

**Average days to be seen for an acute medical condition
(Goal < 1 day)***

Army					
Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
Army Community Hospital BASSETT-WAINWRIGHT	0.99	1.03	0.87	0.93	0.87
Army Community Hospital BAYNE-JONES-POLK	0.55	0.92	0.50	0.80	0.82
Army Community Hospital BLANCHFIELD-CAMPBELL	1.32	1.12	1.40	1.94	1.26
Army Community Hospital BRIAN ALLGOOD-SEOUL	1.91	2.07	2.16	1.19	0.81
Army Community Hospital EVANS-CARSON	0.66	1.03	0.90	1.14	0.82
Army Community Hospital IRELAND-KNOX	1.17	1.30	1.33	1.42	1.07
Army Community Hospital IRWIN-RILEY	1.52	1.10	1.82	1.38	2.45
Army Community Hospital KELLER-WEST POINT	0.89	0.85	0.88	0.84	0.61
Army Community Hospital LEONARD WOOD	0.82	0.73	0.75	0.83	0.54
Army Community Hospital MARTIN-BENNING	0.85	0.88	0.85	1.34	0.82
Army Community Hospital MONCRIEF-JACKSON	1.48	0.92	0.82	1.07	0.77
Army Community Hospital R W BLISS-HUACHUCA	0.98	0.95	1.11	1.30	1.09
Army Community Hospital REYNOLDS-SILL	1.36	3.11	1.52	1.19	1.33
Army Community Hospital WEED-IRWIN	0.63	0.72	0.53	0.84	0.80
Army Community Hospital WINN-STEWART	0.80	1.11	2.89	3.08	2.41
Army Health Clinic BG CRAWFORD F SAMS-CAMP ZAMA	0.54	0.70	0.46	0.79	0.46
Army Health Clinic FOX-REDSTONE ARSENAL	1.27	1.13	1.14	3.73	0.93
Army Health Clinic GUTHRIE-DRUM	3.64	3.57	1.37	1.84	1.12
Army Health Clinic KENNER-LEE	1.20	1.72	1.75	1.63	1.16
Army Health Clinic LYSTER-RUCKER	0.53	0.57	0.45	0.75	0.51
Army Health Clinic MCDONALD-EUSTIS	0.67	0.91	1.02	1.53	0.89
Army Health Clinic MUNSON-LEAVENWORTH	0.54	0.60	0.51	0.66	0.56
Army Medical Activity BAVARIA-VILSECK	1.67	1.58	1.13	1.10	1.22
Army Medical Center Brooke Army Medical Center-FSH	1.12	1.26	1.09	1.26	0.97
Army Medical Center DARNALL-HOOD	1.17	1.42	1.29	1.41	1.12
Army Medical Center EISENHOWER-GORDON	1.05	0.97	0.96	1.00	0.88
Army Medical Center MADIGAN-LEWIS	1.70	2.19	2.17	1.93	2.04
Army Medical Center TRIPLER-SHAFTER	0.92	1.34	2.14	1.56	1.20
Army Medical Center WILLIAM BEAUMONT-BLISS	1.04	1.53	0.99	1.20	1.34
Army Medical Center WOMACK-BRAGG	1.34	1.41	1.12	1.35	1.11
KIMBROUGH AMBULATORY CARE CENTER-MEADE	1.22	1.39	1.59	2.16	2.00
LANDSTUHL Regional Medical Center	1.68	1.82	1.74	1.37	1.03
Air Force					
Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
10th MED GRP-ACADEMY	1.54	1.06	2.91	2.69	1.73
14th MED GRP-COLUMBUS	0.63	0.75	0.53	1.02	0.91
15th MED GRP-JB HICKAM-PEARL HARBOR	1.11	1.39	1.08	1.21	0.89
17th MED GRP-GOODFELLOW	0.79	1.24	0.90	7.29	3.83
18th MED GRP-KADENA	1.48	6.11	2.24	2.59	3.83
19th MED GRP-LITTLE ROCK	0.85	1.00	0.88	0.92	0.87
1st SPCL OPS MED-HURLBURT	1.03	1.04	1.01	1.39	0.73
20th MED GRP-SHAW	0.94	0.98	0.77	0.95	0.69
21st MED GRP-PETERSON	1.07	1.93	1.30	1.80	2.04
22nd MED GRP-MCCONNELL	1.48	1.25	1.58	2.19	1.96
23rd MED GRP-MOODY	1.63	5.85	2.28	1.78	1.59
27th SPCLOPS MDGRP-CANNON	1.86	2.56	1.12	2.79	2.42
28th MED GRP-ELLSWORTH	0.61	1.02	2.69	1.59	0.72

