

FACT SHEET

Veterinary Services Systems Management

PROVIDING AUTOMATED SUPPORT IN VETERINARY HEALTH RECORDS, FINANCIALS, INVENTORY AND SCHEDULING MANAGEMENT



The Remote Online Veterinary Record (ROVR), is a Veterinary Services Systems Management (VSSM) software application which provides the means to electronically record, store, retrieve and transmit the elements of clinical encounters in all levels of animal care for Government Owned Animals (GOAs) and Privately Owned Animals (POAs) of active duty and retired military service members.

VSSM also enables workflow automation for financial, inventory and scheduling management and supports over 140+ Department of Defense Veterinary Treatment Facilities (VTFs) worldwide.

Background:

VSSM/ROVR provides support for Defense Health Agency (DHA) Veterinary Service Branch (VSB) in its mission to provide veterinary services and maintain complete healthcare information for all Government Owned Animal (GOAs) and Privately-Owned Animals (POAs) for all Department of Defense (DoD) branches of service. Inherent in this mission is providing health care and treatment of GOAs in theater and in garrison and the protection of the military community from zoonotic diseases from both GOAs and other animals. In addition, it serves as the point-of-sale, financial and inventory management system for the Global Veterinary Medical Practice, that manages the veterinary supplemental non-appropriated fund (NAF) mission for the DoD.



Key Capabilities

- ▶ Bi-directional interface with WDMS (Working Dog Management System)
- ▶ Interfaces with ANTECH Diagnostic Laboratory to retrieve laboratory results
- ▶ Point of sale collection of funds
- ▶ Centralized location for capturing veterinary care data
- ▶ Common Access Card use only
- ▶ Uses Role and Permission based access
- ▶ Uniform solution at 140+ sites
 - Capabilities include animal health history, patient acuity status, kennel management, results reporting, patient scheduling, client billing, inventory tracking, and task mgt

Key Benefits

- ▶ Consistent reporting across enterprise
- ▶ Increased quality and granularity of reports
- ▶ Identify trends, issues and lessons learned at a national and/or interagency level
- ▶ Generate cost efficiencies through shared software licenses and data centers

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