



POST-TEST for DHA UBO Webinar:
Accounts Receivables in the MHS
27 and 29 August 2019

POST-TEST INSTRUCTIONS: View the recorded webinar located at: <http://health.mil/Military-Health-Topics/Business-Support/Uniform-Business-Office/The-UBO-Learning-Center/Archived-Webinars> and complete the 10 questions below.

Submit your answers via e-mail to UBO.LearningCenter@federaladvisory.com with "Answers, Post-Test—Accounts Receivable in the MHS and Best Practices" in the subject line (a read receipt for your records is recommended).

Results may take up to five business days. If you have any questions, please submit them via e-mail to UBO.LearningCenter@federaladvisory.com. **NOTE:** You must have at least 70% of the questions answered correctly, in order to receive a Certificate of Approval with Index Number (via e-mail). Individuals receiving a score of 69% or lower will be notified via e-mail and may resubmit the Post-Test, after reviewing the webinar, for processing.

1. Initial claim follow-up begins once a claim is _____ and received by the payer.
2. Name three methods an account is brought to resolution:

3. Name the two types of A/R in governmental accounting: _____, _____
4. True or False: The Majority of A/R workflows demonstrated begin with pulling reports in ABACUS.
5. Name three ways Providers can maximize the success of follow-up efforts:

6. A/R are reported on the annual audited financial statements.
 - a. True
 - b. False
7. Medical A/R was previously being reported by the SMA activities.
 - a. True
 - b. False
8. Account follow-up is best performed when the hospital has defined _____ and _____.
9. All funds collected by _____ are retained by your MTF.
 - a. TPC Only
 - b. TPC, MSA, MAC



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- c. MAC Only
 - d. None of the above
10. What is NOT a valid method to verify claims status?
- a. Payer on-line websites for claims information
 - b. Phone call to the payer
 - c. Submitting a written inquiry letter (i.e. certified mail, internet)
 - d. Contacting the patient