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2018 Health Care Survey of DoD Beneficiaries:

Adult Codebook and User's Guide

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Final

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Chapter

1

Introduction

This Codebook and Users' Guide provides a tool for programmers and analysts to assist them in creating cross-tabulations and basic statistical estimates from the 2018 Adult Health Care Survey of DoD Beneficiaries (HCSDB). It is intended to assist users in creating tables and generating analyses above and beyond those associated with this project.

Beginning with 2006, reporting and documentation of the HCSDB is performed on a fiscal year basis. In previous years, reporting and documentation were based on calendar years. Thus, the current codebook describes the annual dataset for fiscal year 2018. Throughout, 2018 annual dataset refers to the fiscal year 2018.

This version of the Codebook and User's Guide describes the annual data set. The annual data set combines survey responses from three quarters of fiscal year 2018 and late arriving responses from quarters I and II, as well as a survey based on the Healthcare Effectiveness Data and Information Set (HEDIS) questionnaire fielded around the same time as quarter II. This additional survey also includes supplemental questions and will hereafter be referred to as the HEDIS survey.

Users interested in recreating specific tables or charts from Mathematica's analytic report should refer to "The 2018 Health Care Survey of DoD Beneficiaries: Adult Technical Manual." That document defines the procedures required to reproduce the TRICARE Beneficiary Reports and charts presented in the Annual National Report, using HCSDB data.

This chapter explains how to use this guide, reviews the survey, briefly describes the sample design, and concludes with a list of other documents on the HCSDB data that may be useful for policymakers, administrators, and other users.

HOW TO USE THIS GUIDE

Chapter 2 describes the survey fielding process.

Chapter 3 describes the database conventions and types of variables in the database. Furthermore, it explains the relationship between the raw survey data and the cleaned and constructed variables preferred for data analyses.

Chapter 4 provides table-making instructions in both Statistical Analysis System (SAS) and Statistical Package for the Social Sciences (SPSS) and clearly demonstrates the basic computer programming code necessary to tabulate the data in SAS and the interactive steps involved in generating tables in SPSS (either statistical package may be used). While we assume that most users have some knowledge of computer systems and statistical processing, examples of how to create tables and the resulting output are provided in order to simplify the process of data tabulation. Due to the complexity of the sample design, we suggest that users interested in measuring the precision of their results use a statistical package capable of calculating standard errors for survey estimates, such as SUDAAN™ or SAS/STAT® V8 or higher. Sample programming code is included to estimate standard errors using appropriate methods to accommodate the complex sample design.

The codebook is presented in Chapter 5, where we give the annual and quarterly counts for each variable in the database, including a list of all existing values of the variable, weighted and unweighted

frequency counts and percent occurrences for each value, and the values' interpretation or formatting. The codebook helps users assess the availability of certain measures, specify variables of interest, and identify all possible values of a variable. The variables are listed in the order of their position on the data file, and they are grouped by source as follows:

- Sampling variables used to place beneficiaries in the appropriate strata
- Information from the Defense Enrollment Eligibility Reporting System (DEERS) at the time of sampling
- Questionnaire responses: cleaned and recoded
- Variables created during the fielding of the survey
- Coding Scheme flags and missing value counts
- Constructed variables for analysis
- Poststratification variables
- Weights

In addition, users may refer to the Table of Variables and the Alphabetical Table of Variables, which follow directly after the Table of Contents, for quick-reference lists intended to assist users in locating each variable.

Users interested in learning more about the technical aspects of the database creation, construction of new variables, or Mathematica's report production procedures may refer to "The 2018 Health Care Survey of DoD Beneficiaries: Adult Technical Manual," from the Defense Health Agency Office.

What is the HCSDB?

The HCSDB is a health care survey of Active Duty military personnel, retirees, and their adult family members. Prior to 2011, it was comprised of an adult and a child survey, both fielded to a representative sample of beneficiaries. In 2011, only the adult survey was fielded to a representative sample of beneficiaries. Prior to 2013, the adult survey was fielded every quarter, whereas the child survey was fielded only in one quarter of each fiscal year. This year's reports show frequencies of variables from surveys fielded in three quarters of FY 2018, which describes a period from October 2017 to May 2018. Beginning in FY 2013, the surveys for quarter four were canceled as a result of budget constraints. Results from each quarter of the adult survey are presented as a web-based report. The survey is sponsored by the Assistant Secretary of Defense (Health Affairs) [OASD (HA)], under authority of the National Defense Authorization Act for Fiscal Year 1993 (P.L. 102-484). The survey collects data on beneficiaries' satisfaction with, and access to, health care; knowledge of the TRICARE system; and use of preventive and other health care services.

Fielded annually from 1994 to 2000, the HCSDB now is fielded quarterly (with the change to 3 quarters in 2013, 2014, 2015, 2016, 2017, and 2018 as noted above) and consists of a fixed core questionnaire complemented by quarterly supplements intended to address topics of emerging interest. Users should note that, prior to 2000, the title of the HCSDB corresponded to the reference year that respondents were asked to think about when responding to questions. For example, although the 2000 HCSDB was fielded in 2001, beneficiaries responded to questions according to the reference period 12 months prior. Under the current naming convention the survey title refers to the year the questionnaires are fielded, so, for example, this year's survey is the 2018 HCSDB. Users should further note that, due to this change, there is no survey with the title "2001" survey, even though the questionnaire has been administered continuously throughout each quarter of 2001 through 2018. The annotated questionnaire for each quarter and HEDIS appears in Appendix A. A crosswalk between the 2018 quarterly and

HEDIS questions and the questions from the 2010, 2011, 2012, 2013, 2014, 2015, 2016, and 2017 surveys appears as Appendix C.

CAHPS Questions

To make responses comparable to civilian surveys, the HCSDB core questions are similar in content and format to questions used in the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Health Plan Survey. CAHPS is a survey program sponsored by the Agency for Health Care Research and Quality (AHRQ), U.S. Department of Health and Human Services, and the Picker Institute, which is designed to monitor beneficiaries' satisfaction with their civilian health care plan and access to health care services. In 2018, the questionnaire was based on CAHPS version 5.

Core questions are described below.

Core questions

- **Health Plan.** This section collects data on TRICARE Prime enrollment and the use of supplemental insurance and/or other private insurance. Respondents are also asked about their Medicare coverage.
- **Your Health Care in the Last 12 Months.** This section collects information on where DoD beneficiaries received the majority of their care in the past 12 months, that is, from a military or civilian facility. It covers topics such as the availability of providers and their staff for both urgent and regular care. Respondents are asked to rate their health care on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating. They are also asked if the health care providers informed them of the available treatment options.
- **Your Personal Doctor.** In this section, respondents are asked about their relationship with their personal doctor. They are asked to rate their personal doctor on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating. It also covers topics like the ability of the personal doctor to listen carefully and respectfully, clearly explain things, and be informed about care received from another doctor.
- **Getting Health Care from a Specialist.** This section collects information about respondents' access to care from specialists. Respondents rate the specialist that they see most frequently on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating.
- **Your Health Plan.** This section is designed to measure beneficiaries' satisfaction with their primary health plan. Respondents are asked to rate their health plan on a scale of 0 to 10 where 0 is the lowest rating and 10 is the highest rating. Additionally, respondents are asked questions about any problems they may have encountered with getting necessary care, claims processing, customer service, processing paperwork, and finding necessary information in written materials or from the Internet.
- **Preventive Care.** This section collects information on the use of preventive health care services, including blood pressure readings and flu shots. All women are asked about Pap smears; women that are or have been pregnant within the past 12 months are questioned about prenatal care. Women age 40 and over are asked about mammography. All respondents are asked whether they smoke or use tobacco products. Tobacco users are asked to identify the type of tobacco products they used and how often they received cessation counseling from a health care professional.

- **About You.** This section asks basic background and health status questions. Beneficiaries are asked how they view their general health. They are further asked to report their height, weight, education level, race, and age.

Quarter I Supplements

- **Missed Appointments.** Questions in this supplement are about the scheduled healthcare appointments in the facility the respondent visited the most. Respondents are asked if they have missed, cancelled, or rescheduled an appointment and the reasons for cancelling or rescheduling the appointment(s).
- **Urgent Health Care.** Questions in this supplement concern urgent health care that was received in the past 6 months. Respondents are asked whether they needed health care urgently, where they received their urgent care, and if they chose an urgent care center, the reason for it. Respondents who used an urgent care center were also asked a series of questions about their reasons for choosing the urgent care center, their rating of the urgent care center, and whether or not they also visited an emergency room for care.
- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.
- **Mental or Emotional Health.** Questions in this supplement concern overall mental or emotional health. Respondents are asked to rate their mental or emotional health. They are also asked questions about any mental or emotional health treatment or counseling they may have received.
- **Electronic Cigarettes.** The question in this supplement asks whether the respondent uses electronic cigarettes every day, some days, or not at all.

Quarter II and HEDIS Supplements

- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.
- **Electronic Cigarettes.** The question in this supplement asks whether the respondent uses electronic cigarettes every day, some days, or not at all.

Quarter III Supplements

- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan.
- **Electronic Cigarettes.** The question in this supplement asks whether the respondent uses electronic cigarettes every day, some days, or not at all.
- **Poor Physical and Mental Health.** Questions in this supplement ask how many days the respondent was in poor physical and mental health, and how many days that poor health limited the respondent's regular activities.

- **Medical Conditions.** Questions in this supplement ask whether the respondent has ever been told they have one or more serious medical conditions, including heart attack, stroke, cancer, and depression.

Sample Design Overview

The sample of beneficiaries for the HCSDB was drawn from an extract file of the DEERS database of military health system (MHS) beneficiaries with a specific reference date. The DEERS extract file includes all eligible MHS beneficiaries as follows:

- Everyone in the Uniformed Services and on Active Duty (Army, Air Force, Navy, Marine Corps, Coast Guard, the Commissioned Corps of the Public Health Service, National Oceanic and Atmospheric Administration, Guard/Reserve personnel who are activated for a period in excess of 30 days), and other special categories of people who qualify for benefits
- Those who retired from military careers
- Immediate family members of people in the previous two categories
- Surviving family members of people from the first two categories.

A stratified sample design was used to select DoD health care beneficiaries for the 2018 Adult HCSDB. Specific information on the sample design appears in “Health Care Survey of DoD Beneficiaries: 2018 Adult Sampling Report”, Mathematica Policy Research, Washington, D.C.

For the HEDIS survey, the sample of beneficiaries was drawn from the same DEERS extract file as the Q2 HCSDB survey, but beneficiaries were selected to be non-overlapping with any HCSDB quarters. We selected from facilities using enrollment with a military primary care manager (PCM) as the criteria for inclusion. From the 53 largest facilities, we selected 1,184 beneficiaries for each of them except one, where we selected 653 beneficiaries due to a smaller number of cases from which to draw. When determining facility size, enrollees to child facilities within 40 miles of a parent facility were counted as enrolled at the parent facility. A sample of active duty members received an e-mail invitation with no paper instrument and could only reply by web.

We examined response rates to identify patterns across different domains or characteristics. While analysts prefer weighted rates that reflect the estimated proportion of respondents among all beneficiaries, operational staff is often interested in getting unweighted measures. All tables include unweighted and weighted values. In the following, we focus on discussing unweighted response rates for domains of interest.

Table 1.1 below provides data regarding response rates for the 2018 Adult HCSDB for the third quarter, quarters I-II with the additional “trickle” responses, the HEDIS survey and the combined dataset by beneficiary groups, and by enrollment status.

- Overall: The overall unweighted response rate for the combined of 2018 Adult HCSDB was about 12.5 percent, up from 12.3 percent in 2017.
- Beneficiary group and enrollment status: Response rates across beneficiary groups and enrollment status are shown below. We achieved our highest response rate from retirees over 65 years and our lowest response rate from Active Duty family members.

Table 1.1

Response Rates Overall and by Enrollee Beneficiary Group: Quarters 1-3, 2018 and HEDIS

Category	Q1 2018 Unweighted Percent	Q1 2018 Weighted Percent	Q2 2018 Unweighted Percent	Q2 2018 Weighted Percent	Q3 2018 Unweighted Percent	Q3 2018 Weighted Percent	HEDIS Unweighted Percent	HEDIS Weighted Percent	Combined Unweighted Percent	Combined Weighted Percent
Overall	10.9	16.8	12.9	18.5	11.8	17.4	15.8	14.4	12.5	17.5
Active Duty	15.1	13.2	16.8	14.6	16.4	14.5	15.3	13.0	15.9	14.1
Active Duty family, Prime, civilian PCM	5.2	5.0	7.0	6.7	5.7	5.7	.	.	6.0	5.8
Active Duty family, Prime, military PCM	4.7	4.7	5.7	5.9	5.4	5.7	7.1	6.9	5.5	5.5
Active Duty family, non-enrollee	2.7	2.8	3.3	4.0	3.1	3.1	.	.	3.0	3.3
Retired,<65, civilian PCM	18.1	18.2	21.5	21.1	18.2	17.9	.	.	19.3	19.1
Retired,<65, military PCM	15.9	17.0	19.7	19.7	16.9	17.1	21.3	20.9	18.5	18.1
Retired,<65, non- enrollee	11.1	13.0	13.3	14.3	11.3	12.3	.	.	11.9	13.2
Retired,65+, enrollee	35.3	35.1	34.9	34.2	31.9	31.8	.	.	34.0	33.7
Retired,65+, non- enrollee	25.8	25.8	27.5	27.4	27.2	26.8	.	.	26.8	26.7
TRICARE Reserve Select	7.9	7.9	9.5	9.5	9.9	9.9	.	.	9.1	9.1

Appendix G (Response Rate Tables) contains tables showing unweighted and weighted response rates for all three quarters and the combined annual dataset. We summarize results about unweighted response rates for selected domains as follows:

- Regions: Combined response rates across regions range from 10.7 percent for Overseas to 12.9 percent for East-North (Table G.9).
- Sex: Combined response rate for women is 10.0 percent as compared to 15.4 percent for men. (Table G.3).
- OCONUS: Combined response rate for Latin America is 9.2 percent as compared to 11.8 percent for Europe. (Table G.2).
- Catchment areas: Combined response rates across catchment areas that were represented in all quarters (not including HEDIS) range from 6.6 percent for NH Beaufort to 34.6 percent for USCG Clinic Key West. (Table G.6).
- Beneficiary groups by sex: Women respond at a higher rate than men for both Active Duty and Active Duty family members, 18.6 percent versus 15.3 percent and 5.1 percent versus 3.3 percent, respectively. The opposite pattern emerges for retirees, survivors and family members 65 and older, 21.7 percent for women versus 34.2 percent for men. The response rates for retirees less than 65 are 18.5 for men vs 15.7 for women. (Table G.11).

- Beneficiary group by service affiliation (Army, Navy, Air Force, Marine Corps, Coast Guard, Other/Unknown): Among service affiliations, the smallest combined response rate comes from dependents of Active Duty in the Marine Corps with 3.7 percent and the largest from Active Duty and Guard/Reserve with other/unknown service affiliation with 36.8 percent. (Table G.12).

Other Documents on the 2018 HCSDB

This document is intended for programmers and analysts using the annual 2018 Adult HCSDB data. The following is a list of other documents that may be requested from the Defense Health Agency Office:

- Health Care Survey of DoD Beneficiaries: 2018 Adult Sampling Report
- 2018 Health Care Survey of DoD Beneficiaries: Adult Technical Manual
- 2018 Health Care Survey of DoD Beneficiaries: TRICARE Annual Report

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Chapter

2

Survey of Adults

This chapter presents information on the survey administration cycle for the annual 2018 Adult Health Care Survey of DoD Beneficiaries (HCSDB), with specific details on the survey mailing cycle and the number of surveys returned.

A. SURVEY OPERATIONS ACTIVITIES

The Health Care Survey of DoD Beneficiaries (HCSDB) converted from a mail survey with Internet option in previous years to an all-internet survey in FY2014. Starting in Quarter III of FY2015, a sub-sample of beneficiaries – excluding Active Duty, Guard/Reserve, and some Inactive Guard/Reserve with e-mail addresses – received a paper questionnaire along with the reminder letter in addition to the mail version of the pre-notification letter. Operational support for the HCSDB in 2018 involved two mailings to all beneficiaries and nine emailings to Active Duty members in all three quarters, except in Quarter I for those identified as living in regions affected by hurricanes Harvey and Irma. In Quarter III, the 2 mailings to all beneficiaries were on March 1, 2018, and April 12, 2018, and the nine emailings to Active Duty members were between March 6, 2018 and May 8, 2018. In the HEDIS survey, there were three mailings to continental US (CONUS) beneficiaries between February 14, 2018 and April 11, 2018. Also for HEDIS, there were 3,967 Active Duty members who were selected to receive a letter invitation to the web survey only and no paper survey.

The mailings for the HCSDB include:

1. Invitation letter with instructions on how to access the Internet survey.
2. Reminder letter with instructions on how to access the Internet survey.
3. A paper questionnaire.

The mailings for the HEDIS survey include:

1. Invitation letter with paper questionnaire and instructions on how to access the Internet survey.
2. Reminder letter with instructions on how to access the Internet survey.
3. A paper questionnaire.

All beneficiaries received a mail version of the pre-notification letter. Approximately halfway through each quarterly field period, a sample of non-respondents was drawn from those without an e-mail address, and those individuals were mailed a paper questionnaire with their reminder letter. In other words, the paper surveys were intended for beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors. Those service members with e-mail addresses were reminded through e-mail nine times. In Quarter III, 39,739 non-respondents were sampled, and the field period was 11 weeks.

The invitation letter includes instructions on how to do the survey via the Internet. The reminder letter encourages the beneficiary to complete the survey and provides the respondent with their Internet password. Furthermore, Mathematica emailed the Active Duty members nine times in each quarter of 2018. Each email included the service members' password for the survey.

B. SAMPLE

A change in the sample file to increase response rate was initiated in Quarter I, 2014. Up to Quarter I, 2009, the Adult HCSDb was conducted quarterly on a sample of 50,000 beneficiaries, and starting in Quarter II, 2009, the sample size was increased to 51,000. In Quarter I, 2014 the sample size was again increased, this time to approximately 100,000 records.

The Quarter I, 2018 sample contained 100,516 records. In Quarter I, the HCSDb invitation letter was mailed/emailed out to 99,964 respondents. The remaining 552 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The Quarter II, 2018 sample contained 100,476 records. In Quarter II, the HCSDb invitation letter was mailed/emailed out to 100,114 respondents. The remaining 362 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The Quarter III, 2018 sample contained 100,681 records. In Quarter III, the HCSDb invitation letter was mailed/emailed out to 100,179 respondents. The remaining 502 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The HEDIS sample contained 62,184 records, and the invitation letter was mailed to 61,866 respondents. The remaining 318 records did not include the respondents' names or mailing addresses and so were not able to be mailed.

C. SURVEY PROCESSING

Ipsos applies a Bar Code, Control Number (MIQ) and Password to each beneficiary upon receipt of the sample. This system ensures that all data collected is aggregated and available throughout the survey lifecycle.

Each of the identifying labels for HCSDb is detailed below:

Barcode

Digits 1-3 – Study Marker (203=HCSDb FY18Q3)

Digits 4-10 – Sequential ID #

Digits 11-14 - Wave Marker (8301=invite, 8302=reminder letter only, 8312=reminder with questionnaire)

Digit 15 – Check Digit

Control Number (MIQ) - 10-digit unique identifier

Digits 1-3 – Study Marker (203=HCSDb FY18Q3)

Digits 4-10 – Sequential ID #

Each of the identifying labels for HEDIS is detailed below:

Barcode

Digits 1-3 – Study Marker (205=HEDIS)

Digits 4-10 – Sequential ID #

Digits 11-14 - Wave Marker (7501=invite, 8502 = first reminder, and 8503=second reminder)

Digit 15 – Check Digit

Control Number (MIQ) - 10-digit unique identifier

Digits 1-3 – Study Marker (205=HEDIS)

Digits 4-10 – Sequential ID #

Both HCSDb and HEDIS surveys included a password as described below:

Password

Non-sequential 7-digit password (for online response access). To ensure that the password is unique across all samples and across all DoD studies, the first digit is assigned to a specific quarter and study.

D. ADDRESSES

The quarterly HCSDB is designed so that beneficiaries may receive up to two mailings. Ipsos may collect up to seven address changes for each beneficiary in order to maximize the receipt rate for mailing. Addresses from Center for Health Care Strategies, Inc (CHCS) were used starting in Quarter I, 2008.

The HEDIS study was designed so that beneficiaries may receive up to three mailings and nine e-mailings. Ipsos received three addresses for each beneficiary in order to maximize the receipt rate for mailing. CHCS addresses were used for the invite mailing.

The first available address in the following order was used for each mailing.

Respondent Updated
United States Postal Service (USPS) Updated
National Change of Address (NCOA)
CHCS
Residential
Sponsor
Unit

The origin of the addresses is as follows:

- NCOA Address

Upon receipt of the initial sample and prior to the pre-notification mailing, Ipsos selects the best available address for each beneficiary and sends it to an NCOA vendor for updating and hygiene services. The updated address returned by the vendor is marked as the NCOA address. The current definition of “best address” requires Ipsos to compare the date on the Residential address to the date on the CHCS address. The address that has the more current date was sent off for NCOA processing. If the dates are the same or if one/both are missing dates, then the hierarchy of CHCS then Residential prevails.

- Respondent Updates

Respondents were able to report address and status changes via regular mail, telephone, fax, and email. Address changes submitted by respondent were considered priority over any other address type.

- Address Correction via USPS

The USPS provided address corrections on returned mail if available.

- Sample Refreshes

Starting in Quarter I, 2009, Ipsos only used the deceased and nomatch information from the sample refreshes sent by Altarum, and did not use any refreshed addresses in order to maintain the integrity of the NCOA address. Starting in Quarter IV, 2011, the only Active Duty respondents who were mailed surveys were those who did not have a valid/known email address.

Tables 2.1.1-2.1.4 give the address breakdown for each mailing by beneficiary category.

Table 2.1.1
Frequency of Address by Beneficiary Category – Total Sample – Quarter I, 2018

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	25419	33271	2877	4431	955	1213	14649	15611	1397	182	100005
NCOA Updated CHCS	401 0.40%	324 0.32%	35 0.03%	13 0.01%	4 0.00%	2 0.00%	58 0.06%	78 0.08%	6 0.01%	0 0.00%	921 0.92%
Original CHCS	9954 9.95%	7715 7.71%	696 0.70%	340 0.34%	71 0.07%	13 0.01%	3689 3.69%	3658 3.66%	239 0.24%	22 0.02%	26397 26.40%
NCOA Updated Residence	697 0.70%	2214 2.21%	106 0.11%	274 0.27%	61 0.06%	100 0.10%	392 0.39%	574 0.57%	86 0.09%	10 0.01%	4514 4.51%
Original Residence	14200 14.20%	22959 22.96%	1968 1.97%	3795 3.79%	817 0.82%	1096 1.10%	10510 10.51%	11271 11.27%	1062 1.06%	150 0.15%	67828 67.82%
NCOA Updated Sponsor	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	3 0.00%	0 0.00%	0 0.00%	4 0.00%
Original Sponsor	0 0.00%	58 0.06%	0 0.00%	9 0.01%	0 0.00%	2 0.00%	0 0.00%	27 0.03%	4 0.00%	0 0.00%	100 0.10%
Original Unit	167 0.17%	0 0.00%	72 0.07%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	241 0.24%

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Table 2.1.1 (continued)

Note: The survey reminder letters were mailed to all Beneficiaries who have not completed the survey. Additionally, paper questionnaires were mailed to a sample of Beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	20145	30715	2319	4190	859	1140	12867	14125	1231	150	87741
Respondent/USPS Update	62 0.07%	166 0.19%	10 0.01%	15 0.02%	4 0.00%	5 0.01%	29 0.03%	28 0.03%	3 0.00%	2 0.00%	324 0.37%
Original CHCS Address	7677 8.75%	7187 8.19%	528 0.60%	320 0.36%	58 0.07%	11 0.01%	3191 3.64%	3305 3.77%	214 0.24%	20 0.02%	22511 25.66%
Default Residence	1244 1.42%	2579 2.94%	161 0.18%	284 0.32%	68 0.08%	105 0.12%	469 0.53%	656 0.75%	97 0.11%	6 0.01%	5669 6.46%
Original Residence	11001 12.54%	20725 23.62%	1556 1.77%	3562 4.06%	727 0.83%	1017 1.16%	9178 10.46%	10109 11.52%	913 1.04%	122 0.14%	58910 67.14%
Default Sponsor	0 0.00%	58 0.07%	0 0.00%	9 0.01%	0 0.00%	2 0.00%	0 0.00%	27 0.03%	4 0.00%	0 0%	100 0.11%
Default Unit	161 0.18%	0 0.00%	64 0.07%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	227 0.26%

Table 2.1.2
Frequency of Address by Beneficiary Category – Total Sample – Quarter II, 2018

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	26492	32840	2636	3948	936	1255	14693	15736	1399	179	100114
NCOA Updated CHCS	471 0.47%	402 0.40%	45 0.04%	17 0.02%	6 0.01%	0 0.00%	103 0.10%	99 0.10%	7 0.01%	2 0.00%	1152 1.15%
Original CHCS	11790 11.78%	8340 8.33%	626 0.63%	328 0.33%	77 0.08%	18 0.02%	3873 3.87%	3883 3.88%	230 0.23%	20 0.02%	29185 29.15%
NCOA Updated Residence	736 0.74%	2081 2.08%	97 0.10%	252 0.25%	67 0.07%	101 0.10%	414 0.41%	586 0.59%	82 0.08%	14 0.01%	4430 4.42%
Original Residence	13212 13.20%	21960 21.93%	1813 1.81%	3336 3.33%	785 0.78%	1134 1.13%	10303 10.29%	11143 11.13%	1077 1.08%	143 0.14%	64906 64.83%
NCOA Updated Sponsor	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	1 0.00%
Original Sponsor	0 0.00%	57 0.06%	0 0.00%	15 0.01%	0 0.00%	2 0.00%	0 0.00%	25 0.02%	2 0.00%	0 0.00%	101 0.10%
Original Unit	283 0.28%	0 0.00%	55 0.05%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	339 0.34%

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Table 2.1.2 (continued)

Note: The survey reminder letters were mailed to all Beneficiaries who have not completed the survey. Additionally, paper questionnaires were mailed to a sample of Beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	22417	31441	2186	3769	853	1208	12625	14329	1266	158	90252
Respondent/USPS Update	176 0.20%	343 0.38%	19 0.02%	39 0.04%	3 0.00%	7 0.01%	34 0.04%	49 0.05%	1 0.00%	3 0.00%	674 0.75%
Default CHCS	771 0.85%	553 0.61%	47 0.05%	46 0.05%	23 0.03%	17 0.02%	142 0.16%	164 0.18%	16 0.02%	8 0.01%	1787 1.98%
Original CHCS Address	8729 9.67%	7609 8.43%	466 0.52%	295 0.33%	61 0.07%	16 0.02%	3232 3.58%	3439 3.81%	196 0.22%	16 0.02%	24059 26.66%
Default Residence	1762 1.95%	2709 3.00%	175 0.19%	305 0.34%	78 0.09%	111 0.12%	634 0.70%	868 0.96%	102 0.11%	16 0.02%	6760 7.49%
Original Residence	9860 10.92%	19571 21.68%	1379 1.53%	3032 3.36%	675 0.75%	1039 1.15%	8583 9.51%	9572 10.61%	899 1.00%	109 0.12%	54719 60.63%
Default Sponsor	1 0.00%	656 0.73%	0 0.00%	52 0.06%	0 0.00%	18 0.02%	0 0.00%	236 0.26%	52 0.06%	4 0.00%	1019 1.13%
Default Unit	1118 1.24%	0 0.00%	100 0.11%	0 0.00%	13 0.01%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	2 0.00%	1234 1.37%

Table 2.1.3
Frequency of Address by Beneficiary Category – Total Sample – Quarter III, 2018

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	25847	32699	2969	4438	986	1307	14726	15640	1404	163	100179
NCOA Updated CHCS	299 0.30%	214 0.21%	25 0.02%	12 0.01%	7 0.01%	0 0.00%	36 0.04%	34 0.03%	2 0.00%	1 0.00%	630 0.63%
Original CHCS	6461 6.45%	5222 5.21%	509 0.51%	251 0.25%	54 0.05%	14 0.01%	1839 1.84%	1869 1.87%	108 0.11%	13 0.01%	16340 16.31%
NCOA Updated Residence	906 0.90%	2353 2.35%	110 0.11%	293 0.29%	46 0.05%	92 0.09%	386 0.39%	646 0.64%	79 0.08%	14 0.01%	4925 4.92%
Original Residence	17955 17.92%	24832 24.79%	2257 2.25%	3872 3.87%	873 0.87%	1195 1.19%	12465 12.44%	13077 13.05%	1210 1.21%	134 0.13%	77870 77.73%
NCOA Updated Sponsor	0 0.00%	2 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%
Original Sponsor	0 0.00%	76 0.08%	0 0.00%	10 0.01%	0 0.00%	6 0.01%	0 0.00%	14 0.01%	5 0.00%	1 0.00%	112 0.11%
Original Unit	226 0.23%	0 0.00%	68 0.07%	0 0.00%	6 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	300 0.30%

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Table 2.1.3 (continued)

Note: The survey reminder letters were mailed to all Beneficiaries who have not completed the survey. Additionally, paper questionnaires were mailed to a sample of Beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/Reserve (GRD)	Dependent of Guard/Reserve (DGR)	Inactive Guard/Reserve (IGR)	Dependent of Inactive Guard/Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	22103	31320	2472	4265	890	1254	12878	14467	1258	140	91047
Respondent/USPS Update	322 0.35%	678 0.74%	32 0.04%	56 0.06%	10 0.01%	14 0.02%	83 0.09%	88 0.10%	7 0.01%	2 0.00%	1292 1.42%
Default CHCS	777 0.85%	618 0.68%	68 0.07%	41 0.05%	25 0.03%	9 0.01%	143 0.16%	208 0.23%	16 0.02%	5 0.01%	1910 2.10%
Original CHCS Address	4754 5.22%	4690 5.15%	368 0.40%	226 0.25%	36 0.04%	11 0.01%	1552 1.70%	1683 1.85%	91 0.10%	13 0.01%	13424 14.74%
Default Residence	1858 2.04%	2797 3.07%	181 0.20%	339 0.37%	63 0.07%	92 0.10%	557 0.61%	880 0.97%	112 0.12%	11 0.01%	6890 7.57%
Original Residence	13260 14.56%	21892 24.04%	1720 1.89%	3525 3.87%	744 0.82%	1098 1.21%	10542 11.58%	11360 12.48%	980 1.08%	106 0.12%	65227 71.64%
Default Sponsor	1 0.00%	644 0.71%	0 0.00%	78 0.09%	0 0.00%	30 0.03%	1 0.00%	248 0.27%	52 0.06%	2 0.00%	1056 1.16%
Default Unit	1131 1.24%	1 0.00%	103 0.11%	0 0.00%	12 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	1248 1.37%

Table 2.1.4
Frequency of Address by Beneficiary Category – Total Sample – HEDIS 2018

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	26500	10809	2418	668	222	27	10331	10431	409	51	61866
NCOA Updated CHCS	618 1.00%	236 0.38%	30 0.05%	7 0.01%	3 0.00%	0 0.00%	99 0.16%	107 0.17%	6 0.01%	1 0.00%	1107 1.79%
Original CHCS	12269 19.83%	3757 6.07%	871 1.41%	159 0.26%	34 0.05%	6 0.01%	4660 7.53%	4543 7.34%	230 0.37%	16 0.03%	26545 42.91%
NCOA Updated Residence	856 1.38%	612 0.99%	88 0.14%	37 0.06%	9 0.01%	0 0.00%	199 0.32%	290 0.47%	10 0.02%	2 0.00%	2103 3.40%
Original Residence	12604 20.37%	6204 10.03%	1404 2.27%	465 0.75%	176 0.28%	21 0.03%	5373 8.68%	5491 8.88%	163 0.26%	32 0.05%	31933 51.62%
Original Unit	153 0.25%	0 0.00%	25 0.04%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	178 0.29%

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Table 2.1.4 (continued)

Note: The survey reminder letters were mailed to all beneficiaries who have not completed the survey.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	24969	10379	2217	645	212	26	9137	9686	381	45	57697
Respondent/USPS Update	6 0.01%	2 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	9 0.02%
Default CHCS	225 0.39%	34 0.06%	18 0.03%	4 0.01%	2 0.00%	0 0.00%	8 0.01%	13 0.02%	0 0.00%	0 0.00%	304 0.53%
Original CHCS Address	11092 19.22%	3566 6.18%	751 1.30%	149 0.26%	34 0.06%	6 0.01%	4013 6.96%	4113 7.13%	211 0.37%	14 0.02%	23949 41.51%
Default Residence	1682 2.92%	901 1.56%	132 0.23%	46 0.08%	15 0.03%	0 0.00%	315 0.55%	423 0.73%	20 0.03%	3 0.01%	3537 6.13%
Original Residence	11457 19.86%	5813 10.08%	1279 2.22%	445 0.77%	161 0.28%	19 0.03%	4801 8.32%	5115 8.87%	150 0.26%	28 0.05%	29268 50.73%
Default Sponsor	1 0.00%	63 0.11%	0 0.00%	1 0.00%	0 0.00%	1 0.00%	0 0.00%	22 0.04%	0 0.00%	0 0.00%	88 0.15%
Default Unit	506 0.88%	0 0.00%	36 0.06%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	542 0.94%

E. SURVEY ADMINISTRATION TIMELINE

Quarter I

Event	Date
File Receipt	2 Oct 2017
NCOA Update	3 Oct 2017
Invitation letter	18 Oct 2017
Email 1 reminder to AD	24 Oct 2017
Altarum-DEERS Update	16 Nov 2017
Email 2 reminder to AD	31 Oct 2017
Email 3 reminder to AD	7 Nov 2017
Email 4 reminder to AD	14 Nov 2017
Reminder letter	11 Dec 2017
Email 5 reminder to AD	28 Nov 2017
Email 6 reminder to AD	5 Dec 2017
Email 7 reminder to AD	12 Dec 2017
Email 1 reminder to Hurricane Area	15 Dec 2017
Email 8 reminder to AD	19 Dec 2017
Email 2 reminder to Hurricane Area	19 Dec 2017
Email 9 reminder to AD	2 Jan 2018
Email 3 reminder to Hurricane Area	2 Jan 2018
Email 4 reminder to Hurricane Area	9 Jan 2018
Email 5 reminder to Hurricane Area	16 Jan 2018
Email 6 reminder to Hurricane Area	23 Jan 2018
Close of Field	31 Jan 2018
File to MPR	15 Feb 2018

Quarter II

Event	Date
File Receipt	15 Dec 2017
NCOA Update	19 Dec 2017
Invitation letter	3 Jan 2018
Email 1 reminder to AD	9 Jan 2018
Altarum-DEERS Update	19 Jan 2018
Email 2 reminder to AD	16 Jan 2018
Email 3 reminder to AD	23 Jan 2018
Email 4 reminder to AD	30 Jan 2018
Reminder letter	13 Feb 2018
Email 5 reminder to AD	6 Feb 2018
Email 6 reminder to AD	13 Feb 2018
Email 7 reminder to AD	20 Feb 2018
Email 8 reminder to AD	14 Mar 2018
Email 9 reminder to AD	21 Mar 2018
Close of Field	30 Mar 2018
File to MPR	13 Apr 2018

Quarter III

Event	Date
File Receipt	21 Feb 2018
NCOA Update	22 Feb 2018
Invitation letter	1 Mar 2018
Email 1 reminder to AD	6 Mar 2018
Altarum-DEERS Update	27 Mar 2018
Email 2 reminder to AD	13 Mar 2018
Email 3 reminder to AD	20 Mar 2018
Email 4 reminder to AD	27 Mar 2018
Reminder letter	12 Apr 2018
Email 5 reminder to AD	3 Apr 2018
Email 6 reminder to AD	17 Apr 2018
Email 7 reminder to AD	24 Apr 2018
Email 8 reminder to AD	1 May 2018
Email 9 reminder to AD	8 May 2018
Close of Field	18 May 2018
File to MPR	1 Jun 2018

HEDIS

Event	Date
File Receipt	1 Feb 2018
NCOA Update	1 Feb 2018
Invitation letter	14 Feb 2018
Altarum-DEERS Update	7 Mar 2018
Reminder letter	15 Mar 2018
Second Reminder letter	11 Apr 2018
Close of Field	30 Apr 2018
File to MPR	17 May 2018

F. DISPOSITION CODES

Ipsos assigns disposition codes to each sample member as the information is received and questionnaire is returned. These codes are outlined below.

- **FLAG_FIN=1**
Returned survey – survey was completed and returned.
- **FLAG_FIN=2**
Returned ineligible – survey was returned with at least one question marked and information that the beneficiary was ineligible. The information indicating ineligibility may have come by mail, phone, fax, or the survey itself.
- **FLAG_FIN=3**
Returned blank – temporarily ill or incapacitated. Survey was returned blank along with information that the beneficiary was temporarily ill or incapacitated. These sample members were eligible.
- **FLAG_FIN=4**
Returned blank – deceased. Survey was returned blank along with information that the beneficiary was deceased. These sample members were ineligible.
- **FLAG_FIN=5**
Returned blank – incarcerated or permanently incapacitated. Survey was returned blank along with information that the beneficiary was incarcerated or permanently hospitalized. These sample members were ineligible.
- **FLAG_FIN=6**
Returned blank – left military or divorced after date of initial sample pull, retired. Survey was returned blank along with information that the beneficiary left the military after initial sample pull, divorced after initial sample pull, or retired. These sample members were eligible.
- **FLAG_FIN=7**
Returned blank – not eligible on date of initial sample pull. Survey was returned blank along with information that the beneficiary was not eligible for Military Health System Plan on initial sample pull. These sample members were ineligible.
- **FLAG_FIN=8**
Returned blank – other eligible. Survey was returned blank along with a reason given by the sample member. These sample members were eligible.

- FLAG_FIN=9
Returned blank – no reason. Survey was returned blank without an explanation. These sample members were eligible.
- FLAG_FIN=10
No return – temporarily ill or incapacitated. Survey was not returned and beneficiary was temporarily ill or incapacitated. These sample members were eligible.
- FLAG_FIN=11
No return – active refuser. Survey was not returned and beneficiary refused to take part in the survey. These sample members were eligible.
- FLAG_FIN=12
No return – deceased. Survey was not returned and beneficiary deceased. These sample members were ineligible.
- FLAG_FIN=13
No return – incarcerated or permanently incapacitated. Survey was not returned, beneficiary was incarcerated or permanently hospitalized. These sample members were ineligible.
- FLAG_FIN=14
No return – left military or divorced after date of initial sample pull, retired. Survey was not returned, beneficiary left service after initial sample pull, divorced after initial sample pull, or retired. These sample members were eligible.
- FLAG_FIN=15
No return – not eligible on date of initial sample pull. Survey was not returned, beneficiary was not eligible for Military Health System Plan on initial sample pull. These sample members were ineligible.

Example: Beneficiary turned 21 and is no longer covered under parents' plan.

- FLAG_FIN=16
No return – other eligible. Survey was not returned, beneficiary gave other reason for not completing the survey. These sample members were eligible.

Examples: Beneficiary claims they have not used benefits in past 12 months.
 Beneficiary is away at college, on a religious mission, or lives overseas.
 Received information that beneficiary chosen for survey does not speak
 English well enough to participate.

- FLAG_FIN=17
No return – no reason. Survey was not returned, beneficiary gave no reason. These sample members had unknown eligibility.
- FLAG_FIN=18
Postal Non Deliverable (PND) – no address remaining. All addresses were attempted, mailing was returned PND. These sample members had unknown eligibility.
- FLAG_FIN=19
PND – address remaining at the close of field. At the close of field, the last address used was found invalid, next available was not attempted. These sample members had unknown eligibility.

- FLAG_FIN=20
Original Non-Locatable – no address at start of mailing. Substantially incomplete or blank address field before the survey was administered, no mailings attempted. These sample members had unknown eligibility.
- FLAG_FIN=21
Beneficiary provides written documentation declining to participate but doesn't specify a reason. These sample members were eligible.
- FLAG_FIN=22
Beneficiary indicates they are hospitalized but without providing any way to determine whether incapacity is temporary or permanent. Therefore, eligibility determination can not be made. These sample members had unknown eligibility.
- FLAG_FIN=23
Returned blank – deployed. Survey was returned blank along with information that the beneficiary was deployed. These sample members were eligible.
- FLAG_FIN=24
No return – deployed. Survey was not returned, beneficiary was deployed. These sample members were eligible.
- FLAG_FIN=25
Deceased. Beneficiary coded as deceased due to refresh sample sent by Altarum. These sample members were ineligible.
- FLAG_FIN=26
No match. Not eligible indicated by Altarum-DEERS update. Beneficiary coded as no longer being eligible for TRICARE coverage due to sample refresh.

Tables 2.2.1-2.2.4 show frequencies of these disposition codes by beneficiary category.

Table 2.2.1

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter I, 2018

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	4035	1441	595	189	103	51	2815	1971	185	6	11391
Completed (1)	4035 4.01%	1441 1.43%	595 0.59%	189 0.19%	103 0.10%	51 0.05%	2815 2.80%	1971 1.96%	185 0.18%	6 0.01%	11391 11.33%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	17975	29667	2001	4078	798	1115	11541	13062	1106	142	81485
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Active Refusal (11)	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	6 0.01%	2 0.00%	4 0.00%	0 0.00%	13 0.01%

Table 2.2.1 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	1 0.00%	0 0.00%	2 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.01%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (17)	17975 17.88%	29666 29.51%	2001 1.99%	4078 4.06%	798 0.79%	1115 1.11%	11534 11.47%	13058 12.99%	1101 1.10%	142 0.14%	81468 81.04%
PND	3378	1994	338	159	53	46	291	571	101	11	6942
No Address Remaining (18)	763 0.76%	468 0.47%	57 0.06%	48 0.05%	10 0.01%	10 0.01%	111 0.11%	80 0.08%	32 0.03%	0 0.00%	1579 1.57%
Address Remains at Close of Field (19)	2535 2.52%	1519 1.51%	221 0.22%	105 0.10%	37 0.04%	36 0.04%	175 0.17%	490 0.49%	67 0.07%	11 0.01%	5196 5.17%
No Address at Start of Mailing (20)	80 0.08%	7 0.01%	60 0.06%	6 0.01%	6 0.01%	0 0.00%	5 0.00%	1 0.00%	2 0.00%	0 0.00%	167 0.17%
MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.1 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	0	0	0	0	0	0	0	0	0	0	0
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
SAMPLE REFRESH	239	303	12	20	10	3	30	22	10	66	715
Deceased Indicated by Altarm- DEERS Update (25)	1 0.00%	9 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	26 0.03%	18 0.02%	4 0.00%	0 0.00%	58 0.06%
Not Eligible Indicated by Altarm- DEERS Update (26)	238 0.24%	294 0.29%	12 0.01%	20 0.02%	10 0.01%	3 0.00%	4 0.00%	4 0.00%	6 0.01%	66 0.07%	657 0.65%
TOTALS	25627	33405	2946	4446	964	1215	14677	15626	1402	225	100533
YIELD RATE	15.75%	4.31%	20.20%	4.25%	10.68%	4.20%	19.18%	12.61%	13.20%	2.67%	11.33%

Table 2.2.2

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter II, 2018

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	4650	1722	587	224	124	57	3346	2503	218	6	13437
Completed (1)	4650 4.63%	1722 1.71%	587 0.58%	224 0.22%	124 0.12%	57 0.06%	3346 3.33%	2500 2.49%	217 0.22%	6 0.01%	13433 13.37%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	3 0.00%	1 0.00%	0 0.00%	4 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	19370	30081	1866	3605	775	1173	11109	12824	1091	146	82041
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Active Refusal (11)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	14 0.01%	12 0.00%	6 0.00%	0 0.00%	34 0.03%

Table 2.2.2 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	1 0.00%	0 0.00%	2 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	4 0.00%	1 0.00%	0 0.00%	5 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.01%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (17)	19369 19.27%	30081 29.93%	1866 1.86%	3605 3.59%	775 0.77%	1172 1.17%	11094 11.04%	12808 12.74%	1083 1.08%	147 0.15%	82000 81.59%
PND	2513	982	219	120	38	26	252	418	94	12	4674
No Address Remaining (18)	1137 1.13%	492 0.49%	104 0.10%	64 0.06%	19 0.02%	14 0.01%	148 0.15%	117 0.12%	47 0.05%	2 0.00%	2144 2.13%
Address Remains at Close of Field (19)	1275 1.27%	486 0.48%	72 0.07%	53 0.05%	17 0.02%	11 0.01%	102 0.10%	300 0.30%	43 0.04%	10 0.01%	2369 2.36%
No Address at Start of Mailing (20)	101 0.10%	4 0.00%	43 0.04%	3 0.00%	2 0.00%	1 0.00%	2 0.00%	1 0.00%	4 0.00%	0 0.00%	161 0.16%
MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.2 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	0	0	0	0	0	0	0	0	0	0	0
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
SAMPLE REFRESH	145	121	12	5	3	1	19	18	4	27	355
Deceased Indicated by Altarum-DEERS Update (25)	2 0.00%	5 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	16 0.02%	15 0.01%	2 0.00%	0 0.00%	41 0.04%
Not Eligible Indicated by Altarum-DEERS Update (26)	143 0.14%	116 0.12%	12 0.01%	4 0.00%	3 0.00%	1 0.00%	3 0.00%	3 0.00%	2 0.00%	27 0.03%	314 0.31%
TOTALS	26678	32906	2684	3954	940	1257	14726	15763	1407	192	100507
YIELD RATE	17.43%	5.23%	21.87%	5.67%	13.19%	4.53%	22.72%	15.88%	15.49%	3.13%	13.37%

Table 2.2.3

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter III, 2018

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	4420	1646	667	221	133	58	2956	2108	201	4	12414
Completed (1)	4420 4.39%	1646 1.63%	667 0.66%	221 0.22%	133 0.13%	58 0.06%	2956 2.94%	2108 2.09%	201 0.20%	4 0.00%	12414 12.33%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Temporarily III or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	19010	29993	2104	4094	794	1208	11552	13073	1092	128	83048
Temporarily III or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
Active Refusal (11)	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	4 0.00%	3 0.00%	0 0.00%	10 0.01%

Table 2.2.3 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	1 0.00%	3 0.00%	0 0.00%	5 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	3 0.00%	0 0.00%	0 0.00%	4 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (17)	19010 18.88%	29992 29.78%	2104 2.09%	4094 4.07%	794 0.79%	1208 1.20%	11548 11.47%	13064 12.97%	1086 1.08%	128 0.13%	83028 82.45%
PND	2500	1014	252	127	59	39	226	461	113	13	4804
No Address Remaining (18)	1086 1.08%	488 0.48%	133 0.13%	61 0.06%	22 0.02%	16 0.02%	121 0.12%	136 0.14%	55 0.05%	3 0.00%	2121 2.11%
Address Remains at Close of Field (19)	1273 1.26%	526 0.52%	64 0.06%	57 0.06%	32 0.03%	21 0.02%	100 0.10%	323 0.32%	57 0.06%	10 0.01%	2463 2.45%
No Address at Start of Mailing (20)	141 0.14%	0 0.00%	55 0.05%	9 0.01%	5 0.00%	2 0.00%	5 0.00%	2 0.00%	1 0.00%	0 0.00%	220 0.22%
MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.3 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	1	0	0	0	0	0	0	0	0	0	1
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
SAMPLE REFRESH	158	112	9	10	5	7	50	41	5	38	435
Deceased Indicated by Altarum- DEERS Update(25)	1 0.00%	4 0.00%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	15 0.01%	9 0.01%	1 0.00%	0 0.00%	32 0.03%
Not Eligible Indicated by Altarum- DEERS Update (26)	157 0.16%	108 0.11%	9 0.01%	8 0.01%	5 0.00%	7 0.01%	35 0.03%	32 0.03%	4 0.00%	38 0.04%	403 0.40%
TOTALS	26089	32765	3032	4452	991	1312	14784	15683	1411	183	100702
YIELD RATE	16.94%	5.02%	22.00%	4.96%	13.42%	4.42%	19.99%	13.44%	14.25%	2.19%	12.33%

Table 2.2.4

Frequency of Disposition by Beneficiary Category – Total Sample – HEDIS 2018

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	4233	808	570	43	30	2	2680	1936	102	2	10406
Completed (1)	4233 6.78%	808 1.30%	570 0.91%	43 0.07%	30 0.05%	2 0.00%	2680 4.30%	1936 3.10%	102 0.16%	2 0.00%	10406 16.68%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	19609	9506	1719	610	186	25	7626	8422	305	41	48049
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Active Refusal (11)	2 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	3 0.00%

Table 2.2.4 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (17)	19607 31.43%	9506 15.24%	1719 2.76%	610 0.98%	186 0.30%	25 0.04%	7625 12.22%	8421 13.50%	305 0.49%	41 0.07%	48045 77.01%
PND	2866	510	148	18	8	0	92	101	7	6	3756
No Address Remaining (18)	1662 2.66%	342 0.55%	93 0.15%	6 0.01%	4 0.01%	0 0.00%	67 0.11%	67 0.11%	4 0.01%	1 0.00%	2246 3.60%
Address Remains at Close of Field (19)	978 1.57%	147 0.24%	37 0.06%	10 0.02%	4 0.01%	0 0.00%	15 0.02%	32 0.05%	1 0.00%	0 0.00%	1224 1.96%
No Address at Start of Mailing (20)	226 0.36%	21 0.03%	18 0.03%	2 0.00%	0 0.00%	0 0.00%	10 0.02%	2 0.00%	2 0.00%	5 0.01%	286 0.46%
MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.4 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	0	0	0	0	0	0	0	0	0	0	0
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
SAMPLE REFRESH	100	29	3	0	0	0	23	18	0	7	180
Deceased Indicated by Altarum-DEERS Update(25)	1 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	8 0.01%	5 0.01%	0 0.00%	0 0.00%	15 0.02%
Not Eligible Indicated by Altarum-DEERS Update (26)	99 0.16%	28 0.04%	3 0.00%	0 0.00%	0 0.00%	0 0.00%	15 0.02%	13 0.02%	0 0.00%	7 0.01%	165 0.26%
TOTALS	26808	10853	2440	671	224	27	10421	10477	414	56	62391
YIELD RATE	15.79%	7.44%	23.36%	6.41%	13.39%	7.41%	25.72%	18.48%	24.64%	3.57%	16.68%

Description of the Adult HCSDB Database

This chapter presents the procedures for developing the database, and presents the database file layout.

VARIABLE NAMING CONVENTIONS

The conventions used to name variables on the 2018 Adult HCSDB data file are listed below and summarized in Table 3.1. The naming conventions remain constant across both the three quarters of the 2018 HCSDB and the HEDIS survey.

- **Survey Variables.** Variable names for core survey questions consist of up to eight alphanumeric characters that start with an alpha character ("H" for Adult survey variables), followed by a year designation ("18") and ending with three numbers and, if necessary, one alpha character to identify the relevant survey question. Recoded variables have the same names as on the annotated survey. The original variables are suffixed with "_O"; these will not be on the public release file.
- **Supplemental Question Variables.** Each quarter, the questionnaire includes a battery of questions on specific health care topics concerning services offered to MHS beneficiaries. Like the core questions, supplemental questions also include up to eight alphanumeric characters; each variable begins with an "S" to distinguish it as a supplemental question, followed by the year designation ("18"). The variable ends with an alphanumeric character or characters denoting the supplemental topic followed by the question number in the supplemental series as necessary.
- **Self-Reported Data.** Defense Manpower Data Center (DMDC) standard demographic self-reporting variables on the adult survey are prefixed with "SR." Survey variables with this naming convention include SRRACEA-SRRACEE (race/ethnicity) and SREDA (education).
- **Coding Scheme Flags and Counts.** Coding Scheme flags, variables like N1-N25, reference the notes in the Coding Scheme for the Adult Survey. See Appendix D for the Coding Schemes for Quarters I – III and HEDIS for more information. Coding Scheme counts are sums of missing value responses for each questionnaire; each of these variable names begins with the 4 characters "MISS."
- **Constructed Independent Variables.** Independent variables are prefixed with an "X." These include original survey variables modified as a result of data cleaning or recoding and newly constructed variables that did not previously exist on the survey file. For example, since the variable PNSEXCD was modified as a result of data cleaning and recoding, it was renamed XSEXA.
- **Constructed Dependent Variables.** Dependent variables are given different prefixes depending on function. Healthy People 2020 variables, for example, are prefixed with an "HP" and all other newly constructed dependent variables are prefixed with a "K."
- **Constructed Restricted Use Variables.** Original DEERS variables that have been recoded to maintain the confidentiality of the respondent are prefixed with "R."
- **Weighting Variables.** Quarterly weighting variables are prefixed with a "FW."

TABLE 3.1
NAMING CONVENTIONS FOR 2018 HCSDB VARIABLES

1 st Character: Survey Type	2 nd – 3 rd Characters: Survey Year	4 th – 6 th Characters: Question #	Additional Characters: Additional Information
<p>H= Health Beneficiaries (18 and older, Adult Questionnaire)</p> <p>-----</p> <p>S = Supplemental Question</p>	18	<p>001 to 079</p> <p>-----</p> <p>Quarter I</p> <p>009-011, 014 – Supplemental questions about visits to the respondent's healthcare provider.</p> <p>B01-B04 – Supplemental questions about overall mental or emotional health.</p> <p>BF4 – Supplemental question about electronic cigarettes</p> <p>Quarter II</p> <p>009-011, 014 – Supplemental questions about visits to the respondent's healthcare provider.</p> <p>BF4 – Supplemental question about electronic cigarettes</p> <p>Quarter III</p> <p>009-010 – Supplemental questions about the respondent's healthcare provider.</p> <p>BF4 – Supplemental question about electronic cigarettes</p> <p>HEDIS</p> <p>009-011, 014 – Supplemental questions about visits to the respondent's healthcare provider.</p> <p>BF4 – Supplemental question about electronic cigarettes</p>	<p>A to V are used to label responses associated with a multiple response question</p>

1 st Character: Survey Type	2 nd – 3 rd Characters: Survey Year	4 th – 7 th Characters: Question #	Additional Characters: Additional Information
S = Supplemental Question	18	<p>Quarter I</p> <p>AC01-AC06 – Supplemental questions about missed appointments.</p> <p>BI01-BI04, BI06-BI12, BI14-BI20 – Supplemental questions about urgent health care in the past 6 months.</p> <p>Quarter III</p> <p>BE01 – Supplemental questions about health conditions</p> <p>BG01-BG03 – Supplemental questions about physical and mental health.</p>	A to K are used to label responses associated with a multiple response question

1 st Characters: Variable Group	Additional Characters: Additional Information
SR=Self-reported demographic data	Descriptive text, e.g., SREDA
N=Coding Scheme notes	Number referring to Note, e.g., N2
X=Constructed independent variable	Descriptive text, e.g., XREGION
HP=Constructed <i>Healthy People 2020</i> variable	Descriptive text, e.g., HP_BP (had blood pressure screening in past two years and know the results)
R=Constructed restricted use variables	Descriptive text, e.g., RDAGEQY (Age at time of data collection-capped-grouped those 18 and below, 65 and above)
K=Constructed dependent variables	Descriptive text, e.g., KCIVINS (beneficiary covered by civilian insurance)
FW=Quarterly weighting variables	Descriptive text, e.g., FWRWT for the overall final quarterly weight; Number referring to replicate weights, e.g., FWRWT10
CFW=Combined annual weighting variables	Descriptive text, e.g., CFWT for the overall final annual weight; Number referring to replicate weights, e.g., CFWT10

CLEANING AND EDITING CONVENTIONS

Data quality procedures are found in the Coding Scheme tables. The complete Coding Schemes for Quarters I – III and HEDIS appear in Appendix D. They contain detailed instructions for all editing procedures used to correct data inconsistencies and errors. Editing procedures check for appropriate

response values and consistent responses throughout the questionnaire. The steps to insure data quality include the following:

- **Initial Cleaning.** Missing value flags were encoded when Ipsos created the SAS dataset:
 - Skipped items were encoded with SAS missing value code of ‘.’.
- **Data Cleaning and Recoding of Variables – Implementation of the Coding Scheme.** Skip patterns were checked for consistency, and questions that were skipped legitimately were recoded with the SAS missing value of “.N”; questions that were answered, but should have been skipped, were recoded with a SAS missing value of “.C”. When possible, variables were backward coded or forward coded to make all responses consistent within a sequence. Numeric values were checked, and values that were out of range were flagged with the SAS missing value of “.O”.
- **Frequency Checks.** Formatted and unformatted frequency tables for all variables in 2018 Adult HCSDb data file appear in Chapter 5 of this document. These frequency tables and other relevant cross tabulations were used to examine the range of values recorded for each data item to determine the type and magnitude of missing values. All value labels have been checked for accuracy.

RECORD SELECTION CRITERIA

Blank returns, nonrespondents, and any respondents found to be ineligible for MHS benefits were removed from the database. In addition, among eligible respondents with a non-blank questionnaire, a questionnaire must be “complete” to be included in the database. If there are multiple questionnaires received from a single respondent, only the most complete questionnaire is retained.

To determine if a questionnaire is “complete”, 20 key questions were chosen. These key questions were adapted from the complete questionnaire rule developed by AHRQ for CAHPS surveys. At least 50 percent of these key items (more than nine) must be answered for a questionnaire to be accepted as a complete questionnaire. There were some changes in the questionnaire after Q1, so the list of key variables changed in Q2. The key survey variables for Q1 are: H18003, H18005, H18006, H18009, H18013, H18018, H18019, H18027, H18028, H18031, H18033, H18040, H18043, H18048, H18051, H18052, H18065, H18073, SREDA, and the race indicator variables (SRRACEA-SRRACEE). The key survey variables for Q2, HEDIS, and Q3 are: H18003, H18006, H18009, H18013, H18018, H18019, H18025, H18027, H18028, H18031, H18033, H18040, H18043, H18048, H18051, H18052, H18065, H18073, SREDA, and the race indicator variables (SRRACEA-SRRACEE).

Weighting Procedures

The analysis of survey data from complex sample designs, such as the 2018 Adult HCSDb, requires weights to do the following:

- Compensate for variable probabilities of selection
- Adjust for differential response rates
- Improve the precision of the survey-based estimates through post-stratification [for details, see Brick and Kalton (1996) and references cited therein].

Basic sampling weights are equivalent to the reciprocal of the probability of each respondent’s selection into the sample. These basic sampling weights are further adjusted for nonresponse within the classes formed based on the percentiles of the propensity scores from the propensity model. Finally, we poststratified the nonresponse adjusted weights to the frame totals to obtain specific domain weighted totals equal to the population totals. Chapter 5 contains the weighted and unweighted frequencies for

each variable in Quarters I-III and HEDIS. The combined annual data set presents the cumulative frequency, weighted and unweighted, of all of the survey variables from all three quarters and HEDIS.

The data set documented here combines three quarterly data sets with the HEDIS dataset and includes quarterly and annual weights. The quarterly weights (FWRWT) are based on the probability of being selected in a particular quarter. The annual weights (CFWT) are based on the annual probability of selection. Analysts should use annual weights when calculating cumulative statistics, such as an overall average health care rating. They should use quarterly weights when calculating quarterly statistics. For further details on the 2018 weighting, see “2018 Health Care Survey of DoD Beneficiaries: Technical Manual”.

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Chapter

4

Programming Guide

This chapter is designed to help users create tables and variance estimates. Procedures for using SAS, SPSS, and SUDAAN to create estimates are explained. Examples provided in the text are based on the 2018 HCSDB dataset.

HOW TO MAKE A TABLE USING SAS

The 2018 Adult HCSDB dataset is provided in a SAS 9 format. SAS is a computer software system used for data management, summarization, and analysis. A format library for the adult database is included along with the dataset. SAS can be run interactively or non-interactively (in batch mode), and the sample programs presented here can be run using either method. Special instructions are given later in the chapter for working interactively with the SAS Display Manager System in a Windows environment. All SAS programs generate a LOG and a LST file. The LOG file shows how SAS interprets your program and flags SAS syntax errors. The LST file shows the requested output.

File References, Libraries, and Options

SAS recognizes two types of datasets -- permanent and temporary. Permanent datasets, such as the HCSDB, are located through a LIBNAME that references the directory where the data is stored. For example, if the 2018 annual adult dataset is located on a CD-ROM in the subdirectory HCSDB18\FORMA\YEAR2018, your LIBNAME statement must look like this:

```
LIBNAME INFORMA 'F:\HCSDB18\FORMA\YEAR2018';
```

The adult dataset can then be referred to as INFORMA.HCSDB18, where INFORMA is the location of the file HCSDB18.

A format library requires a LIBNAME LIBRARY statement that shows the location of the format library. For example, if the adult format library is stored on your hard drive in a FMTLIB subdirectory, the LIBNAME statement should look like this:

```
LIBNAME LIBRARY 'C:\HCSDB18\FORMA\YEAR2018\FMTLIB';
```

The OPTIONS statement controls page format and line length. A table with a “portrait” orientation might have this statement:

```
OPTIONS PS=79 LS=132;
```

A table with a “landscape” orientation that is left justified would have this OPTIONS statement:

```
OPTIONS PS=50 LS=175 NOCENTER;
```

DATA Step

The DATA step is used to create permanent or temporary datasets. It is also used to create new variables, modify existing variables, and limit the number of variables or observations. In a DATA step, you can do any or all of the following activities:

- Construct new variables. For example, to construct a variable of Active Duty by sex:

```
/* Active Duty males */  
IF XSEXA = 1 AND XBNFGRP = 1 THEN XSEX_AD = 1;  
* Active Duty females;  
ELSE IF XSEXA = 2 and XBNFGRP = 1 THEN XSEX_AD = 2;  
ELSE XSEX_AD = .; /* missing value */
```

[Note: the two methods to insert comments: enclosed within /* */ or beginning with * and ending with a semicolon]

- Modify existing variables. For example, if the respondent is in region 7, the respondent will be placed in the combined region 7/8:

```
IF XREGION = 7 THEN XREGION = 8
```

- Limit the number of variables. Use a KEEP statement:

```
KEEP XREGION SVCSMPL H18050 H18052;
```

- Limit the number of observations. Use a subsetting IF:

```
/* Keep only TNEX region 3 observations */  
IF XTNEXREG = 3;
```

- Create a new temporary dataset. For example, SVC_1 is a temporary file of observations for only those respondents in service branch 1 (Army):

```
LIBNAME INFORM 'F:\HCSDB18\FORMA';  
DATA SVC_1;  
/* Input file is HCSDB18 */  
SET INFORM.HCSDB18;  
IF SVCSMPL = 1;  
RUN;
```

- Create a new permanent dataset. For example, OUT.SVC_2 is a permanent dataset only of Navy respondents:

```
LIBNAME INFORM 'F:\HCSDB18\FORMA';  
LIBNAME OUT 'C:\HCSDB18\FORMA';  
DATA OUT.SVC_2;  
SET INFORM.HCSDB18;  
IF SVCSMPL = 2;  
RUN;
```

PROC TABULATE

PROC TABULATE produces summary statistics in a table layout. The table can have up to three dimensions: page, row, and column. Within any dimension, multiple variables can be reported one after another or hierarchically. Useful statistics that are available in PROC TABULATE include:

- N number of observations with nonmissing values
- NMISS number of observations with missing values
- MEAN the arithmetic mean
- SUM the sum
- PCTN percent that one frequency represents of another frequency
- PCTSUM percent that one sum represents of another sum

The essential elements to execute PROC TABULATE are outlined below (items within < > are not required):

```
PROC TABULATE DATA=your dataset <option list>;  
CLASS class variables;  
VAR analysis variables;  
TABLE << page expression, > row expression, > column expression </ table options >;  
WEIGHT CFWT;  
RUN;
```

If the input file is to be limited to a specific population, a separate DATA step can precede the TABULATE, or a WHERE statement can be used within the TABULATE procedure. For example, to create a table from only respondents in service branch 1, you would use the following statement after the PROC TABULATE statement:

```
WHERE SVCSMPL = 1;
```

CLASS variables are any variables that are used for grouping; variables such as XTNEXREG, XSEXA, and SVCSMPL are good examples of class variables. Class variables can be either character or numeric and typically have a discrete number of values. Unless MISSING is specified in the options list in the PROC TABULATE statement, any observations with a missing CLASS variable will be dropped from the table.

The VAR statement identifies all analysis variables for a table. Analysis variables must be numeric and can be either discrete or continuous. SAS excludes missing values when computing statistics such as means and percentages.

The WEIGHT statement identifies the numeric variable whose value is used for weighting each analysis variable. In the 2018 annual HCSDb, the weight variable is CFWT.

The TABLE statement defines the table features. Every variable listed in this statement **must** be classified as either a class variable or an analysis variable in the CLASS or VAR statements. A comma separates each table dimension (page, row, and column). If there are three dimensions, the first is the page, the second is the row, and the last is the column. If there are only two dimensions, the first is the row and the second is the column. Tables with only one dimension are in column form. Each dimension expression is composed of the same following elements:

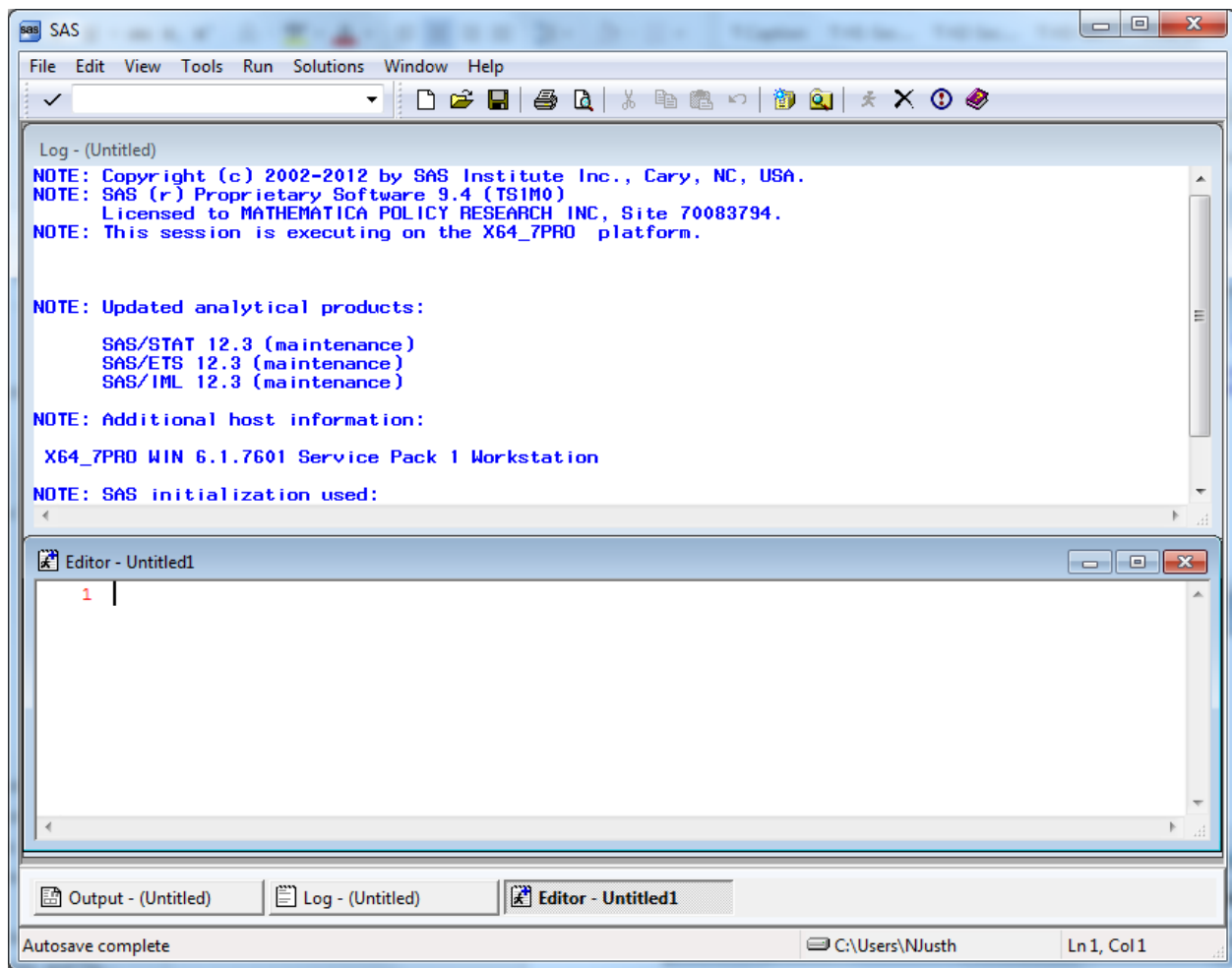
- Analysis variables

- Class variables
- The universal class variable ALL, which summarizes the class variables in the same group or dimension
- Keyword for the statistic to be performed, such as MEAN, SUM, or PCTSUM
- A format modifier, which defines how to format values in cells. For example, F=8.2 will present values with a maximum of 8 positions and 2 digits to the right of the decimal.
- Labels, which temporarily replace variable names and statistic keywords. These labels have the form =*/label*; for example, XTNEXREG=TNEX Region' or MEAN=' ' (to eliminate the word MEAN from the headings).
- Crossing operator * (asterisk). The asterisk is used to cross elements within the same dimension. For example, you would use XENRLLMT*XSEXA to cross enrollment status by sex. The asterisk is also used to connect the statistic (e.g., MEAN, SUM) to the appropriate dimension; for example, to calculate the mean of respondents' satisfaction with all health care in the last 12 months, you would use H18018*MEAN.
- Denominator definitions are enclosed by < > (brackets).
- Concatenation operator is a single space between elements in a dimension. For example, to concatenate satisfaction with all health care in the last 12 months with satisfaction with health plan, you would use H18018 H18048.
- Grouping is accomplished with parentheses. Below is an example of grouping, concatenation, and crossing within a single dimension:

(XBNFGRP ALL)*XSEXA

The SAS Display Manager System

The SAS Display Manager system provides an interactive tool for running SAS commands, like those given above, in the Windows environment. Double clicking the SAS icon on the desktop begins the SAS session. When you first enter SAS version 9, the following screen opens.

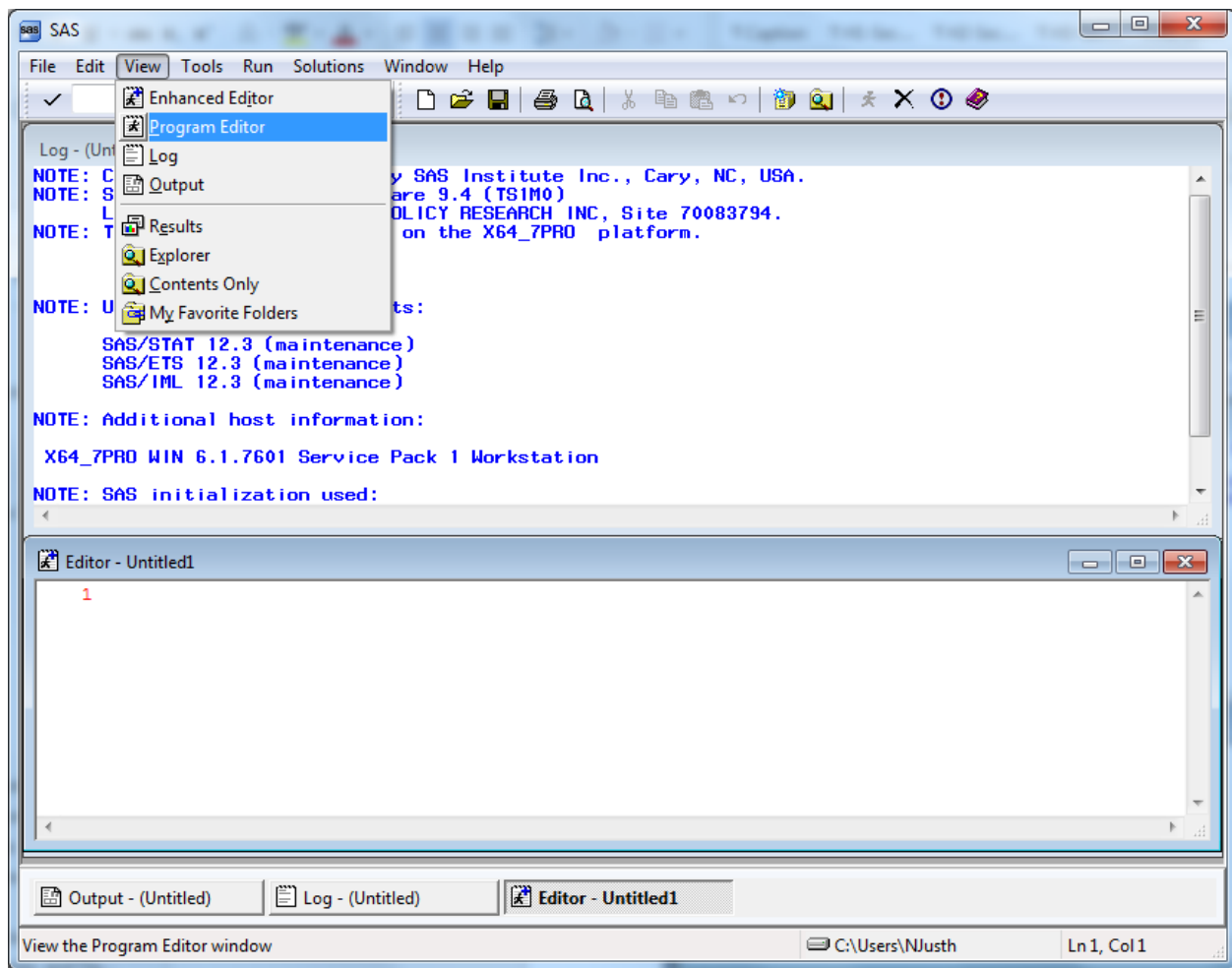


The screen is divided into two windows, a Log window above and an Editor window below.

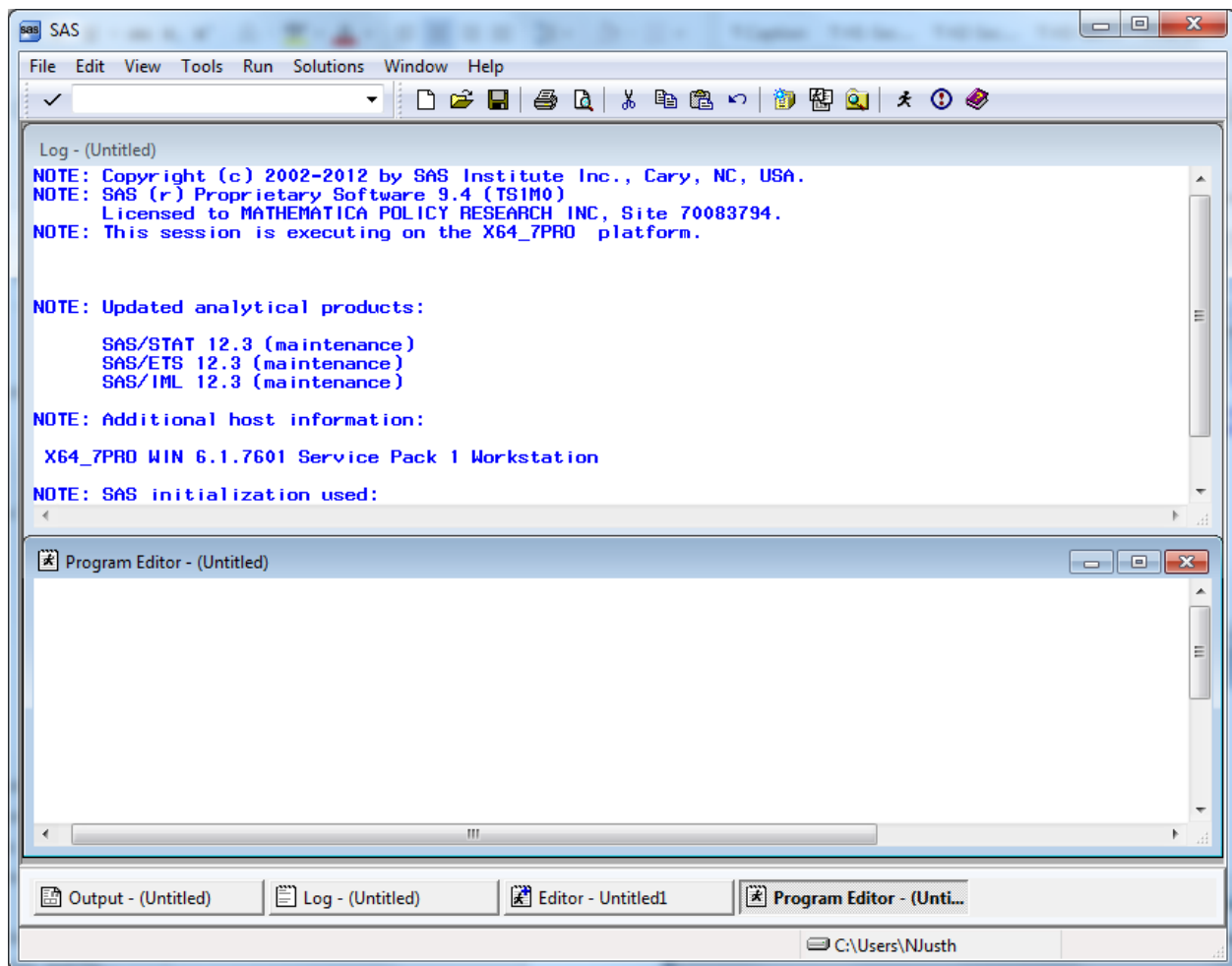
The Window Bar at the bottom of the screen includes tabs for the Log and Editor windows with an additional tab for the Output Window. Clicking on the Output tab will open the Output window. The instructions in this document will outline options for setting up the Editor and for displaying the windows themselves.

The default editor for version 9 is the SAS Enhanced Editor which is color coded to check SAS syntax. Another editing option is to use the Program Editor which includes line editing options. We will describe procedures for setting up the Program Editor.

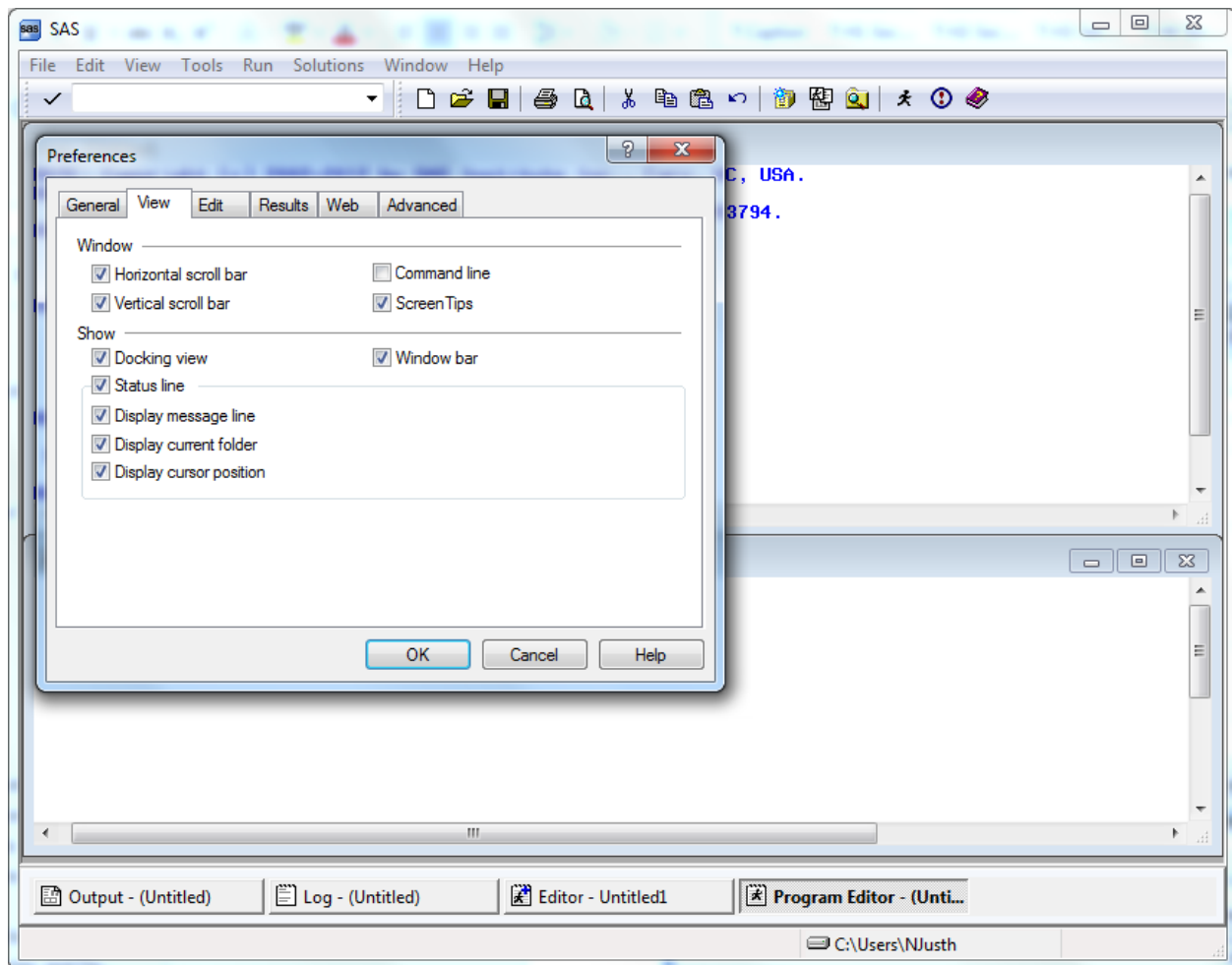
Click on View and select Program Editor as in the following:



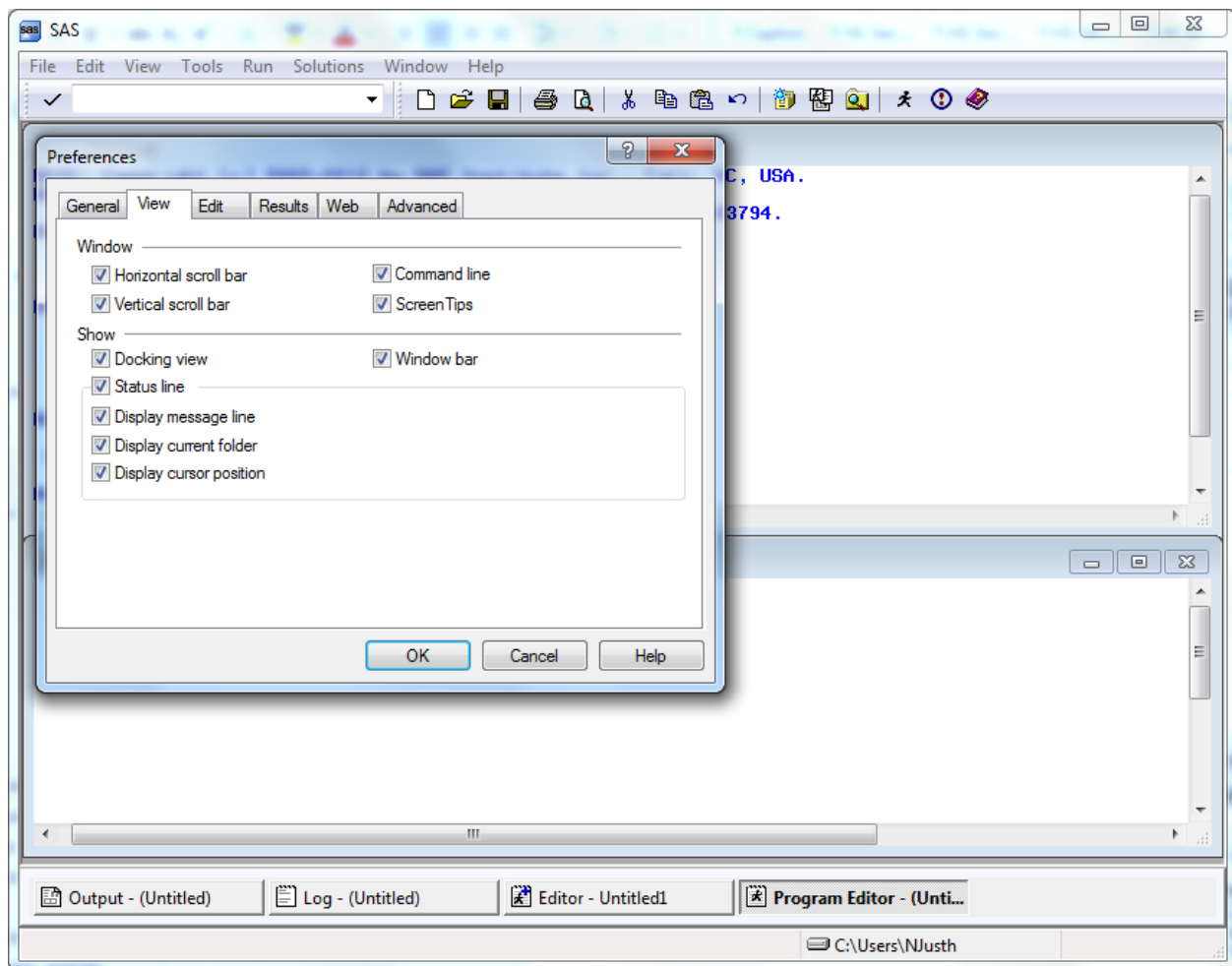
The lower Editor Window has now changed to Program Editor as in the following screen:



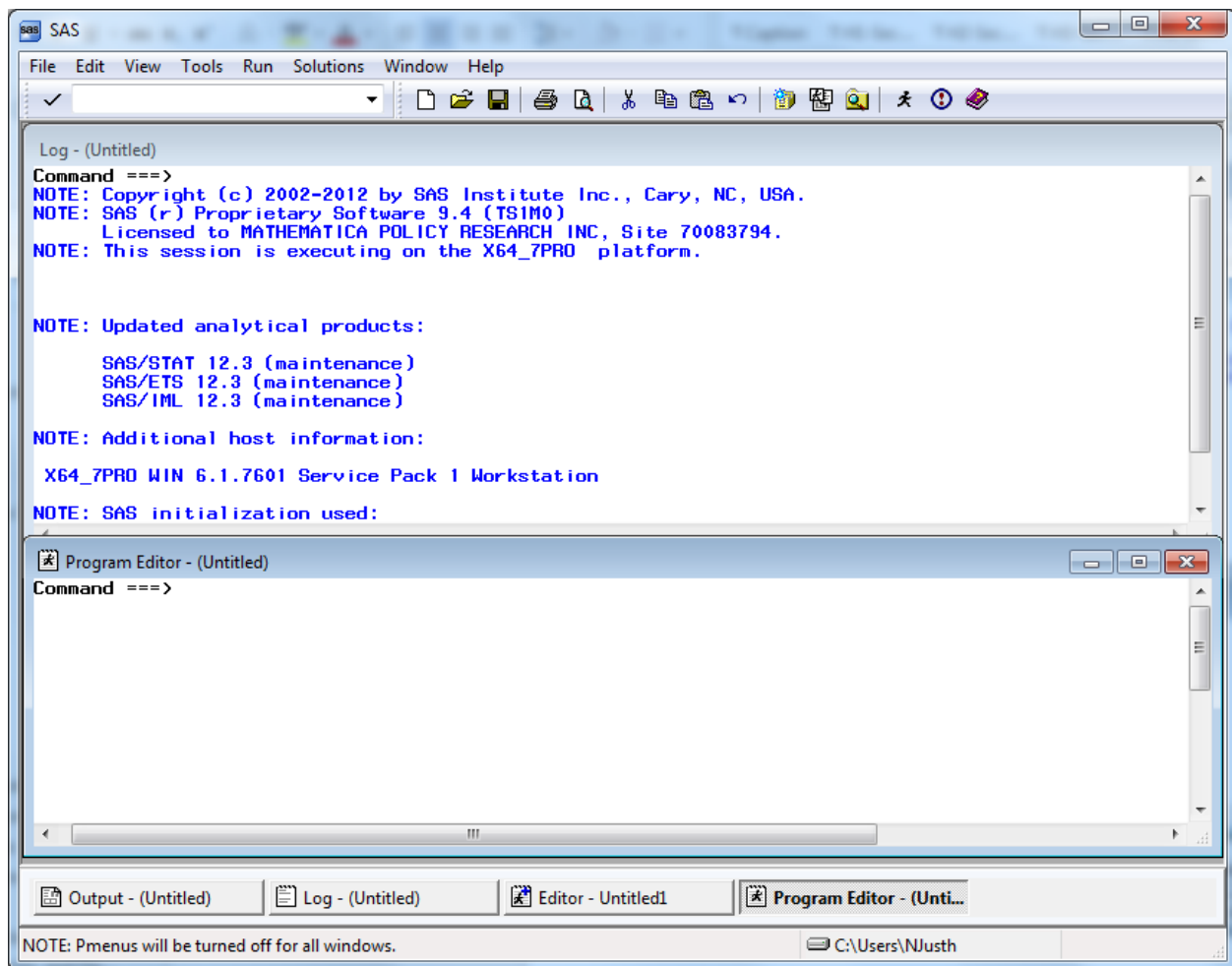
Open the Tools menu and choose Options and Preferences.



Many of these settings are system default options. To add a command line to the three windows, do the following. Click on the View tab and click in the box opposite **Command Line** as follows:



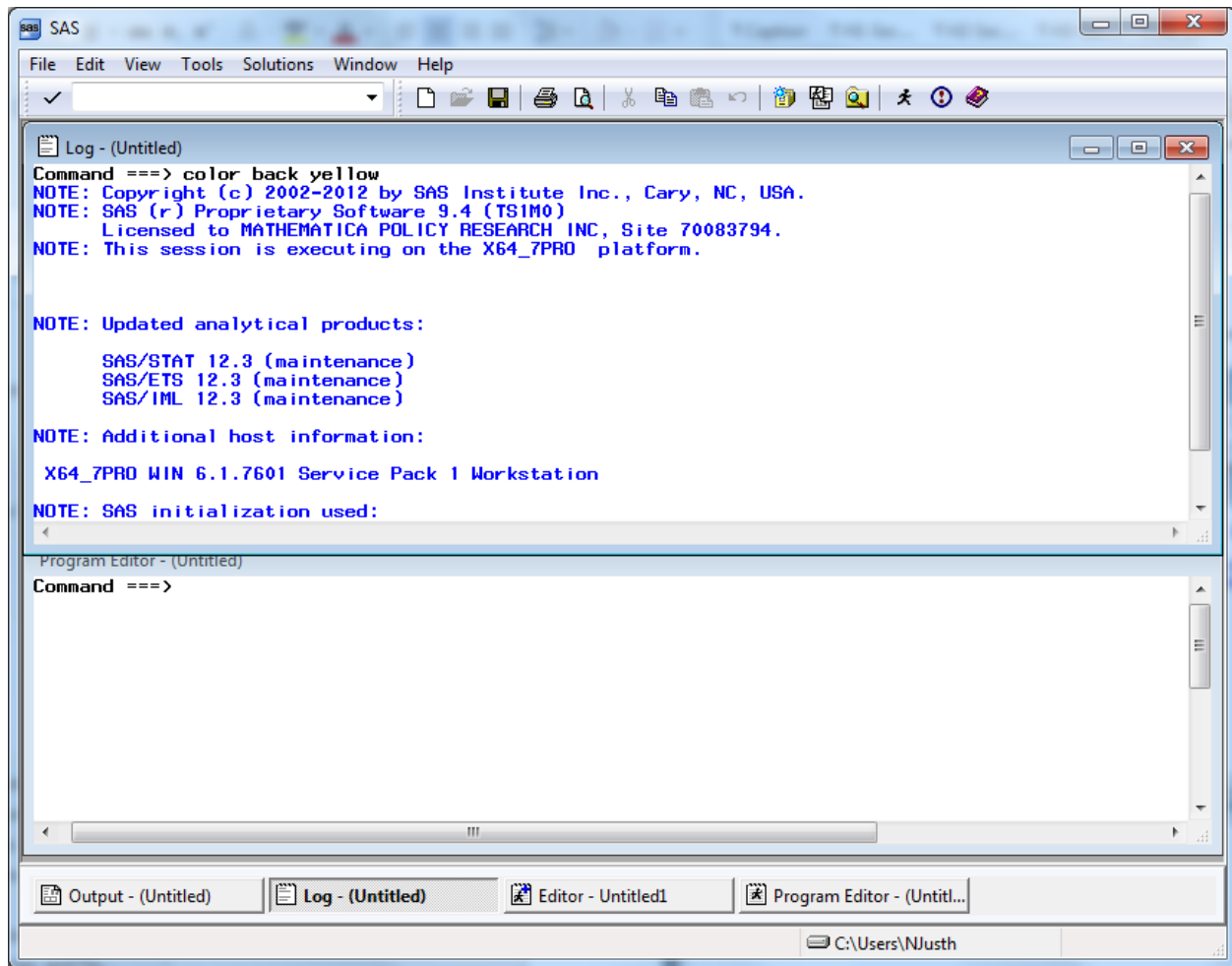
Click on OK and a command line will be added as in the screen below.



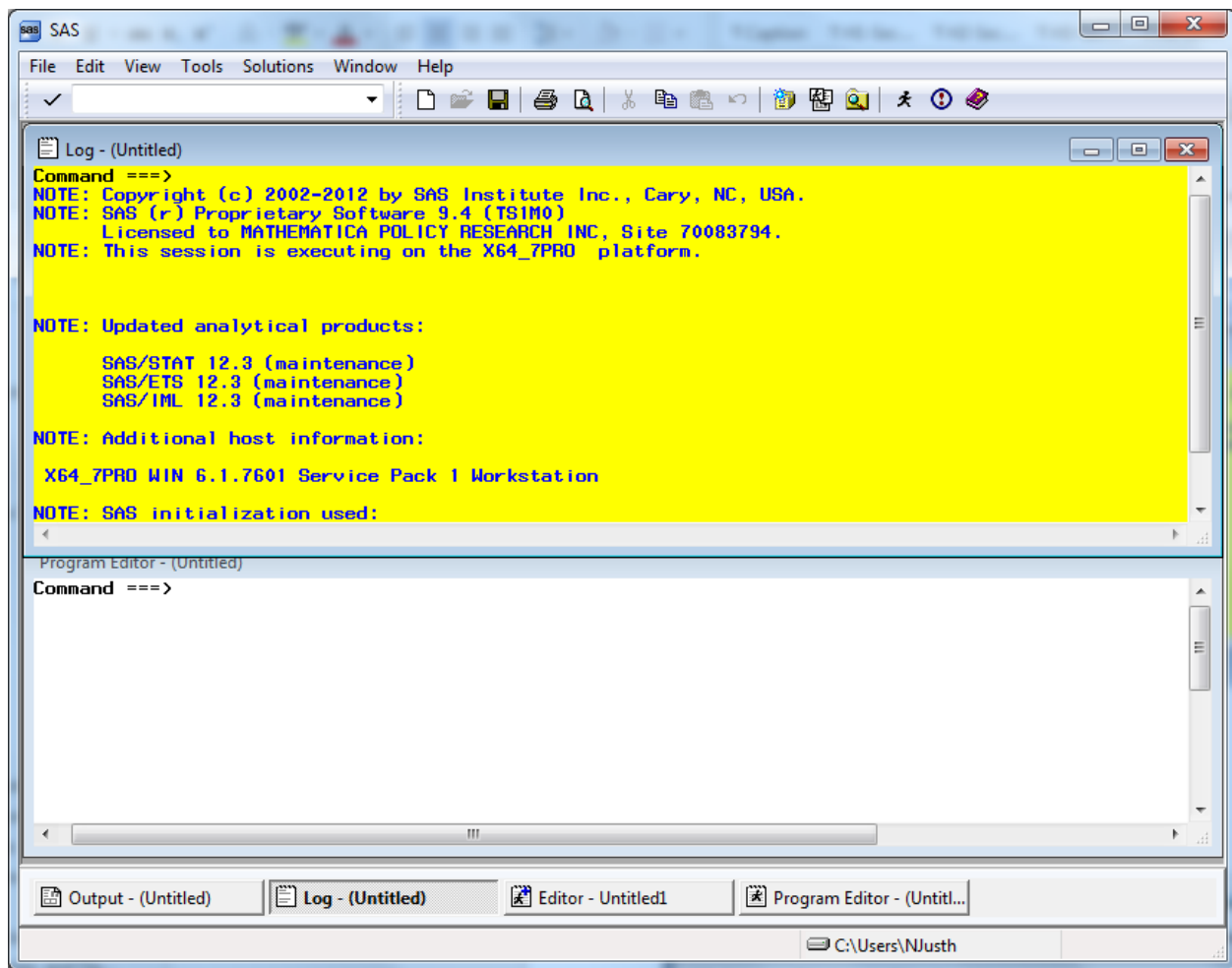
Each window shows the word **Command** followed by an arrow. Commands may be typed at this location. To arrive at the command line, depress the **Home** button on your keyboard. The cursor will appear opposite the arrow.

Toggling among the windows may be accomplished by typing the desired window name at the command line and pressing **Enter**. SAS recognizes **Pgm** as the abbreviated reference to the Program Editor and **Out** as a shortened name for the Output window. A few keystrokes allow you to navigate among the windows. For example, the command line lets you continue to customize our SAS session as follows.

In order to more easily distinguish between the SAS windows, it may be preferable to change the background color of selected windows. As an example, set the background color of the Log window to yellow and the Output window to gray. Press the **Home** key to arrive at the command line. Type **Log** opposite the arrow to toggle to the Log window. Type the command, **color back yellow** (or some other color) on the command line. Your screen will resemble the following.

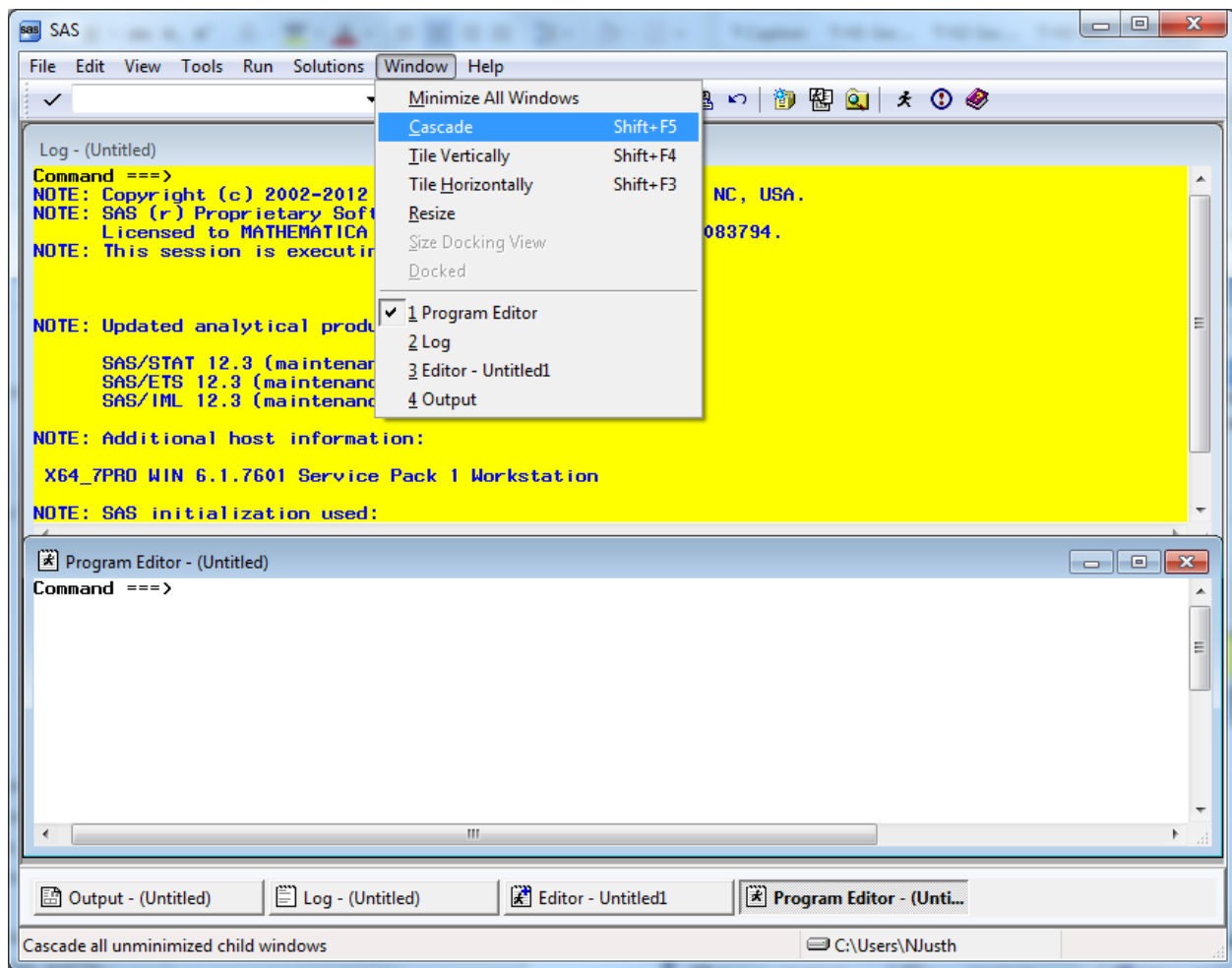


Press **Enter** to process the commands and the window will shade to yellow. Toggle to the Output window by typing **Out** and keying **Enter**. Type **color back gray** and key **Enter**. Return to the Program Editor and the screen will look like the following.

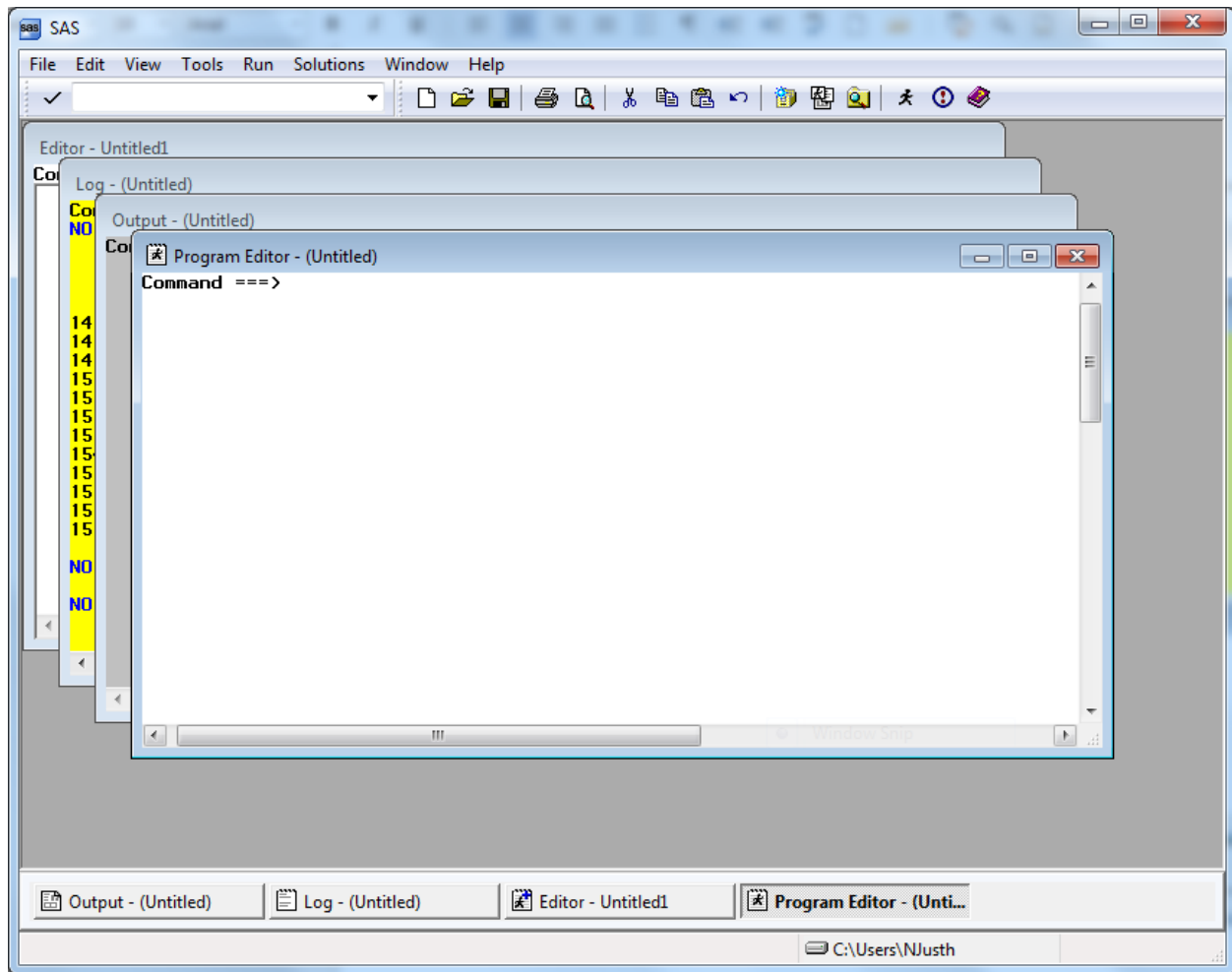


All SAS statements for building and processing SAS datasets are typed into the Program editor. A SAS session may involve typing statements like the ones above for library reference, computing new variables, data steps, etc. Entering a long series of statements in such a small space may be awkward, so another arrangement for the windows may be preferable.

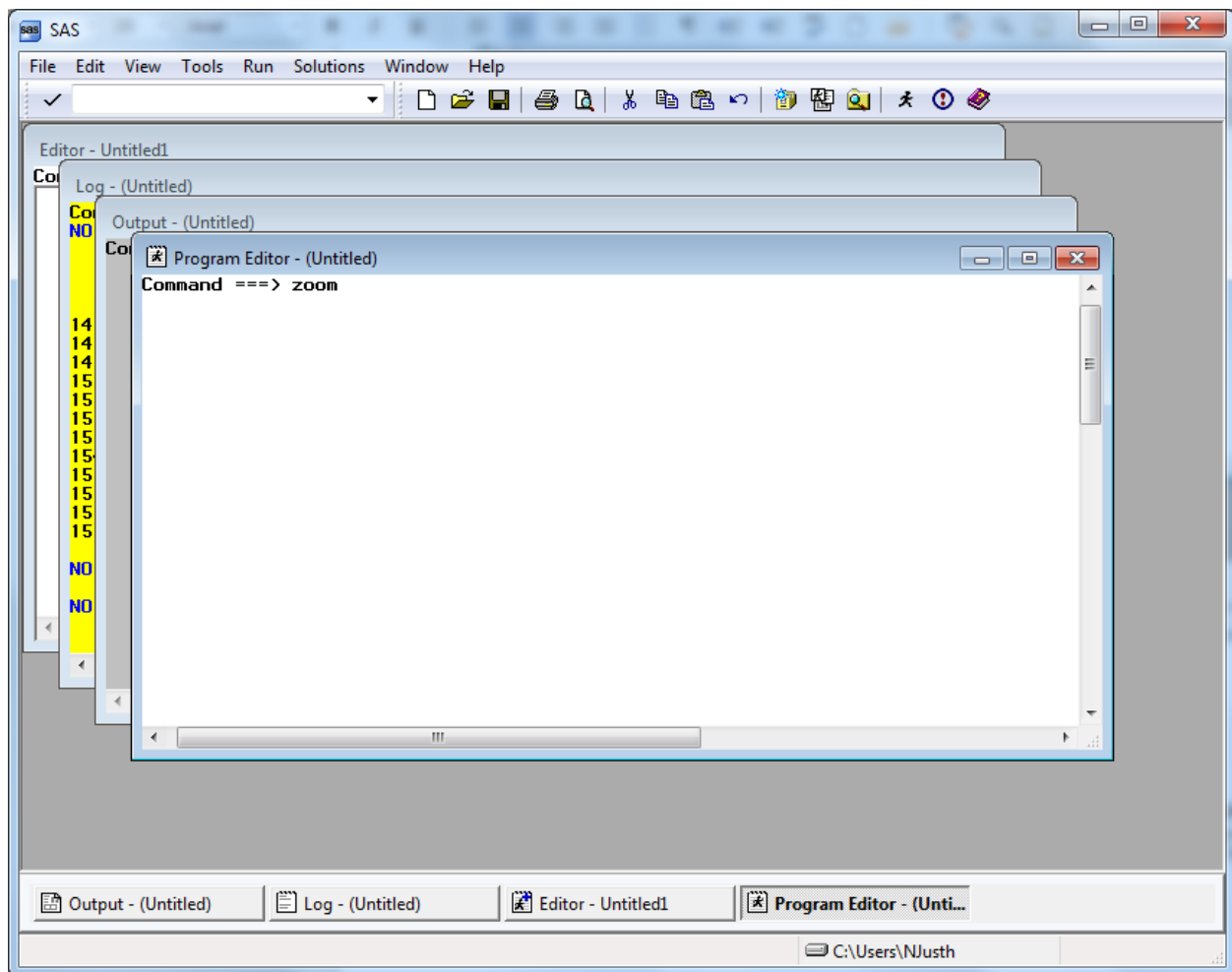
Cascading the windows is one option. To cascade the windows, open the **Window** menu, and choose **Cascade** as indicated in the following.



Clicking the option Cascade produces the following result.

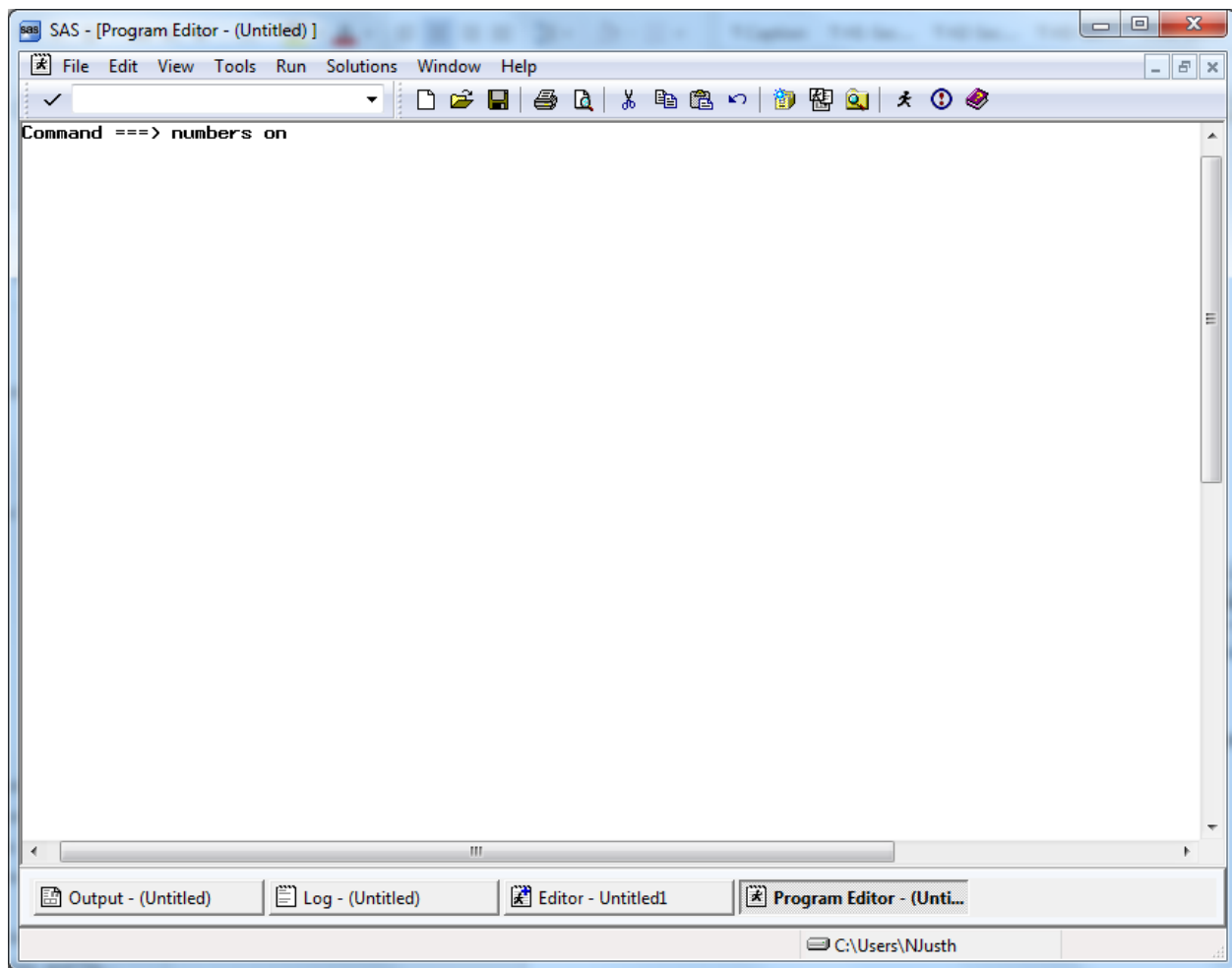


Each window is partly superimposed on the other. The colors distinguish between windows at a glance. With the Program Editor in front, SAS statements may be typed there with relative ease. As a final option, you can enlarge the Program Editor to fill the entire screen. At the command line, type **zoom** as in the following:

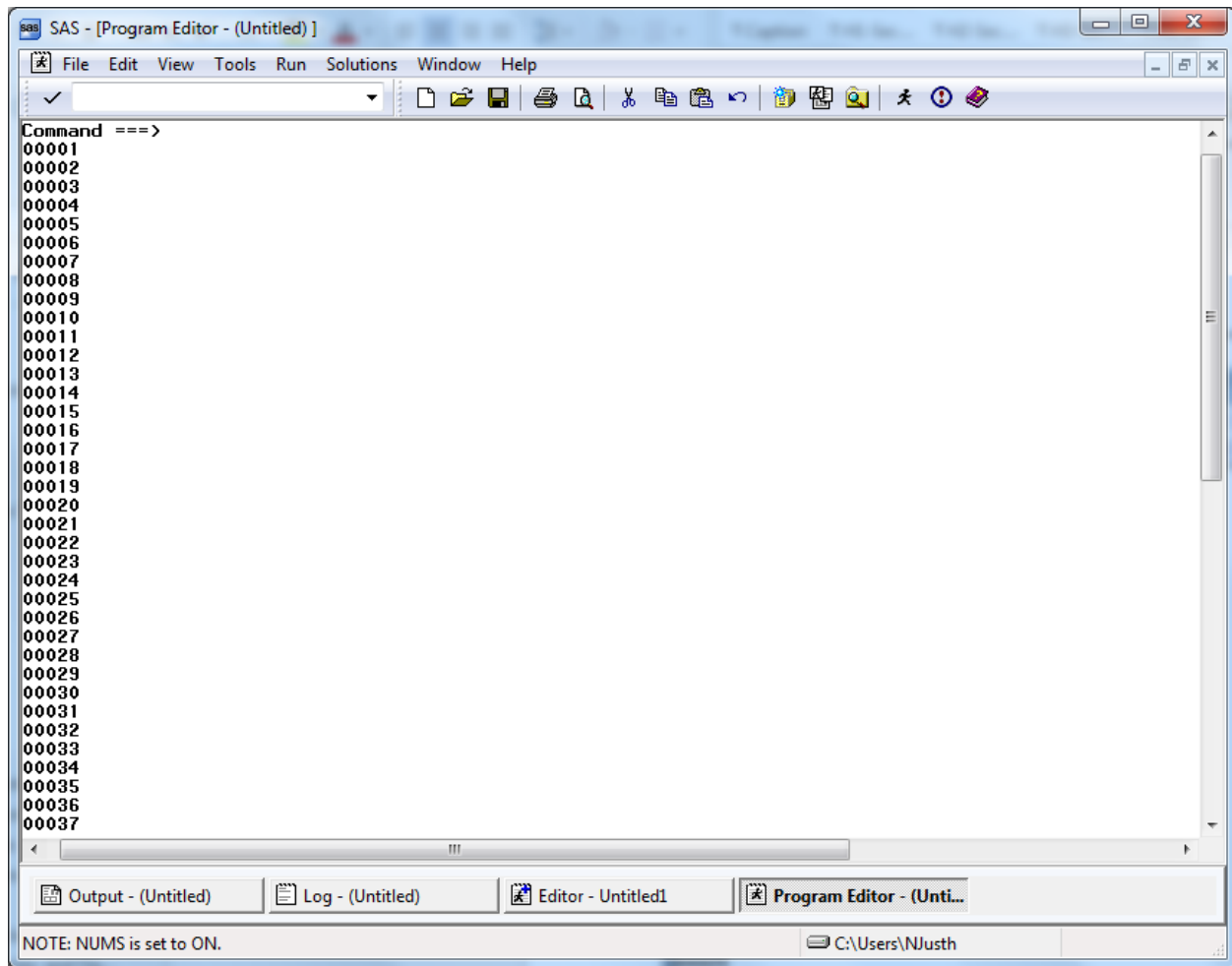


The window changes to fill the screen.

One more option for customizing screens is explained below. This involves adding line numbers to the editing environment in the Program Window. After adding the line numbers, many useful line-editing commands become available (see the SAS Manual). At the **Command** line type “numbers on” as in the following screen.



The line numbers appear at the left of the full screen Program Editor as in the screen below, and the SAS statements can be typed into the screen and edited.



Below is an example of a PROC TABULATE to construct a table of health status and health care rating by beneficiary group and gender for respondents in TNEX region 3. Beneficiary group (XBNFGRP) and sex (XSEXA) are both class variables with a discrete number of values. The columns of the table are beneficiary group broken out by sex, a total for each beneficiary group, and a region total. The variables (H18018 and H18065) are the analysis variables appearing as the rows of the table. The statistic that we want to see is the weighted mean of these variables for each group in the table and for the entire region as a whole.

Enter the following SAS statements into the **Program Editor**.

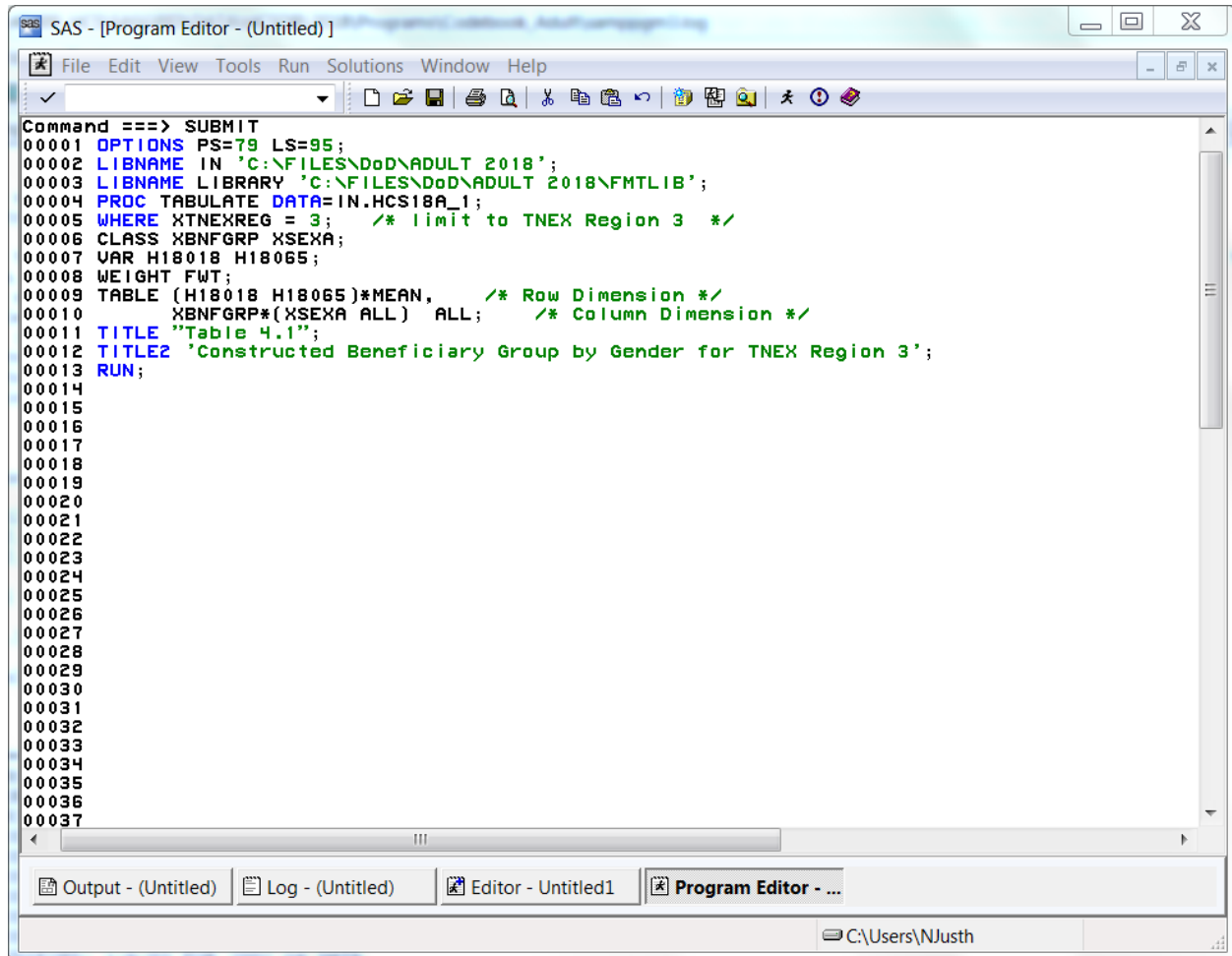
```

OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
PROC TABULATE DATA=IN.HCS18A_1;
WHERE XTNEXREG = 3; /* limit to TNEX Region 3 */
CLASS XBNFGRP XSEXA;
VAR H18018 H18065;
WEIGHT FWT;
TABLE (H18018 H18065)*MEAN, /* Row Dimension */
       XBNFGRP*(XSEXA ALL) ALL; /* Column Dimension */
TITLE "Table 4.1";
TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 3';

```

RUN;

Key **Home** and type the command **SUBMIT** on the Command Line. **Submit** instructs the SAS system to process the commands written in the Program Editor. Your screen should resemble the following.



Enter the Submit command, and the SAS statements disappear from the Program Editor. If a table is successfully produced, the Output window will open and the table will be displayed. If no output is produced, then SAS has encountered an error. SAS statements about the error can be seen and evaluated in the Log window. In all cases, the Log window should be carefully examined after SAS statements are processed. SAS may produce a table even if there are errors in the program, so the table may not be correct.

No table was produced for this run. The error is indicated in the Log Window as shown below.

```

SAS - [Log - (Untitled)]
File Edit View Tools Solutions Window Help

Command ==>

NOTE: Additional host information:

  X64_7PRO WIN 6.1.7601 Service Pack 1 Workstation

NOTE: SAS initialization used:
      real time      3.10 seconds
      cpu time       1.46 seconds

1  OPTIONS PS=79 LS=95;
2  LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
NOTE: Libref IN was successfully assigned as follows:
      Engine:        U9
      Physical Name: C:\FILES\DoD\ADULT 2018
3  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
NOTE: Libref LIBRARY was successfully assigned as follows:
      Engine:        U9
      Physical Name: C:\FILES\DoD\ADULT 2018\FMTLIB
4  PROC TABULATE DATA=IN.HCS18A_1;
NOTE: Writing HTML Body file: sashtml.htm
5  WHERE XTNEXREG = 3; /* limit to TNEX Region 3 */
6  CLASS XBNFGRP XSEX;
7  VAR H18018 H18065;
8  WEIGHT FWT;
ERROR: Variable FWT not found.
9  TABLE (H18018 H18065)*MEAN, /* Row Dimension */
10         XBNFGRP*(XSEX ALL) ALL; /* Column Dimension */
11  TITLE "Table 4.1";
12  TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 3';
13  RUN;

NOTE: The SAS System stopped processing this step because of errors.
NOTE: PROCEDURE TABULATE used (Total process time):
      real time      2.12 seconds
      cpu time       0.65 seconds
  
```

Output - (Untitled) | Log - (Untitled) | Editor - Untitled1 | Program Editor - (...)

C:\Users\NJusth

The variable **FWT** was not found in the dataset. Type **Pgm** on the Command line to return to the Program Editor. Type **Recall** on the Command line and the program statements will reappear in the window.

You can correct the error by entering **CFWT**, the correct variable name, in the weight statement. Then, rerun the procedure.

The corrected program produces the following output.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

Table 4.1

Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group												All
		Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam 65+			
		Male or Female - R		All	Male or Female - R		All	Male or Female - R		All	Male or Female - R		All	
		Male	Female		Male	Female		Male	Female		Male	Female		
Rating of all health care in 1st yr	Mean	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8.96	8.99	8.12
In gnr1, how would you rate overall hlth	Mean	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3.39	3.44	3.54

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done

C:\Users\NJusth

The result of this process is Table 4.1.

Note that the TITLE statement defines the heading for each page. Titles of more than one line are entered as TITLE, TITLE2, etc.

Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group					
		Active Duty <65			Family of Active <65		
		Male or Female - R			Male or Female - R		
		Male	Female	All	Male	Female	
Rating of all health care in 1st yr	Mean	7.00	6.61	6.87	7.95	7.59	
In gnrl, how would you rate overall hlth	Mean	3.67	3.61	3.65	3.73	3.74	

(Continued)

Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group					
		Ret/Surv/Fam <65				Ret/Surv/Fam 65+	
		Family of Active <65				Male or Female - R	
		All	Male	Female	All	Male	
Rating of all health care in 1st yr	Mean	7.61	8.21	8.28	8.25	9.01	
In gnrl, how would you rate overall hlth	Mean	3.74	3.39	3.55	3.48	3.48	

(Continued)

Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group		
		Ret/Surv/Fam 65+		
		Male or Female -	R	
		Female	All	All
Rating of	Mean			
all health				
care in				
1st yr		8.96	8.99	8.12
In gnrl,	Mean			
how would				
you rate				
ovrall				
hlth		3.39	3.44	3.54

Using Formats

The format library is the key to interpreting values of discrete variables. For example, in the program above, the format library found at C:\FILES\DoD\ADULT 2018\FMTLIB indicates that a Value of 1 for XSEXA means male, and a value of 2 for XSEXA means female. Similarly, if XBNFGRP equals 1, the respondent is Active Duty; if XBNFGRP equals 2, the respondent is a family member of Active Duty personnel; if XBNFGRP equals 3, the respondent is an under-65 retiree or a survivor or one of their family members; if XBNFGRP equals 4, the respondent is a 65-or-over retiree, survivor, or one of their family members.

Since formats are associated with the variables in the HCSDB, formatting is automatic as long as SAS can locate the format library. Error messages will result if the LIBNAME LIBRARY statement is not present. If the format library is not available for some reason, use the statement

FORMAT _ALL_;

within the PROC TABULATE to prevent SAS from searching for the missing format library. The default formats in the format library were used to produce the table described in the previous section.

Table Appearance

Format modifiers and temporary labels improve the appearance of a table. In Table 4.1, the values of the statistics are of the form xxx.xx. If each cell is defined to be six positions wide with two positions to the right of the decimal, there is adequate space to keep the table from looking crowded. This is done by crossing the statistic with the format modifier:

MEAN*F=6.2

Labels are attached to all variables in the HCSDB. You can use temporary labels to override the label within the SAS dataset. It is not always necessary to use both the variable label and the formatted values for each value of a class variable. In the previous example, the formatted values of XBNFGRP are Active Duty, family members of Active Duty, etc. which we know to be beneficiary groups; the title

also tells you that these are beneficiary groups. The table can be made attractive by deleting the heading for XBNFGRP by including a blank for the temporary label:

XBNFGRP= ' '

Similarly, because the statistic being reported here is a mean, you do not need MEAN on each row. You can add or eliminate a label and include a format modifier to the same variable:

MEAN= '*F=6.2

The headings for XSEXA and ALL can be improved:

XSEXA='Gender'

ALL='Group Total' for the ALL that is crossed with XBNFGRP

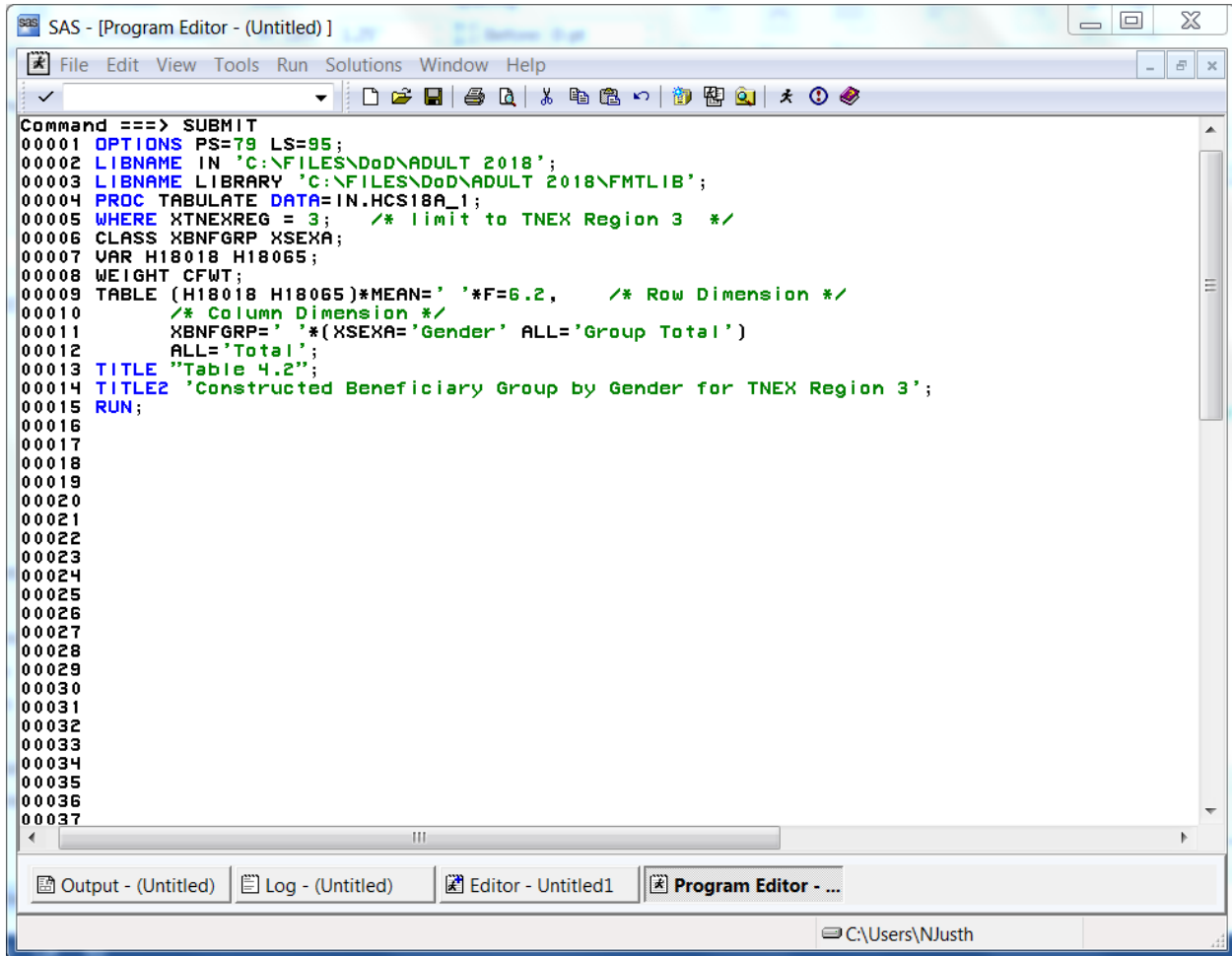
ALL='Total' for the TNEX Region 3 total

The new program looks like this:

```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
PROC TABULATE DATA=IN.HCS18A_1;
WHERE XTNEXREG = 3; /* limit to TNEX Region 3 */
CLASS XBNFGRP XSEXA;
VAR H18018 H18065;
WEIGHT CFWT;
TABLE (H18018 H18065)*MEAN= '*F=6.2, /* Row Dimension */
      /* Column Dimension */
      XBNFGRP= '*(XSEXA='Gender' ALL='Group Total')
      ALL='Total';

TITLE "Table 4.2";
TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 3';
RUN;
```

Typing these statements into the Program Window produces the following screen.



The screenshot shows the SAS Program Editor window with the following code:

```
Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS18A_1;
00005  WHERE XTNEXREG = 3; /* limit to TNEX Region 3 */
00006  CLASS XBNFGRP XSEX;
00007  VAR H18018 H18065;
00008  WEIGHT CFWT;
00009  TABLE (H18018 H18065)*MEAN= ' *F=6.2, /* Row Dimension */
00010          /* Column Dimension */
00011          XBNFGRP= ' *(XSEX='Gender' ALL='Group Total')
00012          ALL='Total';
00013  TITLE "Table 4.2";
00014  TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 3';
00015  RUN;
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The window includes a menu bar (File, Edit, View, Tools, Run, Solutions, Window, Help), a toolbar, and a taskbar at the bottom showing the file 'C:\Users\NJusth'.

After the **Submit** command is entered, the following table is displayed in the Output window.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

Table 4.2

Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam 65+			Total
	Gender		Group Total	Gender		Group Total	Gender		Group Total	Gender		Group Total	
	Male	Female		Male	Female		Male	Female		Male	Female		
Rating of all health care in 1st yr	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8.96	8.99	8.12
In gnrl, how would you rate overall hlth	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3.39	3.44	3.54

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

The resulting output is in Table 4.2.

Table 4.2
Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/S- urv/F- am 65+
	Gender			Gender			Gender			Gender
	Group			Group			Group			Group
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male
Rating of all health care in 1st yr	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01
In gnrl, how would you rate ovrall hlth	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48

(Continued)

Table 4.2
Constructed Beneficiary Group by Gender for TNEX Region 3

	Ret/Surv/Fam 65+		
	Gender		
	Group		
	Female	Total	Total
Rating of all health care in 1st yr	8.96	8.99	8.12
In gnrl, how would you rate ovrall hlth	3.39	3.44	3.54

Although the label for MEAN is deleted, there is still a space in the table for this label. You can eliminate this blank space by using the TABLE option of ROW=FLOAT. SAS row headings are automatically allocated; you can override this by using the TABLE option of RTS=n where n is an integer value specifying the number of print positions to be used for row headings. If you decide that we don't need the label 'Gender' for XSEXa because 'male' and 'female' are self-explanatory, the revised program is as follows:

```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
```

```

PROC TABULATE DATA=IN.HCS18A_1;
WHERE XTNEXREG = 3; /* limit to TNEX Region 3 */
CLASS XBNFGRP XSEX;
VAR H18018 H18065;
WEIGHT CFWT;
TABLE (H18018 H18065)*MEAN='*F=6.2, /* Row Dimension */
/* Column Dimension */
XBNFGRP='*(XSEX=' ' ALL='Group Total')
ALL='Total' / ROW=FLOAT RTS=32;
TITLE "Table 4.3";
TITLE2' Constructed Beneficiary Group by Gender for TNEX Region 3';
RUN;

```

Typed into the Program Window, the revised program appears as follows.

The screenshot shows the SAS Program Editor window with the following code:

```

Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS18A_1;
00005  WHERE XTNEXREG = 3; /* limit to TNEX Region 3 */
00006  CLASS XBNFGRP XSEX;
00007  VAR H18018 H18065;
00008  WEIGHT CFWT;
00009  TABLE (H18018 H18065)*MEAN='*F=6.2, /* Row Dimension */
00010  /* Column Dimension */
00011  XBNFGRP='*(XSEX=' ' ALL='Group Total')
00012  ALL='Total' / ROW=FLOAT RTS=32;
00013  TITLE "Table 4.3";
00014  TITLE2' Constructed Beneficiary Group by Gender for TNEX Region 3';
00015  RUN;
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```

The window title is "SAS - [Program Editor - (Untitled)]". The status bar at the bottom shows the user path "C:\Users\Njusth".

