



POST-TEST for DHA UBO and DQMC Program Webinar:
Profile and Health Plan and OHI Discovery-Experian
[broadcast 29 and 30 December 2025]

POST-TEST INSTRUCTIONS: View the recorded Webinar located at [UBO Learning Center Archived Webinars](#) and then complete all of the 10 questions below. Submit your answers via e-mail to webmeeting@triafed.com with "Answers, Post Test "Profile and Health Plan and OHI Discovery-Experian" in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via email. If you receive a score of 69% or lower, you will be notified via email and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to webmeeting@triafed.com.

1. Multiple Choice: Clean Claims require accurate data elements such as:
 - a. Medical service
 - b. Encounter type
 - c. Injury type
 - d. Diagnosis code
 - e. All the above
2. True or False: UBO staff manually reviews many of the patient responsibility encounters to validate that there is not a Tricare benefit.
 - a. True
 - b. False
3. Multiple Choice: When there is a Tricare eligible health plan and other health insurance the Other Health Insurance (OHI) is referred to as _____.
 - a. Uncollectable
 - b. Medical Service Accounts (MSA)
 - c. Third Party Collections (TPC)
 - d. None of the above
4. Multiple Choice: OHI is ____ added to Cost Guard, Public Health, and NOAA health plans.
 - a. Not
 - b. Always
 - c. Sometimes
 - d. First
5. True or False: Only add OHI to the DMIS IDs that are part of your Billing Entity.
 - a. True
 - b. False
6. Multiple Choice: Billing for a Blue Cross not in your state causes ____ (CH HELD).
 - a. Wrongfully billed OHI
 - b. SSI Errors
 - c. Bills to go out twice



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- d. Bills being sent to the wrong patient

7. True or False: Experian is an external OHI discovery program that queries a subset of patients extracted from MHS GENESIS to check for Tricare eligibility.

- a. True
- b. False

8. Multiple Choice: Coverage discovery for 'pre-registration' patients occurs up to ____ days before a scheduled appointment.

- a. 1 day
- b. 1 week
- c. 10 days
- d. 1 month

9. True or False: UBOs are responsible for monitoring both billing systems and documentation of all coverages found via Experian in MHS GENESIS and pharmacy coverages in ABACUS, until the legacy system has officially sunset.

- a. True
- b. False

10. Multiple Choice: All billable and non-billable coverage for the month should be tracked by the MTF UBO for ____.

- a. TPC reporting
- b. Data Quality Management Control (DQMC) reporting
- c. FMIS reporting
- d. ABACUS reporting