The Interagency Comprehensive Plan for Care Coordination Support (ICPCCS) provides non-clinical care coordination for wounded, ill or injured Service Member/Veterans by facilitating bi-directional data exchange among case management team members from the Department of Defense (DOD) and Department of Veterans Affairs (VA).

As a single, interoperable, standardized plan, the ICPCCS will contain the care, benefits and services associated with a category II and III wounded, ill and injured Service Member/Veteran’s (SM/V) recovery, rehabilitation and reintegration. The ICPCCS will be used by DOD and VA Lead Coordinators to improve coordination, transparency and increase operational capabilities across programs and departments. The ICPCCS solution facilitates improved access to information across the continuum of care settings, greater SM/V safety and quality initiatives and streamlined resource utilization and cost.

**Background**

The National Defense Authorization Act of 2008 mandated the creation of a non-medical care plan to be utilized by Recovery Care Coordinators and Federal Care Program. Non-medical care plans were developed with minimal coordination between the DOD and the VA and did not share a common operational picture that provided situational awareness of the Warrior’s status and needs and the work being done to address those needs.

**Key Benefits**

- Allows DOD and VA care coordinators to view and share client data
- Assists in managing the SM/V’s goals for recovery, rehabilitation and reintegration
- Reduces the need for SM/Vs to retell their story as they transition and relocate
- Enables visibility on the recovering SM/Vs current non-medical status, goals and needs and the activities in progress by the CMT to address those needs

**Key Features**

- Allows the ICPCCS to electronically transfer with the Service Member/Veteran (SM/V) throughout the continuum of care
- Allows the ICPCCS to transition within the DOD and VA
- Visible to all members of the Care Management Team (CMT)
- Allows the CMT the ability to view the most up-to-date care management information
- Allows ICPCCS to be printed and provided to the SM/V for immediate reference and accountability

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