The output table is displayed in the Output Window as follows.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

Table 4.3
Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam 65+			Total
	Male	Female	Group Total	Male	Female	Group Total	Male	Female	Group Total	Male	Female	Group Total	
Rating of all health care in 1st yr	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8.96	8.99	8.12
In gnrl, how would you rate overall hlth	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3.39	3.44	3.54

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

The result is Table 4.3.

Table 4.3
Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam 65+			
	Group			Group			Group			Group			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
Rating of all health care in 1st yr	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8.96	8.99	8.12
In gnrl, how would you rate overall hlth	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3.39	3.44	3.54

(Continued)

Table 4.3
Constructed Beneficiary Group by Gender for TNEX Region 3

	Ret/Surv/Fam 65+			

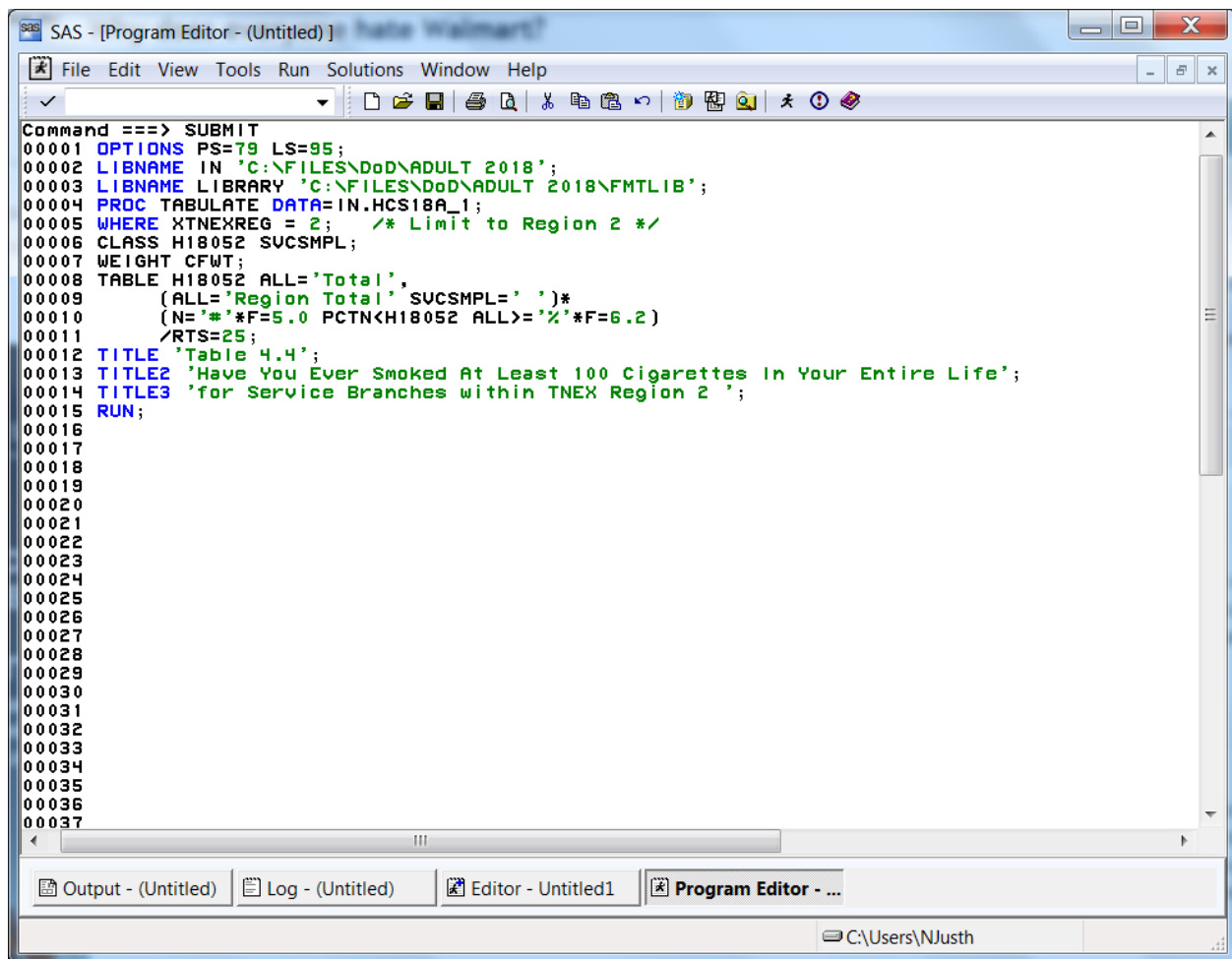
	Group		Total	
	Male	Female	Total	Total
-----+-----+-----+-----				
Rating of all health care in				
1st yr	9.01	8.96	8.99	8.12
-----+-----+-----+-----				
In gnrl, how would you rate				
ovrall hlth	3.48	3.39	3.44	3.54

Calculating Percents

When calculating percentages, it is necessary to appropriately define the denominator. To calculate a column percentage, the denominator definition must include all *class* variables that define the *row*. For example, if you want to look at the percentage of people in region 2 and each branch of service who answered yes (or no) to variable H18052, 'Have you ever smoked at least 100 cigarettes in your entire life?', your TABLE statement in the TABULATE procedure would look like this:

```
WHERE XTNEXREG = 2;
TABLE H18052 ALL='Total',
(All='Region Total' SVCSMPL)*PCTN<H18052 ALL>='Percent';
```

Table 4.4 includes a program and its output for calculating column percentages. The program statements in the Program Editor appear as follows.



The screenshot shows the SAS Program Editor window with the following code:

```
Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS18A_1;
00005  WHERE XTNEXREG = 2; /* Limit to Region 2 */
00006  CLASS H18052 SUCSMPL;
00007  WEIGHT CFWT;
00008  TABLE H18052 ALL='Total',
00009         (ALL='Region Total' SUCSMPL=' ')*
00010         (N=' '*F=5.0 PCTN<H18052 ALL>='% '*F=6.2)
00011         /RTS=25;
00012  TITLE 'Table 4.4';
00013  TITLE2 'Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life';
00014  TITLE3 'for Service Branches within TNEX Region 2';
00015  RUN;
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```

The window includes a menu bar (File, Edit, View, Tools, Run, Solutions, Window, Help), a toolbar, and a taskbar at the bottom showing 'Output - (Untitled)', 'Log - (Untitled)', 'Editor - Untitled1', and 'Program Editor - ...'. The status bar at the bottom right indicates the user is 'C:\Users\NJusth'.

The submitted statements produce the following output.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

Table 4.4
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
for Service Branches within TNEX Region 2

	Region Total		Army		Navy		Marine Corps		Air Force		Coast Guard		Other/Unknown	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Smoked at least 100 cigarettes in life														
Yes	4026	31.07	1370	31.93	706	36.94	144	32.14	1693	28.56	104	33.12	9	13.64
No	8932	68.93	2921	68.07	1205	63.06	304	67.86	4235	71.44	210	66.88	57	86.36
Total	12958	100.00	4291	100.00	1911	100.00	448	100.00	5928	100.00	314	100.00	66	100.00

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

Table 4.4
 Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
 for Service Branches within TNEX Region 2

	Region Total		Army		Navy		Marine Corps		Air Force		Coast Guard
	#	%	#	%	#	%	#	%	#	%	#
Smoked at least 100 cigarettes in life											
Yes	4026	31.07	1370	31.93	706	36.94	144	32.14	1693	28.56	104
No	8932	68.93	2921	68.07	1205	63.06	304	67.86	4235	71.44	210
Total	12958	100.00	4291	100.00	1911	100.00	448	100.00	5928	100.00	314

(Continued)

Table 4.4
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
for Service Branches within TNEX Region 2

	Coast Guard	Other/Unknown	
	%	#	%
Smoked at least 100 cigarettes in life			
Yes	33.12	9	13.64
No	66.88	57	86.36
Total	100.00	66	100.00

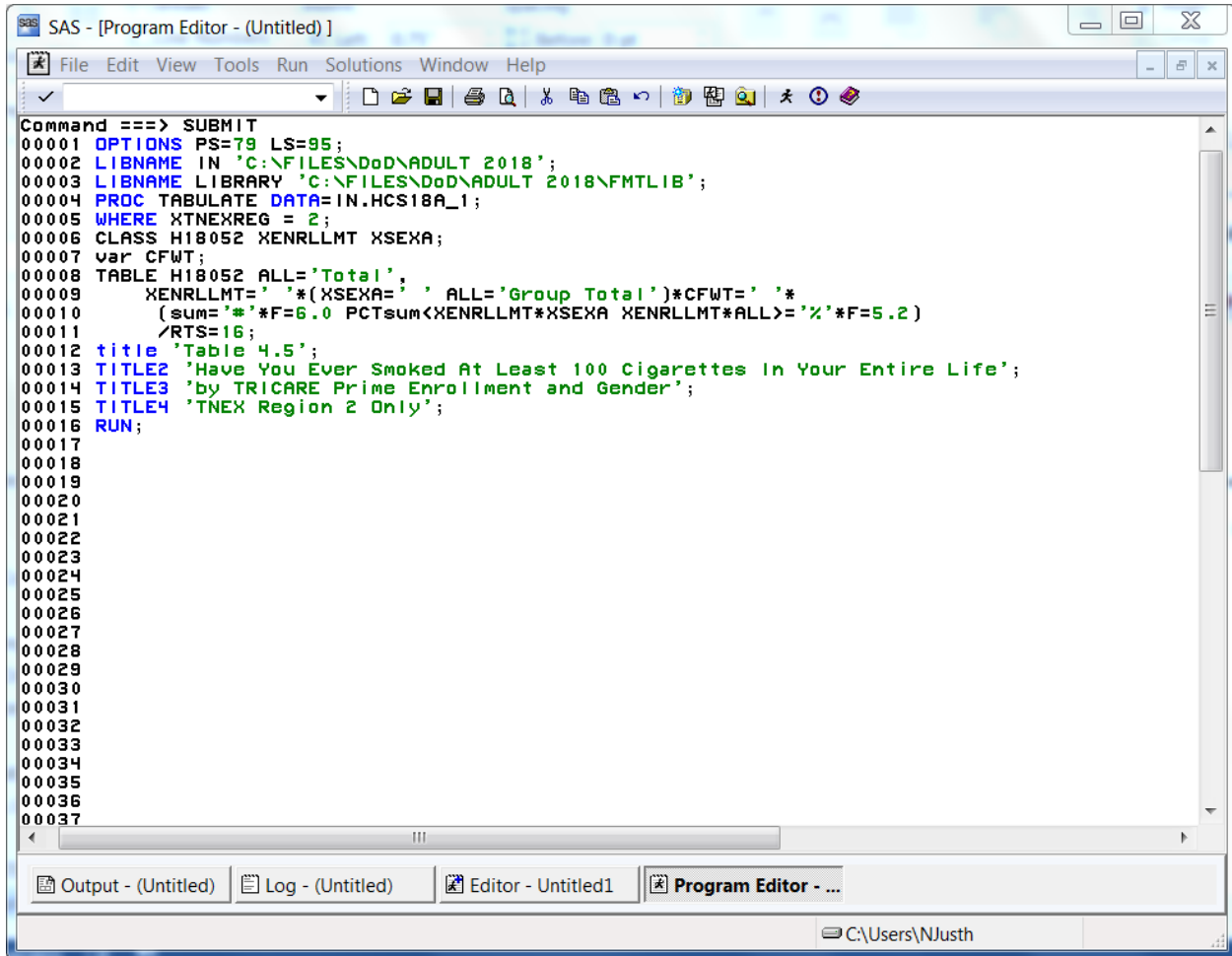
The statistic N is included with PCTN to make it easier to verify that the denominator definitions have been set up properly. After you check to see that the percentages are accurate, the N statistic can be removed. Note that the output for Table 4.4 is unweighted. The N statistic (and PCTN statistic) is always unweighted even if a WEIGHT statement is included.

Similarly, if you want to look at the percentage of TRICARE enrollees (and non-enrollees) by gender who report having smoked at least 100 cigarettes in their lifetime, this would be a row percentage. To calculate a row percentage, the denominator definition must include all *class* variables that define the *column*. Your TABLE statement would look like this:

```
TABLE H18052 ALL='Total',
XENRLLMT*(XSEXA=' ' All='Group Total')*
PCTN<XENRLLMT*XSEXA XENRLLMT*ALL>='Percent';
```

Notice that there are no parentheses used in the denominator definition. Because parenthetical groupings are not allowed in the denominator definition, all crossings and concatenations must be included. As noted above, the N and PCTN statistic are unweighted counts of CLASS variables. If you want to produce a weighted count and percentage for this table, you would include CFWT (the 2018 annual weight variable) as an analysis variable in the VAR statement and in the column crossing of the TABLE statement; the statistics to be generated should be specified as SUM and PCTSUM. A program and output to demonstrate weighted row percentages appears in Table 4.5.

The following screen shows the new program typed into the Program Editor.



```
Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2018';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2018\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS18A_1;
00005  WHERE XTNEXREG = 2;
00006  CLASS H18052 XENRLMT XSEX;
00007  var CFWT;
00008  TABLE H18052 ALL='Total',
00009         XENRLMT='*(XSEX=, ALL='Group Total')*CFWT=' '*
00010         (sum='*'*F=6.0 PCTsum<XENRLMT*XSEX XENRLMT*ALL>='%'*F=5.2)
00011         /RTS=16;
00012  title 'Table 4.5';
00013  TITLE2 'Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life';
00014  TITLE3 'by TRICARE Prime Enrollment and Gender';
00015  TITLE4 'TNEX Region 2 Only';
00016  RUN;
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```

These commands produce the following output.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Active Duty - under 65						Enrolled - under 65						Not enr	
	Male		Female		Group Total		Male		Female		Group Total		Male	F
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Smoked at least 100 cigarettes in life														
Yes	63937	7.72	14319	1.73	78257	9.45	92297	11.15	123752	14.95	216049	26.10	65090	7.86
No	209907	14.33	96783	6.61	306691	20.93	143202	9.77	285855	19.51	429057	29.28	146260	9.98
Total	273845	11.94	111102	4.85	384947	16.79	235499	10.27	409607	17.86	645106	28.13	211350	9.22

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

C:\Users\NJusth

Here, as above, the SUM statistic is included to help determine the accuracy of the denominator definition.

Additional information about running SAS is available from the SAS Institute. Please consult the appropriate manuals for more detailed information.

See Table 4.5 to view the entire table.

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Active Duty - under 65							Enrolled - under 65						
	Male		Female		Group Total			Male		Female		Group Total		
	#	%	#	%	#	%	#	#	%	#	%	#	%	#
Smoked at least 100 cigarettes in life														
Yes	63937	7.72	14319	1.73	78257	9.45	92297	11.15	123752	14.95	216049	26.10		
No	209907	14.33	96783	6.61	306691	20.93	143202	9.77	285855	19.51	429057	29.28		
Total	273845	11.94	111102	4.85	384947	16.79	235499	10.27	409607	17.86	645106	28.13		

(Continued)

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Not enrolled - under 65							Not enrolled - 65 or over						
	Male		Female		Group Total			Male		Female		Group Total		
	#	%	#	%	#	%	#	#	%	#	%	#	%	#
Smoked at least 100 cigarettes in life														
Yes	65090	7.86	77587	9.37	142677	17.24	231876	28.01	133445	16.12	365321	44.13		
No	146260	9.98	188080	12.84	334340	22.82	147232	10.05	220673	15.06	367905	25.11		
Total	211350	9.22	265667	11.59	477017	20.80	379108	16.53	354118	15.44	733226	31.98		

(Continued)

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Enrolled - 65 or over					
	Male			Female		
	Group Total		Group Total		Group Total	
	#	%	#	%	#	%
Smoked at least 100 cigarettes in life						
Yes	14371	1.74	11088	1.34	25459	3.08
No	13705	0.94	13514	0.92	27219	1.86
Total	28077	1.22	24601	1.07	52678	2.30

HOW TO MAKE A TABLE USING SPSS

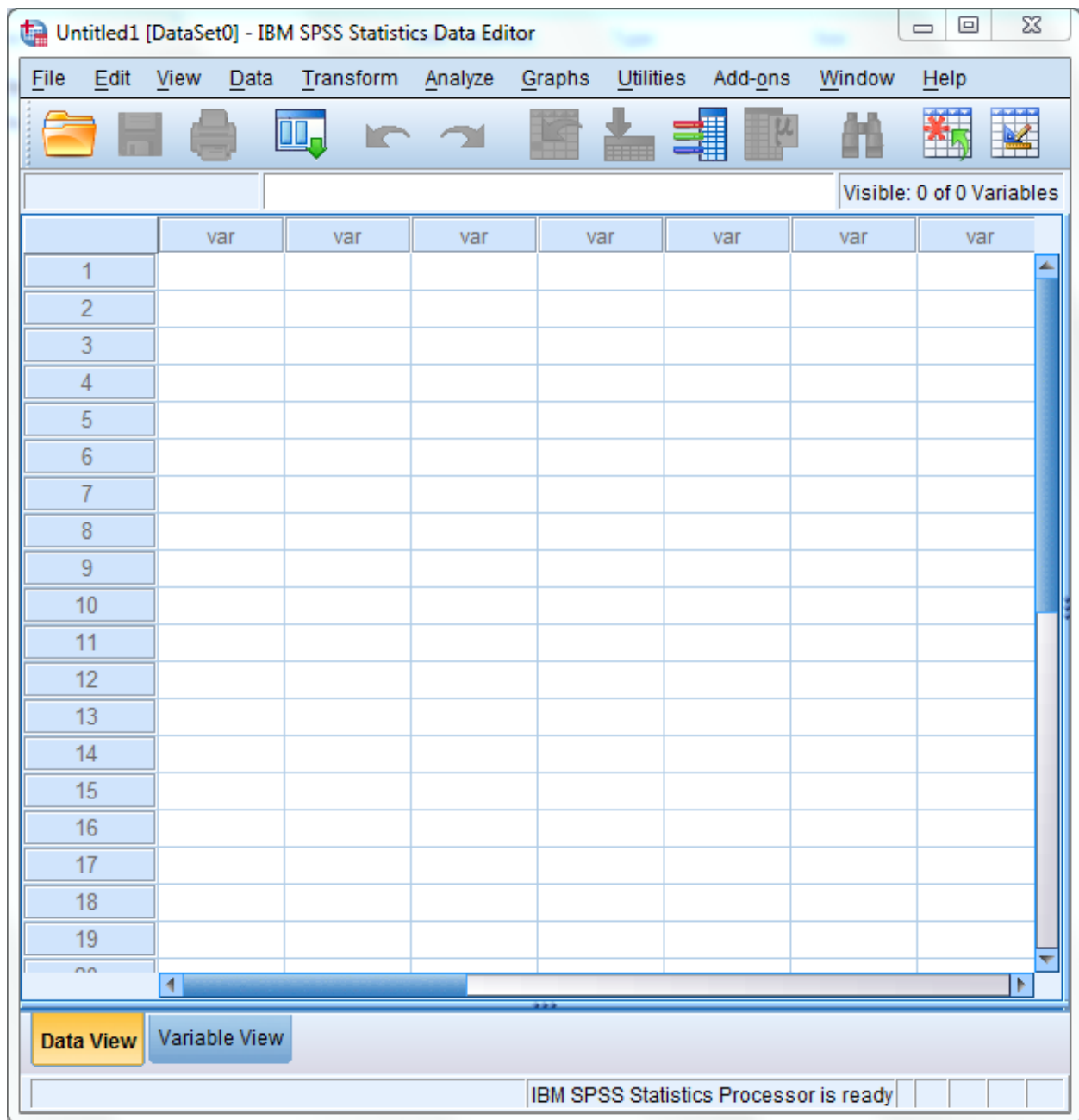
The 2018 Adult HCSDB dataset is available in an SPSS format. SPSS is a computer software system used for data management, summarization, and analysis. SPSS can be run interactively, using menus, or in batch mode, using syntax commands. This guide instructs users on how to use SPSS dialog boxes to:

- Construct new variables
- Recode existing variables
- Select cases for analysis
- Weight cases for analysis
- Create customized tables

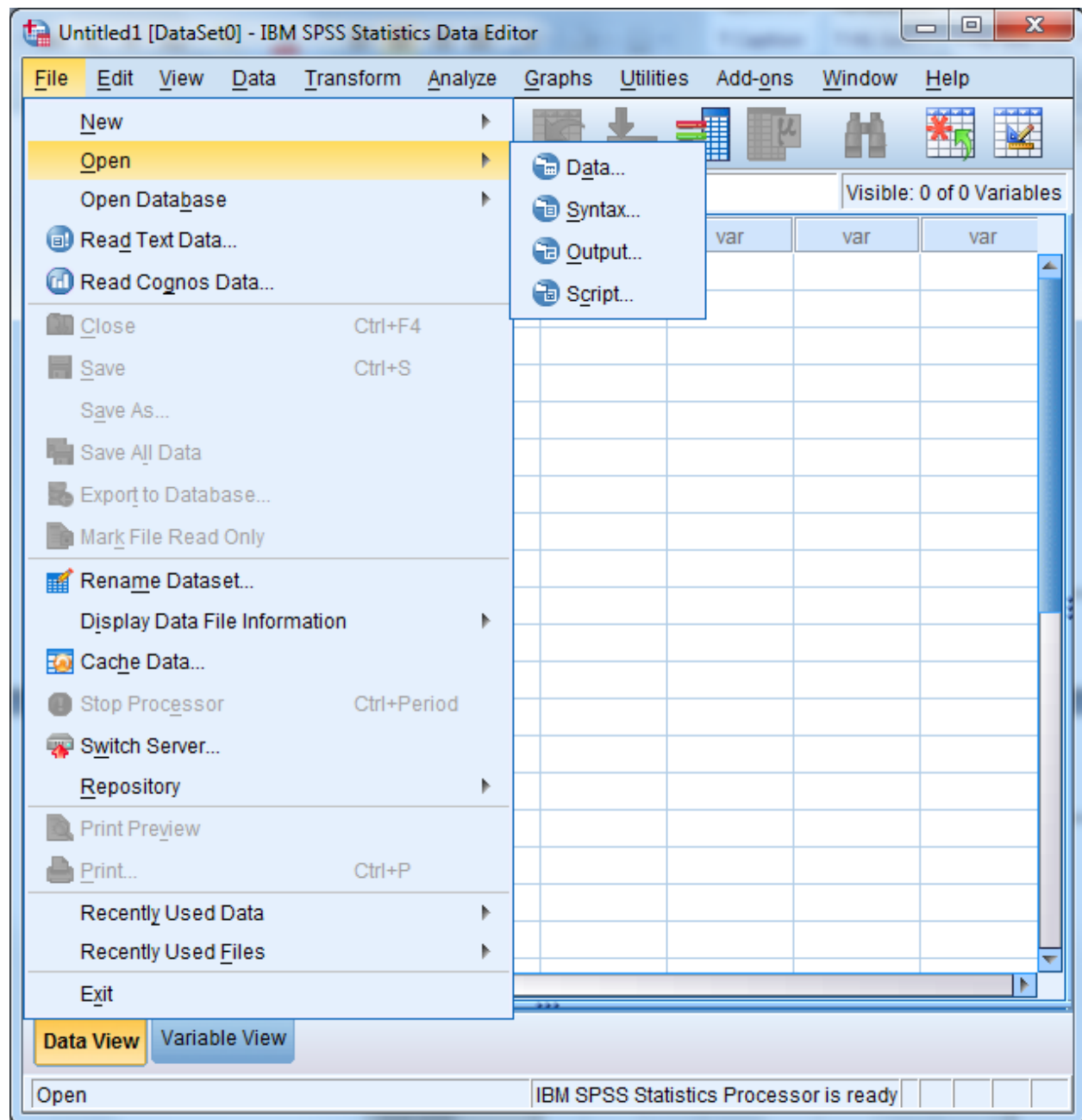
As you use the dialog boxes, you generate syntax automatically. This syntax may be pasted into a syntax file for future use or for modification.

Locating and opening the data file

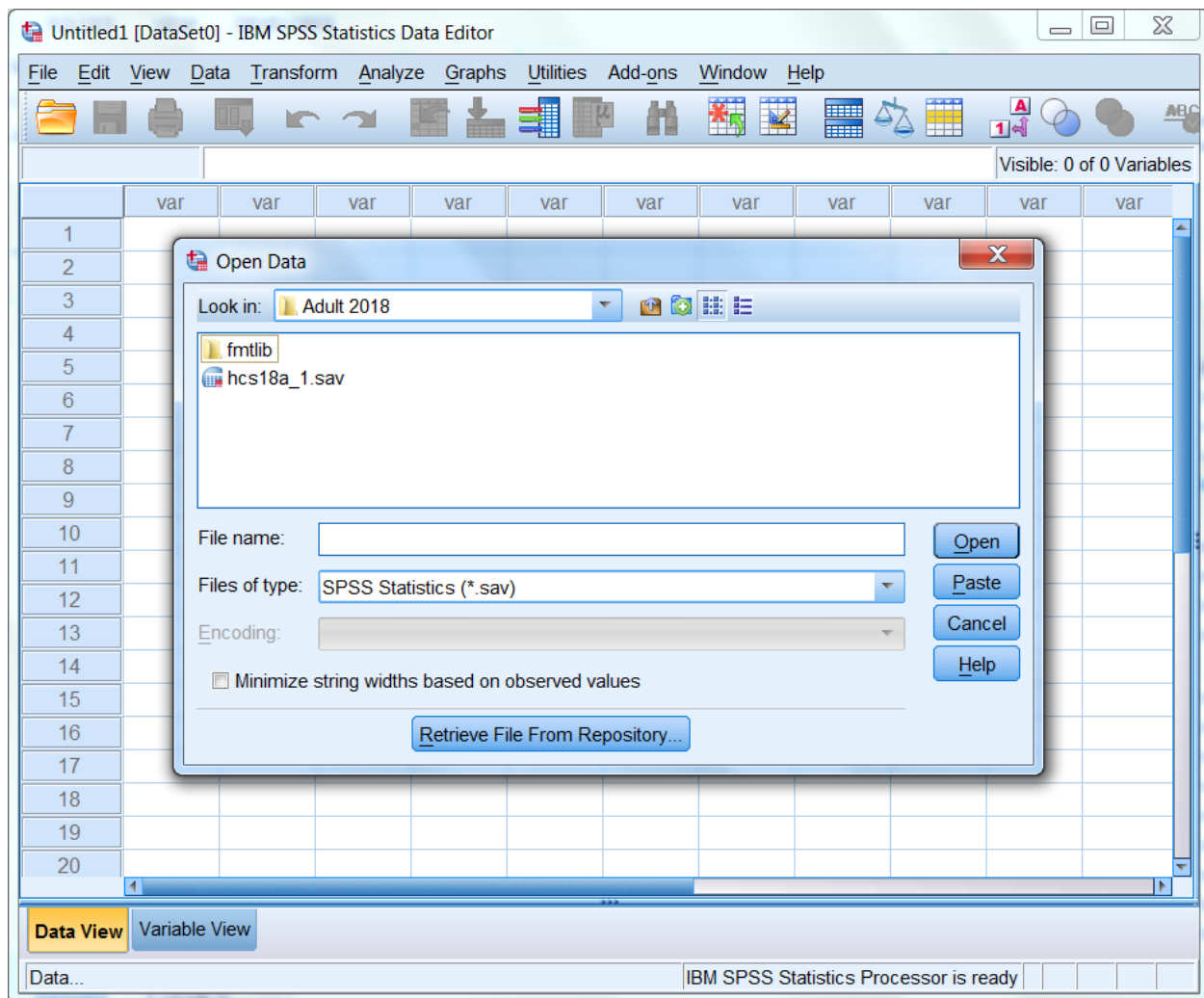
To begin an SPSS session, double click on the SPSS icon on your desktop. The Data Editor window will open and present a spreadsheet with a dialog box. Click Cancel in the bottom right corner to close the dialog box and a blank spreadsheet will appear:



Click on File in the upper left corner to open the following menu:



Select the **Open** option or choose a file from the list displayed. **Open** and **data** produces the following screen:



If the file is not in this directory, navigate through your folders until you locate it. Mark the file and click **Open**. You will be returned to the spreadsheet Data Editor with the file on view. The 2018 Adult HCSDb dataset has been opened and is displayed below.

hcs18a_1.sav [DataSet1] - IBM SPSS Statistics Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

Visible: 521 of 521 Variables

	MPRID	SVCSMPL	SEXSMPL	STRATUM	EN BG	MPCSMPL	NHFF	QUARTER
1	00044424	1	2	1025206	06	1	134	Q2FY2018
2	00044535	1	2	1007503	03	2	187	Q2FY2018
3	00050816	4	1	1007403	06	1	1044	Q2FY2018
4	00056230	2	2	1007403	06	1	1043	Q3FY2018
5	00064079	1	2	1012306	06	2	170	Q2FY2018
6	00072271	1	2	1008903	03	3	239	Q1FY2018
7	00079119	4	1	1031003	06	1	494	Q2FY2018
8	00088412	4	1	1011906	06	1	130	Q1FY2018
9	00109329	4	2	1007403	06	2	1044	Q2FY2018
10	00118579	4	1	1006906	06	2	.	Q2FY2018
11	00124703	4	1	1007403	06	1	1044	Q2FY2018
12	00126985	4	1	1031003	06	2	494	Q2FY2018
13	00136727	4	1	1001803	06	1	507	Q2FY2018
14	00138622	4	2	1001803	06	2	507	Q2FY2018
15	00138729	2	1	1007403	06	2	1044	Q2FY2018
16	00143238	4	2	1012006	06	1	.	Q2FY2018
17	00145689	4	1	1080503	01	1	1050	Q2FY2018
18	00145731	4	1	1011906	06	1	.	Q2FY2018

Data View Variable View

IBM SPSS Statistics Processor is ready

Constructing new variables

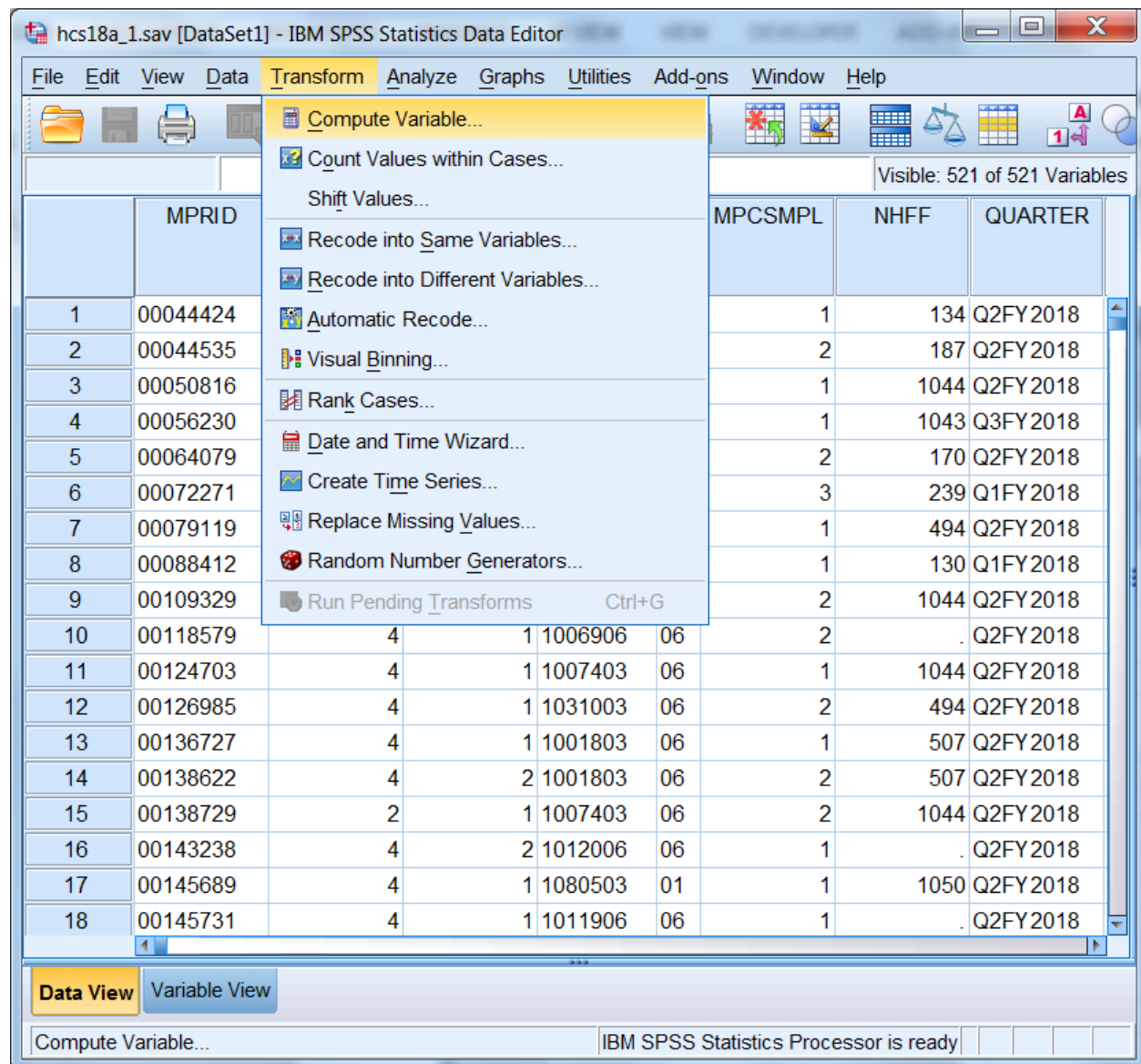
Data can be evaluated from many different aspects. It is sometimes useful to build new variables from combinations of the existing ones and to examine their distributions.

For example, the variable in the file for beneficiary group at the time of sampling is called `xbnfgrp`, and the variable for sex is `xsexa`. The value 1 for `xbnfgrp` indicates that the individual is on Active Duty. The relationships for constructing a new variable of Active Duty by sex are:

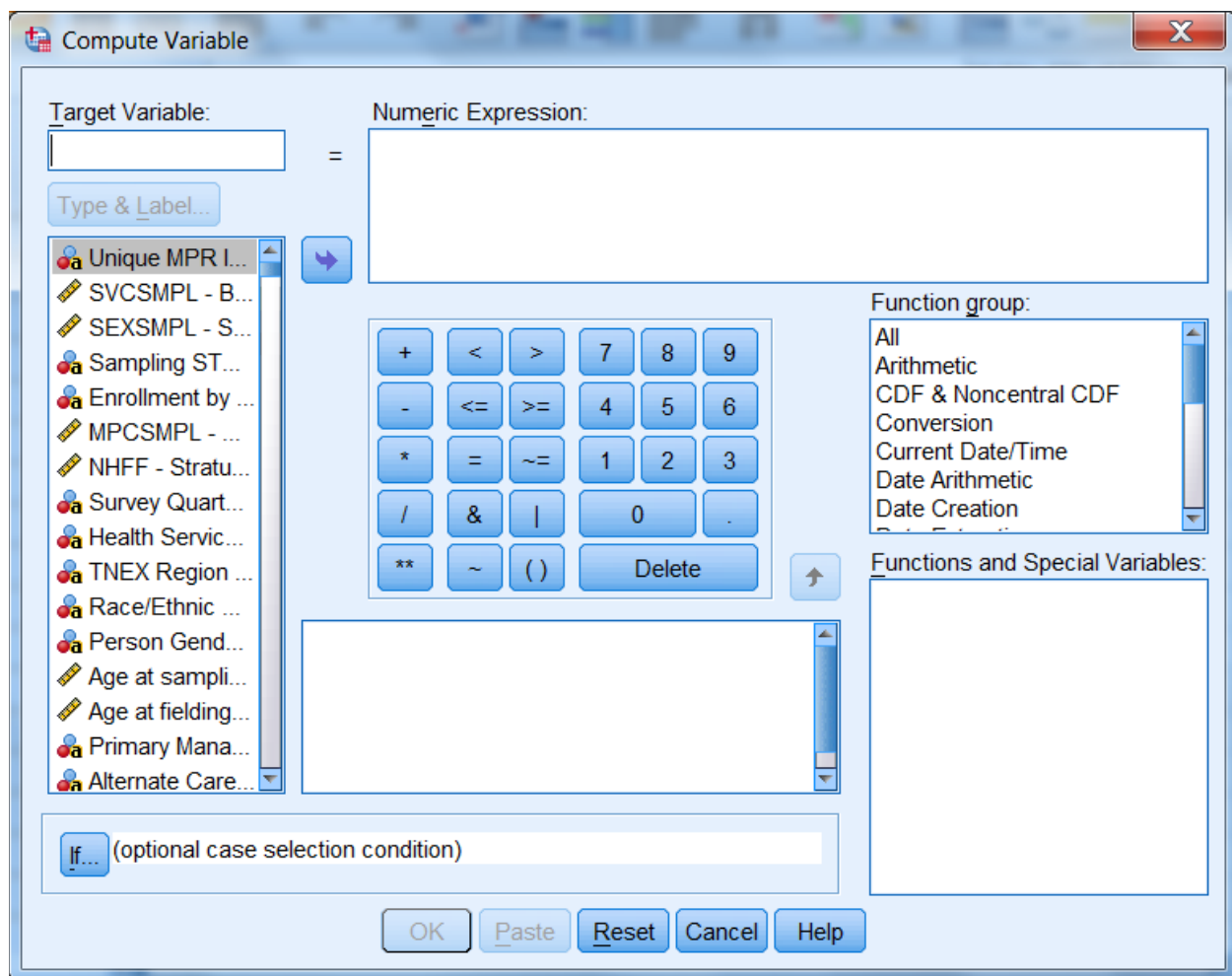
Active-Duty-males: **`xsexa=1 and XBNFGRP=1`**

Active-Duty-females: **`xsexa=2 and XBNFGRP=1`**

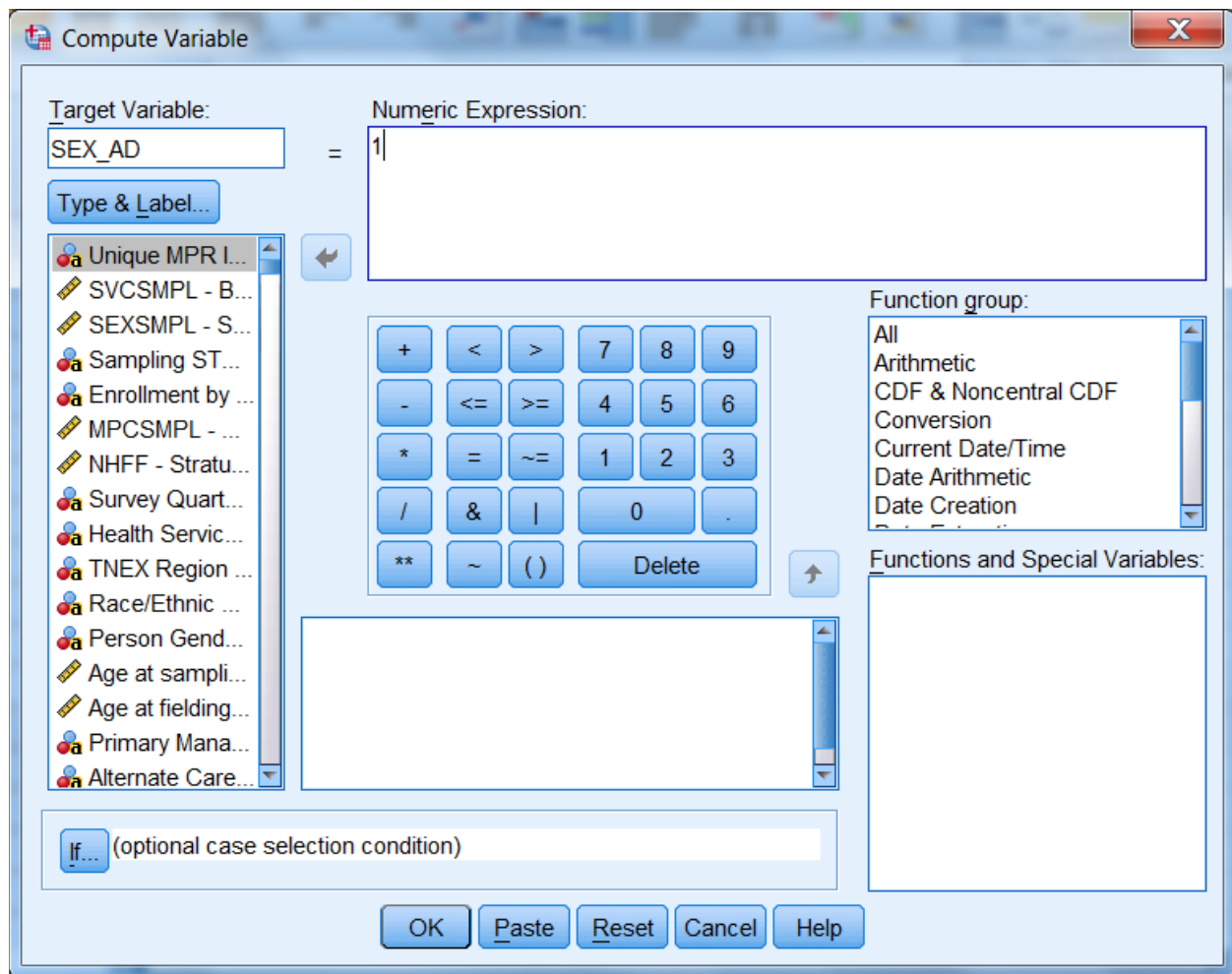
Open the Transform menu and select Compute Variable as in the following:



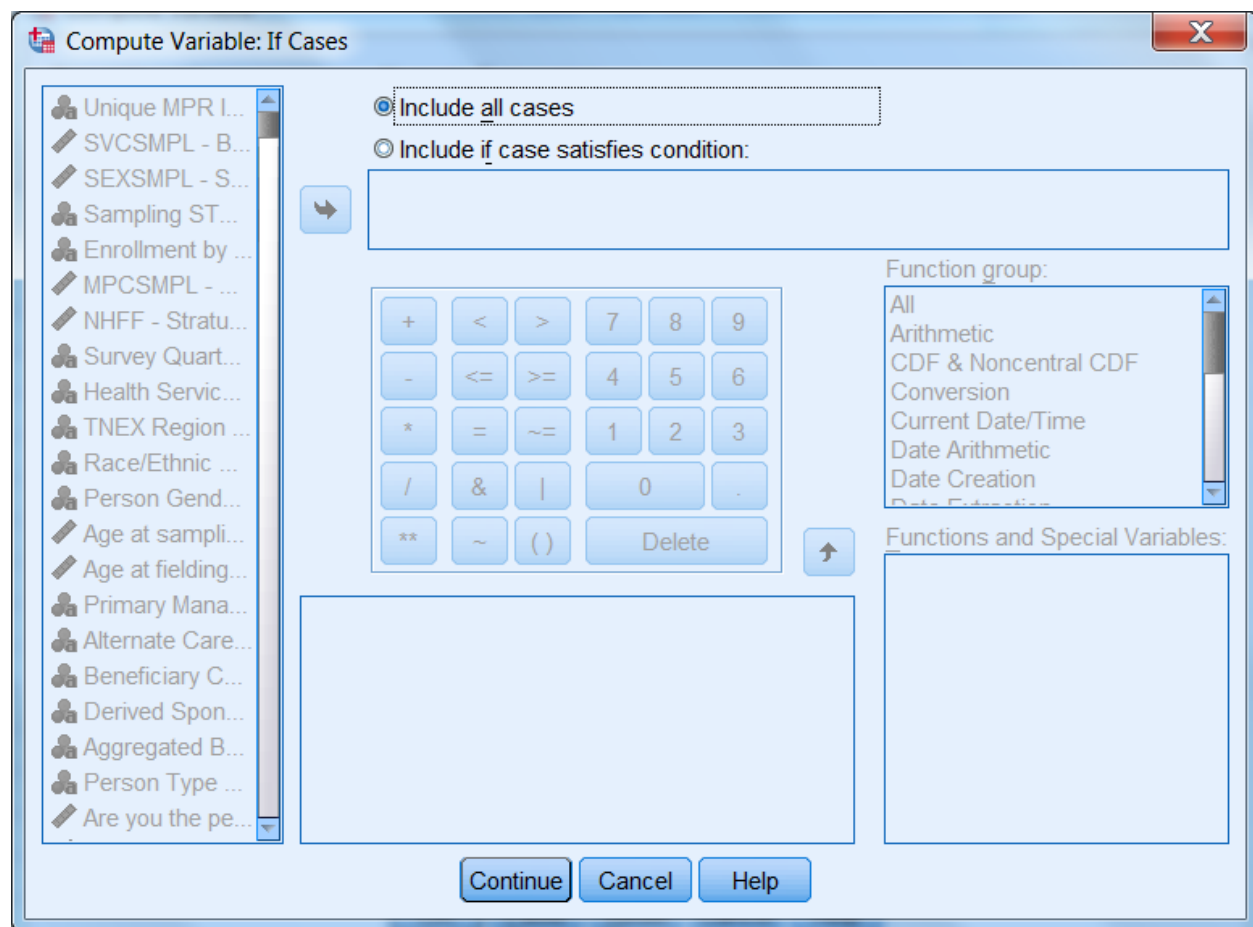
The following dialog box will open:



You can build the new variable in two steps to express the two conditions. The first task is to give the new variable a name and its first value. Enter the Target Variable slot and name the new variable `sex_ad`. Next, assign the value 1 to `sex_ad` by entering it into the slot for Numeric Expression. Your screen should look like the following:

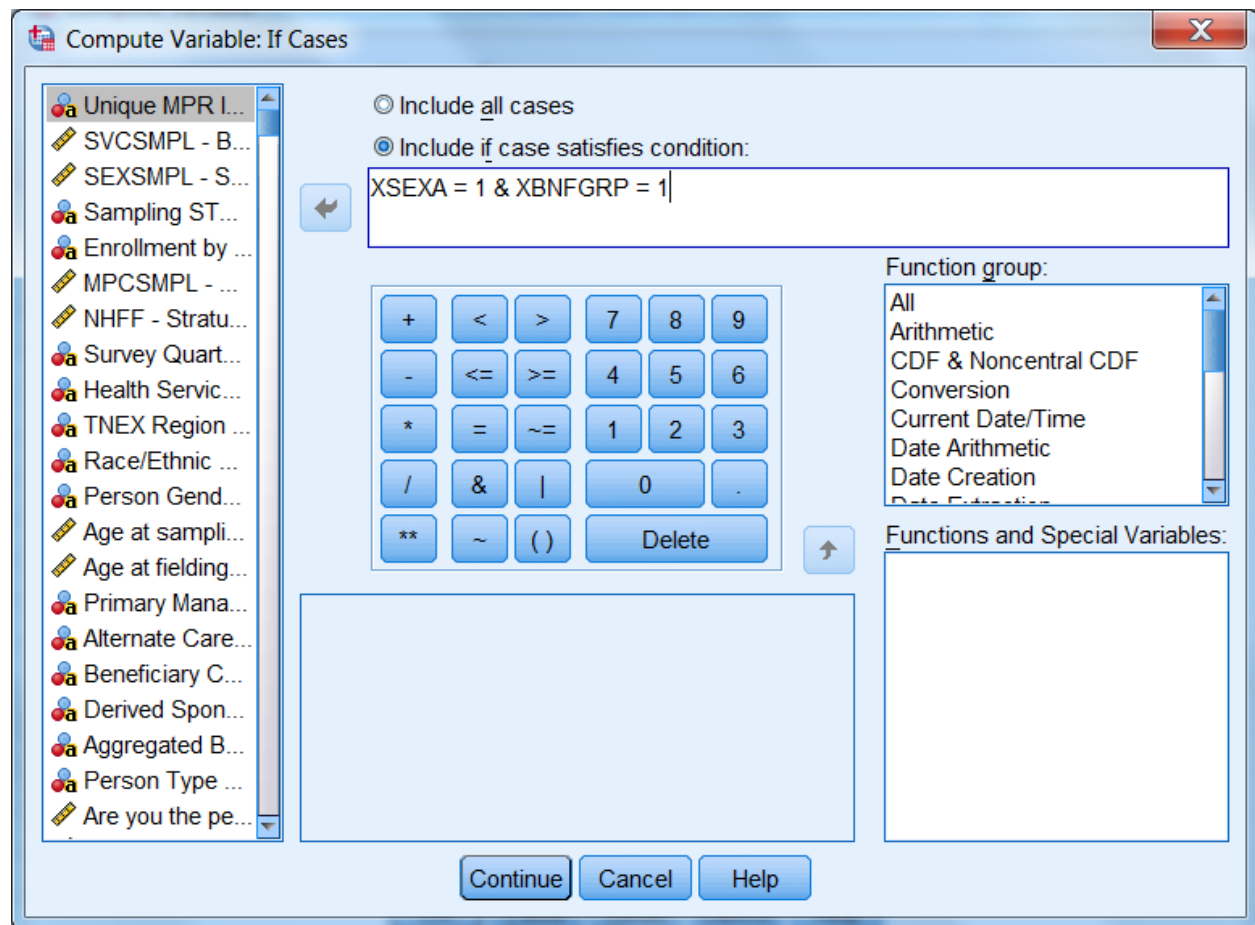


Once you we have assigned the value 1 to sex_ad, you can build the condition that qualifies the assignment. Click on If and open the following dialog box:

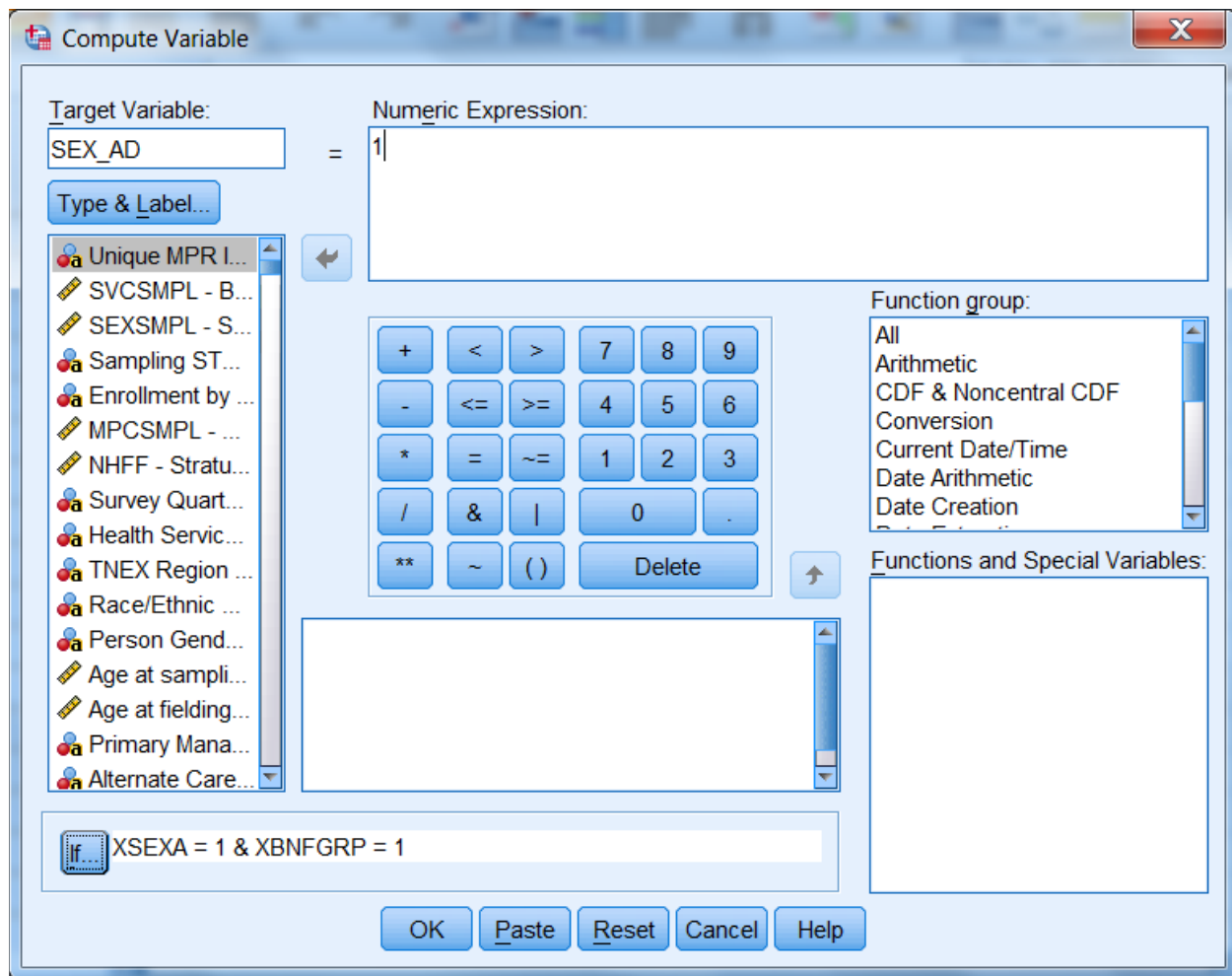


Click on the circle indicating Include if case satisfies condition, and the black dot will move to that circle. The slot underneath will open, ready for your input. Build the “if” condition. Write it directly into the slot or move the elements into the slot from the given options. Add the elements xsexa = 1 & xbnfgrp = 1.

The screen should resemble the following:



Click on Continue and return to the previous screen, which will now look like this:



Your condition will be written next to the If button. Click on OK to exit the dialog box, and the variable sex_ad will be created with its value set to 1.

The next step is to build the second condition for the new variable, which will set it to the value 2. Reopen the Compute dialog box. The commands you just gave still appear in the dialog box. Simply assign the value 2 to sex_ad, press If, and enter the new condition to identify Active Duty females. Click Continue, and finish with OK. A dialog box that says “Change existing variable?” will pop up. Click on OK, and the condition, if xsexa = 2 and xbnfgrp = 1, will be added to the new variable sex_ad.

Once you have created a new variable, you may want to add it permanently to the dataset. The new variable is computed for each case in the file and added to the view in the Data Window after the last variable in the dataset. The variable name is the column heading.

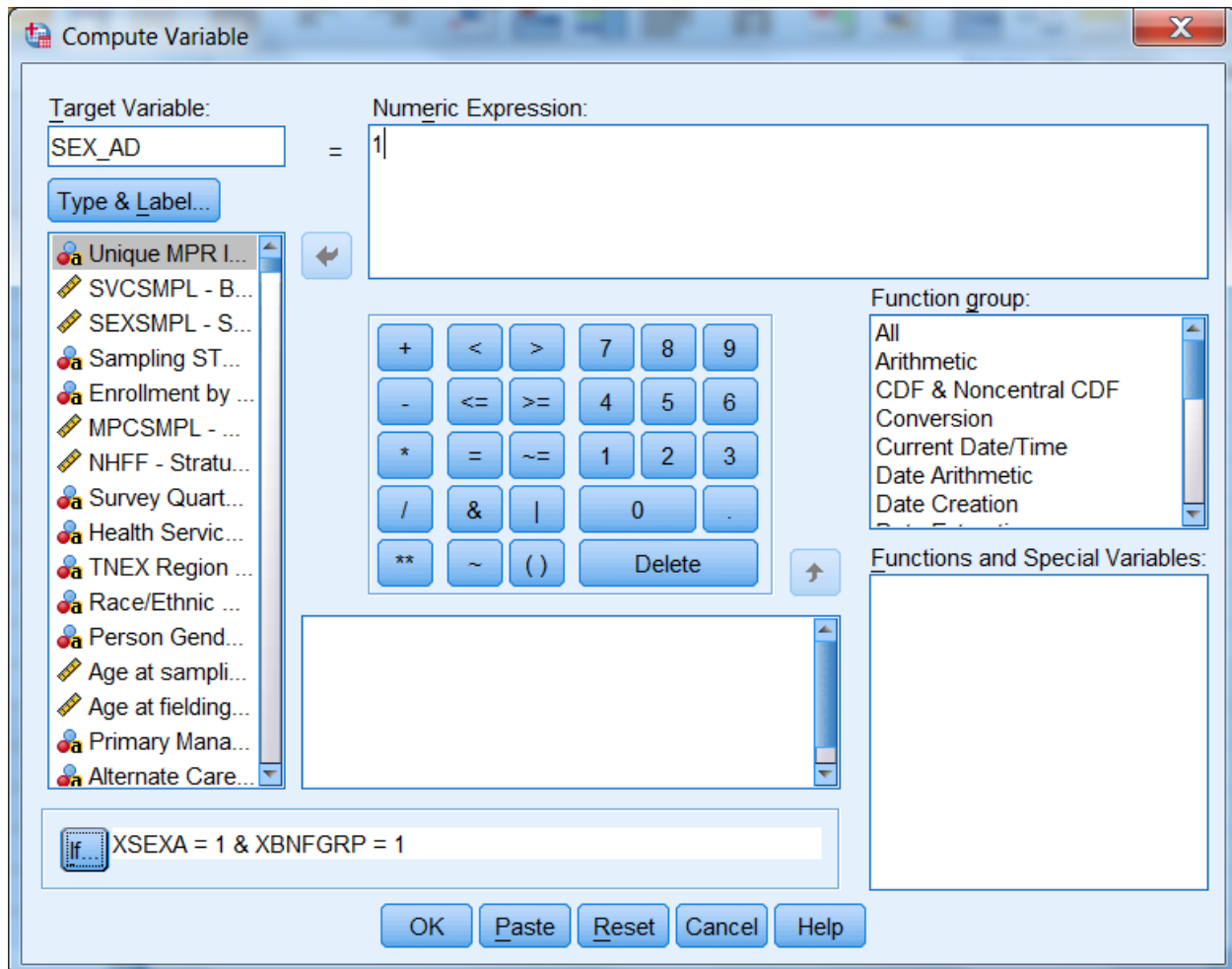
Since the HCSDB data set carries Read-Only status to protect it from corruption, changes to it cannot be saved. At the end of the day, when the work session ends and you exit SPSS, the file will revert to its former status and the new variables will be lost. The solution is to save the dataset under a new name when you exit. Choose the Save As option on the File menu, and you will be prompted to name the file and to save it in a folder of your choosing. Give the file a new name and save it. Open the new expanded file anytime for processing.

Suppose you do not want to use up your disk space for expanded copies of the dataset. Another option is to save the syntax you have generated in a file that can be run as it is needed. Syntax is a written instruction generated by the commands you give in a dialog box. These “sentences” can be saved in a

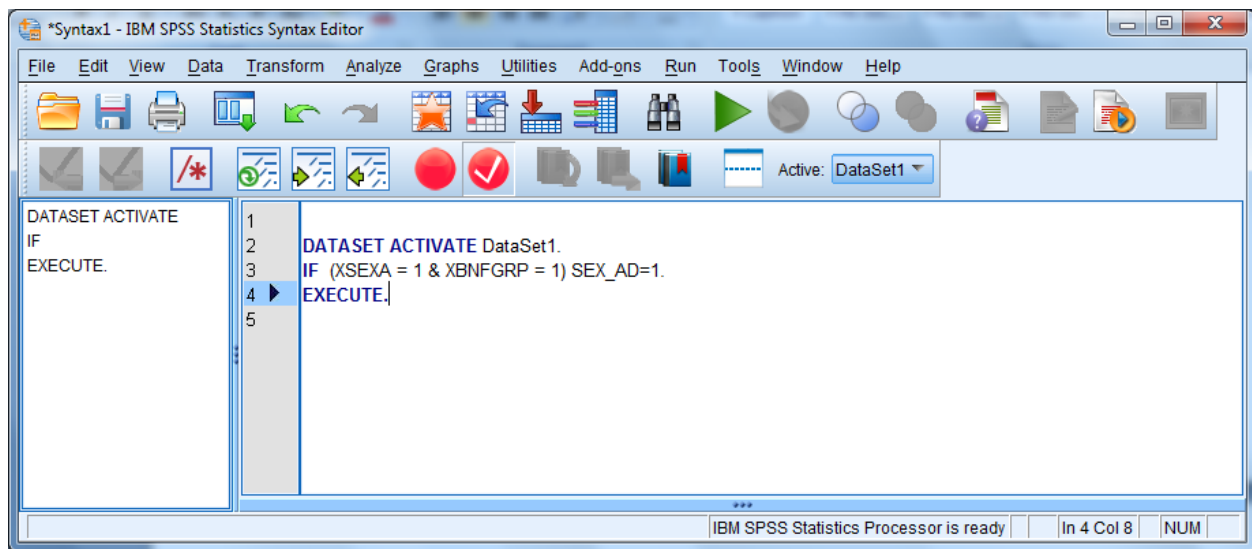
file and executed when needed. This is the batch mode of processing syntax commands. Syntax files take up very little space.

Experienced SPSS programmers, who have mastered SPSS syntax, often prefer to work only in batch mode. This option is available to users who have not mastered the syntax language. You can paste the commands, generated interactively in the dialog box, onto a syntax file.

Recall the compute example for the new variable sex_ad. The screen below is the result of assigning 1 to sex_ad according to an If condition. You clicked on OK to set the value. Returning to the screen and clicking on Paste writes the command to a syntax file.



Click on the Paste button. A dialog box that says “Change existing variable?” will pop up. Click on OK, and the syntax window below will open with the syntax written in it.

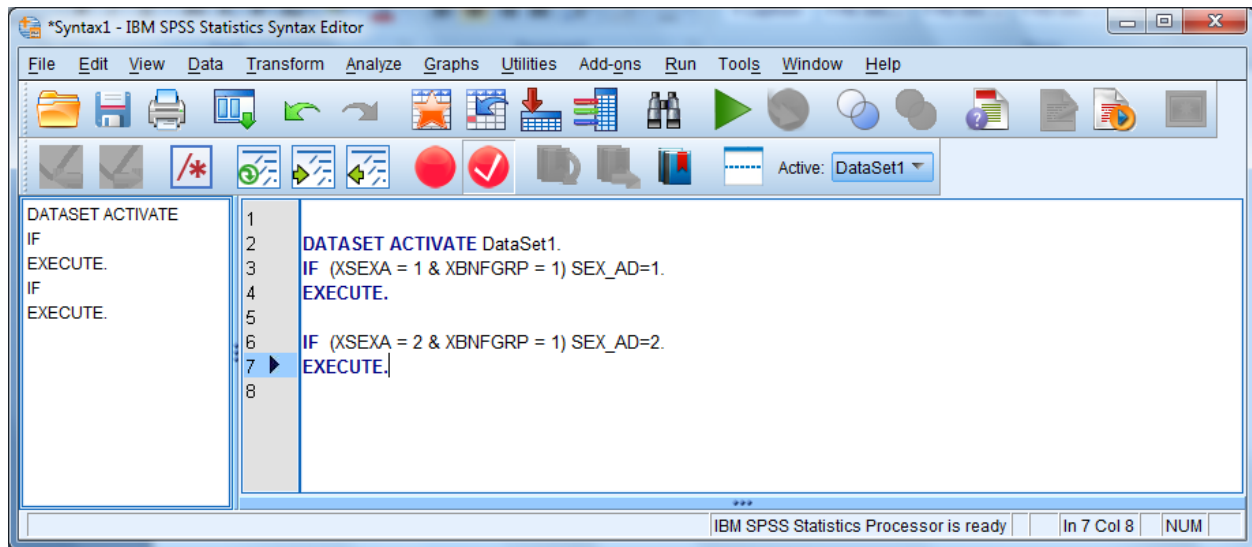


Now return to the compute dialog box.

The screenshot shows the 'Compute Variable' dialog box with the following details:

- Target Variable:** SEX_AD
- Numeric Expression:** 2
- Function group:** All
- Functions and Special Variables:** (Empty list)
- If...:** XSEXA = 2 & XBNFGRP = 1
- Buttons:** OK, Paste, Reset, Cancel, Help

Assign the value **2** to **sex_ad** and build the “if” condition as in the diagram above. Select **Paste**, and these commands will be appended to the syntax file.



The results appear in the screen above. SPSS gives default names to syntax files, such as Syntax1, Syntax2, etc., as they are created. It is a good idea to save the syntax, re-naming the file using the **Save As** option on the **File** menu. Use a name that has some meaning to you, e.g., **New_computes**. The file will automatically receive the suffix **.sps**.

Another option for adding new variables to the dataset is to **Recode** existing variables **into** new variables. A common example involves **grouping** an age variable into age categories as shown below, using the variable **RFLDAGE**, which exists on our dataset. **RFLDAGE** is coded in years from 18 to 86, which can be grouped into four age categories:

18 to 34 = 1 - label: "young adult"

35 to 49 = 2 - label: "mature adult"

50 to 65 = 3 - label: "middle-age"

65 and higher = 4 - label: "senior citizen"

The new variable is called **age_grp**.

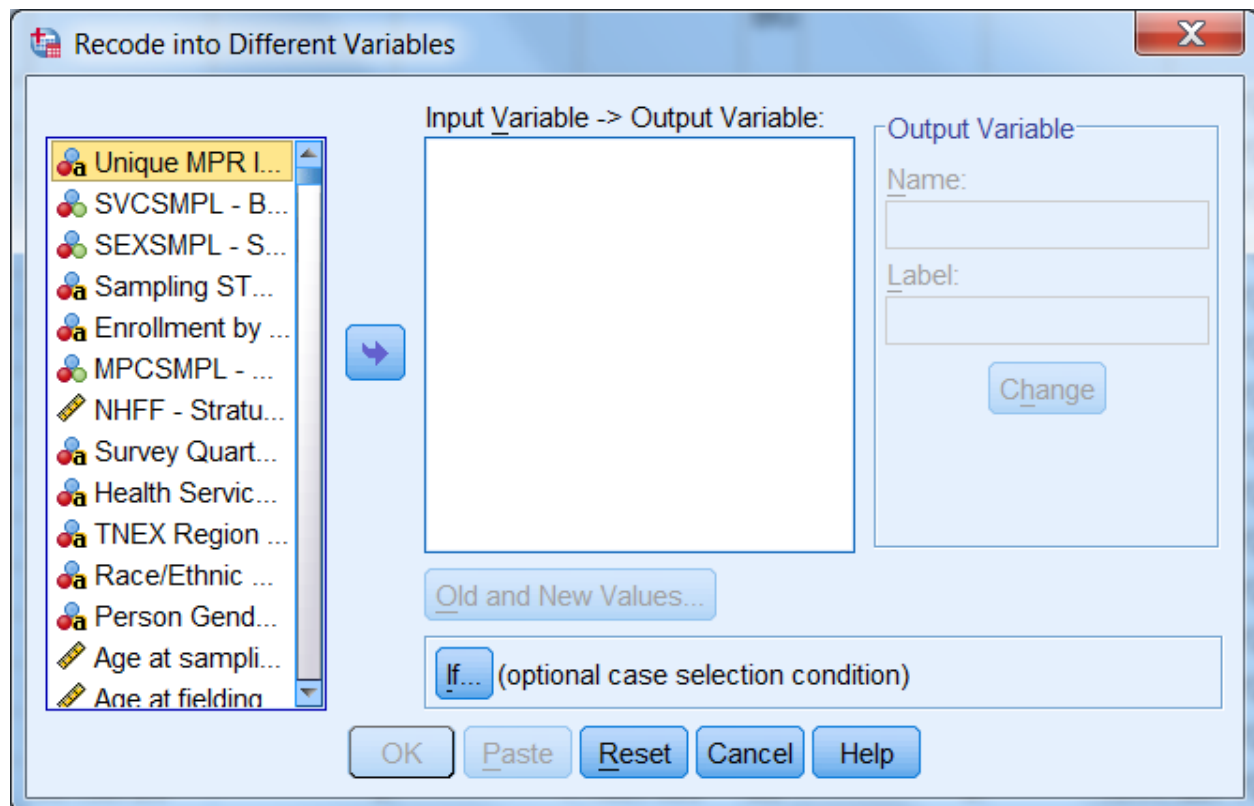
From the **Transform** menu, choose **Recode Into Different Variables** as pictured below:

The screenshot shows the IBM SPSS Statistics Data Editor window for a file named *hcs18a_1.sav. The 'Transform' menu is open, and 'Recode into Different Variables...' is selected. The data table below shows the first 18 rows of data.

	MPRID					MPCSMPL	NHFF	QUARTER
1	00044424					1	134	Q2FY 2018
2	00044535					2	187	Q2FY 2018
3	00050816					1	1044	Q2FY 2018
4	00056230					1	1043	Q3FY 2018
5	00064079					2	170	Q2FY 2018
6	00072271					3	239	Q1FY 2018
7	00079119					1	494	Q2FY 2018
8	00088412					1	130	Q1FY 2018
9	00109329					2	1044	Q2FY 2018
10	00118579	4	1	1006906	06	2	.	Q2FY 2018
11	00124703	4	1	1007403	06	1	1044	Q2FY 2018
12	00126985	4	1	1031003	06	2	494	Q2FY 2018
13	00136727	4	1	1001803	06	1	507	Q2FY 2018
14	00138622	4	2	1001803	06	2	507	Q2FY 2018
15	00138729	2	1	1007403	06	2	1044	Q2FY 2018
16	00143238	4	2	1012006	06	1	.	Q2FY 2018
17	00145689	4	1	1080503	01	1	1050	Q2FY 2018
18	00145731	4	1	1011906	06	1	.	Q2FY 2018

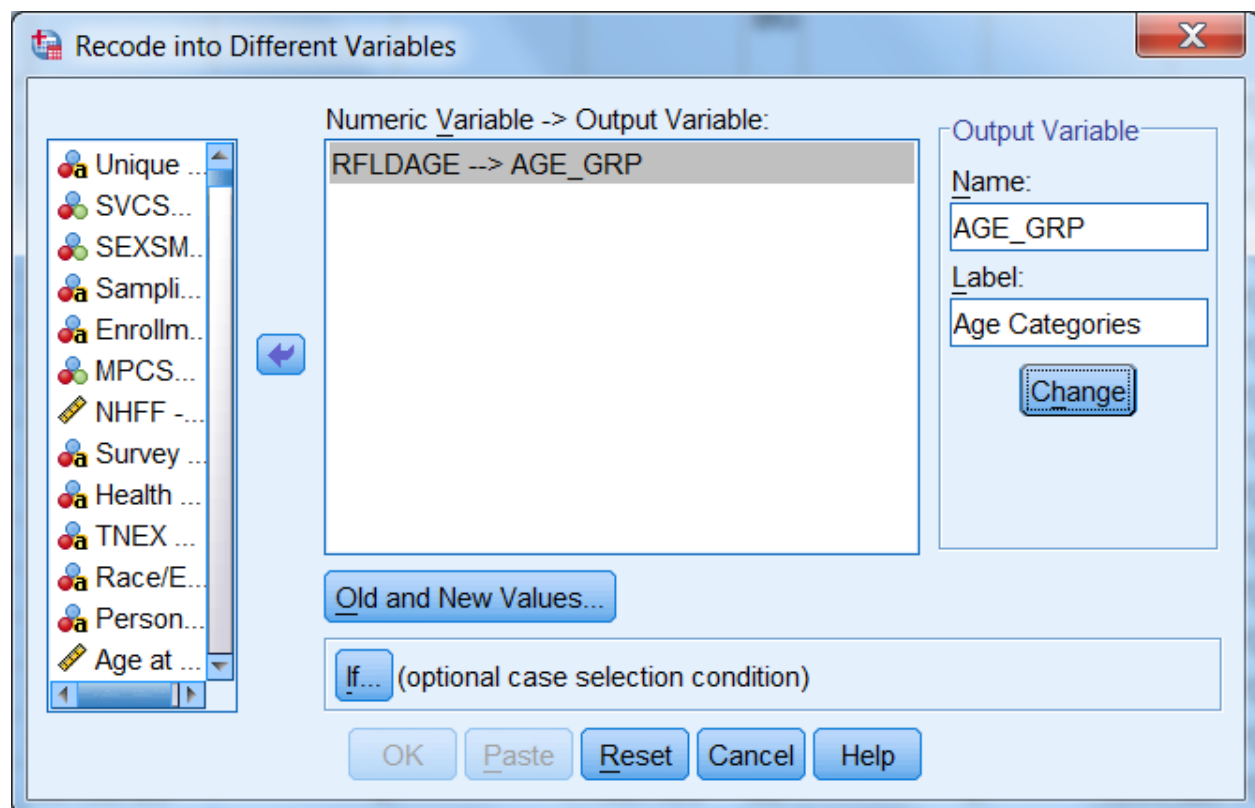
The status bar at the bottom indicates 'Recode into Different Variables...' and 'IBM SPSS Statistics Processor is ready'.

The following dialog box will open:

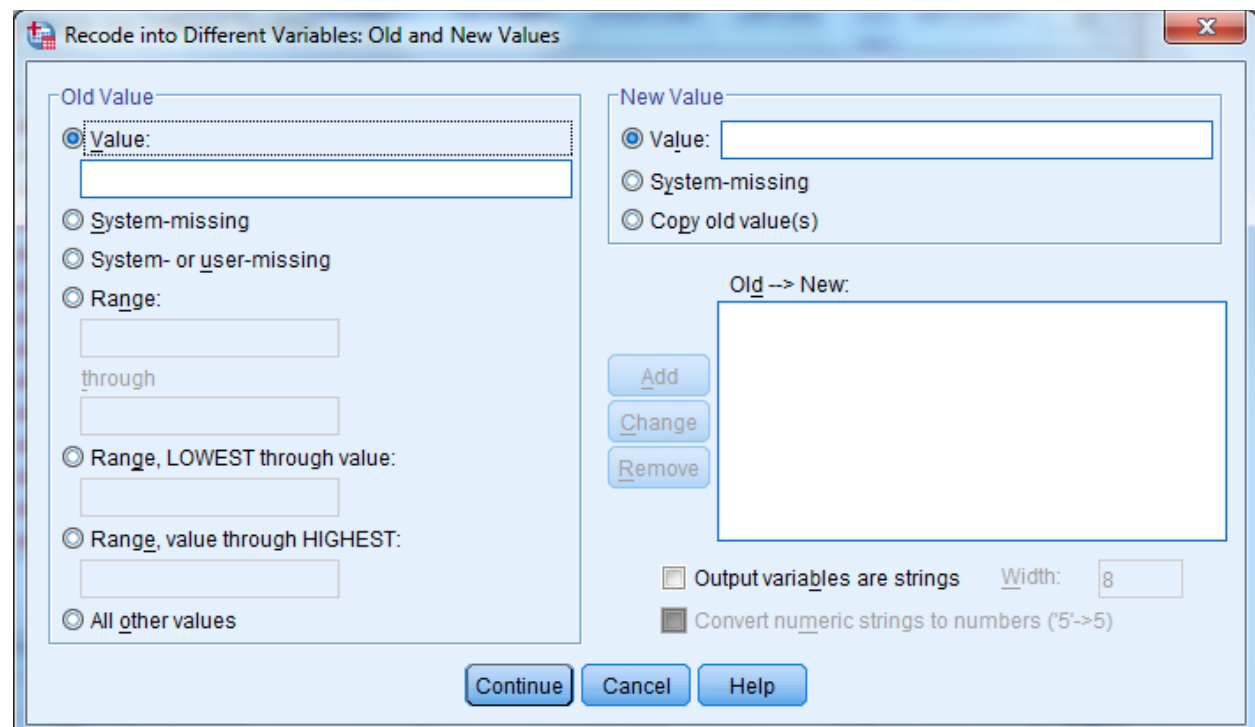


The image shows the 'Recode into Different Variables' dialog box in SPSS. On the left is a list of variables: Unique MPR I..., SVCSMPL - B..., SEXSMPL - S..., Sampling ST..., Enrollment by ..., MPCSMPL - ..., NHFF - Stratu..., Survey Quart..., Health Servic..., TNEX Region ..., Race/Ethnic ..., Person Gend..., Age at sampli..., and Age at fielding. The 'Age at fielding' variable is highlighted. In the center, there is a large empty box labeled 'Input Variable -> Output Variable:'. To the right of this box is a section for the 'Output Variable' with fields for 'Name:' and 'Label:', and a 'Change' button below them. Below the central box is a button labeled 'Old and New Values...'. At the bottom of the dialog is a section for 'If...' (optional case selection condition) and a row of buttons: OK, Paste, Reset, Cancel, and Help.

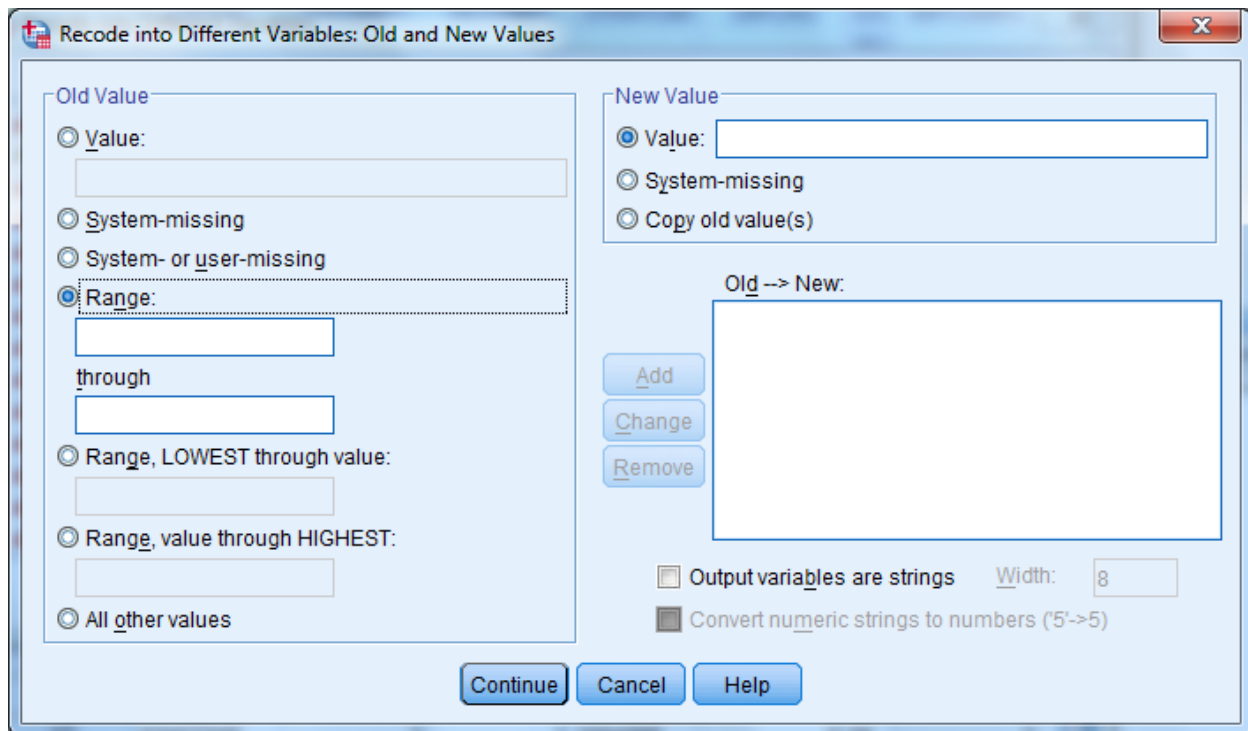
Move **RFLDAGE (Age at fielding)** from the variable list on the left to the box labeled **Input Variable -> Output Variable**. In the **Name** slot, enter the new variable name **age_grp**. Enter **Age Categories**, the variable label, in the **Label** slot. Click on **Change**. The dialog box should look like the one below.



Click on Old and New Values, and the following dialog box will open:



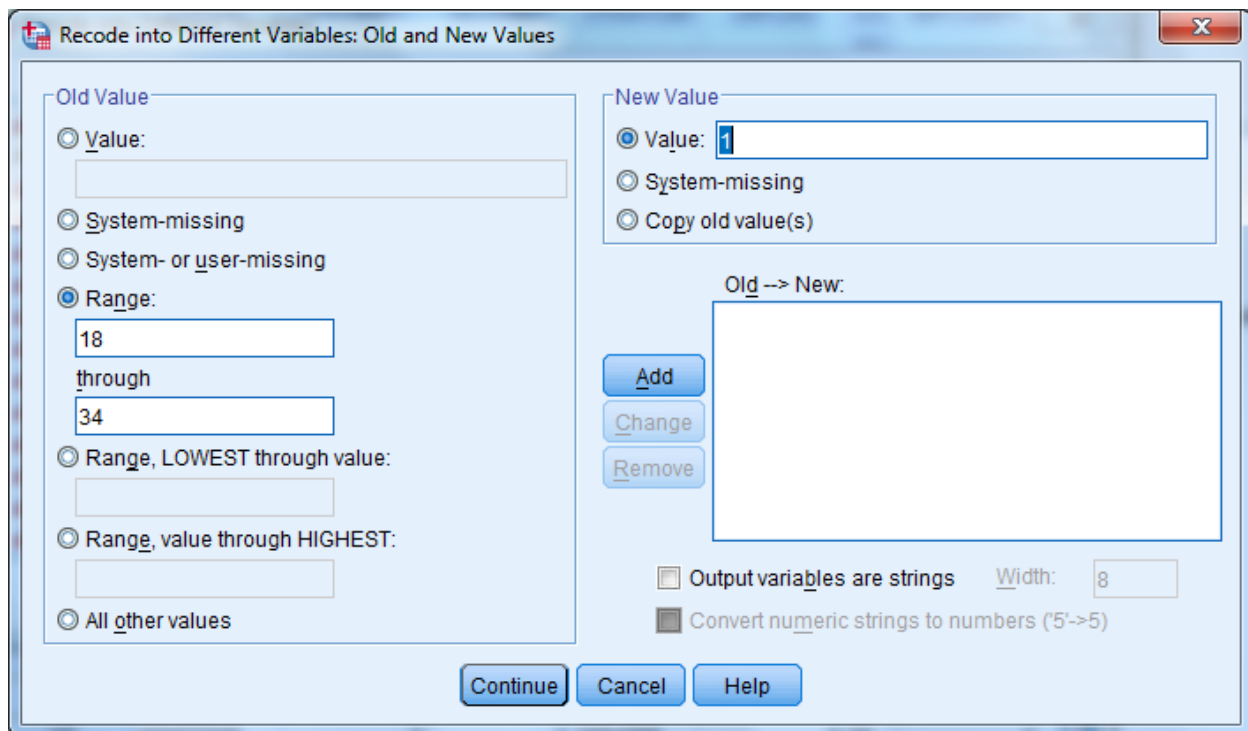
The next step in grouping the age variable is to specify the existing values of **Age** to be recoded. To do this, click on the **Range** circle under **Old Value**.



The image shows the 'Recode into Different Variables: Old and New Values' dialog box in SPSS. The 'Old Value' section on the left has the 'Range' radio button selected. Below it, there are two empty text boxes for entering a range, with the word 'through' positioned between them. The 'New Value' section on the right has the 'Value' radio button selected, with an empty text box next to it. Below this are 'System-missing' and 'Copy old value(s)' options. A large empty box labeled 'Old --> New:' is in the center. At the bottom of the dialog are 'Continue', 'Cancel', and 'Help' buttons. There are also checkboxes for 'Output variables are strings' (unchecked) and 'Convert numeric strings to numbers ('5'-->5)' (checked), along with a 'Width' field set to 8.

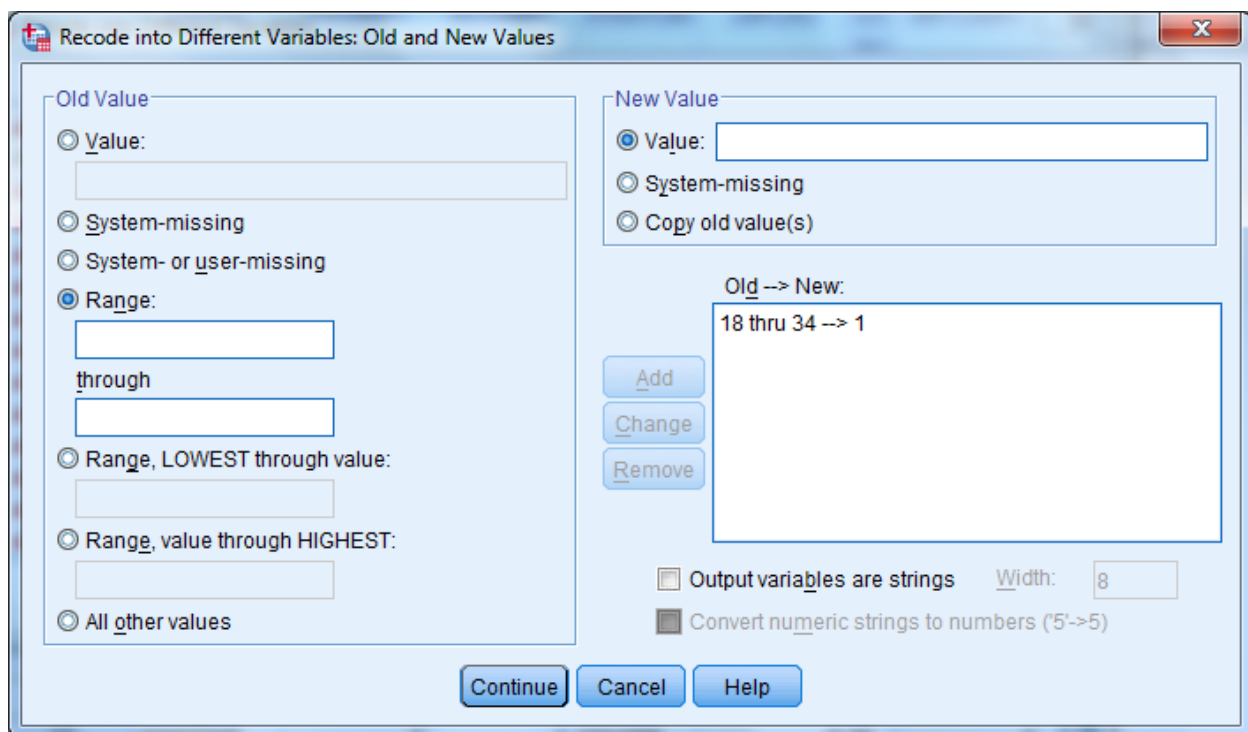
Once the appropriate slots are open, you have four ranges to enter.

First, enter **18 through 34** in the slots provided under **Range**. Next, enter the value **1** in the **Value** slot under **New Value**. **Add** is now illuminated.



The image shows the 'Recode into Different Variables: Old and New Values' dialog box in SPSS. The 'Old Value' section on the left has the 'Range' radio button selected, with '18' in the first input box and '34' in the second. The 'New Value' section on the right has the 'Value' radio button selected, with '1' in the input box. Below these sections are buttons for 'Add', 'Change', and 'Remove'. At the bottom right, there are checkboxes for 'Output variables are strings' (unchecked) and 'Convert numeric strings to numbers' (checked), along with a 'Width' of 8. At the bottom are 'Continue', 'Cancel', and 'Help' buttons.

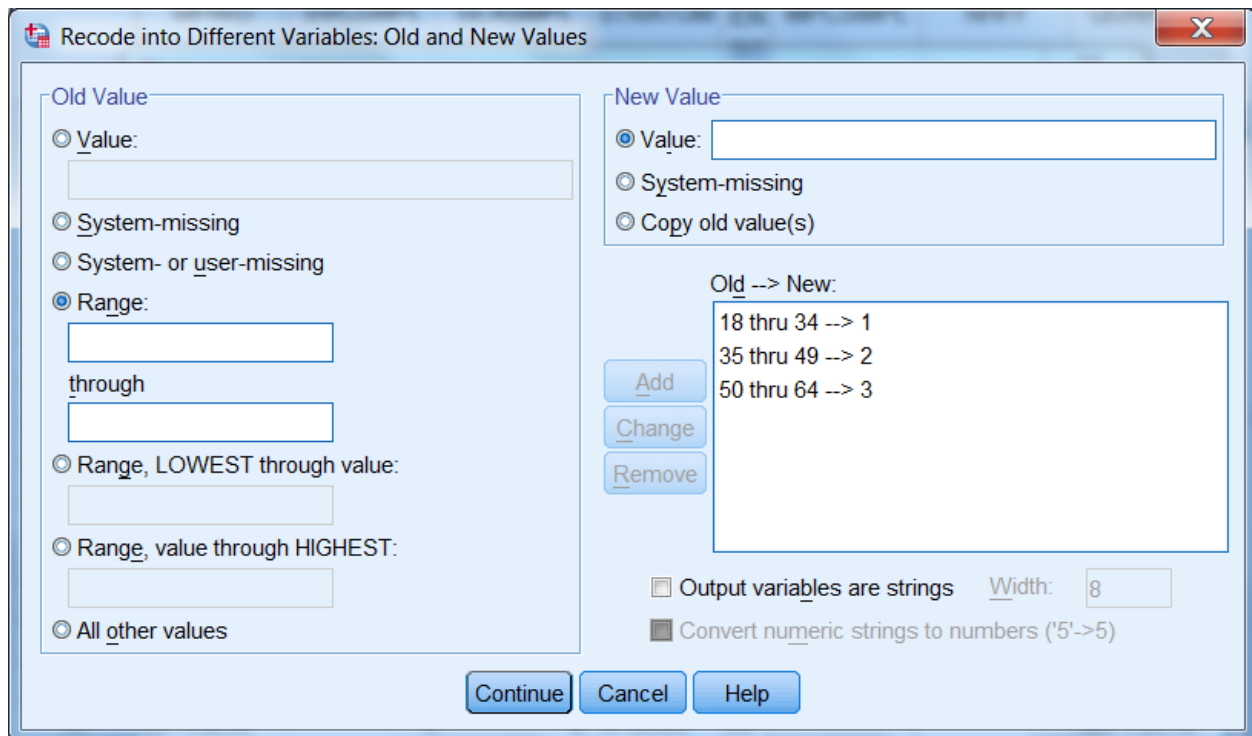
Clicking on Add produces the following result:



The image shows the same 'Recode into Different Variables: Old and New Values' dialog box, but now the 'Old --> New:' list in the 'New Value' section contains the mapping '18 thru 34 --> 1'. The 'Add' button is highlighted. All other settings, including the 'Range' selection in the 'Old Value' section and the 'Convert numeric strings to numbers' checkbox, remain the same as in the previous image.

The specified range appears in the box labeled **Old -> New**, and the **Range** and **Value** slots have been cleared to permit additional entries.

The next two remaining ranges are built in the same manner, adding each specification, until the dialog box looks like the one below.



The image shows the 'Recode into Different Variables: Old and New Values' dialog box in SPSS. The 'Old Value' section on the left has the 'Range' radio button selected. The 'New Value' section on the right has the 'Value' radio button selected. A list box in the center shows three mappings: '18 thru 34 --> 1', '35 thru 49 --> 2', and '50 thru 64 --> 3'. Below this list are 'Add', 'Change', and 'Remove' buttons. At the bottom, there are checkboxes for 'Output variables are strings' (unchecked) and 'Convert numeric strings to numbers ('5'-->5)' (checked), along with a 'Width' field set to 8. 'Continue', 'Cancel', and 'Help' buttons are at the bottom.

Old Value	New Value
18 thru 34	1
35 thru 49	2
50 thru 64	3

Because the data file is top coded at age 65, creating the final category is slightly different. Click on **Range, value through HIGHEST**, enter 65, and then enter a **Value** of 4. Finally, click on Add and the screen below will show all age categories.

Recode into Different Variables: Old and New Values

Old Value

☐ Value:

☐ System-missing

☐ System- or user-missing

☐ Range:

through

☐ Range, LOWEST through value:

☐ Range, value through HIGHEST:

☐ All other values

New Value

☒ Value:

☐ System-missing

☐ Copy old value(s)

Old --> New:

18 thru 34 --> 1

35 thru 49 --> 2

50 thru 64 --> 3

65 thru Highest --> 4

Add

Change

Remove

☐ Output variables are strings Width: 8

☐ Convert numeric strings to numbers ('5'-->5)

Continue Cancel Help

Click on Continue and return to the previous screen.

Recode into Different Variables

Numeric Variable -> Output Variable:

RFLDAGE --> AGE_GRP

Output Variable

Name: AGE_GRP

Label: Age Categories

Change

Unique ...

SVCS...

SEXSM...

Sampli...

Enrollm...

MPCS...

NHFF ...

Survey ...

Health ...

TNEX ...

Race/E...

Person...

Age at ...

Old and New Values...

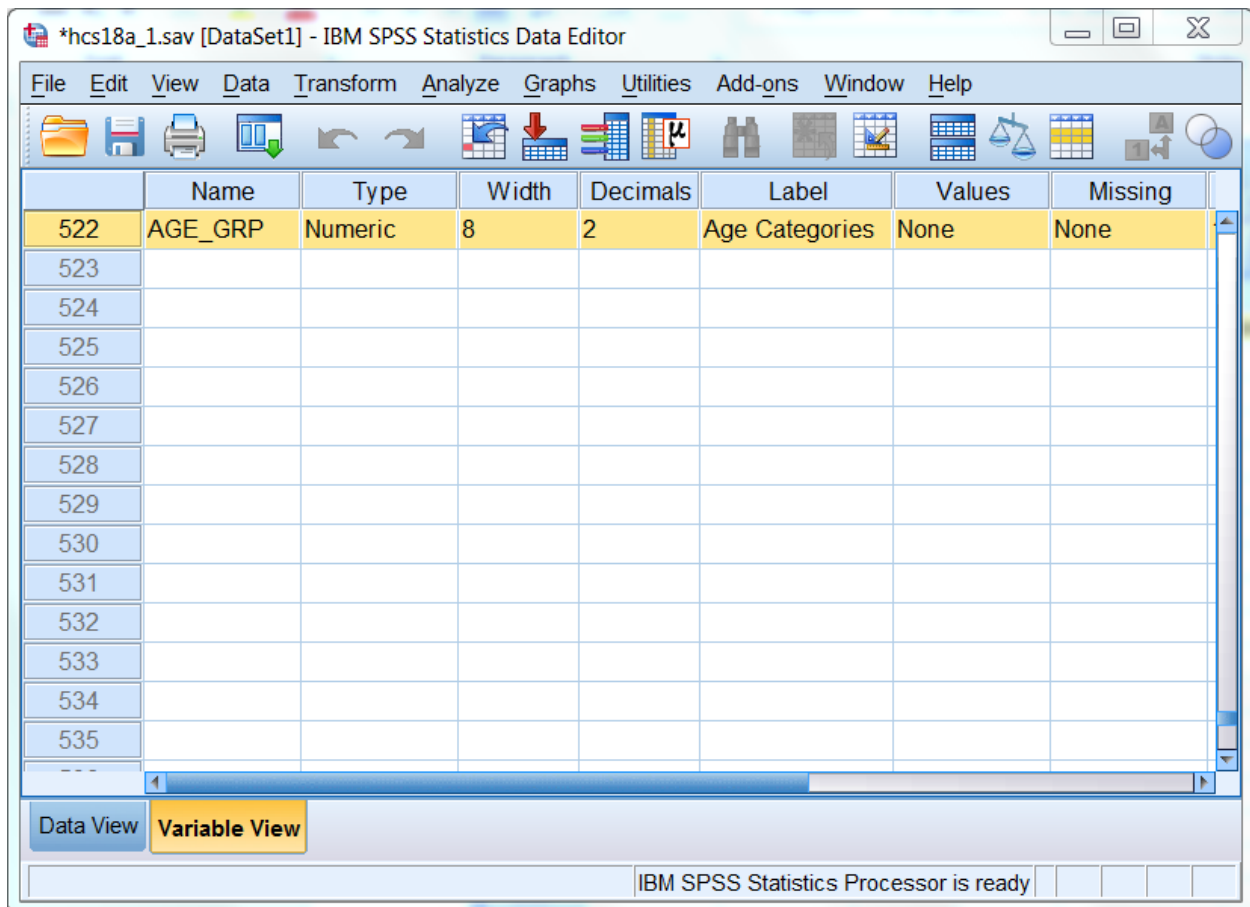
If... (optional case selection condition)

OK Paste Reset Cancel Help

Click on **OK** to exit the screen. The new variable **age_grp** has been created. The **Recode** syntax can be pasted to a syntax file.

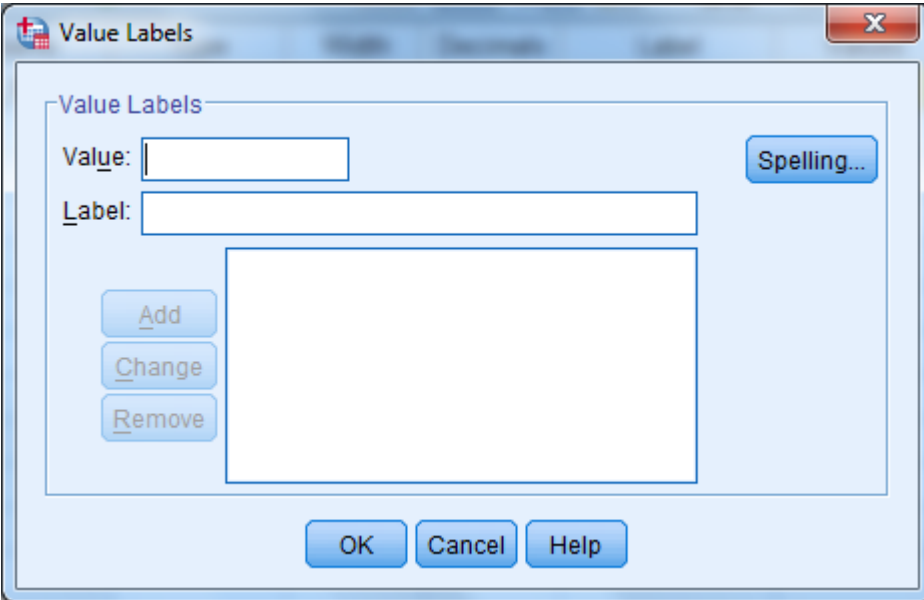
The final task is to create the value labels for the new variable **age_grp**. Labeling variables makes output from statistical reporting procedures much clearer and more elegant.

In the **Data Window**, go to the column for the new variable **age_grp** and double click in the gray area containing the variable name. The screen will change to variable view:



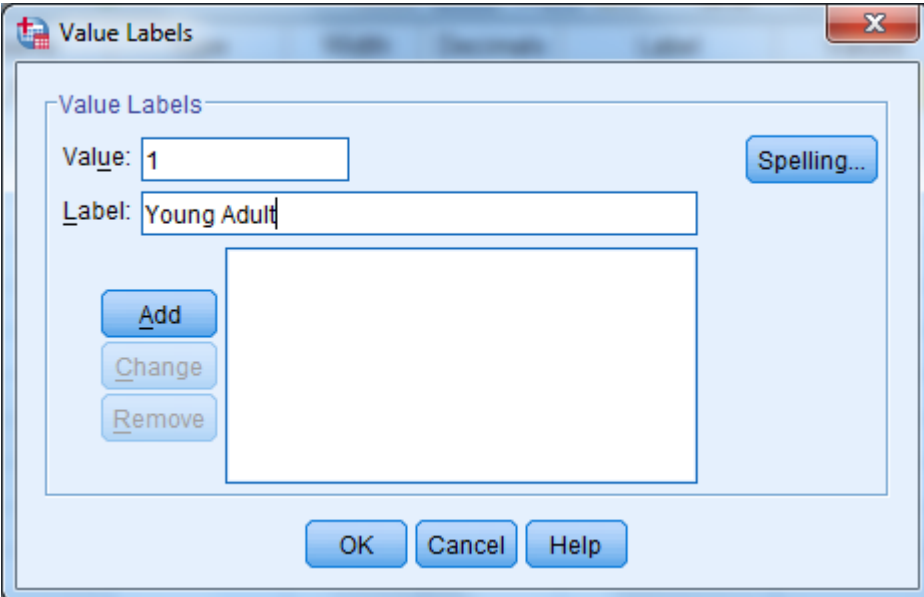
The variable **age_grp** is shown with its attributes.

Click in the cell under **Values** and the following dialog box will open:



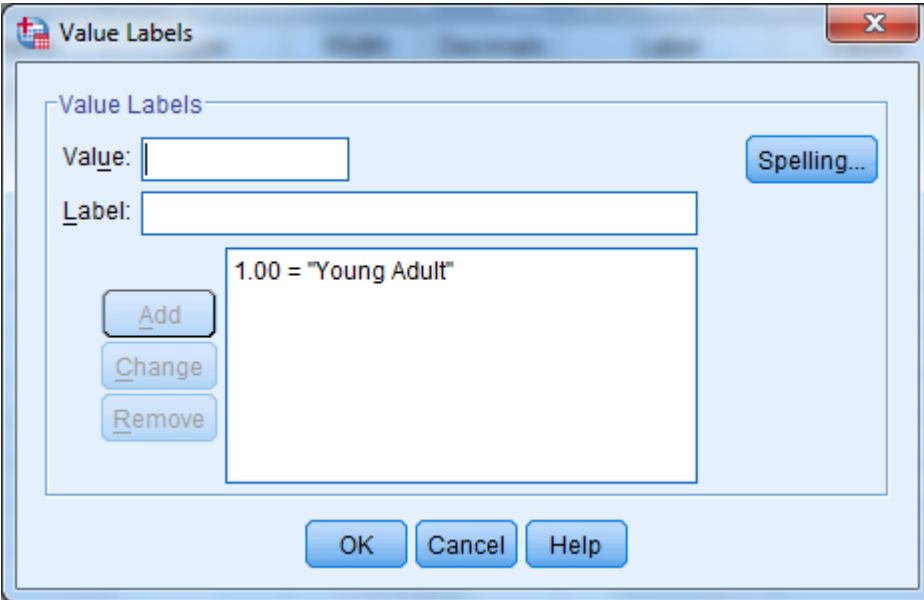
The image shows a Windows-style dialog box titled "Value Labels". It has a standard title bar with a red close button. The main area is divided into two sections. The top section contains two input fields: "Value:" and "Label:". The "Value:" field is currently empty, and the "Label:" field is also empty. To the right of these fields is a "Spelling..." button. Below the input fields are three buttons: "Add", "Change", and "Remove". The "Add" button is highlighted with a blue border. At the bottom of the dialog box are three buttons: "OK", "Cancel", and "Help".

You can then begin to label the *values* of **age_grp**. Enter **1** in the slot marked **Value**, and enter the label **Young Adult** in the slot marked Value Label. The screen will look like the following:



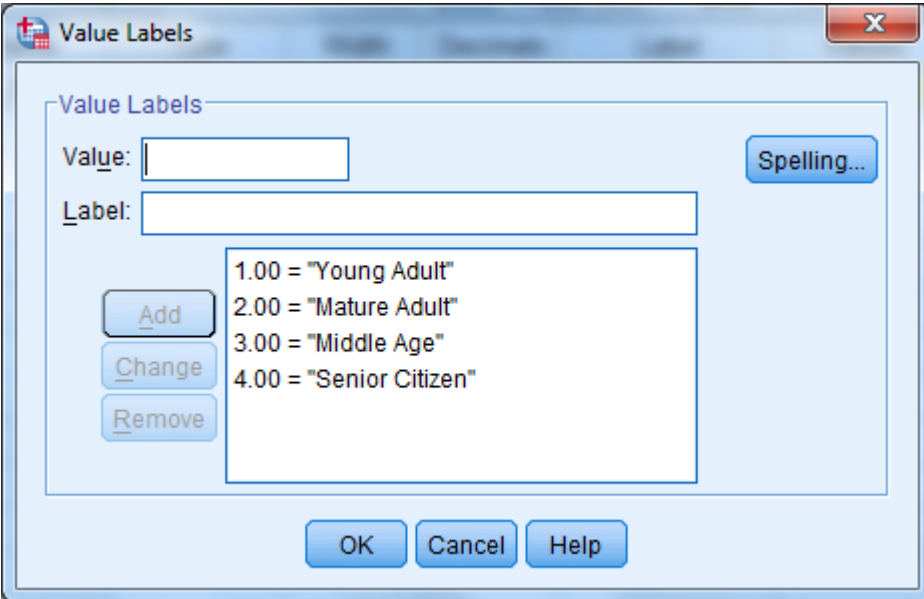
The image shows the same "Value Labels" dialog box, but now with data entered. The "Value:" field contains the number "1", and the "Label:" field contains the text "Young Adult". The "Add" button is still highlighted with a blue border. The "Spelling..." button is still present to the right of the input fields. The "OK", "Cancel", and "Help" buttons are still at the bottom.

Add is now illuminated. Click on **Add** and the text of your command will appear in the central box, clearing the slots for further entries, as in the next screen.



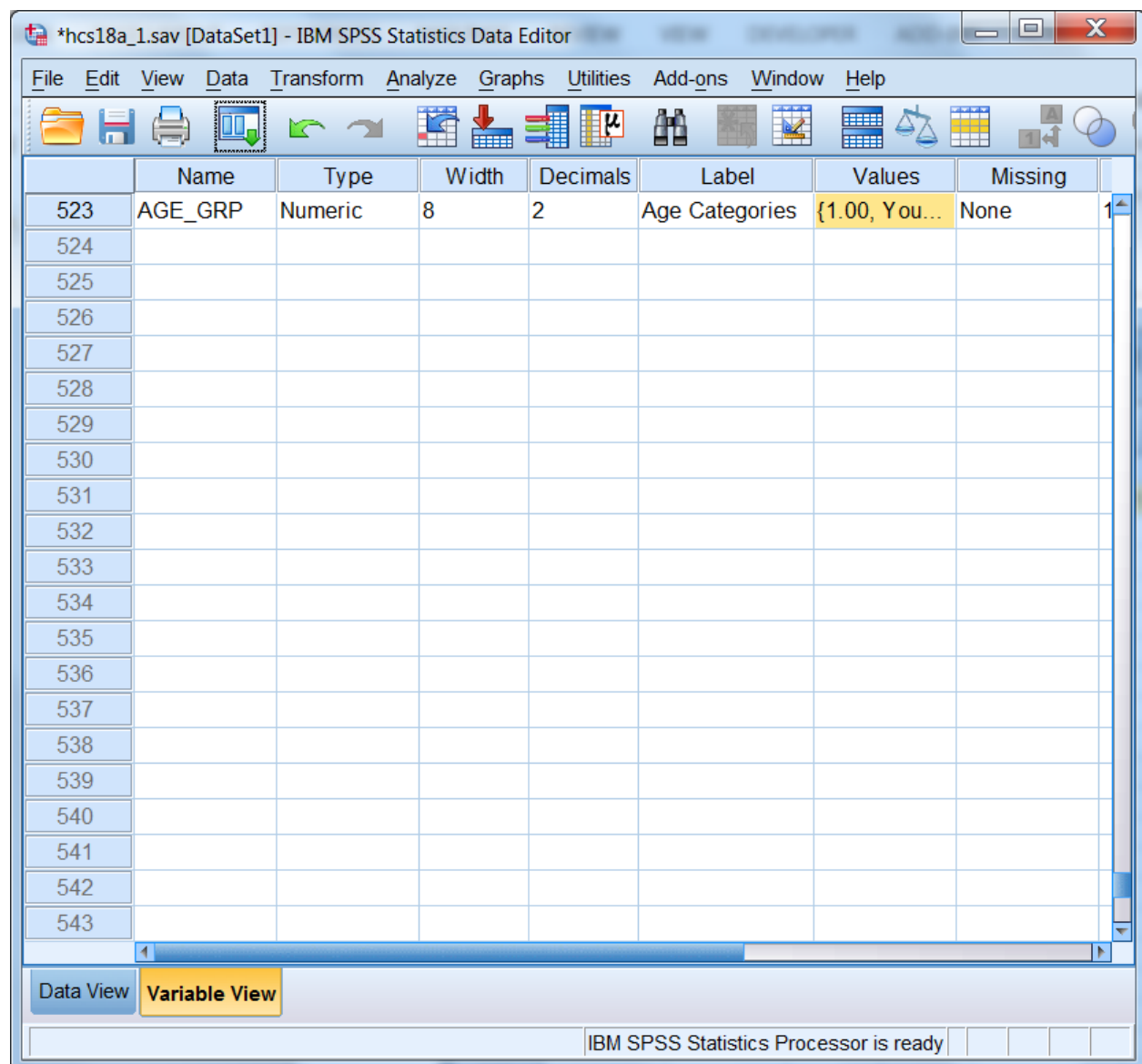
The "Value Labels" dialog box is shown. It has a title bar with a red close button. Inside, there's a "Value Labels" section with two input fields: "Value:" and "Label:". To the right of these fields is a "Spelling..." button. Below the input fields are three buttons: "Add", "Change", and "Remove". To the right of these buttons is a list box containing one entry: "1.00 = 'Young Adult'". At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

Build the other three labels until the screen looks like the following:



The "Value Labels" dialog box is shown, now with four entries in the list box: "1.00 = 'Young Adult'", "2.00 = 'Mature Adult'", "3.00 = 'Middle Age'", and "4.00 = 'Senior Citizen'". The rest of the dialog box, including the input fields, buttons, and title bar, is the same as in the previous image.

Click on **OK** and the screen will appear as follows:



Click on the **Data View** tab to return to the data screen.

Limiting the Number of Variables

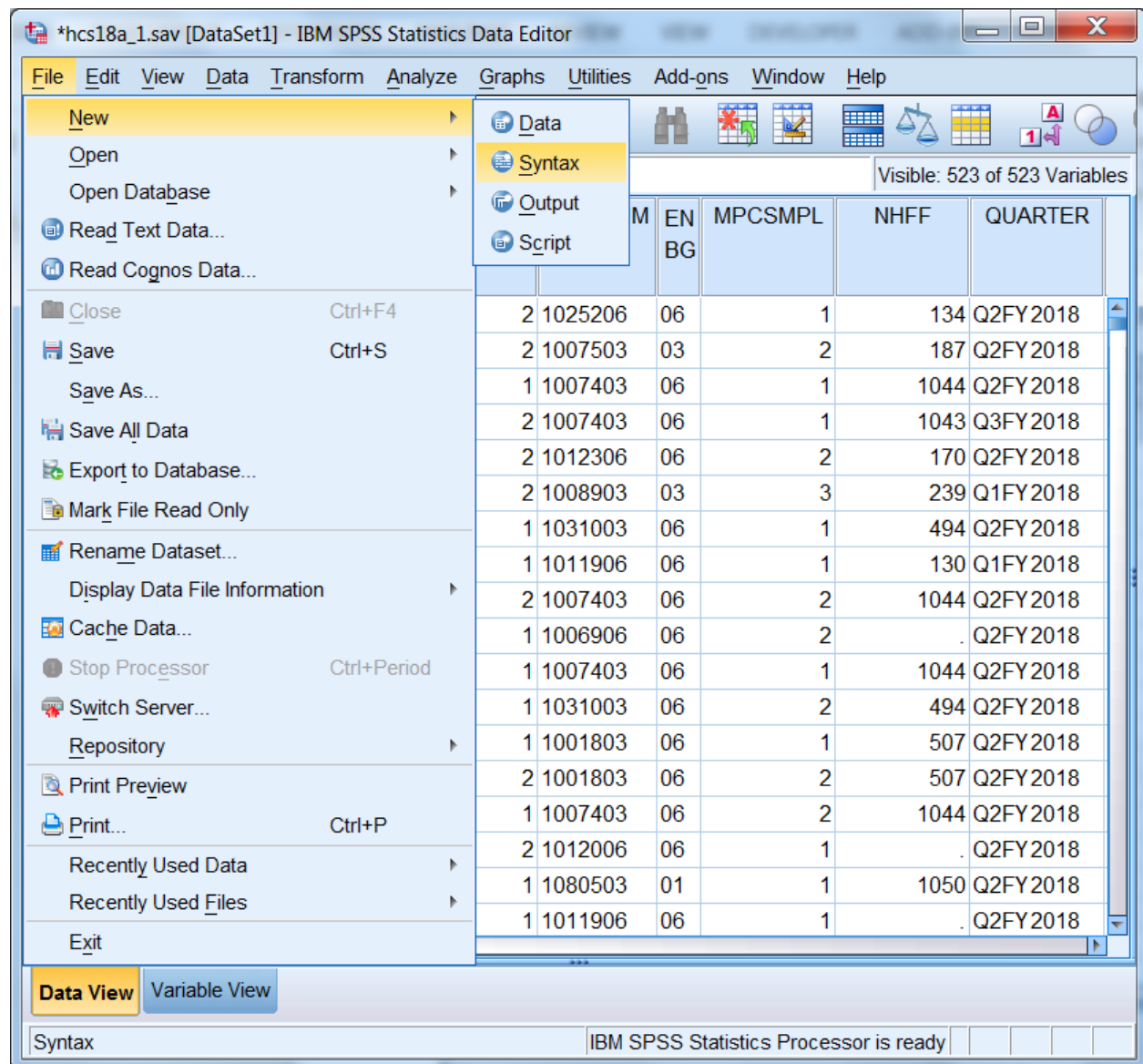
The HCSDB dataset contains many variables. To speed up software performance time, it may be desirable to limit the number of variables for analysis. There are ways to do this.

The first is to **Save** a subset of variables in a new file with a new name. This option is available only through syntax. The **Keep** or **Drop** command lets you save a subset of variables. The choice of **Keep** or **Drop** is dependent on which list is shorter to write.

For example, suppose you want to run some procedures to evaluate respondent's health care rating as it relates to their state of health. You are also interested in people that have smoked at least 100

cigarettes in their lifetime, and in differences within these groupings by gender. Moreover, you want to look at regional differences and differences among branches of service by beneficiary group and enrollment. You can do all the work on a subset of only nine variables, saving them in a separate file.

To write the syntax, open a syntax window. If you want to create a new syntax file, choose **New, Syntax** on the **File** menu as in the following:

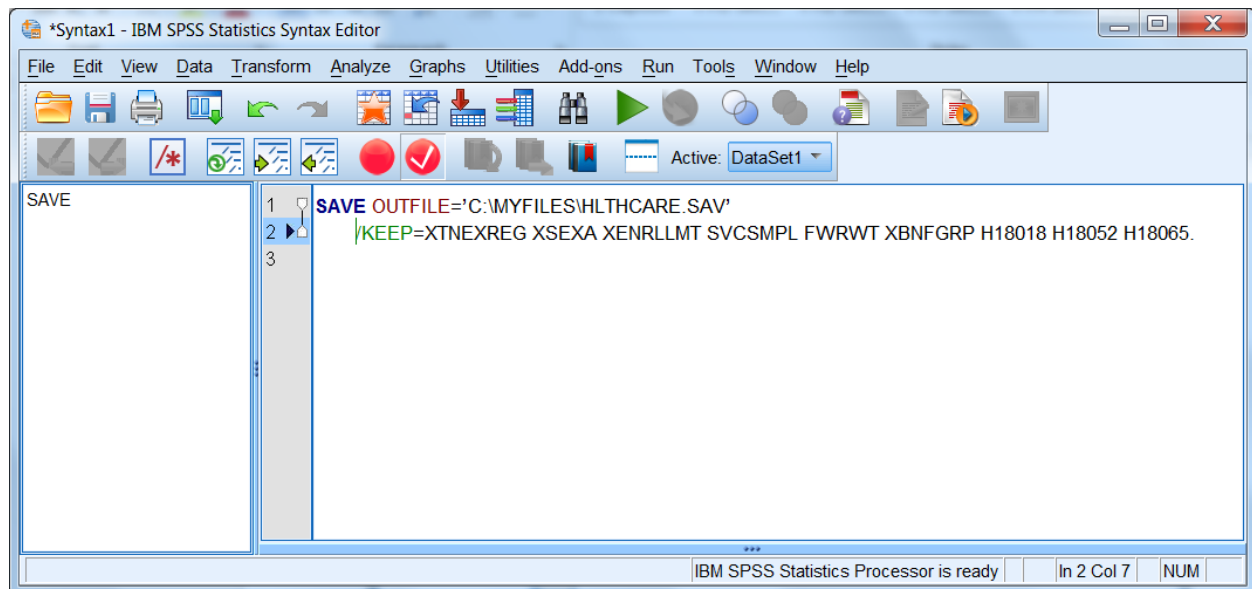


A blank syntax window will open.

Write the following command, substituting the file name and directory specification:

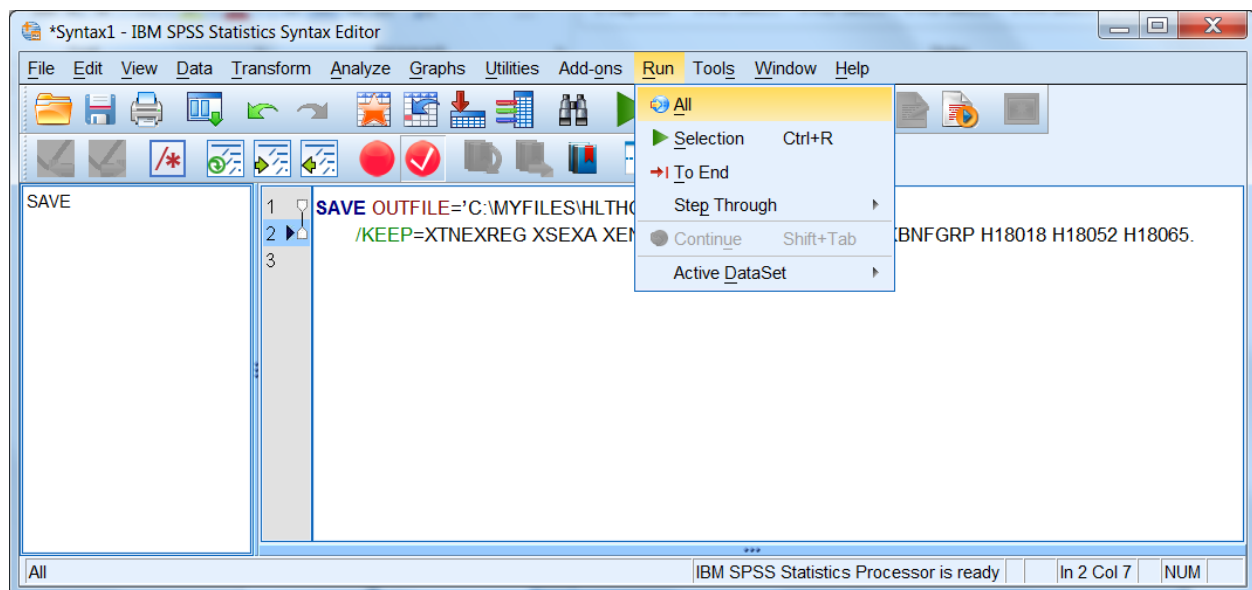
**SAVE OUTFILE='C:\MYFILES\HLTHCARE.SAV'/KEEP=XTNEXREG XSEX XENRLLMT
SVCSMPL FWRWT XBNFGRP H18018 H18052 H18065.**

as in the following:



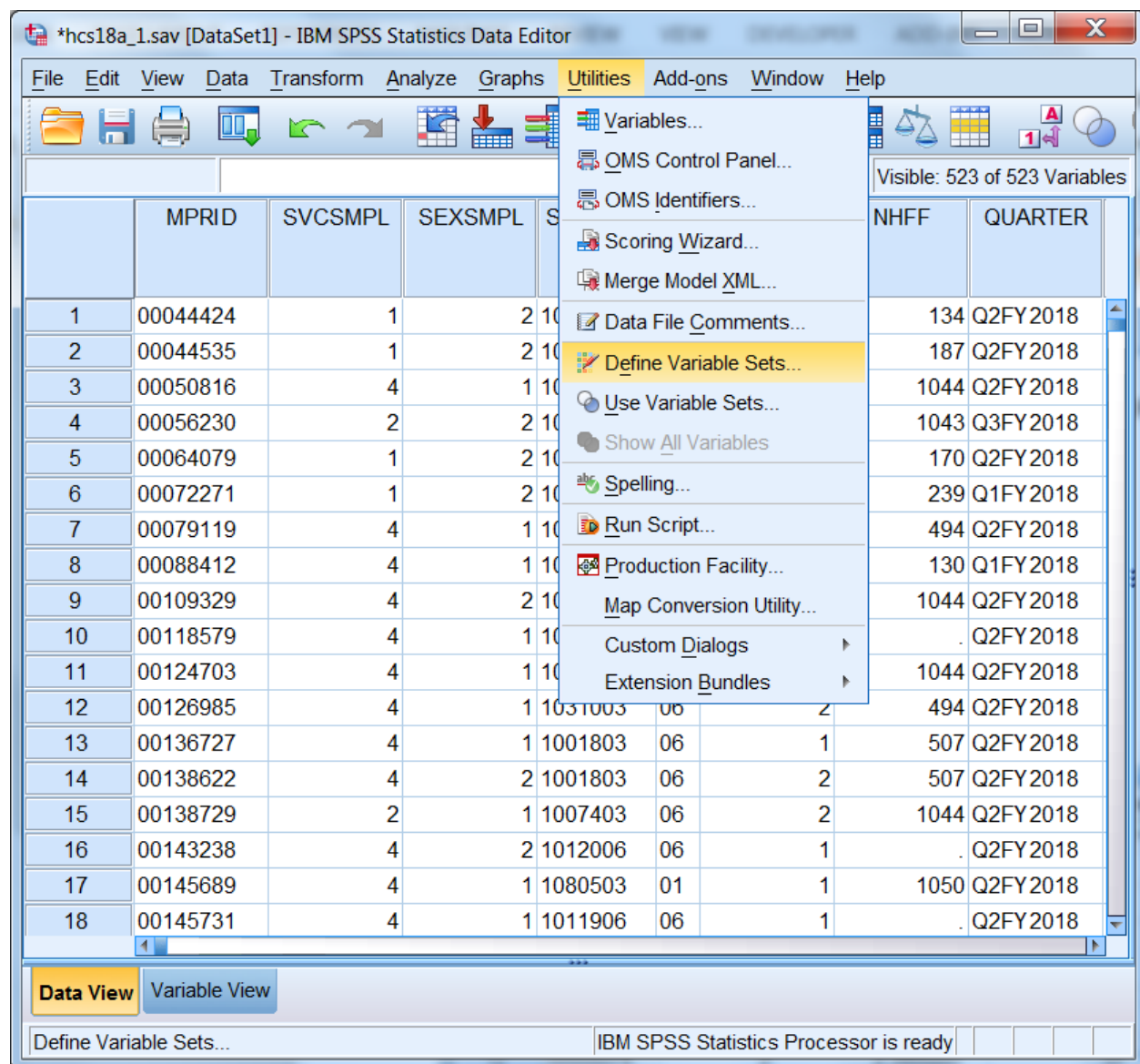
Upper case is optional. Be sure to enclose the entire file name in single quotes and to type a period at the end of the command.

Run the command by choosing the **Run** menu and selecting **All** from the choices.

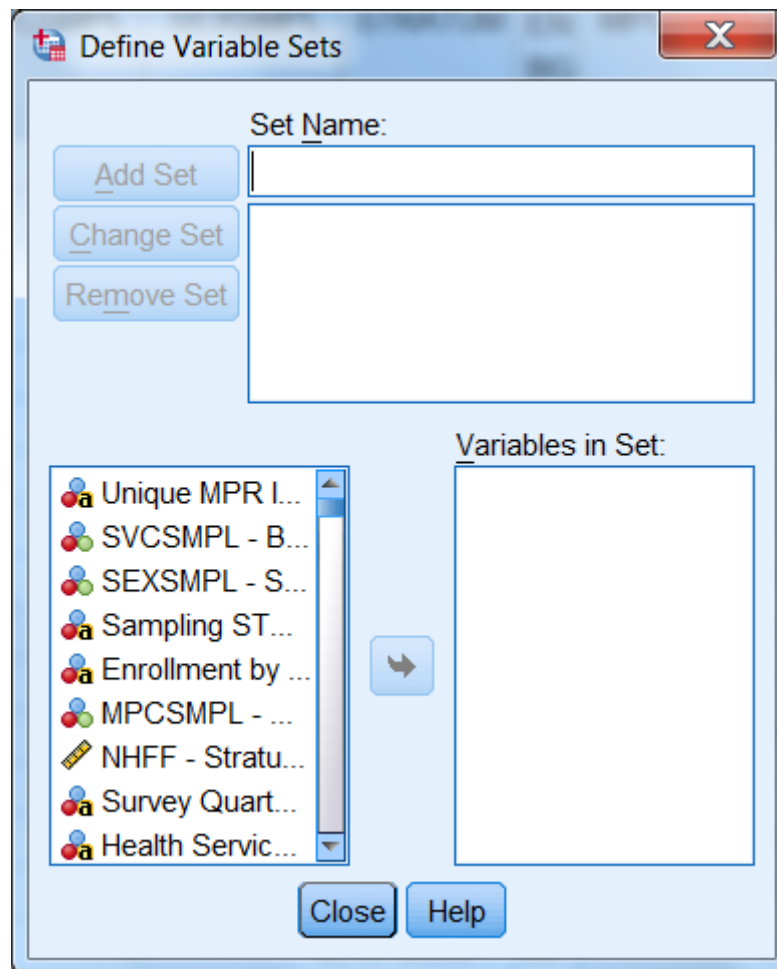


Open the new file according to the specifications at the beginning of this chapter.

The second way to limit the number of variables for analysis is to define a subset of *variables* that will appear in the dialog boxes for procedures. Using the **Utilities** menu, define a subset of variables as in the following:



Select Define Variable Sets.



Insert a name for the subset of variables in the slot labeled **Set Name**. Move the variables you want to subset from the list on the left to the slot marked **Variables in Set**. By way of illustration, we will move the nine variables selected for the day's processing.

The screen should look like the following:

Define Variable Sets

Set Name: HLTHCARE

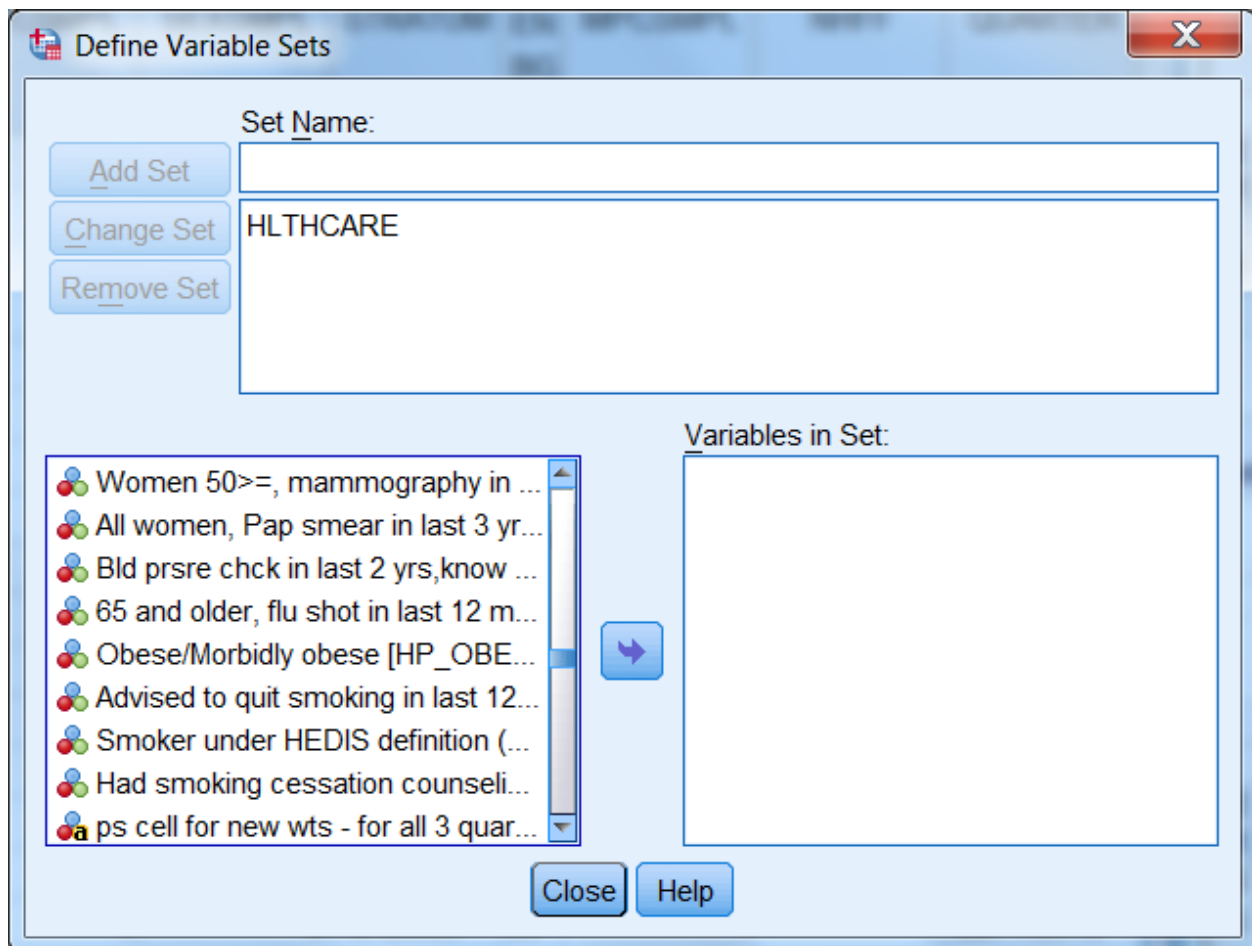
Add Set Change Set Remove Set

Variables in Set:

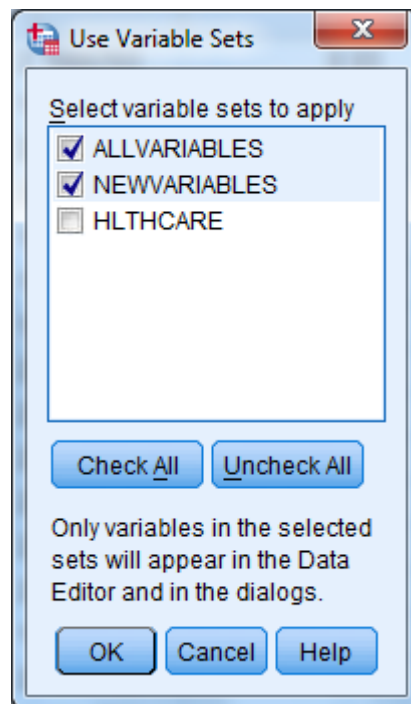
- ps cell for new wts - for all 3 quarters [POSTCELL]
- BWT - Basic Sampling Weight [BWT]
- Combined Replicated NEW Weight 1 [CFWT1]
- Combined Replicated NEW Weight 2 [CFWT2]
- Combined Replicated NEW Weight 3 [CFWT3]
- Combined Replicated NEW Weight 4 [CFWT4]
- Combined Replicated NEW Weight 5 [CFWT5]
- Combined Replicated NEW Weight 6 [CFWT6]
- Combined Replicated NEW Weight 7 [CFWT7]
- SVCSMPL - Branch of Service [SVCSMPL]
- Rating of all health care in 1st yr [H18018]
- Smoked at least 100 cigarettes in life [H18052]
- In gnrl, how would you rate overall hlth [H18065]
- Enrollment in TRICARE Prime [XENRLMT]
- TNEX Region - Based on Location of Health Servi...
- Male or Female - R [XSEX]
- Beneficiary Group [XBNFGRP]
- Combined Annual NEW Weight [CFWT]

Close Help

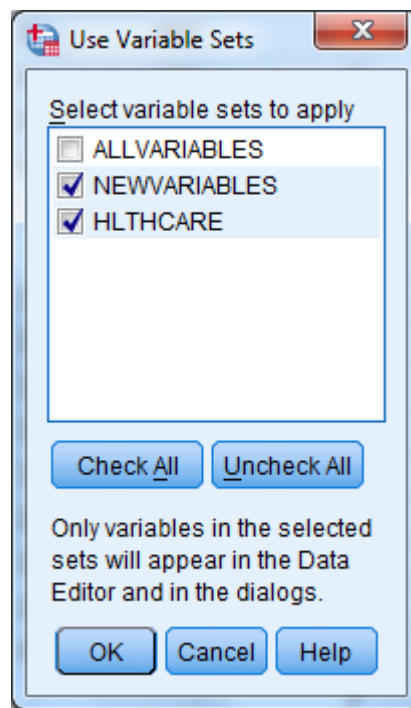
Click on **Add Set** to save the set specifications. The screen will change to the following:



The set is now available for use. To use the set, **Close** the dialog box, reopen the **Utilities** menu, choose **Use Variable Sets...**, and receive this screen:



Click the checkbox next to HLTHCARE, and unclick the checkbox next to ALLVARIABLES. Leave NEWVARIABLES as is. **OK** saves this change.



Until you change this specification, only nine original variables and any new variables will appear in the dialog boxes associated with procedures.

