

## ABACUS Custom Tools Reports

26 March 2019 0800 – 0900 EST  
27 March 2019 1400 – 1500 EST

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**Instructions for CEU credit are at the end of this presentation.**

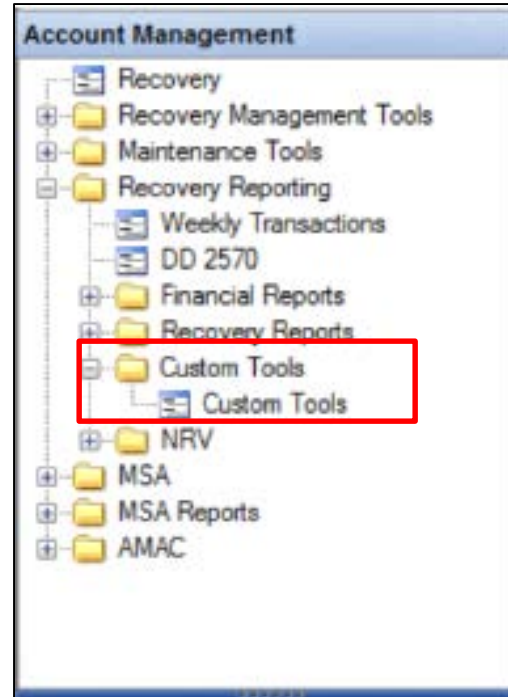
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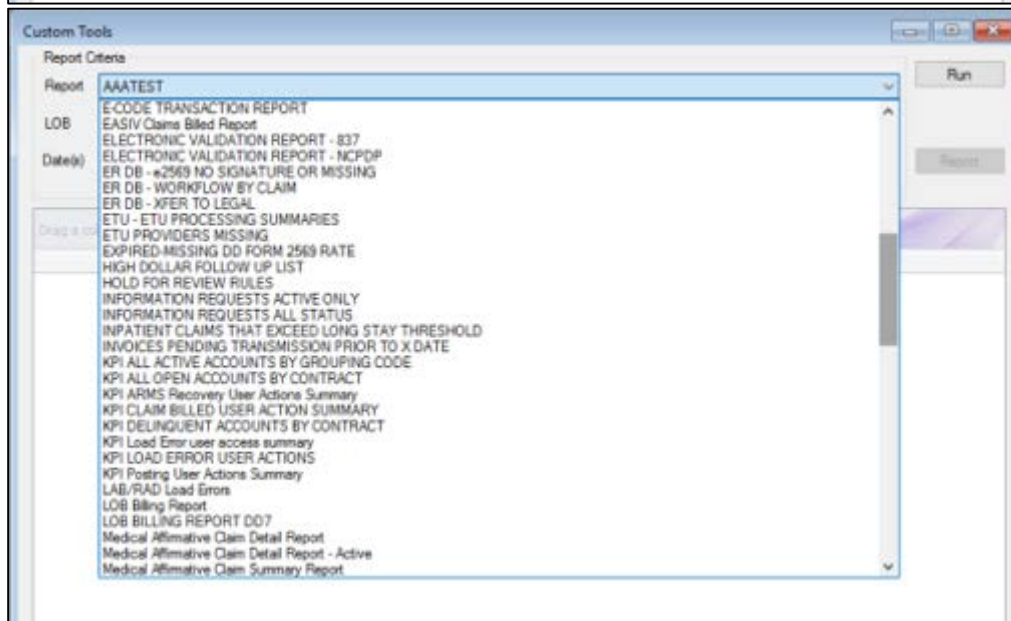
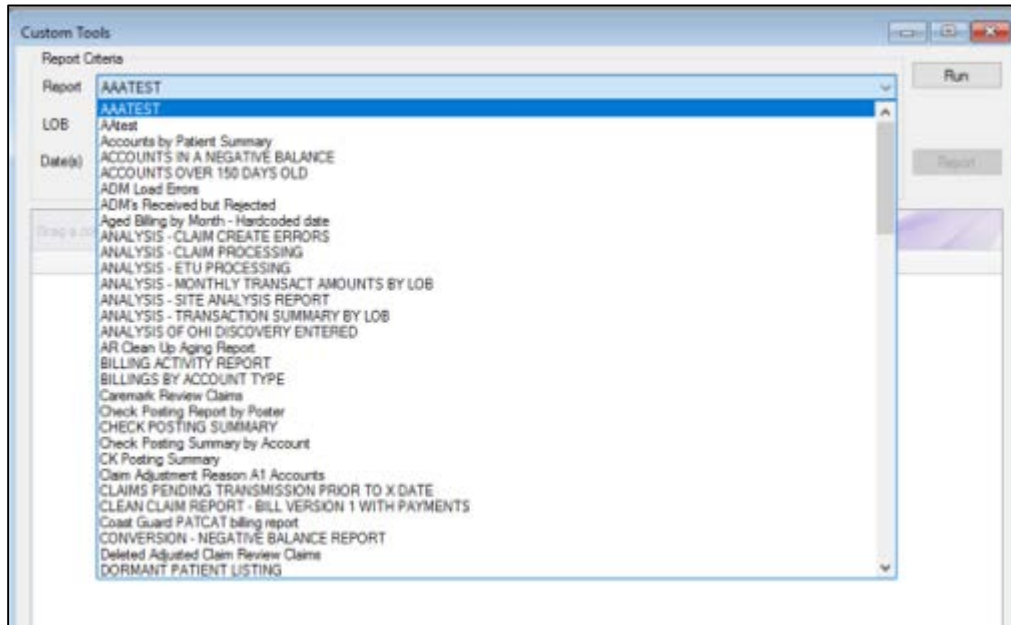
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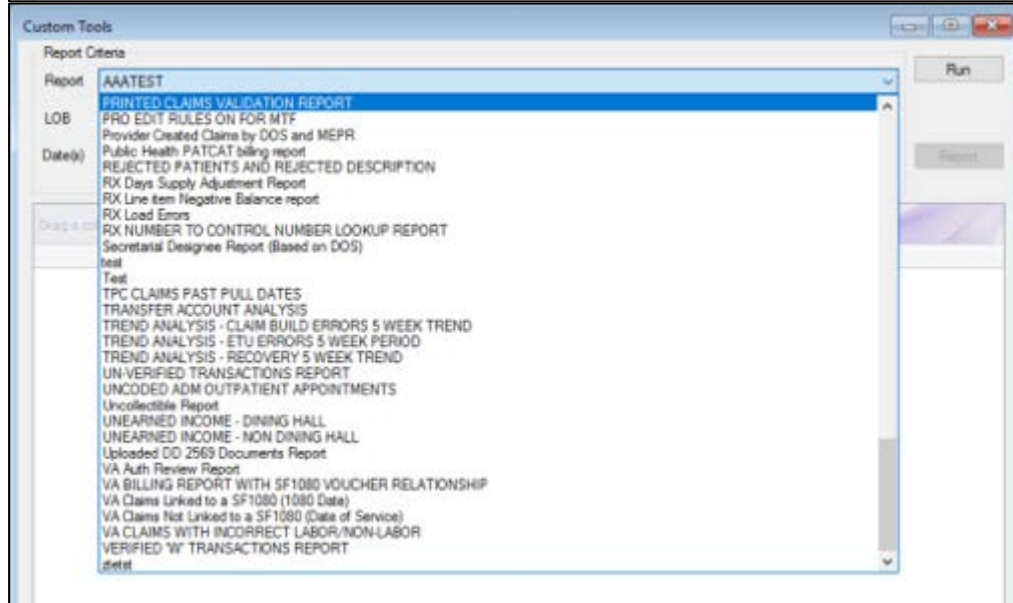
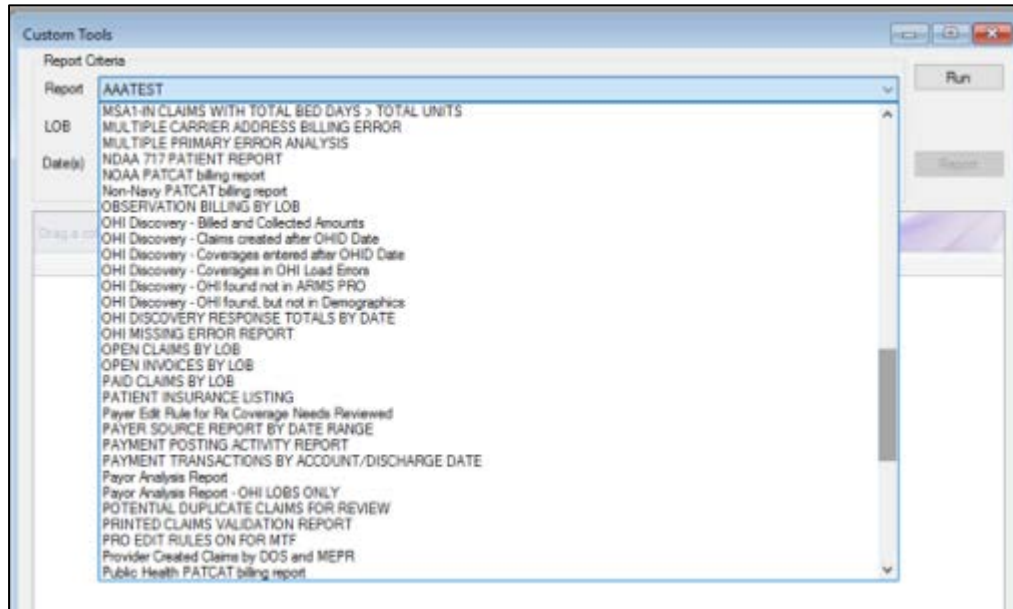
- What is ABACUS Custom Tools?
- Available ABACUS Custom Tools reports
- Running a report in ABACUS Custom Tools
- Tips and Tricks
- Specific ABACUS Custom Tools reports
- ABACUS Resources

- ABACUS Custom Tools is a collection of reports\* found within each MTF database.
- Custom Tools reports are run using a selected Line of Business (LOB) and specified date range.

