Armed Forces Billing And Collection Utilization Solution (ABACUS)

Program Manager
Medical Services Account
Finance & Accounting
US Army Medical Command

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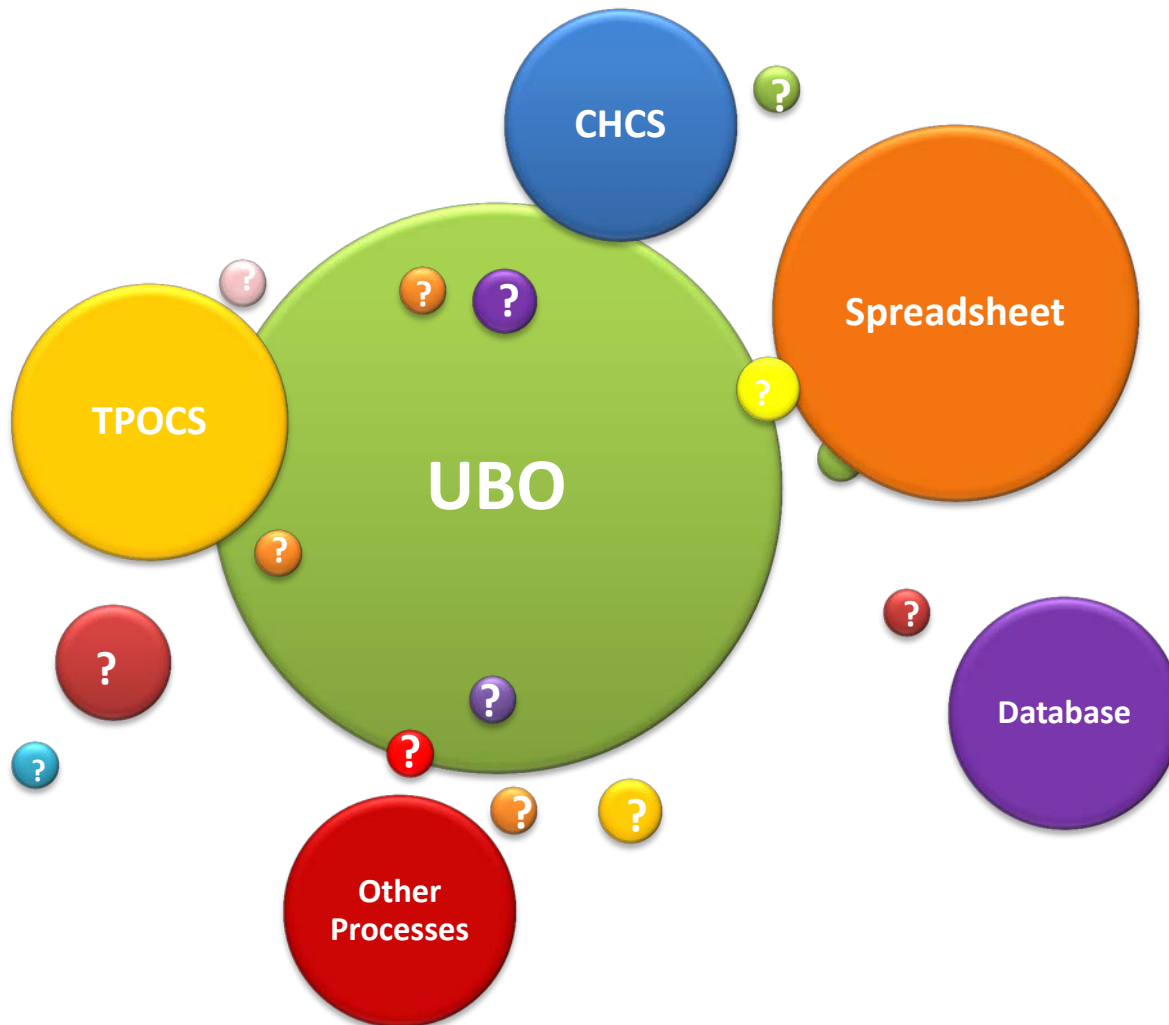THE ARMED FORCES BILLING AND COLLECTION UTILIZATION SOLUTION

