About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the eBulletin and the Calendar of Events section on the DoD PSP web site to get the latest details and confirm information provided here.

PATIENT SAFETY On-Demand eLearning Courses
Instructor-led or self-paced online learning sessions focused on a specific product

On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course
This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.
Register now

On-Demand eLearning: Patient Safety Reporting: Intermediate Course*
Targeted to Patient Safety Managers and other Military Treatment Facility (MTF) staff already familiar with basic functionalities of the Joint Patient Safety Reporting System, this course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in the JPSR, as part of the ongoing effort to eliminate preventable harm at MTFs.
Register now

On-Demand eLearning: Root Cause Analysis*
This self-paced module outlines the DoD Patient Safety Program’s suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.
Register now

PATIENT SAFETY LEARNING CIRCLES
In-person or web-based forums focused on a specific topic

TeamSTEPPS® Webinar – Agency for Healthcare Research and Quality (AHRQ)
Please check our Calendar of Events for updates on this webinar.

The Joint Commission
There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.
Learn more

The High Stakes of Health Care Policy – Institute for Healthcare Improvement (IHI)
May 3, 2017 from 2 p.m. to 3 p.m. EDT

Speakers:
• John E. McDonough, DrPH, MPA, professor of practice, Harvard TH Chan School of Public Health
• John B. Chessare, MD, MPH, president and CEO, GMBC Healthcare (Baltimore)
Learn more
An Insider’s Look at Drug Name Development: Working to Put Look-Alike/Sound-Alike Drug Name Problems Behind Us – Institute for Safe Medication Practices (ISMP)
May 4, 2017 from 1:30 p.m. to 3 p.m. EDT

Over the last few decades, through safety protocols that involve practitioner testing of proposed brand names, progress has been made to bring safety to the drug naming process. Along with technological improvements like electronic prescribing and bar code scanning, success has also been realized with reducing the potential for drug name-related errors. Still, several challenges remain.

This program is free and will take participants down the naming pathway; the road to development of a new drug brand name. Not widely known by most health care providers, participants will hear first-hand from several experts including a global pharmaceutical company, medication safety company, and the Food and Drug Administration, about the role each plays in the drug name development process.

Moderator:
• Michael Cohen, RPh, MS, ScD(hon), DPS(hon), FASHP

Speakers:
• Dorothy Linvill-Neal, Novartis
• Susan Proulx, PharmD, Med-ERRS
• Lubna Merchant, FDA

Improving Patient Safety in Primary Care: Strategies to Engage Patients and Families – National Patient Safety Foundation (NPSF)**
May 11, 2017 from 2 p.m. to 3 p.m. EDT

This complimentary webinar will discuss the threats to patient safety in primary care settings, interventions to engage patients and families to improve patient safety.

Seventy Popular Improvement Tools: How (and when) to use them – Institute for Healthcare Improvement (IHI)
May 18, 2017 from 2 p.m. to 3 p.m. EDT

This event is eligible for one continuing education credit for the Certified Professional in Patient Safety (CPPS) recertification.

Speakers:
• Margie Shofer, BSN, MBA, director, Patient Safety Portfolio, Center for Quality Improvement and Patient Safety (CQUIPS), Agency for Healthcare Research and Quality (AHQR)
• Kelly Smith, PhD, co-principal investigator, Guide to Improving Patient Safety in Primary Care Settings by Engaging Patients and Families; director of Quality and Safety Research, MedStar Health

Are You Ready for the Global Trigger Tool?
May 23, 2017 from 1 p.m. to 2 p.m. EDT

This webinar will focus on the "Global Trigger Tool in the Military Health System: An Implementation Guide for Inpatient Facilities," a new PSP resource designed to provide MHS patient safety professionals and health care professionals with an understanding of the GTT, how it will be implemented, and how to use the GTT data to measure, trend and prevent harm.
The Joint Commission’s Tracer Methodology: A Tool for Continuous Improvement – ECRI Institute
May 25, 2017 from 1 p.m. to 2 p.m. EDT

Speakers:
• Mary C. Magee, MSN, RN, CPHQ, CPPS, senior patient safety/quality analyst, ECRI Institute
• Mary Parsons-Snyder, MBA, RN, patient safety analyst, ECRI Institute

For more information on registering for this webinar, please e-mail TQMC@ECRI.org or call (610) 825-6000, ext. 5800.

*Denotes that activity is eligible for Continuing Education (CE) credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).

**Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives complimentary access to webinars as a benefit of program membership. Check with your facility POC to obtain the member coupon code.

Don’t wait to register for other PSP activities!

Do you have a learning activity or networking opportunity that should be included? E-mail us here: DHA.patientsafety@mail.mil.

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