About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the Calendar of Events on the DoD PSP web site to get the latest details and confirm information provided here.

Patient Safety On-Demand eLearning Courses

Instructor-led or self-paced online learning sessions focused on a specific product

On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course
This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.
Register now

On-Demand eLearning: Root Cause Analysis*
This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.
Register now

Patient Safety Learning Circles

In-person or web-based forums focused on a specific topic

TeamSTEPPS® Webinar – American Hospital Association (AHA)
Please check our Calendar of Events for updates on this webinar.

The Joint Commission
There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.
Learn more

Identifying Risk in Your Organization: Does Error Reporting Capture Everything? – Institute for Medication Safe Practices (ISMP)*
Nov. 9, 2017 from 1:30-3:00 p.m. EST

This webinar is designed to assist organizations in the effective use of internal reporting programs. During the webinar, the importance of gathering key information will be reviewed, as well as the value of applying ISMP's system-based approach to error analysis.

PATIENT SAFETY LEARNING OPPORTUNITY

Participants will learn how to identify medication safety risk, beyond the use of error reporting. A variety of techniques, including proactive, concurrent, and reactive methods will be discussed as well as their advantages and disadvantages.

Speaker:
- Matthew Grissinger, RPh, FISMP, FASCP, director, Error Reporting Programs, ISMP

Learn more

Health Care Innovation and R&D: Taking Stock at Ten Years – Institute of Healthcare Improvement (IHI)
Nov. 9, 2017 from 2-3 p.m. EST

Speakers:
- Lindsay A. Martin, founder, I-Squared Consulting Group; instructor, TH Chan School of Public Health, Harvard University
- Kedar Mate, MD, chief innovation and education officer, IHI
- John Whittington, MD, senior fellow, IHI; lead faculty, IHI Triple Aim

Learn more

Moving Beyond Safety-I to Safety-II to Transform Patient Safety – Institute for Healthcare Improvement (IHI)*/National Patient Safety Foundation (NPSF)**
Nov. 15, 2017 from 1-2 p.m. EST

Traditional patient safety efforts have been designed and implemented under the premise that our systems are well understood, well designed, and predictable. Therefore, when things go wrong, individuals are usually identified as the cause and focus for developing actions to prevent future error and harm. Unfortunately, the vast majority of preventable health care errors are due to systems issues that are often overlooked.

This "new view" of addressing and improving safety is captured by the term "Safety-II." This presentation will provide a practical model for thinking about systems, define Safety-I and –II, and explore the relationship between Safety-I and –II, with suggestions for applications by safety teams.

Speaker:
- Matthew Scanlon, MD, CPPS, professor of pediatrics, Critical Care, Medical College of Wisconsin, human factors systems physician, Children's Hospital of Wisconsin

Learn more

Implementing Antimicrobial Stewardship at Your Facility – ECRI Institute
Nov. 16, 2017 from 1-2 p.m. EST

For more information on registering for this webinar, please e-mail TQMC@ECRI.org or call (610) 825-6000, ext. 5800.

When Patients Feel as Powerless as Hostages – Institute for Healthcare Improvement (IHI)
Nov. 21, 2017, from 2-3 p.m. EST

Speakers:
- Leonard L. Berry, PhD, MBA, university distinguished professor of marketing, regents professor, M. B. Zale Chair in Retailing and Marketing Leadership, Mays Business School, Texas A&M University
- Rana Awdish, MD, director, Pulmonary Hypertension Program, medical director of care experience, Henry Ford Health System
- Kedar Mate, MD, chief innovation and education officer, IHI

Learn more

*Denotes that activity is eligible for Continuing Education credit. All CE credits are managed by the Postgraduate Institute for Medicine.

**Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives complimentary access to webinars as a benefit of program membership. Check with your facility POC to obtain the member coupon code.

Don't wait to register for other DoD PSP activities!
Click here to view the 2017 DoD PSP Calendar:
www.health.mil/PSPcalendar

Do you have a learning activity or networking opportunity that should be included?
E-mail us here: DHA.patientsafety@mail.mil.