This table displays Primary Care Access

***The MHS appreciates that patients want a variety of appointments to choose from and measures access by how many days into our schedule we have 3 available appointments for a patient to choose from.**

Examples with hours:
0.7 days = 16 hours

Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
2nd MED GRP-BARKSDALE	3.62	3.67	2.35	2.36	2.22
30th MED GRP-VANDENBERG	1.25	1.41	1.61	1.70	1.35
319th MED GRP-GRAND FORKS	0.85	1.92	1.58	1.14	0.68
31st MED GRP-AVIANO	0.87	1.18	0.93	1.07	0.70
325th MED GRP-TYNDALL	1.07	2.00	1.50	1.18	1.22
341st MED GRP-MALMSTROM	0.70	0.88	0.79	0.92	0.87
354th MED GRP-EIELSON	1.14	1.15	0.96	0.82	0.68
355th MED GRP-DAVIS-MONTHAN	1.60	1.36	1.16	1.44	1.07
35th MED GRP-MISAWA	1.50	1.07	1.21	3.04	2.23
366th MED GRP-MOUNTAIN HOME	2.19	2.63	3.47	4.32	2.58
36th MED GRP-JB RGN MARIANAS GUAM	1.26	1.06	2.47	1.89	1.70
374th MED GRP-YOKOTA	2.55	2.18	1.35	1.19	1.17
375th MED GRP-SCOTT	3.38	3.62	3.76	4.66	2.40
377th MED GRP-KIRTLAND	0.74	1.07	1.06	1.17	0.91
39th MED GRP-INCIRLIK	1.08	0.71	0.55	0.61	0.50
412th MED GRP-EDWARDS	1.37	1.79	1.78	1.79	1.55
422nd MED FLT-CROUGHTON	0.91	0.73	0.83	1.46	0.62
423rd MDS-RAF ALCONBURY	0.84	0.66	0.68	1.00	0.64
42nd MED GRP-MAXWELL	1.25	1.62	1.16	1.25	1.60
436th MED GRP-DOVER	1.17	1.11	0.90	1.76	1.33
45th MED GRP-PATRICK	1.01	1.19	1.21	1.83	1.89
460th MED GRP-BUCKLEY	1.52	2.65	2.81	1.61	0.85
470th MED FLT-GEILENKIRCHEN	2.80	1.17	0.70	0.61	0.63
47th MED GRP-LAUGHLIN	1.19	1.45	0.81	0.96	0.52
48th MED GRP-LAKENHEATH	1.51	1.50	1.26	1.27	0.86
49th MED GRP-HOLLOMAN	1.01	0.95	0.80	1.31	1.11
4th MED GRP-SEYMOUR JOHNSON	1.76	1.79	2.04	2.82	1.63
509th MED GRP-WHITEMAN	0.65	1.03	0.58	1.04	0.67
51st MED GRP-OSAN	2.88	2.38	1.28	1.57	3.07
52nd MED GRP-SPANGDAHLEM	0.83	0.70	0.92	1.24	1.05
55th MED GRP-OFFUTT	1.17	1.22	1.13	1.64	1.13
56th MED GRP-LUKE	0.87	0.93	1.80	2.15	2.59
579th MED GRP-JB ANACOSTIA-BOLLING	1.17	1.46	1.85	2.88	2.32
59th MDW-WHASC-LACKLAND	1.20	1.28	1.14	1.55	1.34
5th MED GRP-MINOT	0.88	0.93	0.72	1.30	0.95
60th MED GRP-TRAVIS	3.03	8.64	10.82	8.58	6.58
61st MED GRP-LOS ANGELES	0.67	2.24	1.32	1.80	2.17
628th MED GRP-CHARLESTON	1.00	1.76	1.29	1.30	1.38
62nd MED SQ-JB LEWIS-MCCHORD	2.90	1.39	1.43	6.16	2.56
633rd MED GRP JB LANGLEY-EUSTIS	2.92	2.93	2.57	3.21	3.99
66th MED GRP-HANSCOM	1.81	2.00	0.94	1.76	0.83
673rd-JB ELMENDORF-RICHARDSON	2.36	3.58	1.56	2.57	2.41
6th MED GRP-MACDILL	2.71	2.21	1.90	2.34	1.68
71st MED GRP-VANCE	1.11	1.70	1.77	1.74	1.03
72nd MED GRP-TINKER	1.42	1.37	0.86	1.19	1.04
75th MED GRP-HILL	1.30	1.94	1.51	2.36	4.21
779th MED GRP-ANDREWS	1.13	2.87	2.25	3.51	3.07
78th MED GRP-ROBINS	1.01	1.55	0.86	1.34	0.74
7th MED GRP-DYESS	0.88	1.13	1.09	1.05	0.98
81st MED GRP-KEESLER	3.56	3.40	4.64	2.57	2.23

Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
82nd MED GRP-SHEPPARD	0.93	1.06	1.53	2.37	3.44
86th MED GRP-RAMSTEIN	1.12	1.37	1.74	1.47	1.13
87th MED GRP-JB MCGUIRE-DIX-LKHRST	0.72	1.08	1.10	1.39	2.15
88th MED GRP-WRIGHT-PATTERSON	1.78	2.32	2.13	2.73	3.31
8th MED GRP-KUNSAN	0.85	0.75	0.59	0.81	0.64
90th MED GRP-F.E. WARREN	0.91	1.02	1.02	1.19	0.82
92nd MED GRP-FAIRCHILD	0.99	1.11	0.83	1.26	0.98
96th MED GRP-EGLIN	2.14	2.01	1.61	2.41	1.88
97th MED GRP-ALTUS	0.56	0.73	0.68	0.78	0.49
99th MED GRP-NELLIS	3.99	2.83	3.72	4.03	4.67
9th MED GRP-BEALE	1.00	1.93	0.87	2.13	2.30
JAMES A LOVELL FED HEALTH CARE CENTER	0.61	0.59	0.64	0.83	0.68
Naval Health Clinic ANNAPOLIS	0.75	0.80	1.35	1.33	0.81
Naval Health Clinic CHARLESTON	0.54	0.60	0.81	0.89	0.60
Naval Health Clinic CHERRY POINT	0.56	0.72	0.83	0.95	0.66
Naval Health Clinic CORPUS CHRISTI	0.76	0.65	0.51	0.67	0.48
Naval Health Clinic HAWAII	0.62	0.80	0.64	0.78	0.65
Naval Health Clinic NEW ENGLAND	0.50	0.57	0.49	0.70	0.61
Naval Health Clinic PATUXENT RIVER	0.69	0.79	1.04	1.29	1.33
Naval Health Clinic QUANTICO	0.53	0.60	0.49	0.74	0.80
Naval Hospital BEAUFORT	0.69	0.91	0.66	0.99	0.90
Naval Hospital BREMERTON	0.57	0.59	0.50	0.73	0.54
Naval Hospital CAMP LEJEUNE	0.74	1.05	0.83	1.09	0.90
Naval Hospital CAMP PENDLETON	0.63	0.72	0.71	1.00	0.69
Naval Hospital GUAM	0.58	0.64	0.80	0.79	0.81
Naval Hospital GUANTANAMO BAY	0.54	0.79	0.64	1.00	0.68
Naval Hospital JACKSONVILLE	0.51	0.59	0.51	0.76	0.63
Naval Hospital LEMOORE	0.81	0.57	0.47	0.71	0.43
Naval Hospital NAPLES	0.61	0.84	0.85	0.92	0.73
Naval Hospital OAK HARBOR	0.40	0.50	0.48	0.72	0.44
Naval Hospital OKINAWA	0.57	0.81	0.67	0.90	0.75
Naval Hospital PENSACOLA	2.79	1.09	0.68	0.90	0.59
Naval Hospital ROTA	1.17	1.67	0.43	0.83	0.42
Naval Hospital SIGONELLA	0.71	0.72	0.56	0.78	0.76
Naval Hospital TWENTYNINE PALMS	0.84	0.86	0.75	1.10	0.60
Naval Hospital YOKOSUKA	0.67	0.81	0.70	0.92	0.87
Naval Medical Center PORTSMOUTH	0.87	0.78	0.63	0.94	0.96
Naval Medical Center SAN DIEGO	0.91	0.99	0.89	0.97	0.79
FORT BELVOIR COMMUNITY HOSPITAL	0.91	0.57	0.45	0.60	0.75
WALTER REED NATIONAL MILITARY MEDICAL CENTER	0.92	1.04	1.10	1.17	1.11

