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2017 Health Care Survey of DoD Beneficiaries:

Adult Codebook and User's Guide

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Final

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Chapter 1

Introduction

This Codebook and Users' Guide provides a tool for programmers and analysts to assist them in creating cross-tabulations and basic statistical estimates from the 2017 Adult Health Care Survey of DoD Beneficiaries (HCSDB). It is intended to assist users in creating tables and generating analyses above and beyond those associated with this project.

Beginning with 2006, reporting and documentation of the HCSDB is performed on a fiscal year basis. In previous years, reporting and documentation were based on calendar years. Thus, the current codebook describes the annual dataset for fiscal year 2017. Throughout, 2017 annual dataset refers to the fiscal year 2017.

This version of the Codebook and User's Guide describes the annual data set. The annual data set combines survey responses from three quarters of fiscal year 2017 and late arriving responses from quarters I and II, as well as a new survey based on the Healthcare Effectiveness Data and Information Set (HEDIS) questionnaire fielded around the same time as quarter II. This additional survey also includes supplemental questions and will hereafter be referred to as the HEDIS survey.

Users interested in recreating specific tables or charts from Mathematica's analytic report should refer to "The 2017 Health Care Survey of DoD Beneficiaries: Adult Technical Manual." That document defines the procedures required to reproduce the TRICARE Beneficiary Reports and charts presented in the Annual National Report, using HCSDB data.

This chapter explains how to use this guide, reviews the survey, briefly describes the sample design, and concludes with a list of other documents on the HCSDB data that may be useful for policymakers, administrators, and other users.

HOW TO USE THIS GUIDE

Chapter 2 describes the survey fielding process.

Chapter 3 describes the database conventions and types of variables in the database. Furthermore, it explains the relationship between the raw survey data and the cleaned and constructed variables preferred for data analyses.

Chapter 4 provides table-making instructions in both Statistical Analysis System (SAS) and Statistical Package for the Social Sciences (SPSS) and clearly demonstrates the basic computer programming code necessary to tabulate the data in SAS and the interactive steps involved in generating tables in SPSS (either statistical package may be used). While we assume that most users have some knowledge of computer systems and statistical processing, examples of how to create tables and the resulting output are provided in order to simplify the process of data tabulation. Due to the complexity of the sample design, we suggest that users interested in measuring the precision of their results use a statistical package capable of calculating standard errors for survey estimates, such as SUDAAN™ or SAS/STAT® V8 or higher. Sample programming code is included to estimate standard errors using appropriate methods to accommodate the complex sample design.

The codebook is presented in Chapter 5, where we give the annual and quarterly counts for each variable in the database, including a list of all existing values of the variable, weighted and unweighted

frequency counts and percent occurrences for each value, and the values' interpretation or formatting. The codebook helps users assess the availability of certain measures, specify variables of interest, and identify all possible values of a variable. The variables are listed in the order of their position on the data file, and they are grouped by source as follows:

- Sampling variables used to place beneficiaries in the appropriate strata
- Information from the Defense Enrollment Eligibility Reporting System (DEERS) at the time of sampling
- Questionnaire responses: cleaned and recoded
- Variables created during the fielding of the survey
- Coding Scheme flags and missing value counts
- Constructed variables for analysis
- Poststratification variables
- Weights

In addition, users may refer to the Table of Variables and the Alphabetical Table of Variables, which follow directly after the Table of Contents, for quick-reference lists intended to assist users in locating each variable.

Users interested in learning more about the technical aspects of the database creation, construction of new variables, or Mathematica's report production procedures may refer to "The 2017 Health Care Survey of DoD Beneficiaries: Adult Technical Manual," from the Defense Health Agency Office.

What is the HCSDB?

The HCSDB is a health care survey of Active Duty military personnel, retirees, and their adult family members. Prior to 2011, it was comprised of an adult and a child survey, both fielded to a representative sample of beneficiaries. In 2011, only the adult survey was fielded to a representative sample of beneficiaries. Between 2000 and 2013, the adult survey was fielded every quarter, whereas the child survey was fielded only in one quarter of each fiscal year. This year's reports show frequencies of variables from surveys fielded in three quarters of FY 2017, which describes a period from October 2016 to May 2017. Beginning in FY 2013, the surveys for quarter four were canceled as a result of budget constraints. Results from each quarter of the adult survey are presented as a web-based report. The survey is sponsored by the Assistant Secretary of Defense (Health Affairs) [OASD (HA)], under authority of the National Defense Authorization Act for Fiscal Year 1993 (P.L. 102-484). The survey collects data on beneficiaries' satisfaction with, and access to, health care; knowledge of the TRICARE system; and use of preventive and other health care services.

Fielded annually from 1994 to 2000, the HCSDB now is fielded quarterly (with the change to 3 quarters in 2013 as noted above) and consists of a fixed core questionnaire complemented by quarterly supplements intended to address topics of emerging interest. Users should note that, prior to 2000, the title of the HCSDB corresponded to the reference year that respondents were asked to think about when responding to questions. For example, although the 2000 HCSDB was fielded in 2001, beneficiaries responded to questions according to the reference period 12 months prior. Under the current naming convention the survey title refers to the year the questionnaires are fielded, so, for example, this year's survey is the 2017 HSCDB. Users should further note that, due to this change, there is no survey with the title "2001" survey, even though the questionnaire has been administered continuously throughout each quarter of 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, and 2017. The annotated questionnaire for each quarter and

HEDIS appears in Appendix A. A crosswalk between the 2017 quarterly and HEDIS questions and the questions from the 2009, 2010, 2011, 2012, 2013, 2014, 2015, and 2016 surveys appears as Appendix C.

CAHPS Questions

To make responses comparable to civilian surveys, the HCSDB core questions are similar in content and format to questions used in the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Health Plan Survey. CAHPS is a survey program sponsored by the Agency for Health Care Research and Quality (AHRQ), U.S. Department of Health and Human Services, and the Picker Institute, and is designed to monitor beneficiaries' satisfaction with their civilian health care plan and access to health care services. In 2017, the questionnaire was based on CAHPS version 5.

Core questions are described below.

Core questions

- **Health Plan.** This section collects data on TRICARE Prime enrollment and the use of supplemental insurance and/or other private insurance. Respondents are also asked about their Medicare coverage.

- **Your Health Care in the Last 12 Months.** This section collects information on where DoD beneficiaries received the majority of their care in the past 12 months, that is, from a military or civilian facility. It covers topics such as the availability of providers and their staff for both urgent and regular care. Respondents are asked to rate their health care on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating. They are also asked if the health care providers informed them of the available treatment options.

- **Your Personal Doctor.** In this section, respondents are asked about their relationship with their personal doctor. They are asked to rate their personal doctor on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating. It also covers topics like the ability of the personal doctor to listen carefully and respectfully, clearly explain things, and be informed about care received from another doctor.

- **Getting Health Care from a Specialist.** This section collects information about respondents' access to care from specialists. Respondents rate the specialist that they see most frequently on a scale from 0 to 10, where 0 is the lowest rating and 10 is the highest rating.

- **Your Health Plan.** This section is designed to measure beneficiaries' satisfaction with their primary health plan. Respondents are asked to rate their health plan on a scale of 0 to 10 where 0 is the lowest rating and 10 is the highest rating. Additionally, respondents are asked questions about any problems they may have encountered with getting necessary care, claims processing, customer service, processing paperwork, and finding necessary information in written materials or from the Internet.

- **Preventive Care.** This section collects information on the use of preventive health care services, including blood pressure readings and flu shots. All women are asked about Pap smears; women that are or have been pregnant within the past 12 months are questioned about prenatal care. Women age 40 and over are asked about mammography. All respondents are asked whether they smoke or use tobacco products. Tobacco users are asked to identify the type of tobacco products they used and how often they received cessation counseling from a health care professional.

- **About You.** This section asks basic background and health status questions. Respondents are asked how they view their general health. They are further asked to report their height, weight, education level, race, and age.

Quarter I Supplements

- **Urgent Health Care.** Questions in this supplement concern urgent health care that was received in the past 6 months. Respondents are asked whether they needed health care urgently, where they received their urgent care, and if they chose an urgent care center, the reason for it. Respondents who used an urgent care center were also asked a series of questions about their reasons for choosing the urgent care center, their rating of the urgent care center, and whether or not they also visited an emergency room for care.

- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.

- **Mental or Emotional Health.** Questions in this supplement concern overall mental or emotional health. Respondents are asked to rate their mental or emotional health. They are also asked questions about any mental or emotional health treatment or counseling they may have received.

Quarter II Supplements

- **Health Care Appointments.** Questions in this supplement ask about various aspects of making appointments at both military treatment facilities (MTFs) and with civilian health care providers. Respondents are asked about their reasons for making, and not making, appointments, as well as the availability of the appointments that were needed.

- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.

- **Mental or Emotional Health.** Questions in this supplement concern overall mental or emotional health. Respondents are asked to rate their mental or emotional health. They are also asked questions about any mental or emotional health treatment or counseling they may have received.

- **Electronic Cigarettes.** Questions in this supplement ask about use of electronic cigarettes, or e-cigarettes. Respondents are asked about frequency of e-cigarette use, whether they use flavored e-cigarettes, and whether they have switched entirely from using regular cigarettes to using e-cigarettes.

HEDIS

- **Health Plan/TRICARE Prime.** These two questions ask whether the respondent is enrolled in TRICARE Prime and the name of the health plan in which he or she is currently enrolled if not enrolled in Prime.

- **Prescription Medication.** Questions in this supplement ask about starting or stopping use of prescription medication, and reasons to take or not to take medication.

- **Illness Prevention.** This question asks the respondent whether their health provider discusses ways to prevent illness.

- **Mental or Emotional Health.** This question asks the respondent to rate his or her overall mental or emotional health.

- **Flu Shot.** This question asks if the respondent had a flu shot after July 1, 2016.

- **Aspirin, Heart Attack, and Other Conditions.** These questions ask about aspirin use, and whether the respondent has or has been told that they have certain conditions, including high blood pressure and heart attack.

- **Help Completing Survey.** These two questions ask if the respondent had any type of help completing the survey and if so, what type of help.

- **Visits to Doctor's Office/Clinic.** These questions ask about access to care at a doctor's office or clinic after regular hours and on evenings, weekends, and holidays.

Quarter III Supplements

- **Personal Doctor.** Questions in this supplement ask about the respondent's personal doctor. Respondents are asked whether they had the same personal doctor prior to joining their current health plan and whether they were happy with their personal doctor once they joined the health plan, the availability of their doctor, and their satisfaction with their health care on their last visit.

- **Mental or Emotional Health.** Questions in this supplement concern overall mental or emotional health. Respondents are asked to rate their mental or emotional health. They are also asked questions about any mental or emotional health treatment or counseling they may have received.

- **Electronic Cigarettes.** The question in this supplement asks about the frequency of use of electronic cigarettes, or e-cigarettes.

- **Poor Physical and Mental Health.** Questions in this supplement ask how many days the respondent was in poor physical and mental health, and how many days that poor health limited the respondent's regular activities.

- **Medical Conditions.** Questions in this supplement ask whether the respondent has ever been told they have one or more serious medical conditions, including heart attack, stroke, cancer, and depression.

- **Depression Scale.** The four questions in this supplement asses the respndent's level of depression.

Sample Design Overview

The sample of beneficiaries for the HCSDB was drawn from an extract file of the DEERS database of military health system (MHS) beneficiaries with a specific reference date. The DEERS extract file includes all eligible MHS beneficiaries as follows:

- Everyone in the Uniformed Services and on Active Duty (Army, Air Force, Navy, Marine Corps, Coast Guard, the Commissioned Corps of the Public Health Service, National Oceanic and Atmospheric Administration, Guard/Reserve personnel who are activated for a period in excess of 30 days), and other special categories of people who qualify for benefits

- Those who retired from military careers
- Immediate family members of people in the previous two categories
- Surviving family members of people from the first two categories.

A stratified sample design was used to select DoD health care beneficiaries for the 2017 Adult HCSDB. Specific information on the sample design appears in "Health Care Survey of DoD Beneficiaries: 2017 Adult Sampling Report", Mathematica Policy Research, Washington, D.C.

For the HEDIS survey, the sample of beneficiaries was drawn from the same DEERs extract file as the Q2 HCSDB survey, but beneficiaries were selected to be non-overlapping with any HCSDB quarters. We sampled 1,200 Prime enrollees younger than 65 from each of the largest 50 facilities (when determining facility size, enrollees to child facilities within 40 miles of a parent facility were counted as enrolled at the parent facility). The sample was stratified by facility, primary care manager (military or civilian), and beneficiary type (active duty, dependent of active duty, or retiree).

We examined response rates to identify patterns across different domains or characteristics. While analysts prefer weighted rates that reflect the estimated proportion of respondents among all beneficiaries, operational staff is often interested in getting unweighted measures. All tables include unweighted and weighted values. In the following, we focus on discussing unweighted response rates for domains of interest.

Table 1.1 below provides data regarding response rates for the 2017 Adult HCSDB for the third quarter, quarters I-II with the additional "trickle"[1] responses, the HEDIS survey and the combined dataset by beneficiary groups, and by enrollment status.

- Overall: The overall unweighted response rate for the combined of 2017 Adult HCSDB was about 12.3 percent, up from 9.6 percent in 2016.
- Beneficiary group and enrollment status: Response rates across beneficiary groups and enrollment status are shown below. We achieved our highest response rate from retirees over 64 years and our lowest response rate from Active Duty family members.

[1] "Trickle" responses are surveys that are returned after the close of field for the quarter.

Table 1.1

Response Rates Overall and by Enrollee Beneficiary Group: Quarters 1-3, 2017 and HEDIS

Category	Q1 2017 Unweighted Percent	Q1 2017 Weighted Percent	Q2 2017 Unweighted Percent	Q2 2017 Weighted Percent	Q3 2017 Unweighted Percent	Q3 2017 Weighted Percent	HEDIS Unweighted Percent	HEDIS Weighted Percent	Combined Unweighted Percent	Combined Weighted Percent
Overall	9.2	13.5	12.5	24.4	11.7	23.0	18.1	16.6	12.3	20.0
Active Duty	11.9	9.8	14.7	12.5	14.5	11.8	15.0	13.1	14.0	11.6
Active Duty family, Prime, civilian PCM	5.0	4.9	6.7	6.6	6.1	5.9	7.0	7.5	6.1	5.9
Active Duty family, Prime, military PCM	5.3	5.5	6.4	6.4	5.5	5.5	8.4	7.9	6.1	6.1
Active Duty family, non-enrollee	2.6	2.6	5.1	5.2	4.7	5.2	.	.	4.1	4.3
Retired,<65, civilian PCM	17.4	17.3	21.7	21.4	18.2	18.0	25.7	24.4	22.0	19.5
Retired,<65, military PCM	16.3	16.9	19.1	20.3	18.3	18.6	24.8	24.4	20.0	19.7
Retired,<65, non-enrollee	8.5	9.3	16.3	19.5	14.0	16.6	.	.	13.0	15.1
Retired,65+, enrollee	22.4	22.7	47.1	47.3	50.6	50.6	.	.	39.2	39.4
Retired,65+, non-enrollee	20.3	20.2	46.1	45.9	44.6	44.5	.	.	37.1	37.0
TRICARE Reserve Select	5.8	5.8	10.4	10.4	10.0	10.0	.	.	8.7	8.8

Appendix G (Response Rate Tables) contains tables showing unweighted and weighted response rates for all three quarters and HEDIS and the combined annual dataset. We summarize results about unweighted response rates for selected domains as follows:

- Regions: Combined response rates across regions range from 9.8 percent for Overseas to 13.0 percent for North (Table G.9).
- Sex: Combined response rate for women is 10.4 percent as compared to 14.7 percent for men. (Table G.3).
- OCONUS: Combined response rate for Latin America is 9.4 percent as compared to 10.8 percent for Europe. (Table G.2).
- Catchment areas: Combined response rates across catchment areas that were represented in all quarters range from 5.9 percent for Darnall ACH-Ft. Hood to 38.7 percent for Walter Reed AMC-Washington DC. (Table G.6).
- Beneficiary groups by sex: Women respond at a higher rate than men for both Active Duty and Active Duty family members, 17.2 percent versus 13.2 percent and 5.8 percent versus 3.5 percent, respectively. The opposite pattern emerges for retirees, survivors and family members 65 and older, 32.2 percent for women versus 43.2 percent for men. The response rates for retirees less than 65 are 19.6 for men vs 17.3 for women. (Table G.11).

- Beneficiary group by service affiliation (Army, Navy, Air Force, Marine Corps, Coast Guard, Other/Unknown): Among service affiliations, the smallest combined response rate comes from dependents of Active Duty in the Marine Corps with 4.7 percent and the largest from Retirees, Dependents of Retirees, and Survivors age 65 and over with other/unknown service affiliation with 68.0 percent. (Table G.12).

Other Documents on the 2017 HCSDB

This document is intended for programmers and analysts using the annual 2017 Adult HCSDB data. The following is a list of other documents that may be requested from the Defense Health Agency Office:

- Health Care Survey of DoD Beneficiaries: 2017 Adult Sampling Report
- 2017 Health Care Survey of DoD Beneficiaries: Adult Technical Manual
- 2017 Health Care Survey of DoD Beneficiaries: TRICARE Annual Report

Chapter 2

Survey of Adults

This chapter presents information on the survey administration cycle for the annual 2017 Adult Health Care Survey of DoD Beneficiaries (HCSDB), with specific details on the survey mailing cycle and the number of surveys returned.

A. SURVEY OPERATIONS ACTIVITIES

The Health Care Survey of DoD Beneficiaries (HCSDB) converted from a mail survey with Internet option in previous years to an all-internet survey in FY2014. Starting in Quarter III of FY2015, a sub-sample of beneficiaries – excluding Active Duty, Guard/Reserve, and some Inactive Guard/Reserve with e-mail addresses – received a paper questionnaire along with the reminder letter in addition to the mail version of the invitation letter. Operational support for the HCSDB in 2017 involved two mailings to all beneficiaries and nine emailings to Active Duty members in all three quarters. In Quarter I, the two mailings to all beneficiaries were on October 12, 2016 and December 5, 2016 and the nine emailings to Active Duty members were from October 21, 2016 to January 10, 2017. In Quarter II, the two mailings to all beneficiaries were on January 9, 2017 and February 15, 2017, and the nine emailings to Active Duty members were from January 17, 2017 to March 21, 2017. In Quarter III, the two mailings to all beneficiaries were on March 1, 2017 and May 15, 2017, and the nine emailings to Active Duty members were between March 8, 2017 and May 9, 2017. In the HEDIS survey, there were three mailings to continental US (CONUS) beneficiaries between February 6, 2017 and April 4, 2017.

The mailings for the HCSDB include:

1. Invitation letter with instructions on how to access the Internet survey.
2. Reminder letter with instructions on how to access the Internet survey.
3. A paper questionnaire.

The mailings for the HEDIS survey include:

1. Invitation letter with paper questionnaire and instructions on how to access the Internet survey.
2. Reminder letter with business reply envelope (BRE) and instructions on how to access the Internet survey.
3. A paper questionnaire.

All beneficiaries received a mail version of the invitation letter. Approximately halfway through each quarterly field period, a sample of non-respondents was drawn from those without an e-mail address, and those individuals were mailed a paper questionnaire with their reminder letter. In other words, the paper surveys were intended for beneficiaries other than Active Duty sponsors, Guard/Reserve sponsors, and some Inactive Guard/Reserve sponsors. Those service members with e-mail addresses were reminded through e-mail nine times. In Quarter III, 60,271 non-respondents were sampled, and the field period was 12 weeks.

The invitation letter includes instructions on how to do the survey via the Internet. The reminder letter encourages the beneficiary to complete the survey and provides the respondent with their Internet password. Furthermore, Mathematica emailed the Active Duty members nine times in each quarter of 2017. Each email included the service members' password for the survey.

B. SAMPLE

A change in the sample file to increase response rate was initiated in Quarter I, 2014. Up to Quarter I, 2009, the Adult HCSDB was conducted quarterly on a sample of 50,000 beneficiaries, and starting in Quarter II, 2009, the sample size was increased to 51,000. In Quarter I, 2014 the sample size was again increased, this time to approximately 100,000 records.

The Quarter I, 2017 sample contained 100,000 records. In Quarter I, the HCSDB invitation letter was mailed/emailed out to 99,545 respondents. The remaining 455 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The Quarter II, 2017 sample contained 100,532 records. In Quarter II, the HCSDB invitation letter was mailed/emailed out to 100,145 respondents. The remaining 387 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The Quarter III, 2017 sample contained 100,430 records. In Quarter III, the HCSDB invitation letter was mailed/emailed out to 100,014 respondents. The remaining 416 records did not include either the respondents' names or addresses (or in the case of Active Duty, the email or mailing address) and so were not able to be mailed/emailed. The HEDIS sample contained 60,183 records, and the invitation letter was mailed to 60,029 respondents. The remaining 154 records did not include the respondents' names or mailing addresses and so were not able to be mailed.

C. SURVEY PROCESSING

Ipsos applies a Bar Code, Control Number (MIQ) and Password to each beneficiary upon receipt of the sample. This system ensures that all data collected are aggregated and available throughout the survey lifecycle.

Each of the identifying labels for HCSDB is detailed below:

Barcode
Digit 1 - Quarter Marker (1-4)
Digit 2 - Wave Marker (1-4)
Digit 3 - Study Marker (1=sample, 2=supplemental, 3=child)
Digits 4-8 - Sequential ID#

Control Number (MIQ) - 10-digit unique identifier
Digits 1-9 – Sequential ID #
Digit 10 – Check Digit

Each of the identifying labels for HEDIS is detailed below:

Barcode
Digits 1-3 – Study Marker (105=HEDIS)
Digits 4-10 – Sequential ID #
Digits 11-14 - Wave Marker (7501=invite and first reminder, 7502=second reminder)
Digit 15 – Check Digit

Control Number (MIQ) - 10-digit unique identifier
Digits 1-3 – Study Marker (105=HEDIS)
Digits 4-10 – Sequential ID #

Both HCSDB and HEDIS surveys included a password as described below:

Password

Non-sequential 7-digit password (for online response access). To ensure that the password is unique across all samples and across all DoD studies, the first digit is assigned to a specific quarter and study.

D. ADDRESSES

The HCSDB is designed so that beneficiaries may receive up to three mailings. Ipsos may collect up to seven address changes for each beneficiary in order to maximize the receipt rate for mailing. Addresses from Center for Health Care Strategies, Inc (CHCS) were used starting in Quarter I, 2008.

The first available address in the following order was used for each mailing.

Respondent Updated
United States Postal Service (USPS) Updated
National Change of Address (NCOA)
CHCS
Residential
Sponsor
Unit

The origin of the addresses is as follows:

- NCOA Address

  Upon receipt of the initial sample and prior to the pre-notification mailing, Ipsos selects the best available address for each beneficiary and sends it to an NCOA vendor for updating and hygiene services. The updated address returned by the vendor is marked as the NCOA address. The current definition of "best address" requires Ipsos to compare the date on the Residential address to the date on the CHCS address. The address that has the more current date was sent off for NCOA processing. If the dates are the same or if one/both are missing dates, then the hierarchy of CHCS then Residential prevails.

- Respondent Updates

  Respondents were able to report address and status changes via regular mail, telephone, fax, and email. Address changes submitted by respondent were considered priority over any other address type.

- Address Correction via USPS

  The USPS provided address corrections on returned mail if available.

- Sample Refreshes

  Starting in Quarter I, 2009, Ipsos only used the deceased and nomatch information from the sample refreshes sent by Altarum, and did not use any refreshed addresses in order to maintain the integrity of the NCOA address. Starting in Quarter IV, 2011, the only Active Duty respondents who were mailed surveys were those who did not have a valid/known email address.

Tables 2.1.1-2.1.4 give the address breakdown for each mailing by beneficiary category.

Table 2.1.1
Frequency of Address by Beneficiary Category – Total Sample – Quarter I, 2017

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	**22677**	**36162**	**3505**	**5539**	**1281**	**1580**	**13025**	**14049**	**1412**	**315**	**99545**
NCOA Updated CHCS	546 0.55%	643 0.65%	47 0.05%	27 0.03%	10 0.01%	4 0.00%	89 0.09%	97 0.10%	10 0.01%	2 0.00%	1475 1.48%
Original CHCS	9901 9.95%	9337 9.38%	822 0.83%	441 0.44%	55 0.06%	15 0.02%	3290 3.31%	3146 3.16%	189 0.19%	49 0.05%	27245 27.37%
NCOA Updated Residence	780 0.78%	2988 3.00%	147 0.15%	412 0.41%	95 0.10%	132 0.13%	365 0.37%	536 0.54%	80 0.08%	37 0.04%	5572 5.60%
Original Residence	11269 11.32%	23121 23.23%	2374 2.38%	4644 4.67%	1117 1.12%	1426 1.43%	9281 9.32%	10228 10.27%	1125 1.13%	223 0.22%	64808 65.10%
NCOA Updated Sponsor	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
Original Sponsor	0 0.00%	72 0.07%	0 0.00%	15 0.02%	0 0.00%	3 0.00%	0 0.00%	42 0.04%	8 0.01%	2 0.00%	142 0.14%
Original Unit	181 0.18%	0 0.00%	115 0.12%	0 0.00%	4 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	302 0.30%

Table 2.1.1 (continued)

Note: The survey reminder letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	**20399**	**35009**	**3178**	**5370**	**1214**	**1546**	**11779**	**13371**	**1334**	**278**	**93478**
Respondent/USPS Update	334 0.36%	738 0.79%	45 0.05%	79 0.08%	14 0.01%	23 0.02%	82 0.09%	83 0.09%	9 0.01%	0 0.00%	1407 1.51%
NCOA Updated CHCS	481 0.51%	604 0.65%	43 0.05%	24 0.03%	10 0.01%	2 0.00%	81 0.09%	95 0.10%	9 0.01%	2 0.00%	1351 1.45%
Altarum Updated CHCS	472 0.50%	423 0.45%	35 0.04%	37 0.04%	19 0.02%	10 0.01%	83 0.09%	111 0.12%	12 0.01%	4 0.00%	1206 1.29%
Original CHCS	8164 8.73%	8651 9.25%	705 0.75%	395 0.42%	47 0.05%	14 0.01%	2887 3.09%	2920 3.12%	177 0.19%	41 0.04%	24001 25.68%
NCOA Updated Residence	702 0.75%	2826 3.02%	136 0.15%	395 0.42%	86 0.09%	128 0.14%	330 0.35%	510 0.55%	74 0.08%	30 0.03%	5217 5.58%
Altarum Updated Residence	307 0.33%	228 0.24%	26 0.03%	29 0.03%	6 0.01%	9 0.01%	55 0.06%	111 0.12%	19 0.02%	6 0.01%	796 0.85%
Original Residence	9232 9.88%	21063 22.53%	2034 2.18%	4333 4.64%	1019 1.09%	1342 1.44%	8261 8.84%	9337 9.99%	1004 1.07%	188 0.20%	57813 61.85%
NCOA Updated Sponsor	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
Altarum Updated Sponsor	2 0.00%	420 0.45%	1 0.00%	67 0.07%	0 0.00%	15 0.02%	0 0.00%	166 0.18%	23 0.02%	4 0.00%	698 0.75%
Original Sponsor	0 0.00%	55 0.06%	0 0.00%	11 0.01%	0 0.00%	3 0.00%	0 0.00%	38 0.04%	7 0.01%	1 0.00%	115 0.12%
Altarum Updated Unit	582 0.62%	0 0.00%	86 0.09%	0 0.00%	11 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	680 0.73%
Original Unit	123 0.13%	0 0.00%	67 0.07%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	193 0.21%

Table 2.1.2
Frequency of Address by Beneficiary Category – Total Sample – Quarter II, 2017

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	**23292**	**36073**	**3263**	**5021**	**1411**	**1739**	**13264**	**14476**	**1376**	**230**	**100145**
NCOA Updated CHCS	492 0.49%	460 0.46%	50 0.05%	11 0.01%	3 0.00%	4 0.00%	68 0.07%	66 0.07%	10 0.01%	7 0.01%	1171 1.17%
Original CHCS	10865 10.85%	9411 9.40%	883 0.88%	468 0.47%	62 0.06%	18 0.02%	3390 3.39%	3253 3.25%	201 0.20%	28 0.03%	28579 28.54%
NCOA Updated Residence	546 0.55%	2305 2.30%	120 0.12%	269 0.27%	77 0.08%	125 0.12%	351 0.35%	582 0.58%	89 0.09%	19 0.02%	4483 4.48%
Original Residence	11160 11.14%	23812 23.78%	2124 2.12%	4261 4.25%	1267 1.27%	1591 1.59%	9455 9.44%	10546 10.53%	1070 1.07%	176 0.18%	65462 65.37%
NCOA Updated Sponsor	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	2 0.00%
Original Sponsor	0 0.00%	84 0.08%	0 0.00%	12 0.01%	0 0.00%	1 0.00%	0 0.00%	28 0.03%	6 0.01%	0 0.00%	131 0.13%
Original Unit	229 0.23%	0 0.00%	86 0.09%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	317 0.32%

Table 2.1.2 (continued)

Note: The survey reminder letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard/ Reserve (GRD)	Dependent of Guard/ Reserve (DGR)	Inactive Guard/ Reserve (IGR)	Dependent of Inactive Guard/ Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	**21002**	**34705**	**2873**	**4841**	**1317**	**1658**	**11579**	**13412**	**1260**	**197**	**92844**
Respondent/USPS Update	343 0.37%	808 0.87%	39 0.04%	56 0.06%	24 0.03%	20 0.02%	89 0.10%	85 0.09%	9 0.01%	4 0.00%	1477 1.59%
NCOA Updated CHCS	428 0.46%	394 0.42%	41 0.04%	10 0.01%	2 0.00%	4 0.00%	59 0.06%	57 0.06%	10 0.01%	6 0.01%	1011 1.09%
Altarum Updated CHCS	448 0.48%	495 0.53%	42 0.05%	33 0.04%	20 0.02%	8 0.01%	90 0.10%	133 0.14%	12 0.01%	6 0.01%	1287 1.39%
Original CHCS	9008 9.70%	8668 9.34%	729 0.79%	437 0.47%	49 0.05%	13 0.01%	2879 3.10%	2960 3.19%	180 0.19%	20 0.02%	24943 26.87%
NCOA Updated Residence	477 0.51%	2103 2.27%	107 0.12%	246 0.26%	69 0.07%	117 0.13%	310 0.33%	511 0.55%	72 0.08%	18 0.02%	4030 4.34%
Altarum Updated Residence	393 0.42%	314 0.34%	33 0.04%	41 0.04%	10 0.01%	18 0.02%	113 0.12%	187 0.20%	26 0.03%	7 0.01%	1142 1.23%
Original Residence	9157 9.86%	21363 23.01%	1777 1.91%	3954 4.26%	1129 1.22%	1455 1.57%	8039 8.66%	9266 9.98%	917 0.99%	132 0.14%	57189 61.60%
NCOA Updated Sponsor	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
Altarum Updated Sponsor	1 0.00%	518 0.56%	0 0.00%	57 0.06%	0 0.00%	22 0.02%	0 0.00%	188 0.20%	31 0.03%	2 0.00%	819 0.88%
Original Sponsor	0 0.00%	42 0.05%	0 0.00%	7 0.01%	0 0.00%	1 0.00%	0 0.00%	24 0.03%	3 0.00%	0 0.00%	77 0.08%
Altarum Updated Unit	678 0.73%	0 0.00%	93 0.10%	0 0.00%	14 0.02%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	787 0.85%
Original Unit	69 0.07%	0 0.00%	12 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	81 0.09%

Table 2.1.3
Frequency of Address by Beneficiary Category – Total Sample – Quarter III, 2017

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	**23233**	**36239**	**2990**	**5121**	**1385**	**1794**	**13274**	**14339**	**1427**	**212**	**100014**
NCOA Updated CHCS	528 0.53%	522 0.52%	49 0.05%	27 0.03%	5 0.00%	2 0.00%	71 0.07%	87 0.09%	8 0.01%	2 0.00%	1301 1.30%
Original CHCS	11452 11.45%	10451 10.45%	870 0.87%	524 0.52%	85 0.08%	15 0.01%	3665 3.66%	3650 3.65%	211 0.21%	24 0.02%	30947 30.94%
NCOA Updated Residence	545 0.54%	2339 2.34%	87 0.09%	262 0.26%	67 0.07%	141 0.14%	350 0.35%	489 0.49%	99 0.10%	17 0.02%	4396 4.40%
Original Residence	10417 10.42%	22852 22.85%	1906 1.91%	4299 4.30%	1225 1.22%	1632 1.63%	9188 9.19%	10084 10.08%	1102 1.10%	168 0.17%	62873 62.86%
NCOA Updated Sponsor	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
Original Sponsor	0 0.00%	75 0.07%	0 0.00%	8 0.01%	0 0.00%	4 0.00%	0 0.00%	29 0.03%	7 0.01%	0 0.00%	123 0.12%
Original Unit	291 0.29%	0 0.00%	78 0.08%	0 0.00%	3 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	373 0.37%

Table 2.1.3 (continued)

Note: The survey reminder letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	**20670**	**34847**	**2643**	**4938**	**1278**	**1729**	**11677**	**13342**	**1300**	**189**	**92613**
Respondent/USPS Update	399 0.43%	850 0.92%	34 0.04%	67 0.07%	19 0.02%	29 0.03%	86 0.09%	72 0.08%	10 0.01%	6 0.01%	1572 1.70%
Default CHCS	780 0.84%	670 0.72%	63 0.07%	50 0.05%	34 0.04%	13 0.01%	145 0.16%	204 0.22%	17 0.02%	9 0.01%	1985 2.14%
Original CHCS Address	8912 9.62%	9498 10.26%	676 0.73%	480 0.52%	69 0.07%	13 0.01%	3079 3.32%	3286 3.55%	187 0.20%	18 0.02%	26218 28.31%
Default Residence	1492 1.61%	3068 3.31%	174 0.19%	339 0.37%	85 0.09%	146 0.16%	562 0.61%	844 0.91%	138 0.15%	18 0.02%	6866 7.41%
Original Residence	8082 8.73%	20016 21.61%	1574 1.70%	3934 4.25%	1062 1.15%	1497 1.62%	7805 8.43%	8632 9.32%	891 0.96%	131 0.14%	53624 57.90%
Default Sponsor	0 0.00%	745 0.80%	0 0.00%	68 0.07%	0 0.00%	31 0.03%	0 0.00%	304 0.33%	57 0.06%	2 0.00%	1207 1.30%
Default Unit	1005 1.09%	0 0.00%	122 0.13%	0 0.00%	9 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	5 0.01%	1141 1.23%

Table 2.1.4
Frequency of Address by Beneficiary Category – Total Sample – HEDIS 2017

Note: The survey invitation letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
SURVEY INVITATION LETTER	**20970**	**10691**	**1389**	**783**	**57**	**37**	**12243**	**13145**	**611**	**103**	**60029**
NCOA Updated CHCS	554 0.92%	228 0.38%	33 0.05%	8 0.01%	1 0.00%	0 0.00%	80 0.13%	116 0.19%	5 0.01%	4 0.01%	1029 1.71%
Original CHCS	11030 18.37%	3894 6.49%	636 1.06%	177 0.29%	13 0.02%	8 0.01%	4445 7.40%	4334 7.22%	250 0.42%	29 0.05%	24816 41.34%
NCOA Updated Residence	609 1.01%	554 0.92%	39 0.06%	37 0.06%	2 0.00%	3 0.00%	278 0.46%	398 0.66%	28 0.05%	4 0.01%	1952 3.25%
Original Residence	8768 14.61%	6015 10.02%	681 1.13%	561 0.93%	41 0.07%	26 0.04%	7440 12.39%	8297 13.82%	328 0.55%	66 0.11%	32223 53.68%
Original Unit	9 0.01%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	9 0.01%

Table 2.1.4 (continued)

Note: The survey reminder letters were mailed to all beneficiaries.

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
REMINDER LETTER	**18874**	**9968**	**1160**	**723**	**56**	**35**	**9774**	**11260**	**482**	**87**	**52419**
Respondent/USPS Update	434 0.83%	294 0.56%	22 0.04%	12 0.02%	1 0.00%	0 0.00%	79 0.15%	95 0.18%	7 0.01%	0 0.00%	944 1.80%
Default CHCS	576 1.10%	119 0.23%	12 0.02%	5 0.01%	1 0.00%	1 0.00%	36 0.07%	78 0.15%	2 0.00%	2 0.00%	832 1.59%
Original CHCS Address	8706 16.61%	3423 6.53%	487 0.93%	149 0.28%	11 0.02%	7 0.01%	3424 6.53%	3511 6.70%	193 0.37%	25 0.05%	19936 38.03%
Default Residence	1397 2.67%	762 1.45%	76 0.14%	44 0.08%	3 0.01%	3 0.01%	365 0.70%	522 1.00%	28 0.05%	8 0.02%	3208 6.12%
Original Residence	6982 13.32%	5221 9.96%	542 1.03%	510 0.97%	40 0.08%	24 0.05%	5870 11.20%	6985 13.33%	251 0.48%	52 0.10%	26477 50.51%
Default Sponsor	4 0.01%	148 0.28%	2 0.00%	3 0.01%	0 0.00%	0 0.00%	0 0.00%	69 0.13%	1 0.00%	0 0.00%	227 0.43%
Default Unit	775 1.48%	1 0.00%	19 0.04%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	795 1.52%

E. SURVEY ADMINISTRATION TIMELINE

Quarter I

Event	Date
File Receipt	23 September
NCOA Update	28 September
Invitation letter	12 October
Email 1 reminder to AD	21 October
Altarum-DEERS Update	14 November
Email 2 reminder to AD	1 November
Email 3 reminder to AD	9 November
Email 4 reminder to AD	16 November
Reminder letter	5 December
Email 5 reminder to AD	29 November
Email 6 reminder to AD	7 December
Email 7 reminder to AD	20 December
Email 8 reminder to AD	3 January
Email 9 reminder to AD	10 January
Close of Field	31 January
File to MPR	14 February

Quarter II

Event	Date
File Receipt	19 December
NCOA Update	21 December
Invitation letter	9 January
Email 1 reminder to AD	17 January
Altarum-DEERS Update	1 February
Email 2 reminder to AD	24 January
Email 3 reminder to AD	31 January
Email 4 reminder to AD	7 February
Reminder letter	15 February
Email 5 reminder to AD	14 February
Email 6 reminder to AD	28 February
Email 7 reminder to AD	7 March
Email 8 reminder to AD	14 March
Email 9 reminder to AD	21 March
Close of Field	31 March
File to MPR	14 April

Quarter III

Event	Date
File Receipt	17 February

Event	Date
NCOA Update	17 February
Invitation letter	1 March
Email 1 reminder to AD	8 March
Altarum-DEERS Update	24 March
Email 2 reminder to AD	21 March
Email 3 reminder to AD	28 March
Email 4 reminder to AD	4 April
Reminder letter	12 April
Email 5 reminder to AD	11 April
Email 6 reminder to AD	18 April
Email 7 reminder to AD	25 April
Email 8 reminder to AD	2 May
Email 9 reminder to AD	9 May
Close of Field	15 May
File to MPR	24 May

HEDIS

Event	Date
File Receipt	17 January
NCOA Update	20 January
Invitation letter	6 February
Altarum-DEERS Update	15 February
Reminder letter w/BRE	21 February
Second Reminder letter	13 March
Close of Field	24 April
File to MPR	8 May

F. DISPOSITION CODES

Ipsos assigns disposition codes to each sample member as the information is received and questionnaire is returned. These codes are outlined below.

- FLAG_FIN=1
  Returned survey – survey was completed and returned.

- FLAG_FIN=2
  Returned ineligible – survey was returned with at least one question marked and information that the beneficiary was ineligible. The information indicating ineligibility may have come by mail, phone, fax, or the survey itself.

- FLAG_FIN=3
  Returned blank – temporarily ill or incapacitated. Survey was returned blank along with information that the beneficiary was temporarily ill or incapacitated. These sample members were eligible.

- FLAG_FIN=4
  Returned blank – deceased. Survey was returned blank along with information that the beneficiary was deceased. These sample members were ineligible.

- FLAG_FIN=5
  Returned blank – incarcerated or permanently incapacitated. Survey was returned blank along with information that the beneficiary was incarcerated or permanently hospitalized. These sample members were ineligible.

- FLAG_FIN=6
  Returned blank – left military or divorced after date of initial sample pull, retired. Survey was returned blank along with information that the beneficiary left the military after initial sample pull, divorced after initial sample pull, or retired. These sample members were eligible.

- FLAG_FIN=7
  Returned blank – not eligible on date of initial sample pull. Survey was returned blank along with information that the beneficiary was not eligible for Military Health System Plan on initial sample pull. These sample members were ineligible.

- FLAG_FIN=8
  Returned blank – other eligible. Survey was returned blank along with a reason given by the sample member. These sample members were eligible.

- FLAG_FIN=9
  Returned blank – no reason. Survey was returned blank without an explanation. These sample members were eligible.

- FLAG_FIN=10
  No return – temporarily ill or incapacitated. Survey was not returned and beneficiary was temporarily ill or incapacitated. These sample members were eligible.

- FLAG_FIN=11
  No return – active refuser. Survey was not returned and beneficiary refused to take part in the survey. These sample members were eligible.

- FLAG_FIN=12
  No return – deceased. Survey was not returned and beneficiary deceased. These sample members were ineligible.

- FLAG_FIN=13
  No return – incarcerated or permanently incapacitated. Survey was not returned, beneficiary was incarcerated or permanently hospitalized. These sample members were ineligible.

- FLAG_FIN=14
  No return – left military or divorced after date of initial sample pull, retired. Survey was not returned, beneficiary left service after initial sample pull, divorced after initial sample pull, or retired. These sample members were eligible.

- FLAG_FIN=15
  No return – not eligible on date of initial sample pull. Survey was not returned, beneficiary was not eligible for Military Health System Plan on initial sample pull. These sample members were ineligible.

  Example: Beneficiary turned 21 and is no longer covered under parents' plan.

- FLAG_FIN=16
  No return – other eligible. Survey was not returned, beneficiary gave other reason for not completing the survey. These sample members were eligible.

Examples: Beneficiary claims they have not used benefits in past 12 months.
Beneficiary is away at college, on a religious mission, or lives overseas.
Received information that beneficiary chosen for survey does not speak English well enough to participate.

- FLAG_FIN=17
  No return – no reason. Survey was not returned, beneficiary gave no reason. These sample members had unknown eligibility.

- FLAG_FIN=18
  Postal Non Deliverable (PND) – no address remaining. All addresses were attempted, mailing was returned PND. These sample members had unknown eligibility.

- FLAG_FIN=19
  PND – address remaining at the close of field. At the close of field, the last address used was found invalid, next available was not attempted. These sample members had unknown eligibility.

- FLAG_FIN=20
  Original Non-Locatable – no address at start of mailing. Substantially incomplete or blank address field before the survey was administered, no mailings attempted. These sample members had unknown eligibility.

- FLAG_FIN=21
  Beneficiary provides written documentation declining to participate but doesn't specify a reason. These sample members were eligible.

- FLAG_FIN=22
  Beneficiary indicates they are hospitalized but without providing any way to determine whether incapacity is temporary or permanent. Therefore, eligibility determination can not be made. These sample members had unknown eligibility.

- FLAG_FIN=23
  Returned blank – deployed. Survey was returned blank along with information that the beneficiary was deployed. These sample members were eligible.

- FLAG_FIN=24
  No return – deployed. Survey was not returned, beneficiary was deployed. These sample members were eligible.

- FLAG_FIN=25
  Deceased. Beneficiary coded as deceased due to refresh sample sent by Altarum. These sample members were ineligible.

- FLAG_FIN=26
  No match. Not eligible indicated by Altarum-DEERS update. Beneficiary coded as no longer being eligible for TRICARE coverage due to sample refresh.

Tables 2.2.1-2.2.4 show frequencies of these disposition codes by beneficiary category.

Table 2.2.1

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter I, 2017

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	**2900**	**1660**	**471**	**233**	**94**	**51**	**2390**	**1568**	**145**	**12**	**9524**
Completed (1)	2900 2.90%	1660 1.66%	471 0.47%	233 0.23%	94 0.09%	51 0.05%	2390 2.39%	1568 1.57%	145 0.14%	12 0.01%	9524 9.52%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	**16985**	**32830**	**2725**	**5093**	**1123**	**1475**	**10331**	**11900**	**1141**	**243**	**83846**
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Active Refusal (11)	11 0.01%	3 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	7 0.01%	6 0.01%	0 0.00%	0 0.00%	27 0.03%

Table 2.2.1 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	3 0.00%	0 0.00%	4 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	2 0.00%	1 0.00%	0 0.00%	4 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	2 0.00%	1 0.00%	1 0.00%	6 0.01%
Other Eligible (16)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.01%	0 0.00%	0 0.00%	0 0.00%	2 0.00%
No Reason (17)	15711 15.77%	33493 33.63%	1948 1.96%	4757 4.78%	705 0.71%	1218 1.22%	11369 11.41%	13245 13.30%	1128 1.13%	281 0.28%	83855 84.19%
PND	**2493**	**830**	**289**	**67**	**24**	**17**	**273**	**400**	**100**	**38**	**4531**
No Address Remaining (18)	1167 1.17%	590 0.59%	152 0.15%	54 0.05%	12 0.01%	11 0.01%	201 0.20%	165 0.17%	73 0.07%	13 0.01%	2438 2.45%
Address Remains at Close of Field (19)	1200 1.20%	223 0.22%	81 0.08%	11 0.01%	12 0.01%	5 0.01%	65 0.07%	233 0.23%	25 0.03%	8 0.01%	1863 1.87%
No Address at Start of Mailing (20)	126 0.13%	17 0.02%	56 0.06%	2 0.00%	0 0.00%	1 0.00%	7 0.01%	2 0.00%	2 0.00%	17 0.02%	230 0.23%
MISCELLANEOUS	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**
Written Refusal without Reason (21)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.1 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
SAMPLE REFRESH	**103**	**142**	**18**	**15**	**6**	**1**	**14**	**11**	**3**	**53**	**366**
Deceased Indicated by Altarum-DEERS Update (25)	1 0.00%	2 0.00%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	7 0.01%	8 0.01%	1 0.00%	0 0.00%	21 0.02%
Not Eligible Indicated by Altarum-DEERS Update (26)	102 0.10%	140 0.14%	18 0.02%	13 0.01%	6 0.01%	1 0.00%	7 0.01%	3 0.00%	2 0.00%	53 0.05%	345 0.34%
TOTALS	**22883**	**36250**	**3605**	**5555**	**1289**	**1581**	**13044**	**14055**	**1414**	**346**	**100022**
YIELD RATE	**12.67%**	**4.58%**	**13.07%**	**4.19%**	**7.29%**	**3.23%**	**18.32%**	**11.16%**	**10.25%**	**3.47%**	**9.52%**

Table 2.2.2

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter II, 2017

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	**3654**	**2186**	**629**	**344**	**161**	**129**	**3247**	**2504**	**281**	**12**	**13147**
Completed (1)	3654 3.63%	2186 2.17%	629 0.63%	344 0.34%	161 0.16%	129 0.13%	3245 3.23%	2502 2.49%	281 0.28%	11 0.01%	13142 13.06%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	2 0.00%	0 0.00%	1 0.00%	5 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	**16946**	**33080**	**2389**	**4603**	**1177**	**1575**	**9780**	**11550**	**1012**	**179**	**82291**
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Active Refusal (11)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	2 0.00%	0 0.00%	0 0.00%	4 0.00%

Table 2.2.2 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	2 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	2 0.00%	1 0.00%	0 0.00%	4 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.01%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.01%	0 0.00%	1 0.00%	0 0.00%	2 0.00%
No Reason (17)	16945 16.84%	33080 32.88%	2389 2.37%	4603 4.58%	1177 1.17%	1575 1.57%	9778 9.72%	11543 11.47%	1010 1.00%	179 0.18%	82279 81.79%
PND	**2783**	**777**	**302**	**79**	**69**	**35**	**261**	**439**	**83**	**14**	**4842**
No Address Remaining (18)	1089 1.08%	472 0.47%	126 0.13%	55 0.05%	33 0.03%	28 0.03%	143 0.14%	146 0.15%	41 0.04%	5 0.00%	2138 2.13%
Address Remains at Close of Field (19)	1547 1.54%	295 0.29%	108 0.11%	18 0.02%	34 0.03%	3 0.00%	112 0.11%	293 0.29%	40 0.04%	9 0.01%	2459 2.44%
No Address at Start of Mailing (20)	147 0.15%	10 0.01%	68 0.07%	6 0.01%	2 0.00%	4 0.00%	6 0.01%	0 0.00%	2 0.00%	0 0.00%	245 0.24%
MISCELLANEOUS	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.2 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
SAMPLE REFRESH	**97**	**118**	**14**	**12**	**8**	**8**	**9**	**8**	**5**	**45**	**324**
Deceased Indicated by Altarum-DEERS Update (25)	0 0.00%	5 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	2 0.00%	5 0.00%	0 0.00%	0 0.00%	13 0.01%
Not Eligible Indicated by Altarum-DEERS Update (26)	97 0.10%	113 0.11%	14 0.01%	12 0.01%	8 0.01%	7 0.01%	7 0.01%	3 0.00%	5 0.00%	45 0.04%	311 0.31%
TOTALS	**23480**	**36161**	**3334**	**5038**	**1415**	**1747**	**13297**	**14501**	**1381**	**250**	**100604**
YIELD RATE	**15.56%**	**6.05%**	**18.87%**	**6.83%**	**11.38%**	**7.38%**	**24.42%**	**17.27%**	**20.35%**	**4.80%**	**13.07%**

Table 2.2.3

Frequency of Disposition by Beneficiary Category – Total Sample – Quarter III, 2017

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	**3555**	**1921**	**534**	**315**	**151**	**124**	**2977**	**2254**	**302**	**12**	**12145**
Completed (1)	3555 3.54%	1921 1.91%	534 0.53%	315 0.31%	151 0.15%	124 0.12%	2977 2.96%	2252 2.24%	301 0.30%	12 0.01%	12142 12.08%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	1 0.00%	0 0.00%	3 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	**17275**	**33458**	**2229**	**4724**	**1161**	**1637**	**10069**	**11734**	**1033**	**175**	**83495**
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Active Refusal (11)	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	3 0.00%	1 0.00%	0 0.00%	7 0.01%

Table 2.2.3 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	1 0.00%	0 0.00%	0 0.00%	2 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	2 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	2 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (17)	17275 17.19%	33457 33.29%	2229 2.22%	4724 4.70%	1161 1.16%	1637 1.63%	10066 10.02%	11726 11.67%	1032 1.03%	175 0.17%	83482 83.08%
PND	**2521**	**824**	**280**	**84**	**69**	**27**	**249**	**363**	**91**	**8**	**4516**
No Address Remaining (18)	1282 1.28%	637 0.63%	148 0.15%	61 0.06%	35 0.03%	21 0.02%	172 0.17%	167 0.17%	56 0.06%	4 0.00%	2583 2.57%
Address Remains at Close of Field (19)	1077 1.07%	178 0.18%	70 0.07%	17 0.02%	29 0.03%	6 0.01%	74 0.07%	196 0.20%	33 0.03%	4 0.00%	1684 1.68%
No Address at Start of Mailing (20)	162 0.16%	9 0.01%	62 0.06%	6 0.01%	5 0.00%	0 0.00%	3 0.00%	0 0.00%	2 0.00%	0 0.00%	249 0.25%
MISCELLANEOUS	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.3 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**1**	**0**	**0**	**2**
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	2 0.00%
SAMPLE REFRESH	**98**	**118**	**16**	**9**	**11**	**10**	**18**	**6**	**7**	**38**	**331**
Deceased Indicated by Altarum-DEERS Update(25)	0 0.00%	5 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	13 0.01%	5 0.00%	2 0.00%	0 0.00%	25 0.02%
Not Eligible Indicated by Altarum-DEERS Update (26)	98 0.10%	113 0.11%	16 0.02%	9 0.01%	11 0.01%	10 0.01%	5 0.00%	1 0.00%	5 0.00%	38 0.04%	306 0.30%
TOTALS	**23449**	**36321**	**3059**	**5132**	**1393**	**1798**	**13313**	**14358**	**1433**	**233**	**100489**
YIELD RATE	**15.16%**	**5.29%**	**17.46%**	**6.14%**	**10.84%**	**6.90%**	**22.36%**	**15.70%**	**21.07%**	**5.15%**	**12.09%**

Table 2.2.4

Frequency of Disposition by Beneficiary Category – Total Sample – HEDIS 2017

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
RETURNED	**3155**	**885**	**394**	**76**	**3**	**5**	**3662**	**2895**	**187**	**11**	**11273**
Completed (1)	3155 5.22%	885 1.46%	394 0.65%	76 0.13%	3 0.00%	5 0.01%	3662 6.06%	2895 4.79%	187 0.31%	11 0.02%	11273 18.66%
Ineligible (2)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Temporarily Ill or Incapacitated (3)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Deceased (4)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Incarcerated or Permanently Incapacitated (5)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Left Military or divorced after initial sample pull, retired (6)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible after initial sample pull (7)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Other Eligible (8)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Reason (9)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
NO RETURN	**15524**	**9328**	**944**	**683**	**52**	**30**	**8556**	**10147**	**417**	**85**	**45766**
Temporarily Ill or Incapacitated (10)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
Active Refusal (11)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	1 0.00%	0 0.00%	0 0.00%	2 0.00%

Table 2.2.4 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
Deceased (12)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	0 0.00%	0 0.00%	3 0.00%
Incarcerated or Permanently Incapacitated (13)	0 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	1 0.00%	0 0.00%	0 0.00%	3 0.00%
Left Military or divorced after survey start, retired (14)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Not Eligible as of survey start (15)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
Other Eligible (16)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%	0 0.00%	0 0.00%	1 0.00%
No Reason (17)	15523 25.69%	9327 15.43%	944 1.56%	683 1.13%	52 0.09%	30 0.05%	8553 14.15%	10141 16.78%	417 0.69%	85 0.14%	45755 75.72%
PND	**2295**	**479**	**58**	**26**	**2**	**2**	**136**	**168**	**10**	**4**	**3180**
No Address Remaining (18)	1205 1.99%	292 0.48%	35 0.06%	14 0.02%	2 0.00%	0 0.00%	91 0.15%	59 0.10%	6 0.01%	3 0.00%	1707 2.82%
Address Remains at Close of Field (19)	1088 1.80%	183 0.30%	22 0.04%	12 0.02%	0 0.00%	2 0.00%	40 0.07%	107 0.18%	4 0.01%	1 0.00%	1459 2.41%
No Address at Start of Mailing (20)	2 0.00%	4 0.01%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	5 0.01%	2 0.00%	0 0.00%	0 0.00%	14 0.02%
MISCELLANEOUS	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Written Refusal without Reason (21)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
Ill or Incapacitated – Unsure whether Temporary or Permanent (22)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%

Table 2.2.4 (continued)

	Active Duty (ACT)	Dependent of Active Duty (DA)	Guard / Reserve (GRD)	Dependent of Guard / Reserve (DGR)	Inactive Guard / Reserve (IGR)	Dependent of Inactive Guard / Reserve (IDG)	Retiree (RET)	Dependent of Retiree (DR)	Survivor (DS)	Other (OTH)	Total
DEPLOYED	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**
Returned Blank (23)	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%
No Return (24)	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	1 0.00%
SAMPLE REFRESH	**124**	**50**	**3**	**1**	**0**	**0**	**6**	**7**	**0**	**17**	**208**
Deceased Indicated by Altarum-DEERS Update(25)	1 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	0 0.00%	6 0.01%	5 0.01%	0 0.00%	0 0.00%	13 0.02%
Not Eligible Indicated by Altarum-DEERS Update (26)	123 0.20%	49 0.08%	3 0.00%	1 0.00%	0 0.00%	0 0.00%	0 0.00%	2 0.00%	0 0.00%	17 0.03%	195 0.32%
TOTALS	**21099**	**10742**	**1399**	**786**	**57**	**37**	**12360**	**13217**	**614**	**117**	**60428**
YIELD RATE	**14.95%**	**8.24%**	**28.16%**	**9.67%**	**5.26%**	**13.51%**	**29.63%**	**21.90%**	**30.46%**	**9.40%**	**18.66%**

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Chapter 3

Description of the Adult HCSDB Database

This chapter presents the procedures for developing the database, and presents the database file layout.

VARIABLE NAMING CONVENTIONS

The conventions used to name variables on the 2017 Adult HCSDB data file are listed below and summarized in Table 3.1. The naming conventions remain constant across all three quarters of the 2017 HCSDB and the HEDIS survey.