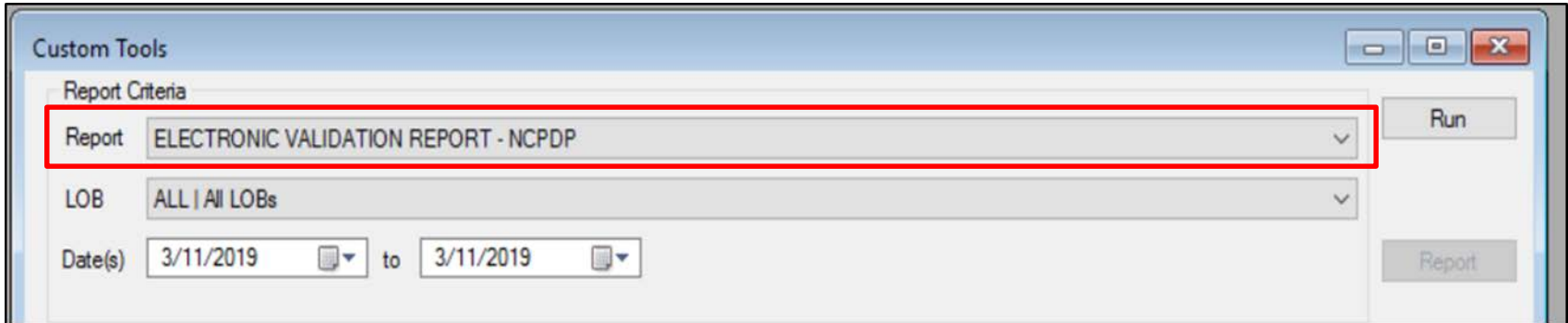


\* The reports available within ABACUS Custom Tools may vary by MTF database



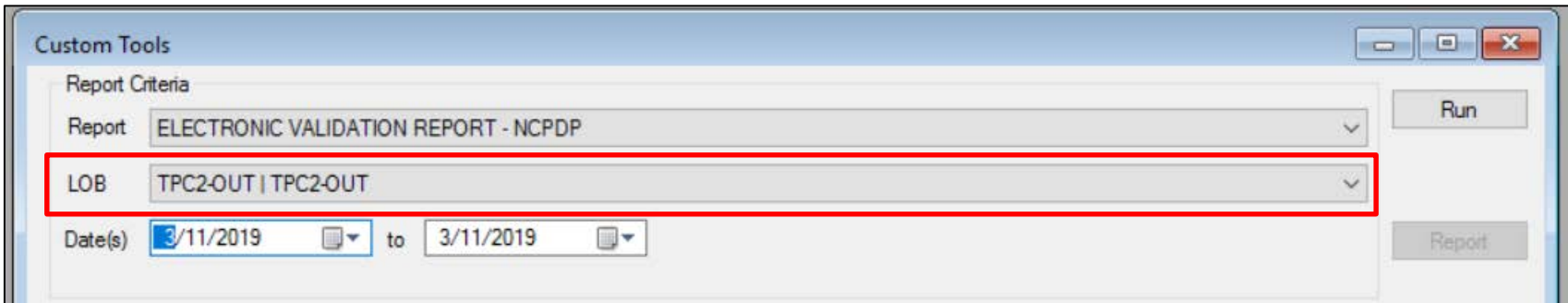


- Step #1: Select desired report from “Report” drop down



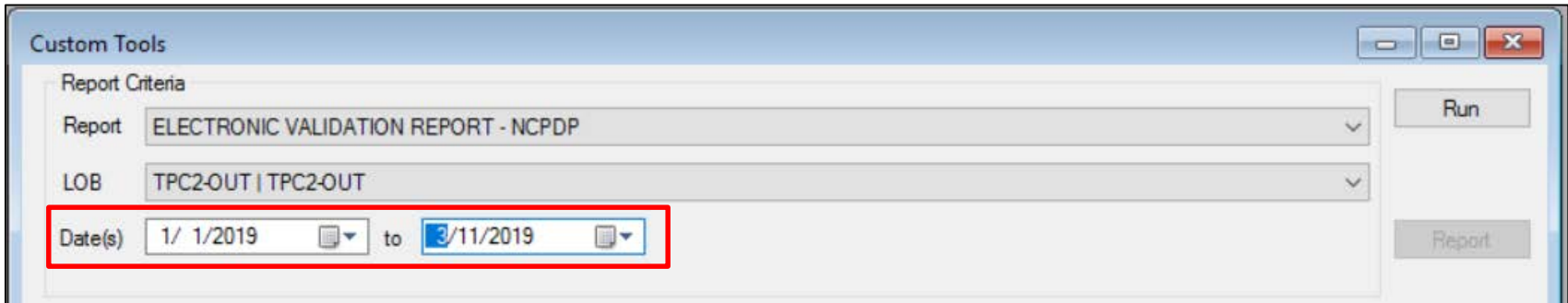
The screenshot shows a window titled "Custom Tools" with a "Report Criteria" section. The "Report" dropdown menu is highlighted with a red box and contains the text "ELECTRONIC VALIDATION REPORT - NCPDP". Other fields include "LOB" set to "ALL | All LOBs" and "Date(s)" set to "3/11/2019" to "3/11/2019". There are "Run" and "Report" buttons on the right side.

- Step #2: Select desired LOB from “LOB” drop down



The screenshot shows the same "Custom Tools" window. The "LOB" dropdown menu is now highlighted with a red box and contains the text "TPC2-OUT | TPC2-OUT". The "Report" dropdown remains "ELECTRONIC VALIDATION REPORT - NCPDP" and the "Date(s)" remain "3/11/2019" to "3/11/2019".

- Step #3: Select desired date range

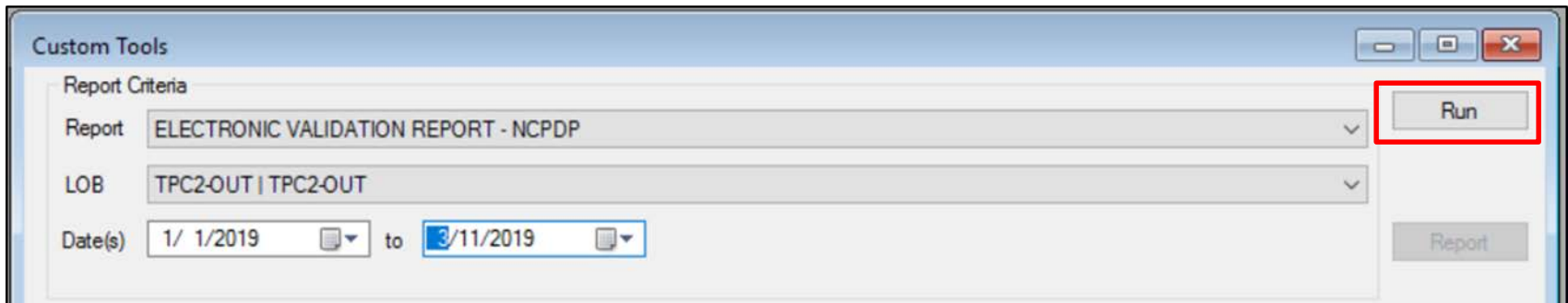


The screenshot shows the 'Custom Tools' window with the following fields:

- Report Criteria
- Report: ELECTRONIC VALIDATION REPORT - NCPDP
- LOB: TPC2-OUT | TPC2-OUT
- Date(s): 1/ 1/2019 to 3/11/2019

The date range selection area is highlighted with a red box. On the right side, there are two buttons: 'Run' and 'Report'.

- Step #4: Select "Run"



The screenshot shows the 'Custom Tools' window with the following fields:

- Report Criteria
- Report: ELECTRONIC VALIDATION REPORT - NCPDP
- LOB: TPC2-OUT | TPC2-OUT
- Date(s): 1/ 1/2019 to 3/11/2019

The 'Run' button on the right side is highlighted with a red box. The 'Report' button is also visible below it.

