Veterinary Services Systems Management (VSSM)
FACT SHEET

DHA — Defense Health Agency — SOLUTION DELIVERY DIVISION ®

The VSSM software application is the Department of Defense's electronic Veterinary Health Record. Veterinary staff use VSSM to record, store, retrieve, and transmit the elements of clinical encounters during all levels of care for Government Owned Animals and Privately Owned Animals of active duty and retired military service members.

VSSM serves as the point-of-sale, financial, and inventory management system for the Global Veterinary Medical Practice, which oversees the veterinary supplemental non-appropriated fund mission for the DOD. It features a centralized hub for capturing veterinary data and provides bi-directional interface with the Working Dog Management System. System capabilities include:

- Animal health history
- Patient acuity status tracking
- Kennel management
- Results reporting
- Patient scheduling
- Client billing
- Inventory management
- Task management

Background:

VSSM supports the Defense Health Agency's Veterinary Services Division in its mission to provide veterinary services and health care information for GOAs and POAs. Inherent in this mission is the preventative care and treatment of GOAs, helping to protect the military community from zoonotic diseases.

Key Features

- Secure access via Common Access Card
- Interfaces with diagnostic laboratory to retrieve laboratory results
- Uses role and permission based access

Key Benefits

- Provides uniformed solution at 150+ sites worldwide
- Standardizes reporting with consistent quality and granularity of reports across the enterprise
- Produces quality surveillance data via recorded episodes of care
- Identifies trends, issues, and lessons learned at national and agency levels

VSSM is managed by the **Solution Delivery Division** Health Services Support Program Management Office.