Defense Health Agency
Uniform Business Office

ABACUS Custom Tools Reports

24 August 2021 0800 – 0900 EDT
26 August 2021 1400 – 1500 EDT

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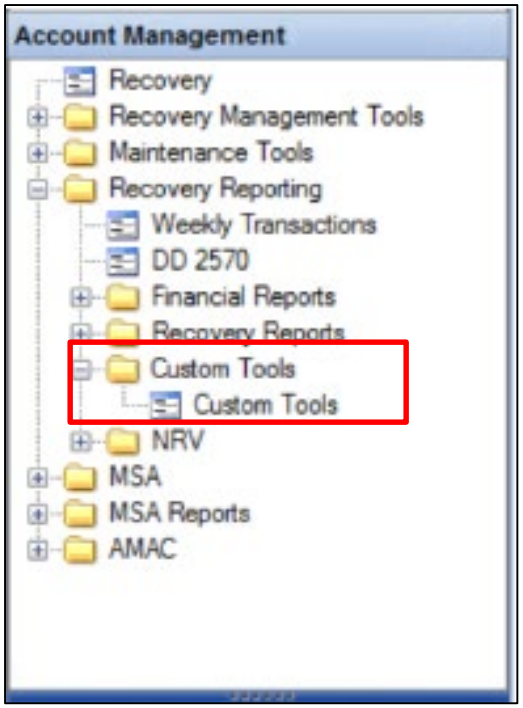
Agenda

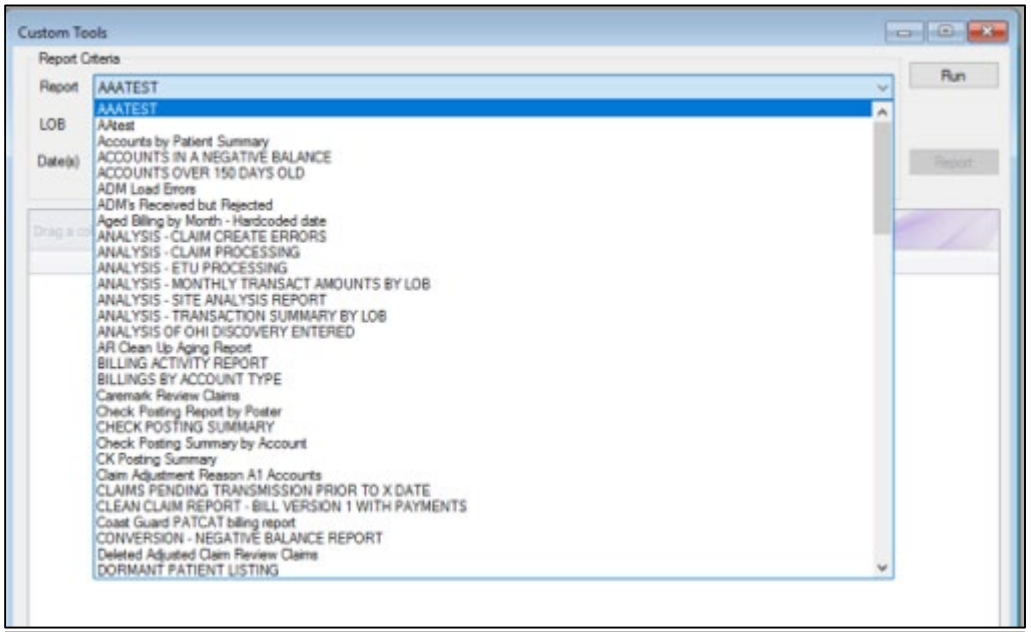
- What is ABACUS Custom Tools?
- Available ABACUS Custom Tools reports
- Running a report in ABACUS Custom Tools
- Tips and Tricks
- Specific ABACUS Custom Tools reports
- ABACUS Resources

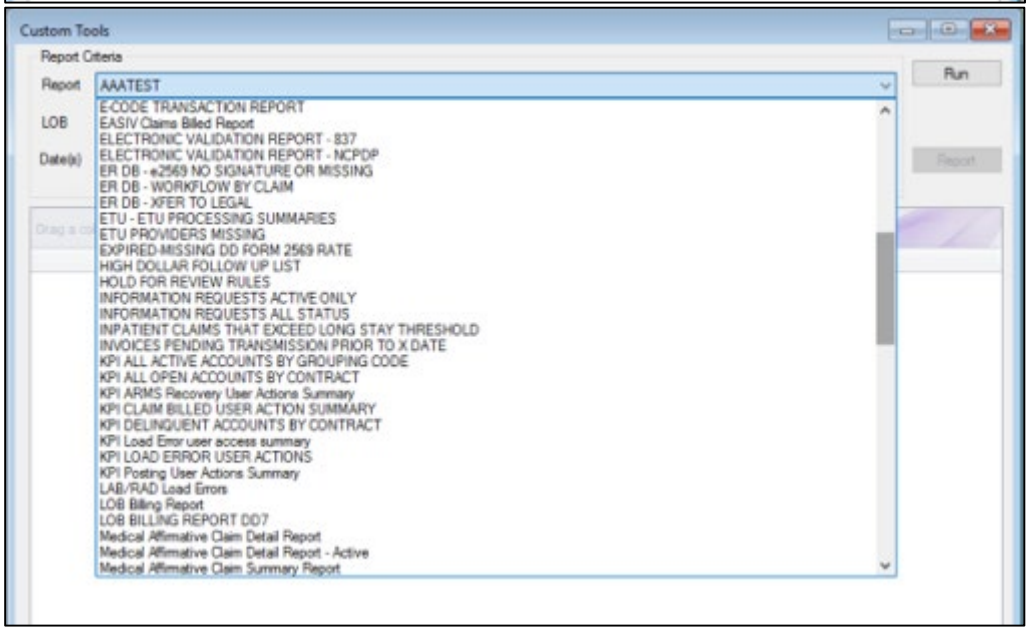
- ABACUS Custom Tools is a collection of reports* found within each MTF database.
- Custom Tools reports are run using a selected Line of Business (LOB) and specified date range.



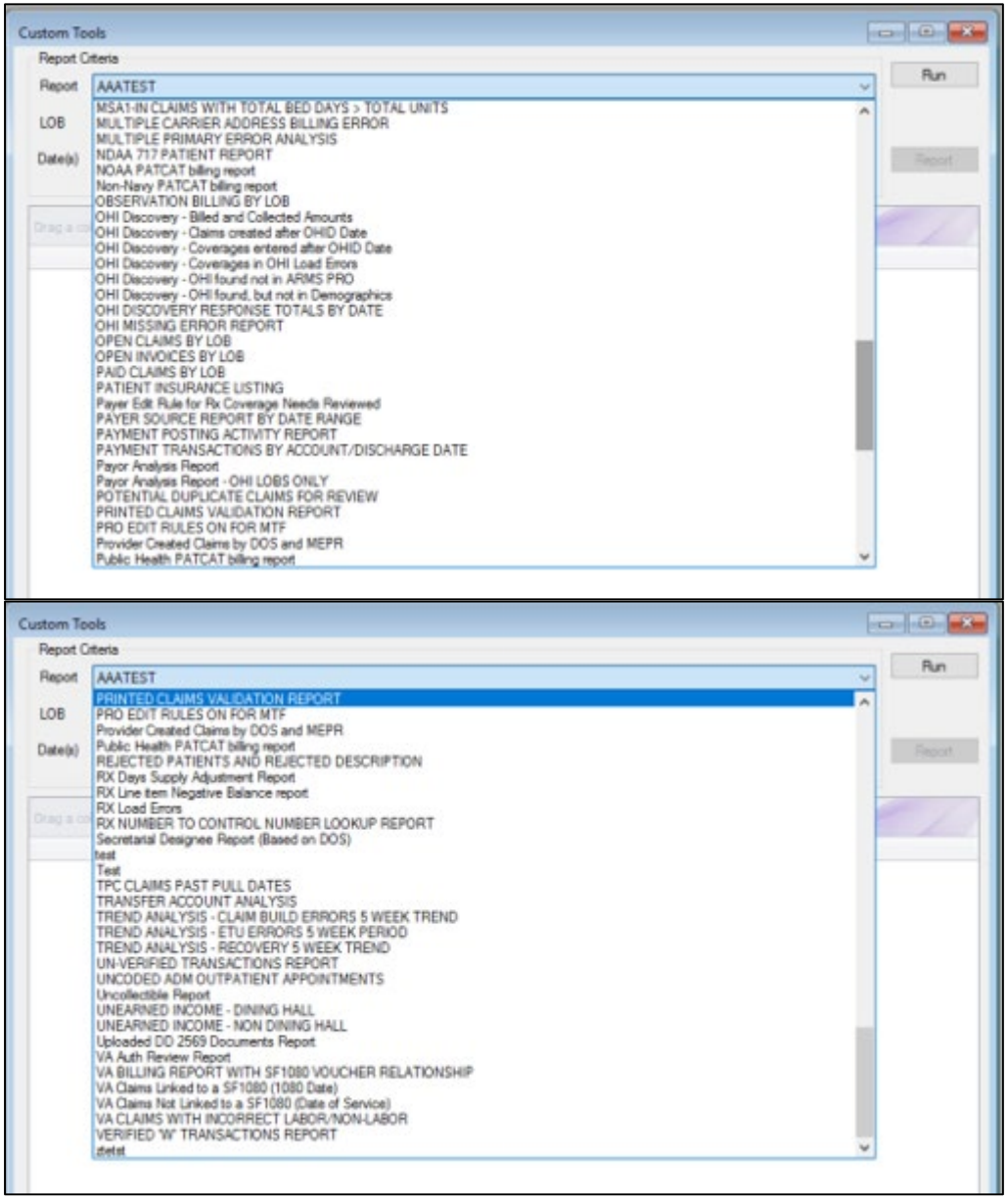
* The reports available within ABACUS Custom Tools may vary by MTF database

Available Reports



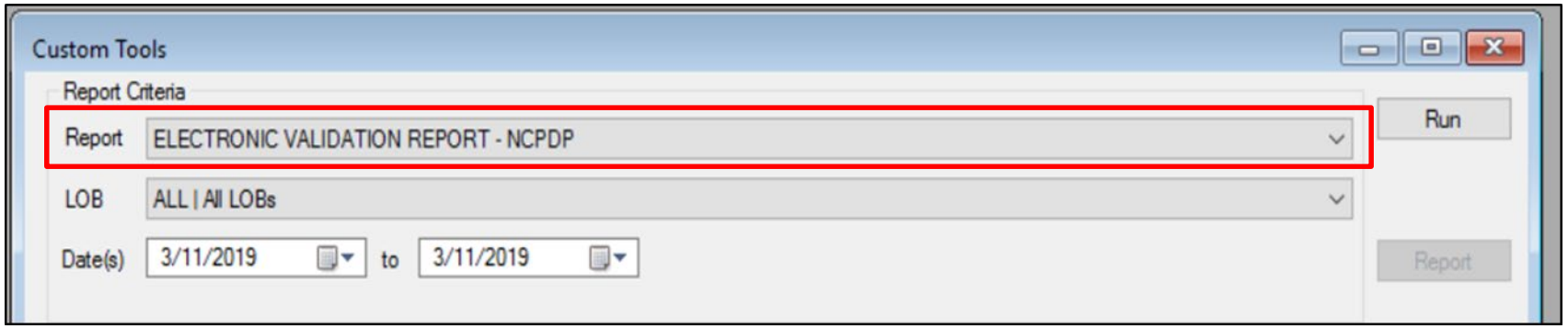


Available Reports

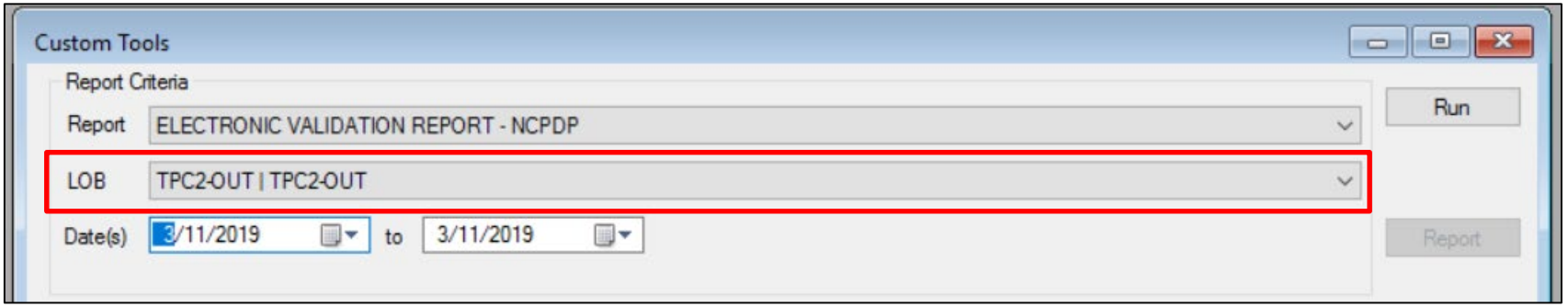


Running an ABACUS Custom Tools Report

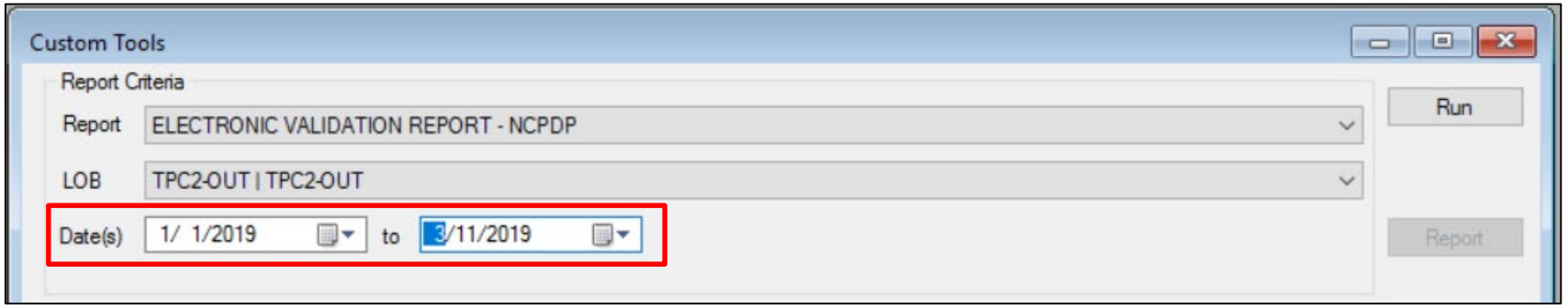
- Step #1: Select desired report from “Report” drop down