- Step #5: Select report to export

Custom Tools

Report Criteria

Report: ELECTRONIC VALIDATION REPORT - NCPDP

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/11/2019

Run

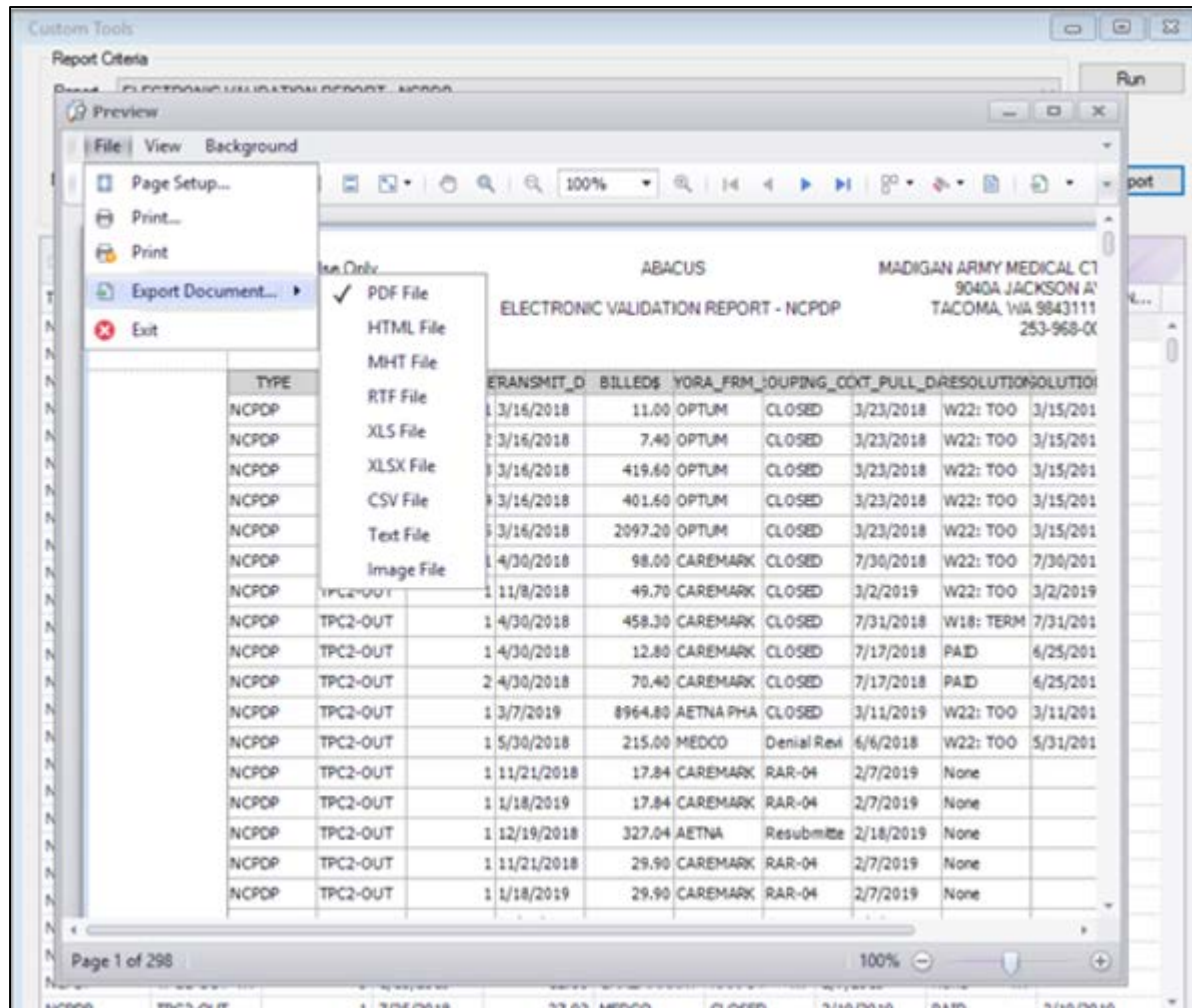
Report

Drag a column header here to group by that column

TYPE	LOB	CONTR...	LINE_N...	RX NU...	TRANS...	BILLED\$	POLICY...	PAYOR...	GROUPI...	NEXT_P...	RESOLU...	RESOLUTI...
NCPDP	TPC2-O...		1	M	3/7/2019	8964.80		AETNA ...	CLOSED...	3/18/2019	W22: T...	3/11/2019
NCPDP	TPC2-O...		1	M	1/18/2019	17.84		CAREM...	Resubm...	3/30/2019	None ...	
NCPDP	TPC2-O...		1	M	1/18/2019	29.90		CAREM...	Resubm...	3/30/2019	None ...	
NCPDP	TPC2-O...		2	M	1/18/2019	5.60		CAREM...	Resubm...	3/30/2019	None ...	
NCPDP	TPC2-O...		3	M	1/18/2019	19.10		CAREM...	Resubm...	3/30/2019	None ...	
NCPDP	TPC2-O...		4	M	1/18/2019	16.40		CAREM...	Resubm...	3/30/2019	None ...	
NCPDP	TPC2-O...		5	M	1/18/2019	12.80		CAREM...	Resubm...	3/30/2019	None ...	
NCPDP	TPC2-O...		1	M	1/8/2019	11.90		MEDCO ...	RX: Too...	1/15/2019	W08: A...	6/7/2018
NCPDP	TPC2-O...		2	M	1/8/2019	17.30		MEDCO ...	RX: Too...	1/15/2019	W08: A...	6/7/2018
NCPDP	TPC2-O...		1	M	3/7/2019	8964.80		AETNA ...	CLOSED...	3/14/2019	W22: T...	3/14/2019
NCPDP	TPC2-O...		1	M	2/14/2019	29.90		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		1	M	3/5/2019	29.90		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		2	M	2/14/2019	14.60		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		2	M	3/5/2019	14.60		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		3	M	2/14/2019	18.20		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		3	M	3/5/2019	18.20		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		4	M	2/14/2019	1553.60		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		4	M	3/5/2019	1553.60		CAREM...	Denial R...	3/18/2019	None ...	
NCPDP	TPC2-O...		1	M	3/7/2019	8964.80		AETNA ...	CLOSED...	3/15/2019	W22: T...	3/14/2019
NCPDP	TPC2-O...		1	M	3/5/2019	2.54		CAREM...	RAR-21...	3/21/2019	None ...	
NCPDP	TPC2-O...		2	M	3/5/2019	46.59		CAREM...	RAR-21...	3/21/2019	None ...	
NCPDP	TPC2-O...		1	M	3/5/2019	20.00		CAREM...	RAR-21...	3/21/2019	None ...	



- Step #6: Select desired file option for exporting (e.g., pdf, excel, text)



- Columns containing PHI/PII can be removed prior to exporting the report by right clicking on the column and selecting “Hide This Column”

The screenshot shows the 'Custom Tools' application window. The 'Report Criteria' section is configured with the following settings:

- Report: ELECTRONIC VALIDATION REPORT - NCPDP
- LOB: TPC2-OUT | TPC2-OUT
- Date(s): 3/ 1/2018 to 3/11/2019

The main area displays a table with the following columns: TYPE, LOB, CONTR..., LINE\_N..., RX\_MJ..., TRANS..., BILLED\$, POLICY..., PAYOR..., GROUP..., NEXT\_P..., RESOLU..., and RESOLUTI... The table contains multiple rows of data. A context menu is open over the 'POLICY...' column header, with the 'Hide This Column' option selected. Other menu options include Sort Ascending, Sort Descending, Group By This Column, Hide Group By Box, Column Chooser, Best Fit, Best Fit (all columns), Filter Editor..., Show Find Panel, and Show Auto Filter Row.

- Columns previously selected (Control #, Rx #, Policy #) are now removed from the report

Custom Tools

Report Criteria

Report: ELECTRONIC VALIDATION REPORT - NCPDP

LOB: TPC2-OUT | TPC2-OUT

Date(s): 3/ 1/2018 to 3/11/2019

Run

Report

Drag a column header here to group by that column

TYPE	LOB	LINE_NUMBER	TRANSMET...	BILLED\$	PAYORA_F...	GROUPING...	NEXT_PULL...	RESOLUTION	RESOLUTION...
NCPDP	TPC2-OUT ...	1	3/16/2018	11.00	OPTUM ...	CLOSED ...	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT ...	2	3/16/2018	7.40	OPTUM ...	CLOSED ...	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT ...	3	3/16/2018	419.60	OPTUM ...	CLOSED ...	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT ...	4	3/16/2018	401.60	OPTUM ...	CLOSED ...	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT ...	5	3/16/2018	2097.20	OPTUM ...	CLOSED ...	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT ...	1	4/30/2018	98.00	CAREMARK...	CLOSED ...	7/30/2018	W22: TOO ...	7/30/2018
NCPDP	TPC2-OUT ...	1	11/8/2018	49.70	CAREMARK...	CLOSED ...	3/2/2019	W22: TOO ...	3/2/2019
NCPDP	TPC2-OUT ...	1	4/30/2018	458.30	CAREMARK...	CLOSED ...	7/31/2018	W18: TERM...	7/31/2018
NCPDP	TPC2-OUT ...	1	4/30/2018	12.80	CAREMARK...	CLOSED ...	7/17/2018	PAID ...	6/25/2018
NCPDP	TPC2-OUT ...	2	4/30/2018	70.40	CAREMARK...	CLOSED ...	7/17/2018	PAID ...	6/25/2018
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETHA PHA...	Claim in Pro...	4/6/2019	None ...	
NCPDP	TPC2-OUT ...	1	5/30/2018	215.00	MEDCO ...	Dental Rev...	6/6/2018	W22: TOO ...	5/31/2018
NCPDP	TPC2-OUT ...	1	11/21/2018	17.84	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	1/18/2019	17.84	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	12/19/2018	327.04	AETHA ...	Resubmitte...	2/18/2019	None ...	
NCPDP	TPC2-OUT ...	1	11/21/2018	29.90	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	1/18/2019	29.90	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	2	11/21/2018	5.60	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	2	1/18/2019	5.60	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	3	11/21/2018	19.10	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	3	1/18/2019	19.10	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	4	11/21/2018	16.40	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	4	1/18/2019	16.40	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	5	11/21/2018	12.80	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	5	1/18/2019	12.80	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	7/25/2018	77.92	MEDCO ...	CLOSED ...	7/19/2019	PAID ...	7/19/2019

- Columns can be rearranged by selecting and dragging

Custom Tools

Report Criteria

Report: ELECTRONIC VALIDATION REPORT - NCPDP

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/20/2019

Run

Report

Drag a column header to the left to move it to the left column.

