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# 2019 Health Care Survey of DoD Beneficiaries:

## Adult Codebook and User's Guide

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Final

Submitted to:

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## TABLE OF VARIABLES

## ANNUAL FREQUENCIES

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| FWRWT          | - Final quarterly weight.....     | 228         |
| CFWT           | - Combined Annual NEW Weight..... | 228         |

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## QUARTERLY FREQUENCIES

| Sample Variables | Labels  | Page |
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| MPRID            | - Unique MPR identifier.....                                | 229  |
| SVCSMPL          | - Branch of service sampling variable.....                  | 229  |
| SEXSMPL          | - Sex sampling variable.....                                | 229  |
| STRATUM          | - Sampling stratum.....                                     | 229  |
| ENBGSMPL         | - Enrollment by beneficiary category.....                   | 240  |
| MPCSMPL          | - Military personnel category.....                          | 240  |
| NHFF             | - Stratum sample size.....                                  | 240  |
| QUARTER          | - Survey quarter.....                                       | 241  |
| D_HEALTH         | - Health service region.....                                | 241  |
| TNEXREG          | - TRICARE next generation of contracts region grouping..... | 241  |

| DEERS Variables | Labels   | Page |
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| PNSEXCD         | - Person gender.....   | 242  |
| RDAGEQY         | - Age at time of sample preparation-Capped (18 and below, 65 and above)..... | 242  |
| RFLDAGE         | - Age at start of fielding period-Capped (18 and below, 65 and above).....   | 242  |
| PCM             | - Primary manager code (civilian or military).....                           | 243  |
| DBENCAT         | - Beneficiary category.....  | 243  |
| DSPONSVC        | - Derived sponsor branch of service.....                                     | 244  |
| PATCAT          | - Aggregated beneficiary category.....                                       | 244  |
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| DELGENRC        | - DEERS Eligibility-Enrollment Code.....                                     | 245  |
| DENRGRPC        | - DEERS Enroll Group Code.....   | 245  |

| Questionnaire Responses | Labels  | Page |
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| H19001                  | - Are you the person listed on the cover letter.....                            | 246  |
| H19002A                 | - Health plan(s) covered: TRICARE Prime.....                                    | 246  |
| H19002C                 | - Health plan(s) covered: TRICARE Select.....                                   | 246  |
| H19002N                 | - Health plan(s) covered: TRICARE Plus.....                                     | 246  |
| H19002O                 | - Health plan(s) covered: TRICARE For Life.....                                 | 246  |
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| H19002K                 | - Health plan(s) covered: Uniformed Services Family Health Plan (USFHP).....    | 247  |
| H19002U                 | - Health plan(s) covered: Continued Health Care Benefit Program (CHCBP).....    | 248  |
| H19002F                 | - Health plan(s) covered: Medicare.....   | 248  |
| H19002G                 | - Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)..... | 248  |
| H19002H                 | - Health plan(s) covered: Medicaid.....   | 248  |
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| H19002J                 | - Health plan(s) covered: other civilian health insurance.....                  | 249  |
| H19002M                 | - Health plan(s) covered: Veterans Administration (VA).....                     | 249  |
| H19002R                 | - Health plan(s) covered: other Non-US government health insurance.....         | 249  |
| H19002L                 | - Health plan(s) covered: not sure.....   | 249  |
| H19003                  | - Which health plan did you use most in the past 12 months?.....                | 249  |
| H19004                  | - Months or years in a row with health plan.....                                | 250  |
| H19005                  | - In last year: facility used most for health care.....                         | 251  |

| Questionnaire Responses | Labels   | Page |
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| H19007                  | - In last year: how often got care as soon as you needed it.....   | 251  |
| H19008                  | - In last year: wait between trying to get care and actually seeing a provider for an illness or injury.....       | 252  |
| H19009                  | - In last year: made appointments for non-urgent health care.....  | 252  |
| H19010                  | - In last year: how often got appointments for non-urgent health care as soon as you needed.....                   | 253  |
| H19011                  | - In last year: days between making an appointment and actually seeing a provider for non-urgent health care ..... | 253  |
| H19012                  | - In last year: times went to an emergency room for yourself .....   | 253  |
| H19013                  | - In last year: times went to doctor's office or clinic for self (not counting times went to an ER) .....          | 254  |
| H19014                  | - In last year: how often talk to doctor or other health care provider about illness prevention.....               | 254  |
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| H19016                  | - In last year: doctor talked about pros/cons of each treatment/health care choice .....                           | 255  |
| H19017                  | - In last year: dr asked which treatment option you thought was best when more than one choice of treatment.....   | 255  |
| H19018                  | - Rating of all health care in last year .....   | 256  |
| H19019                  | - Have one person you think of as your personal doctor .....   | 256  |
| H19020                  | - In last year: number of times visited personal doctor for care for self.....                                     | 256  |
| H19021                  | - In last year: how often personal doctor listened carefully to you .....  | 257  |
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| H19026                  | - In last year: how often personal doctor seemed informed and up-to-date about care received from other drs.....   | 259  |
| H19027                  | - Rating of your personal doctor .....   | 259  |
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| H19033                  | - In last year: how often easy to get care, tests, or treatment you needed .....                                   | 261  |
| H19034                  | - In last year: looked for information in written material or on the Internet about how health plan works .....    | 261  |
| H19035                  | - In last year: how often written material/Internet provide information you needed about how your plan works ..... | 262  |
| H19036                  | - In last year: looked for information from health plan on cost of health care service or equipment .....          | 262  |
| H19037                  | - In last year: how often able to find out from health plan cost of health care service or equipment .....         | 262  |
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| H19039                  | - In last year: how often able to find out cost of prescription medications.....                                   | 263  |
| H19040                  | - In last year: tried to get information or help from health plan's customer service .....                         | 263  |
| H19041                  | - In last year: how often did customer service give needed information or help.....                                | 263  |
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| H19043                  | - In last year: health plan gave forms to fill out .....   | 264  |
| H19044                  | - In last year: how often forms from health plan were easy to fill out.....  | 264  |
| H19045                  | - In last year: sent in any claims to your health plan.....  | 265  |
| H19046                  | - In last year: how often health plan handled claims quickly.....  | 265  |
| H19047                  | - In last year: how often health plan handled claims correctly .....   | 265  |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

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| H19050                         | - Blood pressure: know if blood pressure is too high or not.....  | 267         |
| H19051                         | - When did you last have a flu shot.....  | 267         |
| H19052                         | - Smoked at least 100 cigarettes in life.....   | 267         |
| H19053                         | - Smoke or use tobacco every day, some days, or not at all .....  | 267         |
| H19054                         | - Last year: how often advised by doctor to quit smoking or using tobacco .....   | 268         |
| H19055                         | - Last year: how often medication recommended or discussed by dr to assist with quitting smoking or using tobacco.....  | 268         |
| H19056                         | - Last year: how often dr recommended/discussed methods and strategies to assist quitting smoking or using tobacco..... | 268         |
| H19057A                        | - Do you smoke or use: cigarettes .....   | 269         |
| H19057B                        | - Do you smoke or use: dip, chewing tobacco, snuff, or snus.....  | 269         |
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| H19058                         | - Are you male or female .....  | 270         |
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| H19061                         | - Female: last time breasts checked by mammography.....   | 271         |
| H19062                         | - Female: been pregnant in last year or pregnant now .....  | 271         |
| H19063                         | - Female: in what trimester is your pregnancy .....   | 271         |
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| H19065                         | - In general how would you rate your overall health .....   | 272         |
| SREDA                          | - Highest grade completed .....   | 273         |
| H19073                         | - Are you Spanish, Hispanic, or Latino.....   | 273         |
| H19073A                        | - No, not Spanish, Hispanic, or Latino .....  | 273         |
| H19073B                        | - Yes, Mexican, Mexican American, Chicano .....   | 274         |
| H19073C                        | - Yes, Puerto Rican.....  | 274         |
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| SRRACEB                        | - Race: Black or African American.....  | 274         |
| SRRACEC                        | - Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Islander.....                                 | 274         |
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| S19010                         | - Since joined health plan, how much of a problem, if any, was it to get personal doctor you are happy with? .....      | 276         |
| S19011                         | - Agree/disagree: Able to see provider when needed.....   | 276         |
| S19014                         | - How satisfied with health care during last visit.....   | 276         |
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| S19BE01C                       | - Has a doctor told you you have conditions: stroke .....   | 277         |
| S19BE01D                       | - Has a doctor told you you have conditions: diabetes or high blood sugar.....  | 277         |
| S19BE01E                       | - Has a doctor told you you have conditions: high cholesterol.....  | 277         |
| S19BE01F                       | - Has a doctor told you you have conditions: asthma, COPD, emphysema.....   | 278         |
| S19BE01G                       | - Has a doctor told you you have conditions: cancer .....   | 278         |
| S19BE01H                       | - Has a doctor told you you have conditions: osteoporosis .....   | 278         |
| S19BE01I                       | - Has a doctor told you you have conditions: depression or anxiety .....  | 278         |
| S19BE01J                       | - Has a doctor told you you have conditions: autoimmune disease.....  | 279         |
| S19BE01K                       | - Has a doctor told you you have conditions: none of these .....  | 279         |
| S19BF4                         | - How often do you use e-cigarettes .....   | 279         |
| S19BG01                        | - How many days was physical health not good in past 30 days .....  | 279         |
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| S19BG03                        | - How many days did poor health stop usual activities in past 30 days .....   | 282         |

| <b>Questionnaire Responses</b> | <b>Labels</b>  | <b>Page</b> |
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| S19B01                         | - Self rating of overall mental/emotional health .....   | 283         |
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| S19B03                         | - Last year: problem getting needed treatment/counseling .....   | 283         |
| S19B04                         | - Last year: rating of treatment/counseling received .....   | 284         |
| S19BQ01                        | - Do you plan to continue to use the same health plan as of January 1, 2019 (for calendar year 2019)? .....  | 284         |
| S19BQ02A                       | - Decided not to continue using the same plan for CY 2019: Life event (such as marriage/ divorce), new jobs, retirement, or moved .....                | 285         |
| S19BQ02B                       | - Decided not to continue using the same plan for CY 2019: My employer offered new health plans .....  | 285         |
| S19BQ02C                       | - Decided not to continue using the same plan for CY 2019: Your or your family's health needs changed .....  | 285         |
| S19BQ02D                       | - Decided not to continue using the same plan for CY 2019: I had expensive medical bills for services not covered by my insurance .....                | 285         |
| S19BQ02E                       | - Decided not to continue using the same plan for CY 2019: You wanted a plan with a lower annual deductible .....                                      | 286         |
| S19BQ02F                       | - Decided not to continue using the same plan for CY 2019: My doctor charged me more than my insurance would pay and I had to pay the difference ..... | 286         |
| S19BQ02G                       | - Decided not to continue using the same plan for CY 2019: A doctor's office told me they do not accept my insurance .....                             | 286         |
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| S19BQ02I                       | - Decided not to continue using the same plan for CY 2019: My copays were more than I could afford.....  | 287         |
| S19BQ02J                       | - Decided not to continue using the same plan for CY 2019: I didn't have enough doctors to choose from within the network .....                        | 287         |
| S19BQ02K                       | - Decided not to continue using the same plan for CY 2019: My premiums or enrollment fees were more than I could afford .....                          | 287         |
| S19BQ02L                       | - Decided not to continue using the same plan for CY 2019: Other.....  | 287         |
| S19BQ03A                       | - What health plan will you be covered by and use for calendar year 2019: TRICARE Prime .....  | 288         |
| S19BQ03B                       | - What health plan will you be covered by and use for calendar year 2019: TRICARE Select.....  | 288         |
| S19BQ03C                       | - What health plan will you be covered by and use for calendar year 2019: US Family Health Plan (USFHP) .....  | 288         |
| S19BQ03D                       | - What health plan will you be covered by and use for calendar year 2019: Veterans Administration (VA) .....   | 288         |
| S19BQ03E                       | - What health plan will you be covered by and use for calendar year 2019: The Federal Employee Health Benefits Plan (FEHBP) .....                      | 289         |
| S19BQ03F                       | - What health plan will you be covered by and use for calendar year 2019: Medicare and TRICARE for Life .....  | 289         |
| S19BQ03G                       | - What health plan will you be covered by and use for calendar year 2019: Medicaid.....  | 289         |
| S19BQ03H                       | - What health plan will you be covered by and use for calendar year 2019: Other civilian insurance coverage .....                                      | 289         |
| S19BQ03I                       | - What health plan will you be covered by and use for calendar year 2019: Space available care at a military facility .....                            | 290         |
| S19BQ03J                       | - What health plan will you be covered by and use for calendar year 2019: Don't know .....   | 290         |
| S19BQ03K                       | - What health plan will you be covered by and use for calendar year 2019: No insurance coverage.....   | 290         |
| S19BR01                        | - Are you covered by the same health plan in 2019.....   | 290         |
| S19BR02A                       | - Reason for not continuing health plan: Life event.....   | 291         |
| S19BR02B                       | - Reason for not continuing health plan: Employer offered new health plan .....  | 291         |
| S19BR02C                       | - Reason for not continuing health plan: Health needs changed .....  | 291         |
| S19BR02D                       | - Reason for not continuing health plan: Medical bills not covered by insurance .....  | 291         |

| Questionnaire Responses | Labels   | Page |
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| S19BR02E                | - Reason for not continuing health plan: Lower annual deductible.....  | 292  |
| S19BR02F                | - Reason for not continuing health plan: Doctor charged more than insurance would pay ..                     | 292  |
| S19BR02G                | - Reason for not continuing health plan: Insurance not accepted by doctor .....                              | 292  |
| S19BR02H                | - Reason for not continuing health plan: Had to contact insurance because payment was denied or delayed..... | 292  |
| S19BR02I                | - Reason for not continuing health plan: Copays too expensive .....  | 293  |
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| S19BR02K                | - Reason for not continuing health plan: Premiums or enrollment fees too expensive.....                      | 293  |
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| FNSTATUS                  | - Final status .....                        | 294  |
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| SURVTYPE                  | - Web or Mail Survey .....                  | 295  |

| Coding Scheme Flags and Counts | Labels                            | Page |
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| N2                             | - Coding Scheme Note 2 .....      | 296  |
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| Coding Scheme Flags and Counts | Labels   | Page |
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| XENR_PCM              | - Enrollment by PCM type.....                                 | 309  |
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| XINS_RSV              | - Insurance coverage - reservist.....                         | 312  |
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| XTNEXRG2              | - Revised TNEX Region - Definitions changed as of FY2019..... | 313  |
| USA                   | - CONUS/OCONUS indicator .....                                | 313  |
| XOCONUS               | - Overseas Europe/Pacific/Latin indicator .....               | 314  |
| OUTCATCH              | - Out of catchment area indicator.....                        | 314  |
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| XBMICAT               | - Body mass index category .....                              | 314  |
| XBNFGRP               | - Constructed beneficiary group .....                         | 315  |
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| KMILOPQY              | - Outpatient visits to military facility.....                 | 315  |
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| KCIVINS               | - Beneficiary covered by civilian insurance .....             | 316  |
| HP_PRNTL              | - Pregnant in last year received care in 1st trimester .....  | 316  |
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| HP_SMKH3              | - Smoker under HEDIS definition (modified) .....              | 318  |
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| POSTCELL            | - Poststratification cell for new weights ..... | 318  |

| Weights | Labels                        | Page |
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| BWT     | - Basic sampling weight.....  | 323  |
| FWRWT   | - Final quarterly weight..... | 323  |

## ALPHABETICAL TABLE OF VARIABLES

## ANNUAL FREQUENCIES

| Variable names | Labels  | Page |
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| BWT            | - Basic sampling weight .....   | 228  |
| CFWT           | - Combined Annual NEW Weight .....  | 228  |
| D_HEALTH       | - Health service region .....   | 163  |
| DBENCAT        | - Beneficiary category .....  | 165  |
| DELGENRC       | - DEERS Eligibility-Enrollment Code.....  | 166  |
| DENRGRPC       | - DEERS Enroll Group Code .....   | 166  |
| DHAFLAG        | - DHA Flag.....   | 218  |
| DSPONSVC       | - Derived sponsor branch of service .....   | 165  |
| DUPFLAG        | - Multiple response indicator .....   | 206  |
| ENBGSMPL       | - Enrollment by beneficiary category .....  | 162  |
| FLAG_FIN       | - Final disposition .....   | 206  |
| FNSTATUS       | - Final status .....  | 206  |
| FWRWT          | - Final quarterly weight.....   | 228  |
| H19001         | - Are you the person listed on the cover letter .....   | 166  |
| H19002A        | - Health plan(s) covered: TRICARE Prime .....   | 167  |
| H19002C        | - Health plan(s) covered: TRICARE Select .....  | 167  |
| H19002F        | - Health plan(s) covered: Medicare .....  | 168  |
| H19002G        | - Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP) .....                                  | 169  |
| H19002H        | - Health plan(s) covered: Medicaid .....  | 169  |
| H19002I        | - Health plan(s) covered: civilian HMO .....  | 169  |
| H19002J        | - Health plan(s) covered: other civilian health insurance .....   | 169  |
| H19002K        | - Health plan(s) covered: Uniformed Services Family Health Plan (USFHP) .....                                     | 168  |
| H19002L        | - Health plan(s) covered: not sure .....  | 170  |
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| H19011         | - In last year: days between making an appointment and actually seeing a provider for non-urgent health care..... | 173  |
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## QUARTERLY FREQUENCIES

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| H19002L        | - Health plan(s) covered: not sure .....   | 249  |
| H19002M        | - Health plan(s) covered: Veterans Administration (VA) .....   | 249  |
| H19002N        | - Health plan(s) covered: TRICARE Plus.....  | 246  |
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| H19008         | - In last year: wait between trying to get care and actually seeing a provider for an illness or injury .....      | 252  |
| H19009         | - In last year: made appointments for non-urgent health care .....   | 252  |
| H19010         | - In last year: how often got appointments for non-urgent health care as soon as you needed .....                  | 253  |
| H19011         | - In last year: days between making an appointment and actually seeing a provider for non-urgent health care ..... | 253  |
| H19012         | - In last year: times went to an emergency room for yourself .....   | 253  |
| H19013         | - In last year: times went to doctor's office or clinic for self (not counting times went to an ER) .....          | 254  |
| H19014         | - In last year: how often talk to doctor or other health care provider about illness prevention .....              | 254  |
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| H19019                | - Have one person you think of as your personal doctor.....  | 256         |
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Chapter

1

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## Introduction

This Codebook and Users' Guide provides a tool for programmers and analysts to assist them in creating cross-tabulations and basic statistical estimates from the 2019 Adult Health Care Survey of DoD Beneficiaries (HCSDB). It is intended to assist users in creating tables and generating analyses above and beyond those associated with this project.

Beginning with 2006, reporting and documentation of the HCSDB is performed on a fiscal year basis. In previous years, reporting and documentation were based on calendar years. Thus, the current codebook describes the annual dataset for fiscal year 2019. Throughout, 2019 annual dataset refers to the fiscal year 2019.

This version of the Codebook and User's Guide describes the annual data set. The annual data set combines survey responses from three quarters of fiscal year 2019 and late arriving responses from quarters I and II.

Users interested in recreating specific tables or charts from Mathematica's analytic report should refer to "The 2019 Health Care Survey of DoD Beneficiaries: Adult Technical Manual." That document defines the procedures required to reproduce the TRICARE Beneficiary Reports and charts presented in the Annual National Report, using HCSDB data.

This chapter explains how to use this guide, reviews the survey, briefly describes the sample design, and concludes with a list of other documents on the HCSDB data that may be useful for policymakers, administrators, and other users.

### HOW TO USE THIS GUIDE

Chapter 2 describes the survey fielding process.

Chapter 3 describes the database conventions and types of variables in the database. Furthermore, it explains the relationship between the raw survey data and the cleaned and constructed variables preferred for data analyses.

Chapter 4 provides table-making instructions in both Statistical Analysis System (SAS) and Statistical Package for the Social Sciences (SPSS) and clearly demonstrates the basic computer programming code necessary to tabulate the data in SAS and the interactive steps involved in generating tables in SPSS (either statistical package may be used). While we assume that most users have some knowledge of computer systems and statistical processing, examples of how to create tables and the resulting output are provided in order to simplify the process of data tabulation. Due to the complexity of the sample design, we suggest that users interested in measuring the precision of their results use a statistical package capable of calculating standard errors for survey estimates, such as SUDAAN™ or SAS/STAT® V8 or higher. Sample programming code is included to estimate standard errors using appropriate methods to accommodate the complex sample design.

The codebook is presented in Chapter 5, where we give the annual and quarterly counts for each variable in the database, including a list of all existing values of the variable, weighted and unweighted frequency counts and percent occurrences for each value, and the values' interpretation or formatting. The codebook helps users assess the availability of certain measures, specify variables of interest, and

identify all possible values of a variable. The variables are listed in the order of their position on the data file, and they are grouped by source as follows:

- Sampling variables used to place beneficiaries in the appropriate strata
- Information from the Defense Enrollment Eligibility Reporting System (DEERS) at the time of sampling
- Questionnaire responses: cleaned and recoded
- Variables created during the fielding of the survey
- Coding Scheme flags and missing value counts
- Constructed variables for analysis
- Poststratification variables
- Weights

In addition, users may refer to the Table of Variables and the Alphabetical Table of Variables, which follow directly after the Table of Contents, for quick-reference lists intended to assist users in locating each variable.

Users interested in learning more about the technical aspects of the database creation, construction of new variables, or Mathematica's report production procedures may refer to "The 2019 Health Care Survey of DoD Beneficiaries: Adult Technical Manual," from the Defense Health Agency Office.

#### What is the HCSDB?

The HCSDB is a health care survey of Active Duty military personnel, retirees, and their adult family members. Prior to 2011, it was comprised of an adult and a child survey, both fielded to a representative sample of beneficiaries. In 2011, only the adult survey was fielded to a representative sample of beneficiaries. Prior to 2013, the adult survey was fielded every quarter, whereas the child survey was fielded only in one quarter of each fiscal year. This year's reports show frequencies of variables from surveys fielded in three quarters of FY 2019, which describes a period from October 2018 to May 2019. Beginning in FY 2013, the surveys for quarter four were canceled as a result of budget constraints. Results from each quarter of the adult survey are presented as a web-based report. The survey is sponsored by the Assistant Secretary of Defense (Health Affairs) [OASD (HA)], under authority of the National Defense Authorization Act for Fiscal Year 1993 (P.L. 102-484). The survey collects data on beneficiaries' satisfaction with, and access to, health care; knowledge of the TRICARE system; and use of preventive and other health care services.

Fielded annually from 1994 to 2000, the HCSDB now is fielded quarterly (with the change to 3 quarters in 2013 as noted above) and consists of a fixed core questionnaire complemented by quarterly supplements intended to address topics of emerging interest. Users should note that, prior to 2000, the title of the HCSDB corresponded to the reference year that respondents were asked to think about when responding to questions. For example, although the 2000 HCSDB was fielded in 2001, beneficiaries responded to questions according to the reference period 12 months prior. Under the current naming convention the survey title refers to the year the questionnaires are fielded, so, for example, this year's survey is the 2019 HCSDB. Users should further note that, due to this change, there is no survey with the title "2001" survey, even though the questionnaire has been administered continuously throughout each quarter of 2001 through 2019. The annotated questionnaire for each quarter appears in Appendix A. A crosswalk between the 2019 quarterly questions and the questions from the 2011 through 2018 surveys appears as Appendix C.

## CAHPS Questions

To make responses comparable to civilian surveys, the HCSDB core questions are similar in content and format to questions used in the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Health Plan Survey. CAHPS is a survey program sponsored by the Agency for Health Care Research and Quality (AHRQ), U.S. Department of Health and Human Services, and the Picker Institute, which is designed to monitor beneficiaries' satisfaction with their civilian health care plan and access to health care services. In 2019, the questionnaire was based on CAHPS version 5.

Core questions are described below.

## Core questions

- **Health Plan.** This section collects data on TRICARE Prime enrollment and the use of supplemental insurance and/or other private insurance.
- **Your Health Care in the Last 12 Months.** This section collects information on where DoD beneficiaries received the majority of their care in the past 12 months, that is, from a military or civilian facility. It covers topics such as the availability of providers and their staff for both urgent and regular care. Respondents are asked to rate their health care on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating. They are also asked if the health care providers informed them of the available treatment options.
- **Your Personal Doctor.** In this section, respondents are asked about their relationship with their personal doctor. They are asked to rate their personal doctor on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating. It also covers topics like the ability of the personal doctor to listen carefully and respectfully, clearly explain things, and be informed about care received from another doctor.
- **Getting Health Care from a Specialist.** This section collects information about respondents' access to care from specialists. Respondents rate the specialist that they see most frequently on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating.
- **Your Health Plan.** This section is designed to measure beneficiaries' satisfaction with their primary health plan. Respondents are asked to rate their health plan on a scale of 0 to 10 where 0 is the lowest rating and 10 is the highest rating. Additionally, respondents are asked questions about any problems they may have encountered with getting necessary care, claims processing, customer service, processing paperwork, and finding necessary information in written materials or from the Internet.
- **Preventive Care.** This section collects information on the use of preventive health care services, including blood pressure readings and flu shots. All women are asked about Pap smears; women that are or have been pregnant within the past 12 months are questioned about prenatal care. Women age 40 and over are asked about mammography. All respondents are asked whether they smoke or use tobacco products. Tobacco users are asked to identify the type of tobacco products they used and how often they received cessation counseling from a health care professional.
- **About You.** This section asks basic background and health status questions. Beneficiaries are asked how they view their general health. They are further asked to report their height, weight, education level, race, and age.

#### Quarter I Supplements

- **Health Plan.** Questions in this supplement ask whether the respondent intends to continue with the same health plan this calendar year, and if the respondent is switching plans, they are asked about their reason(s) for switching. Respondents are also asked by what health plan they will be covered during this calendar year.
- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.
- **Electronic Cigarettes.** The question in this supplement asks whether the respondent uses electronic cigarettes every day, some days, or not at all.
- **Mental or Emotional Health.** The question in this supplement asks respondents to rate their mental or emotional health.

#### Quarter II Supplements

- **Health Plan.** Questions in this supplement ask whether the respondent is covered by the same plan on January 1, 2019 as they were in the prior year. If the respondent has switched plans, they are asked about their reason(s) for switching.
- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.
- **Electronic Cigarettes.** The question in this supplement asks whether the respondent uses electronic cigarettes every day, some days, or not at all.
- **Mental or Emotional Health.** The question in this supplement asks respondents to rate their mental or emotional health.

#### Quarter III Supplements

- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.
- **Mental or Emotional Health.** The question in this supplement asks respondents to rate their mental or emotional health. They are also asked questions about any mental or emotional health treatment or counseling they may have received.
- **Electronic Cigarettes.** The question in this supplement asks whether the respondent uses electronic cigarettes every day, some days, or not at all

- **Poor Physical and Mental Health.** Questions in this supplement ask how many days the respondent was in poor physical and mental health, and how many days that poor health limited the respondent's regular activities.
- **Medical Conditions.** Questions in this supplement ask whether the respondent has ever been told they have one or more serious medical conditions, including heart attack, stroke, cancer, and depression.

### Sample Design Overview

The sample of beneficiaries for the HCSDB was drawn from an extract file of the DEERS database of military health system (MHS) beneficiaries with a specific reference date. The DEERS extract file includes all eligible MHS beneficiaries as follows:

- Everyone in the Uniformed Services and on Active Duty (Army, Air Force, Navy, Marine Corps, Coast Guard, the Commissioned Corps of the Public Health Service, National Oceanic and Atmospheric Administration, Guard/Reserve personnel who are activated for a period in excess of 30 days), and other special categories of people who qualify for benefits
- Those who retired from military careers
- Immediate family members of people in the previous two categories
- Surviving family members of people from the first two categories.

A stratified sample design was used to select DoD health care beneficiaries for the 2019 Adult HCSDB. Specific information on the sample design appears in "Health Care Survey of DoD Beneficiaries: 2019 Adult Sampling Report", Mathematica Policy Research, Washington, D.C.

We examined response rates to identify patterns across different domains or characteristics. While analysts prefer weighted rates that reflect the estimated proportion of respondents among all beneficiaries, operational staff is often interested in getting unweighted measures. All tables include unweighted and weighted values. In the following, we focus on discussing unweighted response rates for domains of interest.

Table 1.1 below provides data regarding response rates for the 2019 Adult HCSDB for the third quarter, quarters I-II with the additional "trickle" responses, and the combined dataset by beneficiary groups, and by enrollment status.

- **Overall:** The overall unweighted response rate for the combined of 2019 Adult HCSDB was about 8.9 percent, down from 12.5 percent in 2018.
- **Beneficiary group and enrollment status:** Response rates across beneficiary groups and enrollment status are shown below. We achieved our highest response rate from retirees over 65 years and our lowest response rate from Active Duty family members.

Table 1.1

Response Rates Overall and by Enrollee Beneficiary Group: Quarters I-III, 2019

| Category                                   | Q1 2019<br>Unweighted<br>Percent | Q1 2019<br>Weighted<br>Percent | Q2 2019<br>Unweighted<br>Percent | Q2 2019<br>Weighted<br>Percent | Q3 2019<br>Unweighted<br>Percent | Q3 2019<br>Weighted<br>Percent | Combined<br>Unweighted<br>Percent | Combined<br>Weighted<br>Percent |
|--|----------------------------------|--------------------------------|----------------------------------|--------------------------------|----------------------------------|--------------------------------|-----------------------------------|---------------------------------|
| Overall                                    | 8.8                              | 14.7                           | 9.3                              | 15.8                           | 8.6                              | 14.1                           | 8.9                               | 14.9                            |
| Active Duty                                | 12.7                             | 11.1                           | 12.4                             | 10.9                           | 13.2                             | 10.7                           | 12.7                              | 10.9                            |
| Active Duty family,<br>Prime, civilian PCM | 3.6                              | 3.7                            | 3.9                              | 3.3                            | 3.4                              | 3.2                            | 3.6                               | 3.4                             |
| Active Duty family,<br>Prime, military PCM | 3.9                              | 4.0                            | 3.4                              | 3.7                            | 3.6                              | 3.6                            | 3.6                               | 3.8                             |
| Active Duty family,<br>non-enrollee        | 3.4                              | 3.5                            | 3.0                              | 3.0                            | 2.9                              | 2.9                            | 3.2                               | 3.1                             |
| Retired,<65, civilian<br>PCM               | 13.9                             | 13.7                           | 16.9                             | 16.8                           | 12.0                             | 12.0                           | 14.1                              | 14.2                            |
| Retired,<65, military<br>PCM               | 13.4                             | 13.1                           | 13.6                             | 13.7                           | 12.8                             | 12.7                           | 13.3                              | 13.2                            |
| Retired,<65, non-<br>enrollee              | 11.3                             | 12.4                           | 11.2                             | 13.0                           | 10.7                             | 11.6                           | 11.1                              | 12.3                            |
| Retired,65+, enrollee                      | 23.5                             | 23.4                           | 25.3                             | 24.1                           | 23.2                             | 21.5                           | 23.9                              | 23.0                            |
| Retired,65+, non-<br>enrollee              | 23.8                             | 23.9                           | 26.4                             | 26.6                           | 23.4                             | 23.4                           | 24.3                              | 24.6                            |
| TRICARE Reserve<br>Select                  | 8.9                              | 8.9                            | 9.4                              | 9.4                            | 9.4                              | 9.4                            | 9.2                               | 9.2                             |

Appendix G (Response Rate Tables) contains tables showing unweighted and weighted response rates for all three quarters and the combined annual dataset. We summarize results about unweighted response rates for selected domains as follows:

- Regions: Combined response rates across regions range from 8.8 percent in the West to 9.0 percent in the East and Overseas (Table G.9).
- Sex: Combined response rate for women is 6.9 percent as compared to 11.9 percent for men (Table G.3).
- OCONUS: Combined response rate for Western Pacific is 8.3 percent as compared to 9.6 percent for Latin America (Table G.2).
- Catchment areas: Combined response rates across catchment areas that were represented in all quarters range from 4.7 percent for Darnall ACH-Ft. Hood to 34.2 percent for Walter Reed AMC-Washington DC (Table G.6).
- Beneficiary groups by sex: Women respond at a higher rate than men for both Active Duty and Active Duty family members, 15.4 percent versus 12.1 percent and 3.7 percent versus 2.3 percent, respectively. The opposite pattern emerges for retirees, survivors and family members 65 and older, 19.9 percent for women versus 29.3 percent for men. The response rates for retirees less than 65 are 14.0 for men vs 11.4 for women (Table G.11).
- Beneficiary group by service affiliation (Army, Navy, Air Force, Marine Corps, Coast Guard, Other/Unknown): Among service affiliations, the smallest combined response rate comes from dependents of Active Duty in the Marine Corps with 2.5 percent and the largest from retirees,



survivors, and family members 65 and older with other/unknown service affiliation with 47.8 percent. (Table G.12).

#### Other Documents on the 2019 HCSDB

This document is intended for programmers and analysts using the annual 2019 Adult HCSDB data. The following is a list of other documents that may be requested from the Defense Health Agency Office:

- Health Care Survey of DoD Beneficiaries: 2019 Adult Sampling Report
- 2019 Health Care Survey of DoD Beneficiaries: Adult Technical Manual
- 2019 Health Care Survey of DoD Beneficiaries: TRICARE Annual Report

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Chapter

2

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## Survey of Adults

This chapter presents information on the survey administration cycle for the annual 2019 Adult Health Care Survey of DoD Beneficiaries (HCSDB), with specific details on the survey mailing cycle and the number of surveys returned.

### A. SURVEY OPERATIONS ACTIVITIES

The Health Care Survey of DoD Beneficiaries (HCSDB) converted from a mail survey with Internet option in previous years to an all-internet survey in FY2014. Starting in Quarter III of FY2015, a sub-sample of beneficiaries – excluding Active Duty, Guard/Reserve, and some Inactive Guard/Reserve with e-mail addresses – received a paper questionnaire along with the reminder letter in addition to the mail version of the pre-notification letter. Operational support for the HCSDB in 2019 involved two mailings to all beneficiaries and ten emailings to Active Duty members in all three quarters. In Quarter III, the 2 mailings to all beneficiaries were on March 5, 2019, and April 9, 2019, and the ten emailings to Active Duty members were between March 12, 2019 and May 14, 2019.

The mailings for the HCSDB include:

1. Invitation letter with instructions on how to access the Internet survey.
2. Reminder letter with instructions on how to access the Internet survey.
3. A paper questionnaire.

All beneficiaries received a mail version of the pre-notification letter. Approximately halfway through each quarterly field period, a sample of non-respondents was drawn from those without an e-mail address, and those individuals were mailed a paper questionnaire with their reminder letter. In other words, the paper surveys were intended for beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors. Those service members with e-mail addresses were reminded through e-mail ten times. A special letter was sent to family members of current or former service members in an effort to specifically target this low responding group. In Quarter III, 37,527 non-respondents were sampled, and the field period was 11 weeks.

The invitation letter includes instructions on how to do the survey via the Internet. The reminder letter encourages the beneficiary to complete the survey and provides the respondent with their Internet password. Furthermore, Mathematica emailed the Active Duty members ten times in each quarter of 2019. Each email included the service members' password for the survey.

### B. SAMPLE

A change in the sample file to increase response rate was initiated in Quarter I, 2014. Up to Quarter I, 2009, the Adult HCSDB was conducted quarterly on a sample of 50,000 beneficiaries, and starting in Quarter II, 2009, the sample size was increased to 51,000. In Quarter I, 2014 the sample size was again increased, this time to approximately 100,000 records.

The Quarter I, 2019 sample contained 100,881 records. In Quarter I, the HCSDB invitation letter was mailed/emailed out to 100,488 respondents. The remaining 393 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so

were not able to be mailed/emailed. The Quarter II, 2019 sample contained 100,977 records. In Quarter II, the HCSDB invitation letter was mailed/emailed out to 100,480 respondents. The remaining 497 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The Quarter III, 2019 sample contained 101,645 records. In Quarter III, the HCSDB invitation letter was mailed/emailed out to 101,302 respondents. The remaining 343 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed.

## C. SURVEY PROCESSING

Ipsos applies a Bar Code, Control Number (MIQ) and Password to each beneficiary upon receipt of the sample. This system ensures that all data collected is aggregated and available throughout the survey lifecycle.

Each of the identifying labels for HCSDB is detailed below:

### Barcode

Digits 1-3 – Study Marker (303=HCSDB FY19Q3)

Digits 4-10 – Sequential ID #

Digits 11-14 - Wave Marker (9301=invite, 9302=reminder letter only, 9312=reminder with questionnaire)

Digit 15 – Check Digit

### Control Number (MIQ) - 10-digit unique identifier

Digits 1-3 – Study Marker (303=HCSDB FY19Q3)

Digits 4-10 – Sequential ID #

The HCSDB surveys included a password as described below:

### Password

Non-sequential 7-digit password (for online response access). To ensure that the password is unique across all samples and across all DoD studies, the first digit is assigned to a specific quarter and study. For Quarter III, 2019, the first digit was 8.

## D. ADDRESSES

The quarterly HCSDB is designed so that beneficiaries may receive up to two mailings. Ipsos may collect up to seven address changes for each beneficiary in order to maximize the receipt rate for mailing. Addresses from Center for Health Care Strategies, Inc (CHCS) were used starting in Quarter I, 2008.

The first available address in the following order was used for each mailing.

Respondent Updated

United States Postal Service (USPS) Updated

National Change of Address (NCOA)

CHCS

Residential

Sponsor

Unit

The origin of the addresses is as follows:

- NCOA Address

Upon receipt of the initial sample and prior to the pre-notification mailing, Ipsos selects the best available address for each beneficiary and sends it to an NCOA vendor for updating and hygiene services. The updated address returned by the vendor is marked as the NCOA address. The current definition of “best address” requires Ipsos to compare the date on the Residential address to the date on the CHCS address. The address that has the more current date was sent off for NCOA processing. If the dates are the same or if one/both are missing dates, then the hierarchy of CHCS then Residential prevails.

- Respondent Updates

Respondents were able to report address and status changes via regular mail, telephone, fax, and email. Address changes submitted by respondent were considered priority over any other address type.

- Address Correction via USPS

The USPS provided address corrections on returned mail if available.

- Sample Refreshes

Starting in Quarter I, 2009, Ipsos only used the deceased and nomatch information from the sample refreshes sent by Altarum, and did not use any refreshed addresses in order to maintain the integrity of the NCOA address. Starting in Quarter IV, 2011, the only Active Duty respondents who were mailed surveys were those who did not have a valid/known email address.

Tables 2.1.1-2.1.3 give the address breakdown for each mailing by beneficiary category.

Table 2.1.1  
Frequency of Address by Beneficiary Category – Total Sample – Quarter I, 2019

*Note: The survey invitation letters were mailed to all beneficiaries.*

|                                 | Active Duty (ACT) | Dependent of Active Duty (DA) | Guard/ Reserve (GRD) | Dependent of Guard/ Reserve (DGR) | Inactive Guard/ Reserve (IGR) | Dependent of Inactive Guard/ Reserve (IDG) | Retiree (RET)   | Dependent of Retiree (DR) | Survivor (DS) | Other (OTH) | Total           |
|---------------------------------|-------------------|-------------------------------|----------------------|-----------------------------------|-------------------------------|--|-----------------|---------------------------|---------------|-------------|-----------------|
| <b>SURVEY INVITATION LETTER</b> | <b>16614</b>      | <b>38202</b>                  | <b>2411</b>          | <b>6494</b>                       | <b>907</b>                    | <b>2036</b>                                | <b>15251</b>    | <b>16740</b>              | <b>1706</b>   | <b>127</b>  | <b>100488</b>   |
| NCOA Updated CHCS               | 217<br>0.22%      | 262<br>0.26%                  | 30<br>0.03%          | 21<br>0.02%                       | 3<br>0.00%                    | 1<br>0.00%                                 | 67<br>0.07%     | 60<br>0.06%               | 5<br>0.00%    | 1<br>0.00%  | 667<br>0.66%    |
| Original CHCS                   | 6193<br>6.16%     | 7403<br>7.37%                 | 544<br>0.54%         | 357<br>0.36%                      | 47<br>0.05%                   | 25<br>0.02%                                | 3301<br>3.28%   | 3368<br>3.35%             | 213<br>0.21%  | 11<br>0.01% | 21462<br>21.36% |
| NCOA Updated Residence          | 461<br>0.46%      | 2419<br>2.41%                 | 88<br>0.09%          | 368<br>0.37%                      | 51<br>0.05%                   | 156<br>0.16%                               | 401<br>0.40%    | 661<br>0.66%              | 87<br>0.09%   | 14<br>0.01% | 4706<br>4.68%   |
| Original Residence              | 9546<br>9.50%     | 27996<br>27.86%               | 1696<br>1.69%        | 5731<br>5.70%                     | 804<br>0.80%                  | 1846<br>1.84%                              | 11482<br>11.43% | 12608<br>12.55%           | 1390<br>1.38% | 99<br>0.10% | 73198<br>72.84% |
| NCOA Updated Sponsor            | 0<br>0.00%        | 3<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 1<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 5<br>0.00%      |
| Original Sponsor                | 0<br>0.00%        | 119<br>0.12%                  | 0<br>0.00%           | 17<br>0.02%                       | 0<br>0.00%                    | 8<br>0.01%                                 | 0<br>0.00%      | 42<br>0.04%               | 10<br>0.01%   | 2<br>0.00%  | 198<br>0.20%    |
| Original Unit                   | 197<br>0.20%      | 0<br>0.00%                    | 53<br>0.05%          | 0<br>0.00%                        | 2<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 252<br>0.25%    |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

Table 2.1.1 (continued)

*Note: The survey reminder letters were mailed to all Beneficiaries who have not completed the survey. Additionally, paper questionnaires were mailed to a sample of Beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors.*

|                           | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total           |
|---------------------------|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|-----------------|
| <b>REMINDER LETTER</b>    | <b>15385</b>            | <b>37100</b>                        | <b>2205</b>                | <b>6328</b>                                | <b>867</b>                             | <b>1985</b>  | <b>13828</b>     | <b>15866</b>                    | <b>1599</b>      | <b>103</b>     | <b>95266</b>    |
| Respondent/USPS<br>Update | 214<br>0.22%            | 612<br>0.64%                        | 29<br>0.03%                | 69<br>0.07%                                | 17<br>0.02%                            | 29<br>0.03%  | 103<br>0.11%     | 114<br>0.12%                    | 8<br>0.01%       | 1<br>0.00%     | 1196<br>1.26%   |
| Default CHCS              | 221<br>0.23%            | 339<br>0.36%                        | 21<br>0.02%                | 20<br>0.02%                                | 6<br>0.01%                             | 10<br>0.01%  | 93<br>0.10%      | 99<br>0.10%                     | 14<br>0.01%      | 0<br>0.00%     | 823<br>0.86%    |
| Original CHCS<br>Address  | 5357<br>5.62%           | 6959<br>7.30%                       | 450<br>0.47%               | 336<br>0.35%                               | 43<br>0.05%                            | 23<br>0.02%  | 2905<br>3.05%    | 3109<br>3.26%                   | 196<br>0.21%     | 10<br>0.01%    | 19388<br>20.35% |
| Default Residence         | 895<br>0.94%            | 2846<br>2.99%                       | 141<br>0.15%               | 425<br>0.45%                               | 53<br>0.06%                            | 169<br>0.18%   | 555<br>0.58%     | 842<br>0.88%                    | 105<br>0.11%     | 15<br>0.02%    | 6046<br>6.35%   |
| Original Residence        | 8269<br>8.68%           | 25876<br>27.16%                     | 1484<br>1.56%              | 5417<br>5.69%                              | 743<br>0.78%                           | 1733<br>1.82%  | 10172<br>10.68%  | 11518<br>12.09%                 | 1241<br>1.30%    | 69<br>0.07%    | 66522<br>69.83% |
| Default Sponsor           | 1<br>0.00%              | 468<br>0.49%                        | 0<br>0.00%                 | 61<br>0.06%                                | 0<br>0.00%                             | 21<br>0.02%  | 0<br>0.00%       | 184<br>0.19%                    | 35<br>0.04%      | 6<br>0.01%     | 776<br>0.81%    |
| Default Unit              | 428<br>0.45%            | 0<br>0.00%                          | 80<br>0.08%                | 0<br>0.00%                                 | 5<br>0.01%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 2<br>0.00%     | 515<br>0.54%    |

Table 2.1.2  
Frequency of Address by Beneficiary Category – Total Sample – Quarter II, 2019

*Note: The survey invitation letters were mailed to all beneficiaries.*

|   | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total           |
|---|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|-----------------|
| <b>SURVEY<br/>INVITATION<br/>LETTER</b> | <b>25434</b>            | <b>33710</b>                        | <b>2551</b>                | <b>3677</b>                                | <b>796</b>                             | <b>1353</b>  | <b>15174</b>     | <b>16396</b>                    | <b>1288</b>      | <b>101</b>     | <b>100480</b>   |
| NCOA Updated<br>CHCS                    | 527<br>0.52%            | 440<br>0.44%                        | 35<br>0.03%                | 13<br>0.01%                                | 9<br>0.01%                             | 0<br>0.00%   | 104<br>0.10%     | 106<br>0.11%                    | 8<br>0.01%       | 1<br>0.00%     | 1243<br>1.24%   |
| Original CHCS                           | 12128<br>12.07%         | 9405<br>9.36%                       | 881<br>0.88%               | 447<br>0.44%                               | 74<br>0.07%                            | 39<br>0.04%  | 4213<br>4.19%    | 4368<br>4.35%                   | 240<br>0.24%     | 6<br>0.01%     | 31801<br>31.65% |
| NCOA Updated<br>Residence               | 641<br>0.64%            | 1987<br>1.98%                       | 68<br>0.07%                | 189<br>0.19%                               | 36<br>0.04%                            | 97<br>0.10%  | 422<br>0.42%     | 572<br>0.57%                    | 68<br>0.07%      | 10<br>0.01%    | 4090<br>4.07%   |
| Original Residence                      | 11921<br>11.86%         | 21790<br>21.69%                     | 1526<br>1.52%              | 3018<br>3.00%                              | 675<br>0.67%                           | 1215<br>1.21%  | 10435<br>10.39%  | 11328<br>11.27%                 | 966<br>0.96%     | 84<br>0.08%    | 62958<br>62.66% |
| NCOA Updated<br>Sponsor                 | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%      |
| Original Sponsor                        | 0<br>0.00%              | 88<br>0.09%                         | 0<br>0.00%                 | 10<br>0.01%                                | 0<br>0.00%                             | 2<br>0.00%   | 0<br>0.00%       | 22<br>0.02%                     | 6<br>0.01%       | 0<br>0.00%     | 128<br>0.13%    |
| Original Unit                           | 217<br>0.22%            | 0<br>0.00%                          | 41<br>0.04%                | 0<br>0.00%                                 | 2<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 260<br>0.26%    |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

Table 2.1.2 (continued)

*Note: The survey reminder letters were mailed to all Beneficiaries who have not completed the survey. Additionally, paper questionnaires were mailed to a sample of Beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors.*

|                           | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total           |
|---------------------------|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|-----------------|
| <b>REMINDER LETTER</b>    | <b>22926</b>            | <b>32962</b>                        | <b>2231</b>                | <b>3588</b>                                | <b>739</b>                             | <b>1311</b>  | <b>13695</b>     | <b>15405</b>                    | <b>1206</b>      | <b>80</b>      | <b>94143</b>    |
| Respondent/USPS<br>Update | 219<br>0.23%            | 437<br>0.46%                        | 25<br>0.03%                | 32<br>0.03%                                | 8<br>0.01%                             | 16<br>0.02%  | 70<br>0.07%      | 69<br>0.07%                     | 3<br>0.00%       | 1<br>0.00%     | 880<br>0.93%    |
| Default CHCS              | 143<br>0.15%            | 107<br>0.11%                        | 12<br>0.01%                | 5<br>0.01%                                 | 1<br>0.00%                             | 1<br>0.00%   | 21<br>0.02%      | 25<br>0.03%                     | 2<br>0.00%       | 1<br>0.00%     | 318<br>0.34%    |
| Original CHCS<br>Address  | 10430<br>11.08%         | 9042<br>9.60%                       | 720<br>0.76%               | 426<br>0.45%                               | 64<br>0.07%                            | 37<br>0.04%  | 3680<br>3.91%    | 4007<br>4.26%                   | 218<br>0.23%     | 4<br>0.00%     | 28628<br>30.41% |
| Default Residence         | 1445<br>1.53%           | 2514<br>2.67%                       | 147<br>0.16%               | 213<br>0.23%                               | 44<br>0.05%                            | 102<br>0.11%   | 557<br>0.59%     | 720<br>0.76%                    | 77<br>0.08%      | 16<br>0.02%    | 5835<br>6.20%   |
| Original Residence        | 10247<br>10.88%         | 20643<br>21.93%                     | 1275<br>1.35%              | 2895<br>3.08%                              | 619<br>0.66%                           | 1150<br>1.22%  | 9367<br>9.95%    | 10520<br>11.17%                 | 890<br>0.95%     | 58<br>0.06%    | 57664<br>61.25% |
| Default Sponsor           | 0<br>0.00%              | 219<br>0.23%                        | 1<br>0.00%                 | 17<br>0.02%                                | 0<br>0.00%                             | 5<br>0.01%   | 0<br>0.00%       | 64<br>0.07%                     | 16<br>0.02%      | 0<br>0.00%     | 322<br>0.34%    |
| Default Unit              | 442<br>0.47%            | 0<br>0.00%                          | 51<br>0.05%                | 0<br>0.00%                                 | 3<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 496<br>0.53%    |

Table 2.1.3  
Frequency of Address by Beneficiary Category – Total Sample – Quarter III, 2019

Note: The survey invitation letters were mailed to all beneficiaries.

|   | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total           |
|---|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|-----------------|
| <b>SURVEY<br/>INVITATION<br/>LETTER</b> | <b>19756</b>            | <b>38466</b>                        | <b>2418</b>                | <b>5230</b>                                | <b>990</b>                             | <b>1865</b>  | <b>14735</b>     | <b>16216</b>                    | <b>1505</b>      | <b>121</b>     | <b>101302</b>   |
| NCOA Updated<br>CHCS                    | 288<br>0.28%            | 371<br>0.37%                        | 33<br>0.03%                | 9<br>0.01%                                 | 9<br>0.01%                             | 0<br>0.00%   | 81<br>0.08%      | 96<br>0.09%                     | 8<br>0.01%       | 0<br>0.00%     | 895<br>0.88%    |
| Original CHCS                           | 8197<br>8.09%           | 9420<br>9.30%                       | 674<br>0.67%               | 479<br>0.47%                               | 60<br>0.06%                            | 25<br>0.02%  | 4013<br>3.96%    | 4129<br>4.08%                   | 219<br>0.22%     | 16<br>0.02%    | 27232<br>26.88% |
| NCOA Updated<br>Residence               | 586<br>0.58%            | 2483<br>2.45%                       | 74<br>0.07%                | 283<br>0.28%                               | 61<br>0.06%                            | 146<br>0.14%   | 389<br>0.38%     | 536<br>0.53%                    | 92<br>0.09%      | 10<br>0.01%    | 4660<br>4.60%   |
| Original Residence                      | 10539<br>10.40%         | 26070<br>25.73%                     | 1601<br>1.58%              | 4448<br>4.39%                              | 858<br>0.85%                           | 1688<br>1.67%  | 10252<br>10.12%  | 11425<br>11.28%                 | 1176<br>1.16%    | 95<br>0.09%    | 68152<br>67.28% |
| NCOA Updated<br>Sponsor                 | 0<br>0.00%              | 2<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 2<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 4<br>0.00%      |
| Original Sponsor                        | 0<br>0.00%              | 120<br>0.12%                        | 0<br>0.00%                 | 11<br>0.01%                                | 0<br>0.00%                             | 6<br>0.01%   | 0<br>0.00%       | 28<br>0.03%                     | 10<br>0.01%      | 0<br>0.00%     | 175<br>0.17%    |
| Original Unit                           | 146<br>0.14%            | 0<br>0.00%                          | 36<br>0.04%                | 0<br>0.00%                                 | 2<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 184<br>0.18%    |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

Table 2.1.3 (continued)

*Note: The survey reminder letters were mailed to all Beneficiaries who have not completed the survey. Additionally, paper questionnaires were mailed to a sample of Beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors.*

|                           | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total           |
|---------------------------|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|-----------------|
| <b>REMINDER LETTER</b>    | <b>18271</b>            | <b>37639</b>                        | <b>2205</b>                | <b>5130</b>                                | <b>940</b>                             | <b>1835</b>  | <b>13655</b>     | <b>15535</b>                    | <b>1430</b>      | <b>104</b>     | <b>96744</b>    |
| Respondent/USPS<br>Update | 181<br>0.19%            | 492<br>0.51%                        | 20<br>0.02%                | 50<br>0.05%                                | 12<br>0.01%                            | 17<br>0.02%  | 91<br>0.09%      | 101<br>0.10%                    | 8<br>0.01%       | 0<br>0.00%     | 972<br>1.00%    |
| Default CHCS              | 175<br>0.18%            | 216<br>0.22%                        | 21<br>0.02%                | 29<br>0.03%                                | 4<br>0.00%                             | 7<br>0.01%   | 69<br>0.07%      | 77<br>0.08%                     | 8<br>0.01%       | 1<br>0.00%     | 607<br>0.63%    |
| Original CHCS<br>Address  | 7166<br>7.41%           | 8990<br>9.29%                       | 575<br>0.59%               | 456<br>0.47%                               | 51<br>0.05%                            | 25<br>0.03%  | 3612<br>3.73%    | 3866<br>4.00%                   | 203<br>0.21%     | 12<br>0.01%    | 24956<br>25.80% |
| Default Residence         | 1138<br>1.18%           | 3030<br>3.13%                       | 147<br>0.15%               | 324<br>0.33%                               | 75<br>0.08%                            | 152<br>0.16%   | 582<br>0.60%     | 792<br>0.82%                    | 118<br>0.12%     | 11<br>0.01%    | 6369<br>6.58%   |
| Original Residence        | 9231<br>9.54%           | 24527<br>25.35%                     | 1398<br>1.45%              | 4229<br>4.37%                              | 793<br>0.82%                           | 1621<br>1.68%  | 9301<br>9.61%    | 10547<br>10.90%                 | 1062<br>1.10%    | 79<br>0.08%    | 62788<br>64.90% |
| Default Sponsor           | 0<br>0.00%              | 384<br>0.40%                        | 0<br>0.00%                 | 42<br>0.04%                                | 0<br>0.00%                             | 13<br>0.01%  | 0<br>0.00%       | 152<br>0.16%                    | 31<br>0.03%      | 0<br>0.00%     | 622<br>0.64%    |
| Default Unit              | 380<br>0.39%            | 0<br>0.00%                          | 44<br>0.05%                | 0<br>0.00%                                 | 5<br>0.01%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 1<br>0.00%     | 430<br>0.44%    |

**E. SURVEY ADMINISTRATION TIMELINE****Quarter I**

| <b>Event</b>            | <b>Date</b>   |
|-------------------------|---------------|
| File Receipt            | Sept 20, 2018 |
| NCOA Update             | Sept 21, 2018 |
| Invitation letter       | Oct 5, 2018   |
| Email 1 reminder to AD  | Oct 16, 2018  |
| Altarum-DEERS Update    | Oct 26, 2018  |
| Email 2 reminder to AD  | Oct 23, 2018  |
| Email 3 reminder to AD  | Oct 30, 2018  |
| Email 4 reminder to AD  | Nov 6, 2018   |
| Reminder letter         | Nov 9, 2018   |
| Email 5 reminder to AD  | Nov 13, 2018  |
| Email 6 reminder to AD  | Nov 20, 2018  |
| Email 7 reminder to AD  | Dec 4, 2018   |
| Email 8 reminder to AD  | Dec 18, 2018  |
| Email 9 reminder to AD  | Jan 8, 2019   |
| Email 10 reminder to AD | Jan 22, 2019  |
| Close of Field          | Jan 31, 2019  |
| File to MPR             | Feb 15, 2019  |

**Quarter II**

| <b>Event</b>            | <b>Date</b>  |
|-------------------------|--------------|
| File Receipt            | Dec 19, 2018 |
| NCOA Update             | Dec 20, 2018 |
| Invitation letter       | Jan 4, 2019  |
| Email 1 reminder to AD  | Jan 8, 2019  |
| Altarum-DEERS Update    | Jan 22, 2019 |
| Email 2 reminder to AD  | Jan 15, 2019 |
| Email 3 reminder to AD  | Jan 22, 2019 |
| Email 4 reminder to AD  | Jan 29, 2019 |
| Reminder letter         | Feb 12, 2019 |
| Email 5 reminder to AD  | Feb 5, 2019  |
| Email 6 reminder to AD  | Feb 12, 2019 |
| Email 7 reminder to AD  | Feb 29, 2019 |
| Email 8 reminder to AD  | Feb 26, 2019 |
| Email 9 reminder to AD  | Mar 5, 2019  |
| Email 10 reminder to AD | Mar 19, 2019 |
| Close of Field          | Mar 29, 2019 |
| File to MPR             | Apr 12, 2019 |

## Quarter III

| <b>Event</b>            | <b>Date</b>  |
|-------------------------|--------------|
| File Receipt            | Feb 19, 2019 |
| NCOA Update             | Feb 20, 2019 |
| Invitation letter       | Mar 5, 2019  |
| Email 1 reminder to AD  | Mar 12, 2019 |
| Altarum-DEERS Update    | Mar 19, 2019 |
| Email 2 reminder to AD  | Mar 19, 2019 |
| Email 3 reminder to AD  | Mar 26, 2019 |
| Email 4 reminder to AD  | Apr 2, 2019r |
| Reminder letter         | Apr 9, 2019  |
| Email 5 reminder to AD  | Apr 9, 2019  |
| Email 6 reminder to AD  | Apr 16, 2019 |
| Email 7 reminder to AD  | Apr 23, 2019 |
| Email 8 reminder to AD  | Apr 30, 2019 |
| Email 9 reminder to AD  | May 7, 2019  |
| Email 10 reminder to AD | May 14, 2019 |
| Close of Field          | May 21, 2019 |
| File to MPR             | May 30, 2019 |

## F. DISPOSITION CODES

Ipsos assigns disposition codes to each sample member as the information is received and questionnaire is returned. These codes are outlined below.

- FLAG\_FIN=1  
Returned survey – survey was completed and returned.
- FLAG\_FIN=2  
Returned ineligible – survey was returned with at least one question marked and information that the beneficiary was ineligible. The information indicating ineligibility may have come by mail, phone, fax, or the survey itself.
- FLAG\_FIN=3  
Returned blank – temporarily ill or incapacitated. Survey was returned blank along with information that the beneficiary was temporarily ill or incapacitated. These sample members were eligible.
- FLAG\_FIN=4  
Returned blank – deceased. Survey was returned blank along with information that the beneficiary was deceased. These sample members were ineligible.
- FLAG\_FIN=5  
Returned blank – incarcerated or permanently incapacitated. Survey was returned blank along with information that the beneficiary was incarcerated or permanently hospitalized. These sample members were ineligible.

- FLAG\_FIN=6  
Returned blank – left military or divorced after date of initial sample pull, retired. Survey was returned blank along with information that the beneficiary left the military after initial sample pull, divorced after initial sample pull, or retired. These sample members were eligible.
- FLAG\_FIN=7  
Returned blank – not eligible on date of initial sample pull. Survey was returned blank along with information that the beneficiary was not eligible for Military Health System Plan on initial sample pull. These sample members were ineligible.
- FLAG\_FIN=8  
Returned blank – other eligible. Survey was returned blank along with a reason given by the sample member. These sample members were eligible.
- FLAG\_FIN=9  
Returned blank – no reason. Survey was returned blank without an explanation. These sample members were eligible.
- FLAG\_FIN=10  
No return – temporarily ill or incapacitated. Survey was not returned and beneficiary was temporarily ill or incapacitated. These sample members were eligible.
- FLAG\_FIN=11  
No return – active refuser. Survey was not returned and beneficiary refused to take part in the survey. These sample members were eligible.
- FLAG\_FIN=12  
No return – deceased. Survey was not returned and beneficiary deceased. These sample members were ineligible.
- FLAG\_FIN=13  
No return – incarcerated or permanently incapacitated. Survey was not returned, beneficiary was incarcerated or permanently hospitalized. These sample members were ineligible.
- FLAG\_FIN=14  
No return – left military or divorced after date of initial sample pull, retired. Survey was not returned, beneficiary left service after initial sample pull, divorced after initial sample pull, or retired. These sample members were eligible.
- FLAG\_FIN=15  
No return – not eligible on date of initial sample pull. Survey was not returned, beneficiary was not eligible for Military Health System Plan on initial sample pull. These sample members were ineligible.

Example: Beneficiary turned 21 and is no longer covered under parents' plan.

- FLAG\_FIN=16  
No return – other eligible. Survey was not returned, beneficiary gave other reason for not completing the survey. These sample members were eligible.

Examples:      Beneficiary claims they have not used benefits in past 12 months.  
                     Beneficiary is away at college, on a religious mission, or lives overseas.  
                     Received information that beneficiary chosen for survey does not speak English well enough to participate.

- FLAG\_FIN=17  
No return – no reason. Survey was not returned, beneficiary gave no reason. These sample members had unknown eligibility.
- FLAG\_FIN=18  
Postal Non Deliverable (PND) – no address remaining. All addresses were attempted, mailing was returned PND. These sample members had unknown eligibility.
- FLAG\_FIN=19  
PND – address remaining at the close of field. At the close of field, the last address used was found invalid, next available was not attempted. These sample members had unknown eligibility.
- FLAG\_FIN=20  
Original Non-Locatable – no address at start of mailing. Substantially incomplete or blank address field before the survey was administered, no mailings attempted. These sample members had unknown eligibility.
- FLAG\_FIN=21  
Beneficiary provides written documentation declining to participate but doesn't specify a reason. These sample members were eligible.
- FLAG\_FIN=22  
Beneficiary indicates they are hospitalized but without providing any way to determine whether incapacity is temporary or permanent. Therefore, eligibility determination can not be made. These sample members had unknown eligibility.
- FLAG\_FIN=23  
Returned blank – deployed. Survey was returned blank along with information that the beneficiary was deployed. These sample members were eligible.
- FLAG\_FIN=24  
No return – deployed. Survey was not returned, beneficiary was deployed. These sample members were eligible.
- FLAG\_FIN=25  
Deceased. Beneficiary coded as deceased due to refresh sample sent by Altarum. These sample members were ineligible.
- FLAG\_FIN=26  
No match. Not eligible indicated by Altarum-DEERS update. Beneficiary coded as no longer being eligible for TRICARE coverage due to sample refresh.

Tables 2.2.1-2.2.3 show frequencies of these disposition codes by beneficiary category.

Table 2.2.1

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter I, 2019

|  | Active Duty (ACT) | Dependent of Active Duty (DA) | Guard/ Reserve (GRD) | Dependent of Guard/ Reserve (DGR) | Inactive Guard/ Reserve (IGR) | Dependent of Inactive Guard/ Reserve (IDG) | Retiree (RET) | Dependent of Retiree (DR) | Survivor (DS) | Other (OTH) | Total         |
|--|-------------------|-------------------------------|----------------------|-----------------------------------|-------------------------------|--|---------------|---------------------------|---------------|-------------|---------------|
| <b>RETURNED</b>  | <b>2239</b>       | <b>1483</b>                   | <b>402</b>           | <b>265</b>                        | <b>87</b>                     | <b>85</b>                                  | <b>2616</b>   | <b>1881</b>               | <b>203</b>    | <b>3</b>    | <b>9264</b>   |
| Completed (1)  | 2239<br>2.22%     | 1483<br>1.47%                 | 402<br>0.40%         | 265<br>0.26%                      | 87<br>0.09%                   | 85<br>0.08%                                | 2616<br>2.59% | 1881<br>1.86%             | 203<br>0.20%  | 3<br>0.00%  | 9264<br>9.18% |
| Ineligible (2)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Temporarily Ill or Incapacitated (3)                             | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Deceased (4)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Incarcerated or Permanently Incapacitated (5)                    | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Left Military or divorced after initial sample pull, retired (6) | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Not Eligible after initial sample pull (7)                       | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Other Eligible (8)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| No Reason (9)  | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| <b>NO RETURN</b>   | <b>12211</b>      | <b>34877</b>                  | <b>1797</b>          | <b>6042</b>                       | <b>780</b>                    | <b>1893</b>                                | <b>12058</b>  | <b>13939</b>              | <b>1307</b>   | <b>91</b>   | <b>84995</b>  |
| Temporarily Ill or Incapacitated (10)                            | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Active Refusal (11)  | 1<br>0.00%        | 1<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 8<br>0.01%    | 9<br>0.01%                | 12<br>0.01%   | 0<br>0.00%  | 31<br>0.03%   |



Table 2.2.1 (continued)

|   | Active Duty (ACT) | Dependent of Active Duty (DA) | Guard/ Reserve (GRD) | Dependent of Guard/ Reserve (DGR) | Inactive Guard/ Reserve (IGR) | Dependent of Inactive Guard/ Reserve (IDG) | Retiree (RET)   | Dependent of Retiree (DR) | Survivor (DS) | Other (OTH) | Total           |
|---|-------------------|-------------------------------|----------------------|-----------------------------------|-------------------------------|--|-----------------|---------------------------|---------------|-------------|-----------------|
| Deceased (12)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 1<br>0.00%      |
| Incarcerated or Permanently Incapacitated (13)                    | 0<br>0.00%        | 1<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%      | 3<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 6<br>0.01%      |
| Left Military or divorced after survey start, retired (14)        | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Not Eligible as of survey start (15)                              | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Other Eligible (16)   | 0<br>0.00%        | 1<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 2<br>0.00%      |
| No Reason (17)  | 12210<br>12.10%   | 34874<br>34.56%               | 1797<br>1.78%        | 6042<br>5.99%                     | 780<br>0.77%                  | 1893<br>1.88%                              | 12047<br>11.94% | 13927<br>13.80%           | 1294<br>1.28% | 91<br>0.09% | 84955<br>84.18% |
| <b>PND</b>  | <b>2205</b>       | <b>1791</b>                   | <b>253</b>           | <b>195</b>                        | <b>45</b>                     | <b>52</b>                                  | <b>588</b>      | <b>930</b>                | <b>192</b>    | <b>11</b>   | <b>6262</b>     |
| No Address Remaining (18)   | 716<br>0.71%      | 642<br>0.64%                  | 82<br>0.08%          | 79<br>0.08%                       | 11<br>0.01%                   | 20<br>0.02%                                | 258<br>0.26%    | 170<br>0.17%              | 54<br>0.05%   | 4<br>0.00%  | 2036<br>2.02%   |
| Address Remains at Close of Field (19)                            | 1407<br>1.39%     | 1132<br>1.12%                 | 128<br>0.13%         | 101<br>0.10%                      | 26<br>0.03%                   | 30<br>0.03%                                | 327<br>0.32%    | 758<br>0.75%              | 137<br>0.14%  | 7<br>0.01%  | 4053<br>4.02%   |
| No Address at Start of Mailing (20)                               | 82<br>0.08%       | 17<br>0.02%                   | 43<br>0.04%          | 15<br>0.01%                       | 8<br>0.01%                    | 2<br>0.00%                                 | 3<br>0.00%      | 2<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 173<br>0.17%    |
| <b>MISCELLANEOUS</b>  | <b>0</b>          | <b>0</b>                      | <b>0</b>             | <b>0</b>                          | <b>0</b>                      | <b>0</b>                                   | <b>0</b>        | <b>0</b>                  | <b>0</b>      | <b>0</b>    | <b>0</b>        |
| Written Refusal without Reason (21)                               | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Ill or Incapacitated – Unsure whether Temporary or Permanent (22) | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |

Table 2.2.1 (continued)

|   | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total         |
|---|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|---------------|
| <b>DEPLOYED</b>   | <b>0</b>                | <b>0</b>                            | <b>0</b>                   | <b>0</b>                                   | <b>0</b>                               | <b>0</b>   | <b>0</b>         | <b>0</b>                        | <b>0</b>         | <b>0</b>       | <b>0</b>      |
| Returned<br>Blank (23)  | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| No Return<br>(24)   | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| <b>SAMPLE<br/>REFRESH</b>                                       | <b>93</b>               | <b>187</b>                          | <b>4</b>                   | <b>11</b>                                  | <b>5</b>                               | <b>10</b>  | <b>18</b>        | <b>13</b>                       | <b>9</b>         | <b>47</b>      | <b>397</b>    |
| Deceased<br>Indicated by<br>Altarm-<br>DEERS<br>Update (25)     | 0<br>0.00%              | 3<br>0.00%                          | 0<br>0.00%                 | 1<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 13<br>0.01%      | 7<br>0.01%                      | 1<br>0.00%       | 0<br>0.00%     | 25<br>0.02%   |
| Not Eligible<br>Indicated by<br>Altarm-<br>DEERS<br>Update (26) | 93<br>0.09%             | 184<br>0.18%                        | 4<br>0.00%                 | 10<br>0.01%                                | 5<br>0.00%                             | 10<br>0.01%  | 5<br>0.00%       | 6<br>0.01%                      | 8<br>0.01%       | 47<br>0.05%    | 372<br>0.37%  |
| <b>TOTALS</b>   | <b>16748</b>            | <b>38338</b>                        | <b>2456</b>                | <b>6513</b>                                | <b>917</b>                             | <b>2040</b>  | <b>15280</b>     | <b>16763</b>                    | <b>1711</b>      | <b>152</b>     | <b>100918</b> |
| <b>YIELD RATE</b>   | <b>13.37%</b>           | <b>3.87%</b>                        | <b>16.37%</b>              | <b>4.07%</b>                               | <b>9.49%</b>                           | <b>4.17%</b>   | <b>17.12%</b>    | <b>11.22%</b>                   | <b>11.86%</b>    | <b>1.97%</b>   | <b>9.18%</b>  |

Table 2.2.2

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter II, 2019

|  | Active Duty (ACT) | Dependent of Active Duty (DA) | Guard/ Reserve (GRD) | Dependent of Guard/ Reserve (DGR) | Inactive Guard/ Reserve (IGR) | Dependent of Inactive Guard/ Reserve (IDG) | Retiree (RET) | Dependent of Retiree (DR) | Survivor (DS) | Other (OTH) | Total         |
|--|-------------------|-------------------------------|----------------------|-----------------------------------|-------------------------------|--|---------------|---------------------------|---------------|-------------|---------------|
| <b>RETURNED</b>  | <b>3360</b>       | <b>1139</b>                   | <b>430</b>           | <b>145</b>                        | <b>86</b>                     | <b>55</b>                                  | <b>2582</b>   | <b>1879</b>               | <b>168</b>    | <b>2</b>    | <b>9846</b>   |
| Completed (1)  | 3360<br>3.33%     | 1139<br>1.13%                 | 430<br>0.43%         | 145<br>0.14%                      | 86<br>0.09%                   | 55<br>0.05%                                | 2581<br>2.56% | 1878<br>1.86%             | 168<br>0.17%  | 2<br>0.00%  | 9844<br>9.75% |
| Ineligible (2)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%    | 1<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 2<br>0.00%    |
| Temporarily Ill or Incapacitated (3)                             | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Deceased (4)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Incarcerated or Permanently Incapacitated (5)                    | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Left Military or divorced after initial sample pull, retired (6) | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Not Eligible after initial sample pull (7)                       | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Other Eligible (8)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| No Reason (9)  | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| <b>NO RETURN</b>   | <b>18571</b>      | <b>31299</b>                  | <b>1882</b>          | <b>3440</b>                       | <b>666</b>                    | <b>1262</b>                                | <b>12256</b>  | <b>13815</b>              | <b>1007</b>   | <b>65</b>   | <b>84263</b>  |
| Temporarily Ill or Incapacitated (10)                            | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%    | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%    |
| Active Refusal (11)  | 0<br>0.00%        | 1<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 6<br>0.01%    | 6<br>0.01%                | 3<br>0.00%    | 0<br>0.00%  | 16<br>0.02%   |

Table 2.2.2 (continued)

|   | Active Duty (ACT) | Dependent of Active Duty (DA) | Guard/ Reserve (GRD) | Dependent of Guard/ Reserve (DGR) | Inactive Guard/ Reserve (IGR) | Dependent of Inactive Guard/ Reserve (IDG) | Retiree (RET)   | Dependent of Retiree (DR) | Survivor (DS) | Other (OTH) | Total           |
|---|-------------------|-------------------------------|----------------------|-----------------------------------|-------------------------------|--|-----------------|---------------------------|---------------|-------------|-----------------|
| Deceased (12)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%      | 1<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 2<br>0.00%      |
| Incarcerated or Permanently Incapacitated (13)                    | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%      | 3<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 5<br>0.00%      |
| Left Military or divorced after survey start, retired (14)        | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 1<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 1<br>0.00%      |
| Not Eligible as of survey start (15)                              | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Other Eligible (16)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| No Reason (17)  | 18571<br>18.39%   | 31298<br>30.99%               | 1882<br>1.86%        | 3440<br>3.41%                     | 666<br>0.66%                  | 1262<br>1.25%                              | 12248<br>12.13% | 13804<br>13.67%           | 1003<br>0.99% | 65<br>0.06% | 84239<br>83.41% |
| <b>PND</b>  | <b>3558</b>       | <b>1205</b>                   | <b>272</b>           | <b>97</b>                         | <b>43</b>                     | <b>31</b>                                  | <b>341</b>      | <b>706</b>                | <b>113</b>    | <b>14</b>   | <b>6380</b>     |
| No Address Remaining (18)   | 1000<br>0.99%     | 375<br>0.37%                  | 85<br>0.08%          | 24<br>0.02%                       | 8<br>0.01%                    | 9<br>0.01%                                 | 114<br>0.11%    | 96<br>0.10%               | 25<br>0.02%   | 2<br>0.00%  | 1738<br>1.72%   |
| Address Remains at Close of Field (19)                            | 2449<br>2.42%     | 819<br>0.81%                  | 151<br>0.15%         | 66<br>0.07%                       | 33<br>0.03%                   | 20<br>0.02%                                | 227<br>0.22%    | 609<br>0.60%              | 87<br>0.09%   | 12<br>0.01% | 4473<br>4.43%   |
| No Address at Start of Mailing (20)                               | 109<br>0.11%      | 11<br>0.01%                   | 36<br>0.04%          | 7<br>0.01%                        | 2<br>0.00%                    | 2<br>0.00%                                 | 0<br>0.00%      | 1<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 169<br>0.17%    |
| <b>MISCELLANEOUS</b>  | <b>0</b>          | <b>0</b>                      | <b>0</b>             | <b>0</b>                          | <b>0</b>                      | <b>0</b>                                   | <b>0</b>        | <b>0</b>                  | <b>0</b>      | <b>0</b>    | <b>0</b>        |
| Written Refusal without Reason (21)                               | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Ill or Incapacitated – Unsure whether Temporary or Permanent (22) | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |

Table 2.2.2 (continued)

|  | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total         |
|--|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|---------------|
| <b>DEPLOYED</b>  | <b>0</b>                | <b>0</b>                            | <b>0</b>                   | <b>0</b>                                   | <b>0</b>                               | <b>0</b>   | <b>0</b>         | <b>0</b>                        | <b>0</b>         | <b>0</b>       | <b>0</b>      |
| Returned<br>Blank (23)   | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| No Return<br>(24)  | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| <b>SAMPLE<br/>REFRESH</b>  | <b>181</b>              | <b>203</b>                          | <b>7</b>                   | <b>8</b>                                   | <b>6</b>                               | <b>13</b>  | <b>10</b>        | <b>17</b>                       | <b>9</b>         | <b>54</b>      | <b>508</b>    |
| Deceased<br>Indicated by<br>Altarum-<br>DEERS<br>Update (25)     | 2<br>0.00%              | 3<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 10<br>0.01%      | 8<br>0.01%                      | 2<br>0.00%       | 0<br>0.00%     | 25<br>0.02%   |
| Not Eligible<br>Indicated by<br>Altarum-<br>DEERS<br>Update (26) | 179<br>0.18%            | 200<br>0.20%                        | 7<br>0.01%                 | 8<br>0.01%                                 | 6<br>0.01%                             | 13<br>0.01%  | 0<br>0.00%       | 9<br>0.01%                      | 7<br>0.01%       | 54<br>0.05%    | 483<br>0.48%  |
| <b>TOTALS</b>  | <b>25670</b>            | <b>33846</b>                        | <b>2591</b>                | <b>3690</b>                                | <b>801</b>                             | <b>1361</b>  | <b>15189</b>     | <b>16417</b>                    | <b>1297</b>      | <b>135</b>     | <b>100997</b> |
| <b>YIELD RATE</b>  | <b>13.09%</b>           | <b>3.37%</b>                        | <b>16.60%</b>              | <b>3.93%</b>                               | <b>10.74%</b>                          | <b>4.04%</b>   | <b>17.00%</b>    | <b>11.45%</b>                   | <b>12.95%</b>    | <b>1.48%</b>   | <b>9.75%</b>  |

Table 2.2.3

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter III, 2019

|  | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total         |
|--|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|---------------|
| <b>RETURNED</b>  | <b>2777</b>             | <b>1346</b>                         | <b>464</b>                 | <b>201</b>                                 | <b>112</b>                             | <b>57</b>  | <b>2391</b>      | <b>1721</b>                     | <b>170</b>       | <b>3</b>       | <b>9242</b>   |
| Completed (1)  | 2777<br>2.73%           | 1346<br>1.32%                       | 464<br>0.46%               | 201<br>0.20%                               | 112<br>0.11%                           | 57<br>0.06%  | 2391<br>2.35%    | 1721<br>1.69%                   | 169<br>0.17%     | 3<br>0.00%     | 9241<br>9.09% |
| Ineligible (2)   | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 1<br>0.00%       | 0<br>0.00%     | 1<br>0.00%    |
| Temporarily III<br>or<br>Incapacitated<br>(3)                                | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| Deceased (4)   | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| Incarcerated or<br>Permanently<br>Incapacitated (5)                          | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| Left Military or<br>divorced after<br>initial sample<br>pull, retired<br>(6) | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| Not Eligible<br>after initial<br>sample pull<br>(7)                          | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| Other Eligible<br>(8)  | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| No Reason (9)  | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| <b>NO RETURN</b>   | <b>14766</b>            | <b>35819</b>                        | <b>1782</b>                | <b>4896</b>                                | <b>831</b>                             | <b>1746</b>  | <b>12009</b>     | <b>13761</b>                    | <b>1184</b>      | <b>94</b>      | <b>86888</b>  |
| Temporarily III<br>or<br>Incapacitated<br>(10)                               | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 1<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 1<br>0.00%    |
| Active Refusal<br>(11)   | 3<br>0.00%              | 2<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 7<br>0.01%       | 4<br>0.00%                      | 4<br>0.00%       | 0<br>0.00%     | 20<br>0.02%   |

Table 2.2.3 (continued)

|   | Active Duty (ACT) | Dependent of Active Duty (DA) | Guard/ Reserve (GRD) | Dependent of Guard/ Reserve (DGR) | Inactive Guard/ Reserve (IGR) | Dependent of Inactive Guard/ Reserve (IDG) | Retiree (RET)   | Dependent of Retiree (DR) | Survivor (DS) | Other (OTH) | Total           |
|---|-------------------|-------------------------------|----------------------|-----------------------------------|-------------------------------|--|-----------------|---------------------------|---------------|-------------|-----------------|
| Deceased (12)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Incarcerated or Permanently Incapacitated (13)                    | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 1<br>0.00%      | 3<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 5<br>0.00%      |
| Left Military or divorced after survey start, retired (14)        | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Not Eligible as of survey start (15)                              | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Other Eligible (16)   | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| No Reason (17)  | 14763<br>14.52%   | 35817<br>35.22%               | 1782<br>1.75%        | 4896<br>4.81%                     | 831<br>0.82%                  | 1746<br>1.72%                              | 12001<br>11.80% | 13753<br>13.52%           | 1179<br>1.16% | 94<br>0.09% | 86862<br>85.41% |
| <b>PND</b>  | <b>2284</b>       | <b>1269</b>                   | <b>211</b>           | <b>135</b>                        | <b>44</b>                     | <b>58</b>                                  | <b>351</b>      | <b>751</b>                | <b>151</b>    | <b>7</b>    | <b>5261</b>     |
| No Address Remaining (18)   | 516<br>0.51%      | 308<br>0.30%                  | 53<br>0.05%          | 47<br>0.05%                       | 9<br>0.01%                    | 22<br>0.02%                                | 121<br>0.12%    | 146<br>0.14%              | 30<br>0.03%   | 3<br>0.00%  | 1255<br>1.23%   |
| Address Remains at Close of Field (19)                            | 1658<br>1.63%     | 937<br>0.92%                  | 117<br>0.12%         | 81<br>0.08%                       | 35<br>0.03%                   | 34<br>0.03%                                | 228<br>0.22%    | 605<br>0.59%              | 120<br>0.12%  | 4<br>0.00%  | 3819<br>3.76%   |
| No Address at Start of Mailing (20)                               | 110<br>0.11%      | 24<br>0.02%                   | 41<br>0.04%          | 7<br>0.01%                        | 0<br>0.00%                    | 2<br>0.00%                                 | 2<br>0.00%      | 0<br>0.00%                | 1<br>0.00%    | 0<br>0.00%  | 187<br>0.18%    |
| <b>MISCELLANEOUS</b>  | <b>0</b>          | <b>0</b>                      | <b>0</b>             | <b>0</b>                          | <b>0</b>                      | <b>0</b>                                   | <b>0</b>        | <b>0</b>                  | <b>0</b>      | <b>0</b>    | <b>0</b>        |
| Written Refusal without Reason (21)                               | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |
| Ill or Incapacitated – Unsure whether Temporary or Permanent (22) | 0<br>0.00%        | 0<br>0.00%                    | 0<br>0.00%           | 0<br>0.00%                        | 0<br>0.00%                    | 0<br>0.00%                                 | 0<br>0.00%      | 0<br>0.00%                | 0<br>0.00%    | 0<br>0.00%  | 0<br>0.00%      |

Table 2.2.3 (continued)

|  | Active<br>Duty<br>(ACT) | Dependent<br>of Active<br>Duty (DA) | Guard/<br>Reserve<br>(GRD) | Dependent<br>of Guard/<br>Reserve<br>(DGR) | Inactive<br>Guard/<br>Reserve<br>(IGR) | Dependent<br>of Inactive<br>Guard/<br>Reserve<br>(IDG) | Retiree<br>(RET) | Dependent<br>of Retiree<br>(DR) | Survivor<br>(DS) | Other<br>(OTH) | Total         |
|--|-------------------------|-------------------------------------|----------------------------|--|--|--|------------------|---------------------------------|------------------|----------------|---------------|
| <b>DEPLOYED</b>  | <b>0</b>                | <b>0</b>                            | <b>0</b>                   | <b>0</b>                                   | <b>0</b>                               | <b>0</b>   | <b>0</b>         | <b>0</b>                        | <b>0</b>         | <b>0</b>       | <b>0</b>      |
| Returned<br>Blank (23)   | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| No Return<br>(24)  | 0<br>0.00%              | 0<br>0.00%                          | 0<br>0.00%                 | 0<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 0<br>0.00%       | 0<br>0.00%                      | 0<br>0.00%       | 0<br>0.00%     | 0<br>0.00%    |
| <b>SAMPLE<br/>REFRESH</b>  | <b>84</b>               | <b>136</b>                          | <b>2</b>                   | <b>6</b>                                   | <b>4</b>                               | <b>8</b>   | <b>15</b>        | <b>12</b>                       | <b>7</b>         | <b>33</b>      | <b>307</b>    |
| Deceased<br>Indicated by<br>Altarum-<br>DEERS<br>Update(25)      | 0<br>0.00%              | 4<br>0.00%                          | 0<br>0.00%                 | 1<br>0.00%                                 | 0<br>0.00%                             | 0<br>0.00%   | 10<br>0.01%      | 7<br>0.01%                      | 1<br>0.00%       | 0<br>0.00%     | 23<br>0.02%   |
| Not Eligible<br>Indicated by<br>Altarum-<br>DEERS<br>Update (26) | 84<br>0.08%             | 132<br>0.13%                        | 2<br>0.00%                 | 5<br>0.00%                                 | 4<br>0.00%                             | 8<br>0.01%   | 5<br>0.00%       | 5<br>0.00%                      | 6<br>0.01%       | 33<br>0.03%    | 284<br>0.28%  |
| <b>TOTALS</b>  | <b>19911</b>            | <b>38570</b>                        | <b>2459</b>                | <b>5238</b>                                | <b>991</b>                             | <b>1869</b>  | <b>14766</b>     | <b>16245</b>                    | <b>1512</b>      | <b>137</b>     | <b>101698</b> |
| <b>YIELD RATE</b>  | <b>13.95%</b>           | <b>3.49%</b>                        | <b>18.87%</b>              | <b>3.84%</b>                               | <b>11.30%</b>                          | <b>3.05%</b>   | <b>16.19%</b>    | <b>10.59%</b>                   | <b>11.24%</b>    | <b>2.19%</b>   | <b>9.09%</b>  |



## Chapter

## 3

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## Description of the Adult HCSDB Database

This chapter presents the procedures for developing the database, and presents the database file layout.

### VARIABLE NAMING CONVENTIONS

The conventions used to name variables on the 2019 Adult HCSDB data file are listed below and summarized in Table 3.1. The naming conventions remain constant across both the three quarters of the 2019 HCSDB.

- **Survey Variables.** Variable names for core survey questions consist of up to eight alphanumeric characters that start with an alpha character ("H" for Adult survey variables), followed by a year designation ("19") and ending with three numbers and, if necessary, one alpha character to identify the relevant survey question. Recoded variables have the same names as on the annotated survey. The original variables are suffixed with "\_O"; these will not be on the public release file.
- **Supplemental Question Variables.** Each quarter, the questionnaire includes a battery of questions on specific health care topics concerning services offered to MHS beneficiaries. Like the core questions, supplemental questions also include up to eight alphanumeric characters; each variable begins with an "S" to distinguish it as a supplemental question, followed by the year designation ("19"). The variable ends with an alphanumeric character or characters denoting the supplemental topic followed by the question number in the supplemental series as necessary.
- **Self-Reported Data.** Defense Manpower Data Center (DMDC) standard demographic self-reporting variables on the adult survey are prefixed with "SR." Survey variables with this naming convention include SRRACEA-SRRACEE (race/ethnicity) and SREDA (education).
- **Coding Scheme Flags and Counts.** Coding Scheme flags, variables like N1-N25, reference the notes in the Coding Scheme for the Adult Survey. See Appendix D for the Coding Schemes for Quarters I – III for more information. Coding Scheme counts are sums of missing value responses for each questionnaire; each of these variable names begins with the 4 characters "MISS."
- **Constructed Independent Variables.** Independent variables are prefixed with an "X." These include original survey variables modified as a result of data cleaning or recoding and newly constructed variables that did not previously exist on the survey file. For example, since the variable PNSEXCD was modified as a result of data cleaning and recoding, it was renamed XSEXA.
- **Constructed Dependent Variables.** Dependent variables are given different prefixes depending on function. Healthy People 2020 variables, for example, are prefixed with an "HP" and all other newly constructed dependent variables are prefixed with a "K."
- **Constructed Restricted Use Variables.** Original DEERS variables that have been recoded to maintain the confidentiality of the respondent are prefixed with "R."
- **Weighting Variables.** Quarterly weighting variables are prefixed with a "FW."

TABLE 3.1  
NAMING CONVENTIONS FOR 2019 HCSDB VARIABLES

| 1 <sup>st</sup> Character:<br>Survey Type  | 2 <sup>nd</sup> – 3 <sup>rd</sup><br>Characters:<br>Survey Year | 4 <sup>th</sup> – 6 <sup>th</sup> Characters:<br>Question #   | Additional Characters:<br>Additional Information   |
|--|---|---|--|
| H= Health<br>Beneficiaries (18<br>and<br>older, Adult<br>Questionnaire)<br>-----<br>S = Supplemental<br>Question | 19  | 001-031, 033-065, 071-073<br><br>-----<br>Quarter I<br>009-011, 014 – Supplemental questions<br>about visits to the respondent's healthcare<br>provider.<br><br>BF4 – Supplemental question about electronic<br>cigarettes<br><br>Quarter II<br>009-011, 014 – Supplemental questions<br>about visits to the respondent's healthcare<br>provider.<br><br>BF4 – Supplemental question about electronic<br>cigarettes<br><br>Quarter III<br>009-011, 014 – Supplemental questions<br>about visits to the respondent's healthcare<br>provider.<br><br>B01-B04 – Supplemental questions about<br>mental health and counseling<br><br>BF4 – Supplemental question about electronic<br>cigarettes | A to V are used to label<br>responses associated<br>with a multiple response<br>question |

| 1 <sup>st</sup> Character:<br>Survey Type | 2 <sup>nd</sup> – 3 <sup>rd</sup><br>Characters:<br>Survey Year | 4 <sup>th</sup> – 7 <sup>th</sup> Characters:<br>Question #   | Additional Characters:<br>Additional Information                                |
|---|---|---|---|
| S = Supplemental Question                 | 19  | <p>Quarter I<br/>BQ01-BQ03 – Supplemental questions about current health plan and reasons for changing health plans</p> <p>Quarter II<br/>BR01-BR02 – Supplemental questions about current health plan and reasons for changing health plans</p> <p>Quarter III<br/>BE01 – Supplemental questions about health conditions</p> <p>BG01-BG03 – Supplemental questions about physical and mental health.</p> | A to L are used to label responses associated with a multiple response question |

| 1 <sup>st</sup> Characters:<br>Variable Group      | Additional Characters:<br>Additional Information   |
|--|--|
| SR=Self-reported demographic data                  | Descriptive text, e.g., SREDA  |
| N=Coding Scheme notes                              | Number referring to Note, e.g., N2   |
| X=Constructed independent variable                 | Descriptive text, e.g., XREGION  |
| HP=Constructed <i>Healthy People 2020</i> variable | Descriptive text, e.g., HP_BP (had blood pressure screening in past two years and know the results)                        |
| R=Constructed restricted use variables             | Descriptive text, e.g., RDAGEQY (Age at time of data collection-capped, 18 and below, 65 and above)                        |
| K=Constructed dependent variables                  | Descriptive text, e.g., KCIVINS (beneficiary covered by civilian insurance)  |
| FW=Quarterly weighting variables                   | Descriptive text, e.g., FWRWT for the overall final quarterly weight; Number referring to replicate weights, e.g., FWRWT10 |
| CFW=Combined annual weighting variables            | Descriptive text, e.g., CFWT for the overall final annual weight; Number referring to replicate weights, e.g., CFWT10      |

## CLEANING AND EDITING CONVENTIONS

Data quality procedures are found in the Coding Scheme tables. The complete Coding Schemes for Quarters I – III appear in Appendix D. They contain detailed instructions for all editing procedures used to correct data inconsistencies and errors. Editing procedures check for appropriate response values

and consistent responses throughout the questionnaire. The steps to insure data quality include the following:

- **Initial Cleaning.** Missing value flags were encoded when Ipsos created the SAS dataset:
  - Skipped items were encoded with SAS missing value code of ‘.’.
- **Data Cleaning and Recoding of Variables – Implementation of the Coding Scheme.** Skip patterns were checked for consistency, and questions that were skipped legitimately were recoded with the SAS missing value of “.N”; questions that were answered, but should have been skipped, were recoded with a SAS missing value of “.C”. When possible, variables were backward coded or forward coded to make all responses consistent within a sequence. Numeric values were checked, and values that were out of range were flagged with the SAS missing value of “.O”.
- **Frequency Checks.** Formatted and unformatted frequency tables for all variables in 2019 Adult HCSDb data file appear in Chapter 5 of this document. These frequency tables and other relevant cross tabulations were used to examine the range of values recorded for each data item to determine the type and magnitude of missing values. All value labels have been checked for accuracy.

## RECORD SELECTION CRITERIA

Blank returns, nonrespondents, and any respondents found to be ineligible for MHS benefits were removed from the database. In addition, among eligible respondents with a non-blank questionnaire, a questionnaire must be “complete” to be included in the database. If there are multiple questionnaires received from a single respondent, only the most complete questionnaire is retained.

To determine if a questionnaire is “complete”, 20 key questions were chosen. These key questions were adapted from the complete questionnaire rule developed by AHRQ for CAHPS surveys. At least 50 percent of these key items (more than nine) must be answered for a questionnaire to be accepted as a complete questionnaire. The key survey variables for the 2019 HCSDb are: H19003, H19005, H19006, H19009, H19013, H19018, H19019, H19027, H19028, H19031, H19033, H19040, H19043, H19048, H19051, H19052, H19065, H19073, SREDA, and the race indicator variables (SRRACEA-SRRACEE).

## Weighting Procedures

The analysis of survey data from complex sample designs, such as the 2019 Adult HCSDb, requires weights to do the following:

- Compensate for variable probabilities of selection
- Adjust for differential response rates
- Improve the precision of the survey-based estimates through post-stratification [for details, see Brick and Kalton (1996) and references cited therein].

Basic sampling weights are equivalent to the reciprocal of the probability of each respondent’s selection into the sample. These basic sampling weights are further adjusted for nonresponse within the classes formed based on the percentiles of the propensity scores from the propensity model. Finally, we poststratified the nonresponse adjusted weights to the frame totals to obtain specific domain weighted totals equal to the population totals. Chapter 5 contains the weighted and unweighted frequencies for each variable in Quarters I-III. The combined annual data set presents the cumulative frequency, weighted and unweighted, of all of the survey variables from all three quarters.

The data set documented here combines three quarterly data sets and includes quarterly and annual weights. The quarterly weights (FWRWT) are based on the probability of being selected in a particular quarter. The annual weights (CFWT) are based on the annual probability of selection. Analysts should use annual weights when calculating cumulative statistics, such as an overall average health care rating. They should use quarterly weights when calculating quarterly statistics. For further details on the 2019 weighting, see “2019 Health Care Survey of DoD Beneficiaries: Technical Manual”.

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## Chapter

## 4

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## Programming Guide

This chapter is designed to help users create tables and variance estimates. Procedures for using SAS, SPSS, and SUDAAN to create estimates are explained. Examples provided in the text are based on the 2019 HCSDB dataset.

### HOW TO MAKE A TABLE USING SAS

The 2019 Adult HCSDB dataset is provided in a SAS 9 format. SAS is a computer software system used for data management, summarization, and analysis. A format library for the adult database is included along with the dataset. SAS can be run interactively or non-interactively (in batch mode), and the sample programs presented here can be run using either method. Special instructions are given later in the chapter for working interactively with the SAS Display Manager System in a Windows environment. All SAS programs generate a LOG and a LST file. The LOG file shows how SAS interprets your program and flags SAS syntax errors. The LST file shows the requested output.

#### File References, Libraries, and Options

SAS recognizes two types of datasets -- permanent and temporary. Permanent datasets, such as the HCSDB, are located through a LIBNAME that references the directory where the data is stored. For example, if the 2019 annual adult dataset is located on a CD-ROM in the subdirectory HCSDB19\FORMA\YEAR2019, your LIBNAME statement must look like this:

```
LIBNAME INFORMA 'F:\HCSDB19\FORMA\YEAR2019';
```

The adult dataset can then be referred to as INFORMA.HCSDB19, where INFORMA is the location of the file HCSDB19.

A format library requires a LIBNAME LIBRARY statement that shows the location of the format library. For example, if the adult format library is stored on your hard drive in a FMTLIB subdirectory, the LIBNAME statement should look like this:

```
LIBNAME LIBRARY 'C:\HCSDB19\FORMA\YEAR2019\FMTLIB';
```

The OPTIONS statement controls page format and line length. A table with a “portrait” orientation might have this statement:

```
OPTIONS PS=79 LS=132;
```

A table with a “landscape” orientation that is left justified would have this OPTIONS statement:

```
OPTIONS PS=50 LS=175 NOCENTER;
```

**DATA Step**

The DATA step is used to create permanent or temporary datasets. It is also used to create new variables, modify existing variables, and limit the number of variables or observations. In a DATA step, you can do any or all of the following activities:

- Construct new variables. For example, to construct a variable of Active Duty by sex:

```
/* Active Duty males */  
IF XSEX = 1 AND XBNFGRP = 1 THEN XSEX_AD = 1;  
* Active Duty females;  
ELSE IF XSEX = 2 and XBNFGRP = 1 THEN XSEX_AD = 2;  
ELSE XSEX_AD = .; /* missing value */
```

[Note: the two methods to insert comments: enclosed within /\* \*/ or beginning with \* and ending with a semicolon]

- Modify existing variables. For example, if the respondent is in region 7, the respondent will be placed in the combined region 7/8:

```
IF XREGION = 7 THEN XREGION = 8
```

- Limit the number of variables. Use a KEEP statement:

```
KEEP XREGION SVCSMPL H19050 H19052;
```

- Limit the number of observations. Use a subsetting IF:

```
/* Keep only TNEX region 1 observations */  
IF XTNEXRG2 = 1;
```

- Create a new temporary dataset. For example, SVC\_1 is a temporary file of observations for only those respondents in service branch 1 (Army):

```
LIBNAME INFORM 'F:\HCSDB19\FORMA';  
DATA SVC_1;  
/* Input file is HCSDB19 */  
SET INFORM.HCSDB19;  
IF SVCSMPL = 1;  
RUN;
```

- Create a new permanent dataset. For example, OUT.SVC\_2 is a permanent dataset only of Navy respondents:

```
LIBNAME INFORM 'F:\HCSDB19\FORMA';  
LIBNAME OUT 'C:\HCSDB19\FORMA';  
DATA OUT.SVC_2;  
SET INFORM.HCSDB19;  
IF SVCSMPL = 2;  
RUN;
```



## PROC TABULATE

PROC TABULATE produces summary statistics in a table layout. The table can have up to three dimensions: page, row, and column. Within any dimension, multiple variables can be reported one after another or hierarchically. Useful statistics that are available in PROC TABULATE include:

- N                      number of observations with nonmissing values
- NMISS                number of observations with missing values
- MEAN                 the arithmetic mean
- SUM                  the sum
- PCTN                 percent that one frequency represents of another frequency
- PCTSUM              percent that one sum represents of another sum

The essential elements to execute PROC TABULATE are outlined below (items within < > are not required):

```
PROC TABULATE DATA=your dataset <option list>;  
CLASS class variables;  
VAR analysis variables;  
TABLE << page expression, > row expression, > column expression </ table options >;  
WEIGHT CFWT;  
RUN;
```

If the input file is to be limited to a specific population, a separate DATA step can precede the TABULATE, or a WHERE statement can be used within the TABULATE procedure. For example, to create a table from only respondents in service branch 1, you would use the following statement after the PROC TABULATE statement:

```
WHERE SVCSMPL = 1;
```

CLASS variables are any variables that are used for grouping; variables such as XTNEXRG2, XSEX, and SVCSMPL are good examples of class variables. Class variables can be either character or numeric and typically have a discrete number of values. Unless MISSING is specified in the options list in the PROC TABULATE statement, any observations with a missing CLASS variable will be dropped from the table.

The VAR statement identifies all analysis variables for a table. Analysis variables must be numeric and can be either discrete or continuous. SAS excludes missing values when computing statistics such as means and percentages.

The WEIGHT statement identifies the numeric variable whose value is used for weighting each analysis variable. In the 2019 annual HCSD, the weight variable is CFWT.

The TABLE statement defines the table features. Every variable listed in this statement **must** be classified as either a class variable or an analysis variable in the CLASS or VAR statements. A comma separates each table dimension (page, row, and column). If there are three dimensions, the first is the page, the second is the row, and the last is the column. If there are only two dimensions, the first is the row and the second is the column. Tables with only one dimension are in column form. Each dimension expression is composed of the same following elements:

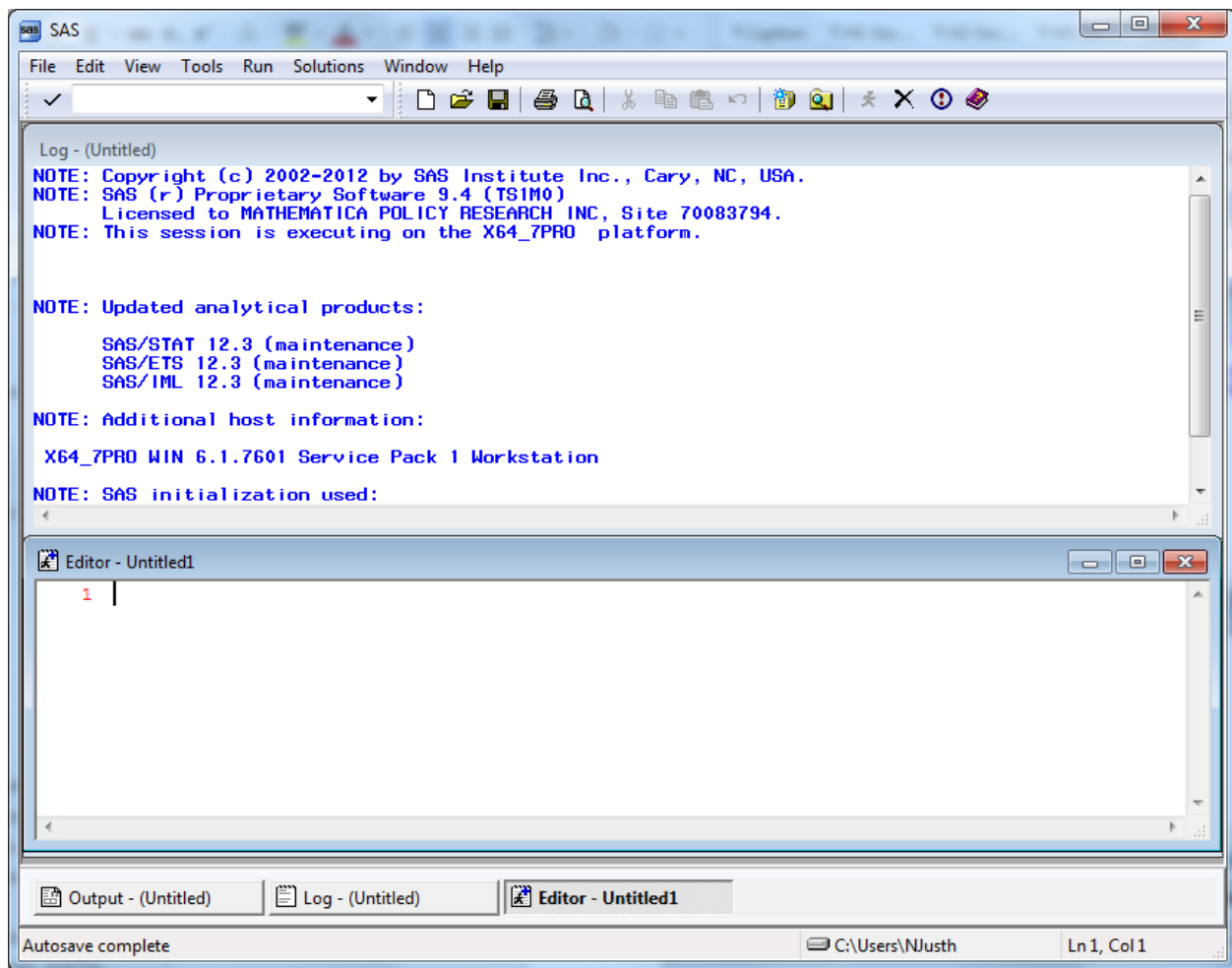
- Analysis variables

- Class variables
- The universal class variable ALL, which summarizes the class variables in the same group or dimension
- Keyword for the statistic to be performed, such as MEAN, SUM, or PCTSUM
- A format modifier, which defines how to format values in cells. For example, F=8.2 will present values with a maximum of 8 positions and 2 digits to the right of the decimal.
- Labels, which temporarily replace variable names and statistic keywords. These labels have the form =*/label*; for example, XTNEXRG2= 'TNEX Region' or MEAN= ' ' (to eliminate the word MEAN from the headings).
- Crossing operator \* (asterisk). The asterisk is used to cross elements within the same dimension. For example, you would use XENRLLMT\*XSEXA to cross enrollment status by sex. The asterisk is also used to connect the statistic (e.g., MEAN, SUM) to the appropriate dimension; for example, to calculate the mean of respondents' satisfaction with all health care in the last 12 months, you would use H19018\*MEAN.
- Denominator definitions are enclosed by < > (brackets).
- Concatenation operator is a single space between elements in a dimension. For example, to concatenate satisfaction with all health care in the last 12 months with satisfaction with health plan, you would use H19018 H19048.
- Grouping is accomplished with parentheses. Below is an example of grouping, concatenation, and crossing within a single dimension:

**(XBNFGRP ALL)\*XSEXA**

### **The SAS Display Manager System**

The SAS Display Manager system provides an interactive tool for running SAS commands, like those given above, in the Windows environment. Double clicking the SAS icon on the desktop begins the SAS session. When you first enter SAS version 9, the following screen opens.

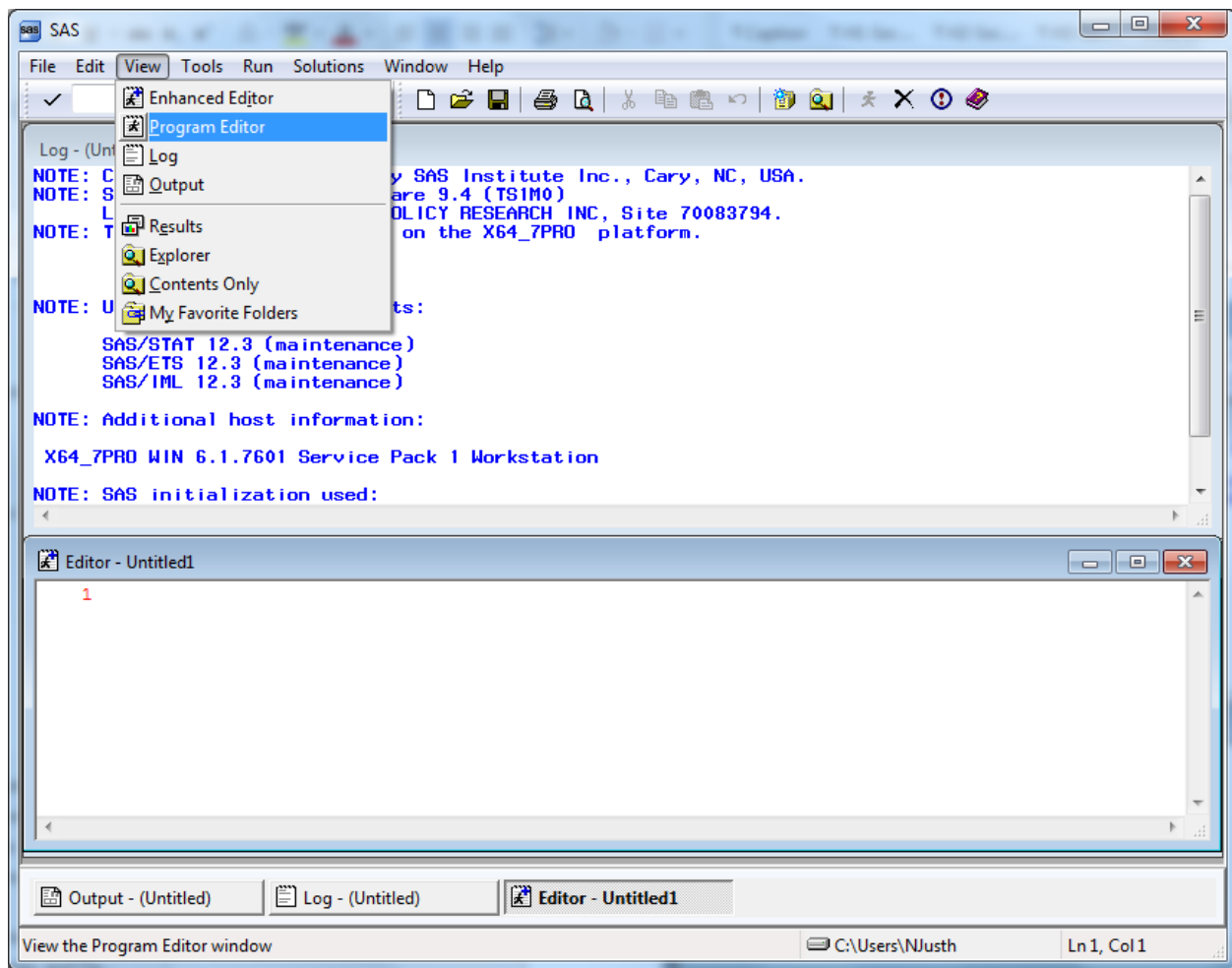


The screen is divided into two windows, a Log window above and an Editor window below.

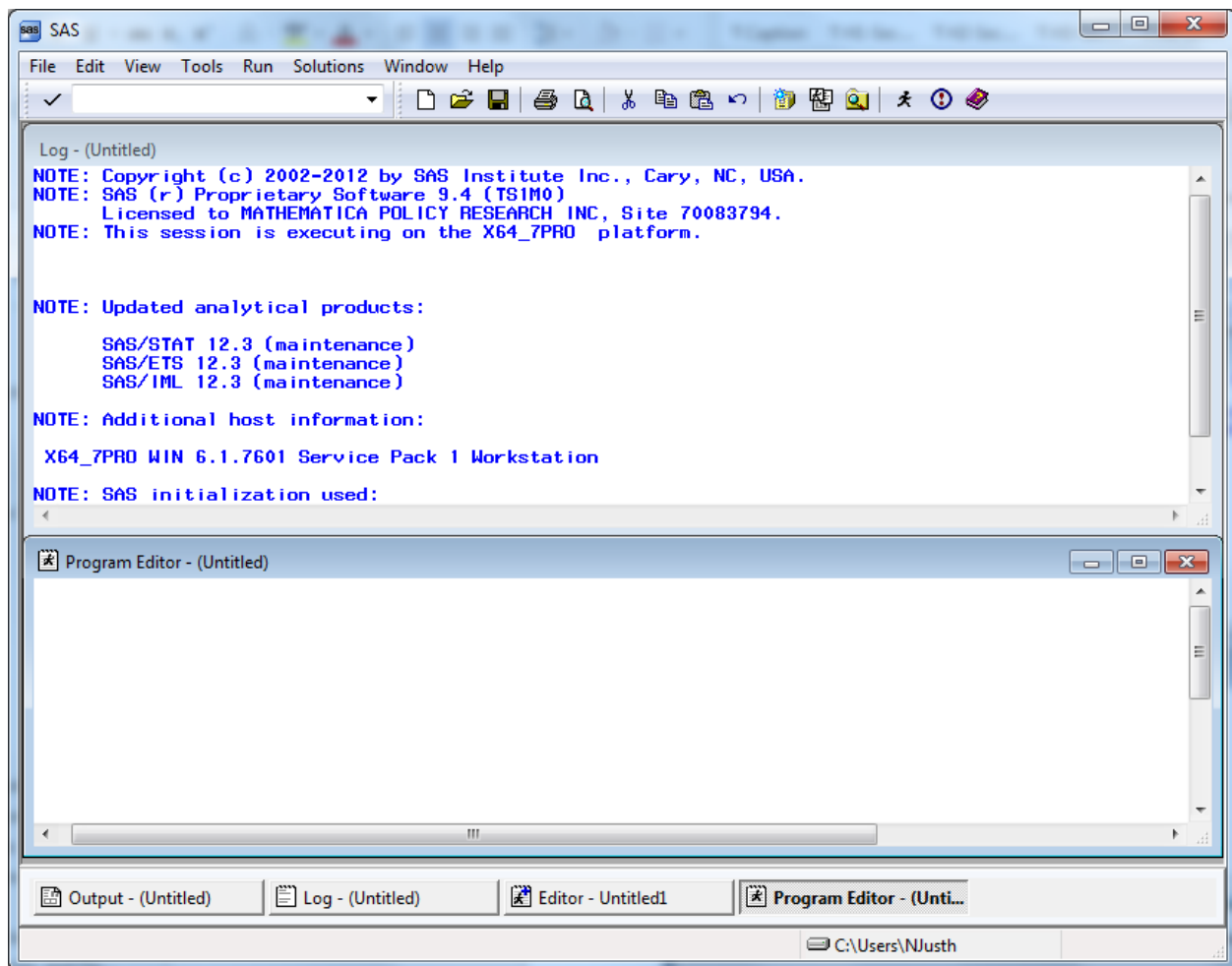
The Window Bar at the bottom of the screen includes tabs for the Log and Editor windows with an additional tab for the Output Window. Clicking on the Output tab will open the Output window. The instructions in this document will outline options for setting up the Editor and for displaying the windows themselves.

The default editor for version 9 is the SAS Enhanced Editor which is color coded to check SAS syntax. Another editing option is to use the Program Editor which includes line editing options. We will describe procedures for setting up the Program Editor.

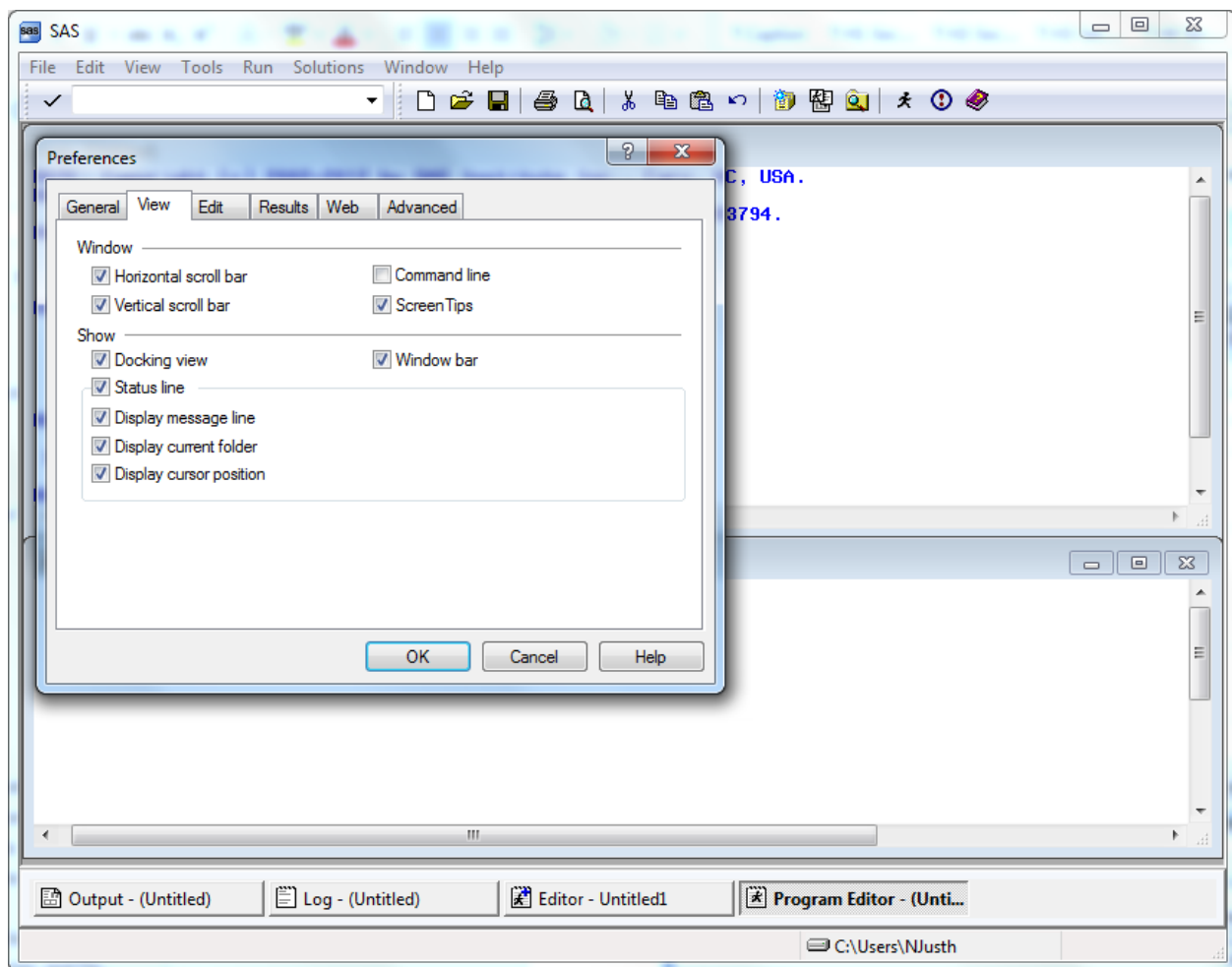
Click on View and select Program Editor as in the following:



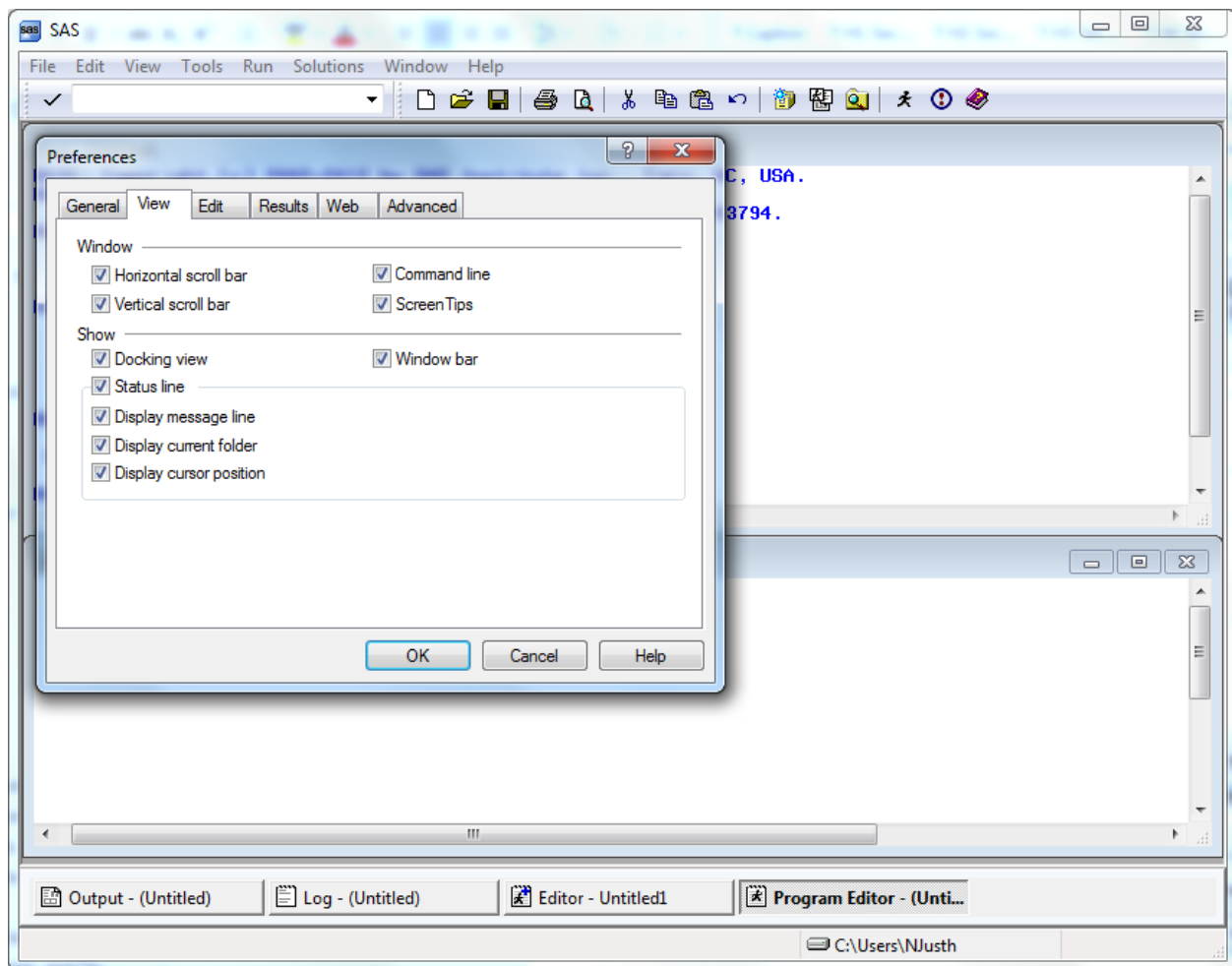
The lower Editor Window has now changed to Program Editor as in the following screen:



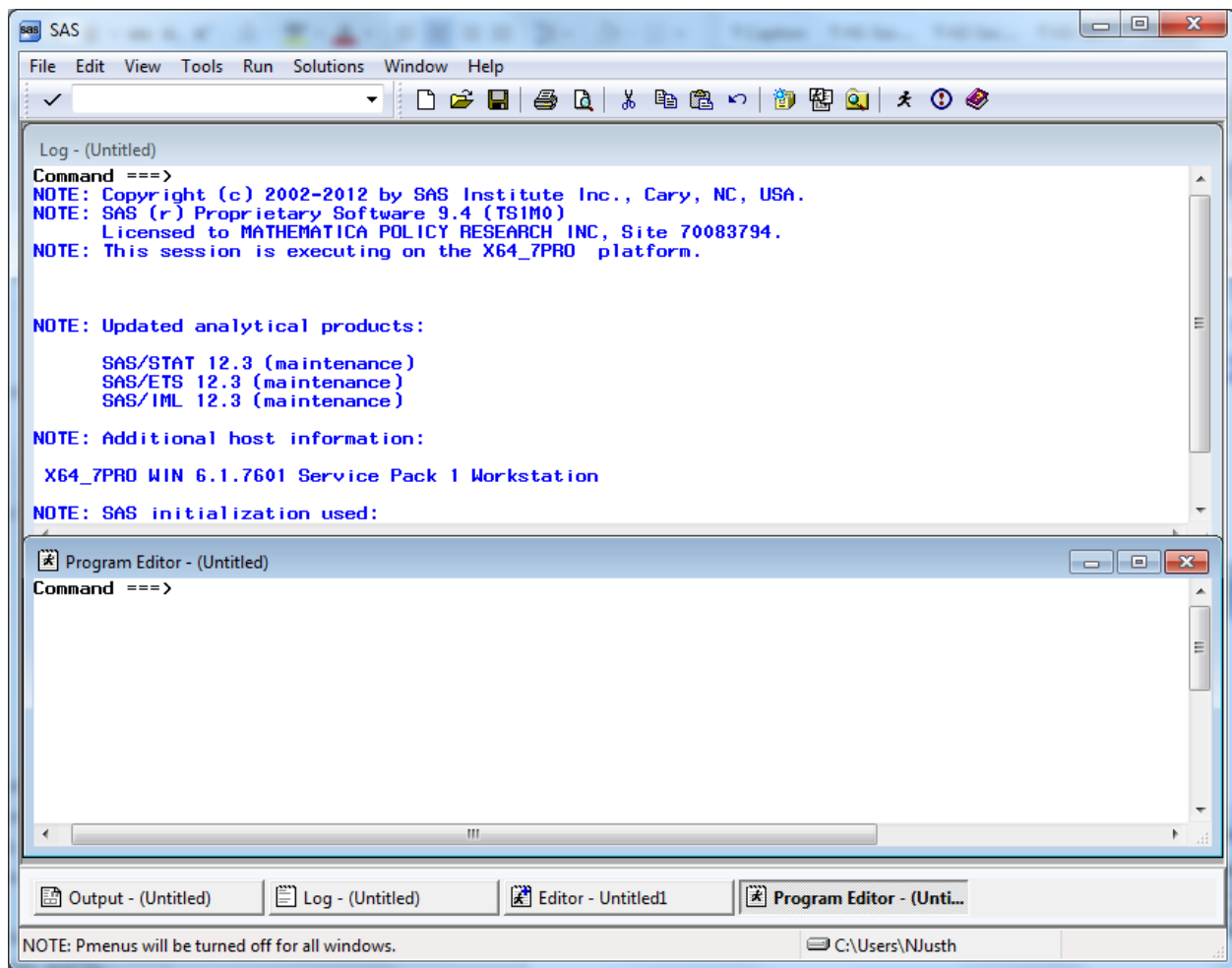
Open the Tools menu and choose Options and Preferences.



Many of these settings are system default options. To add a command line to the three windows, do the following. Click on the View tab and click in the box opposite **Command Line** as follows:



Click on OK and a command line will be added as in the screen below.

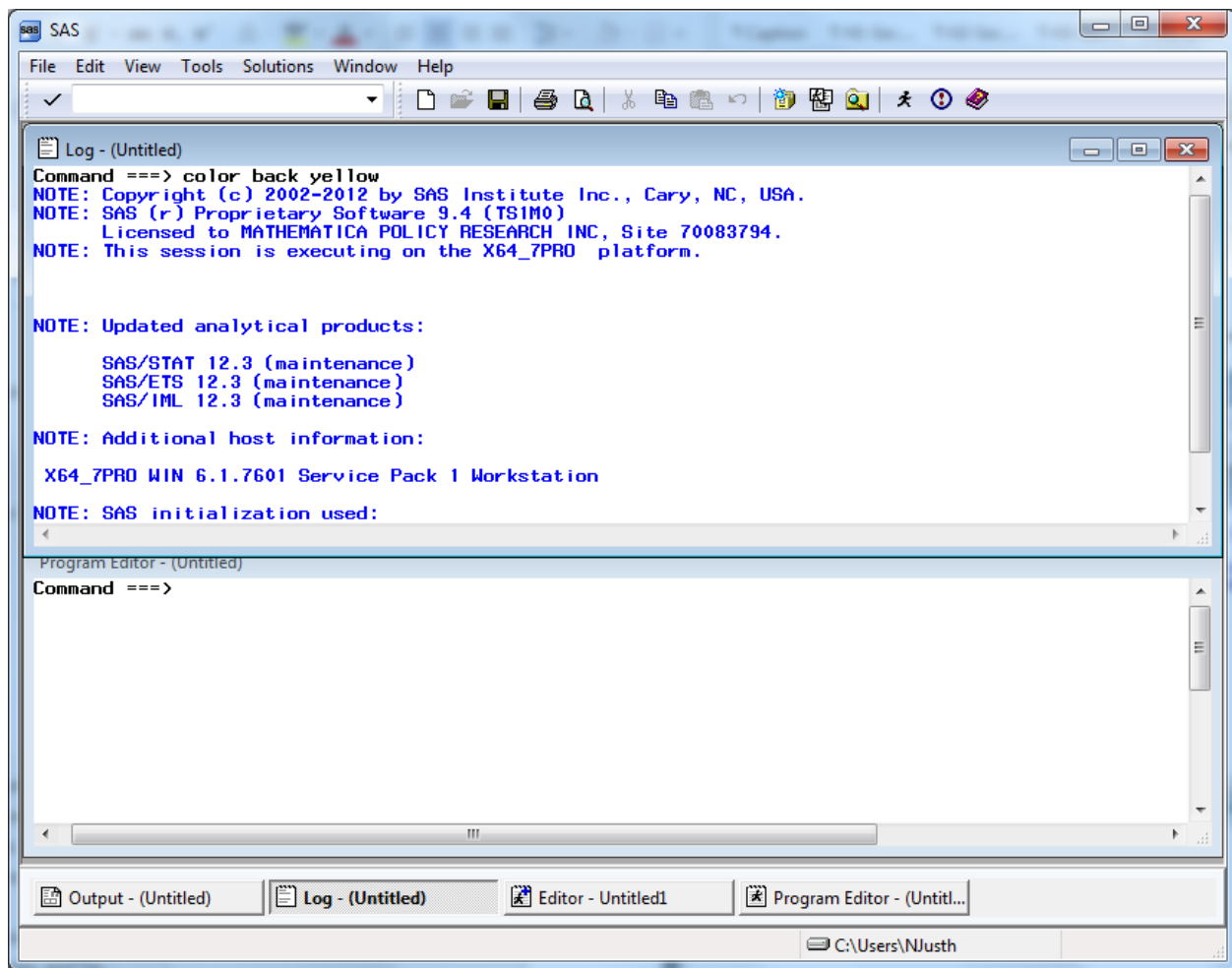


Each window shows the word **Command** followed by an arrow. Commands may be typed at this location. To arrive at the command line, depress the **Home** button on your keyboard. The cursor will appear opposite the arrow.

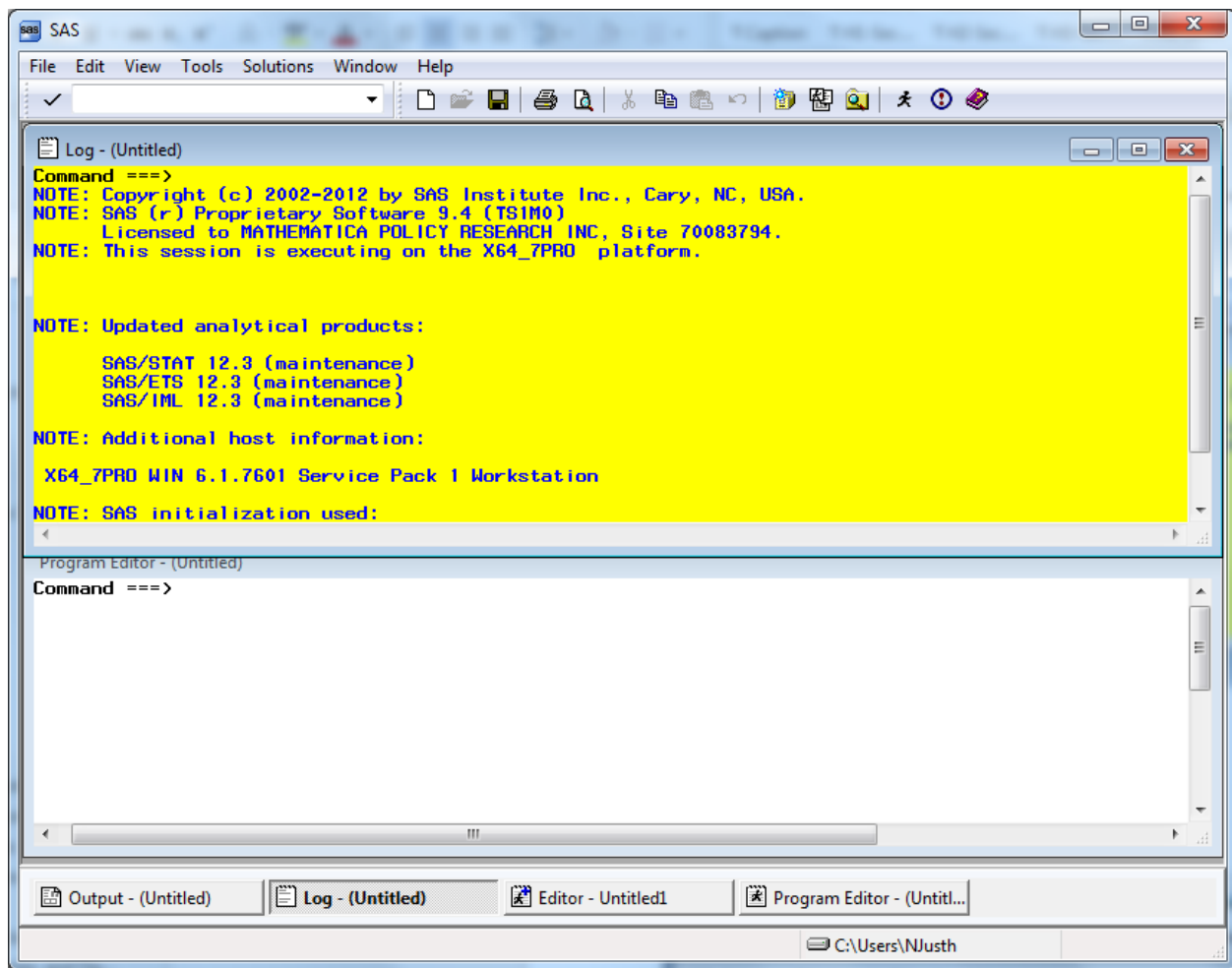
Toggling among the windows may be accomplished by typing the desired window name at the command line and pressing **Enter**. SAS recognizes **Pgm** as the abbreviated reference to the Program Editor and **Out** as a shortened name for the Output window. A few keystrokes allow you to navigate among the windows. For example, the command line lets you continue to customize our SAS session as follows.

In order to more easily distinguish between the SAS windows, it may be preferable to change the background color of selected windows. As an example, set the background color of the Log window to yellow and the Output window to gray. Press the **Home** key to arrive at the command line. Type **Log** opposite the arrow to toggle to the Log window. Type the command, **color back yellow** (or some other color) on the command line. Your screen will resemble the following.



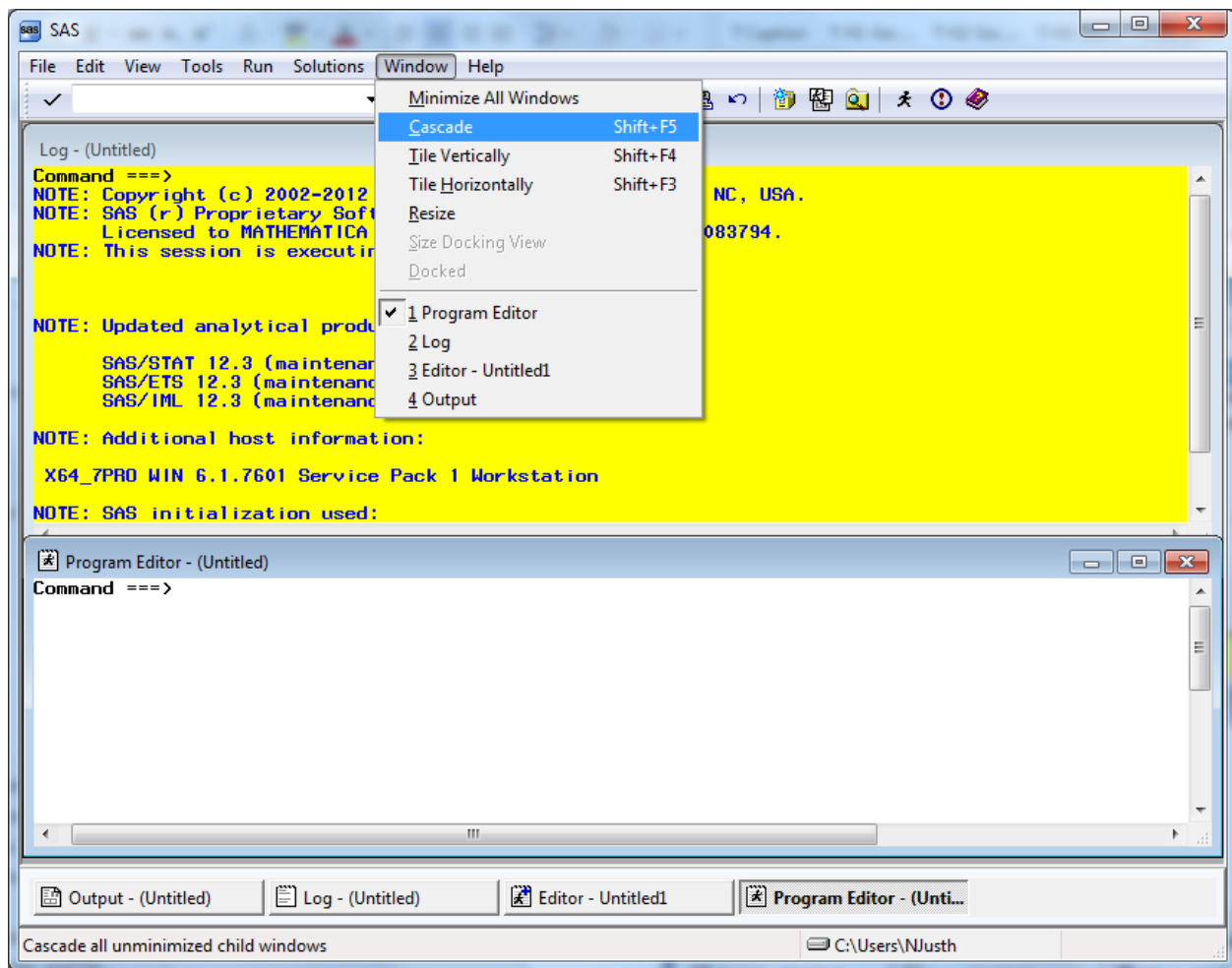


Press **Enter** to process the commands and the window will shade to yellow. Toggle to the Output window by typing **Out** and keying **Enter**. Type **color back gray** and key **Enter**. Return to the Program Editor and the screen will look like the following.

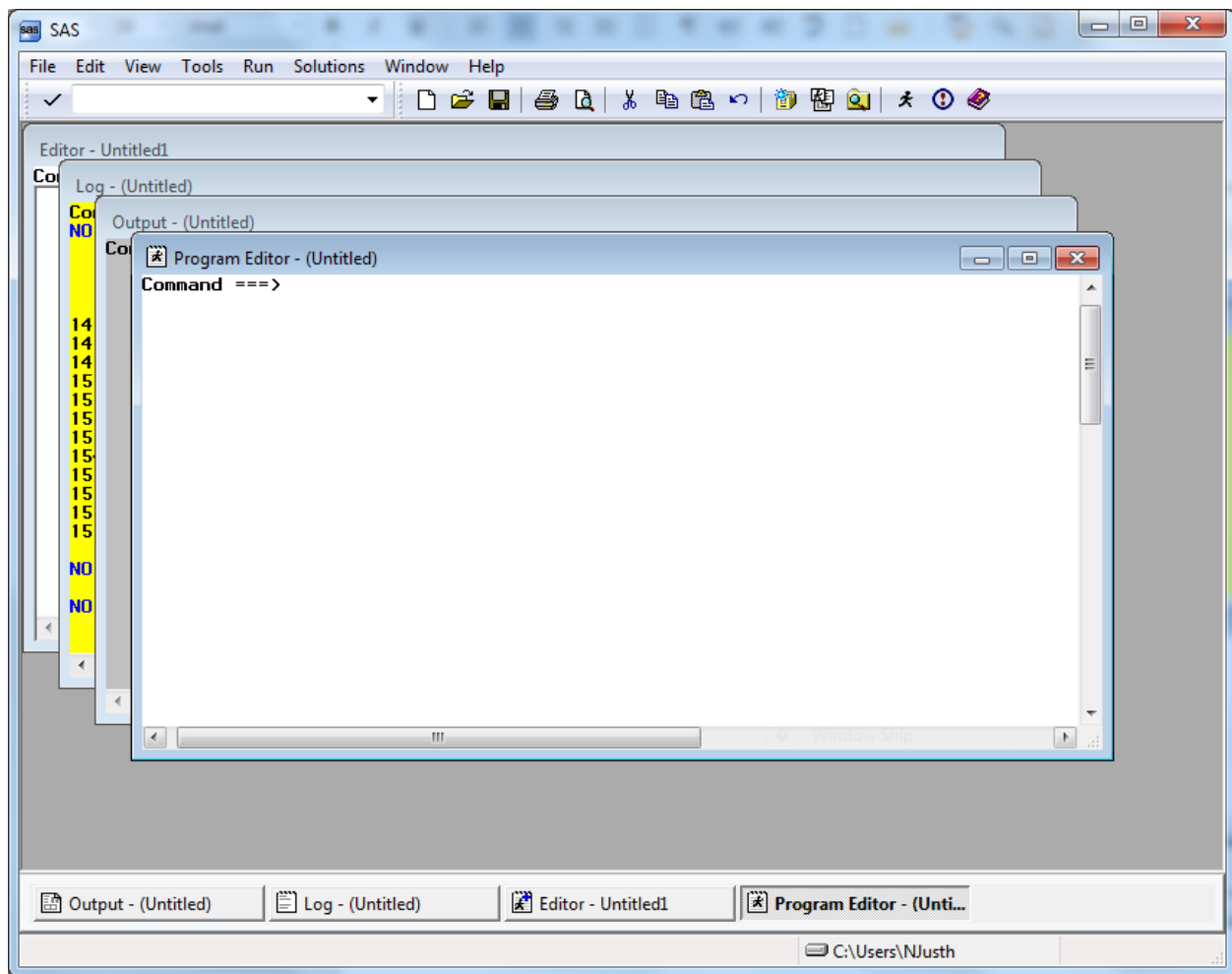


All SAS statements for building and processing SAS datasets are typed into the Program editor. A SAS session may involve typing statements like the ones above for library reference, computing new variables, data steps, etc. Entering a long series of statements in such a small space may be awkward, so another arrangement for the windows may be preferable.

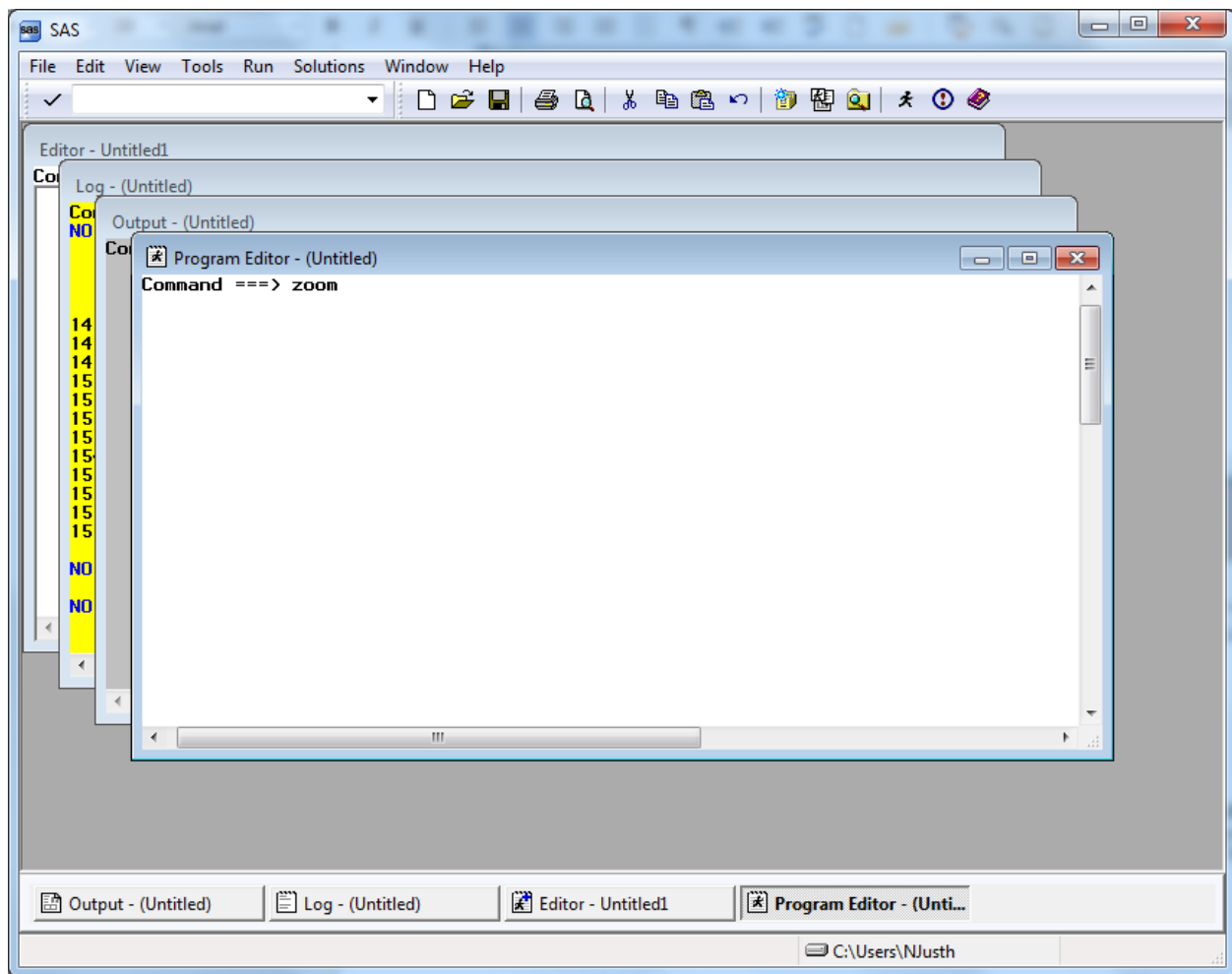
*Cascading* the windows is one option. To cascade the windows, open the **Window** menu, and choose **Cascade** as indicated in the following.



Clicking the option Cascade produces the following result.

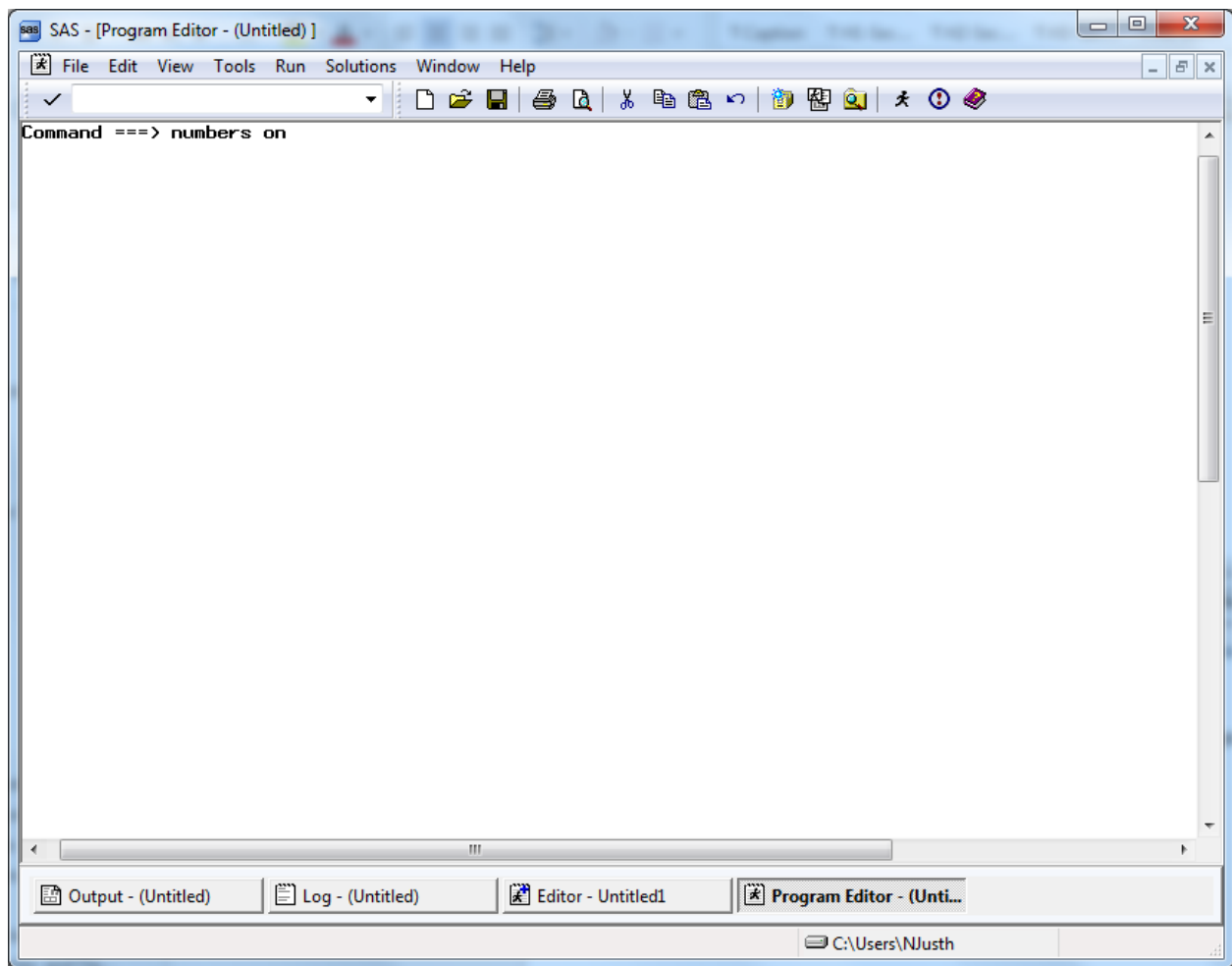


Each window is partly superimposed on the other. The colors distinguish between windows at a glance. With the Program Editor in front, SAS statements may be typed there with relative ease. As a final option, you can enlarge the Program Editor to fill the entire screen. At the command line, type **zoom** as in the following:

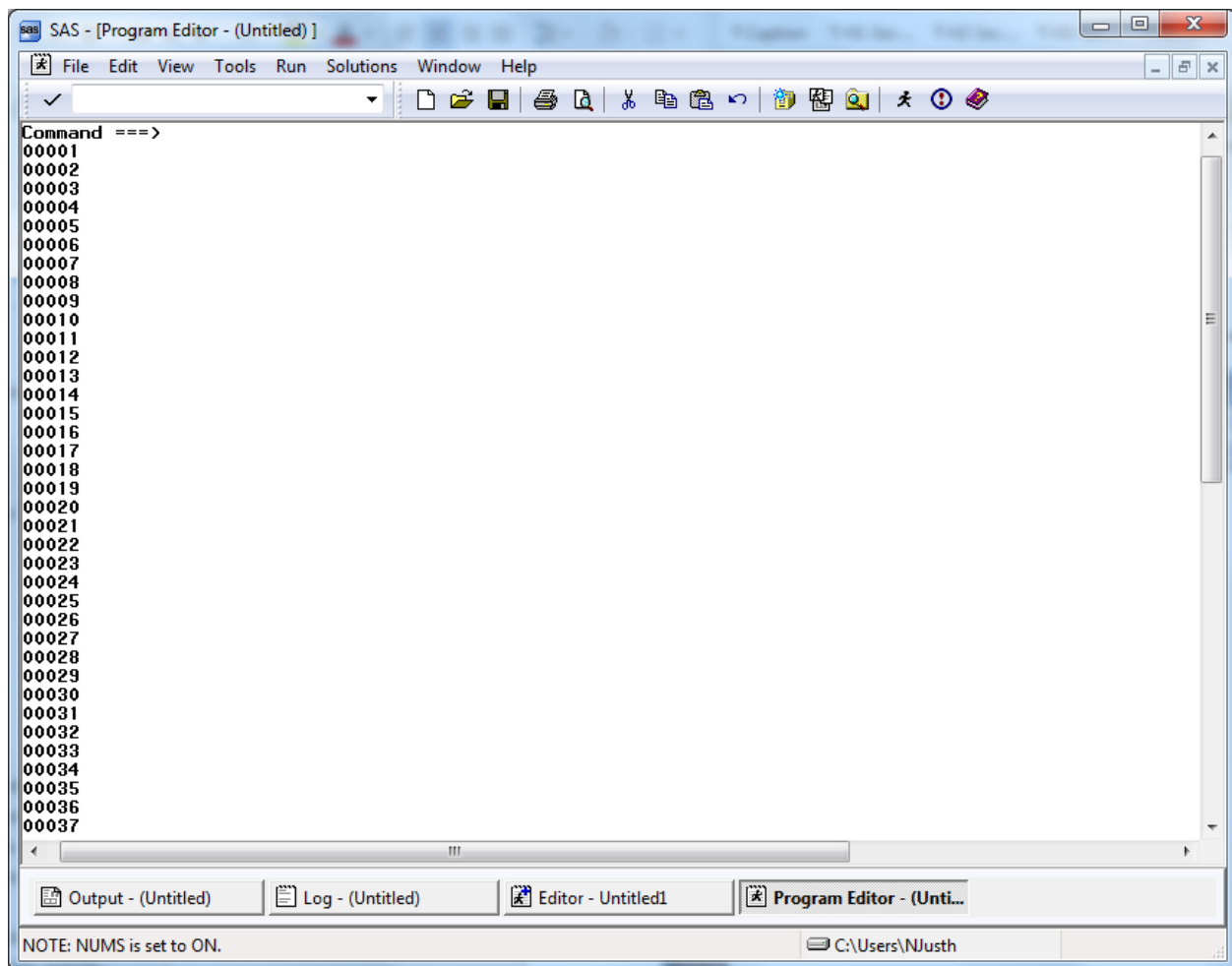


The window changes to fill the screen.

One more option for customizing screens is explained below. This involves adding line numbers to the editing environment in the Program Window. After adding the line numbers, many useful line-editing commands become available (see the SAS Manual). At the **Command** line type "numbers on" as in the following screen.



The line numbers appear at the left of the full screen Program Editor as in the screen below, and the SAS statements can be typed into the screen and edited.



Below is an example of a PROC TABULATE to construct a table of health status and health care rating by beneficiary group and gender for respondents in TNEX region 1. Beneficiary group (XBNFGRP) and sex (XSEXA) are both class variables with a discrete number of values. The columns of the table are beneficiary group broken out by sex, a total for each beneficiary group, and a region total. The variables (H19018 and H19065) are the analysis variables appearing as the rows of the table. The statistic that we want to see is the weighted mean of these variables for each group in the table and for the entire region as a whole.

Enter the following SAS statements into the **Program Editor**.

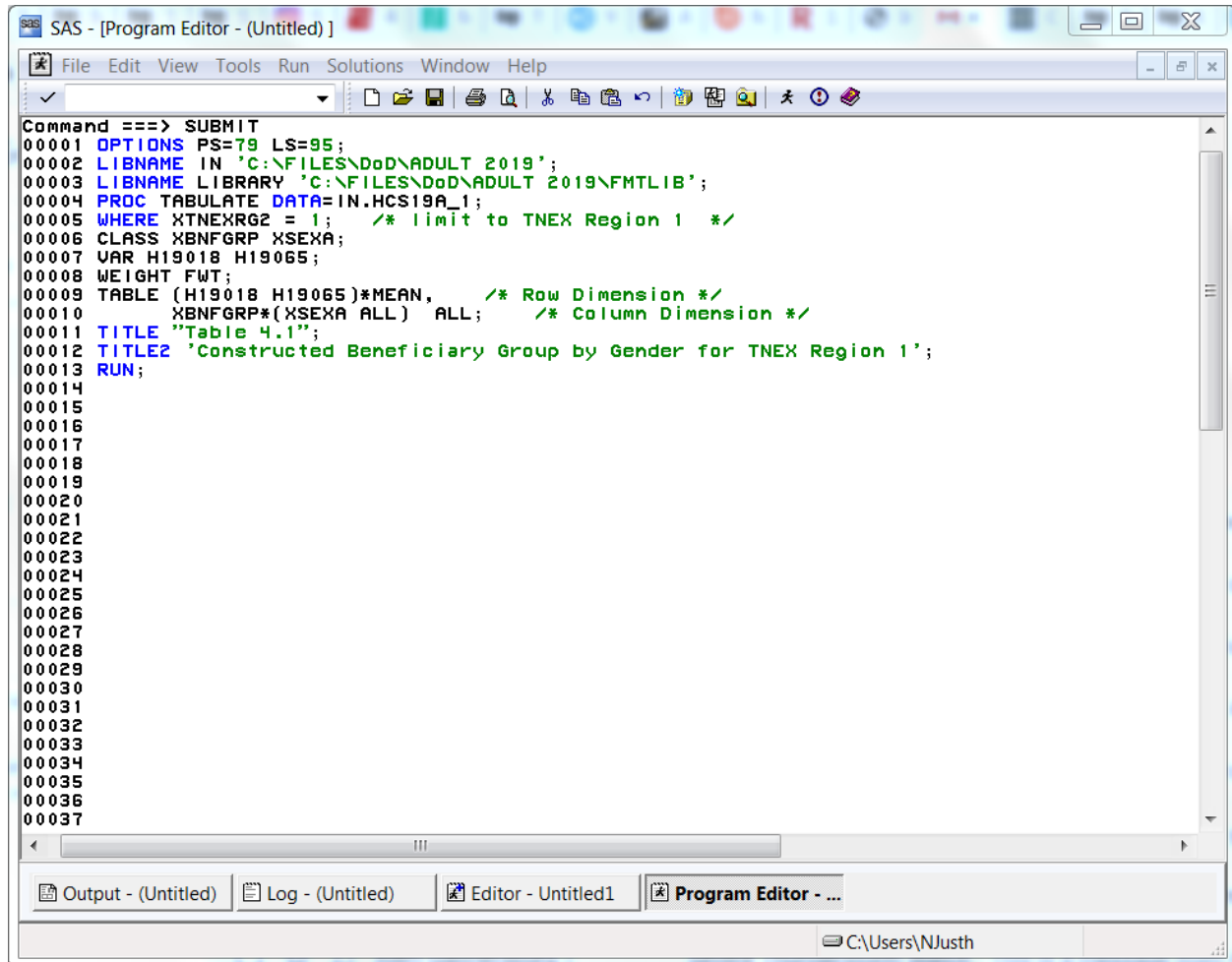
```

OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
PROC TABULATE DATA=IN.HCS19A_1;
WHERE XTNEXRG2 = 1; /* limit to TNEX Region 1 */
CLASS XBNFGRP XSEXA;
VAR H19018 H19065;
WEIGHT FWT;
TABLE (H19018 H19065)*MEAN, /* Row Dimension */
       XBNFGRP*(XSEXA ALL) ALL; /* Column Dimension */
TITLE "Table 4.1";
TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 1';

```

RUN;

Key **Home** and type the command **SUBMIT** on the Command Line. **Submit** instructs the SAS system to process the commands written in the Program Editor. Your screen should resemble the following.



Enter the Submit command, and the SAS statements disappear from the Program Editor. If a table is successfully produced, the Output window will open and the table will be displayed. If no output is produced, then SAS has encountered an error. SAS statements about the error can be seen and evaluated in the Log window. In all cases, the Log window should be carefully examined after SAS statements are processed. SAS may produce a table even if there are errors in the program, so the table may not be correct.

No table was produced for this run. The error is indicated in the Log Window as shown below.



```

SAS - [Log - (Untitled)]
File Edit View Tools Solutions Window Help

Command ==>
  SAS/IML 12.3 (maintenance)

NOTE: Additional host information:

  X64_7PRO WIN 6.1.7601 Service Pack 1 Workstation

NOTE: SAS initialization used:
      real time      5.16 seconds
      cpu time       1.43 seconds

1  OPTIONS PS=79 LS=95;
2  LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
NOTE: Libref IN was successfully assigned as follows:
      Engine:        U9
      Physical Name: C:\FILES\DoD\ADULT 2019
3  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
NOTE: Libref LIBRARY was successfully assigned as follows:
      Engine:        U9
      Physical Name: C:\FILES\DoD\ADULT 2019\FMTLIB
4  PROC TABULATE DATA=IN.HCS19A_1;
NOTE: Writing HTML Body file: sashtml.htm
5  WHERE XTNEXRQ2 = 1; /* limit to TNEX Region 1 */
6  CLASS XBNFGRP XSEX;
7  VAR H19018 H19065;
8  WEIGHT FWT;
ERROR: Variable FWT not found.
9  TABLE (H19018 H19065)*MEAN, /* Row Dimension */
10         XBNFGRP*(XSEX ALL) ALL; /* Column Dimension */
11  TITLE "Table 4.1";
12  TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 1';
13  RUN;

NOTE: The SAS System stopped processing this step because of errors.
NOTE: PROCEDURE TABULATE used (Total process time):
      real time      2.95 seconds
      cpu time       0.74 seconds

```

Output - (Untitled) | Log - (Untitled) | Editor - Untitled1 | Program Editor - (...)

NOTE: At bottom. C:\Users\NJusth

The variable `FWT` was not found in the dataset. Type **Pgm** on the Command line to return to the Program Editor. Type **Recall** on the Command line and the program statements will reappear in the window.

You can correct the error by entering `CFWT`, the correct variable name, in the weight statement. Then, rerun the procedure.

The corrected program produces the following output.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

✓

<

The result of this process is Table 4.1.

Note that the TITLE statement defines the heading for each page. Titles of more than one line are entered as TITLE, TITLE2, etc.

Table 4.1  
Constructed Beneficiary Group by Gender for TNEX Region 1

|            |      | Beneficiary Group  |        |      |                      |        |  |
|------------|------|--------------------|--------|------|----------------------|--------|--|
|            |      | Active Duty <65    |        |      | Family of Active <65 |        |  |
|            |      | Male or Female - R |        |      | Male or Female - R   |        |  |
|            |      |                    |        |      |                      |        |  |
|            |      | Male               | Female | All  | Male                 | Female |  |
| Rating of  | Mean |                    |        |      |                      |        |  |
| all health |      |                    |        |      |                      |        |  |
| care in    |      |                    |        |      |                      |        |  |
| 1st yr     |      | 7.18               | 6.98   | 7.12 | 7.99                 | 7.57   |  |
| In gnrl,   | Mean |                    |        |      |                      |        |  |
| how would  |      |                    |        |      |                      |        |  |
| you rate   |      |                    |        |      |                      |        |  |
| ovrall     |      |                    |        |      |                      |        |  |
| hlth       |      | 3.72               | 3.67   | 3.71 | 3.86                 | 3.75   |  |

(Continued)

Table 4.1  
Constructed Beneficiary Group by Gender for TNEX Region 1

|            |      | Beneficiary Group |      |        |      |                       |  |
|------------|------|-------------------|------|--------|------|-----------------------|--|
|            |      |                   |      |        |      | Ret/Surv/Fam<br>65+   |  |
|            |      | Ret/Surv/Fam <65  |      |        |      | Male or<br>Female - R |  |
|            |      |                   |      |        |      |                       |  |
|            |      | All               | Male | Female | All  | Male                  |  |
| Rating of  | Mean |                   |      |        |      |                       |  |
| all health |      |                   |      |        |      |                       |  |
| care in    |      |                   |      |        |      |                       |  |
| 1st yr     |      | 7.60              | 8.27 | 8.41   | 8.35 | 9.13                  |  |
| In gnrl,   | Mean |                   |      |        |      |                       |  |
| how would  |      |                   |      |        |      |                       |  |
| you rate   |      |                   |      |        |      |                       |  |
| ovrall     |      |                   |      |        |      |                       |  |
| hlth       |      | 3.76              | 3.32 | 3.46   | 3.40 | 3.45                  |  |

(Continued)

Table 4.1  
Constructed Beneficiary Group by Gender for TNEX Region 1

|            |      | Beneficiary Group     |      |      |
|------------|------|-----------------------|------|------|
|            |      | Ret/Surv/Fam 65+      |      |      |
|            |      | Male or<br>Female - R |      |      |
|            |      | Female                | All  | All  |
| Rating of  | Mean |                       |      |      |
| all health |      |                       |      |      |
| care in    |      |                       |      |      |
| 1st yr     |      | 9.04                  | 9.09 | 8.30 |
| In gnrl,   | Mean |                       |      |      |
| how would  |      |                       |      |      |
| you rate   |      |                       |      |      |
| ovrall     |      |                       |      |      |
| hlth       |      | 3.44                  | 3.45 | 3.51 |

## Using Formats

The format library is the key to interpreting values of discrete variables. For example, in the program above, the format library found at C:\FILES\DoD\ADULT 2019\FMTLIB indicates that a Value of 1 for XSEXA means male, and a value of 2 for XSEXA means female. Similarly, if XBNFGRP equals 1, the respondent is Active Duty; if XBNFGRP equals 2, the respondent is a family member of Active Duty personnel; if XBNFGRP equals 3, the respondent is an under-65 retiree or a survivor or one of their family members; if XBNFGRP equals 4, the respondent is a 65-or-over retiree, survivor, or one of their family members.

Since formats are associated with the variables in the HCSDB, formatting is automatic as long as SAS can locate the format library. Error messages will result if the LIBNAME LIBRARY statement is not present. If the format library is not available for some reason, use the statement

**FORMAT \_ALL\_;**

within the PROC TABULATE to prevent SAS from searching for the missing format library. The default formats in the format library were used to produce the table described in the previous section.

## Table Appearance

Format modifiers and temporary labels improve the appearance of a table. In Table 4.1, the values of the statistics are of the form xxx.xx. If each cell is defined to be six positions wide with two positions to the right of the decimal, there is adequate space to keep the table from looking crowded. This is done by crossing the statistic with the format modifier:

**MEAN\*F=6.2**

Labels are attached to all variables in the HCSDB. You can use temporary labels to override the label within the SAS dataset. It is not always necessary to use both the variable label and the formatted values for each value of a class variable. In the previous example, the formatted values of XBNFGRP are Active Duty, family members of Active Duty, etc. which we know to be beneficiary groups; the title

also tells you that these are beneficiary groups. The table can be made attractive by deleting the heading for XBNFGRP by including a blank for the temporary label:

**XBNFGRP=** ' '

Similarly, because the statistic being reported here is a mean, you do not need MEAN on each row. You can add or eliminate a label and include a format modifier to the same variable:

**MEAN=** '\*F=6.2

The headings for XSEXA and ALL can be improved:

**XSEXA=**'Gender'

**ALL=**'Group Total' for the ALL that is crossed with XBNFGRP

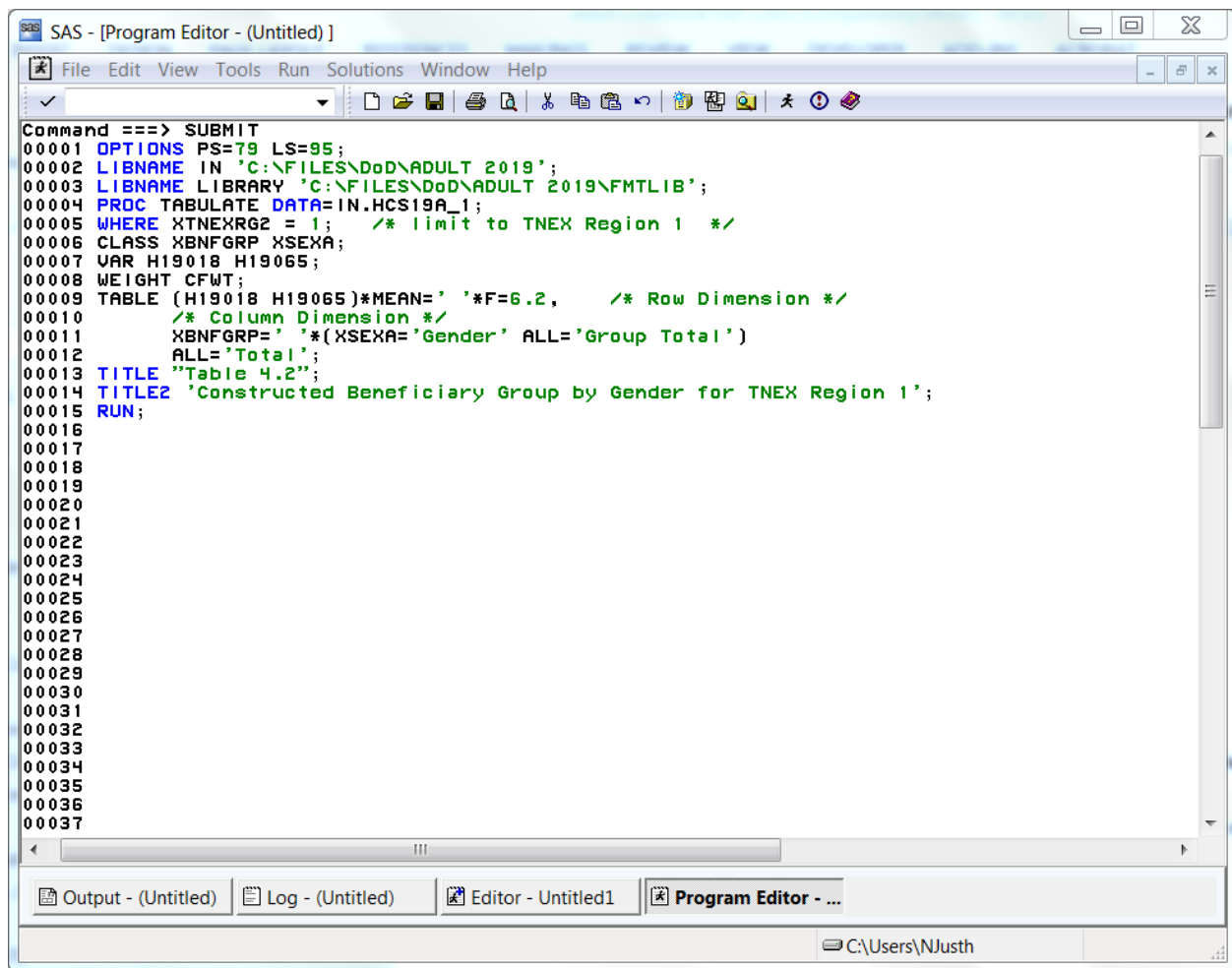
**ALL=**'Total' for the TNEX Region 1 total

The new program looks like this:

```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
PROC TABULATE DATA=IN.HCS19A_1;
WHERE XTNEXRG2 = 1; /* limit to TNEX Region 1 */
CLASS XBNFGRP XSEXA;
VAR H19018 H19065;
WEIGHT CFWT;
TABLE (H19018 H19065)*MEAN=' '*F=6.2, /* Row Dimension */
      /* Column Dimension */
      XBNFGRP=' *(XSEXA='Gender' ALL='Group Total')
      ALL='Total';

TITLE "Table 4.2";
TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 1';
RUN;
```

Typing these statements into the Program Window produces the following screen.



The screenshot shows the SAS Program Editor window with the following code:

```
Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS19A_1;
00005  WHERE XTNEXRGE = 1; /* limit to TNEX Region 1 */
00006  CLASS XBNFGRP XSEX;
00007  VAR H19018 H19065;
00008  WEIGHT CFWT;
00009  TABLE (H19018 H19065)*MEAN= ' *F=6.2, /* Row Dimension */
00010          /* Column Dimension */
00011          XBNFGRP= ' *(XSEX='Gender' ALL='Group Total')
00012          ALL='Total';
00013  TITLE "Table 4.2";
00014  TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 1';
00015  RUN;
00016
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```

The window includes a menu bar (File, Edit, View, Tools, Run, Solutions, Window, Help), a toolbar, and a taskbar at the bottom showing the user as C:\Users\NJusth.

After the **Submit** command is entered, the following table is displayed in the Output window.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

Table 4.2

Constructed Beneficiary Group by Gender for TNEX Region 1

|  | Active Duty <65 |        |             | Family of Active <65 |        |             | Ret/Surv/Fam <65 |        |             | Ret/Surv/Fam 65+ |        |             | Total |
|--|-----------------|--------|-------------|----------------------|--------|-------------|------------------|--------|-------------|------------------|--------|-------------|-------|
|  | Gender          |        | Group Total | Gender               |        | Group Total | Gender           |        | Group Total | Gender           |        | Group Total |       |
|  | Male            | Female |             | Male                 | Female |             | Male             | Female |             | Male             | Female |             |       |
| Rating of all health care in 1st yr      | 7.18            | 6.98   | 7.12        | 7.99                 | 7.57   | 7.60        | 8.27             | 8.41   | 8.35        | 9.13             | 9.04   | 9.09        | 8.30  |
| In gnrl, how would you rate overall hlth | 3.72            | 3.67   | 3.71        | 3.86                 | 3.75   | 3.76        | 3.32             | 3.46   | 3.40        | 3.45             | 3.44   | 3.45        | 3.51  |

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

The resulting output is in Table 4.2.

Table 4.2  
Constructed Beneficiary Group by Gender for TNEX Region 1

|   | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65 |        |       | Ret/S-<br>urv/F-<br>am 65+ |
|---|-----------------|--------|-------|----------------------|--------|-------|------------------|--------|-------|----------------------------|
|   | Gender          |        |       | Gender               |        |       | Gender           |        |       | Gender                     |
|   | Group           |        |       | Group                |        |       | Group            |        |       | Group                      |
|   | Male            | Female | Total | Male                 | Female | Total | Male             | Female | Total | Male                       |
| Rating of<br>all health<br>care in<br>1st yr        | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27             | 8.41   | 8.35  | 9.13                       |
| In gnrl,<br>how would<br>you rate<br>ovrall<br>hlth | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32             | 3.46   | 3.40  | 3.45                       |

(Continued)

Table 4.2  
Constructed Beneficiary Group by Gender for TNEX Region 1

|   | Ret/Surv/Fam<br>65+ |       |       |
|---|---------------------|-------|-------|
|   | Gender              |       |       |
|   | Group               |       |       |
|   | Female              | Total | Total |
| Rating of<br>all health<br>care in<br>1st yr        | 9.04                | 9.09  | 8.30  |
| In gnrl,<br>how would<br>you rate<br>ovrall<br>hlth | 3.44                | 3.45  | 3.51  |

Although the label for MEAN is deleted, there is still a space in the table for this label. You can eliminate this blank space by using the TABLE option of ROW=FLOAT. SAS row headings are automatically allocated; you can override this by using the TABLE option of RTS=n where n is an integer value specifying the number of print positions to be used for row headings. If you decide that we don't need the label 'Gender' for XSEXa because 'male' and 'female' are self-explanatory, the revised program is as follows:

```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
```



```

PROC TABULATE DATA=IN.HCS19A_1;
WHERE XTNEXR2 = 1; /* limit to TNEX Region 1 */
CLASS XBNFGRP XSEX;
VAR H19018 H19065;
WEIGHT CFWT;
TABLE (H19018 H19065)*MEAN='*F=6.2, /* Row Dimension */
/* Column Dimension */
XBNFGRP='*(XSEX=' ' ALL='Group Total')
ALL='Total' / ROW=FLOAT RTS=32;
TITLE "Table 4.3";
TITLE2' Constructed Beneficiary Group by Gender for TNEX Region 1';
RUN;

```

Typed into the Program Window, the revised program appears as follows.

The screenshot shows the SAS Program Editor window with the following code:

```

Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS19A_1;
00005  WHERE XTNEXR2 = 1; /* limit to TNEX Region 1 */
00006  CLASS XBNFGRP XSEX;
00007  VAR H19018 H19065;
00008  WEIGHT CFWT;
00009  TABLE (H19018 H19065)*MEAN='*F=6.2, /* Row Dimension */
00010  /* Column Dimension */
00011  XBNFGRP='*(XSEX=' ' ALL='Group Total')
00012  ALL='Total' / ROW=FLOAT RTS=32;
00013  TITLE "Table 4.3";
00014  TITLE2' Constructed Beneficiary Group by Gender for TNEX Region 1';
00015  RUN;
00016
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```

The window title is "SAS - [Program Editor - (Untitled)]". The bottom status bar shows the user path "C:\Users\NJusth".

The output table is displayed in the Output Window as follows.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

**Table 4.3**  
**Constructed Beneficiary Group by Gender for TNEX Region 1**

|  | Active Duty <65 |        |             | Family of Active <65 |        |             | Ret/Surv/Fam <65 |        |             | Ret/Surv/Fam 65+ |        |             | Total |
|--|-----------------|--------|-------------|----------------------|--------|-------------|------------------|--------|-------------|------------------|--------|-------------|-------|
|  | Male            | Female | Group Total | Male                 | Female | Group Total | Male             | Female | Group Total | Male             | Female | Group Total |       |
| Rating of all health care in 1st yr      | 7.18            | 6.98   | 7.12        | 7.99                 | 7.57   | 7.60        | 8.27             | 8.41   | 8.35        | 9.13             | 9.04   | 9.09        | 8.30  |
| In gnrl, how would you rate overall hlth | 3.72            | 3.67   | 3.71        | 3.86                 | 3.75   | 3.76        | 3.32             | 3.46   | 3.40        | 3.45             | 3.44   | 3.45        | 3.51  |

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

The result is Table 4.3.

Table 4.3  
Constructed Beneficiary Group by Gender for TNEX Region 1

|  | Active Duty <65   |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65  |        |       | Ret/Surv/Fam 65+  |        |       |  |
|--|-------------------|--------|-------|----------------------|--------|-------|-------------------|--------|-------|-------------------|--------|-------|--|
|  | -----+-----+----- |        |       | -----+-----+-----    |        |       | -----+-----+----- |        |       | -----+-----+----- |        |       |  |
|  |                   | Group  |       |                      | Group  |       |                   | Group  |       |                   | Group  |       |  |
|  | Male              | Female | Total | Male                 | Female | Total | Male              | Female | Total | Male              | Female | Total |  |
|  | -----+-----+----- |        |       | -----+-----+-----    |        |       | -----+-----+----- |        |       | -----+-----+----- |        |       |  |
| Rating of all health care in 1st yr      | 7.18              | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27              | 8.41   | 8.35  |                   |        |       |  |
| In gnrl, how would you rate overall hlth | 3.72              | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32              | 3.46   | 3.40  |                   |        |       |  |

(Continued)

Table 4.3  
Constructed Beneficiary Group by Gender for TNEX Region 1

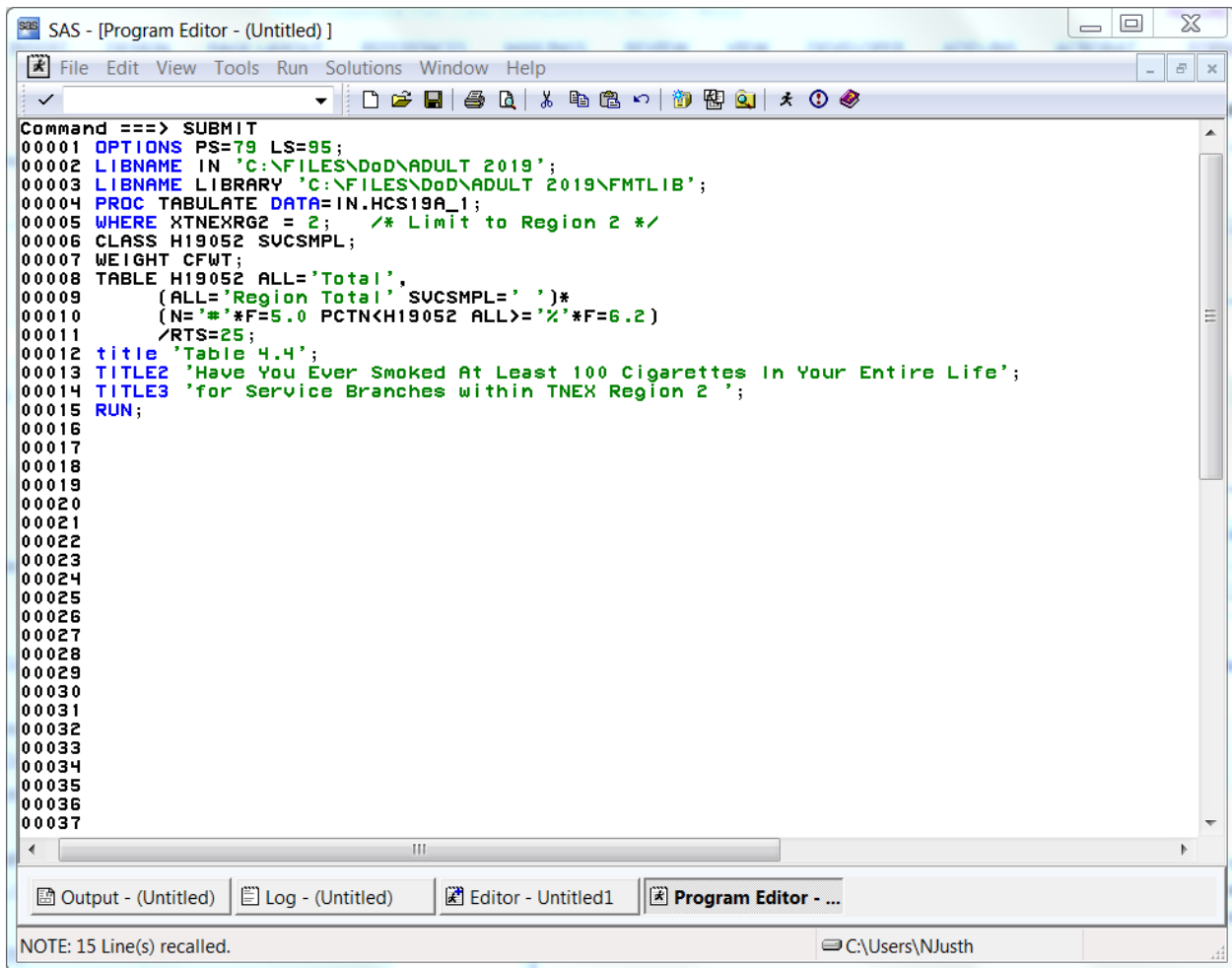
|                              | Ret/Surv/Fam 65+ |        |       |       |
|------------------------------|------------------|--------|-------|-------|
|                              | -----            |        |       |       |
|                              | Group            |        | Total |       |
|                              | Male             | Female | Total | Total |
| -----+-----+-----+-----      |                  |        |       |       |
| Rating of all health care in |                  |        |       |       |
| 1st yr                       | 9.13             | 9.04   | 9.09  | 8.30  |
| -----+-----+-----+-----      |                  |        |       |       |
| In gnrl, how would you rate  |                  |        |       |       |
| ovrall hlth                  | 3.45             | 3.44   | 3.45  | 3.51  |
| -----                        |                  |        |       |       |

### Calculating Percents

When calculating percentages, it is necessary to appropriately define the denominator. To calculate a column percentage, the denominator definition must include all *class* variables that define the *row*. For example, if you want to look at the percentage of people in region 2 and each branch of service who answered yes (or no) to variable H19052, 'Have you ever smoked at least 100 cigarettes in your entire life?', your TABLE statement in the TABULATE procedure would look like this:

```
WHERE XTNEXR2 = 2;
TABLE H19052 ALL='Total',
(All='Region Total' SVCSMPL)*PCTN<H19052 ALL>='Percent';
```

Table 4.4 includes a program and its output for calculating column percentages. The program statements in the Program Editor appear as follows.



```
Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS19A_1;
00005  WHERE XTNEXR2 = 2; /* Limit to Region 2 */
00006  CLASS H19052 SUCSMPL;
00007  WEIGHT CFWT;
00008  TABLE H19052 ALL='Total',
00009         (ALL='Region Total' SUCSMPL=' ')*
00010         (N=' '*F=5.0 PCTN<H19052 ALL>='% '*F=6.2)
00011         /RTS=25;
00012  title 'Table 4.4';
00013  TITLE2 'Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life';
00014  TITLE3 'for Service Branches within TNEJ Region 2';
00015  RUN;
00016
00017
00018
00019
00020
00021
00022
00023
00024
00025
00026
00027
00028
00029
00030
00031
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00035
00036
00037
```

NOTE: 15 Line(s) recalled.

