DOD HEALTHCARE MANAGEMENT SYSTEM MODERNIZATION

The mission of the DOD Healthcare Management System Modernization program management office is to competitively acquire, test, deliver, integrate, and successfully operate and sustain a state-of-the-market electronic health record and health care system solution.

PROGRAM MANAGEMENT OFFICE OVERVIEW

The DHMSM program management office manages a portfolio of complementary solutions to transform military health care delivery and advance data sharing through a modernized electronic health record serving the military community. This encompasses the acquisition, testing, delivery, integration, and sustainment of the Military Health System's federal electronic heath record system, MHS GENESIS®, which provides a single health record for Service members, veterans, and their families.

In 2024, DHMSM completed worldwide deployment of MHS GENESIS, reaching more than 9.6 million beneficiaries and 194,000 users across 3,800 Department of Defense and federal partner facilities. The final deployment at the Captain James A. Lovell Federal Health Care Center marked the first synchronous deployment by the DOD and Department of Veterans Affairs to a joint facility.

DHMSM shifted to its capability support phase in 2024 with deployment complete, using a product-based structure to enable full lifecycle management of health IT products and improve MHS GENESIS functionality. They'll continue to address user needs and pain points and implement new products for providers and patients. Future capabilities include Digital First, Charge Services Cleanup/Recovery, Outpatient Pharmacy Billing, and Preference Card Integration.

DHMSM plans to leverage commercial product advancements and partner with health enterprise leaders to evolve care delivery models and technology.

DHMSM'S PILLARS OF SUCCESS

System Technical Performance
Enhance the technical operation into a highly reliable and high performing EHR

Superior User Experience
Create a superior end-user experience that drives patients and providers to adoption

Deployment and Implementation
Drive success of EHR deployments and capability implementations

Deliver High-Value Capabilities
Continuously deliver high-value capabilities via a clear, prioritized capability needs process

MHS GENESIS FUTURE CAPABILITIES

Digital First

Charge Services Cleanup/Recovery

Outpatient Pharmacy Billing

Preference Card Integration