TYPE	LOB	PAYORA...	TRANSMIT...	BILLED\$	PAYORA...	GROUPING...	NEXT_PULL...	RESOLUTION	RESOLUTION...	
NCPDP	TPC2-OUT ...	↑	1	3/14/2019	12.80	CAREMARK...	Electronic Bl...	4/13/2019	W22: TOO ...	8/4/2018
NCPDP	TPC2-OUT ...	↑	2	3/14/2019	12.80	CAREMARK...	Electronic Bl...	4/13/2019	W22: TOO ...	8/4/2018
NCPDP	TPC2-OUT ...	↑	1	3/7/2019	8964.80	AETNA PHA...	CLOSED ...	3/18/2019	W22: TOO ...	3/11/2019
NCPDP	TPC2-OUT ...	↑	1	1/18/2019	17.84	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	1	3/19/2019	17.84	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	1	1/18/2019	29.90	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	1	3/19/2019	29.90	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	2	1/18/2019	5.60	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	2	3/19/2019	5.60	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	3	1/18/2019	19.10	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	3	3/19/2019	19.10	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	4	1/18/2019	16.40	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	4	3/19/2019	16.40	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	5	1/18/2019	12.80	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	5	3/19/2019	12.80	CAREMARK...	Electronic Bl...	4/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	1	1/8/2019	11.90	MEDCO ...	RX: Too Old...	1/15/2019	W08: AMT ...	6/7/2018
NCPDP	TPC2-OUT ...	↑	2	1/8/2019	17.30	MEDCO ...	RX: Too Old...	1/15/2019	W08: AMT ...	6/7/2018
NCPDP	TPC2-OUT ...	↑	1	3/14/2019	2.90	CAREMARK...	RAR-70 ...	4/1/2019	None ...	
NCPDP	TPC2-OUT ...	↑	2	3/14/2019	4.85	CAREMARK...	RAR-70 ...	4/1/2019	None ...	
NCPDP	TPC2-OUT ...	↑	3	3/14/2019	20.00	CAREMARK...	RAR-70 ...	4/1/2019	None ...	
NCPDP	TPC2-OUT ...	↑	4	3/14/2019	4.30	CAREMARK...	RAR-70 ...	4/1/2019	None ...	
NCPDP	TPC2-OUT ...	↑	1	3/7/2019	8964.80	AETNA PHA...	CLOSED ...	3/14/2019	W22: TOO ...	3/14/2019
NCPDP	TPC2-OUT ...	↑	1	2/14/2019	29.90	CAREMARK...	Denial Revl...	3/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	1	3/5/2019	29.90	CAREMARK...	Denial Revl...	3/18/2019	None ...	
NCPDP	TPC2-OUT ...	↑	2	2/14/2019	14.60	CAREMARK...	Denial Revl...	3/18/2019	None ...	

- Select filter icon to filter column values

The screenshot shows the 'Custom Tools' application window. At the top, there are 'Report Criteria' fields: 'Report' set to 'ELECTRONIC VALIDATION REPORT - NCPDP', 'LOB' set to 'TPC2-OUT | TPC2-OUT', and 'Date(s)' from '1/1/2019' to '3/19/2019'. A 'Run' button is visible. Below the criteria is a table with columns: TYPE, LOB, LINE\_NUMBER, TRANSMIT..., BILLED\$, PAYOR, BILLING..., NEXT BILL..., RESOLUTION, and RESOLUTION... The 'PAYOR' column header has a small downward-pointing triangle icon circled in red. A 'Text Filters' dialog box is open over the table, showing a search field and a list of pharmacy names with checkboxes: All, AETNA PHARMACY MANAGEMENT, CAREMARK, CAREMARK MAILHANDLERS, CAREMARK PRESCRIPTIONS, ENVISION RX OPTIONS, KAISER PERMANENTE, MAXORPLUS, and HED IMPACT PHARMACY. 'Clear Filter' and 'Close' buttons are at the bottom of the dialog.

TYPE	LOB	LINE_NUMBER	TRANSMIT...	BILLED\$	PAYOR	BILLING...	NEXT BILL...	RESOLUTION	RESOLUTION...
NCPDP	TPC2-OUT	1	3/12/2019	4.10	CAREMARK				
NCPDP	TPC2-OUT	1	3/12/2019	4.70	CAREMARK				
NCPDP	TPC2-OUT	1	3/7/2019	58.70	AETNA PHA.				
NCPDP	TPC2-OUT	1	3/7/2019	332.30	CAREMARK				
NCPDP	TPC2-OUT	1	3/5/2019	36.80	CAREMARK				
NCPDP	TPC2-OUT	2	3/5/2019	42.80	CAREMARK				
NCPDP	TPC2-OUT	1	3/5/2019	14.60	CAREMARK				3/2/2019
NCPDP	TPC2-OUT	1	3/5/2019	200.90	CAREMARK				3/13/2019
NCPDP	TPC2-OUT	1	3/7/2019	3.50	CAREMARK				
NCPDP	TPC2-OUT	1	3/5/2019	12.80	CAREMARK				3/19/2019
NCPDP	TPC2-OUT	1	3/7/2019	23.60	AETNA PHA.				
NCPDP	TPC2-OUT	1	3/5/2019	134.00	CAREMARK				
NCPDP	TPC2-OUT	1	3/5/2019	14.60	CAREMARK				
NCPDP	TPC2-OUT	1	2/28/2019	6.20	CAREMARK				
NCPDP	TPC2-OUT	1	2/14/2019	28.10	CAREMARK	RESUBMIT...	3/22/2019	None	...
NCPDP	TPC2-OUT	1	2/21/2019	28.10	CAREMARK	Resubmit...	3/22/2019	None	...
NCPDP	TPC2-OUT	1	3/5/2019	14.60	CAREMARK	Pending Pa...	4/6/2019	None	...
NCPDP	TPC2-OUT	1	3/5/2019	30.80	CAREMARK	RAR-77	3/21/2019	None	...
NCPDP	TPC2-OUT	1	3/5/2019	5.90	CAREMARK	Pending Pa...	4/6/2019	None	...
NCPDP	TPC2-OUT	2	3/5/2019	121.28	CAREMARK	Pending Pa...	4/6/2019	None	...
NCPDP	TPC2-OUT	1	3/12/2019	449.00	CAREMARK	RAR-	3/28/2019	None	...
NCPDP	TPC2-OUT	1	3/12/2019	29.00	CAREMARK	RAR-79	3/28/2019	None	...
NCPDP	TPC2-OUT	1	3/12/2019	58.70	CAREMARK	RAR-79	3/28/2019	None	...
NCPDP	TPC2-OUT	1	3/19/2019	12.80	CAREMARK	Electronic B...	4/14/2019	None	...
NCPDP	TPC2-OUT	1	3/7/2019	101.90	CAREMARK	Denial Rev...	3/19/2019	None	...
NCPDP	TPC2-OUT	2	3/7/2019	506.00	CAREMARK	Denial Rev...	3/19/2019	None	...

Custom Tools

Report Criteria

Report: ACCOUNTS IN A NEGATIVE BALANCE

LOB: ALL | All LOBs

Run

Report

Drag a column header here to group by that column

LOB	CONTROL NUMBER	CURRENT GROUPING	AMOUNT BILLED	TOTAL BALANCE
MAC2-OUT	...	Claim in Process	147.14	-183.76
MAC2-OUT	...	Claim in Process	21.60	-0.10
MAC1-OUT	...	Claim in Process	58.88	-58.88
MAC1-OUT	...	Claim in Process	58.88	-58.88
MSA35-IN	...	Bill Ready to Print	8293.12	-1592.47
MSA11-IN	...	SECONDARY PAYER REVIE...	26182.62	-25564.41
MSA1-IN	...	CLOSED	18.00	-18.00
MSA1-IN	...	Resubmitted Claim Review	360.00	-45.00
MSA1-IN	...	Bill Ready to Print	18.00	-36.00
MSA1-IN	...	Resubmitted Claim Review	216.00	-216.00
MSA1-IN	...	TX-DFAS	378.00	-378.00
MSA1-IN	...	Resubmitted Claim Review	36.00	-2.00
MSA1-IN	...	TX-DFAS	342.00	-342.00
MSA1-IN	...	Resubmitted Claim Review	180.00	-180.00
MSA1-IN	...	Resubmitted Claim Review	486.00	-393.25
MSA1-IN	...	Resubmitted Claim Review	36.00	-36.00
MSA1-IN	...	Resubmitted Claim Review	18.00	-18.00
MSA1-IN	...	CLOSED	162.00	-162.00
TPC2-OUT	...	Refund Request	10.10	-10.10
TPC2-OUT	...	Refund Request	12.97	-11.57
TPC2-OUT	...	Refund Request	167.50	-136.60

- Content
  - Displays accounts with a balance  $< \$0$
  - Line of Business (LOB), Control #, Current Grouping, Amount Billed, Total Balance
- Benefits
  - Identifies accounts for potential refunds
  - CHCS did not have transaction codes for refunds to send to ABACUS causing the balance to be negative