C:\Users\NJusth

The submitted statements produce the following output.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

**Table 4.4**  
**Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life**  
**for Service Branches within TNEX Region 2**

|  | Region Total |        | Army |        | Navy |        | Marine Corps |        | Air Force |        | Coast Guard |        | Other/Unknown |        |
|--|--------------|--------|------|--------|------|--------|--------------|--------|-----------|--------|-------------|--------|---------------|--------|
|  | #            | %      | #    | %      | #    | %      | #            | %      | #         | %      | #           | %      | #             | %      |
| Smoked at least 100 cigarettes in life |              |        |      |        |      |        |              |        |           |        |             |        |               |        |
| Yes                                    | 2765         | 29.54  | 798  | 31.64  | 631  | 31.07  | 138          | 30.00  | 1139      | 27.78  | 47          | 29.01  | 12            | 14.29  |
| No                                     | 6594         | 70.46  | 1724 | 68.36  | 1400 | 68.93  | 322          | 70.00  | 2961      | 72.22  | 115         | 70.99  | 72            | 85.71  |
| Total                                  | 9359         | 100.00 | 2522 | 100.00 | 2031 | 100.00 | 460          | 100.00 | 4100      | 100.00 | 162         | 100.00 | 84            | 100.00 |

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

Table 4.4  
 Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life  
 for Service Branches within TNEX Region 2

|  | Region Total |        | Army |        | Navy |        | Marine Corps |        | Air Force |        | Coast Guard |        |
|--|--------------|--------|------|--------|------|--------|--------------|--------|-----------|--------|-------------|--------|
|  | #            | %      | #    | %      | #    | %      | #            | %      | #         | %      | #           | %      |
| Smoked at least 100 cigarettes in life |              |        |      |        |      |        |              |        |           |        |             |        |
| Yes                                    | 2765         | 29.54  | 798  | 31.64  | 631  | 31.07  | 138          | 30.00  | 1139      | 27.78  | 47          | 29.01  |
| No                                     | 6594         | 70.46  | 1724 | 68.36  | 1400 | 68.93  | 322          | 70.00  | 2961      | 72.22  | 115         | 70.99  |
| Total                                  | 9359         | 100.00 | 2522 | 100.00 | 2031 | 100.00 | 460          | 100.00 | 4100      | 100.00 | 162         | 100.00 |

(Continued)

Table 4.4  
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life  
for Service Branches within TNEX Region 2

|  | Coast Guard | Other/Unknown |        |
|--|-------------|---------------|--------|
|  | %           | #             | %      |
| Smoked at least 100 cigarettes in life |             |               |        |
| Yes                                    | 29.01       | 12            | 14.29  |
| No                                     | 70.99       | 72            | 85.71  |
| Total                                  | 100.00      | 84            | 100.00 |

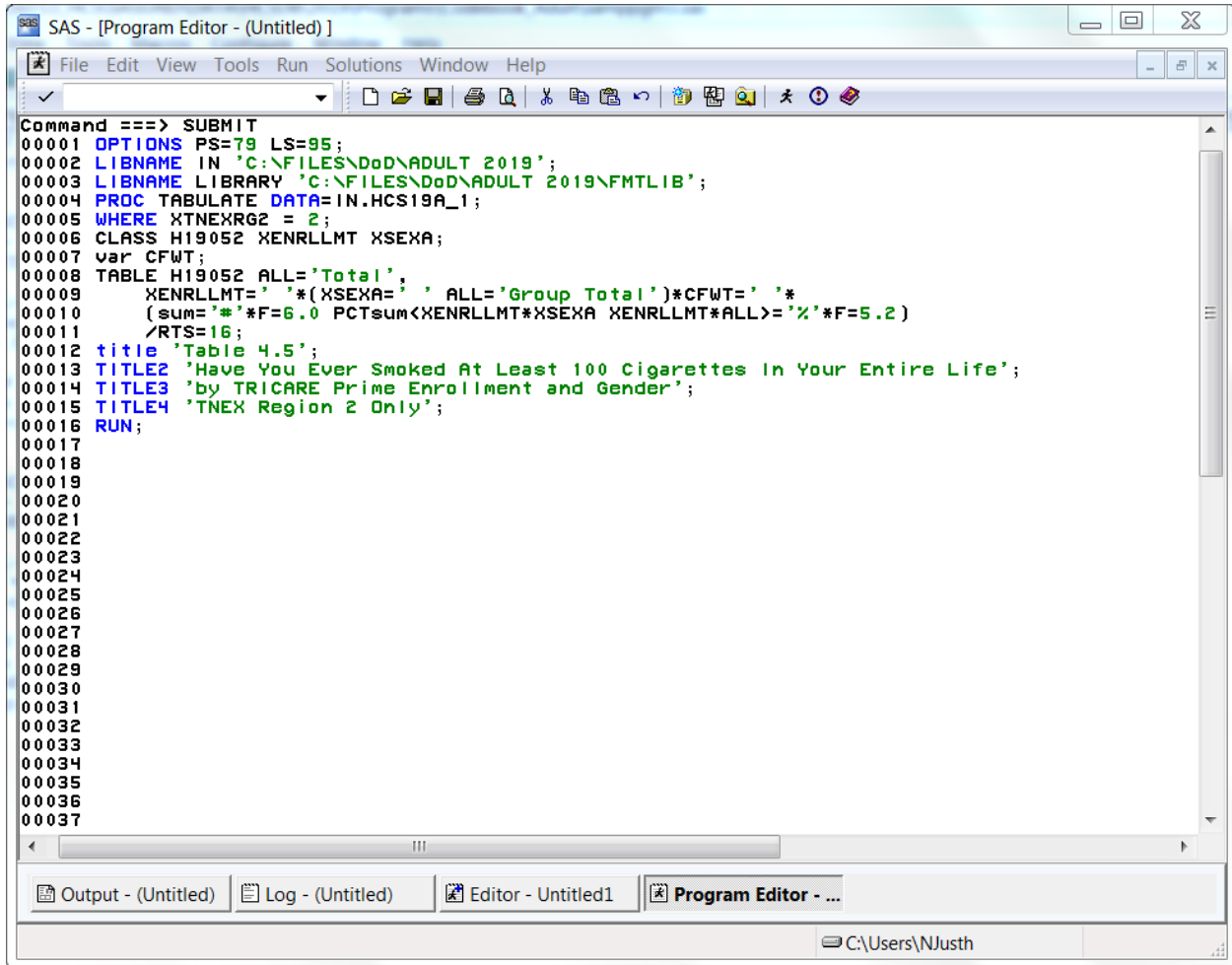
The statistic N is included with PCTN to make it easier to verify that the denominator definitions have been set up properly. After you check to see that the percentages are accurate, the N statistic can be removed. Note that the output for Table 4.4 is unweighted. The N statistic (and PCTN statistic) is always unweighted even if a WEIGHT statement is included.

Similarly, if you want to look at the percentage of TRICARE enrollees (and non-enrollees) by gender who report having smoked at least 100 cigarettes in their lifetime, this would be a row percentage. To calculate a row percentage, the denominator definition must include all *class* variables that define the *column*. Your TABLE statement would look like this:

```
TABLE H19052 ALL='Total',
XENRLLMT*(XSEXA=' ' All='Group Total')*
PCTN<XENRLLMT*XSEXA XENRLLMT*ALL>='Percent';
```

Notice that there are no parentheses used in the denominator definition. Because parenthetical groupings are not allowed in the denominator definition, all crossings and concatenations must be included. As noted above, the N and PCTN statistic are unweighted counts of CLASS variables. If you want to produce a weighted count and percentage for this table, you would include CFWT (the 2019 annual weight variable) as an analysis variable in the VAR statement and in the column crossing of the TABLE statement; the statistics to be generated should be specified as SUM and PCTSUM. A program and output to demonstrate weighted row percentages appears in Table 4.5.

The following screen shows the new program typed into the Program Editor.



```
Command ==> SUBMIT
00001  OPTIONS PS=79 LS=95;
00002  LIBNAME IN 'C:\FILES\DoD\ADULT 2019';
00003  LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2019\FMTLIB';
00004  PROC TABULATE DATA=IN.HCS19A_1;
00005  WHERE XTNEXR2 = 2;
00006  CLASS H19052 XENRLLMT XSEX;
00007  var CFWT;
00008  TABLE H19052 ALL='Total',
00009         XENRLLMT='*(XSEX=' , ALL='Group Total')*CFWT=' '*
00010         (sum='*'*F=6.0 PCTsum<XENRLLMT*XSEX XENRLLMT*ALL>='*'*F=5.2)
00011         /RTS=16;
00012  title 'Table 4.5';
00013  TITLE2 'Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life';
00014  TITLE3 'by TRICARE Prime Enrollment and Gender';
00015  TITLE4 'TNEC Region 2 Only';
00016  RUN;
00017
00018
00019
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00022
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00037
```

These commands produce the following output.

SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ==>

**Table 4.5**  
**Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life**  
**by TRICARE Prime Enrollment and Gender**  
**TNEX Region 2 Only**

|   | Active Duty - under 65 |       |        |      |             |       | Enrolled - under 65 |       |        |       |             |       | Not enr |      |
|---|------------------------|-------|--------|------|-------------|-------|---------------------|-------|--------|-------|-------------|-------|---------|------|
|   | Male                   |       | Female |      | Group Total |       | Male                |       | Female |       | Group Total |       | Male    | F    |
|   | #                      | %     | #      | %    | #           | %     | #                   | %     | #      | %     | #           | %     | #       | %    |
| <b>Smoked at least 100 cigarettes in life</b> |                        |       |        |      |             |       |                     |       |        |       |             |       |         |      |
| <b>Yes</b>                                    | 88339                  | 12.91 | 23082  | 3.37 | 111421      | 16.28 | 71587               | 10.46 | 91399  | 13.35 | 162986      | 23.81 | 54945   | 8.03 |
| <b>No</b>                                     | 256560                 | 17.43 | 128572 | 8.73 | 385133      | 26.16 | 117821              | 8.00  | 317097 | 21.54 | 434917      | 29.54 | 108320  | 7.36 |
| <b>Total</b>                                  | 344899                 | 15.99 | 151654 | 7.03 | 496553      | 23.02 | 189408              | 8.78  | 408496 | 18.94 | 597903      | 27.72 | 163265  | 7.57 |

Output - (Untitled) Log - (Untitled) Editor - Untitled1 Program Editor - (...) Results Viewer - ...

Done C:\Users\NJusth

Here, as above, the SUM statistic is included to help determine the accuracy of the denominator definition.

Additional information about running SAS is available from the SAS Institute. Please consult the appropriate manuals for more detailed information.

See Table 4.5 to view the entire table.



Table 4.5  
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life  
by TRICARE Prime Enrollment and Gender  
TNEX Region 2 Only

|  | Active Duty - under 65 |       |        |      |             |       |        | Enrolled - under 65 |        |        |        |             |   |   |
|--|------------------------|-------|--------|------|-------------|-------|--------|---------------------|--------|--------|--------|-------------|---|---|
|  |                        |       |        |      |             |       |        |                     |        |        |        |             |   |   |
|  | Male                   |       | Female |      | Group Total |       |        | Male                |        | Female |        | Group Total |   |   |
|  | #                      | %     | #      | %    | #           | %     | #      | #                   | %      | #      | %      | #           | % | # |
| Smoked at least 100 cigarettes in life |                        |       |        |      |             |       |        |                     |        |        |        |             |   |   |
| Yes                                    | 88339                  | 12.91 | 23082  | 3.37 | 111421      | 16.28 | 71587  | 10.46               | 91399  | 13.35  | 162986 | 23.81       |   |   |
| No                                     | 256560                 | 17.43 | 128572 | 8.73 | 385133      | 26.16 | 117821 | 8.00                | 317097 | 21.54  | 434917 | 29.54       |   |   |
| Total                                  | 344899                 | 15.99 | 151654 | 7.03 | 496553      | 23.02 | 189408 | 8.78                | 408496 | 18.94  | 597903 | 27.72       |   |   |

(Continued)

Table 4.5  
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life  
by TRICARE Prime Enrollment and Gender  
TNEX Region 2 Only

|  | Not enrolled - under 65 |      |        |       |             |       |        | Not enrolled - 65 or over |        |        |        |             |   |   |
|--|-------------------------|------|--------|-------|-------------|-------|--------|---------------------------|--------|--------|--------|-------------|---|---|
|  |                         |      |        |       |             |       |        |                           |        |        |        |             |   |   |
|  | Male                    |      | Female |       | Group Total |       |        | Male                      |        | Female |        | Group Total |   |   |
|  | #                       | %    | #      | %     | #           | %     | #      | #                         | %      | #      | %      | #           | % | # |
| Smoked at least 100 cigarettes in life |                         |      |        |       |             |       |        |                           |        |        |        |             |   |   |
| Yes                                    | 54945                   | 8.03 | 67166  | 9.81  | 122111      | 17.84 | 157215 | 22.97                     | 79824  | 11.66  | 237039 | 34.63       |   |   |
| No                                     | 108320                  | 7.36 | 167723 | 11.39 | 276044      | 18.75 | 134976 | 9.17                      | 187673 | 12.75  | 322649 | 21.92       |   |   |
| Total                                  | 163265                  | 7.57 | 234889 | 10.89 | 398155      | 18.46 | 292191 | 13.55                     | 267497 | 12.40  | 559688 | 25.95       |   |   |

(Continued)

Table 4.5  
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life  
by TRICARE Prime Enrollment and Gender  
TNEX Region 2 Only

|  | Enrolled - 65 or over |      |        |      |             |      |
|--|-----------------------|------|--------|------|-------------|------|
|  |                       |      |        |      |             |      |
|  | Male                  |      | Female |      | Group Total |      |
|  | #                     | %    | #      | %    | #           | %    |
| Smoked at least 100 cigarettes in life |                       |      |        |      |             |      |
| Yes                                    | 35405                 | 5.17 | 15432  | 2.25 | 50837       | 7.43 |
| No                                     | 26805                 | 1.82 | 26646  | 1.81 | 53451       | 3.63 |
| Total                                  | 62210                 | 2.88 | 42078  | 1.95 | 104288      | 4.84 |

## HOW TO MAKE A TABLE USING SPSS

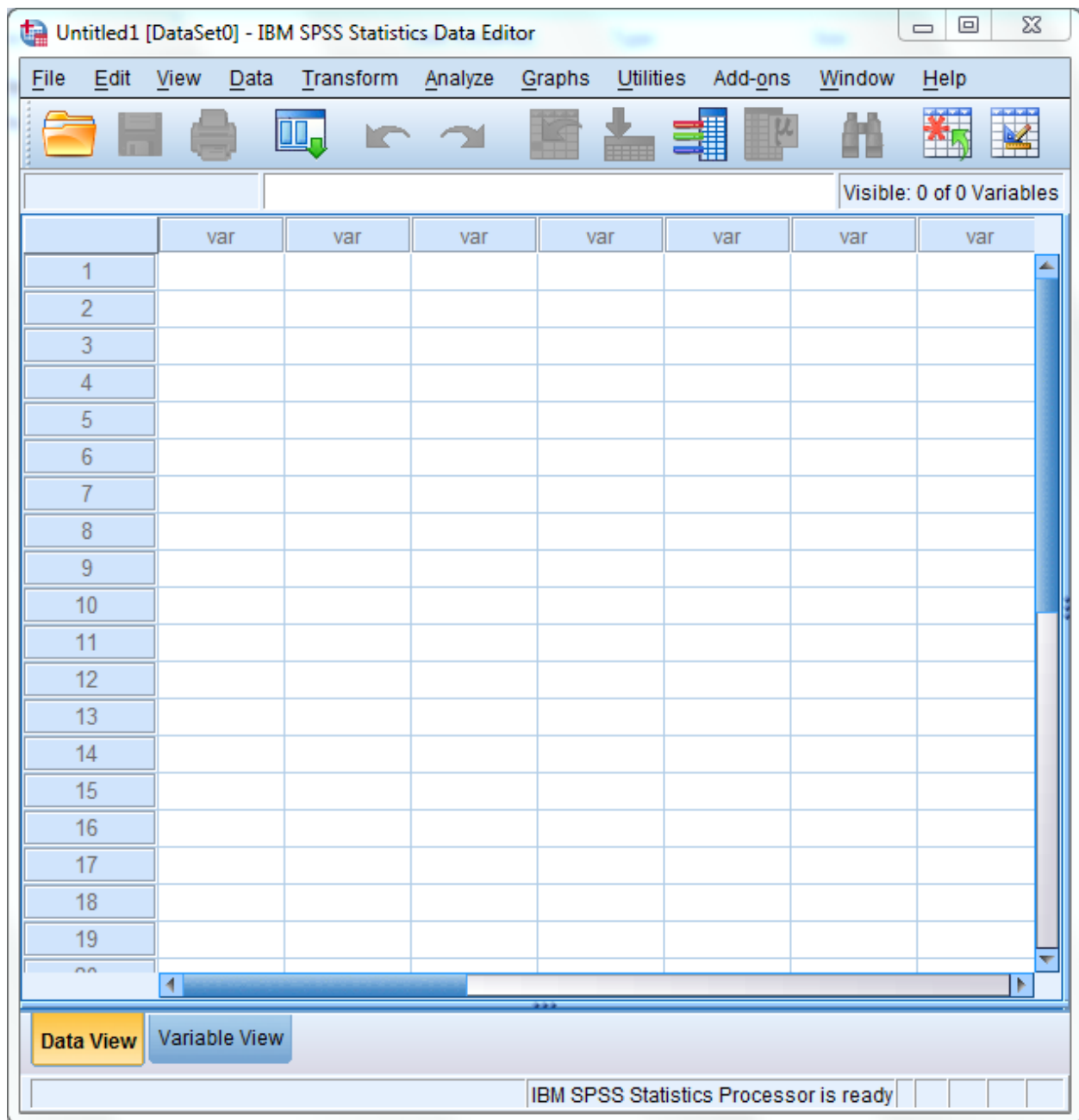
The 2019 Adult HCSDb dataset is available in an SPSS format. SPSS is a computer software system used for data management, summarization, and analysis. SPSS can be run interactively, using menus, or in batch mode, using syntax commands. This guide instructs users on how to use SPSS dialog boxes to:

- Construct new variables
- Recode existing variables
- Select cases for analysis
- Weight cases for analysis
- Create customized tables

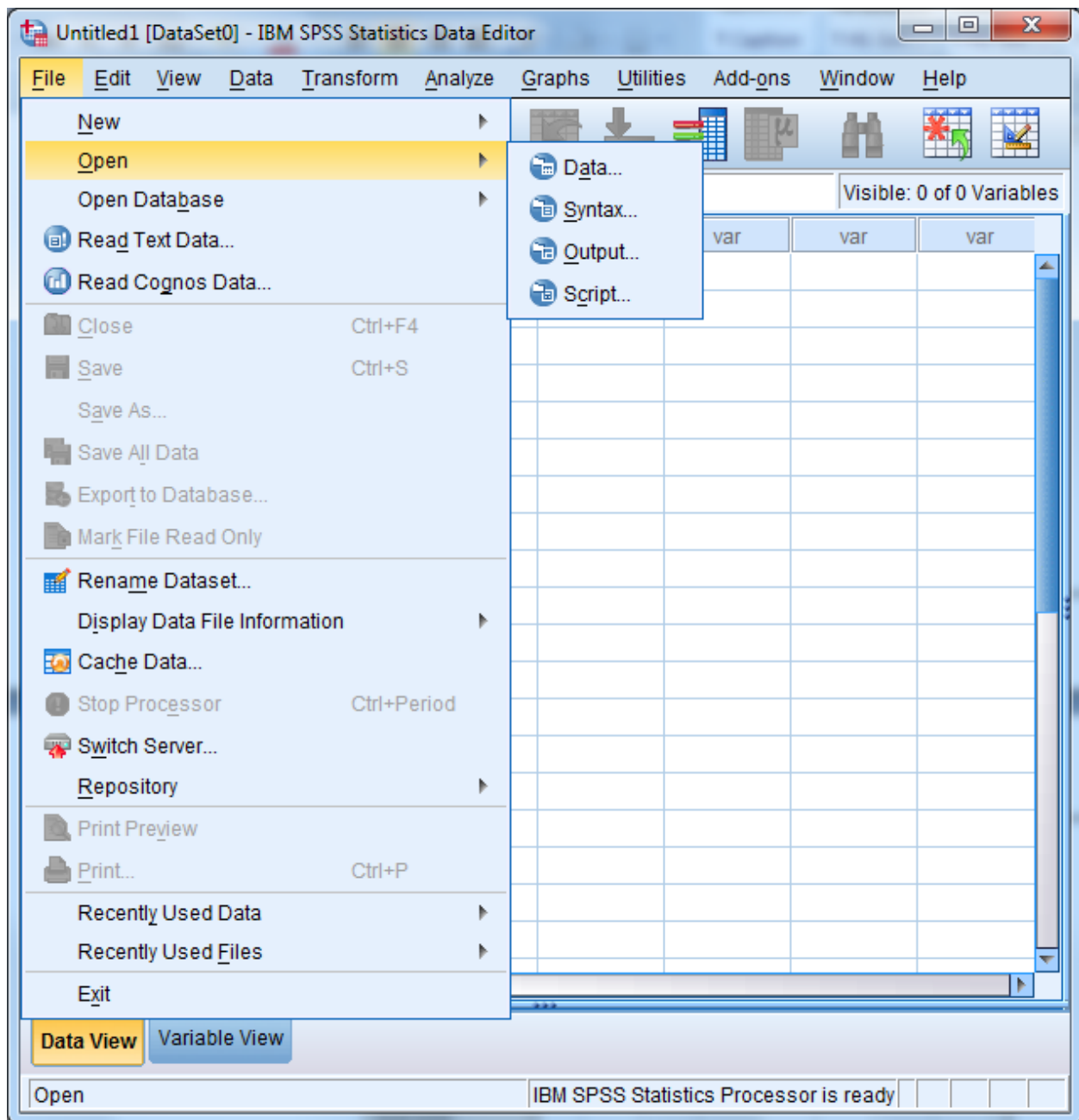
As you use the dialog boxes, you generate syntax automatically. This syntax may be pasted into a syntax file for future use or for modification.

## Locating and opening the data file

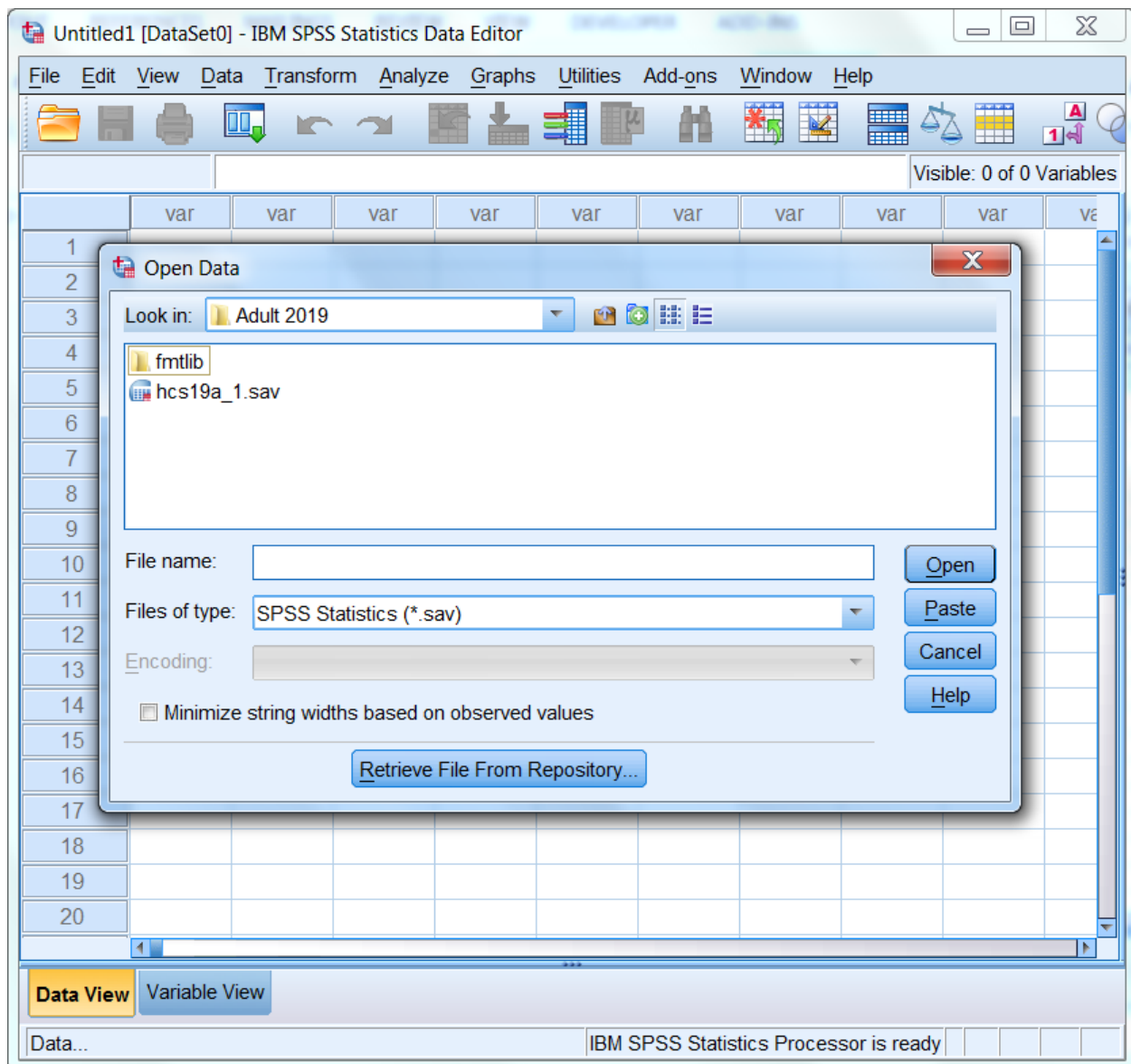
To begin an SPSS session, double click on the SPSS icon on your desktop. The Data Editor window will open and present a spreadsheet with a dialog box. Click Cancel in the bottom right corner to close the dialog box and a blank spreadsheet will appear:



Click on File in the upper left corner to open the following menu:



Select the **Open** option or choose a file from the list displayed. **Open** and **data** produces the following screen:



If the file is not in this directory, navigate through your folders until you locate it. Mark the file and click **Open**. You will be returned to the spreadsheet Data Editor with the file on view. The 2019 Adult HCSDb dataset has been opened and is displayed below.

hcs19a\_1.sav [DataSet1] - IBM SPSS Statistics Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

Visible: 498 of 498 Variables

|    | MPRID    | SVCSMPL | SEXSMPL | STRATUM | ENBGSMPL | MPCSMPL | NHFF | QU   |
|----|----------|---------|---------|---------|----------|---------|------|------|
| 1  | 00000030 | 4       | 2       | 6900199 | 09       | 2       | 732  | Q2FY |
| 2  | 00000035 | 4       | 1       | 6900399 | 10       | 2       | 713  | Q2FY |
| 3  | 00000037 | 1       | 2       | 1006106 | 06       | 2       | 173  | Q2FY |
| 4  | 00000060 | 4       | 1       | 3900107 | 07       | 1       | 1852 | Q2FY |
| 5  | 00000063 | 2       | 1       | 1011706 | 06       | 1       | 203  | Q2FY |
| 6  | 00000071 | 3       | 1       | 3900107 | 07       | 3       | 1852 | Q2FY |
| 7  | 00000072 | 3       | 2       | 6900399 | 10       | 1       | 713  | Q2FY |
| 8  | 00000074 | 2       | 2       | 3900107 | 07       | 1       | 1852 | Q2FY |
| 9  | 00000096 | 4       | 1       | 6900199 | 10       | 2       | 732  | Q2FY |
| 10 | 00000098 | 2       | 1       | 6900199 | 10       | 1       | 732  | Q2FY |
| 11 | 00000110 | 3       | 2       | 1002806 | 06       | 1       | 84   | Q2FY |
| 12 | 00000119 | 1       | 1       | 6900399 | 10       | 1       | 713  | Q2FY |
| 13 | 00000122 | 2       | 2       | 3900107 | 07       | 1       | 1852 | Q2FY |
| 14 | 00000133 | 1       | 2       | 6900199 | 10       | 1       | 732  | Q2FY |
| 15 | 00000134 | 4       | 2       | 1012001 | 01       | 1       | 178  | Q2FY |
| 16 | 00000146 | 1       | 1       | 6900199 | 10       | 1       | 732  | Q2FY |
| 17 | 00000151 | 4       | 1       | 6900199 | 10       | 1       | 732  | Q2FY |
| 18 | 00000152 | 2       | 2       | 6900199 | 10       | 2       | 732  | Q2FY |
| 19 | 00000171 | 1       | 1       | 3900307 | 07       | 1       | 1851 | Q2FY |
| 20 | 00000172 | 4       | 1       | 6900199 | 10       | 2       | 732  | Q2FY |

Data View Variable View

IBM SPSS Statistics Processor is ready

### Constructing new variables

Data can be evaluated from many different aspects. It is sometimes useful to build new variables from combinations of the existing ones and to examine their distributions.

For example, the variable in the file for beneficiary group at the time of sampling is called *xbnfgrp*, and the variable for sex is *xsexa*. The value 1 for *xbnfgrp* indicates that the individual is on Active Duty. The relationships for constructing a new variable of Active Duty by sex are:

Active-Duty-males: ***xsexa=1 and XBNFGRP=1***

Active-Duty-females: ***xsexa=2 and XBNFGRP=1***

Open the Transform menu and select Compute Variable as in the following:

hcs19a\_1.sav [DataSet1] - IBM SPSS Statistics Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

Compute Variable...

- Count Values within Cases...
- Shift Values...
- Recode into Same Variables...
- Recode into Different Variables...
- Automatic Recode...
- Visual Binning...
- Rank Cases...
- Date and Time Wizard...
- Create Time Series...
- Replace Missing Values...
- Random Number Generators...
- Run Pending Transforms Ctrl+G

Visible: 498 of 498 Variables

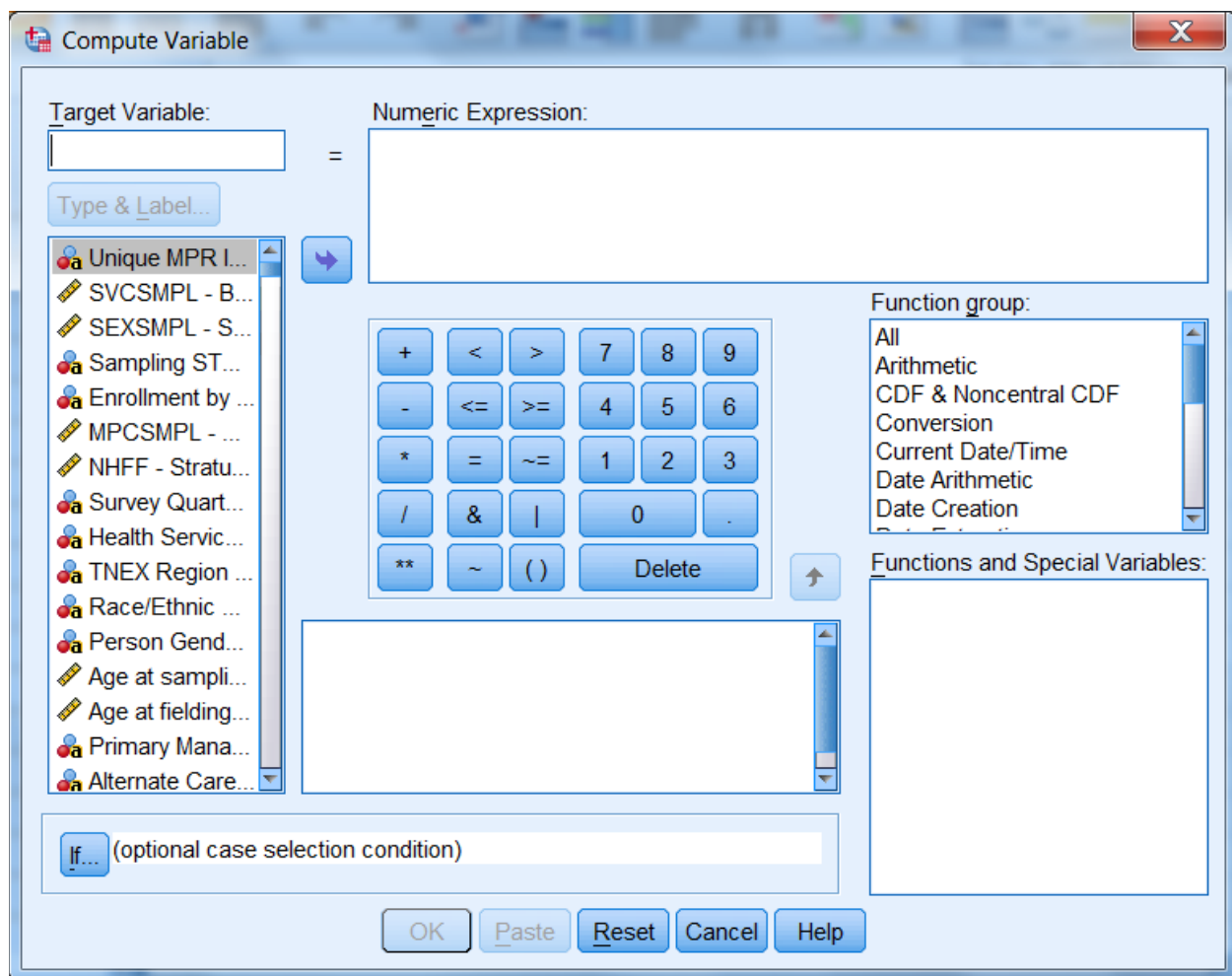
|    | MPRID    | GSMPL | MPCSMPL | NHFF    | QU        |
|----|----------|-------|---------|---------|-----------|
| 1  | 00000030 |       |         | 2       | 732 Q2FY  |
| 2  | 00000035 |       |         | 2       | 713 Q2FY  |
| 3  | 00000037 |       |         | 2       | 173 Q2FY  |
| 4  | 00000060 |       |         | 1       | 1852 Q2FY |
| 5  | 00000063 |       |         | 1       | 203 Q2FY  |
| 6  | 00000071 |       |         | 3       | 1852 Q2FY |
| 7  | 00000072 |       |         | 1       | 713 Q2FY  |
| 8  | 00000074 |       |         | 1       | 1852 Q2FY |
| 9  | 00000096 |       |         | 2       | 732 Q2FY  |
| 10 | 00000098 |       |         | 1       | 732 Q2FY  |
| 11 | 00000110 |       |         | 1       | 84 Q2FY   |
| 12 | 00000119 | 1     | 1       | 6900399 | 10        |
| 13 | 00000122 | 2     | 2       | 3900107 | 07        |
| 14 | 00000133 | 1     | 2       | 6900199 | 10        |
| 15 | 00000134 | 4     | 2       | 1012001 | 01        |
| 16 | 00000146 | 1     | 1       | 6900199 | 10        |
| 17 | 00000151 | 4     | 1       | 6900199 | 10        |
| 18 | 00000152 | 2     | 2       | 6900199 | 10        |
| 19 | 00000171 | 1     | 1       | 3900307 | 07        |
| 20 | 00000172 | 4     | 1       | 6900199 | 10        |

Data View Variable View

Compute Variable... IBM SPSS Statistics Processor is ready

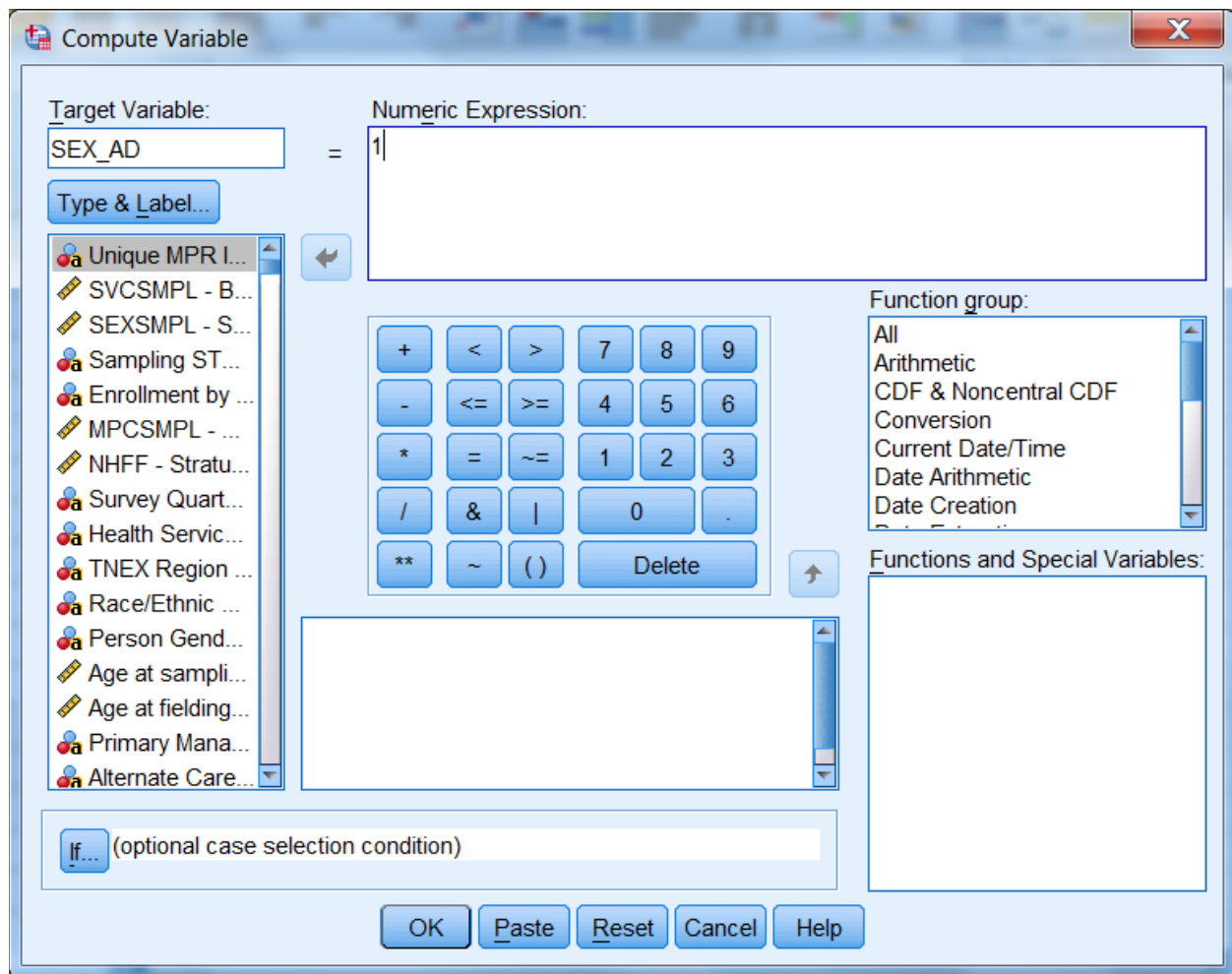
The following dialog box will open:



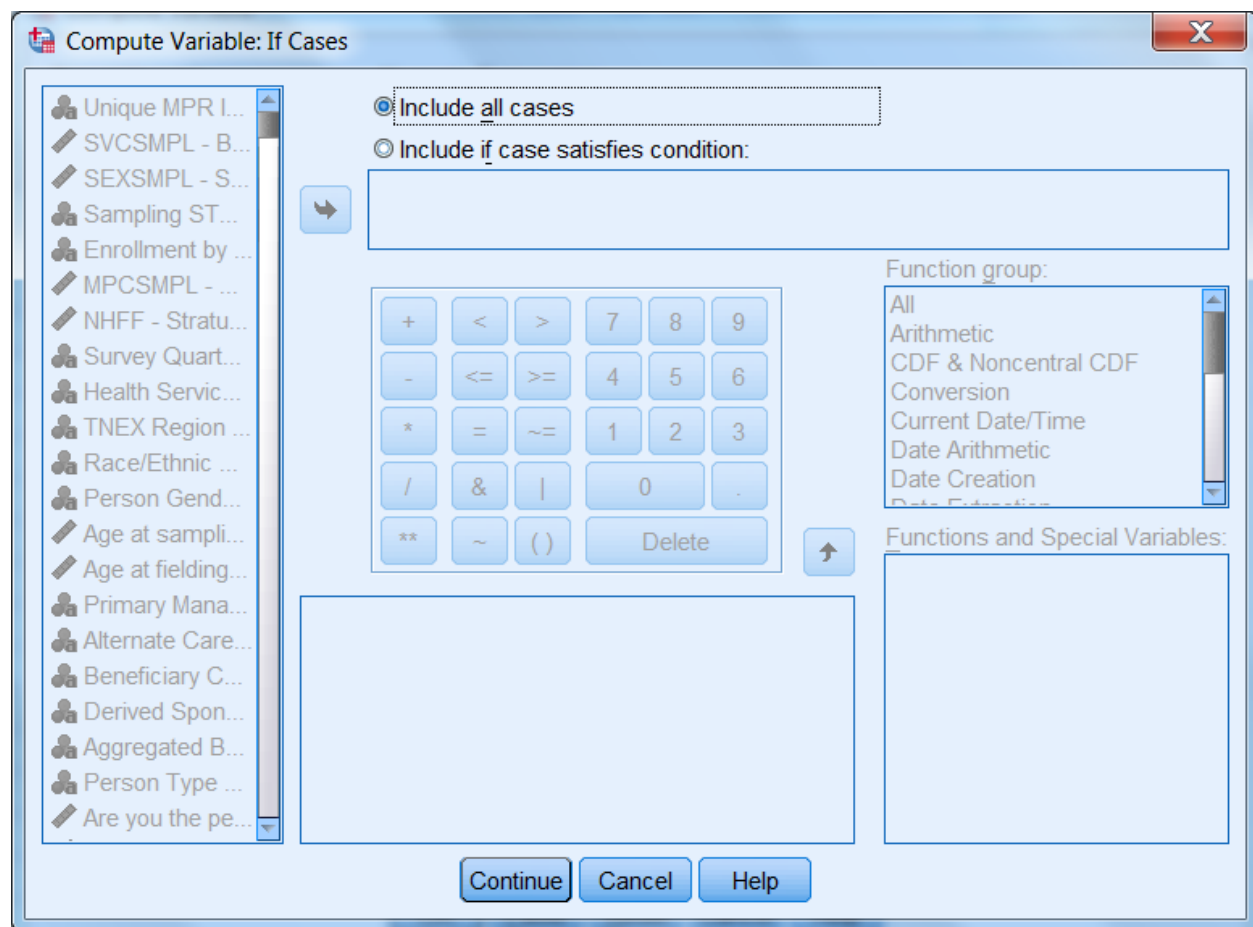


The image shows the 'Compute Variable' dialog box in SPSS. The 'Target Variable' field is empty. The 'Numeric Expression' field is empty. A list of variables is on the left, including 'Unique MPR I...', 'SVCSMPL - B...', 'SEXSMPL - S...', 'Sampling ST...', 'Enrollment by ...', 'MPCSMPL - ...', 'NHFF - Stratu...', 'Survey Quart...', 'Health Servic...', 'TNEX Region ...', 'Race/Ethnic ...', 'Person Gend...', 'Age at sampli...', 'Age at fielding...', 'Primary Mana...', and 'Alternate Care...'. A calculator keypad is in the center. On the right, there are sections for 'Function group:' (listing All, Arithmetic, CDF & Noncentral CDF, Conversion, Current Date/Time, Date Arithmetic, Date Creation) and 'Functions and Special Variables:'. At the bottom, there is an 'If...' button and a text field for '(optional case selection condition)'. Buttons for 'OK', 'Paste', 'Reset', 'Cancel', and 'Help' are at the bottom right.

You can build the new variable in two steps to express the two conditions. The first task is to give the new variable a name and its first value. Enter the Target Variable slot and name the new variable `sex_ad`. Next, assign the value 1 to `sex_ad` by entering it into the slot for Numeric Expression. Your screen should look like the following:

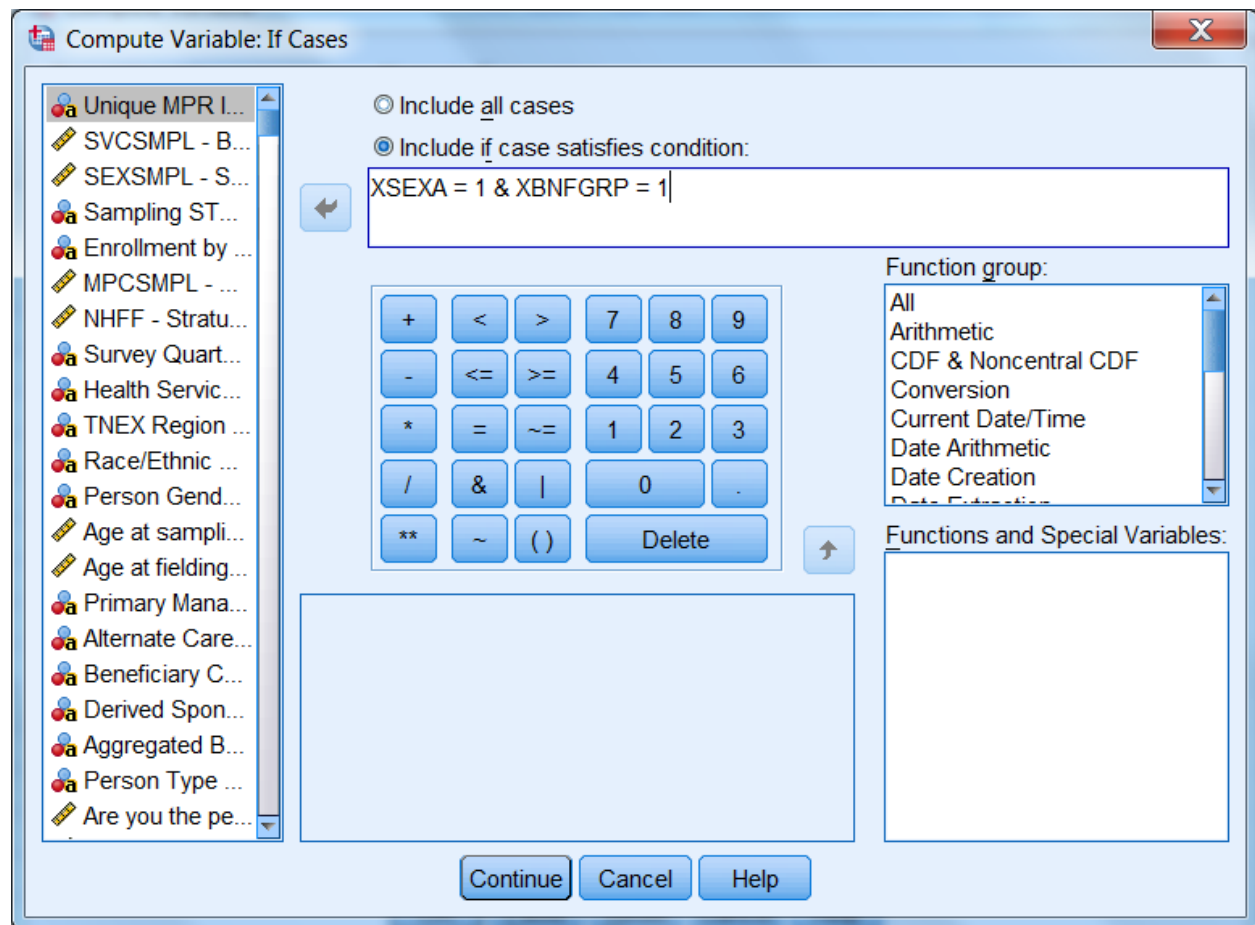


Once you we have assigned the value 1 to sex\_ad, you can build the condition that qualifies the assignment. Click on If and open the following dialog box:

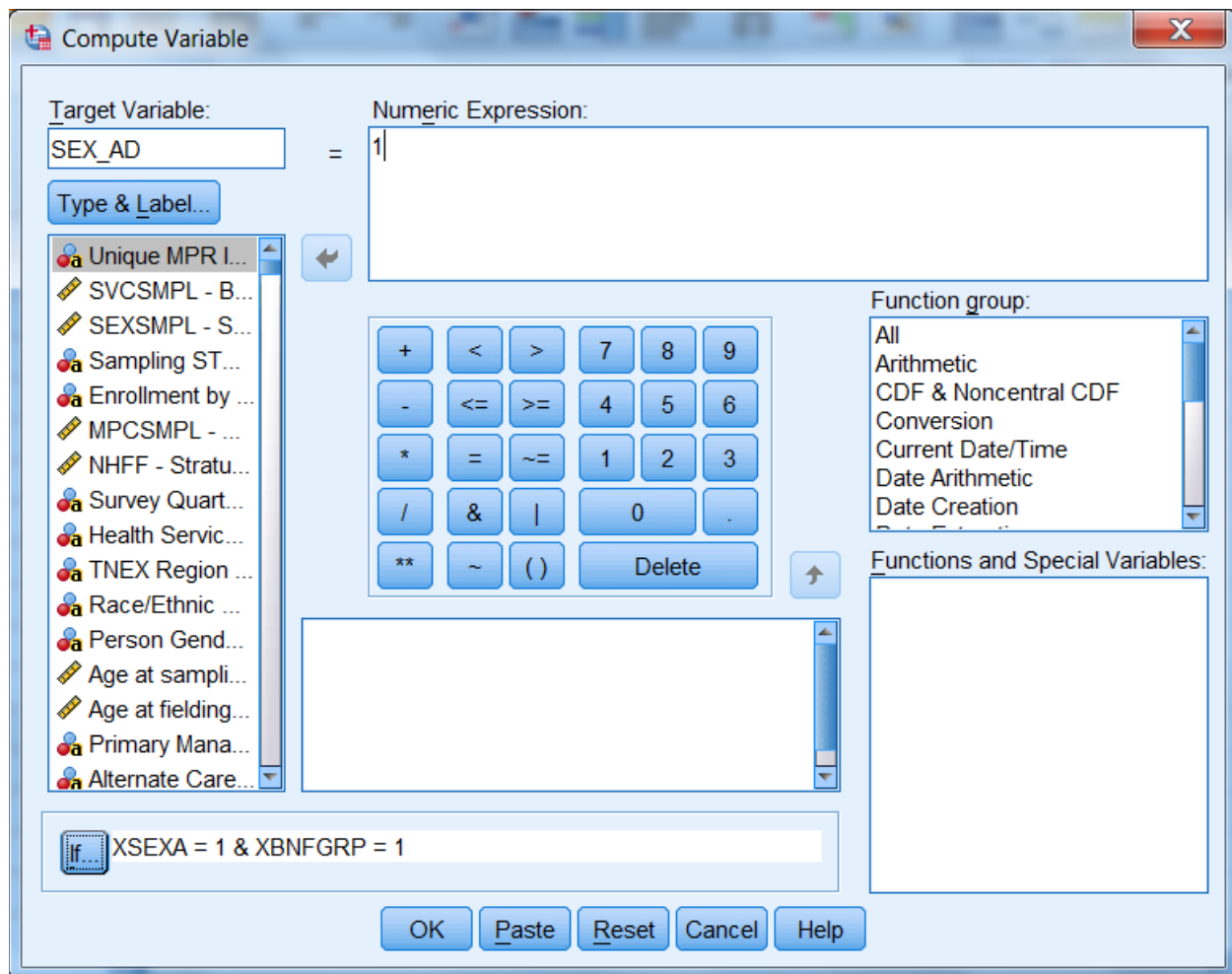


Click on the circle indicating Include if case satisfies condition, and the black dot will move to that circle. The slot underneath will open, ready for your input. Build the “if” condition. Write it directly into the slot or move the elements into the slot from the given options. Add the elements xsexa = 1 & xbnfgrp = 1.

The screen should resemble the following:



Click on Continue and return to the previous screen, which will now look like this:



Your condition will be written next to the If button. Click on OK to exit the dialog box, and the variable sex\_ad will be created with its value set to 1.

The next step is to build the second condition for the new variable, which will set it to the value 2. Reopen the Compute dialog box. The commands you just gave still appear in the dialog box. Simply assign the value 2 to sex\_ad, press If, and enter the new condition to identify Active Duty females. Click Continue, and finish with OK. A dialog box that says “Change existing variable?” will pop up. Click on OK, and the condition, if xsexa = 2 and xbnfgrp = 1, will be added to the new variable sex\_ad.

Once you have created a new variable, you may want to add it permanently to the dataset. The new variable is computed for each case in the file and added to the view in the Data Window after the last variable in the dataset. The variable name is the column heading.

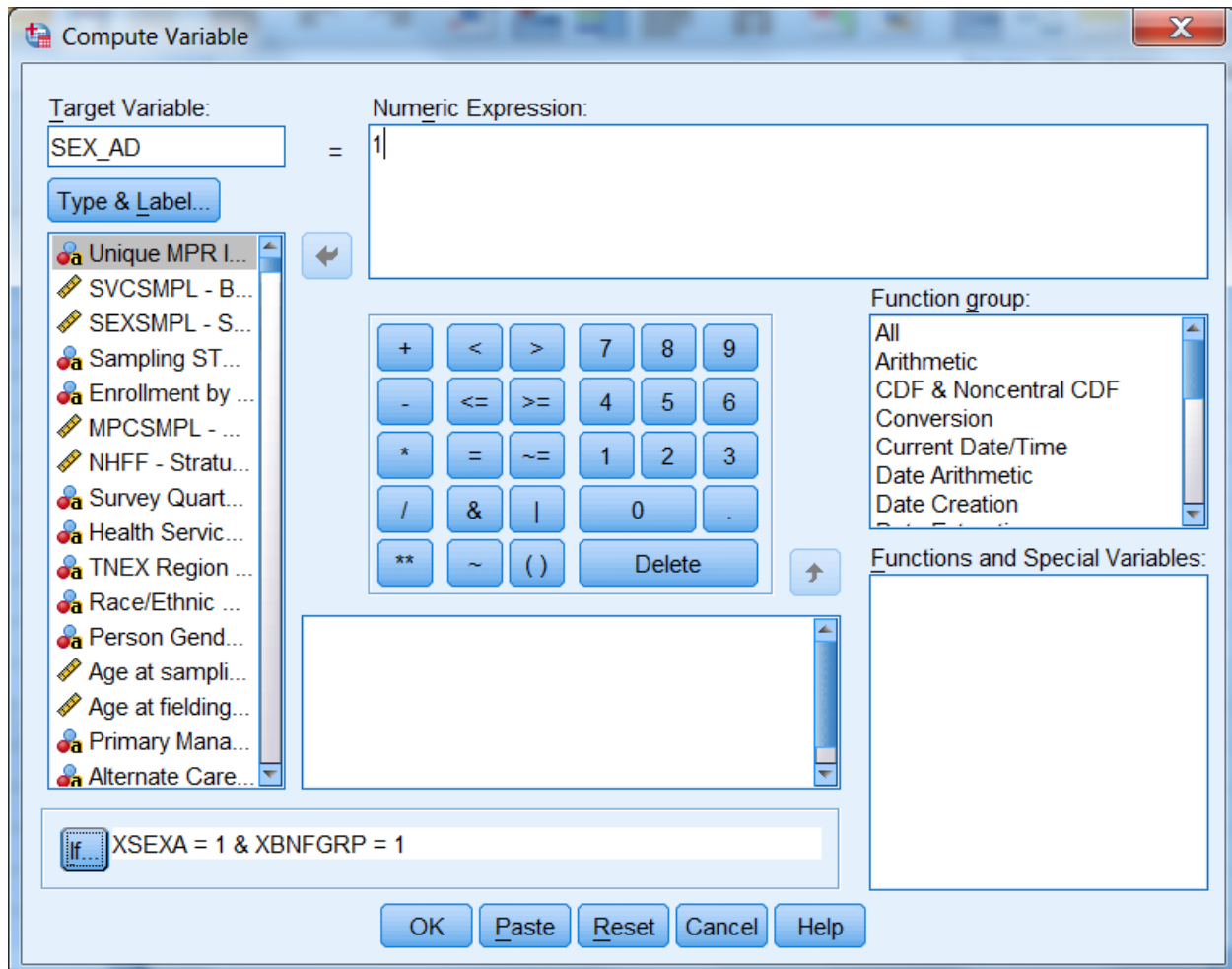
Since the HCSDB data set carries Read-Only status to protect it from corruption, changes to it cannot be saved. At the end of the day, when the work session ends and you exit SPSS, the file will revert to its former status and the new variables will be lost. The solution is to save the dataset under a new name when you exit. Choose the Save As option on the File menu, and you will be prompted to name the file and to save it in a folder of your choosing. Give the file a new name and save it. Open the new expanded file anytime for processing.

Suppose you do not want to use up your disk space for expanded copies of the dataset. Another option is to save the syntax you have generated in a file that can be run as it is needed. Syntax is a written instruction generated by the commands you give in a dialog box. These “sentences” can be saved in a

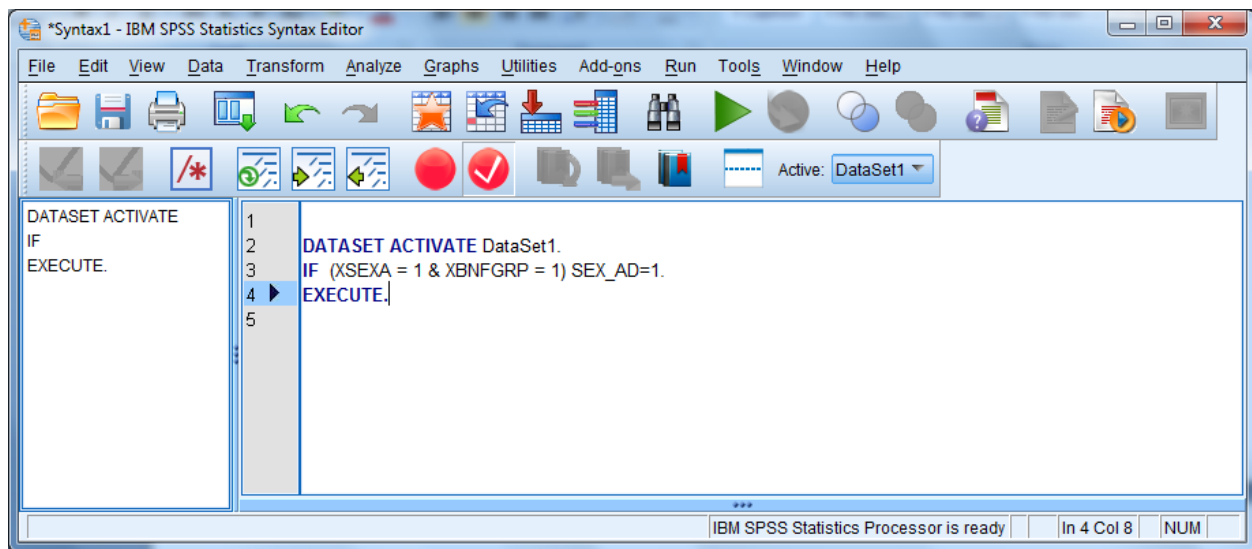
file and executed when needed. This is the batch mode of processing syntax commands. Syntax files take up very little space.

Experienced SPSS programmers, who have mastered SPSS syntax, often prefer to work only in batch mode. This option is available to users who have not mastered the syntax language. You can paste the commands, generated interactively in the dialog box, onto a syntax file.

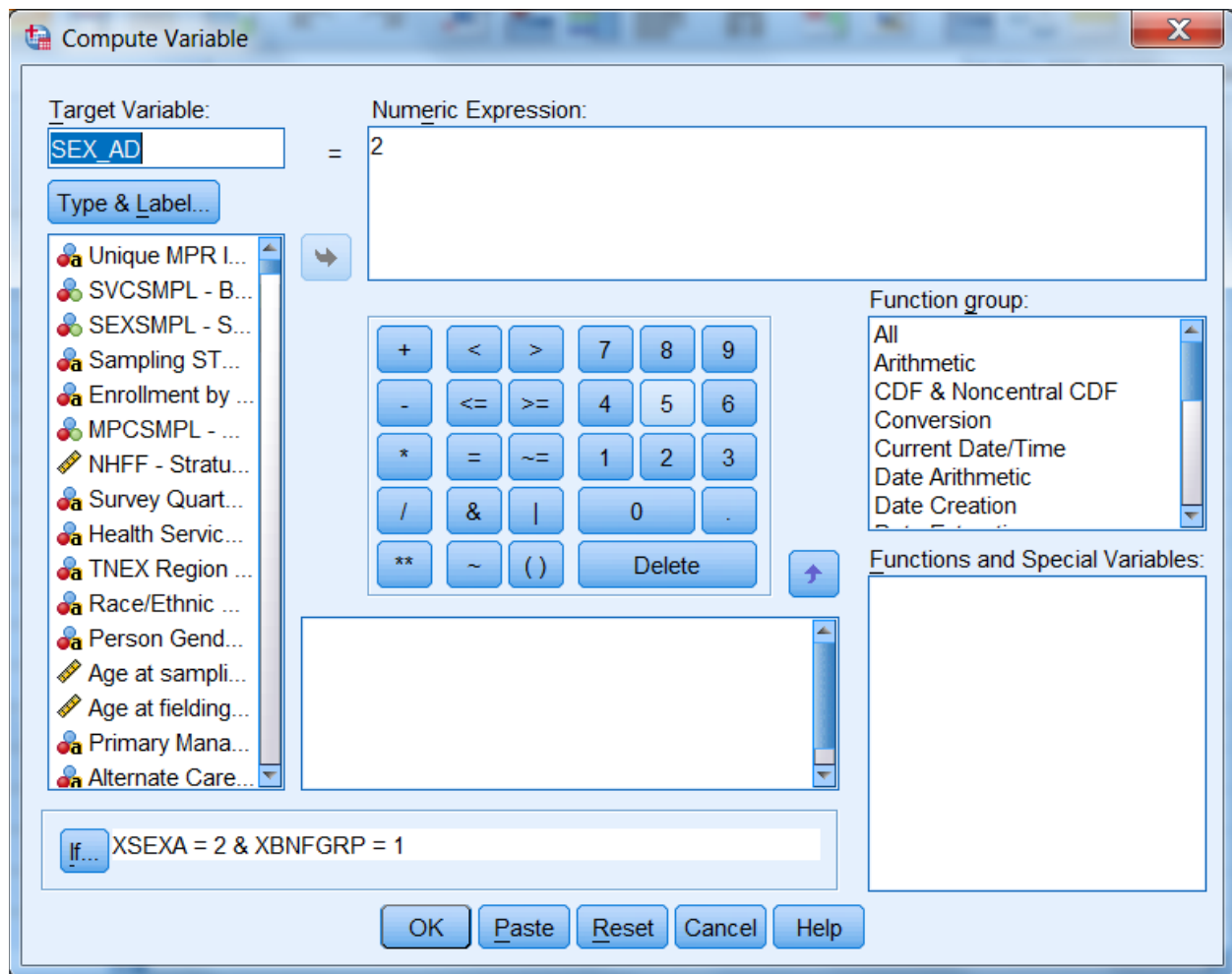
Recall the compute example for the new variable sex\_ad. The screen below is the result of assigning 1 to sex\_ad according to an If condition. You clicked on OK to set the value. Returning to the screen and clicking on Paste writes the command to a syntax file.



Click on the Paste button. A dialog box that says “Change existing variable?” will pop up. Click on OK, and the syntax window below will open with the syntax written in it.

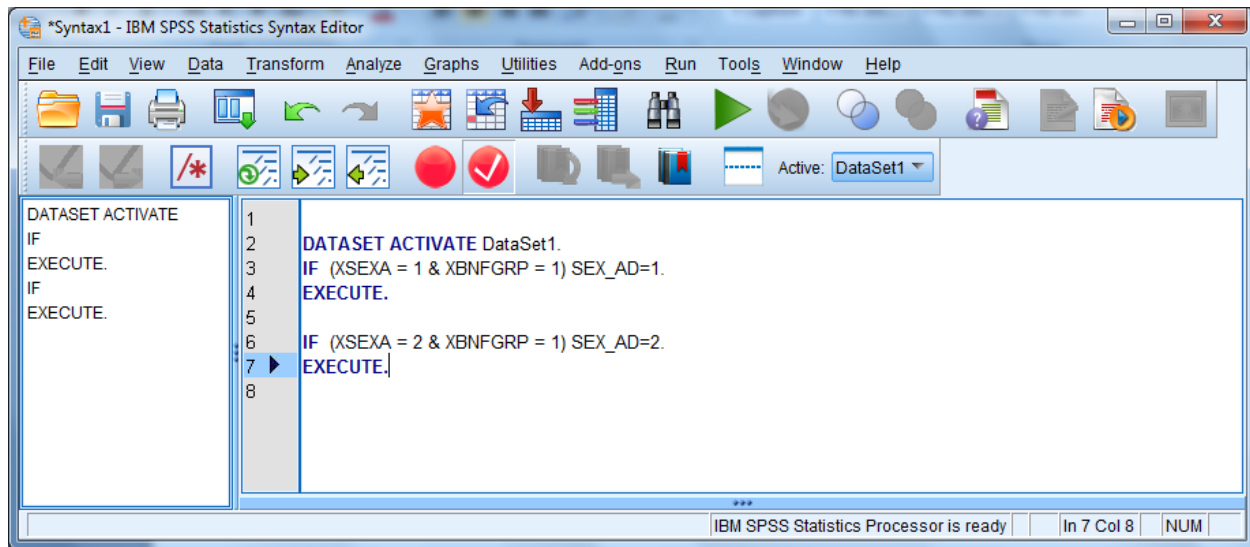


Now return to the compute dialog box.



Assign the value **2** to **sex\_ad** and build the “**if**” condition as in the diagram above. Select **Paste**, and these commands will be appended to the syntax file.





The results appear in the screen above. SPSS gives default names to syntax files, such as Syntax1, Syntax2, etc., as they are created. It is a good idea to save the syntax, re-naming the file using the **Save As** option on the **File** menu. Use a name that has some meaning to you, e.g., **New\_computes**. The file will automatically receive the suffix **.sps**.

Another option for adding new variables to the dataset is to **Recode** existing variables **into** new variables. A common example involves **grouping** an age variable into age categories as shown below, using the variable **RFLDAGE**, which exists on our dataset. **RFLDAGE** is coded in years from 18 to 65 (capped), which can be grouped into four age categories:

18 to 34 = 1 – label: “young adult”

35 to 49 = 2 – label: “mature adult”

50 to 64 = 3 – label: “middle-age”

65 and higher = 4 – label: “senior citizen”

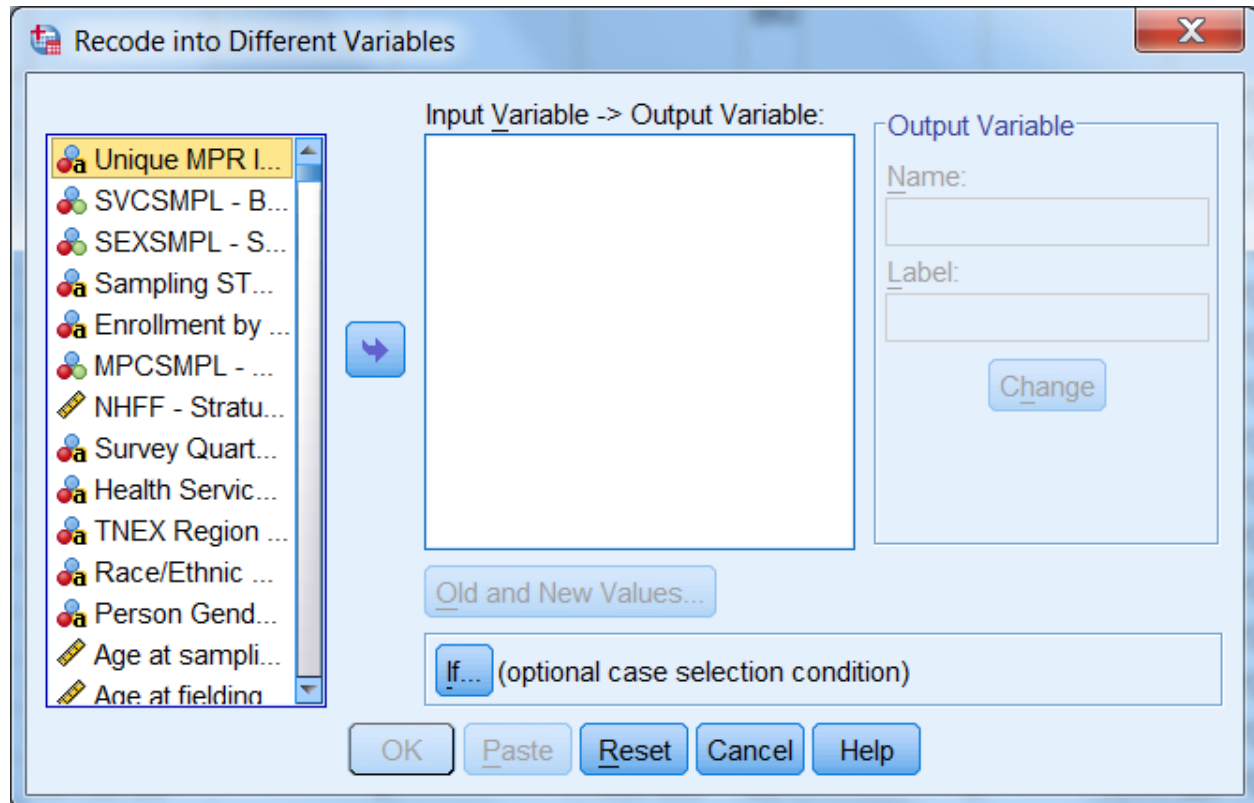
The new variable is called **age\_grp**.

From the **Transform** menu, choose **Recode Into Different Variables** as pictured below:

The screenshot shows the IBM SPSS Statistics Data Editor window for a file named \*hcs19a\_1.sav. The 'Transform' menu is open, and 'Recode into Different Variables...' is selected. The 'Data View' tab is active, displaying a list of cases with the following variables: MPRID, GSMPL, MPCSMPL, NHFF, and QU. The status bar at the bottom indicates 'Recode into Different Variables...' and 'IBM SPSS Statistics Processor is ready'.

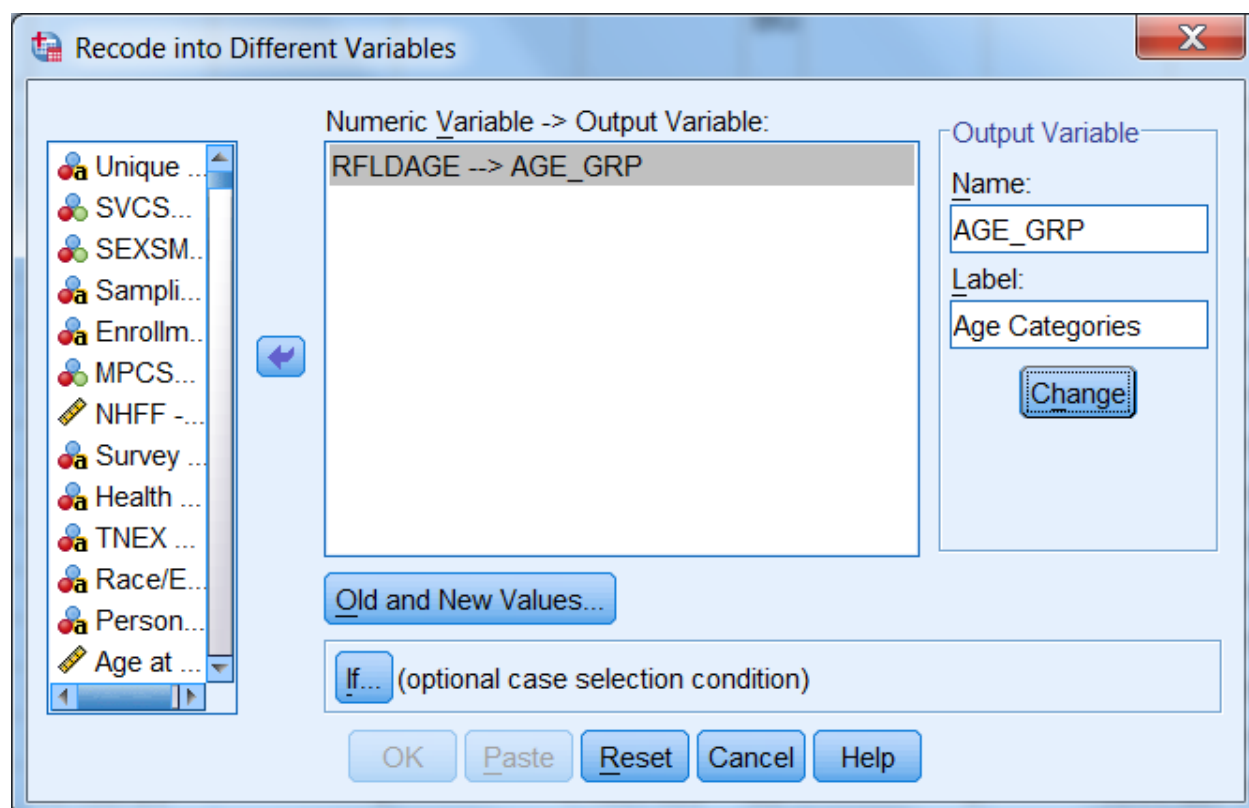
| Case | MPRID    | GSMPL | MPCSMPL   | NHFF | QU        |
|------|----------|-------|-----------|------|-----------|
| 1    | 00000030 |       |           | 2    | 732 Q2FY  |
| 2    | 00000035 |       |           | 2    | 713 Q2FY  |
| 3    | 00000037 |       |           | 2    | 173 Q2FY  |
| 4    | 00000060 |       |           | 1    | 1852 Q2FY |
| 5    | 00000063 |       |           | 1    | 203 Q2FY  |
| 6    | 00000071 |       |           | 3    | 1852 Q2FY |
| 7    | 00000072 |       |           | 1    | 713 Q2FY  |
| 8    | 00000074 |       |           | 1    | 1852 Q2FY |
| 9    | 00000096 |       |           | 2    | 732 Q2FY  |
| 10   | 00000098 |       |           | 1    | 732 Q2FY  |
| 11   | 00000110 |       |           | 1    | 84 Q2FY   |
| 12   | 00000119 | 1     | 1 6900399 | 10   | 713 Q2FY  |
| 13   | 00000122 | 2     | 2 3900107 | 07   | 1852 Q2FY |
| 14   | 00000133 | 1     | 2 6900199 | 10   | 732 Q2FY  |
| 15   | 00000134 | 4     | 2 1012001 | 01   | 178 Q2FY  |
| 16   | 00000146 | 1     | 1 6900199 | 10   | 732 Q2FY  |
| 17   | 00000151 | 4     | 1 6900199 | 10   | 732 Q2FY  |
| 18   | 00000152 | 2     | 2 6900199 | 10   | 732 Q2FY  |
| 19   | 00000171 | 1     | 1 3900307 | 07   | 1851 Q2FY |
| 20   | 00000172 | 4     | 1 6900199 | 10   | 732 Q2FY  |

The following dialog box will open:

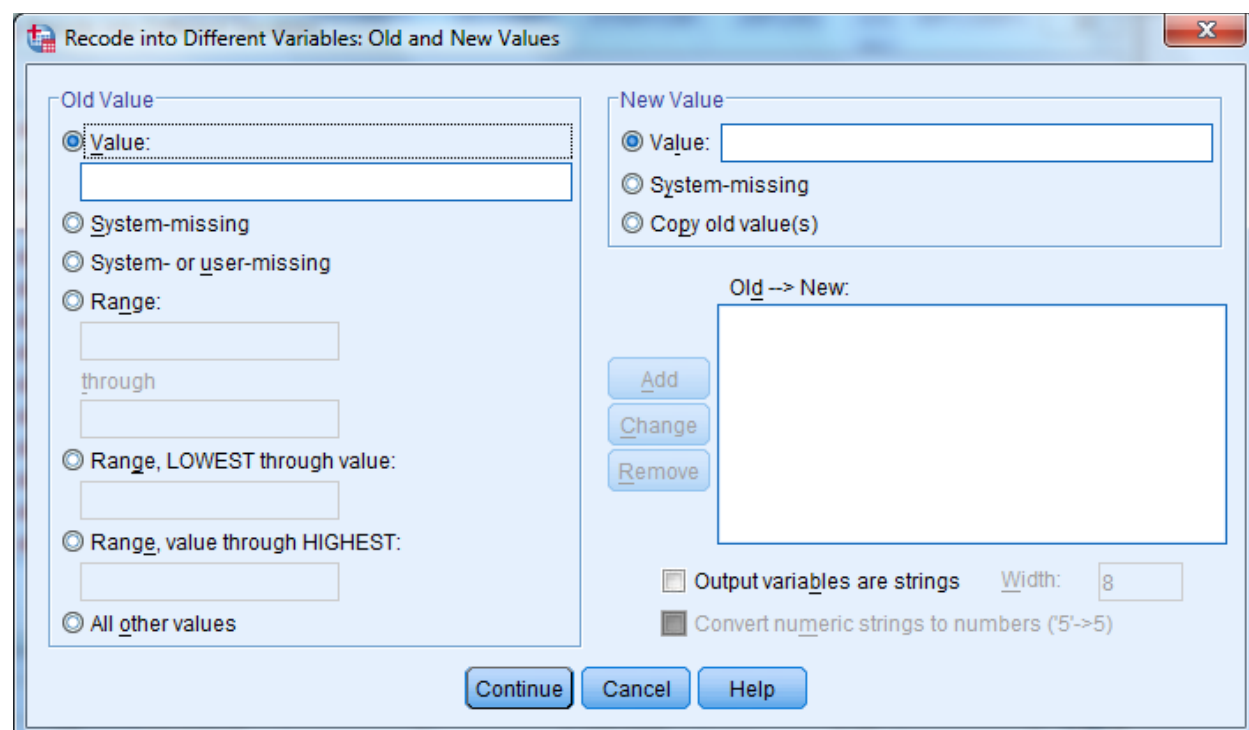


The image shows the 'Recode into Different Variables' dialog box in SPSS. On the left is a list of variables: Unique MPR I..., SVCSMPL - B..., SEXSMPL - S..., Sampling ST..., Enrollment by ..., MPCSMPL - ..., NHFF - Stratu..., Survey Quart..., Health Servic..., TNEX Region ..., Race/Ethnic ..., Person Gend..., Age at sampli..., and Age at fielding. The 'Age at fielding' variable is highlighted. In the center, there is a large empty box labeled 'Input Variable -> Output Variable:'. To the right of this box is a section for the 'Output Variable' with fields for 'Name:' and 'Label:', and a 'Change' button below them. Below the central box is a button labeled 'Old and New Values...'. At the bottom of the dialog is a section for an 'If...' condition, followed by 'OK', 'Paste', 'Reset', 'Cancel', and 'Help' buttons.

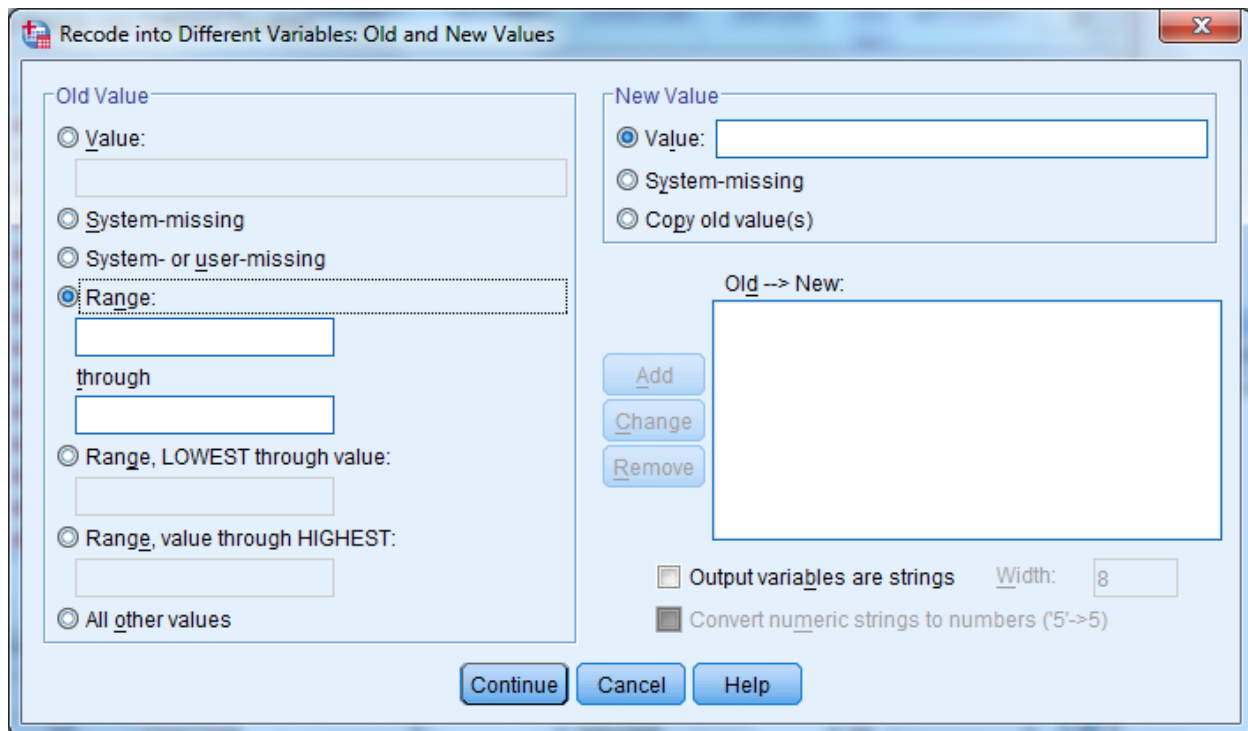
Move **RFLDAGE (Age at fielding)** from the variable list on the left to the box labeled **Input Variable -> Output Variable**. In the **Name** slot, enter the new variable name **age\_grp**. Enter **Age Categories**, the variable label, in the **Label** slot. Click on **Change**. The dialog box should look like the one below.



Click on Old and New Values, and the following dialog box will open:



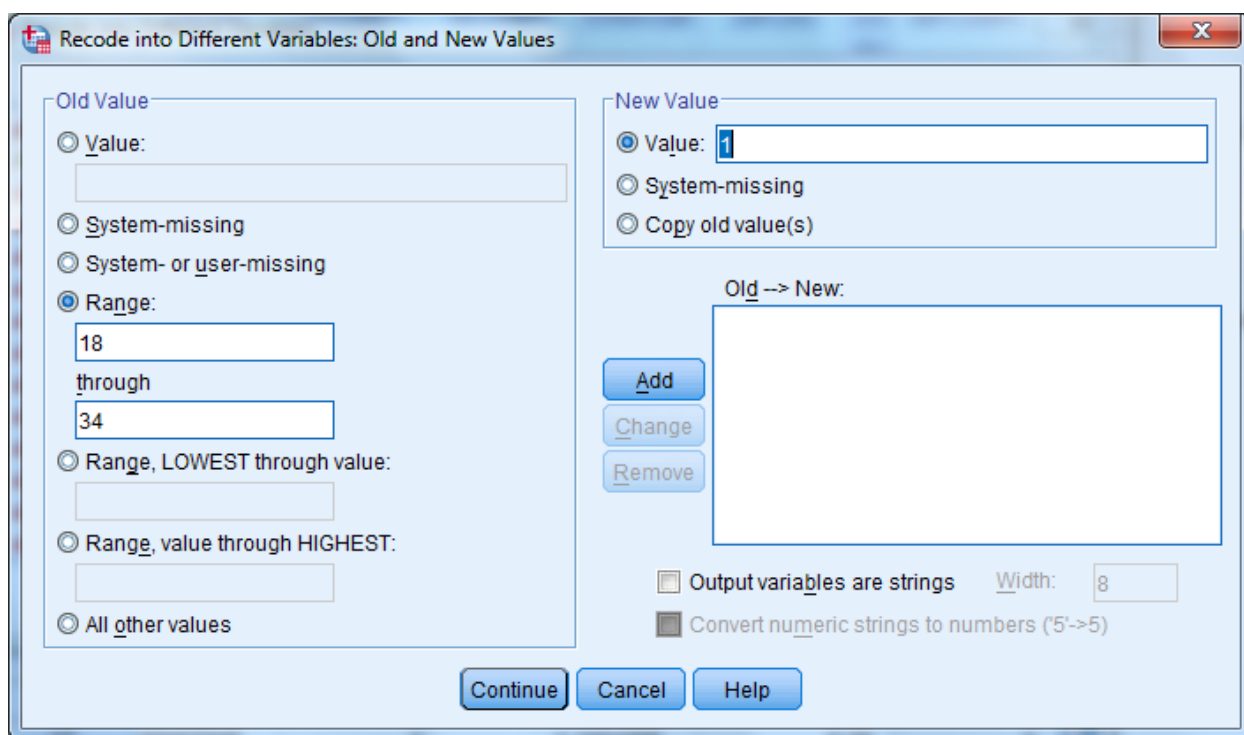
The next step in grouping the age variable is to specify the existing values of **Age** to be recoded. To do this, click on the **Range** circle under **Old Value**.



The image shows the 'Recode into Different Variables: Old and New Values' dialog box in SPSS. The 'Old Value' section on the left has the 'Range' radio button selected. Below it, there are two empty text boxes for entering a range, with the word 'through' positioned between them. The 'New Value' section on the right has the 'Value' radio button selected, with an empty text box next to it. Below this are 'System-missing' and 'Copy old value(s)' options. A large empty box labeled 'Old --> New:' is in the center. At the bottom of the dialog are 'Continue', 'Cancel', and 'Help' buttons. There are also checkboxes for 'Output variables are strings' (unchecked) and 'Convert numeric strings to numbers' (checked), along with a 'Width' field set to 8.

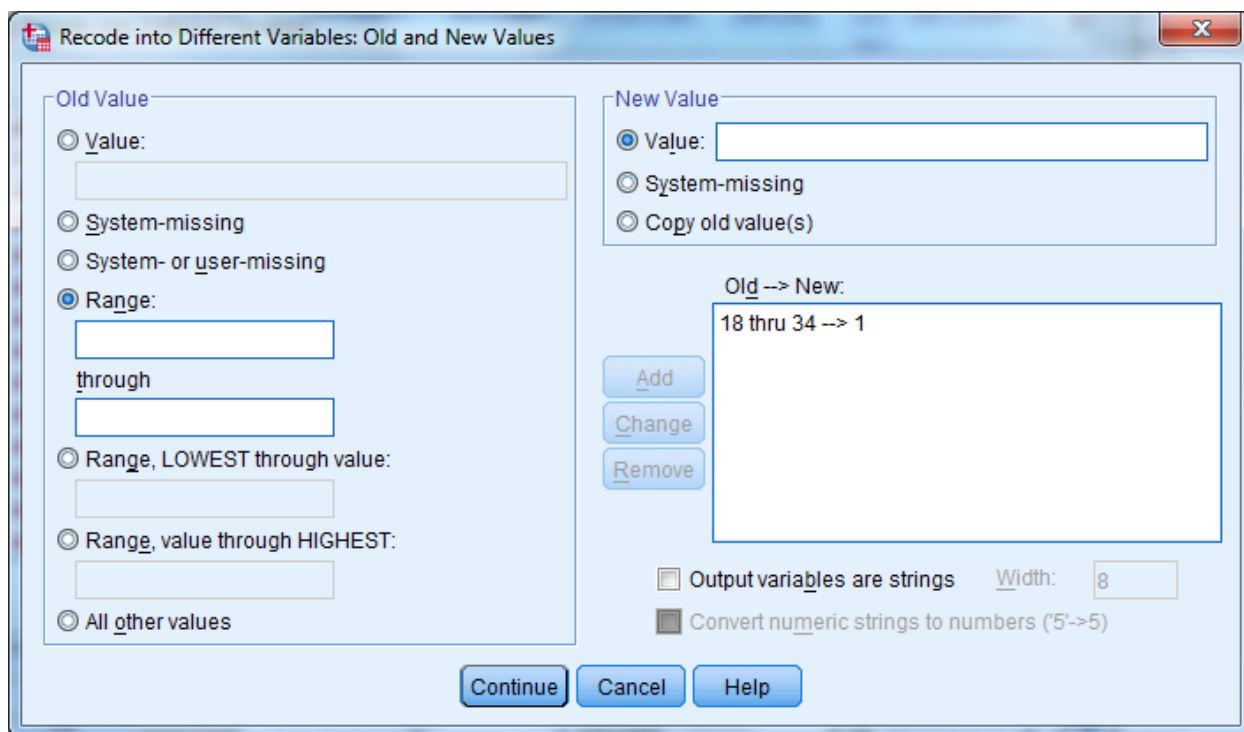
Once the appropriate slots are open, you have four ranges to enter.

First, enter **18 through 34** in the slots provided under **Range**. Next, enter the value **1** in the **Value** slot under **New Value**. **Add** is now illuminated.



The image shows the 'Recode into Different Variables: Old and New Values' dialog box in SPSS. The 'Old Value' section on the left has the 'Range' option selected, with '18' in the first input box and '34' in the second. The 'New Value' section on the right has the 'Value' option selected, with '1' in the input box. Below these sections are buttons for 'Add', 'Change', and 'Remove'. At the bottom right, there are checkboxes for 'Output variables are strings' (unchecked) and 'Convert numeric strings to numbers' (checked), along with a 'Width' of 8. At the bottom are 'Continue', 'Cancel', and 'Help' buttons.

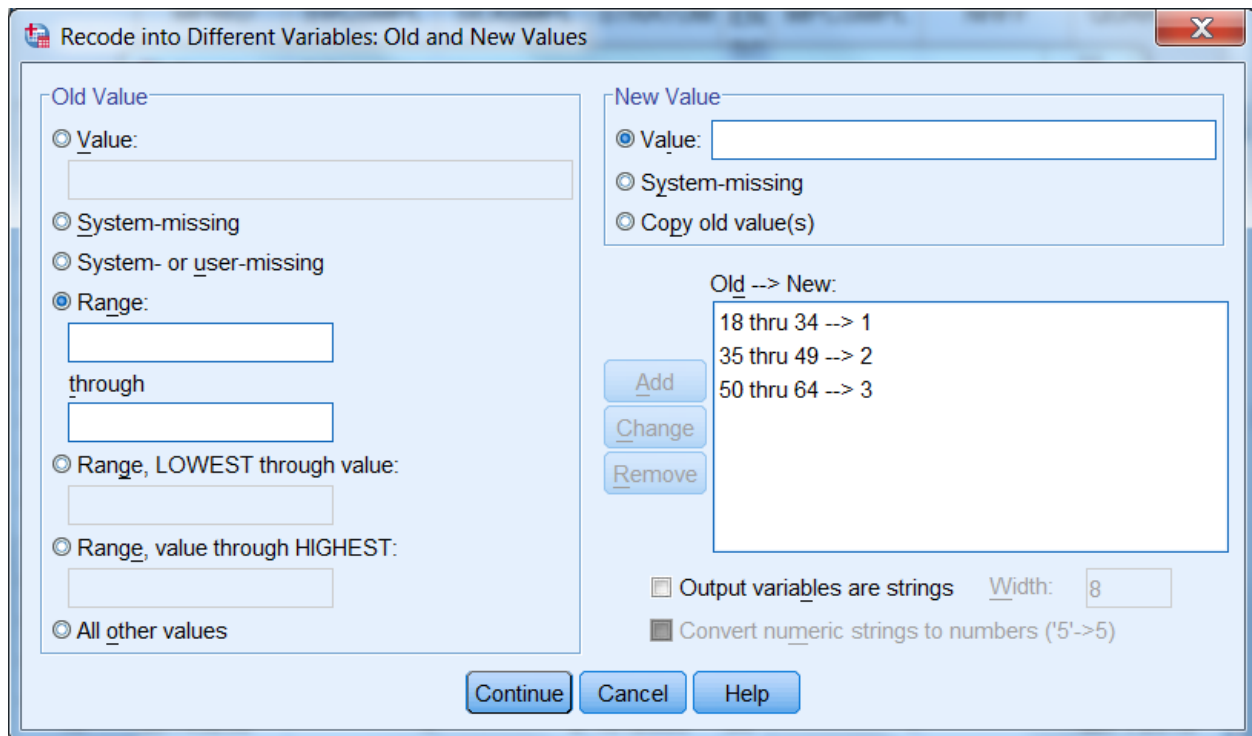
Clicking on Add produces the following result:



The image shows the same 'Recode into Different Variables: Old and New Values' dialog box, but now the 'Old --> New:' list in the 'New Value' section contains the mapping '18 thru 34 --> 1'. The 'Add' button is highlighted. All other settings, including the 'Range' selection in the 'Old Value' section and the checkboxes at the bottom, remain the same as in the previous image.

The specified range appears in the box labeled **Old -> New**, and the **Range** and **Value** slots have been cleared to permit additional entries.

The next two remaining ranges are built in the same manner, adding each specification, until the dialog box looks like the one below.



The image shows the 'Recode into Different Variables: Old and New Values' dialog box in SPSS. The 'Old Value' section on the left has the 'Range' radio button selected. The 'New Value' section on the right has the 'Value' radio button selected. In the 'Old -> New' list, three ranges are specified: '18 thru 34 --> 1', '35 thru 49 --> 2', and '50 thru 64 --> 3'. The 'Add' button is highlighted. At the bottom, the 'Output variables are strings' checkbox is checked with a width of 8, and the 'Convert numeric strings to numbers' checkbox is unchecked. The 'Continue', 'Cancel', and 'Help' buttons are at the bottom.

| Old Value  | New Value |
|------------|-----------|
| 18 thru 34 | 1         |
| 35 thru 49 | 2         |
| 50 thru 64 | 3         |

Because the data file is top coded at age 65, creating the final category is slightly different. Click on **Range, value through HIGHEST**, enter 65, and then enter a **Value** of 4. Finally, click on Add and the screen below will show all age categories.

Recode into Different Variables: Old and New Values

**Old Value**

☐ Value:

☐ System-missing

☐ System- or user-missing

☐ Range:

through

☐ Range, LOWEST through value:

☐ Range, value through HIGHEST:

☐ All other values

**New Value**

☒ Value:

☐ System-missing

☐ Copy old value(s)

Old --> New:

18 thru 34 --> 1

35 thru 49 --> 2

50 thru 64 --> 3

65 thru Highest --> 4

Add

Change

Remove

☐ Output variables are strings Width: 8

☐ Convert numeric strings to numbers ('5'-->5)

Continue Cancel Help

Click on Continue and return to the previous screen.

Recode into Different Variables

**Numeric Variable -> Output Variable:**

RFLDAGE --> AGE\_GRP

**Output Variable**

Name: AGE\_GRP

Label: Age Categories

Change

Unique ...

SVCS...

SEXSM...

Sampli...

Enrollm...

MPCS...

NHFF ...

Survey ...

Health ...

TNEX ...

Race/E...

Person...

Age at ...

Old and New Values...

If... (optional case selection condition)

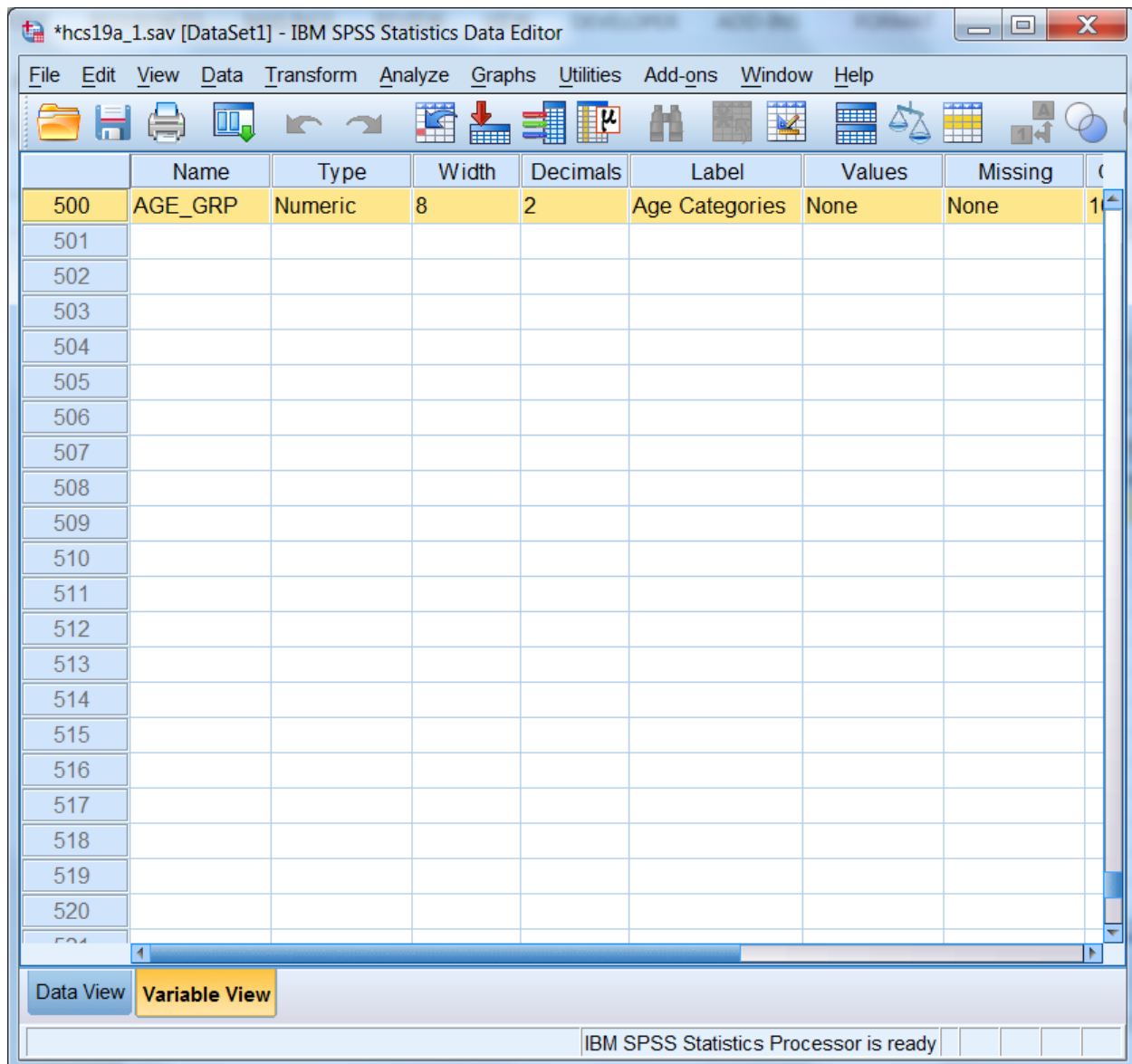
OK Paste Reset Cancel Help



Click on **OK** to exit the screen. The new variable **age\_grp** has been created. The **Recode** syntax can be pasted to a syntax file.

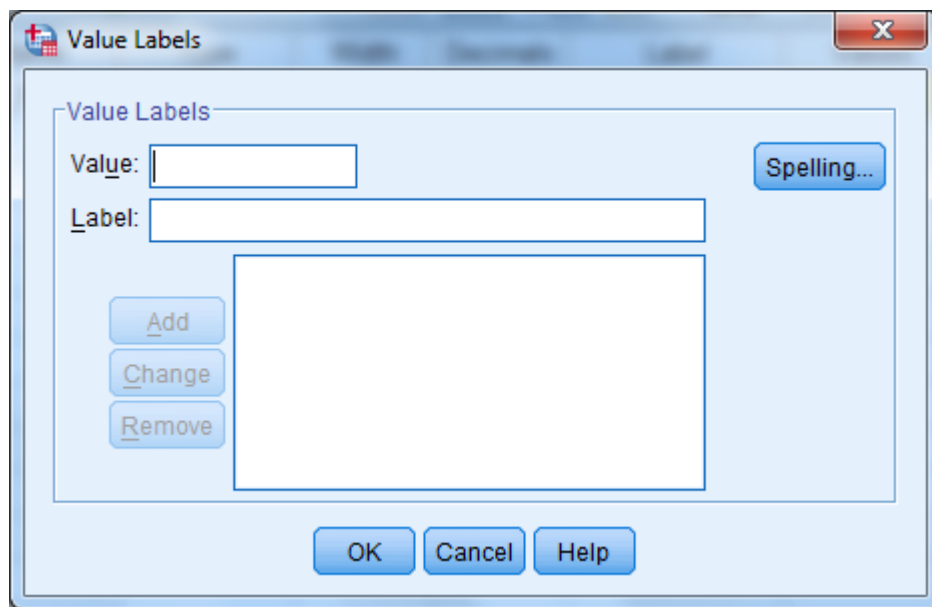
The final task is to create the value labels for the new variable **age\_grp**. Labeling variables makes output from statistical reporting procedures much clearer and more elegant.

In the **Data Window**, go to the column for the new variable **age\_grp** and double click in the gray area containing the variable name. The screen will change to variable view:

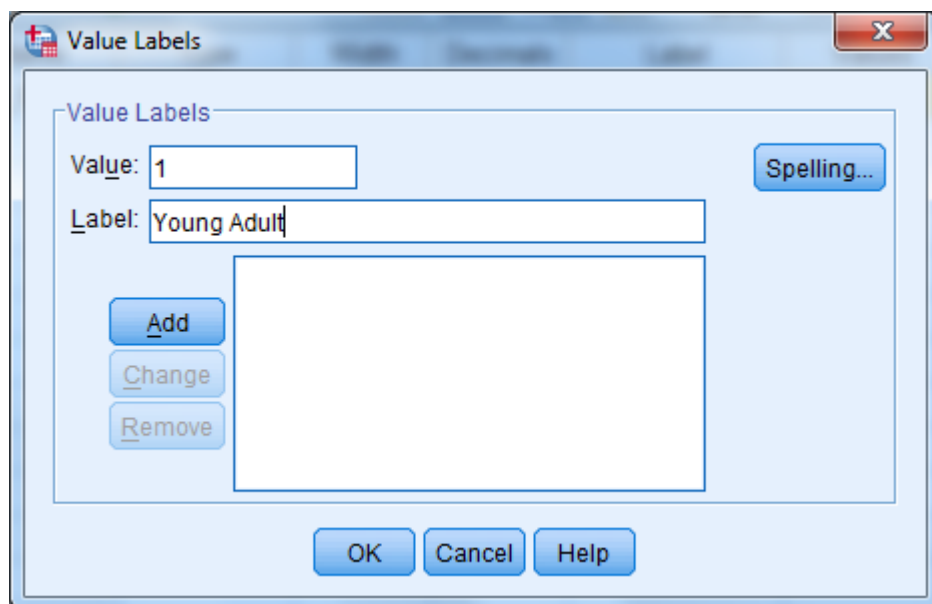


The variable **age\_grp** is shown with its attributes.

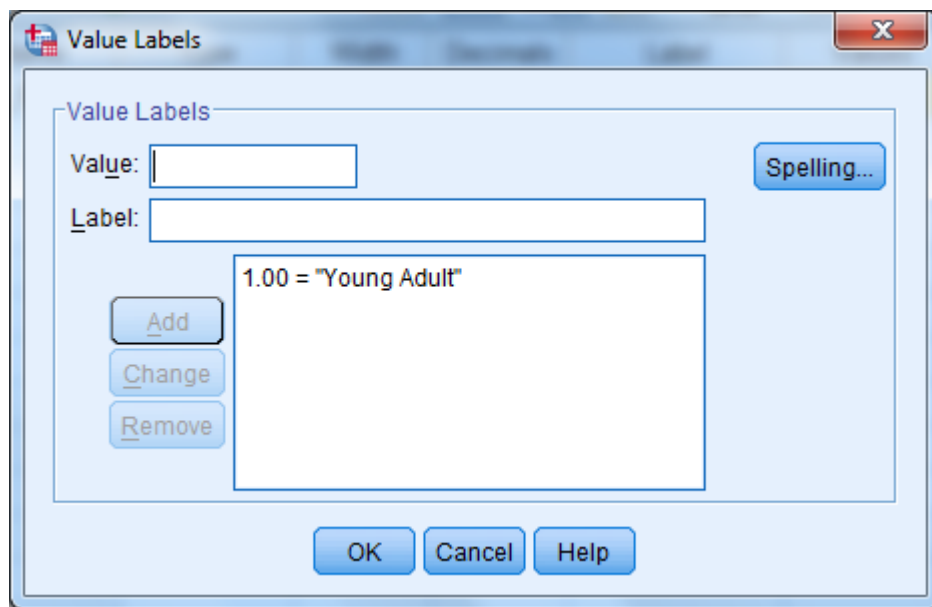
Click in the cell under **Values** and the following dialog box will open:



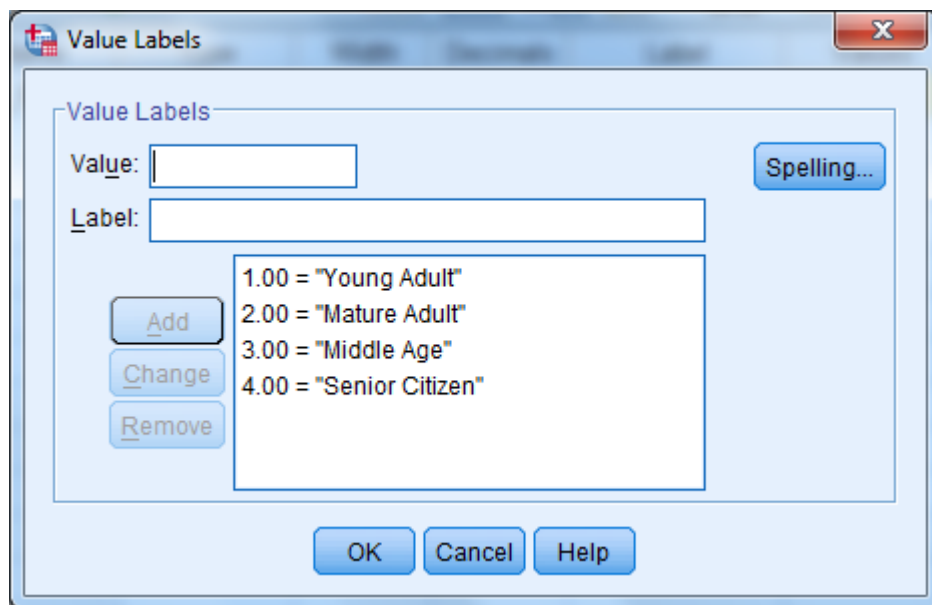
You can then begin to label the *values* of **age\_grp**. Enter **1** in the slot marked **Value**, and enter the label **Young Adult** in the slot marked Value Label. The screen will look like the following:



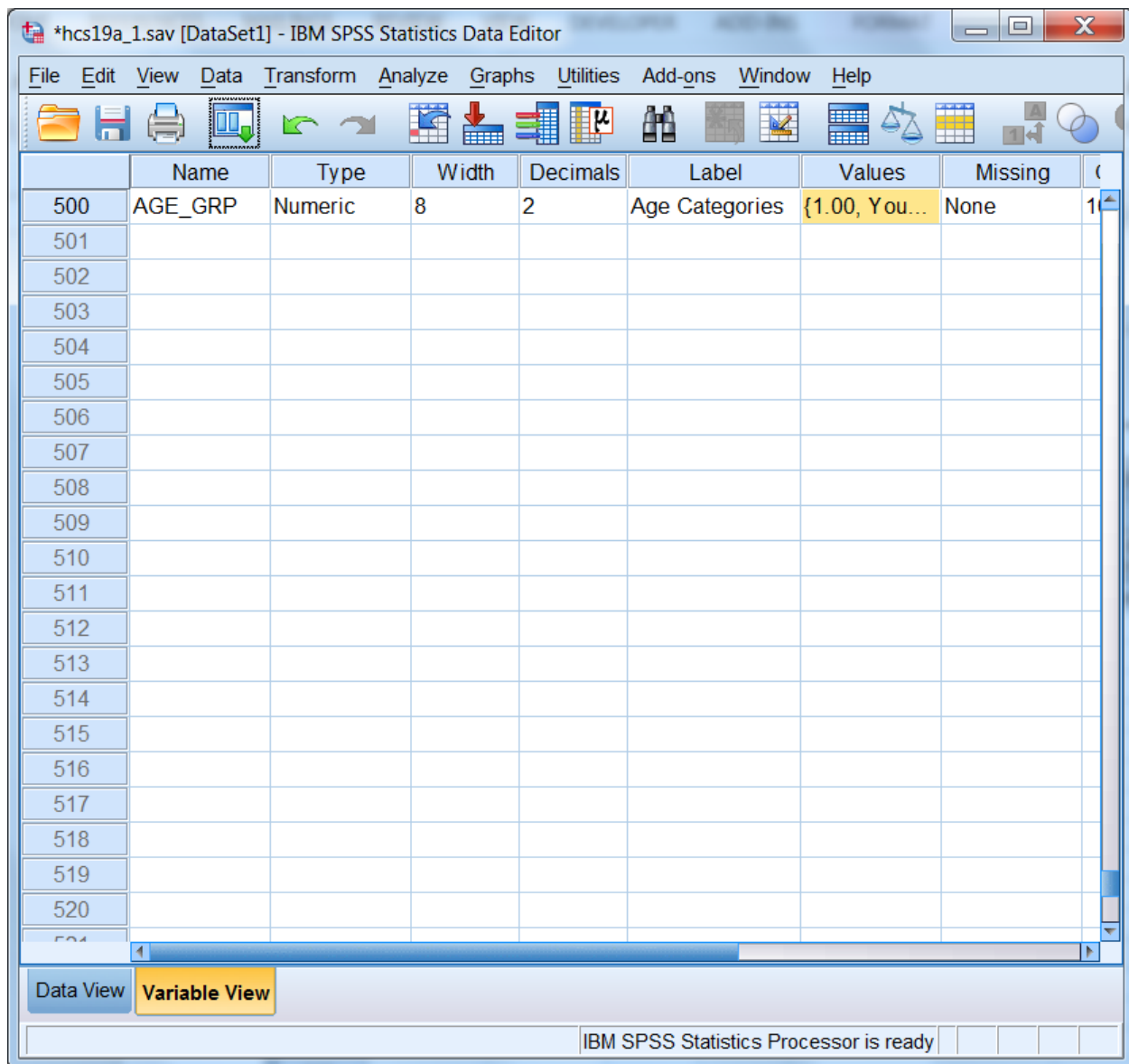
**Add** is now illuminated. Click on **Add** and the text of your command will appear in the central box, clearing the slots for further entries, as in the next screen.



Build the other three labels until the screen looks like the following:



Click on **OK** and the screen will appear as follows:



Click on the **Data View** tab to return to the data screen.

### Limiting the Number of Variables

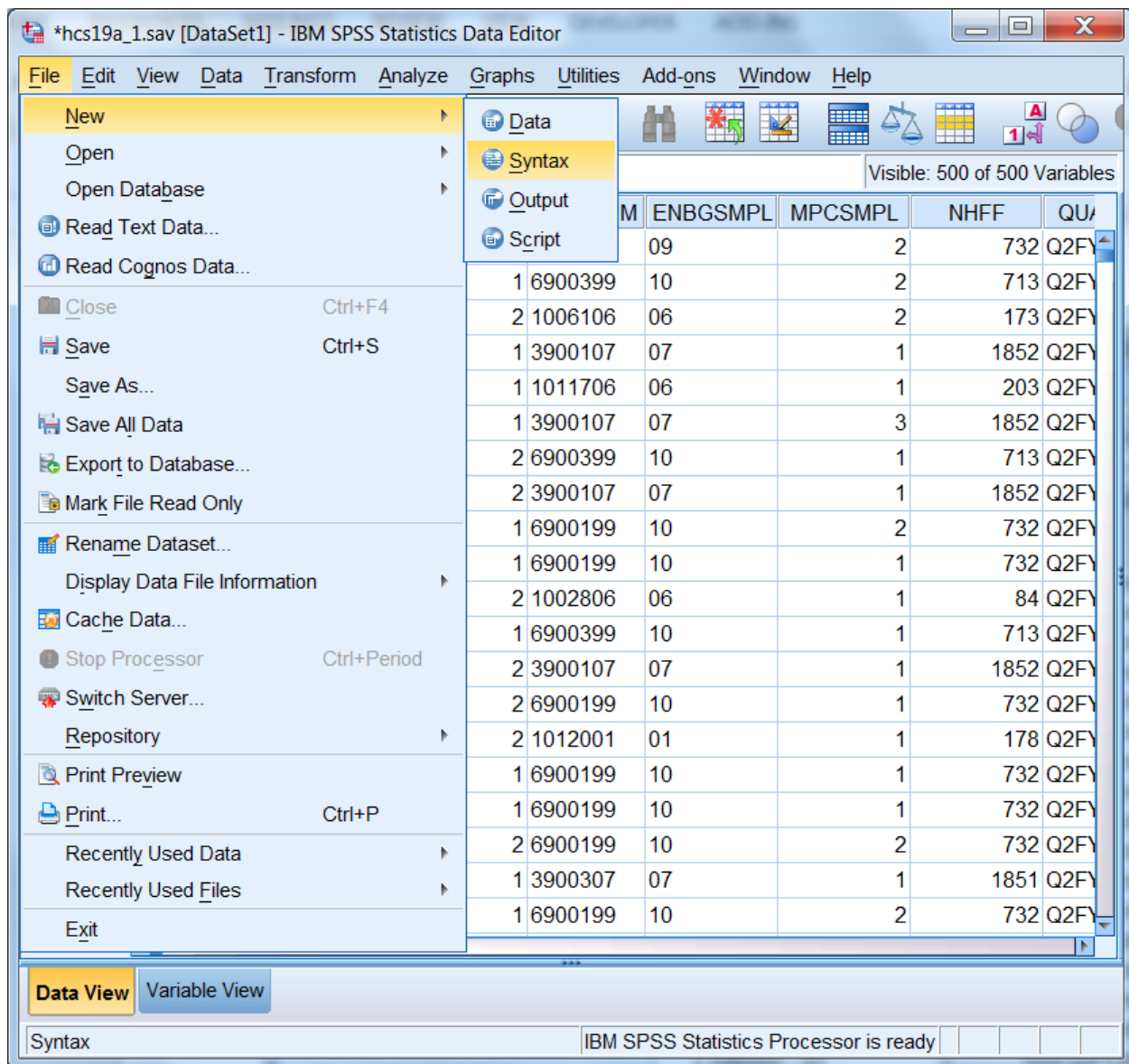
The HCSDB dataset contains many variables. To speed up software performance time, it may be desirable to limit the number of variables for analysis. There are ways to do this.

The first is to **Save** a subset of variables in a new file with a new name. This option is available only through syntax. The **Keep** or **Drop** command lets you save a subset of variables. The choice of **Keep** or **Drop** is dependent on which list is shorter to write.

For example, suppose you want to run some procedures to evaluate respondent's health care rating as it relates to their state of health. You are also interested in people that have smoked at least 100

cigarettes in their lifetime, and in differences within these groupings by gender. Moreover, you want to look at regional differences and differences among branches of service by beneficiary group and enrollment. You can do all the work on a subset of only nine variables, saving them in a separate file.

To write the syntax, open a syntax window. If you want to create a new syntax file, choose **New, Syntax** on the **File** menu as in the following:

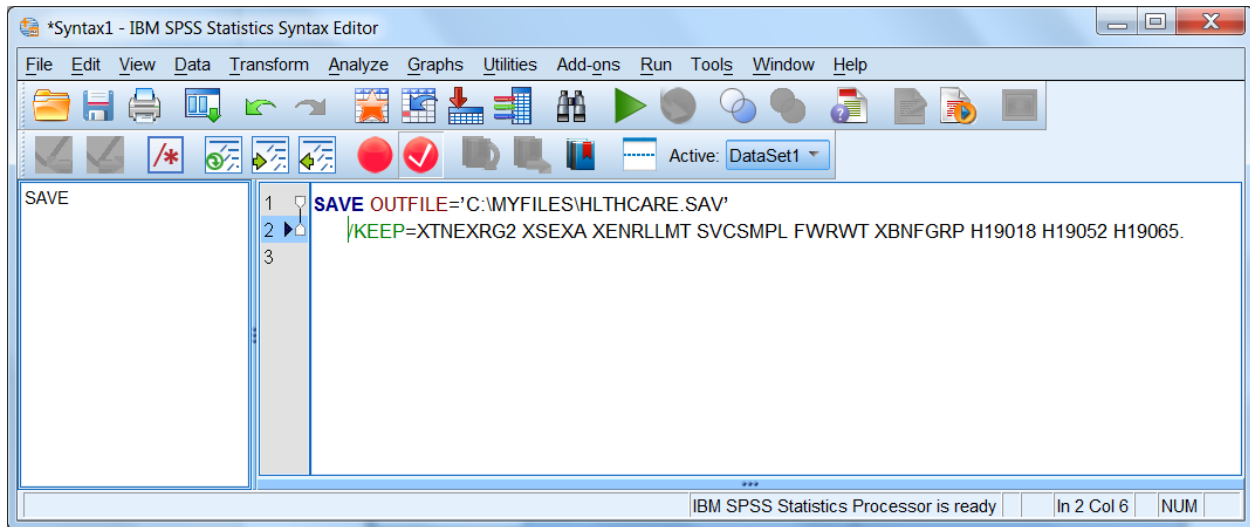


A blank syntax window will open.

Write the following command, substituting the file name and directory specification:

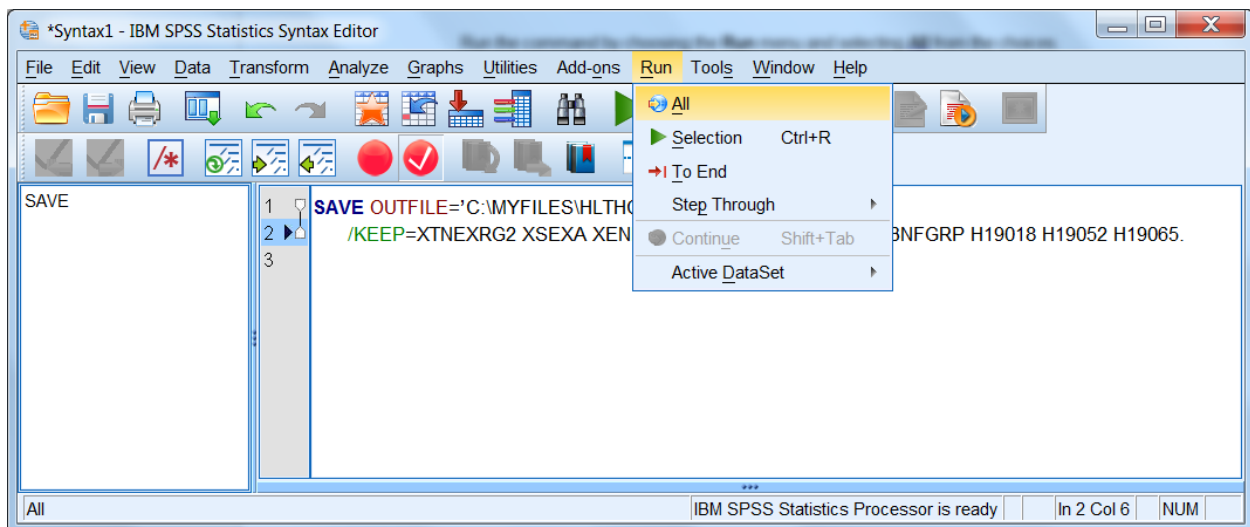
**SAVE OUTFILE='C:\MYFILES\HLTHCARE.SAV'/KEEP=XTNEXRG2 XSEXA XENRLLMT  
SVCSMPL FWRWT XBNFGRP H19018 H19052 H19065.**

as in the following:



Upper case is optional. Be sure to enclose the entire file name in single quotes and to type a period at the end of the command.

Run the command by choosing the **Run** menu and selecting **All** from the choices.



Open the new file according to the specifications at the beginning of this chapter.

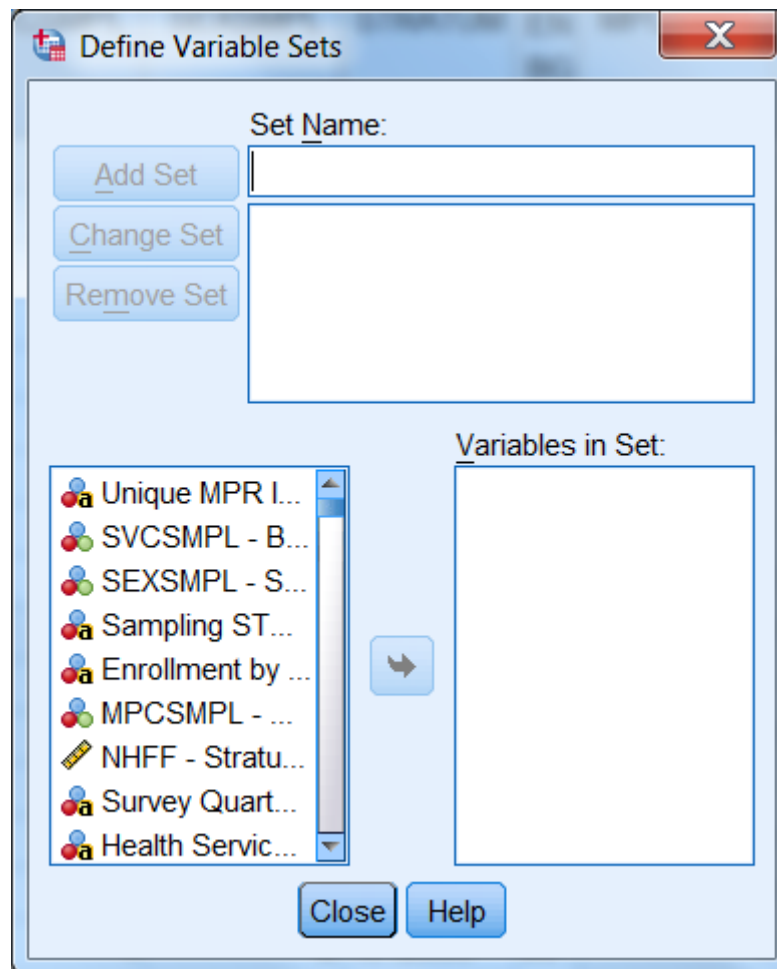
The second way to limit the number of variables for analysis is to define a subset of *variables* that will appear in the dialog boxes for procedures. Using the **Utilities** menu, define a subset of variables as in the following:

The screenshot shows the IBM SPSS Statistics Data Editor window for a file named \*hcs19a\_1.sav. The 'Utilities' menu is open, and 'Define Variable Sets...' is highlighted. The background data table is as follows:

|    | MPRID    | SVCSMPL | SEXSMPL | S       | MPL | NHFF | QU/  |
|----|----------|---------|---------|---------|-----|------|------|
| 1  | 00000030 | 4       | 2       | 69      | 2   | 732  | Q2FY |
| 2  | 00000035 | 4       | 1       | 69      | 2   | 713  | Q2FY |
| 3  | 00000037 | 1       | 2       | 10      | 2   | 173  | Q2FY |
| 4  | 00000060 | 4       | 1       | 39      | 1   | 1852 | Q2FY |
| 5  | 00000063 | 2       | 1       | 10      | 1   | 203  | Q2FY |
| 6  | 00000071 | 3       | 1       | 39      | 3   | 1852 | Q2FY |
| 7  | 00000072 | 3       | 2       | 69      | 1   | 713  | Q2FY |
| 8  | 00000074 | 2       | 2       | 39      | 1   | 1852 | Q2FY |
| 9  | 00000096 | 4       | 1       | 69      | 2   | 732  | Q2FY |
| 10 | 00000098 | 2       | 1       | 69      | 1   | 732  | Q2FY |
| 11 | 00000110 | 3       | 2       | 10      | 1   | 84   | Q2FY |
| 12 | 00000119 | 1       | 1       | 69      | 1   | 713  | Q2FY |
| 13 | 00000122 | 2       | 2       | 39      | 1   | 1852 | Q2FY |
| 14 | 00000133 | 1       | 2       | 6900199 | 10  | 732  | Q2FY |
| 15 | 00000134 | 4       | 2       | 1012001 | 01  | 178  | Q2FY |
| 16 | 00000146 | 1       | 1       | 6900199 | 10  | 732  | Q2FY |
| 17 | 00000151 | 4       | 1       | 6900199 | 10  | 732  | Q2FY |
| 18 | 00000152 | 2       | 2       | 6900199 | 10  | 732  | Q2FY |
| 19 | 00000171 | 1       | 1       | 3900307 | 07  | 1851 | Q2FY |
| 20 | 00000172 | 4       | 1       | 6900199 | 10  | 732  | Q2FY |

The 'Define Variable Sets...' dialog box is open, and the 'Data View' tab is selected at the bottom. The status bar indicates 'IBM SPSS Statistics Processor is ready'.

Select Define Variable Sets.



Insert a name for the subset of variables in the slot labeled **Set Name**. Move the variables you want to subset from the list on the left to the slot marked **Variables in Set**. By way of illustration, we will move the nine variables selected for the day's processing.

The screen should look like the following:



Define Variable Sets

Set Name: HLTHCARE

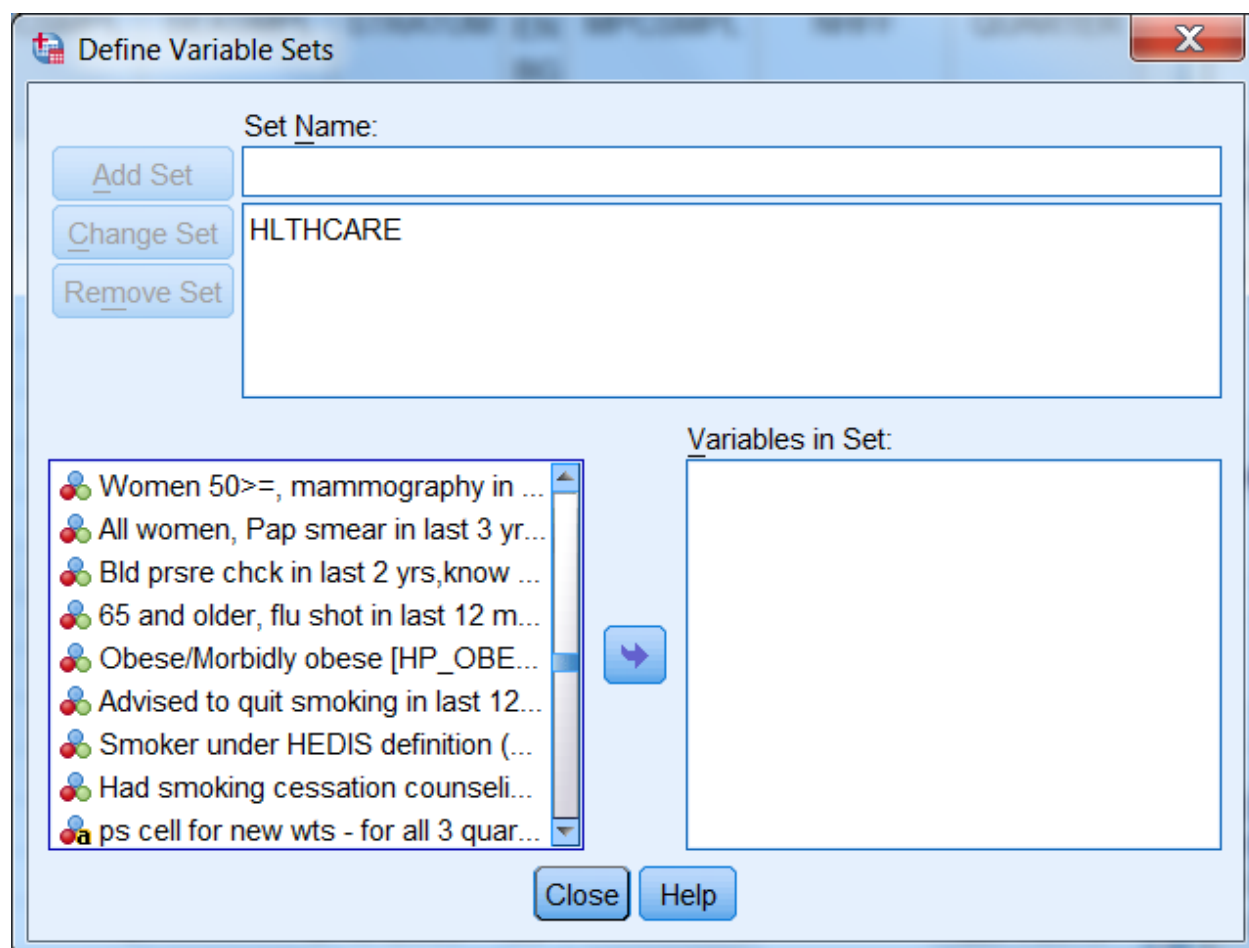
Add Set Change Set Remove Set

Variables in Set:

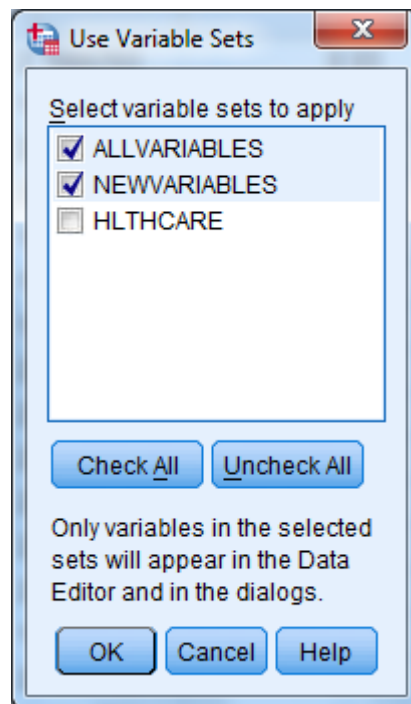
- BWT - Basic Sampling Weight [BWT]
- Combined Replicated NEW Weight 1 [CFWT1]
- Combined Replicated NEW Weight 2 [CFWT2]
- Combined Replicated NEW Weight 3 [CFWT3]
- Combined Replicated NEW Weight 4 [CFWT4]
- Combined Replicated NEW Weight 5 [CFWT5]
- Combined Replicated NEW Weight 6 [CFWT6]
- Combined Replicated NEW Weight 7 [CFWT7]
- Combined Replicated NEW Weight 8 [CFWT8]
- SVCSMPL - Branch of Service [SVCSMPL]
- Rating of all health care in 1st yr [H19018]
- Smoked at least 100 cigarettes in life [H19052]
- In gnrl, how would you rate overall hith [H19065]
- Enrollment in TRICARE Prime [XENRLMT]
- Revised TNEX Region - Definitions changed a...
- Male or Female - R [XSEX]
- Beneficiary Group [XBNFGRP]
- Combined Annual NEW Weight [CFWT]

Close Help

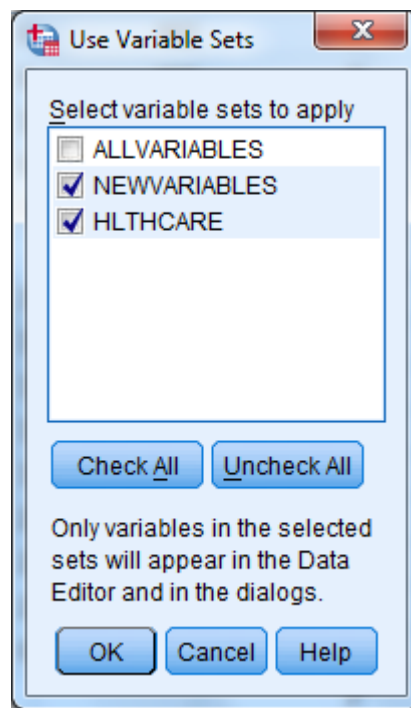
Click on **Add Set** to save the set specifications. The screen will change to the following:



The set is now available for use. To use the set, **Close** the dialog box, reopen the **Utilities** menu, choose **Use Variable Sets...**, and receive this screen:



Click the checkbox next to HLTHCARE, and unclick the checkbox next to ALLVARIABLES. Leave NEWVARIABLES as is. **OK** saves this change.



Until you change this specification, only nine original variables and any new variables will appear in the dialog boxes associated with procedures.

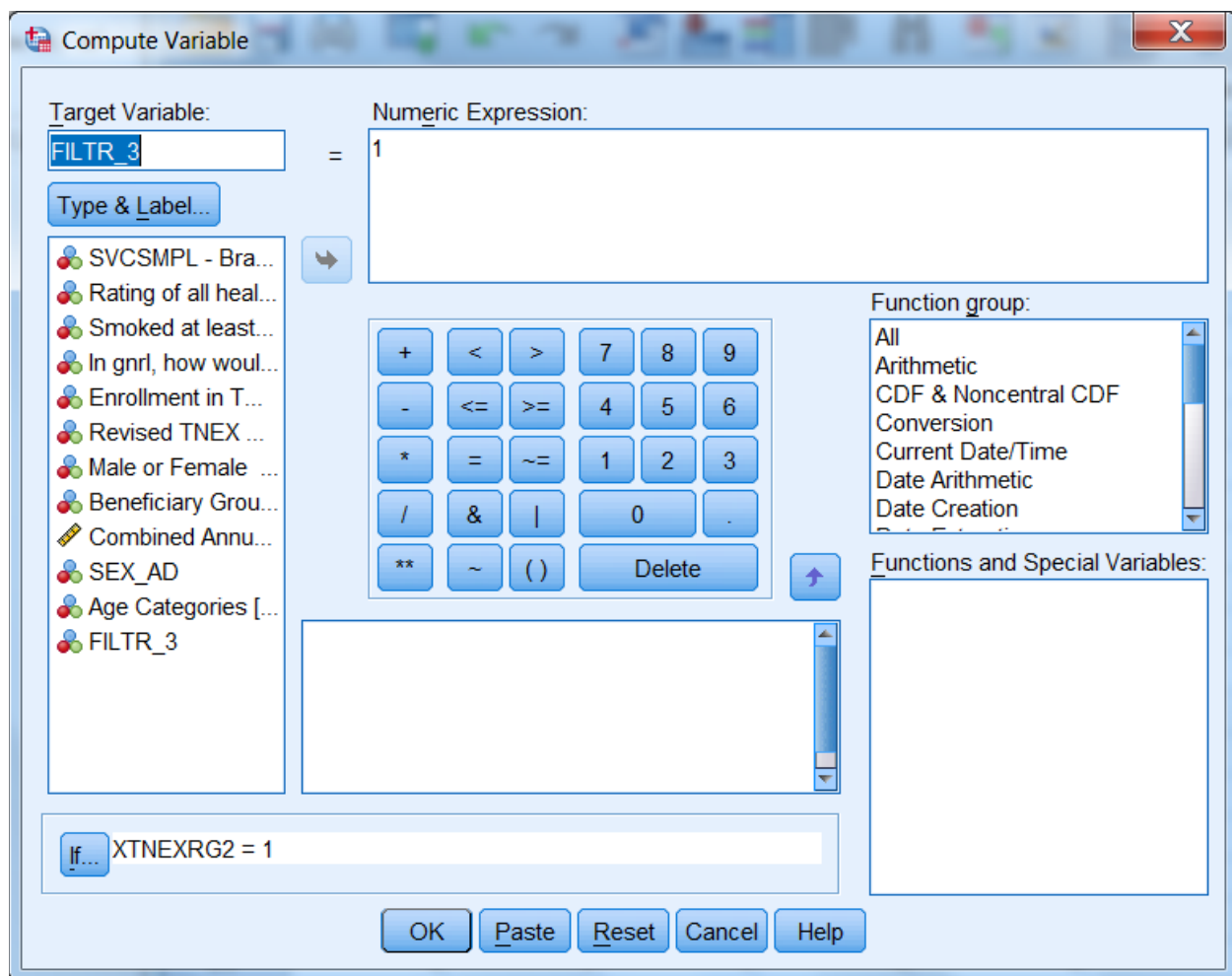
### Limiting the Number of Observations

There are many ways to limit the number of observations available to statistical reporting procedures. The method illustrated here involves using **filter variables** with a menu-driven **Filter By** option. Using filters deactivates but does not delete cases from the file. A diagonal line appears next to the filtered cases in the **Data Window**.

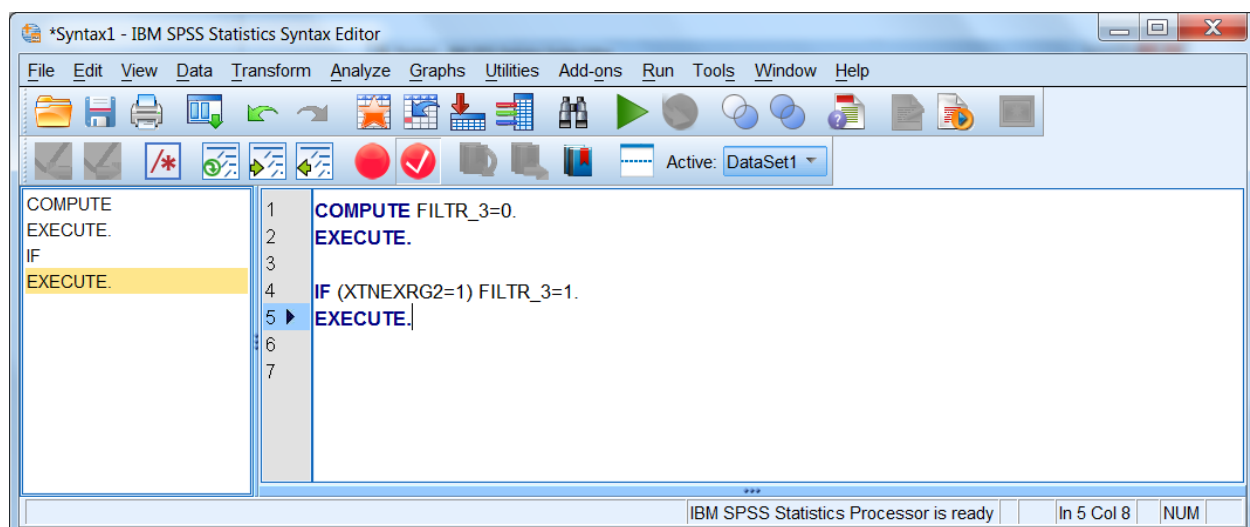
The first task is to **compute** a filter variable for all the cases in the file. A filter variable has two values: **0** and **1**. The **1** indicates that the case will be included for procedures. The **0** flags the case for removal.

For example, suppose you want to produce a table for people who live in the East, i.e., cases for which the variable **xtnexrg2 = 1**. You would build a filter variable named **filtr\_3**, which has the value **1** associated with the cases in the East and 0 for all the other cases in the file. The logic is: if **xtnexrg2 = 1**, then **filtr\_3 = 1**, else **filtr\_3 = 0**.

The screen below shows the final step in computing the filter variable. The variable was first initialized to **0**. Then, the "If" condition was built for setting the filter variable to **1**. You are now working with a subset of variables, allowing the dialog boxes to be used more efficiently.

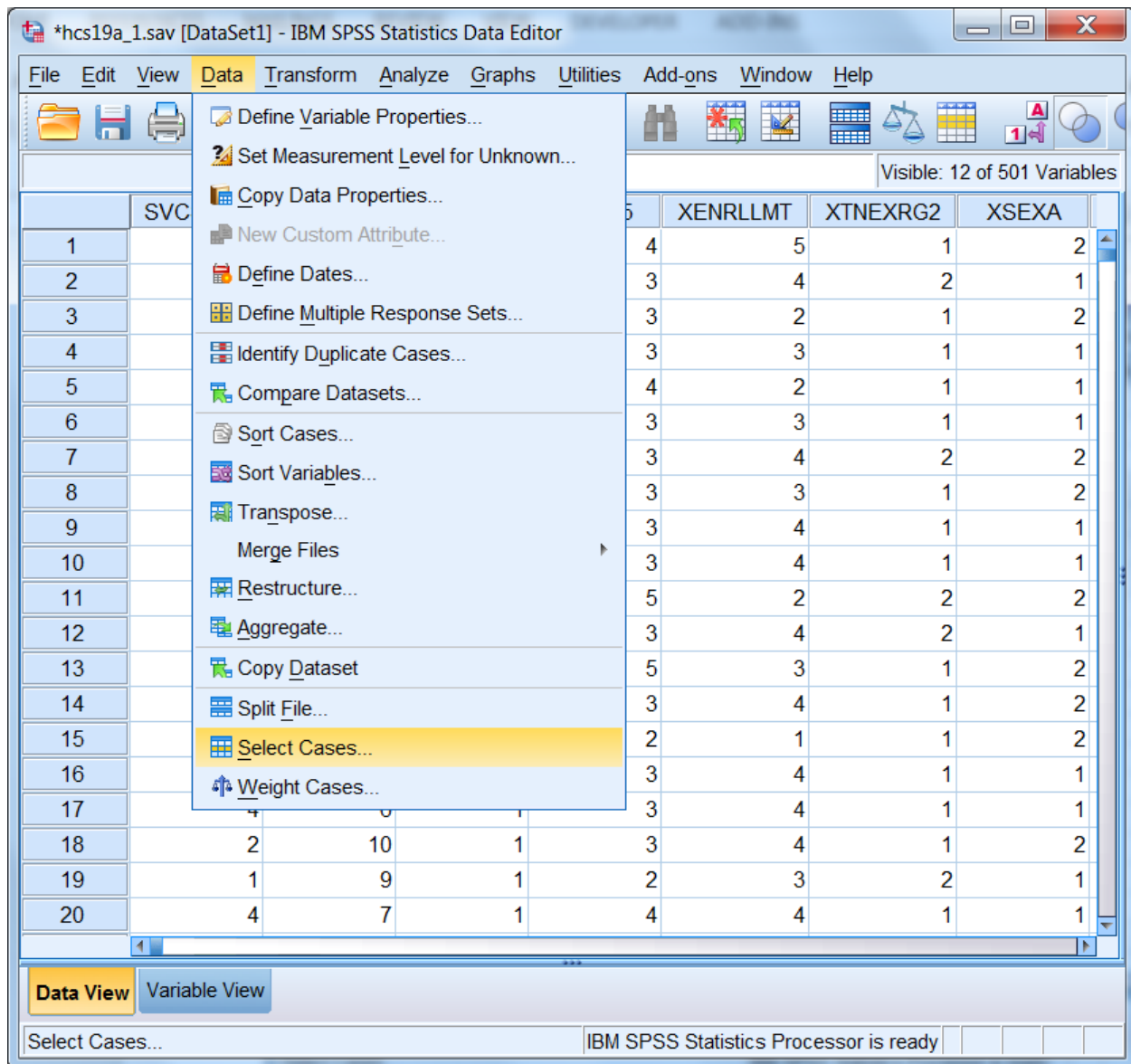


The screen that follows shows the syntax that was generated as you built the variable filtr\_3.



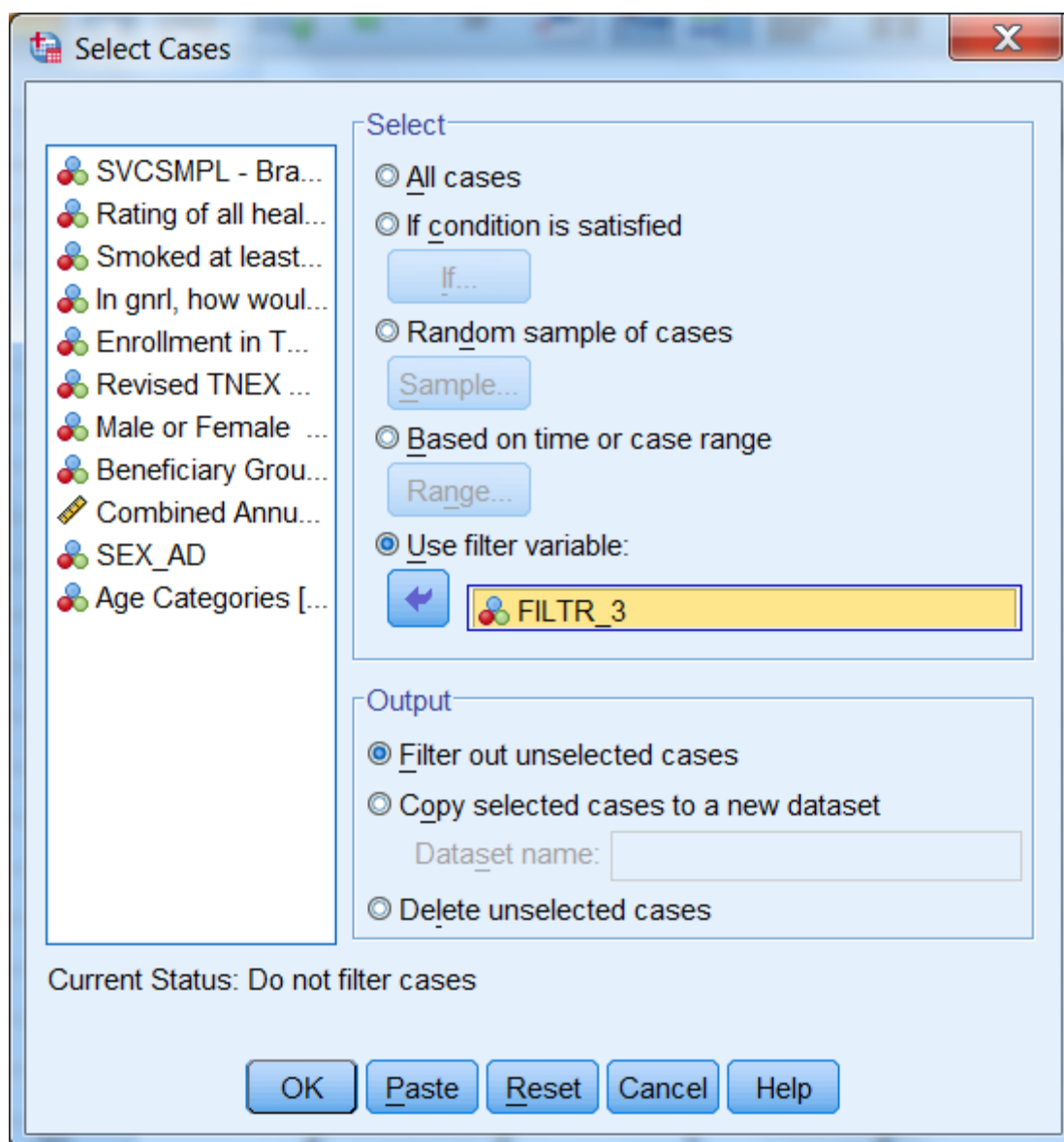
Once you build the filter variable, you can apply it for analyzing only those people from the East.

Using the **Data** menu, choose **Select Cases**.



In the dialog box, check **Use filter variable**. Move the variable **filtr\_3** from the variable list on the left side of the dialog box into the slot provided, as indicated below. Check that the option **Filter out unselected cases** is checked under **Output**. This is the default option.

Click **OK** and exit the dialog box.



When you return to the **Data Window**, notice the slanting line next to some of the cases in the file. Those cases have been filtered out.

\*hcs19a\_1.sav [DataSet1] - IBM SPSS Statistics Data Editor

File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help

Visible: 12 of 501 Variables

|    | SVCSMPL | H19018 | H19052 | H19065 | XENRLLMT | XTNEXRG2 | XSEXA |
|----|---------|--------|--------|--------|----------|----------|-------|
| 1  | 4       | 10     | 2      | 4      | 5        | 1        | 2     |
| 2  | 4       | 10     | 2      | 3      | 4        | 2        | 1     |
| 3  | 1       | 3      | 1      | 3      | 2        | 1        | 2     |
| 4  | 4       | 8      | 1      | 3      | 3        | 1        | 1     |
| 5  | 2       | 10     | 2      | 4      | 2        | 1        | 1     |
| 6  | 3       | 4      | 2      | 3      | 3        | 1        | 1     |
| 7  | 3       | 8      | 1      | 3      | 4        | 2        | 2     |
| 8  | 2       | 10     | 2      | 3      | 3        | 1        | 2     |
| 9  | 4       | 8      | 2      | 3      | 4        | 1        | 1     |
| 10 | 2       | 10     | 1      | 3      | 4        | 1        | 1     |
| 11 | 3       | 9      | 2      | 5      | 2        | 2        | 2     |
| 12 | 1       | 10     | 1      | 3      | 4        | 2        | 1     |
| 13 | 2       | 10     | 1      | 5      | 3        | 1        | 2     |
| 14 | 1       | 10     | 1      | 3      | 4        | 1        | 2     |
| 15 | 4       | 7      | 2      | 2      | 1        | 1        | 2     |
| 16 | 1       | 10     | 2      | 3      | 4        | 1        | 1     |
| 17 | 4       | 6      | 1      | 3      | 4        | 1        | 1     |
| 18 | 2       | 10     | 1      | 3      | 4        | 1        | 2     |
| 19 | 1       | 9      | 1      | 2      | 3        | 2        | 1     |
| 20 | 4       | 7      | 1      | 4      | 4        | 1        | 1     |

Data View Variable View

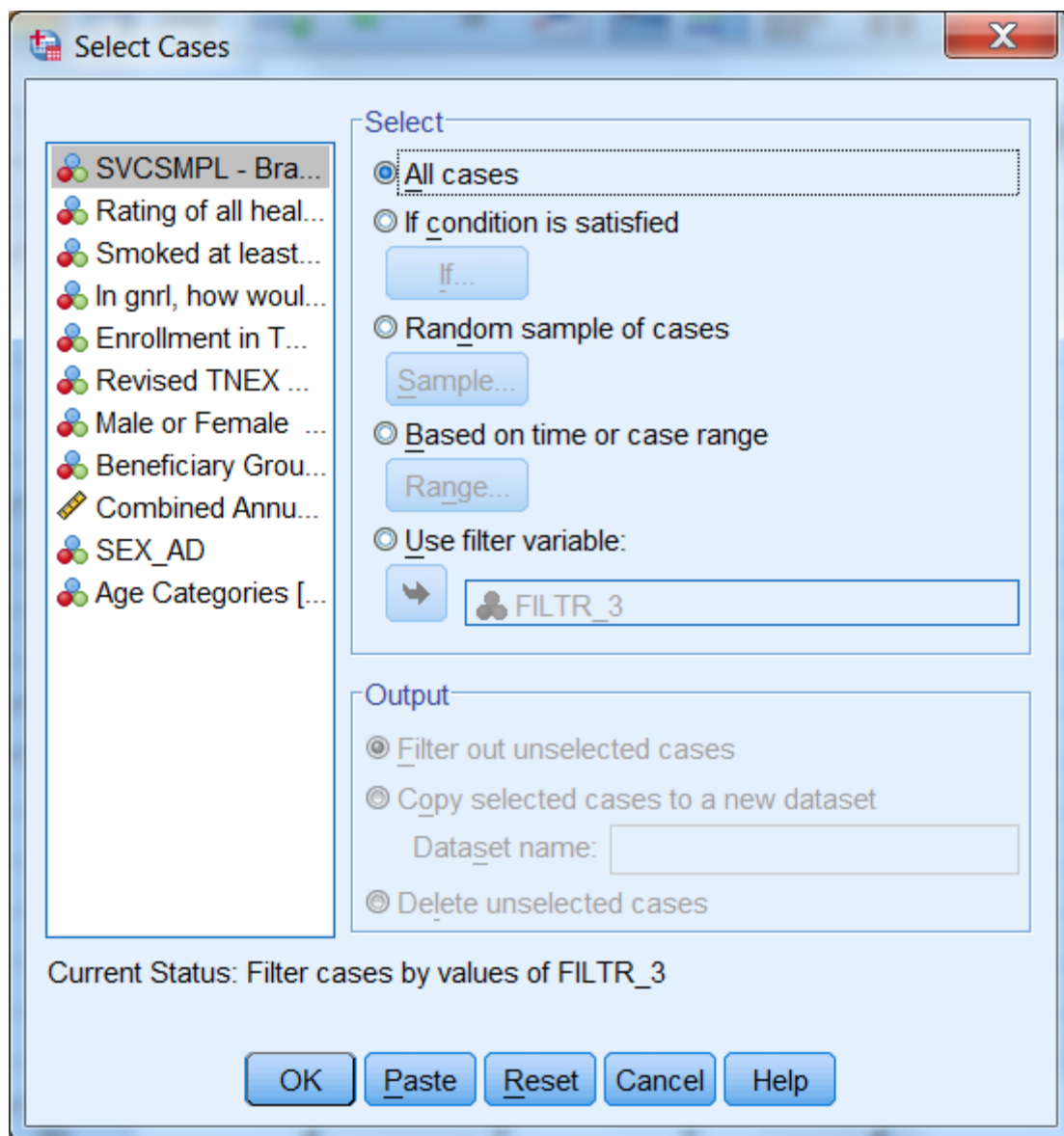
IBM SPSS Statistics Processor is ready Filter On

You can now produce tables for the subset of cases.

When using filter variables, it is important to check the filter status and to adjust it to fit the present need. Filtered cases are not available for procedures. Moreover, a filter is in effect until it is turned off or until another filter is activated. Check the status line at the bottom of the **Data Editor** window to see if a filter is activated. In the example above, **Filter On** is indicated on the status line. To see *which* filter is active, you must re-enter the **Select Cases** dialog box. There you can deactivate the filter or activate a new one.

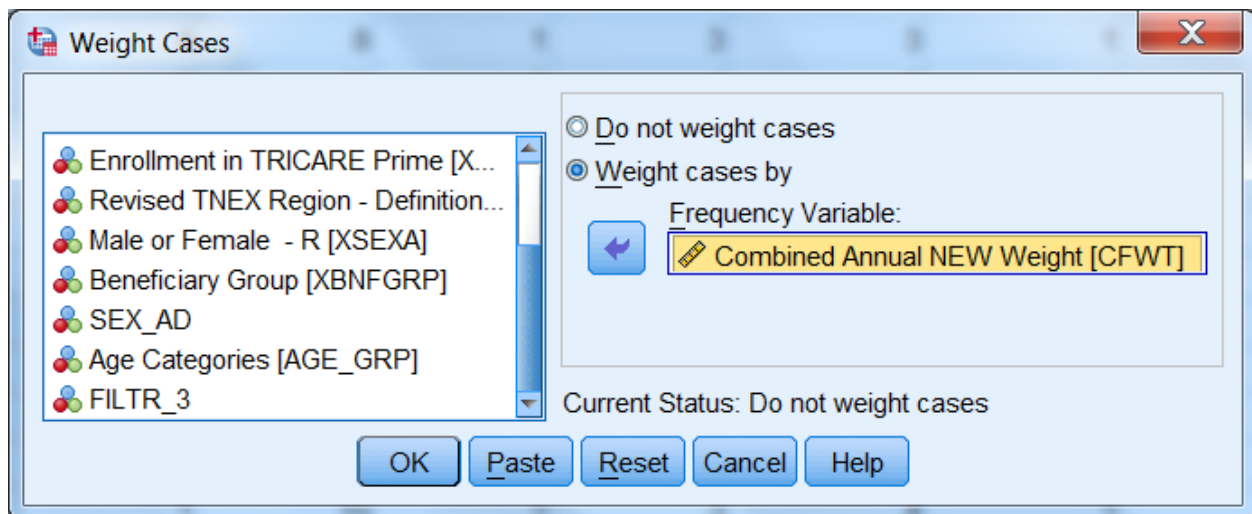
To deactivate a filter, choose **All cases** and **OK** as in the screen below.





### Weighting Data

The data file includes a weighting variable, CFWT, which should be applied to all procedures and runs. Again, using the **Data** menu, choose **Weight Cases**. In the dialog box, choose **Weight cases by**. Move the weight variable from the list on the left into the slot labeled **Frequency Variable** on the right as shown below:



Click on **OK** and exit the dialog box. The indication that the data is weighted appears on the status line near the bottom of the screen. As in the following screen, **Weight On** is specified there.

Visible: 12 of 501 Variables

|    | SVCSMPL | H19018 | H19052 | H19065 | XENRLLMT | XTNEXR2 | XSEX |
|----|---------|--------|--------|--------|----------|---------|------|
| 1  | 4       | 10     | 2      | 4      | 5        | 1       | 2    |
| 2  | 4       | 10     | 2      | 3      | 4        | 2       | 1    |
| 3  | 1       | 3      | 1      | 3      | 2        | 1       | 2    |
| 4  | 4       | 8      | 1      | 3      | 3        | 1       | 1    |
| 5  | 2       | 10     | 2      | 4      | 2        | 1       | 1    |
| 6  | 3       | 4      | 2      | 3      | 3        | 1       | 1    |
| 7  | 3       | 8      | 1      | 3      | 4        | 2       | 2    |
| 8  | 2       | 10     | 2      | 3      | 3        | 1       | 2    |
| 9  | 4       | 8      | 2      | 3      | 4        | 1       | 1    |
| 10 | 2       | 10     | 1      | 3      | 4        | 1       | 1    |
| 11 | 3       | 9      | 2      | 5      | 2        | 2       | 2    |
| 12 | 1       | 10     | 1      | 3      | 4        | 2       | 1    |
| 13 | 2       | 10     | 1      | 5      | 3        | 1       | 2    |
| 14 | 1       | 10     | 1      | 3      | 4        | 1       | 2    |
| 15 | 4       | 7      | 2      | 2      | 1        | 1       | 2    |
| 16 | 1       | 10     | 2      | 3      | 4        | 1       | 1    |
| 17 | 4       | 6      | 1      | 3      | 4        | 1       | 1    |
| 18 | 2       | 10     | 1      | 3      | 4        | 1       | 2    |
| 19 | 1       | 9      | 1      | 2      | 3        | 2       | 1    |
| 20 | 4       | 7      | 1      | 4      | 4        | 1       | 1    |

Data View Variable View

IBM SPSS Statistics Processor is ready Weight On

The status line indicates if the data is weighted. Which weight variable is in effect can only be checked by re-entering the **Weight Cases** dialog box. Weighting stays in effect until it is canceled or until another weight variable is activated.

## BUILDING TABLES

Building tables starts with creating a new subset of variables that includes H19018, H19052, H19065, svcsmpl, xbnfgrp, xsexa, xtnexr2, xenrllmt, CFWT, and filtr\_3. The procedures **Means** and **Crosstabs** will probably meet most of your statistical reporting needs. SPSS also offers many options for editing the output tables themselves. Some of these options are explained here.

## CALCULATING MEANS

As an example, suppose you want to analyze the health care variables and you want to focus on the East (**xtnexr2 = 1**). Suppose you are also interested in how the respondent's health care rating

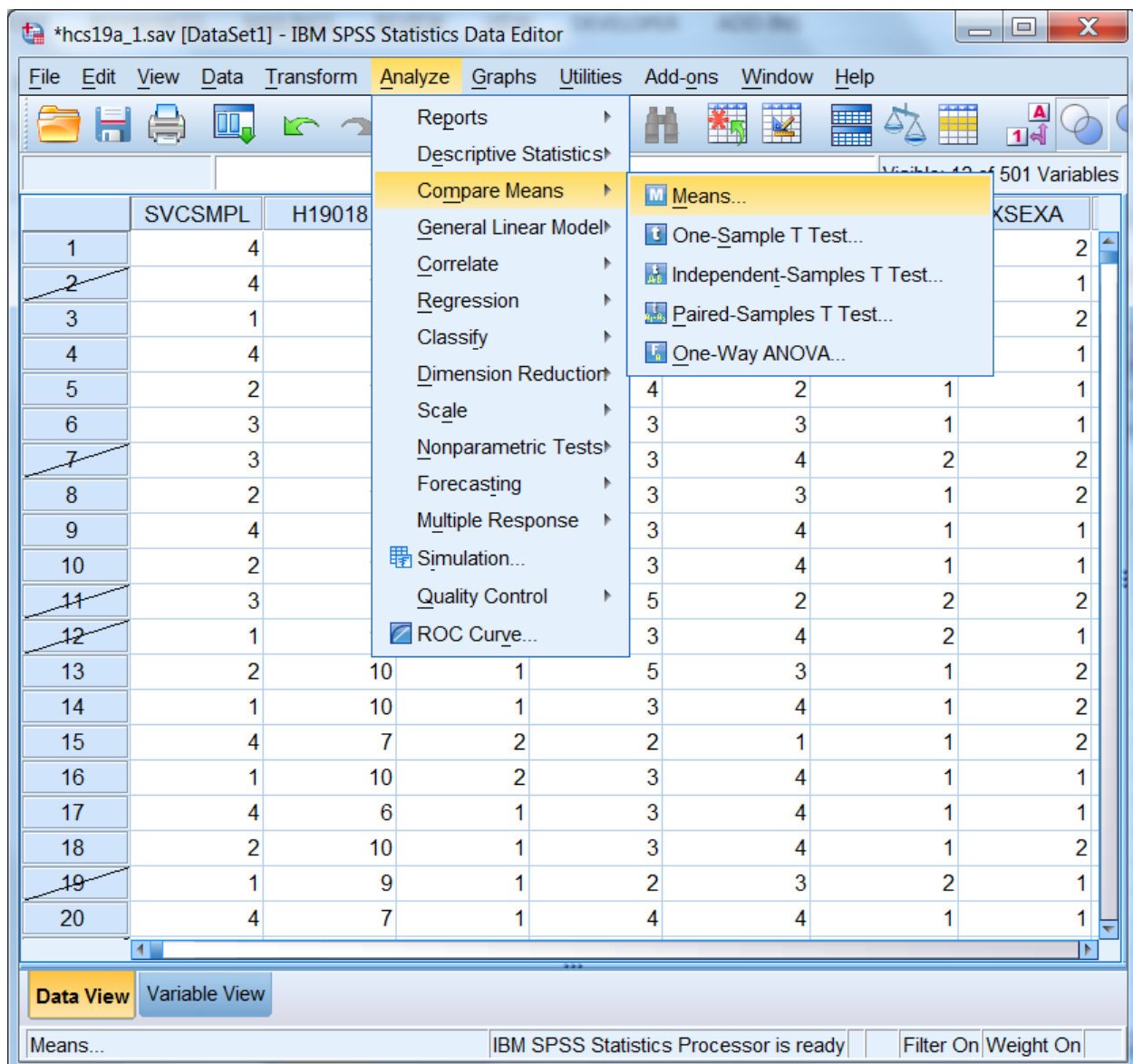
relates to his self-evaluation of his health for the West region. Within this grouping, you want to examine the effects of the beneficiary group, **xbnfgrp**, and sex, **xsexa**.

The health care variables are **H19018** (respondent's health care rating), and **H19065** (assessment of the state of health). The statistic you want to see is the mean of the health care variables for each group in our breakdown.

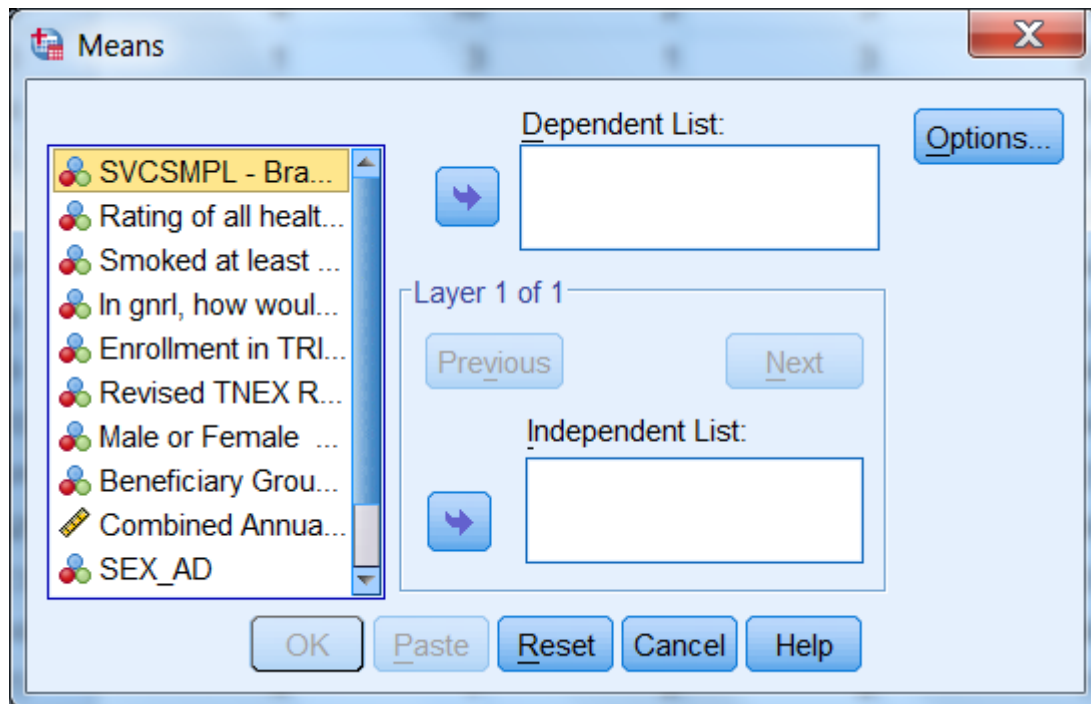
For this analysis, you can use the subset of variables defined above. The subset includes the weight variable, **CFWT**, which you would activate for procedure runs. The subset also includes the new variable, **filtr\_3**, which allows us to select only those cases in the East.

Open the **Data** menu in the **Data Window**. In the **Weight Cases** dialog box, activate the weight variable **CFWT**. Reopen the Data menu and, in the **Select Cases** dialog box, activate the filter variable, **filtr\_3**. On the status line, **Filter On** and **Weight On** should appear.

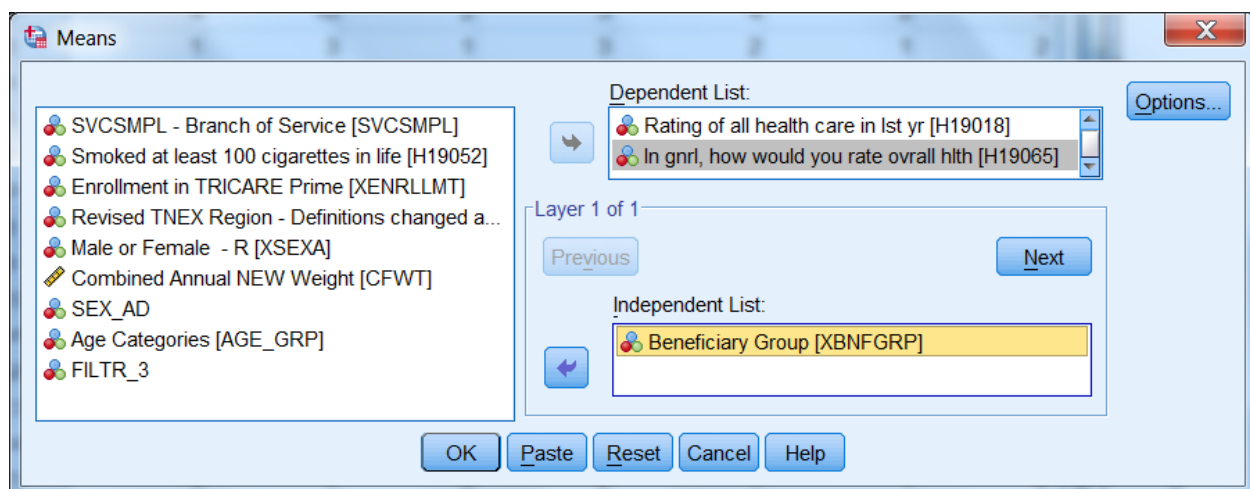
Open the **Analyze** menu in the **Data Window**. Choose **Compare Means** and **Means** from the options as illustrated below.



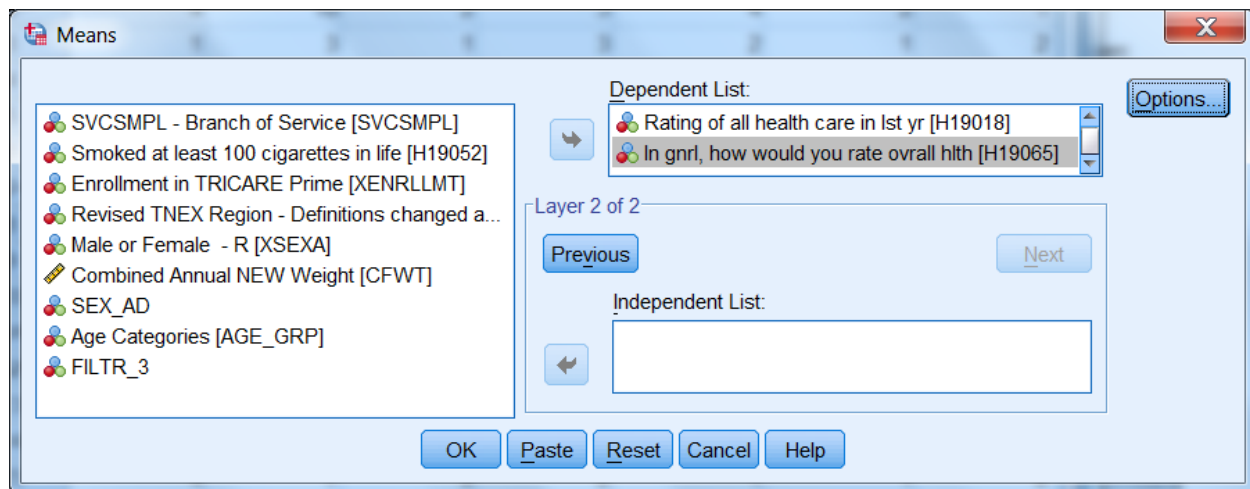
The dialog box for the Means procedure will open as in the following screen:



Move the variables **H19018** and **H19065**, from the variable list on the left to the box underneath **Dependent List**. These are the two analysis variables. Notice that **Layer 1 of 1** is specified in the middle of the dialog box. Move **XBNFGRP** from the variable list on the left into the box under **Independent List**. **XBNFGRP** is the first grouping variable. The screen should look like the following:

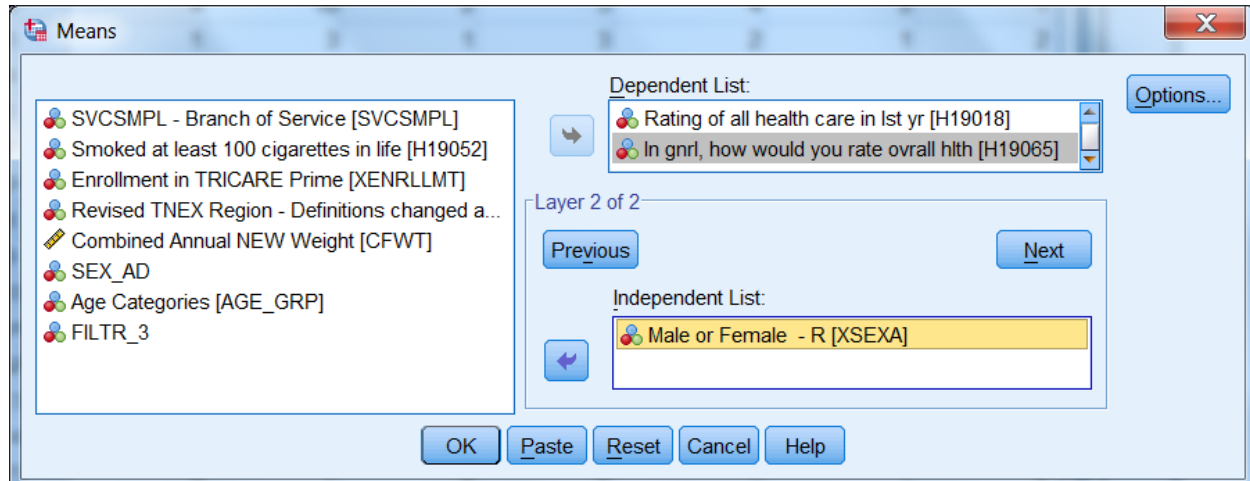


Click on **Next** in the center of the box to create a second layer. The following screen will open:



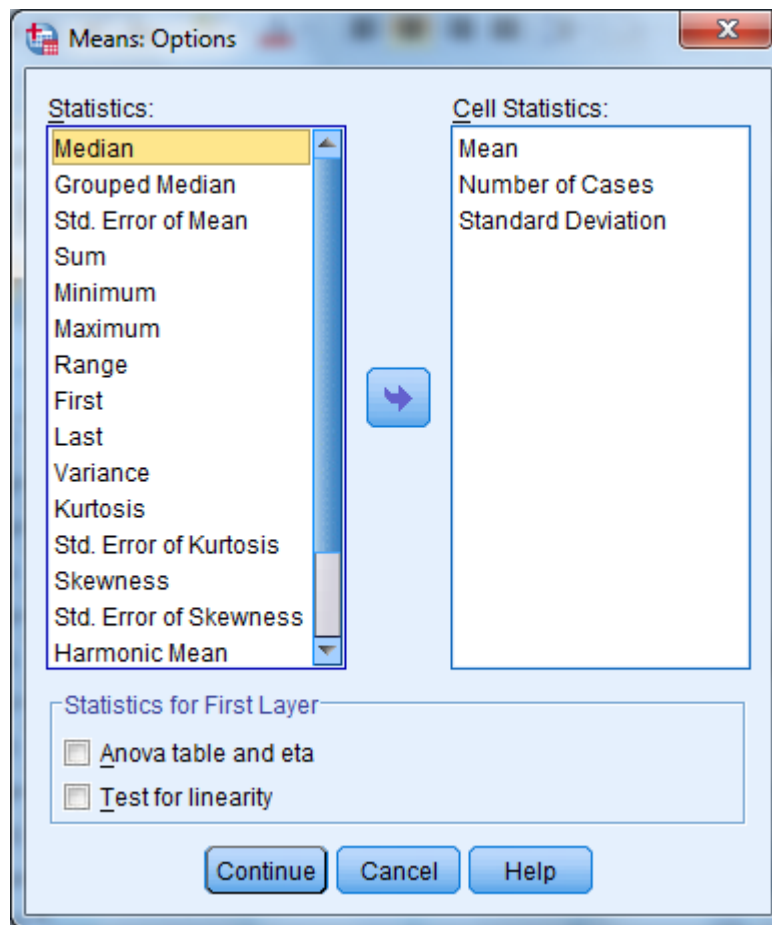
The screenshot shows the 'Means' dialog box, 'Layer 2 of 2'. On the left is a list of variables: SVCSMPL - Branch of Service [SVCSMPL], Smoked at least 100 cigarettes in life [H19052], Enrollment in TRICARE Prime [XENRLLMT], Revised TNEX Region - Definitions changed a..., Male or Female - R [XSEX\_A], Combined Annual NEW Weight [CFWT], SEX\_AD, Age Categories [AGE\_GRP], and FILTR\_3. On the right, the 'Dependent List' contains 'Rating of all health care in 1st yr [H19018]' and 'In gnrl, how would you rate overall hlth [H19065]'. The 'Independent List' is currently empty. Navigation buttons include 'Previous', 'Next', 'OK', 'Paste', 'Reset', 'Cancel', and 'Help'. An 'Options...' button is in the top right.

Notice that **Layer 2 of 2** is specified in the middle of the dialog box. Move **xsexa** from the variable list on the left into the box under **Independent List**. **Xsexa** is the second grouping variable. The screen should look like the following:

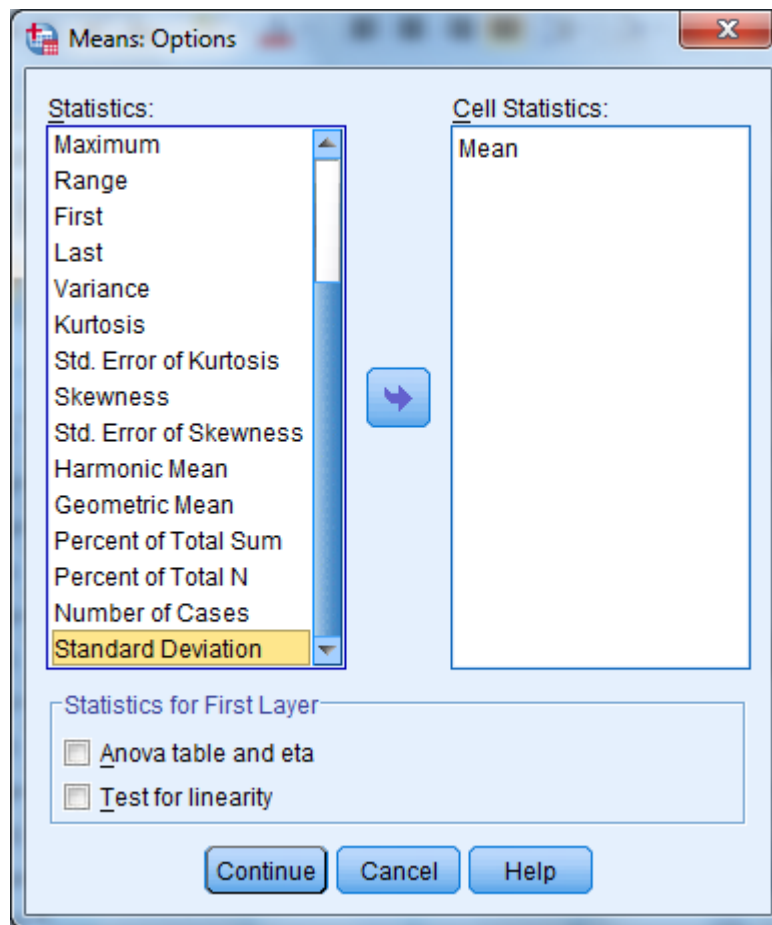


This screenshot is identical to the previous one, but the variable 'Male or Female - R [XSEX\_A]' has been moved from the variable list on the left to the 'Independent List' box on the right. The 'Independent List' box now contains 'Male or Female - R [XSEX\_A]'.

