

HOW DO YOU DEMONSTRATE READY RELIABLE CARE?

Deference to Expertise

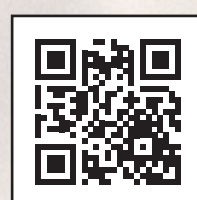
**Turn to the person
who knows the most
about the situation.**

Seek opinions and input from the people with the right expertise. The best answer won't always come from the person with the highest rank or most education.

Making our system safer and more reliable is everyone's responsibility.



Visit health.mil/ReadyReliableCare or scan the QR code to learn how to practice **Deference to Expertise** and the seven principles of Ready Reliable Care:



**READY
RELIABLE
CARE**
ANYTIME.
ANYWHERE.

