

WHAT IS THE DHA?

The **Defense Health Agency (DHA)** is a Combat Support Agency serving the Combatant Commanders and the Military Services. The DHA supports the delivery of high-quality, integrated, and affordable health services to service members, retirees, and their families. The agency manages numerous Enterprise Support Activities that serve the entire **Military Health System (MHS)**, including administering the TRICARE health benefit. The DHA also delivers and coordinates health care for the **National Capital Region (NCR)**, including the management of the area's two hospitals: **Walter Reed National Military Medical Center** and **Fort Belvoir Community Hospital**.

LEADERSHIP



Vice Admiral Raquel C. Bono
Director, DHA



Mr. Guy Kiyokawa
Deputy Director, DHA



Command Sergeant Major
Robert C. Luciano
Senior Enlisted Advisor, DHA

RESOURCES

HEALTH.MIL (www.health.mil)

The official website of the Military Health System

CONNECT WITH THE DHA

- Like us at facebook.com/DefenseHealthAgency
- Follow [@DHADirector](https://twitter.com/DHADirector) on Twitter
- Follow [@DoD_DHA](https://twitter.com/DoD_DHA) on Twitter

CONNECT WITH MILITARY HEALTH SYSTEM

- Like us at facebook.com/MilitaryHealth
- Follow [@MilitaryHealth](https://twitter.com/MilitaryHealth) on Twitter
- Follow [@DrGuiceMHS](https://twitter.com/DrGuiceMHS) on Twitter

INFORMATION FOR BENEFICIARIES

Visit the official website of TRICARE - www.tricare.mil - to:

- Ask A Benefit Question
- Access the Customer Service Community Directory to connect with Beneficiary Counseling and Assistance Coordinators, Debt Collection Assistance Officers, or other members of the customer service community
- Find contact information for all TRICARE partners
- Use Military Hospital or Clinic locator



DHA SPEAKERS BUREAU

Is your organization or association looking for an interesting speaker for an upcoming event? Defense Health Agency speakers are experts in their fields and can offer informative and timely presentations on a wide range of topics.

To request a DHA speaker, please complete the Speaker Request Form on our website: <http://www.health.mil/About-MHS/Defense-Health-Agency/Speakers-Bureau>.

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703-681-1770
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**A JOINT, INTEGRATED,
PREMIER SYSTEM OF HEALTH**

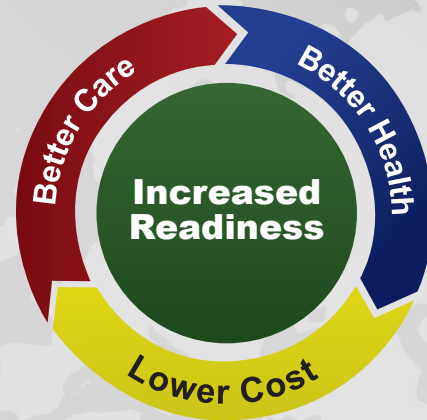


**Supporting those who serve in the
defense of our country.**



HOW WE SERVE

The Defense Health Agency supports the quadruple aim of the Military Health System: to increase readiness, provide better care, and promote better health at a lower cost.



The Military Health System cares for almost 10 million Americans of all ages, delivering care in military hospitals or clinics, or providing coordinated care through our civilian TRICARE networks. Here are just a few fun facts on the size of our system:

A YEAR IN THE LIFE PATIENT CARE AT-A-GLANCE



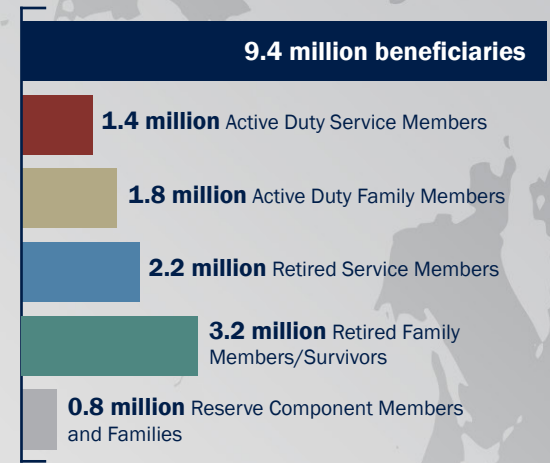
70 MILLION
OUTPATIENT VISITS

1 MILLION
HOSPITAL ADMISSIONS

119,000
BIRTHS

128 MILLION
PRESCRIPTIONS

WHO WE SERVE



WHERE WE SERVE

TRICARE is a global health benefit that covers military beneficiaries wherever they are in the world with one of the most comprehensive health benefits in the country. In addition to our 55 military hospitals and 350+ health clinics, our TRICARE civilian network includes:

- Almost 400,000 participating providers
- 58,000+ pharmacies
- 3,500+ civilian network hospitals

The DHA is present in TRICARE regions around the world, with military and civilian experts who help coordinate the delivery of health care in their regions.

- TRICARE Regional Offices East (Washington, DC) and West (San Diego, CA)
- TRICARE Area Offices in Eurasia-Africa, Latin America and Canada, and Pacific regions

Chairman of the Joint Chiefs of Staff

Secretary of Defense

Under Secretary of Defense (Personnel & Readiness)

Assistant Secretary of Defense for Health Affairs

Director Defense Health Agency

The Defense Health Agency is responsible for the management of ten Enterprise Support Activities (ESA) — a set of support functions that serves the entire Military Health System. These services highlight the diverse and complex responsibilities of military medicine:

- Pharmacy Programs
- TRICARE Health Plan
- Health Information Technology
- Budget & Resource Management
- Medical Logistics
- Facilities
- Procurement/ Contracting
- Research, Development & Acquisition
- Public Health
- Education & Training Directorate