- **Survey Variables**. Variable names for core survey questions consist of up to eight alphanumeric characters that start with an alpha character ("H" for Adult survey variables), followed by a year designation (“17”) and ending with three numbers and, if necessary, one alpha character to identify the relevant survey question. Recoded variables have the same names as on the annotated survey. The original variables are suffixed with “_O”; these will not be on the public release file.
- **Supplemental Question Variables.** Each quarter, the questionnaire includes a battery of questions on specific health care topics concerning services offered to MHS beneficiaries. Like the core questions, supplemental questions also include up to eight alphanumeric characters; each variable begins with an “S” to distinguish it as a supplemental question, followed by the year designation (“17”). The variable ends with an alphanumeric character or characters denoting the supplemental topic followed by the question number in the supplemental series as necessary.
- **Self-Reported Data**. Defense Manpower Data Center (DMDC) standard demographic self-reporting variables on the adult survey are prefixed with “SR.” Survey variables with this naming convention include SRRACEA-SRRACEE (race/ethnicity) and SREDA (education).
- **Coding Scheme Flags and Counts.** Coding Scheme flags, variables like N1-N25, reference the notes in the Coding Scheme for the Adult Survey. See Appendix D for the Coding Schemes for Quarters I – III and HEDIS for more information. Coding Scheme counts are sums of missing value responses for each questionnaire; each of these variable names begins with the 4 characters “MISS.”
- **Constructed Independent Variables**. Independent variables are prefixed with an "X." These include original survey variables modified as a result of data cleaning or recoding and newly constructed variables that did not previously exist on the survey file. For example, since the variable PNSEXCD was modified as a result of data cleaning and recoding, it was renamed XSEXA.
- **Constructed Dependent Variables**. Dependent variables are given different prefixes depending on function. Healthy People 2020 variables, for example, are prefixed with an "HP” and all other newly constructed dependent variables are prefixed with a "K."
- **Constructed Restricted Use Variables**. Original DEERS variables that have been recoded to maintain the confidentiality of the respondent are prefixed with “R.”

- **Weighting Variables**. Quarterly weighting variables are prefixed with a "FW" and annual weighting variables are prefixed with a "C."

TABLE 3.1
NAMING CONVENTIONS FOR 2017 HCSDB VARIABLES

1st Character: Survey Type	2nd – 3rd Characters: Survey Year	4th – 6th Characters: Question #	Additional Characters: Additional Information
H= Health Beneficiaries (18 and older, Adult Questionnaire) ---------- S = Supplemental Question	17	001 to 079 ---------- Quarter I 009-011, 014 – Supplemental questions about visits to the respondent's healthcare provider. B01-B04 – Supplemental questions about overall mental or emotional health. Quarter II 009-011, 014 – Supplemental questions about visits to the respondent's healthcare provider. B01-B04 – Supplemental questions about overall mental or emotional health. BF1-BF6 – Supplemental questions about electronic cigarettes Quarter III 009-011, 014 – Supplemental questions about visits to the respondent's healthcare provider. B01-B04 – Supplemental questions about overall mental or emotional health. BF4 – Supplemental question about electronic cigarettes HEDIS 011, 014 – Supplemental questions about visits to the respondent's healthcare provider. B01 – Supplemental question about overall mental or emotional health.	A to V are used to label responses associated with a multiple response question

1st Character: Survey Type	2nd – 3rd Characters: Survey Year	4th – 7th Characters: Question #	Additional Characters: Additional Information
S = Supplemental Question	17	Quarter I BI01-BI20 – Supplemental questions about urgent care use. Quarter II BC01-BC10 – Supplemental questions about appointments at MTFs and with civilian providers. Quarter III BE01 – Supplemental questions about health conditions BG01-BG03 – Supplemental questions about physical and mental health. BJ01-BJ04 – Supplemental questions about depression HEDIS BN01-BN02 – Supplemental questions about TRICARE Prime BO01 – Supplemental question about flu shot BP01 – Supplemental question about illness prevention BK01-BK04 – Supplemental questions about prescription medication BL01-BL05 – Supplemental questions about aspirin use and chronic conditions BM01-BM08 – Supplemental questions about assistance completing the survey and visits to doctor's office/clinics	A to K are used to label responses associated with a multiple response question

1st Characters: Variable Group	Additional Characters: Additional Information
SR=Self-reported demographic data	Descriptive text, e.g., SREDA
N=Coding Scheme notes	Number referring to Note, e.g., N2
X=Constructed independent variable	Descriptive text, e.g., XREGION
HP=Constructed *Healthy People 2020* variable	Descriptive text, e.g., HP_BP (had blood pressure screening in past two years and know the results)
R=Constructed restricted use variables	Descriptive text, e.g., RDAGEQY (Age at time of data collection-capped-grouped those 18 and below, 86 and above)
K=Constructed dependent variables	Descriptive text, e.g., KMILOPQY (total number of outpatient visits to military facility)
FW=Quarterly weighting variables	Descriptive text, e.g., FWRWT for the overall final quarterly weight; Number referring to replicate weights, e.g., FWRWT10
CFW=Combined annual weighting variables	Descriptive text, e.g., CFWT for the overall final annual weight; Number referring to replicate weights, e.g., CFWT10

CLEANING AND EDITING CONVENTIONS

Data quality procedures are found in the Coding Scheme tables. The complete Coding Schemes for Quarters I – III and HEDIS appear in Appendix D. They contain detailed instructions for all editing procedures used to correct data inconsistencies and errors. Editing procedures check for appropriate response values and consistent responses throughout the questionnaire. The steps to insure data quality include the following:

- **Initial Cleaning**. Missing value flags were encoded when Ipsos created the SAS dataset:
  - Skipped items were encoded with SAS missing value code of '.'.
- **Data Cleaning and Recoding of Variables – Implementation of the Coding Scheme.** Skip patterns were checked for consistency, and questions that were skipped legitimately were recoded with the SAS missing value of ".N"; questions that were answered, but should have been skipped, were recoded with a SAS missing value of ".C". When possible, variables were backward coded or forward coded to make all responses consistent within a sequence. Numeric values were checked, and values that were out of range were flagged with the SAS missing value of ".O".
- **Frequency Checks**. Formatted and unformatted frequency tables for all variables in 2017 Adult HCSDB data file appear in Chapter 5 of this document. These frequency tables and other relevant cross tabulations were used to examine the range of values recorded for each data item to determine the type and magnitude of missing values. All value labels have been checked for accuracy.

RECORD SELECTION CRITERIA

Blank returns, nonrespondents, and any respondents found to be ineligible for MHS benefits were removed from the database. In addition, among eligible respondents with a non-blank questionnaire, a questionnaire must be "complete" to be included in the database. If there are multiple questionnaires received from a single respondent, only the most complete questionnaire is retained.

To determine if a questionnaire is "complete", 20 key questions were chosen. These key questions were adapted from the complete questionnaire rule developed by AHRQ for CAHPS surveys. At least 50 percent of these key items (more than nine) must be answered for a questionnaire to be accepted as a complete questionnaire. The key survey variables are: H17003, H17005, H17006, H17009, H17013, H17018, H17019, H17027, H17028, H17031, H17033, H17040, H17043, H17048, H17051, H17052, H17065, H17073, SREDA, and the race indicator variables (SRRACEA-SRRACEE).

Weighting Procedures

The analysis of survey data from complex sample designs, such as the 2017 Adult HCSDB, requires weights to do the following:

- Compensate for variable probabilities of selection
- Adjust for differential response rates
- Improve the precision of the survey-based estimates through post-stratification [for details, see Brick and Kalton (1996) and references cited therein].

Basic sampling weights are equivalent to the reciprocal of the probability of each respondent's selection into the sample. These basic sampling weights are further adjusted for nonresponse within the classes formed based on the percentiles of the propensity scores from the propensity model. Finally, we poststratified the nonresponse adjusted weights to the frame totals to obtain specific domain weighted totals equal to the population totals. Chapter 5 contains the weighted and unweighted frequencies for each variable in Quarters I-III and HEDIS. The combined annual data set presents the cumulative frequency, weighted and unweighted, of all of the survey variables from all three quarters and HEDIS.

The data set documented here combines three quarterly data sets with the HEDIS dataset and includes quarterly and annual weights. The quarterly weights (FWRWT) are based on the probability of being selected in a particular quarter. The annual weights (CFWT) are based on the annual probability of selection. Analysts should use annual weights when calculating cumulative statistics, such as an overall average health care rating. They should use quarterly weights when calculating quarterly statistics. For further details on the 2017 weighting, see "2017 Health Care Survey of DoD Beneficiaries: Technical Manual".

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Chapter
4

Programming Guide

This chapter is designed to help users create tables and variance estimates. Procedures for using SAS, SPSS, and SUDAAN to create estimates are explained. Examples provided in the text are based on the 2017 HCSDB dataset.

HOW TO MAKE A TABLE USING SAS

The 2017 Adult HCSDB dataset is provided in a SAS 9 format. SAS is a computer software system used for data management, summarization, and analysis. A format library for the adult database is included along with the dataset. SAS can be run interactively or non-interactively (in batch mode), and the sample programs presented here can be run using either method. Special instructions are given later in the chapter for working interactively with the SAS Display Manager System in a Windows environment. All SAS programs generate a LOG and a LST file. The LOG file shows how SAS interprets your program and flags SAS syntax errors. The LST file shows the requested output.

File References, Libraries, and Options

SAS recognizes two types of datasets -- permanent and temporary. Permanent datasets, such as the HCSDB, are located through a LIBNAME that references the directory where the data is stored. For example, if the 2017 annual adult dataset is located on a CD-ROM in the subdirectory HCSDB17\FORMA\YEAR2017, your LIBNAME statement must look like this:

LIBNAME INFORMA 'F:\HCSDB17\FORMA\YEAR2017';

The adult dataset can then be referred to as INFORMA.HCSDB17, where INFORMA is the location of the file HCSDB17.

A format library requires a LIBNAME LIBRARY statement that shows the location of the format library. For example, if the adult format library is stored on your hard drive in a FMTLIB subdirectory, the LIBNAME statement should look like this:

LIBNAME LIBRARY 'C:\HCSDB17\FORMA\YEAR2017\FMTLIB';

The OPTIONS statement controls page format and line length. A table with a “portrait” orientation might have this statement:

OPTIONS PS=79 LS=132;

A table with a “landscape” orientation that is left justified would have this OPTIONS statement:

OPTIONS PS=50 LS=175 NOCENTER;

DATA Step

The DATA step is used to create permanent or temporary datasets. It is also used to create new variables, modify existing variables, and limit the number of variables or observations. In a DATA step, you can do any or all of the following activities:

- Construct new variables. For example, to construct a variable of Active Duty by sex:

```
/*  Active Duty males   */
IF XSEXA = 1 AND XBNFGRP = 1 THEN XSEX_AD = 1;
*  Active Duty females;
ELSE IF XSEXA = 2 and XBNFGRP = 1 THEN XSEX_AD = 2;
ELSE XSEX_AD = .;   /*  missing value  */
```

  [Note: the two methods to insert comments: enclosed within /* */ or beginning with * and ending with a semicolon]

- Modify existing variables. For example, if the respondent is in region 7, the respondent will be placed in the combined region 7/8:

```
IF XREGION = 7 THEN XREGION = 8
```

- Limit the number of variables. Use a KEEP statement:

```
KEEP XREGION SVCSMPL H17050 H17052;
```

- Limit the number of observations. Use a subsetting IF:

```
/*  Keep only TNEX region 3 observations  */
IF XTNEXREG = 3;
```

- Create a new temporary dataset. For example, SVC_1 is a temporary file of observations for only those respondents in service branch 1 (Army):

```
LIBNAME INFORMA 'F:\HCSDB17\FORMA';
DATA SVC_1;
/*  Input file is HCSDB17  */
SET INFORMA.HCSDB17;
IF SVCSMPL = 1;
RUN;
```

- Create a new permanent dataset. For example, OUT.SVC_2 is a permanent dataset only of Navy respondents:

```
LIBNAME INFORMA 'F:\HCSDB17\FORMA';
LIBNAME OUT 'C:\HCSDB17\FORMA';
DATA OUT.SVC_2;
SET INFORMA.HCSDB17;
IF SVCSMPL = 2;
RUN;
```

PROC TABULATE

PROC TABULATE produces summary statistics in a table layout. The table can have up to three dimensions: page, row, and column. Within any dimension, multiple variables can be reported one after another or hierarchically. Useful statistics that are available in PROC TABULATE include:

- N number of observations with nonmissing values
- NMISS number of observations with missing values
- MEAN the arithmetic mean
- SUM the sum
- PCTN percent that one frequency represents of another frequency
- PCTSUM percent that one sum represents of another sum

The essential elements to execute PROC TABULATE are outlined below (items within < > are not required):

PROC TABULATE DATA=*your dataset* <option list>;
CLASS *class variables*;
VAR *analysis variables*;
TABLE << *page expression, > row expression, > column expression </ table options* >;
WEIGHT CFWT;
RUN;

If the input file is to be limited to a specific population, a separate DATA step can precede the TABULATE, or a WHERE statement can be used within the TABULATE procedure. For example, to create a table from only respondents in service branch 1, you would use the following statement after the PROC TABULATE statement:

WHERE SVCSMPL = 1;

CLASS variables are any variables that are used for grouping; variables such as XTNEXREG, XSEXA, and SVCSMPL are good examples of class variables. Class variables can be either character or numeric and typically have a discrete number of values. Unless MISSING is specified in the options list in the PROC TABULATE statement, any observations with a missing CLASS variable will be dropped from the table.

The VAR statement identifies all analysis variables for a table. Analysis variables must be numeric and can be either discrete or continuous. SAS excludes missing values when computing statistics such as means and percentages.

The WEIGHT statement identifies the numeric variable whose value is used for weighting each *analysis* variable. In the 2017 annual HCSDB, the weight variable is CFWT.

The TABLE statement defines the table features. Every variable listed in this statement **must** be classified as either a class variable or an analysis variable in the CLASS or VAR statements. A comma separates each table dimension (page, row, and column). If there are three dimensions, the first is the page, the second is the row, and the last is the column. If there are only two dimensions, the first is the row and the second is the column. Tables with only one dimension are in column form. Each dimension expression is composed of the same following elements:

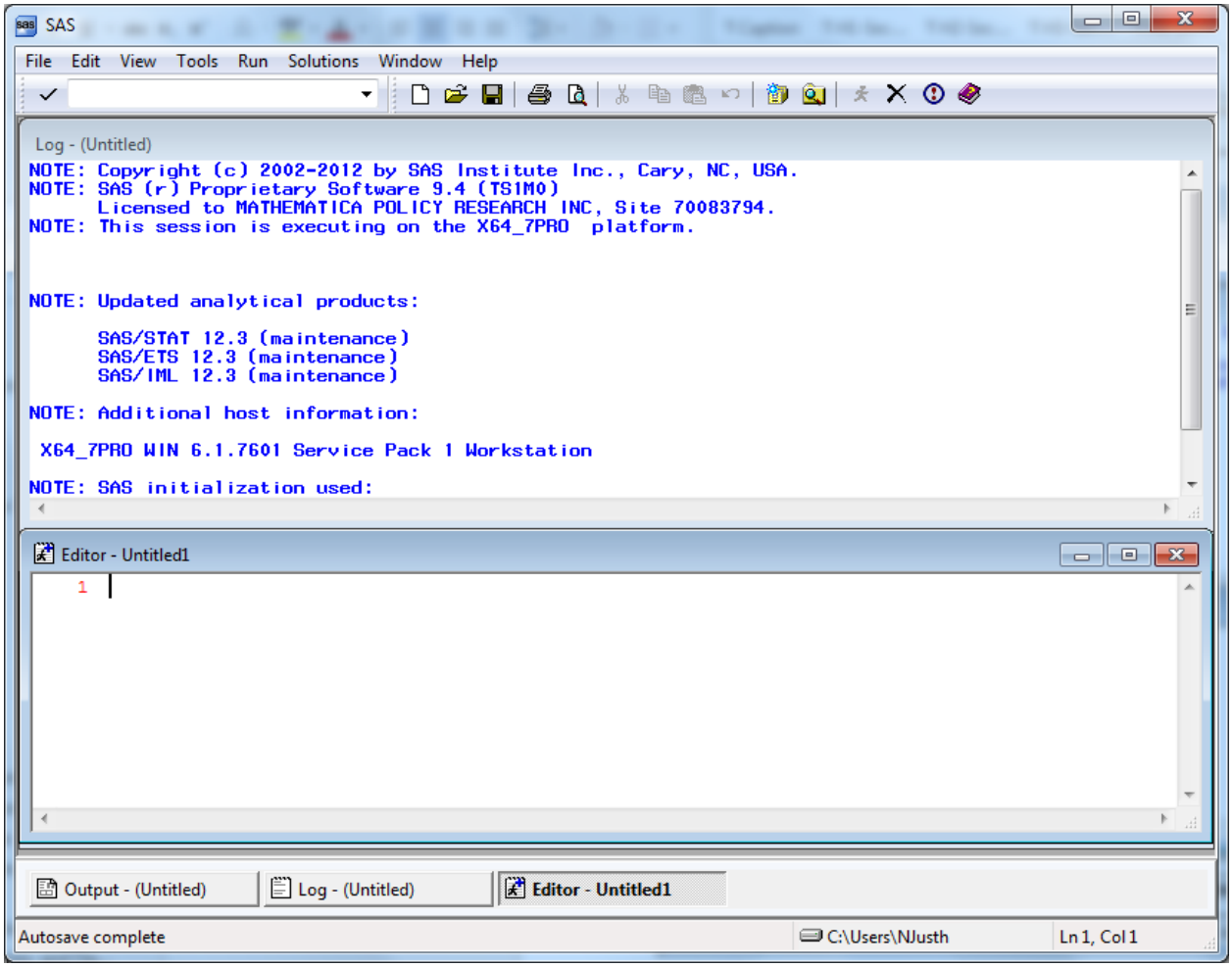
- Analysis variables

- Class variables
- The universal class variable ALL, which summarizes the class variables in the same group or dimension
- Keyword for the statistic to be performed, such as MEAN, SUM, or PCTSUM
- A format modifier, which defines how to format values in cells. For example, F=8.2 will present values with a maximum of 8 positions and 2 digits to the right of the decimal.
- Labels, which temporarily replace variable names and statistic keywords. These labels have the form ='*label*'; for example, XTNEXREG='TNEX Region' or MEAN=' ' (to eliminate the word MEAN from the headings).
- Crossing operator * (asterisk). The asterisk is used to cross elements within the same dimension. For example, you would use XENRLLMT*XSEXA to cross enrollment status by sex. The asterisk is also used to connect the statistic (e.g., MEAN, SUM) to the appropriate dimension; for example, to calculate the mean of respondents' satisfaction with all health care in the last 12 months, you would use H17018*MEAN.
- Denominator definitions are enclosed by < > (brackets).
- Concatenation operator is a single space between elements in a dimension. For example, to concatenate satisfaction with all health care in the last 12 months with satisfaction with health plan, you would use H17018 H17048.
- Grouping is accomplished with parentheses. Below is an example of grouping, concatenation, and crossing within a single dimension:

  (XBNFGRP ALL)*XSEXA

The SAS Display Manager System

The SAS Display Manager system provides an interactive tool for running SAS commands, like those given above, in the Windows environment. Double clicking the SAS icon on the desktop begins the SAS session. When you first enter SAS version 9, the following screen opens.

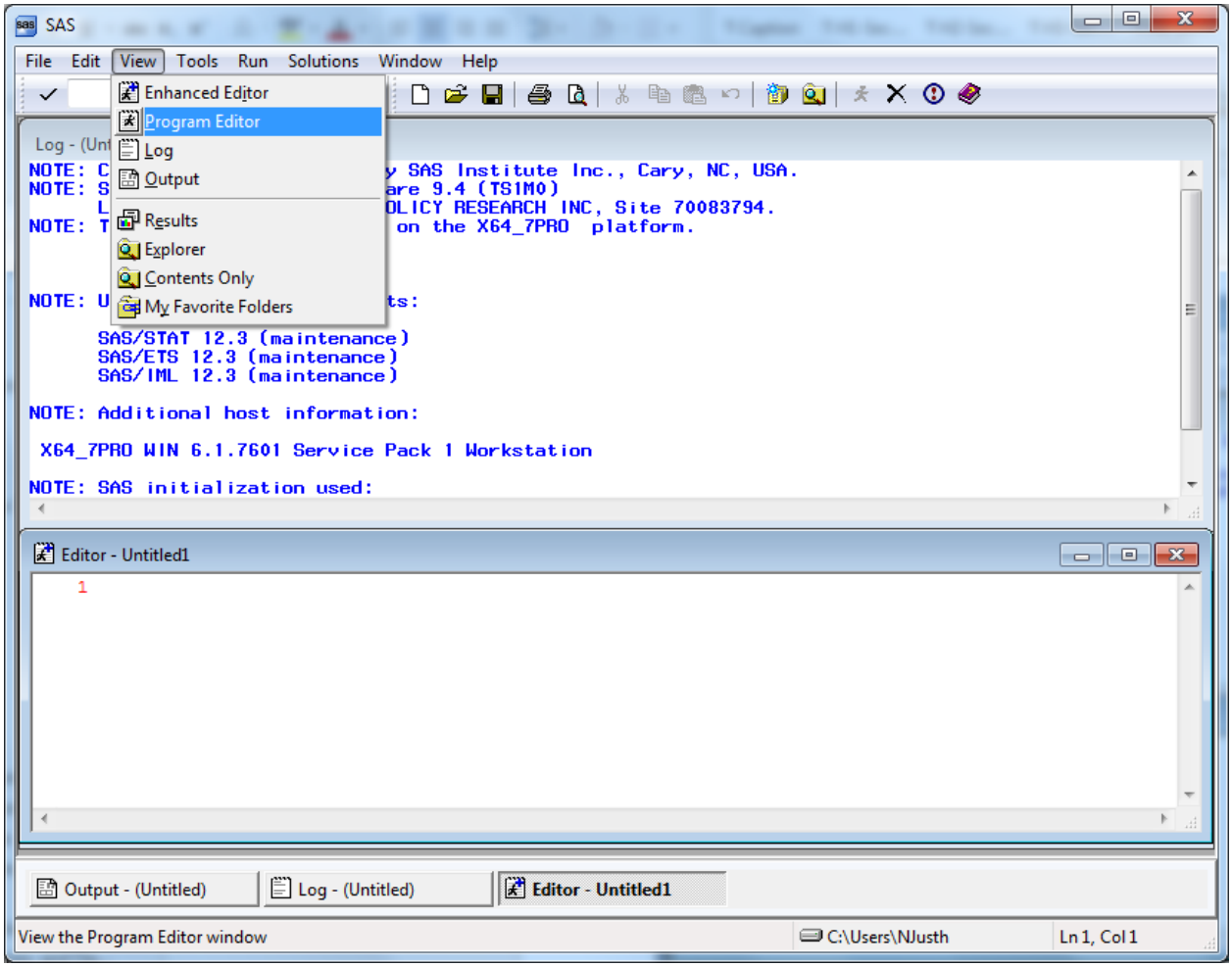


The screen is divided into two windows, a Log window above and an Editor window below.

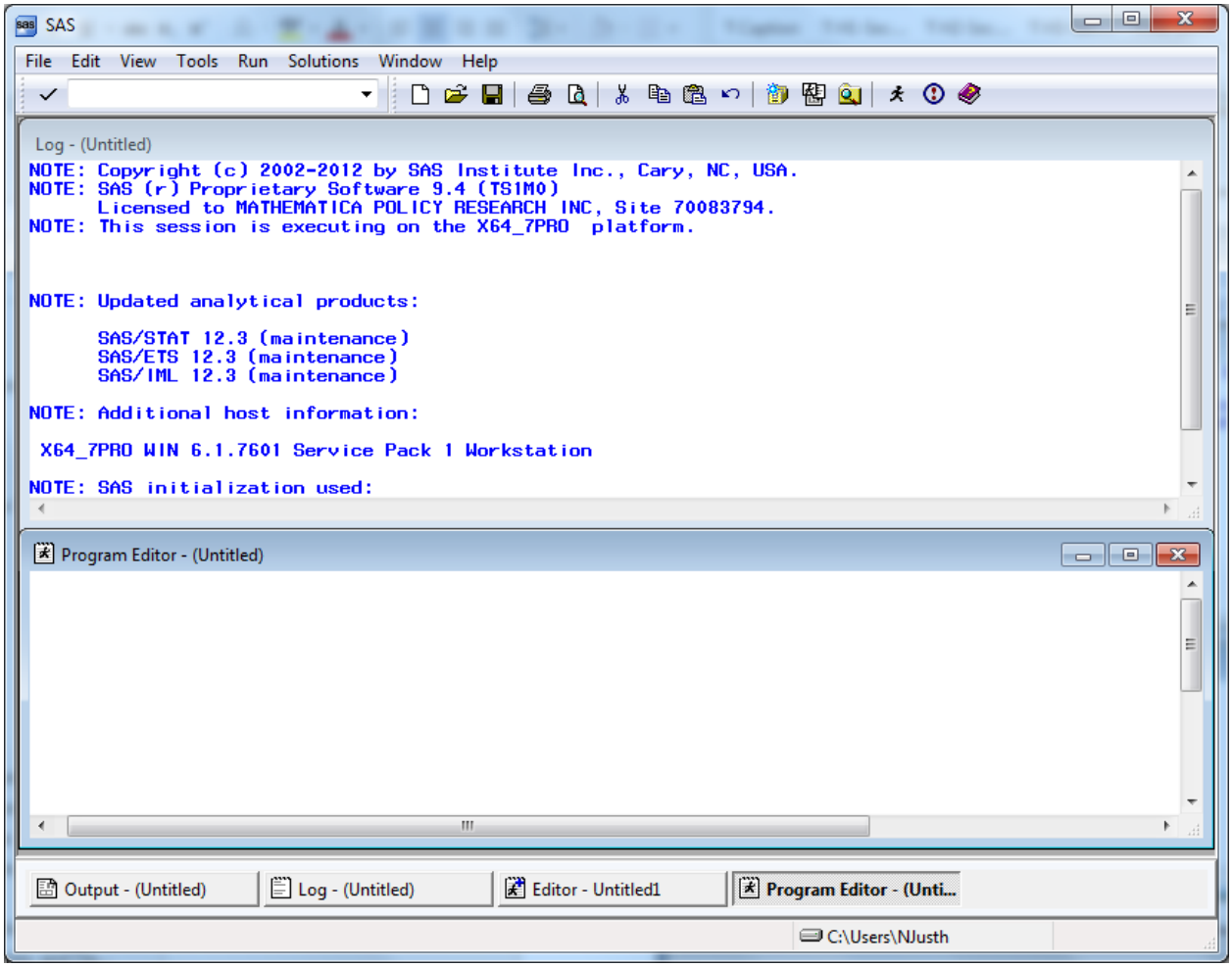
The Window Bar at the bottom of the screen includes tabs for the Log and Editor windows with an additional tab for the Output Window. Clicking on the **Output** tab will open the Output window. The instructions in this document will outline options for setting up the Editor and for displaying the windows themselves.

The default editor for version 9 is the SAS Enhanced Editor which is color coded to check SAS syntax. Another editing option is to use the Program Editor which includes line editing options. We will describe procedures for setting up the Program Editor.

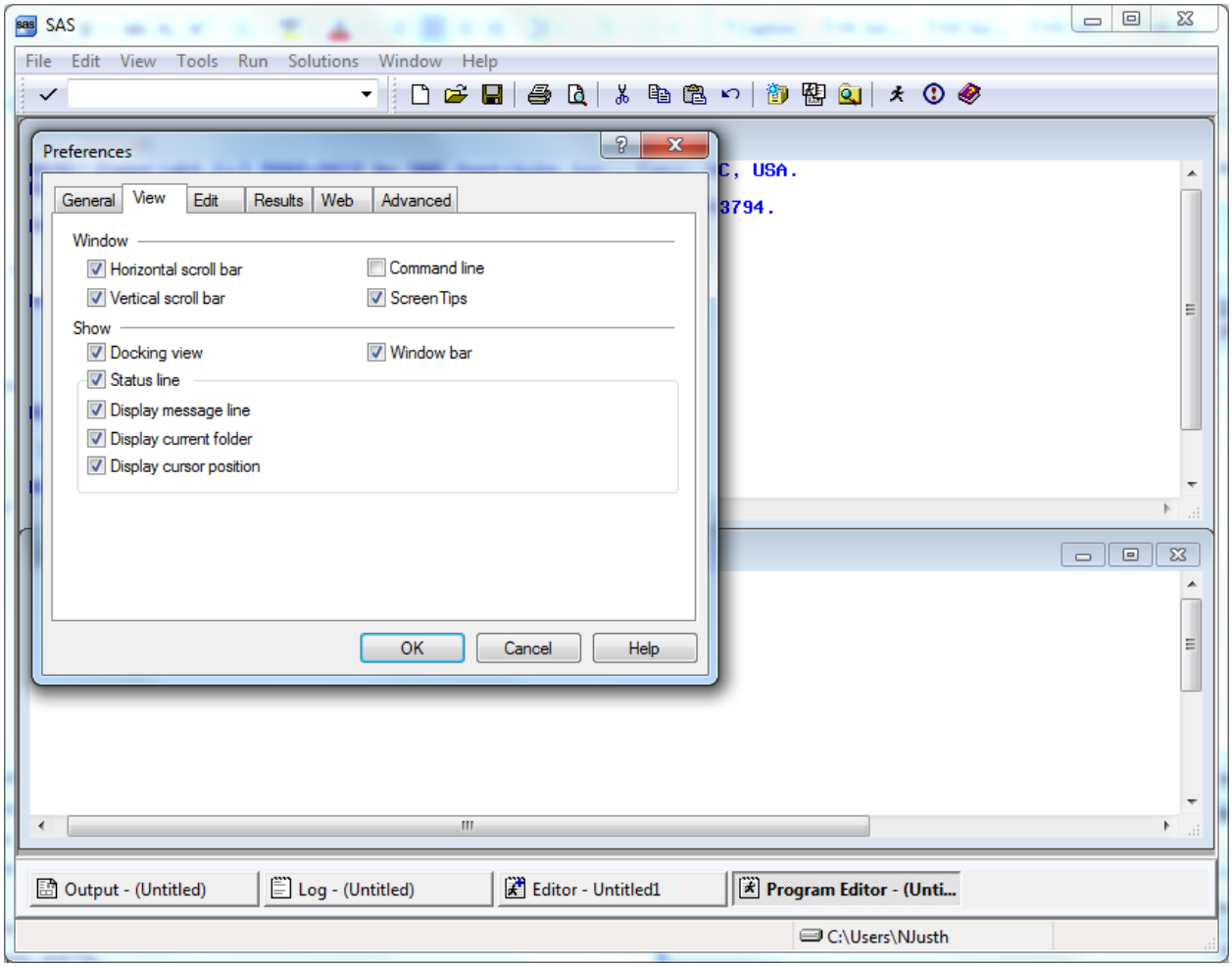
Click on **View** and select **Program Editor** as in the following:



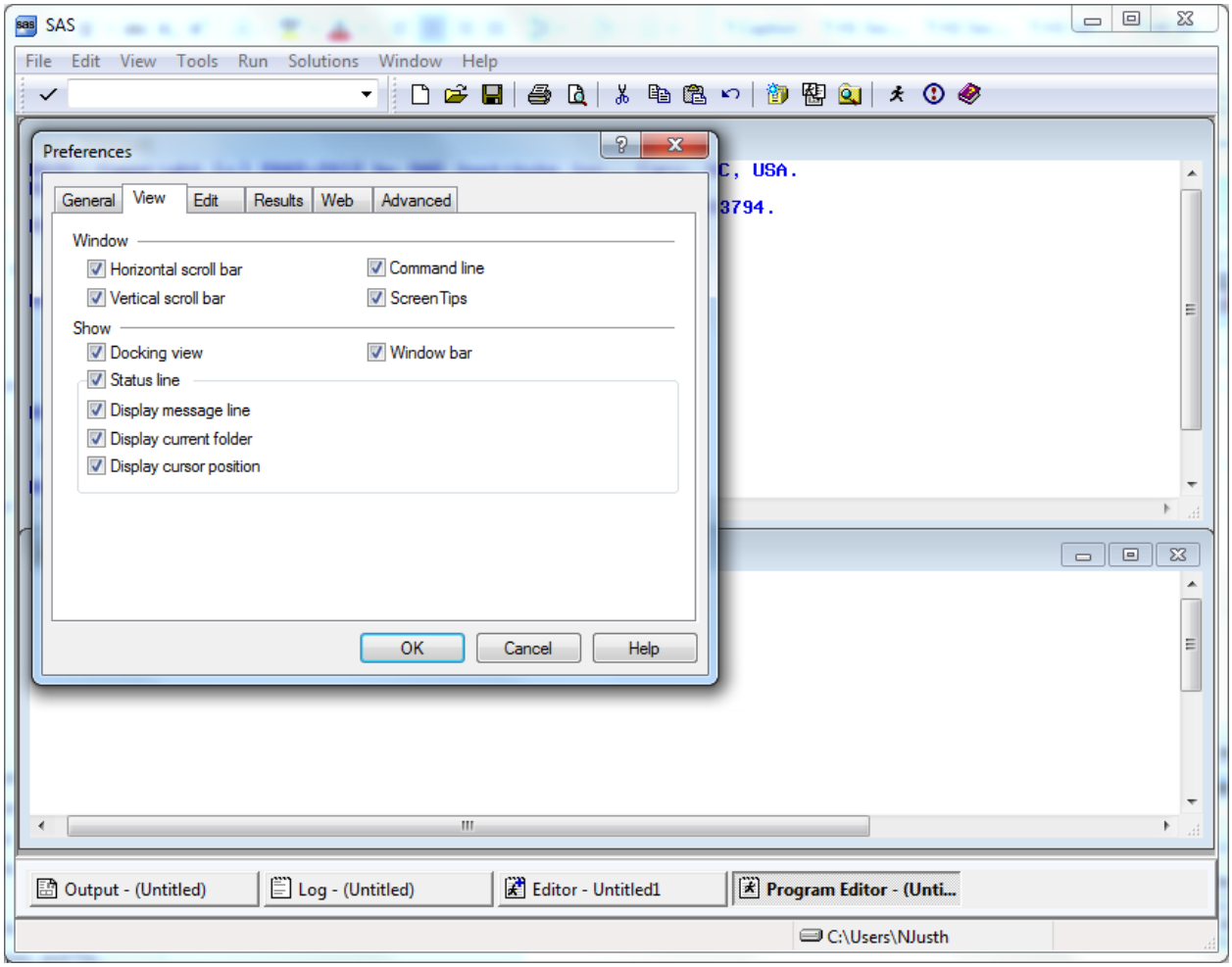
The lower Editor Window has now changed to Program Editor as in the following screen:


SAS
File Edit View Tools Run Solutions Window Help
Log - (Untitled)
NOTE: Copyright (c) 2002-2012 by SAS Institute Inc., Cary, NC, USA.
NOTE: SAS (r) Proprietary Software 9.4 (TS1M0)
Licensed to MATHEMATICA POLICY RESEARCH INC, Site 70083794.
NOTE: This session is executing on the X64_7PRO platform.
NOTE: Updated analytical products:
SAS/STAT 12.3 (maintenance)
SAS/ETS 12.3 (maintenance)
SAS/IML 12.3 (maintenance)
NOTE: Additional host information:
X64_7PRO WIN 6.1.7601 Service Pack 1 Workstation
NOTE: SAS initialization used:
Program Editor - (Untitled)
Output - (Untitled)
Log - (Untitled)
Editor - Untitled1
Program Editor - (Unti...
C:\Users\NJusth

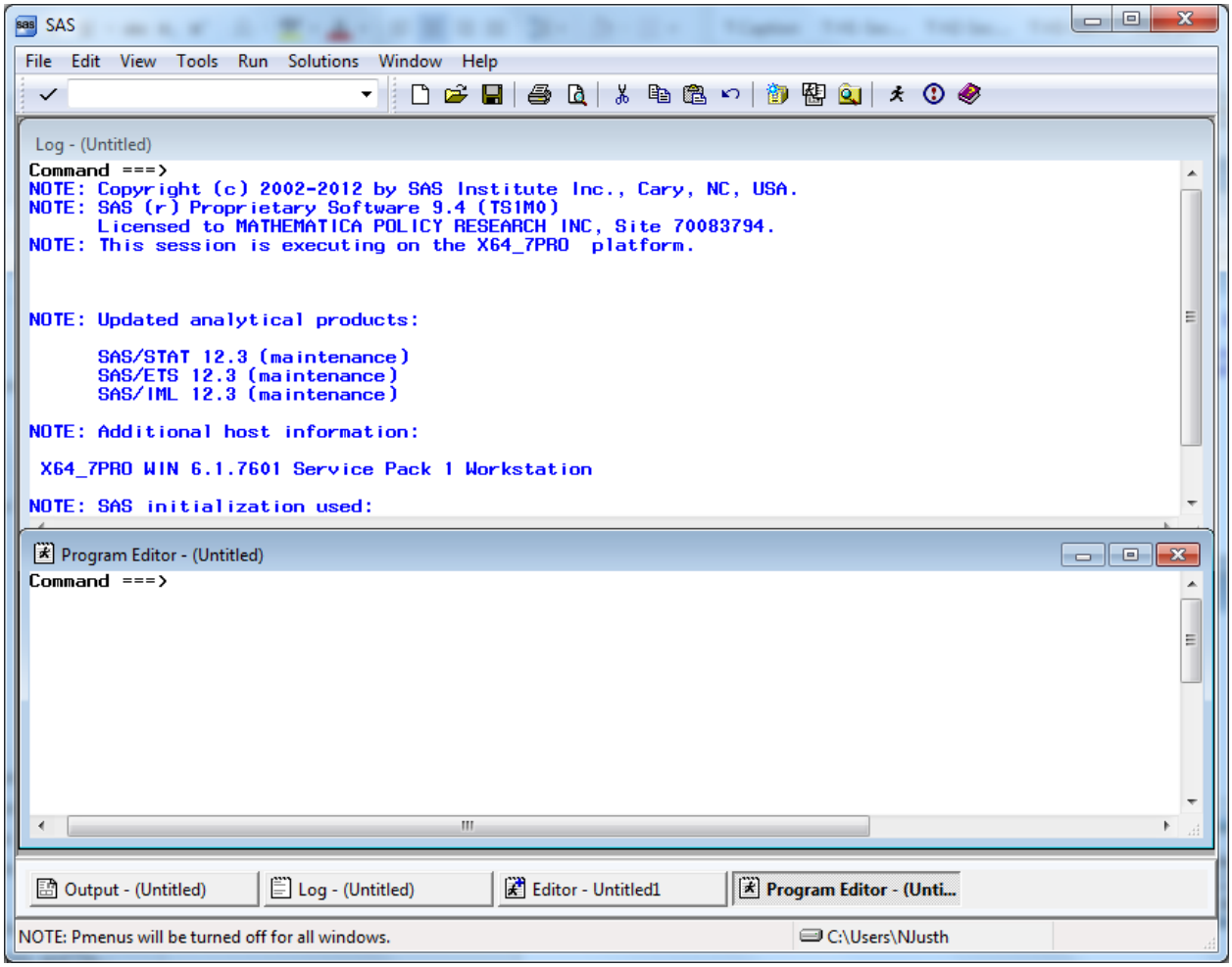
Open the **Tools** menu and choose **Options** and **Preferences**.



Many of these settings are system default options. To add a command line to the three windows, do the following. Click on the **View** tab and click in the box opposite **Command Line** as follows:



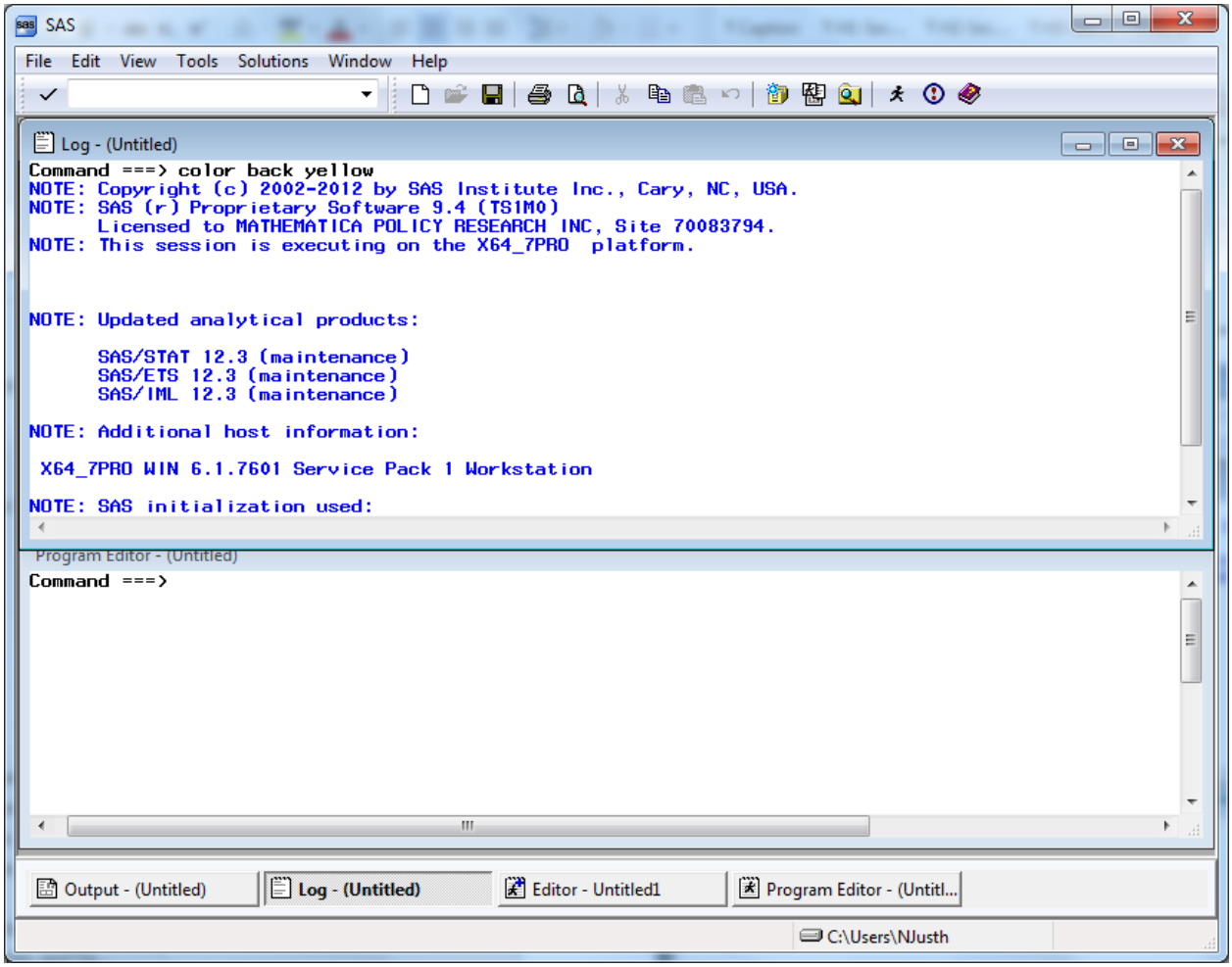
Click on **OK** and a command line will be added as in the screen below.



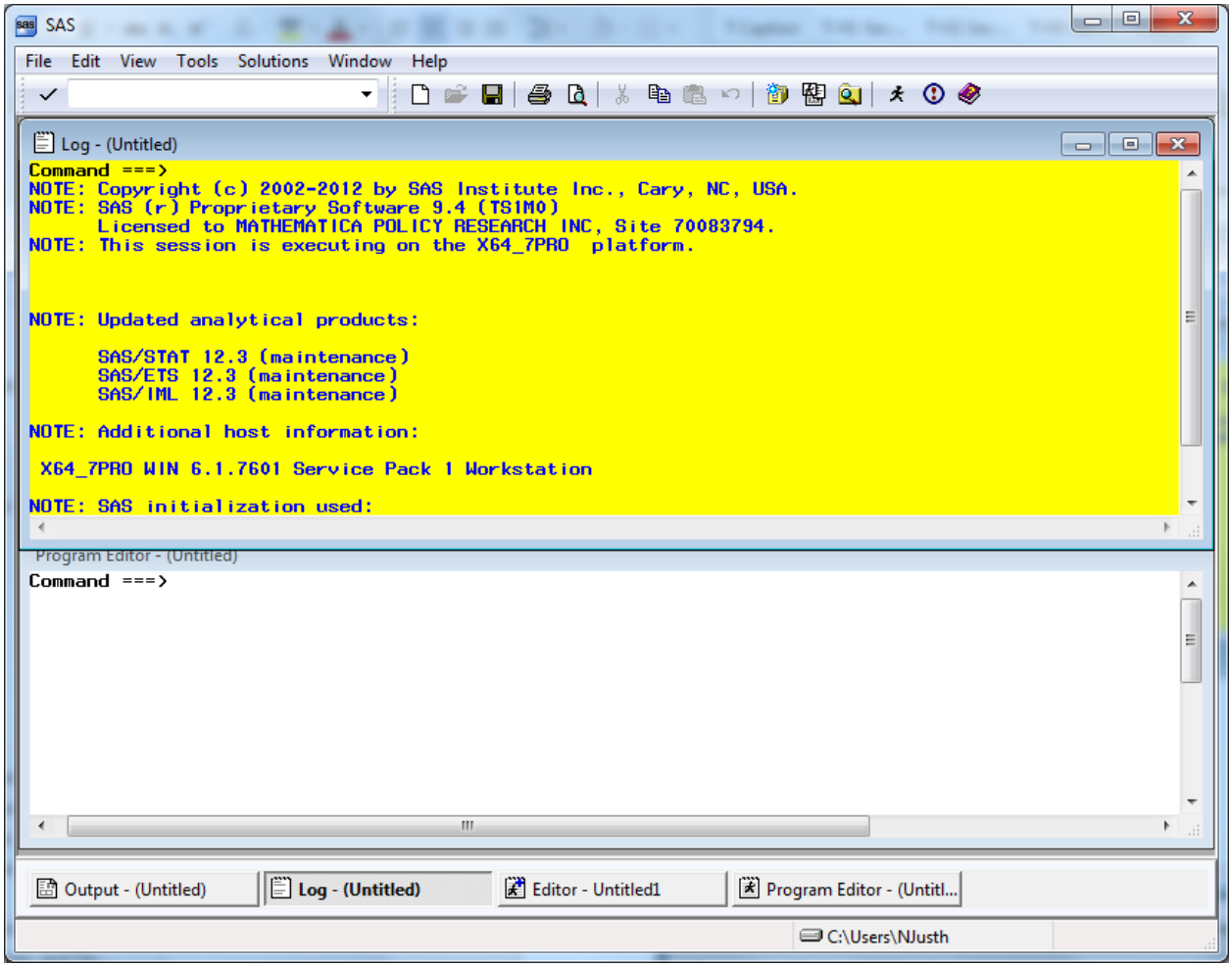
Each window shows the word **Command** followed by an arrow. Commands may be typed at this location. To arrive at the command line, depress the **Home** button on your keyboard. The cursor will appear opposite the arrow.

Toggling among the windows may be accomplished by typing the desired window name at the command line and pressing **Enter**. SAS recognizes **Pgm** as the abbreviated reference to the Program Editor and **Out** as a shortened name for the Output window. A few keystrokes allow you to navigate among the windows. For example, the command line lets you continue to customize our SAS session as follows.

In order to more easily distinguish between the SAS windows, it may be preferable to change the background color of selected windows. As an example, set the background color of the Log window to yellow and the Output window to gray. Press the **Home** key to arrive at the command line. Type **Log** opposite the arrow to toggle to the Log window. Type the command, ***color back yellow*** (or some other color) on the command line. Your screen will resemble the following.

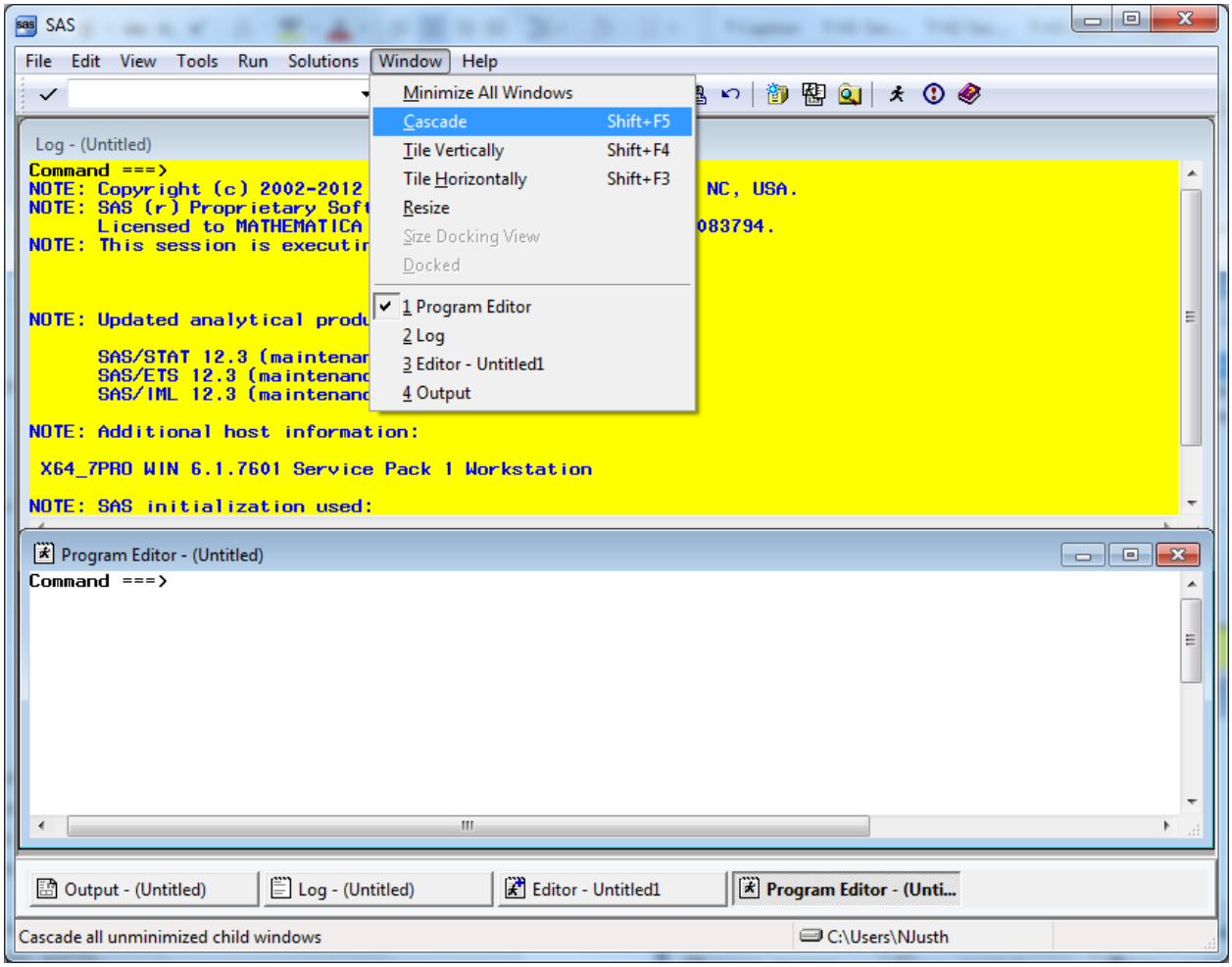


Press **Enter** to process the commands and the window will shade to yellow. Toggle to the Output window by typing **Out** and keying **Enter**. Type ***color back gray*** and key **Enter**. Return to the Program Editor and the screen will look like the following.

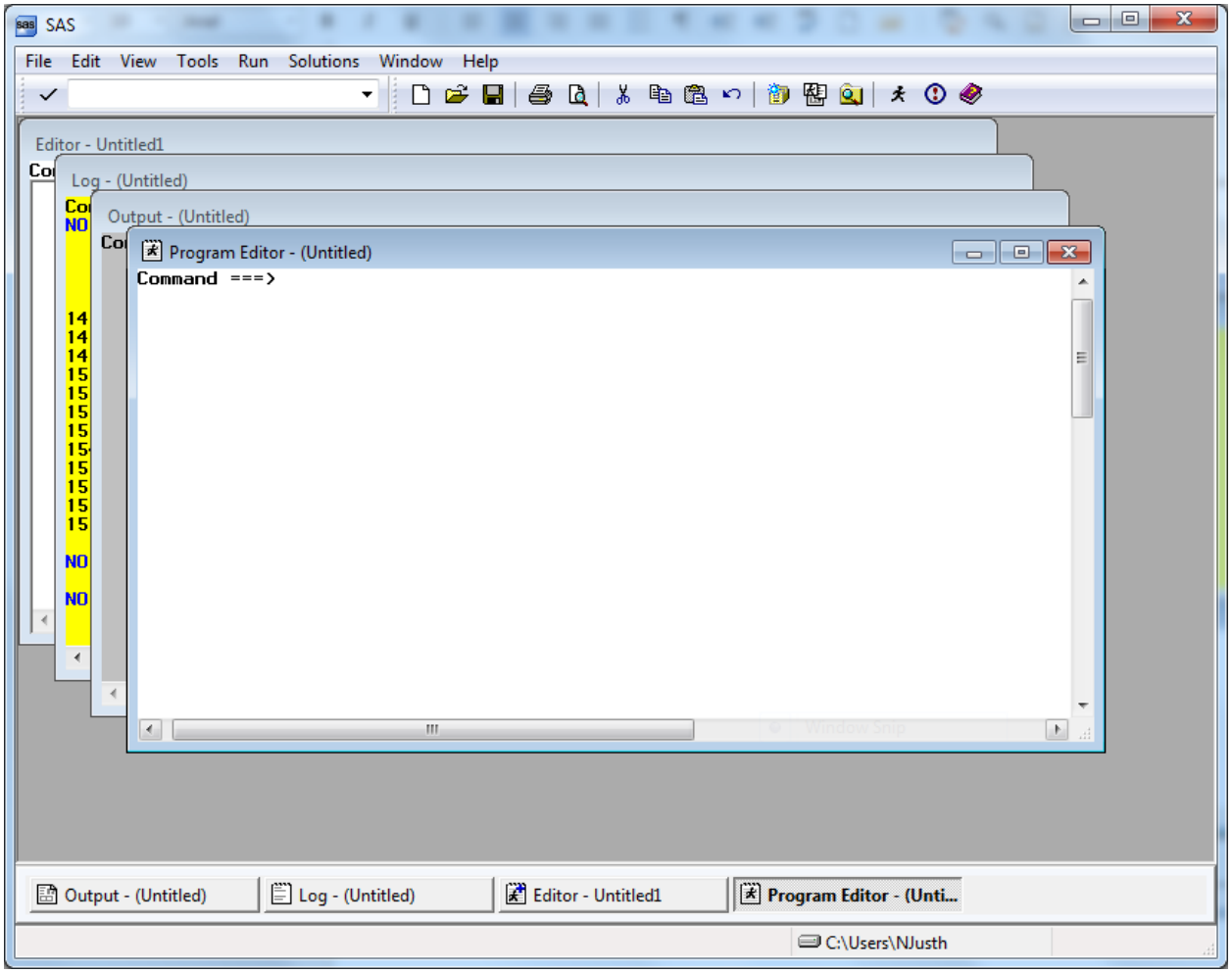


All SAS statements for building and processing SAS datasets are typed into the Program editor. A SAS session may involve typing statements like the ones above for library reference, computing new variables, data steps, etc. Entering a long series of statements in such a small space may be awkward, so another arrangement for the windows may be preferable.

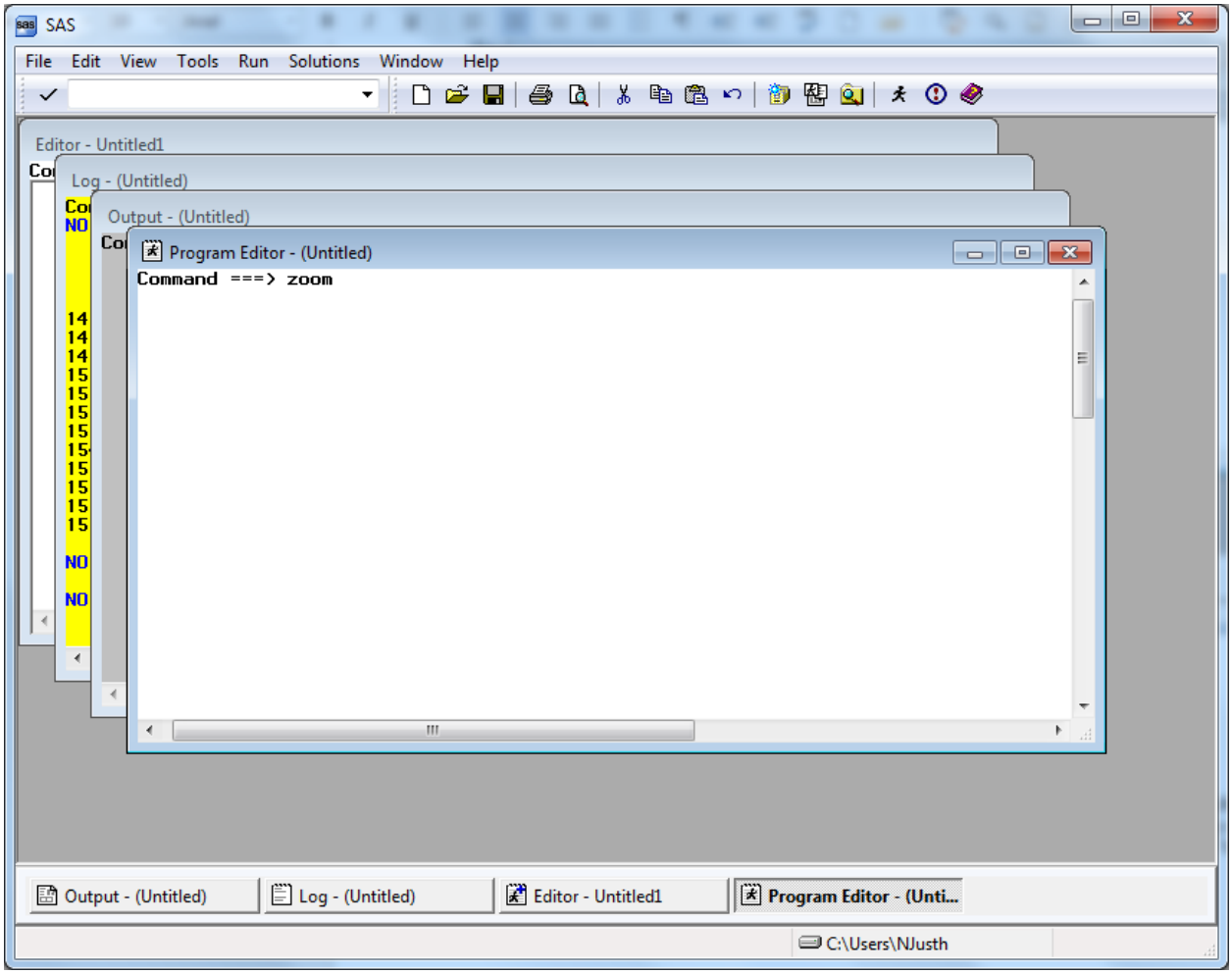
Cascading the windows is one option. To cascade the windows, open the **Window** menu, and choose **Cascade** as indicated in the following.



