

Coronavirus Disease 2019

COVID-19

What you need to know to keep your family safe and healthy.

DO YOU USE A MILITARY PHARMACY?

If there is a decrease in service or closure at your military pharmacy due to COVID-19, you may be temporarily required to switch your prescription to home delivery or retail.

YOUR PHARMACY OPTIONS

The best option during this time is to switch your prescriptions to home delivery.

You can get up to a 90-day supply of most medications. Copayments apply.

If you have a medication supply of 14 days or less, you may want to switch to a retail network pharmacy.

You can get up to a 90-day supply of most medications. Copayments apply. Please check with your network pharmacy provider about medication availability and copayments.

WHAT CAN YOU DO?

- Call your MTF pharmacy refill line to check for changes to service offerings, closures, and resumption of services: www.tricare.mil/mtf
- Call ExpressScripts at 877-363-1303 or visit www.militaryrx.express-scripts.com/home-delivery to switch your prescription to Home Delivery
- Call your retail network pharmacy and ask them to call your MTF to transfer your medication or your provider for a new prescription
- Find a retail network pharmacy: www.militaryrx.express-scripts.com/find-pharmacy
- If you don't have any refills remaining, call your provider to send a new prescription to either the ExpressScripts TRICARE Pharmacy Home Delivery or your network pharmacy

Determine your medication coverage and copayments here: www.express-scripts.com/tform

