



Program Executive Office

# DOD HEALTHCARE MANAGEMENT SYSTEM MODERNIZATION



The mission of the DOD Healthcare Management System Modernization program management office is to competitively acquire, test, deliver, integrate, and successfully operate and sustain a state-of-the-market electronic health record and health care system solution.



## PROGRAM MANAGEMENT OFFICE OVERVIEW

The DHMSM program management office manages a portfolio of complementary solutions to transform military health care delivery and advance data sharing through a modernized electronic health record serving the military community. This encompasses the acquisition, testing, delivery, integration, and sustainment of the Military Health System’s federal electronic health record system, MHS GENESIS®, which provides a single health record for service members, veterans, and their families.

In 2024, DHMSM completed worldwide deployment of MHS GENESIS, reaching more than 9.5 million beneficiaries and 194,000 users across 3,800 Department of Defense and federal partner facilities. The final deployment at the Captain James A. Lovell Federal Health Care Center marked the first synchronous deployment by the DOD and Department of Veterans Affairs to a joint facility.

With deployment complete, DHMSM shifted to a product-based structure to enable full lifecycle management of health IT products and improve MHS GENESIS functionality. The organization continues to address user needs and pain points and implement new products for providers and patients. Focus areas include Digital First, Charge Services Optimization, Outpatient Pharmacy Billing, and Preference Card Integration.

DHMSM plans to leverage commercial product advancements and partner with health enterprise leaders to evolve care delivery models and technology.

### DHMSM'S PILLARS OF SUCCESS

- System Technical Performance**  
Enhance the technical operation into a highly reliable and high performing EHR
- Superior User Experience**  
Create a superior end-user experience that drives patients and providers to adoption
- Deployment and Implementation**  
Drive success of EHR deployments and capability implementations
- Deliver High-Value Capabilities**  
Continuously deliver high-value capabilities via a clear, prioritized capability needs process

### MHS GENESIS FUTURE FOCUS AREAS

- Digital First
- Charge Services Optimization
- Outpatient Pharmacy Billing
- Preference Card Integration