ARMY MEDICINE

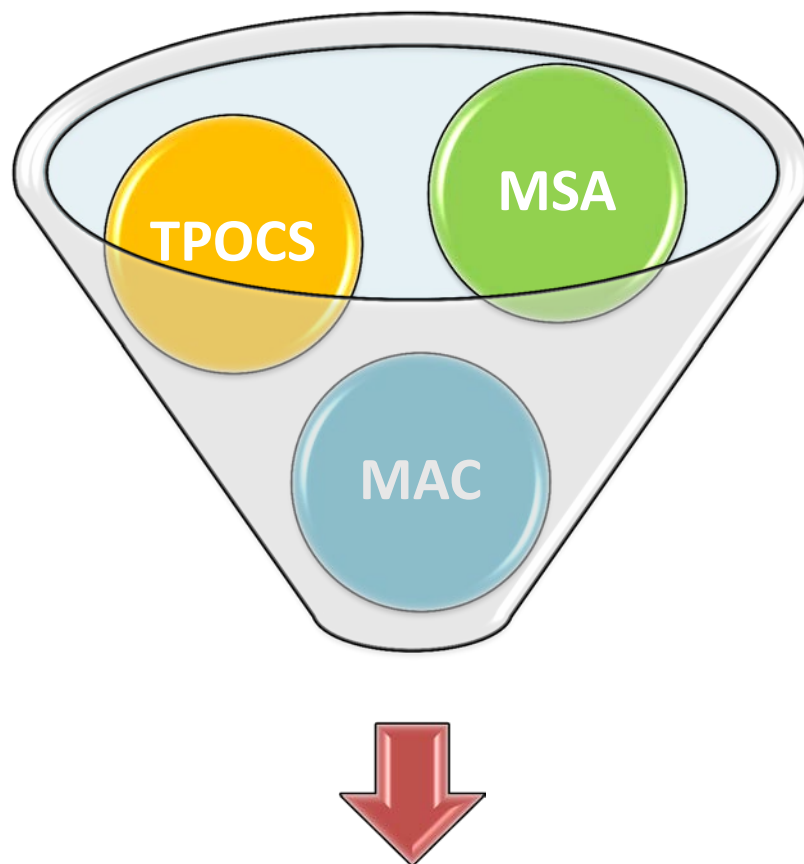UNITED STATES AIR FORCE MEDICAL SERVICE

DEPARTMENT OF THE NAVY BUREAU OF MEDICINE AND SURGERY

ABACUS

- Single solution to perform billing & collection functions:
  - Medical Services Account
  - Medical Affirmative Claims
  - Third Party Collections

"One" Centralized Billing and Collection System

- Web-based
  - Access via CAC
- Cloud-hosted
  - No server required
- Electronic billing
  - Claims failing edits will be queued for review/correction ("Manage by exception")

- MSA
  - Cash Collection Voucher
  - AR Management
  - Debt transfer
  - Refund reconciliation
  - Elective cosmetic surgery
  - Bill estimator
  - Other MSA collections
  - Payment plan
  - Dining hall collections

- MAC
  - Manual creation
  - Automated MAC
    - JAG notifies UBO to process claims
    - UBOs generate claims
    - JAG prints and asserts claims

- TPC
  - Electronic clearing house services
    - Capability to medical and pharmacy electronic billing
- Electronic EOBs will speed up posting
- Ability to electronically bill pharmacy
- E2569 process will enable UBOs to promptly link insurance information to claims