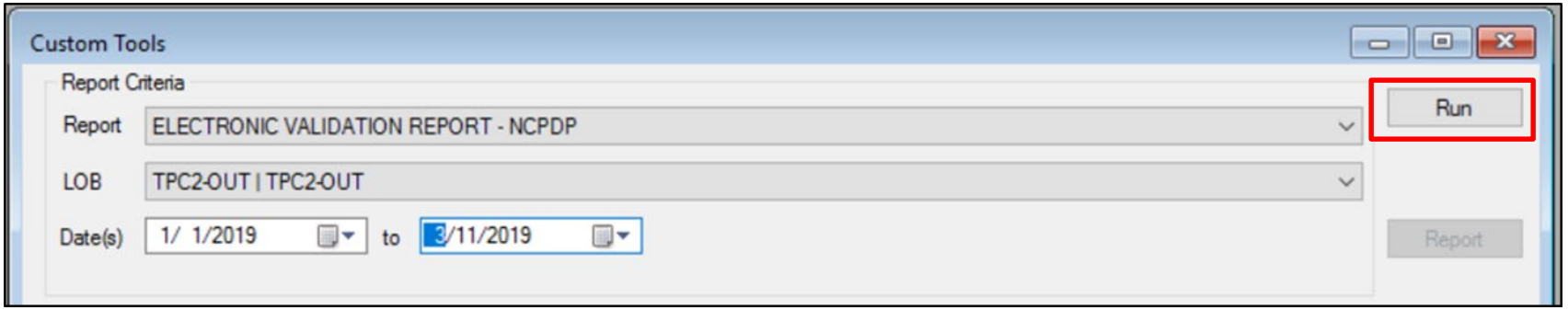
- Step #2: Select desired LOB from “LOB” drop down



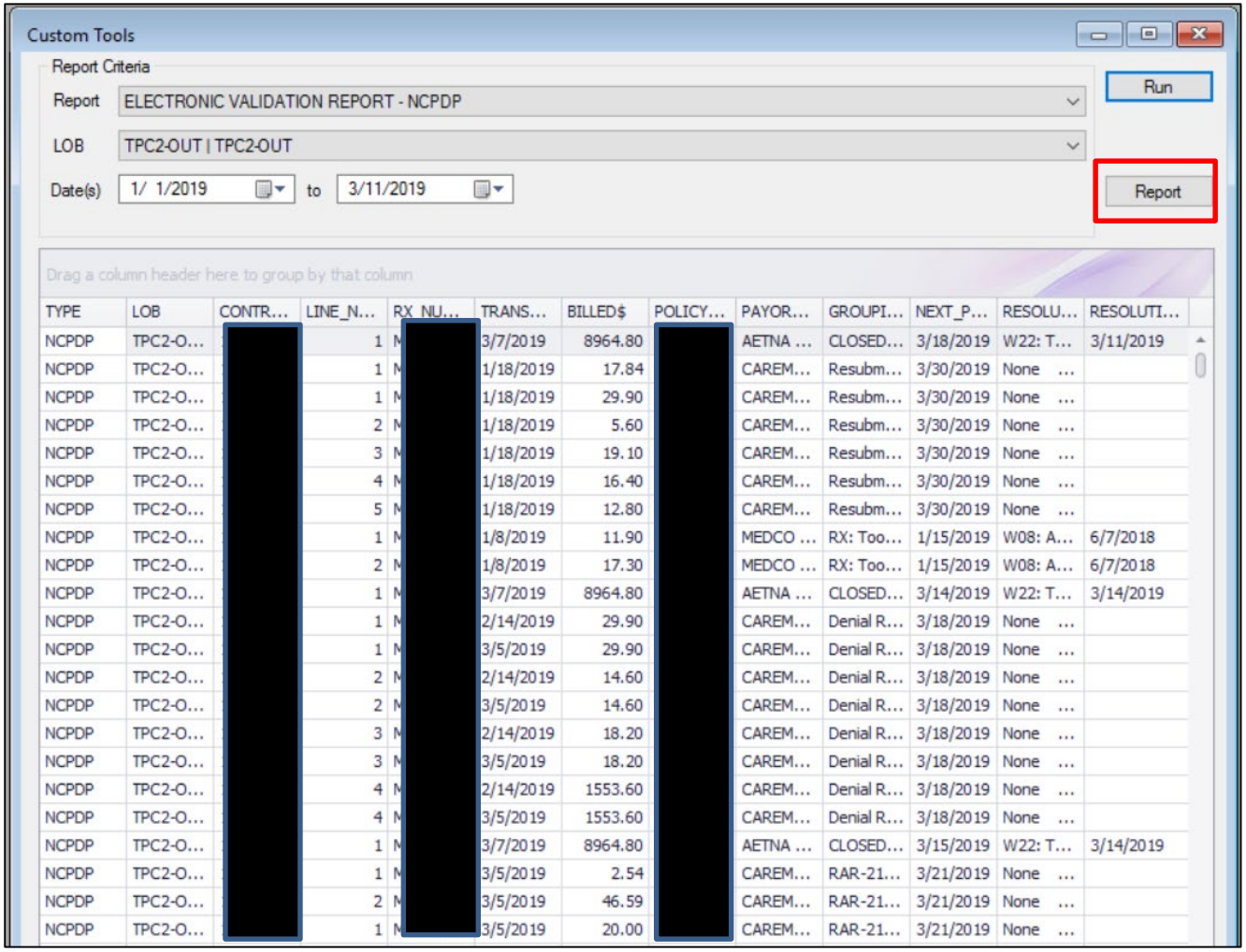
- Step #3: Select desired date range



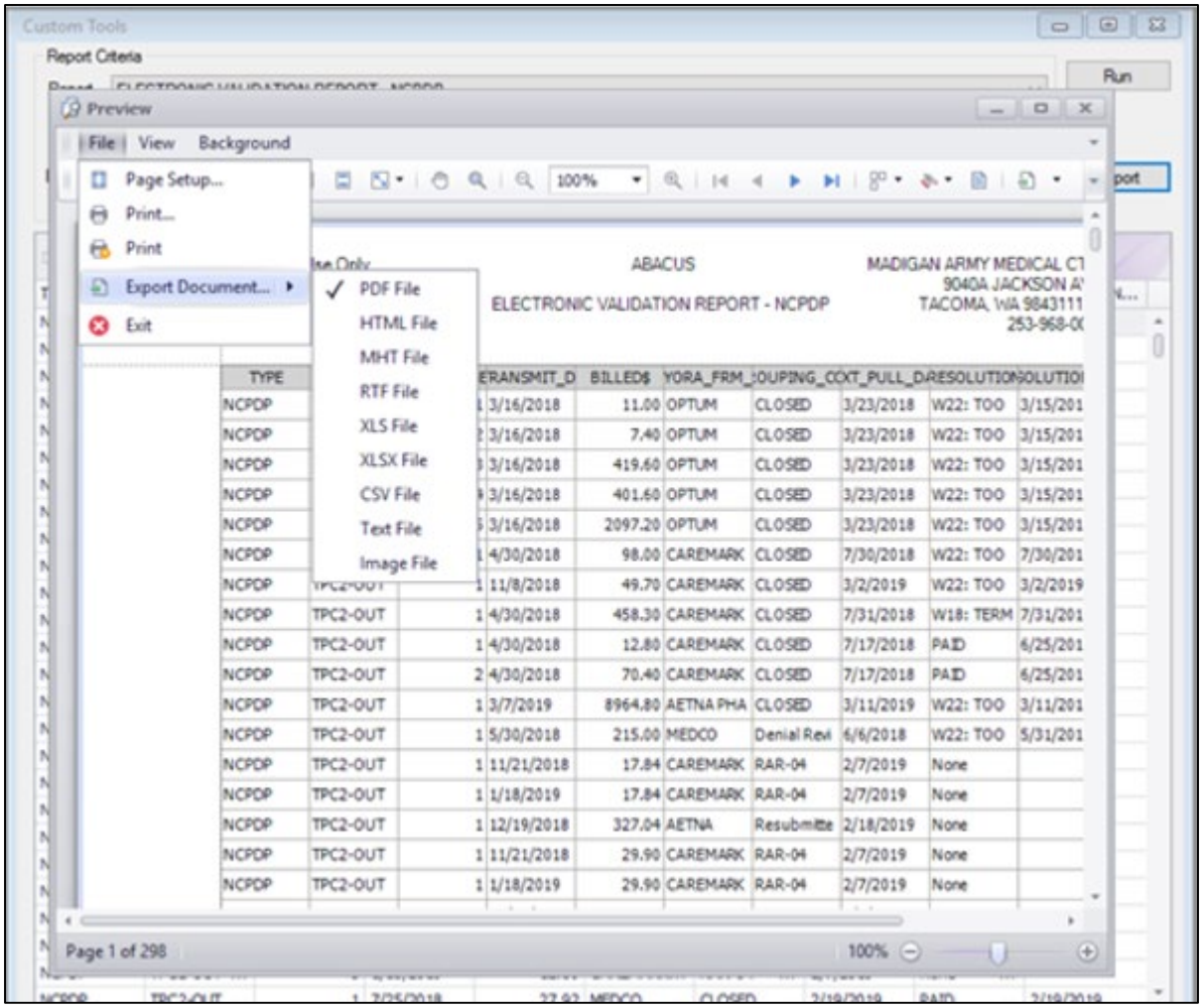
- Step #4: Select “Run”



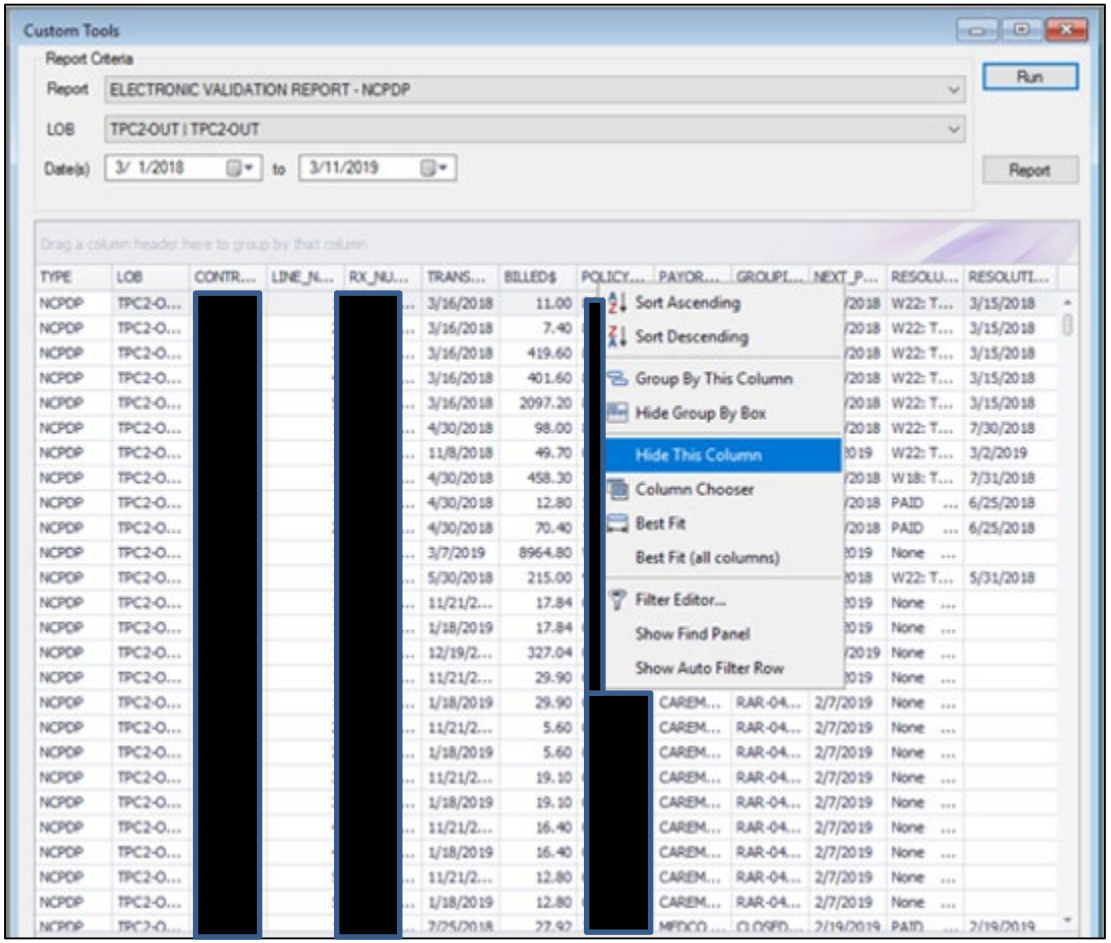
- Step #5: Select report to export



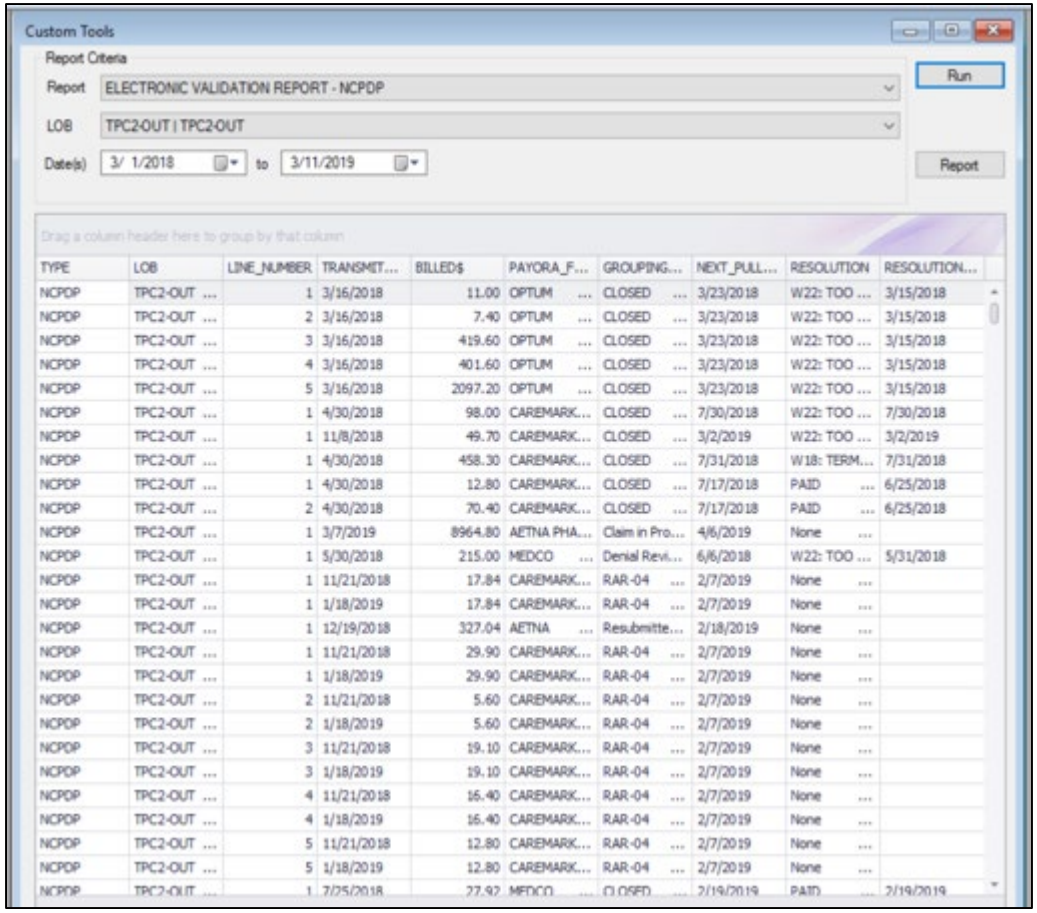
- Step #6: Select desired file option for exporting (e.g., pdf, excel, text)



- Columns containing PHI/PII can be removed prior to exporting the report by right clicking on the column and selecting “Hide This Column”

