FACT SHEET
DART
DIRECT ACCESS REPORTING TOOL

Centralized Reporting, Trend Forecasting and Operations Analysis

The AFMS Dashboard was created to provide AFMS leadership with performance visibility to Military Treatment Facilities (MTFs) as stated by pre-defined performance indicators.

The DART system is a web-based application designed to integrate several Access to Care-related activities for the Defense Health Agency (DHA). DART is a reporting tool that accesses centrally collected schedule and appointment data for all MTFs, and provides near real-time MTF-level reporting to help evaluate scheduling adequacy/efficiency in support of clinic business plans and day-to-day activities.

The DART application is currently transitioning from an Air Force (AF) only application to a Tri-Service application. DART is modernizing two Decision Support Services (DSS) requests: Access Improvement Manager (AIM) modules and Surgeon General (SG)/Executive Global Look (EGL) Push Reports. DART is also developing a tactical tool called the Demand Forecasting Tool (DFT) designed to provide data down to the hour, which is intended to help Government Program Managers (GPM) execute expedited modifications.

Key Benefits

- Reduces time delays between entry of relevant data and the availability of the reported analysis to decision makers
- Developed for analysts, GPMs and decision makers to manage operations, analyze and forecast trends, and make informed decisions
- Tactical data latency (data updated every 60 minutes to display past and future clinic level views)
- Reduces data redundancy and increases data and accessibility (internal and external)
- Rapid deployment of reporting tools
- Provide users an efficient, automated process for ATC analysts to implement best practices

Key Features

- Delivers centrally collected patient-scheduling, provider schedule, and appointment data for all MTFs
- Provides virtual ATC analyst a reporting tool for all MTFs and an efficient, automated process to implement best practices
- Hosted on the CarePoint application using Single Sign On (SSO) access
- Provides a means to monitor and improve access in non-scheduling related processes within the Direct Care System (DCS)