- e2569
  - Patient signs via "electronic signature pad"
  - Data stored in database
  - Linked to the individual patient OHI records
- File attachments
  - ABACUS will enable users to attach various file format documents to the patient account level
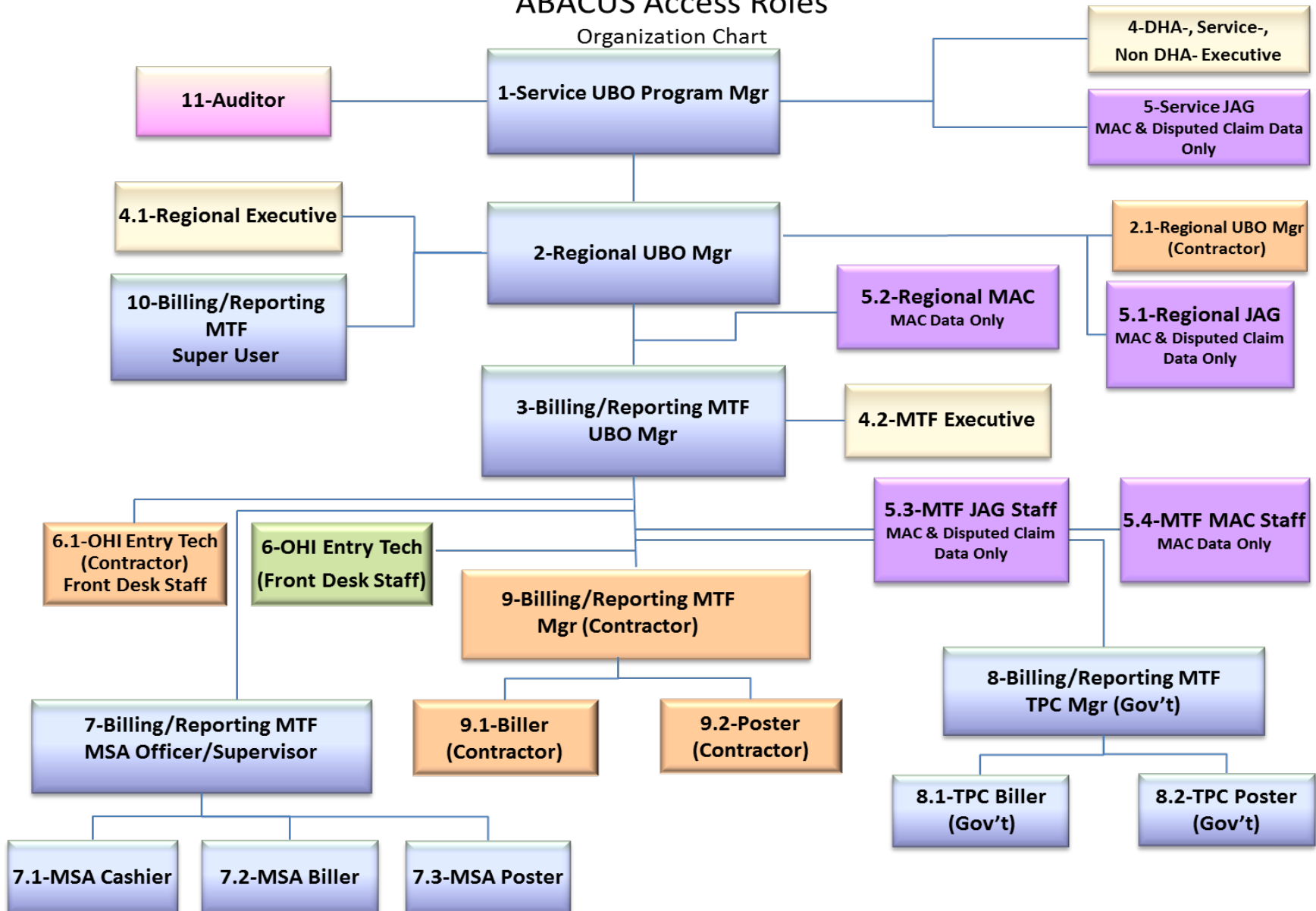
- Account posting
  - Automatically posts ERAs
  - Manually or electronically batch posts from EOB or other documentation
  - Storage of electronic EOBs
  - Automatically reconciles accounts to update customer records and claims
- Electronic OHI discovery

- Interagency invoicing
  - Electronic DD7/DD7A, SF 1080
    - Ability to associate UB-04/CMS 1500 to a SF 1080
- Enterprise reporting (on demand)
  - MARS (formerly known as the 1860-R)
  - A/R reports
  - 2570
  - 2569 status matrix
  - Net realizable value