Clicking the option **Cascade** produces the following result.

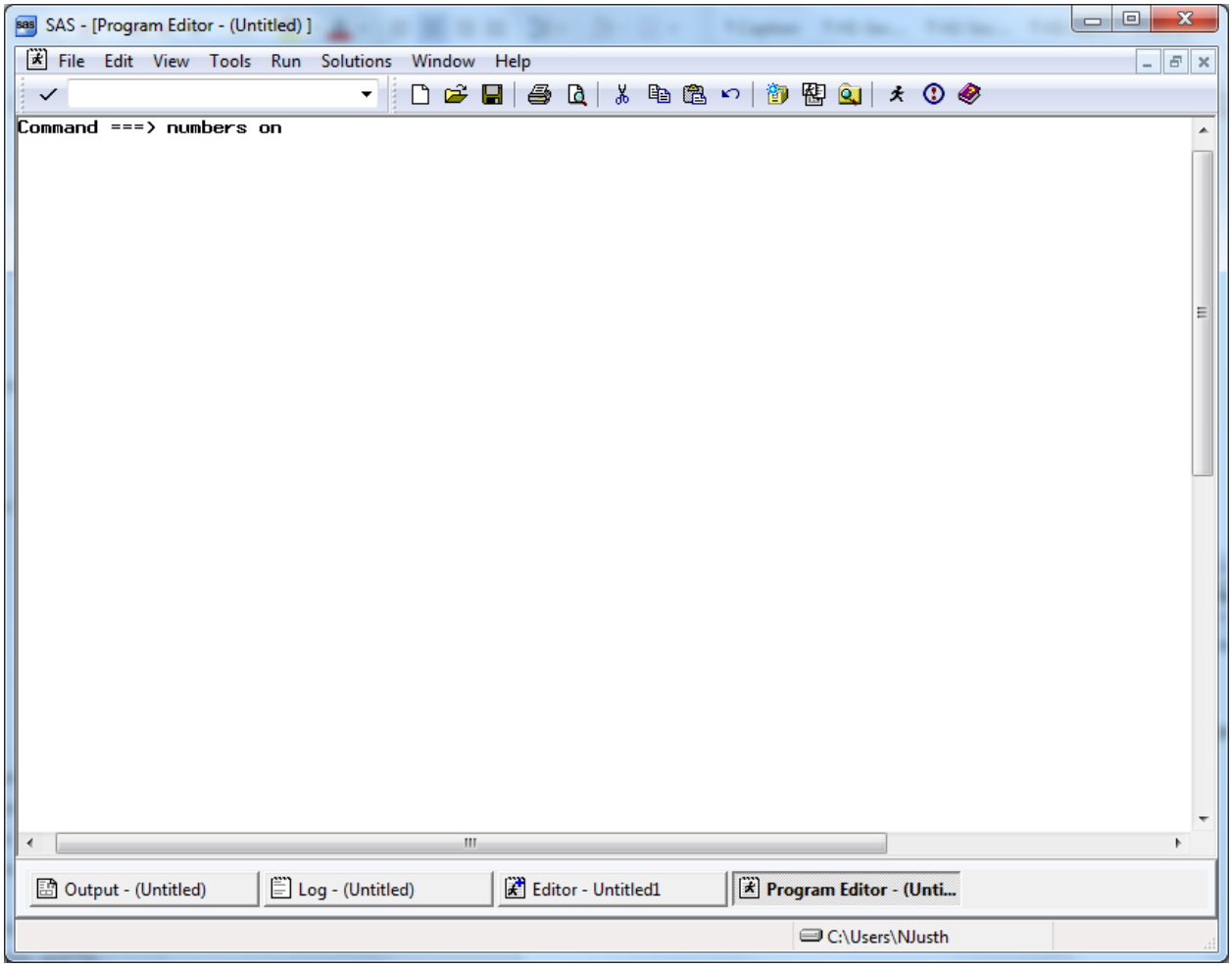


Each window is partly superimposed on the other. The colors distinguish between windows at a glance. With the Program Editor in front, SAS statements may be typed there with relative ease. As a final option, you can enlarge the Program Editor to fill the entire screen. At the command line, type ***zoom*** as in the following:

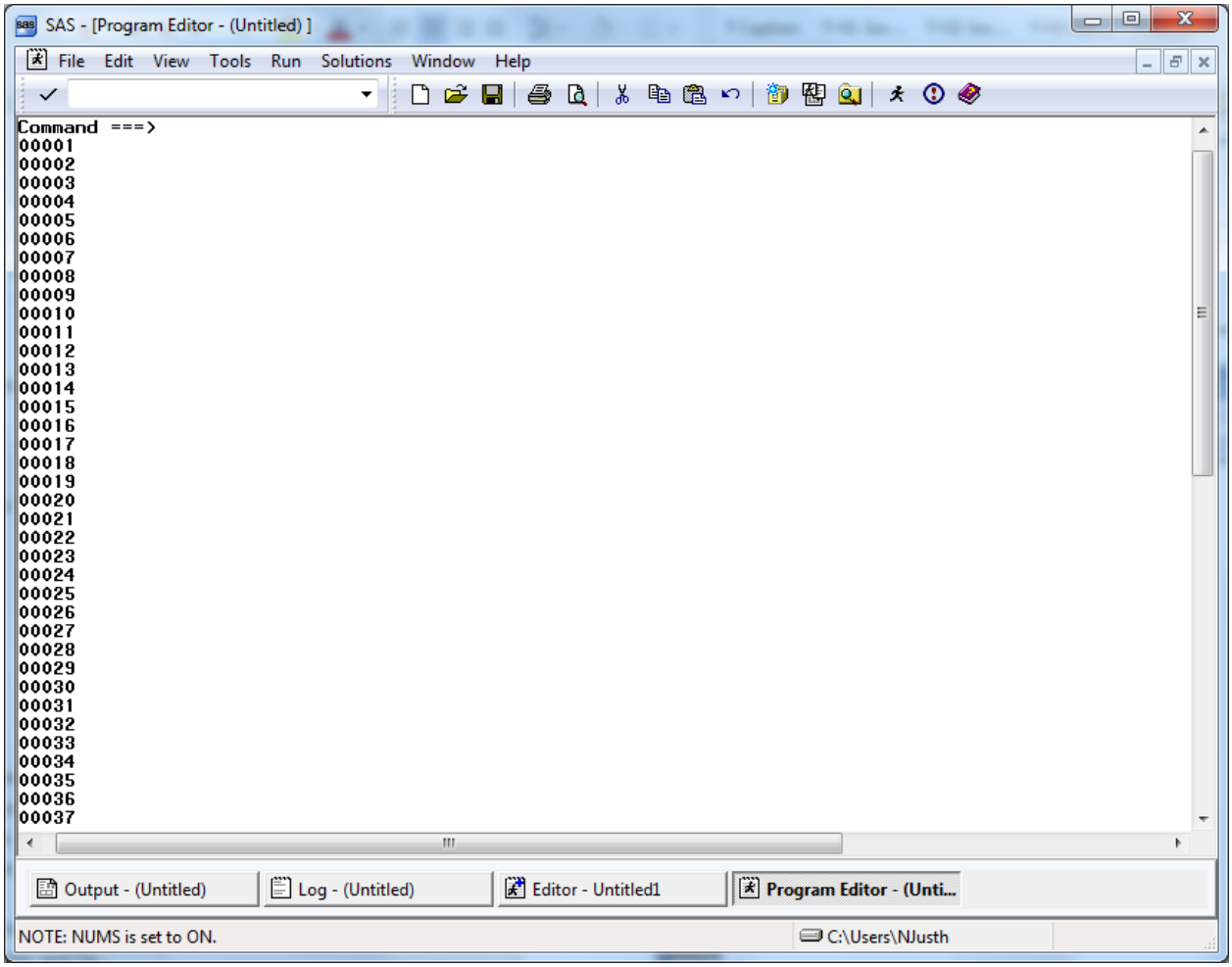


The window changes to fill the screen.

One more option for customizing screens is explained below. This involves adding line numbers to the editing environment in the Program Window. After adding the line numbers, many useful line-editing commands become available (see the SAS Manual). At the **Command** line type "numbers on" as in the following screen.



The line numbers appear at the left of the full screen Program Editor as in the screen below, and the SAS statements can be typed into the screen and edited.



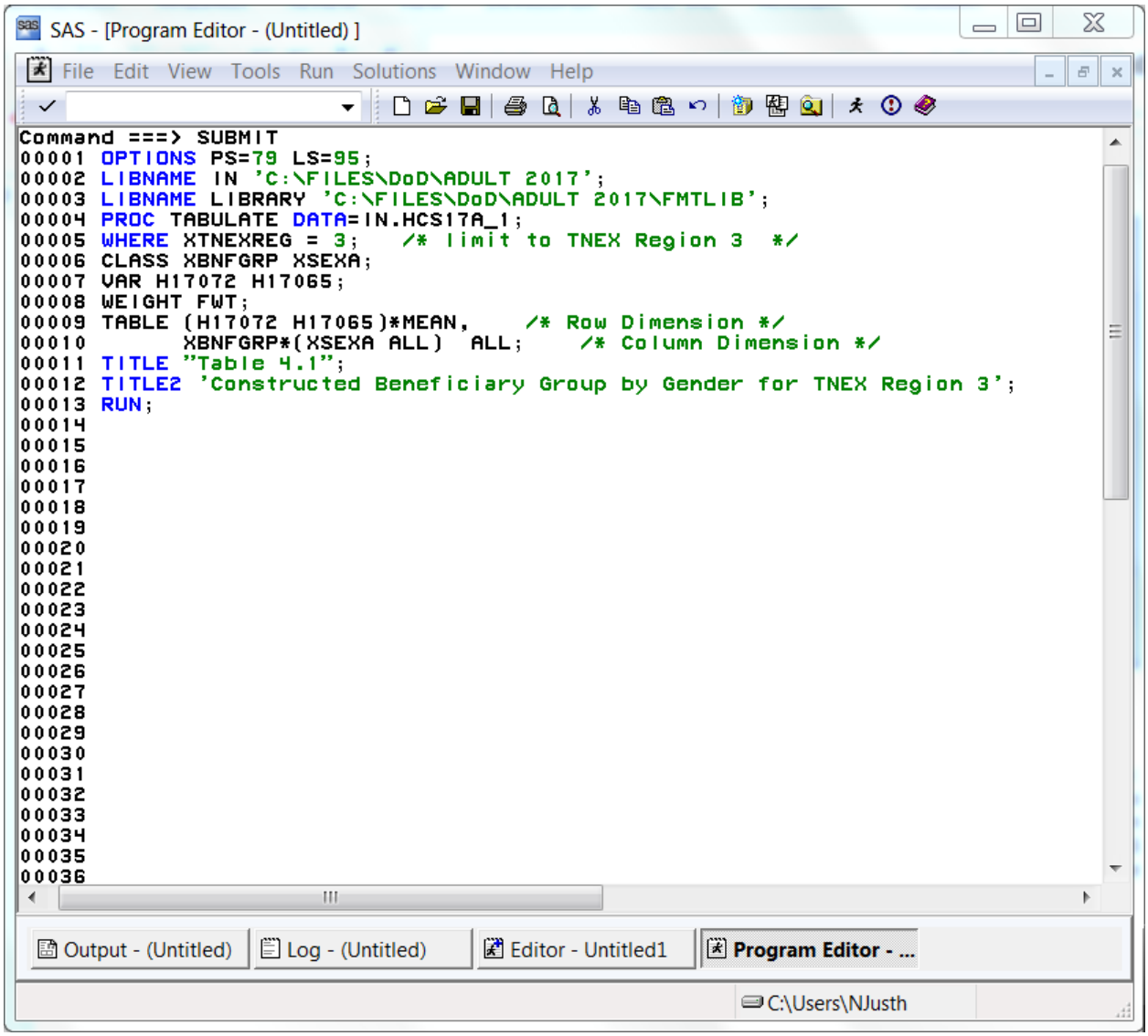
Below is an example of a PROC TABULATE to construct a table of health status and respondent's weight by beneficiary group and gender for respondents in TNEX region 3. Beneficiary group (XBNFGRP) and sex (XSEXA) are both class variables with a discrete number of values. The columns of the table are beneficiary group broken out by sex, a total for each beneficiary group, and a region total. The variables (H17072 and H17065) are the analysis variables appearing as the rows of the table. The statistic that we want to see is the weighted mean of these variables for each group in the table and for the entire region as a whole.

Enter the following SAS statements into the **Program Editor**.

```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2017';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2017\FMTLIB';
PROC TABULATE DATA=IN.HCS17A_1;
WHERE XTNEXREG = 3;   /* limit to TNEX Region 3  */
CLASS XBNFGRP XSEXA;
VAR H17072 H17065;
WEIGHT FWT;
TABLE (H17072 H17065)*MEAN,    /* Row Dimension */
        XBNFGRP*(XSEXA ALL)  ALL;    /* Column Dimension */
TITLE "Table 4.1";
TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 3';
```

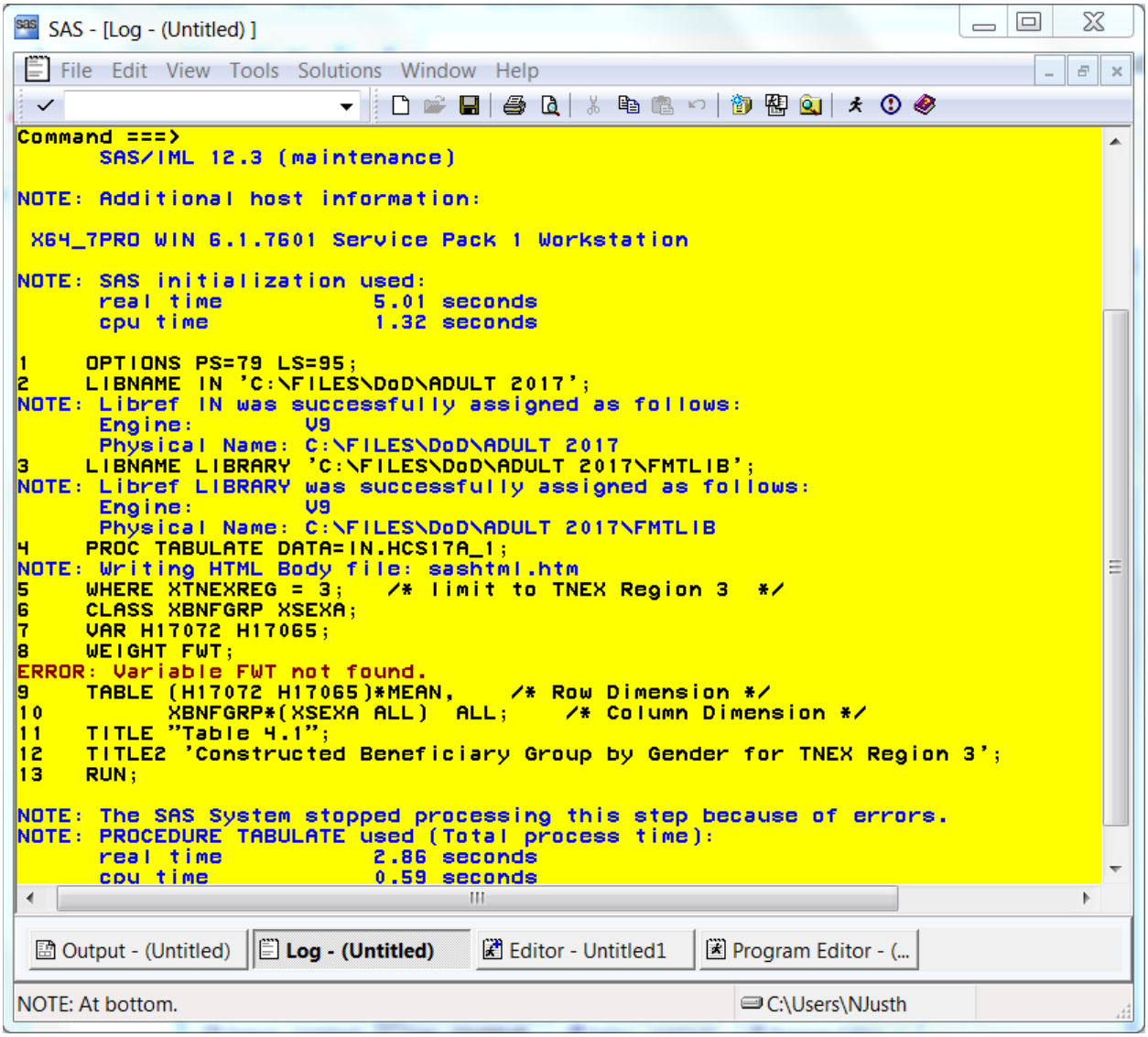
RUN;

Key **Home** and type the command **SUBMIT** on the Command Line. **Submit** instructs the SAS system to process the commands written in the Program Editor. Your screen should resemble the following.



Enter the **Submit** command, and the SAS statements disappear from the Program Editor. If a table is successfully produced, the Output window will open and the table will be displayed. If no output is produced, then SAS has encountered an error. SAS statements about the error can be seen and evaluated in the Log window. In all cases, the Log window should be carefully examined after SAS statements are processed. SAS may produce a table even if there are errors in the program, so the table may not be correct.

No table was produced for this run. The error is indicated in the Log Window as shown below.



The variable F*WT* was not found in the dataset. Type **Pgm** on the Command line to return to the Program Editor. Type **Recall** on the Command line and the program statements will reappear in the window.

You can correct the error by entering CFWT, the correct variable name, in the weight statement. Then, rerun the procedure.

The corrected program produces the following output.

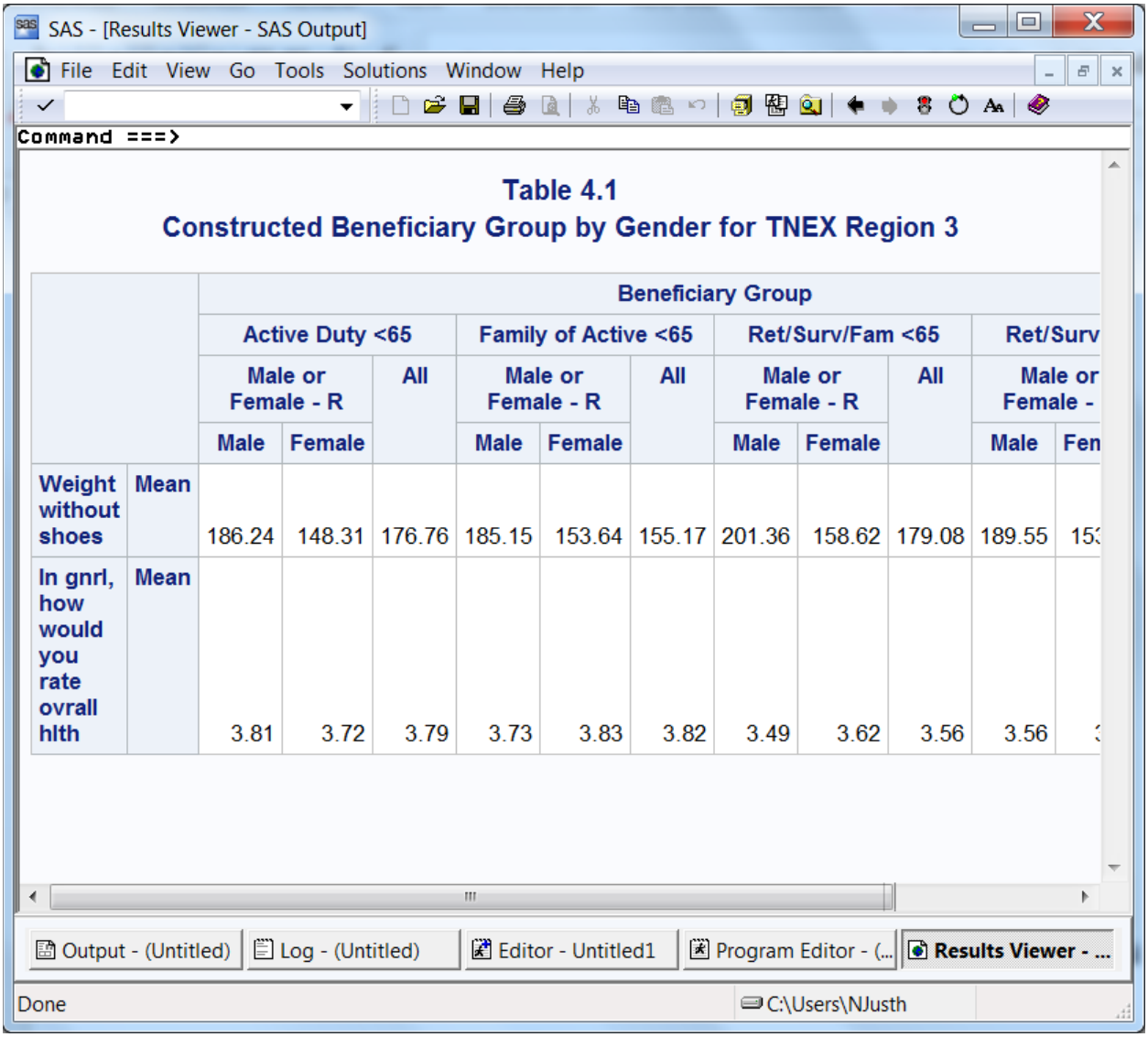


Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group									
		Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv
		Male or Female - R		All	Male or Female - R		All	Male or Female - R		All	Male or Female -
		Male	Female		Male	Female		Male	Female		Male	Fen
Weight without shoes	Mean	186.24	148.31	176.76	185.15	153.64	155.17	201.36	158.62	179.08	189.55	153
In gnrl, how would you rate ovrall hlth	Mean	3.81	3.72	3.79	3.73	3.83	3.82	3.49	3.62	3.56	3.56	3

The result of this process is Table 4.1.

Note that the TITLE statement defines the heading for each page. Titles of more than one line are entered as TITLE, TITLE2, etc.

Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group				
		Active Duty <65			Family of Active <65	
		Male or Female - R			Male or Female - R	
		Male	Female	All	Male	Female
Weight without shoes	Mean	186.24	148.31	176.76	185.15	153.64
In gnrl, how would you rate ovrall hlth	Mean	3.81	3.72	3.79	3.73	3.83

(Continued)

Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group				
						Ret/Surv/Fam 65+
			Ret/Surv/Fam <65			
		Family of Active <65	Male or Female - R			Male or Female - R
		All	Male	Female	All	Male
Weight without shoes	Mean	155.17	201.36	158.62	179.08	189.55
In gnrl, how would you rate ovrall hlth	Mean	3.82	3.49	3.62	3.56	3.56

(Continued)

Table 4.1
Constructed Beneficiary Group by Gender for TNEX Region 3

		Beneficiary Group		
		Ret/Surv/Fam 65+		
		Male or Female - R		
		Female	All	All
Weight without shoes	Mean	153.66	173.45	173.46
In gnrl, how would you rate ovrall hlth	Mean	3.49	3.53	3.63

Using Formats

The format library is the key to interpreting values of discrete variables. For example, in the program above, the format library found at C:\FILES\DoD\ADULT 2017\FMTLIB indicates that a Value of 1 for XSEXA means male, and a value of 2 for XSEXA means female. Similarly, if XBNFGRP equals 1, the respondent is Active Duty; if XBNFGRP equals 2, the respondent is a family member of Active Duty personnel; if XBNFGRP equals 3, the respondent is an under-65 retiree or a survivor or one of their family members; if XBNFGRP equals 4, the respondent is a 65-or-over retiree, survivor, or one of their family members.

Since formats are associated with the variables in the HCSDB, formatting is automatic as long as SAS can locate the format library. Error messages will result if the LIBNAME LIBRARY statement is not present. If the format library is not available for some reason, use the statement

FORMAT _ALL_;

within the PROC TABULATE to prevent SAS from searching for the missing format library. The default formats in the format library were used to produce the table described in the previous section.

Table Appearance

Format modifiers and temporary labels improve the appearance of a table. In Table 4.1, the values of the statistics are of the form xxx.xx. If each cell is defined to be six positions wide with two positions to the right of the decimal, there is adequate space to keep the table from looking crowded. This is done by crossing the statistic with the format modifier:

MEAN*F=6.2

Labels are attached to all variables in the HCSDB. You can use temporary labels to override the label within the SAS dataset. It is not always necessary to use both the variable label and the formatted values for each value of a class variable. In the previous example, the formatted values of XBNFGRP are Active Duty, family members of Active Duty, etc. which we know to be beneficiary groups; the title

also tells you that these are beneficiary groups. The table can be made attractive by deleting the heading for XBNFGRP by including a blank for the temporary label:

XBNFGRP=' '

Similarly, because the statistic being reported here is a mean, you do not need MEAN on each row. You can add or eliminate a label and include a format modifier to the same variable:

MEAN=' '*F=6.2

The headings for XSEXA and ALL can be improved:

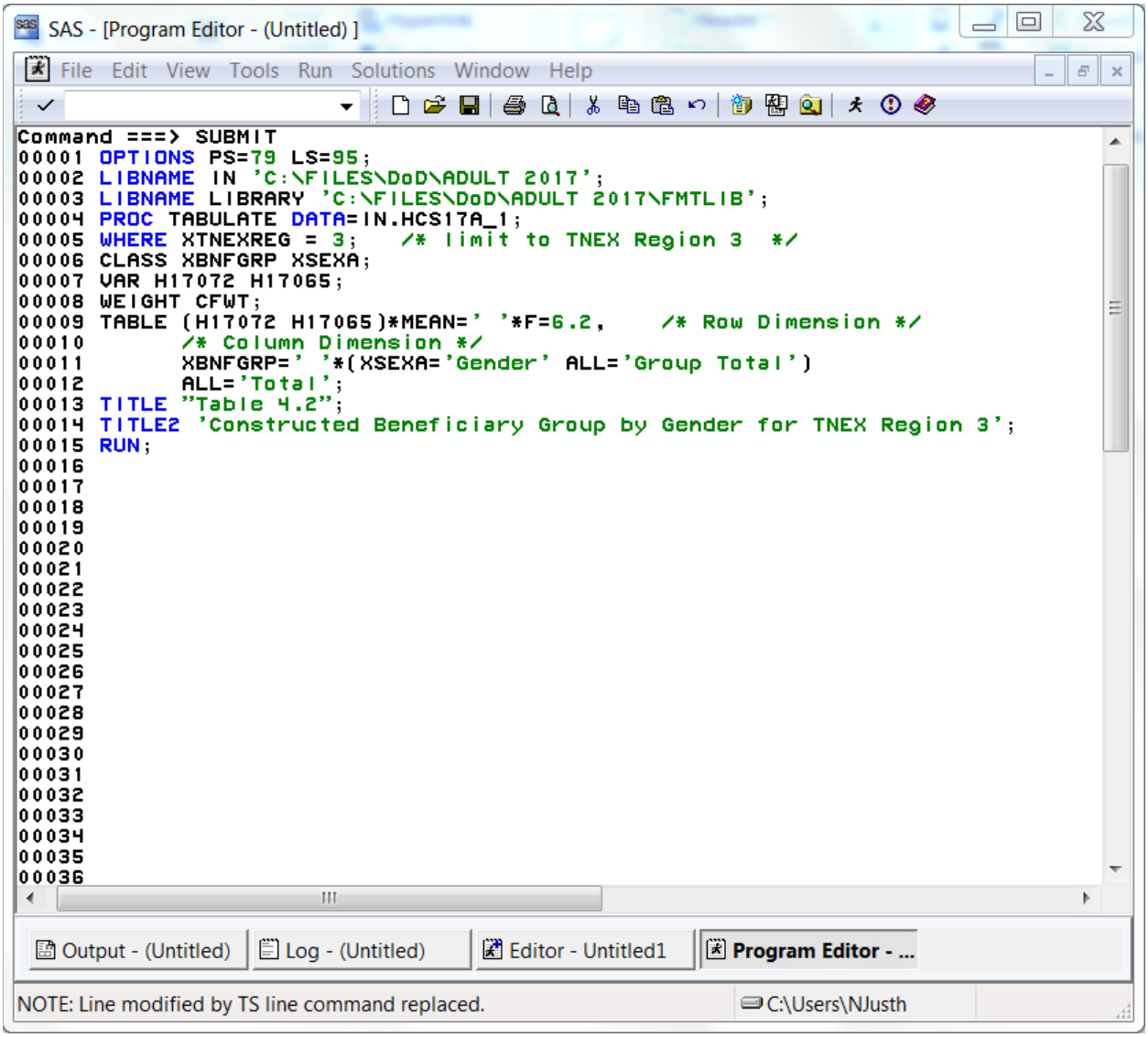
XSEXA='Gender'
ALL='Group Total' for the ALL that is crossed with XBNFGRP
ALL='Total' for the TNEX Region 3 total

The new program looks like this:

```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2017';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2017\FMTLIB';
PROC TABULATE DATA=IN.HCS17A_1;
WHERE XTNEXREG = 3;   /* limit to TNEX Region 3  */
CLASS XBNFGRP XSEXA;
VAR H17072 H17065;
WEIGHT CFWT;
TABLE (H17072 H17065)*MEAN=' '*F=6.2,    /* Row Dimension */
            /* Column Dimension */
            XBNFGRP=' '*(XSEXA='Gender' ALL='Group Total')
            ALL='Total';

TITLE "Table 4.2";
TITLE2 'Constructed Beneficiary Group by Gender for TNEX Region 3';
RUN;
```

Typing these statements into the Program Window produces the following screen.



After the **Submit** command is entered, the following table is displayed in the Output window.

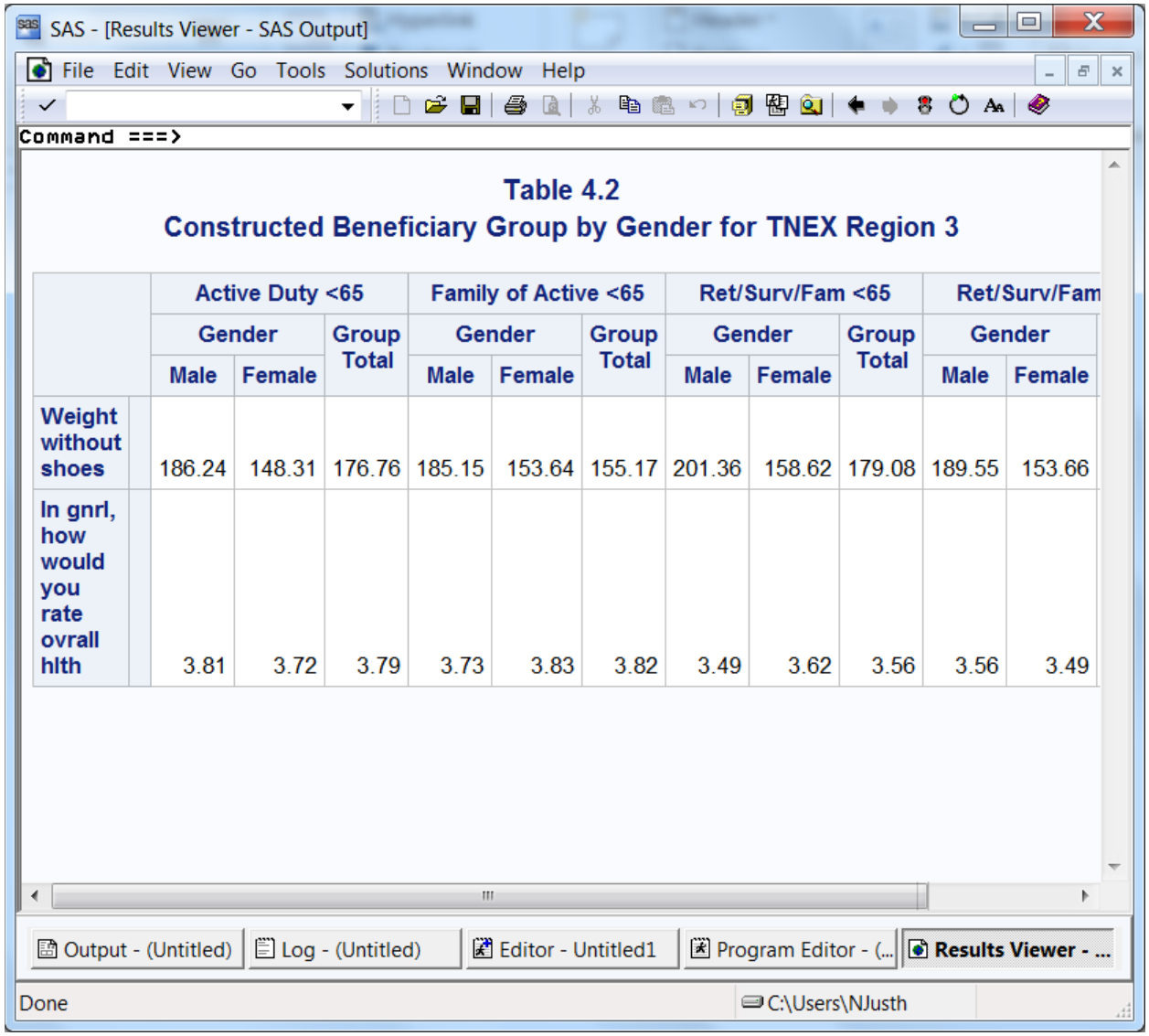


Table 4.2
Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam	
	Gender		Group Total	Gender		Group Total	Gender		Group Total	Gender	
	Male	Female		Male	Female		Male	Female		Male	Female
Weight without shoes	186.24	148.31	176.76	185.15	153.64	155.17	201.36	158.62	179.08	189.55	153.66
In gnrl, how would you rate ovrall hlth	3.81	3.72	3.79	3.73	3.83	3.82	3.49	3.62	3.56	3.56	3.49

The resulting output is in Table 4.2.

Table 4.2
Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65			Ret/Surv/Fam 65+
	Gender		Group	Gender		Group	Gender		Group	Gender
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male
Weight without shoes	186.24	148.31	176.76	185.15	153.64	155.17	201.36	158.62	179.08	189.55
In gnrl, how would you rate ovrall hlth	3.81	3.72	3.79	3.73	3.83	3.82	3.49	3.62	3.56	3.56

(Continued)

Table 4.2
Constructed Beneficiary Group by Gender for TNEX Region 3

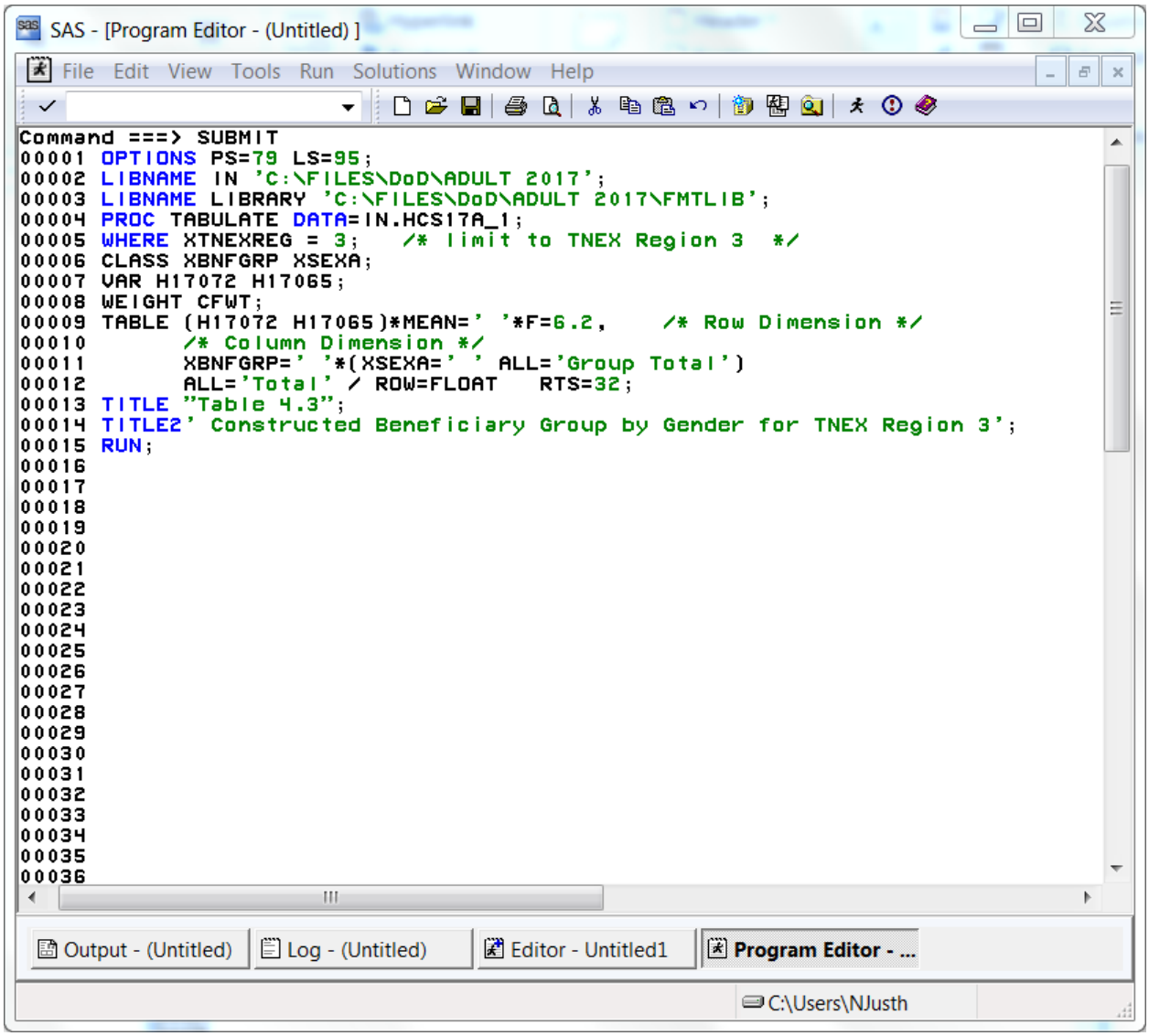
	Ret/Surv/Fam 65+		
	Gender	Group	
	Female	Total	Total
Weight without shoes	153.66	173.45	173.46
In gnrl, how would you rate ovrall hlth	3.49	3.53	3.63

Although the label for MEAN is deleted, there is still a space in the table for this label. You can eliminate this blank space by using the TABLE option of ROW=FLOAT. SAS row headings are automatically allocated; you can override this by using the TABLE option of RTS=n where n is an integer value specifying the number of print positions to be used for row headings. If you decide that we don't need the label 'Gender' for XSEXA because 'male' and 'female' are self-explanatory, the revised program is as follows:

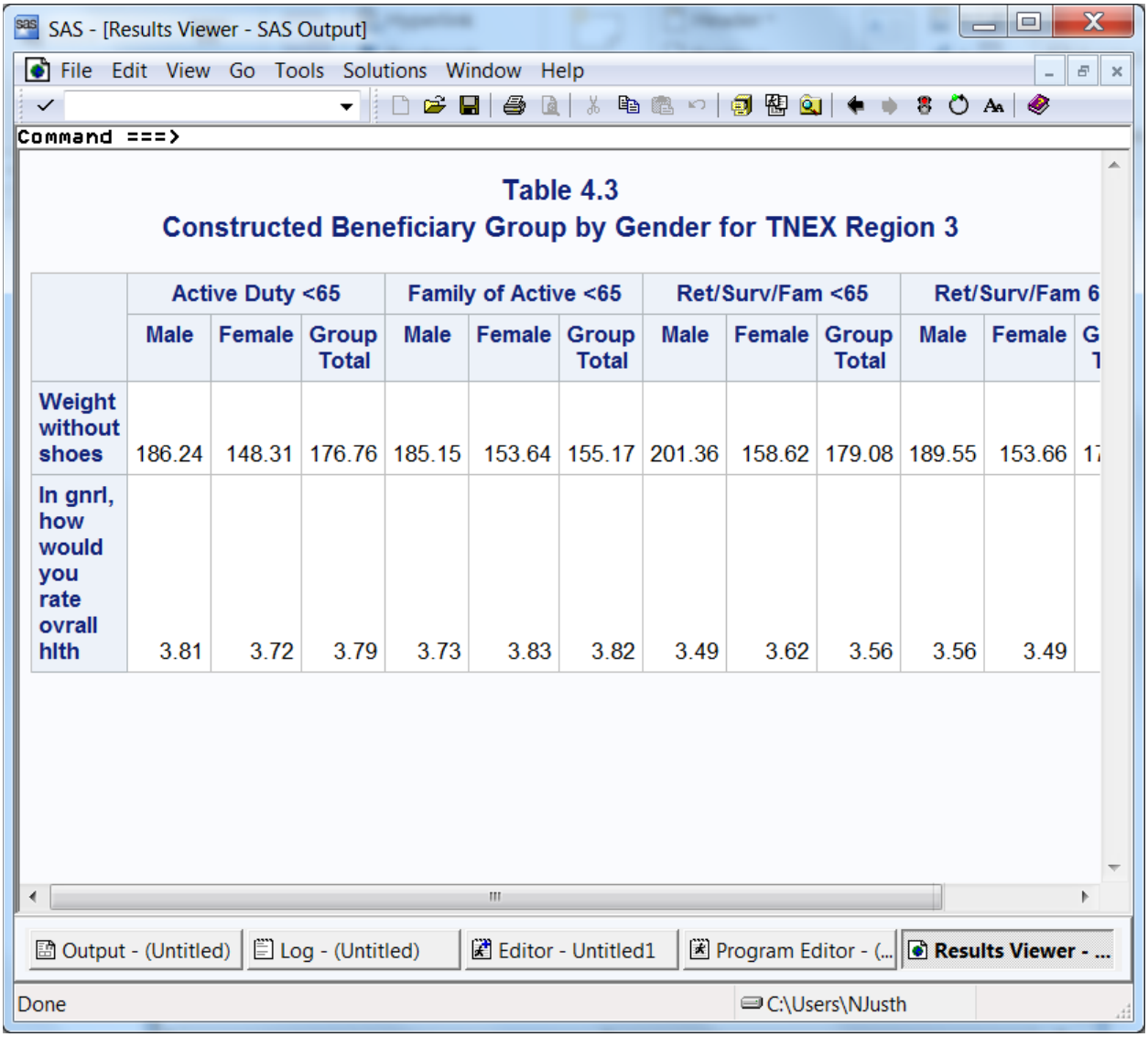
```
OPTIONS PS=79 LS=95;
LIBNAME IN 'C:\FILES\DoD\ADULT 2017';
LIBNAME LIBRARY 'C:\FILES\DoD\ADULT 2017\FMTLIB';
PROC TABULATE DATA=IN.HCS17A_1;
WHERE XTNEXREG = 3;   /* limit to TNEX Region 3  */
```

```
CLASS XBNFGRP XSEXA;
VAR H17072 H17065;
WEIGHT CFWT;
TABLE (H17072 H17065)*MEAN=' '*F=6.2,    /* Row Dimension */
/* Column Dimension */
XBNFGRP=' '*(XSEXA=' ' ALL='Group Total')
ALL='Total' / ROW=FLOAT   RTS=32;
TITLE "Table 4.3";
TITLE2' Constructed Beneficiary Group by Gender for TNEX Region 3';
RUN;
```

Typed into the Program Window, the revised program appears as follows.



The output table is displayed in the Output Window as follows.



The result is Table 4.3.

Table 4.3
Constructed Beneficiary Group by Gender for TNEX Region 3

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65		
	Male	Female	Group Total	Male	Female	Group Total	Male	Female	Group Total
Weight without shoes	186.24	148.31	176.76	185.15	153.64	155.17	201.36	158.62	179.08
In gnrl, how would you rate ovrall hlth	3.81	3.72	3.79	3.73	3.83	3.82	3.49	3.62	3.56

(Continued)

Table 4.3
Constructed Beneficiary Group by Gender for TNEX Region 3

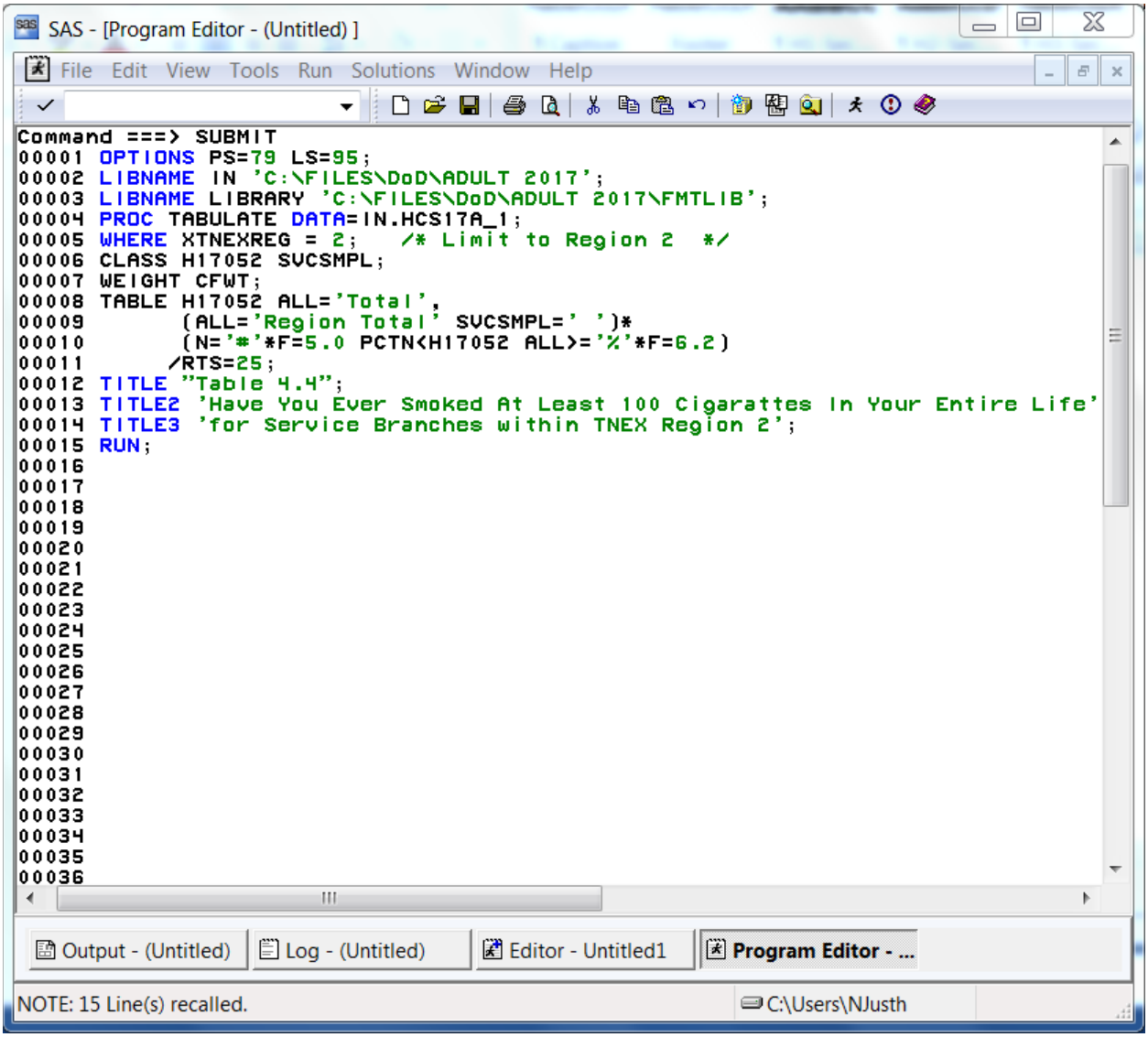
	Ret/Surv/Fam 65+		
			Group
	Male	Female	Total	Total
Weight without shoes	189.55	153.66	173.45	173.46
In gnrl, how would you rate ovrall hlth	3.56	3.49	3.53	3.63

Calculating Percents

When calculating percentages, it is necessary to appropriately define the denominator. To calculate a column percentage, the denominator definition must include all *class* variables that define the *row*. For example, if you want to look at the percentage of people in region 2 and each branch of service who answered yes (or no) to variable H17052, 'Have you ever smoked at least 100 cigarettes in your entire life?', your TABLE statement in the TABULATE procedure would look like this:

```
WHERE XTNEXREG = 2;
TABLE H17052 ALL='Total',
(All='Region Total'  SVCSMPL)*PCTN<H17052  ALL>='Percent';
```

Table 4.4 includes a program and its output for calculating column percentages.
The program statements in the Program Editor appear as follows.



The submitted statements produce the following output.

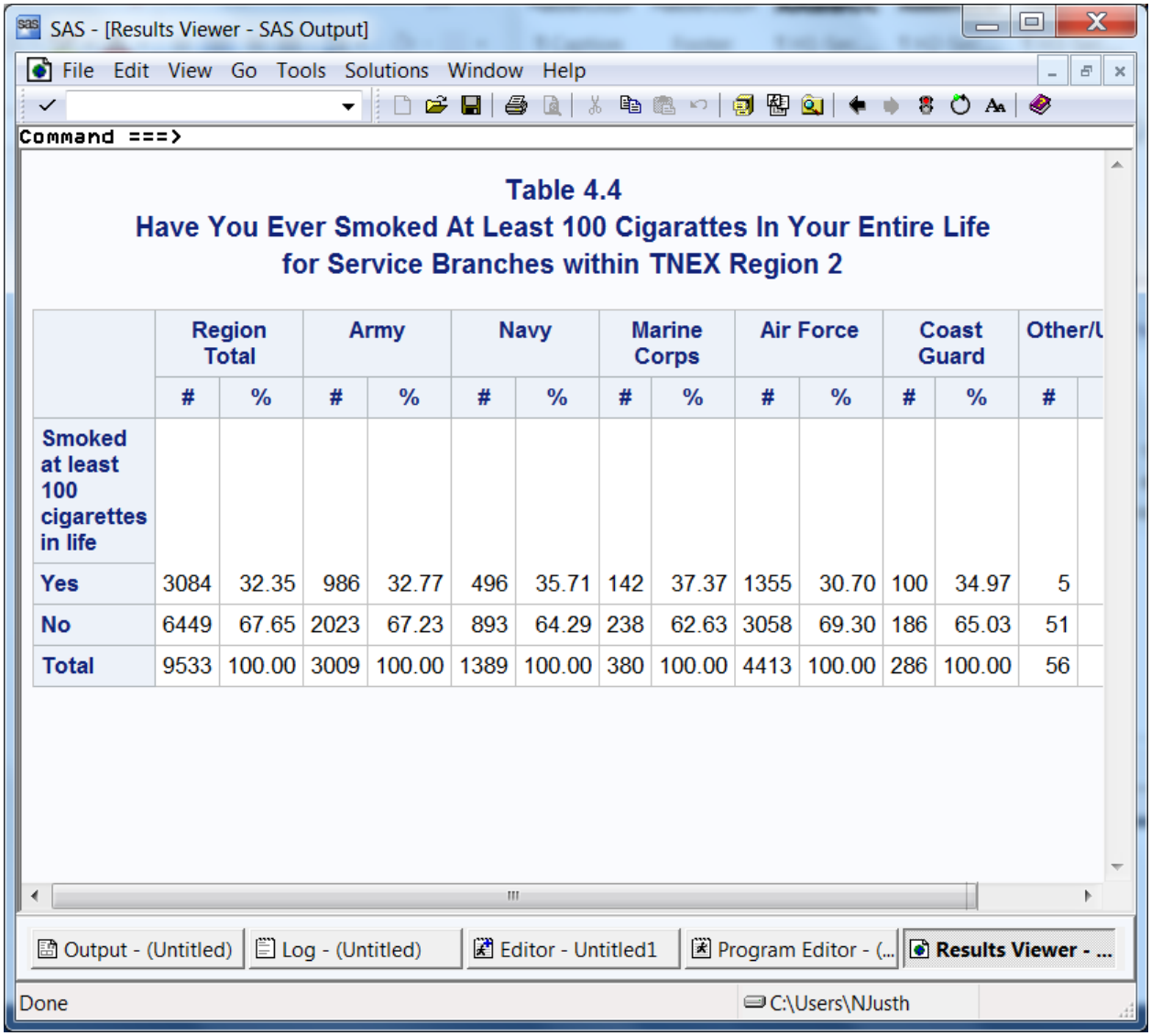


Table 4.4
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life for Service Branches within TNEX Region 2

	Region Total		Army		Navy		Marine Corps		Air Force		Coast Guard		Other/U
	#	%	#	%	#	%	#	%	#	%	#	%	#
Smoked at least 100 cigarettes in life													
Yes	3084	32.35	986	32.77	496	35.71	142	37.37	1355	30.70	100	34.97	5
No	6449	67.65	2023	67.23	893	64.29	238	62.63	3058	69.30	186	65.03	51
Total	9533	100.00	3009	100.00	1389	100.00	380	100.00	4413	100.00	286	100.00	56

Table 4.4
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
for Service Branches within TNEX Region 2

	Region Total		Army		Navy		Marine Corps		Air Force		Coast Guard	
	#	%	#	%	#	%	#	%	#	%	#	
Smoked at least 100 cigarettes in life												
Yes	3084	32.35	986	32.77	496	35.71	142	37.37	1355	30.70	100	
No	6449	67.65	2023	67.23	893	64.29	238	62.63	3058	69.30	186	
Total	9533	100.00	3009	100.00	1389	100.00	380	100.00	4413	100.00	286	

(Continued)

Table 4.4
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
for Service Branches within TNEX Region 2

	Coast Guard		Other/Unknown	
	%	#	%	
Smoked at least 100 cigarettes in life				
Yes	34.97	5	8.93	
No	65.03	51	91.07	
Total	100.00	56	100.00	

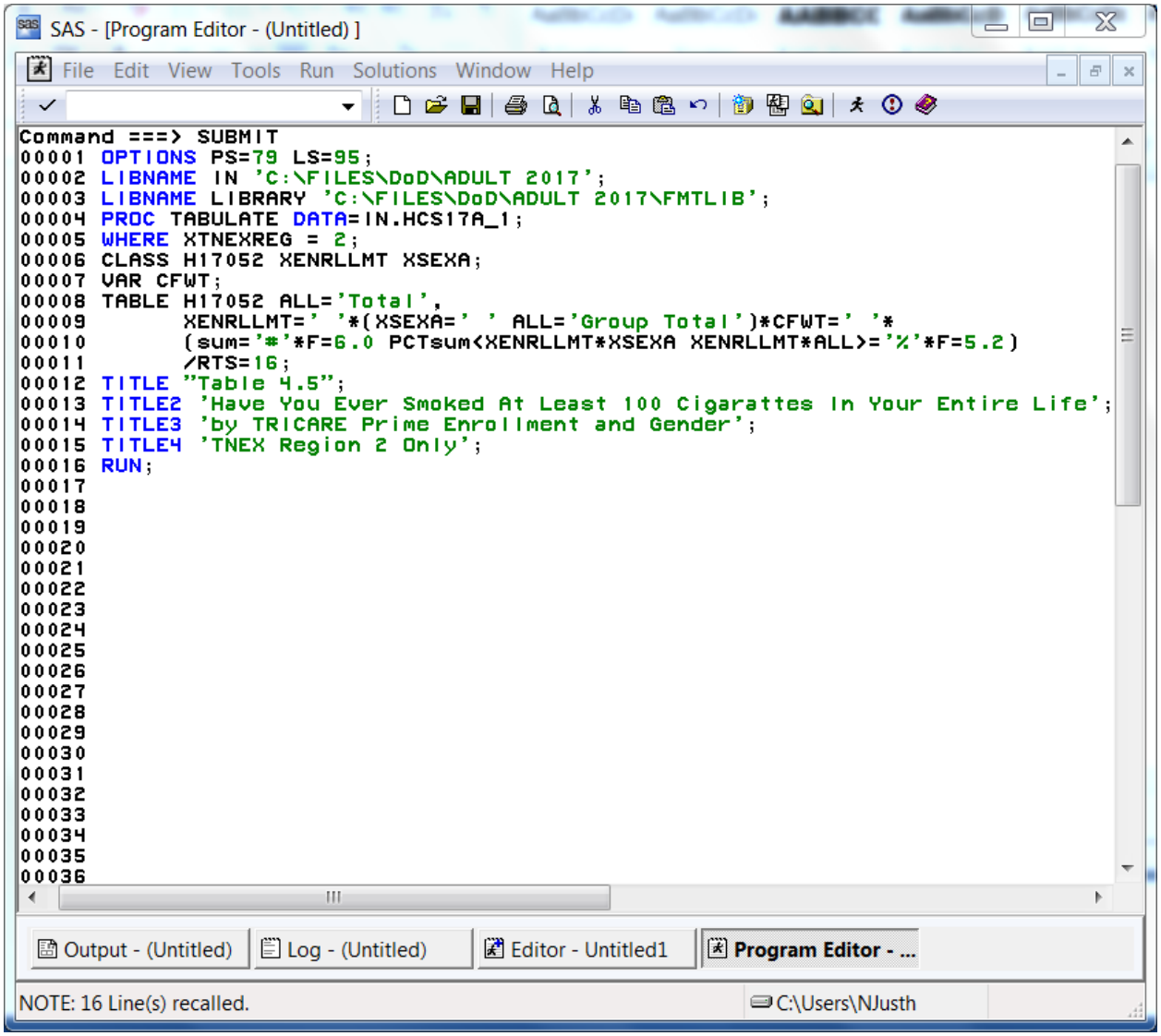
The statistic N is included with PCTN to make it easier to verify that the denominator definitions have been set up properly. After you check to see that the percentages are accurate, the N statistic can be removed. Note that the output for Table 4.4 is unweighted. The N statistic (and PCTN statistic) is always unweighted even if a WEIGHT statement is included.

