

# TRICARE® AND FEDERAL BENEFITS OPEN SEASON 2019

BWE Experiencing Technical Issue

## TRICARE Open Season

Beneficiary Web Enrollment (BWE), the online platform for TRICARE enrollment and plan changes, is experiencing a technical issue and currently does not allow you to change your plan (Prime/Select) online.

If you would like to change your TRICARE Prime Option or TRICARE Select health plan during Open Season, you have two choices:

### By Phone: Call Your Regional Contractor

Health Net Federal Services (TRICARE West):

**1-844-866-9378**

Humana Military (TRICARE East):

**1-800-444-5445**

Overseas

**TRICARE-overseas.com/contact-us**

### By Mail: Send an Enrollment Form

Download TRICARE Prime or TRICARE Select enrollment forms at

**[www.tricare.mil/openseason2019](http://www.tricare.mil/openseason2019)**

**TRICARE Open Season runs  
Nov. 11 through Dec. 9, 2019**

## Federal Benefits Open Season (FEDVIP)

### FEDVIP Enrollment Not Affected

Eligible beneficiaries enrolled in a TRICARE health plan, can also enroll in FEDVIP for dental (retirees only) and/or vision coverage during Open Season.

- If you want to enroll in a FEDVIP plan, you need to take action during Open Season.
- If you're already enrolled and don't want to change your plan, you don't have to take any action.

Visit: **benefeds.com** to learn more about eligibility, costs, and enrollment.

Call: **(1-877-888-FEDS/1-877-888-3337)**; for overseas call **+1-571-730-5942**