# Accounts Over 150 Days Old

Custom Tools

Report Criteria

Report: ACCOUNTS OVER 150 DAYS OLD

LOB: TPC2-OUT | TPC2-OUT

Run

Report

Drag a column header here to group by that column

CLIENT_NU...	CONTRACT	CONTROL_...	QUEUE	GROUPING_CODE	PLACEME...	PAYER	TOTAL_B...	PAYMENTS	ADJUST\WO
0125	TPC2-OUT ..		TPC_C_1_...	Immediate Attention ...	6/13/2003	BCBS FE...	7.80	9.02	6.58
0125	TPC2-OUT ..		TPC_C_2_...	Refund Request ...	9/19/2014	REGENCE...	72.75	123.68	10.91
0125	TPC2-OUT ..		TPC_C_1_...	Refund Request ...	1/5/2015	BCBS FE...	115.20	108.80	17.28
1485	TPC2-OUT ..		TPC_C_1_...	Refund Request ...	12/22/2014	MEDIMPA...	6.04	2.26	4.91
0125	TPC2-OUT ..		TPC_C_2_...	CLOSED ...	1/26/2015	REGENCE...	680.92	-410.33	1091.25
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	1/11/2016	CIGNA H...	125.28	114.34	56.67
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	4/7/2016	REGENCE...	10.41	31.23	0.00
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	4/7/2016	REGENCE...	8.96	26.88	0.00
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	4/7/2016	REGENCE...	43.58	70.74	20.00
0125	TPC2-OUT ..		TPC Out-De...	Refund Request ...	1/14/2016	CIGNA H...	144.37	144.37	57.93
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	11/6/2015	CAREMA...	37.60	23.00	37.60
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	11/16/2015	CAREMA...	105.50	116.06	47.47
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	11/16/2015	CAREMA...	188.00	94.71	127.78
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	1/14/2016	CIGNA H...	466.78	417.00	258.28
0125	TPC2-OUT ..		TPC_C_1_...	Refund Request ...	7/13/2015	EXPRESS ...	181.40	37.97	162.83
0125	TPC2-OUT ..		TPC_C_2_...	Refund Request ...	7/28/2015	BCBS FE...	86.94	153.88	20.00
0125	TPC2-OUT ..		TPC Out-De...	Refund Request ...	5/6/2016	UNITED ...	161.46	157.52	105.79
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	11/16/2015	CAREMA...	102.30	74.27	75.26
6116	TPC2-OUT ..		TPC_C_1_...	Refund Request ...	8/24/2015	EXPRESS ...	108.60	14.20	105.88
0125	TPC2-OUT ..		TPC_C_1_...	Refund Request ...	8/24/2015	EXPRESS ...	187.81	20.19	181.81
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	1/11/2016	BCBS FE...	79.06	50.94	43.02
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	11/18/2015	TRANS-A...	48.80	97.60	0.00
0125	TPC2-OUT ..		TPC_C_1_...	Refund Request ...	9/10/2015	BCBS FE...	5.90	11.80	0.00
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	11/6/2015	EXPRESS ...	12.97	13.16	11.38
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	12/11/2015	TRANS-A...	192.44	384.88	0.00
0125	TPC2-OUT ..		TPC Out-FL...	Refund Request ...	1/11/2016	BCBS FE...	79.06	104.68	0.00



- Content

- Displays accounts over 150 days old
- DMIS ID, LOB, Control #, Queue, Grouping Code, Placement Date, Payer, Total Billed, Payments, Adjustments/Write-Offs

- Benefits

- Identifies accounts that have a current grouping which requires additional action or follow up
- Allows users to prioritize older accounts and avoid timely filing issues



# Analysis – Transaction Summary by LOB

Custom Tools

Report Criteria

Report: ANALYSIS - TRANSACTION SUMMARY BY LOB

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/11/2019

Run

Report

Drag a column header here to group by that column

PARENT_LOB	CONTRACT	BEG_DATE	END_DATE	Trans_type	Total_amt	no_of_trans
TPC	TPC1-IN	1/1/2019	3/11/2019	A08	18360.30	4
TPC	TPC1-IN	1/1/2019	3/11/2019	A09	66163.68	10
TPC	TPC1-IN	1/1/2019	3/11/2019	A11	8928.10	2
TPC	TPC1-IN	1/1/2019	3/11/2019	A15	16365.03	14
TPC	TPC1-IN	1/1/2019	3/11/2019	AR	853857.82	29
TPC	TPC1-IN	1/1/2019	3/11/2019	PAYMENT	-628860.45	76
TPC	TPC1-IN	1/1/2019	3/11/2019	REF	5091.83	1
TPC	TPC1-IN	1/1/2019	3/11/2019	W08	-7736.48	2
TPC	TPC1-IN	1/1/2019	3/11/2019	W09	-101807.06	16
TPC	TPC1-IN	1/1/2019	3/11/2019	W11	-89918.59	11
TPC	TPC1-IN	1/1/2019	3/11/2019	W15	-31581.31	35
TPC	TPC1-IN	1/1/2019	3/11/2019	W16	-17131.77	2
TPC	TPC1-IN	1/1/2019	3/11/2019	W17	-29374.82	2
TPC	TPC2-OUT	1/1/2019	3/11/2019	A01	4760.75	121
TPC	TPC2-OUT	1/1/2019	3/11/2019	A02	-249.11	3
TPC	TPC2-OUT	1/1/2019	3/11/2019	A08	11780.79	59
TPC	TPC2-OUT	1/1/2019	3/11/2019	A09	18179.31	370
TPC	TPC2-OUT	1/1/2019	3/11/2019	A11	1996.03	15
TPC	TPC2-OUT	1/1/2019	3/11/2019	A12	1401.78	10
TPC	TPC2-OUT	1/1/2019	3/11/2019	A15	3907.54	260
TPC	TPC2-OUT	1/1/2019	3/11/2019	A17	30.96	2
TPC	TPC2-OUT	1/1/2019	3/11/2019	A18	2695.23	10
TPC	TPC2-OUT	1/1/2019	3/11/2019	A19	838.80	4
TPC	TPC2-OUT	1/1/2019	3/11/2019	A22	21427.25	146
TPC	TPC2-OUT	1/1/2019	3/11/2019	AR	753838.51	3232
TPC	TPC2-OUT	1/1/2019	3/11/2019	PAYMENT	-308196.06	2901

- Content
  - Displays total amounts associated with various transaction types (e.g., A08, PAYMENT, REF, W08)
  - LOB, Begin Date, End Date, Transaction Type, Total Amount, # of Transactions
  
- Benefits
  - Allows users to report total amounts adjusted, paid, refunded, and written off



Custom Tools

Report Criteria

Report: AR Clean Up Aging Report

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/19/2019

Run

Report

Drag a column header here to group by that column

PLACEMEN...	ADMIT_DATE	NEXT_PULL...	GROUPING...	CARRIER	RECOV_SP...	TOTAL_BIL...	PRIOR_PA...	PRIOR_ADJS	ASSIGNED
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	1151.30	0.00	0.00	
1/1/2019	12/18/2018	2/14/2019	RAR-52 ...	CAREMARK...	TPC Out-FL...	27.40	0.00	0.00	
1/1/2019	12/18/2018	3/2/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	398.00	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	18.00	0.00	0.00	
1/1/2019	12/18/2018	2/12/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	11.60	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	3.92	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	45.20	0.00	0.00	
1/1/2019	12/18/2018	2/14/2019	RAR-21 ...	CAREMARK...	TPC Out-FL...	6.50	0.00	0.00	
1/1/2019	12/18/2018	2/12/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	27.65	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	185.00	0.00	0.00	
1/1/2019	12/18/2018	2/18/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	15.50	0.00	0.00	
1/1/2019	12/18/2018	2/12/2019	Claim in Pro...	MEDIMPAC...	TPC Out-FL...	8.78	0.00	0.00	
1/1/2019	12/18/2018	2/14/2019	RAR-04 ...	CAREMARK...	TPC Out-FL...	7.40	0.00	0.00	
1/1/2019	12/18/2018	3/2/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	7.40	0.00	0.00	
1/1/2019	12/18/2018	3/2/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	578.90	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	5.00	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	11.90	0.00	0.00	
1/1/2019	12/18/2018	1/30/2019	Immediate ...	MEDCO ...	TPC Out-FL...	26.30	0.00	0.00	

- Content

- Displays billed amounts in different recovery queues (e.g., in-process, denial, rejection, follow-up)
- Placement Date, Admit Date, Next Pull Date, Grouping Code, Payer, Recovery Queue, Total Billed, Prior Payment, Prior Adjustments, Assigned

- Benefits

- Provides data elements for non-Rx follow-up
- Users can filter amounts billed by payer allowing for quick sorting patterns



