

May 2015: Compliance and the Revenue Cycle

UBO Learning Center Training

Submitted Questions

May 19 & 21, 2015

1. On Slide 12, were you referring to form DD 2569?

Yes, DD FORM 2569 is correct. The source of OHI information is the DD Form 2569, which is completed by patients during registration. All patients (excluding active duty) are required to complete or update a DD Form 2569 annually or whenever their OHI status changes.

2. In what part of the compliance cycle are the physician signatures (and their timeliness) addressed?

Ensuring physician signatures are on all appropriate patient medical records typically is part of Step 4: Clinical Encounter or Step 5: Medical Records Documentation of the MHS Revenue Cycle. Physician Signature requirements are also part of the billing process in Step 8: Claim Generation and Submission. Standards by which physicians or other providers must comply to sign appropriate medical documentation would be contained in guidance for clinical staff. Contact your local Compliance Officer for specific details.