SPORTS is a planned enterprise Commercial-Off-The Shelf (COTS) solution that will leverage the Health Artifact & Image Management Solution (HAIMS) repository while introducing capabilities tailored to the Service Treatment Records (STR) business process.

Background:
The objective of the STR process is to ensure the smooth transition of service members from active to retired status and make the benefits adjudication process as smooth as possible. On December 31, 2013, the Services stopped mailing hard copies of STRs to the Department of Veterans Affairs and the STR scanning process commenced January 2, 2014.

As the number of digital STRs made available through HAIMS continues to grow, it is important DoD maintains an accurate STR accounting throughout an individual’s separation and benefits claim process. Additionally, the introduction of the digital STR created business and content management technology opportunities that will further enhance the STR day-to-day workflow. The SPORTS Proof of Concept will assess the viability of Enterprise Content Management platform technology to streamline workflow capabilities.

Key Features
- STR workflow automation
- Improved reports and metrics
- Management visibility of STR status

Key Benefits
- Increase productivity with greater process efficiencies
- Streamline the assembly of the STR through customizable workflow management
- Streamline current processes such as separation status prioritization
- Provide accurate tracking of STR fulfillment for every step of the STR process
- Generate accurate metrics for reporting and provide robust reporting capabilities for the display and analysis of those metrics