FACT SHEET
SPORTS
SERVICE TREATMENT RECORD PROCESSING OPERATIONS REPORTING TRACKING SOLUTION

DHA
Defense Health Agency ®
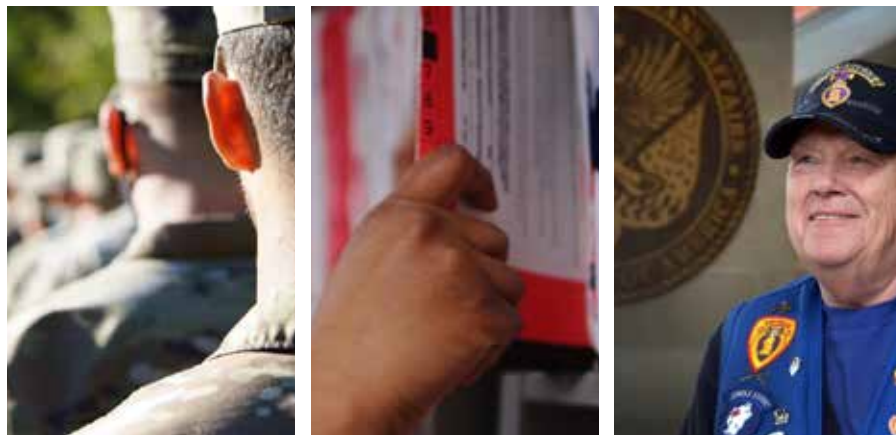SOLUTION DELIVERY DIVISION

SPORTS is a web-based solution that uses a commercial enterprise content management system to assemble, track, and monitor the creation of uniformed service members' Service Treatment Records. It automates the collection of health record information, streamlining processes and improving collection times.

The Department of Defense is responsible for tracking a member's STR throughout their separation and retirement process. The goal is to simplify the transition of uniformed service members from active to retired status and ensure all health data is available to the Department of Veterans Affairs so they can accurately process claims and determine benefits.

SPORTS compiles a uniformed service member's complete STR which is a chronological record of all medical, dental, and mental health care they received during the course of their military career. It includes documentation of all outpatient appointments and summaries of inpatient care. SPORTS pulls information from the Defense Health Agency's records systems and interfaces with commercial shipping services. SPORTS will also connect to the Paper Record Tracking application.

This digital upgrade to the STR process will further increase efficiency and improve customer support.

Key Features

- Authorized users can generate on-demand Health Record Snapshots
- Improves ability to schedule and generate reports
- Users can manually create a case from the Defense Manpower Data Center
- Accurate, real-time data enhances decision making capabilities

Key Benefits

- Ensures the smooth transition from active service to retired status
- Streamlines creation of STR through customizable service-specific workflows
- Provides accurate metrics
- Prioritizes, tracks, and creates a distinct record for separations vs retirements