Paper Record Tracking (PRT) provides a single application to manage and track physical medical records that are stored in records rooms at MTFs across the enterprise.

PRT supports the management of record transfers between Medical Treatment Facilities (MTFs), borrowing of records by clinician staff, and the retirement of records based upon National Archives & Records Administration (NARA) record disposition requirements. PRT is an enterprise, centrally hosted application that supports global tracking and standardized medical record labeling while improving the efficiency of existing business processes.

**Background:**

PRT is implemented on a Enterprise Content Management (ECM) and Business Process Management (BPM) platform with a modern, graphical user interface to replace the legacy Medical Record Tracking module in CHCS. This capability will support the decommissioning of CHCS at the MHS Genesis sites allowing for cost savings to be realized.

**By the Numbers** (When fully deployed)

- Will be used by 500 records room staff members
- Will track 5 million physical medical records across the DoD
- Will facilitate 3 million transfers between MTFs each year

**Key Capabilities**

- Manage record transfer
- Manage charge-in/charge-out
- Track Chain of Custody
- Coordinate record retirement
- Label printing
- Patient and record search (for clinical and administrative use)
- Secure CAC log-in
- Leverages DEERS demographics
- View historic CHCS Medical Record Tracking data
- Provides reporting capabilities

**Key Benefits**

- Access to global tracking information of all physical medical records across DoD
- Standardized data across the Services for more efficient and accurate management
- Single label that will remain on the record throughout its lifecycle, reducing labor hours re-labeling the records.
- Improves transfer process by automating and tracking requests between MTFs
- Automatically tracks record movement history throughout the record’s lifecycle
- A modern and intuitive graphic interface
- Lowers sustainment costs by leveraging a COTS platform