Source: TRICARE Operations Center (TOC)/Composite Health Care System (CHCS)

Updated 7 September 2016

Average days to be seen for a routine or follow up appointment (Goal < 7 days)*					
Army					
Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
Army Community Hospital BASSETT-WAINWRIGHT	5.82	11.43	5.03	5.42	5.17
Army Community Hospital BAYNE-JONES-POLK	9.22	7.76	4.42	6.39	13.96
Army Community Hospital BLANCHFIELD-CAMPBELL	4.01	3.91	4.43	4.54	4.41
Army Community Hospital BRIAN ALLGOOD-SEOUL	3.75	3.33	3.02	3.62	3.79
Army Community Hospital EVANS-CARSON	3.84	4.50	6.22	4.72	4.78
Army Community Hospital IRELAND-KNOX	2.89	3.62	4.00	5.47	4.53
Army Community Hospital IRWIN-RILEY	8.18	8.03	8.92	8.25	9.58
Army Community Hospital KELLER-WEST POINT	2.34	2.31	2.84	3.76	2.42
Army Community Hospital LEONARD WOOD	5.25	8.93	9.91	7.35	6.23
Army Community Hospital MARTIN-BENNING	3.34	3.98	5.64	5.81	3.89
Army Community Hospital MONCRIEF-JACKSON	7.14	5.38	4.82	5.45	5.67
Army Community Hospital R W BLISS-HUACHUCA	3.23	4.70	5.50	4.34	4.22
Army Community Hospital REYNOLDS-SILL	3.77	6.52	7.29	7.42	7.99
Army Community Hospital WEED-IRWIN	2.61	2.46	2.73	3.10	5.14
Army Community Hospital WINN-STEWART	5.20	6.71	7.11	9.71	8.51
Army Health Clinic BG CRAWFORD F SAMS-CAMP ZAMA	1.98	2.01	1.68	1.96	1.95
Army Health Clinic FOX-REDSTONE ARSENAL	9.71	5.77	8.56	8.85	6.20
Army Health Clinic GUTHRIE-DRUM	9.11	10.07	6.30	5.84	8.59
Army Health Clinic KENNER-LEE	4.18	5.58	3.82	3.98	5.31
Army Health Clinic LYSTER-RUCKER	4.92	5.92	4.54	5.37	6.31
Army Health Clinic MCDONALD-EUSTIS	3.62	4.27	4.60	5.59	5.53
Army Health Clinic MUNSON-LEAVENWORTH	2.05	3.21	3.93	4.41	5.55