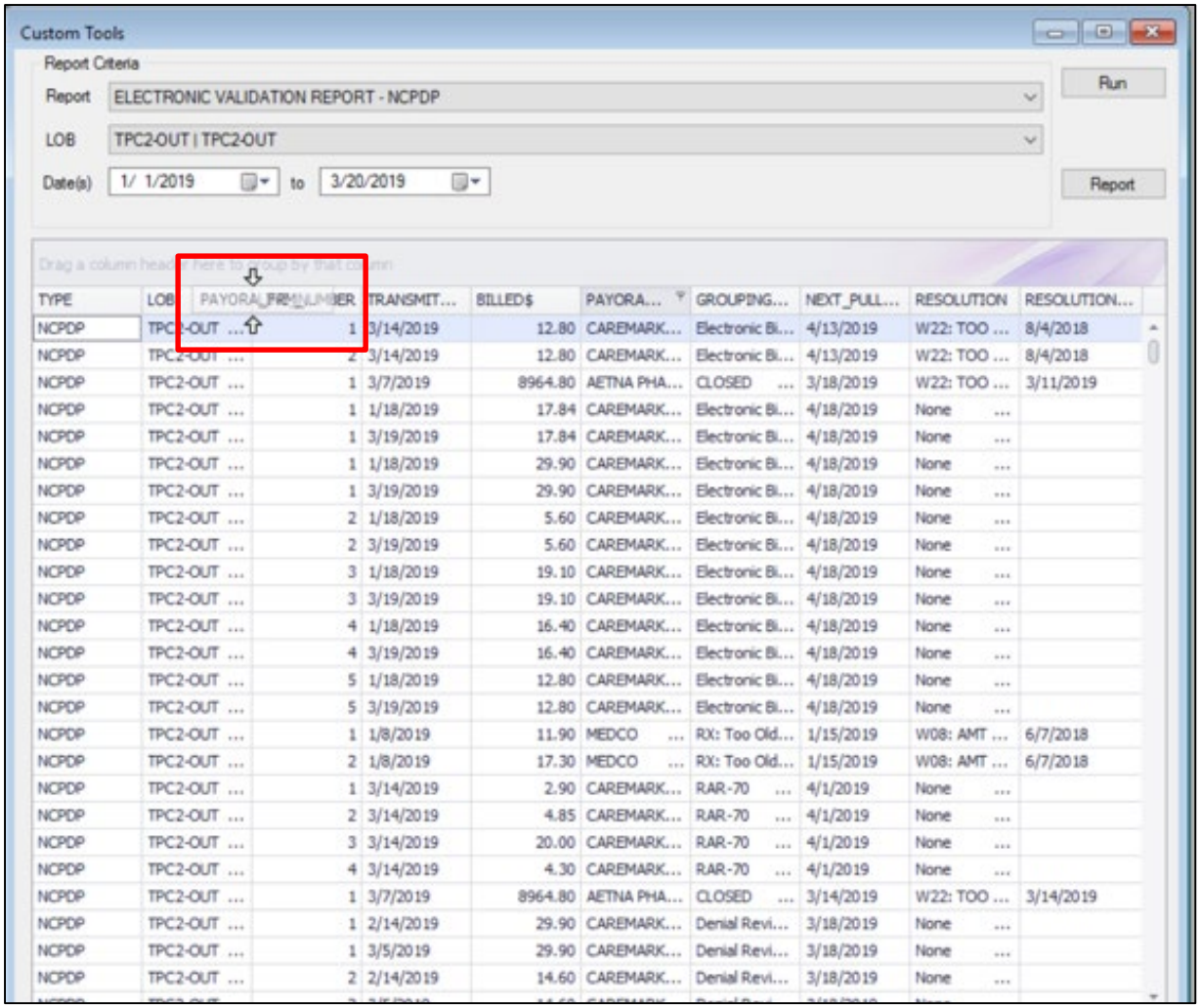


- Columns previously selected (Control #, Rx #, Policy #) are now removed from the report

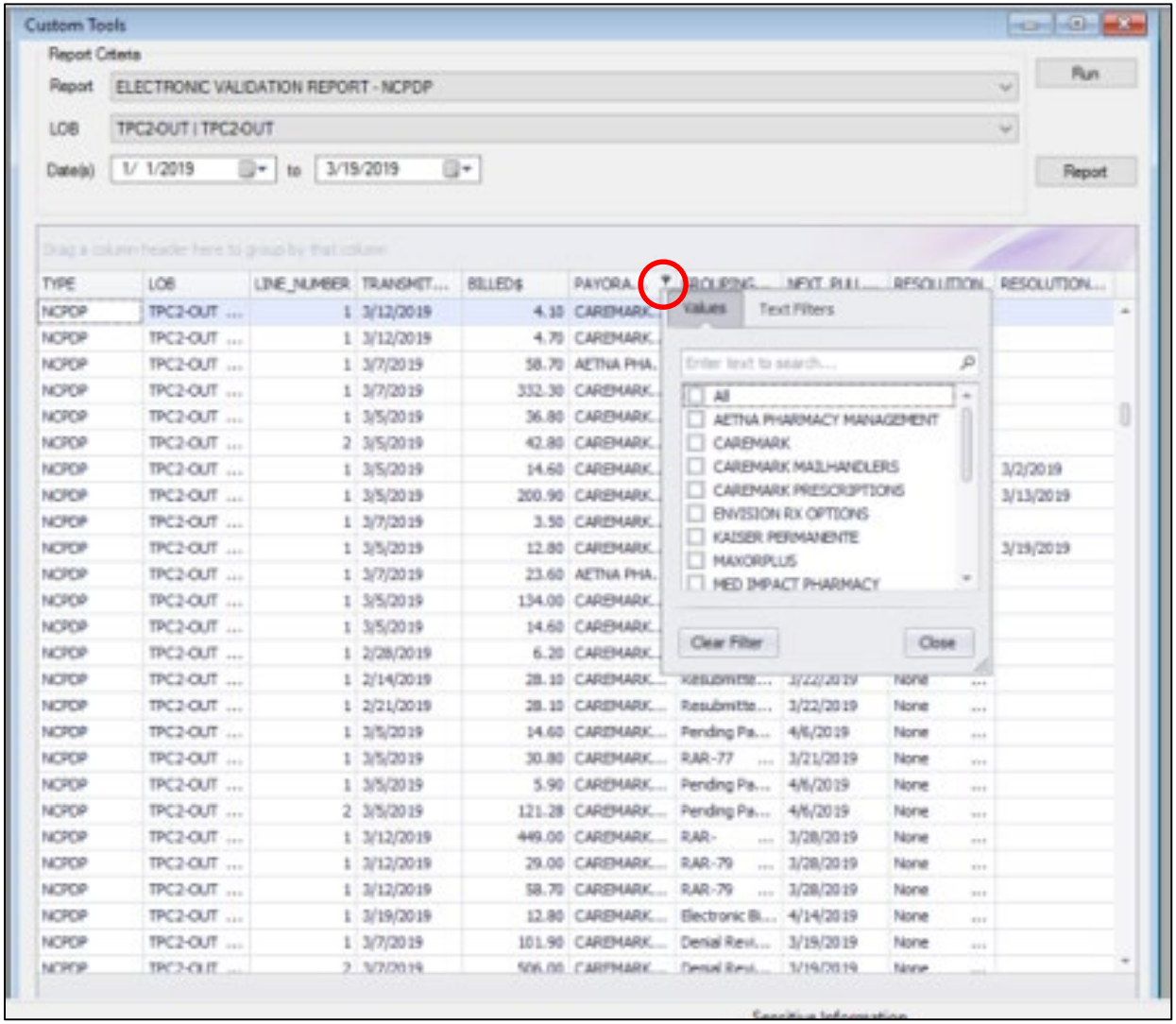


TYPE	LOB	LINE_NUMBER	TRANSMIT...	BILLED$	PAYORA_F...	GROUPING...	NEXT_PULL...	RESOLUTION	RESOLUTION...
NCPDP	TPC2-OUT	1	3/16/2018	11.00	OPTUM	CLOSED	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT	2	3/16/2018	7.40	OPTUM	CLOSED	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT	3	3/16/2018	419.60	OPTUM	CLOSED	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT	4	3/16/2018	401.60	OPTUM	CLOSED	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT	5	3/16/2018	2097.20	OPTUM	CLOSED	3/23/2018	W22: TOO ...	3/15/2018
NCPDP	TPC2-OUT	1	4/30/2018	98.00	CAREMARK...	CLOSED	7/30/2018	W22: TOO ...	7/30/2018
NCPDP	TPC2-OUT	1	11/8/2018	49.70	CAREMARK...	CLOSED	3/2/2019	W22: TOO ...	3/2/2019
NCPDP	TPC2-OUT	1	4/30/2018	458.30	CAREMARK...	CLOSED	7/31/2018	W18: TERM...	7/31/2018
NCPDP	TPC2-OUT	1	4/30/2018	12.80	CAREMARK...	CLOSED	7/17/2018	PAID	6/25/2018
NCPDP	TPC2-OUT	2	4/30/2018	70.40	CAREMARK...	CLOSED	7/17/2018	PAID	6/25/2018
NCPDP	TPC2-OUT	1	3/7/2019	8964.80	AETNA PHA...	Claim in Pro...	4/6/2019	None	
NCPDP	TPC2-OUT	1	5/30/2018	215.00	MEDCO	Denial Revi...	6/6/2018	W22: TOO ...	5/31/2018
NCPDP	TPC2-OUT	1	11/21/2018	17.84	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	1	1/18/2019	17.84	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	1	12/19/2018	327.04	AETNA	Resubmitte...	2/18/2019	None	
NCPDP	TPC2-OUT	1	11/21/2018	29.90	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	1	1/18/2019	29.90	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	2	11/21/2018	5.60	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	2	1/18/2019	5.60	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	3	11/21/2018	19.10	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	3	1/18/2019	19.10	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	4	11/21/2018	16.40	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	4	1/18/2019	16.40	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	5	11/21/2018	12.80	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	5	1/18/2019	12.80	CAREMARK...	RAR-04	2/7/2019	None	
NCPDP	TPC2-OUT	1	7/25/2018	27.92	MEDCO	CLOSED	2/19/2019	PAID	2/19/2019

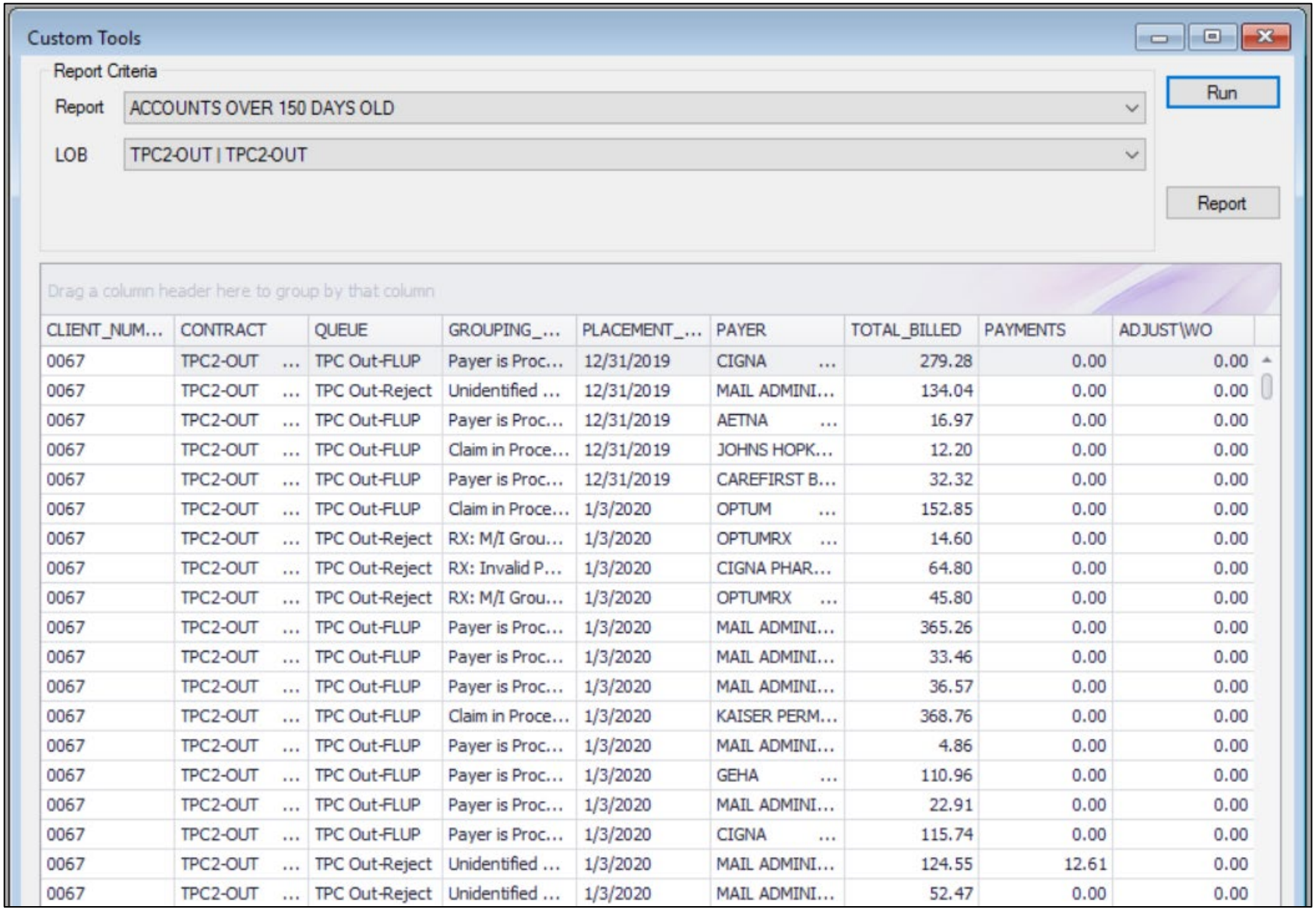
- Columns can be rearranged by selecting and dragging