Similarly, if you want to look at the percentage of TRICARE enrollees (and non-enrollees) by gender who report having smoked at least 100 cigarettes in their lifetime, this would be a row percentage. To calculate a row percentage, the denominator definition must include all *class* variables that define the c*olumn*. Your TABLE statement would look like this:

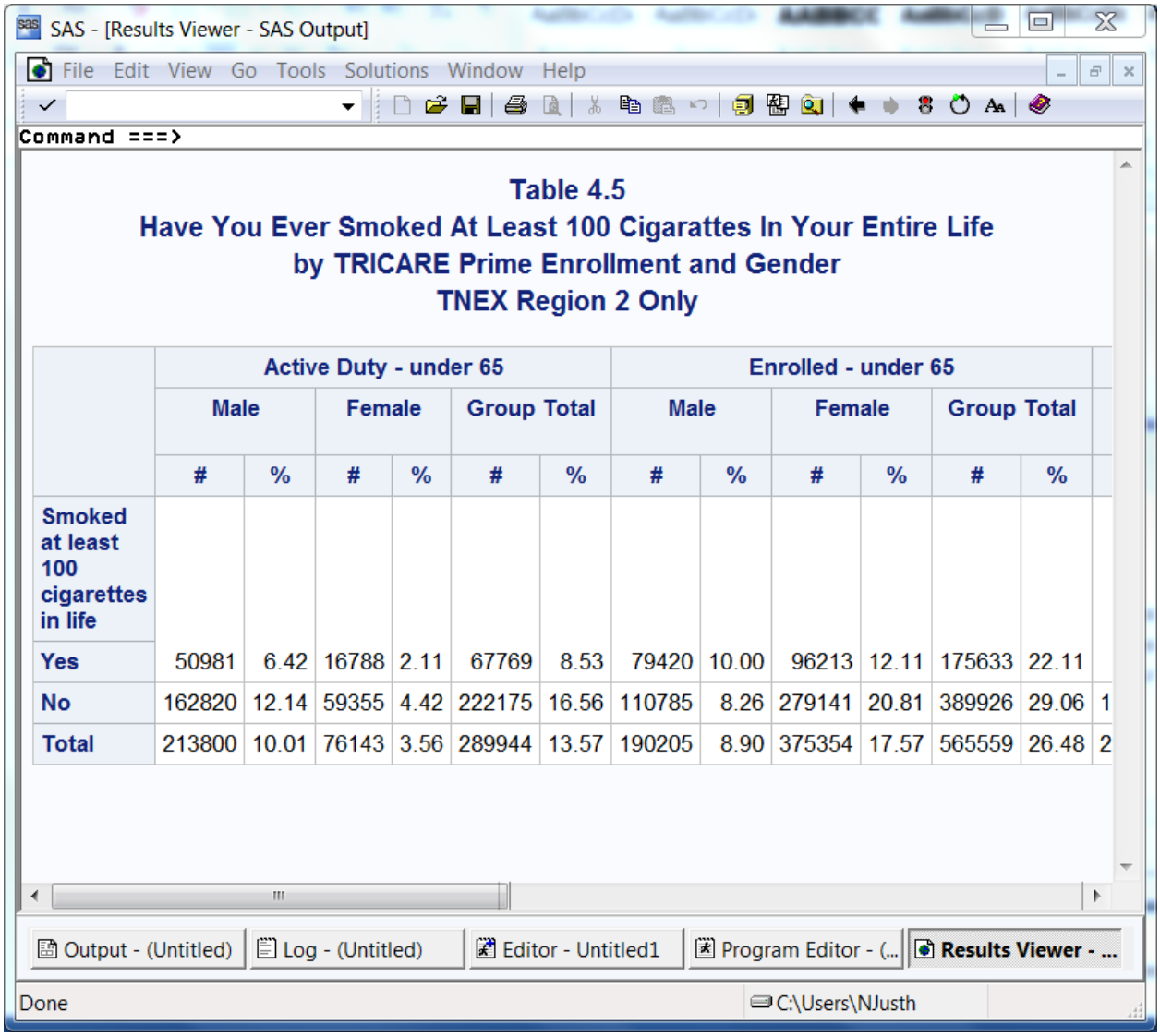
```
TABLE H17052 ALL='Total',
XENRLLMT *(XSEXA=' ' All='Group Total')*
PCTN<XENRLLMT*XSEXA  XENRLLMT*ALL>='Percent';
```

Notice that there are no parentheses used in the denominator definition. Because parenthetical groupings are not allowed in the denominator definition, all crossings and concatenations must be included. As noted above, the N and PCTN statistic are unweighted counts of CLASS variables. If you want to produce a weighted count and percentage for this table, you would include CFWT (the 2017 annual weight variable) as an analysis variable in the VAR statement and in the column crossing of the TABLE statement; the statistics to be generated should be specified as SUM and PCTSUM. A program and output to demonstrate weighted row percentages appears in Table 4.5.

The following screen shows the new program typed into the Program Editor.



These commands produce the following output.



SAS - [Results Viewer - SAS Output]

File Edit View Go Tools Solutions Window Help

Command ===>

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Active Duty - under 65						Enrolled - under 65						
	Male		Female		Group Total		Male		Female		Group Total		
	#	%	#	%	#	%	#	%	#	%	#	%	
Smoked at least 100 cigarettes in life													
Yes	50981	6.42	16788	2.11	67769	8.53	79420	10.00	96213	12.11	175633	22.11	
No	162820	12.14	59355	4.42	222175	16.56	110785	8.26	279141	20.81	389926	29.06	1
Total	213800	10.01	76143	3.56	289944	13.57	190205	8.90	375354	17.57	565559	26.48	2

Output - (Untitled) | Log - (Untitled) | Editor - Untitled1 | Program Editor - (... | Results Viewer - ...

Done C:\Users\NJusth

Here, as above, the SUM statistic is included to help determine the accuracy of the denominator definition.

Additional information about running SAS is available from the SAS Institute. Please consult the appropriate manuals for more detailed information.

See Table 4.5 to view the entire table.

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Active Duty - under 65						Enrolled - under 65					
	Male		Female		Group Total		Male		Female		Group Total	
	#	%	#	%	#	%	#	%	#	%	#	%
Smoked at least 100 cigarettes in life												
Yes	50981	6.42	16788	2.11	67769	8.53	79420	10.00	96213	12.11	175633	22.11
No	162820	12.14	59355	4.42	222175	16.56	110785	8.26	279141	20.81	389926	29.06
Total	213800	10.01	76143	3.56	289944	13.57	190205	8.90	375354	17.57	565559	26.48

(Continued)

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Not enrolled - under 65						Not enrolled - 65 or over					
	Male		Female		Group Total		Male		Female		Group Total	
	#	%	#	%	#	%	#	%	#	%	#	%
Smoked at least 100 cigarettes in life												
Yes	63052	7.94	85796	10.80	148849	18.74	252551	31.80	118152	14.87	370703	46.67
No	148327	11.06	180131	13.43	328459	24.48	144817	10.79	224476	16.73	369293	27.52
Total	211379	9.90	265928	12.45	477307	22.35	397369	18.60	342628	16.04	739997	34.64

(Continued)

Table 4.5
Have You Ever Smoked At Least 100 Cigarettes In Your Entire Life
by TRICARE Prime Enrollment and Gender
TNEX Region 2 Only

	Enrolled - 65 or over					
	Male		Female		Group Total	
	#	%	#	%	#	%
Smoked at least 100 cigarettes in life						
Yes	21089	2.66	10268	1.29	31357	3.95
No	12507	0.93	19319	1.44	31826	2.37
Total	33596	1.57	29587	1.39	63183	2.96

HOW TO MAKE A TABLE USING SPSS

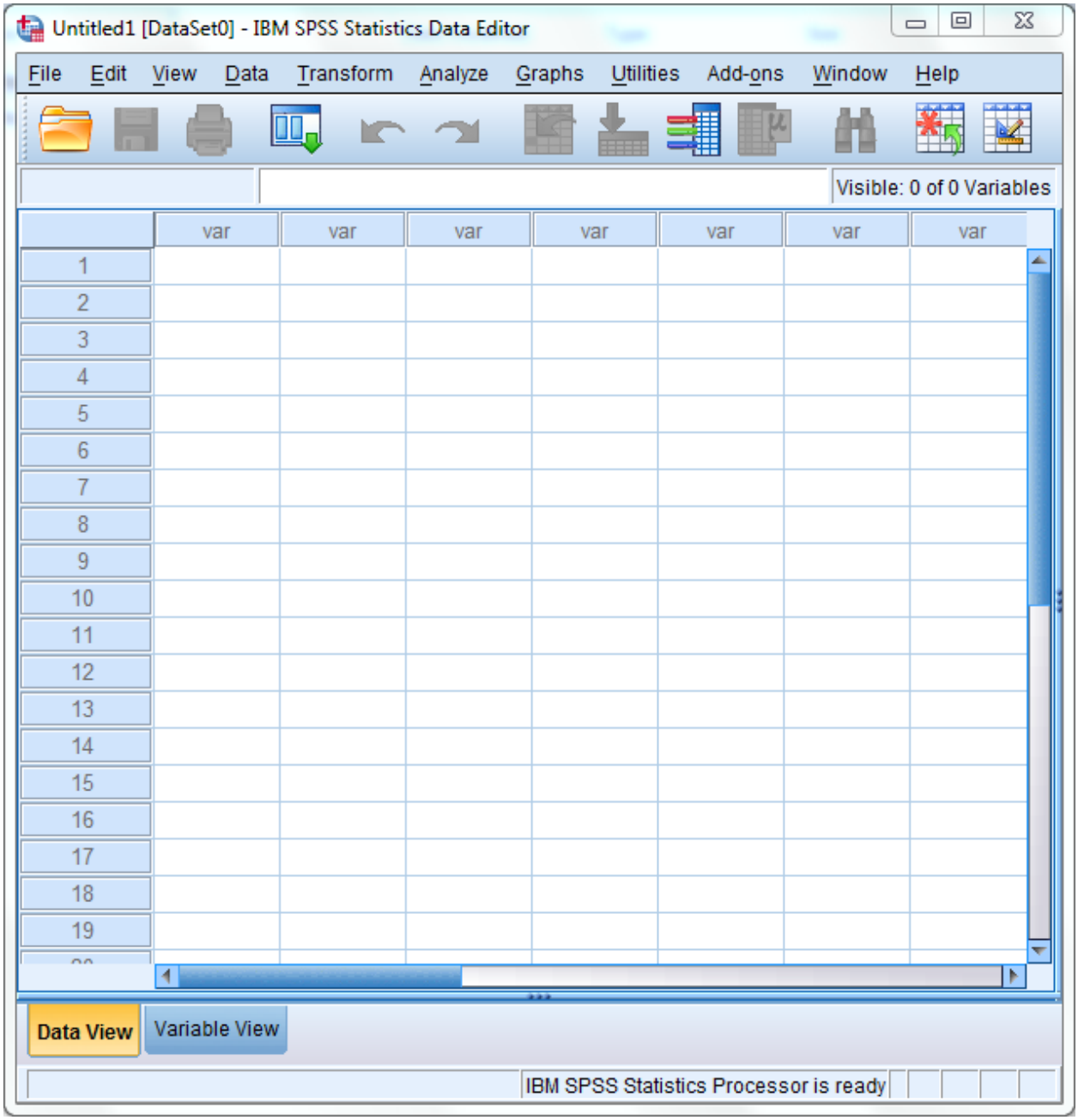
The 2017 Adult HCSDB dataset is in an SPSS format. SPSS is a computer software system used for data management, summarization, and analysis. SPSS can be run interactively, using menus, or in batch mode, using syntax commands. This guide instructs users on how to use SPSS dialog boxes to:

- Construct new variables
- Recode existing variables
- Select cases for analysis
- Weight cases for analysis
- Create customized tables

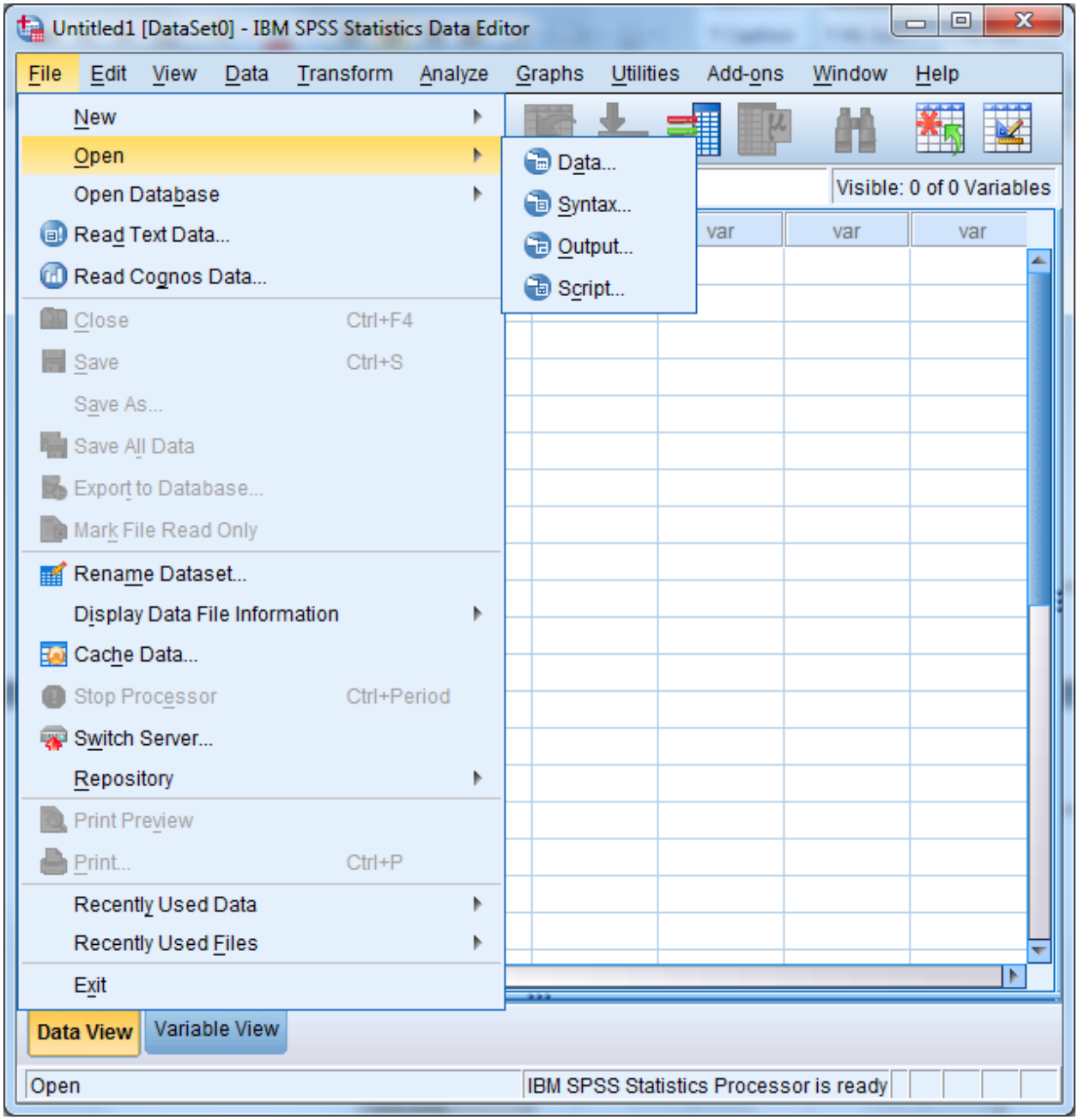
As you use the dialog boxes, you generate syntax automatically. This syntax may be pasted into a syntax file for future use or for modification.

Locating and opening the data file

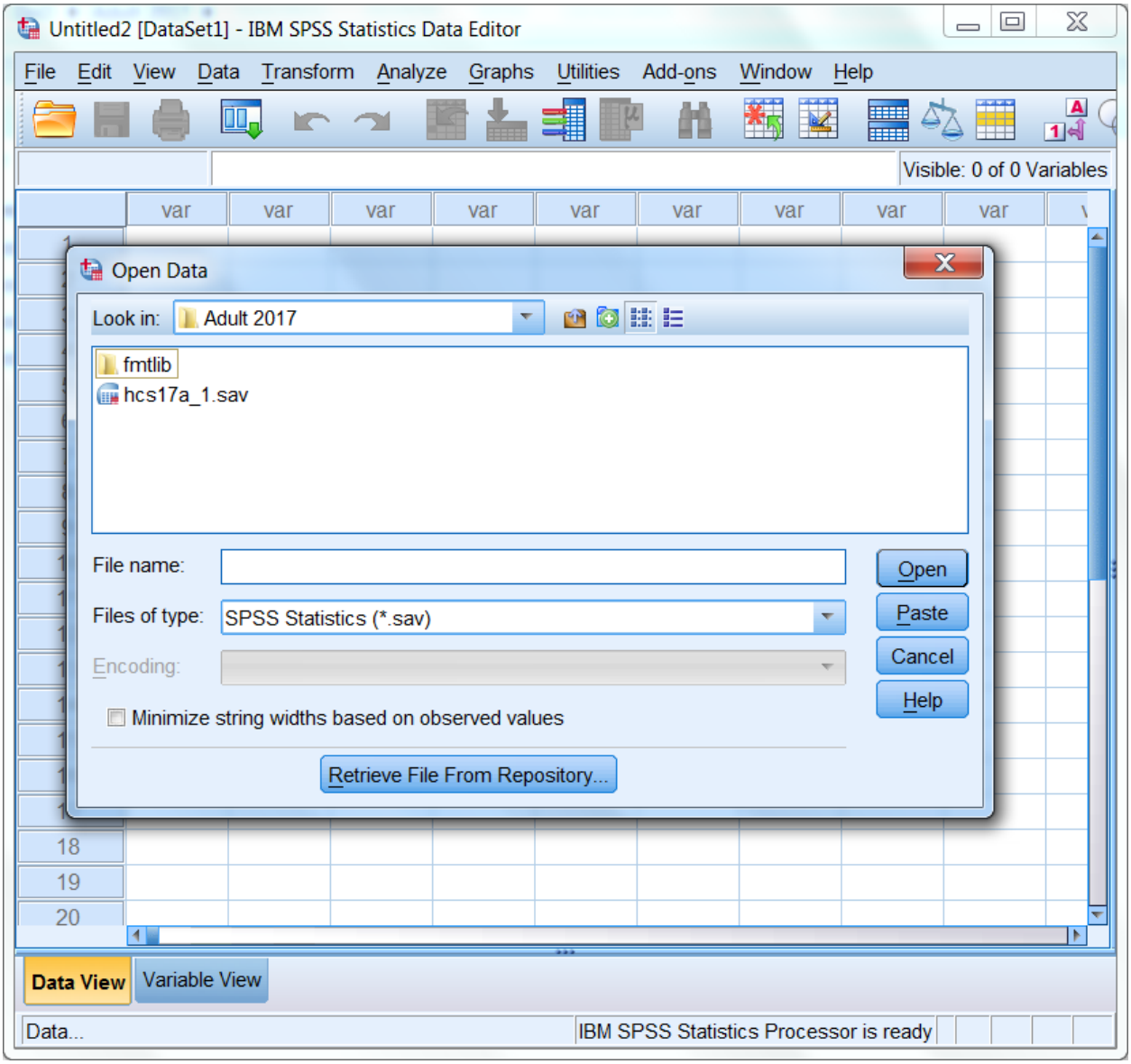
To begin an SPSS session, double click on the SPSS icon on your desktop. The Data Editor window will open and present a spreadsheet with a dialog box. Click **Cancel** in the bottom right corner to close the dialog box and a blank spreadsheet will appear:



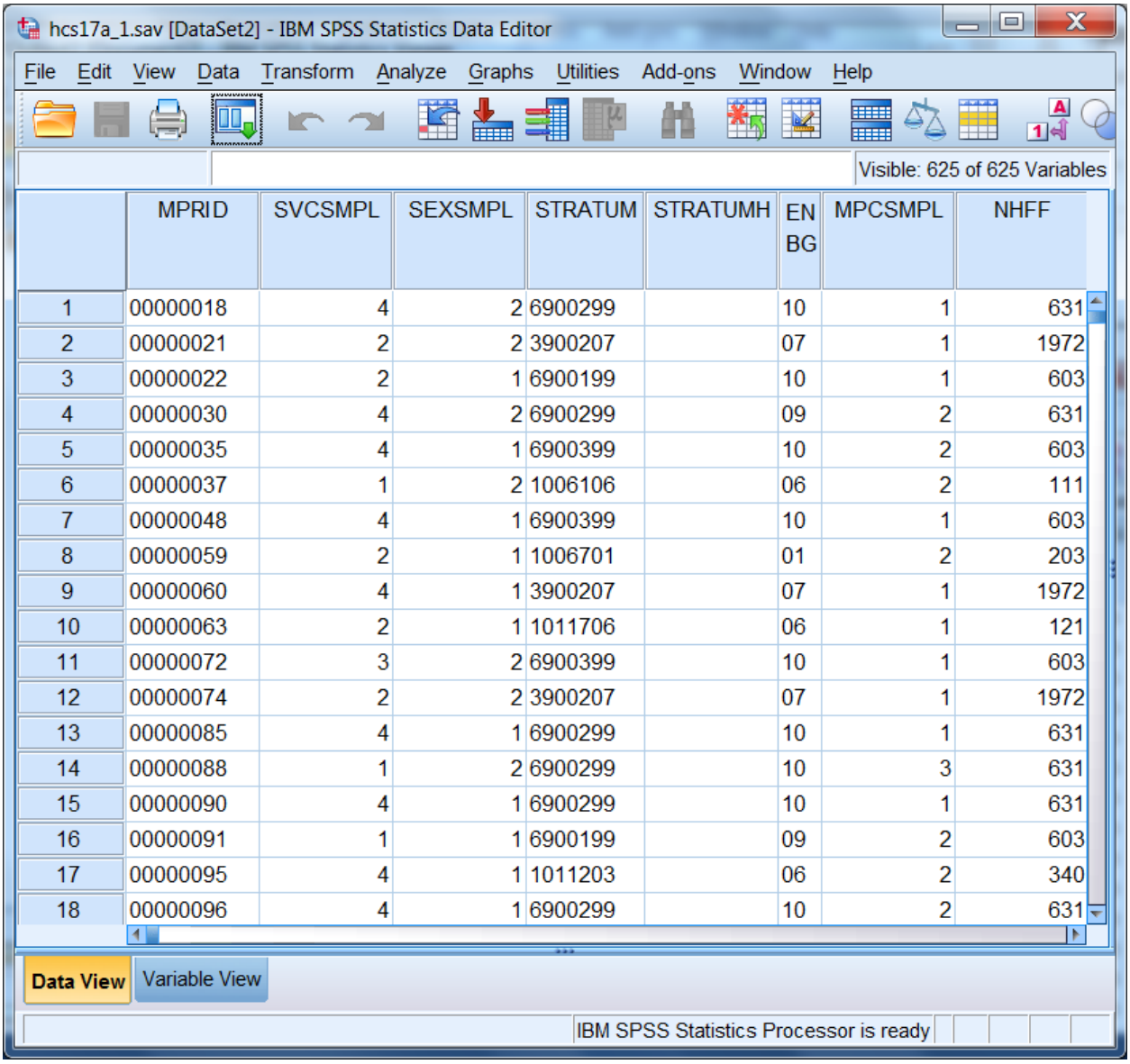
Click on **File** in the upper left corner to open the following menu:



Select the **Open** option or choose a file from the list displayed. **Open** and **data** produces the following screen:



If the file is not in this directory, navigate through your folders until you locate it. Mark the file and click **Open**. You will be returned to the spreadsheet Data Editor with the file on view. The 2017 Adult HCSDB dataset has been opened and is displayed below.



	MPRID	SVCSMPL	SEXSMPL	STRATUM	STRATUMH	ENBG	MPCSMPL	NHFF
1	00000018	4	2	6900299		10	1	631
2	00000021	2	2	3900207		07	1	1972
3	00000022	2	1	6900199		10	1	603
4	00000030	4	2	6900299		09	2	631
5	00000035	4	1	6900399		10	2	603
6	00000037	1	2	1006106		06	2	111
7	00000048	4	1	6900399		10	1	603
8	00000059	2	1	1006701		01	2	203
9	00000060	4	1	3900207		07	1	1972
10	00000063	2	1	1011706		06	1	121
11	00000072	3	2	6900399		10	1	603
12	00000074	2	2	3900207		07	1	1972
13	00000085	4	1	6900299		10	1	631
14	00000088	1	2	6900299		10	3	631
15	00000090	4	1	6900299		10	1	631
16	00000091	1	1	6900199		09	2	603
17	00000095	4	1	1011203		06	2	340
18	00000096	4	1	6900299		10	2	631

Constructing new variables

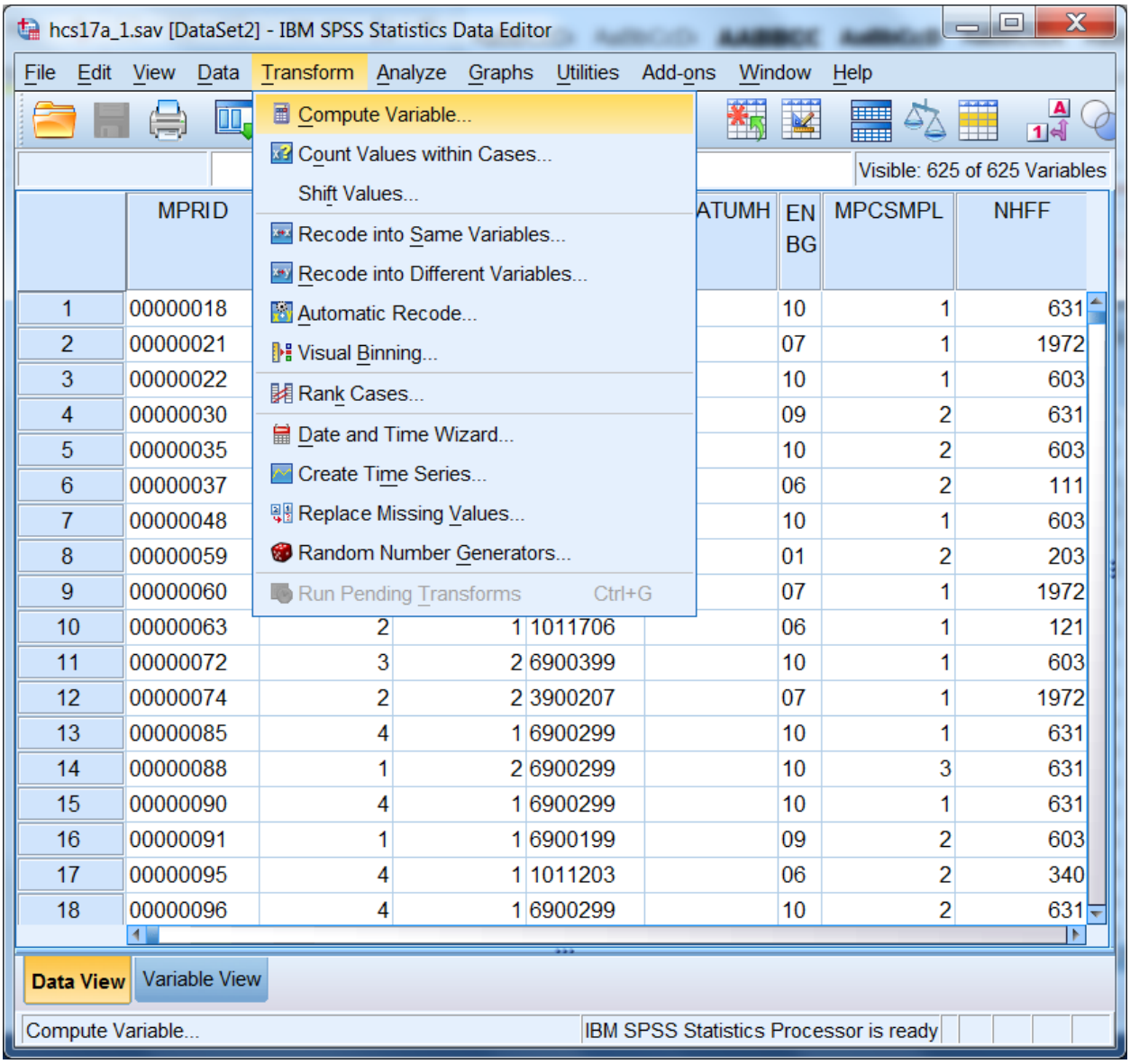
Data can be evaluated from many different aspects. It is sometimes useful to build new variables from combinations of the existing ones and to examine their distributions.

For example, the variable in the file for beneficiary group at the time of sampling is called xbnfgrp, and the variable for sex is xsexa. The value 1 for xbnfgrp indicates that the individual is on Active Duty. The relationships for constructing a new variable of Active Duty by sex are:

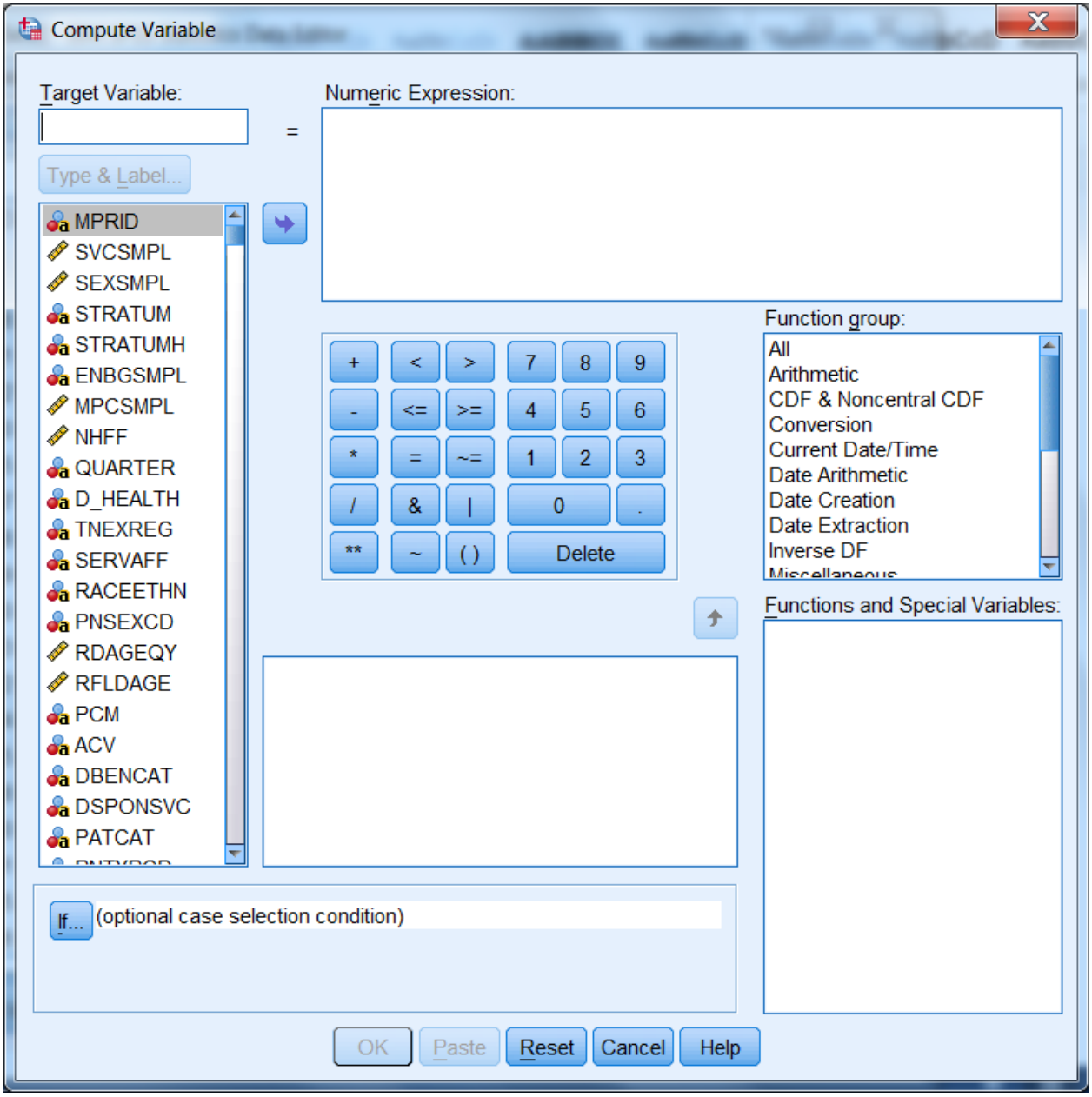
Active-Duty-males: ***xsexa=1 and XBNFGRP=1***

Active-Duty-females: ***xsexa=2 and XBNFGRP=1***

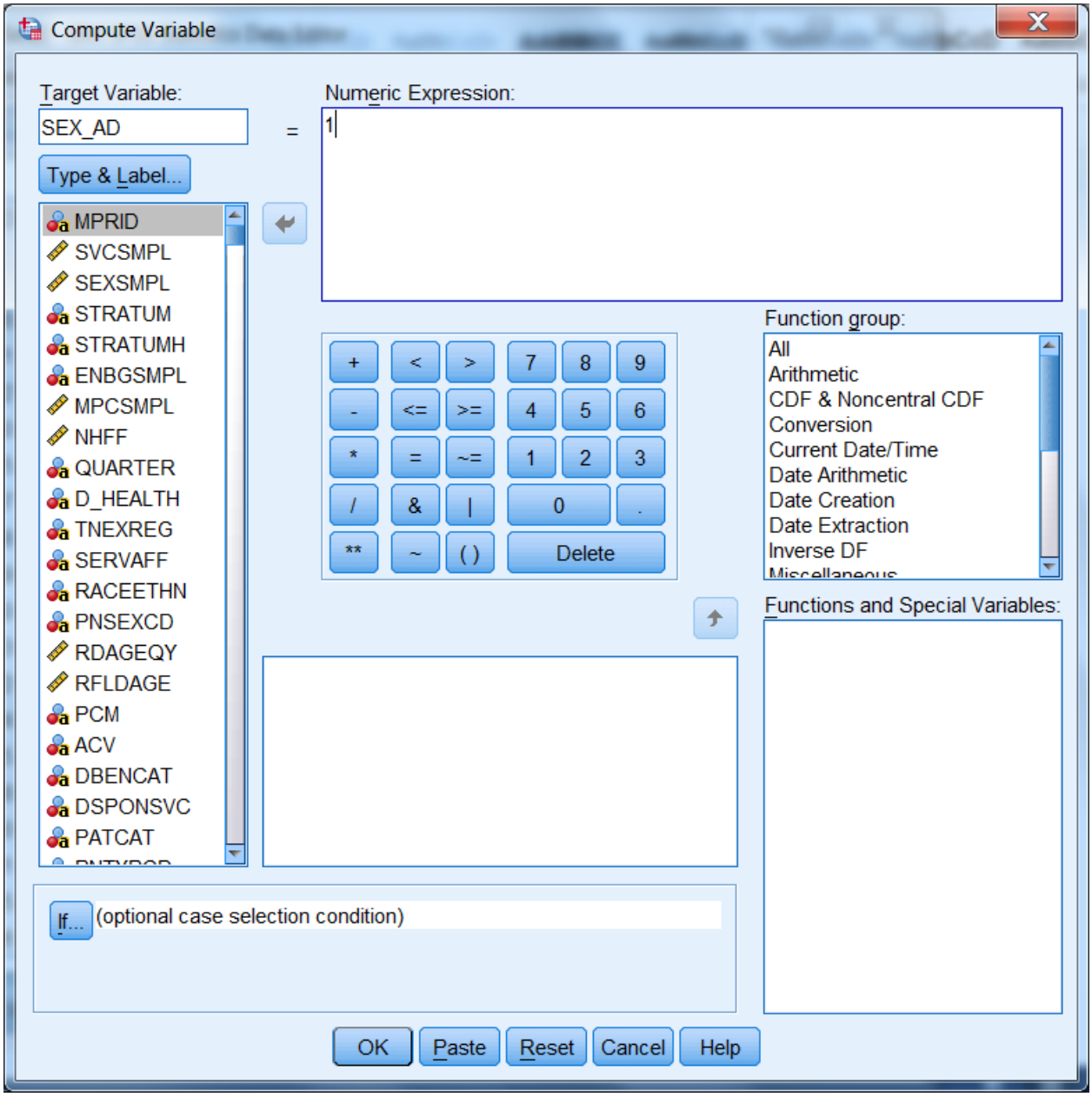
Open the **Transform** menu and select **Compute Variable** as in the following:



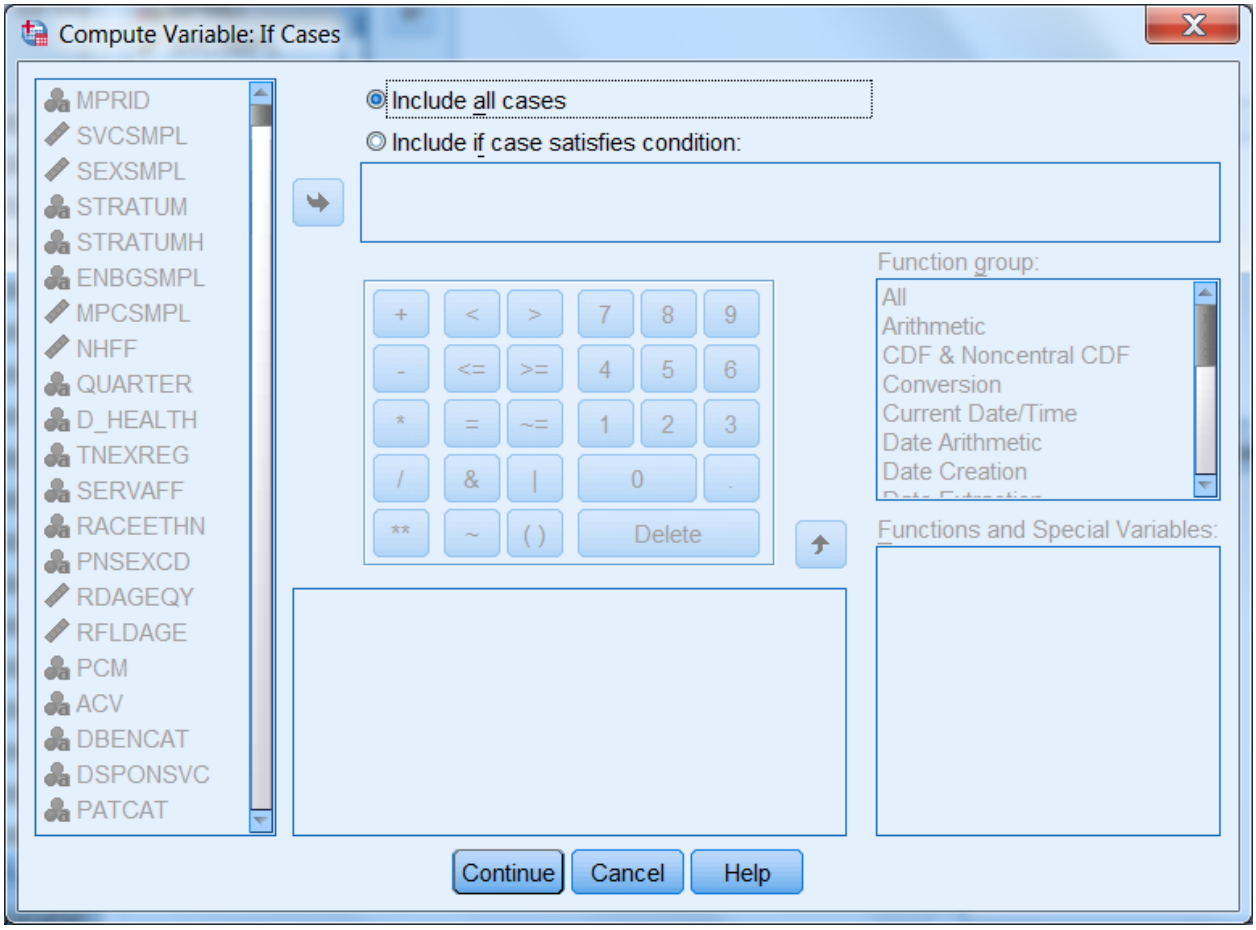
The following dialog box will open:



You can build the new variable in two steps to express the two conditions. The first task is to give the new variable a name and its first value. Enter the **Target Variable** slot and name the new variable **sex_ad**. Next, assign the value **1** to **sex_ad** by entering it into the slot for **Numeric Expression**. Your screen should look like the following:

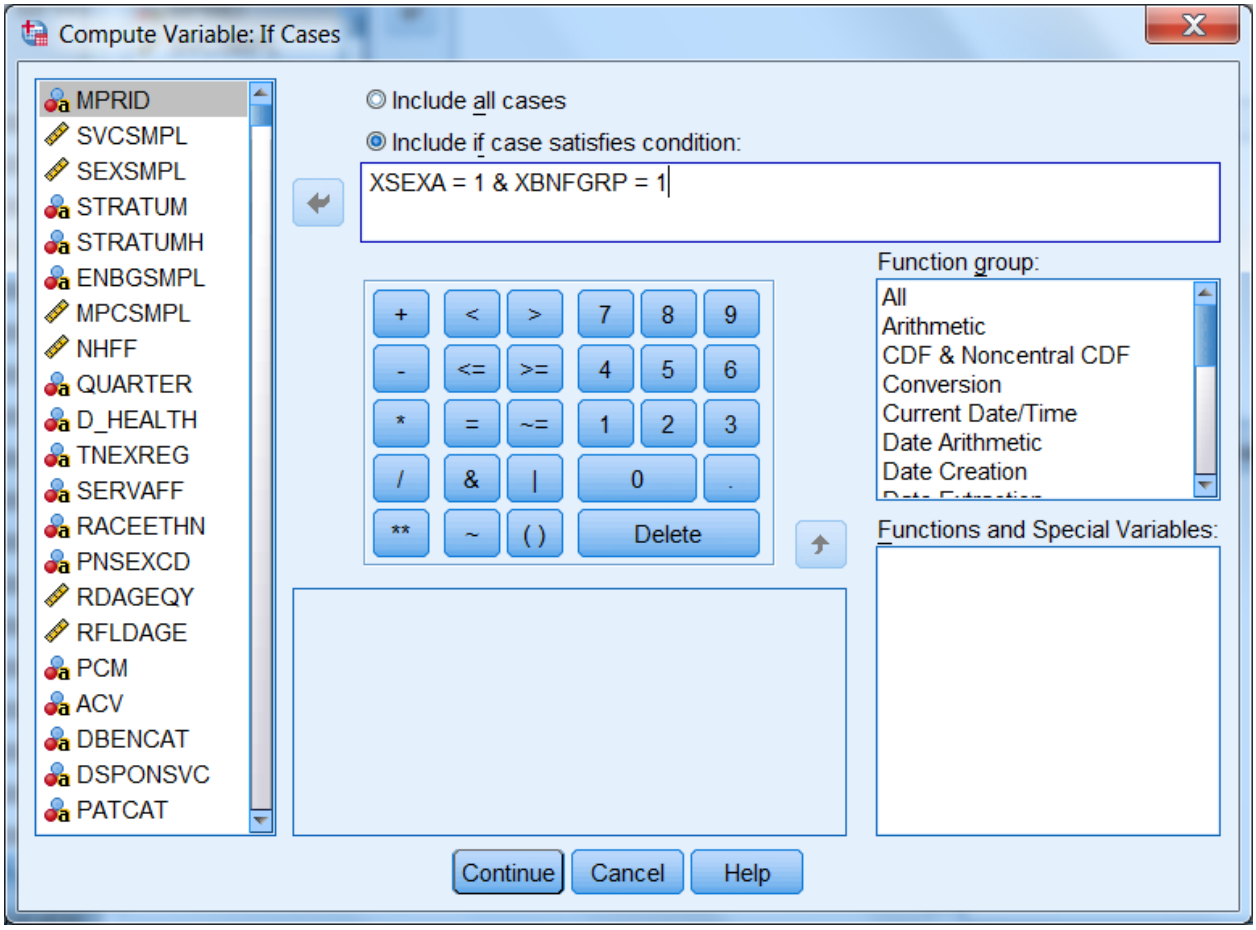


Once you we have assigned the value 1 to sex_ad, you can build the condition that qualifies the assignment. Click on **If** and open the following dialog box:

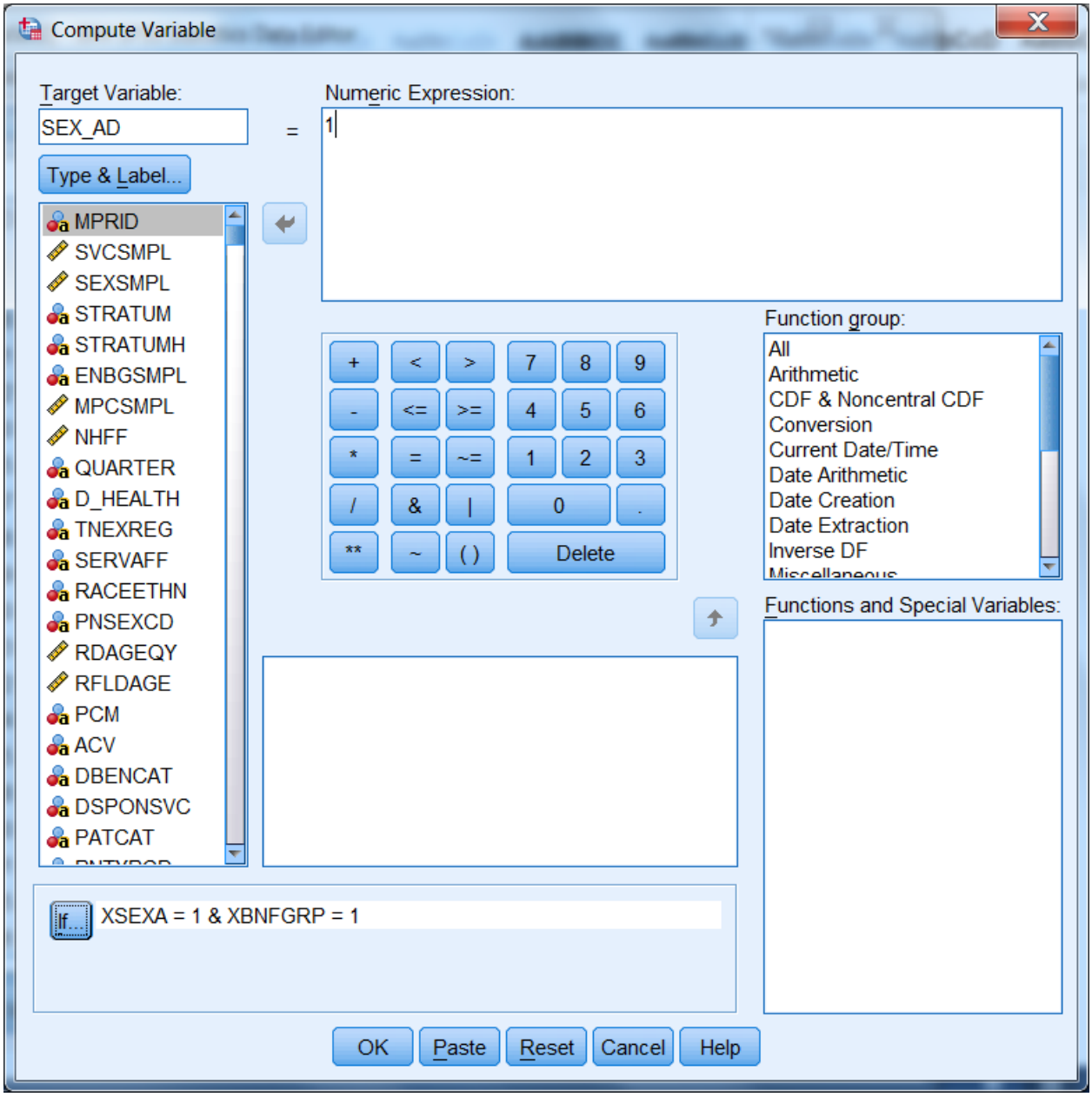


Click on the circle indicating **Include if case satisfies condition**, and the black dot will move to that circle. The slot underneath will open, ready for your input. Build the **"if"** condition. Write it directly into the slot or move the elements into the slot from the given options. Add the elements **xsexa = 1 & xbnfgrp = 1**.

The screen should resemble the following:



Click on **Continue** and return to the previous screen, which will now look like this:



Your condition will be written next to the **If** button. Click on **OK** to exit the dialog box, and the variable sex_ad will be created with its value set to **1**.

The next step is to build the second condition for the new variable, which will set it to the value 2. Reopen the **Compute** dialog box. The commands you just gave still appear in the dialog box. Simply assign the value **2** to **sex_ad**, press **If**, and enter the new condition to identify Active Duty females. Click **Continue**, and finish with **OK**. A dialog box that says "Change existing variable?" will pop up. Click on **OK**, and the condition, if xsexa = 2 and xbnfgrp = 1, will be added to the new variable sex_ad.

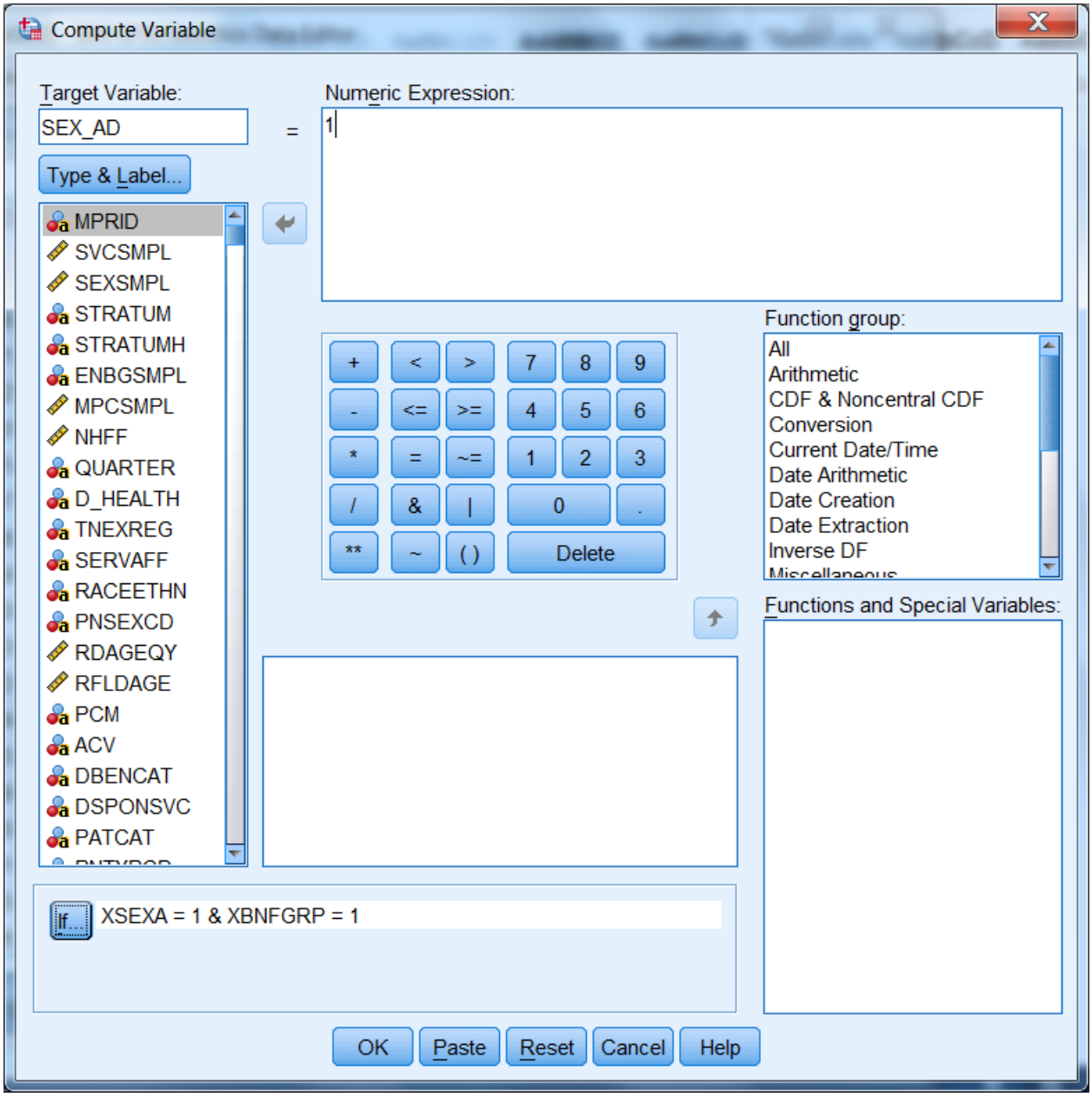
Once you have created a new variable, you may want to add it permanently to the dataset. The new variable is computed for each case in the file and added to the view in the Data Window after the last variable in the dataset. The variable name is the column heading.

Since the HCSDB data set carries Read-Only status to protect it from corruption, changes to it cannot be saved. At the end of the day, when the work session ends and you exit SPSS, the file will revert to its former status and the new variables will be lost. The solution is to save the dataset under a new name when you exit. Choose the **Save As** option on the **File** menu, and you will be prompted to name the file and to save it in a folder of your choosing. Give the file a new name and save it. Open the new expanded file anytime for processing.

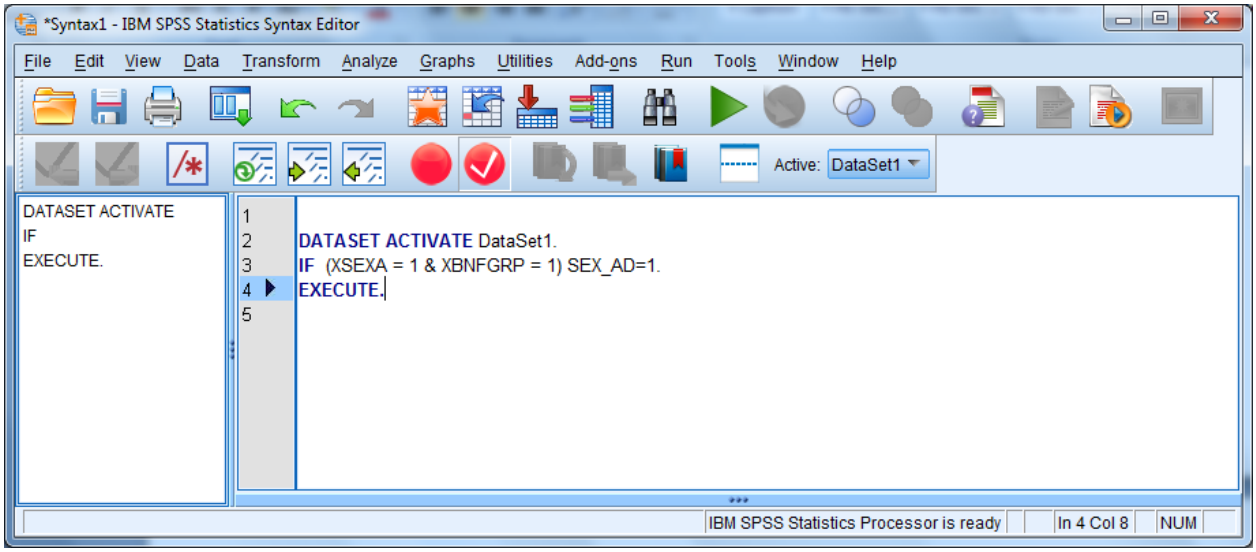
Suppose you do not want to use up your disk space for expanded copies of the dataset. Another option is to save the syntax you have generated in a file that can be run as it is needed. Syntax is a written instruction generated by the commands you give in a dialog box. These "sentences" can be saved in a file and executed when needed. This is the batch mode of processing syntax commands. Syntax files take up very little space.

