

## Vision Center of Excellence



### Vision Care Services Coordinators

The Defense Health Agency Vision Center of Excellence manages a program of Vision Care Services Coordinators (VCSC). Coordinators provide optimal care coordination, improve vision health, optimize operational readiness, and enhance the quality of life for service members and veterans with eye injuries and conditions that impact their vision. Coordinators collaborate with eye care providers and case managers to ensure that patients with an eye injury or conditions/disease are referred to the appropriate facility and providers are made aware of the patient's transfer.

### What We Do

Facilitate communication and coordination for ocular and vision services between all members of the health care team and medical facilities.

- Assist with Medical Temporary Duty (TDY) or Temporary Assigned Duty (TAD) coordination
- Assist providers, case managers/social workers and federal recovery consultants transitioning patients to Veterans Health Care Administration (VHA) polytrauma or low vision facility
- Refer to local TRICARE network vision care as needed
- Coordinate care and confirm eligibility for ocular trauma and burn treatment patients
- Coordinate and monitor care for premature babies at risk for Retinopathy of Prematurity
- Assist eligible veterans with referrals from VA to Department of Defense (DOD) treatment facilities
- Establish relationship with local and regional military hospitals and clinics and VA facilities to expand coordination efforts
- Support referrals to obtain assistive technology for low vision and blind patients in need



Photo by TSGT. Cullen Shaffer 193rd Special Operations Wing

### Vision Center of Excellence

As part of the Defense Health Agency, the VCE leads and advocates for programs and initiatives with the following three inter-related goals:

- To improve vision health
- Optimize readiness
- Enhance quality of life for service members and veterans

### KEEP IN TOUCH WITH VCE

Website: <https://vce.health.mil/Vision-Care-Services-Coordination-VCSC>

Email us: [dha.ncr.dod-va.mbx.vcsc@health.mil](mailto:dha.ncr.dod-va.mbx.vcsc@health.mil)

Visit us on the web - use the QR code to visit VCSC