To set some options, click on **Options** and the following dialog box will open:



On the left of the box is a list of statistics, under **Statistics**. These are all the possible options for statistical output. In the box under **Cell Statistics** are the default output statistics for the analysis. In this case, **Mean** is the statistic of interest. Highlight **Number of Cases** and **Standard Deviation** and move them to the box at the left, removing them from the analysis, as follows:



Click on **Continue** and return to the previous screen. Click **OK**. The **Means** procedure will run. On the status line, **Running Means** will appear, and a counter for the number of cases processed will be activated.

When **Means** has finished processing, the **Output Navigator** window will open automatically. As the name suggests, the output window is not just for looking at output. A number of options are available for *navigating* through output, moving tables, and even editing the tables themselves.



**Means**

**Case Processing Summary**

|   | Cases    |         |          |         |         |         |
|---|----------|---------|----------|---------|---------|---------|
|   | Included |         | Excluded |         | Total   |         |
|   | N        | Percent | N        | Percent | N       | Percent |
| Rating of all health care in 1st yr * Beneficiary Group * Male or Female - R      | 4511085  | 93.1%   | 332064   | 6.9%    | 4843149 | 100.0%  |
| In gnrl, how would you rate overall hlth * Beneficiary Group * Male or Female - R | 4599797  | 95.0%   | 243352   | 5.0%    | 4843149 | 100.0%  |

**Report**

Mean

| Beneficiary Group    | Male or Female - R | Rating of all health care in 1st yr | In gnrl, how would you rate overall hlth |
|----------------------|--------------------|-------------------------------------|--|
| Active Duty <65      | Male               | 7.18                                | 3.72                                     |
|                      | Female             | 6.98                                | 3.67                                     |
|                      | Total              | 7.12                                | 3.71                                     |
| Family of Active <65 | Male               | 7.99                                | 3.86                                     |
|                      | Female             | 7.57                                | 3.75                                     |

IBM SPSS Statistics Processor is ready | H: 22, W: 779 pt.

The output is organized into two sections. On the left side is a navigating tool, which lists the components of the right side, the actual output. In the left pane, **Means** is indicated, and indented under it appear **Title**, **Notes**, **Case Processing Summary**, and **Report**. Clicking on **Means** highlights and selects all the elements. Lines appear around these elements in the right pane. The indenting indicates that the elements are hierarchically organized, with **Means** at the top. Clicking on any of the sub-elements selects just that element.

A closer look at the left pane reveals another feature. Hiding underneath the element icons are book icons. The books are either open or closed. If a book is closed, the element is *hidden*. Notice that the book under the **Notes** icon is closed. This is a default SPSS option. Double-clicking the icon will open the book, and the Notes will appear in the output. Double-clicking an **open** book will close it, and the physical element will *disappear* from the output. Closing a book and hiding the element does *not delete* the element.

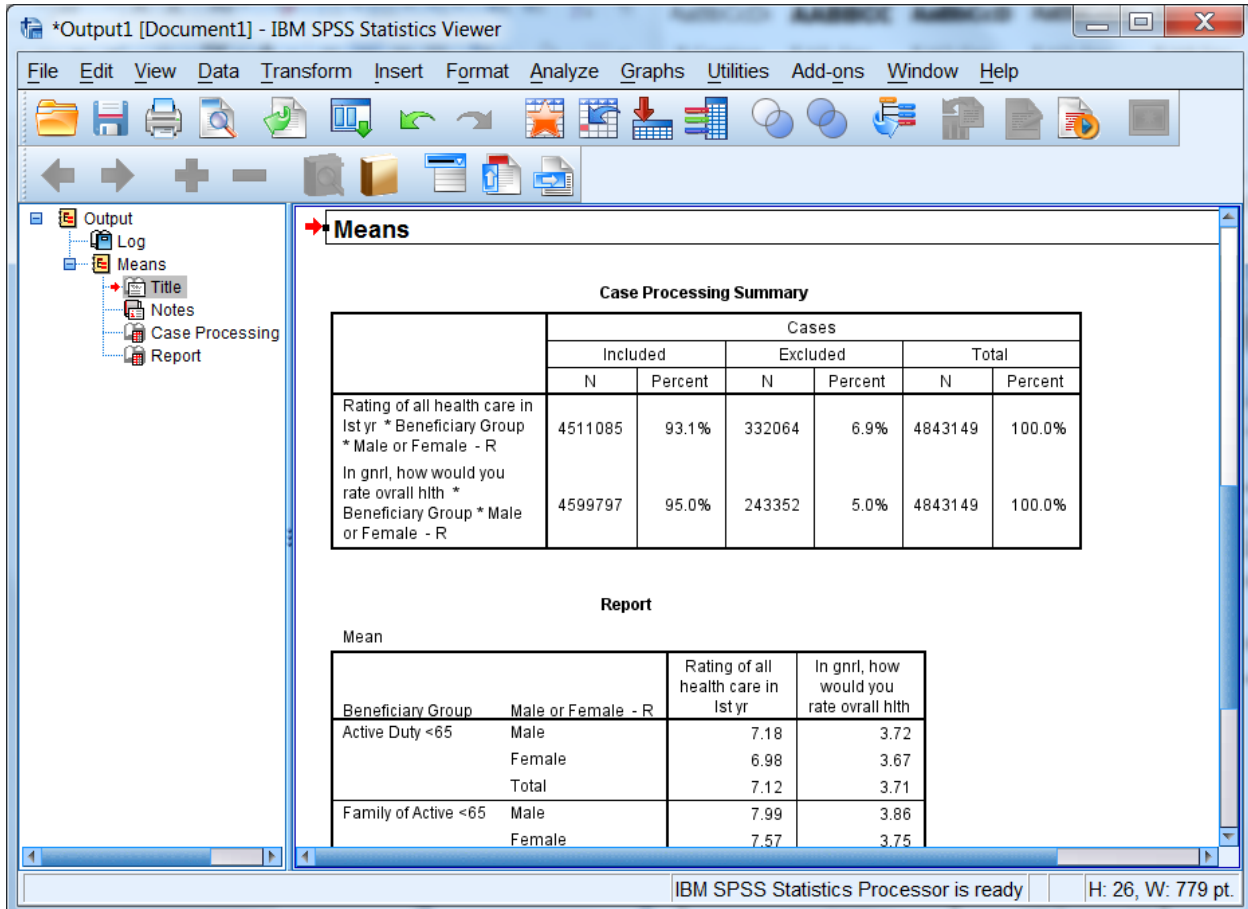
It is possible to select elements in the right pane of the output. Simply click anywhere inside of the actual output element, and that element will be selected.

The output may contain many different procedures. The procedure name will be at the top of the list for each section in the left pane. The procedure name does not actually parallel physical output but indicates the category of the output elements.

As you click on each element in the left pane, you will notice that the screen jumps to the actual output of the element, in the right pane. When you click on the procedure name, you jump to the beginning of

the next procedure output. This is a quick way to scroll through your output. It also lets you delete, move, and edit selected elements.

To **Edit** the **Title** element, **Means**, to create a more appropriate title, select the table title by clicking once on the **Title** icon in the left pane. A box now surrounds the title in the right pane. Double-click anywhere within this box, and a box appears around **Means**, as shown in the following screen.



**Case Processing Summary**

|   | Cases    |         |          |         |         |         |
|---|----------|---------|----------|---------|---------|---------|
|   | Included |         | Excluded |         | Total   |         |
|   | N        | Percent | N        | Percent | N       | Percent |
| Rating of all health care in 1st yr * Beneficiary Group * Male or Female - R      | 4511085  | 93.1%   | 332064   | 6.9%    | 4843149 | 100.0%  |
| In gnrl, how would you rate overall hlth * Beneficiary Group * Male or Female - R | 4599797  | 95.0%   | 243352   | 5.0%    | 4843149 | 100.0%  |

**Report**

Mean

| Beneficiary Group    | Male or Female - R | Rating of all health care in 1st yr | In gnrl, how would you rate overall hlth |
|----------------------|--------------------|-------------------------------------|--|
| Active Duty <65      | Male               | 7.18                                | 3.72                                     |
|                      | Female             | 6.98                                | 3.67                                     |
|                      | Total              | 7.12                                | 3.71                                     |
| Family of Active <65 | Male               | 7.99                                | 3.86                                     |
|                      | Female             | 7.57                                | 3.75                                     |

IBM SPSS Statistics Processor is ready | H: 26, W: 779 pt.

You have entered the **edit** mode for this element, and the cursor appears inside the box. You can delete the word **Means** and write a title that relates to the information in the table. A possible title appears in the next screen. To exit edit mode, click anywhere outside the box. The change you made will be saved.

**Mean of Respondent's Weight w/Health Assessment**

**Case Processing Summary**

|   | Cases    |         |          |         |         |         |
|---|----------|---------|----------|---------|---------|---------|
|   | Included |         | Excluded |         | Total   |         |
|   | N        | Percent | N        | Percent | N       | Percent |
| Rating of all health care in 1st yr * Beneficiary Group * Male or Female - R      | 4511085  | 93.1%   | 332064   | 6.9%    | 4843149 | 100.0%  |
| In gnrl, how would you rate overall hlth * Beneficiary Group * Male or Female - R | 4599797  | 95.0%   | 243352   | 5.0%    | 4843149 | 100.0%  |

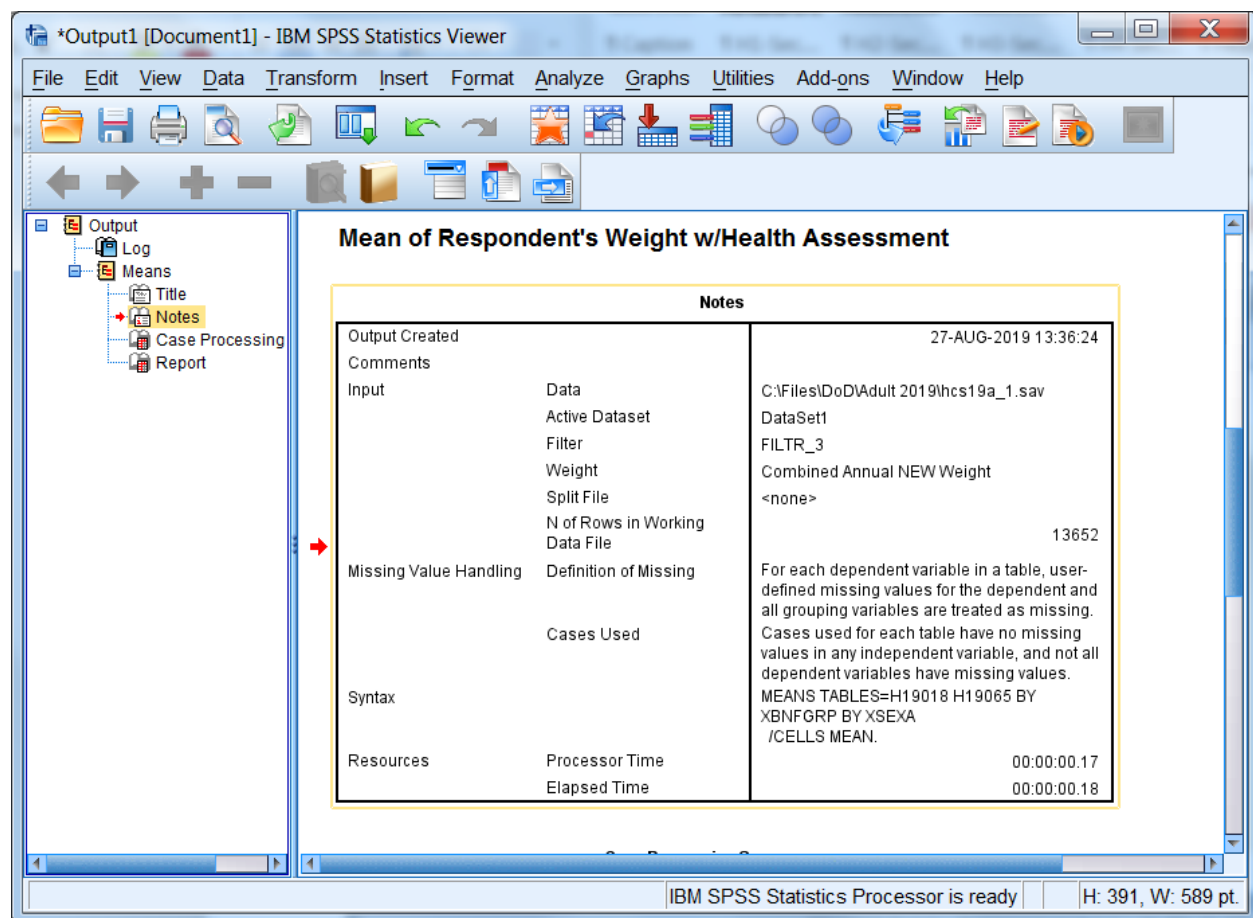
**Report**

Mean

| Beneficiary Group    | Male or Female - R | Rating of all health care in 1st yr | In gnrl, how would you rate overall hlth |
|----------------------|--------------------|-------------------------------------|--|
| Active Duty <65      | Male               | 7.18                                | 3.72                                     |
|                      | Female             | 6.98                                | 3.67                                     |
|                      | Total              | 7.12                                | 3.71                                     |
| Family of Active <65 | Male               | 7.99                                | 3.86                                     |
|                      | Female             | 7.57                                | 3.75                                     |
|                      | Total              | 7.60                                | 3.76                                     |
| Ret/Surv/Fam <65     | Male               | 8.27                                | 3.32                                     |
|                      | Female             | 8.41                                | 3.46                                     |

IBM SPSS Statistics Processor is ready | H: 26, W: 779 pt.

If you navigate to the next element, **Notes**, you see a closed book. Double-click this item, and the notes will appear as follows:



Decide if you want this information to appear in your report. If not, simply double-click the **Notes** icon, and the notes will again become hidden.

Navigate to **Case Processing Summary**. The table gives useful information about the number of cases included in and the number of cases excluded from a given procedure. This information is important for the researcher but probably not necessary for the report, so you would double click this item to hide it.

Navigate to **Report** to see the actual table output from the procedure **Means**. You can view this table by scrolling through the output. If the table is large, however, scrolling in the output window can be problematic. A better way to review the table is to open it as a **Pivot Table Object** in a special editor.

Select the table by clicking the **Report** icon or by clicking inside the table itself. A box will appear around the table. Insert the mouse pointer inside the table and right-click, opening the following dialog box:

**Mean of Respondent's Weight w/Health Assessment**

| Beneficiary Group    |        | Mean | Rating of all health care in 1st yr | In gnrl, how would you rate ovral hth |
|----------------------|--------|------|-------------------------------------|---------------------------------------|
| Active Duty <65      | Male   |      | 7.18                                | 3.72                                  |
|                      | Female |      | 6.98                                | 3.67                                  |
|                      | Total  |      | 7.12                                | 3.71                                  |
| Family of Active <65 | Male   |      | 7.99                                | 3.86                                  |
|                      | Female |      | 7.57                                | 3.75                                  |
|                      | Total  |      | 7.60                                | 3.76                                  |
| Ret/Surv/Fam <65     | Male   |      | 8.27                                |                                       |
|                      | Female |      | 8.41                                |                                       |
|                      | Total  |      | 8.35                                |                                       |
| Ret/Surv/Fam 65+     | Male   |      | 9.13                                |                                       |
|                      | Female |      | 9.04                                |                                       |
|                      | Total  |      | 9.09                                |                                       |
| Total                | Male   |      | 8.31                                |                                       |
|                      | Female |      | 8.30                                |                                       |
|                      | Total  |      | 8.30                                |                                       |

IBM SPSS Statistics Processor is ready | H: 405, W: 453 pt.

Select **Edit Content** and **In Separate Window** as pictured below:

**Mean of Respondent's Weight w/Health Assessment**

Report

Mean

| Beneficiary Group    | Male or Female - R | Rating of all health care in 1st yr | In gnrl, how would you rate ovral hth |
|----------------------|--------------------|-------------------------------------|---------------------------------------|
| Active Duty <65      | Male               | 7.18                                | 3.72                                  |
|                      | Female             | 6.98                                | 3.67                                  |
|                      | Total              | 7.12                                | 3.71                                  |
| Family of Active <65 | Male               | 7.99                                | 3.86                                  |
|                      | Female             | 7.57                                | 3.75                                  |
|                      | Total              |                                     |                                       |
| Ret/Surv/Fam <65     | Male               |                                     |                                       |
|                      | Female             |                                     |                                       |
|                      | Total              |                                     |                                       |
| Ret/Surv/Fam 65+     | Male               |                                     |                                       |
|                      | Female             |                                     |                                       |
|                      | Total              |                                     |                                       |
| Total                | Male               |                                     |                                       |
|                      | Female             |                                     |                                       |
|                      | Total              |                                     |                                       |

IBM SPSS Statistics Processor is ready | H: 405, W: 453 pt.

The table will appear in a new screen superimposed on the output. Maximize this screen as shown below.

**Report**

Statistics Mean

| Beneficiary Group    | Male or Female - R | Rating of all health care in 1st yr | In gnrl, how would you rate ovrall hlth |
|----------------------|--------------------|-------------------------------------|---|
| Active Duty <65      | Male               | 7.18                                | 3.72                                    |
|                      | Female             | 6.98                                | 3.67                                    |
|                      | Total              | 7.12                                | 3.71                                    |
| Family of Active <65 | Male               | 7.99                                | 3.86                                    |
|                      | Female             | 7.57                                | 3.75                                    |
|                      | Total              | 7.60                                | 3.76                                    |
| Ret/Surv/Fam <65     | Male               | 8.27                                | 3.32                                    |
|                      | Female             | 8.41                                | 3.46                                    |
|                      | Total              | 8.35                                | 3.40                                    |
| Ret/Surv/Fam 65+     | Male               | 9.13                                | 3.45                                    |
|                      | Female             | 9.04                                | 3.44                                    |
|                      | Total              | 9.09                                | 3.45                                    |
| Total                | Male               | 8.31                                | 3.49                                    |
|                      | Female             | 8.30                                | 3.53                                    |
|                      | Total              | 8.30                                | 3.51                                    |

In this special editor, there are many options for formatting the table.

Suppose you want to change the table format from vertical to horizontal. Open the **Pivot** menu in the tool bar and choose **Transpose Rows and Columns** as shown below:

The screenshot shows a 'Pivot Table Report' window. The 'Pivot' menu is open, and 'Transpose Rows and Columns' is highlighted. The table below shows the data for the 'Beneficiary Group' and 'Male or Female - R' categories, with columns for 'Rate' and 'Rate Overall Mean'.

| Beneficiary Group    | Male or Female - R | Rate | Rate Overall Mean |
|----------------------|--------------------|------|-------------------|
| Active Duty <65      | Male               | 7.18 | 3.72              |
|                      | Female             | 6.98 | 3.67              |
|                      | Total              | 7.12 | 3.71              |
| Family of Active <65 | Male               | 7.99 | 3.86              |
|                      | Female             | 7.57 | 3.75              |
|                      | Total              | 7.60 | 3.76              |
| Ret/Surv/Fam <65     | Male               | 8.27 | 3.32              |
|                      | Female             | 8.41 | 3.46              |
|                      | Total              | 8.35 | 3.40              |
| Ret/Surv/Fam 65+     | Male               | 9.13 | 3.45              |
|                      | Female             | 9.04 | 3.44              |
|                      | Total              | 9.09 | 3.45              |
| Total                | Male               | 8.31 | 3.49              |
|                      | Female             | 8.30 | 3.53              |
|                      | Total              | 8.30 | 3.51              |

The rows and columns will be reversed as shown in the following screen. Though the table appears too wide in the viewer, it will fit the page when printed. You can do all the table editing in the left section of the table, and the changes will spread through the entire table.



**Pivot Table Report**

File Edit View Insert Pivot Format Help

SansSerif 7 B I U A

**Report**

Statistics Mean

|  | Beneficiary Group  |        |       |                      |        |       |                    |        |       |
|--|--------------------|--------|-------|----------------------|--------|-------|--------------------|--------|-------|
|  | Active Duty <65    |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65   |        |       |
|  | Male or Female - R |        |       | Male or Female - R   |        |       | Male or Female - R |        |       |
|  | Male               | Female | Total | Male                 | Female | Total | Male               | Female | Total |
| Rating of all health care in 1st yr      | 7.18               | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27               | 8.41   | 8.35  |
| In gnrl, how would you rate overall hith | 3.72               | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32               | 3.46   | 3.40  |

You would then notice that certain labels are redundant. The labels, **Beneficiary Group** and **Male or Female - R** are the **Variable Labels** for the variables. The information in these labels is echoed in the **Value Labels**, which are also reproduced in the table. You would delete the Variable Labels as follows.

Click inside the section of the table where the label, **Beneficiary Group**, appears. Right-click to open a dialog box, choosing **Hide Dimension Label**, as illustrated below.

Pivot Table Report

File Edit View Insert Pivot Format Help

SansSerif 7 B I U A

Report

Statistics Mean

|  | Active Duty <65    |        |       | Family of Active Duty |        |       |
|--|--------------------|--------|-------|-----------------------|--------|-------|
|  | Male or Female - R |        |       | Male or Female - R    |        |       |
|  | Male               | Female | Total | Male                  | Female | Total |
| Rating of all health care in 1st yr      | 7.18               | 6.98   | 7.12  | 7.99                  | 7.99   | 7.99  |
| In gnr1, how would you rate overall hith | 3.72               | 3.67   | 3.71  | 3.86                  | 3.86   | 3.86  |

What's This?

Cut Ctrl+X

Copy Ctrl+C

Paste Ctrl+V

Delete Delete

Select

Hide Dimension Label

Hide Category Hide Dimension Label

Group

Ungroup

Sort Rows

Create Graph

Click inside the table section labeled **Male or Female - R** and repeat the above procedure. An improved table is shown in the following screen.

**Pivot Table Report**

File Edit View Insert Pivot Format Help

SansSerif 7 B I U A

**Report**

Statistics Mean

|  | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65 |        |       |
|--|-----------------|--------|-------|----------------------|--------|-------|------------------|--------|-------|
|  | Male            | Female | Total | Male                 | Female | Total | Male             | Female | Total |
| Rating of all health care in 1st yr      | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27             | 8.41   | 8.35  |
| In gnrl, how would you rate ovrrall hlth | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32             | 3.46   | 3.40  |

The mean values reported are formatted to allow space for the labels of the satisfaction variables. You can shorten these labels and add the lost information in another place, according to the following procedures:

Double-click on the label for health state. Delete the text, entering only the words, **Health State**. Do the same for the health care label, entering only the words, **Health Care Rating**.

Double-click on the word, **Report**, in the center at the top of the table, right-click, and choose **Delete** from the dialog box.

Pivot Table Report

File Edit View Insert Pivot Format Help

SansSerif 7 B I U A

Statistics Mean

|                    | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65 |        |       | Ret/Surv/F |        |
|--------------------|-----------------|--------|-------|----------------------|--------|-------|------------------|--------|-------|------------|--------|
|                    | Male            | Female | Total | Male                 | Female | Total | Male             | Female | Total | Male       | Female |
| Health Care Rating | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27             | 8.41   | 8.35  | 9.13       | 9.13   |
| Health State       | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32             | 3.46   | 3.40  | 3.45       | 3.45   |

The resulting table is much more readable. You can then add the deleted information to clarify the table output. Open the **Insert** menu and choose **Title** as in the following:

Pivot Table Report

File Edit View Insert Pivot Format Help

Sa Title 7 B I U A

Statistics Mean

Title

Caption

Footnote

Row

Column

|                    | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65 |        |       | Ret/Surv/F |        |
|--------------------|-----------------|--------|-------|----------------------|--------|-------|------------------|--------|-------|------------|--------|
|                    | Male            | Female | Total | Male                 | Female | Total | Male             | Female | Total | Male       | Female |
| Health Care Rating | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27             | 8.41   | 8.35  | 9.13       | 9.13   |
| Health State       | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32             | 3.46   | 3.40  | 3.45       | 3.45   |

Type in a new title for the table. The final result appears below.

Pivot Table Report

File Edit View Insert Pivot Format Help

SansSerif 7 B I U A

**Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: East Region**

Statistics Mean

|                    | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65 |        |       | Ret/Surv/Fam 65+ |        |       |
|--------------------|-----------------|--------|-------|----------------------|--------|-------|------------------|--------|-------|------------------|--------|-------|
|                    | Male            | Female | Total | Male                 | Female | Total | Male             | Female | Total | Male             | Female | Total |
| Health Care Rating | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27             | 8.41   | 8.35  | 9.13             | 9.04   | 9.09  |
| Health State       | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32             | 3.46   | 3.40  | 3.45             | 3.44   | 3.44  |

1

After all the editing changes have been made, exit the Pivot Table editor and return to the output navigator. Click on the File menu and choose Print Preview. Zoom in on the page and review the appearance of the report. The page will appear as the page below.

\*Output1 [Document1] - IBM SPSS Statistics Viewer

Print Next Page Prev Page Two Page Zoom In Zoom Out Page Setup Close

**Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: East Region**

Mean

|                    | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/ |
|--------------------|-----------------|--------|-------|----------------------|--------|-------|-----------|
|                    | Male            | Female | Total | Male                 | Female | Total | Male      |
| Health Care Rating | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27      |
| Health State       | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32      |

**Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: East Region**

Mean

|                    | Ret/Surv/Fam <65 |       | Ret/Surv/Fam 65+ |        |       | Total |        |
|--------------------|------------------|-------|------------------|--------|-------|-------|--------|
|                    | Female           | Total | Male             | Female | Total | Male  | Female |
| Health Care Rating | 8.41             | 8.35  | 9.13             | 9.04   | 9.09  | 8.31  | 8.30   |
| Health State       | 3.46             | 3.40  | 3.45             | 3.44   | 3.45  | 3.49  | 3.53   |

**Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary Status and Gender: East Region**

Mean

|                    | Total |
|--------------------|-------|
| Health Care Rating | 8.30  |
| Health State       | 3.51  |

Page 1 SPSS Statistics Processor is ready

### Calculating Percents

The **Crosstabs** procedure offers many options for analyzing data. The distribution of cases resulting from “crossing” one variable with another is often of interest. The number of cases, row percentages, column percentages, total percentages, and residuals are easily reproduced by **Crosstabs**. A full array of statistics is also available.

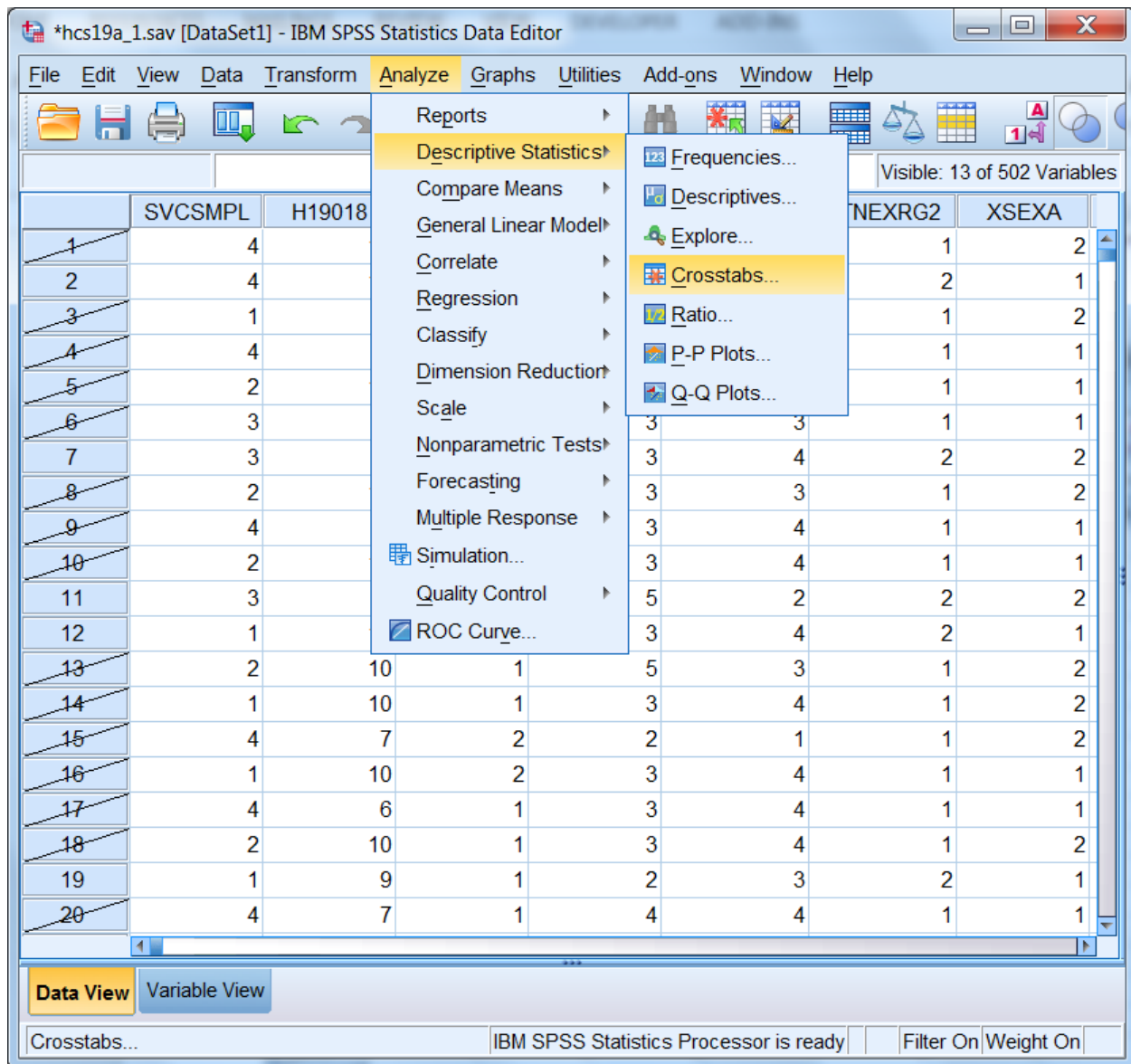
The examples given here involve examining relationships between variables, with a view toward the number of cases and the percent of cases in cells produced by “crossing” the variables.

For example, suppose you want to see the percentage of people within each branch of service who answered “yes” or “no” to the question, “Did you ever smoke at least 100 cigarettes in your life?” The variables in this analysis are **svcsmpl** – the branch of service, and **H19052** – the questionnaire variable. The cases for the analysis are from the West only.

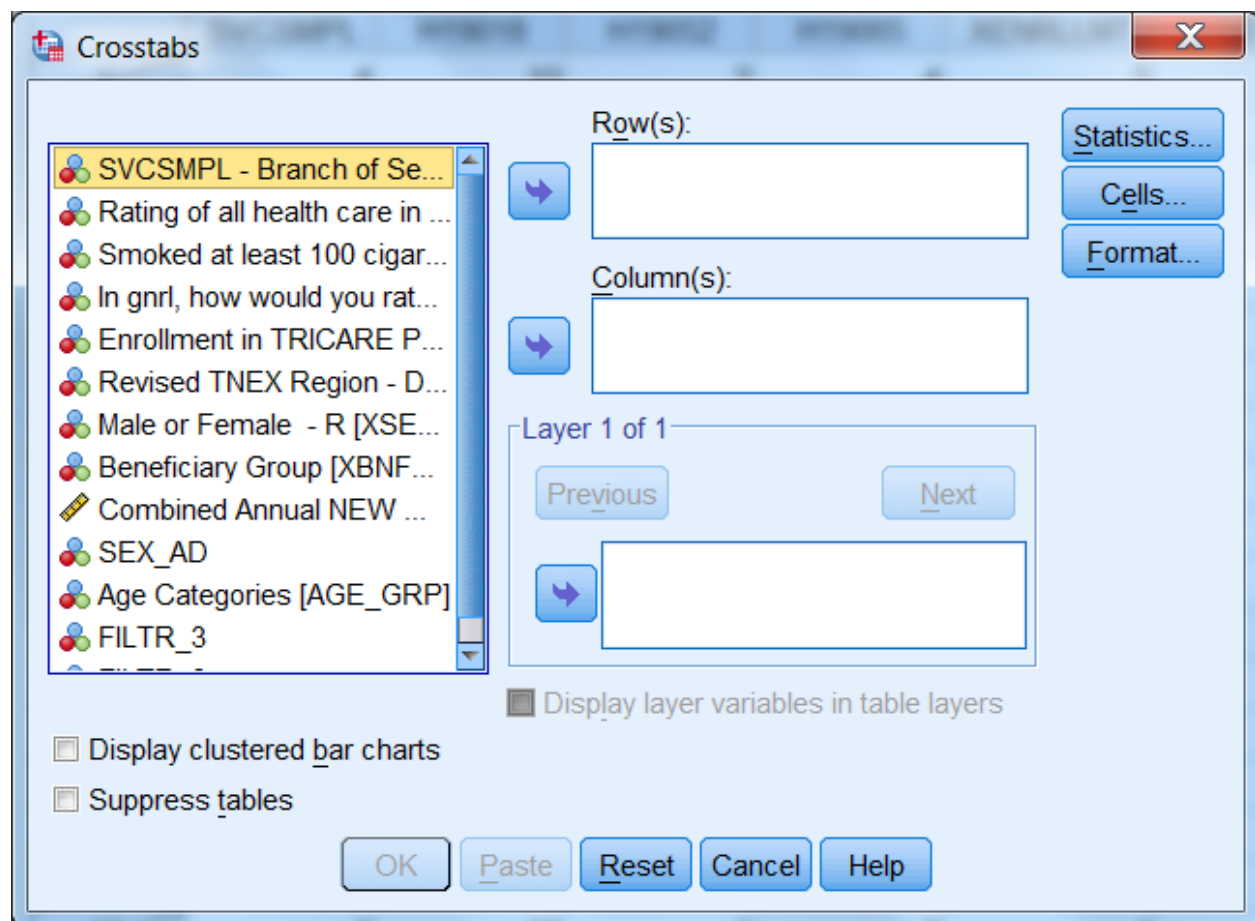
The first task is to build a new filter variable, assigning **1** to the variable when **XTNEXRG2 = 2**. You would call the variable **filtr\_6** and build it the same way you built the filter, **filtr\_3**. Cases from the West

are selected when you activate the filter, and the other cases are filtered out. Check the status line for **Filter On**.

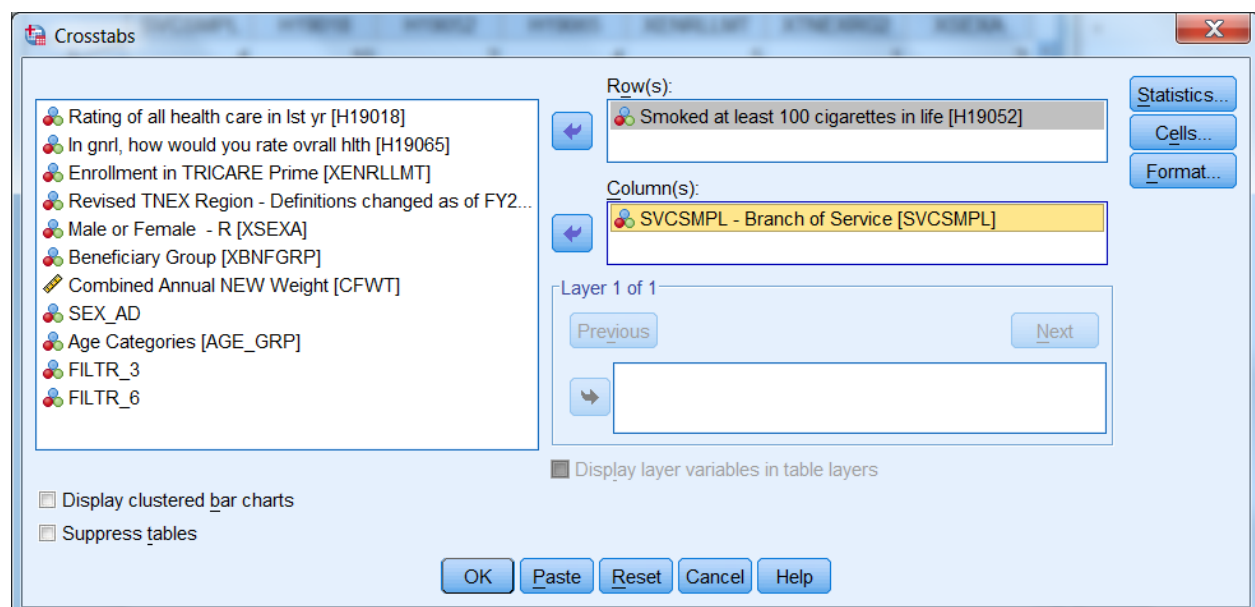
Next, open the **Analyze** menu in the **Data Window**, choosing **Descriptive Statistics** and **Crosstabs**, as shown below.



The **Crosstabs** dialog box will open as follows:



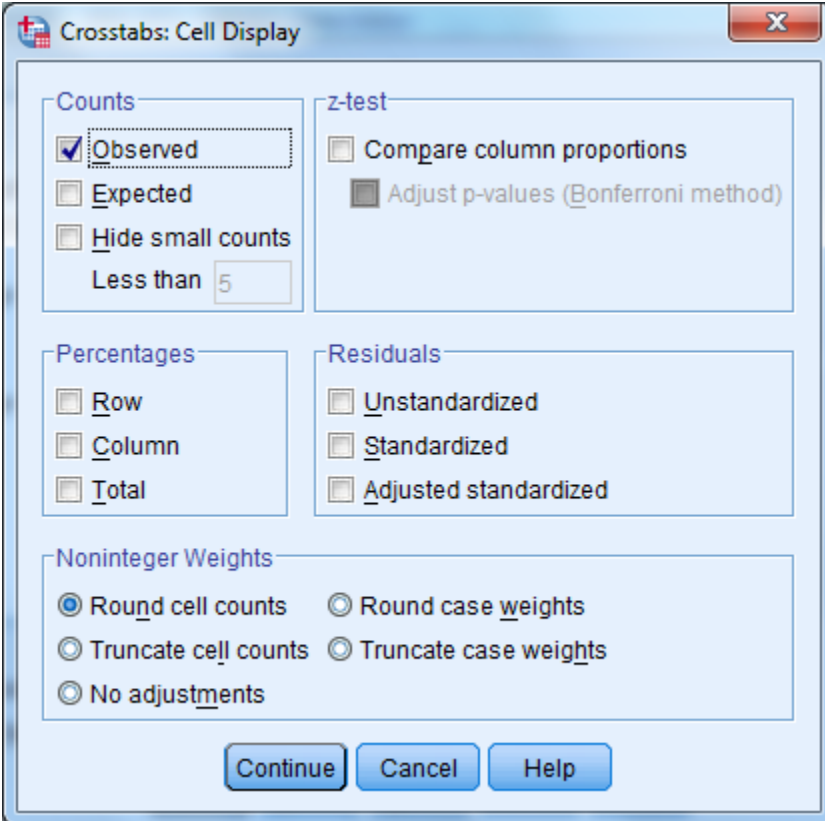
Move **H19052** from the variable list on the left into the box marked **Row(s):**, and move the variable **svcsmpl** into the box marked **Column(s):**. The screen will resemble the following:





For this analysis, there are no **Layer** variables, so you can proceed to format the table cells.

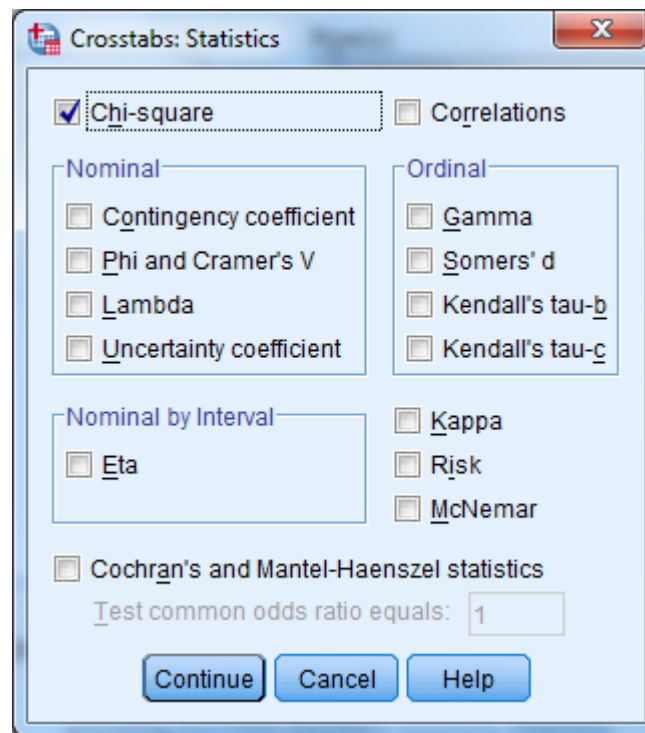
Click on **Cells...** and open the following dialog box.



The image shows the 'Crosstabs: Cell Display' dialog box. It has a title bar with a red 'X' button. The dialog is divided into several sections: 'Counts' with checkboxes for 'Observed' (checked), 'Expected', and 'Hide small counts' (with a 'Less than 5' input field); 'z-test' with checkboxes for 'Compare column proportions' and 'Adjust p-values (Bonferroni method)'; 'Percentages' with checkboxes for 'Row', 'Column', and 'Total'; 'Residuals' with checkboxes for 'Unstandardized', 'Standardized', and 'Adjusted standardized'; and 'Noninteger Weights' with radio buttons for 'Round cell counts', 'Round case weights', 'Truncate cell counts', 'Truncate case weights', and 'No adjustments'. At the bottom are 'Continue', 'Cancel', and 'Help' buttons.

Under **Counts**, **Observed** is checked. This refers to the cell count, a statistic you want to see, so you would leave it checked. Under **Percentages**, check **Column** because you are interested in the percentage of people in each branch of service. Click **Continue** and return to the original screen.

Suppose you also want to see the chi-square statistic. Click on **Statistics**, and the following screen will open:



If you wanted to calculate chi-square, you would check **Chi-square** as in the screen above, click **Continue** to return to the first screen, and click **OK** to run the procedure. **Running Crosstabs** will appear on the status line, together with the case counter. For this crosstabulation we will not reflect the chi-square statistics.

When the run is completed, the output window will open, and you can proceed to reformat the table. For a given work session, SPSS appends new output to previous output--in our case, the **Means** procedure. As shown in the next screen, a second section now appears in the left pane, headed by the word **Crosstabs**. Navigate to the **Title** section and double-click inside the title box to change the text in the box to fit the table, as in the example below.

**Mean of Respondent's Weight w/Health Assessment**

Mean of Respondent's Health Care Rating w/Health Assessment: By Beneficiary

Mean

|                    | Active Duty <65 |        |       | Family of Active <65 |        |       | Ret/Surv/Fam <65 |        |
|--------------------|-----------------|--------|-------|----------------------|--------|-------|------------------|--------|
|                    | Male            | Female | Total | Male                 | Female | Total | Male             | Female |
| Health Care Rating | 7.18            | 6.98   | 7.12  | 7.99                 | 7.57   | 7.60  | 8.27             | 8.41   |
| Health State       | 3.72            | 3.67   | 3.71  | 3.86                 | 3.75   | 3.76  | 3.32             | 3.46   |

→ **West Region: Smoked 100+ Cigarettes in Life**

**Case Processing Summary**

|  | Cases   |         |           |         |             |         |
|--|---------|---------|-----------|---------|-------------|---------|
|  | Valid   |         | Missing   |         | Total       |         |
|  | N       | Percent | N         | Percent | N           | Percent |
| Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service | 2169530 | 96.4%   | 81355.331 | 3.6%    | 2250885.331 | 100.0%  |

Smoked at least 100 cigarettes in life \* SVCSMPL - Branch of Service Crosstab

Double click to edit Title | IBM SPSS Statistics Processor is ready | H: 28, W: 644 pt.

As you did for the **Means** procedure, you would again evaluate the **Notes** and examine the **Case Processing Summary**. Hide the **Notes** and the **Case Processing Summary** as you did before.

Navigate to the procedure icon. Follow the procedure for opening an **SPSS Pivot Table Object**, open the table in the special editor and maximize the screen as in the following:

Pivot Table Smoked at least 100 cigarettes in life \* SVCSMPL - Branch of Service Crosstabulation

File Edit View Insert Pivot Format Help

Smoked at least 100 cigarettes in life \* SVCSMPL - Branch of Service Crosstabulation

|  |                                      |                                      | SVCSMPL - Branch of Service |        |              |           |             |               | Total   |
|--|--------------------------------------|--------------------------------------|-----------------------------|--------|--------------|-----------|-------------|---------------|---------|
|  |                                      |                                      | Army                        | Navy   | Marine Corps | Air Force | Coast Guard | Other/Unknown |         |
| Smoked at least 100 cigarettes in life | Yes                                  | Count                                | 265112                      | 159087 | 57443        | 190474    | 15043       | 3138          | 690297  |
|  |                                      | % within SVCSMPL - Branch of Service | 34.3%                       | 33.5%  | 33.6%        | 28.2%     | 25.5%       | 18.3%         | 31.8%   |
|  | No                                   | Count                                | 508681                      | 315195 | 113618       | 483917    | 43855       | 13967         | 1479233 |
|  |                                      | % within SVCSMPL - Branch of Service | 65.7%                       | 66.5%  | 66.4%        | 71.8%     | 74.5%       | 81.7%         | 68.2%   |
| Total                                  | Count                                |                                      | 773793                      | 474282 | 171061       | 674391    | 58898       | 17105         | 2169530 |
|  | % within SVCSMPL - Branch of Service |                                      | 100.0%                      | 100.0% | 100.0%       | 100.0%    | 100.0%      | 100.0%        | 100.0%  |

The information you requested is in the table, but the table is hard to read. The first possibility is to realign the percent statistic, bringing it into the row dimension. To do this, open the **Pivot** menu and choose **Pivoting Trays**, as in the following screen:

Pivot Table Smoked at least 100 cigarettes in life \* SVCSMPL - Branch of Service Crosstabulation

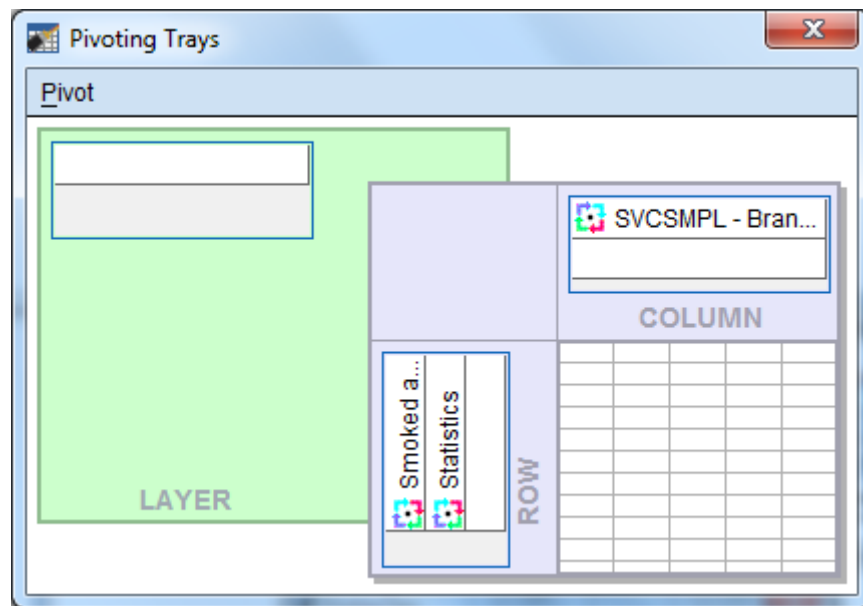
File Edit View Insert **Pivot** Format Help

Reorder Categories  
Transpose Rows and Columns  
☒ **Pivoting Trays**  
Go to Layers...

SVCSMPL - Branch of Service Crosstabulation

|  |                                      |                                      | SVCSMPL - Branch of Service |              |           |             |               | Total  |         |
|--|--------------------------------------|--------------------------------------|-----------------------------|--------------|-----------|-------------|---------------|--------|---------|
|  |                                      |                                      | Navy                        | Marine Corps | Air Force | Coast Guard | Other/Unknown |        |         |
| Smoked at least 100 cigarettes in life | Yes                                  | Count                                | 265112                      | 159087       | 57443     | 190474      | 15043         | 3138   | 690297  |
|  |                                      | % within SVCSMPL - Branch of Service | 34.3%                       | 33.5%        | 33.6%     | 28.2%       | 25.5%         | 18.3%  | 31.8%   |
|  | No                                   | Count                                | 508681                      | 315195       | 113618    | 483917      | 43855         | 13967  | 1479233 |
|  |                                      | % within SVCSMPL - Branch of Service | 65.7%                       | 66.5%        | 66.4%     | 71.8%       | 74.5%         | 81.7%  | 68.2%   |
| Total                                  | Count                                |                                      | 773793                      | 474282       | 171061    | 674391      | 58898         | 17105  | 2169530 |
|  | % within SVCSMPL - Branch of Service |                                      | 100.0%                      | 100.0%       | 100.0%    | 100.0%      | 100.0%        | 100.0% | 100.0%  |

The pivoting tool will appear:



This tool reflects the table structure: rows, columns, and layers. The icons in the margins of the pivoting trays represent the table elements: the variables and the cell statistics. Place the mouse pointer on each icon and notice the element name appear. In this example, on the ROW axis, you would find the variable, **H19052** – smoked at least 100 cigarettes in life, and **Statistics** – the percent of people in each branch of service. On the column axis is the variable, **svcsmpl** – the branch of service.

Place the mouse pointer on the **Statistics** icon. Click and drag the icon from the ROW to the COLUMN dimension. The table immediately reformats as in the following screen:

|  |       | SVCSMPL - Branch of Service |      |              |           |                |
|--|-------|-----------------------------|------|--------------|-----------|----------------|
|  |       | Army                        | Navy | Marine Corps | Air Force |                |
|  | Count |                             |      |              |           |                |
| Smoked at least 100 cigarettes in life | Yes   | 265112                      |      |              |           | 10474 28.2% 14 |
|  | No    | 508681                      |      |              |           | 3917 71.8% 43  |
| Total                                  |       | 773793                      |      |              |           | 4391 100.0% 58 |

Close the pivoting tool and scroll from side to side in the table. Again, the table appears too wide, but the report will print properly. Notice that the table is much more readable.

The label at the top of the table is the **Variable Label** for **svcsmpl**. Select it by double-clicking and edit it for clarity (see the screen below).

The table is now formatted to accommodate the long percent label, creating a lot of wasted space. Double-click this element, delete the text, and replace it with the word, “Percent”. The empty space disappears and the table appears as follows:

|  |     | Branch of Service |         |        |         |              |         |           |         |             |         |
|--|-----|-------------------|---------|--------|---------|--------------|---------|-----------|---------|-------------|---------|
|  |     | Army              |         | Navy   |         | Marine Corps |         | Air Force |         | Coast Guard |         |
|  |     | Count             | Percent | Count  | Percent | Count        | Percent | Count     | Percent | Count       | Percent |
| Smoked at least 100 cigarettes in life | Yes | 265112            | 34.3%   | 159087 | 33.5%   | 57443        | 33.6%   | 190474    | 28.2%   | 15043       | 25.5%   |
|  | No  | 508681            | 65.7%   | 315195 | 66.5%   | 113618       | 66.4%   | 483917    | 71.8%   | 43855       | 74.5%   |
| Total                                  |     | 773793            | 100.0%  | 474282 | 100.0%  | 171061       | 100.0%  | 674391    | 100.0%  | 58898       | 100.0%  |

Next, notice that the label for **H19052** is awkward. Select and clear it.

Last, edit the text in the table label so that it better expresses the content of the table. The finished table appears as follows:

Pivot Table Smoked at least 100 cigarettes in life \* SVCSMPL - Branch of Service Crosstabulation

File Edit View Insert Pivot Format Help

SansSerif 7

**Smoked at Least 100 Cigarettes in Life: By Branch of Service: West Region**

|       | Branch of Service |         |        |         |              |         |           |         |             |         |               |         | Total   |
|-------|-------------------|---------|--------|---------|--------------|---------|-----------|---------|-------------|---------|---------------|---------|---------|
|       | Army              |         | Navy   |         | Marine Corps |         | Air Force |         | Coast Guard |         | Other/Unknown |         |         |
|       | Count             | Percent | Count  | Percent | Count        | Percent | Count     | Percent | Count       | Percent | Count         | Percent |         |
| Yes   | 265112            | 34.3%   | 159087 | 33.5%   | 57443        | 33.6%   | 190474    | 28.2%   | 15043       | 25.5%   | 3138          | 18.3%   | 690297  |
| No    | 508681            | 65.7%   | 315195 | 66.5%   | 113618       | 66.4%   | 483917    | 71.8%   | 43855       | 74.5%   | 13967         | 81.7%   | 1479233 |
| Total | 773793            | 100.0%  | 474282 | 100.0%  | 171061       | 100.0%  | 674391    | 100.0%  | 58898       | 100.0%  | 17105         | 100.0%  | 2169530 |

Check **Print Preview** to see if the table is acceptable.

The last example shows you how to add a **Layer** dimension to a **Crosstabs** analysis. Using the same row variable, **H19052**, suppose you want to look at the percentage of people by their enrollment status in TRICARE Prime, **xenrllmt**, who smoked at least 100 cigarettes in their lifetime. Suppose you are also interested in sex differences, **xsexa**, among the groupings. **Xsexa** is the **Layer** variable. You want to remain in the West region, using **filtr\_6** as the filter variable. The cases will be weighted by **CFWT**.

The status line indicates **Weight On** and **Filter On**. Verify that both the weight and the filter variables are appropriate.

Once more, open the **Crosstabs** dialog box, enter the analysis variables, and set the **Cells** options, checking **Column** under **Percentages** until the dialog box looks like the following:

Crosstabs

SVCSMPL - Branch of Service [SVCSMPL]  
 Rating of all health care in 1st yr [H19018]  
 In gnrl, how would you rate ovrrl hlth [H19065]  
 Revised TNEX Region - Definitions changed as of FY2...  
 Beneficiary Group [XBNFGRP]  
 Combined Annual NEW Weight [CFWT]  
 SEX\_AD  
 Age Categories [AGE\_GRP]  
 FILTR\_3  
 FILTR\_6

Row(s):  
 Smoked at least 100 cigarettes in life [H19052]

Column(s):  
 Enrollment in TRICARE Prime [XENRLLMT]

Layer 1 of 1  
 Male or Female - R [XSEXA]

Display clustered bar charts  
 Suppress tables

Display layer variables in table layers

OK Paste Reset Cancel Help

Statistics...  
 Cells...  
 Format...  
 Previous Next

Do the following:

- Run Crosstabs.
- Edit the **Title** element in the **Output Navigator**.
- Examine **Notes** and the **Case Processing Summary** to verify that the crosstab ran as expected.
- Open the table as an **SPSS Pivot Table Object**, and the following will appear:

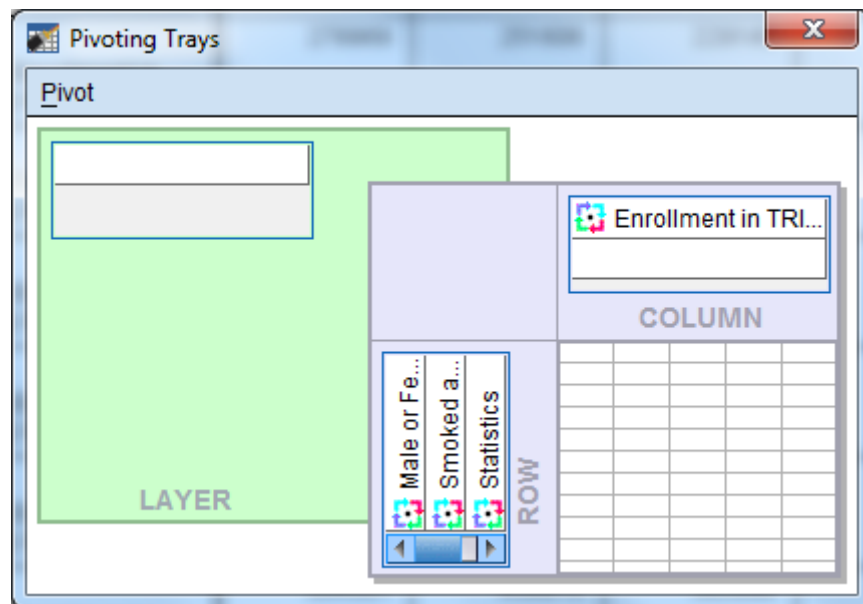
Pivot Table Smoked at least 100 cigarettes in life \* Enrollment in TRICARE Prime \* Male or Female - R Crosstabulation

|                    |  |       |                                      | Enrollment in TRICARE Prime |                     |                         |                           |                       | Total   |
|--------------------|--|-------|--------------------------------------|-----------------------------|---------------------|-------------------------|---------------------------|-----------------------|---------|
| Male or Female - R |  |       |                                      | Active Duty - under 65      | Enrolled - under 65 | Not enrolled - under 65 | Not enrolled - 65 or over | Enrolled - 65 or over |         |
| Male               | Smoked at least 100 cigarettes in life | Yes   | Count                                | 88339                       | 71587               | 54945                   | 157215                    | 35405                 | 407491  |
|                    |  |       | % within Enrollment in TRICARE Prime | 25.6%                       | 37.8%               | 33.7%                   | 53.8%                     | 56.9%                 | 38.7%   |
|                    | No                                     | Count |                                      | 256560                      | 117821              | 108320                  | 134976                    | 26805                 | 644482  |
|                    |  |       | % within Enrollment in TRICARE Prime | 74.4%                       | 62.2%               | 66.3%                   | 46.2%                     | 43.1%                 | 61.3%   |
|                    | Total                                  | Count |                                      | 344899                      | 189408              | 163265                  | 292191                    | 62210                 | 1051973 |
|                    |  |       | % within Enrollment in TRICARE Prime | 100.0%                      | 100.0%              | 100.0%                  | 100.0%                    | 100.0%                | 100.0%  |
| Female             | Smoked at least 100 cigarettes in life | Yes   | Count                                | 23082                       | 91399               | 67166                   | 79824                     | 15432                 | 276903  |
|                    |  |       | % within Enrollment in TRICARE Prime | 15.2%                       | 22.4%               | 28.6%                   | 29.8%                     | 36.7%                 | 25.1%   |
|                    | No                                     | Count |                                      | 128572                      | 317097              | 167723                  | 187673                    | 26646                 | 827711  |
|                    |  |       | % within Enrollment in TRICARE Prime | 84.8%                       | 77.6%               | 71.4%                   | 70.2%                     | 63.3%                 | 74.9%   |
|                    | Total                                  | Count |                                      | 151654                      | 408496              | 234889                  | 267497                    | 42078                 | 1104614 |
|                    |  |       | % within Enrollment in TRICARE Prime | 100.0%                      | 100.0%              | 100.0%                  | 100.0%                    | 100.0%                | 100.0%  |
| Total              | Smoked at least 100 cigarettes in life | Yes   | Count                                | 111421                      | 162986              | 122111                  | 237039                    | 50837                 | 684394  |
|                    |  |       | % within Enrollment in TRICARE Prime | 22.4%                       | 27.3%               | 30.7%                   | 42.4%                     | 48.7%                 | 31.7%   |
|                    | No                                     | Count |                                      | 385132                      | 434918              | 276043                  | 322649                    | 53451                 | 1472193 |
|                    |  |       | % within Enrollment in TRICARE Prime | 77.6%                       | 72.7%               | 69.3%                   | 57.6%                     | 51.3%                 | 68.3%   |
|                    | Total                                  | Count |                                      | 496553                      | 597904              | 398154                  | 559688                    | 104288                | 2156587 |
|                    |  |       | % within Enrollment in TRICARE Prime | 100.0%                      | 100.0%              | 100.0%                  | 100.0%                    | 100.0%                | 100.0%  |

The table is difficult to read, but you can improve it by doing the following.

Select the **Pivot** menu to activate the **Pivoting Trays**. The table structure is reproduced in the tool as follows:

















Place the mouse pointer on each small icon to find the second grouping variable, labeled **Male or Female - R**, in the ROW dimension. Move it to the COLUMN dimension, and the table changes to the following:

Pivot Table Smoked at least 100 cigarettes in life \* Enrollment in TRICARE Prime \* Male or Female - R Crosstabulation

File Edit View Insert Pivot Format Help

Smoked at least 100 cigarettes in life \* Enrollment in TRICARE Prime \* Male or Female - R

|  |                                      |                                      | Enrollment in TRICARE Prime |        |        |                     |        |        |                         |        |
|--|--------------------------------------|--------------------------------------|-----------------------------|--------|--------|---------------------|--------|--------|-------------------------|--------|
|  |                                      |                                      | Active Duty - under 65      |        |        | Enrolled - under 65 |        |        | Not enrolled - under 65 |        |
|  |                                      |                                      | Male or Female - R          |        |        | Male or Female - R  |        |        | Male or Female - R      |        |
|  |                                      |                                      | Male                        | Female | Total  | Male                | Female | Total  | Male                    | Female |
| Smoked at least 100 cigarettes in life | Yes                                  | Count                                | 88339                       | 23082  | 111421 | 71587               | 91399  | 162986 | 54945                   | 67164  |
|  |                                      | % within Enrollment in TRICARE Prime | 25.6%                       | 15.2%  | 22.4%  | 37.8%               | 22.4%  | 27.3%  | 33.7%                   | 28.6%  |
|  | No                                   | Count                                | 256560                      | 128572 | 385132 | 117821              | 317097 | 434918 | 108320                  | 167722 |
|  |                                      | % within Enrollment in TRICARE Prime | 74.4%                       | 84.8%  | 77.6%  | 62.2%               | 77.6%  | 72.7%  | 66.3%                   | 71.4%  |
| Total                                  | Count                                |                                      | 344899                      | 151654 | 496553 | 189408              | 408496 | 597904 | 163265                  | 234888 |
|  | % within Enrollment in TRICARE Prime |                                      | 100.0%                      | 100.0% | 100.0% | 100.0%              | 100.0% | 100.0% | 100.0%                  | 100.0% |

Then drag the **Statistics** icon to the COLUMN dimension to produce the following change:

Pivot Table Smoked at least 100 cigarettes in life \* Enrollment in TRICARE Prime \* Male or Female - R Crosstabulation

File Edit View Insert Pivot Format Help

Active Duty - under 65  
Male or Female - R

|  |     | Male   |  |                                      |  | Female |  |                                      |  | Total  |  | Male                                 |  |        |  | Female                               |  |
|--|-----|--------|--|--------------------------------------|--|--------|--|--------------------------------------|--|--------|--|--------------------------------------|--|--------|--|--------------------------------------|--|
|  |     | Count  |  | % within Enrollment in TRICARE Prime |  | Count  |  | % within Enrollment in TRICARE Prime |  | Count  |  | % within Enrollment in TRICARE Prime |  | Count  |  | % within Enrollment in TRICARE Prime |  |
| Smoked at least 100 cigarettes in life | Yes | 88339  |  | 25.6%                                |  | 23082  |  | 15.2%                                |  | 111421 |  | 22.4%                                |  | 71587  |  | 37.8%                                |  |
|  | No  | 256560 |  | 74.4%                                |  | 128572 |  | 84.8%                                |  | 385132 |  | 77.6%                                |  | 117821 |  | 62.2%                                |  |
| Total                                  |     | 344899 |  | 100.0%                               |  | 151654 |  | 100.0%                               |  | 496553 |  | 100.0%                               |  | 189408 |  | 100.0%                               |  |

Pivoting Trays

Pivot

Smoked ...

Male or Fe...  
Statistics

COLUMN

ROW

LAYER

Close the **Pivoting Trays** and hide the dimension label, **Male or Female - R**, in the table. Then, change the percent label to "Percent" and delete the label for **H19052** in the row dimension. Last, revise the label above the table to make it more informative.

The resulting table is both clear and informative.

Pivot Table Smoked at least 100 cigarettes in life \* Enrollment in TRICARE Prime \* Male or Female - R Crosstabulation

File Edit View Insert Pivot Format Help

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West Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

|       | Enrollment Status by Gender |         |        |         |        |         |                     |         |        |         |        |         | Enr    |        |
|-------|-----------------------------|---------|--------|---------|--------|---------|---------------------|---------|--------|---------|--------|---------|--------|--------|
|       | Active Duty - under 65      |         |        |         |        |         | Enrolled - under 65 |         |        |         |        |         |        |        |
|       | Male                        |         | Female |         | Total  |         | Male                |         | Female |         | Total  |         |        |        |
|       | Count                       | Percent | Count  | Percent | Count  | Percent | Count               | Percent | Count  | Percent | Count  | Percent |        |        |
| Yes   | 88339                       | 25.6%   | 23082  | 15.2%   | 111421 | 22.4%   | 71587               | 37.8%   | 91399  | 22.4%   | 162986 | 27.3%   | 54945  | 33.7%  |
| No    | 256560                      | 74.4%   | 128572 | 84.8%   | 385132 | 77.6%   | 117821              | 62.2%   | 317097 | 77.6%   | 434918 | 72.7%   | 108320 | 66.3%  |
| Total | 344899                      | 100.0%  | 151654 | 100.0%  | 496553 | 100.0%  | 189408              | 100.0%  | 408496 | 100.0%  | 597904 | 100.0%  | 163265 | 100.0% |

The Print Preview, as in the view below, shows how the report will print.

\*Output1 [Document1] - IBM SPSS Statistics Viewer

Print Next Page Prev Page Two Page Zoom In Zoom Out Page Setup Close

**West Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender**

|       | Enrollment in TRICARE Prime |         |        |         |        |         |                     |         |
|-------|-----------------------------|---------|--------|---------|--------|---------|---------------------|---------|
|       | Active Duty - under 65      |         |        |         |        |         | Enrolled - under 65 |         |
|       | Male                        |         | Female |         | Total  |         | Male                |         |
|       | Count                       | Percent | Count  | Percent | Count  | Percent | Count               | Percent |
| Yes   | 88339                       | 25.6%   | 23082  | 15.2%   | 111421 | 22.4%   | 71587               | 37.8%   |
| No    | 256560                      | 74.4%   | 128572 | 84.8%   | 385132 | 77.6%   | 117821              | 62.2%   |
| Total | 344899                      | 100.0%  | 151654 | 100.0%  | 496553 | 100.0%  | 189408              | 100.0%  |

**West Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender**

|       | Enrollment in TRICARE Prime |         |        |         |                         |         |        |         |
|-------|-----------------------------|---------|--------|---------|-------------------------|---------|--------|---------|
|       | Enrolled - under 65         |         |        |         | Not enrolled - under 65 |         |        |         |
|       | Female                      |         | Total  |         | Male                    |         | Female |         |
|       | Count                       | Percent | Count  | Percent | Count                   | Percent | Count  | Percent |
| Yes   | 91399                       | 22.4%   | 162986 | 27.3%   | 54945                   | 33.7%   | 67166  | 28.6%   |
| No    | 317097                      | 77.6%   | 434918 | 72.7%   | 108320                  | 66.3%   | 167723 | 71.4%   |
| Total | 408496                      | 100.0%  | 597904 | 100.0%  | 163265                  | 100.0%  | 234889 | 100.0%  |

**West Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender**

|  | Enrollment in TRICARE Prime |         |       |         |                           |         |       |         |
|--|-----------------------------|---------|-------|---------|---------------------------|---------|-------|---------|
|  | Not enrolled - under ...    |         |       |         | Not enrolled - 65 or over |         |       |         |
|  | Total                       |         | Male  |         | Female                    |         | Total |         |
|  | Count                       | Percent | Count | Percent | Count                     | Percent | Count | Percent |

Page 1

SPSS Statistics Processor is ready

## CALCULATING VARIANCES OF ESTIMATES

Sampling error occurs when estimates are derived from a sample rather than a complete census of the population. The sample used for a particular survey is only one of a large number of possible samples of the same size and design that could have been selected. Even if the same questionnaire and instructions were used, the estimates from each sample would differ from the others. The standard error (or square root of the variance) indicates the magnitude of the sampling error and thus measures the precision expected from a particular sample.

It is desirable to assess the accuracy of an estimate. The standard error of a survey estimate measures the precision with which an estimate from one sample approximates the true population value. The standard error can be used to construct confidence intervals for survey parameters, within which the true parameter lies within a measurable degree of certainty.

This section explains how to estimate standard errors or variances for estimators computed from the 2019 Adult HCSDB. For a full discussion of variance estimation methods, see Wolter (1985) and references cited therein.

### Variance Estimation Methods

To account for complex estimators for the sample design<sup>1</sup>, it is customary to use either Taylor series linearization or a resampling method for variance estimation. Neither variance estimation method is, in general, better so the choice of one or the other is largely a matter of convenience. To help users to estimate standard errors using Taylor series linearization or Jackknife replication, the public release files for the 2019 Adult HCSDB include the following variables:

- The stratum variable (STRATUM) for the Taylor series linearization method
- Quarterly final weight (FWRWT) and jackknife replicate weights (FWRWT1 to FWRWT60)
- Annual final weight (CFWT) and annual jackknife replicate weights for the jackknife replication method (CFWT1 to CFWT180)

Three popular software packages are available for performing Taylor series linearization method: SAS/STAT version 8.0 or higher, SUDAAN (Research Triangle Institute, 2001) and WesVarPC (Brick et al. 1996), respectively. The last two software packages can be used for replication methods including Jackknife variance estimation. The discussion below explains how SUDAAN and SAS are used to calculate variance estimates using Taylor series linearization method, and how SUDAAN and WesVarPC are used to calculate variance estimates using Jackknife replication method.

### Taylor Series Linearization Method

For most sample designs (including the 2019 Adult HCSDB), design-based variance estimates for linear estimators of totals or means can be obtained with explicit formulas. However, nonlinear functions such as ratios do not have exact expressions for the variance. The Taylor series linearization method approximates the variance of a nonlinear estimator with the variances of the linear terms from the Taylor series expansion. Woodruff (1971) presented applications of this technique to sample surveys. Details on this method can also be found in “The 2019 Health Care Survey of DoD Beneficiaries: Adult Technical Manual”.

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<sup>1</sup>The 2019 HCSDB uses a stratified sampling design. For details, see “Health Care Survey of DoD Beneficiaries: 2019 Adult Sampling Report.” Washington, DC: Mathematica Policy Research, November 2018.

To calculate variance estimates based on the Taylor series linearization method with HCSDB's stratified sampling design, both the stratum variable (STRATUM) and the final weight (CFWT) specified for each data record are needed.

## **SUDAAN**

SUDAAN incorporates the final analysis weight and the survey design to obtain estimates and their sampling errors. With a small overall sampling rate of about 1 percent, you can use the with-replacement design procedure (STRWR) in calculating standard errors.

All SUDAAN procedures require the following:

- The specification of sampling design. The terminology for the stratified with-replacement sample design is DESIGN = STRWR.
- The data file sorted by the variable specified in the NEST statement. For the 2019 Adult HCSDB, the data file for adults must be sorted by STRATUM before using any SUDAAN procedure.
- A FILE TYPE appropriate for SUDAAN, if you use a stand-alone SUDAAN program. For example, some SUDAAN PC versions under Windows or MS-DOS accept only V6.02 through V6.04 SAS files, and FILE TYPE must be specified as SAS. SAS-callable SUDAAN is also available and can be invoked directly in a SAS program with any available SAS file as input; FILE TYPE is not needed here.
- The WEIGHT variable is CFWT.

The following program is an example of how to use SUDAAN to calculate variance estimates for a mean statistic. Suppose you want to estimate:

- The rating of a specialist (H19031), among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H19052=1) for each TNEX region (XTNEXRG2)

```
PROC DESCRIPT DATA=HCSDB /*FILETYPE=SAS*/ DESIGN=STRWR;  
  WEIGHT          CFWT;  
  NEST            STRATUM;  
  SUBPOP          H19052=1;  
  SUBGROUP        XTNEXRG2;  
  LEVELS          3;  
  VAR             H19031;  
  RUN;
```

The following program is an example of how to use SUDAAN to calculate variance estimates for column percentages or row percentages. Suppose you want to estimate:

- A cross tabulation of respondents in TNEX region 2 who last had a blood pressure reading less than 12 months ago, 1 to 2 years ago, and more than 2 years ago (H19049) by TRICARE enrollment (XENRLLMT).

```
PROC CROSSTAB DATA=HCSDB /*FILETYPE=SAS*/ DESIGN=STRWR;  
  WEIGHT          CFWT;  
  NEST            STRATUM;  
  SUBPOP          XTNEXRG2 = 2;  
  SUBGROUP        H19049 XENRLLMT;  
  LEVELS          3 5;  
  TABLES         H19049 *XENRLLMT;
```

**RUN;**

From the above examples, users should note that:

- PROC DESCRIPT can be used to compute estimates of means and the corresponding standard errors.
- PROC CROSSTAB can be used to compute estimates of proportions and the corresponding standard errors.

For a more detailed and complete discussion of how to use SUDAAN, see Research Triangle Institute (2001).

**SAS**

SAS/STAT version 8.0 and higher provide procedures for survey sampling. These procedures can be used to analyze data from a stratified random sampling. These procedures include:

- PROC SURVEYMEANS: for estimating population means, totals, and proportions, including domain (subpopulation) estimates
- PROC SURVEYREG: for performing linear regression model fitting.

The following procedures were added to SAS/STAT version 9.0:

- PROC SURVEYFREQ: for constructing one-way frequency tables, two-way and multiway crosstabulation tables, and estimating population totals and proportions
- PROC SURVEYLOGISTIC: for performing cumulative logit regression model fitting, logit, complementary log-log, and probit link functions, and generalized logit regression model fitting.

The above procedures currently provide only the Taylor series linearization method to estimate standard error or variance of the estimate.

The following program is an example of how to use SAS/STAT to calculate variance estimates for a mean statistic. Suppose you want to estimate:

- The rating of a specialist (H19031), among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H19052=1) for each TNEX region (XTNEXRG2)

```
PROC SURVEYMEANS DATA=HCSDB;  
WEIGHT          CFWT;  
STRATA          STRATUM;  
DOMAIN         H19052 * XTNEXRG2;  
VAR            H19031;  
RUN;
```

The above codes will provide output for H19052=1 and 2. User only needs to use output from H19052=1.

The following program is an example of how to use SAS/STAT to calculate variance estimates for column percentages or row percentages. Suppose you want to estimate:

- A cross tabulation of respondents in each TNEX region who last had a blood pressure reading less than 12 months ago, 1 to 2 years ago, and more than 2 years ago (H19049) by TRICARE enrollment (XENRLLMT).

```
PROC SURVEYFREQ DATA=HCSDB;  
WEIGHT          CFWT;  
STRATA          STRATUM;  
TABLES          XTNEXRG2 * H19049 * XENRLLMT;  
RUN;
```

For a more detailed and complete discussion of how to use SAS/STAT, see SAS Institute Inc. (1999) and SAS Institute Inc. (2004).

### Jackknife Replication Method

Another popular way to estimate the variance is to use a resampling method such as Jackknife replication, balanced repeated replication, random groups, or the bootstrap method. Like other replication methods, Jackknife replication constructs a number of subsamples (replicates) from the full sample and computes the statistics of interest for each replicate (with the same formula as the full sample estimate). The mean square error of the replicate estimates around their corresponding full estimate provides an estimate of the sampling variance of the statistic of interest regardless of the functional form of the statistic.

There are 180 replicate weights (CFWT01-CFWT180) for the 2019 Adult HCSDB file. Construction of these weights is described in the “2019 Health Care Survey of DoD Beneficiaries: Adult Technical Manual”. With the replicate weights, you can produce Jackknife standard errors using in-house or custom-written software, or you can use a publicly available software package such as WesVarPC or SUDAAN 8. The example below explains how it is used to produce Jackknife variance estimates for statistics from the 2019 Adult HCSDB.

Suppose you want to estimate the mean rating of the specialist seen most often (H19031) among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H19052=1) for each region (XTNEXRG2). You would use SUDAAN or WesVarPC as follows.

### SUDAAN

```
PROC DESCRIPT DATA=HCSDB DESIGN=JACKKNIFE;  
WEIGHT          CFWT ;  
JACKWGTS        CFWT1-CFWT180 / ADJJACK=1 ;  
SUBPOPN         H19052=1;  
SUBGROUP        XTNEXRG2;  
LEVELS          3;  
VAR             H19031 ;  
OUTPUT          NSUM MEAN SEMEAN / TABLECELL=DEFAULT FILENAME=OUT1 ;  
RUN;
```

### WESVARPC

- **Create a SAS V6.04 file, SAS Transport file, or ASCII file.** WesVarPC has a restriction for the input data format. All files must be converted to one of these three types of files before being imported to WesVarPC.
- **Create a WesVarPC data file.** From the *Prep* menu, choose the *Import Data Files* screen and import all variables for the analysis. For this example, input H19052, H19031, and XTNEXRG2 into the *Variables* box, CFWT1-CFWT180 into the *Replicates* box, and MPRID into the *ID* box. Also specify the replication method as JK1 on this screen.



- **Create a data file for the subpopulation.** Specify the subpopulation by choosing the *Subpop WesVarPC Data File* from the *Prep* menu: H19052=1.
- **Calculate estimates.** From the **Tables** menu, choose **New** and select the file created from the above procedure. Then, from the **Table Request** screen, specify H19031 as the **Analysis** variable, MEAN (H19031) as the **Compute Statistics**, and XTNEXRG2 as the **Table**.

The above steps can also be followed to produce standard errors. The WesVarPC user's manual (Brick et al. 1996) provides other possible methods for producing standard errors. The latest WesVarPC 4.0 is no longer freeware and can be purchased from Westat (<https://www.hcp.med.harvard.edu/statistics/survey-soft/wesvarpc.html>).

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# Chapter 5

## Codebook

This chapter describes every variable in the database. This codebook will also be helpful in identifying which data are available for various analyses, and what, if any, recoding of variables will meet your needs. It may also be useful in reviewing output.

The codebook contains frequency distributions combining observations for three quarters of 2019. It also contains frequencies broken down by the quarter in which the survey was fielded. Annual frequencies for all variables are shown first followed by all quarterly frequencies. Frequencies for the replicate weights (FWRWT1-FWRWT60 and CFWT1-CFWT180) are not shown.

The variables are in order based on their order in the database. An alphabetical listing (see Table of Contents) is provided to assist in locating variables.

The codebook contains frequency distributions for both discrete and continuous variables. A discrete variable is one that has only a few values. A continuous variable may have many possible values.

Some questions are asked in only one quarter of 2019. For these supplementary questions, analysts should use the quarter indicator (Quarter) variable and the appropriate quarterly weight (FWRWT).

Below are two examples of the presentation of variables in the codebook. For each variable, we include the variable name, definition, weighted and unweighted frequency distributions, and the format value for each value. The first example contains a frequency distribution for a discrete variable.

### H19007

In last year: how often got care as soon as you needed it

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 113              | 0.42               | 44,335         | 0.60             | Did not answer                           |
| C     | 335              | 1.24               | 88,230         | 1.19             | Should be skipped                        |
| N     | 15,196           | 56.46              | 4,165,932      | 56.09            | Didn't need care right away in past year |
| 1     | 422              | 1.57               | 80,808         | 1.09             | Never                                    |
| 2     | 1,631            | 6.06               | 337,685        | 4.55             | Sometimes                                |
| 3     | 2,513            | 9.34               | 585,928        | 7.89             | Usually                                  |
| 4     | 6,707            | 24.92              | 2,123,990      | 28.60            | Always                                   |

The table below contains an example of a frequency distribution for a continuous variable: age. The frequency does not list every possible value of age individually but instead shows several age ranges that together cover all possible values of age. You will notice that the second to last range representing ages “55 years to 64” includes 8,331 respondents aged 55 to 64.

**RDAGEQY**

**Age at time of sample preparation-Capped (18 and below, 65 and above)**

| Value    | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|----------|------------------|--------------------|----------------|------------------|-----------------|
| 18       | 221              | 0.82               | 104,506        | 1.41             | 18 and younger  |
| 19 -- 34 | 7,365            | 27.36              | 2,010,759      | 27.07            | 19--34          |
| 35 -- 44 | 4,958            | 18.42              | 912,568        | 12.29            | 35--44          |
| 45 -- 54 | 4,741            | 17.61              | 658,126        | 8.86             | 45--54          |
| 55 -- 64 | 8,331            | 30.95              | 1,474,081      | 19.85            | 55--64          |
| 65       | 1,301            | 4.83               | 2,266,868      | 30.52            | 65 and above    |

## ANNUAL FREQUENCIES

## MPRID -

Unique MPR identifier

| Value                | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|----------------------|------------------|--------------------|----------------|------------------|--------------------|
| 00000030 -- 17927308 | 26,917           | 100.00             | 7,426,907      | 100.00           | 00000001--99999999 |

## SVCSMPL -

Branch of service sampling variable

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 8,130            | 30.20              | 2,876,647      | 38.73            | Army            |
| 2     | 5,343            | 19.85              | 1,546,669      | 20.83            | Navy            |
| 3     | 1,373            | 5.10               | 539,758        | 7.27             | Marine Corps    |
| 4     | 11,242           | 41.77              | 2,159,488      | 29.08            | Air Force       |
| 5     | 631              | 2.34               | 258,197        | 3.48             | Coast Guard     |
| 6     | 198              | 0.74               | 46,149         | 0.62             | Other/Unknown   |

## SEXSMPL -

Sex sampling variable

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 14,625           | 54.33              | 3,729,514      | 50.22            | Male            |
| 2     | 12,292           | 45.67              | 3,697,393      | 49.78            | Female          |

## STRATUM -

Sampling stratum

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 0999911 | 228              | 0.85               | 232,921        | 3.14             | 0999911         |
| 1000103 | 114              | 0.42               | 2,025          | 0.03             | 1000103         |
| 1000106 | 122              | 0.45               | 8,179          | 0.11             | 1000106         |
| 1000301 | 50               | 0.19               | 5,399          | 0.07             | 1000301         |
| 1000303 | 41               | 0.15               | 2,879          | 0.04             | 1000303         |
| 1000306 | 58               | 0.22               | 4,763          | 0.06             | 1000306         |
| 1000401 | 69               | 0.26               | 4,318          | 0.06             | 1000401         |
| 1000403 | 258              | 0.96               | 6,103          | 0.08             | 1000403         |
| 1000501 | 53               | 0.20               | 12,152         | 0.16             | 1000501         |
| 1000503 | 30               | 0.11               | 4,086          | 0.06             | 1000503         |
| 1000506 | 17               | 0.06               | 1,898          | 0.03             | 1000506         |
| 1000601 | 75               | 0.28               | 11,384         | 0.15             | 1000601         |
| 1000603 | 33               | 0.12               | 3,671          | 0.05             | 1000603         |
| 1000606 | 49               | 0.18               | 4,459          | 0.06             | 1000606         |
| 1000801 | 62               | 0.23               | 2,838          | 0.04             | 1000801         |
| 1000803 | 275              | 1.02               | 4,541          | 0.06             | 1000803         |
| 1000901 | 59               | 0.22               | 9,273          | 0.12             | 1000901         |
| 1000903 | 18               | 0.07               | 1,490          | 0.02             | 1000903         |

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1000906 | 65               | 0.24               | 8,042          | 0.11             | 1000906         |
| 1001001 | 84               | 0.31               | 8,878          | 0.12             | 1001001         |
| 1001003 | 31               | 0.12               | 1,987          | 0.03             | 1001003         |
| 1001006 | 30               | 0.11               | 1,926          | 0.03             | 1001006         |
| 1001301 | 71               | 0.26               | 5,872          | 0.08             | 1001301         |
| 1001303 | 177              | 0.66               | 3,514          | 0.05             | 1001303         |
| 1001401 | 56               | 0.21               | 12,543         | 0.17             | 1001401         |
| 1001403 | 20               | 0.07               | 2,249          | 0.03             | 1001403         |
| 1001406 | 44               | 0.16               | 6,394          | 0.09             | 1001406         |
| 1001801 | 21               | 0.08               | 1,010          | 0.01             | 1001801         |
| 1001803 | 312              | 1.16               | 3,814          | 0.05             | 1001803         |
| 1001901 | 71               | 0.26               | 3,241          | 0.04             | 1001901         |
| 1001903 | 126              | 0.47               | 1,976          | 0.03             | 1001903         |
| 1002401 | 29               | 0.11               | 28,817         | 0.39             | 1002401         |
| 1002403 | 24               | 0.09               | 14,719         | 0.20             | 1002403         |
| 1002406 | 29               | 0.11               | 12,885         | 0.17             | 1002406         |
| 1002601 | 54               | 0.20               | 2,390          | 0.03             | 1002601         |
| 1002603 | 148              | 0.55               | 2,685          | 0.04             | 1002603         |
| 1002801 | 37               | 0.14               | 5,839          | 0.08             | 1002801         |
| 1002803 | 30               | 0.11               | 3,255          | 0.04             | 1002803         |
| 1002806 | 26               | 0.10               | 3,728          | 0.05             | 1002806         |
| 1002901 | 48               | 0.18               | 54,646         | 0.74             | 1002901         |
| 1002903 | 22               | 0.08               | 6,916          | 0.09             | 1002903         |
| 1002906 | 36               | 0.13               | 17,803         | 0.24             | 1002906         |
| 1003001 | 40               | 0.15               | 11,633         | 0.16             | 1003001         |
| 1003003 | 25               | 0.09               | 3,635          | 0.05             | 1003003         |
| 1003006 | 27               | 0.10               | 2,521          | 0.03             | 1003006         |
| 1003201 | 25               | 0.09               | 12,617         | 0.17             | 1003201         |
| 1003203 | 22               | 0.08               | 10,555         | 0.14             | 1003203         |
| 1003206 | 37               | 0.14               | 24,661         | 0.33             | 1003206         |
| 1003301 | 12               | 0.04               | 2,942          | 0.04             | 1003301         |
| 1003303 | 296              | 1.10               | 15,145         | 0.20             | 1003303         |
| 1003801 | 47               | 0.17               | 22,341         | 0.30             | 1003801         |
| 1003803 | 20               | 0.07               | 6,796          | 0.09             | 1003803         |
| 1003806 | 41               | 0.15               | 16,651         | 0.22             | 1003806         |
| 1003901 | 45               | 0.17               | 20,772         | 0.28             | 1003901         |
| 1003903 | 14               | 0.05               | 3,143          | 0.04             | 1003903         |
| 1003906 | 53               | 0.20               | 24,278         | 0.33             | 1003906         |
| 1004201 | 51               | 0.19               | 11,587         | 0.16             | 1004201         |
| 1004203 | 19               | 0.07               | 2,941          | 0.04             | 1004203         |
| 1004206 | 60               | 0.22               | 8,813          | 0.12             | 1004206         |
| 1004301 | 66               | 0.25               | 4,131          | 0.06             | 1004301         |
| 1004303 | 188              | 0.70               | 3,863          | 0.05             | 1004303         |
| 1004501 | 45               | 0.17               | 9,955          | 0.13             | 1004501         |
| 1004503 | 30               | 0.11               | 2,849          | 0.04             | 1004503         |
| 1004506 | 74               | 0.27               | 13,260         | 0.18             | 1004506         |
| 1004601 | 41               | 0.15               | 2,844          | 0.04             | 1004601         |

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1004603 | 364              | 1.35               | 6,908          | 0.09             | 1004603         |
| 1004701 | 56               | 0.21               | 19,122         | 0.26             | 1004701         |
| 1004703 | 25               | 0.09               | 4,977          | 0.07             | 1004703         |
| 1004706 | 36               | 0.13               | 10,908         | 0.15             | 1004706         |
| 1004801 | 32               | 0.12               | 14,189         | 0.19             | 1004801         |
| 1004803 | 39               | 0.14               | 12,071         | 0.16             | 1004803         |
| 1004806 | 34               | 0.13               | 15,538         | 0.21             | 1004806         |
| 1004901 | 33               | 0.12               | 21,695         | 0.29             | 1004901         |
| 1004903 | 16               | 0.06               | 5,646          | 0.08             | 1004903         |
| 1004906 | 31               | 0.12               | 10,439         | 0.14             | 1004906         |
| 1005103 | 282              | 1.05               | 7,858          | 0.11             | 1005103         |
| 1005106 | 38               | 0.14               | 2,336          | 0.03             | 1005106         |
| 1005201 | 52               | 0.19               | 31,792         | 0.43             | 1005201         |
| 1005203 | 34               | 0.13               | 15,274         | 0.21             | 1005203         |
| 1005206 | 25               | 0.09               | 8,385          | 0.11             | 1005206         |
| 1005301 | 77               | 0.29               | 4,534          | 0.06             | 1005301         |
| 1005303 | 123              | 0.46               | 1,927          | 0.03             | 1005303         |
| 1005501 | 74               | 0.27               | 8,392          | 0.11             | 1005501         |
| 1005503 | 32               | 0.12               | 1,895          | 0.03             | 1005503         |
| 1005506 | 51               | 0.19               | 4,366          | 0.06             | 1005506         |
| 1005601 | 27               | 0.10               | 11,055         | 0.15             | 1005601         |
| 1005603 | 72               | 0.27               | 8,020          | 0.11             | 1005603         |
| 1005606 | 11               | 0.04               | 2,015          | 0.03             | 1005606         |
| 1005701 | 52               | 0.19               | 15,404         | 0.21             | 1005701         |
| 1005703 | 29               | 0.11               | 5,463          | 0.07             | 1005703         |
| 1005706 | 34               | 0.13               | 5,665          | 0.08             | 1005706         |
| 1005801 | 56               | 0.21               | 4,527          | 0.06             | 1005801         |
| 1005803 | 40               | 0.15               | 2,974          | 0.04             | 1005803         |
| 1005806 | 54               | 0.20               | 4,219          | 0.06             | 1005806         |
| 1006001 | 33               | 0.12               | 22,438         | 0.30             | 1006001         |
| 1006003 | 30               | 0.11               | 16,531         | 0.22             | 1006003         |
| 1006006 | 26               | 0.10               | 13,503         | 0.18             | 1006006         |
| 1006101 | 58               | 0.22               | 5,915          | 0.08             | 1006101         |
| 1006103 | 37               | 0.14               | 2,268          | 0.03             | 1006103         |
| 1006106 | 50               | 0.19               | 4,865          | 0.07             | 1006106         |
| 1006201 | 88               | 0.33               | 8,052          | 0.11             | 1006201         |
| 1006203 | 27               | 0.10               | 1,515          | 0.02             | 1006203         |
| 1006206 | 25               | 0.09               | 1,672          | 0.02             | 1006206         |
| 1006401 | 33               | 0.12               | 7,449          | 0.10             | 1006401         |
| 1006403 | 27               | 0.10               | 3,402          | 0.05             | 1006403         |
| 1006406 | 26               | 0.10               | 3,242          | 0.04             | 1006406         |
| 1006601 | 80               | 0.30               | 11,368         | 0.15             | 1006601         |
| 1006603 | 28               | 0.10               | 3,435          | 0.05             | 1006603         |
| 1006606 | 43               | 0.16               | 6,032          | 0.08             | 1006606         |
| 1006701 | 67               | 0.25               | 13,672         | 0.18             | 1006701         |
| 1006703 | 47               | 0.17               | 4,826          | 0.06             | 1006703         |
| 1006706 | 61               | 0.23               | 9,414          | 0.13             | 1006706         |

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1006801 | 41               | 0.15               | 4,431          | 0.06             | 1006801         |
| 1006803 | 40               | 0.15               | 2,737          | 0.04             | 1006803         |
| 1006806 | 54               | 0.20               | 4,361          | 0.06             | 1006806         |
| 1006901 | 67               | 0.25               | 25,895         | 0.35             | 1006901         |
| 1006903 | 38               | 0.14               | 7,117          | 0.10             | 1006903         |
| 1006906 | 49               | 0.18               | 13,160         | 0.18             | 1006906         |
| 1007301 | 58               | 0.22               | 11,419         | 0.15             | 1007301         |
| 1007303 | 18               | 0.07               | 1,050          | 0.01             | 1007303         |
| 1007306 | 48               | 0.18               | 4,658          | 0.06             | 1007306         |
| 1007403 | 274              | 1.02               | 3,244          | 0.04             | 1007403         |
| 1007501 | 46               | 0.17               | 9,942          | 0.13             | 1007501         |
| 1007503 | 29               | 0.11               | 2,708          | 0.04             | 1007503         |
| 1007506 | 40               | 0.15               | 6,719          | 0.09             | 1007506         |
| 1007601 | 83               | 0.31               | 5,998          | 0.08             | 1007601         |
| 1007603 | 142              | 0.53               | 1,997          | 0.03             | 1007603         |
| 1007701 | 75               | 0.28               | 4,016          | 0.05             | 1007701         |
| 1007703 | 148              | 0.55               | 2,730          | 0.04             | 1007703         |
| 1007801 | 57               | 0.21               | 7,903          | 0.11             | 1007801         |
| 1007803 | 27               | 0.10               | 1,845          | 0.02             | 1007803         |
| 1007806 | 66               | 0.25               | 7,684          | 0.10             | 1007806         |
| 1007901 | 58               | 0.22               | 15,257         | 0.21             | 1007901         |
| 1007903 | 21               | 0.08               | 2,608          | 0.04             | 1007903         |
| 1007906 | 58               | 0.22               | 13,558         | 0.18             | 1007906         |
| 1008301 | 84               | 0.31               | 5,437          | 0.07             | 1008301         |
| 1008303 | 250              | 0.93               | 3,981          | 0.05             | 1008303         |
| 1008601 | 47               | 0.17               | 7,410          | 0.10             | 1008601         |
| 1008603 | 88               | 0.33               | 4,700          | 0.06             | 1008603         |
| 1008901 | 34               | 0.13               | 32,420         | 0.44             | 1008901         |
| 1008903 | 30               | 0.11               | 26,196         | 0.35             | 1008903         |
| 1008906 | 29               | 0.11               | 19,373         | 0.26             | 1008906         |
| 1009001 | 94               | 0.35               | 5,671          | 0.08             | 1009001         |
| 1009003 | 121              | 0.45               | 2,083          | 0.03             | 1009003         |
| 1009101 | 41               | 0.15               | 39,073         | 0.53             | 1009101         |
| 1009103 | 12               | 0.04               | 5,292          | 0.07             | 1009103         |
| 1009106 | 26               | 0.10               | 13,636         | 0.18             | 1009106         |
| 1009201 | 45               | 0.17               | 8,607          | 0.12             | 1009201         |
| 1009203 | 22               | 0.08               | 2,335          | 0.03             | 1009203         |
| 1009206 | 23               | 0.09               | 2,893          | 0.04             | 1009206         |
| 1009401 | 87               | 0.32               | 6,728          | 0.09             | 1009401         |
| 1009403 | 93               | 0.35               | 2,410          | 0.03             | 1009403         |
| 1009501 | 55               | 0.20               | 8,394          | 0.11             | 1009501         |
| 1009503 | 42               | 0.16               | 2,905          | 0.04             | 1009503         |
| 1009506 | 83               | 0.31               | 11,661         | 0.16             | 1009506         |
| 1009601 | 57               | 0.21               | 6,848          | 0.09             | 1009601         |
| 1009603 | 29               | 0.11               | 2,585          | 0.03             | 1009603         |
| 1009606 | 38               | 0.14               | 3,620          | 0.05             | 1009606         |
| 1009801 | 39               | 0.14               | 7,041          | 0.09             | 1009801         |



| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1009803 | 24               | 0.09               | 3,161          | 0.04             | 1009803         |
| 1009806 | 53               | 0.20               | 7,216          | 0.10             | 1009806         |
| 1010001 | 62               | 0.23               | 9,259          | 0.12             | 1010001         |
| 1010003 | 37               | 0.14               | 4,764          | 0.06             | 1010003         |
| 1010006 | 33               | 0.12               | 3,270          | 0.04             | 1010006         |
| 1010101 | 92               | 0.34               | 6,980          | 0.09             | 1010101         |
| 1010103 | 102              | 0.38               | 1,674          | 0.02             | 1010103         |
| 1010301 | 24               | 0.09               | 4,564          | 0.06             | 1010301         |
| 1010303 | 27               | 0.10               | 3,319          | 0.04             | 1010303         |
| 1010306 | 26               | 0.10               | 5,966          | 0.08             | 1010306         |
| 1010401 | 35               | 0.13               | 10,496         | 0.14             | 1010401         |
| 1010403 | 18               | 0.07               | 1,835          | 0.02             | 1010403         |
| 1010406 | 28               | 0.10               | 2,586          | 0.03             | 1010406         |
| 1010501 | 43               | 0.16               | 4,460          | 0.06             | 1010501         |
| 1010503 | 27               | 0.10               | 2,813          | 0.04             | 1010503         |
| 1010506 | 54               | 0.20               | 6,930          | 0.09             | 1010506         |
| 1010801 | 39               | 0.14               | 20,500         | 0.28             | 1010801         |
| 1010803 | 33               | 0.12               | 15,255         | 0.21             | 1010803         |
| 1010806 | 29               | 0.11               | 13,952         | 0.19             | 1010806         |
| 1010901 | 41               | 0.15               | 28,929         | 0.39             | 1010901         |
| 1010903 | 34               | 0.13               | 6,989          | 0.09             | 1010903         |
| 1010906 | 58               | 0.22               | 28,210         | 0.38             | 1010906         |
| 1011001 | 32               | 0.12               | 34,403         | 0.46             | 1011001         |
| 1011003 | 20               | 0.07               | 14,079         | 0.19             | 1011003         |
| 1011006 | 29               | 0.11               | 27,407         | 0.37             | 1011006         |
| 1011201 | 91               | 0.34               | 5,447          | 0.07             | 1011201         |
| 1011203 | 45               | 0.17               | 1,321          | 0.02             | 1011203         |
| 1011301 | 122              | 0.45               | 9,767          | 0.13             | 1011301         |
| 1011303 | 111              | 0.41               | 1,631          | 0.02             | 1011303         |
| 1011701 | 40               | 0.15               | 10,593         | 0.14             | 1011701         |
| 1011703 | 31               | 0.12               | 4,369          | 0.06             | 1011703         |
| 1011706 | 58               | 0.22               | 16,988         | 0.23             | 1011706         |
| 1011801 | 52               | 0.19               | 5,893          | 0.08             | 1011801         |
| 1011803 | 163              | 0.61               | 5,159          | 0.07             | 1011803         |
| 1011901 | 76               | 0.28               | 6,627          | 0.09             | 1011901         |
| 1011903 | 30               | 0.11               | 1,729          | 0.02             | 1011903         |
| 1011906 | 47               | 0.17               | 2,754          | 0.04             | 1011906         |
| 1012001 | 56               | 0.21               | 10,867         | 0.15             | 1012001         |
| 1012003 | 29               | 0.11               | 4,281          | 0.06             | 1012003         |
| 1012006 | 51               | 0.19               | 7,840          | 0.11             | 1012006         |
| 1012101 | 36               | 0.13               | 4,513          | 0.06             | 1012101         |
| 1012103 | 39               | 0.14               | 4,165          | 0.06             | 1012103         |
| 1012106 | 64               | 0.24               | 8,205          | 0.11             | 1012106         |
| 1012201 | 54               | 0.20               | 6,924          | 0.09             | 1012201         |
| 1012203 | 30               | 0.11               | 2,327          | 0.03             | 1012203         |
| 1012206 | 47               | 0.17               | 5,678          | 0.08             | 1012206         |
| 1012301 | 64               | 0.24               | 22,828         | 0.31             | 1012301         |

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1012303 | 35               | 0.13               | 9,830          | 0.13             | 1012303         |
| 1012306 | 75               | 0.28               | 33,937         | 0.46             | 1012306         |
| 1012401 | 36               | 0.13               | 48,474         | 0.65             | 1012401         |
| 1012403 | 21               | 0.08               | 12,790         | 0.17             | 1012403         |
| 1012406 | 26               | 0.10               | 23,568         | 0.32             | 1012406         |
| 1012501 | 47               | 0.17               | 36,161         | 0.49             | 1012501         |
| 1012503 | 31               | 0.12               | 16,375         | 0.22             | 1012503         |
| 1012506 | 40               | 0.15               | 19,958         | 0.27             | 1012506         |
| 1012601 | 30               | 0.11               | 14,124         | 0.19             | 1012601         |
| 1012603 | 19               | 0.07               | 4,696          | 0.06             | 1012603         |
| 1012606 | 39               | 0.14               | 11,914         | 0.16             | 1012606         |
| 1012701 | 64               | 0.24               | 10,081         | 0.14             | 1012701         |
| 1012703 | 28               | 0.10               | 2,809          | 0.04             | 1012703         |
| 1012706 | 27               | 0.10               | 2,709          | 0.04             | 1012706         |
| 1012801 | 78               | 0.29               | 4,458          | 0.06             | 1012801         |
| 1012803 | 208              | 0.77               | 2,686          | 0.04             | 1012803         |
| 1012901 | 53               | 0.20               | 3,920          | 0.05             | 1012901         |
| 1012903 | 135              | 0.50               | 2,658          | 0.04             | 1012903         |
| 1013101 | 63               | 0.23               | 4,490          | 0.06             | 1013101         |
| 1013103 | 73               | 0.27               | 2,714          | 0.04             | 1013103         |
| 1023101 | 63               | 0.23               | 6,069          | 0.08             | 1023101         |
| 1023103 | 111              | 0.41               | 3,108          | 0.04             | 1023103         |
| 1024801 | 84               | 0.31               | 4,263          | 0.06             | 1024801         |
| 1024803 | 101              | 0.38               | 2,228          | 0.03             | 1024803         |
| 1025201 | 72               | 0.27               | 8,559          | 0.12             | 1025201         |
| 1025203 | 34               | 0.13               | 3,829          | 0.05             | 1025203         |
| 1025206 | 41               | 0.15               | 4,289          | 0.06             | 1025206         |
| 1028001 | 56               | 0.21               | 9,289          | 0.13             | 1028001         |
| 1028003 | 48               | 0.18               | 6,779          | 0.09             | 1028003         |
| 1028006 | 30               | 0.11               | 2,916          | 0.04             | 1028006         |
| 1030601 | 102              | 0.38               | 10,854         | 0.15             | 1030601         |
| 1030603 | 109              | 0.40               | 1,719          | 0.02             | 1030603         |
| 1031001 | 21               | 0.08               | 950            | 0.01             | 1031001         |
| 1031003 | 359              | 1.33               | 3,787          | 0.05             | 1031003         |
| 1033001 | 41               | 0.15               | 14,101         | 0.19             | 1033001         |
| 1033003 | 21               | 0.08               | 4,582          | 0.06             | 1033003         |
| 1033006 | 20               | 0.07               | 3,046          | 0.04             | 1033006         |
| 1035601 | 64               | 0.24               | 4,976          | 0.07             | 1035601         |
| 1035603 | 148              | 0.55               | 3,444          | 0.05             | 1035603         |
| 1036401 | 82               | 0.30               | 6,235          | 0.08             | 1036401         |
| 1036403 | 74               | 0.27               | 1,136          | 0.02             | 1036403         |
| 1036601 | 54               | 0.20               | 4,592          | 0.06             | 1036601         |
| 1036603 | 35               | 0.13               | 2,509          | 0.03             | 1036603         |
| 1036606 | 85               | 0.32               | 9,573          | 0.13             | 1036606         |
| 1037801 | 34               | 0.13               | 4,524          | 0.06             | 1037801         |
| 1037803 | 39               | 0.14               | 4,687          | 0.06             | 1037803         |
| 1037806 | 47               | 0.17               | 5,638          | 0.08             | 1037806         |

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1038501 | 86               | 0.32               | 9,373          | 0.13             | 1038501         |
| 1038503 | 11               | 0.04               | 855            | 0.01             | 1038503         |
| 1038506 | 38               | 0.14               | 5,733          | 0.08             | 1038506         |
| 1038701 | 16               | 0.06               | 2,154          | 0.03             | 1038701         |
| 1038703 | 23               | 0.09               | 1,859          | 0.03             | 1038703         |
| 1038706 | 56               | 0.21               | 4,676          | 0.06             | 1038706         |
| 1040501 | 35               | 0.13               | 4,150          | 0.06             | 1040501         |
| 1040503 | 21               | 0.08               | 1,874          | 0.03             | 1040503         |
| 1040506 | 52               | 0.19               | 5,362          | 0.07             | 1040506         |
| 1040701 | 46               | 0.17               | 3,514          | 0.05             | 1040701         |
| 1040703 | 32               | 0.12               | 2,822          | 0.04             | 1040703         |
| 1040706 | 38               | 0.14               | 3,027          | 0.04             | 1040706         |
| 1050801 | 88               | 0.33               | 12,729         | 0.17             | 1050801         |
| 1050803 | 51               | 0.19               | 3,494          | 0.05             | 1050803         |
| 1060701 | 62               | 0.23               | 14,283         | 0.19             | 1060701         |
| 1060703 | 29               | 0.11               | 5,666          | 0.08             | 1060703         |
| 1060706 | 24               | 0.09               | 7,276          | 0.10             | 1060706         |
| 1060901 | 75               | 0.28               | 14,636         | 0.20             | 1060901         |
| 1060903 | 26               | 0.10               | 4,359          | 0.06             | 1060903         |
| 1060906 | 29               | 0.11               | 4,293          | 0.06             | 1060906         |
| 1061201 | 80               | 0.30               | 24,118         | 0.32             | 1061201         |
| 1061203 | 40               | 0.15               | 4,345          | 0.06             | 1061203         |
| 1062001 | 81               | 0.30               | 5,691          | 0.08             | 1062001         |
| 1062003 | 107              | 0.40               | 3,428          | 0.05             | 1062003         |
| 1062101 | 71               | 0.26               | 23,471         | 0.32             | 1062101         |
| 1062103 | 15               | 0.06               | 1,364          | 0.02             | 1062103         |
| 1062106 | 15               | 0.06               | 971            | 0.01             | 1062106         |
| 1062201 | 75               | 0.28               | 25,580         | 0.34             | 1062201         |
| 1062203 | 34               | 0.13               | 4,195          | 0.06             | 1062203         |
| 1063301 | 116              | 0.43               | 10,567         | 0.14             | 1063301         |
| 1063303 | 39               | 0.14               | 1,317          | 0.02             | 1063303         |
| 1080401 | 113              | 0.42               | 9,720          | 0.13             | 1080401         |
| 1080403 | 28               | 0.10               | 936            | 0.01             | 1080403         |
| 1080503 | 395              | 1.47               | 4,347          | 0.06             | 1080503         |
| 1080601 | 125              | 0.46               | 11,128         | 0.15             | 1080601         |
| 1080603 | 52               | 0.19               | 2,169          | 0.03             | 1080603         |
| 1603401 | 53               | 0.20               | 5,056          | 0.07             | 1603401         |
| 1603403 | 33               | 0.12               | 3,202          | 0.04             | 1603403         |
| 1603406 | 27               | 0.10               | 2,953          | 0.04             | 1603406         |
| 1621503 | 316              | 1.17               | 4,607          | 0.06             | 1621503         |
| 1713901 | 109              | 0.40               | 9,523          | 0.13             | 1713901         |
| 1713903 | 7                | 0.03               | 270            | 0.00             | 1713903         |
| 1713906 | 36               | 0.13               | 2,407          | 0.03             | 1713906         |
| 1900101 | 394              | 1.46               | 164,361        | 2.21             | 1900101         |
| 1900103 | 22               | 0.08               | 6,522          | 0.09             | 1900103         |
| 1900106 | 53               | 0.20               | 22,872         | 0.31             | 1900106         |
| 1900201 | 83               | 0.31               | 26,392         | 0.36             | 1900201         |

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|---------|------------------|--------------------|----------------|------------------|-----------------|
| 1900203 | 9                | 0.03               | 1,671          | 0.02             | 1900203         |
| 1900206 | 20               | 0.07               | 5,715          | 0.08             | 1900206         |
| 1900301 | 405              | 1.50               | 107,126        | 1.44             | 1900301         |
| 1900303 | 58               | 0.22               | 10,067         | 0.14             | 1900303         |
| 1900306 | 65               | 0.24               | 13,546         | 0.18             | 1900306         |
| 1900401 | 483              | 1.79               | 54,463         | 0.73             | 1900401         |
| 1900403 | 48               | 0.18               | 3,476          | 0.05             | 1900403         |
| 1900406 | 20               | 0.07               | 2,608          | 0.04             | 1900406         |
| 2900102 | 107              | 0.40               | 77,474         | 1.04             | 2900102         |
| 2900105 | 401              | 1.49               | 407,545        | 5.49             | 2900105         |
| 2900202 | 26               | 0.10               | 12,992         | 0.17             | 2900202         |
| 2900205 | 115              | 0.43               | 72,056         | 0.97             | 2900205         |
| 2900302 | 165              | 0.61               | 51,758         | 0.70             | 2900302         |
| 2900305 | 357              | 1.33               | 153,199        | 2.06             | 2900305         |
| 3900104 | 524              | 1.95               | 87,452         | 1.18             | 3900104         |
| 3900107 | 806              | 2.99               | 686,337        | 9.24             | 3900107         |
| 3900204 | 155              | 0.58               | 11,709         | 0.16             | 3900204         |
| 3900207 | 256              | 0.95               | 111,774        | 1.50             | 3900207         |
| 3900304 | 527              | 1.96               | 53,433         | 0.72             | 3900304         |
| 3900307 | 811              | 3.01               | 298,610        | 4.02             | 3900307         |
| 3900404 | 1,362            | 5.06               | 44,832         | 0.60             | 3900404         |
| 6900199 | 570              | 2.12               | 1,304,384      | 17.56            | 6900199         |
| 6900299 | 193              | 0.72               | 281,641        | 3.79             | 6900299         |
| 6900399 | 537              | 2.00               | 679,465        | 9.15             | 6900399         |

**ENBGSMPL -****Enrollment by beneficiary category**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value               |
|-------|------------------|--------------------|----------------|------------------|-------------------------------|
| 01    | 8,999            | 33.43              | 1,634,689      | 22.01            | Active Duty                   |
| 02    | 299              | 1.11               | 142,743        | 1.92             | Active Duty fam,Prime,civ PCM |
| 03    | 2,952            | 10.97              | 444,376        | 5.98             | Active Duty fam,Prime,mil PCM |
| 04    | 1,265            | 4.70               | 156,318        | 2.10             | Active Duty fam,non-enrollee  |
| 05    | 872              | 3.24               | 632,281        | 8.51             | Retired,<65,civ PCM           |
| 06    | 7,827            | 29.08              | 785,317        | 10.57            | Retired,<65,mil PCM           |
| 07    | 3,176            | 11.80              | 1,137,828      | 15.32            | Retired,<65,non-enrollee      |
| 08    | 25               | 0.09               | 41,788         | 0.56             | Retired,65+,civ PCM           |
| 09    | 145              | 0.54               | 232,380        | 3.13             | Retired,65+,mil PCM           |
| 10    | 1,129            | 4.19               | 1,986,265      | 26.74            | Retired,65+,non-enrollee      |
| 11    | 228              | 0.85               | 232,921        | 3.14             | TRICARE Reserve Select        |

**MPCSMPL -**  
**Military personnel category**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value  |
|-------|------------------|--------------------|----------------|------------------|------------------|
| 1     | 18,283           | 67.92              | 5,264,310      | 70.88            | Enlisted/Unknown |
| 2     | 7,855            | 29.18              | 1,914,052      | 25.77            | Officer          |
| 3     | 779              | 2.89               | 248,545        | 3.35             | Warrant officer  |

**NHFF -**  
**Stratum sample size**

| Value      | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|------------|------------------|--------------------|----------------|------------------|-----------------|
| 55 -- 6370 | 26,917           | 100.00             | 7,426,907      | 100.00           | 0--9999         |

**QUARTER -**  
**Survey quarter**

| Value    | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|----------|------------------|--------------------|----------------|------------------|-----------------|
| Q1FY2019 | 8,828            | 32.80              | 2,478,698      | 33.37            | Q1FY2019        |
| Q2FY2019 | 9,381            | 34.85              | 2,469,404      | 33.25            | Q2FY2019        |
| Q3FY2019 | 8,708            | 32.35              | 2,478,806      | 33.38            | Q3FY2019        |

**D\_HEALTH -**  
**Health service region**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value          |
|-------|------------------|--------------------|----------------|------------------|--------------------------|
| 00    | 627              | 2.33               | 57,608         | 0.78             | No region                |
| 13    | 1,412            | 5.25               | 120,053        | 1.62             | Europe                   |
| 14    | 1,112            | 4.13               | 148,468        | 2.00             | Pacific                  |
| 15    | 471              | 1.75               | 38,727         | 0.52             | Latin America & Canada   |
| 17    | 6                | 0.02               | 1,486          | 0.02             | TNEX Region North        |
| 18    | 1                | 0.00               | 626            | 0.01             | TNEX Region South        |
| 19    | 5                | 0.02               | 1,231          | 0.02             | TNEX Region West         |
| 23    | 13,616           | 50.59              | 4,814,475      | 64.82            | Revised TNEX Region East |
| 24    | 9,667            | 35.91              | 2,244,234      | 30.22            | Revised TNEX Region West |

**TNEXREG -**  
**TRICARE next generation of contracts region grouping**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| N     | 13,657           | 50.74              | 4,861,916      | 65.46            | East            |
| O     | 3,530            | 13.11              | 321,924        | 4.33             | Other           |
| W     | 9,730            | 36.15              | 2,243,067      | 30.20            | West            |

**RACEETHN -**  
**Race/Ethnic code**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                            |
|-------|------------------|--------------------|----------------|------------------|--|
|       | 6,399            | 23.77              | 2,334,829      | 31.44            | Missing                                    |
| A     | 605              | 2.25               | 115,110        | 1.55             | American Indian or Alaskan Native or Other |
| B     | 1,298            | 4.82               | 249,261        | 3.36             | Asian or Pacific Islander                  |
| C     | 2,370            | 8.80               | 521,484        | 7.02             | Black(not Hispanic)                        |
| D     | 12,037           | 44.72              | 2,845,596      | 38.31            | White(not Hispanic)                        |
| E     | 1,855            | 6.89               | 366,574        | 4.94             | Hispanic                                   |
| Z     | 2,353            | 8.74               | 994,054        | 13.38            | Unknown                                    |

**PNSEXCD -**  
**Person gender**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| F     | 12,292           | 45.67              | 3,697,393      | 49.78            | Female          |
| M     | 14,625           | 54.33              | 3,729,514      | 50.22            | Male            |

**RDAGEQY -**  
**Age at time of sample preparation-Capped (18 and below, 65 and above)**

| Value    | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|----------|------------------|--------------------|----------------|------------------|-----------------|
| 18       | 221              | 0.82               | 104,506        | 1.41             | 18 and younger  |
| 19 -- 34 | 7,365            | 27.36              | 2,010,759      | 27.07            | 19--34          |
| 35 -- 44 | 4,958            | 18.42              | 912,568        | 12.29            | 35--44          |
| 45 -- 54 | 4,741            | 17.61              | 658,126        | 8.86             | 45--54          |
| 55 -- 64 | 8,331            | 30.95              | 1,474,081      | 19.85            | 55--64          |
| 65       | 1,301            | 4.83               | 2,266,868      | 30.52            | 65 and above    |

**RFLDAGE -**  
**Age at start of fielding period-Capped (18 and below, 65 and above)**

| Value    | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|----------|------------------|--------------------|----------------|------------------|-----------------|
| 18       | 165              | 0.61               | 81,972         | 1.10             | 18 and younger  |
| 19 -- 34 | 7,278            | 27.04              | 2,004,704      | 26.99            | 19--34          |
| 35 -- 44 | 5,015            | 18.63              | 925,034        | 12.46            | 35--44          |
| 45 -- 54 | 4,689            | 17.42              | 652,850        | 8.79             | 45--54          |
| 55 -- 64 | 8,283            | 30.77              | 1,457,020      | 19.62            | 55--64          |
| 65       | 1,487            | 5.52               | 2,305,327      | 31.04            | 65 and above    |

**PCM -****Primary manager code (civilian or military)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value            |
|-------|------------------|--------------------|----------------|------------------|----------------------------|
|       | 5,835            | 21.68              | 3,522,317      | 47.43            | Missing/Unknown/NA         |
| CIV   | 1,665            | 6.19               | 926,515        | 12.48            | TRICARE enrollee w/civ PCM |
| MTF   | 19,417           | 72.14              | 2,978,075      | 40.10            | TRICARE enrollee w/mil PCM |

**DBENCAT -****Beneficiary category**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value             |
|-------|------------------|--------------------|----------------|------------------|-----------------------------|
| ACT   | 7,701            | 28.61              | 1,410,723      | 18.99            | Active Duty                 |
| DA    | 3,796            | 14.10              | 625,050        | 8.42             | Dependent of Active Duty    |
| DGR   | 596              | 2.21               | 101,918        | 1.37             | Dependent of Guard/Reserve  |
| DR    | 5,240            | 19.47              | 2,039,128      | 27.46            | Dependent of Retiree        |
| DS    | 514              | 1.91               | 356,714        | 4.80             | Survivor                    |
| GRD   | 1,205            | 4.48               | 202,697        | 2.73             | Guard/Reserve               |
| IDG   | 179              | 0.67               | 122,981        | 1.66             | Dependent of Inactive Guard |
| IGR   | 266              | 0.99               | 147,679        | 1.99             | Inactive Guard/Reserve      |
| OTH   | 7                | 0.03               | 3,469          | 0.05             | Other                       |
| RET   | 7,413            | 27.54              | 2,416,549      | 32.54            | Retiree                     |

**DSPONSVC -****Derived sponsor branch of service**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| A     | 8,130            | 30.20              | 2,876,647      | 38.73            | Army            |
| C     | 631              | 2.34               | 258,197        | 3.48             | Coast Guard     |
| F     | 11,242           | 41.77              | 2,159,488      | 29.08            | Air Force       |
| M     | 1,373            | 5.10               | 539,758        | 7.27             | Marine Corps    |
| N     | 4,654            | 17.29              | 1,381,466      | 18.60            | Navy            |
| V     | 689              | 2.56               | 165,203        | 2.22             | Navy Afloat     |
| X     | 198              | 0.74               | 46,149         | 0.62             | Other           |

**PATCAT -****Aggregated beneficiary category**

| Value   | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|---------|------------------|--------------------|----------------|------------------|--|
| ACTDTY  | 9,172            | 34.08              | 1,761,098      | 23.71            | Active Duty and Guard/Reserve            |
| DEPACT  | 4,571            | 16.98              | 849,949        | 11.44            | Dependent of Active Duty & Guard/Reserve |
| NADD65+ | 1,299            | 4.83               | 2,260,434      | 30.44            | Retiree/Depend of Retir/Surviv/Other 65+ |
| NADD<65 | 11,875           | 44.12              | 2,555,426      | 34.41            | Retiree/Depend of Retir/Surviv/Other <65 |

**PNTYPCD -****Person type code**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| D     | 10,235           | 38.02              | 3,217,183      | 43.32            | Dependent       |
| S     | 16,682           | 61.98              | 4,209,724      | 56.68            | Sponsor         |

**DELGENRC -****DEERS Eligibility-Enrollment Code**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value              |
|-------|------------------|--------------------|----------------|------------------|------------------------------|
| TE    | 697              | 2.59               | 231,326        | 3.11             | TRICARE Entitled, Non-TFL    |
| TFL   | 1,418            | 5.27               | 2,085,338      | 28.08            | TRICARE For Life (TFL)       |
| TP    | 19,810           | 73.60              | 3,310,510      | 44.57            | TRICARE Prime                |
| TPL   | 416              | 1.55               | 217,422        | 2.93             | TRICARE Plus                 |
| TRS   | 228              | 0.85               | 232,921        | 3.14             | TRICARE Reserve Select (TRS) |
| TS    | 4,173            | 15.50              | 1,193,663      | 16.07            | TRICARE Select               |
| U     | 159              | 0.59               | 145,332        | 1.96             | Designated Provider (USFHP)  |
| Z     | 16               | 0.06               | 10,395         | 0.14             | None                         |

**DENRGRPC -****DEERS Enroll Group Code**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value             |
|-------|------------------|--------------------|----------------|------------------|-----------------------------|
| D     | 703              | 2.61               | 231,975        | 3.12             | Direct Care Only            |
| L     | 410              | 1.52               | 216,773        | 2.92             | TRICARE Plus                |
| P     | 19,810           | 73.60              | 3,310,510      | 44.57            | TRICARE Prime               |
| S     | 4,401            | 16.35              | 1,426,584      | 19.21            | TRICARE Select              |
| U     | 159              | 0.59               | 145,332        | 1.96             | Designated Provider (USFHP) |
| Z     | 1,434            | 5.33               | 2,095,733      | 28.22            | Not Enrolled                |

**H19001 -****Are you the person listed on the cover letter**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 235              | 0.87               | 61,459         | 0.83             | Did not answer  |
| 1     | 26,642           | 98.98              | 7,352,912      | 99.00            | Yes             |
| 2     | 40               | 0.15               | 12,536         | 0.17             | No              |



## H19002A -

Health plan(s) covered: TRICARE Prime

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 19,359           | 71.92              | 3,271,189      | 44.05            | Marked          |
| 2     | 7,558            | 28.08              | 4,155,719      | 55.95            | Not marked      |

## H19002C -

Health plan(s) covered: TRICARE Select

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 3,134            | 11.64              | 939,070        | 12.64            | Marked          |
| 2     | 23,783           | 88.36              | 6,487,837      | 87.36            | Not marked      |

## H19002N -

Health plan(s) covered: TRICARE Plus

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 272              | 1.01               | 79,375         | 1.07             | Marked          |
| 2     | 26,645           | 98.99              | 7,347,533      | 98.93            | Not marked      |

## H19002O -

Health plan(s) covered: TRICARE For Life

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 2,655            | 9.86               | 2,396,717      | 32.27            | Marked          |
| 2     | 24,262           | 90.14              | 5,030,190      | 67.73            | Not marked      |

## H19002P -

Health plan(s) covered: TRICARE Supplemental Insurance

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 97               | 0.36               | 35,811         | 0.48             | Marked          |
| 2     | 26,820           | 99.64              | 7,391,096      | 99.52            | Not marked      |

## H19002Q -

Health plan(s) covered: TRICARE Reserve Select

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 400              | 1.49               | 248,674        | 3.35             | Marked          |
| 2     | 26,517           | 98.51              | 7,178,234      | 96.65            | Not marked      |

**H19002S -****Health plan(s) covered: TRICARE Retired Reserve**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 351              | 1.30               | 111,112        | 1.50             | Marked          |
| 2     | 26,566           | 98.70              | 7,315,796      | 98.50            | Not marked      |

**H19002T -****Health plan(s) covered: TRICARE Young Adult Prime**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 76               | 0.28               | 26,936         | 0.36             | Marked          |
| 2     | 26,841           | 99.72              | 7,399,972      | 99.64            | Not marked      |

**H19002V -****Health plan(s) covered: TRICARE Young Adult Select**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 79               | 0.29               | 35,679         | 0.48             | Marked          |
| 2     | 26,838           | 99.71              | 7,391,228      | 99.52            | Not marked      |

**H19002K -****Health plan(s) covered: Uniformed Services Family Health Plan (USFHP)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 179              | 0.67               | 124,593        | 1.68             | Marked          |
| 2     | 26,738           | 99.33              | 7,302,314      | 98.32            | Not marked      |

**H19002U -****Health plan(s) covered: Continued Health Care Benefit Program (CHCBP)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 19               | 0.07               | 7,531          | 0.10             | Marked          |
| 2     | 26,898           | 99.93              | 7,419,376      | 99.90            | Not marked      |

**H19002F -****Health plan(s) covered: Medicare**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 2,101            | 7.81               | 2,315,617      | 31.18            | Marked          |
| 2     | 24,816           | 92.19              | 5,111,291      | 68.82            | Not marked      |

**H19002G -****Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 534              | 1.98               | 206,716        | 2.78             | Marked          |
| 2     | 26,383           | 98.02              | 7,220,191      | 97.22            | Not marked      |

**H19002H -****Health plan(s) covered: Medicaid**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 110              | 0.41               | 46,899         | 0.63             | Marked          |
| 2     | 26,807           | 99.59              | 7,380,009      | 99.37            | Not marked      |

**H19002I -****Health plan(s) covered: civilian HMO**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 175              | 0.65               | 90,931         | 1.22             | Marked          |
| 2     | 26,742           | 99.35              | 7,335,976      | 98.78            | Not marked      |

**H19002J -****Health plan(s) covered: other civilian health insurance**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,159            | 4.31               | 443,138        | 5.97             | Marked          |
| 2     | 25,758           | 95.69              | 6,983,770      | 94.03            | Not marked      |

**H19002M -****Health plan(s) covered: Veterans Administration (VA)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 2,315            | 8.60               | 643,096        | 8.66             | Marked          |
| 2     | 24,602           | 91.40              | 6,783,812      | 91.34            | Not marked      |

**H19002R -****Health plan(s) covered: other Non-US government health insurance**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 181              | 0.67               | 16,242         | 0.22             | Marked          |
| 2     | 26,736           | 99.33              | 7,410,665      | 99.78            | Not marked      |

## H19002L -

Health plan(s) covered: not sure

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,514            | 5.62               | 408,694        | 5.50             | Marked          |
| 2     | 25,403           | 94.38              | 7,018,213      | 94.50            | Not marked      |

## H19003 -

Which health plan did you use most in the past 12 months?

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 667              | 2.48               | 187,014        | 2.52             | Did not answer                           |
| D     | 734              | 2.73               | 248,893        | 3.35             | Not sure                                 |
| N     | 805              | 2.99               | 152,660        | 2.06             | Didn't use any health plan in past year  |
| 1     | 17,404           | 64.66              | 2,900,573      | 39.05            | TRICARE Prime                            |
| 3     | 2,081            | 7.73               | 621,949        | 8.37             | TRICARE Select                           |
| 4     | 1,310            | 4.87               | 1,793,517      | 24.15            | Medicare                                 |
| 5     | 307              | 1.14               | 108,870        | 1.47             | Federal Employees Health Benefit Program |
| 6     | 48               | 0.18               | 17,859         | 0.24             | Medicaid                                 |
| 7     | 145              | 0.54               | 70,161         | 0.94             | A civilian HMO                           |
| 8     | 967              | 3.59               | 310,123        | 4.18             | Other civilian health insurance          |
| 9     | 130              | 0.48               | 106,889        | 1.44             | Uniformed Services Family Health Plan    |
| 10    | 1,052            | 3.91               | 323,086        | 4.35             | The Veterans Administration              |
| 11    | 184              | 0.68               | 58,633         | 0.79             | TRICARE Plus                             |
| 12    | 315              | 1.17               | 204,074        | 2.75             | TRICARE Reserve Select                   |
| 13    | 164              | 0.61               | 11,394         | 0.15             | Govmnt health insrnc frm Non-US cntry    |
| 14    | 150              | 0.56               | 61,953         | 0.83             | TRICARE Retired Reserve                  |
| 15    | 41               | 0.15               | 17,891         | 0.24             | TRICARE Young Adult Prime                |
| 16    | 8                | 0.03               | 1,217          | 0.02             | Continued Health Care Benefit Program    |
| 17    | 38               | 0.14               | 23,364         | 0.31             | TRICARE Young Adult Select Enrollees     |
| 18    | 347              | 1.29               | 197,525        | 2.66             | TRICARE for Life                         |
| 19    | 20               | 0.07               | 9,263          | 0.12             | TRICARE Supplemental Insurance           |

**H19004 -****Months or years in a row with health plan**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 251              | 0.93               | 71,603         | 0.96             | Did not answer     |
| C     | 25               | 0.09               | 8,274          | 0.11             | Should be skipped  |
| N     | 1,514            | 5.62               | 393,279        | 5.30             | Valid skip         |
| 1     | 365              | 1.36               | 99,554         | 1.34             | Less than 6 months |
| 2     | 1,008            | 3.74               | 274,435        | 3.70             | 6 up to 12 months  |
| 3     | 1,762            | 6.55               | 569,665        | 7.67             | 12 up to 24 months |
| 4     | 3,803            | 14.13              | 1,269,264      | 17.09            | 2 up to 5 years    |
| 5     | 4,550            | 16.90              | 1,469,968      | 19.79            | 5 up to 10 years   |
| 6     | 13,639           | 50.67              | 3,270,866      | 44.04            | 10 or more years   |

**H19005 -****In last year: facility used most for health care**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                           |
|-------|------------------|--------------------|----------------|------------------|---|
| .     | 82               | 0.30               | 28,053         | 0.38             | Did not answer                            |
| 1     | 16,151           | 60.00              | 2,591,043      | 34.89            | A military facility                       |
| 2     | 8,478            | 31.50              | 4,149,494      | 55.87            | A civilian facility                       |
| 3     | 90               | 0.33               | 60,797         | 0.82             | Uniformed Services Fam Hlth Plan facility |
| 4     | 1,322            | 4.91               | 411,295        | 5.54             | Veterans Affairs (VA) clinic or hospital  |
| 5     | 794              | 2.95               | 186,225        | 2.51             | Went to none of listed types of facility  |

**H19006 -****In last year: have illness/injury/condition that needed care right away**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 25               | 0.09               | 9,741          | 0.13             | Did not answer  |
| 1     | 11,361           | 42.21              | 3,163,004      | 42.59            | Yes             |
| 2     | 15,531           | 57.70              | 4,254,162      | 57.28            | No              |

**H19007 -****In last year: how often got care as soon as you needed it**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 113              | 0.42               | 44,335         | 0.60             | Did not answer                           |
| C     | 335              | 1.24               | 88,230         | 1.19             | Should be skipped                        |
| N     | 15,196           | 56.46              | 4,165,932      | 56.09            | Didn't need care right away in past year |
| 1     | 422              | 1.57               | 80,808         | 1.09             | Never                                    |
| 2     | 1,631            | 6.06               | 337,685        | 4.55             | Sometimes                                |
| 3     | 2,513            | 9.34               | 585,928        | 7.89             | Usually                                  |
| 4     | 6,707            | 24.92              | 2,123,990      | 28.60            | Always                                   |

**H19008 -****In last year: wait between trying to get care and actually seeing a provider for an illness or injury**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 146              | 0.54               | 48,539         | 0.65             | Did not answer                           |
| C     | 324              | 1.20               | 86,225         | 1.16             | Should be skipped                        |
| N     | 15,207           | 56.50              | 4,167,937      | 56.12            | Didn't need care right away in past year |
| 1     | 6,342            | 23.56              | 1,991,523      | 26.81            | Same day                                 |
| 2     | 1,510            | 5.61               | 351,991        | 4.74             | 1 day                                    |
| 3     | 890              | 3.31               | 205,327        | 2.76             | 2 days                                   |
| 4     | 534              | 1.98               | 108,671        | 1.46             | 3 days                                   |
| 5     | 930              | 3.46               | 218,486        | 2.94             | 4 to 7 days                              |
| 6     | 461              | 1.71               | 104,186        | 1.40             | 8 to 14 days                             |
| 7     | 573              | 2.13               | 144,024        | 1.94             | 15 days or longer                        |

**H19009 -****In last year: made appointments for non-urgent health care**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 19               | 0.07               | 4,753          | 0.06             | Did not answer  |
| 1     | 22,992           | 85.42              | 6,557,968      | 88.30            | Yes             |
| 2     | 3,906            | 14.51              | 864,186        | 11.64            | No              |

**H19010 -****In last year: how often got appointments for non-urgent health care as soon as you needed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                      |
|-------|------------------|--------------------|----------------|------------------|--------------------------------------|
| .     | 190              | 0.71               | 46,039         | 0.62             | Did not answer                       |
| C     | 119              | 0.44               | 25,653         | 0.35             | Should be skipped                    |
| N     | 3,787            | 14.07              | 838,534        | 11.29            | Didn't have appointment in past year |
| 1     | 1,122            | 4.17               | 209,547        | 2.82             | Never                                |
| 2     | 5,160            | 19.17              | 1,102,785      | 14.85            | Sometimes                            |
| 3     | 6,997            | 25.99              | 1,828,429      | 24.62            | Usually                              |
| 4     | 9,542            | 35.45              | 3,375,921      | 45.46            | Always                               |

**H19011 -****In last year: days between making an appointment and actually seeing a provider for non-urgent health care**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                         |
|-------|------------------|--------------------|----------------|------------------|---|
| .     | 215              | 0.80               | 106,430        | 1.43             | Did not answer                          |
| C     | 114              | 0.42               | 25,568         | 0.34             | Should be skipped                       |
| N     | 3,792            | 14.09              | 838,618        | 11.29            | Didn't have an appointment in past year |
| 1     | 1,398            | 5.19               | 529,645        | 7.13             | Same day                                |
| 2     | 1,559            | 5.79               | 563,036        | 7.58             | 1 day                                   |
| 3     | 4,651            | 17.28              | 1,437,072      | 19.35            | 2 to 3 days                             |
| 4     | 5,382            | 19.99              | 1,383,208      | 18.62            | 4 to 7 days                             |
| 5     | 4,971            | 18.47              | 1,217,493      | 16.39            | 8 to 14 days                            |
| 6     | 3,479            | 12.92              | 925,892        | 12.47            | 15 to 30 days                           |
| 7     | 1,356            | 5.04               | 399,945        | 5.39             | 31 days or longer                       |

**H19012 -****In last year: times went to an emergency room for yourself**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value  |
|-------|------------------|--------------------|----------------|------------------|------------------|
| .     | 100              | 0.37               | 34,010         | 0.46             | Did not answer   |
| 1     | 19,772           | 73.46              | 5,347,334      | 72.00            | None             |
| 2     | 4,513            | 16.77              | 1,317,187      | 17.74            | 1 time           |
| 3     | 1,628            | 6.05               | 467,397        | 6.29             | 2 times          |
| 4     | 493              | 1.83               | 135,855        | 1.83             | 3 times          |
| 5     | 249              | 0.93               | 78,998         | 1.06             | 4 times          |
| 6     | 132              | 0.49               | 35,334         | 0.48             | 5 to 9 times     |
| 7     | 30               | 0.11               | 10,793         | 0.15             | 10 or more times |

**H19013 -****In last year: times went to doctor's office or clinic for self (not counting times went to an ER)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value  |
|-------|------------------|--------------------|----------------|------------------|------------------|
| .     | 35               | 0.13               | 10,096         | 0.14             | Did not answer   |
| 1     | 3,421            | 12.71              | 761,516        | 10.25            | None             |
| 2     | 3,319            | 12.33              | 832,733        | 11.21            | 1 time           |
| 3     | 5,024            | 18.66              | 1,277,404      | 17.20            | 2 times          |
| 4     | 4,366            | 16.22              | 1,178,396      | 15.87            | 3 times          |
| 5     | 3,710            | 13.78              | 1,091,781      | 14.70            | 4 times          |
| 6     | 4,773            | 17.73              | 1,578,414      | 21.25            | 5 to 9 times     |
| 7     | 2,269            | 8.43               | 696,568        | 9.38             | 10 or more times |

**H19014 -****In last year: how often talk to doctor or other health care provider about illness prevention**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 158              | 0.59               | 44,357         | 0.60             | Did not answer    |
| C     | 128              | 0.48               | 28,339         | 0.38             | Should be skipped |
| N     | 3,293            | 12.23              | 733,177        | 9.87             | Valid skip        |
| 1     | 3,518            | 13.07              | 829,845        | 11.17            | Never             |
| 2     | 6,702            | 24.90              | 1,718,332      | 23.14            | Sometimes         |
| 3     | 6,454            | 23.98              | 1,914,392      | 25.78            | Usually           |
| 4     | 6,664            | 24.76              | 2,158,466      | 29.06            | Always            |

**H19015 -****In last year: doctor or other health care provider talked about more than 1 choice for treatment**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17               | 0.06               | 6,070          | 0.08             | Did not answer    |
| C     | 124              | 0.46               | 27,532         | 0.37             | Should be skipped |
| N     | 3,297            | 12.25              | 733,985        | 9.88             | Valid skip        |
| 1     | 13,629           | 50.63              | 4,062,263      | 54.70            | Yes               |
| 2     | 9,850            | 36.59              | 2,597,058      | 34.97            | No                |

**H19016 -****In last year: doctor talked about pros/cons of each treatment/health care choice**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 163              | 0.61               | 64,038         | 0.86             | Did not answer    |
| C     | 120              | 0.45               | 22,772         | 0.31             | Should be skipped |
| N     | 13,151           | 48.86              | 3,335,802      | 44.92            | Valid skip        |
| 1     | 8,751            | 32.51              | 2,701,059      | 36.37            | Definitely yes    |
| 2     | 4,066            | 15.11              | 1,127,950      | 15.19            | Somewhat yes      |
| 3     | 465              | 1.73               | 129,212        | 1.74             | Somewhat no       |
| 4     | 201              | 0.75               | 46,075         | 0.62             | Definitely no     |



**H19017 -****In last year: dr asked which treatment option you thought was best when more than one choice of treatment**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 182              | 0.68               | 66,515         | 0.90             | Did not answer    |
| C     | 137              | 0.51               | 32,630         | 0.44             | Should be skipped |
| N     | 13,134           | 48.79              | 3,325,944      | 44.78            | Valid skip        |
| 1     | 7,822            | 29.06              | 2,394,528      | 32.24            | Definitely yes    |
| 2     | 4,150            | 15.42              | 1,216,464      | 16.38            | Somewhat yes      |
| 3     | 939              | 3.49               | 251,363        | 3.38             | Somewhat no       |
| 4     | 553              | 2.05               | 139,462        | 1.88             | Definitely no     |

**H19018 -****Rating of all health care in last year**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 68               | 0.25               | 18,777         | 0.25             | Did not answer                        |
| N     | 1,265            | 4.70               | 270,916        | 3.65             | I had no visits in the last 12 months |
| 0     | 181              | 0.67               | 41,732         | 0.56             | 0                                     |
| 1     | 153              | 0.57               | 28,120         | 0.38             | 1                                     |
| 2     | 312              | 1.16               | 66,044         | 0.89             | 2                                     |
| 3     | 576              | 2.14               | 108,039        | 1.45             | 3                                     |
| 4     | 717              | 2.66               | 155,732        | 2.10             | 4                                     |
| 5     | 1,727            | 6.42               | 364,515        | 4.91             | 5                                     |
| 6     | 1,674            | 6.22               | 378,483        | 5.10             | 6                                     |
| 7     | 3,610            | 13.41              | 777,195        | 10.46            | 7                                     |
| 8     | 5,669            | 21.06              | 1,396,193      | 18.80            | 8                                     |
| 9     | 4,888            | 18.16              | 1,527,119      | 20.56            | 9                                     |
| 10    | 6,077            | 22.58              | 2,294,041      | 30.89            | 10                                    |

**H19019 -****Have one person you think of as your personal doctor**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 9                | 0.03               | 2,354          | 0.03             | Did not answer  |
| 1     | 19,097           | 70.95              | 5,897,594      | 79.41            | Yes             |
| 2     | 7,811            | 29.02              | 1,526,959      | 20.56            | No              |

**H19020 -****In last year: number of times visited personal doctor for care for self**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 163              | 0.61               | 55,425         | 0.75             | Did not answer    |
| C     | 34               | 0.13               | 5,317          | 0.07             | Should be skipped |
| N     | 7,777            | 28.89              | 1,521,642      | 20.49            | Valid skip        |
| 0     | 1,933            | 7.18               | 437,908        | 5.90             | None              |
| 1     | 4,258            | 15.82              | 1,191,665      | 16.05            | 1                 |
| 2     | 4,723            | 17.55              | 1,560,054      | 21.01            | 2                 |
| 3     | 3,259            | 12.11              | 1,009,981      | 13.60            | 3                 |
| 4     | 2,347            | 8.72               | 841,538        | 11.33            | 4                 |
| 5     | 1,993            | 7.40               | 677,062        | 9.12             | 5 to 9            |
| 6     | 430              | 1.60               | 126,315        | 1.70             | 10 or more        |

**H19021 -****In last year: how often personal doctor listened carefully to you**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 234              | 0.87               | 72,639         | 0.98             | Did not answer                        |
| C     | 93               | 0.35               | 24,220         | 0.33             | Should be skipped                     |
| N     | 9,651            | 35.85              | 1,940,646      | 26.13            | I had no visits in the last 12 months |
| 1     | 213              | 0.79               | 48,717         | 0.66             | Never                                 |
| 2     | 1,265            | 4.70               | 310,882        | 4.19             | Sometimes                             |
| 3     | 3,346            | 12.43              | 956,278        | 12.88            | Usually                               |
| 4     | 12,115           | 45.01              | 4,073,526      | 54.85            | Always                                |

**H19022 -****In last year: how often personal doctor explained things in a way that was easy to understand**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 252              | 0.94               | 78,243         | 1.05             | Did not answer                        |
| C     | 88               | 0.33               | 23,430         | 0.32             | Should be skipped                     |
| N     | 9,656            | 35.87              | 1,941,437      | 26.14            | I had no visits in the last 12 months |
| 1     | 146              | 0.54               | 36,514         | 0.49             | Never                                 |
| 2     | 806              | 2.99               | 192,572        | 2.59             | Sometimes                             |
| 3     | 3,309            | 12.29              | 998,997        | 13.45            | Usually                               |
| 4     | 12,660           | 47.03              | 4,155,714      | 55.95            | Always                                |

**H19023 -****In last year: how often your personal doctor showed respect for what you have to say**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 260              | 0.97               | 81,497         | 1.10             | Did not answer                        |
| C     | 85               | 0.32               | 23,288         | 0.31             | Should be skipped                     |
| N     | 9,659            | 35.88              | 1,941,578      | 26.14            | I had no visits in the last 12 months |
| 1     | 237              | 0.88               | 45,427         | 0.61             | Never                                 |
| 2     | 851              | 3.16               | 226,098        | 3.04             | Sometimes                             |
| 3     | 2,517            | 9.35               | 729,093        | 9.82             | Usually                               |
| 4     | 13,308           | 49.44              | 4,379,927      | 58.97            | Always                                |

**H19024 -****In last year: how often your personal doctor spent enough time with you**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 261              | 0.97               | 78,217         | 1.05             | Did not answer                        |
| C     | 82               | 0.30               | 16,265         | 0.22             | Should be skipped                     |
| N     | 9,662            | 35.90              | 1,948,602      | 26.24            | I had no visits in the last 12 months |
| 1     | 380              | 1.41               | 92,368         | 1.24             | Never                                 |
| 2     | 1,404            | 5.22               | 343,927        | 4.63             | Sometimes                             |
| 3     | 4,080            | 15.16              | 1,230,152      | 16.56            | Usually                               |
| 4     | 11,048           | 41.04              | 3,717,376      | 50.05            | Always                                |

**H19025 -****In last year: got care from doctor or other health provider other than personal doctor**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 170              | 0.63               | 52,154         | 0.70             | Did not answer    |
| C     | 86               | 0.32               | 23,212         | 0.31             | Should be skipped |
| N     | 9,658            | 35.88              | 1,941,655      | 26.14            | Valid skip        |
| 1     | 12,752           | 47.38              | 4,213,079      | 56.73            | Yes               |
| 2     | 4,251            | 15.79              | 1,196,809      | 16.11            | No                |

**H19026 -****In last year: how often personal doctor seemed informed and up-to-date about care received from other drs**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 392              | 1.46               | 129,868        | 1.75             | Did not answer    |
| C     | 38               | 0.14               | 13,937         | 0.19             | Should be skipped |
| N     | 13,957           | 51.85              | 3,147,739      | 42.38            | Valid skip        |
| 1     | 1,215            | 4.51               | 286,244        | 3.85             | Never             |
| 2     | 2,284            | 8.49               | 567,572        | 7.64             | Sometimes         |
| 3     | 3,983            | 14.80              | 1,307,927      | 17.61            | Usually           |
| 4     | 5,048            | 18.75              | 1,973,621      | 26.57            | Always            |

## H19027 -

Rating of your personal doctor

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value              |
|-------|------------------|--------------------|----------------|------------------|------------------------------|
| .     | 512              | 1.90               | 108,841        | 1.47             | Did not answer               |
| C     | 25               | 0.09               | 3,647          | 0.05             | Should be skipped            |
| N     | 7,786            | 28.93              | 1,523,312      | 20.51            | Don't have a personal doctor |
| 0     | 134              | 0.50               | 35,865         | 0.48             | 0                            |
| 1     | 106              | 0.39               | 24,533         | 0.33             | 1                            |
| 2     | 176              | 0.65               | 34,541         | 0.47             | 2                            |
| 3     | 256              | 0.95               | 53,537         | 0.72             | 3                            |
| 4     | 334              | 1.24               | 76,073         | 1.02             | 4                            |
| 5     | 931              | 3.46               | 220,336        | 2.97             | 5                            |
| 6     | 739              | 2.75               | 168,523        | 2.27             | 6                            |
| 7     | 1,729            | 6.42               | 411,739        | 5.54             | 7                            |
| 8     | 3,233            | 12.01              | 868,913        | 11.70            | 8                            |
| 9     | 4,443            | 16.51              | 1,400,919      | 18.86            | 9                            |
| 10    | 6,513            | 24.20              | 2,496,128      | 33.61            | 10                           |

## H19028 -

In last year: tried to make appointment to see a specialist

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 17               | 0.06               | 4,529          | 0.06             | Did not answer  |
| 1     | 16,361           | 60.78              | 4,773,338      | 64.27            | Yes             |
| 2     | 10,539           | 39.15              | 2,649,041      | 35.67            | No              |

## H19029 -

In last year: how often did you get an appointment with specialist as soon as needed

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value          |
|-------|------------------|--------------------|----------------|------------------|--------------------------|
| .     | 136              | 0.51               | 33,215         | 0.45             | Did not answer           |
| C     | 75               | 0.28               | 19,369         | 0.26             | Should be skipped        |
| N     | 10,464           | 38.88              | 2,629,672      | 35.41            | Didn't need a specialist |
| 1     | 1,197            | 4.45               | 258,836        | 3.49             | Never                    |
| 2     | 3,064            | 11.38              | 683,157        | 9.20             | Sometimes                |
| 3     | 4,921            | 18.28              | 1,394,517      | 18.78            | Usually                  |
| 4     | 7,060            | 26.23              | 2,408,142      | 32.42            | Always                   |

**H19030 -****In last year: how many specialists seen**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value       |
|-------|------------------|--------------------|----------------|------------------|-----------------------|
| .     | 65               | 0.24               | 15,511         | 0.21             | Did not answer        |
| C     | 80               | 0.30               | 17,887         | 0.24             | Should be skipped     |
| N     | 10,459           | 38.86              | 2,631,154      | 35.43            | Valid skip            |
| 0     | 621              | 2.31               | 129,398        | 1.74             | None                  |
| 1     | 6,647            | 24.69              | 1,798,211      | 24.21            | 1 specialist          |
| 2     | 5,031            | 18.69              | 1,520,422      | 20.47            | 2                     |
| 3     | 2,419            | 8.99               | 783,538        | 10.55            | 3                     |
| 4     | 965              | 3.59               | 342,205        | 4.61             | 4                     |
| 5     | 630              | 2.34               | 188,581        | 2.54             | 5 or more specialists |

**H19031 -****Rating of specialist seen most often in last year**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                         |
|-------|------------------|--------------------|----------------|------------------|---|
| .     | 118              | 0.44               | 30,078         | 0.40             | Did not answer                          |
| C     | 106              | 0.39               | 27,384         | 0.37             | Should be skipped                       |
| N     | 11,054           | 41.07              | 2,751,055      | 37.04            | Didn't see specialist in last 12 months |
| 0     | 93               | 0.35               | 20,513         | 0.28             | 0                                       |
| 1     | 75               | 0.28               | 17,180         | 0.23             | 1                                       |
| 2     | 141              | 0.52               | 24,469         | 0.33             | 2                                       |
| 3     | 204              | 0.76               | 34,915         | 0.47             | 3                                       |
| 4     | 219              | 0.81               | 44,964         | 0.61             | 4                                       |
| 5     | 602              | 2.24               | 152,479        | 2.05             | 5                                       |
| 6     | 647              | 2.40               | 161,357        | 2.17             | 6                                       |
| 7     | 1,386            | 5.15               | 327,019        | 4.40             | 7                                       |
| 8     | 2,915            | 10.83              | 670,624        | 9.03             | 8                                       |
| 9     | 3,840            | 14.27              | 1,169,496      | 15.75            | 9                                       |
| 10    | 5,517            | 20.50              | 1,995,375      | 26.87            | 10                                      |

**H19033 -****In last year: how often easy to get care, tests, or treatment you needed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 267              | 0.99               | 60,305         | 0.81             | Did not answer  |
| 1     | 1,189            | 4.42               | 232,551        | 3.13             | Never           |
| 2     | 4,943            | 18.36              | 1,003,795      | 13.52            | Sometimes       |
| 3     | 10,015           | 37.21              | 2,462,456      | 33.16            | Usually         |
| 4     | 10,503           | 39.02              | 3,667,801      | 49.39            | Always          |

**H19034 -****In last year: looked for information in written material or on the Internet about how health plan works**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 220              | 0.82               | 51,212         | 0.69             | Did not answer  |
| 1     | 9,378            | 34.84              | 2,433,487      | 32.77            | Yes             |
| 2     | 17,319           | 64.34              | 4,942,208      | 66.54            | No              |

**H19035 -****In last year: how often written material/Internet provide information you needed about how your plan works**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value             |
|-------|------------------|--------------------|----------------|------------------|-----------------------------|
| .     | 276              | 1.03               | 64,735         | 0.87             | Did not answer              |
| C     | 150              | 0.56               | 49,891         | 0.67             | Should be skipped           |
| N     | 17,169           | 63.78              | 4,892,316      | 65.87            | Didn't look for information |
| 1     | 453              | 1.68               | 98,985         | 1.33             | Never                       |
| 2     | 3,082            | 11.45              | 708,643        | 9.54             | Sometimes                   |
| 3     | 3,987            | 14.81              | 1,092,504      | 14.71            | Usually                     |
| 4     | 1,800            | 6.69               | 519,833        | 7.00             | Always                      |

**H19036 -****In last year: looked for information from health plan on cost of health care service or equipment**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 225              | 0.84               | 53,548         | 0.72             | Did not answer  |
| 1     | 4,842            | 17.99              | 1,311,772      | 17.66            | Yes             |
| 2     | 21,850           | 81.18              | 6,061,587      | 81.62            | No              |

**H19037 -****In last year: how often able to find out from health plan cost of health care service or equipment**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                        |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 255              | 0.95               | 63,328         | 0.85             | Did not answer                         |
| C     | 243              | 0.90               | 67,776         | 0.91             | Should be skipped                      |
| N     | 21,607           | 80.27              | 5,993,811      | 80.70            | Didn't need hlth care service/equipmnt |
| 1     | 775              | 2.88               | 182,721        | 2.46             | Never                                  |
| 2     | 1,425            | 5.29               | 324,288        | 4.37             | Sometimes                              |
| 3     | 1,442            | 5.36               | 415,811        | 5.60             | Usually                                |
| 4     | 1,170            | 4.35               | 379,173        | 5.11             | Always                                 |

**H19038 -****In last year: looked for information from health plan on cost of prescription medications**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 224              | 0.83               | 52,185         | 0.70             | Did not answer  |
| 1     | 4,375            | 16.25              | 1,541,552      | 20.76            | Yes             |
| 2     | 22,318           | 82.91              | 5,833,170      | 78.54            | No              |

**H19039 -****In last year: how often able to find out cost of prescription medications**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 269              | 1.00               | 63,029         | 0.85             | Did not answer                        |
| C     | 138              | 0.51               | 33,468         | 0.45             | Should be skipped                     |
| N     | 22,180           | 82.40              | 5,799,702      | 78.09            | Didn't need prescription meds/no info |
| 1     | 723              | 2.69               | 208,230        | 2.80             | Never                                 |
| 2     | 1,057            | 3.93               | 304,072        | 4.09             | Sometimes                             |
| 3     | 1,259            | 4.68               | 464,727        | 6.26             | Usually                               |
| 4     | 1,291            | 4.80               | 553,679        | 7.46             | Always                                |

**H19040 -****In last year: tried to get information or help from health plan's customer service**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 233              | 0.87               | 57,874         | 0.78             | Did not answer  |
| 1     | 7,593            | 28.21              | 1,956,285      | 26.34            | Yes             |
| 2     | 19,091           | 70.93              | 5,412,749      | 72.88            | No              |

**H19041 -****In last year: how often did customer service give needed information or help**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                         |
|-------|------------------|--------------------|----------------|------------------|---|
| .     | 339              | 1.26               | 81,329         | 1.10             | Did not answer                          |
| C     | 173              | 0.64               | 48,120         | 0.65             | Should be skipped                       |
| N     | 18,918           | 70.28              | 5,364,628      | 72.23            | Didn't call hlt plan's customer service |
| 1     | 615              | 2.28               | 121,904        | 1.64             | Never                                   |
| 2     | 1,850            | 6.87               | 401,996        | 5.41             | Sometimes                               |
| 3     | 2,248            | 8.35               | 575,577        | 7.75             | Usually                                 |
| 4     | 2,774            | 10.31              | 833,353        | 11.22            | Always                                  |

## H19042 -

In last year: how often did customer service treat with courtesy and respect

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 359              | 1.33               | 88,458         | 1.19             | Did not answer                           |
| C     | 177              | 0.66               | 46,785         | 0.63             | Should be skipped                        |
| N     | 18,914           | 70.27              | 5,365,964      | 72.25            | Didn't call hlth plan's customer service |
| 1     | 159              | 0.59               | 39,579         | 0.53             | Never                                    |
| 2     | 700              | 2.60               | 152,773        | 2.06             | Sometimes                                |
| 3     | 1,784            | 6.63               | 415,520        | 5.59             | Usually                                  |
| 4     | 4,824            | 17.92              | 1,317,829      | 17.74            | Always                                   |

## H19043 -

In last year: health plan gave forms to fill out

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 249              | 0.93               | 60,781         | 0.82             | Did not answer  |
| 1     | 6,320            | 23.48              | 1,617,057      | 21.77            | Yes             |
| 2     | 20,348           | 75.60              | 5,749,070      | 77.41            | No              |

## H19044 -

In last year: how often forms from health plan were easy to fill out

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 308              | 1.14               | 78,050         | 1.05             | Did not answer                        |
| C     | 235              | 0.87               | 69,858         | 0.94             | Should be skipped                     |
| N     | 20,113           | 74.72              | 5,679,212      | 76.47            | Didn't have experience with paperwork |
| 1     | 222              | 0.82               | 46,358         | 0.62             | Never                                 |
| 2     | 820              | 3.05               | 193,636        | 2.61             | Sometimes                             |
| 3     | 2,736            | 10.16              | 692,518        | 9.32             | Usually                               |
| 4     | 2,483            | 9.22               | 667,275        | 8.98             | Always                                |

## H19045 -

In last year: sent in any claims to your health plan

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 241              | 0.90               | 57,844         | 0.78             | Did not answer  |
| D     | 5,841            | 21.70              | 1,480,859      | 19.94            | Don't know      |
| 1     | 9,964            | 37.02              | 3,464,843      | 46.65            | Yes             |
| 2     | 10,871           | 40.39              | 2,423,361      | 32.63            | No              |



## H19046 -

In last year: how often health plan handled claims quickly

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                    |
|-------|------------------|--------------------|----------------|------------------|------------------------------------|
| .     | 336              | 1.25               | 81,313         | 1.09             | Did not answer                     |
| C     | 215              | 0.80               | 45,951         | 0.62             | Should be skipped                  |
| D     | 1,436            | 5.33               | 517,736        | 6.97             | Don't know                         |
| N     | 16,497           | 61.29              | 3,858,269      | 51.95            | No claims sent for me in past year |
| 1     | 504              | 1.87               | 122,546        | 1.65             | Never                              |
| 2     | 1,082            | 4.02               | 267,433        | 3.60             | Sometimes                          |
| 3     | 2,936            | 10.91              | 1,030,776      | 13.88            | Usually                            |
| 4     | 3,911            | 14.53              | 1,502,883      | 20.24            | Always                             |

## H19047 -

In last year: how often health plan handled claims correctly

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                    |
|-------|------------------|--------------------|----------------|------------------|------------------------------------|
| .     | 334              | 1.24               | 90,276         | 1.22             | Did not answer                     |
| C     | 208              | 0.77               | 43,700         | 0.59             | Should be skipped                  |
| D     | 1,364            | 5.07               | 469,773        | 6.33             | Don't know                         |
| N     | 16,504           | 61.31              | 3,860,520      | 51.98            | No claims sent for me in past year |
| 1     | 279              | 1.04               | 83,221         | 1.12             | Never                              |
| 2     | 1,043            | 3.87               | 238,606        | 3.21             | Sometimes                          |
| 3     | 2,717            | 10.09              | 878,699        | 11.83            | Usually                            |
| 4     | 4,468            | 16.60              | 1,762,111      | 23.73            | Always                             |

## H19048 -

Rating of all experience with health plan

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 451              | 1.68               | 102,269        | 1.38             | Did not answer  |
| 0     | 211              | 0.78               | 47,254         | 0.64             | 0               |
| 1     | 167              | 0.62               | 49,212         | 0.66             | 1               |
| 2     | 285              | 1.06               | 55,502         | 0.75             | 2               |
| 3     | 508              | 1.89               | 111,529        | 1.50             | 3               |
| 4     | 577              | 2.14               | 124,455        | 1.68             | 4               |
| 5     | 2,025            | 7.52               | 448,532        | 6.04             | 5               |
| 6     | 1,730            | 6.43               | 389,802        | 5.25             | 6               |
| 7     | 3,747            | 13.92              | 844,556        | 11.37            | 7               |
| 8     | 5,589            | 20.76              | 1,352,205      | 18.21            | 8               |
| 9     | 5,314            | 19.74              | 1,624,162      | 21.87            | 9               |
| 10    | 6,313            | 23.45              | 2,277,428      | 30.66            | 10              |

**H19049 -****Blood pressure: when last reading**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value         |
|-------|------------------|--------------------|----------------|------------------|-------------------------|
| .     | 396              | 1.47               | 100,194        | 1.35             | Did not answer          |
| 1     | 518              | 1.92               | 109,096        | 1.47             | More than 2 years ago   |
| 2     | 1,336            | 4.96               | 267,977        | 3.61             | 1 to 2 years ago        |
| 3     | 24,667           | 91.64              | 6,949,640      | 93.57            | Less than 12 months ago |

**H19050 -****Blood pressure: know if blood pressure is too high or not**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value       |
|-------|------------------|--------------------|----------------|------------------|-----------------------|
| .     | 391              | 1.45               | 107,185        | 1.44             | Did not answer        |
| 1     | 4,187            | 15.56              | 1,257,060      | 16.93            | Yes, it's too high    |
| 2     | 20,704           | 76.92              | 5,673,325      | 76.39            | No, it's not too high |
| 3     | 1,635            | 6.07               | 389,337        | 5.24             | Don't know            |

**H19051 -****When did you last have a flu shot**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value         |
|-------|------------------|--------------------|----------------|------------------|-------------------------|
| .     | 402              | 1.49               | 96,939         | 1.31             | Did not answer          |
| 1     | 1,620            | 6.02               | 463,820        | 6.25             | Never had a flu shot    |
| 2     | 3,138            | 11.66              | 785,727        | 10.58            | More than 2 years ago   |
| 3     | 2,670            | 9.92               | 690,471        | 9.30             | 1 to 2 years ago        |
| 4     | 19,087           | 70.91              | 5,389,951      | 72.57            | Less than 12 months ago |

**H19052 -****Smoked at least 100 cigarettes in life**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 417              | 1.55               | 101,915        | 1.37             | Did not answer  |
| D     | 526              | 1.95               | 139,536        | 1.88             | Don't know      |
| 1     | 7,650            | 28.42              | 2,382,973      | 32.09            | Yes             |
| 2     | 18,324           | 68.08              | 4,802,483      | 64.66            | No              |

**H19053 -****Smoke or use tobacco every day, some days, or not at all**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 377              | 1.40               | 97,280         | 1.31             | Did not answer  |
| D     | 138              | 0.51               | 32,337         | 0.44             | Don't know      |
| 2     | 23,529           | 87.41              | 6,585,829      | 88.68            | Not at all      |
| 3     | 1,297            | 4.82               | 311,940        | 4.20             | Some days       |
| 4     | 1,576            | 5.86               | 399,521        | 5.38             | Every day       |

**H19054 -****Last year: how often advised by doctor to quit smoking or using tobacco**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 351              | 1.30               | 85,512         | 1.15             | Did not answer    |
| C     | 347              | 1.29               | 90,165         | 1.21             | Should be skipped |
| N     | 23,320           | 86.64              | 6,528,001      | 87.90            | Valid skip        |
| 1     | 560              | 2.08               | 143,745        | 1.94             | Never             |
| 2     | 666              | 2.47               | 154,784        | 2.08             | Sometimes         |
| 3     | 679              | 2.52               | 161,215        | 2.17             | Usually           |
| 4     | 994              | 3.69               | 263,486        | 3.55             | Always            |

**H19055 -****Last year: how often medication recommended or discussed by dr to assist with quitting smoking or using tobacco**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 361              | 1.34               | 89,579         | 1.21             | Did not answer    |
| C     | 252              | 0.94               | 72,392         | 0.97             | Should be skipped |
| N     | 23,415           | 86.99              | 6,545,774      | 88.14            | Valid skip        |
| 1     | 1,272            | 4.73               | 314,805        | 4.24             | Never             |
| 2     | 711              | 2.64               | 176,054        | 2.37             | Sometimes         |
| 3     | 452              | 1.68               | 116,615        | 1.57             | Usually           |
| 4     | 454              | 1.69               | 111,688        | 1.50             | Always            |

**H19056 -****Last year: how often dr recommended/discussed methods and strategies to assist quitting smoking or using tobacco**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 362              | 1.34               | 89,863         | 1.21             | Did not answer    |
| C     | 186              | 0.69               | 59,587         | 0.80             | Should be skipped |
| N     | 23,481           | 87.23              | 6,558,579      | 88.31            | Valid skip        |
| 1     | 1,284            | 4.77               | 317,895        | 4.28             | Never             |
| 2     | 695              | 2.58               | 185,393        | 2.50             | Sometimes         |
| 3     | 450              | 1.67               | 111,971        | 1.51             | Usually           |
| 4     | 459              | 1.71               | 103,620        | 1.40             | Always            |

**H19057A -****Do you smoke or use: cigarettes**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| N     | 23,667           | 87.93              | 6,618,166      | 89.11            | Valid skip      |
| 1     | 1,899            | 7.06               | 480,733        | 6.47             | Marked          |
| 2     | 1,351            | 5.02               | 328,008        | 4.42             | Not marked      |

**H19057B -****Do you smoke or use: dip, chewing tobacco, snuff, or snus**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| N     | 23,667           | 87.93              | 6,618,166      | 89.11            | Valid skip      |
| 1     | 728              | 2.70               | 170,741        | 2.30             | Marked          |
| 2     | 2,522            | 9.37               | 638,001        | 8.59             | Not marked      |

**H19057C -****Do you smoke or use: cigars**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| C     | 1                | 0.00               | 821            | 0.01             | Should be skipped |
| N     | 23,666           | 87.92              | 6,617,345      | 89.10            | Valid skip        |
| 1     | 429              | 1.59               | 104,244        | 1.40             | Marked            |
| 2     | 2,821            | 10.48              | 704,497        | 9.49             | Not marked        |

**H19057D -****Do you smoke or use: pipes, bidis, or kreteks**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| N     | 23,667           | 87.93              | 6,618,166      | 89.11            | Valid skip      |
| 1     | 124              | 0.46               | 30,941         | 0.42             | Marked          |
| 2     | 3,126            | 11.61              | 777,800        | 10.47            | Not marked      |

**H19058 -****Are you male or female**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 316              | 1.17               | 75,184         | 1.01             | Did not answer  |
| 1     | 14,519           | 53.94              | 3,721,495      | 50.11            | Male            |
| 2     | 12,082           | 44.89              | 3,630,228      | 48.88            | Female          |

## H19059B -

Female: last have a Pap smear test

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 219              | 0.81               | 55,831         | 0.75             | Did not answer                        |
| C     | 55               | 0.20               | 14,869         | 0.20             | Should be skipped                     |
| N     | 14,628           | 54.34              | 3,744,972      | 50.42            | Valid skip                            |
| 1     | 512              | 1.90               | 238,015        | 3.20             | Never had a Pap smear test            |
| 2     | 1,347            | 5.00               | 676,365        | 9.11             | 5 or more years ago                   |
| 3     | 1,207            | 4.48               | 328,427        | 4.42             | More than 3 but less than 5 years ago |
| 4     | 1,496            | 5.56               | 394,413        | 5.31             | More than 2 but less than 3 years ago |
| 5     | 3,188            | 11.84              | 823,920        | 11.09            | 1 to 2 years ago                      |
| 6     | 4,265            | 15.85              | 1,150,096      | 15.49            | Within the last 12 months             |

## H19060 -

Female: are you under age 40

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| C     | 84               | 0.31               | 25,382         | 0.34             | Should be skipped |
| N     | 14,599           | 54.24              | 3,734,459      | 50.28            | Valid skip        |
| 1     | 4,722            | 17.54              | 1,292,084      | 17.40            | Yes               |
| 2     | 7,512            | 27.91              | 2,374,982      | 31.98            | No                |

## H19061 -

Female: last time breasts checked by mammography

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                   |
|-------|------------------|--------------------|----------------|------------------|-----------------------------------|
| .     | 358              | 1.33               | 92,414         | 1.24             | Did not answer                    |
| C     | 257              | 0.95               | 94,168         | 1.27             | Should be skipped                 |
| N     | 19,148           | 71.14              | 4,957,757      | 66.75            | Valid skip                        |
| 1     | 385              | 1.43               | 84,596         | 1.14             | Never had a mammogram             |
| 2     | 319              | 1.19               | 165,909        | 2.23             | 5 or more years ago               |
| 3     | 594              | 2.21               | 171,335        | 2.31             | More than 2 less than 5 years ago |
| 4     | 1,404            | 5.22               | 386,588        | 5.21             | 1 to 2 years ago                  |
| 5     | 4,452            | 16.54              | 1,474,141      | 19.85            | Within the last 12 months         |

## H19062 -

Female: been pregnant in last year or pregnant now

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                          |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 168              | 0.62               | 44,587         | 0.60             | Did not answer                           |
| C     | 28               | 0.10               | 8,348          | 0.11             | Should be skipped                        |
| N     | 14,655           | 54.45              | 3,751,493      | 50.51            | Valid skip                               |
| 1     | 391              | 1.45               | 94,168         | 1.27             | Yes, currently pregnant                  |
| 2     | 653              | 2.43               | 160,278        | 2.16             | No, not currently pregnant but have been |
| 3     | 11,022           | 40.95              | 3,368,032      | 45.35            | No, not currently pregnant/have not been |

## H19063 -

Female: in what trimester is your pregnancy

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 168              | 0.62               | 44,587         | 0.60             | Did not answer    |
| C     | 7                | 0.03               | 2,426          | 0.03             | Should be skipped |
| N     | 26,351           | 97.90              | 7,285,726      | 98.10            | Valid skip        |
| 1     | 83               | 0.31               | 21,620         | 0.29             | First trimester   |
| 2     | 166              | 0.62               | 34,521         | 0.46             | Second trimester  |
| 3     | 142              | 0.53               | 38,027         | 0.51             | Third trimester   |

## H19064 -

Female: trimester first received prenatal care

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value               |
|-------|------------------|--------------------|----------------|------------------|-------------------------------|
| .     | 177              | 0.66               | 47,542         | 0.64             | Did not answer                |
| C     | 33               | 0.12               | 11,820         | 0.16             | Should be skipped             |
| N     | 25,755           | 95.68              | 7,137,673      | 96.11            | Valid skip                    |
| 1     | 40               | 0.15               | 7,201          | 0.10             | Did not receive prenatal care |
| 2     | 4                | 0.01               | 2,499          | 0.03             | Third trimester               |
| 3     | 56               | 0.21               | 14,913         | 0.20             | Second trimester              |
| 4     | 852              | 3.17               | 205,259        | 2.76             | First trimester               |

## H19065 -

In general how would you rate your overall health

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 469              | 1.74               | 122,732        | 1.65             | Did not answer  |
| 1     | 415              | 1.54               | 140,919        | 1.90             | Poor            |
| 2     | 2,646            | 9.83               | 815,731        | 10.98            | Fair            |
| 3     | 9,037            | 33.57              | 2,509,422      | 33.79            | Good            |
| 4     | 10,084           | 37.46              | 2,698,091      | 36.33            | Very Good       |
| 5     | 4,266            | 15.85              | 1,140,013      | 15.35            | Excellent       |

**SREDA -  
Highest grade completed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                 |
|-------|------------------|--------------------|----------------|------------------|---------------------------------|
| .     | 594              | 2.21               | 154,700        | 2.08             | Did not answer                  |
| 1     | 273              | 1.01               | 101,432        | 1.37             | Did not graduate high school    |
| 3     | 3,307            | 12.29              | 1,270,592      | 17.11            | High school graduate or GED     |
| 4     | 9,793            | 36.38              | 2,834,656      | 38.17            | Some college or 2-year degree   |
| 5     | 5,590            | 20.77              | 1,337,885      | 18.01            | 4-year college graduate         |
| 6     | 7,360            | 27.34              | 1,727,643      | 23.26            | More than 4-year college degree |

**H19073 -  
Are you Spanish, Hispanic, or Latino**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                                  |
|-------|------------------|--------------------|----------------|------------------|--|
| .     | 1,020            | 3.79               | 253,070        | 3.41             | Did not answer                                   |
| 1     | 22,483           | 83.53              | 6,377,786      | 85.87            | No, Not Spanish, Hispanic, or Latino             |
| 2     | 1,291            | 4.80               | 326,112        | 4.39             | Yes, Mexican, Mexican American, Chicano          |
| 3     | 1,029            | 3.82               | 175,859        | 2.37             | Yes, Puerto Rican                                |
| 4     | 1,094            | 4.06               | 294,081        | 3.96             | Yes, Cuban or other Spanish, Hispanic, or Latino |

**H19073A -  
No, not Spanish, Hispanic, or Latino**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 22,542           | 83.75              | 6,394,088      | 86.09            | Marked          |
| 2     | 4,375            | 16.25              | 1,032,819      | 13.91            | Not marked      |

**H19073B -  
Yes, Mexican, Mexican American, Chicano**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,291            | 4.80               | 326,112        | 4.39             | Marked          |
| 2     | 25,626           | 95.20              | 7,100,796      | 95.61            | Not marked      |

**H19073C -  
Yes, Puerto Rican**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,099            | 4.08               | 193,875        | 2.61             | Marked          |
| 2     | 25,818           | 95.92              | 7,233,032      | 97.39            | Not marked      |

## H19073D -

Yes, Cuban or other Spanish, Hispanic, or Latino

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,225            | 4.55               | 331,272        | 4.46             | Marked          |
| 2     | 25,692           | 95.45              | 7,095,636      | 95.54            | Not marked      |

## SRRACEA -

Race: White

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 20,266           | 75.29              | 5,850,532      | 78.77            | Marked          |
| 2     | 6,651            | 24.71              | 1,576,376      | 21.23            | Not marked      |

## SRRACEB -

Race: Black or African American

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 3,174            | 11.79              | 840,219        | 11.31            | Marked          |
| 2     | 23,743           | 88.21              | 6,586,689      | 88.69            | Not marked      |

## SRRACEC -

Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Islander

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,111            | 4.13               | 285,158        | 3.84             | Marked          |
| 2     | 25,806           | 95.87              | 7,141,749      | 96.16            | Not marked      |

## SRRACED -

Race: Asian

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 2,466            | 9.16               | 506,327        | 6.82             | Marked          |
| 2     | 24,451           | 90.84              | 6,920,580      | 93.18            | Not marked      |



**SRAGE -****What is your age now?**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 585              | 2.17               | 141,036        | 1.90             | Did not answer  |
| 1     | 2,243            | 8.33               | 902,394        | 12.15            | 18 to 24        |
| 2     | 4,890            | 18.17              | 1,090,593      | 14.68            | 25 to 34        |
| 3     | 4,893            | 18.18              | 905,720        | 12.20            | 35 to 44        |
| 4     | 4,575            | 17.00              | 644,207        | 8.67             | 45 to 54        |
| 5     | 8,082            | 30.03              | 1,437,199      | 19.35            | 55 to 64        |
| 6     | 1,100            | 4.09               | 1,335,921      | 17.99            | 65 and above    |
| 7     | 549              | 2.04               | 969,837        | 13.06            | 75 or older     |

**S19009 -****Had the same personal doctor before joining this health plan**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 180              | 0.67               | 55,441         | 0.75             | Did not answer    |
| C     | 30               | 0.11               | 4,592          | 0.06             | Should be skipped |
| N     | 7,781            | 28.91              | 1,522,367      | 20.50            | Valid skip        |
| 1     | 3,786            | 14.07              | 1,855,368      | 24.98            | Yes               |
| 2     | 15,140           | 56.25              | 3,989,140      | 53.71            | No                |

**S19010 -****Since joined health plan, how much of a problem, if any, was it to get personal doctor you are happy with?**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 608              | 2.26               | 145,892        | 1.96             | Did not answer    |
| C     | 299              | 1.11               | 136,120        | 1.83             | Should be skipped |
| N     | 3,487            | 12.95              | 1,719,248      | 23.15            | Valid skip        |
| 1     | 3,309            | 12.29              | 677,205        | 9.12             | A big problem     |
| 2     | 5,704            | 21.19              | 1,229,067      | 16.55            | A small problem   |
| 3     | 13,510           | 50.19              | 3,519,375      | 47.39            | Not a problem     |

**S19011 -****Agree/disagree: Able to see provider when needed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value            |
|-------|------------------|--------------------|----------------|------------------|----------------------------|
| .     | 565              | 2.10               | 145,926        | 1.96             | Did not answer             |
| 1     | 1,610            | 5.98               | 405,558        | 5.46             | Strongly disagree          |
| 2     | 2,015            | 7.49               | 399,158        | 5.37             | Disagree                   |
| 3     | 3,282            | 12.19              | 702,345        | 9.46             | Neither agree nor disagree |
| 4     | 11,510           | 42.76              | 2,898,682      | 39.03            | Agree                      |
| 5     | 7,935            | 29.48              | 2,875,237      | 38.71            | Strongly agree             |

**S19014 -****How satisfied with health care during last visit**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                    |
|-------|------------------|--------------------|----------------|------------------|------------------------------------|
| .     | 562              | 2.09               | 142,967        | 1.92             | Did not answer                     |
| 1     | 987              | 3.67               | 254,722        | 3.43             | Completely dissatisfied            |
| 2     | 1,547            | 5.75               | 314,062        | 4.23             | Somewhat dissatisfied              |
| 3     | 2,384            | 8.86               | 533,235        | 7.18             | Neither satisfied nor dissatisfied |
| 4     | 7,461            | 27.72              | 1,745,592      | 23.50            | Somewhat satisfied                 |
| 5     | 13,976           | 51.92              | 4,436,330      | 59.73            | Completely satisfied               |

**S19BE01A -****Has a doctor told you you have conditions: heart attack**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 142              | 0.53               | 88,177         | 1.19             | Marked          |
| 2     | 8,566            | 31.82              | 2,390,629      | 32.19            | Not marked      |

**S19BE01B -****Has a doctor told you you have conditions: angina or coronary heart disease**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 191              | 0.71               | 118,017        | 1.59             | Marked          |
| 2     | 8,517            | 31.64              | 2,360,789      | 31.79            | Not marked      |

**S19BE01C -****Has a doctor told you you have conditions: stroke**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 130              | 0.48               | 71,290         | 0.96             | Marked          |
| 2     | 8,578            | 31.87              | 2,407,516      | 32.42            | Not marked      |

**S19BE01D -****Has a doctor told you you have conditions: diabetes or high blood sugar**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 919              | 3.41               | 383,180        | 5.16             | Marked          |
| 2     | 7,789            | 28.94              | 2,095,625      | 28.22            | Not marked      |

**S19BE01E -****Has a doctor told you you have conditions: high cholesterol**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 2,215            | 8.23               | 815,640        | 10.98            | Marked          |
| 2     | 6,493            | 24.12              | 1,663,166      | 22.39            | Not marked      |

**S19BE01F -****Has a doctor told you you have conditions: asthma, COPD, emphysema**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 628              | 2.33               | 220,443        | 2.97             | Marked          |
| 2     | 8,080            | 30.02              | 2,258,363      | 30.41            | Not marked      |

**S19BE01G -****Has a doctor told you you have conditions: cancer**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 548              | 2.04               | 276,443        | 3.72             | Marked          |
| 2     | 8,160            | 30.32              | 2,202,363      | 29.65            | Not marked      |

**S19BE01H -****Has a doctor told you you have conditions: osteoporosis**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 275              | 1.02               | 136,069        | 1.83             | Marked          |
| 2     | 8,433            | 31.33              | 2,342,737      | 31.54            | Not marked      |

**S19BE01I -****Has a doctor told you you have conditions: depression or anxiety**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 1,472            | 5.47               | 461,878        | 6.22             | Marked          |
| 2     | 7,236            | 26.88              | 2,016,928      | 27.16            | Not marked      |

**S19BE01J -****Has a doctor told you you have conditions: autoimmune disease**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 409              | 1.52               | 139,063        | 1.87             | Marked          |
| 2     | 8,299            | 30.83              | 2,339,743      | 31.50            | Not marked      |

**S19BE01K -****Has a doctor told you you have conditions: none of these**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Did not answer  |
| 1     | 4,166            | 15.48              | 963,577        | 12.97            | Marked          |
| 2     | 4,542            | 16.87              | 1,515,229      | 20.40            | Not marked      |

**S19BF4 -****How often do you use e-cigarettes**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 457              | 1.70               | 111,536        | 1.50             | Did not answer  |
| D     | 108              | 0.40               | 26,961         | 0.36             | Don't know      |
| 1     | 435              | 1.62               | 108,639        | 1.46             | Every day       |
| 2     | 556              | 2.07               | 166,454        | 2.24             | Some days       |
| 3     | 25,361           | 94.22              | 7,013,317      | 94.43            | Not at all      |

**S19BG01 -****How many days was physical health not good in past 30 days**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,466           | 68.60              | 5,014,028      | 67.51            | .               |
| O     | 7                | 0.03               | 761            | 0.01             | Out of range    |
| 0     | 4,637            | 17.23              | 1,355,652      | 18.25            | None            |
| 1     | 322              | 1.20               | 83,252         | 1.12             | 1               |
| 2     | 523              | 1.94               | 141,787        | 1.91             | 2               |
| 3     | 409              | 1.52               | 91,204         | 1.23             | 3               |
| 4     | 230              | 0.85               | 61,138         | 0.82             | 4               |
| 5     | 489              | 1.82               | 135,654        | 1.83             | 5               |
| 6     | 72               | 0.27               | 22,842         | 0.31             | 6               |
| 7     | 181              | 0.67               | 42,831         | 0.58             | 7               |
| 8     | 40               | 0.15               | 8,350          | 0.11             | 8               |
| 9     | 21               | 0.08               | 3,539          | 0.05             | 9               |
| 10    | 395              | 1.47               | 119,424        | 1.61             | 10              |
| 11    | 5                | 0.02               | 572            | 0.01             | 11              |
| 12    | 48               | 0.18               | 19,969         | 0.27             | 12              |
| 13    | 6                | 0.02               | 437            | 0.01             | 13              |
| 14    | 72               | 0.27               | 17,049         | 0.23             | 14              |

