



DEPARTMENT OF THE NAVY
BUREAU OF MEDICINE AND SURGERY
7700 ARLINGTON BOULEVARD
FALLS CHURCH, VA 22042

IN REPLY REFER TO
6010
Ser ED/AT0333985
14 Jun 2016

From: Chief, Bureau of Medicine and Surgery
To: Commander, Navy Medicine East
Commander, Navy Medicine West

Subj: GOOD CATCH RECOGNITION AWARD PROCESS

Reference: (a) Culture of Safety in Navy Medicine Phase II Memo dtd 11 April 2016

Encl: (1) Surgeon General Good Catch Recognition Annual Award Process Flow and Timeline

1. A key to maintaining a culture of safety is actively recognizing those staff who proactively engage in the Patient Safety Program. In adopting a High Reliability Organization (HRO) model, patient safety is the responsibility of every member of Navy Medicine. A successful safety culture starts with active command suite engagement dedicated to reinforcing a culture of safety that supports reporting of errors and near misses. To accomplish this, the command suite must ensure that staff are able to freely express safety concerns.

2. To support this effort, the Chief, Bureau of Medicine and Surgery (BUMED), has established an annual Navy Medicine "Surgeon General Good Catch Annual Recognition Award". A "Good Catch" signifies a near miss, unsafe condition, or error(s) (environmental, IT, process, system design) that was identified early to prevent and/or minimize preventable harm to patients. This recognition award will be given annually to one Military Treatment Facility (MTF) staff member or Process Improvement team from each Region for their role in recognizing or responding to the near miss or unusual situation. This will further enhance an environment of transparency and safety for our patients.

3. Per reference (a) MTF-level recognition of staff who identify unsafe conditions and near misses reduce the opportunity for error.

4. The processes in place for recognizing recipients at the MTF level will not be altered for the purposes of the Surgeon General Good Catch Annual Recognition Award. Rather, a subset of these recipients will be elevated to the Regional and BUMED levels for consideration for the annual Surgeon General Good Catch Annual Recognition Award via the following process and as outlined in enclosure (1).

a. Each MTF will select one award recipient from its patient safety award recognitions and forward the selection to the respective Region for consideration for the Surgeon General Good Catch Annual Recognition Award. (Deadline: 1 January).

Subj: GOOD CATCH RECOGNITION AWARD PROCESS

b. Each Region will review the nominees from the MTFs and submit their three top-ranked nominees for the Surgeon General Good Catch Annual Recognition Award to the BUMED Office of the Chief Medical Officer (OCMO) (Deadline: 1 February).

c. The candidates for this award, regional recommendations and supporting documentation will be reviewed at the Quality Clinical Standards Board and selected based on majority vote. The name of the individual award recipient from each Region will be submitted to the Office of the Surgeon General for consideration and final approval NLT 25 February.

d. Navy Medicine will formally recognize the two individuals for the Surgeon General Good Catch Annual Recognition Award in conjunction with National Patient Safety Awareness Week.

e. The awardees will receive a personal letter of recognition, along with a coin from the Surgeon General. The announcement of the winners will be advertised across the enterprise to promote a culture of safety and transparency.

5. We look forward to recognizing and celebrating those individuals that step up, speak up, and take actions to ensure we provide safe care to our patients.

6. My point of contact for the award is [REDACTED]
[REDACTED] or (703) 681-9079.



C. FORREST FAISON III

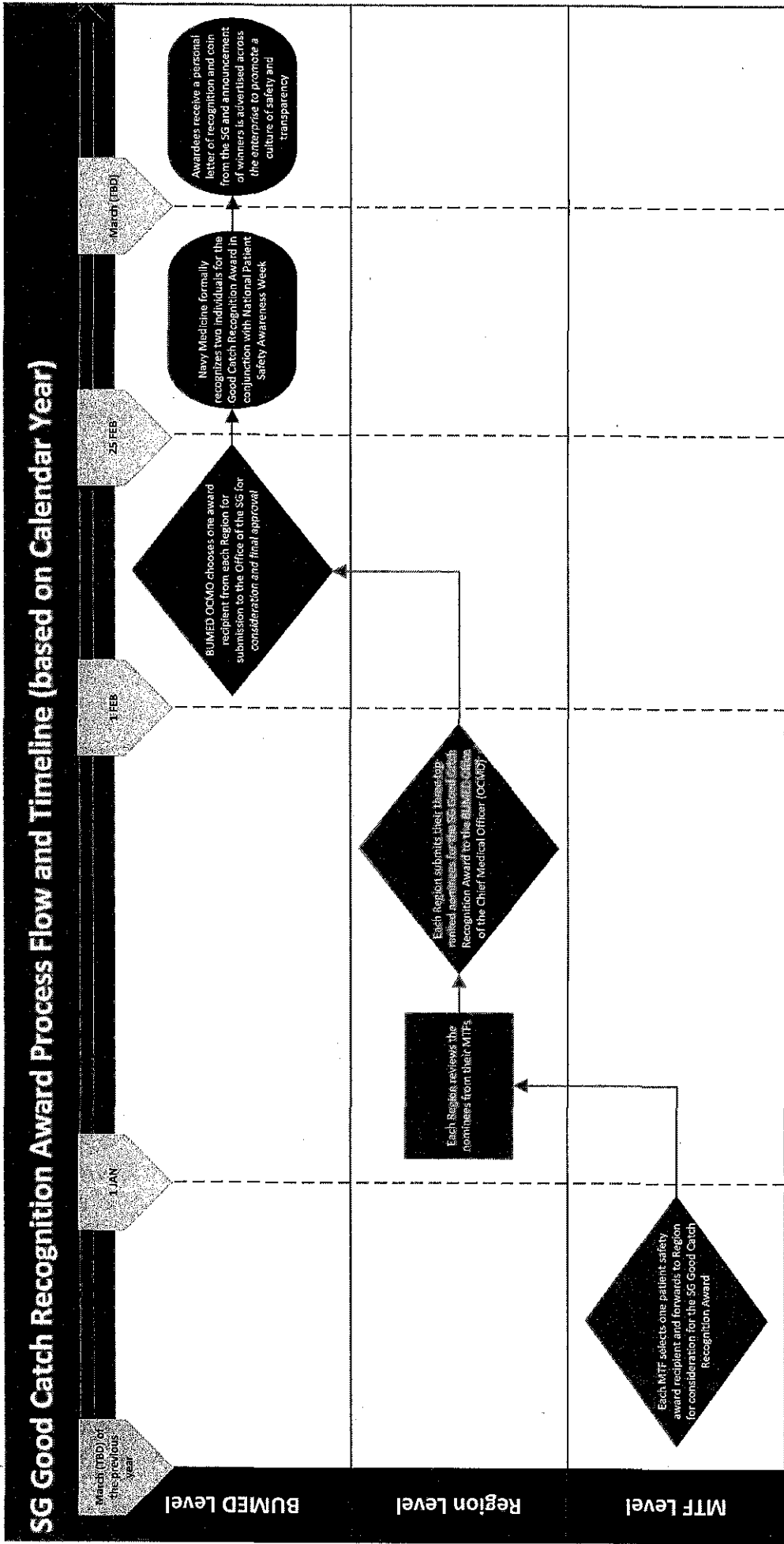


Figure 1: SG Good Catch Recognition Award Process Flow and Timeline