- Select filter icon to filter column values



Accounts Over 150 Days Old



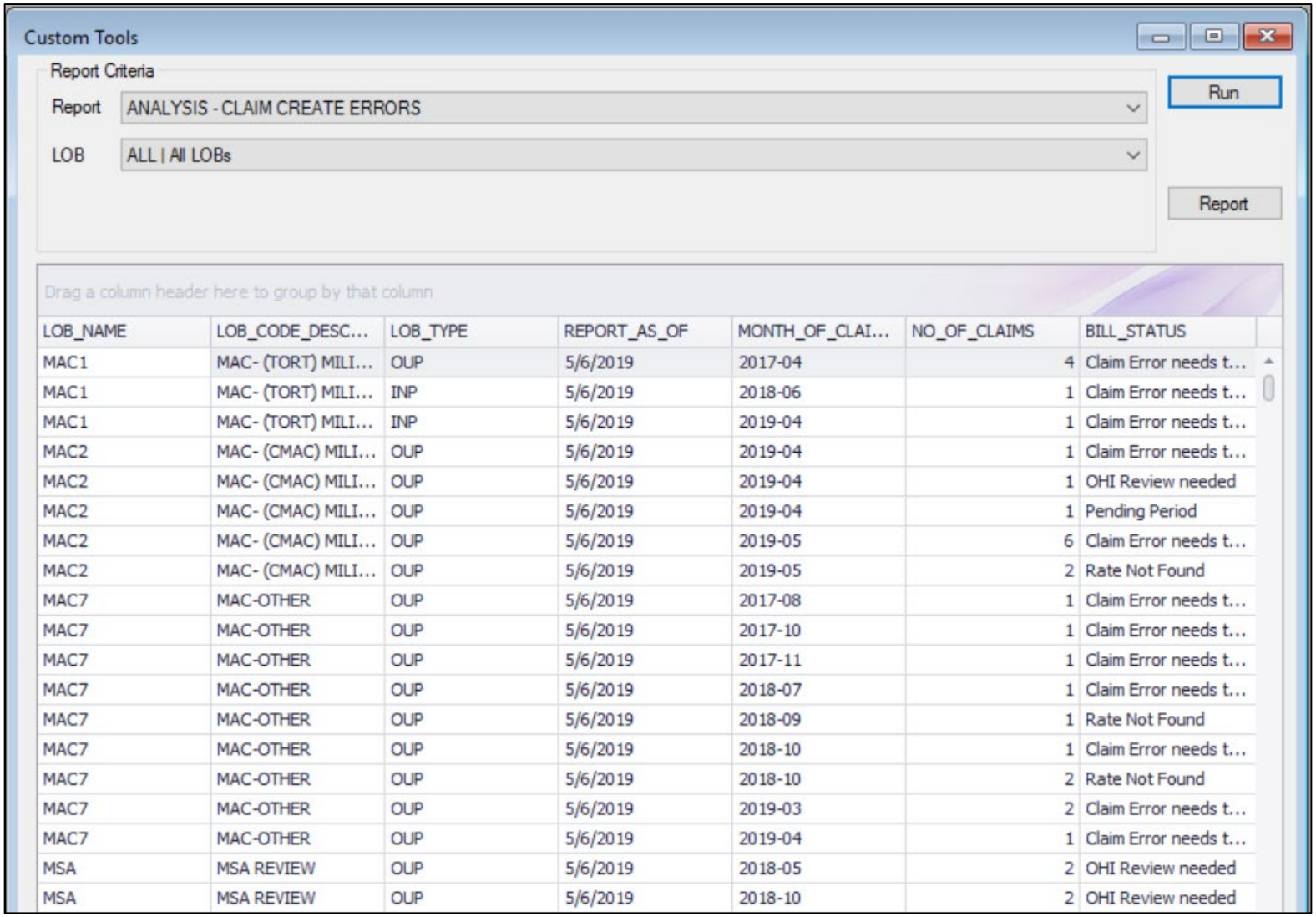
CLIENT_NUM...	CONTRACT	QUEUE	GROUPING_...	PLACEMENT_...	PAYER	TOTAL_BILLED	PAYMENTS	ADJUST\WO
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	12/31/2019	CIGNA ...	279.28	0.00	0.00
0067	TPC2-OUT ...	TPC Out-Reject	Unidentified ...	12/31/2019	MAIL ADMINI...	134.04	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	12/31/2019	AETNA ...	16.97	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Claim in Proce...	12/31/2019	JOHNS HOPK...	12.20	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	12/31/2019	CAREFIRST B...	32.32	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Claim in Proce...	1/3/2020	OPTUM ...	152.85	0.00	0.00
0067	TPC2-OUT ...	TPC Out-Reject	RX: M/I Grou...	1/3/2020	OPTUMRX ...	14.60	0.00	0.00
0067	TPC2-OUT ...	TPC Out-Reject	RX: Invalid P...	1/3/2020	CIGNA PHAR...	64.80	0.00	0.00
0067	TPC2-OUT ...	TPC Out-Reject	RX: M/I Grou...	1/3/2020	OPTUMRX ...	45.80	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	MAIL ADMINI...	365.26	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	MAIL ADMINI...	33.46	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	MAIL ADMINI...	36.57	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Claim in Proce...	1/3/2020	KAISER PERM...	368.76	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	MAIL ADMINI...	4.86	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	GEHA ...	110.96	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	MAIL ADMINI...	22.91	0.00	0.00
0067	TPC2-OUT ...	TPC Out-FLUP	Payer is Proc...	1/3/2020	CIGNA ...	115.74	0.00	0.00
0067	TPC2-OUT ...	TPC Out-Reject	Unidentified ...	1/3/2020	MAIL ADMINI...	124.55	12.61	0.00
0067	TPC2-OUT ...	TPC Out-Reject	Unidentified ...	1/3/2020	MAIL ADMINI...	52.47	0.00	0.00

Accounts Over 150 Days Old

- Content
  - Displays accounts over 150 days old
  - DMIS ID, LOB, Control #, Queue, Grouping Code, Placement Date, Payer, Total Billed, Payments, Adjustments/Write-Offs

- Benefits
  - Identifies accounts that have a current grouping which requires additional action or follow up
  - Allows users to prioritize older accounts and avoid timely filing issues

Analysis – Claim Create Errors

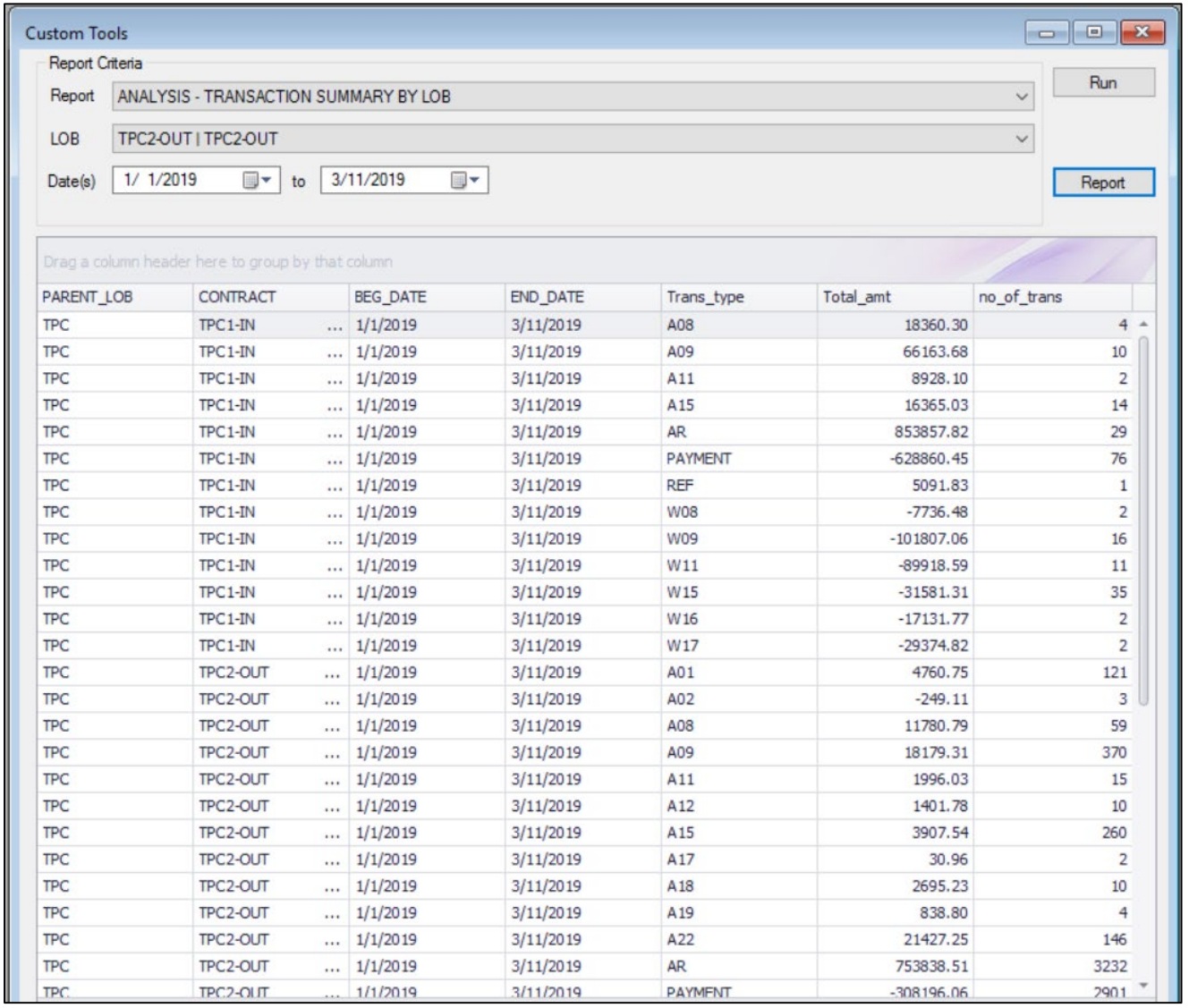


LOB_NAME	LOB_CODE_DESC...	LOB_TYPE	REPORT_AS_OF	MONTH_OF_CLAI...	NO_OF_CLAIMS	BILL_STATUS
MAC1	MAC- (TORT) MILI...	OUP	5/6/2019	2017-04	4	Claim Error needs t...
MAC1	MAC- (TORT) MILI...	INP	5/6/2019	2018-06	1	Claim Error needs t...
MAC1	MAC- (TORT) MILI...	INP	5/6/2019	2019-04	1	Claim Error needs t...
MAC2	MAC- (CMAC) MILI...	OUP	5/6/2019	2019-04	1	Claim Error needs t...
MAC2	MAC- (CMAC) MILI...	OUP	5/6/2019	2019-04	1	OHI Review needed
MAC2	MAC- (CMAC) MILI...	OUP	5/6/2019	2019-04	1	Pending Period
MAC2	MAC- (CMAC) MILI...	OUP	5/6/2019	2019-05	6	Claim Error needs t...
MAC2	MAC- (CMAC) MILI...	OUP	5/6/2019	2019-05	2	Rate Not Found
MAC7	MAC-OTHER	OUP	5/6/2019	2017-08	1	Claim Error needs t...
MAC7	MAC-OTHER	OUP	5/6/2019	2017-10	1	Claim Error needs t...
MAC7	MAC-OTHER	OUP	5/6/2019	2017-11	1	Claim Error needs t...
MAC7	MAC-OTHER	OUP	5/6/2019	2018-07	1	Claim Error needs t...
MAC7	MAC-OTHER	OUP	5/6/2019	2018-09	1	Rate Not Found
MAC7	MAC-OTHER	OUP	5/6/2019	2018-10	1	Claim Error needs t...
MAC7	MAC-OTHER	OUP	5/6/2019	2018-10	2	Rate Not Found
MAC7	MAC-OTHER	OUP	5/6/2019	2019-03	2	Claim Error needs t...
MAC7	MAC-OTHER	OUP	5/6/2019	2019-04	1	Claim Error needs t...
MSA	MSA REVIEW	OUP	5/6/2019	2018-05	2	OHI Review needed
MSA	MSA REVIEW	OUP	5/6/2019	2018-10	2	OHI Review needed

- Content
  - Displays accounts that have an interface error
  - Line of Business (LOB), LOB Type, Bill Status

- Benefits
  - Identifies accounts which require error resolution prior to billing
  - Errors include Rate Not Found, Claim Held Review, Claim Error, Dental Review Required

Analysis – Transaction Summary by LOB



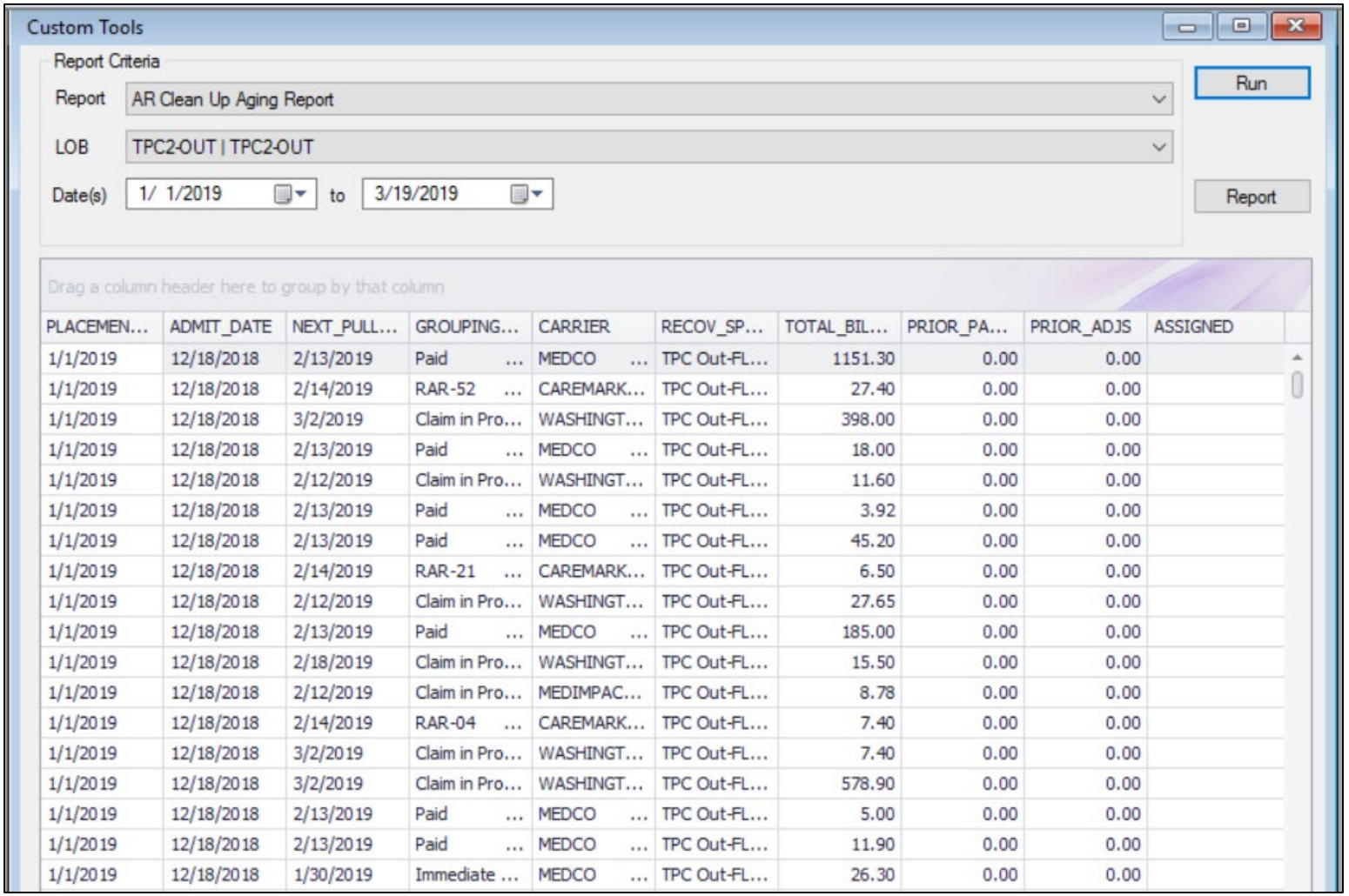
PARENT_LOB	CONTRACT	BEG_DATE	END_DATE	Trans_type	Total_amt	no_of_trans
TPC	TPC1-IN ...	1/1/2019	3/11/2019	A08	18360.30	4
TPC	TPC1-IN ...	1/1/2019	3/11/2019	A09	66163.68	10
TPC	TPC1-IN ...	1/1/2019	3/11/2019	A11	8928.10	2
TPC	TPC1-IN ...	1/1/2019	3/11/2019	A15	16365.03	14
TPC	TPC1-IN ...	1/1/2019	3/11/2019	AR	853857.82	29
TPC	TPC1-IN ...	1/1/2019	3/11/2019	PAYMENT	-628860.45	76
TPC	TPC1-IN ...	1/1/2019	3/11/2019	REF	5091.83	1
TPC	TPC1-IN ...	1/1/2019	3/11/2019	W08	-7736.48	2
TPC	TPC1-IN ...	1/1/2019	3/11/2019	W09	-101807.06	16
TPC	TPC1-IN ...	1/1/2019	3/11/2019	W11	-89918.59	11
TPC	TPC1-IN ...	1/1/2019	3/11/2019	W15	-31581.31	35
TPC	TPC1-IN ...	1/1/2019	3/11/2019	W16	-17131.77	2
TPC	TPC1-IN ...	1/1/2019	3/11/2019	W17	-29374.82	2
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A01	4760.75	121
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A02	-249.11	3
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A08	11780.79	59
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A09	18179.31	370
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A11	1996.03	15
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A12	1401.78	10
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A15	3907.54	260
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A17	30.96	2
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A18	2695.23	10
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A19	838.80	4
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	A22	21427.25	146
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	AR	753838.51	3232
TPC	TPC2-OUT ...	1/1/2019	3/11/2019	PAYMENT	-308196.06	2901

