About Solution Delivery Division

The mission of Solution Delivery Division (SDD) is enhancing Health Service Delivery through exceptional Information and Technology.

- Project and program management with enterprise-wide master scheduling, standardized workflow and role-based training development/implementation
- Organizational change management services and operational systems integration to all military treatment facilities
- Enterprise Business Intelligence, Analytics and Data Discovery service provider for all organizational data requirements

SDD Portfolio

- Functional benefits to drive health care to health
- Real-time global medical surveillance
- Provider credentials/privileging
- Patient safety, nutrition services, blood programs, Service Treatment Record, care coordination, occupational health, and more
- 2.6 petabyte global data store
  - Daily data feeds to Veterans Health Administration, the Centers for Disease Control and Prevention, and the Services
  - More than 1,000 interfaces worldwide

Clinical EHR Solutions

- AHLTA – outpatient EHR
- Essentris® – inpatient EHR
- CHCS – appointing and ancillary
- Secure Messaging and TOL Patient Portal
- EHR Sustainment - transition to new, modernized EHR
- HAIMS - artifacts and imaging
- EBMS - blood product management

Business & Administrative Solutions

- M2/MDR - data repository, management analysis and reporting
- DMHRSi - medical human resources
- ESSENCE - syndromic medical surveillance
- DMLSS - medical logistics
- JCCQAS - credentialing
- iMEDCONSENT - patient consent
- S3 - surgical scheduling
- JPSR - patient safety
- EIRB - research support
- CCE - medical coding assistance

Global Reach in all MTF

- 393 Medical Clinics
- 55 Hospitals
- 245 Dental Clinics
- 9.5M beneficiaries with clinical data
- 150K+ new encounters daily
- 95K+ active users
- 9K+ end-user devices
- 25K requisitions and pharmaceuticals daily
- 150K+ new encounters daily
- 5K+ active users
- 125K+ end-user devices
- 25K requisitions and pharmaceuticals daily
- 150K+ new encounters daily

SDD is a component of DHA DAD IO (J-6). For more information, visit www.health.mil/SDD. To subscribe for SDD product news, please visit https://public.govdelivery.com/accounts/USMHSDHSS/subscriber/new.