



POST-TEST for DHA UBO Webinar:
Third Party Collections Program (TPCP) Payments and Refunds
17 November 2014 (1400-1500 EST)
19 November 2014 (0800-0900 EST)

INSTRUCTIONS: View the recorded Webinar located at http://www.tricare.mil/ocfo/mcfs/ubo/learning_center/training.cfm#recent and then complete all of the 10 questions below. Submit your answers via e-mail to UBO.LearningCenter@altarum.org with “**Answers, Post Test Methodologies to Monitor and Improve Third Party Collections Program (TPCP) Payments and Refunds**” in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via e-mail. If you receive a score of 69% or lower, you will be notified via e-mail and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to UBO.LearningCenter@altarum.org.

1. Which specific authority prohibits third party payers (TPPs) from offsetting future reimbursement?

2. Explain the difference between an offset and a retraction.

3. Which Revenue Cycle Management (RCM) Functions primarily impact Third Party Collection Program (TPCP) Performance?

4. When does the Revenue Cycle “begin” and when does it “end?”



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5. Which of the following **is not** a v5010 ANSI X12-compliant 835 code set?
- a. Claim Adjustment Reason Codes (CARCs),
 - b. Remittance Advice Group Codes (RAGCs)
 - c. Claim Adjustment Group Codes (CAGCs),
 - d. NCPDP External Code List Reject Codes (NCPDP Reject Codes)
6. What entity maintains the external list of CARCs, and why might that cause providers problems?
- _____
- _____
- _____
- _____
7. True/False – Providers primarily receive uniform and consistent adjudication code combinations for the same (or similar) business scenarios from all TPPs.
8. Which outpatient reimbursement model is currently in the draft final rule update to the 2015 OPPS CMS Federal Register? _____
9. What is the last step in every TPCP refund process scenario?
- _____
- _____
10. How much do some civilian providers anticipate denials increasing post-ICD-10 implementation? _____