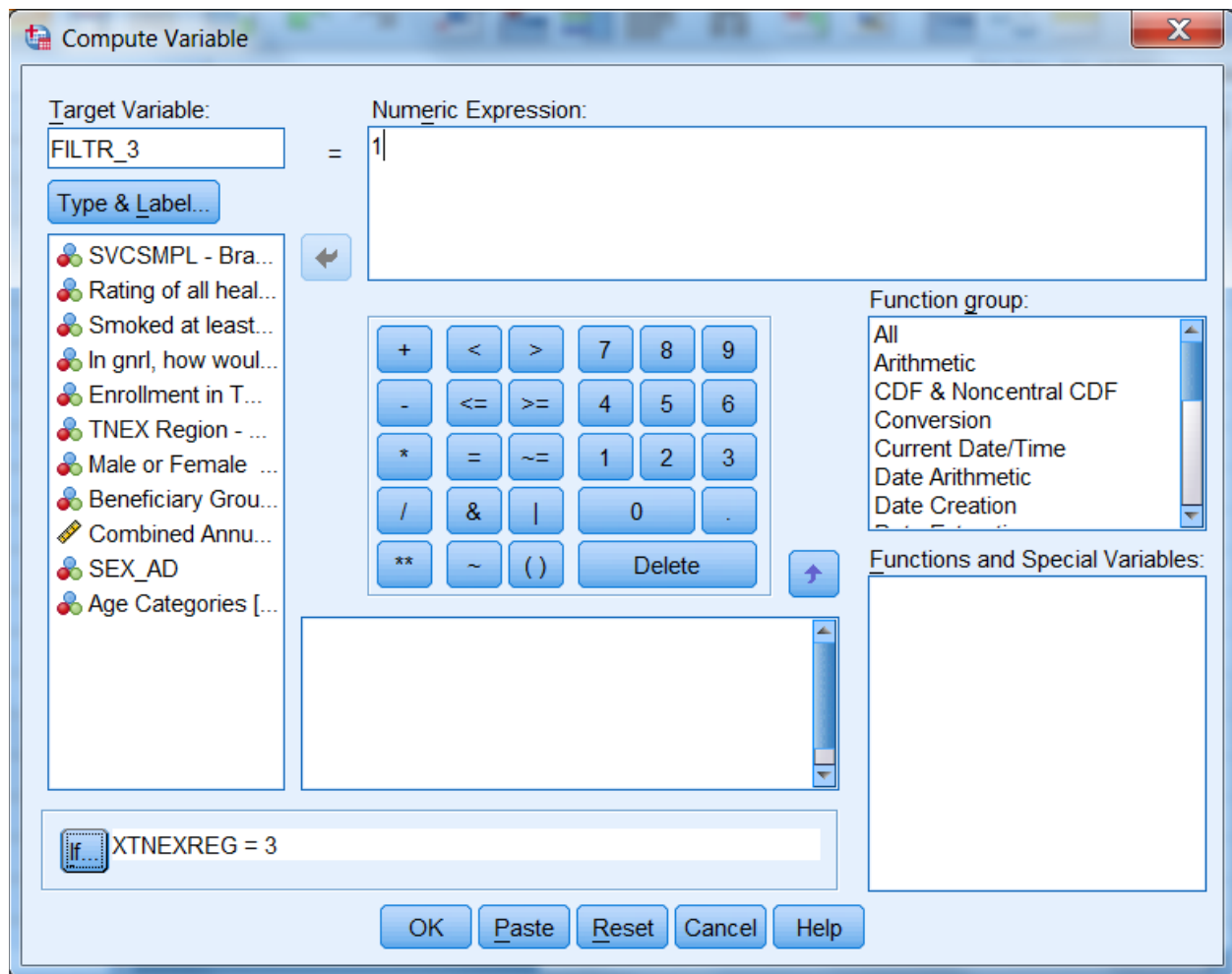
Limiting the Number of Observations

There are many ways to limit the number of observations available to statistical reporting procedures. The method illustrated here involves using **filter variables** with a menu-driven **Filter By** option. Using filters deactivates but does not delete cases from the file. A diagonal line appears next to the filtered cases in the **Data Window**.

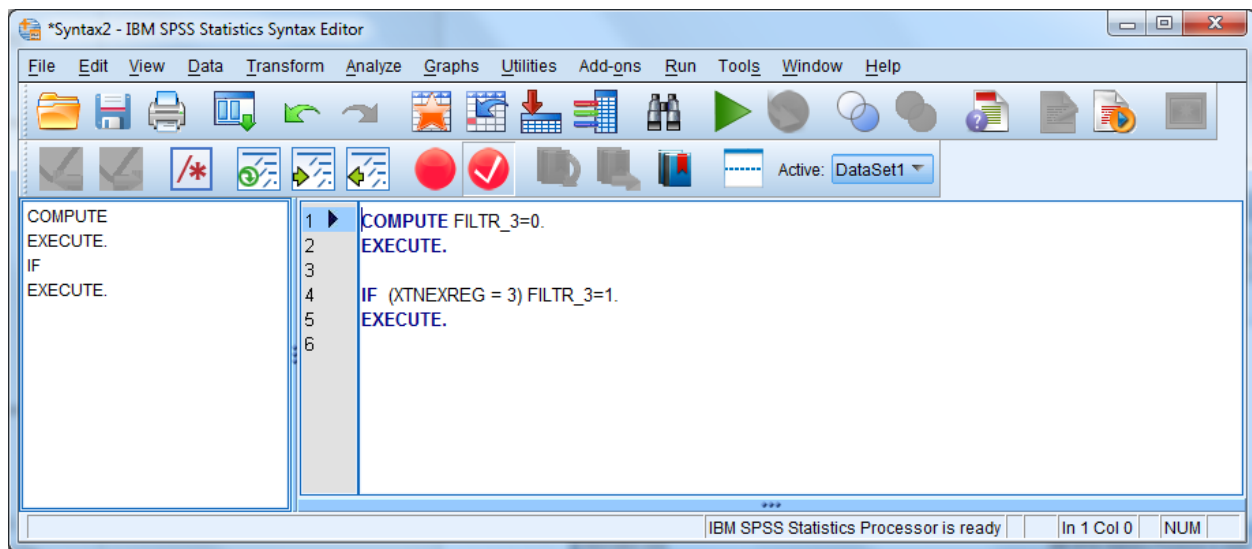
The first task is to **compute** a filter variable for all the cases in the file. A filter variable has two values: **0** and **1**. The **1** indicates that the case will be included for procedures. The **0** flags the case for removal.

For example, suppose you want to produce a table for people who live in the West, i.e., cases for which the variable **xtnexreg = 3**. You would build a filter variable named **filtr_3**, which has the value **1** associated with the cases in the West and 0 for all the other cases in the file. The logic is: if **xtnexreg = 3**, then **filtr_3 = 1**, else **filtr_3 = 0**.

The screen below shows the final step in computing the filter variable. The variable was first initialized to **0**. Then, the "If" condition was built for setting the filter variable to **1**. You are now working with a subset of variables, allowing the dialog boxes to be used more efficiently.

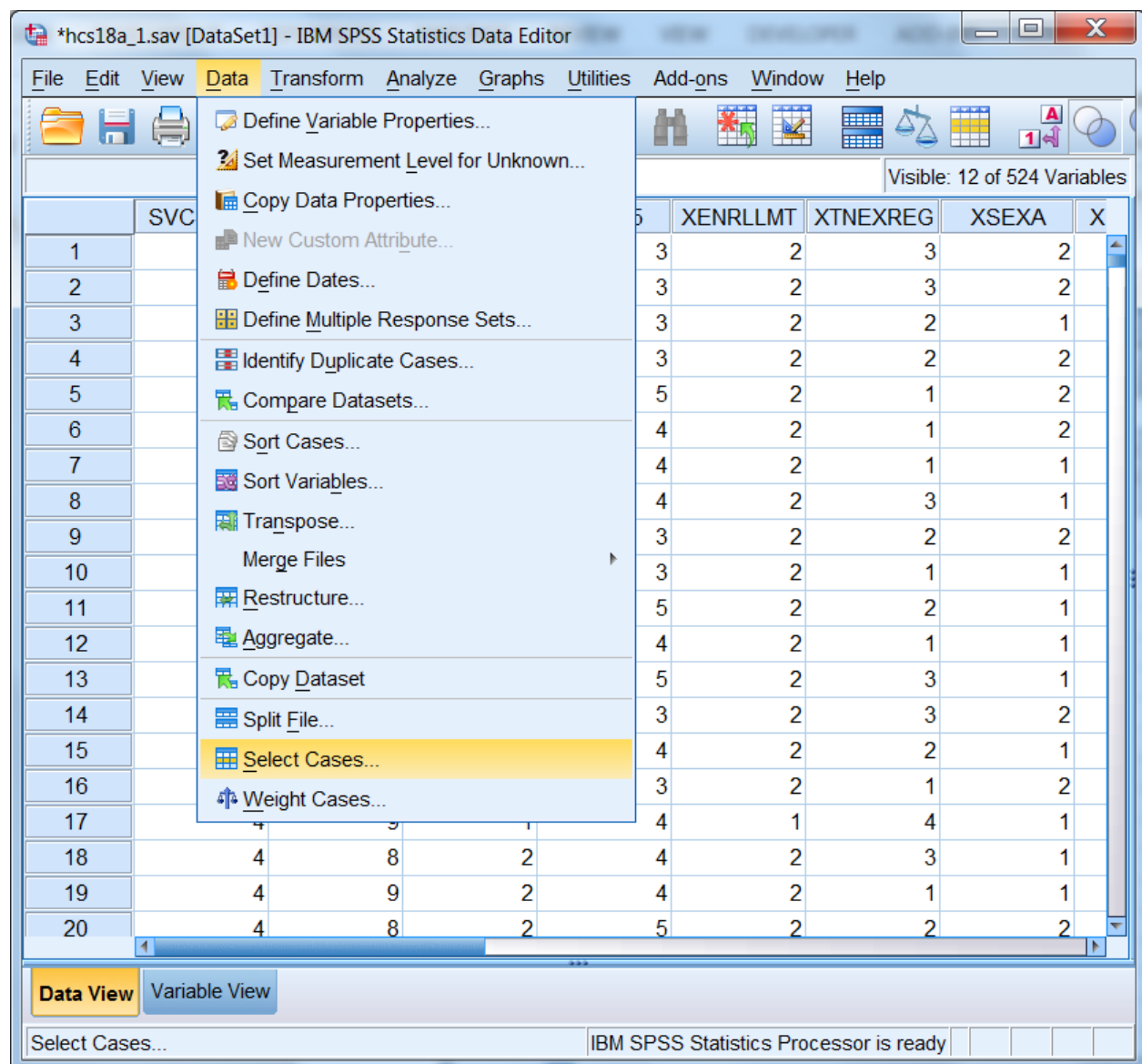


The screen that follows shows the syntax that was generated as you built the variable filtr_3.



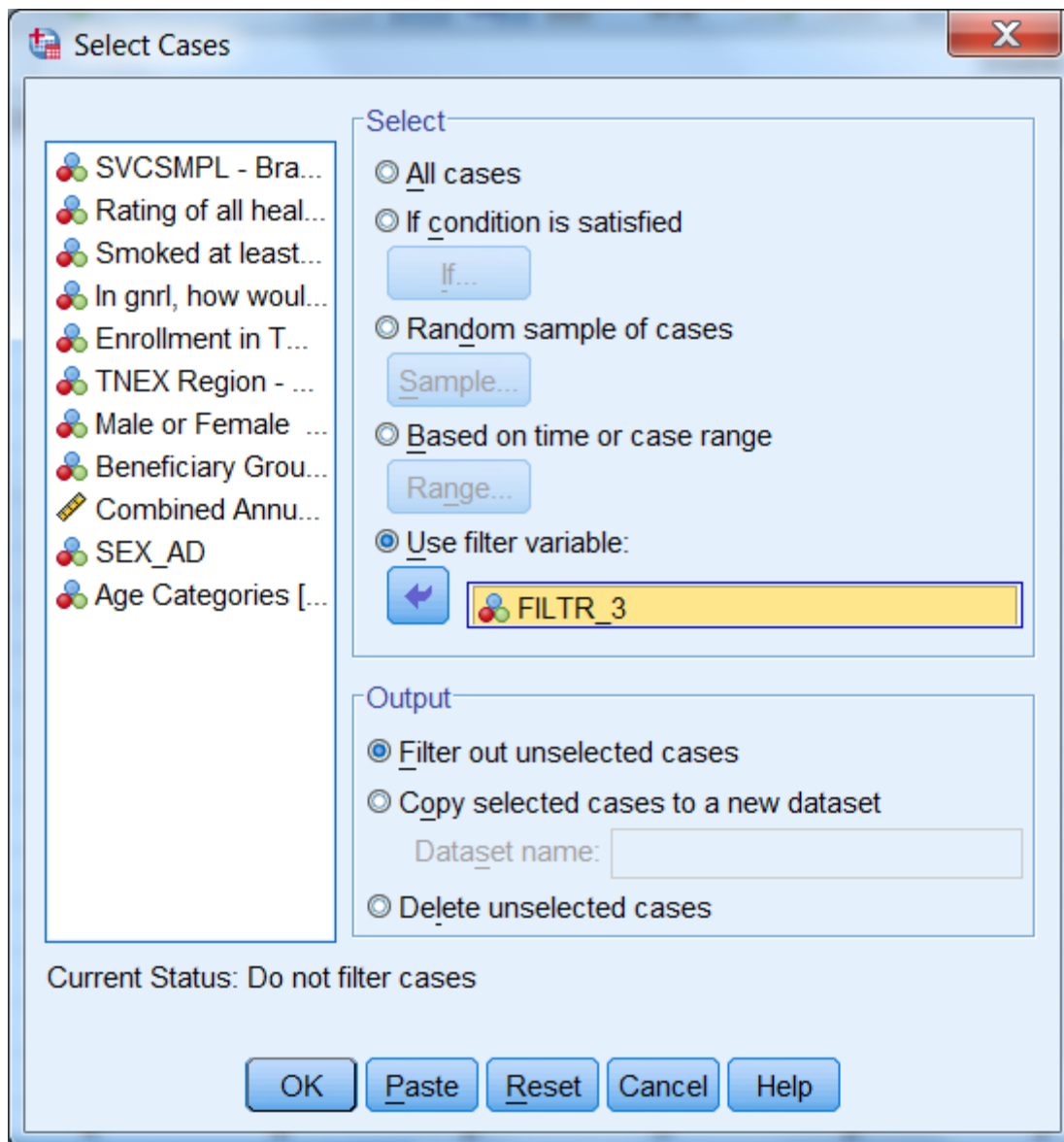
Once you build the filter variable, you can apply it for analyzing only those people from the West.

Using the **Data** menu, choose **Select Cases**.



In the dialog box, check **Use filter variable**. Move the variable **filtr_3** from the variable list on the left side of the dialog box into the slot provided, as indicated below. Check that the option **Filter out unselected cases** is checked under **Output**. This is the default option.

Click **OK** and exit the dialog box.



When you return to the **Data Window**, notice the slanting line next to some of the cases in the file. Those cases have been filtered out.

*hcs18a_1.sav [DataSet1] - IBM SPSS Statistics Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

Visible: 12 of 524 Variables

	SVCSMPL	H18018	H18052	H18065	XENRLLMT	XTNEXREG	XSEX	X
1	1	10	1	3	2	3	2	
2	1	9	2	3	2	3	2	
3	4	10	1	3	2	2	1	
4	2	9	1	3	2	2	2	
5	1	10	2	5	2	1	2	
6	1	8	2	4	2	1	2	
7	4	10	2	4	2	1	1	
8	4	10	2	4	2	3	1	
9	4	8	2	3	2	2	2	
10	4	10	2	3	2	1	1	
11	4	.	1	5	2	2	1	
12	4	8	2	4	2	1	1	
13	4	9	1	5	2	3	1	
14	4	8	2	3	2	3	2	
15	2	9	2	4	2	2	1	
16	4	9	1	3	2	1	2	
17	4	9	1	4	1	4	1	
18	4	8	2	4	2	3	1	
19	4	9	2	4	2	1	1	
20	4	8	2	5	2	2	2	

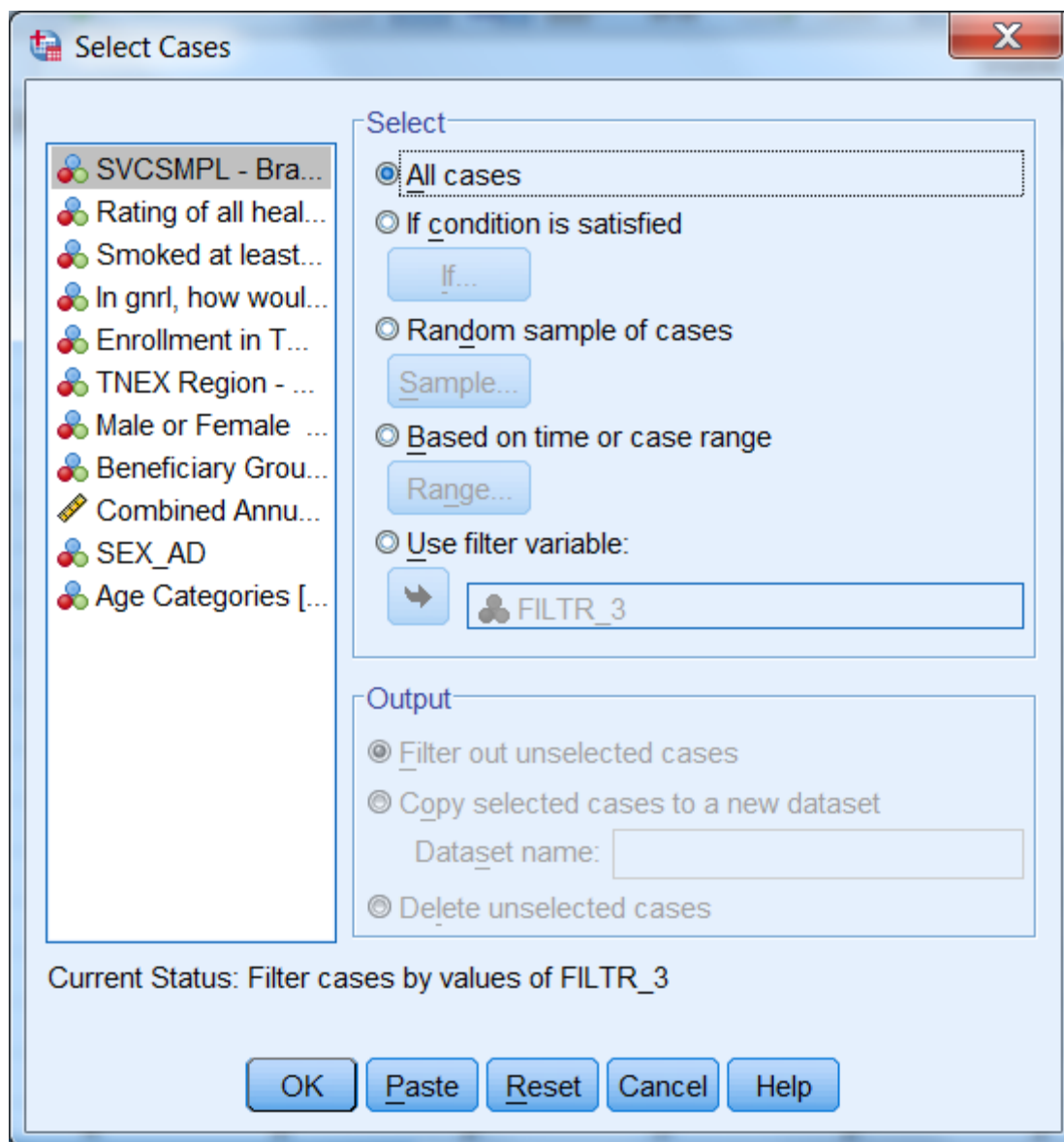
Data View Variable View

IBM SPSS Statistics Processor is ready Filter On

You can now produce tables for the subset of cases.

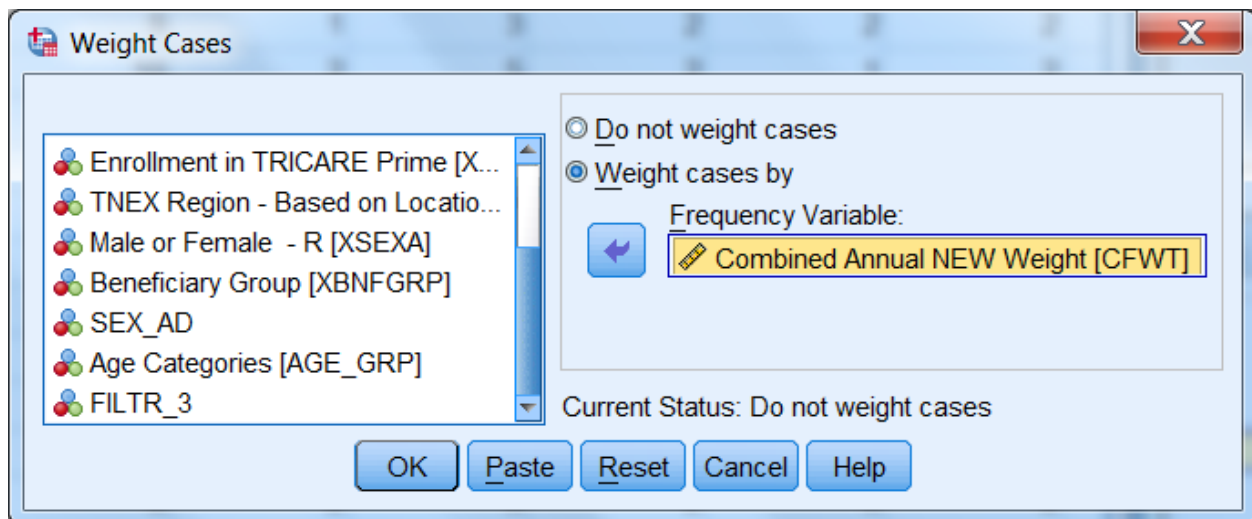
When using filter variables, it is important to check the filter status and to adjust it to fit the present need. Filtered cases are not available for procedures. Moreover, a filter is in effect until it is turned off or until another filter is activated. Check the status line at the bottom of the **Data Editor** window to see if a filter is activated. In the example above, **Filter On** is indicated on the status line. To see *which* filter is active, you must re-enter the **Select Cases** dialog box. There you can deactivate the filter or activate a new one.

To deactivate a filter, choose **All cases** and **OK** as in the screen below.



Weighting Data

The data file includes a weighting variable, CFWT, which should be applied to all procedures and runs. Again, using the **Data** menu, choose **Weight Cases**. In the dialog box, choose **Weight cases by**. Move the weight variable from the list on the left into the slot labeled **Frequency Variable** on the right as shown below:



Click on **OK** and exit the dialog box. The indication that the data is weighted appears on the status line near the bottom of the screen. As in the following screen, **Weight On** is specified there.

*hcs18a_1.sav [DataSet1] - IBM SPSS Statistics Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

Visible: 12 of 524 Variables

	SVCSMPL	H18018	H18052	H18065	XENRLMT	XTNECREG	XSEXA	X
1	1	10	1	3	2	3	2	
2	1	9	2	3	2	3	2	
3	4	10	1	3	2	2	1	
4	2	9	1	3	2	2	2	
5	1	10	2	5	2	1	2	
6	1	8	2	4	2	1	2	
7	4	10	2	4	2	1	1	
8	4	10	2	4	2	3	1	
9	4	8	2	3	2	2	2	
10	4	10	2	3	2	1	1	
11	4	.	1	5	2	2	1	
12	4	8	2	4	2	1	1	
13	4	9	1	5	2	3	1	
14	4	8	2	3	2	3	2	
15	2	9	2	4	2	2	1	
16	4	9	1	3	2	1	2	
17	4	9	1	4	1	4	1	
18	4	8	2	4	2	3	1	
19	4	9	2	4	2	1	1	
20	4	8	2	5	2	2	2	

Data View Variable View

IBM SPSS Statistics Processor is ready Weight On

The status line indicates if the data is weighted. Which weight variable is in effect can only be checked by re-entering the **Weight Cases** dialog box. Weighting stays in effect until it is canceled or until another weight variable is activated.

BUILDING TABLES

Building tables starts with creating a new subset of variables that includes H18018, H18052, H18065, svcsmpl, xbnfgrp, xsexa, xtnecreg, xenrlmt, CFWT, and filtr_3. The procedures **Means** and **Crosstabs** will probably meet most of your statistical reporting needs. SPSS also offers many options for editing the output tables themselves. Some of these options are explained here.

CALCULATING MEANS

As an example, suppose you want to analyze the health care variables and you want to focus on the West (**xtnecreg = 3**). Suppose you are also interested in how the respondent's health care rating

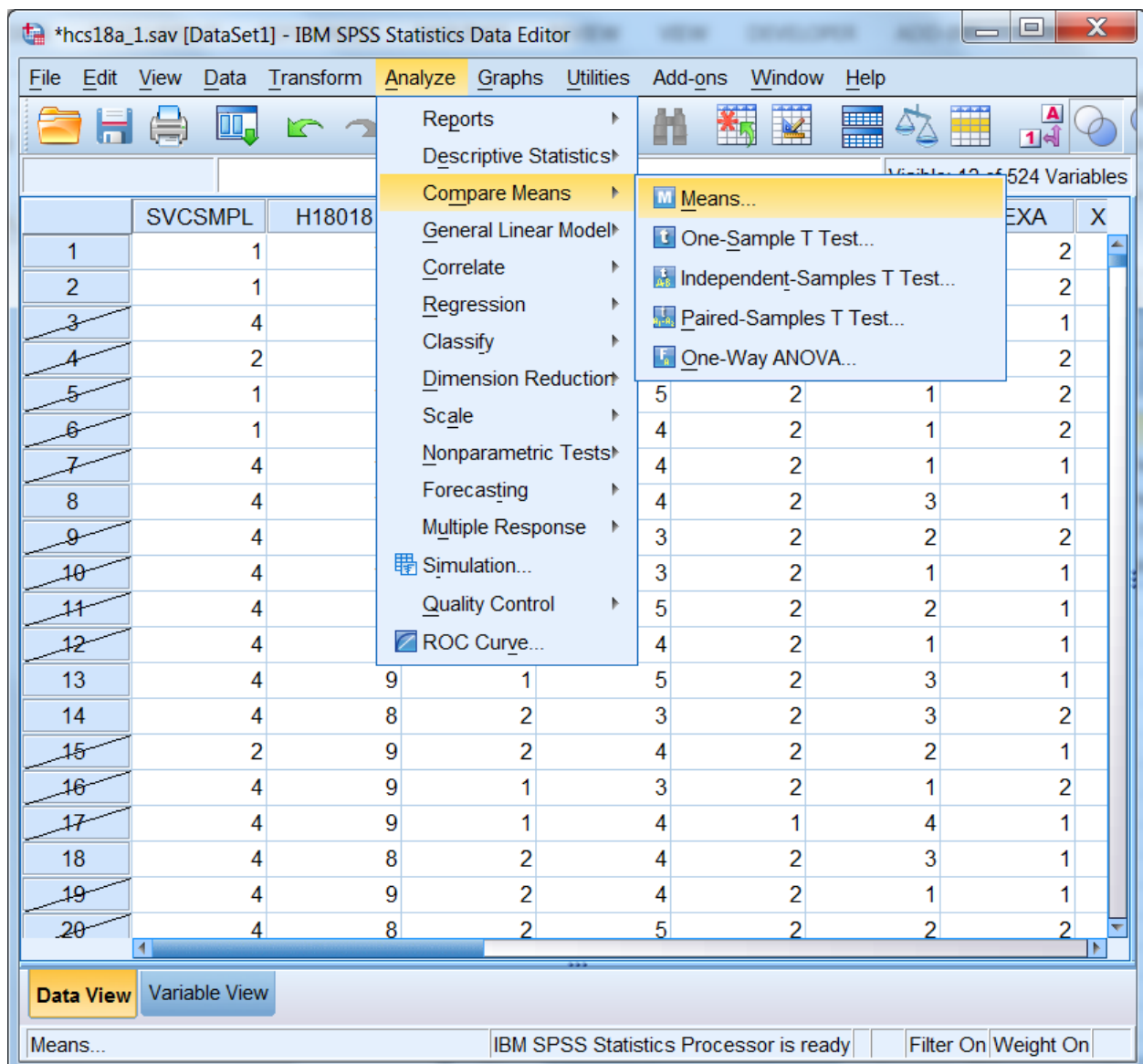
relates to his self-evaluation of his health for the West region. Within this grouping, you want to examine the effects of the beneficiary group, **xbnfgrp**, and sex, **xsexa**.

The health care variables are **H18018** (respondent's health care rating), and **H18065** (assessment of the state of health). The statistic you want to see is the mean of the health care variables for each group in our breakdown.

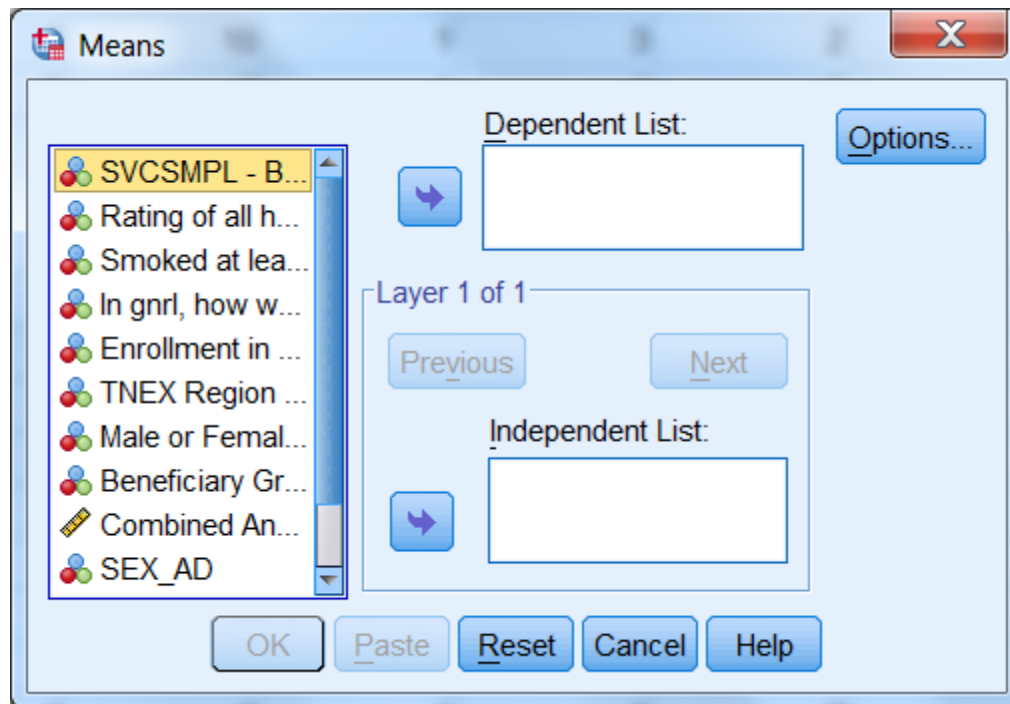
For this analysis, you can use the subset of variables defined above. The subset includes the weight variable, **CFWT**, which you would activate for procedure runs. The subset also includes the new variable, **filtr_3**, which allows us to select only those cases in the West.

Open the **Data** menu in the **Data Window**. In the **Weight Cases** dialog box, activate the weight variable **CFWT**. Reopen the Data menu and, in the **Select Cases** dialog box, activate the filter variable, **filtr_3**. On the status line, **Filter On** and **Weight On** should appear.

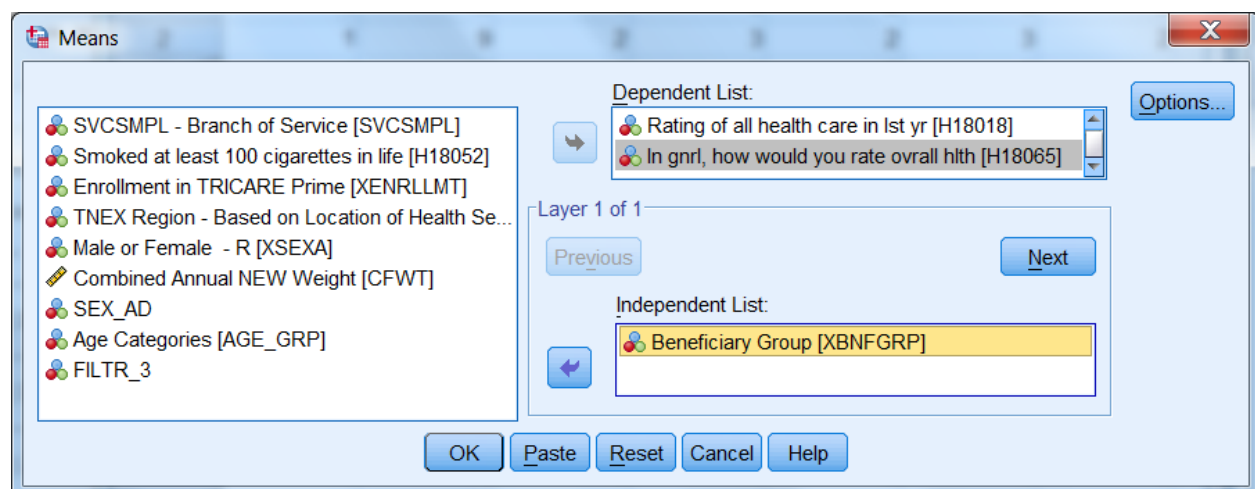
Open the **Analyze** menu in the **Data Window**. Choose **Compare Means** and **Means** from the options as illustrated below.



The dialog box for the Means procedure will open as in the following screen:



Move the variables **H18018** and **H18065**, from the variable list on the left to the box underneath **Dependent List**. These are the two analysis variables. Notice that **Layer 1 of 1** is specified in the middle of the dialog box. Move **XBNFGRP** from the variable list on the left into the box under **Independent List**. **XBNFGRP** is the first grouping variable. The screen should look like the following:



Click on **Next** in the center of the box to create a second layer. The following screen will open:

The Means dialog box is titled "Means" and has a close button (X) in the top right corner. It contains a list of variables on the left, a "Dependent List" on the right, and a "Layer 2 of 2" section in the center. The "Layer 2 of 2" section includes "Previous" and "Next" buttons, and an "Independent List" box. At the bottom are "OK", "Paste", "Reset", "Cancel", and "Help" buttons.

Variables in the list:

- SVCSMPL - Branch of Service [SVCSMPL]
- Smoked at least 100 cigarettes in life [H18052]
- Enrollment in TRICARE Prime [XENRLLMT]
- TNEX Region - Based on Location of Health Se...
- Male or Female - R [XSEXA]
- Combined Annual NEW Weight [CFWT]
- SEX_AD
- Age Categories [AGE_GRP]
- FILTR_3

Dependent List:

- Rating of all health care in 1st yr [H18018]
- In gnrl, how would you rate ovrral hlth [H18065]

Layer 2 of 2

Independent List:

Notice that **Layer 2 of 2** is specified in the middle of the dialog box. Move **xsexa** from the variable list on the left into the box under **Independent List**. **Xsexa** is the second grouping variable. The screen should look like the following:

The Means dialog box is titled "Means" and has a close button (X) in the top right corner. It contains a list of variables on the left, a "Dependent List" on the right, and a "Layer 2 of 2" section in the center. The "Layer 2 of 2" section includes "Previous" and "Next" buttons, and an "Independent List" box. At the bottom are "OK", "Paste", "Reset", "Cancel", and "Help" buttons.

Variables in the list:

- SVCSMPL - Branch of Service [SVCSMPL]
- Smoked at least 100 cigarettes in life [H18052]
- Enrollment in TRICARE Prime [XENRLLMT]
- TNEX Region - Based on Location of Health Se...
- Male or Female - R [XSEXA]
- Combined Annual NEW Weight [CFWT]
- SEX_AD
- Age Categories [AGE_GRP]
- FILTR_3

Dependent List:

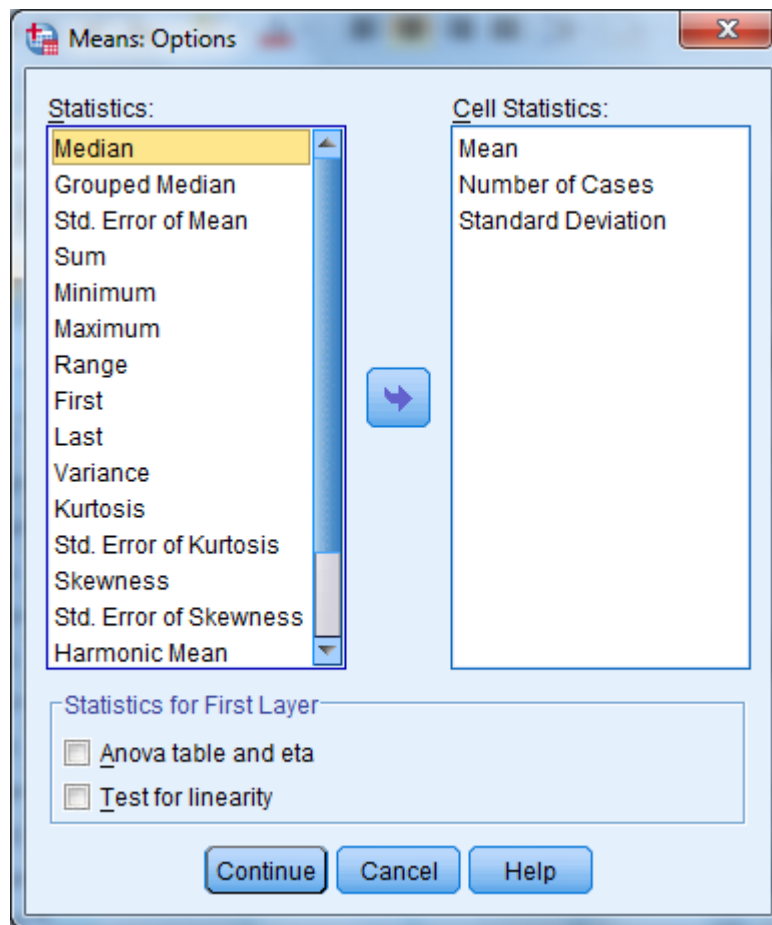
- Rating of all health care in 1st yr [H18018]
- In gnrl, how would you rate ovrral hlth [H18065]

Layer 2 of 2

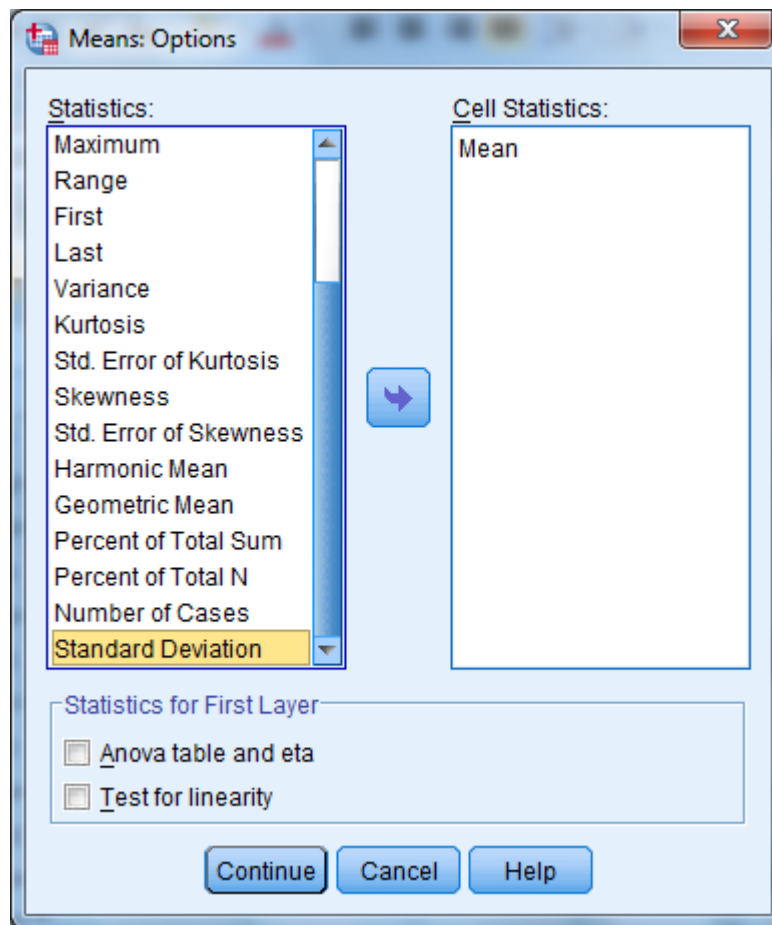
Independent List:

- Male or Female - R [XSEXA]

To set some options, click on **Options** and the following dialog box will open:



On the left of the box is a list of statistics, under **Statistics**. These are all the possible options for statistical output. In the box under **Cell Statistics** are the default output statistics for the analysis. In this case, **Mean** is the statistic of interest. Highlight **Number of Cases** and **Standard Deviation** and move them to the box at the left, removing them from the analysis, as follows:



Click on **Continue** and return to the previous screen. Click **OK**. The **Means** procedure will run. On the status line, **Running Means** will appear, and a counter for the number of cases processed will be activated.

When **Means** has finished processing, the **Output Navigator** window will open automatically. As the name suggests, the output window is not just for looking at output. A number of options are available for *navigating* through output, moving tables, and even editing the tables themselves.

Means

Case Processing Summary

	Cases					
	Included		Excluded		Total	
	N	Percent	N	Percent	N	Percent
Rating of all health care in 1st yr * Beneficiary Group * Male or Female - R	1878807	84.5%	344311	15.5%	2223118	100.0%
In gnrl, how would you rate overall hlth * Beneficiary Group * Male or Female - R	2126141	95.6%	96977	4.4%	2223118	100.0%

Report

Mean

Beneficiary Group	Male or Female - R	Rating of all health care in 1st yr	In gnrl, how would you rate overall hlth
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74

IBM SPSS Statistics Processor is ready

The output is organized into two sections. On the left side is a navigating tool, which lists the components of the right side, the actual output. In the left pane, **Means** is indicated, and indented under it appear **Title**, **Notes**, **Case Processing Summary**, and **Report**. Clicking on **Means** highlights and selects all the elements. Lines appear around these elements in the right pane. The indenting indicates that the elements are hierarchically organized, with **Means** at the top. Clicking on any of the sub-elements selects just that element.

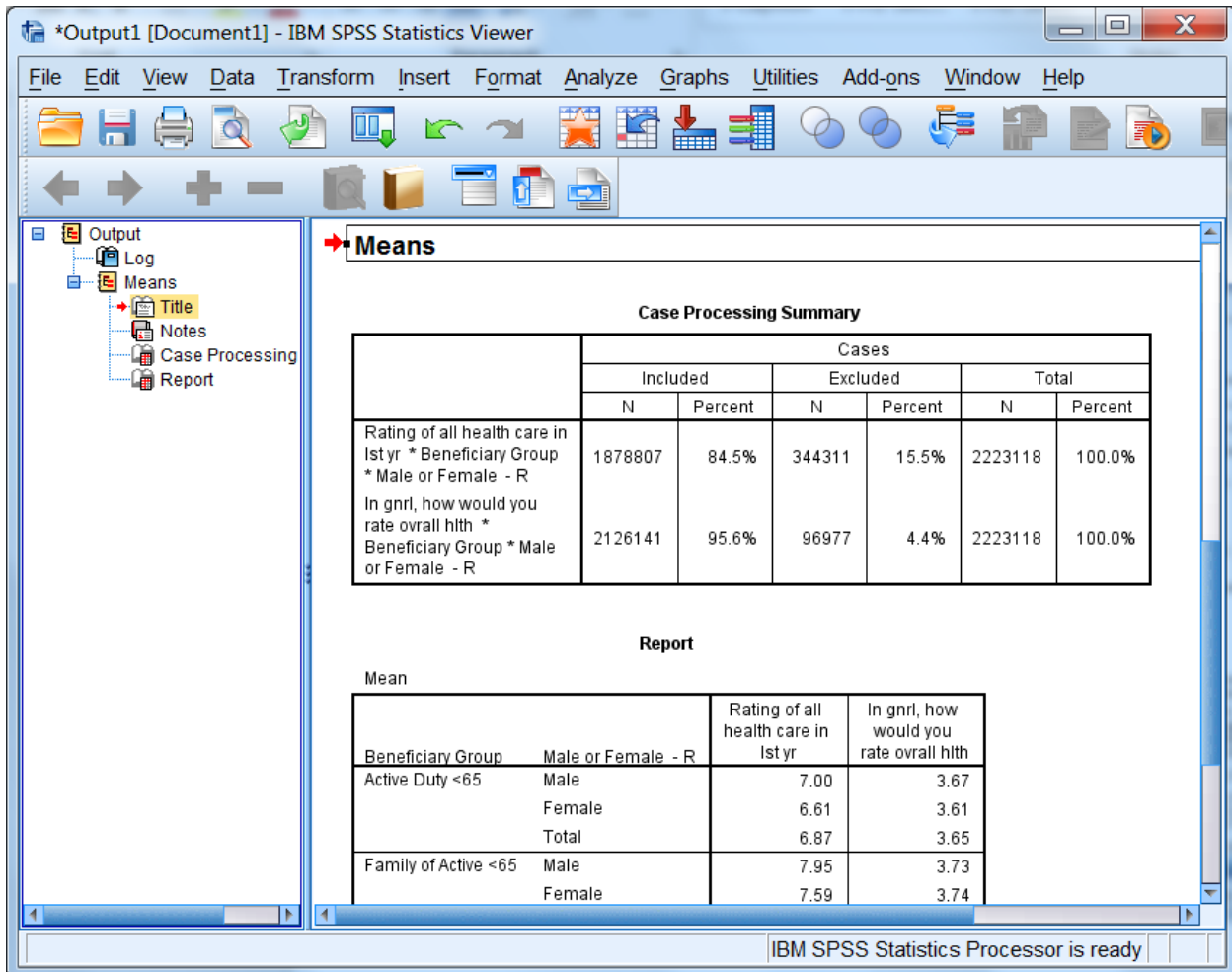
A closer look at the left pane reveals another feature. Hiding underneath the element icons are book icons. The books are either open or closed. If a book is closed, the element is *hidden*. Notice that the book under the **Notes** icon is closed. This is a default SPSS option. Double-clicking the icon will open the book, and the Notes will appear in the output. Double-clicking an **open** book will close it, and the physical element will *disappear* from the output. Closing a book and hiding the element does *not delete* the element.

It is possible to select elements in the right pane of the output. Simply click anywhere inside of the actual output element, and that element will be selected.

The output may contain many different procedures. The procedure name will be at the top of the list for each section in the left pane. The procedure name does not actually parallel physical output but indicates the category of the output elements.

As you click on each element in the left pane, you will notice that the screen jumps to the actual output of the element, in the right pane. When you click on the procedure name, you jump to the beginning of the next procedure output. This is a quick way to scroll through your output. It also lets you delete, move, and edit selected elements.

To **Edit** the **Title** element, **Means**, to create a more appropriate title, select the table title by clicking once on the **Title** icon in the left pane. A box now surrounds the title in the right pane. Double-click anywhere within this box, and a box appears around **Means**, as shown in the following screen.



Case Processing Summary

	Cases					
	Included		Excluded		Total	
	N	Percent	N	Percent	N	Percent
Rating of all health care in 1st yr * Beneficiary Group * Male or Female - R	1878807	84.5%	344311	15.5%	2223118	100.0%
In gnrl, how would you rate overall hlth * Beneficiary Group * Male or Female - R	2126141	95.6%	96977	4.4%	2223118	100.0%

Report

Mean

Beneficiary Group	Male or Female - R	Rating of all health care in 1st yr	In gnrl, how would you rate overall hlth
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74

You have entered the **edit** mode for this element, and the cursor appears inside the box. You can delete the word **Means** and write a title that relates to the information in the table. A possible title appears in the next screen. To exit edit mode, click anywhere outside the box. The change you made will be saved.

***Output1 [Document1] - IBM SPSS Statistics Viewer**

File Edit View Insert Format Analyze Graphs Utilities Window Help

SansSerif 10.8 B I U

Output
Log
Means
Title
Notes
Case Processing
Report

➔ **Mean of Respondent's Weight w/Health Assessment**

Case Processing Summary

	Cases					
	Included		Excluded		Total	
	N	Percent	N	Percent	N	Percent
Rating of all health care in 1st yr * Beneficiary Group * Male or Female - R	1878807	84.5%	344311	15.5%	2223118	100.0%
In gnrl, how would you rate overall hlth * Beneficiary Group * Male or Female - R	2126141	95.6%	96977	4.4%	2223118	100.0%

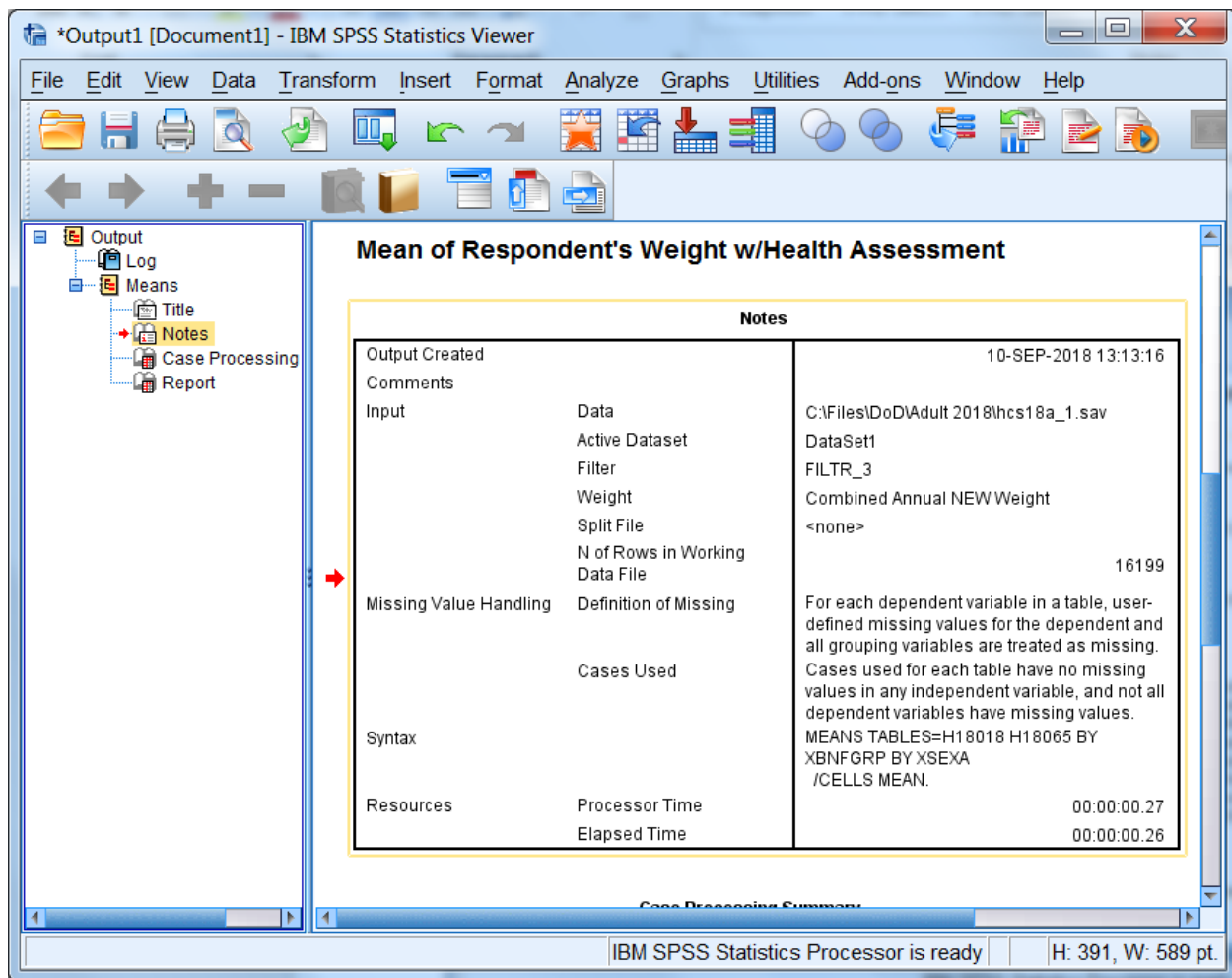
Report

Mean

Beneficiary Group	Male or Female - R	Rating of all health care in 1st yr	In gnrl, how would you rate overall hlth
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74
	Total	7.61	3.74
Ret/Surv/Fam <65	Male	8.21	3.39
	Female	8.28	3.55

IBM SPSS Statistics Processor is ready | H: 26, W: 779 pt.

If you navigate to the next element, **Notes**, you see a closed book. Double-click this item, and the notes will appear as follows:



Decide if you want this information to appear in your report. If not, simply double-click the **Notes** icon, and the notes will again become hidden.

Navigate to **Case Processing Summary**. The table gives useful information about the number of cases included in and the number of cases excluded from a given procedure. This information is important for the researcher but probably not necessary for the report, so you would double click this item to hide it.

Navigate to **Report** to see the actual table output from the procedure **Means**. You can view this table by scrolling through the output. If the table is large, however, scrolling in the output window can be problematic. A better way to review the table is to open it as a **Pivot Table Object** in a special editor.

Select the table by clicking the **Report** icon or by clicking inside the table itself. A box will appear around the table. Insert the mouse pointer inside the table and right-click, opening the following dialog box:

Mean of Respondent's Weight w/Health Assessment

Report

Mean

Beneficiary Group	Male or Female - R	Rating of all health care in 1st yr	In gnrl, how would you rate overall hlth
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74
	Total	7.61	
Ret/Surv/Fam <65	Male	8.21	
	Female	8.28	
	Total	8.25	
Ret/Surv/Fam 65+	Male	9.01	
	Female	8.96	
	Total	8.99	
Total	Male	8.12	
	Female	8.13	
	Total	8.12	

Context Menu Options:

- Cut
- Copy
- Copy Special...
- Paste After
- Create/Edit Autoscript...
- Export...
- Edit Content

Select **Edit Content** and **In Separate Window** as pictured below:

Mean of Respondent's Weight w/Health Assessment

Report

Mean

Beneficiary Group	Male or Female - R	Rating of all health care in 1st yr	In gnrl, how would you rate overall hlth
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74
	Total		
Ret/Surv/Fam <65	Male		
	Female		
	Total		
Ret/Surv/Fam 65+	Male		
	Female		
	Total		
Total	Male		
	Female		
	Total		

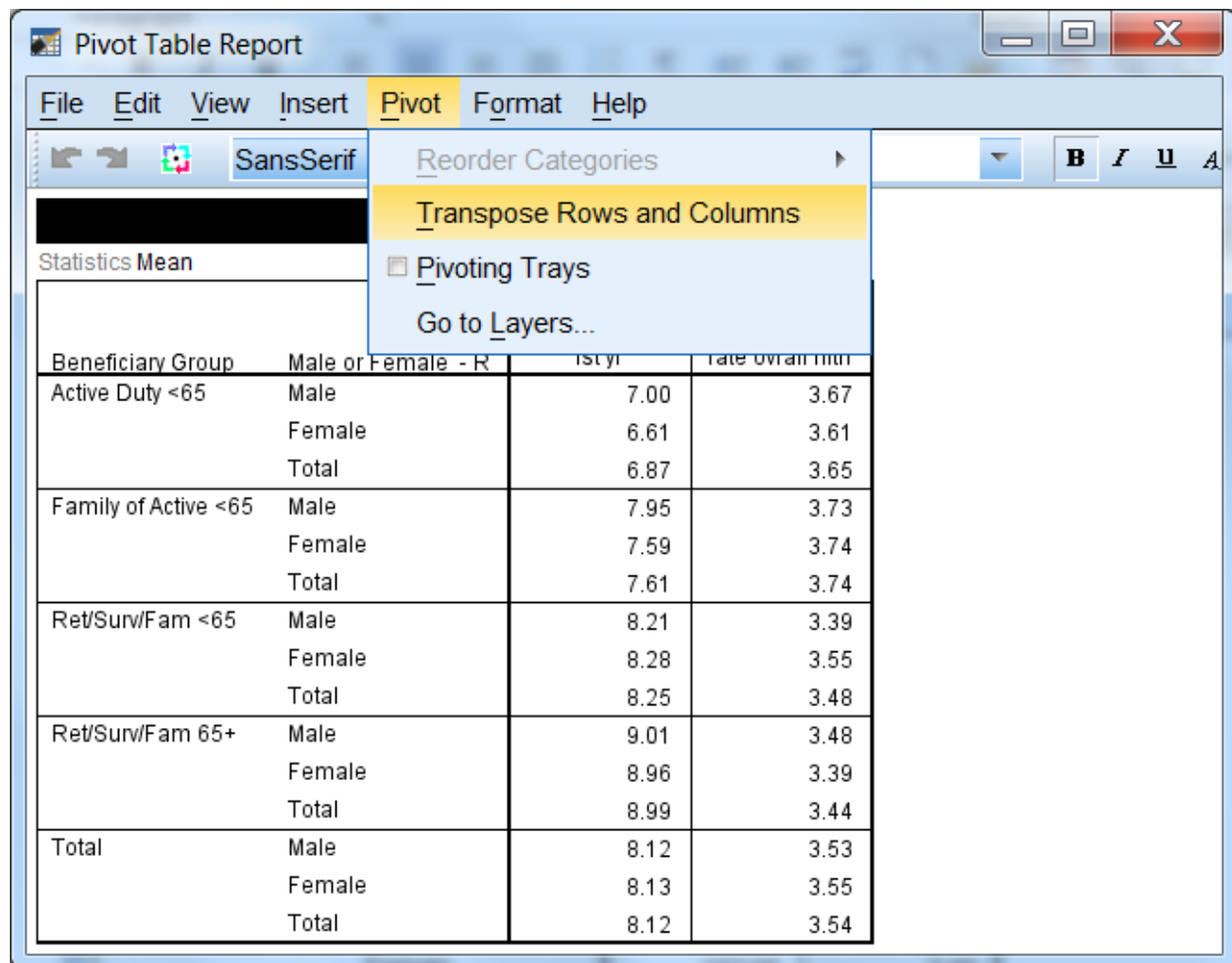
IBM SPSS Statistics Processor is ready | H: 405, W: 453 pt.

The table will appear in a new screen superimposed on the output. Maximize this screen as shown below.

Beneficiary Group		Rating of all health care in 1st yr	In gnrl, how would you rate overall hlth
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74
	Total	7.61	3.74
Ret/Surv/Fam <65	Male	8.21	3.39
	Female	8.28	3.55
	Total	8.25	3.48
Ret/Surv/Fam 65+	Male	9.01	3.48
	Female	8.96	3.39
	Total	8.99	3.44
Total	Male	8.12	3.53
	Female	8.13	3.55
	Total	8.12	3.54

In this special editor, there are many options for formatting the table.

Suppose you want to change the table format from vertical to horizontal. Open the **Pivot** menu in the tool bar and choose **Transpose Rows and Columns** as shown below:



Pivot Table Report

File Edit View Insert **Pivot** Format Help

SansSerif Reorder Categories

Statistics Mean

☐ Transpose Rows and Columns

☐ Pivoting Trays

Go to Layers...

Beneficiary Group	Male or Female - R	Rate	Rate Overall Mean
Active Duty <65	Male	7.00	3.67
	Female	6.61	3.61
	Total	6.87	3.65
Family of Active <65	Male	7.95	3.73
	Female	7.59	3.74
	Total	7.61	3.74
Ret/Surv/Fam <65	Male	8.21	3.39
	Female	8.28	3.55
	Total	8.25	3.48
Ret/Surv/Fam 65+	Male	9.01	3.48
	Female	8.96	3.39
	Total	8.99	3.44
Total	Male	8.12	3.53
	Female	8.13	3.55
	Total	8.12	3.54

The rows and columns will be reversed as shown in the following screen. Though the table appears too wide in the viewer, it will fit the page when printed. You can do all the table editing in the left section of the table, and the changes will spread through the entire table.

Pivot Table Report

File Edit View Insert Pivot Format Help

SansSerif 7 B I U A

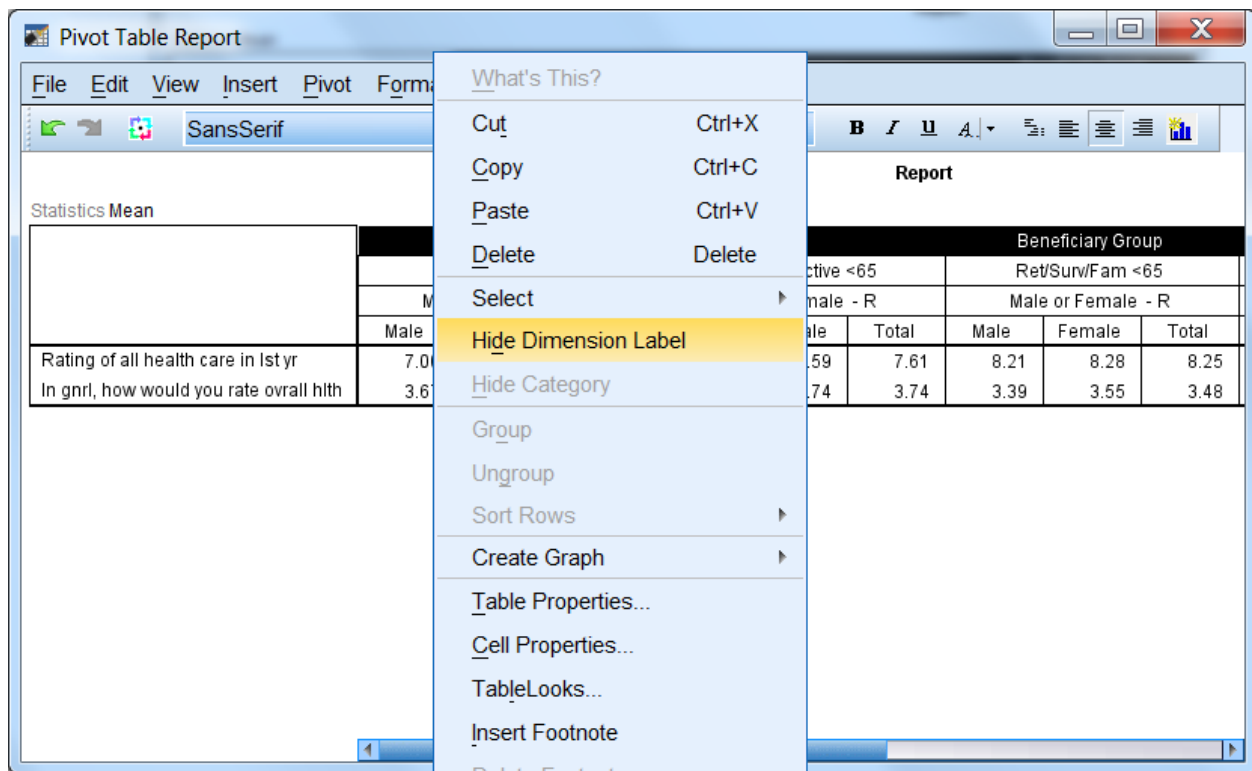
Report

Statistics Mean

	Beneficiary Group								
	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65		
	Male or Female - R			Male or Female - R			Male or Female - R		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Rating of all health care in 1st yr	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25
In gnrl, how would you rate overall hith	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48

You would then notice that certain labels are redundant. The labels, **Beneficiary Group** and **Male or Female - R** are the **Variable Labels** for the variables. The information in these labels is echoed in the **Value Labels**, which are also reproduced in the table. You would delete the Variable Labels as follows.

Click inside the section of the table where the label, **Beneficiary Group**, appears. Right-click to open a dialog box, choosing **Hide Dimension Label**, as illustrated below.



Click inside the table section labeled **Male or Female - R** and repeat the above procedure. An improved table is shown in the following screen.

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Rating of all health care in 1st yr	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25
In gnrl, how would you rate overall hith	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48

The mean values reported are formatted to allow space for the labels of the satisfaction variables. You can shorten these labels and add the lost information in another place, according to the following procedures:

Double-click on the label for health state. Delete the text, entering only the words, **Health State**. Do the same for the health care label, entering only the words, **Health Care Rating**.

Double-click on the word, **Report**, in the center at the top of the table, right-click, and choose **Delete** from the dialog box.

Pivot Table Report

File Edit View Insert Pivot Format Help

Statistics Mean

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/F	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Fem
Health Care Rating	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8
Health State	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3

The resulting table is much more readable. You can then add the deleted information to clarify the table output. Open the **Insert** menu and choose **Title** as in the following:

Pivot Table Report

File Edit View Insert Pivot Format Help

Statistics Mean

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/F	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Fem
Health Care Rating	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8
Health State	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3

Insert menu options: Title, Caption, Footnote, Row, Column

Type in a new title for the table. The final result appears below.

Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: West Region												
Statistics Mean												
	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam 65+		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
Health Care Rating	7.00	6.61	6.87	7.95	7.59	7.61	8.21	8.28	8.25	9.01	8.96	8.99
Health State	3.67	3.61	3.65	3.73	3.74	3.74	3.39	3.55	3.48	3.48	3.39	3.44

After all the editing changes have been made, exit the Pivot Table editor and return to the output navigator. Click on the File menu and choose Print Preview. Zoom in on the page and review the appearance of the report. The page will appear as the page below.

Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: West Region

Mean

	Active Duty <65			Family of Active <65			Ret/Surv/
	Male	Female	Total	Male	Female	Total	Male
Health Care Rating	7.00	6.61	6.87	7.95	7.59	7.61	8.21
Health State	3.67	3.61	3.65	3.73	3.74	3.74	3.39

Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: West Region

Mean

	Ret/Surv/Fam <65		Ret/Surv/Fam 65+			Total	
	Female	Total	Male	Female	Total	Male	Female
Health Care Rating	8.28	8.25	9.01	8.96	8.99	8.12	8.13
Health State	3.55	3.48	3.48	3.39	3.44	3.53	3.55

Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: West Region

Mean

	Total
Health Care Rating	8.12
Health State	3.54

Page 1

SPSS Statistics Processor is ready

Calculating Percents

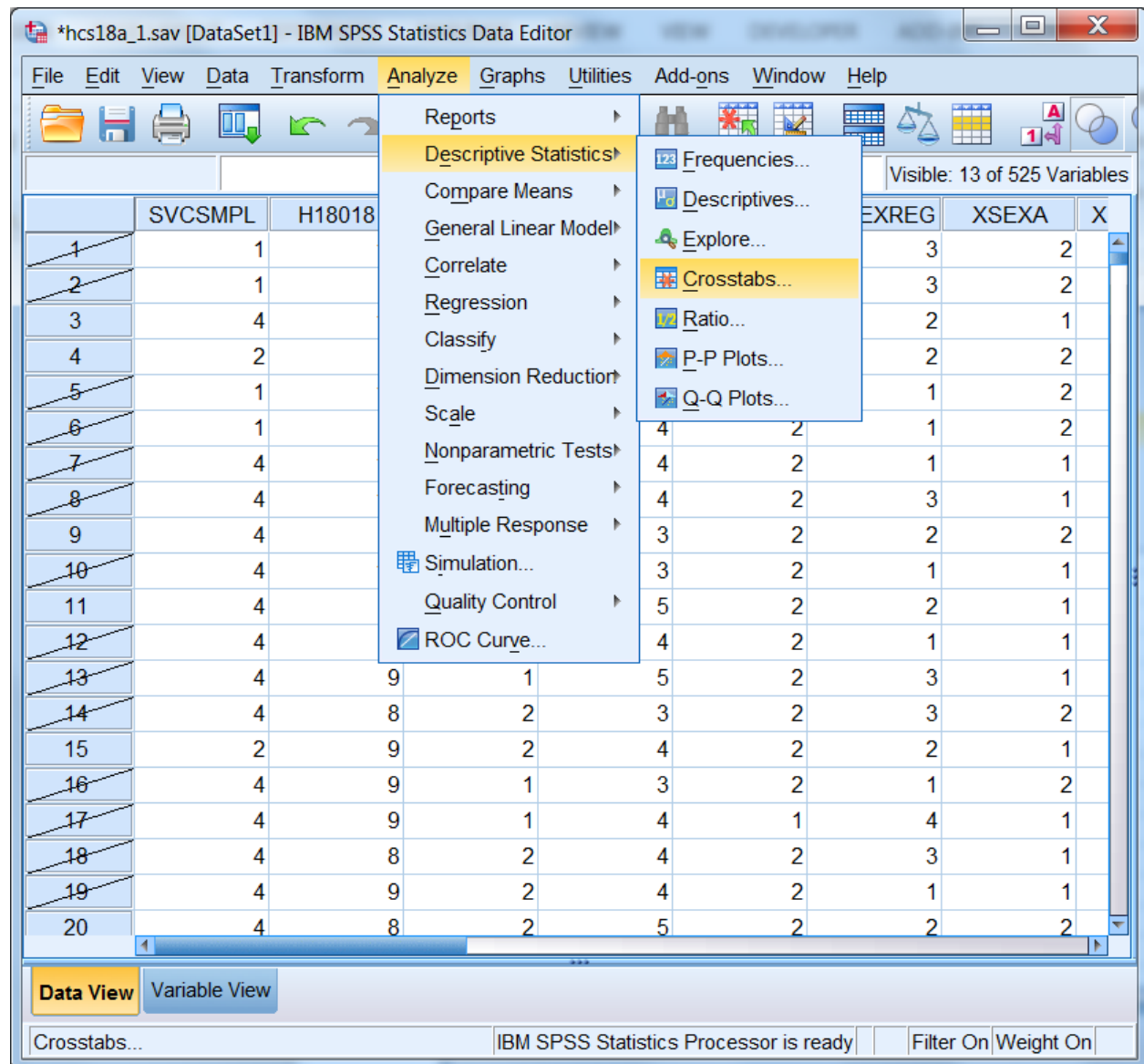
The **Crosstabs** procedure offers many options for analyzing data. The distribution of cases resulting from “crossing” one variable with another is often of interest. The number of cases, row percentages, column percentages, total percentages, and residuals are easily reproduced by **Crosstabs**. A full array of statistics is also available.

The examples given here involve examining relationships between variables, with a view toward the number of cases and the percent of cases in cells produced by “crossing” the variables.

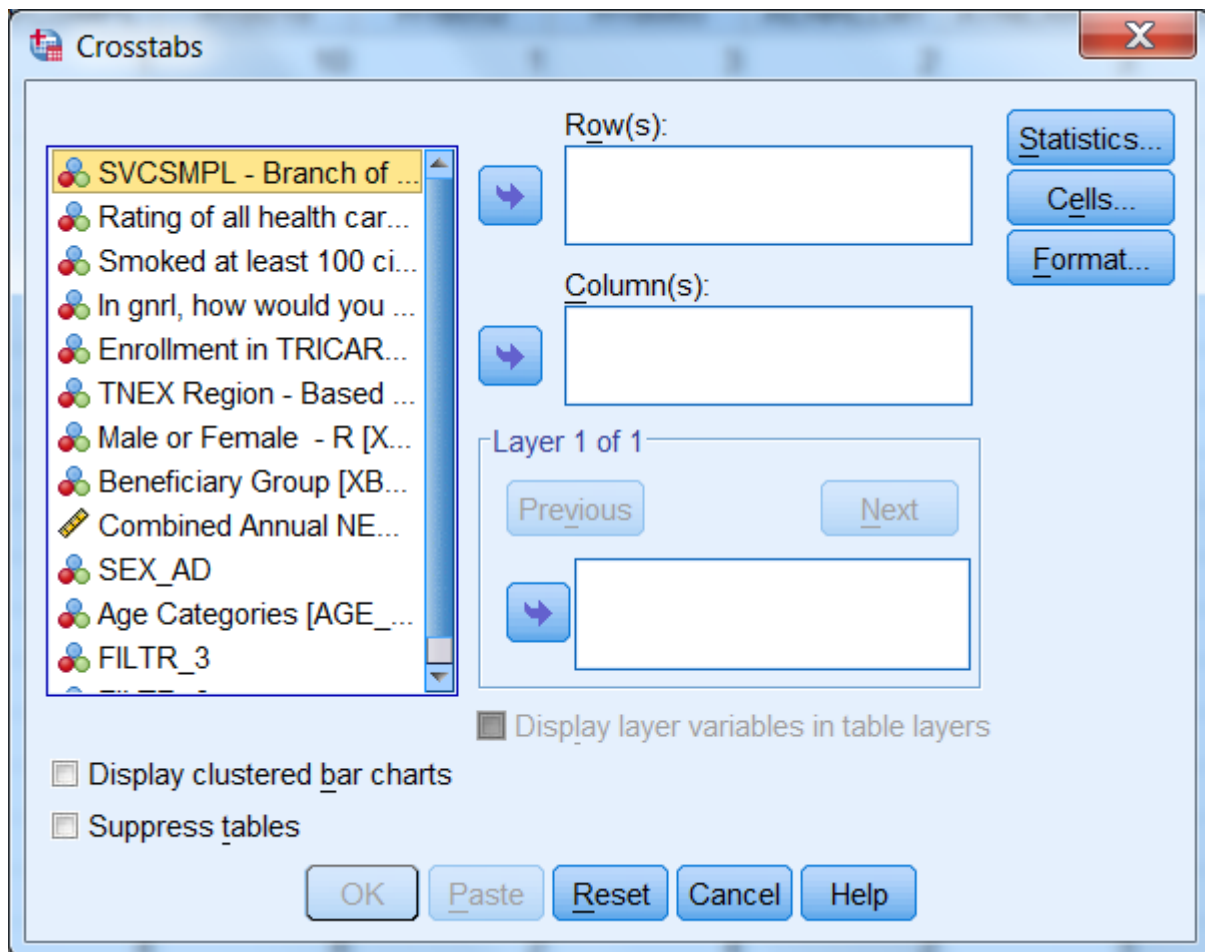
For example, suppose you want to see the percentage of people within each branch of service who answered “yes” or “no” to the question, “Did you ever smoke at least 100 cigarettes in your life?” The variables in this analysis are **svcsmpl** – the branch of service, and **H18052** – the questionnaire variable. The cases for the analysis are from the South only.

The first task is to build a new filter variable, assigning **1** to the variable when **XTNEXREG = 2**. You would call the variable **filtr_6** and build it the same way you built the filter, **filtr_3**. Cases from the South are selected when you activate the filter, and the other cases are filtered out. Check the status line for **Filter On**.

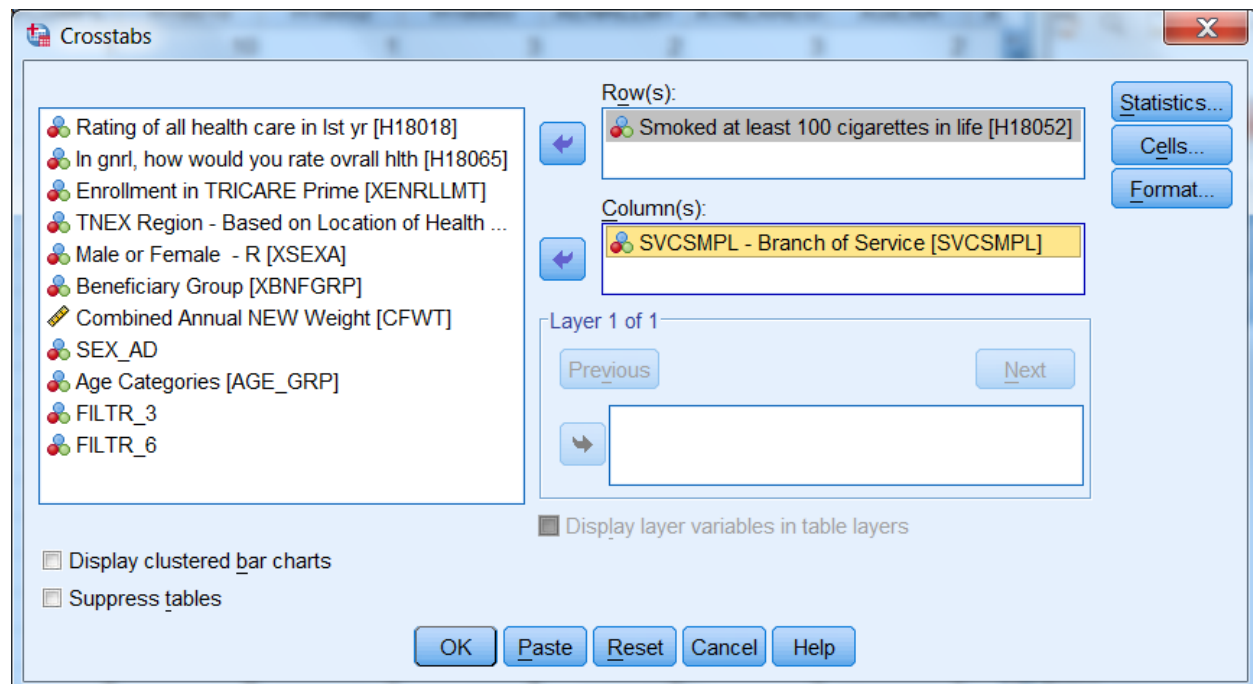
Next, open the **Analyze** menu in the **Data Window**, choosing **Descriptive Statistics** and **Crosstabs**, as shown below.



The **Crosstabs** dialog box will open as follows:

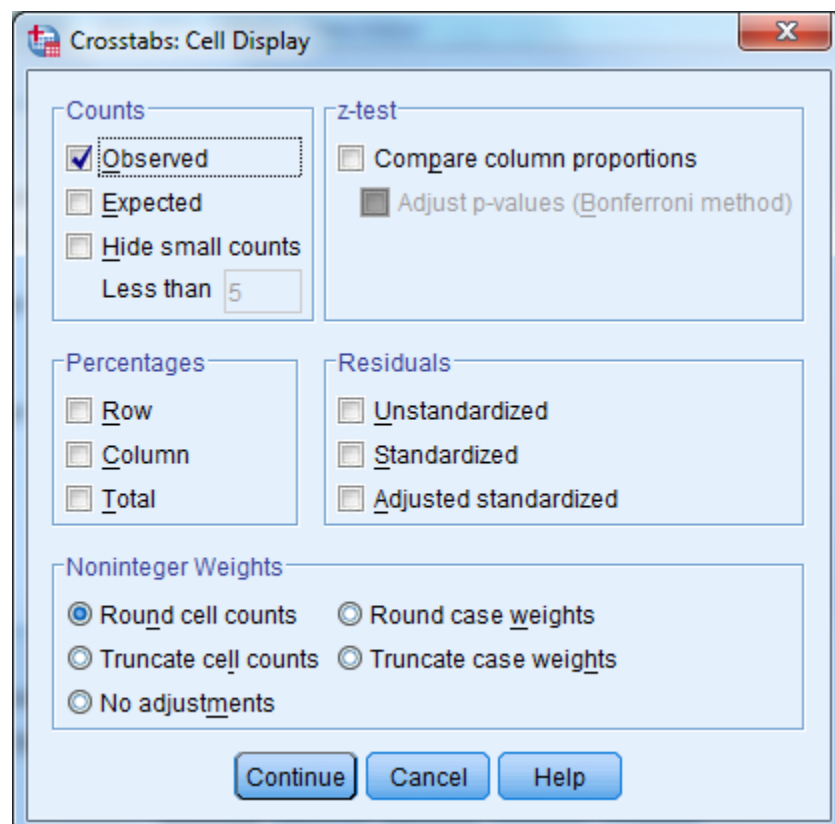


Move **H18052** from the variable list on the left into the box marked **Row(s)**;, and move the variable **svcsmpl** into the box marked **Column(s)**:. The screen will resemble the following:



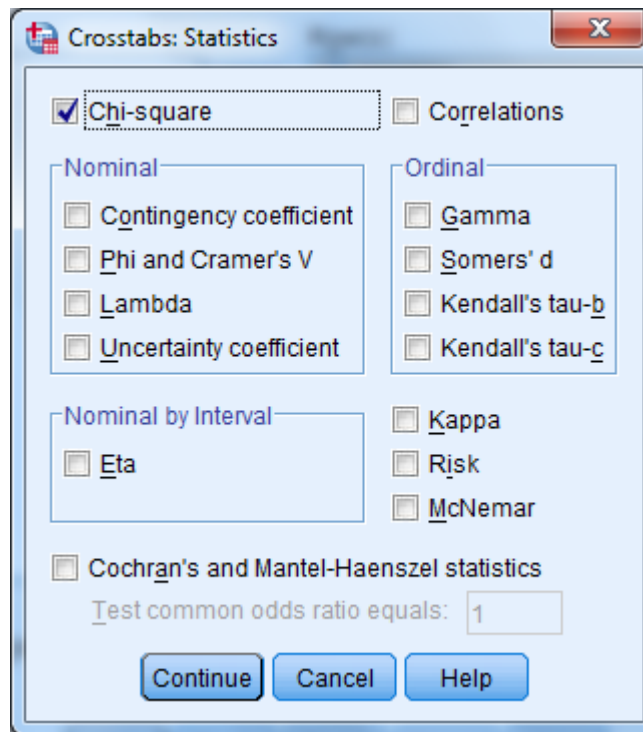
For this analysis, there are no **Layer** variables, so you can proceed to format the table cells.

Click on **Cells...** and open the following dialog box.



Under **Counts**, **Observed** is checked. This refers to the cell count, a statistic you want to see, so you would leave it checked. Under **Percentages**, check **Column** because you are interested in the percentage of people in each branch of service. Click **Continue** and return to the original screen.

Suppose you also want to see the chi-square statistic. Click on **Statistics**, and the following screen will open:



If you wanted to calculate chi-square, you would check **Chi-square** as in the screen above, click **Continue** to return to the first screen, and click **OK** to run the procedure. **Running Crosstabs** will appear on the status line, together with the case counter. For this crosstabulation we will not reflect the chi-square statistics.

When the run is completed, the output window will open, and you can proceed to reformat the table. For a given work session, SPSS appends new output to previous output--in our case, the **Means** procedure. As shown in the next screen, a second section now appears in the left pane, headed by the word **Crosstabs**. Navigate to the **Title** section and double-click inside the title box to change the text in the box to fit the table, as in the example below.

Mean of Respondent's Weight w/Health Assessment

Mean of Respondent's Health Care Rating w/Health Assessment

Mean

	Active Duty <65			Family of Active <65			Ret/Su
	Male	Female	Total	Male	Female	Total	Male
Health Care Rating	7.00	6.61	6.87	7.95	7.59	7.61	8.21
Health State	3.67	3.61	3.65	3.73	3.74	3.74	3.39

→ **South Region: Smoked 100+ Cigarettes in Life**

Case Processing Summary

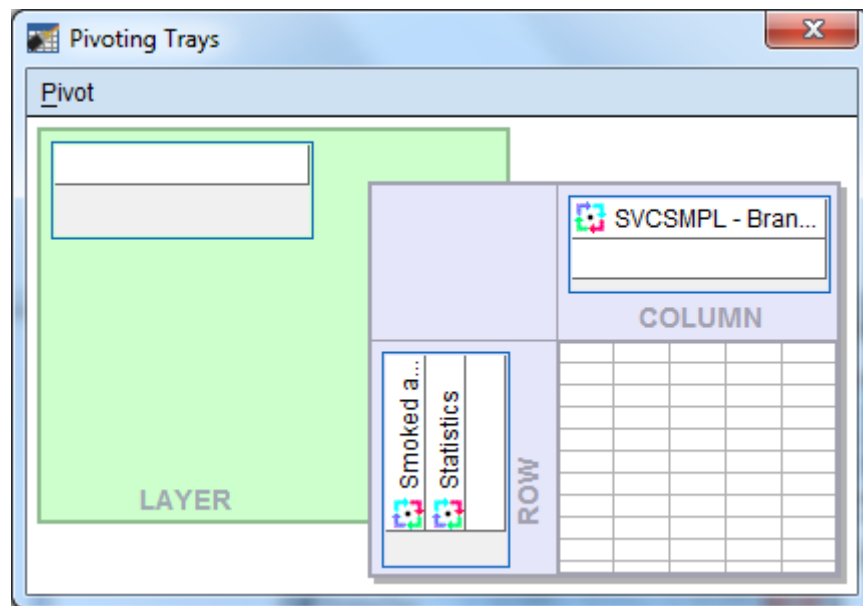
	Cases					
	Valid		Missing		Total	
	N	Percent	N	Percent	N	Percent
Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service	2312837	96.6%	81641.797	3.4%	2394478.797	100.0%

Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service

IBM SPSS Statistics Processor is ready | H: 210, W: 569 pt.

As you did for the **Means** procedure, you would again evaluate the **Notes** and examine the **Case Processing Summary**. Hide the **Notes** and the **Case Processing Summary** as you did before.

Navigate to the procedure icon. Follow the procedure for opening an **SPSS Pivot Table Object**, open the table in the special editor and maximize the screen as in the following:



This tool reflects the table structure: rows, columns, and layers. The icons in the margins of the pivoting trays represent the table elements: the variables and the cell statistics. Place the mouse pointer on each icon and notice the element name appear. In this example, on the ROW axis, you would find the variable, **H18052** – smoked at least 100 cigarettes in life, and **Statistics** – the percent of people in each branch of service. On the column axis is the variable, **svcsmpl** – the branch of service.

Place the mouse pointer on the **Statistics** icon. Click and drag the icon from the ROW to the COLUMN dimension. The table immediately reformats as in the following screen:

		SVCSMPL - Branch of Service			
		Count	% within Smoked at least 100 cigarettes in life	% within SVCSMPL - Branch of Service	Count
Smoked at least 100 cigarettes in life	Yes	343542	36.0%	20.0%	333
	No	631866	64.0%	34.0%	310
Total		975408	100.0%	56.0%	643

Close the pivoting tool and scroll from side to side in the table. Again, the table appears too wide, but the report will print properly. Notice that the table is much more readable.

The label at the top of the table is the **Variable Label** for **svcsmpl**. Select it by double-clicking and edit it for clarity (see the screen below).

The table is now formatted to accommodate the long percent label, creating a lot of wasted space. Double-click this element, delete the text, and replace it with the word, “Percent”. The empty space disappears and the table appears as follows:

		Branch of Service									
		Army		Navy		Marine Corps		Air Force		Coast Guard	
		Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Smoked at least 100 cigarettes in life	Yes	343542	35.2%	159259	39.8%	38754	34.9%	275333	36.0%	20754	36.9%
	No	631866	64.8%	240599	60.2%	72292	65.1%	489310	64.0%	35461	63.1%
Total		975408	100.0%	399858	100.0%	111046	100.0%	764643	100.0%	56215	100.0%

Next, notice that the label for **H18052** is awkward. Select and clear it.

Last, edit the text in the table label so that it better expresses the content of the table. The finished table appears as follows:

Pivot Table Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service Crosstabulation

File Edit View Insert Pivot Format Help

SansSerif 7

Smoked at Least 100 Cigarettes in Life: By Branch of Service: South Region

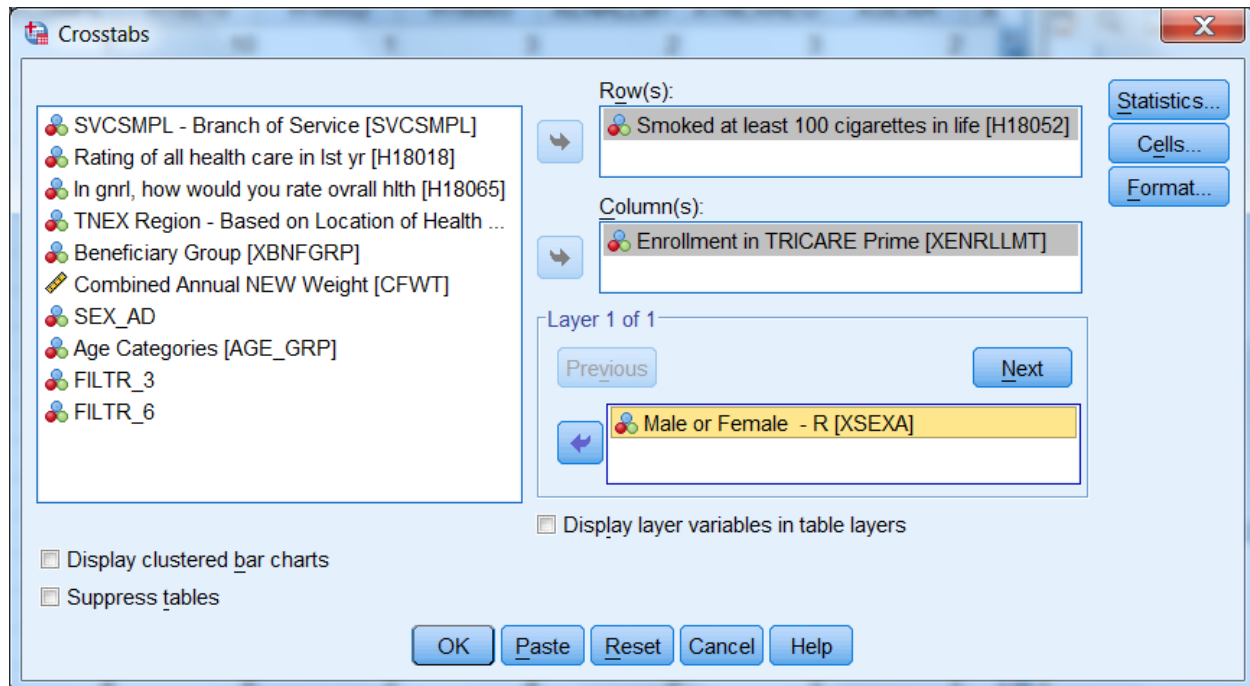
	Branch of Service												Total
	Army		Navy		Marine Corps		Air Force		Coast Guard		Other/Unknown		
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	
Yes	343542	35.2%	159259	39.8%	38754	34.9%	275333	36.0%	20754	36.9%	349	6.2%	837991
No	631866	64.8%	240599	60.2%	72292	65.1%	489310	64.0%	35461	63.1%	5318	93.8%	1474846
Total	975408	100.0%	399858	100.0%	111046	100.0%	764643	100.0%	56215	100.0%	5667	100.0%	2312837

Check **Print Preview** to see if the table is acceptable.

The last example shows you how to add a **Layer** dimension to a **Crosstabs** analysis. Using the same row variable, **H18052**, suppose you want to look at the percentage of people by their enrollment status in TRICARE Prime, **xenrllmt**, who smoked at least 100 cigarettes in their lifetime. Suppose you are also interested in sex differences, **xsexa**, among the groupings. **Xsexa** is the **Layer** variable. You want to remain in the South region, using **filtr_6** as the filter variable. The cases will be weighted by **CFWT**.

The status line indicates **Weight On** and **Filter On**. Verify that both the weight and the filter variables are appropriate.

Once more, open the **Crosstabs** dialog box, enter the analysis variables, and set the **Cells** options, checking **Column** under **Percentages** until the dialog box looks like the following:



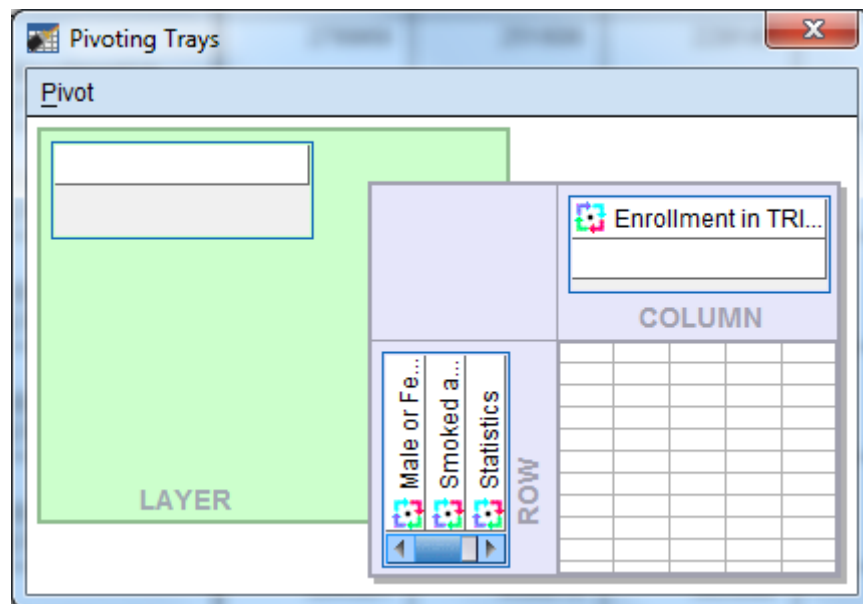
Do the following:

- Run Crosstabs.
- Edit the **Title** element in the **Output Navigator**.
- Examine **Notes** and the **Case Processing Summary** to verify that the crosstab ran as expected.
- Open the table as an **SPSS Pivot Table Object**, and the following will appear:

Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R Crosstabulation									
Male or Female - R				Enrollment in TRICARE Prime					Total
				Active Duty - under 65	Enrolled - under 65	Not enrolled - under 65	Not enrolled - 65 or over	Enrolled - 65 or over	
Male	Smoked at least 100 cigarettes in life	Yes	Count	63937	92297	65090	231876	14371	467571
			% within Enrollment in TRICARE Prime	23.3%	39.2%	30.8%	61.2%	51.2%	41.5%
		No	Count	209907	143202	146260	147232	13705	660306
			% within Enrollment in TRICARE Prime	76.7%	60.8%	69.2%	38.8%	48.8%	58.5%
	Total		Count	273844	235499	211350	379108	28076	1127877
			% within Enrollment in TRICARE Prime	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Female	Smoked at least 100 cigarettes in life	Yes	Count	14319	123752	77587	133445	11088	360191
			% within Enrollment in TRICARE Prime	12.9%	30.2%	29.2%	37.7%	45.1%	30.9%
		No	Count	96783	285855	188080	220673	13514	804905
			% within Enrollment in TRICARE Prime	87.1%	69.8%	70.8%	62.3%	54.9%	69.1%
	Total		Count	111102	409607	265667	354118	24602	1165096
			% within Enrollment in TRICARE Prime	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Total	Smoked at least 100 cigarettes in life	Yes	Count	78256	216049	142677	365321	25459	827762
			% within Enrollment in TRICARE Prime	20.3%	33.5%	29.9%	49.8%	48.3%	36.1%
		No	Count	306690	429057	334340	367905	27219	1465211
			% within Enrollment in TRICARE Prime	79.7%	66.5%	70.1%	50.2%	51.7%	63.9%
	Total		Count	384946	645106	477017	733226	52678	2292973
			% within Enrollment in TRICARE Prime	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

The table is difficult to read, but you can improve it by doing the following.

Select the **Pivot** menu to activate the **Pivoting Trays**. The table structure is reproduced in the tool as follows:



Place the mouse pointer on each small icon to find the second grouping variable, labeled **Male or Female - R**, in the ROW dimension. Move it to the COLUMN dimension, and the table changes to the following:

Pivot Table Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R Crosstabulation

				Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R					
				Active Duty - under 65			Enrollment in TRICARE Prime		
				Male or Female - R			Enrollment in TRICARE Prime		
				Male	Female	Total	Male	Female	Total
Smoked at least 100 cigarettes in life	Yes	Count		63937	14319	78256	92297	123752	216049
		% within Enrollment in TRICARE Prime		23.3%	12.9%	20.3%	39.2%	30.2%	33.5%
	No	Count		209907	96783	306690	143202	285855	429057
		% within Enrollment in TRICARE Prime		76.7%	87.1%	79.7%	60.8%	69.8%	66.5%
Total		Count		273844	111102	384946	235499	409607	645106
		% within Enrollment in TRICARE Prime		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

The 'Pivoting Trays' window is shown below the table, with the 'Male or Fe...' icon moved to the 'COLUMN' dimension and the 'Smoked a...' icon moved to the 'ROW' dimension.

Then drag the **Statistics** icon to the COLUMN dimension to produce the following change:

File

Edit

View

Insert

Pivot

Format

Help

</

Close the **Pivoting Trays** and hide the dimension label, **Male or Female - R**, in the table. Then, change the percent label to "Percent" and delete the label for **H18052** in the row dimension. Last, revise the label above the table to make it more informative.

The resulting table is both clear and informative.

Pivot Table Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R Crosstabulation

File Edit View Insert Pivot Format Help

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment Status by Gender													
	Active Duty - under 65						Enrolled - under 65						Enr	
	Male		Female		Total		Male		Female		Total		Male	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Yes	63937	23.3%	14319	12.9%	78256	20.3%	92297	39.2%	123752	30.2%	216049	33.5%	65090	30.8%
No	209907	76.7%	96783	87.1%	306690	79.7%	143202	60.8%	285855	69.8%	429057	66.5%	146260	69.2%
Total	273844	100.0%	111102	100.0%	384946	100.0%	235499	100.0%	409607	100.0%	645106	100.0%	211350	100.0%

The Print Preview, as in the view below, shows how the report will print.

*Output1 [Document1] - IBM SPSS Statistics Viewer

Print Next Page Prev Page Two Page Zoom In Zoom Out Page Setup Close

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment in TRICARE Prime							
	Active Duty - under 65						Enrolled - under 65	
	Male		Female		Total		Male	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Yes	63937	23.3%	14319	12.9%	78256	20.3%	92297	39.2%
No	209907	76.7%	96783	87.1%	306690	79.7%	143202	60.8%
Total	273844	100.0%	111102	100.0%	384946	100.0%	235499	100.0%

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment in TRICARE Prime							
	Enrolled - under 65				Not enrolled - under 65			
	Female		Total		Male		Female	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Yes	123752	30.2%	216049	33.5%	65090	30.8%	77587	29.2%
No	285855	69.8%	429057	66.5%	146260	69.2%	188080	70.8%
Total	409607	100.0%	645106	100.0%	211350	100.0%	265667	100.0%

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment in TRICARE Prime							
	Not enrolled - under ...				Not enrolled - 65 or over			
	Total		Male		Female		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent

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CALCULATING VARIANCES OF ESTIMATES

Sampling error occurs when estimates are derived from a sample rather than a complete census of the population. The sample used for a particular survey is only one of a large number of possible samples of the same size and design that could have been selected. Even if the same questionnaire and instructions were used, the estimates from each sample would differ from the others. The standard error (or square root of the variance) indicates the magnitude of the sampling error and thus measures the precision expected from a particular sample.

It is desirable to assess the accuracy of an estimate. The standard error of a survey estimate measures the precision with which an estimate from one sample approximates the true population value. The standard error can be used to construct confidence intervals for survey parameters, within which the true parameter lies within a measurable degree of certainty.

This section explains how to estimate standard errors or variances for estimators computed from the 2018 Adult HCSD. For a full discussion of variance estimation methods, see Wolter (1985) and references cited therein.

Variance Estimation Methods

To account for complex estimators for the sample design¹, it is customary to use either Taylor series linearization or a resampling method for variance estimation. Neither variance estimation method is, in general, better so the choice of one or the other is largely a matter of convenience. To help users to estimate standard errors using Taylor series linearization or Jackknife replication, the public release files for the 2018 Adult HCSDb include the following variables:

- The stratum variable (STRATUM) for the Taylor series linearization method
- Quarterly final weight (FWRWT) and jackknife replicate weights (FWRWT1 to FWRWT60)
- Annual final weight (CFWT) and annual jackknife replicate weights for the jackknife replication method (CFWT1 to CFWT180)

Three popular software packages are available for performing Taylor series linearization method: SAS/STAT version 8.0 or higher, SUDAAN (Research Triangle Institute, 2001) and WesVarPC (Brick et al. 1996), respectively. The last two software packages can be used for replication methods including Jackknife variance estimation. The discussion below explains how SUDAAN and SAS are used to calculate variance estimates using Taylor series linearization method, and how SUDAAN and WesVarPC are used to calculate variance estimates using Jackknife replication method.

Taylor Series Linearization Method

For most sample designs (including the 2018 Adult HCSDb), design-based variance estimates for linear estimators of totals or means can be obtained with explicit formulas. However, nonlinear functions such as ratios do not have exact expressions for the variance. The Taylor series linearization method approximates the variance of a nonlinear estimator with the variances of the linear terms from the Taylor series expansion. Woodruff (1971) presented applications of this technique to sample surveys. Details on this method can also be found in “The 2018 Health Care Survey of DoD Beneficiaries: Adult Technical Manual”.

To calculate variance estimates based on the Taylor series linearization method with HCSDb’s stratified sampling design, both the stratum variable (STRATUM) and the final weight (CFWT) specified for each data record are needed.

SUDAAN

SUDAAN incorporates the final analysis weight and the survey design to obtain estimates and their sampling errors. With a small overall sampling rate of about 1 percent, you can use the with-replacement design procedure (STRWR) in calculating standard errors.

All SUDAAN procedures require the following:

- The specification of sampling design. The terminology for the stratified with-replacement sample design is DESIGN = STRWR.
- The data file sorted by the variable specified in the NEST statement. For the 2018 Adult HCSDb, the data file for adults must be sorted by STRATUM before using any SUDAAN procedure.
- A FILE TYPE appropriate for SUDAAN, if you use a stand-alone SUDAAN program. For example, some SUDAAN PC versions under Windows or MS-DOS accept only V6.02 through V6.04 SAS

¹The 2018 HCSDb uses a stratified sampling design. For details, see “Health Care Survey of DoD Beneficiaries: 2018 Adult Sampling Report.” Washington, DC: Mathematica Policy Research, August 2018.

files, and FILE TYPE must be specified as SAS. SAS-callable SUDAAN is also available and can be invoked directly in a SAS program with any available SAS file as input; FILE TYPE is not needed here.

- The WEIGHT variable is CFWT.

The following program is an example of how to use SUDAAN to calculate variance estimates for a mean statistic. Suppose you want to estimate:

- The rating of a specialist (H18031), among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H18052=1) for each TNEX region (XTNEXREG)

```
PROC DESCRIPT DATA=HCSDB /*FILETYPE=SAS*/ DESIGN=STRWR;  
  WEIGHT      CFWT;  
  NEST        STRATUM;  
  SUBPOPN     H18052=1;  
  SUBGROUP    XTNEXREG;  
  LEVELS      4;  
  VAR         H18031;  
RUN;
```

The following program is an example of how to use SUDAAN to calculate variance estimates for column percentages or row percentages. Suppose you want to estimate:

- A cross tabulation of respondents in TNEX region 3 who last had a blood pressure reading less than 12 months ago, 1 to 2 years ago, and more than 2 years ago (H18049) by TRICARE enrollment (XENRLLMT).

```
PROC CROSSTAB DATA=HCSDB /*FILETYPE=SAS*/ DESIGN=STRWR;  
  WEIGHT      CFWT;  
  NEST        STRATUM;  
  SUBPOPN     XTNEXREG = 3;  
  SUBGROUP    H18049 XENRLLMT;  
  LEVELS      3 5;  
  TABLES     H18049 *XENRLLMT;  
RUN;
```

From the above examples, users should note that:

- PROC DESCRIPT can be used to compute estimates of means and the corresponding standard errors.
- PROC CROSSTAB can be used to compute estimates of proportions and the corresponding standard errors.

For a more detailed and complete discussion of how to use SUDAAN, see Research Triangle Institute (2001).

SAS

SAS/STAT version 8.0 and higher provide procedures for survey sampling. These procedures can be used to analyze data from a stratified random sampling. These procedures include:

- PROC SURVEYMEANS: for estimating population means, totals, and proportions, including domain (subpopulation) estimates

- PROC SURVEYREG: for performing linear regression model fitting.

The following procedures were added to SAS/STAT version 9.0:

- PROC SURVEYFREQ: for constructing one-way frequency tables, two-way and multiway crosstabulation tables, and estimating population totals and proportions
- PROC SURVEYLOGISTIC: for performing cumulative logit regression model fitting, logit, complementary log-log, and probit link functions, and generalized logit regression model fitting.

The above procedures currently provide only the Taylor series linearization method to estimate standard error or variance of the estimate.

The following program is an example of how to use SAS/STAT to calculate variance estimates for a mean statistic. Suppose you want to estimate:

- The rating of a specialist (H18031), among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H18052=1) for each TNEX region (XTNEXREG)

```
PROC SURVEYMEANS DATA=HCSDB;  
WEIGHT          CFWT;  
STRATA          STRATUM;  
DOMAIN          H18052 * XTNEXREG;  
VAR             H18031;  
RUN;
```

The above codes will provide output for H18052=1 and 2. User only needs to use output from H18052=1.

The following program is an example of how to use SAS/STAT to calculate variance estimates for column percentages or row percentages. Suppose you want to estimate:

- A cross tabulation of respondents in each TNEX region who last had a blood pressure reading less than 12 months ago, 1 to 2 years ago, and more than 2 years ago (H18049) by TRICARE enrollment (XENRLLMT).

```
PROC SURVEYFREQ DATA=HCSDB;  
WEIGHT          CFWT;  
STRATA          STRATUM;  
TABLES          XTNEXREG * H18049 * XENRLLMT;  
RUN;
```

For a more detailed and complete discussion of how to use SAS/STAT, see SAS Institute Inc. (1999) and SAS Institute Inc. (2004).

Jackknife Replication Method

Another popular way to estimate the variance is to use a resampling method such as Jackknife replication, balanced repeated replication, random groups, or the bootstrap method. Like other replication methods, Jackknife replication constructs a number of subsamples (replicates) from the full sample and computes the statistics of interest for each replicate (with the same formula as the full sample estimate). The mean square error of the replicate estimates around their corresponding full estimate provides an estimate of the sampling variance of the statistic of interest regardless of the functional form of the statistic.

There are 180 replicate weights (CFWT01-CFWT180) for the 2018 Adult HCSDB file. Construction of these weights is described in the “2018 Health Care Survey of DoD Beneficiaries: Adult Technical Manual”. With the replicate weights, you can produce Jackknife standard errors using in-house or custom-written software, or you can use a publicly available software package such as WesVarPC or SUDAAN 8. The example below explains how it is used to produce Jackknife variance estimates for statistics from the 2018 Adult HCSDB.

Suppose you want to estimate the mean rating of the specialist seen most often (H18031) among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H18052=1) for each region (XTNEXREG). You would use SUDAAN or WesVarPC as follows.

SUDAAN

```
PROC DESCRIPT DATA=HCSDB DESIGN=JACKKNIFE;  
  WEIGHT      CFWT ;  
  JACKWGTS    CFWT1-CFWT180 / ADJJACK=1 ;  
  SUBPOPN     H18052=1;  
  SUBGROUP    XTNEXREG;  
  LEVELS      4;  
  VAR         H18031 ;  
  OUTPUT      NSUM MEAN SEMEAN / TABLECELL=DEFAULT FILENAME=OUT1 ;  
RUN;
```

WESVARPC

- **Create a SAS V6.04 file, SAS Transport file, or ASCII file.** WesVarPC has a restriction for the input data format. All files must be converted to one of these three types of files before being imported to WesVarPC.
- **Create a WesVarPC data file.** From the *Prep* menu, choose the *Import Data Files* screen and import all variables for the analysis. For this example, input H18052, H18031, and XTNEXREG into the *Variables* box, CFWT1-CFWT180 into the *Replicates* box, and MPRID into the *ID* box. Also specify the replication method as JK1 on this screen.
- **Create a data file for the subpopulation.** Specify the subpopulation by choosing the *Subpop WesVarPC Data File* from the *Prep* menu: H18052=1.
- **Calculate estimates.** From the *Tables* menu, choose *New* and select the file created from the above procedure. Then, from the *Table Request* screen, specify H18031 as the *Analysis* variable, MEAN (H18031) as the *Compute Statistics*, and XTNEXREG as the *Table*.

The above steps can also be followed to produce standard errors. The WesVarPC user's manual (Brick et al. 1996) provides other possible methods for producing standard errors. The latest WesVarPC 4.0 is no longer freeware and can be purchased from Westat (<https://www.hcp.med.harvard.edu/statistics/survey-soft/wesvarpc.html>).

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Chapter 5

Codebook

This chapter describes every variable in the database. This codebook will also be helpful in identifying which data are available for various analyses, and what, if any, recoding of variables will meet your needs. It may also be useful in reviewing output.

The codebook contains frequency distributions combining observations for three quarters of 2018 and the HEDIS survey. It also contains frequencies broken down by the quarter in which the survey was fielded. Annual frequencies for all variables are shown first followed by all quarterly frequencies. Frequencies for the replicate weights (FWRWT1-FWRWT60 and CFWT1-CFWT180) are not shown.

The variables are in order based on their order in the database. An alphabetical listing (see Table of Contents) is provided to assist in locating variables.

The codebook contains frequency distributions for both discrete and continuous variables. A discrete variable is one that has only a few values. A continuous variable may have many possible values.

Some questions are asked in only one quarter of 2018. For these supplementary questions, analysts should use the quarter indicator (Quarter) variable, the indicator variables for whether the survey was HCSDb or HEDIS (INHCSDB, INHEDIS) and the appropriate quarterly weight (FWRWT).

Below are two examples of the presentation of variables in the codebook. For each variable, we include the variable name, definition, weighted and unweighted frequency distributions, and the format value for each value. The first example contains a frequency distribution for a discrete variable.

H18007

In last year: how often got care as soon as you needed it

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	559	1.23	39,193	0.53	Did not answer
C	787	1.73	87,384	1.19	Should be skipped
N	24,457	53.80	3,984,220	54.29	Didn't need care right away in past year
1	745	1.64	69,523	0.95	Never
2	2,948	6.49	328,116	4.47	Sometimes
3	4,539	9.99	597,449	8.14	Usually
4	11,421	25.13	2,232,442	30.42	Always

The table below contains an example of a frequency distribution for a continuous variable: age. The frequency does not list every possible value of age individually but instead shows several age ranges that together cover all possible values of age. You will notice that the second to last range representing ages “55 years to 64” includes 12,658 respondents aged 55 to 64.

RDAGEQY

Age at time of sample preparation-Capped (18 and below, 65 and above)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
18	404	0.89	115,278	1.57	18 and younger
19 -- 34	13,703	30.15	2,011,115	27.41	19--34
35 -- 44	8,870	19.51	878,987	11.98	35--44
45 -- 54	8,495	18.69	680,182	9.27	45--54
55 -- 64	12,658	27.85	1,444,507	19.68	55--64
65	1,326	2.92	2,208,257	30.09	65 and older

ANNUAL FREQUENCIES

MPRID -

Unique MPR identifier

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
00044424 -- 17463381	45,456	100.00	7,338,326	100.00	00000001--99999999

SVCSMPL -

Branch of service sampling variable

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	14,013	30.83	2,864,671	39.04	Army
2	8,968	19.73	1,570,660	21.40	Navy
3	2,485	5.47	523,085	7.13	Marine Corps
4	18,570	40.85	2,136,218	29.11	Air Force
5	1,081	2.38	207,455	2.83	Coast Guard
6	339	0.75	36,237	0.49	Other/Unknown

SEXSMPL -

Sex sampling variable

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	26,349	57.97	3,637,682	49.57	Male
2	19,107	42.03	3,700,644	50.43	Female

STRATUM -

Sampling stratum

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0999911	208	0.46	239,831	3.27	0999911
1000103	111	0.24	1,902	0.03	1000103
1000106	173	0.38	8,049	0.11	1000106
1000301	84	0.18	4,925	0.07	1000301
1000303	39	0.09	2,583	0.04	1000303
1000306	78	0.17	5,458	0.07	1000306
1000401	106	0.23	3,993	0.05	1000401
1000403	347	0.76	6,642	0.09	1000403
1000501	69	0.15	11,754	0.16	1000501
1000503	23	0.05	3,416	0.05	1000503
1000506	31	0.07	2,997	0.04	1000506
1000601	207	0.46	9,756	0.13	1000601
1000603	68	0.15	3,642	0.05	1000603
1000606	156	0.34	5,751	0.08	1000606
1000801	62	0.14	2,383	0.03	1000801
1000803	332	0.73	5,120	0.07	1000803
1000901	151	0.33	7,964	0.11	1000901
1000903	37	0.08	1,653	0.02	1000903

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1000906	230	0.51	8,571	0.12	1000906
1001001	224	0.49	8,200	0.11	1001001
1001003	46	0.10	1,960	0.03	1001003
1001006	123	0.27	3,240	0.04	1001006
1001301	148	0.33	6,282	0.09	1001301
1001303	143	0.31	2,555	0.03	1001303
1001306	13	0.03	483	0.01	1001306
1001401	210	0.46	10,501	0.14	1001401
1001403	38	0.08	2,006	0.03	1001403
1001406	183	0.40	7,241	0.10	1001406
1001801	133	0.29	3,243	0.04	1001801
1001803	141	0.31	1,569	0.02	1001803
1001901	136	0.30	3,506	0.05	1001901
1001903	163	0.36	1,666	0.02	1001903
1002401	137	0.30	38,727	0.53	1002401
1002403	33	0.07	7,945	0.11	1002403
1002406	76	0.17	11,073	0.15	1002406
1002601	28	0.06	835	0.01	1002601
1002603	349	0.77	4,306	0.06	1002603
1002801	110	0.24	7,841	0.11	1002801
1002803	44	0.10	2,809	0.04	1002803
1002806	34	0.07	1,803	0.02	1002806
1002901	167	0.37	53,299	0.73	1002901
1002903	33	0.07	7,818	0.11	1002903
1002906	73	0.16	15,720	0.21	1002906
1003001	81	0.18	13,409	0.18	1003001
1003003	25	0.05	2,667	0.04	1003003
1003006	32	0.07	2,290	0.03	1003006
1003201	92	0.20	17,724	0.24	1003201
1003203	47	0.10	11,997	0.16	1003203
1003206	111	0.24	17,980	0.25	1003206
1003301	196	0.43	10,118	0.14	1003301
1003303	389	0.86	3,125	0.04	1003303
1003306	71	0.16	4,125	0.06	1003306
1003801	198	0.44	19,356	0.26	1003801
1003803	56	0.12	8,324	0.11	1003803
1003806	127	0.28	14,291	0.19	1003806
1003901	131	0.29	17,919	0.24	1003901
1003903	37	0.08	4,669	0.06	1003903
1003906	189	0.42	24,459	0.33	1003906
1004201	142	0.31	9,528	0.13	1004201
1004203	47	0.10	2,759	0.04	1004203
1004206	222	0.49	10,681	0.15	1004206
1004301	118	0.26	4,885	0.07	1004301
1004303	292	0.64	4,429	0.06	1004303
1004501	117	0.26	8,246	0.11	1004501
1004503	41	0.09	3,841	0.05	1004503

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1004506	258	0.57	14,377	0.20	1004506
1004601	16	0.04	954	0.01	1004601
1004603	444	0.98	6,595	0.09	1004603
1004701	157	0.35	15,991	0.22	1004701
1004703	51	0.11	5,768	0.08	1004703
1004706	166	0.37	11,746	0.16	1004706
1004801	123	0.27	18,830	0.26	1004801
1004803	37	0.08	7,137	0.10	1004803
1004806	109	0.24	15,656	0.21	1004806
1004901	108	0.24	19,862	0.27	1004901
1004903	31	0.07	6,599	0.09	1004903
1004906	75	0.16	12,316	0.17	1004906
1005101	214	0.47	6,068	0.08	1005101
1005103	46	0.10	1,399	0.02	1005103
1005106	152	0.33	3,234	0.04	1005106
1005201	132	0.29	28,499	0.39	1005201
1005203	63	0.14	13,534	0.18	1005203
1005206	75	0.16	11,210	0.15	1005206
1005301	169	0.37	4,783	0.07	1005301
1005303	165	0.36	1,752	0.02	1005303
1005501	244	0.54	7,714	0.11	1005501
1005503	49	0.11	1,267	0.02	1005503
1005506	235	0.52	5,829	0.08	1005506
1005601	39	0.09	7,905	0.11	1005601
1005603	99	0.22	10,165	0.14	1005603
1005606	10	0.02	2,468	0.03	1005606
1005701	133	0.29	12,855	0.18	1005701
1005703	58	0.13	6,444	0.09	1005703
1005706	79	0.17	5,875	0.08	1005706
1005801	195	0.43	4,172	0.06	1005801
1005803	86	0.19	2,833	0.04	1005803
1005806	200	0.44	4,400	0.06	1005806
1006001	106	0.23	24,805	0.34	1006001
1006003	55	0.12	12,737	0.17	1006003
1006006	77	0.17	12,941	0.18	1006006
1006101	198	0.44	6,238	0.09	1006101
1006103	59	0.13	2,032	0.03	1006103
1006106	245	0.54	8,287	0.11	1006106
1006201	127	0.28	7,318	0.10	1006201
1006203	35	0.08	1,335	0.02	1006203
1006206	40	0.09	2,785	0.04	1006206
1006401	72	0.16	7,986	0.11	1006401
1006403	19	0.04	2,087	0.03	1006403
1006406	35	0.08	3,941	0.05	1006406
1006601	195	0.43	10,683	0.15	1006601
1006603	57	0.13	3,216	0.04	1006603
1006606	152	0.33	8,136	0.11	1006606

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1006701	234	0.51	16,510	0.22	1006701
1006703	62	0.14	3,475	0.05	1006703
1006706	176	0.39	8,418	0.11	1006706
1006801	96	0.21	4,153	0.06	1006801
1006803	37	0.08	2,101	0.03	1006803
1006806	80	0.18	4,328	0.06	1006806
1006901	213	0.47	21,318	0.29	1006901
1006903	64	0.14	6,876	0.09	1006903
1006906	198	0.44	17,627	0.24	1006906
1007301	114	0.25	9,653	0.13	1007301
1007303	35	0.08	1,266	0.02	1007303
1007306	72	0.16	5,323	0.07	1007306
1007403	331	0.73	3,078	0.04	1007403
1007501	83	0.18	11,304	0.15	1007501
1007503	27	0.06	2,981	0.04	1007503
1007506	39	0.09	5,333	0.07	1007506
1007601	134	0.29	5,344	0.07	1007601
1007603	195	0.43	2,809	0.04	1007603
1007701	116	0.26	3,590	0.05	1007701
1007703	224	0.49	3,181	0.04	1007703
1007801	172	0.38	8,095	0.11	1007801
1007803	61	0.13	2,373	0.03	1007803
1007806	220	0.48	7,277	0.10	1007806
1007901	192	0.42	14,565	0.20	1007901
1007903	45	0.10	3,704	0.05	1007903
1007906	210	0.46	12,201	0.17	1007906
1008301	114	0.25	4,184	0.06	1008301
1008303	289	0.64	4,871	0.07	1008303
1008601	101	0.22	7,986	0.11	1008601
1008603	114	0.25	3,477	0.05	1008603
1008901	140	0.31	39,598	0.54	1008901
1008903	68	0.15	22,673	0.31	1008903
1008906	79	0.17	24,135	0.33	1008906
1009101	137	0.30	42,275	0.58	1009101
1009103	40	0.09	12,024	0.16	1009103
1009106	53	0.12	7,624	0.10	1009106
1009201	92	0.20	9,343	0.13	1009201
1009203	25	0.05	1,509	0.02	1009203
1009206	51	0.11	3,769	0.05	1009206
1009401	153	0.34	6,926	0.09	1009401
1009403	123	0.27	2,248	0.03	1009403
1009501	204	0.45	7,978	0.11	1009501
1009503	75	0.16	2,566	0.03	1009503
1009506	317	0.70	11,900	0.16	1009506
1009601	260	0.57	9,152	0.12	1009601
1009603	31	0.07	1,296	0.02	1009603
1009606	146	0.32	3,118	0.04	1009606

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1009801	128	0.28	6,973	0.10	1009801
1009803	51	0.11	3,559	0.05	1009803
1009806	158	0.35	6,618	0.09	1009806
1010001	249	0.55	10,481	0.14	1010001
1010003	58	0.13	2,876	0.04	1010003
1010006	95	0.21	3,862	0.05	1010006
1010101	153	0.34	6,700	0.09	1010101
1010103	142	0.31	2,267	0.03	1010103
1010301	105	0.23	6,068	0.08	1010301
1010303	201	0.44	6,681	0.09	1010303
1010401	59	0.13	10,462	0.14	1010401
1010403	29	0.06	2,808	0.04	1010403
1010406	23	0.05	2,155	0.03	1010406
1010501	122	0.27	6,006	0.08	1010501
1010503	39	0.09	2,270	0.03	1010503
1010506	221	0.49	7,210	0.10	1010506
1010801	124	0.27	25,066	0.34	1010801
1010803	53	0.12	11,300	0.15	1010803
1010806	81	0.18	10,961	0.15	1010806
1010901	147	0.32	28,609	0.39	1010901
1010903	42	0.09	4,468	0.06	1010903
1010906	194	0.43	26,491	0.36	1010906
1011001	115	0.25	33,776	0.46	1011001
1011003	40	0.09	12,611	0.17	1011003
1011006	116	0.26	22,669	0.31	1011006
1011201	162	0.36	5,505	0.08	1011201
1011203	136	0.30	2,227	0.03	1011203
1011301	187	0.41	9,027	0.12	1011301
1011303	128	0.28	1,480	0.02	1011303
1011701	142	0.31	13,231	0.18	1011701
1011703	32	0.07	2,650	0.04	1011703
1011706	229	0.50	16,055	0.22	1011706
1011801	95	0.21	4,598	0.06	1011801
1011803	211	0.46	5,465	0.07	1011803
1011901	251	0.55	6,131	0.08	1011901
1011903	53	0.12	1,491	0.02	1011903
1011906	180	0.40	4,210	0.06	1011906
1012001	166	0.37	12,482	0.17	1012001
1012003	58	0.13	3,502	0.05	1012003
1012006	170	0.37	7,925	0.11	1012006
1012101	129	0.28	4,980	0.07	1012101
1012103	57	0.13	2,908	0.04	1012103
1012106	208	0.46	8,253	0.11	1012106
1012201	210	0.46	6,642	0.09	1012201
1012203	49	0.11	1,874	0.03	1012203
1012206	202	0.44	6,217	0.08	1012206
1012301	182	0.40	20,277	0.28	1012301

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1012303	83	0.18	12,019	0.16	1012303
1012306	255	0.56	29,742	0.41	1012306
1012401	170	0.37	54,848	0.75	1012401
1012403	49	0.11	13,619	0.19	1012403
1012406	63	0.14	14,343	0.20	1012406
1012501	117	0.26	28,700	0.39	1012501
1012503	48	0.11	14,745	0.20	1012503
1012506	113	0.25	26,918	0.37	1012506
1012601	128	0.28	13,784	0.19	1012601
1012603	42	0.09	5,469	0.07	1012603
1012606	159	0.35	12,978	0.18	1012606
1012701	117	0.26	9,126	0.12	1012701
1012703	33	0.07	2,730	0.04	1012703
1012706	50	0.11	3,159	0.04	1012706
1012801	134	0.29	4,093	0.06	1012801
1012803	307	0.68	3,576	0.05	1012803
1012901	112	0.25	4,094	0.06	1012901
1012903	176	0.39	2,625	0.04	1012903
1013101	99	0.22	4,188	0.06	1013101
1013103	99	0.22	2,699	0.04	1013103
1023101	149	0.33	7,870	0.11	1023101
1023103	86	0.19	2,994	0.04	1023103
1023106	11	0.02	783	0.01	1023106
1024801	120	0.26	3,067	0.04	1024801
1024803	172	0.38	3,147	0.04	1024803
1025201	207	0.46	8,214	0.11	1025201
1025203	76	0.17	3,616	0.05	1025203
1025206	163	0.36	4,961	0.07	1025206
1028001	262	0.58	11,650	0.16	1028001
1028003	182	0.40	7,037	0.10	1028003
1030601	128	0.28	9,594	0.13	1030601
1030603	140	0.31	2,240	0.03	1030603
1031001	157	0.35	2,930	0.04	1031001
1031003	157	0.35	1,641	0.02	1031003
1032601	94	0.21	1,577	0.02	1032601
1032603	23	0.05	332	0.00	1032603
1032606	43	0.09	501	0.01	1032606
1033001	165	0.36	13,386	0.18	1033001
1033003	113	0.25	7,098	0.10	1033003
1036401	152	0.33	5,911	0.08	1036401
1036403	125	0.27	1,230	0.02	1036403
1036601	77	0.17	4,589	0.06	1036601
1036603	23	0.05	1,261	0.02	1036603
1036606	123	0.27	10,208	0.14	1036606
1037001	139	0.31	466	0.01	1037001
1037801	62	0.14	4,401	0.06	1037801
1037803	66	0.15	4,465	0.06	1037803

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1037806	76	0.17	5,422	0.07	1037806
1038501	249	0.55	10,896	0.15	1038501
1038503	47	0.10	2,304	0.03	1038503
1038506	94	0.21	3,484	0.05	1038506
1038701	44	0.10	2,719	0.04	1038701
1038703	30	0.07	1,602	0.02	1038703
1038706	70	0.15	4,199	0.06	1038706
1040501	65	0.14	3,328	0.05	1040501
1040503	29	0.06	1,485	0.02	1040503
1040506	90	0.20	6,492	0.09	1040506
1040701	59	0.13	3,559	0.05	1040701
1040703	56	0.12	3,981	0.05	1040703
1040706	46	0.10	3,348	0.05	1040706
1050801	172	0.38	12,332	0.17	1050801
1050803	82	0.18	4,202	0.06	1050803
1060701	119	0.26	14,855	0.20	1060701
1060703	38	0.08	5,944	0.08	1060703
1060706	30	0.07	6,372	0.09	1060706
1060901	101	0.22	13,286	0.18	1060901
1060903	32	0.07	5,415	0.07	1060903
1060906	30	0.07	6,381	0.09	1060906
1061201	103	0.23	20,507	0.28	1061201
1061203	26	0.06	4,716	0.06	1061203
1061206	8	0.02	1,070	0.01	1061206
1062001	84	0.18	3,532	0.05	1062001
1062003	125	0.27	4,915	0.07	1062003
1062101	151	0.33	20,752	0.28	1062101
1062103	37	0.08	4,085	0.06	1062103
1062201	141	0.31	21,336	0.29	1062201
1062203	42	0.09	5,739	0.08	1062203
1063301	189	0.42	9,546	0.13	1063301
1063303	50	0.11	2,419	0.03	1063303
1080401	175	0.38	8,754	0.12	1080401
1080403	32	0.07	1,859	0.03	1080403
1080503	486	1.07	4,321	0.06	1080503
1080601	215	0.47	9,801	0.13	1080601
1080603	60	0.13	3,253	0.04	1080603
1621503	397	0.87	5,172	0.07	1621503
1713901	174	0.38	10,228	0.14	1713901
1713903	28	0.06	1,415	0.02	1713903
1713906	20	0.04	809	0.01	1713906
1900101	626	1.38	105,079	1.43	1900101
1900103	28	0.06	4,335	0.06	1900103
1900106	36	0.08	5,457	0.07	1900106
1900201	547	1.20	78,606	1.07	1900201
1900203	28	0.06	4,020	0.05	1900203
1900206	54	0.12	6,578	0.09	1900206

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1900301	624	1.37	97,361	1.33	1900301
1900303	54	0.12	7,380	0.10	1900303
1900306	86	0.19	12,134	0.17	1900306
1900401	630	1.39	52,413	0.71	1900401
1900403	31	0.07	3,393	0.05	1900403
1900406	27	0.06	2,424	0.03	1900406
2900102	195	0.43	53,058	0.72	2900102
2900105	525	1.15	187,947	2.56	2900105
2900202	86	0.19	28,719	0.39	2900202
2900205	507	1.12	272,470	3.71	2900205
2900302	201	0.44	44,864	0.61	2900302
2900305	521	1.15	146,060	1.99	2900305
3900104	341	0.75	59,132	0.81	3900104
3900107	758	1.67	470,447	6.41	3900107
3900204	310	0.68	42,496	0.58	3900204
3900207	744	1.64	390,779	5.33	3900207
3900304	340	0.75	58,864	0.80	3900304
3900307	753	1.66	318,119	4.34	3900307
3900404	839	1.85	47,511	0.65	3900404
6900199	456	1.00	699,481	9.53	6900199
6900299	408	0.90	839,138	11.44	6900299
6900399	458	1.01	669,387	9.12	6900399

ENBGSMPL -**Enrollment by beneficiary category**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
01	18,655	41.04	1,598,463	21.78	Active Duty
02	483	1.06	127,484	1.74	Active Duty fam,Prime,civ PCM
03	4,656	10.24	418,007	5.70	Active Duty fam,Prime,mil PCM
04	1,025	2.25	167,019	2.28	Active Duty fam,non-enrollee
05	1,552	3.41	605,636	8.25	Retired,<65,civ PCM
06	14,496	31.89	754,868	10.29	Retired,<65,mil PCM
07	3,061	6.73	1,223,166	16.67	Retired,<65,non-enrollee
08	31	0.07	47,523	0.65	Retired,65+,civ PCM
09	132	0.29	201,702	2.75	Retired,65+,mil PCM
10	1,157	2.55	1,954,625	26.64	Retired,65+,non-enrollee
11	208	0.46	239,831	3.27	TRICARE Reserve Select

MPCSMPL -**Military personnel category**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	31,115	68.45	5,251,470	71.56	Enlisted/Unknown
2	13,033	28.67	1,851,069	25.22	Officer
3	1,308	2.88	235,787	3.21	Warrant officer

NHFF -**Stratum sample size**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	9,815	21.59	283,766	3.87	Missing
60 -- 3573	35,641	78.41	7,054,560	96.13	0--9999

QUARTER -**Survey quarter**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
Q1FY2018	10,870	23.91	2,442,318	33.28	Q1FY2018
Q2FY2018	22,746	50.04	2,439,922	33.25	Q2FY2018
Q3FY2018	11,840	26.05	2,456,086	33.47	Q3FY2018

D. HEALTH -**Health service region**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
00	359	0.79	47,896	0.65	No region
13	1,812	3.99	120,168	1.64	Europe
14	1,379	3.03	135,120	1.84	Pacific
15	346	0.76	35,001	0.48	Latin America & Canada
17	8,937	19.66	1,547,144	21.08	TNEX Region East-North
18	10,092	22.20	1,627,211	22.17	TNEX Region East-South
19	11,999	26.40	1,478,595	20.15	TNEX Region West
23	6,343	13.95	1,611,051	21.95	23
24	4,189	9.22	736,139	10.03	24

TNEXREG -**TRICARE next generation of contracts region grouping**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
N	12,021	26.45	2,404,579	32.77	East-North
O	3,832	8.43	305,892	4.17	Other
S	13,336	29.34	2,403,983	32.76	East-South
W	16,267	35.79	2,223,871	30.30	West

**RACEETHN -
Race/Ethnic code**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	11,052	24.31	2,955,998	40.28	Missing
A	1,098	2.42	111,642	1.52	American Indian or Alaskan Native or Other
B	2,059	4.53	236,310	3.22	Asian or Pacific Islander
C	4,285	9.43	468,950	6.39	Black(not Hispanic)
D	20,845	45.86	2,511,118	34.22	White(not Hispanic)
E	3,191	7.02	332,324	4.53	Hispanic
Z	2,926	6.44	721,985	9.84	Unknown

**PNSEXCD -
Person gender**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
F	19,107	42.03	3,700,644	50.43	Female
M	26,349	57.97	3,637,682	49.57	Male

**RDAGEQY -
Age at time of sample preparation-Capped (18 and below, 65 and above)**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
18	404	0.89	115,278	1.57	18 and younger
19 -- 34	13,703	30.15	2,011,115	27.41	19--34
35 -- 44	8,870	19.51	878,987	11.98	35--44
45 -- 54	8,495	18.69	680,182	9.27	45--54
55 -- 64	12,658	27.85	1,444,507	19.68	55--64
65	1,326	2.92	2,208,257	30.09	65 and older

**RFLDAGE -
Age at start of fielding period-Capped (18 and below, 65 and above)**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
18	277	0.61	85,348	1.16	18 and younger
19 -- 34	13,577	29.87	2,000,006	27.25	19--34
35 -- 44	8,934	19.65	897,354	12.23	35--44
45 -- 54	8,370	18.41	674,596	9.19	45--54
55 -- 64	12,659	27.85	1,421,369	19.37	55--64
65	1,639	3.61	2,259,652	30.79	65 and older

PCM -

Primary manager code (civilian or military)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	5,614	12.35	3,615,208	49.26	Missing/Unknown/NA
CIV	2,963	6.52	875,434	11.93	TRICARE enrollee w/civ PCM
MTF	36,879	81.13	2,847,683	38.81	TRICARE enrollee w/mil PCM

ACV -

Alternate care value

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
A	14,792	32.54	1,150,437	15.68	Active Duty Prime
B	150	0.33	11,959	0.16	TRICARE Global Remote Overseas Prime Active Duty
E	20,279	44.61	1,755,523	23.92	Non-Active Duty Prime
F	3	0.01	1,202	0.02	TRICARE Global Remote Overseas Prime ADFM
G	473	1.04	230,485	3.14	TRICARE Plus (CHAMPUS/TFL Eligible)
H	2,222	4.89	168,050	2.29	TRICARE Overseas Prime AD
J	287	0.63	31,280	0.43	TRICARE Overseas Prime ADFM
L	18	0.04	952	0.01	TRICARE Plus (w/o civilian healthcare)
M	816	1.80	122,392	1.67	AD not reported as enrolled
Q	459	1.01	109,666	1.49	Active Duty enrolled to Op Forces
R	208	0.46	239,831	3.27	TRICARE Reserve Select
U	294	0.65	135,941	1.85	USFHP/USTF
V	49	0.11	5,230	0.07	TRICARE Retired Reserve
Z	5,406	11.89	3,375,377	46.00	Not enrolled in TRICARE Prime or USFHP

DBENCAT -

Beneficiary category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
ACT	16,148	35.52	1,412,034	19.24	Active Duty
DA	5,405	11.89	608,385	8.29	Dependent of Active Duty
DGR	649	1.43	88,239	1.20	Dependent of Guard/Reserve
DR	8,252	18.15	2,082,256	28.38	Dependent of Retiree
DS	683	1.50	421,568	5.74	Survivor
GRD	2,303	5.07	153,629	2.09	Guard/Reserve
IDG	153	0.34	92,249	1.26	Dependent of Inactive Guard
IGR	369	0.81	196,269	2.67	Inactive Guard/Reserve
OTH	18	0.04	4,722	0.06	Other
RET	11,476	25.25	2,278,975	31.06	Retiree

DSPONSVC -

Derived sponsor branch of service

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
A	14,013	30.83	2,864,671	39.04	Army
C	1,081	2.38	207,455	2.83	Coast Guard
F	18,570	40.85	2,136,218	29.11	Air Force
M	2,485	5.47	523,085	7.13	Marine Corps
N	7,631	16.79	1,387,502	18.91	Navy
V	1,337	2.94	183,158	2.50	Navy Afloat
X	339	0.75	36,237	0.49	Other

PATCAT -

Aggregated beneficiary category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
ACTDTY	18,820	41.40	1,761,932	24.01	Active Duty and Guard/Reserve
DEPACT	6,207	13.65	788,873	10.75	Dependent of Active Duty & Guard/Reserve
NADD65+	1,320	2.90	2,203,850	30.03	Retiree/Depend of Retir/Surviv/Other 65+
NADD<65	19,109	42.04	2,583,671	35.21	Retiree/Depend of Retir/Surviv/Other <65

PNTYPECD -

Person type code

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
D	15,052	33.11	3,267,116	44.52	Dependent
S	30,404	66.89	4,071,209	55.48	Sponsor

H18001 -

Are you the person listed on the cover letter

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	412	0.91	53,619	0.73	Did not answer
1	44,982	98.96	7,263,999	98.99	Yes
2	62	0.14	20,707	0.28	No

H18002A -

Health plan(s) covered: TRICARE Prime

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	36,758	80.87	3,277,367	44.66	Marked
2	8,698	19.13	4,060,958	55.34	Not marked

H18002C -

Health plan(s) covered: TRICARE Select

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	3,533	7.77	989,423	13.48	Marked
2	41,923	92.23	6,348,902	86.52	Not marked

H18002N -

Health plan(s) covered: TRICARE Plus

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	379	0.83	63,085	0.86	Marked
2	45,077	99.17	7,275,240	99.14	Not marked

