Pharmacy Data Standardization (PDS) Troubleshooting and Feedback Form

DHA-Pharmacy Analytics Support Section (PASS)

For assistance completing this form or any other related information email:
dha.jbsa.pharmacy.mbx.pass@mail.mil or call the PASS at 1-866-275-4732 or
210-536-6650, *option 1*. Once completed submit to email provided.
** Never send PHI/PII (SSN, DEERs, Member Name, etc.) on this form.**

Contact Information:

Name/Title:	
Email:	
Phone Number:	
Site:	
Best form of contact?	
Best time available?	**Time Zone:**

Request Information:

Date of Request:	
Urgency: *** Explanation at** **bottom of page**	○ **High**　　　**Justification:** _____ ○ **Medium** ○ **Low**

Description of Request:

Urgency (High, Medium, Low): Use the table below to determine the urgency of your request

Urgency	Definition
High (Justification required)	Jeopardizes patient safety, information security, or accomplishment of a mission essential capability. **No workaround solution exists**.
Medium	Adversely affects the accomplishment of an operational mission essential capability. A workaround solution is known
Low	Results in user operational inconvenience but does not affect a required operational or mission essential capability.