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 15    | 211              | 0.78               | 60,952         | 0.82             | 15              |
| 16    | 7                | 0.03               | 2,686          | 0.04             | 16              |
| 17    | 9                | 0.03               | 7,792          | 0.10             | 17              |
| 18    | 14               | 0.05               | 9,470          | 0.13             | 18              |
| 19    | 2                | 0.01               | 80             | 0.00             | 19              |
| 20    | 147              | 0.55               | 46,806         | 0.63             | 20              |
| 21    | 19               | 0.07               | 9,143          | 0.12             | 21              |
| 22    | 4                | 0.01               | 324            | 0.00             | 22              |
| 23    | 4                | 0.01               | 443            | 0.01             | 23              |
| 24    | 4                | 0.01               | 452            | 0.01             | 24              |
| 25    | 63               | 0.23               | 17,316         | 0.23             | 25              |
| 26    | 4                | 0.01               | 1,681          | 0.02             | 26              |
| 27    | 9                | 0.03               | 1,262          | 0.02             | 27              |
| 28    | 19               | 0.07               | 6,333          | 0.09             | 28              |
| 29    | 10               | 0.04               | 1,067          | 0.01             | 29              |
| 30    | 468              | 1.74               | 142,611        | 1.92             | 30              |

## S19BG02 -

How many days was mental health not good in past 30 days

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,497           | 68.72              | 5,015,691      | 67.53            | .               |
| O     | 4                | 0.01               | 5,966          | 0.08             | Out of range    |
| 0     | 5,744            | 21.34              | 1,677,612      | 22.59            | None            |
| 1     | 225              | 0.84               | 67,056         | 0.90             | 1               |
| 2     | 370              | 1.37               | 97,157         | 1.31             | 2               |
| 3     | 216              | 0.80               | 48,170         | 0.65             | 3               |
| 4     | 122              | 0.45               | 33,825         | 0.46             | 4               |
| 5     | 378              | 1.40               | 98,438         | 1.33             | 5               |
| 6     | 45               | 0.17               | 17,312         | 0.23             | 6               |
| 7     | 95               | 0.35               | 26,720         | 0.36             | 7               |
| 8     | 33               | 0.12               | 12,207         | 0.16             | 8               |
| 9     | 5                | 0.02               | 394            | 0.01             | 9               |
| 10    | 285              | 1.06               | 69,678         | 0.94             | 10              |
| 11    | 1                | 0.00               | 19             | 0.00             | 11              |
| 12    | 24               | 0.09               | 4,453          | 0.06             | 12              |
| 13    | 2                | 0.01               | 158            | 0.00             | 13              |
| 14    | 22               | 0.08               | 11,531         | 0.16             | 14              |
| 15    | 218              | 0.81               | 55,644         | 0.75             | 15              |
| 16    | 4                | 0.01               | 491            | 0.01             | 16              |
| 17    | 4                | 0.01               | 170            | 0.00             | 17              |
| 18    | 8                | 0.03               | 3,252          | 0.04             | 18              |
| 19    | 3                | 0.01               | 1,049          | 0.01             | 19              |
| 20    | 167              | 0.62               | 56,961         | 0.77             | 20              |
| 21    | 6                | 0.02               | 979            | 0.01             | 21              |
| 22    | 4                | 0.01               | 5,653          | 0.08             | 22              |
| 23    | 1                | 0.00               | 200            | 0.00             | 23              |

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 24    | 7                | 0.03               | 969            | 0.01             | 24              |
| 25    | 62               | 0.23               | 14,704         | 0.20             | 25              |
| 26    | 2                | 0.01               | 468            | 0.01             | 26              |
| 27    | 1                | 0.00               | 102            | 0.00             | 27              |
| 28    | 9                | 0.03               | 3,684          | 0.05             | 28              |
| 29    | 11               | 0.04               | 2,754          | 0.04             | 29              |
| 30    | 342              | 1.27               | 93,440         | 1.26             | 30              |

**S19BG03 -**

How many days did poor health stop usual activities in past 30 days

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,481           | 68.66              | 5,012,696      | 67.49            | .               |
| O     | 3                | 0.01               | 1,000          | 0.01             | Out of range    |
| 0     | 5,753            | 21.37              | 1,674,879      | 22.55            | None            |
| 1     | 303              | 1.13               | 71,023         | 0.96             | 1               |
| 2     | 365              | 1.36               | 94,884         | 1.28             | 2               |
| 3     | 249              | 0.93               | 60,551         | 0.82             | 3               |
| 4     | 123              | 0.46               | 31,065         | 0.42             | 4               |
| 5     | 366              | 1.36               | 91,570         | 1.23             | 5               |
| 6     | 48               | 0.18               | 14,844         | 0.20             | 6               |
| 7     | 112              | 0.42               | 25,613         | 0.34             | 7               |
| 8     | 39               | 0.14               | 11,272         | 0.15             | 8               |
| 9     | 7                | 0.03               | 1,612          | 0.02             | 9               |
| 10    | 260              | 0.97               | 74,555         | 1.00             | 10              |
| 11    | 3                | 0.01               | 180            | 0.00             | 11              |
| 12    | 35               | 0.13               | 4,334          | 0.06             | 12              |
| 13    | 5                | 0.02               | 721            | 0.01             | 13              |
| 14    | 32               | 0.12               | 4,367          | 0.06             | 14              |
| 15    | 205              | 0.76               | 75,623         | 1.02             | 15              |
| 16    | 6                | 0.02               | 1,605          | 0.02             | 16              |
| 17    | 3                | 0.01               | 109            | 0.00             | 17              |
| 18    | 7                | 0.03               | 1,646          | 0.02             | 18              |
| 19    | 3                | 0.01               | 1,123          | 0.02             | 19              |
| 20    | 128              | 0.48               | 48,308         | 0.65             | 20              |
| 21    | 10               | 0.04               | 1,639          | 0.02             | 21              |
| 22    | 8                | 0.03               | 1,772          | 0.02             | 22              |
| 23    | 1                | 0.00               | 349            | 0.00             | 23              |
| 24    | 2                | 0.01               | 261            | 0.00             | 24              |
| 25    | 51               | 0.19               | 14,724         | 0.20             | 25              |
| 26    | 2                | 0.01               | 584            | 0.01             | 26              |
| 27    | 3                | 0.01               | 3,126          | 0.04             | 27              |
| 28    | 11               | 0.04               | 1,628          | 0.02             | 28              |
| 29    | 4                | 0.01               | 5,430          | 0.07             | 29              |
| 30    | 289              | 1.07               | 93,814         | 1.26             | 30              |

**S19B01 -****Self rating of overall mental/emotional health**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 386              | 1.43               | 99,634         | 1.34             | Did not answer  |
| 1     | 8,660            | 32.17              | 2,401,616      | 32.34            | Excellent       |
| 2     | 8,710            | 32.36              | 2,393,212      | 32.22            | Very good       |
| 3     | 6,195            | 23.02              | 1,679,840      | 22.62            | Good            |
| 4     | 2,393            | 8.89               | 667,230        | 8.98             | Fair            |
| 5     | 573              | 2.13               | 185,376        | 2.50             | Poor            |

**S19B02 -****Last year: needed treatment/counseling for personal/family problem**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,219           | 67.69              | 4,952,558      | 66.68            | Did not answer  |
| 1     | 1,267            | 4.71               | 342,165        | 4.61             | Yes             |
| 2     | 7,431            | 27.61              | 2,132,184      | 28.71            | No              |

**S19B03 -****Last year: problem getting needed treatment/counseling**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,243           | 67.78              | 4,963,960      | 66.84            | Did not answer  |
| N     | 7,431            | 27.61              | 2,132,184      | 28.71            | Valid skip      |
| 1     | 203              | 0.75               | 70,035         | 0.94             | A big problem   |
| 2     | 272              | 1.01               | 71,583         | 0.96             | A small problem |
| 3     | 768              | 2.85               | 189,145        | 2.55             | Not a problem   |

**S19B04 -****Last year: rating of treatment/counseling received**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                           |
|-------|------------------|--------------------|----------------|------------------|---|
| .     | 18,339           | 68.13              | 4,984,142      | 67.11            | Did not answer                            |
| C     | 6                | 0.02               | 3,466          | 0.05             | Should be skipped                         |
| N     | 7,425            | 27.58              | 2,128,718      | 28.66            | No treatment/counseling in last 12 months |
| 0     | 28               | 0.10               | 14,767         | 0.20             | 0   |
| 1     | 22               | 0.08               | 7,182          | 0.10             | 1   |
| 2     | 25               | 0.09               | 3,870          | 0.05             | 2   |
| 3     | 26               | 0.10               | 6,163          | 0.08             | 3   |
| 4     | 42               | 0.16               | 13,337         | 0.18             | 4   |
| 5     | 105              | 0.39               | 41,913         | 0.56             | 5   |
| 6     | 79               | 0.29               | 24,971         | 0.34             | 6   |
| 7     | 125              | 0.46               | 31,296         | 0.42             | 7   |
| 8     | 191              | 0.71               | 39,379         | 0.53             | 8   |
| 9     | 203              | 0.75               | 38,775         | 0.52             | 9   |
| 10    | 301              | 1.12               | 88,929         | 1.20             | 10  |

**S19BQ01 -****Do you plan to continue to use the same health plan as of January 1, 2019 (for calendar year 2019)?**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 13               | 0.05               | 2,692          | 0.04             | Should be skipped |
| D     | 363              | 1.35               | 86,937         | 1.17             | Don't know        |
| N     | 336              | 1.25               | 104,772        | 1.41             | Valid skip        |
| 1     | 7,729            | 28.71              | 2,175,489      | 29.29            | Yes               |
| 2     | 387              | 1.44               | 108,807        | 1.47             | No                |

**S19BQ02A -****Decided not to continue using the same plan for CY 2019: Life event (such as marriage/ divorce), new jobs, retirement, or moved**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 173              | 0.64               | 42,824         | 0.58             | Marked            |
| 2     | 214              | 0.80               | 65,984         | 0.89             | Not marked        |



**S19BQ02B -****Decided not to continue using the same plan for CY 2019: My employer offered new health plans**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 31               | 0.12               | 8,610          | 0.12             | Marked            |
| 2     | 356              | 1.32               | 100,198        | 1.35             | Not marked        |

**S19BQ02C -****Decided not to continue using the same plan for CY 2019: Your or your family's health needs changed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 26               | 0.10               | 3,076          | 0.04             | Marked            |
| 2     | 361              | 1.34               | 105,731        | 1.42             | Not marked        |

**S19BQ02D -****Decided not to continue using the same plan for CY 2019: I had expensive medical bills for services not covered by my insurance**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 18               | 0.07               | 3,473          | 0.05             | Marked            |
| 2     | 369              | 1.37               | 105,334        | 1.42             | Not marked        |

**S19BQ02E -****Decided not to continue using the same plan for CY 2019: You wanted a plan with a lower annual deductible**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 21               | 0.08               | 3,477          | 0.05             | Marked            |
| 2     | 366              | 1.36               | 105,330        | 1.42             | Not marked        |

**S19BQ02F -****Decided not to continue using the same plan for CY 2019: My doctor charged me more than my insurance would pay and I had to pay the difference**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 13               | 0.05               | 4,282          | 0.06             | Marked            |
| 2     | 374              | 1.39               | 104,526        | 1.41             | Not marked        |

**S19BQ02G -****Decided not to continue using the same plan for CY 2019: A doctor's office told me they do not accept my insurance**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 24               | 0.09               | 4,330          | 0.06             | Marked            |
| 2     | 363              | 1.35               | 104,477        | 1.41             | Not marked        |

**S19BQ02H -****Decided not to continue using the same plan for CY 2019: contacted insurance company because they did not pay a bill promptly or denied payment**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 26               | 0.10               | 5,416          | 0.07             | Marked            |
| 2     | 361              | 1.34               | 103,392        | 1.39             | Not marked        |

**S19BQ02I -****Decided not to continue using the same plan for CY 2019: My copays were more than I could afford**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 18               | 0.07               | 2,601          | 0.04             | Marked            |
| 2     | 369              | 1.37               | 106,206        | 1.43             | Not marked        |

**S19BQ02J -****Decided not to continue using the same plan for CY 2019: I didn't have enough doctors to choose from within the network**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 30               | 0.11               | 7,754          | 0.10             | Marked            |
| 2     | 357              | 1.33               | 101,053        | 1.36             | Not marked        |

**S19BQ02K -****Decided not to continue using the same plan for CY 2019: My premiums or enrollment fees were more than I could afford**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 14               | 0.05               | 1,653          | 0.02             | Marked            |
| 2     | 373              | 1.39               | 107,154        | 1.44             | Not marked        |

**S19BQ02L -****Decided not to continue using the same plan for CY 2019: Other**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 96               | 0.36               | 27,896         | 0.38             | Marked            |
| 2     | 291              | 1.08               | 80,911         | 1.09             | Not marked        |

**S19BQ03A -****What health plan will you be covered by and use for calendar year 2019: TRICARE Prime**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 81               | 0.30               | 16,207         | 0.22             | Marked            |
| 2     | 306              | 1.14               | 92,600         | 1.25             | Not marked        |

**S19BQ03B -****What health plan will you be covered by and use for calendar year 2019: TRICARE Select**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 83               | 0.31               | 21,535         | 0.29             | Marked            |
| 2     | 304              | 1.13               | 87,272         | 1.18             | Not marked        |

**S19BQ03C -****What health plan will you be covered by and use for calendar year 2019: US Family Health Plan (USFHP)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 10               | 0.04               | 5,883          | 0.08             | Marked            |
| 2     | 377              | 1.40               | 102,924        | 1.39             | Not marked        |

**S19BQ03D -****What health plan will you be covered by and use for calendar year 2019: Veterans Administration (VA)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 26               | 0.10               | 4,815          | 0.06             | Marked            |
| 2     | 361              | 1.34               | 103,992        | 1.40             | Not marked        |

**S19BQ03E -**

What health plan will you be covered by and use for calendar year 2019: The Federal Employee Health Benefits Plan (FEHBP)

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 15               | 0.06               | 2,673          | 0.04             | Marked            |
| 2     | 372              | 1.38               | 106,134        | 1.43             | Not marked        |

**S19BQ03F -**

What health plan will you be covered by and use for calendar year 2019: Medicare and TRICARE for Life

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 91               | 0.34               | 22,245         | 0.30             | Marked            |
| 2     | 296              | 1.10               | 86,562         | 1.17             | Not marked        |

**S19BQ03G -**

What health plan will you be covered by and use for calendar year 2019: Medicaid

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 2                | 0.01               | 199            | 0.00             | Marked            |
| 2     | 385              | 1.43               | 108,608        | 1.46             | Not marked        |

**S19BQ03H -**

What health plan will you be covered by and use for calendar year 2019: Other civilian insurance coverage

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 35               | 0.13               | 15,363         | 0.21             | Marked            |
| 2     | 352              | 1.31               | 93,445         | 1.26             | Not marked        |

**S19BQ03I -**

What health plan will you be covered by and use for calendar year 2019: Space available care at a military facility

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 2     | 387              | 1.44               | 108,807        | 1.47             | Not marked        |

**S19BQ03J -****What health plan will you be covered by and use for calendar year 2019: Don't know**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 21               | 0.08               | 6,595          | 0.09             | Marked            |
| 2     | 366              | 1.36               | 102,212        | 1.38             | Not marked        |

**S19BQ03K -****What health plan will you be covered by and use for calendar year 2019: No insurance coverage**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Did not answer    |
| C     | 8,441            | 31.36              | 2,369,890      | 31.91            | Should be skipped |
| 1     | 5                | 0.02               | 2,807          | 0.04             | Marked            |
| 2     | 382              | 1.42               | 106,000        | 1.43             | Not marked        |

**S19BR01 -****Are you covered by the same health plan in 2019**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,632           | 65.51              | 4,982,770      | 67.09            | Did not answer    |
| C     | 6                | 0.02               | 2,269          | 0.03             | Should be skipped |
| D     | 179              | 0.67               | 46,495         | 0.63             | Don't know        |
| N     | 408              | 1.52               | 93,964         | 1.27             | Valid skip        |
| 1     | 8,440            | 31.36              | 2,235,580      | 30.10            | Yes               |
| 2     | 252              | 0.94               | 65,829         | 0.89             | No                |

**S19BR02A -****Reason for not continuing health plan: Life event**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 113              | 0.42               | 29,899         | 0.40             | Marked            |
| 2     | 235              | 0.87               | 61,197         | 0.82             | Not marked        |

**S19BR02B -****Reason for not continuing health plan: Employer offered new health plan**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 20               | 0.07               | 11,031         | 0.15             | Marked            |
| 2     | 328              | 1.22               | 80,065         | 1.08             | Not marked        |

**S19BR02C -****Reason for not continuing health plan: Health needs changed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 11               | 0.04               | 2,645          | 0.04             | Marked            |
| 2     | 337              | 1.25               | 88,451         | 1.19             | Not marked        |

**S19BR02D -****Reason for not continuing health plan: Medical bills not covered by insurance**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 6                | 0.02               | 1,712          | 0.02             | Marked            |
| 2     | 342              | 1.27               | 89,384         | 1.20             | Not marked        |

**S19BR02E -****Reason for not continuing health plan: Lower annual deductible**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 7                | 0.03               | 2,210          | 0.03             | Marked            |
| 2     | 341              | 1.27               | 88,886         | 1.20             | Not marked        |

**S19BR02F -****Reason for not continuing health plan: Doctor charged more than insurance would pay**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 4                | 0.01               | 701            | 0.01             | Marked            |
| 2     | 344              | 1.28               | 90,394         | 1.22             | Not marked        |

**S19BR02G -****Reason for not continuing health plan: Insurance not accepted by doctor**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 5                | 0.02               | 375            | 0.01             | Marked            |
| 2     | 343              | 1.27               | 90,721         | 1.22             | Not marked        |

**S19BR02H -****Reason for not continuing health plan: Had to contact insurance because payment was denied or delayed**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 4                | 0.01               | 538            | 0.01             | Marked            |
| 2     | 344              | 1.28               | 90,558         | 1.22             | Not marked        |

**S19BR02I -****Reason for not continuing health plan: Copays too expensive**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 5                | 0.02               | 3,432          | 0.05             | Marked            |
| 2     | 343              | 1.27               | 87,664         | 1.18             | Not marked        |

**S19BR02J -****Reason for not continuing health plan: Not enough doctors in network**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 19               | 0.07               | 4,366          | 0.06             | Marked            |
| 2     | 329              | 1.22               | 86,730         | 1.17             | Not marked        |

**S19BR02K -****Reason for not continuing health plan: Premiums or enrollment fees too expensive**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 4                | 0.01               | 1,354          | 0.02             | Marked            |
| 2     | 344              | 1.28               | 89,742         | 1.21             | Not marked        |

**S19BR02L -****Reason for not continuing health plan: Other**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Did not answer    |
| C     | 9,033            | 33.56              | 2,378,308      | 32.02            | Should be skipped |
| 1     | 104              | 0.39               | 18,678         | 0.25             | Marked            |
| 2     | 244              | 0.91               | 72,418         | 0.98             | Not marked        |

**ONTIME -**

Responded within 8 weeks of mail-out

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| NO    | 129              | 0.48               | 28,545         | 0.38             | No              |
| YES   | 26,788           | 99.52              | 7,398,362      | 99.62            | Yes             |

**FLAG\_FIN -**

Final disposition

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 26,917           | 100.00             | 7,426,907      | 100.00           | Returned survey |

**DUPFLAG -**

Multiple response indicator

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| NO    | 26,801           | 99.57              | 7,399,620      | 99.63            | No              |
| YES   | 116              | 0.43               | 27,287         | 0.37             | Yes             |

**FNSTATUS -**

Final status

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value       |
|-------|------------------|--------------------|----------------|------------------|-----------------------|
| 11    | 26,917           | 100.00             | 7,426,907      | 100.00           | Elig, return complete |

**KEYCOUNT -**

Number of key questions answered

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 10    | 15               | 0.06               | 3,685          | 0.05             | 10              |
| 11    | 214              | 0.80               | 53,188         | 0.72             | 11              |
| 12    | 6                | 0.02               | 1,212          | 0.02             | 12              |
| 13    | 16               | 0.06               | 2,916          | 0.04             | 13              |
| 14    | 84               | 0.31               | 22,603         | 0.30             | 14              |
| 15    | 26               | 0.10               | 3,586          | 0.05             | 15              |
| 16    | 147              | 0.55               | 36,814         | 0.50             | 16              |
| 17    | 169              | 0.63               | 41,179         | 0.55             | 17              |
| 18    | 492              | 1.83               | 102,255        | 1.38             | 18              |
| 19    | 2,195            | 8.15               | 578,172        | 7.78             | 19              |
| 20    | 23,553           | 87.50              | 6,581,297      | 88.61            | 20              |



## WEB -

## Web survey indicator

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 3,661            | 13.60              | 1,016,328      | 13.68            | No              |
| 1     | 23,256           | 86.40              | 6,410,580      | 86.32            | Yes             |

## SURVTYPE -

## Web or Mail Survey

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 2     | 23,256           | 86.40              | 6,410,580      | 86.32            | Web survey      |
| 8     | 3,661            | 13.60              | 1,016,328      | 13.68            | Mail survey     |

## N1 -

## Coding Scheme Note 1

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 24,711           | 91.80              | 6,838,341      | 92.08            | 1               |
| 2     | 1,539            | 5.72               | 401,552        | 5.41             | 2               |
| 3     | 667              | 2.48               | 187,014        | 2.52             | 3               |

## N1BQ1 -

## Coding Scheme Note 1\_BQ1

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Not Applicable  |
| 1     | 349              | 1.30               | 107,464        | 1.45             | 1               |
| 2     | 210              | 0.78               | 47,372         | 0.64             | 2               |
| 3     | 43               | 0.16               | 17,797         | 0.24             | 3               |
| 4     | 7,847            | 29.15              | 2,202,398      | 29.65            | 4               |
| 5     | 35               | 0.13               | 12,656         | 0.17             | 5               |
| 6     | 344              | 1.28               | 91,010         | 1.23             | 6               |

## N1BQ2 -

## Coding Scheme Note 1\_BQ2

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,089           | 67.20              | 4,948,210      | 66.63            | Not Applicable  |
| 1     | 8,441            | 31.36              | 2,369,890      | 31.91            | 1               |
| 2     | 315              | 1.17               | 82,976         | 1.12             | 2               |
| 3     | 72               | 0.27               | 25,832         | 0.35             | 3               |

## N1BR1 -

## Coding Scheme Note 1\_BR1

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 17,536           | 65.15              | 4,957,503      | 66.75            | Not Applicable  |
| 1     | 414              | 1.54               | 96,234         | 1.30             | 1               |
| 2     | 8,619            | 32.02              | 2,282,074      | 30.73            | 2               |
| 3     | 246              | 0.91               | 64,258         | 0.87             | 3               |
| 4     | 102              | 0.38               | 26,838         | 0.36             | 4               |

## N2 -

## Coding Scheme Note 2

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 21               | 0.08               | 3,306          | 0.04             | 1               |
| 2     | 56               | 0.21               | 16,319         | 0.22             | 2               |
| 3     | 98               | 0.36               | 41,156         | 0.55             | 3               |
| 4     | 11,078           | 41.16              | 3,082,686      | 41.51            | 4               |
| 5     | 40               | 0.15               | 10,980         | 0.15             | 5               |
| 6     | 164              | 0.61               | 35,856         | 0.48             | 6               |
| 7     | 15,435           | 57.34              | 4,226,863      | 56.91            | 7               |
| 8     | 25               | 0.09               | 9,741          | 0.13             | 8               |

## N3 -

## Coding Scheme Note 3

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 14               | 0.05               | 4,469          | 0.06             | 1               |
| 2     | 69               | 0.26               | 14,688         | 0.20             | 2               |
| 3     | 193              | 0.72               | 54,141         | 0.73             | 3               |
| 4     | 22,684           | 84.27              | 6,472,743      | 87.15            | 4               |
| 5     | 16               | 0.06               | 2,883          | 0.04             | 5               |
| 6     | 101              | 0.38               | 26,616         | 0.36             | 6               |
| 7     | 3,821            | 14.20              | 846,616        | 11.40            | 7               |
| 8     | 19               | 0.07               | 4,753          | 0.06             | 8               |

## N4 -

## Coding Scheme Note 4

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 3,402            | 12.64              | 756,618        | 10.19            | 1               |
| 2     | 19               | 0.07               | 4,898          | 0.07             | 2               |
| 3     | 23,461           | 87.16              | 6,655,295      | 89.61            | 3               |
| 4     | 35               | 0.13               | 10,096         | 0.14             | 4               |

## N5 -

## Coding Scheme Note 5

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 3,421            | 12.71              | 761,516        | 10.25            | 1               |
| 2     | 13,515           | 50.21              | 4,027,332      | 54.23            | 2               |
| 3     | 92               | 0.34               | 28,068         | 0.38             | 3               |
| 4     | 22               | 0.08               | 6,863          | 0.09             | 4               |
| 5     | 9,850            | 36.59              | 2,597,058      | 34.97            | 5               |
| 6     | 17               | 0.06               | 6,070          | 0.08             | 6               |

## N6 -

## Coding Scheme Note 6

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 19,021           | 70.67              | 5,879,814      | 79.17            | 1               |
| 2     | 67               | 0.25               | 16,769         | 0.23             | 2               |
| 3     | 9                | 0.03               | 1,012          | 0.01             | 3               |
| 4     | 2                | 0.01               | 104            | 0.00             | 4               |
| 5     | 7,806            | 29.00              | 1,526,429      | 20.55            | 5               |
| 6     | 3                | 0.01               | 426            | 0.01             | 6               |
| 7     | 9                | 0.03               | 2,354          | 0.03             | 7               |

## N7 -

## Coding Scheme Note 7

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 7,811            | 29.02              | 1,526,959      | 20.56            | 1               |
| 2     | 1,927            | 7.16               | 435,712        | 5.87             | 2               |
| 3     | 6                | 0.02               | 2,196          | 0.03             | 3               |
| 4     | 17,173           | 63.80              | 5,462,041      | 73.54            | 4               |

## N8 -

## Coding Scheme Note 8

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 9,744            | 36.20              | 1,964,867      | 26.46            | 1               |
| 2     | 12,633           | 46.93              | 4,176,589      | 56.24            | 2               |
| 3     | 119              | 0.44               | 36,489         | 0.49             | 3               |
| 4     | 4,251            | 15.79              | 1,196,809      | 16.11            | 4               |
| 5     | 170              | 0.63               | 52,154         | 0.70             | 5               |

## N8\_01 -

## Coding Scheme Note 8\_01

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 7,811            | 29.02              | 1,526,959      | 20.56            | 1               |
| 2     | 3,786            | 14.07              | 1,855,368      | 24.98            | 2               |
| 3     | 15,140           | 56.25              | 3,989,140      | 53.71            | 3               |
| 4     | 180              | 0.67               | 55,441         | 0.75             | 4               |

## N9 -

## Coding Scheme Note 9

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 16,295           | 60.54              | 4,754,460      | 64.02            | 1               |
| 2     | 66               | 0.25               | 18,878         | 0.25             | 2               |
| 3     | 10,537           | 39.15              | 2,648,615      | 35.66            | 3               |
| 4     | 2                | 0.01               | 426            | 0.01             | 4               |
| 5     | 17               | 0.06               | 4,529          | 0.06             | 5               |

## N10 -

## Coding Scheme Note 10

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 10,539           | 39.15              | 2,649,041      | 35.67            | 1               |
| 2     | 15,692           | 58.30              | 4,632,958      | 62.38            | 2               |
| 3     | 19               | 0.07               | 6,013          | 0.08             | 3               |
| 4     | 602              | 2.24               | 123,385        | 1.66             | 4               |
| 5     | 65               | 0.24               | 15,511         | 0.21             | 5               |

## N10\_B1 -

## Coding Scheme Note 10\_B1

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Not Applicable  |
| 1     | 1,180            | 4.38               | 327,326        | 4.41             | 1               |
| 2     | 87               | 0.32               | 14,839         | 0.20             | 2               |
| 3     | 7,431            | 27.61              | 2,132,184      | 28.71            | 3               |
| 5     | 10               | 0.04               | 4,457          | 0.06             | 5               |

**N12 -**  
**Coding Scheme Note 12**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 9,283            | 34.49              | 2,410,501      | 32.46            | 1               |
| 2     | 45               | 0.17               | 10,432         | 0.14             | 2               |
| 3     | 95               | 0.35               | 22,986         | 0.31             | 3               |
| 4     | 17,274           | 64.18              | 4,931,776      | 66.40            | 4               |
| 5     | 220              | 0.82               | 51,212         | 0.69             | 5               |

**N13 -**  
**Coding Scheme Note 13**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 4,637            | 17.23              | 1,268,242      | 17.08            | 1               |
| 2     | 92               | 0.34               | 26,082         | 0.35             | 2               |
| 3     | 205              | 0.76               | 43,530         | 0.59             | 3               |
| 4     | 21,758           | 80.83              | 6,035,505      | 81.27            | 4               |
| 5     | 225              | 0.84               | 53,548         | 0.72             | 5               |

**N14 -**  
**Coding Scheme Note 14**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 4,005            | 14.88              | 1,413,437      | 19.03            | 1               |
| 2     | 32               | 0.12               | 7,915          | 0.11             | 2               |
| 3     | 370              | 1.37               | 128,115        | 1.73             | 3               |
| 4     | 22,286           | 82.80              | 5,825,256      | 78.43            | 4               |
| 5     | 224              | 0.83               | 52,185         | 0.70             | 5               |

**N15 -**  
**Coding Scheme Note 15**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 7,441            | 27.64              | 1,916,000      | 25.80            | 1               |
| 2     | 44               | 0.16               | 10,499         | 0.14             | 2               |
| 3     | 152              | 0.56               | 40,284         | 0.54             | 3               |
| 4     | 19,047           | 70.76              | 5,402,249      | 72.74            | 4               |
| 5     | 233              | 0.87               | 57,874         | 0.78             | 5               |

## N16 -

## Coding Scheme Note 16

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 6,255            | 23.24              | 1,594,652      | 21.47            | 1               |
| 2     | 53               | 0.20               | 16,377         | 0.22             | 2               |
| 3     | 65               | 0.24               | 22,404         | 0.30             | 3               |
| 4     | 20,295           | 75.40              | 5,732,693      | 77.19            | 4               |
| 5     | 249              | 0.93               | 60,781         | 0.82             | 5               |

## N17 -

## Coding Scheme Note 17

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 9,805            | 36.43              | 3,412,727      | 45.95            | 1               |
| 2     | 48               | 0.18               | 13,003         | 0.18             | 2               |
| 3     | 159              | 0.59               | 52,116         | 0.70             | 3               |
| 4     | 10,823           | 40.21              | 2,410,358      | 32.45            | 4               |
| 5     | 5,841            | 21.70              | 1,480,859      | 19.94            | 5               |
| 6     | 241              | 0.90               | 57,844         | 0.78             | 6               |

## N18 -

## Coding Scheme Note 18

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 3,198            | 11.88              | 795,751        | 10.71            | 1               |
| 2     | 23,666           | 87.92              | 6,617,345      | 89.10            | 2               |
| 3     | 52               | 0.19               | 12,991         | 0.17             | 3               |
| 4     | 1                | 0.00               | 821            | 0.01             | 4               |

## N19A -

## Coding Scheme Note 19A

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 9                | 0.03               | 1,417          | 0.02             | 1               |
| 2     | 139              | 0.52               | 33,678         | 0.45             | 2               |
| 4     | 168              | 0.62               | 40,089         | 0.54             | 4               |
| 8     | 14,418           | 53.56              | 3,691,845      | 49.71            | 8               |
| 9     | 4                | 0.01               | 1,743          | 0.02             | 9               |
| 10    | 97               | 0.36               | 27,908         | 0.38             | 10              |
| 11    | 12,079           | 44.87              | 3,629,713      | 48.87            | 11              |
| 13    | 3                | 0.01               | 515            | 0.01             | 13              |

## N19B -

## Coding Scheme Note 19B

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 14,586           | 54.19              | 3,731,934      | 50.25            | 1               |
| 2     | 97               | 0.36               | 27,908         | 0.38             | 2               |
| 3     | 12,234           | 45.45              | 3,667,066      | 49.38            | 3               |

## N20 -

## Coding Scheme Note 20

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 14,683           | 54.55              | 3,759,842      | 50.62            | 1               |
| 2     | 7,435            | 27.62              | 2,357,001      | 31.74            | 2               |
| 3     | 4,650            | 17.28              | 1,274,103      | 17.16            | 3               |
| 4     | 2                | 0.01               | 364            | 0.00             | 4               |
| 5     | 72               | 0.27               | 17,981         | 0.24             | 5               |
| 6     | 75               | 0.28               | 17,616         | 0.24             | 6               |

## N21 -

## Coding Scheme Note 21

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 14,683           | 54.55              | 3,759,842      | 50.62            | 1               |
| 2     | 83               | 0.31               | 21,620         | 0.29             | 2               |
| 4     | 166              | 0.62               | 34,521         | 0.46             | 4               |
| 5     | 142              | 0.53               | 38,027         | 0.51             | 5               |
| 6     | 653              | 2.43               | 160,278        | 2.16             | 6               |
| 7     | 11,022           | 40.95              | 3,368,032      | 45.35            | 7               |
| 12    | 168              | 0.62               | 44,587         | 0.60             | 12              |

## N21\_BG1 -

## Coding Scheme Note 21\_BG1

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Not Applicable  |
| 1     | 8,701            | 32.33              | 2,478,044      | 33.37            | 1               |
| 3     | 7                | 0.03               | 761            | 0.01             | 3               |

## N21\_BG2 -

## Coding Scheme Note 21\_BG2

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Not Applicable  |
| 1     | 8,704            | 32.34              | 2,472,840      | 33.30            | 1               |
| 3     | 4                | 0.01               | 5,966          | 0.08             | 3               |

## N21\_BG3 -

## Coding Scheme Note 21\_BG3

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Not Applicable  |
| 1     | 8,705            | 32.34              | 2,477,806      | 33.36            | 1               |
| 3     | 3                | 0.01               | 1,000          | 0.01             | 3               |

## N23\_BE -

## Coding Scheme Note 23\_BE

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 18,209           | 67.65              | 4,948,102      | 66.62            | Not Applicable  |
| 1     | 25               | 0.09               | 7,257          | 0.10             | 1               |
| 2     | 4,124            | 15.32              | 1,421,255      | 19.14            | 2               |
| 3     | 4,559            | 16.94              | 1,050,294      | 14.14            | 3               |

## N23\_HT -

## Coding Scheme Note 23\_HT

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 26,234           | 97.46              | 7,212,085      | 97.11            | 1               |
| 2     | 683              | 2.54               | 214,823        | 2.89             | 2               |

## N23\_WT -

## Coding Scheme Note 23\_WT

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 26,418           | 98.15              | 7,270,901      | 97.90            | 1               |
| 2     | 499              | 1.85               | 156,007        | 2.10             | 2               |

## N24 -

## Coding Scheme Note 24

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,291            | 4.80               | 326,112        | 4.39             | 1               |
| 2     | 1,029            | 3.82               | 273,542        | 3.68             | 2               |
| 3     | 1,029            | 3.82               | 175,859        | 2.37             | 3               |
| 4     | 65               | 0.24               | 20,539         | 0.28             | 4               |
| 5     | 22,483           | 83.53              | 6,377,786      | 85.87            | 5               |
| 6     | 1,020            | 3.79               | 253,070        | 3.41             | 6               |



**MISS\_1 -****Count of original survey responses (pre-cleaning): violates skip pattern**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 26,917           | 100.00             | 7,426,907      | 100.00           | 0 times         |

**MISS\_4 -****Count of original survey responses (pre-cleaning): incomplete grid error**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 26,917           | 100.00             | 7,426,907      | 100.00           | 0 times         |

**MISS\_5 -****Count of original survey responses (pre-cleaning): scalable response of don't know**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 18,118           | 67.31              | 4,980,599      | 67.06            | 0 times         |
| 1     | 6,967            | 25.88              | 1,861,551      | 25.06            | 1 time          |
| 2     | 1,640            | 6.09               | 528,866        | 7.12             | 2 times         |
| 3     | 157              | 0.58               | 48,053         | 0.65             | 3 times         |
| 4     | 25               | 0.09               | 5,690          | 0.08             | 4 times         |
| 5     | 10               | 0.04               | 2,149          | 0.03             | 5 times         |

**MISS\_6 -****Count of original survey responses (pre-cleaning): not applicable - valid skip**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 23,495           | 87.29              | 6,627,688      | 89.24            | 0 times         |
| 1     | 2,275            | 8.45               | 544,013        | 7.32             | 1 time          |
| 2     | 762              | 2.83               | 164,199        | 2.21             | 2 times         |
| 3     | 186              | 0.69               | 41,329         | 0.56             | 3 times         |
| 4     | 83               | 0.31               | 18,433         | 0.25             | 4 times         |
| 5     | 44               | 0.16               | 13,731         | 0.18             | 5 times         |
| 6     | 21               | 0.08               | 4,405          | 0.06             | 6 times         |
| 7     | 14               | 0.05               | 1,676          | 0.02             | 7 times         |
| 8     | 14               | 0.05               | 3,173          | 0.04             | 8 times         |
| 9     | 11               | 0.04               | 3,118          | 0.04             | 9 times         |
| 10    | 6                | 0.02               | 3,413          | 0.05             | 10 times        |
| 11    | 2                | 0.01               | 64             | 0.00             | 11 times        |
| 13    | 1                | 0.00               | 20             | 0.00             | 13 times        |
| 15    | 1                | 0.00               | 59             | 0.00             | 15 times        |
| 18    | 2                | 0.01               | 1,588          | 0.02             | 18 times        |

## MISS\_7 -

Count of original survey responses (pre-cleaning): out-of-range error

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 26,917           | 100.00             | 7,426,907      | 100.00           | 0 times         |

## MISS\_9 -

Count of original survey responses (pre-cleaning): no response - invalid skip

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 23,256           | 86.40              | 6,410,580      | 86.32            | 0 times         |
| 2     | 1                | 0.00               | 151            | 0.00             | 2 times         |
| 3     | 1                | 0.00               | 420            | 0.01             | 3 times         |
| 4     | 1                | 0.00               | 252            | 0.00             | 4 times         |
| 5     | 4                | 0.01               | 2,642          | 0.04             | 5 times         |
| 6     | 9                | 0.03               | 1,712          | 0.02             | 6 times         |
| 7     | 8                | 0.03               | 471            | 0.01             | 7 times         |
| 8     | 6                | 0.02               | 2,443          | 0.03             | 8 times         |
| 9     | 11               | 0.04               | 8,226          | 0.11             | 9 times         |
| 10    | 12               | 0.04               | 3,654          | 0.05             | 10 times        |
| 11    | 23               | 0.09               | 4,857          | 0.07             | 11 times        |
| 12    | 17               | 0.06               | 5,766          | 0.08             | 12 times        |
| 13    | 33               | 0.12               | 7,525          | 0.10             | 13 times        |
| 14    | 54               | 0.20               | 15,204         | 0.20             | 14 times        |
| 15    | 45               | 0.17               | 8,917          | 0.12             | 15 times        |
| 16    | 57               | 0.21               | 18,807         | 0.25             | 16 times        |
| 17    | 81               | 0.30               | 22,082         | 0.30             | 17 times        |
| 18    | 65               | 0.24               | 19,414         | 0.26             | 18 times        |
| 19    | 77               | 0.29               | 21,354         | 0.29             | 19 times        |
| 20    | 71               | 0.26               | 17,359         | 0.23             | 20 times        |
| 21    | 98               | 0.36               | 18,772         | 0.25             | 21 times        |
| 22    | 81               | 0.30               | 25,962         | 0.35             | 22 times        |
| 23    | 102              | 0.38               | 38,536         | 0.52             | 23 times        |
| 24    | 90               | 0.33               | 29,525         | 0.40             | 24 times        |
| 25    | 92               | 0.34               | 29,365         | 0.40             | 25 times        |
| 26    | 102              | 0.38               | 30,147         | 0.41             | 26 times        |
| 27    | 101              | 0.38               | 29,929         | 0.40             | 27 times        |
| 28    | 107              | 0.40               | 30,014         | 0.40             | 28 times        |
| 29    | 112              | 0.42               | 22,520         | 0.30             | 29 times        |
| 30    | 101              | 0.38               | 24,470         | 0.33             | 30 times        |
| 31    | 121              | 0.45               | 41,853         | 0.56             | 31 times        |
| 32    | 114              | 0.42               | 28,018         | 0.38             | 32 times        |
| 33    | 93               | 0.35               | 24,500         | 0.33             | 33 times        |
| 34    | 97               | 0.36               | 25,317         | 0.34             | 34 times        |
| 35    | 102              | 0.38               | 24,727         | 0.33             | 35 times        |
| 36    | 102              | 0.38               | 34,852         | 0.47             | 36 times        |
| 37    | 115              | 0.43               | 36,461         | 0.49             | 37 times        |
| 38    | 97               | 0.36               | 24,773         | 0.33             | 38 times        |

| Value    | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value  |
|----------|------------------|--------------------|----------------|------------------|------------------|
| 39       | 108              | 0.40               | 26,554         | 0.36             | 39 times         |
| 40 -- 81 | 1,150            | 4.27               | 308,775        | 4.16             | 40 or more times |

**MISS\_TOT -**

Total number of missing responses (pre-cleaning)

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 13,917           | 51.70              | 3,917,677      | 52.75            | 0 times         |
| 1     | 6,764            | 25.13              | 1,776,506      | 23.92            | 1 time          |
| 2     | 2,118            | 7.87               | 591,820        | 7.97             | 2 times         |
| 3     | 363              | 1.35               | 103,982        | 1.40             | 3 times         |
| 4     | 63               | 0.23               | 13,795         | 0.19             | 4 times         |
| 5     | 25               | 0.09               | 6,119          | 0.08             | 5 times         |
| 6     | 11               | 0.04               | 4,464          | 0.06             | 6 times         |
| 7     | 9                | 0.03               | 571            | 0.01             | 7 times         |
| 8     | 3                | 0.01               | 698            | 0.01             | 8 times         |
| 9     | 3                | 0.01               | 5,854          | 0.08             | 9 times         |
| 10    | 10               | 0.04               | 4,401          | 0.06             | 10 times        |
| 11    | 11               | 0.04               | 2,180          | 0.03             | 11 times        |
| 12    | 18               | 0.07               | 4,731          | 0.06             | 12 times        |
| 13    | 27               | 0.10               | 7,347          | 0.10             | 13 times        |
| 14    | 40               | 0.15               | 11,255         | 0.15             | 14 times        |
| 15    | 40               | 0.15               | 9,073          | 0.12             | 15 times        |
| 16    | 59               | 0.22               | 20,594         | 0.28             | 16 times        |
| 17    | 57               | 0.21               | 10,006         | 0.13             | 17 times        |
| 18    | 72               | 0.27               | 26,640         | 0.36             | 18 times        |
| 19    | 85               | 0.32               | 21,626         | 0.29             | 19 times        |
| 20    | 71               | 0.26               | 23,163         | 0.31             | 20 times        |
| 21    | 79               | 0.29               | 14,261         | 0.19             | 21 times        |
| 22    | 87               | 0.32               | 24,344         | 0.33             | 22 times        |
| 23    | 90               | 0.33               | 25,883         | 0.35             | 23 times        |
| 24    | 88               | 0.33               | 28,862         | 0.39             | 24 times        |
| 25    | 102              | 0.38               | 21,689         | 0.29             | 25 times        |
| 26    | 95               | 0.35               | 27,055         | 0.36             | 26 times        |
| 27    | 102              | 0.38               | 35,377         | 0.48             | 27 times        |
| 28    | 97               | 0.36               | 37,679         | 0.51             | 28 times        |
| 29    | 92               | 0.34               | 20,691         | 0.28             | 29 times        |
| 30    | 106              | 0.39               | 19,949         | 0.27             | 30 times        |
| 31    | 127              | 0.47               | 50,865         | 0.68             | 31 times        |
| 32    | 113              | 0.42               | 30,964         | 0.42             | 32 times        |
| 33    | 99               | 0.37               | 22,592         | 0.30             | 33 times        |
| 34    | 97               | 0.36               | 18,684         | 0.25             | 34 times        |
| 35    | 102              | 0.38               | 29,412         | 0.40             | 35 times        |
| 36    | 105              | 0.39               | 30,995         | 0.42             | 36 times        |
| 37    | 112              | 0.42               | 37,778         | 0.51             | 37 times        |
| 38    | 98               | 0.36               | 22,369         | 0.30             | 38 times        |

| Value    | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value  |
|----------|------------------|--------------------|----------------|------------------|------------------|
| 39       | 108              | 0.40               | 24,476         | 0.33             | 39 times         |
| 40 -- 84 | 1,252            | 4.65               | 340,481        | 4.58             | 40 or more times |

**DHAFLAG -  
DHA Flag**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 0     | 25,611           | 95.15              | 6,872,881      | 92.54            | Not DHA         |
| 1     | 1,306            | 4.85               | 554,026        | 7.46             | DHA             |

**XENRLLMT -  
Enrollment in TRICARE Prime**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value           |
|-------|------------------|--------------------|----------------|------------------|---------------------------|
| .     | 188              | 0.70               | 44,893         | 0.60             | Missing/Unknown           |
| 1     | 8,998            | 33.43              | 1,634,621      | 22.01            | Active Duty - under 65    |
| 2     | 11,847           | 44.01              | 1,989,710      | 26.79            | Enrolled - under 65       |
| 3     | 4,585            | 17.03              | 1,497,249      | 20.16            | Not enrolled - under 65   |
| 4     | 1,129            | 4.19               | 1,986,265      | 26.74            | Not enrolled - 65 or over |
| 5     | 170              | 0.63               | 274,169        | 3.69             | Enrolled - 65 or over     |

**XENR\_PCM -  
Enrollment by PCM type**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                |
|-------|------------------|--------------------|----------------|------------------|--------------------------------|
| .     | 188              | 0.70               | 44,893         | 0.60             | Missing/Unknown                |
| 1     | 8,998            | 33.43              | 1,634,621      | 22.01            | Active Duty - under 65         |
| 2     | 10,681           | 39.68              | 1,217,146      | 16.39            | Enrolled - under 65, Mil PCM   |
| 3     | 1,166            | 4.33               | 772,564        | 10.40            | Enrolled - under 65, Civ PCM   |
| 4     | 4,585            | 17.03              | 1,497,249      | 20.16            | Not enrolled - under 65        |
| 5     | 1,129            | 4.19               | 1,986,265      | 26.74            | Not enrolled - 65 or over      |
| 6     | 145              | 0.54               | 232,380        | 3.13             | Enrolled - 65 or over, Mil PCM |
| 7     | 25               | 0.09               | 41,788         | 0.56             | Enrolled - 65 or over, Civ PCM |

**XINS\_COV -  
Insurance coverage**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                |
|-------|------------------|--------------------|----------------|------------------|--------------------------------|
| .     | 2,076            | 7.71               | 671,927        | 9.05             | Missing/Unknown                |
| 1     | 8,998            | 33.43              | 1,634,621      | 22.01            | Prime-under 65 Active Duty     |
| 2     | 9,288            | 34.51              | 1,460,477      | 19.66            | Prime-under 65 Non-active Duty |
| 3     | 1,981            | 7.36               | 597,097        | 8.04             | Select                         |
| 4     | 1,302            | 4.84               | 1,790,084      | 24.10            | Medicare                       |
| 5     | 1,595            | 5.93               | 592,776        | 7.98             | Other civilian insurance       |

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| 6     | 12               | 0.04               | 21,043         | 0.28             | Prime,65 or over                      |
| 7     | 167              | 0.62               | 53,712         | 0.72             | TRICARE Plus                          |
| 8     | 1,039            | 3.86               | 320,658        | 4.32             | Veterans Administration (VA)          |
| 9     | 253              | 0.94               | 188,215        | 2.53             | TRICARE Reserve Select                |
| 10    | 148              | 0.55               | 61,912         | 0.83             | TRICARE Retired Reserve               |
| 12    | 6                | 0.02               | 1,145          | 0.02             | Continued Health Care Benefit Program |
| 13    | 33               | 0.12               | 14,893         | 0.20             | TRICARE Young Adult Prime             |
| 14    | 19               | 0.07               | 18,347         | 0.25             | TRICARE Young Adult Select Enrollees  |

**XBENCAT -  
Beneficiary category**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                 |
|-------|------------------|--------------------|----------------|------------------|---------------------------------|
| .     | 7                | 0.03               | 3,469          | 0.05             | Missing/Other                   |
| 1     | 7,701            | 28.61              | 1,410,723      | 18.99            | Active Duty                     |
| 2     | 3,796            | 14.10              | 625,050        | 8.42             | Dependent of Active Duty        |
| 3     | 1,205            | 4.48               | 202,697        | 2.73             | Active Reservist                |
| 4     | 596              | 2.21               | 101,918        | 1.37             | Dependent of Active Reservist   |
| 5     | 266              | 0.99               | 147,679        | 1.99             | Inactive Reservist              |
| 6     | 179              | 0.67               | 122,981        | 1.66             | Dependent of Inactive Reservist |
| 7     | 11,686           | 43.41              | 2,515,221      | 33.87            | Retired or dependent<65         |
| 8     | 1,481            | 5.50               | 2,297,171      | 30.93            | Retired or dependent>65         |

**XENR\_RSV -  
Enrollment by PCM type - reservist**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value               |
|-------|------------------|--------------------|----------------|------------------|-------------------------------|
| .     | 188              | 0.70               | 44,893         | 0.60             | Missing/Unknown               |
| 1     | 7,700            | 28.61              | 1,410,655      | 18.99            | Active Duty - under 65        |
| 2     | 10,681           | 39.68              | 1,217,146      | 16.39            | Enrolled - under 65, Mil PCM  |
| 3     | 1,166            | 4.33               | 772,564        | 10.40            | Enrolled - under 65, Civ PCM  |
| 4     | 4,585            | 17.03              | 1,497,249      | 20.16            | Not enrolled - under 65       |
| 5     | 1,129            | 4.19               | 1,986,265      | 26.74            | Not enrolled - 65 or over     |
| 6     | 145              | 0.54               | 232,380        | 3.13             | Enrolled - 65 or over,Mil PCM |
| 7     | 25               | 0.09               | 41,788         | 0.56             | Enrolled - 65 or over,Civ PCM |
| 8     | 1,298            | 4.82               | 223,966        | 3.02             | Reservists - under 65         |

## XINS\_RSV -

## Insurance coverage - reservist

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                       |
|-------|------------------|--------------------|----------------|------------------|---------------------------------------|
| .     | 2,076            | 7.71               | 671,927        | 9.05             | Missing/Unknown                       |
| 1     | 7,700            | 28.61              | 1,410,655      | 18.99            | Prime-under 65 Active Duty            |
| 2     | 9,288            | 34.51              | 1,460,477      | 19.66            | Prime-under 65 Non-active Duty        |
| 3     | 1,981            | 7.36               | 597,097        | 8.04             | Select                                |
| 4     | 1,302            | 4.84               | 1,790,084      | 24.10            | Medicare                              |
| 5     | 1,595            | 5.93               | 592,776        | 7.98             | Other civilian insurance              |
| 6     | 12               | 0.04               | 21,043         | 0.28             | Prime,65 or over                      |
| 7     | 167              | 0.62               | 53,712         | 0.72             | TRICARE Plus                          |
| 8     | 1,039            | 3.86               | 320,658        | 4.32             | Veterans Administration (VA)          |
| 9     | 253              | 0.94               | 188,215        | 2.53             | TRICARE Reserve Select                |
| 10    | 1,298            | 4.82               | 223,966        | 3.02             | Prime-under 65 Reservists             |
| 11    | 148              | 0.55               | 61,912         | 0.83             | TRICARE Retired Reserve               |
| 13    | 6                | 0.02               | 1,145          | 0.02             | Continued Health Care Benefit Program |
| 14    | 33               | 0.12               | 14,893         | 0.20             | TRICARE Young Adult Prime             |
| 15    | 19               | 0.07               | 18,347         | 0.25             | TRICARE Young Adult Select Enrollees  |

## XREGION -

## Region

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value         |
|-------|------------------|--------------------|----------------|------------------|-------------------------|
| .     | 708              | 2.63               | 122,001        | 1.64             | Missing data            |
| 1     | 2,841            | 10.55              | 1,029,201      | 13.86            | Northeast               |
| 2     | 1,970            | 7.32               | 798,919        | 10.76            | Mid-Atlantic            |
| 3     | 2,757            | 10.24              | 927,611        | 12.49            | Southeast               |
| 4     | 2,194            | 8.15               | 503,268        | 6.78             | Gulfsouth               |
| 5     | 1,273            | 4.73               | 656,586        | 8.84             | Heartland               |
| 6     | 2,530            | 9.40               | 845,861        | 11.39            | Southwest               |
| 7     | 1,698            | 6.31               | 392,122        | 5.28             | Central 7               |
| 8     | 3,407            | 12.66              | 760,821        | 10.24            | Central 8               |
| 9     | 2,366            | 8.79               | 401,684        | 5.41             | Southern California     |
| 10    | 504              | 1.87               | 166,144        | 2.24             | Golden Gate             |
| 11    | 1,037            | 3.85               | 348,660        | 4.69             | Northwest               |
| 12    | 329              | 1.22               | 110,888        | 1.49             | Hawaii                  |
| 13    | 1,408            | 5.23               | 119,269        | 1.61             | Europe                  |
| 14    | 1,106            | 4.11               | 148,198        | 2.00             | Western Pacific Command |
| 15    | 460              | 1.71               | 31,363         | 0.42             | TRICARE Latin America   |
| 16    | 329              | 1.22               | 64,313         | 0.87             | Alaska                  |

**XTNEXRG2 -**

Revised TNEX Region - Definitions changed as of FY2019

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 13,652           | 50.72              | 4,843,149      | 65.21            | East            |
| 2     | 9,681            | 35.97              | 2,250,885      | 30.31            | West            |
| 3     | 3,584            | 13.32              | 332,873        | 4.48             | Overseas        |

**USA -**

CONUS/OCONUS indicator

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 714              | 2.65               | 122,271        | 1.65             | Invalid/Missing |
| 0     | 2,968            | 11.03              | 298,559        | 4.02             | Not in USA      |
| 1     | 23,235           | 86.32              | 7,006,077      | 94.33            | In USA          |

**XOCONUS -**

Overseas Europe/Pacific/Latin indicator

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value         |
|-------|------------------|--------------------|----------------|------------------|-------------------------|
| .     | 23,943           | 88.95              | 7,128,078      | 95.98            | In Conus/Missing Region |
| 1     | 1,402            | 5.21               | 118,999        | 1.60             | Europe                  |
| 2     | 1,112            | 4.13               | 148,468        | 2.00             | Western Pacific         |
| 3     | 460              | 1.71               | 31,363         | 0.42             | Latin America           |

**OUTCATCH -**

Out of catchment area indicator

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value        |
|-------|------------------|--------------------|----------------|------------------|------------------------|
| 0     | 21,014           | 78.07              | 3,888,747      | 52.36            | Catchment areas        |
| 1     | 5,903            | 21.93              | 3,538,161      | 47.64            | Out of catchment areas |

**XSEXA -**

Male or female (recode)

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 14,683           | 54.55              | 3,759,842      | 50.62            | Male            |
| 2     | 12,234           | 45.45              | 3,667,066      | 49.38            | Female          |

**XBMICAT -**  
**Body mass index category**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 2,017            | 7.49               | 592,166        | 7.97             | Missing data    |
| 1     | 164              | 0.61               | 62,897         | 0.85             | Underweight     |
| 2     | 7,552            | 28.06              | 2,186,423      | 29.44            | Normal weight   |
| 3     | 10,601           | 39.38              | 2,715,769      | 36.57            | Overweight      |
| 4     | 6,216            | 23.09              | 1,751,459      | 23.58            | Obese           |
| 5     | 367              | 1.36               | 118,193        | 1.59             | Morbidly obese  |

**XBNFGRP -**  
**Constructed beneficiary group**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value      |
|-------|------------------|--------------------|----------------|------------------|----------------------|
| .     | 232              | 0.86               | 238,312        | 3.21             | TRS/Missing/Unknown  |
| 1     | 8,998            | 33.43              | 1,634,621      | 22.01            | Active Duty <65      |
| 2     | 4,513            | 16.77              | 738,114        | 9.94             | Family of Active <65 |
| 3     | 11,875           | 44.12              | 2,555,426      | 34.41            | Ret/Surv/Fam <65     |
| 4     | 1,299            | 4.83               | 2,260,434      | 30.44            | Ret/Surv/Fam 65+     |

**XSERVAFF -**  
**Service affiliation**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 4,456            | 16.55              | 1,266,478      | 17.05            | Army            |
| 2     | 10,411           | 38.68              | 1,024,526      | 13.79            | Air Force       |
| 3     | 4,505            | 16.74              | 1,048,906      | 14.12            | Navy            |
| 4     | 6,261            | 23.26              | 3,700,490      | 49.83            | Other           |
| 5     | 1,284            | 4.77               | 386,508        | 5.20             | DHA             |

**KMILOPQY -**  
**Outpatient visits to military facility**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 8,891            | 33.03              | 2,496,526      | 33.61            | No response       |
| 1     | 8,193            | 30.44              | 3,488,258      | 46.97            | None              |
| 2     | 1,584            | 5.88               | 238,941        | 3.22             | 1 visit           |
| 3     | 2,314            | 8.60               | 334,193        | 4.50             | 2 visits          |
| 4     | 1,980            | 7.36               | 280,764        | 3.78             | 3 visits          |
| 5     | 1,520            | 5.65               | 206,510        | 2.78             | 4 visits          |
| 6     | 1,737            | 6.45               | 259,603        | 3.50             | 5 to 9 visits     |
| 7     | 698              | 2.59               | 122,112        | 1.64             | 10 or more visits |



**KCIVOPQY -****Outpatient visits to civilian facility**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value   |
|-------|------------------|--------------------|----------------|------------------|-------------------|
| .     | 8,890            | 33.03              | 2,498,802      | 33.65            | No response       |
| 1     | 12,339           | 45.84              | 1,979,947      | 26.66            | None              |
| 2     | 649              | 2.41               | 308,986        | 4.16             | 1 visit           |
| 3     | 1,064            | 3.95               | 532,221        | 7.17             | 2 visits          |
| 4     | 928              | 3.45               | 485,134        | 6.53             | 3 visits          |
| 5     | 922              | 3.43               | 500,532        | 6.74             | 4 visits          |
| 6     | 1,360            | 5.05               | 788,659        | 10.62            | 5 to 9 visits     |
| 7     | 765              | 2.84               | 332,627        | 4.48             | 10 or more visits |

**KCIVINS -****Beneficiary covered by civilian insurance**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 1     | 1,833            | 6.81               | 724,098        | 9.75             | Yes             |
| 2     | 25,084           | 93.19              | 6,702,809      | 90.25            | No              |

**HP\_PRNTL -****Pregnant in last year received care in 1st trimester**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value                                 |
|-------|------------------|--------------------|----------------|------------------|---|
| .     | 11,283           | 41.92              | 3,437,337      | 46.28            | Missing/Unknown/3 mnths prg now/not prg past yr |
| N     | 14,683           | 54.55              | 3,759,842      | 50.62            | NA - male                                       |
| 1     | 851              | 3.16               | 205,115        | 2.76             | Yes   |
| 2     | 100              | 0.37               | 24,613         | 0.33             | No  |

**HP\_MAMOG -****Women age 40 and over: mammography in past 2 years**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 19,911           | 73.97              | 5,183,530      | 69.79            | Missing/Unknown/NA |
| 1     | 5,818            | 21.61              | 1,849,696      | 24.91            | Yes                |
| 2     | 1,188            | 4.41               | 393,682        | 5.30             | No                 |

**HP\_MAM50 -****Women age 50 and over: mammography in past 2 years**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 21,772           | 80.89              | 5,544,168      | 74.65            | Missing/Unknown/NA |
| 1     | 4,427            | 16.45              | 1,576,238      | 21.22            | Yes                |
| 2     | 718              | 2.67               | 306,501        | 4.13             | No                 |

**HP\_PAP -****All women: pap smear in last 3 years**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 14,902           | 55.36              | 3,815,673      | 51.38            | Missing/Unknown/NA |
| 1     | 8,949            | 33.25              | 2,368,428      | 31.89            | Yes                |
| 2     | 3,066            | 11.39              | 1,242,807      | 16.73            | No                 |

**HP\_BP -****Blood pressure check in last 2 years and know results**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| .     | 448              | 1.66               | 125,985        | 1.70             | Unknown         |
| 1     | 24,574           | 91.30              | 6,853,350      | 92.28            | Yes             |
| 2     | 1,895            | 7.04               | 447,572        | 6.03             | No              |

**HP\_FLU -****Age 65 and older: flu shot in last 12 months**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 25,441           | 94.52              | 5,137,895      | 69.18            | Missing/Unknown/NA |
| 1     | 1,144            | 4.25               | 1,802,405      | 24.27            | Yes                |
| 2     | 332              | 1.23               | 486,608        | 6.55             | No                 |

**HP\_OBESE -****Obese or morbidly obese**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 2,017            | 7.49               | 592,166        | 7.97             | Missing/Unknown/NA |
| 1     | 6,583            | 24.46              | 1,869,652      | 25.17            | Yes                |
| 2     | 18,317           | 68.05              | 4,965,089      | 66.85            | No                 |

**HP\_SMOKE -****Advised to quit smoking in last 12 months**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 24,018           | 89.23              | 6,703,678      | 90.26            | Missing/Unknown/NA |
| 1     | 2,339            | 8.69               | 579,484        | 7.80             | Yes                |
| 2     | 560              | 2.08               | 143,745        | 1.94             | No                 |

**HP\_SMKH3 -****Smoker under HEDIS definition (modified)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 989              | 3.67               | 253,398        | 3.41             | Missing/Unknown/NA |
| 1     | 1,715            | 6.37               | 427,050        | 5.75             | Yes                |
| 2     | 24,213           | 89.95              | 6,746,459      | 90.84            | No                 |

**HP\_CESH3 -****Had smoking cessation counseling - HEDIS (modified)**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value    |
|-------|------------------|--------------------|----------------|------------------|--------------------|
| .     | 24,067           | 89.41              | 6,719,408      | 90.47            | Missing/Unknown/NA |
| 1     | 2,321            | 8.62               | 573,421        | 7.72             | Yes                |
| 2     | 529              | 1.97               | 134,078        | 1.81             | No                 |

**POSTCELL -****Poststratification cell for new weights**

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 09999 | 228              | 0.85               | 232,921        | 3.14             | 09999           |
| 10001 | 236              | 0.88               | 10,204         | 0.14             | 10001           |
| 10003 | 149              | 0.55               | 13,042         | 0.18             | 10003           |
| 10004 | 327              | 1.21               | 10,421         | 0.14             | 10004           |
| 10005 | 100              | 0.37               | 18,135         | 0.24             | 10005           |
| 10006 | 157              | 0.58               | 19,514         | 0.26             | 10006           |
| 10008 | 337              | 1.25               | 7,379          | 0.10             | 10008           |
| 10009 | 142              | 0.53               | 18,804         | 0.25             | 10009           |
| 10010 | 145              | 0.54               | 12,791         | 0.17             | 10010           |
| 10013 | 248              | 0.92               | 9,386          | 0.13             | 10013           |
| 10014 | 120              | 0.45               | 21,186         | 0.29             | 10014           |
| 10018 | 333              | 1.24               | 4,824          | 0.06             | 10018           |
| 10019 | 197              | 0.73               | 5,217          | 0.07             | 10019           |
| 10024 | 82               | 0.30               | 56,421         | 0.76             | 10024           |
| 10026 | 202              | 0.75               | 5,074          | 0.07             | 10026           |
| 10028 | 93               | 0.35               | 12,823         | 0.17             | 10028           |
| 10029 | 106              | 0.39               | 79,365         | 1.07             | 10029           |
| 10030 | 92               | 0.34               | 17,789         | 0.24             | 10030           |
| 10032 | 84               | 0.31               | 47,832         | 0.64             | 10032           |

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 10033 | 308              | 1.14               | 18,087         | 0.24             | 10033           |
| 10038 | 108              | 0.40               | 45,789         | 0.62             | 10038           |
| 10039 | 112              | 0.42               | 48,192         | 0.65             | 10039           |
| 10042 | 130              | 0.48               | 23,341         | 0.31             | 10042           |
| 10043 | 254              | 0.94               | 7,993          | 0.11             | 10043           |
| 10045 | 149              | 0.55               | 26,064         | 0.35             | 10045           |
| 10046 | 405              | 1.50               | 9,752          | 0.13             | 10046           |
| 10047 | 117              | 0.43               | 35,006         | 0.47             | 10047           |
| 10048 | 105              | 0.39               | 41,798         | 0.56             | 10048           |
| 10049 | 80               | 0.30               | 37,779         | 0.51             | 10049           |
| 10051 | 320              | 1.19               | 10,194         | 0.14             | 10051           |
| 10052 | 111              | 0.41               | 55,451         | 0.75             | 10052           |
| 10053 | 200              | 0.74               | 6,461          | 0.09             | 10053           |
| 10055 | 157              | 0.58               | 14,654         | 0.20             | 10055           |
| 10056 | 110              | 0.41               | 21,090         | 0.28             | 10056           |
| 10057 | 115              | 0.43               | 26,532         | 0.36             | 10057           |
| 10058 | 150              | 0.56               | 11,721         | 0.16             | 10058           |
| 10060 | 89               | 0.33               | 52,473         | 0.71             | 10060           |
| 10061 | 145              | 0.54               | 13,047         | 0.18             | 10061           |
| 10062 | 140              | 0.52               | 11,239         | 0.15             | 10062           |
| 10064 | 86               | 0.32               | 14,094         | 0.19             | 10064           |
| 10066 | 151              | 0.56               | 20,835         | 0.28             | 10066           |
| 10067 | 175              | 0.65               | 27,911         | 0.38             | 10067           |
| 10068 | 135              | 0.50               | 11,529         | 0.16             | 10068           |
| 10069 | 154              | 0.57               | 46,171         | 0.62             | 10069           |
| 10073 | 124              | 0.46               | 17,127         | 0.23             | 10073           |
| 10074 | 274              | 1.02               | 3,244          | 0.04             | 10074           |
| 10075 | 115              | 0.43               | 19,369         | 0.26             | 10075           |
| 10076 | 225              | 0.84               | 7,995          | 0.11             | 10076           |
| 10077 | 223              | 0.83               | 6,746          | 0.09             | 10077           |
| 10078 | 150              | 0.56               | 17,432         | 0.23             | 10078           |
| 10079 | 137              | 0.51               | 31,423         | 0.42             | 10079           |
| 10083 | 334              | 1.24               | 9,418          | 0.13             | 10083           |
| 10086 | 135              | 0.50               | 12,109         | 0.16             | 10086           |
| 10089 | 93               | 0.35               | 77,989         | 1.05             | 10089           |
| 10090 | 215              | 0.80               | 7,754          | 0.10             | 10090           |
| 10091 | 79               | 0.29               | 58,001         | 0.78             | 10091           |
| 10092 | 90               | 0.33               | 13,834         | 0.19             | 10092           |
| 10094 | 180              | 0.67               | 9,137          | 0.12             | 10094           |
| 10095 | 180              | 0.67               | 22,961         | 0.31             | 10095           |
| 10096 | 124              | 0.46               | 13,053         | 0.18             | 10096           |
| 10098 | 116              | 0.43               | 17,419         | 0.23             | 10098           |
| 10100 | 132              | 0.49               | 17,293         | 0.23             | 10100           |
| 10101 | 194              | 0.72               | 8,654          | 0.12             | 10101           |
| 10103 | 77               | 0.29               | 13,849         | 0.19             | 10103           |
| 10104 | 81               | 0.30               | 14,917         | 0.20             | 10104           |
| 10105 | 124              | 0.46               | 14,203         | 0.19             | 10105           |

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 10108 | 101              | 0.38               | 49,707         | 0.67             | 10108           |
| 10109 | 133              | 0.49               | 64,128         | 0.86             | 10109           |
| 10110 | 81               | 0.30               | 75,889         | 1.02             | 10110           |
| 10112 | 136              | 0.51               | 6,769          | 0.09             | 10112           |
| 10113 | 233              | 0.87               | 11,398         | 0.15             | 10113           |
| 10117 | 129              | 0.48               | 31,950         | 0.43             | 10117           |
| 10118 | 215              | 0.80               | 11,053         | 0.15             | 10118           |
| 10119 | 153              | 0.57               | 11,110         | 0.15             | 10119           |
| 10120 | 136              | 0.51               | 22,989         | 0.31             | 10120           |
| 10121 | 139              | 0.52               | 16,883         | 0.23             | 10121           |
| 10122 | 131              | 0.49               | 14,929         | 0.20             | 10122           |
| 10123 | 174              | 0.65               | 66,595         | 0.90             | 10123           |
| 10124 | 83               | 0.31               | 84,832         | 1.14             | 10124           |
| 10125 | 118              | 0.44               | 72,494         | 0.98             | 10125           |
| 10126 | 88               | 0.33               | 30,734         | 0.41             | 10126           |
| 10127 | 119              | 0.44               | 15,599         | 0.21             | 10127           |
| 10128 | 286              | 1.06               | 7,144          | 0.10             | 10128           |
| 10129 | 188              | 0.70               | 6,579          | 0.09             | 10129           |
| 10131 | 136              | 0.51               | 7,204          | 0.10             | 10131           |
| 10231 | 174              | 0.65               | 9,178          | 0.12             | 10231           |
| 10248 | 185              | 0.69               | 6,491          | 0.09             | 10248           |
| 10252 | 147              | 0.55               | 16,677         | 0.22             | 10252           |
| 10280 | 134              | 0.50               | 18,984         | 0.26             | 10280           |
| 10306 | 211              | 0.78               | 12,573         | 0.17             | 10306           |
| 10310 | 380              | 1.41               | 4,737          | 0.06             | 10310           |
| 10330 | 82               | 0.30               | 21,729         | 0.29             | 10330           |
| 10356 | 212              | 0.79               | 8,420          | 0.11             | 10356           |
| 10364 | 156              | 0.58               | 7,371          | 0.10             | 10364           |
| 10366 | 174              | 0.65               | 16,675         | 0.22             | 10366           |
| 10378 | 120              | 0.45               | 14,849         | 0.20             | 10378           |
| 10385 | 135              | 0.50               | 15,961         | 0.21             | 10385           |
| 10387 | 95               | 0.35               | 8,689          | 0.12             | 10387           |
| 10405 | 108              | 0.40               | 11,386         | 0.15             | 10405           |
| 10407 | 116              | 0.43               | 9,363          | 0.13             | 10407           |
| 10508 | 139              | 0.52               | 16,224         | 0.22             | 10508           |
| 10607 | 115              | 0.43               | 27,226         | 0.37             | 10607           |
| 10609 | 130              | 0.48               | 23,288         | 0.31             | 10609           |
| 10612 | 120              | 0.45               | 28,463         | 0.38             | 10612           |
| 10620 | 188              | 0.70               | 9,119          | 0.12             | 10620           |
| 10621 | 101              | 0.38               | 25,807         | 0.35             | 10621           |
| 10622 | 109              | 0.40               | 29,775         | 0.40             | 10622           |
| 10633 | 155              | 0.58               | 11,884         | 0.16             | 10633           |
| 10804 | 141              | 0.52               | 10,657         | 0.14             | 10804           |
| 10805 | 395              | 1.47               | 4,347          | 0.06             | 10805           |
| 10806 | 177              | 0.66               | 13,297         | 0.18             | 10806           |
| 16034 | 113              | 0.42               | 11,211         | 0.15             | 16034           |
| 16215 | 316              | 1.17               | 4,607          | 0.06             | 16215           |

| Value | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value |
|-------|------------------|--------------------|----------------|------------------|-----------------|
| 17139 | 152              | 0.56               | 12,200         | 0.16             | 17139           |
| 19001 | 581              | 2.16               | 227,533        | 3.06             | 19001           |
| 19003 | 528              | 1.96               | 130,738        | 1.76             | 19003           |
| 19004 | 551              | 2.05               | 60,547         | 0.82             | 19004           |
| 29001 | 647              | 2.40               | 568,205        | 7.65             | 29001           |
| 29003 | 524              | 1.95               | 206,819        | 2.78             | 29003           |
| 39001 | 1,741            | 6.47               | 897,271        | 12.08            | 39001           |
| 39003 | 1,338            | 4.97               | 352,043        | 4.74             | 39003           |
| 39004 | 1,362            | 5.06               | 44,832         | 0.60             | 39004           |
| 69001 | 762              | 2.83               | 1,583,632      | 21.32            | 69001           |
| 69003 | 538              | 2.00               | 681,859        | 9.18             | 69003           |

**BWT -****Basic sampling weight**

| Value               | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value            |
|---------------------|------------------|--------------------|----------------|------------------|----------------------------|
| 3.956 -- 6.963      | 3,151            | 11.71              | 44,701         | 0.60             | Minimum to 10th Percentile |
| 6.970 -- 9.485      | 3,640            | 13.52              | 126,358        | 1.70             | >10th to 25th Percentile   |
| 9.549 -- 32.035     | 6,718            | 24.96              | 575,031        | 7.74             | >25th to 50th Percentile   |
| 32.177 -- 103.355   | 6,664            | 24.76              | 1,205,172      | 16.23            | >50th to 75th Percentile   |
| 104.573 -- 235.108  | 4,056            | 15.07              | 1,798,024      | 24.21            | >75th to 90th Percentile   |
| 241.113 -- 2194.359 | 2,688            | 9.99               | 3,677,620      | 49.52            | >90th to 100th Percentile  |

**FWRWT -****Final quarterly weight**

| Value                | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value            |
|----------------------|------------------|--------------------|----------------|------------------|----------------------------|
| 10.207 -- 31.764     | 2,728            | 10.13              | 20,354         | 0.27             | Minimum to 10th Percentile |
| 31.813 -- 84.445     | 4,057            | 15.07              | 74,174         | 1.00             | >10th to 25th Percentile   |
| 84.548 -- 270.502    | 6,679            | 24.81              | 376,447        | 5.07             | >25th to 50th Percentile   |
| 270.840 -- 830.096   | 6,604            | 24.53              | 1,052,430      | 14.17            | >50th to 75th Percentile   |
| 831.595 -- 2165.481  | 4,232            | 15.72              | 1,824,410      | 24.56            | >75th to 90th Percentile   |
| 2168.773 -- 17879.57 | 2,617            | 9.72               | 4,079,092      | 54.92            | >90th to 100th Percentile  |

**CFWT -****Combined Annual NEW Weight**

| Value               | Unweighted Count | Unweighted Percent | Weighted Count | Weighted Percent | Formatted Value            |
|---------------------|------------------|--------------------|----------------|------------------|----------------------------|
| 3.402 -- 10.897     | 2,913            | 10.82              | 22,354         | 0.30             | Minimum to 10th Percentile |
| 10.940 -- 28.453    | 4,005            | 14.88              | 75,945         | 1.02             | >10th to 25th Percentile   |
| 28.507 -- 90.451    | 6,556            | 24.36              | 373,580        | 5.03             | >25th to 50th Percentile   |
| 90.632 -- 277.485   | 6,769            | 25.15              | 1,100,036      | 14.81            | >50th to 75th Percentile   |
| 278.684 -- 721.827  | 4,057            | 15.07              | 1,775,900      | 23.91            | >75th to 90th Percentile   |
| 722.924 -- 5959.857 | 2,617            | 9.72               | 4,079,092      | 54.92            | >90th to 100th Percentile  |

## QUARTERLY FREQUENCIES

MPRID -  
Unique MPR identifier

| Value                | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|----------------------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 00056230 -- 17927308 | 00000001--99999999 | 8,828                  | 100.00     | 9,381                  | 100.00     | 8,708                  | 100.00     |
| Value                | Formatted Value    | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 00056230 -- 17927308 | 00000001--99999999 | 7,436,093              | 100.00     | 7,408,212              | 100.00     | 7,436,418              | 100.00     |

SVCSMPL -  
Branch of service sampling variable

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Army            | 2,737                  | 31.00      | 2,721                  | 29.01      | 2,672                  | 30.68      |
| 2     | Navy            | 1,798                  | 20.37      | 1,862                  | 19.85      | 1,683                  | 19.33      |
| 3     | Marine Corps    | 486                    | 5.51       | 470                    | 5.01       | 417                    | 4.79       |
| 4     | Air Force       | 3,511                  | 39.77      | 4,060                  | 43.28      | 3,671                  | 42.16      |
| 5     | Coast Guard     | 227                    | 2.57       | 191                    | 2.04       | 213                    | 2.45       |
| 6     | Other/Unknown   | 69                     | 0.78       | 77                     | 0.82       | 52                     | 0.60       |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Army            | 2,856,437              | 38.41      | 2,802,642              | 37.83      | 2,970,863              | 39.95      |
| 2     | Navy            | 1,517,758              | 20.41      | 1,535,295              | 20.72      | 1,586,954              | 21.34      |
| 3     | Marine Corps    | 586,217                | 7.88       | 512,534                | 6.92       | 520,522                | 7.00       |
| 4     | Air Force       | 2,192,738              | 29.49      | 2,263,747              | 30.56      | 2,021,977              | 27.19      |
| 5     | Coast Guard     | 233,295                | 3.14       | 233,681                | 3.15       | 307,615                | 4.14       |
| 6     | Other/Unknown   | 49,647                 | 0.67       | 60,313                 | 0.81       | 28,486                 | 0.38       |

SEXSMPL -  
Sex sampling variable

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Male            | 4,545                  | 51.48      | 5,348                  | 57.01      | 4,732                  | 54.34      |
| 2     | Female          | 4,283                  | 48.52      | 4,033                  | 42.99      | 3,976                  | 45.66      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Male            | 3,745,033              | 50.36      | 3,835,989              | 51.78      | 3,607,521              | 48.51      |
| 2     | Female          | 3,691,060              | 49.64      | 3,572,223              | 48.22      | 3,828,897              | 51.49      |

STRATUM -  
Sampling stratum

| Value   | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0999911 | 0999911         | 74                     | 0.84       | 65                     | 0.69       | 89                     | 1.02       |
| 1000103 | 1000103         | 30                     | 0.34       | 38                     | 0.41       | 46                     | 0.53       |
| 1000106 | 1000106         | 32                     | 0.36       | 51                     | 0.54       | 39                     | 0.45       |
| 1000301 | 1000301         | 9                      | 0.10       | 29                     | 0.31       | 12                     | 0.14       |
| 1000303 | 1000303         | 15                     | 0.17       | 13                     | 0.14       | 13                     | 0.15       |
| 1000306 | 1000306         | 12                     | 0.14       | 28                     | 0.30       | 18                     | 0.21       |
| 1000401 | 1000401         | 17                     | 0.19       | 31                     | 0.33       | 21                     | 0.24       |
| 1000403 | 1000403         | 84                     | 0.95       | 92                     | 0.98       | 82                     | 0.94       |
| 1000501 | 1000501         | 10                     | 0.11       | 28                     | 0.30       | 15                     | 0.17       |
| 1000503 | 1000503         | 10                     | 0.11       | 10                     | 0.11       | 10                     | 0.11       |
| 1000506 | 1000506         | 6                      | 0.07       | 5                      | 0.05       | 6                      | 0.07       |
| 1000601 | 1000601         | 28                     | 0.32       | 29                     | 0.31       | 18                     | 0.21       |
| 1000603 | 1000603         | 8                      | 0.09       | 16                     | 0.17       | 9                      | 0.10       |
| 1000606 | 1000606         | 19                     | 0.22       | 21                     | 0.22       | 9                      | 0.10       |
| 1000801 | 1000801         | 15                     | 0.17       | 29                     | 0.31       | 18                     | 0.21       |
| 1000803 | 1000803         | 79                     | 0.89       | 106                    | 1.13       | 90                     | 1.03       |
| 1000901 | 1000901         | 14                     | 0.16       | 25                     | 0.27       | 20                     | 0.23       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1000903 | 1000903         | 8                      | 0.09       | 3                      | 0.03       | 7                      | 0.08       |
| 1000906 | 1000906         | 18                     | 0.20       | 24                     | 0.26       | 23                     | 0.26       |
| 1001001 | 1001001         | 21                     | 0.24       | 36                     | 0.38       | 27                     | 0.31       |
| 1001003 | 1001003         | 10                     | 0.11       | 12                     | 0.13       | 9                      | 0.10       |
| 1001006 | 1001006         | 8                      | 0.09       | 13                     | 0.14       | 9                      | 0.10       |
| 1001301 | 1001301         | 26                     | 0.29       | 27                     | 0.29       | 18                     | 0.21       |
| 1001303 | 1001303         | 55                     | 0.62       | 65                     | 0.69       | 57                     | 0.65       |
| 1001401 | 1001401         | 17                     | 0.19       | 27                     | 0.29       | 12                     | 0.14       |
| 1001403 | 1001403         | 9                      | 0.10       | 4                      | 0.04       | 7                      | 0.08       |
| 1001406 | 1001406         | 13                     | 0.15       | 18                     | 0.19       | 13                     | 0.15       |
| 1001801 | 1001801         | 21                     | 0.24       | .                      | .          | .                      | .          |
| 1001803 | 1001803         | 33                     | 0.37       | 136                    | 1.45       | 143                    | 1.64       |
| 1001901 | 1001901         | 18                     | 0.20       | 27                     | 0.29       | 26                     | 0.30       |
| 1001903 | 1001903         | 39                     | 0.44       | 40                     | 0.43       | 47                     | 0.54       |
| 1002401 | 1002401         | 12                     | 0.14       | 12                     | 0.13       | 5                      | 0.06       |
| 1002403 | 1002403         | 8                      | 0.09       | 6                      | 0.06       | 10                     | 0.11       |
| 1002406 | 1002406         | 11                     | 0.12       | 5                      | 0.05       | 13                     | 0.15       |
| 1002601 | 1002601         | 14                     | 0.16       | 26                     | 0.28       | 14                     | 0.16       |
| 1002603 | 1002603         | 43                     | 0.49       | 47                     | 0.50       | 58                     | 0.67       |
| 1002801 | 1002801         | 13                     | 0.15       | 13                     | 0.14       | 11                     | 0.13       |
| 1002803 | 1002803         | 10                     | 0.11       | 10                     | 0.11       | 10                     | 0.11       |
| 1002806 | 1002806         | 9                      | 0.10       | 10                     | 0.11       | 7                      | 0.08       |
| 1002901 | 1002901         | 13                     | 0.15       | 26                     | 0.28       | 9                      | 0.10       |
| 1002903 | 1002903         | 11                     | 0.12       | 5                      | 0.05       | 6                      | 0.07       |
| 1002906 | 1002906         | 17                     | 0.19       | 6                      | 0.06       | 13                     | 0.15       |
| 1003001 | 1003001         | 12                     | 0.14       | 18                     | 0.19       | 10                     | 0.11       |
| 1003003 | 1003003         | 10                     | 0.11       | 5                      | 0.05       | 10                     | 0.11       |
| 1003006 | 1003006         | 11                     | 0.12       | 6                      | 0.06       | 10                     | 0.11       |
| 1003201 | 1003201         | 8                      | 0.09       | 11                     | 0.12       | 6                      | 0.07       |
| 1003203 | 1003203         | 6                      | 0.07       | 4                      | 0.04       | 12                     | 0.14       |
| 1003206 | 1003206         | 14                     | 0.16       | 11                     | 0.12       | 12                     | 0.14       |
| 1003301 | 1003301         | 4                      | 0.05       | 5                      | 0.05       | 3                      | 0.03       |
| 1003303 | 1003303         | 85                     | 0.96       | 120                    | 1.28       | 91                     | 1.05       |
| 1003801 | 1003801         | 15                     | 0.17       | 23                     | 0.25       | 9                      | 0.10       |
| 1003803 | 1003803         | 6                      | 0.07       | 6                      | 0.06       | 8                      | 0.09       |
| 1003806 | 1003806         | 10                     | 0.11       | 23                     | 0.25       | 8                      | 0.09       |
| 1003901 | 1003901         | 10                     | 0.11       | 20                     | 0.21       | 15                     | 0.17       |
| 1003903 | 1003903         | 4                      | 0.05       | 4                      | 0.04       | 6                      | 0.07       |
| 1003906 | 1003906         | 13                     | 0.15       | 24                     | 0.26       | 16                     | 0.18       |
| 1004201 | 1004201         | 5                      | 0.06       | 27                     | 0.29       | 19                     | 0.22       |
| 1004203 | 1004203         | 6                      | 0.07       | 4                      | 0.04       | 9                      | 0.10       |
| 1004206 | 1004206         | 16                     | 0.18       | 26                     | 0.28       | 18                     | 0.21       |
| 1004301 | 1004301         | 7                      | 0.08       | 30                     | 0.32       | 29                     | 0.33       |
| 1004303 | 1004303         | 46                     | 0.52       | 84                     | 0.90       | 58                     | 0.67       |
| 1004501 | 1004501         | 12                     | 0.14       | 20                     | 0.21       | 13                     | 0.15       |
| 1004503 | 1004503         | 11                     | 0.12       | 5                      | 0.05       | 14                     | 0.16       |
| 1004506 | 1004506         | 26                     | 0.29       | 28                     | 0.30       | 20                     | 0.23       |
| 1004601 | 1004601         | 9                      | 0.10       | 19                     | 0.20       | 13                     | 0.15       |
| 1004603 | 1004603         | 105                    | 1.19       | 130                    | 1.39       | 129                    | 1.48       |
| 1004701 | 1004701         | 15                     | 0.17       | 20                     | 0.21       | 21                     | 0.24       |
| 1004703 | 1004703         | 10                     | 0.11       | 5                      | 0.05       | 10                     | 0.11       |
| 1004706 | 1004706         | 8                      | 0.09       | 23                     | 0.25       | 5                      | 0.06       |
| 1004801 | 1004801         | 8                      | 0.09       | 11                     | 0.12       | 13                     | 0.15       |
| 1004803 | 1004803         | 17                     | 0.19       | 11                     | 0.12       | 11                     | 0.13       |
| 1004806 | 1004806         | 7                      | 0.08       | 19                     | 0.20       | 8                      | 0.09       |
| 1004901 | 1004901         | 10                     | 0.11       | 12                     | 0.13       | 11                     | 0.13       |
| 1004903 | 1004903         | 10                     | 0.11       | 4                      | 0.04       | 2                      | 0.02       |
| 1004906 | 1004906         | 6                      | 0.07       | 15                     | 0.16       | 10                     | 0.11       |
| 1005103 | 1005103         | 70                     | 0.79       | 106                    | 1.13       | 106                    | 1.22       |
| 1005106 | 1005106         | 13                     | 0.15       | 17                     | 0.18       | 8                      | 0.09       |
| 1005201 | 1005201         | 12                     | 0.14       | 25                     | 0.27       | 15                     | 0.17       |
| 1005203 | 1005203         | 15                     | 0.17       | 7                      | 0.07       | 12                     | 0.14       |
| 1005206 | 1005206         | 9                      | 0.10       | 11                     | 0.12       | 5                      | 0.06       |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1005301 | 1005301         | 20                     | 0.23       | 31                     | 0.33       | 26                     | 0.30       |
| 1005303 | 1005303         | 38                     | 0.43       | 47                     | 0.50       | 38                     | 0.44       |
| 1005501 | 1005501         | 23                     | 0.26       | 25                     | 0.27       | 26                     | 0.30       |
| 1005503 | 1005503         | 10                     | 0.11       | 10                     | 0.11       | 12                     | 0.14       |
| 1005506 | 1005506         | 10                     | 0.11       | 20                     | 0.21       | 21                     | 0.24       |
| 1005601 | 1005601         | 9                      | 0.10       | 10                     | 0.11       | 8                      | 0.09       |
| 1005603 | 1005603         | 9                      | 0.10       | 33                     | 0.35       | 30                     | 0.34       |
| 1005606 | 1005606         | 11                     | 0.12       | .                      | .          | .                      | .          |
| 1005701 | 1005701         | 16                     | 0.18       | 24                     | 0.26       | 12                     | 0.14       |
| 1005703 | 1005703         | 14                     | 0.16       | 5                      | 0.05       | 10                     | 0.11       |
| 1005706 | 1005706         | 10                     | 0.11       | 11                     | 0.12       | 13                     | 0.15       |
| 1005801 | 1005801         | 22                     | 0.25       | 20                     | 0.21       | 14                     | 0.16       |
| 1005803 | 1005803         | 12                     | 0.14       | 15                     | 0.16       | 13                     | 0.15       |
| 1005806 | 1005806         | 18                     | 0.20       | 20                     | 0.21       | 16                     | 0.18       |
| 1006001 | 1006001         | 13                     | 0.15       | 11                     | 0.12       | 9                      | 0.10       |
| 1006003 | 1006003         | 10                     | 0.11       | 11                     | 0.12       | 9                      | 0.10       |
| 1006006 | 1006006         | 11                     | 0.12       | 9                      | 0.10       | 6                      | 0.07       |
| 1006101 | 1006101         | 14                     | 0.16       | 24                     | 0.26       | 20                     | 0.23       |
| 1006103 | 1006103         | 8                      | 0.09       | 12                     | 0.13       | 17                     | 0.20       |
| 1006106 | 1006106         | 22                     | 0.25       | 17                     | 0.18       | 11                     | 0.13       |
| 1006201 | 1006201         | 15                     | 0.17       | 46                     | 0.49       | 27                     | 0.31       |
| 1006203 | 1006203         | 12                     | 0.14       | 8                      | 0.09       | 7                      | 0.08       |
| 1006206 | 1006206         | 4                      | 0.05       | 13                     | 0.14       | 8                      | 0.09       |
| 1006401 | 1006401         | 6                      | 0.07       | 15                     | 0.16       | 12                     | 0.14       |
| 1006403 | 1006403         | 12                     | 0.14       | 11                     | 0.12       | 4                      | 0.05       |
| 1006406 | 1006406         | 8                      | 0.09       | 12                     | 0.13       | 6                      | 0.07       |
| 1006601 | 1006601         | 18                     | 0.20       | 35                     | 0.37       | 27                     | 0.31       |
| 1006603 | 1006603         | 9                      | 0.10       | 12                     | 0.13       | 7                      | 0.08       |
| 1006606 | 1006606         | 15                     | 0.17       | 16                     | 0.17       | 12                     | 0.14       |
| 1006701 | 1006701         | 16                     | 0.18       | 32                     | 0.34       | 19                     | 0.22       |
| 1006703 | 1006703         | 19                     | 0.22       | 11                     | 0.12       | 17                     | 0.20       |
| 1006706 | 1006706         | 13                     | 0.15       | 31                     | 0.33       | 17                     | 0.20       |
| 1006801 | 1006801         | 10                     | 0.11       | 18                     | 0.19       | 13                     | 0.15       |
| 1006803 | 1006803         | 14                     | 0.16       | 15                     | 0.16       | 11                     | 0.13       |
| 1006806 | 1006806         | 14                     | 0.16       | 29                     | 0.31       | 11                     | 0.13       |
| 1006901 | 1006901         | 17                     | 0.19       | 23                     | 0.25       | 27                     | 0.31       |
| 1006903 | 1006903         | 12                     | 0.14       | 12                     | 0.13       | 14                     | 0.16       |
| 1006906 | 1006906         | 15                     | 0.17       | 17                     | 0.18       | 17                     | 0.20       |
| 1007301 | 1007301         | 8                      | 0.09       | 28                     | 0.30       | 22                     | 0.25       |
| 1007303 | 1007303         | 4                      | 0.05       | 4                      | 0.04       | 10                     | 0.11       |
| 1007306 | 1007306         | 12                     | 0.14       | 20                     | 0.21       | 16                     | 0.18       |
| 1007403 | 1007403         | 92                     | 1.04       | 100                    | 1.07       | 82                     | 0.94       |
| 1007501 | 1007501         | 14                     | 0.16       | 12                     | 0.13       | 20                     | 0.23       |
| 1007503 | 1007503         | 12                     | 0.14       | 3                      | 0.03       | 14                     | 0.16       |
| 1007506 | 1007506         | 12                     | 0.14       | 14                     | 0.15       | 14                     | 0.16       |
| 1007601 | 1007601         | 25                     | 0.28       | 26                     | 0.28       | 32                     | 0.37       |
| 1007603 | 1007603         | 44                     | 0.50       | 51                     | 0.54       | 47                     | 0.54       |
| 1007701 | 1007701         | 14                     | 0.16       | 31                     | 0.33       | 30                     | 0.34       |
| 1007703 | 1007703         | 47                     | 0.53       | 56                     | 0.60       | 45                     | 0.52       |
| 1007801 | 1007801         | 13                     | 0.15       | 29                     | 0.31       | 15                     | 0.17       |
| 1007803 | 1007803         | 10                     | 0.11       | 7                      | 0.07       | 10                     | 0.11       |
| 1007806 | 1007806         | 17                     | 0.19       | 31                     | 0.33       | 18                     | 0.21       |
| 1007901 | 1007901         | 17                     | 0.19       | 23                     | 0.25       | 18                     | 0.21       |
| 1007903 | 1007903         | 11                     | 0.12       | 5                      | 0.05       | 5                      | 0.06       |
| 1007906 | 1007906         | 20                     | 0.23       | 26                     | 0.28       | 12                     | 0.14       |
| 1008301 | 1008301         | 20                     | 0.23       | 35                     | 0.37       | 29                     | 0.33       |
| 1008303 | 1008303         | 80                     | 0.91       | 99                     | 1.06       | 71                     | 0.82       |
| 1008601 | 1008601         | 13                     | 0.15       | 20                     | 0.21       | 14                     | 0.16       |
| 1008603 | 1008603         | 24                     | 0.27       | 29                     | 0.31       | 35                     | 0.40       |
| 1008901 | 1008901         | 6                      | 0.07       | 18                     | 0.19       | 10                     | 0.11       |
| 1008903 | 1008903         | 10                     | 0.11       | 11                     | 0.12       | 9                      | 0.10       |
| 1008906 | 1008906         | 11                     | 0.12       | 8                      | 0.09       | 10                     | 0.11       |
| 1009001 | 1009001         | 26                     | 0.29       | 35                     | 0.37       | 33                     | 0.38       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1009003 | 1009003         | 36                     | 0.41       | 45                     | 0.48       | 40                     | 0.46       |
| 1009101 | 1009101         | 5                      | 0.06       | 26                     | 0.28       | 10                     | 0.11       |
| 1009103 | 1009103         | 4                      | 0.05       | 3                      | 0.03       | 5                      | 0.06       |
| 1009106 | 1009106         | 10                     | 0.11       | 8                      | 0.09       | 8                      | 0.09       |
| 1009201 | 1009201         | 17                     | 0.19       | 18                     | 0.19       | 10                     | 0.11       |
| 1009203 | 1009203         | 9                      | 0.10       | 5                      | 0.05       | 8                      | 0.09       |
| 1009206 | 1009206         | 5                      | 0.06       | 10                     | 0.11       | 8                      | 0.09       |
| 1009401 | 1009401         | 22                     | 0.25       | 32                     | 0.34       | 33                     | 0.38       |
| 1009403 | 1009403         | 30                     | 0.34       | 29                     | 0.31       | 34                     | 0.39       |
| 1009501 | 1009501         | 19                     | 0.22       | 20                     | 0.21       | 16                     | 0.18       |
| 1009503 | 1009503         | 20                     | 0.23       | 7                      | 0.07       | 15                     | 0.17       |
| 1009506 | 1009506         | 23                     | 0.26       | 33                     | 0.35       | 27                     | 0.31       |
| 1009601 | 1009601         | 18                     | 0.20       | 30                     | 0.32       | 9                      | 0.10       |
| 1009603 | 1009603         | 9                      | 0.10       | 14                     | 0.15       | 6                      | 0.07       |
| 1009606 | 1009606         | 13                     | 0.15       | 16                     | 0.17       | 9                      | 0.10       |
| 1009801 | 1009801         | 8                      | 0.09       | 16                     | 0.17       | 15                     | 0.17       |
| 1009803 | 1009803         | 4                      | 0.05       | 12                     | 0.13       | 8                      | 0.09       |
| 1009806 | 1009806         | 17                     | 0.19       | 25                     | 0.27       | 11                     | 0.13       |
| 1010001 | 1010001         | 24                     | 0.27       | 26                     | 0.28       | 12                     | 0.14       |
| 1010003 | 1010003         | 5                      | 0.06       | 16                     | 0.17       | 16                     | 0.18       |
| 1010006 | 1010006         | 7                      | 0.08       | 16                     | 0.17       | 10                     | 0.11       |
| 1010101 | 1010101         | 25                     | 0.28       | 32                     | 0.34       | 35                     | 0.40       |
| 1010103 | 1010103         | 34                     | 0.39       | 45                     | 0.48       | 23                     | 0.26       |
| 1010301 | 1010301         | 5                      | 0.06       | 9                      | 0.10       | 10                     | 0.11       |
| 1010303 | 1010303         | 7                      | 0.08       | 9                      | 0.10       | 11                     | 0.13       |
| 1010306 | 1010306         | 6                      | 0.07       | 11                     | 0.12       | 9                      | 0.10       |
| 1010401 | 1010401         | 6                      | 0.07       | 15                     | 0.16       | 14                     | 0.16       |
| 1010403 | 1010403         | 4                      | 0.05       | 6                      | 0.06       | 8                      | 0.09       |
| 1010406 | 1010406         | 5                      | 0.06       | 6                      | 0.06       | 17                     | 0.20       |
| 1010501 | 1010501         | 18                     | 0.20       | 14                     | 0.15       | 11                     | 0.13       |
| 1010503 | 1010503         | 7                      | 0.08       | 11                     | 0.12       | 9                      | 0.10       |
| 1010506 | 1010506         | 12                     | 0.14       | 24                     | 0.26       | 18                     | 0.21       |
| 1010801 | 1010801         | 9                      | 0.10       | 19                     | 0.20       | 11                     | 0.13       |
| 1010803 | 1010803         | 8                      | 0.09       | 13                     | 0.14       | 12                     | 0.14       |
| 1010806 | 1010806         | 10                     | 0.11       | 9                      | 0.10       | 10                     | 0.11       |
| 1010901 | 1010901         | 11                     | 0.12       | 19                     | 0.20       | 11                     | 0.13       |
| 1010903 | 1010903         | 12                     | 0.14       | 7                      | 0.07       | 15                     | 0.17       |
| 1010906 | 1010906         | 11                     | 0.12       | 28                     | 0.30       | 19                     | 0.22       |
| 1011001 | 1011001         | 11                     | 0.12       | 11                     | 0.12       | 10                     | 0.11       |
| 1011003 | 1011003         | 9                      | 0.10       | 7                      | 0.07       | 4                      | 0.05       |
| 1011006 | 1011006         | 7                      | 0.08       | 16                     | 0.17       | 6                      | 0.07       |
| 1011201 | 1011201         | 25                     | 0.28       | 43                     | 0.46       | 23                     | 0.26       |
| 1011203 | 1011203         | 13                     | 0.15       | 16                     | 0.17       | 16                     | 0.18       |
| 1011301 | 1011301         | 31                     | 0.35       | 60                     | 0.64       | 31                     | 0.36       |
| 1011303 | 1011303         | 34                     | 0.39       | 42                     | 0.45       | 35                     | 0.40       |
| 1011701 | 1011701         | 12                     | 0.14       | 19                     | 0.20       | 9                      | 0.10       |
| 1011703 | 1011703         | 13                     | 0.15       | 9                      | 0.10       | 9                      | 0.10       |
| 1011706 | 1011706         | 17                     | 0.19       | 25                     | 0.27       | 16                     | 0.18       |
| 1011801 | 1011801         | 11                     | 0.12       | 20                     | 0.21       | 21                     | 0.24       |
| 1011803 | 1011803         | 44                     | 0.50       | 69                     | 0.74       | 50                     | 0.57       |
| 1011901 | 1011901         | 16                     | 0.18       | 36                     | 0.38       | 24                     | 0.28       |
| 1011903 | 1011903         | 6                      | 0.07       | 13                     | 0.14       | 11                     | 0.13       |
| 1011906 | 1011906         | 16                     | 0.18       | 16                     | 0.17       | 15                     | 0.17       |
| 1012001 | 1012001         | 13                     | 0.15       | 25                     | 0.27       | 18                     | 0.21       |
| 1012003 | 1012003         | 9                      | 0.10       | 10                     | 0.11       | 10                     | 0.11       |
| 1012006 | 1012006         | 16                     | 0.18       | 21                     | 0.22       | 14                     | 0.16       |
| 1012101 | 1012101         | 6                      | 0.07       | 17                     | 0.18       | 13                     | 0.15       |
| 1012103 | 1012103         | 18                     | 0.20       | 9                      | 0.10       | 12                     | 0.14       |
| 1012106 | 1012106         | 17                     | 0.19       | 25                     | 0.27       | 22                     | 0.25       |
| 1012201 | 1012201         | 15                     | 0.17       | 25                     | 0.27       | 14                     | 0.16       |
| 1012203 | 1012203         | 12                     | 0.14       | 6                      | 0.06       | 12                     | 0.14       |
| 1012206 | 1012206         | 16                     | 0.18       | 19                     | 0.20       | 12                     | 0.14       |
| 1012301 | 1012301         | 18                     | 0.20       | 32                     | 0.34       | 14                     | 0.16       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1012303 | 1012303         | 13                     | 0.15       | 7                      | 0.07       | 15                     | 0.17       |
| 1012306 | 1012306         | 15                     | 0.17       | 40                     | 0.43       | 20                     | 0.23       |
| 1012401 | 1012401         | 10                     | 0.11       | 18                     | 0.19       | 8                      | 0.09       |
| 1012403 | 1012403         | 8                      | 0.09       | 6                      | 0.06       | 7                      | 0.08       |
| 1012406 | 1012406         | 10                     | 0.11       | 7                      | 0.07       | 9                      | 0.10       |
| 1012501 | 1012501         | 11                     | 0.12       | 21                     | 0.22       | 15                     | 0.17       |
| 1012503 | 1012503         | 8                      | 0.09       | 12                     | 0.13       | 11                     | 0.13       |
| 1012506 | 1012506         | 15                     | 0.17       | 10                     | 0.11       | 15                     | 0.17       |
| 1012601 | 1012601         | 14                     | 0.16       | 9                      | 0.10       | 7                      | 0.08       |
| 1012603 | 1012603         | 10                     | 0.11       | 5                      | 0.05       | 4                      | 0.05       |
| 1012606 | 1012606         | 11                     | 0.12       | 16                     | 0.17       | 12                     | 0.14       |
| 1012701 | 1012701         | 16                     | 0.18       | 28                     | 0.30       | 20                     | 0.23       |
| 1012703 | 1012703         | 7                      | 0.08       | 9                      | 0.10       | 12                     | 0.14       |
| 1012706 | 1012706         | 10                     | 0.11       | 11                     | 0.12       | 6                      | 0.07       |
| 1012801 | 1012801         | 27                     | 0.31       | 31                     | 0.33       | 20                     | 0.23       |
| 1012803 | 1012803         | 68                     | 0.77       | 78                     | 0.83       | 62                     | 0.71       |
| 1012901 | 1012901         | 15                     | 0.17       | 24                     | 0.26       | 14                     | 0.16       |
| 1012903 | 1012903         | 43                     | 0.49       | 51                     | 0.54       | 41                     | 0.47       |
| 1013101 | 1013101         | 14                     | 0.16       | 27                     | 0.29       | 22                     | 0.25       |
| 1013103 | 1013103         | 28                     | 0.32       | 23                     | 0.25       | 22                     | 0.25       |
| 1023101 | 1023101         | 24                     | 0.27       | 26                     | 0.28       | 13                     | 0.15       |
| 1023103 | 1023103         | 38                     | 0.43       | 44                     | 0.47       | 29                     | 0.33       |
| 1024801 | 1024801         | 23                     | 0.26       | 31                     | 0.33       | 30                     | 0.34       |
| 1024803 | 1024803         | 33                     | 0.37       | 37                     | 0.39       | 31                     | 0.36       |
| 1025201 | 1025201         | 16                     | 0.18       | 27                     | 0.29       | 29                     | 0.33       |
| 1025203 | 1025203         | 9                      | 0.10       | 11                     | 0.12       | 14                     | 0.16       |
| 1025206 | 1025206         | 13                     | 0.15       | 19                     | 0.20       | 9                      | 0.10       |
| 1028001 | 1028001         | 14                     | 0.16       | 22                     | 0.23       | 20                     | 0.23       |
| 1028003 | 1028003         | 20                     | 0.23       | 14                     | 0.15       | 14                     | 0.16       |
| 1028006 | 1028006         | 13                     | 0.15       | 13                     | 0.14       | 4                      | 0.05       |
| 1030601 | 1030601         | 20                     | 0.23       | 47                     | 0.50       | 35                     | 0.40       |
| 1030603 | 1030603         | 32                     | 0.36       | 44                     | 0.47       | 33                     | 0.38       |
| 1031001 | 1031001         | 21                     | 0.24       | .                      | .          | .                      | .          |
| 1031003 | 1031003         | 42                     | 0.48       | 153                    | 1.63       | 164                    | 1.88       |
| 1033001 | 1033001         | 15                     | 0.17       | 13                     | 0.14       | 13                     | 0.15       |
| 1033003 | 1033003         | 11                     | 0.12       | 6                      | 0.06       | 4                      | 0.05       |
| 1033006 | 1033006         | 7                      | 0.08       | 5                      | 0.05       | 8                      | 0.09       |
| 1035601 | 1035601         | 15                     | 0.17       | 30                     | 0.32       | 19                     | 0.22       |
| 1035603 | 1035603         | 37                     | 0.42       | 68                     | 0.72       | 43                     | 0.49       |
| 1036401 | 1036401         | 21                     | 0.24       | 32                     | 0.34       | 29                     | 0.33       |
| 1036403 | 1036403         | 23                     | 0.26       | 30                     | 0.32       | 21                     | 0.24       |
| 1036601 | 1036601         | 16                     | 0.18       | 17                     | 0.18       | 21                     | 0.24       |
| 1036603 | 1036603         | 14                     | 0.16       | 8                      | 0.09       | 13                     | 0.15       |
| 1036606 | 1036606         | 22                     | 0.25       | 45                     | 0.48       | 18                     | 0.21       |
| 1037801 | 1037801         | 10                     | 0.11       | 12                     | 0.13       | 12                     | 0.14       |
| 1037803 | 1037803         | 14                     | 0.16       | 17                     | 0.18       | 8                      | 0.09       |
| 1037806 | 1037806         | 9                      | 0.10       | 23                     | 0.25       | 15                     | 0.17       |
| 1038501 | 1038501         | 18                     | 0.20       | 43                     | 0.46       | 25                     | 0.29       |
| 1038503 | 1038503         | 11                     | 0.12       | .                      | .          | .                      | .          |
| 1038506 | 1038506         | 19                     | 0.22       | 12                     | 0.13       | 7                      | 0.08       |
| 1038701 | 1038701         | 7                      | 0.08       | 6                      | 0.06       | 3                      | 0.03       |
| 1038703 | 1038703         | 7                      | 0.08       | 6                      | 0.06       | 10                     | 0.11       |
| 1038706 | 1038706         | 16                     | 0.18       | 21                     | 0.22       | 19                     | 0.22       |
| 1040501 | 1040501         | 12                     | 0.14       | 15                     | 0.16       | 8                      | 0.09       |
| 1040503 | 1040503         | 8                      | 0.09       | 6                      | 0.06       | 7                      | 0.08       |
| 1040506 | 1040506         | 14                     | 0.16       | 19                     | 0.20       | 19                     | 0.22       |
| 1040701 | 1040701         | 19                     | 0.22       | 16                     | 0.17       | 11                     | 0.13       |
| 1040703 | 1040703         | 10                     | 0.11       | 12                     | 0.13       | 10                     | 0.11       |
| 1040706 | 1040706         | 13                     | 0.15       | 12                     | 0.13       | 13                     | 0.15       |
| 1050801 | 1050801         | 33                     | 0.37       | 35                     | 0.37       | 20                     | 0.23       |
| 1050803 | 1050803         | 13                     | 0.15       | 24                     | 0.26       | 14                     | 0.16       |
| 1060701 | 1060701         | 11                     | 0.12       | 28                     | 0.30       | 23                     | 0.26       |
| 1060703 | 1060703         | 8                      | 0.09       | 8                      | 0.09       | 13                     | 0.15       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1060706 | 1060706         | 7                      | 0.08       | 7                      | 0.07       | 10                     | 0.11       |
| 1060901 | 1060901         | 19                     | 0.22       | 28                     | 0.30       | 28                     | 0.32       |
| 1060903 | 1060903         | 7                      | 0.08       | 10                     | 0.11       | 9                      | 0.10       |
| 1060906 | 1060906         | 9                      | 0.10       | 9                      | 0.10       | 11                     | 0.13       |
| 1061201 | 1061201         | 25                     | 0.28       | 31                     | 0.33       | 24                     | 0.28       |
| 1061203 | 1061203         | 9                      | 0.10       | 9                      | 0.10       | 22                     | 0.25       |
| 1062001 | 1062001         | 28                     | 0.32       | 32                     | 0.34       | 21                     | 0.24       |
| 1062003 | 1062003         | 37                     | 0.42       | 39                     | 0.42       | 31                     | 0.36       |
| 1062101 | 1062101         | 20                     | 0.23       | 26                     | 0.28       | 25                     | 0.29       |
| 1062103 | 1062103         | 7                      | 0.08       | 4                      | 0.04       | 4                      | 0.05       |
| 1062106 | 1062106         | 10                     | 0.11       | 1                      | 0.01       | 4                      | 0.05       |
| 1062201 | 1062201         | 19                     | 0.22       | 35                     | 0.37       | 21                     | 0.24       |
| 1062203 | 1062203         | 12                     | 0.14       | 12                     | 0.13       | 10                     | 0.11       |
| 1063301 | 1063301         | 29                     | 0.33       | 47                     | 0.50       | 40                     | 0.46       |
| 1063303 | 1063303         | 13                     | 0.15       | 10                     | 0.11       | 16                     | 0.18       |
| 1080401 | 1080401         | 28                     | 0.32       | 42                     | 0.45       | 43                     | 0.49       |
| 1080403 | 1080403         | 8                      | 0.09       | 12                     | 0.13       | 8                      | 0.09       |
| 1080503 | 1080503         | 112                    | 1.27       | 139                    | 1.48       | 144                    | 1.65       |
| 1080601 | 1080601         | 31                     | 0.35       | 44                     | 0.47       | 50                     | 0.57       |
| 1080603 | 1080603         | 20                     | 0.23       | 18                     | 0.19       | 14                     | 0.16       |
| 1603401 | 1603401         | 13                     | 0.15       | 23                     | 0.25       | 17                     | 0.20       |
| 1603403 | 1603403         | 7                      | 0.08       | 14                     | 0.15       | 12                     | 0.14       |
| 1603406 | 1603406         | 10                     | 0.11       | 13                     | 0.14       | 4                      | 0.05       |
| 1621503 | 1621503         | 100                    | 1.13       | 119                    | 1.27       | 97                     | 1.11       |
| 1713901 | 1713901         | 23                     | 0.26       | 49                     | 0.52       | 37                     | 0.42       |
| 1713903 | 1713903         | 7                      | 0.08       | .                      | .          | .                      | .          |
| 1713906 | 1713906         | 15                     | 0.17       | 15                     | 0.16       | 6                      | 0.07       |
| 1900101 | 1900101         | 138                    | 1.56       | 114                    | 1.22       | 142                    | 1.63       |
| 1900103 | 1900103         | 7                      | 0.08       | 6                      | 0.06       | 9                      | 0.10       |
| 1900106 | 1900106         | 17                     | 0.19       | 18                     | 0.19       | 18                     | 0.21       |
| 1900201 | 1900201         | 83                     | 0.94       | .                      | .          | .                      | .          |
| 1900203 | 1900203         | 9                      | 0.10       | .                      | .          | .                      | .          |
| 1900206 | 1900206         | 20                     | 0.23       | .                      | .          | .                      | .          |
| 1900301 | 1900301         | 145                    | 1.64       | 113                    | 1.20       | 147                    | 1.69       |
| 1900303 | 1900303         | 17                     | 0.19       | 9                      | 0.10       | 32                     | 0.37       |
| 1900306 | 1900306         | 24                     | 0.27       | 16                     | 0.17       | 25                     | 0.29       |
| 1900401 | 1900401         | 150                    | 1.70       | 135                    | 1.44       | 198                    | 2.27       |
| 1900403 | 1900403         | 17                     | 0.19       | 13                     | 0.14       | 18                     | 0.21       |
| 1900406 | 1900406         | 7                      | 0.08       | 6                      | 0.06       | 7                      | 0.08       |
| 2900102 | 2900102         | 48                     | 0.54       | 20                     | 0.21       | 39                     | 0.45       |
| 2900105 | 2900105         | 146                    | 1.65       | 134                    | 1.43       | 121                    | 1.39       |
| 2900202 | 2900202         | 26                     | 0.29       | .                      | .          | .                      | .          |
| 2900205 | 2900205         | 115                    | 1.30       | .                      | .          | .                      | .          |
| 2900302 | 2900302         | 50                     | 0.57       | 49                     | 0.52       | 66                     | 0.76       |
| 2900305 | 2900305         | 123                    | 1.39       | 125                    | 1.33       | 109                    | 1.25       |
| 3900104 | 3900104         | 208                    | 2.36       | 132                    | 1.41       | 184                    | 2.11       |
| 3900107 | 3900107         | 288                    | 3.26       | 240                    | 2.56       | 278                    | 3.19       |
| 3900204 | 3900204         | 155                    | 1.76       | .                      | .          | .                      | .          |
| 3900207 | 3900207         | 256                    | 2.90       | .                      | .          | .                      | .          |
| 3900304 | 3900304         | 204                    | 2.31       | 132                    | 1.41       | 191                    | 2.19       |
| 3900307 | 3900307         | 279                    | 3.16       | 240                    | 2.56       | 292                    | 3.35       |
| 3900404 | 3900404         | 453                    | 5.13       | 367                    | 3.91       | 542                    | 6.22       |
| 6900199 | 6900199         | 191                    | 2.16       | 191                    | 2.04       | 188                    | 2.16       |
| 6900299 | 6900299         | 193                    | 2.19       | .                      | .          | .                      | .          |
| 6900399 | 6900399         | 159                    | 1.80       | 183                    | 1.95       | 195                    | 2.24       |
| Value   | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 0999911 | 0999911         | 228,464                | 3.07       | 233,487                | 3.15       | 236,811                | 3.18       |
| 1000103 | 1000103         | 1,937                  | 0.03       | 1,885                  | 0.03       | 2,252                  | 0.03       |
| 1000106 | 1000106         | 8,201                  | 0.11       | 8,270                  | 0.11       | 8,067                  | 0.11       |
| 1000301 | 1000301         | 4,555                  | 0.06       | 5,939                  | 0.08       | 5,704                  | 0.08       |
| 1000303 | 1000303         | 3,650                  | 0.05       | 2,241                  | 0.03       | 2,745                  | 0.04       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1000306 | 1000306         | 4,980             | 0.07       | 4,879             | 0.07       | 4,431             | 0.06       |
| 1000401 | 1000401         | 4,283             | 0.06       | 5,224             | 0.07       | 3,447             | 0.05       |
| 1000403 | 1000403         | 6,365             | 0.09       | 5,074             | 0.07       | 6,870             | 0.09       |
| 1000501 | 1000501         | 11,711            | 0.16       | 12,999            | 0.18       | 11,744            | 0.16       |
| 1000503 | 1000503         | 4,664             | 0.06       | 3,117             | 0.04       | 4,477             | 0.06       |
| 1000506 | 1000506         | 1,960             | 0.03       | 2,166             | 0.03       | 1,568             | 0.02       |
| 1000601 | 1000601         | 11,963            | 0.16       | 10,570            | 0.14       | 11,618            | 0.16       |
| 1000603 | 1000603         | 2,887             | 0.04       | 3,338             | 0.05       | 4,787             | 0.06       |
| 1000606 | 1000606         | 4,854             | 0.07       | 5,482             | 0.07       | 3,041             | 0.04       |
| 1000801 | 1000801         | 2,612             | 0.04       | 3,346             | 0.05       | 2,556             | 0.03       |
| 1000803 | 1000803         | 4,843             | 0.07       | 3,988             | 0.05       | 4,792             | 0.06       |
| 1000901 | 1000901         | 7,136             | 0.10       | 11,182            | 0.15       | 9,499             | 0.13       |
| 1000903 | 1000903         | 2,274             | 0.03       | 441               | 0.01       | 1,754             | 0.02       |
| 1000906 | 1000906         | 9,713             | 0.13       | 7,017             | 0.09       | 7,395             | 0.10       |
| 1001001 | 1001001         | 8,927             | 0.12       | 9,382             | 0.13       | 8,325             | 0.11       |
| 1001003 | 1001003         | 2,152             | 0.03       | 1,733             | 0.02       | 2,076             | 0.03       |
| 1001006 | 1001006         | 2,075             | 0.03       | 1,571             | 0.02       | 2,131             | 0.03       |
| 1001301 | 1001301         | 6,244             | 0.08       | 6,211             | 0.08       | 5,163             | 0.07       |
| 1001303 | 1001303         | 3,194             | 0.04       | 3,069             | 0.04       | 4,279             | 0.06       |
| 1001401 | 1001401         | 13,158            | 0.18       | 14,487            | 0.20       | 9,984             | 0.13       |
| 1001403 | 1001403         | 2,062             | 0.03       | 1,021             | 0.01       | 3,664             | 0.05       |
| 1001406 | 1001406         | 5,974             | 0.08       | 5,453             | 0.07       | 7,753             | 0.10       |
| 1001801 | 1001801         | 3,030             | 0.04       | .                 | .          | .                 | .          |
| 1001803 | 1001803         | 1,751             | 0.02       | 4,797             | 0.06       | 4,892             | 0.07       |
| 1001901 | 1001901         | 2,990             | 0.04       | 3,551             | 0.05       | 3,182             | 0.04       |
| 1001903 | 1001903         | 2,260             | 0.03       | 1,695             | 0.02       | 1,973             | 0.03       |
| 1002401 | 1002401         | 37,749            | 0.51       | 28,972            | 0.39       | 19,730            | 0.27       |
| 1002403 | 1002403         | 11,519            | 0.15       | 10,748            | 0.15       | 21,889            | 0.29       |
| 1002406 | 1002406         | 8,582             | 0.12       | 14,769            | 0.20       | 15,304            | 0.21       |
| 1002601 | 1002601         | 2,194             | 0.03       | 2,676             | 0.04       | 2,299             | 0.03       |
| 1002603 | 1002603         | 3,073             | 0.04       | 2,397             | 0.03       | 2,584             | 0.03       |
| 1002801 | 1002801         | 5,884             | 0.08       | 5,444             | 0.07       | 6,189             | 0.08       |
| 1002803 | 1002803         | 2,524             | 0.03       | 3,940             | 0.05       | 3,302             | 0.04       |
| 1002806 | 1002806         | 4,234             | 0.06       | 3,407             | 0.05       | 3,544             | 0.05       |
| 1002901 | 1002901         | 47,189            | 0.63       | 65,041            | 0.88       | 51,707            | 0.70       |
| 1002903 | 1002903         | 7,904             | 0.11       | 6,020             | 0.08       | 6,825             | 0.09       |
| 1002906 | 1002906         | 24,494            | 0.33       | 9,174             | 0.12       | 19,743            | 0.27       |
| 1003001 | 1003001         | 11,663            | 0.16       | 13,155            | 0.18       | 10,082            | 0.14       |
| 1003003 | 1003003         | 3,339             | 0.04       | 2,372             | 0.03       | 5,193             | 0.07       |
| 1003006 | 1003006         | 2,234             | 0.03       | 2,503             | 0.03       | 2,826             | 0.04       |
| 1003201 | 1003201         | 12,769            | 0.17       | 14,455            | 0.20       | 10,626            | 0.14       |
| 1003203 | 1003203         | 7,412             | 0.10       | 7,571             | 0.10       | 16,681            | 0.22       |
| 1003206 | 1003206         | 28,944            | 0.39       | 25,286            | 0.34       | 19,752            | 0.27       |
| 1003301 | 1003301         | 3,733             | 0.05       | 2,243             | 0.03       | 2,849             | 0.04       |
| 1003303 | 1003303         | 14,253            | 0.19       | 15,675            | 0.21       | 15,507            | 0.21       |
| 1003801 | 1003801         | 29,045            | 0.39       | 21,114            | 0.29       | 16,864            | 0.23       |
| 1003803 | 1003803         | 5,232             | 0.07       | 5,597             | 0.08       | 9,560             | 0.13       |
| 1003806 | 1003806         | 10,480            | 0.14       | 19,025            | 0.26       | 20,448            | 0.27       |
| 1003901 | 1003901         | 15,028            | 0.20       | 18,950            | 0.26       | 28,338            | 0.38       |
| 1003903 | 1003903         | 2,145             | 0.03       | 2,653             | 0.04       | 4,631             | 0.06       |
| 1003906 | 1003906         | 31,091            | 0.42       | 26,132            | 0.35       | 15,610            | 0.21       |
| 1004201 | 1004201         | 8,094             | 0.11       | 14,645            | 0.20       | 12,021            | 0.16       |
| 1004203 | 1004203         | 4,260             | 0.06       | 1,341             | 0.02       | 3,221             | 0.04       |
| 1004206 | 1004206         | 11,302            | 0.15       | 7,432             | 0.10       | 7,705             | 0.10       |
| 1004301 | 1004301         | 2,385             | 0.03       | 5,219             | 0.07       | 4,788             | 0.06       |
| 1004303 | 1004303         | 6,229             | 0.08       | 3,220             | 0.04       | 2,139             | 0.03       |
| 1004501 | 1004501         | 9,494             | 0.13       | 11,206            | 0.15       | 9,166             | 0.12       |
| 1004503 | 1004503         | 1,987             | 0.03       | 2,059             | 0.03       | 4,500             | 0.06       |
| 1004506 | 1004506         | 15,290            | 0.21       | 12,749            | 0.17       | 11,740            | 0.16       |
| 1004601 | 1004601         | 2,223             | 0.03       | 3,684             | 0.05       | 2,624             | 0.04       |
| 1004603 | 1004603         | 7,739             | 0.10       | 6,093             | 0.08       | 6,893             | 0.09       |
| 1004701 | 1004701         | 21,295            | 0.29       | 18,867            | 0.25       | 17,202            | 0.23       |
| 1004703 | 1004703         | 6,572             | 0.09       | 2,255             | 0.03       | 6,103             | 0.08       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1004706 | 1004706         | 6,791             | 0.09       | 13,586            | 0.18       | 12,347            | 0.17       |
| 1004801 | 1004801         | 12,001            | 0.16       | 10,126            | 0.14       | 20,440            | 0.27       |
| 1004803 | 1004803         | 16,336            | 0.22       | 9,506             | 0.13       | 10,371            | 0.14       |
| 1004806 | 1004806         | 13,363            | 0.18       | 24,162            | 0.33       | 9,090             | 0.12       |
| 1004901 | 1004901         | 18,826            | 0.25       | 18,146            | 0.24       | 28,113            | 0.38       |
| 1004903 | 1004903         | 11,851            | 0.16       | 3,774             | 0.05       | 1,312             | 0.02       |
| 1004906 | 1004906         | 5,972             | 0.08       | 14,401            | 0.19       | 10,942            | 0.15       |
| 1005103 | 1005103         | 7,756             | 0.10       | 7,539             | 0.10       | 8,278             | 0.11       |
| 1005106 | 1005106         | 2,708             | 0.04       | 2,530             | 0.03       | 1,770             | 0.02       |
| 1005201 | 1005201         | 24,550            | 0.33       | 39,972            | 0.54       | 30,854            | 0.41       |
| 1005203 | 1005203         | 23,258            | 0.31       | 6,153             | 0.08       | 16,409            | 0.22       |
| 1005206 | 1005206         | 8,006             | 0.11       | 9,003             | 0.12       | 8,147             | 0.11       |
| 1005301 | 1005301         | 4,241             | 0.06       | 4,559             | 0.06       | 4,801             | 0.06       |
| 1005303 | 1005303         | 2,282             | 0.03       | 1,832             | 0.02       | 1,668             | 0.02       |
| 1005501 | 1005501         | 9,756             | 0.13       | 7,247             | 0.10       | 8,174             | 0.11       |
| 1005503 | 1005503         | 1,544             | 0.02       | 2,370             | 0.03       | 1,773             | 0.02       |
| 1005506 | 1005506         | 3,666             | 0.05       | 4,854             | 0.07       | 4,579             | 0.06       |
| 1005601 | 1005601         | 13,545            | 0.18       | 9,323             | 0.13       | 10,296            | 0.14       |
| 1005603 | 1005603         | 2,871             | 0.04       | 12,715            | 0.17       | 8,474             | 0.11       |
| 1005606 | 1005606         | 6,045             | 0.08       | .                 | .          | .                 | .          |
| 1005701 | 1005701         | 17,095            | 0.23       | 19,192            | 0.26       | 9,926             | 0.13       |
| 1005703 | 1005703         | 5,379             | 0.07       | 2,991             | 0.04       | 8,019             | 0.11       |
| 1005706 | 1005706         | 4,097             | 0.06       | 4,281             | 0.06       | 8,617             | 0.12       |
| 1005801 | 1005801         | 5,179             | 0.07       | 4,729             | 0.06       | 3,674             | 0.05       |
| 1005803 | 1005803         | 1,867             | 0.03       | 3,262             | 0.04       | 3,793             | 0.05       |
| 1005806 | 1005806         | 4,797             | 0.06       | 3,709             | 0.05       | 4,151             | 0.06       |
| 1006001 | 1006001         | 25,456            | 0.34       | 22,495            | 0.30       | 19,364            | 0.26       |
| 1006003 | 1006003         | 14,927            | 0.20       | 17,673            | 0.24       | 16,993            | 0.23       |
| 1006006 | 1006006         | 11,357            | 0.15       | 12,698            | 0.17       | 16,456            | 0.22       |
| 1006101 | 1006101         | 5,467             | 0.07       | 7,259             | 0.10       | 5,020             | 0.07       |
| 1006103 | 1006103         | 1,831             | 0.02       | 1,685             | 0.02       | 3,287             | 0.04       |
| 1006106 | 1006106         | 8,356             | 0.11       | 4,065             | 0.05       | 2,173             | 0.03       |
| 1006201 | 1006201         | 7,575             | 0.10       | 8,726             | 0.12       | 7,855             | 0.11       |
| 1006203 | 1006203         | 2,948             | 0.04       | 785               | 0.01       | 812               | 0.01       |
| 1006206 | 1006206         | 1,014             | 0.01       | 1,650             | 0.02       | 2,352             | 0.03       |
| 1006401 | 1006401         | 6,607             | 0.09       | 7,031             | 0.09       | 8,710             | 0.12       |
| 1006403 | 1006403         | 4,912             | 0.07       | 3,317             | 0.04       | 1,978             | 0.03       |
| 1006406 | 1006406         | 2,567             | 0.03       | 3,734             | 0.05       | 3,426             | 0.05       |
| 1006601 | 1006601         | 11,276            | 0.15       | 10,724            | 0.14       | 12,104            | 0.16       |
| 1006603 | 1006603         | 3,366             | 0.05       | 4,174             | 0.06       | 2,765             | 0.04       |
| 1006606 | 1006606         | 8,188             | 0.11       | 4,908             | 0.07       | 5,001             | 0.07       |
| 1006701 | 1006701         | 14,033            | 0.19       | 13,770            | 0.19       | 13,214            | 0.18       |
| 1006703 | 1006703         | 6,709             | 0.09       | 3,109             | 0.04       | 4,659             | 0.06       |
| 1006706 | 1006706         | 7,177             | 0.10       | 11,047            | 0.15       | 10,018            | 0.13       |
| 1006801 | 1006801         | 4,463             | 0.06       | 3,375             | 0.05       | 5,454             | 0.07       |
| 1006803 | 1006803         | 2,792             | 0.04       | 2,915             | 0.04       | 2,504             | 0.03       |
| 1006806 | 1006806         | 4,083             | 0.05       | 5,236             | 0.07       | 3,765             | 0.05       |
| 1006901 | 1006901         | 25,303            | 0.34       | 25,048            | 0.34       | 27,333            | 0.37       |
| 1006903 | 1006903         | 7,830             | 0.11       | 8,758             | 0.12       | 4,762             | 0.06       |
| 1006906 | 1006906         | 12,898            | 0.17       | 12,283            | 0.17       | 14,299            | 0.19       |
| 1007301 | 1007301         | 9,934             | 0.13       | 12,409            | 0.17       | 11,914            | 0.16       |
| 1007303 | 1007303         | 1,055             | 0.01       | 709               | 0.01       | 1,387             | 0.02       |
| 1007306 | 1007306         | 6,193             | 0.08       | 3,978             | 0.05       | 3,802             | 0.05       |
| 1007403 | 1007403         | 3,249             | 0.04       | 3,222             | 0.04       | 3,261             | 0.04       |
| 1007501 | 1007501         | 12,305            | 0.17       | 9,532             | 0.13       | 7,989             | 0.11       |
| 1007503 | 1007503         | 2,745             | 0.04       | 1,320             | 0.02       | 4,060             | 0.05       |
| 1007506 | 1007506         | 5,001             | 0.07       | 9,291             | 0.13       | 5,864             | 0.08       |
| 1007601 | 1007601         | 6,071             | 0.08       | 5,772             | 0.08       | 6,150             | 0.08       |
| 1007603 | 1007603         | 2,051             | 0.03       | 2,154             | 0.03       | 1,787             | 0.02       |
| 1007701 | 1007701         | 3,119             | 0.04       | 4,290             | 0.06       | 4,640             | 0.06       |
| 1007703 | 1007703         | 3,566             | 0.05       | 2,494             | 0.03       | 2,130             | 0.03       |
| 1007801 | 1007801         | 9,390             | 0.13       | 8,493             | 0.11       | 5,826             | 0.08       |
| 1007803 | 1007803         | 2,182             | 0.03       | 1,552             | 0.02       | 1,800             | 0.02       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|---------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1007806 | 1007806         | 6,171                | 0.08       | 7,309                | 0.10       | 9,571                | 0.13       |
| 1007901 | 1007901         | 16,248               | 0.22       | 14,313               | 0.19       | 15,209               | 0.20       |
| 1007903 | 1007903         | 4,249                | 0.06       | 1,709                | 0.02       | 1,865                | 0.03       |
| 1007906 | 1007906         | 10,995               | 0.15       | 15,373               | 0.21       | 14,307               | 0.19       |
| 1008301 | 1008301         | 4,976                | 0.07       | 4,902                | 0.07       | 6,434                | 0.09       |
| 1008303 | 1008303         | 4,583                | 0.06       | 4,311                | 0.06       | 3,049                | 0.04       |
| 1008601 | 1008601         | 8,506                | 0.11       | 8,328                | 0.11       | 5,396                | 0.07       |
| 1008603 | 1008603         | 3,933                | 0.05       | 3,500                | 0.05       | 6,665                | 0.09       |
| 1008901 | 1008901         | 21,047               | 0.28       | 43,521               | 0.59       | 32,692               | 0.44       |
| 1008903 | 1008903         | 32,082               | 0.43       | 21,092               | 0.28       | 25,414               | 0.34       |
| 1008906 | 1008906         | 25,152               | 0.34       | 13,492               | 0.18       | 19,474               | 0.26       |
| 1009001 | 1009001         | 5,441                | 0.07       | 6,038                | 0.08       | 5,533                | 0.07       |
| 1009003 | 1009003         | 2,329                | 0.03       | 1,652                | 0.02       | 2,268                | 0.03       |
| 1009101 | 1009101         | 34,989               | 0.47       | 48,027               | 0.65       | 34,203               | 0.46       |
| 1009103 | 1009103         | 5,106                | 0.07       | 2,680                | 0.04       | 8,091                | 0.11       |
| 1009106 | 1009106         | 18,993               | 0.26       | 6,462                | 0.09       | 15,454               | 0.21       |
| 1009201 | 1009201         | 10,790               | 0.15       | 9,458                | 0.13       | 5,573                | 0.07       |
| 1009203 | 1009203         | 1,967                | 0.03       | 1,522                | 0.02       | 3,514                | 0.05       |
| 1009206 | 1009206         | 1,279                | 0.02       | 2,698                | 0.04       | 4,702                | 0.06       |
| 1009401 | 1009401         | 6,331                | 0.09       | 7,064                | 0.10       | 6,789                | 0.09       |
| 1009403 | 1009403         | 2,809                | 0.04       | 2,052                | 0.03       | 2,368                | 0.03       |
| 1009501 | 1009501         | 9,695                | 0.13       | 8,124                | 0.11       | 7,364                | 0.10       |
| 1009503 | 1009503         | 3,780                | 0.05       | 2,139                | 0.03       | 2,795                | 0.04       |
| 1009506 | 1009506         | 9,746                | 0.13       | 12,753               | 0.17       | 12,485               | 0.17       |
| 1009601 | 1009601         | 7,704                | 0.10       | 7,325                | 0.10       | 5,515                | 0.07       |
| 1009603 | 1009603         | 2,335                | 0.03       | 2,856                | 0.04       | 2,565                | 0.03       |
| 1009606 | 1009606         | 3,392                | 0.05       | 2,794                | 0.04       | 4,674                | 0.06       |
| 1009801 | 1009801         | 7,352                | 0.10       | 5,353                | 0.07       | 8,418                | 0.11       |
| 1009803 | 1009803         | 1,686                | 0.02       | 3,809                | 0.05       | 3,989                | 0.05       |
| 1009806 | 1009806         | 8,405                | 0.11       | 8,091                | 0.11       | 5,152                | 0.07       |
| 1010001 | 1010001         | 12,833               | 0.17       | 8,656                | 0.12       | 6,288                | 0.08       |
| 1010003 | 1010003         | 2,181                | 0.03       | 4,675                | 0.06       | 7,436                | 0.10       |
| 1010006 | 1010006         | 2,360                | 0.03       | 3,899                | 0.05       | 3,552                | 0.05       |
| 1010101 | 1010101         | 6,770                | 0.09       | 6,676                | 0.09       | 7,494                | 0.10       |
| 1010103 | 1010103         | 2,028                | 0.03       | 1,952                | 0.03       | 1,041                | 0.01       |
| 1010301 | 1010301         | 5,386                | 0.07       | 2,491                | 0.03       | 5,816                | 0.08       |
| 1010303 | 1010303         | 2,719                | 0.04       | 4,237                | 0.06       | 3,001                | 0.04       |
| 1010306 | 1010306         | 5,456                | 0.07       | 6,895                | 0.09       | 5,547                | 0.07       |
| 1010401 | 1010401         | 11,420               | 0.15       | 11,044               | 0.15       | 9,024                | 0.12       |
| 1010403 | 1010403         | 1,453                | 0.02       | 2,180                | 0.03       | 1,871                | 0.03       |
| 1010406 | 1010406         | 1,642                | 0.02       | 2,021                | 0.03       | 4,096                | 0.06       |
| 1010501 | 1010501         | 6,149                | 0.08       | 3,644                | 0.05       | 3,587                | 0.05       |
| 1010503 | 1010503         | 1,758                | 0.02       | 3,901                | 0.05       | 2,779                | 0.04       |
| 1010506 | 1010506         | 6,558                | 0.09       | 6,640                | 0.09       | 7,593                | 0.10       |
| 1010801 | 1010801         | 18,836               | 0.25       | 24,659               | 0.33       | 18,006               | 0.24       |
| 1010803 | 1010803         | 12,737               | 0.17       | 15,843               | 0.21       | 17,184               | 0.23       |
| 1010806 | 1010806         | 18,194               | 0.24       | 10,109               | 0.14       | 13,552               | 0.18       |
| 1010901 | 1010901         | 29,079               | 0.39       | 35,126               | 0.47       | 22,584               | 0.30       |
| 1010903 | 1010903         | 9,577                | 0.13       | 2,631                | 0.04       | 8,759                | 0.12       |
| 1010906 | 1010906         | 24,990               | 0.34       | 26,569               | 0.36       | 33,071               | 0.44       |
| 1011001 | 1011001         | 43,002               | 0.58       | 22,681               | 0.31       | 37,527               | 0.50       |
| 1011003 | 1011003         | 18,197               | 0.24       | 15,767               | 0.21       | 8,273                | 0.11       |
| 1011006 | 1011006         | 14,423               | 0.19       | 37,040               | 0.50       | 30,757               | 0.41       |
| 1011201 | 1011201         | 6,024                | 0.08       | 5,380                | 0.07       | 4,938                | 0.07       |
| 1011203 | 1011203         | 824                  | 0.01       | 1,394                | 0.02       | 1,746                | 0.02       |
| 1011301 | 1011301         | 9,415                | 0.13       | 10,490               | 0.14       | 9,396                | 0.13       |
| 1011303 | 1011303         | 1,816                | 0.02       | 913                  | 0.01       | 2,164                | 0.03       |
| 1011701 | 1011701         | 12,382               | 0.17       | 9,798                | 0.13       | 9,600                | 0.13       |
| 1011703 | 1011703         | 5,723                | 0.08       | 4,424                | 0.06       | 2,961                | 0.04       |
| 1011706 | 1011706         | 13,862               | 0.19       | 17,711               | 0.24       | 19,390               | 0.26       |
| 1011801 | 1011801         | 6,585                | 0.09       | 5,019                | 0.07       | 6,076                | 0.08       |
| 1011803 | 1011803         | 4,481                | 0.06       | 6,072                | 0.08       | 4,926                | 0.07       |
| 1011901 | 1011901         | 6,537                | 0.09       | 6,947                | 0.09       | 6,399                | 0.09       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1011903 | 1011903         | 1,316             | 0.02       | 1,962             | 0.03       | 1,908             | 0.03       |
| 1011906 | 1011906         | 3,640             | 0.05       | 1,988             | 0.03       | 2,633             | 0.04       |
| 1012001 | 1012001         | 8,599             | 0.12       | 10,772            | 0.15       | 13,231            | 0.18       |
| 1012003 | 1012003         | 3,998             | 0.05       | 4,561             | 0.06       | 4,286             | 0.06       |
| 1012006 | 1012006         | 10,757            | 0.14       | 7,382             | 0.10       | 5,383             | 0.07       |
| 1012101 | 1012101         | 2,645             | 0.04       | 6,473             | 0.09       | 4,420             | 0.06       |
| 1012103 | 1012103         | 7,043             | 0.09       | 2,549             | 0.03       | 2,903             | 0.04       |
| 1012106 | 1012106         | 7,232             | 0.10       | 7,764             | 0.10       | 9,620             | 0.13       |
| 1012201 | 1012201         | 6,698             | 0.09       | 7,764             | 0.10       | 6,310             | 0.08       |
| 1012203 | 1012203         | 2,336             | 0.03       | 1,500             | 0.02       | 3,143             | 0.04       |
| 1012206 | 1012206         | 5,857             | 0.08       | 5,741             | 0.08       | 5,437             | 0.07       |
| 1012301 | 1012301         | 30,381            | 0.41       | 18,337            | 0.25       | 19,768            | 0.27       |
| 1012303 | 1012303         | 11,158            | 0.15       | 5,159             | 0.07       | 13,172            | 0.18       |
| 1012306 | 1012306         | 25,624            | 0.34       | 43,129            | 0.58       | 33,058            | 0.44       |
| 1012401 | 1012401         | 44,158            | 0.59       | 57,928            | 0.78       | 43,335            | 0.58       |
| 1012403 | 1012403         | 10,184            | 0.14       | 11,798            | 0.16       | 16,389            | 0.22       |
| 1012406 | 1012406         | 29,364            | 0.39       | 15,621            | 0.21       | 25,718            | 0.35       |
| 1012501 | 1012501         | 35,252            | 0.47       | 36,529            | 0.49       | 36,703            | 0.49       |
| 1012503 | 1012503         | 13,457            | 0.18       | 19,040            | 0.26       | 16,628            | 0.22       |
| 1012506 | 1012506         | 23,921            | 0.32       | 16,710            | 0.23       | 19,243            | 0.26       |
| 1012601 | 1012601         | 18,994            | 0.26       | 7,604             | 0.10       | 15,773            | 0.21       |
| 1012603 | 1012603         | 4,753             | 0.06       | 6,319             | 0.09       | 3,015             | 0.04       |
| 1012606 | 1012606         | 7,217             | 0.10       | 16,703            | 0.23       | 11,823            | 0.16       |
| 1012701 | 1012701         | 10,533            | 0.14       | 10,062            | 0.14       | 9,648             | 0.13       |
| 1012703 | 1012703         | 2,632             | 0.04       | 2,679             | 0.04       | 3,117             | 0.04       |
| 1012706 | 1012706         | 2,418             | 0.03       | 2,844             | 0.04       | 2,865             | 0.04       |
| 1012801 | 1012801         | 4,720             | 0.06       | 4,602             | 0.06       | 4,053             | 0.05       |
| 1012803 | 1012803         | 2,610             | 0.04       | 2,460             | 0.03       | 2,987             | 0.04       |
| 1012901 | 1012901         | 4,305             | 0.06       | 4,130             | 0.06       | 3,326             | 0.04       |
| 1012903 | 1012903         | 2,304             | 0.03       | 2,412             | 0.03       | 3,259             | 0.04       |
| 1013101 | 1013101         | 4,017             | 0.05       | 4,786             | 0.06       | 4,668             | 0.06       |
| 1013103 | 1013103         | 3,190             | 0.04       | 2,360             | 0.03       | 2,591             | 0.03       |
| 1023101 | 1023101         | 6,992             | 0.09       | 5,268             | 0.07       | 5,948             | 0.08       |
| 1023103 | 1023103         | 2,576             | 0.03       | 3,906             | 0.05       | 2,843             | 0.04       |
| 1024801 | 1024801         | 4,710             | 0.06       | 3,775             | 0.05       | 4,303             | 0.06       |
| 1024803 | 1024803         | 2,088             | 0.03       | 2,584             | 0.03       | 2,012             | 0.03       |
| 1025201 | 1025201         | 6,912             | 0.09       | 8,751             | 0.12       | 10,013            | 0.13       |
| 1025203 | 1025203         | 3,549             | 0.05       | 3,750             | 0.05       | 4,188             | 0.06       |
| 1025206 | 1025206         | 6,254             | 0.08       | 4,311             | 0.06       | 2,302             | 0.03       |
| 1028001 | 1028001         | 8,820             | 0.12       | 8,302             | 0.11       | 10,744            | 0.14       |
| 1028003 | 1028003         | 7,433             | 0.10       | 5,238             | 0.07       | 7,666             | 0.10       |
| 1028006 | 1028006         | 2,491             | 0.03       | 5,427             | 0.07       | 830               | 0.01       |
| 1030601 | 1030601         | 10,348            | 0.14       | 10,967            | 0.15       | 11,247            | 0.15       |
| 1030603 | 1030603         | 2,447             | 0.03       | 1,601             | 0.02       | 1,109             | 0.01       |
| 1031001 | 1031001         | 2,850             | 0.04       | .                 | .          | .                 | .          |
| 1031003 | 1031003         | 1,913             | 0.03       | 4,635             | 0.06       | 4,812             | 0.06       |
| 1033001 | 1033001         | 12,731            | 0.17       | 12,430            | 0.17       | 17,142            | 0.23       |
| 1033003 | 1033003         | 5,631             | 0.08       | 5,965             | 0.08       | 2,151             | 0.03       |
| 1033006 | 1033006         | 3,654             | 0.05       | 3,012             | 0.04       | 2,472             | 0.03       |
| 1035601 | 1035601         | 4,904             | 0.07       | 5,058             | 0.07       | 4,964             | 0.07       |
| 1035603 | 1035603         | 3,676             | 0.05       | 3,341             | 0.05       | 3,315             | 0.04       |
| 1036401 | 1036401         | 5,923             | 0.08       | 6,290             | 0.08       | 6,494             | 0.09       |
| 1036403 | 1036403         | 1,405             | 0.02       | 975               | 0.01       | 1,027             | 0.01       |
| 1036601 | 1036601         | 4,035             | 0.05       | 3,798             | 0.05       | 5,943             | 0.08       |
| 1036603 | 1036603         | 2,791             | 0.04       | 2,231             | 0.03       | 2,506             | 0.03       |
| 1036606 | 1036606         | 9,972             | 0.13       | 10,689            | 0.14       | 8,059             | 0.11       |
| 1037801 | 1037801         | 4,788             | 0.06       | 2,583             | 0.03       | 6,202             | 0.08       |
| 1037803 | 1037803         | 5,665             | 0.08       | 4,808             | 0.06       | 3,588             | 0.05       |
| 1037806 | 1037806         | 4,765             | 0.06       | 7,406             | 0.10       | 4,743             | 0.06       |
| 1038501 | 1038501         | 10,354            | 0.14       | 8,680             | 0.12       | 9,085             | 0.12       |
| 1038503 | 1038503         | 2,565             | 0.03       | .                 | .          | .                 | .          |
| 1038506 | 1038506         | 3,864             | 0.05       | 6,624             | 0.09       | 6,711             | 0.09       |
| 1038701 | 1038701         | 3,381             | 0.05       | 1,673             | 0.02       | 1,409             | 0.02       |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1038703 | 1038703         | 1,986             | 0.03       | 1,620             | 0.02       | 1,970             | 0.03       |
| 1038706 | 1038706         | 3,264             | 0.04       | 5,419             | 0.07       | 5,345             | 0.07       |
| 1040501 | 1040501         | 5,563             | 0.07       | 4,019             | 0.05       | 2,868             | 0.04       |
| 1040503 | 1040503         | 2,018             | 0.03       | 1,558             | 0.02       | 2,046             | 0.03       |
| 1040506 | 1040506         | 3,894             | 0.05       | 5,820             | 0.08       | 6,371             | 0.09       |
| 1040701 | 1040701         | 4,249             | 0.06       | 3,328             | 0.04       | 2,966             | 0.04       |
| 1040703 | 1040703         | 2,348             | 0.03       | 3,331             | 0.04       | 2,786             | 0.04       |
| 1040706 | 1040706         | 3,300             | 0.04       | 2,649             | 0.04       | 3,132             | 0.04       |
| 1050801 | 1050801         | 14,463            | 0.19       | 11,656            | 0.16       | 12,069            | 0.16       |
| 1050803 | 1050803         | 2,093             | 0.03       | 4,286             | 0.06       | 4,104             | 0.06       |
| 1060701 | 1060701         | 11,934            | 0.16       | 16,016            | 0.22       | 14,901            | 0.20       |
| 1060703 | 1060703         | 8,042             | 0.11       | 3,652             | 0.05       | 5,306             | 0.07       |
| 1060706 | 1060706         | 7,575             | 0.10       | 7,394             | 0.10       | 6,858             | 0.09       |
| 1060901 | 1060901         | 15,666            | 0.21       | 13,256            | 0.18       | 14,987            | 0.20       |
| 1060903 | 1060903         | 4,360             | 0.06       | 4,470             | 0.06       | 4,248             | 0.06       |
| 1060906 | 1060906         | 3,504             | 0.05       | 5,144             | 0.07       | 4,231             | 0.06       |
| 1061201 | 1061201         | 26,073            | 0.35       | 24,393            | 0.33       | 21,889            | 0.29       |
| 1061203 | 1061203         | 2,507             | 0.03       | 3,888             | 0.05       | 6,640             | 0.09       |
| 1062001 | 1062001         | 5,694             | 0.08       | 5,559             | 0.08       | 5,822             | 0.08       |
| 1062003 | 1062003         | 3,320             | 0.04       | 3,465             | 0.05       | 3,499             | 0.05       |
| 1062101 | 1062101         | 22,644            | 0.30       | 23,714            | 0.32       | 24,056            | 0.32       |
| 1062103 | 1062103         | 1,446             | 0.02       | 1,779             | 0.02       | 868               | 0.01       |
| 1062106 | 1062106         | 1,740             | 0.02       | 182               | 0.00       | 990               | 0.01       |
| 1062201 | 1062201         | 25,419            | 0.34       | 25,469            | 0.34       | 25,852            | 0.35       |
| 1062203 | 1062203         | 4,550             | 0.06       | 4,139             | 0.06       | 3,895             | 0.05       |
| 1063301 | 1063301         | 10,466            | 0.14       | 10,939            | 0.15       | 10,296            | 0.14       |
| 1063303 | 1063303         | 1,514             | 0.02       | 897               | 0.01       | 1,541             | 0.02       |
| 1080401 | 1080401         | 9,865             | 0.13       | 9,502             | 0.13       | 9,793             | 0.13       |
| 1080403 | 1080403         | 851               | 0.01       | 1,149             | 0.02       | 809               | 0.01       |
| 1080503 | 1080503         | 4,375             | 0.06       | 4,347             | 0.06       | 4,320             | 0.06       |
| 1080601 | 1080601         | 10,991            | 0.15       | 10,786            | 0.15       | 11,609            | 0.16       |
| 1080603 | 1080603         | 2,435             | 0.03       | 2,419             | 0.03       | 1,652             | 0.02       |
| 1603401 | 1603401         | 4,534             | 0.06       | 5,095             | 0.07       | 5,539             | 0.07       |
| 1603403 | 1603403         | 2,431             | 0.03       | 2,764             | 0.04       | 4,412             | 0.06       |
| 1603406 | 1603406         | 4,128             | 0.06       | 3,225             | 0.04       | 1,505             | 0.02       |
| 1621503 | 1621503         | 4,768             | 0.06       | 4,637             | 0.06       | 4,414             | 0.06       |
| 1713901 | 1713901         | 8,505             | 0.11       | 9,956             | 0.13       | 10,108            | 0.14       |
| 1713903 | 1713903         | 809               | 0.01       | .                 | .          | .                 | .          |
| 1713906 | 1713906         | 3,074             | 0.04       | 2,231             | 0.03       | 1,917             | 0.03       |
| 1900101 | 1900101         | 115,240           | 1.55       | 188,154           | 2.54       | 189,690           | 2.55       |
| 1900103 | 1900103         | 4,642             | 0.06       | 6,841             | 0.09       | 8,083             | 0.11       |
| 1900106 | 1900106         | 11,569            | 0.16       | 31,452            | 0.42       | 25,595            | 0.34       |
| 1900201 | 1900201         | 79,177            | 1.06       | .                 | .          | .                 | .          |
| 1900203 | 1900203         | 5,012             | 0.07       | .                 | .          | .                 | .          |
| 1900206 | 1900206         | 17,146            | 0.23       | .                 | .          | .                 | .          |
| 1900301 | 1900301         | 112,830           | 1.52       | 107,745           | 1.45       | 100,802           | 1.36       |
| 1900303 | 1900303         | 7,040             | 0.09       | 6,537             | 0.09       | 16,623            | 0.22       |
| 1900306 | 1900306         | 13,098            | 0.18       | 14,795            | 0.20       | 12,744            | 0.17       |
| 1900401 | 1900401         | 55,754            | 0.75       | 54,482            | 0.74       | 53,153            | 0.71       |
| 1900403 | 1900403         | 3,314             | 0.04       | 3,597             | 0.05       | 3,517             | 0.05       |
| 1900406 | 1900406         | 1,753             | 0.02       | 2,611             | 0.04       | 3,460             | 0.05       |
| 2900102 | 2900102         | 51,514            | 0.69       | 85,000            | 1.15       | 95,908            | 1.29       |
| 2900105 | 2900105         | 249,537           | 3.36       | 486,521           | 6.57       | 486,576           | 6.54       |
| 2900202 | 2900202         | 38,977            | 0.52       | .                 | .          | .                 | .          |
| 2900205 | 2900205         | 216,169           | 2.91       | .                 | .          | .                 | .          |
| 2900302 | 2900302         | 41,253            | 0.55       | 56,975            | 0.77       | 57,046            | 0.77       |
| 2900305 | 2900305         | 160,981           | 2.16       | 148,480           | 2.00       | 150,138           | 2.02       |
| 3900104 | 3900104         | 64,001            | 0.86       | 89,249            | 1.20       | 109,105           | 1.47       |
| 3900107 | 3900107         | 474,191           | 6.38       | 802,115           | 10.83      | 782,706           | 10.53      |
| 3900204 | 3900204         | 35,126            | 0.47       | .                 | .          | .                 | .          |
| 3900207 | 3900207         | 335,321           | 4.51       | .                 | .          | .                 | .          |
| 3900304 | 3900304         | 51,441            | 0.69       | 49,344            | 0.67       | 59,515            | 0.80       |
| 3900307 | 3900307         | 305,431           | 4.11       | 300,268           | 4.05       | 290,132           | 3.90       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 3900404 | 3900404         | 44,859            | 0.60       | 44,761            | 0.60       | 44,876            | 0.60       |
| 6900199 | 6900199         | 734,867           | 9.88       | 1,578,899         | 21.31      | 1,599,387         | 21.51      |
| 6900299 | 6900299         | 844,924           | 11.36      | .                 | .          | .                 | .          |
| 6900399 | 6900399         | 674,032           | 9.06       | 682,916           | 9.22       | 681,448           | 9.16       |

**ENBGSMP -**
**Enrollment by beneficiary category**

| Value | Formatted Value               | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 01    | Active Duty                   | 2,480               | 28.09      | 3,519               | 37.51      | 3,000               | 34.45      |
| 02    | Active Duty fam,Prime,civ PCM | 125                 | 1.42       | 69                  | 0.74       | 105                 | 1.21       |
| 03    | Active Duty fam,Prime,mil PCM | 1,019               | 11.54      | 919                 | 9.80       | 1,014               | 11.64      |
| 04    | Active Duty fam,non-enrollee  | 584                 | 6.62       | 281                 | 3.00       | 400                 | 4.59       |
| 05    | Retired,<65,civ PCM           | 383                 | 4.34       | 259                 | 2.76       | 230                 | 2.64       |
| 06    | Retired,<65,mil PCM           | 2,361               | 26.74      | 3,066               | 32.68      | 2,400               | 27.56      |
| 07    | Retired,<65,non-enrollee      | 1,259               | 14.26      | 830                 | 8.85       | 1,087               | 12.48      |
| 08    | Retired,65+,civ PCM           | 13                  | 0.15       | 9                   | 0.10       | 3                   | 0.03       |
| 09    | Retired,65+,mil PCM           | 61                  | 0.69       | 41                  | 0.44       | 43                  | 0.49       |
| 10    | Retired,65+,non-enrollee      | 469                 | 5.31       | 323                 | 3.44       | 337                 | 3.87       |
| 11    | TRICARE Reserve Select        | 74                  | 0.84       | 65                  | 0.69       | 89                  | 1.02       |

| Value | Formatted Value               | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 01    | Active Duty                   | 1,648,603         | 22.17      | 1,665,990         | 22.49      | 1,589,474         | 21.37      |
| 02    | Active Duty fam,Prime,civ PCM | 133,301           | 1.79       | 141,974           | 1.92       | 152,954           | 2.06       |
| 03    | Active Duty fam,Prime,mil PCM | 461,070           | 6.20       | 397,845           | 5.37       | 474,213           | 6.38       |
| 04    | Active Duty fam,non-enrollee  | 153,372           | 2.06       | 142,937           | 1.93       | 172,646           | 2.32       |
| 05    | Retired,<65,civ PCM           | 625,129           | 8.41       | 635,001           | 8.57       | 636,714           | 8.56       |
| 06    | Retired,<65,mil PCM           | 775,333           | 10.43      | 801,533           | 10.82      | 779,084           | 10.48      |
| 07    | Retired,<65,non-enrollee      | 1,156,998         | 15.56      | 1,142,799         | 15.43      | 1,113,687         | 14.98      |
| 08    | Retired,65+,civ PCM           | 48,785            | 0.66       | 60,560            | 0.82       | 16,020            | 0.22       |
| 09    | Retired,65+,mil PCM           | 246,064           | 3.31       | 201,138           | 2.72       | 249,939           | 3.36       |
| 10    | Retired,65+,non-enrollee      | 1,958,974         | 26.34      | 1,984,947         | 26.79      | 2,014,875         | 27.09      |
| 11    | TRICARE Reserve Select        | 228,464           | 3.07       | 233,487           | 3.15       | 236,811           | 3.18       |

**MPCSMPL -**
**Military personnel category**

| Value | Formatted Value  | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Enlisted/Unknown | 5,904               | 66.88      | 6,386               | 68.07      | 5,993               | 68.82      |
| 2     | Officer          | 2,653               | 30.05      | 2,737               | 29.18      | 2,465               | 28.31      |
| 3     | Warrant officer  | 271                 | 3.07       | 258                 | 2.75       | 250                 | 2.87       |

| Value | Formatted Value  | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Enlisted/Unknown | 5,251,435         | 70.62      | 5,272,950         | 71.18      | 5,268,545         | 70.85      |
| 2     | Officer          | 1,959,124         | 26.35      | 1,877,628         | 25.35      | 1,905,404         | 25.62      |
| 3     | Warrant officer  | 225,533           | 3.03       | 257,634           | 3.48       | 262,469           | 3.53       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**NHFF -  
Stratum sample size**

| Value     | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-----------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 71 – 6370 | 0–9999          | 8,828                  | 100.00     | 9,381                  | 100.00     | 8,708                  | 100.00     |
| Value     | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 71 – 6370 | 0–9999          | 7,436,093              | 100.00     | 7,408,212              | 100.00     | 7,436,418              | 100.00     |

**QUARTER -  
Survey quarter**

| Value    | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|----------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| Q1FY2019 | Q1FY2019        | 8,828                  | 100.00     | .                      | .          | .                      | .          |
| Q2FY2019 | Q2FY2019        | .                      | .          | 9,381                  | 100.00     | .                      | .          |
| Q3FY2019 | Q3FY2019        | .                      | .          | .                      | .          | 8,708                  | 100.00     |
| Value    | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| Q1FY2019 | Q1FY2019        | 7,436,093              | 100.00     | .                      | .          | .                      | .          |
| Q2FY2019 | Q2FY2019        | .                      | .          | 7,408,212              | 100.00     | .                      | .          |
| Q3FY2019 | Q3FY2019        | .                      | .          | .                      | .          | 7,436,418              | 100.00     |

**D. HEALTH -  
Health service region**

| Value | Formatted Value             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 00    | No region                   | 215                    | 2.44       | 167                    | 1.78       | 245                    | 2.81       |
| 13    | Europe                      | 417                    | 4.72       | 470                    | 5.01       | 525                    | 6.03       |
| 14    | Pacific                     | 342                    | 3.87       | 376                    | 4.01       | 394                    | 4.52       |
| 15    | Latin America & Canada      | 154                    | 1.74       | 125                    | 1.33       | 192                    | 2.20       |
| 17    | TNEX Region North           | 1                      | 0.01       | 2                      | 0.02       | 3                      | 0.03       |
| 18    | TNEX Region South           | .                      | .          | 1                      | 0.01       | .                      | .          |
| 19    | TNEX Region West            | 2                      | 0.02       | 1                      | 0.01       | 2                      | 0.02       |
| 23    | Revised TNEX Region<br>East | 4,677                  | 52.98      | 4,812                  | 51.30      | 4,127                  | 47.39      |
| 24    | Revised TNEX Region<br>West | 3,020                  | 34.21      | 3,427                  | 36.53      | 3,220                  | 36.98      |
| Value | Formatted Value             | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 00    | No region                   | 69,556                 | 0.94       | 60,602                 | 0.82       | 42,666                 | 0.57       |
| 13    | Europe                      | 117,375                | 1.58       | 124,211                | 1.68       | 118,573                | 1.59       |
| 14    | Pacific                     | 139,040                | 1.87       | 161,578                | 2.18       | 144,785                | 1.95       |
| 15    | Latin America & Canada      | 27,447                 | 0.37       | 22,803                 | 0.31       | 65,929                 | 0.89       |
| 17    | TNEX Region North           | 476                    | 0.01       | 1,688                  | 0.02       | 2,296                  | 0.03       |
| 18    | TNEX Region South           | .                      | .          | 1,878                  | 0.03       | .                      | .          |
| 19    | TNEX Region West            | 890                    | 0.01       | 1,878                  | 0.03       | 924                    | 0.01       |
| 23    | Revised TNEX Region<br>East | 4,856,275              | 65.31      | 4,771,733              | 64.41      | 4,815,418              | 64.75      |
| 24    | Revised TNEX Region<br>West | 2,225,034              | 29.92      | 2,261,842              | 30.53      | 2,245,826              | 30.20      |

**TNEXREG -  
TRICARE next generation of contracts region grouping**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| N     | East            | 4,701                  | 53.25      | 4,821                  | 51.39      | 4,135                  | 47.49      |
| O     | Other           | 1,082                  | 12.26      | 1,111                  | 11.84      | 1,337                  | 15.35      |
| W     | West            | 3,045                  | 34.49      | 3,449                  | 36.77      | 3,236                  | 37.16      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| N     | East            | 4,902,261            | 65.93      | 4,828,323            | 65.18      | 4,855,165            | 65.29      |
| O     | Other           | 303,798              | 4.09       | 311,852              | 4.21       | 350,122              | 4.71       |
| W     | West            | 2,230,034            | 29.99      | 2,268,038            | 30.62      | 2,231,130            | 30.00      |

**RACEETHN -  
Race/Ethnic code**

| Value | Formatted Value                               | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
|       | Missing                                       | 2,374                  | 26.89      | 1,992                  | 21.23      | 2,033                  | 23.35      |
| A     | American Indian or<br>Alaskan Native or Other | 201                    | 2.28       | 233                    | 2.48       | 171                    | 1.96       |
| B     | Asian or Pacific Islander                     | 353                    | 4.00       | 485                    | 5.17       | 460                    | 5.28       |
| C     | Black(not Hispanic)                           | 743                    | 8.42       | 842                    | 8.98       | 785                    | 9.01       |
| D     | White(not Hispanic)                           | 3,780                  | 42.82      | 4,388                  | 46.78      | 3,869                  | 44.43      |
| E     | Hispanic                                      | 530                    | 6.00       | 723                    | 7.71       | 602                    | 6.91       |
| Z     | Unknown                                       | 847                    | 9.59       | 718                    | 7.65       | 788                    | 9.05       |

| Value | Formatted Value                               | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---|----------------------|------------|----------------------|------------|----------------------|------------|
|       | Missing                                       | 2,359,273            | 31.73      | 2,232,703            | 30.14      | 2,412,511            | 32.44      |
| A     | American Indian or<br>Alaskan Native or Other | 141,101              | 1.90       | 94,165               | 1.27       | 110,065              | 1.48       |
| B     | Asian or Pacific Islander                     | 227,889              | 3.06       | 253,483              | 3.42       | 266,410              | 3.58       |
| C     | Black(not Hispanic)                           | 542,906              | 7.30       | 525,026              | 7.09       | 496,520              | 6.68       |
| D     | White(not Hispanic)                           | 2,867,203            | 38.56      | 2,938,092            | 39.66      | 2,731,494            | 36.73      |
| E     | Hispanic                                      | 360,609              | 4.85       | 373,781              | 5.05       | 365,330              | 4.91       |
| Z     | Unknown                                       | 937,112              | 12.60      | 990,962              | 13.38      | 1,054,087            | 14.17      |

**PNSEXCD -  
Person gender**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| F     | Female          | 4,283                  | 48.52      | 4,033                  | 42.99      | 3,976                  | 45.66      |
| M     | Male            | 4,545                  | 51.48      | 5,348                  | 57.01      | 4,732                  | 54.34      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| F     | Female          | 3,691,060            | 49.64      | 3,572,223            | 48.22      | 3,828,897            | 51.49      |
| M     | Male            | 3,745,033            | 50.36      | 3,835,989            | 51.78      | 3,607,521            | 48.51      |

**RDAGEQY -  
Age at time of sample preparation-Capped (18 and below, 65 and above)**

| Value    | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|----------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 18       | 18 and younger  | 81                     | 0.92       | 66                     | 0.70       | 74                     | 0.85       |
| 19 -- 34 | 19--34          | 2,237                  | 25.34      | 2,675                  | 28.52      | 2,453                  | 28.17      |
| 35 -- 44 | 35--44          | 1,594                  | 18.06      | 1,728                  | 18.42      | 1,636                  | 18.79      |
| 45 -- 54 | 45--54          | 1,610                  | 18.24      | 1,617                  | 17.24      | 1,514                  | 17.39      |
| 55 -- 64 | 55--64          | 2,762                  | 31.29      | 2,921                  | 31.14      | 2,648                  | 30.41      |
| 65       | 65 and above    | 544                    | 6.16       | 374                    | 3.99       | 383                    | 4.40       |

| Value    | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|----------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 18       | 18 and younger  | 146,259              | 1.97       | 76,009               | 1.03       | 91,248               | 1.23       |
| 19 -- 34 | 19--34          | 2,012,970            | 27.07      | 2,026,221            | 27.35      | 1,993,086            | 26.80      |
| 35 -- 44 | 35--44          | 903,672              | 12.15      | 822,826              | 11.11      | 1,011,204            | 13.60      |
| 45 -- 54 | 45--54          | 647,112              | 8.70       | 664,671              | 8.97       | 662,595              | 8.91       |
| 55 -- 64 | 55--64          | 1,468,125            | 19.74      | 1,556,671            | 21.01      | 1,397,448            | 18.79      |
| 65       | 65 and above    | 2,257,954            | 30.36      | 2,261,815            | 30.53      | 2,280,835            | 30.67      |

## RFLDAGE -

Age at start of fielding period-Capped (18 and below, 65 and above)

| Value    | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|----------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 18       | 18 and younger  | 63                     | 0.71       | 47                     | 0.50       | 55                     | 0.63       |
| 19 -- 34 | 19--34          | 2,218                  | 25.12      | 2,638                  | 28.12      | 2,422                  | 27.81      |
| 35 -- 44 | 35--44          | 1,609                  | 18.23      | 1,757                  | 18.73      | 1,649                  | 18.94      |
| 45 -- 54 | 45--54          | 1,589                  | 18.00      | 1,585                  | 16.90      | 1,515                  | 17.40      |
| 55 -- 64 | 55--64          | 2,752                  | 31.17      | 2,909                  | 31.01      | 2,622                  | 30.11      |
| 65       | 65 and above    | 597                    | 6.76       | 445                    | 4.74       | 445                    | 5.11       |
| Value    | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 18       | 18 and younger  | 120,491                | 1.62       | 60,459                 | 0.82       | 64,968                 | 0.87       |
| 19 -- 34 | 19--34          | 2,008,588              | 27.01      | 2,013,487              | 27.18      | 1,992,036              | 26.79      |
| 35 -- 44 | 35--44          | 917,972                | 12.34      | 839,601                | 11.33      | 1,017,529              | 13.68      |
| 45 -- 54 | 45--54          | 643,912                | 8.66       | 652,246                | 8.80       | 662,392                | 8.91       |
| 55 -- 64 | 55--64          | 1,449,799              | 19.50      | 1,544,074              | 20.84      | 1,377,188              | 18.52      |
| 65       | 65 and above    | 2,295,332              | 30.87      | 2,298,345              | 31.02      | 2,322,305              | 31.23      |

## PCM -

Primary manager code (civilian or military)

| Value | Formatted Value            | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
|       | Missing/Unknown/NA         | 2,399                  | 27.17      | 1,512                  | 16.12      | 1,924                  | 22.09      |
| CIV   | TRICARE enrollee w/civ PCM | 709                    | 8.03       | 472                    | 5.03       | 484                    | 5.56       |
| MTF   | TRICARE enrollee w/mil PCM | 5,720                  | 64.79      | 7,397                  | 78.85      | 6,300                  | 72.35      |
| Value | Formatted Value            | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
|       | Missing/Unknown/NA         | 3,506,131              | 47.15      | 3,516,393              | 47.47      | 3,544,427              | 47.66      |
| CIV   | TRICARE enrollee w/civ PCM | 922,316                | 12.40      | 933,195                | 12.60      | 924,035                | 12.43      |
| MTF   | TRICARE enrollee w/mil PCM | 3,007,646              | 40.45      | 2,958,623              | 39.94      | 2,967,956              | 39.91      |

## DBENCAT -

Beneficiary category

| Value | Formatted Value             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| ACT   | Active Duty                 | 2,081                  | 23.57      | 3,080                  | 32.83      | 2,540                  | 29.17      |
| DA    | Dependent of Active Duty    | 1,417                  | 16.05      | 1,090                  | 11.62      | 1,289                  | 14.80      |
| DGR   | Dependent of Guard/Reserve  | 256                    | 2.90       | 142                    | 1.51       | 198                    | 2.27       |
| DR    | Dependent of Retiree        | 1,804                  | 20.43      | 1,816                  | 19.36      | 1,620                  | 18.60      |
| DS    | Survivor                    | 197                    | 2.23       | 159                    | 1.69       | 158                    | 1.81       |
| GRD   | Guard/Reserve               | 372                    | 4.21       | 407                    | 4.34       | 426                    | 4.89       |
| IDG   | Dependent of Inactive Guard | 77                     | 0.87       | 51                     | 0.54       | 51                     | 0.59       |
| IGR   | Inactive Guard/Reserve      | 79                     | 0.89       | 83                     | 0.88       | 104                    | 1.19       |
| OTH   | Other                       | 2                      | 0.02       | 2                      | 0.02       | 3                      | 0.03       |
| RET   | Retiree                     | 2,543                  | 28.81      | 2,551                  | 27.19      | 2,319                  | 26.63      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value             | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| ACT   | Active Duty                 | 1,409,151         | 18.95      | 1,446,233         | 19.52      | 1,376,784         | 18.51      |
| DA    | Dependent of Active Duty    | 638,122           | 8.58       | 569,832           | 7.69       | 667,194           | 8.97       |
| DGR   | Dependent of Guard/Reserve  | 91,739            | 1.23       | 97,073            | 1.31       | 116,941           | 1.57       |
| DR    | Dependent of Retiree        | 2,025,450         | 27.24      | 2,005,159         | 27.07      | 2,086,776         | 28.06      |
| DS    | Survivor                    | 363,854           | 4.89       | 332,243           | 4.48       | 374,045           | 5.03       |
| GRD   | Guard/Reserve               | 223,940           | 3.01       | 186,686           | 2.52       | 197,464           | 2.66       |
| IDG   | Dependent of Inactive Guard | 133,966           | 1.80       | 108,850           | 1.47       | 126,128           | 1.70       |
| IGR   | Inactive Guard/Reserve      | 127,891           | 1.72       | 173,560           | 2.34       | 141,586           | 1.90       |
| OTH   | Other                       | 4,261             | 0.06       | 2,965             | 0.04       | 3,181             | 0.04       |
| RET   | Retiree                     | 2,417,719         | 32.51      | 2,485,611         | 33.55      | 2,346,318         | 31.55      |

**DSPONSVC -  
Derived sponsor branch of service**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| A     | Army            | 2,737               | 31.00      | 2,721               | 29.01      | 2,672               | 30.68      |
| C     | Coast Guard     | 227                 | 2.57       | 191                 | 2.04       | 213                 | 2.45       |
| F     | Air Force       | 3,511               | 39.77      | 4,060               | 43.28      | 3,671               | 42.16      |
| M     | Marine Corps    | 486                 | 5.51       | 470                 | 5.01       | 417                 | 4.79       |
| N     | Navy            | 1,579               | 17.89      | 1,623               | 17.30      | 1,452               | 16.67      |
| V     | Navy Afloat     | 219                 | 2.48       | 239                 | 2.55       | 231                 | 2.65       |
| X     | Other           | 69                  | 0.78       | 77                  | 0.82       | 52                  | 0.60       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| A     | Army            | 2,856,437         | 38.41      | 2,802,642         | 37.83      | 2,970,863         | 39.95      |
| C     | Coast Guard     | 233,295           | 3.14       | 233,681           | 3.15       | 307,615           | 4.14       |
| F     | Air Force       | 2,192,738         | 29.49      | 2,263,747         | 30.56      | 2,021,977         | 27.19      |
| M     | Marine Corps    | 586,217           | 7.88       | 512,534           | 6.92       | 520,522           | 7.00       |
| N     | Navy            | 1,359,907         | 18.29      | 1,369,923         | 18.49      | 1,414,567         | 19.02      |
| V     | Navy Afloat     | 157,851           | 2.12       | 165,373           | 2.23       | 172,387           | 2.32       |
| X     | Other           | 49,647            | 0.67       | 60,313            | 0.81       | 28,486            | 0.38       |

**PATCAT -  
Aggregated beneficiary category**

| Value   | Formatted Value                          | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|---------|--|---------------------|------------|---------------------|------------|---------------------|------------|
| ACTDTY  | Active Duty and Guard/Reserve            | 2,532               | 28.68      | 3,570               | 38.06      | 3,070               | 35.25      |
| DEPACT  | Dependent of Active Duty & Guard/Reserve | 1,750               | 19.82      | 1,283               | 13.68      | 1,538               | 17.66      |
| NADD65+ | Retiree/Depend of Retir/Surviv/Other 65+ | 543                 | 6.15       | 373                 | 3.98       | 383                 | 4.40       |
| NADD<65 | Retiree/Depend of Retir/Surviv/Other <65 | 4,003               | 45.34      | 4,155               | 44.29      | 3,717               | 42.68      |

| Value   | Formatted Value                          | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|--|-------------------|------------|-------------------|------------|-------------------|------------|
| ACTDTY  | Active Duty and Guard/Reserve            | 1,760,982         | 23.68      | 1,806,479         | 24.38      | 1,715,834         | 23.07      |
| DEPACT  | Dependent of Active Duty & Guard/Reserve | 863,827           | 11.62      | 775,755           | 10.47      | 910,263           | 12.24      |
| NADD65+ | Retiree/Depend of Retir/Surviv/Other 65+ | 2,253,823         | 30.31      | 2,246,645         | 30.33      | 2,280,835         | 30.67      |
| NADD<65 | Retiree/Depend of Retir/Surviv/Other <65 | 2,557,460         | 34.39      | 2,579,333         | 34.82      | 2,529,485         | 34.01      |

**PNTYPCD -  
Person type code**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| D     | Dependent       | 3,724                  | 42.18      | 3,229                  | 34.42      | 3,282                  | 37.69      |
| S     | Sponsor         | 5,104                  | 57.82      | 6,152                  | 65.58      | 5,426                  | 62.31      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| D     | Dependent       | 3,219,530              | 43.30      | 3,076,504              | 41.53      | 3,355,516              | 45.12      |
| S     | Sponsor         | 4,216,563              | 56.70      | 4,331,709              | 58.47      | 4,080,901              | 54.88      |

**DELGENRC -  
DEERS Eligibility-Enrollment Code**

| Value | Formatted Value              | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| TE    | TRICARE Entitled, Non-TFL    | 244                    | 2.76       | 232                    | 2.47       | 221                    | 2.54       |
| TFL   | TRICARE For Life (TFL)       | 587                    | 6.65       | 397                    | 4.23       | 434                    | 4.98       |
| TP    | TRICARE Prime                | 5,958                  | 67.49      | 7,467                  | 79.60      | 6,385                  | 73.32      |
| TPL   | TRICARE Plus                 | 150                    | 1.70       | 127                    | 1.35       | 139                    | 1.60       |
| TRS   | TRICARE Reserve Select (TRS) | 74                     | 0.84       | 65                     | 0.69       | 89                     | 1.02       |
| TS    | TRICARE Select               | 1,729                  | 19.59      | 1,046                  | 11.15      | 1,398                  | 16.05      |
| U     | Designated Provider (USFHP)  | 77                     | 0.87       | 43                     | 0.46       | 39                     | 0.45       |
| Z     | None                         | 9                      | 0.10       | 4                      | 0.04       | 3                      | 0.03       |
| Value | Formatted Value              | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| TE    | TRICARE Entitled, Non-TFL    | 230,634                | 3.10       | 232,851                | 3.14       | 230,494                | 3.10       |
| TFL   | TRICARE For Life (TFL)       | 2,051,846              | 27.59      | 2,080,242              | 28.08      | 2,123,926              | 28.56      |
| TP    | TRICARE Prime                | 3,308,204              | 44.49      | 3,312,038              | 44.71      | 3,311,288              | 44.53      |
| TPL   | TRICARE Plus                 | 234,754                | 3.16       | 186,491                | 2.52       | 231,021                | 3.11       |
| TRS   | TRICARE Reserve Select (TRS) | 228,464                | 3.07       | 233,487                | 3.15       | 236,811                | 3.18       |
| TS    | TRICARE Select               | 1,205,723              | 16.21      | 1,192,945              | 16.10      | 1,182,321              | 15.90      |
| U     | Designated Provider (USFHP)  | 156,369                | 2.10       | 160,439                | 2.17       | 119,188                | 1.60       |
| Z     | None                         | 20,098                 | 0.27       | 9,719                  | 0.13       | 1,369                  | 0.02       |

**DENRGRPC -  
DEERS Enroll Group Code**

| Value | Formatted Value             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| D     | Direct Care Only            | 244                    | 2.76       | 232                    | 2.47       | 227                    | 2.61       |
| L     | TRICARE Plus                | 150                    | 1.70       | 127                    | 1.35       | 133                    | 1.53       |
| P     | TRICARE Prime               | 5,958                  | 67.49      | 7,467                  | 79.60      | 6,385                  | 73.32      |
| S     | TRICARE Select              | 1,803                  | 20.42      | 1,111                  | 11.84      | 1,487                  | 17.08      |
| U     | Designated Provider (USFHP) | 77                     | 0.87       | 43                     | 0.46       | 39                     | 0.45       |
| Z     | Not Enrolled                | 596                    | 6.75       | 401                    | 4.27       | 437                    | 5.02       |
| Value | Formatted Value             | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| D     | Direct Care Only            | 230,634                | 3.10       | 232,851                | 3.14       | 232,441                | 3.13       |
| L     | TRICARE Plus                | 234,754                | 3.16       | 186,491                | 2.52       | 229,074                | 3.08       |
| P     | TRICARE Prime               | 3,308,204              | 44.49      | 3,312,038              | 44.71      | 3,311,288              | 44.53      |
| S     | TRICARE Select              | 1,434,187              | 19.29      | 1,426,432              | 19.25      | 1,419,132              | 19.08      |
| U     | Designated Provider (USFHP) | 156,369                | 2.10       | 160,439                | 2.17       | 119,188                | 1.60       |
| Z     | Not Enrolled                | 2,071,944              | 27.86      | 2,089,962              | 28.21      | 2,125,295              | 28.58      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19001 -**
**Are you the person listed on the cover letter**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 55                     | 0.62       | 80                     | 0.85       | 100                    | 1.15       |
| 1     | Yes             | 8,759                  | 99.22      | 9,286                  | 98.99      | 8,597                  | 98.73      |
| 2     | No              | 14                     | 0.16       | 15                     | 0.16       | 11                     | 0.13       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 46,269               | 0.62       | 53,043               | 0.72       | 85,066               | 1.14       |
| 1     | Yes             | 7,372,451            | 99.14      | 7,343,765            | 99.13      | 7,342,520            | 98.74      |
| 2     | No              | 17,373               | 0.23       | 11,404               | 0.15       | 8,831                | 0.12       |

**H19002A -**
**Health plan(s) covered: TRICARE Prime**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 5,908                  | 66.92      | 7,158                  | 76.30      | 6,293                  | 72.27      |
| 2     | Not marked      | 2,920                  | 33.08      | 2,223                  | 23.70      | 2,415                  | 27.73      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Marked          | 3,273,642            | 44.02      | 3,283,784            | 44.33      | 3,256,140            | 43.79      |
| 2     | Not marked      | 4,162,450            | 55.98      | 4,124,428            | 55.67      | 4,180,278            | 56.21      |

**H19002C -**
**Health plan(s) covered: TRICARE Select**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 1,205                  | 13.65      | 868                    | 9.25       | 1,061                  | 12.18      |
| 2     | Not marked      | 7,623                  | 86.35      | 8,513                  | 90.75      | 7,647                  | 87.82      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Marked          | 866,932              | 11.66      | 920,504              | 12.43      | 1,029,774            | 13.85      |
| 2     | Not marked      | 6,569,160            | 88.34      | 6,487,709            | 87.57      | 6,406,644            | 86.15      |