H18002O -

Health plan(s) covered: TRICARE For Life

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	3,249	7.15	2,360,194	32.16	Marked
2	42,207	92.85	4,978,132	67.84	Not marked

H18002P -

Health plan(s) covered: TRICARE Supplemental Insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	113	0.25	31,629	0.43	Marked
2	45,343	99.75	7,306,697	99.57	Not marked

H18002Q -

Health plan(s) covered: TRICARE Reserve Select

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	462	1.02	243,363	3.32	Marked
2	44,994	98.98	7,094,963	96.68	Not marked

H18002S -

Health plan(s) covered: TRICARE Retired Reserve

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	440	0.97	131,835	1.80	Marked
2	45,016	99.03	7,206,491	98.20	Not marked

H18002T -

Health plan(s) covered: TRICARE Young Adult Prime

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	136	0.30	24,885	0.34	Marked
2	45,320	99.70	7,313,441	99.66	Not marked

H18002V -

Health plan(s) covered: TRICARE Young Adult Extra or Standard

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	101	0.22	38,444	0.52	Marked
2	45,355	99.78	7,299,882	99.48	Not marked

H18002K -

Health plan(s) covered: Uniformed Services Family Health Plan (USFHP)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	284	0.62	106,293	1.45	Marked
2	45,172	99.38	7,232,032	98.55	Not marked

H18002U -

Health plan(s) covered: Continued Health Care Benefit Program (CHCBP)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	19	0.04	3,869	0.05	Marked
2	45,437	99.96	7,334,457	99.95	Not marked

H18002F -

Health plan(s) covered: Medicare

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,790	6.14	2,326,914	31.71	Marked
2	42,666	93.86	5,011,411	68.29	Not marked

H18002G -

Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	671	1.48	196,640	2.68	Marked
2	44,785	98.52	7,141,686	97.32	Not marked

H18002H -

Health plan(s) covered: Medicaid

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	162	0.36	62,145	0.85	Marked
2	45,294	99.64	7,276,181	99.15	Not marked

H18002I -

Health plan(s) covered: civilian HMO

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	312	0.69	80,728	1.10	Marked
2	45,144	99.31	7,257,597	98.90	Not marked

H18002J -

Health plan(s) covered: other civilian health insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	1,688	3.71	472,614	6.44	Marked
2	43,768	96.29	6,865,712	93.56	Not marked

H18002M -

Health plan(s) covered: Veterans Administration (VA)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	3,594	7.91	627,068	8.55	Marked
2	41,862	92.09	6,711,258	91.45	Not marked

H18002R -

Health plan(s) covered: other Non-US government health insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	126	0.28	14,434	0.20	Marked
2	45,330	99.72	7,323,892	99.80	Not marked

H18002L -

Health plan(s) covered: not sure

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,849	6.27	412,278	5.62	Marked
2	42,607	93.73	6,926,048	94.38	Not marked

H18003 -

Which health plan did you use most in the past 12 months?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	107	0.24	12,591	0.17	Did not answer
D	974	2.14	200,073	2.73	Not sure
N	584	1.28	102,856	1.40	Didn't use any health plan in past year
1	35,052	77.11	3,061,290	41.72	TRICARE Prime
3	2,433	5.35	710,188	9.68	TRICARE Select
4	1,771	3.90	1,931,451	26.32	Medicare
5	420	0.92	114,935	1.57	Federal Employees Health Benefit Program
6	64	0.14	37,113	0.51	Medicaid
7	218	0.48	59,501	0.81	A civilian HMO
8	1,227	2.70	343,425	4.68	Other civilian health insurance
9	228	0.50	92,468	1.26	Uniformed Services Family Health Plan
10	1,194	2.63	271,706	3.70	The Veterans Administration
11	302	0.66	41,653	0.57	TRICARE Plus
12	372	0.82	230,937	3.15	TRICARE Reserve Select
13	115	0.25	18,367	0.25	Govmnt health insrnc frm Non-US cntry
14	249	0.55	67,811	0.92	TRICARE Retired Reserve
15	85	0.19	13,187	0.18	TRICARE Young Adult Prime
16	8	0.02	4,740	0.06	Continued Health Care Benefit Program
17	53	0.12	24,032	0.33	TRICARE Young Adult Extra or Standard

H18004 -

Months or years in a row with health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	180	0.40	32,514	0.44	Did not answer
C	28	0.06	1,582	0.02	Should be skipped
N	1,530	3.37	301,347	4.11	Valid skip
1	530	1.17	99,540	1.36	Less than 6 months
2	1,560	3.43	293,387	4.00	6 up to 12 months
3	2,798	6.16	541,395	7.38	12 up to 24 months
4	6,420	14.12	1,332,853	18.16	2 up to 5 years
5	7,760	17.07	1,446,010	19.70	5 up to 10 years
6	24,650	54.23	3,289,696	44.83	10 or more years

H18005 -

In last year: facility used most for health care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,609	76.14	4,900,590	66.78	Did not answer
1	7,069	15.55	846,842	11.54	A military facility
2	3,082	6.78	1,386,087	18.89	A civilian facility
3	51	0.11	27,317	0.37	Uniformed Services Fam Hlth Plan facility
4	380	0.84	111,550	1.52	Veterans Affairs (VA) clinic or hospital
5	265	0.58	65,940	0.90	Went to none of listed types of facility

H18006 -

In last year: have illness/injury/condition that needed care right away

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	29	0.06	1,065	0.01	Did not answer
1	20,183	44.40	3,265,657	44.50	Yes
2	25,244	55.54	4,071,604	55.48	No

H18007 -

In last year: how often got care as soon as you needed it

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	559	1.23	39,193	0.53	Did not answer
C	787	1.73	87,384	1.19	Should be skipped
N	24,457	53.80	3,984,220	54.29	Didn't need care right away in past year
1	745	1.64	69,523	0.95	Never
2	2,948	6.49	328,116	4.47	Sometimes
3	4,539	9.99	597,449	8.14	Usually
4	11,421	25.13	2,232,442	30.42	Always

H18008 -

In last year: wait between trying to get care and actually seeing a provider for an illness or injury

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	600	1.32	47,373	0.65	Did not answer
C	758	1.67	81,737	1.11	Should be skipped
N	24,486	53.87	3,989,866	54.37	Didn't need care right away in past year
1	10,389	22.86	2,023,748	27.58	Same day
2	2,806	6.17	412,210	5.62	1 day
3	1,773	3.90	236,630	3.22	2 days
4	987	2.17	126,243	1.72	3 days
5	1,851	4.07	217,845	2.97	4 to 7 days
6	869	1.91	106,156	1.45	8 to 14 days
7	937	2.06	96,517	1.32	15 days or longer

H18009 -

In last year: made appointments for non-urgent health care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	37	0.08	2,323	0.03	Did not answer
1	37,620	82.76	6,290,139	85.72	Yes
2	7,799	17.16	1,045,864	14.25	No

H18010 -

In last year: how often got appointments for non-urgent health care as soon as you needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	699	1.54	68,993	0.94	Did not answer
C	216	0.48	33,407	0.46	Should be skipped
N	7,583	16.68	1,012,457	13.80	Didn't have appointment in past year
1	1,939	4.27	210,352	2.87	Never
2	8,593	18.90	992,541	13.53	Sometimes
3	11,475	25.24	1,726,373	23.53	Usually
4	14,951	32.89	3,294,203	44.89	Always

H18011 -

In last year: days between making an appointment and actually seeing a provider for non-urgent health care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	705	1.55	103,897	1.42	Did not answer
C	215	0.47	33,666	0.46	Should be skipped
N	7,584	16.68	1,012,198	13.79	Didn't have an appointment in past year
1	2,154	4.74	523,006	7.13	Same day
2	2,669	5.87	581,604	7.93	1 day
3	7,477	16.45	1,388,215	18.92	2 to 3 days
4	8,936	19.66	1,431,761	19.51	4 to 7 days
5	8,083	17.78	1,094,434	14.91	8 to 14 days
6	5,848	12.87	778,691	10.61	15 to 30 days
7	1,785	3.93	390,853	5.33	31 days or longer

H18012 -

In last year: times went to an emergency room for yourself

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	178	0.39	20,326	0.28	Did not answer
1	33,015	72.63	5,295,663	72.16	None
2	8,033	17.67	1,304,418	17.78	1 time
3	2,679	5.89	451,614	6.15	2 times
4	932	2.05	153,517	2.09	3 times
5	370	0.81	71,204	0.97	4 times
6	224	0.49	35,756	0.49	5 to 9 times
7	25	0.05	5,828	0.08	10 or more times

H18013 -

In last year: times went to doctor's office or clinic for self (not counting times went to an ER)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	98	0.22	14,131	0.19	Did not answer
1	6,756	14.86	862,398	11.75	None
2	5,634	12.39	788,738	10.75	1 time
3	8,389	18.46	1,288,945	17.56	2 times
4	7,422	16.33	1,154,678	15.73	3 times
5	6,112	13.45	1,080,951	14.73	4 times
6	7,491	16.48	1,430,798	19.50	5 to 9 times
7	3,554	7.82	717,686	9.78	10 or more times

H18014 -

In last year: how often talk to doctor or other health care provider about illness prevention

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	370	0.81	61,341	0.84	Did not answer
C	295	0.65	32,268	0.44	Should be skipped
N	6,461	14.21	830,130	11.31	Valid skip
1	5,955	13.10	763,133	10.40	Never
2	10,913	24.01	1,637,536	22.31	Sometimes
3	10,382	22.84	1,860,582	25.35	Usually
4	11,080	24.38	2,153,335	29.34	Always

H18015 -

In last year: doctor or other health care provider talked about more than 1 choice for treatment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	112	0.25	18,308	0.25	Did not answer
C	276	0.61	27,522	0.38	Should be skipped
N	6,480	14.26	834,876	11.38	Valid skip
1	22,469	49.43	3,933,620	53.60	Yes
2	16,119	35.46	2,523,999	34.39	No

H18016 -

In last year: doctor talked about pros/cons of each treatment/health care choice

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	463	1.02	79,877	1.09	Did not answer
C	245	0.54	25,461	0.35	Should be skipped
N	22,630	49.78	3,360,936	45.80	Valid skip
1	14,337	31.54	2,657,990	36.22	Definitely yes
2	6,652	14.63	1,044,273	14.23	Somewhat yes
3	837	1.84	127,739	1.74	Somewhat no
4	292	0.64	42,050	0.57	Definitely no

H18017 -

In last year: dr asked which treatment option you thought was best when more than one choice of treatment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	481	1.06	74,882	1.02	Did not answer
C	236	0.52	25,114	0.34	Should be skipped
N	22,639	49.80	3,361,283	45.80	Valid skip
1	12,657	27.84	2,345,595	31.96	Definitely yes
2	6,959	15.31	1,162,122	15.84	Somewhat yes
3	1,603	3.53	239,394	3.26	Somewhat no
4	881	1.94	129,935	1.77	Definitely no

H18018 -

Rating of all health care in last year

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	208	0.46	39,660	0.54	Did not answer
C	283	0.62	26,886	0.37	Should be skipped
N	6,473	14.24	835,512	11.39	I had no visits in the last 12 months
0	234	0.51	29,154	0.40	0
1	252	0.55	27,986	0.38	1
2	487	1.07	50,080	0.68	2
3	860	1.89	95,125	1.30	3
4	1,092	2.40	130,117	1.77	4
5	2,655	5.84	319,481	4.35	5
6	2,624	5.77	312,593	4.26	6
7	5,472	12.04	677,790	9.24	7
8	8,719	19.18	1,273,141	17.35	8
9	7,338	16.14	1,370,183	18.67	9
10	8,759	19.27	2,150,619	29.31	10

H18019 -

Have one person you think of as your personal doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35	0.08	3,734	0.05	Did not answer
1	31,727	69.80	5,847,537	79.68	Yes
2	13,694	30.13	1,487,056	20.26	No

H18020 -

In last year: number of times visited personal doctor for care for self

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	432	0.95	66,807	0.91	Did not answer
C	53	0.12	3,211	0.04	Should be skipped
N	13,641	30.01	1,483,845	20.22	Valid skip
0	3,494	7.69	439,548	5.99	None
1	6,830	15.03	1,115,260	15.20	1
2	7,848	17.27	1,529,182	20.84	2
3	5,242	11.53	1,018,576	13.88	3
4	3,792	8.34	852,144	11.61	4
5	3,353	7.38	675,242	9.20	5 to 9
6	771	1.70	154,512	2.11	10 or more

H18021 -

In last year: how often personal doctor listened carefully to you

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	538	1.18	89,491	1.22	Did not answer
C	223	0.49	23,087	0.31	Should be skipped
N	16,965	37.32	1,903,517	25.94	I had no visits in the last 12 months
1	362	0.80	47,022	0.64	Never
2	2,259	4.97	305,668	4.17	Sometimes
3	5,382	11.84	872,077	11.88	Usually
4	19,727	43.40	4,097,463	55.84	Always

H18022 -

In last year: how often personal doctor explained things in a way that was easy to understand

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	584	1.28	105,492	1.44	Did not answer
C	211	0.46	20,956	0.29	Should be skipped
N	16,977	37.35	1,905,648	25.97	I had no visits in the last 12 months
1	258	0.57	33,851	0.46	Never
2	1,504	3.31	210,413	2.87	Sometimes
3	5,406	11.89	937,777	12.78	Usually
4	20,516	45.13	4,124,189	56.20	Always

H18023 -

In last year: how often your personal doctor showed respect for what you have to say

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	579	1.27	109,902	1.50	Did not answer
C	201	0.44	19,655	0.27	Should be skipped
N	16,987	37.37	1,906,949	25.99	I had no visits in the last 12 months
1	383	0.84	48,750	0.66	Never
2	1,631	3.59	224,556	3.06	Sometimes
3	4,133	9.09	702,159	9.57	Usually
4	21,542	47.39	4,326,355	58.96	Always

H18024 -

In last year: how often your personal doctor spent enough time with you

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	577	1.27	98,938	1.35	Did not answer
C	200	0.44	19,621	0.27	Should be skipped
N	16,988	37.37	1,906,982	25.99	I had no visits in the last 12 months
1	724	1.59	91,887	1.25	Never
2	2,588	5.69	348,053	4.74	Sometimes
3	6,494	14.29	1,144,206	15.59	Usually
4	17,885	39.35	3,728,638	50.81	Always

H18025 -

In last year: got care from doctor or other health provider other than personal doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	387	0.85	61,491	0.84	Did not answer
C	3,547	7.80	443,306	6.04	Should be skipped
N	13,641	30.01	1,483,297	20.21	Valid skip
1	20,519	45.14	4,001,332	54.53	Yes
2	7,362	16.20	1,348,900	18.38	No

H18026 -

In last year: how often personal doctor seemed informed and up-to-date about care received from other drs

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	743	1.63	108,489	1.48	Did not answer
C	1,799	3.96	231,972	3.16	Should be skipped
N	22,751	50.05	3,043,531	41.47	Valid skip
1	2,145	4.72	255,556	3.48	Never
2	3,829	8.42	526,561	7.18	Sometimes
3	6,254	13.76	1,292,938	17.62	Usually
4	7,935	17.46	1,879,279	25.61	Always

H18027 -

Rating of your personal doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	876	1.93	112,985	1.54	Did not answer
C	50	0.11	2,883	0.04	Should be skipped
N	13,644	30.02	1,484,173	20.22	Don't have a personal doctor
0	279	0.61	32,282	0.44	0
1	207	0.46	23,662	0.32	1
2	290	0.64	30,337	0.41	2
3	510	1.12	64,704	0.88	3
4	549	1.21	67,990	0.93	4
5	1,746	3.84	227,167	3.10	5
6	1,313	2.89	178,414	2.43	6
7	3,079	6.77	443,735	6.05	7
8	5,532	12.17	870,158	11.86	8
9	6,982	15.36	1,359,204	18.52	9
10	10,399	22.88	2,440,631	33.26	10

H18028 -

In last year: tried to make appointment to see a specialist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39	0.09	6,189	0.08	Did not answer
1	26,779	58.91	4,607,195	62.78	Yes
2	18,638	41.00	2,724,942	37.13	No

H18029 -

In last year: how often did you get an appointment with specialist as soon as needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	354	0.78	49,358	0.67	Did not answer
C	173	0.38	21,504	0.29	Should be skipped
N	18,465	40.62	2,703,438	36.84	Didn't need a specialist
1	2,085	4.59	239,786	3.27	Never
2	5,060	11.13	640,867	8.73	Sometimes
3	7,875	17.32	1,329,650	18.12	Usually
4	11,444	25.18	2,353,723	32.07	Always

H18030 -

In last year: how many specialists seen

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	216	0.48	26,896	0.37	Did not answer
C	178	0.39	18,817	0.26	Should be skipped
N	18,460	40.61	2,706,125	36.88	Valid skip
0	1,000	2.20	121,562	1.66	None
1	11,248	24.74	1,725,660	23.52	1 specialist
2	8,154	17.94	1,429,213	19.48	2
3	3,808	8.38	790,699	10.77	3
4	1,407	3.10	311,367	4.24	4
5	985	2.17	207,987	2.83	5 or more specialists

H18031 -

Rating of specialist seen most often in last year

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	303	0.67	40,889	0.56	Did not answer
C	194	0.43	27,068	0.37	Should be skipped
N	19,444	42.78	2,819,435	38.42	Didn't see specialist in last 12 months
0	167	0.37	20,918	0.29	0
1	130	0.29	17,790	0.24	1
2	202	0.44	24,204	0.33	2
3	352	0.77	48,217	0.66	3
4	349	0.77	40,872	0.56	4
5	980	2.16	133,233	1.82	5
6	1,059	2.33	149,172	2.03	6
7	2,424	5.33	336,808	4.59	7
8	4,718	10.38	693,574	9.45	8
9	6,238	13.72	1,079,101	14.70	9
10	8,896	19.57	1,907,045	25.99	10

H18033 -

In last year: how often easy to get care, tests, or treatment you needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	181	0.40	32,142	0.44	Did not answer
C	276	0.61	25,181	0.34	Should be skipped
N	6,480	14.26	837,218	11.41	Didn't need care/tests/treatment
1	1,200	2.64	132,880	1.81	Never
2	7,662	16.86	824,320	11.23	Sometimes
3	14,825	32.61	2,196,411	29.93	Usually
4	14,832	32.63	3,290,175	44.84	Always

H18034 -

In last year: looked for information in written material or on the Internet about how health plan works

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	337	0.74	60,169	0.82	Did not answer
1	14,828	32.62	2,366,142	32.24	Yes
2	30,291	66.64	4,912,015	66.94	No

H18035 -

In last year: how often written material/Internet provide information you needed about how your plan works

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	459	1.01	78,105	1.06	Did not answer
C	352	0.77	58,167	0.79	Should be skipped
N	29,939	65.86	4,853,849	66.14	Didn't look for information
1	762	1.68	93,526	1.27	Never
2	4,957	10.91	720,103	9.81	Sometimes
3	6,233	13.71	1,024,137	13.96	Usually
4	2,754	6.06	510,440	6.96	Always

H18036 -

In last year: looked for information from health plan on cost of health care service or equipment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	366	0.81	62,795	0.86	Did not answer
1	7,426	16.34	1,196,021	16.30	Yes
2	37,664	82.86	6,079,509	82.85	No

H18037 -

In last year: how often able to find out from health plan cost of health care service or equipment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	432	0.95	71,268	0.97	Did not answer
C	507	1.12	68,892	0.94	Should be skipped
N	37,157	81.74	6,010,617	81.91	Didn't need hlth care service/equipmnt
1	1,328	2.92	185,848	2.53	Never
2	2,142	4.71	336,497	4.59	Sometimes
3	2,184	4.80	351,066	4.78	Usually
4	1,706	3.75	314,137	4.28	Always

H18038 -

In last year: looked for information from health plan on cost of prescription medications

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	356	0.78	62,971	0.86	Did not answer
1	6,598	14.52	1,442,694	19.66	Yes
2	38,502	84.70	5,832,661	79.48	No

H18039 -

In last year: how often able to find out cost of prescription medications

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	417	0.92	74,048	1.01	Did not answer
C	212	0.47	26,363	0.36	Should be skipped
N	38,290	84.24	5,806,298	79.12	Didn't need prescription meds/no info
1	1,119	2.46	173,641	2.37	Never
2	1,639	3.61	301,927	4.11	Sometimes
3	1,883	4.14	415,674	5.66	Usually
4	1,896	4.17	540,375	7.36	Always

H18040 -

In last year: tried to get information or help from health plan's customer service

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	352	0.77	65,951	0.90	Did not answer
1	11,955	26.30	1,860,562	25.35	Yes
2	33,149	72.93	5,411,813	73.75	No

H18041 -

In last year: how often did customer service give needed information or help

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	549	1.21	97,813	1.33	Did not answer
C	331	0.73	48,142	0.66	Should be skipped
N	32,818	72.20	5,363,671	73.09	Didn't call hlth plan's customer service
1	1,003	2.21	116,203	1.58	Never
2	3,013	6.63	403,538	5.50	Sometimes
3	3,431	7.55	509,636	6.94	Usually
4	4,311	9.48	799,323	10.89	Always

H18042 -

In last year: how often did customer service treat with courtesy and respect

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	575	1.26	102,137	1.39	Did not answer
C	317	0.70	44,930	0.61	Should be skipped
N	32,832	72.23	5,366,883	73.13	Didn't call hlth plan's customer service
1	283	0.62	45,687	0.62	Never
2	1,180	2.60	150,957	2.06	Sometimes
3	2,847	6.26	417,476	5.69	Usually
4	7,422	16.33	1,210,255	16.49	Always

H18043 -

In last year: health plan gave forms to fill out

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	354	0.78	64,489	0.88	Did not answer
1	11,209	24.66	1,568,628	21.38	Yes
2	33,893	74.56	5,705,209	77.75	No

H18044 -

In last year: how often forms from health plan were easy to fill out

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	486	1.07	81,329	1.11	Did not answer
C	795	1.75	94,848	1.29	Should be skipped
N	33,098	72.81	5,610,361	76.45	Didn't have experience with paperwork
1	429	0.94	51,440	0.70	Never
2	1,479	3.25	198,892	2.71	Sometimes
3	4,871	10.72	675,764	9.21	Usually
4	4,298	9.46	625,691	8.53	Always

H18045 -

In last year: sent in any claims to your health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	373	0.82	66,750	0.91	Did not answer
D	10,608	23.34	1,480,256	20.17	Don't know
1	15,331	33.73	3,360,518	45.79	Yes
2	19,144	42.12	2,430,802	33.12	No

H18046 -

In last year: how often health plan handled claims quickly

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	538	1.18	91,984	1.25	Did not answer
C	469	1.03	45,549	0.62	Should be skipped
D	2,381	5.24	495,290	6.75	Don't know
N	29,283	64.42	3,865,508	52.68	No claims sent for me in past year
1	628	1.38	98,064	1.34	Never
2	1,448	3.19	233,912	3.19	Sometimes
3	4,317	9.50	955,332	13.02	Usually
4	6,392	14.06	1,552,686	21.16	Always

H18047 -

In last year: how often health plan handled claims correctly

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	532	1.17	82,580	1.13	Did not answer
C	446	0.98	44,901	0.61	Should be skipped
D	2,139	4.71	441,111	6.01	Don't know
N	29,306	64.47	3,866,157	52.68	No claims sent for me in past year
1	373	0.82	53,642	0.73	Never
2	1,394	3.07	223,012	3.04	Sometimes
3	4,094	9.01	869,367	11.85	Usually
4	7,172	15.78	1,757,555	23.95	Always

H18048 -

Rating of all experience with health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	650	1.43	110,708	1.51	Did not answer
0	320	0.70	40,744	0.56	0
1	251	0.55	37,062	0.51	1
2	422	0.93	44,828	0.61	2
3	770	1.69	87,353	1.19	3
4	933	2.05	103,042	1.40	4
5	3,525	7.75	427,793	5.83	5
6	2,945	6.48	368,049	5.02	6
7	6,498	14.30	823,905	11.23	7
8	9,573	21.06	1,340,534	18.27	8
9	8,964	19.72	1,577,544	21.50	9
10	10,605	23.33	2,376,762	32.39	10

H18049 -

Blood pressure: when last reading

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	702	1.54	120,264	1.64	Did not answer
1	762	1.68	107,764	1.47	More than 2 years ago
2	2,266	4.99	298,996	4.07	1 to 2 years ago
3	41,726	91.79	6,811,301	92.82	Less than 12 months ago

H18050 -

Blood pressure: know if blood pressure is too high or not

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	603	1.33	109,787	1.50	Did not answer
1	7,040	15.49	1,274,254	17.36	Yes, it's too high
2	35,123	77.27	5,583,601	76.09	No, it's not too high
3	2,690	5.92	370,683	5.05	Don't know

H18051 -

When did you last have a flu shot

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	626	1.38	103,976	1.42	Did not answer
1	2,634	5.79	523,203	7.13	Never had a flu shot
2	4,803	10.57	748,610	10.20	More than 2 years ago
3	4,608	10.14	720,950	9.82	1 to 2 years ago
4	32,785	72.12	5,241,587	71.43	Less than 12 months ago

H18052 -

Smoked at least 100 cigarettes in life

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	640	1.41	115,364	1.57	Did not answer
D	916	2.02	153,328	2.09	Don't know
1	13,362	29.40	2,463,238	33.57	Yes
2	30,538	67.18	4,606,396	62.77	No

H18053 -

Smoke or use tobacco every day, some days, or not at all

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	591	1.30	99,891	1.36	Did not answer
D	228	0.50	39,481	0.54	Don't know
2	39,282	86.42	6,465,083	88.10	Not at all
3	2,531	5.57	346,487	4.72	Some days
4	2,824	6.21	387,384	5.28	Every day

H18054 -**Last year: how often advised by doctor to quit smoking or using tobacco**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	530	1.17	92,377	1.26	Did not answer
C	778	1.71	111,131	1.51	Should be skipped
N	38,732	85.21	6,393,432	87.12	Valid skip
1	1,077	2.37	143,819	1.96	Never
2	1,200	2.64	149,358	2.04	Sometimes
3	1,216	2.68	171,970	2.34	Usually
4	1,923	4.23	276,239	3.76	Always

H18055 -**Last year: how often medication recommended or discussed by dr to assist with quitting smoking or using tobacco**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	551	1.21	97,219	1.32	Did not answer
C	568	1.25	76,861	1.05	Should be skipped
N	38,942	85.67	6,427,703	87.59	Valid skip
1	2,437	5.36	326,614	4.45	Never
2	1,295	2.85	175,966	2.40	Sometimes
3	801	1.76	108,719	1.48	Usually
4	862	1.90	125,244	1.71	Always

H18056 -**Last year: how often dr recommended/discussed methods and strategies to assist quitting smoking or using tobacco**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	541	1.19	96,203	1.31	Did not answer
C	469	1.03	63,858	0.87	Should be skipped
N	39,041	85.89	6,440,705	87.77	Valid skip
1	2,417	5.32	339,195	4.62	Never
2	1,357	2.99	180,001	2.45	Sometimes
3	826	1.82	119,794	1.63	Usually
4	805	1.77	98,568	1.34	Always

H18057A -**Do you smoke or use: cigarettes**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
C	3	0.01	3,034	0.04	Should be skipped
N	39,507	86.91	6,501,530	88.60	Valid skip
1	3,395	7.47	509,104	6.94	Marked
2	2,551	5.61	324,659	4.42	Not marked

H18057B -**Do you smoke or use: dip, chewing tobacco, snuff, or snus**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
C	2	0.00	478	0.01	Should be skipped
N	39,508	86.91	6,504,086	88.63	Valid skip
1	1,611	3.54	180,794	2.46	Marked
2	4,335	9.54	652,969	8.90	Not marked

H18057C -**Do you smoke or use: cigars**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
N	39,510	86.92	6,504,563	88.64	Valid skip
1	807	1.78	99,268	1.35	Marked
2	5,139	11.31	734,495	10.01	Not marked

H18057D -**Do you smoke or use: pipes, bidis, or kreteks**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
N	39,510	86.92	6,504,563	88.64	Valid skip
1	235	0.52	34,783	0.47	Marked
2	5,711	12.56	798,979	10.89	Not marked

H18058 -**Are you male or female**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	481	1.06	86,516	1.18	Did not answer
1	26,202	57.64	3,640,092	49.60	Male
2	18,773	41.30	3,611,718	49.22	Female

H18059B -

Female: last have a Pap smear test

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	311	0.68	56,880	0.78	Did not answer
C	112	0.25	8,832	0.12	Should be skipped
N	26,330	57.92	3,669,010	50.00	Valid skip
1	763	1.68	205,373	2.80	Never had a Pap smear test
2	1,980	4.36	674,958	9.20	5 or more years ago
3	1,692	3.72	312,622	4.26	More than 3 but less than 5 years ago
4	2,216	4.88	343,563	4.68	More than 2 but less than 3 years ago
5	5,425	11.93	884,317	12.05	1 to 2 years ago
6	6,627	14.58	1,182,770	16.12	Within the last 12 months

H18060 -

Female: are you under age 40

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
C	156	0.34	13,004	0.18	Should be skipped
N	26,286	57.83	3,664,838	49.94	Valid skip
1	7,332	16.13	1,245,446	16.97	Yes
2	11,682	25.70	2,415,037	32.91	No

H18061 -

Female: last time breasts checked by mammography

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	629	1.38	85,961	1.17	Did not answer
C	438	0.96	59,918	0.82	Should be skipped
N	33,336	73.34	4,863,370	66.27	Valid skip
1	541	1.19	92,973	1.27	Never had a mammogram
2	434	0.95	177,505	2.42	5 or more years ago
3	829	1.82	177,889	2.42	More than 2 less than 5 years ago
4	2,334	5.13	459,374	6.26	1 to 2 years ago
5	6,915	15.21	1,421,334	19.37	Within the last 12 months

H18062 -

Female: been pregnant in last year or pregnant now

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	254	0.56	50,277	0.69	Did not answer
C	67	0.15	6,428	0.09	Should be skipped
N	26,375	58.02	3,671,413	50.03	Valid skip
1	531	1.17	75,378	1.03	Yes, currently pregnant
2	985	2.17	151,184	2.06	No, not currently pregnant but have been
3	17,244	37.94	3,383,646	46.11	No, not currently pregnant/have not been

H18063 -

Female: in what trimester is your pregnancy

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	255	0.56	50,356	0.69	Did not answer
C	13	0.03	942	0.01	Should be skipped
N	44,658	98.24	7,211,729	98.27	Valid skip
1	134	0.29	19,484	0.27	First trimester
2	222	0.49	28,076	0.38	Second trimester
3	174	0.38	27,739	0.38	Third trimester

H18064 -

Female: trimester first received prenatal care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	268	0.59	51,837	0.71	Did not answer
C	50	0.11	7,358	0.10	Should be skipped
N	43,770	96.29	7,073,613	96.39	Valid skip
1	77	0.17	13,480	0.18	Did not receive prenatal care
2	5	0.01	228	0.00	Third trimester
3	68	0.15	10,022	0.14	Second trimester
4	1,218	2.68	181,787	2.48	First trimester

H18065 -

In general how would you rate your overall health

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	722	1.59	128,928	1.76	Did not answer
1	662	1.46	147,057	2.00	Poor
2	4,239	9.33	785,477	10.70	Fair
3	15,349	33.77	2,404,613	32.77	Good
4	17,299	38.06	2,778,924	37.87	Very Good
5	7,185	15.81	1,093,327	14.90	Excellent

H18066 -**Limited in any way in any activities because of any impairment or health problem**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,789	76.53	4,945,599	67.39	Did not answer
1	3,675	8.08	931,763	12.70	Yes
2	6,992	15.38	1,460,964	19.91	No

H18067 -**In last year: seen doctor or other health care provider 3 or more times for same condition or problem**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,733	76.41	4,934,995	67.25	Did not answer
1	4,206	9.25	992,524	13.53	Yes
2	6,517	14.34	1,410,807	19.23	No

H18068 -**Condition lasted for at least 3 months**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,779	76.51	4,941,226	67.33	Did not answer
N	6,517	14.34	1,410,807	19.23	Valid skip
1	3,649	8.03	866,294	11.81	Yes
2	511	1.12	119,998	1.64	No

H18069 -**Need to take medicine prescribed by a doctor**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,733	76.41	4,933,120	67.22	Did not answer
1	6,107	13.43	1,566,561	21.35	Yes
2	4,616	10.15	838,645	11.43	No

H18070 -**Medicine to treat condition that has lasted for at least 3 months**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,821	76.60	4,965,540	67.67	Did not answer
N	4,616	10.15	838,645	11.43	Valid skip
1	5,616	12.35	1,455,226	19.83	Yes
2	403	0.89	78,916	1.08	No

SREDA -**Highest grade completed**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	873	1.92	149,596	2.04	Did not answer
1	386	0.85	130,764	1.78	Did not graduate high school
3	5,720	12.58	1,271,068	17.32	High school graduate or GED
4	17,233	37.91	2,779,452	37.88	Some college or 2-year degree
5	9,105	20.03	1,300,163	17.72	4-year college graduate
6	12,139	26.70	1,707,283	23.27	More than 4-year college degree

H18073 -**Are you Spanish, Hispanic, or Latino**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,567	3.45	275,377	3.75	Did not answer
1	38,475	84.64	6,356,596	86.62	No, Not Spanish, Hispanic, or Latino
2	2,216	4.88	286,671	3.91	Yes, Mexican, Mexican American, Chicano
3	1,292	2.84	155,965	2.13	Yes, Puerto Rican
4	1,906	4.19	263,717	3.59	Yes, Cuban or other Spanish, Hispanic, or Latino

H18073A -**No, not Spanish, Hispanic, or Latino**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	38,623	84.97	6,379,194	86.93	Marked
2	6,833	15.03	959,131	13.07	Not marked

H18073B -**Yes, Mexican, Mexican American, Chicano**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,216	4.88	286,671	3.91	Marked
2	43,240	95.12	7,051,655	96.09	Not marked

H18073C -**Yes, Puerto Rican**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	1,449	3.19	181,265	2.47	Marked
2	44,007	96.81	7,157,061	97.53	Not marked

H18073D -

Yes, Cuban or other Spanish, Hispanic, or Latino

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,173	4.78	307,301	4.19	Marked
2	43,283	95.22	7,031,025	95.81	Not marked

SRRACEA -

Race: White

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	34,253	75.35	5,788,810	78.88	Marked
2	11,203	24.65	1,549,516	21.12	Not marked

SRRACEB -

Race: Black or African American

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	5,933	13.05	799,723	10.90	Marked
2	39,523	86.95	6,538,602	89.10	Not marked

SRRACEC -

Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Islander

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,106	4.63	294,318	4.01	Marked
2	43,350	95.37	7,044,007	95.99	Not marked

SRRACED -

Race: Asian

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	3,751	8.25	482,555	6.58	Marked
2	41,705	91.75	6,855,771	93.42	Not marked

SRAGE -

What is your age now?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	876	1.93	150,436	2.05	Did not answer
1	4,265	9.38	894,907	12.19	18 to 24
2	8,963	19.72	1,065,724	14.52	25 to 34
3	8,775	19.30	879,802	11.99	35 to 44
4	8,243	18.13	676,685	9.22	45 to 54
5	12,420	27.32	1,401,605	19.10	55 to 64
6	1,351	2.97	1,358,349	18.51	65 to 74
7	563	1.24	910,816	12.41	75 or older

H18074 -

Currently covered by Medicare

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,726	76.39	4,930,102	67.18	Did not answer
D	1,243	2.73	203,789	2.78	Don't know
1	1,007	2.22	843,720	11.50	Yes
2	8,480	18.66	1,360,715	18.54	No

H18075 -

Currently covered by Medicare part A

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,745	76.44	4,934,646	67.24	Missing/Unknown
C	335	0.74	60,125	0.82	Should be skipped
N	9,388	20.65	1,504,378	20.50	Valid skip
1	851	1.87	796,584	10.86	Yes, covered Medicare Part A
2	137	0.30	42,593	0.58	No, not covered Medicare Part A

H18076 -

Currently covered by Medicare part B

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,746	76.44	4,942,416	67.35	Missing/Unknown
C	292	0.64	49,736	0.68	Should be skipped
N	9,431	20.75	1,514,768	20.64	Valid skip
1	793	1.74	763,520	10.40	Yes, covered Medicare Part B
2	194	0.43	67,886	0.93	No, not covered Medicare Part B

H18077 -**Enrolled in a Medicare Advantage plan**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,743	76.43	4,935,342	67.25	Did not answer
C	280	0.62	48,254	0.66	Should be skipped
D	200	0.44	99,677	1.36	Don't know
N	9,443	20.77	1,516,250	20.66	Valid skip
1	38	0.08	30,335	0.41	Yes
2	752	1.65	708,468	9.65	No

H18078 -**Currently covered Medicare supplemental**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,744	76.43	4,944,996	67.39	Missing/Unknown
C	305	0.67	52,099	0.71	Should be skipped
N	9,418	20.72	1,512,405	20.61	Valid skip
1	148	0.33	115,089	1.57	Yes, covered Medicare supplemental
2	841	1.85	713,738	9.73	No, not covered Medicare supplemental

H18079 -**Enrolled in Medicare Part D**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,744	76.43	4,939,938	67.32	Did not answer
C	303	0.67	51,064	0.70	Should be skipped
D	160	0.35	66,654	0.91	Don't know
N	9,420	20.72	1,513,439	20.62	Valid skip
1	77	0.17	84,848	1.16	Yes
2	752	1.65	682,382	9.30	No

S18009 -**Had the same personal doctor before joining this health plan**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	460	1.01	72,545	0.99	Did not answer
C	71	0.16	4,222	0.06	Should be skipped
N	13,623	29.97	1,482,834	20.21	Valid skip
1	4,863	10.70	1,721,958	23.47	Yes
2	26,439	58.16	4,056,766	55.28	No

S18010 -

Since joined health plan, how much of a problem, if any, was it to get personal doctor you are happy with?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,279	2.81	141,165	1.92	Did not answer
C	388	0.85	64,495	0.88	Should be skipped
N	4,475	9.84	1,657,463	22.59	Valid skip
1	5,569	12.25	646,510	8.81	A big problem
2	9,918	21.82	1,252,506	17.07	A small problem
3	23,827	52.42	3,576,185	48.73	Not a problem

S18011 -

Agree/disagree: Able to see provider when needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	12,424	27.33	2,562,381	34.92	Did not answer
1	1,883	4.14	234,655	3.20	Strongly disagree
2	2,748	6.05	243,988	3.32	Disagree
3	4,177	9.19	462,153	6.30	Neither agree nor disagree
4	15,010	33.02	2,003,139	27.30	Agree
5	9,214	20.27	1,832,010	24.96	Strongly agree

S18014 -

How satisfied with health care during last visit

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	12,417	27.32	2,558,857	34.87	Did not answer
1	1,172	2.58	163,236	2.22	Completely dissatisfied
2	1,974	4.34	187,997	2.56	Somewhat dissatisfied
3	2,968	6.53	340,402	4.64	Neither satisfied nor dissatisfied
4	9,813	21.59	1,186,956	16.17	Somewhat satisfied
5	17,112	37.65	2,900,878	39.53	Completely satisfied

S18AC01 -

Last year: missed appointment at this facility

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
C	10	0.02	2,589	0.04	Should be skipped
N	255	0.56	63,351	0.86	Valid skip
1	745	1.64	175,013	2.38	Yes
2	9,847	21.66	2,196,172	29.93	No

S18AC02A -**Missed appointment: forgot about appointment**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
N	10,112	22.25	2,262,112	30.83	Valid skip
1	259	0.57	62,318	0.85	Marked
2	486	1.07	112,695	1.54	Not marked

S18AC02B -**Missed appointment: felt better**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
N	10,112	22.25	2,262,112	30.83	Valid skip
1	18	0.04	4,295	0.06	Marked
2	727	1.60	170,718	2.33	Not marked

S18AC02C -**Missed appointment: felt worse**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
N	10,112	22.25	2,262,112	30.83	Valid skip
1	17	0.04	7,019	0.10	Marked
2	728	1.60	167,994	2.29	Not marked

S18AC02D -**Missed appointment: got care somewhere else**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
N	10,112	22.25	2,262,112	30.83	Valid skip
1	12	0.03	2,232	0.03	Marked
2	733	1.61	172,781	2.35	Not marked

S18AC02E -**Missed appointment: scheduling conflict**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
C	1	0.00	27	0.00	Should be skipped
N	10,111	22.24	2,262,085	30.83	Valid skip
1	400	0.88	87,108	1.19	Marked
2	345	0.76	87,905	1.20	Not marked

S18AC02F -**Missed appointment: difficulty getting to facility**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
N	10,112	22.25	2,262,112	30.83	Valid skip
1	85	0.19	18,884	0.26	Marked
2	660	1.45	156,129	2.13	Not marked

S18AC02G -**Missed appointment: other**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,201	66.79	Did not answer
C	1	0.00	22	0.00	Should be skipped
N	10,111	22.24	2,262,090	30.83	Valid skip
1	132	0.29	36,923	0.50	Marked
2	613	1.35	138,090	1.88	Not marked

S18AC03 -**Last year: cancel/reschedule appointment at this facility**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
C	8	0.02	2,574	0.04	Should be skipped
N	257	0.57	63,365	0.86	Valid skip
1	3,802	8.36	877,601	11.96	Yes
2	6,783	14.92	1,492,991	20.35	No

S18AC04 -**Last year: how many appointments canceled/rescheduled at this facility**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,684	76.30	4,923,436	67.09	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	3,306	7.27	738,648	10.07	1 to 2 appointments
2	387	0.85	108,201	1.47	3 to 5 appointments
3	31	0.07	9,110	0.12	6 or more appointments

S18AC05A -**Cancel/reschedule appointment: forgot about appointment**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	171	0.38	52,525	0.72	Marked
2	3,631	7.99	825,076	11.24	Not marked

S18AC05B -**Cancel/reschedule appointment: felt better**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	214	0.47	41,037	0.56	Marked
2	3,588	7.89	836,564	11.40	Not marked

S18AC05C -**Cancel/reschedule appointment: felt worse**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	77	0.17	22,053	0.30	Marked
2	3,725	8.19	855,548	11.66	Not marked

S18AC05D -**Cancel/reschedule appointment: got care somewhere else**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	97	0.21	20,901	0.28	Marked
2	3,705	8.15	856,700	11.67	Not marked

S18AC05E -**Cancel/reschedule appointment: scheduling conflict**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	3,142	6.91	700,721	9.55	Marked
2	660	1.45	176,880	2.41	Not marked

S18AC05F -**Cancel/reschedule appointment: difficulty getting to facility**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	248	0.55	68,776	0.94	Marked
2	3,554	7.82	808,825	11.02	Not marked

S18AC05G -**Cancel/reschedule appointment: other**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,606	76.13	4,901,795	66.80	Did not answer
N	7,048	15.51	1,558,930	21.24	Valid skip
1	443	0.97	110,069	1.50	Marked
2	3,359	7.39	767,532	10.46	Not marked

S18AC06A -**When trying to make appts, told no appointments available and to call back - Civilian facilities**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
1	688	1.51	169,354	2.31	Marked
2	10,182	22.40	2,272,964	30.97	Not marked

S18AC06B -**When trying to make appts, told no appointments available and to call back - Military facilities**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
1	3,092	6.80	400,786	5.46	Marked
2	7,778	17.11	2,041,532	27.82	Not marked

S18BE01A -**Has a doctor told you you have conditions: heart attack**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	186	0.41	103,155	1.41	Marked
2	11,654	25.64	2,352,931	32.06	Not marked

S18BE01B -**Has a doctor told you you have conditions: angina or coronary heart disease**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	266	0.59	145,464	1.98	Marked
2	11,574	25.46	2,310,622	31.49	Not marked

S18BE01C -**Has a doctor told you you have conditions: stroke**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	118	0.26	48,325	0.66	Marked
2	11,722	25.79	2,407,761	32.81	Not marked

S18BE01D -**Has a doctor told you you have conditions: diabetes or high blood sugar**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	1,165	2.56	381,889	5.20	Marked
2	10,675	23.48	2,074,197	28.27	Not marked

S18BE01E -**Has a doctor told you you have conditions: high cholesterol**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	2,803	6.17	774,162	10.55	Marked
2	9,037	19.88	1,681,924	22.92	Not marked

S18BE01F -**Has a doctor told you you have conditions: asthma, COPD, emphysema**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	804	1.77	247,576	3.37	Marked
2	11,036	24.28	2,208,510	30.10	Not marked

S18BE01G -**Has a doctor told you you have conditions: cancer**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	647	1.42	256,673	3.50	Marked
2	11,193	24.62	2,199,412	29.97	Not marked

S18BE01H -**Has a doctor told you you have conditions: osteoporosis**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	342	0.75	138,222	1.88	Marked
2	11,498	25.29	2,317,864	31.59	Not marked

S18BE01I -**Has a doctor told you you have conditions: depression or anxiety**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	1,900	4.18	458,045	6.24	Marked
2	9,940	21.87	1,998,041	27.23	Not marked

S18BE01J -**Has a doctor told you you have conditions: autoimmune disease**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	489	1.08	104,557	1.42	Marked
2	11,351	24.97	2,351,529	32.04	Not marked

S18BE01K -**Has a doctor told you you have conditions: none of these**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Did not answer
1	5,974	13.14	974,143	13.27	Marked
2	5,866	12.90	1,481,943	20.19	Not marked

S18BF4 -**How often do you use e-cigarettes**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	749	1.65	137,488	1.87	Did not answer
D	166	0.37	24,762	0.34	Don't know
1	698	1.54	81,814	1.11	Every day
2	1,016	2.24	141,225	1.92	Some days
3	42,827	94.22	6,953,037	94.75	Not at all

S18BG01 -

How many days was physical health not good in past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,963	74.72	4,949,507	67.45	.
O	13	0.03	3,376	0.05	Out of range
0	6,442	14.17	1,355,695	18.47	None
1	441	0.97	70,417	0.96	1
2	709	1.56	126,930	1.73	2
3	547	1.20	109,255	1.49	3
4	283	0.62	56,844	0.77	4
5	686	1.51	140,238	1.91	5
6	97	0.21	22,862	0.31	6
7	283	0.62	66,557	0.91	7
8	79	0.17	21,871	0.30	8
9	20	0.04	3,390	0.05	9
10	470	1.03	87,639	1.19	10
11	8	0.02	1,060	0.01	11
12	46	0.10	7,632	0.10	12
13	9	0.02	3,049	0.04	13
14	110	0.24	22,284	0.30	14
15	257	0.57	58,790	0.80	15
16	11	0.02	2,160	0.03	16
17	10	0.02	1,396	0.02	17
18	17	0.04	2,823	0.04	18
19	1	0.00	233	0.00	19
20	187	0.41	39,564	0.54	20
21	22	0.05	3,628	0.05	21
22	5	0.01	963	0.01	22
23	6	0.01	401	0.01	23
24	3	0.01	761	0.01	24
25	75	0.16	12,613	0.17	25
26	8	0.02	447	0.01	26
27	5	0.01	502	0.01	27
28	17	0.04	4,761	0.06	28
29	12	0.03	1,460	0.02	29
30	614	1.35	159,215	2.17	30

S18BG02 -

How many days was mental health not good in past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,992	74.78	4,951,332	67.47	.
O	5	0.01	676	0.01	Out of range
0	8,110	17.84	1,689,530	23.02	None
1	284	0.62	49,802	0.68	1
2	441	0.97	91,433	1.25	2
3	289	0.64	52,262	0.71	3
4	124	0.27	19,073	0.26	4
5	453	1.00	94,189	1.28	5
6	47	0.10	15,144	0.21	6
7	107	0.24	19,619	0.27	7
8	52	0.11	12,429	0.17	8
9	11	0.02	1,505	0.02	9
10	368	0.81	79,540	1.08	10
11	6	0.01	1,583	0.02	11
12	34	0.07	8,425	0.11	12
13	3	0.01	301	0.00	13
14	30	0.07	3,789	0.05	14
15	279	0.61	49,981	0.68	15
16	5	0.01	1,211	0.02	16
17	3	0.01	328	0.00	17
18	14	0.03	2,752	0.04	18
19	3	0.01	552	0.01	19
20	213	0.47	36,507	0.50	20
21	8	0.02	754	0.01	21
22	9	0.02	769	0.01	22
23	2	0.00	124	0.00	23
24	2	0.00	19	0.00	24
25	79	0.17	24,155	0.33	25
26	5	0.01	628	0.01	26
27	4	0.01	237	0.00	27
28	16	0.04	2,763	0.04	28
29	9	0.02	2,166	0.03	29
30	449	0.99	124,748	1.70	30

S18BG03 -

How many days did poor health stop usual activities in past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,992	74.78	4,955,129	67.52	.
0	9	0.02	764	0.01	Out of range
0	8,036	17.68	1,634,001	22.27	None
1	361	0.79	68,991	0.94	1
2	503	1.11	79,705	1.09	2
3	321	0.71	58,412	0.80	3
4	162	0.36	38,292	0.52	4
5	425	0.93	106,224	1.45	5
6	57	0.13	14,238	0.19	6
7	149	0.33	33,299	0.45	7
8	60	0.13	11,990	0.16	8
9	9	0.02	1,394	0.02	9
10	329	0.72	74,088	1.01	10
11	4	0.01	618	0.01	11
12	28	0.06	7,422	0.10	12
13	10	0.02	2,156	0.03	13
14	64	0.14	18,648	0.25	14
15	254	0.56	51,816	0.71	15
16	5	0.01	769	0.01	16
17	5	0.01	293	0.00	17
18	12	0.03	4,786	0.07	18
19	3	0.01	300	0.00	19
20	152	0.33	33,418	0.46	20
21	20	0.04	2,733	0.04	21
22	4	0.01	922	0.01	22
23	3	0.01	55	0.00	23
24	1	0.00	54	0.00	24
25	69	0.15	15,749	0.21	25
26	3	0.01	368	0.01	26
27	3	0.01	1,541	0.02	27
28	10	0.02	1,795	0.02	28
29	6	0.01	916	0.01	29
30	387	0.85	117,441	1.60	30

S18B01 -

Self rating of overall mental/emotional health

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,648	76.22	4,912,638	66.94	Did not answer
1	4,408	9.70	984,329	13.41	Excellent
2	3,434	7.55	788,804	10.75	Very good
3	2,032	4.47	449,870	6.13	Good
4	760	1.67	156,890	2.14	Fair
5	174	0.38	45,795	0.62	Poor

S18B02 -**Last year: needed treatment/counseling for personal/family problem**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,599	76.12	4,901,335	66.79	Did not answer
1	1,529	3.36	292,848	3.99	Yes
2	9,328	20.52	2,144,143	29.22	No

S18B03 -**Last year: problem getting needed treatment/counseling**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,621	76.16	4,905,270	66.84	Did not answer
N	9,328	20.52	2,144,143	29.22	Valid skip
1	212	0.47	41,802	0.57	A big problem
2	291	0.64	55,485	0.76	A small problem
3	1,004	2.21	191,626	2.61	Not a problem

S18B04 -**Last year: rating of treatment/counseling received**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,697	76.33	4,921,421	67.06	Did not answer
C	1	0.00	494	0.01	Should be skipped
N	9,327	20.52	2,143,649	29.21	No treatment/counseling in last 12 months
0	31	0.07	5,030	0.07	0
1	24	0.05	3,899	0.05	1
2	32	0.07	5,679	0.08	2
3	44	0.10	9,075	0.12	3
4	35	0.08	4,496	0.06	4
5	106	0.23	25,267	0.34	5
6	100	0.22	15,107	0.21	6
7	167	0.37	23,837	0.32	7
8	245	0.54	46,453	0.63	8
9	242	0.53	49,847	0.68	9
10	405	0.89	84,071	1.15	10

S18BI01 -**In last 6 months, did you need care right away in an urgent care center, ER, or doctor's office?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,594	76.10	4,896,693	66.73	Did not answer
1	3,058	6.73	737,785	10.05	Yes
2	7,804	17.17	1,703,848	23.22	No

S18BI02A -**In last 6 months, when you needed care right away, did you go to an urgent care center?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
C	7,804	17.17	1,703,848	23.22	Should be skipped
1	1,284	2.82	302,608	4.12	Marked
2	1,782	3.92	435,862	5.94	Not marked

S18BI02B -**In last 6 months, when you needed care right away, did you go to a hospital ER?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
C	7,804	17.17	1,703,848	23.22	Should be skipped
1	1,642	3.61	408,105	5.56	Marked
2	1,424	3.13	330,365	4.50	Not marked

S18BI02C -**In last 6 months, when you needed care right away, did you go to a doctor's office?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
C	7,804	17.17	1,703,848	23.22	Should be skipped
1	902	1.98	241,800	3.30	Marked
2	2,164	4.76	496,670	6.77	Not marked

S18BI02D -**In last 6 months, when you needed care right away, did you go someplace else?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
C	7,804	17.17	1,703,848	23.22	Should be skipped
1	95	0.21	18,532	0.25	Marked
2	2,971	6.54	719,938	9.81	Not marked

S18BI02E -**In last 6 months, I didn't need care right away for an illness, injury, or condition**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Did not answer
C	7,804	17.17	1,703,848	23.22	Should be skipped
2	3,066	6.74	738,470	10.06	Not marked

S18BI03 -**Urgent care center: location is more convenient than my normal place of care**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,688	76.31	4,915,025	66.98	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	404	0.89	94,890	1.29	Strongly agree
2	440	0.97	108,902	1.48	Agree
3	316	0.70	82,221	1.12	Disagree
4	80	0.18	8,735	0.12	Strongly disagree

S18BI04 -**Urgent care center: urgent care was low cost or no cost to me**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,688	76.31	4,915,015	66.98	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	647	1.42	143,630	1.96	Strongly agree
2	444	0.98	113,231	1.54	Agree
3	98	0.22	28,284	0.39	Disagree
4	51	0.11	9,614	0.13	Strongly disagree

S18BI06 -**Urgent care center: I could just walk in for care without an appointment**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,691	76.32	4,914,742	66.97	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	625	1.37	158,234	2.16	Strongly agree
2	439	0.97	106,729	1.45	Agree
3	114	0.25	22,408	0.31	Disagree
4	59	0.13	7,661	0.10	Strongly disagree

S18BI07 -**Urgent care center: I trust the urgent care center provider(s)**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,690	76.32	4,915,183	66.98	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	393	0.86	93,165	1.27	Strongly agree
2	688	1.51	172,724	2.35	Agree
3	133	0.29	26,389	0.36	Disagree
4	24	0.05	2,312	0.03	Strongly disagree

S18BI08 -**Urgent care center: the urgent care center would process my TRICARE claim without problems**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,706	76.35	4,925,424	67.12	Did not answer
C	2	0.00	128	0.00	Should be skipped
N	9,526	20.96	2,128,424	29.00	Valid skip
1	609	1.34	152,688	2.08	Strongly agree
2	499	1.10	111,752	1.52	Agree
3	62	0.14	11,917	0.16	Disagree
4	52	0.11	7,993	0.11	Strongly disagree

S18BI09 -**Urgent care center: would have used appointment with regular provider if it had been available**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,690	76.32	4,915,661	66.99	Did not answer
C	2	0.00	142	0.00	Should be skipped
N	9,526	20.96	2,128,410	29.00	Valid skip
1	585	1.29	110,928	1.51	Strongly agree
2	387	0.85	115,907	1.58	Agree
3	187	0.41	51,913	0.71	Disagree
4	79	0.17	15,365	0.21	Strongly disagree

S18BI10 -**Urgent care center: I wanted to avoid the wait at a hospital ER**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,702	76.34	4,919,633	67.04	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	545	1.20	128,505	1.75	Strongly agree
2	311	0.68	76,654	1.04	Agree
3	251	0.55	56,910	0.78	Disagree
4	119	0.26	28,072	0.38	Strongly disagree

S18BI11 -**Urgent care center: the location is more convenient than the hospital ER**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,710	76.36	4,918,959	67.03	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	443	0.97	107,325	1.46	Strongly agree
2	384	0.84	94,662	1.29	Agree
3	307	0.68	68,185	0.93	Disagree
4	84	0.18	20,643	0.28	Strongly disagree

S18BI12 -**Urgent care center: my condition was not a medical emergency requiring a hospital ER**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,704	76.35	4,919,475	67.04	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	554	1.22	133,452	1.82	Strongly agree
2	403	0.89	102,471	1.40	Agree
3	181	0.40	37,889	0.52	Disagree
4	86	0.19	16,487	0.22	Strongly disagree

S18BI14 -**Urgent care center: I thought it would take less time than at my usual place of care**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,725	76.39	4,921,955	67.07	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Valid skip
1	330	0.73	80,258	1.09	Strongly agree
2	420	0.92	114,127	1.56	Agree
3	335	0.74	70,784	0.96	Disagree
4	118	0.26	22,651	0.31	Strongly disagree

S18BI15 -**Urgent care center, did you or someone else call a nurse advice line before going to urgent care?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,705	76.35	4,920,001	67.05	Did not answer
C	3	0.01	205	0.00	Should be skipped
D	93	0.20	31,691	0.43	Don't know
N	9,525	20.95	2,128,347	29.00	Valid skip
1	410	0.90	50,352	0.69	Yes, I called a nurse line and spoke with a nurse
2	54	0.12	11,428	0.16	Yes, I called a nurse line, but did not speak with a nurse
3	595	1.31	168,516	2.30	No, I did not call my health plan's nurse advice line
4	71	0.16	27,786	0.38	No, my health plan does not have a nurse advice line

S18BI16 -**Did the nurse advise you to seek urgent care?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,705	76.35	4,920,001	67.05	Did not answer
C	47	0.10	17,361	0.24	Should be skipped
D	7	0.02	574	0.01	Don't know
N	10,294	22.65	2,350,611	32.03	Valid skip
1	371	0.82	45,650	0.62	Yes
2	32	0.07	4,128	0.06	No

S18BI17 -**Urgent care center, did the health care providers advise you to seek care in a hospital ER?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,702	76.34	4,918,766	67.03	Did not answer
C	3	0.01	205	0.00	Should be skipped
D	43	0.09	8,013	0.11	Don't know
N	9,525	20.95	2,128,347	29.00	Valid skip
1	161	0.35	37,060	0.51	Yes
2	1,022	2.25	245,935	3.35	No

S18BI18 -**Did you seek care at a hospital ER?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,699	76.34	4,918,039	67.02	Did not answer
C	95	0.21	21,706	0.30	Should be skipped
N	10,498	23.09	2,360,794	32.17	Valid skip
1	129	0.28	31,783	0.43	Yes
2	35	0.08	6,004	0.08	No

S18BI19 -**On most recent visit to urgent care center, what was the main reason you went?**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,674	76.28	4,911,990	66.94	Did not answer
C	4	0.01	516	0.01	Should be skipped
N	9,524	20.95	2,128,036	29.00	Valid skip
1	258	0.57	66,934	0.91	An accident or injury
2	632	1.39	153,791	2.10	A new health problem
3	220	0.48	42,991	0.59	An ongoing health condition or concern
4	16	0.04	3,288	0.04	Routine care, such as a flu shot or health screening
5	128	0.28	30,779	0.42	Some other reason

S18BI20 -

What number would you use to rate your care during this urgent care center visit?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,688	76.31	4,917,269	67.01	Did not answer
C	3	0.01	205	0.00	Should be skipped
N	9,525	20.95	2,128,347	29.00	Didn't have urgent care
0	12	0.03	1,210	0.02	0
1	6	0.01	565	0.01	1
2	18	0.04	3,949	0.05	2
3	21	0.05	3,062	0.04	3
4	46	0.10	13,505	0.18	4
5	65	0.14	12,199	0.17	5
6	75	0.16	15,201	0.21	6
7	183	0.40	45,701	0.62	7
8	287	0.63	67,778	0.92	8
9	229	0.50	45,294	0.62	9
10	298	0.66	84,040	1.15	10

INHCSDB -

1 if in HCSDB sample, 0 if HEDIS

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	9,815	21.59	283,766	3.87	Not in HCSDB sample
1	35,641	78.41	7,054,560	96.13	In HCSDB sample

INHEDIS -

1 if in HEDIS sample, 0 if HCSDB

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	35,641	78.41	7,054,560	96.13	Not in HEDIS sample
1	9,815	21.59	283,766	3.87	In HEDIS sample

ONTIME -

Responded within 8 weeks of mail-out

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
NO	139	0.31	17,757	0.24	No
YES	45,317	99.69	7,320,569	99.76	Yes

FLAG_FIN -

Final disposition

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	45,456	100.00	7,338,326	100.00	Returned survey

DUPFLAG -

Multiple response indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
NO	45,180	99.39	7,322,221	99.78	No
YES	276	0.61	16,104	0.22	Yes

FNSTATUS -

Final status

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
11	45,456	100.00	7,338,326	100.00	Elig, return complete

KEYCOUNT -

Number of key questions answered

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10	21	0.05	3,843	0.05	10
11	314	0.69	58,727	0.80	11
12	18	0.04	896	0.01	12
13	35	0.08	4,724	0.06	13
14	122	0.27	22,586	0.31	14
15	38	0.08	4,163	0.06	15
16	199	0.44	30,097	0.41	16
17	275	0.60	45,830	0.62	17
18	763	1.68	114,668	1.56	18
19	2,797	6.15	420,776	5.73	19
20	40,874	89.92	6,632,016	90.38	20

WEB -

Web survey indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	8,159	17.95	952,189	12.98	No
1	37,297	82.05	6,386,136	87.02	Yes

SURVTYPE -

Web or Mail Survey

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
2	37,297	82.05	6,386,136	87.02	Web survey
8	8,159	17.95	952,189	12.98	Mail survey

HURRICAN -**Hurricane indicator - Harvey/Irma**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	44,637	98.20	7,041,734	95.96	Missing
Harv	105	0.23	36,157	0.49	Harvey
Irma	714	1.57	260,435	3.55	Irma

N1 -**Coding Scheme Note 1**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	43,791	96.34	7,022,805	95.70	1
2	28	0.06	1,582	0.02	2
3	1,530	3.37	301,347	4.11	3
4	107	0.24	12,591	0.17	4

N1_AC1 -**Coding Scheme Note 1_AC1**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	10,605	23.33	2,376,378	32.38	1
2	265	0.58	65,940	0.90	2

N1_AC2 -**Coding Scheme Note 1_AC2**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	265	0.58	65,940	0.90	1
2	731	1.61	169,048	2.30	2
3	14	0.03	5,965	0.08	3
4	9,847	21.66	2,196,172	29.93	4
5	13	0.03	5,193	0.07	5

N1_AC3 -**Coding Scheme Note 1_AC3**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	265	0.58	65,940	0.90	1
2	3,776	8.31	870,437	11.86	2
3	26	0.06	7,164	0.10	3
4	6,783	14.92	1,492,991	20.35	4
5	20	0.04	5,787	0.08	5

N2 -

Coding Scheme Note 2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	420	0.92	21,749	0.30	1
2	109	0.24	19,941	0.27	2
3	145	0.32	19,826	0.27	3
4	19,257	42.36	3,189,300	43.46	4
5	85	0.19	8,263	0.11	5
6	361	0.79	34,782	0.47	6
7	25,050	55.11	4,043,399	55.10	7
8	29	0.06	1,065	0.01	8

N3 -

Coding Scheme Note 3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	390	0.86	22,156	0.30	1
2	133	0.29	22,001	0.30	2
3	292	0.64	59,817	0.82	3
4	36,766	80.88	6,182,496	84.25	4
5	21	0.05	2,328	0.03	5
6	172	0.38	25,669	0.35	6
7	7,645	16.82	1,021,535	13.92	7
8	37	0.08	2,323	0.03	8

N4 -

Coding Scheme Note 4

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	6,756	14.86	862,398	11.75	1
3	38,602	84.92	6,461,796	88.06	3
4	18	0.04	6,955	0.09	4
5	80	0.18	7,176	0.10	5

N5 -

Coding Scheme Note 5

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	6,756	14.86	862,398	11.75	1
2	22,263	48.98	3,910,478	53.29	2
3	175	0.38	19,383	0.26	3
4	31	0.07	3,759	0.05	4
5	16,119	35.46	2,523,999	34.39	5
6	112	0.25	18,308	0.25	6

N5_BI1 -

Coding Scheme Note 5_BI1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	3,022	6.65	729,802	9.95	1
2	37	0.08	5,978	0.08	2
3	7,767	17.09	1,697,870	23.14	3
4	30	0.07	7,699	0.10	4
5	6	0.01	284	0.00	5
6	8	0.02	685	0.01	6

N5_BI2 -

Coding Scheme Note 5_BI2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	7,804	17.17	1,703,848	23.22	1
2	1,101	2.42	261,907	3.57	2
4	4	0.01	917	0.01	4
5	183	0.40	40,700	0.55	5
6	54	0.12	10,242	0.14	6
7	1,724	3.79	424,704	5.79	7

N5_BI3 -

Coding Scheme Note 5_BI3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	9,528	20.96	2,128,552	29.01	1
2	408	0.90	50,284	0.69	2
3	813	1.79	239,421	3.26	3
4	2	0.00	68	0.00	4
5	119	0.26	23,993	0.33	5

N5_BI4 -

Coding Scheme Note 5_BI4

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	9,528	20.96	2,128,552	29.01	1
2	153	0.34	35,525	0.48	2
3	1,065	2.34	253,948	3.46	3
4	8	0.02	1,535	0.02	4
5	116	0.26	22,758	0.31	5

N6 -

Coding Scheme Note 6

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	31,577	69.47	5,838,121	79.56	1
2	141	0.31	8,284	0.11	2
3	9	0.02	1,132	0.02	3
4	10	0.02	460	0.01	4
5	13,682	30.10	1,486,251	20.25	5
6	2	0.00	344	0.00	6
7	35	0.08	3,734	0.05	7

N7 -

Coding Scheme Note 7

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	13,694	30.13	1,487,056	20.26	1
2	3,487	7.67	439,152	5.98	2
3	7	0.02	396	0.01	3
4	28,268	62.19	5,411,722	73.75	4

N8 -

Coding Scheme Note 8

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	17,188	37.81	1,926,604	26.25	1
2	20,282	44.62	3,979,967	54.24	2
3	237	0.52	21,365	0.29	3
4	7,362	16.20	1,348,900	18.38	4
5	387	0.85	61,491	0.84	5

N8_01 -

Coding Scheme Note 8_01

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	13,694	30.13	1,487,056	20.26	1
2	4,863	10.70	1,721,958	23.47	2
3	26,439	58.16	4,056,766	55.28	3
4	460	1.01	72,545	0.99	4

N9 -

Coding Scheme Note 9

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	26,621	58.56	4,589,299	62.54	1
2	158	0.35	17,896	0.24	2
3	18,633	40.99	2,724,417	37.13	3
4	5	0.01	525	0.01	4
5	39	0.09	6,189	0.08	5

N10 -

Coding Scheme Note 10

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	18,638	41.00	2,724,942	37.13	1
2	25,602	56.32	4,464,927	60.84	2
3	33	0.07	7,334	0.10	3
4	967	2.13	114,228	1.56	4
5	216	0.48	26,896	0.37	5

N10_B1 -

Coding Scheme Note 10_B1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	1,461	3.21	281,470	3.84	1
2	68	0.15	11,379	0.16	2
3	9,328	20.52	2,144,143	29.22	3
5	13	0.03	5,327	0.07	5

N12 -

Coding Scheme Note 12

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	14,613	32.15	2,335,910	31.83	1
2	53	0.12	13,594	0.19	2
3	215	0.47	30,232	0.41	3
4	30,238	66.52	4,898,421	66.75	4
5	337	0.74	60,169	0.82	5

N13 -

Coding Scheme Note 13

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	6,940	15.27	1,147,107	15.63	1
2	152	0.33	23,073	0.31	2
3	486	1.07	48,914	0.67	3
4	37,512	82.52	6,056,437	82.53	4
5	366	0.81	62,795	0.86	5

N14 -

Coding Scheme Note 14

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	6,065	13.34	1,391,431	18.96	1
2	76	0.17	6,563	0.09	2
3	533	1.17	51,264	0.70	3
4	38,426	84.53	5,826,098	79.39	4
5	356	0.78	62,971	0.86	5

N15 -

Coding Scheme Note 15

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	11,661	25.65	1,823,792	24.85	1
2	52	0.11	10,939	0.15	2
3	294	0.65	36,770	0.50	3
4	33,097	72.81	5,400,874	73.60	4
5	352	0.77	65,951	0.90	5

N16 -

Coding Scheme Note 16

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	10,851	23.87	1,538,768	20.97	1
2	77	0.17	13,675	0.19	2
3	358	0.79	29,860	0.41	3
4	33,816	74.39	5,691,534	77.56	4
5	354	0.78	64,489	0.88	5

N17 -

Coding Scheme Note 17

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	15,032	33.07	3,324,621	45.30	1
2	119	0.26	13,400	0.18	2
3	299	0.66	35,897	0.49	3
4	19,025	41.85	2,417,402	32.94	4
5	10,608	23.34	1,480,256	20.17	5
6	373	0.82	66,750	0.91	6

N18 -

Coding Scheme Note 18

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	5,852	12.87	823,511	11.22	1
2	39,505	86.91	6,501,052	88.59	2
3	94	0.21	10,251	0.14	3
4	5	0.01	3,511	0.05	4

N19A -

Coding Scheme Note 19A

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	32	0.07	3,388	0.05	1
2	194	0.43	43,428	0.59	2
3	2	0.00	38	0.00	3
4	253	0.56	39,661	0.54	4
8	26,011	57.22	3,623,864	49.38	8
9	16	0.04	1,954	0.03	9
10	175	0.38	14,274	0.19	10
11	18,770	41.29	3,611,646	49.22	11
12	1	0.00	4	0.00	12
13	2	0.00	68	0.00	13

N19B -

Coding Scheme Note 19B

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	26,265	57.78	3,663,530	49.92	1
2	177	0.39	14,312	0.20	2
3	19,014	41.83	3,660,484	49.88	3

N20 -

Coding Scheme Note 20

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	26,442	58.17	3,677,842	50.12	1
2	11,560	25.43	2,396,187	32.65	2
3	7,215	15.87	1,217,702	16.59	3
4	29	0.06	1,704	0.02	4
5	117	0.26	27,744	0.38	5
6	93	0.20	17,147	0.23	6

N21 -

Coding Scheme Note 21

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	26,442	58.17	3,677,842	50.12	1
2	133	0.29	18,990	0.26	2
4	222	0.49	28,076	0.38	4
5	175	0.38	27,818	0.38	5
6	985	2.17	151,184	2.06	6
7	17,244	37.94	3,383,646	46.11	7
8	1	0.00	494	0.01	8
12	254	0.56	50,277	0.69	12

N21_BG1 -

Coding Scheme Note 21_BG1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Not Applicable
1	11,827	26.02	2,452,709	33.42	1
3	13	0.03	3,376	0.05	3

N21_BG2 -

Coding Scheme Note 21_BG2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Not Applicable
1	11,835	26.04	2,455,410	33.46	1
3	5	0.01	676	0.01	3

N21_BG3 -

Coding Scheme Note 21_BG3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Not Applicable
1	11,831	26.03	2,455,322	33.46	1
3	9	0.02	764	0.01	3

N22 -

Coding Scheme Note 22

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	4,127	9.08	969,192	13.21	1
2	79	0.17	23,331	0.32	2
3	6,517	14.34	1,410,807	19.23	3
4	147	0.32	38,987	0.53	4

N23 -

Coding Scheme Note 23

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	6,070	13.35	1,558,218	21.23	1
2	37	0.08	8,342	0.11	2
3	4,616	10.15	838,645	11.43	3
4	147	0.32	37,113	0.51	4

N23_BE -

Coding Scheme Note 23_BE

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,616	73.95	4,882,240	66.53	Not Applicable
1	33	0.07	11,898	0.16	1
2	5,269	11.59	1,386,315	18.89	2
3	6,538	14.38	1,057,873	14.42	3

N23_HT -

Coding Scheme Note 23_HT

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	44,355	97.58	7,158,910	97.56	1
2	1,101	2.42	179,416	2.44	2

N23_WT -

Coding Scheme Note 23_WT

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	44,660	98.25	7,174,026	97.76	1
2	796	1.75	164,299	2.24	2

N24 -

Coding Scheme Note 24

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,216	4.88	286,671	3.91	1
2	1,776	3.91	242,822	3.31	2
3	1,292	2.84	155,965	2.13	3
4	130	0.29	20,895	0.28	4
5	38,475	84.64	6,356,596	86.62	5
6	1,567	3.45	275,377	3.75	6

N25 -

Coding Scheme Note 25

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,586	76.09	4,896,008	66.72	Not Applicable
1	999	2.20	841,185	11.46	1
2	9,723	21.39	1,564,503	21.32	2
3	8	0.02	2,535	0.03	3
4	140	0.31	34,094	0.46	4

MISS_1 -

Count of original survey responses (pre-cleaning): violates skip pattern

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	45,456	100.00	7,338,326	100.00	0 times

MISS_4 -

Count of original survey responses (pre-cleaning): incomplete grid error

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	45,456	100.00	7,338,326	100.00	0 times

MISS_5 -

Count of original survey responses (pre-cleaning): scalable response of don't know

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	29,767	65.49	4,815,977	65.63	0 times
1	12,329	27.12	1,874,654	25.55	1 time
2	2,932	6.45	546,297	7.44	2 times
3	347	0.76	82,911	1.13	3 times
4	65	0.14	15,992	0.22	4 times
5	14	0.03	2,366	0.03	5 times
6	2	0.00	129	0.00	6 times

MISS_6 -**Count of original survey responses (pre-cleaning): not applicable - valid skip**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	41,345	90.96	6,753,035	92.02	0 times
1	2,401	5.28	370,686	5.05	1 time
2	958	2.11	131,115	1.79	2 times
3	312	0.69	34,555	0.47	3 times
4	174	0.38	20,878	0.28	4 times
5	97	0.21	8,426	0.11	5 times
6	70	0.15	7,704	0.10	6 times
7	38	0.08	3,347	0.05	7 times
8	19	0.04	2,184	0.03	8 times
9	8	0.02	2,696	0.04	9 times
10	9	0.02	547	0.01	10 times
11	8	0.02	2,102	0.03	11 times
12	3	0.01	78	0.00	12 times
13	4	0.01	269	0.00	13 times
16	2	0.00	102	0.00	16 times
17	3	0.01	95	0.00	17 times
18	1	0.00	22	0.00	18 times
19	2	0.00	40	0.00	19 times
20	2	0.00	444	0.01	20 times

MISS_7 -**Count of original survey responses (pre-cleaning): out-of-range error**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	45,456	100.00	7,338,326	100.00	0 times

MISS_9 -

Count of original survey responses (pre-cleaning): no response - invalid skip

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	37,297	82.05	6,386,136	87.02	0 times
1	1	0.00	125	0.00	1 time
2	2	0.00	1,067	0.01	2 times
3	2	0.00	199	0.00	3 times
4	9	0.02	2,192	0.03	4 times
5	5	0.01	178	0.00	5 times
6	23	0.05	2,801	0.04	6 times
7	19	0.04	2,921	0.04	7 times
8	25	0.05	2,590	0.04	8 times
9	42	0.09	5,226	0.07	9 times
10	69	0.15	7,820	0.11	10 times
11	74	0.16	9,230	0.13	11 times
12	105	0.23	17,844	0.24	12 times
13	136	0.30	15,756	0.21	13 times
14	175	0.38	25,653	0.35	14 times
15	196	0.43	26,007	0.35	15 times
16	233	0.51	33,496	0.46	16 times
17	234	0.51	27,224	0.37	17 times
18	283	0.62	31,016	0.42	18 times
19	306	0.67	36,975	0.50	19 times
20	294	0.65	25,177	0.34	20 times
21	323	0.71	34,238	0.47	21 times
22	301	0.66	25,220	0.34	22 times
23	337	0.74	29,981	0.41	23 times
24	321	0.71	22,667	0.31	24 times
25	324	0.71	24,718	0.34	25 times
26	280	0.62	23,923	0.33	26 times
27	255	0.56	14,472	0.20	27 times
28	260	0.57	17,452	0.24	28 times
29	223	0.49	12,770	0.17	29 times
30	221	0.49	18,036	0.25	30 times
31	187	0.41	13,163	0.18	31 times
32	193	0.42	18,266	0.25	32 times
33	157	0.35	16,825	0.23	33 times
34	149	0.33	8,766	0.12	34 times
35	121	0.27	12,877	0.18	35 times
36	121	0.27	9,625	0.13	36 times
37	126	0.28	8,027	0.11	37 times
38	90	0.20	5,428	0.07	38 times
39	105	0.23	12,445	0.17	39 times
40 -- 117	1,832	4.03	349,793	4.77	40 or more times

MISS_TOT -

Total number of missing responses (pre-cleaning)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	22,992	50.58	3,994,512	54.43	0 times
1	10,790	23.74	1,707,638	23.27	1 time
2	2,957	6.51	561,521	7.65	2 times
3	436	0.96	92,984	1.27	3 times
4	100	0.22	26,750	0.36	4 times
5	29	0.06	5,448	0.07	5 times
6	14	0.03	1,221	0.02	6 times
7	12	0.03	1,318	0.02	7 times
8	11	0.02	2,085	0.03	8 times
9	31	0.07	3,257	0.04	9 times
10	38	0.08	4,554	0.06	10 times
11	60	0.13	8,526	0.12	11 times
12	81	0.18	9,012	0.12	12 times
13	113	0.25	17,926	0.24	13 times
14	142	0.31	19,503	0.27	14 times
15	157	0.35	19,156	0.26	15 times
16	205	0.45	28,807	0.39	16 times
17	216	0.48	32,289	0.44	17 times
18	256	0.56	28,655	0.39	18 times
19	263	0.58	33,494	0.46	19 times
20	310	0.68	32,126	0.44	20 times
21	300	0.66	27,178	0.37	21 times
22	330	0.73	36,429	0.50	22 times
23	286	0.63	26,033	0.35	23 times
24	308	0.68	22,801	0.31	24 times
25	348	0.77	30,348	0.41	25 times
26	299	0.66	20,302	0.28	26 times
27	297	0.65	16,968	0.23	27 times
28	270	0.59	17,756	0.24	28 times
29	253	0.56	18,017	0.25	29 times
30	234	0.51	17,628	0.24	30 times
31	216	0.48	15,975	0.22	31 times
32	212	0.47	18,282	0.25	32 times
33	179	0.39	16,528	0.23	33 times
34	147	0.32	10,689	0.15	34 times
35	138	0.30	11,510	0.16	35 times
36	137	0.30	11,317	0.15	36 times
37	124	0.27	10,014	0.14	37 times
38	109	0.24	9,694	0.13	38 times
39	107	0.24	11,180	0.15	39 times
40 -- 117	1,949	4.29	358,893	4.89	40 or more times

**JSFLAG -
Joint Service Flag**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	44,101	97.02	7,055,524	96.15	Not Joint Service
1	1,355	2.98	282,802	3.85	Joint Service

**XENRLLMT -
Enrollment in TRICARE prime**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	319	0.70	55,801	0.76	Missing/Unknown
1	18,651	41.03	1,598,213	21.78	Active Duty - under 65
2	20,983	46.16	1,888,166	25.73	Enrolled - under 65
3	4,183	9.20	1,592,295	21.70	Not enrolled - under 65
4	1,157	2.55	1,954,625	26.64	Not enrolled - 65 or over
5	163	0.36	249,225	3.40	Enrolled - 65 or over

**XENR_PCM -
Enrollment by PCM type**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	319	0.70	55,801	0.76	Missing/Unknown
1	18,651	41.03	1,598,213	21.78	Active Duty - under 65
2	18,975	41.74	1,162,431	15.84	Enrolled - under 65, Mil PCM
3	2,008	4.42	725,735	9.89	Enrolled - under 65, Civ PCM
4	4,183	9.20	1,592,295	21.70	Not enrolled - under 65
5	1,157	2.55	1,954,625	26.64	Not enrolled - 65 or over
6	132	0.29	201,702	2.75	Enrolled - 65 or over, Mil PCM
7	31	0.07	47,523	0.65	Enrolled - 65 or over, Civ PCM

**XINS_COV -
Insurance coverage**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,111	2.44	227,635	3.10	Missing/Unknown
1	18,651	41.03	1,598,213	21.78	Prime-under 65 Active Duty
2	17,686	38.91	1,604,514	21.86	Prime-under 65 Non-active Duty
3	2,179	4.79	687,014	9.36	Select
4	1,815	3.99	1,957,497	26.67	Medicare
5	1,992	4.38	629,641	8.58	Other civilian insurance
6	6	0.01	8,736	0.12	Prime,65 or over
7	258	0.57	35,557	0.48	TRICARE Plus
8	1,171	2.58	269,676	3.67	Veterans Administration (VA)
9	260	0.57	218,867	2.98	TRICARE Reserve Select
10	242	0.53	67,629	0.92	TRICARE Retired Reserve
12	7	0.02	4,650	0.06	Continued Health Care Benefit Program
13	60	0.13	11,005	0.15	TRICARE Young Adult Prime
14	18	0.04	17,691	0.24	TRICARE Young Adult Standard/Extra

**XBENCAT -
Beneficiary category**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	18	0.04	4,722	0.06	Missing/Other
1	16,148	35.52	1,412,034	19.24	Active Duty
2	5,405	11.89	608,385	8.29	Dependent of Active Duty
3	2,303	5.07	153,629	2.09	Active Reservist
4	649	1.43	88,239	1.20	Dependent of Active Reservist
5	369	0.81	196,269	2.67	Inactive Reservist
6	153	0.34	92,249	1.26	Dependent of Inactive Reservist
7	18,781	41.32	2,527,714	34.45	Retired or dependent<65
8	1,630	3.59	2,255,085	30.73	Retired or dependent>65

XENR_RSV -

Enrollment by PCM type - reservist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	319	0.70	55,801	0.76	Missing/Unknown
1	16,145	35.52	1,411,846	19.24	Active Duty - under 65
2	18,975	41.74	1,162,431	15.84	Enrolled - under 65, Mil PCM
3	2,008	4.42	725,735	9.89	Enrolled - under 65, Civ PCM
4	4,183	9.20	1,592,295	21.70	Not enrolled - under 65
5	1,157	2.55	1,954,625	26.64	Not enrolled - 65 or over
6	132	0.29	201,702	2.75	Enrolled - 65 or over, Mil PCM
7	31	0.07	47,523	0.65	Enrolled - 65 or over, Civ PCM
8	2,506	5.51	186,367	2.54	Reservists - under 65

XINS_RSV -

Insurance coverage - reservist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,111	2.44	227,635	3.10	Missing/Unknown
1	16,145	35.52	1,411,846	19.24	Prime-under 65 Active Duty
2	17,686	38.91	1,604,514	21.86	Prime-under 65 Non-active Duty
3	2,179	4.79	687,014	9.36	Select
4	1,815	3.99	1,957,497	26.67	Medicare
5	1,992	4.38	629,641	8.58	Other civilian insurance
6	6	0.01	8,736	0.12	Prime, 65 or over
7	258	0.57	35,557	0.48	TRICARE Plus
8	1,171	2.58	269,676	3.67	Veterans Administration (VA)
9	260	0.57	218,867	2.98	TRICARE Reserve Select
10	2,506	5.51	186,367	2.54	Prime-under 65 Reservists
11	242	0.53	67,629	0.92	TRICARE Retired Reserve
13	7	0.02	4,650	0.06	Continued Health Care Benefit Program
14	60	0.13	11,005	0.15	TRICARE Young Adult Prime
15	18	0.04	17,691	0.24	TRICARE Young Adult Standard/Extra

**XREGION -
Region**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	477	1.05	99,137	1.35	Missing data
1	5,499	12.10	979,230	13.34	Northeast
2	3,548	7.81	738,439	10.06	Mid-Atlantic
3	4,919	10.82	1,014,956	13.83	Southeast
4	3,559	7.83	523,136	7.13	Gulfsouth
5	2,836	6.24	630,933	8.60	Heartland
6	4,932	10.85	850,328	11.59	Southwest
7	2,813	6.19	384,116	5.23	Central 7
8	5,932	13.05	757,782	10.33	Central 8
9	3,348	7.37	407,786	5.56	Southern California
10	964	2.12	163,863	2.23	Golden Gate
11	1,703	3.75	345,410	4.71	Northwest
12	786	1.73	97,472	1.33	Hawaii
13	1,793	3.94	118,709	1.62	Europe
14	1,378	3.03	135,057	1.84	Western Pacific Command
15	329	0.72	33,853	0.46	TRICARE Latin America
16	640	1.41	58,117	0.79	Alaska

**XTNEXREG -
TRICARE next generation of contracts region grouping**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	11,981	26.36	2,408,194	32.82	East-North
2	13,426	29.54	2,394,479	32.63	East-South
3	16,199	35.64	2,223,118	30.29	West
4	3,850	8.47	312,535	4.26	Overseas

**USA -
CONUS/OCNUS indicator**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	477	1.05	99,137	1.35	Invalid/Missing
0	3,500	7.70	287,619	3.92	Not in USA
1	41,479	91.25	6,951,570	94.73	In USA

**XOCONUS -
Overseas Europe/Pacific/Latin indicator**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	41,956	92.30	7,050,707	96.08	In Conus/Missing Region
1	1,793	3.94	118,709	1.62	Europe
2	1,378	3.03	135,057	1.84	Western Pacific
3	329	0.72	33,853	0.46	Latin America

OUTCATCH -

Out of catchment area indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	38,676	85.08	3,812,686	51.96	Catchment areas
1	6,780	14.92	3,525,640	48.04	Out of catchment areas

XSEX -

Male or female (recode)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	26,442	58.17	3,677,842	50.12	Male
2	19,014	41.83	3,660,484	49.88	Female

XBMICAT -

Body mass index category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	3,207	7.06	554,166	7.55	Missing data
1	256	0.56	44,519	0.61	Underweight
2	12,651	27.83	2,144,162	29.22	Normal weight
3	18,509	40.72	2,717,177	37.03	Overweight
4	10,249	22.55	1,749,698	23.84	Obese
5	584	1.28	128,603	1.75	Morbidly obese

XBNFGRP -

Constructed beneficiary group

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	216	0.48	244,392	3.33	TRS/Missing/Unknown
1	18,651	41.03	1,598,213	21.78	Active Duty <65
2	6,160	13.55	708,200	9.65	Family of Active <65
3	19,109	42.04	2,583,671	35.21	Ret/Surv/Fam <65
4	1,320	2.90	2,203,850	30.03	Ret/Surv/Fam 65+

XSERVAFF -

Service affiliation

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	9,535	20.98	1,366,206	18.62	Army
2	18,927	41.64	1,157,009	15.77	Air Force
3	8,975	19.74	1,148,598	15.65	Navy
4	6,895	15.17	3,461,636	47.17	Other
5	1,124	2.47	204,876	2.79	Joint Service

KMILOPQY -**Outpatient visits to military facility**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,623	76.17	4,901,610	66.79	No response
1	4,906	10.79	1,728,633	23.56	None
2	895	1.97	106,405	1.45	1 visit
3	1,365	3.00	166,387	2.27	2 visits
4	1,235	2.72	138,755	1.89	3 visits
5	914	2.01	101,328	1.38	4 visits
6	1,091	2.40	132,274	1.80	5 to 9 visits
7	427	0.94	62,934	0.86	10 or more visits

KCIVOPQY -**Outpatient visits to civilian facility**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,619	76.16	4,907,152	66.87	No response
1	7,588	16.69	999,685	13.62	None
2	379	0.83	137,804	1.88	1 visit
3	647	1.42	273,657	3.73	2 visits
4	550	1.21	241,395	3.29	3 visits
5	519	1.14	270,313	3.68	4 visits
6	712	1.57	323,417	4.41	5 to 9 visits
7	442	0.97	184,901	2.52	10 or more visits

KCIVINS -**Beneficiary covered by civilian insurance**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	2,639	5.81	738,222	10.06	Yes
2	42,817	94.19	6,600,104	89.94	No

HP_PRNTL -**Pregnant in last year received care in 1st trimester**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	17,648	38.82	3,455,065	47.08	Missing/Unknown/3 mnths prg now/not prg past yr
N	26,442	58.17	3,677,842	50.12	NA - male
1	1,217	2.68	181,695	2.48	Yes
2	149	0.33	23,724	0.32	No

HP_MAMOG -**Women age 40 and over: mammography in past 2 years**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,645	76.22	5,049,988	68.82	Missing/Unknown/NA
1	9,175	20.18	1,865,871	25.43	Yes
2	1,636	3.60	422,467	5.76	No

HP_MAM50 -**Women age 50 and over: mammography in past 2 years**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	37,625	82.77	5,408,911	73.71	Missing/Unknown/NA
1	6,864	15.10	1,595,183	21.74	Yes
2	967	2.13	334,232	4.55	No

HP_PAP -**All women: pap smear in last 3 years**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	26,753	58.85	3,734,722	50.89	Missing/Unknown/NA
1	14,268	31.39	2,410,650	32.85	Yes
2	4,435	9.76	1,192,954	16.26	No

HP_BP -**Blood pressure check in last 2 years and know results**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	804	1.77	139,390	1.90	Unknown
1	41,605	91.53	6,775,160	92.33	Yes
2	3,047	6.70	423,777	5.77	No

HP_FLU -**Age 65 and older: flu shot in last 12 months**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	43,831	96.43	5,099,297	69.49	Missing/Unknown/NA
1	1,264	2.78	1,781,262	24.27	Yes
2	361	0.79	457,767	6.24	No

HP_OBESE -**Obese or morbidly obese**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	3,207	7.06	554,166	7.55	Missing/Unknown/NA
1	10,833	23.83	1,878,301	25.60	Yes
2	31,416	69.11	4,905,858	66.85	No

HP_SMOKE -**Advised to quit smoking in last 12 months**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	40,040	88.09	6,596,940	89.90	Missing/Unknown/NA
1	4,339	9.55	597,566	8.14	Yes
2	1,077	2.37	143,819	1.96	No

HP_SMKH3 -**Smoker under HEDIS definition (modified)**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,638	3.60	278,415	3.79	Missing/Unknown/NA
1	3,077	6.77	458,976	6.25	Yes
2	40,741	89.63	6,600,935	89.95	No

HP_CESH3 -**Had smoking cessation counseling - HEDIS (modified)**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	40,129	88.28	6,608,375	90.05	Missing/Unknown/NA
1	4,307	9.48	591,248	8.06	Yes
2	1,020	2.24	138,703	1.89	No

POSTCELL -**Poststratification cell for new weights**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
09999	208	0.46	239,831	3.27	09999
10001	284	0.62	9,952	0.14	10001
10003	201	0.44	12,966	0.18	10003
10004	453	1.00	10,636	0.14	10004
10005	123	0.27	18,168	0.25	10005
10006	431	0.95	19,148	0.26	10006
10008	394	0.87	7,502	0.10	10008
10009	418	0.92	18,188	0.25	10009
10010	393	0.86	13,401	0.18	10010
10013	304	0.67	9,320	0.13	10013
10014	431	0.95	19,749	0.27	10014

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10018	274	0.60	4,812	0.07	10018
10019	299	0.66	5,172	0.07	10019
10024	246	0.54	57,745	0.79	10024
10026	377	0.83	5,142	0.07	10026
10028	188	0.41	12,452	0.17	10028
10029	273	0.60	76,838	1.05	10029
10030	138	0.30	18,365	0.25	10030
10032	250	0.55	47,701	0.65	10032
10033	656	1.44	17,368	0.24	10033
10038	381	0.84	41,972	0.57	10038
10039	357	0.79	47,046	0.64	10039
10042	411	0.90	22,968	0.31	10042
10043	410	0.90	9,314	0.13	10043
10045	416	0.92	26,465	0.36	10045
10046	460	1.01	7,549	0.10	10046
10047	374	0.82	33,505	0.46	10047
10048	269	0.59	41,623	0.57	10048
10049	214	0.47	38,776	0.53	10049
10051	412	0.91	10,701	0.15	10051
10052	270	0.59	53,243	0.73	10052
10053	334	0.73	6,534	0.09	10053
10055	528	1.16	14,809	0.20	10055
10056	148	0.33	20,539	0.28	10056
10057	270	0.59	25,174	0.34	10057
10058	481	1.06	11,405	0.16	10058
10060	238	0.52	50,483	0.69	10060
10061	502	1.10	16,557	0.23	10061
10062	202	0.44	11,438	0.16	10062
10064	126	0.28	14,013	0.19	10064
10066	404	0.89	22,034	0.30	10066
10067	472	1.04	28,403	0.39	10067
10068	213	0.47	10,582	0.14	10068
10069	475	1.04	45,821	0.62	10069
10073	221	0.49	16,242	0.22	10073
10074	331	0.73	3,078	0.04	10074
10075	149	0.33	19,618	0.27	10075
10076	329	0.72	8,153	0.11	10076
10077	340	0.75	6,771	0.09	10077
10078	453	1.00	17,746	0.24	10078
10079	447	0.98	30,470	0.42	10079
10083	403	0.89	9,056	0.12	10083
10086	215	0.47	11,463	0.16	10086
10089	287	0.63	86,407	1.18	10089
10091	230	0.51	61,924	0.84	10091
10092	168	0.37	14,621	0.20	10092
10094	276	0.61	9,174	0.13	10094
10095	596	1.31	22,444	0.31	10095

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10096	437	0.96	13,565	0.18	10096
10098	337	0.74	17,150	0.23	10098
10100	402	0.88	17,219	0.23	10100
10101	295	0.65	8,967	0.12	10101
10103	306	0.67	12,748	0.17	10103
10104	111	0.24	15,425	0.21	10104
10105	382	0.84	15,486	0.21	10105
10108	258	0.57	47,327	0.64	10108
10109	383	0.84	59,569	0.81	10109
10110	271	0.60	69,056	0.94	10110
10112	298	0.66	7,731	0.11	10112
10113	315	0.69	10,507	0.14	10113
10117	403	0.89	31,935	0.44	10117
10118	306	0.67	10,063	0.14	10118
10119	484	1.06	11,832	0.16	10119
10120	394	0.87	23,909	0.33	10120
10121	394	0.87	16,141	0.22	10121
10122	461	1.01	14,733	0.20	10122
10123	520	1.14	62,039	0.85	10123
10124	282	0.62	82,810	1.13	10124
10125	278	0.61	70,364	0.96	10125
10126	329	0.72	32,230	0.44	10126
10127	200	0.44	15,015	0.20	10127
10128	441	0.97	7,669	0.10	10128
10129	288	0.63	6,719	0.09	10129
10131	198	0.44	6,887	0.09	10131
10231	246	0.54	11,647	0.16	10231
10248	292	0.64	6,215	0.08	10248
10252	446	0.98	16,791	0.23	10252
10280	444	0.98	18,687	0.25	10280
10306	268	0.59	11,833	0.16	10306
10310	314	0.69	4,571	0.06	10310
10326	160	0.35	2,410	0.03	10326
10330	278	0.61	20,484	0.28	10330
10364	277	0.61	7,142	0.10	10364
10366	223	0.49	16,057	0.22	10366
10370	139	0.31	466	0.01	10370
10378	204	0.45	14,289	0.19	10378
10385	390	0.86	16,684	0.23	10385
10387	144	0.32	8,520	0.12	10387
10405	184	0.40	11,304	0.15	10405
10407	161	0.35	10,887	0.15	10407
10508	254	0.56	16,534	0.23	10508
10607	187	0.41	27,171	0.37	10607
10609	163	0.36	25,082	0.34	10609
10612	137	0.30	26,293	0.36	10612
10620	209	0.46	8,447	0.12	10620

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10621	188	0.41	24,836	0.34	10621
10622	183	0.40	27,075	0.37	10622
10633	239	0.53	11,965	0.16	10633
10804	207	0.46	10,612	0.14	10804
10805	486	1.07	4,321	0.06	10805
10806	275	0.60	13,054	0.18	10806
16215	397	0.87	5,172	0.07	16215
17139	222	0.49	12,452	0.17	17139
19001	690	1.52	114,871	1.57	19001
19002	629	1.38	89,204	1.22	19002
19003	764	1.68	116,874	1.59	19003
19004	688	1.51	58,230	0.79	19004
29001	720	1.58	241,005	3.28	29001
29002	593	1.30	301,190	4.10	29002
29003	722	1.59	190,925	2.60	29003
39001	1,099	2.42	529,579	7.22	39001
39002	1,054	2.32	433,275	5.90	39002
39003	1,093	2.40	376,983	5.14	39003
39004	839	1.85	47,511	0.65	39004
69001	456	1.00	699,481	9.53	69001
69002	408	0.90	839,138	11.44	69002
69003	458	1.01	669,387	9.12	69003

BWT -**Basic sampling weight**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1.000 -- 4.449	5,947	13.08	70,642	0.96	Minimum to 10th Percentile
4.556 -- 8.472	5,758	12.67	106,188	1.45	>10th to 25th Percentile
8.548 -- 22.235	11,394	25.07	628,141	8.56	>25th to 50th Percentile
22.394 -- 61.476	11,135	24.50	1,016,724	13.85	>50th to 75th Percentile
61.589 -- 186.482	6,751	14.85	1,563,848	21.31	>75th to 90th Percentile
189.562 -- 1548.222	4,471	9.84	3,952,782	53.86	>90th to 100th Percentile

FWRWT -**Final quarterly weight**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
8.764 -- 25.164	4,641	10.21	28,271	0.39	Minimum to 10th Percentile
25.183 -- 49.471	6,767	14.89	79,512	1.08	>10th to 25th Percentile
49.548 -- 143.116	11,353	24.98	345,181	4.70	>25th to 50th Percentile
143.139 -- 399.486	11,318	24.90	903,761	12.32	>50th to 75th Percentile
399.502 -- 1076.668	6,837	15.04	1,589,932	21.67	>75th to 90th Percentile
1078.354 -- 10147.72	4,540	9.99	4,391,669	59.85	>90th to 100th Percentile

**CFWT -
Combined Annual NEW Weight**

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1.537 -- 8.751	5,391	11.86	34,647	0.47	Minimum to 10th Percentile
8.776 -- 16.490	6,033	13.27	73,386	1.00	>10th to 25th Percentile
16.516 -- 47.851	11,448	25.18	349,960	4.77	>25th to 50th Percentile
47.975 -- 133.470	11,234	24.71	902,260	12.30	>50th to 75th Percentile
133.549 -- 358.781	6,811	14.98	1,586,727	21.62	>75th to 90th Percentile
359.415 -- 3382.572	4,539	9.99	4,391,346	59.84	>90th to 100th Percentile

QUARTERLY FREQUENCIES

MPRID -

Unique MPR identifier

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
00056230 -- 17463381	00000001--99999999	10,870	100.00	12,931	100.00	9,815	100.00	11,840	100.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
00056230 -- 17463381	00000001--99999999	7,326,949	100.00	6,462,393	100.00	857,381	100.00	7,368,258	100.00

SVCSMPL -

Branch of service sampling variable

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Army	3,200	29.44	3,748	28.98	3,642	37.11	3,423	28.91
2	Navy	2,203	20.27	2,694	20.83	1,695	17.27	2,376	20.07
3	Marine Corps	575	5.29	687	5.31	590	6.01	633	5.35
4	Air Force	4,532	41.69	5,373	41.55	3,648	37.17	5,017	42.37
5	Coast Guard	281	2.59	339	2.62	148	1.51	313	2.64
6	Other/Unknown	79	0.73	90	0.70	92	0.94	78	0.66
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Army	2,803,543	38.26	2,467,915	38.19	377,216	44.00	2,944,753	39.97
2	Navy	1,609,095	21.96	1,312,342	20.31	181,713	21.19	1,608,540	21.83
3	Marine Corps	519,332	7.09	455,722	7.05	84,300	9.83	510,287	6.93
4	Air Force	2,141,487	29.23	1,989,272	30.78	197,589	23.05	2,082,893	28.27
5	Coast Guard	214,380	2.93	208,329	3.22	12,543	1.46	185,026	2.51
6	Other/Unknown	39,112	0.53	28,813	0.45	4,019	0.47	36,758	0.50

SEXSMPL -

Sex sampling variable

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Male	6,217	57.19	7,393	57.17	5,968	60.80	6,771	57.19
2	Female	4,653	42.81	5,538	42.83	3,847	39.20	5,069	42.81
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Male	3,678,748	50.21	3,096,561	47.92	535,293	62.43	3,602,774	48.90
2	Female	3,648,202	49.79	3,365,832	52.08	322,087	37.57	3,765,484	51.10

STRATUM -

Sampling stratum

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0999911	0999911	60	0.55	73	0.56	.	.	75	0.63
1000103	1000103	34	0.31	31	0.24	.	.	46	0.39
1000106	1000106	38	0.35	78	0.60	.	.	57	0.48
1000301	1000301	26	0.24	32	0.25	.	.	26	0.22
1000303	1000303	10	0.09	18	0.14	.	.	11	0.09
1000306	1000306	27	0.25	24	0.19	.	.	27	0.23
1000401	1000401	36	0.33	35	0.27	.	.	35	0.30
1000403	1000403	111	1.02	130	1.01	.	.	106	0.90
1000501	1000501	22	0.20	28	0.22	.	.	19	0.16
1000503	1000503	6	0.06	10	0.08	.	.	7	0.06
1000506	1000506	13	0.12	11	0.09	.	.	7	0.06
1000601	1000601	39	0.36	36	0.28	101	1.03	31	0.26
1000603	1000603	18	0.17	12	0.09	18	0.18	20	0.17
1000606	1000606	14	0.13	21	0.16	91	0.93	30	0.25
1000801	1000801	18	0.17	25	0.19	.	.	19	0.16
1000803	1000803	112	1.03	112	0.87	.	.	108	0.91
1000901	1000901	18	0.17	27	0.21	78	0.79	28	0.24
1000903	1000903	3	0.03	11	0.09	13	0.13	10	0.08

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1000906	1000906	31	0.29	37	0.29	135	1.38	27	0.23
1001001	1001001	27	0.25	34	0.26	111	1.13	52	0.44
1001003	1001003	10	0.09	13	0.10	15	0.15	8	0.07
1001006	1001006	22	0.20	20	0.15	68	0.69	13	0.11
1001301	1001301	45	0.41	43	0.33	.	.	60	0.51
1001303	1001303	10	0.09	67	0.52	.	.	66	0.56
1001306	1001306	13	0.12
1001401	1001401	45	0.41	48	0.37	88	0.90	29	0.24
1001403	1001403	11	0.10	4	0.03	10	0.10	13	0.11
1001406	1001406	19	0.17	27	0.21	118	1.20	19	0.16
1001801	1001801	47	0.43	42	0.32	.	.	44	0.37
1001803	1001803	39	0.36	60	0.46	.	.	42	0.35
1001901	1001901	45	0.41	46	0.36	.	.	45	0.38
1001903	1001903	45	0.41	47	0.36	.	.	71	0.60
1002401	1002401	22	0.20	23	0.18	64	0.65	28	0.24
1002403	1002403	5	0.05	8	0.06	14	0.14	6	0.05
1002406	1002406	14	0.13	13	0.10	33	0.34	16	0.14
1002601	1002601	28	0.26
1002603	1002603	53	0.49	154	1.19	.	.	142	1.20
1002801	1002801	35	0.32	35	0.27	.	.	40	0.34
1002803	1002803	14	0.13	20	0.15	.	.	10	0.08
1002806	1002806	11	0.10	14	0.11	.	.	9	0.08
1002901	1002901	34	0.31	22	0.17	80	0.82	31	0.26
1002903	1002903	6	0.06	11	0.09	3	0.03	13	0.11
1002906	1002906	10	0.09	11	0.09	41	0.42	11	0.09
1003001	1003001	24	0.22	29	0.22	.	.	28	0.24
1003003	1003003	5	0.05	12	0.09	.	.	8	0.07
1003006	1003006	11	0.10	12	0.09	.	.	9	0.08
1003201	1003201	15	0.14	11	0.09	41	0.42	25	0.21
1003203	1003203	14	0.13	6	0.05	11	0.11	16	0.14
1003206	1003206	23	0.21	14	0.11	63	0.64	11	0.09
1003301	1003301	25	0.23	41	0.32	93	0.95	37	0.31
1003303	1003303	12	0.11	191	1.48	169	1.72	17	0.14
1003306	1003306	34	0.31	37	0.31
1003801	1003801	21	0.19	29	0.22	115	1.17	33	0.28
1003803	1003803	10	0.09	17	0.13	10	0.10	19	0.16
1003806	1003806	26	0.24	15	0.12	68	0.69	18	0.15
1003901	1003901	21	0.19	33	0.26	59	0.60	18	0.15
1003903	1003903	4	0.04	6	0.05	16	0.16	11	0.09
1003906	1003906	21	0.19	33	0.26	108	1.10	27	0.23
1004201	1004201	21	0.19	24	0.19	69	0.70	28	0.24
1004203	1004203	9	0.08	10	0.08	12	0.12	16	0.14
1004206	1004206	29	0.27	30	0.23	125	1.27	38	0.32
1004301	1004301	39	0.36	39	0.30	.	.	40	0.34
1004303	1004303	92	0.85	103	0.80	.	.	97	0.82
1004501	1004501	14	0.13	21	0.16	61	0.62	21	0.18
1004503	1004503	10	0.09	11	0.09	12	0.12	8	0.07
1004506	1004506	23	0.21	46	0.36	154	1.57	35	0.30
1004601	1004601	16	0.15
1004603	1004603	113	1.04	130	1.01	.	.	201	1.70
1004701	1004701	22	0.20	22	0.17	84	0.86	29	0.24
1004703	1004703	11	0.10	9	0.07	19	0.19	12	0.10
1004706	1004706	27	0.25	24	0.19	95	0.97	20	0.17
1004801	1004801	16	0.15	19	0.15	65	0.66	23	0.19
1004803	1004803	9	0.08	10	0.08	9	0.09	9	0.08
1004806	1004806	15	0.14	18	0.14	63	0.64	13	0.11
1004901	1004901	16	0.15	19	0.15	53	0.54	20	0.17
1004903	1004903	9	0.08	10	0.08	7	0.07	5	0.04
1004906	1004906	6	0.06	10	0.08	46	0.47	13	0.11
1005101	1005101	43	0.40	43	0.33	91	0.93	37	0.31
1005103	1005103	10	0.09	8	0.06	17	0.17	11	0.09
1005106	1005106	15	0.14	27	0.21	92	0.94	18	0.15
1005201	1005201	20	0.18	21	0.16	68	0.69	23	0.19

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1005203	1005203	16	0.15	17	0.13	18	0.18	12	0.10
1005206	1005206	8	0.07	12	0.09	41	0.42	14	0.12
1005301	1005301	60	0.55	48	0.37	.	.	61	0.52
1005303	1005303	56	0.52	56	0.43	.	.	53	0.45
1005501	1005501	36	0.33	43	0.33	123	1.25	42	0.35
1005503	1005503	11	0.10	9	0.07	18	0.18	11	0.09
1005506	1005506	31	0.29	36	0.28	137	1.40	31	0.26
1005601	1005601	11	0.10	16	0.12	.	.	12	0.10
1005603	1005603	9	0.08	42	0.32	.	.	48	0.41
1005606	1005606	10	0.09
1005701	1005701	17	0.16	26	0.20	58	0.59	32	0.27
1005703	1005703	12	0.11	17	0.13	18	0.18	11	0.09
1005706	1005706	17	0.16	11	0.09	39	0.40	12	0.10
1005801	1005801	30	0.28	36	0.28	105	1.07	24	0.20
1005803	1005803	19	0.17	21	0.16	26	0.26	20	0.17
1005806	1005806	24	0.22	38	0.29	110	1.12	28	0.24
1006001	1006001	19	0.17	22	0.17	48	0.49	17	0.14
1006003	1006003	14	0.13	10	0.08	17	0.17	14	0.12
1006006	1006006	15	0.14	11	0.09	35	0.36	16	0.14
1006101	1006101	27	0.25	35	0.27	103	1.05	33	0.28
1006103	1006103	6	0.06	12	0.09	23	0.23	18	0.15
1006106	1006106	25	0.23	50	0.39	131	1.33	39	0.33
1006201	1006201	38	0.35	53	0.41	.	.	36	0.30
1006203	1006203	10	0.09	10	0.08	.	.	15	0.13
1006206	1006206	8	0.07	10	0.08	.	.	22	0.19
1006401	1006401	22	0.20	20	0.15	.	.	30	0.25
1006403	1006403	7	0.06	3	0.02	.	.	9	0.08
1006406	1006406	16	0.15	9	0.07	.	.	10	0.08
1006601	1006601	30	0.28	28	0.22	99	1.01	38	0.32
1006603	1006603	11	0.10	11	0.09	22	0.22	13	0.11
1006606	1006606	23	0.21	19	0.15	92	0.94	18	0.15
1006701	1006701	49	0.45	42	0.32	109	1.11	34	0.29
1006703	1006703	14	0.13	22	0.17	15	0.15	11	0.09
1006706	1006706	16	0.15	21	0.16	112	1.14	27	0.23
1006801	1006801	31	0.29	34	0.26	.	.	31	0.26
1006803	1006803	15	0.14	10	0.08	.	.	12	0.10
1006806	1006806	18	0.17	32	0.25	.	.	30	0.25
1006901	1006901	34	0.31	43	0.33	99	1.01	37	0.31
1006903	1006903	10	0.09	17	0.13	22	0.22	15	0.13
1006906	1006906	26	0.24	29	0.22	115	1.17	28	0.24
1007301	1007301	40	0.37	40	0.31	.	.	34	0.29
1007303	1007303	13	0.12	12	0.09	.	.	10	0.08
1007306	1007306	24	0.22	27	0.21	.	.	21	0.18
1007403	1007403	111	1.02	119	0.92	.	.	101	0.85
1007501	1007501	28	0.26	28	0.22	.	.	27	0.23
1007503	1007503	11	0.10	11	0.09	.	.	5	0.04
1007506	1007506	11	0.10	15	0.12	.	.	13	0.11
1007601	1007601	36	0.33	39	0.30	.	.	59	0.50
1007603	1007603	60	0.55	70	0.54	.	.	65	0.55
1007701	1007701	35	0.32	47	0.36	.	.	34	0.29
1007703	1007703	74	0.68	79	0.61	.	.	71	0.60
1007801	1007801	24	0.22	29	0.22	85	0.87	34	0.29
1007803	1007803	11	0.10	14	0.11	21	0.21	15	0.13
1007806	1007806	29	0.27	35	0.27	123	1.25	33	0.28
1007901	1007901	18	0.17	35	0.27	101	1.03	38	0.32
1007903	1007903	6	0.06	11	0.09	15	0.15	13	0.11
1007906	1007906	22	0.20	34	0.26	122	1.24	32	0.27
1008301	1008301	37	0.34	50	0.39	.	.	27	0.23
1008303	1008303	79	0.73	117	0.90	.	.	93	0.79
1008601	1008601	32	0.29	39	0.30	.	.	30	0.25
1008603	1008603	38	0.35	33	0.26	.	.	43	0.36
1008901	1008901	27	0.25	29	0.22	63	0.64	21	0.18
1008903	1008903	10	0.09	20	0.15	18	0.18	20	0.17

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1008906	1008906	10	0.09	14	0.11	45	0.46	10	0.08
1009101	1009101	18	0.17	24	0.19	67	0.68	28	0.24
1009103	1009103	9	0.08	9	0.07	14	0.14	8	0.07
1009106	1009106	7	0.06	10	0.08	31	0.32	5	0.04
1009201	1009201	28	0.26	33	0.26	.	.	31	0.26
1009203	1009203	9	0.08	8	0.06	.	.	8	0.07
1009206	1009206	12	0.11	23	0.18	.	.	16	0.14
1009401	1009401	54	0.50	48	0.37	.	.	51	0.43
1009403	1009403	35	0.32	46	0.36	.	.	42	0.35
1009501	1009501	27	0.25	36	0.28	102	1.04	39	0.33
1009503	1009503	14	0.13	29	0.22	19	0.19	13	0.11
1009506	1009506	51	0.47	45	0.35	179	1.82	42	0.35
1009601	1009601	43	0.40	40	0.31	137	1.40	40	0.34
1009603	1009603	5	0.05	7	0.05	7	0.07	12	0.10
1009606	1009606	15	0.14	32	0.25	82	0.84	17	0.14
1009801	1009801	24	0.22	22	0.17	60	0.61	22	0.19
1009803	1009803	15	0.14	9	0.07	16	0.16	11	0.09
1009806	1009806	20	0.18	20	0.15	99	1.01	19	0.16
1010001	1010001	30	0.28	55	0.43	123	1.25	41	0.35
1010003	1010003	10	0.09	22	0.17	13	0.13	13	0.11
1010006	1010006	17	0.16	17	0.13	49	0.50	12	0.10
1010101	1010101	49	0.45	49	0.38	.	.	55	0.46
1010103	1010103	43	0.40	50	0.39	.	.	49	0.41
1010301	1010301	13	0.12	18	0.14	54	0.55	20	0.17
1010303	1010303	47	0.43	62	0.48	56	0.57	36	0.30
1010401	1010401	16	0.15	26	0.20	.	.	17	0.14
1010403	1010403	5	0.05	11	0.09	.	.	13	0.11
1010406	1010406	7	0.06	9	0.07	.	.	7	0.06
1010501	1010501	15	0.14	22	0.17	53	0.54	32	0.27
1010503	1010503	11	0.10	10	0.08	13	0.13	5	0.04
1010506	1010506	23	0.21	41	0.32	131	1.33	26	0.22
1010801	1010801	19	0.17	16	0.12	65	0.66	24	0.20
1010803	1010803	7	0.06	20	0.15	15	0.15	11	0.09
1010806	1010806	7	0.06	15	0.12	50	0.51	9	0.08
1010901	1010901	28	0.26	25	0.19	74	0.75	20	0.17
1010903	1010903	10	0.09	13	0.10	10	0.10	9	0.08
1010906	1010906	29	0.27	31	0.24	110	1.12	24	0.20
1011001	1011001	18	0.17	19	0.15	57	0.58	21	0.18
1011003	1011003	6	0.06	12	0.09	10	0.10	12	0.10
1011006	1011006	18	0.17	12	0.09	69	0.70	17	0.14
1011201	1011201	46	0.42	58	0.45	.	.	58	0.49
1011203	1011203	36	0.33	58	0.45	.	.	42	0.35
1011301	1011301	51	0.47	69	0.53	.	.	67	0.57
1011303	1011303	44	0.40	43	0.33	.	.	41	0.35
1011701	1011701	16	0.15	28	0.22	74	0.75	24	0.20
1011703	1011703	2	0.02	10	0.08	11	0.11	9	0.08
1011706	1011706	27	0.25	33	0.26	136	1.39	33	0.28
1011801	1011801	27	0.25	35	0.27	.	.	33	0.28
1011803	1011803	54	0.50	94	0.73	.	.	63	0.53
1011901	1011901	40	0.37	39	0.30	119	1.21	53	0.45
1011903	1011903	12	0.11	13	0.10	20	0.20	8	0.07
1011906	1011906	21	0.19	28	0.22	104	1.06	27	0.23
1012001	1012001	25	0.23	29	0.22	79	0.80	33	0.28
1012003	1012003	14	0.13	15	0.12	21	0.21	8	0.07
1012006	1012006	18	0.17	28	0.22	100	1.02	24	0.20
1012101	1012101	17	0.16	27	0.21	63	0.64	22	0.19
1012103	1012103	17	0.16	16	0.12	15	0.15	9	0.08
1012106	1012106	33	0.30	32	0.25	116	1.18	27	0.23
1012201	1012201	36	0.33	43	0.33	94	0.96	37	0.31
1012203	1012203	17	0.16	9	0.07	15	0.15	8	0.07
1012206	1012206	32	0.29	42	0.32	99	1.01	29	0.24
1012301	1012301	22	0.20	34	0.26	86	0.88	40	0.34
1012303	1012303	18	0.17	18	0.14	25	0.25	22	0.19

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1012306	1012306	38	0.35	44	0.34	136	1.39	37	0.31
1012401	1012401	30	0.28	33	0.26	85	0.87	22	0.19
1012403	1012403	13	0.12	13	0.10	16	0.16	7	0.06
1012406	1012406	7	0.06	8	0.06	39	0.40	9	0.08
1012501	1012501	15	0.14	19	0.15	63	0.64	20	0.17
1012503	1012503	13	0.12	12	0.09	17	0.17	6	0.05
1012506	1012506	20	0.18	20	0.15	64	0.65	9	0.08
1012601	1012601	22	0.20	23	0.18	60	0.61	23	0.19
1012603	1012603	6	0.06	11	0.09	11	0.11	14	0.12
1012606	1012606	25	0.23	29	0.22	86	0.88	19	0.16
1012701	1012701	42	0.39	33	0.26	.	.	42	0.35
1012703	1012703	8	0.07	13	0.10	.	.	12	0.10
1012706	1012706	15	0.14	21	0.16	.	.	14	0.12
1012801	1012801	47	0.43	38	0.29	.	.	49	0.41
1012803	1012803	91	0.84	117	0.90	.	.	99	0.84
1012901	1012901	33	0.30	39	0.30	.	.	40	0.34
1012903	1012903	46	0.42	74	0.57	.	.	56	0.47
1013101	1013101	30	0.28	34	0.26	.	.	35	0.30
1013103	1013103	29	0.27	28	0.22	.	.	42	0.35
1023101	1023101	49	0.45	46	0.36	.	.	54	0.46
1023103	1023103	32	0.29	43	0.33	.	.	11	0.09
1023106	1023106	11	0.09
1024801	1024801	42	0.39	42	0.32	.	.	36	0.30
1024803	1024803	50	0.46	63	0.49	.	.	59	0.50
1025201	1025201	35	0.32	42	0.32	93	0.95	37	0.31
1025203	1025203	14	0.13	18	0.14	27	0.28	17	0.14
1025206	1025206	24	0.22	28	0.22	92	0.94	19	0.16
1028001	1028001	45	0.41	48	0.37	125	1.27	44	0.37
1028003	1028003	40	0.37	49	0.38	53	0.54	40	0.34
1030601	1030601	42	0.39	42	0.32	.	.	44	0.37
1030603	1030603	42	0.39	55	0.43	.	.	43	0.36
1031001	1031001	53	0.49	44	0.34	.	.	60	0.51
1031003	1031003	42	0.39	64	0.49	.	.	51	0.43
1032601	1032601	94	0.96	.	.
1032603	1032603	23	0.23	.	.
1032606	1032606	43	0.44	.	.
1033001	1033001	30	0.28	29	0.22	75	0.76	31	0.26
1033003	1033003	31	0.29	27	0.21	30	0.31	25	0.21
1036401	1036401	51	0.47	61	0.47	.	.	40	0.34
1036403	1036403	40	0.37	52	0.40	.	.	33	0.28
1036601	1036601	21	0.19	30	0.23	.	.	26	0.22
1036603	1036603	6	0.06	7	0.05	.	.	10	0.08
1036606	1036606	49	0.45	33	0.26	.	.	41	0.35
1037001	1037001	139	1.42	.	.
1037801	1037801	17	0.16	23	0.18	.	.	22	0.19
1037803	1037803	18	0.17	27	0.21	.	.	21	0.18
1037806	1037806	22	0.20	26	0.20	.	.	28	0.24
1038501	1038501	39	0.36	39	0.30	132	1.34	39	0.33
1038503	1038503	12	0.11	12	0.09	14	0.14	9	0.08
1038506	1038506	14	0.13	7	0.05	52	0.53	21	0.18
1038701	1038701	14	0.13	22	0.17	.	.	8	0.07
1038703	1038703	11	0.10	13	0.10	.	.	6	0.05
1038706	1038706	29	0.27	24	0.19	.	.	17	0.14
1040501	1040501	13	0.12	32	0.25	.	.	20	0.17
1040503	1040503	5	0.05	10	0.08	.	.	14	0.12
1040506	1040506	23	0.21	33	0.26	.	.	34	0.29
1040701	1040701	20	0.18	22	0.17	.	.	17	0.14
1040703	1040703	15	0.14	17	0.13	.	.	24	0.20
1040706	1040706	17	0.16	17	0.13	.	.	12	0.10
1050801	1050801	62	0.57	59	0.46	.	.	51	0.43
1050803	1050803	19	0.17	29	0.22	.	.	34	0.29
1060701	1060701	42	0.39	37	0.29	.	.	40	0.34
1060703	1060703	15	0.14	13	0.10	.	.	10	0.08

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Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1060706	1060706	9	0.08	16	0.12	.	.	5	0.04
1060901	1060901	34	0.31	44	0.34	.	.	23	0.19
1060903	1060903	12	0.11	9	0.07	.	.	11	0.09
1060906	1060906	10	0.09	9	0.07	.	.	11	0.09
1061201	1061201	26	0.24	33	0.26	.	.	44	0.37
1061203	1061203	5	0.05	13	0.10	.	.	8	0.07
1061206	1061206	8	0.07
1062001	1062001	30	0.28	32	0.25	.	.	22	0.19
1062003	1062003	31	0.29	46	0.36	.	.	48	0.41
1062101	1062101	45	0.41	47	0.36	.	.	59	0.50
1062103	1062103	8	0.07	12	0.09	.	.	17	0.14
1062201	1062201	46	0.42	46	0.36	.	.	49	0.41
1062203	1062203	13	0.12	16	0.12	.	.	13	0.11
1063301	1063301	70	0.64	60	0.46	.	.	59	0.50
1063303	1063303	14	0.13	26	0.20	.	.	10	0.08
1080401	1080401	43	0.40	65	0.50	.	.	67	0.57
1080403	1080403	6	0.06	14	0.11	.	.	12	0.10
1080503	1080503	147	1.35	169	1.31	.	.	170	1.44
1080601	1080601	68	0.63	78	0.60	.	.	69	0.58
1080603	1080603	22	0.20	16	0.12	.	.	22	0.19
1621503	1621503	120	1.10	166	1.28	.	.	111	0.94
1713901	1713901	54	0.50	66	0.51	.	.	54	0.46
1713903	1713903	5	0.05	10	0.08	.	.	13	0.11
1713906	1713906	7	0.06	6	0.05	.	.	7	0.06
1900101	1900101	183	1.68	220	1.70	.	.	223	1.88
1900103	1900103	10	0.09	9	0.07	.	.	9	0.08
1900106	1900106	14	0.13	16	0.12	.	.	6	0.05
1900201	1900201	188	1.73	179	1.38	.	.	180	1.52
1900203	1900203	5	0.05	14	0.11	.	.	9	0.08
1900206	1900206	21	0.19	19	0.15	.	.	14	0.12
1900301	1900301	190	1.75	219	1.69	.	.	215	1.82
1900303	1900303	18	0.17	17	0.13	.	.	19	0.16
1900306	1900306	30	0.28	33	0.26	.	.	23	0.19
1900401	1900401	197	1.81	221	1.71	.	.	212	1.79
1900403	1900403	10	0.09	12	0.09	.	.	9	0.08
1900406	1900406	12	0.11	11	0.09	.	.	4	0.03
2900102	2900102	56	0.52	69	0.53	.	.	70	0.59
2900105	2900105	174	1.60	185	1.43	.	.	166	1.40
2900202	2900202	24	0.22	34	0.26	.	.	28	0.24
2900205	2900205	169	1.55	185	1.43	.	.	153	1.29
2900302	2900302	60	0.55	84	0.65	.	.	57	0.48
2900305	2900305	142	1.31	209	1.62	.	.	170	1.44
3900104	3900104	101	0.93	119	0.92	.	.	121	1.02
3900107	3900107	256	2.36	256	1.98	.	.	246	2.08
3900204	3900204	98	0.90	118	0.91	.	.	94	0.79
3900207	3900207	245	2.25	276	2.13	.	.	223	1.88
3900304	3900304	99	0.91	120	0.93	.	.	121	1.02
3900307	3900307	242	2.23	284	2.20	.	.	227	1.92
3900404	3900404	217	2.00	336	2.60	.	.	286	2.42
6900199	6900199	142	1.31	153	1.18	.	.	161	1.36
6900299	6900299	144	1.32	142	1.10	.	.	122	1.03
6900399	6900399	142	1.31	157	1.21	.	.	159	1.34
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0999911	0999911	239,784	3.27	238,839	3.70	.	.	240,870	3.27
1000103	1000103	2,538	0.03	1,289	0.02	.	.	1,880	0.03
1000106	1000106	7,441	0.10	8,624	0.13	.	.	8,083	0.11
1000301	1000301	5,096	0.07	4,841	0.07	.	.	4,839	0.07
1000303	1000303	2,281	0.03	2,990	0.05	.	.	2,478	0.03
1000306	1000306	5,518	0.08	4,987	0.08	.	.	5,868	0.08
1000401	1000401	4,965	0.07	3,424	0.05	.	.	3,591	0.05
1000403	1000403	5,477	0.07	7,233	0.11	.	.	7,217	0.10

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Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1000501	1000501	12,318	0.17	11,668	0.18	.	.	11,278	0.15
1000503	1000503	2,257	0.03	3,717	0.06	.	.	4,274	0.06
1000506	1000506	3,447	0.05	2,815	0.04	.	.	2,729	0.04
1000601	1000601	12,582	0.17	4,420	0.07	6,167	0.72	6,098	0.08
1000603	1000603	4,412	0.06	1,439	0.02	992	0.12	4,083	0.06
1000606	1000606	2,277	0.03	3,666	0.06	2,355	0.27	8,953	0.12
1000801	1000801	2,472	0.03	2,839	0.04	.	.	1,836	0.02
1000803	1000803	5,006	0.07	4,608	0.07	.	.	5,745	0.08
1000901	1000901	9,176	0.13	3,604	0.06	4,968	0.58	6,146	0.08
1000903	1000903	767	0.01	952	0.01	821	0.10	2,420	0.03
1000906	1000906	7,912	0.11	4,487	0.07	3,242	0.38	10,072	0.14
1001001	1001001	8,232	0.11	3,588	0.06	4,912	0.57	7,869	0.11
1001003	1001003	1,950	0.03	1,266	0.02	569	0.07	2,096	0.03
1001006	1001006	3,270	0.04	1,763	0.03	1,151	0.13	3,536	0.05
1001301	1001301	6,836	0.09	5,798	0.09	.	.	6,212	0.08
1001303	1001303	1,288	0.02	3,251	0.05	.	.	3,126	0.04
1001306	1001306	1,448	0.02
1001401	1001401	13,631	0.19	5,237	0.08	5,940	0.69	6,696	0.09
1001403	1001403	1,931	0.03	349	0.01	490	0.06	3,249	0.04
1001406	1001406	4,228	0.06	4,128	0.06	3,275	0.38	10,091	0.14
1001801	1001801	3,826	0.05	2,914	0.05	.	.	2,988	0.04
1001803	1001803	1,055	0.01	1,851	0.03	.	.	1,802	0.02
1001901	1001901	4,119	0.06	3,602	0.06	.	.	2,797	0.04
1001903	1001903	1,100	0.02	1,516	0.02	.	.	2,380	0.03
1002401	1002401	39,609	0.54	20,489	0.32	20,331	2.37	35,752	0.49
1002403	1002403	8,098	0.11	3,808	0.06	4,196	0.49	7,732	0.10
1002406	1002406	9,576	0.13	4,451	0.07	4,088	0.48	15,104	0.20
1002601	1002601	2,505	0.03
1002603	1002603	2,713	0.04	5,104	0.08	.	.	5,101	0.07
1002801	1002801	7,870	0.11	6,723	0.10	.	.	8,930	0.12
1002803	1002803	3,016	0.04	3,417	0.05	.	.	1,995	0.03
1002806	1002806	1,629	0.02	2,232	0.03	.	.	1,547	0.02
1002901	1002901	59,315	0.81	27,310	0.42	31,243	3.64	42,033	0.57
1002903	1002903	5,798	0.08	4,545	0.07	687	0.08	12,421	0.17
1002906	1002906	11,229	0.15	7,070	0.11	7,117	0.83	21,744	0.30
1003001	1003001	15,184	0.21	12,845	0.20	.	.	12,199	0.17
1003003	1003003	1,520	0.02	3,766	0.06	.	.	2,713	0.04
1003006	1003006	1,804	0.02	1,759	0.03	.	.	3,305	0.04
1003201	1003201	16,710	0.23	8,073	0.12	11,291	1.32	17,100	0.23
1003203	1003203	13,443	0.18	4,773	0.07	3,097	0.36	14,675	0.20
1003206	1003206	17,801	0.24	10,753	0.17	9,264	1.08	16,122	0.22
1003301	1003301	10,398	0.14	4,987	0.08	5,596	0.65	9,374	0.13
1003303	1003303	694	0.01	3,710	0.06	3,125	0.36	1,846	0.03
1003306	1003306	6,032	0.08	6,342	0.09
1003801	1003801	15,983	0.22	10,871	0.17	15,587	1.82	15,631	0.21
1003803	1003803	5,793	0.08	4,085	0.06	1,131	0.13	13,964	0.19
1003806	1003806	19,447	0.27	5,711	0.09	3,971	0.46	13,743	0.19
1003901	1003901	17,024	0.23	11,766	0.18	11,055	1.29	13,916	0.19
1003903	1003903	3,052	0.04	1,799	0.03	2,290	0.27	6,863	0.09
1003906	1003906	27,166	0.37	9,882	0.15	10,144	1.18	26,183	0.36
1004201	1004201	10,037	0.14	4,661	0.07	6,020	0.70	7,865	0.11
1004203	1004203	2,628	0.04	1,603	0.02	868	0.10	3,178	0.04
1004206	1004206	10,189	0.14	5,197	0.08	4,557	0.53	12,099	0.16
1004301	1004301	5,597	0.08	4,806	0.07	.	.	4,253	0.06
1004303	1004303	3,833	0.05	4,389	0.07	.	.	5,064	0.07
1004501	1004501	7,835	0.11	3,126	0.05	5,343	0.62	8,437	0.11
1004503	1004503	5,858	0.08	1,728	0.03	886	0.10	3,050	0.04
1004506	1004506	12,832	0.18	8,207	0.13	6,872	0.80	15,220	0.21
1004601	1004601	2,863	0.04
1004603	1004603	7,255	0.10	2,386	0.04	.	.	10,144	0.14
1004701	1004701	14,272	0.19	8,011	0.12	8,653	1.01	17,039	0.23
1004703	1004703	5,908	0.08	2,997	0.05	1,853	0.22	6,545	0.09
1004706	1004706	13,047	0.18	5,562	0.09	6,029	0.70	10,599	0.14

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Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1004801	1004801	15,822	0.22	9,303	0.14	13,531	1.58	17,837	0.24
1004803	1004803	8,350	0.11	3,699	0.06	1,499	0.17	7,864	0.11
1004806	1004806	15,689	0.21	8,007	0.12	6,454	0.75	16,816	0.23
1004901	1004901	19,805	0.27	10,249	0.16	12,724	1.48	16,812	0.23
1004903	1004903	10,891	0.15	3,957	0.06	1,221	0.14	3,726	0.05
1004906	1004906	8,216	0.11	5,131	0.08	5,321	0.62	18,278	0.25
1005101	1005101	7,001	0.10	2,685	0.04	3,159	0.37	5,359	0.07
1005103	1005103	1,238	0.02	531	0.01	678	0.08	1,751	0.02
1005106	1005106	2,410	0.03	2,112	0.03	1,483	0.17	3,695	0.05
1005201	1005201	26,434	0.36	13,445	0.21	17,251	2.01	28,370	0.39
1005203	1005203	18,896	0.26	7,799	0.12	4,387	0.51	9,518	0.13
1005206	1005206	8,183	0.11	5,051	0.08	4,797	0.56	15,599	0.21
1005301	1005301	5,250	0.07	4,630	0.07	.	.	4,468	0.06
1005303	1005303	1,274	0.02	1,901	0.03	.	.	2,080	0.03
1005501	1005501	8,331	0.11	4,116	0.06	4,322	0.50	6,373	0.09
1005503	1005503	1,420	0.02	480	0.01	315	0.04	1,587	0.02
1005506	1005506	5,099	0.07	2,748	0.04	2,698	0.31	6,940	0.09
1005601	1005601	8,599	0.12	9,083	0.14	.	.	6,035	0.08
1005603	1005603	4,375	0.06	12,602	0.20	.	.	13,517	0.18
1005606	1005606	7,405	0.10
1005701	1005701	10,452	0.14	6,123	0.09	7,797	0.91	14,194	0.19
1005703	1005703	7,693	0.10	3,824	0.06	2,287	0.27	5,527	0.08
1005706	1005706	6,200	0.08	2,755	0.04	2,638	0.31	6,031	0.08
1005801	1005801	4,376	0.06	1,967	0.03	3,036	0.35	3,138	0.04
1005803	1005803	3,380	0.05	1,233	0.02	663	0.08	3,222	0.04
1005806	1005806	3,315	0.05	2,564	0.04	2,060	0.24	5,260	0.07
1006001	1006001	23,881	0.33	16,139	0.25	15,145	1.77	19,252	0.26
1006003	1006003	14,550	0.20	4,413	0.07	4,885	0.57	14,362	0.19
1006006	1006006	12,063	0.16	4,595	0.07	5,044	0.59	17,121	0.23
1006101	1006101	8,297	0.11	2,655	0.04	3,544	0.41	4,220	0.06
1006103	1006103	1,802	0.02	738	0.01	878	0.10	2,677	0.04
1006106	1006106	6,609	0.09	4,836	0.07	3,793	0.44	9,622	0.13
1006201	1006201	7,619	0.10	8,029	0.12	.	.	6,305	0.09
1006203	1006203	1,605	0.02	1,134	0.02	.	.	1,265	0.02
1006206	1006206	1,769	0.02	2,437	0.04	.	.	4,149	0.06
1006401	1006401	5,973	0.08	9,591	0.15	.	.	8,394	0.11
1006403	1006403	2,783	0.04	1,536	0.02	.	.	1,940	0.03
1006406	1006406	5,368	0.07	2,811	0.04	.	.	3,643	0.05
1006601	1006601	7,505	0.10	7,003	0.11	6,568	0.77	10,974	0.15
1006603	1006603	2,613	0.04	1,599	0.02	1,139	0.13	4,296	0.06
1006606	1006606	8,217	0.11	3,257	0.05	4,130	0.48	8,803	0.12
1006701	1006701	23,546	0.32	6,746	0.10	7,055	0.82	12,187	0.17
1006703	1006703	4,419	0.06	2,853	0.04	1,033	0.12	2,118	0.03
1006706	1006706	6,194	0.08	3,265	0.05	4,730	0.55	11,064	0.15
1006801	1006801	4,575	0.06	4,654	0.07	.	.	3,231	0.04
1006803	1006803	2,631	0.04	1,345	0.02	.	.	2,328	0.03
1006806	1006806	3,378	0.05	4,453	0.07	.	.	5,152	0.07
1006901	1006901	24,160	0.33	10,420	0.16	11,066	1.29	18,312	0.25
1006903	1006903	5,636	0.08	3,375	0.05	2,085	0.24	9,531	0.13
1006906	1006906	16,400	0.22	8,864	0.14	9,505	1.11	18,110	0.25
1007301	1007301	11,202	0.15	9,105	0.14	.	.	8,654	0.12
1007303	1007303	1,325	0.02	1,473	0.02	.	.	998	0.01
1007306	1007306	3,725	0.05	5,537	0.09	.	.	6,707	0.09
1007403	1007403	3,059	0.04	3,057	0.05	.	.	3,118	0.04
1007501	1007501	10,306	0.14	12,078	0.19	.	.	11,529	0.16
1007503	1007503	3,841	0.05	3,517	0.05	.	.	1,586	0.02
1007506	1007506	4,166	0.06	4,743	0.07	.	.	7,088	0.10
1007601	1007601	5,824	0.08	4,825	0.07	.	.	5,384	0.07
1007603	1007603	2,419	0.03	3,190	0.05	.	.	2,818	0.04
1007701	1007701	4,052	0.06	3,884	0.06	.	.	2,834	0.04
1007703	1007703	2,744	0.04	2,868	0.04	.	.	3,931	0.05
1007801	1007801	8,671	0.12	4,003	0.06	4,646	0.54	6,965	0.09
1007803	1007803	2,884	0.04	1,307	0.02	910	0.11	2,019	0.03

