MHS GENESIS Patient Portal

The MHS GENESIS Patient Portal is a secure website for 24/7 access to your health information, including managing appointments and exchanging messages with your care team.

- The MHS GENESIS Patient Portal replaces Secure Messaging* while you receive care at Madigan Army Medical Center.
- If you have a prescription with remaining refills, use the Audiocare System to refill your valid prescription.
- Use MHS GENESIS Patient Portal to renew your existing prescriptions. Renewals are needed when a prescription has no refills left, or has expired, and you need to continue taking the medication.
- If you move to a military hospital or clinic that has not begun using MHS GENESIS, you will resume using Secure Messaging and TRICARE Online. Contact your care team to learn which hospitals and clinics use MHS GENESIS.

* Secure Messaging was previously called RelayHealth.

Access MHS GENESIS Patient Portal
https://patientportal.mhsgenesis.health.mil

For questions regarding the DS Logon, visit www.dmdc.osd.mil/milconnect or contact the Defense Manpower Data Center at (800) 538-9552.

Military Health System
7700 Arlington Boulevard
Falls Church, VA 22042
www.health.mil/mhsgenesis

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The Electronic Health Record

MHS GENESIS, the new electronic health record for the Military Health System, provides enhanced, secure technology to manage your health information.

MHS GENESIS integrates inpatient and outpatient solutions that will connect medical and active duty dental information across the continuum of care, from point of injury to the military treatment facility. This includes garrison, operational, and en route care, increasing efficiencies for beneficiaries and healthcare professionals.

When fully deployed, MHS GENESIS will provide a single health record for service members, veterans, and their families.

Patient Portal Access

To access the MHS GENESIS Patient Portal, visit https://patientportal.mhsgenesis.health.mil. Beneficiaries can log in to the MHS GENESIS Patient Portal using their DS Logon. Premium Access (Level 2) is required to view the health record.*

In preparation for the new MHS GENESIS Patient Portal, log in to milConnect and create your DS Logon. Beneficiaries with an existing DS Logon should upgrade their account to Premium Access. A link to the “My Access Center” is available via the MHS GENESIS Patient Portal landing page to direct patients on obtaining their DS Logon credentials.

For questions regarding the DS Logon, visit www.dmdc.osd.mil/milconnect or contact the Defense Manpower Data Center at (800) 538-9552.

* Prior to your facility transitioning to MHS GENESIS, receiving a reply of “No Records Available” indicates a successful patient portal login.

Key Benefits

Through the MHS GENESIS Patient Portal, you can:

- View your health information
- Exchange secure messages with your care team
- Request prescription renewals
- View notes from your clinical visits and certain lab/test results, such as blood tests
- Schedule medical and active duty dental appointments*
- Complete a pre-visit active duty dental health questionnaire online
- Look up information related to your health concerns and medications

* Enabled once MHS GENESIS is fully deployed at your facility