Army Medical Activity BAVARIA-VILSECK	6.52	6.26	5.56	6.09	9.13
Army Medical Center Brooke Army Medical Center-FSH	4.42	5.83	6.54	7.21	7.34
Army Medical Center DARNALL-HOOD	6.58	7.67	8.60	7.44	7.02
Army Medical Center EISENHOWER-GORDON	5.13	6.06	7.04	4.80	4.55
Army Medical Center MADIGAN-LEWIS	4.20	5.22	5.23	6.35	7.32
Army Medical Center TRIPLER-SHAFTER	3.98	4.80	4.78	4.75	4.85
Army Medical Center WILLIAM BEAUMONT-BLISS	3.46	4.56	4.20	4.09	3.76
Army Medical Center WOMACK-BRAGG	8.71	11.39	11.83	11.81	10.67
KIMBROUGH AMBULATORY CARE CENTER-MEADE	7.19	6.57	7.63	7.59	7.93
LANDSTUHL Regional Medical Center	5.22	4.91	5.57	4.39	5.19
Air Force					
Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
10th MED GRP-ACADEMY	4.78	6.18	8.66	10.15	8.97
14th MED GRP-COLUMBUS	2.77	4.28	3.36	4.61	6.72
15th MED GRP-JB HICKAM-PEARL HARBOR	6.28	6.99	7.49	8.67	10.26
17th MED GRP-GOODFELLOW	2.96	3.20	3.02	4.13	4.74
18th MED GRP-KADENA	4.61	2.84	3.33	4.95	5.27
19th MED GRP-LITTLE ROCK	8.99	12.19	6.33	5.04	3.99
1st SPCL OPS MED-HURLBURT	6.39	6.44	7.25	5.73	4.28
20th MED GRP-SHAW	9.39	11.37	7.66	4.15	6.16
21st MED GRP-PETERSON	7.07	10.65	10.97	16.69	22.46
22nd MED GRP-MCCONNELL	10.66	9.71	12.05	9.45	15.23
23rd MED GRP-MOODY	4.42	5.83	6.68	8.55	7.76
27th SPCLOPS MDGRP-CANNON	18.46	16.65	16.76	18.53	16.30
28th MED GRP-ELLSWORTH	2.74	4.32	3.20	4.08	3.77

This table displays Primary Care Access

***The MHS appreciates that patients want a variety of appointments to choose from and measures access by how many days into our schedule we have 3 available appointments for a patient to choose from.**

