

ASK ME ABOUT

READY RELIABLE CARE



READY
RELIABLE
CARE

ANYTIME.
ANYWHERE

READY RELIABLE CARE

DOMAINS OF CHANGE AND PRINCIPLES

DOMAINS OF CHANGE



Leadership
Commitment



Culture of
Safety



Continuous
Process
Improvement



Patient
Centeredness

PRINCIPLES



Preoccupation
with Failure



Sensitivity to
Operations



Deference to
Expertise



Respect for
People



Commitment
to Resilience



Constancy
of Purpose



Reluctance
to Simplify

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