



Medical Bill Discounts and Waivers for Civilian Patients

Military Health System Modified Payment and Waiver Program

FINANCIAL HELP IS AVAILABLE TO PAY YOUR MEDICAL BILL

- If you received care at a military hospital or clinic on or after June 21, 2023, you may be eligible for a discount or waiver on your medical bill. You're responsible for paying your medical bill, but if you face financial difficulty, we may be able to help reduce or eliminate your balances.
- Ignoring your medical bill may result in collection actions. We're here to help!
- Apply for the Military Health System Modified Payment and Waiver Program within 90 days of receiving your medical bill. You will receive a written decision within approximately 30 days.

FIND OUT IF YOU QUALIFY

You may be eligible if:

- You received care at a military hospital or clinic on or after June 21, 2023
- You are a civilian (including federal employees) who is not a dependent of a military member (active duty or retired).
- Your household income falls under 600% of the Federal Poverty Guidelines (FPG).

HOW THE DISCOUNT PROGRAM WORKS

If your household income is at:

- 100% or below the FPG: You may receive a full discount.
- 101 - 600% FPG: You may be eligible for a significant discount.

NOTE: If you receive a discount or waiver, any remaining balances can be paid in installments for up to 72 months, interest-free.

HOW TO APPLY FOR THE DISCOUNT PROGRAM

Complete the *Request for Medical Debt Discount* form (DD Form 3201).

The form is available at: www.health.mil/MPWP

- Gather required documents:
 - Recent federal tax return
 - Two most recent pay stubs
 - Copy of your medical bill
- Mail *DD Form 3201* and documents to address in the right column.
- You **must** apply within 90 days of receiving your medical bill.

WHAT TO EXPECT AFTER APPLYING FOR A DISCOUNT

- Written notification of a decision within approximately 30 days.
- Payment plans up to 72 months with no interest.

HOW THE WAIVER PROGRAM WORKS

- Apply for the discount program first
- After a medical bill discount, you may apply for a waiver by submitting a *Request for Medical Debt Waiver* form (DD Form 3201-1).
- The form is available at: www.health.mil/MPWP

WHAT TO EXPECT AFTER APPLYING FOR A WAIVER

- You will receive written decision within approximately 30 days.
- For approved waivers of \$600 or more, you will receive *Cancellation of Debt form* (IRS Form 1099-C), which may have tax implications for you. Please consult a tax professional for your specific circumstances.
- IRS Form 1099-C will reflect the waived amount after the discount is applied, not your original billed amount.

DHA DEBT ADJUDICATION OFFICE

Mailing Address:

DHA Debt Adjudication Office/UBO
3130 General Hudnell Drive, Suite 416
San Antonio, TX 78226-4417

CONTACT US

210-295-3344

Monday – Friday: 8 a.m. - 5 p.m.
(Central Standard Time)

Email:

DHA-MPWP-Inquiries@health.mil
For more information, including Forms
and Frequently Asked Questions, visit:

www.health.mil/MPWP