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1007806	1007806	6,195	0.08	3,484	0.05	3,240	0.38	8,913	0.12
1007901	1007901	15,970	0.22	7,056	0.11	9,181	1.07	11,489	0.16
1007903	1007903	3,352	0.05	1,887	0.03	1,238	0.14	4,634	0.06
1007906	1007906	11,175	0.15	6,234	0.10	4,760	0.56	14,434	0.20
1008301	1008301	5,229	0.07	4,286	0.07	.	.	3,039	0.04
1008303	1008303	3,919	0.05	4,628	0.07	.	.	6,066	0.08
1008601	1008601	7,275	0.10	9,598	0.15	.	.	7,085	0.10
1008603	1008603	3,721	0.05	2,026	0.03	.	.	4,684	0.06
1008901	1008901	44,870	0.61	19,401	0.30	26,271	3.06	28,256	0.38
1008903	1008903	18,627	0.25	15,311	0.24	6,424	0.75	27,654	0.38
1008906	1008906	23,114	0.32	8,379	0.13	10,218	1.19	30,695	0.42
1009101	1009101	40,161	0.55	20,591	0.32	21,741	2.54	44,337	0.60
1009103	1009103	16,227	0.22	5,803	0.09	4,015	0.47	10,025	0.14
1009106	1009106	5,732	0.08	4,347	0.07	4,927	0.57	7,864	0.11
1009201	1009201	10,282	0.14	9,269	0.14	.	.	8,480	0.12
1009203	1009203	1,452	0.02	1,690	0.03	.	.	1,384	0.02
1009206	1009206	2,570	0.04	3,776	0.06	.	.	4,961	0.07
1009401	1009401	7,303	0.10	6,716	0.10	.	.	6,761	0.09
1009403	1009403	1,929	0.03	2,385	0.04	.	.	2,429	0.03
1009501	1009501	5,831	0.08	4,099	0.06	5,407	0.63	8,597	0.12
1009503	1009503	2,380	0.03	2,159	0.03	711	0.08	2,448	0.03
1009506	1009506	13,970	0.19	4,979	0.08	5,106	0.60	11,643	0.16
1009601	1009601	10,217	0.14	3,524	0.05	5,057	0.59	8,658	0.12
1009603	1009603	1,082	0.01	549	0.01	246	0.03	2,010	0.03
1009606	1009606	2,352	0.03	2,617	0.04	1,389	0.16	2,995	0.04
1009801	1009801	6,905	0.09	3,150	0.05	3,760	0.44	7,105	0.10
1009803	1009803	4,900	0.07	1,763	0.03	1,059	0.12	2,954	0.04
1009806	1009806	5,361	0.07	3,663	0.06	3,770	0.44	7,059	0.10
1010001	1010001	11,027	0.15	4,980	0.08	5,752	0.67	9,685	0.13
1010003	1010003	2,508	0.03	1,788	0.03	692	0.08	3,640	0.05
1010006	1010006	4,495	0.06	1,176	0.02	1,529	0.18	4,384	0.06
1010101	1010101	7,716	0.11	6,470	0.10	.	.	5,915	0.08
1010103	1010103	1,539	0.02	2,470	0.04	.	.	2,791	0.04
1010301	1010301	3,994	0.05	3,105	0.05	4,233	0.49	6,872	0.09
1010303	1010303	8,599	0.12	3,316	0.05	2,220	0.26	5,907	0.08
1010401	1010401	11,873	0.16	11,233	0.17	.	.	8,282	0.11
1010403	1010403	1,576	0.02	2,391	0.04	.	.	4,457	0.06
1010406	1010406	1,697	0.02	2,666	0.04	.	.	2,101	0.03
1010501	1010501	6,552	0.09	1,929	0.03	2,743	0.32	6,793	0.09
1010503	1010503	3,830	0.05	1,094	0.02	736	0.09	1,150	0.02
1010506	1010506	5,455	0.07	4,661	0.07	4,192	0.49	7,322	0.10
1010801	1010801	29,924	0.41	8,561	0.13	14,791	1.73	21,923	0.30
1010803	1010803	9,203	0.13	9,515	0.15	3,584	0.42	11,596	0.16
1010806	1010806	8,251	0.11	5,504	0.09	5,187	0.60	13,941	0.19
1010901	1010901	35,107	0.48	15,534	0.24	16,503	1.92	18,686	0.25
1010903	1010903	3,733	0.05	2,376	0.04	1,896	0.22	5,399	0.07
1010906	1010906	20,401	0.28	11,848	0.18	11,232	1.31	35,991	0.49
1011001	1011001	41,303	0.56	14,366	0.22	19,999	2.33	25,664	0.35
1011003	1011003	8,581	0.12	9,975	0.15	2,788	0.33	16,488	0.22
1011006	1011006	19,273	0.26	10,186	0.16	11,517	1.34	27,029	0.37
1011201	1011201	6,182	0.08	5,332	0.08	.	.	5,002	0.07
1011203	1011203	1,643	0.02	2,390	0.04	.	.	2,646	0.04
1011301	1011301	8,341	0.11	9,511	0.15	.	.	9,230	0.13
1011303	1011303	1,237	0.02	1,313	0.02	.	.	1,889	0.03
1011701	1011701	13,172	0.18	6,209	0.10	7,863	0.92	12,451	0.17
1011703	1011703	1,741	0.02	1,562	0.02	1,096	0.13	3,549	0.05
1011706	1011706	17,222	0.24	8,047	0.12	6,939	0.81	15,954	0.22
1011801	1011801	5,469	0.07	3,845	0.06	.	.	4,391	0.06
1011803	1011803	5,014	0.07	3,958	0.06	.	.	6,250	0.08
1011901	1011901	6,585	0.09	2,322	0.04	3,719	0.43	5,766	0.08
1011903	1011903	1,833	0.03	951	0.01	600	0.07	1,090	0.01
1011906	1011906	3,470	0.05	2,470	0.04	1,554	0.18	5,135	0.07
1012001	1012001	14,290	0.20	6,068	0.09	6,168	0.72	10,921	0.15

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1012003	1012003	5,108	0.07	1,694	0.03	1,166	0.14	2,537	0.03
1012006	1012006	4,755	0.06	4,182	0.06	4,624	0.54	10,215	0.14
1012101	1012101	3,825	0.05	2,793	0.04	3,040	0.35	5,284	0.07
1012103	1012103	4,182	0.06	1,534	0.02	631	0.07	2,376	0.03
1012106	1012106	7,922	0.11	3,719	0.06	4,365	0.51	8,753	0.12
1012201	1012201	6,048	0.08	3,291	0.05	4,056	0.47	6,533	0.09
1012203	1012203	3,375	0.05	781	0.01	513	0.06	953	0.01
1012206	1012206	5,138	0.07	3,318	0.05	2,832	0.33	7,362	0.10
1012301	1012301	17,094	0.23	11,578	0.18	11,825	1.38	20,336	0.28
1012303	1012303	12,715	0.17	4,629	0.07	3,427	0.40	15,286	0.21
1012306	1012306	27,577	0.38	15,673	0.24	16,750	1.95	29,226	0.40
1012401	1012401	56,587	0.77	30,076	0.47	29,894	3.49	47,994	0.65
1012403	1012403	18,143	0.25	5,990	0.09	4,374	0.51	12,344	0.17
1012406	1012406	7,814	0.11	5,143	0.08	7,179	0.84	22,892	0.31
1012501	1012501	17,498	0.24	10,545	0.16	21,190	2.47	36,870	0.50
1012503	1012503	16,554	0.23	9,787	0.15	4,832	0.56	13,060	0.18
1012506	1012506	36,392	0.50	14,671	0.23	9,135	1.07	20,556	0.28
1012601	1012601	13,957	0.19	7,349	0.11	8,545	1.00	11,501	0.16
1012603	1012603	4,636	0.06	2,554	0.04	1,516	0.18	7,699	0.10
1012606	1012606	13,787	0.19	6,204	0.10	5,990	0.70	12,951	0.18
1012701	1012701	10,208	0.14	8,650	0.13	.	.	8,522	0.12
1012703	1012703	1,746	0.02	2,838	0.04	.	.	3,604	0.05
1012706	1012706	2,983	0.04	3,312	0.05	.	.	3,182	0.04
1012801	1012801	4,896	0.07	3,524	0.05	.	.	3,859	0.05
1012803	1012803	2,750	0.04	4,099	0.06	.	.	3,880	0.05
1012901	1012901	4,222	0.06	3,764	0.06	.	.	4,296	0.06
1012903	1012903	2,523	0.03	2,910	0.05	.	.	2,440	0.03
1013101	1013101	4,262	0.06	4,503	0.07	.	.	3,799	0.05
1013103	1013103	2,640	0.04	2,386	0.04	.	.	3,069	0.04
1023101	1023101	8,912	0.12	7,613	0.12	.	.	7,084	0.10
1023103	1023103	3,054	0.04	3,854	0.06	.	.	2,074	0.03
1023106	1023106	2,350	0.03
1024801	1024801	3,164	0.04	3,062	0.05	.	.	2,976	0.04
1024803	1024803	2,974	0.04	3,095	0.05	.	.	3,372	0.05
1025201	1025201	7,577	0.10	3,668	0.06	4,882	0.57	8,518	0.12
1025203	1025203	3,289	0.04	1,954	0.03	1,238	0.14	4,367	0.06
1025206	1025206	5,954	0.08	2,733	0.04	2,245	0.26	3,951	0.05
1028001	1028001	12,328	0.17	5,661	0.09	7,322	0.85	9,640	0.13
1028003	1028003	6,375	0.09	3,656	0.06	2,013	0.23	9,064	0.12
1030601	1030601	9,318	0.13	9,919	0.15	.	.	9,545	0.13
1030603	1030603	1,979	0.03	2,231	0.03	.	.	2,509	0.03
1031001	1031001	3,407	0.05	2,720	0.04	.	.	2,662	0.04
1031003	1031003	1,134	0.02	1,786	0.03	.	.	2,003	0.03
1032601	1032601	7,886	0.92	.	.
1032603	1032603	1,660	0.19	.	.
1032606	1032606	2,507	0.29	.	.
1033001	1033001	12,316	0.17	6,743	0.10	8,085	0.94	13,017	0.18
1033003	1033003	8,037	0.11	3,338	0.05	2,001	0.23	7,916	0.11
1036401	1036401	6,198	0.08	5,934	0.09	.	.	5,602	0.08
1036403	1036403	920	0.01	1,153	0.02	.	.	1,618	0.02
1036601	1036601	4,690	0.06	5,785	0.09	.	.	3,292	0.04
1036603	1036603	1,116	0.02	1,025	0.02	.	.	1,641	0.02
1036606	1036606	10,148	0.14	9,195	0.14	.	.	11,281	0.15
1037001	1037001	2,659	0.31	.	.
1037801	1037801	4,201	0.06	4,694	0.07	.	.	4,308	0.06
1037803	1037803	5,046	0.07	5,277	0.08	.	.	3,072	0.04
1037806	1037806	5,195	0.07	3,873	0.06	.	.	7,199	0.10
1038501	1038501	11,418	0.16	5,935	0.09	6,398	0.75	8,939	0.12
1038503	1038503	2,944	0.04	1,576	0.02	427	0.05	1,964	0.03
1038506	1038506	2,594	0.04	775	0.01	1,468	0.17	5,614	0.08
1038701	1038701	2,665	0.04	2,895	0.04	.	.	2,596	0.04
1038703	1038703	2,148	0.03	1,788	0.03	.	.	870	0.01
1038706	1038706	4,227	0.06	3,497	0.05	.	.	4,872	0.07

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1040501	1040501	2,714	0.04	4,919	0.08	.	.	2,350	0.03
1040503	1040503	1,276	0.02	1,269	0.02	.	.	1,910	0.03
1040506	1040506	7,298	0.10	5,083	0.08	.	.	7,093	0.10
1040701	1040701	3,180	0.04	4,656	0.07	.	.	2,841	0.04
1040703	1040703	4,137	0.06	3,370	0.05	.	.	4,435	0.06
1040706	1040706	2,765	0.04	3,207	0.05	.	.	4,071	0.06
1050801	1050801	13,670	0.19	12,161	0.19	.	.	11,166	0.15
1050803	1050803	2,653	0.04	4,199	0.06	.	.	5,753	0.08
1060701	1060701	15,222	0.21	14,341	0.22	.	.	15,004	0.20
1060703	1060703	5,698	0.08	6,205	0.10	.	.	5,927	0.08
1060706	1060706	6,527	0.09	6,380	0.10	.	.	6,210	0.08
1060901	1060901	14,174	0.19	16,200	0.25	.	.	9,484	0.13
1060903	1060903	5,100	0.07	5,345	0.08	.	.	5,799	0.08
1060906	1060906	6,829	0.09	3,315	0.05	.	.	8,998	0.12
1061201	1061201	20,696	0.28	20,001	0.31	.	.	20,824	0.28
1061203	1061203	2,150	0.03	6,349	0.10	.	.	5,650	0.08
1061206	1061206	3,211	0.04
1062001	1062001	4,309	0.06	4,522	0.07	.	.	1,764	0.02
1062003	1062003	4,161	0.06	3,960	0.06	.	.	6,624	0.09
1062101	1062101	22,404	0.31	21,956	0.34	.	.	17,894	0.24
1062103	1062103	2,481	0.03	2,893	0.04	.	.	6,880	0.09
1062201	1062201	22,749	0.31	20,879	0.32	.	.	20,380	0.28
1062203	1062203	4,433	0.06	6,192	0.10	.	.	6,592	0.09
1063301	1063301	9,856	0.13	8,624	0.13	.	.	10,158	0.14
1063303	1063303	2,177	0.03	3,355	0.05	.	.	1,725	0.02
1080401	1080401	9,324	0.13	8,297	0.13	.	.	8,640	0.12
1080403	1080403	1,341	0.02	2,225	0.03	.	.	2,010	0.03
1080503	1080503	4,359	0.06	4,296	0.07	.	.	4,310	0.06
1080601	1080601	10,125	0.14	10,002	0.15	.	.	9,276	0.13
1080603	1080603	3,070	0.04	2,940	0.05	.	.	3,749	0.05
1621503	1621503	5,162	0.07	5,123	0.08	.	.	5,231	0.07
1713901	1713901	10,838	0.15	10,326	0.16	.	.	9,521	0.13
1713903	1713903	687	0.01	1,381	0.02	.	.	2,175	0.03
1713906	1713906	820	0.01	672	0.01	.	.	937	0.01
1900101	1900101	110,359	1.51	90,580	1.40	.	.	109,824	1.49
1900103	1900103	4,549	0.06	3,716	0.06	.	.	4,791	0.07
1900106	1900106	6,000	0.08	7,663	0.12	.	.	2,534	0.03
1900201	1900201	80,286	1.10	75,358	1.17	.	.	80,076	1.09
1900203	1900203	2,281	0.03	6,192	0.10	.	.	3,571	0.05
1900206	1900206	5,934	0.08	6,246	0.10	.	.	7,537	0.10
1900301	1900301	100,917	1.38	94,906	1.47	.	.	96,262	1.31
1900303	1900303	6,987	0.10	6,437	0.10	.	.	8,713	0.12
1900306	1900306	10,697	0.15	12,771	0.20	.	.	12,934	0.18
1900401	1900401	50,454	0.69	51,921	0.80	.	.	54,791	0.74
1900403	1900403	3,577	0.05	4,246	0.07	.	.	2,347	0.03
1900406	1900406	4,092	0.06	1,740	0.03	.	.	1,434	0.02
2900102	2900102	51,731	0.71	51,641	0.80	.	.	55,796	0.76
2900105	2900105	189,905	2.59	186,938	2.89	.	.	187,005	2.54
2900202	2900202	28,757	0.39	31,714	0.49	.	.	25,684	0.35
2900205	2900205	270,130	3.69	268,269	4.15	.	.	279,015	3.79
2900302	2900302	48,049	0.66	43,521	0.67	.	.	43,017	0.58
2900305	2900305	142,862	1.95	146,070	2.26	.	.	149,254	2.03
3900104	3900104	47,741	0.65	54,590	0.84	.	.	75,063	1.02
3900107	3900107	476,879	6.51	477,722	7.39	.	.	456,742	6.20
3900204	3900204	40,115	0.55	40,738	0.63	.	.	46,634	0.63
3900207	3900207	393,203	5.37	393,694	6.09	.	.	385,441	5.23
3900304	3900304	51,245	0.70	50,815	0.79	.	.	74,529	1.01
3900307	3900307	324,390	4.43	328,046	5.08	.	.	301,923	4.10
3900404	3900404	47,770	0.65	47,182	0.73	.	.	47,583	0.65
6900199	6900199	701,023	9.57	703,195	10.88	.	.	694,226	9.42
6900299	6900299	837,349	11.43	834,169	12.91	.	.	845,894	11.48
6900399	6900399	666,346	9.09	671,610	10.39	.	.	670,207	9.10

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
**ENBGSMPPL -
Enrollment by beneficiary category**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
01	Active Duty	4,341	39.94	4,983	38.54	4,487	45.72	4,844	40.91
02	Active Duty fam,Prime,civ PCM	140	1.29	187	1.45	.	.	156	1.32
03	Active Duty fam,Prime,mil PCM	1,154	10.62	1,376	10.64	813	8.28	1,313	11.09
04	Active Duty fam,non- enrollee	308	2.83	371	2.87	.	.	346	2.92
05	Retired,<65,civ PCM	485	4.46	579	4.48	.	.	488	4.12
06	Retired,<65,mil PCM	3,004	27.64	3,772	29.17	4,515	46.00	3,205	27.07
07	Retired,<65,non-enrollee	950	8.74	1,139	8.81	.	.	972	8.21
08	Retired,65+,civ PCM	13	0.12	9	0.07	.	.	9	0.08
09	Retired,65+,mil PCM	40	0.37	49	0.38	.	.	43	0.36
10	Retired,65+,non-enrollee	375	3.45	393	3.04	.	.	389	3.29
11	TRICARE Reserve Select	60	0.55	73	0.56	.	.	75	0.63

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
01	Active Duty	1,648,555	22.50	1,153,847	17.85	515,920	60.17	1,476,858	20.04
02	Active Duty fam,Prime,civ PCM	128,536	1.75	126,876	1.96	.	.	127,024	1.72
03	Active Duty fam,Prime,mil PCM	426,785	5.82	286,365	4.43	88,096	10.27	453,148	6.15
04	Active Duty fam,non- enrollee	143,577	1.96	159,397	2.47	.	.	198,074	2.69
05	Retired,<65,civ PCM	602,897	8.23	601,278	9.30	.	.	612,748	8.32
06	Retired,<65,mil PCM	694,332	9.48	453,428	7.02	253,365	29.55	863,327	11.72
07	Retired,<65,non-enrollee	1,237,765	16.89	1,241,899	19.22	.	.	1,189,841	16.15
08	Retired,65+,civ PCM	62,696	0.86	39,954	0.62	.	.	39,921	0.54
09	Retired,65+,mil PCM	183,297	2.50	226,407	3.50	.	.	195,408	2.65
10	Retired,65+,non-enrollee	1,958,725	26.73	1,934,103	29.93	.	.	1,971,037	26.75
11	TRICARE Reserve Select	239,784	3.27	238,839	3.70	.	.	240,870	3.27

**MPCSMPL -
Military personnel category**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Enlisted/Unknown	7,462	68.65	8,856	68.49	6,591	67.15	8,206	69.31
2	Officer	3,076	28.30	3,680	28.46	2,965	30.21	3,312	27.97
3	Warrant officer	332	3.05	395	3.05	259	2.64	322	2.72

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Enlisted/Unknown	5,229,406	71.37	4,642,309	71.84	609,243	71.06	5,273,652	71.57
2	Officer	1,880,404	25.66	1,588,687	24.58	226,643	26.43	1,857,185	25.21
3	Warrant officer	217,139	2.96	231,397	3.58	21,494	2.51	237,421	3.22

**NHFF -
Stratum sample size**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
61 – 3573	0–9999	10,870	100.00	12,931	100.00	.	.	11,840	100.00
.	Missing	9,815	100.00	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
61 – 3573	0–9999	7,326,949	100.00	6,462,393	100.00	.	.	7,368,258	100.00
.	Missing	857,381	100.00	.	.

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

QUARTER - Survey quarter

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
Q1FY2018	Q1FY2018	10,870	100.00
Q2FY2018	Q2FY2018	.	.	12,931	100.00	9,815	100.00	.	.
Q3FY2018	Q3FY2018	11,840	100.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
Q1FY2018	Q1FY2018	7,326,949	100.00
Q2FY2018	Q2FY2018	.	.	6,462,393	100.00	857,381	100.00	.	.
Q3FY2018	Q3FY2018	7,368,258	100.00

D_HEALTH - Health service region

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
00	No region	73	0.67	159	1.23	.	.	127	1.07
13	Europe	588	5.41	633	4.90	.	.	591	4.99
14	Pacific	411	3.78	488	3.77	.	.	480	4.05
15	Latin America & Canada	88	0.81	136	1.05	12	0.12	110	0.93
17	TNEX Region East-North	2,572	23.66	2,970	22.97	3,395	34.59	.	.
18	TNEX Region East-South	3,299	30.35	3,857	29.83	2,936	29.91	.	.
19	TNEX Region West	3,839	35.32	4,688	36.25	3,472	35.37	.	.
23	23	6,343	53.57
24	24	4,189	35.38
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
00	No region	32,305	0.44	60,606	0.94	.	.	50,732	0.69
13	Europe	124,175	1.69	115,932	1.79	.	.	120,176	1.63
14	Pacific	134,796	1.84	139,093	2.15	.	.	131,405	1.78
15	Latin America & Canada	44,557	0.61	34,922	0.54	1,097	0.13	24,374	0.33
17	TNEX Region East-North	2,333,132	31.84	2,022,212	31.29	286,929	33.47	.	.
18	TNEX Region East-South	2,454,107	33.49	2,160,057	33.43	267,205	31.17	.	.
19	TNEX Region West	2,203,877	30.08	1,929,570	29.86	302,150	35.24	.	.
23	23	4,833,154	65.59
24	24	2,208,417	29.97

TNEXREG - TRICARE next generation of contracts region grouping

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
N	East-North	2,642	24.31	3,063	23.69	3,469	35.34	2,847	24.05
O	Other	1,138	10.47	1,378	10.66	46	0.47	1,270	10.73
S	East-South	3,226	29.68	3,771	29.16	2,817	28.70	3,522	29.75
W	West	3,864	35.55	4,719	36.49	3,483	35.49	4,201	35.48
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
N	East-North	2,397,605	32.72	2,086,742	32.29	309,206	36.06	2,420,345	32.85
O	Other	314,277	4.29	312,132	4.83	5,550	0.65	285,699	3.88
S	East-South	2,386,378	32.57	2,132,040	32.99	240,273	28.02	2,453,117	33.29
W	West	2,228,690	30.42	1,931,479	29.89	302,352	35.26	2,209,096	29.98

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

RACEETHN - Race/Ethnic code

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
A	Missing	2,753	25.33	3,351	25.91	2,002	20.40	2,946	24.88
	American Indian or Alaskan Native or Other	260	2.39	301	2.33	243	2.48	294	2.48
B	Asian or Pacific Islander	500	4.60	588	4.55	445	4.53	526	4.44
C	Black(not Hispanic)	948	8.72	1,121	8.67	1,182	12.04	1,034	8.73
D	White(not Hispanic)	4,915	45.22	5,760	44.54	4,756	48.46	5,414	45.73
E	Hispanic	761	7.00	914	7.07	701	7.14	815	6.88
Z	Unknown	733	6.74	896	6.93	486	4.95	811	6.85

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
A	Missing	2,909,651	39.71	2,887,134	44.68	144,496	16.85	2,926,486	39.72
	American Indian or Alaskan Native or Other	112,378	1.53	92,493	1.43	22,835	2.66	107,015	1.45
B	Asian or Pacific Islander	227,485	3.10	190,227	2.94	47,452	5.53	243,860	3.31
C	Black(not Hispanic)	455,637	6.22	356,535	5.52	108,858	12.70	486,414	6.60
D	White(not Hispanic)	2,524,360	34.45	2,058,351	31.85	403,351	47.04	2,545,985	34.55
E	Hispanic	359,019	4.90	247,016	3.82	83,649	9.76	308,189	4.18
Z	Unknown	738,420	10.08	630,636	9.76	46,738	5.45	750,310	10.18

PNSEXCD - Person gender

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
F	Female	4,653	42.81	5,538	42.83	3,847	39.20	5,069	42.81
M	Male	6,217	57.19	7,393	57.17	5,968	60.80	6,771	57.19

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
F	Female	3,648,202	49.79	3,365,832	52.08	322,087	37.57	3,765,484	51.10
M	Male	3,678,748	50.21	3,096,561	47.92	535,293	62.43	3,602,774	48.90

RDAGEQY - Age at time of sample preparation-Capped (18 and below, 65 and above)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
18	18 and younger	93	0.86	130	1.01	70	0.71	111	0.94
19 – 34	19–34	3,269	30.07	3,883	30.03	2,798	28.51	3,753	31.70
35 – 44	35–44	2,085	19.18	2,453	18.97	2,003	20.41	2,329	19.67
45 – 54	45–54	1,970	18.12	2,332	18.03	2,115	21.55	2,078	17.55
55 – 64	55–64	3,024	27.82	3,679	28.45	2,829	28.82	3,126	26.40
65	65 and older	429	3.95	454	3.51	.	.	443	3.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
18	18 and younger	147,132	2.01	114,491	1.77	13,658	1.59	70,530	0.96
19 – 34	19–34	1,952,824	26.65	1,624,738	25.14	448,426	52.30	2,007,780	27.25
35 – 44	35–44	908,452	12.40	723,591	11.20	152,615	17.80	851,851	11.56
45 – 54	45–54	678,937	9.27	555,646	8.60	105,203	12.27	700,948	9.51
55 – 64	55–64	1,434,617	19.58	1,234,660	19.11	137,479	16.03	1,526,634	20.72
65	65 and older	2,204,988	30.09	2,209,267	34.19	.	.	2,210,514	30.00

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

RFLDAGE -

Age at start of fielding period-Capped (18 and below, 65 and above)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
18	18 and younger	57	0.52	94	0.73	47	0.48	79	0.67
19 -- 34	19--34	3,242	29.83	3,849	29.77	2,773	28.25	3,713	31.36
35 -- 44	35--44	2,102	19.34	2,477	19.16	2,015	20.53	2,340	19.76
45 -- 54	45--54	1,942	17.87	2,294	17.74	2,088	21.27	2,046	17.28
55 -- 64	55--64	3,013	27.72	3,674	28.41	2,841	28.95	3,131	26.44
65	65 and older	514	4.73	543	4.20	51	0.52	531	4.48
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
18	18 and younger	111,936	1.53	80,387	1.24	9,529	1.11	54,127	0.73
19 -- 34	19--34	1,940,430	26.48	1,626,457	25.17	446,989	52.13	1,986,694	26.96
35 -- 44	35--44	937,678	12.80	743,072	11.50	155,717	18.16	855,069	11.60
45 -- 54	45--54	667,774	9.11	548,291	8.48	105,215	12.27	702,688	9.54
55 -- 64	55--64	1,404,836	19.17	1,210,793	18.74	137,543	16.04	1,510,823	20.50
65	65 and older	2,264,296	30.90	2,253,393	34.87	2,387	0.28	2,258,857	30.66

PCM -

Primary manager code (civilian or military)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	Missing/Unknown/NA	1,732	15.93	2,033	15.72	20	0.20	1,829	15.45
CIV	TRICARE enrollee w/civ PCM	918	8.45	1,066	8.24	48	0.49	931	7.86
MTF	TRICARE enrollee w/mil PCM	8,220	75.62	9,832	76.03	9,747	99.31	9,080	76.69
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	Missing/Unknown/NA	3,602,331	49.17	3,594,414	55.62	2,593	0.30	3,645,828	49.48
CIV	TRICARE enrollee w/civ PCM	895,346	12.22	857,448	13.27	6,437	0.75	864,957	11.74
MTF	TRICARE enrollee w/mil PCM	2,829,273	38.61	2,010,531	31.11	848,350	98.95	2,857,473	38.78

ACV -

Alternate care value

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
A	Active Duty Prime	3,279	30.17	3,749	28.99	4,051	41.27	3,713	31.36
B	TRICARE Global Remote Overseas Prime Active Duty	45	0.41	43	0.33	25	0.25	37	0.31
E	Non-Active Duty Prime	4,506	41.45	5,579	43.14	5,327	54.27	4,867	41.11
F	TRICARE Global Remote Overseas Prime ADFM	3	0.03
G	TRICARE Plus (CHAMPUS/TFL Eligible)	140	1.29	178	1.38	6	0.06	149	1.26
H	TRICARE Overseas Prime AD	685	6.30	768	5.94	11	0.11	758	6.40
J	TRICARE Overseas Prime ADFM	90	0.83	98	0.76	.	.	99	0.84
L	TRICARE Plus (w/o civilian healthcare)	5	0.05	7	0.05	1	0.01	5	0.04
M	AD not reported as enrolled	205	1.89	250	1.93	161	1.64	200	1.69
Q	Active Duty enrolled to Op Forces	73	0.67	107	0.83	205	2.09	74	0.63
R	TRICARE Reserve Select	60	0.55	73	0.56	.	.	75	0.63
U	USFHP/USTF	96	0.88	94	0.73	.	.	104	0.88
V	TRICARE Retired Reserve	14	0.13	25	0.19	8	0.08	2	0.02
Z	Not enrolled in TRICARE Prime or USFHP	1,672	15.38	1,960	15.16	20	0.20	1,754	14.81

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
A	Active Duty Prime	1,185,286	16.18	788,967	12.21	414,726	48.37	1,063,891	14.44
B	TRICARE Global Remote Overseas Prime Active Duty	12,634	0.17	8,077	0.12	4,261	0.50	10,888	0.15
E	Non-Active Duty Prime	1,715,252	23.41	1,336,576	20.68	341,654	39.85	1,873,441	25.43
F	TRICARE Global Remote Overseas Prime ADFM	3,607	0.05
G	TRICARE Plus (CHAMPUS/TFL Eligible)	212,572	2.90	247,780	3.83	304	0.04	230,802	3.13
H	TRICARE Overseas Prime AD	167,374	2.28	170,489	2.64	1,044	0.12	164,969	2.24
J	TRICARE Overseas Prime ADFM	27,659	0.38	34,125	0.53	.	.	32,046	0.43
L	TRICARE Plus (w/o civilian healthcare)	649	0.01	705	0.01	39	0.00	1,463	0.02
M	AD not reported as enrolled	156,953	2.14	87,377	1.35	26,343	3.07	95,745	1.30
Q	Active Duty enrolled to Op Forces	94,486	1.29	75,960	1.18	65,724	7.67	92,553	1.26
R	TRICARE Reserve Select	239,784	3.27	238,839	3.70	.	.	240,870	3.27
U	USFHP/USTF	147,416	2.01	110,296	1.71	.	.	150,094	2.04
V	TRICARE Retired Reserve	4,337	0.06	7,628	0.12	693	0.08	2,932	0.04
Z	Not enrolled in TRICARE Prime or USFHP	3,362,547	45.89	3,355,574	51.92	2,593	0.30	3,404,957	46.21

**DBENCAT -
Beneficiary category**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
ACT	Active Duty	3,736	34.37	4,358	33.70	3,915	39.89	4,139	34.96
DA	Dependent of Active Duty	1,387	12.76	1,683	13.02	770	7.85	1,565	13.22
DGR	Dependent of Guard/Reserve	182	1.67	217	1.68	41	0.42	209	1.77
DR	Dependent of Retiree	1,921	17.67	2,445	18.91	1,851	18.86	2,035	17.19
DS	Survivor	182	1.67	211	1.63	99	1.01	191	1.61
GRD	Guard/Reserve	557	5.12	560	4.33	544	5.54	642	5.42
IDG	Dependent of Inactive Guard	46	0.42	51	0.39	2	0.02	54	0.46
IGR	Inactive Guard/Reserve	95	0.87	121	0.94	28	0.29	125	1.06
OTH	Other	6	0.06	6	0.05	2	0.02	4	0.03
RET	Retiree	2,758	25.37	3,279	25.36	2,563	26.11	2,876	24.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
ACT	Active Duty	1,467,030	20.02	1,018,494	15.76	480,187	56.01	1,270,473	17.24
DA	Dependent of Active Duty	604,699	8.25	484,836	7.50	84,819	9.89	651,091	8.84
DGR	Dependent of Guard/Reserve	80,417	1.10	76,731	1.19	3,129	0.36	104,498	1.42
DR	Dependent of Retiree	1,975,394	26.96	2,051,601	31.75	120,950	14.11	2,098,374	28.48
DS	Survivor	461,702	6.30	401,594	6.21	5,026	0.59	396,457	5.38
GRD	Guard/Reserve	156,373	2.13	114,160	1.77	32,638	3.81	157,882	2.14
IDG	Dependent of Inactive Guard	98,913	1.35	104,216	1.61	148	0.02	73,455	1.00
IGR	Inactive Guard/Reserve	179,806	2.45	166,888	2.58	3,095	0.36	238,576	3.24
OTH	Other	1,842	0.03	11,266	0.17	140	0.02	919	0.01
RET	Retiree	2,300,774	31.40	2,032,608	31.45	127,249	14.84	2,376,532	32.25

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

DSPONSVC -

Derived sponsor branch of service

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
A	Army	3,200	29.44	3,748	28.98	3,642	37.11	3,423	28.91
C	Coast Guard	281	2.59	339	2.62	148	1.51	313	2.64
F	Air Force	4,532	41.69	5,373	41.55	3,648	37.17	5,017	42.37
M	Marine Corps	575	5.29	687	5.31	590	6.01	633	5.35
N	Navy	1,861	17.12	2,302	17.80	1,456	14.83	2,012	16.99
V	Navy Afloat	342	3.15	392	3.03	239	2.44	364	3.07
X	Other	79	0.73	90	0.70	92	0.94	78	0.66

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
A	Army	2,803,543	38.26	2,467,915	38.19	377,216	44.00	2,944,753	39.97
C	Coast Guard	214,380	2.93	208,329	3.22	12,543	1.46	185,026	2.51
F	Air Force	2,141,487	29.23	1,989,272	30.78	197,589	23.05	2,082,893	28.27
M	Marine Corps	519,332	7.09	455,722	7.05	84,300	9.83	510,287	6.93
N	Navy	1,428,756	19.50	1,183,108	18.31	125,859	14.68	1,424,634	19.33
V	Navy Afloat	180,339	2.46	129,234	2.00	55,855	6.51	183,906	2.50
X	Other	39,112	0.53	28,813	0.45	4,019	0.47	36,758	0.50

PATCAT -

Aggregated beneficiary category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
ACTDTY	Active Duty and Guard/Reserve	4,388	40.37	5,039	38.97	4,487	45.72	4,906	41.44
DEPACT	Dependent of Active Duty & Guard/Reserve	1,615	14.86	1,951	15.09	813	8.28	1,828	15.44
NADD65+	Retiree/Depend of Retir/Surviv/Other 65+	428	3.94	451	3.49	.	.	441	3.72
NADD<65	Retiree/Depend of Retir/Surviv/Other <65	4,439	40.84	5,490	42.46	4,515	46.00	4,665	39.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
ACTDTY	Active Duty and Guard/Reserve	1,803,209	24.61	1,299,542	20.11	515,920	60.17	1,666,930	22.62
DEPACT	Dependent of Active Duty & Guard/Reserve	784,028	10.70	665,783	10.30	88,096	10.27	829,045	11.25
NADD65+	Retiree/Depend of Retir/Surviv/Other 65+	2,204,718	30.09	2,200,465	34.05	.	.	2,206,366	29.94
NADD<65	Retiree/Depend of Retir/Surviv/Other <65	2,534,994	34.60	2,296,604	35.54	253,365	29.55	2,665,916	36.18

PNTYPECD -

Person type code

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
D	Dependent	3,712	34.15	4,580	35.42	2,741	27.93	4,019	33.94
S	Sponsor	7,158	65.85	8,351	64.58	7,074	72.07	7,821	66.06

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
D	Dependent	3,203,903	43.73	3,094,265	47.88	213,195	24.87	3,289,956	44.65
S	Sponsor	4,123,047	56.27	3,368,128	52.12	644,185	75.13	4,078,302	55.35

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18001 -

Are you the person listed on the cover letter

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	75	0.69	99	0.77	149	1.52	89	0.75
1	Yes	10,778	99.15	12,815	99.10	9,657	98.39	11,732	99.09
2	No	17	0.16	17	0.13	9	0.09	19	0.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	68,392	0.93	33,679	0.52	9,146	1.07	49,676	0.67
1	Yes	7,232,377	98.71	6,417,067	99.30	847,416	98.84	7,295,109	99.01
2	No	26,181	0.36	11,647	0.18	818	0.10	23,472	0.32

H18002A -

Health plan(s) covered: TRICARE Prime

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	8,414	77.41	10,100	78.11	8,937	91.05	9,307	78.61
2	Not marked	2,456	22.59	2,831	21.89	878	8.95	2,533	21.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	3,317,417	45.28	2,469,986	38.22	780,912	91.08	3,264,422	44.30
2	Not marked	4,009,532	54.72	3,992,407	61.78	76,469	8.92	4,103,835	55.70

H18002C -

Health plan(s) covered: TRICARE Select

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	917	8.44	1,193	9.23	321	3.27	1,102	9.31
2	Not marked	9,953	91.56	11,738	90.77	9,494	96.73	10,738	90.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	872,542	11.91	986,870	15.27	26,716	3.12	1,082,348	14.69
2	Not marked	6,454,408	88.09	5,475,523	84.73	830,665	96.88	6,285,910	85.31

H18002N -

Health plan(s) covered: TRICARE Plus

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	98	0.90	109	0.84	57	0.58	115	0.97
2	Not marked	10,772	99.10	12,822	99.16	9,758	99.42	11,725	99.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	61,440	0.84	52,581	0.81	4,106	0.48	71,134	0.97
2	Not marked	7,265,509	99.16	6,409,812	99.19	853,274	99.52	7,297,124	99.03

H18002O -

Health plan(s) covered: TRICARE For Life

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	971	8.93	988	7.64	416	4.24	874	7.38
2	Not marked	9,899	91.07	11,943	92.36	9,399	95.76	10,966	92.62

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	2,428,962	33.15	2,252,988	34.86	25,168	2.94	2,373,238	32.21
2	Not marked	4,897,987	66.85	4,209,405	65.14	832,213	97.06	4,995,020	67.79

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18002P -

Health plan(s) covered: TRICARE Supplemental Insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	36	0.33	25	0.19	18	0.18	34	0.29
2	Not marked	10,834	99.67	12,906	99.81	9,797	99.82	11,806	99.71
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	34,253	0.47	24,922	0.39	1,002	0.12	34,699	0.47
2	Not marked	7,292,696	99.53	6,437,471	99.61	856,378	99.88	7,333,559	99.53

H18002Q -

Health plan(s) covered: TRICARE Reserve Select

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	144	1.32	136	1.05	43	0.44	139	1.17
2	Not marked	10,726	98.68	12,795	98.95	9,772	99.56	11,701	98.83
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	250,280	3.42	233,420	3.61	4,439	0.52	241,668	3.28
2	Not marked	7,076,670	96.58	6,228,973	96.39	852,941	99.48	7,126,589	96.72

H18002S -

Health plan(s) covered: TRICARE Retired Reserve

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	133	1.22	164	1.27	43	0.44	100	0.84
2	Not marked	10,737	98.78	12,767	98.73	9,772	99.56	11,740	99.16
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	163,554	2.23	126,107	1.95	2,663	0.31	103,147	1.40
2	Not marked	7,163,395	97.77	6,336,286	98.05	854,718	99.69	7,265,110	98.60

H18002T -

Health plan(s) covered: TRICARE Young Adult Prime

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	17	0.16	55	0.43	35	0.36	29	0.24
2	Not marked	10,853	99.84	12,876	99.57	9,780	99.64	11,811	99.76
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	9,960	0.14	29,406	0.46	6,960	0.81	28,290	0.38
2	Not marked	7,316,989	99.86	6,432,987	99.54	850,421	99.19	7,339,968	99.62

H18002V -

Health plan(s) covered: TRICARE Young Adult Extra or Standard

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	30	0.28	27	0.21	12	0.12	32	0.27
2	Not marked	10,840	99.72	12,904	99.79	9,803	99.88	11,808	99.73
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	35,856	0.49	26,962	0.42	1,317	0.15	51,199	0.69
2	Not marked	7,291,094	99.51	6,435,432	99.58	856,063	99.85	7,317,058	99.31

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**H18002K -****Health plan(s) covered: Uniformed Services Family Health Plan (USFHP)**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	92	0.85	83	0.64	25	0.25	84	0.71
2	Not marked	10,778	99.15	12,848	99.36	9,790	99.75	11,756	99.29
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	120,894	1.65	85,429	1.32	2,352	0.27	110,122	1.49
2	Not marked	7,206,056	98.35	6,376,964	98.68	855,029	99.73	7,258,136	98.51

H18002U -**Health plan(s) covered: Continued Health Care Benefit Program (CHCBP)**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	3	0.03	9	0.07	4	0.04	3	0.03
2	Not marked	10,867	99.97	12,922	99.93	9,811	99.96	11,837	99.97
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	1,816	0.02	7,778	0.12	397	0.05	1,615	0.02
2	Not marked	7,325,133	99.98	6,454,615	99.88	856,984	99.95	7,366,643	99.98

H18002F -**Health plan(s) covered: Medicare**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	823	7.57	846	6.54	350	3.57	771	6.51
2	Not marked	10,047	92.43	12,085	93.46	9,465	96.43	11,069	93.49
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	2,334,877	31.87	2,282,390	35.32	20,557	2.40	2,342,829	31.80
2	Not marked	4,992,072	68.13	4,180,003	64.68	836,824	97.60	5,025,428	68.20

H18002G -**Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	183	1.68	200	1.55	90	0.92	198	1.67
2	Not marked	10,687	98.32	12,731	98.45	9,725	99.08	11,642	98.33
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	186,296	2.54	187,928	2.91	5,665	0.66	209,944	2.85
2	Not marked	7,140,654	97.46	6,274,465	97.09	851,715	99.34	7,158,314	97.15

H18002H -**Health plan(s) covered: Medicaid**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	37	0.34	54	0.42	32	0.33	39	0.33
2	Not marked	10,833	99.66	12,877	99.58	9,783	99.67	11,801	99.67
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	44,242	0.60	84,972	1.31	3,705	0.43	53,511	0.73
2	Not marked	7,282,708	99.40	6,377,421	98.69	853,675	99.57	7,314,746	99.27

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18002I -
Health plan(s) covered: civilian HMO

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	87	0.80	97	0.75	45	0.46	83	0.70
2	Not marked	10,783	99.20	12,834	99.25	9,770	99.54	11,757	99.30
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	110,570	1.51	62,773	0.97	3,888	0.45	64,914	0.88
2	Not marked	7,216,380	98.49	6,399,620	99.03	853,493	99.55	7,303,343	99.12

H18002J -
Health plan(s) covered: other civilian health insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	465	4.28	508	3.93	221	2.25	494	4.17
2	Not marked	10,405	95.72	12,423	96.07	9,594	97.75	11,346	95.83
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	465,314	6.35	440,888	6.82	17,384	2.03	494,357	6.71
2	Not marked	6,861,635	93.65	6,021,505	93.18	839,996	97.97	6,873,901	93.29

H18002M -
Health plan(s) covered: Veterans Administration (VA)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	800	7.36	1,011	7.82	845	8.61	938	7.92
2	Not marked	10,070	92.64	11,920	92.18	8,970	91.39	10,902	92.08
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	572,020	7.81	529,991	8.20	46,416	5.41	732,773	9.94
2	Not marked	6,754,930	92.19	5,932,402	91.80	810,964	94.59	6,635,485	90.06

H18002R -
Health plan(s) covered: other Non-US government health insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	25	0.23	60	0.46	5	0.05	36	0.30
2	Not marked	10,845	99.77	12,871	99.54	9,810	99.95	11,804	99.70
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	10,474	0.14	21,121	0.33	729	0.09	10,978	0.15
2	Not marked	7,316,476	99.86	6,441,272	99.67	856,651	99.91	7,357,279	99.85

H18002L -
Health plan(s) covered: not sure

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	700	6.44	808	6.25	564	5.75	777	6.56
2	Not marked	10,170	93.56	12,123	93.75	9,251	94.25	11,063	93.44
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	412,830	5.63	342,540	5.30	72,025	8.40	409,951	5.56
2	Not marked	6,914,120	94.37	6,119,853	94.70	785,356	91.60	6,958,307	94.44

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18003 -
Which health plan did you use most in the past 12 months?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	24	0.22	21	0.16	41	0.42	21	0.18
D	Not sure	248	2.28	295	2.28	176	1.79	255	2.15
N	Didn't use any health plan in past year	140	1.29	190	1.47	75	0.76	179	1.51
1	TRICARE Prime	8,028	73.85	9,602	74.26	8,631	87.94	8,791	74.25
3	TRICARE Select	675	6.21	806	6.23	196	2.00	756	6.39
4	Medicare	557	5.12	550	4.25	143	1.46	521	4.40
5	Federal Employees Health Benefit Program	122	1.12	127	0.98	46	0.47	125	1.06
6	Medicaid	18	0.17	17	0.13	10	0.10	19	0.16
7	A civilian HMO	55	0.51	68	0.53	22	0.22	73	0.62
8	Other civilian health insurance	345	3.17	390	3.02	107	1.09	385	3.25
9	Uniformed Services Family Health Plan	71	0.65	70	0.54	14	0.14	73	0.62
10	The Veterans Administration	285	2.62	383	2.96	211	2.15	315	2.66
11	TRICARE Plus	78	0.72	87	0.67	53	0.54	84	0.71
12	TRICARE Reserve Select	102	0.94	126	0.97	25	0.25	119	1.01
13	Govmnt health insrnc frm Non-US cntry	19	0.17	60	0.46	1	0.01	35	0.30
14	TRICARE Retired Reserve	76	0.70	85	0.66	34	0.35	54	0.46
15	TRICARE Young Adult Prime	10	0.09	35	0.27	24	0.24	16	0.14
16	Continued Health Care Benefit Program	1	0.01	4	0.03	2	0.02	1	0.01
17	TRICARE Young Adult Extra or Standard	16	0.15	15	0.12	4	0.04	18	0.15

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	12,146	0.17	5,617	0.09	2,676	0.31	17,332	0.24
D	Not sure	199,140	2.72	188,584	2.92	26,440	3.08	185,961	2.52
N	Didn't use any health plan in past year	88,979	1.21	109,358	1.69	10,090	1.18	99,974	1.36
1	TRICARE Prime	3,119,556	42.58	2,297,983	35.56	751,944	87.70	3,015,183	40.92
3	TRICARE Select	636,348	8.69	741,917	11.48	17,728	2.07	734,897	9.97
4	Medicare	1,967,665	26.86	1,848,365	28.60	7,750	0.90	1,970,540	26.74
5	Federal Employees Health Benefit Program	103,902	1.42	110,462	1.71	2,852	0.33	127,561	1.73
6	Medicaid	47,786	0.65	19,568	0.30	753	0.09	43,227	0.59
7	A civilian HMO	65,158	0.89	44,987	0.70	2,955	0.34	65,375	0.89
8	Other civilian health insurance	326,089	4.45	338,790	5.24	6,269	0.73	359,063	4.87
9	Uniformed Services Family Health Plan	102,952	1.41	79,161	1.22	1,295	0.15	93,911	1.27
10	The Veterans Administration	260,265	3.55	258,200	4.00	11,814	1.38	284,821	3.87
11	TRICARE Plus	47,064	0.64	37,349	0.58	3,303	0.39	37,072	0.50
12	TRICARE Reserve Select	236,287	3.22	239,849	3.71	3,048	0.36	213,298	2.89
13	Govmnt health insrnc frm Non-US cntry	4,315	0.06	31,068	0.48	41	0.00	19,676	0.27
14	TRICARE Retired Reserve	79,457	1.08	68,519	1.06	2,818	0.33	52,599	0.71
15	TRICARE Young Adult Prime	5,804	0.08	16,698	0.26	4,770	0.56	12,245	0.17
16	Continued Health Care Benefit Program	7,167	0.10	6,385	0.10	300	0.03	368	0.00
17	TRICARE Young Adult Extra or Standard	16,869	0.23	19,535	0.30	536	0.06	35,155	0.48

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18004 -

Months or years in a row with health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	43	0.40	36	0.28	58	0.59	43	0.36
C	Should be skipped	9	0.08	6	0.05	8	0.08	5	0.04
N	Valid skip	379	3.49	479	3.70	243	2.48	429	3.62
1	Less than 6 months	155	1.43	149	1.15	81	0.83	145	1.22
2	6 up to 12 months	403	3.71	447	3.46	245	2.50	465	3.93
3	12 up to 24 months	718	6.61	835	6.46	482	4.91	763	6.44
4	2 up to 5 years	1,563	14.38	1,855	14.35	1,235	12.58	1,767	14.92
5	5 up to 10 years	1,896	17.44	2,301	17.79	1,545	15.74	2,018	17.04
6	10 or more years	5,704	52.47	6,823	52.76	5,918	60.30	6,205	52.41

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	34,070	0.46	15,831	0.24	3,799	0.44	43,883	0.60
C	Should be skipped	2,750	0.04	775	0.01	439	0.05	784	0.01
N	Valid skip	285,370	3.89	297,167	4.60	36,092	4.21	285,152	3.87
1	Less than 6 months	131,400	1.79	82,488	1.28	8,201	0.96	76,205	1.03
2	6 up to 12 months	293,521	4.01	290,225	4.49	34,711	4.05	261,429	3.55
3	12 up to 24 months	569,006	7.77	426,473	6.60	63,270	7.38	564,996	7.67
4	2 up to 5 years	1,252,454	17.09	1,203,288	18.62	177,643	20.72	1,366,336	18.54
5	5 up to 10 years	1,417,617	19.35	1,361,941	21.07	150,906	17.60	1,407,573	19.10
6	10 or more years	3,340,762	45.60	2,784,204	43.08	382,319	44.59	3,361,901	45.63

H18005 -

In last year: facility used most for health care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	23	0.21	12,931	100.00	9,815	100.00	11,840	100.00
1	A military facility	7,069	65.03
2	A civilian facility	3,082	28.35
3	Uniformed Services Fam Hlth Plan facility	51	0.47
4	Veterans Affairs (VA) clinic or hospital	380	3.50
5	Went to none of listed types of facility	265	2.44

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	13,748	0.19	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	A military facility	2,540,540	34.67
2	A civilian facility	4,158,231	56.75
3	Uniformed Services Fam Hlth Plan facility	81,947	1.12
4	Veterans Affairs (VA) clinic or hospital	334,660	4.57
5	Went to none of listed types of facility	197,823	2.70

H18006 -

In last year: have illness/injury/condition that needed care right away

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	3	0.03	6	0.05	17	0.17	3	0.03
1	Yes	4,394	40.42	5,891	45.56	4,660	47.48	5,238	44.24
2	No	6,473	59.55	7,034	54.40	5,138	52.35	6,599	55.73

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	458	0.01	1,172	0.02	961	0.11	689	0.01
1	Yes	3,040,582	41.50	3,006,340	46.52	383,816	44.77	3,366,325	45.69
2	No	4,285,909	58.50	3,454,881	53.46	472,604	55.12	4,001,244	54.30

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18007 -

In last year: how often got care as soon as you needed it

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	31	0.29	205	1.59	287	2.92	36	0.30
C	Should be skipped	102	0.94	210	1.62	307	3.13	168	1.42
N	Didn't need care right away in past year	6,371	58.61	6,824	52.77	4,831	49.22	6,431	54.32
1	Never	187	1.72	214	1.65	173	1.76	171	1.44
2	Sometimes	602	5.54	794	6.14	752	7.66	800	6.76
3	Usually	901	8.29	1,292	9.99	1,057	10.77	1,289	10.89
4	Always	2,676	24.62	3,392	26.23	2,408	24.53	2,945	24.87
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	13,279	0.18	58,388	0.90	17,474	2.04	28,603	0.39
C	Should be skipped	93,752	1.28	58,817	0.91	20,714	2.42	88,964	1.21
N	Didn't need care right away in past year	4,192,157	57.22	3,396,063	52.55	451,890	52.71	3,912,280	53.10
1	Never	74,522	1.02	55,128	0.85	16,811	1.96	62,214	0.84
2	Sometimes	289,935	3.96	273,682	4.23	66,169	7.72	355,144	4.82
3	Usually	488,607	6.67	559,307	8.65	93,499	10.91	650,970	8.83
4	Always	2,174,697	29.68	2,061,008	31.89	190,824	22.26	2,270,082	30.81

H18008 -

In last year: wait between trying to get care and actually seeing a provider for an illness or injury

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	50	0.46	206	1.59	295	3.01	49	0.41
C	Should be skipped	92	0.85	207	1.60	300	3.06	159	1.34
N	Didn't need care right away in past year	6,381	58.70	6,827	52.80	4,838	49.29	6,440	54.39
1	Same day	2,540	23.37	3,032	23.45	2,086	21.25	2,731	23.07
2	1 day	579	5.33	822	6.36	672	6.85	733	6.19
3	2 days	347	3.19	534	4.13	430	4.38	462	3.90
4	3 days	191	1.76	255	1.97	254	2.59	287	2.42
5	4 to 7 days	356	3.28	508	3.93	484	4.93	503	4.25
6	8 to 14 days	157	1.44	268	2.07	224	2.28	220	1.86
7	15 days or longer	177	1.63	272	2.10	232	2.36	256	2.16
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	39,304	0.54	60,434	0.94	18,064	2.11	24,457	0.33
C	Should be skipped	82,666	1.13	57,912	0.90	19,984	2.33	84,746	1.15
N	Didn't need care right away in past year	4,203,242	57.37	3,396,969	52.57	452,620	52.79	3,916,498	53.15
1	Same day	1,970,199	26.89	1,880,835	29.10	177,837	20.74	2,041,677	27.71
2	1 day	357,182	4.87	394,740	6.11	55,931	6.52	428,613	5.82
3	2 days	198,816	2.71	211,216	3.27	33,623	3.92	266,254	3.61
4	3 days	104,407	1.42	96,412	1.49	22,211	2.59	155,783	2.11
5	4 to 7 days	204,025	2.78	166,799	2.58	40,433	4.72	242,574	3.29
6	8 to 14 days	87,335	1.19	105,181	1.63	17,373	2.03	108,848	1.48
7	15 days or longer	79,772	1.09	91,896	1.42	19,306	2.25	98,807	1.34

H18009 -

In last year: made appointments for non-urgent health care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	3	0.03	15	0.12	14	0.14	5	0.04
1	Yes	8,593	79.05	10,824	83.71	8,315	84.72	9,888	83.51
2	No	2,274	20.92	2,092	16.18	1,486	15.14	1,947	16.44
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	458	0.01	4,523	0.07	942	0.11	1,047	0.01
1	Yes	6,155,304	84.01	5,585,313	86.43	686,209	80.04	6,442,647	87.44
2	No	1,171,188	15.98	872,558	13.50	170,230	19.85	924,563	12.55

H18010 -

In last year: how often got appointments for non-urgent health care as soon as you needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	81	0.75	265	2.05	280	2.85	73	0.62
C	Should be skipped	51	0.47	59	0.46	41	0.42	65	0.55
N	Didn't have appointment in past year	2,223	20.45	2,033	15.72	1,445	14.72	1,882	15.90
1	Never	438	4.03	559	4.32	449	4.57	493	4.16
2	Sometimes	1,755	16.15	2,390	18.48	2,112	21.52	2,336	19.73
3	Usually	2,663	24.50	3,293	25.47	2,494	25.41	3,025	25.55
4	Always	3,659	33.66	4,332	33.50	2,994	30.50	3,966	33.50
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	62,320	0.85	86,826	1.34	19,110	2.23	38,795	0.53
C	Should be skipped	32,223	0.44	28,265	0.44	4,708	0.55	35,069	0.48
N	Didn't have appointment in past year	1,138,964	15.54	844,293	13.06	165,522	19.31	889,494	12.07
1	Never	228,140	3.11	167,435	2.59	46,422	5.41	189,436	2.57
2	Sometimes	882,893	12.05	857,850	13.27	199,000	23.21	1,038,439	14.09
3	Usually	1,701,219	23.22	1,529,610	23.67	197,419	23.03	1,750,126	23.75
4	Always	3,281,189	44.78	2,948,115	45.62	225,199	26.27	3,426,899	46.51

H18011 -

In last year: days between making an appointment and actually seeing a provider for non-urgent health care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	101	0.93	256	1.98	263	2.68	85	0.72
C	Should be skipped	50	0.46	61	0.47	39	0.40	65	0.55
N	Didn't have an appointment in past year	2,224	20.46	2,031	15.71	1,447	14.74	1,882	15.90
1	Same day	586	5.39	614	4.75	370	3.77	584	4.93
2	1 day	622	5.72	834	6.45	472	4.81	741	6.26
3	2 to 3 days	1,623	14.93	2,223	17.19	1,591	16.21	2,040	17.23
4	4 to 7 days	2,129	19.59	2,538	19.63	1,933	19.69	2,336	19.73
5	8 to 14 days	1,786	16.43	2,256	17.45	1,963	20.00	2,078	17.55
6	15 to 30 days	1,304	12.00	1,600	12.37	1,403	14.29	1,541	13.02
7	31 days or longer	445	4.09	518	4.01	334	3.40	488	4.12
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	109,891	1.50	103,494	1.60	16,294	1.90	82,004	1.11
C	Should be skipped	33,122	0.45	28,433	0.44	4,417	0.52	35,069	0.48
N	Didn't have an appointment in past year	1,138,065	15.53	844,124	13.06	165,813	19.34	889,494	12.07
1	Same day	573,851	7.83	446,272	6.91	32,613	3.80	515,917	7.00
2	1 day	539,245	7.36	521,083	8.06	41,850	4.88	642,651	8.72
3	2 to 3 days	1,293,337	17.65	1,242,878	19.23	134,690	15.71	1,492,881	20.26
4	4 to 7 days	1,498,097	20.45	1,226,466	18.98	156,566	18.26	1,414,093	19.19
5	8 to 14 days	1,036,041	14.14	946,458	14.65	163,827	19.11	1,137,124	15.43
6	15 to 30 days	720,035	9.83	692,833	10.72	113,360	13.22	810,096	10.99
7	31 days or longer	385,265	5.26	410,352	6.35	27,951	3.26	348,928	4.74

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**H18012 -****In last year: times went to an emergency room for yourself**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	41	0.38	48	0.37	55	0.56	34	0.29
1	None	7,917	72.83	9,395	72.65	6,879	70.09	8,824	74.53
2	1 time	1,936	17.81	2,257	17.45	1,880	19.15	1,960	16.55
3	2 times	633	5.82	763	5.90	625	6.37	658	5.56
4	3 times	211	1.94	273	2.11	215	2.19	233	1.97
5	4 times	70	0.64	123	0.95	101	1.03	76	0.64
6	5 to 9 times	56	0.52	63	0.49	57	0.58	48	0.41
7	10 or more times	6	0.06	9	0.07	3	0.03	7	0.06

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	22,785	0.31	22,679	0.35	4,459	0.52	11,058	0.15
1	None	5,189,552	70.83	4,656,317	72.05	602,493	70.27	5,438,517	73.81
2	1 time	1,369,169	18.69	1,161,379	17.97	157,175	18.33	1,225,245	16.63
3	2 times	494,867	6.75	363,826	5.63	58,328	6.80	438,041	5.94
4	3 times	140,823	1.92	147,707	2.29	19,583	2.28	152,443	2.07
5	4 times	66,252	0.90	77,749	1.20	11,092	1.29	58,637	0.80
6	5 to 9 times	36,197	0.49	27,320	0.42	4,042	0.47	39,738	0.54
7	10 or more times	7,304	0.10	5,416	0.08	209	0.02	4,578	0.06

H18013 -**In last year: times went to doctor's office or clinic for self (not counting times went to an ER)**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	26	0.24	28	0.22	28	0.29	16	0.14
1	None	1,606	14.77	1,911	14.78	1,414	14.41	1,825	15.41
2	1 time	1,287	11.84	1,683	13.02	1,185	12.07	1,479	12.49
3	2 times	2,030	18.68	2,383	18.43	1,741	17.74	2,235	18.88
4	3 times	1,796	16.52	2,075	16.05	1,650	16.81	1,901	16.06
5	4 times	1,440	13.25	1,659	12.83	1,412	14.39	1,601	13.52
6	5 to 9 times	1,814	16.69	2,198	17.00	1,613	16.43	1,866	15.76
7	10 or more times	871	8.01	994	7.69	772	7.87	917	7.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	24,766	0.34	6,731	0.10	1,808	0.21	9,087	0.12
1	None	836,764	11.42	759,889	11.76	168,272	19.63	823,024	11.17
2	1 time	740,374	10.10	721,553	11.17	104,267	12.16	799,950	10.86
3	2 times	1,329,655	18.15	1,088,400	16.84	147,539	17.21	1,301,148	17.66
4	3 times	1,146,186	15.64	1,001,456	15.50	128,929	15.04	1,186,545	16.10
5	4 times	1,125,902	15.37	937,728	14.51	112,539	13.13	1,066,255	14.47
6	5 to 9 times	1,378,789	18.82	1,330,546	20.59	123,356	14.39	1,459,840	19.81
7	10 or more times	744,512	10.16	616,091	9.53	70,671	8.24	722,409	9.80

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H18014 -

In last year: how often talk to doctor or other health care provider about illness prevention

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	98	0.90	100	0.77	73	0.74	99	0.84
C	Should be skipped	47	0.43	77	0.60	101	1.03	70	0.59
N	Valid skip	1,559	14.34	1,834	14.18	1,313	13.38	1,755	14.82
1	Never	1,431	13.16	1,681	13.00	1,340	13.65	1,503	12.69
2	Sometimes	2,551	23.47	3,100	23.97	2,360	24.04	2,902	24.51
3	Usually	2,629	24.19	2,899	22.42	2,196	22.37	2,658	22.45
4	Always	2,555	23.51	3,240	25.06	2,432	24.78	2,853	24.10

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	75,450	1.03	36,971	0.57	6,162	0.72	65,396	0.89
C	Should be skipped	36,794	0.50	21,343	0.33	8,135	0.95	30,615	0.42
N	Valid skip	799,970	10.92	738,546	11.43	160,136	18.68	792,408	10.75
1	Never	751,017	10.25	650,835	10.07	121,673	14.19	765,760	10.39
2	Sometimes	1,572,162	21.46	1,381,608	21.38	202,879	23.66	1,755,500	23.83
3	Usually	2,012,096	27.46	1,701,853	26.33	174,380	20.34	1,693,127	22.98
4	Always	2,079,460	28.38	1,931,237	29.88	184,015	21.46	2,265,451	30.75

H18015 -

In last year: doctor or other health care provider talked about more than 1 choice for treatment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	39	0.36	26	0.20	26	0.26	21	0.18
C	Should be skipped	42	0.39	72	0.56	98	1.00	64	0.54
N	Valid skip	1,564	14.39	1,839	14.22	1,316	13.41	1,761	14.87
1	Yes	5,319	48.93	6,498	50.25	4,809	49.00	5,843	49.35
2	No	3,906	35.93	4,496	34.77	3,566	36.33	4,151	35.06

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	31,069	0.42	5,838	0.09	1,906	0.22	16,109	0.22
C	Should be skipped	30,218	0.41	17,708	0.27	7,228	0.84	27,497	0.37
N	Valid skip	806,546	11.01	742,181	11.48	161,044	18.78	795,527	10.80
1	Yes	3,900,478	53.23	3,527,269	54.58	381,104	44.45	3,991,179	54.17
2	No	2,558,639	34.92	2,169,397	33.57	306,099	35.70	2,537,946	34.44

H18016 -

In last year: doctor talked about pros/cons of each treatment/health care choice

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	170	1.56	100	0.77	100	1.02	93	0.79
C	Should be skipped	54	0.50	71	0.55	74	0.75	46	0.39
N	Valid skip	5,458	50.21	6,336	49.00	4,906	49.98	5,930	50.08
1	Definitely yes	3,395	31.23	4,214	32.59	3,039	30.96	3,689	31.16
2	Somewhat yes	1,537	14.14	1,882	14.55	1,450	14.77	1,783	15.06
3	Somewhat no	190	1.75	244	1.89	177	1.80	226	1.91
4	Definitely no	66	0.61	84	0.65	69	0.70	73	0.62

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	134,465	1.84	30,330	0.47	7,438	0.87	67,364	0.91
C	Should be skipped	33,033	0.45	20,208	0.31	4,983	0.58	18,144	0.25
N	Valid skip	3,362,370	45.89	2,909,078	45.02	469,387	54.75	3,342,825	45.37
1	Definitely yes	2,654,160	36.22	2,413,307	37.34	237,227	27.67	2,668,353	36.21
2	Somewhat yes	954,773	13.03	957,531	14.82	115,330	13.45	1,105,187	15.00
3	Somewhat no	144,176	1.97	86,250	1.33	16,509	1.93	136,281	1.85
4	Definitely no	43,972	0.60	45,689	0.71	6,506	0.76	30,103	0.41

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H18017 -

In last year: dr asked which treatment option you thought was best when more than one choice of treatment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	180	1.66	103	0.80	99	1.01	99	0.84
C	Should be skipped	51	0.47	68	0.53	72	0.73	45	0.38
N	Valid skip	5,461	50.24	6,339	49.02	4,908	50.01	5,931	50.09
1	Definitely yes	2,989	27.50	3,671	28.39	2,695	27.46	3,302	27.89
2	Somewhat yes	1,587	14.60	2,060	15.93	1,484	15.12	1,828	15.44
3	Somewhat no	388	3.57	451	3.49	361	3.68	403	3.40
4	Definitely no	214	1.97	239	1.85	196	2.00	232	1.96

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	132,551	1.81	30,701	0.48	7,436	0.87	53,961	0.73
C	Should be skipped	33,032	0.45	20,159	0.31	4,897	0.57	17,239	0.23
N	Valid skip	3,362,371	45.89	2,909,127	45.02	469,473	54.76	3,343,731	45.38
1	Definitely yes	2,275,633	31.06	2,132,211	32.99	214,519	25.02	2,413,753	32.76
2	Somewhat yes	1,139,526	15.55	1,048,007	16.22	118,228	13.79	1,179,844	16.01
3	Somewhat no	233,023	3.18	204,650	3.17	27,014	3.15	253,880	3.45
4	Definitely no	150,812	2.06	117,539	1.82	15,813	1.84	105,850	1.44

H18018 -

Rating of all health care in last year

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	74	0.68	51	0.39	36	0.37	47	0.40
C	Should be skipped	42	0.39	75	0.58	102	1.04	64	0.54
N	I had no visits in the last 12 months	1,564	14.39	1,836	14.20	1,312	13.37	1,761	14.87
0	0	56	0.52	70	0.54	45	0.46	63	0.53
1	1	58	0.53	82	0.63	49	0.50	63	0.53
2	2	120	1.10	134	1.04	112	1.14	121	1.02
3	3	188	1.73	233	1.80	216	2.20	223	1.88
4	4	247	2.27	291	2.25	247	2.52	307	2.59
5	5	582	5.35	737	5.70	605	6.16	731	6.17
6	6	573	5.27	748	5.78	621	6.33	682	5.76
7	7	1,263	11.62	1,505	11.64	1,231	12.54	1,473	12.44
8	8	2,106	19.37	2,506	19.38	1,850	18.85	2,257	19.06
9	9	1,758	16.17	2,130	16.47	1,580	16.10	1,870	15.79
10	10	2,239	20.60	2,533	19.59	1,809	18.43	2,178	18.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	59,449	0.81	22,721	0.35	3,763	0.44	33,032	0.45
C	Should be skipped	25,382	0.35	20,177	0.31	7,629	0.89	27,552	0.37
N	I had no visits in the last 12 months	811,382	11.07	739,712	11.45	160,643	18.74	795,471	10.80
0	0	19,729	0.27	38,827	0.60	4,807	0.56	24,125	0.33
1	1	24,676	0.34	24,733	0.38	7,096	0.83	27,726	0.38
2	2	55,837	0.76	33,780	0.52	13,256	1.55	47,239	0.64
3	3	90,756	1.24	82,844	1.28	20,828	2.43	90,833	1.23
4	4	113,317	1.55	101,083	1.56	23,268	2.71	152,827	2.07
5	5	307,860	4.20	254,435	3.94	52,597	6.13	344,020	4.67
6	6	297,720	4.06	287,101	4.44	55,387	6.46	297,606	4.04
7	7	640,127	8.74	582,570	9.01	111,212	12.97	699,335	9.49
8	8	1,278,658	17.45	1,142,209	17.67	149,853	17.48	1,248,716	16.95
9	9	1,400,028	19.11	1,151,483	17.82	113,423	13.23	1,445,114	19.61
10	10	2,202,030	30.05	1,980,718	30.65	133,619	15.58	2,134,662	28.97

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H18019 -

Have one person you think of as your personal doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	3	0.03	9	0.07	15	0.15	8	0.07
1	Yes	7,593	69.85	9,077	70.20	6,817	69.45	8,240	69.59
2	No	3,274	30.12	3,845	29.73	2,983	30.39	3,592	30.34

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	1,795	0.02	1,351	0.02	1,519	0.18	6,535	0.09
1	Yes	5,834,380	79.63	5,269,696	81.54	531,172	61.95	5,906,865	80.17
2	No	1,490,775	20.35	1,191,346	18.44	324,689	37.87	1,454,857	19.74

H18020 -

In last year: number of times visited personal doctor for care for self

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	117	1.08	88	0.68	122	1.24	105	0.89
C	Should be skipped	9	0.08	11	0.09	21	0.21	12	0.10
N	Valid skip	3,265	30.04	3,834	29.65	2,962	30.18	3,580	30.24
0	None	759	6.98	996	7.70	804	8.19	935	7.90
1	1	1,605	14.77	1,979	15.30	1,479	15.07	1,767	14.92
2	2	1,916	17.63	2,315	17.90	1,597	16.27	2,020	17.06
3	3	1,253	11.53	1,485	11.48	1,088	11.09	1,416	11.96
4	4	956	8.79	1,058	8.18	814	8.29	964	8.14
5	5 to 9	810	7.45	955	7.39	741	7.55	847	7.15
6	10 or more	180	1.66	210	1.62	187	1.91	194	1.64

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	99,512	1.36	24,615	0.38	7,213	0.84	69,096	0.94
C	Should be skipped	2,536	0.03	710	0.01	1,444	0.17	4,962	0.07
N	Valid skip	1,488,239	20.31	1,190,636	18.42	323,245	37.70	1,449,895	19.68
0	None	424,650	5.80	396,500	6.14	79,312	9.25	418,655	5.68
1	1	1,115,647	15.23	973,831	15.07	115,326	13.45	1,140,471	15.48
2	2	1,523,334	20.79	1,421,782	22.00	119,806	13.97	1,522,379	20.66
3	3	944,207	12.89	941,097	14.56	77,604	9.05	1,092,130	14.82
4	4	845,762	11.54	813,817	12.59	60,177	7.02	836,783	11.36
5	5 to 9	703,916	9.61	581,889	9.00	56,808	6.63	683,255	9.27
6	10 or more	179,148	2.45	117,517	1.82	16,444	1.92	150,631	2.04

H18021 -

In last year: how often personal doctor listened carefully to you

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	154	1.42	120	0.93	132	1.34	132	1.11
C	Should be skipped	28	0.26	54	0.42	88	0.90	53	0.45
N	I had no visits in the last 12 months	4,005	36.84	4,787	37.02	3,699	37.69	4,474	37.79
1	Never	77	0.71	87	0.67	93	0.95	105	0.89
2	Sometimes	481	4.43	653	5.05	552	5.62	573	4.84
3	Usually	1,240	11.41	1,530	11.83	1,148	11.70	1,464	12.36
4	Always	4,885	44.94	5,700	44.08	4,103	41.80	5,039	42.56

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	119,040	1.62	50,390	0.78	8,697	1.01	90,370	1.23
C	Should be skipped	20,777	0.28	11,199	0.17	7,093	0.83	30,144	0.41
N	I had no visits in the last 12 months	1,894,647	25.86	1,576,647	24.40	396,909	46.29	1,843,368	25.02
1	Never	44,899	0.61	38,626	0.60	8,628	1.01	49,070	0.67
2	Sometimes	259,259	3.54	297,345	4.60	48,129	5.61	311,920	4.23
3	Usually	838,065	11.44	779,774	12.07	85,810	10.01	912,275	12.38
4	Always	4,150,262	56.64	3,708,413	57.38	302,114	35.24	4,131,111	56.07

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H18022 -

In last year: how often personal doctor explained things in a way that was easy to understand

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	159	1.46	140	1.08	141	1.44	144	1.22
C	Should be skipped	24	0.22	52	0.40	84	0.86	51	0.43
N	I had no visits in the last 12 months	4,009	36.88	4,789	37.04	3,703	37.73	4,476	37.80
1	Never	63	0.58	68	0.53	61	0.62	66	0.56
2	Sometimes	332	3.05	399	3.09	373	3.80	400	3.38
3	Usually	1,270	11.68	1,552	12.00	1,162	11.84	1,422	12.01
4	Always	5,013	46.12	5,931	45.87	4,291	43.72	5,281	44.60

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	127,993	1.75	80,008	1.24	9,586	1.12	98,775	1.34
C	Should be skipped	16,614	0.23	10,309	0.16	6,843	0.80	29,020	0.39
N	I had no visits in the last 12 months	1,898,810	25.92	1,577,537	24.41	397,159	46.32	1,844,492	25.03
1	Never	33,118	0.45	20,468	0.32	4,632	0.54	43,463	0.59
2	Sometimes	183,037	2.50	207,410	3.21	29,891	3.49	210,934	2.86
3	Usually	932,333	12.72	861,571	13.33	88,815	10.36	930,555	12.63
4	Always	4,135,043	56.44	3,705,090	57.33	320,454	37.38	4,211,017	57.15

H18023 -

In last year: how often your personal doctor showed respect for what you have to say

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	161	1.48	139	1.07	145	1.48	134	1.13
C	Should be skipped	20	0.18	50	0.39	81	0.83	50	0.42
N	I had no visits in the last 12 months	4,013	36.92	4,791	37.05	3,706	37.76	4,477	37.81
1	Never	93	0.86	96	0.74	93	0.95	101	0.85
2	Sometimes	368	3.39	443	3.43	391	3.98	429	3.62
3	Usually	981	9.02	1,181	9.13	888	9.05	1,083	9.15
4	Always	5,234	48.15	6,231	48.19	4,511	45.96	5,566	47.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	151,907	2.07	60,981	0.94	10,415	1.21	106,379	1.44
C	Should be skipped	14,140	0.19	9,114	0.14	6,640	0.77	28,989	0.39
N	I had no visits in the last 12 months	1,901,284	25.95	1,578,731	24.43	397,361	46.35	1,844,523	25.03
1	Never	48,176	0.66	38,600	0.60	9,171	1.07	50,359	0.68
2	Sometimes	201,050	2.74	223,013	3.45	32,821	3.83	216,848	2.94
3	Usually	712,339	9.72	647,519	10.02	68,431	7.98	678,064	9.20
4	Always	4,298,054	58.66	3,904,434	60.42	332,540	38.79	4,443,096	60.30

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H18024 -

In last year: how often your personal doctor spent enough time with you

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	167	1.54	131	1.01	151	1.54	128	1.08
C	Should be skipped	20	0.18	50	0.39	80	0.82	50	0.42
N	I had no visits in the last 12 months	4,013	36.92	4,791	37.05	3,707	37.77	4,477	37.81
1	Never	162	1.49	202	1.56	170	1.73	190	1.60
2	Sometimes	557	5.12	716	5.54	618	6.30	697	5.89
3	Usually	1,540	14.17	1,877	14.52	1,375	14.01	1,702	14.38
4	Always	4,411	40.58	5,164	39.94	3,714	37.84	4,596	38.82

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	151,918	2.07	50,970	0.79	9,295	1.08	84,637	1.15
C	Should be skipped	14,140	0.19	9,114	0.14	6,540	0.76	28,989	0.39
N	I had no visits in the last 12 months	1,901,284	25.95	1,578,731	24.43	397,462	46.36	1,844,523	25.03
1	Never	89,622	1.22	80,960	1.25	18,014	2.10	87,123	1.18
2	Sometimes	335,281	4.58	278,233	4.31	50,372	5.88	380,577	5.17
3	Usually	1,103,276	15.06	1,077,246	16.67	101,250	11.81	1,150,724	15.62
4	Always	3,731,428	50.93	3,387,138	52.41	274,447	32.01	3,791,685	51.46

H18025 -

In last year: got care from doctor or other health provider other than personal doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	115	1.06	76	0.59	103	1.05	93	0.79
C	Should be skipped	769	7.07	1,009	7.80	822	8.37	947	8.00
N	Valid skip	3,264	30.03	3,832	29.63	2,965	30.21	3,580	30.24
1	Yes	4,715	43.38	5,997	46.38	4,501	45.86	5,306	44.81
2	No	2,007	18.46	2,017	15.60	1,424	14.51	1,914	16.17

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	89,553	1.22	21,646	0.33	6,382	0.74	66,908	0.91
C	Should be skipped	428,064	5.84	397,636	6.15	80,372	9.37	424,338	5.76
N	Valid skip	1,487,361	20.30	1,190,209	18.42	323,630	37.75	1,449,174	19.67
1	Yes	3,807,581	51.97	3,701,849	57.28	325,110	37.92	4,168,750	56.58
2	No	1,514,392	20.67	1,151,052	17.81	121,888	14.22	1,259,088	17.09

H18026 -

In last year: how often personal doctor seemed informed and up-to-date about care received from other drs

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	195	1.79	168	1.30	205	2.09	175	1.48
C	Should be skipped	393	3.62	507	3.92	432	4.40	467	3.94
N	Valid skip	5,647	51.95	6,351	49.11	4,779	48.69	5,974	50.46
1	Never	432	3.97	665	5.14	493	5.02	555	4.69
2	Sometimes	796	7.32	1,099	8.50	908	9.25	1,026	8.67
3	Usually	1,543	14.20	1,758	13.60	1,327	13.52	1,626	13.73
4	Always	1,864	17.15	2,383	18.43	1,671	17.02	2,017	17.04

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	143,521	1.96	49,588	0.77	11,943	1.39	120,422	1.63
C	Should be skipped	220,165	3.00	207,596	3.21	41,762	4.87	226,509	3.07
N	Valid skip	3,209,651	43.81	2,531,302	39.17	484,127	56.47	2,906,091	39.44
1	Never	216,409	2.95	238,056	3.68	40,450	4.72	271,814	3.69
2	Sometimes	467,564	6.38	520,979	8.06	62,385	7.28	529,239	7.18
3	Usually	1,311,535	17.90	1,148,704	17.78	97,111	11.33	1,321,255	17.93
4	Always	1,758,105	24.00	1,766,167	27.33	119,602	13.95	1,992,929	27.05

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18027 -

Rating of your personal doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	217	2.00	215	1.66	240	2.45	204	1.72
C	Should be skipped	8	0.07	11	0.09	20	0.20	11	0.09
N	Don't have a personal doctor	3,266	30.05	3,834	29.65	2,963	30.19	3,581	30.24
0	0	67	0.62	68	0.53	62	0.63	82	0.69
1	1	39	0.36	70	0.54	45	0.46	53	0.45
2	2	72	0.66	85	0.66	65	0.66	68	0.57
3	3	105	0.97	158	1.22	126	1.28	121	1.02
4	4	113	1.04	150	1.16	126	1.28	160	1.35
5	5	390	3.59	479	3.70	412	4.20	465	3.93
6	6	300	2.76	363	2.81	304	3.10	346	2.92
7	7	760	6.99	855	6.61	651	6.63	813	6.87
8	8	1,310	12.05	1,603	12.40	1,195	12.18	1,424	12.03
9	9	1,670	15.36	2,051	15.86	1,428	14.55	1,833	15.48
10	10	2,553	23.49	2,989	23.11	2,178	22.19	2,679	22.63

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	140,291	1.91	71,608	1.11	18,085	2.11	109,011	1.48
C	Should be skipped	2,179	0.03	451	0.01	1,251	0.15	4,785	0.06
N	Don't have a personal doctor	1,488,596	20.32	1,190,894	18.43	323,438	37.72	1,450,072	19.68
0	0	30,222	0.41	33,568	0.52	5,369	0.63	27,840	0.38
1	1	18,809	0.26	28,704	0.44	4,313	0.50	19,142	0.26
2	2	33,816	0.46	27,274	0.42	5,816	0.68	24,300	0.33
3	3	52,241	0.71	58,752	0.91	11,816	1.38	71,435	0.97
4	4	67,077	0.92	46,322	0.72	11,845	1.38	78,892	1.07
5	5	196,133	2.68	206,194	3.19	34,900	4.07	243,875	3.31
6	6	177,002	2.42	173,374	2.68	25,705	3.00	159,935	2.17
7	7	435,047	5.94	402,512	6.23	52,348	6.11	440,972	5.98
8	8	865,053	11.81	771,894	11.94	95,970	11.19	877,379	11.91
9	9	1,390,199	18.97	1,236,712	19.14	103,379	12.06	1,347,019	18.28
10	10	2,430,286	33.17	2,214,133	34.26	163,147	19.03	2,513,600	34.11

H18028 -

In last year: tried to make appointment to see a specialist

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	7	0.06	9	0.07	14	0.14	9	0.08
1	Yes	6,374	58.64	7,573	58.56	6,000	61.13	6,832	57.70
2	No	4,489	41.30	5,349	41.37	3,801	38.73	4,999	42.22

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	11,714	0.16	2,299	0.04	558	0.07	3,992	0.05
1	Yes	4,581,391	62.53	4,067,872	62.95	456,720	53.27	4,715,800	64.00
2	No	2,733,844	37.31	2,392,221	37.02	400,102	46.67	2,648,466	35.94

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18029 -
In last year: how often did you get an appointment with specialist as soon as needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	101	0.93	83	0.64	89	0.91	81	0.68
C	Should be skipped	29	0.27	50	0.39	53	0.54	41	0.35
N	Didn't need a specialist	4,460	41.03	5,299	40.98	3,748	38.19	4,958	41.88
1	Never	430	3.96	603	4.66	504	5.13	548	4.63
2	Sometimes	1,082	9.95	1,410	10.90	1,275	12.99	1,293	10.92
3	Usually	1,880	17.30	2,164	16.73	1,790	18.24	2,041	17.24
4	Always	2,888	26.57	3,322	25.69	2,356	24.00	2,878	24.31

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	79,340	1.08	30,450	0.47	6,314	0.74	31,958	0.43
C	Should be skipped	30,582	0.42	6,131	0.09	4,323	0.50	23,464	0.32
N	Didn't need a specialist	2,703,262	36.89	2,386,090	36.92	395,780	46.16	2,625,002	35.63
1	Never	231,561	3.16	198,206	3.07	45,771	5.34	244,064	3.31
2	Sometimes	585,563	7.99	541,818	8.38	106,893	12.47	688,727	9.35
3	Usually	1,315,804	17.96	1,228,158	19.00	126,945	14.81	1,318,211	17.89
4	Always	2,380,838	32.49	2,071,540	32.06	171,355	19.99	2,436,832	33.07

H18030 -
In last year: how many specialists seen

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	68	0.63	46	0.36	62	0.63	40	0.34
C	Should be skipped	27	0.25	50	0.39	61	0.62	40	0.34
N	Valid skip	4,462	41.05	5,299	40.98	3,740	38.10	4,959	41.88
0	None	212	1.95	305	2.36	224	2.28	259	2.19
1	1 specialist	2,761	25.40	3,147	24.34	2,449	24.95	2,891	24.42
2	2	1,927	17.73	2,338	18.08	1,824	18.58	2,065	17.44
3	3	866	7.97	1,062	8.21	858	8.74	1,022	8.63
4	4	320	2.94	386	2.99	350	3.57	351	2.96
5	5 or more specialists	227	2.09	298	2.30	247	2.52	213	1.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	49,892	0.68	10,637	0.16	3,060	0.36	17,112	0.23
C	Should be skipped	27,084	0.37	6,480	0.10	5,253	0.61	17,624	0.24
N	Valid skip	2,706,761	36.94	2,385,741	36.92	394,849	46.05	2,630,842	35.71
0	None	100,725	1.37	114,276	1.77	21,315	2.49	128,451	1.74
1	1 specialist	1,835,653	25.05	1,370,642	21.21	201,029	23.45	1,769,154	24.01
2	2	1,421,453	19.40	1,289,096	19.95	131,514	15.34	1,445,781	19.62
3	3	690,028	9.42	767,282	11.87	60,130	7.01	854,803	11.60
4	4	285,747	3.90	282,494	4.37	21,407	2.50	344,486	4.68
5	5 or more specialists	209,606	2.86	235,745	3.65	18,823	2.20	160,006	2.17

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18031 -
Rating of specialist seen most often in last year

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	97	0.89	66	0.51	77	0.78	63	0.53
C	Should be skipped	23	0.21	62	0.48	64	0.65	45	0.38
N	Didn't see specialist in last 12 months	4,678	43.04	5,592	43.24	3,961	40.36	5,213	44.03
0	0	36	0.33	53	0.41	34	0.35	44	0.37
1	1	27	0.25	39	0.30	35	0.36	29	0.24
2	2	45	0.41	56	0.43	49	0.50	52	0.44
3	3	76	0.70	101	0.78	86	0.88	89	0.75
4	4	60	0.55	88	0.68	89	0.91	112	0.95
5	5	211	1.94	279	2.16	237	2.41	253	2.14
6	6	236	2.17	287	2.22	243	2.48	293	2.47
7	7	615	5.66	620	4.79	539	5.49	650	5.49
8	8	1,102	10.14	1,316	10.18	1,069	10.89	1,231	10.40
9	9	1,470	13.52	1,760	13.61	1,383	14.09	1,625	13.72
10	10	2,194	20.18	2,612	20.20	1,949	19.86	2,141	18.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	71,798	0.98	21,020	0.33	5,123	0.60	24,752	0.34
C	Should be skipped	28,233	0.39	12,450	0.19	4,631	0.54	35,887	0.49
N	Didn't see specialist in last 12 months	2,806,337	38.30	2,494,048	38.59	416,786	48.61	2,741,029	37.20
0	0	12,610	0.17	25,332	0.39	3,741	0.44	21,059	0.29
1	1	23,934	0.33	7,663	0.12	4,118	0.48	17,663	0.24
2	2	29,578	0.40	20,072	0.31	4,595	0.54	18,369	0.25
3	3	51,886	0.71	39,175	0.61	9,038	1.05	44,502	0.60
4	4	37,384	0.51	23,848	0.37	8,288	0.97	52,947	0.72
5	5	111,563	1.52	129,746	2.01	19,041	2.22	139,470	1.89
6	6	136,256	1.86	128,076	1.98	19,681	2.30	163,346	2.22
7	7	360,745	4.92	281,861	4.36	42,938	5.01	324,952	4.41
8	8	703,014	9.59	628,756	9.73	79,820	9.31	669,008	9.08
9	9	1,072,164	14.63	885,007	13.69	98,639	11.50	1,181,557	16.04
10	10	1,881,449	25.68	1,765,339	27.32	140,941	16.44	1,933,716	26.24

H18033 -
In last year: how often easy to get care, tests, or treatment you needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	61	0.56	42	0.32	41	0.42	37	0.31
C	Should be skipped	40	0.37	73	0.56	97	0.99	66	0.56
N	Didn't need care/tests/treatment	1,566	14.41	1,838	14.21	1,317	13.42	1,759	14.86
1	Never	260	2.39	331	2.56	263	2.68	346	2.92
2	Sometimes	1,635	15.04	2,149	16.62	1,842	18.77	2,036	17.20
3	Usually	3,683	33.88	4,116	31.83	3,190	32.50	3,836	32.40
4	Always	3,625	33.35	4,382	33.89	3,065	31.23	3,760	31.76

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	46,874	0.64	14,622	0.23	3,223	0.38	31,779	0.43
C	Should be skipped	25,349	0.35	20,444	0.32	7,332	0.86	22,414	0.30
N	Didn't need care/tests/treatment	811,415	11.07	739,445	11.44	160,940	18.77	800,609	10.87
1	Never	113,895	1.55	102,970	1.59	28,429	3.32	153,907	2.09
2	Sometimes	788,959	10.77	716,640	11.09	168,156	19.61	799,429	10.85
3	Usually	2,280,696	31.13	1,861,690	28.81	255,124	29.76	2,191,038	29.74
4	Always	3,259,762	44.49	3,006,582	46.52	234,177	27.31	3,369,082	45.72

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18034 -

In last year: looked for information in written material or on the Internet about how health plan works

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	68	0.63	102	0.79	62	0.63	105	0.89
1	Yes	3,266	30.05	4,364	33.75	3,105	31.64	4,093	34.57
2	No	7,536	69.33	8,465	65.46	6,648	67.73	7,642	64.54
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	53,608	0.73	50,604	0.78	6,406	0.75	69,769	0.95
1	Yes	2,152,552	29.38	2,194,766	33.96	238,684	27.84	2,512,051	34.09
2	No	5,120,789	69.89	4,217,024	65.25	612,290	71.41	4,786,438	64.96

H18035 -

In last year: how often written material/Internet provide information you needed about how your plan works

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	104	0.96	129	1.00	86	0.88	140	1.18
C	Should be skipped	103	0.95	94	0.73	89	0.91	66	0.56
N	Didn't look for information	7,433	68.38	8,371	64.74	6,559	66.83	7,576	63.99
1	Never	180	1.66	222	1.72	161	1.64	199	1.68
2	Sometimes	1,033	9.50	1,465	11.33	1,062	10.82	1,397	11.80
3	Usually	1,392	12.81	1,825	14.11	1,304	13.29	1,712	14.46
4	Always	625	5.75	825	6.38	554	5.64	750	6.33
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	80,003	1.09	58,130	0.90	8,694	1.01	87,343	1.19
C	Should be skipped	94,192	1.29	33,776	0.52	6,394	0.75	40,106	0.54
N	Didn't look for information	5,026,597	68.60	4,183,248	64.73	605,897	70.67	4,746,332	64.42
1	Never	95,196	1.30	76,174	1.18	15,455	1.80	93,678	1.27
2	Sometimes	585,848	8.00	664,244	10.28	86,474	10.09	823,571	11.18
3	Usually	970,561	13.25	947,417	14.66	90,818	10.59	1,063,837	14.44
4	Always	474,553	6.48	499,405	7.73	43,649	5.09	513,391	6.97

H18036 -

In last year: looked for information from health plan on cost of health care service or equipment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	80	0.74	107	0.83	68	0.69	111	0.94
1	Yes	1,599	14.71	2,174	16.81	1,675	17.07	1,978	16.71
2	No	9,191	84.55	10,650	82.36	8,072	82.24	9,751	82.36
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	57,958	0.79	51,541	0.80	7,324	0.85	71,445	0.97
1	Yes	1,029,504	14.05	1,122,297	17.37	119,629	13.95	1,316,337	17.86
2	No	6,239,488	85.16	5,288,555	81.84	730,428	85.19	5,980,476	81.17

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18037 -

In last year: how often able to find out from health plan cost of health care service or equipment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	95	0.87	122	0.94	85	0.87	130	1.10
C	Should be skipped	74	0.68	147	1.14	156	1.59	130	1.10
N	Didn't need hlth care service/equipmnt	9,117	83.87	10,503	81.22	7,916	80.65	9,621	81.26
1	Never	274	2.52	371	2.87	340	3.46	343	2.90
2	Sometimes	443	4.08	624	4.83	458	4.67	617	5.21
3	Usually	507	4.66	629	4.86	495	5.04	553	4.67
4	Always	360	3.31	535	4.14	365	3.72	446	3.77

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	65,332	0.89	58,549	0.91	9,004	1.05	80,798	1.10
C	Should be skipped	62,619	0.85	56,431	0.87	11,448	1.34	76,130	1.03
N	Didn't need hlth care service/equipmnt	6,176,868	84.30	5,232,124	80.96	718,980	83.86	5,904,346	80.13
1	Never	171,745	2.34	164,855	2.55	25,591	2.98	195,211	2.65
2	Sometimes	271,425	3.70	277,164	4.29	34,919	4.07	425,792	5.78
3	Usually	311,801	4.26	352,948	5.46	32,854	3.83	355,649	4.83
4	Always	267,158	3.65	320,322	4.96	24,583	2.87	330,331	4.48

H18038 -

In last year: looked for information from health plan on cost of prescription medications

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	77	0.71	107	0.83	65	0.66	107	0.90
1	Yes	1,411	12.98	1,941	15.01	1,335	13.60	1,911	16.14
2	No	9,382	86.31	10,883	84.16	8,415	85.74	9,822	82.96

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	58,388	0.80	51,813	0.80	6,929	0.81	71,674	0.97
1	Yes	1,267,894	17.30	1,334,566	20.65	93,361	10.89	1,631,838	22.15
2	No	6,000,668	81.90	5,076,014	78.55	757,090	88.30	5,664,746	76.88

H18039 -

In last year: how often able to find out cost of prescription medications

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	92	0.85	121	0.94	79	0.80	125	1.06
C	Should be skipped	44	0.40	65	0.50	52	0.53	51	0.43
N	Didn't need prescription meds/no info	9,338	85.91	10,818	83.66	8,363	85.21	9,771	82.53
1	Never	218	2.01	310	2.40	256	2.61	335	2.83
2	Sometimes	325	2.99	485	3.75	332	3.38	497	4.20
3	Usually	441	4.06	508	3.93	393	4.00	541	4.57
4	Always	412	3.79	624	4.83	340	3.46	520	4.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	73,448	1.00	55,166	0.85	8,165	0.95	85,344	1.16
C	Should be skipped	23,956	0.33	22,064	0.34	3,254	0.38	29,793	0.40
N	Didn't need prescription meds/no info	5,976,712	81.57	5,053,951	78.21	753,836	87.92	5,634,953	76.48
1	Never	150,476	2.05	145,784	2.26	19,653	2.29	204,691	2.78
2	Sometimes	219,807	3.00	271,560	4.20	23,144	2.70	391,202	5.31
3	Usually	419,126	5.72	366,453	5.67	26,394	3.08	435,062	5.90
4	Always	463,425	6.32	547,415	8.47	22,934	2.67	587,213	7.97

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18040 -

In last year: tried to get information or help from health plan's customer service

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	75	0.69	111	0.86	59	0.60	107	0.90
1	Yes	2,619	24.09	3,532	27.31	2,583	26.32	3,221	27.20
2	No	8,176	75.22	9,288	71.83	7,173	73.08	8,512	71.89
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	58,854	0.80	61,022	0.94	6,163	0.72	71,706	0.97
1	Yes	1,671,132	22.81	1,740,811	26.94	185,435	21.63	1,984,252	26.93
2	No	5,596,964	76.39	4,660,560	72.12	665,782	77.65	5,312,299	72.10

H18041 -

In last year: how often did customer service give needed information or help

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	118	1.09	164	1.27	117	1.19	150	1.27
C	Should be skipped	79	0.73	79	0.61	108	1.10	65	0.55
N	Didn't call hith plan's customer service	8,097	74.49	9,209	71.22	7,065	71.98	8,447	71.34
1	Never	186	1.71	279	2.16	244	2.49	294	2.48
2	Sometimes	587	5.40	865	6.69	696	7.09	865	7.31
3	Usually	795	7.31	1,014	7.84	729	7.43	893	7.54
4	Always	1,008	9.27	1,321	10.22	856	8.72	1,126	9.51
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	97,636	1.33	95,246	1.47	10,693	1.25	89,776	1.22
C	Should be skipped	66,953	0.91	30,120	0.47	6,939	0.81	40,441	0.55
N	Didn't call hith plan's customer service	5,530,010	75.47	4,630,440	71.65	658,844	76.84	5,271,858	71.55
1	Never	91,061	1.24	102,866	1.59	20,779	2.42	133,768	1.82
2	Sometimes	313,168	4.27	361,074	5.59	51,982	6.06	484,599	6.58
3	Usually	506,775	6.92	469,086	7.26	50,003	5.83	503,094	6.83
4	Always	721,346	9.85	773,561	11.97	58,141	6.78	844,721	11.46

H18042 -

In last year: how often did customer service treat with courtesy and respect

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	127	1.17	169	1.31	116	1.18	163	1.38
C	Should be skipped	72	0.66	78	0.60	105	1.07	62	0.52
N	Didn't call hith plan's customer service	8,104	74.55	9,210	71.22	7,068	72.01	8,450	71.37
1	Never	50	0.46	77	0.60	64	0.65	92	0.78
2	Sometimes	221	2.03	351	2.71	283	2.88	325	2.74
3	Usually	611	5.62	841	6.50	609	6.20	786	6.64
4	Always	1,685	15.50	2,205	17.05	1,570	16.00	1,962	16.57
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	114,558	1.56	86,840	1.34	10,033	1.17	94,880	1.29
C	Should be skipped	56,629	0.77	31,668	0.49	6,847	0.80	39,679	0.54
N	Didn't call hith plan's customer service	5,540,335	75.62	4,628,892	71.63	658,936	76.85	5,272,620	71.56
1	Never	29,138	0.40	44,590	0.69	5,806	0.68	57,454	0.78
2	Sometimes	122,654	1.67	148,367	2.30	22,670	2.64	159,202	2.16
3	Usually	374,671	5.11	378,458	5.86	43,041	5.02	456,469	6.20
4	Always	1,088,965	14.86	1,143,577	17.70	110,047	12.84	1,287,954	17.48

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18043 -

In last year: health plan gave forms to fill out

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	76	0.70	105	0.81	68	0.69	105	0.89
1	Yes	2,539	23.36	3,222	24.92	2,599	26.48	2,849	24.06
2	No	8,255	75.94	9,604	74.27	7,148	72.83	8,886	75.05
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	59,076	0.81	59,466	0.92	7,161	0.84	67,655	0.92
1	Yes	1,571,544	21.45	1,381,074	21.37	220,663	25.74	1,531,861	20.79
2	No	5,696,329	77.74	5,021,853	77.71	629,556	73.43	5,768,742	78.29

H18044 -

In last year: how often forms from health plan were easy to fill out

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	108	0.99	138	1.07	103	1.05	137	1.16
C	Should be skipped	74	0.68	207	1.60	302	3.08	212	1.79
N	Didn't have experience with paperwork	8,181	75.26	9,397	72.67	6,846	69.75	8,674	73.26
1	Never	97	0.89	108	0.84	107	1.09	117	0.99
2	Sometimes	283	2.60	460	3.56	350	3.57	386	3.26
3	Usually	1,157	10.64	1,358	10.50	1,092	11.13	1,264	10.68
4	Always	970	8.92	1,263	9.77	1,015	10.34	1,050	8.87
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	79,206	1.08	73,649	1.14	10,204	1.19	80,799	1.10
C	Should be skipped	68,872	0.94	53,881	0.83	20,686	2.41	141,208	1.92
N	Didn't have experience with paperwork	5,627,457	76.80	4,967,973	76.88	608,870	71.02	5,627,534	76.38
1	Never	57,628	0.79	35,911	0.56	6,789	0.79	54,020	0.73
2	Sometimes	186,966	2.55	171,242	2.65	30,692	3.58	207,773	2.82
3	Usually	696,886	9.51	566,459	8.77	88,332	10.30	675,637	9.17
4	Always	609,934	8.32	593,279	9.18	91,807	10.71	581,287	7.89

H18045 -

In last year: sent in any claims to your health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	78	0.72	108	0.84	70	0.71	117	0.99
D	Don't know	2,557	23.52	3,060	23.66	2,298	23.41	2,693	22.74
1	Yes	3,762	34.61	4,538	35.09	2,927	29.82	4,104	34.66
2	No	4,473	41.15	5,225	40.41	4,520	46.05	4,926	41.60
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	63,979	0.87	57,829	0.89	6,665	0.78	71,663	0.97
D	Don't know	1,523,524	20.79	1,299,931	20.12	246,177	28.71	1,371,316	18.61
1	Yes	3,346,561	45.67	3,117,056	48.23	183,320	21.38	3,433,801	46.60
2	No	2,392,886	32.66	1,987,577	30.76	421,218	49.13	2,491,477	33.81

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18046 -

In last year: how often health plan handled claims quickly

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	99	0.91	172	1.33	108	1.10	159	1.34
C	Should be skipped	77	0.71	119	0.92	175	1.78	98	0.83
D	Don't know	545	5.01	700	5.41	497	5.06	639	5.40
N	No claims sent for me in past year	6,953	63.97	8,166	63.15	6,643	67.68	7,521	63.52
1	Never	130	1.20	191	1.48	113	1.15	194	1.64
2	Sometimes	312	2.87	418	3.23	305	3.11	413	3.49
3	Usually	1,033	9.50	1,290	9.98	790	8.05	1,204	10.17
4	Always	1,721	15.83	1,875	14.50	1,184	12.06	1,612	13.61

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	77,959	1.06	93,207	1.44	8,294	0.97	96,414	1.31
C	Should be skipped	46,757	0.64	31,209	0.48	11,981	1.40	46,766	0.63
D	Don't know	493,554	6.74	457,695	7.08	32,854	3.83	501,838	6.81
N	No claims sent for me in past year	3,869,652	52.81	3,256,299	50.39	655,414	76.44	3,816,028	51.79
1	Never	85,311	1.16	90,918	1.41	9,289	1.08	108,815	1.48
2	Sometimes	202,370	2.76	228,259	3.53	20,195	2.36	250,786	3.40
3	Usually	869,752	11.87	938,338	14.52	47,543	5.55	1,010,245	13.71
4	Always	1,681,594	22.95	1,366,469	21.14	71,810	8.38	1,537,366	20.86

H18047 -

In last year: how often health plan handled claims correctly

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	100	0.92	162	1.25	108	1.10	162	1.37
C	Should be skipped	74	0.68	108	0.84	167	1.70	97	0.82
D	Don't know	487	4.48	589	4.55	454	4.63	609	5.14
N	No claims sent for me in past year	6,956	63.99	8,177	63.24	6,651	67.76	7,522	63.53
1	Never	76	0.70	113	0.87	79	0.80	105	0.89
2	Sometimes	319	2.93	401	3.10	269	2.74	405	3.42
3	Usually	997	9.17	1,239	9.58	746	7.60	1,112	9.39
4	Always	1,861	17.12	2,142	16.56	1,341	13.66	1,828	15.44

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	73,002	1.00	80,303	1.24	8,544	1.00	85,822	1.16
C	Should be skipped	45,830	0.63	30,591	0.47	11,561	1.35	46,780	0.63
D	Don't know	428,472	5.85	379,547	5.87	31,356	3.66	484,085	6.57
N	No claims sent for me in past year	3,870,580	52.83	3,256,917	50.40	655,834	76.49	3,816,013	51.79
1	Never	50,083	0.68	54,944	0.85	7,012	0.82	49,015	0.67
2	Sometimes	177,371	2.42	228,884	3.54	17,092	1.99	245,478	3.33
3	Usually	847,904	11.57	804,821	12.45	44,653	5.21	910,531	12.36
4	Always	1,833,708	25.03	1,626,386	25.17	81,328	9.49	1,730,533	23.49

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18048 -
Rating of all experience with health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	160	1.47	186	1.44	123	1.25	181	1.53
0	0	55	0.51	105	0.81	67	0.68	93	0.79
1	1	61	0.56	71	0.55	44	0.45	75	0.63
2	2	78	0.72	125	0.97	111	1.13	108	0.91
3	3	173	1.59	235	1.82	150	1.53	212	1.79
4	4	194	1.78	264	2.04	209	2.13	266	2.25
5	5	801	7.37	976	7.55	786	8.01	962	8.13
6	6	661	6.08	814	6.29	643	6.55	827	6.98
7	7	1,506	13.85	1,827	14.13	1,393	14.19	1,772	14.97
8	8	2,286	21.03	2,702	20.90	2,125	21.65	2,460	20.78
9	9	2,226	20.48	2,596	20.08	1,878	19.13	2,264	19.12
10	10	2,669	24.55	3,030	23.43	2,286	23.29	2,620	22.13

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	110,719	1.51	104,032	1.61	11,649	1.36	105,602	1.43
0	0	30,864	0.42	36,147	0.56	7,119	0.83	48,274	0.66
1	1	34,505	0.47	41,581	0.64	4,552	0.53	30,543	0.41
2	2	29,554	0.40	45,260	0.70	11,645	1.36	48,063	0.65
3	3	79,809	1.09	88,087	1.36	12,808	1.49	81,309	1.10
4	4	89,002	1.21	73,185	1.13	22,710	2.65	124,115	1.68
5	5	416,203	5.68	346,678	5.36	81,033	9.45	439,362	5.96
6	6	315,526	4.31	315,378	4.88	59,400	6.93	414,197	5.62
7	7	781,225	10.66	716,239	11.08	128,060	14.94	846,593	11.49
8	8	1,354,470	18.49	1,190,699	18.43	182,394	21.27	1,294,091	17.56
9	9	1,627,417	22.21	1,389,302	21.50	145,818	17.01	1,569,720	21.30
10	10	2,457,656	33.54	2,115,804	32.74	190,192	22.18	2,366,388	32.12

H18049 -
Blood pressure: when last reading

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	154	1.42	224	1.73	132	1.34	192	1.62
1	More than 2 years ago	171	1.57	221	1.71	160	1.63	210	1.77
2	1 to 2 years ago	498	4.58	683	5.28	478	4.87	607	5.13
3	Less than 12 months ago	10,047	92.43	11,803	91.28	9,045	92.15	10,831	91.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	116,395	1.59	134,370	2.08	13,115	1.53	96,815	1.31
1	More than 2 years ago	102,216	1.40	87,413	1.35	13,731	1.60	120,182	1.63
2	1 to 2 years ago	274,896	3.75	312,029	4.83	47,563	5.55	262,221	3.56
3	Less than 12 months ago	6,833,444	93.26	5,928,582	91.74	782,972	91.32	6,889,040	93.50

H18050 -
Blood pressure: know if blood pressure is too high or not

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	142	1.31	190	1.47	101	1.03	170	1.44
1	Yes, it's too high	1,694	15.58	1,965	15.20	1,558	15.87	1,823	15.40
2	No, it's not too high	8,466	77.88	10,031	77.57	7,546	76.88	9,080	76.69
3	Don't know	568	5.23	745	5.76	610	6.21	767	6.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	99,278	1.35	122,070	1.89	10,395	1.21	97,432	1.32
1	Yes, it's too high	1,241,211	16.94	1,174,762	18.18	104,747	12.22	1,301,741	17.67
2	No, it's not too high	5,688,054	77.63	4,833,976	74.80	670,761	78.23	5,558,243	75.43
3	Don't know	298,406	4.07	331,585	5.13	71,478	8.34	410,841	5.58

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H18051 -

When did you last have a flu shot

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	146	1.34	200	1.55	103	1.05	177	1.49
1	Never had a flu shot	625	5.75	837	6.47	482	4.91	690	5.83
2	More than 2 years ago	1,156	10.63	1,437	11.11	949	9.67	1,261	10.65
3	1 to 2 years ago	1,672	15.38	1,209	9.35	778	7.93	949	8.02
4	Less than 12 months ago	7,271	66.89	9,248	71.52	7,503	76.44	8,763	74.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	102,291	1.40	110,168	1.70	11,390	1.33	87,856	1.19
1	Never had a flu shot	513,630	7.01	505,817	7.83	35,692	4.16	514,673	6.99
2	More than 2 years ago	726,641	9.92	628,485	9.73	62,249	7.26	828,517	11.24
3	1 to 2 years ago	953,686	13.02	565,620	8.75	60,713	7.08	582,690	7.91
4	Less than 12 months ago	5,030,702	68.66	4,652,303	71.99	687,336	80.17	5,354,521	72.67

H18052 -

Smoked at least 100 cigarettes in life

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	153	1.41	203	1.57	105	1.07	179	1.51
D	Don't know	198	1.82	256	1.98	192	1.96	270	2.28
1	Yes	3,326	30.60	3,801	29.39	2,781	28.33	3,454	29.17
2	No	7,193	66.17	8,671	67.06	6,737	68.64	7,937	67.04

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	108,457	1.48	115,416	1.79	11,080	1.29	111,053	1.51
D	Don't know	137,692	1.88	127,125	1.97	22,417	2.61	172,760	2.34
1	Yes	2,500,118	34.12	2,200,203	34.05	215,666	25.15	2,473,570	33.57
2	No	4,580,683	62.52	4,019,649	62.20	608,218	70.94	4,610,875	62.58

H18053 -

Smoke or use tobacco every day, some days, or not at all

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	132	1.21	175	1.35	118	1.20	166	1.40
D	Don't know	45	0.41	75	0.58	39	0.40	69	0.58
2	Not at all	9,311	85.66	11,247	86.98	8,484	86.44	10,240	86.49
3	Some days	628	5.78	687	5.31	562	5.73	654	5.52
4	Every day	754	6.94	747	5.78	612	6.24	711	6.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	104,613	1.43	91,297	1.41	10,836	1.26	92,809	1.26
D	Don't know	43,249	0.59	30,472	0.47	3,692	0.43	41,019	0.56
2	Not at all	6,354,505	86.73	5,786,434	89.54	720,618	84.05	6,534,437	88.68
3	Some days	374,038	5.10	262,304	4.06	62,989	7.35	339,666	4.61
4	Every day	450,544	6.15	291,886	4.52	59,245	6.91	360,326	4.89

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18054 -

Last year: how often advised by doctor to quit smoking or using tobacco

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	116	1.07	168	1.30	91	0.93	155	1.31
C	Should be skipped	174	1.60	183	1.42	241	2.46	180	1.52
N	Valid skip	9,182	84.47	11,139	86.14	8,282	84.38	10,129	85.55
1	Never	268	2.47	296	2.29	242	2.47	271	2.29
2	Sometimes	304	2.80	316	2.44	272	2.77	308	2.60
3	Usually	326	3.00	302	2.34	256	2.61	332	2.80
4	Always	500	4.60	527	4.08	431	4.39	465	3.93

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	86,324	1.18	90,163	1.40	9,410	1.10	91,119	1.24
C	Should be skipped	157,655	2.15	45,158	0.70	18,301	2.13	112,275	1.52
N	Valid skip	6,240,099	85.17	5,771,748	89.31	706,009	82.34	6,463,182	87.72
1	Never	157,206	2.15	128,709	1.99	28,869	3.37	116,652	1.58
2	Sometimes	158,872	2.17	105,658	1.63	31,418	3.66	152,026	2.06
3	Usually	187,749	2.56	116,346	1.80	28,824	3.36	182,601	2.48
4	Always	339,044	4.63	204,612	3.17	34,550	4.03	250,404	3.40

H18055 -

Last year: how often medication recommended or discussed by dr to assist with quitting smoking or using tobacco

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	122	1.12	170	1.31	100	1.02	159	1.34
C	Should be skipped	124	1.14	136	1.05	176	1.79	132	1.11
N	Valid skip	9,232	84.93	11,186	86.51	8,347	85.04	10,177	85.95
1	Never	619	5.69	652	5.04	543	5.53	623	5.26
2	Sometimes	339	3.12	333	2.58	290	2.95	333	2.81
3	Usually	206	1.90	221	1.71	170	1.73	204	1.72
4	Always	228	2.10	233	1.80	189	1.93	212	1.79

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	96,626	1.32	92,581	1.43	10,554	1.23	91,652	1.24
C	Should be skipped	108,370	1.48	35,818	0.55	12,245	1.43	74,107	1.01
N	Valid skip	6,289,384	85.84	5,781,087	89.46	712,065	83.05	6,501,349	88.23
1	Never	377,305	5.15	254,924	3.94	60,676	7.08	286,835	3.89
2	Sometimes	199,333	2.72	114,075	1.77	32,049	3.74	182,218	2.47
3	Usually	108,855	1.49	86,254	1.33	13,920	1.62	116,981	1.59
4	Always	147,076	2.01	97,653	1.51	15,871	1.85	115,115	1.56

H18056 -

Last year: how often dr recommended/discussed methods and strategies to assist quitting smoking or using tobacco

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	127	1.17	163	1.26	94	0.96	157	1.33
C	Should be skipped	104	0.96	109	0.84	154	1.57	102	0.86
N	Valid skip	9,252	85.11	11,213	86.71	8,369	85.27	10,207	86.21
1	Never	611	5.62	647	5.00	539	5.49	620	5.24
2	Sometimes	350	3.22	351	2.71	319	3.25	337	2.85
3	Usually	217	2.00	225	1.74	160	1.63	224	1.89
4	Always	209	1.92	223	1.72	180	1.83	193	1.63

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	98,093	1.34	90,822	1.41	9,373	1.09	90,215	1.22
C	Should be skipped	87,822	1.20	31,413	0.49	11,291	1.32	61,110	0.83
N	Valid skip	6,309,932	86.12	5,785,492	89.53	713,019	83.16	6,514,346	88.41
1	Never	376,958	5.14	279,715	4.33	59,844	6.98	300,828	4.08
2	Sometimes	213,364	2.91	114,807	1.78	34,376	4.01	177,452	2.41
3	Usually	119,545	1.63	89,933	1.39	14,440	1.68	135,238	1.84
4	Always	121,236	1.65	70,210	1.09	15,038	1.75	89,069	1.21

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18057A -
Do you smoke or use: cigarettes

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
C	Should be skipped	2	0.02	1	0.01
N	Valid skip	9,354	86.05	11,322	87.56	8,523	86.84	10,308	87.06
1	Marked	897	8.25	917	7.09	715	7.28	866	7.31
2	Not marked	617	5.68	692	5.35	577	5.88	665	5.62
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
C	Should be skipped	9,063	0.12	36	0.00
N	Valid skip	6,388,692	87.19	5,816,906	90.01	724,310	84.48	6,575,420	89.24
1	Marked	580,016	7.92	372,094	5.76	72,607	8.47	502,623	6.82
2	Not marked	349,178	4.77	273,393	4.23	60,463	7.05	290,178	3.94

H18057B -
Do you smoke or use: dip, chewing tobacco, snuff, or snus

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
C	Should be skipped	.	.	1	0.01	.	.	1	0.01
N	Valid skip	9,356	86.07	11,321	87.55	8,523	86.84	10,308	87.06
1	Marked	406	3.74	419	3.24	373	3.80	413	3.49
2	Not marked	1,108	10.19	1,190	9.20	919	9.36	1,118	9.44
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
C	Should be skipped	.	.	15	0.00	.	.	1,418	0.02
N	Valid skip	6,397,754	87.32	5,816,891	90.01	724,310	84.48	6,574,039	89.22
1	Marked	197,253	2.69	137,440	2.13	46,661	5.44	160,366	2.18
2	Not marked	731,942	9.99	508,048	7.86	86,409	10.08	632,435	8.58

H18057C -
Do you smoke or use: cigars

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
N	Valid skip	9,356	86.07	11,322	87.56	8,523	86.84	10,309	87.07
1	Marked	173	1.59	236	1.83	195	1.99	203	1.71
2	Not marked	1,341	12.34	1,373	10.62	1,097	11.18	1,328	11.22
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
N	Valid skip	6,397,754	87.32	5,816,906	90.01	724,310	84.48	6,575,456	89.24
1	Marked	94,530	1.29	85,811	1.33	20,761	2.42	96,742	1.31
2	Not marked	834,665	11.39	559,676	8.66	112,309	13.10	696,059	9.45

H18057D -
Do you smoke or use: pipes, bidis, or kreteks

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
N	Valid skip	9,356	86.07	11,322	87.56	8,523	86.84	10,309	87.07
1	Marked	63	0.58	67	0.52	44	0.45	61	0.52
2	Not marked	1,451	13.35	1,542	11.92	1,248	12.72	1,470	12.42
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
N	Valid skip	6,397,754	87.32	5,816,906	90.01	724,310	84.48	6,575,456	89.24
1	Marked	37,960	0.52	25,550	0.40	6,153	0.72	34,663	0.47
2	Not marked	891,235	12.16	619,938	9.59	126,917	14.80	758,138	10.29

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18058 -
Are you male or female

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	106	0.98	154	1.19	79	0.80	142	1.20
1	Male	6,200	57.04	7,356	56.89	5,929	60.41	6,717	56.73
2	Female	4,564	41.99	5,421	41.92	3,807	38.79	4,981	42.07
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	85,186	1.16	86,694	1.34	8,470	0.99	79,067	1.07
1	Male	3,681,236	50.24	3,105,534	48.06	529,617	61.77	3,604,298	48.92
2	Female	3,560,527	48.59	3,270,166	50.60	319,294	37.24	3,684,893	50.01

H18059B -
Female: last have a Pap smear test

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	73	0.67	101	0.78	63	0.64	74	0.63
C	Should be skipped	12	0.11	27	0.21	57	0.58	16	0.14
N	Valid skip	6,239	57.40	7,404	57.26	5,906	60.17	6,781	57.27
1	Never had a Pap smear test	155	1.43	238	1.84	143	1.46	227	1.92
2	5 or more years ago	487	4.48	609	4.71	373	3.80	511	4.32
3	More than 3 but less than 5 years ago	397	3.65	467	3.61	345	3.52	483	4.08
4	More than 2 but less than 3 years ago	526	4.84	616	4.76	465	4.74	609	5.14
5	1 to 2 years ago	1,334	12.27	1,542	11.92	1,153	11.75	1,396	11.79
6	Within the last 12 months	1,647	15.15	1,927	14.90	1,310	13.35	1,743	14.72
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	55,510	0.76	65,126	1.01	5,603	0.65	44,390	0.60
C	Should be skipped	9,276	0.13	4,892	0.08	4,231	0.49	8,201	0.11
N	Valid skip	3,712,537	50.67	3,132,158	48.47	529,013	61.70	3,633,499	49.31
1	Never had a Pap smear test	194,151	2.65	203,453	3.15	26,594	3.10	191,826	2.60
2	5 or more years ago	708,944	9.68	663,194	10.26	19,345	2.26	633,534	8.60
3	More than 3 but less than 5 years ago	306,973	4.19	259,880	4.02	21,477	2.50	349,424	4.74
4	More than 2 but less than 3 years ago	316,063	4.31	321,318	4.97	36,753	4.29	356,720	4.84
5	1 to 2 years ago	906,573	12.37	721,237	11.16	99,980	11.66	925,632	12.56
6	Within the last 12 months	1,116,924	15.24	1,091,135	16.88	114,384	13.34	1,225,032	16.63

H18060 -
Female: are you under age 40

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
C	Should be skipped	15	0.14	41	0.32	76	0.77	24	0.20
N	Valid skip	6,236	57.37	7,390	57.15	5,887	59.98	6,773	57.20
1	Yes	1,809	16.64	2,108	16.30	1,364	13.90	2,051	17.32
2	No	2,810	25.85	3,392	26.23	2,488	25.35	2,992	25.27
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
C	Should be skipped	16,857	0.23	5,315	0.08	4,993	0.58	11,918	0.16
N	Valid skip	3,704,956	50.57	3,131,735	48.46	528,251	61.61	3,629,782	49.26
1	Yes	1,223,935	16.70	1,052,949	16.29	191,611	22.35	1,268,101	17.21
2	No	2,381,203	32.50	2,272,394	35.16	132,526	15.46	2,458,457	33.37

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18061 -
Female: last time breasts checked by mammography

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	103	0.95	170	1.31	201	2.05	155	1.31
C	Should be skipped	60	0.55	130	1.01	144	1.47	104	0.88
N	Valid skip	8,000	73.60	9,409	72.76	7,183	73.18	8,744	73.85
1	Never had a mammogram	124	1.14	166	1.28	106	1.08	145	1.22
2	5 or more years ago	108	0.99	131	1.01	70	0.71	125	1.06
3	More than 2 less than 5 years ago	195	1.79	249	1.93	153	1.56	232	1.96
4	1 to 2 years ago	560	5.15	665	5.14	493	5.02	616	5.20
5	Within the last 12 months	1,720	15.82	2,011	15.55	1,465	14.93	1,719	14.52
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	72,467	0.99	65,718	1.02	10,529	1.23	109,198	1.48
C	Should be skipped	44,895	0.61	47,129	0.73	14,488	1.69	73,322	1.00
N	Valid skip	4,900,852	66.89	4,142,870	64.11	710,367	82.85	4,836,479	65.64
1	Never had a mammogram	95,670	1.31	98,061	1.52	9,621	1.12	75,500	1.02
2	5 or more years ago	200,259	2.73	154,019	2.38	4,005	0.47	174,224	2.36
3	More than 2 less than 5 years ago	172,067	2.35	173,874	2.69	8,403	0.98	179,231	2.43
4	1 to 2 years ago	455,154	6.21	367,711	5.69	25,007	2.92	530,438	7.20
5	Within the last 12 months	1,385,584	18.91	1,413,010	21.87	74,960	8.74	1,389,866	18.86

H18062 -
Female: been pregnant in last year or pregnant now

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	57	0.52	78	0.60	51	0.52	68	0.57
C	Should be skipped	7	0.06	19	0.15	31	0.32	10	0.08
N	Valid skip	6,244	57.44	7,412	57.32	5,932	60.44	6,787	57.32
1	Yes, currently pregnant	132	1.21	172	1.33	82	0.84	145	1.22
2	No, not currently pregnant but have been	242	2.23	289	2.23	166	1.69	288	2.43
3	No, not currently pregnant/have not been	4,188	38.53	4,961	38.37	3,553	36.20	4,542	38.36
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	42,764	0.58	56,084	0.87	4,875	0.57	47,143	0.64
C	Should be skipped	7,472	0.10	3,449	0.05	2,010	0.23	6,458	0.09
N	Valid skip	3,714,340	50.69	3,133,601	48.49	531,234	61.96	3,635,241	49.34
1	Yes, currently pregnant	74,714	1.02	59,213	0.92	12,253	1.43	79,733	1.08
2	No, not currently pregnant but have been	150,151	2.05	133,485	2.07	24,153	2.82	145,653	1.98
3	No, not currently pregnant/have not been	3,337,508	45.55	3,076,561	47.61	282,855	32.99	3,454,029	46.88

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18963 -
Female: in what trimester is your pregnancy

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	57	0.52	79	0.61	51	0.52	68	0.57
C	Should be skipped	.	.	5	0.04	5	0.05	3	0.03
N	Valid skip	10,681	98.26	12,676	98.03	9,677	98.59	11,624	98.18
1	First trimester	31	0.29	47	0.36	20	0.20	36	0.30
2	Second trimester	54	0.50	68	0.53	32	0.33	68	0.57
3	Third trimester	47	0.43	56	0.43	30	0.31	41	0.35

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	42,764	0.58	56,322	0.87	4,875	0.57	47,143	0.64
C	Should be skipped	.	.	738	0.01	505	0.06	1,582	0.02
N	Valid skip	7,209,471	98.40	6,346,357	98.20	839,747	97.94	7,239,800	98.26
1	First trimester	16,806	0.23	18,322	0.28	3,855	0.45	19,347	0.26
2	Second trimester	29,693	0.41	19,997	0.31	4,319	0.50	30,176	0.41
3	Third trimester	28,216	0.39	20,656	0.32	4,080	0.48	30,210	0.41

H18064 -
Female: trimester first received prenatal care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	62	0.57	82	0.63	53	0.54	71	0.60
C	Should be skipped	7	0.06	14	0.11	14	0.14	15	0.13
N	Valid skip	10,463	96.26	12,425	96.09	9,522	97.01	11,360	95.95
1	Did not receive prenatal care	20	0.18	25	0.19	10	0.10	22	0.19
2	Third trimester	1	0.01	.	.	1	0.01	3	0.03
3	Second trimester	14	0.13	20	0.15	12	0.12	22	0.19
4	First trimester	303	2.79	365	2.82	203	2.07	347	2.93

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	45,127	0.62	57,549	0.89	5,046	0.59	47,826	0.65
C	Should be skipped	4,462	0.06	3,817	0.06	1,507	0.18	12,286	0.17
N	Valid skip	7,071,665	96.52	6,228,115	96.37	818,447	95.46	7,102,790	96.40
1	Did not receive prenatal care	16,123	0.22	12,745	0.20	2,781	0.32	8,779	0.12
2	Third trimester	96	0.00	.	.	87	0.01	536	0.01
3	Second trimester	6,764	0.09	8,106	0.13	2,171	0.25	12,888	0.17
4	First trimester	182,713	2.49	152,060	2.35	27,342	3.19	183,152	2.49

H18065 -
In general how would you rate your overall health

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	180	1.66	207	1.60	121	1.23	214	1.81
1	Poor	123	1.13	188	1.45	170	1.73	181	1.53
2	Fair	915	8.42	1,186	9.17	1,003	10.22	1,135	9.59
3	Good	3,300	30.36	4,480	34.65	3,534	36.01	4,035	34.08
4	Very Good	4,451	40.95	4,949	38.27	3,461	35.26	4,438	37.48
5	Excellent	1,901	17.49	1,921	14.86	1,526	15.55	1,837	15.52

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	133,141	1.82	128,794	1.99	13,707	1.60	110,947	1.51
1	Poor	99,099	1.35	145,367	2.25	11,952	1.39	184,893	2.51
2	Fair	727,787	9.93	730,689	11.31	77,255	9.01	820,677	11.14
3	Good	2,218,443	30.28	2,122,042	32.84	292,231	34.08	2,581,073	35.03
4	Very Good	2,938,090	40.10	2,427,441	37.56	311,509	36.33	2,659,562	36.09
5	Excellent	1,210,389	16.52	908,061	14.05	150,727	17.58	1,011,106	13.72

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18066 -

Limited in any way in any activities because of any impairment or health problem

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	203	1.87	12,931	100.00	9,815	100.00	11,840	100.00
1	Yes	3,675	33.81
2	No	6,992	64.32
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	148,778	2.03	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Yes	2,795,268	38.15
2	No	4,382,904	59.82

H18067 -

In last year: seen doctor or other health care provider 3 or more times for same condition or problem

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	147	1.35	12,931	100.00	9,815	100.00	11,840	100.00
1	Yes	4,206	38.69
2	No	6,517	59.95
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	116,967	1.60	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Yes	2,977,531	40.64
2	No	4,232,451	57.77

H18068 -

Condition lasted for at least 3 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	193	1.78	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	6,517	59.95
1	Yes	3,649	33.57
2	No	511	4.70
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	135,660	1.85	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,232,451	57.77
1	Yes	2,598,855	35.47
2	No	359,983	4.91

H18069 -

Need to take medicine prescribed by a doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	147	1.35	12,931	100.00	9,815	100.00	11,840	100.00
1	Yes	6,107	56.18
2	No	4,616	42.47
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	111,343	1.52	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Yes	4,699,635	64.14
2	No	2,515,972	34.34

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18070 -

Medicine to treat condition that has lasted for at least 3 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	235	2.16	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	4,616	42.47
1	Yes	5,616	51.67
2	No	403	3.71

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	208,598	2.85	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	2,515,972	34.34
1	Yes	4,365,634	59.58
2	No	236,746	3.23

SREDA -

Highest grade completed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	218	2.01	234	1.81	131	1.33	290	2.45
1	Did not graduate high school	83	0.76	131	1.01	74	0.75	98	0.83
3	High school graduate or GED	1,413	13.00	1,630	12.61	1,154	11.76	1,523	12.86
4	Some college or 2-year degree	4,154	38.22	4,972	38.45	3,619	36.87	4,488	37.91
5	4-year college graduate	2,164	19.91	2,613	20.21	1,978	20.15	2,350	19.85
6	More than 4-year college degree	2,838	26.11	3,351	25.91	2,859	29.13	3,091	26.11

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	142,462	1.94	126,967	1.96	13,538	1.58	165,610	2.25
1	Did not graduate high school	125,208	1.71	155,566	2.41	5,209	0.61	106,319	1.44
3	High school graduate or GED	1,265,605	17.27	1,101,352	17.04	146,858	17.13	1,299,212	17.63
4	Some college or 2-year degree	2,824,315	38.55	2,489,102	38.52	335,012	39.07	2,690,571	36.52
5	4-year college graduate	1,305,231	17.81	1,085,588	16.80	173,754	20.27	1,335,172	18.12
6	More than 4-year college degree	1,664,128	22.71	1,503,818	23.27	183,009	21.35	1,771,373	24.04

H18073 -

Are you Spanish, Hispanic, or Latino

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	392	3.61	438	3.39	281	2.86	456	3.85
1	No, Not Spanish, Hispanic, or Latino	9,216	84.78	10,864	84.02	8,396	85.54	9,999	84.45
2	Yes, Mexican, Mexican American, Chicano	509	4.68	668	5.17	479	4.88	560	4.73
3	Yes, Puerto Rican	284	2.61	406	3.14	268	2.73	334	2.82
4	Yes, Cuban or other Spanish, Hispanic, or Latino	469	4.31	555	4.29	391	3.98	491	4.15

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	285,495	3.90	248,834	3.85	23,798	2.78	267,799	3.63
1	No, Not Spanish, Hispanic, or Latino	6,354,833	86.73	5,607,160	86.77	705,943	82.34	6,401,480	86.88
2	Yes, Mexican, Mexican American, Chicano	273,228	3.73	245,724	3.80	58,094	6.78	282,809	3.84
3	Yes, Puerto Rican	176,849	2.41	118,445	1.83	24,129	2.81	148,323	2.01
4	Yes, Cuban or other Spanish, Hispanic, or Latino	236,544	3.23	242,230	3.75	45,417	5.30	267,847	3.64

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

H18073A -

No, not Spanish, Hispanic, or Latino

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	9,245	85.05	10,916	84.42	8,426	85.85	10,036	84.76
2	Not marked	1,625	14.95	2,015	15.58	1,389	14.15	1,804	15.24
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	6,370,255	86.94	5,624,122	87.03	708,340	82.62	6,434,460	87.33
2	Not marked	956,694	13.06	838,271	12.97	149,040	17.38	933,798	12.67

H18073B -

Yes, Mexican, Mexican American, Chicano

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	509	4.68	668	5.17	479	4.88	560	4.73
2	Not marked	10,361	95.32	12,263	94.83	9,336	95.12	11,280	95.27
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	273,228	3.73	245,724	3.80	58,094	6.78	282,809	3.84
2	Not marked	7,053,721	96.27	6,216,669	96.20	799,286	93.22	7,085,449	96.16

H18073C -

Yes, Puerto Rican

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	315	2.90	455	3.52	299	3.05	380	3.21
2	Not marked	10,555	97.10	12,476	96.48	9,516	96.95	11,460	96.79
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	201,135	2.75	139,930	2.17	27,358	3.19	175,404	2.38
2	Not marked	7,125,815	97.25	6,322,463	97.83	830,023	96.81	7,192,854	97.62

H18073D -

Yes, Cuban or other Spanish, Hispanic, or Latino

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	515	4.74	662	5.12	448	4.56	548	4.63
2	Not marked	10,355	95.26	12,269	94.88	9,367	95.44	11,292	95.37
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	275,675	3.76	287,337	4.45	51,854	6.05	308,024	4.18
2	Not marked	7,051,274	96.24	6,175,056	95.55	805,527	93.95	7,060,234	95.82

SRRACEA -

Race: White

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	8,310	76.45	9,752	75.42	7,221	73.57	8,970	75.76
2	Not marked	2,560	23.55	3,179	24.58	2,594	26.43	2,870	24.24
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	5,890,472	80.39	5,131,069	79.40	619,110	72.21	5,725,031	77.70
2	Not marked	1,436,478	19.61	1,331,324	20.60	238,270	27.79	1,643,227	22.30

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

SRRACEB -

Race: Black or African American

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	1,295	11.91	1,625	12.57	1,587	16.17	1,426	12.04
2	Not marked	9,575	88.09	11,306	87.43	8,228	83.83	10,414	87.96
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	754,572	10.30	669,795	10.36	147,566	17.21	827,593	11.23
2	Not marked	6,572,378	89.70	5,792,598	89.64	709,815	82.79	6,540,664	88.77

SRRACEC -

Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Islander

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	496	4.56	638	4.93	446	4.54	526	4.44
2	Not marked	10,374	95.44	12,293	95.07	9,369	95.46	11,314	95.56
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	278,308	3.80	273,711	4.24	43,879	5.12	286,995	3.90
2	Not marked	7,048,642	96.20	6,188,682	95.76	813,502	94.88	7,081,262	96.10

SRRACED -

Race: Asian

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	881	8.10	1,129	8.73	775	7.90	966	8.16
2	Not marked	9,989	91.90	11,802	91.27	9,040	92.10	10,874	91.84
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	447,231	6.10	432,990	6.70	73,007	8.52	494,440	6.71
2	Not marked	6,879,719	93.90	6,029,403	93.30	784,373	91.48	6,873,818	93.29

SRAGE -

What is your age now?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	235	2.16	220	1.70	137	1.40	284	2.40
1	18 to 24	985	9.06	1,235	9.55	857	8.73	1,188	10.03
2	25 to 34	2,159	19.86	2,539	19.63	1,835	18.70	2,430	20.52
3	35 to 44	2,056	18.91	2,446	18.92	1,994	20.32	2,279	19.25
4	45 to 54	1,920	17.66	2,268	17.54	2,047	20.86	2,008	16.96
5	55 to 64	2,909	26.76	3,606	27.89	2,811	28.64	3,094	26.13
6	65 to 74	406	3.74	429	3.32	130	1.32	386	3.26
7	75 or older	200	1.84	188	1.45	4	0.04	171	1.44
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	154,756	2.11	125,314	1.94	13,919	1.62	157,156	2.13
1	18 to 24	906,158	12.37	743,831	11.51	203,393	23.72	831,796	11.29
2	25 to 34	1,018,413	13.90	872,910	13.51	233,994	27.29	1,072,012	14.55
3	35 to 44	922,822	12.59	729,985	11.30	156,982	18.31	829,347	11.26
4	45 to 54	673,767	9.20	545,880	8.45	105,950	12.36	704,423	9.56
5	55 to 64	1,355,536	18.50	1,193,103	18.46	135,688	15.83	1,520,405	20.63
6	65 to 74	1,289,991	17.61	1,374,144	21.26	6,967	0.81	1,403,904	19.05
7	75 or older	1,005,507	13.72	877,227	13.57	487	0.06	849,215	11.53

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18074 -
Currently covered by Medicare

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	140	1.29	12,931	100.00	9,815	100.00	11,840	100.00
D	Don't know	1,243	11.44
1	Yes	1,007	9.26
2	No	8,480	78.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	102,287	1.40	6,462,393	100.00	857,381	100.00	7,368,258	100.00
D	Don't know	611,394	8.34
1	Yes	2,531,152	34.55
2	No	4,082,116	55.71

H18075 -
Currently covered by Medicare part A

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	159	1.46	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	335	3.08
N	Valid skip	9,388	86.37
1	Yes, covered Medicare Part A	851	7.83
2	No, not covered Medicare Part A	137	1.26

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	115,918	1.58	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	180,359	2.46
N	Valid skip	4,513,151	61.60
1	Yes, covered Medicare Part A	2,389,747	32.62
2	No, not covered Medicare Part A	127,774	1.74

H18076 -
Currently covered by Medicare part B

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	160	1.47	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	292	2.69
N	Valid skip	9,431	86.76
1	Yes, covered Medicare Part B	793	7.30
2	No, not covered Medicare Part B	194	1.78

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	139,230	1.90	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	149,192	2.04
N	Valid skip	4,544,318	62.02
1	Yes, covered Medicare Part B	2,290,549	31.26
2	No, not covered Medicare Part B	203,660	2.78

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
H18077 -
Enrolled in a Medicare Advantage plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	157	1.44	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	280	2.58
D	Don't know	200	1.84
N	Valid skip	9,443	86.87
1	Yes	38	0.35
2	No	752	6.92
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	118,008	1.61	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	144,747	1.98
D	Don't know	299,029	4.08
N	Valid skip	4,548,764	62.08
1	Yes	91,010	1.24
2	No	2,125,393	29.01

H18078 -
Currently covered Medicare supplemental

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	158	1.45	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	305	2.81
N	Valid skip	9,418	86.64
1	Yes, covered Medicare supplemental	148	1.36
2	No, not covered Medicare supplemental	841	7.74
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	146,969	2.01	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	156,280	2.13
N	Valid skip	4,537,230	61.93
1	Yes, covered Medicare supplemental	345,275	4.71
2	No, not covered Medicare supplemental	2,141,196	29.22

H18079 -
Enrolled in Medicare Part D

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	158	1.45	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	303	2.79
D	Don't know	160	1.47
N	Valid skip	9,420	86.66
1	Yes	77	0.71
2	No	752	6.92
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	131,793	1.80	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	153,178	2.09
D	Don't know	199,963	2.73
N	Valid skip	4,540,332	61.97
1	Yes	254,546	3.47
2	No	2,047,137	27.94

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18009 -
Had the same personal doctor before joining this health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	123	1.13	91	0.70	138	1.41	108	0.91
C	Should be skipped	8	0.07	22	0.17	24	0.24	17	0.14
N	Valid skip	3,266	30.05	3,823	29.56	2,959	30.15	3,575	30.19
1	Yes	1,251	11.51	1,507	11.65	736	7.50	1,369	11.56
2	No	6,222	57.24	7,488	57.91	5,958	60.70	6,771	57.19

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	109,971	1.50	24,046	0.37	7,668	0.89	75,959	1.03
C	Should be skipped	2,238	0.03	2,091	0.03	1,205	0.14	7,151	0.10
N	Valid skip	1,488,537	20.32	1,189,255	18.40	323,485	37.73	1,447,707	19.65
1	Yes	1,687,275	23.03	1,605,768	24.85	50,538	5.89	1,821,848	24.73
2	No	4,038,929	55.12	3,641,233	56.34	474,485	55.34	4,015,593	54.50

S18010 -
Since joined health plan, how much of a problem, if any, was it to get personal doctor you are happy with?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	221	2.03	352	2.72	427	4.35	279	2.36
C	Should be skipped	64	0.59	102	0.79	144	1.47	78	0.66
N	Valid skip	1,187	10.92	1,405	10.87	592	6.03	1,291	10.90
1	A big problem	1,301	11.97	1,539	11.90	1,232	12.55	1,497	12.64
2	A small problem	2,263	20.82	2,766	21.39	2,260	23.03	2,629	22.20
3	Not a problem	5,834	53.67	6,767	52.33	5,160	52.57	6,066	51.23

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	137,772	1.88	93,940	1.45	33,746	3.94	158,096	2.15
C	Should be skipped	98,315	1.34	30,242	0.47	8,481	0.99	56,427	0.77
N	Valid skip	1,588,959	21.69	1,575,526	24.38	42,057	4.91	1,765,421	23.96
1	A big problem	597,356	8.15	557,015	8.62	106,719	12.45	678,862	9.21
2	A small problem	1,233,451	16.83	1,110,108	17.18	184,902	21.57	1,229,571	16.69
3	Not a problem	3,671,096	50.10	3,095,562	47.90	481,475	56.16	3,479,880	47.23

S18011 -
Agree/disagree: Able to see provider when needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	219	2.01	228	1.76	137	1.40	11,840	100.00
1	Strongly disagree	601	5.53	736	5.69	546	5.56	.	.
2	Disagree	799	7.35	1,009	7.80	940	9.58	.	.
3	Neither agree nor disagree	1,258	11.57	1,622	12.54	1,297	13.21	.	.
4	Agree	4,896	45.04	5,658	43.76	4,456	45.40	.	.
5	Strongly agree	3,097	28.49	3,678	28.44	2,439	24.85	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	171,130	2.34	132,211	2.05	15,391	1.80	7,368,258	100.00
1	Strongly disagree	361,586	4.94	292,668	4.53	50,511	5.89	.	.
2	Disagree	328,509	4.48	317,214	4.91	86,800	10.12	.	.
3	Neither agree nor disagree	624,956	8.53	632,203	9.78	129,328	15.08	.	.
4	Agree	3,136,103	42.80	2,496,585	38.63	376,859	43.95	.	.
5	Strongly agree	2,704,664	36.91	2,591,512	40.10	198,492	23.15	.	.

