Joint Centralized Credentialing and Quality Assurance System (JCCQAS) is an interagency web-based application that integrates provider credentialing processes for the Department of Defense (DoD) and Department of Veterans Affairs (VA) health care systems.

The DoD/VA joint application improves sharing provider credentialing information and documentation for both military and civilian health care providers. Standardized processes provide systematic collection of common data points that increase collaboration through the pursuit of common goals. JCCQAS provides the ability to share health care provider resources across agencies by increasing the efficiency of processing provider applications and verifying professional credentials to ensure access to quality health care for both DoD and VA beneficiaries. JCCQAS also includes the privileging, risk management, and adverse actions modules currently used by the DoD.

Background:
A provision of Public Law 107-314, Section 721 authorized the DoD and VA Health Care Sharing Joint Incentive Fund (JIF) to increase the amount of health care resource sharing taking place between DoD and VA with the goal of improving access to high-quality and cost effective health care.

Key Features
- Ad-Hoc and Standardized Reporting
- Side by Side Primary Source Verification (PSV)
- Upload PSV Documentation
- System Generated Email Notifications
- Personal Identity Verification (PIV) and Common Access Card (CAC) enabled

Key Benefits
- Supports agency custody of data while allowing for sharing in a well-defined, role-based, computable format
- Allows for electronic workflow to review, verify, route and approve provider credentials
- Generates efficiencies by sharing a single application and data center
- Creates a single provider application for use by multiple facilities
- Supports data integrity and provider records management
- Enhances support for tele-health and virtual medicine initiatives
- Improves DoD’s response to readiness requirements
- Aligns with future expansion of collaborative opportunities between DoD and VA

Support requests can be submitted 24/7 through the Global Service Center dhagsc@mail.mil

SDD is a component of the DHA DAD IO (J6). Learn more at www.health.mil/SDD. To subscribe for SDD product news, please visit https://public.govdelivery.com/accounts/USMHSDDSS/subscriber/new.