MEMORANDUM FOR ASSISTANT SECRETARY OF THE ARMY (MANPOWER AND RESERVE AFFAIRS)
ASSISTANT SECRETARY OF THE NAVY (MANPOWER AND RESERVE AFFAIRS)
ASSISTANT SECRETARY OF THE AIR FORCE (MANPOWER AND RESERVE AFFAIRS)
DIRECTOR, DEFENSE HEALTH AGENCY


This memorandum clarifies procedures relating to Health Affairs' "Guidance on the Establishment of Department of Defense Standardization for Ordering and Procurement of Hearing Devices/Prosthesis," dated August 15, 2013 (enclosed), which remains in effect. Specifically, all medical treatment facilities with audiology services will use the Department of Veterans Affairs Remote Order Entry System to order all hearing devices/prosthetics, cochlear, and other implant systems and accessories for Active Duty Service members. Service members residing outside the catchment area, or where the medical treatment facility does not provide audiology services, hearing aids, fittings, and adjustment services may be referred to a network provider through the Supplemental Health Care Program without a waiver.

My point of contact for this action is Colonel (COL) Randy Story. COL Story may be reached at (703) 681-8463, or Randy.Story@ha.osd.mil.

Enclosure:
As stated

cc:
Surgeon General of the Army
Surgeon General of the Navy
Surgeon General of the Air Force
Director, National Capital Region Medical Directorate
DASD, Health Budgets & Financial Policy