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18014 -
How satisfied with health care during last visit

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	216	1.99	227	1.76	134	1.37	11,840	100.00
1	Completely dissatisfied	399	3.67	436	3.37	337	3.43	.	.
2	Somewhat dissatisfied	605	5.57	738	5.71	631	6.43	.	.
3	Neither satisfied nor dissatisfied	919	8.45	1,146	8.86	903	9.20	.	.
4	Somewhat satisfied	3,081	28.34	3,805	29.43	2,927	29.82	.	.
5	Completely satisfied	5,650	51.98	6,579	50.88	4,883	49.75	.	.
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	166,173	2.27	128,330	1.99	13,656	1.59	7,368,258	100.00
1	Completely dissatisfied	248,826	3.40	210,175	3.25	31,291	3.65	.	.
2	Somewhat dissatisfied	278,130	3.80	229,295	3.55	56,727	6.62	.	.
3	Neither satisfied nor dissatisfied	461,293	6.30	455,588	7.05	104,445	12.18	.	.
4	Somewhat satisfied	1,752,155	23.91	1,540,861	23.84	267,293	31.18	.	.
5	Completely satisfied	4,420,373	60.33	3,898,144	60.32	383,969	44.78	.	.

S18AC01 -
Last year: missed appointment at this facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	10	0.09
N	Valid skip	255	2.35
1	Yes	745	6.85
2	No	9,847	90.59
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	7,766	0.11
N	Valid skip	190,056	2.59
1	Yes	525,017	7.17
2	No	6,588,529	89.92

S18AC02A -
Missed appointment: forgot about appointment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	10,112	93.03
1	Marked	259	2.38
2	Not marked	486	4.47
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	6,786,352	92.62
1	Marked	186,955	2.55
2	Not marked	338,062	4.61

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18AC02B -
Missed appointment: felt better

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	10,112	93.03
1	Marked	18	0.17
2	Not marked	727	6.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	6,786,352	92.62
1	Marked	12,885	0.18
2	Not marked	512,132	6.99

S18AC02C -
Missed appointment: felt worse

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	10,112	93.03
1	Marked	17	0.16
2	Not marked	728	6.70

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	6,786,352	92.62
1	Marked	21,057	0.29
2	Not marked	503,961	6.88

S18AC02D -
Missed appointment: got care somewhere else

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	10,112	93.03
1	Marked	12	0.11
2	Not marked	733	6.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	6,786,352	92.62
1	Marked	6,696	0.09
2	Not marked	518,322	7.07

S18AC02E -
Missed appointment: scheduling conflict

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	1	0.01
N	Valid skip	10,111	93.02
1	Marked	400	3.68
2	Not marked	345	3.17

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	82	0.00
N	Valid skip	6,786,269	92.62
1	Marked	261,313	3.57
2	Not marked	263,704	3.60

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18AC02F -
Missed appointment: difficulty getting to facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	10,112	93.03
1	Marked	85	0.78
2	Not marked	660	6.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	6,786,352	92.62
1	Marked	56,649	0.77
2	Not marked	468,369	6.39

S18AC02G -
Missed appointment: other

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	1	0.01
N	Valid skip	10,111	93.02
1	Marked	132	1.21
2	Not marked	613	5.64

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,580	0.21	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	67	0.00
N	Valid skip	6,786,285	92.62
1	Marked	110,758	1.51
2	Not marked	414,259	5.65

S18AC03 -
Last year: cancel/reschedule appointment at this facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	8	0.07
N	Valid skip	257	2.36
1	Yes	3,802	34.98
2	No	6,783	62.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	7,723	0.11
N	Valid skip	190,100	2.59
1	Yes	2,632,769	35.93
2	No	4,478,997	61.13

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18AC04 -
Last year: how many appointments canceled/rescheduled at this facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	98	0.90	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	1 to 2 appointments	3,306	30.41
2	3 to 5 appointments	387	3.56
3	6 or more appointments	31	0.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	82,285	1.12	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	1 to 2 appointments	2,215,918	30.24
2	3 to 5 appointments	324,599	4.43
3	6 or more appointments	27,328	0.37

S18AC05A -
Cancel/reschedule appointment: forgot about appointment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	171	1.57
2	Not marked	3,631	33.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	157,576	2.15
2	Not marked	2,475,193	33.78

S18AC05B -
Cancel/reschedule appointment: felt better

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	214	1.97
2	Not marked	3,588	33.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	123,105	1.68
2	Not marked	2,509,664	34.25

S18AC05C -
Cancel/reschedule appointment: felt worse

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	77	0.71
2	Not marked	3,725	34.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	66,157	0.90
2	Not marked	2,566,612	35.03

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

S18AC05D -

Cancel/reschedule appointment: got care somewhere else

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	97	0.89
2	Not marked	3,705	34.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	62,700	0.86
2	Not marked	2,570,070	35.08

S18AC05E -

Cancel/reschedule appointment: scheduling conflict

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	3,142	28.91
2	Not marked	660	6.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	2,102,139	28.69
2	Not marked	530,630	7.24

S18AC05F -

Cancel/reschedule appointment: difficulty getting to facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	248	2.28
2	Not marked	3,554	32.70

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	206,330	2.82
2	Not marked	2,426,439	33.12

S18AC05G -

Cancel/reschedule appointment: other

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	20	0.18	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	7,048	64.84
1	Marked	443	4.08
2	Not marked	3,359	30.90

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,361	0.24	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	4,676,819	63.83
1	Marked	330,203	4.51
2	Not marked	2,302,566	31.43

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18AC06A -
When trying to make appts, told no appointments available and to call back - Civilian facilities

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	Marked	688	6.33
2	Not marked	10,182	93.67
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Marked	508,055	6.93
2	Not marked	6,818,894	93.07

S18AC06B -
When trying to make appts, told no appointments available and to call back - Military facilities

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	Marked	3,092	28.45
2	Not marked	7,778	71.55
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Marked	1,202,351	16.41
2	Not marked	6,124,599	83.59

S18BE01A -
Has a doctor told you you have conditions: heart attack

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	186	1.57
2	Not marked	11,654	98.43
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	309,465	4.20
2	Not marked	7,058,793	95.80

S18BE01B -
Has a doctor told you you have conditions: angina or coronary heart disease

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	266	2.25
2	Not marked	11,574	97.75
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	436,393	5.92
2	Not marked	6,931,865	94.08

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BE01C -
Has a doctor told you you have conditions: stroke

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	118	1.00
2	Not marked	11,722	99.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	144,974	1.97
2	Not marked	7,223,284	98.03

S18BE01D -
Has a doctor told you you have conditions: diabetes or high blood sugar

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	1,165	9.84
2	Not marked	10,675	90.16
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	1,145,667	15.55
2	Not marked	6,222,591	84.45

S18BE01E -
Has a doctor told you you have conditions: high cholesterol

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	2,803	23.67
2	Not marked	9,037	76.33
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	2,322,487	31.52
2	Not marked	5,045,771	68.48

S18BE01F -
Has a doctor told you you have conditions: asthma, COPD, emphysema

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	804	6.79
2	Not marked	11,036	93.21
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	742,728	10.08
2	Not marked	6,625,530	89.92

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BE01G -
Has a doctor told you you have conditions: cancer

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	647	5.46
2	Not marked	11,193	94.54
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	770,020	10.45
2	Not marked	6,598,237	89.55

S18BE01H -
Has a doctor told you you have conditions: osteoporosis

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	342	2.89
2	Not marked	11,498	97.11
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	414,666	5.63
2	Not marked	6,953,592	94.37

S18BE01I -
Has a doctor told you you have conditions: depression or anxiety

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	1,900	16.05
2	Not marked	9,940	83.95
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	1,374,135	18.65
2	Not marked	5,994,122	81.35

S18BE01J -
Has a doctor told you you have conditions: autoimmune disease

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	489	4.13
2	Not marked	11,351	95.87
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	313,670	4.26
2	Not marked	7,054,588	95.74

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BE01K -
Has a doctor told you you have conditions: none of these

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	Marked	5,974	50.46
2	Not marked	5,866	49.54

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	Marked	2,922,429	39.66
2	Not marked	4,445,829	60.34

S18BF4 -
How often do you use e-cigarettes

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	201	1.85	208	1.61	133	1.36	207	1.75
D	Don't know	48	0.44	41	0.32	27	0.28	50	0.42
1	Every day	173	1.59	184	1.42	149	1.52	192	1.62
2	Some days	280	2.58	278	2.15	194	1.98	264	2.23
3	Not at all	10,168	93.54	12,220	94.50	9,312	94.88	11,127	93.98

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	155,457	2.12	105,225	1.63	12,258	1.43	139,153	1.89
D	Don't know	28,107	0.38	19,862	0.31	3,102	0.36	23,213	0.32
1	Every day	65,722	0.90	73,240	1.13	17,512	2.04	88,747	1.20
2	Some days	176,360	2.41	85,974	1.33	27,553	3.21	133,928	1.82
3	Not at all	6,901,303	94.19	6,178,092	95.60	796,955	92.95	6,983,217	94.77

S18BG01 -
How many days was physical health not good in past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	.	10,870	100.00	12,931	100.00	9,815	100.00	347	2.93
O	Out of range	13	0.11
0	None	6,442	54.41
1	1	441	3.72
2	2	709	5.99
3	3	547	4.62
4	4	283	2.39
5	5	686	5.79
6	6	97	0.82
7	7	283	2.39
8	8	79	0.67
9	9	20	0.17
10	10	470	3.97
11	11	8	0.07
12	12	46	0.39
13	13	9	0.08
14	14	110	0.93
15	15	257	2.17
16	16	11	0.09
17	17	10	0.08
18	18	17	0.14
19	19	1	0.01
20	20	187	1.58
21	21	22	0.19
22	22	5	0.04
23	23	6	0.05
24	24	3	0.03
25	25	75	0.63
26	26	8	0.07
27	27	5	0.04

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
28	28	17	0.14
29	29	12	0.10
30	30	614	5.19

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	.	7,326,949	100.00	6,462,393	100.00	857,381	100.00	201,802	2.74
0	Out of range	10,129	0.14
0	None	4,067,086	55.20
1	1	211,252	2.87
2	2	380,790	5.17
3	3	327,764	4.45
4	4	170,531	2.31
5	5	420,714	5.71
6	6	68,585	0.93
7	7	199,670	2.71
8	8	65,614	0.89
9	9	10,171	0.14
10	10	262,916	3.57
11	11	3,180	0.04
12	12	22,896	0.31
13	13	9,147	0.12
14	14	66,853	0.91
15	15	176,370	2.39
16	16	6,481	0.09
17	17	4,189	0.06
18	18	8,469	0.11
19	19	700	0.01
20	20	118,691	1.61
21	21	10,883	0.15
22	22	2,890	0.04
23	23	1,203	0.02
24	24	2,284	0.03
25	25	37,840	0.51
26	26	1,341	0.02
27	27	1,505	0.02
28	28	14,284	0.19
29	29	4,381	0.06
30	30	477,645	6.48

S18BG02 -
How many days was mental health not good in past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	.	10,870	100.00	12,931	100.00	9,815	100.00	376	3.18
0	Out of range	5	0.04
0	None	8,110	68.50
1	1	284	2.40
2	2	441	3.72
3	3	289	2.44
4	4	124	1.05
5	5	453	3.83
6	6	47	0.40
7	7	107	0.90
8	8	52	0.44
9	9	11	0.09
10	10	368	3.11
11	11	6	0.05
12	12	34	0.29
13	13	3	0.03
14	14	30	0.25
15	15	279	2.36
16	16	5	0.04

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
17	17	3	0.03
18	18	14	0.12
19	19	3	0.03
20	20	213	1.80
21	21	8	0.07
22	22	9	0.08
23	23	2	0.02
24	24	2	0.02
25	25	79	0.67
26	26	5	0.04
27	27	4	0.03
28	28	16	0.14
29	29	9	0.08
30	30	449	3.79

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	.	7,326,949	100.00	6,462,393	100.00	857,381	100.00	207,277	2.81
O	Out of range	2,028	0.03
0	None	5,068,590	68.79
1	1	149,405	2.03
2	2	274,298	3.72
3	3	156,787	2.13
4	4	57,218	0.78
5	5	282,568	3.83
6	6	45,431	0.62
7	7	58,857	0.80
8	8	37,287	0.51
9	9	4,516	0.06
10	10	238,621	3.24
11	11	4,749	0.06
12	12	25,274	0.34
13	13	904	0.01
14	14	11,368	0.15
15	15	149,943	2.03
16	16	3,632	0.05
17	17	983	0.01
18	18	8,257	0.11
19	19	1,655	0.02
20	20	109,522	1.49
21	21	2,262	0.03
22	22	2,306	0.03
23	23	372	0.01
24	24	56	0.00
25	25	72,466	0.98
26	26	1,884	0.03
27	27	711	0.01
28	28	8,288	0.11
29	29	6,498	0.09
30	30	374,243	5.08

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

S18BG03 -

How many days did poor health stop usual activities in past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	.	10,870	100.00	12,931	100.00	9,815	100.00	376	3.18
O	Out of range	9	0.08
0	None	8,036	67.87
1	1	361	3.05
2	2	503	4.25
3	3	321	2.71
4	4	162	1.37
5	5	425	3.59
6	6	57	0.48
7	7	149	1.26
8	8	60	0.51
9	9	9	0.08
10	10	329	2.78
11	11	4	0.03
12	12	28	0.24
13	13	10	0.08
14	14	64	0.54
15	15	254	2.15
16	16	5	0.04
17	17	5	0.04
18	18	12	0.10
19	19	3	0.03
20	20	152	1.28
21	21	20	0.17
22	22	4	0.03
23	23	3	0.03
24	24	1	0.01
25	25	69	0.58
26	26	3	0.03
27	27	3	0.03
28	28	10	0.08
29	29	6	0.05
30	30	387	3.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	.	7,326,949	100.00	6,462,393	100.00	857,381	100.00	218,668	2.97
O	Out of range	2,291	0.03
0	None	4,902,003	66.53
1	1	206,974	2.81
2	2	239,116	3.25
3	3	175,236	2.38
4	4	114,877	1.56
5	5	318,672	4.32
6	6	42,713	0.58
7	7	99,896	1.36
8	8	35,970	0.49
9	9	4,183	0.06
10	10	222,264	3.02
11	11	1,853	0.03
12	12	22,265	0.30
13	13	6,468	0.09
14	14	55,943	0.76
15	15	155,448	2.11
16	16	2,308	0.03
17	17	878	0.01
18	18	14,359	0.19
19	19	899	0.01
20	20	100,255	1.36
21	21	8,200	0.11
22	22	2,766	0.04
23	23	166	0.00

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
24	24	161	0.00
25	25	47,246	0.64
26	26	1,103	0.01
27	27	4,622	0.06
28	28	5,386	0.07
29	29	2,747	0.04
30	30	352,323	4.78

S18B01 -
Self rating of overall mental/emotional health

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	62	0.57	12,931	100.00	9,815	100.00	11,840	100.00
1	Excellent	4,408	40.55
2	Very good	3,434	31.59
3	Good	2,032	18.69
4	Fair	760	6.99
5	Poor	174	1.60

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	49,891	0.68	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Excellent	2,953,036	40.30
2	Very good	2,366,370	32.30
3	Good	1,349,586	18.42
4	Fair	470,678	6.42
5	Poor	137,388	1.88

S18B02 -
Last year: needed treatment/counseling for personal/family problem

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.12	12,931	100.00	9,815	100.00	11,840	100.00
1	Yes	1,529	14.07
2	No	9,328	85.81

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	15,983	0.22	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Yes	878,529	11.99
2	No	6,432,438	87.79

S18B03 -
Last year: problem getting needed treatment/counseling

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	35	0.32	12,931	100.00	9,815	100.00	11,840	100.00
N	Valid skip	9,328	85.81
1	A big problem	212	1.95
2	A small problem	291	2.68
3	Not a problem	1,004	9.24

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	27,788	0.38	6,462,393	100.00	857,381	100.00	7,368,258	100.00
N	Valid skip	6,432,438	87.79
1	A big problem	125,402	1.71
2	A small problem	166,452	2.27
3	Not a problem	574,870	7.85

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18B04 -
Last year: rating of treatment/counseling received

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	111	1.02	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	1	0.01
N	No treatmnt/counselng in lst 12 mnths	9,327	85.80
0	0	31	0.29
1	1	24	0.22
2	2	32	0.29
3	3	44	0.40
4	4	35	0.32
5	5	106	0.98
6	6	100	0.92
7	7	167	1.54
8	8	245	2.25
9	9	242	2.23
10	10	405	3.73

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	76,238	1.04	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	1,480	0.02
N	No treatmnt/counselng in lst 12 mnths	6,430,957	87.77
0	0	15,090	0.21
1	1	11,698	0.16
2	2	17,037	0.23
3	3	27,225	0.37
4	4	13,486	0.18
5	5	75,796	1.03
6	6	45,320	0.62
7	7	71,513	0.98
8	8	139,358	1.90
9	9	149,542	2.04
10	10	252,208	3.44

S18BI01 -
In last 6 months, did you need care right away in an urgent care center, ER, or doctor's office?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	8	0.07	12,931	100.00	9,815	100.00	11,840	100.00
1	Yes	3,058	28.13
2	No	7,804	71.79

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	2,056	0.03	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	Yes	2,213,304	30.21
2	No	5,111,589	69.76

S18BI02A -
In last 6 months, when you needed care right away, did you go to an urgent care center?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	7,804	71.79
1	Marked	1,284	11.81
2	Not marked	1,782	16.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	5,111,589	69.76
1	Marked	907,797	12.39
2	Not marked	1,307,563	17.85

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BI02B -
In last 6 months, when you needed care right away, did you go to a hospital ER?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	7,804	71.79
1	Marked	1,642	15.11
2	Not marked	1,424	13.10
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	5,111,589	69.76
1	Marked	1,224,290	16.71
2	Not marked	991,070	13.53

S18BI02C -
In last 6 months, when you needed care right away, did you go to a doctor's office?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	7,804	71.79
1	Marked	902	8.30
2	Not marked	2,164	19.91
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	5,111,589	69.76
1	Marked	725,378	9.90
2	Not marked	1,489,982	20.34

S18BI02D -
In last 6 months, when you needed care right away, did you go someplace else?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	7,804	71.79
1	Marked	95	0.87
2	Not marked	2,971	27.33
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	5,111,589	69.76
1	Marked	55,594	0.76
2	Not marked	2,159,766	29.48

S18BI02E -
In last 6 months, I didn't need care right away for an illness, injury, or condition

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	7,804	71.79
2	Not marked	3,066	28.21
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	5,111,589	69.76
2	Not marked	2,215,360	30.24

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BI03 -
Urgent care center: location is more convenient than my normal place of care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	102	0.94	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	404	3.72
2	Agree	440	4.05
3	Disagree	316	2.91
4	Strongly disagree	80	0.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	57,046	0.78	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	284,663	3.89
2	Agree	326,701	4.46
3	Disagree	246,656	3.37
4	Strongly disagree	26,203	0.36

S18BI04 -
Urgent care center: urgent care was low cost or no cost to me

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	102	0.94	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	647	5.95
2	Agree	444	4.08
3	Disagree	98	0.90
4	Strongly disagree	51	0.47

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	57,014	0.78	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	430,884	5.88
2	Agree	339,684	4.64
3	Disagree	84,846	1.16
4	Strongly disagree	28,841	0.39

S18BI06 -
Urgent care center: I could just walk in for care without an appointment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	105	0.97	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	625	5.75
2	Agree	439	4.04
3	Disagree	114	1.05
4	Strongly disagree	59	0.54

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	56,197	0.77	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	474,691	6.48
2	Agree	320,178	4.37
3	Disagree	67,223	0.92
4	Strongly disagree	22,979	0.31

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BI07 -
Urgent care center: I trust the urgent care center provider(s)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	104	0.96	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	393	3.62
2	Agree	688	6.33
3	Disagree	133	1.22
4	Strongly disagree	24	0.22

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	57,519	0.79	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	279,493	3.81
2	Agree	518,152	7.07
3	Disagree	79,168	1.08
4	Strongly disagree	6,937	0.09

S18BI08 -
Urgent care center: the urgent care center would process my TRICARE claim without problems

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	120	1.10	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	2	0.02
N	Valid skip	9,526	87.64
1	Strongly agree	609	5.60
2	Agree	499	4.59
3	Disagree	62	0.57
4	Strongly disagree	52	0.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	88,242	1.20	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	383	0.01
N	Valid skip	6,385,298	87.15
1	Strongly agree	458,046	6.25
2	Agree	335,249	4.58
3	Disagree	35,754	0.49
4	Strongly disagree	23,978	0.33

S18BI09 -
Urgent care center: would have used appointment with regular provider if it had been available

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	104	0.96	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	2	0.02
N	Valid skip	9,526	87.64
1	Strongly agree	585	5.38
2	Agree	387	3.56
3	Disagree	187	1.72
4	Strongly disagree	79	0.73

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	58,955	0.80	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	426	0.01
N	Valid skip	6,385,255	87.15
1	Strongly agree	332,767	4.54
2	Agree	347,716	4.75
3	Disagree	155,741	2.13
4	Strongly disagree	46,090	0.63

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BI10 -
Urgent care center: I wanted to avoid the wait at a hospital ER

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	116	1.07	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	545	5.01
2	Agree	311	2.86
3	Disagree	251	2.31
4	Strongly disagree	119	1.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	70,870	0.97	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	385,495	5.26
2	Agree	229,964	3.14
3	Disagree	170,730	2.33
4	Strongly disagree	84,210	1.15

S18BI11 -
Urgent care center: the location is more convenient than the hospital ER

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	124	1.14	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	443	4.08
2	Agree	384	3.53
3	Disagree	307	2.82
4	Strongly disagree	84	0.77

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	68,848	0.94	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	321,963	4.39
2	Agree	283,988	3.88
3	Disagree	204,545	2.79
4	Strongly disagree	61,925	0.85

S18BI12 -
Urgent care center: my condition was not a medical emergency requiring a hospital ER

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	118	1.09	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	554	5.10
2	Agree	403	3.71
3	Disagree	181	1.67
4	Strongly disagree	86	0.79

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	70,393	0.96	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	400,351	5.46
2	Agree	307,403	4.20
3	Disagree	113,664	1.55
4	Strongly disagree	49,458	0.68

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BI14 -
Urgent care center: I thought it would take less time than at my usual place of care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	139	1.28	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Valid skip	9,525	87.63
1	Strongly agree	330	3.04
2	Agree	420	3.86
3	Disagree	335	3.08
4	Strongly disagree	118	1.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	77,832	1.06	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Valid skip	6,385,066	87.14
1	Strongly agree	240,766	3.29
2	Agree	342,382	4.67
3	Disagree	212,340	2.90
4	Strongly disagree	67,949	0.93

S18BI15 -
Urgent care center, did you or someone else call a nurse advice line before going to urgent care?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	119	1.09	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
D	Don't know	93	0.86
N	Valid skip	9,525	87.63
1	Yes, I called a nurse line and spoke with a nurse	410	3.77
2	Yes, I called a nurse line, but did not speak with a nurse	54	0.50
3	No, I did not call my health plan's nurse advice line	595	5.47
4	No, my health plan does not have a nurse advice line	71	0.65

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	71,971	0.98	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
D	Don't know	95,068	1.30
N	Valid skip	6,385,066	87.14
1	Yes, I called a nurse line and spoke with a nurse	151,046	2.06
2	Yes, I called a nurse line, but did not speak with a nurse	34,284	0.47
3	No, I did not call my health plan's nurse advice line	505,544	6.90
4	No, my health plan does not have a nurse advice line	83,356	1.14

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

S18BI16 -

Did the nurse advise you to seek urgent care?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	119	1.09	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	47	0.43
D	Don't know	7	0.06
N	Valid skip	10,294	94.70
1	Yes	371	3.41
2	No	32	0.29
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	71,971	0.98	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	52,077	0.71
D	Don't know	1,722	0.02
N	Valid skip	7,051,855	96.25
1	Yes	136,940	1.87
2	No	12,384	0.17

S18BI17 -

Urgent care center, did the health care providers advise you to seek care in a hospital ER?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	116	1.07	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
D	Don't know	43	0.40
N	Valid skip	9,525	87.63
1	Yes	161	1.48
2	No	1,022	9.40
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	68,264	0.93	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
D	Don't know	24,039	0.33
N	Valid skip	6,385,066	87.14
1	Yes	111,171	1.52
2	No	737,794	10.07

S18BI18 -

Did you seek care at a hospital ER?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	113	1.04	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	95	0.87
N	Valid skip	10,498	96.58
1	Yes	129	1.19
2	No	35	0.32
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	66,085	0.90	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	65,114	0.89
N	Valid skip	7,082,399	96.66
1	Yes	95,339	1.30
2	No	18,012	0.25

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
S18BI19 -
On most recent visit to urgent care center, what was the main reason you went?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	88	0.81	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	4	0.04
N	Valid skip	9,524	87.62
1	An accident or injury	258	2.37
2	A new health problem	632	5.81
3	An ongoing health condition or concern	220	2.02
4	Routine care, such as a flu shot or health screening	16	0.15
5	Some other reason	128	1.18

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	47,941	0.65	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	1,546	0.02
N	Valid skip	6,384,135	87.13
1	An accident or injury	200,791	2.74
2	A new health problem	461,367	6.30
3	An ongoing health condition or concern	128,973	1.76
4	Routine care, such as a flu shot or health screening	9,861	0.13
5	Some other reason	92,334	1.26

S18BI20 -
What number would you use to rate your care during this urgent care center visit?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	102	0.94	12,931	100.00	9,815	100.00	11,840	100.00
C	Should be skipped	3	0.03
N	Didn't have urgent care	9,525	87.63
0	0	12	0.11
1	1	6	0.06
2	2	18	0.17
3	3	21	0.19
4	4	46	0.42
5	5	65	0.60
6	6	75	0.69
7	7	183	1.68
8	8	287	2.64
9	9	229	2.11
10	10	298	2.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	63,774	0.87	6,462,393	100.00	857,381	100.00	7,368,258	100.00
C	Should be skipped	615	0.01
N	Didn't have urgent care	6,385,066	87.14
0	0	3,630	0.05
1	1	1,696	0.02
2	2	11,847	0.16
3	3	9,187	0.13
4	4	40,520	0.55
5	5	36,599	0.50
6	6	45,599	0.62
7	7	137,093	1.87
8	8	203,326	2.78
9	9	135,886	1.85
10	10	252,114	3.44

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

INHCSDB -

1 if in HCSDB sample, 0 if HEDIS

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Not in HCSDB sample	9,815	100.00	.	.
1	In HCSDB sample	10,870	100.00	12,931	100.00	.	.	11,840	100.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Not in HCSDB sample	857,381	100.00	.	.
1	In HCSDB sample	7,326,949	100.00	6,462,393	100.00	.	.	7,368,258	100.00

INHEDIS -

1 if in HEDIS sample, 0 if HCSDB

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Not in HEDIS sample	10,870	100.00	12,931	100.00	.	.	11,840	100.00
1	In HEDIS sample	9,815	100.00	.	.
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Not in HEDIS sample	7,326,949	100.00	6,462,393	100.00	.	.	7,368,258	100.00
1	In HEDIS sample	857,381	100.00	.	.

ONTIME -

Responded within 8 weeks of mail-out

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
NO	No	57	0.52	82	0.63
YES	Yes	10,813	99.48	12,849	99.37	9,815	100.00	11,840	100.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
NO	No	32,492	0.44	20,754	0.32
YES	Yes	7,294,458	99.56	6,441,639	99.68	857,381	100.00	7,368,258	100.00

FLAG_FIN -

Final disposition

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Returned survey	10,870	100.00	12,931	100.00	9,815	100.00	11,840	100.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Returned survey	7,326,949	100.00	6,462,393	100.00	857,381	100.00	7,368,258	100.00

DUPFLAG -

Multiple response indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
NO	No	10,853	99.84	12,900	99.76	9,608	97.89	11,819	99.82
YES	Yes	17	0.16	31	0.24	207	2.11	21	0.18
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
NO	No	7,319,026	99.89	6,454,411	99.88	840,676	98.05	7,352,465	99.79
YES	Yes	7,923	0.11	7,982	0.12	16,705	1.95	15,792	0.21

FNSTATUS -

Final status

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
11	Elig, return complete	10,870	100.00	12,931	100.00	9,815	100.00	11,840	100.00
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
11	Elig, return complete	7,326,949	100.00	6,462,393	100.00	857,381	100.00	7,368,258	100.00

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KEYCOUNT - Number of key questions answered

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
10	10	3	0.03	5	0.04	6	0.06	7	0.06
11	11	71	0.65	99	0.77	50	0.51	94	0.79
12	12	5	0.05	7	0.05	3	0.03	3	0.03
13	13	11	0.10	9	0.07	4	0.04	11	0.09
14	14	30	0.28	38	0.29	20	0.20	34	0.29
15	15	8	0.07	15	0.12	7	0.07	8	0.07
16	16	50	0.46	45	0.35	42	0.43	62	0.52
17	17	61	0.56	58	0.45	54	0.55	102	0.86
18	18	180	1.66	216	1.67	186	1.90	181	1.53
19	19	763	7.02	722	5.58	626	6.38	686	5.79
20	20	9,688	89.13	11,717	90.61	8,817	89.83	10,652	89.97

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
10	10	3,868	0.05	1,311	0.02	498	0.06	5,861	0.08
11	11	54,521	0.74	57,352	0.89	5,863	0.68	58,330	0.79
12	12	1,701	0.02	331	0.01	168	0.02	477	0.01
13	13	7,568	0.10	1,688	0.03	216	0.03	4,693	0.06
14	14	27,173	0.37	26,975	0.42	2,225	0.26	11,385	0.15
15	15	3,356	0.05	4,556	0.07	220	0.03	4,353	0.06
16	16	29,716	0.41	27,252	0.42	4,489	0.52	28,811	0.39
17	17	39,800	0.54	25,536	0.40	3,084	0.36	69,068	0.94
18	18	129,425	1.77	92,808	1.44	12,277	1.43	109,644	1.49
19	19	438,879	5.99	352,421	5.45	56,719	6.62	414,181	5.62
20	20	6,590,943	89.95	5,872,162	90.87	771,621	90.00	6,661,454	90.41

WEB - Web survey indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	No	1,630	15.00	2,009	15.54	2,834	28.87	1,686	14.24
1	Yes	9,240	85.00	10,922	84.46	6,981	71.13	10,154	85.76

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	No	1,178,535	16.08	502,133	7.77	192,262	22.42	983,935	13.35
1	Yes	6,148,415	83.92	5,960,260	92.23	665,119	77.58	6,384,323	86.65

SURVTYPE - Web or Mail Survey

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
2	Web survey	9,240	85.00	10,922	84.46	6,981	71.13	10,154	85.76
8	Mail survey	1,630	15.00	2,009	15.54	2,834	28.87	1,686	14.24

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
2	Web survey	6,148,415	83.92	5,960,260	92.23	665,119	77.58	6,384,323	86.65
8	Mail survey	1,178,535	16.08	502,133	7.77	192,262	22.42	983,935	13.35

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HURRICAN - Hurricane indicator - Harvey/Irma

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	Missing	10,051	92.47	12,931	100.00	9,815	100.00	11,840	100.00
Harv	Harvey	105	0.97
Irma	Irma	714	6.57
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	Missing	6,437,219	87.86	6,462,393	100.00	857,381	100.00	7,368,258	100.00
Harv	Harvey	108,461	1.48
Irma	Irma	781,270	10.66

N1 - Coding Scheme Note 1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	10,458	96.21	12,425	96.09	9,523	97.02	11,385	96.16
2	2	9	0.08	6	0.05	8	0.08	5	0.04
3	3	379	3.49	479	3.70	243	2.48	429	3.62
4	4	24	0.22	21	0.16	41	0.42	21	0.18
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	7,026,684	95.90	6,158,834	95.30	818,175	95.43	7,064,991	95.88
2	2	2,750	0.04	775	0.01	439	0.05	784	0.01
3	3	285,370	3.89	297,167	4.60	36,092	4.21	285,152	3.87
4	4	12,146	0.17	5,617	0.09	2,676	0.31	17,332	0.24

N1_AC1 - Coding Scheme Note 1_AC1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	10,605	97.56
2	2	265	2.44
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	7,129,127	97.30
2	2	197,823	2.70

N1_AC2 - Coding Scheme Note 1_AC2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	265	2.44
2	2	731	6.72
3	3	14	0.13
4	4	9,847	90.59
5	5	13	0.12
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	197,823	2.70
2	2	507,126	6.92
3	3	17,891	0.24
4	4	6,588,529	89.92
5	5	15,580	0.21

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N1_AC3 - Coding Scheme Note 1_AC3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	265	2.44
2	2	3,776	34.74
3	3	26	0.24
4	4	6,783	62.40
5	5	20	0.18

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	197,823	2.70
2	2	2,611,278	35.64
3	3	21,492	0.29
4	4	4,478,997	61.13
5	5	17,361	0.24

N2 - Coding Scheme Note 2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	9	0.08	165	1.28	241	2.46	5	0.04
2	2	18	0.17	42	0.32	25	0.25	24	0.20
3	3	28	0.26	45	0.35	32	0.33	40	0.34
4	4	4,285	39.42	5,603	43.33	4,258	43.38	5,111	43.17
5	5	15	0.14	19	0.15	32	0.33	19	0.16
6	6	72	0.66	78	0.60	129	1.31	82	0.69
7	7	6,440	59.25	6,973	53.92	5,081	51.77	6,556	55.37
8	8	3	0.03	6	0.05	17	0.17	3	0.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	6,248	0.09	40,003	0.62	14,083	1.64	4,976	0.07
2	2	9,759	0.13	22,290	0.34	2,087	0.24	25,700	0.35
3	3	18,097	0.25	13,465	0.21	3,235	0.38	24,674	0.33
4	4	2,976,559	40.62	2,932,503	45.38	357,915	41.75	3,300,984	44.80
5	5	11,840	0.16	4,757	0.07	1,973	0.23	6,225	0.08
6	6	39,679	0.54	20,369	0.32	8,583	1.00	35,690	0.48
7	7	4,264,310	58.20	3,427,834	53.04	468,544	54.65	3,969,320	53.87
8	8	458	0.01	1,172	0.02	961	0.11	689	0.01

N3 - Coding Scheme Note 3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	17	0.16	163	1.26	201	2.05	9	0.08
2	2	26	0.24	44	0.34	24	0.24	39	0.33
3	3	70	0.64	98	0.76	56	0.57	68	0.57
4	4	8,441	77.65	10,532	81.45	8,017	81.68	9,776	82.57
5	5	7	0.06	5	0.04	1	0.01	8	0.07
6	6	65	0.60	31	0.24	41	0.42	35	0.30
7	7	2,241	20.62	2,043	15.80	1,461	14.89	1,900	16.05
8	8	3	0.03	15	0.12	14	0.14	5	0.04

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	9,696	0.13	42,021	0.65	11,808	1.38	2,976	0.04
2	2	17,233	0.24	22,264	0.34	3,218	0.38	23,332	0.32
3	3	77,665	1.06	57,248	0.89	5,351	0.62	39,249	0.53
4	4	6,016,655	82.12	5,477,853	84.77	665,582	77.63	6,386,339	86.67
5	5	2,205	0.03	1,289	0.02	40	0.00	3,451	0.05
6	6	51,288	0.70	8,191	0.13	3,467	0.40	14,084	0.19
7	7	1,151,750	15.72	849,004	13.14	166,972	19.47	897,780	12.18
8	8	458	0.01	4,523	0.07	942	0.11	1,047	0.01

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N4 -
Coding Scheme Note 4

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	1,606	14.77	1,911	14.78	1,414	14.41	1,825	15.41
3	3	9,238	84.99	10,992	85.01	8,373	85.31	9,999	84.45
4	4	7	0.06	6	0.05	3	0.03	2	0.02
5	5	19	0.17	22	0.17	25	0.25	14	0.12
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	836,764	11.42	759,889	11.76	168,272	19.63	823,024	11.17
3	3	6,465,419	88.24	5,695,774	88.14	687,301	80.16	6,536,147	88.71
4	4	14,900	0.20	677	0.01	106	0.01	5,181	0.07
5	5	9,866	0.13	6,054	0.09	1,702	0.20	3,906	0.05

N5 -
Coding Scheme Note 5

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	1,606	14.77	1,911	14.78	1,414	14.41	1,825	15.41
2	2	5,267	48.45	6,448	49.86	4,746	48.35	5,802	49.00
3	3	43	0.40	43	0.33	55	0.56	34	0.29
4	4	9	0.08	7	0.05	8	0.08	7	0.06
5	5	3,906	35.93	4,496	34.77	3,566	36.33	4,151	35.06
6	6	39	0.36	26	0.20	26	0.26	21	0.18
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	836,764	11.42	759,889	11.76	168,272	19.63	823,024	11.17
2	2	3,867,841	52.79	3,512,594	54.35	377,300	44.01	3,972,985	53.92
3	3	27,907	0.38	12,743	0.20	3,371	0.39	14,010	0.19
4	4	4,729	0.06	1,931	0.03	434	0.05	4,184	0.06
5	5	2,558,639	34.92	2,169,397	33.57	306,099	35.70	2,537,946	34.44
6	6	31,069	0.42	5,838	0.09	1,906	0.22	16,109	0.22

N5_BI1 -
Coding Scheme Note 5_BI1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	3,022	27.80
2	2	37	0.34
3	3	7,767	71.45
4	4	30	0.28
5	5	6	0.06
6	6	8	0.07
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	2,189,357	29.88
2	2	17,935	0.24
3	3	5,093,654	69.52
4	4	23,095	0.32
5	5	852	0.01
6	6	2,056	0.03

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N5_BI2 -
Coding Scheme Note 5_BI2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	7,804	71.79
2	2	1,101	10.13
4	4	4	0.04
5	5	183	1.68
6	6	54	0.50
7	7	1,724	15.86

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	5,111,589	69.76
2	2	785,711	10.72
4	4	2,750	0.04
5	5	122,086	1.67
6	6	30,722	0.42
7	7	1,274,092	17.39

N5_BI3 -
Coding Scheme Note 5_BI3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	9,528	87.65
2	2	408	3.75
3	3	813	7.48
4	4	2	0.02
5	5	119	1.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	6,385,681	87.15
2	2	150,842	2.06
3	3	718,252	9.80
4	4	205	0.00
5	5	71,971	0.98

N5_BI4 -
Coding Scheme Note 5_BI4

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	9,528	87.65
2	2	153	1.41
3	3	1,065	9.80
4	4	8	0.07
5	5	116	1.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	6,385,681	87.15
2	2	106,566	1.45
3	3	761,833	10.40
4	4	4,605	0.06
5	5	68,264	0.93

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N6 -

Coding Scheme Note 6

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	7,570	69.64	9,034	69.86	6,756	68.83	8,217	69.40
2	2	20	0.18	41	0.32	60	0.61	20	0.17
3	3	3	0.03	2	0.02	1	0.01	3	0.03
4	4	1	0.01	3	0.02	3	0.03	3	0.03
5	5	3,272	30.10	3,842	29.71	2,979	30.35	3,589	30.31
6	6	1	0.01	.	.	1	0.01	.	.
7	7	3	0.03	9	0.07	15	0.15	8	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	5,829,790	79.57	5,262,814	81.44	527,731	61.55	5,893,576	79.99
2	2	2,467	0.03	5,828	0.09	3,419	0.40	13,094	0.18
3	3	2,123	0.03	1,054	0.02	22	0.00	196	0.00
4	4	115	0.00	166	0.00	111	0.01	989	0.01
5	5	1,489,674	20.33	1,191,180	18.43	324,533	37.85	1,453,869	19.73
6	6	986	0.01	.	.	46	0.01	.	.
7	7	1,795	0.02	1,351	0.02	1,519	0.18	6,535	0.09

N7 -

Coding Scheme Note 7

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3,274	30.12	3,845	29.73	2,983	30.39	3,592	30.34
2	2	759	6.98	994	7.69	801	8.16	933	7.88
3	3	.	.	2	0.02	3	0.03	2	0.02
4	4	6,837	62.90	8,090	62.56	6,028	61.42	7,313	61.77

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,490,775	20.35	1,191,346	18.44	324,689	37.87	1,454,857	19.74
2	2	424,650	5.80	395,869	6.13	79,114	9.23	418,340	5.68
3	3	.	.	631	0.01	199	0.02	314	0.00
4	4	5,411,525	73.86	4,874,548	75.43	453,379	52.88	5,494,746	74.57

N8 -

Coding Scheme Note 8

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	4,033	37.10	4,841	37.44	3,787	38.58	4,527	38.23
2	2	4,679	43.05	5,932	45.87	4,424	45.07	5,247	44.32
3	3	36	0.33	65	0.50	77	0.78	59	0.50
4	4	2,007	18.46	2,017	15.60	1,424	14.51	1,914	16.17
5	5	115	1.06	76	0.59	103	1.05	93	0.79

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,915,424	26.14	1,587,845	24.57	404,002	47.12	1,873,512	25.43
2	2	3,785,969	51.67	3,687,108	57.05	319,548	37.27	4,146,583	56.28
3	3	21,612	0.29	14,741	0.23	5,561	0.65	22,167	0.30
4	4	1,514,392	20.67	1,151,052	17.81	121,888	14.22	1,259,088	17.09
5	5	89,553	1.22	21,646	0.33	6,382	0.74	66,908	0.91

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
N8_01 -
Coding Scheme Note 8_01

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3,274	30.12	3,845	29.73	2,983	30.39	3,592	30.34
2	2	1,251	11.51	1,507	11.65	736	7.50	1,369	11.56
3	3	6,222	57.24	7,488	57.91	5,958	60.70	6,771	57.19
4	4	123	1.13	91	0.70	138	1.41	108	0.91

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,490,775	20.35	1,191,346	18.44	324,689	37.87	1,454,857	19.74
2	2	1,687,275	23.03	1,605,768	24.85	50,538	5.89	1,821,848	24.73
3	3	4,038,929	55.12	3,641,233	56.34	474,485	55.34	4,015,593	54.50
4	4	109,971	1.50	24,046	0.37	7,668	0.89	75,959	1.03

N9 -
Coding Scheme Note 9

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	6,353	58.45	7,528	58.22	5,944	60.56	6,796	57.40
2	2	21	0.19	45	0.35	56	0.57	36	0.30
3	3	4,488	41.29	5,347	41.35	3,800	38.72	4,998	42.21
4	4	1	0.01	2	0.02	1	0.01	1	0.01
5	5	7	0.06	9	0.07	14	0.14	9	0.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	4,563,392	62.28	4,052,142	62.70	452,675	52.80	4,699,899	63.79
2	2	18,000	0.25	15,731	0.24	4,045	0.47	15,901	0.22
3	3	2,733,797	37.31	2,392,050	37.01	400,078	46.66	2,647,145	35.93
4	4	48	0.00	171	0.00	25	0.00	1,321	0.02
5	5	11,714	0.16	2,299	0.04	558	0.07	3,992	0.05

N10 -
Coding Scheme Note 10

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	4,489	41.30	5,349	41.37	3,801	38.73	4,999	42.22
2	2	6,101	56.13	7,231	55.92	5,728	58.36	6,542	55.25
3	3	5	0.05	11	0.09	5	0.05	12	0.10
4	4	207	1.90	294	2.27	219	2.23	247	2.09
5	5	68	0.63	46	0.36	62	0.63	40	0.34

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	2,733,844	37.31	2,392,221	37.02	400,102	46.67	2,648,466	35.94
2	2	4,442,488	60.63	3,945,258	61.05	432,903	50.49	4,574,229	62.08
3	3	806	0.01	5,089	0.08	438	0.05	15,669	0.21
4	4	99,919	1.36	109,187	1.69	20,877	2.43	112,782	1.53
5	5	49,892	0.68	10,637	0.16	3,060	0.36	17,112	0.23

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

N10_B1 -

Coding Scheme Note 10_B1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	1,461	13.44
2	2	68	0.63
3	3	9,328	85.81
5	5	13	0.12

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	844,395	11.52
2	2	34,133	0.47
3	3	6,432,438	87.79
5	5	15,983	0.22

N12 -

Coding Scheme Note 12

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3,200	29.44	4,321	33.42	3,034	30.91	4,058	34.27
2	2	10	0.09	26	0.20	9	0.09	8	0.07
3	3	66	0.61	43	0.33	71	0.72	35	0.30
4	4	7,526	69.24	8,439	65.26	6,639	67.64	7,634	64.48
5	5	68	0.63	102	0.79	62	0.63	105	0.89

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	2,095,545	28.60	2,185,031	33.81	233,486	27.23	2,493,323	33.84
2	2	13,784	0.19	19,394	0.30	741	0.09	6,819	0.09
3	3	57,007	0.78	9,734	0.15	5,198	0.61	18,728	0.25
4	4	5,107,005	69.70	4,197,630	64.95	611,550	71.33	4,779,619	64.87
5	5	53,608	0.73	50,604	0.78	6,406	0.75	69,769	0.95

N13 -

Coding Scheme Note 13

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	1,527	14.05	2,053	15.88	1,497	15.25	1,863	15.73
2	2	33	0.30	52	0.40	34	0.35	33	0.28
3	3	72	0.66	121	0.94	178	1.81	115	0.97
4	4	9,158	84.25	10,598	81.96	8,038	81.90	9,718	82.08
5	5	80	0.74	107	0.83	68	0.69	111	0.94

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	963,588	13.15	1,096,609	16.97	109,461	12.77	1,271,374	17.25
2	2	22,708	0.31	28,456	0.44	3,681	0.43	14,275	0.19
3	3	65,915	0.90	25,688	0.40	10,168	1.19	44,962	0.61
4	4	6,216,779	84.85	5,260,099	81.40	726,747	84.76	5,966,201	80.97
5	5	57,958	0.79	51,541	0.80	7,324	0.85	71,445	0.97

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N14 -
Coding Scheme Note 14

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	1,334	12.27	1,810	14.00	1,120	11.41	1,801	15.21
2	2	23	0.21	26	0.20	15	0.15	12	0.10
3	3	77	0.71	131	1.01	215	2.19	110	0.93
4	4	9,359	86.10	10,857	83.96	8,400	85.58	9,810	82.85
5	5	77	0.71	107	0.83	65	0.66	107	0.90

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,211,072	16.53	1,309,220	20.26	79,762	9.30	1,573,932	21.36
2	2	5,378	0.07	10,468	0.16	765	0.09	3,078	0.04
3	3	56,821	0.78	25,346	0.39	13,599	1.59	57,906	0.79
4	4	5,995,290	81.83	5,065,546	78.38	756,325	88.21	5,661,667	76.84
5	5	58,388	0.80	51,813	0.80	6,929	0.81	71,674	0.97

N15 -
Coding Scheme Note 15

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	2,549	23.45	3,469	26.83	2,482	25.29	3,161	26.70
2	2	18	0.17	16	0.12	7	0.07	11	0.09
3	3	70	0.64	63	0.49	101	1.03	60	0.51
4	4	8,158	75.05	9,272	71.70	7,166	73.01	8,501	71.80
5	5	75	0.69	111	0.86	59	0.60	107	0.90

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,612,503	22.01	1,726,746	26.72	178,942	20.87	1,953,148	26.51
2	2	16,191	0.22	7,921	0.12	283	0.03	8,423	0.11
3	3	58,629	0.80	14,065	0.22	6,493	0.76	31,104	0.42
4	4	5,580,773	76.17	4,652,639	72.00	665,500	77.62	5,303,877	71.98
5	5	58,854	0.80	61,022	0.94	6,163	0.72	71,706	0.97

N16 -
Coding Scheme Note 16

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	2,509	23.08	3,118	24.11	2,457	25.03	2,767	23.37
2	2	13	0.12	22	0.17	23	0.23	19	0.16
3	3	30	0.28	104	0.80	142	1.45	82	0.69
4	4	8,242	75.82	9,582	74.10	7,125	72.59	8,867	74.89
5	5	76	0.70	105	0.81	68	0.69	105	0.89

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,554,346	21.21	1,352,730	20.93	211,171	24.63	1,497,312	20.32
2	2	16,355	0.22	7,993	0.12	1,911	0.22	14,764	0.20
3	3	17,198	0.23	28,344	0.44	9,492	1.11	34,549	0.47
4	4	5,679,975	77.52	5,013,860	77.59	627,645	73.20	5,753,978	78.09
5	5	59,076	0.81	59,466	0.92	7,161	0.84	67,655	0.92

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

N17 -

Coding Scheme Note 17

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3,710	34.13	4,450	34.41	2,826	28.79	4,046	34.17
2	2	20	0.18	33	0.26	39	0.40	27	0.23
3	3	52	0.48	88	0.68	101	1.03	58	0.49
4	4	4,453	40.97	5,192	40.15	4,481	45.65	4,899	41.38
5	5	2,557	23.52	3,060	23.66	2,298	23.41	2,693	22.74
6	6	78	0.72	108	0.84	70	0.71	117	0.99

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	3,295,834	44.98	3,092,452	47.85	176,771	20.62	3,407,901	46.25
2	2	12,080	0.16	11,075	0.17	2,621	0.31	14,432	0.20
3	3	50,727	0.69	24,604	0.38	6,549	0.76	25,900	0.35
4	4	2,380,806	32.49	1,976,502	30.58	418,597	48.82	2,477,046	33.62
5	5	1,523,524	20.79	1,299,931	20.12	246,177	28.71	1,371,316	18.61
6	6	63,979	0.87	57,829	0.89	6,665	0.78	71,663	0.97

N18 -

Coding Scheme Note 18

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	1,493	13.74	1,588	12.28	1,257	12.81	1,514	12.79
2	2	9,354	86.05	11,321	87.55	8,523	86.84	10,307	87.05
3	3	21	0.19	21	0.16	35	0.36	17	0.14
4	4	2	0.02	1	0.01	.	.	2	0.02

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	912,055	12.45	640,684	9.91	130,863	15.26	786,201	10.67
2	2	6,388,692	87.19	5,816,891	90.01	724,310	84.48	6,574,002	89.22
3	3	17,140	0.23	4,804	0.07	2,207	0.26	6,600	0.09
4	4	9,063	0.12	15	0.00	.	.	1,454	0.02

N19A -

Coding Scheme Note 19A

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	2	0.02	15	0.12	7	0.07	8	0.07
2	2	47	0.43	63	0.49	31	0.32	53	0.45
3	3	.	.	1	0.01	1	0.01	.	.
4	4	57	0.52	75	0.58	40	0.41	81	0.68
8	8	6,177	56.83	7,310	56.53	5,836	59.46	6,688	56.49
9	9	6	0.06	2	0.02	7	0.07	1	0.01
10	10	17	0.16	44	0.34	86	0.88	28	0.24
11	11	4,563	41.98	5,419	41.91	3,807	38.79	4,981	42.07
12	12	.	.	1	0.01
13	13	1	0.01	1	0.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,927	0.03	2,084	0.03	440	0.05	5,702	0.08
2	2	39,382	0.54	51,403	0.80	3,737	0.44	35,771	0.49
3	3	.	.	21	0.00	94	0.01	.	.
4	4	43,877	0.60	33,186	0.51	4,197	0.49	37,594	0.51
8	8	3,660,939	49.97	3,097,952	47.94	523,103	61.01	3,589,937	48.72
9	9	3,301	0.05	1,704	0.03	665	0.08	192	0.00
10	10	16,996	0.23	5,879	0.09	5,849	0.68	14,169	0.19
11	11	3,560,357	48.59	3,270,121	50.60	319,294	37.24	3,684,893	50.01
12	12	.	.	13	0.00
13	13	170	0.00	32	0.00

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N19B -
Coding Scheme Note 19B

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	6,234	57.35	7,386	57.12	5,876	59.87	6,769	57.17
2	2	17	0.16	45	0.35	87	0.89	28	0.24
3	3	4,619	42.49	5,500	42.53	3,852	39.25	5,043	42.59
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	3,704,816	50.56	3,131,151	48.45	527,301	61.50	3,627,531	49.23
2	2	16,996	0.23	5,899	0.09	5,943	0.69	14,169	0.19
3	3	3,605,137	49.20	3,325,343	51.46	324,136	37.81	3,726,558	50.58

N20 -
Coding Scheme Note 20

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	6,251	57.51	7,431	57.47	5,963	60.75	6,797	57.41
2	2	2,777	25.55	3,355	25.95	2,462	25.08	2,966	25.05
3	3	1,786	16.43	2,067	15.98	1,344	13.69	2,018	17.04
4	4	5	0.05	9	0.07	9	0.09	6	0.05
5	5	23	0.21	41	0.32	20	0.20	33	0.28
6	6	28	0.26	28	0.22	17	0.17	20	0.17
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	3,721,812	50.80	3,137,050	48.54	533,244	62.19	3,641,700	49.42
2	2	2,358,801	32.19	2,251,224	34.84	131,120	15.29	2,446,882	33.21
3	3	1,203,124	16.42	1,020,117	15.79	188,360	21.97	1,241,753	16.85
4	4	1,552	0.02	823	0.01	583	0.07	2,153	0.03
5	5	20,811	0.28	32,832	0.51	3,250	0.38	26,349	0.36
6	6	20,850	0.28	20,346	0.31	822	0.10	9,422	0.13

N21 -
Coding Scheme Note 21

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	6,251	57.51	7,431	57.47	5,963	60.75	6,797	57.41
2	2	30	0.28	47	0.36	20	0.20	36	0.30
4	4	54	0.50	68	0.53	32	0.33	68	0.57
5	5	47	0.43	57	0.44	30	0.31	41	0.35
6	6	242	2.23	289	2.23	166	1.69	288	2.43
7	7	4,188	38.53	4,961	38.37	3,553	36.20	4,542	38.36
8	8	1	0.01
12	12	57	0.52	78	0.60	51	0.52	68	0.57
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	3,721,812	50.80	3,137,050	48.54	533,244	62.19	3,641,700	49.42
2	2	15,326	0.21	18,322	0.28	3,855	0.45	19,347	0.26
4	4	29,693	0.41	19,997	0.31	4,319	0.50	30,176	0.41
5	5	28,216	0.39	20,895	0.32	4,080	0.48	30,210	0.41
6	6	150,151	2.05	133,485	2.07	24,153	2.82	145,653	1.98
7	7	3,337,508	45.55	3,076,561	47.61	282,855	32.99	3,454,029	46.88
8	8	1,480	0.02
12	12	42,764	0.58	56,084	0.87	4,875	0.57	47,143	0.64

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N21_BG1 -

Coding Scheme Note 21_BG1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	1	11,827	99.89
3	3	13	0.11
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	1	7,358,128	99.86
3	3	10,129	0.14

N21_BG2 -

Coding Scheme Note 21_BG2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	1	11,835	99.96
3	3	5	0.04
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	1	7,366,229	99.97
3	3	2,028	0.03

N21_BG3 -

Coding Scheme Note 21_BG3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	1	11,831	99.92
3	3	9	0.08
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	1	7,365,967	99.97
3	3	2,291	0.03

N22 -

Coding Scheme Note 22

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	4,127	37.97
2	2	79	0.73
3	3	6,517	59.95
4	4	147	1.35
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	2,907,539	39.68
2	2	69,992	0.96
3	3	4,232,451	57.77
4	4	116,967	1.60

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**N23 -
Coding Scheme Note 23**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	6,070	55.84
2	2	37	0.34
3	3	4,616	42.47
4	4	147	1.35

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	4,674,610	63.80
2	2	25,025	0.34
3	3	2,515,972	34.34
4	4	111,343	1.52

**N23_BE -
Coding Scheme Note 23_BE**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	10,870	100.00	12,931	100.00	9,815	100.00	.	.
1	1	33	0.28
2	2	5,269	44.50
3	3	6,538	55.22

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,326,949	100.00	6,462,393	100.00	857,381	100.00	.	.
1	1	35,694	0.48
2	2	4,158,945	56.44
3	3	3,173,619	43.07

**N23_HT -
Coding Scheme Note 23_HT**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	10,586	97.39	12,622	97.61	9,589	97.70	11,558	97.62
2	2	284	2.61	309	2.39	226	2.30	282	2.38

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	7,107,821	97.01	6,307,876	97.61	836,858	97.61	7,224,363	98.05
2	2	219,128	2.99	154,517	2.39	20,522	2.39	143,894	1.95

**N23_WT -
Coding Scheme Note 23_WT**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	10,683	98.28	12,691	98.14	9,663	98.45	11,623	98.17
2	2	187	1.72	240	1.86	152	1.55	217	1.83

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	7,138,965	97.43	6,318,957	97.78	844,023	98.44	7,220,292	97.99
2	2	187,984	2.57	143,436	2.22	13,358	1.56	147,966	2.01

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N24 -

Coding Scheme Note 24

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	509	4.68	668	5.17	479	4.88	560	4.73
2	2	434	3.99	522	4.04	361	3.68	459	3.88
3	3	284	2.61	406	3.14	268	2.73	334	2.82
4	4	35	0.32	33	0.26	30	0.31	32	0.27
5	5	9,216	84.78	10,864	84.02	8,396	85.54	9,999	84.45
6	6	392	3.61	438	3.39	281	2.86	456	3.85

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	273,228	3.73	245,724	3.80	58,094	6.78	282,809	3.84
2	2	223,422	3.05	229,322	3.55	40,926	4.77	235,753	3.20
3	3	176,849	2.41	118,445	1.83	24,129	2.81	148,323	2.01
4	4	13,121	0.18	12,908	0.20	4,491	0.52	32,094	0.44
5	5	6,354,833	86.73	5,607,160	86.77	705,943	82.34	6,401,480	86.88
6	6	285,495	3.90	248,834	3.85	23,798	2.78	267,799	3.63

N25 -

Coding Scheme Note 25

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,931	100.00	9,815	100.00	11,840	100.00
1	1	999	9.19
2	2	9,723	89.45
3	3	8	0.07
4	4	140	1.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	1	2,523,545	34.44
2	2	4,693,510	64.06
3	3	7,607	0.10
4	4	102,287	1.40

MISS_1 -

Count of original survey responses (pre-cleaning): violates skip pattern

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	10,870	100.00	12,931	100.00	9,815	100.00	11,840	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	7,326,949	100.00	6,462,393	100.00	857,381	100.00	7,368,258	100.00

MISS_4 -

Count of original survey responses (pre-cleaning): incomplete grid error

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	10,870	100.00	12,931	100.00	9,815	100.00	11,840	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	7,326,949	100.00	6,462,393	100.00	857,381	100.00	7,368,258	100.00

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MISS 5 -

Count of original survey responses (pre-cleaning): scalable response of don't know

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	6,525	60.03	8,651	66.90	6,621	67.46	7,970	67.31
1	1 time	3,033	27.90	3,521	27.23	2,634	26.84	3,141	26.53
2	2 times	1,065	9.80	685	5.30	513	5.23	669	5.65
3	3 times	197	1.81	62	0.48	40	0.41	48	0.41
4	4 times	37	0.34	11	0.09	7	0.07	10	0.08
5	5 times	11	0.10	1	0.01	.	.	2	0.02
6	6 times	2	0.02

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	4,428,359	60.44	4,407,568	68.20	538,296	62.78	5,073,505	68.86
1	1 time	1,924,916	26.27	1,614,766	24.99	270,727	31.58	1,813,512	24.61
2	2 times	748,064	10.21	404,839	6.26	43,206	5.04	443,165	6.01
3	3 times	185,784	2.54	23,910	0.37	4,798	0.56	34,105	0.46
4	4 times	33,359	0.46	10,607	0.16	353	0.04	3,658	0.05
5	5 times	6,080	0.08	704	0.01	.	.	313	0.00
6	6 times	387	0.01

MISS 6 -

Count of original survey responses (pre-cleaning): not applicable - valid skip

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	10,021	92.19	11,787	91.15	8,668	88.31	10,869	91.80
1	1 time	540	4.97	699	5.41	578	5.89	584	4.93
2	2 times	186	1.71	267	2.06	299	3.05	206	1.74
3	3 times	59	0.54	63	0.49	109	1.11	81	0.68
4	4 times	38	0.35	40	0.31	64	0.65	32	0.27
5	5 times	14	0.13	29	0.22	31	0.32	23	0.19
6	6 times	7	0.06	23	0.18	23	0.23	17	0.14
7	7 times	1	0.01	8	0.06	19	0.19	10	0.08
8	8 times	1	0.01	5	0.04	6	0.06	7	0.06
9	9 times	1	0.01	2	0.02	2	0.02	3	0.03
10	10 times	.	.	2	0.02	5	0.05	2	0.02
11	11 times	1	0.01	2	0.02	2	0.02	3	0.03
12	12 times	.	.	1	0.01	2	0.02	.	.
13	13 times	.	.	2	0.02	2	0.02	.	.
16	16 times	1	0.01	.	.	1	0.01	.	.
17	17 times	2	0.02	1	0.01
18	18 times	1	0.01
19	19 times	.	.	1	0.01	1	0.01	.	.
20	20 times	1	0.01	1	0.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	6,679,365	91.16	6,004,166	92.91	765,692	89.31	6,810,002	92.42
1	1 time	409,573	5.59	318,846	4.93	49,562	5.78	333,794	4.53
2	2 times	144,855	1.98	89,785	1.39	22,922	2.67	135,849	1.84
3	3 times	38,657	0.53	25,962	0.40	6,882	0.80	32,194	0.44
4	4 times	31,249	0.43	7,594	0.12	6,278	0.73	17,556	0.24
5	5 times	6,179	0.08	7,144	0.11	1,917	0.22	10,056	0.14
6	6 times	8,802	0.12	3,496	0.05	1,284	0.15	9,530	0.13
7	7 times	928	0.01	2,849	0.04	1,251	0.15	5,032	0.07
8	8 times	684	0.01	1,183	0.02	221	0.03	4,464	0.06
9	9 times	6,205	0.08	65	0.00	374	0.04	1,444	0.02
10	10 times	.	.	59	0.00	232	0.03	1,339	0.02
11	11 times	170	0.00	338	0.01	70	0.01	5,729	0.08
12	12 times	.	.	143	0.00	90	0.01	.	.
13	13 times	.	.	741	0.01	65	0.01	.	.
16	16 times	281	0.00	.	.	25	0.00	.	.
17	17 times	227	0.03	58	0.00
18	18 times	67	0.00

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Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
19	19 times	.	.	21	0.00	99	0.01	.	.
20	20 times	189	0.02	1,144	0.02

MISS_7 -

Count of original survey responses (pre-cleaning): out-of-range error

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	10,870	100.00	12,931	100.00	9,815	100.00	11,840	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	7,326,949	100.00	6,462,393	100.00	857,381	100.00	7,368,258	100.00

MISS_9 -

Count of original survey responses (pre-cleaning): no response - invalid skip

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	9,240	85.00	10,922	84.46	6,981	71.13	10,154	85.76
1	1 time	.	.	1	0.01
2	2 times	2	0.02
3	3 times	2	0.02
4	4 times	.	.	5	0.04	.	.	4	0.03
5	5 times	.	.	1	0.01	.	.	4	0.03
6	6 times	.	.	11	0.09	.	.	12	0.10
7	7 times	.	.	10	0.08	.	.	9	0.08
8	8 times	3	0.03	12	0.09	2	0.02	8	0.07
9	9 times	.	.	22	0.17	2	0.02	18	0.15
10	10 times	2	0.02	36	0.28	4	0.04	27	0.23
11	11 times	1	0.01	32	0.25	6	0.06	35	0.30
12	12 times	.	.	50	0.39	8	0.08	47	0.40
13	13 times	1	0.01	58	0.45	13	0.13	64	0.54
14	14 times	1	0.01	87	0.67	19	0.19	68	0.57
15	15 times	2	0.02	99	0.77	28	0.29	67	0.57
16	16 times	1	0.01	105	0.81	42	0.43	85	0.72
17	17 times	2	0.02	88	0.68	61	0.62	83	0.70
18	18 times	1	0.01	107	0.83	72	0.73	103	0.87
19	19 times	4	0.04	114	0.88	85	0.87	103	0.87
20	20 times	3	0.03	106	0.82	115	1.17	70	0.59
21	21 times	8	0.07	92	0.71	125	1.27	98	0.83
22	22 times	5	0.05	84	0.65	134	1.37	78	0.66
23	23 times	9	0.08	71	0.55	172	1.75	85	0.72
24	24 times	7	0.06	95	0.73	148	1.51	71	0.60
25	25 times	6	0.06	89	0.69	167	1.70	62	0.52
26	26 times	6	0.06	67	0.52	145	1.48	62	0.52
27	27 times	8	0.07	60	0.46	142	1.45	45	0.38
28	28 times	4	0.04	61	0.47	147	1.50	48	0.41
29	29 times	6	0.06	58	0.45	117	1.19	42	0.35
30	30 times	8	0.07	57	0.44	114	1.16	42	0.35
31	31 times	18	0.17	45	0.35	94	0.96	30	0.25
32	32 times	10	0.09	46	0.36	103	1.05	34	0.29
33	33 times	11	0.10	41	0.32	83	0.85	22	0.19
34	34 times	15	0.14	33	0.26	74	0.75	27	0.23
35	35 times	18	0.17	19	0.15	63	0.64	21	0.18
36	36 times	14	0.13	14	0.11	71	0.72	22	0.19
37	37 times	14	0.13	20	0.15	74	0.75	18	0.15
38	38 times	12	0.11	21	0.16	49	0.50	8	0.07
39	39 times	22	0.20	23	0.18	48	0.49	12	0.10
40 – 71	40 or more times	1,408	12.95	69	0.53	307	3.13	48	0.41

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Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	6,148,415	83.92	5,960,260	92.23	665,119	77.58	6,384,323	86.65
1	1 time	.	.	375	0.01
2	2 times	3,202	0.04
3	3 times	597	0.01
4	4 times	.	.	701	0.01	.	.	5,876	0.08
5	5 times	.	.	21	0.00	.	.	515	0.01
6	6 times	.	.	3,162	0.05	.	.	5,239	0.07
7	7 times	.	.	3,328	0.05	.	.	5,435	0.07
8	8 times	414	0.01	2,905	0.04	81	0.01	4,361	0.06
9	9 times	.	.	5,234	0.08	75	0.01	10,367	0.14
10	10 times	448	0.01	6,161	0.10	133	0.02	16,709	0.23
11	11 times	2,080	0.03	7,690	0.12	221	0.03	17,708	0.24
12	12 times	.	.	13,881	0.21	622	0.07	39,013	0.53
13	13 times	208	0.00	17,108	0.26	853	0.10	29,101	0.39
14	14 times	140	0.00	22,867	0.35	1,545	0.18	52,426	0.71
15	15 times	2,312	0.03	27,038	0.42	1,991	0.23	46,552	0.63
16	16 times	1,142	0.02	38,509	0.60	2,291	0.27	58,474	0.79
17	17 times	2,331	0.03	21,095	0.33	3,773	0.44	54,491	0.74
18	18 times	1,126	0.02	39,939	0.62	4,728	0.55	47,304	0.64
19	19 times	3,585	0.05	31,990	0.50	5,767	0.67	69,591	0.94
20	20 times	1,333	0.02	24,790	0.38	7,831	0.91	41,570	0.56
21	21 times	21,487	0.29	23,339	0.36	7,529	0.88	50,319	0.68
22	22 times	6,083	0.08	19,037	0.29	9,756	1.14	40,853	0.55
23	23 times	1,539	0.02	27,746	0.43	11,066	1.29	49,580	0.67
24	24 times	2,952	0.04	16,535	0.26	8,934	1.04	39,612	0.54
25	25 times	8,018	0.11	22,639	0.35	9,465	1.10	34,202	0.46
26	26 times	10,681	0.15	9,277	0.14	9,942	1.16	41,827	0.57
27	27 times	6,378	0.09	11,223	0.17	9,201	1.07	16,621	0.23
28	28 times	1,194	0.02	11,973	0.19	10,456	1.22	28,728	0.39
29	29 times	1,915	0.03	10,279	0.16	8,159	0.95	18,024	0.24
30	30 times	13,576	0.19	9,470	0.15	7,549	0.88	23,547	0.32
31	31 times	8,581	0.12	14,676	0.23	6,768	0.79	9,471	0.13
32	32 times	14,901	0.20	8,609	0.13	8,046	0.94	23,233	0.32
33	33 times	17,169	0.23	13,981	0.22	4,876	0.57	14,462	0.20
34	34 times	5,845	0.08	5,208	0.08	4,428	0.52	10,852	0.15
35	35 times	15,779	0.22	5,043	0.08	4,690	0.55	13,109	0.18
36	36 times	12,472	0.17	4,505	0.07	4,324	0.50	7,553	0.10
37	37 times	5,140	0.07	2,649	0.04	5,129	0.60	11,162	0.15
38	38 times	5,922	0.08	3,157	0.05	4,346	0.51	2,944	0.04
39	39 times	17,475	0.24	6,029	0.09	4,412	0.51	9,418	0.13
40 -- 71	40 or more times	986,307	13.46	9,965	0.15	23,272	2.71	29,888	0.41

MISS_TOT -

Total number of missing responses (pre-cleaning)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	5,214	47.97	6,877	53.18	4,407	44.90	6,494	54.85
1	1 time	2,685	24.70	3,171	24.52	2,062	21.01	2,872	24.26
2	2 times	1,071	9.85	749	5.79	451	4.60	686	5.79
3	3 times	213	1.96	99	0.77	45	0.46	79	0.67
4	4 times	46	0.42	21	0.16	15	0.15	18	0.15
5	5 times	6	0.06	8	0.06	1	0.01	14	0.12
6	6 times	4	0.04	4	0.03	.	.	6	0.05
7	7 times	1	0.01	5	0.04	.	.	6	0.05
8	8 times	.	.	8	0.06	.	.	3	0.03
9	9 times	1	0.01	16	0.12	1	0.01	13	0.11
10	10 times	1	0.01	23	0.18	1	0.01	13	0.11
11	11 times	1	0.01	28	0.22	2	0.02	29	0.24
12	12 times	.	.	43	0.33	5	0.05	33	0.28
13	13 times	1	0.01	49	0.38	9	0.09	54	0.46
14	14 times	2	0.02	69	0.53	14	0.14	57	0.48
15	15 times	2	0.02	82	0.63	22	0.22	51	0.43

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
16	16 times	1	0.01	99	0.77	25	0.25	80	0.68
17	17 times	1	0.01	88	0.68	43	0.44	84	0.71
18	18 times	.	.	101	0.78	70	0.71	85	0.72
19	19 times	3	0.03	98	0.76	60	0.61	102	0.86
20	20 times	3	0.03	115	0.89	94	0.96	98	0.83
21	21 times	4	0.04	102	0.79	103	1.05	91	0.77
22	22 times	8	0.07	104	0.80	119	1.21	99	0.84
23	23 times	5	0.05	71	0.55	132	1.34	78	0.66
24	24 times	7	0.06	85	0.66	143	1.46	73	0.62
25	25 times	11	0.10	88	0.68	169	1.72	80	0.68
26	26 times	4	0.04	78	0.60	162	1.65	55	0.46
27	27 times	7	0.06	70	0.54	172	1.75	48	0.41
28	28 times	2	0.02	68	0.53	145	1.48	55	0.46
29	29 times	4	0.04	66	0.51	130	1.32	53	0.45
30	30 times	10	0.09	63	0.49	122	1.24	39	0.33
31	31 times	17	0.16	45	0.35	122	1.24	32	0.27
32	32 times	11	0.10	52	0.40	104	1.06	45	0.38
33	33 times	14	0.13	42	0.32	93	0.95	30	0.25
34	34 times	8	0.07	42	0.32	73	0.74	24	0.20
35	35 times	14	0.13	24	0.19	77	0.78	23	0.19
36	36 times	22	0.20	19	0.15	74	0.75	22	0.19
37	37 times	13	0.12	22	0.17	63	0.64	26	0.22
38	38 times	11	0.10	23	0.18	62	0.63	13	0.11
39	39 times	13	0.12	27	0.21	53	0.54	14	0.12
40 – 71	40 or more times	1,429	13.15	87	0.67	370	3.77	63	0.53

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	3,498,384	47.75	3,861,378	59.75	387,650	45.21	4,236,069	57.49
1	1 time	1,700,867	23.21	1,569,225	24.28	223,483	26.07	1,628,811	22.11
2	2 times	730,312	9.97	458,804	7.10	45,416	5.30	450,511	6.11
3	3 times	163,200	2.23	48,421	0.75	6,714	0.78	60,471	0.82
4	4 times	48,815	0.67	19,236	0.30	1,816	0.21	10,341	0.14
5	5 times	4,665	0.06	3,965	0.06	40	0.00	7,675	0.10
6	6 times	2,113	0.03	456	0.01	.	.	1,094	0.01
7	7 times	60	0.00	830	0.01	.	.	3,065	0.04
8	8 times	.	.	3,106	0.05	.	.	3,151	0.04
9	9 times	88	0.00	3,606	0.06	22	0.00	6,045	0.08
10	10 times	88	0.00	3,328	0.05	77	0.01	10,158	0.14
11	11 times	287	0.00	9,292	0.14	43	0.00	15,956	0.22
12	12 times	.	.	10,538	0.16	214	0.03	16,267	0.22
13	13 times	2,080	0.03	11,935	0.18	585	0.07	39,112	0.53
14	14 times	348	0.00	19,968	0.31	1,179	0.14	37,065	0.50
15	15 times	2,319	0.03	21,708	0.34	1,736	0.20	31,774	0.43
16	16 times	1,142	0.02	33,053	0.51	1,418	0.17	50,601	0.69
17	17 times	232	0.00	29,455	0.46	2,629	0.31	64,551	0.88
18	18 times	.	.	28,144	0.44	4,056	0.47	53,820	0.73
19	19 times	2,354	0.03	28,718	0.44	3,255	0.38	66,170	0.90
20	20 times	2,207	0.03	31,276	0.48	6,637	0.77	56,238	0.76
21	21 times	3,756	0.05	27,789	0.43	6,345	0.74	43,631	0.59
22	22 times	24,736	0.34	25,946	0.40	8,027	0.94	50,608	0.69
23	23 times	1,491	0.02	22,571	0.35	8,539	1.00	45,492	0.62
24	24 times	1,283	0.02	17,756	0.27	9,414	1.10	39,912	0.54
25	25 times	9,149	0.12	21,980	0.34	11,059	1.29	48,837	0.66
26	26 times	2,767	0.04	15,483	0.24	10,206	1.19	32,677	0.44
27	27 times	3,957	0.05	14,757	0.23	10,946	1.28	21,234	0.29
28	28 times	103	0.00	11,929	0.18	10,722	1.25	30,507	0.41
29	29 times	2,727	0.04	14,709	0.23	7,481	0.87	29,207	0.40
30	30 times	14,623	0.20	9,204	0.14	8,538	1.00	20,529	0.28
31	31 times	18,707	0.26	7,577	0.12	8,561	1.00	13,113	0.18
32	32 times	9,266	0.13	18,044	0.28	7,172	0.84	20,382	0.28
33	33 times	17,978	0.25	6,691	0.10	7,527	0.88	17,377	0.24
34	34 times	7,293	0.10	13,178	0.20	3,637	0.42	7,958	0.11

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
35	35 times	6,427	0.09	6,528	0.10	5,358	0.62	16,207	0.22
36	36 times	15,291	0.21	3,802	0.06	4,841	0.56	9,997	0.14
37	37 times	11,032	0.15	3,609	0.06	4,337	0.51	11,088	0.15
38	38 times	5,259	0.07	5,289	0.08	5,279	0.62	13,356	0.18
39	39 times	16,151	0.22	5,592	0.09	3,935	0.46	7,860	0.11
40 – 71	40 or more times	995,393	13.59	13,514	0.21	28,485	3.32	39,340	0.53

**JSFLAG -
Joint Service Flag**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Not Joint Service	10,602	97.53	12,626	97.64	9,332	95.08	11,541	97.47
1	Joint Service	268	2.47	305	2.36	483	4.92	299	2.53

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Not Joint Service	7,042,645	96.12	6,232,342	96.44	812,561	94.77	7,079,334	96.08
1	Joint Service	284,304	3.88	230,051	3.56	44,820	5.23	288,923	3.92

**XENRLLMT -
Enrollment in TRICARE prime**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	86	0.79	92	0.71	51	0.52	90	0.76
1	Active Duty - under 65	4,340	39.93	4,981	38.52	4,487	45.72	4,843	40.90
2	Enrolled - under 65	4,735	43.56	5,870	45.39	5,277	53.76	5,101	43.08
3	Not enrolled - under 65	1,281	11.78	1,537	11.89	.	.	1,365	11.53
4	Not enrolled - 65 or over	375	3.45	393	3.04	.	.	389	3.29
5	Enrolled - 65 or over	53	0.49	58	0.45	.	.	52	0.44

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	59,578	0.81	52,928	0.82	2,387	0.28	52,490	0.71
1	Active Duty - under 65	1,648,285	22.50	1,153,554	17.85	515,920	60.17	1,476,670	20.04
2	Enrolled - under 65	1,836,524	25.07	1,457,900	22.56	339,073	39.55	2,031,241	27.57
3	Not enrolled - under 65	1,577,844	21.53	1,597,546	24.72	.	.	1,601,490	21.73
4	Not enrolled - 65 or over	1,958,725	26.73	1,934,103	29.93	.	.	1,971,037	26.75
5	Enrolled - 65 or over	245,993	3.36	266,361	4.12	.	.	235,329	3.19

**XENR_PCM -
Enrollment by PCM type**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	86	0.79	92	0.71	51	0.52	90	0.76
1	Active Duty - under 65	4,340	39.93	4,981	38.52	4,487	45.72	4,843	40.90
2	Enrolled - under 65, Mil PCM	4,120	37.90	5,112	39.53	5,277	53.76	4,466	37.72
3	Enrolled - under 65, Civ PCM	615	5.66	758	5.86	.	.	635	5.36
4	Not enrolled - under 65	1,281	11.78	1,537	11.89	.	.	1,365	11.53
5	Not enrolled - 65 or over	375	3.45	393	3.04	.	.	389	3.29
6	Enrolled - 65 or over, Mil PCM	40	0.37	49	0.38	.	.	43	0.36
7	Enrolled - 65 or over, Civ PCM	13	0.12	9	0.07	.	.	9	0.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	59,578	0.81	52,928	0.82	2,387	0.28	52,490	0.71
1	Active Duty - under 65	1,648,285	22.50	1,153,554	17.85	515,920	60.17	1,476,670	20.04
2	Enrolled - under 65, Mil PCM	1,114,144	15.21	735,614	11.38	339,073	39.55	1,298,704	17.63
3	Enrolled - under 65, Civ PCM	722,381	9.86	722,286	11.18	.	.	732,537	9.94
4	Not enrolled - under 65	1,577,844	21.53	1,597,546	24.72	.	.	1,601,490	21.73

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
5	Not enrolled - 65 or over	1,958,725	26.73	1,934,103	29.93	.	.	1,971,037	26.75
6	Enrolled - 65 or over,Mil PCM	183,297	2.50	226,407	3.50	.	.	195,408	2.65
7	Enrolled - 65 or over,Civ PCM	62,696	0.86	39,954	0.62	.	.	39,921	0.54

**XINS_COV -
Insurance coverage**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	242	2.23	362	2.80	185	1.88	322	2.72
1	Prime-under 65 Active Duty	4,340	39.93	4,981	38.52	4,487	45.72	4,843	40.90
2	Prime-under 65 Non-active Duty	3,977	36.59	4,995	38.63	4,417	45.00	4,297	36.29
3	Select	626	5.76	731	5.65	122	1.24	700	5.91
4	Medicare	609	5.60	546	4.22	142	1.45	518	4.38
5	Other civilian insurance	567	5.22	657	5.08	154	1.57	614	5.19
6	Prime,65 or over	2	0.02	3	0.02	.	.	1	0.01
7	TRICARE Plus	71	0.65	72	0.56	44	0.45	71	0.60
8	Veterans Administration (VA)	278	2.56	378	2.92	206	2.10	309	2.61
9	TRICARE Reserve Select	71	0.65	92	0.71	6	0.06	91	0.77
10	TRICARE Retired Reserve	74	0.68	84	0.65	31	0.32	53	0.45
12	Continued Health Care Benefit Program	1	0.01	4	0.03	1	0.01	1	0.01
13	TRICARE Young Adult Prime	9	0.08	21	0.16	18	0.18	12	0.10
14	TRICARE Young Adult Standard/Extra	3	0.03	5	0.04	2	0.02	8	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	169,282	2.31	257,719	3.99	14,089	1.64	241,847	3.28
1	Prime-under 65 Active Duty	1,648,285	22.50	1,153,554	17.85	515,920	60.17	1,476,670	20.04
2	Prime-under 65 Non-active Duty	1,592,887	21.74	1,249,145	19.33	282,028	32.89	1,689,929	22.94
3	Select	616,802	8.42	721,593	11.17	6,928	0.81	715,789	9.71
4	Medicare	2,047,520	27.95	1,847,928	28.60	7,569	0.88	1,969,440	26.73
5	Other civilian insurance	617,119	8.42	597,569	9.25	9,203	1.07	665,012	9.03
6	Prime,65 or over	9,012	0.12	13,259	0.21	.	.	3,939	0.05
7	TRICARE Plus	41,445	0.57	33,062	0.51	2,356	0.27	29,656	0.40
8	Veterans Administration (VA)	257,690	3.52	256,645	3.97	11,414	1.33	283,277	3.84
9	TRICARE Reserve Select	224,835	3.07	228,622	3.54	654	0.08	202,448	2.75
10	TRICARE Retired Reserve	79,139	1.08	68,448	1.06	2,677	0.31	52,581	0.71
12	Continued Health Care Benefit Program	7,167	0.10	6,385	0.10	30	0.00	368	0.00
13	TRICARE Young Adult Prime	5,485	0.07	13,127	0.20	4,068	0.47	10,292	0.14
14	TRICARE Young Adult Standard/Extra	10,283	0.14	15,337	0.24	443	0.05	27,010	0.37

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
**XBENCAT -
Beneficiary category**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Other	6	0.06	6	0.05	2	0.02	4	0.03
1	Active Duty	3,736	34.37	4,358	33.70	3,915	39.89	4,139	34.96
2	Dependent of Active Duty	1,387	12.76	1,683	13.02	770	7.85	1,565	13.22
3	Active Reservist	557	5.12	560	4.33	544	5.54	642	5.42
4	Dependent of Active Reservist	182	1.67	217	1.68	41	0.42	209	1.77
5	Inactive Reservist	95	0.87	121	0.94	28	0.29	125	1.06
6	Dependent of Inactive Reservist	46	0.42	51	0.39	2	0.02	54	0.46
7	Retired or dependent<65	4,350	40.02	5,396	41.73	4,462	45.46	4,573	38.62
8	Retired or dependent>65	511	4.70	539	4.17	51	0.52	529	4.47

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Other	1,842	0.03	11,266	0.17	140	0.02	919	0.01
1	Active Duty	1,467,030	20.02	1,018,494	15.76	480,187	56.01	1,270,473	17.24
2	Dependent of Active Duty	604,699	8.25	484,836	7.50	84,819	9.89	651,091	8.84
3	Active Reservist	156,373	2.13	114,160	1.77	32,638	3.81	157,882	2.14
4	Dependent of Active Reservist	80,417	1.10	76,731	1.19	3,129	0.36	104,498	1.42
5	Inactive Reservist	179,806	2.45	166,888	2.58	3,095	0.36	238,576	3.24
6	Dependent of Inactive Reservist	98,913	1.35	104,216	1.61	148	0.02	73,455	1.00
7	Retired or dependent<65	2,474,097	33.77	2,241,439	34.68	250,838	29.26	2,616,655	35.51
8	Retired or dependent>65	2,263,773	30.90	2,244,363	34.73	2,387	0.28	2,254,708	30.60

**XENR_RSV -
Enrollment by PCM type - reservist**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	86	0.79	92	0.71	51	0.52	90	0.76
1	Active Duty - under 65	3,735	34.36	4,356	33.69	3,915	39.89	4,139	34.96
2	Enrolled - under 65, Mil PCM	4,120	37.90	5,112	39.53	5,277	53.76	4,466	37.72
3	Enrolled - under 65, Civ PCM	615	5.66	758	5.86	.	.	635	5.36
4	Not enrolled - under 65	1,281	11.78	1,537	11.89	.	.	1,365	11.53
5	Not enrolled - 65 or over	375	3.45	393	3.04	.	.	389	3.29
6	Enrolled - 65 or over, Mil PCM	40	0.37	49	0.38	.	.	43	0.36
7	Enrolled - 65 or over, Civ PCM	13	0.12	9	0.07	.	.	9	0.08
8	Reservists - under 65	605	5.57	625	4.83	572	5.83	704	5.95

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	59,578	0.81	52,928	0.82	2,387	0.28	52,490	0.71
1	Active Duty - under 65	1,466,760	20.02	1,018,201	15.76	480,187	56.01	1,270,473	17.24
2	Enrolled - under 65, Mil PCM	1,114,144	15.21	735,614	11.38	339,073	39.55	1,298,704	17.63
3	Enrolled - under 65, Civ PCM	722,381	9.86	722,286	11.18	.	.	732,537	9.94
4	Not enrolled - under 65	1,577,844	21.53	1,597,546	24.72	.	.	1,601,490	21.73
5	Not enrolled - 65 or over	1,958,725	26.73	1,934,103	29.93	.	.	1,971,037	26.75
6	Enrolled - 65 or over, Mil PCM	183,297	2.50	226,407	3.50	.	.	195,408	2.65
7	Enrolled - 65 or over, Civ PCM	62,696	0.86	39,954	0.62	.	.	39,921	0.54
8	Reservists - under 65	181,525	2.48	135,353	2.09	35,733	4.17	206,197	2.80

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**XINS_RSV -
Insurance coverage - reservist**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	242	2.23	362	2.80	185	1.88	322	2.72
1	Prime-under 65 Active Duty	3,735	34.36	4,356	33.69	3,915	39.89	4,139	34.96
2	Prime-under 65 Non-active Duty	3,977	36.59	4,995	38.63	4,417	45.00	4,297	36.29
3	Select	626	5.76	731	5.65	122	1.24	700	5.91
4	Medicare	609	5.60	546	4.22	142	1.45	518	4.38
5	Other civilian insurance	567	5.22	657	5.08	154	1.57	614	5.19
6	Prime,65 or over	2	0.02	3	0.02	.	.	1	0.01
7	TRICARE Plus	71	0.65	72	0.56	44	0.45	71	0.60
8	Veterans Administration (VA)	278	2.56	378	2.92	206	2.10	309	2.61
9	TRICARE Reserve Select	71	0.65	92	0.71	6	0.06	91	0.77
10	Prime-under 65 Reservists	605	5.57	625	4.83	572	5.83	704	5.95
11	TRICARE Retired Reserve	74	0.68	84	0.65	31	0.32	53	0.45
13	Continued Health Care Benefit Program	1	0.01	4	0.03	1	0.01	1	0.01
14	TRICARE Young Adult Prime	9	0.08	21	0.16	18	0.18	12	0.10
15	TRICARE Young Adult Standard/Extra	3	0.03	5	0.04	2	0.02	8	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	169,282	2.31	257,719	3.99	14,089	1.64	241,847	3.28
1	Prime-under 65 Active Duty	1,466,760	20.02	1,018,201	15.76	480,187	56.01	1,270,473	17.24
2	Prime-under 65 Non-active Duty	1,592,887	21.74	1,249,145	19.33	282,028	32.89	1,689,929	22.94
3	Select	616,802	8.42	721,593	11.17	6,928	0.81	715,789	9.71
4	Medicare	2,047,520	27.95	1,847,928	28.60	7,569	0.88	1,969,440	26.73
5	Other civilian insurance	617,119	8.42	597,569	9.25	9,203	1.07	665,012	9.03
6	Prime,65 or over	9,012	0.12	13,259	0.21	.	.	3,939	0.05
7	TRICARE Plus	41,445	0.57	33,062	0.51	2,356	0.27	29,656	0.40
8	Veterans Administration (VA)	257,690	3.52	256,645	3.97	11,414	1.33	283,277	3.84
9	TRICARE Reserve Select	224,835	3.07	228,622	3.54	654	0.08	202,448	2.75
10	Prime-under 65 Reservists	181,525	2.48	135,353	2.09	35,733	4.17	206,197	2.80
11	TRICARE Retired Reserve	79,139	1.08	68,448	1.06	2,677	0.31	52,581	0.71
13	Continued Health Care Benefit Program	7,167	0.10	6,385	0.10	30	0.00	368	0.00
14	TRICARE Young Adult Prime	5,485	0.07	13,127	0.20	4,068	0.47	10,292	0.14
15	TRICARE Young Adult Standard/Extra	10,283	0.14	15,337	0.24	443	0.05	27,010	0.37

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
**XREGION -
Region**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing data	121	1.11	184	1.42	.	.	172	1.45
1	Northeast	1,231	11.32	1,363	10.54	1,580	16.10	1,325	11.19
2	Mid-Atlantic	804	7.40	949	7.34	980	9.98	815	6.88
3	Southeast	1,064	9.79	1,289	9.97	1,358	13.84	1,208	10.20
4	Gulfsouth	996	9.16	1,112	8.60	399	4.07	1,052	8.89
5	Heartland	558	5.13	688	5.32	935	9.53	655	5.53
6	Southwest	1,178	10.84	1,405	10.87	1,091	11.12	1,258	10.63
7	Central 7	581	5.34	775	5.99	788	8.03	669	5.65
8	Central 8	1,356	12.47	1,663	12.86	1,417	14.44	1,496	12.64
9	Southern California	932	8.57	1,133	8.76	235	2.39	1,048	8.85
10	Golden Gate	242	2.23	277	2.14	216	2.20	229	1.93
11	Northwest	442	4.07	513	3.97	301	3.07	447	3.78
12	Hawaii	149	1.37	176	1.36	305	3.11	156	1.32
13	Europe	581	5.34	630	4.87	.	.	582	4.92
14	Western Pacific Command	411	3.78	488	3.77	.	.	479	4.05
15	TRICARE Latin America	88	0.81	135	1.04	.	.	106	0.90
16	Alaska	136	1.25	151	1.17	210	2.14	143	1.21

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing data	101,623	1.39	89,492	1.38	.	.	106,117	1.44
1	Northeast	969,424	13.23	871,140	13.48	117,718	13.73	983,474	13.35
2	Mid-Atlantic	755,056	10.31	576,599	8.92	142,437	16.61	739,469	10.04
3	Southeast	1,084,712	14.80	835,400	12.93	113,320	13.22	1,011,259	13.72
4	Gulfsouth	477,955	6.52	499,811	7.73	32,135	3.75	559,496	7.59
5	Heartland	616,051	8.41	590,911	9.14	51,848	6.05	632,652	8.59
6	Southwest	816,847	11.15	780,363	12.08	97,773	11.40	855,925	11.62
7	Central 7	367,238	5.01	349,874	5.41	54,404	6.35	380,833	5.17
8	Central 8	708,587	9.67	674,788	10.44	73,887	8.62	816,084	11.08
9	Southern California	409,045	5.58	333,537	5.16	67,662	7.89	412,976	5.60
10	Golden Gate	190,118	2.59	166,013	2.57	9,705	1.13	125,728	1.71
11	Northwest	378,714	5.17	287,230	4.44	51,208	5.97	319,058	4.33
12	Hawaii	98,809	1.35	57,253	0.89	35,771	4.17	100,583	1.37
13	Europe	122,354	1.67	115,358	1.79	.	.	118,196	1.60
14	Western Pacific Command	134,796	1.84	139,093	2.15	.	.	131,214	1.78
15	TRICARE Latin America	44,557	0.61	34,655	0.54	.	.	22,296	0.30
16	Alaska	51,064	0.70	60,875	0.94	9,513	1.11	52,898	0.72

**XTNEXREG -
TRICARE next generation of contracts region grouping**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	East-North	2,632	24.21	3,025	23.39	3,495	35.61	2,829	23.89
2	East-South	3,240	29.81	3,813	29.49	2,848	29.02	3,525	29.77
3	West	3,844	35.36	4,690	36.27	3,472	35.37	4,193	35.41
4	Overseas	1,154	10.62	1,403	10.85	.	.	1,293	10.92

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	East-North	2,411,667	32.92	2,082,631	32.23	312,003	36.39	2,419,080	32.83
2	East-South	2,380,078	32.48	2,122,486	32.84	243,228	28.37	2,437,378	33.08
3	West	2,217,758	30.27	1,933,672	29.92	302,150	35.24	2,215,588	30.07
4	Overseas	317,447	4.33	323,605	5.01	.	.	296,213	4.02

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

USA - CONUS/OCONUS indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Invalid/Missing	121	1.11	184	1.42	.	.	172	1.45
0	Not in USA	1,080	9.94	1,253	9.69	.	.	1,167	9.86
1	In USA	9,669	88.95	11,494	88.89	9,815	100.00	10,501	88.69
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Invalid/Missing	101,623	1.39	89,492	1.38	.	.	106,117	1.44
0	Not in USA	301,707	4.12	289,107	4.47	.	.	271,706	3.69
1	In USA	6,923,620	94.50	6,083,794	94.14	857,381	100.00	6,990,435	94.87

XOCONUS - Overseas Europe/Pacific/Latin indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	In Conus/Missing Region	9,790	90.06	11,678	90.31	9,815	100.00	10,673	90.14
1	Europe	581	5.34	630	4.87	.	.	582	4.92
2	Western Pacific	411	3.78	488	3.77	.	.	479	4.05
3	Latin America	88	0.81	135	1.04	.	.	106	0.90
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	In Conus/Missing Region	7,025,243	95.88	6,173,286	95.53	857,381	100.00	7,096,552	96.31
1	Europe	122,354	1.67	115,358	1.79	.	.	118,196	1.60
2	Western Pacific	134,796	1.84	139,093	2.15	.	.	131,214	1.78
3	Latin America	44,557	0.61	34,655	0.54	.	.	22,296	0.30

OUTCATCH - Out of catchment area indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Catchment areas	8,780	80.77	10,469	80.96	9,815	100.00	9,612	81.18
1	Out of catchment areas	2,090	19.23	2,462	19.04	.	.	2,228	18.82
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Catchment areas	3,866,842	52.78	2,944,235	45.56	857,381	100.00	3,773,424	51.21
1	Out of catchment areas	3,460,107	47.22	3,518,158	54.44	.	.	3,594,833	48.79

XSEX - Male or female (recode)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Male	6,251	57.51	7,431	57.47	5,963	60.75	6,797	57.41
2	Female	4,619	42.49	5,500	42.53	3,852	39.25	5,043	42.59
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Male	3,721,812	50.80	3,137,050	48.54	533,244	62.19	3,641,700	49.42
2	Female	3,605,137	49.20	3,325,343	51.46	324,136	37.81	3,726,558	50.58

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

XBMICAT - Body mass index category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing data	814	7.49	916	7.08	620	6.32	857	7.24
1	Underweight	61	0.56	72	0.56	44	0.45	79	0.67
2	Normal weight	3,080	28.33	3,671	28.39	2,614	26.63	3,286	27.75
3	Overweight	4,313	39.68	5,305	41.03	4,097	41.74	4,794	40.49
4	Obese	2,450	22.54	2,809	21.72	2,332	23.76	2,658	22.45
5	Morbidly obese	152	1.40	158	1.22	108	1.10	166	1.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing data	632,463	8.63	473,008	7.32	53,621	6.25	503,161	6.83
1	Underweight	35,273	0.48	43,890	0.68	4,271	0.50	50,178	0.68
2	Normal weight	2,156,806	29.44	1,807,627	27.97	270,354	31.53	2,198,138	29.83
3	Overweight	2,591,682	35.37	2,546,392	39.40	357,853	41.74	2,655,430	36.04
4	Obese	1,784,940	24.36	1,473,404	22.80	164,064	19.14	1,826,638	24.79
5	Morbidly obese	125,786	1.72	118,073	1.83	7,217	0.84	134,712	1.83

XBNFGRP - Constructed beneficiary group

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	TRS/Missing/Unknown	62	0.57	77	0.60	.	.	77	0.65
1	Active Duty <65	4,340	39.93	4,981	38.52	4,487	45.72	4,843	40.90
2	Family of Active <65	1,601	14.73	1,932	14.94	813	8.28	1,814	15.32
3	Ret/Surv/Fam <65	4,439	40.84	5,490	42.46	4,515	46.00	4,665	39.40
4	Ret/Surv/Fam 65+	428	3.94	451	3.49	.	.	441	3.72

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	TRS/Missing/Unknown	240,287	3.28	247,869	3.84	.	.	245,019	3.33
1	Active Duty <65	1,648,285	22.50	1,153,554	17.85	515,920	60.17	1,476,670	20.04
2	Family of Active <65	698,665	9.54	563,901	8.73	88,096	10.27	774,286	10.51
3	Ret/Surv/Fam <65	2,534,994	34.60	2,296,604	35.54	253,365	29.55	2,665,916	36.18
4	Ret/Surv/Fam 65+	2,204,718	30.09	2,200,465	34.05	.	.	2,206,366	29.94

XSERVAFF - Service affiliation

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Army	1,993	18.33	2,270	17.55	3,205	32.65	2,067	17.46
2	Air Force	4,433	40.78	5,323	41.16	4,245	43.25	4,926	41.60
3	Navy	2,134	19.63	2,639	20.41	1,851	18.86	2,351	19.86
4	Other	2,102	19.34	2,466	19.07	50	0.51	2,277	19.23
5	Joint Service	208	1.91	233	1.80	464	4.73	219	1.85

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Army	1,369,050	18.69	1,006,998	15.58	379,394	44.25	1,343,127	18.23
2	Air Force	1,173,531	16.02	997,133	15.43	187,971	21.92	1,117,995	15.17
3	Navy	1,219,256	16.64	867,687	13.43	240,498	28.05	1,117,800	15.17
4	Other	3,349,338	45.71	3,430,499	53.08	6,749	0.79	3,593,323	48.77
5	Joint Service	215,775	2.94	160,077	2.48	42,768	4.99	196,013	2.66

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL
KMILOPQY -
Outpatient visits to military facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	No response	37	0.34	12,931	100.00	9,815	100.00	11,840	100.00
1	None	4,906	45.13
2	1 visit	895	8.23
3	2 visits	1,365	12.56
4	3 visits	1,235	11.36
5	4 visits	914	8.41
6	5 to 9 visits	1,091	10.04
7	10 or more visits	427	3.93

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	No response	16,806	0.23	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	None	5,185,892	70.78
2	1 visit	319,216	4.36
3	2 visits	499,165	6.81
4	3 visits	416,266	5.68
5	4 visits	303,984	4.15
6	5 to 9 visits	396,818	5.42
7	10 or more visits	188,803	2.58

KCIVOPQY -
Outpatient visits to civilian facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	No response	33	0.30	12,931	100.00	9,815	100.00	11,840	100.00
1	None	7,588	69.81
2	1 visit	379	3.49
3	2 visits	647	5.95
4	3 visits	550	5.06
5	4 visits	519	4.77
6	5 to 9 visits	712	6.55
7	10 or more visits	442	4.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	No response	33,433	0.46	6,462,393	100.00	857,381	100.00	7,368,258	100.00
1	None	2,999,071	40.93
2	1 visit	413,414	5.64
3	2 visits	820,974	11.20
4	3 visits	724,194	9.88
5	4 visits	810,941	11.07
6	5 to 9 visits	970,237	13.24
7	10 or more visits	554,686	7.57

KCIVINS -
Beneficiary covered by civilian insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Yes	723	6.65	794	6.14	353	3.60	769	6.49
2	No	10,147	93.35	12,137	93.86	9,462	96.40	11,071	93.51

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Yes	747,312	10.20	678,148	10.49	26,689	3.11	762,534	10.35
2	No	6,579,637	89.80	5,784,245	89.51	830,692	96.89	6,605,724	89.65

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

HP_PRNTL -

Pregnant in last year received care in 1st trimester

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/3 mnths prg now/not prg past yr	4,281	39.38	5,092	39.38	3,626	36.94	4,649	39.27
N	NA - male	6,251	57.51	7,431	57.47	5,963	60.75	6,797	57.41
1	Yes	303	2.79	364	2.81	203	2.07	347	2.93
2	No	35	0.32	44	0.34	23	0.23	47	0.40
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/3 mnths prg now/not prg past yr	3,399,441	46.40	3,152,727	48.79	291,755	34.03	3,521,203	47.79
N	NA - male	3,721,812	50.80	3,137,050	48.54	533,244	62.19	3,641,700	49.42
1	Yes	182,713	2.49	151,785	2.35	27,342	3.19	183,152	2.49
2	No	22,983	0.31	20,832	0.32	5,039	0.59	22,203	0.30

HP_MAMOG -

Women age 40 and over: mammography in past 2 years

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	8,215	75.57	9,782	75.65	7,583	77.26	9,065	76.56
1	Yes	2,261	20.80	2,656	20.54	1,947	19.84	2,311	19.52
2	No	394	3.62	493	3.81	285	2.90	464	3.92
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	5,055,160	68.99	4,287,739	66.35	742,268	86.57	5,065,256	68.74
1	Yes	1,829,750	24.97	1,774,307	27.46	98,777	11.52	1,894,402	25.71
2	No	442,039	6.03	400,347	6.20	16,335	1.91	408,600	5.55

HP_MAM50 -

Women age 50 and over: mammography in past 2 years

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	8,957	82.40	10,667	82.49	8,187	83.41	9,814	82.89
1	Yes	1,684	15.49	1,964	15.19	1,468	14.96	1,748	14.76
2	No	229	2.11	300	2.32	160	1.63	278	2.35
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	5,441,763	74.27	4,629,561	71.64	779,401	90.90	5,376,056	72.96
1	Yes	1,541,775	21.04	1,510,810	23.38	70,437	8.22	1,662,537	22.56
2	No	343,411	4.69	322,022	4.98	7,543	0.88	329,664	4.47

HP_PAP -

All women: pap smear in last 3 years

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	6,324	58.18	7,532	58.25	6,026	61.40	6,871	58.03
1	Yes	3,507	32.26	4,085	31.59	2,928	29.83	3,748	31.66
2	No	1,039	9.56	1,314	10.16	861	8.77	1,221	10.31
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	3,777,322	51.55	3,202,176	49.55	538,847	62.85	3,686,090	50.03
1	Yes	2,339,559	31.93	2,133,690	33.02	251,117	29.29	2,507,384	34.03
2	No	1,210,069	16.52	1,126,527	17.43	67,416	7.86	1,174,784	15.94

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

HP_BP -

Blood pressure check in last 2 years and know results

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Unknown	179	1.65	257	1.99	153	1.56	215	1.82
1	Yes	10,029	92.26	11,832	91.50	8,986	91.55	10,758	90.86
2	No	662	6.09	842	6.51	676	6.89	867	7.32
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Unknown	128,889	1.76	160,209	2.48	14,192	1.66	114,713	1.56
1	Yes	6,835,495	93.29	5,936,410	91.86	766,523	89.40	6,786,837	92.11
2	No	362,566	4.95	365,774	5.66	76,666	8.94	466,708	6.33

HP_FLU -

Age 65 and older: flu shot in last 12 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	10,361	95.32	12,393	95.84	9,764	99.48	11,313	95.55
1	Yes	398	3.66	418	3.23	33	0.34	415	3.51
2	No	111	1.02	120	0.93	18	0.18	112	0.95
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	5,080,298	69.34	4,239,124	65.60	854,993	99.72	5,123,502	69.53
1	Yes	1,807,975	24.68	1,742,736	26.97	1,566	0.18	1,791,491	24.31
2	No	438,677	5.99	480,534	7.44	821	0.10	453,264	6.15

HP_OBESE -

Obese or morbidly obese

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	814	7.49	916	7.08	620	6.32	857	7.24
1	Yes	2,602	23.94	2,967	22.94	2,440	24.86	2,824	23.85
2	No	7,454	68.57	9,048	69.97	6,755	68.82	8,159	68.91
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	632,463	8.63	473,008	7.32	53,621	6.25	503,161	6.83
1	Yes	1,910,725	26.08	1,591,476	24.63	171,282	19.98	1,961,350	26.62
2	No	4,783,761	65.29	4,397,909	68.05	632,478	73.77	4,903,746	66.55

HP_SMOKE -

Advised to quit smoking in last 12 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	9,472	87.14	11,490	88.86	8,614	87.76	10,464	88.38
1	Yes	1,130	10.40	1,145	8.85	959	9.77	1,105	9.33
2	No	268	2.47	296	2.29	242	2.47	271	2.29
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	6,484,079	88.50	5,907,068	91.41	733,720	85.58	6,666,575	90.48
1	Yes	685,665	9.36	426,615	6.60	94,792	11.06	585,030	7.94
2	No	157,206	2.15	128,709	1.99	28,869	3.37	116,652	1.58

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

HP_SMKH3 -

Smoker under HEDIS definition (modified)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	373	3.43	479	3.70	323	3.29	463	3.91
1	Yes	812	7.47	831	6.43	648	6.60	786	6.64
2	No	9,685	89.10	11,621	89.87	8,844	90.11	10,591	89.45
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	263,376	3.59	247,028	3.82	35,040	4.09	289,720	3.93
1	Yes	518,824	7.08	335,778	5.20	64,289	7.50	457,882	6.21
2	No	6,544,749	89.32	5,879,586	90.98	758,051	88.41	6,620,656	89.85

HP_CESH3 -

Had smoking cessation counseling - HEDIS (modified)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	9,494	87.34	11,507	88.99	8,648	88.11	10,480	88.51
1	Yes	1,123	10.33	1,140	8.82	946	9.64	1,098	9.27
2	No	253	2.33	284	2.20	221	2.25	262	2.21
Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	6,505,008	88.78	5,911,576	91.48	736,023	85.85	6,673,136	90.57
1	Yes	671,594	9.17	425,102	6.58	94,053	10.97	582,400	7.90
2	No	150,348	2.05	125,715	1.95	27,305	3.18	112,722	1.53

POSTCELL -

Poststratification cell for new weights

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
09999	09999	60	0.55	73	0.56	.	.	75	0.63
10001	10001	72	0.66	109	0.84	.	.	103	0.87
10003	10003	63	0.58	74	0.57	.	.	64	0.54
10004	10004	147	1.35	165	1.28	.	.	141	1.19
10005	10005	41	0.38	49	0.38	.	.	33	0.28
10006	10006	71	0.65	69	0.53	210	2.14	81	0.68
10008	10008	130	1.20	137	1.06	.	.	127	1.07
10009	10009	52	0.48	75	0.58	226	2.30	65	0.55
10010	10010	59	0.54	67	0.52	194	1.98	73	0.62
10013	10013	68	0.63	110	0.85	.	.	126	1.06
10014	10014	75	0.69	79	0.61	216	2.20	61	0.52
10018	10018	86	0.79	102	0.79	.	.	86	0.73
10019	10019	90	0.83	93	0.72	.	.	116	0.98
10024	10024	41	0.38	44	0.34	111	1.13	50	0.42
10026	10026	81	0.75	154	1.19	.	.	142	1.20
10028	10028	60	0.55	69	0.53	.	.	59	0.50
10029	10029	50	0.46	44	0.34	124	1.26	55	0.46
10030	10030	40	0.37	53	0.41	.	.	45	0.38
10032	10032	52	0.48	31	0.24	115	1.17	52	0.44
10033	10033	71	0.65	232	1.79	262	2.67	91	0.77
10038	10038	57	0.52	61	0.47	193	1.97	70	0.59
10039	10039	46	0.42	72	0.56	183	1.86	56	0.47
10042	10042	59	0.54	64	0.49	206	2.10	82	0.69
10043	10043	131	1.21	142	1.10	.	.	137	1.16
10045	10045	47	0.43	78	0.60	227	2.31	64	0.54
10046	10046	129	1.19	130	1.01	.	.	201	1.70
10047	10047	60	0.55	55	0.43	198	2.02	61	0.52
10048	10048	40	0.37	47	0.36	137	1.40	45	0.38
10049	10049	31	0.29	39	0.30	106	1.08	38	0.32
10051	10051	68	0.63	78	0.60	200	2.04	66	0.56
10052	10052	44	0.40	50	0.39	127	1.29	49	0.41
10053	10053	116	1.07	104	0.80	.	.	114	0.96
10055	10055	78	0.72	88	0.68	278	2.83	84	0.71
10056	10056	30	0.28	58	0.45	.	.	60	0.51

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
10057	10057	46	0.42	54	0.42	115	1.17	55	0.46
10058	10058	73	0.67	95	0.73	241	2.46	72	0.61
10060	10060	48	0.44	43	0.33	100	1.02	47	0.40
10061	10061	58	0.53	97	0.75	257	2.62	90	0.76
10062	10062	56	0.52	73	0.56	.	.	73	0.62
10064	10064	45	0.41	32	0.25	.	.	49	0.41
10066	10066	64	0.59	58	0.45	213	2.17	69	0.58
10067	10067	79	0.73	85	0.66	236	2.40	72	0.61
10068	10068	64	0.59	76	0.59	.	.	73	0.62
10069	10069	70	0.64	89	0.69	236	2.40	80	0.68
10073	10073	77	0.71	79	0.61	.	.	65	0.55
10074	10074	111	1.02	119	0.92	.	.	101	0.85
10075	10075	50	0.46	54	0.42	.	.	45	0.38
10076	10076	96	0.88	109	0.84	.	.	124	1.05
10077	10077	109	1.00	126	0.97	.	.	105	0.89
10078	10078	64	0.59	78	0.60	229	2.33	82	0.69
10079	10079	46	0.42	80	0.62	238	2.42	83	0.70
10083	10083	116	1.07	167	1.29	.	.	120	1.01
10086	10086	70	0.64	72	0.56	.	.	73	0.62
10089	10089	47	0.43	63	0.49	126	1.28	51	0.43
10091	10091	34	0.31	43	0.33	112	1.14	41	0.35
10092	10092	49	0.45	64	0.49	.	.	55	0.46
10094	10094	89	0.82	94	0.73	.	.	93	0.79
10095	10095	92	0.85	110	0.85	300	3.06	94	0.79
10096	10096	63	0.58	79	0.61	226	2.30	69	0.58
10098	10098	59	0.54	51	0.39	175	1.78	52	0.44
10100	10100	57	0.52	94	0.73	185	1.88	66	0.56
10101	10101	92	0.85	99	0.77	.	.	104	0.88
10103	10103	60	0.55	80	0.62	110	1.12	56	0.47
10104	10104	28	0.26	46	0.36	.	.	37	0.31
10105	10105	49	0.45	73	0.56	197	2.01	63	0.53
10108	10108	33	0.30	51	0.39	130	1.32	44	0.37
10109	10109	67	0.62	69	0.53	194	1.98	53	0.45
10110	10110	42	0.39	43	0.33	136	1.39	50	0.42
10112	10112	82	0.75	116	0.90	.	.	100	0.84
10113	10113	95	0.87	112	0.87	.	.	108	0.91
10117	10117	45	0.41	71	0.55	221	2.25	66	0.56
10118	10118	81	0.75	129	1.00	.	.	96	0.81
10119	10119	73	0.67	80	0.62	243	2.48	88	0.74
10120	10120	57	0.52	72	0.56	200	2.04	65	0.55
10121	10121	67	0.62	75	0.58	194	1.98	58	0.49
10122	10122	85	0.78	94	0.73	208	2.12	74	0.63
10123	10123	78	0.72	96	0.74	247	2.52	99	0.84
10124	10124	50	0.46	54	0.42	140	1.43	38	0.32
10125	10125	48	0.44	51	0.39	144	1.47	35	0.30
10126	10126	53	0.49	63	0.49	157	1.60	56	0.47
10127	10127	65	0.60	67	0.52	.	.	68	0.57
10128	10128	138	1.27	155	1.20	.	.	148	1.25
10129	10129	79	0.73	113	0.87	.	.	96	0.81
10131	10131	59	0.54	62	0.48	.	.	77	0.65
10231	10231	81	0.75	89	0.69	.	.	76	0.64
10248	10248	92	0.85	105	0.81	.	.	95	0.80
10252	10252	73	0.67	88	0.68	212	2.16	73	0.62
10280	10280	85	0.78	97	0.75	178	1.81	84	0.71
10306	10306	84	0.77	97	0.75	.	.	87	0.73
10310	10310	95	0.87	108	0.84	.	.	111	0.94
10326	10326	160	1.63	.	.
10330	10330	61	0.56	56	0.43	105	1.07	56	0.47
10364	10364	91	0.84	113	0.87	.	.	73	0.62
10366	10366	76	0.70	70	0.54	.	.	77	0.65
10370	10370	139	1.42	.	.
10378	10378	57	0.52	76	0.59	.	.	71	0.60
10385	10385	65	0.60	58	0.45	198	2.02	69	0.58

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
10387	10387	54	0.50	59	0.46	.	.	31	0.26
10405	10405	41	0.38	75	0.58	.	.	68	0.57
10407	10407	52	0.48	56	0.43	.	.	53	0.45
10508	10508	81	0.75	88	0.68	.	.	85	0.72
10607	10607	66	0.61	66	0.51	.	.	55	0.46
10609	10609	56	0.52	62	0.48	.	.	45	0.38
10612	10612	39	0.36	46	0.36	.	.	52	0.44
10620	10620	61	0.56	78	0.60	.	.	70	0.59
10621	10621	53	0.49	59	0.46	.	.	76	0.64
10622	10622	59	0.54	62	0.48	.	.	62	0.52
10633	10633	84	0.77	86	0.67	.	.	69	0.58
10804	10804	49	0.45	79	0.61	.	.	79	0.67
10805	10805	147	1.35	169	1.31	.	.	170	1.44
10806	10806	90	0.83	94	0.73	.	.	91	0.77
16215	16215	120	1.10	166	1.28	.	.	111	0.94
17139	17139	66	0.61	82	0.63	.	.	74	0.63
19001	19001	207	1.90	245	1.89	.	.	238	2.01
19002	19002	214	1.97	212	1.64	.	.	203	1.71
19003	19003	238	2.19	269	2.08	.	.	257	2.17
19004	19004	219	2.01	244	1.89	.	.	225	1.90
29001	29001	230	2.12	254	1.96	.	.	236	1.99
29002	29002	193	1.78	219	1.69	.	.	181	1.53
29003	29003	202	1.86	293	2.27	.	.	227	1.92
39001	39001	357	3.28	375	2.90	.	.	367	3.10
39002	39002	343	3.16	394	3.05	.	.	317	2.68
39003	39003	341	3.14	404	3.12	.	.	348	2.94
39004	39004	217	2.00	336	2.60	.	.	286	2.42
69001	69001	142	1.31	153	1.18	.	.	161	1.36
69002	69002	144	1.32	142	1.10	.	.	122	1.03
69003	69003	142	1.31	157	1.21	.	.	159	1.34

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
09999	09999	239,784	3.27	238,839	3.70	.	.	240,870	3.27
10001	10001	9,979	0.14	9,913	0.15	.	.	9,962	0.14
10003	10003	12,895	0.18	12,818	0.20	.	.	13,185	0.18
10004	10004	10,443	0.14	10,657	0.16	.	.	10,808	0.15
10005	10005	18,023	0.25	18,200	0.28	.	.	18,281	0.25
10006	10006	19,271	0.26	9,526	0.15	9,513	1.11	19,134	0.26
10008	10008	7,478	0.10	7,448	0.12	.	.	7,581	0.10
10009	10009	17,854	0.24	9,042	0.14	9,031	1.05	18,637	0.25
10010	10010	13,452	0.18	6,616	0.10	6,632	0.77	13,501	0.18
10013	10013	9,572	0.13	9,049	0.14	.	.	9,338	0.13
10014	10014	19,790	0.27	9,715	0.15	9,705	1.13	20,036	0.27
10018	10018	4,881	0.07	4,765	0.07	.	.	4,790	0.07
10019	10019	5,220	0.07	5,118	0.08	.	.	5,177	0.07
10024	10024	57,283	0.78	28,748	0.44	28,615	3.34	58,588	0.80
10026	10026	5,219	0.07	5,104	0.08	.	.	5,101	0.07
10028	10028	12,515	0.17	12,371	0.19	.	.	12,472	0.17
10029	10029	76,342	1.04	38,925	0.60	39,047	4.55	76,199	1.03
10030	10030	18,508	0.25	18,371	0.28	.	.	18,217	0.25
10032	10032	47,954	0.65	23,599	0.37	23,652	2.76	47,897	0.65
10033	10033	17,124	0.23	8,697	0.13	8,721	1.02	17,562	0.24
10038	10038	41,223	0.56	20,668	0.32	20,689	2.41	43,338	0.59
10039	10039	47,242	0.64	23,447	0.36	23,488	2.74	46,962	0.64
10042	10042	22,854	0.31	11,462	0.18	11,446	1.33	23,142	0.31
10043	10043	9,429	0.13	9,195	0.14	.	.	9,317	0.13
10045	10045	26,525	0.36	13,061	0.20	13,102	1.53	26,706	0.36
10046	10046	10,118	0.14	2,386	0.04	.	.	10,144	0.14
10047	10047	33,227	0.45	16,570	0.26	16,535	1.93	34,183	0.46
10048	10048	39,861	0.54	21,008	0.33	21,484	2.51	42,516	0.58
10049	10049	38,911	0.53	19,336	0.30	19,266	2.25	38,816	0.53
10051	10051	10,649	0.15	5,328	0.08	5,320	0.62	10,805	0.15

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Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
10052	10052	53,513	0.73	26,295	0.41	26,435	3.08	53,486	0.73
10053	10053	6,524	0.09	6,531	0.10	.	.	6,548	0.09
10055	10055	14,850	0.20	7,343	0.11	7,335	0.86	14,900	0.20
10056	10056	20,379	0.28	21,685	0.34	.	.	19,552	0.27
10057	10057	24,345	0.33	12,702	0.20	12,722	1.48	25,752	0.35
10058	10058	11,071	0.15	5,765	0.09	5,759	0.67	11,620	0.16
10060	10060	50,494	0.69	25,147	0.39	25,074	2.92	50,735	0.69
10061	10061	16,707	0.23	8,228	0.13	8,214	0.96	16,520	0.22
10062	10062	10,993	0.15	11,601	0.18	.	.	11,719	0.16
10064	10064	14,124	0.19	13,938	0.22	.	.	13,977	0.19
10066	10066	18,334	0.25	11,858	0.18	11,837	1.38	24,073	0.33
10067	10067	34,159	0.47	12,863	0.20	12,817	1.49	25,368	0.34
10068	10068	10,585	0.14	10,451	0.16	.	.	10,710	0.15
10069	10069	46,195	0.63	22,659	0.35	22,656	2.64	45,953	0.62
10073	10073	16,252	0.22	16,115	0.25	.	.	16,360	0.22
10074	10074	3,059	0.04	3,057	0.05	.	.	3,118	0.04
10075	10075	18,313	0.25	20,338	0.31	.	.	20,203	0.27
10076	10076	8,243	0.11	8,015	0.12	.	.	8,202	0.11
10077	10077	6,796	0.09	6,752	0.10	.	.	6,765	0.09
10078	10078	17,749	0.24	8,795	0.14	8,796	1.03	17,897	0.24
10079	10079	30,497	0.42	15,176	0.23	15,179	1.77	30,557	0.41
10083	10083	9,148	0.12	8,914	0.14	.	.	9,105	0.12
10086	10086	10,996	0.15	11,623	0.18	.	.	11,768	0.16
10089	10089	86,610	1.18	43,091	0.67	42,914	5.01	86,605	1.18
10091	10091	62,121	0.85	30,741	0.48	30,684	3.58	62,226	0.84
10092	10092	14,304	0.20	14,734	0.23	.	.	14,825	0.20
10094	10094	9,232	0.13	9,101	0.14	.	.	9,190	0.12
10095	10095	22,181	0.30	11,237	0.17	11,225	1.31	22,688	0.31
10096	10096	13,651	0.19	6,690	0.10	6,692	0.78	13,663	0.19
10098	10098	17,166	0.23	8,576	0.13	8,589	1.00	17,118	0.23
10100	10100	18,030	0.25	7,944	0.12	7,973	0.93	17,709	0.24
10101	10101	9,255	0.13	8,940	0.14	.	.	8,706	0.12
10103	10103	12,593	0.17	6,421	0.10	6,453	0.75	12,779	0.17
10104	10104	15,146	0.21	16,290	0.25	.	.	14,840	0.20
10105	10105	15,837	0.22	7,685	0.12	7,671	0.89	15,265	0.21
10108	10108	47,378	0.65	23,580	0.36	23,562	2.75	47,460	0.64
10109	10109	59,241	0.81	29,758	0.46	29,631	3.46	60,075	0.82
10110	10110	69,157	0.94	34,527	0.53	34,305	4.00	69,180	0.94
10112	10112	7,825	0.11	7,722	0.12	.	.	7,648	0.10
10113	10113	9,578	0.13	10,824	0.17	.	.	11,119	0.15
10117	10117	32,136	0.44	15,818	0.24	15,898	1.85	31,954	0.43
10118	10118	10,483	0.14	7,803	0.12	.	.	10,641	0.14
10119	10119	11,889	0.16	5,743	0.09	5,873	0.68	11,990	0.16
10120	10120	24,153	0.33	11,943	0.18	11,957	1.39	23,673	0.32
10121	10121	15,929	0.22	8,046	0.12	8,036	0.94	16,413	0.22
10122	10122	14,561	0.20	7,389	0.11	7,400	0.86	14,848	0.20
10123	10123	57,386	0.78	31,880	0.49	32,003	3.73	64,847	0.88
10124	10124	82,544	1.13	41,209	0.64	41,447	4.83	83,230	1.13
10125	10125	70,444	0.96	35,003	0.54	35,157	4.10	70,487	0.96
10126	10126	32,381	0.44	16,107	0.25	16,051	1.87	32,151	0.44
10127	10127	14,936	0.20	14,800	0.23	.	.	15,308	0.21
10128	10128	7,646	0.10	7,623	0.12	.	.	7,740	0.11
10129	10129	6,745	0.09	6,674	0.10	.	.	6,736	0.09
10131	10131	6,902	0.09	6,890	0.11	.	.	6,868	0.09
10231	10231	11,967	0.16	11,466	0.18	.	.	11,509	0.16
10248	10248	6,139	0.08	6,158	0.10	.	.	6,348	0.09
10252	10252	16,819	0.23	8,355	0.13	8,364	0.98	16,835	0.23
10280	10280	18,703	0.26	9,317	0.14	9,335	1.09	18,704	0.25
10306	10306	11,297	0.15	12,149	0.19	.	.	12,054	0.16
10310	10310	4,541	0.06	4,506	0.07	.	.	4,665	0.06
10326	10326	12,053	1.41	.	.
10330	10330	20,352	0.28	10,081	0.16	10,085	1.18	20,933	0.28
10364	10364	7,118	0.10	7,088	0.11	.	.	7,219	0.10

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
10366	10366	15,954	0.22	16,005	0.25	.	.	16,213	0.22
10370	10370	2,659	0.31	.	.
10378	10378	14,443	0.20	13,844	0.21	.	.	14,579	0.20
10385	10385	16,957	0.23	8,286	0.13	8,294	0.97	16,517	0.22
10387	10387	9,040	0.12	8,180	0.13	.	.	8,339	0.11
10405	10405	11,289	0.15	11,271	0.17	.	.	11,353	0.15
10407	10407	10,083	0.14	11,233	0.17	.	.	11,346	0.15
10508	10508	16,323	0.22	16,360	0.25	.	.	16,918	0.23
10607	10607	27,447	0.37	26,925	0.42	.	.	27,141	0.37
10609	10609	26,103	0.36	24,860	0.38	.	.	24,282	0.33
10612	10612	26,057	0.36	26,349	0.41	.	.	26,474	0.36
10620	10620	8,470	0.12	8,482	0.13	.	.	8,388	0.11
10621	10621	24,886	0.34	24,849	0.38	.	.	24,774	0.34
10622	10622	27,182	0.37	27,071	0.42	.	.	26,972	0.37
10633	10633	12,033	0.16	11,980	0.19	.	.	11,883	0.16
10804	10804	10,664	0.15	10,522	0.16	.	.	10,651	0.14
10805	10805	4,359	0.06	4,296	0.07	.	.	4,310	0.06
10806	10806	13,194	0.18	12,942	0.20	.	.	13,025	0.18
16215	16215	5,162	0.07	5,123	0.08	.	.	5,231	0.07
17139	17139	12,346	0.17	12,379	0.19	.	.	12,632	0.17
19001	19001	120,908	1.65	101,959	1.58	.	.	117,149	1.59
19002	19002	88,501	1.21	87,797	1.36	.	.	91,184	1.24
19003	19003	118,601	1.62	114,114	1.77	.	.	117,909	1.60
19004	19004	58,124	0.79	57,907	0.90	.	.	58,572	0.79
29001	29001	241,636	3.30	238,579	3.69	.	.	242,801	3.30
29002	29002	298,886	4.08	299,983	4.64	.	.	304,700	4.14
29003	29003	190,911	2.61	189,592	2.93	.	.	192,271	2.61
39001	39001	524,620	7.16	532,312	8.24	.	.	531,805	7.22
39002	39002	433,318	5.91	434,432	6.72	.	.	432,075	5.86
39003	39003	375,634	5.13	378,862	5.86	.	.	376,452	5.11
39004	39004	47,770	0.65	47,182	0.73	.	.	47,583	0.65
69001	69001	701,023	9.57	703,195	10.88	.	.	694,226	9.42
69002	69002	837,349	11.43	834,169	12.91	.	.	845,894	11.48
69003	69003	666,346	9.09	671,610	10.39	.	.	670,207	9.10

**BWT -
Basic sampling weight**

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
3.927 -- 4.449	Minimum to 10th Percentile	300	2.76	482	3.73	4,843	49.34	322	2.72
4.576 -- 8.288	>10th to 25th Percentile	882	8.11	1,362	10.53	2,417	24.63	1,097	9.27
8.630 -- 22.235	>25th to 50th Percentile	2,776	25.54	3,023	23.38	2,555	26.03	3,040	25.68
22.394 -- 61.476	>50th to 75th Percentile	3,246	29.86	4,162	32.19	.	.	3,727	31.48
61.624 -- 186.215	>75th to 90th Percentile	2,212	20.35	2,326	17.99	.	.	2,213	18.69
189.562 -- 1548.222	>90th to 100th Percentile	1,454	13.38	1,576	12.19	.	.	1,441	12.17

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
3.927 -- 4.449	Minimum to 10th Percentile	8,551	0.12	11,525	0.18	188,504	21.99	9,430	0.13
4.576 -- 8.288	>10th to 25th Percentile	39,084	0.53	55,041	0.85	168,036	19.60	56,398	0.77
8.630 -- 22.235	>25th to 50th Percentile	482,731	6.59	370,787	5.74	500,841	58.42	528,852	7.18
22.394 -- 61.476	>50th to 75th Percentile	1,029,353	14.05	909,308	14.07	.	.	1,111,364	15.08
61.624 -- 186.215	>75th to 90th Percentile	1,793,333	24.48	1,219,059	18.86	.	.	1,674,419	22.72
189.562 -- 1548.222	>90th to 100th Percentile	3,973,897	54.24	3,896,672	60.30	.	.	3,987,794	54.12

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

FWRWT -

Final quarterly weight

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
13.722 – 25.164	Minimum to 10th Percentile	645	5.93	1,433	11.08	1,779	18.13	784	6.62
25.263 – 49.119	>10th to 25th Percentile	1,005	9.25	1,388	10.73	3,216	32.77	1,158	9.78
49.562 – 142.936	>25th to 50th Percentile	2,010	18.49	3,599	27.83	3,312	33.74	2,432	20.54
143.401 – 399.283	>50th to 75th Percentile	3,187	29.32	3,186	24.64	1,278	13.02	3,667	30.97
401.877 – 1075.822	>75th to 90th Percentile	2,330	21.44	1,999	15.46	230	2.34	2,278	19.24
1082.246 – 10147.72	>90th to 100th Percentile	1,693	15.57	1,326	10.25	.	.	1,521	12.85

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
13.722 – 25.164	Minimum to 10th Percentile	11,472	0.16	25,879	0.40	33,377	3.89	14,796	0.20
25.263 – 49.119	>10th to 25th Percentile	35,309	0.48	50,479	0.78	112,173	13.08	42,341	0.57
49.562 – 142.936	>25th to 50th Percentile	195,129	2.66	330,901	5.12	286,943	33.47	223,666	3.04
143.401 – 399.283	>50th to 75th Percentile	764,342	10.43	771,063	11.93	292,850	34.16	881,840	11.97
401.877 – 1075.822	>75th to 90th Percentile	1,631,136	22.26	1,336,492	20.68	132,037	15.40	1,668,974	22.65
1082.246 – 10147.72	>90th to 100th Percentile	4,689,560	64.00	3,947,581	61.09	.	.	4,536,641	61.57

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APPENDIX A

ANNOTATED QUESTIONNAIRES – QUARTERS I-III AND HEDIS

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Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries
eligible for health care coverage through
the military health system

October 2017

Annotated Questionnaire Quarter I

Military Health Care Survey:

Adult Questionnaire

October 2017

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?