Analysis – Transaction Summary by LOB

- Content
  - Displays total amounts associated with various transaction types (e.g., A08, PAYMENT, REF, W08)
  - LOB, Begin Date, End Date, Transaction Type, Total Amount, # of Transactions

- Benefits
  - Allows users to report total amounts adjusted, paid, refunded, and written off

AR Clean Up Aging Report

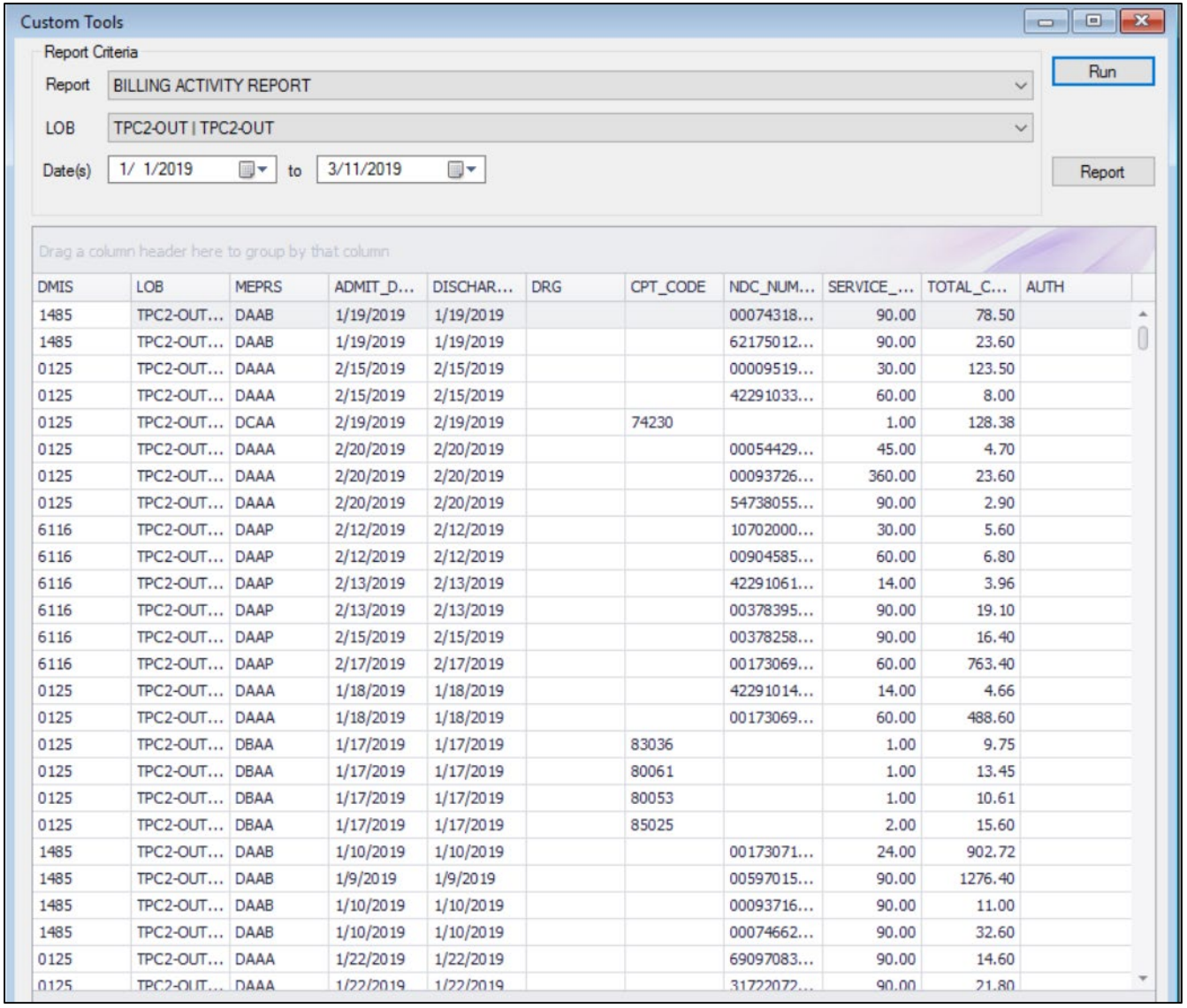


PLACEMEN...	ADMIT_DATE	NEXT_PULL...	GROUPING...	CARRIER	RECOV_SP...	TOTAL_BIL...	PRIOR_PA...	PRIOR_ADJS	ASSIGNED
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	1151.30	0.00	0.00	
1/1/2019	12/18/2018	2/14/2019	RAR-52 ...	CAREMARK...	TPC Out-FL...	27.40	0.00	0.00	
1/1/2019	12/18/2018	3/2/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	398.00	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	18.00	0.00	0.00	
1/1/2019	12/18/2018	2/12/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	11.60	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	3.92	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	45.20	0.00	0.00	
1/1/2019	12/18/2018	2/14/2019	RAR-21 ...	CAREMARK...	TPC Out-FL...	6.50	0.00	0.00	
1/1/2019	12/18/2018	2/12/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	27.65	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	185.00	0.00	0.00	
1/1/2019	12/18/2018	2/18/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	15.50	0.00	0.00	
1/1/2019	12/18/2018	2/12/2019	Claim in Pro...	MEDIMPAC...	TPC Out-FL...	8.78	0.00	0.00	
1/1/2019	12/18/2018	2/14/2019	RAR-04 ...	CAREMARK...	TPC Out-FL...	7.40	0.00	0.00	
1/1/2019	12/18/2018	3/2/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	7.40	0.00	0.00	
1/1/2019	12/18/2018	3/2/2019	Claim in Pro...	WASHINGT...	TPC Out-FL...	578.90	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	5.00	0.00	0.00	
1/1/2019	12/18/2018	2/13/2019	Paid ...	MEDCO ...	TPC Out-FL...	11.90	0.00	0.00	
1/1/2019	12/18/2018	1/30/2019	Immediate ...	MEDCO ...	TPC Out-FL...	26.30	0.00	0.00	

- Content
  - Displays billed amounts in different recovery queues (e.g., in-process, denial, rejection, follow-up)
  - Placement Date, Admit Date, Next Pull Date, Grouping Code, Payer, Recovery Queue, Total Billed, Prior Payment, Prior Adjustments, Assigned

- Benefits
  - Provides data elements for non-Rx follow-up
  - Users can filter amounts billed by payer allowing for quick sorting patterns

Billing Activity Report

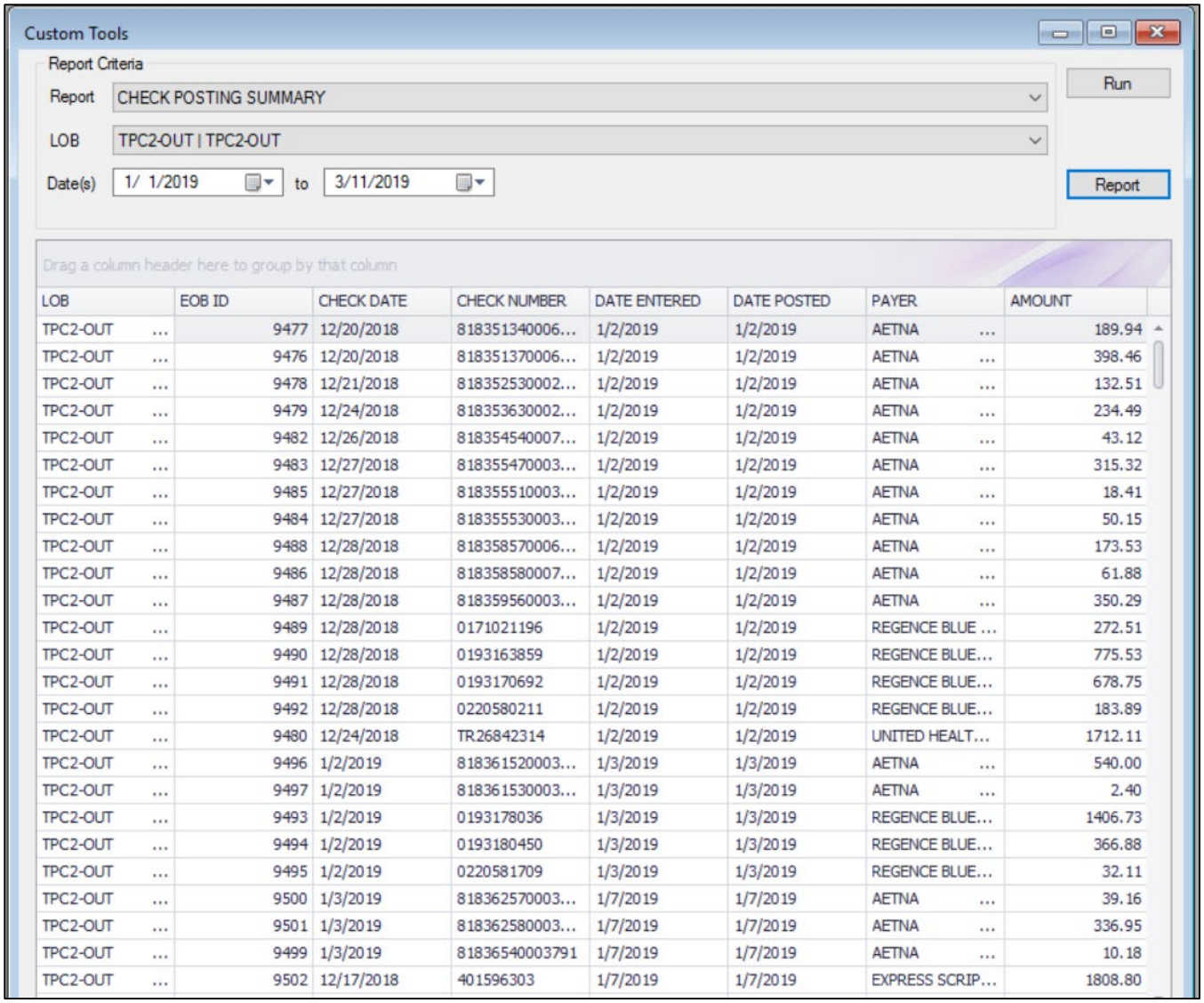


DMIS	LOB	MEPRS	ADMIT_D...	DISCHAR...	DRG	CPT_CODE	NDC_NUM...	SERVICE_...	TOTAL_C...	AUTH
1485	TPC2-OUT...	DAAB	1/19/2019	1/19/2019			00074318...	90.00	78.50	
1485	TPC2-OUT...	DAAB	1/19/2019	1/19/2019			62175012...	90.00	23.60	
0125	TPC2-OUT...	DAAA	2/15/2019	2/15/2019			00009519...	30.00	123.50	
0125	TPC2-OUT...	DAAA	2/15/2019	2/15/2019			42291033...	60.00	8.00	
0125	TPC2-OUT...	DCAA	2/19/2019	2/19/2019		74230		1.00	128.38	
0125	TPC2-OUT...	DAAA	2/20/2019	2/20/2019			00054429...	45.00	4.70	
0125	TPC2-OUT...	DAAA	2/20/2019	2/20/2019			00093726...	360.00	23.60	
0125	TPC2-OUT...	DAAA	2/20/2019	2/20/2019			54738055...	90.00	2.90	
6116	TPC2-OUT...	DAAP	2/12/2019	2/12/2019			10702000...	30.00	5.60	
6116	TPC2-OUT...	DAAP	2/12/2019	2/12/2019			00904585...	60.00	6.80	
6116	TPC2-OUT...	DAAP	2/13/2019	2/13/2019			42291061...	14.00	3.96	
6116	TPC2-OUT...	DAAP	2/13/2019	2/13/2019			00378395...	90.00	19.10	
6116	TPC2-OUT...	DAAP	2/15/2019	2/15/2019			00378258...	90.00	16.40	
6116	TPC2-OUT...	DAAP	2/17/2019	2/17/2019			00173069...	60.00	763.40	
0125	TPC2-OUT...	DAAA	1/18/2019	1/18/2019			42291014...	14.00	4.66	
0125	TPC2-OUT...	DAAA	1/18/2019	1/18/2019			00173069...	60.00	488.60	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		83036		1.00	9.75	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		80061		1.00	13.45	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		80053		1.00	10.61	
0125	TPC2-OUT...	DBAA	1/17/2019	1/17/2019		85025		2.00	15.60	
1485	TPC2-OUT...	DAAB	1/10/2019	1/10/2019			00173071...	24.00	902.72	
1485	TPC2-OUT...	DAAB	1/9/2019	1/9/2019			00597015...	90.00	1276.40	
1485	TPC2-OUT...	DAAB	1/10/2019	1/10/2019			00093716...	90.00	11.00	
1485	TPC2-OUT...	DAAB	1/10/2019	1/10/2019			00074662...	90.00	32.60	
0125	TPC2-OUT...	DAAA	1/22/2019	1/22/2019			69097083...	90.00	14.60	
0125	TPC2-OUT...	DAAA	1/22/2019	1/22/2019			31722072...	90.00	21.80	

- Content
  - Used to analyze amounts billed at the account level
  - MEPRS, Control #, Admit Date, Discharge Date, DRG, CPT Code, NDC #, Service Units, Total Charges

- Benefits
  - Provides insight into what has been billed or not billed for a patient stay
  - Total charges for CPT Code, DRG, or MEPRS Code can be identified