Custom Tools

Report Criteria

Report: BILLING ACTIVITY REPORT

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/11/2019

Run

Report

Drag a column header here to group by that column

DMIS	LOB	MEPRS	ADMIT_D...	DISCHAR...	DRG	CPT_CODE	NDC_NUM...	SERVICE_...	TOTAL_C...	AUTH
1485	TPC2-OUT...	DAAB	1/19/2019	1/19/2019			00074318...	90.00	78.50	
1485	TPC2-OUT...	DAAB	1/19/2019	1/19/2019			62175012...	90.00	23.60	
0125	TPC2-OUT...	DAAA	2/15/2019	2/15/2019			00009519...	30.00	123.50	
0125	TPC2-OUT...	DAAA	2/15/2019	2/15/2019			42291033...	60.00	8.00	
0125	TPC2-OUT...	DCAA	2/19/2019	2/19/2019		74230		1.00	128.38	
0125	TPC2-OUT...	DAAA	2/20/2019	2/20/2019			00054429...	45.00	4.70	
0125	TPC2-OUT...	DAAA	2/20/2019	2/20/2019			00093726...	360.00	23.60	
0125	TPC2-OUT...	DAAA	2/20/2019	2/20/2019			54738055...	90.00	2.90	
6116	TPC2-OUT...	DAAP	2/12/2019	2/12/2019			10702000...	30.00	5.60	
6116	TPC2-OUT...	DAAP	2/12/2019	2/12/2019			00904585...	60.00	6.80	
6116	TPC2-OUT...	DAAP	2/13/2019	2/13/2019			42291061...	14.00	3.96	
6116	TPC2-OUT...	DAAP	2/13/2019	2/13/2019			00378395...	90.00	19.10	
6116	TPC2-OUT...	DAAP	2/15/2019	2/15/2019			00378258...	90.00	16.40	
6116	TPC2-OUT...	DAAP	2/17/2019	2/17/2019			00173069...	60.00	763.40	
0125	TPC2-OUT...	DAAA	1/18/2019	1/18/2019			42291014...	14.00	4.66	
0125	TPC2-OUT...	DAAA	1/18/2019	1/18/2019			00173069...	60.00	488.60	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		83036		1.00	9.75	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		80061		1.00	13.45	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		80053		1.00	10.61	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		85025		2.00	15.60	
1485	TPC2-OUT...	DAAB	1/10/2019	1/10/2019			00173071...	24.00	902.72	
1485	TPC2-OUT...	DAAB	1/9/2019	1/9/2019			00597015...	90.00	1276.40	
1485	TPC2-OUT...	DAAB	1/10/2019	1/10/2019			00093716...	90.00	11.00	
1485	TPC2-OUT...	DAAB	1/10/2019	1/10/2019			00074662...	90.00	32.60	
0125	TPC2-OUT...	DAAA	1/22/2019	1/22/2019			69097083...	90.00	14.60	
0125	TPC2-OUT...	DAAA	1/22/2019	1/22/2019			31722072...	90.00	21.80	

- Content

- Used to analyze amounts billed at the account level
- MEPRS, Control #, Admit Date, Discharge Date, DRG, CPT Code, NDC #, Service Units, Total Charges

- Benefits

- Provides insight into what has been billed or not billed for a patient stay
- Total charges for CPT Code, DRG, or MEPRS Code can be identified



# Check Posting Summary

Custom Tools

Report Criteria

Report: CHECK POSTING SUMMARY

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/11/2019

Run

Report

Drag a column header here to group by that column

LOB	EOB ID	CHECK DATE	CHECK NUMBER	DATE ENTERED	DATE POSTED	PAYER	AMOUNT
TPC2-OUT	9477	12/20/2018	818351340006...	1/2/2019	1/2/2019	AETNA	189.94
TPC2-OUT	9476	12/20/2018	818351370006...	1/2/2019	1/2/2019	AETNA	398.46
TPC2-OUT	9478	12/21/2018	818352530002...	1/2/2019	1/2/2019	AETNA	132.51
TPC2-OUT	9479	12/24/2018	818353630002...	1/2/2019	1/2/2019	AETNA	234.49
TPC2-OUT	9482	12/26/2018	818354540007...	1/2/2019	1/2/2019	AETNA	43.12
TPC2-OUT	9483	12/27/2018	818355470003...	1/2/2019	1/2/2019	AETNA	315.32
TPC2-OUT	9485	12/27/2018	818355510003...	1/2/2019	1/2/2019	AETNA	18.41
TPC2-OUT	9484	12/27/2018	818355530003...	1/2/2019	1/2/2019	AETNA	50.15
TPC2-OUT	9488	12/28/2018	818358570006...	1/2/2019	1/2/2019	AETNA	173.53
TPC2-OUT	9486	12/28/2018	818358580007...	1/2/2019	1/2/2019	AETNA	61.88
TPC2-OUT	9487	12/28/2018	818359560003...	1/2/2019	1/2/2019	AETNA	350.29
TPC2-OUT	9489	12/28/2018	0171021196	1/2/2019	1/2/2019	REGENCE BLUE	272.51
TPC2-OUT	9490	12/28/2018	0193163859	1/2/2019	1/2/2019	REGENCE BLUE	775.53
TPC2-OUT	9491	12/28/2018	0193170692	1/2/2019	1/2/2019	REGENCE BLUE	678.75
TPC2-OUT	9492	12/28/2018	0220580211	1/2/2019	1/2/2019	REGENCE BLUE	183.89
TPC2-OUT	9480	12/24/2018	TR26842314	1/2/2019	1/2/2019	UNITED HEALTH	1712.11
TPC2-OUT	9496	1/2/2019	818361520003...	1/3/2019	1/3/2019	AETNA	540.00
TPC2-OUT	9497	1/2/2019	818361530003...	1/3/2019	1/3/2019	AETNA	2.40
TPC2-OUT	9493	1/2/2019	0193178036	1/3/2019	1/3/2019	REGENCE BLUE	1406.73
TPC2-OUT	9494	1/2/2019	0193180450	1/3/2019	1/3/2019	REGENCE BLUE	366.88
TPC2-OUT	9495	1/2/2019	0220581709	1/3/2019	1/3/2019	REGENCE BLUE	32.11
TPC2-OUT	9500	1/3/2019	818362570003...	1/7/2019	1/7/2019	AETNA	39.16
TPC2-OUT	9501	1/3/2019	818362580003...	1/7/2019	1/7/2019	AETNA	336.95
TPC2-OUT	9499	1/3/2019	81836540003791	1/7/2019	1/7/2019	AETNA	10.18
TPC2-OUT	9502	12/17/2018	401596303	1/7/2019	1/7/2019	EXPRESS SCRIP	1808.80





- Content
  - Listing of checks posted and corresponding amounts
  - EOB ID #, Check Date, Check #, Date Entered, Date Posted, Payer, Amount
- Benefits
  - Can be used as a verification tool for check posting
  - Allows for analysis between check date and date posted



# Claims Pending Transmission Prior to X Date

Custom Tools

Report Criteria

Report: CLAIMS PENDING TRANSMISSION PRIOR TO X DATE

LOB: ALL | All LOBs

Date(s): 1/ 1/2019

Run

Report

Drag a column header here to group by that column

CLIENT_NU...	CONTRACT	Bill_Type	TRANSMIT ...	BATCH_DATE	BILL_NUMBER	TOTAL_BIL...	ADMIT_DATE	DISCHARG...	LOB TYPE
0109	MAC1-IN	UB 04	PAPER	12/26/2018	1	12685.59	11/14/2015	11/17/2015	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	12570.64	4/24/2017	4/26/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	24090.62	4/28/2017	4/29/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	22933.82	4/11/2017	4/24/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	11488.15	5/9/2017	5/10/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	8925.20	4/28/2017	4/29/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	20530.08	4/22/2017	4/25/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	36602.90	4/27/2017	5/2/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	28639.93	4/29/2017	5/10/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	14687.85	4/21/2017	4/24/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	8143.42	4/27/2017	4/29/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	12570.63	4/24/2017	4/25/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	12537.00	4/10/2017	4/25/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	65870.60	3/21/2017	4/19/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	20248.86	4/17/2017	4/19/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	15901.23	4/23/2017	4/26/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	24090.62	5/8/2017	5/10/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	12977.46	4/23/2017	4/25/2017	MAC
0109	MAC1-IN	UB 04	PAPER	11/15/2017	1	21062.49	4/22/2017	4/25/2017	MAC

- Content

- Contains all claims waiting to be printed based upon batch date
- DMIS ID, LOB, Control #, Bill Type, Transmit Type, Batch Date, Bill Number, Total Billed, Admit Date, Discharge Date

- Benefits

- Enables users to monitor production and establish metrics on the length of time claims are waiting to be printed
- Only includes claims that have been in batch for longer than 7 days



