

HOW DO YOU DEMONSTRATE READY RELIABLE CARE?

Sensitivity to Operations

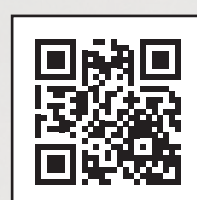
Consider all the different factors that impact a situation.

Our people, processes, and systems all influence outcomes. Watch for risks and opportunities across these factors, so that you can prevent harm and drive improvement.

Making our system safer and more reliable is everyone's responsibility.



Visit health.mil/ReadyReliableCare or scan the QR code to learn how to practice **Sensitivity to Operations** and the seven principles of Ready Reliable Care:



**READY
RELIABLE
CARE**
ANYTIME.
ANYWHERE