ABACUS Access Roles
Organization Chart

11-Auditor

1-Service UBO Program Mgr

4-DHA-, Service-, Non DHA- Executive

5-Service JAG
MAC & Disputed Claim Data Only

4.1-Regional Executive

2-Regional UBO Mgr

2.1-Regional UBO Mgr (Contractor)

10-Billing/Reporting MTF Super User

5.2-Regional MAC
MAC Data Only

5.1-Regional JAG
MAC & Disputed Claim Data Only

3-Billing/Reporting MTF UBO Mgr

4.2-MTF Executive

6.1-OHI Entry Tech (Contractor) Front Desk Staff

6-OHI Entry Tech (Front Desk Staff)

5.3-MTF JAG Staff
MAC & Disputed Claim Data Only

5.4-MTF MAC Staff
MAC Data Only

9-Billing/Reporting MTF Mgr (Contractor)

7-Billing/Reporting MTF MSA Officer/Supervisor

9.1-Biller (Contractor)

9.2-Poster (Contractor)

8-Billing/Reporting MTF TPC Mgr (Gov't)

8.1-TPC Biller (Gov't)

8.2-TPC Poster (Gov't)

7.1-MSA Cashier

7.2-MSA Biller

7.3-MSA Poster

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- **MSA Training**
  - National Conference Center (Leesburg, VA)
    - 1-26 June 2015 (4 separate weeks)
    - Week 1 & 2 Air Force/Navy
    - Week 3 & 4 Army/Navy
    - https://resweb.passkey.com/go/30124
  - Webinars
    - Dates/Times TBD
  - CBT
    - 20 Jul 15 - MSA CBTs Delivered
    - 21 Aug 15 – MSA CBTs Reviewed/Approved
  - Operator's Manual/User Guide
    - Delivery dates TBD

- **TPC Training**
  - Initial training conducted in June/July 2014
    - 9 Jun 14 Thru 1 Aug 14
  - Refresher Webinars
    - Tentative 29 June – 2 July 2015
  - CBT
    - 14 Apr 15 – Delivered TPC CBTs
    - 1 May 15 – Review/Approve TPC CBTs
    - 15 Jun 14 – Available to Users
  - Operator's Manual/User Guide
    - Delivery dates TBD

- **Automated MAC training**
  - Webinars
    - Dates/times TBD
  - Computer Based Training Videos
    - 1 May 2015 – Deliver Increment II CBTs
    - 8 May 2015 – Review/Approve Increment II CBTs

- **E2569 Training**
  - Computer Based Training Videos
    - 21 Aug 2015 – Deliver e2569 CBTs
    - 28 Aug 2015 – Review/Approve e2569 CBTs

- **Increment I (TPC/Manual MAC)**
  - **Air Force**
    - 20 Jul – 7 Aug 2015
  - **Army**
    - 10 Aug – 21 Aug 2015
  - **Navy**
    - 17 Aug - 21 Aug 2015
  - **NCR MED**
    - 10 Aug – 17 Aug 2015 (week 4 with Army)

- **Increments II (Automated MAC) & III (MSA/e2569)**
  - Set up Site Environments and Establish LOB Accounts
    - 13 Aug – 10 Sep 2015
  - Deployment Increments II & III
    - 25 Aug – 2 Sep 2015
  - Transition ARMS PRO Sites to ABACUS
    - 14 Sep – 18 Sep 2015
  - CHCS Legacy Data Migration
    - 4 Sep – 25 Sep 2015

- Audit readiness
  - ABACUS will enable MTFs to be "audit ready" and comply with DoD Comptroller policies
- Streamlining UBO processes
  - ABACUS will enable UBOs to take advantage of efficiencies and focus on processes that were somewhat neglected in the past
- Greater visibility from top to bottom

- UBO Managers/Supervisors
  - Remain flexible and readily available to support the ABACUS deployment team
  - Submit required documents promptly (ABACUS workbook)
- MTF Leadership
  - Enforce standards to correctly discover/collect OHI
  - Enforce proper utilization of PATCATs
  - Ensure that UBOs are properly staffed to execute revenue cycle operations

Questions?

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