# FACT SHEET
ECVC
ENTERPRISE CLINICAL VOICE COMMUNICATIONS

ECVC is a staff communications tool used to improve staff interactions and enhance patient care. It allows individual providers, nurses, and groups within specific teams to contact each other through touch free calling.

ECVC provides modernized, centrally managed clinical voice communications that includes secure messaging capabilities for medical teams. Facilities that use ECVC benefit from having a consolidated hosting environment, removal of site-based server management, and centralized cyber and security oversight.

The system allows medical personnel to send secure messages via smartbadge, government smartphone, or desktop computer; and access clinical directories and workflows while off site. Staff can also effectively communicate while wearing personal protective equipment using the "hands free" function.
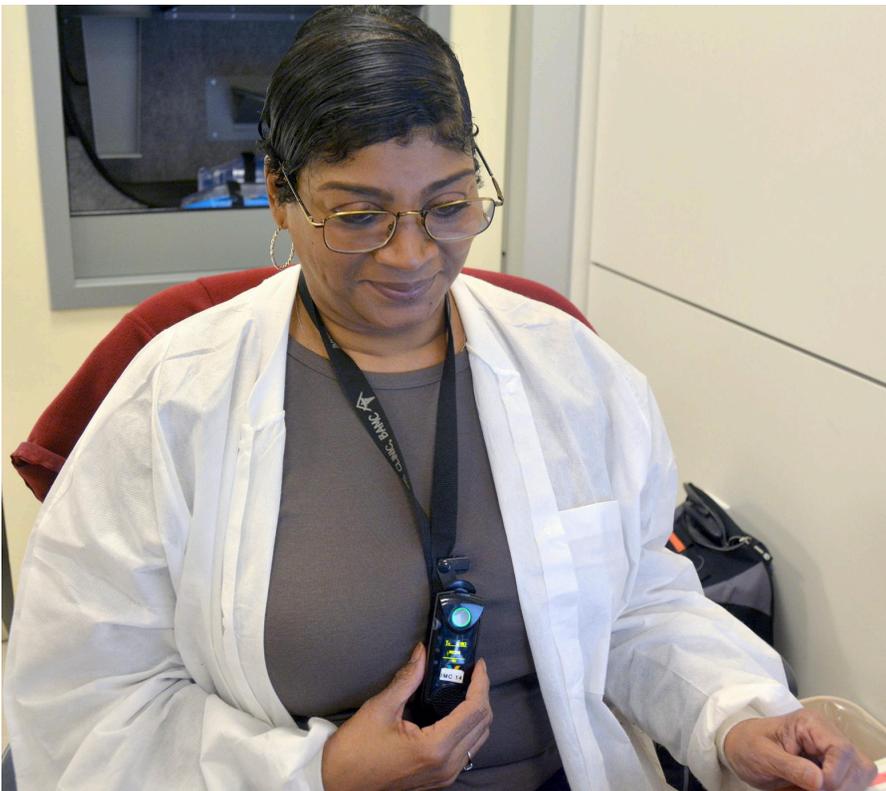
Key Features

▸ HIPAA-compliant text messaging, encrypted and traceable

▸ Role-based routing, connects the right person with calls and texts

▸ Hands-free, voice controlled, safe, secure and efficient

Key Benefits

▸ Real-time clinician and staff communication and collaboration

▸ Expedites team notifications in emergent or urgent situations

ECVC is managed by the
Solution Delivery Division
Health Services Support Program
Management Office.