

# Patient Safety Program

# LEARNING UPDATE

A Summary of Patient Safety Learning Activities



## About the Learning Update

The Learning Update delivers an upcoming schedule of DoD Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities is updated continuously. Check out the [eBulletin](#) and the [Calendar of Events](#) section on the DoD PSP web site to get the latest details and confirm information provided here.

### **PATIENT SAFETY On-Demand eLearning Courses** *Instructor-led or self-paced online learning sessions focused on a specific product*

#### **On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course**

This course introduces basic navigation and functionality features of the PSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

#### **On-Demand eLearning: Patient Safety Reporting: Intermediate Course\***

Targeted to Patient Safety Managers and other Military Treatment Facility (MTF) staff already familiar with basic functionalities of the Patient Safety Reporting System, this course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in PSR, as part of the ongoing effort to eliminate preventable harm at MTFs.

[Register now](#)

#### **On-Demand eLearning: Root Cause Analysis\***

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

### **PATIENT SAFETY LEARNING CIRCLES**

*In-person or web-based forums focused on a specific topic*

#### **TeamSTEPPS® Webinar – Agency for Healthcare Research and Quality (AHRQ)**

Please check our [Calendar of Events](#) for updates on this webinar.



#### **Ways to Improve the Effectiveness and Impact of Health Information Technology on Patient Safety and Quality and the Value of Health IT – Part 2: Organizational Best Practices for Optimizing Health IT Safety – National Patient Safety Foundation (NPSF)**

Jan. 10, 2017 from 2:00 to 3:00 PM (ET)

**Note:** This is a two-part complimentary webinar series jointly sponsored by the Health Information Management Systems Society and the National Patient Safety Foundation.



In the spring of 2015, The Joint Commission released Sentinel Alert #54, focused on the safe implementation and use of health IT. An organizational-wide culture of safety, high reliability and effective change management needs to be established in order to safely implement and use health IT.

This webinar will explore how thought-leading health care providers are establishing a proactive, methodical approach to health IT process improvement that includes assessing patient

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safety risks, the importance of information governance, utilizing multi-disciplinary integrating quality, safety, and IT departments in addressing potential risks, vendor selection and involvement, change management, and the monitoring of system effectiveness.

**Speaker:**

- Amy Feaster, vice president of information technology, Centura Health

[Learn more and register now.](#)

**Improving the Rate of Recommended Care: Looking Back and Looking Ahead – Institute for Healthcare Improvement (IHI)**

Jan. 12, 2017 from 2:00 to 3:00 PM (ET)

Adults in the U.S. receive only about half the care that's recommended to prevent, treat and manage some 30 leading causes of illness and deaths. This session's two speakers have devoted their careers to the uptake of evidence-based care and are eager to look into new findings, based on outpatient care from 2002–2013. Key among the results: best practice rates to prevent stroke and heart attacks have risen, along with colon cancer screenings, while screening rates for breast and cervical cancer have declined; there's more smoking cessation counseling taking place, but rates of testing for diabetes and deploying recommended care to manage the condition have remained unchanged.



**Speakers:**

- Donald Berwick, MD, MPP, FRCP, president emeritus and senior fellow, Institute for Healthcare Improvement
- Elizabeth A. McGlynn, PhD, director, Kaiser Permanente Center for Effectiveness and Safety Research

[Learn more and register now.](#)

**Starting at the Top: Strategies to Enhance the Safety of Prescribing Practices – Institute for Safe Medication Practices (ISMP)\***

Jan. 25, 2017 from 1:30 to 3:00 PM (ET)

Studies have found that a large number of medication errors originate in the prescribing phase of the medication use process.



During this webinar, participants will learn about frequent errors involving breakdowns in the prescribing process that lead to patient harm, as reported to a state reporting program. The speakers will outline key safety strategies for establishing a standardized approach for prescribing medications that should be part of a medication safety plan for all types of organizations.