**H19002N -**
**Health plan(s) covered: TRICARE Plus**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 70                     | 0.79       | 95                     | 1.01       | 107                    | 1.23       |
| 2     | Not marked      | 8,758                  | 99.21      | 9,286                  | 98.99      | 8,601                  | 98.77      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Marked          | 59,629               | 0.80       | 72,738               | 0.98       | 105,758              | 1.42       |
| 2     | Not marked      | 7,376,464            | 99.20      | 7,335,475            | 99.02      | 7,330,660            | 98.58      |

**H19002O -**
**Health plan(s) covered: TRICARE For Life**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 1,021                  | 11.57      | 838                    | 8.93       | 796                    | 9.14       |
| 2     | Not marked      | 7,807                  | 88.43      | 8,543                  | 91.07      | 7,912                  | 90.86      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Marked          | 2,405,708            | 32.35      | 2,395,867            | 32.34      | 2,388,577            | 32.12      |
| 2     | Not marked      | 5,030,385            | 67.65      | 5,012,345            | 67.66      | 5,047,841            | 67.88      |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19002P -**

Health plan(s) covered: TRICARE Supplemental Insurance

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 38                     | 0.43       | 30                     | 0.32       | 29                     | 0.33       |
| 2     | Not marked      | 8,790                  | 99.57      | 9,351                  | 99.68      | 8,679                  | 99.67      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 37,989                 | 0.51       | 46,454                 | 0.63       | 22,990                 | 0.31       |
| 2     | Not marked      | 7,398,103              | 99.49      | 7,361,758              | 99.37      | 7,413,427              | 99.69      |

**H19002Q -**

Health plan(s) covered: TRICARE Reserve Select

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 140                    | 1.59       | 121                    | 1.29       | 139                    | 1.60       |
| 2     | Not marked      | 8,688                  | 98.41      | 9,260                  | 98.71      | 8,569                  | 98.40      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 252,176                | 3.39       | 241,289                | 3.26       | 252,556                | 3.40       |
| 2     | Not marked      | 7,183,917              | 96.61      | 7,166,923              | 96.74      | 7,183,861              | 96.60      |

**H19002S -**

Health plan(s) covered: TRICARE Retired Reserve

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 118                    | 1.34       | 94                     | 1.00       | 139                    | 1.60       |
| 2     | Not marked      | 8,710                  | 98.66      | 9,287                  | 99.00      | 8,569                  | 98.40      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 91,588                 | 1.23       | 94,177                 | 1.27       | 147,570                | 1.98       |
| 2     | Not marked      | 7,344,505              | 98.77      | 7,314,036              | 98.73      | 7,288,847              | 98.02      |

**H19002T -**

Health plan(s) covered: TRICARE Young Adult Prime

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 28                     | 0.32       | 32                     | 0.34       | 16                     | 0.18       |
| 2     | Not marked      | 8,800                  | 99.68      | 9,349                  | 99.66      | 8,692                  | 99.82      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 48,108                 | 0.65       | 17,690                 | 0.24       | 15,010                 | 0.20       |
| 2     | Not marked      | 7,387,985              | 99.35      | 7,390,522              | 99.76      | 7,421,408              | 99.80      |

**H19002V -**

Health plan(s) covered: TRICARE Young Adult Select

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 35                     | 0.40       | 22                     | 0.23       | 22                     | 0.25       |
| 2     | Not marked      | 8,793                  | 99.60      | 9,359                  | 99.77      | 8,686                  | 99.75      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 46,615                 | 0.63       | 38,789                 | 0.52       | 21,633                 | 0.29       |
| 2     | Not marked      | 7,389,477              | 99.37      | 7,369,423              | 99.48      | 7,414,785              | 99.71      |

**H19002K -**

Health plan(s) covered: Uniformed Services Family Health Plan (USFHP)

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 79                     | 0.89       | 55                     | 0.59       | 45                     | 0.52       |
| 2     | Not marked      | 8,749                  | 99.11      | 9,326                  | 99.41      | 8,663                  | 99.48      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 145,028           | 1.95       | 129,996           | 1.75       | 98,756            | 1.33       |
| 2     | Not marked      | 7,291,065         | 98.05      | 7,278,216         | 98.25      | 7,337,661         | 98.67      |

**H19002U -**

Health plan(s) covered: Continued Health Care Benefit Program (CHCBP)

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Marked          | 4                   | 0.05       | 5                   | 0.05       | 10                  | 0.11       |
| 2     | Not marked      | 8,824               | 99.95      | 9,376               | 99.95      | 8,698               | 99.89      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 1,066             | 0.01       | 4,361             | 0.06       | 17,166            | 0.23       |
| 2     | Not marked      | 7,435,026         | 99.99      | 7,403,851         | 99.94      | 7,419,252         | 99.77      |

**H19002F -**

Health plan(s) covered: Medicare

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Marked          | 778                 | 8.81       | 672                 | 7.16       | 651                 | 7.48       |
| 2     | Not marked      | 8,050               | 91.19      | 8,709               | 92.84      | 8,057               | 92.52      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 2,246,917         | 30.22      | 2,321,853         | 31.34      | 2,378,080         | 31.98      |
| 2     | Not marked      | 5,189,176         | 69.78      | 5,086,359         | 68.66      | 5,058,337         | 68.02      |

**H19002G -**

Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Marked          | 161                 | 1.82       | 191                 | 2.04       | 182                 | 2.09       |
| 2     | Not marked      | 8,667               | 98.18      | 9,190               | 97.96      | 8,526               | 97.91      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 171,336           | 2.30       | 217,110           | 2.93       | 231,703           | 3.12       |
| 2     | Not marked      | 7,264,757         | 97.70      | 7,191,103         | 97.07      | 7,204,714         | 96.88      |

**H19002H -**

Health plan(s) covered: Medicaid

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Marked          | 41                  | 0.46       | 43                  | 0.46       | 26                  | 0.30       |
| 2     | Not marked      | 8,787               | 99.54      | 9,338               | 99.54      | 8,682               | 99.70      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 68,776            | 0.92       | 42,122            | 0.57       | 29,797            | 0.40       |
| 2     | Not marked      | 7,367,317         | 99.08      | 7,366,090         | 99.43      | 7,406,620         | 99.60      |

**H19002I -**

Health plan(s) covered: civilian HMO

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Marked          | 64                  | 0.72       | 62                  | 0.66       | 49                  | 0.56       |
| 2     | Not marked      | 8,764               | 99.28      | 9,319               | 99.34      | 8,659               | 99.44      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 84,232            | 1.13       | 95,844            | 1.29       | 92,718            | 1.25       |
| 2     | Not marked      | 7,351,861         | 98.87      | 7,312,368         | 98.71      | 7,343,699         | 98.75      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19002J -**
**Health plan(s) covered: other civilian health insurance**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 443                    | 5.02       | 333                    | 3.55       | 383                    | 4.40       |
| 2     | Not marked      | 8,385                  | 94.98      | 9,048                  | 96.45      | 8,325                  | 95.60      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 443,859                | 5.97       | 428,495                | 5.78       | 457,059                | 6.15       |
| 2     | Not marked      | 6,992,234              | 94.03      | 6,979,717              | 94.22      | 6,979,358              | 93.85      |

**H19002M -**
**Health plan(s) covered: Veterans Administration (VA)**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 735                    | 8.33       | 798                    | 8.51       | 782                    | 8.98       |
| 2     | Not marked      | 8,093                  | 91.67      | 8,583                  | 91.49      | 7,926                  | 91.02      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 576,643                | 7.75       | 691,427                | 9.33       | 661,218                | 8.89       |
| 2     | Not marked      | 6,859,450              | 92.25      | 6,716,786              | 90.67      | 6,775,199              | 91.11      |

**H19002R -**
**Health plan(s) covered: other Non-US government health insurance**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 47                     | 0.53       | 56                     | 0.60       | 78                     | 0.90       |
| 2     | Not marked      | 8,781                  | 99.47      | 9,325                  | 99.40      | 8,630                  | 99.10      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 6,044                  | 0.08       | 23,951                 | 0.32       | 18,731                 | 0.25       |
| 2     | Not marked      | 7,430,048              | 99.92      | 7,384,261              | 99.68      | 7,417,687              | 99.75      |

**H19002L -**
**Health plan(s) covered: not sure**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 457                    | 5.18       | 545                    | 5.81       | 512                    | 5.88       |
| 2     | Not marked      | 8,371                  | 94.82      | 8,836                  | 94.19      | 8,196                  | 94.12      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 415,336                | 5.59       | 375,041                | 5.06       | 435,706                | 5.86       |
| 2     | Not marked      | 7,020,756              | 94.41      | 7,033,171              | 94.94      | 7,000,712              | 94.14      |

**H19003 -**
**Which health plan did you use most in the past 12 months?**

| Value | Formatted Value                          | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                           | 195                    | 2.21       | 225                    | 2.40       | 247                    | 2.84       |
| D     | Not sure                                 | 184                    | 2.08       | 256                    | 2.73       | 294                    | 3.38       |
| N     | Didn't use any health plan in past year  | 165                    | 1.87       | 158                    | 1.68       | 482                    | 5.54       |
| 1     | TRICARE Prime                            | 5,397                  | 61.14      | 6,666                  | 71.06      | 5,341                  | 61.33      |
| 3     | TRICARE Select                           | 848                    | 9.61       | 569                    | 6.07       | 664                    | 7.63       |
| 4     | Medicare                                 | 447                    | 5.06       | 429                    | 4.57       | 434                    | 4.98       |
| 5     | Federal Employees Health Benefit Program | 106                    | 1.20       | 89                     | 0.95       | 112                    | 1.29       |
| 6     | Medicaid                                 | 17                     | 0.19       | 15                     | 0.16       | 16                     | 0.18       |
| 7     | A civilian HMO                           | 54                     | 0.61       | 54                     | 0.58       | 37                     | 0.42       |
| 8     | Other civilian health insurance          | 378                    | 4.28       | 265                    | 2.82       | 324                    | 3.72       |
| 9     | Uniformed Services Family Health Plan    | 63                     | 0.71       | 36                     | 0.38       | 31                     | 0.36       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value                       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 10    | The Veterans Administration           | 318                    | 3.60       | 332                    | 3.54       | 402                    | 4.62       |
| 11    | TRICARE Plus                          | 48                     | 0.54       | 71                     | 0.76       | 65                     | 0.75       |
| 12    | TRICARE Reserve Select                | 125                    | 1.42       | 96                     | 1.02       | 94                     | 1.08       |
| 13    | Govmnt health insrnc frm Non-US cntry | 42                     | 0.48       | 42                     | 0.45       | 80                     | 0.92       |
| 14    | TRICARE Retired Reserve               | 50                     | 0.57       | 43                     | 0.46       | 57                     | 0.65       |
| 15    | TRICARE Young Adult Prime             | 16                     | 0.18       | 18                     | 0.19       | 7                      | 0.08       |
| 16    | Continued Health Care Benefit Program | 3                      | 0.03       | 1                      | 0.01       | 4                      | 0.05       |
| 17    | TRICARE Young Adult Select Enrollees  | 19                     | 0.22       | 10                     | 0.11       | 9                      | 0.10       |
| 18    | TRICARE for Life                      | 347                    | 3.93       | .                      | .          | .                      | .          |
| 19    | TRICARE Supplemental Insurance        | 6                      | 0.07       | 6                      | 0.06       | 8                      | 0.09       |

| Value | Formatted Value                          | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                           | 182,819              | 2.46       | 182,633              | 2.47       | 195,589              | 2.63       |
| D     | Not sure                                 | 221,657              | 2.98       | 199,177              | 2.69       | 325,844              | 4.38       |
| N     | Didn't use any health plan in past year  | 100,736              | 1.35       | 89,524               | 1.21       | 267,720              | 3.60       |
| 1     | TRICARE Prime                            | 2,969,204            | 39.93      | 3,000,372            | 40.50      | 2,732,144            | 36.74      |
| 3     | TRICARE Select                           | 600,283              | 8.07       | 632,097              | 8.53       | 633,465              | 8.52       |
| 4     | Medicare                                 | 1,546,288            | 20.79      | 1,910,950            | 25.80      | 1,923,314            | 25.86      |
| 5     | Federal Employees Health Benefit Program | 102,993              | 1.39       | 111,840              | 1.51       | 111,778              | 1.50       |
| 6     | Medicaid                                 | 16,492               | 0.22       | 13,731               | 0.19       | 23,353               | 0.31       |
| 7     | A civilian HMO                           | 64,546               | 0.87       | 88,326               | 1.19       | 57,610               | 0.77       |
| 8     | Other civilian health insurance          | 291,034              | 3.91       | 314,703              | 4.25       | 324,632              | 4.37       |
| 9     | Uniformed Services Family Health Plan    | 106,918              | 1.44       | 130,020              | 1.76       | 83,728               | 1.13       |
| 10    | The Veterans Administration              | 277,345              | 3.73       | 327,915              | 4.43       | 363,997              | 4.89       |
| 11    | TRICARE Plus                             | 37,131               | 0.50       | 52,817               | 0.71       | 85,952               | 1.16       |
| 12    | TRICARE Reserve Select                   | 218,614              | 2.94       | 226,822              | 3.06       | 166,786              | 2.24       |
| 13    | Govmnt health insrnc frm Non-US cntry    | 4,292                | 0.06       | 9,520                | 0.13       | 20,371               | 0.27       |
| 14    | TRICARE Retired Reserve                  | 36,636               | 0.49       | 61,246               | 0.83       | 87,979               | 1.18       |
| 15    | TRICARE Young Adult Prime                | 34,940               | 0.47       | 9,259                | 0.12       | 9,475                | 0.13       |
| 16    | Continued Health Care Benefit Program    | 532                  | 0.01       | 857                  | 0.01       | 2,262                | 0.03       |
| 17    | TRICARE Young Adult Select Enrollees     | 24,989               | 0.34       | 31,508               | 0.43       | 13,594               | 0.18       |
| 18    | TRICARE for Life                         | 592,575              | 7.97       | .                    | .          | .                    | .          |
| 19    | TRICARE Supplemental Insurance           | 6,068                | 0.08       | 14,896               | 0.20       | 6,825                | 0.09       |

**H19004 -  
Months or years in a row with health plan**

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer     | 59                     | 0.67       | 99                     | 1.06       | 93                     | 1.07       |
| C     | Should be skipped  | 12                     | 0.14       | 6                      | 0.06       | 7                      | 0.08       |
| N     | Valid skip         | 337                    | 3.82       | 408                    | 4.35       | 769                    | 8.83       |
| 1     | Less than 6 months | 138                    | 1.56       | 116                    | 1.24       | 111                    | 1.27       |
| 2     | 6 up to 12 months  | 344                    | 3.90       | 311                    | 3.32       | 353                    | 4.05       |
| 3     | 12 up to 24 months | 601                    | 6.81       | 618                    | 6.59       | 543                    | 6.24       |
| 4     | 2 up to 5 years    | 1,325                  | 15.01      | 1,292                  | 13.77      | 1,186                  | 13.62      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 5     | 5 up to 10 years   | 1,533                  | 17.37      | 1,589                  | 16.94      | 1,428                  | 16.40      |
| 6     | 10 or more years   | 4,479                  | 50.74      | 4,942                  | 52.68      | 4,218                  | 48.44      |
| Value | Formatted Value    | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer     | 70,251                 | 0.94       | 80,424                 | 1.09       | 64,133                 | 0.86       |
| C     | Should be skipped  | 9,262                  | 0.12       | 6,808                  | 0.09       | 8,752                  | 0.12       |
| N     | Valid skip         | 313,131                | 4.21       | 281,893                | 3.81       | 584,812                | 7.86       |
| 1     | Less than 6 months | 109,917                | 1.48       | 74,483                 | 1.01       | 114,260                | 1.54       |
| 2     | 6 up to 12 months  | 316,255                | 4.25       | 235,848                | 3.18       | 271,201                | 3.65       |
| 3     | 12 up to 24 months | 550,815                | 7.41       | 629,952                | 8.50       | 528,229                | 7.10       |
| 4     | 2 up to 5 years    | 1,305,316              | 17.55      | 1,338,378              | 18.07      | 1,164,099              | 15.65      |
| 5     | 5 up to 10 years   | 1,497,905              | 20.14      | 1,435,097              | 19.37      | 1,476,904              | 19.86      |
| 6     | 10 or more years   | 3,263,241              | 43.88      | 3,325,330              | 44.89      | 3,224,028              | 43.35      |

**H19005 -**
**In last year: facility used most for health care**

| Value | Formatted Value                              | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                               | 27                     | 0.31       | 29                     | 0.31       | 26                     | 0.30       |
| 1     | A military facility                          | 4,754                  | 53.85      | 6,132                  | 65.37      | 5,265                  | 60.46      |
| 2     | A civilian facility                          | 3,288                  | 37.25      | 2,527                  | 26.94      | 2,663                  | 30.58      |
| 3     | Uniformed Services Fam<br>Hlth Plan facility | 40                     | 0.45       | 28                     | 0.30       | 22                     | 0.25       |
| 4     | Veterans Affairs (VA)<br>clinic or hospital  | 444                    | 5.03       | 432                    | 4.61       | 446                    | 5.12       |
| 5     | Went to none of listed<br>types of facility  | 275                    | 3.12       | 233                    | 2.48       | 286                    | 3.28       |
| Value | Formatted Value                              | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer                               | 33,116                 | 0.45       | 37,352                 | 0.50       | 13,689                 | 0.18       |
| 1     | A military facility                          | 2,634,995              | 35.44      | 2,536,406              | 34.24      | 2,601,728              | 34.99      |
| 2     | A civilian facility                          | 4,152,049              | 55.84      | 4,184,334              | 56.48      | 4,112,099              | 55.30      |
| 3     | Uniformed Services Fam<br>Hlth Plan facility | 73,400                 | 0.99       | 71,909                 | 0.97       | 37,083                 | 0.50       |
| 4     | Veterans Affairs (VA)<br>clinic or hospital  | 379,125                | 5.10       | 405,557                | 5.47       | 449,203                | 6.04       |
| 5     | Went to none of listed<br>types of facility  | 163,407                | 2.20       | 172,654                | 2.33       | 222,614                | 2.99       |

**H19006 -**
**In last year: have illness/injury/condition that needed care right away**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 6                      | 0.07       | 10                     | 0.11       | 9                      | 0.10       |
| 1     | Yes             | 3,836                  | 43.45      | 3,950                  | 42.11      | 3,575                  | 41.05      |
| 2     | No              | 4,986                  | 56.48      | 5,421                  | 57.79      | 5,124                  | 58.84      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 3,910                  | 0.05       | 13,183                 | 0.18       | 12,130                 | 0.16       |
| 1     | Yes             | 3,207,297              | 43.13      | 3,084,161              | 41.63      | 3,197,556              | 43.00      |
| 2     | No              | 4,224,885              | 56.82      | 4,310,869              | 58.19      | 4,226,732              | 56.84      |

**H19007 -**
**In last year: how often got care as soon as you needed it**

| Value | Formatted Value                             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                              | 34                     | 0.39       | 35                     | 0.37       | 44                     | 0.51       |
| C     | Should be skipped                           | 95                     | 1.08       | 109                    | 1.16       | 131                    | 1.50       |
| N     | Didn't need care right<br>away in past year | 4,891                  | 55.40      | 5,312                  | 56.63      | 4,993                  | 57.34      |
| 1     | Never                                       | 128                    | 1.45       | 145                    | 1.55       | 149                    | 1.71       |
| 2     | Sometimes                                   | 526                    | 5.96       | 614                    | 6.55       | 491                    | 5.64       |

| Value | Formatted Value                             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| 3     | Usually                                     | 859                    | 9.73       | 873                    | 9.31       | 781                    | 8.97       |
| 4     | Always                                      | 2,295                  | 26.00      | 2,293                  | 24.44      | 2,119                  | 24.33      |
| Value | Formatted Value                             | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer                              | 40,957                 | 0.55       | 29,322                 | 0.40       | 62,726                 | 0.84       |
| C     | Should be skipped                           | 91,807                 | 1.23       | 87,192                 | 1.18       | 85,691                 | 1.15       |
| N     | Didn't need care right<br>away in past year | 4,133,078              | 55.58      | 4,223,676              | 57.01      | 4,141,040              | 55.69      |
| 1     | Never                                       | 69,060                 | 0.93       | 87,748                 | 1.18       | 85,616                 | 1.15       |
| 2     | Sometimes                                   | 366,965                | 4.93       | 349,170                | 4.71       | 296,919                | 3.99       |
| 3     | Usually                                     | 592,273                | 7.96       | 558,654                | 7.54       | 606,857                | 8.16       |
| 4     | Always                                      | 2,141,953              | 28.80      | 2,072,450              | 27.98      | 2,157,568              | 29.01      |

## H19008 -

In last year: wait between trying to get care and actually seeing a provider for an illness or injury

| Value | Formatted Value                             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                              | 45                     | 0.51       | 42                     | 0.45       | 59                     | 0.68       |
| C     | Should be skipped                           | 93                     | 1.05       | 106                    | 1.13       | 125                    | 1.44       |
| N     | Didn't need care right<br>away in past year | 4,893                  | 55.43      | 5,315                  | 56.66      | 4,999                  | 57.41      |
| 1     | Same day                                    | 2,229                  | 25.25      | 2,131                  | 22.72      | 1,982                  | 22.76      |
| 2     | 1 day                                       | 467                    | 5.29       | 551                    | 5.87       | 492                    | 5.65       |
| 3     | 2 days                                      | 292                    | 3.31       | 325                    | 3.46       | 273                    | 3.14       |
| 4     | 3 days                                      | 166                    | 1.88       | 198                    | 2.11       | 170                    | 1.95       |
| 5     | 4 to 7 days                                 | 298                    | 3.38       | 346                    | 3.69       | 286                    | 3.28       |
| 6     | 8 to 14 days                                | 137                    | 1.55       | 180                    | 1.92       | 144                    | 1.65       |
| 7     | 15 days or longer                           | 208                    | 2.36       | 187                    | 1.99       | 178                    | 2.04       |
| Value | Formatted Value                             | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer                              | 52,292                 | 0.70       | 45,881                 | 0.62       | 47,443                 | 0.64       |
| C     | Should be skipped                           | 89,186                 | 1.20       | 85,090                 | 1.15       | 84,398                 | 1.13       |
| N     | Didn't need care right<br>away in past year | 4,135,700              | 55.62      | 4,225,779              | 57.04      | 4,142,333              | 55.70      |
| 1     | Same day                                    | 2,026,975              | 27.26      | 1,925,242              | 25.99      | 2,022,351              | 27.20      |
| 2     | 1 day                                       | 343,940                | 4.63       | 357,026                | 4.82       | 355,006                | 4.77       |
| 3     | 2 days                                      | 210,991                | 2.84       | 184,931                | 2.50       | 220,057                | 2.96       |
| 4     | 3 days                                      | 117,767                | 1.58       | 92,654                 | 1.25       | 115,591                | 1.55       |
| 5     | 4 to 7 days                                 | 201,155                | 2.71       | 265,241                | 3.58       | 189,061                | 2.54       |
| 6     | 8 to 14 days                                | 101,776                | 1.37       | 99,977                 | 1.35       | 110,805                | 1.49       |
| 7     | 15 days or longer                           | 156,311                | 2.10       | 126,390                | 1.71       | 149,370                | 2.01       |

## H19009 -

In last year: made appointments for non-urgent health care

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 6                      | 0.07       | 7                      | 0.07       | 6                      | 0.07       |
| 1     | Yes             | 7,601                  | 86.10      | 8,022                  | 85.51      | 7,369                  | 84.62      |
| 2     | No              | 1,221                  | 13.83      | 1,352                  | 14.41      | 1,333                  | 15.31      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 6,231                  | 0.08       | 2,307                  | 0.03       | 5,719                  | 0.08       |
| 1     | Yes             | 6,564,195              | 88.27      | 6,562,406              | 88.58      | 6,547,304              | 88.04      |
| 2     | No              | 865,666                | 11.64      | 843,499                | 11.39      | 883,394                | 11.88      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19010 -**
**In last year: how often got appointments for non-urgent health care as soon as you needed**

| Value | Formatted Value                         | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                          | 66                     | 0.75       | 70                     | 0.75       | 54                     | 0.62       |
| C     | Should be skipped                       | 42                     | 0.48       | 40                     | 0.43       | 37                     | 0.42       |
| N     | Didn't have appointment<br>in past year | 1,179                  | 13.36      | 1,312                  | 13.99      | 1,296                  | 14.88      |
| 1     | Never                                   | 346                    | 3.92       | 381                    | 4.06       | 395                    | 4.54       |
| 2     | Sometimes                               | 1,605                  | 18.18      | 1,913                  | 20.39      | 1,642                  | 18.86      |
| 3     | Usually                                 | 2,282                  | 25.85      | 2,443                  | 26.04      | 2,272                  | 26.09      |
| 4     | Always                                  | 3,308                  | 37.47      | 3,222                  | 34.35      | 3,012                  | 34.59      |

| Value | Formatted Value                         | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                          | 59,844               | 0.80       | 41,279               | 0.56       | 36,993               | 0.50       |
| C     | Should be skipped                       | 30,840               | 0.41       | 21,467               | 0.29       | 24,652               | 0.33       |
| N     | Didn't have appointment<br>in past year | 834,827              | 11.23      | 822,032              | 11.10      | 858,743              | 11.55      |
| 1     | Never                                   | 179,935              | 2.42       | 214,718              | 2.90       | 233,988              | 3.15       |
| 2     | Sometimes                               | 1,111,483            | 14.95      | 1,145,833            | 15.47      | 1,051,039            | 14.13      |
| 3     | Usually                                 | 1,761,568            | 23.69      | 1,839,931            | 24.84      | 1,883,788            | 25.33      |
| 4     | Always                                  | 3,457,597            | 46.50      | 3,322,951            | 44.85      | 3,347,215            | 45.01      |

**H19011 -**
**In last year: days between making an appointment and actually seeing a provider for non-urgent health care**

| Value | Formatted Value                            | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                             | 77                     | 0.87       | 67                     | 0.71       | 71                     | 0.82       |
| C     | Should be skipped                          | 40                     | 0.45       | 38                     | 0.41       | 36                     | 0.41       |
| N     | Didn't have an<br>appointment in past year | 1,181                  | 13.38      | 1,314                  | 14.01      | 1,297                  | 14.89      |
| 1     | Same day                                   | 487                    | 5.52       | 459                    | 4.89       | 452                    | 5.19       |
| 2     | 1 day                                      | 533                    | 6.04       | 519                    | 5.53       | 507                    | 5.82       |
| 3     | 2 to 3 days                                | 1,523                  | 17.25      | 1,643                  | 17.51      | 1,485                  | 17.05      |
| 4     | 4 to 7 days                                | 1,805                  | 20.45      | 1,872                  | 19.96      | 1,705                  | 19.58      |
| 5     | 8 to 14 days                               | 1,521                  | 17.23      | 1,817                  | 19.37      | 1,633                  | 18.75      |
| 6     | 15 to 30 days                              | 1,211                  | 13.72      | 1,203                  | 12.82      | 1,065                  | 12.23      |
| 7     | 31 days or longer                          | 450                    | 5.10       | 449                    | 4.79       | 457                    | 5.25       |

| Value | Formatted Value                            | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                             | 103,721              | 1.39       | 108,413              | 1.46       | 107,157              | 1.44       |
| C     | Should be skipped                          | 30,211               | 0.41       | 21,174               | 0.29       | 25,320               | 0.34       |
| N     | Didn't have an<br>appointment in past year | 835,455              | 11.24      | 822,325              | 11.10      | 858,074              | 11.54      |
| 1     | Same day                                   | 545,479              | 7.34       | 467,830              | 6.32       | 575,625              | 7.74       |
| 2     | 1 day                                      | 553,685              | 7.45       | 587,815              | 7.93       | 547,609              | 7.36       |
| 3     | 2 to 3 days                                | 1,387,552            | 18.66      | 1,459,774            | 19.70      | 1,463,890            | 19.69      |
| 4     | 4 to 7 days                                | 1,472,665            | 19.80      | 1,390,177            | 18.77      | 1,286,781            | 17.30      |
| 5     | 8 to 14 days                               | 1,161,636            | 15.62      | 1,220,241            | 16.47      | 1,270,601            | 17.09      |
| 6     | 15 to 30 days                              | 951,869              | 12.80      | 980,194              | 13.23      | 845,613              | 11.37      |
| 7     | 31 days or longer                          | 393,818              | 5.30       | 350,269              | 4.73       | 455,747              | 6.13       |

**H19012 -**
**In last year: times went to an emergency room for yourself**

| Value | Formatted Value  | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer   | 30                     | 0.34       | 38                     | 0.41       | 32                     | 0.37       |
| 1     | None             | 6,470                  | 73.29      | 6,855                  | 73.07      | 6,447                  | 74.04      |
| 2     | 1 time           | 1,460                  | 16.54      | 1,619                  | 17.26      | 1,434                  | 16.47      |
| 3     | 2 times          | 562                    | 6.37       | 553                    | 5.89       | 513                    | 5.89       |
| 4     | 3 times          | 172                    | 1.95       | 164                    | 1.75       | 157                    | 1.80       |
| 5     | 4 times          | 82                     | 0.93       | 95                     | 1.01       | 72                     | 0.83       |
| 6     | 5 to 9 times     | 43                     | 0.49       | 48                     | 0.51       | 41                     | 0.47       |
| 7     | 10 or more times | 9                      | 0.10       | 9                      | 0.10       | 12                     | 0.14       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value  | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer   | 29,625            | 0.40       | 28,333            | 0.38       | 44,070            | 0.59       |
| 1     | None             | 5,392,307         | 72.52      | 5,298,256         | 71.52      | 5,351,440         | 71.96      |
| 2     | 1 time           | 1,246,568         | 16.76      | 1,430,491         | 19.31      | 1,274,502         | 17.14      |
| 3     | 2 times          | 493,344           | 6.63       | 425,261           | 5.74       | 483,587           | 6.50       |
| 4     | 3 times          | 151,580           | 2.04       | 105,062           | 1.42       | 150,923           | 2.03       |
| 5     | 4 times          | 74,270            | 1.00       | 77,676            | 1.05       | 85,047            | 1.14       |
| 6     | 5 to 9 times     | 35,962            | 0.48       | 39,270            | 0.53       | 30,771            | 0.41       |
| 7     | 10 or more times | 12,437            | 0.17       | 3,862             | 0.05       | 16,078            | 0.22       |

**H19013 -**
**In last year: times went to doctor's office or clinic for self (not counting times went to an ER)**

| Value | Formatted Value  | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer   | 12                  | 0.14       | 11                  | 0.12       | 12                  | 0.14       |
| 1     | None             | 1,034               | 11.71      | 1,161               | 12.38      | 1,226               | 14.08      |
| 2     | 1 time           | 1,054               | 11.94      | 1,142               | 12.17      | 1,123               | 12.90      |
| 3     | 2 times          | 1,629               | 18.45      | 1,788               | 19.06      | 1,607               | 18.45      |
| 4     | 3 times          | 1,425               | 16.14      | 1,578               | 16.82      | 1,363               | 15.65      |
| 5     | 4 times          | 1,238               | 14.02      | 1,268               | 13.52      | 1,204               | 13.83      |
| 6     | 5 to 9 times     | 1,642               | 18.60      | 1,673               | 17.83      | 1,458               | 16.74      |
| 7     | 10 or more times | 794                 | 8.99       | 760                 | 8.10       | 715                 | 8.21       |

| Value | Formatted Value  | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer   | 12,084            | 0.16       | 5,325             | 0.07       | 12,879            | 0.17       |
| 1     | None             | 767,346           | 10.32      | 732,167           | 9.88       | 785,035           | 10.56      |
| 2     | 1 time           | 813,710           | 10.94      | 831,150           | 11.22      | 853,338           | 11.48      |
| 3     | 2 times          | 1,220,135         | 16.41      | 1,222,465         | 16.50      | 1,389,611         | 18.69      |
| 4     | 3 times          | 1,199,051         | 16.12      | 1,223,564         | 16.52      | 1,112,574         | 14.96      |
| 5     | 4 times          | 1,138,202         | 15.31      | 1,081,267         | 14.60      | 1,055,875         | 14.20      |
| 6     | 5 to 9 times     | 1,576,172         | 21.20      | 1,636,240         | 22.09      | 1,522,829         | 20.48      |
| 7     | 10 or more times | 709,392           | 9.54       | 676,035           | 9.13       | 704,276           | 9.47       |

**H19014 -**
**In last year: how often talk to doctor or other health care provider about illness prevention**

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer    | 39                  | 0.44       | 75                  | 0.80       | 44                  | 0.51       |
| C     | Should be skipped | 45                  | 0.51       | 47                  | 0.50       | 36                  | 0.41       |
| N     | Valid skip        | 989                 | 11.20      | 1,114               | 11.88      | 1,190               | 13.67      |
| 1     | Never             | 1,127               | 12.77      | 1,253               | 13.36      | 1,138               | 13.07      |
| 2     | Sometimes         | 2,212               | 25.06      | 2,305               | 24.57      | 2,185               | 25.09      |
| 3     | Usually           | 2,136               | 24.20      | 2,245               | 23.93      | 2,073               | 23.81      |
| 4     | Always            | 2,280               | 25.83      | 2,342               | 24.97      | 2,042               | 23.45      |

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | 42,491            | 0.57       | 45,737            | 0.62       | 44,841            | 0.60       |
| C     | Should be skipped | 34,988            | 0.47       | 27,438            | 0.37       | 22,592            | 0.30       |
| N     | Valid skip        | 732,358           | 9.85       | 704,729           | 9.51       | 762,444           | 10.25      |
| 1     | Never             | 814,741           | 10.96      | 830,507           | 11.21      | 844,286           | 11.35      |
| 2     | Sometimes         | 1,781,411         | 23.96      | 1,627,432         | 21.97      | 1,746,155         | 23.48      |
| 3     | Usually           | 1,826,207         | 24.56      | 2,007,547         | 27.10      | 1,909,421         | 25.68      |
| 4     | Always            | 2,203,897         | 29.64      | 2,164,822         | 29.22      | 2,106,679         | 28.33      |



## H19015 -

In last year: doctor or other health care provider talked about more than 1 choice for treatment

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 4                      | 0.05       | 7                      | 0.07       | 6                      | 0.07       |
| C     | Should be skipped | 43                     | 0.49       | 46                     | 0.49       | 35                     | 0.40       |
| N     | Valid skip        | 991                    | 11.23      | 1,115                  | 11.89      | 1,191                  | 13.68      |
| 1     | Yes               | 4,588                  | 51.97      | 4,714                  | 50.25      | 4,327                  | 49.69      |
| 2     | No                | 3,202                  | 36.27      | 3,499                  | 37.30      | 3,149                  | 36.16      |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | 643                  | 0.01       | 7,456                | 0.10       | 10,112               | 0.14       |
| C     | Should be skipped | 32,384               | 0.44       | 27,484               | 0.37       | 22,727               | 0.31       |
| N     | Valid skip        | 734,962              | 9.88       | 704,683              | 9.51       | 762,308              | 10.25      |
| 1     | Yes               | 4,030,916            | 54.21      | 4,023,150            | 54.31      | 4,132,723            | 55.57      |
| 2     | No                | 2,637,188            | 35.46      | 2,645,439            | 35.71      | 2,508,548            | 33.73      |

## H19016 -

In last year: doctor talked about pros/cons of each treatment/health care choice

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 54                     | 0.61       | 67                     | 0.71       | 42                     | 0.48       |
| C     | Should be skipped | 27                     | 0.31       | 36                     | 0.38       | 57                     | 0.65       |
| N     | Valid skip        | 4,209                  | 47.68      | 4,624                  | 49.29      | 4,318                  | 49.59      |
| 1     | Definitely yes    | 2,979                  | 33.74      | 3,027                  | 32.27      | 2,745                  | 31.52      |
| 2     | Somewhat yes      | 1,350                  | 15.29      | 1,403                  | 14.96      | 1,313                  | 15.08      |
| 3     | Somewhat no       | 150                    | 1.70       | 154                    | 1.64       | 161                    | 1.85       |
| 4     | Definitely no     | 59                     | 0.67       | 70                     | 0.75       | 72                     | 0.83       |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | 44,787               | 0.60       | 83,977               | 1.13       | 63,348               | 0.85       |
| C     | Should be skipped | 25,063               | 0.34       | 17,905               | 0.24       | 25,350               | 0.34       |
| N     | Valid skip        | 3,379,471            | 45.45      | 3,359,701            | 45.35      | 3,268,233            | 43.95      |
| 1     | Definitely yes    | 2,720,071            | 36.58      | 2,706,178            | 36.53      | 2,676,926            | 36.00      |
| 2     | Somewhat yes      | 1,072,677            | 14.43      | 1,090,537            | 14.72      | 1,220,638            | 16.41      |
| 3     | Somewhat no       | 142,996              | 1.92       | 120,447              | 1.63       | 124,191              | 1.67       |
| 4     | Definitely no     | 51,027               | 0.69       | 29,467               | 0.40       | 57,731               | 0.78       |

## H19017 -

In last year: dr asked which treatment option you thought was best when more than one choice of treatment

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 62                     | 0.70       | 59                     | 0.63       | 61                     | 0.70       |
| C     | Should be skipped | 25                     | 0.28       | 59                     | 0.63       | 53                     | 0.61       |
| N     | Valid skip        | 4,211                  | 47.70      | 4,601                  | 49.05      | 4,322                  | 49.63      |
| 1     | Definitely yes    | 2,671                  | 30.26      | 2,680                  | 28.57      | 2,471                  | 28.38      |
| 2     | Somewhat yes      | 1,400                  | 15.86      | 1,443                  | 15.38      | 1,307                  | 15.01      |
| 3     | Somewhat no       | 297                    | 3.36       | 323                    | 3.44       | 319                    | 3.66       |
| 4     | Definitely no     | 162                    | 1.84       | 216                    | 2.30       | 175                    | 2.01       |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | 49,811               | 0.67       | 63,431               | 0.86       | 86,304               | 1.16       |
| C     | Should be skipped | 22,938               | 0.31       | 50,258               | 0.68       | 24,694               | 0.33       |
| N     | Valid skip        | 3,381,596            | 45.48      | 3,327,348            | 44.91      | 3,268,889            | 43.96      |
| 1     | Definitely yes    | 2,385,796            | 32.08      | 2,412,161            | 32.56      | 2,385,627            | 32.08      |
| 2     | Somewhat yes      | 1,223,964            | 16.46      | 1,178,770            | 15.91      | 1,246,659            | 16.76      |
| 3     | Somewhat no       | 246,867              | 3.32       | 251,153              | 3.39       | 256,071              | 3.44       |
| 4     | Definitely no     | 125,121              | 1.68       | 125,092              | 1.69       | 168,174              | 2.26       |

## H19018 -

Rating of all health care in last year

| Value | Formatted Value                       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                        | 23                     | 0.26       | 28                     | 0.30       | 17                     | 0.20       |
| N     | I had no visits in the last 12 months | 397                    | 4.50       | 422                    | 4.50       | 446                    | 5.12       |
| 0     | 0                                     | 45                     | 0.51       | 55                     | 0.59       | 81                     | 0.93       |
| 1     | 1                                     | 40                     | 0.45       | 64                     | 0.68       | 49                     | 0.56       |
| 2     | 2                                     | 114                    | 1.29       | 97                     | 1.03       | 101                    | 1.16       |
| 3     | 3                                     | 152                    | 1.72       | 219                    | 2.33       | 205                    | 2.35       |
| 4     | 4                                     | 211                    | 2.39       | 250                    | 2.66       | 256                    | 2.94       |
| 5     | 5                                     | 548                    | 6.21       | 613                    | 6.53       | 566                    | 6.50       |
| 6     | 6                                     | 520                    | 5.89       | 596                    | 6.35       | 558                    | 6.41       |
| 7     | 7                                     | 1,155                  | 13.08      | 1,306                  | 13.92      | 1,149                  | 13.19      |
| 8     | 8                                     | 1,869                  | 21.17      | 1,958                  | 20.87      | 1,842                  | 21.15      |
| 9     | 9                                     | 1,644                  | 18.62      | 1,685                  | 17.96      | 1,559                  | 17.90      |
| 10    | 10                                    | 2,110                  | 23.90      | 2,088                  | 22.26      | 1,879                  | 21.58      |

| Value | Formatted Value                       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---------------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                        | 17,507               | 0.24       | 20,236               | 0.27       | 18,586               | 0.25       |
| N     | I had no visits in the last 12 months | 260,367              | 3.50       | 264,897              | 3.58       | 287,484              | 3.87       |
| 0     | 0                                     | 33,646               | 0.45       | 43,184               | 0.58       | 48,367               | 0.65       |
| 1     | 1                                     | 21,559               | 0.29       | 33,403               | 0.45       | 29,399               | 0.40       |
| 2     | 2                                     | 80,550               | 1.08       | 48,387               | 0.65       | 69,196               | 0.93       |
| 3     | 3                                     | 98,775               | 1.33       | 108,766              | 1.47       | 116,576              | 1.57       |
| 4     | 4                                     | 161,973              | 2.18       | 134,511              | 1.82       | 170,711              | 2.30       |
| 5     | 5                                     | 383,502              | 5.16       | 368,672              | 4.98       | 341,371              | 4.59       |
| 6     | 6                                     | 363,824              | 4.89       | 390,388              | 5.27       | 381,238              | 5.13       |
| 7     | 7                                     | 788,073              | 10.60      | 794,055              | 10.72      | 749,458              | 10.08      |
| 8     | 8                                     | 1,313,563            | 17.66      | 1,373,835            | 18.54      | 1,501,181            | 20.19      |
| 9     | 9                                     | 1,568,321            | 21.09      | 1,517,374            | 20.48      | 1,495,662            | 20.11      |
| 10    | 10                                    | 2,344,435            | 31.53      | 2,310,502            | 31.19      | 2,227,188            | 29.95      |

## H19019 -

Have one person you think of as your personal doctor

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | .                      | .          | 5                      | 0.05       | 4                      | 0.05       |
| 1     | Yes             | 6,398                  | 72.47      | 6,566                  | 69.99      | 6,133                  | 70.43      |
| 2     | No              | 2,430                  | 27.53      | 2,810                  | 29.95      | 2,571                  | 29.52      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | .                    | .          | 3,179                | 0.04       | 3,883                | 0.05       |
| 1     | Yes             | 5,864,913            | 78.87      | 5,855,891            | 79.05      | 5,971,978            | 80.31      |
| 2     | No              | 1,571,179            | 21.13      | 1,549,142            | 20.91      | 1,460,556            | 19.64      |

## H19020 -

In last year: number of times visited personal doctor for care for self

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 35                     | 0.40       | 55                     | 0.59       | 73                     | 0.84       |
| C     | Should be skipped | 12                     | 0.14       | 11                     | 0.12       | 11                     | 0.13       |
| N     | Valid skip        | 2,418                  | 27.39      | 2,799                  | 29.84      | 2,560                  | 29.40      |
| 0     | None              | 598                    | 6.77       | 672                    | 7.16       | 663                    | 7.61       |
| 1     | 1                 | 1,426                  | 16.15      | 1,434                  | 15.29      | 1,398                  | 16.05      |
| 2     | 2                 | 1,649                  | 18.68      | 1,614                  | 17.20      | 1,460                  | 16.77      |
| 3     | 3                 | 1,092                  | 12.37      | 1,117                  | 11.91      | 1,050                  | 12.06      |
| 4     | 4                 | 791                    | 8.96       | 825                    | 8.79       | 731                    | 8.39       |
| 5     | 5 to 9            | 656                    | 7.43       | 712                    | 7.59       | 625                    | 7.18       |
| 6     | 10 or more        | 151                    | 1.71       | 142                    | 1.51       | 137                    | 1.57       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | 56,367            | 0.76       | 60,494            | 0.82       | 49,413            | 0.66       |
| C     | Should be skipped | 6,513             | 0.09       | 5,571             | 0.08       | 3,867             | 0.05       |
| N     | Valid skip        | 1,564,666         | 21.04      | 1,543,570         | 20.84      | 1,456,689         | 19.59      |
| 0     | None              | 436,712           | 5.87       | 434,545           | 5.87       | 442,466           | 5.95       |
| 1     | 1                 | 1,142,509         | 15.36      | 1,143,729         | 15.44      | 1,288,758         | 17.33      |
| 2     | 2                 | 1,612,556         | 21.69      | 1,572,241         | 21.22      | 1,495,366         | 20.11      |
| 3     | 3                 | 1,026,692         | 13.81      | 933,396           | 12.60      | 1,069,855         | 14.39      |
| 4     | 4                 | 770,767           | 10.37      | 884,845           | 11.94      | 869,002           | 11.69      |
| 5     | 5 to 9            | 693,426           | 9.33       | 693,894           | 9.37       | 643,866           | 8.66       |
| 6     | 10 or more        | 125,883           | 1.69       | 135,927           | 1.83       | 117,135           | 1.58       |

**H19021 -**

In last year: how often personal doctor listened carefully to you

| Value | Formatted Value                       | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|---------------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                        | 59                  | 0.67       | 83                  | 0.88       | 92                  | 1.06       |
| C     | Should be skipped                     | 32                  | 0.36       | 25                  | 0.27       | 36                  | 0.41       |
| N     | I had no visits in the last 12 months | 2,996               | 33.94      | 3,457               | 36.85      | 3,198               | 36.72      |
| 1     | Never                                 | 77                  | 0.87       | 63                  | 0.67       | 73                  | 0.84       |
| 2     | Sometimes                             | 397                 | 4.50       | 458                 | 4.88       | 410                 | 4.71       |
| 3     | Usually                               | 1,138               | 12.89      | 1,155               | 12.31      | 1,053               | 12.09      |
| 4     | Always                                | 4,129               | 46.77      | 4,140               | 44.13      | 3,846               | 44.17      |

| Value | Formatted Value                       | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---------------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                        | 72,017            | 0.97       | 71,635            | 0.97       | 74,265            | 1.00       |
| C     | Should be skipped                     | 18,663            | 0.25       | 12,473            | 0.17       | 41,525            | 0.56       |
| N     | I had no visits in the last 12 months | 1,989,228         | 26.75      | 1,971,213         | 26.61      | 1,861,498         | 25.03      |
| 1     | Never                                 | 63,006            | 0.85       | 24,304            | 0.33       | 58,840            | 0.79       |
| 2     | Sometimes                             | 323,403           | 4.35       | 351,944           | 4.75       | 257,299           | 3.46       |
| 3     | Usually                               | 878,272           | 11.81      | 925,465           | 12.49      | 1,065,097         | 14.32      |
| 4     | Always                                | 4,091,503         | 55.02      | 4,051,179         | 54.68      | 4,077,895         | 54.84      |

**H19022 -**

In last year: how often personal doctor explained things in a way that was easy to understand

| Value | Formatted Value                       | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|---------------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                        | 63                  | 0.71       | 91                  | 0.97       | 98                  | 1.13       |
| C     | Should be skipped                     | 31                  | 0.35       | 23                  | 0.25       | 34                  | 0.39       |
| N     | I had no visits in the last 12 months | 2,997               | 33.95      | 3,459               | 36.87      | 3,200               | 36.75      |
| 1     | Never                                 | 50                  | 0.57       | 56                  | 0.60       | 40                  | 0.46       |
| 2     | Sometimes                             | 276                 | 3.13       | 266                 | 2.84       | 264                 | 3.03       |
| 3     | Usually                               | 1,100               | 12.46      | 1,143               | 12.18      | 1,066               | 12.24      |
| 4     | Always                                | 4,311               | 48.83      | 4,343               | 46.30      | 4,006               | 46.00      |

| Value | Formatted Value                       | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---------------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                        | 64,490            | 0.87       | 86,788            | 1.17       | 83,451            | 1.12       |
| C     | Should be skipped                     | 18,311            | 0.25       | 11,834            | 0.16       | 40,144            | 0.54       |
| N     | I had no visits in the last 12 months | 1,989,581         | 26.76      | 1,971,852         | 26.62      | 1,862,878         | 25.05      |
| 1     | Never                                 | 45,754            | 0.62       | 21,637            | 0.29       | 42,152            | 0.57       |
| 2     | Sometimes                             | 217,553           | 2.93       | 180,277           | 2.43       | 179,886           | 2.42       |
| 3     | Usually                               | 928,616           | 12.49      | 983,647           | 13.28      | 1,084,728         | 14.59      |
| 4     | Always                                | 4,171,787         | 56.10      | 4,152,177         | 56.05      | 4,143,178         | 55.71      |

## H19023 -

In last year: how often your personal doctor showed respect for what you have to say

| Value | Formatted Value                       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                        | 69                     | 0.78       | 87                     | 0.93       | 104                    | 1.19       |
| C     | Should be skipped                     | 27                     | 0.31       | 24                     | 0.26       | 34                     | 0.39       |
| N     | I had no visits in the last 12 months | 3,001                  | 33.99      | 3,458                  | 36.86      | 3,200                  | 36.75      |
| 1     | Never                                 | 84                     | 0.95       | 81                     | 0.86       | 72                     | 0.83       |
| 2     | Sometimes                             | 277                    | 3.14       | 301                    | 3.21       | 273                    | 3.14       |
| 3     | Usually                               | 850                    | 9.63       | 898                    | 9.57       | 769                    | 8.83       |
| 4     | Always                                | 4,520                  | 51.20      | 4,532                  | 48.31      | 4,256                  | 48.87      |

| Value | Formatted Value                       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---------------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                        | 80,157               | 1.08       | 85,741               | 1.16       | 78,592               | 1.06       |
| C     | Should be skipped                     | 16,864               | 0.23       | 12,857               | 0.17       | 40,144               | 0.54       |
| N     | I had no visits in the last 12 months | 1,991,028            | 26.78      | 1,970,829            | 26.60      | 1,862,878            | 25.05      |
| 1     | Never                                 | 61,293               | 0.82       | 31,011               | 0.42       | 43,976               | 0.59       |
| 2     | Sometimes                             | 246,497              | 3.31       | 235,643              | 3.18       | 196,152              | 2.64       |
| 3     | Usually                               | 700,958              | 9.43       | 750,453              | 10.13      | 735,867              | 9.90       |
| 4     | Always                                | 4,339,296            | 58.35      | 4,321,678            | 58.34      | 4,478,807            | 60.23      |

## H19024 -

In last year: how often your personal doctor spent enough time with you

| Value | Formatted Value                       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                        | 63                     | 0.71       | 87                     | 0.93       | 111                    | 1.27       |
| C     | Should be skipped                     | 28                     | 0.32       | 24                     | 0.26       | 30                     | 0.34       |
| N     | I had no visits in the last 12 months | 3,000                  | 33.98      | 3,458                  | 36.86      | 3,204                  | 36.79      |
| 1     | Never                                 | 124                    | 1.40       | 146                    | 1.56       | 110                    | 1.26       |
| 2     | Sometimes                             | 482                    | 5.46       | 487                    | 5.19       | 435                    | 5.00       |
| 3     | Usually                               | 1,374                  | 15.56      | 1,408                  | 15.01      | 1,298                  | 14.91      |
| 4     | Always                                | 3,757                  | 42.56      | 3,771                  | 40.20      | 3,520                  | 40.42      |

| Value | Formatted Value                       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---------------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                        | 67,473               | 0.91       | 77,421               | 1.05       | 89,756               | 1.21       |
| C     | Should be skipped                     | 16,959               | 0.23       | 12,857               | 0.17       | 18,977               | 0.26       |
| N     | I had no visits in the last 12 months | 1,990,932            | 26.77      | 1,970,829            | 26.60      | 1,884,045            | 25.34      |
| 1     | Never                                 | 98,963               | 1.33       | 81,398               | 1.10       | 96,745               | 1.30       |
| 2     | Sometimes                             | 373,873              | 5.03       | 339,761              | 4.59       | 318,148              | 4.28       |
| 3     | Usually                               | 1,217,716            | 16.38      | 1,213,590            | 16.38      | 1,259,151            | 16.93      |
| 4     | Always                                | 3,670,176            | 49.36      | 3,712,357            | 50.11      | 3,769,595            | 50.69      |

## H19025 -

In last year: got care from doctor or other health provider other than personal doctor

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 41                     | 0.46       | 60                     | 0.64       | 69                     | 0.79       |
| C     | Should be skipped | 27                     | 0.31       | 25                     | 0.27       | 34                     | 0.39       |
| N     | Valid skip        | 3,001                  | 33.99      | 3,457                  | 36.85      | 3,200                  | 36.75      |
| 1     | Yes               | 4,349                  | 49.26      | 4,391                  | 46.81      | 4,012                  | 46.07      |
| 2     | No                | 1,410                  | 15.97      | 1,448                  | 15.44      | 1,393                  | 16.00      |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | 49,759               | 0.67       | 63,327               | 0.85       | 43,375               | 0.58       |
| C     | Should be skipped | 16,663               | 0.22       | 13,015               | 0.18       | 39,958               | 0.54       |
| N     | Valid skip        | 1,991,228            | 26.78      | 1,970,671            | 26.60      | 1,863,065            | 25.05      |
| 1     | Yes               | 4,216,839            | 56.71      | 4,165,848            | 56.23      | 4,256,548            | 57.24      |
| 2     | No                | 1,161,602            | 15.62      | 1,195,352            | 16.14      | 1,233,472            | 16.59      |

## H19026 -

In last year: how often personal doctor seemed informed and up-to-date about care received from other drs

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 119                    | 1.35       | 131                    | 1.40       | 142                    | 1.63       |
| C     | Should be skipped | 13                     | 0.15       | 11                     | 0.12       | 14                     | 0.16       |
| N     | Valid skip        | 4,425                  | 50.12      | 4,919                  | 52.44      | 4,613                  | 52.97      |
| 1     | Never             | 414                    | 4.69       | 431                    | 4.59       | 370                    | 4.25       |
| 2     | Sometimes         | 715                    | 8.10       | 830                    | 8.85       | 739                    | 8.49       |
| 3     | Usually           | 1,393                  | 15.78      | 1,344                  | 14.33      | 1,246                  | 14.31      |
| 4     | Always            | 1,749                  | 19.81      | 1,715                  | 18.28      | 1,584                  | 18.19      |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 116,115                | 1.56       | 150,070                | 2.03       | 123,419                | 1.66       |
| C     | Should be skipped | 8,086                  | 0.11       | 4,787                  | 0.06       | 28,936                 | 0.39       |
| N     | Valid skip        | 3,161,408              | 42.51      | 3,174,251              | 42.85      | 3,107,558              | 41.79      |
| 1     | Never             | 292,906                | 3.94       | 270,471                | 3.65       | 295,353                | 3.97       |
| 2     | Sometimes         | 511,986                | 6.89       | 593,856                | 8.02       | 596,875                | 8.03       |
| 3     | Usually           | 1,311,397              | 17.64      | 1,316,575              | 17.77      | 1,295,810              | 17.43      |
| 4     | Always            | 2,034,194              | 27.36      | 1,898,203              | 25.62      | 1,988,466              | 26.74      |

## H19027 -

Rating of your personal doctor

| Value | Formatted Value                 | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                  | 137                    | 1.55       | 183                    | 1.95       | 192                    | 2.20       |
| C     | Should be skipped               | 11                     | 0.12       | 6                      | 0.06       | 8                      | 0.09       |
| N     | Don't have a personal<br>doctor | 2,419                  | 27.40      | 2,804                  | 29.89      | 2,563                  | 29.43      |
| 0     | 0                               | 46                     | 0.52       | 39                     | 0.42       | 49                     | 0.56       |
| 1     | 1                               | 34                     | 0.39       | 35                     | 0.37       | 37                     | 0.42       |
| 2     | 2                               | 61                     | 0.69       | 53                     | 0.56       | 62                     | 0.71       |
| 3     | 3                               | 81                     | 0.92       | 89                     | 0.95       | 86                     | 0.99       |
| 4     | 4                               | 116                    | 1.31       | 120                    | 1.28       | 98                     | 1.13       |
| 5     | 5                               | 300                    | 3.40       | 328                    | 3.50       | 303                    | 3.48       |
| 6     | 6                               | 227                    | 2.57       | 249                    | 2.65       | 263                    | 3.02       |
| 7     | 7                               | 619                    | 7.01       | 572                    | 6.10       | 538                    | 6.18       |
| 8     | 8                               | 1,078                  | 12.21      | 1,158                  | 12.34      | 997                    | 11.45      |
| 9     | 9                               | 1,470                  | 16.65      | 1,528                  | 16.29      | 1,445                  | 16.59      |
| 10    | 10                              | 2,229                  | 25.25      | 2,217                  | 23.63      | 2,067                  | 23.74      |
| Value | Formatted Value                 | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer                  | 107,755                | 1.45       | 107,892                | 1.46       | 110,877                | 1.49       |
| C     | Should be skipped               | 4,979                  | 0.07       | 2,609                  | 0.04       | 3,353                  | 0.05       |
| N     | Don't have a personal<br>doctor | 1,566,201              | 21.06      | 1,546,532              | 20.88      | 1,457,203              | 19.60      |
| 0     | 0                               | 39,760                 | 0.53       | 17,837                 | 0.24       | 49,997                 | 0.67       |
| 1     | 1                               | 27,064                 | 0.36       | 26,491                 | 0.36       | 20,043                 | 0.27       |
| 2     | 2                               | 43,643                 | 0.59       | 16,603                 | 0.22       | 43,377                 | 0.58       |
| 3     | 3                               | 60,108                 | 0.81       | 42,768                 | 0.58       | 57,734                 | 0.78       |
| 4     | 4                               | 81,466                 | 1.10       | 76,858                 | 1.04       | 69,896                 | 0.94       |
| 5     | 5                               | 220,171                | 2.96       | 263,122                | 3.55       | 177,715                | 2.39       |
| 6     | 6                               | 181,036                | 2.43       | 172,351                | 2.33       | 152,183                | 2.05       |
| 7     | 7                               | 437,118                | 5.88       | 376,821                | 5.09       | 421,277                | 5.67       |
| 8     | 8                               | 819,064                | 11.01      | 912,100                | 12.31      | 875,575                | 11.77      |
| 9     | 9                               | 1,372,341              | 18.46      | 1,355,971              | 18.30      | 1,474,446              | 19.83      |
| 10    | 10                              | 2,475,387              | 33.29      | 2,490,257              | 33.61      | 2,522,741              | 33.92      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19028 -**
**In last year: tried to make appointment to see a specialist**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 3                      | 0.03       | 6                      | 0.06       | 8                      | 0.09       |
| 1     | Yes             | 5,461                  | 61.86      | 5,660                  | 60.33      | 5,240                  | 60.17      |
| 2     | No              | 3,364                  | 38.11      | 3,715                  | 39.60      | 3,460                  | 39.73      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 1,824                | 0.02       | 4,501                | 0.06       | 7,261                | 0.10       |
| 1     | Yes             | 4,749,000            | 63.86      | 4,768,225            | 64.36      | 4,802,789            | 64.58      |
| 2     | No              | 2,685,269            | 36.11      | 2,635,486            | 35.58      | 2,626,368            | 35.32      |

**H19029 -**
**In last year: how often did you get an appointment with specialist as soon as needed**

| Value | Formatted Value          | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer           | 52                     | 0.59       | 42                     | 0.45       | 42                     | 0.48       |
| C     | Should be skipped        | 25                     | 0.28       | 26                     | 0.28       | 24                     | 0.28       |
| N     | Didn't need a specialist | 3,339                  | 37.82      | 3,689                  | 39.32      | 3,436                  | 39.46      |
| 1     | Never                    | 376                    | 4.26       | 435                    | 4.64       | 386                    | 4.43       |
| 2     | Sometimes                | 990                    | 11.21      | 1,077                  | 11.48      | 997                    | 11.45      |
| 3     | Usually                  | 1,591                  | 18.02      | 1,747                  | 18.62      | 1,583                  | 18.18      |
| 4     | Always                   | 2,455                  | 27.81      | 2,365                  | 25.21      | 2,240                  | 25.72      |

| Value | Formatted Value          | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer           | 51,331               | 0.69       | 23,745               | 0.32       | 24,569               | 0.33       |
| C     | Should be skipped        | 22,019               | 0.30       | 23,369               | 0.32       | 12,720               | 0.17       |
| N     | Didn't need a specialist | 2,663,250            | 35.82      | 2,612,117            | 35.26      | 2,613,648            | 35.15      |
| 1     | Never                    | 253,312              | 3.41       | 255,609              | 3.45       | 267,589              | 3.60       |
| 2     | Sometimes                | 680,243              | 9.15       | 707,977              | 9.56       | 661,252              | 8.89       |
| 3     | Usually                  | 1,370,955            | 18.44      | 1,358,025            | 18.33      | 1,454,570            | 19.56      |
| 4     | Always                   | 2,394,983            | 32.21      | 2,427,372            | 32.77      | 2,402,070            | 32.30      |

**H19030 -**
**In last year: how many specialists seen**

| Value | Formatted Value       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer        | 27                     | 0.31       | 19                     | 0.20       | 19                     | 0.22       |
| C     | Should be skipped     | 28                     | 0.32       | 25                     | 0.27       | 27                     | 0.31       |
| N     | Valid skip            | 3,336                  | 37.79      | 3,690                  | 39.33      | 3,433                  | 39.42      |
| 0     | None                  | 188                    | 2.13       | 227                    | 2.42       | 206                    | 2.37       |
| 1     | 1 specialist          | 2,223                  | 25.18      | 2,267                  | 24.17      | 2,157                  | 24.77      |
| 2     | 2                     | 1,654                  | 18.74      | 1,768                  | 18.85      | 1,609                  | 18.48      |
| 3     | 3                     | 852                    | 9.65       | 835                    | 8.90       | 732                    | 8.41       |
| 4     | 4                     | 304                    | 3.44       | 330                    | 3.52       | 331                    | 3.80       |
| 5     | 5 or more specialists | 216                    | 2.45       | 220                    | 2.35       | 194                    | 2.23       |

| Value | Formatted Value       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer        | 22,526               | 0.30       | 7,055                | 0.10       | 16,953               | 0.23       |
| C     | Should be skipped     | 22,743               | 0.31       | 18,094               | 0.24       | 12,824               | 0.17       |
| N     | Valid skip            | 2,662,526            | 35.81      | 2,617,392            | 35.33      | 2,613,544            | 35.15      |
| 0     | None                  | 128,683              | 1.73       | 152,050              | 2.05       | 107,461              | 1.45       |
| 1     | 1 specialist          | 1,818,346            | 24.45      | 1,838,746            | 24.82      | 1,737,542            | 23.37      |
| 2     | 2                     | 1,537,913            | 20.68      | 1,426,557            | 19.26      | 1,596,795            | 21.47      |
| 3     | 3                     | 786,205              | 10.57      | 842,210              | 11.37      | 722,199              | 9.71       |
| 4     | 4                     | 283,606              | 3.81       | 325,017              | 4.39       | 417,992              | 5.62       |
| 5     | 5 or more specialists | 173,544              | 2.33       | 181,092              | 2.44       | 211,108              | 2.84       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19031 -**
**Rating of specialist seen most often in last year**

| Value | Formatted Value                         | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                          | 38                     | 0.43       | 46                     | 0.49       | 34                     | 0.39       |
| C     | Should be skipped                       | 34                     | 0.39       | 34                     | 0.36       | 38                     | 0.44       |
| N     | Didn't see specialist in last 12 months | 3,518                  | 39.85      | 3,908                  | 41.66      | 3,628                  | 41.66      |
| 0     | 0                                       | 29                     | 0.33       | 33                     | 0.35       | 31                     | 0.36       |
| 1     | 1                                       | 24                     | 0.27       | 27                     | 0.29       | 24                     | 0.28       |
| 2     | 2                                       | 56                     | 0.63       | 42                     | 0.45       | 43                     | 0.49       |
| 3     | 3                                       | 62                     | 0.70       | 78                     | 0.83       | 64                     | 0.73       |
| 4     | 4                                       | 67                     | 0.76       | 78                     | 0.83       | 74                     | 0.85       |
| 5     | 5                                       | 200                    | 2.27       | 189                    | 2.01       | 213                    | 2.45       |
| 6     | 6                                       | 208                    | 2.36       | 217                    | 2.31       | 222                    | 2.55       |
| 7     | 7                                       | 457                    | 5.18       | 462                    | 4.92       | 467                    | 5.36       |
| 8     | 8                                       | 961                    | 10.89      | 1,031                  | 10.99      | 923                    | 10.60      |
| 9     | 9                                       | 1,255                  | 14.22      | 1,355                  | 14.44      | 1,230                  | 14.12      |
| 10    | 10                                      | 1,919                  | 21.74      | 1,881                  | 20.05      | 1,717                  | 19.72      |

| Value | Formatted Value                         | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                          | 27,205               | 0.37       | 42,638               | 0.58       | 20,391               | 0.27       |
| C     | Should be skipped                       | 29,570               | 0.40       | 27,346               | 0.37       | 25,234               | 0.34       |
| N     | Didn't see specialist in last 12 months | 2,784,382            | 37.44      | 2,760,189            | 37.26      | 2,708,594            | 36.42      |
| 0     | 0                                       | 24,128               | 0.32       | 18,167               | 0.25       | 19,243               | 0.26       |
| 1     | 1                                       | 18,159               | 0.24       | 12,414               | 0.17       | 20,966               | 0.28       |
| 2     | 2                                       | 34,169               | 0.46       | 13,805               | 0.19       | 25,432               | 0.34       |
| 3     | 3                                       | 25,422               | 0.34       | 34,600               | 0.47       | 44,724               | 0.60       |
| 4     | 4                                       | 49,251               | 0.66       | 27,400               | 0.37       | 58,241               | 0.78       |
| 5     | 5                                       | 161,736              | 2.18       | 121,804              | 1.64       | 173,895              | 2.34       |
| 6     | 6                                       | 156,635              | 2.11       | 154,239              | 2.08       | 173,198              | 2.33       |
| 7     | 7                                       | 324,883              | 4.37       | 296,611              | 4.00       | 359,563              | 4.84       |
| 8     | 8                                       | 650,506              | 8.75       | 674,342              | 9.10       | 687,024              | 9.24       |
| 9     | 9                                       | 1,132,973            | 15.24      | 1,198,710            | 16.18      | 1,176,804            | 15.82      |
| 10    | 10                                      | 2,017,071            | 27.13      | 2,025,946            | 27.35      | 1,943,107            | 26.13      |

**H19033 -**
**In last year: how often easy to get care, tests, or treatment you needed**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 73                     | 0.83       | 104                    | 1.11       | 90                     | 1.03       |
| 1     | Never           | 350                    | 3.96       | 431                    | 4.59       | 408                    | 4.69       |
| 2     | Sometimes       | 1,556                  | 17.63      | 1,742                  | 18.57      | 1,645                  | 18.89      |
| 3     | Usually         | 3,257                  | 36.89      | 3,552                  | 37.86      | 3,206                  | 36.82      |
| 4     | Always          | 3,592                  | 40.69      | 3,552                  | 37.86      | 3,359                  | 38.57      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 51,604               | 0.69       | 76,459               | 1.03       | 52,852               | 0.71       |
| 1     | Never           | 194,212              | 2.61       | 243,652              | 3.29       | 259,788              | 3.49       |
| 2     | Sometimes       | 1,052,355            | 14.15      | 919,549              | 12.41      | 1,039,482            | 13.98      |
| 3     | Usually         | 2,383,305            | 32.05      | 2,558,252            | 34.53      | 2,445,810            | 32.89      |
| 4     | Always          | 3,754,616            | 50.49      | 3,610,301            | 48.73      | 3,638,485            | 48.93      |

**H19034 -**
**In last year: looked for information in written material or on the Internet about how health plan works**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 67                     | 0.76       | 76                     | 0.81       | 77                     | 0.88       |
| 1     | Yes             | 3,205                  | 36.30      | 3,279                  | 34.95      | 2,894                  | 33.23      |
| 2     | No              | 5,556                  | 62.94      | 6,026                  | 64.24      | 5,737                  | 65.88      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 67,318            | 0.91       | 37,958            | 0.51       | 48,361            | 0.65       |
| 1     | Yes             | 2,421,137         | 32.56      | 2,485,657         | 33.55      | 2,393,668         | 32.19      |
| 2     | No              | 4,947,637         | 66.54      | 4,884,597         | 65.93      | 4,994,388         | 67.16      |

## H19035 -

In last year: how often written material/Internet provide information you needed about how your plan works

| Value | Formatted Value             | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer              | 90                  | 1.02       | 90                  | 0.96       | 96                  | 1.10       |
| C     | Should be skipped           | 50                  | 0.57       | 43                  | 0.46       | 57                  | 0.65       |
| N     | Didn't look for information | 5,506               | 62.37      | 5,983               | 63.78      | 5,680               | 65.23      |
| 1     | Never                       | 177                 | 2.00       | 154                 | 1.64       | 122                 | 1.40       |
| 2     | Sometimes                   | 1,039               | 11.77      | 1,036               | 11.04      | 1,007               | 11.56      |
| 3     | Usually                     | 1,343               | 15.21      | 1,417               | 15.10      | 1,227               | 14.09      |
| 4     | Always                      | 623                 | 7.06       | 658                 | 7.01       | 519                 | 5.96       |

| Value | Formatted Value             | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer              | 84,382            | 1.13       | 47,924            | 0.65       | 61,898            | 0.83       |
| C     | Should be skipped           | 55,395            | 0.74       | 66,338            | 0.90       | 27,941            | 0.38       |
| N     | Didn't look for information | 4,892,242         | 65.79      | 4,818,259         | 65.04      | 4,966,447         | 66.79      |
| 1     | Never                       | 110,430           | 1.49       | 105,956           | 1.43       | 80,568            | 1.08       |
| 2     | Sometimes                   | 715,408           | 9.62       | 650,403           | 8.78       | 760,118           | 10.22      |
| 3     | Usually                     | 1,003,119         | 13.49      | 1,130,298         | 15.26      | 1,144,096         | 15.39      |
| 4     | Always                      | 575,116           | 7.73       | 589,034           | 7.95       | 395,350           | 5.32       |

## H19036 -

In last year: looked for information from health plan on cost of health care service or equipment

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 71                  | 0.80       | 77                  | 0.82       | 77                  | 0.88       |
| 1     | Yes             | 1,689               | 19.13      | 1,648               | 17.57      | 1,505               | 17.28      |
| 2     | No              | 7,068               | 80.06      | 7,656               | 81.61      | 7,126               | 81.83      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 74,003            | 1.00       | 37,635            | 0.51       | 49,006            | 0.66       |
| 1     | Yes             | 1,297,347         | 17.45      | 1,359,184         | 18.35      | 1,278,786         | 17.20      |
| 2     | No              | 6,064,742         | 81.56      | 6,011,394         | 81.14      | 6,108,626         | 82.14      |

## H19037 -

In last year: how often able to find out from health plan cost of health care service or equipment

| Value | Formatted Value                        | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|--|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                         | 85                  | 0.96       | 85                  | 0.91       | 85                  | 0.98       |
| C     | Should be skipped                      | 73                  | 0.83       | 76                  | 0.81       | 94                  | 1.08       |
| N     | Didn't need hltl care service/equipmnt | 6,995               | 79.24      | 7,580               | 80.80      | 7,032               | 80.75      |
| 1     | Never                                  | 262                 | 2.97       | 258                 | 2.75       | 255                 | 2.93       |
| 2     | Sometimes                              | 502                 | 5.69       | 508                 | 5.42       | 415                 | 4.77       |
| 3     | Usually                                | 514                 | 5.82       | 457                 | 4.87       | 471                 | 5.41       |
| 4     | Always                                 | 397                 | 4.50       | 417                 | 4.45       | 356                 | 4.09       |

| Value | Formatted Value                        | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                         | 86,280            | 1.16       | 44,276            | 0.60       | 59,426            | 0.80       |
| C     | Should be skipped                      | 61,638            | 0.83       | 77,581            | 1.05       | 64,110            | 0.86       |
| N     | Didn't need hltl care service/equipmnt | 6,003,104         | 80.73      | 5,933,813         | 80.10      | 6,044,515         | 81.28      |
| 1     | Never                                  | 182,984           | 2.46       | 170,373           | 2.30       | 194,806           | 2.62       |
| 2     | Sometimes                              | 303,382           | 4.08       | 360,528           | 4.87       | 308,954           | 4.15       |
| 3     | Usually                                | 404,258           | 5.44       | 423,191           | 5.71       | 419,982           | 5.65       |
| 4     | Always                                 | 394,446           | 5.30       | 398,450           | 5.38       | 344,624           | 4.63       |



## H19038 -

In last year: looked for information from health plan on cost of prescription medications

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 68                     | 0.77       | 78                     | 0.83       | 78                     | 0.90       |
| 1     | Yes             | 1,540                  | 17.44      | 1,548                  | 16.50      | 1,287                  | 14.78      |
| 2     | No              | 7,220                  | 81.79      | 7,755                  | 82.67      | 7,343                  | 84.32      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 65,746                 | 0.88       | 41,941                 | 0.57       | 48,868                 | 0.66       |
| 1     | Yes             | 1,513,104              | 20.35      | 1,689,800              | 22.81      | 1,421,753              | 19.12      |
| 2     | No              | 5,857,242              | 78.77      | 5,676,472              | 76.62      | 5,965,797              | 80.22      |

## H19039 -

In last year: how often able to find out cost of prescription medications

| Value | Formatted Value                          | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                           | 81                     | 0.92       | 98                     | 1.04       | 90                     | 1.03       |
| C     | Should be skipped                        | 34                     | 0.39       | 68                     | 0.72       | 36                     | 0.41       |
| N     | Didn't need prescription<br>meds/no info | 7,186                  | 81.40      | 7,687                  | 81.94      | 7,307                  | 83.91      |
| 1     | Never                                    | 217                    | 2.46       | 303                    | 3.23       | 203                    | 2.33       |
| 2     | Sometimes                                | 376                    | 4.26       | 350                    | 3.73       | 331                    | 3.80       |
| 3     | Usually                                  | 447                    | 5.06       | 454                    | 4.84       | 358                    | 4.11       |
| 4     | Always                                   | 487                    | 5.52       | 421                    | 4.49       | 383                    | 4.40       |
| Value | Formatted Value                          | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer                           | 82,343                 | 1.11       | 50,100                 | 0.68       | 56,644                 | 0.76       |
| C     | Should be skipped                        | 28,078                 | 0.38       | 55,361                 | 0.75       | 16,965                 | 0.23       |
| N     | Didn't need prescription<br>meds/no info | 5,829,164              | 78.39      | 5,621,111              | 75.88      | 5,948,832              | 80.00      |
| 1     | Never                                    | 174,964                | 2.35       | 291,094                | 3.93       | 158,631                | 2.13       |
| 2     | Sometimes                                | 324,389                | 4.36       | 302,132                | 4.08       | 285,694                | 3.84       |
| 3     | Usually                                  | 416,542                | 5.60       | 538,897                | 7.27       | 438,743                | 5.90       |
| 4     | Always                                   | 580,612                | 7.81       | 549,517                | 7.42       | 530,909                | 7.14       |

## H19040 -

In last year: tried to get information or help from health plan's customer service

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 68                     | 0.77       | 87                     | 0.93       | 78                     | 0.90       |
| 1     | Yes             | 2,644                  | 29.95      | 2,616                  | 27.89      | 2,333                  | 26.79      |
| 2     | No              | 6,116                  | 69.28      | 6,678                  | 71.19      | 6,297                  | 72.31      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 64,671                 | 0.87       | 47,759                 | 0.64       | 61,193                 | 0.82       |
| 1     | Yes             | 1,952,967              | 26.26      | 1,963,688              | 26.51      | 1,952,200              | 26.25      |
| 2     | No              | 5,418,454              | 72.87      | 5,396,766              | 72.85      | 5,423,025              | 72.93      |

## H19041 -

In last year: how often did customer service give needed information or help

| Value | Formatted Value                             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                              | 95                     | 1.08       | 134                    | 1.43       | 110                    | 1.26       |
| C     | Should be skipped                           | 47                     | 0.53       | 58                     | 0.62       | 68                     | 0.78       |
| N     | Didn't call hlth plan's<br>customer service | 6,069                  | 68.75      | 6,620                  | 70.57      | 6,229                  | 71.53      |
| 1     | Never                                       | 223                    | 2.53       | 202                    | 2.15       | 190                    | 2.18       |
| 2     | Sometimes                                   | 651                    | 7.37       | 630                    | 6.72       | 569                    | 6.53       |
| 3     | Usually                                     | 774                    | 8.77       | 796                    | 8.49       | 678                    | 7.79       |
| 4     | Always                                      | 969                    | 10.98      | 941                    | 10.03      | 864                    | 9.92       |

| Value | Formatted Value                             | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                              | 81,766               | 1.10       | 78,511               | 1.06       | 83,708               | 1.13       |
| C     | Should be skipped                           | 28,299               | 0.38       | 57,495               | 0.78       | 58,566               | 0.79       |
| N     | Didn't call hlth plan's<br>customer service | 5,390,156            | 72.49      | 5,339,271            | 72.07      | 5,364,459            | 72.14      |
| 1     | Never                                       | 139,249              | 1.87       | 103,967              | 1.40       | 122,497              | 1.65       |
| 2     | Sometimes                                   | 422,797              | 5.69       | 401,001              | 5.41       | 382,190              | 5.14       |
| 3     | Usually                                     | 541,406              | 7.28       | 594,668              | 8.03       | 590,657              | 7.94       |
| 4     | Always                                      | 832,420              | 11.19      | 833,299              | 11.25      | 834,340              | 11.22      |

## H19042 -

In last year: how often did customer service treat with courtesy and respect

| Value | Formatted Value                             | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                              | 108                    | 1.22       | 138                    | 1.47       | 113                    | 1.30       |
| C     | Should be skipped                           | 50                     | 0.57       | 61                     | 0.65       | 66                     | 0.76       |
| N     | Didn't call hlth plan's<br>customer service | 6,066                  | 68.71      | 6,617                  | 70.54      | 6,231                  | 71.55      |
| 1     | Never                                       | 59                     | 0.67       | 47                     | 0.50       | 53                     | 0.61       |
| 2     | Sometimes                                   | 252                    | 2.85       | 244                    | 2.60       | 204                    | 2.34       |
| 3     | Usually                                     | 611                    | 6.92       | 626                    | 6.67       | 547                    | 6.28       |
| 4     | Always                                      | 1,682                  | 19.05      | 1,648                  | 17.57      | 1,494                  | 17.16      |

| Value | Formatted Value                             | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                              | 92,599               | 1.25       | 81,730               | 1.10       | 91,044               | 1.22       |
| C     | Should be skipped                           | 28,121               | 0.38       | 55,005               | 0.74       | 57,228               | 0.77       |
| N     | Didn't call hlth plan's<br>customer service | 5,390,333            | 72.49      | 5,341,761            | 72.11      | 5,365,797            | 72.16      |
| 1     | Never                                       | 45,582               | 0.61       | 28,197               | 0.38       | 44,957               | 0.60       |
| 2     | Sometimes                                   | 145,753              | 1.96       | 145,406              | 1.96       | 167,161              | 2.25       |
| 3     | Usually                                     | 414,343              | 5.57       | 408,133              | 5.51       | 424,085              | 5.70       |
| 4     | Always                                      | 1,319,361            | 17.74      | 1,347,981            | 18.20      | 1,286,146            | 17.30      |

## H19043 -

In last year: health plan gave forms to fill out

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 73                     | 0.83       | 94                     | 1.00       | 82                     | 0.94       |
| 1     | Yes             | 2,065                  | 23.39      | 2,231                  | 23.78      | 2,024                  | 23.24      |
| 2     | No              | 6,690                  | 75.78      | 7,056                  | 75.22      | 6,602                  | 75.82      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 71,454               | 0.96       | 49,754               | 0.67       | 61,135               | 0.82       |
| 1     | Yes             | 1,520,199            | 20.44      | 1,618,377            | 21.85      | 1,712,594            | 23.03      |
| 2     | No              | 5,844,440            | 78.60      | 5,740,081            | 77.48      | 5,662,688            | 76.15      |

## H19044 -

In last year: how often forms from health plan were easy to fill out

| Value | Formatted Value                          | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                           | 86                     | 0.97       | 118                    | 1.26       | 104                    | 1.19       |
| C     | Should be skipped                        | 74                     | 0.84       | 81                     | 0.86       | 80                     | 0.92       |
| N     | Didn't have experience<br>with paperwork | 6,616                  | 74.94      | 6,975                  | 74.35      | 6,522                  | 74.90      |
| 1     | Never                                    | 92                     | 1.04       | 71                     | 0.76       | 59                     | 0.68       |
| 2     | Sometimes                                | 274                    | 3.10       | 276                    | 2.94       | 270                    | 3.10       |
| 3     | Usually                                  | 891                    | 10.09      | 955                    | 10.18      | 890                    | 10.22      |
| 4     | Always                                   | 795                    | 9.01       | 905                    | 9.65       | 783                    | 8.99       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value                       | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---------------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                        | 80,467            | 1.08       | 79,617            | 1.07       | 74,067            | 1.00       |
| C     | Should be skipped                     | 60,049            | 0.81       | 79,346            | 1.07       | 70,179            | 0.94       |
| N     | Didn't have experience with paperwork | 5,784,391         | 77.79      | 5,660,736         | 76.41      | 5,592,509         | 75.20      |
| 1     | Never                                 | 53,504            | 0.72       | 39,863            | 0.54       | 45,708            | 0.61       |
| 2     | Sometimes                             | 169,023           | 2.27       | 184,045           | 2.48       | 227,841           | 3.06       |
| 3     | Usually                               | 655,475           | 8.81       | 719,005           | 9.71       | 703,073           | 9.45       |
| 4     | Always                                | 633,183           | 8.51       | 645,601           | 8.71       | 723,040           | 9.72       |

**H19045 -**
**In last year: sent in any claims to your health plan**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 75                  | 0.85       | 86                  | 0.92       | 80                  | 0.92       |
| D     | Don't know      | 1,789               | 20.27      | 2,117               | 22.57      | 1,935               | 22.22      |
| 1     | Yes             | 3,523               | 39.91      | 3,317               | 35.36      | 3,124               | 35.88      |
| 2     | No              | 3,441               | 38.98      | 3,861               | 41.16      | 3,569               | 40.99      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 74,149            | 1.00       | 41,220            | 0.56       | 58,164            | 0.78       |
| D     | Don't know      | 1,420,211         | 19.10      | 1,517,215         | 20.48      | 1,505,152         | 20.24      |
| 1     | Yes             | 3,498,115         | 47.04      | 3,398,032         | 45.87      | 3,498,382         | 47.04      |
| 2     | No              | 2,443,617         | 32.86      | 2,451,745         | 33.09      | 2,374,720         | 31.93      |

**H19046 -**
**In last year: how often health plan handled claims quickly**

| Value | Formatted Value                    | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|------------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                     | 107                 | 1.21       | 128                 | 1.36       | 101                 | 1.16       |
| C     | Should be skipped                  | 61                  | 0.69       | 86                  | 0.92       | 68                  | 0.78       |
| D     | Don't know                         | 489                 | 5.54       | 506                 | 5.39       | 441                 | 5.06       |
| N     | No claims sent for me in past year | 5,169               | 58.55      | 5,892               | 62.81      | 5,436               | 62.43      |
| 1     | Never                              | 181                 | 2.05       | 148                 | 1.58       | 175                 | 2.01       |
| 2     | Sometimes                          | 387                 | 4.38       | 371                 | 3.95       | 324                 | 3.72       |
| 3     | Usually                            | 1,034               | 11.71      | 955                 | 10.18      | 947                 | 10.88      |
| 4     | Always                             | 1,400               | 15.86      | 1,295               | 13.80      | 1,216               | 13.96      |

| Value | Formatted Value                    | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|------------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                     | 98,436            | 1.32       | 66,666            | 0.90       | 78,835            | 1.06       |
| C     | Should be skipped                  | 47,070            | 0.63       | 59,502            | 0.80       | 31,282            | 0.42       |
| D     | Don't know                         | 512,434           | 6.89       | 515,008           | 6.95       | 525,765           | 7.07       |
| N     | No claims sent for me in past year | 3,816,759         | 51.33      | 3,909,459         | 52.77      | 3,848,590         | 51.75      |
| 1     | Never                              | 119,064           | 1.60       | 85,475            | 1.15       | 163,099           | 2.19       |
| 2     | Sometimes                          | 263,551           | 3.54       | 253,557           | 3.42       | 285,190           | 3.84       |
| 3     | Usually                            | 1,026,022         | 13.80      | 1,029,602         | 13.90      | 1,036,706         | 13.94      |
| 4     | Always                             | 1,552,757         | 20.88      | 1,488,943         | 20.10      | 1,466,950         | 19.73      |

**H19047 -**
**In last year: how often health plan handled claims correctly**

| Value | Formatted Value                    | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|------------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                     | 111                 | 1.26       | 129                 | 1.38       | 94                  | 1.08       |
| C     | Should be skipped                  | 60                  | 0.68       | 82                  | 0.87       | 66                  | 0.76       |
| D     | Don't know                         | 467                 | 5.29       | 479                 | 5.11       | 418                 | 4.80       |
| N     | No claims sent for me in past year | 5,170               | 58.56      | 5,896               | 62.85      | 5,438               | 62.45      |
| 1     | Never                              | 103                 | 1.17       | 78                  | 0.83       | 98                  | 1.13       |
| 2     | Sometimes                          | 384                 | 4.35       | 347                 | 3.70       | 312                 | 3.58       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value                    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 3     | Usually                            | 985                    | 11.16      | 878                    | 9.36       | 854                    | 9.81       |
| 4     | Always                             | 1,548                  | 17.54      | 1,492                  | 15.90      | 1,428                  | 16.40      |
| Value | Formatted Value                    | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer                     | 106,574                | 1.43       | 88,815                 | 1.20       | 75,441                 | 1.01       |
| C     | Should be skipped                  | 47,009                 | 0.63       | 55,198                 | 0.75       | 28,894                 | 0.39       |
| D     | Don't know                         | 485,679                | 6.53       | 488,408                | 6.59       | 435,231                | 5.85       |
| N     | No claims sent for me in past year | 3,816,819              | 51.33      | 3,913,762              | 52.83      | 3,850,979              | 51.79      |
| 1     | Never                              | 49,536                 | 0.67       | 63,018                 | 0.85       | 137,110                | 1.84       |
| 2     | Sometimes                          | 283,484                | 3.81       | 225,964                | 3.05       | 206,371                | 2.78       |
| 3     | Usually                            | 890,787                | 11.98      | 801,708                | 10.82      | 943,603                | 12.69      |
| 4     | Always                             | 1,756,204              | 23.62      | 1,771,339              | 23.91      | 1,758,791              | 23.65      |

**H19048 -**
**Rating of all experience with health plan**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 142                    | 1.61       | 163                    | 1.74       | 146                    | 1.68       |
| 0     | 0               | 69                     | 0.78       | 66                     | 0.70       | 76                     | 0.87       |
| 1     | 1               | 62                     | 0.70       | 44                     | 0.47       | 61                     | 0.70       |
| 2     | 2               | 95                     | 1.08       | 103                    | 1.10       | 87                     | 1.00       |
| 3     | 3               | 155                    | 1.76       | 188                    | 2.00       | 165                    | 1.89       |
| 4     | 4               | 195                    | 2.21       | 193                    | 2.06       | 189                    | 2.17       |
| 5     | 5               | 654                    | 7.41       | 706                    | 7.53       | 665                    | 7.64       |
| 6     | 6               | 566                    | 6.41       | 585                    | 6.24       | 579                    | 6.65       |
| 7     | 7               | 1,239                  | 14.03      | 1,270                  | 13.54      | 1,238                  | 14.22      |
| 8     | 8               | 1,771                  | 20.06      | 2,006                  | 21.38      | 1,812                  | 20.81      |
| 9     | 9               | 1,725                  | 19.54      | 1,848                  | 19.70      | 1,741                  | 19.99      |
| 10    | 10              | 2,155                  | 24.41      | 2,209                  | 23.55      | 1,949                  | 22.38      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 126,657                | 1.70       | 91,406                 | 1.23       | 88,745                 | 1.19       |
| 0     | 0               | 47,964                 | 0.65       | 40,253                 | 0.54       | 53,545                 | 0.72       |
| 1     | 1               | 32,103                 | 0.43       | 44,991                 | 0.61       | 70,541                 | 0.95       |
| 2     | 2               | 60,242                 | 0.81       | 56,023                 | 0.76       | 50,242                 | 0.68       |
| 3     | 3               | 112,448                | 1.51       | 121,196                | 1.64       | 100,942                | 1.36       |
| 4     | 4               | 122,320                | 1.64       | 112,467                | 1.52       | 138,579                | 1.86       |
| 5     | 5               | 471,612                | 6.34       | 433,058                | 5.85       | 440,925                | 5.93       |
| 6     | 6               | 384,613                | 5.17       | 405,494                | 5.47       | 379,300                | 5.10       |
| 7     | 7               | 824,068                | 11.08      | 793,235                | 10.71      | 916,365                | 12.32      |
| 8     | 8               | 1,285,557              | 17.29      | 1,391,588              | 18.78      | 1,379,470              | 18.55      |
| 9     | 9               | 1,553,905              | 20.90      | 1,569,972              | 21.19      | 1,748,610              | 23.51      |
| 10    | 10              | 2,414,603              | 32.47      | 2,348,527              | 31.70      | 2,069,154              | 27.82      |

**H19049 -**
**Blood pressure: when last reading**

| Value | Formatted Value         | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer          | 126                    | 1.43       | 139                    | 1.48       | 131                    | 1.50       |
| 1     | More than 2 years ago   | 178                    | 2.02       | 162                    | 1.73       | 178                    | 2.04       |
| 2     | 1 to 2 years ago        | 415                    | 4.70       | 460                    | 4.90       | 461                    | 5.29       |
| 3     | Less than 12 months ago | 8,109                  | 91.86      | 8,620                  | 91.89      | 7,938                  | 91.16      |
| Value | Formatted Value         | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer          | 112,586                | 1.51       | 86,524                 | 1.17       | 101,472                | 1.36       |
| 1     | More than 2 years ago   | 116,495                | 1.57       | 103,548                | 1.40       | 107,245                | 1.44       |
| 2     | 1 to 2 years ago        | 248,038                | 3.34       | 249,159                | 3.36       | 306,734                | 4.12       |
| 3     | Less than 12 months ago | 6,958,973              | 93.58      | 6,968,981              | 94.07      | 6,920,966              | 93.07      |

**H19050 -**
**Blood pressure: know if blood pressure is too high or not**

| Value | Formatted Value       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer        | 134                    | 1.52       | 135                    | 1.44       | 122                    | 1.40       |
| 1     | Yes, it's too high    | 1,367                  | 15.48      | 1,481                  | 15.79      | 1,339                  | 15.38      |
| 2     | No, it's not too high | 6,884                  | 77.98      | 7,150                  | 76.22      | 6,670                  | 76.60      |
| 3     | Don't know            | 443                    | 5.02       | 615                    | 6.56       | 577                    | 6.63       |

| Value | Formatted Value       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer        | 149,772              | 2.01       | 77,259               | 1.04       | 94,525               | 1.27       |
| 1     | Yes, it's too high    | 1,255,234            | 16.88      | 1,327,809            | 17.92      | 1,188,139            | 15.98      |
| 2     | No, it's not too high | 5,701,226            | 76.67      | 5,590,509            | 75.46      | 5,728,240            | 77.03      |
| 3     | Don't know            | 329,861              | 4.44       | 412,635              | 5.57       | 425,514              | 5.72       |

**H19051 -**
**When did you last have a flu shot**

| Value | Formatted Value         | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer          | 132                    | 1.50       | 141                    | 1.50       | 129                    | 1.48       |
| 1     | Never had a flu shot    | 601                    | 6.81       | 502                    | 5.35       | 517                    | 5.94       |
| 2     | More than 2 years ago   | 1,129                  | 12.79      | 970                    | 10.34      | 1,039                  | 11.93      |
| 3     | 1 to 2 years ago        | 1,293                  | 14.65      | 712                    | 7.59       | 665                    | 7.64       |
| 4     | Less than 12 months ago | 5,673                  | 64.26      | 7,056                  | 75.22      | 6,358                  | 73.01      |

| Value | Formatted Value         | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer          | 115,642              | 1.56       | 85,053               | 1.15       | 90,122               | 1.21       |
| 1     | Never had a flu shot    | 514,504              | 6.92       | 472,587              | 6.38       | 404,369              | 5.44       |
| 2     | More than 2 years ago   | 776,533              | 10.44      | 724,682              | 9.78       | 855,968              | 11.51      |
| 3     | 1 to 2 years ago        | 970,443              | 13.05      | 550,749              | 7.43       | 550,221              | 7.40       |
| 4     | Less than 12 months ago | 5,058,971            | 68.03      | 5,575,142            | 75.26      | 5,535,739            | 74.44      |

**H19052 -**
**Smoked at least 100 cigarettes in life**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 127                    | 1.44       | 151                    | 1.61       | 139                    | 1.60       |
| D     | Don't know      | 172                    | 1.95       | 186                    | 1.98       | 168                    | 1.93       |
| 1     | Yes             | 2,512                  | 28.45      | 2,657                  | 28.32      | 2,481                  | 28.49      |
| 2     | No              | 6,017                  | 68.16      | 6,387                  | 68.08      | 5,920                  | 67.98      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 119,399              | 1.61       | 81,588               | 1.10       | 104,759              | 1.41       |
| D     | Don't know      | 150,956              | 2.03       | 139,859              | 1.89       | 127,793              | 1.72       |
| 1     | Yes             | 2,385,770            | 32.08      | 2,431,099            | 32.82      | 2,332,050            | 31.36      |
| 2     | No              | 4,779,968            | 64.28      | 4,755,666            | 64.19      | 4,871,816            | 65.51      |

**H19053 -**
**Smoke or use tobacco every day, some days, or not at all**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 115                    | 1.30       | 133                    | 1.42       | 129                    | 1.48       |
| D     | Don't know      | 40                     | 0.45       | 57                     | 0.61       | 41                     | 0.47       |
| 2     | Not at all      | 7,752                  | 87.81      | 8,189                  | 87.29      | 7,588                  | 87.14      |
| 3     | Some days       | 410                    | 4.64       | 462                    | 4.92       | 425                    | 4.88       |
| 4     | Every day       | 511                    | 5.79       | 540                    | 5.76       | 525                    | 6.03       |

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| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 113,497           | 1.53       | 86,200            | 1.16       | 92,142            | 1.24       |
| D     | Don't know      | 29,660            | 0.40       | 35,030            | 0.47       | 32,320            | 0.43       |
| 2     | Not at all      | 6,559,362         | 88.21      | 6,577,677         | 88.79      | 6,620,450         | 89.03      |
| 3     | Some days       | 333,472           | 4.48       | 307,909           | 4.16       | 294,439           | 3.96       |
| 4     | Every day       | 400,101           | 5.38       | 401,397           | 5.42       | 397,067           | 5.34       |

**H19054 -**

Last year: how often advised by doctor to quit smoking or using tobacco

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer    | 106                 | 1.20       | 127                 | 1.35       | 118                 | 1.36       |
| C     | Should be skipped | 124                 | 1.40       | 110                 | 1.17       | 113                 | 1.30       |
| N     | Valid skip        | 7,668               | 86.86      | 8,136               | 86.73      | 7,516               | 86.31      |
| 1     | Never             | 163                 | 1.85       | 197                 | 2.10       | 200                 | 2.30       |
| 2     | Sometimes         | 219                 | 2.48       | 225                 | 2.40       | 222                 | 2.55       |
| 3     | Usually           | 215                 | 2.44       | 241                 | 2.57       | 223                 | 2.56       |
| 4     | Always            | 333                 | 3.77       | 345                 | 3.68       | 316                 | 3.63       |

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | 104,418           | 1.40       | 67,748            | 0.91       | 84,370            | 1.13       |
| C     | Should be skipped | 100,536           | 1.35       | 90,916            | 1.23       | 79,042            | 1.06       |
| N     | Valid skip        | 6,488,486         | 87.26      | 6,521,791         | 88.03      | 6,573,727         | 88.40      |
| 1     | Never             | 147,618           | 1.99       | 127,594           | 1.72       | 156,023           | 2.10       |
| 2     | Sometimes         | 150,665           | 2.03       | 166,703           | 2.25       | 146,985           | 1.98       |
| 3     | Usually           | 146,999           | 1.98       | 169,941           | 2.29       | 166,704           | 2.24       |
| 4     | Always            | 297,371           | 4.00       | 263,520           | 3.56       | 229,566           | 3.09       |

**H19055 -**

Last year: how often medication recommended or discussed by dr to assist with quitting smoking or using tobacco

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer    | 109                 | 1.23       | 128                 | 1.36       | 124                 | 1.42       |
| C     | Should be skipped | 90                  | 1.02       | 86                  | 0.92       | 76                  | 0.87       |
| N     | Valid skip        | 7,702               | 87.25      | 8,160               | 86.98      | 7,553               | 86.74      |
| 1     | Never             | 409                 | 4.63       | 438                 | 4.67       | 425                 | 4.88       |
| 2     | Sometimes         | 231                 | 2.62       | 259                 | 2.76       | 221                 | 2.54       |
| 3     | Usually           | 144                 | 1.63       | 156                 | 1.66       | 152                 | 1.75       |
| 4     | Always            | 143                 | 1.62       | 154                 | 1.64       | 157                 | 1.80       |

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | 109,272           | 1.47       | 67,631            | 0.91       | 91,834            | 1.23       |
| C     | Should be skipped | 81,887            | 1.10       | 80,520            | 1.09       | 54,770            | 0.74       |
| N     | Valid skip        | 6,507,135         | 87.51      | 6,532,187         | 88.17      | 6,598,000         | 88.73      |
| 1     | Never             | 337,414           | 4.54       | 335,412           | 4.53       | 271,588           | 3.65       |
| 2     | Sometimes         | 168,586           | 2.27       | 172,823           | 2.33       | 186,754           | 2.51       |
| 3     | Usually           | 107,698           | 1.45       | 128,680           | 1.74       | 113,466           | 1.53       |
| 4     | Always            | 124,100           | 1.67       | 90,959            | 1.23       | 120,006           | 1.61       |

**H19056 -**

Last year: how often dr recommended/discussed methods and strategies to assist quitting smoking or using tobacco

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer    | 110                 | 1.25       | 126                 | 1.34       | 126                 | 1.45       |
| C     | Should be skipped | 70                  | 0.79       | 60                  | 0.64       | 56                  | 0.64       |
| N     | Valid skip        | 7,722               | 87.47      | 8,186               | 87.26      | 7,573               | 86.97      |
| 1     | Never             | 418                 | 4.73       | 445                 | 4.74       | 421                 | 4.83       |
| 2     | Sometimes         | 218                 | 2.47       | 263                 | 2.80       | 214                 | 2.46       |
| 3     | Usually           | 145                 | 1.64       | 145                 | 1.55       | 160                 | 1.84       |
| 4     | Always            | 145                 | 1.64       | 156                 | 1.66       | 158                 | 1.81       |

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| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | 109,807           | 1.48       | 67,623            | 0.91       | 92,161            | 1.24       |
| C     | Should be skipped | 70,239            | 0.94       | 61,152            | 0.83       | 47,369            | 0.64       |
| N     | Valid skip        | 6,518,783         | 87.66      | 6,551,554         | 88.44      | 6,605,401         | 88.83      |
| 1     | Never             | 334,998           | 4.51       | 333,790           | 4.51       | 284,898           | 3.83       |
| 2     | Sometimes         | 182,191           | 2.45       | 203,646           | 2.75       | 170,340           | 2.29       |
| 3     | Usually           | 105,007           | 1.41       | 100,173           | 1.35       | 130,732           | 1.76       |
| 4     | Always            | 115,067           | 1.55       | 90,274            | 1.22       | 105,517           | 1.42       |

**H19057A -**
**Do you smoke or use: cigarettes**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| N     | Valid skip      | 7,792               | 88.26      | 8,246               | 87.90      | 7,629               | 87.61      |
| 1     | Marked          | 618                 | 7.00       | 643                 | 6.85       | 638                 | 7.33       |
| 2     | Not marked      | 418                 | 4.73       | 492                 | 5.24       | 441                 | 5.06       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| N     | Valid skip      | 6,589,022         | 88.61      | 6,612,707         | 89.26      | 6,652,770         | 89.46      |
| 1     | Marked          | 494,839           | 6.65       | 477,673           | 6.45       | 469,688           | 6.32       |
| 2     | Not marked      | 352,232           | 4.74       | 317,832           | 4.29       | 313,960           | 4.22       |

**H19057B -**
**Do you smoke or use: dip, chewing tobacco, snuff, or snus**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| N     | Valid skip      | 7,792               | 88.26      | 8,246               | 87.90      | 7,629               | 87.61      |
| 1     | Marked          | 223                 | 2.53       | 283                 | 3.02       | 222                 | 2.55       |
| 2     | Not marked      | 813                 | 9.21       | 852                 | 9.08       | 857                 | 9.84       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| N     | Valid skip      | 6,589,022         | 88.61      | 6,612,707         | 89.26      | 6,652,770         | 89.46      |
| 1     | Marked          | 183,184           | 2.46       | 194,290           | 2.62       | 134,748           | 1.81       |
| 2     | Not marked      | 663,887           | 8.93       | 601,216           | 8.12       | 648,900           | 8.73       |

**H19057C -**
**Do you smoke or use: cigars**

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| C     | Should be skipped | 1                   | 0.01       | .                   | .          | .                   | .          |
| N     | Valid skip        | 7,791               | 88.25      | 8,246               | 87.90      | 7,629               | 87.61      |
| 1     | Marked            | 146                 | 1.65       | 137                 | 1.46       | 146                 | 1.68       |
| 2     | Not marked        | 890                 | 10.08      | 998                 | 10.64      | 933                 | 10.71      |

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| C     | Should be skipped | 2,464             | 0.03       | .                 | .          | .                 | .          |
| N     | Valid skip        | 6,586,559         | 88.58      | 6,612,707         | 89.26      | 6,652,770         | 89.46      |
| 1     | Marked            | 105,703           | 1.42       | 81,776            | 1.10       | 125,254           | 1.68       |
| 2     | Not marked        | 741,367           | 9.97       | 713,729           | 9.63       | 658,394           | 8.85       |

**H19057D -**
**Do you smoke or use: pipes, bidis, or kreteks**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| N     | Valid skip      | 7,792               | 88.26      | 8,246               | 87.90      | 7,629               | 87.61      |
| 1     | Marked          | 49                  | 0.56       | 37                  | 0.39       | 38                  | 0.44       |
| 2     | Not marked      | 987                 | 11.18      | 1,098               | 11.70      | 1,041               | 11.95      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| N     | Valid skip      | 6,589,022         | 88.61      | 6,612,707         | 89.26      | 6,652,770         | 89.46      |
| 1     | Marked          | 43,697            | 0.59       | 31,620            | 0.43       | 17,507            | 0.24       |
| 2     | Not marked      | 803,374           | 10.80      | 763,886           | 10.31      | 766,141           | 10.30      |

**H19058 -**
**Are you male or female**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 99                  | 1.12       | 107                 | 1.14       | 110                 | 1.26       |
| 1     | Male            | 4,517               | 51.17      | 5,301               | 56.51      | 4,701               | 53.98      |
| 2     | Female          | 4,212               | 47.71      | 3,973               | 42.35      | 3,897               | 44.75      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 91,302            | 1.23       | 61,472            | 0.83       | 72,778            | 0.98       |
| 1     | Male            | 3,720,356         | 50.03      | 3,847,455         | 51.94      | 3,596,674         | 48.37      |
| 2     | Female          | 3,624,434         | 48.74      | 3,499,285         | 47.24      | 3,766,965         | 50.66      |

**H19059B -**
**Female: last have a Pap smear test**

| Value | Formatted Value                       | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|---------------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                        | 69                  | 0.78       | 74                  | 0.79       | 76                  | 0.87       |
| C     | Should be skipped                     | 21                  | 0.24       | 14                  | 0.15       | 20                  | 0.23       |
| N     | Valid skip                            | 4,546               | 51.50      | 5,343               | 56.96      | 4,739               | 54.42      |
| 1     | Never had a Pap smear test            | 164                 | 1.86       | 189                 | 2.01       | 159                 | 1.83       |
| 2     | 5 or more years ago                   | 453                 | 5.13       | 445                 | 4.74       | 449                 | 5.16       |
| 3     | More than 3 but less than 5 years ago | 384                 | 4.35       | 419                 | 4.47       | 404                 | 4.64       |
| 4     | More than 2 but less than 3 years ago | 499                 | 5.65       | 521                 | 5.55       | 476                 | 5.47       |
| 5     | 1 to 2 years ago                      | 1,098               | 12.44      | 1,073               | 11.44      | 1,017               | 11.68      |
| 6     | Within the last 12 months             | 1,594               | 18.06      | 1,303               | 13.89      | 1,368               | 15.71      |

| Value | Formatted Value                       | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---------------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                        | 64,990            | 0.87       | 58,759            | 0.79       | 43,745            | 0.59       |
| C     | Should be skipped                     | 19,330            | 0.26       | 14,661            | 0.20       | 10,617            | 0.14       |
| N     | Valid skip                            | 3,743,972         | 50.35      | 3,865,350         | 52.18      | 3,625,595         | 48.75      |
| 1     | Never had a Pap smear test            | 251,807           | 3.39       | 220,461           | 2.98       | 241,775           | 3.25       |
| 2     | 5 or more years ago                   | 648,841           | 8.73       | 654,706           | 8.84       | 725,548           | 9.76       |
| 3     | More than 3 but less than 5 years ago | 319,517           | 4.30       | 328,761           | 4.44       | 337,003           | 4.53       |
| 4     | More than 2 but less than 3 years ago | 387,442           | 5.21       | 381,100           | 5.14       | 414,696           | 5.58       |
| 5     | 1 to 2 years ago                      | 795,311           | 10.70      | 827,918           | 11.18      | 848,530           | 11.41      |
| 6     | Within the last 12 months             | 1,204,882         | 16.20      | 1,056,496         | 14.26      | 1,188,909         | 15.99      |

**H19060 -**
**Female: are you under age 40**

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| C     | Should be skipped | 28                  | 0.32       | 33                  | 0.35       | 23                  | 0.26       |
| N     | Valid skip        | 4,539               | 51.42      | 5,324               | 56.75      | 4,736               | 54.39      |
| 1     | Yes               | 1,643               | 18.61      | 1,549               | 16.51      | 1,530               | 17.57      |
| 2     | No                | 2,618               | 29.66      | 2,475               | 26.38      | 2,419               | 27.78      |



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| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| C     | Should be skipped | 26,145            | 0.35       | 34,929            | 0.47       | 15,073            | 0.20       |
| N     | Valid skip        | 3,737,157         | 50.26      | 3,845,082         | 51.90      | 3,621,138         | 48.69      |
| 1     | Yes               | 1,354,616         | 18.22      | 1,232,322         | 16.63      | 1,289,314         | 17.34      |
| 2     | No                | 2,318,174         | 31.17      | 2,295,879         | 30.99      | 2,510,893         | 33.76      |

**H19061 -**
**Female: last time breasts checked by mammography**

| Value | Formatted Value                   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                    | 108                 | 1.22       | 122                 | 1.30       | 128                 | 1.47       |
| C     | Should be skipped                 | 93                  | 1.05       | 84                  | 0.90       | 80                  | 0.92       |
| N     | Valid skip                        | 6,117               | 69.29      | 6,822               | 72.72      | 6,209               | 71.30      |
| 1     | Never had a mammogram             | 136                 | 1.54       | 114                 | 1.22       | 135                 | 1.55       |
| 2     | 5 or more years ago               | 125                 | 1.42       | 88                  | 0.94       | 106                 | 1.22       |
| 3     | More than 2 less than 5 years ago | 201                 | 2.28       | 211                 | 2.25       | 182                 | 2.09       |
| 4     | 1 to 2 years ago                  | 499                 | 5.65       | 472                 | 5.03       | 433                 | 4.97       |
| 5     | Within the last 12 months         | 1,549               | 17.55      | 1,468               | 15.65      | 1,435               | 16.48      |

| Value | Formatted Value                   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                    | 89,287            | 1.20       | 76,207            | 1.03       | 111,750           | 1.50       |
| C     | Should be skipped                 | 130,768           | 1.76       | 76,087            | 1.03       | 75,650            | 1.02       |
| N     | Valid skip                        | 4,987,151         | 67.07      | 5,036,246         | 67.98      | 4,849,875         | 65.22      |
| 1     | Never had a mammogram             | 77,572            | 1.04       | 83,355            | 1.13       | 92,861            | 1.25       |
| 2     | 5 or more years ago               | 155,989           | 2.10       | 145,627           | 1.97       | 196,110           | 2.64       |
| 3     | More than 2 less than 5 years ago | 184,716           | 2.48       | 145,961           | 1.97       | 183,326           | 2.47       |
| 4     | 1 to 2 years ago                  | 391,136           | 5.26       | 406,740           | 5.49       | 361,888           | 4.87       |
| 5     | Within the last 12 months         | 1,419,474         | 19.09      | 1,437,989         | 19.41      | 1,564,958         | 21.04      |

**H19062 -**
**Female: been pregnant in last year or pregnant now**

| Value | Formatted Value                          | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|--|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                           | 52                  | 0.59       | 61                  | 0.65       | 55                  | 0.63       |
| C     | Should be skipped                        | 10                  | 0.11       | 11                  | 0.12       | 7                   | 0.08       |
| N     | Valid skip                               | 4,557               | 51.62      | 5,346               | 56.99      | 4,752               | 54.57      |
| 1     | Yes, currently pregnant                  | 154                 | 1.74       | 117                 | 1.25       | 120                 | 1.38       |
| 2     | No, not currently pregnant but have been | 231                 | 2.62       | 225                 | 2.40       | 197                 | 2.26       |
| 3     | No, not currently pregnant/have not been | 3,824               | 43.32      | 3,621               | 38.60      | 3,577               | 41.08      |

| Value | Formatted Value                          | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                           | 49,699            | 0.67       | 48,147            | 0.65       | 35,914            | 0.48       |
| C     | Should be skipped                        | 6,117             | 0.08       | 14,587            | 0.20       | 4,341             | 0.06       |
| N     | Valid skip                               | 3,757,185         | 50.53      | 3,865,425         | 52.18      | 3,631,870         | 48.84      |
| 1     | Yes, currently pregnant                  | 95,161            | 1.28       | 93,298            | 1.26       | 94,047            | 1.26       |
| 2     | No, not currently pregnant but have been | 162,299           | 2.18       | 169,919           | 2.29       | 148,617           | 2.00       |
| 3     | No, not currently pregnant/have not been | 3,365,632         | 45.26      | 3,216,837         | 43.42      | 3,521,628         | 47.36      |

## H19063 -

Female: in what trimester is your pregnancy

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 52                     | 0.59       | 61                     | 0.65       | 55                     | 0.63       |
| C     | Should be skipped | 1                      | 0.01       | 2                      | 0.02       | 4                      | 0.05       |
| N     | Valid skip        | 8,621                  | 97.66      | 9,201                  | 98.08      | 8,529                  | 97.94      |
| 1     | First trimester   | 31                     | 0.35       | 28                     | 0.30       | 24                     | 0.28       |
| 2     | Second trimester  | 69                     | 0.78       | 48                     | 0.51       | 49                     | 0.56       |
| 3     | Third trimester   | 54                     | 0.61       | 41                     | 0.44       | 47                     | 0.54       |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | 49,699               | 0.67       | 48,147               | 0.65       | 35,914               | 0.48       |
| C     | Should be skipped | 172                  | 0.00       | 4,254                | 0.06       | 2,851                | 0.04       |
| N     | Valid skip        | 7,291,061            | 98.05      | 7,262,513            | 98.03      | 7,303,605            | 98.21      |
| 1     | First trimester   | 17,042               | 0.23       | 28,143               | 0.38       | 19,673               | 0.26       |
| 2     | Second trimester  | 46,927               | 0.63       | 26,394               | 0.36       | 30,243               | 0.41       |
| 3     | Third trimester   | 31,191               | 0.42       | 38,760               | 0.52       | 44,131               | 0.59       |

## H19064 -

Female: trimester first received prenatal care

| Value | Formatted Value               | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                | 53                     | 0.60       | 65                     | 0.69       | 59                     | 0.68       |
| C     | Should be skipped             | 11                     | 0.12       | 8                      | 0.09       | 14                     | 0.16       |
| N     | Valid skip                    | 8,411                  | 95.28      | 8,998                  | 95.92      | 8,346                  | 95.84      |
| 1     | Did not receive prenatal care | 13                     | 0.15       | 18                     | 0.19       | 9                      | 0.10       |
| 2     | Third trimester               | 2                      | 0.02       | 1                      | 0.01       | 1                      | 0.01       |
| 3     | Second trimester              | 23                     | 0.26       | 20                     | 0.21       | 13                     | 0.15       |
| 4     | First trimester               | 315                    | 3.57       | 271                    | 2.89       | 266                    | 3.05       |

| Value | Formatted Value               | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                | 51,372               | 0.69       | 54,980               | 0.74       | 36,274               | 0.49       |
| C     | Should be skipped             | 9,161                | 0.12       | 8,583                | 0.12       | 17,718               | 0.24       |
| N     | Valid skip                    | 7,136,815            | 95.98      | 7,116,409            | 96.06      | 7,159,795            | 96.28      |
| 1     | Did not receive prenatal care | 5,563                | 0.07       | 10,061               | 0.14       | 5,979                | 0.08       |
| 2     | Third trimester               | 6,602                | 0.09       | 523                  | 0.01       | 372                  | 0.00       |
| 3     | Second trimester              | 17,286               | 0.23       | 10,380               | 0.14       | 17,073               | 0.23       |
| 4     | First trimester               | 209,293              | 2.81       | 207,276              | 2.80       | 199,207              | 2.68       |

## H19065 -

In general how would you rate your overall health

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 146                    | 1.65       | 147                    | 1.57       | 176                    | 2.02       |
| 1     | Poor            | 154                    | 1.74       | 137                    | 1.46       | 124                    | 1.42       |
| 2     | Fair            | 875                    | 9.91       | 998                    | 10.64      | 773                    | 8.88       |
| 3     | Good            | 2,958                  | 33.51      | 3,248                  | 34.62      | 2,831                  | 32.51      |
| 4     | Very Good       | 3,305                  | 37.44      | 3,481                  | 37.11      | 3,298                  | 37.87      |
| 5     | Excellent       | 1,390                  | 15.75      | 1,370                  | 14.60      | 1,506                  | 17.29      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 138,036              | 1.86       | 96,927               | 1.31       | 133,231              | 1.79       |
| 1     | Poor            | 182,941              | 2.46       | 139,605              | 1.88       | 100,211              | 1.35       |
| 2     | Fair            | 761,443              | 10.24      | 869,830              | 11.74      | 815,919              | 10.97      |
| 3     | Good            | 2,454,360            | 33.01      | 2,664,899            | 35.97      | 2,409,008            | 32.39      |
| 4     | Very Good       | 2,741,123            | 36.86      | 2,676,456            | 36.13      | 2,676,695            | 35.99      |
| 5     | Excellent       | 1,158,190            | 15.58      | 960,496              | 12.97      | 1,301,353            | 17.50      |

**SREDA -  
Highest grade completed**

| Value | Formatted Value                 | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                  | 186                    | 2.11       | 194                    | 2.07       | 214                    | 2.46       |
| 1     | Did not graduate high school    | 82                     | 0.93       | 93                     | 0.99       | 98                     | 1.13       |
| 3     | High school graduate or GED     | 1,060                  | 12.01      | 1,166                  | 12.43      | 1,081                  | 12.41      |
| 4     | Some college or 2-year degree   | 3,228                  | 36.57      | 3,392                  | 36.16      | 3,173                  | 36.44      |
| 5     | 4-year college graduate         | 1,819                  | 20.60      | 1,944                  | 20.72      | 1,827                  | 20.98      |
| 6     | More than 4-year college degree | 2,453                  | 27.79      | 2,592                  | 27.63      | 2,315                  | 26.58      |

| Value | Formatted Value                 | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                  | 175,970              | 2.37       | 125,420              | 1.69       | 162,711              | 2.19       |
| 1     | Did not graduate high school    | 94,429               | 1.27       | 113,817              | 1.54       | 96,049               | 1.29       |
| 3     | High school graduate or GED     | 1,202,692            | 16.17      | 1,325,916            | 17.90      | 1,283,166            | 17.26      |
| 4     | Some college or 2-year degree   | 2,913,232            | 39.18      | 2,816,796            | 38.02      | 2,773,940            | 37.30      |
| 5     | 4-year college graduate         | 1,255,494            | 16.88      | 1,378,859            | 18.61      | 1,379,303            | 18.55      |
| 6     | More than 4-year college degree | 1,794,276            | 24.13      | 1,647,404            | 22.24      | 1,741,248            | 23.42      |

**H19073 -  
Are you Spanish, Hispanic, or Latino**

| Value | Formatted Value                                  | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                                   | 323                    | 3.66       | 346                    | 3.69       | 351                    | 4.03       |
| 1     | No, Not Spanish, Hispanic, or Latino             | 7,414                  | 83.98      | 7,815                  | 83.31      | 7,254                  | 83.30      |
| 2     | Yes, Mexican, Mexican American, Chicano          | 439                    | 4.97       | 462                    | 4.92       | 390                    | 4.48       |
| 3     | Yes, Puerto Rican                                | 323                    | 3.66       | 353                    | 3.76       | 353                    | 4.05       |
| 4     | Yes, Cuban or other Spanish, Hispanic, or Latino | 329                    | 3.73       | 405                    | 4.32       | 360                    | 4.13       |

| Value | Formatted Value                                  | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                                   | 275,049              | 3.70       | 228,872              | 3.09       | 255,290              | 3.43       |
| 1     | No, Not Spanish, Hispanic, or Latino             | 6,381,940            | 85.82      | 6,404,779            | 86.46      | 6,346,638            | 85.35      |
| 2     | Yes, Mexican, Mexican American, Chicano          | 327,093              | 4.40       | 321,836              | 4.34       | 329,406              | 4.43       |
| 3     | Yes, Puerto Rican                                | 170,537              | 2.29       | 185,101              | 2.50       | 171,939              | 2.31       |
| 4     | Yes, Cuban or other Spanish, Hispanic, or Latino | 281,474              | 3.79       | 267,624              | 3.61       | 333,145              | 4.48       |

**H19073A -  
No, not Spanish, Hispanic, or Latino**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 7,440                  | 84.28      | 7,830                  | 83.47      | 7,272                  | 83.51      |
| 2     | Not marked      | 1,388                  | 15.72      | 1,551                  | 16.53      | 1,436                  | 16.49      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Marked          | 6,407,437            | 86.17      | 6,412,386            | 86.56      | 6,362,442            | 85.56      |
| 2     | Not marked      | 1,028,655            | 13.83      | 995,826              | 13.44      | 1,073,976            | 14.44      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**H19073B -**
**Yes, Mexican, Mexican American, Chicano**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 439                    | 4.97       | 462                    | 4.92       | 390                    | 4.48       |
| 2     | Not marked      | 8,389                  | 95.03      | 8,919                  | 95.08      | 8,318                  | 95.52      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 327,093                | 4.40       | 321,836                | 4.34       | 329,406                | 4.43       |
| 2     | Not marked      | 7,108,999              | 95.60      | 7,086,376              | 95.66      | 7,107,011              | 95.57      |

**H19073C -**
**Yes, Puerto Rican**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 354                    | 4.01       | 375                    | 4.00       | 370                    | 4.25       |
| 2     | Not marked      | 8,474                  | 95.99      | 9,006                  | 96.00      | 8,338                  | 95.75      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 195,606                | 2.63       | 202,415                | 2.73       | 183,604                | 2.47       |
| 2     | Not marked      | 7,240,486              | 97.37      | 7,205,797              | 97.27      | 7,252,814              | 97.53      |

**H19073D -**
**Yes, Cuban or other Spanish, Hispanic, or Latino**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 386                    | 4.37       | 448                    | 4.78       | 391                    | 4.49       |
| 2     | Not marked      | 8,442                  | 95.63      | 8,933                  | 95.22      | 8,317                  | 95.51      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 326,060                | 4.38       | 288,595                | 3.90       | 379,161                | 5.10       |
| 2     | Not marked      | 7,110,033              | 95.62      | 7,119,618              | 96.10      | 7,057,257              | 94.90      |

**SRRACEA -**
**Race: White**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 6,735                  | 76.29      | 7,049                  | 75.14      | 6,482                  | 74.44      |
| 2     | Not marked      | 2,093                  | 23.71      | 2,332                  | 24.86      | 2,226                  | 25.56      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 5,834,092              | 78.46      | 5,880,788              | 79.38      | 5,836,715              | 78.49      |
| 2     | Not marked      | 1,602,001              | 21.54      | 1,527,424              | 20.62      | 1,599,702              | 21.51      |

**SRRACEB -**
**Race: Black or African American**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 1,027                  | 11.63      | 1,097                  | 11.69      | 1,050                  | 12.06      |
| 2     | Not marked      | 7,801                  | 88.37      | 8,284                  | 88.31      | 7,658                  | 87.94      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Marked          | 847,415                | 11.40      | 822,638                | 11.10      | 850,604                | 11.44      |
| 2     | Not marked      | 6,588,677              | 88.60      | 6,585,575              | 88.90      | 6,585,814              | 88.56      |

**SRRACEC -**
**Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Islander**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Marked          | 362                    | 4.10       | 417                    | 4.45       | 332                    | 3.81       |
| 2     | Not marked      | 8,466                  | 95.90      | 8,964                  | 95.55      | 8,376                  | 96.19      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 274,049           | 3.69       | 279,968           | 3.78       | 301,457           | 4.05       |
| 2     | Not marked      | 7,162,044         | 96.31      | 7,128,244         | 96.22      | 7,134,961         | 95.95      |

**SRRACED -**  
**Race: Asian**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | Marked          | 762                 | 8.63       | 863                 | 9.20       | 841                 | 9.66       |
| 2     | Not marked      | 8,066               | 91.37      | 8,518               | 90.80      | 7,867               | 90.34      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | Marked          | 537,700           | 7.23       | 477,105           | 6.44       | 504,177           | 6.78       |
| 2     | Not marked      | 6,898,393         | 92.77      | 6,931,107         | 93.56      | 6,932,241         | 93.22      |

**SRAGE -**  
**What is your age now?**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 178                 | 2.02       | 204                 | 2.17       | 203                 | 2.33       |
| 1     | 18 to 24        | 660                 | 7.48       | 838                 | 8.93       | 745                 | 8.56       |
| 2     | 25 to 34        | 1,526               | 17.29      | 1,731               | 18.45      | 1,633               | 18.75      |
| 3     | 35 to 44        | 1,577               | 17.86      | 1,725               | 18.39      | 1,591               | 18.27      |
| 4     | 45 to 54        | 1,547               | 17.52      | 1,546               | 16.48      | 1,482               | 17.02      |
| 5     | 55 to 64        | 2,692               | 30.49      | 2,820               | 30.06      | 2,570               | 29.51      |
| 6     | 65 and above    | 448                 | 5.07       | 351                 | 3.74       | 301                 | 3.46       |
| 7     | 75 or older     | 200                 | 2.27       | 166                 | 1.77       | 183                 | 2.10       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 161,741           | 2.18       | 118,346           | 1.60       | 143,022           | 1.92       |
| 1     | 18 to 24        | 923,443           | 12.42      | 890,739           | 12.02      | 892,999           | 12.01      |
| 2     | 25 to 34        | 1,105,331         | 14.86      | 1,082,567         | 14.61      | 1,083,883         | 14.58      |
| 3     | 35 to 44        | 900,121           | 12.10      | 824,872           | 11.13      | 992,167           | 13.34      |
| 4     | 45 to 54        | 637,265           | 8.57       | 650,758           | 8.78       | 644,597           | 8.67       |
| 5     | 55 to 64        | 1,433,343         | 19.28      | 1,526,381         | 20.60      | 1,351,874         | 18.18      |
| 6     | 65 and above    | 1,459,920         | 19.63      | 1,266,073         | 17.09      | 1,281,771         | 17.24      |
| 7     | 75 or older     | 814,929           | 10.96      | 1,048,477         | 14.15      | 1,046,105         | 14.07      |

**S19009 -**  
**Had the same personal doctor before joining this health plan**

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer    | 45                  | 0.51       | 66                  | 0.70       | 69                  | 0.79       |
| C     | Should be skipped | 10                  | 0.11       | 9                   | 0.10       | 11                  | 0.13       |
| N     | Valid skip        | 2,420               | 27.41      | 2,801               | 29.86      | 2,560               | 29.40      |
| 1     | Yes               | 1,381               | 15.64      | 1,277               | 13.61      | 1,128               | 12.95      |
| 2     | No                | 4,972               | 56.32      | 5,228               | 55.73      | 4,940               | 56.73      |

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | 47,702            | 0.64       | 71,699            | 0.97       | 46,922            | 0.63       |
| C     | Should be skipped | 3,974             | 0.05       | 6,178             | 0.08       | 3,624             | 0.05       |
| N     | Valid skip        | 1,567,205         | 21.08      | 1,542,964         | 20.83      | 1,456,932         | 19.59      |
| 1     | Yes               | 1,922,394         | 25.85      | 1,776,149         | 23.98      | 1,867,561         | 25.11      |
| 2     | No                | 3,894,817         | 52.38      | 4,011,223         | 54.15      | 4,061,379         | 54.61      |

## S19010 -

Since joined health plan, how much of a problem, if any, was it to get personal doctor you are happy with?

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 171                    | 1.94       | 227                    | 2.42       | 210                    | 2.41       |
| C     | Should be skipped | 119                    | 1.35       | 99                     | 1.06       | 81                     | 0.93       |
| N     | Valid skip        | 1,262                  | 14.30      | 1,178                  | 12.56      | 1,047                  | 12.02      |
| 1     | A big problem     | 1,047                  | 11.86      | 1,165                  | 12.42      | 1,097                  | 12.60      |
| 2     | A small problem   | 1,903                  | 21.56      | 1,957                  | 20.86      | 1,844                  | 21.18      |
| 3     | Not a problem     | 4,326                  | 49.00      | 4,755                  | 50.69      | 4,429                  | 50.86      |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | 141,772              | 1.91       | 162,991              | 2.20       | 132,913              | 1.79       |
| C     | Should be skipped | 147,460              | 1.98       | 164,328              | 2.22       | 96,572               | 1.30       |
| N     | Valid skip        | 1,774,934            | 23.87      | 1,611,821            | 21.76      | 1,770,989            | 23.82      |
| 1     | A big problem     | 643,041              | 8.65       | 681,371              | 9.20       | 707,204              | 9.51       |
| 2     | A small problem   | 1,265,795            | 17.02      | 1,230,826            | 16.61      | 1,190,581            | 16.01      |
| 3     | Not a problem     | 3,463,090            | 46.57      | 3,556,874            | 48.01      | 3,538,159            | 47.58      |

## S19011 -

Agree/disagree: Able to see provider when needed

| Value | Formatted Value            | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer             | 172                    | 1.95       | 183                    | 1.95       | 210                    | 2.41       |
| 1     | Strongly disagree          | 538                    | 6.09       | 546                    | 5.82       | 526                    | 6.04       |
| 2     | Disagree                   | 614                    | 6.96       | 728                    | 7.76       | 673                    | 7.73       |
| 3     | Neither agree nor disagree | 1,048                  | 11.87      | 1,145                  | 12.21      | 1,089                  | 12.51      |
| 4     | Agree                      | 3,745                  | 42.42      | 4,111                  | 43.82      | 3,654                  | 41.96      |
| 5     | Strongly agree             | 2,711                  | 30.71      | 2,668                  | 28.44      | 2,556                  | 29.35      |

| Value | Formatted Value            | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|----------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer             | 152,744              | 2.05       | 125,888              | 1.70       | 159,146              | 2.14       |
| 1     | Strongly disagree          | 443,076              | 5.96       | 382,153              | 5.16       | 391,446              | 5.26       |
| 2     | Disagree                   | 426,777              | 5.74       | 366,418              | 4.95       | 404,280              | 5.44       |
| 3     | Neither agree nor disagree | 669,704              | 9.01       | 689,454              | 9.31       | 747,876              | 10.06      |
| 4     | Agree                      | 2,796,069            | 37.60      | 3,043,020            | 41.08      | 2,856,958            | 38.42      |
| 5     | Strongly agree             | 2,947,722            | 39.64      | 2,801,278            | 37.81      | 2,876,712            | 38.68      |

## S19014 -

How satisfied with health care during last visit

| Value | Formatted Value                    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer                     | 183                    | 2.07       | 173                    | 1.84       | 206                    | 2.37       |
| 1     | Completely dissatisfied            | 305                    | 3.45       | 341                    | 3.64       | 341                    | 3.92       |
| 2     | Somewhat dissatisfied              | 468                    | 5.30       | 549                    | 5.85       | 530                    | 6.09       |
| 3     | Neither satisfied nor dissatisfied | 751                    | 8.51       | 844                    | 9.00       | 789                    | 9.06       |
| 4     | Somewhat satisfied                 | 2,423                  | 27.45      | 2,648                  | 28.23      | 2,390                  | 27.45      |
| 5     | Completely satisfied               | 4,698                  | 53.22      | 4,826                  | 51.44      | 4,452                  | 51.13      |

| Value | Formatted Value                    | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|------------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer                     | 169,541              | 2.28       | 113,232              | 1.53       | 146,128              | 1.97       |
| 1     | Completely dissatisfied            | 275,148              | 3.70       | 250,218              | 3.38       | 238,798              | 3.21       |
| 2     | Somewhat dissatisfied              | 328,613              | 4.42       | 275,447              | 3.72       | 338,125              | 4.55       |
| 3     | Neither satisfied nor dissatisfied | 498,951              | 6.71       | 548,283              | 7.40       | 552,470              | 7.43       |
| 4     | Somewhat satisfied                 | 1,674,156            | 22.51      | 1,765,860            | 23.84      | 1,796,761            | 24.16      |
| 5     | Completely satisfied               | 4,489,683            | 60.38      | 4,455,172            | 60.14      | 4,364,135            | 58.69      |

## S19BE01A -

Has a doctor told you you have conditions: heart attack

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 142                    | 1.63       |
| 2     | Not marked      | .                      | .          | .                      | .          | 8,566                  | 98.37      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 7,436,093              | 100.00     | 7,408,212              | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 264,531                | 3.56       |
| 2     | Not marked      | .                      | .          | .                      | .          | 7,171,886              | 96.44      |

## S19BE01B -

Has a doctor told you you have conditions: angina or coronary heart disease

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 191                    | 2.19       |
| 2     | Not marked      | .                      | .          | .                      | .          | 8,517                  | 97.81      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 7,436,093              | 100.00     | 7,408,212              | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 354,051                | 4.76       |
| 2     | Not marked      | .                      | .          | .                      | .          | 7,082,367              | 95.24      |

## S19BE01C -

Has a doctor told you you have conditions: stroke

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 130                    | 1.49       |
| 2     | Not marked      | .                      | .          | .                      | .          | 8,578                  | 98.51      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 7,436,093              | 100.00     | 7,408,212              | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 213,869                | 2.88       |
| 2     | Not marked      | .                      | .          | .                      | .          | 7,222,548              | 97.12      |

## S19BE01D -

Has a doctor told you you have conditions: diabetes or high blood sugar

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 919                    | 10.55      |
| 2     | Not marked      | .                      | .          | .                      | .          | 7,789                  | 89.45      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 7,436,093              | 100.00     | 7,408,212              | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 1,149,541              | 15.46      |
| 2     | Not marked      | .                      | .          | .                      | .          | 6,286,876              | 84.54      |

## S19BE01E -

Has a doctor told you you have conditions: high cholesterol

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 2,215                  | 25.44      |
| 2     | Not marked      | .                      | .          | .                      | .          | 6,493                  | 74.56      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | .                 | .          |
| 1     | Marked          | .                 | .          | .                 | .          | 2,446,919         | 32.90      |
| 2     | Not marked      | .                 | .          | .                 | .          | 4,989,499         | 67.10      |

**S19BE01F -**

Has a doctor told you you have conditions: asthma, COPD, emphysema

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 8,828               | 100.00     | 9,381               | 100.00     | .                   | .          |
| 1     | Marked          | .                   | .          | .                   | .          | 628                 | 7.21       |
| 2     | Not marked      | .                   | .          | .                   | .          | 8,080               | 92.79      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | .                 | .          |
| 1     | Marked          | .                 | .          | .                 | .          | 661,330           | 8.89       |
| 2     | Not marked      | .                 | .          | .                 | .          | 6,775,088         | 91.11      |

**S19BE01G -**

Has a doctor told you you have conditions: cancer

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 8,828               | 100.00     | 9,381               | 100.00     | .                   | .          |
| 1     | Marked          | .                   | .          | .                   | .          | 548                 | 6.29       |
| 2     | Not marked      | .                   | .          | .                   | .          | 8,160               | 93.71      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | .                 | .          |
| 1     | Marked          | .                 | .          | .                 | .          | 829,329           | 11.15      |
| 2     | Not marked      | .                 | .          | .                 | .          | 6,607,088         | 88.85      |

**S19BE01H -**

Has a doctor told you you have conditions: osteoporosis

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 8,828               | 100.00     | 9,381               | 100.00     | .                   | .          |
| 1     | Marked          | .                   | .          | .                   | .          | 275                 | 3.16       |
| 2     | Not marked      | .                   | .          | .                   | .          | 8,433               | 96.84      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | .                 | .          |
| 1     | Marked          | .                 | .          | .                 | .          | 408,207           | 5.49       |
| 2     | Not marked      | .                 | .          | .                 | .          | 7,028,211         | 94.51      |

**S19BE01I -**

Has a doctor told you you have conditions: depression or anxiety

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer  | 8,828               | 100.00     | 9,381               | 100.00     | .                   | .          |
| 1     | Marked          | .                   | .          | .                   | .          | 1,472               | 16.90      |
| 2     | Not marked      | .                   | .          | .                   | .          | 7,236               | 83.10      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | .                 | .          |
| 1     | Marked          | .                 | .          | .                 | .          | 1,385,635         | 18.63      |
| 2     | Not marked      | .                 | .          | .                 | .          | 6,050,783         | 81.37      |



## S19BE01J -

Has a doctor told you you have conditions: autoimmune disease

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 409                    | 4.70       |
| 2     | Not marked      | .                      | .          | .                      | .          | 8,299                  | 95.30      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 7,436,093              | 100.00     | 7,408,212              | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 417,189                | 5.61       |
| 2     | Not marked      | .                      | .          | .                      | .          | 7,019,228              | 94.39      |

## S19BE01K -

Has a doctor told you you have conditions: none of these

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 4,166                  | 47.84      |
| 2     | Not marked      | .                      | .          | .                      | .          | 4,542                  | 52.16      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 7,436,093              | 100.00     | 7,408,212              | 100.00     | .                      | .          |
| 1     | Marked          | .                      | .          | .                      | .          | 2,890,732              | 38.87      |
| 2     | Not marked      | .                      | .          | .                      | .          | 4,545,686              | 61.13      |

## S19BF4 -

How often do you use e-cigarettes

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 143                    | 1.62       | 166                    | 1.77       | 148                    | 1.70       |
| D     | Don't know      | 36                     | 0.41       | 45                     | 0.48       | 27                     | 0.31       |
| 1     | Every day       | 120                    | 1.36       | 169                    | 1.80       | 146                    | 1.68       |
| 2     | Some days       | 171                    | 1.94       | 193                    | 2.06       | 192                    | 2.20       |
| 3     | Not at all      | 8,358                  | 94.68      | 8,808                  | 93.89      | 8,195                  | 94.11      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer  | 135,445                | 1.82       | 95,960                 | 1.30       | 103,204                | 1.39       |
| D     | Don't know      | 26,330                 | 0.35       | 37,617                 | 0.51       | 16,937                 | 0.23       |
| 1     | Every day       | 107,327                | 1.44       | 104,630                | 1.41       | 113,960                | 1.53       |
| 2     | Some days       | 154,027                | 2.07       | 164,346                | 2.22       | 180,989                | 2.43       |
| 3     | Not at all      | 7,012,963              | 94.31      | 7,005,659              | 94.57      | 7,021,328              | 94.42      |

## S19BG01 -

How many days was physical health not good in past 30 days

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | .               | 8,828                  | 100.00     | 9,381                  | 100.00     | 257                    | 2.95       |
| O     | Out of range    | .                      | .          | .                      | .          | 7                      | 0.08       |
| 0     | None            | .                      | .          | .                      | .          | 4,637                  | 53.25      |
| 1     | 1               | .                      | .          | .                      | .          | 322                    | 3.70       |
| 2     | 2               | .                      | .          | .                      | .          | 523                    | 6.01       |
| 3     | 3               | .                      | .          | .                      | .          | 409                    | 4.70       |
| 4     | 4               | .                      | .          | .                      | .          | 230                    | 2.64       |
| 5     | 5               | .                      | .          | .                      | .          | 489                    | 5.62       |
| 6     | 6               | .                      | .          | .                      | .          | 72                     | 0.83       |
| 7     | 7               | .                      | .          | .                      | .          | 181                    | 2.08       |
| 8     | 8               | .                      | .          | .                      | .          | 40                     | 0.46       |
| 9     | 9               | .                      | .          | .                      | .          | 21                     | 0.24       |
| 10    | 10              | .                      | .          | .                      | .          | 395                    | 4.54       |
| 11    | 11              | .                      | .          | .                      | .          | 5                      | 0.06       |
| 12    | 12              | .                      | .          | .                      | .          | 48                     | 0.55       |
| 13    | 13              | .                      | .          | .                      | .          | 6                      | 0.07       |

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 14    | 14              | .                      | .          | .                      | .          | 72                     | 0.83       |
| 15    | 15              | .                      | .          | .                      | .          | 211                    | 2.42       |
| 16    | 16              | .                      | .          | .                      | .          | 7                      | 0.08       |
| 17    | 17              | .                      | .          | .                      | .          | 9                      | 0.10       |
| 18    | 18              | .                      | .          | .                      | .          | 14                     | 0.16       |
| 19    | 19              | .                      | .          | .                      | .          | 2                      | 0.02       |
| 20    | 20              | .                      | .          | .                      | .          | 147                    | 1.69       |
| 21    | 21              | .                      | .          | .                      | .          | 19                     | 0.22       |
| 22    | 22              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 23    | 23              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 24    | 24              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 25    | 25              | .                      | .          | .                      | .          | 63                     | 0.72       |
| 26    | 26              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 27    | 27              | .                      | .          | .                      | .          | 9                      | 0.10       |
| 28    | 28              | .                      | .          | .                      | .          | 19                     | 0.22       |
| 29    | 29              | .                      | .          | .                      | .          | 10                     | 0.11       |
| 30    | 30              | .                      | .          | .                      | .          | 468                    | 5.37       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | .               | 7,436,093            | 100.00     | 7,408,212            | 100.00     | 197,781              | 2.66       |
| O     | Out of range    | .                    | .          | .                    | .          | 2,284                | 0.03       |
| 0     | None            | .                    | .          | .                    | .          | 4,066,957            | 54.69      |
| 1     | 1               | .                    | .          | .                    | .          | 249,757              | 3.36       |
| 2     | 2               | .                    | .          | .                    | .          | 425,360              | 5.72       |
| 3     | 3               | .                    | .          | .                    | .          | 273,612              | 3.68       |
| 4     | 4               | .                    | .          | .                    | .          | 183,414              | 2.47       |
| 5     | 5               | .                    | .          | .                    | .          | 406,962              | 5.47       |
| 6     | 6               | .                    | .          | .                    | .          | 68,525               | 0.92       |
| 7     | 7               | .                    | .          | .                    | .          | 128,492              | 1.73       |
| 8     | 8               | .                    | .          | .                    | .          | 25,051               | 0.34       |
| 9     | 9               | .                    | .          | .                    | .          | 10,618               | 0.14       |
| 10    | 10              | .                    | .          | .                    | .          | 358,272              | 4.82       |
| 11    | 11              | .                    | .          | .                    | .          | 1,716                | 0.02       |
| 12    | 12              | .                    | .          | .                    | .          | 59,907               | 0.81       |
| 13    | 13              | .                    | .          | .                    | .          | 1,310                | 0.02       |
| 14    | 14              | .                    | .          | .                    | .          | 51,146               | 0.69       |
| 15    | 15              | .                    | .          | .                    | .          | 182,857              | 2.46       |
| 16    | 16              | .                    | .          | .                    | .          | 8,057                | 0.11       |
| 17    | 17              | .                    | .          | .                    | .          | 23,376               | 0.31       |
| 18    | 18              | .                    | .          | .                    | .          | 28,409               | 0.38       |
| 19    | 19              | .                    | .          | .                    | .          | 240                  | 0.00       |
| 20    | 20              | .                    | .          | .                    | .          | 140,417              | 1.89       |
| 21    | 21              | .                    | .          | .                    | .          | 27,428               | 0.37       |
| 22    | 22              | .                    | .          | .                    | .          | 973                  | 0.01       |
| 23    | 23              | .                    | .          | .                    | .          | 1,328                | 0.02       |
| 24    | 24              | .                    | .          | .                    | .          | 1,356                | 0.02       |
| 25    | 25              | .                    | .          | .                    | .          | 51,947               | 0.70       |
| 26    | 26              | .                    | .          | .                    | .          | 5,044                | 0.07       |
| 27    | 27              | .                    | .          | .                    | .          | 3,787                | 0.05       |
| 28    | 28              | .                    | .          | .                    | .          | 18,999               | 0.26       |
| 29    | 29              | .                    | .          | .                    | .          | 3,201                | 0.04       |
| 30    | 30              | .                    | .          | .                    | .          | 427,834              | 5.75       |

## S19BG02 -

How many days was mental health not good in past 30 days

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | .               | 8,828                  | 100.00     | 9,381                  | 100.00     | 288                    | 3.31       |
| O     | Out of range    | .                      | .          | .                      | .          | 4                      | 0.05       |
| 0     | None            | .                      | .          | .                      | .          | 5,744                  | 65.96      |
| 1     | 1               | .                      | .          | .                      | .          | 225                    | 2.58       |
| 2     | 2               | .                      | .          | .                      | .          | 370                    | 4.25       |

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 3     | 3               | .                      | .          | .                      | .          | 216                    | 2.48       |
| 4     | 4               | .                      | .          | .                      | .          | 122                    | 1.40       |
| 5     | 5               | .                      | .          | .                      | .          | 378                    | 4.34       |
| 6     | 6               | .                      | .          | .                      | .          | 45                     | 0.52       |
| 7     | 7               | .                      | .          | .                      | .          | 95                     | 1.09       |
| 8     | 8               | .                      | .          | .                      | .          | 33                     | 0.38       |
| 9     | 9               | .                      | .          | .                      | .          | 5                      | 0.06       |
| 10    | 10              | .                      | .          | .                      | .          | 285                    | 3.27       |
| 11    | 11              | .                      | .          | .                      | .          | 1                      | 0.01       |
| 12    | 12              | .                      | .          | .                      | .          | 24                     | 0.28       |
| 13    | 13              | .                      | .          | .                      | .          | 2                      | 0.02       |
| 14    | 14              | .                      | .          | .                      | .          | 22                     | 0.25       |
| 15    | 15              | .                      | .          | .                      | .          | 218                    | 2.50       |
| 16    | 16              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 17    | 17              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 18    | 18              | .                      | .          | .                      | .          | 8                      | 0.09       |
| 19    | 19              | .                      | .          | .                      | .          | 3                      | 0.03       |
| 20    | 20              | .                      | .          | .                      | .          | 167                    | 1.92       |
| 21    | 21              | .                      | .          | .                      | .          | 6                      | 0.07       |
| 22    | 22              | .                      | .          | .                      | .          | 4                      | 0.05       |
| 23    | 23              | .                      | .          | .                      | .          | 1                      | 0.01       |
| 24    | 24              | .                      | .          | .                      | .          | 7                      | 0.08       |
| 25    | 25              | .                      | .          | .                      | .          | 62                     | 0.71       |
| 26    | 26              | .                      | .          | .                      | .          | 2                      | 0.02       |
| 27    | 27              | .                      | .          | .                      | .          | 1                      | 0.01       |
| 28    | 28              | .                      | .          | .                      | .          | 9                      | 0.10       |
| 29    | 29              | .                      | .          | .                      | .          | 11                     | 0.13       |
| 30    | 30              | .                      | .          | .                      | .          | 342                    | 3.93       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | .               | 7,436,093            | 100.00     | 7,408,212            | 100.00     | 202,768              | 2.73       |
| 0     | Out of range    | .                    | .          | .                    | .          | 17,898               | 0.24       |
| 0     | None            | .                    | .          | .                    | .          | 5,032,836            | 67.68      |
| 1     | 1               | .                    | .          | .                    | .          | 201,169              | 2.71       |
| 2     | 2               | .                    | .          | .                    | .          | 291,472              | 3.92       |
| 3     | 3               | .                    | .          | .                    | .          | 144,509              | 1.94       |
| 4     | 4               | .                    | .          | .                    | .          | 101,476              | 1.36       |
| 5     | 5               | .                    | .          | .                    | .          | 295,314              | 3.97       |
| 6     | 6               | .                    | .          | .                    | .          | 51,935               | 0.70       |
| 7     | 7               | .                    | .          | .                    | .          | 80,161               | 1.08       |
| 8     | 8               | .                    | .          | .                    | .          | 36,620               | 0.49       |
| 9     | 9               | .                    | .          | .                    | .          | 1,181                | 0.02       |
| 10    | 10              | .                    | .          | .                    | .          | 209,033              | 2.81       |
| 11    | 11              | .                    | .          | .                    | .          | 57                   | 0.00       |
| 12    | 12              | .                    | .          | .                    | .          | 13,360               | 0.18       |
| 13    | 13              | .                    | .          | .                    | .          | 473                  | 0.01       |
| 14    | 14              | .                    | .          | .                    | .          | 34,593               | 0.47       |
| 15    | 15              | .                    | .          | .                    | .          | 166,933              | 2.24       |
| 16    | 16              | .                    | .          | .                    | .          | 1,474                | 0.02       |
| 17    | 17              | .                    | .          | .                    | .          | 509                  | 0.01       |
| 18    | 18              | .                    | .          | .                    | .          | 9,757                | 0.13       |
| 19    | 19              | .                    | .          | .                    | .          | 3,147                | 0.04       |
| 20    | 20              | .                    | .          | .                    | .          | 170,882              | 2.30       |
| 21    | 21              | .                    | .          | .                    | .          | 2,937                | 0.04       |
| 22    | 22              | .                    | .          | .                    | .          | 16,958               | 0.23       |
| 23    | 23              | .                    | .          | .                    | .          | 599                  | 0.01       |
| 24    | 24              | .                    | .          | .                    | .          | 2,908                | 0.04       |
| 25    | 25              | .                    | .          | .                    | .          | 44,113               | 0.59       |
| 26    | 26              | .                    | .          | .                    | .          | 1,405                | 0.02       |
| 27    | 27              | .                    | .          | .                    | .          | 306                  | 0.00       |
| 28    | 28              | .                    | .          | .                    | .          | 11,053               | 0.15       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 29    | 29              | .                 | .          | .                 | .          | 8,261             | 0.11       |
| 30    | 30              | .                 | .          | .                 | .          | 280,320           | 3.77       |

**S19BG03 -**

How many days did poor health stop usual activities in past 30 days

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | .               | 8,828               | 100.00     | 9,381               | 100.00     | 272                 | 3.12       |
| 0     | Out of range    | .                   | .          | .                   | .          | 3                   | 0.03       |
| 0     | None            | .                   | .          | .                   | .          | 5,753               | 66.07      |
| 1     | 1               | .                   | .          | .                   | .          | 303                 | 3.48       |
| 2     | 2               | .                   | .          | .                   | .          | 365                 | 4.19       |
| 3     | 3               | .                   | .          | .                   | .          | 249                 | 2.86       |
| 4     | 4               | .                   | .          | .                   | .          | 123                 | 1.41       |
| 5     | 5               | .                   | .          | .                   | .          | 366                 | 4.20       |
| 6     | 6               | .                   | .          | .                   | .          | 48                  | 0.55       |
| 7     | 7               | .                   | .          | .                   | .          | 112                 | 1.29       |
| 8     | 8               | .                   | .          | .                   | .          | 39                  | 0.45       |
| 9     | 9               | .                   | .          | .                   | .          | 7                   | 0.08       |
| 10    | 10              | .                   | .          | .                   | .          | 260                 | 2.99       |
| 11    | 11              | .                   | .          | .                   | .          | 3                   | 0.03       |
| 12    | 12              | .                   | .          | .                   | .          | 35                  | 0.40       |
| 13    | 13              | .                   | .          | .                   | .          | 5                   | 0.06       |
| 14    | 14              | .                   | .          | .                   | .          | 32                  | 0.37       |
| 15    | 15              | .                   | .          | .                   | .          | 205                 | 2.35       |
| 16    | 16              | .                   | .          | .                   | .          | 6                   | 0.07       |
| 17    | 17              | .                   | .          | .                   | .          | 3                   | 0.03       |
| 18    | 18              | .                   | .          | .                   | .          | 7                   | 0.08       |
| 19    | 19              | .                   | .          | .                   | .          | 3                   | 0.03       |
| 20    | 20              | .                   | .          | .                   | .          | 128                 | 1.47       |
| 21    | 21              | .                   | .          | .                   | .          | 10                  | 0.11       |
| 22    | 22              | .                   | .          | .                   | .          | 8                   | 0.09       |
| 23    | 23              | .                   | .          | .                   | .          | 1                   | 0.01       |
| 24    | 24              | .                   | .          | .                   | .          | 2                   | 0.02       |
| 25    | 25              | .                   | .          | .                   | .          | 51                  | 0.59       |
| 26    | 26              | .                   | .          | .                   | .          | 2                   | 0.02       |
| 27    | 27              | .                   | .          | .                   | .          | 3                   | 0.03       |
| 28    | 28              | .                   | .          | .                   | .          | 11                  | 0.13       |
| 29    | 29              | .                   | .          | .                   | .          | 4                   | 0.05       |
| 30    | 30              | .                   | .          | .                   | .          | 289                 | 3.32       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | .               | 7,436,093         | 100.00     | 7,408,212         | 100.00     | 193,783           | 2.61       |
| 0     | Out of range    | .                 | .          | .                 | .          | 3,001             | 0.04       |
| 0     | None            | .                 | .          | .                 | .          | 5,024,638         | 67.57      |
| 1     | 1               | .                 | .          | .                 | .          | 213,068           | 2.87       |
| 2     | 2               | .                 | .          | .                 | .          | 284,653           | 3.83       |
| 3     | 3               | .                 | .          | .                 | .          | 181,652           | 2.44       |
| 4     | 4               | .                 | .          | .                 | .          | 93,195            | 1.25       |
| 5     | 5               | .                 | .          | .                 | .          | 274,711           | 3.69       |
| 6     | 6               | .                 | .          | .                 | .          | 44,533            | 0.60       |
| 7     | 7               | .                 | .          | .                 | .          | 76,838            | 1.03       |
| 8     | 8               | .                 | .          | .                 | .          | 33,816            | 0.45       |
| 9     | 9               | .                 | .          | .                 | .          | 4,837             | 0.07       |
| 10    | 10              | .                 | .          | .                 | .          | 223,665           | 3.01       |
| 11    | 11              | .                 | .          | .                 | .          | 541               | 0.01       |
| 12    | 12              | .                 | .          | .                 | .          | 13,002            | 0.17       |
| 13    | 13              | .                 | .          | .                 | .          | 2,162             | 0.03       |
| 14    | 14              | .                 | .          | .                 | .          | 13,101            | 0.18       |
| 15    | 15              | .                 | .          | .                 | .          | 226,868           | 3.05       |
| 16    | 16              | .                 | .          | .                 | .          | 4,815             | 0.06       |
| 17    | 17              | .                 | .          | .                 | .          | 328               | 0.00       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 18    | 18              | .                    | .          | .                    | .          | 4,938                | 0.07       |
| 19    | 19              | .                    | .          | .                    | .          | 3,369                | 0.05       |
| 20    | 20              | .                    | .          | .                    | .          | 144,924              | 1.95       |
| 21    | 21              | .                    | .          | .                    | .          | 4,917                | 0.07       |
| 22    | 22              | .                    | .          | .                    | .          | 5,315                | 0.07       |
| 23    | 23              | .                    | .          | .                    | .          | 1,047                | 0.01       |
| 24    | 24              | .                    | .          | .                    | .          | 783                  | 0.01       |
| 25    | 25              | .                    | .          | .                    | .          | 44,171               | 0.59       |
| 26    | 26              | .                    | .          | .                    | .          | 1,752                | 0.02       |
| 27    | 27              | .                    | .          | .                    | .          | 9,378                | 0.13       |
| 28    | 28              | .                    | .          | .                    | .          | 4,885                | 0.07       |
| 29    | 29              | .                    | .          | .                    | .          | 16,291               | 0.22       |
| 30    | 30              | .                    | .          | .                    | .          | 281,441              | 3.78       |

**S19B01 -**

Self rating of overall mental/emotional health

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 165                    | 1.87       | 166                    | 1.77       | 55                     | 0.63       |
| 1     | Excellent       | 2,717                  | 30.78      | 2,696                  | 28.74      | 3,247                  | 37.29      |
| 2     | Very good       | 2,934                  | 33.24      | 3,121                  | 33.27      | 2,655                  | 30.49      |
| 3     | Good            | 2,063                  | 23.37      | 2,315                  | 24.68      | 1,817                  | 20.87      |
| 4     | Fair            | 768                    | 8.70       | 882                    | 9.40       | 743                    | 8.53       |
| 5     | Poor            | 181                    | 2.05       | 201                    | 2.14       | 191                    | 2.19       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 158,794              | 2.14       | 108,048              | 1.46       | 32,059               | 0.43       |
| 1     | Excellent       | 2,360,981            | 31.75      | 2,055,424            | 27.75      | 2,788,443            | 37.50      |
| 2     | Very good       | 2,372,007            | 31.90      | 2,524,986            | 34.08      | 2,282,641            | 30.70      |
| 3     | Good            | 1,777,282            | 23.90      | 1,827,132            | 24.66      | 1,435,106            | 19.30      |
| 4     | Fair            | 628,492              | 8.45       | 686,493              | 9.27       | 686,704              | 9.23       |
| 5     | Poor            | 138,536              | 1.86       | 206,129              | 2.78       | 211,464              | 2.84       |

**S19B02 -**

Last year: needed treatment/counseling for personal/family problem

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | 10                     | 0.11       |
| 1     | Yes             | .                      | .          | .                      | .          | 1,267                  | 14.55      |
| 2     | No              | .                      | .          | .                      | .          | 7,431                  | 85.34      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer  | 7,436,093            | 100.00     | 7,408,212            | 100.00     | 13,370               | 0.18       |
| 1     | Yes             | .                    | .          | .                    | .          | 1,026,496            | 13.80      |
| 2     | No              | .                    | .          | .                    | .          | 6,396,552            | 86.02      |

**S19B03 -**

Last year: problem getting needed treatment/counseling

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer  | 8,828                  | 100.00     | 9,381                  | 100.00     | 34                     | 0.39       |
| N     | Valid skip      | .                      | .          | .                      | .          | 7,431                  | 85.34      |
| 1     | A big problem   | .                      | .          | .                      | .          | 203                    | 2.33       |
| 2     | A small problem | .                      | .          | .                      | .          | 272                    | 3.12       |
| 3     | Not a problem   | .                      | .          | .                      | .          | 768                    | 8.82       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | 47,575            | 0.64       |
| N     | Valid skip      | .                 | .          | .                 | .          | 6,396,552         | 86.02      |
| 1     | A big problem   | .                 | .          | .                 | .          | 210,106           | 2.83       |
| 2     | A small problem | .                 | .          | .                 | .          | 214,750           | 2.89       |
| 3     | Not a problem   | .                 | .          | .                 | .          | 567,434           | 7.63       |

**S19B04 -**
**Last year: rating of treatment/counseling received**

| Value | Formatted Value                           | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|---|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer                            | 8,828               | 100.00     | 9,381               | 100.00     | 130                 | 1.49       |
| C     | Should be skipped                         | .                   | .          | .                   | .          | 6                   | 0.07       |
| N     | No treatment/counseling in last 12 months | .                   | .          | .                   | .          | 7,425               | 85.27      |
| 0     | 0   | .                   | .          | .                   | .          | 28                  | 0.32       |
| 1     | 1   | .                   | .          | .                   | .          | 22                  | 0.25       |
| 2     | 2   | .                   | .          | .                   | .          | 25                  | 0.29       |
| 3     | 3   | .                   | .          | .                   | .          | 26                  | 0.30       |
| 4     | 4   | .                   | .          | .                   | .          | 42                  | 0.48       |
| 5     | 5   | .                   | .          | .                   | .          | 105                 | 1.21       |
| 6     | 6   | .                   | .          | .                   | .          | 79                  | 0.91       |
| 7     | 7   | .                   | .          | .                   | .          | 125                 | 1.44       |
| 8     | 8   | .                   | .          | .                   | .          | 191                 | 2.19       |
| 9     | 9   | .                   | .          | .                   | .          | 203                 | 2.33       |
| 10    | 10  | .                   | .          | .                   | .          | 301                 | 3.46       |

| Value | Formatted Value                           | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer                            | 7,436,093         | 100.00     | 7,408,212         | 100.00     | 108,121           | 1.45       |
| C     | Should be skipped                         | .                 | .          | .                 | .          | 10,398            | 0.14       |
| N     | No treatment/counseling in last 12 months | .                 | .          | .                 | .          | 6,386,153         | 85.88      |
| 0     | 0   | .                 | .          | .                 | .          | 44,302            | 0.60       |
| 1     | 1   | .                 | .          | .                 | .          | 21,546            | 0.29       |
| 2     | 2   | .                 | .          | .                 | .          | 11,611            | 0.16       |
| 3     | 3   | .                 | .          | .                 | .          | 18,488            | 0.25       |
| 4     | 4   | .                 | .          | .                 | .          | 40,010            | 0.54       |
| 5     | 5   | .                 | .          | .                 | .          | 125,739           | 1.69       |
| 6     | 6   | .                 | .          | .                 | .          | 74,913            | 1.01       |
| 7     | 7   | .                 | .          | .                 | .          | 93,887            | 1.26       |
| 8     | 8   | .                 | .          | .                 | .          | 118,136           | 1.59       |
| 9     | 9   | .                 | .          | .                 | .          | 116,325           | 1.56       |
| 10    | 10  | .                 | .          | .                 | .          | 266,787           | 3.59       |

**S19BQ01 -**
**Do you plan to continue to use the same health plan as of January 1, 2019 (for calendar year 2019)?**

| Value | Formatted Value   | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Did not answer    | .                   | .          | 9,381               | 100.00     | 8,708               | 100.00     |
| C     | Should be skipped | 13                  | 0.15       | .                   | .          | .                   | .          |
| D     | Don't know        | 363                 | 4.11       | .                   | .          | .                   | .          |
| N     | Valid skip        | 336                 | 3.81       | .                   | .          | .                   | .          |
| 1     | Yes               | 7,729               | 87.55      | .                   | .          | .                   | .          |
| 2     | No                | 387                 | 4.38       | .                   | .          | .                   | .          |

| Value | Formatted Value   | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Did not answer    | .                 | .          | 7,408,212         | 100.00     | 7,436,418         | 100.00     |
| C     | Should be skipped | 8,076             | 0.11       | .                 | .          | .                 | .          |
| D     | Don't know        | 260,810           | 3.51       | .                 | .          | .                 | .          |
| N     | Valid skip        | 314,316           | 4.23       | .                 | .          | .                 | .          |
| 1     | Yes               | 6,526,468         | 87.77      | .                 | .          | .                 | .          |
| 2     | No                | 326,422           | 4.39       | .                 | .          | .                 | .          |

## S19BQ02A -

Decided not to continue using the same plan for CY 2019: Life event (such as marriage/ divorce), new jobs, retirement, or moved

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 173                    | 1.96       | .                      | .          | .                      | .          |
| 2     | Not marked        | 214                    | 2.42       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 128,471                | 1.73       | .                      | .          | .                      | .          |
| 2     | Not marked        | 197,951                | 2.66       | .                      | .          | .                      | .          |

## S19BQ02B -

Decided not to continue using the same plan for CY 2019: My employer offered new health plans

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 31                     | 0.35       | .                      | .          | .                      | .          |
| 2     | Not marked        | 356                    | 4.03       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 25,829                 | 0.35       | .                      | .          | .                      | .          |
| 2     | Not marked        | 300,593                | 4.04       | .                      | .          | .                      | .          |

## S19BQ02C -

Decided not to continue using the same plan for CY 2019: Your or your family's health needs changed

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 26                     | 0.29       | .                      | .          | .                      | .          |
| 2     | Not marked        | 361                    | 4.09       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 9,228                  | 0.12       | .                      | .          | .                      | .          |
| 2     | Not marked        | 317,194                | 4.27       | .                      | .          | .                      | .          |

## S19BQ02D -

Decided not to continue using the same plan for CY 2019: I had expensive medical bills for services not covered by my insurance

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 18                     | 0.20       | .                      | .          | .                      | .          |
| 2     | Not marked        | 369                    | 4.18       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 10,419                 | 0.14       | .                      | .          | .                      | .          |
| 2     | Not marked        | 316,003                | 4.25       | .                      | .          | .                      | .          |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**S19BQ02E -**
**Decided not to continue using the same plan for CY 2019: You wanted a plan with a lower annual deductible**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 21                     | 0.24       | .                      | .          | .                      | .          |
| 2     | Not marked        | 366                    | 4.15       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 10,431               | 0.14       | .                    | .          | .                    | .          |
| 2     | Not marked        | 315,991              | 4.25       | .                    | .          | .                    | .          |

**S19BQ02F -**
**Decided not to continue using the same plan for CY 2019: My doctor charged me more than my insurance would pay and I had to pay the difference**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 13                     | 0.15       | .                      | .          | .                      | .          |
| 2     | Not marked        | 374                    | 4.24       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 12,845               | 0.17       | .                    | .          | .                    | .          |
| 2     | Not marked        | 313,577              | 4.22       | .                    | .          | .                    | .          |

**S19BQ02G -**
**Decided not to continue using the same plan for CY 2019: A doctor's office told me they do not accept my insurance**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 24                     | 0.27       | .                      | .          | .                      | .          |
| 2     | Not marked        | 363                    | 4.11       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 12,991               | 0.17       | .                    | .          | .                    | .          |
| 2     | Not marked        | 313,430              | 4.21       | .                    | .          | .                    | .          |

**S19BQ02H -**
**Decided not to continue using the same plan for CY 2019: contacted insurance company because they did not pay a bill promptly or denied payment**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 26                     | 0.29       | .                      | .          | .                      | .          |
| 2     | Not marked        | 361                    | 4.09       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 16,247               | 0.22       | .                    | .          | .                    | .          |
| 2     | Not marked        | 310,175              | 4.17       | .                    | .          | .                    | .          |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**S19BQ02I -**
**Decided not to continue using the same plan for CY 2019: My copays were more than I could afford**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 18                     | 0.20       | .                      | .          | .                      | .          |
| 2     | Not marked        | 369                    | 4.18       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 7,803                | 0.10       | .                    | .          | .                    | .          |
| 2     | Not marked        | 318,618              | 4.28       | .                    | .          | .                    | .          |

**S19BQ02J -**
**Decided not to continue using the same plan for CY 2019: I didn't have enough doctors to choose from within the network**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 30                     | 0.34       | .                      | .          | .                      | .          |
| 2     | Not marked        | 357                    | 4.04       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 23,263               | 0.31       | .                    | .          | .                    | .          |
| 2     | Not marked        | 303,158              | 4.08       | .                    | .          | .                    | .          |

**S19BQ02K -**
**Decided not to continue using the same plan for CY 2019: My premiums or enrollment fees were more than I could afford**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 14                     | 0.16       | .                      | .          | .                      | .          |
| 2     | Not marked        | 373                    | 4.23       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 4,960                | 0.07       | .                    | .          | .                    | .          |
| 2     | Not marked        | 321,461              | 4.32       | .                    | .          | .                    | .          |

**S19BQ02L -**
**Decided not to continue using the same plan for CY 2019: Other**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 96                     | 1.09       | .                      | .          | .                      | .          |
| 2     | Not marked        | 291                    | 3.30       | .                      | .          | .                      | .          |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Did not answer    | .                    | .          | 7,408,212            | 100.00     | 7,436,418            | 100.00     |
| C     | Should be skipped | 7,109,671            | 95.61      | .                    | .          | .                    | .          |
| 1     | Marked            | 83,689               | 1.13       | .                    | .          | .                    | .          |
| 2     | Not marked        | 242,733              | 3.26       | .                    | .          | .                    | .          |

## S19BQ03A -

What health plan will you be covered by and use for calendar year 2019: TRICARE Prime

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 81                     | 0.92       | .                      | .          | .                      | .          |
| 2     | Not marked        | 306                    | 3.47       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 48,621                 | 0.65       | .                      | .          | .                      | .          |
| 2     | Not marked        | 277,801                | 3.74       | .                      | .          | .                      | .          |

## S19BQ03B -

What health plan will you be covered by and use for calendar year 2019: TRICARE Select

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 83                     | 0.94       | .                      | .          | .                      | .          |
| 2     | Not marked        | 304                    | 3.44       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 64,606                 | 0.87       | .                      | .          | .                      | .          |
| 2     | Not marked        | 261,816                | 3.52       | .                      | .          | .                      | .          |

## S19BQ03C -

What health plan will you be covered by and use for calendar year 2019: US Family Health Plan (USFHP)

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 10                     | 0.11       | .                      | .          | .                      | .          |
| 2     | Not marked        | 377                    | 4.27       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 17,650                 | 0.24       | .                      | .          | .                      | .          |
| 2     | Not marked        | 308,772                | 4.15       | .                      | .          | .                      | .          |

## S19BQ03D -

What health plan will you be covered by and use for calendar year 2019: Veterans Administration (VA)

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 26                     | 0.29       | .                      | .          | .                      | .          |
| 2     | Not marked        | 361                    | 4.09       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 14,445                 | 0.19       | .                      | .          | .                      | .          |
| 2     | Not marked        | 311,977                | 4.20       | .                      | .          | .                      | .          |

## S19BQ03E -

What health plan will you be covered by and use for calendar year 2019: The Federal Employee Health Benefits Plan (FEHBP)

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 15                     | 0.17       | .                      | .          | .                      | .          |
| 2     | Not marked        | 372                    | 4.21       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 8,018                  | 0.11       | .                      | .          | .                      | .          |
| 2     | Not marked        | 318,403                | 4.28       | .                      | .          | .                      | .          |

## S19BQ03F -

What health plan will you be covered by and use for calendar year 2019: Medicare and TRICARE for Life

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 91                     | 1.03       | .                      | .          | .                      | .          |
| 2     | Not marked        | 296                    | 3.35       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 66,736                 | 0.90       | .                      | .          | .                      | .          |
| 2     | Not marked        | 259,686                | 3.49       | .                      | .          | .                      | .          |

## S19BQ03G -

What health plan will you be covered by and use for calendar year 2019: Medicaid

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 2                      | 0.02       | .                      | .          | .                      | .          |
| 2     | Not marked        | 385                    | 4.36       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 597                    | 0.01       | .                      | .          | .                      | .          |
| 2     | Not marked        | 325,824                | 4.38       | .                      | .          | .                      | .          |

## S19BQ03H -

What health plan will you be covered by and use for calendar year 2019: Other civilian insurance coverage

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 35                     | 0.40       | .                      | .          | .                      | .          |
| 2     | Not marked        | 352                    | 3.99       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 46,088                 | 0.62       | .                      | .          | .                      | .          |
| 2     | Not marked        | 280,334                | 3.77       | .                      | .          | .                      | .          |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**S19BQ03I -**
**What health plan will you be covered by and use for calendar year 2019: Space available care at a military facility**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 2     | Not marked        | 387                    | 4.38       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 2     | Not marked        | 326,422                | 4.39       | .                      | .          | .                      | .          |

**S19BQ03J -**
**What health plan will you be covered by and use for calendar year 2019: Don't know**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 21                     | 0.24       | .                      | .          | .                      | .          |
| 2     | Not marked        | 366                    | 4.15       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 19,786                 | 0.27       | .                      | .          | .                      | .          |
| 2     | Not marked        | 306,636                | 4.12       | .                      | .          | .                      | .          |

**S19BQ03K -**
**What health plan will you be covered by and use for calendar year 2019: No insurance coverage**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| C     | Should be skipped | 8,441                  | 95.62      | .                      | .          | .                      | .          |
| 1     | Marked            | 5                      | 0.06       | .                      | .          | .                      | .          |
| 2     | Not marked        | 382                    | 4.33       | .                      | .          | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | .                      | .          | 7,408,212              | 100.00     | 7,436,418              | 100.00     |
| C     | Should be skipped | 7,109,671              | 95.61      | .                      | .          | .                      | .          |
| 1     | Marked            | 8,420                  | 0.11       | .                      | .          | .                      | .          |
| 2     | Not marked        | 318,001                | 4.28       | .                      | .          | .                      | .          |

**S19BR01 -**
**Are you covered by the same health plan in 2019**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | 96                     | 1.02       | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 6                      | 0.06       | .                      | .          |
| D     | Don't know        | .                      | .          | 179                    | 1.91       | .                      | .          |
| N     | Valid skip        | .                      | .          | 408                    | 4.35       | .                      | .          |
| 1     | Yes               | .                      | .          | 8,440                  | 89.97      | .                      | .          |
| 2     | No                | .                      | .          | 252                    | 2.69       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | 75,800                 | 1.02       | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 6,808                  | 0.09       | .                      | .          |
| D     | Don't know        | .                      | .          | 139,484                | 1.88       | .                      | .          |
| N     | Valid skip        | .                      | .          | 281,893                | 3.81       | .                      | .          |
| 1     | Yes               | .                      | .          | 6,706,739              | 90.53      | .                      | .          |
| 2     | No                | .                      | .          | 197,487                | 2.67       | .                      | .          |

## S19BR02A -

Reason for not continuing health plan: Life event

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 113                    | 1.20       | .                      | .          |
| 2     | Not marked        | .                      | .          | 235                    | 2.51       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 89,697                 | 1.21       | .                      | .          |
| 2     | Not marked        | .                      | .          | 183,591                | 2.48       | .                      | .          |

## S19BR02B -

Reason for not continuing health plan: Employer offered new health plan

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 20                     | 0.21       | .                      | .          |
| 2     | Not marked        | .                      | .          | 328                    | 3.50       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 33,092                 | 0.45       | .                      | .          |
| 2     | Not marked        | .                      | .          | 240,196                | 3.24       | .                      | .          |

## S19BR02C -

Reason for not continuing health plan: Health needs changed

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 11                     | 0.12       | .                      | .          |
| 2     | Not marked        | .                      | .          | 337                    | 3.59       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 7,936                  | 0.11       | .                      | .          |
| 2     | Not marked        | .                      | .          | 265,352                | 3.58       | .                      | .          |

## S19BR02D -

Reason for not continuing health plan: Medical bills not covered by insurance

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 6                      | 0.06       | .                      | .          |
| 2     | Not marked        | .                      | .          | 342                    | 3.65       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 5,136                  | 0.07       | .                      | .          |
| 2     | Not marked        | .                      | .          | 268,151                | 3.62       | .                      | .          |

## S19BR02E -

Reason for not continuing health plan: Lower annual deductible

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 7                      | 0.07       | .                      | .          |
| 2     | Not marked        | .                      | .          | 341                    | 3.64       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 6,631                  | 0.09       | .                      | .          |
| 2     | Not marked        | .                      | .          | 266,657                | 3.60       | .                      | .          |

## S19BR02F -

Reason for not continuing health plan: Doctor charged more than insurance would pay

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 4                      | 0.04       | .                      | .          |
| 2     | Not marked        | .                      | .          | 344                    | 3.67       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 2,104                  | 0.03       | .                      | .          |
| 2     | Not marked        | .                      | .          | 271,183                | 3.66       | .                      | .          |

## S19BR02G -

Reason for not continuing health plan: Insurance not accepted by doctor

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 5                      | 0.05       | .                      | .          |
| 2     | Not marked        | .                      | .          | 343                    | 3.66       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 1,124                  | 0.02       | .                      | .          |
| 2     | Not marked        | .                      | .          | 272,164                | 3.67       | .                      | .          |

## S19BR02H -

Reason for not continuing health plan: Had to contact insurance because payment was denied or delayed

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 4                      | 0.04       | .                      | .          |
| 2     | Not marked        | .                      | .          | 344                    | 3.67       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 1,614                  | 0.02       | .                      | .          |
| 2     | Not marked        | .                      | .          | 271,674                | 3.67       | .                      | .          |

## S19BR02I -

Reason for not continuing health plan: Copays too expensive

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 5                      | 0.05       | .                      | .          |
| 2     | Not marked        | .                      | .          | 343                    | 3.66       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 10,297                 | 0.14       | .                      | .          |
| 2     | Not marked        | .                      | .          | 262,991                | 3.55       | .                      | .          |

## S19BR02J -

Reason for not continuing health plan: Not enough doctors in network

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 19                     | 0.20       | .                      | .          |
| 2     | Not marked        | .                      | .          | 329                    | 3.51       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 13,097                 | 0.18       | .                      | .          |
| 2     | Not marked        | .                      | .          | 260,191                | 3.51       | .                      | .          |

## S19BR02K -

Reason for not continuing health plan: Premiums or enrollment fees too expensive

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 4                      | 0.04       | .                      | .          |
| 2     | Not marked        | .                      | .          | 344                    | 3.67       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 4,061                  | 0.05       | .                      | .          |
| 2     | Not marked        | .                      | .          | 269,227                | 3.63       | .                      | .          |

## S19BR02L -

Reason for not continuing health plan: Other

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Did not answer    | 8,828                  | 100.00     | .                      | .          | 8,708                  | 100.00     |
| C     | Should be skipped | .                      | .          | 9,033                  | 96.29      | .                      | .          |
| 1     | Marked            | .                      | .          | 104                    | 1.11       | .                      | .          |
| 2     | Not marked        | .                      | .          | 244                    | 2.60       | .                      | .          |
| Value | Formatted Value   | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| .     | Did not answer    | 7,436,093              | 100.00     | .                      | .          | 7,436,418              | 100.00     |
| C     | Should be skipped | .                      | .          | 7,134,924              | 96.31      | .                      | .          |
| 1     | Marked            | .                      | .          | 56,034                 | 0.76       | .                      | .          |
| 2     | Not marked        | .                      | .          | 217,254                | 2.93       | .                      | .          |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**ONTIME -**

Responded within 8 weeks of mail-out

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| NO    | No              | 28                     | 0.32       | 101                    | 1.08       | .                      | .          |
| YES   | Yes             | 8,800                  | 99.68      | 9,280                  | 98.92      | 8,708                  | 100.00     |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| NO    | No              | 31,432                 | 0.42       | 54,204                 | 0.73       | .                      | .          |
| YES   | Yes             | 7,404,661              | 99.58      | 7,354,008              | 99.27      | 7,436,418              | 100.00     |

**FLAG\_FIN -**

Final disposition

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Returned survey | 8,828                  | 100.00     | 9,381                  | 100.00     | 8,708                  | 100.00     |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 1     | Returned survey | 7,436,093              | 100.00     | 7,408,212              | 100.00     | 7,436,418              | 100.00     |

**DUPFLAG -**

Multiple response indicator

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| NO    | No              | 8,790                  | 99.57      | 9,356                  | 99.73      | 8,655                  | 99.39      |
| YES   | Yes             | 38                     | 0.43       | 25                     | 0.27       | 53                     | 0.61       |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| NO    | No              | 7,415,636              | 99.72      | 7,382,471              | 99.65      | 7,400,754              | 99.52      |
| YES   | Yes             | 20,457                 | 0.28       | 25,741                 | 0.35       | 35,663                 | 0.48       |

**FNSTATUS -**

Final status

| Value | Formatted Value       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 11    | Elig, return complete | 8,828                  | 100.00     | 9,381                  | 100.00     | 8,708                  | 100.00     |
| Value | Formatted Value       | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 11    | Elig, return complete | 7,436,093              | 100.00     | 7,408,212              | 100.00     | 7,436,418              | 100.00     |

**KEYCOUNT -**

Number of key questions answered

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 10    | 10              | 2                      | 0.02       | 9                      | 0.10       | 4                      | 0.05       |
| 11    | 11              | 67                     | 0.76       | 71                     | 0.76       | 76                     | 0.87       |
| 12    | 12              | 3                      | 0.03       | 2                      | 0.02       | 1                      | 0.01       |
| 13    | 13              | 5                      | 0.06       | 7                      | 0.07       | 4                      | 0.05       |
| 14    | 14              | 25                     | 0.28       | 32                     | 0.34       | 27                     | 0.31       |
| 15    | 15              | 7                      | 0.08       | 11                     | 0.12       | 8                      | 0.09       |
| 16    | 16              | 40                     | 0.45       | 40                     | 0.43       | 67                     | 0.77       |
| 17    | 17              | 55                     | 0.62       | 57                     | 0.61       | 57                     | 0.65       |
| 18    | 18              | 151                    | 1.71       | 182                    | 1.94       | 159                    | 1.83       |
| 19    | 19              | 706                    | 8.00       | 755                    | 8.05       | 734                    | 8.43       |
| 20    | 20              | 7,767                  | 87.98      | 8,215                  | 87.57      | 7,571                  | 86.94      |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 10    | 10              | 1,456                  | 0.02       | 5,412                  | 0.07       | 4,186                  | 0.06       |
| 11    | 11              | 69,013                 | 0.93       | 33,160                 | 0.45       | 57,391                 | 0.77       |
| 12    | 12              | 3,269                  | 0.04       | 289                    | 0.00       | 77                     | 0.00       |
| 13    | 13              | 1,212                  | 0.02       | 5,490                  | 0.07       | 2,047                  | 0.03       |
| 14    | 14              | 25,115                 | 0.34       | 26,042                 | 0.35       | 16,651                 | 0.22       |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 15    | 15              | 1,665                | 0.02       | 5,874                | 0.08       | 3,220                | 0.04       |
| 16    | 16              | 31,022               | 0.42       | 30,876               | 0.42       | 48,544               | 0.65       |
| 17    | 17              | 46,522               | 0.63       | 43,153               | 0.58       | 33,861               | 0.46       |
| 18    | 18              | 102,316              | 1.38       | 103,189              | 1.39       | 101,262              | 1.36       |
| 19    | 19              | 597,070              | 8.03       | 576,035              | 7.78       | 561,413              | 7.55       |
| 20    | 20              | 6,557,433            | 88.18      | 6,578,693            | 88.80      | 6,607,766            | 88.86      |

**WEB -**
**Web survey indicator**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | No              | 1,213                  | 13.74      | 1,279                  | 13.63      | 1,169                  | 13.42      |
| 1     | Yes             | 7,615                  | 86.26      | 8,102                  | 86.37      | 7,539                  | 86.58      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 0     | No              | 1,061,484            | 14.27      | 1,158,051            | 15.63      | 829,448              | 11.15      |
| 1     | Yes             | 6,374,608            | 85.73      | 6,250,162            | 84.37      | 6,606,969            | 88.85      |

**SURVTYPE -**
**Web or Mail Survey**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 2     | Web survey      | 7,615                  | 86.26      | 8,102                  | 86.37      | 7,539                  | 86.58      |
| 8     | Mail survey     | 1,213                  | 13.74      | 1,279                  | 13.63      | 1,169                  | 13.42      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 2     | Web survey      | 6,374,608            | 85.73      | 6,250,162            | 84.37      | 6,606,969            | 88.85      |
| 8     | Mail survey     | 1,061,484            | 14.27      | 1,158,051            | 15.63      | 829,448              | 11.15      |

