

Military Treatment Facility	Average days to be seen for an acute medical condition (Goal <1 day)*	Average days to be seen for a routine or follow up appointment (Goal < 7 days)*
April 2016		
Air Force		
10th MED GRP-USAF ACADEMY	1.54	4.78
14th MED GRP-COLUMBUS	0.63	2.96
15th MED GRP-JB HICKAM-PEARL HARBOR	1.11	7.17
17th MED GRP-GOODFELLOW	0.79	3.04
18th MED GRP-KADENA AB	1.48	4.57
19th MED GRP-LITTLE ROCK AFB	1.05	7.91
1st SPCL OPS MED GRP-HURLBURT	1.03	5.91
20th MED GRP-SHAW	0.94	9.39
21st MED GRP-PETERSON	1.06	7.04
22nd MED GRP-MCCONNELL	1.48	10.66
23rd MED GRP-MOODY	1.63	3.82
27th SPECIAL OPS MEDICAL GRP-CANNON	1.86	15.71
28th MED GRP-ELLSWORTH	0.61	2.57
2nd MED GRP-BARKSDALE	3.62	9.54
30th MED GRP-VANDENBERG	1.25	10.39
319th MEDICAL GROUP-GRANDFORKS	0.85	4.38
31st MED GRP-AVIANO	0.87	5.09
325th MED GRP-TYNDALL	1.07	3.10
341st MED GRP-MALMSTROM	0.70	3.59
354th MED GRP-EIELSON	1.14	5.94
355th MEDICAL GROUP-DAVIS-MONTHAN	1.60	5.30
35th MED GRP-MISAWA	1.50	6.14
366th MED GRP-MOUNTAIN HOME	2.19	5.29
36th MED GRP-JB RGN MARIANAS GUAM	1.26	6.25
374th MED GRP-YOKOTA AB	2.55	6.46
375th MED GRP-SCOTT	3.38	12.82
377th MED GRP-KIRTLAND	0.74	3.63
39th MED GRP-INCIRLIK	1.08	3.29
412th MED GRP-EDWARDS	1.37	10.15
422nd ABS MED FLT-CROUGHTON	0.91	3.74
423rd MDS-RAF ALCONBURY	0.84	7.59
42nd MED GRP-MAXWELL	1.17	5.88
436th MED GRP-DOVER	1.17	5.25
45th MED GRP-PATRICK	1.39	5.99
460th MED GRP-BUCKLEY	1.52	9.44
470th MED FLT-GEILENKIRCHEN	2.80	6.25
47th MED GRP-LAUGHLIN	1.19	4.69
48th MED GRP-LAKENaval HospitalEATH	1.51	5.60

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49th MED GRP-HOLLOMAN	1.01	5.21
4th MEDICAL GROUP-SJ	1.76	9.27
509th MED GRP-WHITEMAN	0.65	4.90
51st MED GRP-OSAN AB	2.88	8.47
52nd MED GRP-SPANGDAHLEM	0.83	3.19
55th MED GRP-OFFUTT	1.17	7.43
56th MED GRP-LUKE	0.87	5.00
579th MED GRP-JB ANACOSTIA-BOLLING	1.17	4.61
59th MDW-WHASC-JBSA-LACKLAND	1.20	6.57
5th MED GRP-MINOT	0.88	5.05
60th MED GRP-TRAVIS	2.83	8.88
61st MED GRP-LOS ANGELES	0.67	2.97
628th MED GRP-JB-CHARLESTON	1.00	4.97
62nd MED SQ-JB LEWIS-AF-MCCHORD	2.90	3.27
633rd MED GRP-JB LANGLEY-EUSTIS	2.92	11.44
66th MED GRP-HANSCOM	1.81	7.14
673rd MED GRP-JB ELMNDRF-RICHARDSON	2.36	11.25
6th MED GRP-MACDILL	2.71	7.43
71st MED GRP-VANCE	1.11	6.50
72nd MED GRP-TINKER	1.42	9.16
75th MED GRP-HILL	1.30	4.44
779th MED GRP-JB ANDREWS	1.13	4.91
78th MED GRP-ROBINS	1.01	12.59
7th MED GRP-DYESS	0.95	5.74
81st MED GRP-KEESLER	3.56	8.37
82nd MED GRP-SHEPPARD	0.93	3.62
86th MED GRP-RAMSTEIN	1.12	4.99
87th MED GRP-JB MCGUIRE-DIX-LKHRST	0.72	2.78
88th MEDICAL GROUP	1.78	8.55
8th MED GRP-KUNSAN AB	0.85	2.59
90th MED GRP-F.E. WARREN	0.91	4.92
92nd MED GRP-FAIRCHILD	0.99	6.00
96th MED GRP-EGLIN	2.14	7.70
97th MED GRP-ALTUS	0.56	2.09
99th MED GRP-NELLIS	3.95	8.96
9th MED GRP-BEALE	1.00	5.28
Army		
Army Community Hospital BASSETT-WAINWRIGHT	0.99	5.82
Army Community Hospital BAYNE-JONES-POLK	0.55	9.22

