

The MHS GENESIS Patient Portal is a secure website for 24/7 access to your healthcare information, including scheduling appointments and exchanging messages with your care team at sites using MHS GENESIS.



WHAT IS THE MHS GENESIS PATIENT PORTAL?

MHS GENESIS Patient Portal is a secure website which allows you to access your health information, schedule appointments, and exchange messages with your care team anytime and anywhere. It replaces TRICARE Online (TOL) and Secure Messaging for sites currently using MHS GENESIS. If your site does not use MHS GENESIS, you will continue using TOL and Secure Messaging to access your healthcare information.








MHS GENESIS PATIENT PORTAL ACCESS

To access the MHS GENESIS Patient Portal, visit: patientportal.mhsgenesis.health.mil. Beneficiaries can log in to the MHS GENESIS Patient Portal using their DS Logon. Premium Access (Level 2) is required to view the health record.

In preparation for the new MHS GENESIS Patient Portal, log in to milConnect and create your DS Logon. Beneficiaries with an existing DS Logon should upgrade their account to Premium Access. A link to the “My Access Center” is available via the MHS GENESIS Patient Portal landing page. There, patients receive instructions about how to obtain their DS Logon credentials.

For questions regarding the DS Logon, visit: www.dmdc.osd.mil/milconnect or contact the Defense Manpower Data Center at (800) 538-9552.

BENEFITS

-  View your health information
-  Exchange secure messages with your care team
-  Request prescription renewals
-  View notes from your clinical visits and certain lab/test results, such as blood tests
-  Schedule medical and active duty dental appointments
-  Complete a pre-visit active duty dental health questionnaire online
-  Access information related to your health concerns and medications