



POST-TEST for DHA UBO Webinar:
Rx Billing: Express Scripts/CVS Caremark/Aetna
Rx [broadcast 23 and 25 March 2021]

POST-TEST INSTRUCTIONS: View the recorded webinar located at: <http://health.mil/Military-Health-Topics/Business-Support/Uniform-Business-Office/The-UBO-Learning-Center/Archived-Webinars> and complete the 10 questions below.

Submit your answers via e-mail to webmeeting@federaladvisory.com with “Answers, Post-Test—Rx Billing” in the subject line (a read receipt for your records is recommended).

Results may take up to five business days. If you have any questions, please submit them via e-mail to webmeeting@federaladvisory.com. NOTE: You must have at least 70% of the questions answered correctly, in order to receive a Certificate of Approval with Index Number (via e-mail). Individuals receiving a score of 69% or lower will be notified via e-mail and may resubmit the Post-Test, after reviewing the webinar, for processing.

1. When addressing the NCPDP error “Too Old for NCPDP Submission in ABACUS Custom Tools, you should use the ABACUS Custom Tools report “Open claims for pharmacy analysis” and then filter to “Grouping Code.”
 - a. True
 - b. False
2. What are three “helpful hints” related to Reporting and Tracking Tools?
 - a. _____
 - b. _____
 - c. _____
3. For Caremark Online, the User ID and Password are not Service Provided and each individual will have to develop his or her own.
 - a. True
 - b. False
4. On CVS Caremark Online, you need to update ABACUS for each _____ and each _____ that was submitted.
5. Name two Common Trigger Rejects that will be handled by CVS Staff.
 - a. _____
 - b. _____
6. For Reject Code RAR 22, DAW stands for _____.
7. What does the error code RAR 52, 06 mean?
 - a. DEA is inactive
 - b. Prescriber ID requires correct member information
 - c. Product not covered/benefit exclusion – plan rejects



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- d. Non-matched cardholder ID no eligibility
8. The error code “Prescriber ID Requires Correct Member Info” refers to which of the following RAR error codes?
- a. RAR 25
 - b. RAR 21
 - c. RAR 43, 44
 - d. RAR 68, 69
9. How long does DoD have from the Date of Service to submit a claim?
- a. 3 months
 - b. 3 years
 - c. 6 months
 - d. 6 years
10. All Express Scripts should go electronic.
- a. True
 - b. False