Variable name: H18001

Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.6%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.4%

Annotated Questionnaire Quarter I

Question 2: By which of the following health plans are you currently covered?

MARK ALL THAT APPLY

Variable names: H18002A, H18002C, H18002F-H18002V

Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H18002A	45.3%
TRICARE Extra or Standard (CHAMPUS)	H18002C	12.3%
TRICARE Plus	H18002N	0.8%
TRICARE for Life	H18002O	33.1%
TRICARE Supplemental Insurance	H18002P	0.5%
TRICARE Reserve Select	H18002Q	3.4%
TRICARE Retired Reserve	H18002S	2.1%
TRICARE Young Adult Prime	H18002T	0.1%
TRICARE Young Adult Extra or Standard	H18002V	0.5%
Uniformed Services Family Health Plan (USFHP)	H18002K	1.6%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H18002U	0.0%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H18002F	31.9%
Federal Employees Health Benefit Program (FEHBP)	H18002G	2.5%
Medicaid	H18002H	0.6%
A civilian HMO (such as Kaiser)	H18002I	1.4%
Other civilian health insurance (such as Blue Cross)	H18002J	6.2%
The Veterans Administration (VA)	H18002M	8.1%
Government health insurance from a country other than the U.S.	H18002R	0.2%
Not sure	H18002L	5.7%

Annotated Questionnaire Quarter I

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?

MARK ONLY ONE

Variable name: H18003

Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	43.1%
TRICARE Extra or Standard (CHAMPUS)		3	9.1%
TRICARE Plus		11	0.7%
TRICARE Reserve Select		12	3.3%
TRICARE Retired Reserve		14	1.1%
TRICARE Young Adult Prime		15	0.1%
TRICARE Young Adult Extra or Standard		17	0.3%
Uniformed Services Family Health Plan (USFHP)		9	1.4%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	0.1%
Medicare (may include TRICARE for Life)		4	27.1%
Federal Employees Health Benefit Program (FEHBP)		5	1.4%
Medicaid		6	0.6%
A civilian HMO (such as Kaiser)		7	0.9%
Other civilian health insurance (such as Blue Cross)		8	4.5%
The Veterans Administration (VA)		10	3.8%
Government health insurance from a country other than the U.S.		13	0.1%
Not sure	Go to Question 5	-5	2.7%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?

Variable name: H18004

Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.8%
At least 6 months but less than 12 months	2	4.2%
At least 12 months but less than 24 months	3	8.0%
At least 2 years but less than 5 years	4	18.0%
At least 5 years but less than 10 years	5	20.4%
10 or more years	6	47.6%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, where did you go most often for your health care?

MARK ONLY ONE

Variable name: H18005

Editing notes: See Note 1_AC1

Response	Directions	Value	Percent
A military facility – This includes: Military clinic Military hospital PRIMUS clinic NAVCARE clinic		1	34.9%
A civilian facility – This includes: Doctor's office Clinic Hospital Civilian TRICARE contractor		2	56.6%
Uniformed Services Family Health Plan facility (USFHP)		3	1.1%
Veterans Affairs (VA) clinic or hospital		4	4.8%
I went to none of the listed types of facilities in the last 12 months	Go to Question 11	5	2.6%

Question 6: In the last 12 months, have you missed any scheduled appointments with a provider at this facility?

Variable name: S18AC01

Editing notes: See Notes 1_AC1 and 1_AC2

Response	Directions	Value	Percent
Yes		1	7.3%
No	Go to Question 8	2	92.7%

Question 7: Why did you miss any appointments?

MARK ALL THAT APPLY

Variable names: S18AC02A-S18AC02G

Editing notes: See Notes 1_AC1 and 1_AC2

Response	Variable Name	Percent Marked
Forgot about appointment	S18AC02A	37.1%
Felt better	S18AC02B	2.7%
Felt worse	S18AC02C	4.1%
Got care somewhere else	S18AC02D	1.6%
Scheduling conflict or other commitments	S18AC02E	49.9%
Difficulty getting to facility	S18AC02F	11.0%
Other	S18AC02G	20.3%

Annotated Questionnaire Quarter I

Question 8: In the last 12 months, did you cancel or reschedule an appointment with a provider at this facility?

Variable name: S18AC03

Editing notes: See Notes 1_AC1 and 1_AC3

Response	Directions	Value	Percent
Yes		1	36.5%
No	Go to Question 11	2	63.5%

Question 9: In the last 12 months, about how many appointments did you cancel or reschedule at this facility?

Variable name: S18AC04

Editing notes: See Notes 1_AC1 and 1_AC3

Response	Value	Percent
1 to 2 appointments	1	86.4%
3 to 5 appointments	2	12.5%
6 or more appointments	3	1.1%

Question 10: Why did you cancel or reschedule these appointments?

MARK ALL THAT APPLY

Variable names: S18AC05A-S18AC05G

Editing notes: See Notes 1_AC1 and 1_AC3

Response	Variable Name	Percent Marked
Forgot about appointment	S18AC05A	6.1%
Felt better	S18AC05B	4.5%
Felt worse	S18AC05C	2.5%
Got care somewhere else	S18AC05D	2.4%
Scheduling conflict or other commitments	S18AC05E	79.4%
Difficulty getting to facility	S18AC05F	8.0%
Other	S18AC05G	13.0%

Question 11: In the past 12 months, when trying to make appointments, were you at any time told no appointments were available but to call back when they would be available?

PLEASE ANSWER FOR EACH TYPE OF FACILITY

Variable names: S18AC06A, S18AC06B

Editing notes: None

Response	Variable Name	Value Yes	Value No	Percent Yes	Percent No
At Civilian facilities	S18AC06A	1	2	6.9%	93.1%
At Military facilities (hospital or clinics)	S18AC06B	1	2	16.4%	83.6%

Annotated Questionnaire Quarter I

Question 12: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

Variable name: H18006

Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	41.5%
No	Go to Question 15	2	58.5%

Question 13: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?

Variable name: H18007

Editing notes: See Note 2

Response	Value	Percent
Never	1	2.4%
Sometimes	2	9.4%
Usually	3	16.6%
Always	4	71.5%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 14: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?

Variable name: H18008

Editing notes: See Note 2

Response	Value	Percent
Same day	1	65.1%
1 day	2	11.9%
2 days	3	6.7%
3 days	4	3.4%
4-7 days	5	7.1%
8-14 days	6	3.1%
15 days or longer	7	2.7%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 15: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?

Variable name: H18009

Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	83.9%
No	Go to Question 18	2	16.1%

Annotated Questionnaire Quarter I

Question 16: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?

Variable name: H18010

Editing notes: See Note 3

Response	Value	Percent
Never	1	3.8%
Sometimes	2	14.5%
Usually	3	28.0%
Always	4	53.7%
I had no appointments in the last 12 months	-6	

Question 17: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?

Variable name: H18011

Editing notes: See Note 3

Response	Value	Percent
Same day	1	9.5%
1 day	2	9.0%
2-3 days	3	21.4%
4-7 days	4	24.8%
8-14 days	5	16.9%
15-30 days	6	11.9%
31 days or longer	7	6.5%
I had no appointments in the last 12 months	-6	

Question 18: In the last 12 months, how many times did you go to an emergency room to get care for yourself?

Variable name: H18012

Editing notes: None

Response	Value	Percent
None	1	70.9%
1	2	18.7%
2	3	6.9%
3	4	2.1%
4	5	0.8%
5 to 9	6	0.5%
10 or more	7	0.1%

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Question 19: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?

Variable name: H18013

Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 26	1	11.6%
1		2	10.1%
2		3	18.0%
3		4	15.8%
4		5	15.3%
5 to 9		6	19.0%
10 or more		7	10.2%

Question 20: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?

Variable name: H18014

Editing notes: See Note 4

Response	Value	Percent
Never	1	11.5%
Sometimes	2	24.5%
Usually	3	31.7%
Always	4	32.3%

Question 21: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?

Variable name: H18015

Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes	Go to Question 24	1	60.7%
No		2	39.3%

Question 22: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?

Variable name: H18016

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	69.7%
Somewhat yes	2	25.4%
Somewhat no	3	3.7%
Definitely no	4	1.3%

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Question 23: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?

Variable name: H18017

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	59.6%
Somewhat yes	2	30.3%
Somewhat no	3	6.0%
Definitely no	4	4.0%

Question 24: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?

Variable name: H18018

Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.3%
1	1	0.4%
2	2	0.9%
3	3	1.5%
4	4	1.7%
5	5	4.6%
6	6	4.3%
7	7	10.0%
8	8	20.1%
9	9	21.8%
10 – Best health care possible	10	34.3%
I had no visits in the last 12 months	-6	

Question 25: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?

Variable name: H18033

Editing notes: See Note 4

Response	Value	Percent
Never	1	1.8%
Sometimes	2	12.2%
Usually	3	35.3%
Always	4	50.7%

YOUR URGENT HEALTH CARE IN THE LAST 6 MONTHS

Question 26: In the last 6 months, did you have an illness, injury, or condition that needed care right away in an urgent care center, emergency room, or doctor's office?

Variable name: S18BI01

Editing notes: See Note 5_BI1

Response	Directions	Value	Percent
Yes		1	30.1%
No	Go to Question 35	2	69.9%

Question 27: In the last 6 months, when you needed care right away, did you seek care in an urgent care center, a hospital emergency room (ER), a doctor's office, or someplace else?

Urgent care centers, (also called walk-in care, immediate care, and convenient care) are free-standing, walk-in healthcare facilities. They generally do not require appointments and have extended evening and weekend hours of service.

MARK ALL THAT APPLY

Variable names: S18BI02A-S18BI02E

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Variable Name	Percent Marked
Urgent care center	S18BI02A	41.0%
Hospital emergency room (ER)	S18BI02B	55.4%
Doctor's office	S18BI02C	32.8%
Someplace else	S18BI02D	2.5%
I didn't need care right away for an illness, injury, or condition in the last 6 months	S18BI02E	0.0%

IF YOU *DID NOT* USE AN URGENT CARE CENTER IN THE LAST 6 MONTHS, PLEASE GO TO QUESTION 35

Question 28: Thinking about your most recent visit to an urgent care center, what was the main reason why you went to urgent care?

Variable name: S18BI19

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
An accident or injury	1	21.6%
A new health problem	2	51.5%
An ongoing health condition or concern	3	15.4%
Routine care, such as a flu shot or health screening	4	1.2%
Some other reason	5	10.2%

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Question 29: Thinking about your most recent visit to an urgent care center, tell us if you strongly agree, agree, disagree, or strongly disagree with each statement.

The location is more convenient than my normal place of care.

Variable name: S18BI03

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	31.1%
Agree	2	38.4%
Disagree	3	27.5%
Strongly disagree	4	3.1%

Urgent care was low cost or no cost to me.

Variable name: S18BI04

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	48.5%
Agree	2	38.9%
Disagree	3	9.1%
Strongly disagree	4	3.5%

I could just walk in for care without an appointment.

Variable name: S18BI06

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	53.6%
Agree	2	37.0%
Disagree	3	7.4%
Strongly disagree	4	2.1%

I trust the urgent care center provider(s).

Variable name: S18BI07

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	30.6%
Agree	2	59.4%
Disagree	3	9.2%
Strongly disagree	4	0.8%

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The urgent care center would process my TRICARE claim without problems.

Variable name: S18BI08

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	52.3%
Agree	2	40.5%
Disagree	3	4.4%
Strongly disagree	4	2.8%

If an appointment with my regular provider had been available, I would have used it instead of the urgent care clinic.

Variable name: S18BI09

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	37.8%
Agree	2	39.4%
Disagree	3	17.9%
Strongly disagree	4	4.9%

I wanted to avoid the wait at a hospital emergency room.

Variable name: S18BI10

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	43.6%
Agree	2	27.2%
Disagree	3	20.1%
Strongly disagree	4	9.1%

The location is more convenient than the hospital emergency room.

Variable name: S18BI11

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	35.8%
Agree	2	33.8%
Disagree	3	23.8%
Strongly disagree	4	6.6%

My condition was not a medical emergency requiring a hospital emergency room.

Variable name: S18BI12

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	45.8%
Agree	2	35.5%
Disagree	3	13.3%
Strongly disagree	4	5.5%

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I thought it would take less time to be seen and treated than at my usual place of care.

Variable name: S18BI14

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	27.4%
Agree	2	40.2%
Disagree	3	24.6%
Strongly disagree	4	7.8%

Question 30: Thinking about your most recent visit to an urgent care center, did you or someone else call a nurse advice line before going to urgent care?

Variable name: S18BI15

Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI3

Response	Directions	Value	Percent
Yes, I called a nurse line and spoke with a nurse		1	17.7%
Yes, I called a nurse line, but did not speak with a nurse	Go to Question 32	2	4.0%
No, I did not call my health plan's nurse advice line	Go to Question 32	3	58.8%
No, my health plan does not have a nurse advice line	Go to Question 32	4	9.2%
Don't know	Go to Question 32	-5	10.3%

Question 31: Did the nurse advise you to seek urgent care?

Variable name: S18BI16

Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI3

Response	Value	Percent
Yes	1	89.2%
No	2	9.2%
Don't know	-5	1.6%

Question 32: Thinking about your most recent visit to an urgent care center, did the health care providers advise you to seek care in a hospital emergency room (ER)?

Variable name: S18BI17

Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI4

Response	Directions	Value	Percent
Yes		1	12.7%
No	Go to Question 34	2	84.5%
Don't know	Go to Question 34	-5	2.8%

Question 33: Did you seek care at a hospital emergency room (ER)?

Variable name: S18BI18

Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI4

Response	Value	Percent
Yes	1	85.6%
No	2	14.4%
Don't know	-5	0.0%

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Question 34: Using any number from 0 to 10, where 0 is the worst care possible and 10 is the best care possible, what number would you use to rate your care during this urgent care center visit?

Variable name: S18BI20

Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
0 – Worst care possible	0	0.4%
1	1	0.2%
2	2	1.3%
3	3	1.2%
4	4	4.6%
5	5	4.4%
6	6	5.4%
7	7	14.9%
8	8	23.6%
9	9	15.8%
10 – Best care possible	10	28.3%

YOUR PERSONAL DOCTOR

Question 35: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

Variable name: H18019

Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	79.5%
No	Go to Question 45	2	20.5%

Question 36: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?

Variable name: H18020

Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 41	0	7.2%
1		1	19.6%
2		2	26.6%
3		3	16.7%
4		4	14.9%
5 to 9		5	12.0%
10 or more		6	3.0%

Question 37: In the last 12 months, how often did your personal doctor listen carefully to you?

Variable name: H18021

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.0%
Sometimes	2	4.6%
Usually	3	15.7%
Always	4	78.6%
I had no visits in the last 12 months	-6	

Question 38: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?

Variable name: H18022

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.8%
Sometimes	2	3.4%
Usually	3	17.6%
Always	4	78.3%
I had no visits in the last 12 months	-6	

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Question 39: In the last 12 months, how often did your personal doctor show respect for what you had to say?

Variable name: H18023

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.1%
Sometimes	2	3.7%
Usually	3	13.6%
Always	4	81.7%
I had no visits in the last 12 months	-6	

Question 40: In the last 12 months, how often did your personal doctor spend enough time with you?

Variable name: H18024

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.8%
Sometimes	2	6.2%
Usually	3	21.1%
Always	4	70.9%
I had no visits in the last 12 months	-6	

Question 41: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?

Variable name: H18025

Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	71.6%
No	Go to Question 43	2	28.4%

Question 42: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

Variable name: H18026

Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	5.7%
Sometimes	2	12.4%
Usually	3	35.2%
Always	4	46.7%

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Question 43: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

Variable name: H18027

Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	0.7%
1	1	0.3%
2	2	0.6%
3	3	0.9%
4	4	1.1%
5	5	3.3%
6	6	3.0%
7	7	7.4%
8	8	15.3%
9	9	24.5%
10 – Best personal doctor possible	10	42.8%
I don't have a personal doctor	-6	

Question 44: Did you have the same personal doctor before you joined this health plan?

Variable name: S18009

Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 46	1	29.2%
No		2	70.8%

Question 45: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?

Variable name: S18010

Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	10.8%
A small problem	2	22.1%
Not a problem	3	67.1%

GETTING HEALTH CARE FROM A SPECIALIST
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When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 46: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

Variable name: H18028

Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	62.7%
No	Go to Question 50	2	37.3%

Question 47: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

Variable name: H18029

Editing notes: See Note 9

Response	Value	Percent
Never	1	5.1%
Sometimes	2	13.0%
Usually	3	29.5%
Always	4	52.4%
I didn't need a specialist in the last 12 months	-6	

Question 48: How many specialists have you seen in the last 12 months?

Variable name: H18030

Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 50	0	2.1%
1 specialist		1	40.1%
2		2	31.5%
3		3	15.0%
4		4	6.4%
5 or more specialists		5	4.9%

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Question 49: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?

Variable name: H18031

Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.3%
1	1	0.5%
2	2	0.6%
3	3	1.2%
4	4	0.9%
5	5	2.5%
6	6	3.1%
7	7	8.4%
8	8	15.7%
9	9	24.4%
10 – Best specialist possible	10	42.5%
I didn't see a specialist in the last 12 months	-6	

Question 50: In general, how would you rate your overall mental or emotional health?

Variable name: S18B01

Editing notes: None

Response	Value	Percent
Excellent	1	41.3%
Very good	2	32.0%
Good	3	18.6%
Fair	4	6.2%
Poor	5	1.9%

Question 51: In the last 12 months, did you need any treatment or counseling for a personal or family problem?

Variable name: S18B02

Editing notes: See Note 10_B1

Response	Directions	Value	Percent
Yes		1	12.1%
No	Go to Question 54	2	87.9%

Question 52: In the last 12 months, how much of a problem, if any, was it to get the treatment or counseling you needed through your health plan?

Variable name: S18B03

Editing notes: See Note 10_B1

Response	Value	Percent
A big problem	1	14.3%
A small problem	2	19.5%
Not a problem	3	66.2%

Annotated Questionnaire Quarter I

Question 53: Using any number from 0 to 10 where 0 is the worst treatment or counseling possible and 10 is the best treatment or counseling possible, what number would you use to rate your treatment or counseling in the last 12 months?

Variable name: S18B04

Editing notes: See Note 10_B1

Response	Value	Percent
0 – Worst treatment or counseling possible	0	1.9%
1	1	1.4%
2	2	2.3%
3	3	3.3%
4	4	1.8%
5	5	9.0%
6	6	5.5%
7	7	8.8%
8	8	16.3%
9	9	18.4%
10 – Best treatment or counseling possible	10	31.2%
I had no treatment or counseling in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

Question 54: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?

Variable name: H18034

Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	29.8%
No	Go to Question 56	2	70.2%

Question 55: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?

Variable name: H18035

Editing notes: See Note 12

Response	Value	Percent
Never	1	4.7%
Sometimes	2	26.3%
Usually	3	45.9%
Always	4	23.1%
I didn't look for information from my health plan in the last 12 months	-6	

Question 56: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?

Variable name: H18036

Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	14.3%
No	Go to Question 58	2	85.7%

Question 57: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?

Variable name: H18037

Editing notes: See Note 13

Response	Value	Percent
Never	1	16.8%
Sometimes	2	26.5%
Usually	3	30.1%
Always	4	26.6%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Annotated Questionnaire Quarter I

Question 58: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

Variable name: H18038

Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	17.6%
No	Go to Question 60	2	82.4%

Question 59: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?

Variable name: H18039

Editing notes: See Note 14

Response	Value	Percent
Never	1	11.1%
Sometimes	2	17.7%
Usually	3	33.8%
Always	4	37.4%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 60: In the last 12 months, did you try to get information or help from your health plan's customer service?

Variable name: H18040

Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	22.4%
No	Go to Question 63	2	77.6%

Question 61: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?

Variable name: H18041

Editing notes: See Note 15

Response	Value	Percent
Never	1	5.5%
Sometimes	2	19.4%
Usually	3	31.7%
Always	4	43.5%
I didn't call my health plan's customer service in the last 12 months	-6	

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Question 62: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?

Variable name: H18042

Editing notes: See Note 15

Response	Value	Percent
Never	1	1.6%
Sometimes	2	7.5%
Usually	3	23.2%
Always	4	67.7%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 63: In the last 12 months, did your health plan give you any forms to fill out?

Variable name: H18043

Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	21.9%
No	Go to Question 65	2	78.1%

Question 64: In the last 12 months, how often were the forms from your health plan easy to fill out?

Variable name: H18044

Editing notes: See Note 16

Response	Value	Percent
Never	1	4.4%
Sometimes	2	11.9%
Usually	3	44.7%
Always	4	39.0%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 65: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?

Variable name: H18045

Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	46.5%
No	Go to Question 68	2	32.6%
Don't know	Go to Question 68	-5	20.9%

Annotated Questionnaire Quarter I

Question 66: In the last 12 months, how often did your health plan handle your claims quickly?

Variable name: H18046

Editing notes: See Note 17

Response	Value	Percent
Never	1	2.7%
Sometimes	2	5.8%
Usually	3	26.3%
Always	4	50.5%
Don't know	-5	14.7%
No claims were sent for me in the last 12 months	-6	

Question 67: In the last 12 months, how often did your health plan handle your claims correctly?

Variable name: H18047

Editing notes: See Note 17

Response	Value	Percent
Never	1	1.4%
Sometimes	2	5.4%
Usually	3	25.2%
Always	4	54.7%
Don't know	-5	13.3%
No claims were sent for me in the last 12 months	-6	

Question 68: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?

Variable name: H18048

Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.4%
1	1	0.5%
2	2	0.4%
3	3	1.2%
4	4	1.2%
5	5	5.9%
6	6	4.3%
7	7	10.7%
8	8	18.6%
9	9	22.7%
10 – Best health plan possible	10	34.0%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 69: When did you last have a blood pressure reading?

Variable name: H18049

Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	94.8%
1 to 2 years ago	2	3.8%
More than 2 years ago	1	1.4%

Question 70: Do you know if your blood pressure is too high?

Variable name: H18050

Editing notes: None

Response	Value	Percent
Yes, it is too high	1	17.1%
No, it is not too high	2	78.7%
Don't know	3	4.1%

Question 71: When did you last have a flu shot?

Variable name: H18051

Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	70.1%
1 to 2 years ago	3	12.9%
More than 2 years ago	2	9.9%
Never had a flu shot	1	7.0%

Question 72: Have you ever smoked at least 100 cigarettes in your entire life?

Variable name: H18052

Editing notes: None

Response	Value	Percent
Yes	1	34.9%
No	2	63.3%
Don't know	-5	1.8%

Question 73: Do you now smoke cigarettes or use tobacco every day, some days or not at all?

Variable name: H18053

Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	6.2%
Some days		3	5.2%
Not at all	Go to Question 78	2	88.1%
Don't know	Go to Question 78	-5	0.6%

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Question 74: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?

Variable name: H18054

Editing notes: See Note 18

Response	Value	Percent
Never	1	18.8%
Sometimes	2	19.6%
Usually	3	22.0%
Always	4	39.6%

Question 75: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

Variable name: H18055

Editing notes: See Note 18

Response	Value	Percent
Never	1	44.1%
Sometimes	2	24.6%
Usually	3	12.8%
Always	4	18.5%

Question 76: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

Variable name: H18056

Editing notes: See Note 18

Response	Value	Percent
Never	1	45.9%
Sometimes	2	24.2%
Usually	3	14.5%
Always	4	15.4%

Annotated Questionnaire Quarter I

Question 77: On the days you smoke or use tobacco products, what type of product do you smoke or use?

MARK ALL THAT APPLY

Variable names: H18057A-H18057D

Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H18057A	61.5%
Dip, chewing tobacco, snuff or snus	H18057B	21.7%
Cigars	H18057C	10.8%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H18057D	3.8%

Question 78: Do you now use electronic cigarettes every day, some days, or not at all?

Variable name: S18BF4

Editing notes: None

Response	Value	Percent
Every day	1	0.9%
Some days	2	2.4%
Not at all	3	96.4%
Don't know	-5	0.4%

Question 79: Are you male or female?

Variable name: H18058

Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 86	1	53.3%
Female		2	46.7%

Question 80: When did you last have a Pap smear test?

Variable name: H18059B

Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	31.6%
1 to 2 years ago	5	26.1%
More than 2 but less than 3 years ago	4	9.0%
More than 3 but less than 5 years ago	3	8.6%
5 or more years ago	2	19.3%
Never had a pap smear test	1	5.4%

Annotated Questionnaire Quarter I

Question 81: Are you under age 40?

Variable name: H18060

Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 83	1	33.6%
No		2	66.4%

Question 82: When was the last time your breasts were checked by mammography?

Variable name: H18061

Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	60.5%
1 to 2 years ago	4	19.7%
More than 2 but less than 5 years ago	3	7.6%
5 or more years ago	2	7.9%
Never had a mammogram	1	4.2%

Question 83: Have you been pregnant in the last 12 months or are you pregnant now?

Variable name: H18062

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	2.1%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 85	2	4.2%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 86	3	93.7%

Question 84: In what trimester is your pregnancy?

Variable name: H18063

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	Go to Question 86	1	23.4%
Second trimester (13 th through 27 th week)		2	39.4%
Third trimester (28 th week until delivery)		3	37.2%

Question 85: In which trimester did you first receive prenatal care?

Variable name: H18064

Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	4	88.7%
Second trimester (13 th through 27 th week)	3	3.1%
Third trimester (28 th week until delivery)	2	0.0%
Did not receive prenatal care	1	8.2%

ABOUT YOU

Question 86: Would you say that in general your health is excellent, very good, good, fair, or poor?

Variable name: H18065

Editing notes: None

Response	Value	Percent
Excellent	5	16.9%
Very good	4	41.1%
Good	3	30.7%
Fair	2	9.9%
Poor	1	1.4%

Question 87: Are you limited in any way in any activities because of any impairment or health problem?

Variable name: H18066

Editing notes: None

Response	Value	Percent
Yes	1	38.6%
No	2	61.4%

Question 88: In the last 12 months, did you get health care 3 or more times for the same condition or problem?

Variable name: H18067

Editing notes: See Note 22

Response	Directions	Value	Percent
Yes		1	41.1%
No	Go to Question 90	2	58.9%

Question 89: Is this a condition or problem that has lasted for at least 3 months? Do not include pregnancy or menopause.

Variable name: H18068

Editing notes: See Note 22

Response	Value	Percent
Yes	1	88.1%
No	2	11.9%

Question 90: Do you now need or take medicine prescribed by a doctor? Do not include birth control.

Variable name: H18069

Editing notes: See Note 23

Response	Directions	Value	Percent
Yes		1	65.3%
No	Go to Question 92	2	34.7%

Annotated Questionnaire Quarter I

Question 91: Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.

Variable name: H18070

Editing notes: See Note 23

Response	Value	Percent
Yes	1	94.9%
No	2	5.1%

Question 92: How tall are you without your shoes on? Please give your answer in feet and inches.

Variable name: H18071F, H18071I

Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	94.5%

Question 93: How much do you weigh without your shoes on? Please give your answer in pounds.

Variable name: H18072

Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	94.0%

Question 94: What is the highest grade or level of school that you have completed?

Variable name: SREDA

Editing notes: None

Response	Value	Percent
8 th grade or less	1	0.7%
Some high school, but did not graduate	2	0.9%
High school graduate or GED	3	17.1%
Some college or 2-year degree	4	39.4%
4-year college graduate	5	18.3%
More than 4-year college degree	6	23.5%

Annotated Questionnaire Quarter I

Question 95: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)

MARK ALL THAT APPLY

Variable names: H18073A-H18073E, H18073

Editing notes: See Note 24

Response	Variable Name	H18073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H18073A	1	87.0%
Yes, Mexican, Mexican American, Chicano	H18073B	2	3.7%
Yes, Puerto Rican	H18073C	3	2.7%
Yes, Cuban	H18073D	4	0.4%
Yes, other Spanish, Hispanic, or Latino	H18073E	5	3.5%

Question 96: What is your race?

MARK ALL THAT APPLY

Variable names: SRRACEA-SRRACEE

Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	80.1%
Black or African American	SRRACEB	10.4%
American Indian or Alaska Native	SRRACEC	2.9%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	6.0%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	1.0%

Question 97: What is your age now?

Variable name: SRAGE

Editing notes: None

Response	Value	Percent
18 to 24	1	12.2%
25 to 34	2	14.6%
35 to 44	3	12.5%
45 to 54	4	9.6%
55 to 64	5	19.0%
65 to 74	6	18.0%
75 or older	7	14.0%

Question 98: Are you currently covered by Medicare?

Variable name: H18074

Editing notes: See Note 25

Response	Directions	Value	Percent
Yes		1	35.0%
No	Go to Question 104	2	56.4%
Don't know	Go to Question 104	-5	8.6%

Annotated Questionnaire Quarter I

Question 99: Currently, are you covered by Medicare Part A? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part A helps pay for inpatient hospital care.

Variable name: H18075

Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part A	1	95.2%
No, I am not covered by Medicare Part A	2	4.8%

Question 100: Currently, are you covered by Medicare Part B? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part B helps pay for doctor's services, outpatient hospital services, and certain other services.

Variable name: H18076

Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part B	1	91.9%
No, I am not covered by Medicare Part B	2	8.1%

Question 101: Medicare Advantage is the name for Medicare Plus Choice plans. Are you enrolled in a Medicare Advantage Plan? This plan is also sometimes known as Medicare Part C.

Variable name: H18077

Editing notes: See Note 25

Response	Value	Percent
Yes	1	3.9%
No	2	84.9%
Don't know	-5	11.3%

Question 102: Currently, are you covered by Medicare supplemental insurance? Medicare supplemental insurance, also called Medigap or MediSup, is usually obtained from private insurance companies and covers some of the costs not paid for by Medicare.

Variable name: H18078

Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare supplemental insurance	1	14.3%
No, I am not covered by Medicare supplemental insurance	2	85.7%

Question 103: Are you enrolled in Medicare Part D, also known as the Medicare Prescription Drug Plan?

Variable name: H18079

Editing notes: See Note 25

Response	Value	Percent
Yes	1	10.3%
No	2	81.7%
Don't know	-5	8.0%

Annotated Questionnaire Quarter I

Question 104: Using a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?

Variable name: S18011

Editing notes: None

Response	Value	Percent
Strongly disagree	1	5.2%
Disagree	2	4.7%
Neither agree nor disagree	3	8.7%
Agree	4	43.8%
Strongly agree	5	37.6%

Question 105: Using a scale of 1 to 5, with 1 being “completely dissatisfied” and 5 being “completely satisfied”, how satisfied are you, overall, with the health care you received during your last visit?

Variable name: S18014

Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	3.7%
Somewhat dissatisfied	2	4.0%
Neither satisfied nor dissatisfied	3	6.2%
Somewhat satisfied	4	24.5%
Completely satisfied	5	61.7%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.



Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries
eligible for health care coverage through
the military health system

January 2018

Annotated Questionnaire Quarter II

Military Health Care Survey:

Adult Questionnaire

January 2018

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?

Variable name: H18001

Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.8%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.2%

Annotated Questionnaire Quarter II

Question 2: By which of the following health plans are you currently covered?

MARK ALL THAT APPLY

Variable names: H18002A, H18002C, H18002F-H18002V

Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H18002A	44.3%
TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))	H18002C	13.9%
TRICARE Plus	H18002N	0.8%
TRICARE for Life	H18002O	31.1%
TRICARE Supplemental Insurance	H18002P	0.4%
TRICARE Reserve Select	H18002Q	3.2%
TRICARE Retired Reserve	H18002S	1.8%
TRICARE Young Adult Prime	H18002T	0.5%
TRICARE Young Adult Extra or Standard	H18002V	0.4%
Uniformed Services Family Health Plan (USFHP)	H18002K	1.2%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H18002U	0.1%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H18002F	31.4%
Federal Employees Health Benefit Program (FEHBP)	H18002G	2.6%
Medicaid	H18002H	1.3%
A civilian HMO (such as Kaiser)	H18002I	0.9%
Other civilian health insurance (such as Blue Cross)	H18002J	6.2%
The Veterans Administration (VA)	H18002M	7.8%
Government health insurance from a country other than the U.S.	H18002R	0.3%
Not sure	H18002L	5.6%

Annotated Questionnaire Quarter II

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?

MARK ONLY ONE ANSWER

Variable name: H18003

Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	42.4%
TRICARE Extra or Standard (CHAMPUS) (now known as TRICARE Select)		3	10.5%
TRICARE Plus		11	0.6%
TRICARE Reserve Select		12	3.4%
TRICARE Retired Reserve		14	1.0%
TRICARE Young Adult Prime		15	0.3%
TRICARE Young Adult Extra or Standard		17	0.3%
Uniformed Services Family Health Plan (USFHP)		9	1.1%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	0.1%
Medicare (may include TRICARE for Life)		4	25.8%
Federal Employees Health Benefit Program (FEHBP)		5	1.6%
Medicaid		6	0.3%
A civilian HMO (such as Kaiser)		7	0.7%
Other civilian health insurance (such as Blue Cross)		8	4.8%
The Veterans Administration (VA)		10	3.7%
Government health insurance from a country other than the U.S.		13	0.4%
Not sure	Go to Question 5	-5	3.0%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?

Variable name: H18004

Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.4%
At least 6 months but less than 12 months	2	4.6%
At least 12 months but less than 24 months	3	7.2%
At least 2 years but less than 5 years	4	20.0%
At least 5 years but less than 10 years	5	21.6%
10 or more years	6	45.3%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

Variable name: H18006

Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	46.7%
No	Go to Question 8	2	53.3%

Question 6: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?

Variable name: H18007

Editing notes: See Note 2

Response	Value	Percent
Never	1	2.2%
Sometimes	2	10.1%
Usually	3	19.9%
Always	4	67.7%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 7: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?

Variable name: H18008

Editing notes: See Note 2

Response	Value	Percent
Same day	1	62.0%
1 day	2	13.5%
2 days	3	7.6%
3 days	4	3.6%
4-7 days	5	6.1%
8-14 days	6	3.7%
15 days or longer	7	3.4%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 8: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?

Variable name: H18009

Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	85.8%
No	Go to Question 11	2	14.2%

Annotated Questionnaire Quarter II

Question 9: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?

Variable name: H18010

Editing notes: See Note 3

Response	Value	Percent
Never	1	3.3%
Sometimes	2	17.1%
Usually	3	28.1%
Always	4	51.5%
I had no appointments in the last 12 months	-6	

Question 10: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?

Variable name: H18011

Editing notes: See Note 3

Response	Value	Percent
Same day	1	7.7%
1 day	2	9.3%
2-3 days	3	22.4%
4-7 days	4	22.7%
8-14 days	5	17.8%
15-30 days	6	12.9%
31 days or longer	7	7.2%
I had no appointments in the last 12 months	-6	

Question 11: In the last 12 months, how many times did you go to an emergency room to get care for yourself?

Variable name: H18012

Editing notes: None

Response	Value	Percent
None	1	71.7%
1	2	18.2%
2	3	6.0%
3	4	2.4%
4	5	1.2%
5 to 9	6	0.4%
10 or more	7	0.1%

Annotated Questionnaire Quarter II

Question 12: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?

Variable name: H18013

Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 19	1	12.6%
1		2	11.3%
2		3	16.8%
3		4	15.3%
4		5	14.3%
5 to 9		6	20.4%
10 or more		7	9.4%

Question 13: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?

Variable name: H18014

Editing notes: See Note 4

Response	Value	Percent
Never	1	12.1%
Sometimes	2	25.1%
Usually	3	29.4%
Always	4	33.4%

Question 14: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?

Variable name: H18015

Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes	Go to Question 17	1	61.3%
No		2	38.7%

Question 15: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?

Variable name: H18016

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	68.3%
Somewhat yes	2	27.7%
Somewhat no	3	2.7%
Definitely no	4	1.3%

Annotated Questionnaire Quarter II

Question 16: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?

Variable name: H18017

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	60.4%
Somewhat yes	2	30.4%
Somewhat no	3	5.8%
Definitely no	4	3.4%

Question 17: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?

Variable name: H18018

Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.7%
1	1	0.5%
2	2	0.7%
3	3	1.6%
4	4	1.9%
5	5	4.9%
6	6	5.5%
7	7	10.6%
8	8	20.6%
9	9	19.9%
10 – Best health care possible	10	33.1%
I had no visits in the last 12 months	-6	

Question 18: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?

Variable name: H18033

Editing notes: See Note 4

Response	Value	Percent
Never	1	2.0%
Sometimes	2	14.2%
Usually	3	33.0%
Always	4	50.8%

YOUR PERSONAL DOCTOR

Question 19: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

Variable name: H18019

Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	79.4%
No	Go to Question 29	2	20.6%

Question 20: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?

Variable name: H18020

Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 25	0	8.0%
1		1	18.9%
2		2	26.7%
3		3	17.6%
4		4	15.4%
5 to 9		5	11.1%
10 or more		6	2.3%

Question 21: In the last 12 months, how often did your personal doctor listen carefully to you?

Variable name: H18021

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	6.4%
Usually	3	16.7%
Always	4	76.0%
I had no visits in the last 12 months	-6	

Question 22: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?

Variable name: H18022

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.4%
Sometimes	2	4.5%
Usually	3	18.2%
Always	4	76.8%
I had no visits in the last 12 months	-6	

Annotated Questionnaire Quarter II

Question 23: In the last 12 months, how often did your personal doctor show respect for what you had to say?

Variable name: H18023

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	4.9%
Usually	3	13.5%
Always	4	80.7%
I had no visits in the last 12 months	-6	

Question 24: In the last 12 months, how often did your personal doctor spend enough time with you?

Variable name: H18024

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.9%
Sometimes	2	6.3%
Usually	3	22.4%
Always	4	69.4%
I had no visits in the last 12 months	-6	

Question 25: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?

Variable name: H18025

Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	76.2%
No	Go to Question 27	2	23.8%

Question 26: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

Variable name: H18026

Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	7.0%
Sometimes	2	14.8%
Usually	3	31.4%
Always	4	46.8%

Annotated Questionnaire Quarter II

Question 27: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

Variable name: H18027

Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	0.7%
1	1	0.6%
2	2	0.6%
3	3	1.2%
4	4	1.0%
5	5	4.2%
6	6	3.5%
7	7	8.0%
8	8	15.3%
9	9	23.6%
10 – Best personal doctor possible	10	41.4%
I don't have a personal doctor	-6	

Question 28: Did you have the same personal doctor before you joined this health plan?

Variable name: S18009

Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 30	1	28.6%
No		2	71.4%

Question 29: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?

Variable name: S18010

Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	12.3%
A small problem	2	23.5%
Not a problem	3	64.2%

GETTING HEALTH CARE FROM A SPECIALIST
--

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 30: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

Variable name: H18028

Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	61.8%
No	Go to Question 34	2	38.2%

Question 31: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

Variable name: H18029

Editing notes: See Note 9

Response	Value	Percent
Never	1	5.5%
Sometimes	2	14.3%
Usually	3	30.4%
Always	4	49.8%
I didn't need a specialist in the last 12 months	-6	

Question 32: How many specialists have you seen in the last 12 months?

Variable name: H18030

Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 34	0	3.0%
1 specialist		1	34.7%
2		2	31.8%
3		3	18.2%
4		4	6.7%
5 or more specialists		5	5.6%

Annotated Questionnaire Quarter II

Question 33: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?

Variable name: H18031

Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.6%
1	1	0.2%
2	2	0.6%
3	3	1.1%
4	4	0.7%
5	5	3.4%
6	6	3.3%
7	7	7.5%
8	8	16.3%
9	9	22.6%
10 – Best specialist possible	10	43.8%
I didn't see a specialist in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

Question 34: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?

Variable name: H18034

Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	33.6%
No	Go to Question 36	2	66.4%

Question 35: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?

Variable name: H18035

Editing notes: See Note 12

Response	Value	Percent
Never	1	3.6%
Sometimes	2	30.9%
Usually	3	43.2%
Always	4	22.3%
I didn't look for information from my health plan in the last 12 months	-6	

Question 36: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?

Variable name: H18036

Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	17.1%
No	Go to Question 38	2	82.9%

Question 37: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?

Variable name: H18037

Editing notes: See Note 13

Response	Value	Percent
Never	1	15.4%
Sometimes	2	25.3%
Usually	3	30.8%
Always	4	28.5%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Annotated Questionnaire Quarter II

Question 38: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

Variable name: H18038

Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	19.8%
No	Go to Question 40	2	80.2%

Question 39: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?

Variable name: H18039

Editing notes: See Note 14

Response	Value	Percent
Never	1	11.3%
Sometimes	2	21.2%
Usually	3	27.1%
Always	4	40.3%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 40: In the last 12 months, did you try to get information or help from your health plan's customer service?

Variable name: H18040

Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	26.7%
No	Go to Question 43	2	73.3%

Question 41: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?

Variable name: H18041

Editing notes: See Note 15

Response	Value	Percent
Never	1	6.1%
Sometimes	2	22.0%
Usually	3	27.6%
Always	4	44.3%
I didn't call my health plan's customer service in the last 12 months	-6	

Annotated Questionnaire Quarter II

Question 42: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?

Variable name: H18042

Editing notes: See Note 15

Response	Value	Percent
Never	1	2.5%
Sometimes	2	8.8%
Usually	3	22.3%
Always	4	66.4%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 43: In the last 12 months, did your health plan give you any forms to fill out?

Variable name: H18043

Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	21.9%
No	Go to Question 45	2	78.1%

Question 44: In the last 12 months, how often were the forms from your health plan easy to fill out?

Variable name: H18044

Editing notes: See Note 16

Response	Value	Percent
Never	1	2.7%
Sometimes	2	12.6%
Usually	3	41.7%
Always	4	43.0%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 45: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?

Variable name: H18045

Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	45.5%
No	Go to Question 48	2	32.9%
Don't know	Go to Question 48	-5	21.7%

Annotated Questionnaire Quarter II

Question 46: In the last 12 months, how often did your health plan handle your claims quickly?

Variable name: H18046

Editing notes: See Note 17

Response	Value	Percent
Never	1	3.1%
Sometimes	2	7.6%
Usually	3	30.4%
Always	4	44.0%
Don't know	-5	15.0%
No claims were sent for me in the last 12 months	-6	

Question 47: In the last 12 months, how often did your health plan handle your claims correctly?

Variable name: H18047

Editing notes: See Note 17

Response	Value	Percent
Never	1	1.9%
Sometimes	2	7.5%
Usually	3	26.1%
Always	4	52.1%
Don't know	-5	12.4%
No claims were sent for me in the last 12 months	-6	

Question 48: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?

Variable name: H18048

Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.6%
1	1	0.6%
2	2	0.8%
3	3	1.5%
4	4	1.3%
5	5	5.9%
6	6	5.2%
7	7	11.6%
8	8	19.1%
9	9	21.4%
10 – Best health plan possible	10	32.0%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 49: When did you last have a blood pressure reading?

Variable name: H18049

Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	93.7%
1 to 2 years ago	2	4.9%
More than 2 years ago	1	1.4%

Question 50: Do you know if your blood pressure is too high?

Variable name: H18050

Editing notes: None

Response	Value	Percent
Yes, it is too high	1	17.7%
No, it is not too high	2	76.7%
Don't know	3	5.6%

Question 51: When did you last have a flu shot?

Variable name: H18051

Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	73.6%
1 to 2 years ago	3	9.0%
More than 2 years ago	2	9.7%
Never had a flu shot	1	7.7%

Question 52: Have you ever smoked at least 100 cigarettes in your entire life?

Variable name: H18052

Editing notes: None

Response	Value	Percent
Yes	1	33.5%
No	2	64.4%
Don't know	-5	2.1%

Question 53: Do you now smoke cigarettes or use tobacco every day, some days or not at all?

Variable name: H18053

Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	4.8%
Some days		3	4.3%
Not at all	Go to Question 58	2	90.4%
Don't know	Go to Question 58	-5	0.5%

Annotated Questionnaire Quarter II

Question 54: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?

Variable name: H18054

Editing notes: See Note 18

Response	Value	Percent
Never	1	23.8%
Sometimes	2	19.8%
Usually	3	20.4%
Always	4	36.0%

Question 55: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

Variable name: H18055

Editing notes: See Note 18

Response	Value	Percent
Never	1	46.3%
Sometimes	2	21.4%
Usually	3	15.3%
Always	4	17.0%

Question 56: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

Variable name: H18056

Editing notes: See Note 18

Response	Value	Percent
Never	1	50.4%
Sometimes	2	21.3%
Usually	3	15.7%
Always	4	12.7%

Annotated Questionnaire Quarter II

Question 57: On the days you smoke or use tobacco products, what type of product do you smoke or use?

MARK ALL THAT APPLY

Variable names: H18057A-H18057D

Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H18057A	57.8%
Dip, chewing tobacco, snuff or snus	H18057B	22.9%
Cigars	H18057C	13.5%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H18057D	4.3%

Question 58: Do you now use electronic cigarettes every day, some days, or not at all?

Variable name: S18BF4

Editing notes: None

Response	Value	Percent
Every day	1	1.3%
Some days	2	1.5%
Not at all	3	96.9%
Don't know	-5	0.3%

Question 59: Are you male or female?

Variable name: H18058

Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 66	1	48.9%
Female		2	51.1%

Question 60: When did you last have a Pap smear test?

Variable name: H18059B

Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	33.6%
1 to 2 years ago	5	23.3%
More than 2 but less than 3 years ago	4	9.8%
More than 3 but less than 5 years ago	3	7.9%
5 or more years ago	2	18.9%
Never had a pap smear test	1	6.4%

Annotated Questionnaire Quarter II

Question 61: Are you under age 40?

Variable name: H18060

Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 63	1	34.7%
No		2	65.3%

Question 62: When was the last time your breasts were checked by mammography?

Variable name: H18061

Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	63.6%
1 to 2 years ago	4	17.2%
More than 2 but less than 5 years ago	3	8.0%
5 or more years ago	2	6.7%
Never had a mammogram	1	4.6%

Question 63: Have you been pregnant in the last 12 months or are you pregnant now?

Variable name: H18062

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	2.2%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 65	2	4.4%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 66	3	93.4%

Question 64: In what trimester is your pregnancy?

Variable name: H18063

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	Go to Question 66	1	30.0%
Second trimester (13 th through 27 th week)		2	36.7%
Third trimester (28 th week until delivery)		3	33.4%

Question 65: In which trimester did you first receive prenatal care?

Variable name: H18064

Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	4	86.4%
Second trimester (13 th through 27 th week)	3	5.0%
Third trimester (28 th week until delivery)	2	0.0%
Did not receive prenatal care	1	8.6%

ABOUT YOU

Question 66: Would you say that in general your health is excellent, very good, good, fair, or poor?

Variable name: H18065

Editing notes: None

Response	Value	Percent
Excellent	5	14.6%
Very good	4	38.5%
Good	3	33.4%
Fair	2	11.4%
Poor	1	2.2%

Question 67: What is the highest grade or level of school that you have completed?

Variable name: SREDA

Editing notes: None

Response	Value	Percent
8 th grade or less	1	0.3%
Some high school, but did not graduate	2	2.0%
High school graduate or GED	3	17.4%
Some college or 2-year degree	4	39.7%
4-year college graduate	5	17.4%
More than 4-year college degree	6	23.2%

Question 68: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)

MARK ALL THAT APPLY

Variable names: H18073A-H18073E, H18073

Editing notes: See Note 24

Response	Variable Name	H18073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H18073A	1	86.1%
Yes, Mexican, Mexican American, Chicano	H18073B	2	4.2%
Yes, Puerto Rican	H18073C	3	2.4%
Yes, Cuban	H18073D	4	0.5%
Yes, other Spanish, Hispanic, or Latino	H18073E	5	4.5%

Annotated Questionnaire Quarter II

Question 69: What is your race?

MARK ALL THAT APPLY

Variable names: SRRACEA-SRRACEE

Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	78.3%
Black or African American	SRRACEB	11.0%
American Indian or Alaska Native	SRRACEC	3.6%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	7.1%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	1.1%

Question 70: What is your age now?

Variable name: SRAGE

Editing notes: None

Response	Value	Percent
18 to 24	1	13.0%
25 to 34	2	15.6%
35 to 44	3	12.5%
45 to 54	4	8.9%
55 to 64	5	18.5%
65 to 74	6	19.2%
75 or older	7	12.2%

Question 71: Using a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?

Variable name: S18011

Editing notes: None

Response	Value	Percent
Strongly disagree	1	4.8%
Disagree	2	5.6%
Neither agree nor disagree	3	10.8%
Agree	4	39.7%
Strongly agree	5	39.1%

Annotated Questionnaire Quarter II

Question 72: Using a scale of 1 to 5, with 1 being “completely dissatisfied” and 5 being “completely satisfied”, how satisfied are you, overall, with the health care you received during your last visit?

Variable name: S18014

Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	3.4%
Somewhat dissatisfied	2	4.0%
Neither satisfied nor dissatisfied	3	7.9%
Somewhat satisfied	4	25.1%
Completely satisfied	5	59.6%

Question 73: How tall are you without your shoes on? Please give your answer in feet and inches.

Variable name: H18071F, H18071I

Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	95.0%

Question 74: How much do you weigh without your shoes on? Please give your answer in pounds.

Variable name: H18072

Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	94.7%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.



Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries
eligible for health care coverage through
the military health system

March 2018

Annotated Questionnaire Quarter III

Military Health Care Survey:

Adult Questionnaire

March 2018

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?

Variable name: H18001

Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.7%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.3%

Annotated Questionnaire Quarter III

Question 2: By which of the following health plans are you currently covered?

MARK ALL THAT APPLY

Variable names: H18002A, H18002C, H18002F-H18002V

Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H18002A	44.3%
TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))	H18002C	14.7%
TRICARE Plus	H18002N	1.0%
TRICARE for Life	H18002O	32.2%
TRICARE Supplemental Insurance	H18002P	0.5%
TRICARE Reserve Select	H18002Q	3.3%
TRICARE Retired Reserve	H18002S	1.4%
TRICARE Young Adult Prime	H18002T	0.4%
TRICARE Young Adult Extra or Standard	H18002V	0.7%
Uniformed Services Family Health Plan (USFHP)	H18002K	1.5%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H18002U	0.0%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H18002F	31.8%
Federal Employees Health Benefit Program (FEHBP)	H18002G	2.8%
Medicaid	H18002H	0.7%
A civilian HMO (such as Kaiser)	H18002I	0.9%
Other civilian health insurance (such as Blue Cross)	H18002J	6.7%
The Veterans Administration (VA)	H18002M	9.9%
Government health insurance from a country other than the U.S.	H18002R	0.1%
Not sure	H18002L	5.6%

Annotated Questionnaire Quarter III

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?

MARK ONLY ONE ANSWER

Variable name: H18003

Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	41.6%
TRICARE Extra or Standard (CHAMPUS) (now known as TRICARE Select)		3	10.1%
TRICARE Plus		11	0.5%
TRICARE Reserve Select		12	2.9%
TRICARE Retired Reserve		14	0.7%
TRICARE Young Adult Prime		15	0.2%
TRICARE Young Adult Extra or Standard		17	0.5%
Uniformed Services Family Health Plan (USFHP)		9	1.3%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	0.0%
Medicare (may include TRICARE for Life)		4	27.2%
Federal Employees Health Benefit Program (FEHBP)		5	1.8%
Medicaid		6	0.6%
A civilian HMO (such as Kaiser)		7	0.9%
Other civilian health insurance (such as Blue Cross)		8	5.0%
The Veterans Administration (VA)		10	3.9%
Government health insurance from a country other than the U.S.		13	0.3%
Not sure	Go to Question 5	-5	2.6%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?

Variable name: H18004

Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.1%
At least 6 months but less than 12 months	2	3.7%
At least 12 months but less than 24 months	3	8.0%
At least 2 years but less than 5 years	4	19.4%
At least 5 years but less than 10 years	5	20.0%
10 or more years	6	47.8%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

Variable name: H18006

Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	45.7%
No	Go to Question 8	2	54.3%

Question 6: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?

Variable name: H18007

Editing notes: See Note 2

Response	Value	Percent
Never	1	1.9%
Sometimes	2	10.6%
Usually	3	19.5%
Always	4	68.0%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 7: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?

Variable name: H18008

Editing notes: See Note 2

Response	Value	Percent
Same day	1	61.1%
1 day	2	12.8%
2 days	3	8.0%
3 days	4	4.7%
4-7 days	5	7.3%
8-14 days	6	3.3%
15 days or longer	7	3.0%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 8: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?

Variable name: H18009

Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	87.5%
No	Go to Question 11	2	12.5%

Annotated Questionnaire Quarter III

Question 9: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?

Variable name: H18010

Editing notes: See Note 3

Response	Value	Percent
Never	1	3.0%
Sometimes	2	16.2%
Usually	3	27.3%
Always	4	53.5%
I had no appointments in the last 12 months	-6	

Question 10: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?

Variable name: H18011

Editing notes: See Note 3

Response	Value	Percent
Same day	1	8.1%
1 day	2	10.1%
2-3 days	3	23.5%
4-7 days	4	22.2%
8-14 days	5	17.9%
15-30 days	6	12.7%
31 days or longer	7	5.5%
I had no appointments in the last 12 months	-6	

Question 11: In the last 12 months, how many times did you go to an emergency room to get care for yourself?

Variable name: H18012

Editing notes: None

Response	Value	Percent
None	1	73.9%
1	2	16.7%
2	3	6.0%
3	4	2.1%
4	5	0.8%
5 to 9	6	0.5%
10 or more	7	0.1%

Annotated Questionnaire Quarter III

Question 12: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?

Variable name: H18013

Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 19	1	11.2%
1		2	10.9%
2		3	17.7%
3		4	16.1%
4		5	14.5%
5 to 9		6	19.8%
10 or more		7	9.8%

Question 13: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?

Variable name: H18014

Editing notes: See Note 4

Response	Value	Percent
Never	1	11.8%
Sometimes	2	27.1%
Usually	3	26.1%
Always	4	35.0%

Question 14: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?

Variable name: H18015

Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes	Go to Question 17	1	61.1%
No		2	38.9%

Question 15: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?

Variable name: H18016

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	67.7%
Somewhat yes	2	28.1%
Somewhat no	3	3.5%
Definitely no	4	0.8%

Annotated Questionnaire Quarter III

Question 16: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?

Variable name: H18017

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	61.1%
Somewhat yes	2	29.8%
Somewhat no	3	6.4%
Definitely no	4	2.7%

Question 17: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?

Variable name: H18018

Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.4%
1	1	0.4%
2	2	0.7%
3	3	1.4%
4	4	2.3%
5	5	5.3%
6	6	4.6%
7	7	10.7%
8	8	19.2%
9	9	22.2%
10 – Best health care possible	10	32.8%
I had no visits in the last 12 months	-6	

Question 18: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?

Variable name: H18033

Editing notes: See Note 4

Response	Value	Percent
Never	1	2.4%
Sometimes	2	12.3%
Usually	3	33.6%
Always	4	51.7%

YOUR PERSONAL DOCTOR

Question 19: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

Variable name: H18019

Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	80.2%
No	Go to Question 29	2	19.8%

Question 20: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?

Variable name: H18020

Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 25	0	7.2%
1		1	19.5%
2		2	26.0%
3		3	18.7%
4		4	14.3%
5 to 9		5	11.7%
10 or more		6	2.6%

Question 21: In the last 12 months, how often did your personal doctor listen carefully to you?

Variable name: H18021

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	5.8%
Usually	3	16.9%
Always	4	76.4%
I had no visits in the last 12 months	-6	

Question 22: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?

Variable name: H18022

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.8%
Sometimes	2	3.9%
Usually	3	17.2%
Always	4	78.0%
I had no visits in the last 12 months	-6	

Annotated Questionnaire Quarter III

Question 23: In the last 12 months, how often did your personal doctor show respect for what you had to say?

Variable name: H18023

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	4.0%
Usually	3	12.6%
Always	4	82.5%
I had no visits in the last 12 months	-6	

Question 24: In the last 12 months, how often did your personal doctor spend enough time with you?

Variable name: H18024

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.6%
Sometimes	2	7.0%
Usually	3	21.3%
Always	4	70.1%
I had no visits in the last 12 months	-6	

Question 25: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?

Variable name: H18025

Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	76.8%
No	Go to Question 27	2	23.2%

Question 26: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

Variable name: H18026

Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	6.6%
Sometimes	2	12.9%
Usually	3	32.1%
Always	4	48.4%

Annotated Questionnaire Quarter III

Question 27: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

Variable name: H18027

Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	0.5%
1	1	0.3%
2	2	0.4%
3	3	1.2%
4	4	1.4%
5	5	4.2%
6	6	2.8%
7	7	7.6%
8	8	15.1%
9	9	23.2%
10 – Best personal doctor possible	10	43.3%
I don't have a personal doctor	-6	

Question 28: Did you have the same personal doctor before you joined this health plan?

Variable name: S18009

Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 30	1	31.2%
No		2	68.8%

Question 29: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?

Variable name: S18010

Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	12.6%
A small problem	2	22.8%
Not a problem	3	64.6%

GETTING HEALTH CARE FROM A SPECIALIST
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When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 30: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

Variable name: H18028

Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	64.0%
No	Go to Question 34	2	36.0%

Question 31: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

Variable name: H18029

Editing notes: See Note 9

Response	Value	Percent
Never	1	5.2%
Sometimes	2	14.7%
Usually	3	28.1%
Always	4	52.0%
I didn't need a specialist in the last 12 months	-6	

Question 32: How many specialists have you seen in the last 12 months?

Variable name: H18030

Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 34	0	2.7%
1 specialist		1	37.6%
2		2	30.7%
3		3	18.2%
4		4	7.3%
5 or more specialists		5	3.4%

Annotated Questionnaire Quarter III

Question 33: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?

Variable name: H18031

Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.5%
1	1	0.4%
2	2	0.4%
3	3	1.0%
4	4	1.2%
5	5	3.1%
6	6	3.6%
7	7	7.1%
8	8	14.7%
9	9	25.9%
10 – Best specialist possible	10	42.3%
I didn't see a specialist in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

Question 34: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?

Variable name: H18034

Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	34.4%
No	Go to Question 36	2	65.6%

Question 35: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?

Variable name: H18035

Editing notes: See Note 12

Response	Value	Percent
Never	1	3.8%
Sometimes	2	33.0%
Usually	3	42.6%
Always	4	20.6%
I didn't look for information from my health plan in the last 12 months	-6	

Question 36: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?

Variable name: H18036

Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	18.0%
No	Go to Question 38	2	82.0%

Question 37: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?

Variable name: H18037

Editing notes: See Note 13

Response	Value	Percent
Never	1	14.9%
Sometimes	2	32.6%
Usually	3	27.2%
Always	4	25.3%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Annotated Questionnaire Quarter III

Question 38: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

Variable name: H18038

Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	22.4%
No	Go to Question 40	2	77.6%

Question 39: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?

Variable name: H18039

Editing notes: See Note 14

Response	Value	Percent
Never	1	12.6%
Sometimes	2	24.2%
Usually	3	26.9%
Always	4	36.3%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 40: In the last 12 months, did you try to get information or help from your health plan's customer service?

Variable name: H18040

Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	27.2%
No	Go to Question 43	2	72.8%

Question 41: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?

Variable name: H18041

Editing notes: See Note 15

Response	Value	Percent
Never	1	6.8%
Sometimes	2	24.6%
Usually	3	25.6%
Always	4	43.0%
I didn't call my health plan's customer service in the last 12 months	-6	

Annotated Questionnaire Quarter III

Question 42: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?

Variable name: H18042

Editing notes: See Note 15

Response	Value	Percent
Never	1	2.9%
Sometimes	2	8.1%
Usually	3	23.3%
Always	4	65.7%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 43: In the last 12 months, did your health plan give you any forms to fill out?

Variable name: H18043

Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	21.0%
No	Go to Question 45	2	79.0%

Question 44: In the last 12 months, how often were the forms from your health plan easy to fill out?

Variable name: H18044

Editing notes: See Note 16

Response	Value	Percent
Never	1	3.6%
Sometimes	2	13.7%
Usually	3	44.5%
Always	4	38.3%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 45: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?

Variable name: H18045

Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	47.1%
No	Go to Question 48	2	34.1%
Don't know	Go to Question 48	-5	18.8%

Annotated Questionnaire Quarter III

Question 46: In the last 12 months, how often did your health plan handle your claims quickly?

Variable name: H18046

Editing notes: See Note 17

Response	Value	Percent
Never	1	3.2%
Sometimes	2	7.4%
Usually	3	29.6%
Always	4	45.1%
Don't know	-5	14.7%
No claims were sent for me in the last 12 months	-6	

Question 47: In the last 12 months, how often did your health plan handle your claims correctly?

Variable name: H18047

Editing notes: See Note 17

Response	Value	Percent
Never	1	1.4%
Sometimes	2	7.2%
Usually	3	26.6%
Always	4	50.6%
Don't know	-5	14.2%
No claims were sent for me in the last 12 months	-6	

Question 48: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?

Variable name: H18048

Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.7%
1	1	0.4%
2	2	0.7%
3	3	1.1%
4	4	1.7%
5	5	6.0%
6	6	5.7%
7	7	11.7%
8	8	17.8%
9	9	21.6%
10 – Best health plan possible	10	32.6%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 49: When did you last have a blood pressure reading?

Variable name: H18049

Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	94.7%
1 to 2 years ago	2	3.6%
More than 2 years ago	1	1.7%

Question 50: Do you know if your blood pressure is too high?

Variable name: H18050

Editing notes: None

Response	Value	Percent
Yes, it is too high	1	17.9%
No, it is not too high	2	76.4%
Don't know	3	5.7%

Question 51: When did you last have a flu shot?

Variable name: H18051

Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	73.5%
1 to 2 years ago	3	8.0%
More than 2 years ago	2	11.4%
Never had a flu shot	1	7.1%

Question 52: Have you ever smoked at least 100 cigarettes in your entire life?

Variable name: H18052

Editing notes: None

Response	Value	Percent
Yes	1	34.1%
No	2	63.5%
Don't know	-5	2.4%

Question 53: Do you now smoke cigarettes or use tobacco every day, some days or not at all?

Variable name: H18053

Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	5.0%
Some days		3	4.7%
Not at all	Go to Question 58	2	89.8%
Don't know	Go to Question 58	-5	0.6%

Annotated Questionnaire Quarter III

Question 54: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?

Variable name: H18054

Editing notes: See Note 18

Response	Value	Percent
Never	1	16.6%
Sometimes	2	21.7%
Usually	3	26.0%
Always	4	35.7%

Question 55: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

Variable name: H18055

Editing notes: See Note 18

Response	Value	Percent
Never	1	40.9%
Sometimes	2	26.0%
Usually	3	16.7%
Always	4	16.4%

Question 56: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

Variable name: H18056

Editing notes: See Note 18

Response	Value	Percent
Never	1	42.8%
Sometimes	2	25.3%
Usually	3	19.2%
Always	4	12.7%

Annotated Questionnaire Quarter III

Question 57: On the days you smoke or use tobacco products, what type of product do you smoke or use?

MARK ALL THAT APPLY

Variable names: H18057A-H18057D

Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H18057A	63.4%
Dip, chewing tobacco, snuff or snus	H18057B	20.2%
Cigars	H18057C	12.2%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H18057D	4.4%

Question 58: Do you now use electronic cigarettes every day, some days, or not at all?

Variable name: S18BF4

Editing notes: None

Response	Value	Percent
Every day	1	1.2%
Some days	2	1.9%
Not at all	3	96.6%
Don't know	-5	0.3%

Question 59: Are you male or female?

Variable name: H18058

Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 66	1	49.4%
Female		2	50.6%

Question 60: When did you last have a Pap smear test?

Variable name: H18059B

Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	33.3%
1 to 2 years ago	5	25.1%
More than 2 but less than 3 years ago	4	9.7%
More than 3 but less than 5 years ago	3	9.5%
5 or more years ago	2	17.2%
Never had a pap smear test	1	5.2%

Annotated Questionnaire Quarter III

Question 61: Are you under age 40?

Variable name: H18060

Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 63	1	34.0%
No		2	66.0%

Question 62: When was the last time your breasts were checked by mammography?

Variable name: H18061

Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	59.2%
1 to 2 years ago	4	22.6%
More than 2 but less than 5 years ago	3	7.6%
5 or more years ago	2	7.4%
Never had a mammogram	1	3.2%

Question 63: Have you been pregnant in the last 12 months or are you pregnant now?

Variable name: H18062

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	2.2%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 65	2	4.0%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 66	3	93.9%

Question 64: In what trimester is your pregnancy?

Variable name: H18063

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	Go to Question 66	1	24.3%
Second trimester (13 th through 27 th week)		2	37.8%
Third trimester (28 th week until delivery)		3	37.9%

Question 65: In which trimester did you first receive prenatal care?

Variable name: H18064

Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	4	89.2%
Second trimester (13 th through 27 th week)	3	6.3%
Third trimester (28 th week until delivery)	2	0.3%
Did not receive prenatal care	1	4.3%

ABOUT YOU

Question 66: Would you say that in general your health is excellent, very good, good, fair, or poor?

Variable name: H18065

Editing notes: None

Response	Value	Percent
Excellent	5	13.9%
Very good	4	36.6%
Good	3	35.6%
Fair	2	11.3%
Poor	1	2.5%

Question 67: Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

Variable name: S18BG01

Editing notes: See Notes 21_BG1 and 21_BG3

Response	Value	Percent
Number of days	1-30	43.2%
None	0	56.8%

Question 68: Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

Variable name: S18BG02

Editing notes: See Notes 21_BG2 and 21_BG3

Response	Value	Percent
Number of days	1-30	29.2%
None	0	70.8%

Question 69: During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?

Variable name: S18BG03

Editing notes: See Notes 21_BG3

Response	Value	Percent
Number of days	1-30	31.4%
None	0	68.6%

Annotated Questionnaire Quarter III

Question 70: Has a doctor ever told you that you have or have had any of the following conditions?

MARK ALL THAT APPLY

Variable names: S18BE01A-S18BE01K

Editing notes: See Note 23_BE

Response	Variable Name	Percent Marked
A heart attack	S18BE01A	4.2%
Angina or coronary heart disease	S18BE01B	5.9%
A stroke	S18BE01C	2.0%
Any kind of diabetes or high blood sugar	S18BE01D	15.5%
High cholesterol	S18BE01E	31.5%
Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema	S18BE01F	10.1%
Cancer	S18BE01G	10.5%
Osteoporosis	S18BE01H	5.6%
Depression or Anxiety	S18BE01I	18.6%
An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis)	S18BE01J	4.3%
None of these	S18BE01K	39.7%

Question 71: How tall are you without your shoes on? Please give your answer in feet and inches.

Variable name: H18071F, H18071I

Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	95.8%

Question 72: How much do you weigh without your shoes on? Please give your answer in pounds.

Variable name: H18072

Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	95.0%

Question 73: What is the highest grade or level of school that you have completed?

Variable name: SREDA

Editing notes: None

Response	Value	Percent
8 th grade or less	1	0.3%
Some high school, but did not graduate	2	1.2%
High school graduate or GED	3	18.0%
Some college or 2-year degree	4	37.4%
4-year college graduate	5	18.5%
More than 4-year college degree	6	24.6%

Annotated Questionnaire Quarter III

Question 74: Are you of Hispanic or Latino origin or descent? (Mark “NO” if not Spanish/Hispanic/Latino.)

MARK ALL THAT APPLY

Variable names: H18073A-H18073E, H18073

Editing notes: See Note 24

Response	Variable Name	H18073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H18073A	1	87.3%
Yes, Mexican, Mexican American, Chicano	H18073B	2	3.8%
Yes, Puerto Rican	H18073C	3	2.4%
Yes, Cuban	H18073D	4	0.7%
Yes, other Spanish, Hispanic, or Latino	H18073E	5	3.7%

Question 75: What is your race?

MARK ALL THAT APPLY

Variable names: SRRACEA-SRRACEE

Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	77.7%
Black or African American	SRRACEB	11.2%
American Indian or Alaska Native	SRRACEC	2.9%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	6.7%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	1.2%

Question 76: What is your age now?

Variable name: SRAGE

Editing notes: None

Response	Value	Percent
18 to 24	1	11.5%
25 to 34	2	14.9%
35 to 44	3	11.5%
45 to 54	4	9.8%
55 to 64	5	21.1%
65 to 74	6	19.5%
75 or older	7	11.8%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.



A world-wide survey of beneficiaries eligible for health care coverage through the military health system

January 2018

Annotated Questionnaire HEDIS

Military Health Care Survey:

Adult Questionnaire

January 2018

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?

Variable name: H18001

Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.9%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.1%

Annotated Questionnaire HEDIS

Question 2: By which of the following health plans are you currently covered?

MARK ALL THAT APPLY

Variable names: H18002A, H18002C, H18002F-H18002V

Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H18002A	91.1%
TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))	H18002C	3.1%
TRICARE Plus	H18002N	0.5%
TRICARE for Life	H18002O	3.0%
TRICARE Supplemental Insurance	H18002P	0.1%
TRICARE Reserve Select	H18002Q	0.5%
TRICARE Retired Reserve	H18002S	0.3%
TRICARE Young Adult Prime	H18002T	0.8%
TRICARE Young Adult Extra or Standard	H18002V	0.2%
Uniformed Services Family Health Plan (USFHP)	H18002K	0.3%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H18002U	0.0%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H18002F	2.4%
Federal Employees Health Benefit Program (FEHBP)	H18002G	0.7%
Medicaid	H18002H	0.4%
A civilian HMO (such as Kaiser)	H18002I	0.5%
Other civilian health insurance (such as Blue Cross)	H18002J	2.0%
The Veterans Administration (VA)	H18002M	5.5%
Government health insurance from a country other than the U.S.	H18002R	0.1%
Not sure	H18002L	8.4%

Annotated Questionnaire HEDIS

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?

MARK ONLY ONE ANSWER

Variable name: H18003

Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	89.0%
TRICARE Extra or Standard (CHAMPUS) (now known as TRICARE Select)		3	2.1%
TRICARE Plus		11	0.4%
TRICARE Reserve Select		12	0.4%
TRICARE Retired Reserve		14	0.3%
TRICARE Young Adult Prime		15	0.6%
TRICARE Young Adult Extra or Standard		17	0.1%
Uniformed Services Family Health Plan (USFHP)		9	0.2%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	0.0%
Medicare (may include TRICARE for Life)		4	0.9%
Federal Employees Health Benefit Program (FEHBP)		5	0.3%
Medicaid		6	0.1%
A civilian HMO (such as Kaiser)		7	0.4%
Other civilian health insurance (such as Blue Cross)		8	0.7%
The Veterans Administration (VA)		10	1.4%
Government health insurance from a country other than the U.S.		13	0.0%
Not sure	Go to Question 5	-5	3.1%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?

Variable name: H18004

Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.0%
At least 6 months but less than 12 months	2	4.3%
At least 12 months but less than 24 months	3	7.7%
At least 2 years but less than 5 years	4	21.7%
At least 5 years but less than 10 years	5	18.5%
10 or more years	6	46.8%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

Variable name: H18006

Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	44.8%
No	Go to Question 8	2	55.2%

Question 6: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?

Variable name: H18007

Editing notes: See Note 2

Response	Value	Percent
Never	1	4.6%
Sometimes	2	17.9%
Usually	3	25.4%
Always	4	52.1%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 7: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?

Variable name: H18008

Editing notes: See Note 2

Response	Value	Percent
Same day	1	48.6%
1 day	2	15.3%
2 days	3	9.2%
3 days	4	6.0%
4-7 days	5	11.0%
8-14 days	6	4.7%
15 days or longer	7	5.2%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 8: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?

Variable name: H18009

Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	80.1%
No	Go to Question 11	2	19.9%

Annotated Questionnaire HEDIS

Question 9: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?

Variable name: H18010

Editing notes: See Note 3

Response	Value	Percent
Never	1	6.9%
Sometimes	2	29.7%
Usually	3	29.6%
Always	4	33.8%
I had no appointments in the last 12 months	-6	

Question 10: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?

Variable name: H18011

Editing notes: See Note 3

Response	Value	Percent
Same day	1	4.9%
1 day	2	6.2%
2-3 days	3	20.1%
4-7 days	4	23.3%
8-14 days	5	24.4%
15-30 days	6	16.9%
31 days or longer	7	4.2%
I had no appointments in the last 12 months	-6	

Question 11: In the last 12 months, how many times did you go to an emergency room to get care for yourself?

Variable name: H18012

Editing notes: None

Response	Value	Percent
None	1	70.6%
1	2	18.5%
2	3	6.8%
3	4	2.3%
4	5	1.3%
5 to 9	6	0.5%
10 or more	7	0.0%

Annotated Questionnaire HEDIS

Question 12: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?

Variable name: H18013

Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 19	1	19.6%
1		2	12.2%
2		3	17.3%
3		4	15.1%
4		5	13.2%
5 to 9		6	14.4%
10 or more		7	8.2%

Question 13: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?

Variable name: H18014

Editing notes: See Note 4

Response	Value	Percent
Never	1	17.8%
Sometimes	2	29.7%
Usually	3	25.6%
Always	4	26.9%

Question 14: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?

Variable name: H18015

Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes	Go to Question 17	1	55.5%
No		2	44.5%

Question 15: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?

Variable name: H18016

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	63.2%
Somewhat yes	2	30.7%
Somewhat no	3	4.4%
Definitely no	4	1.7%

Annotated Questionnaire HEDIS

Question 16: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?

Variable name: H18017

Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	57.1%
Somewhat yes	2	31.5%
Somewhat no	3	7.2%
Definitely no	4	4.2%

Question 17: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?

Variable name: H18018

Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.7%
1	1	1.0%
2	2	1.9%
3	3	3.0%
4	4	3.4%
5	5	7.6%
6	6	8.1%
7	7	16.2%
8	8	21.9%
9	9	16.6%
10 – Best health care possible	10	19.6%
I had no visits in the last 12 months	-6	

Question 18: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?

Variable name: H18033

Editing notes: See Note 4

Response	Value	Percent
Never	1	4.1%
Sometimes	2	24.5%
Usually	3	37.2%
Always	4	34.2%

YOUR PERSONAL DOCTOR

Question 19: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

Variable name: H18019

Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	62.0%
No	Go to Question 29	2	38.0%

Question 20: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?

Variable name: H18020

Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 25	0	15.1%
1		1	21.9%
2		2	22.8%
3		3	14.8%
4		4	11.5%
5 to 9		5	10.8%
10 or more		6	3.1%

Question 21: In the last 12 months, how often did your personal doctor listen carefully to you?

Variable name: H18021

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.9%
Sometimes	2	10.8%
Usually	3	19.3%
Always	4	68.0%
I had no visits in the last 12 months	-6	

Question 22: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?

Variable name: H18022

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.0%
Sometimes	2	6.7%
Usually	3	20.0%
Always	4	72.2%
I had no visits in the last 12 months	-6	

Annotated Questionnaire HEDIS

Question 23: In the last 12 months, how often did your personal doctor show respect for what you had to say?

Variable name: H18023

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	2.1%
Sometimes	2	7.4%
Usually	3	15.5%
Always	4	75.1%
I had no visits in the last 12 months	-6	

Question 24: In the last 12 months, how often did your personal doctor spend enough time with you?

Variable name: H18024

Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	4.0%
Sometimes	2	11.3%
Usually	3	22.7%
Always	4	61.9%
I had no visits in the last 12 months	-6	

Question 25: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?

Variable name: H18025

Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	72.8%
No	Go to Question 27	2	27.2%

Question 26: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

Variable name: H18026

Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	12.6%
Sometimes	2	19.4%
Usually	3	30.5%
Always	4	37.5%

Annotated Questionnaire HEDIS

Question 27: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

Variable name: H18027

Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	1.0%
1	1	0.8%
2	2	1.1%
3	3	2.3%
4	4	2.3%
5	5	6.8%
6	6	5.0%
7	7	10.1%
8	8	18.6%
9	9	20.2%
10 – Best personal doctor possible	10	31.7%
I don't have a personal doctor	-6	

Question 28: Did you have the same personal doctor before you joined this health plan?

Variable name: S18009

Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 30	1	9.6%
No		2	90.4%

Question 29: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?

Variable name: S18010

Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	13.8%
A small problem	2	23.9%
Not a problem	3	62.3%

GETTING HEALTH CARE FROM A SPECIALIST
--

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 30: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

Variable name: H18028

Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	53.3%
No	Go to Question 34	2	46.7%

Question 31: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

Variable name: H18029

Editing notes: See Note 9

Response	Value	Percent
Never	1	10.1%
Sometimes	2	23.7%
Usually	3	28.1%
Always	4	38.1%
I didn't need a specialist in the last 12 months	-6	

Question 32: How many specialists have you seen in the last 12 months?

Variable name: H18030

Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 34	0	4.7%
1 specialist		1	44.3%
2		2	28.9%
3		3	13.2%
4		4	4.7%
5 or more specialists		5	4.1%

Annotated Questionnaire HEDIS

Question 33: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?

Variable name: H18031

Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.9%
1	1	1.0%
2	2	1.1%
3	3	2.1%
4	4	1.9%
5	5	4.4%
6	6	4.6%
7	7	9.9%
8	8	18.4%
9	9	22.9%
10 – Best specialist possible	10	32.8%
I didn't see a specialist in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

Question 34: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?

Variable name: H18034

Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	28.0%
No	Go to Question 36	2	72.0%

Question 35: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?

Variable name: H18035

Editing notes: See Note 12

Response	Value	Percent
Never	1	6.6%
Sometimes	2	36.6%
Usually	3	38.3%
Always	4	18.5%
I didn't look for information from my health plan in the last 12 months	-6	

Question 36: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?

Variable name: H18036

Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	14.1%
No	Go to Question 38	2	85.9%

Question 37: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?

Variable name: H18037

Editing notes: See Note 13

Response	Value	Percent
Never	1	21.8%
Sometimes	2	29.5%
Usually	3	27.8%
Always	4	20.9%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Annotated Questionnaire HEDIS

Question 38: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

Variable name: H18038

Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	11.0%
No	Go to Question 40	2	89.0%

Question 39: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?

Variable name: H18039

Editing notes: See Note 14

Response	Value	Percent
Never	1	21.5%
Sometimes	2	25.0%
Usually	3	28.5%
Always	4	25.0%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 40: In the last 12 months, did you try to get information or help from your health plan's customer service?

Variable name: H18040

Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	21.7%
No	Go to Question 43	2	78.3%

Question 41: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?

Variable name: H18041

Editing notes: See Note 15

Response	Value	Percent
Never	1	11.6%
Sometimes	2	28.6%
Usually	3	27.6%
Always	4	32.1%
I didn't call my health plan's customer service in the last 12 months	-6	

Annotated Questionnaire HEDIS

Question 42: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?

Variable name: H18042

Editing notes: See Note 15

Response	Value	Percent
Never	1	3.2%
Sometimes	2	12.5%
Usually	3	23.7%
Always	4	60.6%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 43: In the last 12 months, did your health plan give you any forms to fill out?

Variable name: H18043

Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	25.9%
No	Go to Question 45	2	74.1%

Question 44: In the last 12 months, how often were the forms from your health plan easy to fill out?

Variable name: H18044

Editing notes: See Note 16

Response	Value	Percent
Never	1	3.1%
Sometimes	2	14.0%
Usually	3	40.5%
Always	4	42.3%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 45: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?

Variable name: H18045

Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	21.5%
No	Go to Question 48	2	49.5%
Don't know	Go to Question 48	-5	29.0%

Annotated Questionnaire HEDIS

Question 46: In the last 12 months, how often did your health plan handle your claims quickly?

Variable name: H18046

Editing notes: See Note 17

Response	Value	Percent
Never	1	5.1%
Sometimes	2	11.1%
Usually	3	26.1%
Always	4	39.6%
Don't know	-5	18.1%
No claims were sent for me in the last 12 months	-6	

Question 47: In the last 12 months, how often did your health plan handle your claims correctly?

Variable name: H18047

Editing notes: See Note 17

Response	Value	Percent
Never	1	3.9%
Sometimes	2	9.4%
Usually	3	24.6%
Always	4	44.8%
Don't know	-5	17.3%
No claims were sent for me in the last 12 months	-6	

Question 48: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?

Variable name: H18048

Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.8%
1	1	0.5%
2	2	1.4%
3	3	1.5%
4	4	2.7%
5	5	9.5%
6	6	7.0%
7	7	15.1%
8	8	21.6%
9	9	17.3%
10 – Best health plan possible	10	22.5%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 49: When did you last have a blood pressure reading?

Variable name: H18049

Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	92.7%
1 to 2 years ago	2	5.7%
More than 2 years ago	1	1.6%

Question 50: Do you know if your blood pressure is too high?

Variable name: H18050

Editing notes: None

Response	Value	Percent
Yes, it is too high	1	12.4%
No, it is not too high	2	79.2%
Don't know	3	8.4%

Question 51: When did you last have a flu shot?

Variable name: H18051

Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	81.2%
1 to 2 years ago	3	7.2%
More than 2 years ago	2	7.4%
Never had a flu shot	1	4.2%

Question 52: Have you ever smoked at least 100 cigarettes in your entire life?

Variable name: H18052

Editing notes: None

Response	Value	Percent
Yes	1	25.5%
No	2	71.8%
Don't know	-5	2.6%

Question 53: Do you now smoke cigarettes or use tobacco every day, some days or not at all?

Variable name: H18053

Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	7.0%
Some days		3	7.5%
Not at all	Go to Question 58	2	85.1%
Don't know	Go to Question 58	-5	0.4%

Annotated Questionnaire HEDIS

Question 54: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?

Variable name: H18054

Editing notes: See Note 18

Response	Value	Percent
Never	1	23.4%
Sometimes	2	25.3%
Usually	3	23.3%
Always	4	27.9%

Question 55: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

Variable name: H18055

Editing notes: See Note 18

Response	Value	Percent
Never	1	49.6%
Sometimes	2	26.1%
Usually	3	11.4%
Always	4	13.0%

Question 56: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

Variable name: H18056

Editing notes: See Note 18

Response	Value	Percent
Never	1	48.4%
Sometimes	2	27.7%
Usually	3	11.6%
Always	4	12.2%

Annotated Questionnaire HEDIS

Question 57: On the days you smoke or use tobacco products, what type of product do you smoke or use?

MARK ALL THAT APPLY

Variable names: H18057A-H18057D

Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H18057A	54.5%
Dip, chewing tobacco, snuff or snus	H18057B	35.0%
Cigars	H18057C	15.7%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H18057D	4.7%

Question 58: Do you now use electronic cigarettes every day, some days, or not at all?

Variable name: S18BF4

Editing notes: None

Response	Value	Percent
Every day	1	2.1%
Some days	2	3.3%
Not at all	3	94.3%
Don't know	-5	0.4%

Question 59: Are you male or female?

Variable name: H18058

Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 66	1	62.4%
Female		2	37.6%

Question 60: When did you last have a Pap smear test?

Variable name: H18059B

Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	36.0%
1 to 2 years ago	5	31.4%
More than 2 but less than 3 years ago	4	11.5%
More than 3 but less than 5 years ago	3	6.7%
5 or more years ago	2	6.1%
Never had a pap smear test	1	8.4%

Annotated Questionnaire HEDIS

Question 61: Are you under age 40?

Variable name: H18060

Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 63	1	59.0%
No		2	41.0%

Question 62: When was the last time your breasts were checked by mammography?

Variable name: H18061

Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	61.5%
1 to 2 years ago	4	20.4%
More than 2 but less than 5 years ago	3	6.9%
5 or more years ago	2	3.3%
Never had a mammogram	1	7.9%

Question 63: Have you been pregnant in the last 12 months or are you pregnant now?

Variable name: H18062

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	3.8%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 65	2	7.6%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 66	3	88.6%

Question 64: In what trimester is your pregnancy?

Variable name: H18063

Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	Go to Question 66	1	31.5%
Second trimester (13 th through 27 th week)		2	35.6%
Third trimester (28 th week until delivery)		3	32.9%

Question 65: In which trimester did you first receive prenatal care?

Variable name: H18064

Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1 st day of last period)	4	84.5%
Second trimester (13 th through 27 th week)	3	6.7%
Third trimester (28 th week until delivery)	2	0.1%
Did not receive prenatal care	1	8.6%

ABOUT YOU

Question 66: Would you say that in general your health is excellent, very good, good, fair, or poor?

Variable name: H18065

Editing notes: None

Response	Value	Percent
Excellent	5	17.8%
Very good	4	37.0%
Good	3	34.6%
Fair	2	9.2%
Poor	1	1.4%

Question 67: What is the highest grade or level of school that you have completed?

Variable name: SREDA

Editing notes: None

Response	Value	Percent
8 th grade or less	1	0.2%
Some high school, but did not graduate	2	0.4%
High school graduate or GED	3	17.4%
Some college or 2-year degree	4	39.6%
4-year college graduate	5	20.6%
More than 4-year college degree	6	21.7%

Question 68: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)

MARK ALL THAT APPLY

Variable names: H18073A-H18073E, H18073

Editing notes: See Note 24

Response	Variable Name	H18073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H18073A	1	82.6%
Yes, Mexican, Mexican American, Chicano	H18073B	2	6.8%
Yes, Puerto Rican	H18073C	3	3.2%
Yes, Cuban	H18073D	4	0.7%
Yes, other Spanish, Hispanic, or Latino	H18073E	5	5.5%

Annotated Questionnaire HEDIS

Question 69: What is your race?

MARK ALL THAT APPLY

Variable names: SRRACEA-SRRACEE

Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	72.2%
Black or African American	SRRACEB	17.2%
American Indian or Alaska Native	SRRACEC	3.6%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	8.5%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	1.9%

Question 70: What is your age now?

Variable name: SRAGE

Editing notes: None

Response	Value	Percent
18 to 24	1	24.1%
25 to 34	2	27.7%
35 to 44	3	18.6%
45 to 54	4	12.6%
55 to 64	5	16.2%
65 to 74	6	0.8%
75 or older	7	0.1%

Question 71: Using a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?

Variable name: S18011

Editing notes: None

Response	Value	Percent
Strongly disagree	1	6.0%
Disagree	2	10.3%
Neither agree nor disagree	3	15.4%
Agree	4	44.7%
Strongly agree	5	23.6%

Annotated Questionnaire HEDIS

Question 72: Using a scale of 1 to 5, with 1 being “completely dissatisfied” and 5 being “completely satisfied”, how satisfied are you, overall, with the health care you received during your last visit?

Variable name: S18014

Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	3.7%
Somewhat dissatisfied	2	6.7%
Neither satisfied nor dissatisfied	3	12.4%
Somewhat satisfied	4	31.7%
Completely satisfied	5	45.5%

Question 73: How tall are you without your shoes on? Please give your answer in feet and inches.

Variable name: H18071F, H18071I

Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	95.5%

Question 74: How much do you weigh without your shoes on? Please give your answer in pounds.

Variable name: H18072

Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	96.0%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.

APPENDIX B

SURVEY FIELDING LETTERS – QUARTER I-III AND HEDIS

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DEFENSE
HEALTH AGENCY

SAMPLE INVITATION LETTER - Quarter I
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

6 October 2017

1234567890 17026496 8101 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDb. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDb)

Survey ID: **1234567890** Your password: **5654321**



- Reply Online by 12/15/2017
- See the back page of this letter for more information about this survey
- We need your response to help Service members, retirees, and families get the best health care

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter I
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



1234567890 1702649601 8102 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, **15 minute survey online:**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 1/08/2018**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

SAMPLE REMINDER LETTER WITH QUESTIONNAIRE - Quarter I
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

0 1702649601 8112 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

1. Complete the enclosed survey and return it in the postage-paid envelope.

OR

2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 1/08/2018**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321





DEFENSE
HEALTH AGENCY

SAMPLE INVITATION LETTER, HURRICANE AFFECTED AREAS, NO
QUESTIONNAIRE - Quarter I
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8101 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

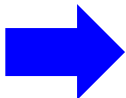
You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 1/08/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

SAMPLE INVITATION LETTER, HURRICANE AFFECTED AREAS WITH
QUESTIONNAIRE - Quarter I
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8101 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

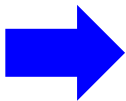
There are two easy ways to respond to this important survey:

1. Complete the enclosed survey and return it in the postage-paid envelope.
- OR**
2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 1/08/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter I

Access the survey in 4 easy steps

1

Please **open a web browser**. Here are some common browser icons:

MICROSOFT INTERNET EXPLORER



GOOGLE CHROME



APPLE SAFARI



MOZILLA FIREFOX



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows**. **<http://www.health.mil/healthsurveys>**



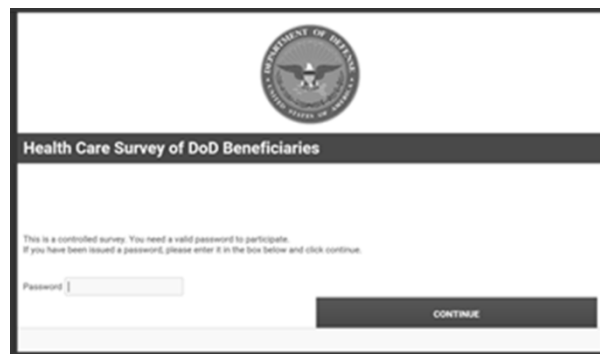
3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the **"Select Survey #1"** in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need your responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to dod.health@ipsos-research.com; or please call **1-866-482-0653**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

SAMPLE EMAIL 1 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear Ms. Cristine Battick:

You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: 1234567

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 2 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and **YOUR RESPONSE TRULY COUNTS!**

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 3 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 4 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 5 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 6 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 7 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond.

The results of our survey inform DoD, Congress and other Government agencies - so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 8 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 9 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 1, HURRICANE AFFECTED AREAS - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear Ms. Cristine Battick:

You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: 1234567

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 2, HURRICANE AFFECTED AREAS - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 3, HURRICANE AFFECTED AREAS - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 4, HURRICANE AFFECTED AREAS - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 5, HURRICANE AFFECTED AREAS - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 6, HURRICANE AFFECTED AREAS - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys> (select survey #1)

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.



DEFENSE
HEALTH AGENCY

SAMPLE INVITATION LETTER - Quarter II
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8201 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



Dear SSGT JANE DOE:

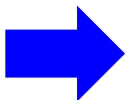
You have been selected to participate in the January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 2/28/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter II
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 1702649601 8202 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the [Health Care Survey of DoD Beneficiaries](http://www.health.mil/healthsurveys). If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, [15 minute survey online](#):

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 3/15/2018**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321





DEFENSE
HEALTH AGENCY

SAMPLE REMINDER LETTER WITH QUESTIONNAIRE - Quarter II
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 1702649601 8212 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute survey**:

3. Complete the enclosed survey and return it in the postage-paid envelope.

OR

4. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 3/15/2018**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

SAMPLE INVITATION LETTER - HEDIS
OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8501 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



Dear SSGT JANE DOE:

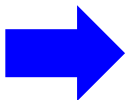
You have been selected to participate in the February 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 3/15/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

SAMPLE REMINDER LETTER 1, NO QUESTIONNAIRE - HEDIS
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8502 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

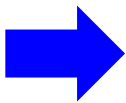
Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, 15 minute survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/1/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**
- **See the back page of this letter for more information about this survey**

Thank you for your valuable time. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

**SAMPLE REMINDER LETTER 1 WITH QUESTIONNAIRE - HEDIS
OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8502 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute** survey:

5. Complete the paper survey sent to you a week or so ago and return it in the postage-paid envelope.

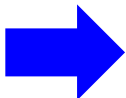
OR

6. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/1/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



**SAMPLE REMINDER LETTER 2, NO QUESTIONNAIRE - HEDIS
OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8503 3001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

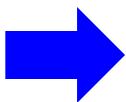
Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, 15 minute survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/25/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**
- **See the back page of this letter for more information about this survey**

Thank you for your valuable time. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



**SAMPLE REMINDER LETTER 2 WITH QUESTIONNAIRE - HEDIS
OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8513 3001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

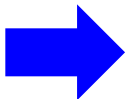
There are two easy ways to respond to this important 15 minute survey:

7. Complete the paper survey sent to you several weeks ago and return it in the postage-paid envelope.
- OR**
8. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/25/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter II AND HEDIS

Access the survey in 4 easy steps

1

Please **open a web browser**. Here are some common browser icons:

**MICROSOFT INTERNET
EXPLORER**



GOOGLE CHROME



APPLE SAFARI



MOZILLA FIREFOX



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows**.
http://www.health.mil/healthsurveys



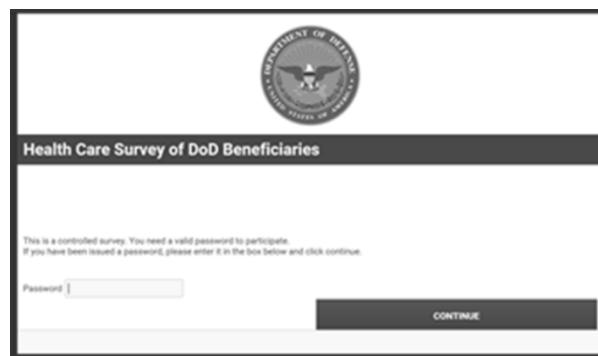
3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the **“Select Survey #1”** in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need your responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to dod.health@ipsos-research.com; or please call **1-866-482-0653**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the East Region call 1-844-204-9351, West Region call 1-800-558-1746.

SAMPLE EMAIL 1 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

You have been selected to participate in the January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDb. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 2 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 3 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 4 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

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<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 5 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 6 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The January 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 7 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond.

The results of our survey inform DoD, Congress and other Government agencies - so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 8 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 9 - Quarter II and HEDIS

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
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SAMPLE INVITATION LETTER - Quarter III
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 17026496 8301 3001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

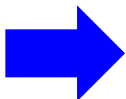
You have been selected to participate in the March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/30/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE
HEALTH AGENCY

SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter III
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 1702649601 8302 3001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, **15 minute survey online:**

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 5/1/2018**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

Complete the Survey Online!

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321





DEFENSE
HEALTH AGENCY

SAMPLE REMINDER LETTER, WITH QUESTIONNAIRE - Quarter III
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS**
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 1702649601 8312 3001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute survey**:

9. Complete the enclosed survey and return it in the postage-paid envelope.

OR

10. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 5/1/2018**
- **Your answers will be kept confidential**
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Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

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You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter III

Access the survey in 4 easy steps

1

Please **open a web browser**. Here are some common browser icons:

**MICROSOFT INTERNET
EXPLORER**



GOOGLE CHROME



APPLE SAFARI



MOZILLA FIREFOX



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows**.
http://www.health.mil/healthsurveys



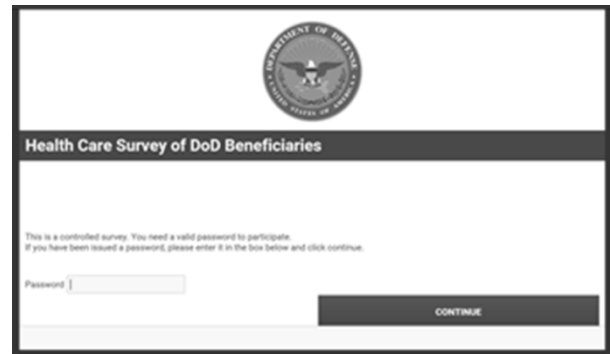
3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the **"Select Survey #1"** in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need your responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to dod.health@ipsos-research.com; or please call **1-866-482-0653**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the East Region call 1-844-204-9351, West Region call 1-800-558-1746.

SAMPLE EMAIL 1 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

You have been selected to participate in the March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 2 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and **YOUR RESPONSE TRULY COUNTS!**

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 3 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 4 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 5 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 6 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The March 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 7 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond.

The results of our survey inform DoD, Congress and other Government agencies - so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 8 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
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To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

SAMPLE EMAIL 9 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

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Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

APPENDIX C

CROSSWALK BETWEEN 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, AND 2018 QUESTIONS FOR ADULT HCSDB – QUARTERS I-III AND HEDIS

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CROSSWALK BETWEEN 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017 AND 2018 ADULT SURVEY QUESTIONS

2018 Variable Name	2018 Q3 Question Number	2018 Q2/ HEDIS Question Number	2018 Q1 Question Number	Ident to 2017	Variable Name in 2017 Survey	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Comments
H18001	1	1	1	T	H17001	H16001 ^S	H15001 ^R	H14001 ^Q	H13001 ^P	H12001 ^o	H11001 ^N	H10001 ^M	
H18002A, H18002C, H18002F-H18002V	2	2	2	T	H17002A, H17002C, H17002F-H17002V	H16002A, H16002C, H16002F-H16002V ^S	H15002A, H15002C, H15002F-H15002V ^R	H14002A-H14002V ^Q	H13002A-H13002U	H12002A-H12002U ^o	H11002A-H11002R	H10002A-H10002R ^M	
H18003	3	3	3	T	H17003	H16003 ^S	H15003 ^R	H14003 ^Q	H13003	H12003	H11003	H10003 ^M	
H18004	4	4	4	T	H17004	H16004 ^S	H15004 ^R	H14004 ^Q	H13004	H12004	H11004 ^N	H10004 ^M	
H18005			5	T	H17005	H16005 ^S	H15005 ^R	H14005 ^Q	H13005	H12005	H11005 ^N	H10005 ^M	
H18006	5	5	12	T	H17006	H16006 ^S	H15006 ^R	H14006 ^Q	H13006 ^P	H12006 ^o	H11006 ^N	H10006 ^M	
H18007	6	6	13	T	H17007	H16007 ^S	H15007 ^R	H14007 ^Q	H13007	H12007 ^o	H11007 ^N	H10007 ^M	
H18008	7	7	14	T	H17008	H16008 ^S	H15008 ^R	H14008 ^Q	H13008 ^P	H12008 ^o	H11008 ^N	H10008 ^M	
H18009	8	8	15	T	H17009	H16009 ^S	H15009 ^R	H14009 ^Q	H13009 ^P	H12009 ^o	H11009 ^N	H10009 ^M	
H18010	9	9	16	T	H17010	H16010 ^S	H15010 ^R	H14010 ^Q	H13010	H12010 ^o	H11010 ^N	H10010 ^M	
H18011	10	10	17	T	H17011	H16011 ^S	H15011 ^R	H14011 ^Q	H13011 ^P	H12011 ^o	H11011 ^N	H10011 ^M	
H18012	11	11	18	T	H17012	H16012 ^S	H15012 ^R	H14012 ^Q	H13012 ^P	H12012 ^o	H11012 ^N	H10012 ^M	
H18013	12	12	19	T	H17013	H16013 ^S	H15013 ^R	H14013 ^Q	H13013 ^P	H12013 ^o	H11013 ^N	H10013 ^M	
H18014	13	13	20	T	H17014	H16014 ^S	H15014 ^R	H14014 ^Q	H13014 ^P	H12014 ^o	H11014 ^N	H10014 ^M	
H18015	14	14	21	T	H17015	H16015 ^S	H15015 ^R	H14015 ^Q	H13015 ^P	H12015 ^o	H11015 ^N	H10015 ^M	
H18016	15	15	22	T	H17016	H16016 ^S	H15016 ^R	H14016 ^Q	H13016 ^P	H12016 ^o	H11016 ^N	H10016 ^M	
H18017	16	16	23	T	H17017	H16017 ^S	H15017 ^R	H14017 ^Q	H13017 ^P	H12017 ^o	H11017 ^N	H10017 ^M	
H18018	17	17	24	T	H17018	H16018 ^S	H15018 ^R	H14018 ^Q	H13018 ^P	H12018 ^o	H11018 ^N	H10018 ^M	
H18019	19	19	35	T	H17019	H16019 ^S	H15019 ^R	H14019 ^Q	H13019 ^P	H12019 ^o	H11019 ^N	H10019 ^M	
H18020	20	20	36	T	H17020	H16020 ^S	H15020 ^R	H14020 ^Q	H13020 ^P	H12020 ^o	H11020 ^N	H10020 ^M	

^M Identical to 2011
^Q Identical to 2015

^N Identical to 2012
^R Identical to 2016

^o Identical to 2013
^S Identical to 2017

^P Identical to 2014

2018 Variable Name	2018 Q3 Question Number	2018 Q2/ HEDIS Question Number	2018 Q1 Question Number	Ident to 2017	Variable Name in 2017 Survey	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Comments
H18021	21	21	37	T	H17021	H16021 ^S	H15021 ^R	H14021 ^Q	H13021 ^P	H12021 ^o	H11021 ^N	H10021 ^M	
H18022	22	22	38	T	H17022	H16022 ^S	H15022 ^R	H14022 ^Q	H13022 ^P	H12022 ^o	H11022 ^N	H10022 ^M	
H18023	23	23	39	T	H17023	H16023 ^S	H15023 ^R	H14023 ^Q	H13023 ^P	H12023 ^o	H11023 ^N	H10023 ^M	
H18024	24	24	40	T	H17024	H16024 ^S	H15024 ^R	H14024 ^Q	H13024 ^P	H12024 ^o	H11024 ^N	H10024 ^M	
H18025	25	25	41	T	H17025	H16025 ^S	H15025 ^R	H14025 ^Q	H13025 ^P	H12025 ^o	H11025 ^N	H10025 ^M	
H18026	26	26	42	T	H17026	H16026 ^S	H15026 ^R	H14026 ^Q	H13026 ^P	H12026 ^o	H11026 ^N	H10026 ^M	
H18027	27	27	43	T	H17027	H16027 ^S	H15027 ^R	H14027 ^Q	H13027 ^P	H12027 ^o	H11027 ^N	H10027 ^M	
H18028	30	30	46	T	H17028	H16028 ^S	H15028 ^R	H14028 ^Q	H13028 ^P	H12028 ^o	H11028 ^N	H10028 ^M	
H18029	31	31	47	T	H17029	H16029 ^S	H15029 ^R	H14029 ^Q	H13029	H12029 ^o	H11029 ^N	H10029 ^M	
H18030	32	32	48	T	H17030	H16030 ^S	H15030 ^R	H14030 ^Q	H13030 ^P	H12030 ^o	H11030 ^N	H10030 ^M	
H18031	33	33	49	T	H17031	H16031 ^S	H15031 ^R	H14031 ^Q	H13031 ^P	H12031 ^o	H11031 ^N	H10031 ^M	
H18033	18	18	25	T	H17033	H16033 ^S	H15033 ^R	H14033 ^Q	H13033 ^P	H12033 ^o	H11033 ^N	H10033 ^M	
H18034	34	34	54	T	H17034	H16034 ^S	H15034 ^R	H14034 ^Q	H13034 ^P	H12034 ^o	H11034 ^N	H10034B ^M	
H18035	35	35	55	T	H17035	H16035 ^S	H15035 ^R	H14035 ^Q	H13035 ^P	H12035 ^o	H11035 ^N	H10034 ^M	
H18036	36	36	56	T	H17036	H16036 ^S	H15036 ^R	H14036 ^Q	H13036 ^P	H12036 ^o	H11036 ^N	H10035 ^M	
H18037	37	37	57	T	H17037	H16037 ^S	H15037 ^R	H14037 ^Q	H13037 ^P	H12037 ^o	H11037 ^N	H10036 ^M	
H18038	38	38	58	T	H17038	H16038 ^S	H15038 ^R	H14038 ^Q	H13038	H12038	H11038	H10037 ^M	
H18039	39	39	59	T	H17039	H16039 ^S	H15039 ^R	H14039 ^Q	H13039 ^P	H12039 ^o	H11039 ^N	H10038 ^M	
H18040	40	40	60	T	H17040	H16040 ^S	H15040 ^R	H14040 ^Q	H13040 ^P	H12040 ^o	H11040 ^N	H10039 ^M	
H18041	41	41	61	T	H17041	H16041 ^S	H15041 ^R	H14041 ^Q	H13041 ^P	H12041 ^o	H11041 ^N	H10040 ^M	
H18042	42	42	62	T	H17042	H16042 ^S	H15042 ^R	H14042 ^Q	H13042 ^P	H12042 ^o	H11042 ^N	H10041 ^M	
H18043	43	43	63	T	H17043	H16043 ^S	H15043 ^R	H14043 ^Q	H13043 ^P	H12043 ^o	H11043 ^N	H10042 ^M	
H18044	44	44	64	T	H17044	H16044 ^S	H15044 ^R	H14044 ^Q	H13044 ^P	H12044 ^o	H11044 ^N	H10043 ^M	

^M Identical to 2011

^N Identical to 2012

^o Identical to 2013

^P Identical to 2014

^Q Identical to 2015

^R Identical to 2016

^S Identical to 2017

2018 Variable Name	2018 Q3 Question Number	2018 Q2/ HEDIS Question Number	2018 Q1 Question Number	Ident to 2017	Variable Name in 2017 Survey	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Comments
H18045	45	45	65	T	H17045	H16045 ^S	H15045 ^R	H14045 ^Q	H13045 ^P	H12045 ^o	H11045 ^N	H10044 ^M	
H18046	46	46	66	T	H17046	H16046 ^S	H15046 ^R	H14046 ^Q	H13046 ^P	H12046 ^o	H11046 ^N	H10045 ^M	
H18047	47	47	67	T	H17047	H16047 ^S	H15047 ^R	H14047 ^Q	H13047 ^P	H12047 ^o	H11047 ^N	H10046 ^M	
H18048	48	48	68	T	H17048	H16048 ^S	H15048 ^R	H14048 ^Q	H13048 ^P	H12048 ^o	H11048 ^N	H10047 ^M	
H18049	49	49	69	T	H17049	H16049 ^S	H15049 ^R	H14049 ^Q	H13049 ^P	H12049 ^o	H11049 ^N	H10048 ^M	
H18050	50	50	70	T	H17050	H16050 ^S	H15050 ^R	H14050 ^Q	H13050 ^P	H12050 ^o	H11050 ^N	H10049 ^M	
H18051	51	51	71	T	H17051	H16051 ^S	H15051 ^R	H14051 ^Q	H13051 ^P	H12051 ^o	H11051 ^N	H10050 ^M	
H18052	52	52	72	T	H17052	H16052 ^S	H15052 ^R	H14052 ^Q	H13052 ^P	H12052 ^o	H11052 ^N	H10051	
H18053	53	53	73	T	H17053	H16053 ^S	H15053	H14053 ^Q	H13053 ^P	H12053 ^o	H11053 ^N	H10052	
H18054	54	54	74	T	H17054	H16054 ^S	H15054 ^R	H14054 ^Q	H13054 ^P	H12054 ^o	H11054 ^N	H10053	
H18055	55	55	75	T	H17055	H16055 ^S	H15055 ^R	H14055 ^Q	H13055	H12055 ^o	H11055	H10054	
H18056	56	56	76	T	H17056	H16056 ^S	H15056 ^R	H14056 ^Q	H13056	H12056 ^o	H11056	H10055	
H18057A-H18057D	57	57	77	T	H17057A-H17057D	H16057A-H16057D ^S	H15057A-H15057D ^R	H14057A-H14057D ^Q	H13057A-H13057D ^P	H12057A - H12057D ^o	H11057A-H11057D ^N		
H18058	59	59	79	T	H17058	H16058 ^S	H15058	H14058 ^Q	H13058	H12058	H11058 ^N	H10056 ^M	
H18059B	60	60	80	T	H17059B	H16059B ^S	H15059B ^R	H14059B ^Q	H13059B ^P	H12059B ^o	H11059	H10057	
H18060	61	61	81	T	H17060	H16060 ^S	H15060	H14060 ^Q	H13060 ^P	H12060 ^o	H11060 ^N	H10058 ^M	
H18061	62	62	82	T	H17061	H16061 ^S	H15061 ^R	H14061 ^Q	H13061 ^P	H12061 ^o	H11061 ^N	H10059 ^M	
H18062	63	63	83	T	H17062	H16062 ^S	H15062	H14062 ^Q	H13062 ^P	H12062 ^o	H11062 ^N	H10060 ^M	
H18063	64	64	84	T	H17063	H16063 ^S	H15063	H14063 ^Q	H13063 ^P	H12063 ^o	H11063 ^N	H10061 ^M	
H18064	65	65	85	T	H17064	H16064 ^S	H15064 ^R	H14064 ^Q	H13064 ^P	H12064 ^o	H11064 ^N	H10062 ^M	
H18065	66	66	86	T	H17065	H16065 ^S	H15065 ^R	H14065 ^Q	H13065 ^P	H12065 ^o	H11065 ^N	H10063 ^M	
H18066			87	T	H17066	H16066 ^S	H15066 ^R	H14066 ^Q	H13066 ^P	H12066 ^o	H11066 ^N	H10064 ^M	
H18067			88	T	H17067	H16067 ^S	H15067	H14067 ^Q	H13067	H12067	H11067	H10065 ^M	

^M Identical to 2011

^N Identical to 2012

^o Identical to 2013

^P Identical to 2014

^Q Identical to 2015

^R Identical to 2016

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2018 Variable Name	2018 Q3 Question Number	2018 Q2/ HEDIS Question Number	2018 Q1 Question Number	Ident to 2017	Variable Name in 2017 Survey	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Comments
H18068			89	T	H17068	H16068 ^S	H15068 ^R	H14068 ^Q	H13068 ^P	H12068 ^o	H11068 ^N	H10066 ^M	
H18069			90	T	H17069	H16069 ^S	H15069	H14069 ^Q	H13069 ^P	H12069 ^o	H11069 ^N	H10067 ^M	
H18070			91	T	H17070	H16070 ^S	H15070 ^R	H14070 ^Q	H13070 ^P	H12070 ^o	H11070 ^N	H10068 ^M	
H18071F	71a	73a	92a	T	H17071F	H16071F ^S	H15071F ^R	H14071F ^Q	H13071F ^P	H12071F	H11071F ^N	H10069F ^M	
H18071I	71b	73b	92b	T	H17071I	H16071I ^S	H15071I ^R	H14071I ^Q	H13071I ^P	H12071I	H11071I ^N	H10069I ^M	
H18072	72	74	93	T	H17072	H16072 ^S	H15072 ^R	H14072 ^Q	H13072 ^P	H12072	H11072 ^N	H10070 ^M	
SREDA	73	67	94	T	SREDA	SREDA ^S	SREDA ^R	SREDA ^Q	SREDA ^P	SREDA ^o	SREDA ^N	SREDA ^M	
H18073, H18073A-H18073E	74	68	95	T	H17073, H17073A-H17073E	H16073, H16073A-H16073E ^S	H15073, H15073A-H15073E ^R	H14073, H14073A-H14073E ^Q	H13073, H13073A-H13073E ^P	H12073, H12073A-H12073E ^o	H11073, H11073A-H11073E ^N	H10071, H10071A-H10071E ^M	
SRRACEA-SRRACEE	75	69	96	T	SRRACEA-SRRACEE	SRRACEA-SRRACEE ^S	SRRACEA-SRRACEE ^R	SRRACEA-SRRACEE ^Q	SRRACEA-SRRACEE ^P	SRRACEA-SRRACEE ^o	SRRACEA-SRRACEE ^N	SRRACEA-SRRACEE ^M	
SRAGE	76	70	97	T	SRAGE	SRAGE ^S	SRAGE ^R	SRAGE ^Q	SRAGE ^P	SRAGE ^o	SRAGE ^N	SRAGE ^M	
H18074			98	T	H17074	H16074 ^S	H15074	H14074 ^Q	H13074 ^P	H12074 ^o	H11074 ^N		
H18075			99	T	H17075	H16075 ^S	H15075 ^R	H14075 ^Q	H13075 ^P	H12075 ^o	H11075 ^N	H10072 ^M	
H18076			100	T	H17076	H16076 ^S	H15076 ^R	H14076 ^Q	H13076 ^P	H12076 ^o	H11076	H10073	
H18077			101	T	H17077	H16077 ^S	H15077 ^R	H14077 ^Q	H13077 ^P	H12077 ^o	H11077 ^N		
H18078			102	T	H17078	H16078 ^S	H15078 ^R	H14078 ^Q	H13078 ^P	H12078 ^o	H11078 ^N	H10074 ^M	
H18079			103	T	H17079	H16079 ^S	H15079 ^R	H14079 ^Q	H13079 ^P	H12079 ^o	H11079 ^N		
S18009	28	28	44	T	S17009	S16009 ^S	S15009 ^R	S14009 ^Q	S13009 ^P	S12009	S11009 ^N	S10009 ^M	
S18010	29	29	45	T	S17010	S16010 ^S	S15010 ^R	S14010 ^Q	S13010 ^P	S12010	S11010 ^N	S10010 ^M	
S18011		71	104	T	S17011	S16011 ^S	S15011 ^R	S14011 ^Q	S13011 ^P	S12011 ^o	S11011 ^N	S10011 ^M	
S18014		72	105	T	S17014	S16014 ^S	S15014 ^R	S14014 ^Q	S13014 ^P	S12014 ^o	S11014 ^N	S10014 ^M	
S18AC01			6						S13AC01				QUESTION CHANGED SLIGHTLY TO "HAVE YOU MISSED ANY SCHEDULED APPOINTMENTS". OTHERWISE IDENTICAL TO 2013 QUESTION.

^M Identical to 2011
^Q Identical to 2015

^N Identical to 2012
^R Identical to 2016

^o Identical to 2013
^S Identical to 2017

^P Identical to 2014

2018 Variable Name	2018 Q3 Question Number	2018 Q2/ HEDIS Question Number	2018 Q1 Question Number	Ident to 2017	Variable Name in 2017 Survey	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Comments
S18AC02A-S18AC02G			7						S13AC02A-S13AC02G				IDENTICAL TO 2013 QUESTIONS
S18AC03			8						S13AC03				IDENTICAL TO 2013 QUESTIONS
S18AC04			9						S13AC04				IDENTICAL TO 2013 QUESTIONS
S18AC05A-S18AC05G			10						S13AC05A-S13AC05G				IDENTICAL TO 2013 QUESTIONS
S18AC06A-S18AC06B			11										NEW TO FY2018
S18B01			50	T	S17B01	S16B01 ^S	S15B01 ^R	S14B01 ^Q	S13B01 ^P	S12B01 ^o	S11B01 ^N	S10B01 ^M	
S18B02			51	T	S17B02	S16B02 ^S	S15B02 ^R	S14B02 ^Q	S13B02 ^P	S12B02 ^o	S11B02 ^N	S10B02 ^M	
S18B03			52	T	S17B03	S16B03 ^S	S15B03 ^R	S14B03 ^Q	S13B03 ^P	S12B03 ^o	S11B03 ^N	S10B03 ^M	
S18B04			53	T	S17B04	S16B04 ^S	S15B04 ^R	S14B04 ^Q	S13B04 ^P	S12B04 ^o	S11B04 ^N	S10B04 ^M	
S18BE01A-S18BE01K	70			T	S17BE01A-S17BE01K	S16BE01A-S16BE01K ^S	S15BE01A-S15BE01D						
S18BG01	67			T	S17BG01	S16BG01 ^S							
S18BG02	68			T	S17BG02	S16BG02 ^S							
S18BG03	69			T	S17BG03	S16BG03 ^S							
S18BF4	58	58	78	T	S17BF4	S16BF4 ^S							
S18BI01			26	T	S17BI01								
S18BI02A-S18BI02E			27		S17BI02A-S17BI02E								SKIP PATTERNS REWORDED
S18BI03			29a	T	S17BI03								
S18BI04			29b	T	S17BI04								
S18BI06			29c	T	S17BI06								S18BI05 NO LONGER ON QUESTIONNAIRE
S18BI07			29d	T	S17BI07								
S18BI08			29e	T	S17BI08								
S18BI09			29f	T	S17BI09								
S18BI10			29g	T	S17BI10								

^M Identical to 2011

^N Identical to 2012

^o Identical to 2013

^P Identical to 2014

^Q Identical to 2015

^R Identical to 2016

^S Identical to 2017

2018 Variable Name	2018 Q3 Question Number	2018 Q2/ HEDIS Question Number	2018 Q1 Question Number	Ident to 2017	Variable Name in 2017 Survey	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Comments
S18BI11			29h	T	S17BI11								
S18BI12			29i	T	S17BI12								
S18BI14			29j	T	S17BI14								S18BI13 NO LONGER ON QUESTIONNAIRE
S18BI15			30	T	S17BI15								
S18BI16			31	T	S17BI16								
S18BI17			32	T	S17BI17								
S18BI18			33	T	S17BI18								
S18BI19			28	T	S17BI19								
S18BI20			34	T	S17BI20								

^M Identical to 2011

^Q Identical to 2015

^N Identical to 2012

^R Identical to 2016

^O Identical to 2013

^S Identical to 2017

^P Identical to 2014

APPENDIX D

CODING SCHEME AND CODING TABLES – QUARTERS I-III AND HEDIS

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QUARTER I

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES (HCSDB) CODING SCHEME AND CODING TABLES

BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS	ASCII/EBCDIC	Description
Numeric	Numeric	
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

**Coding Table for Note 1:
H18003, H18004**

N1	H18003 is:	H18004 is:	H18003 is coded as:	H18004 is coded as:	*
1	1-17: Health plan	Marked or missing response	Stands as original value	Stands as original value	
2	-6: No usage in past 12 months or -5: not sure	Marked response	Stands as original value	.C: Question should be skipped	F
3	-6: No usage in past 12 months or -5: not sure	Missing response	Stands as original value	.N: Valid skip	F
4	Missing response	Marked or missing response	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 1_AC1:
H18005, S18AC01, S18AC02A-S18AC02G, S18AC03, S18AC04, S18AC05A-S18AC05G**

N1_ AC1	H18005 is:	S18AC01, S18AC02A- S18AC02G,S18AC03, S18AC04, S18AC05A- S18AC05G are:	H18005 is coded as:	S18AC01, S18AC02A- S18AC02G,S18AC03, S18AC04, S18AC05A- S18AC05G are coded as:	*
1	1-4: Facility type or .: missing	Any value	Stands as original value	Stand as original value	
2	5: None of the facility types	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 1_AC2:
S18AC01, S18AC02A- S18AC02G**

N1_ AC2	S18AC01 is:	S18AC02A- S18AC02G are:	S18AC01 is coded as:	S18AC02A- S18AC02G are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	1: Yes	Any value	Stands as original value	Stand as original value	
3	2: No or .: missing	At least one is "marked"	1: Yes	Stand as original value	B
4	2: No	"All are blank"	Stands as original value	.N: Valid skip	F
5	.: Missing	"All are blank"	Stands as original value	.: Missing	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 1_AC2:
Responses to S18AC02A-S18AC02G are all missing or unmarked.

Definition of "marked" in Coding Table for Note 1_AC2:
Any pattern of marks outside the definitions "all are blank".

Coding Table for Note 1_AC3:**S18AC03, S18AC04, S18AC05A- S18AC05G**

N1_	S18AC03	S18AC04,	S18AC03	S18AC04, S18AC05A-	*
AC3	is:	S18AC05A- S18AC05G are:	is coded as:	S18AC05G are coded as:	
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	1: Yes	Any value	Stands as original value	Stand as original value	
3	2: No or .: missing	At least one is “marked”	1: Yes	Stand as original value	B
4	2: No	“All are blank”	Stands as original value	.N: Valid skip	F
5	.: Missing	“All are blank”	Stands as original value	.: Missing	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 1_AC3:

Responses to S18AC04 and S18AC05A-S18AC05G are all missing or unmarked.

Definition of “marked” in Coding Table for Note 1_AC3:

Any pattern of marks outside the definitions “all are blank”.

Coding Table for Note 2:**H18006, H18007, H18008**

N2	H18006	H18007-H18008	H18006	H18007-H18008	*
	is:	are:	is coded as:	are coded as:	
1	1: Yes	“All are blank”	Stands as original value	Stand as original value	
2	1: Yes or .: missing	“Blank or NA”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	“One marked and one NA”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is “marked”	Stands as original value	Stand as original value	
5	2: No	“One marked and one NA”	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	“All are blank” or “blank or NA”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	“All are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 2:

Responses to H18007-H18008 are all missing.

Definition of “blank or NA” in Coding Table for Note 2:

All of the following are true: H18007-H18008 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 2:

H18007-H18008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 2:

Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 3:
H18009, H18010, H18011**

N3	H18009 is:	H18010-H18011 are:	H18009 is coded as:	H18010-H18011 are coded as:	*
1	1: Yes	“All are blank”	Stands as original value	Stand as original value	
2	1: Yes or .: missing	“Blank or NA”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	“One marked and one NA”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is “marked”	Stands as original value	Stand as original value	
5	2: No	“One marked and one NA”	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	“All are blank” or “blank or NA”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	“All are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 3:
Responses to H18010-H18011 are all missing.

Definition of “blank or NA” in Coding Table for Note 3:
All of the following are true: H18010-H18011 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 3:
H18010-H18011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 3:
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 4:
H18013, H18014-H18018, H18033**

N4	H18013 is:	H18014-H18018, H18033 are:	H18013 is coded as:	H18014-H18018, H18033 are coded as:	*
1	1: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	2-7: Visits, or .: missing	“Blank or NA”	1: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2-7: Visits	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	.: Missing	“All are blank”	Stands as original value	Stand as original value	
5	.: Missing	At least one is “marked”	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 4:
Responses to H18014-H18018 are all missing.

Definition of “blank or NA” in Coding Table for Note 4:
All of the following are true: H18014-H18018 and H18033 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 4:
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 5:
H18015, H18016-H18017**

N5	H18015 is:	H18016 is:	H18017 is:	H18015 is coded as:	H18016 is coded as:	H18017 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
3	2: No or .: missing	1: Definitely yes 2: somewhat yes	Any value	1: Yes	Stands as original value	Stands as original value	B
4	2: No or .: missing	3: Somewhat no, 4: definitely no, or .: missing	1: Definitely yes 2: somewhat yes	1: Yes	Stands as original value	Stands as original value	B
5	2: No	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 5_BI1:
S18BI01-S18BI20

N5_B I1	S18BI01 is:	S18BI02-S18BI20 are:	S18BI01 is coded as:	S18BI02-S18BI20 are coded as:	*
1	1: Yes	S18BI02E is not marked, the rest are any value	Stands as original value	Stands as original value	F
2	1: Yes or .: missing	S18BI02E is marked	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	
3	2: No	“Blank or NA” or “all are blank”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	2: No	At least one is “marked”	1: Yes	Stands as original value	F
5	.: Missing	At least one is “marked”	1: Yes	Stand as original value otherwise	
6	.: Missing	“All are blank”	Stands as original value	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 4:
Responses to S18BI02-S18BI20 are all missing.

Definition of “blank or NA” in Coding Table for Note 4:
All of the following are true: S18BI02-S18BI20 are a combination of not applicable (-6), missing, or S18BI02E=1.

Definition of “marked” in Coding Table for Note 4:
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

Coding Table for Note 5_BI2:
S18BI02-S18BI20

N5_BI2	S18BI02A is:	S18BI02B- S18BI02D is:	S18BI02E is:	S18BI03- S18BI20 are:	S18BI02A is coded as:	S18BI02E is coded as:	S18BI03- S18BI20 are coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	
2	Marked	Any value	Any value	At least one is “marked”	Stands as original value	Unmarked	Stands as original value	F
3	Marked	At least one is “marked”	Any value	“All are blank” or “Blank or don’t know”	Unmarked	Unmarked	Stands as original value	F
4	Marked	“All are blank”	Any value	“All are blank” or “Blank or don’t know”	Unmarked	Stands as original value	Stands as original value	F
5	Unmarked or .: missing	Any value	Any value	At least one is “marked”	Marked	Unmarked	Stands as original value	F
6	Unmarked or .: missing	“All are blank”	Any value	“All are blank” or “Blank or don’t know”	Stands as original value	Stands as original value	Stands as original value	B F
7	Unmarked or .: missing	At least one is “marked”	Any value	“All are blank” or “Blank or don’t know”	Stands as original value	Unmarked	.N: Valid skip if missing; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 4:
Responses to S18BI02B-S18BI02E or S18BI03-S18BI20 are all missing.

Definition of “blank or don’t know” in Coding Table for Note 4:
All of the following are true: S18014-S18018 are a combination of don’t know (-5) or missing.

Definition of “marked” in Coding Table for Note 4:
Any pattern of marks outside the definitions “all are blank” and “blank or don’t know”.

**Coding Table for Note 5_BI3:
S18BI15-S18BI16**

N5_BI3	S18BI15 is:	S18BI16 are:	S18BI15 is coded as:	S18BI16 are coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	
2	1: Yes I spoke with a nurse	Any value	Stands as original value	Stands as original value	F
3	2-4, -5: Did not speak with nurse	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	.: Missing	1-2	1: Yes I spoke with a nurse	Stand as original value	
5	.: Missing	-5 or missing	Stands as original value	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 5_BI4:
S18BI17-S18BI18**

N5_BI4	S18BI17 is:	S18BI18 are:	S18BI17 is coded as:	S18BI18 are coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	
2	1: Yes	Any value	Stands as original value	Stands as original value	F
3	2: No or -5: don't know	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	.: Missing	1: Yes	1: Yes	Stand as original value	
5	.: Missing	2: No, -5: don't know or .: missing	Stands as original value	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 6:
H18019, H18020-H18027, S18009**

N6	H18019 is:	H18020- H18024 are:	H18025- H18026, S18009 are:	H18027 is:	H18019 is coded as:	H18020- H18026, S18009 are coded as:	H18027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	.: Missing if -6; stands as original value otherwise	F
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is “marked”	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	At least one is “marked”	Any value	-6: No personal doctor	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	F
5	2: No	“Blank or NA”	Any value	-6: No personal doctor or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	Any value	Any value	-6: No personal doctor	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	B F
7	.: Missing	“Blank or NA”	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:

All of the following are true: H18020 is either 0: None or missing and H18021-H18024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:

Any pattern of marks for H18020-H18024 outside the definition “blank or NA”.

**Coding Table for Note 7:
H18020, H18021-H18026**

N7	H18020 is:	H18021-H18026 are:	H18020 is coded as:	H18021-H18026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	“Blank or NA”	0: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	1-6: Visits, or .: missing	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 7:
Responses to H18021-H18026 are all missing.

Definition of “blank or NA” in Coding Table for Note 7:
Responses to H18021-H18026 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 7:
Any pattern of marks for H18021-H18024 outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 8:
H18025, H18026**

N8	H18025 is:	H18026 is:	H18025 is coded as:	H18026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 8_01:
S18009, S18010**

N8_01	S18009 is:	S18010 is:	S18009 is coded as:	S18010 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No	Any value	Stands as original value	Stands as original value	
4	.: Missing	Any value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 9:
H18028, H18029-H18031**

N9	H18028 is:	H18029-H18031 are:	H18028 is coded as:	H18029 is coded as:	H18030-H18031 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if -6; stands as original value otherwise	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stands as original value otherwise	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:
Responses to H18029-H18031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:

All of the following are true: H18029 and H18031 are a combination of not applicable (-6) or missing. H18030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:

Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 10:
H18030, H18031**

N10	H18030 is:	H18031 is:	H18030 is coded as:	H18031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	1-5: Specialists or .: missing	-6: Didn't see a specialist in the last 12 months	0: None	.C: Question should be skipped	B F
4	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 10_B1:
S18B02, S18B03-S18B04**

N10_B1	S18B02 is:	S18B03-S18B04 are:	S18B02 is coded as:	S18B03-S18B04 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if -6; stand as original value otherwise	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stand as original value otherwise	B F
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 10_B1:
Responses to S18B03-S18B04 are all missing.

Definition of "blank or NA" in Coding Table for Note 10_B1:
All of the following are true: S18B03-S18B04 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 10_B1:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 12:
H18034, H18035**

N12	H18034 is:	H18035 is:	H18034 is coded as:	H18035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't look for information	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't look for information or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 13:
H18036, H18037**

N13	H18036 is:	H18037 is:	H18036 is coded as:	H18037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need service or equipment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need service or equipment or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 14:
H18038, H18039**

N14	H18038 is:	H18039 is:	H18038 is coded as:	H18039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need prescription meds	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need prescription meds or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 15:
H18040, H18041-H18042**

N15	H18040 is:	H18041-H18042 are:	H18040 is coded as:	H18041-H18042 are coded as:	*
1	1: Yes	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if -6; stand as original value otherwise	F
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stand as original value otherwise	B F
4	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 15:
Responses to H18041-H18042 are all missing.

Definition of "blank or NA" in Coding Table for Note 15:
All of the following are true: H18041-H18042 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 15:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 16:
H18043, H18044**

N16	H18043 is:	H18044 is:	H18043 is coded as:	H18044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't receive forms to fill out	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't receive forms to fill out or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 17:
H18045, H18046-H18047**

N17	H18045 is:	H18046-H18047 are:	H18045 is coded as:	H18046-H18047 are coded as:	*
1	1: Yes	At least one is "marked", "all are blank" or "blank or don't know"	Stands as original value	.: Missing if -6; stands as original value otherwise	F
2	1: Yes, -5: don't know or .: missing	"Blank or NA" or "NA or don't know"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No, -5: don't know or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stands as original value otherwise	B F
4	2: No	None are "marked"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	-5: Don't know	"Blank or don't know" or "all are blank"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	"Blank or don't know" or "all are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 17:
Responses to H18046-H18047 are all missing.

Definition of "blank or NA" in Coding Table for Note 17:
Responses to H18046-H18047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of "blank or don't know" in Coding Table for Note 17:
Responses to H18046-H18047 are either all don't know (-5) or a combination of missing and don't know (-5).

Definition of "NA or don't know" in Coding Table for Note 17:
Responses to H18046-H18047 are a combination of not applicable (-6) and don't know (-5).

Definition of "marked" in Coding Table for Note 17:
Any pattern of marks outside the definitions "all are blank," "blank or NA," "blank or don't know," or "NA or don't know".

Coding Table for Note 18:
H18053, H18054-H18056, H18057A-H18057D

N18	H18053 is:	H18054- H18056 are:	H18057A- H18057D are:	H18053 is coded as:	H18054- H18056, H18057A- H18057D are coded as:	*
1	3: Some days, 4: every day, or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	2: Not at all or -5: don't know	Any value	"All are unmarked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	2: Not at all	Any value	At least one is "marked"	.: Missing	Stand as original value	B
4	-5: Don't know	Any value	At least one is "marked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:
Responses to H18057A-H18057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:
Any pattern of marks outside the definition "all are unmarked"

Coding Table for Note 19:
Note 19 (Part A)
H18058, H18059B, H18060-H18064, SEX, XSEX

N19A	H16058 is:	SEX is:	H18059B--H18064 are:	XSEX is coded as:
1	.: Missing	F	Any marked	2: Female
2	.: Missing	F	All missing	2: Female
3	.: Missing	M	Any marked	1: Male
4	.: Missing	M	All missing	1: Male
5	.: Missing	Z or .: missing	Any marked	2: Female
6	.: Missing	Z	All missing	.: Missing
7	.: Missing	.: Missing	All missing	.: Missing
8	1: Male	Any value	All missing	1: Male
9	1: Male	F	Any marked	2: Female
10	1: Male	M, Z, or .: missing	Any marked	1: Male
11	2: Female	Any value	Any marked	2: Female
12	2: Female	M	All missing	1: Male
13	2: Female	F, Z, or .: missing	All missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEX is the recoded gender variable after taking into account the self-reported response (H18058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

Note 19 (Part B):**XSEXA, H18059B, H18060-H18064**

N19B	XSEXA is:	H18059B--H18064 are:	H18059B--H18064 are coded as:	*
1	1: Male	"All are blank"	.N: Valid skip	F
2	1: Male	At least one is "marked"	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	"All are blank" or at least one is "marked"	Stand as original value	
4	.: Missing	"All are blank" or at least one is "marked"	Missing value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:

All variables H18059B--H18064 are missing.

Definition of "marked" in Coding Table for Note 19b:

Any pattern of marks outside the definition "all are blank".

Coding Table for Note 20**XSEXA, AGE, H18060, H18061**

N20	XSEXA is:	AGE is:	H18060 is:	H18061 is:	H18060 is coded as:	H18061 is coded as:	*
1	1: Male	Any value	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	2: Female	Any value	2: 40 or over	Any value	Stands as original value	Stands as original value	
3	2: Female	Any value	1: Under 40	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	2: Female	Any value	.: Missing	Marked	2: >= 40	Stands as original value	B
5	2: Female	< 40	.: Missing	.: Missing	1: < 40	.N: Valid skip	F B
6	2: Female	>=40	.: Missing	.: Missing	2: >= 40	Stands as original value	B
7	2: Female	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	
8	.: Missing	Any value	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

**Coding Table for Note 21:
XSEXA, H18062-H18064**

N21	XSEXA is:	H18062 is:	H18063 is:	H18064 is:	H18062 is coded as:	H18063 is coded as:	H18064 is coded as:	*
1	1: Male	Any value	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
2	2: Female	1: Pregnant now	1: First trimester	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	1: Pregnant now	2: Second trimester	2: Third trimester	Stands as original value	Stands as original value	.: Missing	F
4	2: Female	1: Pregnant now	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	Stands as original value	Stands as original value	Stands as original value	
5	2: Female	1: Pregnant now	3: Third trimester or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	
6	2: Female	2: Pregnant in last 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	F
7	2: Female	3: Not pregnant in past 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	2: Female	.: Missing	1: First trimester	Any value	1: Pregnant now	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
9	2: Female	.: Missing	2: Second trimester	2: Third trimester	1: Pregnant now	Stands as original value	.: Missing	B F
10	2: Female	.: Missing	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	1: Pregnant now	Stands as original value	Stands as original value	B
11	2: Female	.: Missing	3: Third trimester	Any value	1: Pregnant now	Stands as original value	Stands as original value	B
12	2: Female	.: Missing	.: Missing	Any value	Stands as original value	Stands as original value	Stands as original value	F
13	.: Missing	.: Missing	Marked or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F)

**Coding Table for Note 22:
H18067, H18068**

N22	H18067 is:	H18068 is:	H18067 is coded as:	H18068 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 23:
H18069, H18070**

N23	H18069 is:	H18070 is:	H18069 is coded as:	H18070 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 23_HT:
XSEXA, H18071F, H18071I**

N23_HT	XSEXA is:	H18071F and H18071I is:	H18071F and H18071I are coded as:	*
1	1: Male or 2: female	"Height within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Height out of range for gender"	.O: Out of range	F
3	.: Missing	"Height within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Height out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Height within range for gender" in Coding Table for Note 23_HT:
From 2006 NHIS, height for men is 63"-76" (5'3"-6'4"), height for woman is 59"-70" (4'11"-5'10").

Definition of "Height out of range for gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for gender".

Definition of "Height within range for either gender" in Coding Table for Note 23_HT:
Use lowest and highest height from either gender to set range: 59"-76" (4'11"- 6'4").

Definition of "Height out of range for either gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for either gender".

**Coding Table for Note 23_WT:
XSEX, H18072**

N23_WT	XSEX is:	H18072 is:	H18072 is coded as:	*
1	1: Male or 2: female	“Weight within range for gender” or .: missing	Stands as original value	
2	1: Male or 2: female	“Weight out of range for gender”	.O: Out of range	F
3	.: Missing	“Weight within range for either gender” or .: missing	Stands as original value	
4	.: Missing	“Weight out of range for either gender”	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of “Weight within range for gender” in Coding Table for Note 23_WT:
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of “Weight out of range for gender” in Coding Table for Note 23_WT:
Any height outside the definition of “Weight within range for gender”.

Definition of “Weight within range for either gender” in Coding Table for Note 23_WT:
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of “Weight out of range for either gender” in Coding Table for Note 23_WT:
Any height outside the definition of “Weight within range for either gender”.

