



DEPARTMENT OF DEFENSE  
**MHS**  
**GENESIS**  
MILITARY HEALTH SYSTEM

# MHS GENESIS AND YOU

WHERE WE ARE WITH THE  
NEW MHS EHR

#genesisofGENESIS

# MHS GENESIS is LIVE



## We Implemented MHS GENESIS

During the last several months, our facility came together to prepare for the deployment of MHS GENESIS. MHS GENESIS is a big step, and undergoing a major transformation like this is no easy task. So, keep in mind the following:

- The initial two weeks will be challenging
- You will learn new workflows, processes, and much more that will take time to master
- Our patients may see some of the changes as we experience them
- Ask for help, and leverage the individuals we have to support us
- Be patient, but provide your department leads feedback along the way

# What MHS GENESIS Offers



## Benefits of the New EHR

Good things are happening as MHS GENESIS implementations take place in military hospitals and clinics across the country. Once fully deployed, MHS GENESIS will offer:

- **Faster and better management** of chronic, complex, and time-sensitive conditions
- **Automated, real-time clinical decision support** for doctors and care providers
- **Increased patient engagement capabilities** that allow patients to directly communicate with their providers
- **Lower overall maintenance costs** for legacy systems
- **Full compliance with the Department of Defense's (DoD) cybersecurity** requirements

*MHS GENESIS will modernize, standardize, and integrate*

# Implementation Timeline



## Progress Made and What's Ahead

We're entering the **go-live and post go-live** phases of the MHS GENESIS implementation. These phases are all about operating in MHS GENESIS and receiving on-site support from the vendor. Activities in these phases are designed for end users and patients to **adopt** MHS GENESIS.



# What to Expect



## What's Happening Now

During the **go-live** phase (first 12 days after official launch), you can expect:

- All information is entered into the new system
- Providers and clinicians begin working in MHS GENESIS
- MHS GENESIS is in full production
- Data entry into the previous EHR has ceased
- Old workflows and processes are discontinued, replaced by new workflows and processes

During the **post go-live** phase (28 days after implementation), be prepared to:

- Receive system support from the vendor
- Report any issues promptly, so they can be resolved quickly
- Ask questions or for help – this is the time to do so and truly master MHS GENESIS



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