Examples with hours:
 0.7 days = 16 hours
 4.5 days = 4 days 12 hours

Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016
2nd MED GRP-BARKSDALE	9.63	14.87	13.84	8.66	6.80
30th MED GRP-VANDENBERG	10.39	6.60	8.49	11.37	12.60
319th MED GRP-GRAND FORKS	3.89	5.73	6.54	5.80	4.73
31st MED GRP-AVIANO	5.83	5.47	5.20	6.28	5.22
325th MED GRP-TYNDALL	3.10	4.35	4.39	6.17	6.20
341st MED GRP-MALMSTROM	3.59	3.70	5.84	4.34	5.11
354th MED GRP-EIELSON	5.94	4.64	4.92	2.90	5.81
355th MED GRP-DAVIS-MONTHAN	4.58	4.89	8.50	7.26	7.24
35th MED GRP-MISAWA	6.11	4.40	5.01	8.41	5.08
366th MED GRP-MOUNTAIN HOME	5.40	7.19	11.62	12.41	9.14
36th MED GRP-JB RGN MARIANAS GUAM	5.44	5.68	11.09	8.62	10.05
374th MED GRP-YOKOTA	6.46	5.61	3.93	3.21	4.43
375th MED GRP-SCOTT	12.82	13.40	11.42	12.35	10.01
377th MED GRP-KIRTLAND	3.62	3.21	4.45	5.11	4.86
39th MED GRP-INCIRLIK	3.29	2.58	1.79	1.98	2.59
412th MED GRP-EDWARDS	10.50	17.17	12.78	15.11	24.73
422nd MED FLT-CROUGHTON	3.74	3.34	3.98	5.59	3.89
423rd MDS-RAF ALCONBURY	7.59	6.44	7.55	4.30	3.94
42nd MED GRP-MAXWELL	6.36	9.53	8.30	7.89	11.03
436th MED GRP-DOVER	5.80	5.74	8.12	9.58	12.68
45th MED GRP-PATRICK	5.94	8.24	10.02	9.87	10.88
460th MED GRP-BUCKLEY	8.67	15.37	17.33	7.71	8.21
470th MED FLT-GEILENKIRCHEN	6.25	3.80	4.85	2.84	3.00
47th MED GRP-LAUGHLIN	4.22	5.17	4.32	3.37	3.95
48th MED GRP-LAKENHEATH	5.60	7.01	7.78	5.25	4.07
49th MED GRP-HOLLOMAN	4.95	5.74	6.00	9.21	8.26
4th MED GRP-SEYMOUR JOHNSON	9.27	9.40	9.18	8.84	10.91
509th MED GRP-WHITEMAN	5.30	7.95	7.46	9.31	9.75
51st MED GRP-OSAN	9.02	5.89	6.85	6.52	8.71
52nd MED GRP-SPANGDAHLEM	3.19	2.23	3.95	4.98	5.00
55th MED GRP-OFFUTT	6.77	9.76	9.42	10.53	9.88
56th MED GRP-LUKE	4.46	5.07	5.28	5.89	3.43
579th MED GRP-JB ANACOSTIA-BOLLING	3.40	4.22	5.29	8.09	11.10
59th MDW-WHASC-LACKLAND	5.80	7.71	7.14	7.49	6.71
5th MED GRP-MINOT	5.70	7.74	11.58	12.21	9.99
60th MED GRP-TRAVIS	8.74	11.25	13.49	14.72	15.33
61st MED GRP-LOS ANGELES	2.96	6.08	12.57	13.01	11.54
628th MED GRP-CHARLESTON	3.79	7.26	7.07	7.10	12.34
62nd MED SQ-JB LEWIS-MCCHORD	4.37	9.36	6.54	6.19	8.27
633rd MED GRP JB LANGLEY-EUSTIS	11.44	14.47	11.27	7.94	10.01
66th MED GRP-HANSCOM	5.66	6.17	3.55	4.94	2.95
673rd-JB ELMENDORF-RICHARDSON	11.89	11.93	10.98	9.51	9.04
6th MED GRP-MACDILL	7.46	6.96	8.51	11.14	10.82
71st MED GRP-VANCE	6.35	6.26	4.67	4.74	4.20
72nd MED GRP-TINKER	9.55	8.15	6.97	5.19	4.84
75th MED GRP-HILL	4.80	8.73	10.15	12.56	10.73
779th MED GRP-ANDREWS	4.91	8.97	9.36	8.09	9.80
78th MED GRP-ROBINS	12.59	13.28	14.73	15.35	14.94
7th MED GRP-DYESS	5.27	7.58	5.88	3.91	5.76
81st MED GRP-KEESLER	8.37	10.60	11.55	11.53	9.50