Check Posting Summary

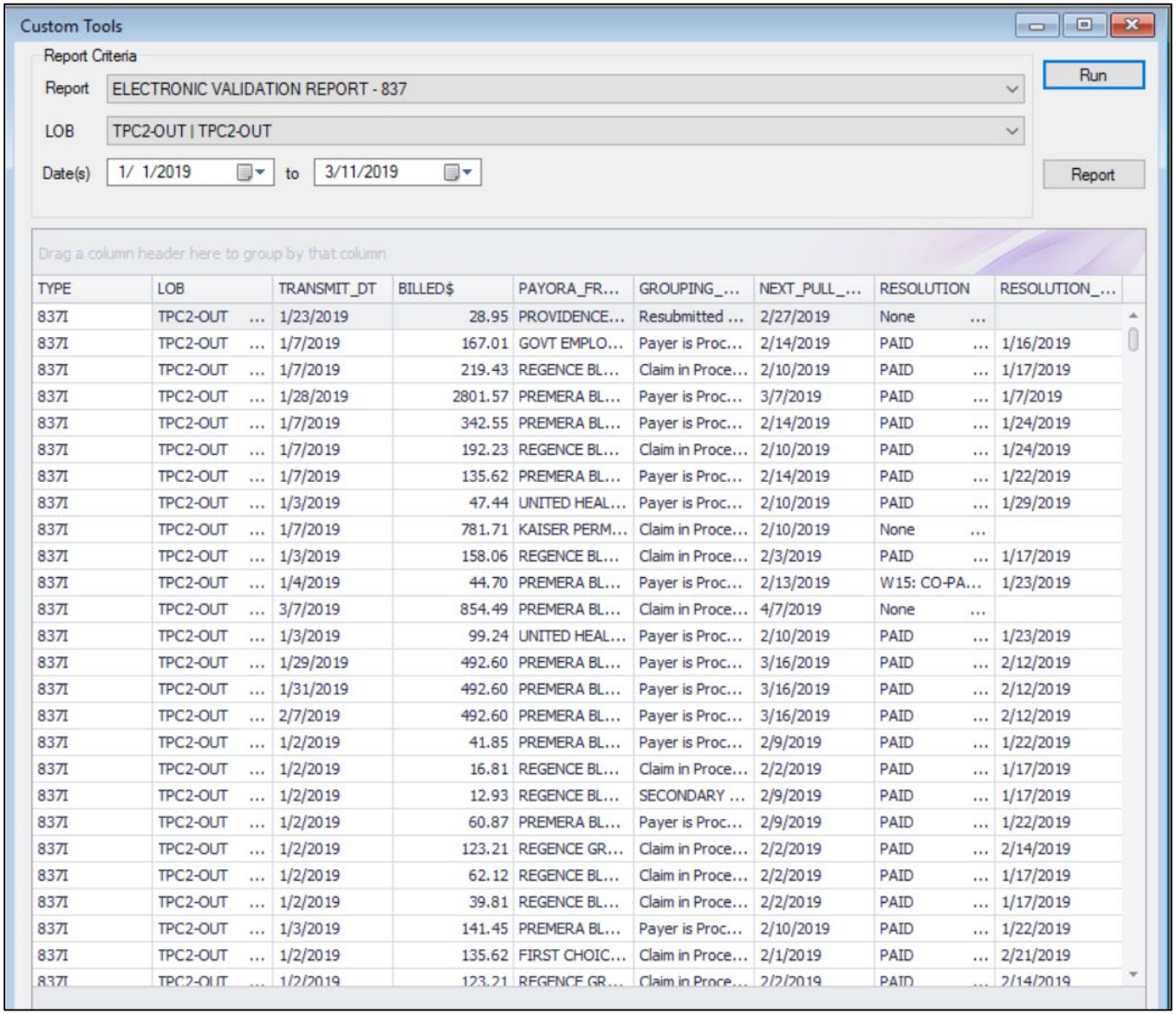


LOB	EOB ID	CHECK DATE	CHECK NUMBER	DATE ENTERED	DATE POSTED	PAYER	AMOUNT
TPC2-OUT ...	9477	12/20/2018	818351340006...	1/2/2019	1/2/2019	AETNA ...	189.94
TPC2-OUT ...	9476	12/20/2018	818351370006...	1/2/2019	1/2/2019	AETNA ...	398.46
TPC2-OUT ...	9478	12/21/2018	818352530002...	1/2/2019	1/2/2019	AETNA ...	132.51
TPC2-OUT ...	9479	12/24/2018	818353630002...	1/2/2019	1/2/2019	AETNA ...	234.49
TPC2-OUT ...	9482	12/26/2018	818354540007...	1/2/2019	1/2/2019	AETNA ...	43.12
TPC2-OUT ...	9483	12/27/2018	818355470003...	1/2/2019	1/2/2019	AETNA ...	315.32
TPC2-OUT ...	9485	12/27/2018	818355510003...	1/2/2019	1/2/2019	AETNA ...	18.41
TPC2-OUT ...	9484	12/27/2018	818355530003...	1/2/2019	1/2/2019	AETNA ...	50.15
TPC2-OUT ...	9488	12/28/2018	818358570006...	1/2/2019	1/2/2019	AETNA ...	173.53
TPC2-OUT ...	9486	12/28/2018	818358580007...	1/2/2019	1/2/2019	AETNA ...	61.88
TPC2-OUT ...	9487	12/28/2018	818359560003...	1/2/2019	1/2/2019	AETNA ...	350.29
TPC2-OUT ...	9489	12/28/2018	0171021196	1/2/2019	1/2/2019	REGENCE BLUE ...	272.51
TPC2-OUT ...	9490	12/28/2018	0193163859	1/2/2019	1/2/2019	REGENCE BLUE...	775.53
TPC2-OUT ...	9491	12/28/2018	0193170692	1/2/2019	1/2/2019	REGENCE BLUE...	678.75
TPC2-OUT ...	9492	12/28/2018	0220580211	1/2/2019	1/2/2019	REGENCE BLUE...	183.89
TPC2-OUT ...	9480	12/24/2018	TR26842314	1/2/2019	1/2/2019	UNITED HEALT...	1712.11
TPC2-OUT ...	9496	1/2/2019	818361520003...	1/3/2019	1/3/2019	AETNA ...	540.00
TPC2-OUT ...	9497	1/2/2019	818361530003...	1/3/2019	1/3/2019	AETNA ...	2.40
TPC2-OUT ...	9493	1/2/2019	0193178036	1/3/2019	1/3/2019	REGENCE BLUE...	1406.73
TPC2-OUT ...	9494	1/2/2019	0193180450	1/3/2019	1/3/2019	REGENCE BLUE...	366.88
TPC2-OUT ...	9495	1/2/2019	0220581709	1/3/2019	1/3/2019	REGENCE BLUE...	32.11
TPC2-OUT ...	9500	1/3/2019	818362570003...	1/7/2019	1/7/2019	AETNA ...	39.16
TPC2-OUT ...	9501	1/3/2019	818362580003...	1/7/2019	1/7/2019	AETNA ...	336.95
TPC2-OUT ...	9499	1/3/2019	81836540003791	1/7/2019	1/7/2019	AETNA ...	10.18
TPC2-OUT ...	9502	12/17/2018	401596303	1/7/2019	1/7/2019	EXPRESS SCRIP...	1808.80

- Content
  - Listing of checks posted and corresponding amounts
  - EOB ID #, Check Date, Check #, Date Entered, Date Posted, Payer, Amount

- Benefits
  - Can be used as a verification tool for check posting
  - Allows for analysis between check date and date posted

Electronic Validation Report - 837



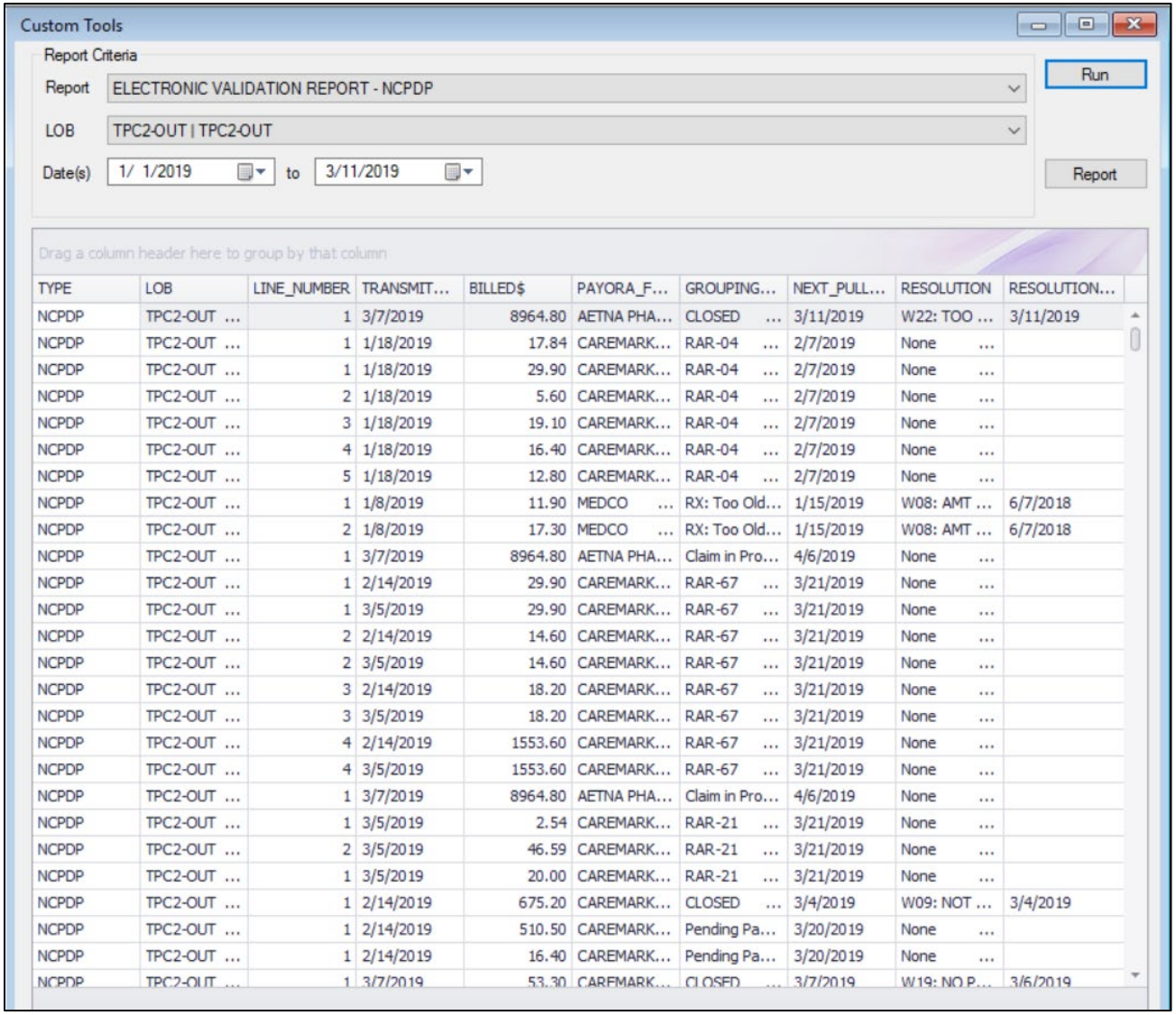
TYPE	LOB	TRANSMIT_DT	BILLED$	PAYORA_FR...	GROUPING_...	NEXT_PULL_...	RESOLUTION	RESOLUTION_...
837I	TPC2-OUT ...	1/23/2019	28.95	PROVIDENCE...	Resubmitted ...	2/27/2019	None ...	
837I	TPC2-OUT ...	1/7/2019	167.01	GOVT EMPLO...	Payer is Proc...	2/14/2019	PAID ...	1/16/2019
837I	TPC2-OUT ...	1/7/2019	219.43	REGENCE BL...	Claim in Proce...	2/10/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/28/2019	2801.57	PREMERA BL...	Payer is Proc...	3/7/2019	PAID ...	1/7/2019
837I	TPC2-OUT ...	1/7/2019	342.55	PREMERA BL...	Payer is Proc...	2/14/2019	PAID ...	1/24/2019
837I	TPC2-OUT ...	1/7/2019	192.23	REGENCE BL...	Claim in Proce...	2/10/2019	PAID ...	1/24/2019
837I	TPC2-OUT ...	1/7/2019	135.62	PREMERA BL...	Payer is Proc...	2/14/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/3/2019	47.44	UNITED HEAL...	Payer is Proc...	2/10/2019	PAID ...	1/29/2019
837I	TPC2-OUT ...	1/7/2019	781.71	KAISER PERM...	Claim in Proce...	2/10/2019	None ...	
837I	TPC2-OUT ...	1/3/2019	158.06	REGENCE BL...	Claim in Proce...	2/3/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/4/2019	44.70	PREMERA BL...	Payer is Proc...	2/13/2019	W15: CO-PA...	1/23/2019
837I	TPC2-OUT ...	3/7/2019	854.49	PREMERA BL...	Claim in Proce...	4/7/2019	None ...	
837I	TPC2-OUT ...	1/3/2019	99.24	UNITED HEAL...	Payer is Proc...	2/10/2019	PAID ...	1/23/2019
837I	TPC2-OUT ...	1/29/2019	492.60	PREMERA BL...	Payer is Proc...	3/16/2019	PAID ...	2/12/2019
837I	TPC2-OUT ...	1/31/2019	492.60	PREMERA BL...	Payer is Proc...	3/16/2019	PAID ...	2/12/2019
837I	TPC2-OUT ...	2/7/2019	492.60	PREMERA BL...	Payer is Proc...	3/16/2019	PAID ...	2/12/2019
837I	TPC2-OUT ...	1/2/2019	41.85	PREMERA BL...	Payer is Proc...	2/9/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/2/2019	16.81	REGENCE BL...	Claim in Proce...	2/2/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/2/2019	12.93	REGENCE BL...	SECONDARY ...	2/9/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/2/2019	60.87	PREMERA BL...	Payer is Proc...	2/9/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/2/2019	123.21	REGENCE GR...	Claim in Proce...	2/2/2019	PAID ...	2/14/2019
837I	TPC2-OUT ...	1/2/2019	62.12	REGENCE BL...	Claim in Proce...	2/2/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/2/2019	39.81	REGENCE BL...	Claim in Proce...	2/2/2019	PAID ...	1/17/2019
837I	TPC2-OUT ...	1/3/2019	141.45	PREMERA BL...	Payer is Proc...	2/10/2019	PAID ...	1/22/2019
837I	TPC2-OUT ...	1/2/2019	135.62	FIRST CHOIC...	Claim in Proce...	2/1/2019	PAID ...	2/21/2019
837I	TPC2-OUT ...	1/2/2019	123.21	REGENCE GR...	Claim in Proce...	2/2/2019	PAID ...	2/14/2019

Electronic Validation Report - 837

- Content
  - Displays amounts billed electronically by payer
  - Control #, Transmit Date, Billed Amount, Policy #, Payer, Grouping Code, Resolution, Resolution Date

- Benefits
  - Allows users to view the status of billed amounts at the payer level
  - Identifies problem payers

