IMPROVE COMMUNICATION WITH THE READY RELIABLE CARE SAFETY COMMUNICATION BUNDLE

1. LEADER DAILY SAFETY BRIEFS
   • Leaders at all levels identify and discuss issues that have occurred or are likely to occur.

2. SAFETY LEADERSHIP ROUNDS
   • Leaders conduct informal conversations with staff about safety issues, including factors related to patient safety and staff well-being.

3. UNIT-BASED HUDDLES
   • Multi-disciplinary teams huddle at the beginning of the day, shift, or event of care to review the plan and resources, address questions, elevate issues to leadership, and reduce burnout factors.

4. I-PASS
   • Illness Severity, Patient Summary, Action List, Situational Awareness and Contingency Planning, Synthesis by Receiver.
   • During each handoff, systematically share the I-PASS information.

5. SURGICAL BRIEF/DEBRIEF
   • Before surgery, work as a team to review the plan.
   • After the surgery, review the case and team actions, then discuss opportunities for improvement.

6. DHA UNIVERSAL PROTOCOL
   • Check that you have the right person, procedure, and site.
   • Mark the surgical site.
   • Conduct a time-out before the surgery starts.

To learn more about Ready Reliable Care, visit the website at health.mil/ReadyReliableCare or scan the QR code:

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