**N1 -**
**Coding Scheme Note 1**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 8,284                  | 93.84      | 8,742                  | 93.19      | 7,685                  | 88.25      |
| 2     | 2               | 349                    | 3.95       | 414                    | 4.41       | 776                    | 8.91       |
| 3     | 3               | 195                    | 2.21       | 225                    | 2.40       | 247                    | 2.84       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 6,930,880            | 93.21      | 6,936,879            | 93.64      | 6,647,264            | 89.39      |
| 2     | 2               | 322,393              | 4.34       | 288,701              | 3.90       | 593,564              | 7.98       |
| 3     | 3               | 182,819              | 2.46       | 182,633              | 2.47       | 195,589              | 2.63       |

**N1BQ1 -**
**Coding Scheme Note 1\_BQ1**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Not Applicable  | .                      | .          | 9,381                  | 100.00     | 8,708                  | 100.00     |
| 1     | 1               | 349                    | 3.95       | .                      | .          | .                      | .          |
| 2     | 2               | 210                    | 2.38       | .                      | .          | .                      | .          |
| 3     | 3               | 43                     | 0.49       | .                      | .          | .                      | .          |
| 4     | 4               | 7,847                  | 88.89      | .                      | .          | .                      | .          |
| 5     | 5               | 35                     | 0.40       | .                      | .          | .                      | .          |
| 6     | 6               | 344                    | 3.90       | .                      | .          | .                      | .          |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Not Applicable  | .                 | .          | 7,408,212         | 100.00     | 7,436,418         | 100.00     |
| 1     | 1               | 322,393           | 4.34       | .                 | .          | .                 | .          |
| 2     | 2               | 142,116           | 1.91       | .                 | .          | .                 | .          |
| 3     | 3               | 53,391            | 0.72       | .                 | .          | .                 | .          |
| 4     | 4               | 6,607,193         | 88.85      | .                 | .          | .                 | .          |
| 5     | 5               | 37,969            | 0.51       | .                 | .          | .                 | .          |
| 6     | 6               | 273,030           | 3.67       | .                 | .          | .                 | .          |

## N1BQ2 -

## Coding Scheme Note 1\_BQ2

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Not Applicable  | .                   | .          | 9,381               | 100.00     | 8,708               | 100.00     |
| 1     | 1               | 8,441               | 95.62      | .                   | .          | .                   | .          |
| 2     | 2               | 315                 | 3.57       | .                   | .          | .                   | .          |
| 3     | 3               | 72                  | 0.82       | .                   | .          | .                   | .          |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Not Applicable  | .                 | .          | 7,408,212         | 100.00     | 7,436,418         | 100.00     |
| 1     | 1               | 7,109,671         | 95.61      | .                 | .          | .                 | .          |
| 2     | 2               | 248,927           | 3.35       | .                 | .          | .                 | .          |
| 3     | 3               | 77,495            | 1.04       | .                 | .          | .                 | .          |

## N1BR1 -

## Coding Scheme Note 1\_BR1

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Not Applicable  | 8,828               | 100.00     | .                   | .          | 8,708               | 100.00     |
| 1     | 1               | .                   | .          | 414                 | 4.41       | .                   | .          |
| 2     | 2               | .                   | .          | 8,619               | 91.88      | .                   | .          |
| 3     | 3               | .                   | .          | 246                 | 2.62       | .                   | .          |
| 4     | 4               | .                   | .          | 102                 | 1.09       | .                   | .          |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Not Applicable  | 7,436,093         | 100.00     | .                 | .          | 7,436,418         | 100.00     |
| 1     | 1               | .                 | .          | 288,701           | 3.90       | .                 | .          |
| 2     | 2               | .                 | .          | 6,846,223         | 92.41      | .                 | .          |
| 3     | 3               | .                 | .          | 192,774           | 2.60       | .                 | .          |
| 4     | 4               | .                 | .          | 80,514            | 1.09       | .                 | .          |

## N2 -

## Coding Scheme Note 2

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 6                   | 0.07       | 3                   | 0.03       | 12                  | 0.14       |
| 2     | 2               | 12                  | 0.14       | 19                  | 0.20       | 25                  | 0.29       |
| 3     | 3               | 33                  | 0.37       | 25                  | 0.27       | 40                  | 0.46       |
| 4     | 4               | 3,746               | 42.43      | 3,862               | 41.17      | 3,470               | 39.85      |
| 5     | 5               | 11                  | 0.12       | 12                  | 0.13       | 17                  | 0.20       |
| 6     | 6               | 51                  | 0.58       | 60                  | 0.64       | 53                  | 0.61       |
| 7     | 7               | 4,963               | 56.22      | 5,390               | 57.46      | 5,082               | 58.36      |
| 8     | 8               | 6                   | 0.07       | 10                  | 0.11       | 9                   | 0.10       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 3,154             | 0.04       | 1,357             | 0.02       | 5,408             | 0.07       |
| 2     | 2               | 10,932            | 0.15       | 17,878            | 0.24       | 20,147            | 0.27       |
| 3     | 3               | 57,523            | 0.77       | 12,929            | 0.17       | 53,017            | 0.71       |
| 4     | 4               | 3,112,958         | 41.86      | 3,034,383         | 40.96      | 3,100,717         | 41.70      |
| 5     | 5               | 10,245            | 0.14       | 10,992            | 0.15       | 11,703            | 0.16       |
| 6     | 6               | 33,663            | 0.45       | 35,492            | 0.48       | 38,413            | 0.52       |
| 7     | 7               | 4,203,708         | 56.53      | 4,281,998         | 57.80      | 4,194,882         | 56.41      |
| 8     | 8               | 3,910             | 0.05       | 13,183            | 0.18       | 12,130            | 0.16       |

N3 -  
Coding Scheme Note 3

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 5                   | 0.06       | 6                   | 0.06       | 3                   | 0.03       |
| 2     | 2               | 24                  | 0.27       | 23                  | 0.25       | 22                  | 0.25       |
| 3     | 3               | 71                  | 0.80       | 63                  | 0.67       | 59                  | 0.68       |
| 4     | 4               | 7,511               | 85.08      | 7,907               | 84.29      | 7,266               | 83.44      |
| 5     | 5               | 4                   | 0.05       | 5                   | 0.05       | 7                   | 0.08       |
| 6     | 6               | 14                  | 0.16       | 46                  | 0.49       | 41                  | 0.47       |
| 7     | 7               | 1,193               | 13.51      | 1,324               | 14.11      | 1,304               | 14.97      |
| 8     | 8               | 6                   | 0.07       | 7                   | 0.07       | 6                   | 0.07       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 5,769             | 0.08       | 4,831             | 0.07       | 2,805             | 0.04       |
| 2     | 2               | 18,017            | 0.24       | 8,696             | 0.12       | 17,351            | 0.23       |
| 3     | 3               | 73,838            | 0.99       | 55,492            | 0.75       | 33,093            | 0.45       |
| 4     | 4               | 6,475,225         | 87.08      | 6,454,061         | 87.12      | 6,488,944         | 87.26      |
| 5     | 5               | 2,603             | 0.03       | 2,857             | 0.04       | 3,189             | 0.04       |
| 6     | 6               | 9,363             | 0.13       | 48,022            | 0.65       | 22,462            | 0.30       |
| 7     | 7               | 845,047           | 11.36      | 831,946           | 11.23      | 862,854           | 11.60      |
| 8     | 8               | 6,231             | 0.08       | 2,307             | 0.03       | 5,719             | 0.08       |

N4 -  
Coding Scheme Note 4

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 1,026               | 11.62      | 1,154               | 12.30      | 1,222               | 14.03      |
| 2     | 2               | 8                   | 0.09       | 7                   | 0.07       | 4                   | 0.05       |
| 3     | 3               | 7,782               | 88.15      | 8,209               | 87.51      | 7,470               | 85.78      |
| 4     | 4               | 12                  | 0.14       | 11                  | 0.12       | 12                  | 0.14       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 760,338           | 10.22      | 728,238           | 9.83       | 781,278           | 10.51      |
| 2     | 2               | 7,008             | 0.09       | 3,929             | 0.05       | 3,757             | 0.05       |
| 3     | 3               | 6,656,663         | 89.52      | 6,670,720         | 90.04      | 6,638,504         | 89.27      |
| 4     | 4               | 12,084            | 0.16       | 5,325             | 0.07       | 12,879            | 0.17       |

N5 -  
Coding Scheme Note 5

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 1,034               | 11.71      | 1,161               | 12.38      | 1,226               | 14.08      |
| 2     | 2               | 4,565               | 51.71      | 4,669               | 49.77      | 4,281               | 49.16      |
| 3     | 3               | 20                  | 0.23       | 31                  | 0.33       | 41                  | 0.47       |
| 4     | 4               | 3                   | 0.03       | 14                  | 0.15       | 5                   | 0.06       |
| 5     | 5               | 3,202               | 36.27      | 3,499               | 37.30      | 3,149               | 36.16      |
| 6     | 6               | 4                   | 0.05       | 7                   | 0.07       | 6                   | 0.07       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 767,346           | 10.32      | 732,167           | 9.88       | 785,035           | 10.56      |
| 2     | 2               | 4,005,575         | 53.87      | 3,973,954         | 53.64      | 4,102,466         | 55.17      |
| 3     | 3               | 22,675            | 0.30       | 31,894            | 0.43       | 29,635            | 0.40       |
| 4     | 4               | 2,665             | 0.04       | 17,302            | 0.23       | 621               | 0.01       |
| 5     | 5               | 2,637,188         | 35.46      | 2,645,439         | 35.71      | 2,508,548         | 33.73      |
| 6     | 6               | 643               | 0.01       | 7,456             | 0.10       | 10,112            | 0.14       |

**N6 -**  
**Coding Scheme Note 6**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 6,373               | 72.19      | 6,546               | 69.78      | 6,102               | 70.07      |
| 2     | 2               | 23                  | 0.26       | 18                  | 0.19       | 26                  | 0.30       |
| 3     | 3               | 2                   | 0.02       | 2                   | 0.02       | 5                   | 0.06       |
| 4     | 4               | .                   | .          | .                   | .          | 2                   | 0.02       |
| 5     | 5               | 2,428               | 27.50      | 2,809               | 29.94      | 2,569               | 29.50      |
| 6     | 6               | 2                   | 0.02       | 1                   | 0.01       | .                   | .          |
| 7     | 7               | .                   | .          | 5                   | 0.05       | 4                   | 0.05       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 5,836,973         | 78.50      | 5,846,331         | 78.92      | 5,956,137         | 80.09      |
| 2     | 2               | 27,706            | 0.37       | 9,449             | 0.13       | 13,151            | 0.18       |
| 3     | 3               | 234               | 0.00       | 111               | 0.00       | 2,690             | 0.04       |
| 4     | 4               | .                 | .          | .                 | .          | 311               | 0.00       |
| 5     | 5               | 1,570,924         | 21.13      | 1,548,118         | 20.90      | 1,460,245         | 19.64      |
| 6     | 6               | 256               | 0.00       | 1,023             | 0.01       | .                 | .          |
| 7     | 7               | .                 | .          | 3,179             | 0.04       | 3,883             | 0.05       |

**N7 -**  
**Coding Scheme Note 7**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 2,430               | 27.53      | 2,810               | 29.95      | 2,571               | 29.52      |
| 2     | 2               | 598                 | 6.77       | 672                 | 7.16       | 657                 | 7.54       |
| 3     | 3               | .                   | .          | .                   | .          | 6                   | 0.07       |
| 4     | 4               | 5,800               | 65.70      | 5,899               | 62.88      | 5,474               | 62.86      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 1,571,179         | 21.13      | 1,549,142         | 20.91      | 1,460,556         | 19.64      |
| 2     | 2               | 436,712           | 5.87       | 434,545           | 5.87       | 435,878           | 5.86       |
| 3     | 3               | .                 | .          | .                 | .          | 6,589             | 0.09       |
| 4     | 4               | 5,428,201         | 73.00      | 5,424,526         | 73.22      | 5,533,395         | 74.41      |

**N8 -**  
**Coding Scheme Note 8**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 3,028               | 34.30      | 3,482               | 37.12      | 3,234               | 37.14      |
| 2     | 2               | 4,312               | 48.84      | 4,348               | 46.35      | 3,973               | 45.62      |
| 3     | 3               | 37                  | 0.42       | 43                  | 0.46       | 39                  | 0.45       |
| 4     | 4               | 1,410               | 15.97      | 1,448               | 15.44      | 1,393               | 16.00      |
| 5     | 5               | 41                  | 0.46       | 60                  | 0.64       | 69                  | 0.79       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 2,007,892         | 27.00      | 1,983,686         | 26.78      | 1,903,022         | 25.59      |
| 2     | 2               | 4,178,323         | 56.19      | 4,114,618         | 55.54      | 4,236,826         | 56.97      |
| 3     | 3               | 38,517            | 0.52       | 51,229            | 0.69       | 19,722            | 0.27       |
| 4     | 4               | 1,161,602         | 15.62      | 1,195,352         | 16.14      | 1,233,472         | 16.59      |
| 5     | 5               | 49,759            | 0.67       | 63,327            | 0.85       | 43,375            | 0.58       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**N8\_01 -**
**Coding Scheme Note 8\_01**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 2,430                  | 27.53      | 2,810                  | 29.95      | 2,571                  | 29.52      |
| 2     | 2               | 1,381                  | 15.64      | 1,277                  | 13.61      | 1,128                  | 12.95      |
| 3     | 3               | 4,972                  | 56.32      | 5,228                  | 55.73      | 4,940                  | 56.73      |
| 4     | 4               | 45                     | 0.51       | 66                     | 0.70       | 69                     | 0.79       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 1,571,179            | 21.13      | 1,549,142            | 20.91      | 1,460,556            | 19.64      |
| 2     | 2               | 1,922,394            | 25.85      | 1,776,149            | 23.98      | 1,867,561            | 25.11      |
| 3     | 3               | 3,894,817            | 52.38      | 4,011,223            | 54.15      | 4,061,379            | 54.61      |
| 4     | 4               | 47,702               | 0.64       | 71,699               | 0.97       | 46,922               | 0.63       |

**N9 -**
**Coding Scheme Note 9**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 5,440                  | 61.62      | 5,638                  | 60.10      | 5,217                  | 59.91      |
| 2     | 2               | 21                     | 0.24       | 22                     | 0.23       | 23                     | 0.26       |
| 3     | 3               | 3,364                  | 38.11      | 3,715                  | 39.60      | 3,458                  | 39.71      |
| 4     | 4               | .                      | .          | .                      | .          | 2                      | 0.02       |
| 5     | 5               | 3                      | 0.03       | 6                      | 0.06       | 8                      | 0.09       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 4,731,812            | 63.63      | 4,742,853            | 64.02      | 4,788,717            | 64.40      |
| 2     | 2               | 17,188               | 0.23       | 25,372               | 0.34       | 14,073               | 0.19       |
| 3     | 3               | 2,685,269            | 36.11      | 2,635,486            | 35.58      | 2,625,091            | 35.30      |
| 4     | 4               | .                    | .          | .                    | .          | 1,277                | 0.02       |
| 5     | 5               | 1,824                | 0.02       | 4,501                | 0.06       | 7,261                | 0.10       |

**N10 -**
**Coding Scheme Note 10**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 3,364                  | 38.11      | 3,715                  | 39.60      | 3,460                  | 39.73      |
| 2     | 2               | 5,249                  | 59.46      | 5,420                  | 57.78      | 5,023                  | 57.68      |
| 3     | 3               | 6                      | 0.07       | 7                      | 0.07       | 6                      | 0.07       |
| 4     | 4               | 182                    | 2.06       | 220                    | 2.35       | 200                    | 2.30       |
| 5     | 5               | 27                     | 0.31       | 19                     | 0.20       | 19                     | 0.22       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 2,685,269            | 36.11      | 2,635,486            | 35.58      | 2,626,368            | 35.32      |
| 2     | 2               | 4,599,614            | 61.86      | 4,613,622            | 62.28      | 4,685,636            | 63.01      |
| 3     | 3               | 7,553                | 0.10       | 7,065                | 0.10       | 3,420                | 0.05       |
| 4     | 4               | 121,131              | 1.63       | 144,985              | 1.96       | 104,041              | 1.40       |
| 5     | 5               | 22,526               | 0.30       | 7,055                | 0.10       | 16,953               | 0.23       |

**N10\_B1 -**
**Coding Scheme Note 10\_B1**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Not Applicable  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | 1               | .                      | .          | .                      | .          | 1,180                  | 13.55      |
| 2     | 2               | .                      | .          | .                      | .          | 87                     | 1.00       |
| 3     | 3               | .                      | .          | .                      | .          | 7,431                  | 85.34      |
| 5     | 5               | .                      | .          | .                      | .          | 10                     | 0.11       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Not Applicable  | 7,436,093         | 100.00     | 7,408,212         | 100.00     | .                 | .          |
| 1     | 1               | .                 | .          | .                 | .          | 981,979           | 13.21      |
| 2     | 2               | .                 | .          | .                 | .          | 44,516            | 0.60       |
| 3     | 3               | .                 | .          | .                 | .          | 6,396,552         | 86.02      |
| 5     | 5               | .                 | .          | .                 | .          | 13,370            | 0.18       |

**N12 -**  
**Coding Scheme Note 12**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 3,172               | 35.93      | 3,244               | 34.58      | 2,867               | 32.92      |
| 2     | 2               | 12                  | 0.14       | 17                  | 0.18       | 16                  | 0.18       |
| 3     | 3               | 33                  | 0.37       | 35                  | 0.37       | 27                  | 0.31       |
| 4     | 4               | 5,544               | 62.80      | 6,009               | 64.06      | 5,721               | 65.70      |
| 5     | 5               | 67                  | 0.76       | 76                  | 0.81       | 77                  | 0.88       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 2,396,372         | 32.23      | 2,455,316         | 33.14      | 2,379,815         | 32.00      |
| 2     | 2               | 13,711            | 0.18       | 12,096            | 0.16       | 5,488             | 0.07       |
| 3     | 3               | 24,765            | 0.33       | 30,341            | 0.41       | 13,853            | 0.19       |
| 4     | 4               | 4,933,926         | 66.35      | 4,872,501         | 65.77      | 4,988,900         | 67.09      |
| 5     | 5               | 67,318            | 0.91       | 37,958            | 0.51       | 48,361            | 0.65       |

**N13 -**  
**Coding Scheme Note 13**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 1,631               | 18.48      | 1,573               | 16.77      | 1,433               | 16.46      |
| 2     | 2               | 35                  | 0.40       | 25                  | 0.27       | 32                  | 0.37       |
| 3     | 3               | 58                  | 0.66       | 75                  | 0.80       | 72                  | 0.83       |
| 4     | 4               | 7,033               | 79.67      | 7,631               | 81.35      | 7,094               | 81.47      |
| 5     | 5               | 71                  | 0.80       | 77                  | 0.82       | 77                  | 0.88       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 1,250,160         | 16.81      | 1,327,261         | 17.92      | 1,227,306         | 16.50      |
| 2     | 2               | 29,332            | 0.39       | 16,407            | 0.22       | 32,507            | 0.44       |
| 3     | 3               | 47,188            | 0.63       | 31,923            | 0.43       | 51,480            | 0.69       |
| 4     | 4               | 6,035,410         | 81.16      | 5,994,987         | 80.92      | 6,076,119         | 81.71      |
| 5     | 5               | 74,003            | 1.00       | 37,635            | 0.51       | 49,006            | 0.66       |

**N14 -**  
**Coding Scheme Note 14**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 1,470               | 16.65      | 1,325               | 14.12      | 1,210               | 13.90      |
| 2     | 2               | 13                  | 0.15       | 12                  | 0.13       | 7                   | 0.08       |
| 3     | 3               | 70                  | 0.79       | 223                 | 2.38       | 77                  | 0.88       |
| 4     | 4               | 7,207               | 81.64      | 7,743               | 82.54      | 7,336               | 84.24      |
| 5     | 5               | 68                  | 0.77       | 78                  | 0.83       | 78                  | 0.90       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 1,426,464         | 19.18      | 1,445,416         | 19.51      | 1,368,432         | 18.40      |
| 2     | 2               | 10,834            | 0.15       | 10,804            | 0.15       | 2,106             | 0.03       |
| 3     | 3               | 86,640            | 1.17       | 244,383           | 3.30       | 53,321            | 0.72       |
| 4     | 4               | 5,846,408         | 78.62      | 5,665,668         | 76.48      | 5,963,691         | 80.20      |
| 5     | 5               | 65,746            | 0.88       | 41,941            | 0.57       | 48,868            | 0.66       |

N15 -  
Coding Scheme Note 15

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 2,603                  | 29.49      | 2,558                  | 27.27      | 2,280                  | 26.18      |
| 2     | 2               | 15                     | 0.17       | 15                     | 0.16       | 14                     | 0.16       |
| 3     | 3               | 41                     | 0.46       | 58                     | 0.62       | 53                     | 0.61       |
| 4     | 4               | 6,101                  | 69.11      | 6,663                  | 71.03      | 6,283                  | 72.15      |
| 5     | 5               | 68                     | 0.77       | 87                     | 0.93       | 78                     | 0.90       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 1,912,244            | 25.72      | 1,921,324            | 25.94      | 1,914,433            | 25.74      |
| 2     | 2               | 8,253                | 0.11       | 11,699               | 0.16       | 11,546               | 0.16       |
| 3     | 3               | 40,723               | 0.55       | 42,364               | 0.57       | 37,767               | 0.51       |
| 4     | 4               | 5,410,201            | 72.76      | 5,385,067            | 72.69      | 5,411,479            | 72.77      |
| 5     | 5               | 64,671               | 0.87       | 47,759               | 0.64       | 61,193               | 0.82       |

N16 -  
Coding Scheme Note 16

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 2,042                  | 23.13      | 2,208                  | 23.54      | 2,005                  | 23.02      |
| 2     | 2               | 15                     | 0.17       | 16                     | 0.17       | 22                     | 0.25       |
| 3     | 3               | 23                     | 0.26       | 23                     | 0.25       | 19                     | 0.22       |
| 4     | 4               | 6,675                  | 75.61      | 7,040                  | 75.05      | 6,580                  | 75.56      |
| 5     | 5               | 73                     | 0.83       | 94                     | 1.00       | 82                     | 0.94       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 1,501,520            | 20.19      | 1,598,682            | 21.58      | 1,683,755            | 22.64      |
| 2     | 2               | 8,332                | 0.11       | 23,552               | 0.32       | 17,246               | 0.23       |
| 3     | 3               | 18,679               | 0.25       | 19,695               | 0.27       | 28,839               | 0.39       |
| 4     | 4               | 5,836,108            | 78.48      | 5,716,529            | 77.16      | 5,645,442            | 75.92      |
| 5     | 5               | 71,454               | 0.96       | 49,754               | 0.67       | 61,135               | 0.82       |

N17 -  
Coding Scheme Note 17

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 3,475                  | 39.36      | 3,250                  | 34.64      | 3,080                  | 35.37      |
| 2     | 2               | 15                     | 0.17       | 19                     | 0.20       | 14                     | 0.16       |
| 3     | 3               | 48                     | 0.54       | 67                     | 0.71       | 44                     | 0.51       |
| 4     | 4               | 3,426                  | 38.81      | 3,842                  | 40.96      | 3,555                  | 40.82      |
| 5     | 5               | 1,789                  | 20.27      | 2,117                  | 22.57      | 1,935                  | 22.22      |
| 6     | 6               | 75                     | 0.85       | 86                     | 0.92       | 80                     | 0.92       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 3,442,458            | 46.29      | 3,330,386            | 44.96      | 3,465,337            | 46.60      |
| 2     | 2               | 10,842               | 0.15       | 21,013               | 0.28       | 7,153                | 0.10       |
| 3     | 3               | 55,657               | 0.75       | 67,645               | 0.91       | 33,045               | 0.44       |
| 4     | 4               | 2,432,775            | 32.72      | 2,430,732            | 32.81      | 2,367,568            | 31.84      |
| 5     | 5               | 1,420,211            | 19.10      | 1,517,215            | 20.48      | 1,505,152            | 20.24      |
| 6     | 6               | 74,149               | 1.00       | 41,220               | 0.56       | 58,164               | 0.78       |

N18 -  
Coding Scheme Note 18

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 1,024                  | 11.60      | 1,114                  | 11.88      | 1,060                  | 12.17      |
| 2     | 2               | 7,791                  | 88.25      | 8,246                  | 87.90      | 7,629                  | 87.61      |
| 3     | 3               | 12                     | 0.14       | 21                     | 0.22       | 19                     | 0.22       |
| 4     | 4               | 1                      | 0.01       | .                      | .          | .                      | .          |

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| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 837,053           | 11.26      | 772,732           | 10.43      | 777,467           | 10.45      |
| 2     | 2               | 6,586,559         | 88.58      | 6,612,707         | 89.26      | 6,652,770         | 89.46      |
| 3     | 3               | 10,017            | 0.13       | 22,774            | 0.31       | 6,181             | 0.08       |
| 4     | 4               | 2,464             | 0.03       | .                 | .          | .                 | .          |

**N19A -**  
**Coding Scheme Note 19A**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 3                   | 0.03       | 3                   | 0.03       | 3                   | 0.03       |
| 2     | 2               | 45                  | 0.51       | 48                  | 0.51       | 46                  | 0.53       |
| 4     | 4               | 51                  | 0.58       | 56                  | 0.60       | 61                  | 0.70       |
| 8     | 8               | 4,484               | 50.79      | 5,266               | 56.13      | 4,668               | 53.61      |
| 9     | 9               | 1                   | 0.01       | .                   | .          | 3                   | 0.03       |
| 10    | 10              | 32                  | 0.36       | 35                  | 0.37       | 30                  | 0.34       |
| 11    | 11              | 4,212               | 47.71      | 3,970               | 42.32      | 3,897               | 44.75      |
| 13    | 13              | .                   | .          | 3                   | 0.03       | .                   | .          |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 2,807             | 0.04       | 272               | 0.00       | 1,173             | 0.02       |
| 2     | 2               | 45,505            | 0.61       | 28,644            | 0.39       | 26,886            | 0.36       |
| 4     | 4               | 42,991            | 0.58       | 32,556            | 0.44       | 44,720            | 0.60       |
| 8     | 8               | 3,692,629         | 49.66      | 3,808,351         | 51.41      | 3,574,555         | 48.07      |
| 9     | 9               | 45                | 0.00       | .                 | .          | 5,183             | 0.07       |
| 10    | 10              | 27,683            | 0.37       | 39,104            | 0.53       | 16,936            | 0.23       |
| 11    | 11              | 3,624,434         | 48.74      | 3,497,741         | 47.21      | 3,766,965         | 50.66      |
| 13    | 13              | .                 | .          | 1,544             | 0.02       | .                 | .          |

**N19B -**  
**Coding Scheme Note 19B**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 4,535               | 51.37      | 5,322               | 56.73      | 4,729               | 54.31      |
| 2     | 2               | 32                  | 0.36       | 35                  | 0.37       | 30                  | 0.34       |
| 3     | 3               | 4,261               | 48.27      | 4,024               | 42.90      | 3,949               | 45.35      |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 3,735,619         | 50.24      | 3,840,907         | 51.85      | 3,619,275         | 48.67      |
| 2     | 2               | 27,683            | 0.37       | 39,104            | 0.53       | 16,936            | 0.23       |
| 3     | 3               | 3,672,791         | 49.39      | 3,528,201         | 47.63      | 3,800,206         | 51.10      |

**N20 -**  
**Coding Scheme Note 20**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 1     | 1               | 4,567               | 51.73      | 5,357               | 57.10      | 4,759               | 54.65      |
| 2     | 2               | 2,590               | 29.34      | 2,454               | 26.16      | 2,391               | 27.46      |
| 3     | 3               | 1,623               | 18.38      | 1,518               | 16.18      | 1,509               | 17.33      |
| 4     | 4               | 1                   | 0.01       | .                   | .          | 1                   | 0.01       |
| 5     | 5               | 20                  | 0.23       | 31                  | 0.33       | 21                  | 0.24       |
| 6     | 6               | 27                  | 0.31       | 21                  | 0.22       | 27                  | 0.31       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 1     | 1               | 3,763,302         | 50.61      | 3,880,011         | 52.37      | 3,636,211         | 48.90      |
| 2     | 2               | 2,289,723         | 30.79      | 2,288,967         | 30.90      | 2,492,314         | 33.51      |
| 3     | 3               | 1,335,250         | 17.96      | 1,208,681         | 16.32      | 1,278,377         | 17.19      |
| 4     | 4               | 350               | 0.00       | .                 | .          | 743               | 0.01       |
| 5     | 5               | 19,366            | 0.26       | 23,641            | 0.32       | 10,936            | 0.15       |
| 6     | 6               | 28,101            | 0.38       | 6,912             | 0.09       | 17,836            | 0.24       |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

**N21 -**  
**Coding Scheme Note 21**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 4,567                  | 51.73      | 5,357                  | 57.10      | 4,759                  | 54.65      |
| 2     | 2               | 31                     | 0.35       | 28                     | 0.30       | 24                     | 0.28       |
| 4     | 4               | 69                     | 0.78       | 48                     | 0.51       | 49                     | 0.56       |
| 5     | 5               | 54                     | 0.61       | 41                     | 0.44       | 47                     | 0.54       |
| 6     | 6               | 231                    | 2.62       | 225                    | 2.40       | 197                    | 2.26       |
| 7     | 7               | 3,824                  | 43.32      | 3,621                  | 38.60      | 3,577                  | 41.08      |
| 12    | 12              | 52                     | 0.59       | 61                     | 0.65       | 55                     | 0.63       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 3,763,302            | 50.61      | 3,880,011            | 52.37      | 3,636,211            | 48.90      |
| 2     | 2               | 17,042               | 0.23       | 28,143               | 0.38       | 19,673               | 0.26       |
| 4     | 4               | 46,927               | 0.63       | 26,394               | 0.36       | 30,243               | 0.41       |
| 5     | 5               | 31,191               | 0.42       | 38,760               | 0.52       | 44,131               | 0.59       |
| 6     | 6               | 162,299              | 2.18       | 169,919              | 2.29       | 148,617              | 2.00       |
| 7     | 7               | 3,365,632            | 45.26      | 3,216,837            | 43.42      | 3,521,628            | 47.36      |
| 12    | 12              | 49,699               | 0.67       | 48,147               | 0.65       | 35,914               | 0.48       |

**N21\_BG1 -**  
**Coding Scheme Note 21\_BG1**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Not Applicable  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | 1               | .                      | .          | .                      | .          | 8,701                  | 99.92      |
| 3     | 3               | .                      | .          | .                      | .          | 7                      | 0.08       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Not Applicable  | 7,436,093            | 100.00     | 7,408,212            | 100.00     | .                    | .          |
| 1     | 1               | .                    | .          | .                    | .          | 7,434,133            | 99.97      |
| 3     | 3               | .                    | .          | .                    | .          | 2,284                | 0.03       |

**N21\_BG2 -**  
**Coding Scheme Note 21\_BG2**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Not Applicable  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | 1               | .                      | .          | .                      | .          | 8,704                  | 99.95      |
| 3     | 3               | .                      | .          | .                      | .          | 4                      | 0.05       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Not Applicable  | 7,436,093            | 100.00     | 7,408,212            | 100.00     | .                    | .          |
| 1     | 1               | .                    | .          | .                    | .          | 7,418,520            | 99.76      |
| 3     | 3               | .                    | .          | .                    | .          | 17,898               | 0.24       |

**N21\_BG3 -**  
**Coding Scheme Note 21\_BG3**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Not Applicable  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | 1               | .                      | .          | .                      | .          | 8,705                  | 99.97      |
| 3     | 3               | .                      | .          | .                      | .          | 3                      | 0.03       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Not Applicable  | 7,436,093            | 100.00     | 7,408,212            | 100.00     | .                    | .          |
| 1     | 1               | .                    | .          | .                    | .          | 7,433,417            | 99.96      |
| 3     | 3               | .                    | .          | .                    | .          | 3,001                | 0.04       |

N23\_BE -  
Coding Scheme Note 23\_BE

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Not Applicable  | 8,828                  | 100.00     | 9,381                  | 100.00     | .                      | .          |
| 1     | 1               | .                      | .          | .                      | .          | 25                     | 0.29       |
| 2     | 2               | .                      | .          | .                      | .          | 4,124                  | 47.36      |
| 3     | 3               | .                      | .          | .                      | .          | 4,559                  | 52.35      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Not Applicable  | 7,436,093            | 100.00     | 7,408,212            | 100.00     | .                    | .          |
| 1     | 1               | .                    | .          | .                    | .          | 21,770               | 0.29       |
| 2     | 2               | .                    | .          | .                    | .          | 4,263,765            | 57.34      |
| 3     | 3               | .                    | .          | .                    | .          | 3,150,883            | 42.37      |

N23\_HT -  
Coding Scheme Note 23\_HT

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 8,622                  | 97.67      | 9,161                  | 97.65      | 8,451                  | 97.05      |
| 2     | 2               | 206                    | 2.33       | 220                    | 2.35       | 257                    | 2.95       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 7,234,066            | 97.28      | 7,198,869            | 97.17      | 7,203,319            | 96.87      |
| 2     | 2               | 202,026              | 2.72       | 209,343              | 2.83       | 233,099              | 3.13       |

N23\_WT -  
Coding Scheme Note 23\_WT

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 8,644                  | 97.92      | 9,240                  | 98.50      | 8,534                  | 98.00      |
| 2     | 2               | 184                    | 2.08       | 141                    | 1.50       | 174                    | 2.00       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 7,247,938            | 97.47      | 7,282,157            | 98.30      | 7,282,607            | 97.93      |
| 2     | 2               | 188,154              | 2.53       | 126,055              | 1.70       | 153,810              | 2.07       |

N24 -  
Coding Scheme Note 24

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | 1               | 439                    | 4.97       | 462                    | 4.92       | 390                    | 4.48       |
| 2     | 2               | 306                    | 3.47       | 383                    | 4.08       | 340                    | 3.90       |
| 3     | 3               | 323                    | 3.66       | 353                    | 3.76       | 353                    | 4.05       |
| 4     | 4               | 23                     | 0.26       | 22                     | 0.23       | 20                     | 0.23       |
| 5     | 5               | 7,414                  | 83.98      | 7,815                  | 83.31      | 7,254                  | 83.30      |
| 6     | 6               | 323                    | 3.66       | 346                    | 3.69       | 351                    | 4.03       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | 1               | 327,093              | 4.40       | 321,836              | 4.34       | 329,406              | 4.43       |
| 2     | 2               | 254,121              | 3.42       | 251,624              | 3.40       | 314,881              | 4.23       |
| 3     | 3               | 170,537              | 2.29       | 185,101              | 2.50       | 171,939              | 2.31       |
| 4     | 4               | 27,353               | 0.37       | 16,000               | 0.22       | 18,263               | 0.25       |
| 5     | 5               | 6,381,940            | 85.82      | 6,404,779            | 86.46      | 6,346,638            | 85.35      |
| 6     | 6               | 275,049              | 3.70       | 228,872              | 3.09       | 255,290              | 3.43       |

## MISS\_1 -

Count of original survey responses (pre-cleaning): violates skip pattern

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | 0 times         | 8,828                  | 100.00     | 9,381                  | 100.00     | 8,708                  | 100.00     |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 0     | 0 times         | 7,436,093              | 100.00     | 7,408,212              | 100.00     | 7,436,418              | 100.00     |

## MISS\_4 -

Count of original survey responses (pre-cleaning): incomplete grid error

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | 0 times         | 8,828                  | 100.00     | 9,381                  | 100.00     | 8,708                  | 100.00     |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 0     | 0 times         | 7,436,093              | 100.00     | 7,408,212              | 100.00     | 7,436,418              | 100.00     |

## MISS\_5 -

Count of original survey responses (pre-cleaning): scalable response of don't know

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | 0 times         | 5,954                  | 67.44      | 6,257                  | 66.70      | 5,907                  | 67.83      |
| 1     | 1 time          | 2,234                  | 25.31      | 2,447                  | 26.08      | 2,286                  | 26.25      |
| 2     | 2 times         | 565                    | 6.40       | 607                    | 6.47       | 468                    | 5.37       |
| 3     | 3 times         | 67                     | 0.76       | 53                     | 0.56       | 37                     | 0.42       |
| 4     | 4 times         | 7                      | 0.08       | 9                      | 0.10       | 9                      | 0.10       |
| 5     | 5 times         | 1                      | 0.01       | 8                      | 0.09       | 1                      | 0.01       |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 0     | 0 times         | 4,987,618              | 67.07      | 4,955,198              | 66.89      | 4,998,980              | 67.22      |
| 1     | 1 time          | 1,812,063              | 24.37      | 1,847,655              | 24.94      | 1,924,935              | 25.89      |
| 2     | 2 times         | 564,294                | 7.59       | 547,785                | 7.39       | 474,518                | 6.38       |
| 3     | 3 times         | 68,283                 | 0.92       | 45,201                 | 0.61       | 30,674                 | 0.41       |
| 4     | 4 times         | 3,475                  | 0.05       | 6,570                  | 0.09       | 7,026                  | 0.09       |
| 5     | 5 times         | 359                    | 0.00       | 5,803                  | 0.08       | 285                    | 0.00       |

## MISS\_6 -

Count of original survey responses (pre-cleaning): not applicable - valid skip

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | 0 times         | 7,856                  | 88.99      | 8,347                  | 88.98      | 7,292                  | 83.74      |
| 1     | 1 time          | 622                    | 7.05       | 667                    | 7.11       | 986                    | 11.32      |
| 2     | 2 times         | 241                    | 2.73       | 236                    | 2.52       | 285                    | 3.27       |
| 3     | 3 times         | 51                     | 0.58       | 67                     | 0.71       | 68                     | 0.78       |
| 4     | 4 times         | 21                     | 0.24       | 31                     | 0.33       | 31                     | 0.36       |
| 5     | 5 times         | 14                     | 0.16       | 15                     | 0.16       | 15                     | 0.17       |
| 6     | 6 times         | 5                      | 0.06       | 6                      | 0.06       | 10                     | 0.11       |
| 7     | 7 times         | 9                      | 0.10       | 2                      | 0.02       | 3                      | 0.03       |
| 8     | 8 times         | 2                      | 0.02       | 2                      | 0.02       | 10                     | 0.11       |
| 9     | 9 times         | 3                      | 0.03       | 3                      | 0.03       | 5                      | 0.06       |
| 10    | 10 times        | 1                      | 0.01       | 3                      | 0.03       | 2                      | 0.02       |
| 11    | 11 times        | 1                      | 0.01       | 1                      | 0.01       | .                      | .          |
| 13    | 13 times        | .                      | .          | 1                      | 0.01       | .                      | .          |
| 15    | 15 times        | 1                      | 0.01       | .                      | .          | .                      | .          |
| 18    | 18 times        | 1                      | 0.01       | .                      | .          | 1                      | 0.01       |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 0     | 0 times         | 6,666,029              | 89.64      | 6,666,385              | 89.99      | 6,550,649              | 88.09      |
| 1     | 1 time          | 523,514                | 7.04       | 500,832                | 6.76       | 607,694                | 8.17       |
| 2     | 2 times         | 164,316                | 2.21       | 138,610                | 1.87       | 189,670                | 2.55       |
| 3     | 3 times         | 46,909                 | 0.63       | 45,008                 | 0.61       | 32,070                 | 0.43       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 4     | 4 times         | 8,773             | 0.12       | 14,142            | 0.19       | 32,384            | 0.44       |
| 5     | 5 times         | 8,318             | 0.11       | 27,439            | 0.37       | 5,438             | 0.07       |
| 6     | 6 times         | 3,638             | 0.05       | 3,937             | 0.05       | 5,640             | 0.08       |
| 7     | 7 times         | 2,953             | 0.04       | 1,462             | 0.02       | 614               | 0.01       |
| 8     | 8 times         | 4,070             | 0.05       | 1,788             | 0.02       | 3,660             | 0.05       |
| 9     | 9 times         | 3,784             | 0.05       | 2,145             | 0.03       | 3,424             | 0.05       |
| 10    | 10 times        | 1,911             | 0.03       | 6,310             | 0.09       | 2,016             | 0.03       |
| 11    | 11 times        | 96                | 0.00       | 96                | 0.00       | .                 | .          |
| 13    | 13 times        | .                 | .          | 59                | 0.00       | .                 | .          |
| 15    | 15 times        | 176               | 0.00       | .                 | .          | .                 | .          |
| 18    | 18 times        | 1,606             | 0.02       | .                 | .          | 3,158             | 0.04       |

## MISS\_7 -

Count of original survey responses (pre-cleaning): out-of-range error

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 0     | 0 times         | 8,828               | 100.00     | 9,381               | 100.00     | 8,708               | 100.00     |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 0     | 0 times         | 7,436,093         | 100.00     | 7,408,212         | 100.00     | 7,436,418         | 100.00     |

## MISS\_9 -

Count of original survey responses (pre-cleaning): no response - invalid skip

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 0     | 0 times         | 7,615               | 86.26      | 8,102               | 86.37      | 7,539               | 86.58      |
| 2     | 2 times         | .                   | .          | .                   | .          | 1                   | 0.01       |
| 3     | 3 times         | .                   | .          | 1                   | 0.01       | .                   | .          |
| 4     | 4 times         | .                   | .          | .                   | .          | 1                   | 0.01       |
| 5     | 5 times         | 1                   | 0.01       | .                   | .          | 3                   | 0.03       |
| 6     | 6 times         | 1                   | 0.01       | 2                   | 0.02       | 6                   | 0.07       |
| 7     | 7 times         | 3                   | 0.03       | .                   | .          | 5                   | 0.06       |
| 8     | 8 times         | .                   | .          | 4                   | 0.04       | 2                   | 0.02       |
| 9     | 9 times         | 2                   | 0.02       | 2                   | 0.02       | 7                   | 0.08       |
| 10    | 10 times        | 2                   | 0.02       | 1                   | 0.01       | 9                   | 0.10       |
| 11    | 11 times        | 2                   | 0.02       | 3                   | 0.03       | 18                  | 0.21       |
| 12    | 12 times        | 4                   | 0.05       | 4                   | 0.04       | 9                   | 0.10       |
| 13    | 13 times        | 8                   | 0.09       | 5                   | 0.05       | 20                  | 0.23       |
| 14    | 14 times        | 6                   | 0.07       | 4                   | 0.04       | 44                  | 0.51       |
| 15    | 15 times        | 3                   | 0.03       | 5                   | 0.05       | 37                  | 0.42       |
| 16    | 16 times        | 6                   | 0.07       | 8                   | 0.09       | 43                  | 0.49       |
| 17    | 17 times        | 7                   | 0.08       | 13                  | 0.14       | 61                  | 0.70       |
| 18    | 18 times        | 8                   | 0.09       | 8                   | 0.09       | 49                  | 0.56       |
| 19    | 19 times        | 6                   | 0.07       | 12                  | 0.13       | 59                  | 0.68       |
| 20    | 20 times        | 6                   | 0.07       | 14                  | 0.15       | 51                  | 0.59       |
| 21    | 21 times        | 13                  | 0.15       | 11                  | 0.12       | 74                  | 0.85       |
| 22    | 22 times        | .                   | .          | 27                  | 0.29       | 54                  | 0.62       |
| 23    | 23 times        | 12                  | 0.14       | 27                  | 0.29       | 63                  | 0.72       |
| 24    | 24 times        | 4                   | 0.05       | 30                  | 0.32       | 56                  | 0.64       |
| 25    | 25 times        | 1                   | 0.01       | 44                  | 0.47       | 47                  | 0.54       |
| 26    | 26 times        | 10                  | 0.11       | 41                  | 0.44       | 51                  | 0.59       |
| 27    | 27 times        | 15                  | 0.17       | 49                  | 0.52       | 37                  | 0.42       |
| 28    | 28 times        | 7                   | 0.08       | 55                  | 0.59       | 45                  | 0.52       |
| 29    | 29 times        | 14                  | 0.16       | 55                  | 0.59       | 43                  | 0.49       |
| 30    | 30 times        | 9                   | 0.10       | 59                  | 0.63       | 33                  | 0.38       |
| 31    | 31 times        | 21                  | 0.24       | 62                  | 0.66       | 38                  | 0.44       |
| 32    | 32 times        | 17                  | 0.19       | 68                  | 0.72       | 29                  | 0.33       |
| 33    | 33 times        | 20                  | 0.23       | 55                  | 0.59       | 18                  | 0.21       |
| 34    | 34 times        | 21                  | 0.24       | 57                  | 0.61       | 19                  | 0.22       |
| 35    | 35 times        | 31                  | 0.35       | 52                  | 0.55       | 19                  | 0.22       |
| 36    | 36 times        | 39                  | 0.44       | 50                  | 0.53       | 13                  | 0.15       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value  | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 37      | 37 times         | 45                     | 0.51       | 50                     | 0.53       | 20                     | 0.23       |
| 38      | 38 times         | 43                     | 0.49       | 43                     | 0.46       | 11                     | 0.13       |
| 39      | 39 times         | 53                     | 0.60       | 47                     | 0.50       | 8                      | 0.09       |
| 40 – 81 | 40 or more times | 773                    | 8.76       | 311                    | 3.32       | 66                     | 0.76       |

| Value   | Formatted Value  | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|---------|------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 0       | 0 times          | 6,374,608            | 85.73      | 6,250,162            | 84.37      | 6,606,969            | 88.85      |
| 2       | 2 times          | .                    | .          | .                    | .          | 453                  | 0.01       |
| 3       | 3 times          | .                    | .          | 1,261                | 0.02       | .                    | .          |
| 4       | 4 times          | .                    | .          | .                    | .          | 756                  | 0.01       |
| 5       | 5 times          | 2,464                | 0.03       | .                    | .          | 5,461                | 0.07       |
| 6       | 6 times          | 49                   | 0.00       | 131                  | 0.00       | 4,957                | 0.07       |
| 7       | 7 times          | 727                  | 0.01       | .                    | .          | 686                  | 0.01       |
| 8       | 8 times          | .                    | .          | 1,538                | 0.02       | 5,792                | 0.08       |
| 9       | 9 times          | 2,208                | 0.03       | 2,286                | 0.03       | 20,186               | 0.27       |
| 10      | 10 times         | 3,972                | 0.05       | 34                   | 0.00       | 6,957                | 0.09       |
| 11      | 11 times         | 3,149                | 0.04       | 85                   | 0.00       | 11,336               | 0.15       |
| 12      | 12 times         | 10,710               | 0.14       | 1,913                | 0.03       | 4,674                | 0.06       |
| 13      | 13 times         | 7,219                | 0.10       | 3,640                | 0.05       | 11,717               | 0.16       |
| 14      | 14 times         | 8,390                | 0.11       | 1,716                | 0.02       | 35,506               | 0.48       |
| 15      | 15 times         | 580                  | 0.01       | 5,069                | 0.07       | 21,104               | 0.28       |
| 16      | 16 times         | 6,933                | 0.09       | 4,639                | 0.06       | 44,850               | 0.60       |
| 17      | 17 times         | 3,828                | 0.05       | 22,855               | 0.31       | 39,564               | 0.53       |
| 18      | 18 times         | 7,229                | 0.10       | 15,487               | 0.21       | 35,524               | 0.48       |
| 19      | 19 times         | 4,195                | 0.06       | 10,693               | 0.14       | 49,174               | 0.66       |
| 20      | 20 times         | 4,068                | 0.05       | 7,841                | 0.11       | 40,169               | 0.54       |
| 21      | 21 times         | 6,490                | 0.09       | 7,183                | 0.10       | 42,643               | 0.57       |
| 22      | 22 times         | .                    | .          | 24,548               | 0.33       | 53,339               | 0.72       |
| 23      | 23 times         | 19,123               | 0.26       | 34,958               | 0.47       | 61,526               | 0.83       |
| 24      | 24 times         | 3,442                | 0.05       | 32,618               | 0.44       | 52,513               | 0.71       |
| 25      | 25 times         | 351                  | 0.00       | 56,181               | 0.76       | 31,562               | 0.42       |
| 26      | 26 times         | 10,838               | 0.15       | 52,863               | 0.71       | 26,739               | 0.36       |
| 27      | 27 times         | 13,717               | 0.18       | 60,219               | 0.81       | 15,850               | 0.21       |
| 28      | 28 times         | 3,695                | 0.05       | 52,111               | 0.70       | 34,235               | 0.46       |
| 29      | 29 times         | 12,917               | 0.17       | 34,645               | 0.47       | 19,997               | 0.27       |
| 30      | 30 times         | 9,375                | 0.13       | 43,902               | 0.59       | 20,133               | 0.27       |
| 31      | 31 times         | 20,083               | 0.27       | 79,315               | 1.07       | 26,162               | 0.35       |
| 32      | 32 times         | 15,123               | 0.20       | 57,833               | 0.78       | 11,098               | 0.15       |
| 33      | 33 times         | 17,976               | 0.24       | 43,764               | 0.59       | 11,761               | 0.16       |
| 34      | 34 times         | 19,747               | 0.27       | 48,772               | 0.66       | 7,432                | 0.10       |
| 35      | 35 times         | 23,435               | 0.32       | 38,563               | 0.52       | 12,184               | 0.16       |
| 36      | 36 times         | 28,044               | 0.38       | 71,935               | 0.97       | 4,578                | 0.06       |
| 37      | 37 times         | 55,343               | 0.74       | 46,192               | 0.62       | 7,848                | 0.11       |
| 38      | 38 times         | 38,926               | 0.52       | 32,714               | 0.44       | 2,680                | 0.04       |
| 39      | 39 times         | 38,278               | 0.51       | 32,342               | 0.44       | 9,041                | 0.12       |
| 40 – 81 | 40 or more times | 658,862              | 8.86       | 228,202              | 3.08       | 39,260               | 0.53       |

**MISS\_TOT -**

Total number of missing responses (pre-cleaning)

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | 0 times         | 4,676                  | 52.97      | 4,905                  | 52.29      | 4,336                  | 49.79      |
| 1     | 1 time          | 2,119                  | 24.00      | 2,322                  | 24.75      | 2,323                  | 26.68      |
| 2     | 2 times         | 674                    | 7.63       | 718                    | 7.65       | 726                    | 8.34       |
| 3     | 3 times         | 122                    | 1.38       | 121                    | 1.29       | 120                    | 1.38       |
| 4     | 4 times         | 16                     | 0.18       | 23                     | 0.25       | 24                     | 0.28       |
| 5     | 5 times         | 6                      | 0.07       | 11                     | 0.12       | 8                      | 0.09       |
| 6     | 6 times         | 3                      | 0.03       | 2                      | 0.02       | 6                      | 0.07       |
| 7     | 7 times         | 4                      | 0.05       | .                      | .          | 5                      | 0.06       |
| 8     | 8 times         | .                      | .          | 1                      | 0.01       | 2                      | 0.02       |
| 9     | 9 times         | .                      | .          | 2                      | 0.02       | 1                      | 0.01       |
| 10    | 10 times        | .                      | .          | 2                      | 0.02       | 8                      | 0.09       |

| Value   | Formatted Value  | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------|------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 11      | 11 times         | 2                      | 0.02       | 3                      | 0.03       | 6                      | 0.07       |
| 12      | 12 times         | 4                      | 0.05       | 3                      | 0.03       | 11                     | 0.13       |
| 13      | 13 times         | 6                      | 0.07       | 2                      | 0.02       | 19                     | 0.22       |
| 14      | 14 times         | 6                      | 0.07       | 5                      | 0.05       | 29                     | 0.33       |
| 15      | 15 times         | 5                      | 0.06       | 5                      | 0.05       | 30                     | 0.34       |
| 16      | 16 times         | 6                      | 0.07       | 7                      | 0.07       | 46                     | 0.53       |
| 17      | 17 times         | 4                      | 0.05       | 11                     | 0.12       | 42                     | 0.48       |
| 18      | 18 times         | 6                      | 0.07       | 11                     | 0.12       | 55                     | 0.63       |
| 19      | 19 times         | 7                      | 0.08       | 10                     | 0.11       | 68                     | 0.78       |
| 20      | 20 times         | 5                      | 0.06       | 10                     | 0.11       | 56                     | 0.64       |
| 21      | 21 times         | 11                     | 0.12       | 12                     | 0.13       | 56                     | 0.64       |
| 22      | 22 times         | 6                      | 0.07       | 16                     | 0.17       | 65                     | 0.75       |
| 23      | 23 times         | 8                      | 0.09       | 25                     | 0.27       | 57                     | 0.65       |
| 24      | 24 times         | 5                      | 0.06       | 27                     | 0.29       | 56                     | 0.64       |
| 25      | 25 times         | 5                      | 0.06       | 40                     | 0.43       | 57                     | 0.65       |
| 26      | 26 times         | 7                      | 0.08       | 35                     | 0.37       | 53                     | 0.61       |
| 27      | 27 times         | 13                     | 0.15       | 47                     | 0.50       | 42                     | 0.48       |
| 28      | 28 times         | 6                      | 0.07       | 51                     | 0.54       | 40                     | 0.46       |
| 29      | 29 times         | 11                     | 0.12       | 44                     | 0.47       | 37                     | 0.42       |
| 30      | 30 times         | 11                     | 0.12       | 52                     | 0.55       | 43                     | 0.49       |
| 31      | 31 times         | 17                     | 0.19       | 68                     | 0.72       | 42                     | 0.48       |
| 32      | 32 times         | 12                     | 0.14       | 69                     | 0.74       | 32                     | 0.37       |
| 33      | 33 times         | 10                     | 0.11       | 61                     | 0.65       | 28                     | 0.32       |
| 34      | 34 times         | 20                     | 0.23       | 52                     | 0.55       | 25                     | 0.29       |
| 35      | 35 times         | 35                     | 0.40       | 54                     | 0.58       | 13                     | 0.15       |
| 36      | 36 times         | 31                     | 0.35       | 62                     | 0.66       | 12                     | 0.14       |
| 37      | 37 times         | 35                     | 0.40       | 58                     | 0.62       | 19                     | 0.22       |
| 38      | 38 times         | 42                     | 0.48       | 43                     | 0.46       | 13                     | 0.15       |
| 39      | 39 times         | 50                     | 0.57       | 46                     | 0.49       | 12                     | 0.14       |
| 40 – 84 | 40 or more times | 822                    | 9.31       | 345                    | 3.68       | 85                     | 0.98       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 0     | 0 times         | 3,954,166            | 53.18      | 3,876,371            | 52.33      | 3,922,494            | 52.75      |
| 1     | 1 time          | 1,685,342            | 22.66      | 1,684,196            | 22.73      | 1,959,980            | 26.36      |
| 2     | 2 times         | 602,436              | 8.10       | 549,951              | 7.42       | 623,073              | 8.38       |
| 3     | 3 times         | 110,951              | 1.49       | 120,676              | 1.63       | 80,319               | 1.08       |
| 4     | 4 times         | 16,393               | 0.22       | 11,902               | 0.16       | 13,089               | 0.18       |
| 5     | 5 times         | 4,210                | 0.06       | 6,568                | 0.09       | 7,577                | 0.10       |
| 6     | 6 times         | 3,574                | 0.05       | 498                  | 0.01       | 9,322                | 0.13       |
| 7     | 7 times         | 775                  | 0.01       | .                    | .          | 937                  | 0.01       |
| 8     | 8 times         | .                    | .          | 557                  | 0.01       | 1,536                | 0.02       |
| 9     | 9 times         | .                    | .          | 1,891                | 0.03       | 15,672               | 0.21       |
| 10    | 10 times        | .                    | .          | 511                  | 0.01       | 12,690               | 0.17       |
| 11    | 11 times        | 3,149                | 0.04       | 1,345                | 0.02       | 2,047                | 0.03       |
| 12    | 12 times        | 6,665                | 0.09       | 578                  | 0.01       | 6,951                | 0.09       |
| 13    | 13 times        | 11,399               | 0.15       | 58                   | 0.00       | 10,583               | 0.14       |
| 14    | 14 times        | 6,924                | 0.09       | 1,598                | 0.02       | 25,244               | 0.34       |
| 15    | 15 times        | 5,689                | 0.08       | 2,407                | 0.03       | 19,124               | 0.26       |
| 16    | 16 times        | 3,916                | 0.05       | 9,439                | 0.13       | 48,426               | 0.65       |
| 17    | 17 times        | 2,791                | 0.04       | 12,776               | 0.17       | 14,452               | 0.19       |
| 18    | 18 times        | 7,210                | 0.10       | 16,274               | 0.22       | 56,437               | 0.76       |
| 19    | 19 times        | 5,101                | 0.07       | 11,206               | 0.15       | 48,571               | 0.65       |
| 20    | 20 times        | 4,220                | 0.06       | 13,167               | 0.18       | 52,102               | 0.70       |
| 21    | 21 times        | 5,829                | 0.08       | 9,686                | 0.13       | 27,269               | 0.37       |
| 22    | 22 times        | 4,228                | 0.06       | 13,950               | 0.19       | 54,853               | 0.74       |
| 23    | 23 times        | 12,045               | 0.16       | 20,355               | 0.27       | 45,247               | 0.61       |
| 24    | 24 times        | 4,265                | 0.06       | 38,192               | 0.52       | 44,129               | 0.59       |
| 25    | 25 times        | 6,133                | 0.08       | 30,619               | 0.41       | 28,316               | 0.38       |
| 26    | 26 times        | 5,581                | 0.08       | 43,914               | 0.59       | 31,670               | 0.43       |
| 27    | 27 times        | 12,323               | 0.17       | 51,930               | 0.70       | 41,877               | 0.56       |
| 28    | 28 times        | 3,011                | 0.04       | 68,723               | 0.93       | 41,304               | 0.56       |
| 29    | 29 times        | 13,998               | 0.19       | 33,338               | 0.45       | 14,738               | 0.20       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value   | Formatted Value  | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|---------|------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 30      | 30 times         | 10,423            | 0.14       | 34,773            | 0.47       | 14,652            | 0.20       |
| 31      | 31 times         | 19,683            | 0.26       | 102,886           | 1.39       | 30,025            | 0.40       |
| 32      | 32 times         | 11,108            | 0.15       | 63,105            | 0.85       | 18,678            | 0.25       |
| 33      | 33 times         | 8,706             | 0.12       | 40,377            | 0.55       | 18,692            | 0.25       |
| 34      | 34 times         | 18,690            | 0.25       | 32,080            | 0.43       | 5,280             | 0.07       |
| 35      | 35 times         | 22,828            | 0.31       | 58,984            | 0.80       | 6,425             | 0.09       |
| 36      | 36 times         | 23,622            | 0.32       | 62,634            | 0.85       | 6,728             | 0.09       |
| 37      | 37 times         | 33,892            | 0.46       | 68,258            | 0.92       | 11,186            | 0.15       |
| 38      | 38 times         | 42,884            | 0.58       | 20,718            | 0.28       | 3,505             | 0.05       |
| 39      | 39 times         | 40,435            | 0.54       | 29,018            | 0.39       | 3,974             | 0.05       |
| 40 – 84 | 40 or more times | 701,497           | 9.43       | 262,703           | 3.55       | 57,243            | 0.77       |

**DHAFLAG -  
DHA Flag**

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| 0     | Not DHA         | 8,380               | 94.93      | 8,923               | 95.12      | 8,308               | 95.41      |
| 1     | DHA             | 448                 | 5.07       | 458                 | 4.88       | 400                 | 4.59       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 0     | Not DHA         | 6,847,090         | 92.08      | 6,905,684         | 93.22      | 6,865,869         | 92.33      |
| 1     | DHA             | 589,002           | 7.92       | 502,529           | 6.78       | 570,548           | 7.67       |

**XENRLMT -  
Enrollment in TRICARE Prime**

| Value | Formatted Value           | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|---------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Missing/Unknown           | 54                  | 0.61       | 72                  | 0.77       | 62                  | 0.71       |
| 1     | Active Duty - under 65    | 2,480               | 28.09      | 3,518               | 37.50      | 3,000               | 34.45      |
| 2     | Enrolled - under 65       | 3,866               | 43.79      | 4,262               | 45.43      | 3,719               | 42.71      |
| 3     | Not enrolled - under 65   | 1,885               | 21.35      | 1,156               | 12.32      | 1,544               | 17.73      |
| 4     | Not enrolled - 65 or over | 469                 | 5.31       | 323                 | 3.44       | 337                 | 3.87       |
| 5     | Enrolled - 65 or over     | 74                  | 0.84       | 50                  | 0.53       | 46                  | 0.53       |

| Value | Formatted Value           | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown           | 41,509            | 0.56       | 51,700            | 0.70       | 41,470            | 0.56       |
| 1     | Active Duty - under 65    | 1,648,603         | 22.17      | 1,665,786         | 22.49      | 1,589,474         | 21.37      |
| 2     | Enrolled - under 65       | 1,985,461         | 26.70      | 1,949,071         | 26.31      | 2,034,598         | 27.36      |
| 3     | Not enrolled - under 65   | 1,506,697         | 20.26      | 1,495,010         | 20.18      | 1,490,041         | 20.04      |
| 4     | Not enrolled - 65 or over | 1,958,974         | 26.34      | 1,984,947         | 26.79      | 2,014,875         | 27.09      |
| 5     | Enrolled - 65 or over     | 294,849           | 3.97       | 261,698           | 3.53       | 265,960           | 3.58       |

**XENR\_PCM -  
Enrollment by PCM type**

| Value | Formatted Value                | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|--------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Missing/Unknown                | 54                  | 0.61       | 72                  | 0.77       | 62                  | 0.71       |
| 1     | Active Duty - under 65         | 2,480               | 28.09      | 3,518               | 37.50      | 3,000               | 34.45      |
| 2     | Enrolled - under 65, Mil PCM   | 3,360               | 38.06      | 3,937               | 41.97      | 3,384               | 38.86      |
| 3     | Enrolled - under 65, Civ PCM   | 506                 | 5.73       | 325                 | 3.46       | 335                 | 3.85       |
| 4     | Not enrolled - under 65        | 1,885               | 21.35      | 1,156               | 12.32      | 1,544               | 17.73      |
| 5     | Not enrolled - 65 or over      | 469                 | 5.31       | 323                 | 3.44       | 337                 | 3.87       |
| 6     | Enrolled - 65 or over, Mil PCM | 61                  | 0.69       | 41                  | 0.44       | 43                  | 0.49       |
| 7     | Enrolled - 65 or over, Civ PCM | 13                  | 0.15       | 9                   | 0.10       | 3                   | 0.03       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value                | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown                | 41,509            | 0.56       | 51,700            | 0.70       | 41,470            | 0.56       |
| 1     | Active Duty - under 65         | 1,648,603         | 22.17      | 1,665,786         | 22.49      | 1,589,474         | 21.37      |
| 2     | Enrolled - under 65, Mil PCM   | 1,231,843         | 16.57      | 1,174,666         | 15.86      | 1,244,930         | 16.74      |
| 3     | Enrolled - under 65, Civ PCM   | 753,618           | 10.13      | 774,406           | 10.45      | 789,668           | 10.62      |
| 4     | Not enrolled - under 65        | 1,506,697         | 20.26      | 1,495,010         | 20.18      | 1,490,041         | 20.04      |
| 5     | Not enrolled - 65 or over      | 1,958,974         | 26.34      | 1,984,947         | 26.79      | 2,014,875         | 27.09      |
| 6     | Enrolled - 65 or over, Mil PCM | 246,064           | 3.31       | 201,138           | 2.72       | 249,939           | 3.36       |
| 7     | Enrolled - 65 or over, Civ PCM | 48,785            | 0.66       | 60,560            | 0.82       | 16,020            | 0.22       |

**XINS\_COV -**
**Insurance coverage**

| Value | Formatted Value                       | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|---------------------------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Missing/Unknown                       | 827                 | 9.37       | 545                 | 5.81       | 704                 | 8.08       |
| 1     | Prime-under 65 Active Duty            | 2,480               | 28.09      | 3,518               | 37.50      | 3,000               | 34.45      |
| 2     | Prime-under 65 Non-active Duty        | 3,102               | 35.14      | 3,384               | 36.07      | 2,802               | 32.18      |
| 3     | Select                                | 818                 | 9.27       | 529                 | 5.64       | 634                 | 7.28       |
| 4     | Medicare                              | 446                 | 5.05       | 427                 | 4.55       | 429                 | 4.93       |
| 5     | Other civilian insurance              | 612                 | 6.93       | 451                 | 4.81       | 532                 | 6.11       |
| 6     | Prime,65 or over                      | 2                   | 0.02       | 6                   | 0.06       | 4                   | 0.05       |
| 7     | TRICARE Plus                          | 45                  | 0.51       | 60                  | 0.64       | 62                  | 0.71       |
| 8     | Veterans Administration (VA)          | 315                 | 3.57       | 328                 | 3.50       | 396                 | 4.55       |
| 9     | TRICARE Reserve Select                | 104                 | 1.18       | 73                  | 0.78       | 76                  | 0.87       |
| 10    | TRICARE Retired Reserve               | 49                  | 0.56       | 42                  | 0.45       | 57                  | 0.65       |
| 12    | Continued Health Care Benefit Program | 3                   | 0.03       | 1                   | 0.01       | 2                   | 0.02       |
| 13    | TRICARE Young Adult Prime             | 14                  | 0.16       | 14                  | 0.15       | 5                   | 0.06       |
| 14    | TRICARE Young Adult Select Enrollees  | 11                  | 0.12       | 3                   | 0.03       | 5                   | 0.06       |

| Value | Formatted Value                       | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|---------------------------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown                       | 1,030,958         | 13.86      | 426,558           | 5.76       | 558,264           | 7.51       |
| 1     | Prime-under 65 Active Duty            | 1,648,603         | 22.17      | 1,665,786         | 22.49      | 1,589,474         | 21.37      |
| 2     | Prime-under 65 Non-active Duty        | 1,470,651         | 19.78      | 1,463,947         | 19.76      | 1,446,834         | 19.46      |
| 3     | Select                                | 577,037           | 7.76       | 603,006           | 8.14       | 611,249           | 8.22       |
| 4     | Medicare                              | 1,543,077         | 20.75      | 1,909,064         | 25.77      | 1,918,112         | 25.79      |
| 5     | Other civilian insurance              | 557,989           | 7.50       | 639,333           | 8.63       | 581,006           | 7.81       |
| 6     | Prime,65 or over                      | 7,735             | 0.10       | 32,790            | 0.44       | 22,603            | 0.30       |
| 7     | TRICARE Plus                          | 35,458            | 0.48       | 45,980            | 0.62       | 79,698            | 1.07       |
| 8     | Veterans Administration (VA)          | 276,007           | 3.71       | 324,898           | 4.39       | 361,071           | 4.86       |
| 9     | TRICARE Reserve Select                | 201,885           | 2.71       | 205,653           | 2.78       | 157,109           | 2.11       |
| 10    | TRICARE Retired Reserve               | 36,541            | 0.49       | 61,215            | 0.83       | 87,979            | 1.18       |
| 12    | Continued Health Care Benefit Program | 532               | 0.01       | 857               | 0.01       | 2,046             | 0.03       |
| 13    | TRICARE Young Adult Prime             | 29,016            | 0.39       | 6,447             | 0.09       | 9,217             | 0.12       |
| 14    | TRICARE Young Adult Select Enrollees  | 20,605            | 0.28       | 22,679            | 0.31       | 11,756            | 0.16       |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**XBENCAT -  
Beneficiary category**

| Value | Formatted Value                 | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Other                   | 2                      | 0.02       | 2                      | 0.02       | 3                      | 0.03       |
| 1     | Active Duty                     | 2,081                  | 23.57      | 3,080                  | 32.83      | 2,540                  | 29.17      |
| 2     | Dependent of Active Duty        | 1,417                  | 16.05      | 1,090                  | 11.62      | 1,289                  | 14.80      |
| 3     | Active Reservist                | 372                    | 4.21       | 407                    | 4.34       | 426                    | 4.89       |
| 4     | Dependent of Active Reservist   | 256                    | 2.90       | 142                    | 1.51       | 198                    | 2.27       |
| 5     | Inactive Reservist              | 79                     | 0.89       | 83                     | 0.88       | 104                    | 1.19       |
| 6     | Dependent of Inactive Reservist | 77                     | 0.87       | 51                     | 0.54       | 51                     | 0.59       |
| 7     | Retired or dependent<65         | 3,949                  | 44.73      | 4,085                  | 43.55      | 3,652                  | 41.94      |
| 8     | Retired or dependent>65         | 595                    | 6.74       | 441                    | 4.70       | 445                    | 5.11       |

| Value | Formatted Value                 | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Other                   | 4,261                | 0.06       | 2,965                | 0.04       | 3,181                | 0.04       |
| 1     | Active Duty                     | 1,409,151            | 18.95      | 1,446,233            | 19.52      | 1,376,784            | 18.51      |
| 2     | Dependent of Active Duty        | 638,122              | 8.58       | 569,832              | 7.69       | 667,194              | 8.97       |
| 3     | Active Reservist                | 223,940              | 3.01       | 186,686              | 2.52       | 197,464              | 2.66       |
| 4     | Dependent of Active Reservist   | 91,739               | 1.23       | 97,073               | 1.31       | 116,941              | 1.57       |
| 5     | Inactive Reservist              | 127,891              | 1.72       | 173,560              | 2.34       | 141,586              | 1.90       |
| 6     | Dependent of Inactive Reservist | 133,966              | 1.80       | 108,850              | 1.47       | 126,128              | 1.70       |
| 7     | Retired or dependent<65         | 2,519,986            | 33.89      | 2,540,842            | 34.30      | 2,484,834            | 33.41      |
| 8     | Retired or dependent>65         | 2,287,037            | 30.76      | 2,282,171            | 30.81      | 2,322,305            | 31.23      |

**XENR\_RSV -  
Enrollment by PCM type - reservist**

| Value | Formatted Value                | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown                | 54                     | 0.61       | 72                     | 0.77       | 62                     | 0.71       |
| 1     | Active Duty - under 65         | 2,081                  | 23.57      | 3,079                  | 32.82      | 2,540                  | 29.17      |
| 2     | Enrolled - under 65, Mil PCM   | 3,360                  | 38.06      | 3,937                  | 41.97      | 3,384                  | 38.86      |
| 3     | Enrolled - under 65, Civ PCM   | 506                    | 5.73       | 325                    | 3.46       | 335                    | 3.85       |
| 4     | Not enrolled - under 65        | 1,885                  | 21.35      | 1,156                  | 12.32      | 1,544                  | 17.73      |
| 5     | Not enrolled - 65 or over      | 469                    | 5.31       | 323                    | 3.44       | 337                    | 3.87       |
| 6     | Enrolled - 65 or over, Mil PCM | 61                     | 0.69       | 41                     | 0.44       | 43                     | 0.49       |
| 7     | Enrolled - 65 or over, Civ PCM | 13                     | 0.15       | 9                      | 0.10       | 3                      | 0.03       |
| 8     | Reservists - under 65          | 399                    | 4.52       | 439                    | 4.68       | 460                    | 5.28       |

| Value | Formatted Value                | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown                | 41,509               | 0.56       | 51,700               | 0.70       | 41,470               | 0.56       |
| 1     | Active Duty - under 65         | 1,409,151            | 18.95      | 1,446,029            | 19.52      | 1,376,784            | 18.51      |
| 2     | Enrolled - under 65, Mil PCM   | 1,231,843            | 16.57      | 1,174,666            | 15.86      | 1,244,930            | 16.74      |
| 3     | Enrolled - under 65, Civ PCM   | 753,618              | 10.13      | 774,406              | 10.45      | 789,668              | 10.62      |
| 4     | Not enrolled - under 65        | 1,506,697            | 20.26      | 1,495,010            | 20.18      | 1,490,041            | 20.04      |
| 5     | Not enrolled - 65 or over      | 1,958,974            | 26.34      | 1,984,947            | 26.79      | 2,014,875            | 27.09      |
| 6     | Enrolled - 65 or over, Mil PCM | 246,064              | 3.31       | 201,138              | 2.72       | 249,939              | 3.36       |
| 7     | Enrolled - 65 or over, Civ PCM | 48,785               | 0.66       | 60,560               | 0.82       | 16,020               | 0.22       |
| 8     | Reservists - under 65          | 239,452              | 3.22       | 219,757              | 2.97       | 212,690              | 2.86       |

# 2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

## XINS\_RSV -

### Insurance coverage - reservist

| Value | Formatted Value                       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---------------------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown                       | 827                    | 9.37       | 545                    | 5.81       | 704                    | 8.08       |
| 1     | Prime-under 65 Active Duty            | 2,081                  | 23.57      | 3,079                  | 32.82      | 2,540                  | 29.17      |
| 2     | Prime-under 65 Non-active Duty        | 3,102                  | 35.14      | 3,384                  | 36.07      | 2,802                  | 32.18      |
| 3     | Select                                | 818                    | 9.27       | 529                    | 5.64       | 634                    | 7.28       |
| 4     | Medicare                              | 446                    | 5.05       | 427                    | 4.55       | 429                    | 4.93       |
| 5     | Other civilian insurance              | 612                    | 6.93       | 451                    | 4.81       | 532                    | 6.11       |
| 6     | Prime,65 or over                      | 2                      | 0.02       | 6                      | 0.06       | 4                      | 0.05       |
| 7     | TRICARE Plus                          | 45                     | 0.51       | 60                     | 0.64       | 62                     | 0.71       |
| 8     | Veterans Administration (VA)          | 315                    | 3.57       | 328                    | 3.50       | 396                    | 4.55       |
| 9     | TRICARE Reserve Select                | 104                    | 1.18       | 73                     | 0.78       | 76                     | 0.87       |
| 10    | Prime-under 65 Reservists             | 399                    | 4.52       | 439                    | 4.68       | 460                    | 5.28       |
| 11    | TRICARE Retired Reserve               | 49                     | 0.56       | 42                     | 0.45       | 57                     | 0.65       |
| 13    | Continued Health Care Benefit Program | 3                      | 0.03       | 1                      | 0.01       | 2                      | 0.02       |
| 14    | TRICARE Young Adult Prime             | 14                     | 0.16       | 14                     | 0.15       | 5                      | 0.06       |
| 15    | TRICARE Young Adult Select Enrollees  | 11                     | 0.12       | 3                      | 0.03       | 5                      | 0.06       |

| Value | Formatted Value                       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---------------------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown                       | 1,030,958            | 13.86      | 426,558              | 5.76       | 558,264              | 7.51       |
| 1     | Prime-under 65 Active Duty            | 1,409,151            | 18.95      | 1,446,029            | 19.52      | 1,376,784            | 18.51      |
| 2     | Prime-under 65 Non-active Duty        | 1,470,651            | 19.78      | 1,463,947            | 19.76      | 1,446,834            | 19.46      |
| 3     | Select                                | 577,037              | 7.76       | 603,006              | 8.14       | 611,249              | 8.22       |
| 4     | Medicare                              | 1,543,077            | 20.75      | 1,909,064            | 25.77      | 1,918,112            | 25.79      |
| 5     | Other civilian insurance              | 557,989              | 7.50       | 639,333              | 8.63       | 581,006              | 7.81       |
| 6     | Prime,65 or over                      | 7,735                | 0.10       | 32,790               | 0.44       | 22,603               | 0.30       |
| 7     | TRICARE Plus                          | 35,458               | 0.48       | 45,980               | 0.62       | 79,698               | 1.07       |
| 8     | Veterans Administration (VA)          | 276,007              | 3.71       | 324,898              | 4.39       | 361,071              | 4.86       |
| 9     | TRICARE Reserve Select                | 201,885              | 2.71       | 205,653              | 2.78       | 157,109              | 2.11       |
| 10    | Prime-under 65 Reservists             | 239,452              | 3.22       | 219,757              | 2.97       | 212,690              | 2.86       |
| 11    | TRICARE Retired Reserve               | 36,541               | 0.49       | 61,215               | 0.83       | 87,979               | 1.18       |
| 13    | Continued Health Care Benefit Program | 532                  | 0.01       | 857                  | 0.01       | 2,046                | 0.03       |
| 14    | TRICARE Young Adult Prime             | 29,016               | 0.39       | 6,447                | 0.09       | 9,217                | 0.12       |
| 15    | TRICARE Young Adult Select Enrollees  | 20,605               | 0.28       | 22,679               | 0.31       | 11,756               | 0.16       |

## XREGION -

### Region

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing data    | 266                    | 3.01       | 183                    | 1.95       | 259                    | 2.97       |
| 1     | Northeast       | 971                    | 11.00      | 987                    | 10.52      | 883                    | 10.14      |
| 2     | Mid-Atlantic    | 695                    | 7.87       | 695                    | 7.41       | 580                    | 6.66       |
| 3     | Southeast       | 940                    | 10.65      | 957                    | 10.20      | 860                    | 9.88       |
| 4     | Gulfsouth       | 702                    | 7.95       | 812                    | 8.66       | 680                    | 7.81       |
| 5     | Heartland       | 490                    | 5.55       | 397                    | 4.23       | 386                    | 4.43       |
| 6     | Southwest       | 839                    | 9.50       | 961                    | 10.24      | 730                    | 8.38       |
| 7     | Central 7       | 506                    | 5.73       | 627                    | 6.68       | 565                    | 6.49       |
| 8     | Central 8       | 1,072                  | 12.14      | 1,200                  | 12.79      | 1,135                  | 13.03      |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value            | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 9     | Southern California        | 728                    | 8.25       | 828                    | 8.83       | 810                    | 9.30       |
| 10    | Golden Gate                | 169                    | 1.91       | 164                    | 1.75       | 171                    | 1.96       |
| 11    | Northwest                  | 324                    | 3.67       | 368                    | 3.92       | 345                    | 3.96       |
| 12    | Hawaii                     | 114                    | 1.29       | 112                    | 1.19       | 103                    | 1.18       |
| 13    | Europe                     | 415                    | 4.70       | 468                    | 4.99       | 525                    | 6.03       |
| 14    | Western Pacific<br>Command | 338                    | 3.83       | 374                    | 3.99       | 394                    | 4.52       |
| 15    | TRICARE Latin America      | 150                    | 1.70       | 120                    | 1.28       | 190                    | 2.18       |
| 16    | Alaska                     | 109                    | 1.23       | 128                    | 1.36       | 92                     | 1.06       |

| Value | Formatted Value            | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|----------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing data               | 166,167              | 2.23       | 95,376               | 1.29       | 104,461              | 1.40       |
| 1     | Northeast                  | 1,032,900            | 13.89      | 1,042,661            | 14.07      | 1,012,042            | 13.61      |
| 2     | Mid-Atlantic               | 779,628              | 10.48      | 809,210              | 10.92      | 807,918              | 10.86      |
| 3     | Southeast                  | 958,414              | 12.89      | 889,906              | 12.01      | 934,514              | 12.57      |
| 4     | Gulfsouth                  | 528,768              | 7.11       | 479,692              | 6.48       | 501,344              | 6.74       |
| 5     | Heartland                  | 633,455              | 8.52       | 732,008              | 9.88       | 604,294              | 8.13       |
| 6     | Southwest                  | 835,070              | 11.23      | 794,353              | 10.72      | 908,160              | 12.21      |
| 7     | Central 7                  | 361,726              | 4.86       | 388,635              | 5.25       | 426,004              | 5.73       |
| 8     | Central 8                  | 750,046              | 10.09      | 797,056              | 10.76      | 735,362              | 9.89       |
| 9     | Southern California        | 444,594              | 5.98       | 382,247              | 5.16       | 378,211              | 5.09       |
| 10    | Golden Gate                | 176,803              | 2.38       | 165,114              | 2.23       | 156,514              | 2.10       |
| 11    | Northwest                  | 311,430              | 4.19       | 356,388              | 4.81       | 378,162              | 5.09       |
| 12    | Hawaii                     | 111,383              | 1.50       | 103,822              | 1.40       | 117,459              | 1.58       |
| 13    | Europe                     | 115,792              | 1.56       | 123,441              | 1.67       | 118,573              | 1.59       |
| 14    | Western Pacific<br>Command | 138,502              | 1.86       | 161,305              | 2.18       | 144,785              | 1.95       |
| 15    | TRICARE Latin America      | 21,472               | 0.29       | 18,417               | 0.25       | 54,199               | 0.73       |
| 16    | Alaska                     | 69,942               | 0.94       | 68,580               | 0.93       | 54,416               | 0.73       |

**XTNEXRG2 -  
Revised TNEX Region - Definitions changed as of FY2019**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | East            | 4,692                  | 53.15      | 4,824                  | 51.42      | 4,136                  | 47.50      |
| 2     | West            | 3,028                  | 34.30      | 3,431                  | 36.57      | 3,222                  | 37.00      |
| 3     | Overseas        | 1,108                  | 12.55      | 1,126                  | 12.00      | 1,350                  | 15.50      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | East            | 4,886,028            | 65.71      | 4,806,274            | 64.88      | 4,837,145            | 65.05      |
| 2     | West            | 2,234,118            | 30.04      | 2,269,328            | 30.63      | 2,249,211            | 30.25      |
| 3     | Overseas        | 315,947              | 4.25       | 332,611              | 4.49       | 350,062              | 4.71       |

**USA -  
CONUS/OCONUS indicator**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Invalid/Missing | 270                    | 3.06       | 185                    | 1.97       | 259                    | 2.97       |
| 0     | Not in USA      | 899                    | 10.18      | 960                    | 10.23      | 1,109                  | 12.74      |
| 1     | In USA          | 7,659                  | 86.76      | 8,236                  | 87.79      | 7,340                  | 84.29      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Invalid/Missing | 166,704              | 2.24       | 95,648               | 1.29       | 104,461              | 1.40       |
| 0     | Not in USA      | 275,230              | 3.70       | 302,891              | 4.09       | 317,558              | 4.27       |
| 1     | In USA          | 6,994,159            | 94.06      | 7,009,673            | 94.62      | 7,014,399            | 94.32      |

## XOCONUS -

## Overseas Europe/Pacific/Latin indicator

| Value | Formatted Value         | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | In Conus/Missing Region | 7,925                  | 89.77      | 8,419                  | 89.75      | 7,599                  | 87.26      |
| 1     | Europe                  | 411                    | 4.66       | 466                    | 4.97       | 525                    | 6.03       |
| 2     | Western Pacific         | 342                    | 3.87       | 376                    | 4.01       | 394                    | 4.52       |
| 3     | Latin America           | 150                    | 1.70       | 120                    | 1.28       | 190                    | 2.18       |

| Value | Formatted Value         | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | In Conus/Missing Region | 7,160,326            | 96.29      | 7,105,049            | 95.91      | 7,118,860            | 95.73      |
| 1     | Europe                  | 115,255              | 1.55       | 123,168              | 1.66       | 118,573              | 1.59       |
| 2     | Western Pacific         | 139,040              | 1.87       | 161,578              | 2.18       | 144,785              | 1.95       |
| 3     | Latin America           | 21,472               | 0.29       | 18,417               | 0.25       | 54,199               | 0.73       |

## OUTCATCH -

## Out of catchment area indicator

| Value | Formatted Value        | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 0     | Catchment areas        | 6,398                  | 72.47      | 7,814                  | 83.30      | 6,802                  | 78.11      |
| 1     | Out of catchment areas | 2,430                  | 27.53      | 1,567                  | 16.70      | 1,906                  | 21.89      |

| Value | Formatted Value        | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|------------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 0     | Catchment areas        | 3,995,442            | 53.73      | 3,801,267            | 51.31      | 3,869,531            | 52.03      |
| 1     | Out of catchment areas | 3,440,650            | 46.27      | 3,606,945            | 48.69      | 3,566,887            | 47.97      |

## XSEX -

## Male or female (recode)

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Male            | 4,567                  | 51.73      | 5,357                  | 57.10      | 4,759                  | 54.65      |
| 2     | Female          | 4,261                  | 48.27      | 4,024                  | 42.90      | 3,949                  | 45.35      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Male            | 3,763,302            | 50.61      | 3,880,011            | 52.37      | 3,636,211            | 48.90      |
| 2     | Female          | 3,672,791            | 49.39      | 3,528,201            | 47.63      | 3,800,206            | 51.10      |

## XBMICAT -

## Body mass index category

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing data    | 649                    | 7.35       | 666                    | 7.10       | 702                    | 8.06       |
| 1     | Underweight     | 63                     | 0.71       | 57                     | 0.61       | 44                     | 0.51       |
| 2     | Normal weight   | 2,560                  | 29.00      | 2,574                  | 27.44      | 2,418                  | 27.77      |
| 3     | Overweight      | 3,397                  | 38.48      | 3,768                  | 40.17      | 3,436                  | 39.46      |
| 4     | Obese           | 2,026                  | 22.95      | 2,200                  | 23.45      | 1,990                  | 22.85      |
| 5     | Morbidly obese  | 133                    | 1.51       | 116                    | 1.24       | 118                    | 1.36       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing data    | 600,519              | 8.08       | 563,225              | 7.60       | 612,754              | 8.24       |
| 1     | Underweight     | 64,974               | 0.87       | 77,283               | 1.04       | 46,434               | 0.62       |
| 2     | Normal weight   | 2,283,249            | 30.70      | 2,123,271            | 28.66      | 2,152,750            | 28.95      |
| 3     | Overweight      | 2,735,627            | 36.79      | 2,708,593            | 36.56      | 2,703,086            | 36.35      |
| 4     | Obese           | 1,609,952            | 21.65      | 1,827,213            | 24.66      | 1,817,212            | 24.44      |
| 5     | Morbidly obese  | 141,771              | 1.91       | 108,626              | 1.47       | 104,182              | 1.40       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**XBNFGRP -**
**Constructed beneficiary group**

| Value | Formatted Value      | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|----------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | TRS/Missing/Unknown  | 74                     | 0.84       | 69                     | 0.74       | 89                     | 1.02       |
| 1     | Active Duty <65      | 2,480                  | 28.09      | 3,518                  | 37.50      | 3,000                  | 34.45      |
| 2     | Family of Active <65 | 1,728                  | 19.57      | 1,266                  | 13.50      | 1,519                  | 17.44      |
| 3     | Ret/Surv/Fam <65     | 4,003                  | 45.34      | 4,155                  | 44.29      | 3,717                  | 42.68      |
| 4     | Ret/Surv/Fam 65+     | 543                    | 6.15       | 373                    | 3.98       | 383                    | 4.40       |

| Value | Formatted Value      | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|----------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | TRS/Missing/Unknown  | 228,464              | 3.07       | 249,660              | 3.37       | 236,811              | 3.18       |
| 1     | Active Duty <65      | 1,648,603            | 22.17      | 1,665,786            | 22.49      | 1,589,474            | 21.37      |
| 2     | Family of Active <65 | 747,742              | 10.06      | 666,787              | 9.00       | 799,813              | 10.76      |
| 3     | Ret/Surv/Fam <65     | 2,557,460            | 34.39      | 2,579,333            | 34.82      | 2,529,485            | 34.01      |
| 4     | Ret/Surv/Fam 65+     | 2,253,823            | 30.31      | 2,246,645            | 30.33      | 2,280,835            | 30.67      |

**XSERVAFF -**
**Service affiliation**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Army            | 1,439                  | 16.30      | 1,575                  | 16.79      | 1,442                  | 16.56      |
| 2     | Air Force       | 3,110                  | 35.23      | 3,881                  | 41.37      | 3,420                  | 39.27      |
| 3     | Navy            | 1,510                  | 17.10      | 1,642                  | 17.50      | 1,353                  | 15.54      |
| 4     | Other           | 2,586                  | 29.29      | 1,680                  | 17.91      | 1,995                  | 22.91      |
| 5     | DHA             | 183                    | 2.07       | 603                    | 6.43       | 498                    | 5.72       |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Army            | 1,370,451            | 18.43      | 1,147,527            | 15.49      | 1,281,457            | 17.23      |
| 2     | Air Force       | 1,052,164            | 14.15      | 1,005,443            | 13.57      | 1,015,970            | 13.66      |
| 3     | Navy            | 1,123,478            | 15.11      | 1,050,186            | 14.18      | 973,054              | 13.08      |
| 4     | Other           | 3,650,770            | 49.10      | 3,757,404            | 50.72      | 3,693,297            | 49.67      |
| 5     | DHA             | 239,230              | 3.22       | 447,653              | 6.04       | 472,640              | 6.36       |

**KMILOPQY -**
**Outpatient visits to military facility**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | No response       | 8,828                  | 100.00     | 33                     | 0.35       | 30                     | 0.34       |
| 1     | None              | .                      | .          | 4,004                  | 42.68      | 4,189                  | 48.11      |
| 2     | 1 visit           | .                      | .          | 824                    | 8.78       | 760                    | 8.73       |
| 3     | 2 visits          | .                      | .          | 1,255                  | 13.38      | 1,059                  | 12.16      |
| 4     | 3 visits          | .                      | .          | 1,109                  | 11.82      | 871                    | 10.00      |
| 5     | 4 visits          | .                      | .          | 817                    | 8.71       | 703                    | 8.07       |
| 6     | 5 to 9 visits     | .                      | .          | 957                    | 10.20      | 780                    | 8.96       |
| 7     | 10 or more visits | .                      | .          | 382                    | 4.07       | 316                    | 3.63       |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | No response       | 7,436,093            | 100.00     | 38,070               | 0.51       | 15,416               | 0.21       |
| 1     | None              | .                    | .          | 5,220,953            | 70.48      | 5,243,823            | 70.52      |
| 2     | 1 visit           | .                    | .          | 333,976              | 4.51       | 382,847              | 5.15       |
| 3     | 2 visits          | .                    | .          | 490,204              | 6.62       | 512,375              | 6.89       |
| 4     | 3 visits          | .                    | .          | 474,284              | 6.40       | 368,009              | 4.95       |
| 5     | 4 visits          | .                    | .          | 305,829              | 4.13       | 313,700              | 4.22       |
| 6     | 5 to 9 visits     | .                    | .          | 368,281              | 4.97       | 410,529              | 5.52       |
| 7     | 10 or more visits | .                    | .          | 176,616              | 2.38       | 189,719              | 2.55       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**
**KCIVOPQY -**
**Outpatient visits to civilian facility**

| Value | Formatted Value   | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | No response       | 8,828                  | 100.00     | 31                     | 0.33       | 31                     | 0.36       |
| 1     | None              | .                      | .          | 6,554                  | 69.86      | 5,785                  | 66.43      |
| 2     | 1 visit           | .                      | .          | 303                    | 3.23       | 346                    | 3.97       |
| 3     | 2 visits          | .                      | .          | 524                    | 5.59       | 540                    | 6.20       |
| 4     | 3 visits          | .                      | .          | 459                    | 4.89       | 469                    | 5.39       |
| 5     | 4 visits          | .                      | .          | 439                    | 4.68       | 483                    | 5.55       |
| 6     | 5 to 9 visits     | .                      | .          | 699                    | 7.45       | 661                    | 7.59       |
| 7     | 10 or more visits | .                      | .          | 372                    | 3.97       | 393                    | 4.51       |

| Value | Formatted Value   | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | No response       | 7,436,093            | 100.00     | 39,789               | 0.54       | 20,524               | 0.28       |
| 1     | None              | .                    | .          | 2,902,094            | 39.17      | 3,037,747            | 40.85      |
| 2     | 1 visit           | .                    | .          | 481,601              | 6.50       | 445,356              | 5.99       |
| 3     | 2 visits          | .                    | .          | 723,593              | 9.77       | 873,069              | 11.74      |
| 4     | 3 visits          | .                    | .          | 729,585              | 9.85       | 725,817              | 9.76       |
| 5     | 4 visits          | .                    | .          | 770,869              | 10.41      | 730,726              | 9.83       |
| 6     | 5 to 9 visits     | .                    | .          | 1,263,694            | 17.06      | 1,102,283            | 14.82      |
| 7     | 10 or more visits | .                    | .          | 496,986              | 6.71       | 500,896              | 6.74       |

**KCIVINS -**
**Beneficiary covered by civilian insurance**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 1     | Yes             | 656                    | 7.43       | 574                    | 6.12       | 603                    | 6.92       |
| 2     | No              | 8,172                  | 92.57      | 8,807                  | 93.88      | 8,105                  | 93.08      |

| Value | Formatted Value | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|-----------------|----------------------|------------|----------------------|------------|----------------------|------------|
| 1     | Yes             | 684,420              | 9.20       | 721,959              | 9.75       | 765,916              | 10.30      |
| 2     | No              | 6,751,673            | 90.80      | 6,686,253            | 90.25      | 6,670,502            | 89.70      |

**HP\_PRNTL -**
**Pregnant in last year received care in 1st trimester**

| Value | Formatted Value                                       | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|---|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown/3<br>mnths prg now/not prg<br>past yr | 3,908                  | 44.27      | 3,715                  | 39.60      | 3,660                  | 42.03      |
| N     | NA - male   | 4,567                  | 51.73      | 5,357                  | 57.10      | 4,759                  | 54.65      |
| 1     | Yes   | 315                    | 3.57       | 270                    | 2.88       | 266                    | 3.05       |
| 2     | No  | 38                     | 0.43       | 39                     | 0.42       | 23                     | 0.26       |

| Value | Formatted Value                                       | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|---|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown/3<br>mnths prg now/not prg<br>past yr | 3,434,046            | 46.18      | 3,300,391            | 44.55      | 3,577,575            | 48.11      |
| N     | NA - male   | 3,763,302            | 50.61      | 3,880,011            | 52.37      | 3,636,211            | 48.90      |
| 1     | Yes   | 209,293              | 2.81       | 206,846              | 2.79       | 199,207              | 2.68       |
| 2     | No  | 29,451               | 0.40       | 20,964               | 0.28       | 23,424               | 0.31       |

**HP\_MAMOG -**
**Women age 40 and over: mammography in past 2 years**

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown/NA | 6,369                  | 72.15      | 7,082                  | 75.49      | 6,460                  | 74.18      |
| 1     | Yes                | 2,037                  | 23.07      | 1,924                  | 20.51      | 1,857                  | 21.33      |
| 2     | No                 | 422                    | 4.78       | 375                    | 4.00       | 391                    | 4.49       |

| Value | Formatted Value    | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown/NA | 5,244,792         | 70.53      | 5,231,413         | 70.62      | 5,074,385         | 68.24      |
| 1     | Yes                | 1,798,286         | 24.18      | 1,832,500         | 24.74      | 1,918,300         | 25.80      |
| 2     | No                 | 393,014           | 5.29       | 344,299           | 4.65       | 443,732           | 5.97       |

**HP\_MAM50 -**

Women age 50 and over: mammography in past 2 years

| Value | Formatted Value    | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|--------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Missing/Unknown/NA | 7,026               | 79.59      | 7,650               | 81.55      | 7,096               | 81.49      |
| 1     | Yes                | 1,543               | 17.48      | 1,500               | 15.99      | 1,384               | 15.89      |
| 2     | No                 | 259                 | 2.93       | 231                 | 2.46       | 228                 | 2.62       |

| Value | Formatted Value    | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown/NA | 5,592,865         | 75.21      | 5,569,064         | 75.17      | 5,470,575         | 73.56      |
| 1     | Yes                | 1,539,231         | 20.70      | 1,579,303         | 21.32      | 1,610,181         | 21.65      |
| 2     | No                 | 303,996           | 4.09       | 259,845           | 3.51       | 355,662           | 4.78       |

**HP\_PAP -**

All women: pap smear in last 3 years

| Value | Formatted Value    | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|--------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Missing/Unknown/NA | 4,636               | 52.51      | 5,431               | 57.89      | 4,835               | 55.52      |
| 1     | Yes                | 3,191               | 36.15      | 2,897               | 30.88      | 2,861               | 32.85      |
| 2     | No                 | 1,001               | 11.34      | 1,053               | 11.22      | 1,012               | 11.62      |

| Value | Formatted Value    | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown/NA | 3,828,292         | 51.48      | 3,938,770         | 53.17      | 3,679,956         | 49.49      |
| 1     | Yes                | 2,387,636         | 32.11      | 2,265,513         | 30.58      | 2,452,135         | 32.97      |
| 2     | No                 | 1,220,165         | 16.41      | 1,203,929         | 16.25      | 1,304,326         | 17.54      |

**HP\_BP -**

Blood pressure check in last 2 years and know results

| Value | Formatted Value | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|-----------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Unknown         | 153                 | 1.73       | 152                 | 1.62       | 143                 | 1.64       |
| 1     | Yes             | 8,143               | 92.24      | 8,533               | 90.96      | 7,898               | 90.70      |
| 2     | No              | 532                 | 6.03       | 696                 | 7.42       | 667                 | 7.66       |

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Unknown         | 158,698           | 2.13       | 97,522            | 1.32       | 121,736           | 1.64       |
| 1     | Yes             | 6,884,999         | 92.59      | 6,839,745         | 92.33      | 6,835,307         | 91.92      |
| 2     | No              | 392,395           | 5.28       | 470,946           | 6.36       | 479,375           | 6.45       |

**HP\_FLU -**

Age 65 and older: flu shot in last 12 months

| Value | Formatted Value    | Q1 Count Unweighted | Q1 Percent | Q2 Count Unweighted | Q2 Percent | Q3 Count Unweighted | Q3 Percent |
|-------|--------------------|---------------------|------------|---------------------|------------|---------------------|------------|
| .     | Missing/Unknown/NA | 8,238               | 93.32      | 8,938               | 95.28      | 8,265               | 94.91      |
| 1     | Yes                | 440                 | 4.98       | 353                 | 3.76       | 351                 | 4.03       |
| 2     | No                 | 150                 | 1.70       | 90                  | 0.96       | 92                  | 1.06       |

| Value | Formatted Value    | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|--------------------|-------------------|------------|-------------------|------------|-------------------|------------|
| .     | Missing/Unknown/NA | 5,166,455         | 69.48      | 5,122,563         | 69.15      | 5,124,666         | 68.91      |
| 1     | Yes                | 1,703,770         | 22.91      | 1,827,969         | 24.67      | 1,875,476         | 25.22      |
| 2     | No                 | 565,868           | 7.61       | 457,680           | 6.18       | 436,276           | 5.87       |

## 2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL

### HP\_OBESE - Obese or morbidly obese

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown/NA | 649                    | 7.35       | 666                    | 7.10       | 702                    | 8.06       |
| 1     | Yes                | 2,159                  | 24.46      | 2,316                  | 24.69      | 2,108                  | 24.21      |
| 2     | No                 | 6,020                  | 68.19      | 6,399                  | 68.21      | 5,898                  | 67.73      |

| Value | Formatted Value    | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown/NA | 600,519              | 8.08       | 563,225              | 7.60       | 612,754              | 8.24       |
| 1     | Yes                | 1,751,723            | 23.56      | 1,935,839            | 26.13      | 1,921,394            | 25.84      |
| 2     | No                 | 5,083,850            | 68.37      | 4,909,148            | 66.27      | 4,902,269            | 65.92      |

### HP\_SMOKE - Advised to quit smoking in last 12 months

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown/NA | 7,898                  | 89.47      | 8,373                  | 89.25      | 7,747                  | 88.96      |
| 1     | Yes                | 767                    | 8.69       | 811                    | 8.65       | 761                    | 8.74       |
| 2     | No                 | 163                    | 1.85       | 197                    | 2.10       | 200                    | 2.30       |

| Value | Formatted Value    | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown/NA | 6,693,440            | 90.01      | 6,680,455            | 90.18      | 6,737,140            | 90.60      |
| 1     | Yes                | 595,035              | 8.00       | 600,164              | 8.10       | 543,255              | 7.31       |
| 2     | No                 | 147,618              | 1.99       | 127,594              | 1.72       | 156,023              | 2.10       |

### HP\_SMKH3 - Smoker under HEDIS definition (modified)

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown/NA | 310                    | 3.51       | 354                    | 3.77       | 325                    | 3.73       |
| 1     | Yes                | 567                    | 6.42       | 579                    | 6.17       | 569                    | 6.53       |
| 2     | No                 | 7,951                  | 90.07      | 8,448                  | 90.05      | 7,814                  | 89.73      |

| Value | Formatted Value    | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown/NA | 280,167              | 3.77       | 241,472              | 3.26       | 238,556              | 3.21       |
| 1     | Yes                | 449,259              | 6.04       | 414,101              | 5.59       | 417,789              | 5.62       |
| 2     | No                 | 6,706,666            | 90.19      | 6,752,640            | 91.15      | 6,780,072            | 91.17      |

### HP\_CESH3 - Had smoking cessation counseling - HEDIS (modified)

| Value | Formatted Value    | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|--------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| .     | Missing/Unknown/NA | 7,912                  | 89.62      | 8,392                  | 89.46      | 7,763                  | 89.15      |
| 1     | Yes                | 760                    | 8.61       | 805                    | 8.58       | 756                    | 8.68       |
| 2     | No                 | 156                    | 1.77       | 184                    | 1.96       | 189                    | 2.17       |

| Value | Formatted Value    | Q1 Count<br>Weighted | Q1 Percent | Q2 Count<br>Weighted | Q2 Percent | Q3 Count<br>Weighted | Q3 Percent |
|-------|--------------------|----------------------|------------|----------------------|------------|----------------------|------------|
| .     | Missing/Unknown/NA | 6,707,846            | 90.21      | 6,702,156            | 90.47      | 6,748,223            | 90.75      |
| 1     | Yes                | 587,770              | 7.90       | 592,014              | 7.99       | 540,478              | 7.27       |
| 2     | No                 | 140,476              | 1.89       | 114,041              | 1.54       | 147,716              | 1.99       |

### POSTCELL - Poststratification cell for new weights

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 09999 | 09999           | 74                     | 0.84       | 65                     | 0.69       | 89                     | 1.02       |
| 10001 | 10001           | 62                     | 0.70       | 89                     | 0.95       | 85                     | 0.98       |
| 10003 | 10003           | 36                     | 0.41       | 70                     | 0.75       | 43                     | 0.49       |
| 10004 | 10004           | 101                    | 1.14       | 123                    | 1.31       | 103                    | 1.18       |
| 10005 | 10005           | 26                     | 0.29       | 43                     | 0.46       | 31                     | 0.36       |
| 10006 | 10006           | 55                     | 0.62       | 66                     | 0.70       | 36                     | 0.41       |



**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 10008 | 10008           | 94                     | 1.06       | 135                    | 1.44       | 108                    | 1.24       |
| 10009 | 10009           | 40                     | 0.45       | 52                     | 0.55       | 50                     | 0.57       |
| 10010 | 10010           | 39                     | 0.44       | 61                     | 0.65       | 45                     | 0.52       |
| 10013 | 10013           | 81                     | 0.92       | 92                     | 0.98       | 75                     | 0.86       |
| 10014 | 10014           | 39                     | 0.44       | 49                     | 0.52       | 32                     | 0.37       |
| 10018 | 10018           | 54                     | 0.61       | 136                    | 1.45       | 143                    | 1.64       |
| 10019 | 10019           | 57                     | 0.65       | 67                     | 0.71       | 73                     | 0.84       |
| 10024 | 10024           | 31                     | 0.35       | 23                     | 0.25       | 28                     | 0.32       |
| 10026 | 10026           | 57                     | 0.65       | 73                     | 0.78       | 72                     | 0.83       |
| 10028 | 10028           | 32                     | 0.36       | 33                     | 0.35       | 28                     | 0.32       |
| 10029 | 10029           | 41                     | 0.46       | 37                     | 0.39       | 28                     | 0.32       |
| 10030 | 10030           | 33                     | 0.37       | 29                     | 0.31       | 30                     | 0.34       |
| 10032 | 10032           | 28                     | 0.32       | 26                     | 0.28       | 30                     | 0.34       |
| 10033 | 10033           | 89                     | 1.01       | 125                    | 1.33       | 94                     | 1.08       |
| 10038 | 10038           | 31                     | 0.35       | 52                     | 0.55       | 25                     | 0.29       |
| 10039 | 10039           | 27                     | 0.31       | 48                     | 0.51       | 37                     | 0.42       |
| 10042 | 10042           | 27                     | 0.31       | 57                     | 0.61       | 46                     | 0.53       |
| 10043 | 10043           | 53                     | 0.60       | 114                    | 1.22       | 87                     | 1.00       |
| 10045 | 10045           | 49                     | 0.56       | 53                     | 0.56       | 47                     | 0.54       |
| 10046 | 10046           | 114                    | 1.29       | 149                    | 1.59       | 142                    | 1.63       |
| 10047 | 10047           | 33                     | 0.37       | 48                     | 0.51       | 36                     | 0.41       |
| 10048 | 10048           | 32                     | 0.36       | 41                     | 0.44       | 32                     | 0.37       |
| 10049 | 10049           | 26                     | 0.29       | 31                     | 0.33       | 23                     | 0.26       |
| 10051 | 10051           | 83                     | 0.94       | 123                    | 1.31       | 114                    | 1.31       |
| 10052 | 10052           | 36                     | 0.41       | 43                     | 0.46       | 32                     | 0.37       |
| 10053 | 10053           | 58                     | 0.66       | 78                     | 0.83       | 64                     | 0.73       |
| 10055 | 10055           | 43                     | 0.49       | 55                     | 0.59       | 59                     | 0.68       |
| 10056 | 10056           | 29                     | 0.33       | 43                     | 0.46       | 38                     | 0.44       |
| 10057 | 10057           | 40                     | 0.45       | 40                     | 0.43       | 35                     | 0.40       |
| 10058 | 10058           | 52                     | 0.59       | 55                     | 0.59       | 43                     | 0.49       |
| 10060 | 10060           | 34                     | 0.39       | 31                     | 0.33       | 24                     | 0.28       |
| 10061 | 10061           | 44                     | 0.50       | 53                     | 0.56       | 48                     | 0.55       |
| 10062 | 10062           | 31                     | 0.35       | 67                     | 0.71       | 42                     | 0.48       |
| 10064 | 10064           | 26                     | 0.29       | 38                     | 0.41       | 22                     | 0.25       |
| 10066 | 10066           | 42                     | 0.48       | 63                     | 0.67       | 46                     | 0.53       |
| 10067 | 10067           | 48                     | 0.54       | 74                     | 0.79       | 53                     | 0.61       |
| 10068 | 10068           | 38                     | 0.43       | 62                     | 0.66       | 35                     | 0.40       |
| 10069 | 10069           | 44                     | 0.50       | 52                     | 0.55       | 58                     | 0.67       |
| 10073 | 10073           | 24                     | 0.27       | 52                     | 0.55       | 48                     | 0.55       |
| 10074 | 10074           | 92                     | 1.04       | 100                    | 1.07       | 82                     | 0.94       |
| 10075 | 10075           | 38                     | 0.43       | 29                     | 0.31       | 48                     | 0.55       |
| 10076 | 10076           | 69                     | 0.78       | 77                     | 0.82       | 79                     | 0.91       |
| 10077 | 10077           | 61                     | 0.69       | 87                     | 0.93       | 75                     | 0.86       |
| 10078 | 10078           | 40                     | 0.45       | 67                     | 0.71       | 43                     | 0.49       |
| 10079 | 10079           | 48                     | 0.54       | 54                     | 0.58       | 35                     | 0.40       |
| 10083 | 10083           | 100                    | 1.13       | 134                    | 1.43       | 100                    | 1.15       |
| 10086 | 10086           | 37                     | 0.42       | 49                     | 0.52       | 49                     | 0.56       |
| 10089 | 10089           | 27                     | 0.31       | 37                     | 0.39       | 29                     | 0.33       |
| 10090 | 10090           | 62                     | 0.70       | 80                     | 0.85       | 73                     | 0.84       |
| 10091 | 10091           | 19                     | 0.22       | 37                     | 0.39       | 23                     | 0.26       |
| 10092 | 10092           | 31                     | 0.35       | 33                     | 0.35       | 26                     | 0.30       |
| 10094 | 10094           | 52                     | 0.59       | 61                     | 0.65       | 67                     | 0.77       |
| 10095 | 10095           | 62                     | 0.70       | 60                     | 0.64       | 58                     | 0.67       |
| 10096 | 10096           | 40                     | 0.45       | 60                     | 0.64       | 24                     | 0.28       |
| 10098 | 10098           | 29                     | 0.33       | 53                     | 0.56       | 34                     | 0.39       |
| 10100 | 10100           | 36                     | 0.41       | 58                     | 0.62       | 38                     | 0.44       |
| 10101 | 10101           | 59                     | 0.67       | 77                     | 0.82       | 58                     | 0.67       |
| 10103 | 10103           | 18                     | 0.20       | 29                     | 0.31       | 30                     | 0.34       |
| 10104 | 10104           | 15                     | 0.17       | 27                     | 0.29       | 39                     | 0.45       |
| 10105 | 10105           | 37                     | 0.42       | 49                     | 0.52       | 38                     | 0.44       |
| 10108 | 10108           | 27                     | 0.31       | 41                     | 0.44       | 33                     | 0.38       |
| 10109 | 10109           | 34                     | 0.39       | 54                     | 0.58       | 45                     | 0.52       |
| 10110 | 10110           | 27                     | 0.31       | 34                     | 0.36       | 20                     | 0.23       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|-------|-----------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 10112 | 10112           | 38                     | 0.43       | 59                     | 0.63       | 39                     | 0.45       |
| 10113 | 10113           | 65                     | 0.74       | 102                    | 1.09       | 66                     | 0.76       |
| 10117 | 10117           | 42                     | 0.48       | 53                     | 0.56       | 34                     | 0.39       |
| 10118 | 10118           | 55                     | 0.62       | 89                     | 0.95       | 71                     | 0.82       |
| 10119 | 10119           | 38                     | 0.43       | 65                     | 0.69       | 50                     | 0.57       |
| 10120 | 10120           | 38                     | 0.43       | 56                     | 0.60       | 42                     | 0.48       |
| 10121 | 10121           | 41                     | 0.46       | 51                     | 0.54       | 47                     | 0.54       |
| 10122 | 10122           | 43                     | 0.49       | 50                     | 0.53       | 38                     | 0.44       |
| 10123 | 10123           | 46                     | 0.52       | 79                     | 0.84       | 49                     | 0.56       |
| 10124 | 10124           | 28                     | 0.32       | 31                     | 0.33       | 24                     | 0.28       |
| 10125 | 10125           | 34                     | 0.39       | 43                     | 0.46       | 41                     | 0.47       |
| 10126 | 10126           | 35                     | 0.40       | 30                     | 0.32       | 23                     | 0.26       |
| 10127 | 10127           | 33                     | 0.37       | 48                     | 0.51       | 38                     | 0.44       |
| 10128 | 10128           | 95                     | 1.08       | 109                    | 1.16       | 82                     | 0.94       |
| 10129 | 10129           | 58                     | 0.66       | 75                     | 0.80       | 55                     | 0.63       |
| 10131 | 10131           | 42                     | 0.48       | 50                     | 0.53       | 44                     | 0.51       |
| 10231 | 10231           | 62                     | 0.70       | 70                     | 0.75       | 42                     | 0.48       |
| 10248 | 10248           | 56                     | 0.63       | 68                     | 0.72       | 61                     | 0.70       |
| 10252 | 10252           | 38                     | 0.43       | 57                     | 0.61       | 52                     | 0.60       |
| 10280 | 10280           | 47                     | 0.53       | 49                     | 0.52       | 38                     | 0.44       |
| 10306 | 10306           | 52                     | 0.59       | 91                     | 0.97       | 68                     | 0.78       |
| 10310 | 10310           | 63                     | 0.71       | 153                    | 1.63       | 164                    | 1.88       |
| 10330 | 10330           | 33                     | 0.37       | 24                     | 0.26       | 25                     | 0.29       |
| 10356 | 10356           | 52                     | 0.59       | 98                     | 1.04       | 62                     | 0.71       |
| 10364 | 10364           | 44                     | 0.50       | 62                     | 0.66       | 50                     | 0.57       |
| 10366 | 10366           | 52                     | 0.59       | 70                     | 0.75       | 52                     | 0.60       |
| 10378 | 10378           | 33                     | 0.37       | 52                     | 0.55       | 35                     | 0.40       |
| 10385 | 10385           | 48                     | 0.54       | 55                     | 0.59       | 32                     | 0.37       |
| 10387 | 10387           | 30                     | 0.34       | 33                     | 0.35       | 32                     | 0.37       |
| 10405 | 10405           | 34                     | 0.39       | 40                     | 0.43       | 34                     | 0.39       |
| 10407 | 10407           | 42                     | 0.48       | 40                     | 0.43       | 34                     | 0.39       |
| 10508 | 10508           | 46                     | 0.52       | 59                     | 0.63       | 34                     | 0.39       |
| 10607 | 10607           | 26                     | 0.29       | 43                     | 0.46       | 46                     | 0.53       |
| 10609 | 10609           | 35                     | 0.40       | 47                     | 0.50       | 48                     | 0.55       |
| 10612 | 10612           | 34                     | 0.39       | 40                     | 0.43       | 46                     | 0.53       |
| 10620 | 10620           | 65                     | 0.74       | 71                     | 0.76       | 52                     | 0.60       |
| 10621 | 10621           | 37                     | 0.42       | 31                     | 0.33       | 33                     | 0.38       |
| 10622 | 10622           | 31                     | 0.35       | 47                     | 0.50       | 31                     | 0.36       |
| 10633 | 10633           | 42                     | 0.48       | 57                     | 0.61       | 56                     | 0.64       |
| 10804 | 10804           | 36                     | 0.41       | 54                     | 0.58       | 51                     | 0.59       |
| 10805 | 10805           | 112                    | 1.27       | 139                    | 1.48       | 144                    | 1.65       |
| 10806 | 10806           | 51                     | 0.58       | 62                     | 0.66       | 64                     | 0.73       |
| 16034 | 16034           | 30                     | 0.34       | 50                     | 0.53       | 33                     | 0.38       |
| 16215 | 16215           | 100                    | 1.13       | 119                    | 1.27       | 97                     | 1.11       |
| 17139 | 17139           | 45                     | 0.51       | 64                     | 0.68       | 43                     | 0.49       |
| 19001 | 19001           | 274                    | 3.10       | 138                    | 1.47       | 169                    | 1.94       |
| 19003 | 19003           | 186                    | 2.11       | 138                    | 1.47       | 204                    | 2.34       |
| 19004 | 19004           | 174                    | 1.97       | 154                    | 1.64       | 223                    | 2.56       |
| 29001 | 29001           | 335                    | 3.79       | 153                    | 1.63       | 159                    | 1.83       |
| 29003 | 29003           | 173                    | 1.96       | 175                    | 1.87       | 176                    | 2.02       |
| 39001 | 39001           | 907                    | 10.27      | 372                    | 3.97       | 462                    | 5.31       |
| 39003 | 39003           | 483                    | 5.47       | 372                    | 3.97       | 483                    | 5.55       |
| 39004 | 39004           | 453                    | 5.13       | 367                    | 3.91       | 542                    | 6.22       |
| 69001 | 69001           | 384                    | 4.35       | 191                    | 2.04       | 187                    | 2.15       |
| 69003 | 69003           | 159                    | 1.80       | 183                    | 1.95       | 196                    | 2.25       |
| Value | Formatted Value | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 09999 | 09999           | 228,464                | 3.07       | 233,487                | 3.15       | 236,811                | 3.18       |
| 10001 | 10001           | 10,138                 | 0.14       | 10,155                 | 0.14       | 10,319                 | 0.14       |
| 10003 | 10003           | 13,185                 | 0.18       | 13,059                 | 0.18       | 12,881                 | 0.17       |
| 10004 | 10004           | 10,648                 | 0.14       | 10,297                 | 0.14       | 10,317                 | 0.14       |
| 10005 | 10005           | 18,335                 | 0.25       | 18,282                 | 0.25       | 17,790                 | 0.24       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 10006 | 10006           | 19,705            | 0.26       | 19,390            | 0.26       | 19,446            | 0.26       |
| 10008 | 10008           | 7,455             | 0.10       | 7,335             | 0.10       | 7,348             | 0.10       |
| 10009 | 10009           | 19,123            | 0.26       | 18,640            | 0.25       | 18,649            | 0.25       |
| 10010 | 10010           | 13,154            | 0.18       | 12,686            | 0.17       | 12,532            | 0.17       |
| 10013 | 10013           | 9,437             | 0.13       | 9,280             | 0.13       | 9,442             | 0.13       |
| 10014 | 10014           | 21,195            | 0.29       | 20,961            | 0.28       | 21,401            | 0.29       |
| 10018 | 10018           | 4,781             | 0.06       | 4,797             | 0.06       | 4,892             | 0.07       |
| 10019 | 10019           | 5,249             | 0.07       | 5,246             | 0.07       | 5,156             | 0.07       |
| 10024 | 10024           | 57,851            | 0.78       | 54,488            | 0.74       | 56,923            | 0.77       |
| 10026 | 10026           | 5,266             | 0.07       | 5,073             | 0.07       | 4,883             | 0.07       |
| 10028 | 10028           | 12,641            | 0.17       | 12,790            | 0.17       | 13,036            | 0.18       |
| 10029 | 10029           | 79,586            | 1.07       | 80,235            | 1.08       | 78,275            | 1.05       |
| 10030 | 10030           | 17,236            | 0.23       | 18,030            | 0.24       | 18,101            | 0.24       |
| 10032 | 10032           | 49,126            | 0.66       | 47,313            | 0.64       | 47,059            | 0.63       |
| 10033 | 10033           | 17,986            | 0.24       | 17,918            | 0.24       | 18,356            | 0.25       |
| 10038 | 10038           | 44,757            | 0.60       | 45,737            | 0.62       | 46,873            | 0.63       |
| 10039 | 10039           | 48,264            | 0.65       | 47,734            | 0.64       | 48,579            | 0.65       |
| 10042 | 10042           | 23,657            | 0.32       | 23,418            | 0.32       | 22,947            | 0.31       |
| 10043 | 10043           | 8,614             | 0.12       | 8,439             | 0.11       | 6,927             | 0.09       |
| 10045 | 10045           | 26,770            | 0.36       | 26,014            | 0.35       | 25,407            | 0.34       |
| 10046 | 10046           | 9,962             | 0.13       | 9,777             | 0.13       | 9,517             | 0.13       |
| 10047 | 10047           | 34,658            | 0.47       | 34,708            | 0.47       | 35,653            | 0.48       |
| 10048 | 10048           | 41,701            | 0.56       | 43,794            | 0.59       | 39,900            | 0.54       |
| 10049 | 10049           | 36,649            | 0.49       | 36,322            | 0.49       | 40,367            | 0.54       |
| 10051 | 10051           | 10,464            | 0.14       | 10,069            | 0.14       | 10,047            | 0.14       |
| 10052 | 10052           | 55,814            | 0.75       | 55,128            | 0.74       | 55,411            | 0.75       |
| 10053 | 10053           | 6,523             | 0.09       | 6,391             | 0.09       | 6,469             | 0.09       |
| 10055 | 10055           | 14,966            | 0.20       | 14,470            | 0.20       | 14,526            | 0.20       |
| 10056 | 10056           | 22,461            | 0.30       | 22,038            | 0.30       | 18,770            | 0.25       |
| 10057 | 10057           | 26,571            | 0.36       | 26,463            | 0.36       | 26,562            | 0.36       |
| 10058 | 10058           | 11,843            | 0.16       | 11,700            | 0.16       | 11,618            | 0.16       |
| 10060 | 10060           | 51,740            | 0.70       | 52,865            | 0.71       | 52,813            | 0.71       |
| 10061 | 10061           | 15,654            | 0.21       | 13,009            | 0.18       | 10,479            | 0.14       |
| 10062 | 10062           | 11,536            | 0.16       | 11,162            | 0.15       | 11,019            | 0.15       |
| 10064 | 10064           | 14,086            | 0.19       | 14,082            | 0.19       | 14,114            | 0.19       |
| 10066 | 10066           | 22,830            | 0.31       | 19,806            | 0.27       | 19,870            | 0.27       |
| 10067 | 10067           | 27,918            | 0.38       | 27,926            | 0.38       | 27,890            | 0.38       |
| 10068 | 10068           | 11,338            | 0.15       | 11,526            | 0.16       | 11,723            | 0.16       |
| 10069 | 10069           | 46,031            | 0.62       | 46,090            | 0.62       | 46,393            | 0.62       |
| 10073 | 10073           | 17,182            | 0.23       | 17,096            | 0.23       | 17,103            | 0.23       |
| 10074 | 10074           | 3,249             | 0.04       | 3,222             | 0.04       | 3,261             | 0.04       |
| 10075 | 10075           | 20,051            | 0.27       | 20,143            | 0.27       | 17,913            | 0.24       |
| 10076 | 10076           | 8,122             | 0.11       | 7,926             | 0.11       | 7,937             | 0.11       |
| 10077 | 10077           | 6,685             | 0.09       | 6,784             | 0.09       | 6,770             | 0.09       |
| 10078 | 10078           | 17,743            | 0.24       | 17,355            | 0.23       | 17,197            | 0.23       |
| 10079 | 10079           | 31,492            | 0.42       | 31,395            | 0.42       | 31,381            | 0.42       |
| 10083 | 10083           | 9,558             | 0.13       | 9,214             | 0.12       | 9,484             | 0.13       |
| 10086 | 10086           | 12,439            | 0.17       | 11,828            | 0.16       | 12,061            | 0.16       |
| 10089 | 10089           | 78,281            | 1.05       | 78,105            | 1.05       | 77,580            | 1.04       |
| 10090 | 10090           | 7,770             | 0.10       | 7,690             | 0.10       | 7,801             | 0.10       |
| 10091 | 10091           | 59,088            | 0.79       | 57,169            | 0.77       | 57,747            | 0.78       |
| 10092 | 10092           | 14,036            | 0.19       | 13,678            | 0.18       | 13,789            | 0.19       |
| 10094 | 10094           | 9,140             | 0.12       | 9,116             | 0.12       | 9,157             | 0.12       |
| 10095 | 10095           | 23,222            | 0.31       | 23,016            | 0.31       | 22,644            | 0.30       |
| 10096 | 10096           | 13,431            | 0.18       | 12,975            | 0.18       | 12,755            | 0.17       |
| 10098 | 10098           | 17,443            | 0.23       | 17,253            | 0.23       | 17,560            | 0.24       |
| 10100 | 10100           | 17,373            | 0.23       | 17,231            | 0.23       | 17,276            | 0.23       |
| 10101 | 10101           | 8,798             | 0.12       | 8,628             | 0.12       | 8,535             | 0.11       |
| 10103 | 10103           | 13,560            | 0.18       | 13,623            | 0.18       | 14,364            | 0.19       |
| 10104 | 10104           | 14,515            | 0.20       | 15,245            | 0.21       | 14,992            | 0.20       |
| 10105 | 10105           | 14,465            | 0.19       | 14,185            | 0.19       | 13,958            | 0.19       |
| 10108 | 10108           | 49,767            | 0.67       | 50,611            | 0.68       | 48,742            | 0.66       |
| 10109 | 10109           | 63,646            | 0.86       | 64,325            | 0.87       | 64,413            | 0.87       |

**2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES – FINAL**

| Value | Formatted Value | Q1 Count Weighted | Q1 Percent | Q2 Count Weighted | Q2 Percent | Q3 Count Weighted | Q3 Percent |
|-------|-----------------|-------------------|------------|-------------------|------------|-------------------|------------|
| 10110 | 10110           | 75,622            | 1.02       | 75,487            | 1.02       | 76,557            | 1.03       |
| 10112 | 10112           | 6,848             | 0.09       | 6,774             | 0.09       | 6,684             | 0.09       |
| 10113 | 10113           | 11,231            | 0.15       | 11,403            | 0.15       | 11,560            | 0.16       |
| 10117 | 10117           | 31,967            | 0.43       | 31,932            | 0.43       | 31,951            | 0.43       |
| 10118 | 10118           | 11,065            | 0.15       | 11,091            | 0.15       | 11,002            | 0.15       |
| 10119 | 10119           | 11,493            | 0.15       | 10,897            | 0.15       | 10,940            | 0.15       |
| 10120 | 10120           | 23,353            | 0.31       | 22,714            | 0.31       | 22,900            | 0.31       |
| 10121 | 10121           | 16,920            | 0.23       | 16,785            | 0.23       | 16,943            | 0.23       |
| 10122 | 10122           | 14,892            | 0.20       | 15,005            | 0.20       | 14,890            | 0.20       |
| 10123 | 10123           | 67,162            | 0.90       | 66,625            | 0.90       | 65,998            | 0.89       |
| 10124 | 10124           | 83,707            | 1.13       | 85,347            | 1.15       | 85,442            | 1.15       |
| 10125 | 10125           | 72,630            | 0.98       | 72,279            | 0.98       | 72,574            | 0.98       |
| 10126 | 10126           | 30,964            | 0.42       | 30,627            | 0.41       | 30,611            | 0.41       |
| 10127 | 10127           | 15,583            | 0.21       | 15,585            | 0.21       | 15,630            | 0.21       |
| 10128 | 10128           | 7,330             | 0.10       | 7,062             | 0.10       | 7,041             | 0.09       |
| 10129 | 10129           | 6,609             | 0.09       | 6,542             | 0.09       | 6,585             | 0.09       |
| 10131 | 10131           | 7,207             | 0.10       | 7,146             | 0.10       | 7,258             | 0.10       |
| 10231 | 10231           | 9,568             | 0.13       | 9,174             | 0.12       | 8,791             | 0.12       |
| 10248 | 10248           | 6,798             | 0.09       | 6,360             | 0.09       | 6,315             | 0.08       |
| 10252 | 10252           | 16,716            | 0.22       | 16,812            | 0.23       | 16,503            | 0.22       |
| 10280 | 10280           | 18,744            | 0.25       | 18,967            | 0.26       | 19,240            | 0.26       |
| 10306 | 10306           | 12,795            | 0.17       | 12,568            | 0.17       | 12,356            | 0.17       |
| 10310 | 10310           | 4,763             | 0.06       | 4,635             | 0.06       | 4,812             | 0.06       |
| 10330 | 10330           | 22,016            | 0.30       | 21,407            | 0.29       | 21,764            | 0.29       |
| 10356 | 10356           | 8,580             | 0.12       | 8,400             | 0.11       | 8,279             | 0.11       |
| 10364 | 10364           | 7,328             | 0.10       | 7,265             | 0.10       | 7,521             | 0.10       |
| 10366 | 10366           | 16,799            | 0.23       | 16,717            | 0.23       | 16,508            | 0.22       |
| 10378 | 10378           | 15,218            | 0.20       | 14,797            | 0.20       | 14,533            | 0.20       |
| 10385 | 10385           | 16,783            | 0.23       | 15,304            | 0.21       | 15,796            | 0.21       |
| 10387 | 10387           | 8,631             | 0.12       | 8,712             | 0.12       | 8,724             | 0.12       |
| 10405 | 10405           | 11,476            | 0.15       | 11,398            | 0.15       | 11,285            | 0.15       |
| 10407 | 10407           | 9,897             | 0.13       | 9,308             | 0.13       | 8,883             | 0.12       |
| 10508 | 10508           | 16,556            | 0.22       | 15,941            | 0.22       | 16,173            | 0.22       |
| 10607 | 10607           | 27,551            | 0.37       | 27,062            | 0.37       | 27,064            | 0.36       |
| 10609 | 10609           | 23,529            | 0.32       | 22,869            | 0.31       | 23,466            | 0.32       |
| 10612 | 10612           | 28,580            | 0.38       | 28,281            | 0.38       | 28,529            | 0.38       |
| 10620 | 10620           | 9,014             | 0.12       | 9,024             | 0.12       | 9,320             | 0.13       |
| 10621 | 10621           | 25,831            | 0.35       | 25,675            | 0.35       | 25,914            | 0.35       |
| 10622 | 10622           | 29,969            | 0.40       | 29,608            | 0.40       | 29,747            | 0.40       |
| 10633 | 10633           | 11,980            | 0.16       | 11,836            | 0.16       | 11,837            | 0.16       |
| 10804 | 10804           | 10,716            | 0.14       | 10,652            | 0.14       | 10,602            | 0.14       |
| 10805 | 10805           | 4,375             | 0.06       | 4,347             | 0.06       | 4,320             | 0.06       |
| 10806 | 10806           | 13,426            | 0.18       | 13,205            | 0.18       | 13,261            | 0.18       |
| 16034 | 16034           | 11,093            | 0.15       | 11,084            | 0.15       | 11,456            | 0.15       |
| 16215 | 16215           | 4,768             | 0.06       | 4,637             | 0.06       | 4,414             | 0.06       |
| 17139 | 17139           | 12,388            | 0.17       | 12,187            | 0.16       | 12,025            | 0.16       |
| 19001 | 19001           | 232,786           | 3.13       | 226,446           | 3.06       | 223,368           | 3.00       |
| 19003 | 19003           | 132,968           | 1.79       | 129,077           | 1.74       | 130,169           | 1.75       |
| 19004 | 19004           | 60,821            | 0.82       | 60,690            | 0.82       | 60,130            | 0.81       |
| 29001 | 29001           | 556,196           | 7.48       | 569,141           | 7.68       | 579,278           | 7.79       |
| 29003 | 29003           | 202,234           | 2.72       | 207,834           | 2.81       | 210,390           | 2.83       |
| 39001 | 39001           | 908,639           | 12.22      | 891,364           | 12.03      | 891,811           | 11.99      |
| 39003 | 39003           | 356,872           | 4.80       | 349,612           | 4.72       | 349,646           | 4.70       |
| 39004 | 39004           | 44,859            | 0.60       | 44,761            | 0.60       | 44,876            | 0.60       |
| 69001 | 69001           | 1,579,791         | 21.24      | 1,578,899         | 21.31      | 1,592,207         | 21.41      |
| 69003 | 69003           | 674,032           | 9.06       | 682,916           | 9.22       | 688,628           | 9.26       |

**BWT -**  
**Basic sampling weight**

| Value              | Formatted Value            | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|--------------------|----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 4.053 – 6.883      | Minimum to 10th Percentile | 542                    | 6.14       | 1,471                  | 15.68      | 1,138                  | 13.07      |
| 7.009 – 9.374      | >10th to 25th Percentile   | 1,229                  | 13.92      | 864                    | 9.21       | 1,547                  | 17.77      |
| 9.549 – 31.760     | >25th to 50th Percentile   | 2,089                  | 23.66      | 2,854                  | 30.42      | 1,775                  | 20.38      |
| 32.243 – 103.355   | >50th to 75th Percentile   | 2,190                  | 24.81      | 2,156                  | 22.98      | 2,318                  | 26.62      |
| 104.573 – 235.108  | >75th to 90th Percentile   | 1,890                  | 21.41      | 1,223                  | 13.04      | 943                    | 10.83      |
| 241.113 – 1925.278 | >90th to 100th Percentile  | 888                    | 10.06      | 813                    | 8.67       | 987                    | 11.33      |
| Value              | Formatted Value            | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 4.053 – 6.883      | Minimum to 10th Percentile | 25,973                 | 0.35       | 58,550                 | 0.79       | 49,581                 | 0.67       |
| 7.009 – 9.374      | >10th to 25th Percentile   | 136,976                | 1.84       | 64,624                 | 0.87       | 177,476                | 2.39       |
| 9.549 – 31.760     | >25th to 50th Percentile   | 479,528                | 6.45       | 674,786                | 9.11       | 570,779                | 7.68       |
| 32.243 – 103.355   | >50th to 75th Percentile   | 1,246,366              | 16.76      | 1,095,778              | 14.79      | 1,273,372              | 17.12      |
| 104.573 – 235.108  | >75th to 90th Percentile   | 2,411,837              | 32.43      | 1,730,536              | 23.36      | 1,251,700              | 16.83      |
| 241.113 – 1925.278 | >90th to 100th Percentile  | 3,135,412              | 42.16      | 3,783,937              | 51.08      | 4,113,511              | 55.32      |

**FWRWT -**  
**Final quarterly weight**

| Value               | Formatted Value            | Q1 Count<br>Unweighted | Q1 Percent | Q2 Count<br>Unweighted | Q2 Percent | Q3 Count<br>Unweighted | Q3 Percent |
|---------------------|----------------------------|------------------------|------------|------------------------|------------|------------------------|------------|
| 12.860 – 31.493     | Minimum to 10th Percentile | 530                    | 6.00       | 1,195                  | 12.74      | 1,003                  | 11.52      |
| 31.887 – 84.427     | >10th to 25th Percentile   | 1,320                  | 14.95      | 1,403                  | 14.96      | 1,334                  | 15.32      |
| 84.915 – 269.018    | >25th to 50th Percentile   | 1,999                  | 22.64      | 2,601                  | 27.73      | 2,079                  | 23.87      |
| 271.260 – 830.096   | >50th to 75th Percentile   | 2,403                  | 27.22      | 1,947                  | 20.75      | 2,254                  | 25.88      |
| 840.015 – 2133.828  | >75th to 90th Percentile   | 1,669                  | 18.91      | 1,330                  | 14.18      | 1,233                  | 14.16      |
| 2180.934 – 17879.57 | >90th to 100th Percentile  | 907                    | 10.27      | 905                    | 9.65       | 805                    | 9.24       |
| Value               | Formatted Value            | Q1 Count<br>Weighted   | Q1 Percent | Q2 Count<br>Weighted   | Q2 Percent | Q3 Count<br>Weighted   | Q3 Percent |
| 12.860 – 31.493     | Minimum to 10th Percentile | 12,925                 | 0.17       | 24,594                 | 0.33       | 23,543                 | 0.32       |
| 31.887 – 84.427     | >10th to 25th Percentile   | 76,295                 | 1.03       | 75,110                 | 1.01       | 71,116                 | 0.96       |
| 84.915 – 269.018    | >25th to 50th Percentile   | 344,790                | 4.64       | 417,701                | 5.64       | 366,851                | 4.93       |
| 271.260 – 830.096   | >50th to 75th Percentile   | 1,174,640              | 15.80      | 866,962                | 11.70      | 1,115,688              | 15.00      |
| 840.015 – 2133.828  | >75th to 90th Percentile   | 2,120,809              | 28.52      | 1,670,646              | 22.55      | 1,681,775              | 22.62      |
| 2180.934 – 17879.57 | >90th to 100th Percentile  | 3,706,633              | 49.85      | 4,353,199              | 58.76      | 4,177,445              | 56.18      |

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## **APPENDIX A**

### **ANNOTATED QUESTIONNAIRES – QUARTERS I-III**

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# Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries  
eligible for health care coverage through  
the military health system

October 2018

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**Military Health Care Survey:**

**Adult Questionnaire**

**October 2018**

**Privacy Advisory**

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

**Authority:** 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

**Purpose:** This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

**Routine Uses:** None.

**Disclosure:** Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

## **SURVEY INSTRUCTIONS**

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

|                           |
|---------------------------|
| <b>SURVEY STARTS HERE</b> |
|---------------------------|

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

**Question 1: Are you the person whose name appears on the cover letter?**

**Variable name:** H19001

**Editing notes:** None

| <b>Response</b> | <b>Directions</b>   | <b>Value</b> | <b>Percent</b> |
|-----------------|---|--------------|----------------|
| Yes             | Go to Question 2  | 1            | 99.8%          |
| No              | Please give this questionnaire to the person addressed on the cover letter. | 2            | 0.2%           |

**Question 2: By which of the following health plans are you currently covered?****MARK ALL THAT APPLY****Variable names:** H19002A, H19002C, H19002F-H19002V**Editing notes:** None**Military Health Plans**

| <b>Response</b>  | <b>Variable Name</b> | <b>Percent Marked</b> |
|--|----------------------|-----------------------|
| TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)         | H19002A              | 44.2%                 |
| TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))                       | H19002C              | 11.7%                 |
| TRICARE Plus   | H19002N              | 0.8%                  |
| TRICARE for Life   | H19002O              | 32.4%                 |
| TRICARE Supplemental Insurance   | H19002P              | 0.5%                  |
| TRICARE Reserve Select   | H19002Q              | 3.4%                  |
| TRICARE Retired Reserve  | H19002S              | 1.2%                  |
| TRICARE Young Adult Prime  | H19002T              | 0.6%                  |
| TRICARE Young Adult Extra or Standard  | H19002V              | 0.6%                  |
| Uniformed Services Family Health Plan (USFHP)  | H19002K              | 1.8%                  |
| Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program) | H19002U              | 0.0%                  |

**Other Health Plans**

| <b>Response</b>  | <b>Variable Name</b> | <b>Percent Marked</b> |
|--|----------------------|-----------------------|
| Medicare (may include TRICARE for Life)                        | H19002F              | 30.3%                 |
| Federal Employees Health Benefit Program (FEHBP)               | H19002G              | 2.3%                  |
| Medicaid   | H19002H              | 0.9%                  |
| A civilian HMO (such as Kaiser)                                | H19002I              | 1.1%                  |
| Other civilian health insurance (such as Blue Cross)           | H19002J              | 6.0%                  |
| The Veterans Administration (VA)                               | H19002M              | 7.8%                  |
| Government health insurance from a country other than the U.S. | H19002R              | 0.1%                  |
| Not sure   | H19002L              | 5.6%                  |



**Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?****MARK ONLY ONE ANSWER****Variable name:** H19003**Editing notes:** See Note 1 and Note 1\_BQ1

| <b>Response</b>  | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|--|-------------------|--------------|----------------|
| TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)         |                   | 1            | 41.6%          |
| TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))                       |                   | 3            | 8.4%           |
| TRICARE Plus   |                   | 11           | 0.5%           |
| TRICARE for Life   |                   | 18           | 8.3%           |
| TRICARE Supplemental Insurance   |                   | 19           | 0.1%           |
| TRICARE Reserve Select   |                   | 12           | 3.1%           |
| TRICARE Retired Reserve  |                   | 14           | 0.5%           |
| TRICARE Young Adult Prime  |                   | 15           | 0.5%           |
| TRICARE Young Adult Extra or Standard  |                   | 17           | 0.4%           |
| Uniformed Services Family Health Plan (USFHP)  |                   | 9            | 1.4%           |
| Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program) |                   | 16           | 0.0%           |
| Medicare (may include TRICARE for Life)  |                   | 4            | 21.6%          |
| Federal Employees Health Benefit Program (FEHBP)   |                   | 5            | 1.4%           |
| Medicaid   |                   | 6            | 0.2%           |
| A civilian HMO (such as Kaiser)  |                   | 7            | 0.9%           |
| Other civilian health insurance (such as Blue Cross)   |                   | 8            | 4.1%           |
| The Veterans Administration (VA)   |                   | 10           | 3.9%           |
| Government health insurance from a country other than the U.S.                                 |                   | 13           | 0.1%           |
| Not sure   | Go to Question 8  | -5           | 3.1%           |
| Did not use any health plan in the last 12 months  | Go to Question 8  | -6           |                |

**For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.**

**Question 4: How many months or years in a row have you been in this health plan?****Variable name:** H19004**Editing notes:** See Note 1

| <b>Response</b>                            | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Less than 6 months                         | 1            | 1.6%           |
| At least 6 months but less than 12 months  | 2            | 4.5%           |
| At least 12 months but less than 24 months | 3            | 7.8%           |
| At least 2 years but less than 5 years     | 4            | 18.6%          |
| At least 5 years but less than 10 years    | 5            | 21.2%          |
| 10 or more years                           | 6            | 46.3%          |

**Question 5: Do you plan to continue to use the same health plan as of January 1, 2019 (for calendar year 2019)?**

**Variable name:** S19BQ01

**Editing notes:** See Note 1 and Note 1\_BQ1

| Response   | Directions       | Value | Percent |
|------------|------------------|-------|---------|
| Yes        | Go to Question 8 | 1     | 91.8%   |
| No         |                  | 2     | 4.5%    |
| Don't know | Go to Question 8 | -5    | 3.6%    |

**Question 6: Below is a list of reasons why some people switch their health insurance plan. Please mark if the statement was a reason you decided not to continue using the same plan for calendar year 2019.**

**Variable names:** S19BQ02A-S19BQ02L

**Editing notes:** See Note 1 and Note 1\_BQ1

| Response   | Variable Name | Value Yes | Value No | Percent Yes | Percent No |
|--|---------------|-----------|----------|-------------|------------|
| Life event (such as marriage/divorce), new jobs, retirement, or moved                                | S19BQ02A      | 1         | 2        | 40.3%       | 59.7%      |
| My employer offered new health plans   | S19BQ02B      | 1         | 2        | 7.7%        | 92.3%      |
| Your or your family's health needs changed   | S19BQ02C      | 1         | 2        | 3.0%        | 97.0%      |
| I had expensive medical bills for services not covered by my insurance                               | S19BQ02D      | 1         | 2        | 3.2%        | 96.8%      |
| You wanted a plan with a lower annual deductible   | S19BQ02E      | 1         | 2        | 3.3%        | 96.7%      |
| My doctor charged me more than my insurance would pay and I had to pay the difference                | S19BQ02F      | 1         | 2        | 4.0%        | 96.0%      |
| A doctor's office told me they do not accept my insurance  | S19BQ02G      | 1         | 2        | 4.0%        | 96.0%      |
| I had to contact my insurance company because they did not pay a bill promptly or denied payment     | S19BQ02H      | 1         | 2        | 3.5%        | 96.5%      |
| My copays (a fixed dollar amount for primary or specialty care visits) were more than I could afford | S19BQ02I      | 1         | 2        | 2.4%        | 97.6%      |
| I didn't have enough doctors to choose from within the network                                       | S19BQ02J      | 1         | 2        | 7.1%        | 92.9%      |
| My premiums or enrollment fees were more than I could afford   | S19BQ02K      | 1         | 2        | 1.5%        | 98.5%      |
| Other  | S19BQ02L      | 1         | 2        | 24.6%       | 75.4%      |

**Question 7: What health plan will you be covered by and use for calendar year 2019?****MARK ALL THAT APPLY****Variable names:** S19BQ03A-S19BQ03K**Editing notes:** See Note 1, Note 1\_BQ1, and Note 1\_BQ2**Military Health Plans**

| <b>Response</b>                                   | <b>Variable Name</b> | <b>Percent Marked</b> |
|---|----------------------|-----------------------|
| TRICARE Prime                                     | S19BQ03A             | 15.1%                 |
| TRICARE Select                                    | S19BQ03B             | 18.6%                 |
| US Family Health Plan (USFHP)                     | S19BQ03C             | 4.7%                  |
| Veterans Administration (VA)                      | S19BQ03D             | 4.5%                  |
| The Federal Employee Health Benefits Plan (FEHBP) | S19BQ03E             | 2.5%                  |
| Medicare and TRICARE for Life                     | S19BQ03F             | 22.0%                 |
| Medicaid  | S19BQ03G             | 0.2%                  |
| Other civilian insurance coverage                 | S19BQ03H             | 14.1%                 |
| Space available care at a military facility       | S19BQ03I             | 0.0%                  |
| Don't know  | S19BQ03J             | 5.8%                  |
| No insurance coverage                             | S19BQ03K             | 2.6%                  |

|   |
|---|
| <b>YOUR HEALTH CARE IN THE LAST 12 MONTHS</b> |
|---|

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

**Question 8: In the last 12 months, where did you go most often for your health care?**

**MARK ONLY ONE ANSWER**

**Variable name:** H19005

**Editing notes:** None

| Response  | Value | Percent |
|---|-------|---------|
| A military facility – This includes:<br>Military clinic<br>Military hospital<br>PRIMUS clinic<br>NAVCARE clinic | 1     | 35.6%   |
| A civilian facility – This includes:<br>Doctor's office<br>Clinic<br>Hospital<br>Civilian TRICARE contractor    | 2     | 56.2%   |
| Uniformed Services Family Health Plan facility (USFHP)  | 3     | 0.9%    |
| Veterans Affairs (VA) clinic or hospital  | 4     | 5.1%    |
| I went to none of the listed types of facilities in the last 12 months  | 5     | 2.2%    |

**Question 9: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?**

**Variable name:** H19006

**Editing notes:** See Note 2

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 43.2%   |
| No       | Go to Question 12 | 2     | 56.8%   |

**Question 10: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?**

**Variable name:** H19007

**Editing notes:** See Note 2

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.2%    |
| Sometimes   | 2     | 11.4%   |
| Usually   | 3     | 18.7%   |
| Always  | 4     | 67.6%   |
| I didn't need care right away for an illness, injury or condition in the last 12 months | -6    |         |

**Question 11: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?**

**Variable name:** H19008

**Editing notes:** See Note 2

| Response  | Value | Percent |
|---|-------|---------|
| Same day  | 1     | 64.1%   |
| 1 day   | 2     | 10.9%   |
| 2 days  | 3     | 6.7%    |
| 3 days  | 4     | 3.9%    |
| 4-7 days  | 5     | 6.4%    |
| 8-14 days   | 6     | 3.2%    |
| 15 days or longer   | 7     | 4.9%    |
| I didn't need care right away for an illness, injury or condition in the last 12 months | -6    |         |

**Question 12: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?**

**Variable name:** H19009

**Editing notes:** See Note 3

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 88.3%   |
| No       | Go to Question 15 | 2     | 11.7%   |

**Question 13: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?**

**Variable name:** H19010

**Editing notes:** See Note 3

| Response                                    | Value | Percent |
|---|-------|---------|
| Never                                       | 1     | 2.8%    |
| Sometimes                                   | 2     | 17.1%   |
| Usually                                     | 3     | 26.9%   |
| Always                                      | 4     | 53.2%   |
| I had no appointments in the last 12 months | -6    |         |

**Question 14: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?**

**Variable name:** H19011

**Editing notes:** See Note 3

| Response                                    | Value | Percent |
|---|-------|---------|
| Same day                                    | 1     | 8.4%    |
| 1 day                                       | 2     | 8.6%    |
| 2-3 days                                    | 3     | 21.5%   |
| 4-7 days                                    | 4     | 22.8%   |
| 8-14 days                                   | 5     | 17.9%   |
| 15-30 days                                  | 6     | 14.6%   |
| 31 days or longer                           | 7     | 6.1%    |
| I had no appointments in the last 12 months | -6    |         |

**Question 15: In the last 12 months, how many times did you go to an emergency room to get care for yourself?**

**Variable name:** H19012

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| None       | 1     | 72.9%   |
| 1          | 2     | 16.9%   |
| 2          | 3     | 6.6%    |
| 3          | 4     | 2.0%    |
| 4          | 5     | 1.0%    |
| 5 to 9     | 6     | 0.5%    |
| 10 or more | 7     | 0.2%    |

**Question 16: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?**

**Variable name:** H19013

**Editing notes:** See Note 4

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| None       | Go to Question 21 | 1     | 10.3%   |
| 1          |                   | 2     | 11.0%   |
| 2          |                   | 3     | 16.4%   |
| 3          |                   | 4     | 16.1%   |
| 4          |                   | 5     | 15.4%   |
| 5 to 9     |                   | 6     | 21.3%   |
| 10 or more |                   | 7     | 9.5%    |

**Question 17: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?**

**Variable name:** H19014

**Editing notes:** See Note 4

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 12.3%          |
| Sometimes       | 2            | 26.9%          |
| Usually         | 3            | 27.6%          |
| Always          | 4            | 33.2%          |

**Question 18: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?**

**Variable name:** H19015

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|-------------------|--------------|----------------|
| Yes             |                   | 1            | 60.6%          |
| No              | Go to Question 21 | 2            | 39.4%          |

**Question 19: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?**

**Variable name:** H19016

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Definitely yes  | 1            | 68.2%          |
| Somewhat yes    | 2            | 27.0%          |
| Somewhat no     | 3            | 3.7%           |
| Definitely no   | 4            | 1.2%           |

**Question 20: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?**

**Variable name:** H19017

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Definitely yes  | 1            | 59.9%          |
| Somewhat yes    | 2            | 30.9%          |
| Somewhat no     | 3            | 6.2%           |
| Definitely no   | 4            | 3.0%           |

**Question 21: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?**

**Variable name:** H19018

**Editing notes:** See Note 4

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| 0 – Worst health care possible        | 0     | 0.5%    |
| 1                                     | 1     | 0.3%    |
| 2                                     | 2     | 1.1%    |
| 3                                     | 3     | 1.4%    |
| 4                                     | 4     | 2.2%    |
| 5                                     | 5     | 5.4%    |
| 6                                     | 6     | 5.1%    |
| 7                                     | 7     | 11.1%   |
| 8                                     | 8     | 18.3%   |
| 9                                     | 9     | 21.9%   |
| 10 – Best health care possible        | 10    | 32.8%   |
| I had no visits in the last 12 months | -6    |         |

**Question 22: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?**

**Variable name:** H19033

**Editing notes:** See Note 4

| Response  | Value | Percent |
|-----------|-------|---------|
| Never     | 1     | 2.6%    |
| Sometimes | 2     | 14.3%   |
| Usually   | 3     | 32.3%   |
| Always    | 4     | 50.8%   |



**YOUR PERSONAL DOCTOR**

**Question 23: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?**

**Variable name:** H19019

**Editing notes:** See Note 6

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 78.9%   |
| No       | Go to Question 33 | 2     | 21.1%   |

**Question 24: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?**

**Variable name:** H19020

**Editing notes:** See Notes 6 and 7

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| None       | Go to Question 31 | 0     | 7.6%    |
| 1          |                   | 1     | 19.8%   |
| 2          |                   | 2     | 27.7%   |
| 3          |                   | 3     | 17.7%   |
| 4          |                   | 4     | 13.3%   |
| 5 to 9     |                   | 5     | 11.8%   |
| 10 or more |                   | 6     | 2.2%    |

**Question 25: In the last 12 months, how often did your personal doctor listen carefully to you?**

**Variable name:** H19021

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 1.1%    |
| Sometimes                             | 2     | 6.0%    |
| Usually                               | 3     | 16.4%   |
| Always                                | 4     | 76.5%   |
| I had no visits in the last 12 months | -6    |         |

**Question 26: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?**

**Variable name:** H19022

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 0.8%    |
| Sometimes                             | 2     | 4.1%    |
| Usually                               | 3     | 17.2%   |
| Always                                | 4     | 78.0%   |
| I had no visits in the last 12 months | -6    |         |

**Question 27: In the last 12 months, how often did your personal doctor show respect for what you had to say?**

**Variable name:** H19023

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 1.1%    |
| Sometimes                             | 2     | 4.6%    |
| Usually                               | 3     | 13.0%   |
| Always                                | 4     | 81.3%   |
| I had no visits in the last 12 months | -6    |         |

**Question 28: In the last 12 months, how often did your personal doctor spend enough time with you?**

**Variable name:** H19024

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 1.8%    |
| Sometimes                             | 2     | 6.9%    |
| Usually                               | 3     | 22.8%   |
| Always                                | 4     | 68.5%   |
| I had no visits in the last 12 months | -6    |         |

**Question 29: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?**

**Variable name:** H19025

**Editing notes:** See Notes 6, 7, and 8

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 78.4%   |
| No       | Go to Question 31 | 2     | 21.6%   |

**Question 30: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?**

**Variable name:** H19026

**Editing notes:** See Notes 6, 7, and 8

| Response  | Value | Percent |
|-----------|-------|---------|
| Never     | 1     | 7.1%    |
| Sometimes | 2     | 12.3%   |
| Usually   | 3     | 31.7%   |
| Always    | 4     | 49.0%   |

**Question 31: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?**

**Variable name:** H19027

**Editing notes:** See Note 6

| <b>Response</b>                    | <b>Value</b> | <b>Percent</b> |
|------------------------------------|--------------|----------------|
| 0 – Worst personal doctor possible | 0            | 0.7%           |
| 1                                  | 1            | 0.4%           |
| 2                                  | 2            | 0.7%           |
| 3                                  | 3            | 1.1%           |
| 4                                  | 4            | 1.4%           |
| 5                                  | 5            | 3.8%           |
| 6                                  | 6            | 3.1%           |
| 7                                  | 7            | 7.5%           |
| 8                                  | 8            | 14.2%          |
| 9                                  | 9            | 24.0%          |
| 10 – Best personal doctor possible | 10           | 43.0%          |
| I don't have a personal doctor     | -6           |                |

**Question 32: Did you have the same personal doctor before you joined this health plan?**

**Variable name:** S19009

**Editing notes:** See Notes 6 and 8\_01

| <b>Response</b> | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|-------------------|--------------|----------------|
| Yes             | Go to Question 34 | 1            | 32.9%          |
| No              |                   | 2            | 67.1%          |

**Question 33: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?**

**Variable name:** S19010

**Editing notes:** See Note 8\_01

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| A big problem   | 1            | 11.9%          |
| A small problem | 2            | 23.5%          |
| Not a problem   | 3            | 64.5%          |

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|--|
| <b>GETTING HEALTH CARE FROM A SPECIALIST</b> |
|--|

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

**Question 34:** Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

**Variable name:** H19028

**Editing notes:** See Note 9

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 63.8%   |
| No       | Go to Question 38 | 2     | 36.2%   |

**Question 35:** In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

**Variable name:** H19029

**Editing notes:** See Note 9

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 5.4%    |
| Sometimes  | 2     | 14.4%   |
| Usually  | 3     | 29.3%   |
| Always   | 4     | 51.0%   |
| I didn't need a specialist in the last 12 months | -6    |         |

**Question 36:** How many specialists have you seen in the last 12 months?

**Variable name:** H19030

**Editing notes:** See Notes 9 and 10

| Response              | Directions        | Value | Percent |
|-----------------------|-------------------|-------|---------|
| None                  | Go to Question 38 | 0     | 2.8%    |
| 1 specialist          |                   | 1     | 38.4%   |
| 2                     |                   | 2     | 32.5%   |
| 3                     |                   | 3     | 16.7%   |
| 4                     |                   | 4     | 5.9%    |
| 5 or more specialists |                   | 5     | 3.6%    |

**Question 37: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?**

**Variable name:** H19031

**Editing notes:** See Notes 9 and 10

| <b>Response</b>                                 | <b>Value</b> | <b>Percent</b> |
|---|--------------|----------------|
| 0 – Worst specialist possible                   | 0            | 0.5%           |
| 1   | 1            | 0.3%           |
| 2   | 2            | 0.7%           |
| 3   | 3            | 0.6%           |
| 4   | 4            | 1.1%           |
| 5   | 5            | 3.6%           |
| 6   | 6            | 3.4%           |
| 7   | 7            | 7.1%           |
| 8   | 8            | 14.1%          |
| 9   | 9            | 24.6%          |
| 10 – Best specialist possible                   | 10           | 44.1%          |
| I didn't see a specialist in the last 12 months | -6           |                |

|                         |
|-------------------------|
| <b>YOUR HEALTH PLAN</b> |
|-------------------------|

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

**Question 38:** In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?

**Variable name:** H19034

**Editing notes:** See Note 12

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 32.9%   |
| No       | Go to Question 40 | 2     | 67.1%   |

**Question 39:** In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?

**Variable name:** H19035

**Editing notes:** See Note 12

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 4.6%    |
| Sometimes   | 2     | 29.6%   |
| Usually   | 3     | 42.0%   |
| Always  | 4     | 23.7%   |
| I didn't look for information from my health plan in the last 12 months | -6    |         |

**Question 40:** Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?

**Variable name:** H19036

**Editing notes:** See Note 13

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 17.6%   |
| No       | Go to Question 42 | 2     | 82.4%   |

**Question 41:** In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?

**Variable name:** H19037

**Editing notes:** See Note 13

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 14.3%   |
| Sometimes  | 2     | 23.9%   |
| Usually  | 3     | 31.8%   |
| Always   | 4     | 30.0%   |
| I didn't need a health care service or equipment from my health plan in the last 12 months | -6    |         |

**Question 42: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?**

**Variable name:** H19038

**Editing notes:** See Note 14

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 20.5%   |
| No       | Go to Question 44 | 2     | 79.5%   |

**Question 43: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?**

**Variable name:** H19039

**Editing notes:** See Note 14

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 11.5%   |
| Sometimes  | 2     | 22.0%   |
| Usually  | 3     | 27.6%   |
| Always   | 4     | 38.8%   |
| I didn't need prescription medications from my health plan in the last 12 months | -6    |         |

**Question 44: In the last 12 months, did you try to get information or help from your health plan's customer service?**

**Variable name:** H19040

**Editing notes:** See Note 15

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 26.6%   |
| No       | Go to Question 47 | 2     | 73.4%   |

**Question 45: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?**

**Variable name:** H19041

**Editing notes:** See Note 15

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 7.3%    |
| Sometimes   | 2     | 21.6%   |
| Usually   | 3     | 28.2%   |
| Always  | 4     | 42.9%   |
| I didn't call my health plan's customer service in the last 12 months | -6    |         |

**Question 46: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?**

**Variable name:** H19042

**Editing notes:** See Note 15

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.5%    |
| Sometimes   | 2     | 7.5%    |
| Usually   | 3     | 21.5%   |
| Always  | 4     | 68.5%   |
| I didn't call my health plan's customer service in the last 12 months | -6    |         |

**Question 47: In the last 12 months, did your health plan give you any forms to fill out?**

**Variable name:** H19043

**Editing notes:** See Note 16

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 20.6%   |
| No       | Go to Question 49 | 2     | 79.4%   |

**Question 48: In the last 12 months, how often were the forms from your health plan easy to fill out?**

**Variable name:** H19044

**Editing notes:** See Note 16

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 3.6%    |
| Sometimes   | 2     | 11.2%   |
| Usually   | 3     | 43.4%   |
| Always  | 4     | 41.7%   |
| I didn't have any experiences with paperwork for my health plan in the last 12 months | -6    |         |

**Question 49: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?**

**Variable name:** H19045

**Editing notes:** See Note 17

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| Yes        |                   | 1     | 47.5%   |
| No         | Go to Question 52 | 2     | 33.2%   |
| Don't know | Go to Question 52 | -5    | 19.4%   |



**Question 50: In the last 12 months, how often did your health plan handle your claims quickly?**

**Variable name:** H19046

**Editing notes:** See Note 17

| <b>Response</b>                                  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Never  | 1            | 3.4%           |
| Sometimes  | 2            | 7.5%           |
| Usually  | 3            | 29.6%          |
| Always   | 4            | 44.8%          |
| Don't know                                       | -5           | 14.6%          |
| No claims were sent for me in the last 12 months | -6           |                |

**Question 51: In the last 12 months, how often did your health plan handle your claims correctly?**

**Variable name:** H19047

**Editing notes:** See Note 17

| <b>Response</b>                                  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Never  | 1            | 1.4%           |
| Sometimes  | 2            | 8.0%           |
| Usually  | 3            | 25.7%          |
| Always   | 4            | 50.9%          |
| Don't know                                       | -5           | 14.0%          |
| No claims were sent for me in the last 12 months | -6           |                |

**Question 52: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?**

**Variable name:** H19048

**Editing notes:** None

| <b>Response</b>                | <b>Value</b> | <b>Percent</b> |
|--------------------------------|--------------|----------------|
| 0 – Worst health plan possible | 0            | 0.6%           |
| 1                              | 1            | 0.4%           |
| 2                              | 2            | 0.8%           |
| 3                              | 3            | 1.5%           |
| 4                              | 4            | 1.7%           |
| 5                              | 5            | 6.4%           |
| 6                              | 6            | 5.3%           |
| 7                              | 7            | 11.3%          |
| 8                              | 8            | 17.5%          |
| 9                              | 9            | 21.3%          |
| 10 – Best health plan possible | 10           | 33.1%          |

|                        |
|------------------------|
| <b>PREVENTIVE CARE</b> |
|------------------------|

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

**Question 53: When did you last have a blood pressure reading?**

**Variable name:** H19049

**Editing notes:** None

| Response                | Value | Percent |
|-------------------------|-------|---------|
| Less than 12 months ago | 3     | 95.0%   |
| 1 to 2 years ago        | 2     | 3.4%    |
| More than 2 years ago   | 1     | 1.6%    |

**Question 54: Do you know if your blood pressure is too high?**

**Variable name:** H19050

**Editing notes:** None

| Response               | Value | Percent |
|------------------------|-------|---------|
| Yes, it is too high    | 1     | 17.3%   |
| No, it is not too high | 2     | 78.2%   |
| Don't know             | 3     | 4.5%    |

**Question 55: When did you last have a flu shot?**

**Variable name:** H19051

**Editing notes:** None

| Response                | Value | Percent |
|-------------------------|-------|---------|
| Less than 12 months ago | 4     | 69.0%   |
| 1 to 2 years ago        | 3     | 13.3%   |
| More than 2 years ago   | 2     | 10.7%   |
| Never had a flu shot    | 1     | 7.1%    |

**Question 56: Have you ever smoked at least 100 cigarettes in your entire life?**

**Variable name:** H19052

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| Yes        | 1     | 32.6%   |
| No         | 2     | 65.3%   |
| Don't know | -5    | 2.0%    |

**Question 57: Do you now smoke cigarettes or use tobacco every day, some days or not at all?**

**Variable name:** H19053

**Editing notes:** See Note 18

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| Every day  |                   | 4     | 5.5%    |
| Some days  |                   | 3     | 4.6%    |
| Not at all | Go to Question 62 | 2     | 89.6%   |
| Don't know | Go to Question 62 | -5    | 0.4%    |

**Question 58: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?**

**Variable name:** H19054

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 19.9%          |
| Sometimes       | 2            | 20.1%          |
| Usually         | 3            | 19.8%          |
| Always          | 4            | 40.1%          |

**Question 59: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.**

**Variable name:** H19055

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 45.4%          |
| Sometimes       | 2            | 23.1%          |
| Usually         | 3            | 14.9%          |
| Always          | 4            | 16.6%          |

**Question 60: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.**

**Variable name:** H19056

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 45.2%          |
| Sometimes       | 2            | 24.6%          |
| Usually         | 3            | 14.7%          |
| Always          | 4            | 15.5%          |

**Question 61: On the days you smoke or use tobacco products, what type of product do you smoke or use?**

**MARK ALL THAT APPLY**

**Variable names:** H19057A-H19057D

**Editing notes:** See Note 18

| Response  | Variable Name | Percent Marked |
|---|---------------|----------------|
| Cigarettes  | H19057A       | 58.5%          |
| Dip, chewing tobacco, snuff or snus   | H19057B       | 21.6%          |
| Cigars  | H19057C       | 12.1%          |
| Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.) | H19057D       | 5.2%           |

**Question 62: Do you now use electronic cigarettes every day, some days, or not at all?**

**Variable name:** S19BF4

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| Every day  | 1     | 1.5%    |
| Some days  | 2     | 2.1%    |
| Not at all | 3     | 96.0%   |
| Don't know | -5    | 0.4%    |

**Question 63: Are you male or female?**

**Variable name:** H19058

**Editing notes:** See Note 19A

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Male     | Go to Question 70 | 1     | 50.9%   |
| Female   |                   | 2     | 49.1%   |

**Question 64: When did you last have a Pap smear test?**

**Variable name:** H19059B

**Editing notes:** See Notes 19A and 19B

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Within the last 12 months             | 6     | 33.6%   |
| 1 to 2 years ago                      | 5     | 22.0%   |
| More than 2 but less than 3 years ago | 4     | 10.7%   |
| More than 3 but less than 5 years ago | 3     | 8.8%    |
| 5 or more years ago                   | 2     | 18.1%   |
| Never had a pap smear test            | 1     | 6.8%    |

**Question 65: Are you under age 40?****Variable name:** H19060**Editing notes:** See Notes 19A, 19B, and 20

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      | Go to Question 67 | 1     | 36.8%   |
| No       |                   | 2     | 63.2%   |

**Question 66: When was the last time your breasts were checked by mammography?****Variable name:** H19061**Editing notes:** See Notes 19A, 19B, and 20

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Within the last 12 months             | 5     | 63.6%   |
| 1 to 2 years ago                      | 4     | 17.4%   |
| More than 2 but less than 5 years ago | 3     | 8.4%    |
| 5 or more years ago                   | 2     | 7.1%    |
| Never had a mammogram                 | 1     | 3.5%    |

**Question 67: Have you been pregnant in the last 12 months or are you pregnant now?****Variable name:** H19062**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Directions        | Value | Percent |
|---|-------------------|-------|---------|
| Yes, I am currently pregnant  |                   | 1     | 2.7%    |
| No, I am not currently pregnant, but have been pregnant in the past 12 months     | Go to Question 69 | 2     | 4.5%    |
| No, I am not currently pregnant, and have not been pregnant in the past 12 months | Go to Question 70 | 3     | 92.8%   |

**Question 68: In what trimester is your pregnancy?****Variable name:** H19063**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Directions        | Value | Percent |
|---|-------------------|-------|---------|
| First trimester (up to 12 weeks after 1 <sup>st</sup> day of last period) | Go to Question 70 | 1     | 18.1%   |
| Second trimester (13 <sup>th</sup> through 27 <sup>th</sup> week)         |                   | 2     | 48.8%   |
| Third trimester (28 <sup>th</sup> week until delivery)                    |                   | 3     | 33.1%   |

**Question 69: In which trimester did you first receive prenatal care?****Variable name:** H19064**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Value | Percent |
|---|-------|---------|
| First trimester (up to 12 weeks after 1 <sup>st</sup> day of last period) | 4     | 87.2%   |
| Second trimester (13 <sup>th</sup> through 27 <sup>th</sup> week)         | 3     | 7.4%    |
| Third trimester (28 <sup>th</sup> week until delivery)                    | 2     | 3.1%    |
| Did not receive prenatal care   | 1     | 2.3%    |

|                  |
|------------------|
| <b>ABOUT YOU</b> |
|------------------|

**Question 70: Would you say that in general your health is excellent, very good, good, fair, or poor?**

**Variable name:** H19065

**Editing notes:** None

| Response  | Value | Percent |
|-----------|-------|---------|
| Excellent | 5     | 15.9%   |
| Very good | 4     | 37.6%   |
| Good      | 3     | 33.6%   |
| Fair      | 2     | 10.4%   |
| Poor      | 1     | 2.5%    |

**Question 71: Would you say that in general your mental or emotional health is excellent, very good, fair or poor?**

**Variable name:** S19B01

**Editing notes:** None

| Response  | Value | Percent |
|-----------|-------|---------|
| Excellent | 1     | 32.6%   |
| Very good | 2     | 32.6%   |
| Good      | 3     | 24.3%   |
| Fair      | 4     | 8.6%    |
| Poor      | 5     | 1.9%    |

**Question 72: How tall are you without your shoes on? Please give your answer in feet and inches.**

**Variable name:** H19071F, H19071I

**Editing notes:** See Note 23\_HT

| Response   | Example feet | Example inches | Percent of responses |
|--|--------------|----------------|----------------------|
| Please give your answer in feet and inches. Please write one number in each box. | 5            | 06             | 95.2%                |

**Question 73: How much do you weigh without your shoes on? Please give your answer in pounds.**

**Variable name:** H19072

**Editing notes:** See Note 23\_WT

| Response  | Example pounds | Percent of responses |
|---|----------------|----------------------|
| Please give your answer in pounds. Please write one number in each box. | 152            | 94.3%                |

**Question 74: What is the highest grade or level of school that you have completed?****Variable name:** SREDA**Editing notes:** None

| <b>Response</b>                        | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| 8 <sup>th</sup> grade or less          | 1            | 0.2%           |
| Some high school, but did not graduate | 2            | 1.1%           |
| High school graduate or GED            | 3            | 16.4%          |
| Some college or 2-year degree          | 4            | 40.1%          |
| 4-year college graduate                | 5            | 17.4%          |
| More than 4-year college degree        | 6            | 24.8%          |

**Question 75: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)****MARK ALL THAT APPLY****Variable names:** H19073A-H19073E, H19073**Editing notes:** See Note 24

| <b>Response</b>                         | <b>Variable Name</b> | <b>H19073 Value</b> | <b>Percent Marked</b> |
|---|----------------------|---------------------|-----------------------|
| No, not Spanish, Hispanic, or Latino    | H19073A              | 1                   | 86.3%                 |
| Yes, Mexican, Mexican American, Chicano | H19073B              | 2                   | 4.5%                  |
| Yes, Puerto Rican                       | H19073C              | 3                   | 2.6%                  |
| Yes, Cuban                              | H19073D              | 4                   | 0.5%                  |
| Yes, other Spanish, Hispanic, or Latino | H19073E              | 5                   | 4.0%                  |

**Question 76: What is your race?****MARK ALL THAT APPLY****Variable names:** SRRACEA-SRRACEE**Editing notes:** None

| <b>Response</b>   | <b>Variable Name</b> | <b>Percent Marked</b> |
|---|----------------------|-----------------------|
| White   | SRRACEA              | 78.4%                 |
| Black or African American   | SRRACEB              | 11.4%                 |
| American Indian or Alaska Native  | SRRACEC              | 3.0%                  |
| Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)     | SRRACED              | 7.2%                  |
| Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro) | SRRACEE              | 1.0%                  |

**Question 77: What is your age now?****Variable name:** SRAGE**Editing notes:** None

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| 18 to 24        | 1            | 12.7%          |
| 25 to 34        | 2            | 15.2%          |
| 35 to 44        | 3            | 12.3%          |
| 45 to 54        | 4            | 8.8%           |
| 55 to 64        | 5            | 19.8%          |
| 65 to 74        | 6            | 20.1%          |
| 75 or older     | 7            | 11.2%          |

**Question 78: Using a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?****Variable name:** S19011**Editing notes:** None

| <b>Response</b>            | <b>Value</b> | <b>Percent</b> |
|----------------------------|--------------|----------------|
| Strongly disagree          | 1            | 6.1%           |
| Disagree                   | 2            | 5.9%           |
| Neither agree nor disagree | 3            | 9.1%           |
| Agree                      | 4            | 38.4%          |
| Strongly agree             | 5            | 40.5%          |

**Question 79: Using a scale of 1 to 5, with 1 being “completely dissatisfied” and 5 being “completely satisfied”, how satisfied are you, overall, with the health care you received during your last visit?****Variable name:** S19014**Editing notes:** None

| <b>Response</b>                    | <b>Value</b> | <b>Percent</b> |
|------------------------------------|--------------|----------------|
| Completely dissatisfied            | 1            | 3.7%           |
| Somewhat dissatisfied              | 2            | 4.5%           |
| Neither satisfied nor dissatisfied | 3            | 6.9%           |
| Somewhat satisfied                 | 4            | 23.1%          |
| Completely satisfied               | 5            | 61.8%          |

**THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!****Your generous contribution will greatly aid efforts to improve the health of our military community.**





**A world-wide survey of beneficiaries eligible for health care coverage through the military health system**

# January 2019

***THIS PAGE HAS BEEN LEFT BLANK FOR DOUBLE-SIDED COPYING.***

**Military Health Care Survey:**

**Adult Questionnaire**

**January 2019**

**Privacy Advisory**

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

**Authority:** 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

**Purpose:** This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

**Routine Uses:** None.

**Disclosure:** Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

## **SURVEY INSTRUCTIONS**

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

|                           |
|---------------------------|
| <b>SURVEY STARTS HERE</b> |
|---------------------------|

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

**Question 1: Are you the person whose name appears on the cover letter?**

**Variable name:** H19001

**Editing notes:** None

| <b>Response</b> | <b>Directions</b>   | <b>Value</b> | <b>Percent</b> |
|-----------------|---|--------------|----------------|
| Yes             | Go to Question 2  | 1            | 99.8%          |
| No              | Please give this questionnaire to the person addressed on the cover letter. | 2            | 0.2%           |

**Question 2: By which of the following health plans are you currently covered?****MARK ALL THAT APPLY****Variable names:** H19002A, H19002C, H19002F-H19002V**Editing notes:** None**Military Health Plans**

| <b>Response</b>  | <b>Variable Name</b> | <b>Percent Marked</b> |
|--|----------------------|-----------------------|
| TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)         | H19002A              | 44.2%                 |
| TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))                       | H19002C              | 12.5%                 |
| TRICARE Plus   | H19002N              | 1.0%                  |
| TRICARE for Life   | H19002O              | 32.3%                 |
| TRICARE Supplemental Insurance   | H19002P              | 0.6%                  |
| TRICARE Reserve Select   | H19002Q              | 3.3%                  |
| TRICARE Retired Reserve  | H19002S              | 1.3%                  |
| TRICARE Young Adult Prime  | H19002T              | 0.2%                  |
| TRICARE Young Adult Select   | H19002V              | 0.5%                  |
| Uniformed Services Family Health Plan (USFHP)  | H19002K              | 1.8%                  |
| Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program) | H19002U              | 0.1%                  |

**Other Health Plans**

| <b>Response</b>  | <b>Variable Name</b> | <b>Percent Marked</b> |
|--|----------------------|-----------------------|
| Medicare   | H19002F              | 31.4%                 |
| Federal Employees Health Benefit Program (FEHBP)               | H19002G              | 2.9%                  |
| Medicaid or other state health insurance                       | H19002H              | 0.6%                  |
| A civilian HMO (such as Kaiser)                                | H19002I              | 1.3%                  |
| Other civilian health insurance (such as Blue Cross)           | H19002J              | 5.8%                  |
| The Veterans Administration (VA)                               | H19002M              | 9.3%                  |
| Government health insurance from a country other than the U.S. | H19002R              | 0.3%                  |
| Not sure   | H19002L              | 5.1%                  |

**Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?****MARK ONLY ONE ANSWER****Variable name:** H19003**Editing notes:** See Note 1

| <b>Response</b>  | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|--|-------------------|--------------|----------------|
| TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)         |                   | 1            | 41.9%          |
| TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))                       |                   | 3            | 8.9%           |
| TRICARE Plus   |                   | 11           | 0.8%           |
| TRICARE Supplemental Insurance   |                   | 19           | 0.2%           |
| TRICARE Reserve Select   |                   | 12           | 3.2%           |
| TRICARE Retired Reserve  |                   | 14           | 0.9%           |
| TRICARE Young Adult Prime  |                   | 15           | 0.1%           |
| TRICARE Young Adult Select   |                   | 17           | 0.4%           |
| Uniformed Services Family Health Plan (USFHP)  |                   | 9            | 1.8%           |
| Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program) |                   | 16           | 0.0%           |
| Medicare   |                   | 4            | 26.8%          |
| Federal Employees Health Benefit Program (FEHBP)   |                   | 5            | 1.6%           |
| Medicaid or other state health insurance   |                   | 6            | 0.2%           |
| A civilian HMO (such as Kaiser)  |                   | 7            | 1.2%           |
| Other civilian health insurance (such as Blue Cross)   |                   | 8            | 4.4%           |
| The Veterans Administration (VA)   |                   | 10           | 4.5%           |
| Government health insurance from a country other than the U.S.                                 |                   | 13           | 0.1%           |
| Not sure   | Go to Question 7  | -5           | 2.8%           |
| Did not use any health plan in the last 12 months  | Go to Question 7  | -6           |                |

**For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.**

**Question 4: How many months or years in a row have you been in this health plan?****Variable name:** H19004**Editing notes:** See Note 1

| <b>Response</b>                            | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Less than 6 months                         | 1            | 1.1%           |
| At least 6 months but less than 12 months  | 2            | 3.3%           |
| At least 12 months but less than 24 months | 3            | 8.9%           |
| At least 2 years but less than 5 years     | 4            | 19.0%          |
| At least 5 years but less than 10 years    | 5            | 20.6%          |
| 10 or more years                           | 6            | 47.2%          |

**Question 5: Are you covered by the same health plan beginning January 1, 2019 as the one you selected in Question 3?**

**Variable name:** S19BR01

**Editing notes:** See Notes 1 and 1\_BR1

| Response   | Directions       | Value | Percent |
|------------|------------------|-------|---------|
| Yes        | Go to Question 7 | 1     | 95.3%   |
| No         |                  | 2     | 2.7%    |
| Don't know | Go to Question 7 | -5    | 2.0%    |

**Question 6: Below is a list of reasons why some people switch their health insurance plan. Please mark if the statement was a reason you switched health plans for 2019.**

**Variable names:** S19BR02A-S19BR02L

**Editing notes:** See Notes 1 and 1\_BR1

| Response   | Variable Name | Percent |
|--|---------------|---------|
| Life event (such as marriage/divorce), new jobs, retirement, or moved                                | S19BR02A      | 32.5%   |
| My employer offered new health plans   | S19BR02B      | 12.3%   |
| My or my family's health needs changed   | S19BR02C      | 2.9%    |
| I had expensive medical bills for services not covered by my insurance                               | S19BR02D      | 1.9%    |
| I wanted a plan with a lower annual deductible   | S19BR02E      | 2.5%    |
| My doctor charged me more than my insurance would pay and I had to pay the difference                | S19BR02F      | 0.8%    |
| A doctor's office told me they do not accept my insurance  | S19BR02G      | 0.4%    |
| I had to contact my insurance company because they did not pay a bill promptly or denied payment     | S19BR02H      | 0.6%    |
| My copays (a fixed dollar amount for primary or specialty care visits) were more than I could afford | S19BR02I      | 3.8%    |
| I didn't have enough doctors to choose from within the network                                       | S19BR02J      | 4.9%    |
| My premiums or enrollment fees were more than I could afford   | S19BR02K      | 0.9%    |
| Other  | S19BR02L      | 20.9%   |



|   |
|---|
| <b>YOUR HEALTH CARE IN THE LAST 12 MONTHS</b> |
|---|

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

**Question 7: In the last 12 months, where did you go most often for your health care?**

**MARK ONLY ONE**

**Variable name:** H19005

**Editing notes:** None

| Response  | Value | Percent |
|---|-------|---------|
| A military facility – This includes:<br>Military clinic<br>Military hospital<br>PRIMUS clinic<br>NAVCARE clinic | 1     | 34.4%   |
| A civilian facility – This includes:<br>Doctor's office<br>Clinic<br>Hospital<br>Civilian TRICARE contractor    | 2     | 56.8%   |
| Uniformed Services Family Health Plan facility (USFHP)  | 3     | 1.0%    |
| Veterans Affairs (VA) clinic or hospital  | 4     | 5.5%    |
| I went to none of the listed types of facilities in the last 12 months  | 5     | 2.3%    |

**Question 8: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?**

**Variable name:** H19006

**Editing notes:** See Note 2

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 41.6%   |
| No       | Go to Question 11 | 2     | 58.4%   |

**Question 9: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?**

**Variable name:** H19007

**Editing notes:** See Note 2

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.9%    |
| Sometimes   | 2     | 11.4%   |
| Usually   | 3     | 18.1%   |
| Always  | 4     | 67.6%   |
| I didn't need care right away for an illness, injury or condition in the last 12 months | -6    |         |

**Question 10: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?**

**Variable name:** H19008

**Editing notes:** See Note 2

| Response  | Value | Percent |
|---|-------|---------|
| Same day  | 1     | 63.1%   |
| 1 day   | 2     | 11.7%   |
| 2 days  | 3     | 6.1%    |
| 3 days  | 4     | 3.0%    |
| 4-7 days  | 5     | 8.7%    |
| 8-14 days   | 6     | 3.3%    |
| 15 days or longer   | 7     | 4.2%    |
| I didn't need care right away for an illness, injury or condition in the last 12 months | -6    |         |

**Question 11: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?**

**Variable name:** H19009

**Editing notes:** See Note 3

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 88.6%   |
| No       | Go to Question 14 | 2     | 11.4%   |

**Question 12: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?**

**Variable name:** H19010

**Editing notes:** See Note 3

| Response                                    | Value | Percent |
|---|-------|---------|
| Never                                       | 1     | 3.3%    |
| Sometimes                                   | 2     | 17.5%   |
| Usually                                     | 3     | 28.2%   |
| Always                                      | 4     | 51.0%   |
| I had no appointments in the last 12 months | -6    |         |

**Question 13: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?**

**Variable name:** H19011

**Editing notes:** See Note 3

| Response                                    | Value | Percent |
|---|-------|---------|
| Same day                                    | 1     | 7.3%    |
| 1 day                                       | 2     | 9.1%    |
| 2-3 days                                    | 3     | 22.5%   |
| 4-7 days                                    | 4     | 21.5%   |
| 8-14 days                                   | 5     | 18.9%   |
| 15-30 days                                  | 6     | 15.2%   |
| 31 days or longer                           | 7     | 5.5%    |
| I had no appointments in the last 12 months | -6    |         |

**Question 14: In the last 12 months, how many times did you go to an emergency room to get care for yourself?**

**Variable name:** H19012

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| None       | 1     | 71.9%   |
| 1          | 2     | 19.3%   |
| 2          | 3     | 5.8%    |
| 3          | 4     | 1.4%    |
| 4          | 5     | 1.1%    |
| 5 to 9     | 6     | 0.5%    |
| 10 or more | 7     | 0.1%    |