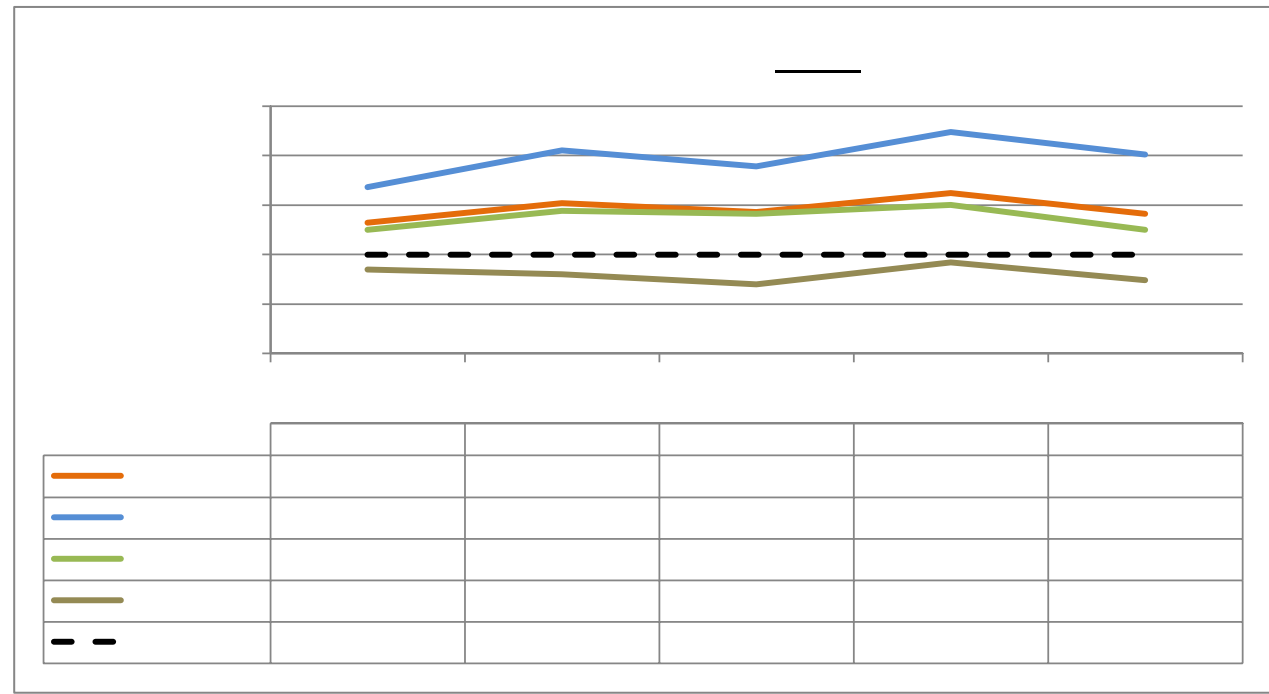
Military Treatment Facility		April 2016	May 2016	June 2016	July 2016	August 2016
82nd MED GRP-SHEPPARD		3.62	3.81	4.24	8.07	9.23
86th MED GRP-RAMSTEIN		4.99	4.72	10.77	8.65	8.33
87th MED GRP-JB MCGUIRE-DIX-LKHRST		2.64	3.60	5.03	6.75	9.01
88th MED GRP-WRIGHT-PATTERSON		10.00	9.93	9.52	9.76	12.48
8th MED GRP-KUNSAN		2.59	2.52	2.76	3.28	2.93
90th MED GRP-F.E. WARREN		5.77	6.31	6.78	8.55	7.20
92nd MED GRP-FAIRCHILD		6.36	9.78	6.50	6.93	6.87
96th MED GRP-EGLIN		8.52	8.15	8.21	11.96	10.63
97th MED GRP-ALTUS		2.09	2.64	2.42	3.20	3.06
99th MED GRP-NELLIS		9.24	10.12	10.70	9.18	9.13
9th MED GRP-BEALE		6.02	7.32	5.43	9.46	7.62
Navy						
Military Treatment Facility		April 2016	May 2016	June 2016	July 2016	August 2016
JAMES A LOVELL FED HEALTH CARE CENTER		1.92	2.13	2.53	2.58	2.52
Naval Health Clinic ANNAPOLIS		2.77	3.02	3.42	4.47	3.41
Naval Health Clinic CHARLESTON		2.12	2.05	3.00	3.43	2.40
Naval Health Clinic CHERRY POINT		1.52	2.30	6.06	5.92	5.73
Naval Health Clinic CORPUS CHRISTI		3.23	2.56	2.58	4.12	2.54
Naval Health Clinic HAWAII		2.59	3.76	3.49	3.87	3.76
Naval Health Clinic NEW ENGLAND		3.08	4.27	4.41	4.24	6.21
Naval Health Clinic PATUXENT RIVER		5.23	5.91	7.33	5.92	5.26
Naval Health Clinic QUANTICO		5.62	5.64	6.30	8.40	8.30
Naval Hospital BEAUFORT		1.86	2.84	2.05	2.20	3.49
Naval Hospital BREMERTON		5.57	5.64	5.28	5.74	4.34
Naval Hospital CAMP LEJEUNE		3.86	5.74	6.43	6.53	6.72
Naval Hospital CAMP PENDLETON		3.88	4.19	4.23	4.78	4.16
Naval Hospital GUAM		7.74	7.58	13.37	12.65	11.15
Naval Hospital GUANTANAMO BAY		2.54	2.45	1.74	1.98	1.95
