JPSR integrates patient safety data from the Defense Health Agency and the Department of Veterans Affairs’ National Center for Patient Safety into a single system for quantitative and comparative data analysis.

The JPSR application standardizes processes that allow the DHA and the VA’s Veterans Health Administration medical teams to identify and document medical errors, near-miss events, and close calls that may occur within their facilities. Event reporting is a key element to help drive high reliability forward and achieve zero preventable harm. Teams utilize this data to identify organizational patient safety trends and preempt common safety issues. All data is protected as required by 38 U.S.C. 5705 & 10 U.S.C. section 1102 provisions.

The single-source system standardizes the collection of common data points and increases collaboration for creating a culture of safety within the DHA and VHA. This partnership increases insight into safety-related incidents, allowing for earlier detection and prevention of patient harm or injury incidents.

Use this link to access JPSR: https://patientsafety.csd.disa.mil. To learn more about the DHA Patient Safety Program, visit https://info.health.mil/hco/clinicsup/patientsafety/Pages/Home.aspx. To learn more about the VHA Patient Safety Program, visit: https://dvagov.sharepoint.com/sites/vhancps/SitePages/JPSR.aspx.

Key Features

- Offers confidential, user-based access via the world-wide web to protect data entry
- Evaluates risk events, conducts root cause analysis, and determines if higher level investigation is required
- Includes customizable analytical tools and reports to help develop and implement proper quality control measures
- Provides dashboards for at-a-glance monitoring, measuring, and analyzing key data

Key Benefits

- Provides consistent reporting across the Federal health care enterprise
- Enforces common classification of patient safety events to improve data analysis and reporting
- Generates cost efficiencies by sharing software licenses and data centers while reducing system maintenance, helpdesk, and training workload costs
- Enables deep dives into data, patient safety analytics, and action-plan implementation for process improvement