**Question 15: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?**

**Variable name:** H19013

**Editing notes:** See Note 4

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| None       | Go to Question 20 | 1     | 9.9%    |
| 1          |                   | 2     | 11.2%   |
| 2          |                   | 3     | 16.6%   |
| 3          |                   | 4     | 16.7%   |
| 4          |                   | 5     | 14.6%   |
| 5 to 9     |                   | 6     | 21.9%   |
| 10 or more |                   | 7     | 9.2%    |

**Question 16: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?**

**Variable name:** H19014

**Editing notes:** See Note 4

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 12.5%          |
| Sometimes       | 2            | 24.5%          |
| Usually         | 3            | 30.1%          |
| Always          | 4            | 32.8%          |

**Question 17: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?**

**Variable name:** H19015

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|-------------------|--------------|----------------|
| Yes             |                   | 1            | 60.2%          |
| No              | Go to Question 20 | 2            | 39.8%          |

**Question 18: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?**

**Variable name:** H19016

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Definitely yes  | 1            | 68.7%          |
| Somewhat yes    | 2            | 27.6%          |
| Somewhat no     | 3            | 3.0%           |
| Definitely no   | 4            | 0.7%           |

**Question 19: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?**

**Variable name:** H19017

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Definitely yes  | 1            | 60.9%          |
| Somewhat yes    | 2            | 29.7%          |
| Somewhat no     | 3            | 6.2%           |
| Definitely no   | 4            | 3.2%           |

**Question 20: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?**

**Variable name:** H19018

**Editing notes:** See Note 4

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| 0 – Worst health care possible        | 0     | 0.6%    |
| 1                                     | 1     | 0.5%    |
| 2                                     | 2     | 0.7%    |
| 3                                     | 3     | 1.6%    |
| 4                                     | 4     | 1.9%    |
| 5                                     | 5     | 5.1%    |
| 6                                     | 6     | 5.5%    |
| 7                                     | 7     | 11.1%   |
| 8                                     | 8     | 19.4%   |
| 9                                     | 9     | 21.3%   |
| 10 – Best health care possible        | 10    | 32.4%   |
| I had no visits in the last 12 months | -6    |         |

**Question 21: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?**

**Variable name:** H19033

**Editing notes:** See Note 4

| Response  | Value | Percent |
|-----------|-------|---------|
| Never     | 1     | 3.4%    |
| Sometimes | 2     | 12.4%   |
| Usually   | 3     | 34.9%   |
| Always    | 4     | 49.3%   |

|                             |
|-----------------------------|
| <b>YOUR PERSONAL DOCTOR</b> |
|-----------------------------|

**Question 22: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?**

**Variable name:** H19019

**Editing notes:** See Note 6

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 79.1%   |
| No       | Go to Question 32 | 2     | 20.9%   |

**Question 23: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?**

**Variable name:** H19020

**Editing notes:** See Notes 6 and 7

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| None       | Go to Question 30 | 0     | 7.4%    |
| 1          |                   | 1     | 19.8%   |
| 2          |                   | 2     | 27.1%   |
| 3          |                   | 3     | 16.2%   |
| 4          |                   | 4     | 15.3%   |
| 5 to 9     |                   | 5     | 11.9%   |
| 10 or more |                   | 6     | 2.3%    |

**Question 24: In the last 12 months, how often did your personal doctor listen carefully to you?**

**Variable name:** H19021

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 0.4%    |
| Sometimes                             | 2     | 6.6%    |
| Usually                               | 3     | 17.3%   |
| Always                                | 4     | 75.6%   |
| I had no visits in the last 12 months | -6    |         |

**Question 25: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?**

**Variable name:** H19022

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 0.4%    |
| Sometimes                             | 2     | 3.4%    |
| Usually                               | 3     | 18.4%   |
| Always                                | 4     | 77.8%   |
| I had no visits in the last 12 months | -6    |         |

**Question 26: In the last 12 months, how often did your personal doctor show respect for what you had to say?**

**Variable name:** H19023

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 0.6%    |
| Sometimes                             | 2     | 4.4%    |
| Usually                               | 3     | 14.0%   |
| Always                                | 4     | 81.0%   |
| I had no visits in the last 12 months | -6    |         |

**Question 27: In the last 12 months, how often did your personal doctor spend enough time with you?**

**Variable name:** H19024

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 1.5%    |
| Sometimes                             | 2     | 6.3%    |
| Usually                               | 3     | 22.7%   |
| Always                                | 4     | 69.4%   |
| I had no visits in the last 12 months | -6    |         |

**Question 28: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?**

**Variable name:** H19025

**Editing notes:** See Notes 6, 7, and 8

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 77.7%   |
| No       | Go to Question 30 | 2     | 22.3%   |

**Question 29: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?**

**Variable name:** H19026

**Editing notes:** See Notes 6, 7, and 8

| Response  | Value | Percent |
|-----------|-------|---------|
| Never     | 1     | 6.6%    |
| Sometimes | 2     | 14.7%   |
| Usually   | 3     | 32.3%   |
| Always    | 4     | 46.4%   |

**Question 30: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?**

**Variable name:** H19027

**Editing notes:** See Note 6

| Response                           | Value | Percent |
|------------------------------------|-------|---------|
| 0 – Worst personal doctor possible | 0     | 0.3%    |
| 1                                  | 1     | 0.5%    |
| 2                                  | 2     | 0.3%    |
| 3                                  | 3     | 0.8%    |
| 4                                  | 4     | 1.3%    |
| 5                                  | 5     | 4.6%    |
| 6                                  | 6     | 3.0%    |
| 7                                  | 7     | 6.6%    |
| 8                                  | 8     | 16.0%   |
| 9                                  | 9     | 23.6%   |
| 10 – Best personal doctor possible | 10    | 43.2%   |
| I don't have a personal doctor     | -6    |         |

**Question 31: Did you have the same personal doctor before you joined this health plan?**

**Variable name:** S19009

**Editing notes:** See Notes 6 and 8\_01

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      | Go to Question 33 | 1     | 30.7%   |
| No       |                   | 2     | 69.3%   |

**Question 32: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?**

**Variable name:** S19010

**Editing notes:** See Note 8\_01

| Response        | Value | Percent |
|-----------------|-------|---------|
| A big problem   | 1     | 12.4%   |
| A small problem | 2     | 22.4%   |
| Not a problem   | 3     | 65.2%   |



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| <b>GETTING HEALTH CARE FROM A SPECIALIST</b> |
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When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

**Question 33:** Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

**Variable name:** H19028

**Editing notes:** See Note 9

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 64.2%   |
| No       | Go to Question 37 | 2     | 35.8%   |

**Question 34:** In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

**Variable name:** H19029

**Editing notes:** See Note 9

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 5.4%    |
| Sometimes  | 2     | 14.9%   |
| Usually  | 3     | 28.5%   |
| Always   | 4     | 51.3%   |
| I didn't need a specialist in the last 12 months | -6    |         |

**Question 35:** How many specialists have you seen in the last 12 months?

**Variable name:** H19030

**Editing notes:** See Notes 9 and 10

| Response              | Directions        | Value | Percent |
|-----------------------|-------------------|-------|---------|
| None                  | Go to Question 37 | 0     | 3.2%    |
| 1 specialist          |                   | 1     | 38.6%   |
| 2                     |                   | 2     | 29.9%   |
| 3                     |                   | 3     | 17.7%   |
| 4                     |                   | 4     | 6.7%    |
| 5 or more specialists |                   | 5     | 3.9%    |

**Question 36: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?**

**Variable name:** H19031

**Editing notes:** See Notes 9 and 10

| Response  | Value | Percent |
|---|-------|---------|
| 0 – Worst specialist possible                   | 0     | 0.4%    |
| 1   | 1     | 0.3%    |
| 2   | 2     | 0.3%    |
| 3   | 3     | 0.8%    |
| 4   | 4     | 0.6%    |
| 5   | 5     | 2.6%    |
| 6   | 6     | 3.4%    |
| 7   | 7     | 6.5%    |
| 8   | 8     | 14.7%   |
| 9   | 9     | 26.3%   |
| 10 – Best specialist possible                   | 10    | 44.2%   |
| I didn't see a specialist in the last 12 months | -6    |         |

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| <b>YOUR HEALTH PLAN</b> |
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The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

**Question 37: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?**

**Variable name:** H19034

**Editing notes:** See Note 12

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 33.8%   |
| No       | Go to Question 39 | 2     | 66.2%   |

**Question 38: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?**

**Variable name:** H19035

**Editing notes:** See Note 12

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 4.4%    |
| Sometimes   | 2     | 26.1%   |
| Usually   | 3     | 45.8%   |
| Always  | 4     | 23.8%   |
| I didn't look for information from my health plan in the last 12 months | -6    |         |

**Question 39: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?**

**Variable name:** H19036

**Editing notes:** See Note 13

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 18.5%   |
| No       | Go to Question 41 | 2     | 81.5%   |

**Question 40: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?**

**Variable name:** H19037

**Editing notes:** See Note 13

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 12.7%   |
| Sometimes  | 2     | 26.5%   |
| Usually  | 3     | 31.3%   |
| Always   | 4     | 29.6%   |
| I didn't need a health care service or equipment from my health plan in the last 12 months | -6    |         |

**Question 41: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?**

**Variable name:** H19038

**Editing notes:** See Note 14

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 22.8%   |
| No       | Go to Question 43 | 2     | 77.2%   |

**Question 42: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?**

**Variable name:** H19039

**Editing notes:** See Note 14

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 17.3%   |
| Sometimes  | 2     | 17.8%   |
| Usually  | 3     | 32.1%   |
| Always   | 4     | 32.8%   |
| I didn't need prescription medications from my health plan in the last 12 months | -6    |         |

**Question 43: In the last 12 months, did you try to get information or help from your health plan's customer service?**

**Variable name:** H19040

**Editing notes:** See Note 15

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 26.6%   |
| No       | Go to Question 46 | 2     | 73.4%   |

**Question 44: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?**

**Variable name:** H19041

**Editing notes:** See Note 15

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 5.4%    |
| Sometimes   | 2     | 20.7%   |
| Usually   | 3     | 30.6%   |
| Always  | 4     | 43.3%   |
| I didn't call my health plan's customer service in the last 12 months | -6    |         |

**Question 45: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?**

**Variable name:** H19042

**Editing notes:** See Note 15

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 1.5%    |
| Sometimes   | 2     | 7.5%    |
| Usually   | 3     | 21.3%   |
| Always  | 4     | 69.7%   |
| I didn't call my health plan's customer service in the last 12 months | -6    |         |

**Question 46: In the last 12 months, did your health plan give you any forms to fill out?**

**Variable name:** H19043

**Editing notes:** See Note 16

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 21.9%   |
| No       | Go to Question 48 | 2     | 78.1%   |

**Question 47: In the last 12 months, how often were the forms from your health plan easy to fill out?**

**Variable name:** H19044

**Editing notes:** See Note 16

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.5%    |
| Sometimes   | 2     | 11.7%   |
| Usually   | 3     | 45.5%   |
| Always  | 4     | 40.2%   |
| I didn't have any experiences with paperwork for my health plan in the last 12 months | -6    |         |

**Question 48: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?**

**Variable name:** H19045

**Editing notes:** See Note 17

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| Yes        |                   | 1     | 46.1%   |
| No         | Go to Question 51 | 2     | 33.2%   |
| Don't know | Go to Question 51 | -5    | 20.7%   |

**Question 49: In the last 12 months, how often did your health plan handle your claims quickly?**

**Variable name:** H19046

**Editing notes:** See Note 17

| <b>Response</b>                                  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Never  | 1            | 2.5%           |
| Sometimes  | 2            | 7.5%           |
| Usually  | 3            | 30.6%          |
| Always   | 4            | 44.1%          |
| Don't know                                       | -5           | 15.3%          |
| No claims were sent for me in the last 12 months | -6           |                |

**Question 50: In the last 12 months, how often did your health plan handle your claims correctly?**

**Variable name:** H19047

**Editing notes:** See Note 17

| <b>Response</b>                                  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Never  | 1            | 1.9%           |
| Sometimes  | 2            | 6.8%           |
| Usually  | 3            | 23.9%          |
| Always   | 4            | 52.8%          |
| Don't know                                       | -5           | 14.6%          |
| No claims were sent for me in the last 12 months | -6           |                |

**Question 51: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?**

**Variable name:** H19048

**Editing notes:** None

| <b>Response</b>                | <b>Value</b> | <b>Percent</b> |
|--------------------------------|--------------|----------------|
| 0 – Worst health plan possible | 0            | 0.6%           |
| 1                              | 1            | 0.6%           |
| 2                              | 2            | 0.8%           |
| 3                              | 3            | 1.7%           |
| 4                              | 4            | 1.5%           |
| 5                              | 5            | 5.9%           |
| 6                              | 6            | 5.5%           |
| 7                              | 7            | 10.7%          |
| 8                              | 8            | 19.0%          |
| 9                              | 9            | 21.6%          |
| 10 – Best health plan possible | 10           | 32.1%          |

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| <b>PREVENTIVE CARE</b> |
|------------------------|

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

**Question 52: When did you last have a blood pressure reading?**

**Variable name:** H19049

**Editing notes:** None

| Response                | Value | Percent |
|-------------------------|-------|---------|
| Less than 12 months ago | 3     | 95.1%   |
| 1 to 2 years ago        | 2     | 3.4%    |
| More than 2 years ago   | 1     | 1.4%    |

**Question 53: Do you know if your blood pressure is too high?**

**Variable name:** H19050

**Editing notes:** None

| Response               | Value | Percent |
|------------------------|-------|---------|
| Yes, it is too high    | 1     | 18.2%   |
| No, it is not too high | 2     | 76.2%   |
| Don't know             | 3     | 5.6%    |

**Question 54: When did you last have a flu shot?**

**Variable name:** H19051

**Editing notes:** None

| Response                | Value | Percent |
|-------------------------|-------|---------|
| Less than 12 months ago | 4     | 76.1%   |
| 1 to 2 years ago        | 3     | 7.5%    |
| More than 2 years ago   | 2     | 10.0%   |
| Never had a flu shot    | 1     | 6.4%    |

**Question 55: Have you ever smoked at least 100 cigarettes in your entire life?**

**Variable name:** H19052

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| Yes        | 1     | 33.2%   |
| No         | 2     | 64.9%   |
| Don't know | -5    | 1.9%    |

**Question 56: Do you now smoke cigarettes or use tobacco every day, some days or not at all?**

**Variable name:** H19053

**Editing notes:** See Note 18

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| Every day  |                   | 4     | 5.5%    |
| Some days  |                   | 3     | 4.2%    |
| Not at all | Go to Question 61 | 2     | 89.8%   |
| Don't know | Go to Question 61 | -5    | 0.5%    |

**Question 57: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?**

**Variable name:** H19054

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 17.4%          |
| Sometimes       | 2            | 22.6%          |
| Usually         | 3            | 23.2%          |
| Always          | 4            | 36.8%          |

**Question 58: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.**

**Variable name:** H19055

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 45.7%          |
| Sometimes       | 2            | 23.5%          |
| Usually         | 3            | 18.2%          |
| Always          | 4            | 12.6%          |

**Question 59: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.**

**Variable name:** H19056

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 45.6%          |
| Sometimes       | 2            | 27.4%          |
| Usually         | 3            | 14.4%          |
| Always          | 4            | 12.5%          |



**Question 60: On the days you smoke or use tobacco products, what type of product do you smoke or use?**

**MARK ALL THAT APPLY**

**Variable names:** H19057A-H19057D

**Editing notes:** See Note 18

| Response  | Variable Name | Percent Marked |
|---|---------------|----------------|
| Cigarettes  | H19057A       | 60.0%          |
| Dip, chewing tobacco, snuff or snus   | H19057B       | 24.5%          |
| Cigars  | H19057C       | 10.3%          |
| Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.) | H19057D       | 4.5%           |

**Question 61: Do you now use electronic cigarettes every day, some days, or not at all?**

**Variable name:** S19BF4

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| Every day  | 1     | 1.4%    |
| Some days  | 2     | 2.3%    |
| Not at all | 3     | 95.8%   |
| Don't know | -5    | 0.5%    |

**Question 62: Are you male or female?**

**Variable name:** H19058

**Editing notes:** See Note 19A

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Male     | Go to Question 69 | 1     | 52.5%   |
| Female   |                   | 2     | 47.5%   |

**Question 63: When did you last have a Pap smear test?**

**Variable name:** H19059B

**Editing notes:** See Notes 19A and 19B

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Within the last 12 months             | 6     | 30.3%   |
| 1 to 2 years ago                      | 5     | 23.7%   |
| More than 2 but less than 3 years ago | 4     | 11.1%   |
| More than 3 but less than 5 years ago | 3     | 9.5%    |
| 5 or more years ago                   | 2     | 19.0%   |
| Never had a pap smear test            | 1     | 6.4%    |

**Question 64: Are you under age 40?****Variable name:** H19060**Editing notes:** See Notes 19A, 19B, and 20

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      | Go to Question 66 | 1     | 34.8%   |
| No       |                   | 2     | 65.2%   |

**Question 65: When was the last time your breasts were checked by mammography?****Variable name:** H19061**Editing notes:** See Notes 19A, 19B, and 20

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Within the last 12 months             | 5     | 64.9%   |
| 1 to 2 years ago                      | 4     | 18.2%   |
| More than 2 but less than 5 years ago | 3     | 6.6%    |
| 5 or more years ago                   | 2     | 6.5%    |
| Never had a mammogram                 | 1     | 3.8%    |

**Question 66: Have you been pregnant in the last 12 months or are you pregnant now?****Variable name:** H19062**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Directions        | Value | Percent |
|---|-------------------|-------|---------|
| Yes, I am currently pregnant  |                   | 1     | 2.6%    |
| No, I am not currently pregnant, but have been pregnant in the past 12 months     | Go to Question 68 | 2     | 4.8%    |
| No, I am not currently pregnant, and have not been pregnant in the past 12 months | Go to Question 69 | 3     | 92.6%   |

**Question 67: In what trimester is your pregnancy?****Variable name:** H19063**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Directions        | Value | Percent |
|---|-------------------|-------|---------|
| First trimester (up to 12 weeks after 1 <sup>st</sup> day of last period) | Go to Question 69 | 1     | 31.3%   |
| Second trimester (13 <sup>th</sup> through 27 <sup>th</sup> week)         |                   | 2     | 26.2%   |
| Third trimester (28 <sup>th</sup> week until delivery)                    |                   | 3     | 42.5%   |

**Question 68: In which trimester did you first receive prenatal care?****Variable name:** H19064**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Value | Percent |
|---|-------|---------|
| First trimester (up to 12 weeks after 1 <sup>st</sup> day of last period) | 4     | 91.0%   |
| Second trimester (13 <sup>th</sup> through 27 <sup>th</sup> week)         | 3     | 4.3%    |
| Third trimester (28 <sup>th</sup> week until delivery)                    | 2     | 0.2%    |
| Did not receive prenatal care   | 1     | 4.5%    |

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| <b>ABOUT YOU</b> |
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**Question 69: Would you say that in general your health is excellent, very good, good, fair, or poor?**

**Variable name:** H19065

**Editing notes:** None

| Response  | Value | Percent |
|-----------|-------|---------|
| Excellent | 5     | 13.1%   |
| Very good | 4     | 36.6%   |
| Good      | 3     | 36.4%   |
| Fair      | 2     | 12.0%   |
| Poor      | 1     | 1.9%    |

**Question 70: Would you say that in general your mental or emotional health is excellent, very good, good, fair or poor?**

**Variable name:** S19B01

**Editing notes:**

| Response  | Value | Percent |
|-----------|-------|---------|
| Excellent | 1     | 28.2%   |
| Very good | 2     | 34.6%   |
| Good      | 3     | 24.9%   |
| Fair      | 4     | 9.3%    |
| Poor      | 5     | 2.9%    |

**Question 71: How tall are you without your shoes on? Please give your answer in feet and inches.**

**Variable name:** H19071F, H19071I

**Editing notes:** See Note 23\_HT

| Response   | Example feet | Example inches | Percent of responses |
|--|--------------|----------------|----------------------|
| Please give your answer in feet and inches. Please write one number in each box. | 5            | 06             | 94.9%                |

**Question 72: How much do you weigh without your shoes on? Please give your answer in pounds.**

**Variable name:** H19072

**Editing notes:** See Note 23\_WT

| Response  | Example pounds | Percent of responses |
|---|----------------|----------------------|
| Please give your answer in pounds. Please write one number in each box. | 152            | 95.3%                |

**Question 73: What is the highest grade or level of school that you have completed?****Variable name:** SREDA**Editing notes:** None

| <b>Response</b>                        | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| 8 <sup>th</sup> grade or less          | 1            | 0.3%           |
| Some high school, but did not graduate | 2            | 1.3%           |
| High school graduate or GED            | 3            | 18.2%          |
| Some college or 2-year degree          | 4            | 38.8%          |
| 4-year college graduate                | 5            | 18.9%          |
| More than 4-year college degree        | 6            | 22.5%          |

**Question 74: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)****MARK ALL THAT APPLY****Variable names:** H19073A-H19073E, H19073**Editing notes:** See Note 24

| <b>Response</b>                         | <b>Variable Name</b> | <b>H19073 Value</b> | <b>Percent Marked</b> |
|---|----------------------|---------------------|-----------------------|
| No, not Spanish, Hispanic, or Latino    | H19073A              | 1                   | 86.6%                 |
| Yes, Mexican, Mexican American, Chicano | H19073B              | 2                   | 4.3%                  |
| Yes, Puerto Rican                       | H19073C              | 3                   | 2.7%                  |
| Yes, Cuban                              | H19073D              | 4                   | 0.4%                  |
| Yes, other Spanish, Hispanic, or Latino | H19073E              | 5                   | 3.7%                  |

**Question 75: What is your race?****MARK ALL THAT APPLY****Variable names:** SRRACEA-SRRACEE**Editing notes:** None

| <b>Response</b>   | <b>Variable Name</b> | <b>Percent Marked</b> |
|---|----------------------|-----------------------|
| White   | SRRACEA              | 79.4%                 |
| Black or African American   | SRRACEB              | 11.1%                 |
| American Indian or Alaska Native  | SRRACEC              | 2.9%                  |
| Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)     | SRRACED              | 6.4%                  |
| Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro) | SRRACEE              | 1.0%                  |

**Question 76: What is your age now?**

**Variable name:** SRAGE

**Editing notes:** None

| Response    | Value | Percent |
|-------------|-------|---------|
| 18 to 24    | 1     | 12.2%   |
| 25 to 34    | 2     | 14.8%   |
| 35 to 44    | 3     | 11.3%   |
| 45 to 54    | 4     | 8.9%    |
| 55 to 64    | 5     | 21.0%   |
| 65 to 74    | 6     | 17.4%   |
| 75 or older | 7     | 14.4%   |

**Question 77: Using a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?**

**Variable name:** S19011

**Editing notes:** None

| Response                   | Value | Percent |
|----------------------------|-------|---------|
| Strongly disagree          | 1     | 5.3%    |
| Disagree                   | 2     | 5.0%    |
| Neither agree nor disagree | 3     | 9.5%    |
| Agree                      | 4     | 41.8%   |
| Strongly agree             | 5     | 38.4%   |

**Question 78: Using a scale of 1 to 5, with 1 being “completely dissatisfied” and 5 being “completely satisfied”, how satisfied are you, overall, with the health care you received during your last visit?**

**Variable name:** S19014

**Editing notes:** None

| Response                           | Value | Percent |
|------------------------------------|-------|---------|
| Completely dissatisfied            | 1     | 3.5%    |
| Somewhat dissatisfied              | 2     | 3.8%    |
| Neither satisfied nor dissatisfied | 3     | 7.5%    |
| Somewhat satisfied                 | 4     | 24.1%   |
| Completely satisfied               | 5     | 61.0%   |

**THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!**

**Your generous contribution will greatly aid efforts to improve the health of our military community.**

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## Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries  
eligible for health care coverage through  
the military health system

**March 2019**

**Military Health Care Survey:**

**Adult Questionnaire**

**March 2019**

**Privacy Advisory**

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

**Authority:** 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

**Purpose:** This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

**Routine Uses:** None.

**Disclosure:** Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.



## **SURVEY INSTRUCTIONS**

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

|                           |
|---------------------------|
| <b>SURVEY STARTS HERE</b> |
|---------------------------|

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

**Question 1: Are you the person whose name appears on the cover letter?**

**Variable name:** H19001

**Editing notes:** None

| <b>Response</b> | <b>Directions</b>   | <b>Value</b> | <b>Percent</b> |
|-----------------|---|--------------|----------------|
| Yes             | Go to Question 2  | 1            | 99.9%          |
| No              | Please give this questionnaire to the person addressed on the cover letter. | 2            | 0.1%           |

**Question 2: By which of the following health plans are you currently covered?****MARK ALL THAT APPLY****Variable names:** H19002A, H19002C, H19002F-H19002V**Editing notes:** None**Military Health Plans**

| <b>Response</b>  | <b>Variable Name</b> | <b>Percent Marked</b> |
|--|----------------------|-----------------------|
| TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)         | H19002A              | 43.8%                 |
| TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))                       | H19002C              | 13.8%                 |
| TRICARE Plus   | H19002N              | 1.4%                  |
| TRICARE for Life   | H19002O              | 32.1%                 |
| TRICARE Supplemental Insurance   | H19002P              | 0.3%                  |
| TRICARE Reserve Select   | H19002Q              | 3.4%                  |
| TRICARE Retired Reserve  | H19002S              | 2.0%                  |
| TRICARE Young Adult Prime  | H19002T              | 0.2%                  |
| TRICARE Young Adult Select   | H19002V              | 0.3%                  |
| Uniformed Services Family Health Plan (USFHP)  | H19002K              | 1.3%                  |
| Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program) | H19002U              | 0.2%                  |

**Other Health Plans**

| <b>Response</b>  | <b>Variable Name</b> | <b>Percent Marked</b> |
|--|----------------------|-----------------------|
| Medicare   | H19002F              | 32.0%                 |
| Federal Employees Health Benefit Program (FEHBP)               | H19002G              | 3.1%                  |
| Medicaid or other state health insurance                       | H19002H              | 0.4%                  |
| A civilian HMO (such as Kaiser)                                | H19002I              | 1.2%                  |
| Other civilian health insurance (such as Blue Cross)           | H19002J              | 6.1%                  |
| The Veterans Administration (VA)                               | H19002M              | 8.9%                  |
| Government health insurance from a country other than the U.S. | H19002R              | 0.3%                  |
| Not sure   | H19002L              | 5.9%                  |

**Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months?****MARK ONLY ONE ANSWER****Variable name:** H19003**Editing notes:** See Note 1

| <b>Response</b>  | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|--|-------------------|--------------|----------------|
| TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)         |                   | 1            | 39.2%          |
| TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))                       |                   | 3            | 9.1%           |
| TRICARE Plus   |                   | 11           | 1.2%           |
| TRICARE Supplemental Insurance   |                   | 19           | 0.1%           |
| TRICARE Reserve Select   |                   | 12           | 2.4%           |
| TRICARE Retired Reserve  |                   | 14           | 1.3%           |
| TRICARE Young Adult Prime  |                   | 15           | 0.1%           |
| TRICARE Young Adult Select   |                   | 17           | 0.2%           |
| Uniformed Services Family Health Plan (USFHP)  |                   | 9            | 1.2%           |
| Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program) |                   | 16           | 0.0%           |
| Medicare   |                   | 4            | 27.6%          |
| Federal Employees Health Benefit Program (FEHBP)   |                   | 5            | 1.6%           |
| Medicaid or other state health insurance   |                   | 6            | 0.3%           |
| A civilian HMO (such as Kaiser)  |                   | 7            | 0.8%           |
| Other civilian health insurance (such as Blue Cross)   |                   | 8            | 4.7%           |
| The Veterans Administration (VA)   |                   | 10           | 5.2%           |
| Government health insurance from a country other than the U.S.                                 |                   | 13           | 0.3%           |
| Not sure   | Go to Question 5  | -5           | 4.7%           |
| Did not use any health plan in the last 12 months  | Go to Question 5  | -6           |                |

**For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.**

**Question 4: How many months or years in a row have you been in this health plan?****Variable name:** H19004**Editing notes:** See Note 1

| <b>Response</b>                            | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Less than 6 months                         | 1            | 1.7%           |
| At least 6 months but less than 12 months  | 2            | 4.0%           |
| At least 12 months but less than 24 months | 3            | 7.8%           |
| At least 2 years but less than 5 years     | 4            | 17.2%          |
| At least 5 years but less than 10 years    | 5            | 21.8%          |
| 10 or more years                           | 6            | 47.6%          |

|   |
|---|
| <b>YOUR HEALTH CARE IN THE LAST 12 MONTHS</b> |
|---|

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

**Question 5: In the last 12 months, where did you go most often for your health care?**

**MARK ONLY ONE**

**Variable name:** H19005

**Editing notes:** None

| Response  | Value | Percent |
|---|-------|---------|
| A military facility – This includes:<br>Military clinic<br>Military hospital<br>PRIMUS clinic<br>NAVCARE clinic | 1     | 35.1%   |
| A civilian facility – This includes:<br>Doctor's office<br>Clinic<br>Hospital<br>Civilian TRICARE contractor    | 2     | 55.4%   |
| Uniformed Services Family Health Plan facility (USFHP)  | 3     | 0.5%    |
| Veterans Affairs (VA) clinic or hospital  | 4     | 6.1%    |
| I went to none of the listed types of facilities in the last 12 months  | 5     | 3.0%    |

**Question 6: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?**

**Variable name:** H19006

**Editing notes:** See Note 2

| Response | Directions       | Value | Percent |
|----------|------------------|-------|---------|
| Yes      |                  | 1     | 43.1%   |
| No       | Go to Question 9 | 2     | 56.9%   |

**Question 7: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?**

**Variable name:** H19007

**Editing notes:** See Note 2

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.7%    |
| Sometimes   | 2     | 9.4%    |
| Usually   | 3     | 19.3%   |
| Always  | 4     | 68.6%   |
| I didn't need care right away for an illness, injury or condition in the last 12 months | -6    |         |

# Annotated Questionnaire Quarter III

**Question 8: In the last 12 months, when you needed care right away for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?**

**Variable name:** H19008

**Editing notes:** See Note 2

| Response  | Value | Percent |
|---|-------|---------|
| Same day  | 1     | 64.0%   |
| 1 day   | 2     | 11.2%   |
| 2 days  | 3     | 7.0%    |
| 3 days  | 4     | 3.7%    |
| 4-7 days  | 5     | 6.0%    |
| 8-14 days   | 6     | 3.5%    |
| 15 days or longer   | 7     | 4.7%    |
| I didn't need care right away for an illness, injury or condition in the last 12 months | -6    |         |

**Question 9: In the last 12 months, not counting the times you needed health care right away, did you make any appointments for your health care at a doctor's office or clinic?**

**Variable name:** H19009

**Editing notes:** See Note 3

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 88.1%   |
| No       | Go to Question 12 | 2     | 11.9%   |

**Question 10: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?**

**Variable name:** H19010

**Editing notes:** See Note 3

| Response                                    | Value | Percent |
|---|-------|---------|
| Never                                       | 1     | 3.6%    |
| Sometimes                                   | 2     | 16.1%   |
| Usually                                     | 3     | 28.9%   |
| Always                                      | 4     | 51.4%   |
| I had no appointments in the last 12 months | -6    |         |

# Annotated Questionnaire Quarter III

**Question 11: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?**

**Variable name:** H19011

**Editing notes:** See Note 3

| Response                                    | Value | Percent |
|---|-------|---------|
| Same day                                    | 1     | 8.9%    |
| 1 day                                       | 2     | 8.5%    |
| 2-3 days                                    | 3     | 22.7%   |
| 4-7 days                                    | 4     | 20.0%   |
| 8-14 days                                   | 5     | 19.7%   |
| 15-30 days                                  | 6     | 13.1%   |
| 31 days or longer                           | 7     | 7.1%    |
| I had no appointments in the last 12 months | -6    |         |

**Question 12: In the last 12 months, how many times did you go to an emergency room to get care for yourself?**

**Variable name:** H19012

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| None       | 1     | 72.4%   |
| 1          | 2     | 17.2%   |
| 2          | 3     | 6.5%    |
| 3          | 4     | 2.0%    |
| 4          | 5     | 1.2%    |
| 5 to 9     | 6     | 0.4%    |
| 10 or more | 7     | 0.2%    |

**Question 13: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?**

**Variable name:** H19013

**Editing notes:** See Note 4

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| None       | Go to Question 18 | 1     | 10.6%   |
| 1          |                   | 2     | 11.5%   |
| 2          |                   | 3     | 18.7%   |
| 3          |                   | 4     | 15.0%   |
| 4          |                   | 5     | 14.2%   |
| 5 to 9     |                   | 6     | 20.5%   |
| 10 or more |                   | 7     | 9.5%    |

**Question 14: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?**

**Variable name:** H19014

**Editing notes:** See Note 4

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 12.8%          |
| Sometimes       | 2            | 26.4%          |
| Usually         | 3            | 28.9%          |
| Always          | 4            | 31.9%          |

**Question 15: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?**

**Variable name:** H19015

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Directions</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|-------------------|--------------|----------------|
| Yes             |                   | 1            | 62.2%          |
| No              | Go to Question 18 | 2            | 37.8%          |

**Question 16: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?**

**Variable name:** H19016

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Definitely yes  | 1            | 65.6%          |
| Somewhat yes    | 2            | 29.9%          |
| Somewhat no     | 3            | 3.0%           |
| Definitely no   | 4            | 1.4%           |

**Question 17: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?**

**Variable name:** H19017

**Editing notes:** See Notes 4 and 5

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Definitely yes  | 1            | 58.8%          |
| Somewhat yes    | 2            | 30.7%          |
| Somewhat no     | 3            | 6.3%           |
| Definitely no   | 4            | 4.1%           |



**Question 18: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?**

**Variable name:** H19018

**Editing notes:** None

| <b>Response</b>                       | <b>Value</b> | <b>Percent</b> |
|---------------------------------------|--------------|----------------|
| 0 – Worst health care possible        | 0            | 0.7%           |
| 1                                     | 1            | 0.4%           |
| 2                                     | 2            | 1.0%           |
| 3                                     | 3            | 1.6%           |
| 4                                     | 4            | 2.4%           |
| 5                                     | 5            | 4.8%           |
| 6                                     | 6            | 5.3%           |
| 7                                     | 7            | 10.5%          |
| 8                                     | 8            | 21.1%          |
| 9                                     | 9            | 21.0%          |
| 10 – Best health care possible        | 10           | 31.2%          |
| I had no visits in the last 12 months | -6           |                |

**Question 19: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?**

**Variable name:** H19033

**Editing notes:** None

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 3.5%           |
| Sometimes       | 2            | 14.1%          |
| Usually         | 3            | 33.1%          |
| Always          | 4            | 49.3%          |

|                             |
|-----------------------------|
| <b>YOUR PERSONAL DOCTOR</b> |
|-----------------------------|

**Question 20: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?**

**Variable name:** H19019

**Editing notes:** See Note 6

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 80.3%   |
| No       | Go to Question 30 | 2     | 19.7%   |

**Question 21: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?**

**Variable name:** H19020

**Editing notes:** See Notes 6 and 7

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| None       | Go to Question 28 | 0     | 7.5%    |
| 1          |                   | 1     | 21.7%   |
| 2          |                   | 2     | 25.2%   |
| 3          |                   | 3     | 18.1%   |
| 4          |                   | 4     | 14.7%   |
| 5 to 9     |                   | 5     | 10.9%   |
| 10 or more |                   | 6     | 2.0%    |

**Question 22: In the last 12 months, how often did your personal doctor listen carefully to you?**

**Variable name:** H19021

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 1.1%    |
| Sometimes                             | 2     | 4.7%    |
| Usually                               | 3     | 19.5%   |
| Always                                | 4     | 74.7%   |
| I had no visits in the last 12 months | -6    |         |

**Question 23: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?**

**Variable name:** H19022

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 0.8%    |
| Sometimes                             | 2     | 3.3%    |
| Usually                               | 3     | 19.9%   |
| Always                                | 4     | 76.0%   |
| I had no visits in the last 12 months | -6    |         |

**Question 24: In the last 12 months, how often did your personal doctor show respect for what you had to say?**

**Variable name:** H19023

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 0.8%    |
| Sometimes                             | 2     | 3.6%    |
| Usually                               | 3     | 13.5%   |
| Always                                | 4     | 82.1%   |
| I had no visits in the last 12 months | -6    |         |

**Question 25: In the last 12 months, how often did your personal doctor spend enough time with you?**

**Variable name:** H19024

**Editing notes:** See Notes 6 and 7

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Never                                 | 1     | 1.8%    |
| Sometimes                             | 2     | 5.8%    |
| Usually                               | 3     | 23.1%   |
| Always                                | 4     | 69.2%   |
| I had no visits in the last 12 months | -6    |         |

**Question 26: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?**

**Variable name:** H19025

**Editing notes:** See Notes 6, 7, and 8

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 77.5%   |
| No       | Go to Question 28 | 2     | 22.5%   |

**Question 27: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?**

**Variable name:** H19026

**Editing notes:** See Notes 6, 7, and 8

| Response  | Value | Percent |
|-----------|-------|---------|
| Never     | 1     | 7.1%    |
| Sometimes | 2     | 14.3%   |
| Usually   | 3     | 31.0%   |
| Always    | 4     | 47.6%   |

**Question 28: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?**

**Variable name:** H19027

**Editing notes:** See Note 6

| Response                           | Value | Percent |
|------------------------------------|-------|---------|
| 0 – Worst personal doctor possible | 0     | 0.9%    |
| 1                                  | 1     | 0.3%    |
| 2                                  | 2     | 0.7%    |
| 3                                  | 3     | 1.0%    |
| 4                                  | 4     | 1.2%    |
| 5                                  | 5     | 3.0%    |
| 6                                  | 6     | 2.6%    |
| 7                                  | 7     | 7.2%    |
| 8                                  | 8     | 14.9%   |
| 9                                  | 9     | 25.1%   |
| 10 – Best personal doctor possible | 10    | 43.0%   |
| I don't have a personal doctor     | -6    |         |

**Question 29: Did you have the same personal doctor before you joined this health plan?**

**Variable name:** S19009

**Editing notes:** See Notes 6 and 8\_01

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      | Go to Question 31 | 1     | 31.5%   |
| No       |                   | 2     | 68.5%   |

**Question 30: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?**

**Variable name:** S19010

**Editing notes:** See Note 8\_01

| Response        | Value | Percent |
|-----------------|-------|---------|
| A big problem   | 1     | 13.0%   |
| A small problem | 2     | 21.9%   |
| Not a problem   | 3     | 65.1%   |

|  |
|--|
| <b>GETTING HEALTH CARE FROM A SPECIALIST</b> |
|--|

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

**Question 31:** Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?

**Variable name:** H19028

**Editing notes:** See Note 9

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 64.6%   |
| No       | Go to Question 35 | 2     | 35.4%   |

**Question 32:** In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?

**Variable name:** H19029

**Editing notes:** See Note 9

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 5.6%    |
| Sometimes  | 2     | 13.8%   |
| Usually  | 3     | 30.4%   |
| Always   | 4     | 50.2%   |
| I didn't need a specialist in the last 12 months | -6    |         |

**Question 33:** How many specialists have you seen in the last 12 months?

**Variable name:** H19030

**Editing notes:** See Notes 9 and 10

| Response              | Directions        | Value | Percent |
|-----------------------|-------------------|-------|---------|
| None                  | Go to Question 35 | 0     | 2.2%    |
| 1 specialist          |                   | 1     | 36.3%   |
| 2                     |                   | 2     | 33.3%   |
| 3                     |                   | 3     | 15.1%   |
| 4                     |                   | 4     | 8.7%    |
| 5 or more specialists |                   | 5     | 4.4%    |

**Question 34: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?**

**Variable name:** H19031

**Editing notes:** See Notes 9 and 10

| Response  | Value | Percent |
|---|-------|---------|
| 0 – Worst specialist possible                   | 0     | 0.4%    |
| 1   | 1     | 0.4%    |
| 2   | 2     | 0.5%    |
| 3   | 3     | 1.0%    |
| 4   | 4     | 1.2%    |
| 5   | 5     | 3.7%    |
| 6   | 6     | 3.7%    |
| 7   | 7     | 7.7%    |
| 8   | 8     | 14.7%   |
| 9   | 9     | 25.1%   |
| 10 – Best specialist possible                   | 10    | 41.5%   |
| I didn't see a specialist in the last 12 months | -6    |         |

**Question 35: Would you say that in general your mental or emotional health is excellent, very good, good, fair, or poor?**

**Variable name:** S19B01

**Editing notes:** None

| Response  | Value | Percent |
|-----------|-------|---------|
| Excellent | 1     | 37.7%   |
| Very good | 2     | 30.8%   |
| Good      | 3     | 19.4%   |
| Fair      | 4     | 9.3%    |
| Poor      | 5     | 2.9%    |

**Question 36: In the last 12 months, did you need any treatment or counseling for a personal or family problem?**

**Variable name:** S19B02

**Editing notes:** See Note 10\_B1

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 13.8%   |
| No       | Go to Question 39 | 2     | 86.2%   |

**Question 37: In the last 12 months, how much of a problem, if any, was it to get the treatment or counseling you needed through your health plan?**

**Variable name:** S19B03

**Editing notes:** See Note 10\_B1

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| A big problem   | 1            | 21.2%          |
| A small problem | 2            | 21.6%          |
| Not a problem   | 3            | 57.2%          |

**Question 38: Using any number from 0 to 10 where 0 is the worst treatment or counseling possible and 10 is the best treatment or counseling possible, what number would you use to rate your treatment or counseling in the last 12 months?**

**Variable name:** S19B04

**Editing notes:** See Note 10\_B1

| <b>Response</b>  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| 0 – Worst treatment or counseling possible             | 0            | 4.8%           |
| 1  | 1            | 2.3%           |
| 2  | 2            | 1.2%           |
| 3  | 3            | 2.0%           |
| 4  | 4            | 4.3%           |
| 5  | 5            | 13.5%          |
| 6  | 6            | 8.0%           |
| 7  | 7            | 10.1%          |
| 8  | 8            | 12.7%          |
| 9  | 9            | 12.5%          |
| 10 – Best treatment or counseling possible             | 10           | 28.6%          |
| I had no treatment or counseling in the last 12 months | -6           |                |

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| <b>YOUR HEALTH PLAN</b> |
|-------------------------|

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

**Question 39:** In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?

**Variable name:** H19034

**Editing notes:** See Note 12

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 32.4%   |
| No       | Go to Question 41 | 2     | 67.6%   |

**Question 40:** In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?

**Variable name:** H19035

**Editing notes:** See Note 12

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 3.4%    |
| Sometimes   | 2     | 31.9%   |
| Usually   | 3     | 48.1%   |
| Always  | 4     | 16.6%   |
| I didn't look for information from my health plan in the last 12 months | -6    |         |

**Question 41:** Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?

**Variable name:** H19036

**Editing notes:** See Note 13

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 17.3%   |
| No       | Go to Question 43 | 2     | 82.7%   |

**Question 42:** In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?

**Variable name:** H19037

**Editing notes:** See Note 13

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 15.4%   |
| Sometimes  | 2     | 24.4%   |
| Usually  | 3     | 33.1%   |
| Always   | 4     | 27.2%   |
| I didn't need a health care service or equipment from my health plan in the last 12 months | -6    |         |



**Question 43: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?**

**Variable name:** H19038

**Editing notes:** See Note 14

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 19.2%   |
| No       | Go to Question 45 | 2     | 80.8%   |

**Question 44: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?**

**Variable name:** H19039

**Editing notes:** See Note 14

| Response   | Value | Percent |
|--|-------|---------|
| Never  | 1     | 11.2%   |
| Sometimes  | 2     | 20.2%   |
| Usually  | 3     | 31.0%   |
| Always   | 4     | 37.5%   |
| I didn't need prescription medications from my health plan in the last 12 months | -6    |         |

**Question 45: In the last 12 months, did you try to get information or help from your health plan's customer service?**

**Variable name:** H19040

**Editing notes:** See Note 15

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 26.5%   |
| No       | Go to Question 48 | 2     | 73.5%   |

**Question 46: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?**

**Variable name:** H19041

**Editing notes:** See Note 15

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 6.3%    |
| Sometimes   | 2     | 19.8%   |
| Usually   | 3     | 30.6%   |
| Always  | 4     | 43.2%   |
| I didn't call my health plan's customer service in the last 12 months | -6    |         |

**Question 47: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?**

**Variable name:** H19042

**Editing notes:** See Note 15

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.3%    |
| Sometimes   | 2     | 8.7%    |
| Usually   | 3     | 22.1%   |
| Always  | 4     | 66.9%   |
| I didn't call my health plan's customer service in the last 12 months | -6    |         |

**Question 48: In the last 12 months, did your health plan give you any forms to fill out?**

**Variable name:** H19043

**Editing notes:** See Note 16

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      |                   | 1     | 23.2%   |
| No       | Go to Question 50 | 2     | 76.8%   |

**Question 49: In the last 12 months, how often were the forms from your health plan easy to fill out?**

**Variable name:** H19044

**Editing notes:** See Note 16

| Response  | Value | Percent |
|---|-------|---------|
| Never   | 1     | 2.7%    |
| Sometimes   | 2     | 13.4%   |
| Usually   | 3     | 41.4%   |
| Always  | 4     | 42.5%   |
| I didn't have any experiences with paperwork for my health plan in the last 12 months | -6    |         |

**Question 50: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?**

**Variable name:** H19045

**Editing notes:** See Note 17

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| Yes        |                   | 1     | 47.4%   |
| No         | Go to Question 53 | 2     | 32.2%   |
| Don't know | Go to Question 53 | -5    | 20.4%   |

**Question 51: In the last 12 months, how often did your health plan handle your claims quickly?**

**Variable name:** H19046

**Editing notes:** See Note 17

| <b>Response</b>                                  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Never  | 1            | 4.7%           |
| Sometimes  | 2            | 8.2%           |
| Usually  | 3            | 29.8%          |
| Always   | 4            | 42.2%          |
| Don't know                                       | -5           | 15.1%          |
| No claims were sent for me in the last 12 months | -6           |                |

**Question 52: In the last 12 months, how often did your health plan handle your claims correctly?**

**Variable name:** H19047

**Editing notes:** See Note 17

| <b>Response</b>                                  | <b>Value</b> | <b>Percent</b> |
|--|--------------|----------------|
| Never  | 1            | 3.9%           |
| Sometimes  | 2            | 5.9%           |
| Usually  | 3            | 27.1%          |
| Always   | 4            | 50.5%          |
| Don't know                                       | -5           | 12.5%          |
| No claims were sent for me in the last 12 months | -6           |                |

**Question 53: Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?**

**Variable name:** H19048

**Editing notes:** None

| <b>Response</b>                | <b>Value</b> | <b>Percent</b> |
|--------------------------------|--------------|----------------|
| 0 – Worst health plan possible | 0            | 0.7%           |
| 1                              | 1            | 1.0%           |
| 2                              | 2            | 0.7%           |
| 3                              | 3            | 1.4%           |
| 4                              | 4            | 1.9%           |
| 5                              | 5            | 6.0%           |
| 6                              | 6            | 5.2%           |
| 7                              | 7            | 12.5%          |
| 8                              | 8            | 18.8%          |
| 9                              | 9            | 23.8%          |
| 10 – Best health plan possible | 10           | 28.2%          |

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| <b>PREVENTIVE CARE</b> |
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Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

**Question 54: When did you last have a blood pressure reading?**

**Variable name:** H19049

**Editing notes:** None

| Response                | Value | Percent |
|-------------------------|-------|---------|
| Less than 12 months ago | 3     | 94.4%   |
| 1 to 2 years ago        | 2     | 4.2%    |
| More than 2 years ago   | 1     | 1.5%    |

**Question 55: Do you know if your blood pressure is too high?**

**Variable name:** H19050

**Editing notes:** None

| Response               | Value | Percent |
|------------------------|-------|---------|
| Yes, it is too high    | 1     | 16.2%   |
| No, it is not too high | 2     | 78.0%   |
| Don't know             | 3     | 5.8%    |

**Question 56: When did you last have a flu shot?**

**Variable name:** H19051

**Editing notes:** None

| Response                | Value | Percent |
|-------------------------|-------|---------|
| Less than 12 months ago | 4     | 75.4%   |
| 1 to 2 years ago        | 3     | 7.5%    |
| More than 2 years ago   | 2     | 11.7%   |
| Never had a flu shot    | 1     | 5.5%    |

**Question 57: Have you ever smoked at least 100 cigarettes in your entire life?**

**Variable name:** H19052

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| Yes        | 1     | 31.8%   |
| No         | 2     | 66.4%   |
| Don't know | -5    | 1.7%    |

**Question 58: Do you now smoke cigarettes or use tobacco every day, some days or not at all?**

**Variable name:** H19053

**Editing notes:** See Note 18

| Response   | Directions        | Value | Percent |
|------------|-------------------|-------|---------|
| Every day  |                   | 4     | 5.4%    |
| Some days  |                   | 3     | 4.0%    |
| Not at all | Go to Question 63 | 2     | 90.1%   |
| Don't know | Go to Question 63 | -5    | 0.4%    |

**Question 59: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?**

**Variable name:** H19054

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 22.3%          |
| Sometimes       | 2            | 21.0%          |
| Usually         | 3            | 23.8%          |
| Always          | 4            | 32.8%          |

**Question 60: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.**

**Variable name:** H19055

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 39.3%          |
| Sometimes       | 2            | 27.0%          |
| Usually         | 3            | 16.4%          |
| Always          | 4            | 17.3%          |

**Question 61: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.**

**Variable name:** H19056

**Editing notes:** See Note 18

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| Never           | 1            | 41.2%          |
| Sometimes       | 2            | 24.6%          |
| Usually         | 3            | 18.9%          |
| Always          | 4            | 15.3%          |

**Question 62: On the days you smoke or use tobacco products, what type of product do you smoke or use?**

**MARK ALL THAT APPLY**

**Variable names:** H19057A-H19057D

**Editing notes:** See Note 18

| Response  | Variable Name | Percent Marked |
|---|---------------|----------------|
| Cigarettes  | H19057A       | 59.9%          |
| Dip, chewing tobacco, snuff or snus   | H19057B       | 17.2%          |
| Cigars  | H19057C       | 16.0%          |
| Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.) | H19057D       | 2.2%           |

**Question 63: Do you now use electronic cigarettes every day, some days, or not at all?**

**Variable name:** S19BF4

**Editing notes:** None

| Response   | Value | Percent |
|------------|-------|---------|
| Every day  | 1     | 1.6%    |
| Some days  | 2     | 2.5%    |
| Not at all | 3     | 95.7%   |
| Don't know | -5    | 0.2%    |

**Question 64: Are you male or female?**

**Variable name:** H19058

**Editing notes:** See Note 19A

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Male     | Go to Question 71 | 1     | 48.8%   |
| Female   |                   | 2     | 51.2%   |

**Question 65: When did you last have a Pap smear test?**

**Variable name:** H19059B

**Editing notes:** See Notes 19A and 19B

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Within the last 12 months             | 6     | 31.6%   |
| 1 to 2 years ago                      | 5     | 22.6%   |
| More than 2 but less than 3 years ago | 4     | 11.0%   |
| More than 3 but less than 5 years ago | 3     | 9.0%    |
| 5 or more years ago                   | 2     | 19.3%   |
| Never had a pap smear test            | 1     | 6.4%    |

**Question 66: Are you under age 40?****Variable name:** H19060**Editing notes:** See Notes 19A, 19B, and 20

| Response | Directions        | Value | Percent |
|----------|-------------------|-------|---------|
| Yes      | Go to Question 68 | 1     | 33.9%   |
| No       |                   | 2     | 66.1%   |

**Question 67: When was the last time your breasts were checked by mammography?****Variable name:** H19061**Editing notes:** See Notes 19A, 19B, and 20

| Response                              | Value | Percent |
|---------------------------------------|-------|---------|
| Within the last 12 months             | 5     | 65.2%   |
| 1 to 2 years ago                      | 4     | 15.1%   |
| More than 2 but less than 5 years ago | 3     | 7.6%    |
| 5 or more years ago                   | 2     | 8.2%    |
| Never had a mammogram                 | 1     | 3.9%    |

**Question 68: Have you been pregnant in the last 12 months or are you pregnant now?****Variable name:** H19062**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Directions        | Value | Percent |
|---|-------------------|-------|---------|
| Yes, I am currently pregnant  |                   | 1     | 2.5%    |
| No, I am not currently pregnant, but have been pregnant in the past 12 months     | Go to Question 70 | 2     | 3.9%    |
| No, I am not currently pregnant, and have not been pregnant in the past 12 months | Go to Question 71 | 3     | 93.6%   |

**Question 69: In what trimester is your pregnancy?****Variable name:** H19063**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Directions        | Value | Percent |
|---|-------------------|-------|---------|
| First trimester (up to 12 weeks after 1 <sup>st</sup> day of last period) | Go to Question 71 | 1     | 20.9%   |
| Second trimester (13 <sup>th</sup> through 27 <sup>th</sup> week)         |                   | 2     | 32.2%   |
| Third trimester (28 <sup>th</sup> week until delivery)                    |                   | 3     | 46.9%   |

**Question 70: In which trimester did you first receive prenatal care?****Variable name:** H19064**Editing notes:** See Notes 19A, 19B, and 21

| Response  | Value | Percent |
|---|-------|---------|
| First trimester (up to 12 weeks after 1 <sup>st</sup> day of last period) | 4     | 89.5%   |
| Second trimester (13 <sup>th</sup> through 27 <sup>th</sup> week)         | 3     | 7.7%    |
| Third trimester (28 <sup>th</sup> week until delivery)                    | 2     | 0.2%    |
| Did not receive prenatal care   | 1     | 2.7%    |

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| <b>ABOUT YOU</b> |
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**Question 71: Would you say that in general your health is excellent, very good, good, fair, or poor?**

**Variable name:** H19065

**Editing notes:** None

| Response  | Value | Percent |
|-----------|-------|---------|
| Excellent | 5     | 17.8%   |
| Very good | 4     | 36.7%   |
| Good      | 3     | 33.0%   |
| Fair      | 2     | 11.2%   |
| Poor      | 1     | 1.4%    |

**Question 72: Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?**

**Variable name:** S19BG01

**Editing notes:** See Notes 21\_BG1 and 21\_BG3

| Response       | Value | Percent |
|----------------|-------|---------|
| Number of days | 1-30  | 43.8%   |
| None           | 0     | 56.2%   |

**Question 73: Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?**

**Variable name:** S19BG02

**Editing notes:** See Notes 21\_BG2 and 21\_BG3

| Response       | Value | Percent |
|----------------|-------|---------|
| Number of days | 1-30  | 30.3%   |
| None           | 0     | 69.7%   |

**Question 74: During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?**

**Variable name:** S19BG03

**Editing notes:** See Note 21\_BG3

| Response       | Value | Percent |
|----------------|-------|---------|
| Number of days | 1-30  | 30.6%   |
| None           | 0     | 69.4%   |



**Question 75: Has a doctor ever told you that you have or have had any of the following conditions?**

**MARK ALL THAT APPLY**

**Variable names:** S19BE01A-S19BE01K

**Editing notes:** See Note 23\_BE

| Response  | Variable Name | Percent Marked |
|---|---------------|----------------|
| A heart attack  | S19BE01A      | 3.6%           |
| Angina or coronary heart disease  | S19BE01B      | 4.8%           |
| A stroke  | S19BE01C      | 2.9%           |
| Any kind of diabetes or high blood sugar                                  | S19BE01D      | 15.5%          |
| High cholesterol  | S19BE01E      | 32.9%          |
| Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema        | S19BE01F      | 8.9%           |
| Cancer  | S19BE01G      | 11.2%          |
| Osteoporosis  | S19BE01H      | 5.5%           |
| Depression or Anxiety   | S19BE01I      | 18.6%          |
| An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis) | S19BE01J      | 5.6%           |
| None of these   | S19BE01K      | 38.9%          |

**Question 76: How tall are you without your shoes on? Please give your answer in feet and inches.**

**Variable name:** H19071F, H19071I

**Editing notes:** See Note 23\_HT

| Response   | Example feet | Example inches | Percent of responses |
|--|--------------|----------------|----------------------|
| Please give your answer in feet and inches. Please write one number in each box. | 5            | 06             | 94.6%                |

**Question 77: How much do you weigh without your shoes on? Please give your answer in pounds.**

**Variable name:** H19072

**Editing notes:** See Note 23\_WT

| Response  | Example pounds | Percent of responses |
|---|----------------|----------------------|
| Please give your answer in pounds. Please write one number in each box. | 152            | 94.8%                |

**Question 78: What is the highest grade or level of school that you have completed?**

**Variable name:** SREDA

**Editing notes:** None

| Response                               | Value | Percent |
|--|-------|---------|
| 8 <sup>th</sup> grade or less          | 1     | 0.2%    |
| Some high school, but did not graduate | 2     | 1.1%    |
| High school graduate or GED            | 3     | 17.6%   |
| Some college or 2-year degree          | 4     | 38.1%   |
| 4-year college graduate                | 5     | 19.0%   |
| More than 4-year college degree        | 6     | 23.9%   |

**Question 79: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)**

**MARK ALL THAT APPLY**

**Variable names:** H19073A-H19073E, H19073

**Editing notes:** See Note 24

| <b>Response</b>                         | <b>Variable Name</b> | <b>H19073 Value</b> | <b>Percent Marked</b> |
|---|----------------------|---------------------|-----------------------|
| No, not Spanish, Hispanic, or Latino    | H19073A              | 1                   | 85.6%                 |
| Yes, Mexican, Mexican American, Chicano | H19073B              | 2                   | 4.4%                  |
| Yes, Puerto Rican                       | H19073C              | 3                   | 2.5%                  |
| Yes, Cuban                              | H19073D              | 4                   | 0.3%                  |
| Yes, other Spanish, Hispanic, or Latino | H19073E              | 5                   | 4.8%                  |

**Question 80: What is your race?**

**MARK ALL THAT APPLY**

**Variable names:** SRRACEA-SRRACEE

**Editing notes:** None

| <b>Response</b>   | <b>Variable Name</b> | <b>Percent Marked</b> |
|---|----------------------|-----------------------|
| White   | SRRACEA              | 78.5%                 |
| Black or African American   | SRRACEB              | 11.4%                 |
| American Indian or Alaska Native  | SRRACEC              | 3.0%                  |
| Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)     | SRRACED              | 6.8%                  |
| Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro) | SRRACEE              | 1.3%                  |

**Question 81: What is your age now?**

**Variable name:** SRAGE

**Editing notes:** None

| <b>Response</b> | <b>Value</b> | <b>Percent</b> |
|-----------------|--------------|----------------|
| 18 to 24        | 1            | 12.2%          |
| 25 to 34        | 2            | 14.9%          |
| 35 to 44        | 3            | 13.6%          |
| 45 to 54        | 4            | 8.8%           |
| 55 to 64        | 5            | 18.5%          |
| 65 to 74        | 6            | 17.6%          |
| 75 or older     | 7            | 14.3%          |

**Question 82: Using a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?**

**Variable name:** S19011

**Editing notes:** None

| <b>Response</b>            | <b>Value</b> | <b>Percent</b> |
|----------------------------|--------------|----------------|
| Strongly disagree          | 1            | 5.4%           |
| Disagree                   | 2            | 5.6%           |
| Neither agree nor disagree | 3            | 10.3%          |
| Agree                      | 4            | 39.3%          |
| Strongly agree             | 5            | 39.5%          |

**Question 83: Using a scale of 1 to 5, with 1 being “completely dissatisfied” and 5 being “completely satisfied”, how satisfied are you, overall, with the health care you received during your last visit?**

**Variable name:** S19014

**Editing notes:** None

| <b>Response</b>                    | <b>Value</b> | <b>Percent</b> |
|------------------------------------|--------------|----------------|
| Completely dissatisfied            | 1            | 3.3%           |
| Somewhat dissatisfied              | 2            | 4.6%           |
| Neither satisfied nor dissatisfied | 3            | 7.6%           |
| Somewhat satisfied                 | 4            | 24.6%          |
| Completely satisfied               | 5            | 59.9%          |

**THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!**

**Your generous contribution will greatly aid efforts to improve the health of our military community.**

***THIS PAGE HAS BEEN LEFT BLANK FOR DOUBLE-SIDED COPYING.***

## **APPENDIX B**

### **SURVEY FIELDING LETTERS – QUARTER I-III**

***THIS PAGE HAS BEEN LEFT BLANK FOR DOUBLE-SIDED COPYING.***



DEFENSE  
HEALTH AGENCY

SAMPLE INVITATION LETTER - Quarter I  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9101 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

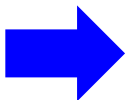
You have been selected to participate in the October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDb. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDb)**

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 12/21/2018**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated.

Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter I  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



1234567890 18038239 9102 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**You are not just a number** – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, **15 minute survey online:**

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 1/18/2019**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.





DEFENSE  
HEALTH AGENCY

SAMPLE REMINDER LETTER WITH QUESTIONNAIRE - Quarter I  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9112 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**You are not just a number** – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

1. Complete the enclosed survey and return it in the postage-paid envelope.
- OR**
2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 1/18/2019**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE  
HEALTH AGENCY

SAMPLE REMINDER LETTER ACTIVE DUTY FAMILY MEMBERS WITH  
QUESTIONNAIRE - Quarter I  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9122 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



**As a family member of a current or former Service member**, we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **October Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help.

This survey isn't like others. We are asking for overall experiences and opinions with your health plan. Family members are a **highly valued group of TRICARE beneficiaries**. Your responses to this survey are key in helping us understand how to improve health care services for military families.

Have other insurance? Haven't had a health appointment recently? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute survey**:

1. Complete the enclosed survey and return it in the postage-paid envelope.

**OR**

2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- Please Reply by 1/18/2019
- Your answers will be kept confidential
- See the back page of this letter for more information about this survey

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

## SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter I

### Access the survey in 4 easy steps

1

Please **open a web browser**. Here are some common browser icons:

**MICROSOFT INTERNET EXPLORER**



**GOOGLE CHROME**



**APPLE SAFARI**



**MOZILLA FIREFOX**



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows**. **<http://www.health.mil/healthsurveys>**



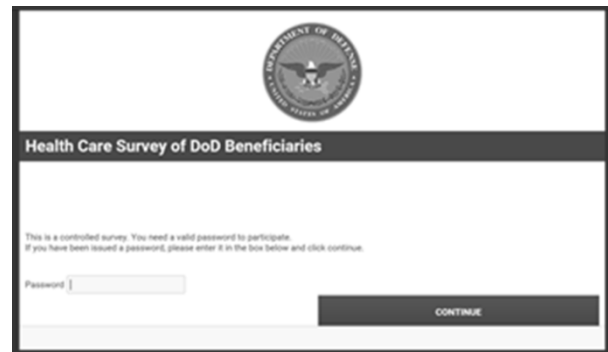
3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the **"Select Survey #1"** in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



## Frequently Asked Questions

### *What is this survey about?*

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

### *Why should I respond to this Survey?*

**We need your responses, not just responses from other people.** The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

### *What happens to my answers?*

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

### *Who do I contact if I want more information before responding?*

If you have questions about the survey or don't want to participate, please send an email to [dod.health@ipsos-research.com](mailto:dod.health@ipsos-research.com); or please call **1-866-482-0653**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to [www.tricare.mil/contactus](http://www.tricare.mil/contactus), or for the East Region call 1-844-204-9351, West Region call 1-800-558-1746.

## SAMPLE EMAIL 1 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

You have been selected to participate in the October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 2 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and **YOUR RESPONSE TRULY COUNTS!**

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 3 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 4 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 5 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.



## SAMPLE EMAIL 6 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The October 2018 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 7 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond.

The results of our survey inform DoD, Congress and other Government agencies - so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 8 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 9 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

In less than two weeks, we will cease collecting responses to this version of the HCSDB survey. More responses are needed in order to fully understand the health care needs of American Service members and their families. Every individual who submits a survey brings a unique perspective on TRICARE, and the consolidated survey results will inform and influence the highest levels of DoD leadership regarding military healthcare. The average respondent completes the web survey in about 15 minutes. If you are able, please take a few moments and complete this important survey.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 10 - Quarter I

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.



DEFENSE  
HEALTH AGENCY

SAMPLE INVITATION LETTER - Quarter II  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9201 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

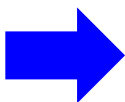
You have been selected to participate in the January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **This is an important survey about your health benefits and the care you receive. Your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 3/15/2019**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated.

Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321





DEFENSE  
HEALTH AGENCY

SAMPLE INVITATION LETTER FAMILY MEMBERS - Quarter II  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9201 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

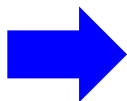
You have been selected to participate in the January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey about your health benefits and the care you receive. **As a family member of a current or former Service member, we really want to know your opinions!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. Family members are a highly valued group of TRICARE beneficiaries. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for military families.** Please help and respond today!

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 3/15/2019**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated.

Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321





SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter II  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



1234567890 18038239 9202 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

**You are not just a number** – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, **15 minute survey online:**

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 3/15/2019**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.





DEFENSE  
HEALTH AGENCY

SAMPLE REMINDER LETTER WITH QUESTIONNAIRE - Quarter II  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9212 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

**You are not just a number** – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute survey**:

1. Complete the enclosed survey and return it in the postage-paid envelope.

**OR**

2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

**Please Reply by 3/15/2019**

- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE  
HEALTH AGENCY

SAMPLE REMINDER LETTER ACTIVE DUTY FAMILY MEMBERS WITH  
QUESTIONNAIRE - Quarter II  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9222 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



**As a family member of a current or former Service member**, we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **January Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help.

This survey isn't like others. We are asking for overall experiences and opinions with your health plan. Family members are a **highly valued group of TRICARE beneficiaries**. Your responses to this survey are key in helping us understand how to improve health care services for military families.

Have other insurance? Haven't had a health appointment recently? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute survey**:

1. Complete the enclosed survey and return it in the postage-paid envelope.

**OR**

2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 3/15/2019**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

## SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter II

### Access the survey in 4 easy steps

1

Please **open a web browser**. Here are some common browser icons:

**MICROSOFT INTERNET  
EXPLORER**



**GOOGLE CHROME**



**APPLE SAFARI**



**MOZILLA FIREFOX**



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows**.  
**http://www.health.mil/healthsurveys**



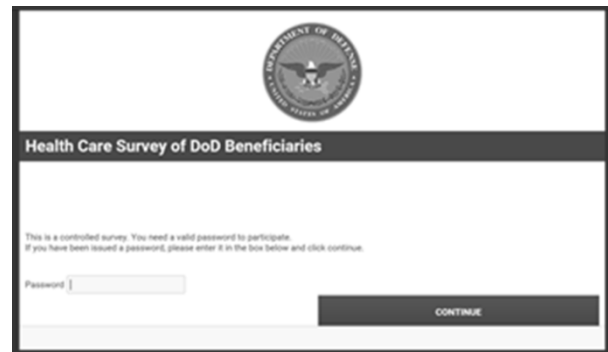
3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the **"Select Survey #1"** in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



### Frequently Asked Questions

#### *What is this survey about?*

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

#### *Why should I respond to this Survey?*

**We need your responses, not just responses from other people.** The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

#### *What happens to my answers?*

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

#### *Who do I contact if I want more information before responding?*

If you have questions about the survey or don't want to participate, please send an email to [dod.health@ipsos-research.com](mailto:dod.health@ipsos-research.com); or please call **1-866-482-0653**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to [www.tricare.mil/contactus](http://www.tricare.mil/contactus), or for the East Region call 1-844-204-9351, West Region call 1-800-558-1746.

## SAMPLE EMAIL 1 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

You have been selected to participate in the January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDb. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 2 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and **YOUR RESPONSE TRULY COUNTS!**

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 3 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 4 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
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## SAMPLE EMAIL 5 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.



## SAMPLE EMAIL 6 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The January 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 7 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond.

The results of our survey inform DoD, Congress and other Government agencies - so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 8 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 9 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

In less than two weeks, we will cease collecting responses to this version of the HCSDB survey. More responses are needed in order to fully understand the health care needs of American Service members and their families. Every individual who submits a survey brings a unique perspective on TRICARE, and the consolidated survey results will inform and influence the highest levels of DoD leadership regarding military healthcare. The average respondent completes the web survey in about 15 minutes. If you are able, please take a few moments and complete this important survey.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 10 - Quarter II

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.



SAMPLE INVITATION LETTER - Quarter III  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE  
HEALTH AGENCY

1234567890 18038239 9301 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



Dear SSGT JANE DOE:

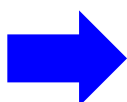
You have been selected to participate in the March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **This is an important survey about your health benefits and the care you receive. Your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/26/2019**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated.

Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE  
HEALTH AGENCY

SAMPLE INVITATION LETTER FAMILY MEMBERS - Quarter III  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9311 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



Dear SSGT JANE DOE:

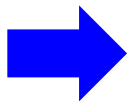
You have been selected to participate in the March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey about your health benefits and the care you receive. **As a family member of a current or former Service member, we really want to know your opinions!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. Family members are a highly valued group of TRICARE beneficiaries. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for military families.** Please help and respond today!

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**



- **Reply Online by 4/26/2019**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated.

Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys>, and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



DEFENSE  
HEALTH AGENCY

SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter III  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**  
7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9302 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**You are not just a number** – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, **15 minute survey online:**

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 16 May 2019**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.





DEFENSE  
HEALTH AGENCY

**SAMPLE REMINDER LETTER WITH QUESTIONNAIRE - Quarter III**  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE**  
**HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

1234567890 18038239 9312 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**Complete the Survey Online!**

<http://www.health.mil/healthsurveys>

Survey ID: 1234567890

Password: 5654321



**You are not just a number** – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute** survey:

1. Complete the enclosed survey and return it in the postage-paid envelope.

**OR**

2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

**Please Reply by 6 May 2019**

- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.



SAMPLE REMINDER LETTER ACTIVE DUTY FAMILY MEMBERS WITH  
QUESTIONNAIRE - Quarter III  
**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**  
7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE  
HEALTH AGENCY

1234567890 18038239 9322 1001  
SSGT JANE DOE  
222 S. RIVERSIDE DRIVE  
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

**As a family member of a current or former Service member,** we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the **January Health Care Survey of DoD Beneficiaries**. If you have already responded, we sincerely thank you! If you have not responded, you still have time to help.

This survey isn't like others. We are asking for overall experiences and opinions with your health plan. Family members are a **highly valued group of TRICARE beneficiaries**. Your responses to this survey are key in helping us understand how to improve health care services for military families.

Have other insurance? Haven't had a health appointment recently? **We still want to hear from you!**

There are two easy ways to respond to this important **15 minute survey**:

1. Complete the enclosed survey and return it in the postage-paid envelope.
- OR**
2. Complete the survey online:

Web site: <http://www.health.mil/healthsurveys>

**Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)**

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 6 May 2019**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE  
Decision Support Division/Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/healthsurveys> and click on "Current Active Surveys".  
You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

## SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter III

### Access the survey in 4 easy steps

1

Please **open a web browser**. Here are some common browser icons:

**MICROSOFT INTERNET  
EXPLORER**



**GOOGLE CHROME**



**APPLE SAFARI**



**MOZILLA FIREFOX**



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows**. **<http://www.health.mil/healthsurveys>**



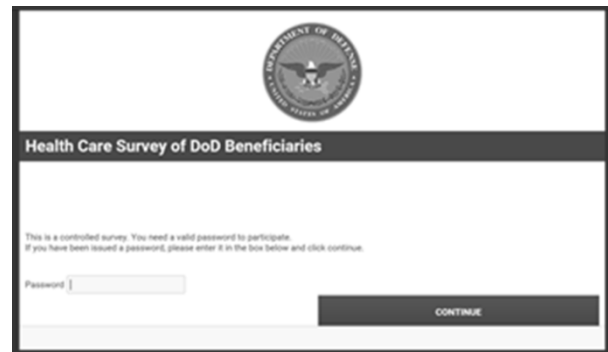
3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the **"Select Survey #1"** in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



## Frequently Asked Questions

### *What is this survey about?*

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

### *Why should I respond to this Survey?*

**We need your responses, not just responses from other people.** The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

### *What happens to my answers?*

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

### *Who do I contact if I want more information before responding?*

If you have questions about the survey or don't want to participate, please send an email to [dod.health@ipsos-research.com](mailto:dod.health@ipsos-research.com); or please call **1-866-482-0653**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to [www.tricare.mil/contactus](http://www.tricare.mil/contactus), or for the East Region call 1-844-204-9351, West Region call 1-800-558-1746.

## SAMPLE EMAIL 1 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

You have been selected to participate in the March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing.

Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 2 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I sent a message to you last week inviting you to participate in the March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and **YOUR RESPONSE TRULY COUNTS!**

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 3 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 4 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I am contacting you today on behalf of the Military Health System (MHS). We know your time is valuable and we would appreciate if you would spend a few moments of it responding to the March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB.

By hearing about your experiences with the MHS, including what's working for you and what isn't, we can learn how to improve the quality of care delivered to the beneficiaries we serve.

Please complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 5 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.



## SAMPLE EMAIL 6 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish?

The March 2019 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 7 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond.

The results of our survey inform DoD, Congress and other Government agencies - so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 8 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 9 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

In less than two weeks, we will cease collecting responses to this version of the HCSDB survey. More responses are needed in order to fully understand the health care needs of American Service members and their families. Every individual who submits a survey brings a unique perspective on TRICARE, and the consolidated survey results will inform and influence the highest levels of DoD leadership regarding military healthcare. The average respondent completes the web survey in about 15 minutes. If you are able, please take a few moments and complete this important survey.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to <http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

## SAMPLE EMAIL 10 - Quarter III

[DATE]

[MIQ]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: <http://www.health.mil/healthsurveys>

Select survey #1

Your password: [PASSWORD]

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency.

If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE  
Branch Chief, Decision Support Division  
Defense Health Agency  
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to  
<http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys>.

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## **APPENDIX C**

### **CROSSWALK BETWEEN 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, AND 2019 QUESTIONS FOR ADULT HCSDB – QUARTERS I-III**

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# CROSSWALK BETWEEN 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, AND 2019 ADULT SURVEY QUESTIONS

| 2019 Variable Name                | 2019 Q3 Question Number | 2019 Q2 Question Number | 2019 Q1 Question Number | Ident to 2018 | Variable Name in 2018 Survey      | Variable Name in 2017 Survey                   | Variable Name in 2016 Survey                   | Variable Name in 2015 Survey                   | Variable Name in 2014 Survey | Variable Name in 2013 Survey | Variable Name in 2012 Survey | Variable Name in 2011 Survey | Comments   |
|-----------------------------------|-------------------------|-------------------------|-------------------------|---------------|-----------------------------------|--|--|--|------------------------------|------------------------------|------------------------------|------------------------------|--|
| H19001                            | 1                       | 1                       | 1                       | T             | H18001                            | H17001 <sup>T</sup>                            | H16001   | H15001 <sup>R</sup>                            | H14001 <sup>Q</sup>          | H13001 <sup>P</sup>          | H12001 <sup>O</sup>          | H11001 <sup>N</sup>          |  |
| H19002A, H19002C, H19002F-H19002V | 2                       | 2                       | 2                       |               | H18002A, H18002C, H18002F-H18002V | H17002A, H17002C, H17002F-H17002V <sup>T</sup> | H16002A, H16002C, H16002F-H16002V <sup>S</sup> | H15002A, H15002C, H15002F-H15002V <sup>R</sup> | H14002A-H14002V <sup>Q</sup> | H13002A-H13002U              | H12002A-H12002U <sup>O</sup> | H11002A-H11002R              | H19002C changed from "TRICARE Extra or Standard (CHAMPUS)" to "TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))"<br>H19002F changed from "Medicare" to "Medicare (may include TRICARE for Life)"<br>"Medicaid" changed to "Medicaid or other state health insurance" |
| H19003                            | 3                       | 3                       | 3                       |               | H18003                            | H17003 <sup>T</sup>                            | H16003 <sup>S</sup>                            | H15003 <sup>R</sup>                            | H14003 <sup>Q</sup>          | H13003                       | H12003                       | H11003                       | H19003 ANSWER changed from "TRICARE Extra or Standard (CHAMPUS)" to "TRICARE Select (previously known as TRICARE Extra or Standard (CHAMPUS))"<br>New answer choices added: TRICARE FOR LIFE and TRICARE SUPPLEMENTAL INSURANCE  |
| H19004                            | 4                       | 4                       | 4                       | T             | H18004                            | H17004 <sup>T</sup>                            | H16004 <sup>S</sup>                            | H15004 <sup>R</sup>                            | H14004 <sup>Q</sup>          | H13004                       | H12004                       | H11004 <sup>N</sup>          |  |
| H19005                            | 5                       | 7                       | 8                       | T             | H18005                            | H17005 <sup>T</sup>                            | H16005 <sup>S</sup>                            | H15005 <sup>R</sup>                            | H14005 <sup>Q</sup>          | H13005                       | H12005                       | H11005 <sup>N</sup>          |  |
| H19006                            | 6                       | 8                       | 9                       | T             | H18006                            | H17006 <sup>T</sup>                            | H16006 <sup>S</sup>                            | H15006 <sup>R</sup>                            | H14006 <sup>Q</sup>          | H13006 <sup>P</sup>          | H12006 <sup>O</sup>          | H11006 <sup>N</sup>          |  |
| H19007                            | 7                       | 9                       | 10                      |               | H18007                            | H17007 <sup>T</sup>                            | H16007 <sup>S</sup>                            | H15007 <sup>R</sup>                            | H14007 <sup>Q</sup>          | H13007                       | H12007 <sup>O</sup>          | H11007 <sup>N</sup>          |  |
| H19008                            | 8                       | 10                      | 11                      | T             | H18008                            | H17008 <sup>T</sup>                            | H16008 <sup>S</sup>                            | H15008 <sup>R</sup>                            | H14008 <sup>Q</sup>          | H13008 <sup>P</sup>          | H12008 <sup>O</sup>          | H11008 <sup>N</sup>          |  |
| H19009                            | 9                       | 11                      | 12                      | T             | H18009                            | H17009 <sup>T</sup>                            | H16009 <sup>S</sup>                            | H15009 <sup>R</sup>                            | H14009 <sup>Q</sup>          | H13009 <sup>P</sup>          | H12009 <sup>O</sup>          | H11009 <sup>N</sup>          |  |
| H19010                            | 10                      | 12                      | 13                      | T             | H18010                            | H17010 <sup>T</sup>                            | H16010 <sup>S</sup>                            | H15010 <sup>R</sup>                            | H14010 <sup>Q</sup>          | H13010                       | H12010 <sup>O</sup>          | H11010 <sup>N</sup>          |  |
| H19011                            | 11                      | 13                      | 14                      | T             | H18011                            | H17011 <sup>T</sup>                            | H16011 <sup>S</sup>                            | H15011 <sup>R</sup>                            | H14011 <sup>Q</sup>          | H13011 <sup>P</sup>          | H12011 <sup>O</sup>          | H11011 <sup>N</sup>          |  |
| H19012                            | 12                      | 14                      | 15                      | T             | H18012                            | H17012 <sup>T</sup>                            | H16012 <sup>S</sup>                            | H15012 <sup>R</sup>                            | H14012 <sup>Q</sup>          | H13012 <sup>P</sup>          | H12012 <sup>O</sup>          | H11012 <sup>N</sup>          |  |
| H19013                            | 13                      | 15                      | 16                      |               | H18013                            | H17013 <sup>T</sup>                            | H16013 <sup>S</sup>                            | H15013 <sup>R</sup>                            | H14013 <sup>Q</sup>          | H13013 <sup>P</sup>          | H12013 <sup>O</sup>          | H11013 <sup>N</sup>          | NEW SKIP PATTERN   |

<sup>N</sup> Identical to 2012

<sup>R</sup> Identical to 2016

<sup>O</sup> Identical to 2013

<sup>S</sup> Identical to 2017

<sup>P</sup> Identical to 2014

<sup>T</sup> Identical to 2018

<sup>Q</sup> Identical to 2015

| 2019<br>Variable<br>Name | 2019 Q3<br>Question<br>Number | 2019 Q2<br>Question<br>Number | 2019 Q1<br>Question<br>Number | Ident<br>to<br>2018 | Variable<br>Name in<br>2018 Survey | Variable<br>Name in<br>2017 Survey | Variable<br>Name in<br>2016 Survey | Variable<br>Name in<br>2015 Survey | Variable<br>Name in<br>2014 Survey | Variable<br>Name in<br>2013 Survey | Variable<br>Name in<br>2012 Survey | Variable<br>Name in<br>2011 Survey | Comments         |
|--------------------------|-------------------------------|-------------------------------|-------------------------------|---------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------|
| H19014                   | 14                            | 16                            | 17                            | T                   | H18014                             | H17014 <sup>T</sup>                | H16014 <sup>S</sup>                | H15014 <sup>R</sup>                | H14014 <sup>Q</sup>                | H13014 <sup>P</sup>                | H12014 <sup>o</sup>                | H11014 <sup>N</sup>                |                  |
| H19015                   | 15                            | 17                            | 18                            | T                   | H18015                             | H17015 <sup>T</sup>                | H16015 <sup>S</sup>                | H15015 <sup>R</sup>                | H14015 <sup>Q</sup>                | H13015 <sup>P</sup>                | H12015 <sup>o</sup>                | H11015 <sup>N</sup>                |                  |
| H19016                   | 16                            | 18                            | 19                            | T                   | H18016                             | H17016 <sup>T</sup>                | H16016 <sup>S</sup>                | H15016 <sup>R</sup>                | H14016 <sup>Q</sup>                | H13016 <sup>P</sup>                | H12016 <sup>o</sup>                | H11016 <sup>N</sup>                |                  |
| H19017                   | 17                            | 19                            | 20                            | T                   | H18017                             | H17017 <sup>T</sup>                | H16017 <sup>S</sup>                | H15017 <sup>R</sup>                | H14017 <sup>Q</sup>                | H13017 <sup>P</sup>                | H12017 <sup>o</sup>                | H11017 <sup>N</sup>                |                  |
| H19018                   | 18                            | 20                            | 21                            | T                   | H18018                             | H17018 <sup>T</sup>                | H16018 <sup>S</sup>                | H15018 <sup>R</sup>                | H14018 <sup>Q</sup>                | H13018 <sup>P</sup>                | H12018 <sup>o</sup>                | H11018 <sup>N</sup>                |                  |
| H19019                   | 20                            | 22                            | 23                            | T                   | H18019                             | H17019 <sup>T</sup>                | H16019 <sup>S</sup>                | H15019 <sup>R</sup>                | H14019 <sup>Q</sup>                | H13019 <sup>P</sup>                | H12019 <sup>o</sup>                | H11019 <sup>N</sup>                |                  |
| H19020                   | 21                            | 23                            | 24                            |                     | H18020                             | H17020 <sup>T</sup>                | H16020 <sup>S</sup>                | H15020 <sup>R</sup>                | H14020 <sup>Q</sup>                | H13020 <sup>P</sup>                | H12020 <sup>o</sup>                | H11020 <sup>N</sup>                | NEW SKIP PATTERN |
| H19021                   | 22                            | 24                            | 25                            | T                   | H18021                             | H17021 <sup>T</sup>                | H16021 <sup>S</sup>                | H15021 <sup>R</sup>                | H14021 <sup>Q</sup>                | H13021 <sup>P</sup>                | H12021 <sup>o</sup>                | H11021 <sup>N</sup>                |                  |
| H19022                   | 23                            | 25                            | 26                            | T                   | H18022                             | H17022 <sup>T</sup>                | H16022 <sup>S</sup>                | H15022 <sup>R</sup>                | H14022 <sup>Q</sup>                | H13022 <sup>P</sup>                | H12022 <sup>o</sup>                | H11022 <sup>N</sup>                |                  |
| H19023                   | 24                            | 26                            | 27                            | T                   | H18023                             | H17023 <sup>T</sup>                | H16023 <sup>S</sup>                | H15023 <sup>R</sup>                | H14023 <sup>Q</sup>                | H13023 <sup>P</sup>                | H12023 <sup>o</sup>                | H11023 <sup>N</sup>                |                  |
| H19024                   | 25                            | 27                            | 28                            | T                   | H18024                             | H17024 <sup>T</sup>                | H16024 <sup>S</sup>                | H15024 <sup>R</sup>                | H14024 <sup>Q</sup>                | H13024 <sup>P</sup>                | H12024 <sup>o</sup>                | H11024 <sup>N</sup>                |                  |
| H19025                   | 26                            | 28                            | 29                            | T                   | H18025                             | H17025 <sup>T</sup>                | H16025 <sup>S</sup>                | H15025 <sup>R</sup>                | H14025 <sup>Q</sup>                | H13025 <sup>P</sup>                | H12025 <sup>o</sup>                | H11025 <sup>N</sup>                |                  |
| H19026                   | 27                            | 29                            | 30                            | T                   | H18026                             | H17026 <sup>T</sup>                | H16026 <sup>S</sup>                | H15026 <sup>R</sup>                | H14026 <sup>Q</sup>                | H13026 <sup>P</sup>                | H12026 <sup>o</sup>                | H11026 <sup>N</sup>                |                  |
| H19027                   | 28                            | 30                            | 31                            | T                   | H18027                             | H17027 <sup>T</sup>                | H16027 <sup>S</sup>                | H15027 <sup>R</sup>                | H14027 <sup>Q</sup>                | H13027 <sup>P</sup>                | H12027 <sup>o</sup>                | H11027 <sup>N</sup>                |                  |
| H19028                   | 31                            | 33                            | 34                            | T                   | H18028                             | H17028 <sup>T</sup>                | H16028 <sup>S</sup>                | H15028 <sup>R</sup>                | H14028 <sup>Q</sup>                | H13028 <sup>P</sup>                | H12028 <sup>o</sup>                | H11028 <sup>N</sup>                |                  |
| H19029                   | 32                            | 34                            | 35                            | T                   | H18029                             | H17029 <sup>T</sup>                | H16029 <sup>S</sup>                | H15029 <sup>R</sup>                | H14029 <sup>Q</sup>                | H13029                             | H12029 <sup>o</sup>                | H11029 <sup>N</sup>                |                  |
| H19030                   | 33                            | 35                            | 36                            | T                   | H18030                             | H17030 <sup>T</sup>                | H16030 <sup>S</sup>                | H15030 <sup>R</sup>                | H14030 <sup>Q</sup>                | H13030 <sup>P</sup>                | H12030 <sup>o</sup>                | H11030 <sup>N</sup>                |                  |
| H19031                   | 34                            | 36                            | 37                            | T                   | H18031                             | H17031 <sup>T</sup>                | H16031 <sup>S</sup>                | H15031 <sup>R</sup>                | H14031 <sup>Q</sup>                | H13031 <sup>P</sup>                | H12031 <sup>o</sup>                | H11031 <sup>N</sup>                |                  |
| H19033                   | 19                            | 21                            | 22                            | T                   | H18033                             | H17033 <sup>T</sup>                | H16033 <sup>S</sup>                | H15033 <sup>R</sup>                | H14033 <sup>Q</sup>                | H13033 <sup>P</sup>                | H12033 <sup>o</sup>                | H11033 <sup>N</sup>                |                  |
| H19034                   | 39                            | 37                            | 38                            | T                   | H18034                             | H17034 <sup>T</sup>                | H16034 <sup>S</sup>                | H15034 <sup>R</sup>                | H14034 <sup>Q</sup>                | H13034 <sup>P</sup>                | H12034 <sup>o</sup>                | H11034 <sup>N</sup>                |                  |
| H19035                   | 40                            | 38                            | 39                            | T                   | H18035                             | H17035 <sup>T</sup>                | H16035 <sup>S</sup>                | H15035 <sup>R</sup>                | H14035 <sup>Q</sup>                | H13035 <sup>P</sup>                | H12035 <sup>o</sup>                | H11035 <sup>N</sup>                |                  |
| H19036                   | 41                            | 39                            | 40                            | T                   | H18036                             | H17036 <sup>T</sup>                | H16036 <sup>S</sup>                | H15036 <sup>R</sup>                | H14036 <sup>Q</sup>                | H13036 <sup>P</sup>                | H12036 <sup>o</sup>                | H11036 <sup>N</sup>                |                  |
| H19037                   | 42                            | 40                            | 41                            | T                   | H18037                             | H17037 <sup>T</sup>                | H16037 <sup>S</sup>                | H15037 <sup>R</sup>                | H14037 <sup>Q</sup>                | H13037 <sup>P</sup>                | H12037 <sup>o</sup>                | H11037 <sup>N</sup>                |                  |

<sup>N</sup> Identical to 2012

<sup>o</sup> Identical to 2013

<sup>P</sup> Identical to 2014

<sup>Q</sup> Identical to 2015

<sup>R</sup> Identical to 2016

<sup>S</sup> Identical to 2017

<sup>T</sup> Identical to 2018

| 2019<br>Variable<br>Name | 2019 Q3<br>Question<br>Number | 2019 Q2<br>Question<br>Number | 2019 Q1<br>Question<br>Number | Ident<br>to<br>2018 | Variable<br>Name in<br>2018 Survey | Variable<br>Name in<br>2017 Survey | Variable<br>Name in<br>2016 Survey | Variable<br>Name in<br>2015 Survey | Variable<br>Name in<br>2014 Survey | Variable<br>Name in<br>2013 Survey | Variable<br>Name in<br>2012 Survey | Variable<br>Name in<br>2011 Survey | Comments |
|--------------------------|-------------------------------|-------------------------------|-------------------------------|---------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|----------|
| H19038                   | 43                            | 41                            | 42                            | T                   | H18038                             | H17038 <sup>T</sup>                | H16038 <sup>S</sup>                | H15038 <sup>R</sup>                | H14038 <sup>Q</sup>                | H13038                             | H12038                             | H11038                             |          |
| H19039                   | 44                            | 42                            | 43                            | T                   | H18039                             | H17039 <sup>T</sup>                | H16039 <sup>S</sup>                | H15039 <sup>R</sup>                | H14039 <sup>Q</sup>                | H13039 <sup>P</sup>                | H12039 <sup>°</sup>                | H11039 <sup>N</sup>                |          |
| H19040                   | 45                            | 43                            | 44                            | T                   | H18040                             | H17040 <sup>T</sup>                | H16040 <sup>S</sup>                | H15040 <sup>R</sup>                | H14040 <sup>Q</sup>                | H13040 <sup>P</sup>                | H12040 <sup>°</sup>                | H11040 <sup>N</sup>                |          |
| H19041                   | 46                            | 44                            | 45                            | T                   | H18041                             | H17041 <sup>T</sup>                | H16041 <sup>S</sup>                | H15041 <sup>R</sup>                | H14041 <sup>Q</sup>                | H13041 <sup>P</sup>                | H12041 <sup>°</sup>                | H11041 <sup>N</sup>                |          |
| H19042                   | 47                            | 45                            | 46                            | T                   | H18042                             | H17042 <sup>T</sup>                | H16042 <sup>S</sup>                | H15042 <sup>R</sup>                | H14042 <sup>Q</sup>                | H13042 <sup>P</sup>                | H12042 <sup>°</sup>                | H11042 <sup>N</sup>                |          |
| H19043                   | 48                            | 46                            | 47                            | T                   | H18043                             | H17043 <sup>T</sup>                | H16043 <sup>S</sup>                | H15043 <sup>R</sup>                | H14043 <sup>Q</sup>                | H13043 <sup>P</sup>                | H12043 <sup>°</sup>                | H11043 <sup>N</sup>                |          |
| H19044                   | 49                            | 47                            | 48                            | T                   | H18044                             | H17044 <sup>T</sup>                | H16044 <sup>S</sup>                | H15044 <sup>R</sup>                | H14044 <sup>Q</sup>                | H13044 <sup>P</sup>                | H12044 <sup>°</sup>                | H11044 <sup>N</sup>                |          |
| H19045                   | 50                            | 48                            | 49                            | T                   | H18045                             | H17045 <sup>T</sup>                | H16045 <sup>S</sup>                | H15045 <sup>R</sup>                | H14045 <sup>Q</sup>                | H13045 <sup>P</sup>                | H12045 <sup>°</sup>                | H11045 <sup>N</sup>                |          |
| H19046                   | 51                            | 49                            | 50                            | T                   | H18046                             | H17046 <sup>T</sup>                | H16046 <sup>S</sup>                | H15046 <sup>R</sup>                | H14046 <sup>Q</sup>                | H13046 <sup>P</sup>                | H12046 <sup>°</sup>                | H11046 <sup>N</sup>                |          |
| H19047                   | 52                            | 50                            | 51                            | T                   | H18047                             | H17047 <sup>T</sup>                | H16047 <sup>S</sup>                | H15047 <sup>R</sup>                | H14047 <sup>Q</sup>                | H13047 <sup>P</sup>                | H12047 <sup>°</sup>                | H11047 <sup>N</sup>                |          |
| H19048                   | 53                            | 51                            | 52                            | T                   | H18048                             | H17048 <sup>T</sup>                | H16048 <sup>S</sup>                | H15048 <sup>R</sup>                | H14048 <sup>Q</sup>                | H13048 <sup>P</sup>                | H12048 <sup>°</sup>                | H11048 <sup>N</sup>                |          |
| H19049                   | 54                            | 52                            | 53                            | T                   | H18049                             | H17049 <sup>T</sup>                | H16049 <sup>S</sup>                | H15049 <sup>R</sup>                | H14049 <sup>Q</sup>                | H13049 <sup>P</sup>                | H12049 <sup>°</sup>                | H11049 <sup>N</sup>                |          |
| H19050                   | 55                            | 53                            | 54                            | T                   | H18050                             | H17050 <sup>T</sup>                | H16050 <sup>S</sup>                | H15050 <sup>R</sup>                | H14050 <sup>Q</sup>                | H13050 <sup>P</sup>                | H12050 <sup>°</sup>                | H11050 <sup>N</sup>                |          |
| H19051                   | 56                            | 54                            | 55                            | T                   | H18051                             | H17051 <sup>T</sup>                | H16051 <sup>S</sup>                | H15051 <sup>R</sup>                | H14051 <sup>Q</sup>                | H13051 <sup>P</sup>                | H12051 <sup>°</sup>                | H11051 <sup>N</sup>                |          |
| H19052                   | 57                            | 55                            | 56                            | T                   | H18052                             | H17052 <sup>T</sup>                | H16052 <sup>S</sup>                | H15052 <sup>R</sup>                | H14052 <sup>Q</sup>                | H13052 <sup>P</sup>                | H12052 <sup>°</sup>                | H11052 <sup>N</sup>                |          |
| H19053                   | 58                            | 56                            | 57                            | T                   | H18053                             | H17053 <sup>T</sup>                | H16053 <sup>S</sup>                | H15053                             | H14053 <sup>Q</sup>                | H13053 <sup>P</sup>                | H12053 <sup>°</sup>                | H11053 <sup>N</sup>                |          |
| H19054                   | 59                            | 57                            | 58                            | T                   | H18054                             | H17054 <sup>T</sup>                | H16054 <sup>S</sup>                | H15054 <sup>R</sup>                | H14054 <sup>Q</sup>                | H13054 <sup>P</sup>                | H12054 <sup>°</sup>                | H11054 <sup>N</sup>                |          |
| H19055                   | 60                            | 58                            | 59                            | T                   | H18055                             | H17055 <sup>T</sup>                | H16055 <sup>S</sup>                | H15055 <sup>R</sup>                | H14055 <sup>Q</sup>                | H13055                             | H12055 <sup>°</sup>                | H11055                             |          |
| H19056                   | 61                            | 59                            | 60                            | T                   | H18056                             | H17056 <sup>T</sup>                | H16056 <sup>S</sup>                | H15056 <sup>R</sup>                | H14056 <sup>Q</sup>                | H13056                             | H12056 <sup>°</sup>                | H11056                             |          |
| H19057A-<br>H19057D      | 62                            | 60                            | 61                            | T                   | H18057A-<br>H18057D                | H17057A-<br>H17057D <sup>T</sup>   | H16057A-<br>H16057D <sup>S</sup>   | H15057A-<br>H15057D <sup>R</sup>   | H14057A-<br>H14057D <sup>Q</sup>   | H13057A-<br>H13057D <sup>P</sup>   | H12057A -<br>H12057D <sup>°</sup>  | H11057A-<br>H11057D <sup>N</sup>   |          |
| H19058                   | 64                            | 62                            | 63                            | T                   | H18058                             | H17058 <sup>T</sup>                | H16058 <sup>S</sup>                | H15058                             | H14058 <sup>Q</sup>                | H13058                             | H12058                             | H11058 <sup>N</sup>                |          |
| H19059B                  | 65                            | 63                            | 64                            | T                   | H18059B                            | H17059B <sup>T</sup>               | H16059B <sup>S</sup>               | H15059B <sup>R</sup>               | H14059B <sup>Q</sup>               | H13059B <sup>P</sup>               | H12059B <sup>°</sup>               | H11059                             |          |
| H19060                   | 66                            | 64                            | 65                            | T                   | H18060                             | H17060 <sup>T</sup>                | H16060 <sup>S</sup>                | H15060                             | H14060 <sup>Q</sup>                | H13060 <sup>P</sup>                | H12060 <sup>°</sup>                | H11060 <sup>N</sup>                |          |

<sup>N</sup> Identical to 2012

<sup>°</sup> Identical to 2013

<sup>P</sup> Identical to 2014

<sup>Q</sup> Identical to 2015

<sup>R</sup> Identical to 2016

<sup>S</sup> Identical to 2017

<sup>T</sup> Identical to 2018

| 2019 Variable Name      | 2019 Q3 Question Number | 2019 Q2 Question Number | 2019 Q1 Question Number | Ident to 2018 | Variable Name in 2018 Survey | Variable Name in 2017 Survey         | Variable Name in 2016 Survey         | Variable Name in 2015 Survey         | Variable Name in 2014 Survey         | Variable Name in 2013 Survey         | Variable Name in 2012 Survey         | Variable Name in 2011 Survey         | Comments |
|-------------------------|-------------------------|-------------------------|-------------------------|---------------|------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|----------|
| H19061                  | 67                      | 65                      | 66                      | T             | H18061                       | H17061 <sup>T</sup>                  | H16061 <sup>S</sup>                  | H15061 <sup>R</sup>                  | H14061 <sup>Q</sup>                  | H13061 <sup>P</sup>                  | H12061 <sup>o</sup>                  | H11061 <sup>N</sup>                  |          |
| H19062                  | 68                      | 66                      | 67                      | T             | H18062                       | H17062 <sup>T</sup>                  | H16062 <sup>S</sup>                  | H15062                               | H14062 <sup>Q</sup>                  | H13062 <sup>P</sup>                  | H12062 <sup>o</sup>                  | H11062 <sup>N</sup>                  |          |
| H19063                  | 69                      | 67                      | 68                      | T             | H18063                       | H17063 <sup>T</sup>                  | H16063 <sup>S</sup>                  | H15063                               | H14063 <sup>Q</sup>                  | H13063 <sup>P</sup>                  | H12063 <sup>o</sup>                  | H11063 <sup>N</sup>                  |          |
| H19064                  | 70                      | 68                      | 69                      | T             | H18064                       | H17064 <sup>T</sup>                  | H16064 <sup>S</sup>                  | H15064 <sup>R</sup>                  | H14064 <sup>Q</sup>                  | H13064 <sup>P</sup>                  | H12064 <sup>o</sup>                  | H11064 <sup>N</sup>                  |          |
| H19065                  | 71                      | 69                      | 70                      | T             | H18065                       | H17065 <sup>T</sup>                  | H16065 <sup>S</sup>                  | H15065 <sup>R</sup>                  | H14065 <sup>Q</sup>                  | H13065 <sup>P</sup>                  | H12065 <sup>o</sup>                  | H11065 <sup>N</sup>                  |          |
| H19071F                 | 76                      | 71                      | 72                      | T             | H18071F                      | H17071F <sup>T</sup>                 | H16071F <sup>S</sup>                 | H15071F <sup>R</sup>                 | H14071F <sup>Q</sup>                 | H13071F <sup>P</sup>                 | H12071F                              | H11071F <sup>N</sup>                 |          |
| H19071I                 | 76                      | 71                      | 72                      | T             | H18071I                      | H17071I <sup>T</sup>                 | H16071I <sup>S</sup>                 | H15071I <sup>R</sup>                 | H14071I <sup>Q</sup>                 | H13071I <sup>P</sup>                 | H12071I                              | H11071I <sup>N</sup>                 |          |
| H19072                  | 77                      | 72                      | 73                      | T             | H18072                       | H17072 <sup>T</sup>                  | H16072 <sup>S</sup>                  | H15072 <sup>R</sup>                  | H14072 <sup>Q</sup>                  | H13072 <sup>P</sup>                  | H12072                               | H11072 <sup>N</sup>                  |          |
| SREDA                   | 78                      | 73                      | 74                      | T             | SREDA                        | SREDA <sup>T</sup>                   | SREDA <sup>S</sup>                   | SREDA <sup>R</sup>                   | SREDA <sup>Q</sup>                   | SREDA <sup>P</sup>                   | SREDA <sup>o</sup>                   | SREDA <sup>N</sup>                   |          |
| H19073, H19073A-H19073E | 79                      | 74                      | 75                      | T             | H18073, H18073A-H18073E      | H17073, H17073A-H17073E <sup>T</sup> | H16073, H16073A-H16073E <sup>S</sup> | H15073, H15073A-H15073E <sup>R</sup> | H14073, H14073A-H14073E <sup>Q</sup> | H13073, H13073A-H13073E <sup>P</sup> | H12073, H12073A-H12073E <sup>o</sup> | H11073, H11073A-H11073E <sup>N</sup> |          |
| SRRACEA-SRRACEE         | 80                      | 75                      | 76                      | T             | SRRACEA-SRRACEE              | SRRACEA-SRRACEE <sup>T</sup>         | SRRACEA-SRRACEE <sup>S</sup>         | SRRACEA-SRRACEE <sup>R</sup>         | SRRACEA-SRRACEE <sup>Q</sup>         | SRRACEA-SRRACEE <sup>P</sup>         | SRRACEA-SRRACEE <sup>o</sup>         | SRRACEA-SRRACEE <sup>N</sup>         |          |
| SRAGE                   | 81                      | 76                      | 77                      | T             | SRAGE                        | SRAGE <sup>T</sup>                   | SRAGE <sup>S</sup>                   | SRAGE <sup>R</sup>                   | SRAGE <sup>Q</sup>                   | SRAGE <sup>P</sup>                   | SRAGE <sup>o</sup>                   | SRAGE <sup>N</sup>                   |          |
| S19009                  | 29                      | 31                      | 32                      | T             | S18009                       | S17009 <sup>T</sup>                  | S16009 <sup>S</sup>                  | S15009 <sup>R</sup>                  | S14009 <sup>Q</sup>                  | S13009 <sup>P</sup>                  | S12009                               | S11009 <sup>N</sup>                  |          |
| S19010                  | 30                      | 32                      | 33                      | T             | S18010                       | S17010 <sup>T</sup>                  | S16010 <sup>S</sup>                  | S15010 <sup>R</sup>                  | S14010 <sup>Q</sup>                  | S13010 <sup>P</sup>                  | S12010                               | S11010 <sup>N</sup>                  |          |
| S19011                  | 82                      | 77                      | 78                      | T             | S18011                       | S17011 <sup>T</sup>                  | S16011 <sup>S</sup>                  | S15011 <sup>R</sup>                  | S14011 <sup>Q</sup>                  | S13011 <sup>P</sup>                  | S12011 <sup>o</sup>                  | S11011 <sup>N</sup>                  |          |
| S19014                  | 83                      | 78                      | 79                      | T             | S18014                       | S17014 <sup>T</sup>                  | S16014 <sup>S</sup>                  | S15014 <sup>R</sup>                  | S14014 <sup>Q</sup>                  | S13014 <sup>P</sup>                  | S12014 <sup>o</sup>                  | S11014 <sup>N</sup>                  |          |
| S19B01                  | 35                      | 70                      | 71                      | T             | S18B01                       | S17B01 <sup>T</sup>                  | S16B01 <sup>S</sup>                  | S15B01 <sup>R</sup>                  | S14B01 <sup>Q</sup>                  | S13B01 <sup>P</sup>                  | S12B01 <sup>o</sup>                  | S11B01 <sup>N</sup>                  |          |
| S19B02                  | 36                      |                         |                         | T             | S18B02                       | S17B02 <sup>T</sup>                  | S16B02 <sup>S</sup>                  | S15B02 <sup>R</sup>                  | S14B02 <sup>Q</sup>                  | S13B02 <sup>P</sup>                  | S12B02 <sup>o</sup>                  | S11B02 <sup>N</sup>                  |          |
| S19B03                  | 37                      |                         |                         | T             | S18B03                       | S17B03 <sup>T</sup>                  | S16B03 <sup>S</sup>                  | S15B03 <sup>R</sup>                  | S14B03 <sup>Q</sup>                  | S13B03 <sup>P</sup>                  | S12B03 <sup>o</sup>                  | S11B03 <sup>N</sup>                  |          |
| S19B04                  | 38                      |                         |                         | T             | S18B04                       | S17B04 <sup>T</sup>                  | S16B04 <sup>S</sup>                  | S15B04 <sup>R</sup>                  | S14B04 <sup>Q</sup>                  | S13B04 <sup>P</sup>                  | S12B04 <sup>o</sup>                  | S11B04 <sup>N</sup>                  |          |
| S19BE01A-S19BE01K       | 75                      |                         |                         | T             | S18BE01A-S18BE01K            | S17BE01A-S17BE01K <sup>T</sup>       | S16BE01A-S16BE01K <sup>S</sup>       | S15BE01A-S15BE01D                    |                                      |                                      |                                      |                                      |          |
| S19BG01                 | 72                      |                         |                         | T             | S18BG01                      | S17BG01 <sup>T</sup>                 | S16BG01 <sup>S</sup>                 |                                      |                                      |                                      |                                      |                                      |          |
| S19BG02                 | 73                      |                         |                         | T             | S18BG02                      | S17BG02 <sup>T</sup>                 | S16BG02 <sup>S</sup>                 |                                      |                                      |                                      |                                      |                                      |          |

<sup>N</sup> Identical to 2012

<sup>o</sup> Identical to 2013

<sup>P</sup> Identical to 2014

<sup>Q</sup> Identical to 2015

<sup>R</sup> Identical to 2016

<sup>S</sup> Identical to 2017

<sup>T</sup> Identical to 2018

| 2019 Variable Name | 2019 Q3 Question Number | 2019 Q2 Question Number | 2019 Q1 Question Number | Ident to 2018 | Variable Name in 2018 Survey | Variable Name in 2017 Survey | Variable Name in 2016 Survey | Variable Name in 2015 Survey | Variable Name in 2014 Survey | Variable Name in 2013 Survey | Variable Name in 2012 Survey | Variable Name in 2011 Survey | Comments    |
|--------------------|-------------------------|-------------------------|-------------------------|---------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|-------------|
| S19BG03            | 74                      |                         |                         | T             | S18BG03                      | S17BG03 <sup>T</sup>         | S16BG03 <sup>S</sup>         |                              |                              |                              |                              |                              |             |
| S19BF4             | 63                      | 61                      | 62                      | T             | S18BF4                       | S17BF4 <sup>T</sup>          | S16BF4 <sup>S</sup>          |                              |                              |                              |                              |                              |             |
| S19BQ01            |                         |                         | 5                       |               |                              |                              |                              |                              |                              |                              |                              |                              | NEW TO 2019 |
| S19BQ02A-S19BQ02L  |                         |                         | 6                       |               |                              |                              |                              |                              |                              |                              |                              |                              | NEW TO 2019 |
| S19BQ03A-S19BQ03K  |                         |                         | 7                       |               |                              |                              |                              |                              |                              |                              |                              |                              | NEW TO 2019 |
| S19BR01            |                         | 5                       |                         |               |                              |                              |                              |                              |                              |                              |                              |                              | NEW TO 2019 |
| S19BR02A-S19BR02L  |                         | 6                       |                         |               |                              |                              |                              |                              |                              |                              |                              |                              | NEW TO 2019 |

<sup>N</sup> Identical to 2012

<sup>R</sup> Identical to 2016

<sup>O</sup> Identical to 2013

<sup>S</sup> Identical to 2017

<sup>P</sup> Identical to 2014

<sup>T</sup> Identical to 2018

<sup>Q</sup> Identical to 2015

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## **APPENDIX D**

### **CODING SCHEME AND CODING TABLES – QUARTERS I-III**

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## QUARTER I

### 2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES (HCSDB) CODING SCHEME AND CODING TABLES

#### BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

| SAS     | ASCII/EBCDIC | Description                                     |
|---------|--------------|---|
| Numeric | Numeric      |   |
| .       | -9           | No response                                     |
| .O      | -7           | Out of range error                              |
| .N      | -6           | Not applicable or valid skip                    |
| .D      | -5           | Scalable response of “don’t know” or “not sure” |
| .I      | -4           | Incomplete grid error                           |
| .C      | -1           | Question should have been skipped               |

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

**Coding Table for Note 1:**

**H19003, H19004, S19BQ01, S19BQ02A-S19BQ02L and S19BQ03A-S19BQ03K**

|    |  |  |                             |   |   |
|----|--|--|-----------------------------|---|---|
| N1 | H19003<br>is:  | H19004, S19BQ01,<br>S19BQ02A-<br>S19BQ02L and<br>S19BQ03A-<br>S19BQ03K<br>are: | H19003<br>is coded as:      | H19004, S19BQ01,<br>S19BQ02A-<br>S19BQ02L and<br>S19BQ03A-<br>S19BQ03K<br>are coded as: | * |
| 1  | 1-17: Health plan                                    | Any value  | Stands as original<br>value | Stands as original<br>value   |   |
| 2  | -6: No usage in<br>past 12 months<br>or -5: not sure | Any value  | Stands as original<br>value | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked            | F |
| 3  | Missing response                                     | Any value  | Stands as original<br>value | Stands as original<br>value   |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 1\_BQ1:**

**H19003, S19BQ01, S19BQ02A-S19BQ02L, S19BQ03A-S19BQ03K**

|        |   |   |   |                             |  |   |
|--------|---|---|---|-----------------------------|--|---|
| N1_BQ1 | S19BQ01<br>is:  | S19BQ02A-<br>S19BQ02L and<br>S19BQ03A-<br>S19BQ03K are: | H19003  | S19BQ01<br>is coded as:     | S19BQ02A-<br>S19BQ02L and<br>S19BQ03A-<br>S19BQ03K are coded<br>as:          | * |
| 1      | .N: Valid skip, or<br>.C: question<br>should be skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Any value   | Stands as original<br>value | Stands as original<br>value  |   |
| 2      | 1: Yes or -5: don't<br>know                             | Any value   | Matches S19BQ03 or<br>equals 11:TRICARE<br>Plus, 13: Foreign govt,<br>16: CHCBP, or 19:<br>TRICARE supp.<br>insurance | Stands as original<br>value | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked | F |
| 3      | 1: Yes or -5: don't<br>know                             | At least one positive<br>response                       | Does not match  | 2: No                       | Stands as original<br>value  | B |
| 4      | 1: Yes or -5: don't<br>know                             | No positive<br>response                                 | Does not match  | Stands as original<br>value | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked | F |
| 5      | 2: No or .: missing                                     | Any value   | Matches S19BQ03   | 1: Yes                      | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked | B |
| 6      | 2: No or .: missing                                     | Any value   | Does not match or<br>equals 11:TRICARE<br>Plus, 13: Foreign govt,<br>16: CHCBP, or 19:<br>TRICARE supp.<br>insurance  | 2: No                       | Stands as original<br>value  | B |

\* Indication of backward coding (B) or forward coding (F).

Definition of “positive response” in Coding Table for Note 1\_BQ:

A response of 1:Yes to S19BQ02A-S19BQ02L or a marked response to S19BQ03A-S19BQ03K.

**Coding Table for Note 1\_BQ2:  
S19BQ03A-S19BQ03I, S19BQ03K**

| N1_BQ2 | S19BQ03A-S19BQ03I are:                               | S19BQ03K is:   | S19BQ03K is coded as:    | * |
|--------|--|--|--------------------------|---|
| 1      | .N: Valid skip, or<br>.C: question should be skipped | .N: Valid skip, or<br>.C: question should be skipped | Stands as original value |   |
| 2      | Any marked response                                  | Any value  | Unmarked                 | F |
| 3      | No marked responses                                  | Any value  | Stands as original value |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 2:  
H19006, H19007, H19008**

| N2 | H19006 is:           | H19007-H19008 are:               | H19006 is coded as:      | H19007-H19008 are coded as:  | *      |
|----|----------------------|----------------------------------|--------------------------|--|--------|
| 1  | 1: Yes               | “All are blank”                  | Stands as original value | Stand as original value  |        |
| 2  | 1: Yes or .: missing | “Blank or NA”                    | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 3  | 1: Yes               | “One marked and one NA”          | Stands as original value | .: Missing if –6; stand as original value otherwise                    | F      |
| 4  | 1: Yes               | At least one is “marked”         | Stands as original value | Stand as original value  |        |
| 5  | 2: No                | “One marked and one NA”          | Stands as original value | .C: Question should be skipped   | F      |
| 6  | 2: No or .: missing  | At least one is “marked”         | 1: Yes                   | .: Missing if –6; stand as original value otherwise                    | B<br>F |
| 7  | 2: No                | “All are blank” or “blank or NA” | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 8  | .: Missing           | “All are blank”                  | Stands as original value | Stand as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 2:  
Responses to H19007-H19008 are all missing.

Definition of “blank or NA” in Coding Table for Note 2:  
All of the following are true: H19007-H19008 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 2:  
H19007-H19008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 2:  
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 3:  
H19009, H19010, H19011**

| N3 | H19009<br>is:        | H19010-H19011<br>are:               | H19009<br>is coded as:   | H19010-H19011<br>are coded as:  | *      |
|----|----------------------|-------------------------------------|--------------------------|---|--------|
| 1  | 1: Yes               | “All are blank”                     | Stands as original value | Stand as original value   |        |
| 2  | 1: Yes or .: missing | “Blank or NA”                       | 2: No                    | .N: Valid skip if missing; .C:<br>question should be skipped if<br>marked | B<br>F |
| 3  | 1: Yes               | “One marked and one<br>NA”          | Stands as original value | .: Missing if –6; stand as<br>original value otherwise                    | F      |
| 4  | 1: Yes               | At least one is “marked”            | Stands as original value | Stand as original value   |        |
| 5  | 2: No                | “One marked and one<br>NA”          | Stands as original value | .C: Question should be skipped  | F      |
| 6  | 2: No or .: missing  | At least one is “marked”            | 1: Yes                   | .: Missing if –6; stand as<br>original value otherwise                    | B<br>F |
| 7  | 2: No                | “All are blank” or “blank<br>or NA” | Stands as original value | .N: Valid skip if missing; .C:<br>question should be skipped if<br>marked | F      |
| 8  | .: Missing           | “All are blank”                     | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 3:  
Responses to H19010-H19011 are all missing.

Definition of “blank or NA” in Coding Table for Note 3:  
All of the following are true: H19010-H19011 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 3:  
H19010-H19011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 3:  
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 4:  
H19013, H19014-H19017**

| N4 | H19013<br>is: | H19014-H19017<br>are:    | H19013<br>is coded as:   | H19014-H19017<br>are coded as:                                      | *      |
|----|---------------|--------------------------|--------------------------|---|--------|
| 1  | 1: None       | Any value                | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | F      |
| 2  | 2-7: Visits   | "All are blank"          | 1: None                  | .N: Valid skip if missing   | B<br>F |
| 3  | 2-7: Visits   | At least one is "marked" | Stands as original value | stand as original value   |        |
| 4  | .: Missing    | Any value                | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4:  
Responses to H19014-H19017 are all missing.

Definition of "marked" in Coding Table for Note 4:  
Any pattern of marks outside the definition "all are blank".

**Coding Table for Note 5:  
H19015, H19016-H19017**

| N5 | H19015<br>is:                                     | H19016<br>is:                                     | H19017<br>is:                                     | H19015<br>is coded as:   | H19016<br>is coded as:  | H19017<br>is coded as:  | * |
|----|---|---|---|--------------------------|---|---|---|
| 1  | .N: Valid skip, or .C: question should be skipped | .N: Valid skip, or .C: question should be skipped | .N: Valid skip, or .C: question should be skipped | Stands as original value | Stands as original value  | Stands as original value  |   |
| 2  | 1: Yes  | Any value   | Any value   | Stands as original value | Stands as original value  | Stands as original value  |   |
| 3  | 2: No or .: missing                               | 1: Definitely yes<br>2: somewhat yes              | Any value   | 1: Yes                   | Stands as original value  | Stands as original value  | B |
| 4  | 2: No or .: missing                               | 3: Somewhat no, 4: definitely no, or .: missing   | 1: Definitely yes<br>2: somewhat yes              | 1: Yes                   | Stands as original value  | Stands as original value  | B |
| 5  | 2: No   | 3: Somewhat no, 4: definitely no, or .: missing   | 3: Somewhat no, 4: definitely no, or .: missing   | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | .N: Valid skip if missing; .C: question should be skipped if marked | F |
| 6  | .: Missing  | 3: Somewhat no, 4: definitely no, or .: missing   | 3: Somewhat no, 4: definitely no, or .: missing   | Stands as original value | Stands as original value  | Stands as original value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 6:  
H19019, H19020-H19027, S19009**

| N6 | H19019<br>is:          | H19020-<br>H19024<br>are:   | H19025-<br>H19026,<br>S19009<br>are: | H19027<br>is:                                 | H19019<br>is coded as:         | H19020-<br>H19026,<br>S19009<br>are coded as:                                      | H19027<br>is coded as:  | *      |
|----|------------------------|-----------------------------|--------------------------------------|---|--------------------------------|--|---|--------|
| 1  | 1: Yes                 | Any value                   | Any value                            | Any value                                     | Stands as<br>original<br>value | Stand as<br>original value   | .: Missing if<br>-6; stands<br>as original<br>value<br>otherwise                      | F      |
| 2  | 2: No or<br>.: missing | Any value                   | Any value                            | 0-10  | 1: Yes                         | Stand as<br>original value   | Stands as<br>original<br>value  | B      |
| 3  | 2: No or<br>.: missing | At least one<br>is “marked” | Any value                            | .: Missing                                    | 1: Yes                         | Stand as<br>original value   | Stands as<br>original<br>value  | B      |
| 4  | 2: No                  | At least one<br>is “marked” | Any value                            | -6: No<br>personal<br>doctor                  | Stands as<br>original<br>value | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .C: Question<br>should be<br>skipped  | F      |
| 5  | 2: No                  | “Blank or<br>NA”            | Any value                            | -6: No<br>personal<br>doctor or<br>.: missing | Stands as<br>original<br>value | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .N: Valid<br>skip if<br>missing;<br>.C: question<br>should be<br>skipped if<br>marked | F      |
| 6  | .: Missing             | Any value                   | Any value                            | -6: No<br>personal<br>doctor                  | 2: No                          | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .C: Question<br>should be<br>skipped  | B<br>F |
| 7  | .: Missing             | “Blank or<br>NA”            | Any value                            | .: Missing                                    | Stands as<br>original<br>value | Stand as<br>original value   | Stands as<br>original<br>value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:

All of the following are true: H19020 is either 0: None or missing and H19021-H19024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:

Any pattern of marks for H19020-H19024 outside the definition “blank or NA”.

**Coding Table for Note 7:  
H19020, H19021-H19026**

| N7 | H19020<br>is:   | H19021-H19026<br>are:                                   | H19020<br>is coded as:         | H19021-H19026<br>are coded as:  | *      |
|----|---|---|--------------------------------|---|--------|
| 1  | .N: Valid skip, or<br>.C: question<br>should be skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as<br>original<br>value | Stand as original value   |        |
| 2  | 0: None   | Any value   | Stands as<br>original<br>value | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | F      |
| 3  | 1-6: Visits, or<br>.: missing                           | “Blank or NA”   | 0: None                        | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | B<br>F |
| 4  | 1-6: Visits, or<br>.: missing                           | At least one is<br>“marked” or<br>“all are blank”       | Stands as<br>original<br>value | .: Missing if –6; stand as<br>original value otherwise                    | F      |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 7:  
Responses to H19021-H19026 are all missing.

Definition of “blank or NA” in Coding Table for Note 7:  
Responses to H19021-H19026 are a combination of not applicable (-6) or missing or a response of “2: No” to H19025.

Definition of “marked” in Coding Table for Note 7:  
Any pattern of marks for H19021-H19026 outside the definition “all are blank” and “blank or NA”.

**Coding Table for Note 8:  
H19025, H19026**

| N8 | H19025 is:  | H19026 is:  | H19025 is coded as:      | H19026 is coded as:      | * |
|----|---|---|--------------------------|--------------------------|---|
| 1  | .N: Valid skip, or<br>.C: question should be<br>skipped | .N: Valid skip, or<br>.C: question should be<br>skipped | Stands as original value | Stands as original value |   |
| 2  | 1: Yes  | Any value   | Stands as original value | Stands as original value |   |
| 3  | 2: No or .: missing                                     | 1-4: How often  | 1: Yes                   | Stands as original value | B |
| 4  | 2: No   | .: Missing  | Stands as original value | .N: Valid skip           | F |
| 5  | .: Missing  | .: Missing  | Stands as original value | Stands as original value |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 8\_01:  
S19009, S19010**

| N8_01 | S19009 is:  | S19010 is: | S19009 is coded as:      | S19010 is coded as:   | * |
|-------|---|------------|--------------------------|---|---|
| 1     | .N: Valid skip, or<br>.C: question should be<br>skipped | Any value  | Stands as original value | Stands as original value  |   |
| 2     | 1: Yes  | Any value  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F |
| 3     | 2: No   | Any value  | Stands as original value | Stands as original value  |   |
| 4     | .: Missing  | Any value  | Stands as original value | Stands as original value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 9:  
H19028, H19029-H19031**

| N9 | H19028 is:          | H19029-H19031 are:               | H19028 is coded as:      | H19029 is coded as:  | H19030-H19031 are coded as:  | *      |
|----|---------------------|----------------------------------|--------------------------|--|--|--------|
| 1  | 1: Yes              | Any value                        | Stands as original value | .: Missing if -6; stands as original value otherwise                   | Stand as original value  | F      |
| 2  | 2: No or .: missing | At least one is "marked"         | 1: Yes                   | .: Missing if -6; stands as original value otherwise                   | Stand as original value  | B      |
| 3  | 2: No               | "All are blank" or "blank or NA" | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 4  | .: Missing          | "Blank or NA"                    | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 5  | .: Missing          | "All are blank"                  | Stands as original value | Stands as original value   | Stand as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:  
Responses to H19029-H19031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:

All of the following are true: H19029 and H19031 are a combination of not applicable (-6) or missing. H19030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:

Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 10:  
H19030, H19031**

| N10 | H19030 is:   | H19031 is:   | H19030 is coded as:      | H19031 is coded as:  | *      |
|-----|--|--|--------------------------|--|--------|
| 1   | .N: Valid skip, or<br>.C: question should be skipped | .N: Valid skip, or<br>.C: question should be skipped | Stands as original value | Stands as original value   |        |
| 2   | 1-5: Specialists                                     | 0-10 or .: missing                                   | Stands as original value | Stands as original value   |        |
| 3   | 1-5: Specialists or<br>.: missing                    | -6: Didn't see a specialist in the last 12 months    | 0: None                  | .C: Question should be skipped   | B<br>F |
| 4   | 0: None  | Any value  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 5   | .: Missing   | 0-10 or .: missing                                   | Stands as original value | Stands as original value   |        |

\* Indication of backward coding (B) or forward coding (F).



**Coding Table for Note 12:  
H19034, H19035**

| N12 | H19034 is:           | H19035 is:                                       | H19034 is coded as:      | H19035 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                  | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't look for<br>information               | 2: No                    | .C: Question should be skipped  | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often                                   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't look for<br>information or .: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing                                       | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 13:  
H19036, H19037**

| N13 | H19036 is:           | H19037 is:   | H19036 is coded as:      | H19037 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                          | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't need service<br>or equipment                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't need service<br>or equipment or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing   | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 14:  
H19038, H19039**

| N14 | H19038 is:           | H19039 is:  | H19038 is coded as:      | H19039 is coded as:   | *      |
|-----|----------------------|---|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                       | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't need<br>prescription meds                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often  | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't need<br>prescription meds or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing  | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 15:  
H19040, H19041-H19042**

| N15 | H19040<br>is:        | H19041-H19042<br>are:                             | H19040<br>is coded as:   | H19041-H19042<br>are coded as:  | *      |
|-----|----------------------|---|--------------------------|---|--------|
| 1   | 1: Yes               | At least one is<br>“marked” or “all are<br>blank” | Stands as original value | .: Missing if –6; stand as<br>original value otherwise                    | F      |
| 2   | 1: Yes or .: missing | “Blank or NA”                                     | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | B<br>F |
| 3   | 2: No or .: missing  | At least one is<br>“marked”                       | 1: Yes                   | .: Missing if –6; stand as<br>original value otherwise                    | B<br>F |
| 4   | 2: No                | “All are blank” or<br>“blank or NA”               | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | “All are blank”                                   | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 15:  
Responses to H19041-H19042 are all missing.

Definition of “blank or NA” in Coding Table for Note 15:  
All of the following are true: H19041-H19042 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 15:  
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 16:  
H19043, H19044**

| N16 | H19043 is:           | H19044 is:   | H19043 is coded as:      | H19044 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                          | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn’t receive<br>forms to fill out                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn’t receive<br>forms to fill out or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing   | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 17:  
H19045, H19046-H19047**

| N17 | H19045<br>is:                          | H19046-H19047<br>are:  | H19045<br>is coded as:   | H19046-H19047<br>are coded as:  | *      |
|-----|--|--|--------------------------|---|--------|
| 1   | 1: Yes                                 | At least one is “marked”,<br>“all are blank” or “blank<br>or don’t know” | Stands as original value | ∴ Missing if –6; stands as<br>original value otherwise                    | F      |
| 2   | 1: Yes, -5: don’t<br>know or ∴ missing | “Blank or NA” or “NA<br>or don’t know”                                   | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | B<br>F |
| 3   | 2: No, -5: don’t know<br>or ∴ missing  | At least one is “marked”   | 1: Yes                   | ∴ Missing if –6; stands as<br>original value otherwise                    | B<br>F |
| 4   | 2: No                                  | None are “marked”  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | -5: Don’t know                         | “Blank or don’t know”<br>or “all are blank”                              | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 6   | ∴ Missing                              | “Blank or don’t know”<br>or “all are blank”                              | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 17:  
Responses to H19046-H19047 are all missing.

Definition of “blank or NA” in Coding Table for Note 17:  
Responses to H19046-H19047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of “blank or don’t know” in Coding Table for Note 17:  
Responses to H19046-H19047 are either all don’t know (-5) or a combination of missing and don’t know (-5).

Definition of “NA or don’t know” in Coding Table for Note 17:  
Responses to H19046-H19047 are a combination of not applicable (-6) and don’t know (-5).

Definition of “marked” in Coding Table for Note 17:  
Any pattern of marks outside the definitions “all are blank,” “blank or NA,” “blank or don’t know,” or “NA or don’t know”.

**Coding Table for Note 18:**
**H19053, H19054-H19056, H19057A-H19057D**

| N18 | H19053<br>is:                                   | H19054-<br>H19056<br>are: | H19057A-<br>H19057D<br>are: | H19053<br>is coded as:   | H19054- H19056, H19057A-<br>H19057D<br>are coded as:                                     | * |
|-----|---|---------------------------|-----------------------------|--------------------------|--|---|
| 1   | 3: Some days,<br>4: every day,<br>or .: missing | Any value                 | Any value                   | Stands as original value | Stand as original value  |   |
| 2   | 2: Not at all<br>or -5: don't<br>know           | Any value                 | "All are<br>unmarked"       | Stands as original value | .N: Valid skip if missing or<br>unmarked;<br>.C: question should be skipped<br>if marked | F |
| 3   | 2: Not at all                                   | Any value                 | At least one is<br>"marked" | .: Missing               | Stand as original value  | B |
| 4   | -5: Don't<br>know                               | Any value                 | At least one is<br>"marked" | Stands as original value | .N: Valid skip if missing or<br>unmarked;<br>.C: question should be skipped<br>if marked | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:  
Responses to H19057A-H19057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:  
Any pattern of marks outside the definition "all are unmarked"

**Coding Table for Note 19:**
**Note 19 (Part A)**
**H19058, H19059B, H19060-H19064, SEX, XSEX**

| N19A | H19058<br>is: | SEX<br>is:             | H19059B--H19064<br>are: | XSEX<br>is coded as: |
|------|---------------|------------------------|-------------------------|----------------------|
| 1    | .: Missing    | F                      | Any marked              | 2: Female            |
| 2    | .: Missing    | F                      | All missing             | 2: Female            |
| 3    | .: Missing    | M                      | Any marked              | 1: Male              |
| 4    | .: Missing    | M                      | All missing             | 1: Male              |
| 5    | .: Missing    | Z or .: missing        | Any marked              | 2: Female            |
| 6    | .: Missing    | Z                      | All missing             | .: Missing           |
| 7    | .: Missing    | .: Missing             | All missing             | .: Missing           |
| 8    | 1: Male       | Any value              | All missing             | 1: Male              |
| 9    | 1: Male       | F                      | Any marked              | 2: Female            |
| 10   | 1: Male       | M, Z, or<br>.: missing | Any marked              | 1: Male              |
| 11   | 2: Female     | Any value              | Any marked              | 2: Female            |
| 12   | 2: Female     | M                      | All missing             | 1: Male              |
| 13   | 2: Female     | F, Z, or<br>.: missing | All missing             | 2: Female            |

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEX is the recoded gender variable after taking into account the self-reported response (H19058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

**Note 19 (Part B):****XSEXA, H19059B, H19060-H19064**

| N19B | XSEXA<br>is: | H19059B--H19064<br>are:                     | H19059B--H19064<br>are coded as:                                       | * |
|------|--------------|---|--|---|
| 1    | 1: Male      | "All are blank"                             | .N: Valid skip   | F |
| 2    | 1: Male      | At least one is "marked"                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F |
| 3    | 2: Female    | "All are blank" or at least one is "marked" | Stand as original value  |   |
| 4    | .: Missing   | "All are blank" or at least one is "marked" | Missing value  | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:

All variables H19059B--H19064 are missing.

Definition of "marked" in Coding Table for Note 19b:

Any pattern of marks outside the definition "all are blank".

**Coding Table for Note 20****XSEXA, AGE, H19060, H19061**

| N20 | XSEXA<br>is: | AGE<br>is: | H19060<br>is:   | H19061<br>is:   | H19060<br>is coded as:      | H19061<br>is coded as:  | *      |
|-----|--------------|------------|---|---|-----------------------------|---|--------|
| 1   | 1: Male      | Any value  | .N: Valid skip,<br>or<br>.C: question<br>should be<br>skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as<br>original value | Stands as original<br>value   |        |
| 2   | 2: Female    | Any value  | 2: 40 or over   | Any value   | Stands as<br>original value | Stands as original<br>value   |        |
| 3   | 2: Female    | Any value  | 1: Under 40   | Any value   | Stands as<br>original value | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | F      |
| 4   | 2: Female    | Any value  | .: Missing  | Marked  | 2: >= 40                    | Stands as original<br>value   | B      |
| 5   | 2: Female    | < 40       | .: Missing  | .: Missing  | 1: < 40                     | .N: Valid skip  | F<br>B |
| 6   | 2: Female    | >=40       | .: Missing  | .: Missing  | 2: >= 40                    | Stands as original<br>value   | B      |
| 7   | 2: Female    | .: Missing | .: Missing  | .: Missing  | Stands as<br>original value | Stands as original<br>value   |        |
| 8   | .: Missing   | Any value  | .: Missing  | .: Missing  | Stands as<br>original value | Stands as original<br>value   |        |

\* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

**Coding Table for Note 21:  
XSEXA, H19062-H19064**

| N21 | XSEXA<br>is: | H19062<br>is:                     | H19063<br>is:                       | H19064<br>is:   | H19062<br>is coded as:   | H19063<br>is coded as:   | H19064<br>is coded as:   | *      |
|-----|--------------|-----------------------------------|-------------------------------------|---|--------------------------|--|--|--------|
| 1   | 1: Male      | Any value                         | Any value                           | Any value   | Stands as original value | Stands as original value   | Stands as original value   |        |
| 2   | 2: Female    | 1: Pregnant now                   | 1: First trimester                  | Any value   | Stands as original value | Stands as original value   | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 3   | 2: Female    | 1: Pregnant now                   | 2: Second trimester                 | 2: Third trimester  | Stands as original value | Stands as original value   | .: Missing   | F      |
| 4   | 2: Female    | 1: Pregnant now                   | 2: Second trimester                 | 4: First trimester, 3: second trimester, 1: did not receive prenatal care, or<br>.: missing | Stands as original value | Stands as original value   | Stands as original value   |        |
| 5   | 2: Female    | 1: Pregnant now                   | 3: Third trimester or<br>.: missing | Any value   | Stands as original value | Stands as original value   | Stands as original value   |        |
| 6   | 2: Female    | 2: Pregnant in last 12 months     | Any value                           | Any value   | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | Stands as original value   | F      |
| 7   | 2: Female    | 3: Not pregnant in past 12 months | Any value                           | Any value   | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 8   | 2: Female    | .: Missing                        | 1: First trimester                  | Any value   | 1: Pregnant now          | Stands as original value   | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 9   | 2: Female    | .: Missing                        | 2: Second trimester                 | 2: Third trimester  | 1: Pregnant now          | Stands as original value   | .: Missing   | B<br>F |
| 10  | 2: Female    | .: Missing                        | 2: Second trimester                 | 4: First trimester, 3: second trimester, 1: did not receive prenatal care, or<br>.: missing | 1: Pregnant now          | Stands as original value   | Stands as original value   | B      |
| 11  | 2: Female    | .: Missing                        | 3: Third trimester                  | Any value   | 1: Pregnant now          | Stands as original value   | Stands as original value   | B      |
| 12  | 2: Female    | .: Missing                        | .: Missing                          | Any value   | Stands as original value | Stands as original value   | Stands as original value   | F      |
| 13  | .: Missing   | .: Missing                        | Marked or<br>.: missing             | Any value   | Stands as original value | Stands as original value   | Stands as original value   |        |

\* Indication of backward coding (B) or forward coding (F)

**Coding Table for Note 23\_HT:  
XSEXA, H19071F, H19071I**

| N23_HT | XSEXA is:               | H19071F and H19071I is:                               | H19071F and H19071I are coded as: | * |
|--------|-------------------------|---|-----------------------------------|---|
| 1      | 1: Male or<br>2: female | “Height within range for gender” or .: missing        | Stands as original value          |   |
| 2      | 1: Male or<br>2: female | “Height out of range for gender”                      | .O: Out of range                  | F |
| 3      | .: Missing              | “Height within range for either gender” or .: missing | Stands as original value          |   |
| 4      | .: Missing              | “Height out of range for either gender”               | .O: Out of range                  | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Height within range for gender” in Coding Table for Note 23\_HT:  
From 2006 NHIS, height for men is 63”-76” (5’3”-6’4”), height for woman is 59”-70” (4’11”-5’10”).

Definition of “Height out of range for gender” in Coding Table for Note 23\_HT:  
Any height outside the definition of “Height within range for gender”.

Definition of “Height within range for either gender” in Coding Table for Note 23\_HT:  
Use lowest and highest height from either gender to set range: 59”-76” (4’11”- 6’4”).

Definition of “Height out of range for either gender” in Coding Table for Note 23\_HT:  
Any height outside the definition of “Height within range for either gender”.

**Coding Table for Note 23\_WT:  
XSEXA, H19072**

| N23_WT | XSEXA is:               | H19072 is:  | H19072 is coded as:      | * |
|--------|-------------------------|---|--------------------------|---|
| 1      | 1: Male or<br>2: female | “Weight within range for gender” or .: missing        | Stands as original value |   |
| 2      | 1: Male or<br>2: female | “Weight out of range for gender”                      | .O: Out of range         | F |
| 3      | .: Missing              | “Weight within range for either gender” or .: missing | Stands as original value |   |
| 4      | .: Missing              | “Weight out of range for either gender”               | .O: Out of range         | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Weight within range for gender” in Coding Table for Note 23\_WT:  
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of “Weight out of range for gender” in Coding Table for Note 23\_WT:  
Any height outside the definition of “Weight within range for gender”.

Definition of “Weight within range for either gender” in Coding Table for Note 23\_WT:  
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of “Weight out of range for either gender” in Coding Table for Note 23\_WT:  
Any height outside the definition of “Weight within range for either gender”.

**Coding Table for Note 24:  
H19073, H19073A-H19073E**

| N24 | H19073A<br>is: | H19073B<br>is: | H19073C<br>is: | H19073D<br>is: | H19073E<br>is: | H19073<br>is coded as:                     | H19073A-E<br>are coded as: | * |
|-----|----------------|----------------|----------------|----------------|----------------|--|----------------------------|---|
| 1   | Any value      | 1: Marked      | Any value      | Any value      | Any value      | 2: Yes, Mexican, Mexican American, Chicano | Stand as original value    | F |
| 2   | Any value      | 2: Unmarked    | Any value      | Any value      | 1: Marked      | 5: Yes, other Spanish, Hispanic, or Latino | Stand as original value    | F |
| 3   | Any value      | 2: Unmarked    | 1: Marked      | Any value      | 2: Unmarked    | 3: Yes, Puerto Rican                       | Stand as original value    | F |
| 4   | Any value      | 2: Unmarked    | 2: Unmarked    | 1: Marked      | 2: Unmarked    | 4: Yes, Cuban                              | Stand as original value    | F |
| 5   | 1: Marked      | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 1: No, not Spanish, Hispanic, or Latino    | Stand as original value    | F |
| 6   | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | ∴ Missing                                  | Stand as original value    | F |

\* Indication of backward coding (B) or forward coding (F).



## QUARTER II

### 2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES (HCSDB) CODING SCHEME AND CODING TABLES

#### BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

| SAS     | ASCII/EBCDIC | Description                                     |
|---------|--------------|---|
| Numeric | Numeric      |   |
| .       | -9           | No response                                     |
| .O      | -7           | Out of range error                              |
| .N      | -6           | Not applicable or valid skip                    |
| .D      | -5           | Scalable response of “don’t know” or “not sure” |
| .I      | -4           | Incomplete grid error                           |
| .C      | -1           | Question should have been skipped               |

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

**Coding Table for Note 1:**

**H19003, H19004, S19BR01, S19BR02A-S19BR02L**

| N1 | H19003<br>is:  | H19004, S19BR01,<br>and S19BR02A-<br>S19BR02L<br>are: | H19003<br>is coded as:      | H19004, S19BR01,<br>and S19BR02A-<br>S19BR02L<br>are coded as:               | * |
|----|--|---|-----------------------------|--|---|
| 1  | 1-17: Health plan                                    | Any value   | Stands as original<br>value | Stands as original<br>value  |   |
| 2  | -6: No usage in<br>past 12 months<br>or -5: not sure | Any value   | Stands as original<br>value | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked | F |
| 3  | Missing response                                     | Any value   | Stands as original<br>value | Stands as original<br>value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 1\_BR1:**

**S19BR01, S19BR02A-S19BR02L**

| N1_BR1 | S19BR01<br>is:  | S19BR02A-<br>S19BR02L<br>are:                           | S19BR01<br>is coded as:     | S19BR02A-<br>S19BR02L<br>are coded as:                                       | * |
|--------|---|---|-----------------------------|--|---|
| 1      | .N: Valid skip, or<br>.C: question<br>should be skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as original<br>value | Stands as original<br>value  |   |
| 2      | 1: Yes or -5: don't<br>know                             | Any value   | Stands as original<br>value | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked | F |
| 3      | 2: No   | Any value   | Stands as original<br>value | Stand as original<br>value   |   |
| 4      | .: Missing  | Any marked<br>response                                  | 2: No                       | Stand as original<br>value   | B |
| 5      | .: Missing  | No marked response                                      | Stands as original<br>value | Stand as original<br>value   |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 2:  
H19006, H19007, H19008**

| N2 | H19006<br>is:        | H19007-H19008<br>are:               | H19006<br>is coded as:   | H19007-H19008<br>are coded as:  | *      |
|----|----------------------|-------------------------------------|--------------------------|---|--------|
| 1  | 1: Yes               | “All are blank”                     | Stands as original value | Stand as original value   |        |
| 2  | 1: Yes or .: missing | “Blank or NA”                       | 2: No                    | .N: Valid skip if missing;<br>.C: question should be<br>skipped if marked | B<br>F |
| 3  | 1: Yes               | “One marked and one<br>NA”          | Stands as original value | .: Missing if –6; stand as<br>original value otherwise                    | F      |
| 4  | 1: Yes               | At least one is “marked”            | Stands as original value | Stand as original value   |        |
| 5  | 2: No                | “One marked and one<br>NA”          | Stands as original value | .C: Question should be<br>skipped   | F      |
| 6  | 2: No or .: missing  | At least one is “marked”            | 1: Yes                   | .: Missing if –6; stand as<br>original value otherwise                    | B<br>F |
| 7  | 2: No                | “All are blank” or “blank<br>or NA” | Stands as original value | .N: Valid skip if missing;<br>.C: question should be<br>skipped if marked | F      |
| 8  | .: Missing           | “All are blank”                     | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 2:

Responses to H19007-H19008 are all missing.

Definition of “blank or NA” in Coding Table for Note 2:

All of the following are true: H19007-H19008 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 2:

H19007-H19008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 2:

Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 3:  
H19009, H19010, H19011**

| N3 | H19009<br>is:        | H19010-H19011<br>are:            | H19009<br>is coded as:   | H19010-H19011<br>are coded as:                                      | *      |
|----|----------------------|----------------------------------|--------------------------|---|--------|
| 1  | 1: Yes               | “All are blank”                  | Stands as original value | Stand as original value   |        |
| 2  | 1: Yes or .: missing | “Blank or NA”                    | 2: No                    | .N: Valid skip if missing; .C: question should be skipped if marked | B<br>F |
| 3  | 1: Yes               | “One marked and one NA”          | Stands as original value | .: Missing if –6; stand as original value otherwise                 | F      |
| 4  | 1: Yes               | At least one is “marked”         | Stands as original value | Stand as original value   |        |
| 5  | 2: No                | “One marked and one NA”          | Stands as original value | .C: Question should be skipped                                      | F      |
| 6  | 2: No or .: missing  | At least one is “marked”         | 1: Yes                   | .: Missing if –6; stand as original value otherwise                 | B<br>F |
| 7  | 2: No                | “All are blank” or “blank or NA” | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | F      |
| 8  | .: Missing           | “All are blank”                  | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 3:  
Responses to H19010-H19011 are all missing.

Definition of “blank or NA” in Coding Table for Note 3:  
All of the following are true: H19010-H19011 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 3:  
H19010-H19011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 3:  
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 4:  
H19013, H19014-H19017**

| N4 | H19013<br>is: | H19014-H19017<br>are:    | H19013<br>is coded as:   | H19014-H19017<br>are coded as:                                      | *      |
|----|---------------|--------------------------|--------------------------|---|--------|
| 1  | 1: None       | Any value                | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | F      |
| 2  | 2-7: Visits   | "All are blank"          | 1: None                  | .N: Valid skip if missing   | B<br>F |
| 3  | 2-7: Visits   | At least one is "marked" | Stands as original value | stand as original value   |        |
| 4  | .: Missing    | Any value                | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4:  
Responses to H19014-H19017 are all missing.

Definition of "marked" in Coding Table for Note 4:  
Any pattern of marks outside the definition "all are blank".

**Coding Table for Note 5:  
H19015, H19016-H19017**

| N5 | H19015<br>is:                                     | H19016<br>is:                                     | H19017<br>is:                                     | H19015<br>is coded as:   | H19016<br>is coded as:  | H19017<br>is coded as:  | * |
|----|---|---|---|--------------------------|---|---|---|
| 1  | .N: Valid skip, or .C: question should be skipped | .N: Valid skip, or .C: question should be skipped | .N: Valid skip, or .C: question should be skipped | Stands as original value | Stands as original value  | Stands as original value  |   |
| 2  | 1: Yes  | Any value   | Any value   | Stands as original value | Stands as original value  | Stands as original value  |   |
| 3  | 2: No or .: missing                               | 1: Definitely yes<br>2: somewhat yes              | Any value   | 1: Yes                   | Stands as original value  | Stands as original value  | B |
| 4  | 2: No or .: missing                               | 3: Somewhat no, 4: definitely no, or .: missing   | 1: Definitely yes<br>2: somewhat yes              | 1: Yes                   | Stands as original value  | Stands as original value  | B |
| 5  | 2: No   | 3: Somewhat no, 4: definitely no, or .: missing   | 3: Somewhat no, 4: definitely no, or .: missing   | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | .N: Valid skip if missing; .C: question should be skipped if marked | F |
| 6  | .: Missing  | 3: Somewhat no, 4: definitely no, or .: missing   | 3: Somewhat no, 4: definitely no, or .: missing   | Stands as original value | Stands as original value  | Stands as original value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 6:  
H19019, H19020-H19027, S19009**

| N6 | H19019<br>is:          | H19020-<br>H19024<br>are:   | H19025-<br>H19026,<br>S19009<br>are: | H19027<br>is:                                 | H19019<br>is coded as:         | H19020-<br>H19026,<br>S19009<br>are coded as:                                      | H19027<br>is coded as:  | *      |
|----|------------------------|-----------------------------|--------------------------------------|---|--------------------------------|--|---|--------|
| 1  | 1: Yes                 | Any value                   | Any value                            | Any value                                     | Stands as<br>original<br>value | Stand as<br>original value   | .: Missing if<br>-6; stands<br>as original<br>value<br>otherwise                      | F      |
| 2  | 2: No or<br>.: missing | Any value                   | Any value                            | 0-10  | 1: Yes                         | Stand as<br>original value   | Stands as<br>original<br>value  | B      |
| 3  | 2: No or<br>.: missing | At least one<br>is “marked” | Any value                            | .: Missing                                    | 1: Yes                         | Stand as<br>original value   | Stands as<br>original<br>value  | B      |
| 4  | 2: No                  | At least one<br>is “marked” | Any value                            | -6: No<br>personal<br>doctor                  | Stands as<br>original<br>value | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .C: Question<br>should be<br>skipped  | F      |
| 5  | 2: No                  | “Blank or<br>NA”            | Any value                            | -6: No<br>personal<br>doctor or<br>.: missing | Stands as<br>original<br>value | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .N: Valid<br>skip if<br>missing;<br>.C: question<br>should be<br>skipped if<br>marked | F      |
| 6  | .: Missing             | Any value                   | Any value                            | -6: No<br>personal<br>doctor                  | 2: No                          | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .C: Question<br>should be<br>skipped  | B<br>F |
| 7  | .: Missing             | “Blank or<br>NA”            | Any value                            | .: Missing                                    | Stands as<br>original<br>value | Stand as<br>original value   | Stands as<br>original<br>value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:

All of the following are true: H19020 is either 0: None or missing and H19021-H19024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:

Any pattern of marks for H19020-H19024 outside the definition “blank or NA”.

**Coding Table for Note 7:  
H19020, H19021-H19026**

| N7 | H19020<br>is:   | H19021-H19026<br>are:                                   | H19020<br>is coded as:         | H19021-H19026<br>are coded as:  | *      |
|----|---|---|--------------------------------|---|--------|
| 1  | .N: Valid skip, or<br>.C: question<br>should be skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as<br>original<br>value | Stand as original value   |        |
| 2  | 0: None   | Any value   | Stands as<br>original<br>value | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | F      |
| 3  | 1-6: Visits, or<br>.: missing                           | “Blank or NA”   | 0: None                        | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | B<br>F |
| 4  | 1-6: Visits, or<br>.: missing                           | At least one is<br>“marked” or<br>“all are blank”       | Stands as<br>original<br>value | .: Missing if –6; stand as<br>original value otherwise                    | F      |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 7:  
Responses to H19021-H19026 are all missing.

Definition of “blank or NA” in Coding Table for Note 7:  
Responses to H19021-H19026 are a combination of not applicable (-6) or missing or a response of “2: No” to H19025.

Definition of “marked” in Coding Table for Note 7:  
Any pattern of marks for H19021-H19026 outside the definition “all are blank” and “blank or NA”.

**Coding Table for Note 8:  
H19025, H19026**

| N8 | H19025 is:  | H19026 is:  | H19025 is coded as:      | H19026 is coded as:      | * |
|----|---|---|--------------------------|--------------------------|---|
| 1  | .N: Valid skip, or<br>.C: question should be<br>skipped | .N: Valid skip, or<br>.C: question should be<br>skipped | Stands as original value | Stands as original value |   |
| 2  | 1: Yes  | Any value   | Stands as original value | Stands as original value |   |
| 3  | 2: No or .: missing                                     | 1-4: How often  | 1: Yes                   | Stands as original value | B |
| 4  | 2: No   | .: Missing  | Stands as original value | .N: Valid skip           | F |
| 5  | .: Missing  | .: Missing  | Stands as original value | Stands as original value |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 8\_01:  
S19009, S19010**

| N8_01 | S19009 is:  | S19010 is: | S19009 is coded as:      | S19010 is coded as:   | * |
|-------|---|------------|--------------------------|---|---|
| 1     | .N: Valid skip, or<br>.C: question should be<br>skipped | Any value  | Stands as original value | Stands as original value  |   |
| 2     | 1: Yes  | Any value  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F |
| 3     | 2: No   | Any value  | Stands as original value | Stands as original value  |   |
| 4     | .: Missing  | Any value  | Stands as original value | Stands as original value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 9:  
H19028, H19029-H19031**

| N9 | H19028<br>is:       | H19029-H19031<br>are:            | H19028<br>is coded as:   | H19029<br>is coded as:   | H19030-H19031<br>are coded as:   | *      |
|----|---------------------|----------------------------------|--------------------------|--|--|--------|
| 1  | 1: Yes              | Any value                        | Stands as original value | .: Missing if -6;<br>stands as original value otherwise                | Stand as original value  | F      |
| 2  | 2: No or .: missing | At least one is "marked"         | 1: Yes                   | .: Missing if -6;<br>stands as original value otherwise                | Stand as original value  | B      |
| 3  | 2: No               | "All are blank" or "blank or NA" | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 4  | .: Missing          | "Blank or NA"                    | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 5  | .: Missing          | "All are blank"                  | Stands as original value | Stands as original value   | Stand as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:  
Responses to H19029-H19031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:

All of the following are true: H19029 and H19031 are a combination of not applicable (-6) or missing. H19030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:

Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 10:  
H19030, H19031**

| N10 | H19030 is:   | H19031 is:   | H19030 is coded as:      | H19031 is coded as:  | *      |
|-----|--|--|--------------------------|--|--------|
| 1   | .N: Valid skip, or<br>.C: question should be skipped | .N: Valid skip, or<br>.C: question should be skipped | Stands as original value | Stands as original value   |        |
| 2   | 1-5: Specialists                                     | 0-10 or .: missing                                   | Stands as original value | Stands as original value   |        |
| 3   | 1-5: Specialists or<br>.: missing                    | -6: Didn't see a specialist in the last 12 months    | 0: None                  | .C: Question should be skipped   | B<br>F |
| 4   | 0: None  | Any value  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 5   | .: Missing   | 0-10 or .: missing                                   | Stands as original value | Stands as original value   |        |

\* Indication of backward coding (B) or forward coding (F).



**Coding Table for Note 12:  
H19034, H19035**

| N12 | H19034 is:           | H19035 is:                                       | H19034 is coded as:      | H19035 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                  | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't look for<br>information               | 2: No                    | .C: Question should be skipped  | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often                                   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't look for<br>information or .: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing                                       | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 13:  
H19036, H19037**

| N13 | H19036 is:           | H19037 is:   | H19036 is coded as:      | H19037 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                          | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't need service<br>or equipment                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't need service<br>or equipment or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing   | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 14:  
H19038, H19039**

| N14 | H19038 is:           | H19039 is:  | H19038 is coded as:      | H19039 is coded as:   | *      |
|-----|----------------------|---|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                       | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't need<br>prescription meds                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often  | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't need<br>prescription meds or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing  | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 15:  
H19040, H19041-H19042**

| N15 | H19040<br>is:        | H19041-H19042<br>are:                             | H19040<br>is coded as:   | H19041-H19042<br>are coded as:  | *      |
|-----|----------------------|---|--------------------------|---|--------|
| 1   | 1: Yes               | At least one is<br>“marked” or “all are<br>blank” | Stands as original value | .: Missing if –6; stand as<br>original value otherwise                    | F      |
| 2   | 1: Yes or .: missing | “Blank or NA”                                     | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | B<br>F |
| 3   | 2: No or .: missing  | At least one is<br>“marked”                       | 1: Yes                   | .: Missing if –6; stand as<br>original value otherwise                    | B<br>F |
| 4   | 2: No                | “All are blank” or<br>“blank or NA”               | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | “All are blank”                                   | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 15:  
Responses to H19041-H19042 are all missing.

Definition of “blank or NA” in Coding Table for Note 15:  
All of the following are true: H19041-H19042 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 15:  
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 16:  
H19043, H19044**

| N16 | H19043 is:           | H19044 is:   | H19043 is coded as:      | H19044 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                          | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn’t receive<br>forms to fill out                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn’t receive<br>forms to fill out or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing   | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 17:  
H19045, H19046-H19047**

| N17 | H19045<br>is:                          | H19046-H19047<br>are:  | H19045<br>is coded as:   | H19046-H19047<br>are coded as:  | *      |
|-----|--|--|--------------------------|---|--------|
| 1   | 1: Yes                                 | At least one is “marked”,<br>“all are blank” or “blank<br>or don’t know” | Stands as original value | ∴ Missing if –6; stands as<br>original value otherwise                    | F      |
| 2   | 1: Yes, -5: don’t<br>know or ∴ missing | “Blank or NA” or “NA<br>or don’t know”                                   | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | B<br>F |
| 3   | 2: No, -5: don’t know<br>or ∴ missing  | At least one is “marked”   | 1: Yes                   | ∴ Missing if –6; stands as<br>original value otherwise                    | B<br>F |
| 4   | 2: No                                  | None are “marked”  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | -5: Don’t know                         | “Blank or don’t know”<br>or “all are blank”                              | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 6   | ∴ Missing                              | “Blank or don’t know”<br>or “all are blank”                              | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 17:  
Responses to H19046-H19047 are all missing.

Definition of “blank or NA” in Coding Table for Note 17:  
Responses to H19046-H19047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of “blank or don’t know” in Coding Table for Note 17:  
Responses to H19046-H19047 are either all don’t know (-5) or a combination of missing and don’t know (-5).

Definition of “NA or don’t know” in Coding Table for Note 17:  
Responses to H19046-H19047 are a combination of not applicable (-6) and don’t know (-5).

Definition of “marked” in Coding Table for Note 17:  
Any pattern of marks outside the definitions “all are blank,” “blank or NA,” “blank or don’t know,” or “NA or don’t know”.

**Coding Table for Note 18:**
**H19053, H19054-H19056, H19057A-H19057D**

| N18 | H19053<br>is:                                   | H19054-<br>H19056<br>are: | H19057A-<br>H19057D<br>are: | H19053<br>is coded as:   | H19054- H19056, H19057A-<br>H19057D<br>are coded as:                                     | * |
|-----|---|---------------------------|-----------------------------|--------------------------|--|---|
| 1   | 3: Some days,<br>4: every day,<br>or .: missing | Any value                 | Any value                   | Stands as original value | Stand as original value  |   |
| 2   | 2: Not at all<br>or -5: don't<br>know           | Any value                 | "All are<br>unmarked"       | Stands as original value | .N: Valid skip if missing or<br>unmarked;<br>.C: question should be skipped<br>if marked | F |
| 3   | 2: Not at all                                   | Any value                 | At least one is<br>"marked" | .: Missing               | Stand as original value  | B |
| 4   | -5: Don't<br>know                               | Any value                 | At least one is<br>"marked" | Stands as original value | .N: Valid skip if missing or<br>unmarked;<br>.C: question should be skipped<br>if marked | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:  
Responses to H19057A-H19057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:  
Any pattern of marks outside the definition "all are unmarked"

**Coding Table for Note 19:**
**Note 19 (Part A)**
**H19058, H19059B, H19060-H19064, SEX, XSEX**

| N19A | H19058<br>is: | SEX<br>is:             | H19059B--H19064<br>are: | XSEX<br>is coded as: |
|------|---------------|------------------------|-------------------------|----------------------|
| 1    | .: Missing    | F                      | Any marked              | 2: Female            |
| 2    | .: Missing    | F                      | All missing             | 2: Female            |
| 3    | .: Missing    | M                      | Any marked              | 1: Male              |
| 4    | .: Missing    | M                      | All missing             | 1: Male              |
| 5    | .: Missing    | Z or .: missing        | Any marked              | 2: Female            |
| 6    | .: Missing    | Z                      | All missing             | .: Missing           |
| 7    | .: Missing    | .: Missing             | All missing             | .: Missing           |
| 8    | 1: Male       | Any value              | All missing             | 1: Male              |
| 9    | 1: Male       | F                      | Any marked              | 2: Female            |
| 10   | 1: Male       | M, Z, or<br>.: missing | Any marked              | 1: Male              |
| 11   | 2: Female     | Any value              | Any marked              | 2: Female            |
| 12   | 2: Female     | M                      | All missing             | 1: Male              |
| 13   | 2: Female     | F, Z, or<br>.: missing | All missing             | 2: Female            |

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEX is the recoded gender variable after taking into account the self-reported response (H19058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

**Note 19 (Part B):****XSEXA, H19059B, H19060-H19064**

| N19B | XSEXA<br>is: | H19059B--H19064<br>are:                     | H19059B--H19064<br>are coded as:                                       | * |
|------|--------------|---|--|---|
| 1    | 1: Male      | "All are blank"                             | .N: Valid skip   | F |
| 2    | 1: Male      | At least one is "marked"                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F |
| 3    | 2: Female    | "All are blank" or at least one is "marked" | Stand as original value  |   |
| 4    | .: Missing   | "All are blank" or at least one is "marked" | Missing value  | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:

All variables H19059B--H19064 are missing.

Definition of "marked" in Coding Table for Note 19b:

Any pattern of marks outside the definition "all are blank".

**Coding Table for Note 20****XSEXA, AGE, H19060, H19061**

| N20 | XSEXA<br>is: | AGE<br>is: | H19060<br>is:   | H19061<br>is:   | H19060<br>is coded as:      | H19061<br>is coded as:  | *      |
|-----|--------------|------------|---|---|-----------------------------|---|--------|
| 1   | 1: Male      | Any value  | .N: Valid skip,<br>or<br>.C: question<br>should be<br>skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as<br>original value | Stands as original<br>value   |        |
| 2   | 2: Female    | Any value  | 2: 40 or over   | Any value   | Stands as<br>original value | Stands as original<br>value   |        |
| 3   | 2: Female    | Any value  | 1: Under 40   | Any value   | Stands as<br>original value | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | F      |
| 4   | 2: Female    | Any value  | .: Missing  | Marked  | 2: >= 40                    | Stands as original<br>value   | B      |
| 5   | 2: Female    | < 40       | .: Missing  | .: Missing  | 1: < 40                     | .N: Valid skip  | F<br>B |
| 6   | 2: Female    | >=40       | .: Missing  | .: Missing  | 2: >= 40                    | Stands as original<br>value   | B      |
| 7   | 2: Female    | .: Missing | .: Missing  | .: Missing  | Stands as<br>original value | Stands as original<br>value   |        |
| 8   | .: Missing   | Any value  | .: Missing  | .: Missing  | Stands as<br>original value | Stands as original<br>value   |        |

\* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

**Coding Table for Note 21:  
XSEXA, H19062-H19064**

| N21 | XSEXA<br>is: | H19062<br>is:                     | H19063<br>is:                       | H19064<br>is:   | H19062<br>is coded as:   | H19063<br>is coded as:   | H19064<br>is coded as:   | *      |
|-----|--------------|-----------------------------------|-------------------------------------|---|--------------------------|--|--|--------|
| 1   | 1: Male      | Any value                         | Any value                           | Any value   | Stands as original value | Stands as original value   | Stands as original value   |        |
| 2   | 2: Female    | 1: Pregnant now                   | 1: First trimester                  | Any value   | Stands as original value | Stands as original value   | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 3   | 2: Female    | 1: Pregnant now                   | 2: Second trimester                 | 2: Third trimester  | Stands as original value | Stands as original value   | .: Missing   | F      |
| 4   | 2: Female    | 1: Pregnant now                   | 2: Second trimester                 | 4: First trimester, 3: second trimester, 1: did not receive prenatal care, or<br>.: missing | Stands as original value | Stands as original value   | Stands as original value   |        |
| 5   | 2: Female    | 1: Pregnant now                   | 3: Third trimester or<br>.: missing | Any value   | Stands as original value | Stands as original value   | Stands as original value   |        |
| 6   | 2: Female    | 2: Pregnant in last 12 months     | Any value                           | Any value   | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | Stands as original value   | F      |
| 7   | 2: Female    | 3: Not pregnant in past 12 months | Any value                           | Any value   | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 8   | 2: Female    | .: Missing                        | 1: First trimester                  | Any value   | 1: Pregnant now          | Stands as original value   | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 9   | 2: Female    | .: Missing                        | 2: Second trimester                 | 2: Third trimester  | 1: Pregnant now          | Stands as original value   | .: Missing   | B<br>F |
| 10  | 2: Female    | .: Missing                        | 2: Second trimester                 | 4: First trimester, 3: second trimester, 1: did not receive prenatal care, or<br>.: missing | 1: Pregnant now          | Stands as original value   | Stands as original value   | B      |
| 11  | 2: Female    | .: Missing                        | 3: Third trimester                  | Any value   | 1: Pregnant now          | Stands as original value   | Stands as original value   | B      |
| 12  | 2: Female    | .: Missing                        | .: Missing                          | Any value   | Stands as original value | Stands as original value   | Stands as original value   | F      |
| 13  | .: Missing   | .: Missing                        | Marked or<br>.: missing             | Any value   | Stands as original value | Stands as original value   | Stands as original value   |        |

\* Indication of backward coding (B) or forward coding (F)

**Coding Table for Note 23\_HT:  
XSEXA, H19071F, H19071I**

| N23_HT | XSEXA is:               | H19071F and H19071I is:                               | H19071F and H19071I are coded as: | * |
|--------|-------------------------|---|-----------------------------------|---|
| 1      | 1: Male or<br>2: female | “Height within range for gender” or .: missing        | Stands as original value          |   |
| 2      | 1: Male or<br>2: female | “Height out of range for gender”                      | .O: Out of range                  | F |
| 3      | .: Missing              | “Height within range for either gender” or .: missing | Stands as original value          |   |
| 4      | .: Missing              | “Height out of range for either gender”               | .O: Out of range                  | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Height within range for gender” in Coding Table for Note 23\_HT:  
From 2006 NHIS, height for men is 63”-76” (5’3”-6’4”), height for woman is 59”-70” (4’11”-5’10”).

Definition of “Height out of range for gender” in Coding Table for Note 23\_HT:  
Any height outside the definition of “Height within range for gender”.

Definition of “Height within range for either gender” in Coding Table for Note 23\_HT:  
Use lowest and highest height from either gender to set range: 59”-76” (4’11”- 6’4”).

Definition of “Height out of range for either gender” in Coding Table for Note 23\_HT:  
Any height outside the definition of “Height within range for either gender”.

**Coding Table for Note 23\_WT:  
XSEXA, H19072**

| N23_WT | XSEXA is:               | H19072 is:  | H19072 is coded as:      | * |
|--------|-------------------------|---|--------------------------|---|
| 1      | 1: Male or<br>2: female | “Weight within range for gender” or .: missing        | Stands as original value |   |
| 2      | 1: Male or<br>2: female | “Weight out of range for gender”                      | .O: Out of range         | F |
| 3      | .: Missing              | “Weight within range for either gender” or .: missing | Stands as original value |   |
| 4      | .: Missing              | “Weight out of range for either gender”               | .O: Out of range         | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Weight within range for gender” in Coding Table for Note 23\_WT:  
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of “Weight out of range for gender” in Coding Table for Note 23\_WT:  
Any height outside the definition of “Weight within range for gender”.

Definition of “Weight within range for either gender” in Coding Table for Note 23\_WT:  
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of “Weight out of range for either gender” in Coding Table for Note 23\_WT:  
Any height outside the definition of “Weight within range for either gender”.

**Coding Table for Note 24:  
H19073, H19073A-H19073E**

| N24 | H19073A<br>is: | H19073B<br>is: | H19073C<br>is: | H19073D<br>is: | H19073E<br>is: | H19073<br>is coded as:                     | H19073A-E<br>are coded as: | * |
|-----|----------------|----------------|----------------|----------------|----------------|--|----------------------------|---|
| 1   | Any value      | 1: Marked      | Any value      | Any value      | Any value      | 2: Yes, Mexican, Mexican American, Chicano | Stand as original value    | F |
| 2   | Any value      | 2: Unmarked    | Any value      | Any value      | 1: Marked      | 5: Yes, other Spanish, Hispanic, or Latino | Stand as original value    | F |
| 3   | Any value      | 2: Unmarked    | 1: Marked      | Any value      | 2: Unmarked    | 3: Yes, Puerto Rican                       | Stand as original value    | F |
| 4   | Any value      | 2: Unmarked    | 2: Unmarked    | 1: Marked      | 2: Unmarked    | 4: Yes, Cuban                              | Stand as original value    | F |
| 5   | 1: Marked      | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 1: No, not Spanish, Hispanic, or Latino    | Stand as original value    | F |
| 6   | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | 2: Unmarked    | ∴ Missing                                  | Stand as original value    | F |

\* Indication of backward coding (B) or forward coding (F).



### QUARTER III

#### 2019 HEALTH CARE SURVEY OF DOD BENEFICIARIES (HCSDB) CODING SCHEME AND CODING TABLES

#### BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

| SAS     | ASCII/EBCDIC | Description                                     |
|---------|--------------|---|
| Numeric | Numeric      |   |
| .       | -9           | No response                                     |
| .O      | -7           | Out of range error                              |
| .N      | -6           | Not applicable or valid skip                    |
| .D      | -5           | Scalable response of “don’t know” or “not sure” |
| .I      | -4           | Incomplete grid error                           |
| .C      | -1           | Question should have been skipped               |

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

**Coding Table for Note 1:****H19003, H19004, S19BR01, S19BR02A-S19BR02L**

| N1 | H19003<br>is:  | H19004, S19BR01,<br>and S19BR02A-<br>S19BR02L<br>are: | H19003<br>is coded as:      | H19004, S19BR01,<br>and S19BR02A-<br>S19BR02L<br>are coded as:               | * |
|----|--|---|-----------------------------|--|---|
| 1  | 1-17: Health plan                                    | Any value   | Stands as original<br>value | Stands as original<br>value  |   |
| 2  | -6: No usage in<br>past 12 months<br>or -5: not sure | Any value   | Stands as original<br>value | .N: Valid skip if<br>missing; .C: question<br>should be skipped if<br>marked | F |
| 3  | Missing response                                     | Any value   | Stands as original<br>value | Stands as original<br>value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 2:****H19006, H19007, H19008**

| N2 | H19006<br>is:        | H19007-H19008<br>are:               | H19006<br>is coded as:   | H19007-H19008<br>are coded as:  | *      |
|----|----------------------|-------------------------------------|--------------------------|---|--------|
| 1  | 1: Yes               | "All are blank"                     | Stands as original value | Stand as original value   |        |
| 2  | 1: Yes or .: missing | "Blank or NA"                       | 2: No                    | .N: Valid skip if missing;<br>.C: question should be<br>skipped if marked | B<br>F |
| 3  | 1: Yes               | "One marked and one<br>NA"          | Stands as original value | .: Missing if -6; stand as<br>original value otherwise                    | F      |
| 4  | 1: Yes               | At least one is "marked"            | Stands as original value | Stand as original value   |        |
| 5  | 2: No                | "One marked and one<br>NA"          | Stands as original value | .C: Question should be<br>skipped   | F      |
| 6  | 2: No or .: missing  | At least one is "marked"            | 1: Yes                   | .: Missing if -6; stand as<br>original value otherwise                    | B<br>F |
| 7  | 2: No                | "All are blank" or "blank<br>or NA" | Stands as original value | .N: Valid skip if missing;<br>.C: question should be<br>skipped if marked | F      |
| 8  | .: Missing           | "All are blank"                     | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:

Responses to H19007-H19008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:

All of the following are true: H19007-H19008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:

H19007-H19008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:

Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

**Coding Table for Note 3:  
H19009, H19010, H19011**

| N3 | H19009<br>is:        | H19010-H19011<br>are:            | H19009<br>is coded as:   | H19010-H19011<br>are coded as:                                      | *      |
|----|----------------------|----------------------------------|--------------------------|---|--------|
| 1  | 1: Yes               | “All are blank”                  | Stands as original value | Stand as original value   |        |
| 2  | 1: Yes or .: missing | “Blank or NA”                    | 2: No                    | .N: Valid skip if missing; .C: question should be skipped if marked | B<br>F |
| 3  | 1: Yes               | “One marked and one NA”          | Stands as original value | .: Missing if –6; stand as original value otherwise                 | F      |
| 4  | 1: Yes               | At least one is “marked”         | Stands as original value | Stand as original value   |        |
| 5  | 2: No                | “One marked and one NA”          | Stands as original value | .C: Question should be skipped                                      | F      |
| 6  | 2: No or .: missing  | At least one is “marked”         | 1: Yes                   | .: Missing if –6; stand as original value otherwise                 | B<br>F |
| 7  | 2: No                | “All are blank” or “blank or NA” | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | F      |
| 8  | .: Missing           | “All are blank”                  | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 3:  
Responses to H19010-H19011 are all missing.

Definition of “blank or NA” in Coding Table for Note 3:  
All of the following are true: H19010-H19011 are a combination of not applicable (-6) or missing.

Definition of “one marked and one NA” in Coding Table for Note 3:  
H19010-H19011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of “marked” in Coding Table for Note 3:  
Any pattern of marks outside the definitions “all are blank”, “one marked and one NA”, and “blank or NA”.

**Coding Table for Note 4:  
H19013, H19014-H19017**

| N4 | H19013<br>is: | H19014-H19017<br>are:    | H19013<br>is coded as:   | H19014-H19017<br>are coded as:                                      | *      |
|----|---------------|--------------------------|--------------------------|---|--------|
| 1  | 1: None       | Any value                | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | F      |
| 2  | 2-7: Visits   | "All are blank"          | 1: None                  | .N: Valid skip if missing   | B<br>F |
| 3  | 2-7: Visits   | At least one is "marked" | Stands as original value | stand as original value   |        |
| 4  | .: Missing    | Any value                | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4:  
Responses to H19014-H19017 are all missing.

Definition of "marked" in Coding Table for Note 4:  
Any pattern of marks outside the definition "all are blank".

**Coding Table for Note 5:  
H19015, H19016-H19017**

| N5 | H19015<br>is:                                     | H19016<br>is:                                     | H19017<br>is:                                     | H19015<br>is coded as:   | H19016<br>is coded as:  | H19017<br>is coded as:  | * |
|----|---|---|---|--------------------------|---|---|---|
| 1  | .N: Valid skip, or .C: question should be skipped | .N: Valid skip, or .C: question should be skipped | .N: Valid skip, or .C: question should be skipped | Stands as original value | Stands as original value  | Stands as original value  |   |
| 2  | 1: Yes  | Any value   | Any value   | Stands as original value | Stands as original value  | Stands as original value  |   |
| 3  | 2: No or .: missing                               | 1: Definitely yes<br>2: somewhat yes              | Any value   | 1: Yes                   | Stands as original value  | Stands as original value  | B |
| 4  | 2: No or .: missing                               | 3: Somewhat no, 4: definitely no, or .: missing   | 1: Definitely yes<br>2: somewhat yes              | 1: Yes                   | Stands as original value  | Stands as original value  | B |
| 5  | 2: No   | 3: Somewhat no, 4: definitely no, or .: missing   | 3: Somewhat no, 4: definitely no, or .: missing   | Stands as original value | .N: Valid skip if missing; .C: question should be skipped if marked | .N: Valid skip if missing; .C: question should be skipped if marked | F |
| 6  | .: Missing  | 3: Somewhat no, 4: definitely no, or .: missing   | 3: Somewhat no, 4: definitely no, or .: missing   | Stands as original value | Stands as original value  | Stands as original value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 6:  
H19019, H19020-H19027, S19009**

| N6 | H19019<br>is:          | H19020-<br>H19024<br>are:   | H19025-<br>H19026,<br>S19009<br>are: | H19027<br>is:                                 | H19019<br>is coded as:         | H19020-<br>H19026,<br>S19009<br>are coded as:                                      | H19027<br>is coded as:  | *      |
|----|------------------------|-----------------------------|--------------------------------------|---|--------------------------------|--|---|--------|
| 1  | 1: Yes                 | Any value                   | Any value                            | Any value                                     | Stands as<br>original<br>value | Stand as<br>original value   | .: Missing if<br>-6; stands<br>as original<br>value<br>otherwise                      | F      |
| 2  | 2: No or<br>.: missing | Any value                   | Any value                            | 0-10  | 1: Yes                         | Stand as<br>original value   | Stands as<br>original<br>value  | B      |
| 3  | 2: No or<br>.: missing | At least one<br>is “marked” | Any value                            | .: Missing                                    | 1: Yes                         | Stand as<br>original value   | Stands as<br>original<br>value  | B      |
| 4  | 2: No                  | At least one<br>is “marked” | Any value                            | -6: No<br>personal<br>doctor                  | Stands as<br>original<br>value | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .C: Question<br>should be<br>skipped  | F      |
| 5  | 2: No                  | “Blank or<br>NA”            | Any value                            | -6: No<br>personal<br>doctor or<br>.: missing | Stands as<br>original<br>value | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .N: Valid<br>skip if<br>missing;<br>.C: question<br>should be<br>skipped if<br>marked | F      |
| 6  | .: Missing             | Any value                   | Any value                            | -6: No<br>personal<br>doctor                  | 2: No                          | .N: Valid skip<br>if missing;<br>.C: question<br>should be<br>skipped if<br>marked | .C: Question<br>should be<br>skipped  | B<br>F |
| 7  | .: Missing             | “Blank or<br>NA”            | Any value                            | .: Missing                                    | Stands as<br>original<br>value | Stand as<br>original value   | Stands as<br>original<br>value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:

All of the following are true: H19020 is either 0: None or missing and H19021-H19024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:

Any pattern of marks for H19020-H19024 outside the definition “blank or NA”.

**Coding Table for Note 7:  
H19020, H19021-H19026**

| N7 | H19020<br>is:   | H19021-H19026<br>are:                                   | H19020<br>is coded as:         | H19021-H19026<br>are coded as:  | *      |
|----|---|---|--------------------------------|---|--------|
| 1  | .N: Valid skip, or<br>.C: question<br>should be skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as<br>original<br>value | Stand as original value   |        |
| 2  | 0: None   | Any value   | Stands as<br>original<br>value | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | F      |
| 3  | 1-6: Visits, or<br>.: missing                           | “Blank or NA”   | 0: None                        | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | B<br>F |
| 4  | 1-6: Visits, or<br>.: missing                           | At least one is<br>“marked” or<br>“all are blank”       | Stands as<br>original<br>value | .: Missing if –6; stand as<br>original value otherwise                    | F      |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 7:  
Responses to H19021-H19026 are all missing.

Definition of “blank or NA” in Coding Table for Note 7:  
Responses to H19021-H19026 are a combination of not applicable (-6) or missing or a response of “2: No” to H19025.

Definition of “marked” in Coding Table for Note 7:  
Any pattern of marks for H19021-H19026 outside the definition “all are blank” and “blank or NA”.

**Coding Table for Note 8:  
H19025, H19026**

| N8 | H19025 is:  | H19026 is:  | H19025 is coded as:      | H19026 is coded as:      | * |
|----|---|---|--------------------------|--------------------------|---|
| 1  | .N: Valid skip, or<br>.C: question should be<br>skipped | .N: Valid skip, or<br>.C: question should be<br>skipped | Stands as original value | Stands as original value |   |
| 2  | 1: Yes  | Any value   | Stands as original value | Stands as original value |   |
| 3  | 2: No or .: missing                                     | 1-4: How often  | 1: Yes                   | Stands as original value | B |
| 4  | 2: No   | .: Missing  | Stands as original value | .N: Valid skip           | F |
| 5  | .: Missing  | .: Missing  | Stands as original value | Stands as original value |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 8\_01:  
S19009, S19010**

| N8_01 | S19009 is:  | S19010 is: | S19009 is coded as:      | S19010 is coded as:   | * |
|-------|---|------------|--------------------------|---|---|
| 1     | .N: Valid skip, or<br>.C: question should be<br>skipped | Any value  | Stands as original value | Stands as original value  |   |
| 2     | 1: Yes  | Any value  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F |
| 3     | 2: No   | Any value  | Stands as original value | Stands as original value  |   |
| 4     | .: Missing  | Any value  | Stands as original value | Stands as original value  |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 9:  
H19028, H19029-H19031**

| N9 | H19028 is:          | H19029-H19031 are:               | H19028 is coded as:      | H19029 is coded as:  | H19030-H19031 are coded as:  | *      |
|----|---------------------|----------------------------------|--------------------------|--|--|--------|
| 1  | 1: Yes              | Any value                        | Stands as original value | .: Missing if -6; stands as original value otherwise                   | Stand as original value  | F      |
| 2  | 2: No or .: missing | At least one is "marked"         | 1: Yes                   | .: Missing if -6; stands as original value otherwise                   | Stand as original value  | B      |
| 3  | 2: No               | "All are blank" or "blank or NA" | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 4  | .: Missing          | "Blank or NA"                    | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 5  | .: Missing          | "All are blank"                  | Stands as original value | Stands as original value   | Stand as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:  
Responses to H19029-H19031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:

All of the following are true: H19029 and H19031 are a combination of not applicable (-6) or missing. H19030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:

Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 10:  
H19030, H19031**

| N10 | H19030 is:   | H19031 is:   | H19030 is coded as:      | H19031 is coded as:  | *      |
|-----|--|--|--------------------------|--|--------|
| 1   | .N: Valid skip, or<br>.C: question should be skipped | .N: Valid skip, or<br>.C: question should be skipped | Stands as original value | Stands as original value   |        |
| 2   | 1-5: Specialists                                     | 0-10 or .: missing                                   | Stands as original value | Stands as original value   |        |
| 3   | 1-5: Specialists or<br>.: missing                    | -6: Didn't see a specialist in the last 12 months    | 0: None                  | .C: Question should be skipped   | B<br>F |
| 4   | 0: None  | Any value  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 5   | .: Missing   | 0-10 or .: missing                                   | Stands as original value | Stands as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 10\_B1:  
S19B02, S19B03-S19B04**

| N10_B1 | S19B02<br>is:       | S19B03-S19B04<br>are:            | S19B02<br>is coded as:   | S19B03-S19B04<br>are coded as:   | *      |
|--------|---------------------|----------------------------------|--------------------------|--|--------|
| 1      | 1: Yes              | Any value                        | Stands as original value | .: Missing if -6; stand as original value otherwise                    | F      |
| 2      | 2: No or .: missing | At least one is "marked"         | 1: Yes                   | .: Missing if -6; stand as original value otherwise                    | B<br>F |
| 3      | 2: No               | "All are blank" or "blank or NA" | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 4      | .: Missing          | "Blank or NA"                    | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped if marked | B<br>F |
| 5      | .: Missing          | "All are blank"                  | Stands as original value | Stand as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 10\_B1:  
Responses to S19B03-S19B04 are all missing.