Naval Hospital JACKSONVILLE		6.21	8.36	8.32	8.72	9.73
Naval Hospital LEMOORE		7.81	6.89	5.12	5.85	4.27
Naval Hospital NAPLES		2.20	1.83	2.97	3.68	3.93
Naval Hospital OAK HARBOR		4.44	3.79	4.32	3.56	5.19
Naval Hospital OKINAWA		3.98	4.54	6.70	6.66	5.68
Naval Hospital PENSACOLA		3.81	4.31	4.88	4.42	3.43
Naval Hospital ROTA		10.22	6.28	2.55	3.21	3.49
Naval Hospital SIGONELLA		2.34	1.91	1.51	2.02	2.04
Naval Hospital TWENTYNINE PALMS		3.37	3.58	3.17	3.59	2.60
Naval Hospital YOKOSUKA		4.39	5.24	5.19	5.08	5.43
Naval Medical Center PORTSMOUTH		5.64	4.37	5.15	6.22	6.69
Naval Medical Center SAN DIEGO		3.69	3.96	5.00	4.82	5.01
National Capital Region						
Military Treatment Facility		April 2016	May 2016	June 2016	July 2016	August 2016
FORT BELVOIR COMMUNITY HOSPITAL		7.33	7.78	8.87	8.19	10.76
WALTER REED NATIONAL MILITARY MEDICAL CENTER		7.38	7.07	6.49	6.22	6.01
MHS Total		6.42	7.25	7.48	7.54	7.62

Source: TRICARE Operations Center (TOC)/Composite Health Care System (CHCS)

Updated 7 September 2016

**Average days to be seen for an acute medical condition
(Goal < 1 day)***

	Apr-16	May-16	Jun-16	Jul-16	Aug-16
MHS Overall	1.32	1.52	1.43	1.62	1.41
Air Force	1.68	2.05	1.89	2.24	2.01
Army	1.25	1.44	1.41	1.50	1.25
Navy	0.85	0.80	0.70	0.92	0.74
Target	1.00	1.00	1.00	1.00	1.00



**Average days to be seen for a routine or follow up appointment
(Goal < 7 days)***

	Apr-16	May-16	Jun-16	Jul-16	Aug-16
MHS Overall	6.42	7.25	7.48	7.54	7.62
Air Force	6.94	8.11	8.40	8.66	8.93
Army	5.25	6.08	6.25	6.35	6.51
Navy	4.20	4.55	5.12	5.34	5.25
Target	7.00	7.00	7.00	7.00	7.00