Experienced SPSS programmers, who have mastered SPSS syntax, often prefer to work only in batch mode. This option is available to users who have not mastered the syntax language. You can paste the commands, generated interactively in the dialog box, onto a syntax file.

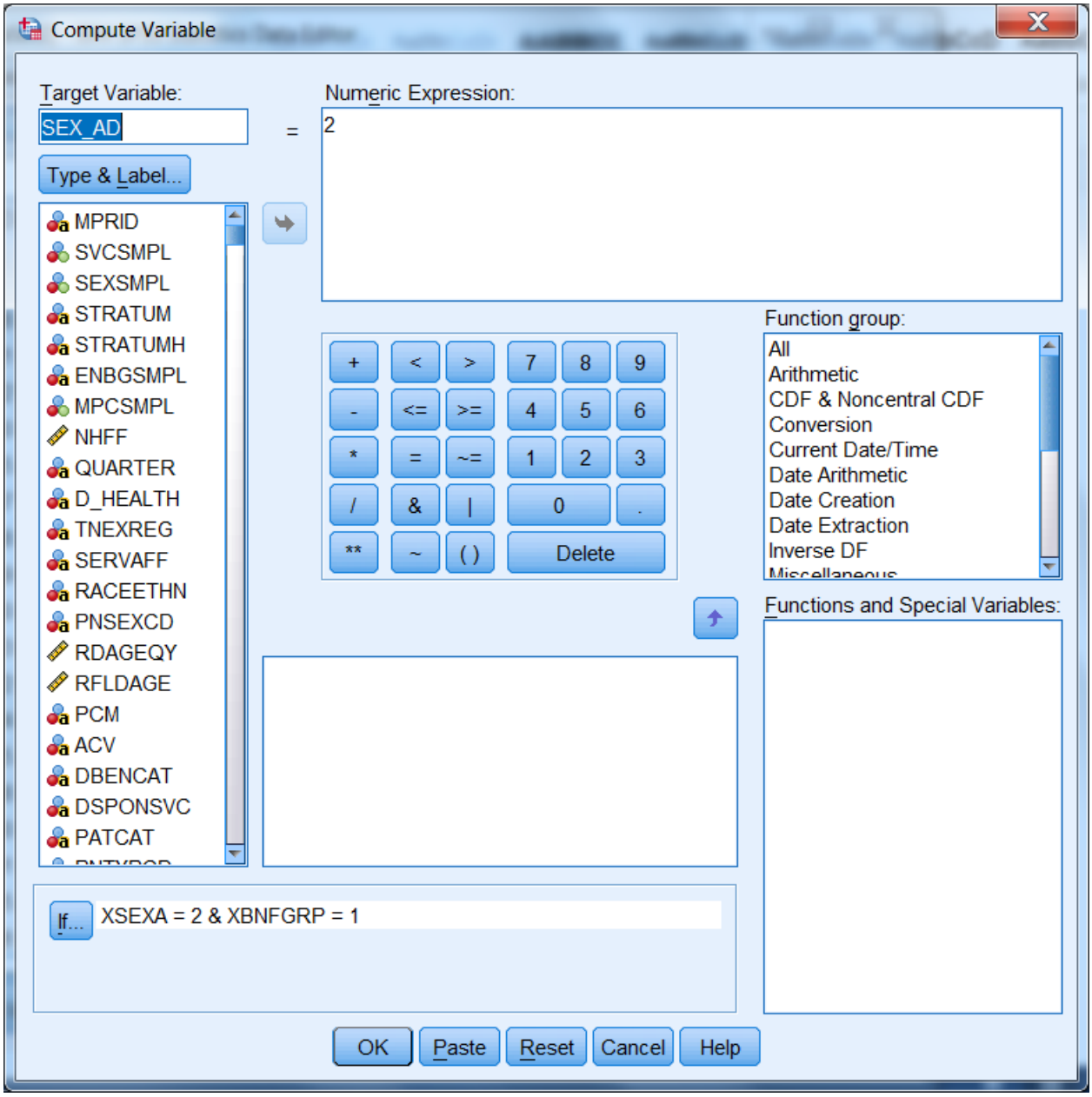
Recall the compute example for the new variable sex_ad. The screen below is the result of assigning 1 to sex_ad according to an If condition. You clicked on **OK** to set the value. Returning to the screen and clicking on **Paste** writes the command to a syntax file.



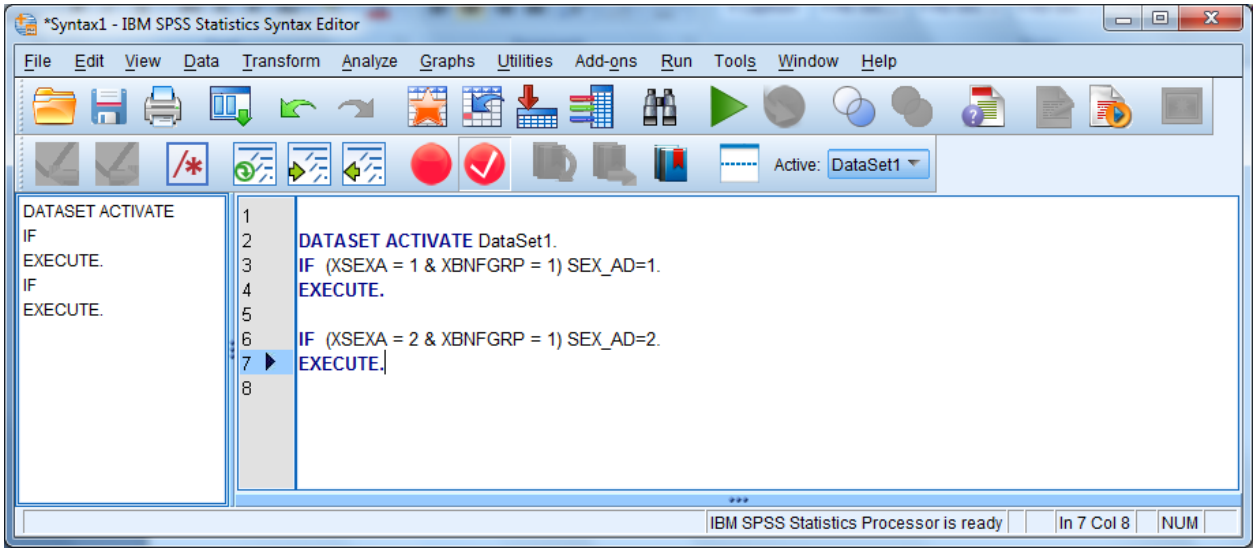
Click on the **Paste** button. A dialog box that says "Change existing variable?" will pop up. Click on **OK**, and the syntax window below will open with the syntax written in it.



Now return to the compute dialog box.



Assign the value **2** to **sex_ad** and build the **"if"** condition as in the diagram above. Select **Paste,** and these commands will be appended to the syntax file.



The results appear in the screen above. SPSS gives default names to syntax files, such as Syntax1, Syntax2, etc., as they are created. It is a good idea to save the syntax, re-naming the file using the **Save As** option on the **File** menu. Use a name that has some meaning to you, e.g., **New_computes**. The file will automatically receive the suffix .**sps**.

Another option for adding new variables to the dataset is to **Recode** existing variables **into** new variables. A common example involves **grouping** an age variable into age categories as shown below, using the variable **RFLDAGE,** which exists on our dataset. **RFLDAGE** is coded in years from 18 to 86, which can be grouped into four age categories:

18 to 34 = 1 - label: “young adult”

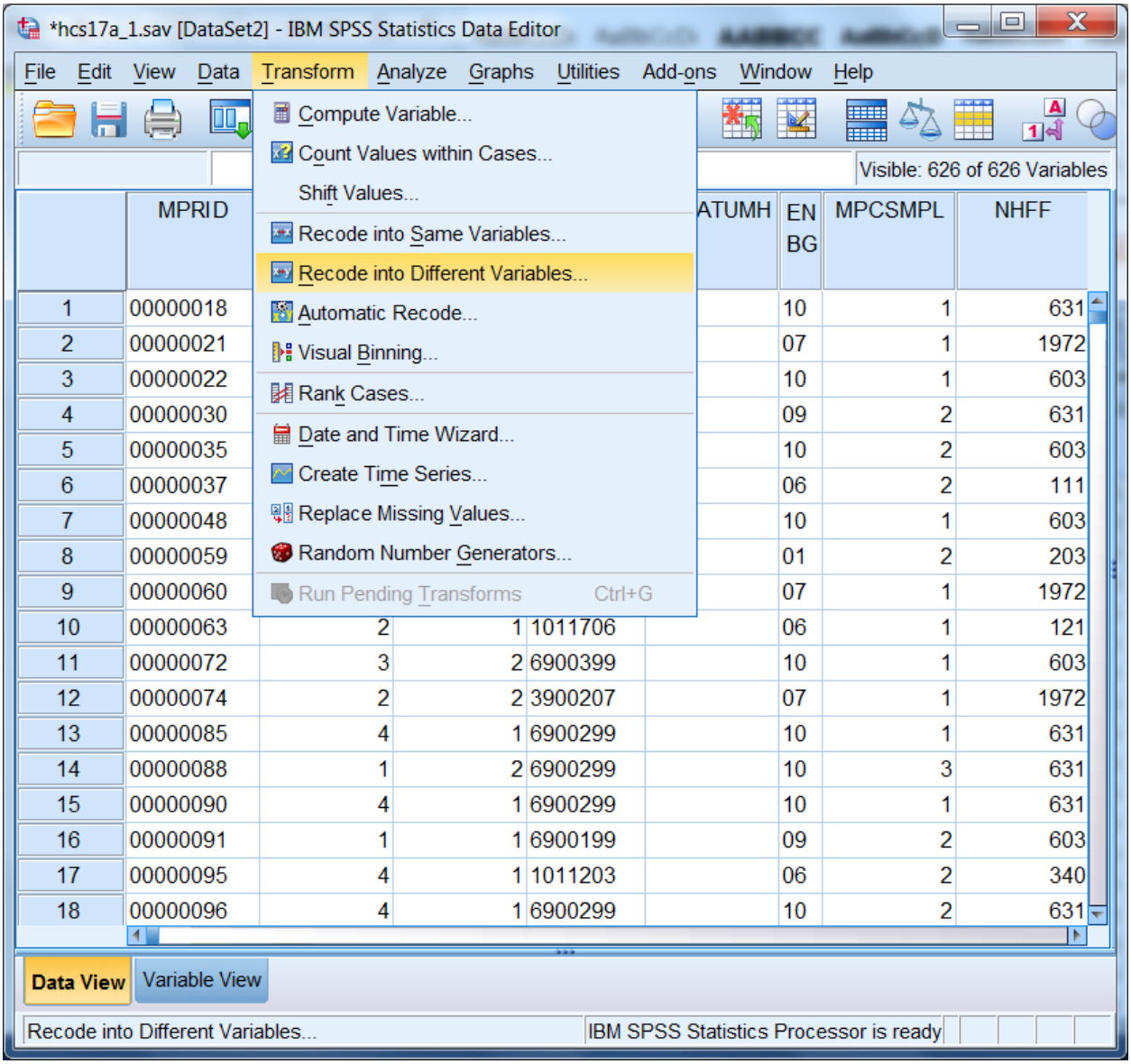
35 to 49 = 2 - label: “mature adult”

50 to 65 = 3 – label: “middle-age”

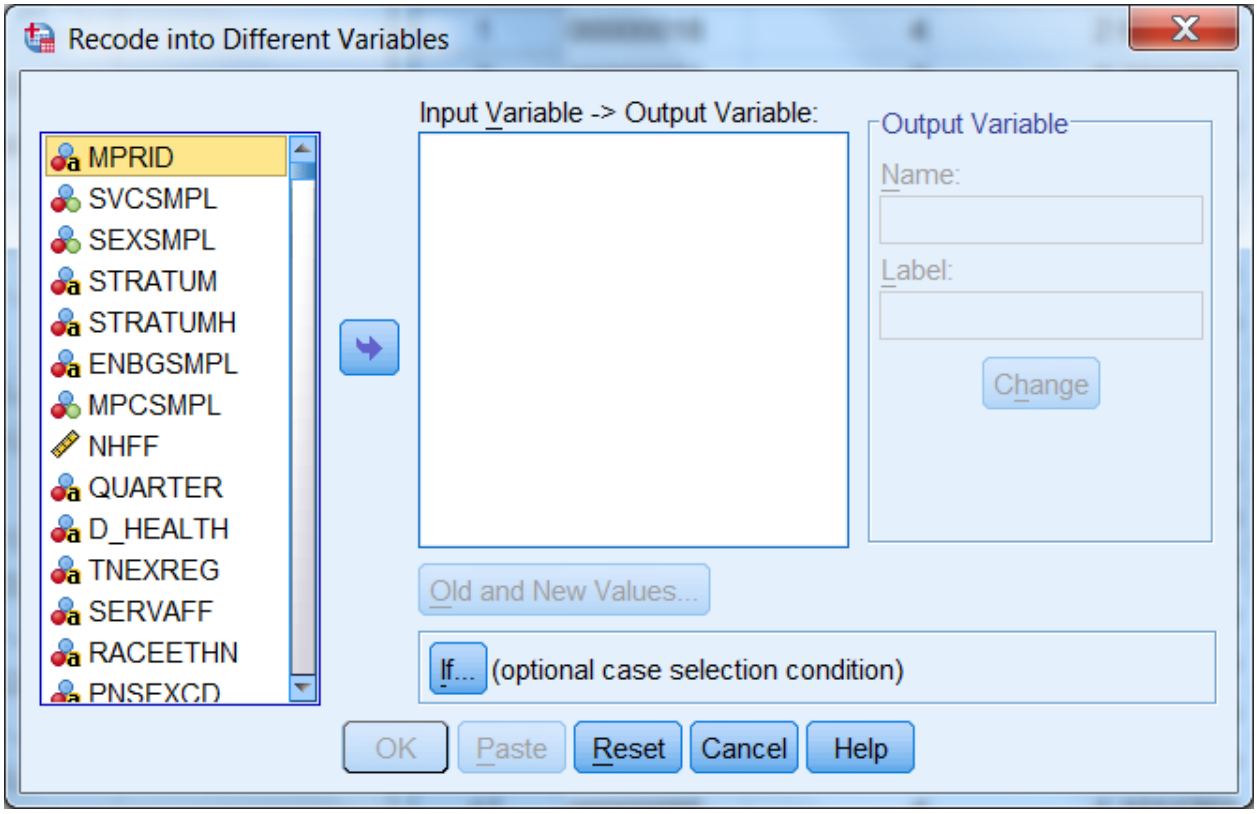
66 to 86 = 4 – label: “senior citizen”

The new variable is called **age_grp.**

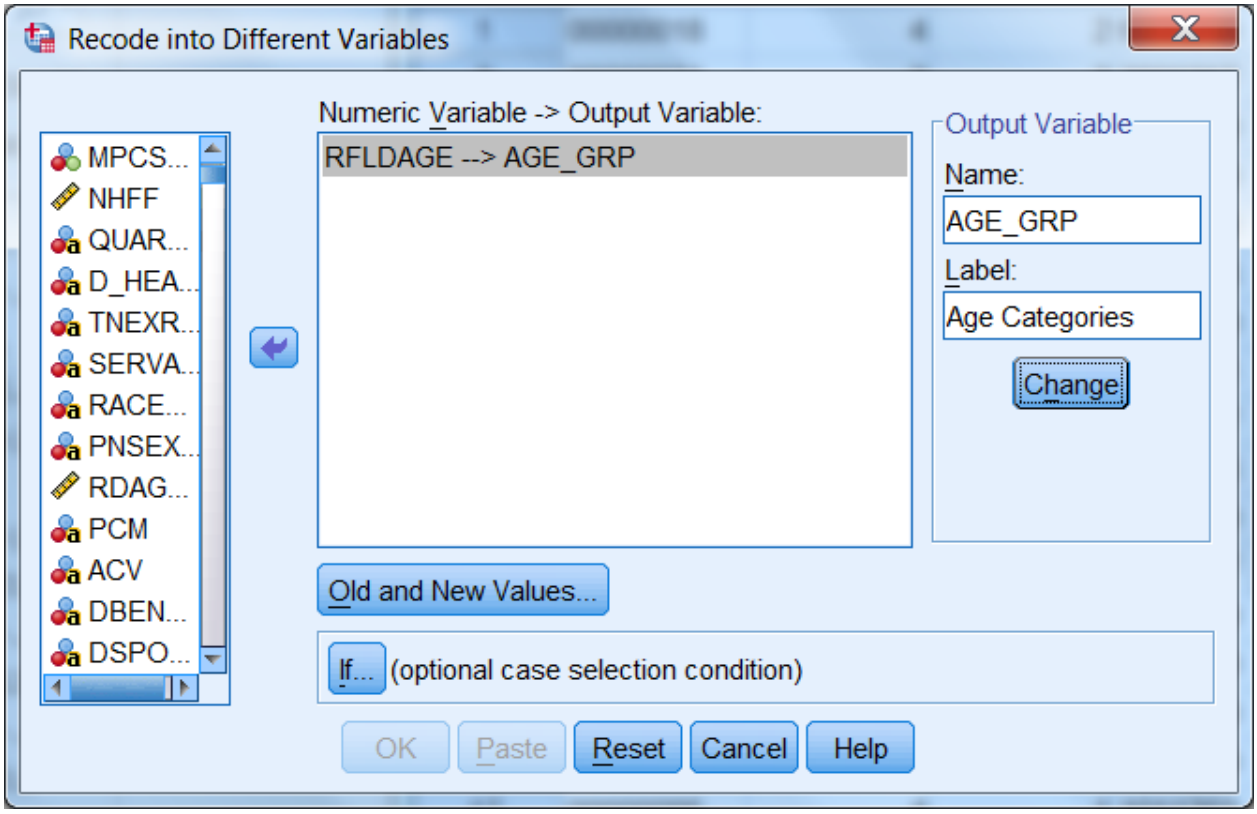
From the **Transform** menu, choose **Recode Into Different Variables** as pictured below:



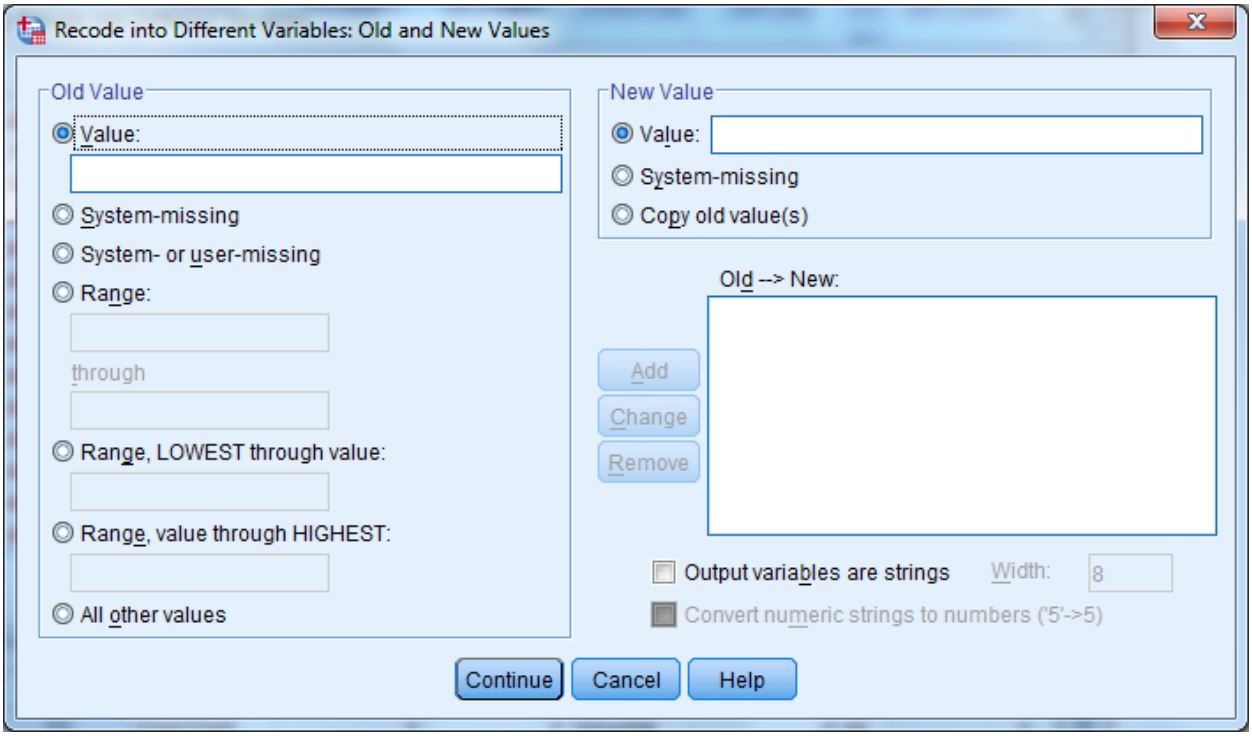
The following dialog box will open:



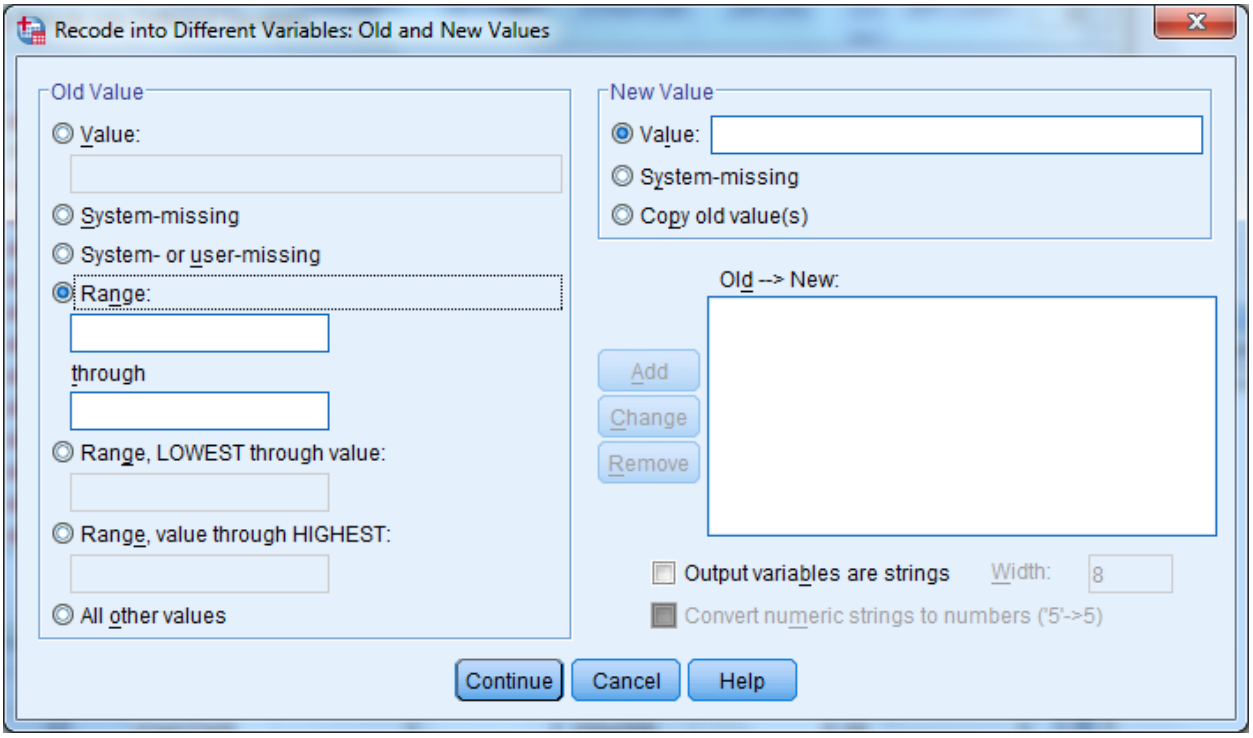
Move **RFLDAGE** from the variable list on the left to the box labeled **Input Variable -> Output Variable**. In the **Name** slot, enter the new variable name **age_grp**. Enter **Age Categories**, the variable label, in the **Label** slot. Click on **Change**. The dialog box should look like the one below.



Click on **Old and New Values**, and the following dialog box will open:

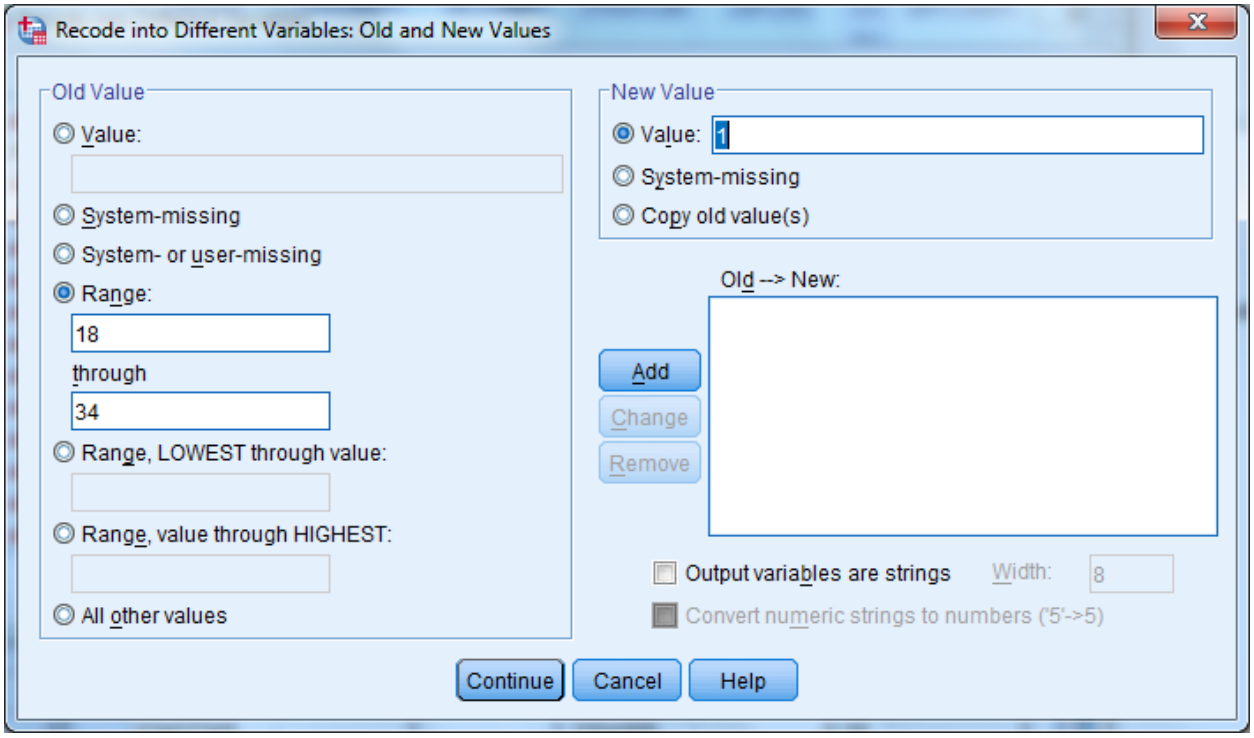


The next step in grouping the age variable is to specify the existing values of **Age** to be recoded. To do this, click on the **Range** circle under **Old Value**.

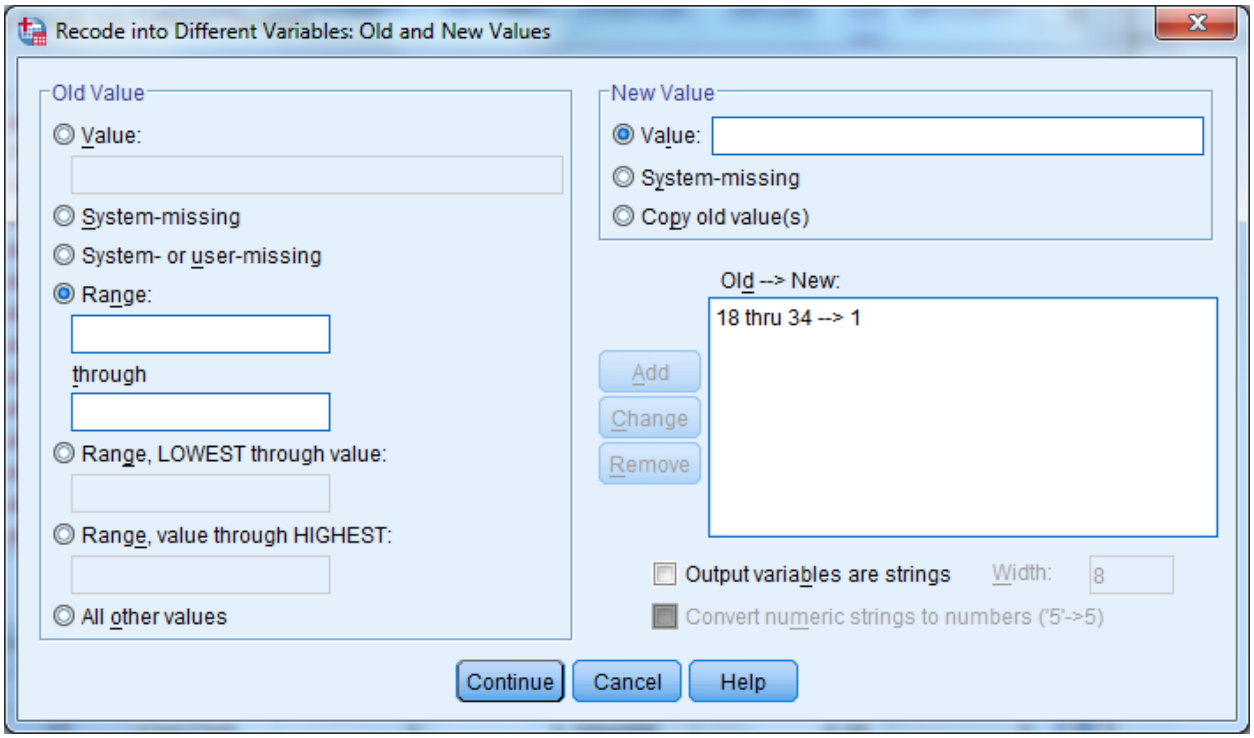


Once the appropriate slots are open, you have four ranges to enter.

First, enter **18 through 34** in the slots provided under **Range**. Next, enter the value **1** in the **Value** slot under **New Value**. **Add** is now illuminated.

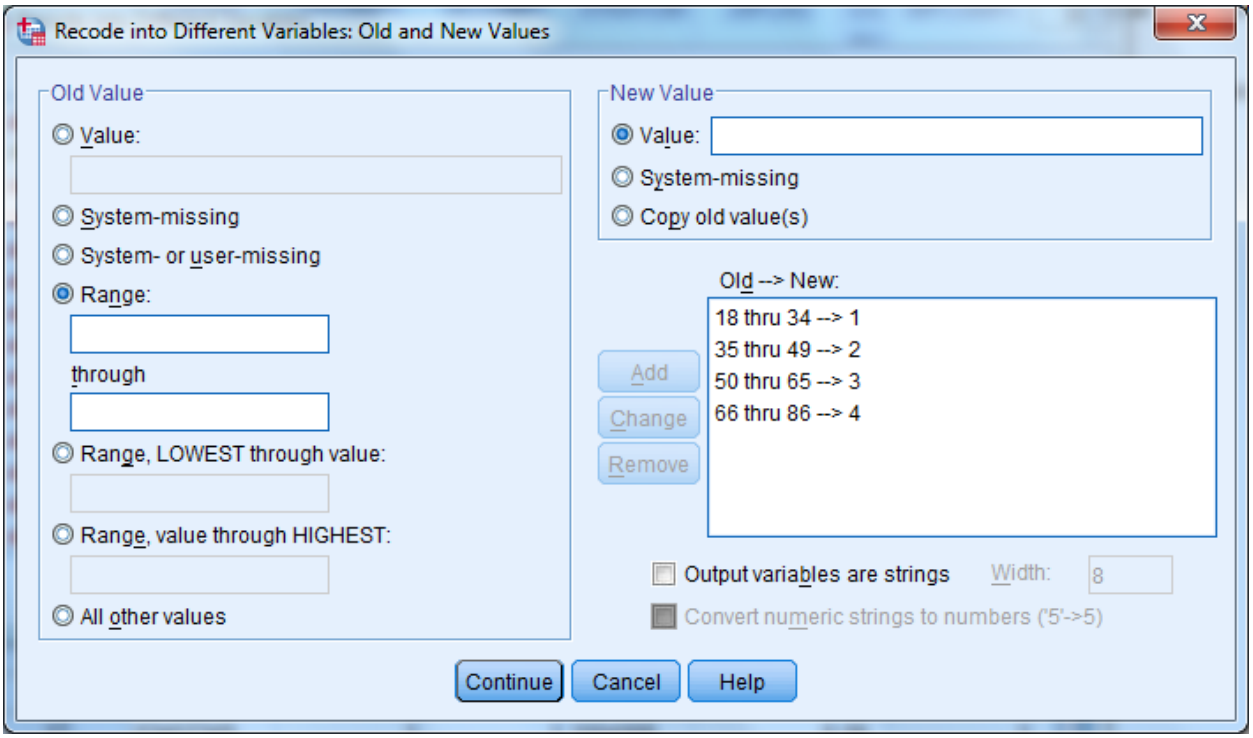


Clicking on **Add** produces the following result:

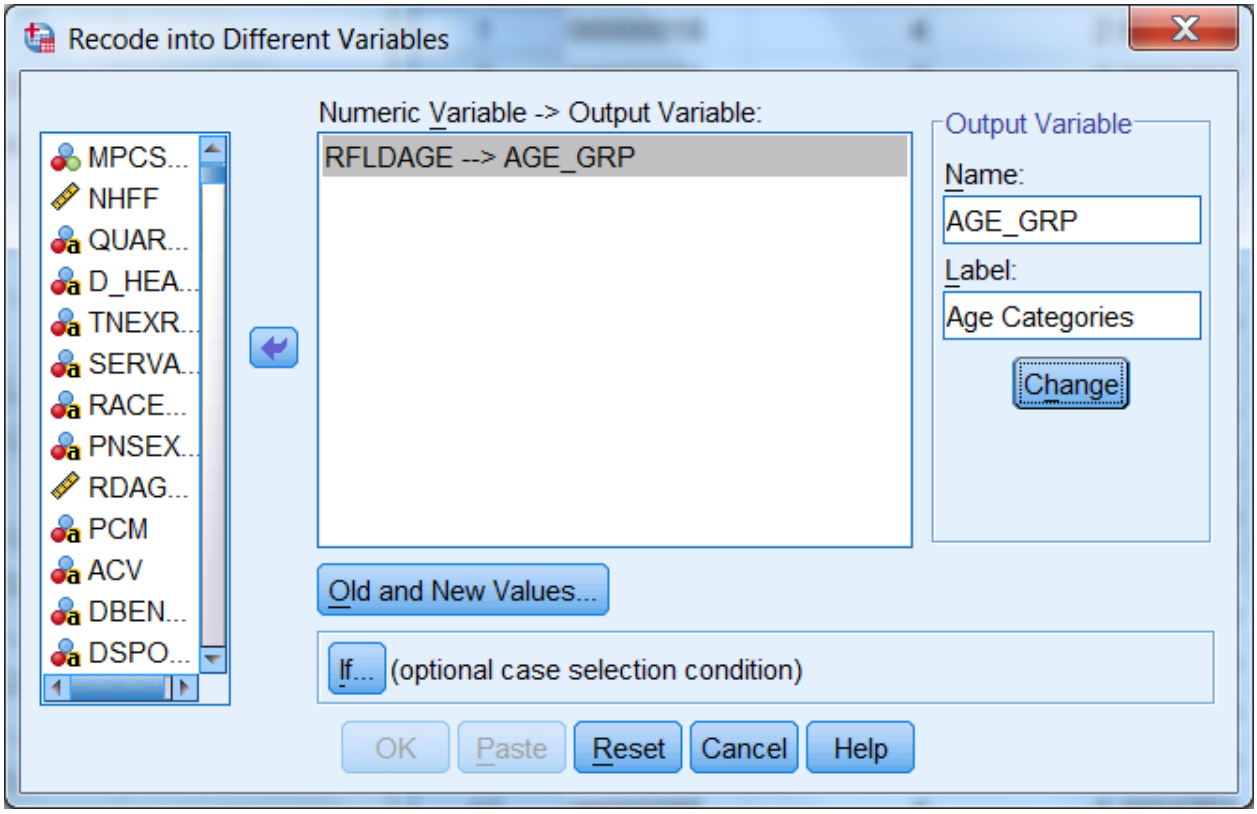


The specified range appears in the box labeled **Old -> New,** and the **Range** and **Value** slots have been cleared to permit additional entries.

The three remaining ranges are built in the same manner, adding each specification, until the dialog box looks like the one below.



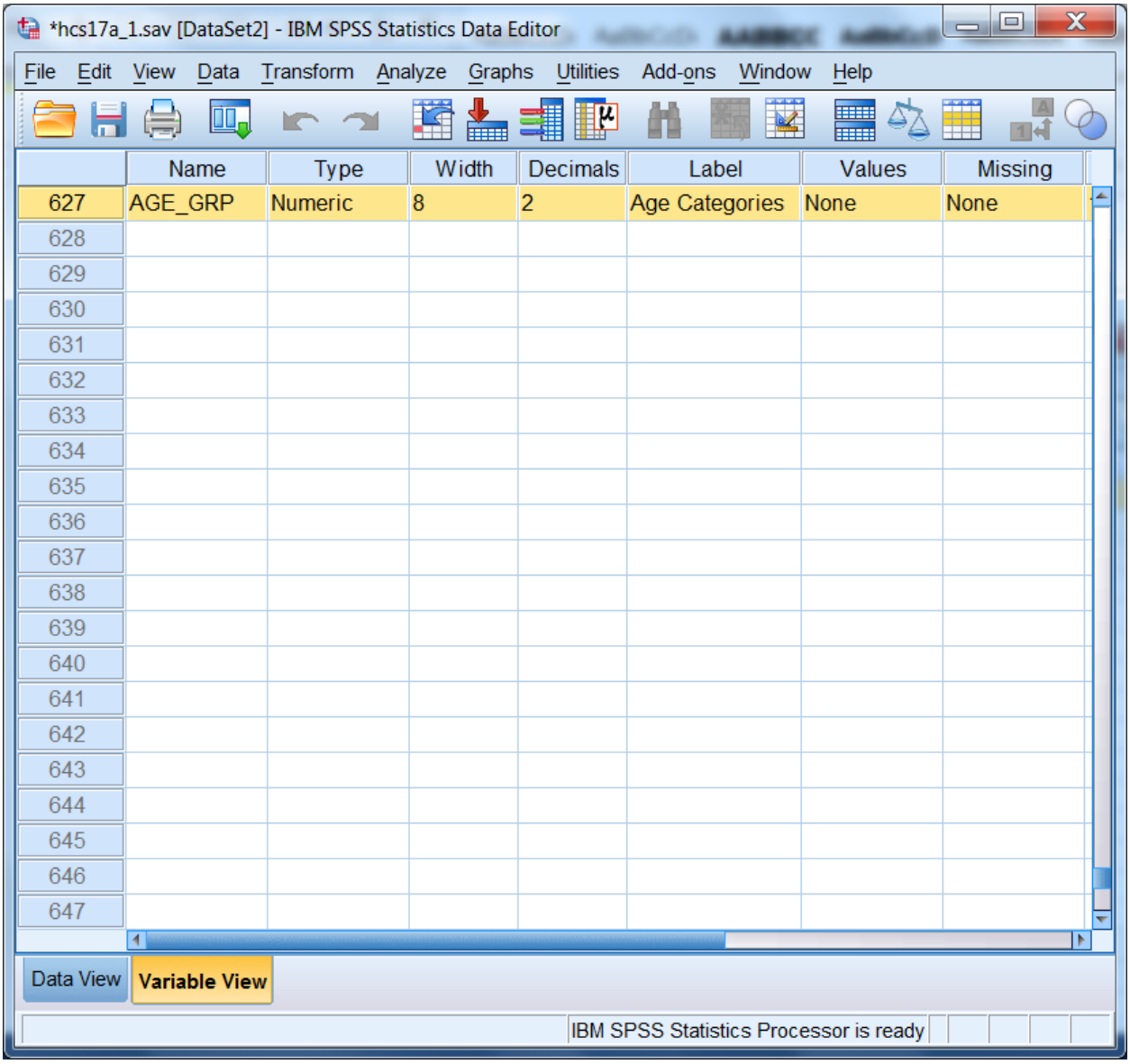
Click on **Continue** and return to the previous screen.



Click on **OK** to exit the screen. The new variable **age_grp** has been created. The **Recode** syntax can be pasted to a syntax file.

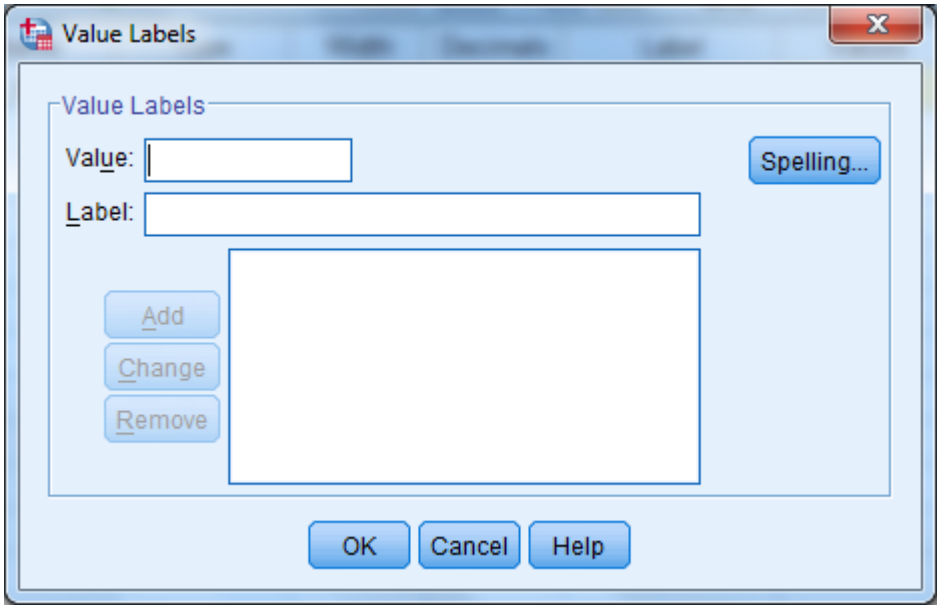
The final task is to create the value labels for the new variable **age_grp.** Labeling variables makes output from statistical reporting procedures much clearer and more elegant.

In the **Data Window,** go to the column for the new variable **age_grp** and double click in the gray area containing the variable name. The screen will change to variable view:

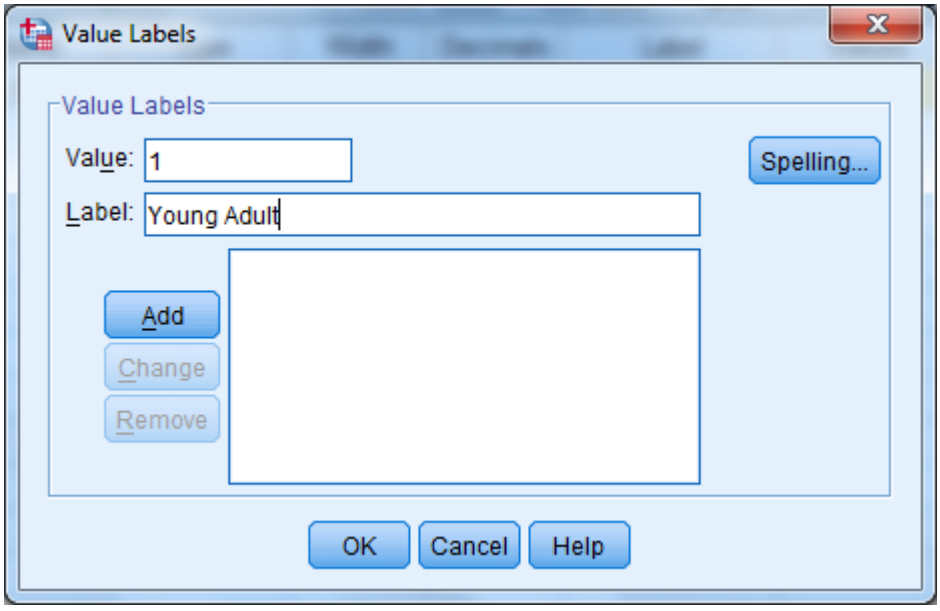


The variable **age_grp** is shown with its attributes.

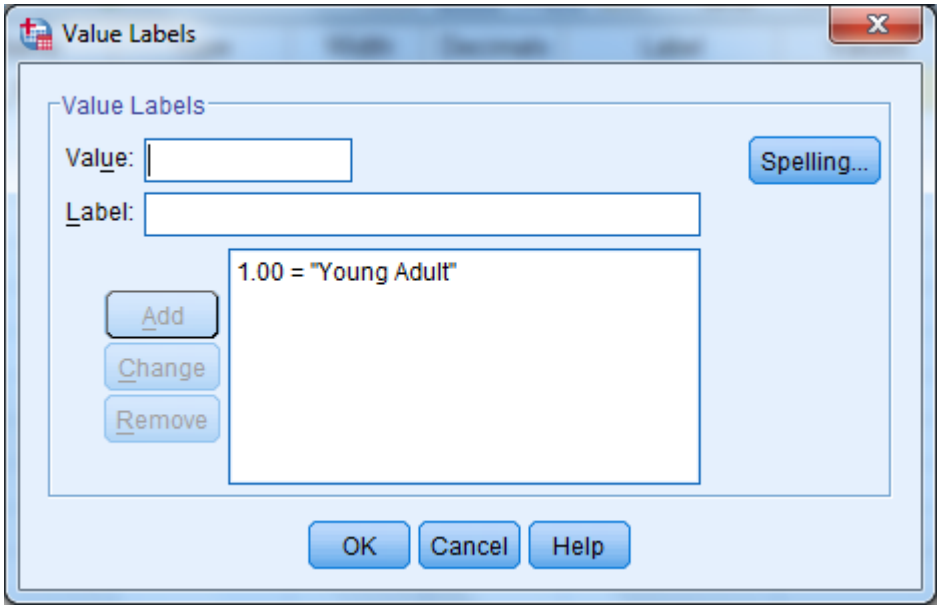
Click in the cell under **Values** and the following dialog box will open:



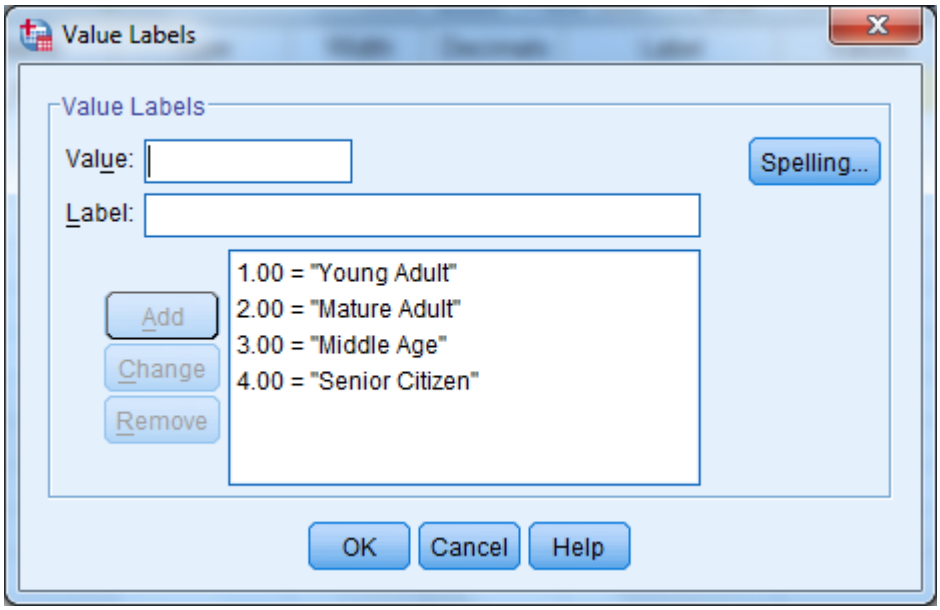
You can then begin to label the *values* of **age_grp**. Enter **1** in the slot marked **Value,** and enter the label **Young Adult** in the slot marked **Label**. The screen will look like the following:



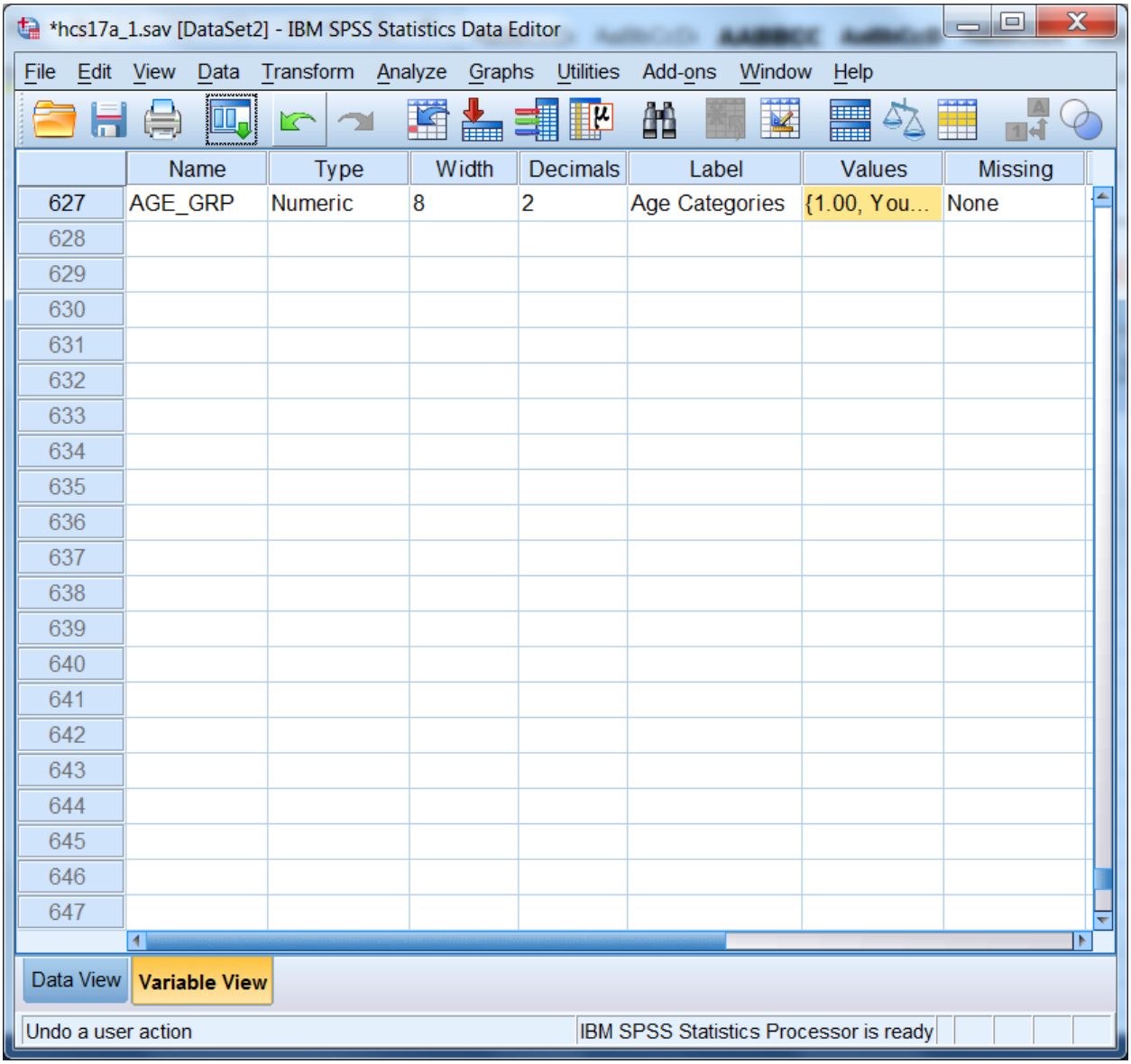
Add is now illuminated. Click on **Add** and the text of your command will appear in the central box, clearing the slots for further entries, as in the next screen.



Build the other three labels until the screen looks like the following:



Click on **OK** and the screen will appear as follows:



Click on the **Data View** tab to return to the data screen.

Limiting the Number of Variables

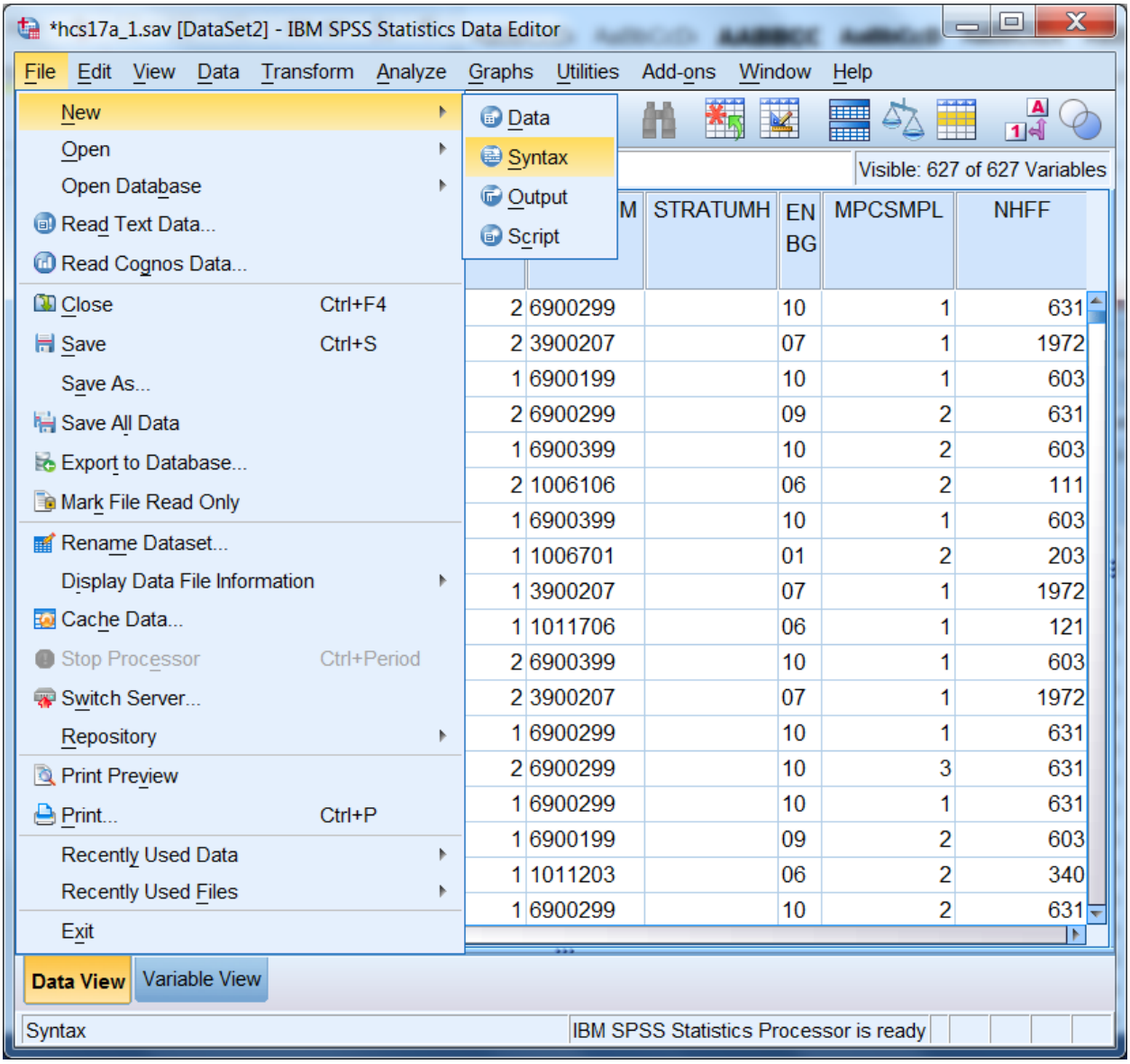
The HCSDB dataset contains many variables. To speed up software performance time, it may be desirable to limit the number of variables for analysis. There are ways to do this.

The first is to **Save** a subset of variables in a new file with a new name. This option is available only through syntax. The **Keep** or **Drop** command lets you save a subset of variables. The choice of **Keep** or **Drop** is dependent on which list is shorter to write.

For example, suppose you want to run some procedures to evaluate respondent's weight as it relates to their state of health. You are also interested in people that have smoked at least 100 cigarettes in

their lifetime, and in differences within these groupings by gender. Moreover, you want to look at regional differences and differences among branches of service by beneficiary group and enrollment. You can do all the work on a subset of only nine variables, saving them in a separate file.

