

Patient Safety Program

LEARNING UPDATE

A Summary of Patient Safety Learning Activities



About the Learning Update

The Learning Update delivers an upcoming schedule of DoD PSP and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities is updated continuously. Make sure to check out the *eBulletin* and the *Calendar of Events* section on the DoD PSP website to obtain the latest details and confirm information provided here.

PATIENT SAFETY On-Demand eLearning Courses

Instructor-led or self-paced online learning sessions focused on a specific product

On-Demand eLearning: Patient Safety Reporting System v1.1 eLearning Course

This course introduces basic navigation and functionality features of the PSR system and the roles of system users, such as event reporters, event handlers, and investigators. The course can be accessed through MHS Learn.

[Register now](#)

On-Demand eLearning: Patient Safety Reporting: Intermediate Course

Targeted to Patient Safety Managers and other Military Treatment Facilities staff already familiar with basic functionalities of the Patient Safety Reporting System, the course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in PSR, as part of the ongoing effort to eliminate preventable harm at MTFs.

[Register now](#)

On-Demand eLearning: Root Cause Analysis

This self-paced module outlines DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

PATIENT SAFETY LEARNING CIRCLES

In-person or web-based forums focused on a specific topic

Improving Patient Safety Culture to Provide Safer Care – Agency for Healthcare Research and Quality (AHRQ)

10 August 2016, from 1pm to 2pm (ET)



AHRQ is hosting a webinar on August 10, 2016 from 1 to 2 p.m. ET on efforts to address safety culture to improve the quality of care and reduce patient harm. The webinar, "Improving Patient Safety Culture to Provide Safer Care," will feature Adam Novak, Project Coordinator at Michigan Hospital Association (MHA) Keystone Center. His presentation will focus on MHA's work to improve patient safety culture across its hospitals, including the use of TeamSTEPPS® and teamwork interventions. He will discuss specific interventions, such as the implementation of the Comprehensive Unit-based Safety Program (CUSP), specific teamwork tools, and efforts to improve staff psychological safety. He will also discuss the importance of strategies focused on small tests of change, as well as MHA's work to assess the impact of interventions.

Specifically, the presentation will seek to:

- Provide an overview of MHA's overall program of work to improve patient safety culture;
- Discuss the role of TeamSTEPPS and other teamwork interventions within the CUSP framework;
- Describe specific implementation efforts focused on improving teamwork, communication, and safety culture;.

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- Discuss the importance of the engagement of both leaders and front-line staff in this work; and
- Present MHA's efforts to assess intervention effectiveness.

Featured Speaker:

Adam Novak
Project Coordinator
Michigan Hospital Association (MHA) Keystone Center

[Register now](#)

Everything You Always Wanted to Know About Certification – National Patient Safety Foundation (NPSF)**

31 August 2016, from 1pm to 2pm (ET)

Interested in becoming a Certified Professional in Patient Safety? Join our informational webinar on Wednesday, August 31st. We'll tell you everything you always wanted to know about the CPPS credential and exam, plus members of our Expert Oversight Committee will answer your questions too.

Featured Speakers:

Janine Carpenter
Assistant Vice President, Programs
National Patient Safety Foundation



Kathryn Rapala, DNP, JD, RN, CPPS
Chair, Expert Oversight Committee for the Certification Board for Professionals in Patient Safety
Vice President, Clinical Risk Management
Aurora HealthCare

Gail Shulby, RN, MA, CPPS
Member, Expert Oversight Committee for the Certification Board for Professionals in Patient Safety
Chief of Staff, Executive Vice President
Duke University Health System

[Register now](#)

** Denotes that activity is eligible for CE credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).*

*** Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives discounted congress registration as a benefit of program membership. Check with your facility POC for more information.*

Don't wait to register for other PSP activities!

Click here to view the 2016 PSP Calendar:

<http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events>

Do you have a learning activity or networking opportunity that should be included?

Email us here: DHA.patientsafety@mail.mil.

To subscribe to have the Learning Update delivered to your inbox bi-monthly, go to:

<http://goo.gl/9jXBk>