FACT SHEET
CAPACITY SERVICES
PROVIDING DISA HOSTED FACILITIES FOR SDD PRODUCTS

Capacity Services (CS) is a hosting facilities provided by the Defense Information Systems Agency (DISA) to provide Solution Delivery Division (SDD) applications with Infrastructure as a Service (IaaS) managed services.

SDD in conjunction with DISA provides the following environments for each application:
- Development
- Development-Test
- Production-Test/Disaster Recovery (DR)
  - This environment co-hosts and serves as the DR alternate-site environment
- Demo-Training
- Production

Background:
SDD has consolidated data centers and infrastructure by setting up and operating a virtual computing platform operated and managed by DISA. In FY18, the CS team brought SDD closer to reaching its goal of completing their planned Full Operational Capability (FOC) for 16 SDD systems. FOC is a process that defines the successful completion of migration into CS. CS provides a virtual computing platform in a virtual environment best suited for SDD that supports business requirements, ease operational challenges and achieve the most optimal efficiencies possible.

Key Benefits
- DISA provides hardware and software infrastructure including:
  - All physical servers
  - Virtual infrastructure
  - Storage
  - Networking
  - Backup
- SDD provided Continuity of Operations with infrastructure failover support from DISA
  - Operating systems and licenses

Key Features
- DISA provides all infrastructure services including:
  - Operating system installation and maintenance
  - Vulnerability patching
  - Security prevention and monitoring (network, system and application level)
  - Networking maintenance and monitoring
- 24 hrs. / 7 days a week support from SDD Security Team

SDD is a component of the DHA DAD IO/J-6. For more information, visit www.health.mil/SDD. To subscribe for SDD product news, please visit https://public.govdelivery.com/accounts/USMHSDDHSS/subscriber/new.