To write the syntax, open a syntax window. If you want to create a new syntax file, choose **New**, **Syntax** on the **File** menu as in the following:

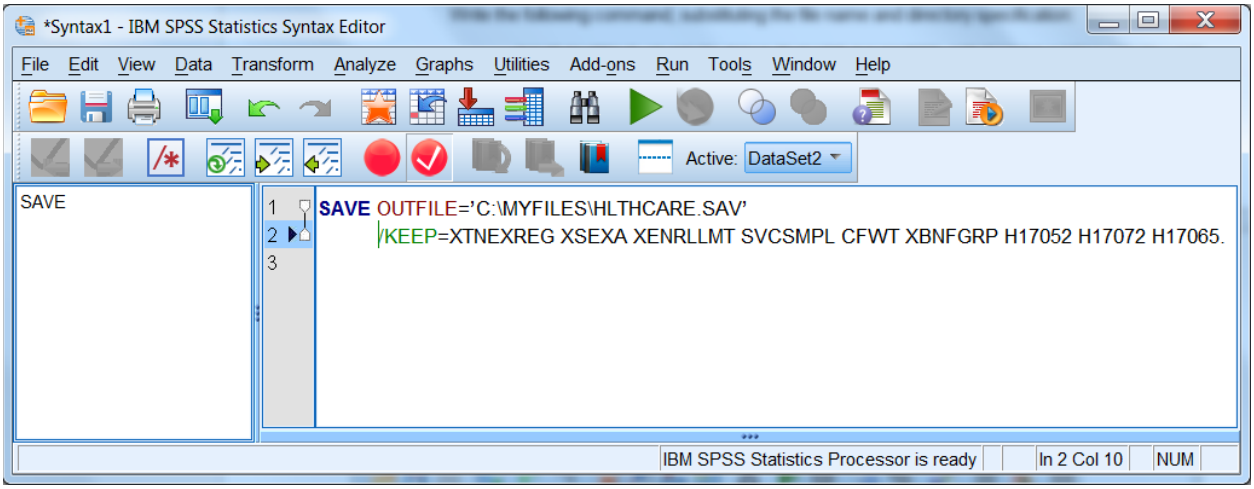


A blank syntax window will open.

Write the following command, substituting the file name and directory specification:

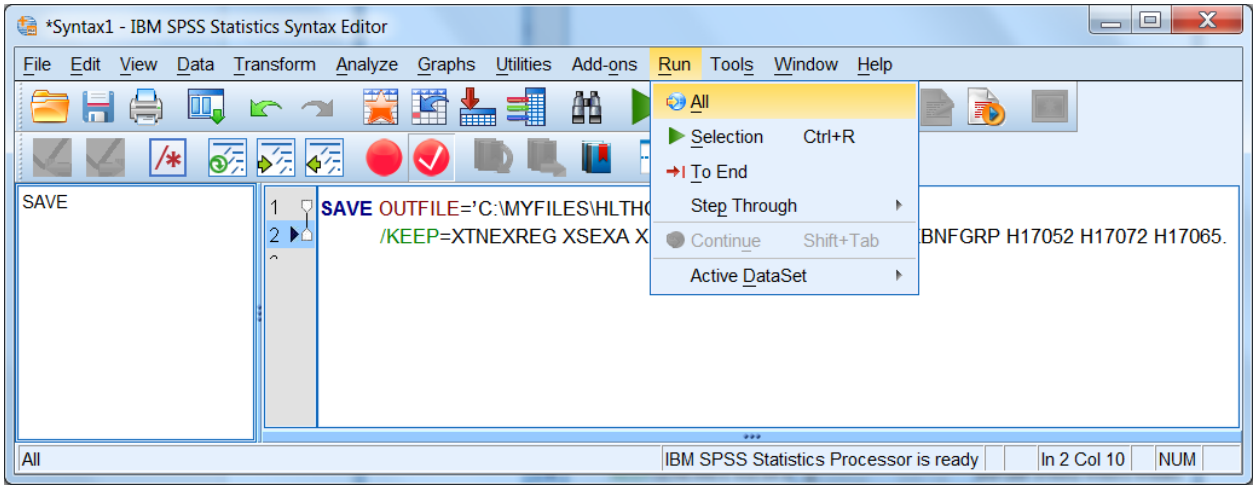
SAVE OUTFILE='C:\MYFILES\HLTHCARE.SAV'/KEEP=XTNEXREG XSEXA XENRLLMT SVCSMPL CFWT XBNFGRP H17052 H17072 H17065.

as in the following:



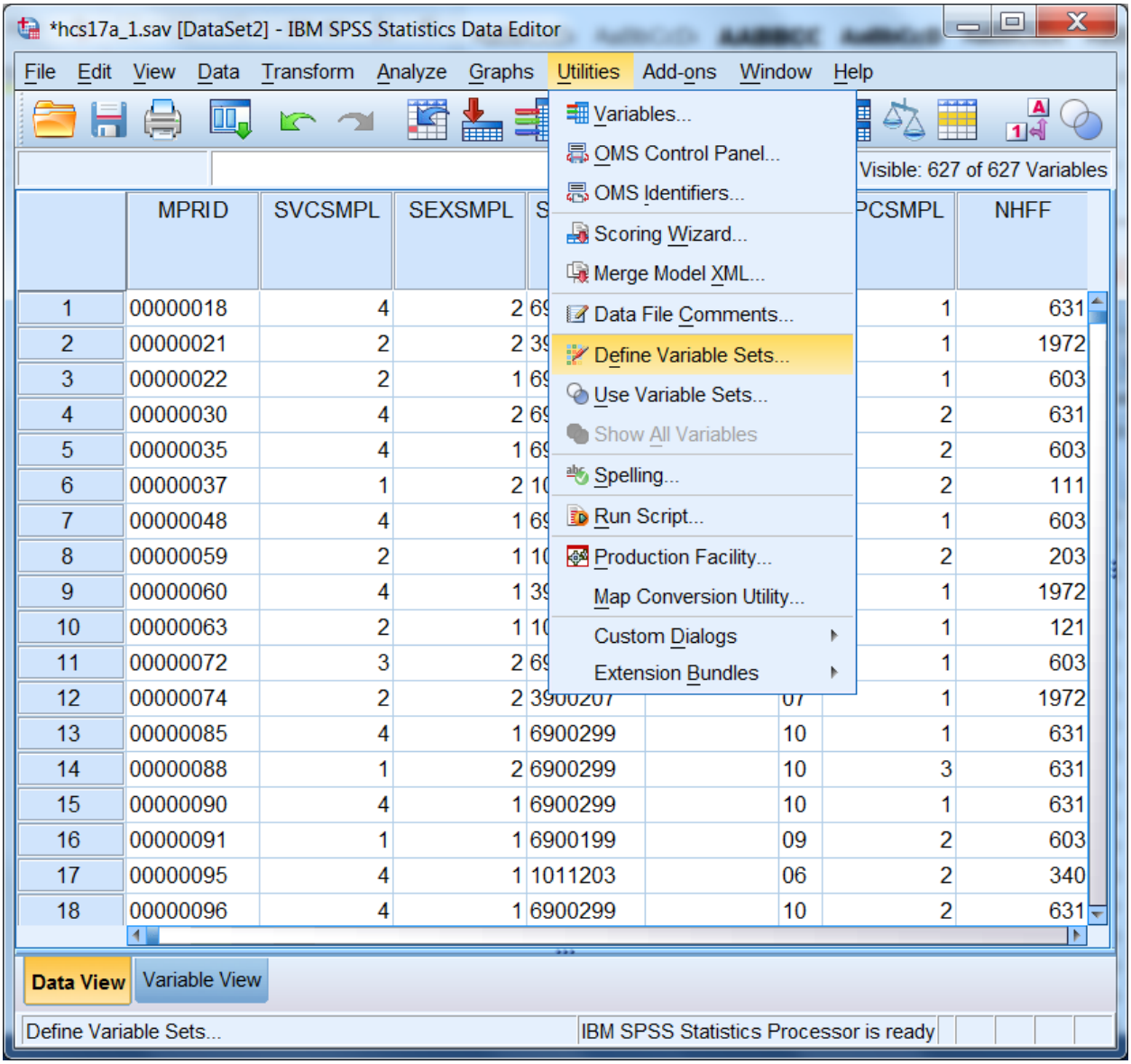
Upper case is optional. Be sure to enclose the entire file name in single quotes and to type a period at the end of the command.

Run the command by choosing the **Run** menu and selecting **All** from the choices.

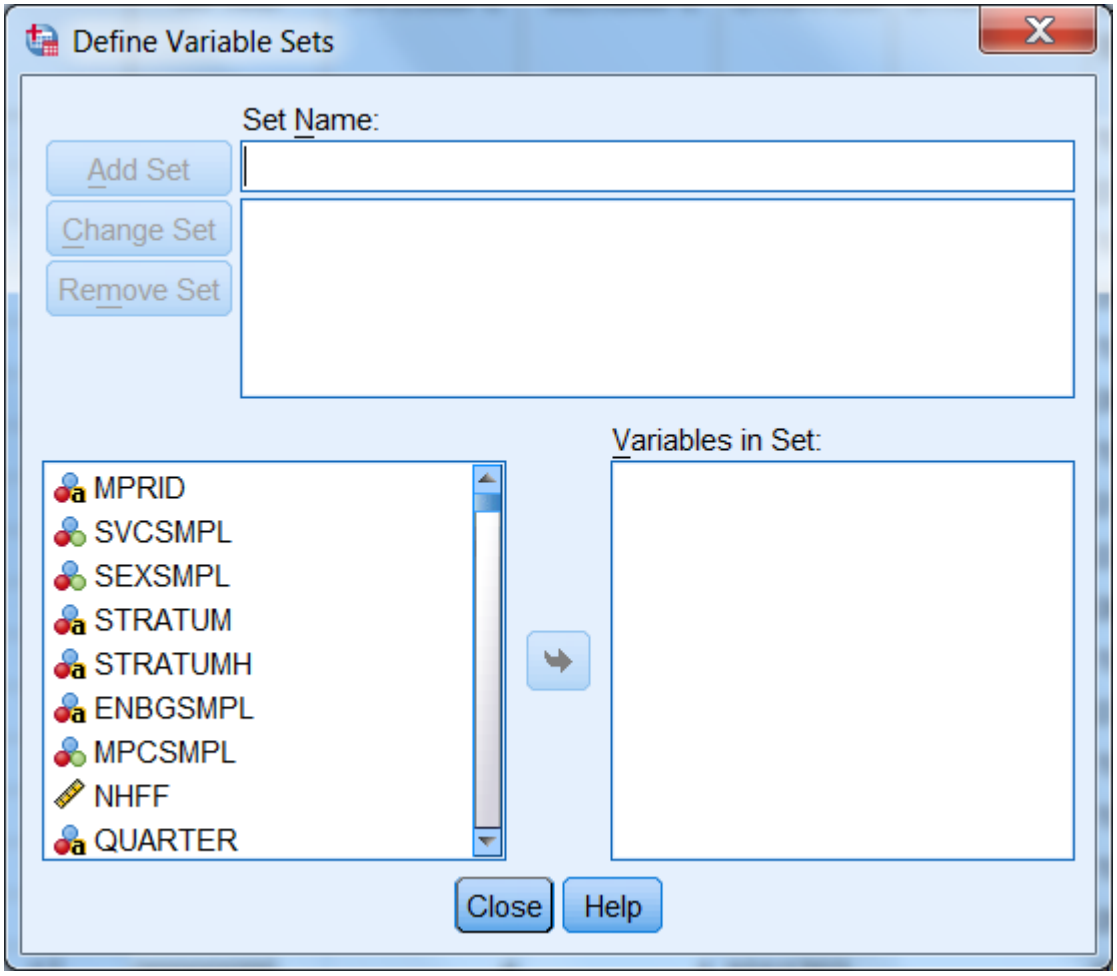


Open the new file according to the specifications at the beginning of this chapter.

The second way to limit the number of variables for analysis is to define a subset of *variables* that will appear in the dialog boxes for procedures. Using the **Utilities** menu, define a subset of variables as in the following:

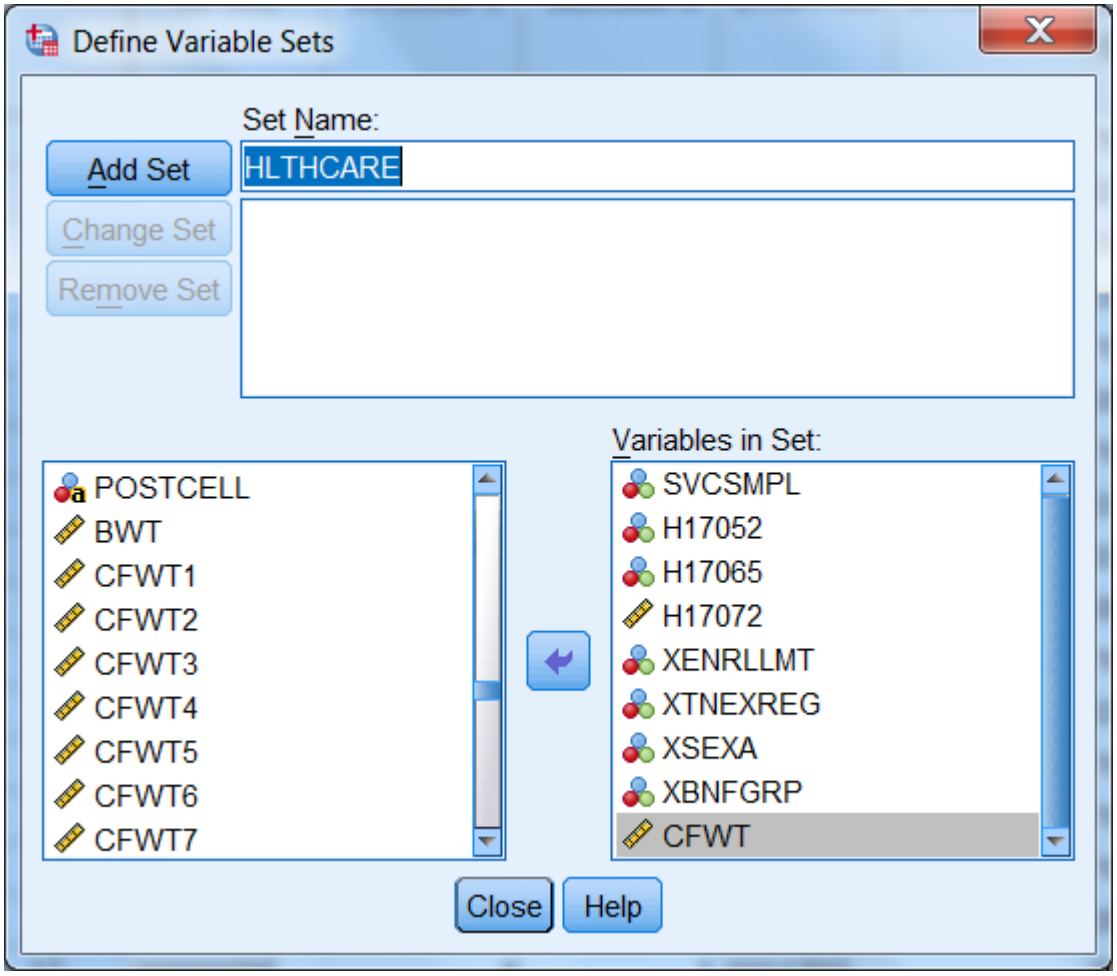


Select **Define Variable Sets**.

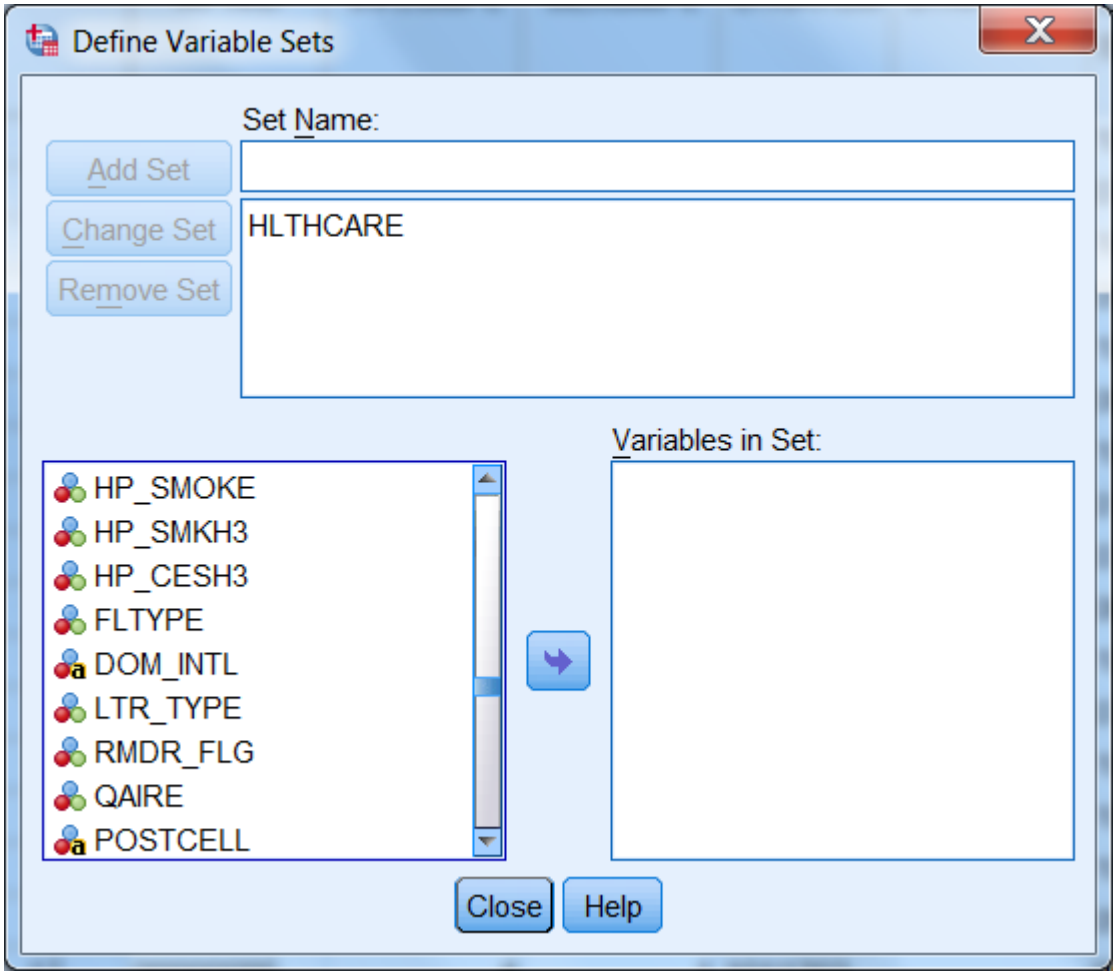


Insert a name for the subset of variables in the slot labeled **Set Name**. Move the variables you want to subset from the list on the left to the slot marked **Variables in Set**. By way of illustration, we will move the nine variables selected for the day's processing.

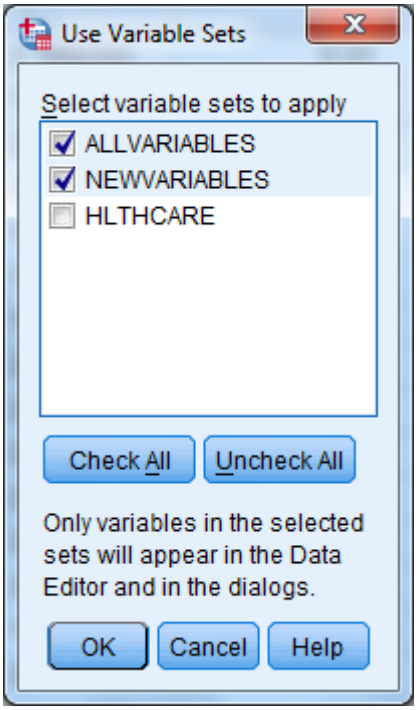
The screen should look like the following:



Click on **Add Set** to save the set specifications. The screen will change to the following:

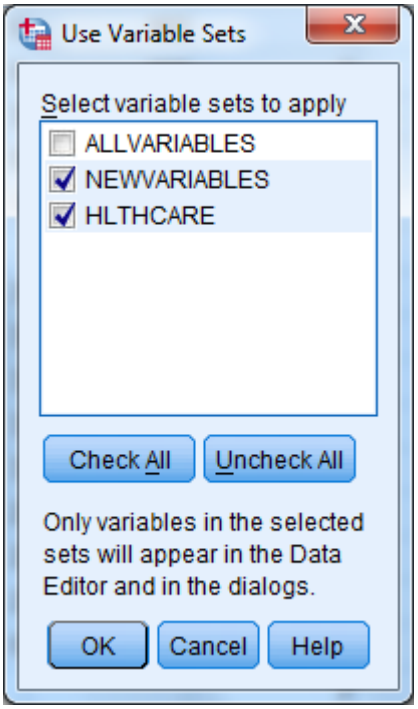


The set is now available for use. To use the set, **Close** the dialog box, reopen the **Utilities** menu, choose **Use Variable Sets,** and receive this screen:



.

Click the checkbox next to **HLTHCARE**, and unclick the checkbox next to **ALLVARIABLES**. Leave **NEWVARIABLES** as is. **OK** saves this change.



Until you change this specification, only nine original variables and any new variables will appear in the dialog boxes associated with procedures.

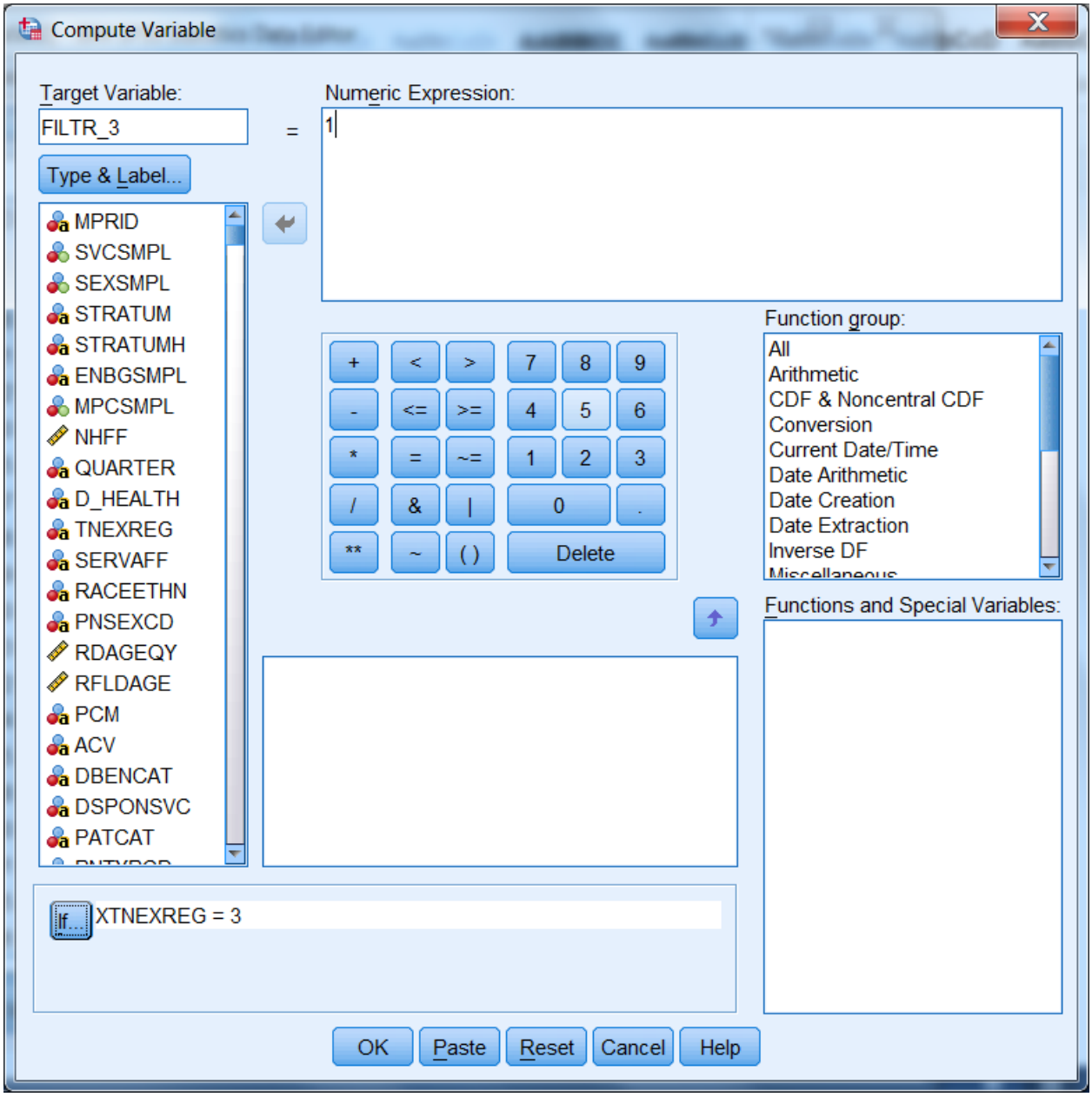
Limiting the Number of Observations

There are many ways to limit the number of observations available to statistical reporting procedures. The method illustrated here involves using **filter variables** with a menu-driven **Filter By** option. Using filters deactivates but does not delete cases from the file. A diagonal line appears next to the filtered cases in the **Data Window**.

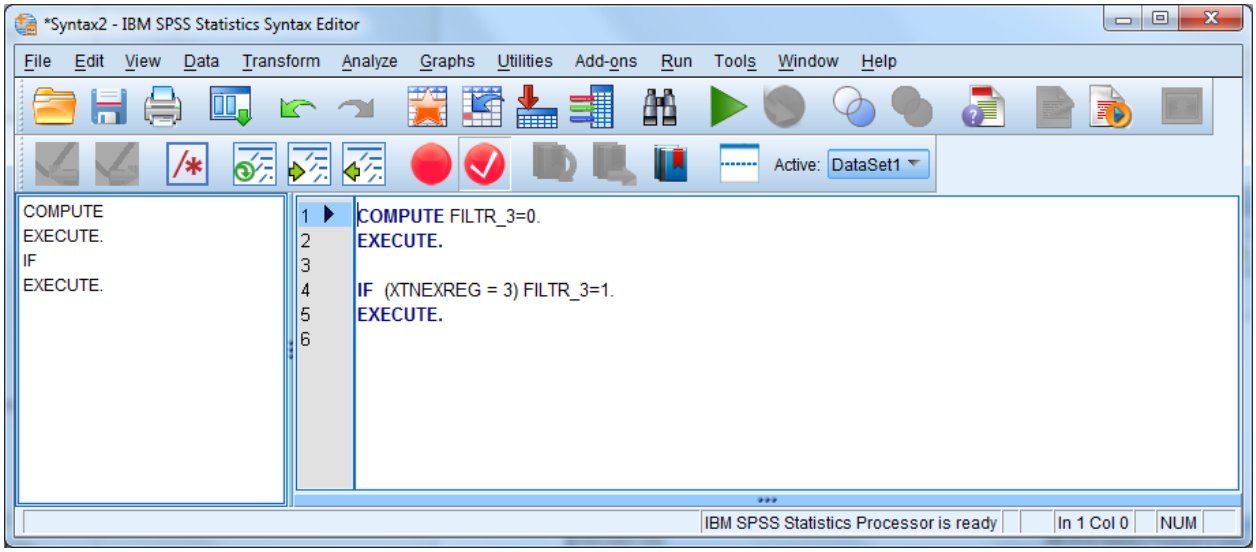
The first task is to **compute** a filter variable for all the cases in the file. A filter variable has two values: **0** and **1**. The **1** indicates that the case will be included for procedures. The **0** flags the case for removal.

For example, suppose you want to produce a table for people who live in the West, i.e., cases for which the variable **xtnexreg = 3**. You would build a filter variable named **filtr_3**, which has the value **1** associated with the cases in the West and 0 for all the other cases in the file. The logic is: if **xtnexreg = 3**, then **filtr_3 = 1**, else **filtr_3 = 0**.

The screen below shows the final step in computing the filter variable. The variable was first initialized to **0**. Then, the **"If"** condition was built for setting the filter variable to **1**. You are now working with a subset of variables, allowing the dialog boxes to be used more efficiently.

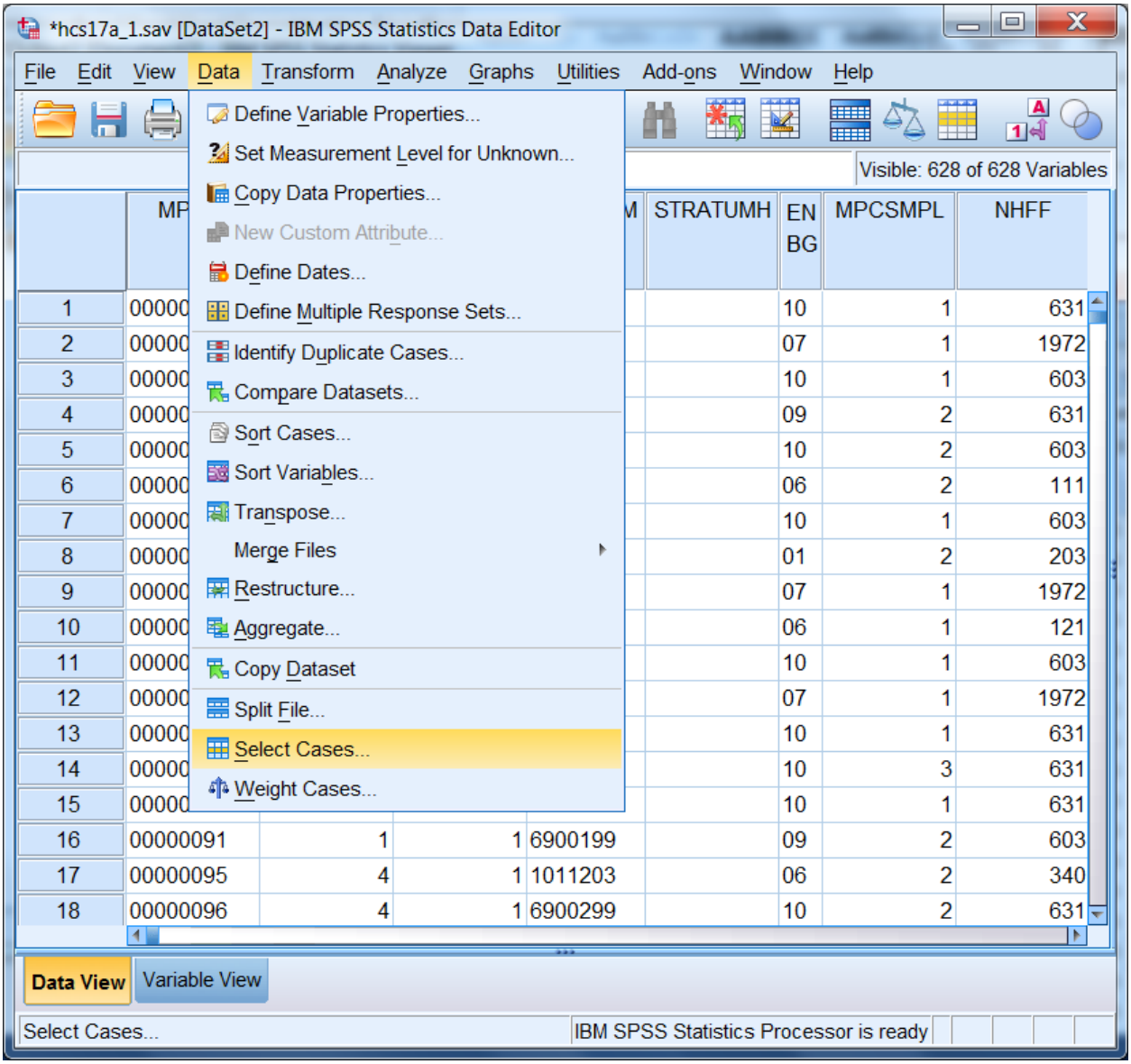


The screen that follows shows the syntax that was generated as you built the variable filtr_3.



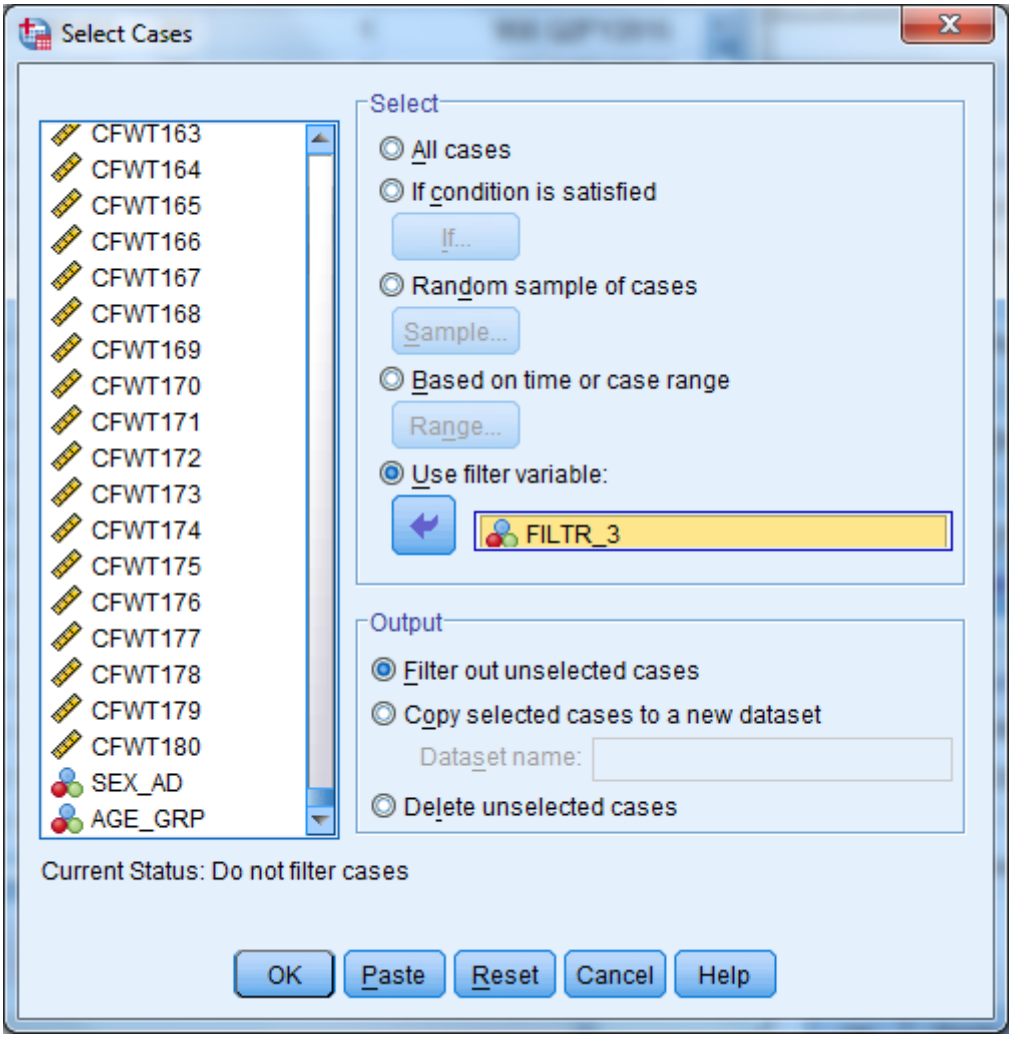
Once you build the filter variable, you can apply it for analyzing only those people from the West.

Using the **Data** menu, choose **Select Cases**.

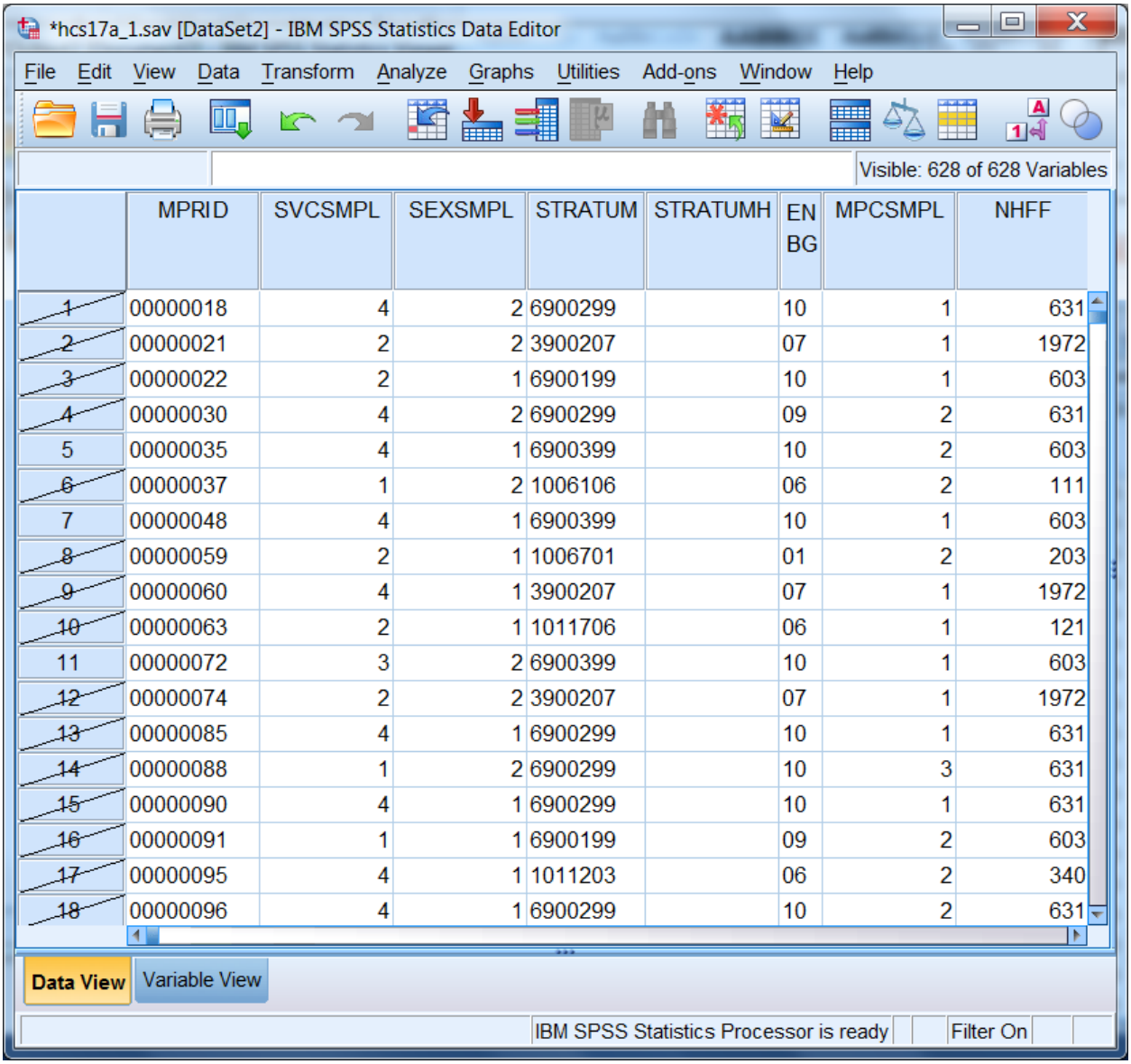


In the dialog box, check **Use filter variable**. Move the variable **filtr_3** from the variable list on the left side of the dialog box into the slot provided, as indicated below. Check that the option **Filter out unselected cases** is checked under **Output**. This is the default option.

Click **OK** and exit the dialog box.



When you return to the **Data Window,** notice the slanting line next to some of the cases in the file. Those cases have been filtered out.

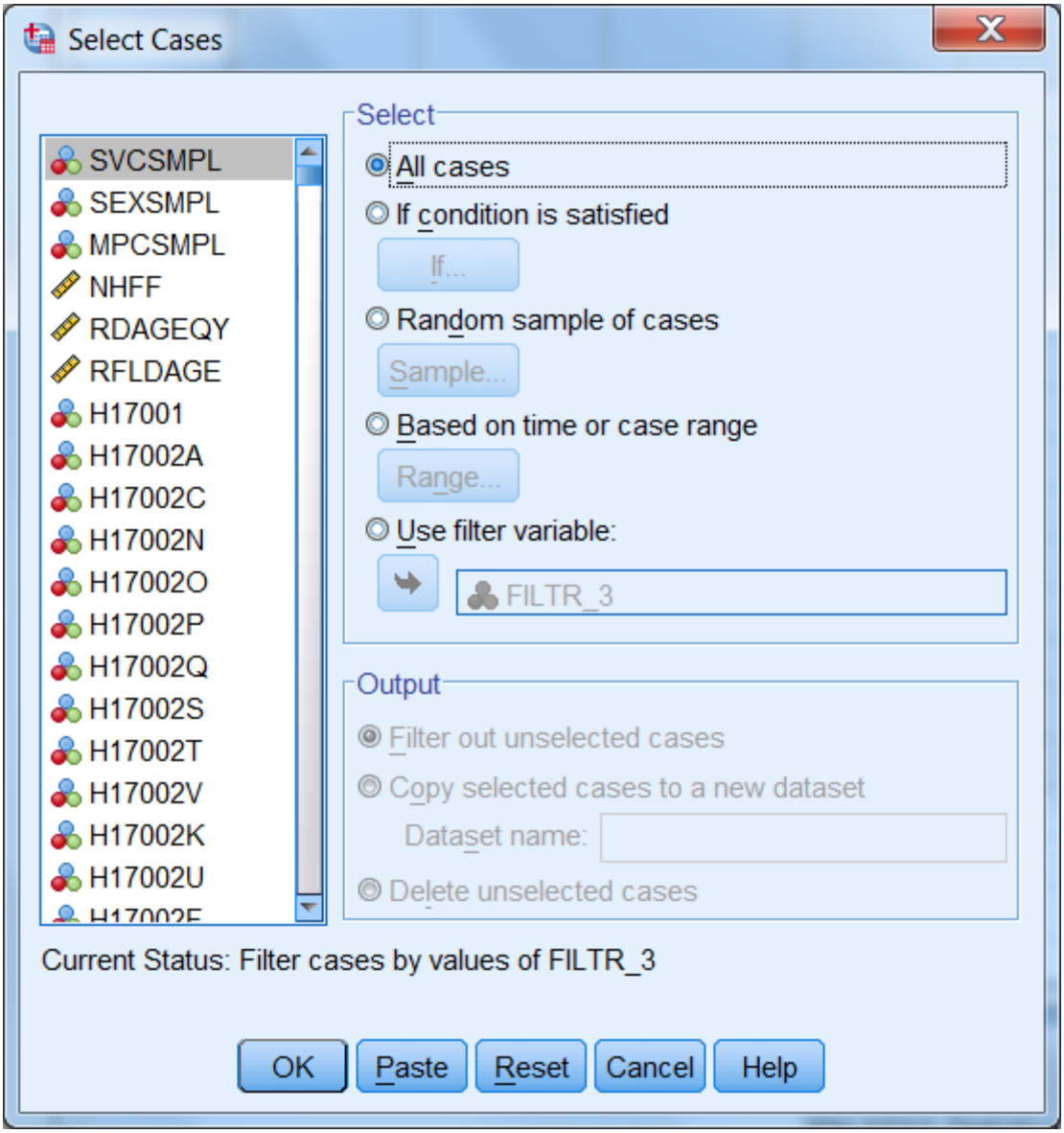


	MPRID	SVCSMPL	SEXSMPL	STRATUM	STRATUMH	ENBG	MPCSMPL	NHFF
1	00000018	4	2	6900299		10	1	631
2	00000021	2	2	3900207		07	1	1972
3	00000022	2	1	6900199		10	1	603
4	00000030	4	2	6900299		09	2	631
5	00000035	4	1	6900399		10	2	603
6	00000037	1	2	1006106		06	2	111
7	00000048	4	1	6900399		10	1	603
8	00000059	2	1	1006701		01	2	203
9	00000060	4	1	3900207		07	1	1972
10	00000063	2	1	1011706		06	1	121
11	00000072	3	2	6900399		10	1	603
12	00000074	2	2	3900207		07	1	1972
13	00000085	4	1	6900299		10	1	631
14	00000088	1	2	6900299		10	3	631
15	00000090	4	1	6900299		10	1	631
16	00000091	1	1	6900199		09	2	603
17	00000095	4	1	1011203		06	2	340
18	00000096	4	1	6900299		10	2	631

You can now produce tables for the subset of cases.

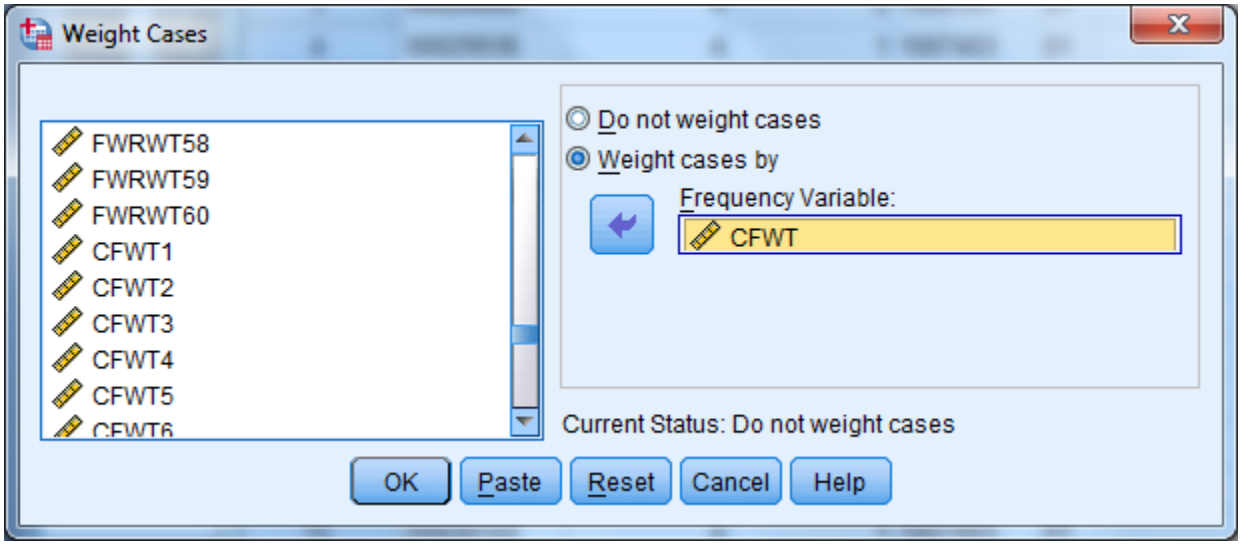
When using filter variables, it is important to check the filter status and to adjust it to fit the present need. Filtered cases are not available for procedures. Moreover, a filter is in effect until it is turned off or until another filter is activated. Check the status line at the bottom of the **Data Editor** window to see if a filter is activated. In the example above, **Filter On** is indicated on the status line. To see *which* filter is active, you must re-enter the **Select Cases** dialog box. There you can deactivate the filter or activate a new one.

To deactivate a filter, choose **All cases** and **OK** as in the screen below.

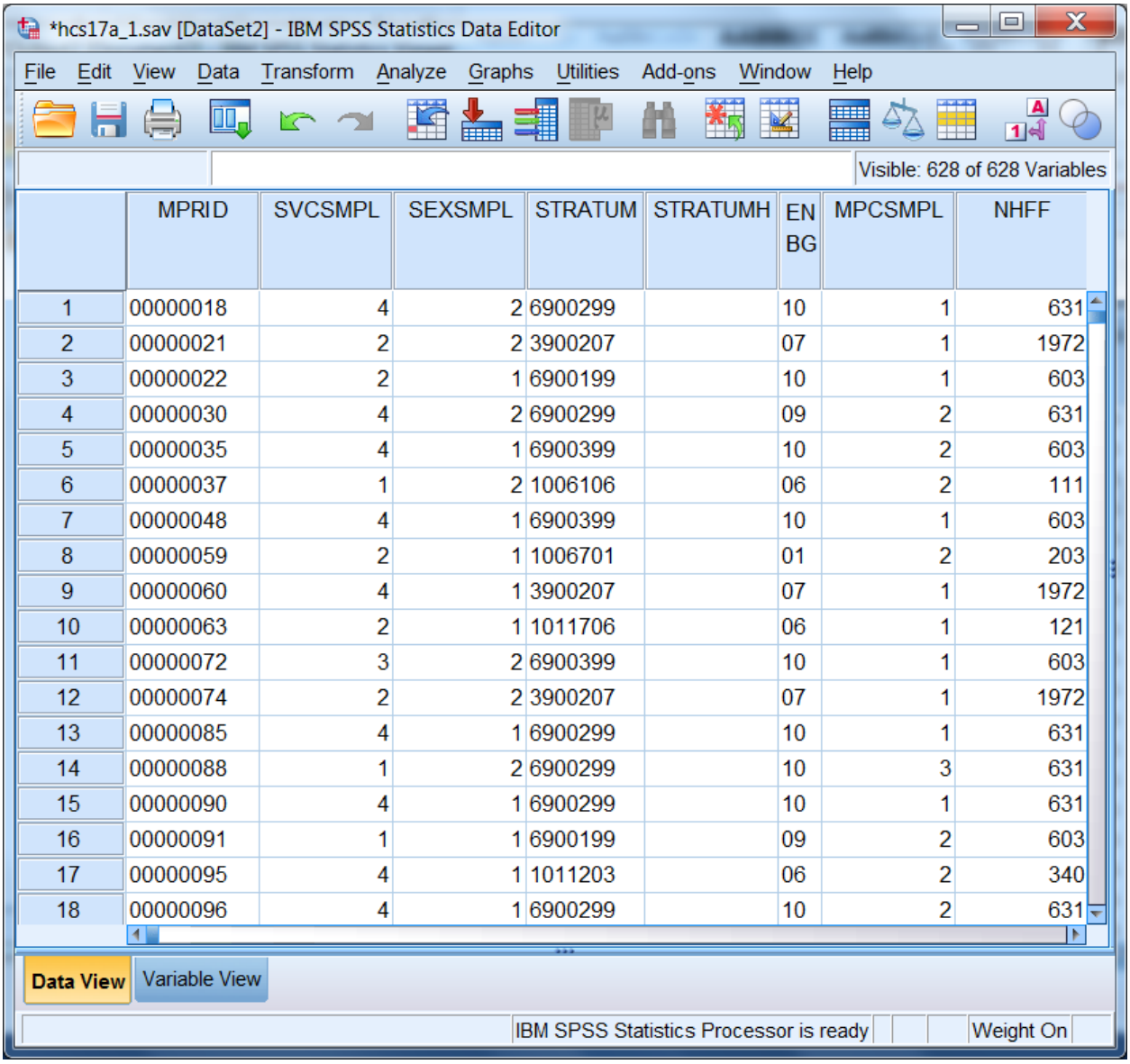


Weighting Data

The data file includes a weighting variable, CFWT, which should be applied to all procedures and runs. Again, using the **Data** menu, choose **Weight Cases**. In the dialog box, choose **Weight cases by**. Move the weight variable from the list on the left into the slot labeled **Frequency Variable** on the right as shown below:



Click on **OK** and exit the dialog box. The indication that the data is weighted appears on the status line near the bottom of the screen. As in the following screen, **Weight On** is specified there.



	MPRID	SVCSMPL	SEXSMPL	STRATUM	STRATUMH	ENBG	MPCSMPL	NHFF
1	00000018	4	2	6900299		10	1	631
2	00000021	2	2	3900207		07	1	1972
3	00000022	2	1	6900199		10	1	603
4	00000030	4	2	6900299		09	2	631
5	00000035	4	1	6900399		10	2	603
6	00000037	1	2	1006106		06	2	111
7	00000048	4	1	6900399		10	1	603
8	00000059	2	1	1006701		01	2	203
9	00000060	4	1	3900207		07	1	1972
10	00000063	2	1	1011706		06	1	121
11	00000072	3	2	6900399		10	1	603
12	00000074	2	2	3900207		07	1	1972
13	00000085	4	1	6900299		10	1	631
14	00000088	1	2	6900299		10	3	631
15	00000090	4	1	6900299		10	1	631
16	00000091	1	1	6900199		09	2	603
17	00000095	4	1	1011203		06	2	340
18	00000096	4	1	6900299		10	2	631

The status line indicates if the data is weighted. Which weight variable is in effect can only be checked by re-entering the **Weight Cases** dialog box. Weighting stays in effect until it is canceled or until another weight variable is activated.

BUILDING TABLES

Building tables starts with creating a new subset of variables that includes H17052, H17072, H17065, svcsmpl, xbnfgrp, xsexa, xtnexreg, xenrllmt, CFWT, and filtr_3. The procedures **Means** and **Crosstabs** will probably meet most of your statistical reporting needs. SPSS also offers many options for editing the output tables themselves. Some of these options are explained here.

CALCULATING MEANS

As an example, suppose you want to analyze the health care variables and you want to focus on the West (**xtnexreg = 3**). Suppose you are also interested in how the respondent's weight relates to his

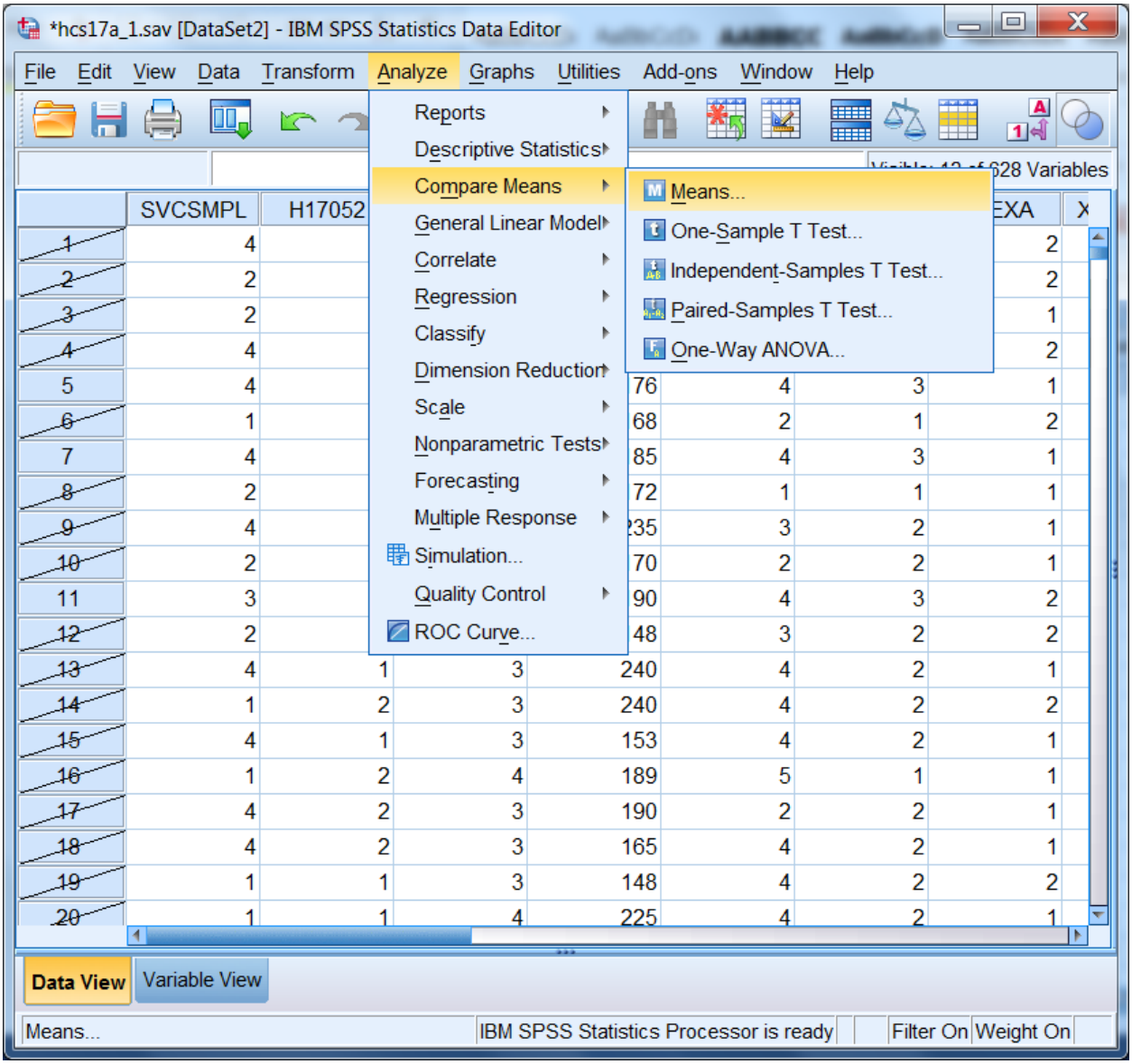
self-evaluation of his health for the West region. Within this grouping, you want to examine the effects of the beneficiary group, **xbnfgrp**, and sex, **xsexa**.

The health care variables are **H17072** (respondent's weight), and **H17065** (assessment of the state of health). The statistic you want to see is the mean of the health care variables for each group in our breakdown.