Definition of "blank or NA" in Coding Table for Note 10\_B1:  
All of the following are true: S19B03-S19B04 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 10\_B1:  
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

**Coding Table for Note 12:  
H19034, H19035**

| N12 | H19034 is:           | H19035 is:                                    | H19034 is coded as:      | H19035 is coded as:  | *      |
|-----|----------------------|---|--------------------------|--|--------|
| 1   | 1: Yes               | 1-4: How often or .: missing                  | Stands as original value | Stands as original value   |        |
| 2   | 1: Yes or .: missing | -6: Didn't look for information               | 2: No                    | .C: Question should be skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often                                | 1: Yes                   | Stands as original value   | B      |
| 4   | 2: No                | -6: Didn't look for information or .: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped if marked | F      |
| 5   | .: Missing           | .: Missing                                    | Stands as original value | Stands as original value   |        |

\* Indication of backward coding (B) or forward coding (F).



**Coding Table for Note 13:  
H19036, H19037**

| N13 | H19036 is:           | H19037 is:   | H19036 is coded as:      | H19037 is coded as:   | *      |
|-----|----------------------|--|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                          | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't need service<br>or equipment                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often   | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't need service<br>or equipment or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing   | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 14:  
H19038, H19039**

| N14 | H19038 is:           | H19039 is:  | H19038 is coded as:      | H19039 is coded as:   | *      |
|-----|----------------------|---|--------------------------|---|--------|
| 1   | 1: Yes               | 1-4: How often or<br>.: missing                       | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or .: missing | -6: Didn't need<br>prescription meds                  | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or .: missing  | 1-4: How often  | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No                | -6: Didn't need<br>prescription meds or<br>.: missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | .: Missing           | .: Missing  | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 15:  
H19040, H19041-H19042**

| N15 | H19040<br>is:       | H19041-H19042<br>are:                             | H19040<br>is coded as:   | H19041-H19042<br>are coded as:  | *      |
|-----|---------------------|---|--------------------------|---|--------|
| 1   | 1: Yes              | At least one is<br>“marked” or “all are<br>blank” | Stands as original value | ∴ Missing if –6; stand as<br>original value otherwise                     | F      |
| 2   | 1: Yes or ∴ missing | “Blank or NA”                                     | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | B<br>F |
| 3   | 2: No or ∴ missing  | At least one is<br>“marked”                       | 1: Yes                   | ∴ Missing if –6; stand as<br>original value otherwise                     | B<br>F |
| 4   | 2: No               | “All are blank” or<br>“blank or NA”               | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | ∴ Missing           | “All are blank”                                   | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 15:  
Responses to H19041-H19042 are all missing.

Definition of “blank or NA” in Coding Table for Note 15:  
All of the following are true: H19041-H19042 are a combination of not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 15:  
Any pattern of marks outside the definitions “all are blank” and “blank or NA”.

**Coding Table for Note 16:  
H19043, H19044**

| N16 | H19043 is:          | H19044 is:  | H19043 is coded as:      | H19044 is coded as:   | *      |
|-----|---------------------|---|--------------------------|---|--------|
| 1   | 1: Yes              | 1-4: How often or<br>∴ missing                          | Stands as original value | Stands as original value  |        |
| 2   | 1: Yes or ∴ missing | -6: Didn’t receive<br>forms to fill out                 | 2: No                    | .C: Question should be<br>skipped   | B<br>F |
| 3   | 2: No or ∴ missing  | 1-4: How often  | 1: Yes                   | Stands as original value  | B      |
| 4   | 2: No               | -6: Didn’t receive<br>forms to fill out or<br>∴ missing | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | ∴ Missing           | ∴ Missing   | Stands as original value | Stands as original value  |        |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 17:  
H19045, H19046-H19047**

| N17 | H19045<br>is:                           | H19046-H19047<br>are:  | H19045<br>is coded as:   | H19046-H19047<br>are coded as:  | *      |
|-----|---|--|--------------------------|---|--------|
| 1   | 1: Yes                                  | At least one is “marked”,<br>“all are blank” or “blank<br>or don’t know” | Stands as original value | .: Missing if –6; stands as<br>original value otherwise                   | F      |
| 2   | 1: Yes, -5: don’t<br>know or .: missing | “Blank or NA” or “NA<br>or don’t know”                                   | 2: No                    | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | B<br>F |
| 3   | 2: No, -5: don’t know<br>or .: missing  | At least one is “marked”   | 1: Yes                   | .: Missing if –6; stands as<br>original value otherwise                   | B<br>F |
| 4   | 2: No                                   | None are “marked”  | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 5   | -5: Don’t know                          | “Blank or don’t know”<br>or “all are blank”                              | Stands as original value | .N: Valid skip if missing;<br>.C: question should be skipped<br>if marked | F      |
| 6   | .: Missing                              | “Blank or don’t know”<br>or “all are blank”                              | Stands as original value | Stand as original value   |        |

\* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 17:  
Responses to H19046-H19047 are all missing.

Definition of “blank or NA” in Coding Table for Note 17:  
Responses to H19046-H19047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of “blank or don’t know” in Coding Table for Note 17:  
Responses to H19046-H19047 are either all don’t know (-5) or a combination of missing and don’t know (-5).

Definition of “NA or don’t know” in Coding Table for Note 17:  
Responses to H19046-H19047 are a combination of not applicable (-6) and don’t know (-5).

Definition of “marked” in Coding Table for Note 17:  
Any pattern of marks outside the definitions “all are blank,” “blank or NA,” “blank or don’t know,” or “NA or don’t know”.

### Coding Table for Note 18:

#### H19053, H19054-H19056, H19057A-H19057D

| N18 | H19053<br>is:                                   | H19054-<br>H19056<br>are: | H19057A-<br>H19057D<br>are: | H19053<br>is coded as:   | H19054- H19056, H19057A-<br>H19057D<br>are coded as:                                     | * |
|-----|---|---------------------------|-----------------------------|--------------------------|--|---|
| 1   | 3: Some days,<br>4: every day,<br>or .: missing | Any value                 | Any value                   | Stands as original value | Stand as original value  |   |
| 2   | 2: Not at all<br>or -5: don't<br>know           | Any value                 | "All are<br>unmarked"       | Stands as original value | .N: Valid skip if missing or<br>unmarked;<br>.C: question should be skipped<br>if marked | F |
| 3   | 2: Not at all                                   | Any value                 | At least one is<br>"marked" | .: Missing               | Stand as original value  | B |
| 4   | -5: Don't<br>know                               | Any value                 | At least one is<br>"marked" | Stands as original value | .N: Valid skip if missing or<br>unmarked;<br>.C: question should be skipped<br>if marked | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:  
Responses to H19057A-H19057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:  
Any pattern of marks outside the definition "all are unmarked"

### Coding Table for Note 19:

#### Note 19 (Part A)

#### H19058, H19059B, H19060-H19064, SEX, XSEX

| N19A | H19058<br>is: | SEX<br>is:             | H19059B--H19064<br>are: | XSEX<br>is coded as: |
|------|---------------|------------------------|-------------------------|----------------------|
| 1    | .: Missing    | F                      | Any marked              | 2: Female            |
| 2    | .: Missing    | F                      | All missing             | 2: Female            |
| 3    | .: Missing    | M                      | Any marked              | 1: Male              |
| 4    | .: Missing    | M                      | All missing             | 1: Male              |
| 5    | .: Missing    | Z or .: missing        | Any marked              | 2: Female            |
| 6    | .: Missing    | Z                      | All missing             | .: Missing           |
| 7    | .: Missing    | .: Missing             | All missing             | .: Missing           |
| 8    | 1: Male       | Any value              | All missing             | 1: Male              |
| 9    | 1: Male       | F                      | Any marked              | 2: Female            |
| 10   | 1: Male       | M, Z, or<br>.: missing | Any marked              | 1: Male              |
| 11   | 2: Female     | Any value              | Any marked              | 2: Female            |
| 12   | 2: Female     | M                      | All missing             | 1: Male              |
| 13   | 2: Female     | F, Z, or<br>.: missing | All missing             | 2: Female            |

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEX is the recoded gender variable after taking into account the self-reported response (H19058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

**Note 19 (Part B):****XSEXA, H19059B, H19060-H19064**

| N19B | XSEXA<br>is: | H19059B--H19064<br>are:                     | H19059B--H19064<br>are coded as:  | * |
|------|--------------|---|---|---|
| 1    | 1: Male      | "All are blank"                             | .N: Valid skip  | F |
| 2    | 1: Male      | At least one is "marked"                    | .N: Valid skip if missing;<br>.C: question should be skipped if<br>marked | F |
| 3    | 2: Female    | "All are blank" or at least one is "marked" | Stand as original value   |   |
| 4    | .: Missing   | "All are blank" or at least one is "marked" | Missing value   | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:

All variables H19059B--H19064 are missing.

Definition of "marked" in Coding Table for Note 19b:

Any pattern of marks outside the definition "all are blank".

**Coding Table for Note 20****XSEXA, AGE, H19060, H19061**

| N20 | XSEXA<br>is: | AGE<br>is: | H19060<br>is:   | H19061<br>is:   | H19060<br>is coded as:      | H19061<br>is coded as:  | *      |
|-----|--------------|------------|---|---|-----------------------------|---|--------|
| 1   | 1: Male      | Any value  | .N: Valid skip,<br>or<br>.C: question<br>should be<br>skipped | .N: Valid skip, or<br>.C: question should<br>be skipped | Stands as<br>original value | Stands as original<br>value   |        |
| 2   | 2: Female    | Any value  | 2: 40 or over   | Any value   | Stands as<br>original value | Stands as original<br>value   |        |
| 3   | 2: Female    | Any value  | 1: Under 40   | Any value   | Stands as<br>original value | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | F      |
| 4   | 2: Female    | Any value  | .: Missing  | Marked  | 2: >= 40                    | Stands as original<br>value   | B      |
| 5   | 2: Female    | < 40       | .: Missing  | .: Missing  | 1: < 40                     | .N: Valid skip  | F<br>B |
| 6   | 2: Female    | >=40       | .: Missing  | .: Missing  | 2: >= 40                    | Stands as original<br>value   | B      |
| 7   | 2: Female    | .: Missing | .: Missing  | .: Missing  | Stands as<br>original value | Stands as original<br>value   |        |
| 8   | .: Missing   | Any value  | .: Missing  | .: Missing  | Stands as<br>original value | Stands as original<br>value   |        |

\* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

**Coding Table for Note 21:  
XSEXa, H19062-H19064**

| N21 | XSEXa<br>is: | H19062<br>is:                              | H19063<br>is:                          | H19064<br>is:   | H19062<br>is coded as:      | H19063<br>is coded as:  | H19064<br>is coded as:  | *      |
|-----|--------------|--|--|---|-----------------------------|---|---|--------|
| 1   | 1: Male      | Any<br>value                               | Any value                              | Any value   | Stands as<br>original value | Stands as original<br>value   | Stands as original<br>value   |        |
| 2   | 2: Female    | 1:<br>Pregnant<br>now                      | 1: First<br>trimester                  | Any value   | Stands as<br>original value | Stands as original<br>value   | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | F      |
| 3   | 2: Female    | 1:<br>Pregnant<br>now                      | 2: Second<br>trimester                 | 2: Third trimester  | Stands as<br>original value | Stands as original<br>value   | .: Missing  | F      |
| 4   | 2: Female    | 1:<br>Pregnant<br>now                      | 2: Second<br>trimester                 | 4: First trimester,<br>3: second<br>trimester, 1: did<br>not receive<br>prenatal care, or<br>.: missing | Stands as<br>original value | Stands as original<br>value   | Stands as original<br>value   |        |
| 5   | 2: Female    | 1:<br>Pregnant<br>now                      | 3: Third<br>trimester or<br>.: missing | Any value   | Stands as<br>original value | Stands as original<br>value   | Stands as original<br>value   |        |
| 6   | 2: Female    | 2:<br>Pregnant<br>in last 12<br>months     | Any value                              | Any value   | Stands as<br>original value | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | Stands as original<br>value   | F      |
| 7   | 2: Female    | 3: Not<br>pregnant<br>in past 12<br>months | Any value                              | Any value   | Stands as<br>original value | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | F      |
| 8   | 2: Female    | .: Missing                                 | 1: First<br>trimester                  | Any value   | 1: Pregnant now             | Stands as original<br>value   | .N: Valid skip if<br>missing;<br>.C: question<br>should be skipped<br>if marked | B<br>F |
| 9   | 2: Female    | .: Missing                                 | 2: Second<br>trimester                 | 2: Third trimester  | 1: Pregnant now             | Stands as original<br>value   | .: Missing  | B<br>F |
| 10  | 2: Female    | .: Missing                                 | 2: Second<br>trimester                 | 4: First trimester,<br>3: second<br>trimester, 1: did<br>not receive<br>prenatal care, or<br>.: missing | 1: Pregnant now             | Stands as original<br>value   | Stands as original<br>value   | B      |
| 11  | 2: Female    | .: Missing                                 | 3: Third<br>trimester                  | Any value   | 1: Pregnant now             | Stands as original<br>value   | Stands as original<br>value   | B      |
| 12  | 2: Female    | .: Missing                                 | .: Missing                             | Any value   | Stands as<br>original value | Stands as original<br>value   | Stands as original<br>value   | F      |
| 13  | .: Missing   | .: Missing                                 | Marked or<br>.: missing                | Any value   | Stands as<br>original value | Stands as original<br>value   | Stands as original<br>value   |        |

\* Indication of backward coding (B) or forward coding (F)

**Coding Table for Note 21\_BG1:  
S19BG01**

| N21_ | S19BG01 is:           | S19BG01 is coded as:     | * |
|------|-----------------------|--------------------------|---|
| 1    | “Number within range” | Stands as original value |   |
| 2    | 88                    | 0                        | F |
| 3    | “Number out of range” | .O                       | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Number within range” in Coding Table for Note 21\_BG1:  
Any value not greater than 30.

Definition of “Number out of range” in Coding Table for Note 21\_BG1:  
Any value greater than 30 except 88.

**Coding Table for Note 21\_BG2:  
S19BG02**

| N21_ | S19BG02 is:           | S19BG02 is coded as:     | * |
|------|-----------------------|--------------------------|---|
| 1    | “Number within range” | Stands as original value |   |
| 2    | 88                    | 0                        | F |
| 3    | “Number out of range” | .O                       | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Number within range” in Coding Table for Note 22\_BG2:  
Any value not greater than 30.

Definition of “Number out of range” in Coding Table for Note 22\_BG2:  
Any value greater than 30 except 88.

**Coding Table for Note 21\_BG3:  
S19BG01, S19BG02, S19BG03**

| N21_ | S19BG01 is:       | S19BG02 is:       | S19BG03 is:           | S19BG03 is coded as:     | * |
|------|-------------------|-------------------|-----------------------|--------------------------|---|
| 1    | 0                 | 0                 | ∴ Missing             | 0                        |   |
| 2    | Any nonzero value | Any nonzero value | “Number within range” | Stands as original value |   |
| 3    | Any nonzero value | Any nonzero value | 88                    | 0                        | F |
| 4    | Any nonzero value | Any nonzero value | “Number out of range” | .O                       | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Number within range” in Coding Table for Note 23\_BG3:  
Any value not greater than 30.

Definition of “Number out of range” in Coding Table for Note 23\_BG3:  
Any value greater than 30 except 88.

**Coding Table for Note 23\_BE:  
S19BE01A-S19BE01K**

| N23_BE1 | S19BE02A-J are: | S19BE02K is: | S19BE02A-J are coded as: | S19BE02K is coded as:    | * |
|---------|-----------------|--------------|--------------------------|--------------------------|---|
| 1       | Marked          | Marked       | Not marked               | Stands as original value | B |
| 2       | Marked          | Not Marked   | Stand as original value  | Stands as original value |   |
| 3       | Not Marked      | Any value    | Stand as original value  | Stands as original value |   |

\* Indication of backward coding (B) or forward coding (F).

**Coding Table for Note 23\_HT:  
XSEXA, H19071F, H19071I**

| N23_HT | XSEXA is:            | H19071F and H19071I is:                               | H19071F and H19071I are coded as: | * |
|--------|----------------------|---|-----------------------------------|---|
| 1      | 1: Male or 2: female | "Height within range for gender" or .: missing        | Stands as original value          |   |
| 2      | 1: Male or 2: female | "Height out of range for gender"                      | .O: Out of range                  | F |
| 3      | .: Missing           | "Height within range for either gender" or .: missing | Stands as original value          |   |
| 4      | .: Missing           | "Height out of range for either gender"               | .O: Out of range                  | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of "Height within range for gender" in Coding Table for Note 23\_HT:  
From 2006 NHIS, height for men is 63"-76" (5'3"-6'4"), height for woman is 59"-70" (4'11"-5'10").

Definition of "Height out of range for gender" in Coding Table for Note 23\_HT:  
Any height outside the definition of "Height within range for gender".

Definition of "Height within range for either gender" in Coding Table for Note 23\_HT:  
Use lowest and highest height from either gender to set range: 59"-76" (4'11"- 6'4").

Definition of "Height out of range for either gender" in Coding Table for Note 23\_HT:  
Any height outside the definition of "Height within range for either gender".



**Coding Table for Note 23\_WT:  
XSEXA, H19072**

| N23_WT | XSEXA is:               | H19072 is:  | H19072 is coded as:         | * |
|--------|-------------------------|---|-----------------------------|---|
| 1      | 1: Male or<br>2: female | “Weight within range<br>for gender” or .:<br>missing        | Stands as original<br>value |   |
| 2      | 1: Male or<br>2: female | “Weight out of range<br>for gender”                         | .O: Out of range            | F |
| 3      | .: Missing              | “Weight within range<br>for either gender” or .:<br>missing | Stands as original<br>value |   |
| 4      | .: Missing              | “Weight out of range<br>for either gender”                  | .O: Out of range            | F |

\* Indication of backward coding (B) or forward coding (F).

Definition of “Weight within range for gender” in Coding Table for Note 23\_WT:  
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of “Weight out of range for gender” in Coding Table for Note 23\_WT:  
Any height outside the definition of “Weight within range for gender”.

Definition of “Weight within range for either gender” in Coding Table for Note 23\_WT:  
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of “Weight out of range for either gender” in Coding Table for Note 23\_WT:  
Any height outside the definition of “Weight within range for either gender”.

**Coding Table for Note 24:  
H19073, H19073A-H19073E**

| N24 | H19073A<br>is: | H19073B<br>is: | H19073C<br>is: | H19073D<br>is: | H19073E<br>is: | H19073<br>is coded as:                                 | H19073A-E<br>are coded as: | * |
|-----|----------------|----------------|----------------|----------------|----------------|--|----------------------------|---|
| 1   | Any value      | 1: Marked      | Any value      | Any value      | Any value      | 2: Yes,<br>Mexican,<br>Mexican<br>American,<br>Chicano | Stand as<br>original value | F |
| 2   | Any value      | 2:<br>Unmarked | Any value      | Any value      | 1: Marked      | 5: Yes, other<br>Spanish,<br>Hispanic, or<br>Latino    | Stand as<br>original value | F |
| 3   | Any value      | 2:<br>Unmarked | 1: Marked      | Any value      | 2:<br>Unmarked | 3: Yes, Puerto<br>Rican                                | Stand as<br>original value | F |
| 4   | Any value      | 2:<br>Unmarked | 2:<br>Unmarked | 1: Marked      | 2:<br>Unmarked | 4: Yes, Cuban  | Stand as<br>original value | F |
| 5   | 1: Marked      | 2:<br>Unmarked | 2:<br>Unmarked | 2:<br>Unmarked | 2:<br>Unmarked | 1: No, not<br>Spanish,<br>Hispanic, or<br>Latino       | Stand as<br>original value | F |
| 6   | 2:<br>Unmarked | 2:<br>Unmarked | 2:<br>Unmarked | 2:<br>Unmarked | 2:<br>Unmarked | .: Missing   | Stand as<br>original value | F |

\* Indication of backward coding (B) or forward coding (F).

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## **APPENDIX E**

### **SAS PROC CONTENTS—ALPHABETICAL 2019 ADULT HCSDB**

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## The CONTENTS Procedure

|                     |                           |                       |       |
|---------------------|---------------------------|-----------------------|-------|
| Data Set Name       | IN.HCS19A_1               | Observations          | 26917 |
| Member Type         | DATA                      | Variables             | 497   |
| Engine              | V9                        | Indexes               | 0     |
| Created             | 09/05/2019 14:06:10       | Observation Length    | 3225  |
| Last Modified       | 09/05/2019 14:06:10       | Deleted Observations  | 0     |
| Protection          |                           | Compressed            | CHAR  |
| Data Set Type       |                           | Reuse Space           | NO    |
| Label               |                           | Point to Observations | YES   |
| Data Representation | WINDOWS_64                | Sorted                | NO    |
| Encoding            | wlatin1 Western (Windows) |                       |       |

## Engine/Host Dependent Information

|                            |  |
|----------------------------|--|
| Data Set Page Size         | 131072   |
| Number of Data Set Pages   | 600  |
| Number of Data Set Repairs | 0  |
| ExtendObsCounter           | YES  |
| Filename                   | /sasdata/Projects/50713_HCS/DATA/HCSDB/2019/Data/fmtlib/WindowsVersionforDHA/hcs19a_1.sas7bdat |
| Release Created            | 9.0401M3   |
| Host Created               | X64_7PRO   |
| Inode Number               | 1016457172   |
| Access Permission          | rwrxwx---  |
| Owner Name                 | root   |
| File Size                  | 75MB   |
| File Size (bytes)          | 78774272   |

## Alphabetic List of Variables and Attributes

| #   | Variable | Type | Len | Format | Informat | Label                             |
|-----|----------|------|-----|--------|----------|-----------------------------------|
| 255 | BWT      | Num  | 8   |        |          | BWT - Basic Sampling Weight       |
| 256 | CFWT     | Num  | 8   |        |          | Combined Annual NEW Weight        |
| 257 | CFWT1    | Num  | 8   |        |          | Combined Replicated NEW Weight 1  |
| 258 | CFWT2    | Num  | 8   |        |          | Combined Replicated NEW Weight 2  |
| 259 | CFWT3    | Num  | 8   |        |          | Combined Replicated NEW Weight 3  |
| 260 | CFWT4    | Num  | 8   |        |          | Combined Replicated NEW Weight 4  |
| 261 | CFWT5    | Num  | 8   |        |          | Combined Replicated NEW Weight 5  |
| 262 | CFWT6    | Num  | 8   |        |          | Combined Replicated NEW Weight 6  |
| 263 | CFWT7    | Num  | 8   |        |          | Combined Replicated NEW Weight 7  |
| 264 | CFWT8    | Num  | 8   |        |          | Combined Replicated NEW Weight 8  |
| 265 | CFWT9    | Num  | 8   |        |          | Combined Replicated NEW Weight 9  |
| 266 | CFWT10   | Num  | 8   |        |          | Combined Replicated NEW Weight 10 |
| 267 | CFWT11   | Num  | 8   |        |          | Combined Replicated NEW Weight 11 |
| 268 | CFWT12   | Num  | 8   |        |          | Combined Replicated NEW Weight 12 |
| 269 | CFWT13   | Num  | 8   |        |          | Combined Replicated NEW Weight 13 |
| 270 | CFWT14   | Num  | 8   |        |          | Combined Replicated NEW Weight 14 |
| 271 | CFWT15   | Num  | 8   |        |          | Combined Replicated NEW Weight 15 |
| 272 | CFWT16   | Num  | 8   |        |          | Combined Replicated NEW Weight 16 |
| 273 | CFWT17   | Num  | 8   |        |          | Combined Replicated NEW Weight 17 |
| 274 | CFWT18   | Num  | 8   |        |          | Combined Replicated NEW Weight 18 |
| 275 | CFWT19   | Num  | 8   |        |          | Combined Replicated NEW Weight 19 |
| 276 | CFWT20   | Num  | 8   |        |          | Combined Replicated NEW Weight 20 |
| 277 | CFWT21   | Num  | 8   |        |          | Combined Replicated NEW Weight 21 |
| 278 | CFWT22   | Num  | 8   |        |          | Combined Replicated NEW Weight 22 |
| 279 | CFWT23   | Num  | 8   |        |          | Combined Replicated NEW Weight 23 |
| 280 | CFWT24   | Num  | 8   |        |          | Combined Replicated NEW Weight 24 |
| 281 | CFWT25   | Num  | 8   |        |          | Combined Replicated NEW Weight 25 |
| 282 | CFWT26   | Num  | 8   |        |          | Combined Replicated NEW Weight 26 |
| 283 | CFWT27   | Num  | 8   |        |          | Combined Replicated NEW Weight 27 |
| 284 | CFWT28   | Num  | 8   |        |          | Combined Replicated NEW Weight 28 |
| 285 | CFWT29   | Num  | 8   |        |          | Combined Replicated NEW Weight 29 |
| 286 | CFWT30   | Num  | 8   |        |          | Combined Replicated NEW Weight 30 |
| 287 | CFWT31   | Num  | 8   |        |          | Combined Replicated NEW Weight 31 |
| 288 | CFWT32   | Num  | 8   |        |          | Combined Replicated NEW Weight 32 |
| 289 | CFWT33   | Num  | 8   |        |          | Combined Replicated NEW Weight 33 |
| 290 | CFWT34   | Num  | 8   |        |          | Combined Replicated NEW Weight 34 |
| 291 | CFWT35   | Num  | 8   |        |          | Combined Replicated NEW Weight 35 |

|     |         |     |   |                     |            |     |
|-----|---------|-----|---|---------------------|------------|-----|
| 292 | CFWT36  | Num | 8 | Combined Replicated | NEW Weight | 36  |
| 293 | CFWT37  | Num | 8 | Combined Replicated | NEW Weight | 37  |
| 294 | CFWT38  | Num | 8 | Combined Replicated | NEW Weight | 38  |
| 295 | CFWT39  | Num | 8 | Combined Replicated | NEW Weight | 39  |
| 296 | CFWT40  | Num | 8 | Combined Replicated | NEW Weight | 40  |
| 297 | CFWT41  | Num | 8 | Combined Replicated | NEW Weight | 41  |
| 298 | CFWT42  | Num | 8 | Combined Replicated | NEW Weight | 42  |
| 299 | CFWT43  | Num | 8 | Combined Replicated | NEW Weight | 43  |
| 300 | CFWT44  | Num | 8 | Combined Replicated | NEW Weight | 44  |
| 301 | CFWT45  | Num | 8 | Combined Replicated | NEW Weight | 45  |
| 302 | CFWT46  | Num | 8 | Combined Replicated | NEW Weight | 46  |
| 303 | CFWT47  | Num | 8 | Combined Replicated | NEW Weight | 47  |
| 304 | CFWT48  | Num | 8 | Combined Replicated | NEW Weight | 48  |
| 305 | CFWT49  | Num | 8 | Combined Replicated | NEW Weight | 49  |
| 306 | CFWT50  | Num | 8 | Combined Replicated | NEW Weight | 50  |
| 307 | CFWT51  | Num | 8 | Combined Replicated | NEW Weight | 51  |
| 308 | CFWT52  | Num | 8 | Combined Replicated | NEW Weight | 52  |
| 309 | CFWT53  | Num | 8 | Combined Replicated | NEW Weight | 53  |
| 310 | CFWT54  | Num | 8 | Combined Replicated | NEW Weight | 54  |
| 311 | CFWT55  | Num | 8 | Combined Replicated | NEW Weight | 55  |
| 312 | CFWT56  | Num | 8 | Combined Replicated | NEW Weight | 56  |
| 313 | CFWT57  | Num | 8 | Combined Replicated | NEW Weight | 57  |
| 314 | CFWT58  | Num | 8 | Combined Replicated | NEW Weight | 58  |
| 315 | CFWT59  | Num | 8 | Combined Replicated | NEW Weight | 59  |
| 316 | CFWT60  | Num | 8 | Combined Replicated | NEW Weight | 60  |
| 317 | CFWT61  | Num | 8 | Combined Replicated | NEW Weight | 61  |
| 318 | CFWT62  | Num | 8 | Combined Replicated | NEW Weight | 62  |
| 319 | CFWT63  | Num | 8 | Combined Replicated | NEW Weight | 63  |
| 320 | CFWT64  | Num | 8 | Combined Replicated | NEW Weight | 64  |
| 321 | CFWT65  | Num | 8 | Combined Replicated | NEW Weight | 65  |
| 322 | CFWT66  | Num | 8 | Combined Replicated | NEW Weight | 66  |
| 323 | CFWT67  | Num | 8 | Combined Replicated | NEW Weight | 67  |
| 324 | CFWT68  | Num | 8 | Combined Replicated | NEW Weight | 68  |
| 325 | CFWT69  | Num | 8 | Combined Replicated | NEW Weight | 69  |
| 326 | CFWT70  | Num | 8 | Combined Replicated | NEW Weight | 70  |
| 327 | CFWT71  | Num | 8 | Combined Replicated | NEW Weight | 71  |
| 328 | CFWT72  | Num | 8 | Combined Replicated | NEW Weight | 72  |
| 329 | CFWT73  | Num | 8 | Combined Replicated | NEW Weight | 73  |
| 330 | CFWT74  | Num | 8 | Combined Replicated | NEW Weight | 74  |
| 331 | CFWT75  | Num | 8 | Combined Replicated | NEW Weight | 75  |
| 332 | CFWT76  | Num | 8 | Combined Replicated | NEW Weight | 76  |
| 333 | CFWT77  | Num | 8 | Combined Replicated | NEW Weight | 77  |
| 334 | CFWT78  | Num | 8 | Combined Replicated | NEW Weight | 78  |
| 335 | CFWT79  | Num | 8 | Combined Replicated | NEW Weight | 79  |
| 336 | CFWT80  | Num | 8 | Combined Replicated | NEW Weight | 80  |
| 337 | CFWT81  | Num | 8 | Combined Replicated | NEW Weight | 81  |
| 338 | CFWT82  | Num | 8 | Combined Replicated | NEW Weight | 82  |
| 339 | CFWT83  | Num | 8 | Combined Replicated | NEW Weight | 83  |
| 340 | CFWT84  | Num | 8 | Combined Replicated | NEW Weight | 84  |
| 341 | CFWT85  | Num | 8 | Combined Replicated | NEW Weight | 85  |
| 342 | CFWT86  | Num | 8 | Combined Replicated | NEW Weight | 86  |
| 343 | CFWT87  | Num | 8 | Combined Replicated | NEW Weight | 87  |
| 344 | CFWT88  | Num | 8 | Combined Replicated | NEW Weight | 88  |
| 345 | CFWT89  | Num | 8 | Combined Replicated | NEW Weight | 89  |
| 346 | CFWT90  | Num | 8 | Combined Replicated | NEW Weight | 90  |
| 347 | CFWT91  | Num | 8 | Combined Replicated | NEW Weight | 91  |
| 348 | CFWT92  | Num | 8 | Combined Replicated | NEW Weight | 92  |
| 349 | CFWT93  | Num | 8 | Combined Replicated | NEW Weight | 93  |
| 350 | CFWT94  | Num | 8 | Combined Replicated | NEW Weight | 94  |
| 351 | CFWT95  | Num | 8 | Combined Replicated | NEW Weight | 95  |
| 352 | CFWT96  | Num | 8 | Combined Replicated | NEW Weight | 96  |
| 353 | CFWT97  | Num | 8 | Combined Replicated | NEW Weight | 97  |
| 354 | CFWT98  | Num | 8 | Combined Replicated | NEW Weight | 98  |
| 355 | CFWT99  | Num | 8 | Combined Replicated | NEW Weight | 99  |
| 356 | CFWT100 | Num | 8 | Combined Replicated | NEW Weight | 100 |
| 357 | CFWT101 | Num | 8 | Combined Replicated | NEW Weight | 101 |
| 358 | CFWT102 | Num | 8 | Combined Replicated | NEW Weight | 102 |
| 359 | CFWT103 | Num | 8 | Combined Replicated | NEW Weight | 103 |
| 360 | CFWT104 | Num | 8 | Combined Replicated | NEW Weight | 104 |
| 361 | CFWT105 | Num | 8 | Combined Replicated | NEW Weight | 105 |
| 362 | CFWT106 | Num | 8 | Combined Replicated | NEW Weight | 106 |
| 363 | CFWT107 | Num | 8 | Combined Replicated | NEW Weight | 107 |
| 364 | CFWT108 | Num | 8 | Combined Replicated | NEW Weight | 108 |
| 365 | CFWT109 | Num | 8 | Combined Replicated | NEW Weight | 109 |

|     |          |      |   |                     |                                   |     |
|-----|----------|------|---|---------------------|-----------------------------------|-----|
| 366 | CFWT110  | Num  | 8 | Combined Replicated | NEW Weight                        | 110 |
| 367 | CFWT111  | Num  | 8 | Combined Replicated | NEW Weight                        | 111 |
| 368 | CFWT112  | Num  | 8 | Combined Replicated | NEW Weight                        | 112 |
| 369 | CFWT113  | Num  | 8 | Combined Replicated | NEW Weight                        | 113 |
| 370 | CFWT114  | Num  | 8 | Combined Replicated | NEW Weight                        | 114 |
| 371 | CFWT115  | Num  | 8 | Combined Replicated | NEW Weight                        | 115 |
| 372 | CFWT116  | Num  | 8 | Combined Replicated | NEW Weight                        | 116 |
| 373 | CFWT117  | Num  | 8 | Combined Replicated | NEW Weight                        | 117 |
| 374 | CFWT118  | Num  | 8 | Combined Replicated | NEW Weight                        | 118 |
| 375 | CFWT119  | Num  | 8 | Combined Replicated | NEW Weight                        | 119 |
| 376 | CFWT120  | Num  | 8 | Combined Replicated | NEW Weight                        | 120 |
| 377 | CFWT121  | Num  | 8 | Combined Replicated | NEW Weight                        | 121 |
| 378 | CFWT122  | Num  | 8 | Combined Replicated | NEW Weight                        | 122 |
| 379 | CFWT123  | Num  | 8 | Combined Replicated | NEW Weight                        | 123 |
| 380 | CFWT124  | Num  | 8 | Combined Replicated | NEW Weight                        | 124 |
| 381 | CFWT125  | Num  | 8 | Combined Replicated | NEW Weight                        | 125 |
| 382 | CFWT126  | Num  | 8 | Combined Replicated | NEW Weight                        | 126 |
| 383 | CFWT127  | Num  | 8 | Combined Replicated | NEW Weight                        | 127 |
| 384 | CFWT128  | Num  | 8 | Combined Replicated | NEW Weight                        | 128 |
| 385 | CFWT129  | Num  | 8 | Combined Replicated | NEW Weight                        | 129 |
| 386 | CFWT130  | Num  | 8 | Combined Replicated | NEW Weight                        | 130 |
| 387 | CFWT131  | Num  | 8 | Combined Replicated | NEW Weight                        | 131 |
| 388 | CFWT132  | Num  | 8 | Combined Replicated | NEW Weight                        | 132 |
| 389 | CFWT133  | Num  | 8 | Combined Replicated | NEW Weight                        | 133 |
| 390 | CFWT134  | Num  | 8 | Combined Replicated | NEW Weight                        | 134 |
| 391 | CFWT135  | Num  | 8 | Combined Replicated | NEW Weight                        | 135 |
| 392 | CFWT136  | Num  | 8 | Combined Replicated | NEW Weight                        | 136 |
| 393 | CFWT137  | Num  | 8 | Combined Replicated | NEW Weight                        | 137 |
| 394 | CFWT138  | Num  | 8 | Combined Replicated | NEW Weight                        | 138 |
| 395 | CFWT139  | Num  | 8 | Combined Replicated | NEW Weight                        | 139 |
| 396 | CFWT140  | Num  | 8 | Combined Replicated | NEW Weight                        | 140 |
| 397 | CFWT141  | Num  | 8 | Combined Replicated | NEW Weight                        | 141 |
| 398 | CFWT142  | Num  | 8 | Combined Replicated | NEW Weight                        | 142 |
| 399 | CFWT143  | Num  | 8 | Combined Replicated | NEW Weight                        | 143 |
| 400 | CFWT144  | Num  | 8 | Combined Replicated | NEW Weight                        | 144 |
| 401 | CFWT145  | Num  | 8 | Combined Replicated | NEW Weight                        | 145 |
| 402 | CFWT146  | Num  | 8 | Combined Replicated | NEW Weight                        | 146 |
| 403 | CFWT147  | Num  | 8 | Combined Replicated | NEW Weight                        | 147 |
| 404 | CFWT148  | Num  | 8 | Combined Replicated | NEW Weight                        | 148 |
| 405 | CFWT149  | Num  | 8 | Combined Replicated | NEW Weight                        | 149 |
| 406 | CFWT150  | Num  | 8 | Combined Replicated | NEW Weight                        | 150 |
| 407 | CFWT151  | Num  | 8 | Combined Replicated | NEW Weight                        | 151 |
| 408 | CFWT152  | Num  | 8 | Combined Replicated | NEW Weight                        | 152 |
| 409 | CFWT153  | Num  | 8 | Combined Replicated | NEW Weight                        | 153 |
| 410 | CFWT154  | Num  | 8 | Combined Replicated | NEW Weight                        | 154 |
| 411 | CFWT155  | Num  | 8 | Combined Replicated | NEW Weight                        | 155 |
| 412 | CFWT156  | Num  | 8 | Combined Replicated | NEW Weight                        | 156 |
| 413 | CFWT157  | Num  | 8 | Combined Replicated | NEW Weight                        | 157 |
| 414 | CFWT158  | Num  | 8 | Combined Replicated | NEW Weight                        | 158 |
| 415 | CFWT159  | Num  | 8 | Combined Replicated | NEW Weight                        | 159 |
| 416 | CFWT160  | Num  | 8 | Combined Replicated | NEW Weight                        | 160 |
| 417 | CFWT161  | Num  | 8 | Combined Replicated | NEW Weight                        | 161 |
| 418 | CFWT162  | Num  | 8 | Combined Replicated | NEW Weight                        | 162 |
| 419 | CFWT163  | Num  | 8 | Combined Replicated | NEW Weight                        | 163 |
| 420 | CFWT164  | Num  | 8 | Combined Replicated | NEW Weight                        | 164 |
| 421 | CFWT165  | Num  | 8 | Combined Replicated | NEW Weight                        | 165 |
| 422 | CFWT166  | Num  | 8 | Combined Replicated | NEW Weight                        | 166 |
| 423 | CFWT167  | Num  | 8 | Combined Replicated | NEW Weight                        | 167 |
| 424 | CFWT168  | Num  | 8 | Combined Replicated | NEW Weight                        | 168 |
| 425 | CFWT169  | Num  | 8 | Combined Replicated | NEW Weight                        | 169 |
| 426 | CFWT170  | Num  | 8 | Combined Replicated | NEW Weight                        | 170 |
| 427 | CFWT171  | Num  | 8 | Combined Replicated | NEW Weight                        | 171 |
| 428 | CFWT172  | Num  | 8 | Combined Replicated | NEW Weight                        | 172 |
| 429 | CFWT173  | Num  | 8 | Combined Replicated | NEW Weight                        | 173 |
| 430 | CFWT174  | Num  | 8 | Combined Replicated | NEW Weight                        | 174 |
| 431 | CFWT175  | Num  | 8 | Combined Replicated | NEW Weight                        | 175 |
| 432 | CFWT176  | Num  | 8 | Combined Replicated | NEW Weight                        | 176 |
| 433 | CFWT177  | Num  | 8 | Combined Replicated | NEW Weight                        | 177 |
| 434 | CFWT178  | Num  | 8 | Combined Replicated | NEW Weight                        | 178 |
| 435 | CFWT179  | Num  | 8 | Combined Replicated | NEW Weight                        | 179 |
| 436 | CFWT180  | Num  | 8 | Combined Replicated | NEW Weight                        | 180 |
| 9   | D_HEALTH | Char | 2 | \$DHEALTH.          | Health Service Region             |     |
| 16  | DBENCAT  | Char | 3 | \$BENCAT.           | Beneficiary Category              |     |
| 20  | DELGENRC | Char | 3 | \$DELGEN.           | DEERS Eligibility-Enrollment Code |     |

|     |          |      |   |            |  |
|-----|----------|------|---|------------|--|
| 21  | DENRGRPC | Char | 1 | \$DENRGR.  | DEERS Enroll Group Code                  |
| 225 | DHAFLAG  | Num  | 8 | DHAFLAG.   | DHA Flag                                 |
| 17  | DSPONSVC | Char | 1 | \$SPONSVC. | Derived Sponsor Branch of Service        |
| 180 | DUPFLAG  | Char | 3 |            | Multiple Response Indicator              |
| 5   | ENBGSMPL | Char | 2 | \$ENBGS.   | Enrollment by beneficiary category       |
| 179 | FLAG_FIN | Char | 5 | \$FINAL.   | Final Disposition                        |
| 181 | FNSTATUS | Num  | 8 | FNSTATS.   | Final Status                             |
| 497 | FWRWT    | Num  | 8 |            | Final NEW Weight                         |
| 437 | FWRWT1   | Num  | 8 |            | Replicated/JackKnife NEW Weight 1        |
| 438 | FWRWT2   | Num  | 8 |            | Replicated/JackKnife NEW Weight 2        |
| 439 | FWRWT3   | Num  | 8 |            | Replicated/JackKnife NEW Weight 3        |
| 440 | FWRWT4   | Num  | 8 |            | Replicated/JackKnife NEW Weight 4        |
| 441 | FWRWT5   | Num  | 8 |            | Replicated/JackKnife NEW Weight 5        |
| 442 | FWRWT6   | Num  | 8 |            | Replicated/JackKnife NEW Weight 6        |
| 443 | FWRWT7   | Num  | 8 |            | Replicated/JackKnife NEW Weight 7        |
| 444 | FWRWT8   | Num  | 8 |            | Replicated/JackKnife NEW Weight 8        |
| 445 | FWRWT9   | Num  | 8 |            | Replicated/JackKnife NEW Weight 9        |
| 446 | FWRWT10  | Num  | 8 |            | Replicated/JackKnife NEW Weight 10       |
| 447 | FWRWT11  | Num  | 8 |            | Replicated/JackKnife NEW Weight 11       |
| 448 | FWRWT12  | Num  | 8 |            | Replicated/JackKnife NEW Weight 12       |
| 449 | FWRWT13  | Num  | 8 |            | Replicated/JackKnife NEW Weight 13       |
| 450 | FWRWT14  | Num  | 8 |            | Replicated/JackKnife NEW Weight 14       |
| 451 | FWRWT15  | Num  | 8 |            | Replicated/JackKnife NEW Weight 15       |
| 452 | FWRWT16  | Num  | 8 |            | Replicated/JackKnife NEW Weight 16       |
| 453 | FWRWT17  | Num  | 8 |            | Replicated/JackKnife NEW Weight 17       |
| 454 | FWRWT18  | Num  | 8 |            | Replicated/JackKnife NEW Weight 18       |
| 455 | FWRWT19  | Num  | 8 |            | Replicated/JackKnife NEW Weight 19       |
| 456 | FWRWT20  | Num  | 8 |            | Replicated/JackKnife NEW Weight 20       |
| 457 | FWRWT21  | Num  | 8 |            | Replicated/JackKnife NEW Weight 21       |
| 458 | FWRWT22  | Num  | 8 |            | Replicated/JackKnife NEW Weight 22       |
| 459 | FWRWT23  | Num  | 8 |            | Replicated/JackKnife NEW Weight 23       |
| 460 | FWRWT24  | Num  | 8 |            | Replicated/JackKnife NEW Weight 24       |
| 461 | FWRWT25  | Num  | 8 |            | Replicated/JackKnife NEW Weight 25       |
| 462 | FWRWT26  | Num  | 8 |            | Replicated/JackKnife NEW Weight 26       |
| 463 | FWRWT27  | Num  | 8 |            | Replicated/JackKnife NEW Weight 27       |
| 464 | FWRWT28  | Num  | 8 |            | Replicated/JackKnife NEW Weight 28       |
| 465 | FWRWT29  | Num  | 8 |            | Replicated/JackKnife NEW Weight 29       |
| 466 | FWRWT30  | Num  | 8 |            | Replicated/JackKnife NEW Weight 30       |
| 467 | FWRWT31  | Num  | 8 |            | Replicated/JackKnife NEW Weight 31       |
| 468 | FWRWT32  | Num  | 8 |            | Replicated/JackKnife NEW Weight 32       |
| 469 | FWRWT33  | Num  | 8 |            | Replicated/JackKnife NEW Weight 33       |
| 470 | FWRWT34  | Num  | 8 |            | Replicated/JackKnife NEW Weight 34       |
| 471 | FWRWT35  | Num  | 8 |            | Replicated/JackKnife NEW Weight 35       |
| 472 | FWRWT36  | Num  | 8 |            | Replicated/JackKnife NEW Weight 36       |
| 473 | FWRWT37  | Num  | 8 |            | Replicated/JackKnife NEW Weight 37       |
| 474 | FWRWT38  | Num  | 8 |            | Replicated/JackKnife NEW Weight 38       |
| 475 | FWRWT39  | Num  | 8 |            | Replicated/JackKnife NEW Weight 39       |
| 476 | FWRWT40  | Num  | 8 |            | Replicated/JackKnife NEW Weight 40       |
| 477 | FWRWT41  | Num  | 8 |            | Replicated/JackKnife NEW Weight 41       |
| 478 | FWRWT42  | Num  | 8 |            | Replicated/JackKnife NEW Weight 42       |
| 479 | FWRWT43  | Num  | 8 |            | Replicated/JackKnife NEW Weight 43       |
| 480 | FWRWT44  | Num  | 8 |            | Replicated/JackKnife NEW Weight 44       |
| 481 | FWRWT45  | Num  | 8 |            | Replicated/JackKnife NEW Weight 45       |
| 482 | FWRWT46  | Num  | 8 |            | Replicated/JackKnife NEW Weight 46       |
| 483 | FWRWT47  | Num  | 8 |            | Replicated/JackKnife NEW Weight 47       |
| 484 | FWRWT48  | Num  | 8 |            | Replicated/JackKnife NEW Weight 48       |
| 485 | FWRWT49  | Num  | 8 |            | Replicated/JackKnife NEW Weight 49       |
| 486 | FWRWT50  | Num  | 8 |            | Replicated/JackKnife NEW Weight 50       |
| 487 | FWRWT51  | Num  | 8 |            | Replicated/JackKnife NEW Weight 51       |
| 488 | FWRWT52  | Num  | 8 |            | Replicated/JackKnife NEW Weight 52       |
| 489 | FWRWT53  | Num  | 8 |            | Replicated/JackKnife NEW Weight 53       |
| 490 | FWRWT54  | Num  | 8 |            | Replicated/JackKnife NEW Weight 54       |
| 491 | FWRWT55  | Num  | 8 |            | Replicated/JackKnife NEW Weight 55       |
| 492 | FWRWT56  | Num  | 8 |            | Replicated/JackKnife NEW Weight 56       |
| 493 | FWRWT57  | Num  | 8 |            | Replicated/JackKnife NEW Weight 57       |
| 494 | FWRWT58  | Num  | 8 |            | Replicated/JackKnife NEW Weight 58       |
| 495 | FWRWT59  | Num  | 8 |            | Replicated/JackKnife NEW Weight 59       |
| 496 | FWRWT60  | Num  | 8 |            | Replicated/JackKnife NEW Weight 60       |
| 22  | H19001   | Num  | 4 | YN.        | Are you the person listed on envelope    |
| 42  | H19003   | Num  | 4 | HPLAN1_.   | Which health plan did you use most       |
| 43  | H19004   | Num  | 4 | HPTIME.    | Yrs in a row with health plan            |
| 44  | H19005   | Num  | 4 | PLACE.     | In 1st yr:fcly use most for health care  |
| 45  | H19006   | Num  | 4 | YN.        | In 1st yr:ill/injry/cond care right away |
| 46  | H19007   | Num  | 4 | OFTEN2_.   | In 1st yr:get urgnt care as soon as wntd |



|            |     |             |   |
|------------|-----|-------------|---|
| 47 H19008  | Num | 4 TIME1_.   | In lst yr:wait btwn try get care,see prv                                |
| 48 H19009  | Num | 4 YN.       | In lst yr:make appts non-urgnt hlth care                                |
| 49 H19010  | Num | 4 OFTEN3_.  | In lst yr:non-urg hlth cre appt whn wntd                                |
| 50 H19011  | Num | 4 TIME2_.   | In lst yr:days btwn appt & see prvder                                   |
| 51 H19012  | Num | 4 OFTEN4_.  | In lst yr:go to emrgncy rm for own care                                 |
| 52 H19013  | Num | 4 OFTEN4_.  | In lst yr:go to Dr office/clinic for care                               |
| 53 H19014  | Num | 4 OFTEN8_.  | Lst yr: how often talk to doctor about illness prvntn                   |
| 54 H19015  | Num | 4 YN.       | Lst yr: did doctor tell you more than 1 choice for trtmnt               |
| 55 H19016  | Num | 4 YNDEF.    | Lst yr: did talk to doctor about pros/cons of trtmnt                    |
| 56 H19017  | Num | 4 YNDEF.    | Lst yr: did doctor ask which trtmnt option best for you                 |
| 57 H19018  | Num | 4 RATE3_.   | Rating of all health care in lst yr                                     |
| 58 H19019  | Num | 4 YN.       | Have one person think of as personal Dr                                 |
| 59 H19020  | Num | 4 OFTEN10_. | Lst yr: how often visit prsnl doctor for care for yourself              |
| 60 H19021  | Num | 4 OFTEN5_.  | Lst yr: how oftn Drs listen to you                                      |
| 61 H19022  | Num | 4 OFTEN5_.  | Lst yr: how oftn Drs explain things                                     |
| 62 H19023  | Num | 4 OFTEN5_.  | Lst yr: how oftn Drs show respect                                       |
| 63 H19024  | Num | 4 OFTEN5_.  | Lst yr: how oftn Drs spend enough time                                  |
| 64 H19025  | Num | 4 YN.       | Lst yr: did get care from doctor other than prsnl doctor                |
| 65 H19026  | Num | 4 OFTEN8_.  | Lst yr: how often prsnl doctor seemed infrmd of care from other doctors |
| 66 H19027  | Num | 4 RATE6_.   | Rating of your personal Dr  |
| 67 H19028  | Num | 4 YN.       | Lst yr: did make any appointments to see spclst                         |
| 68 H19029  | Num | 4 OFTEN9_.  | Lst yr: how often easy to get appointments with spclsts                 |
| 69 H19030  | Num | 4 SPCLST.   | Lst yr: how many spclsts seen   |
| 70 H19031  | Num | 4 RATE2_.   | Rating of specialist seen in lst yr                                     |
| 71 H19033  | Num | 4 OFTEN11_. | Lst yr: how often easy to get care, test, or trtmnt                     |
| 72 H19034  | Num | 4 YN.       | Lst yr: did look for info from written material/Internet                |
| 73 H19035  | Num | 4 OFTEN12_. | Lst yr: how often written material/Internet provide needed info         |
| 74 H19036  | Num | 4 YN.       | Lst yr: did look for info from health plan on cost of service/equipment |
| 75 H19037  | Num | 4 OFTEN13_. | Lst yr: how often able to find out cost of service/equipment            |
| 76 H19038  | Num | 4 YN.       | Lst yr: did look for info from health plan on cost of prescription meds |
| 77 H19039  | Num | 4 OFTEN14_. | Lst yr: how often able to find out cost of prescription meds            |
| 78 H19040  | Num | 4 YN.       | Lst yr: did try to get info/help from health plan's cstmr service       |
| 79 H19041  | Num | 4 OFTEN15_. | Lst yr: how often did cstmr service give needed info/help               |
| 80 H19042  | Num | 4 OFTEN15_. | Lst yr: how often did cstmr service treat with courtesy/respect         |
| 81 H19043  | Num | 4 YN.       | Lst yr: did health plan give any forms to fill out                      |
| 82 H19044  | Num | 4 OFTEN16_. | Lst yr: how often were forms easy to fill out                           |
| 83 H19045  | Num | 4 YNDNK.    | Lst yr: send in any claims  |
| 84 H19046  | Num | 4 OFTEN6_.  | Lst yr: how often did health plan handle claims quickly                 |
| 85 H19047  | Num | 4 OFTEN6_.  | Lst yr: how oftn handle claims correctly                                |
| 86 H19048  | Num | 4 RATE4_.   | Rating of all experience with hlth plan                                 |
| 87 H19049  | Num | 4 TIME5_.   | Blood pressure: when lst reading  |
| 88 H19050  | Num | 4 YNBP_.    | Blood pressure: know if too high or not                                 |
| 89 H19051  | Num | 4 TIME7_.   | When did you lst have a flu shot  |
| 90 H19052  | Num | 4 YNDNK.    | Smoked at least 100 cigarettes in life                                  |
| 91 H19053  | Num | 4 TIME8_.   | Smoke or use tobacco everyday, some days or not at all                  |
| 92 H19054  | Num | 4 OFTEN8_.  | Lst yr: how often advised to quit smoking or use tobacco                |
| 93 H19055  | Num | 4 OFTEN8_.  | Lst yr: how often recom medic assist quit smoking or using tobacco      |
| 94 H19056  | Num | 4 OFTEN8_.  | Lst yr: how often discu meth/strag asst quit smoking or using tobacco   |
| 99 H19058  | Num | 4 SEX.      | Are you male or female  |
| 101 H19060 | Num | 4 YN.       | Are you under age 40  |
| 102 H19061 | Num | 4 TIME12_.  | Lst time: breasts checked mammography                                   |
| 103 H19062 | Num | 4 YNPREG.   | Been pregnant in lst yr or pregnant now                                 |
| 104 H19063 | Num | 4 PREG1_.   | In what trimester is your pregnancy                                     |
| 105 H19064 | Num | 4 PREG2_.   | Trimester first received prenatal care                                  |
| 106 H19065 | Num | 4 HEALTH.   | In gnrl, how would you rate ovrrll hlth                                 |
| 107 H19073 | Num | 4 XHISP.    | Are you Spanish/Hispanic/Latino   |
| 23 H19002A | Num | 4 MARKED.   | Health plan(s) covered: TRICARE Prime                                   |
| 24 H19002C | Num | 4 MARKED.   | Health plan(s) covered: TRICARE Select                                  |
| 34 H19002F | Num | 4 MARKED.   | Health plan(s) covered: Medicare  |
| 35 H19002G | Num | 4 MARKED.   | Health plan(s) covered: FEHBP   |
| 36 H19002H | Num | 4 MARKED.   | Health plan(s) covered: Medicaid  |

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| 37  | H19002I  | Num  | 4 | MARKED.  | Health plan(s) covered: civilian HMO   |
| 38  | H19002J  | Num  | 4 | MARKED.  | Health plan(s) covered: other civilian   |
| 32  | H19002K  | Num  | 4 | MARKED.  | Health plan(s) covered: USFHP  |
| 41  | H19002L  | Num  | 4 | MARKED.  | Health plan(s) covered: not sure   |
| 39  | H19002M  | Num  | 4 | MARKED.  | Health plan(s) covered: veterans   |
| 25  | H19002N  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE Plus   |
| 26  | H19002O  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE For Life   |
| 27  | H19002P  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE Supplmntl Ins                                      |
| 28  | H19002Q  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE Reserve Select                                     |
| 40  | H19002R  | Num  | 4 | MARKED.  | Health plan(s) covered: gov hlth ins-other cntry                                   |
| 29  | H19002S  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE Retired Reserve                                    |
| 30  | H19002T  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE Young Adult Prime                                  |
| 33  | H19002U  | Num  | 4 | MARKED.  | Health plan(s) covered: CHCBP  |
| 31  | H19002V  | Num  | 4 | MARKED.  | Health plan(s) covered: TRICARE Young Adult Select                                 |
| 95  | H19057A  | Num  | 4 | MARKED.  | Do you smoke or use: cigarettes  |
| 96  | H19057B  | Num  | 4 | MARKED.  | Do you smoke or use: dip, chewing tobacco, snuff, or snus                          |
| 97  | H19057C  | Num  | 4 | MARKED.  | Do you smoke or use: cigars  |
| 98  | H19057D  | Num  | 4 | MARKED.  | Do you smoke or use: pipes, bidis, or kreteks                                      |
| 100 | H19059B  | Num  | 4 | TIME16_. | Lst have a Pap smear test  |
| 108 | H19073A  | Num  | 4 | MARKED.  | Not Spanish/Hispanic/Latino  |
| 109 | H19073B  | Num  | 4 | MARKED.  | Mexican, Mexican American, Chicano   |
| 110 | H19073C  | Num  | 4 | MARKED.  | Puerto Rican   |
| 111 | H19073D  | Num  | 4 | MARKED.  | Cuban or Other Spanish, Hispanic, or Latino  |
| 248 | HP_BP    | Num  | 8 | HAYNN2_. | Bld prsre chck in last 2 yrs, know rsults  |
| 253 | HP_CESH3 | Num  | 8 | SMOKE.   | Had smoking cessation counseling - HEDIS (modified)                                |
| 249 | HP_FLU   | Num  | 8 | HAYNN.   | 65 and older, flu shot in last 12 mnths  |
| 246 | HP_MAM50 | Num  | 8 | HAYNN.   | Women 50>=, mammography in pst 2 yrs   |
| 245 | HP_MAMOG | Num  | 8 | HAYNN.   | Women 40>=, mammography in pst 2 yrs   |
| 250 | HP_OBESE | Num  | 8 | HAYNN.   | Obese/Morbidly obese   |
| 247 | HP_PAP   | Num  | 8 | HAYNN.   | All women, Pap smear in last 3 yrs   |
| 244 | HP_PRNTL | Num  | 8 | PRNTL.   | Prgrnt in lst yr, receivd cre lst trimstr  |
| 252 | HP_SMKH3 | Num  | 8 | SMOKE.   | Smoker under HEDIS definition (modified)   |
| 251 | HP_SMOKE | Num  | 8 | HAYNN.   | Advised to quit smoking in last 12 mnths   |
| 243 | KCIVINS  | Num  | 8 | HAYNN2_. | Beneficiary covered by civilian insurance  |
| 242 | KCIVOPQY | Num  | 8 | HAGRID.  | Outpat. visits-use Civilian fcilty most  |
| 182 | KEYCOUNT | Num  | 8 |          | # Key Questions Answered   |
| 241 | KMILOPQY | Num  | 8 | HAGRID.  | Outpat. visits-use Military fcilty most  |
| 218 | MISS_1   | Num  | 8 | HAMISS.  | Count of original survey responses (pre-cleaning): violates skip pattern           |
| 219 | MISS_4   | Num  | 8 | HAMISS.  | Count of original survey responses (pre-cleaning): incomplete grid error           |
| 220 | MISS_5   | Num  | 8 | HAMISS.  | Count of original survey responses (pre-cleaning): scalable response of don't know |
| 221 | MISS_6   | Num  | 8 | HAMISS.  | Count of original survey responses (pre-cleaning): not applicable - valid skip     |
| 222 | MISS_7   | Num  | 8 | HAMISS.  | Count of original survey responses (pre-cleaning): out-of-range error              |
| 223 | MISS_9   | Num  | 8 | HAMISS.  | Count of original survey responses (pre-cleaning): no response - invalid skip      |
| 224 | MISS_TOT | Num  | 8 | HAMISS.  | Total number of missing responses (pre-cleaning)                                   |
| 6   | MPCSMPL  | Num  | 8 | MPCSMPL. | MPCSMPL - Military Personnel Category  |
| 1   | MPRID    | Char | 8 | \$8.     | Unique MPR Identifier  |
| 185 | N1       | Num  | 8 | NOTES.   | Coding Scheme Note 1   |
| 189 | N2       | Num  | 8 | NOTES.   | Coding Scheme Note 2   |
| 190 | N3       | Num  | 8 | NOTES.   | Coding Scheme Note 3   |
| 191 | N4       | Num  | 8 | NOTES.   | Coding Scheme Note 4   |
| 192 | N5       | Num  | 8 | NOTES.   | Coding Scheme Note 5   |
| 193 | N6       | Num  | 8 | NOTES.   | Coding Scheme Note 6   |
| 194 | N7       | Num  | 8 | NOTES.   | Coding Scheme Note 7   |
| 195 | N8       | Num  | 8 | NOTES.   | Coding Scheme Note 8   |
| 197 | N9       | Num  | 8 | NOTES.   | Coding Scheme Note 9   |
| 198 | N10      | Num  | 8 | NOTES.   | Coding Scheme Note 10  |
| 200 | N12      | Num  | 8 | NOTES.   | Coding Scheme Note 12  |
| 201 | N13      | Num  | 8 | NOTES.   | Coding Scheme Note 13  |
| 202 | N14      | Num  | 8 | NOTES.   | Coding Scheme Note 14  |
| 203 | N15      | Num  | 8 | NOTES.   | Coding Scheme Note 15  |
| 204 | N16      | Num  | 8 | NOTES.   | Coding Scheme Note 16  |
| 205 | N17      | Num  | 8 | NOTES.   | Coding Scheme Note 17  |
| 206 | N18      | Num  | 8 | NOTES.   | Coding Scheme Note 18  |
| 209 | N20      | Num  | 8 | NOTES.   | Coding Scheme Note 20  |
| 210 | N21      | Num  | 8 | NOTES.   | Coding Scheme Note 21  |
| 217 | N24      | Num  | 8 | NOTES.   | Coding Scheme Note 24  |
| 199 | N10_B1   | Num  | 8 | NOTES.   | Coding Scheme Note 10_B1   |

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| 207 | N19A     | Num  | 8 | NOTES.     | Coding Scheme Note 19A  |
| 208 | N19B     | Num  | 8 | NOTES.     | Coding Scheme Note 19B  |
| 186 | N1BQ1    | Num  | 8 | NOTES.     | Coding Scheme Note 1_BQ1  |
| 187 | N1BQ2    | Num  | 8 | NOTES.     | Coding Scheme Note 1_BQ2  |
| 188 | N1BR1    | Num  | 8 | NOTES.     | Coding Scheme Note 1_BR1  |
| 211 | N21_BG1  | Num  | 8 | NOTES.     | Coding Scheme Note 21_BG1   |
| 212 | N21_BG2  | Num  | 8 | NOTES.     | Coding Scheme Note 21_BG2   |
| 213 | N21_BG3  | Num  | 8 | NOTES.     | Coding Scheme Note 21_BG3   |
| 214 | N23_BE   | Num  | 8 | NOTES.     | Coding Scheme Note 23_BE  |
| 215 | N23_HT   | Num  | 8 | NOTES.     | Coding Scheme Note 23_HT  |
| 216 | N23_WT   | Num  | 8 | NOTES.     | Coding Scheme Note 23_WT  |
| 196 | N8_01    | Num  | 8 | NOTES.     | Coding Scheme Note 8_01   |
| 7   | NHFF     | Num  | 8 |            | NHFF - Stratum Sample Size  |
| 178 | ONTIME   | Char | 3 |            | Responded Within 8 weeks of Mail-Out  |
| 236 | OUTCATCH | Num  | 8 | OCATCH.    | Out of catchment area indicator   |
| 18  | PATCAT   | Char | 7 | \$AGGBCAT. | Aggregated Beneficiary Category   |
| 15  | PCM      | Char | 3 | \$PCM.     | Primary Manager Code (CIV or MIL)   |
| 12  | PNSEXCD  | Char | 1 | \$SEXCD.   | Person Gender   |
| 19  | PNTYPCD  | Char | 1 | \$PNTYPCD. | Person Type Code  |
| 254 | POSTCELL | Char | 5 |            | ps cell for new wts - for all 3 quarters  |
| 8   | QUARTER  | Char | 8 |            | Survey Quarter  |
| 11  | RACEETHN | Char | 1 | \$XRACECD. | Race/Ethnic Code  |
| 13  | RDAGEQY  | Num  | 3 | XAGE_R.    | Age at sampling-Capped(18 and below, 65 and above)  |
| 14  | RFLDAGE  | Num  | 3 | XAGE_R.    | Age at fielding-Capped(18 and below, 65 and above)  |
| 118 | S19009   | Num  | 4 | YN.        | Same prsnl doctor/nurse before this hlth plan   |
| 119 | S19010   | Num  | 4 | PROB1_.    | Prblm getting prsnl doctor/nurse you are happy with   |
| 120 | S19011   | Num  | 4 | AGREE2_.   | Agree/disagree: able to see provider when needed  |
| 121 | S19014   | Num  | 4 | SATISFY.   | How satisfied with health care during last visit  |
| 122 | S19B01   | Num  | 4 | MNTLHLTH.  | Self rate of overall mental/emotional health  |
| 123 | S19B02   | Num  | 4 | YN.        | Lst yr: needed treatmnt/cnslng-prsnl prob   |
| 124 | S19B03   | Num  | 4 | PROB1_.    | Lst yr: prblm gttnng needed treatmnt/cnslng   |
| 125 | S19B04   | Num  | 4 | RATE5_.    | Lst yr: rate of treatmnt/cnslng received  |
| 130 | S19BE01A | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Heart attack   |
| 131 | S19BE01B | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Angina or coronary heart disease   |
| 132 | S19BE01C | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Stroke   |
| 133 | S19BE01D | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Diabetes or high blood sugar   |
| 134 | S19BE01E | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: High Cholesterol   |
| 135 | S19BE01F | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Asthma, COPD, Emphysema  |
| 136 | S19BE01G | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Cancer   |
| 137 | S19BE01H | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Osteoporosis   |
| 138 | S19BE01I | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Depression, Anxiety  |
| 139 | S19BE01J | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: Autoimmune Disease   |
| 140 | S19BE01K | Num  | 4 | MARKED.    | Has a doctor told you you have conditions: None of these  |
| 126 | S19BF4   | Num  | 4 | TIME15_.   | Often do you use e-cigarettes   |
| 127 | S19BG01  | Num  | 4 | NUM_NONE.  | How many days was phys health not good in past 30 days  |
| 128 | S19BG02  | Num  | 4 | NUM_NONE.  | How many days was mental health not good in past 30 days  |
| 129 | S19BG03  | Num  | 4 | NUM_NONE.  | How many days did poor health stop usual activities in past 30 days   |
| 141 | S19BQ01  | Num  | 4 | YNDNK.     | Do you plan to continue to use the same health plan as of January 1, 2019 (for calendar year 2019)?   |
| 142 | S19BQ02A | Num  | 4 | MARKED.    | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: Life event (such as marriage/ divorce), new jobs, retirement, or moved |
| 143 | S19BQ02B | Num  | 4 | MARKED.    | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My employer offered new health plans                                   |
| 144 | S19BQ02C | Num  | 4 | MARKED.    | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: Your or your family's health needs changed                             |
| 145 | S19BQ02D | Num  | 4 | MARKED.    | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: I had expensive medical bills for services not covered by my insurance |

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| 146 S19BQ02E Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: You wanted a plan with a lower annual deductible   |
| 147 S19BQ02F Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My doctor charged me more than my insurance would pay and I had to pay the difference                |
| 148 S19BQ02G Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: A doctor's office told me they do not accept my insurance  |
| 149 S19BQ02H Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: I had to contact my insurance company because they did not pay a bill promptly or denied payment     |
| 150 S19BQ02I Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My copays (a fixed dollar amount for primary or specialty care visits) were more than I could afford |
| 151 S19BQ02J Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: I didn't have enough doctors to choose from within the network                                       |
| 152 S19BQ02K Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My premiums or enrollment fees were more than I could afford   |
| 153 S19BQ02L Num | 4 MARKED. | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: Other  |
| 154 S19BQ03A Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: TRICARE Prime   |
| 155 S19BQ03B Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: TRICARE Select  |
| 156 S19BQ03C Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: US Family Health Plan (USFHP)   |
| 157 S19BQ03D Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: Veterans Administration (VA)  |
| 158 S19BQ03E Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: The Federal Employee Health Benefits Plan (FEHBP)   |
| 159 S19BQ03F Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: Medicare and TRICARE for Life   |
| 160 S19BQ03G Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: Medicaid  |
| 161 S19BQ03H Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: Other civilian insurance coverage   |
| 162 S19BQ03I Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: Space available care at a military facility   |
| 163 S19BQ03J Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: Don't know  |
| 164 S19BQ03K Num | 4 MARKED. | What health plan will you be covered by and use for calendar year 2019: No insurance coverage   |
| 165 S19BR01 Num  | 4 YNDNK.  | Are you covered by the same health plan in 2019   |
| 166 S19BR02A Num | 4 MARKED. | Reason for not continuing health plan: Life event   |
| 167 S19BR02B Num | 4 MARKED. | Reason for not continuing health plan: Employer offered new health plan   |
| 168 S19BR02C Num | 4 MARKED. | Reason for not continuing health plan: Health needs changed   |
| 169 S19BR02D Num | 4 MARKED. | Reason for not continuing health plan: Medical bills not covered by insurance   |
| 170 S19BR02E Num | 4 MARKED. | Reason for not continuing health plan: Lower annual deductible  |
| 171 S19BR02F Num | 4 MARKED. | Reason for not continuing health plan: Doctor charged more than insurance would pay   |
| 172 S19BR02G Num | 4 MARKED. | Reason for not continuing health plan: Insurance not accepted by doctor   |
| 173 S19BR02H Num | 4 MARKED. | Reason for not continuing health plan: Had to contact insurance because payment was denied or delayed   |
| 174 S19BR02I Num | 4 MARKED. | Reason for not continuing health plan: Copays too expensive   |

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| 175 | S19BR02J | Num  | 4 | MARKED.    | Reason for not continuing health plan: Not enough doctors in network             |
| 176 | S19BR02K | Num  | 4 | MARKED.    | Reason for not continuing health plan: Premiums or enrollment fees too expensive |
| 177 | S19BR02L | Num  | 4 | MARKED.    | Reason for not continuing health plan: Other                                     |
| 3   | SEXSMPL  | Num  | 8 | SEX.       | SEXSMPL - Sex  |
| 117 | SRAGE    | Num  | 4 | AGEGRP.    | What is your age now   |
| 112 | SREDA    | Num  | 4 | XEDUC.     | Highest grade completed  |
| 113 | SRRACEA  | Num  | 4 | MARKED.    | Race: White  |
| 114 | SRRACEB  | Num  | 4 | MARKED.    | Race: Black or African American  |
| 115 | SRRACEC  | Num  | 4 | MARKED.    | Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Isl.     |
| 116 | SRRACED  | Num  | 4 | MARKED.    | Race: Asian  |
| 4   | STRATUM  | Char | 7 |            | Sampling STRATUM   |
| 184 | SURVTYPE | Num  | 8 | SURVTYPE.  | Web or Mail Survey   |
| 2   | SVCSMPL  | Num  | 8 | SVCSMPL.   | SVCSMPL - Branch of Service  |
| 10  | TNEXREG  | Char | 1 | \$TNEXREG. | TNEX Region - Based on Address   |
| 234 | USA      | Num  | 3 | USAMHS.    | USA - USA/OCONUS Indicator   |
| 183 | WEB      | Num  | 8 | WEB.       | Web survey indicator   |
| 229 | XBENCAT  | Num  | 8 | XBENCAT.   | Beneficiary Category   |
| 238 | XBMICAT  | Num  | 3 | XBMICAT.   | Body Mass Index Category   |
| 239 | XBNFGRP  | Num  | 8 | XBGC_S.    | Beneficiary Group  |
| 227 | XENR_PCM | Num  | 8 | PCM.       | Enrollment by PCM type   |
| 230 | XENR_RSV | Num  | 8 | XENRRSV.   | Enrollment by PCM type - Reservist   |
| 226 | XENRLLMT | Num  | 8 | ENROLL.    | Enrollment in TRICARE Prime  |
| 228 | XINS_COV | Num  | 8 | INSURE.    | Insurance Coverage   |
| 231 | XINS_RSV | Num  | 8 | XINSRSV.   | Insurance Coverage - Reservist   |
| 235 | XOCONUS  | Num  | 3 | XOCONUS.   | Overseas Europe/Pacific/Latin Indicator  |
| 232 | XREGION  | Num  | 3 | CREG.      | XREGION - Region   |
| 240 | XSERVAFF | Num  | 3 | XSERVAFF.  | Service Affiliation  |
| 237 | XSEXA    | Num  | 8 | HASEX.     | Male or Female - R   |
| 233 | XTNEXRG2 | Num  | 3 | TNEX2_.    | Revised TNEX Region - Definitions changed as of FY2019                           |

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## **APPENDIX F**

### **SAS PROC CONTENTS—CREATION ORDER 2019 ADULT HCSDB**

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## The CONTENTS Procedure

|                     |                           |                       |       |
|---------------------|---------------------------|-----------------------|-------|
| Data Set Name       | IN.HCS19A_1               | Observations          | 26917 |
| Member Type         | DATA                      | Variables             | 497   |
| Engine              | V9                        | Indexes               | 0     |
| Created             | 09/05/2019 14:06:10       | Observation Length    | 3225  |
| Last Modified       | 09/05/2019 14:06:10       | Deleted Observations  | 0     |
| Protection          |                           | Compressed            | CHAR  |
| Data Set Type       |                           | Reuse Space           | NO    |
| Label               |                           | Point to Observations | YES   |
| Data Representation | WINDOWS_64                | Sorted                | NO    |
| Encoding            | wlatin1 Western (Windows) |                       |       |

## Engine/Host Dependent Information

|                            |  |
|----------------------------|--|
| Data Set Page Size         | 131072   |
| Number of Data Set Pages   | 600  |
| Number of Data Set Repairs | 0  |
| ExtendObsCounter           | YES  |
| Filename                   | /sasdata/Projects/50713_HCS/DATA/HCSDB/2019/Data/fmtlib/WindowsVersionforDHA/hcs19a_1.sas7bdat |
| Release Created            | 9.0401M3   |
| Host Created               | X64_7PRO   |
| Inode Number               | 1016457172   |
| Access Permission          | rw-rw-r--  |
| Owner Name                 | root   |
| File Size                  | 75MB   |
| File Size (bytes)          | 78774272   |

The CONTENTS Procedure

Variables in Creation Order

| #  | Variable | Type | Len | Format     | Informat | Label  |
|----|----------|------|-----|------------|----------|--|
| 1  | MPRID    | Char | 8   | \$8.       | \$8.     | Unique MPR Identifier                                      |
| 2  | SVCSMPL  | Num  | 8   | SVCSMPL.   |          | SVCSMPL - Branch of Service                                |
| 3  | SEXSMPL  | Num  | 8   | SEX.       |          | SEXSMPL - Sex  |
| 4  | STRATUM  | Char | 7   |            |          | Sampling STRATUM   |
| 5  | ENBGSMPL | Char | 2   | \$ENBGS.   |          | Enrollment by beneficiary category                         |
| 6  | MPCSMPL  | Num  | 8   | MPCSMPL.   |          | MPCSMPL - Military Personnel Category                      |
| 7  | NHFF     | Num  | 8   |            |          | NHFF - Stratum Sample Size                                 |
| 8  | QUARTER  | Char | 8   |            |          | Survey Quarter   |
| 9  | D_HEALTH | Char | 2   | \$DHEALTH. |          | Health Service Region                                      |
| 10 | TNEXREG  | Char | 1   | \$TNEXREG. |          | TNEX Region - Based on Address                             |
| 11 | RACEETHN | Char | 1   | \$XRACECD. |          | Race/Ethnic Code   |
| 12 | PNSEXCD  | Char | 1   | \$SEXCD.   |          | Person Gender  |
| 13 | RDAGEQY  | Num  | 3   | XAGE_R.    |          | Age at sampling-Capped(18 and below, 65 and above)         |
| 14 | RFLDAGE  | Num  | 3   | XAGE_R.    |          | Age at fielding-Capped(18 and below, 65 and above)         |
| 15 | PCM      | Char | 3   | \$PCM.     |          | Primary Manager Code (CIV or MIL)                          |
| 16 | DBENCAT  | Char | 3   | \$BENCAT.  |          | Beneficiary Category                                       |
| 17 | DSPONSVC | Char | 1   | \$SPONSVC. |          | Derived Sponsor Branch of Service                          |
| 18 | PATCAT   | Char | 7   | \$AGGBCAT. |          | Aggregated Beneficiary Category                            |
| 19 | PNTYPCD  | Char | 1   | \$PNTYPCD. |          | Person Type Code   |
| 20 | DELGENRC | Char | 3   | \$DELGEN.  |          | DEERS Eligibility-Enrollment Code                          |
| 21 | DENRGRPC | Char | 1   | \$DENRGR.  |          | DEERS Enroll Group Code                                    |
| 22 | H19001   | Num  | 4   | YN.        |          | Are you the person listed on envelope                      |
| 23 | H19002A  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Prime                      |
| 24 | H19002C  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Select                     |
| 25 | H19002N  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Plus                       |
| 26 | H19002O  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE For Life                   |
| 27 | H19002P  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Supplmntl Ins              |
| 28 | H19002Q  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Reserve Select             |
| 29 | H19002S  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Retired Reserve            |
| 30 | H19002T  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Young Adult Prime          |
| 31 | H19002V  | Num  | 4   | MARKED.    |          | Health plan(s) covered: TRICARE Young Adult Select         |
| 32 | H19002K  | Num  | 4   | MARKED.    |          | Health plan(s) covered: USFHP                              |
| 33 | H19002U  | Num  | 4   | MARKED.    |          | Health plan(s) covered: CHCBP                              |
| 34 | H19002F  | Num  | 4   | MARKED.    |          | Health plan(s) covered: Medicare                           |
| 35 | H19002G  | Num  | 4   | MARKED.    |          | Health plan(s) covered: FEHBP                              |
| 36 | H19002H  | Num  | 4   | MARKED.    |          | Health plan(s) covered: Medicaid                           |
| 37 | H19002I  | Num  | 4   | MARKED.    |          | Health plan(s) covered: civilian HMO                       |
| 38 | H19002J  | Num  | 4   | MARKED.    |          | Health plan(s) covered: other civilian                     |
| 39 | H19002M  | Num  | 4   | MARKED.    |          | Health plan(s) covered: veterans                           |
| 40 | H19002R  | Num  | 4   | MARKED.    |          | Health plan(s) covered: gov hlth ins-other cntry           |
| 41 | H19002L  | Num  | 4   | MARKED.    |          | Health plan(s) covered: not sure                           |
| 42 | H19003   | Num  | 4   | HPLAN1_.   |          | Which health plan did you use most                         |
| 43 | H19004   | Num  | 4   | HPTIME.    |          | Yrs in a row with health plan                              |
| 44 | H19005   | Num  | 4   | PLACE.     |          | In 1st yr:fcly use most for health care                    |
| 45 | H19006   | Num  | 4   | YN.        |          | In 1st yr:ill/injry/cond care right away                   |
| 46 | H19007   | Num  | 4   | OFTEN2_.   |          | In 1st yr:get urgnt care as soon as wntd                   |
| 47 | H19008   | Num  | 4   | TIME1_.    |          | In 1st yr:wait btwn try get care,see prv                   |
| 48 | H19009   | Num  | 4   | YN.        |          | In 1st yr:make appts non-urgnt hlth care                   |
| 49 | H19010   | Num  | 4   | OFTEN3_.   |          | In 1st yr:non-urg hlth cre appt whn wntd                   |
| 50 | H19011   | Num  | 4   | TIME2_.    |          | In 1st yr:days btwn appt & see prvdr                       |
| 51 | H19012   | Num  | 4   | OFTEN4_.   |          | In 1st yr:go to emrgncy rm for own care                    |
| 52 | H19013   | Num  | 4   | OFTEN4_.   |          | In 1st yr:go to Dr office/clinic for care                  |
| 53 | H19014   | Num  | 4   | OFTEN8_.   |          | Lst yr: how often talk to doctor about illness prvntn      |
| 54 | H19015   | Num  | 4   | YN.        |          | Lst yr: did doctor tell you more than 1 choice for trtmnt  |
| 55 | H19016   | Num  | 4   | YNDEF.     |          | Lst yr: did talk to doctor about pros/cons of trtmnt       |
| 56 | H19017   | Num  | 4   | YNDEF.     |          | Lst yr: did doctor ask which trtmnt option best for you    |
| 57 | H19018   | Num  | 4   | RATE3_.    |          | Rating of all health care in 1st yr                        |
| 58 | H19019   | Num  | 4   | YN.        |          | Have one person think of as personal Dr                    |
| 59 | H19020   | Num  | 4   | OFTEN10_.  |          | Lst yr: how often visit prsnl doctor for care for yourself |
| 60 | H19021   | Num  | 4   | OFTEN5_.   |          | Lst yr: how oftn Drs listen to you                         |
| 61 | H19022   | Num  | 4   | OFTEN5_.   |          | Lst yr: how oftn Drs explain things                        |
| 62 | H19023   | Num  | 4   | OFTEN5_.   |          | Lst yr: how oftn Drs show respect                          |
| 63 | H19024   | Num  | 4   | OFTEN5_.   |          | Lst yr: how oftn Drs spend enough time                     |
| 64 | H19025   | Num  | 4   | YN.        |          | Lst yr: did get care from doctor other than prsnl doctor   |
| 65 | H19026   | Num  | 4   | OFTEN8_.   |          | Lst yr: how often prsnl doctor seemed infrmd of care       |

|     |         |     |   |           |  |
|-----|---------|-----|---|-----------|--|
| 66  | H19027  | Num | 4 | RATE6_.   | from other doctors   |
| 67  | H19028  | Num | 4 | YN.       | Rating of your personal Dr   |
| 68  | H19029  | Num | 4 | OFTEN9_.  | Lst yr: did make any appointments to see spclst                              |
| 69  | H19030  | Num | 4 | SPCLST.   | Lst yr: how often easy to get appointments with spclsts                      |
| 70  | H19031  | Num | 4 | RATE2_.   | Lst yr: how many spclsts seen  |
| 71  | H19033  | Num | 4 | OFTEN11_. | Rating of specialist seen in lst yr  |
| 72  | H19034  | Num | 4 | YN.       | Lst yr: how often easy to get care, test, or trtmnt                          |
| 73  | H19035  | Num | 4 | OFTEN12_. | Lst yr: did look for info from written material/Internet                     |
|     |         |     |   |           | Lst yr: how often written material/Internet provide needed info              |
| 74  | H19036  | Num | 4 | YN.       | Lst yr: did look for info from health plan on cost of service/equipment      |
| 75  | H19037  | Num | 4 | OFTEN13_. | Lst yr: how often able to find out cost of service/equipment                 |
| 76  | H19038  | Num | 4 | YN.       | Lst yr: did look for info from health plan on cost of prescription meds      |
| 77  | H19039  | Num | 4 | OFTEN14_. | Lst yr: how often able to find out cost of prescription meds                 |
| 78  | H19040  | Num | 4 | YN.       | Lst yr: did try to get info/help from health plan's cstmr service            |
| 79  | H19041  | Num | 4 | OFTEN15_. | Lst yr: how often did cstmr service give needed info/help                    |
| 80  | H19042  | Num | 4 | OFTEN15_. | Lst yr: how often did cstmr service treat with courtesy/respect              |
| 81  | H19043  | Num | 4 | YN.       | Lst yr: did health plan give any forms to fill out                           |
| 82  | H19044  | Num | 4 | OFTEN16_. | Lst yr: how often were forms easy to fill out                                |
| 83  | H19045  | Num | 4 | YNDNK.    | Lst yr: send in any claims   |
| 84  | H19046  | Num | 4 | OFTEN6_.  | Lst yr: how often did health plan handle claims quickly                      |
| 85  | H19047  | Num | 4 | OFTEN6_.  | Lst yr: how oftn handle claims correctly                                     |
| 86  | H19048  | Num | 4 | RATE4_.   | Rating of all experience with hlth plan                                      |
| 87  | H19049  | Num | 4 | TIME5_.   | Blood pressure: when lst reading   |
| 88  | H19050  | Num | 4 | YNBP_.    | Blood pressure: know if too high or not                                      |
| 89  | H19051  | Num | 4 | TIME7_.   | When did you lst have a flu shot   |
| 90  | H19052  | Num | 4 | YNDNK.    | Smoked at least 100 cigarettes in life                                       |
| 91  | H19053  | Num | 4 | TIME8_.   | Smoke or use tobacco everyday, some days or not at all                       |
| 92  | H19054  | Num | 4 | OFTEN8_.  | Lst yr: how often advised to quit smoking or use tobacco                     |
| 93  | H19055  | Num | 4 | OFTEN8_.  | Lst yr: how often recom medic assist quit smoking or using tobacco           |
| 94  | H19056  | Num | 4 | OFTEN8_.  | Lst yr: how often discu meth/strag asst quit smoking or using tobacco        |
| 95  | H19057A | Num | 4 | MARKED.   | Do you smoke or use: cigarettes  |
| 96  | H19057B | Num | 4 | MARKED.   | Do you smoke or use: dip, chewing tobacco, snuff, or snus                    |
| 97  | H19057C | Num | 4 | MARKED.   | Do you smoke or use: cigars  |
| 98  | H19057D | Num | 4 | MARKED.   | Do you smoke or use: pipes, bidis, or kreteks                                |
| 99  | H19058  | Num | 4 | SEX.      | Are you male or female   |
| 100 | H19059B | Num | 4 | TIME16_.  | Lst have a Pap smear test  |
| 101 | H19060  | Num | 4 | YN.       | Are you under age 40   |
| 102 | H19061  | Num | 4 | TIME12_.  | Lst time: breasts checked mammography  |
| 103 | H19062  | Num | 4 | YNPREG.   | Been pregnant in lst yr or pregnant now                                      |
| 104 | H19063  | Num | 4 | PREG1_.   | In what trimester is your pregnancy  |
| 105 | H19064  | Num | 4 | PREG2_.   | Trimester first received prenatal care                                       |
| 106 | H19065  | Num | 4 | HEALTH.   | In gnrl, how would you rate ovrrall hlth                                     |
| 107 | H19073  | Num | 4 | XHISP.    | Are you Spanish/Hispanic/Latino  |
| 108 | H19073A | Num | 4 | MARKED.   | Not Spanish/Hispanic/Latino  |
| 109 | H19073B | Num | 4 | MARKED.   | Mexican, Mexican American, Chicano   |
| 110 | H19073C | Num | 4 | MARKED.   | Puerto Rican   |
| 111 | H19073D | Num | 4 | MARKED.   | Cuban or Other Spanish, Hispanic, or Latino                                  |
| 112 | SREDA   | Num | 4 | XEDUC.    | Highest grade completed  |
| 113 | SRRACEA | Num | 4 | MARKED.   | Race: White  |
| 114 | SRRACEB | Num | 4 | MARKED.   | Race: Black or African American  |
| 115 | SRRACEC | Num | 4 | MARKED.   | Race: American Indian or Alaska Native or Native Hawaiian/other Pacific Isl. |
| 116 | SRRACED | Num | 4 | MARKED.   | Race: Asian  |
| 117 | SRAGE   | Num | 4 | AGEGRP.   | What is your age now   |
| 118 | S19009  | Num | 4 | YN.       | Same prsnl doctor/nurse before this hlth plan                                |
| 119 | S19010  | Num | 4 | PROB1_.   | Prblm getting prsnl doctor/nurse you are happy with                          |
| 120 | S19011  | Num | 4 | AGREE2_.  | Agree/disagree: able to see provider when needed                             |
| 121 | S19014  | Num | 4 | SATISFY.  | How satisfied with health care during last visit                             |
| 122 | S19B01  | Num | 4 | MNTLHLTH. | Self rate of overall mental/emotional health                                 |
| 123 | S19B02  | Num | 4 | YN.       | Lst yr: needed treatmnt/cnslng-prsnl prob                                    |
| 124 | S19B03  | Num | 4 | PROB1_.   | Lst yr: prblm gttnng needed treatmnt/cnslng                                  |
| 125 | S19B04  | Num | 4 | RATE5_.   | Lst yr: rate of treatmnt/cnslng received                                     |

|     |          |     |   |           |   |
|-----|----------|-----|---|-----------|---|
| 126 | S19BF4   | Num | 4 | TIME15_.  | Often do you use e-cigarettes   |
| 127 | S19BG01  | Num | 4 | NUM_NONE. | How many days was phys health not good in past 30 days  |
| 128 | S19BG02  | Num | 4 | NUM_NONE. | How many days was mental health not good in past 30 days  |
| 129 | S19BG03  | Num | 4 | NUM_NONE. | How many days did poor health stop usual activities in past 30 days   |
| 130 | S19BE01A | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Heart attack   |
| 131 | S19BE01B | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Angina or coronary heart disease   |
| 132 | S19BE01C | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Stroke   |
| 133 | S19BE01D | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Diabetes or high blood sugar   |
| 134 | S19BE01E | Num | 4 | MARKED.   | Has a doctor told you you have conditions: High Cholesterol   |
| 135 | S19BE01F | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Asthma, COPD, Emphysema  |
| 136 | S19BE01G | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Cancer   |
| 137 | S19BE01H | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Osteoporosis   |
| 138 | S19BE01I | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Depression, Anxiety  |
| 139 | S19BE01J | Num | 4 | MARKED.   | Has a doctor told you you have conditions: Autoimmune Disease   |
| 140 | S19BE01K | Num | 4 | MARKED.   | Has a doctor told you you have conditions: None of these  |
| 141 | S19BQ01  | Num | 4 | YNDNK.    | Do you plan to continue to use the same health plan as of January 1, 2019 (for calendar year 2019)?   |
| 142 | S19BQ02A | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: Life event (such as marriage/ divorce), new jobs, retirement, or moved                               |
| 143 | S19BQ02B | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My employer offered new health plans   |
| 144 | S19BQ02C | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: Your or your family's health needs changed   |
| 145 | S19BQ02D | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: I had expensive medical bills for services not covered by my insurance                               |
| 146 | S19BQ02E | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: You wanted a plan with a lower annual deductible   |
| 147 | S19BQ02F | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My doctor charged me more than my insurance would pay and I had to pay the difference                |
| 148 | S19BQ02G | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: A doctor's office told me they do not accept my insurance  |
| 149 | S19BQ02H | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: I had to contact my insurance company because they did not pay a bill promptly or denied payment     |
| 150 | S19BQ02I | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My copays (a fixed dollar amount for primary or specialty care visits) were more than I could afford |
| 151 | S19BQ02J | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: I didn't have enough doctors to choose from within the network                                       |
| 152 | S19BQ02K | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: My premiums or enrollment fees were more than I could afford   |
| 153 | S19BQ02L | Num | 4 | MARKED.   | Whether statement was a reason you decided not to continue using the same plan for calendar year 2019: Other  |

|     |          |      |   |           |   |
|-----|----------|------|---|-----------|---|
| 154 | S19BQ03A | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: TRICARE Prime                                     |
| 155 | S19BQ03B | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: TRICARE Select                                    |
| 156 | S19BQ03C | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: US Family Health Plan (USFHP)                     |
| 157 | S19BQ03D | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: Veterans Administration (VA)                      |
| 158 | S19BQ03E | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: The Federal Employee Health Benefits Plan (FEHBP) |
| 159 | S19BQ03F | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: Medicare and TRICARE for Life                     |
| 160 | S19BQ03G | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: Medicaid  |
| 161 | S19BQ03H | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: Other civilian insurance coverage                 |
| 162 | S19BQ03I | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: Space available care at a military facility       |
| 163 | S19BQ03J | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: Don't know  |
| 164 | S19BQ03K | Num  | 4 | MARKED.   | What health plan will you be covered by and use for calendar year 2019: No insurance coverage                             |
| 165 | S19BR01  | Num  | 4 | YNDNK.    | Are you covered by the same health plan in 2019   |
| 166 | S19BR02A | Num  | 4 | MARKED.   | Reason for not continuing health plan: Life event   |
| 167 | S19BR02B | Num  | 4 | MARKED.   | Reason for not continuing health plan: Employer offered new health plan   |
| 168 | S19BR02C | Num  | 4 | MARKED.   | Reason for not continuing health plan: Health needs changed   |
| 169 | S19BR02D | Num  | 4 | MARKED.   | Reason for not continuing health plan: Medical bills not covered by insurance   |
| 170 | S19BR02E | Num  | 4 | MARKED.   | Reason for not continuing health plan: Lower annual deductible  |
| 171 | S19BR02F | Num  | 4 | MARKED.   | Reason for not continuing health plan: Doctor charged more than insurance would pay                                       |
| 172 | S19BR02G | Num  | 4 | MARKED.   | Reason for not continuing health plan: Insurance not accepted by doctor   |
| 173 | S19BR02H | Num  | 4 | MARKED.   | Reason for not continuing health plan: Had to contact insurance because payment was denied or delayed                     |
| 174 | S19BR02I | Num  | 4 | MARKED.   | Reason for not continuing health plan: Copays too expensive   |
| 175 | S19BR02J | Num  | 4 | MARKED.   | Reason for not continuing health plan: Not enough doctors in network  |
| 176 | S19BR02K | Num  | 4 | MARKED.   | Reason for not continuing health plan: Premiums or enrollment fees too expensive  |
| 177 | S19BR02L | Num  | 4 | MARKED.   | Reason for not continuing health plan: Other  |
| 178 | ONTIME   | Char | 3 |           | Responded Within 8 weeks of Mail-Out  |
| 179 | FLAG_FIN | Char | 5 | \$FINAL.  | Final Disposition   |
| 180 | DUPFLAG  | Char | 3 |           | Multiple Response Indicator   |
| 181 | FNSTATUS | Num  | 8 | FNSTATS.  | Final Status  |
| 182 | KEYCOUNT | Num  | 8 |           | # Key Questions Answered  |
| 183 | WEB      | Num  | 8 | WEB.      | Web survey indicator  |
| 184 | SURVTYPE | Num  | 8 | SURVTYPE. | Web or Mail Survey  |
| 185 | N1       | Num  | 8 | NOTES.    | Coding Scheme Note 1  |
| 186 | N1BQ1    | Num  | 8 | NOTES.    | Coding Scheme Note 1_BQ1  |
| 187 | N1BQ2    | Num  | 8 | NOTES.    | Coding Scheme Note 1_BQ2  |
| 188 | N1BR1    | Num  | 8 | NOTES.    | Coding Scheme Note 1_BR1  |
| 189 | N2       | Num  | 8 | NOTES.    | Coding Scheme Note 2  |
| 190 | N3       | Num  | 8 | NOTES.    | Coding Scheme Note 3  |
| 191 | N4       | Num  | 8 | NOTES.    | Coding Scheme Note 4  |
| 192 | N5       | Num  | 8 | NOTES.    | Coding Scheme Note 5  |
| 193 | N6       | Num  | 8 | NOTES.    | Coding Scheme Note 6  |
| 194 | N7       | Num  | 8 | NOTES.    | Coding Scheme Note 7  |
| 195 | N8       | Num  | 8 | NOTES.    | Coding Scheme Note 8  |
| 196 | N8_01    | Num  | 8 | NOTES.    | Coding Scheme Note 8_01   |
| 197 | N9       | Num  | 8 | NOTES.    | Coding Scheme Note 9  |
| 198 | N10      | Num  | 8 | NOTES.    | Coding Scheme Note 10   |
| 199 | N10_B1   | Num  | 8 | NOTES.    | Coding Scheme Note 10_B1  |
| 200 | N12      | Num  | 8 | NOTES.    | Coding Scheme Note 12   |
| 201 | N13      | Num  | 8 | NOTES.    | Coding Scheme Note 13   |
| 202 | N14      | Num  | 8 | NOTES.    | Coding Scheme Note 14   |
| 203 | N15      | Num  | 8 | NOTES.    | Coding Scheme Note 15   |

|     |          |      |   |           |  |
|-----|----------|------|---|-----------|--|
| 204 | N16      | Num  | 8 | NOTES.    | Coding Scheme Note 16  |
| 205 | N17      | Num  | 8 | NOTES.    | Coding Scheme Note 17  |
| 206 | N18      | Num  | 8 | NOTES.    | Coding Scheme Note 18  |
| 207 | N19A     | Num  | 8 | NOTES.    | Coding Scheme Note 19A   |
| 208 | N19B     | Num  | 8 | NOTES.    | Coding Scheme Note 19B   |
| 209 | N20      | Num  | 8 | NOTES.    | Coding Scheme Note 20  |
| 210 | N21      | Num  | 8 | NOTES.    | Coding Scheme Note 21  |
| 211 | N21_BG1  | Num  | 8 | NOTES.    | Coding Scheme Note 21_BG1  |
| 212 | N21_BG2  | Num  | 8 | NOTES.    | Coding Scheme Note 21_BG2  |
| 213 | N21_BG3  | Num  | 8 | NOTES.    | Coding Scheme Note 21_BG3  |
| 214 | N23_BE   | Num  | 8 | NOTES.    | Coding Scheme Note 23_BE   |
| 215 | N23_HT   | Num  | 8 | NOTES.    | Coding Scheme Note 23_HT   |
| 216 | N23_WT   | Num  | 8 | NOTES.    | Coding Scheme Note 23_WT   |
| 217 | N24      | Num  | 8 | NOTES.    | Coding Scheme Note 24  |
| 218 | MISS_1   | Num  | 8 | HAMISS.   | Count of original survey responses (pre-cleaning):<br>violates skip pattern          |
| 219 | MISS_4   | Num  | 8 | HAMISS.   | Count of original survey responses (pre-cleaning):<br>incomplete grid error          |
| 220 | MISS_5   | Num  | 8 | HAMISS.   | Count of original survey responses (pre-cleaning):<br>scalable reponse of don't know |
| 221 | MISS_6   | Num  | 8 | HAMISS.   | Count of original survey responses (pre-cleaning): not<br>applicable - valid skip    |
| 222 | MISS_7   | Num  | 8 | HAMISS.   | Count of original survey responses (pre-cleaning): out-<br>of-range error            |
| 223 | MISS_9   | Num  | 8 | HAMISS.   | Count of original survey responses (pre-cleaning): no<br>response - invalid skip     |
| 224 | MISS_TOT | Num  | 8 | HAMISS.   | Total number of missing responses (pre-cleaning)                                     |
| 225 | DHAFLAG  | Num  | 8 | DHAFLAG.  | DHA Flag   |
| 226 | XENRLLMT | Num  | 8 | ENROLL.   | Enrollment in TRICARE Prime  |
| 227 | XENR_PCM | Num  | 8 | PCM.      | Enrollment by PCM type   |
| 228 | XINS_COV | Num  | 8 | INSURE.   | Insurance Coverage   |
| 229 | XBENCAT  | Num  | 8 | XBENCAT.  | Beneficiary Category   |
| 230 | XENR_RSV | Num  | 8 | XENRRSV.  | Enrollment by PCM type - Reservist   |
| 231 | XINS_RSV | Num  | 8 | XINSRSV.  | Insurance Coverage - Reservist   |
| 232 | XREGION  | Num  | 3 | CREG.     | XREGION - Region   |
| 233 | XTNEXRG2 | Num  | 3 | TNEX2_.   | Revised TNEX Region - Definitions changed as of FY2019                               |
| 234 | USA      | Num  | 3 | USAMHS.   | USA - USA/OCONUS Indicator   |
| 235 | XOCONUS  | Num  | 3 | XOCONUS.  | Overseas Europe/Pacific/Latin Indicator  |
| 236 | OUTCATCH | Num  | 8 | OCATCH.   | Out of catchment area indicator  |
| 237 | XSEX     | Num  | 8 | HASEX.    | Male or Female - R   |
| 238 | XBMICAT  | Num  | 3 | XBMICAT.  | Body Mass Index Category   |
| 239 | XBNFGRP  | Num  | 8 | XBGC_S.   | Beneficiary Group  |
| 240 | XSERVAFF | Num  | 3 | XSERVAFF. | Service Affiliation  |
| 241 | KMLOPQY  | Num  | 8 | HAGRID.   | Outpat. visits-use Military fcilty most  |
| 242 | KCIVOPQY | Num  | 8 | HAGRID.   | Outpat. visits-use Civilian fcilty most  |
| 243 | KCIVINS  | Num  | 8 | HAYNN2_.  | Beneficiary covered by civilian insurance  |
| 244 | HP_PRNTL | Num  | 8 | PRNTL.    | Prgrnt in 1st yr, receivd cre 1st trimstr  |
| 245 | HP_MAMOG | Num  | 8 | HAYNN.    | Women 40>=, mammography in pst 2 yrs   |
| 246 | HP_MAM50 | Num  | 8 | HAYNN.    | Women 50>=, mammography in pst 2 yrs   |
| 247 | HP_PAP   | Num  | 8 | HAYNN.    | All women, Pap smear in last 3 yrs   |
| 248 | HP_BP    | Num  | 8 | HAYNN2_.  | Bld prsrre chck in last 2 yrs, know rsults   |
| 249 | HP_FLU   | Num  | 8 | HAYNN.    | 65 and older, flu shot in last 12 mnths  |
| 250 | HP_OBESE | Num  | 8 | HAYNN.    | Obese/Morbidly obese   |
| 251 | HP_SMOKE | Num  | 8 | HAYNN.    | Advised to quit smoking in last 12 mnths   |
| 252 | HP_SMKH3 | Num  | 8 | SMOKE.    | Smoker under HEDIS definition (modified)   |
| 253 | HP_CESH3 | Num  | 8 | SMOKE.    | Had smoking cessation counseling - HEDIS (modified)                                  |
| 254 | POSTCELL | Char | 5 |           | ps cell for new wts - for all 3 quarters   |
| 255 | BWT      | Num  | 8 |           | BWT - Basic Sampling Weight  |
| 256 | CFWT     | Num  | 8 |           | Combined Annual NEW Weight   |
| 257 | CFWT1    | Num  | 8 |           | Combined Replicated NEW Weight 1   |
| 258 | CFWT2    | Num  | 8 |           | Combined Replicated NEW Weight 2   |
| 259 | CFWT3    | Num  | 8 |           | Combined Replicated NEW Weight 3   |
| 260 | CFWT4    | Num  | 8 |           | Combined Replicated NEW Weight 4   |
| 261 | CFWT5    | Num  | 8 |           | Combined Replicated NEW Weight 5   |
| 262 | CFWT6    | Num  | 8 |           | Combined Replicated NEW Weight 6   |
| 263 | CFWT7    | Num  | 8 |           | Combined Replicated NEW Weight 7   |
| 264 | CFWT8    | Num  | 8 |           | Combined Replicated NEW Weight 8   |
| 265 | CFWT9    | Num  | 8 |           | Combined Replicated NEW Weight 9   |
| 266 | CFWT10   | Num  | 8 |           | Combined Replicated NEW Weight 10  |
| 267 | CFWT11   | Num  | 8 |           | Combined Replicated NEW Weight 11  |
| 268 | CFWT12   | Num  | 8 |           | Combined Replicated NEW Weight 12  |
| 269 | CFWT13   | Num  | 8 |           | Combined Replicated NEW Weight 13  |
| 270 | CFWT14   | Num  | 8 |           | Combined Replicated NEW Weight 14  |

|     |        |     |   |                     |            |    |
|-----|--------|-----|---|---------------------|------------|----|
| 271 | CFWT15 | Num | 8 | Combined Replicated | NEW Weight | 15 |
| 272 | CFWT16 | Num | 8 | Combined Replicated | NEW Weight | 16 |
| 273 | CFWT17 | Num | 8 | Combined Replicated | NEW Weight | 17 |
| 274 | CFWT18 | Num | 8 | Combined Replicated | NEW Weight | 18 |
| 275 | CFWT19 | Num | 8 | Combined Replicated | NEW Weight | 19 |
| 276 | CFWT20 | Num | 8 | Combined Replicated | NEW Weight | 20 |
| 277 | CFWT21 | Num | 8 | Combined Replicated | NEW Weight | 21 |
| 278 | CFWT22 | Num | 8 | Combined Replicated | NEW Weight | 22 |
| 279 | CFWT23 | Num | 8 | Combined Replicated | NEW Weight | 23 |
| 280 | CFWT24 | Num | 8 | Combined Replicated | NEW Weight | 24 |
| 281 | CFWT25 | Num | 8 | Combined Replicated | NEW Weight | 25 |
| 282 | CFWT26 | Num | 8 | Combined Replicated | NEW Weight | 26 |
| 283 | CFWT27 | Num | 8 | Combined Replicated | NEW Weight | 27 |
| 284 | CFWT28 | Num | 8 | Combined Replicated | NEW Weight | 28 |
| 285 | CFWT29 | Num | 8 | Combined Replicated | NEW Weight | 29 |
| 286 | CFWT30 | Num | 8 | Combined Replicated | NEW Weight | 30 |
| 287 | CFWT31 | Num | 8 | Combined Replicated | NEW Weight | 31 |
| 288 | CFWT32 | Num | 8 | Combined Replicated | NEW Weight | 32 |
| 289 | CFWT33 | Num | 8 | Combined Replicated | NEW Weight | 33 |
| 290 | CFWT34 | Num | 8 | Combined Replicated | NEW Weight | 34 |
| 291 | CFWT35 | Num | 8 | Combined Replicated | NEW Weight | 35 |
| 292 | CFWT36 | Num | 8 | Combined Replicated | NEW Weight | 36 |
| 293 | CFWT37 | Num | 8 | Combined Replicated | NEW Weight | 37 |
| 294 | CFWT38 | Num | 8 | Combined Replicated | NEW Weight | 38 |
| 295 | CFWT39 | Num | 8 | Combined Replicated | NEW Weight | 39 |
| 296 | CFWT40 | Num | 8 | Combined Replicated | NEW Weight | 40 |
| 297 | CFWT41 | Num | 8 | Combined Replicated | NEW Weight | 41 |
| 298 | CFWT42 | Num | 8 | Combined Replicated | NEW Weight | 42 |
| 299 | CFWT43 | Num | 8 | Combined Replicated | NEW Weight | 43 |
| 300 | CFWT44 | Num | 8 | Combined Replicated | NEW Weight | 44 |
| 301 | CFWT45 | Num | 8 | Combined Replicated | NEW Weight | 45 |
| 302 | CFWT46 | Num | 8 | Combined Replicated | NEW Weight | 46 |
| 303 | CFWT47 | Num | 8 | Combined Replicated | NEW Weight | 47 |
| 304 | CFWT48 | Num | 8 | Combined Replicated | NEW Weight | 48 |
| 305 | CFWT49 | Num | 8 | Combined Replicated | NEW Weight | 49 |
| 306 | CFWT50 | Num | 8 | Combined Replicated | NEW Weight | 50 |
| 307 | CFWT51 | Num | 8 | Combined Replicated | NEW Weight | 51 |
| 308 | CFWT52 | Num | 8 | Combined Replicated | NEW Weight | 52 |
| 309 | CFWT53 | Num | 8 | Combined Replicated | NEW Weight | 53 |
| 310 | CFWT54 | Num | 8 | Combined Replicated | NEW Weight | 54 |
| 311 | CFWT55 | Num | 8 | Combined Replicated | NEW Weight | 55 |
| 312 | CFWT56 | Num | 8 | Combined Replicated | NEW Weight | 56 |
| 313 | CFWT57 | Num | 8 | Combined Replicated | NEW Weight | 57 |
| 314 | CFWT58 | Num | 8 | Combined Replicated | NEW Weight | 58 |
| 315 | CFWT59 | Num | 8 | Combined Replicated | NEW Weight | 59 |
| 316 | CFWT60 | Num | 8 | Combined Replicated | NEW Weight | 60 |
| 317 | CFWT61 | Num | 8 | Combined Replicated | NEW Weight | 61 |
| 318 | CFWT62 | Num | 8 | Combined Replicated | NEW Weight | 62 |
| 319 | CFWT63 | Num | 8 | Combined Replicated | NEW Weight | 63 |
| 320 | CFWT64 | Num | 8 | Combined Replicated | NEW Weight | 64 |
| 321 | CFWT65 | Num | 8 | Combined Replicated | NEW Weight | 65 |
| 322 | CFWT66 | Num | 8 | Combined Replicated | NEW Weight | 66 |
| 323 | CFWT67 | Num | 8 | Combined Replicated | NEW Weight | 67 |
| 324 | CFWT68 | Num | 8 | Combined Replicated | NEW Weight | 68 |
| 325 | CFWT69 | Num | 8 | Combined Replicated | NEW Weight | 69 |
| 326 | CFWT70 | Num | 8 | Combined Replicated | NEW Weight | 70 |
| 327 | CFWT71 | Num | 8 | Combined Replicated | NEW Weight | 71 |
| 328 | CFWT72 | Num | 8 | Combined Replicated | NEW Weight | 72 |
| 329 | CFWT73 | Num | 8 | Combined Replicated | NEW Weight | 73 |
| 330 | CFWT74 | Num | 8 | Combined Replicated | NEW Weight | 74 |
| 331 | CFWT75 | Num | 8 | Combined Replicated | NEW Weight | 75 |
| 332 | CFWT76 | Num | 8 | Combined Replicated | NEW Weight | 76 |
| 333 | CFWT77 | Num | 8 | Combined Replicated | NEW Weight | 77 |
| 334 | CFWT78 | Num | 8 | Combined Replicated | NEW Weight | 78 |
| 335 | CFWT79 | Num | 8 | Combined Replicated | NEW Weight | 79 |
| 336 | CFWT80 | Num | 8 | Combined Replicated | NEW Weight | 80 |
| 337 | CFWT81 | Num | 8 | Combined Replicated | NEW Weight | 81 |
| 338 | CFWT82 | Num | 8 | Combined Replicated | NEW Weight | 82 |
| 339 | CFWT83 | Num | 8 | Combined Replicated | NEW Weight | 83 |
| 340 | CFWT84 | Num | 8 | Combined Replicated | NEW Weight | 84 |
| 341 | CFWT85 | Num | 8 | Combined Replicated | NEW Weight | 85 |
| 342 | CFWT86 | Num | 8 | Combined Replicated | NEW Weight | 86 |
| 343 | CFWT87 | Num | 8 | Combined Replicated | NEW Weight | 87 |

|     |         |     |   |                                |     |
|-----|---------|-----|---|--------------------------------|-----|
| 344 | CFWT88  | Num | 8 | Combined Replicated NEW Weight | 88  |
| 345 | CFWT89  | Num | 8 | Combined Replicated NEW Weight | 89  |
| 346 | CFWT90  | Num | 8 | Combined Replicated NEW Weight | 90  |
| 347 | CFWT91  | Num | 8 | Combined Replicated NEW Weight | 91  |
| 348 | CFWT92  | Num | 8 | Combined Replicated NEW Weight | 92  |
| 349 | CFWT93  | Num | 8 | Combined Replicated NEW Weight | 93  |
| 350 | CFWT94  | Num | 8 | Combined Replicated NEW Weight | 94  |
| 351 | CFWT95  | Num | 8 | Combined Replicated NEW Weight | 95  |
| 352 | CFWT96  | Num | 8 | Combined Replicated NEW Weight | 96  |
| 353 | CFWT97  | Num | 8 | Combined Replicated NEW Weight | 97  |
| 354 | CFWT98  | Num | 8 | Combined Replicated NEW Weight | 98  |
| 355 | CFWT99  | Num | 8 | Combined Replicated NEW Weight | 99  |
| 356 | CFWT100 | Num | 8 | Combined Replicated NEW Weight | 100 |
| 357 | CFWT101 | Num | 8 | Combined Replicated NEW Weight | 101 |
| 358 | CFWT102 | Num | 8 | Combined Replicated NEW Weight | 102 |
| 359 | CFWT103 | Num | 8 | Combined Replicated NEW Weight | 103 |
| 360 | CFWT104 | Num | 8 | Combined Replicated NEW Weight | 104 |
| 361 | CFWT105 | Num | 8 | Combined Replicated NEW Weight | 105 |
| 362 | CFWT106 | Num | 8 | Combined Replicated NEW Weight | 106 |
| 363 | CFWT107 | Num | 8 | Combined Replicated NEW Weight | 107 |
| 364 | CFWT108 | Num | 8 | Combined Replicated NEW Weight | 108 |
| 365 | CFWT109 | Num | 8 | Combined Replicated NEW Weight | 109 |
| 366 | CFWT110 | Num | 8 | Combined Replicated NEW Weight | 110 |
| 367 | CFWT111 | Num | 8 | Combined Replicated NEW Weight | 111 |
| 368 | CFWT112 | Num | 8 | Combined Replicated NEW Weight | 112 |
| 369 | CFWT113 | Num | 8 | Combined Replicated NEW Weight | 113 |
| 370 | CFWT114 | Num | 8 | Combined Replicated NEW Weight | 114 |
| 371 | CFWT115 | Num | 8 | Combined Replicated NEW Weight | 115 |
| 372 | CFWT116 | Num | 8 | Combined Replicated NEW Weight | 116 |
| 373 | CFWT117 | Num | 8 | Combined Replicated NEW Weight | 117 |
| 374 | CFWT118 | Num | 8 | Combined Replicated NEW Weight | 118 |
| 375 | CFWT119 | Num | 8 | Combined Replicated NEW Weight | 119 |
| 376 | CFWT120 | Num | 8 | Combined Replicated NEW Weight | 120 |
| 377 | CFWT121 | Num | 8 | Combined Replicated NEW Weight | 121 |
| 378 | CFWT122 | Num | 8 | Combined Replicated NEW Weight | 122 |
| 379 | CFWT123 | Num | 8 | Combined Replicated NEW Weight | 123 |
| 380 | CFWT124 | Num | 8 | Combined Replicated NEW Weight | 124 |
| 381 | CFWT125 | Num | 8 | Combined Replicated NEW Weight | 125 |
| 382 | CFWT126 | Num | 8 | Combined Replicated NEW Weight | 126 |
| 383 | CFWT127 | Num | 8 | Combined Replicated NEW Weight | 127 |
| 384 | CFWT128 | Num | 8 | Combined Replicated NEW Weight | 128 |
| 385 | CFWT129 | Num | 8 | Combined Replicated NEW Weight | 129 |
| 386 | CFWT130 | Num | 8 | Combined Replicated NEW Weight | 130 |
| 387 | CFWT131 | Num | 8 | Combined Replicated NEW Weight | 131 |
| 388 | CFWT132 | Num | 8 | Combined Replicated NEW Weight | 132 |
| 389 | CFWT133 | Num | 8 | Combined Replicated NEW Weight | 133 |
| 390 | CFWT134 | Num | 8 | Combined Replicated NEW Weight | 134 |
| 391 | CFWT135 | Num | 8 | Combined Replicated NEW Weight | 135 |
| 392 | CFWT136 | Num | 8 | Combined Replicated NEW Weight | 136 |
| 393 | CFWT137 | Num | 8 | Combined Replicated NEW Weight | 137 |
| 394 | CFWT138 | Num | 8 | Combined Replicated NEW Weight | 138 |
| 395 | CFWT139 | Num | 8 | Combined Replicated NEW Weight | 139 |
| 396 | CFWT140 | Num | 8 | Combined Replicated NEW Weight | 140 |
| 397 | CFWT141 | Num | 8 | Combined Replicated NEW Weight | 141 |
| 398 | CFWT142 | Num | 8 | Combined Replicated NEW Weight | 142 |
| 399 | CFWT143 | Num | 8 | Combined Replicated NEW Weight | 143 |
| 400 | CFWT144 | Num | 8 | Combined Replicated NEW Weight | 144 |
| 401 | CFWT145 | Num | 8 | Combined Replicated NEW Weight | 145 |
| 402 | CFWT146 | Num | 8 | Combined Replicated NEW Weight | 146 |
| 403 | CFWT147 | Num | 8 | Combined Replicated NEW Weight | 147 |
| 404 | CFWT148 | Num | 8 | Combined Replicated NEW Weight | 148 |
| 405 | CFWT149 | Num | 8 | Combined Replicated NEW Weight | 149 |
| 406 | CFWT150 | Num | 8 | Combined Replicated NEW Weight | 150 |
| 407 | CFWT151 | Num | 8 | Combined Replicated NEW Weight | 151 |
| 408 | CFWT152 | Num | 8 | Combined Replicated NEW Weight | 152 |
| 409 | CFWT153 | Num | 8 | Combined Replicated NEW Weight | 153 |
| 410 | CFWT154 | Num | 8 | Combined Replicated NEW Weight | 154 |
| 411 | CFWT155 | Num | 8 | Combined Replicated NEW Weight | 155 |
| 412 | CFWT156 | Num | 8 | Combined Replicated NEW Weight | 156 |
| 413 | CFWT157 | Num | 8 | Combined Replicated NEW Weight | 157 |
| 414 | CFWT158 | Num | 8 | Combined Replicated NEW Weight | 158 |
| 415 | CFWT159 | Num | 8 | Combined Replicated NEW Weight | 159 |
| 416 | CFWT160 | Num | 8 | Combined Replicated NEW Weight | 160 |



|     |         |     |   |                                 |     |
|-----|---------|-----|---|---------------------------------|-----|
| 417 | CFWT161 | Num | 8 | Combined Replicated NEW Weight  | 161 |
| 418 | CFWT162 | Num | 8 | Combined Replicated NEW Weight  | 162 |
| 419 | CFWT163 | Num | 8 | Combined Replicated NEW Weight  | 163 |
| 420 | CFWT164 | Num | 8 | Combined Replicated NEW Weight  | 164 |
| 421 | CFWT165 | Num | 8 | Combined Replicated NEW Weight  | 165 |
| 422 | CFWT166 | Num | 8 | Combined Replicated NEW Weight  | 166 |
| 423 | CFWT167 | Num | 8 | Combined Replicated NEW Weight  | 167 |
| 424 | CFWT168 | Num | 8 | Combined Replicated NEW Weight  | 168 |
| 425 | CFWT169 | Num | 8 | Combined Replicated NEW Weight  | 169 |
| 426 | CFWT170 | Num | 8 | Combined Replicated NEW Weight  | 170 |
| 427 | CFWT171 | Num | 8 | Combined Replicated NEW Weight  | 171 |
| 428 | CFWT172 | Num | 8 | Combined Replicated NEW Weight  | 172 |
| 429 | CFWT173 | Num | 8 | Combined Replicated NEW Weight  | 173 |
| 430 | CFWT174 | Num | 8 | Combined Replicated NEW Weight  | 174 |
| 431 | CFWT175 | Num | 8 | Combined Replicated NEW Weight  | 175 |
| 432 | CFWT176 | Num | 8 | Combined Replicated NEW Weight  | 176 |
| 433 | CFWT177 | Num | 8 | Combined Replicated NEW Weight  | 177 |
| 434 | CFWT178 | Num | 8 | Combined Replicated NEW Weight  | 178 |
| 435 | CFWT179 | Num | 8 | Combined Replicated NEW Weight  | 179 |
| 436 | CFWT180 | Num | 8 | Combined Replicated NEW Weight  | 180 |
| 437 | FWRWT1  | Num | 8 | Replicated/JackKnife NEW Weight | 1   |
| 438 | FWRWT2  | Num | 8 | Replicated/JackKnife NEW Weight | 2   |
| 439 | FWRWT3  | Num | 8 | Replicated/JackKnife NEW Weight | 3   |
| 440 | FWRWT4  | Num | 8 | Replicated/JackKnife NEW Weight | 4   |
| 441 | FWRWT5  | Num | 8 | Replicated/JackKnife NEW Weight | 5   |
| 442 | FWRWT6  | Num | 8 | Replicated/JackKnife NEW Weight | 6   |
| 443 | FWRWT7  | Num | 8 | Replicated/JackKnife NEW Weight | 7   |
| 444 | FWRWT8  | Num | 8 | Replicated/JackKnife NEW Weight | 8   |
| 445 | FWRWT9  | Num | 8 | Replicated/JackKnife NEW Weight | 9   |
| 446 | FWRWT10 | Num | 8 | Replicated/JackKnife NEW Weight | 10  |
| 447 | FWRWT11 | Num | 8 | Replicated/JackKnife NEW Weight | 11  |
| 448 | FWRWT12 | Num | 8 | Replicated/JackKnife NEW Weight | 12  |
| 449 | FWRWT13 | Num | 8 | Replicated/JackKnife NEW Weight | 13  |
| 450 | FWRWT14 | Num | 8 | Replicated/JackKnife NEW Weight | 14  |
| 451 | FWRWT15 | Num | 8 | Replicated/JackKnife NEW Weight | 15  |
| 452 | FWRWT16 | Num | 8 | Replicated/JackKnife NEW Weight | 16  |
| 453 | FWRWT17 | Num | 8 | Replicated/JackKnife NEW Weight | 17  |
| 454 | FWRWT18 | Num | 8 | Replicated/JackKnife NEW Weight | 18  |
| 455 | FWRWT19 | Num | 8 | Replicated/JackKnife NEW Weight | 19  |
| 456 | FWRWT20 | Num | 8 | Replicated/JackKnife NEW Weight | 20  |
| 457 | FWRWT21 | Num | 8 | Replicated/JackKnife NEW Weight | 21  |
| 458 | FWRWT22 | Num | 8 | Replicated/JackKnife NEW Weight | 22  |
| 459 | FWRWT23 | Num | 8 | Replicated/JackKnife NEW Weight | 23  |
| 460 | FWRWT24 | Num | 8 | Replicated/JackKnife NEW Weight | 24  |
| 461 | FWRWT25 | Num | 8 | Replicated/JackKnife NEW Weight | 25  |
| 462 | FWRWT26 | Num | 8 | Replicated/JackKnife NEW Weight | 26  |
| 463 | FWRWT27 | Num | 8 | Replicated/JackKnife NEW Weight | 27  |
| 464 | FWRWT28 | Num | 8 | Replicated/JackKnife NEW Weight | 28  |
| 465 | FWRWT29 | Num | 8 | Replicated/JackKnife NEW Weight | 29  |
| 466 | FWRWT30 | Num | 8 | Replicated/JackKnife NEW Weight | 30  |
| 467 | FWRWT31 | Num | 8 | Replicated/JackKnife NEW Weight | 31  |
| 468 | FWRWT32 | Num | 8 | Replicated/JackKnife NEW Weight | 32  |
| 469 | FWRWT33 | Num | 8 | Replicated/JackKnife NEW Weight | 33  |
| 470 | FWRWT34 | Num | 8 | Replicated/JackKnife NEW Weight | 34  |
| 471 | FWRWT35 | Num | 8 | Replicated/JackKnife NEW Weight | 35  |
| 472 | FWRWT36 | Num | 8 | Replicated/JackKnife NEW Weight | 36  |
| 473 | FWRWT37 | Num | 8 | Replicated/JackKnife NEW Weight | 37  |
| 474 | FWRWT38 | Num | 8 | Replicated/JackKnife NEW Weight | 38  |
| 475 | FWRWT39 | Num | 8 | Replicated/JackKnife NEW Weight | 39  |
| 476 | FWRWT40 | Num | 8 | Replicated/JackKnife NEW Weight | 40  |
| 477 | FWRWT41 | Num | 8 | Replicated/JackKnife NEW Weight | 41  |
| 478 | FWRWT42 | Num | 8 | Replicated/JackKnife NEW Weight | 42  |
| 479 | FWRWT43 | Num | 8 | Replicated/JackKnife NEW Weight | 43  |
| 480 | FWRWT44 | Num | 8 | Replicated/JackKnife NEW Weight | 44  |
| 481 | FWRWT45 | Num | 8 | Replicated/JackKnife NEW Weight | 45  |
| 482 | FWRWT46 | Num | 8 | Replicated/JackKnife NEW Weight | 46  |
| 483 | FWRWT47 | Num | 8 | Replicated/JackKnife NEW Weight | 47  |
| 484 | FWRWT48 | Num | 8 | Replicated/JackKnife NEW Weight | 48  |
| 485 | FWRWT49 | Num | 8 | Replicated/JackKnife NEW Weight | 49  |
| 486 | FWRWT50 | Num | 8 | Replicated/JackKnife NEW Weight | 50  |
| 487 | FWRWT51 | Num | 8 | Replicated/JackKnife NEW Weight | 51  |
| 488 | FWRWT52 | Num | 8 | Replicated/JackKnife NEW Weight | 52  |
| 489 | FWRWT53 | Num | 8 | Replicated/JackKnife NEW Weight | 53  |

|     |         |     |   |                      |     |        |    |
|-----|---------|-----|---|----------------------|-----|--------|----|
| 490 | FWRWT54 | Num | 8 | Replicated/JackKnife | NEW | Weight | 54 |
| 491 | FWRWT55 | Num | 8 | Replicated/JackKnife | NEW | Weight | 55 |
| 492 | FWRWT56 | Num | 8 | Replicated/JackKnife | NEW | Weight | 56 |
| 493 | FWRWT57 | Num | 8 | Replicated/JackKnife | NEW | Weight | 57 |
| 494 | FWRWT58 | Num | 8 | Replicated/JackKnife | NEW | Weight | 58 |
| 495 | FWRWT59 | Num | 8 | Replicated/JackKnife | NEW | Weight | 59 |
| 496 | FWRWT60 | Num | 8 | Replicated/JackKnife | NEW | Weight | 60 |
| 497 | FWRWT   | Num | 8 | Final                | NEW | Weight |    |

## **APPENDIX G**

### **RESPONSE RATE TABLES – QUARTERS I-III**

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TABLE G.1  
RESPONSE RATES BY ENROLLMENT AND BENEFICIARY

|                                    | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|------------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Active Duty                        | 12.7                  | 11.1                | 12.4                  | 10.9                | 13.2                  | 10.7                | 12.7                   | 10.9                 |
| Active Duty fam,<br>Prime, civ PCM | 3.6                   | 3.7                 | 3.9                   | 3.3                 | 3.4                   | 3.2                 | 3.6                    | 3.4                  |
| Active Duty fam,<br>Prime, mil PCM | 3.9                   | 4.0                 | 3.4                   | 3.7                 | 3.6                   | 3.6                 | 3.6                    | 3.8                  |
| Active Duty fam,<br>non-enrollee   | 3.4                   | 3.5                 | 3.0                   | 3.0                 | 2.9                   | 2.9                 | 3.2                    | 3.1                  |
| Retired,<65, civ PCM               | 13.9                  | 13.7                | 16.9                  | 16.8                | 12.0                  | 12.0                | 14.1                   | 14.2                 |
| Retired,<65, mil PCM               | 13.4                  | 13.1                | 13.6                  | 13.7                | 12.8                  | 12.7                | 13.3                   | 13.2                 |
| Retired,<65, non-enrollee          | 11.3                  | 12.4                | 11.2                  | 13.0                | 10.7                  | 11.6                | 11.1                   | 12.3                 |
| Retired,65+, enrolled              | 23.5                  | 23.4                | 25.3                  | 24.1                | 23.2                  | 21.5                | 23.9                   | 23.0                 |
| Retired,65+, non-enrollee          | 23.8                  | 23.9                | 26.4                  | 26.6                | 23.4                  | 23.4                | 24.3                   | 24.6                 |
| TRICARE Reserve<br>Select          | 8.9                   | 8.9                 | 9.4                   | 9.4                 | 9.4                   | 9.4                 | 9.2                    | 9.2                  |

TABLE G.2  
RESPONSE RATES BY XOCONUS

|                         | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|-------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Europe                  | 8.8                   | 10.1                | 8.9                   | 11.8                | 9.9                   | 12.7                | 9.2                    | 11.5                 |
| In Conus/Missing Region | 8.8                   | 14.9                | 9.4                   | 16.0                | 8.5                   | 14.2                | 8.9                    | 15.0                 |
| Latin America           | 9.2                   | 8.7                 | 9.5                   | 6.6                 | 10.0                  | 22.3                | 9.6                    | 13.1                 |
| Western Pacific         | 8.4                   | 10.3                | 8.2                   | 12.8                | 8.3                   | 10.2                | 8.3                    | 11.2                 |

TABLE G.3  
RESPONSE RATES BY SEX

|        | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Female | 6.9                   | 12.9                | 7.2                   | 13.9                | 6.5                   | 12.2                | 6.9                    | 13.0                 |
| Male   | 11.9                  | 16.4                | 12.0                  | 17.7                | 11.8                  | 15.9                | 11.9                   | 16.7                 |

TABLE G.4  
RESPONSE RATES BY USA/OVERSEAS INDICATOR

|                 | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|-----------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| In USA          | 8.8                   | 14.9                | 9.4                   | 16.1                | 8.5                   | 14.3                | 8.9                    | 15.1                 |
| Invalid/Missing | 9.4                   | 16.0                | 8.4                   | 11.7                | 9.0                   | 8.4                 | 9.0                    | 12.1                 |
| Not in USA      | 8.7                   | 10.0                | 8.7                   | 11.8                | 9.3                   | 12.7                | 8.9                    | 11.5                 |

TABLE G.5  
RESPONSE RATES BY BENEFICIARY CATEGORY

|  | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Active Duty and<br>Guard/Reserve                   | 12.6                  | 11.0                | 12.4                  | 11.0                | 13.2                  | 10.8                | 12.7                   | 10.9                 |
| Dependent of Active Duty<br>& Guard/Reserve        | 3.8                   | 4.1                 | 3.3                   | 3.7                 | 3.4                   | 3.5                 | 3.5                    | 3.8                  |
| Retiree/Dependant of<br>Retiree/Survivor/Other 65+ | 23.7                  | 23.8                | 26.2                  | 26.3                | 23.4                  | 23.1                | 24.3                   | 24.4                 |
| Retiree/Dependant of<br>Retiree/Survivor/Other <65 | 12.7                  | 13.0                | 13.2                  | 14.1                | 12.0                  | 12.1                | 12.7                   | 13.0                 |

TABLE G.6  
RESPONSE RATES BY CATCHMENT AREA

| Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| 10th Med Group-USAF Academy CO | 13.1                  | 14.0                | 13.3                  | 10.7                | 11.8                  | 9.0                 | 12.7                   | 11.3                 |
| 18th Med Grp-Kadena AB         | 7.5                   | 10.2                | 8.0                   | 10.9                | 9.4                   | 14.4                | 8.3                    | 11.8                 |
| 20th Med Grp-Shaw              | 11.6                  | 12.8                | 10.9                  | 11.2                | 10.2                  | 13.2                | 10.9                   | 12.4                 |
| 21st Med Grp-Peterson          | 8.6                   | 11.8                | 9.9                   | 12.3                | 10.5                  | 13.8                | 9.7                    | 12.6                 |
| 2nd Med Grp-Barksdale          | 7.0                   | 8.3                 | 12.0                  | 15.1                | 8.3                   | 12.4                | 9.3                    | 11.9                 |
| 325th Med Grp-Tyndall          | 8.8                   | 11.5                | 13.7                  | 14.9                | 12.7                  | 14.0                | 11.8                   | 13.4                 |
| 355th Med Grp-Davis Monthan    | 9.0                   | 15.5                | 10.6                  | 12.0                | 8.9                   | 12.1                | 9.6                    | 13.3                 |
| 366th Med Grp-Mountain Home    | 9.8                   | 11.4                | 9.7                   | 22.7                | 9.5                   | 11.7                | 9.7                    | 15.6                 |
| 374th Med Grp-Yokota AB        | 10.5                  | 13.6                | 10.6                  | 17.2                | 10.9                  | 15.0                | 10.7                   | 15.3                 |
| 375th Med Grp-Scott            | 9.9                   | 16.6                | 9.8                   | 10.5                | 11.9                  | 17.2                | 10.5                   | 14.7                 |
| 377th Med Grp-Kirtland         | 13.8                  | 12.7                | 14.4                  | 14.0                | 13.0                  | 15.8                | 13.7                   | 14.1                 |
| 3rd Med Grp-Elmendorf          | 11.6                  | 25.2                | 10.1                  | 10.3                | 6.5                   | 6.9                 | 9.3                    | 14.2                 |
| 422 ABS Med Flt-Croughton      | 12.5                  | 18.2                | 5.9                   | 2.1                 | 5.0                   | 7.9                 | 7.5                    | 5.2                  |
| 42nd Medical Group-Maxwell     | 13.9                  | 15.0                | 12.6                  | 14.6                | 12.5                  | 14.2                | 13.0                   | 14.6                 |
| 45th Med Grp-Patrick           | 14.4                  | 14.3                | 13.9                  | 14.8                | 16.0                  | 16.1                | 14.7                   | 15.1                 |
| 470 Med Flt-Geilenkirchen      | 16.7                  | 25.7                | 9.5                   | 15.0                | 9.8                   | 14.8                | 11.6                   | 17.8                 |
| 48th Med Grp-Lakenheath        | 8.1                   | 11.7                | 7.9                   | 11.5                | 9.7                   | 13.8                | 8.5                    | 12.3                 |
| 52nd Med Group-Spangdahlem     | 11.3                  | 11.8                | 11.6                  | 12.2                | 12.8                  | 16.2                | 11.9                   | 13.3                 |
| 55th Med Grp-Offutt            | 9.7                   | 13.6                | 11.4                  | 13.3                | 9.2                   | 12.7                | 10.1                   | 13.2                 |
| 56th Med Grp-Luke              | 8.9                   | 13.0                | 9.9                   | 12.6                | 10.4                  | 22.7                | 9.7                    | 16.2                 |
| 59th Med Wing-Lackland         | 10.5                  | 13.7                | 11.7                  | 16.4                | 8.6                   | 13.5                | 10.3                   | 14.5                 |
| 60th Med Grp-Travis            | 8.7                   | 13.3                | 8.9                   | 18.3                | 8.0                   | 14.7                | 8.5                    | 15.4                 |
| 633rd Med Grp Langley-Eustis   | 11.0                  | 18.9                | 10.1                  | 13.7                | 9.9                   | 13.0                | 10.3                   | 15.1                 |
| 6th Med Grp-MacDill            | 10.9                  | 14.8                | 10.2                  | 12.7                | 9.3                   | 11.7                | 10.1                   | 13.1                 |
| 72nd Med Grp-Tinker            | 11.5                  | 13.7                | 10.7                  | 12.1                | 8.3                   | 8.5                 | 10.1                   | 11.5                 |
| 75th Med Grp-Hill              | 9.5                   | 11.8                | 10.9                  | 13.0                | 10.5                  | 14.0                | 10.4                   | 12.9                 |
| 779th Med Grp-Andrews          | 8.7                   | 13.6                | 12.0                  | 16.3                | 9.5                   | 13.4                | 10.0                   | 14.4                 |
| 78th Med Grp-Robins            | 12.4                  | 12.1                | 14.0                  | 13.1                | 15.1                  | 12.7                | 13.9                   | 12.6                 |
| 7th Med Grp-Dyess              | 8.3                   | 10.4                | 8.7                   | 10.6                | 7.9                   | 10.0                | 8.3                    | 10.3                 |
| 81st Med Grp-Keesler           | 4.9                   | 6.0                 | 9.5                   | 16.0                | 9.3                   | 10.0                | 7.9                    | 10.5                 |
| 82nd Med Grp-Sheppard          | 13.5                  | 22.5                | 15.0                  | 17.5                | 12.1                  | 13.1                | 13.7                   | 17.8                 |

| Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| 88th Med Grp-Wright-Patterson  | 12.9                  | 20.4                | 11.9                  | 23.2                | 11.7                  | 17.8                | 12.2                   | 20.5                 |
| 90th Med Grp-F.E. Warren       | 9.9                   | 11.9                | 8.7                   | 10.8                | 9.0                   | 9.7                 | 9.1                    | 10.8                 |
| 92nd Med Grp-Fairchild         | 15.0                  | 13.2                | 12.7                  | 11.8                | 11.5                  | 11.8                | 12.9                   | 12.3                 |
| 95th Med Grp-Edwards           | 9.0                   | 11.4                | 9.6                   | 14.0                | 11.4                  | 17.0                | 10.1                   | 14.1                 |
| 96th Med Grp-Eglin             | 6.7                   | 14.2                | 9.1                   | 9.9                 | 8.5                   | 18.3                | 8.0                    | 13.9                 |
| 99th Med Grp-O'Callaghan Hosp  | 9.7                   | 14.5                | 9.8                   | 16.0                | 7.0                   | 13.7                | 8.8                    | 14.7                 |
| BMC Iwakuni                    | 16.0                  | 13.3                | 8.7                   | 7.4                 | 12.1                  | 7.6                 | 12.3                   | 9.1                  |
| Bassett ACH-Ft. Wainwright     | 6.6                   | 9.0                 | 8.0                   | 11.1                | 7.2                   | 10.3                | 7.3                    | 10.1                 |
| Bavaria Meddac                 | 7.5                   | 9.9                 | 7.5                   | 10.5                | 9.6                   | 17.6                | 8.2                    | 12.8                 |
| Bayne-Jones ACH-Ft. Polk       | 6.5                   | 12.7                | 6.4                   | 6.8                 | 4.6                   | 6.6                 | 5.9                    | 8.8                  |
| Blanchfield ACH-Ft. Campbell   | 6.5                   | 12.1                | 4.9                   | 12.2                | 4.3                   | 7.6                 | 5.2                    | 10.7                 |
| Brian Allgood ACH-Seoul        | 7.5                   | 10.4                | 7.2                   | 13.5                | 9.0                   | 9.4                 | 7.9                    | 11.2                 |
| Brooke AMC-Ft. Sam Houston     | 8.2                   | 18.5                | 9.8                   | 12.4                | 8.4                   | 15.7                | 8.8                    | 15.7                 |
| Darnall ACH-Ft. Hood           | 4.8                   | 9.9                 | 5.6                   | 8.1                 | 3.8                   | 8.7                 | 4.7                    | 8.9                  |
| Eastern Missouri-St Louis Area | 16.7                  | 3.0                 | .                     | .                   | .                     | .                   | 14.3                   | 3.0                  |
| Eisenhower AMC-Ft. Gordon      | 7.3                   | 16.1                | 8.4                   | 7.6                 | 7.0                   | 14.1                | 7.6                    | 12.6                 |
| Evans ACH-Ft. Carson           | 6.4                   | 11.4                | 5.7                   | 13.1                | 6.2                   | 13.1                | 6.1                    | 12.5                 |
| FHCC-Formerly NHC Great Lakes  | 6.1                   | 7.8                 | 7.2                   | 20.4                | 7.3                   | 17.8                | 6.8                    | 15.5                 |
| Fox AHC-Redstone Arsenal       | 12.3                  | 14.6                | 14.0                  | 15.1                | 13.1                  | 17.5                | 13.1                   | 15.7                 |
| Ft Belvoir Community Hosp-FBCH | 10.2                  | 21.2                | 12.2                  | 18.4                | 9.3                   | 16.7                | 10.5                   | 18.8                 |
| Guthrie AHC-Ft. Drum           | 7.1                   | 8.0                 | 4.2                   | 4.7                 | 4.7                   | 6.3                 | 5.2                    | 6.4                  |
| Ireland ACH-Ft. Knox           | 9.9                   | 14.4                | 9.5                   | 11.2                | 9.7                   | 11.8                | 9.7                    | 12.6                 |
| Irwin ACH-Ft. Riley            | 7.7                   | 9.0                 | 6.5                   | 11.9                | 6.3                   | 7.2                 | 6.8                    | 9.3                  |
| Keller ACH-West Point          | 7.7                   | 6.1                 | 7.8                   | 14.9                | 9.4                   | 18.4                | 8.3                    | 13.1                 |
| Kenner AHC-Ft. Lee             | 9.6                   | 11.4                | 9.2                   | 10.0                | 7.6                   | 9.9                 | 8.8                    | 10.4                 |
| Kimbrough Amb Car Cen-Ft Meade | 10.5                  | 13.3                | 11.6                  | 11.3                | 11.9                  | 15.7                | 11.4                   | 13.4                 |
| L. Wood ACH-Ft. Leonard Wood   | 8.1                   | 13.7                | 6.0                   | 8.8                 | 8.8                   | 14.1                | 7.6                    | 12.1                 |
| Landstuhl Regional Medcen      | 6.5                   | 7.0                 | 6.9                   | 10.4                | 8.1                   | 10.6                | 7.2                    | 9.4                  |
| Lyster AHC-Ft. Rucker          | 8.1                   | 8.5                 | 12.8                  | 13.2                | 8.6                   | 11.5                | 10.0                   | 11.1                 |
| Madigan AMC-Ft. Lewis          | 6.9                   | 12.6                | 8.0                   | 18.1                | 7.9                   | 15.5                | 7.7                    | 15.4                 |
| Managed Care East Region       | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| Martin ACH-Ft. Benning         | 6.3                   | 6.4                 | 7.7                   | 11.7                | 5.9                   | 9.2                 | 6.6                    | 9.2                  |
| McDonald AHC-Ft. Eustis        | 9.9                   | 23.2                | 9.1                   | 17.6                | 9.7                   | 22.2                | 9.5                    | 20.8                 |
| Moncrief ACH-Ft. Jackson       | 8.4                   | 11.9                | 8.4                   | 10.6                | 7.7                   | 10.8                | 8.2                    | 11.1                 |



| Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Munson AHC-Ft. Leavenworth     | 11.6                  | 18.1                | 9.5                   | 10.4                | 10.4                  | 12.7                | 10.4                   | 13.8                 |
| NBHC Little Creek              | 6.6                   | 8.4                 | 7.7                   | 10.4                | 6.3                   | 9.7                 | 7.0                    | 9.5                  |
| NBHC Mayport                   | 7.7                   | 10.5                | 7.1                   | 9.2                 | 6.9                   | 10.1                | 7.2                    | 9.9                  |
| NBHC NAS North Island          | 12.0                  | 12.8                | 9.8                   | 9.7                 | 7.4                   | 6.2                 | 9.7                    | 9.6                  |
| NBHC NTC San Diego             | 8.9                   | 11.6                | 6.4                   | 8.0                 | 6.8                   | 8.2                 | 7.2                    | 9.4                  |
| NBHC Navsta Sewells            | 10.3                  | 13.5                | 9.5                   | 10.2                | 6.8                   | 7.6                 | 8.9                    | 10.5                 |
| NBHC Oceana                    | 6.7                   | 9.1                 | 5.4                   | 7.6                 | 6.3                   | 8.5                 | 6.0                    | 8.4                  |
| NBHC Port Hueneme              | 8.4                   | 9.7                 | 8.0                   | 9.9                 | 9.6                   | 9.9                 | 8.6                    | 9.8                  |
| NBHC Portsmouth                | 11.1                  | 13.4                | 13.4                  | 15.3                | 15.3                  | 14.8                | 13.6                   | 14.4                 |
| NH Beaufort                    | 4.4                   | 18.6                | 4.9                   | 5.6                 | 7.4                   | 12.3                | 5.6                    | 12.3                 |
| NH Bremerton                   | 7.3                   | 9.0                 | 6.7                   | 13.1                | 5.5                   | 17.6                | 6.4                    | 13.2                 |
| NH Camp Lejeune                | 4.3                   | 7.8                 | 6.2                   | 13.4                | 4.0                   | 9.3                 | 4.8                    | 10.1                 |
| NH Camp Pendleton              | 6.0                   | 13.8                | 4.5                   | 7.3                 | 4.6                   | 5.8                 | 5.0                    | 9.0                  |
| NH Guam-Agana                  | 8.4                   | 11.3                | 8.3                   | 11.7                | 7.3                   | 10.2                | 8.0                    | 11.1                 |
| NH Guantanamo Bay              | 7.1                   | 7.5                 | 15.5                  | 16.5                | 16.4                  | 16.0                | 12.9                   | 13.5                 |
| NH Jacksonville                | 6.2                   | 14.1                | 7.6                   | 8.6                 | 7.6                   | 17.0                | 7.0                    | 13.6                 |
| NH LeMoore                     | 7.4                   | 15.1                | 5.8                   | 6.2                 | 5.6                   | 6.8                 | 6.2                    | 9.4                  |
| NH Naples                      | 7.4                   | 10.1                | 7.5                   | 8.0                 | 8.6                   | 11.8                | 7.9                    | 9.9                  |
| NH Oak Harbor                  | 6.4                   | 8.4                 | 8.8                   | 14.0                | 7.1                   | 13.5                | 7.5                    | 11.9                 |
| NH Okinawa                     | 6.6                   | 9.7                 | 5.2                   | 13.9                | 5.6                   | 9.3                 | 5.8                    | 11.0                 |
| NH Pensacola                   | 8.8                   | 17.1                | 10.3                  | 18.6                | 5.3                   | 8.0                 | 8.2                    | 14.8                 |
| NH Twentynine Palms            | 7.0                   | 9.7                 | 5.4                   | 6.1                 | 5.1                   | 4.6                 | 5.8                    | 6.9                  |
| NH Yokosuka                    | 6.3                   | 8.1                 | 7.8                   | 9.1                 | 5.7                   | 7.5                 | 6.6                    | 8.3                  |
| NHC Cherry Point               | 7.2                   | 14.9                | 5.9                   | 7.4                 | 5.2                   | 6.0                 | 6.0                    | 9.4                  |
| NHC Corpus Christi             | 8.9                   | 8.7                 | 10.5                  | 10.2                | 10.1                  | 11.3                | 9.9                    | 10.0                 |
| NHC Hawaii                     | 9.1                   | 9.8                 | 7.0                   | 9.1                 | 6.6                   | 8.7                 | 7.5                    | 9.2                  |
| NHC Patuxent River             | 8.6                   | 10.3                | 11.5                  | 27.2                | 7.0                   | 9.1                 | 9.1                    | 16.2                 |
| NHC Quantico                   | 10.5                  | 13.2                | 13.4                  | 13.3                | 10.3                  | 10.3                | 11.5                   | 12.3                 |
| NMC Portsmouth                 | 7.1                   | 13.7                | 5.8                   | 13.1                | 5.2                   | 13.3                | 6.1                    | 13.4                 |
| NMC San Diego                  | 5.5                   | 12.2                | 5.0                   | 10.4                | 4.2                   | 7.7                 | 4.8                    | 10.2                 |
| Naval Health Care New England  | 8.3                   | 12.2                | 9.9                   | 11.8                | 7.8                   | 9.3                 | 8.7                    | 11.1                 |
| Naval Health Clinic Charleston | 6.4                   | 6.5                 | 9.0                   | 8.4                 | 7.4                   | 8.2                 | 7.7                    | 7.7                  |
| Out of Catchment East Region   | 8.5                   | 17.0                | 9.6                   | 19.4                | 7.8                   | 15.8                | 8.5                    | 17.4                 |
| Out of Catchment OCONUS        | 9.2                   | 11.4                | 8.9                   | 13.1                | 9.2                   | 9.6                 | 9.1                    | 11.3                 |

| Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Out of Catchment West Region   | 9.6                   | 16.1                | 10.3                  | 19.4                | 8.8                   | 17.9                | 9.5                    | 17.8                 |
| R W Bliss AHC-Ft. Huachuca     | 13.3                  | 20.4                | 14.0                  | 15.3                | 13.4                  | 11.5                | 13.6                   | 15.8                 |
| RAF Upwood                     | 10.5                  | 21.5                | 9.8                   | 25.4                | 0.0                   | 0.0                 | 6.8                    | 18.3                 |
| Reynolds ACH-Ft. Sill          | 7.1                   | 10.4                | 9.9                   | 11.9                | 6.6                   | 8.4                 | 8.0                    | 10.3                 |
| TRICARE Outpatient-Chula Vista | 10.6                  | 8.9                 | 10.3                  | 10.3                | 9.2                   | 9.2                 | 10.0                   | 9.4                  |
| Tripler AMC-Ft. Shafter        | 6.8                   | 12.0                | 6.1                   | 12.9                | 5.7                   | 13.4                | 6.2                    | 12.8                 |
| USCG Clinic Corpus Christi     | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| USCG Clinic Detroit            | 50.0                  | 50.0                | 50.0                  | 36.1                | .                     | .                   | 28.6                   | 23.5                 |
| USCG Clinic Jacksonville       | 20.0                  | 19.3                | .                     | .                   | .                     | .                   | 16.7                   | 15.6                 |
| USCG Clinic Key West           | 0.0                   | 0.0                 | .                     | .                   | 12.5                  | 13.2                | 4.8                    | 6.3                  |
| USCG Clinic San Diego          | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| Walter Reed AMC-Washington DC  | 27.3                  | 28.0                | 40.0                  | 40.0                | 45.5                  | 47.3                | 34.2                   | 36.9                 |
| Walter Reed Natl Mil Med Cntr  | 10.1                  | 16.6                | 11.4                  | 21.5                | 9.3                   | 12.7                | 10.2                   | 16.9                 |
| Weed ACH-Ft. Irwin             | 8.0                   | 7.9                 | 6.7                   | 7.8                 | 7.1                   | 7.3                 | 7.2                    | 7.7                  |
| William Beaumont AMC-Ft. Bliss | 6.3                   | 11.8                | 6.4                   | 9.3                 | 7.2                   | 12.2                | 6.6                    | 11.1                 |
| Winn ACH-Ft. Stewart           | 5.6                   | 11.7                | 5.3                   | 8.2                 | 4.6                   | 8.6                 | 5.2                    | 9.5                  |
| Womack AMC-Ft. Bragg           | 6.1                   | 10.1                | 6.9                   | 9.2                 | 5.3                   | 9.2                 | 6.1                    | 9.5                  |

TABLE G.7  
RESPONSE RATES BY SERVICE AFFILIATION

|  | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Air Force                                | 10.3                  | 14.7                | 11.0                  | 15.0                | 10.7                  | 15.7                | 10.7                   | 15.1                 |
| Army                                     | 7.7                   | 12.1                | 7.9                   | 11.4                | 7.7                   | 12.5                | 7.7                    | 12.0                 |
| Coast Guard                              | 19.2                  | 19.3                | 23.6                  | 22.7                | 21.3                  | 20.3                | 20.9                   | 20.7                 |
| Missing/unknown                          | 13.0                  | 12.7                | 2.8                   | 10.2                | 3.8                   | 24.5                | 3.9                    | 14.4                 |
| Defense Health Agency                    | 9.7                   | 19.7                | 9.5                   | 15.6                | 8.2                   | 13.5                | 9.0                    | 15.5                 |
| Navy                                     | 7.4                   | 12.0                | 7.6                   | 12.0                | 6.6                   | 9.8                 | 7.2                    | 11.3                 |
| Noncatchment                             | 8.1                   | 16.0                | 8.5                   | 17.7                | 7.8                   | 15.6                | 8.1                    | 16.4                 |
| Support Contractor                       | 10.3                  | 15.9                | 12.3                  | 19.2                | 8.9                   | 15.1                | 10.3                   | 16.7                 |
| Uniformed Services Family<br>Health Plan | 14.0                  | 22.7                | 18.4                  | 29.6                | 11.0                  | 15.3                | 14.0                   | 22.5                 |

TABLE G.8  
RESPONSE RATES BY BRANCH OF SERVICE

|               | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|---------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Air Force     | 10.5                  | 17.4                | 11.2                  | 19.7                | 10.4                  | 16.6                | 10.7                   | 17.9                 |
| Army          | 7.8                   | 13.5                | 8.3                   | 14.0                | 7.8                   | 13.3                | 7.9                    | 13.6                 |
| Coast Guard   | 10.9                  | 17.1                | 11.4                  | 18.0                | 11.1                  | 20.5                | 11.1                   | 18.5                 |
| Marine Corps  | 6.5                   | 12.4                | 6.4                   | 12.2                | 5.5                   | 10.3                | 6.1                    | 11.6                 |
| Navy          | 8.3                   | 13.7                | 8.5                   | 14.9                | 7.7                   | 13.0                | 8.2                    | 13.9                 |
| Other/Unknown | 16.7                  | 32.2                | 20.5                  | 36.7                | 13.3                  | 21.9                | 16.8                   | 31.0                 |

TABLE G.9

## RESPONSE RATES BY TRICARE NEXT GENERATION OF CONTRACTS REGION GROUPING

|          | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|----------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| East     | 8.6                   | 15.3                | 9.8                   | 16.4                | 8.5                   | 14.2                | 9.0                    | 15.3                 |
| Overseas | 8.8                   | 10.8                | 8.7                   | 12.1                | 9.3                   | 12.6                | 9.0                    | 11.9                 |
| West     | 9.1                   | 14.0                | 9.0                   | 15.2                | 8.4                   | 14.2                | 8.8                    | 14.5                 |

TABLE G.10  
RESPONSE RATES BY COMBINED GEOGRAPHIC AREA

| TNEX Reg | Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|----------|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| East     | 20th Med Grp-Shaw              | 11.6                  | 12.8                | 10.9                  | 11.2                | 10.2                  | 13.2                | 10.9                   | 12.4                 |
| East     | 2nd Med Grp-Barksdale          | 7.0                   | 8.3                 | 12.0                  | 15.1                | 8.3                   | 12.4                | 9.3                    | 11.9                 |
| East     | 325th Med Grp-Tyndall          | 8.8                   | 11.5                | 13.7                  | 14.9                | 12.7                  | 14.0                | 11.8                   | 13.4                 |
| East     | 375th Med Grp-Scott            | 9.9                   | 16.6                | 9.8                   | 10.5                | 11.9                  | 17.2                | 10.5                   | 14.7                 |
| East     | 42nd Medical Group-Maxwell     | 13.9                  | 15.0                | 12.6                  | 14.6                | 12.5                  | 14.2                | 13.0                   | 14.6                 |
| East     | 45th Med Grp-Patrick           | 14.4                  | 14.3                | 13.9                  | 14.8                | 16.0                  | 16.1                | 14.7                   | 15.1                 |
| East     | 470 Med Flt-Geilenkirchen      |                       |                     |                       |                     |                       |                     |                        |                      |
| East     | 59th Med Wing-Lackland         | 10.5                  | 13.7                | 11.7                  | 16.4                | 8.6                   | 13.5                | 10.3                   | 14.5                 |
| East     | 633rd Med Grp Langley-Eustis   | 11.0                  | 18.9                | 10.1                  | 13.7                | 9.9                   | 13.0                | 10.3                   | 15.1                 |
| East     | 6th Med Grp-MacDill            | 10.9                  | 14.8                | 10.2                  | 12.7                | 9.3                   | 11.7                | 10.1                   | 13.1                 |
| East     | 72nd Med Grp-Tinker            | 11.5                  | 13.7                | 10.7                  | 12.1                | 8.3                   | 8.5                 | 10.1                   | 11.5                 |
| East     | 779th Med Grp-Andrews          | 8.7                   | 13.6                | 12.0                  | 16.3                | 9.5                   | 13.4                | 10.0                   | 14.4                 |
| East     | 78th Med Grp-Robins            | 12.4                  | 12.1                | 14.0                  | 13.1                | 15.1                  | 12.7                | 13.9                   | 12.6                 |
| East     | 7th Med Grp-Dyess              | 8.3                   | 10.4                | 8.7                   | 10.6                | 7.9                   | 10.0                | 8.3                    | 10.3                 |
| East     | 81st Med Grp-Keesler           | 4.9                   | 6.0                 | 9.5                   | 16.0                | 9.3                   | 10.0                | 7.9                    | 10.5                 |
| East     | 82nd Med Grp-Sheppard          | 13.5                  | 22.5                | 15.0                  | 17.5                | 12.1                  | 13.1                | 13.7                   | 17.8                 |
| East     | 88th Med Grp-Wright-Patterson  | 12.9                  | 20.4                | 11.9                  | 23.2                | 11.7                  | 17.8                | 12.2                   | 20.5                 |
| East     | 96th Med Grp-Eglin             | 6.7                   | 14.2                | 9.1                   | 9.9                 | 8.5                   | 18.3                | 8.0                    | 13.9                 |
| East     | Bayne-Jones ACH-Ft. Polk       | 6.5                   | 12.7                | 6.4                   | 6.8                 | 4.6                   | 6.6                 | 5.9                    | 8.8                  |
| East     | Blanchfield ACH-Ft. Campbell   | 6.5                   | 12.1                | 4.9                   | 12.2                | 4.3                   | 7.6                 | 5.2                    | 10.7                 |
| East     | Brooke AMC-Ft. Sam Houston     | 8.2                   | 18.5                | 9.8                   | 12.4                | 8.4                   | 15.7                | 8.8                    | 15.7                 |
| East     | Darnall ACH-Ft. Hood           | 4.8                   | 9.9                 | 5.6                   | 8.1                 | 3.8                   | 8.7                 | 4.7                    | 8.9                  |
| East     | Eisenhower AMC-Ft. Gordon      | 7.3                   | 16.1                | 8.4                   | 7.6                 | 7.0                   | 14.1                | 7.6                    | 12.6                 |
| East     | FHCC-Formerly NHC Great Lakes  | 6.1                   | 7.8                 | 7.2                   | 20.4                | 7.3                   | 17.8                | 6.8                    | 15.5                 |
| East     | Fox AHC-Redstone Arsenal       | 12.3                  | 14.6                | 14.0                  | 15.1                | 13.1                  | 17.5                | 13.1                   | 15.7                 |
| East     | Ft Belvoir Community Hosp-FBCH | 10.2                  | 21.2                | 12.2                  | 18.4                | 9.3                   | 16.7                | 10.5                   | 18.8                 |
| East     | Guthrie AHC-Ft. Drum           | 7.1                   | 8.0                 | 4.2                   | 4.7                 | 4.7                   | 6.3                 | 5.2                    | 6.4                  |
| East     | Ireland ACH-Ft. Knox           | 9.9                   | 14.4                | 9.5                   | 11.2                | 9.7                   | 11.8                | 9.7                    | 12.6                 |
| East     | Keller ACH-West Point          | 7.7                   | 6.1                 | 7.8                   | 14.9                | 9.4                   | 18.4                | 8.3                    | 13.1                 |
| East     | Kenner AHC-Ft. Lee             | 9.6                   | 11.4                | 9.2                   | 10.0                | 7.6                   | 9.9                 | 8.8                    | 10.4                 |
|          | Kimbrough Amb Car Cen-Ft       |                       |                     |                       |                     |                       |                     |                        |                      |
| East     | Meade                          | 10.5                  | 13.3                | 11.6                  | 11.3                | 11.9                  | 15.7                | 11.4                   | 13.4                 |
| East     | Lyster AHC-Ft. Rucker          | 8.1                   | 8.5                 | 12.8                  | 13.2                | 8.6                   | 11.5                | 10.0                   | 11.1                 |
| East     | Martin ACH-Ft. Benning         | 6.3                   | 6.4                 | 7.7                   | 11.7                | 5.9                   | 9.2                 | 6.6                    | 9.2                  |
| East     | McDonald AHC-Ft. Eustis        | 9.9                   | 23.2                | 9.1                   | 17.6                | 9.7                   | 22.2                | 9.5                    | 20.8                 |

TABLE G.10 (continued)

| TNEX Reg | Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|----------|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| East     | Moncrief ACH-Ft. Jackson       | 8.4                   | 11.9                | 8.4                   | 10.6                | 7.7                   | 10.8                | 8.2                    | 11.1                 |
| East     | NBHC Little Creek              | 6.6                   | 8.4                 | 7.7                   | 10.4                | 6.3                   | 9.7                 | 7.0                    | 9.5                  |
| East     | NBHC Mayport                   | 7.7                   | 10.5                | 7.1                   | 9.2                 | 6.9                   | 10.1                | 7.2                    | 9.9                  |
| East     | NBHC Navsta Sewells            | 10.3                  | 13.5                | 9.5                   | 10.2                | 6.8                   | 7.6                 | 8.9                    | 10.5                 |
| East     | NBHC Oceana                    | 6.7                   | 9.1                 | 5.4                   | 7.6                 | 6.3                   | 8.5                 | 6.0                    | 8.4                  |
| East     | NBHC Portsmouth                | 11.1                  | 13.4                | 13.4                  | 15.3                | 15.3                  | 14.8                | 13.6                   | 14.4                 |
| East     | NH Beaufort                    | 4.4                   | 18.6                | 4.9                   | 5.6                 | 7.4                   | 12.3                | 5.6                    | 12.3                 |
| East     | NH Camp Lejeune                | 4.3                   | 7.8                 | 6.2                   | 13.4                | 4.0                   | 9.3                 | 4.8                    | 10.1                 |
| East     | NH Jacksonville                | 6.2                   | 14.1                | 7.6                   | 8.6                 | 7.6                   | 17.0                | 7.0                    | 13.6                 |
| East     | NH Pensacola                   | 8.8                   | 17.1                | 10.3                  | 18.6                | 5.3                   | 8.0                 | 8.2                    | 14.8                 |
| East     | NHC Cherry Point               | 7.2                   | 14.9                | 5.9                   | 7.4                 | 5.2                   | 6.0                 | 6.0                    | 9.4                  |
| East     | NHC Corpus Christi             | 8.9                   | 8.7                 | 10.5                  | 10.2                | 10.1                  | 11.3                | 9.9                    | 10.0                 |
| East     | NHC Patuxent River             | 8.6                   | 10.3                | 11.5                  | 27.2                | 7.0                   | 9.1                 | 9.1                    | 16.2                 |
| East     | NHC Quantico                   | 10.5                  | 13.2                | 13.4                  | 13.3                | 10.3                  | 10.3                | 11.5                   | 12.3                 |
| East     | NMC Portsmouth                 | 7.1                   | 13.7                | 5.8                   | 13.1                | 5.2                   | 13.3                | 6.1                    | 13.4                 |
| East     | Naval Health Care New England  | 8.3                   | 12.2                | 9.9                   | 11.8                | 7.8                   | 9.3                 | 8.7                    | 11.1                 |
| East     | Naval Health Clinic Charleston | 6.4                   | 6.5                 | 9.0                   | 8.4                 | 7.4                   | 8.2                 | 7.7                    | 7.7                  |
| East     | Out of Catchment East Region   | 8.5                   | 17.0                | 9.6                   | 19.4                | 7.8                   | 15.8                | 8.5                    | 17.4                 |
| East     | Out of Catchment OCONUS        | 5.9                   | 9.1                 | 4.3                   | 16.3                | 3.2                   | 2.6                 | 4.8                    | 9.1                  |
| East     | Out of Catchment West Region   |                       |                     | 33.3                  | 43.1                | 50.0                  | 50.0                | 25.0                   | 38.9                 |
| East     | Reynolds ACH-Ft. Sill          | 7.1                   | 10.4                | 9.9                   | 11.9                | 6.6                   | 8.4                 | 8.0                    | 10.3                 |
| East     | USCG Clinic Corpus Christi     |                       |                     |                       |                     |                       |                     |                        |                      |
| East     | USCG Clinic Detroit            | 50.0                  | 50.0                | 50.0                  | 36.1                |                       |                     | 28.6                   | 23.5                 |
| East     | USCG Clinic Jacksonville       | 20.0                  | 19.3                |                       |                     |                       |                     | 20.0                   | 19.3                 |
| East     | USCG Clinic Key West           | 0.0                   | 0.0                 |                       |                     | 14.3                  | 14.3                | 5.3                    | 6.9                  |
| East     | Walter Reed AMC-Washington DC  | 27.3                  | 28.0                | 40.0                  | 40.0                | 45.5                  | 47.3                | 34.2                   | 36.9                 |
| East     | Walter Reed Natl Mil Med Cntr  | 10.1                  | 16.6                | 11.4                  | 21.5                | 9.3                   | 12.7                | 10.2                   | 16.9                 |
| East     | Winn ACH-Ft. Stewart           | 5.6                   | 11.7                | 5.3                   | 8.2                 | 4.6                   | 8.6                 | 5.2                    | 9.5                  |
| East     | Womack AMC-Ft. Bragg           | 6.1                   | 10.1                | 6.9                   | 9.2                 | 5.3                   | 9.2                 | 6.1                    | 9.5                  |
| Overseas | 18th Med Grp-Kadena AB         | 7.5                   | 10.2                | 8.0                   | 10.9                | 9.4                   | 14.4                | 8.3                    | 11.8                 |
| Overseas | 374th Med Grp-Yokota AB        | 10.5                  | 13.6                | 10.6                  | 17.2                | 10.9                  | 15.0                | 10.7                   | 15.3                 |
| Overseas | 422 ABS Med Flt-Croughton      | 12.5                  | 18.2                | 5.9                   | 2.1                 | 5.0                   | 7.9                 | 7.5                    | 5.2                  |
| Overseas | 470 Med Flt-Geilenkirchen      | 17.1                  | 26.5                | 10.3                  | 16.6                | 8.0                   | 13.1                | 11.3                   | 18.1                 |
| Overseas | 48th Med Grp-Lakenheath        | 8.1                   | 11.7                | 7.9                   | 11.5                | 9.7                   | 13.8                | 8.5                    | 12.3                 |
| Overseas | 52nd Med Group-Spangdahlem     | 11.3                  | 11.8                | 11.6                  | 12.2                | 12.8                  | 16.2                | 11.9                   | 13.3                 |
| Overseas | BMC Iwakuni                    | 16.0                  | 13.3                | 8.7                   | 7.4                 | 12.1                  | 7.6                 | 12.3                   | 9.1                  |
| Overseas | Bavaria Meddac                 | 7.5                   | 9.9                 | 7.5                   | 10.5                | 9.6                   | 17.6                | 8.2                    | 12.8                 |

TABLE G.10 (continued)

| TNEX Reg | Catchment                         | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|----------|-----------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Overseas | Brian Allgood ACH-Seoul           | 7.5                   | 10.4                | 7.2                   | 13.5                | 9.0                   | 9.4                 | 7.9                    | 11.2                 |
| Overseas | Landstuhl Regional Medcen         | 6.5                   | 7.0                 | 6.9                   | 10.4                | 8.1                   | 10.6                | 7.2                    | 9.4                  |
| Overseas | NH Guam-Agana                     | 8.4                   | 11.3                | 8.3                   | 11.7                | 7.3                   | 10.2                | 8.0                    | 11.1                 |
| Overseas | NH Guantanamo Bay                 | 7.1                   | 7.5                 | 15.5                  | 16.5                | 16.4                  | 16.0                | 12.9                   | 13.5                 |
| Overseas | NH Naples                         | 7.4                   | 10.1                | 7.5                   | 8.0                 | 8.6                   | 11.8                | 7.9                    | 9.9                  |
| Overseas | NH Okinawa                        | 6.6                   | 9.7                 | 5.2                   | 13.9                | 5.6                   | 9.3                 | 5.8                    | 11.0                 |
| Overseas | NH Yokosuka                       | 6.3                   | 8.1                 | 7.8                   | 9.1                 | 5.7                   | 7.5                 | 6.6                    | 8.3                  |
| Overseas | Out of Catchment East Region      |                       |                     |                       |                     |                       |                     |                        |                      |
| Overseas | Out of Catchment OCONUS           | 9.4                   | 12.9                | 9.1                   | 13.3                | 9.4                   | 14.0                | 9.3                    | 13.4                 |
| Overseas | Out of Catchment West Region      |                       |                     |                       |                     |                       |                     |                        |                      |
| Overseas | RAF Upwood                        | 10.5                  | 21.5                | 9.8                   | 25.4                | 0.0                   | 0.0                 | 6.8                    | 18.3                 |
| West     | 10th Med Group-USAF Academy<br>CO | 13.1                  | 14.0                | 13.3                  | 10.7                | 11.8                  | 9.0                 | 12.7                   | 11.3                 |
| West     | 21st Med Grp-Peterson             | 8.6                   | 11.8                | 9.9                   | 12.3                | 10.5                  | 13.8                | 9.7                    | 12.6                 |
| West     | 355th Med Grp-Davis Monthan       | 9.0                   | 15.5                | 10.6                  | 12.0                | 8.9                   | 12.1                | 9.6                    | 13.3                 |
| West     | 366th Med Grp-Mountain Home       | 9.8                   | 11.4                | 9.7                   | 22.7                | 9.5                   | 11.7                | 9.7                    | 15.6                 |
| West     | 377th Med Grp-Kirtland            | 13.8                  | 12.7                | 14.4                  | 14.0                | 13.0                  | 15.8                | 13.7                   | 14.1                 |
| West     | 3rd Med Grp-Elmendorf             | 11.6                  | 25.2                | 10.1                  | 10.3                | 6.5                   | 6.9                 | 9.3                    | 14.2                 |
| West     | 470 Med Flt-Geilenkirchen         |                       |                     |                       |                     | 100.0                 | 100.0               | 25.0                   | 20.0                 |
| West     | 55th Med Grp-Offutt               | 9.7                   | 13.6                | 11.4                  | 13.3                | 9.2                   | 12.7                | 10.1                   | 13.2                 |
| West     | 56th Med Grp-Luke                 | 8.9                   | 13.0                | 9.9                   | 12.6                | 10.4                  | 22.7                | 9.7                    | 16.2                 |
| West     | 60th Med Grp-Travis               | 8.7                   | 13.3                | 8.9                   | 18.3                | 8.0                   | 14.7                | 8.5                    | 15.4                 |
| West     | 75th Med Grp-Hill                 | 9.5                   | 11.8                | 10.9                  | 13.0                | 10.5                  | 14.0                | 10.4                   | 12.9                 |
| West     | 90th Med Grp-F.E. Warren          | 9.9                   | 11.9                | 8.7                   | 10.8                | 9.0                   | 9.7                 | 9.1                    | 10.8                 |
| West     | 92nd Med Grp-Fairchild            | 15.0                  | 13.2                | 12.7                  | 11.8                | 11.5                  | 11.8                | 12.9                   | 12.3                 |
| West     | 95th Med Grp-Edwards              | 9.0                   | 11.4                | 9.6                   | 14.0                | 11.4                  | 17.0                | 10.1                   | 14.1                 |
| West     | 99th Med Grp-O'Callaghan Hosp     | 9.7                   | 14.5                | 9.8                   | 16.0                | 7.0                   | 13.7                | 8.8                    | 14.7                 |
| West     | Bassett ACH-Ft. Wainwright        | 6.6                   | 9.0                 | 8.0                   | 11.1                | 7.2                   | 10.3                | 7.3                    | 10.1                 |
| West     | Eastern Missouri-St Louis Area    | 16.7                  | 3.0                 |                       |                     |                       |                     | 14.3                   | 3.0                  |
| West     | Evans ACH-Ft. Carson              | 6.4                   | 11.4                | 5.7                   | 13.1                | 6.2                   | 13.1                | 6.1                    | 12.5                 |
| West     | Irwin ACH-Ft. Riley               | 7.7                   | 9.0                 | 6.5                   | 11.9                | 6.3                   | 7.2                 | 6.8                    | 9.3                  |
| West     | L. Wood ACH-Ft. Leonard Wood      | 8.1                   | 13.7                | 6.0                   | 8.8                 | 8.8                   | 14.1                | 7.6                    | 12.1                 |
| West     | Madigan AMC-Ft. Lewis             | 6.9                   | 12.6                | 8.0                   | 18.1                | 7.9                   | 15.5                | 7.7                    | 15.4                 |
| West     | Managed Care East Region          |                       |                     |                       |                     |                       |                     |                        |                      |
| West     | Munson AHC-Ft. Leavenworth        | 11.6                  | 18.1                | 9.5                   | 10.4                | 10.4                  | 12.7                | 10.4                   | 13.8                 |
| West     | NBHC NAS North Island             | 12.0                  | 12.8                | 9.8                   | 9.7                 | 7.4                   | 6.2                 | 9.7                    | 9.6                  |
| West     | NBHC NTC San Diego                | 8.9                   | 11.6                | 6.4                   | 8.0                 | 6.8                   | 8.2                 | 7.2                    | 9.4                  |

TABLE G.10 (continued)

| TNEX Reg | Catchment                      | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|----------|--------------------------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| West     | NBHC Port Hueneme              | 8.4                   | 9.7                 | 8.0                   | 9.9                 | 9.6                   | 9.9                 | 8.6                    | 9.8                  |
| West     | NH Bremerton                   | 7.3                   | 9.0                 | 6.7                   | 13.1                | 5.5                   | 17.6                | 6.4                    | 13.2                 |
| West     | NH Camp Pendleton              | 6.0                   | 13.8                | 4.5                   | 7.3                 | 4.6                   | 5.8                 | 5.0                    | 9.0                  |
| West     | NH LeMoore                     | 7.4                   | 15.1                | 5.8                   | 6.2                 | 5.6                   | 6.8                 | 6.2                    | 9.4                  |
| West     | NH Oak Harbor                  | 6.4                   | 8.4                 | 8.8                   | 14.0                | 7.1                   | 13.5                | 7.5                    | 11.9                 |
| West     | NH Twentynine Palms            | 7.0                   | 9.7                 | 5.4                   | 6.1                 | 5.1                   | 4.6                 | 5.8                    | 6.9                  |
| West     | NHC Hawaii                     | 9.1                   | 9.8                 | 7.0                   | 9.1                 | 6.6                   | 8.7                 | 7.5                    | 9.2                  |
| West     | NMC San Diego                  | 5.5                   | 12.2                | 5.0                   | 10.4                | 4.2                   | 7.7                 | 4.8                    | 10.2                 |
| West     | Out of Catchment East Region   | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| West     | Out of Catchment OCONUS        | 5.8                   | 10.3                | 4.8                   | 6.8                 | 1.2                   | 4.1                 | 4.0                    | 6.7                  |
| West     | Out of Catchment West Region   | 9.6                   | 16.1                | 10.3                  | 19.4                | 8.8                   | 17.9                | 9.5                    | 17.8                 |
| West     | R W Bliss AHC-Ft. Huachuca     | 13.3                  | 20.4                | 14.0                  | 15.3                | 13.4                  | 11.5                | 13.6                   | 15.8                 |
| West     | TRICARE Outpatient-Chula Vista | 10.6                  | 8.9                 | 10.3                  | 10.3                | 9.2                   | 9.2                 | 10.0                   | 9.4                  |
| West     | Tripler AMC-Ft. Shafter        | 6.8                   | 12.0                | 6.1                   | 12.9                | 5.7                   | 13.4                | 6.2                    | 12.8                 |
| West     | USCG Clinic Jacksonville       | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| West     | USCG Clinic Key West           | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| West     | USCG Clinic San Diego          | .                     | .                   | .                     | .                   | .                     | .                   | .                      | .                    |
| West     | Weed ACH-Ft. Irwin             | 8.0                   | 7.9                 | 6.7                   | 7.8                 | 7.1                   | 7.3                 | 7.2                    | 7.7                  |
| West     | William Beaumont AMC-Ft. Bliss | 6.3                   | 11.8                | 6.4                   | 9.3                 | 7.2                   | 12.2                | 6.6                    | 11.1                 |



TABLE G.11  
RESPONSE RATES BY BENEFICIARY CATEGORY AND SEX

| Beneficiary Category                               | Sex    | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--|--------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Active Duty and Guard/Reserve                      | Female | 14.9                  | 13.7                | 14.9                  | 13.3                | 16.3                  | 13.6                | 15.4                   | 13.5                 |
| Active Duty and Guard/Reserve                      | Male   | 12.2                  | 10.5                | 11.8                  | 10.5                | 12.5                  | 10.3                | 12.1                   | 10.4                 |
| Dependent of Active Duty &<br>Guard/Reserve        | Female | 4.0                   | 4.3                 | 3.5                   | 3.9                 | 3.5                   | 3.7                 | 3.7                    | 4.0                  |
| Dependent of Active Duty &<br>Guard/Reserve        | Male   | 2.2                   | 2.8                 | 2.2                   | 2.2                 | 2.5                   | 2.5                 | 2.3                    | 2.5                  |
| Retiree/Dependant of<br>Retiree/Survivor/Other 65+ | Female | 19.4                  | 19.5                | 21.3                  | 21.2                | 19.5                  | 18.5                | 19.9                   | 19.7                 |
| Retiree/Dependant of<br>Retiree/Survivor/Other 65+ | Male   | 29.0                  | 29.1                | 31.4                  | 31.6                | 27.8                  | 28.4                | 29.3                   | 29.7                 |
| Retiree/Dependant of<br>Retiree/Survivor/Other <65 | Female | 11.5                  | 11.9                | 12.0                  | 13.6                | 10.8                  | 11.3                | 11.4                   | 12.3                 |
| Retiree/Dependant of<br>Retiree/Survivor/Other <65 | Male   | 14.0                  | 14.1                | 14.5                  | 14.7                | 13.4                  | 12.9                | 14.0                   | 13.9                 |

TABLE G.12  
RESPONSE RATES BY BENEFICIARY CATEGORY AND SERVICE

| Beneficiary Category                               | Service       | Q1 2019<br>Unweighted | Q1 2019<br>Weighted | Q2 2019<br>Unweighted | Q2 2019<br>Weighted | Q3 2019<br>Unweighted | Q3 2019<br>Weighted | COMBINED<br>Unweighted | COMBINED<br>Weighted |
|--|---------------|-----------------------|---------------------|-----------------------|---------------------|-----------------------|---------------------|------------------------|----------------------|
| Active Duty and Guard/Reserve                      | Air Force     | 15.5                  | 15.5                | 15.8                  | 15.6                | 17.0                  | 16.6                | 16.1                   | 15.9                 |
|  | Army          | 10.6                  | 9.8                 | 10.4                  | 9.3                 | 11.3                  | 9.7                 | 10.8                   | 9.6                  |
|  | Coast Guard   | 20.6                  | 19.3                | 18.8                  | 21.3                | 20.5                  | 20.1                | 20.0                   | 20.2                 |
|  | Marine Corps  | 7.9                   | 7.3                 | 6.9                   | 5.9                 | 8.0                   | 6.6                 | 7.5                    | 6.6                  |
|  | Navy          | 10.1                  | 8.7                 | 9.9                   | 9.8                 | 8.7                   | 7.5                 | 9.6                    | 8.7                  |
|  | Other/Unknown | 39.8                  | 39.7                | 38.5                  | 40.1                | 27.1                  | 26.4                | 35.4                   | 36.1                 |
| Dependent of Active Duty &<br>Guard/Reserve        | Air Force     | 3.9                   | 4.7                 | 3.3                   | 3.4                 | 3.5                   | 3.8                 | 3.6                    | 4.0                  |
|  | Army          | 3.7                   | 3.9                 | 3.4                   | 3.4                 | 3.4                   | 3.5                 | 3.5                    | 3.6                  |
|  | Coast Guard   | 4.3                   | 4.4                 | 5.1                   | 4.9                 | 4.3                   | 3.7                 | 4.5                    | 4.3                  |
|  | Marine Corps  | 2.9                   | 3.0                 | 2.2                   | 2.3                 | 2.3                   | 2.1                 | 2.5                    | 2.5                  |
|  | Navy          | 3.8                   | 4.1                 | 3.3                   | 3.8                 | 3.4                   | 3.8                 | 3.5                    | 3.9                  |
|  | Other/Unknown | 7.7                   | 8.8                 | 7.5                   | 31.2                | 7.3                   | 7.8                 | 7.5                    | 17.6                 |
| Retiree/Dependant of<br>Retiree/Survivor/Other 65+ | Air Force     | 24.7                  | 24.9                | 28.6                  | 29.0                | 23.9                  | 23.7                | 25.5                   | 25.9                 |
|  | Army          | 23.6                  | 23.6                | 25.6                  | 24.3                | 23.6                  | 23.5                | 24.1                   | 23.8                 |
|  | Coast Guard   | 26.8                  | 25.7                | 24.1                  | 23.8                | 33.3                  | 32.5                | 28.0                   | 27.3                 |
|  | Marine Corps  | 29.1                  | 29.0                | 28.4                  | 30.5                | 20.6                  | 21.3                | 25.8                   | 26.2                 |
|  | Navy          | 20.7                  | 20.9                | 22.4                  | 24.1                | 22.0                  | 21.2                | 21.5                   | 22.1                 |
|  | Other/Unknown | 50.0                  | 52.0                | 57.1                  | 48.7                | 37.5                  | 32.3                | 47.8                   | 44.7                 |
| Retiree/Dependant of<br>Retiree/Survivor/Other <65 | Air Force     | 14.0                  | 14.7                | 14.2                  | 16.3                | 12.6                  | 13.3                | 13.6                   | 14.8                 |
|  | Army          | 11.2                  | 11.4                | 12.0                  | 13.0                | 11.4                  | 11.2                | 11.5                   | 11.8                 |
|  | Coast Guard   | 15.2                  | 14.8                | 14.5                  | 16.7                | 16.4                  | 19.6                | 15.3                   | 17.0                 |
|  | Marine Corps  | 11.9                  | 12.0                | 12.4                  | 12.9                | 9.1                   | 8.6                 | 11.2                   | 11.2                 |
|  | Navy          | 13.0                  | 13.7                | 13.3                  | 13.6                | 12.5                  | 12.5                | 12.9                   | 13.3                 |
|  | Other/Unknown | 21.6                  | 20.1                | 25.0                  | 18.0                | 18.9                  | 16.1                | 22.1                   | 18.3                 |