Custom Tools

Report Criteria

Report: ELECTRONIC VALIDATION REPORT - 837

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/11/2019

Run

Report

Drag a column header here to group by that column

TYPE	LOB	TRANSMIT_DT	BILLED\$	PAYORA_FR...	GROUPING_...	NEXT_PULL_...	RESOLUTION	RESOLUTION_...
837I	TPC2-OUT ...	1/23/2019	28.95	PROVIDENCE...	Resubmitted ...	2/27/2019	None ...	
837I	TPC2-OUT ...	1/7/2019	167.01	GOVT EMPLO...	Payer is Proc...	2/14/2019	PAID ...	1/16/2019
837I	TPC2-OUT ...	1/7/2019	219.43	REGENCE BL...	Claim in Proce...	2/10/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/28/2019	2801.57	PREMERA BL...	Payer is Proc...	3/7/2019	PAID ...	1/7/2019
837I	TPC2-OUT ...	1/7/2019	342.55	PREMERA BL...	Payer is Proc...	2/14/2019	PAID ...	1/24/2019
837I	TPC2-OUT ...	1/7/2019	192.23	REGENCE BL...	Claim in Proce...	2/10/2019	PAID ...	1/24/2019
837I	TPC2-OUT ...	1/7/2019	135.62	PREMERA BL...	Payer is Proc...	2/14/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/3/2019	47.44	UNITED HEAL...	Payer is Proc...	2/10/2019	PAID ...	1/29/2019
837I	TPC2-OUT ...	1/7/2019	781.71	KAISER PERM...	Claim in Proce...	2/10/2019	None ...	
837I	TPC2-OUT ...	1/3/2019	158.06	REGENCE BL...	Claim in Proce...	2/3/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/4/2019	44.70	PREMERA BL...	Payer is Proc...	2/13/2019	W15: CO-PA...	1/23/2019
837I	TPC2-OUT ...	3/7/2019	854.49	PREMERA BL...	Claim in Proce...	4/7/2019	None ...	
837I	TPC2-OUT ...	1/3/2019	99.24	UNITED HEAL...	Payer is Proc...	2/10/2019	PAID ...	1/23/2019
837I	TPC2-OUT ...	1/29/2019	492.60	PREMERA BL...	Payer is Proc...	3/16/2019	PAID ...	2/12/2019
837I	TPC2-OUT ...	1/31/2019	492.60	PREMERA BL...	Payer is Proc...	3/16/2019	PAID ...	2/12/2019
837I	TPC2-OUT ...	2/7/2019	492.60	PREMERA BL...	Payer is Proc...	3/16/2019	PAID ...	2/12/2019
837I	TPC2-OUT ...	1/2/2019	41.85	PREMERA BL...	Payer is Proc...	2/9/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/2/2019	16.81	REGENCE BL...	Claim in Proce...	2/2/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/2/2019	12.93	REGENCE BL...	SECONDARY ...	2/9/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/2/2019	60.87	PREMERA BL...	Payer is Proc...	2/9/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/2/2019	123.21	REGENCE GR...	Claim in Proce...	2/2/2019	PAID ...	2/14/2019
837I	TPC2-OUT ...	1/2/2019	62.12	REGENCE BL...	Claim in Proce...	2/2/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/2/2019	39.81	REGENCE BL...	Claim in Proce...	2/2/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/3/2019	141.45	PREMERA BL...	Payer is Proc...	2/10/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/2/2019	135.62	FIRST CHOIC...	Claim in Proce...	2/1/2019	PAID ...	2/21/2019
837I	TPC2-OUT ...	1/2/2019	123.21	REGENCE GR...	Claim in Proce...	2/2/2019	PAID ...	2/14/2019

- Content

- Displays amounts billed electronically by payer
- Control #, Transmit Date, Billed Amount, Policy #, Payer, Grouping Code, Resolution, Resolution Date

- Benefits

- Allows users to view the status of billed amounts at the payer level
- Identifies problem payers



# Electronic Validation Report - NCPDP

Custom Tools

Report Criteria

Report: ELECTRONIC VALIDATION REPORT - NCPDP

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/11/2019

Run

Report

Drag a column header here to group by that column

TYPE	LOB	LINE_NUMBER	TRANSMIT...	BILLED\$	PAYORA_F...	GROUPING...	NEXT_PULL...	RESOLUTION	RESOLUTION...
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETNA PHA...	CLOSED ...	3/11/2019	W22: TOO ...	3/11/2019
NCPDP	TPC2-OUT ...	1	1/18/2019	17.84	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	1/18/2019	29.90	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	2	1/18/2019	5.60	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	3	1/18/2019	19.10	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	4	1/18/2019	16.40	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	5	1/18/2019	12.80	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	1/8/2019	11.90	MEDCO ...	RX: Too Old...	1/15/2019	W08: AMT ...	6/7/2018
NCPDP	TPC2-OUT ...	2	1/8/2019	17.30	MEDCO ...	RX: Too Old...	1/15/2019	W08: AMT ...	6/7/2018
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETNA PHA...	Claim in Pro...	4/6/2019	None ...	
NCPDP	TPC2-OUT ...	1	2/14/2019	29.90	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/5/2019	29.90	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	2	2/14/2019	14.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	2	3/5/2019	14.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	3	2/14/2019	18.20	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	3	3/5/2019	18.20	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	4	2/14/2019	1553.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	4	3/5/2019	1553.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETNA PHA...	Claim in Pro...	4/6/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/5/2019	2.54	CAREMARK...	RAR-21 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	2	3/5/2019	46.59	CAREMARK...	RAR-21 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/5/2019	20.00	CAREMARK...	RAR-21 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	2/14/2019	675.20	CAREMARK...	CLOSED ...	3/4/2019	W09: NOT ...	3/4/2019
NCPDP	TPC2-OUT ...	1	2/14/2019	510.50	CAREMARK...	Pending Pa...	3/20/2019	None ...	
NCPDP	TPC2-OUT ...	1	2/14/2019	16.40	CAREMARK...	Pending Pa...	3/20/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/7/2019	53.30	CAREMARK...	CLOSED ...	3/7/2019	W19: NO P...	3/6/2019

- Content

- Displays amounts billed electronically by payer for pharmacy claims
- Control #, Rx #, Transmit Date, Billed Amount, Policy #, Payer, Grouping Code, Resolution, Resolution Date

- Benefits

- Allows users to view the status of billed amounts at the payer level
- Identifies problem payers



Custom Tools

Report Criteria

Report: HIGH DOLLAR FOLLOW UP LIST

LOB: TPC2-OUT | TPC2-OUT

Run

Report

Drag a column header here to group by that column

Name	control number	Balance	payora_frm_cli	phone_number	phone_ext	creation_date	eb_xmit_dt
MADIGAN ARM...		9152.00	AETNA PHARM...	8002386279		10/16/2017	
MADIGAN ARM...		9152.00	AETNA PHARM...	8002386279		3/12/2019	
MADIGAN ARM...		9152.00	AETNA PHARM...	8002386279		11/13/2017	
MADIGAN ARM...		9152.00	AETNA PHARM...	8002386279		12/18/2017	
MADIGAN ARM...		9152.00	AETNA PHARM...	8002386279		1/10/2018	
MADIGAN ARM...		9152.00	AETNA PHARM...	8002386279		2/5/2018	
MADIGAN ARM...		2481.20	WASHINGTON ...	8883611611		11/8/2017	
MADIGAN ARM...		2481.20	WASHINGTON ...	8883611611		1/10/2019	
CBPCC SOUTHS...		6807.20	MEDCO ...	8005553432		5/14/2018	
CBPCC SOUTHS...		6807.20	MEDCO ...	8005553432		1/10/2019	
CBPCC PUYALL...		2815.40	MEDCO ...	8005553432		12/31/2018	
MCCHORD MED...		2010.20	WASHINGTON ...	8883611611		8/28/2017	
MCCHORD MED...		2048.54	WASHINGTON ...	8883611611		1/11/2018	
MADIGAN ARM...		2265.14	WASHINGTON ...	8883611611		4/23/2018	
MADIGAN ARM...		5760.20	MEDCO ...	8005553432		1/18/2019	
MADIGAN ARM...		2312.89	MEDIMPACT ...	18002391023		1/7/2019	
MADIGAN ARM...		2312.89	MEDIMPACT ...	18007882949		1/7/2019	
MADIGAN ARM...		5927.27	WASHINGTON ...	8883611611		12/25/2017	
MADIGAN ARM...		5927.27	WASHINGTON ...	8883611611		1/24/2018	
MADIGAN ARM...		12841.70	WASHINGTON ...	8883611611		3/28/2018	
MADIGAN ARM...		12841.70	WASHINGTON ...	8883611611		4/7/2018	
MADIGAN ARM...		4423.02	WASHINGTON ...	8883611611		9/18/2018	
MADIGAN ARM...		4423.02	WASHINGTON ...	8883611611		10/31/2018	
MADIGAN ARM...		4423.02	WASHINGTON ...	8883611611		12/12/2018	
MADIGAN ARM...		8914.20	WASHINGTON ...	8883611611		1/18/2019	



- Content
  - Displays unresolved accounts with high balances
  - Control #, Balance, Discharge Date, Policy #, Payer
- Benefits
  - Allows users to identify claims with high balances and make them a priority for follow up



# Invoices Pending Transmission Prior to X Date

Custom Tools

Report Criteria

Report: INVOICES PENDING TRANSMISSION PRIOR TO X DATE

Date(s): 3/21/2019

Run

Report

Drag a column header here to group by that column

INVOICE_TYPE	INVOICE_VO...	CREATE_DATE	ORIG_PRINT...	DLQ_PRINT_...	FN_PRINT_D...	DUE_PROCE...	BALANCE	TOTAL_BILLED
IAR 2.0	G0109-19-01...	3/20/2019					1294.03	1294.03
IAR 2.0	G0109-19-01...	3/20/2019					24.08	24.08
IAR 2.0	G0109-19-01...	3/20/2019					29.00	29.00
IAR 2.0	G0109-19-01...	3/20/2019					28.60	28.60
IAR 2.0	G0109-19-01...	3/20/2019					22.21	22.21
IAR 2.0	G0109-19-01...	3/20/2019					10.05	10.05
IAR 2.0	G0109-19-01...	3/20/2019					3.71	3.71
IAR 2.0	G0109-19-01...	3/20/2019					8.30	8.30
IAR 2.0	G0109-19-01...	3/20/2019					25.68	25.68
IAR 2.0	G0109-19-01...	3/20/2019					45.91	45.91
IAR 2.0	G0109-19-01...	3/20/2019					111.56	111.56
IAR 2.0	G0109-19-01...	3/20/2019					23.28	23.28
IAR 2.0	G0109-19-01...	3/20/2019					769.40	769.40
IAR 2.0	G0109-19-01...	3/20/2019					17.88	17.88
IAR 2.0	G0109-19-01...	3/20/2019					25.97	25.97
IAR 2.0	G0109-19-01...	3/20/2019					2460.99	2460.99
IAR 2.0	G0109-19-01...	3/20/2019					34.36	34.36