Electronic Validation Report - NCPDP

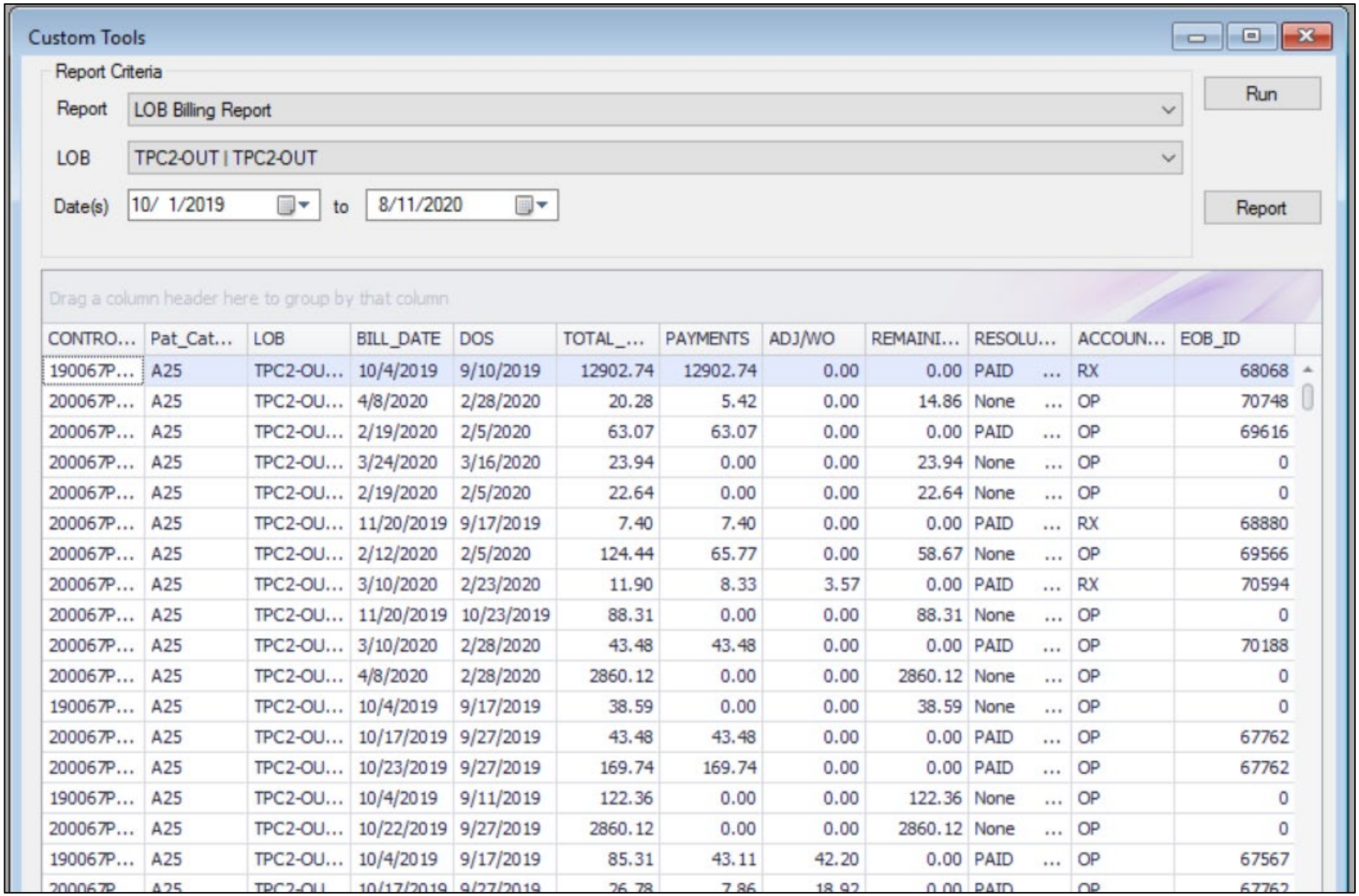


TYPE	LOB	LINE_NUMBER	TRANSMIT...	BILLED$	PAYORA_F...	GROUPING...	NEXT_PULL...	RESOLUTION	RESOLUTION...
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETNA PHA...	CLOSED ...	3/11/2019	W22: TOO ...	3/11/2019
NCPDP	TPC2-OUT ...	1	1/18/2019	17.84	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	1/18/2019	29.90	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	2	1/18/2019	5.60	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	3	1/18/2019	19.10	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	4	1/18/2019	16.40	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	5	1/18/2019	12.80	CAREMARK...	RAR-04 ...	2/7/2019	None ...	
NCPDP	TPC2-OUT ...	1	1/8/2019	11.90	MEDCO ...	RX: Too Old...	1/15/2019	W08: AMT ...	6/7/2018
NCPDP	TPC2-OUT ...	2	1/8/2019	17.30	MEDCO ...	RX: Too Old...	1/15/2019	W08: AMT ...	6/7/2018
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETNA PHA...	Claim in Pro...	4/6/2019	None ...	
NCPDP	TPC2-OUT ...	1	2/14/2019	29.90	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/5/2019	29.90	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	2	2/14/2019	14.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	2	3/5/2019	14.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	3	2/14/2019	18.20	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	3	3/5/2019	18.20	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	4	2/14/2019	1553.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	4	3/5/2019	1553.60	CAREMARK...	RAR-67 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/7/2019	8964.80	AETNA PHA...	Claim in Pro...	4/6/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/5/2019	2.54	CAREMARK...	RAR-21 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	2	3/5/2019	46.59	CAREMARK...	RAR-21 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/5/2019	20.00	CAREMARK...	RAR-21 ...	3/21/2019	None ...	
NCPDP	TPC2-OUT ...	1	2/14/2019	675.20	CAREMARK...	CLOSED ...	3/4/2019	W09: NOT ...	3/4/2019
NCPDP	TPC2-OUT ...	1	2/14/2019	510.50	CAREMARK...	Pending Pa...	3/20/2019	None ...	
NCPDP	TPC2-OUT ...	1	2/14/2019	16.40	CAREMARK...	Pending Pa...	3/20/2019	None ...	
NCPDP	TPC2-OUT ...	1	3/7/2019	53.30	CAREMARK...	CLOSED ...	3/7/2019	W19: NO P...	3/6/2019

- Content
  - Displays amounts billed electronically by payer for pharmacy claims
  - Control #, Rx #, Transmit Date, Billed Amount, Policy #, Payer, Grouping Code, Resolution, Resolution Date

- Benefits
  - Allows users to view the status of billed amounts at the payer level
  - Identifies problem payers

LOB Billing Report

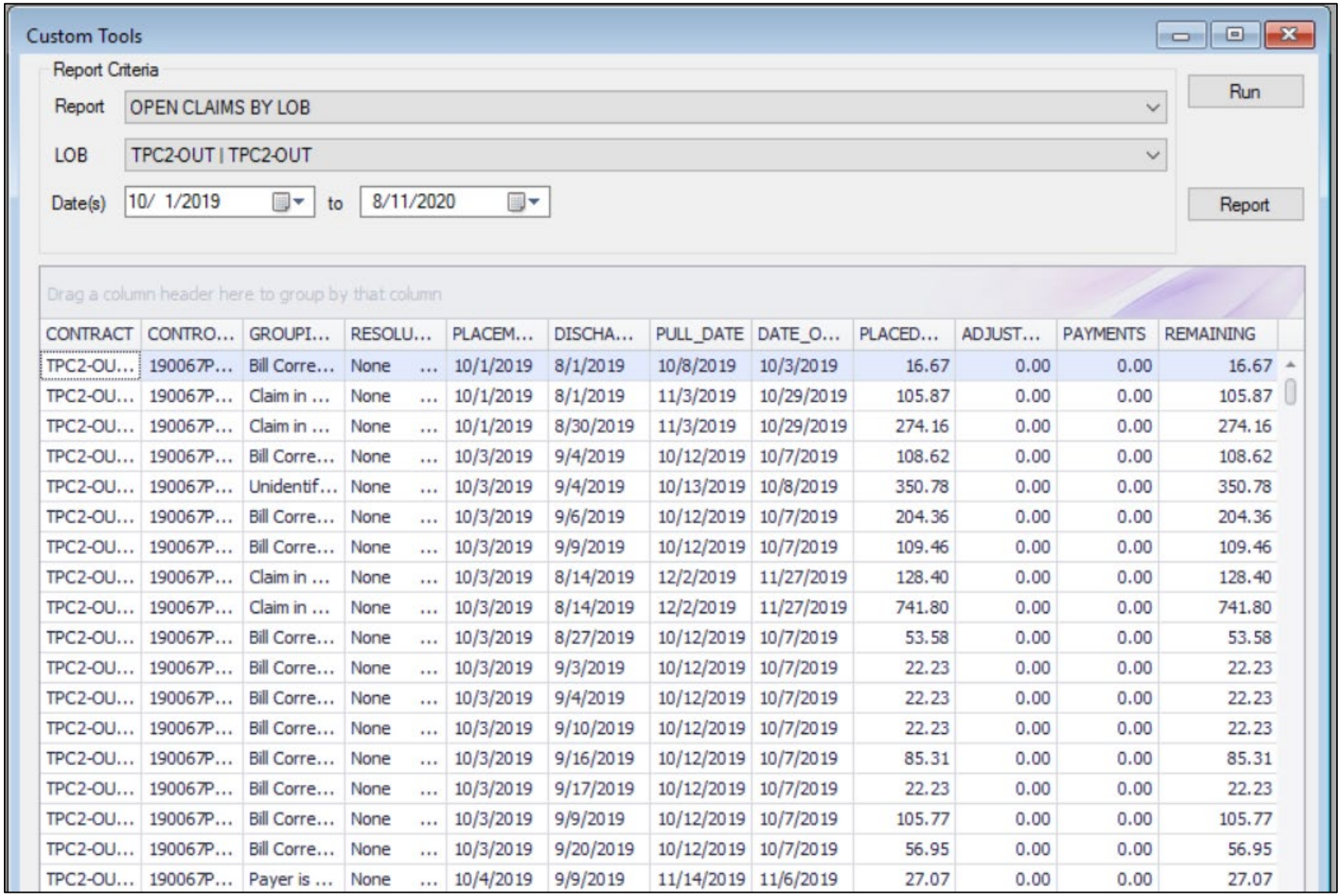


CONTRO...	Pat_Cat...	LOB	BILL_DATE	DOS	TOTAL_...	PAYMENTS	ADJ/WO	REMAINI...	RESOLU...	ACCOUN...	EOB_ID
190067P...	A25	TPC2-OU...	10/4/2019	9/10/2019	12902.74	12902.74	0.00	0.00	PAID ...	RX	68068
200067P...	A25	TPC2-OU...	4/8/2020	2/28/2020	20.28	5.42	0.00	14.86	None ...	OP	70748
200067P...	A25	TPC2-OU...	2/19/2020	2/5/2020	63.07	63.07	0.00	0.00	PAID ...	OP	69616
200067P...	A25	TPC2-OU...	3/24/2020	3/16/2020	23.94	0.00	0.00	23.94	None ...	OP	0
200067P...	A25	TPC2-OU...	2/19/2020	2/5/2020	22.64	0.00	0.00	22.64	None ...	OP	0
200067P...	A25	TPC2-OU...	11/20/2019	9/17/2019	7.40	7.40	0.00	0.00	PAID ...	RX	68880
200067P...	A25	TPC2-OU...	2/12/2020	2/5/2020	124.44	65.77	0.00	58.67	None ...	OP	69566
200067P...	A25	TPC2-OU...	3/10/2020	2/23/2020	11.90	8.33	3.57	0.00	PAID ...	RX	70594
200067P...	A25	TPC2-OU...	11/20/2019	10/23/2019	88.31	0.00	0.00	88.31	None ...	OP	0
200067P...	A25	TPC2-OU...	3/10/2020	2/28/2020	43.48	43.48	0.00	0.00	PAID ...	OP	70188
200067P...	A25	TPC2-OU...	4/8/2020	2/28/2020	2860.12	0.00	0.00	2860.12	None ...	OP	0
190067P...	A25	TPC2-OU...	10/4/2019	9/17/2019	38.59	0.00	0.00	38.59	None ...	OP	0
200067P...	A25	TPC2-OU...	10/17/2019	9/27/2019	43.48	43.48	0.00	0.00	PAID ...	OP	67762
200067P...	A25	TPC2-OU...	10/23/2019	9/27/2019	169.74	169.74	0.00	0.00	PAID ...	OP	67762
190067P...	A25	TPC2-OU...	10/4/2019	9/11/2019	122.36	0.00	0.00	122.36	None ...	OP	0
200067P...	A25	TPC2-OU...	10/22/2019	9/27/2019	2860.12	0.00	0.00	2860.12	None ...	OP	0
190067P...	A25	TPC2-OU...	10/4/2019	9/17/2019	85.31	43.11	42.20	0.00	PAID ...	OP	67567
200067P...	A25	TPC2-OU...	10/17/2019	9/27/2019	26.78	7.86	18.92	0.00	PAID	OP	67762

- Content
  - Provides billing activity and associated payments, adjustments and remaining balance at the account level
  - Control #, Patient Name, Patient SSN, PATCAT, LOB, Bill Date, Date of Service, Total Billed, Payments, Adjustments, Remaining Balance, Resolution, Account Type, EOB ID

- Benefits
  - Allows user to provide amounts billed, payments received, and adjustments based on billed date range

