

PSA 2: “Doorknob” (:60)

A mental health care provider concludes a session with a patient and sees him/her out the door. As the client exits, the provider smiles and says:

Mental Health Provider/On-Camera Narrator:

Good luck at the new duty station. Let me know how things are going.

As the door closes, the provider/narrator turns and addresses the camera directly:

(Narrator continues):

As a military mental health professional, my patients are my number one priority. I want to make sure they receive consistent care and continue to make progress toward their goals. But, if they get transferred, discharged, or have some other change of status, their hard work *could* be interrupted or derailed completely.

Fortunately, the inTransition Program has changed all that. inTransition connects service members who are receiving mental health treatment with resources and a personal coach, available by phone, to make sure they get started with their new provider and maintain continuity of care. Coaches can also help identify local community resources, support groups, crisis intervention services, and other assistance in the service member’s new location.

There is a knock on the door. The provider/narrator begins his last line and then starts toward the door.

I consider it a little peace of mind for my patients...

He puts his hand on the doorknob, but before turning it he looks back at the camera and says:

...and for me.

As he opens the door and greets the new patient, the image blurs and text and logos dissolve up on screen:

Learn more about inTransition

www.health.mil/inTransition

800-424-7877 (in the U.S.)

800-424-4685 (outside the U.S.)

314-387-4700 (collect from anywhere)

[DoD LOGO]

[DCoE LOGO]

[PRODUCTION NOTE: Record the following voice over with the provider/narrator, in case there is time to add it under the final on-screen text:]

Narrator (V.O.):

Learn more at www.health.mil/inTransition or by calling one of the numbers on screen.