- Content
  - Contains all invoices waiting to be printed based upon the date the invoice was generated
  - Invoice Type, Invoice Voucher, Create Date, Original Print Date, Delinquent Print Date, Final Print Date, Due Process End Date, Balance, Total Billed
- Benefits
  - Enables users to monitor production and establish metrics on the length of time invoices are waiting to be printed
  - Only includes invoices that have been in batch for longer than 7 days

Custom Tools

Report Criteria

Report: PATIENT INSURANCE LISTING

Date(s): 1/ 1/2019

Run

Report

Drag a column header here to group by that column

PAT...	F_N...	L_N...	DOB	PAT...	INS...	POLI...	RET...	POLI...	PAY...	PHO...	GRO...	CLAI...	PHO...	BEG...	END...	LAS...	LAST...
					MD				KAI...	18		12	20	10/1...	12/3...	6/29...	DCAA
					MD				KAI...	18		12	30	1/1/...	12/3...	3/6/...	DBAA
					RX				KAI...	18		09	30	1/1/...	12/3...	3/6/...	DBAA
					MD				REG...	18		BL	99	1/1/...	12/3...	10/2...	FCCA
					MD				L&JK...	18				2/7/...	12/3...	2/10...	FCDA
					RX				L&JK...	18				2/7/...	12/3...	2/10...	FCDA
					MD				KAI...	18		16	30	7/1/...	12/3...		
					RX				AET...	19		09	20	1/1/...	12/3...		
					MD				AET...	19		09	20	1/1/...	12/3...		
					MD				BCB...	18		BL	99	6/17...	12/3...	3/14...	FCCA
					RX				BCB...	18		BL	99	6/17...	12/3...	3/14...	FCCA
					MD				REG...	18		BL	30	10/1...	12/3...		
					RX				EXPI...	18		09	30	10/1...	12/3...		
					RX				MED...	18		09	99	1/1/...	12/3...		
					MD				REG...	18		09	20	1/1/...	12/3...		
					MD				AET...	01		09	20	1/1/...	12/3...		
					MD				AET...	18		09	20	1/1/...	12/3...		

- Content

- Displays DoD patients and associated health plans for a given date of service
- Patient Name, Insurance Type, Policy #, Payer, Group Policy #, Claim Filing Code, Last Found Discharge Date

- Benefit

- Includes patient identifiers (e.g., Policy #, Rx #, Group #)
- Assists with posting when EOB does not include patient name or control #
- Can also be used to identify patients for insurance updates



Custom Tools

Report Criteria

Report: Payor Analysis Report

LOB: TPC2-OUT | TPC2-OUT

Date(s): 1/ 1/2019 to 3/19/2019

Run

Report

Drag a column header here to group by that column

PAYORA_FRM_...	claims	billed	paid	denied	adjusted	collection_pct	remaining
MEDCO ...	818	188166.64	-1095.02	-38238.12	60.50	0.5800	148833.50
BCBS FEDERAL ...	519	106208.36	-13831.89	-7291.64	0.00	13.0200	85084.83
CAREMARK ...	489	104946.60	-3984.58	-14769.28	27.20	3.8000	86192.74
AETNA PHARM...	313	66604.61	-3124.84	-4934.05	0.00	4.6900	58545.72
WASHINGTON ...	230	61944.81	0.00	0.00	0.00	0.0000	61944.81
PRIME REGENC...	134	57336.00	-21.98	-7383.52	0.00	0.0400	49930.50
REGENCE BLUE ...	398	43832.45	-20509.57	-10683.13	0.00	46.7900	12639.75
KAISER PERMA...	157	36602.08	-844.00	-1159.66	1.60	2.3100	34598.42
MEDIMPACT ...	42	22292.93	0.00	-8687.13	0.00	0.0000	13605.80
PREMERA BLUE ...	238	19129.59	-4830.95	-3991.50	0.00	25.2500	10307.14
AETNA US HEAL...	163	18818.73	-5249.90	-4408.21	0.00	27.9000	9160.62
REGENCE BCBS ...	8	9504.80	0.00	0.00	0.00	0.0000	9504.80
CIGNA PHARMA...	19	8488.81	0.00	0.00	0.00	0.0000	8488.81
OPTUM RX ...	121	7382.90	0.00	-1828.62	0.00	0.0000	5554.28
OPTUM RX BIN ...	10	5844.72	0.00	-2578.90	0.00	0.0000	3265.82
FIRST CHOICE ...	20	5822.64	-1158.14	-2622.08	0.00	19.8900	2042.42
REGENCE GRO...	34	4692.43	-2073.42	-830.39	0.00	44.1900	1788.62

- Content
  - Shows transaction amounts at the payer level
  - Payer, Claims, Billed, Paid, Denied, Adjusted, Collection %, Remaining
- Benefit
  - Identifies payers with high denial amounts and low collection %



# Unverified Transactions Report

Custom Tools

Report Criteria

Report: UN-VERIFIED TRANSACTIONS REPORT

LOB: TPC2-OUT | TPC2-OUT

Run

Report

Drag a column header here to group by that column

LOB	CURRENT ...	CLAIM AM...	CLAIM AM...	TRANS TYPE	TRANS AMT	EOB_ID	EOB STATUS	DATE_CR...	NOTE	CARRIER ID
TPC2-OUT...	Refund R...	174.80	-3.59	W17 ...	-50.60	4511	POSTED EOB	2/8/2017	Adjustme...	EXPKY0004
TPC2-OUT...	Refund R...	174.80	-3.59	W17 ...	-5.90	4511	POSTED EOB	2/8/2017	Adjustme...	EXPKY0004
TPC2-OUT...	Refund R...	174.80	-3.59	W17 ...	-111.80	4511	POSTED EOB	2/8/2017	Adjustme...	EXPKY0004
TPC2-OUT...	Refund R...	157.10	-2.39	W17 ...	-111.80	4511	POSTED EOB	2/8/2017	Adjustme...	EXPKY0004
TPC2-OUT...	Refund R...	157.10	-2.39	W17 ...	-5.90	4511	POSTED EOB	2/8/2017	Adjustme...	EXPKY0004
TPC2-OUT...	Refund R...	157.10	-2.39	W17 ...	-34.40	4511	POSTED EOB	2/8/2017	Adjustme...	EXPKY0004
TPC2-OUT...	Refund R...	317.58	-36.83	W08 ...	-133.43	6198	POSTED EOB	7/31/2017	Adjustme...	UNIUT0016
TPC2-OUT...	Refund R...	317.58	-36.83	W08 ...	-147.32	6198	POSTED EOB	7/31/2017	Adjustme...	UNIUT0016
TPC2-OUT...	Refund R...	62.18	-18.66	W08 ...	-9.68	6295	POSTED EOB	8/9/2017	Adjustme...	UNIUT0012
TPC2-OUT...	Refund R...	62.18	-18.66	W08 ...	-1.94	6295	POSTED EOB	8/9/2017	Adjustme...	UNIUT0012
TPC2-OUT...	Refund R...	62.18	-18.66	W08 ...	-8.90	6295	POSTED EOB	8/9/2017	Adjustme...	UNIUT0012
TPC2-OUT...	Refund R...	62.18	-18.66	W08 ...	-19.24	6295	POSTED EOB	8/9/2017	Adjustme...	UNIUT0012
TPC2-OUT...	Refund R...	62.18	-18.66	W08 ...	-7.66	6295	POSTED EOB	8/9/2017	Adjustme...	UNIUT0012
TPC2-OUT...	Refund R...	62.18	-18.66	W08 ...	-5.43	6295	POSTED EOB	8/9/2017	Adjustme...	UNIUT0012
TPC2-OUT...	Refund R...	135.80	-97.24	W17 ...	-14.24	6301	POSTED EOB	8/9/2017	Adjustme...	AETKY0010
TPC2-OUT...	Denial Re...	73.62	73.62	W13 ...	-73.62	6688	POSTED EOB	9/20/2017	Adjustme...	UNIUT0016
TPC2-OUT...	Claim in Pr...	101.22	101.22	W16 ...	-101.22	6713	POSTED EOB	9/22/2017	Adjustme...	PREWA0012
TPC2-OUT...	Claim in Pr...	151.03	151.03	W16 ...	-151.03	6717	POSTED EOB	9/25/2017	Adjustme...	PREWA0012



- Content
  - Identifies accounts with transactions that have not been double verified
  - Current Grouping, Billed, Claim Amount Remit, Transaction Type, Transaction Amount, EOB ID, EOB Status
- Benefit:
  - Allows users to research accounts that contain a transaction code that require additional manual review
  - Tied to CAR Code Mapping table



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- e2569
- Enterprise Reporting

- DHA UBO Learning Center Archived Webinars
  - *“ABACUS EDI Rx Claims Overview”* (October 2018)
  - *“Business Rule Maintenance and Reporting”* (November 2017)
  - *“Electronic Billing”* (October 2017)
  - *“Interface Error Management”* (September 2017)
  
- Contact DHA UBO Helpdesk with any questions  
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