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April 2016		
Army Community Hospital BLANCHFIELD-CAMPBELL	1.32	4.01
Army Community Hospital BRIAN ALLGOOD-SEOUL	1.91	4.16
Army Community Hospital EVANS-CARSON	0.66	4.52
Army Community Hospital IRELAND-KNOX	1.17	4.54
Army Community Hospital IRWIN-RILEY	1.52	8.18
Army Community Hospital KELLER-WEST POINT	0.89	4.34
Army Community Hospital LEONARD WOOD	0.82	5.25
Army Community Hospital MARTIN-BENNING	0.85	3.34
Army Community Hospital MONCRIEF-JACKSON	1.48	7.14
Army Community Hospital REYNOLDS-SILL	1.36	3.77
Army Community Hospital W BLISS	0.98	3.23
Army Community Hospital WEED-IRWIN	0.63	2.61
Army Community Hospital WINN-STEWART	0.80	5.20
Army Health Clinic BG CRAWFORD F SAMS-CAMP ZAMA	0.54	1.98
Army Health Clinic FOX-REDSTONE ARSENAL	1.27	9.71
Army Health Clinic GUTHRIE-DRUM	3.64	9.11
Army Health Clinic KENNER-LEE	1.20	4.18
Army Health Clinic LYSTER-RUCKER	0.53	4.92
Army Health Clinic MCDONALD-EUSTIS	0.68	4.39
Army Health Clinic MUNSON-LEAVENWORTH	0.65	2.92
Army Medical Center Brooke Army Medical Center-FSH	1.11	6.80
Army Medical Center DARNALL-HOOD	1.17	6.42
Army Medical Center EISENHOWER-GORDON	1.05	5.13
Army Medical Center MADIGAN-LEWIS	1.70	6.70
Army Medical Center TRIPLER-SHAFTER	0.92	7.28
Army Medical Center WILLIAM BEAUMONT-BLISS	1.04	3.26
Army Medical Center WOMACK-BRAGG	1.34	9.82
BAVARIA MEDDAC-VILSECK	1.67	6.52
KIMBROUGH AMBULATORY CARE CENTER-MEADE	1.22	7.19
LANDSTUHL Regional Medical Center	1.68	6.32
Navy		
JAMES A LOVELL FED HEALTH CARE CENTER	0.61	1.92
Naval Health Clinic ANNAPOLIS	0.75	2.77
Naval Health Clinic CHARLESTON	0.54	2.12
Naval Health Clinic CHERRY POINT	0.56	1.52
Naval Health Clinic CORPUS CHRISTI	0.76	3.23
Naval Health Clinic HAWAII	0.62	2.59
Naval Health Clinic NEW ENGLAND	0.50	3.08
Naval Health Clinic PATUXENT RIVER	0.69	5.23

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Naval Health Clinic QUANTICO	0.53	5.62
Naval Hospital BEAUFORT	0.69	1.86
Naval Hospital BREMERTON	0.57	5.57
Naval Hospital CAMP LEJEUNE	0.74	3.86
Naval Hospital CAMP PENDLETON	0.63	3.88
Naval Hospital GUAM	0.58	7.74
Naval Hospital GUANTANAMO BAY	0.54	2.54
Naval Hospital JACKSONVILLE	0.51	6.21
Naval Hospital LEMOORE	0.81	7.81
Naval Hospital NAPLES	0.61	2.20
Naval Hospital OAK HARBOR	0.40	4.44
Naval Hospital OKINAWA	0.57	3.98
Naval Hospital PENSACOLA	2.79	3.81
Naval Hospital ROTA	1.17	10.22
Naval Hospital SIGONELLA	0.71	2.34
Naval Hospital TWENTYNINE PALMS	0.84	3.37
Naval Hospital YOKOSUKA	0.67	4.39
Naval Medical Center PORTSMOUTH	0.87	5.64
Naval Medical Center SAN DIEGO	0.91	3.69
National Capital Region		
FORT BELVOIR COMMUNITY HOSPITAL	1.63	10.03
WALTER REED NATIONAL MILITARY MEDICAL CNTR	0.98	8.61
Average	1.32	6.43

Source: TRICARE Operations Center (TOC)/Composite Health Care System (CHCS), updated 26 May 2016

Revised format 1 June 2016

**This table displays
Primary Care
Access**

***The MHS
appreciates that
patients want a
variety of
appointments to
choose from and
measures access by
how many days
into our schedule
we have to look to
have 3 available
appointments for a
patient to choose
from.**

Examples with hours:
0.7 days = 16 hours