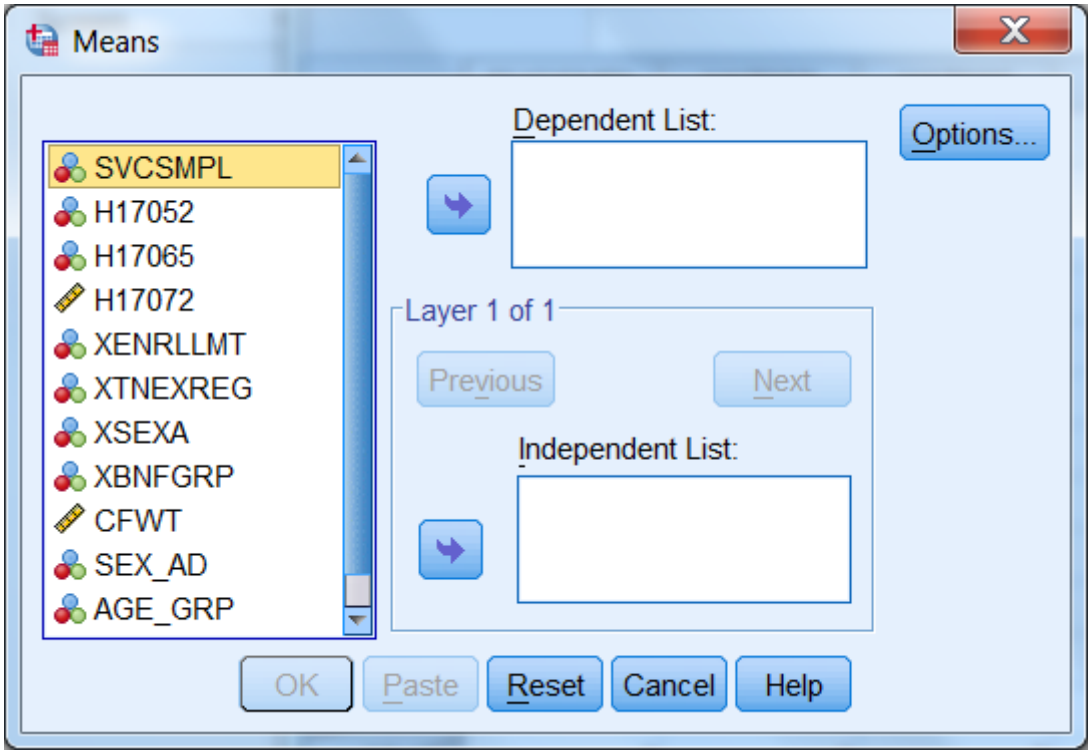
For this analysis, you can use the subset of variables defined above. The subset includes the weight variable, **CFWT**, which you would activate for procedure runs. The subset also includes the new variable, **filtr_3**, which allows us to select only those cases in the West.

Open the **Data** menu in the **Data Window**. In the **Weight Cases** dialog box, activate the weight variable **CFWT**. Reopen the **Data** menu and, in the **Select Cases** dialog box, activate the filter variable, **filtr_3**. On the status line, **Filter On** and **Weight On** should appear.

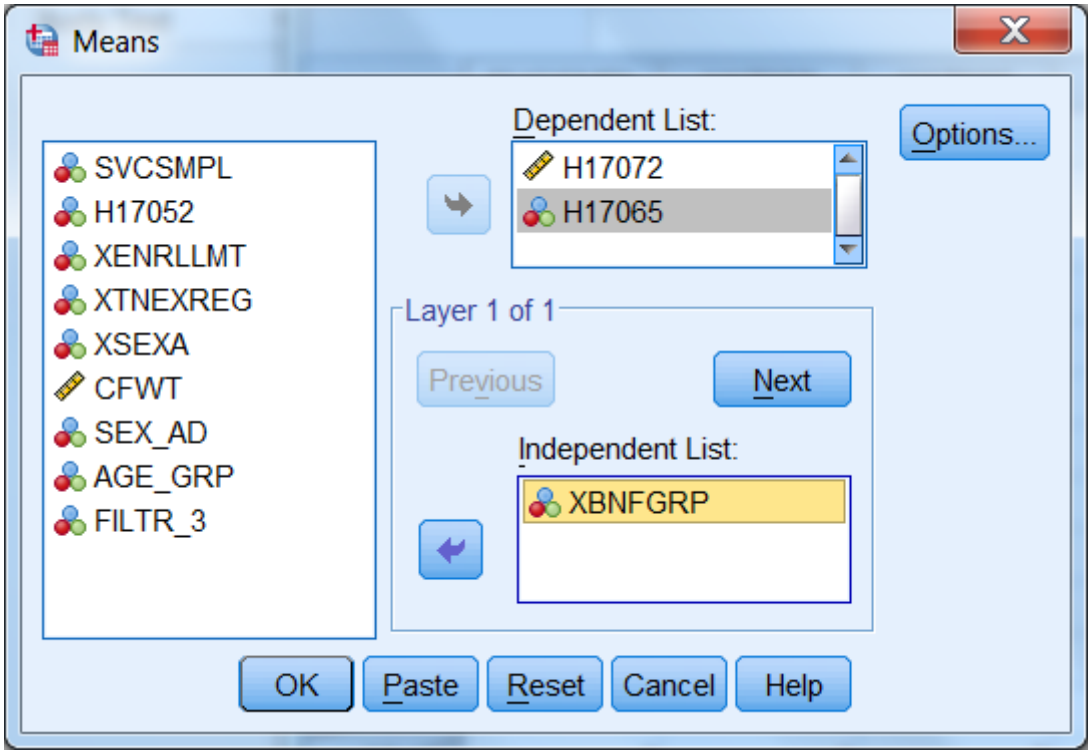
Open the **Analyze** menu in the **Data Window**. Choose **Compare Means** and **Means** from the options as illustrated below.



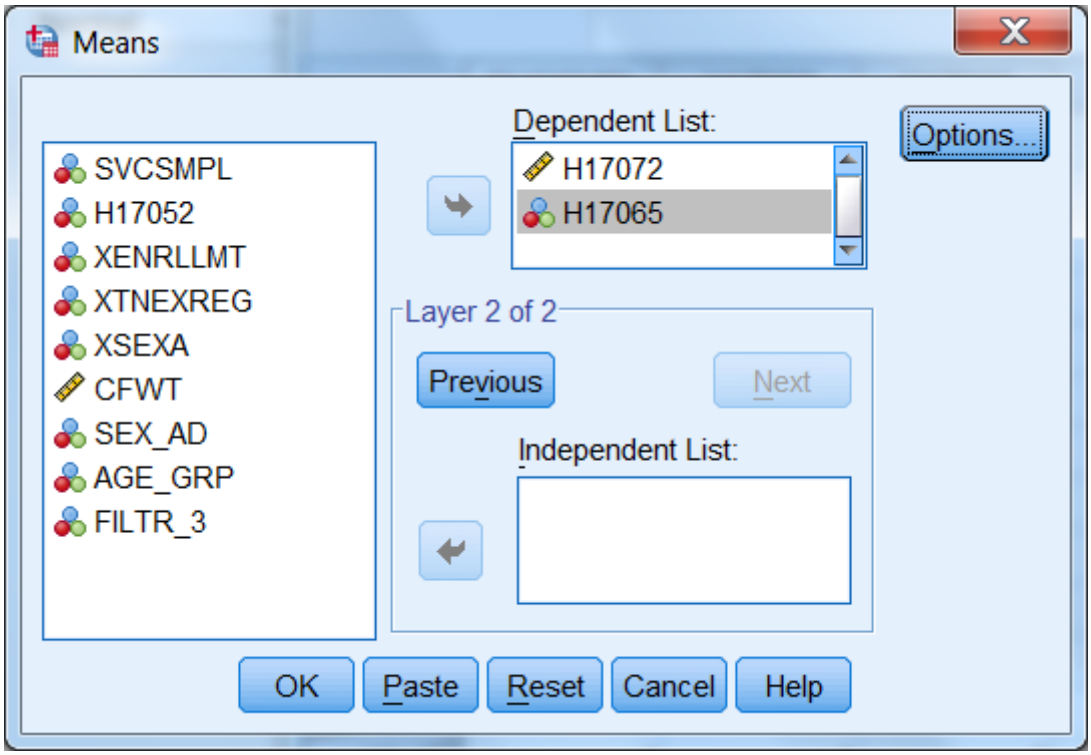
The dialog box for the Means procedure will open as in the following screen:



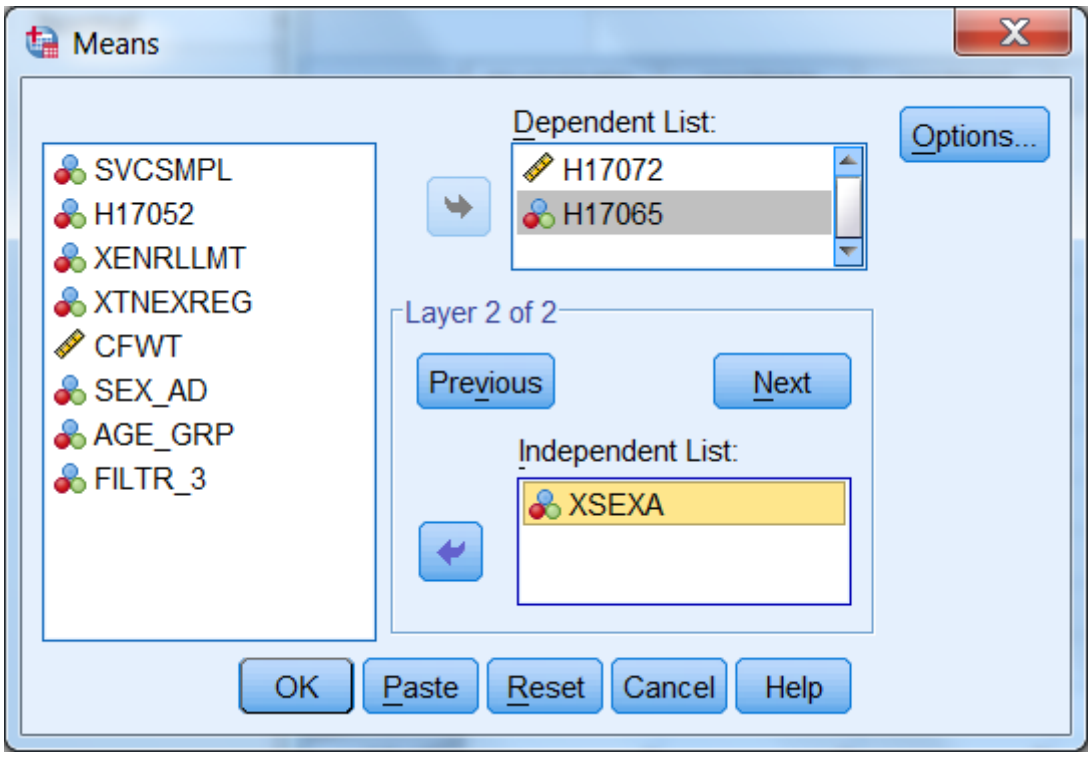
Move the variables **H17072** and **H17065**, from the variable list on the left to the box underneath **Dependent List**. These are the two analysis variables. Notice that **Layer 1 of 1** is specified in the middle of the dialog box. Move **XBNFGRP** from the variable list on the left into the box under **Independent List**. **XBNFGRP** is the first grouping variable. The screen should look like the following:



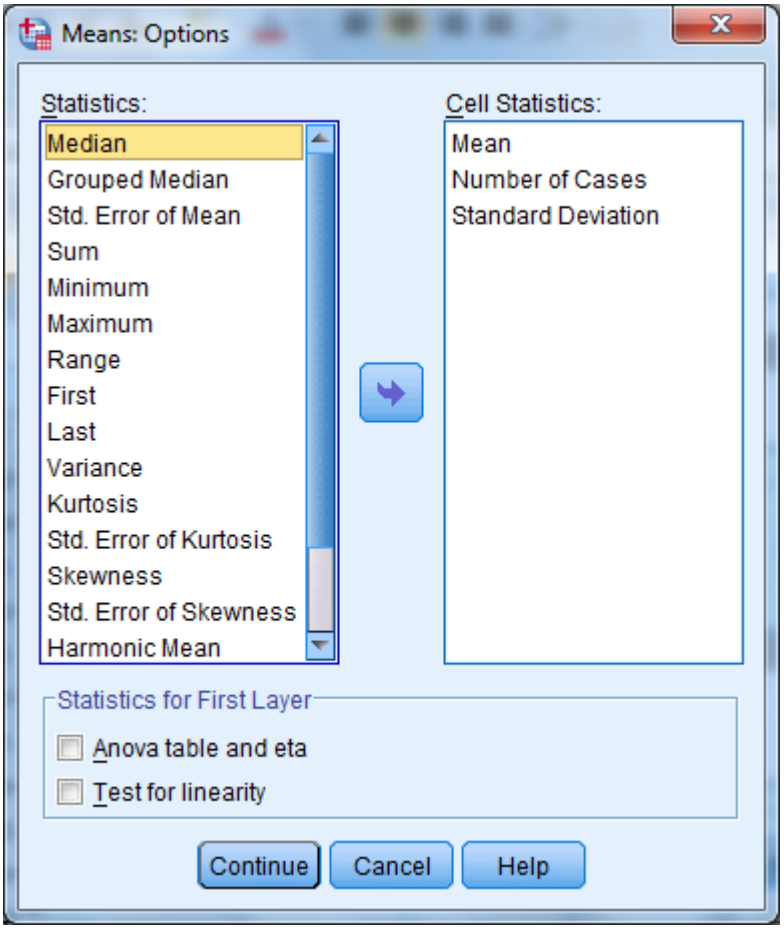
Click on **Nex**t in the center of the box to create a second layer. The following screen will open:



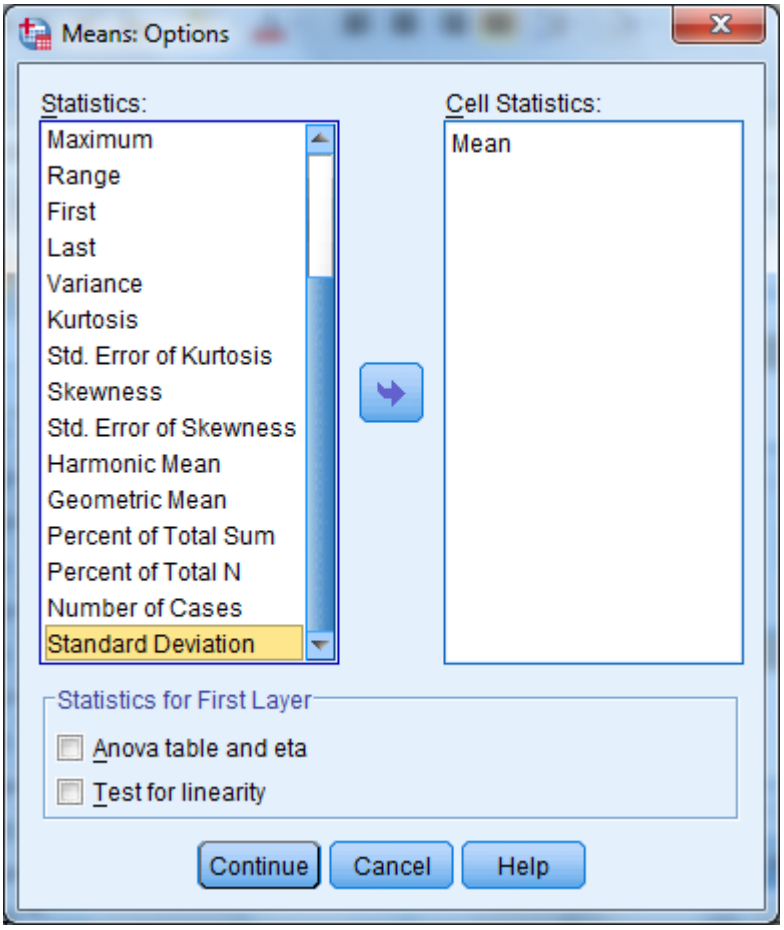
Notice that **Layer 2 of 2** is specified in the middle of the dialog box. Move **xsexa** from the variable list on the left into the box under **Independent List**. **Xsexa** is the second grouping variable. The screen should look like the following:



To set some options, click on **Options** and the following dialog box will open:

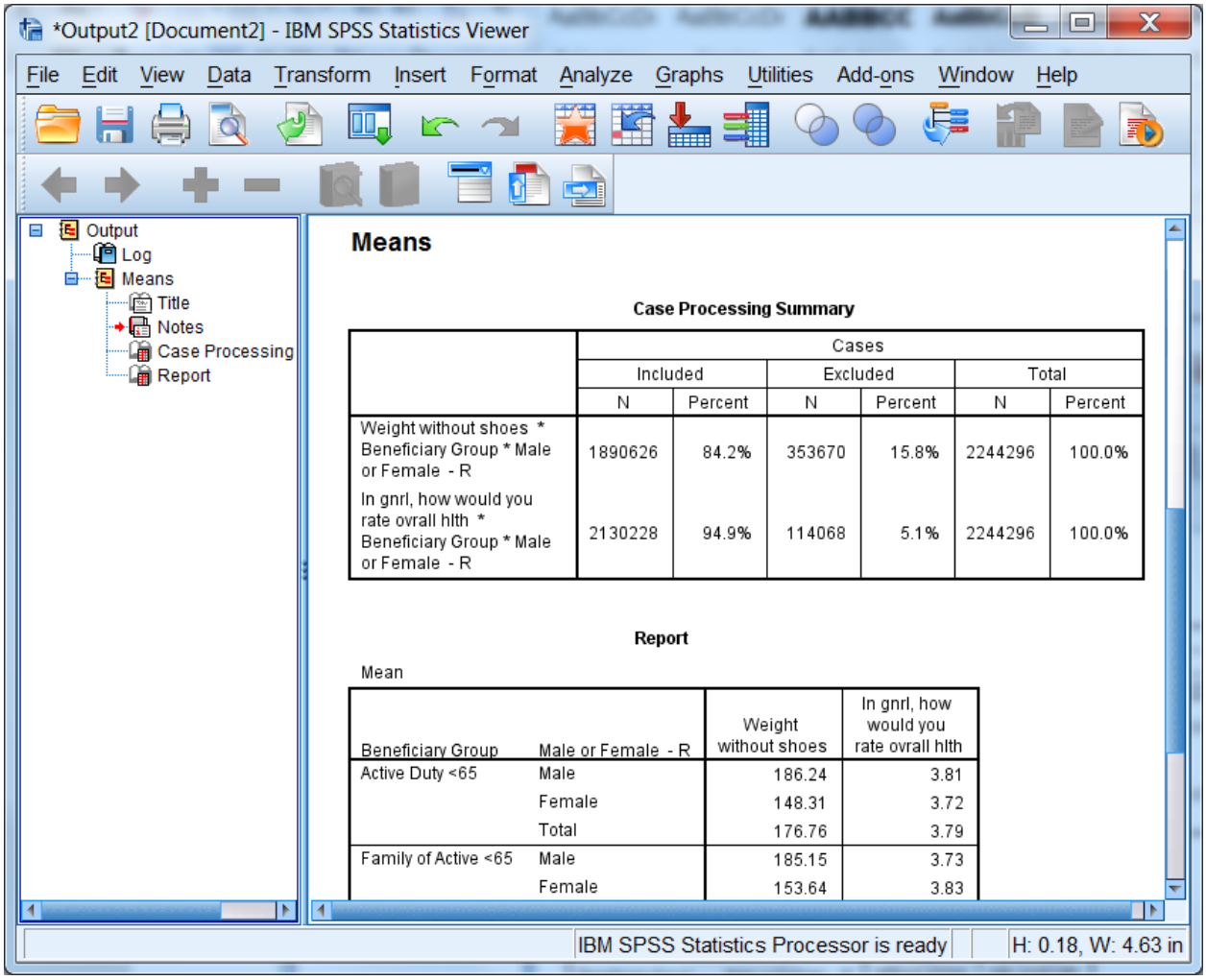


On the left of the box is a list of statistics, under **Statistics**. These are all the possible options for statistical output. In the box under **Cell Statistics** are the default output statistics for the analysis. In this case, **Mean** is the statistic of interest. Highlight **Number of Cases** and **Standard Deviation** and move them to the box at the left, removing them from the analysis, as follows:



Click on **Continue** and return to the previous screen. Click **OK**. The **Means** procedure will run. On the status line, **Running Means** will appear, and a counter for the number of cases processed will be activated.

When **Means** has finished processing, the **Output Navigator** window will open automatically. As the name suggests, the output window is not just for looking at output. A number of options are available for *navigating* through output, moving tables, and even editing the tables themselves.



The output is organized into two sections. On the left side is a navigating tool, which lists the components of the right side, the actual output. In the left pane, **Means** is indicated, and indented under it appear **Title, Notes, Case Processing Summary**, and **Report**. Clicking on **Means** highlights and selects all the elements. Lines appear around these elements in the right pane. The indenting indicates that the elements are hierarchically organized, with **Means** at the top. Clicking on any of the sub-elements selects just that element.

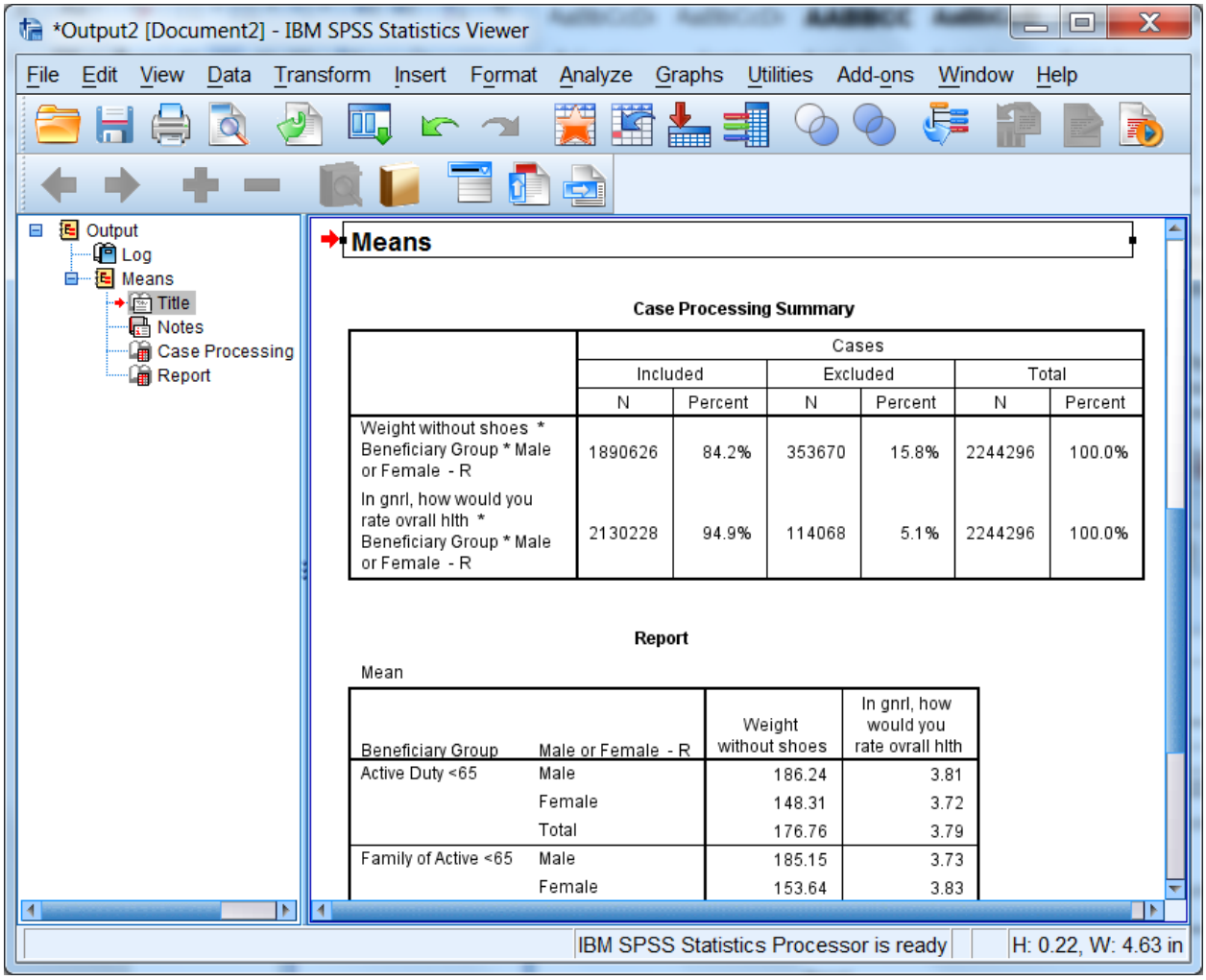
A closer look at the left pane reveals another feature. Hiding underneath the element icons are book icons. The books are either open or closed. If a book is closed, the element is *hidden*. Notice that the book under the **Notes** icon is closed. This is a default SPSS option. Double-clicking the icon will open the book, and the Notes will appear in the output. Double-clicking an **open** book will close it, and the physical element will *disappear* from the output. Closing a book and hiding the element does *not delete* the element.

It is possible to select elements in the right pane of the output. Simply click anywhere inside of the actual output element, and that element will be selected.

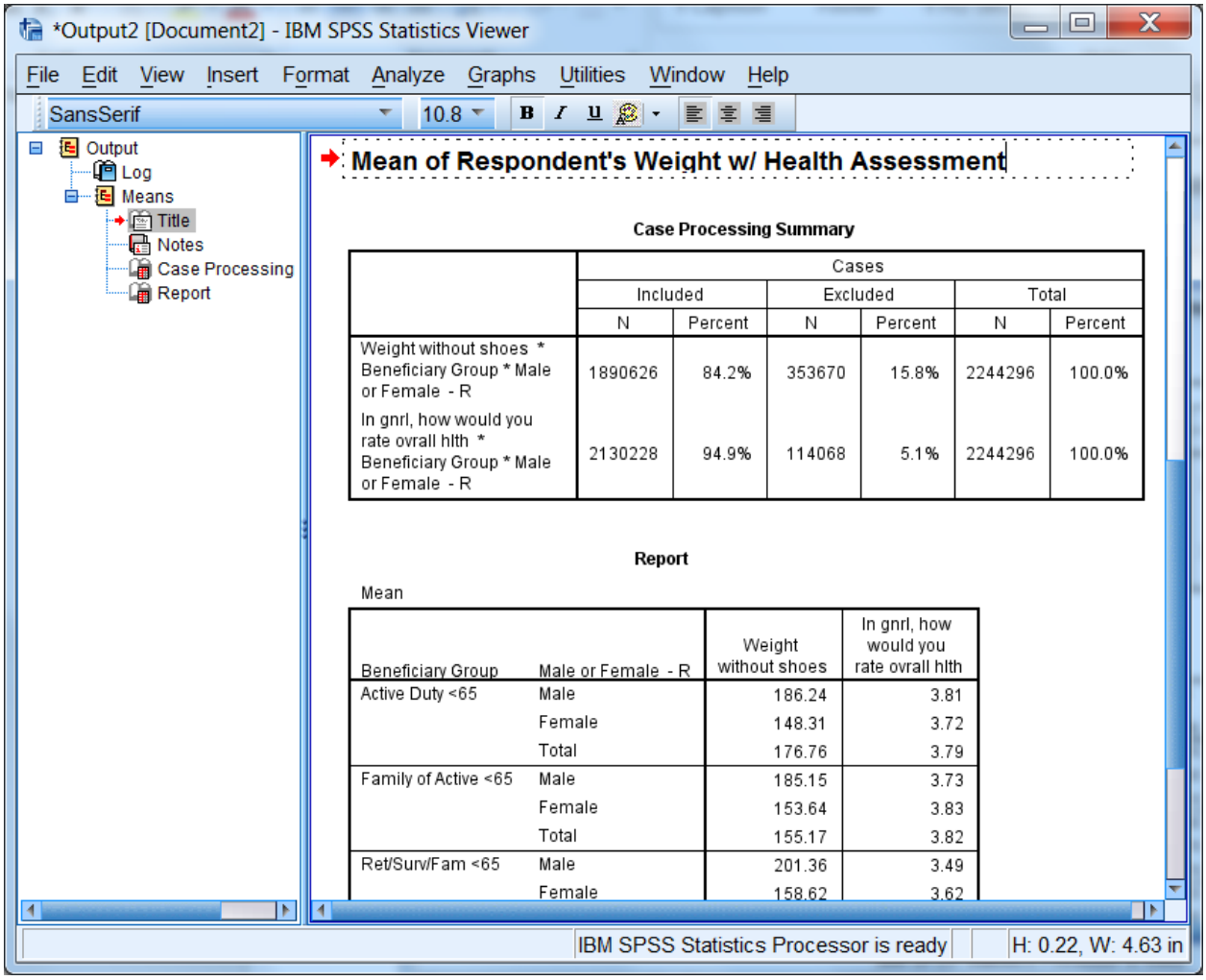
The output may contain many different procedures. The procedure name will be at the top of the list for each section in the left pane. The procedure name does not actually parallel physical output but indicates the category of the output elements.

As you click on each element in the left pane, you will notice that the screen jumps to the actual output of the element, in the right pane. When you click on the procedure name, you jump to the beginning of the next procedure output. This is a quick way to scroll through your output. It also lets you delete, move, and edit selected elements.

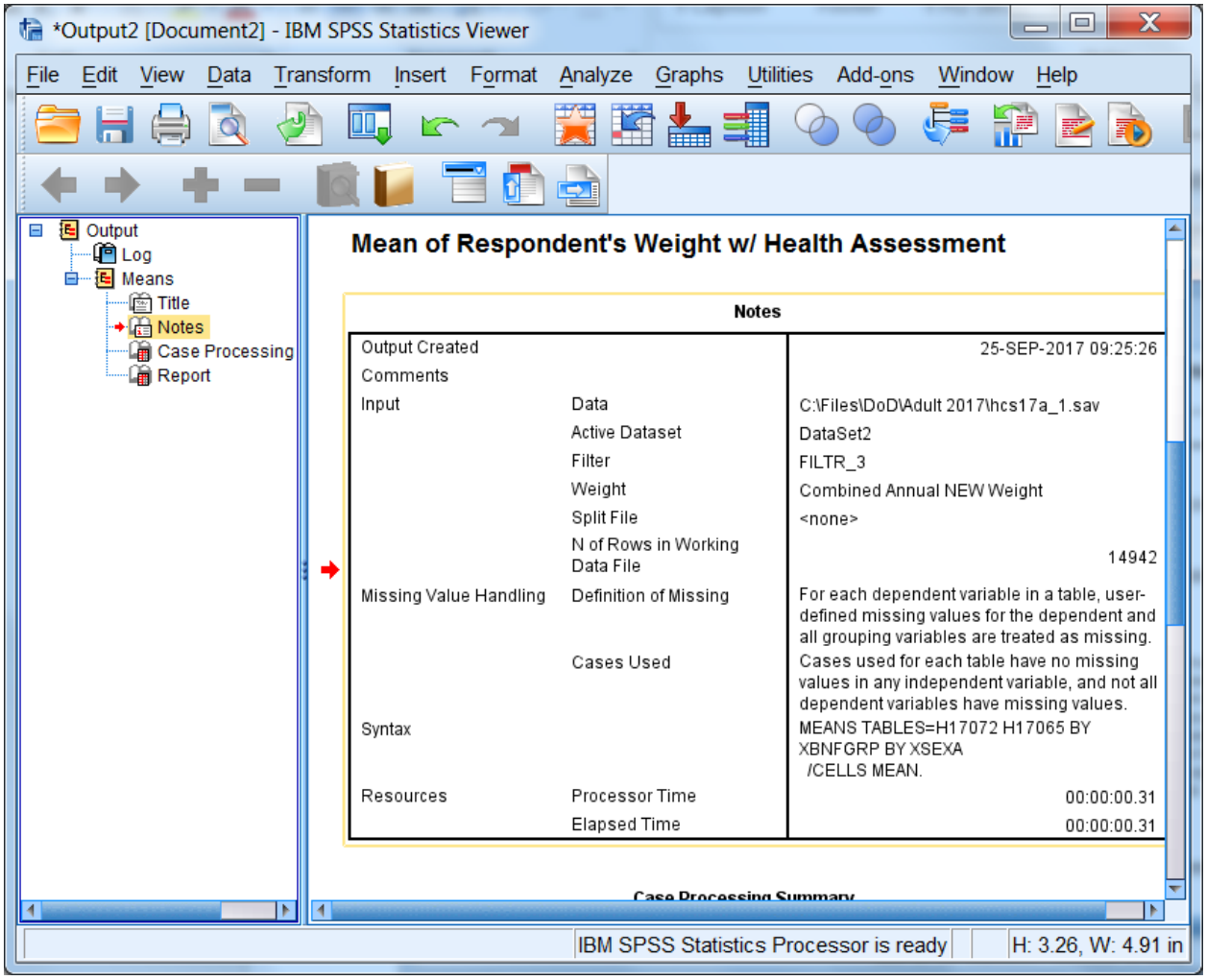
To **Edit** the **Title** element, **Means**, to create a more appropriate title, select the table title by clicking once on the **Title** icon in the left pane. A box now surrounds the title in the right pane. Double-click anywhere within this box, and a box appears around **Means**, as shown in the following screen.



You have entered the **edit** mode for this element, and the cursor appears inside the box. You can delete the word **Means** and write a title that relates to the information in the table. A possible title appears in the next screen. To exit edit mode, click anywhere outside the box. The change you made will be saved.



If you navigate to the next element, **Notes**, you see a closed book. Double-click this item, and the notes will appear as follows:

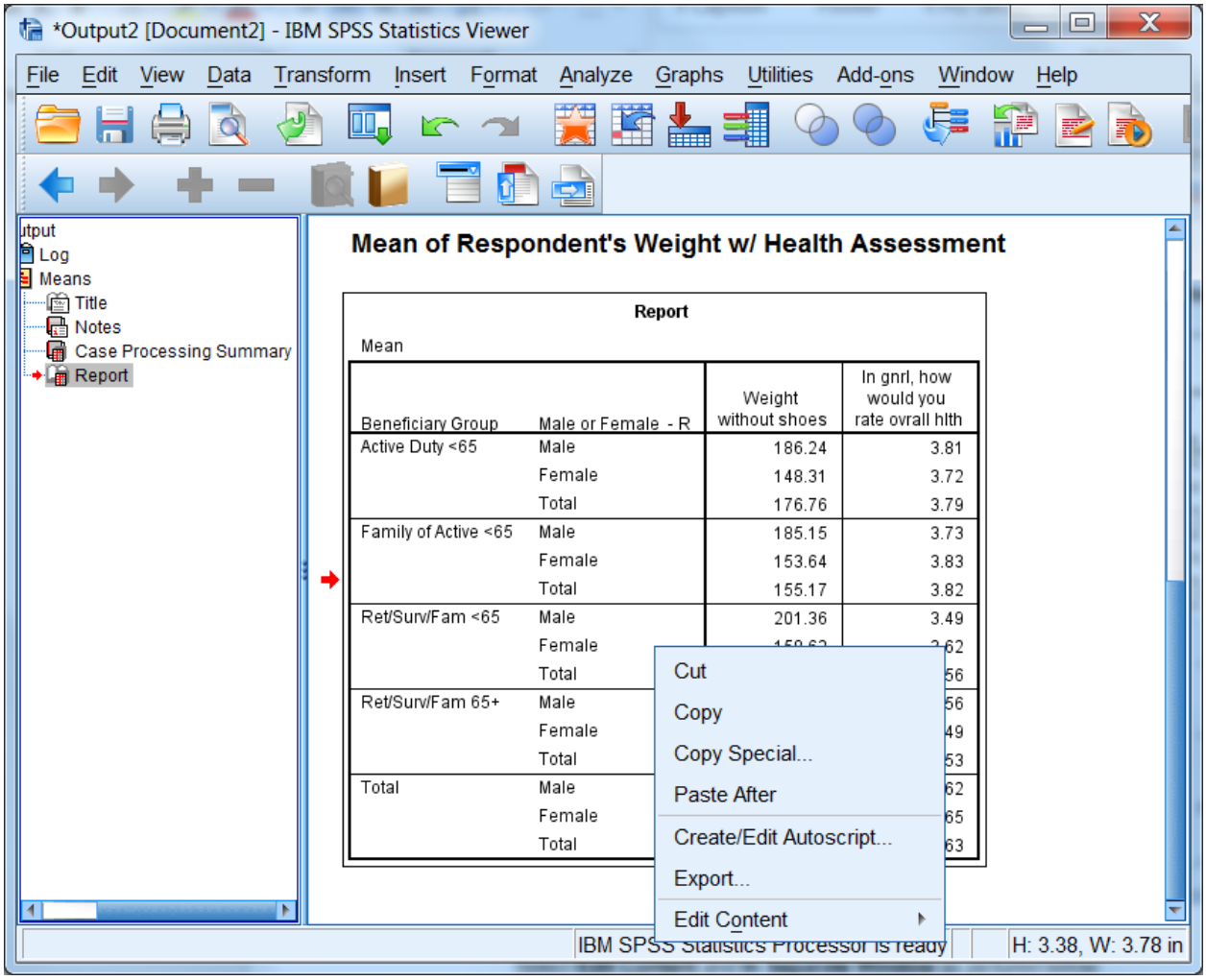


Decide if you want this information to appear in your report. If not, simply double-click the **Notes** icon, and the notes will again become hidden.

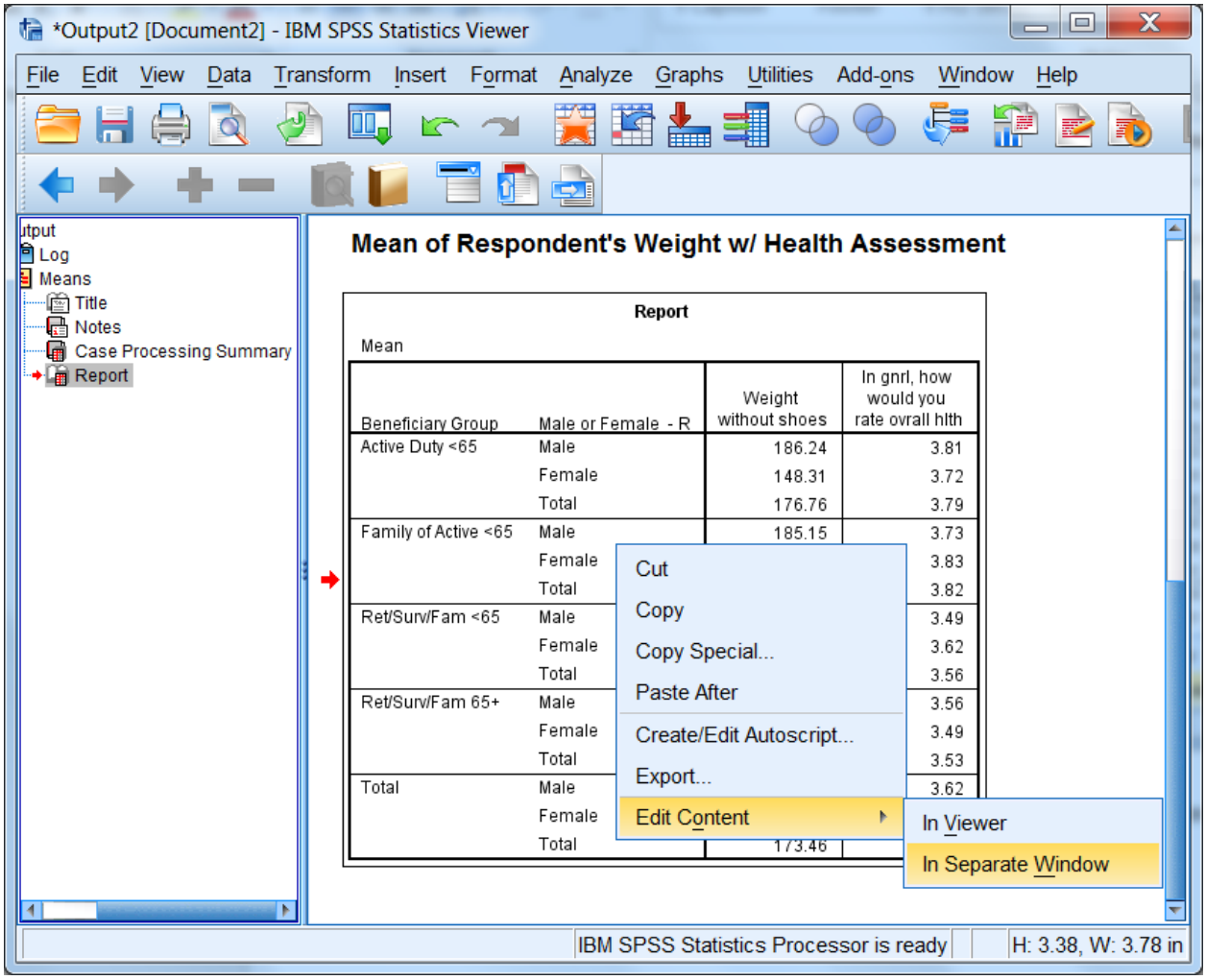
Navigate to **Case Processing Summary**. The table gives useful information about the number of cases included in and the number of cases excluded from a given procedure. This information is important for the researcher but probably not necessary for the report, so you would double click this item to hide it.

Navigate to **Report** to see the actual table output from the procedure **Means**. You can view this table by scrolling through the output. If the table is large, however, scrolling in the output window can be problematic. A better way to review the table is to open it as a **Pivot Table Object** in a special editor.

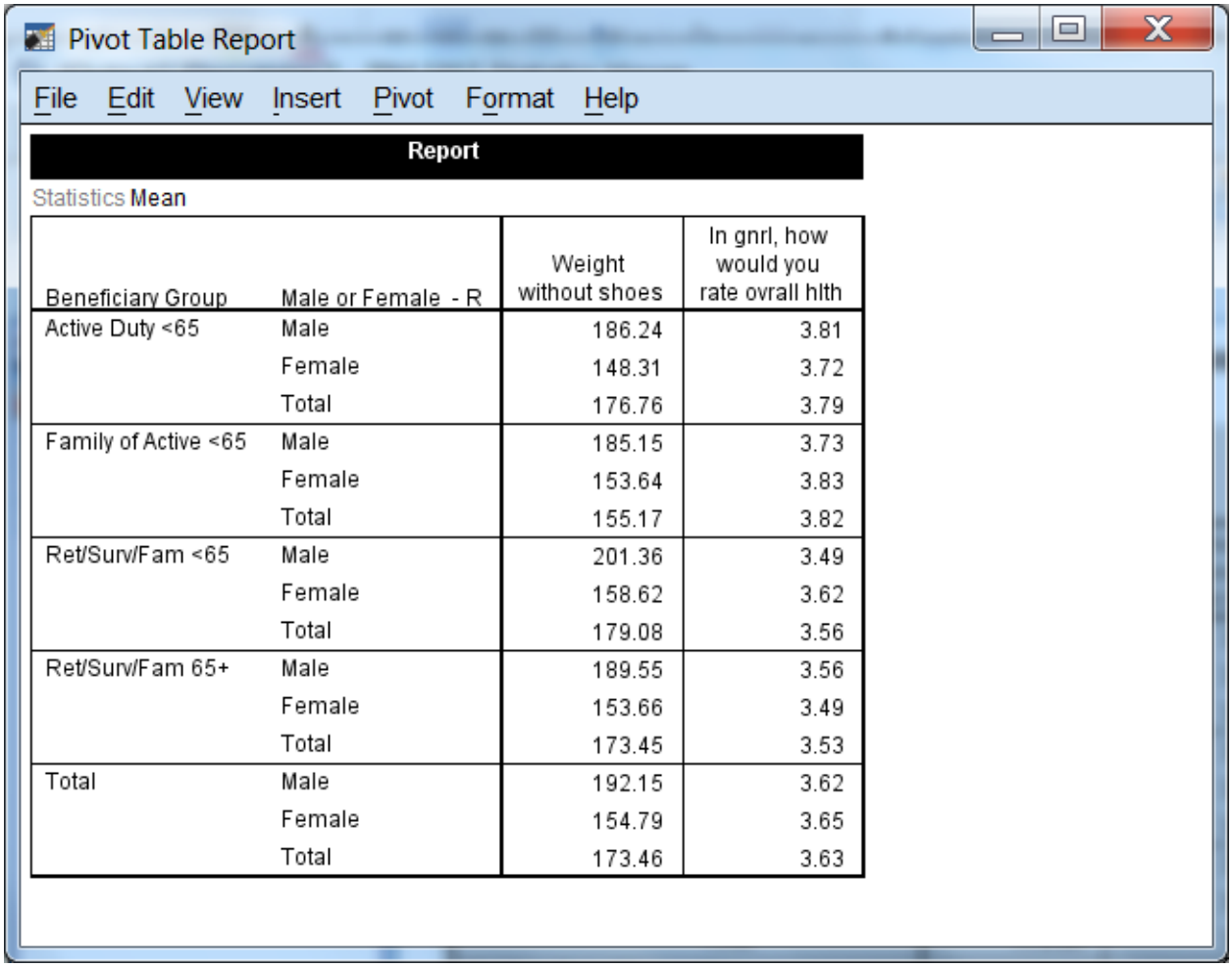
Select the table by clicking the **Report** icon or by clicking inside the table itself. A box will appear around the table. Insert the mouse pointer inside the table and right-click, opening the following dialog box:



Select **Edit Content** and **In Separate Window** as pictured below:



The table will appear in a new screen superimposed on the output. Maximize this screen as shown below.



Pivot Table Report

File Edit View Insert Pivot Format Help

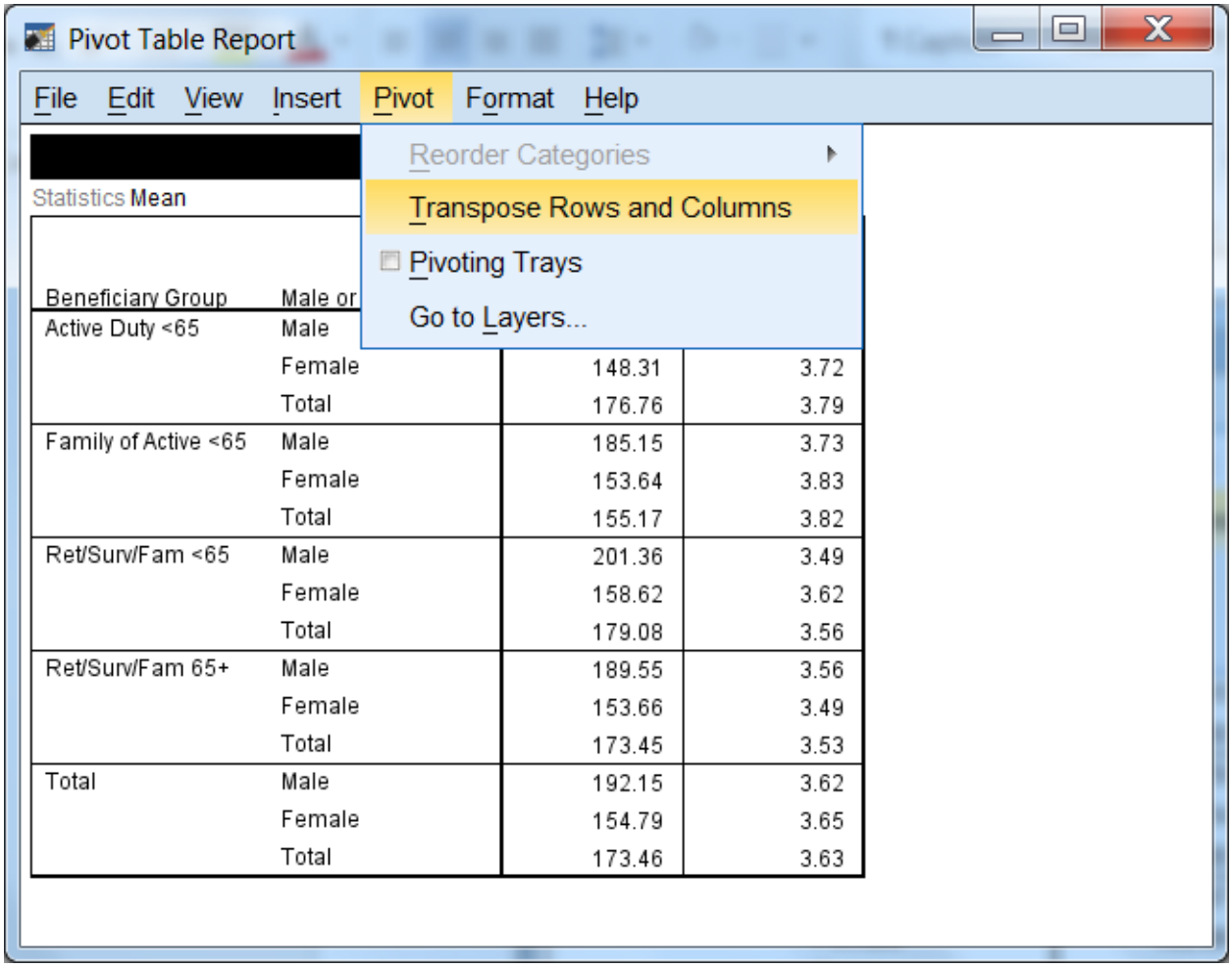
Report

Statistics Mean

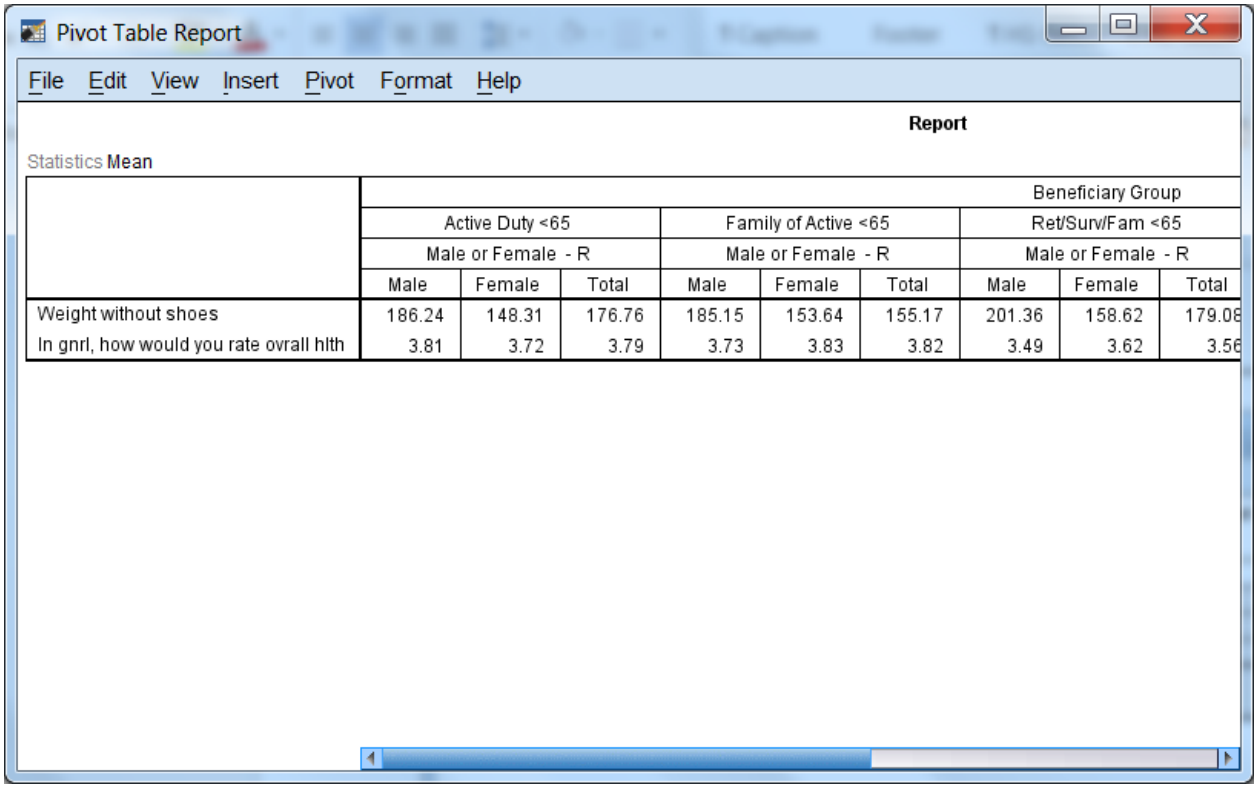
Beneficiary Group	Male or Female - R	Weight without shoes	In gnrl, how would you rate ovrall hlth
Active Duty <65	Male	186.24	3.81
	Female	148.31	3.72
	Total	176.76	3.79
Family of Active <65	Male	185.15	3.73
	Female	153.64	3.83
	Total	155.17	3.82
Ret/Surv/Fam <65	Male	201.36	3.49
	Female	158.62	3.62
	Total	179.08	3.56
Ret/Surv/Fam 65+	Male	189.55	3.56
	Female	153.66	3.49
	Total	173.45	3.53
Total	Male	192.15	3.62
	Female	154.79	3.65
	Total	173.46	3.63

In this special editor, there are many options for formatting the table.

Suppose you want to change the table format from vertical to horizontal. Open the **Pivot** menu in the tool bar and choose **Transpose Rows and Columns** as shown below:

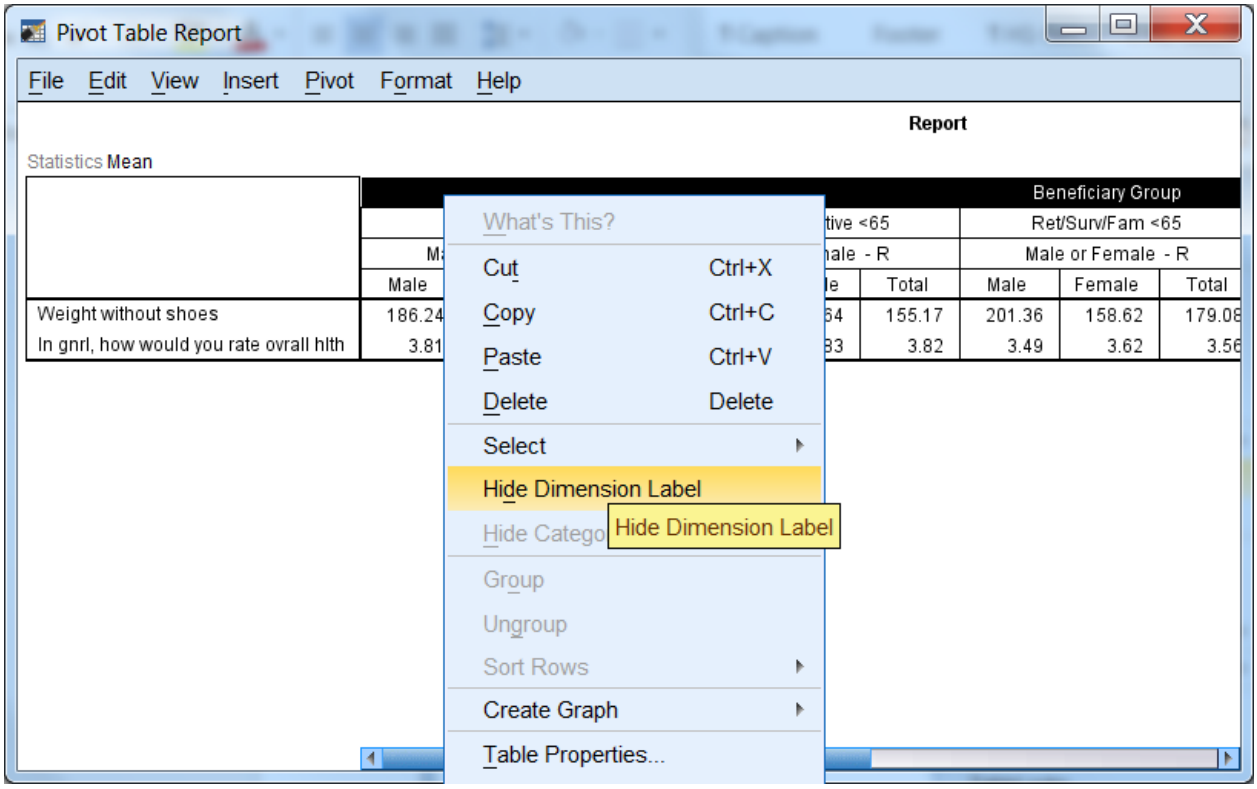


The rows and columns will be reversed as shown in the following screen. Though the table appears too wide in the viewer, it will fit the page when printed. You can do all the table editing in the left section of the table, and the changes will spread through the entire table.