**Coding Table for Note 24:
H18073, H18073A-H18073E**

N24	H18073A is:	H18073B is:	H18073C is:	H18073D is:	H18073E is:	H18073 is coded as:	H18073A-E are coded as:	*
1	Any value	1: Marked	Any value	Any value	Any value	2: Yes, Mexican, Mexican American, Chicano	Stand as original value	F
2	Any value	2: Unmarked	Any value	Any value	1: Marked	5: Yes, other Spanish, Hispanic, or Latino	Stand as original value	F
3	Any value	2: Unmarked	1: Marked	Any value	2: Unmarked	3: Yes, Puerto Rican	Stand as original value	F
4	Any value	2: Unmarked	2: Unmarked	1: Marked	2: Unmarked	4: Yes, Cuban	Stand as original value	F
5	1: Marked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	1: No, not Spanish, Hispanic, or Latino	Stand as original value	F
6	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	.: Missing	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 25:
H18074, H18075-H18079**

N25	H18074 is:	H18075-H18079 are:	H18074 is coded as:	H18075-H18079 are coded as:	*
1	1: Yes	Any value	Stands as original value	Stand as original value	
2	2: No or -5: don't know	"All are uncovered/unknown"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No, -5: don't know, or .: missing	At least one is "covered"	1: Yes	Stand as original value	B
4	.: Missing	"All are uncovered/unknown"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are uncovered/unknown" in Coding Table for Note 25:
Responses to H18075-H18079 are all 2: no, -5: don't know, or missing.

Definition of "covered" in Coding Table for Note 25:
Any pattern of marks outside the definition "all are uncovered/unknown".

QUARTER II AND HEDIS

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES (HCSDB) CODING SCHEME AND CODING TABLES

BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS	ASCII/EBCDIC	Description
Numeric	Numeric	
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

**Coding Table for Note 1:
H18003, H18004**

N1	H18003 is:	H18004 is:	H18003 is coded as:	H18004 is coded as:	*
1	1-17: Health plan	Marked or missing response	Stands as original value	Stands as original value	
2	-6: No usage in past 12 months or -5: not sure	Marked response	Stands as original value	.C: Question should be skipped	F
3	-6: No usage in past 12 months or -5: not sure	Missing response	Stands as original value	.N: Valid skip	F
4	Missing response	Marked or missing response	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 2:
H18006, H18007, H18008**

N2	H18006 is:	H18007-H18008 are:	H18006 is coded as:	H18007-H18008 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if -6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:
Responses to H18007-H18008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:
All of the following are true: H18007-H18008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:
H18007-H18008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

**Coding Table for Note 3:
H18009, H18010, H18011**

N3	H18009 is:	H18010-H18011 are:	H18009 is coded as:	H18010-H18011 are coded as:	*
1	1: Yes	“All are blank”	Stands as original value	Stand as original value	
2	1: Yes or .: missing	“Blank or NA”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	“One marked and one NA”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is “marked”	Stands as original value	Stand as original value	
5	2: No	“One marked and one NA”	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	“All are blank” or “blank or NA”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	“All are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 3:
Responses to H18010-H18011 are all missing.

Definition of “blank or NA” in Coding Table for Note 3:
All of the following are true: H18010-H18011 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 3:
H18010-H18011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 3:
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 4:
H18013, H18014-H18018, H18033**

N4	H18013 is:	H18014-H18018, H18033 are:	H18013 is coded as:	H18014-H18018, H18033 are coded as:	*
1	1: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	2-7: Visits, or .: missing	“Blank or NA”	1: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2-7: Visits	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	.: Missing	“All are blank”	Stands as original value	Stand as original value	
5	.: Missing	At least one is “marked”	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 4:
Responses to H18014-H18018 are all missing.

Definition of “blank or NA” in Coding Table for Note 4:
All of the following are true: H18014-H18018 and H18033 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 4:
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 5:
H18015, H18016-H18017**

N5	H18015 is:	H18016 is:	H18017 is:	H18015 is coded as:	H18016 is coded as:	H18017 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
3	2: No or .: missing	1: Definitely yes 2: somewhat yes	Any value	1: Yes	Stands as original value	Stands as original value	B
4	2: No or .: missing	3: Somewhat no, 4: definitely no, or .: missing	1: Definitely yes 2: somewhat yes	1: Yes	Stands as original value	Stands as original value	B
5	2: No	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 6:
H18019, H18020-H18027, S18009**

N6	H18019 is:	H18020- H18024 are:	H18025- H18026, S18009 are:	H18027 is:	H18019 is coded as:	H18020- H18026, S18009 are coded as:	H18027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	.: Missing if -6; stands as original value otherwise	F
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is “marked”	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	At least one is “marked”	Any value	-6: No personal doctor	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	F
5	2: No	“Blank or NA”	Any value	-6: No personal doctor or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	Any value	Any value	-6: No personal doctor	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	B F
7	.: Missing	“Blank or NA”	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:

All of the following are true: H18020 is either 0: None or missing and H18021-H18024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:

Any pattern of marks for H18020-H18024 outside the definition “blank or NA”.

**Coding Table for Note 7:
H18020, H18021-H18026**

N7	H18020 is:	H18021-H18026 are:	H18020 is coded as:	H18021-H18026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	“Blank or NA”	0: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	1-6: Visits, or .: missing	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 7:
Responses to H18021-H18026 are all missing.

Definition of “blank or NA” in Coding Table for Note 7:
Responses to H18021-H18026 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 7:
Any pattern of marks for H18021-H18024 outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 8:
H18025, H18026**

N8	H18025 is:	H18026 is:	H18025 is coded as:	H18026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 8_01:
S18009, S18010**

N8_01	S18009 is:	S18010 is:	S18009 is coded as:	S18010 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No	Any value	Stands as original value	Stands as original value	
4	.: Missing	Any value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 9:
H18028, H18029-H18031**

N9	H18028 is:	H18029-H18031 are:	H18028 is coded as:	H18029 is coded as:	H18030-H18031 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if -6; stands as original value otherwise	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stands as original value otherwise	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:
Responses to H18029-H18031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:

All of the following are true: H18029 and H18031 are a combination of not applicable (-6) or missing. H18030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:

Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 10:
H18030, H18031**

N10	H18030 is:	H18031 is:	H18030 is coded as:	H18031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	1-5: Specialists or .: missing	-6: Didn't see a specialist in the last 12 months	0: None	.C: Question should be skipped	B F
4	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 12:
H18034, H18035**

N12	H18034 is:	H18035 is:	H18034 is coded as:	H18035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't look for information	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't look for information or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 13:
H18036, H18037**

N13	H18036 is:	H18037 is:	H18036 is coded as:	H18037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need service or equipment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need service or equipment or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 14:
H18038, H18039**

N14	H18038 is:	H18039 is:	H18038 is coded as:	H18039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need prescription meds	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need prescription meds or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 15:
H18040, H18041-H18042**

N15	H18040 is:	H18041-H18042 are:	H18040 is coded as:	H18041-H18042 are coded as:	*
1	1: Yes	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	1: Yes or .: missing	“Blank or NA”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stand as original value otherwise	B F
4	2: No	“All are blank” or “blank or NA”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	“All are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 15:
Responses to H18041-H18042 are all missing.

Definition of “blank or NA” in Coding Table for Note 15:
All of the following are true: H18041-H18042 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 15:
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 16:
H18043, H18044**

N16	H18043 is:	H18044 is:	H18043 is coded as:	H18044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn’t receive forms to fill out	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn’t receive forms to fill out or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 17:
H18045, H18046-H18047**

N17	H18045 is:	H18046-H18047 are:	H18045 is coded as:	H18046-H18047 are coded as:	*
1	1: Yes	At least one is “marked”, “all are blank” or “blank or don’t know”	Stands as original value	.: Missing if –6; stands as original value otherwise	F
2	1: Yes, -5: don’t know or .: missing	“Blank or NA” or “NA or don’t know”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No, -5: don’t know or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stands as original value otherwise	B F
4	2: No	None are “marked”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	-5: Don’t know	“Blank or don’t know” or “all are blank”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	“Blank or don’t know” or “all are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 17:
Responses to H18046-H18047 are all missing.

Definition of “blank or NA” in Coding Table for Note 17:
Responses to H18046-H18047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of “blank or don’t know” in Coding Table for Note 17:
Responses to H18046-H18047 are either all don’t know (-5) or a combination of missing and don’t know (-5).

Definition of “NA or don’t know” in Coding Table for Note 17:
Responses to H18046-H18047 are a combination of not applicable (-6) and don’t know (-5).

Definition of “marked” in Coding Table for Note 17:
Any pattern of marks outside the definitions “all are blank,” “blank or NA,” “blank or don’t know,” or “NA or don’t know”.

Coding Table for Note 18:
H18053, H18054-H18056, H18057A-H18057D

N18	H18053 is:	H18054- H18056 are:	H18057A- H18057D are:	H18053 is coded as:	H18054- H18056, H18057A- H18057D are coded as:	*
1	3: Some days, 4: every day, or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	2: Not at all or -5: don't know	Any value	"All are unmarked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	2: Not at all	Any value	At least one is "marked"	.: Missing	Stand as original value	B
4	-5: Don't know	Any value	At least one is "marked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:
Responses to H18057A-H18057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:
Any pattern of marks outside the definition "all are unmarked"

Coding Table for Note 19:
Note 19 (Part A)
H18058, H18059B, H18060-H18064, SEX, XSEX

N19A	H18058 is:	SEX is:	H18059B--H18064 are:	XSEX is coded as:
1	.: Missing	F	Any marked	2: Female
2	.: Missing	F	All missing	2: Female
3	.: Missing	M	Any marked	1: Male
4	.: Missing	M	All missing	1: Male
5	.: Missing	Z or .: missing	Any marked	2: Female
6	.: Missing	Z	All missing	.: Missing
7	.: Missing	.: Missing	All missing	.: Missing
8	1: Male	Any value	All missing	1: Male
9	1: Male	F	Any marked	2: Female
10	1: Male	M, Z, or .: missing	Any marked	1: Male
11	2: Female	Any value	Any marked	2: Female
12	2: Female	M	All missing	1: Male
13	2: Female	F, Z, or .: missing	All missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEX is the recoded gender variable after taking into account the self-reported response (H18058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

Note 19 (Part B):**XSEXA, H18059B, H18060-H18064**

N19B	XSEXA is:	H18059B--H18064 are:	H18059B--H18064 are coded as:	*
1	1: Male	"All are blank"	.N: Valid skip	F
2	1: Male	At least one is "marked"	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	"All are blank" or at least one is "marked"	Stand as original value	
4	.: Missing	"All are blank" or at least one is "marked"	Missing value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:

All variables H18059B--H18064 are missing.

Definition of "marked" in Coding Table for Note 19b:

Any pattern of marks outside the definition "all are blank".

Coding Table for Note 20**XSEXA, AGE, H18060, H18061**

N20	XSEXA is:	AGE is:	H18060 is:	H18061 is:	H18060 is coded as:	H18061 is coded as:	*
1	1: Male	Any value	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	2: Female	Any value	2: 40 or over	Any value	Stands as original value	Stands as original value	
3	2: Female	Any value	1: Under 40	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	2: Female	Any value	.: Missing	Marked	2: >= 40	Stands as original value	B
5	2: Female	< 40	.: Missing	.: Missing	1: < 40	.N: Valid skip	F B
6	2: Female	>=40	.: Missing	.: Missing	2: >= 40	Stands as original value	B
7	2: Female	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	
8	.: Missing	Any value	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

**Coding Table for Note 21:
XSEXA, H18062-H18064**

N21	XSEXA is:	H18062 is:	H18063 is:	H18064 is:	H18062 is coded as:	H18063 is coded as:	H18064 is coded as:	*
1	1: Male	Any value	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
2	2: Female	1: Pregnant now	1: First trimester	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	1: Pregnant now	2: Second trimester	2: Third trimester	Stands as original value	Stands as original value	.: Missing	F
4	2: Female	1: Pregnant now	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	Stands as original value	Stands as original value	Stands as original value	
5	2: Female	1: Pregnant now	3: Third trimester or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	
6	2: Female	2: Pregnant in last 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	F
7	2: Female	3: Not pregnant in past 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	2: Female	.: Missing	1: First trimester	Any value	1: Pregnant now	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
9	2: Female	.: Missing	2: Second trimester	2: Third trimester	1: Pregnant now	Stands as original value	.: Missing	B F
10	2: Female	.: Missing	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	1: Pregnant now	Stands as original value	Stands as original value	B
11	2: Female	.: Missing	3: Third trimester	Any value	1: Pregnant now	Stands as original value	Stands as original value	B
12	2: Female	.: Missing	.: Missing	Any value	Stands as original value	Stands as original value	Stands as original value	F
13	.: Missing	.: Missing	Marked or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F)

**Coding Table for Note 23_HT:
XSEXA, H18071F, H18071I**

N23_HT	XSEXA is:	H18071F and H18071I is:	H18071F and H18071I are coded as:	*
1	1: Male or 2: female	“Height within range for gender” or .: missing	Stands as original value	
2	1: Male or 2: female	“Height out of range for gender”	.O: Out of range	F
3	.: Missing	“Height within range for either gender” or .: missing	Stands as original value	
4	.: Missing	“Height out of range for either gender”	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of “Height within range for gender” in Coding Table for Note 23_HT:
From 2006 NHIS, height for men is 63”-76” (5’3”-6’4”), height for woman is 59”-70” (4’11”-5’10”).

Definition of “Height out of range for gender” in Coding Table for Note 23_HT:
Any height outside the definition of “Height within range for gender”.

Definition of “Height within range for either gender” in Coding Table for Note 23_HT:
Use lowest and highest height from either gender to set range: 59”-76” (4’11”- 6’4”).

Definition of “Height out of range for either gender” in Coding Table for Note 23_HT:
Any height outside the definition of “Height within range for either gender”.

**Coding Table for Note 23_WT:
XSEXA, H18072**

N23_WT	XSEXA is:	H18072 is:	H18072 is coded as:	*
1	1: Male or 2: female	“Weight within range for gender” or .: missing	Stands as original value	
2	1: Male or 2: female	“Weight out of range for gender”	.O: Out of range	F
3	.: Missing	“Weight within range for either gender” or .: missing	Stands as original value	
4	.: Missing	“Weight out of range for either gender”	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of “Weight within range for gender” in Coding Table for Note 23_WT:
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of “Weight out of range for gender” in Coding Table for Note 23_WT:
Any height outside the definition of “Weight within range for gender”.

Definition of “Weight within range for either gender” in Coding Table for Note 23_WT:
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of “Weight out of range for either gender” in Coding Table for Note 23_WT:
Any height outside the definition of “Weight within range for either gender”.

Coding Table for Note 24:
H18073, H18073A-H18073E

N24	H18073A is:	H18073B is:	H18073C is:	H18073D is:	H18073E is:	H18073 is coded as:	H18073A-E are coded as:	*
1	Any value	1: Marked	Any value	Any value	Any value	2: Yes, Mexican, Mexican American, Chicano	Stand as original value	F
2	Any value	2: Unmarked	Any value	Any value	1: Marked	5: Yes, other Spanish, Hispanic, or Latino	Stand as original value	F
3	Any value	2: Unmarked	1: Marked	Any value	2: Unmarked	3: Yes, Puerto Rican	Stand as original value	F
4	Any value	2: Unmarked	2: Unmarked	1: Marked	2: Unmarked	4: Yes, Cuban	Stand as original value	F
5	1: Marked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	1: No, not Spanish, Hispanic, or Latino	Stand as original value	F
6	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	∴ Missing	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

QUARTER III

2018 HEALTH CARE SURVEY OF DOD BENEFICIARIES (HCSDB) CODING SCHEME AND CODING TABLES

BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS	ASCII/EBCDIC	Description
Numeric	Numeric	
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

**Coding Table for Note 1:
H18003, H18004**

N1	H18003 is:	H18004 is:	H18003 is coded as:	H18004 is coded as:	*
1	1-17: Health plan	Marked or missing response	Stands as original value	Stands as original value	
2	-6: No usage in past 12 months or -5: not sure	Marked response	Stands as original value	.C: Question should be skipped	F
3	-6: No usage in past 12 months or -5: not sure	Missing response	Stands as original value	.N: Valid skip	F
4	Missing response	Marked or missing response	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 2:
H18006, H18007, H18008**

N2	H18006 is:	H18007-H18008 are:	H18006 is coded as:	H18007-H18008 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if -6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:
Responses to H18007-H18008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:
All of the following are true: H18007-H18008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:
H18007-H18008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

**Coding Table for Note 3:
H18009, H18010, H18011**

N3	H18009 is:	H18010-H18011 are:	H18009 is coded as:	H18010-H18011 are coded as:	*
1	1: Yes	“All are blank”	Stands as original value	Stand as original value	
2	1: Yes or .: missing	“Blank or NA”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	“One marked and one NA”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is “marked”	Stands as original value	Stand as original value	
5	2: No	“One marked and one NA”	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	“All are blank” or “blank or NA”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	“All are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 3:
Responses to H18010-H18011 are all missing.

Definition of “blank or NA” in Coding Table for Note 3:
All of the following are true: H18010-H18011 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 3:
H18010-H18011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 3:
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 4:
H18013, H18014-H18018, H18033**

N4	H18013 is:	H18014-H18018, H18033 are:	H18013 is coded as:	H18014-H18018, H18033 are coded as:	*
1	1: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	2-7: Visits, or .: missing	“Blank or NA”	1: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2-7: Visits	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	.: Missing	“All are blank”	Stands as original value	Stand as original value	
5	.: Missing	At least one is “marked”	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 4:
Responses to H18014-H18018 are all missing.

Definition of “blank or NA” in Coding Table for Note 4:
All of the following are true: H18014-H18018 and H18033 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 4:
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 5:
H18015, H18016-H18017**

N5	H18015 is:	H18016 is:	H18017 is:	H18015 is coded as:	H18016 is coded as:	H18017 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
3	2: No or .: missing	1: Definitely yes 2: somewhat yes	Any value	1: Yes	Stands as original value	Stands as original value	B
4	2: No or .: missing	3: Somewhat no, 4: definitely no, or .: missing	1: Definitely yes 2: somewhat yes	1: Yes	Stands as original value	Stands as original value	B
5	2: No	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 6:
H18019, H18020-H18027, S18009**

N6	H18019 is:	H18020- H18024 are:	H18025- H18026, S18009 are:	H18027 is:	H18019 is coded as:	H18020- H18026, S18009 are coded as:	H18027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	.: Missing if -6; stands as original value otherwise	F
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is “marked”	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	At least one is “marked”	Any value	-6: No personal doctor	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	F
5	2: No	“Blank or NA”	Any value	-6: No personal doctor or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	Any value	Any value	-6: No personal doctor	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	B F
7	.: Missing	“Blank or NA”	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:

All of the following are true: H18020 is either 0: None or missing and H18021-H18024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:

Any pattern of marks for H18020-H18024 outside the definition “blank or NA”.

**Coding Table for Note 7:
H18020, H18021-H18026**

N7	H18020 is:	H18021-H18026 are:	H18020 is coded as:	H18021-H18026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	“Blank or NA”	0: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	1-6: Visits, or .: missing	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 7:
Responses to H18021-H18026 are all missing.

Definition of “blank or NA” in Coding Table for Note 7:
Responses to H18021-H18026 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 7:
Any pattern of marks for H18021-H18024 outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 8:
H18025, H18026**

N8	H18025 is:	H18026 is:	H18025 is coded as:	H18026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 8_01:
S18009, S18010**

N8_01	S18009 is:	S18010 is:	S18009 is coded as:	S18010 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No	Any value	Stands as original value	Stands as original value	
4	.: Missing	Any value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 9:
H18028, H18029-H18031**

N9	H18028 is:	H18029-H18031 are:	H18028 is coded as:	H18029 is coded as:	H18030-H18031 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if -6; stands as original value otherwise	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if -6; stands as original value otherwise	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:
Responses to H18029-H18031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:

All of the following are true: H18029 and H18031 are a combination of not applicable (-6) or missing. H18030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:

Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 10:
H18030, H18031**

N10	H18030 is:	H18031 is:	H18030 is coded as:	H18031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	1-5: Specialists or .: missing	-6: Didn't see a specialist in the last 12 months	0: None	.C: Question should be skipped	B F
4	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 12:
H18034, H18035**

N12	H18034 is:	H18035 is:	H18034 is coded as:	H18035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't look for information	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't look for information or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 13:
H18036, H18037**

N13	H18036 is:	H18037 is:	H18036 is coded as:	H18037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need service or equipment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need service or equipment or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 14:
H18038, H18039**

N14	H18038 is:	H18039 is:	H18038 is coded as:	H18039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need prescription meds	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need prescription meds or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 15:
H18040, H18041-H18042**

N15	H18040 is:	H18041-H18042 are:	H18040 is coded as:	H18041-H18042 are coded as:	*
1	1: Yes	At least one is “marked” or “all are blank”	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	1: Yes or .: missing	“Blank or NA”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stand as original value otherwise	B F
4	2: No	“All are blank” or “blank or NA”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	“All are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 15:
Responses to H18041-H18042 are all missing.

Definition of “blank or NA” in Coding Table for Note 15:
All of the following are true: H18041-H18042 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 15:
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 16:
H18043, H18044**

N16	H18043 is:	H18044 is:	H18043 is coded as:	H18044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn’t receive forms to fill out	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn’t receive forms to fill out or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 17:
H18045, H18046-H18047**

N17	H18045 is:	H18046-H18047 are:	H18045 is coded as:	H18046-H18047 are coded as:	*
1	1: Yes	At least one is “marked”, “all are blank” or “blank or don’t know”	Stands as original value	.: Missing if –6; stands as original value otherwise	F
2	1: Yes, -5: don’t know or .: missing	“Blank or NA” or “NA or don’t know”	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No, -5: don’t know or .: missing	At least one is “marked”	1: Yes	.: Missing if –6; stands as original value otherwise	B F
4	2: No	None are “marked”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	-5: Don’t know	“Blank or don’t know” or “all are blank”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	“Blank or don’t know” or “all are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 17:
Responses to H18046-H18047 are all missing.

Definition of “blank or NA” in Coding Table for Note 17:
Responses to H18046-H18047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of “blank or don’t know” in Coding Table for Note 17:
Responses to H18046-H18047 are either all don’t know (-5) or a combination of missing and don’t know (-5).

Definition of “NA or don’t know” in Coding Table for Note 17:
Responses to H18046-H18047 are a combination of not applicable (-6) and don’t know (-5).

Definition of “marked” in Coding Table for Note 17:
Any pattern of marks outside the definitions “all are blank,” “blank or NA,” “blank or don’t know,” or “NA or don’t know”.

Coding Table for Note 18:
H18053, H18054-H18056, H18057A-H18057D

N18	H18053 is:	H18054- H18056 are:	H18057A- H18057D are:	H18053 is coded as:	H18054- H18056, H18057A- H18057D are coded as:	*
1	3: Some days, 4: every day, or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	2: Not at all or -5: don't know	Any value	"All are unmarked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	2: Not at all	Any value	At least one is "marked"	.: Missing	Stand as original value	B
4	-5: Don't know	Any value	At least one is "marked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:
Responses to H18057A-H18057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:
Any pattern of marks outside the definition "all are unmarked"

Coding Table for Note 19:
Note 19 (Part A)
H18058, H18059B, H18060-H18064, SEX, XSEX

N19A	H18058 is:	SEX is:	H18059B--H18064 are:	XSEX is coded as:
1	.: Missing	F	Any marked	2: Female
2	.: Missing	F	All missing	2: Female
3	.: Missing	M	Any marked	1: Male
4	.: Missing	M	All missing	1: Male
5	.: Missing	Z or .: missing	Any marked	2: Female
6	.: Missing	Z	All missing	.: Missing
7	.: Missing	.: Missing	All missing	.: Missing
8	1: Male	Any value	All missing	1: Male
9	1: Male	F	Any marked	2: Female
10	1: Male	M, Z, or .: missing	Any marked	1: Male
11	2: Female	Any value	Any marked	2: Female
12	2: Female	M	All missing	1: Male
13	2: Female	F, Z, or .: missing	All missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEX is the recoded gender variable after taking into account the self-reported response (H18058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

Note 19 (Part B):**XSEXA, H18059B, H18060-H18064**

N19B	XSEXA is:	H18059B--H18064 are:	H18059B--H18064 are coded as:	*
1	1: Male	"All are blank"	.N: Valid skip	F
2	1: Male	At least one is "marked"	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	"All are blank" or at least one is "marked"	Stand as original value	
4	.: Missing	"All are blank" or at least one is "marked"	Missing value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:

All variables H18059B--H18064 are missing.

Definition of "marked" in Coding Table for Note 19b:

Any pattern of marks outside the definition "all are blank".

Coding Table for Note 20**XSEXA, AGE, H18060, H18061**

N20	XSEXA is:	AGE is:	H18060 is:	H18061 is:	H18060 is coded as:	H18061 is coded as:	*
1	1: Male	Any value	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	2: Female	Any value	2: 40 or over	Any value	Stands as original value	Stands as original value	
3	2: Female	Any value	1: Under 40	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	2: Female	Any value	.: Missing	Marked	2: >= 40	Stands as original value	B
5	2: Female	< 40	.: Missing	.: Missing	1: < 40	.N: Valid skip	F B
6	2: Female	>=40	.: Missing	.: Missing	2: >= 40	Stands as original value	B
7	2: Female	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	
8	.: Missing	Any value	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

**Coding Table for Note 21:
XSEXA, H18062-H18064**

N21	XSEXA is:	H18062 is:	H18063 is:	H18064 is:	H18062 is coded as:	H18063 is coded as:	H18064 is coded as:	*
1	1: Male	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	2: Female	1: Pregnant now	1: First trimester	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	1: Pregnant now	2: Second trimester	2: Third trimester	Stands as original value	Stands as original value	.: Missing	F
4	2: Female	1: Pregnant now	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	Stands as original value	Stands as original value	Stands as original value	
5	2: Female	1: Pregnant now	3: Third trimester or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	
6	2: Female	2: Pregnant in last 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	F
7	2: Female	3: Not pregnant in past 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	2: Female	.: Missing	1: First trimester	Any value	1: Pregnant now	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
9	2: Female	.: Missing	2: Second trimester	2: Third trimester	1: Pregnant now	Stands as original value	.: Missing	B F
10	2: Female	.: Missing	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	1: Pregnant now	Stands as original value	Stands as original value	B
11	2: Female	.: Missing	3: Third trimester	Any value	1: Pregnant now	Stands as original value	Stands as original value	B
12	2: Female	.: Missing	.: Missing	Any value	Stands as original value	Stands as original value	Stands as original value	F

N21	XSEXA	H18062	H18063	H18064	H18062	H18063	H18064	*
	is:	is:	is:	is:	is coded as:	is coded as:	is coded as:	
13	.: Missing	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F)

**Coding Table for Note 21_BG1:
S18BG01**

N21_	S18BG01 is:	S18BG01 is coded as:	*
1	"Number within range"	Stands as original value	
2	88	0	F
3	"Number out of range"	.O	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Number within range" in Coding Table for Note 21_BG1:
Any value not greater than 30.

Definition of "Number out of range" in Coding Table for Note 21_BG1:
Any value greater than 30 except 88.

**Coding Table for Note 21_BG2:
S18BG02**

N21_	S18BG02 is:	S18BG02 is coded as:	*
1	"Number within range"	Stands as original value	
2	88	0	F
3	"Number out of range"	.O	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Number within range" in Coding Table for Note 22_BG2:
Any value not greater than 30.

Definition of "Number out of range" in Coding Table for Note 22_BG2:
Any value greater than 30 except 88.

**Coding Table for Note 21_BG3:
S18BG01, S18BG02, S18BG03**

N21_	S18BG01 is:	S18BG02 is:	S18BG03 is:	S18BG03 is coded as:	*
1	0	0	∴ Missing	0	
2	Any nonzero value	Any nonzero value	"Number within range"	Stands as original value	
3	Any nonzero value	Any nonzero value	88	0	F
4	Any nonzero value	Any nonzero value	"Number out of range"	.O	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Number within range" in Coding Table for Note 23_BG3:
Any value not greater than 30.

Definition of "Number out of range" in Coding Table for Note 23_BG3:
Any value greater than 30 except 88.

**Coding Table for Note 23_BE:
S17BE01A-S17BE01K**

N23_BE	S17BE02A-J are:	S17BE02K is:	S17BE02A-J are coded as:	S17BE02K is coded as:	*
1	Marked	Marked	Not marked	Stands as original value	B
2	Marked	Not Marked	Stand as original value	Stands as original value	
3	Not Marked	Any value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 23_HT:
XSEXA, H18071F, H18071I**

N23_HT	XSEXA is:	H18071F and H18071I is:	H18071F and H18071I are coded as:	*
1	1: Male or 2: female	"Height within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Height out of range for gender"	.O: Out of range	F
3	.: Missing	"Height within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Height out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Height within range for gender" in Coding Table for Note 23_HT:
From 2006 NHIS, height for men is 63"-76" (5'3"-6'4"), height for woman is 59"-70" (4'11"-5'10").

Definition of "Height out of range for gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for gender".

Definition of "Height within range for either gender" in Coding Table for Note 23_HT:
Use lowest and highest height from either gender to set range: 59"-76" (4'11"- 6'4").

Definition of "Height out of range for either gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for either gender".

**Coding Table for Note 23_WT:
XSEX, H18072**

N23_WT	XSEX is:	H18072 is:	H18072 is coded as:	*
1	1: Male or 2: female	“Weight within range for gender” or .: missing	Stands as original value	
2	1: Male or 2: female	“Weight out of range for gender”	.O: Out of range	F
3	.: Missing	“Weight within range for either gender” or .: missing	Stands as original value	
4	.: Missing	“Weight out of range for either gender”	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of “Weight within range for gender” in Coding Table for Note 23_WT:
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of “Weight out of range for gender” in Coding Table for Note 23_WT:
Any height outside the definition of “Weight within range for gender”.

Definition of “Weight within range for either gender” in Coding Table for Note 23_WT:
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of “Weight out of range for either gender” in Coding Table for Note 23_WT:
Any height outside the definition of “Weight within range for either gender”.

**Coding Table for Note 24:
H18073, H18073A-H18073E**

N24	H18073A is:	H18073B is:	H18073C is:	H18073D is:	H18073E is:	H18073 is coded as:	H18073A-E are coded as:	*
1	Any value	1: Marked	Any value	Any value	Any value	2: Yes, Mexican, Mexican American, Chicano	Stand as original value	F
2	Any value	2: Unmarked	Any value	Any value	1: Marked	5: Yes, other Spanish, Hispanic, or Latino	Stand as original value	F
3	Any value	2: Unmarked	1: Marked	Any value	2: Unmarked	3: Yes, Puerto Rican	Stand as original value	F
4	Any value	2: Unmarked	2: Unmarked	1: Marked	2: Unmarked	4: Yes, Cuban	Stand as original value	F
5	1: Marked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	1: No, not Spanish, Hispanic, or Latino	Stand as original value	F
6	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	∴ Missing	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

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APPENDIX E

SAS PROC CONTENTS—ALPHABETICAL 2018 ADULT HCSDB

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The CONTENTS Procedure

Data Set Name	IN.HCS18A_1	Observations	45456
Member Type	DATA	Variables	521
Engine	V9	Indexes	0
Created	08/28/2018 16:24:44	Observation Length	3358
Last Modified	08/28/2018 16:24:44	Deleted Observations	0
Protection		Compressed	CHAR
Data Set Type		Reuse Space	NO
Label		Point to Observations	YES
Data Representation	WINDOWS_64	Sorted	NO
Encoding	wlatin1 Western (Windows)		

Engine/Host Dependent Information

Data Set Page Size	139264
Number of Data Set Pages	949
Number of Data Set Repairs	0
ExtendObsCounter	YES
Filename	/sasdata/Projects/40309_HCS/DATA/HCSDB/2018/Data/fmtlib/WindowsVersionforDHA/hcs18a_1.sas7bdat
Release Created	9.0401M0
Host Created	X64_7PRO
Inode Number	989587599
Access Permission	rw-rwx---
Owner Name	root
File Size	126MB
File Size (bytes)	132300800

Alphabetic List of Variables and Attributes

#	Variable	Type	Len	Format	Informat	Label
16	ACV	Char	1	\$ACV2_.		Alternate Care Value
279	BWT	Num	8			BWT - Basic Sampling Weight
280	CFWT	Num	8			Combined Annual NEW Weight
281	CFWT1	Num	8			Combined Replicated NEW Weight 1
282	CFWT2	Num	8			Combined Replicated NEW Weight 2
283	CFWT3	Num	8			Combined Replicated NEW Weight 3
284	CFWT4	Num	8			Combined Replicated NEW Weight 4
285	CFWT5	Num	8			Combined Replicated NEW Weight 5
286	CFWT6	Num	8			Combined Replicated NEW Weight 6
287	CFWT7	Num	8			Combined Replicated NEW Weight 7
288	CFWT8	Num	8			Combined Replicated NEW Weight 8
289	CFWT9	Num	8			Combined Replicated NEW Weight 9
290	CFWT10	Num	8			Combined Replicated NEW Weight 10
291	CFWT11	Num	8			Combined Replicated NEW Weight 11
292	CFWT12	Num	8			Combined Replicated NEW Weight 12
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294	CFWT14	Num	8			Combined Replicated NEW Weight 14
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460	CFWT180	Num	8	Combined Replicated NEW Weight	180
9	D_HEALTH	Char	2	\$DHEALTH.	Health Service Region
17	DBENCAT	Char	3	\$BENCAT.	Beneficiary Category

18	DSPONSVC	Char	1	\$SPONSVC.	Derived Sponsor Branch of Service
196	DUPFLAG	Char	3		Multiple Response Indicator
5	ENBGSMPL	Char	2	\$ENBGS.	Enrollment by beneficiary category
195	FLAG_FIN	Char	5	\$FINAL.	Final Disposition
197	FNSTATUS	Num	8	FNSTATS.	Final Status
521	FWRWT	Num	8		Final NEW Weight
461	FWRWT1	Num	8		Replicated/JackKnife NEW Weight 1
462	FWRWT2	Num	8		Replicated/JackKnife NEW Weight 2
463	FWRWT3	Num	8		Replicated/JackKnife NEW Weight 3
464	FWRWT4	Num	8		Replicated/JackKnife NEW Weight 4
465	FWRWT5	Num	8		Replicated/JackKnife NEW Weight 5
466	FWRWT6	Num	8		Replicated/JackKnife NEW Weight 6
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519	FWRWT59	Num	8		Replicated/JackKnife NEW Weight 59
520	FWRWT60	Num	8		Replicated/JackKnife NEW Weight 60
21	H18001	Num	4	YN.	Are you the person listed on envelope
41	H18003	Num	4	HPLAN1_.	Which health plan did you use most
42	H18004	Num	4	HPTIME.	Yrs in a row with health plan
43	H18005	Num	4	PLACE.	In 1st yr:fcly use most for health care
44	H18006	Num	4	YN.	In 1st yr:ill/injry/cond care right away
45	H18007	Num	4	OFTEN2_.	In 1st yr:get urgnt care as soon as wntd
46	H18008	Num	4	TIME1_.	In 1st yr:wait btwn try get care,see prv
47	H18009	Num	4	YN.	In 1st yr:make appts non-urgnt hlth care

48	H18010	Num	4	OFTEN3_.	In lst yr:non-urg hlth cre appt whn wntd
49	H18011	Num	4	TIME2_.	In lst yr:days btwn appt & see prvder
50	H18012	Num	4	OFTEN4_.	In lst yr:go to emrgncy rm for own care
51	H18013	Num	4	OFTEN4_.	In lst yr:go to Dr office/clinic for care
52	H18014	Num	4	OFTEN8_.	Lst yr: how often talk to doctor about illness prvntn
53	H18015	Num	4	YN.	Lst yr: did doctor tell you more than 1 choice for trtmnt
54	H18016	Num	4	YNDEF.	Lst yr: did talk to doctor about pros/cons of trtmnt
55	H18017	Num	4	YNDEF.	Lst yr: did doctor ask which trtmnt option best for you
56	H18018	Num	4	RATE3_.	Rating of all health care in lst yr
57	H18019	Num	4	YN.	Have one person think of as personal Dr
58	H18020	Num	4	OFTEN10_.	Lst yr: how often visit prsnl doctor for care for yourself
59	H18021	Num	4	OFTEN5_.	Lst yr: how oftn Drs listen to you
60	H18022	Num	4	OFTEN5_.	Lst yr: how oftn Drs explain things
61	H18023	Num	4	OFTEN5_.	Lst yr: how oftn Drs show respect
62	H18024	Num	4	OFTEN5_.	Lst yr: how oftn Drs spend enough time
63	H18025	Num	4	YN.	Lst yr: did get care from doctor other than prsnl doctor
64	H18026	Num	4	OFTEN8_.	Lst yr: how often prsnl doctor seemed infmr of care from other doctors
65	H18027	Num	4	RATE6_.	Rating of your personal Dr
66	H18028	Num	4	YN.	Lst yr: did make any appointments to see spclst
67	H18029	Num	4	OFTEN9_.	Lst yr: how often easy to get appointments with spclsts
68	H18030	Num	4	SPCLST.	Lst yr: how many spclsts seen
69	H18031	Num	4	RATE2_.	Rating of specialist seen in lst yr
70	H18033	Num	4	OFTEN11_.	Lst yr: how often easy to get care, test, or trtmnt
71	H18034	Num	4	YN.	Lst yr: did look for info from written material/Internet
72	H18035	Num	4	OFTEN12_.	Lst yr: how often written material/Internet provide needed info
73	H18036	Num	4	YN.	Lst yr: did look for info from health plan on cost of service/equipment
74	H18037	Num	4	OFTEN13_.	Lst yr: how often able to find out cost of service/equipment
75	H18038	Num	4	YN.	Lst yr: did look for info from health plan on cost of prescription meds
76	H18039	Num	4	OFTEN14_.	Lst yr: how often able to find out cost of prescription meds
77	H18040	Num	4	YN.	Lst yr: did try to get info/help from health plan's cstmr service
78	H18041	Num	4	OFTEN15_.	Lst yr: how often did cstmr service give needed info/help
79	H18042	Num	4	OFTEN15_.	Lst yr: how often did cstmr service treat with courtesy/respect
80	H18043	Num	4	YN.	Lst yr: did health plan give any forms to fill out
81	H18044	Num	4	OFTEN16_.	Lst yr: how often were forms easy to fill out
82	H18045	Num	4	YNDNK.	Lst yr: send in any claims
83	H18046	Num	4	OFTEN6_.	Lst yr: how often did health plan handle claims quickly
84	H18047	Num	4	OFTEN6_.	Lst yr: how oftn handle claims correctly
85	H18048	Num	4	RATE4_.	Rating of all experience with hlth plan
86	H18049	Num	4	TIME5_.	Blood pressure: when lst reading
87	H18050	Num	4	YNBP_.	Blood pressure: know if too high or not
88	H18051	Num	4	TIME7_.	When did you lst have a flu shot
89	H18052	Num	4	YNDNK.	Smoked at least 100 cigarettes in life
90	H18053	Num	4	TIME8_.	Smoke or use tobacco everyday, some days or not at all
91	H18054	Num	4	OFTEN8_.	Lst yr: how often advised to quit smoking or use tobacco
92	H18055	Num	4	OFTEN8_.	Lst yr: how often recom medic assist quit smoking or using tobacco
93	H18056	Num	4	OFTEN8_.	Lst yr: how often discu meth/strag asst quit smoking or using tobacco
98	H18058	Num	4	SEX.	Are you male or female
100	H18060	Num	4	YN.	Are you under age 40
101	H18061	Num	4	TIME12_.	Lst time: breasts checked mammography
102	H18062	Num	4	YNPREG.	Been pregnant in lst yr or pregnant now
103	H18063	Num	4	PREG1_.	In what trimester is your pregnancy
104	H18064	Num	4	PREG2_.	Trimester first received prenatal care
105	H18065	Num	4	HEALTH.	In gnrl, how would you rate ovrrall hlth
106	H18066	Num	4	YN.	Impairment/Hlth prblm limit activities
107	H18067	Num	4	YN.	Lst yr: have seen doctor 3 or more times for same condition
108	H18068	Num	4	YN.	Has condition lasted for at least 3 months
109	H18069	Num	4	YN.	Need to take medicine prescribed by a doctor
110	H18070	Num	4	YN.	Medicine to treat condition that has lasted for at least 3 months
111	H18073	Num	4	XHISP.	Are you Spanish/Hispanic/Latino

116	H18074	Num	4	YNDNK.	Currently Covered Medicare
117	H18075	Num	4	MEDA.	Currently Covered Medicare Part A
118	H18076	Num	4	MEDB.	Currently Covered Medicare Part B
119	H18077	Num	4	YNDNK.	Enrolled Medicare Advantage
120	H18078	Num	4	MEDSUPP.	Currently Covered Medicare Supplemental
121	H18079	Num	4	YNDNK.	Enrolled Medicare Part D
22	H18002A	Num	4	MARKED.	Health plan(s) covered: TRICARE Prime
23	H18002C	Num	4	MARKED.	Health plan(s) covered: TRICARE Ext/Stnd
33	H18002F	Num	4	MARKED.	Health plan(s) covered: Medicare
34	H18002G	Num	4	MARKED.	Health plan(s) covered: FEHBP
35	H18002H	Num	4	MARKED.	Health plan(s) covered: Medicaid
36	H18002I	Num	4	MARKED.	Health plan(s) covered: civilian HMO
37	H18002J	Num	4	MARKED.	Health plan(s) covered: other civilian
31	H18002K	Num	4	MARKED.	Health plan(s) covered: USFHP
40	H18002L	Num	4	MARKED.	Health plan(s) covered: not sure
38	H18002M	Num	4	MARKED.	Health plan(s) covered: veterans
24	H18002N	Num	4	MARKED.	Health plan(s) covered: TRICARE Plus
25	H18002O	Num	4	MARKED.	Health plan(s) covered: TRICARE For Life
26	H18002P	Num	4	MARKED.	Health plan(s) covered: TRICARE Supplmntl Ins
27	H18002Q	Num	4	MARKED.	Health plan(s) covered: TRICARE Reserve Select
39	H18002R	Num	4	MARKED.	Health plan(s) covered: gov hlth ins-other cntry
28	H18002S	Num	4	MARKED.	Health plan(s) covered: TRICARE Retired Reserve
29	H18002T	Num	4	MARKED.	Health plan(s) covered: TRICARE Young Adult Prime
32	H18002U	Num	4	MARKED.	Health plan(s) covered: CHCBP
30	H18002V	Num	4	MARKED.	Health plan(s) covered: TRICARE Young Adult Ex or Standard
94	H18057A	Num	4	MARKED.	Do you smoke or use: cigarettes
95	H18057B	Num	4	MARKED.	Do you smoke or use: dip, chewing tobacco, snuff, or snus
96	H18057C	Num	4	MARKED.	Do you smoke or use: cigars
97	H18057D	Num	4	MARKED.	Do you smoke or use: pipes, bidis, or kreteks
99	H18059B	Num	4	TIME16_.	Lst have a Pap smear test
112	H18073A	Num	4	MARKED.	Not Spanish/Hispanic/Latino
113	H18073B	Num	4	MARKED.	Mexican, Mexican American, Chicano
114	H18073C	Num	4	MARKED.	Puerto Rican
115	H18073D	Num	4	MARKED.	Cuban or Other Spanish, Hispanic, or Latino
272	HP_BP	Num	8	HAYNN2_.	Bld prsre chck in last 2 yrs, know rsults
277	HP_CESH3	Num	8	SMOKE.	Had smoking cessation counseling - HEDIS (modified)
273	HP_FLU	Num	8	HAYNN.	65 and older, flu shot in last 12 mnths
270	HP_MAM50	Num	8	HAYNN.	Women 50>=, mammography in pst 2 yrs
269	HP_MAMOG	Num	8	HAYNN.	Women 40>=, mammography in pst 2 yrs
274	HP_OBESE	Num	8	HAYNN.	Obese/Morbidly obese
271	HP_PAP	Num	8	HAYNN.	All women, Pap smear in last 3 yrs
268	HP_PRNTL	Num	8	PRNTL.	Prgnt in lst yr, receivd cre lst trimstr
276	HP_SMKH3	Num	8	SMOKE.	Smoker under HEDIS definition (modified)
275	HP_SMOKE	Num	8	HAYNN.	Advised to quit smoking in last 12 mnths
201	HURRICAN	Char	4	\$HURR18_.	Hurricane indicator - Harvey/Irma
192	INHCSDB	Num	8	INHCSDB.	1 if in HCSDB sample, 0 if HEDIS
193	INHEDIS	Num	8	INHEDIS.	1 if in HEDIS sample, 0 if HCSDB
249	JSFLAG	Num	8	JSFLAG.	Joint Service Flag
267	KCIVINS	Num	8	HAYNN2_.	Beneficiary covered by civilian insurance
266	KCIVOPQY	Num	8	HAGRID.	Outpat. visits-use Civilian fcilty most
198	KEYCOUNT	Num	8		# Key Questions Answered
265	KMILOPQY	Num	8	HAGRID.	Outpat. visits-use Military fcilty most
242	MISS_1	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): violates skip pattern
243	MISS_4	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): incomplete grid error
244	MISS_5	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): scalable response of don't know
245	MISS_6	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): not applicable - valid skip
246	MISS_7	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): out-of-range error
247	MISS_9	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): no response - invalid skip
248	MISS_TOT	Num	8	HAMISS.	Total number of missing responses (pre-cleaning)
6	MPCSMPL	Num	8	MPCSMPL.	MPCSMPL - Military Personnel Category
1	MPRID	Char	8	\$8.	Unique MPR Identifier
202	N1	Num	8	NOTES.	Coding Scheme Note 1
206	N2	Num	8	NOTES.	Coding Scheme Note 2
207	N3	Num	8	NOTES.	Coding Scheme Note 3
208	N4	Num	8	NOTES.	Coding Scheme Note 4
209	N5	Num	8	NOTES.	Coding Scheme Note 5

214	N6	Num	8	NOTES.	Coding Scheme Note 6
215	N7	Num	8	NOTES.	Coding Scheme Note 7
216	N8	Num	8	NOTES.	Coding Scheme Note 8
218	N9	Num	8	NOTES.	Coding Scheme Note 9
219	N10	Num	8	NOTES.	Coding Scheme Note 10
221	N12	Num	8	NOTES.	Coding Scheme Note 12
222	N13	Num	8	NOTES.	Coding Scheme Note 13
223	N14	Num	8	NOTES.	Coding Scheme Note 14
224	N15	Num	8	NOTES.	Coding Scheme Note 15
225	N16	Num	8	NOTES.	Coding Scheme Note 16
226	N17	Num	8	NOTES.	Coding Scheme Note 17
227	N18	Num	8	NOTES.	Coding Scheme Note 18
230	N20	Num	8	NOTES.	Coding Scheme Note 20
231	N21	Num	8	NOTES.	Coding Scheme Note 21
235	N22	Num	8	NOTES.	Coding Scheme Note 22
236	N23	Num	8	NOTES.	Coding Scheme Note 23
240	N24	Num	8	NOTES.	Coding Scheme Note 24
241	N25	Num	8	NOTES.	Coding Scheme Note 25
220	N10_B1	Num	8	NOTES.	Coding Scheme Note 10_B1
228	N19A	Num	8	NOTES.	Coding Scheme Note 19A
229	N19B	Num	8	NOTES.	Coding Scheme Note 19B
203	N1_AC1	Num	8	NOTES.	Coding Scheme Note 1_AC1
204	N1_AC2	Num	8	NOTES.	Coding Scheme Note 1_AC2
205	N1_AC3	Num	8	NOTES.	Coding Scheme Note 1_AC3
232	N21_BG1	Num	8	NOTES.	Coding Scheme Note 21_BG1
233	N21_BG2	Num	8	NOTES.	Coding Scheme Note 21_BG2
234	N21_BG3	Num	8	NOTES.	Coding Scheme Note 21_BG3
237	N23_BE	Num	8	NOTES.	Coding Scheme Note 23_BE
238	N23_HT	Num	8	NOTES.	Coding Scheme Note 23_HT
239	N23_WT	Num	8	NOTES.	Coding Scheme Note 23_WT
210	N5_BI1	Num	8	NOTES.	Coding Scheme Note 5_BI1
211	N5_BI2	Num	8	NOTES.	Coding Scheme Note 5_BI2
212	N5_BI3	Num	8	NOTES.	Coding Scheme Note 5_BI3
213	N5_BI4	Num	8	NOTES.	Coding Scheme Note 5_BI4
217	N8_01	Num	8	NOTES.	Coding Scheme Note 8_01
7	NHFF	Num	8		NHFF - Stratum Sample Size
194	ONTIME	Char	3		Responded Within 8 weeks of Mail-Out
260	OUTCATCH	Num	8	OCATCH.	Out of catchment area indicator
19	PATCAT	Char	7	\$AGGBCAT.	Aggregated Beneficiary Category
15	PCM	Char	3	\$PCM.	Primary Manager Code (CIV or MIL)
12	PNSEXCD	Char	1	\$SEXCD.	Person Gender
20	PNTYPCD	Char	1	\$PNTYPCD.	Person Type Code
278	POSTCELL	Char	5		ps cell for new wts - for all 3 quarters
8	QUARTER	Char	8		Survey Quarter
11	RACEETHN	Char	1	\$XRACECD.	Race/Ethnic Code
13	RDAGEQY	Num	3	XAGE_R.	Age at sampling-Capped(18 and below, 65 and above)
14	RFLDAGE	Num	3	XAGE_R.	Age at fielding-Capped(18 and below, 65 and above)
128	S18009	Num	4	YN.	Same prsnl doctor/nurse before this hlth plan
129	S18010	Num	4	PROB1_.	Prblm getting prsnl doctor/nurse you are happy with
130	S18011	Num	4	AGREE2_.	Agree/disagree: able to see provider when needed
131	S18014	Num	4	SATISFY.	How satisfied with health care during last visit
136	S18AC01	Num	4	YN.	Lst yr: missed appointment at this fcilty
144	S18AC03	Num	4	YN.	Lst yr: cancel/resched appointment at this fcilty
145	S18AC04	Num	4	S18AC04_.	Lst yr: how many appointments cancel/resched
137	S18AC02A	Num	4	MARKED.	Missed apptmt: forgot about appointment
138	S18AC02B	Num	4	MARKED.	Missed apptmt: felt better
139	S18AC02C	Num	4	MARKED.	Missed apptmt: felt worse
140	S18AC02D	Num	4	MARKED.	Missed apptmt: got care somewhere else
141	S18AC02E	Num	4	MARKED.	Missed apptmt: scheduling conflict
142	S18AC02F	Num	4	MARKED.	Missed apptmt: difficulty getting to fcilty
143	S18AC02G	Num	4	MARKED.	Missed apptmt: other
146	S18AC05A	Num	4	MARKED.	Cncl/resched apptmt: forgot about appointment
147	S18AC05B	Num	4	MARKED.	Cncl/resched apptmt: felt better
148	S18AC05C	Num	4	MARKED.	Cncl/resched apptmt: felt worse
149	S18AC05D	Num	4	MARKED.	Cncl/resched apptmt: got care somewhere else
150	S18AC05E	Num	4	MARKED.	Cncl/resched apptmt: scheduling conflict
151	S18AC05F	Num	4	MARKED.	Cncl/resched apptmt: difficulty getting to fcilty
152	S18AC05G	Num	4	MARKED.	Cncl/resched apptmt: other
153	S18AC06A	Num	4	MARKED.	When trying to make appointments, were you at any time told no appointments were available but to call back when they would be available - Civilian facilities

154	S18AC06B	Num	4	MARKED.	When trying to make appointments, were you at any time told no appointments were available but to call back when they would be available - Military facilities
132	S18B01	Num	4	MNTLHLTH.	Self rate of overall mental/emotional health
133	S18B02	Num	4	YN.	Lst yr: needed treatmnt/cnslng-prsnl prob
134	S18B03	Num	4	PROB1_.	Lst yr: prblm gttnng needed treatmnt/cnslng
135	S18B04	Num	4	RATE5_.	Lst yr: rate of treatmnt/cnslng received
181	S18BE01A	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - A heart attack
182	S18BE01B	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Angina or coronary heart disease
183	S18BE01C	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - A stroke
184	S18BE01D	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Any kind of diabetes or high blood sugar
185	S18BE01E	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - High cholesterol
186	S18BE01F	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema
187	S18BE01G	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Cancer
188	S18BE01H	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Osteoporosis
189	S18BE01I	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Depression or Anxiety
190	S18BE01J	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis)
191	S18BE01K	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - None of these
177	S18BF4	Num	4	TIME15_.	Often do you use e-cigarettes
178	S18BG01	Num	4	NUM_NONE.	How many days was phys health not good in past 30 days
179	S18BG02	Num	4	NUM_NONE.	How many days was mental health not good in past 30 days
180	S18BG03	Num	4	NUM_NONE.	How many days did poor health stop usual activities in past 30 days
155	S18BI01	Num	4	YN.	In last 6 mos, did you need care right away in an urgent care center, ER, or doctor's office?
161	S18BI03	Num	4	DSAGR4_.	Urgent care center: Location is more convenient than my normal place of care
162	S18BI04	Num	4	DSAGR4_.	Urgent care center: Urgent care was low cost or no cost to me
163	S18BI06	Num	4	DSAGR4_.	Urgent care center: I could just walk in for care without an appt
164	S18BI07	Num	4	DSAGR4_.	Urgent care center: I trust the urgent care center provider(s)
165	S18BI08	Num	4	DSAGR4_.	Urgent care center: The urgent care center would process my TRICARE claim without problems
166	S18BI09	Num	4	DSAGR4_.	Urgent care center: Would have used appt with regular provider if had been available
167	S18BI10	Num	4	DSAGR4_.	Urgent care center: I wanted to avoid the wait at a hospital ER
168	S18BI11	Num	4	DSAGR4_.	Urgent care center: The location is more convenient than the hospital ER
169	S18BI12	Num	4	DSAGR4_.	Urgent care center: My condition was not a medical emergency requiring a hospital ER
170	S18BI14	Num	4	DSAGR4_.	Urgent care center: I thought it would take less time than at my usual place of care
171	S18BI15	Num	4	S18BI15_.	Urgent care center, did you or someone else call a nurse advice line before going to urgent care
172	S18BI16	Num	4	YNDNK.	Did the nurse advise you to seek urgent care?
173	S18BI17	Num	4	YNDNK.	Urgent care center, did the health care providers advise you to seek care in a hospital ER?
174	S18BI18	Num	4	YNDNK.	Did you seek care at a hospital ER?
175	S18BI19	Num	4	S18BI19_.	On most recent visit to urgent care center, what was the main reason you went?
176	S18BI20	Num	4	RATE_URG.	What number would you use to rate your care during this urgent care center visit?
156	S18BI02A	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to an urgent care center?
157	S18BI02B	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a hospital ER?

158	S18BI02C	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a doctor's office?
159	S18BI02D	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go someplace else?
160	S18BI02E	Num	4	MARKED.	In last 6 mos, I didn't need care right away for an illness, injury, or condition
3	SEXSMPL	Num	8	SEX.	SEXSMPL - Sex
127	SRAGE	Num	4	AGEGRP.	What is your age now
122	SREDA	Num	4	XEDUC.	Highest grade completed
123	SRRACEA	Num	4	MARKED.	Race: White
124	SRRACEB	Num	4	MARKED.	Race: Black or African American
125	SRRACEC	Num	4	MARKED.	Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Isl.
126	SRRACED	Num	4	MARKED.	Race: Asian
4	STRATUM	Char	7		Sampling STRATUM
200	SURVTYPE	Num	8	SURVTYPE.	Web or Mail Survey
2	SVCSMPL	Num	8	SVCSMPL.	SVCSMPL - Branch of Service
10	TNEXREG	Char	1	\$TNEXREG.	TNEX Region - Based on Address
258	USA	Num	3	USAMHS.	USA - USA/OCNUS Indicator
199	WEB	Num	8	WEB.	Web survey indicator
253	XBENCAT	Num	8	XBENCAT.	Beneficiary Category
262	XBMICAT	Num	3	XBMICAT.	Body Mass Index Category
263	XBNFGRP	Num	8	XBGC_S.	Beneficiary Group
251	XENR_PCM	Num	8	PCM.	Enrollment by PCM type
254	XENR_RSV	Num	8	XENRRSV.	Enrollment by PCM type - Reservist
250	XENRLLMT	Num	8	ENROLL.	Enrollment in TRICARE Prime
252	XINS_COV	Num	8	INSURE.	Insurance Coverage
255	XINS_RSV	Num	8	XINSRSV.	Insurance Coverage - Reservist
259	XOCONUS	Num	3	XOCONUS.	Overseas Europe/Pacific/Latin Indicator
256	XREGION	Num	3	CREG.	XREGION - Region
264	XSERVAFF	Num	3	XSERVAFF.	Service Affiliation
261	XSEXA	Num	8	HASEX.	Male or Female - R
257	XTNEXREG	Num	3	TNEX.	TNEX Region - Based on Location of Health Services

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APPENDIX F

SAS PROC CONTENTS—CREATION ORDER 2018 ADULT HCSDB

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1

The CONTENTS Procedure

Data Set Name	IN.HCS18A_1	Observations	45456
Member Type	DATA	Variables	521
Engine	V9	Indexes	0
Created	08/28/2018 16:24:44	Observation Length	3358
Last Modified	08/28/2018 16:24:44	Deleted Observations	0
Protection		Compressed	CHAR
Data Set Type		Reuse Space	NO
Label		Point to Observations	YES
Data Representation	WINDOWS_64	Sorted	NO
Encoding	wlatin1 Western (Windows)		

Engine/Host Dependent Information

Data Set Page Size	139264
Number of Data Set Pages	949
Number of Data Set Repairs	0
ExtendObsCounter	YES
Filename	/sasdata/Projects/40309_HCS/DATA/HCSDB/2018/Data/fmtlib/WindowsVersionforDHA/hcs18a_1.sas7bdat
Release Created	9.0401M0
Host Created	X64_7PRO
Inode Number	989587599
Access Permission	rw-rw-r--
Owner Name	root
File Size	126MB
File Size (bytes)	132300800

Variables in Creation Order

#	Variable	Type	Len	Format	Informat	Label
1	MPRID	Char	8	\$8.	\$8.	Unique MPR Identifier
2	SVCSMPL	Num	8	SVCSMPL.		SVCSMPL - Branch of Service
3	SEXSMPL	Num	8	SEX.		SEXSMPL - Sex
4	STRATUM	Char	7			Sampling STRATUM
5	ENBGSMPL	Char	2	\$ENBGS.		Enrollment by beneficiary category
6	MPCSMPL	Num	8	MPCSMPL.		MPCSMPL - Military Personnel Category
7	NHFF	Num	8			NHFF - Stratum Sample Size
8	QUARTER	Char	8			Survey Quarter
9	D_HEALTH	Char	2	\$DHEALTH.		Health Service Region
10	TNEXREG	Char	1	\$TNEXREG.		TNEX Region - Based on Address
11	RACEETHN	Char	1	\$XRACECD.		Race/Ethnic Code
12	PNSEXCD	Char	1	\$SEXCD.		Person Gender
13	RDAGEQY	Num	3	XAGE_R.		Age at sampling-Capped(18 and below, 65 and above)
14	RFLDAGE	Num	3	XAGE_R.		Age at fielding-Capped(18 and below, 65 and above)
15	PCM	Char	3	\$PCM.		Primary Manager Code (CIV or MIL)
16	ACV	Char	1	\$ACV2_.		Alternate Care Value
17	DBENCAT	Char	3	\$BENCAT.		Beneficiary Category
18	DSPONSVC	Char	1	\$SPONSVC.		Derived Sponsor Branch of Service
19	PATCAT	Char	7	\$AGGBCAT.		Aggregated Beneficiary Category
20	PNTYPCD	Char	1	\$PNTYPCD.		Person Type Code
21	H18001	Num	4	YN.		Are you the person listed on envelope
22	H18002A	Num	4	MARKED.		Health plan(s) covered: TRICARE Prime
23	H18002C	Num	4	MARKED.		Health plan(s) covered: TRICARE Ext/Stnd
24	H18002N	Num	4	MARKED.		Health plan(s) covered: TRICARE Plus
25	H18002O	Num	4	MARKED.		Health plan(s) covered: TRICARE For Life
26	H18002P	Num	4	MARKED.		Health plan(s) covered: TRICARE Supplmntl Ins
27	H18002Q	Num	4	MARKED.		Health plan(s) covered: TRICARE Reserve Select
28	H18002S	Num	4	MARKED.		Health plan(s) covered: TRICARE Retired Reserve
29	H18002T	Num	4	MARKED.		Health plan(s) covered: TRICARE Young Adult Prime
30	H18002V	Num	4	MARKED.		Health plan(s) covered: TRICARE Young Adult Ex or Standard
31	H18002K	Num	4	MARKED.		Health plan(s) covered: USFHP
32	H18002U	Num	4	MARKED.		Health plan(s) covered: CHCBP
33	H18002F	Num	4	MARKED.		Health plan(s) covered: Medicare
34	H18002G	Num	4	MARKED.		Health plan(s) covered: FEHBP
35	H18002H	Num	4	MARKED.		Health plan(s) covered: Medicaid
36	H18002I	Num	4	MARKED.		Health plan(s) covered: civilian HMO
37	H18002J	Num	4	MARKED.		Health plan(s) covered: other civilian
38	H18002M	Num	4	MARKED.		Health plan(s) covered: veterans
39	H18002R	Num	4	MARKED.		Health plan(s) covered: gov hlth ins-other cntry
40	H18002L	Num	4	MARKED.		Health plan(s) covered: not sure
41	H18003	Num	4	HPLAN1_.		Which health plan did you use most
42	H18004	Num	4	HPTIME.		Yrs in a row with health plan
43	H18005	Num	4	PLACE.		In lst yr:fclyt use most for health care
44	H18006	Num	4	YN.		In lst yr:ill/injry/cond care right away
45	H18007	Num	4	OFTEN2_.		In lst yr:get urgnt care as soon as wntd
46	H18008	Num	4	TIME1_.		In lst yr:wait btwn try get care,see prv
47	H18009	Num	4	YN.		In lst yr:make appts non-urgnt hlth care
48	H18010	Num	4	OFTEN3_.		In lst yr:non-urg hlth cre appt whn wntd
49	H18011	Num	4	TIME2_.		In lst yr:days btwn appt & see prvder
50	H18012	Num	4	OFTEN4_.		In lst yr:go to emrgncy rm for own care
51	H18013	Num	4	OFTEN4_.		In lst yr:go to Dr office/clinic for care
52	H18014	Num	4	OFTEN8_.		Lst yr: how often talk to doctor about illness prvntn
53	H18015	Num	4	YN.		Lst yr: did doctor tell you more than 1 choice for trtmnt
54	H18016	Num	4	YNDEF.		Lst yr: did talk to doctor about pros/cons of trtmnt
55	H18017	Num	4	YNDEF.		Lst yr: did doctor ask which trtmnt option best for you
56	H18018	Num	4	RATE3_.		Rating of all health care in lst yr
57	H18019	Num	4	YN.		Have one person think of as personal Dr
58	H18020	Num	4	OFTEN10_.		Lst yr: how often visit prsnl doctor for care for yourself
59	H18021	Num	4	OFTEN5_.		Lst yr: how oftn Drs listen to you
60	H18022	Num	4	OFTEN5_.		Lst yr: how oftn Drs explain things
61	H18023	Num	4	OFTEN5_.		Lst yr: how oftn Drs show respect
62	H18024	Num	4	OFTEN5_.		Lst yr: how oftn Drs spend enough time
63	H18025	Num	4	YN.		Lst yr: did get care from doctor other than prsnl doctor
64	H18026	Num	4	OFTEN8_.		Lst yr: how often prsnl doctor seemed infmrd of care from other doctors
65	H18027	Num	4	RATE6_.		Rating of your personal Dr

66	H18028	Num	4	YN.	Lst yr: did make any appointments to see spclst
67	H18029	Num	4	OFTEN9_.	Lst yr: how often easy to get appointments with spclsts
68	H18030	Num	4	SPCLST.	Lst yr: how many spclsts seen
69	H18031	Num	4	RATE2_.	Rating of specialist seen in lst yr
70	H18033	Num	4	OFTEN11_.	Lst yr: how often easy to get care, test, or trtmnt
71	H18034	Num	4	YN.	Lst yr: did look for info from written material/Internet
72	H18035	Num	4	OFTEN12_.	Lst yr: how often written material/Internet provide needed info
73	H18036	Num	4	YN.	Lst yr: did look for info from health plan on cost of service/equipment
74	H18037	Num	4	OFTEN13_.	Lst yr: how often able to find out cost of service/equipment
75	H18038	Num	4	YN.	Lst yr: did look for info from health plan on cost of prescription meds
76	H18039	Num	4	OFTEN14_.	Lst yr: how often able to find out cost of prescription meds
77	H18040	Num	4	YN.	Lst yr: did try to get info/help from health plan's cstmr service
78	H18041	Num	4	OFTEN15_.	Lst yr: how often did cstmr service give needed info/help
79	H18042	Num	4	OFTEN15_.	Lst yr: how often did cstmr service treat with courtesy/respect
80	H18043	Num	4	YN.	Lst yr: did health plan give any forms to fill out
81	H18044	Num	4	OFTEN16_.	Lst yr: how often were forms easy to fill out
82	H18045	Num	4	YNDNK.	Lst yr: send in any claims
83	H18046	Num	4	OFTEN6_.	Lst yr: how often did health plan handle claims quickly
84	H18047	Num	4	OFTEN6_.	Lst yr: how often handle claims correctly
85	H18048	Num	4	RATE4_.	Rating of all experience with hlth plan
86	H18049	Num	4	TIME5_.	Blood pressure: when lst reading
87	H18050	Num	4	YNBP_.	Blood pressure: know if too high or not
88	H18051	Num	4	TIME7_.	When did you lst have a flu shot
89	H18052	Num	4	YNDNK.	Smoked at least 100 cigarettes in life
90	H18053	Num	4	TIME8_.	Smoke or use tobacco everyday, some days or not at all
91	H18054	Num	4	OFTEN8_.	Lst yr: how often advised to quit smoking or use tobacco
92	H18055	Num	4	OFTEN8_.	Lst yr: how often recom medic assist quit smoking or using tobacco
93	H18056	Num	4	OFTEN8_.	Lst yr: how often discu meth/strag asst quit smoking or using tobacco
94	H18057A	Num	4	MARKED.	Do you smoke or use: cigarettes
95	H18057B	Num	4	MARKED.	Do you smoke or use: dip, chewing tobacco, snuff, or snus
96	H18057C	Num	4	MARKED.	Do you smoke or use: cigars
97	H18057D	Num	4	MARKED.	Do you smoke or use: pipes, bidis, or kreteks
98	H18058	Num	4	SEX.	Are you male or female
99	H18059B	Num	4	TIME16_.	Lst have a Pap smear test
100	H18060	Num	4	YN.	Are you under age 40
101	H18061	Num	4	TIME12_.	Lst time: breasts checked mammography
102	H18062	Num	4	YNPREG.	Been pregnant in lst yr or pregnant now
103	H18063	Num	4	PREG1_.	In what trimester is your pregnancy
104	H18064	Num	4	PREG2_.	Trimester first received prenatal care
105	H18065	Num	4	HEALTH.	In gnrl, how would you rate ovrrall hlth
106	H18066	Num	4	YN.	Impairment/Hlth prblm limit activities
107	H18067	Num	4	YN.	Lst yr: have seen doctor 3 or more times for same condition
108	H18068	Num	4	YN.	Has condition lasted for at least 3 months
109	H18069	Num	4	YN.	Need to take medicine prescribed by a doctor
110	H18070	Num	4	YN.	Medicine to treat condition that has lasted for at least 3 months
111	H18073	Num	4	XHISP.	Are you Spanish/Hispanic/Latino
112	H18073A	Num	4	MARKED.	Not Spanish/Hispanic/Latino
113	H18073B	Num	4	MARKED.	Mexican, Mexican American, Chicano
114	H18073C	Num	4	MARKED.	Puerto Rican
115	H18073D	Num	4	MARKED.	Cuban or Other Spanish, Hispanic, or Latino
116	H18074	Num	4	YNDNK.	Currently Covered Medicare
117	H18075	Num	4	MEDA.	Currently Covered Medicare Part A
118	H18076	Num	4	MEDB.	Currently Covered Medicare Part B
119	H18077	Num	4	YNDNK.	Enrolled Medicare Advantage
120	H18078	Num	4	MEDSUPP.	Currently Covered Medicare Supplemental
121	H18079	Num	4	YNDNK.	Enrolled Medicare Part D
122	SREDA	Num	4	XEDUC.	Highest grade completed
123	SRRACEA	Num	4	MARKED.	Race: White
124	SRRACEB	Num	4	MARKED.	Race: Black or African American

125	SRRACEC	Num	4	MARKED.	Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Isl.
126	SRRACED	Num	4	MARKED.	Race: Asian
127	SRAGE	Num	4	AGEGRP.	What is your age now
128	S18009	Num	4	YN.	Same prsnl doctor/nurse before this hlth plan
129	S18010	Num	4	PROB1_.	Prblm getting prsnl doctor/nurse you are happy with
130	S18011	Num	4	AGREE2_.	Agree/disagree: able to see provider when needed
131	S18014	Num	4	SATISFY.	How satisfied with health care during last visit
132	S18B01	Num	4	MNTLHLTH.	Self rate of overall mental/emotional health
133	S18B02	Num	4	YN.	Lst yr: needed treatmnt/cnslng-prsnl prob
134	S18B03	Num	4	PROB1_.	Lst yr: prblm gtng needed treatmnt/cnslng
135	S18B04	Num	4	RATE5_.	Lst yr: rate of treatmnt/cnslng received
136	S18AC01	Num	4	YN.	Lst yr: missed appointment at this fcilty
137	S18AC02A	Num	4	MARKED.	Missed apptmt: forgot about appointment
138	S18AC02B	Num	4	MARKED.	Missed apptmt: felt better
139	S18AC02C	Num	4	MARKED.	Missed apptmt: felt worse
140	S18AC02D	Num	4	MARKED.	Missed apptmt: got care somewhere else
141	S18AC02E	Num	4	MARKED.	Missed apptmt: scheduling conflict
142	S18AC02F	Num	4	MARKED.	Missed apptmt: difficulty getting to fcilty
143	S18AC02G	Num	4	MARKED.	Missed apptmt: other
144	S18AC03	Num	4	YN.	Lst yr: cancel/resched appointment at this fcilty
145	S18AC04	Num	4	S18AC04_.	Lst yr: how many appointments cancel/resched
146	S18AC05A	Num	4	MARKED.	Cncl/resched apptmt: forgot about appointment
147	S18AC05B	Num	4	MARKED.	Cncl/resched apptmt: felt better
148	S18AC05C	Num	4	MARKED.	Cncl/resched apptmt: felt worse
149	S18AC05D	Num	4	MARKED.	Cncl/resched apptmt: got care somewhere else
150	S18AC05E	Num	4	MARKED.	Cncl/resched apptmt: scheduling conflict
151	S18AC05F	Num	4	MARKED.	Cncl/resched apptmt: difficulty getting to fcilty
152	S18AC05G	Num	4	MARKED.	Cncl/resched apptmt: other
153	S18AC06A	Num	4	MARKED.	When trying to make appointments, were you at any time told no appointments were available but to call back when they would be available - Civilian facilities
154	S18AC06B	Num	4	MARKED.	When trying to make appointments, were you at any time told no appointments were available but to call back when they would be available - Military facilities
155	S18BI01	Num	4	YN.	In last 6 mos, did you need care right away in an urgent care center, ER, or doctor's office?
156	S18BI02A	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to an urgent care center?
157	S18BI02B	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a hospital ER?
158	S18BI02C	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a doctor's office?
159	S18BI02D	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go someplace else?
160	S18BI02E	Num	4	MARKED.	In last 6 mos, I didn't need care right away for an illness, injury, or condition
161	S18BI03	Num	4	DSAGR4_.	Urgent care center: Location is more convenient than my normal place of care
162	S18BI04	Num	4	DSAGR4_.	Urgent care center: Urgent care was low cost or no cost to me
163	S18BI06	Num	4	DSAGR4_.	Urgent care center: I could just walk in for care without an appt
164	S18BI07	Num	4	DSAGR4_.	Urgent care center: I trust the urgent care center provider(s)
165	S18BI08	Num	4	DSAGR4_.	Urgent care center: The urgent care center would process my TRICARE claim without problems
166	S18BI09	Num	4	DSAGR4_.	Urgent care center: Would have used appt with regular provider if had been available
167	S18BI10	Num	4	DSAGR4_.	Urgent care center: I wanted to avoid the wait at a hospital ER
168	S18BI11	Num	4	DSAGR4_.	Urgent care center: The location is more convenient than the hospital ER
169	S18BI12	Num	4	DSAGR4_.	Urgent care center: My condition was not a medical emergency requiring a hospital ER
170	S18BI14	Num	4	DSAGR4_.	Urgent care center: I thought it would take less time than at my usual place of care
171	S18BI15	Num	4	S18BI15_.	Urgent care center, did you or someone else call a nurse advice line before going to urgent care
172	S18BI16	Num	4	YNDNK.	Did the nurse advise you to seek urgent care?

173	S18BI17	Num	4	YNDNK.	Urgent care center, did the health care providers advise you to seek care in a hospital ER?
174	S18BI18	Num	4	YNDNK.	Did you seek care at a hospital ER?
175	S18BI19	Num	4	S18BI19_.	On most recent visit to urgent care center, what was the main reason you went?
176	S18BI20	Num	4	RATE_URG.	What number would you use to rate your care during this urgent care center visit?
177	S18BF4	Num	4	TIME15_.	Often do you use e-cigarettes
178	S18BG01	Num	4	NUM_NONE.	How many days was phys health not good in past 30 days
179	S18BG02	Num	4	NUM_NONE.	How many days was mental health not good in past 30 days
180	S18BG03	Num	4	NUM_NONE.	How many days did poor health stop usual activities in past 30 days
181	S18BE01A	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - A heart attack
182	S18BE01B	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Angina or coronary heart disease
183	S18BE01C	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - A stroke
184	S18BE01D	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Any kind of diabetes or high blood sugar
185	S18BE01E	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - High cholesterol
186	S18BE01F	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema
187	S18BE01G	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Cancer
188	S18BE01H	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Osteoporosis
189	S18BE01I	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Depression or Anxiety
190	S18BE01J	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis)
191	S18BE01K	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - None of these
192	INHCSDB	Num	8	INHCSDB.	1 if in HCSDB sample, 0 if HEDIS
193	INHEDIS	Num	8	INHEDIS.	1 if in HEDIS sample, 0 if HCSDB
194	ONTIME	Char	3		Responded Within 8 weeks of Mail-Out
195	FLAG_FIN	Char	5	\$FINAL.	Final Disposition
196	DUPFLAG	Char	3		Multiple Response Indicator
197	FNSTATUS	Num	8	FNSTATS.	Final Status
198	KEYCOUNT	Num	8		# Key Questions Answered
199	WEB	Num	8	WEB.	Web survey indicator
200	SURVTYPE	Num	8	SURVTYPE.	Web or Mail Survey
201	HURRICAN	Char	4	\$HURR18_ \$4.	Hurricane indicator - Harvey/Irma
202	N1	Num	8	NOTES.	Coding Scheme Note 1
203	N1_AC1	Num	8	NOTES.	Coding Scheme Note 1_AC1
204	N1_AC2	Num	8	NOTES.	Coding Scheme Note 1_AC2
205	N1_AC3	Num	8	NOTES.	Coding Scheme Note 1_AC3
206	N2	Num	8	NOTES.	Coding Scheme Note 2
207	N3	Num	8	NOTES.	Coding Scheme Note 3
208	N4	Num	8	NOTES.	Coding Scheme Note 4
209	N5	Num	8	NOTES.	Coding Scheme Note 5
210	N5_BI1	Num	8	NOTES.	Coding Scheme Note 5_BI1
211	N5_BI2	Num	8	NOTES.	Coding Scheme Note 5_BI2
212	N5_BI3	Num	8	NOTES.	Coding Scheme Note 5_BI3
213	N5_BI4	Num	8	NOTES.	Coding Scheme Note 5_BI4
214	N6	Num	8	NOTES.	Coding Scheme Note 6
215	N7	Num	8	NOTES.	Coding Scheme Note 7
216	N8	Num	8	NOTES.	Coding Scheme Note 8
217	N8_01	Num	8	NOTES.	Coding Scheme Note 8_01
218	N9	Num	8	NOTES.	Coding Scheme Note 9
219	N10	Num	8	NOTES.	Coding Scheme Note 10
220	N10_B1	Num	8	NOTES.	Coding Scheme Note 10_B1
221	N12	Num	8	NOTES.	Coding Scheme Note 12
222	N13	Num	8	NOTES.	Coding Scheme Note 13
223	N14	Num	8	NOTES.	Coding Scheme Note 14
224	N15	Num	8	NOTES.	Coding Scheme Note 15
225	N16	Num	8	NOTES.	Coding Scheme Note 16
226	N17	Num	8	NOTES.	Coding Scheme Note 17
227	N18	Num	8	NOTES.	Coding Scheme Note 18
228	N19A	Num	8	NOTES.	Coding Scheme Note 19A

229	N19B	Num	8	NOTES.	Coding Scheme Note 19B
230	N20	Num	8	NOTES.	Coding Scheme Note 20
231	N21	Num	8	NOTES.	Coding Scheme Note 21
232	N21_BG1	Num	8	NOTES.	Coding Scheme Note 21_BG1
233	N21_BG2	Num	8	NOTES.	Coding Scheme Note 21_BG2
234	N21_BG3	Num	8	NOTES.	Coding Scheme Note 21_BG3
235	N22	Num	8	NOTES.	Coding Scheme Note 22
236	N23	Num	8	NOTES.	Coding Scheme Note 23
237	N23_BE	Num	8	NOTES.	Coding Scheme Note 23_BE
238	N23_HT	Num	8	NOTES.	Coding Scheme Note 23_HT
239	N23_WT	Num	8	NOTES.	Coding Scheme Note 23_WT
240	N24	Num	8	NOTES.	Coding Scheme Note 24
241	N25	Num	8	NOTES.	Coding Scheme Note 25
242	MISS_1	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): violates skip pattern
243	MISS_4	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): incomplete grid error
244	MISS_5	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): scalable response of don't know
245	MISS_6	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): not applicable - valid skip
246	MISS_7	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): out- of-range error
247	MISS_9	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): no response - invalid skip
248	MISS_TOT	Num	8	HAMISS.	Total number of missing responses (pre-cleaning)
249	JSFLAG	Num	8	JSFLAG.	Joint Service Flag
250	XENRLLMT	Num	8	ENROLL.	Enrollment in TRICARE Prime
251	XENR_PCM	Num	8	PCM.	Enrollment by PCM type
252	XINS_COV	Num	8	INSURE.	Insurance Coverage
253	XBENCAT	Num	8	XBENCAT.	Beneficiary Category
254	XENR_RSV	Num	8	XENRRSV.	Enrollment by PCM type - Reservist
255	XINS_RSV	Num	8	XINSRSV.	Insurance Coverage - Reservist
256	XREGION	Num	3	CREG.	XREGION - Region
257	XTNEXREG	Num	3	TNEX.	TNEX Region - Based on Location of Health Services
258	USA	Num	3	USAMHS.	USA - USA/OCONUS Indicator
259	XOCONUS	Num	3	XOCONUS.	Overseas Europe/Pacific/Latin Indicator
260	OUTCATCH	Num	8	OCATCH.	Out of catchment area indicator
261	XSEX	Num	8	HASEX.	Male or Female - R
262	XBMICAT	Num	3	XBMICAT.	Body Mass Index Category
263	XBNFGRP	Num	8	XBGC_S.	Beneficiary Group
264	XSERVAFF	Num	3	XSERVAFF.	Service Affiliation
265	KMILOPQY	Num	8	HAGRID.	Outpat. visits-use Military fcilty most
266	KCIVOPQY	Num	8	HAGRID.	Outpat. visits-use Civilian fcilty most
267	KCIVINS	Num	8	HAYNN2_.	Beneficiary covered by civilian insurance
268	HP_PRNTL	Num	8	PRNTL.	Prgnt in 1st yr, receivd cre 1st trimstr
269	HP_MAMOG	Num	8	HAYNN.	Women 40>=, mammography in pst 2 yrs
270	HP_MAM50	Num	8	HAYNN.	Women 50>=, mammography in pst 2 yrs
271	HP_PAP	Num	8	HAYNN.	All women, Pap smear in last 3 yrs
272	HP_BP	Num	8	HAYNN2_.	Bld prsre chck in last 2 yrs, know rsults
273	HP_FLU	Num	8	HAYNN.	65 and older, flu shot in last 12 mnths
274	HP_OBESE	Num	8	HAYNN.	Obese/Morbidly obese
275	HP_SMOKE	Num	8	HAYNN.	Advised to quit smoking in last 12 mnths
276	HP_SMKH3	Num	8	SMOKE.	Smoker under HEDIS definition (modified)
277	HP_CESH3	Num	8	SMOKE.	Had smoking cessation counseling - HEDIS (modified)
278	POSTCELL	Char	5		ps cell for new wts - for all 3 quarters
279	BWT	Num	8		BWT - Basic Sampling Weight
280	CFWT	Num	8		Combined Annual NEW Weight
281	CFWT1	Num	8		Combined Replicated NEW Weight 1
282	CFWT2	Num	8		Combined Replicated NEW Weight 2
283	CFWT3	Num	8		Combined Replicated NEW Weight 3
284	CFWT4	Num	8		Combined Replicated NEW Weight 4
285	CFWT5	Num	8		Combined Replicated NEW Weight 5
286	CFWT6	Num	8		Combined Replicated NEW Weight 6
287	CFWT7	Num	8		Combined Replicated NEW Weight 7
288	CFWT8	Num	8		Combined Replicated NEW Weight 8
289	CFWT9	Num	8		Combined Replicated NEW Weight 9
290	CFWT10	Num	8		Combined Replicated NEW Weight 10
291	CFWT11	Num	8		Combined Replicated NEW Weight 11
292	CFWT12	Num	8		Combined Replicated NEW Weight 12
293	CFWT13	Num	8		Combined Replicated NEW Weight 13
294	CFWT14	Num	8		Combined Replicated NEW Weight 14
295	CFWT15	Num	8		Combined Replicated NEW Weight 15

296	CFWT16	Num	8	Combined Replicated	NEW Weight	16
297	CFWT17	Num	8	Combined Replicated	NEW Weight	17
298	CFWT18	Num	8	Combined Replicated	NEW Weight	18
299	CFWT19	Num	8	Combined Replicated	NEW Weight	19
300	CFWT20	Num	8	Combined Replicated	NEW Weight	20
301	CFWT21	Num	8	Combined Replicated	NEW Weight	21
302	CFWT22	Num	8	Combined Replicated	NEW Weight	22
303	CFWT23	Num	8	Combined Replicated	NEW Weight	23
304	CFWT24	Num	8	Combined Replicated	NEW Weight	24
305	CFWT25	Num	8	Combined Replicated	NEW Weight	25
306	CFWT26	Num	8	Combined Replicated	NEW Weight	26
307	CFWT27	Num	8	Combined Replicated	NEW Weight	27
308	CFWT28	Num	8	Combined Replicated	NEW Weight	28
309	CFWT29	Num	8	Combined Replicated	NEW Weight	29
310	CFWT30	Num	8	Combined Replicated	NEW Weight	30
311	CFWT31	Num	8	Combined Replicated	NEW Weight	31
312	CFWT32	Num	8	Combined Replicated	NEW Weight	32
313	CFWT33	Num	8	Combined Replicated	NEW Weight	33
314	CFWT34	Num	8	Combined Replicated	NEW Weight	34
315	CFWT35	Num	8	Combined Replicated	NEW Weight	35
316	CFWT36	Num	8	Combined Replicated	NEW Weight	36
317	CFWT37	Num	8	Combined Replicated	NEW Weight	37
318	CFWT38	Num	8	Combined Replicated	NEW Weight	38
319	CFWT39	Num	8	Combined Replicated	NEW Weight	39
320	CFWT40	Num	8	Combined Replicated	NEW Weight	40
321	CFWT41	Num	8	Combined Replicated	NEW Weight	41
322	CFWT42	Num	8	Combined Replicated	NEW Weight	42
323	CFWT43	Num	8	Combined Replicated	NEW Weight	43
324	CFWT44	Num	8	Combined Replicated	NEW Weight	44
325	CFWT45	Num	8	Combined Replicated	NEW Weight	45
326	CFWT46	Num	8	Combined Replicated	NEW Weight	46
327	CFWT47	Num	8	Combined Replicated	NEW Weight	47
328	CFWT48	Num	8	Combined Replicated	NEW Weight	48
329	CFWT49	Num	8	Combined Replicated	NEW Weight	49
330	CFWT50	Num	8	Combined Replicated	NEW Weight	50
331	CFWT51	Num	8	Combined Replicated	NEW Weight	51
332	CFWT52	Num	8	Combined Replicated	NEW Weight	52
333	CFWT53	Num	8	Combined Replicated	NEW Weight	53
334	CFWT54	Num	8	Combined Replicated	NEW Weight	54
335	CFWT55	Num	8	Combined Replicated	NEW Weight	55
336	CFWT56	Num	8	Combined Replicated	NEW Weight	56
337	CFWT57	Num	8	Combined Replicated	NEW Weight	57
338	CFWT58	Num	8	Combined Replicated	NEW Weight	58
339	CFWT59	Num	8	Combined Replicated	NEW Weight	59
340	CFWT60	Num	8	Combined Replicated	NEW Weight	60
341	CFWT61	Num	8	Combined Replicated	NEW Weight	61
342	CFWT62	Num	8	Combined Replicated	NEW Weight	62
343	CFWT63	Num	8	Combined Replicated	NEW Weight	63
344	CFWT64	Num	8	Combined Replicated	NEW Weight	64
345	CFWT65	Num	8	Combined Replicated	NEW Weight	65
346	CFWT66	Num	8	Combined Replicated	NEW Weight	66
347	CFWT67	Num	8	Combined Replicated	NEW Weight	67
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350	CFWT70	Num	8	Combined Replicated	NEW Weight	70
351	CFWT71	Num	8	Combined Replicated	NEW Weight	71
352	CFWT72	Num	8	Combined Replicated	NEW Weight	72
353	CFWT73	Num	8	Combined Replicated	NEW Weight	73
354	CFWT74	Num	8	Combined Replicated	NEW Weight	74
355	CFWT75	Num	8	Combined Replicated	NEW Weight	75
356	CFWT76	Num	8	Combined Replicated	NEW Weight	76
357	CFWT77	Num	8	Combined Replicated	NEW Weight	77
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364	CFWT84	Num	8	Combined Replicated	NEW Weight	84
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366	CFWT86	Num	8	Combined Replicated	NEW Weight	86
367	CFWT87	Num	8	Combined Replicated	NEW Weight	87
368	CFWT88	Num	8	Combined Replicated	NEW Weight	88

369	CFWT89	Num	8	Combined Replicated	NEW Weight	89
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371	CFWT91	Num	8	Combined Replicated	NEW Weight	91
372	CFWT92	Num	8	Combined Replicated	NEW Weight	92
373	CFWT93	Num	8	Combined Replicated	NEW Weight	93
374	CFWT94	Num	8	Combined Replicated	NEW Weight	94
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390	CFWT110	Num	8	Combined Replicated	NEW Weight	110
391	CFWT111	Num	8	Combined Replicated	NEW Weight	111
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393	CFWT113	Num	8	Combined Replicated	NEW Weight	113
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401	CFWT121	Num	8	Combined Replicated	NEW Weight	121
402	CFWT122	Num	8	Combined Replicated	NEW Weight	122
403	CFWT123	Num	8	Combined Replicated	NEW Weight	123
404	CFWT124	Num	8	Combined Replicated	NEW Weight	124
405	CFWT125	Num	8	Combined Replicated	NEW Weight	125
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407	CFWT127	Num	8	Combined Replicated	NEW Weight	127
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409	CFWT129	Num	8	Combined Replicated	NEW Weight	129
410	CFWT130	Num	8	Combined Replicated	NEW Weight	130
411	CFWT131	Num	8	Combined Replicated	NEW Weight	131
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413	CFWT133	Num	8	Combined Replicated	NEW Weight	133
414	CFWT134	Num	8	Combined Replicated	NEW Weight	134
415	CFWT135	Num	8	Combined Replicated	NEW Weight	135
416	CFWT136	Num	8	Combined Replicated	NEW Weight	136
417	CFWT137	Num	8	Combined Replicated	NEW Weight	137
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419	CFWT139	Num	8	Combined Replicated	NEW Weight	139
420	CFWT140	Num	8	Combined Replicated	NEW Weight	140
421	CFWT141	Num	8	Combined Replicated	NEW Weight	141
422	CFWT142	Num	8	Combined Replicated	NEW Weight	142
423	CFWT143	Num	8	Combined Replicated	NEW Weight	143
424	CFWT144	Num	8	Combined Replicated	NEW Weight	144
425	CFWT145	Num	8	Combined Replicated	NEW Weight	145
426	CFWT146	Num	8	Combined Replicated	NEW Weight	146
427	CFWT147	Num	8	Combined Replicated	NEW Weight	147
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441	CFWT161	Num	8	Combined Replicated	NEW Weight	161

442	CFWT162	Num	8	Combined Replicated	NEW	Weight	162
443	CFWT163	Num	8	Combined Replicated	NEW	Weight	163
444	CFWT164	Num	8	Combined Replicated	NEW	Weight	164
445	CFWT165	Num	8	Combined Replicated	NEW	Weight	165
446	CFWT166	Num	8	Combined Replicated	NEW	Weight	166
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457	CFWT177	Num	8	Combined Replicated	NEW	Weight	177
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459	CFWT179	Num	8	Combined Replicated	NEW	Weight	179
460	CFWT180	Num	8	Combined Replicated	NEW	Weight	180
461	FWRWT1	Num	8	Replicated/JackKnife	NEW	Weight	1
462	FWRWT2	Num	8	Replicated/JackKnife	NEW	Weight	2
463	FWRWT3	Num	8	Replicated/JackKnife	NEW	Weight	3
464	FWRWT4	Num	8	Replicated/JackKnife	NEW	Weight	4
465	FWRWT5	Num	8	Replicated/JackKnife	NEW	Weight	5
466	FWRWT6	Num	8	Replicated/JackKnife	NEW	Weight	6
467	FWRWT7	Num	8	Replicated/JackKnife	NEW	Weight	7
468	FWRWT8	Num	8	Replicated/JackKnife	NEW	Weight	8
469	FWRWT9	Num	8	Replicated/JackKnife	NEW	Weight	9
470	FWRWT10	Num	8	Replicated/JackKnife	NEW	Weight	10
471	FWRWT11	Num	8	Replicated/JackKnife	NEW	Weight	11
472	FWRWT12	Num	8	Replicated/JackKnife	NEW	Weight	12
473	FWRWT13	Num	8	Replicated/JackKnife	NEW	Weight	13
474	FWRWT14	Num	8	Replicated/JackKnife	NEW	Weight	14
475	FWRWT15	Num	8	Replicated/JackKnife	NEW	Weight	15
476	FWRWT16	Num	8	Replicated/JackKnife	NEW	Weight	16
477	FWRWT17	Num	8	Replicated/JackKnife	NEW	Weight	17
478	FWRWT18	Num	8	Replicated/JackKnife	NEW	Weight	18
479	FWRWT19	Num	8	Replicated/JackKnife	NEW	Weight	19
480	FWRWT20	Num	8	Replicated/JackKnife	NEW	Weight	20
481	FWRWT21	Num	8	Replicated/JackKnife	NEW	Weight	21
482	FWRWT22	Num	8	Replicated/JackKnife	NEW	Weight	22
483	FWRWT23	Num	8	Replicated/JackKnife	NEW	Weight	23
484	FWRWT24	Num	8	Replicated/JackKnife	NEW	Weight	24
485	FWRWT25	Num	8	Replicated/JackKnife	NEW	Weight	25
486	FWRWT26	Num	8	Replicated/JackKnife	NEW	Weight	26
487	FWRWT27	Num	8	Replicated/JackKnife	NEW	Weight	27
488	FWRWT28	Num	8	Replicated/JackKnife	NEW	Weight	28
489	FWRWT29	Num	8	Replicated/JackKnife	NEW	Weight	29
490	FWRWT30	Num	8	Replicated/JackKnife	NEW	Weight	30
491	FWRWT31	Num	8	Replicated/JackKnife	NEW	Weight	31
492	FWRWT32	Num	8	Replicated/JackKnife	NEW	Weight	32
493	FWRWT33	Num	8	Replicated/JackKnife	NEW	Weight	33
494	FWRWT34	Num	8	Replicated/JackKnife	NEW	Weight	34
495	FWRWT35	Num	8	Replicated/JackKnife	NEW	Weight	35
496	FWRWT36	Num	8	Replicated/JackKnife	NEW	Weight	36
497	FWRWT37	Num	8	Replicated/JackKnife	NEW	Weight	37
498	FWRWT38	Num	8	Replicated/JackKnife	NEW	Weight	38
499	FWRWT39	Num	8	Replicated/JackKnife	NEW	Weight	39
500	FWRWT40	Num	8	Replicated/JackKnife	NEW	Weight	40
501	FWRWT41	Num	8	Replicated/JackKnife	NEW	Weight	41
502	FWRWT42	Num	8	Replicated/JackKnife	NEW	Weight	42
503	FWRWT43	Num	8	Replicated/JackKnife	NEW	Weight	43
504	FWRWT44	Num	8	Replicated/JackKnife	NEW	Weight	44
505	FWRWT45	Num	8	Replicated/JackKnife	NEW	Weight	45
506	FWRWT46	Num	8	Replicated/JackKnife	NEW	Weight	46
507	FWRWT47	Num	8	Replicated/JackKnife	NEW	Weight	47
508	FWRWT48	Num	8	Replicated/JackKnife	NEW	Weight	48
509	FWRWT49	Num	8	Replicated/JackKnife	NEW	Weight	49
510	FWRWT50	Num	8	Replicated/JackKnife	NEW	Weight	50
511	FWRWT51	Num	8	Replicated/JackKnife	NEW	Weight	51
512	FWRWT52	Num	8	Replicated/JackKnife	NEW	Weight	52
513	FWRWT53	Num	8	Replicated/JackKnife	NEW	Weight	53
514	FWRWT54	Num	8	Replicated/JackKnife	NEW	Weight	54

515	FWRWT55	Num	8	Replicated/JackKnife	NEW	Weight	55
516	FWRWT56	Num	8	Replicated/JackKnife	NEW	Weight	56
517	FWRWT57	Num	8	Replicated/JackKnife	NEW	Weight	57
518	FWRWT58	Num	8	Replicated/JackKnife	NEW	Weight	58
519	FWRWT59	Num	8	Replicated/JackKnife	NEW	Weight	59
520	FWRWT60	Num	8	Replicated/JackKnife	NEW	Weight	60
521	FWRWT	Num	8	Final	NEW	Weight	

APPENDIX G

RESPONSE RATE TABLES – QUARTERS I-III AND HEDIS

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TABLE G.1
RESPONSE RATES BY ENROLLMENT AND BENEFICIARY

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty	15.1	13.2	16.8	14.6	16.4	14.5	15.3	13.0	15.9	14.1
Active Duty fam, Prime, civ PCM	5.2	5.0	7.0	6.7	5.7	5.7	.	.	6.0	5.8
Active Duty fam, Prime, mil PCM	4.7	4.7	5.7	5.9	5.4	5.7	7.1	6.9	5.5	5.5
Active Duty fam, non-enrollee	2.7	2.8	3.3	4.0	3.1	3.1	.	.	3.0	3.3
Retired,<65, civ PCM	18.1	18.2	21.5	21.1	18.2	17.9	.	.	19.3	19.1
Retired,<65, mil PCM	15.9	17.0	19.7	19.7	16.9	17.1	21.3	20.9	18.5	18.1
Retired,<65, non- enrollee	11.1	13.0	13.3	14.3	11.3	12.3	.	.	11.9	13.2
Retired,65+, enrolled	35.3	35.1	34.9	34.2	31.9	31.8	.	.	34.0	33.7
Retired,65+, non- enrollee	25.8	25.8	27.5	27.4	27.2	26.8	.	.	26.8	26.7
TRICARE Reserve Select	7.9	7.9	9.5	9.5	9.9	9.9	.	.	9.1	9.1

TABLE G.2
RESPONSE RATES BY XOCONUS

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Europe	11.5	12.8	12.4	13.2	11.6	12.6	.	.	11.8	12.8
In Conus/Missing Region	11.0	17.0	13.0	18.7	11.9	17.6	15.8	14.4	12.7	17.7
Latin America	7.3	22.9	11.2	19.2	8.9	4.7	.	.	9.2	16.2
Western Pacific	9.2	10.7	10.9	13.1	10.9	12.7	.	.	10.3	12.2

TABLE G.3
RESPONSE RATES BY SEX

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Female	8.4	14.3	10.1	15.7	9.2	14.9	14.9	14.0	10.0	14.9
Male	14.0	19.3	16.3	21.2	15.1	19.7	16.5	14.6	15.4	19.9

TABLE G.4
RESPONSE RATES BY USA/OVERSEAS INDICATOR

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
In USA	17.1	13.1	18.7	12.0	17.7	15.8	14.4	12.8	17.8	17.1
Invalid/Missing	12.0	11.0	15.7	8.9	12.1	.	.	8.8	13.3	12.0
Not in USA	13.5	11.6	13.9	11.0	11.6	.	.	10.9	13.0	13.5

TABLE G.5
RESPONSE RATES BY BENEFICIARY CATEGORY

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty and Guard/Reserve	15.0	12.9	16.7	14.4	16.4	14.4	15.3	13.0	15.9	13.9
Dependent of Active Duty & Guard/Reserve	4.2	4.3	5.1	5.5	4.8	5.1	7.1	6.9	4.9	5.0
Retiree/Dependant of Retiree/Survivor/Other 65+	26.7	26.7	28.2	28.1	27.6	27.3	.	.	27.5	27.4
Retiree/Dependant of Retiree/Survivor/Other <65	14.7	15.4	18.0	17.4	15.4	15.0	21.3	20.9	17.1	16.0

TABLE G.6
RESPONSE RATES BY CATCHMENT AREA

Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
10th Med Group-USAF Academy CO	13.9	14.9	28.3	27.4	17.6	19.6	22.1	22.1	21.6	20.5
18th Med Grp-Kadena AB	7.8	10.4	12.5	16.1	12.6	16.4	.	.	11.0	14.3
20th Med Grp-Shaw	13.2	15.3	14.3	15.9	15.6	17.3	.	.	14.3	16.1
21st Med Grp-Peterson	13.5	16.4	16.1	19.4	13.4	15.5	17.9	17.9	15.8	17.2
2nd Med Grp-Barksdale	10.6	12.0	13.6	15.8	13.6	16.0	.	.	12.6	14.7
325th Med Grp-Tyndall	14.7	16.1	16.7	18.1	15.7	16.7	.	.	15.7	17.0
355th Med Grp-Davis Monthan	10.8	12.6	12.1	14.8	13.2	16.3	16.4	16.4	13.9	14.7
366th Med Grp-Mountain Home	16.2	33.7	14.1	13.1	15.7	19.0	.	.	15.3	23.5
374th Med Grp-Yokota AB	15.4	18.3	16.4	23.9	12.4	14.1	.	.	14.7	18.8
375th Med Grp-Scott	15.1	18.4	16.9	17.9	16.2	18.1	23.5	23.5	19.3	18.5
377th Med Grp-Kirtland	13.9	14.3	20.6	21.7	14.4	12.7	.	.	16.3	16.3
3rd Med Grp-Elmendorf	11.3	9.7	11.9	25.4	12.5	10.9	17.8	17.8	14.1	15.6
422 ABS Med Flt-Croughton	4.2	5.3	16.7	27.2	12.5	13.7	.	.	10.3	13.5
42nd Medical Group-Maxwell	17.0	18.7	19.2	20.2	16.5	18.0	.	.	17.6	19.0
45th Med Grp-Patrick	13.9	14.4	22.0	22.0	19.1	19.1	.	.	17.9	17.3
470 Med Flt-Geilenkirchen	17.1	21.1	8.8	12.5	18.8	22.4	.	.	15.4	19.3
48th Med Grp-Lakenheath	12.3	16.7	12.8	13.9	10.4	13.7	.	.	11.8	14.7
52nd Med Group-Spangdahlem	14.0	16.7	15.6	18.5	15.5	17.4	.	.	15.0	17.5
55th Med Grp-Offutt	13.1	17.2	15.2	17.9	16.3	22.5	19.4	19.4	16.7	19.2
56th Med Grp-Luke	10.5	13.9	15.1	18.2	13.1	15.4	19.1	19.1	15.6	16.1
59th Med Wing-Lackland	12.4	14.9	14.3	15.4	14.3	15.9	18.7	18.7	15.0	15.6
60th Med Grp-Travis	13.5	16.7	15.4	22.4	12.7	14.7	18.3	18.3	15.1	18.1
633rd Med Grp Langley-Eustis	10.5	19.4	13.4	19.4	13.2	23.3	16.9	16.9	13.8	20.6
6th Med Grp-MacDill	10.1	22.0	15.7	19.6	13.1	20.6	19.2	19.2	15.7	20.7
72nd Med Grp-Tinker	12.2	14.8	14.8	17.9	15.3	17.1	19.2	19.2	15.4	16.7
75th Med Grp-Hill	14.4	15.9	16.2	18.4	15.2	18.5	20.6	20.6	16.5	17.8
779th Med Grp-Andrews	12.5	16.1	12.3	16.1	12.0	12.2	15.8	16.5	13.9	14.9

Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
78th Med Grp-Robins	13.2	15.1	15.2	18.4	12.9	14.8	1.7	1.7	15.1	16.2
7th Med Grp-Dyess	13.0	14.7	17.1	17.0	13.1	14.8	.	.	14.4	15.6
81st Med Grp-Keesler	13.8	14.1	14.4	22.7	11.3	12.2	.	.	13.2	16.3
82nd Med Grp-Sheppard	14.3	15.8	17.5	19.7	17.1	16.9	.	.	16.3	17.5
88th Med Grp-Wright-Patterson	17.3	20.9	20.8	26.4	17.7	29.9	25.4	25.4	21.3	26.0
90th Med Grp-F.E. Warren	12.3	16.1	14.0	20.9	13.0	14.1	.	.	13.1	17.1
92nd Med Grp-Fairchild	17.6	19.8	19.5	17.2	18.8	21.0	.	.	18.6	19.2
95th Med Grp-Edwards	11.9	14.5	13.2	15.3	13.1	14.9	.	.	12.8	14.9
96th Med Grp-Eglin	9.8	12.9	12.0	22.7	15.5	29.5	17.4	17.4	14.2	21.9
99th Med Grp-O'Callaghan Hosp	10.1	21.3	14.3	22.9	14.4	18.1	20.2	20.2	15.7	20.8
BMC Iwakuni	7.1	7.1	.	.	7.1	7.1
Bassett ACH-Ft. Wainwright	8.5	10.2	9.7	12.1	8.7	11.8	.	.	9.0	11.4
Bavaria Meddac	9.0	10.8	10.8	13.5	8.4	9.8	.	.	9.4	11.4
Bayne-Jones ACH-Ft. Polk	8.5	10.9	6.4	7.5	9.5	12.8	.	.	8.1	10.3
Blanchfield ACH-Ft. Campbell	7.5	13.3	6.6	9.6	7.8	14.8	8.5	8.5	7.7	12.3
Brian Allgood ACH-Seoul	6.7	7.7	8.3	8.2	9.3	10.6	.	.	8.1	8.8
Brooke AMC-Ft. Sam Houston	11.4	17.9	13.1	24.5	8.7	14.8	16.5	16.5	12.8	19.2
Darnall ACH-Ft. Hood	6.9	14.1	7.3	11.5	8.2	11.8	11.6	11.6	8.7	12.4
Eisenhower AMC-Ft. Gordon	10.5	9.8	9.2	7.8	10.2	12.3	16.8	16.8	12.6	10.2
Evans ACH-Ft. Carson	7.8	14.0	6.8	14.7	7.6	9.3	9.7	9.7	8.1	12.5
FHCC-Formerly NHC Great Lakes	6.7	16.9	9.5	11.2	9.5	10.8	.	.	8.6	13.1
Fox AHC-Redstone Arsenal	14.6	15.9	18.5	22.7	16.2	20.2	.	.	16.4	19.6
Ft Belvoir Community Hosp-FBCH	12.8	16.5	14.9	23.0	15.4	21.4	20.9	20.9	16.2	20.4
Guthrie AHC-Ft. Drum	9.9	9.8	9.1	9.2	9.1	9.4	8.9	8.9	9.2	9.4
Ireland ACH-Ft. Knox	11.8	19.1	19.5	23.8	18.2	26.6	21.8	21.8	18.8	22.9
Irwin ACH-Ft. Riley	8.7	17.5	8.3	8.4	9.0	13.7	9.8	9.8	9.1	13.4
Keller ACH-West Point	11.2	12.3	11.7	13.9	11.1	10.4	.	.	11.3	12.2
Kenner AHC-Ft. Lee	17.0	23.9	18.7	23.0	14.7	17.7	17.6	17.6	17.1	21.4
Kimbrough Amb Car Cen-Ft Meade	13.6	19.5	16.6	25.1	14.7	19.0	2.0	2.0	16.3	21.2

Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
L. Wood ACH-Ft. Leonard Wood	9.1	8.0	10.5	16.3	8.1	8.9	.	.	9.2	11.1
Landstuhl Regional Medcen	10.6	13.2	10.6	11.9	8.9	10.2	.	.	10.0	11.7
Lyster AHC-Ft. Rucker	12.3	13.2	14.5	15.9	12.5	13.3	.	.	13.1	14.1
Madigan AMC-Ft. Lewis	9.7	21.4	10.4	16.3	7.3	13.6	12.2	12.2	10.0	17.0
Martin ACH-Ft. Benning	7.2	11.8	8.5	13.5	7.5	12.9	11.6	11.6	9.2	12.6
McDonald AHC-Ft. Eustis	12.8	15.2	14.6	28.8	11.0	12.7	16.4	16.4	14.4	19.0
Moncrief ACH-Ft. Jackson	9.6	11.2	14.3	17.9	12.4	15.4	16.7	16.7	14.1	14.9
Munson AHC-Ft. Leavenworth	13.3	15.1	15.9	19.0	15.3	17.2	20.5	20.5	16.2	17.3
NBHC Little Creek	9.4	12.0	12.8	15.6	12.1	15.5	.	.	11.4	14.4
NBHC Mayport	7.9	10.2	14.5	17.8	13.1	15.8	.	.	11.8	14.6
NBHC NAS North Island	12.7	14.2	13.7	14.6	14.3	16.6	.	.	13.5	15.1
NBHC NTC San Diego	8.7	11.0	9.4	11.6	8.9	8.7	.	.	9.0	10.3
NBHC Navsta Sewells	13.7	16.1	14.6	16.2	14.1	14.9	.	.	14.2	15.7
NBHC Oceana	9.5	12.7	10.7	13.3	5.6	7.4	.	.	8.6	11.2
NBHC Port Hueneme	9.8	11.4	14.7	14.7	13.6	13.6	.	.	12.9	13.2
NBHC Portsmouth	13.2	14.3	14.9	15.6	15.4	16.5	.	.	14.5	15.5
NH Beaufort	5.2	6.0	7.9	10.0	6.7	12.5	.	.	6.6	9.8
NH Bremerton	10.0	16.7	11.4	21.5	9.8	11.4	13.3	13.3	11.5	16.4
NH Camp Lejeune	4.9	8.8	8.0	11.7	6.8	14.4	9.5	9.5	7.5	11.5
NH Camp Pendleton	6.0	12.6	7.7	17.2	7.4	11.5	9.4	9.4	7.7	13.6
NH Guam-Agana	7.7	9.3	9.9	11.0	9.8	11.9	.	.	9.2	10.7
NH Guantanamo Bay	3.7	4.3	13.8	18.8	10.6	13.4	.	.	9.2	12.0
NH Jacksonville	9.7	16.4	12.6	19.5	9.7	16.5	15.5	15.5	11.9	17.4
NH LeMoore	11.0	11.4	12.7	13.9	10.9	11.5	.	.	11.5	12.2
NH Naples	8.7	10.3	8.4	9.9	12.1	13.6	.	.	9.6	11.2
NH Oak Harbor	11.6	11.9	12.6	23.3	11.5	11.9	.	.	11.9	16.1
NH Okinawa	8.0	10.7	9.1	11.4	11.5	14.6	.	.	9.5	12.2
NH Pensacola	11.2	18.0	11.2	13.4	12.3	19.0	16.3	16.3	13.3	16.9
NH Twentynine Palms	7.9	14.2	9.3	10.7	8.1	8.8	.	.	8.5	11.4
NH Yokosuka	9.3	11.3	9.8	11.1	10.3	11.6	.	.	9.8	11.3
NHC Cherry Point	9.4	18.3	12.2	14.9	10.5	12.5	.	.	10.7	15.3
NHC Corpus Christi	10.8	11.3	17.0	16.9	12.7	13.5	21.4	21.4	15.2	14.0
NHC Hawaii	11.9	14.1	13.5	15.5	11.7	13.8	1.5	1.5	13.3	14.5

Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
NHC Patuxent River	12.5	13.8	14.9	18.1	14.3	17.0	.	.	13.9	16.3
NHC Quantico	12.2	14.1	10.9	12.0	13.0	16.0	16.8	16.8	14.1	14.2
NMC Portsmouth	7.9	15.5	8.1	13.3	7.0	13.1	11.9	11.9	8.6	13.9
NMC San Diego	7.4	13.1	7.8	11.7	8.7	15.5	10.5	10.5	8.6	13.3
Naval Health Care New England	10.8	13.3	17.5	19.7	12.1	13.9	15.6	15.6	14.4	15.5
Naval Health Clinic Charleston	9.2	9.9	12.1	12.4	9.0	10.8	9.3	9.3	9.8	10.9
Out of Catchment North Region	10.9	18.3	11.9	20.4	11.7	20.7	.	.	11.5	19.8
Out of Catchment OCONUS Region	7.2	13.6	11.1	17.6	8.6	8.3	.	.	9.0	13.1
Out of Catchment South Region	10.3	19.9	11.1	20.1	9.5	17.0	.	.	10.3	19.0
Out of Catchment West Region	10.9	19.4	13.4	22.7	12.5	24.4	.	.	12.3	22.2
R W Bliss AHC-Ft. Huachuca	15.7	12.8	16.3	14.0	15.2	12.5	.	.	15.7	13.1
RAF Upwood	17.0	20.5	12.2	13.1	10.9	13.9	.	.	13.4	16.0
Reynolds ACH-Ft. Sill	11.1	13.0	10.3	11.3	11.2	12.5	14.8	14.8	12.4	12.4
TRICARE Outpatient-Chula Vista	11.4	9.2	15.9	32.5	10.6	10.6	.	.	12.6	17.8
Tripler AMC-Ft. Shafter	7.0	9.0	8.2	10.4	7.4	11.6	10.8	10.8	8.5	10.3
USCG Clinic Detroit	20.0	20.0	33.3	33.3	18.2	18.0
USCG Clinic Key West	42.9	45.7	25.0	24.1	36.4	36.4	.	.	34.6	35.2
USCG Clinic San Diego	100.0	100.0	.	.	50.0	50.0
Walter Reed AMC- Washington DC	24.1	24.1	36.1	35.7	36.7	36.7	.	.	32.6	32.4
Walter Reed Natl Mil Med Cntr	12.8	26.5	13.7	21.5	13.3	20.1	20.1	20.1	15.1	22.7
Weed ACH-Ft. Irwin	8.8	8.8	9.3	11.0	11.7	24.2	.	.	9.9	15.0
William Beaumont AMC-Ft. Bliss	5.7	6.4	9.0	15.5	7.3	10.8	1.1	1.1	8.5	11.0
Winn ACH-Ft. Stewart	5.6	12.1	6.2	8.2	5.8	11.9	0.9	0.9	6.9	10.8
Womack AMC-Ft. Bragg	7.7	10.2	8.9	11.6	8.7	13.9	10.7	10.7	9.0	11.8

TABLE G.7
RESPONSE RATES BY SERVICE AFFILIATION

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Administrative	2.7	3.3	.	.	28.6	28.6	.	.	6.3	3.9
Air Force	12.9	17.6	15.4	20.2	14.2	18.0	19.0	19.1	15.0	18.6
Army	9.5	12.8	10.7	14.5	9.8	12.7	13.9	12.8	11.0	13.3
Coast Guard	22.8	24.4	24.7	26.1	25.9	25.6	.	.	24.5	25.4
Missing/unknown	9.0	15.8	2.4	3.4	8.0	20.3	.	.	4.6	12.2
National Capital Region Medical Director	13.0	21.9	14.5	22.7	13.9	20.4	20.7	20.9	16.0	21.6
Navy	9.3	14.0	11.3	14.2	10.2	13.7	13.3	12.2	10.8	13.9
Noncatchment	8.6	19.0	10.3	21.4	9.5	20.4	.	.	9.5	20.3
Support Contractor	11.9	18.0	14.1	19.9	12.4	18.9	10.1	9.5	12.8	18.9
Uniformed Services Family Health Plan	15.9	27.0	17.7	25.9	17.9	27.6	.	.	17.1	26.8

TABLE G.8
RESPONSE RATES BY BRANCH OF SERVICE

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Air Force	13.2	19.7	15.5	22.0	14.6	20.8	19.1	19.0	15.2	20.8
Army	9.6	15.0	11.2	17.1	10.1	15.7	14.4	13.3	11.1	15.9
Coast Guard	13.8	21.1	16.7	24.6	14.5	18.8	20.1	19.6	15.5	21.5
Marine Corps	7.6	12.9	9.0	13.9	8.3	13.6	11.5	9.9	8.9	13.4
Navy	10.0	17.2	12.2	17.3	10.9	16.9	14.8	14.0	11.6	17.1
Other/Unknown	20.0	26.6	23.6	28.7	20.2	31.9	32.7	31.7	23.5	29.0

TABLE G.9

RESPONSE RATES BY TRICARE NEXT GENERATION OF CONTRACTS REGION GROUPING

	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
East-North	11.0	17.1	12.7	18.6	11.9	18.6	16.4	15.0	12.9	18.1
East-South	11.1	17.4	13.1	18.3	12.0	16.3	15.5	14.9	12.7	17.3
Overseas	9.6	12.9	11.6	15.4	10.8	11.2	.	.	10.7	13.2
West	11.1	16.6	13.3	19.0	12.0	18.0	15.5	13.4	12.7	17.7

TABLE G.10
RESPONSE RATES BY COMBINED GEOGRAPHIC AREA

TNEX Reg	Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
East-North	375th Med Grp-Scott	15.1	18.4	16.9	17.9	16.2	18.1	23.5	23.5	19.3	18.5
East-North	470 Med Flt-Geilenkirchen
East-North	633rd Med Grp Langley-Eustis	10.5	19.4	13.4	19.4	13.2	23.3	16.9	16.9	13.8	20.6
East-North	779th Med Grp-Andrews	12.5	16.1	12.3	16.1	12.0	12.2	15.8	16.5	13.9	14.9
East-North	88th Med Grp-Wright-Patterson	17.3	20.9	20.8	26.4	17.7	29.9	25.4	25.4	21.3	26.0
East-North	Blanchfield ACH-Ft. Campbell	7.5	13.3	6.6	9.6	7.8	14.8	8.5	8.5	7.7	12.3
East-North	FHCC-Formerly NHC Great Lakes	6.7	16.9	9.5	11.2	9.5	10.8	.	.	8.6	13.1
East-North	Ft Belvoir Community Hosp-FBCH	12.8	16.5	14.9	23.0	15.4	21.4	20.9	20.9	16.2	20.4
East-North	Guthrie AHC-Ft. Drum	9.9	9.8	9.1	9.2	9.1	9.4	8.9	8.9	9.2	9.4
East-North	Ireland ACH-Ft. Knox	11.8	19.1	19.5	23.8	18.2	26.6	21.8	21.8	18.8	22.9
East-North	Keller ACH-West Point	11.2	12.3	11.7	13.9	11.1	10.4	.	.	11.3	12.2
East-North	Kenner AHC-Ft. Lee	17.0	23.9	18.7	23.0	14.7	17.7	17.6	17.6	17.1	21.4
East-North	Kimbrough Amb Car Cen-Ft Meade	13.6	19.5	16.6	25.1	14.7	19.0	2.0	2.0	16.3	21.2
East-North	McDonald AHC-Ft. Eustis	12.8	15.2	14.6	28.8	11.0	12.7	16.4	16.4	14.4	19.0
East-North	NBHC Little Creek	9.4	12.0	12.8	15.6	12.1	15.5	.	.	11.4	14.4
East-North	NBHC Navsta Sewells	13.7	16.1	14.6	16.2	14.1	14.9	.	.	14.2	15.7
East-North	NBHC Oceana	9.5	12.7	10.7	13.3	5.6	7.4	.	.	8.6	11.2
East-North	NBHC Portsmouth	13.2	14.3	14.9	15.6	15.4	16.5	.	.	14.5	15.5
East-North	NH Camp Lejeune	4.9	8.8	8.0	11.7	6.8	14.4	9.5	9.5	7.5	11.5
East-North	NHC Cherry Point	9.4	18.3	12.2	14.9	10.5	12.5	.	.	10.7	15.3
East-North	NHC Patuxent River	12.5	13.8	14.9	18.1	14.3	17.0	.	.	13.9	16.3
East-North	NHC Quantico	12.2	14.1	10.9	12.0	13.0	16.0	16.8	16.8	14.1	14.2
East-North	NMC Portsmouth	7.9	15.5	8.1	13.3	7.0	13.1	11.9	11.9	8.6	13.9
East-North	Naval Health Care New England	10.8	13.3	17.5	19.7	12.1	13.9	15.6	15.6	14.4	15.5
East-North	Out of Catchment North Region	10.9	18.3	11.9	20.4	11.7	20.7	.	.	11.5	19.8
East-North	Out of Catchment OCONUS Region	2.0	8.4	9.6	22.8	5.7	13.4	.	.	5.8	15.4
East-North	Out of Catchment South Region	18.2	47.7	11.8	37.9
East-North	USCG Clinic Detroit	20.0	20.0	33.3	33.3	18.2	18.0
East-North	USCG Clinic Key West	100.0	100.0	50.0	51.6
East-North	Walter Reed AMC-Washington DC	24.1	24.1	36.1	35.7	36.7	36.7	.	.	32.6	32.4
East-North	Walter Reed Natl Mil Med Cntr	12.8	26.5	13.7	21.5	13.3	20.1	20.1	20.1	15.1	22.7
East-North	Womack AMC-Ft. Bragg	7.7	10.2	8.9	11.6	8.7	13.9	10.7	10.7	9.0	11.8
East-South	20th Med Grp-Shaw	13.2	15.3	14.3	15.9	15.6	17.3	.	.	14.3	16.1

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
East-South	2nd Med Grp-Barksdale	10.6	12.0	13.6	15.8	13.6	16.0	.	.	12.6	14.7
East-South	325th Med Grp-Tyndall	14.7	16.1	16.7	18.1	15.7	16.7	.	.	15.7	17.0
East-South	42nd Medical Group-Maxwell	17.0	18.7	19.2	20.2	16.5	18.0	.	.	17.6	19.0
East-South	45th Med Grp-Patrick	13.9	14.4	22.0	22.0	19.1	19.1	.	.	17.9	17.3
East-South	470 Med Flt-Geilenkirchen
East-South	59th Med Wing-Lackland	12.4	14.9	14.3	15.4	14.3	15.9	18.7	18.7	15.0	15.6
East-South	6th Med Grp-MacDill	10.1	22.0	15.7	19.6	13.1	20.6	19.2	19.2	15.7	20.7
East-South	72nd Med Grp-Tinker	12.2	14.8	14.8	17.9	15.3	17.1	19.2	19.2	15.4	16.7
East-South	78th Med Grp-Robins	13.2	15.1	15.2	18.4	12.9	14.8	1.7	1.7	15.1	16.2
East-South	7th Med Grp-Dyess	13.0	14.7	17.1	17.0	13.1	14.8	.	.	14.4	15.6
East-South	81st Med Grp-Keesler	13.8	14.1	14.4	22.7	11.3	12.2	.	.	13.2	16.3
East-South	82nd Med Grp-Sheppard	14.3	15.8	17.5	19.7	17.1	16.9	.	.	16.3	17.5
East-South	96th Med Grp-Eglin	9.8	12.9	12.0	22.7	15.5	29.5	17.4	17.4	14.2	21.9
East-South	Bayne-Jones ACH-Ft. Polk	8.5	10.9	6.4	7.5	9.5	12.8	.	.	8.1	10.3
East-South	Brooke AMC-Ft. Sam Houston	11.4	17.9	13.1	24.5	8.7	14.8	16.5	16.5	12.8	19.2
East-South	Darnall ACH-Ft. Hood	6.9	14.1	7.3	11.5	8.2	11.8	11.6	11.6	8.7	12.4
East-South	Eisenhower AMC-Ft. Gordon	10.5	9.8	9.2	7.8	10.2	12.3	16.8	16.8	12.6	10.2
East-South	Fox AHC-Redstone Arsenal	14.6	15.9	18.5	22.7	16.2	20.2	.	.	16.4	19.6
East-South	Lyster AHC-Ft. Rucker	12.3	13.2	14.5	15.9	12.5	13.3	.	.	13.1	14.1
East-South	Martin ACH-Ft. Benning	7.2	11.8	8.5	13.5	7.5	12.9	11.6	11.6	9.2	12.6
East-South	Moncrief ACH-Ft. Jackson	9.6	11.2	14.3	17.9	12.4	15.4	16.7	16.7	14.1	14.9
East-South	NBHC Mayport	7.9	10.2	14.5	17.8	13.1	15.8	.	.	11.8	14.6
East-South	NH Beaufort	5.2	6.0	7.9	10.0	6.7	12.5	.	.	6.6	9.8
East-South	NH Jacksonville	9.7	16.4	12.6	19.5	9.7	16.5	15.5	15.5	11.9	17.4
East-South	NH Pensacola	11.2	18.0	11.2	13.4	12.3	19.0	16.3	16.3	13.3	16.9
East-South	NHC Corpus Christi	10.8	11.3	17.0	16.9	12.7	13.5	21.4	21.4	15.2	14.0
East-South	Naval Health Clinic Charleston Out of Catchment OCONUS Region	9.2	9.9	12.1	12.4	9.0	10.8	9.3	9.3	9.8	10.9
East-South	Region	.	.	8.9	5.5	4.5	11.5	.	.	4.5	6.2
East-South	Out of Catchment South Region	10.3	19.8	11.1	20.1	9.5	17.0	.	.	10.3	18.9
East-South	Reynolds ACH-Ft. Sill	11.1	13.0	10.3	11.3	11.2	12.5	14.8	14.8	12.4	12.4
East-South	USCG Clinic Key West	33.3	33.3	28.6	28.6	36.4	36.4	.	.	33.3	33.4
East-South	Winn ACH-Ft. Stewart	5.6	12.1	6.2	8.2	5.8	11.9	0.9	0.9	6.9	10.8
Overseas	18th Med Grp-Kadena AB	7.8	10.4	12.5	16.1	12.6	16.4	.	.	11.0	14.3
Overseas	374th Med Grp-Yokota AB	15.4	18.3	16.4	23.9	12.4	14.1	.	.	14.7	18.8
Overseas	422 ABS Med Flt-Croughton	4.2	5.3	16.7	27.2	12.5	13.7	.	.	10.3	13.5
Overseas	470 Med Flt-Geilenkirchen	17.5	21.8	9.1	12.8	19.1	22.9	.	.	15.8	19.8
Overseas	48th Med Grp-Lakenheath	12.3	16.7	12.8	13.9	10.4	13.7	.	.	11.8	14.7

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Overseas	52nd Med Group-Spangdahlem	14.0	16.7	15.6	18.5	15.5	17.4	.	.	15.0	17.5
Overseas	BMC Iwakuni	7.1	7.1	.	.	7.1	7.1
Overseas	Bavaria Meddac	9.0	10.8	10.8	13.5	8.4	9.8	.	.	9.4	11.4
Overseas	Brian Allgood ACH-Seoul	6.7	7.7	8.3	8.2	9.3	10.6	.	.	8.1	8.8
Overseas	Landstuhl Regional Medcen	10.6	13.2	10.6	11.9	8.9	10.2	.	.	10.0	11.7
Overseas	NH Guam-Agana	7.7	9.3	9.9	11.0	9.8	11.9	.	.	9.2	10.7
Overseas	NH Guantanamo Bay	3.7	4.3	13.8	18.8	10.6	13.4	.	.	9.2	12.0
Overseas	NH Naples	8.7	10.3	8.4	9.9	12.1	13.6	.	.	9.6	11.2
Overseas	NH Okinawa	8.0	10.7	9.1	11.4	11.5	14.6	.	.	9.5	12.2
Overseas	NH Yokosuka	9.3	11.3	9.8	11.1	10.3	11.6	.	.	9.8	11.3
Overseas	Out of Catchment OCONUS Region	7.4	15.2	11.3	22.0	8.8	7.2	.	.	9.1	14.6
Overseas	RAF Upwood	17.0	20.5	12.2	13.1	10.9	13.9	.	.	13.4	16.0
West	10th Med Group-USAF Academy CO	13.9	14.9	28.3	27.4	17.6	19.6	22.1	22.1	21.6	20.5
West	21st Med Grp-Peterson	13.5	16.4	16.1	19.4	13.4	15.5	17.9	17.9	15.8	17.2
West	355th Med Grp-Davis Monthan	10.8	12.6	12.1	14.8	13.2	16.3	16.4	16.4	13.9	14.7
West	366th Med Grp-Mountain Home	16.2	33.7	14.1	13.1	15.7	19.0	.	.	15.3	23.5
West	377th Med Grp-Kirtland	13.9	14.3	20.6	21.7	14.4	12.7	.	.	16.3	16.3
West	3rd Med Grp-Elmendorf	11.3	9.7	11.9	25.4	12.5	10.9	17.8	17.8	14.1	15.6
West	55th Med Grp-Offutt	13.1	17.2	15.2	17.9	16.3	22.5	19.4	19.4	16.7	19.2
West	56th Med Grp-Luke	10.5	13.9	15.1	18.2	13.1	15.4	19.1	19.1	15.6	16.1
West	60th Med Grp-Travis	13.5	16.7	15.4	22.4	12.7	14.7	18.3	18.3	15.1	18.1
West	75th Med Grp-Hill	14.4	15.9	16.2	18.4	15.2	18.5	20.6	20.6	16.5	17.8
West	90th Med Grp-F.E. Warren	12.3	16.1	14.0	20.9	13.0	14.1	.	.	13.1	17.1
West	92nd Med Grp-Fairchild	17.6	19.8	19.5	17.2	18.8	21.0	.	.	18.6	19.2
West	95th Med Grp-Edwards	11.9	14.5	13.2	15.3	13.1	14.9	.	.	12.8	14.9
West	99th Med Grp-O'Callaghan Hosp	10.1	21.3	14.3	22.9	14.4	18.1	20.2	20.2	15.7	20.8
West	Bassett ACH-Ft. Wainwright	8.5	10.2	9.7	12.1	8.7	11.8	.	.	9.0	11.4
West	Evans ACH-Ft. Carson	7.8	14.0	6.8	14.7	7.6	9.3	9.7	9.7	8.1	12.5
West	Irwin ACH-Ft. Riley	8.7	17.5	8.3	8.4	9.0	13.7	9.8	9.8	9.1	13.4
West	L. Wood ACH-Ft. Leonard Wood	9.1	8.0	10.5	16.3	8.1	8.9	.	.	9.2	11.1
West	Madigan AMC-Ft. Lewis	9.7	21.4	10.4	16.3	7.3	13.6	12.2	12.2	10.0	17.0
West	Munson AHC-Ft. Leavenworth	13.3	15.1	15.9	19.0	15.3	17.2	20.5	20.5	16.2	17.3
West	NBHC NAS North Island	12.7	14.2	13.7	14.6	14.3	16.6	.	.	13.5	15.1
West	NBHC NTC San Diego	8.7	11.0	9.4	11.6	8.9	8.7	.	.	9.0	10.3
West	NBHC Port Hueneme	9.8	11.4	14.7	14.7	13.6	13.6	.	.	12.9	13.2
West	NH Bremerton	10.0	16.7	11.4	21.5	9.8	11.4	13.3	13.3	11.5	16.4

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
West	NH Camp Pendleton	6.0	12.6	7.7	17.2	7.4	11.5	9.4	9.4	7.7	13.6
West	NH LeMoore	11.0	11.4	12.7	13.9	10.9	11.5	.	.	11.5	12.2
West	NH Oak Harbor	11.6	11.9	12.6	23.3	11.5	11.9	.	.	11.9	16.1
West	NH Twentynine Palms	7.9	14.2	9.3	10.7	8.1	8.8	.	.	8.5	11.4
West	NHC Hawaii	11.9	14.1	13.5	15.5	11.7	13.8	1.5	1.5	13.3	14.5
West	NMC San Diego	7.4	13.1	7.8	11.7	8.7	15.5	10.5	10.5	8.6	13.3
West	Out of Catchment OCONUS Region	11.6	20.5	5.1	6.0	5.6	7.4	.	.	7.1	9.8
West	Out of Catchment West Region	10.9	19.4	13.4	22.7	12.5	24.4	.	.	12.3	22.2
West	R W Bliss AHC-Ft. Huachuca	15.7	12.8	16.3	14.0	15.2	12.5	.	.	15.7	13.1
West	TRICARE Outpatient-Chula Vista	11.4	9.2	15.9	32.5	10.6	10.6	.	.	12.6	17.8
West	Tripler AMC-Ft. Shafter	7.0	9.0	8.2	10.4	7.4	11.6	10.8	10.8	8.5	10.3
West	USCG Clinic San Diego	100.0	100.0	.	.	50.0	50.0
West	Weed ACH-Ft. Irwin	8.8	8.8	9.3	11.0	11.7	24.2	.	.	9.9	15.0
West	William Beaumont AMC-Ft. Bliss	5.7	6.4	9.0	15.5	7.3	10.8	1.1	1.1	8.5	11.0

TABLE G.11
RESPONSE RATES BY BENEFICIARY CATEGORY AND SEX

Beneficiary Category	Sex	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty and Guard/Reserve	Female	17.8	15.2	18.5	16.5	19.0	16.7	19.1	17.0	18.6	16.2
Active Duty and Guard/Reserve	Male	14.4	12.5	16.3	14.0	15.8	13.9	14.5	12.2	15.3	13.4
Dependent of Active Duty & Guard/Reserve	Female	4.4	4.5	5.3	5.8	5.0	5.2	7.3	7.1	5.1	5.2
Dependent of Active Duty & Guard/Reserve	Male	2.8	3.2	3.5	3.3	3.1	4.0	5.3	5.7	3.3	3.6
Retiree/Dependant of Retiree/Survivor/Other 65+	Female	21.4	21.3	21.8	21.6	22.1	21.9	.	.	21.7	21.6
Retiree/Dependant of Retiree/Survivor/Other 65+	Male	32.9	33.0	35.8	35.6	34.0	33.5	.	.	34.2	34.0
Retiree/Dependant of Retiree/Survivor/Other <65	Female	13.3	13.9	16.6	16.0	14.2	14.0	20.0	19.5	15.7	14.7
Retiree/Dependant of Retiree/Survivor/Other <65	Male	16.2	17.1	19.6	19.0	16.7	16.2	22.6	22.4	18.5	17.5

TABLE G.12
RESPONSE RATES BY BENEFICIARY CATEGORY AND SERVICE

Beneficiary Category	Service	Q1 2018 Unweighted	Q1 2018 Weighted	Q2 2018 Unweighted	Q2 2018 Weighted	Q3 2018 Unweighted	Q3 2018 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty and Guard/Reserve	Air Force	19.4	18.5	22.0	21.8	21.4	21.1	20.8	20.2	20.9	20.5
	Army	12.2	10.8	13.1	11.5	13.2	12.0	13.3	11.9	13.0	11.5
	Coast Guard	22.4	22.2	24.9	26.8	25.6	27.1	26.5	26.4	24.6	25.4
	Marine Corps	9.2	8.2	10.0	8.9	9.7	9.2	10.0	8.0	9.7	8.7
	Navy	12.5	11.5	14.1	12.9	13.6	11.9	13.3	12.3	13.4	12.1
	Other/Unknown	37.0	40.9	33.8	34.2	32.0	34.3	42.5	42.3	36.8	36.7
Dependent of Active Duty & Guard/Reserve	Air Force	4.3	4.1	5.2	5.7	5.1	5.8	8.0	8.0	5.1	5.2
	Army	4.0	4.3	4.8	5.4	4.5	4.9	6.6	6.5	4.7	4.9
	Coast Guard	6.1	7.8	7.8	9.4	4.8	5.3	10.2	10.1	6.4	7.5
	Marine Corps	3.0	3.0	3.9	4.4	3.5	3.1	6.4	7.0	3.7	3.6
	Navy	4.3	4.4	5.5	5.2	4.9	5.3	6.5	6.5	5.0	5.0
	Other/Unknown	10.3	12.8	12.9	13.7	8.6	8.1	9.7	10.2	10.4	11.5
Retiree/Dependant of Retiree/Survivor/Other 65+	Air Force	26.6	26.6	29.2	29.0	28.9	28.5	.	.	28.2	28.0
	Army	25.0	25.0	28.1	28.1	27.2	26.7	.	.	26.8	26.7
	Coast Guard	33.3	33.8	40.7	39.9	25.0	24.8	.	.	34.2	34.1
	Marine Corps	25.8	25.4	27.2	26.7	27.4	28.2	.	.	26.8	26.7
	Navy	28.9	29.0	26.2	26.1	26.4	26.3	.	.	27.2	27.2
	Other/Unknown	30.0	28.3	25.0	23.7	42.9	41.1	.	.	33.3	31.7
Retiree/Dependant of Retiree/Survivor/Other <65	Air Force	16.1	17.5	19.3	19.6	17.0	17.2	21.9	22.0	18.3	18.2
	Army	14.1	14.5	17.1	16.4	14.0	13.1	20.7	20.3	16.3	14.8
	Coast Guard	14.8	16.7	19.7	19.7	16.8	15.6	19.7	19.7	17.4	17.3
	Marine Corps	13.0	13.9	15.9	15.6	14.1	14.5	20.1	19.8	15.4	14.7
	Navy	13.9	14.7	17.8	16.7	15.1	15.7	21.6	21.2	16.5	15.8
	Other/Unknown	21.4	19.4	38.3	41.9	36.7	38.6	31.4	31.8	32.4	32.9