OPEN CLAIMS BY LOB

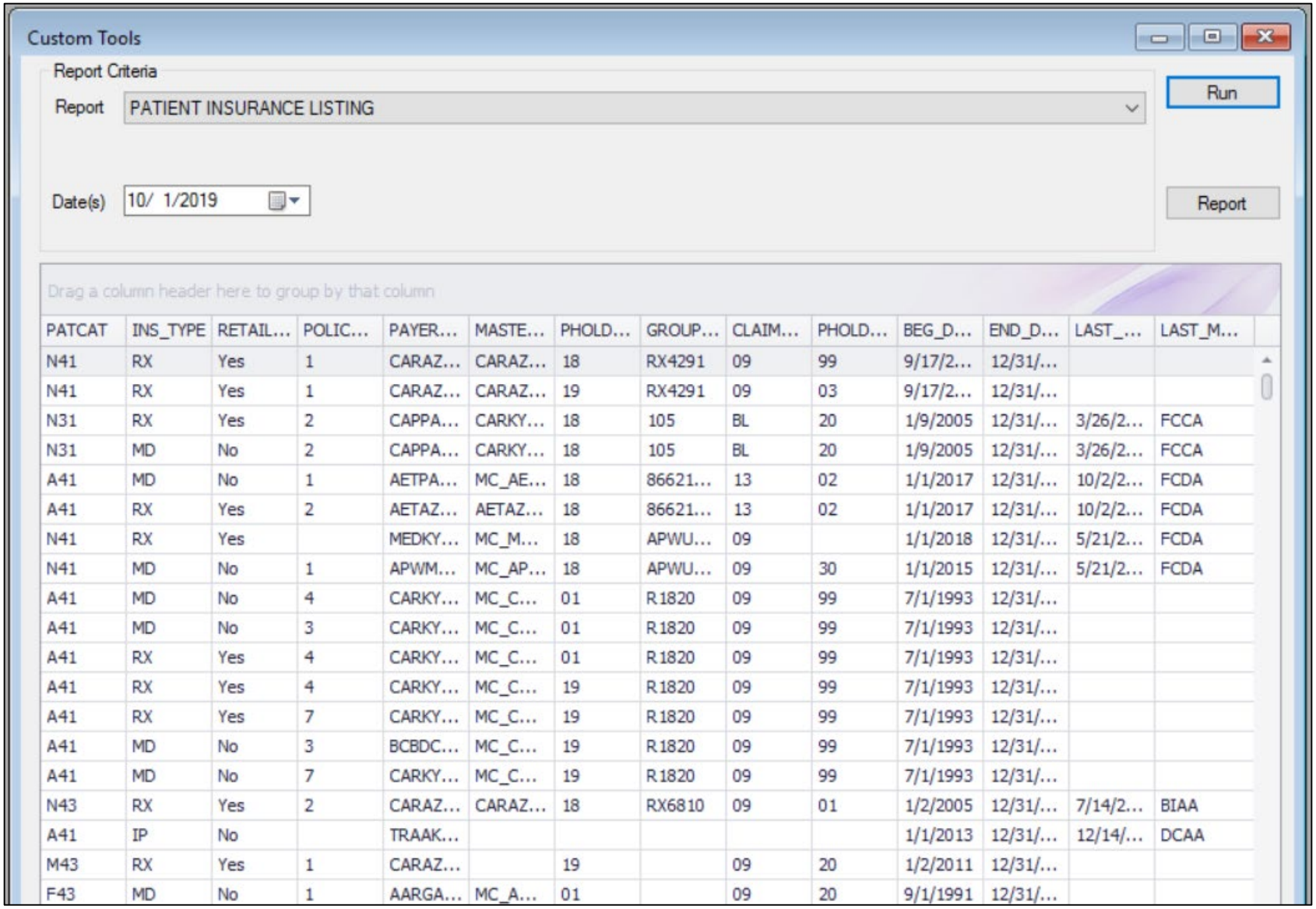


CONTRACT	CONTRO...	GROUPI...	RESOLU...	PLACEM...	DISCHA...	PULL_DATE	DATE_O...	PLACED...	ADJUST...	PAYMENTS	REMAINING
TPC2-OU...	190067P...	Bill Corre...	None ...	10/1/2019	8/1/2019	10/8/2019	10/3/2019	16.67	0.00	0.00	16.67
TPC2-OU...	190067P...	Claim in ...	None ...	10/1/2019	8/1/2019	11/3/2019	10/29/2019	105.87	0.00	0.00	105.87
TPC2-OU...	190067P...	Claim in ...	None ...	10/1/2019	8/30/2019	11/3/2019	10/29/2019	274.16	0.00	0.00	274.16
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/4/2019	10/12/2019	10/7/2019	108.62	0.00	0.00	108.62
TPC2-OU...	190067P...	Unidentif...	None ...	10/3/2019	9/4/2019	10/13/2019	10/8/2019	350.78	0.00	0.00	350.78
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/6/2019	10/12/2019	10/7/2019	204.36	0.00	0.00	204.36
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/9/2019	10/12/2019	10/7/2019	109.46	0.00	0.00	109.46
TPC2-OU...	190067P...	Claim in ...	None ...	10/3/2019	8/14/2019	12/2/2019	11/27/2019	128.40	0.00	0.00	128.40
TPC2-OU...	190067P...	Claim in ...	None ...	10/3/2019	8/14/2019	12/2/2019	11/27/2019	741.80	0.00	0.00	741.80
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	8/27/2019	10/12/2019	10/7/2019	53.58	0.00	0.00	53.58
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/3/2019	10/12/2019	10/7/2019	22.23	0.00	0.00	22.23
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/4/2019	10/12/2019	10/7/2019	22.23	0.00	0.00	22.23
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/10/2019	10/12/2019	10/7/2019	22.23	0.00	0.00	22.23
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/16/2019	10/12/2019	10/7/2019	85.31	0.00	0.00	85.31
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/17/2019	10/12/2019	10/7/2019	22.23	0.00	0.00	22.23
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/9/2019	10/12/2019	10/7/2019	105.77	0.00	0.00	105.77
TPC2-OU...	190067P...	Bill Corre...	None ...	10/3/2019	9/20/2019	10/12/2019	10/7/2019	56.95	0.00	0.00	56.95
TPC2-OU...	190067P...	Payer is ...	None ...	10/4/2019	9/9/2019	11/14/2019	11/6/2019	27.07	0.00	0.00	27.07

- Content
  - Shows encounters with a balance that have not been resolved
  - Control #, Grouping Code, Balance, Payments, Remaining Balance

- Benefit
  - Can be used as a work list for encounters that need follow-up activity

Patient Insurance Listing

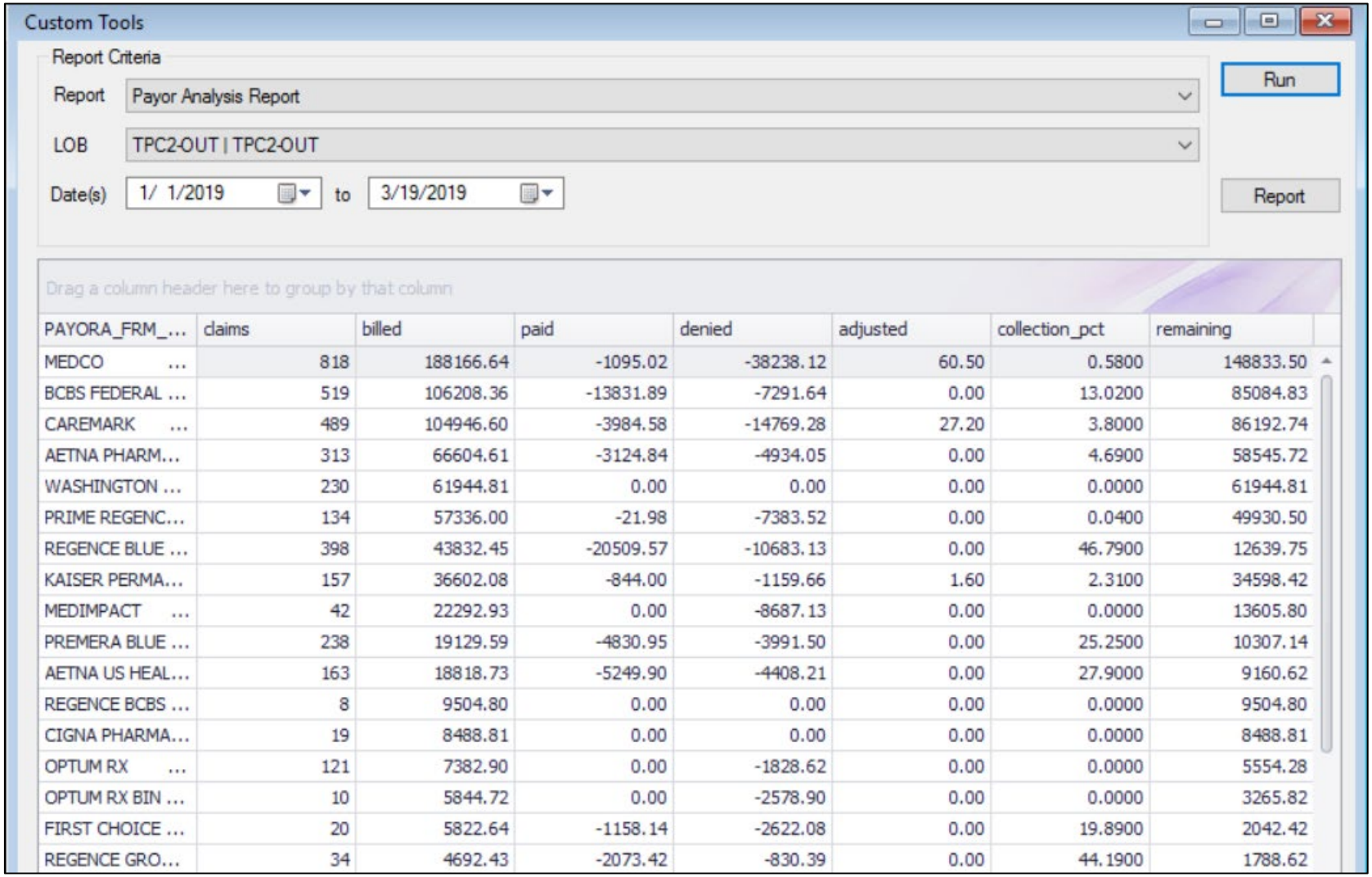


PATCAT	INS_TYPE	RETAIL...	POLIC...	PAYER...	MASTE...	PHOLD...	GROUP...	CLAIM...	PHOLD...	BEG_D...	END_D...	LAST_...	LAST_M...
N41	RX	Yes	1	CARAZ...	CARAZ...	18	RX4291	09	99	9/17/2...	12/31/...		
N41	RX	Yes	1	CARAZ...	CARAZ...	19	RX4291	09	03	9/17/2...	12/31/...		
N31	RX	Yes	2	CAPPA...	CARKY...	18	105	BL	20	1/9/2005	12/31/...	3/26/2...	FCCA
N31	MD	No	2	CAPPA...	CARKY...	18	105	BL	20	1/9/2005	12/31/...	3/26/2...	FCCA
A41	MD	No	1	AETPA...	MC_AE...	18	86621...	13	02	1/1/2017	12/31/...	10/2/2...	FCDA
A41	RX	Yes	2	AETAZ...	AETAZ...	18	86621...	13	02	1/1/2017	12/31/...	10/2/2...	FCDA
N41	RX	Yes		MEDKY...	MC_M...	18	APWU...	09		1/1/2018	12/31/...	5/21/2...	FCDA
N41	MD	No	1	APWM...	MC_AP...	18	APWU...	09	30	1/1/2015	12/31/...	5/21/2...	FCDA
A41	MD	No	4	CARKY...	MC_C...	01	R1820	09	99	7/1/1993	12/31/...		
A41	MD	No	3	CARKY...	MC_C...	01	R1820	09	99	7/1/1993	12/31/...		
A41	RX	Yes	4	CARKY...	MC_C...	01	R1820	09	99	7/1/1993	12/31/...		
A41	RX	Yes	4	CARKY...	MC_C...	19	R1820	09	99	7/1/1993	12/31/...		
A41	RX	Yes	7	CARKY...	MC_C...	19	R1820	09	99	7/1/1993	12/31/...		
A41	MD	No	3	BCBDC...	MC_C...	19	R1820	09	99	7/1/1993	12/31/...		
A41	MD	No	7	CARKY...	MC_C...	19	R1820	09	99	7/1/1993	12/31/...		
N43	RX	Yes	2	CARAZ...	CARAZ...	18	RX6810	09	01	1/2/2005	12/31/...	7/14/2...	BIAA
A41	IP	No		TRAAK...						1/1/2013	12/31/...	12/14/...	DCAA
M43	RX	Yes	1	CARAZ...		19		09	20	1/2/2011	12/31/...		
F43	MD	No	1	AARGA...	MC_A...	01		09	20	9/1/1991	12/31/...		

- Content
  - Displays DoD patients and associated health plans for a given date of service
  - Patient Name, Insurance Type, Policy #, Payer, Group Policy #, Claim Filing Code, Last Found Discharge Date

- Benefit
  - Includes patient identifiers (e.g., Policy #, Rx #, Group #)
  - Assists with posting when EOB does not include patient name or control #
  - Can also be used to identify patients for insurance updates

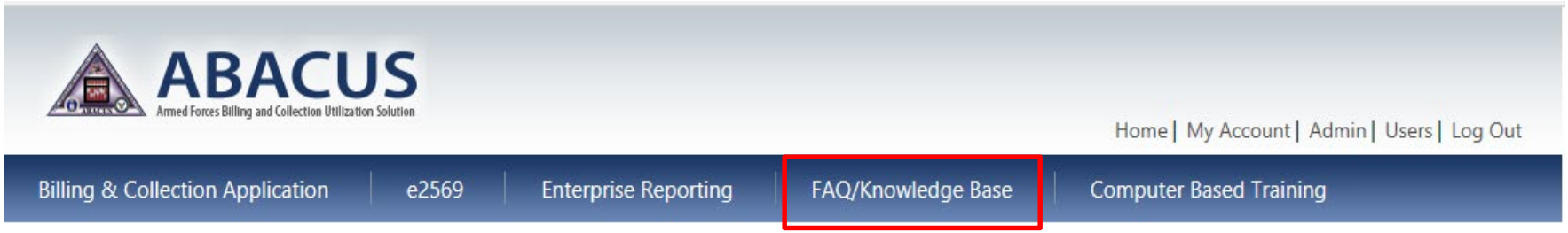
Payer Analysis Report



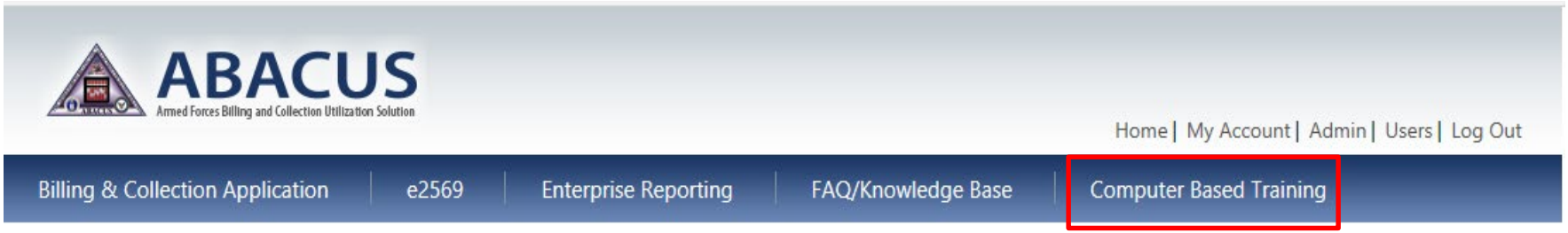
PAYORA_FRM_...	claims	billed	paid	denied	adjusted	collection_pct	remaining
MEDCO ...	818	188166.64	-1095.02	-38238.12	60.50	0.5800	148833.50
BCBS FEDERAL ...	519	106208.36	-13831.89	-7291.64	0.00	13.0200	85084.83
CAREMARK ...	489	104946.60	-3984.58	-14769.28	27.20	3.8000	86192.74
AETNA PHARM...	313	66604.61	-3124.84	-4934.05	0.00	4.6900	58545.72
WASHINGTON ...	230	61944.81	0.00	0.00	0.00	0.0000	61944.81
PRIME REGENC...	134	57336.00	-21.98	-7383.52	0.00	0.0400	49930.50
REGENCE BLUE ...	398	43832.45	-20509.57	-10683.13	0.00	46.7900	12639.75
KAISER PERMA...	157	36602.08	-844.00	-1159.66	1.60	2.3100	34598.42
MEDIMPACT ...	42	22292.93	0.00	-8687.13	0.00	0.0000	13605.80
PREMERA BLUE ...	238	19129.59	-4830.95	-3991.50	0.00	25.2500	10307.14
AETNA US HEAL...	163	18818.73	-5249.90	-4408.21	0.00	27.9000	9160.62
REGENCE BCBS ...	8	9504.80	0.00	0.00	0.00	0.0000	9504.80
CIGNA PHARMA...	19	8488.81	0.00	0.00	0.00	0.0000	8488.81
OPTUM RX ...	121	7382.90	0.00	-1828.62	0.00	0.0000	5554.28
OPTUM RX BIN ...	10	5844.72	0.00	-2578.90	0.00	0.0000	3265.82
FIRST CHOICE ...	20	5822.64	-1158.14	-2622.08	0.00	19.8900	2042.42
REGENCE GRO...	34	4692.43	-2073.42	-830.39	0.00	44.1900	1788.62

- Content
  - Shows transaction amounts at the payer level
  - Payer, Claims, Billed, Paid, Denied, Adjusted, Collection %, Remaining

- Benefit
  - Identifies payers with high denial amounts and low collection %



- ABACUS Operations Manual
- ABACUS FAQ
- Troubleshooting Guide
- Instructional Guides (e.g., OHI Discovery, Electronic Payers)



- ABACUS Overview
- Cost Recovery Program Modules (e.g., MSA, MAC, TPC)
- e2569
- Enterprise Reporting

- Contact DHA UBO Helpdesk (ubo.helpdesk@intellectsolutions.com)

Questions?

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