

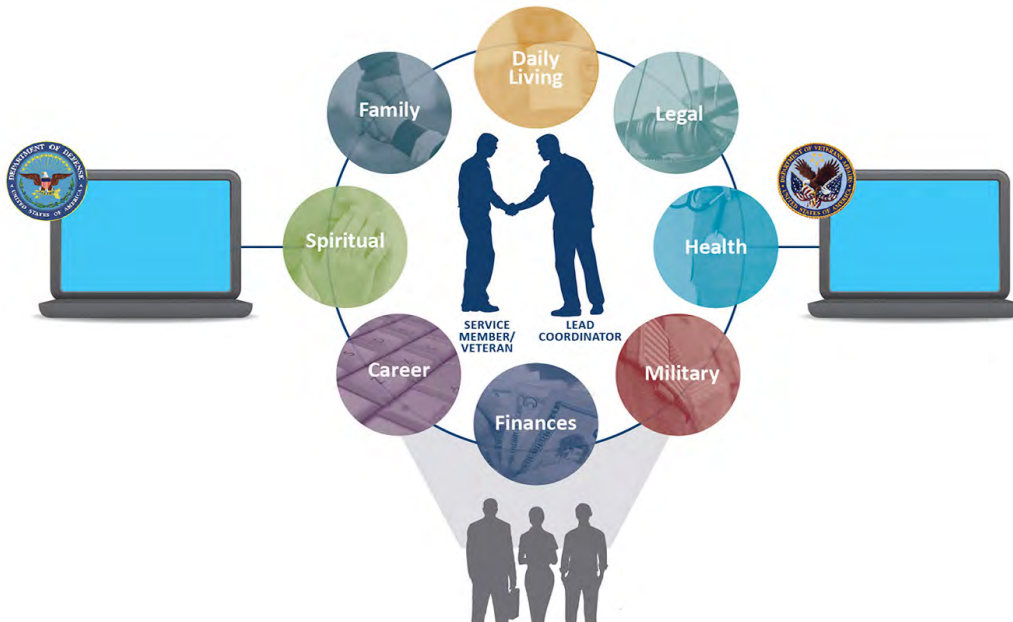
The Interagency Comprehensive Plan For Care Coordination Support (ICPCCS) FACT SHEET

The ICPCCS program improves communication between nonclinical case management teams from the Department of Defense and the Department of Veterans Affairs.

The DOD and VA use ICPCCS to expand capabilities across departments, improve coordination, and increase transparency. It contains a standardized plan of care, benefits, and services (financial, educational, social) that help with recovery, rehabilitation, and reintegration of service members and veterans. ICPCCS is used throughout the continuum of care and provides better access to information, quality initiatives, beneficiary safety, and resource management.

Background

The National Defense Authorization Act of 2008 mandated the creation of a nonmedical care plan for Recovery Care Coordinators. Prior to 2008, there was minimal coordination between the DOD and the VA. This led to a lack of clarity regarding the beneficiary's status and needs and the agency working to address them.



Key Features

- A web-based system accessible without Virtual Private Network
- Real-time updates
- Electronic transfer of information between DOD and VA
- Beneficiary care plans are searchable by name or DOD identifier

Key Benefits

- Reduces the chance of lost paper records
- Improves management of recovery, rehabilitation, and reintegration goals
- Enhances efficiency – no gaps in services or need for beneficiary to repeat their history
- Allows continuum of care – active duty to veteran

ICPCCS is managed by the **Solution Delivery Division** Care and Benefits Integrated Systems Program Management Office.