**Speakers:**

- Matthew Grissinger, RPh, FISMP, FASCP, director, Error Reporting Programs, Institute for Safe Medication Practices, Horsham, PA
- Russell Jenkin, MD, medication director ISMP emeritus, Institute for Safe Medication Practices, Horsham, PA

**Note:** This webinar is approved for 1.5 hours of Pharmacy Continuing Education and 1.0 hours of Nursing Continuing Education.

[Learn more and register now.](#)

**Riding Waves of Reform and a New Wave for Patient Safety – Institute for Healthcare Improvement (IHI)**

Jan. 26, 2017 from 2:00 PM to 3:00 PM (ET)

**Speakers:**

- Derek Feeley, president and CEO, Institute for Healthcare Improvement
- Donald Berwick, MD, MPP, FRCP, president emeritus and senior fellow, IHI



[More information will be available on the IHI web site.](#)

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### Data-Driven Quality Improvement: Part 1 – ECRI Institute

Jan. 26, 2017

This session will be led by Pat Stahura, RN, MSN, patient safety analyst/consultant at the ECRI Institute. No other details were available at the time of this publication.



For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

### Practicing Respect and Preventing Harm – Institute for Healthcare Improvement (IHI)

Feb. 9, 2017 from 2:00 PM to 3:00 PM (ET)

#### Speakers:

- Patricia E. Folcarelli, RN, MA, PhD, senior director patient safety, Silverman Institute, Beth Israel Deaconess Medical Center (BIDMC)
- Lauge Sokol-Hessner, MD, attending physician; associate director, Inpatient Quality, Silverman Institute, BIDMC



[More information will be available on the IHI web site.](#)

### Medication Safety Success Stories: Implementation of ISMP's Targeted Medication Safety Best Practices – Institute for Safe Medication Practices (ISMP)\*

Feb. 23, 2017 from 1:30 PM to 3:00 PM (ET)

For several decades, ISMP has been regularly reporting on preventable medication events associated with high-alert medications and error-prone processes that have resulted in patient harm. Since 2014, ISMP has made a national call for organizations to adopt a number of consensus-based safety strategies called the Targeted Medication Safety Best Practices (TMSBPs) as a means to reduce and even eliminate the processes and conditions that lead to serious patient outcomes.



Join ISMP as we explore the adoption rates for the 2016-2017 TMSBPs and understand what types of barriers exist for hospitals and health systems that impede their full implementation of these safety strategies.

#### Speakers:

- Karen Smethers, BS, PharmD, BCOP, national clinical pharmacy integration leader, The Resource Group, Ascension, St. Louis, MO
- Steve Meisel, PharmD, CPPS, director of patient safety, Fairview Health Services, Minneapolis, MN

**Note:** This webinar is approved for 1.5 hours of Pharmacy Continuing Education and 1.0 hours of Nursing Continuing Education.

[Learn more and register now.](#)

### Claiming the Edge with QI in Communities – Institute for Healthcare Improvement (IHI)

Feb. 23, 2017 from 2:00 PM to 3:00 PM (ET)

#### Speakers:

- Ninon Lewis, MS, executive director, IHI
- Soma Stout, MD, MS, executive external lead for health improvement, IHI
- Greg Vandenberg, director of giving and community engagement, USVenture, Inc.
- Susan Hannah, head of improvement programmes - Early Years Collaborative & Raising Attainment for All, Scottish Government
- Renee Boynton Jarrett, MD, ScD, founding director, Vital Village Community Engagement Network



[More information will be available on the IHI web site.](#)



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**Data-Driven Quality Improvement: Part 2 – ECRI Institute**  
Feb. 23, 2017

No other details were available at the time of this publication.

For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

**PATIENT SAFETY  
LEARNING  
OPPORTUNITY**

*\* Denotes that activity is eligible for CE credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).*

**Don't wait to register for other PSP activities!**

*Click here to view the 2016 PSP Calendar:*

<http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events>

**Do you have a learning activity or networking opportunity that should be included?**

*Email us here: [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).*

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<http://goo.gl/9jXBk>