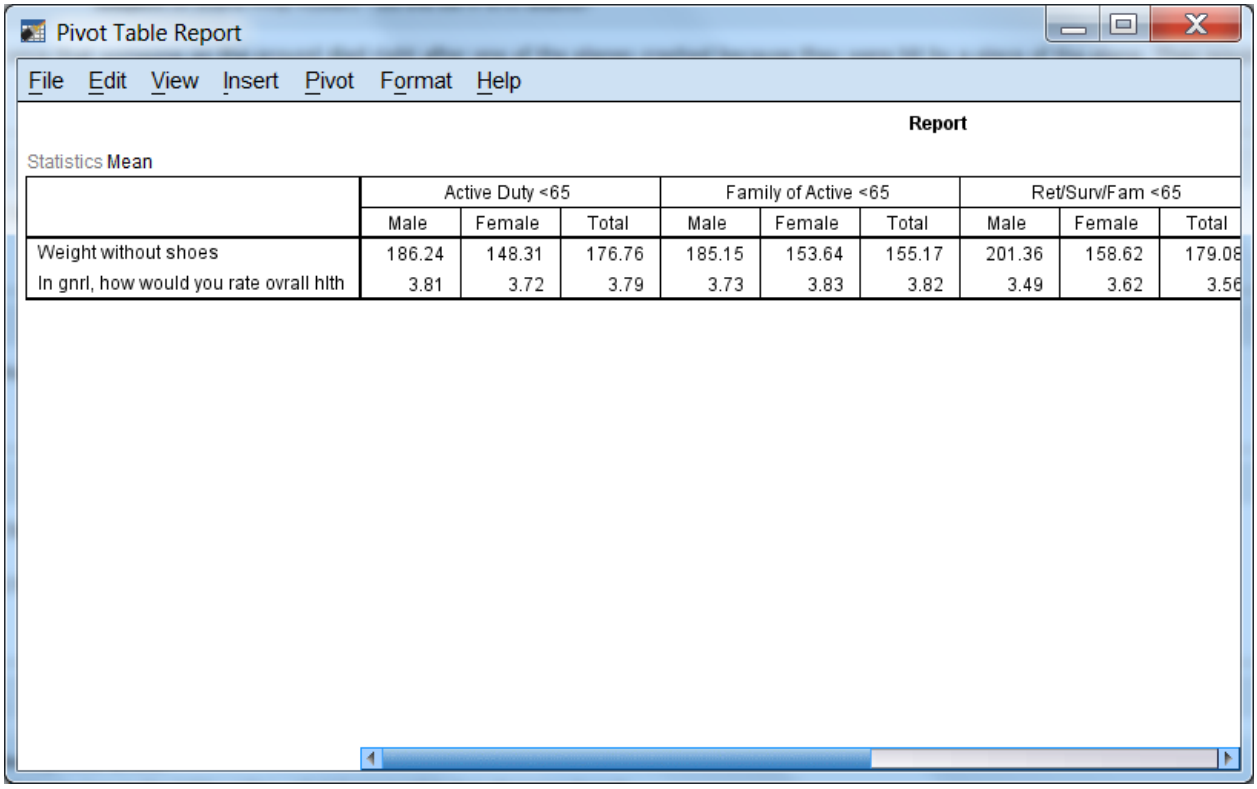


You would then notice that certain labels are redundant. The labels, **Beneficiary Group and Male or Female - R** are the **Variable Labels** for the variables. The information in these labels is echoed in the **Value Labels**, which are also reproduced in the table. You would delete the **Variable Labels** as follows.

Click inside the section of the table where the label, **Beneficiary Group**, appears. Right-click to open a dialog box, choosing **Hide Dimension Label**, as illustrated below.



Click inside the table section labeled **Male or Female - R** and repeat the above procedure. An improved table is shown in the following screen.


Pivot Table Report

File Edit View Insert Pivot Format Help

Report

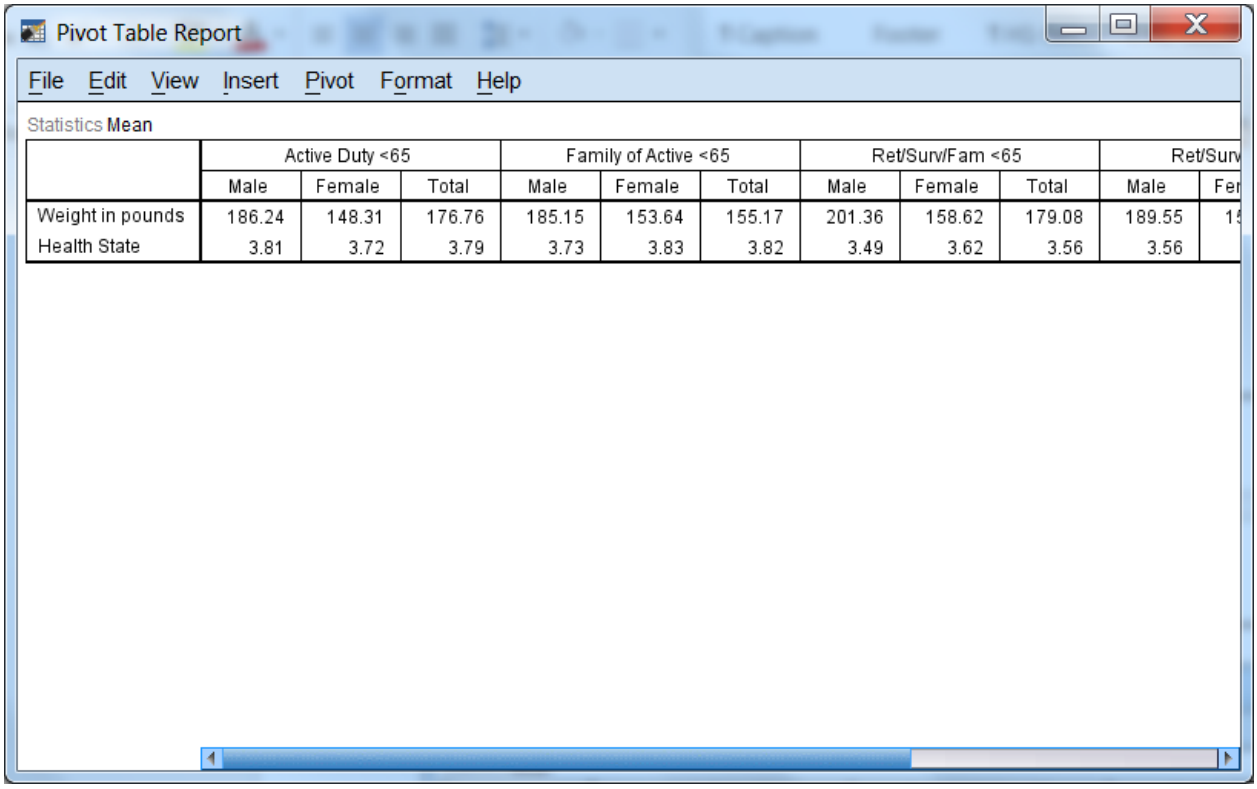
Statistics Mean

	Active Duty <65			Family of Active <65			Ret/Surv/Fam <65		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Weight without shoes	186.24	148.31	176.76	185.15	153.64	155.17	201.36	158.62	179.08
In gnrl, how would you rate ovrall hlth	3.81	3.72	3.79	3.73	3.83	3.82	3.49	3.62	3.56

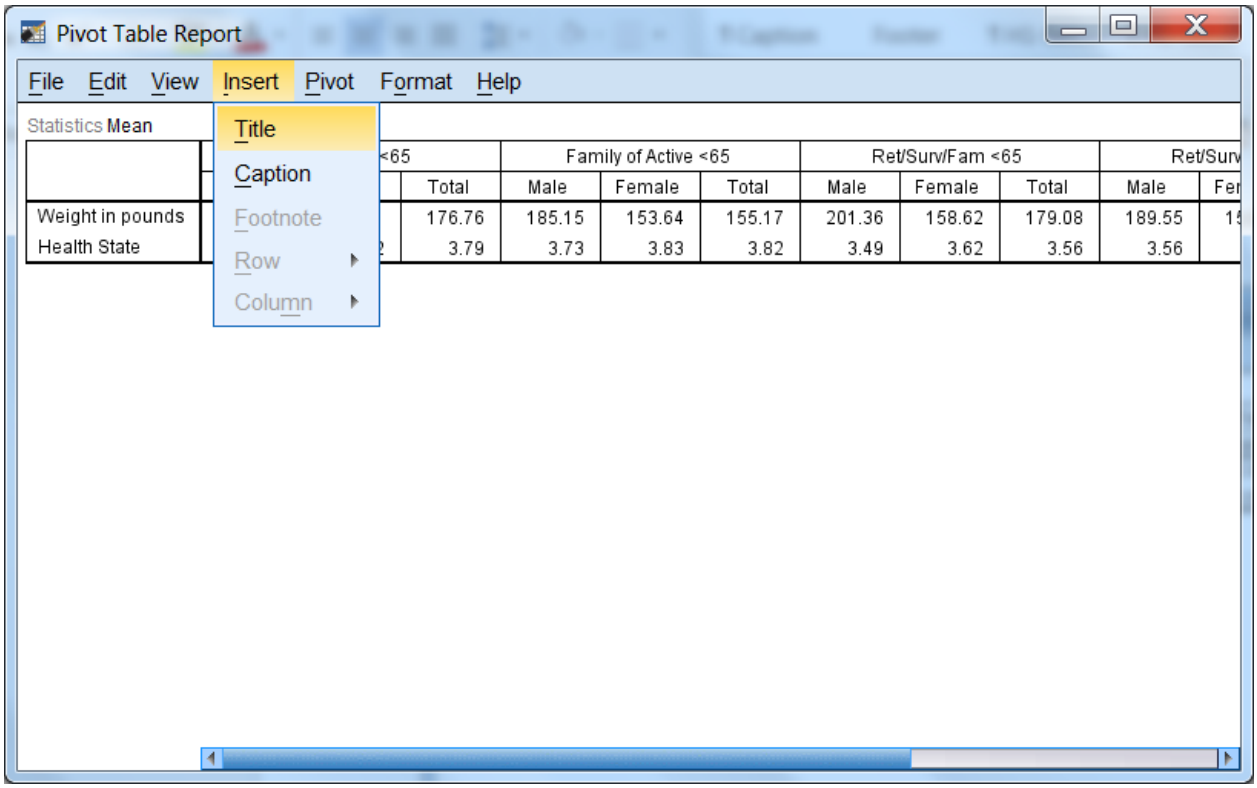
The mean values reported are formatted to allow space for the labels of the satisfaction variables. You can shorten these labels and add the lost information in another place, according to the following procedures:

Double-click on the label for health state. Delete the text, entering only the words, **Health State**. Do the same for the health care label, entering only the words, **Weight in pounds**.

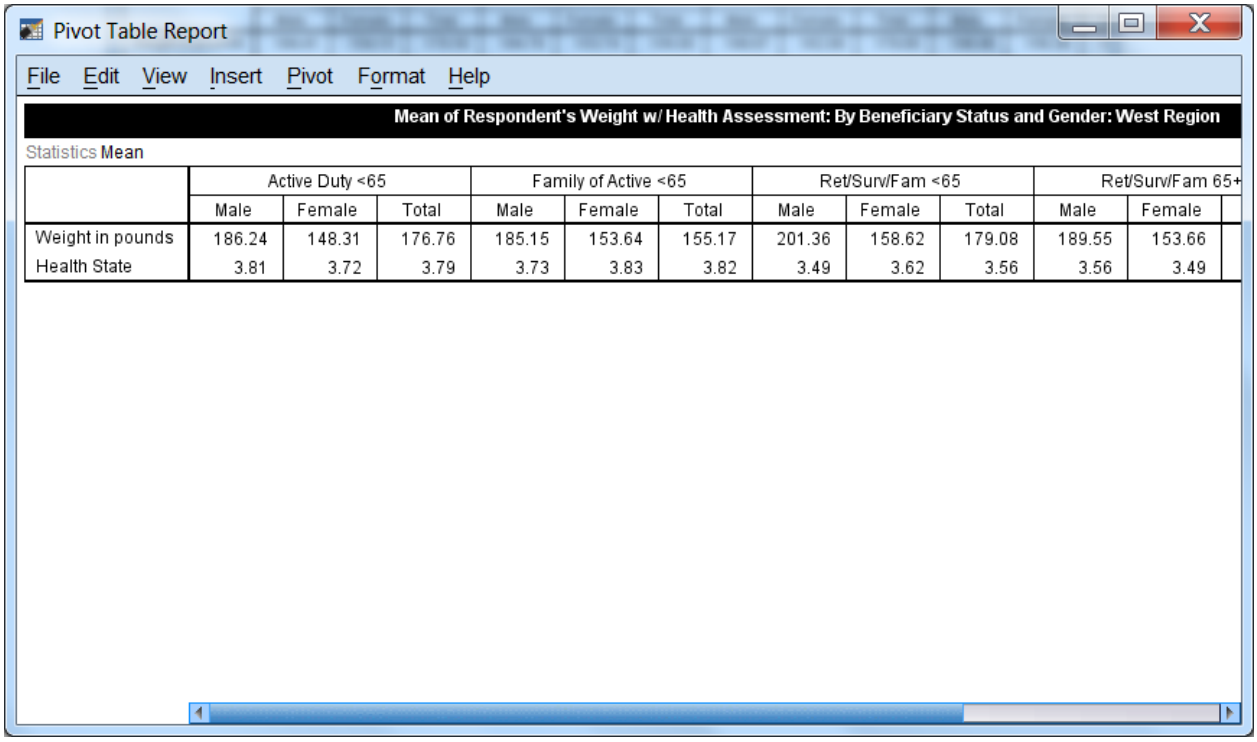
Double-click on the word, **Report**, in the center at the top of the table, right-click, and choose **Delete** from the dialog box.



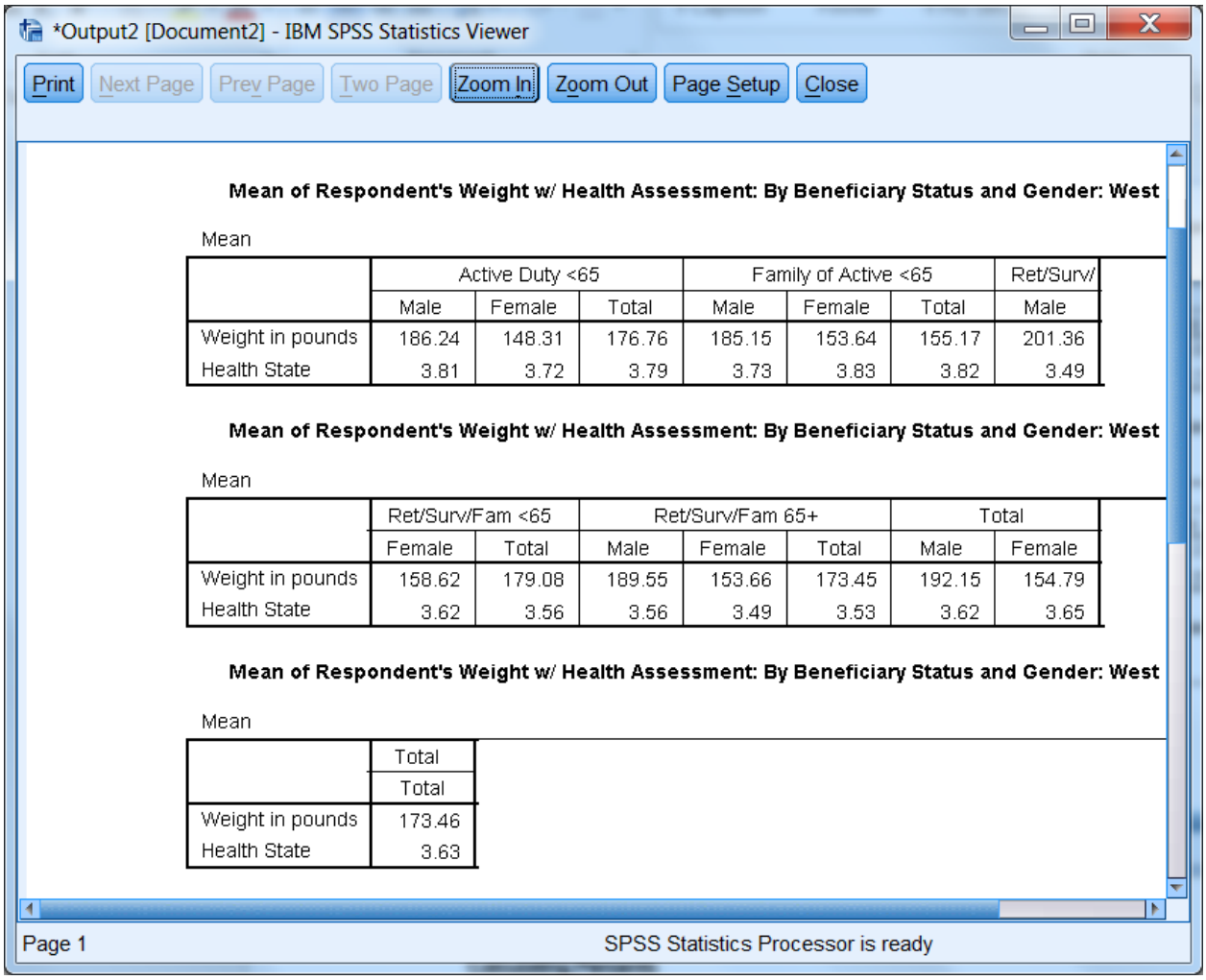
The resulting table is much more readable. You can then add the deleted information to clarify the table output. Open the **Insert** menu and choose **Title** as in the following:



Type in a new title for the table. The final result appears below.



After all the editing changes have been made, exit the **Pivot Table** editor and return to the **output navigator**. Click on the **File** menu and choose **Print Preview**. Zoom in on the page and review the appearance of the report. The page will appear as the page below.



Mean of Respondent's Weight w/ Health Assessment: By Beneficiary Status and Gender: West

Mean

	Active Duty <65			Family of Active <65			Ret/Surv/
	Male	Female	Total	Male	Female	Total	Male
Weight in pounds	186.24	148.31	176.76	185.15	153.64	155.17	201.36
Health State	3.81	3.72	3.79	3.73	3.83	3.82	3.49

Mean of Respondent's Weight w/ Health Assessment: By Beneficiary Status and Gender: West

Mean

	Ret/Surv/Fam <65		Ret/Surv/Fam 65+			Total	
	Female	Total	Male	Female	Total	Male	Female
Weight in pounds	158.62	179.08	189.55	153.66	173.45	192.15	154.79
Health State	3.62	3.56	3.56	3.49	3.53	3.62	3.65

Mean of Respondent's Weight w/ Health Assessment: By Beneficiary Status and Gender: West

Mean

	Total
	Total
Weight in pounds	173.46
Health State	3.63

Calculating Percents

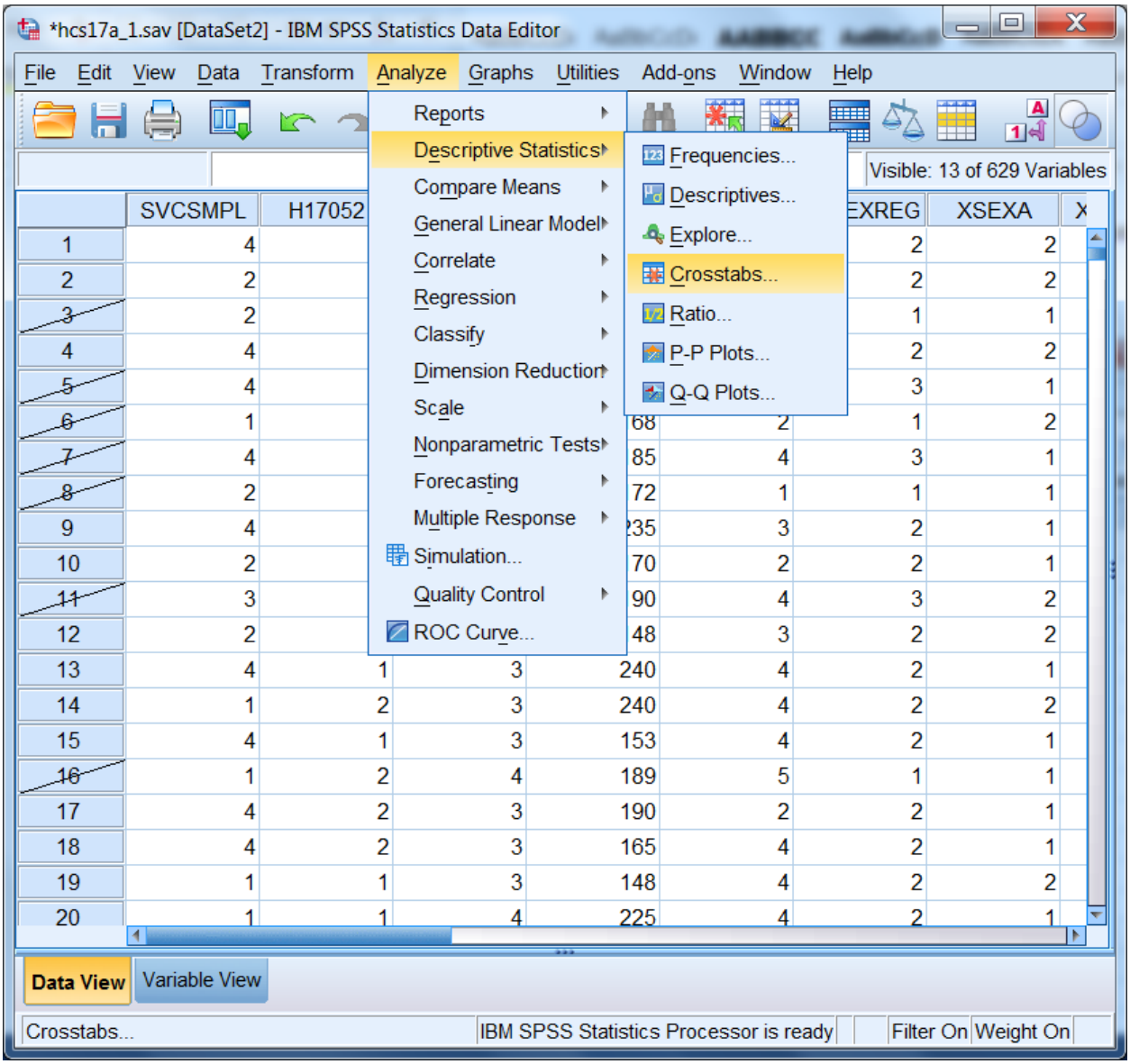
The **Crosstabs** procedure offers many options for analyzing data. The distribution of cases resulting from "crossing" one variable with another is often of interest. The number of cases, row percentages, column percentages, total percentages, and residuals are easily reproduced by **Crosstabs**. A full array of statistics is also available.

The examples given here involve examining relationships between variables, with a view toward the number of cases and the percent of cases in cells produced by "crossing" the variables.

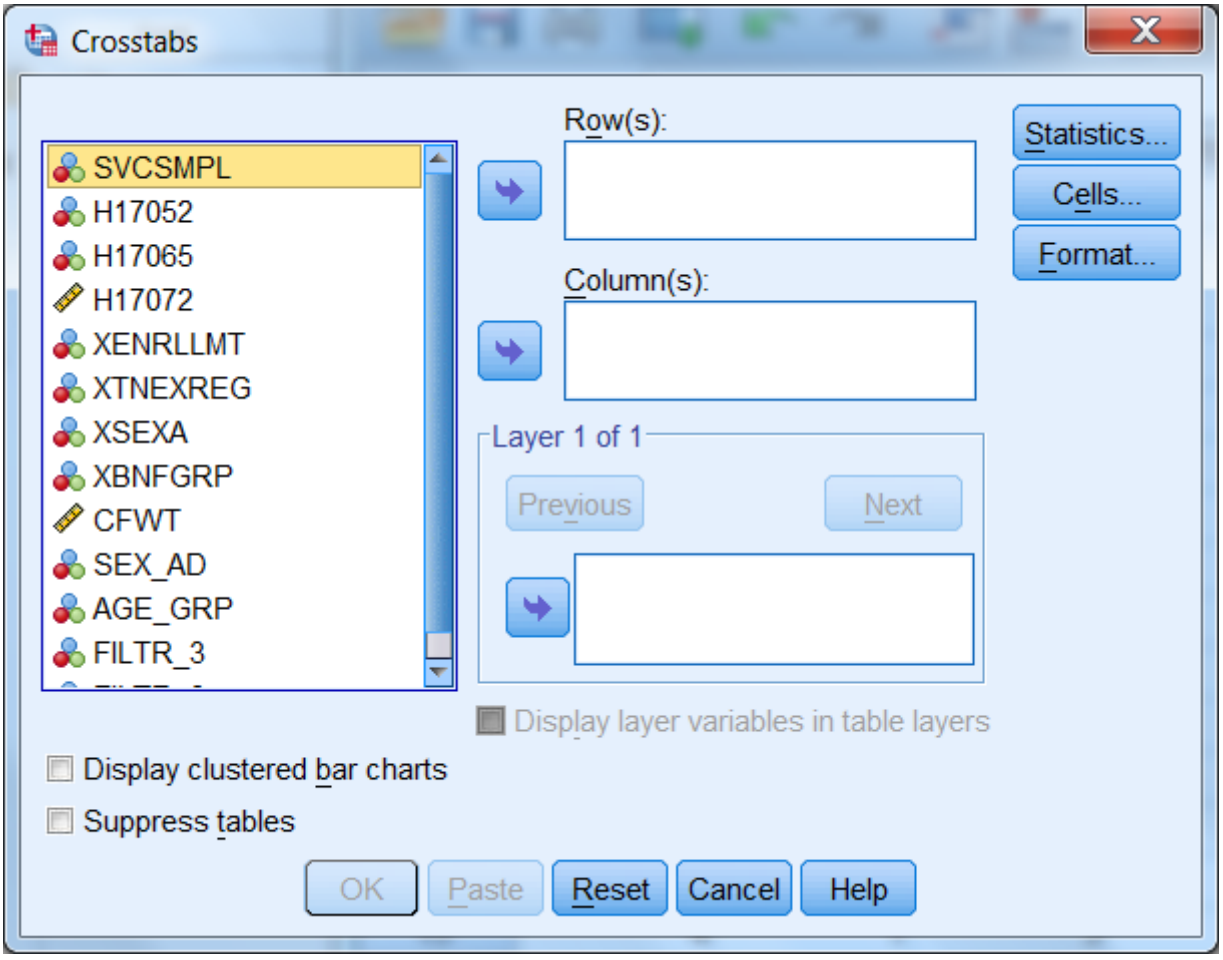
For example, suppose you want to see the percentage of people within each branch of service who answered "yes" or "no" to the question, "Did you ever smoke at least 100 cigarettes in your life?" The variables in this analysis are **svcsmpl** – the branch of service, and **H17052** – the questionnaire variable. The cases for the analysis are from the South only.

The first task is to build a new filter variable, assigning **1** to the variable when **XTNEXREG = 2**. You would call the variable **filtr_6** and build it the same way you built the filter, **filtr_3**. Cases from the South are selected when you activate the filter, and the other cases are filtered out. Check the status line for **Filter On**.

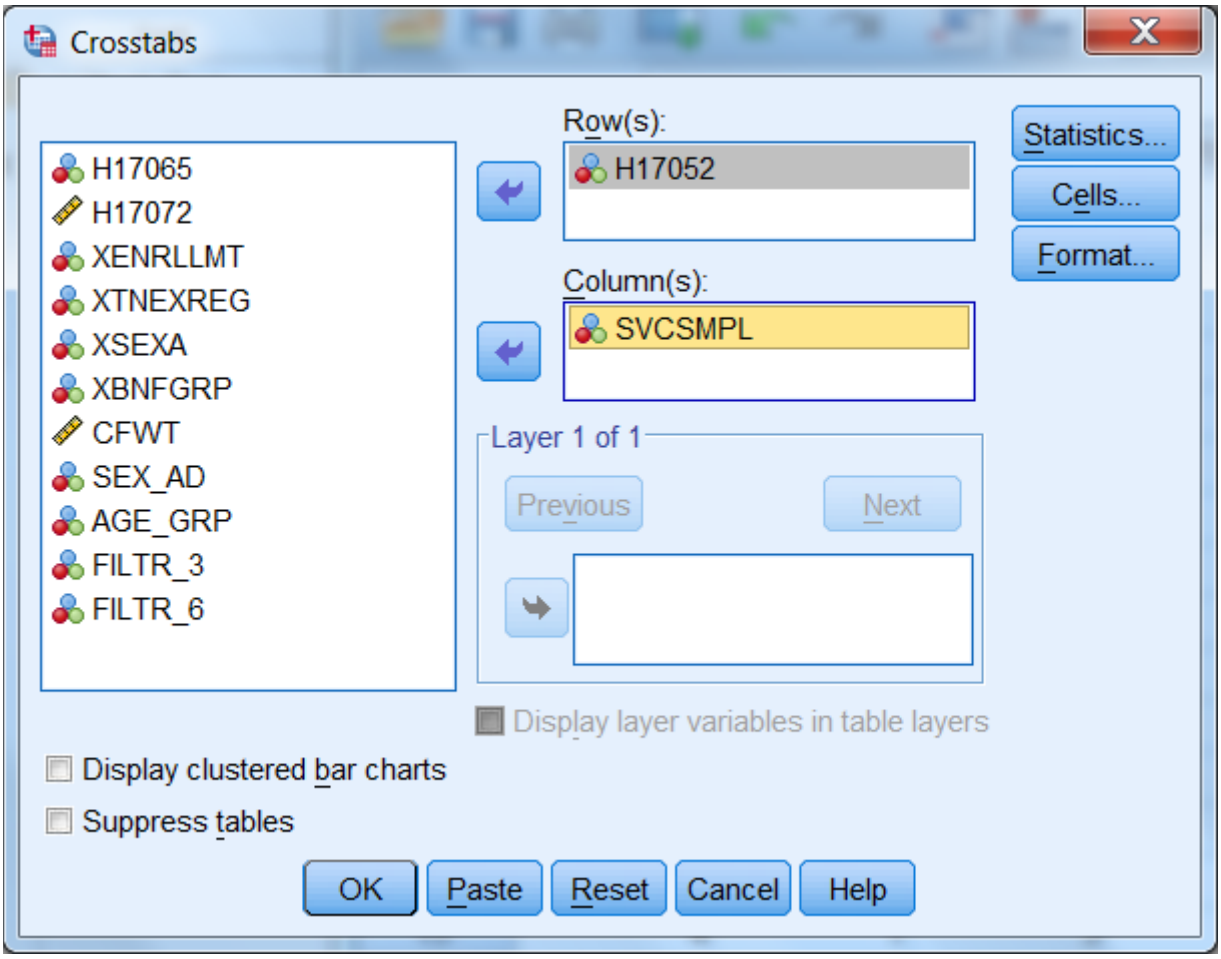
Next, open the **Analyze** menu in the **Data Window**, choosing **Descriptive Statistics** and **Crosstabs** , as shown below.



The **Crosstabs** dialog box will open as follows:

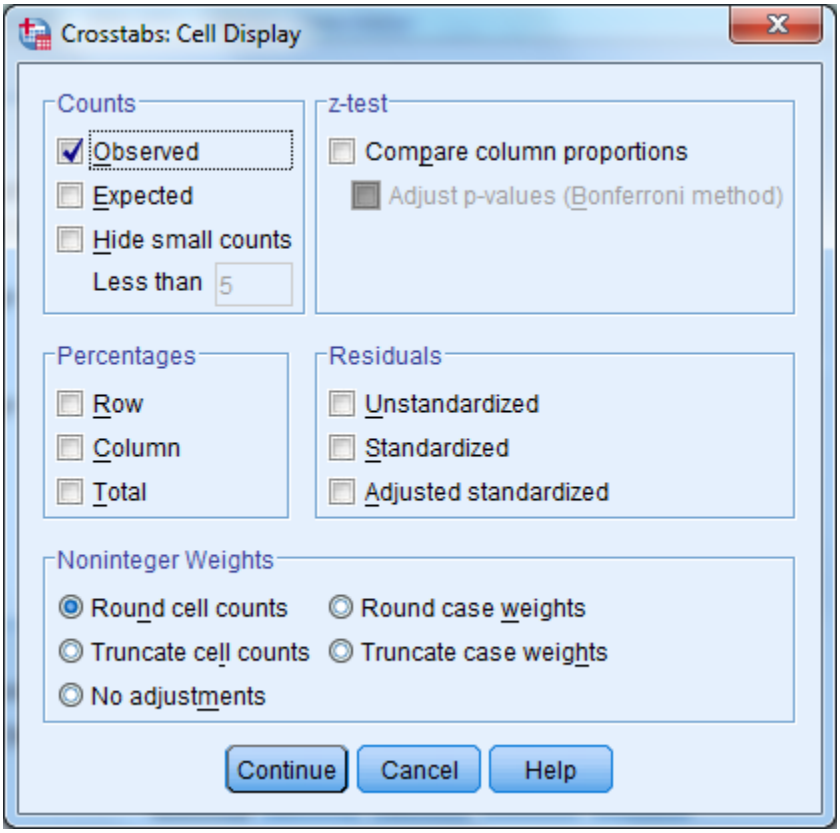


Move **H17052** from the variable list on the left into the box marked **Row(s)**:, and move the variable **svcsmpl** into the box marked **Column(s):**. The screen will resemble the following:



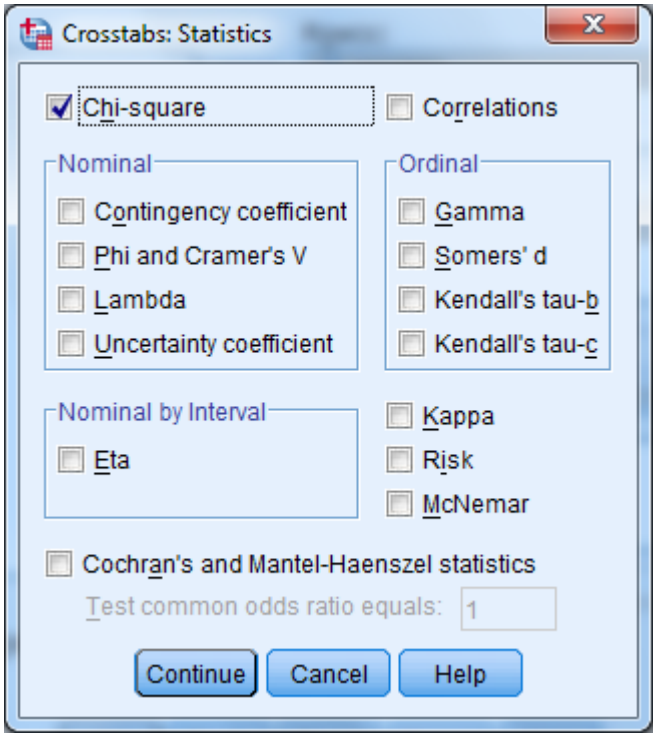
For this analysis, there are no **Layer** variables, so you can proceed to format the table cells.

Click on **Cells** and open the following dialog box.



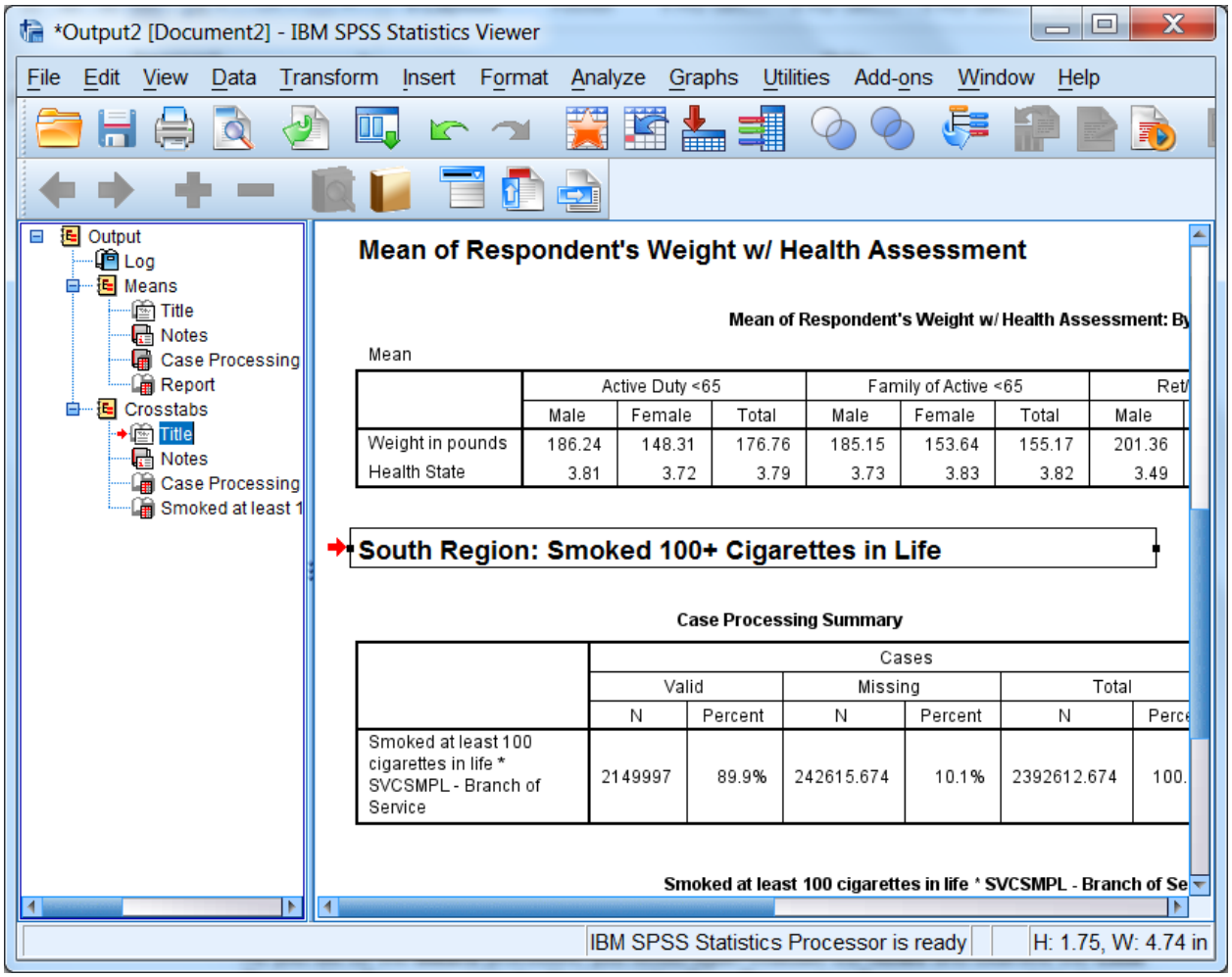
Under **Counts, Observed** is checked. This refers to the cell count, a statistic you want to see, so you would leave it checked. Under **Percentages**, check **Column** because you are interested in the percentage of people in each branch of service. Click **Continue** and return to the original screen.

Suppose you also want to see the chi-square statistic. Click on **Statistics**, and the following screen will open:



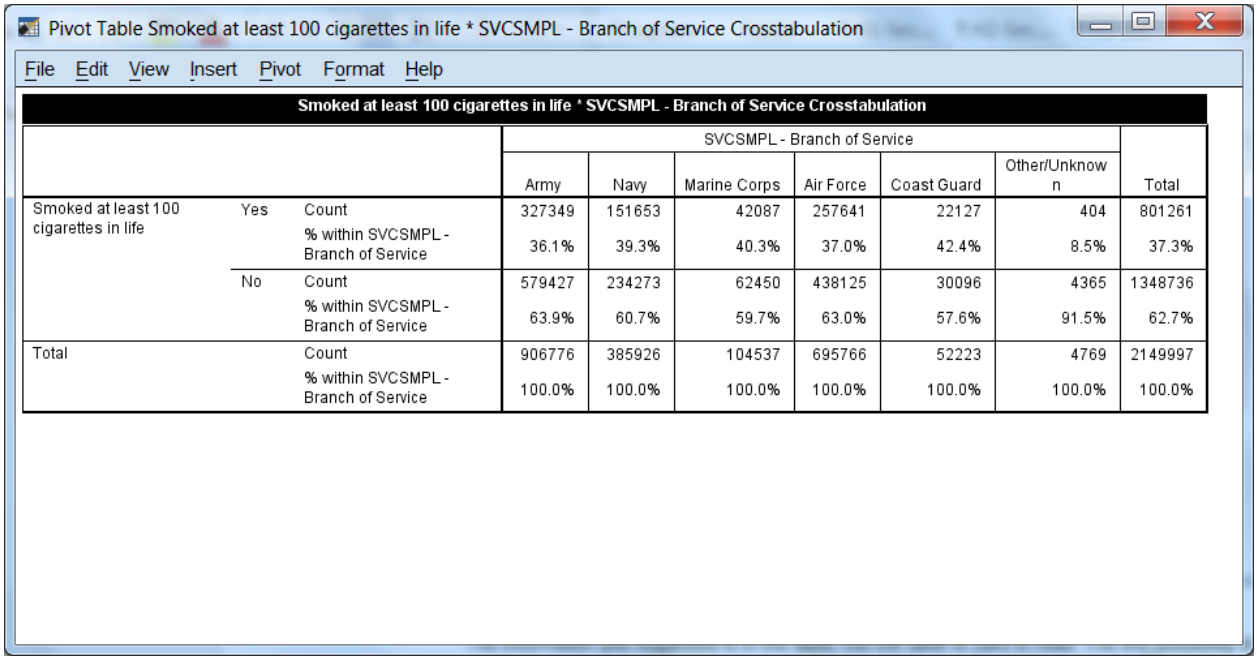
If you wanted to calculate chi-square, you would check **Chi-square** as in the screen above, click **Continue** to return to the first screen, and click **OK** to run the procedure. **Running Crosstabs** will appear on the status line, together with the case counter. For this crosstabulation we will not reflect the chi-square statistics.

When the run is completed, the output window will open, and you can proceed to reformat the table. For a given work session, SPSS appends new output to previous output--in our case, the **Means** procedure. As shown in the next screen, a second section now appears in the left pane, headed by the word **Crosstabs**. Navigate to the **Title** section and double-click inside the title box to change the text in the box to fit the table, as in the example below.



As you did for the **Means** procedure, you would again evaluate the **Notes** and examine the **Case Processing Summary**. Hide the **Notes** and the **Case Processing Summary** as you did before.

Navigate to the procedure icon. Follow the procedure for opening an **SPSS Pivot Table Object**, open the table in the special editor and maximize the screen as in the following:



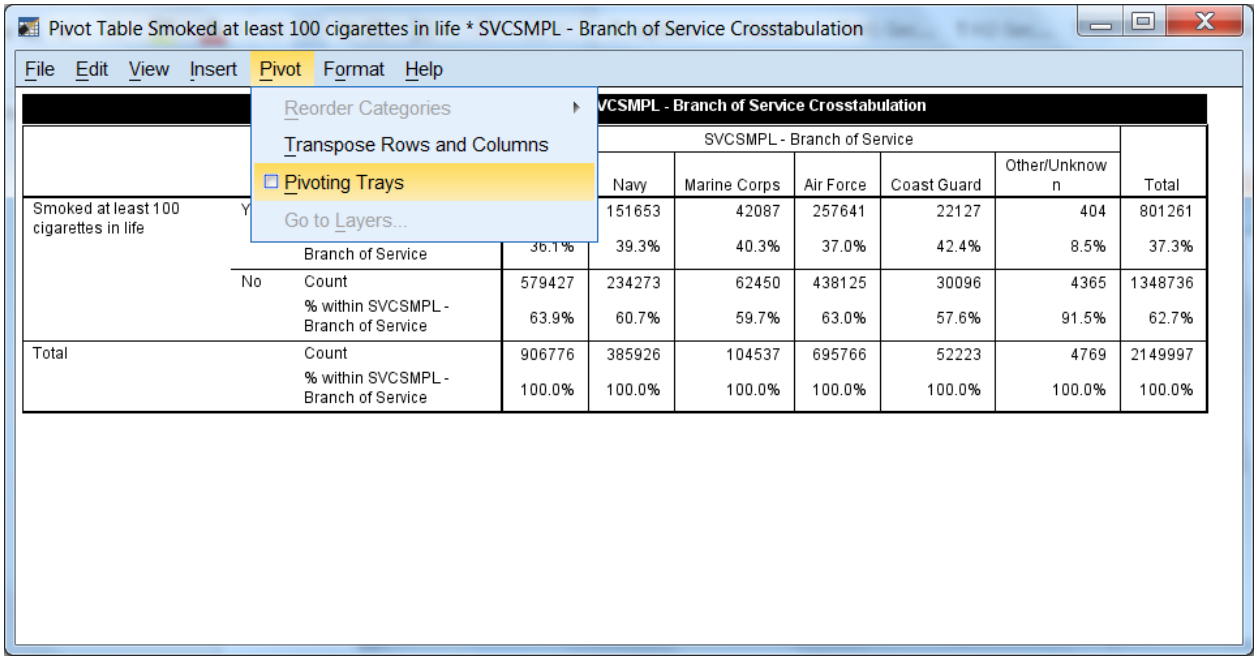
Pivot Table Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service Crosstabulation

File Edit View Insert Pivot Format Help

Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service Crosstabulation

			SVCSMPL - Branch of Service						
			Army	Navy	Marine Corps	Air Force	Coast Guard	Other/Unknown	Total
Smoked at least 100 cigarettes in life	Yes	Count	327349	151653	42087	257641	22127	404	801261
		% within SVCSMPL - Branch of Service	36.1%	39.3%	40.3%	37.0%	42.4%	8.5%	37.3%
	No	Count	579427	234273	62450	438125	30096	4365	1348736
		% within SVCSMPL - Branch of Service	63.9%	60.7%	59.7%	63.0%	57.6%	91.5%	62.7%
Total		Count	906776	385926	104537	695766	52223	4769	2149997
		% within SVCSMPL - Branch of Service	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

The information you requested is in the table, but the table is hard to read. The first possibility is to realign the percent statistic, bringing it into the row dimension. To do this, open the **Pivot** menu and choose **Pivoting Trays**, as in the following screen:



Pivot Table Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service Crosstabulation

File Edit View Insert Pivot Format Help

Reorder Categories

Transpose Rows and Columns

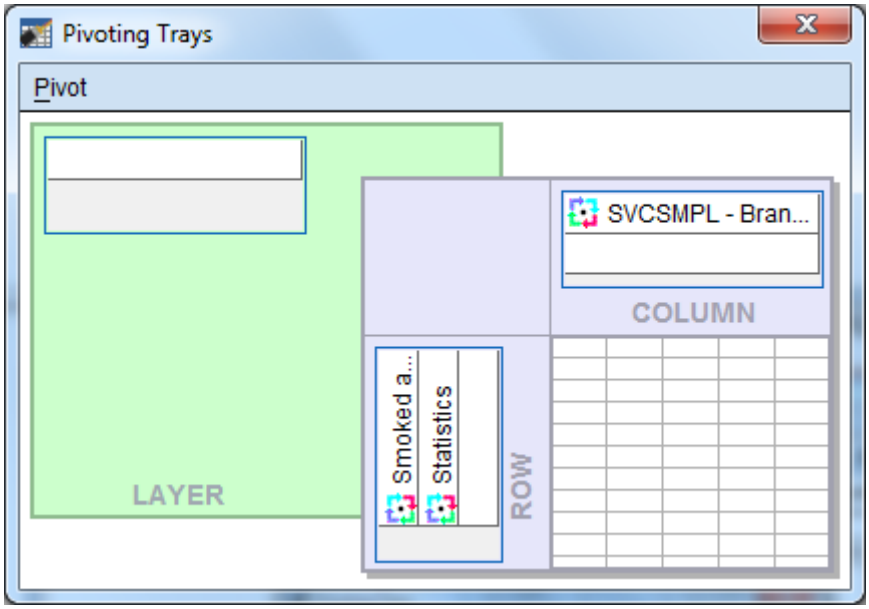
Pivoting Trays

Go to Layers...

VCSMPL - Branch of Service Crosstabulation

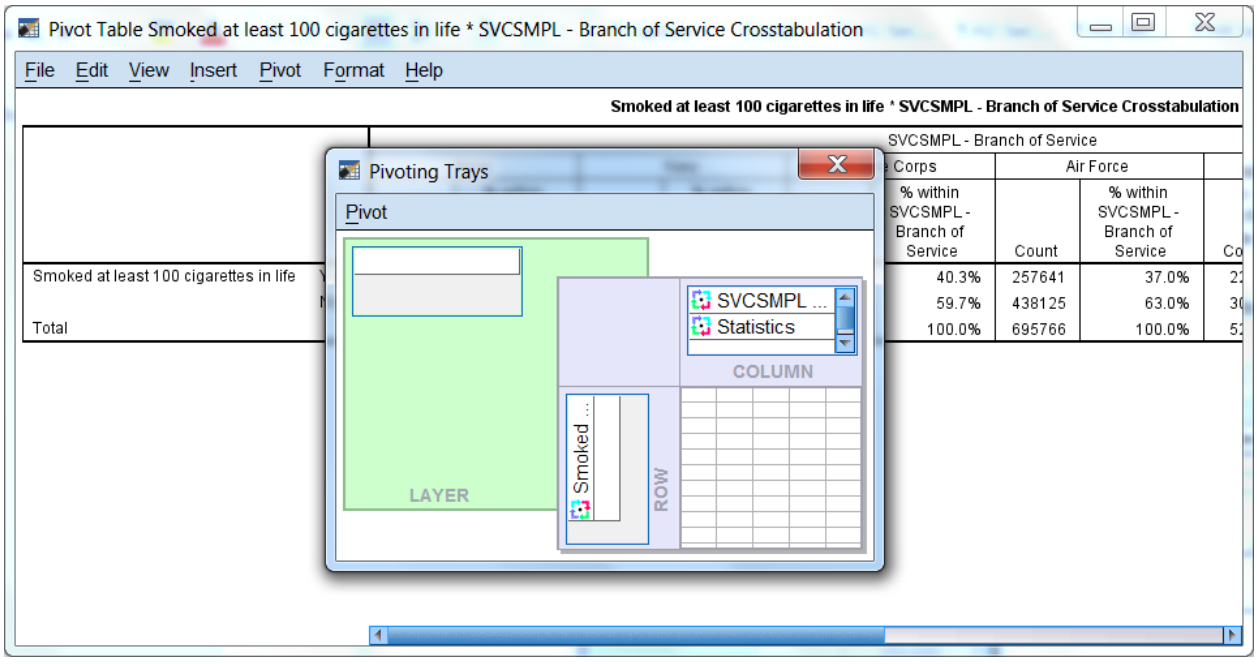
			SVCSMPL - Branch of Service						
				Navy	Marine Corps	Air Force	Coast Guard	Other/Unknown	Total
Smoked at least 100 cigarettes in life	Y			151653	42087	257641	22127	404	801261
		Branch of Service	36.1%	39.3%	40.3%	37.0%	42.4%	8.5%	37.3%
	No	Count	579427	234273	62450	438125	30096	4365	1348736
		% within SVCSMPL - Branch of Service	63.9%	60.7%	59.7%	63.0%	57.6%	91.5%	62.7%
Total		Count	906776	385926	104537	695766	52223	4769	2149997
		% within SVCSMPL - Branch of Service	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

The pivoting tool will appear:



This tool reflects the table structure: rows, columns, and layers. The icons in the margins of the pivoting trays represent the table elements: the variables and the cell statistics. Place the mouse pointer on each icon and notice the element name appear. In this example, on the ROW axis, you would find the variable, **H17052** – smoked at least 100 cigarettes in life, and **Statistics** – the percent of people in each branch of service. On the column axis is the variable, **svcsmpl** – the branch of service.

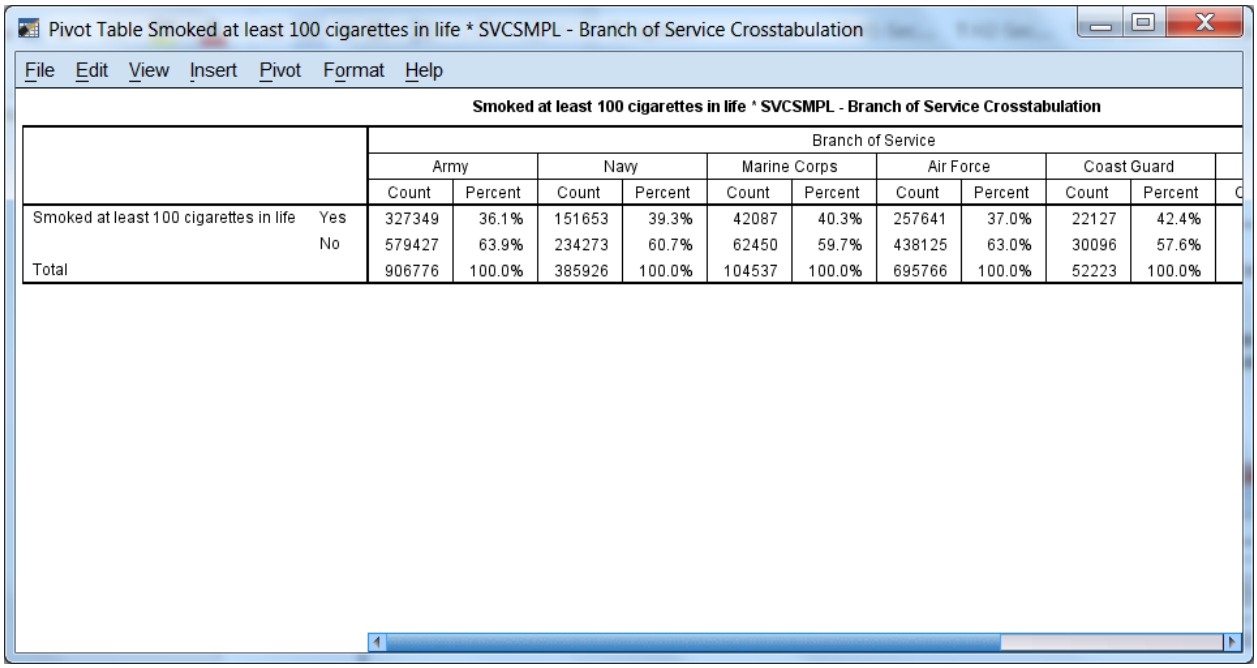
Place the mouse pointer on the **Statistics** icon. Click and drag the icon from the ROW to the COLUMN dimension. The table immediately reformats as in the following screen:



Close the pivoting tool and scroll from side to side in the table. Again, the table appears too wide, but the report will print properly. Notice that the table is much more readable.

The label at the top of the table is the **Variable Label** for **svcsmpl**. Select it by double-clicking and edit it for clarity (see the screen below).

The table is now formatted to accommodate the long percent label, creating a lot of wasted space. Double-click this element, delete the text, and replace it with the word, "Percent". The empty space disappears and the table appears as follows:

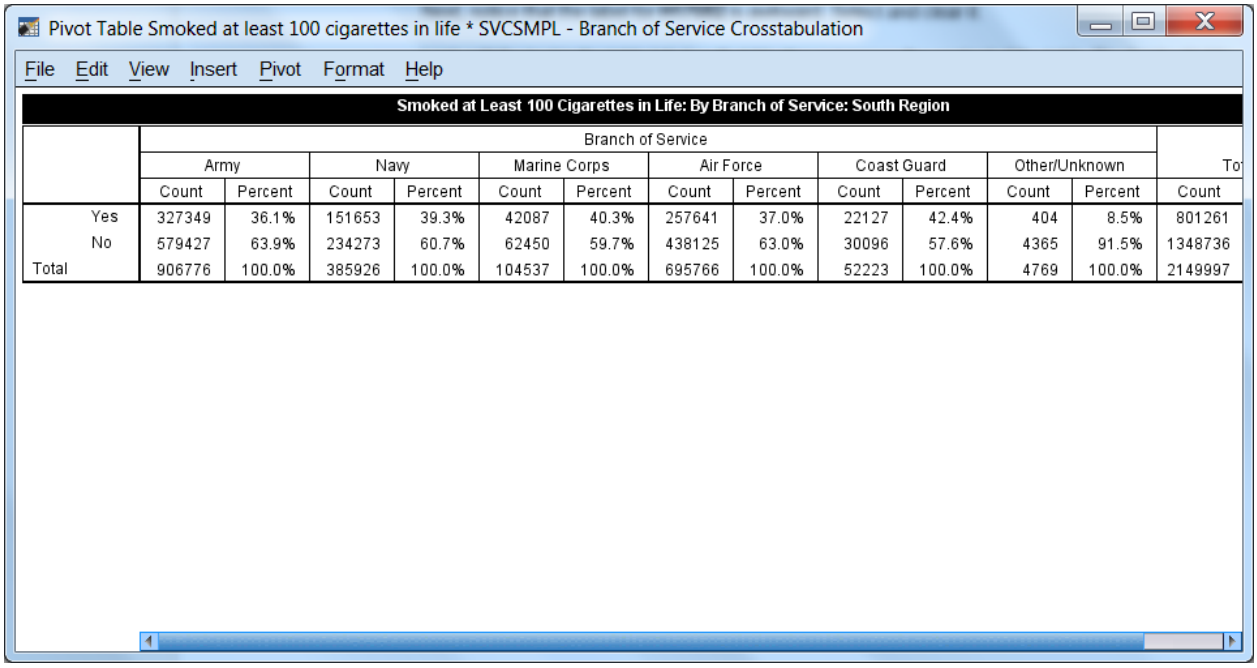


Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service Crosstabulation

		Branch of Service									
		Army		Navy		Marine Corps		Air Force		Coast Guard	
		Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Smoked at least 100 cigarettes in life	Yes	327349	36.1%	151653	39.3%	42087	40.3%	257641	37.0%	22127	42.4%
	No	579427	63.9%	234273	60.7%	62450	59.7%	438125	63.0%	30096	57.6%
Total		906776	100.0%	385926	100.0%	104537	100.0%	695766	100.0%	52223	100.0%

Next, notice that the label for **H17052** is awkward. Select and clear it.

Last, edit the text in the table label so that it better expresses the content of the table. The finished table appears as follows:


Pivot Table Smoked at least 100 cigarettes in life * SVCSMPL - Branch of Service Crosstabulation

File Edit View Insert Pivot Format Help

Smoked at Least 100 Cigarettes in Life: By Branch of Service: South Region

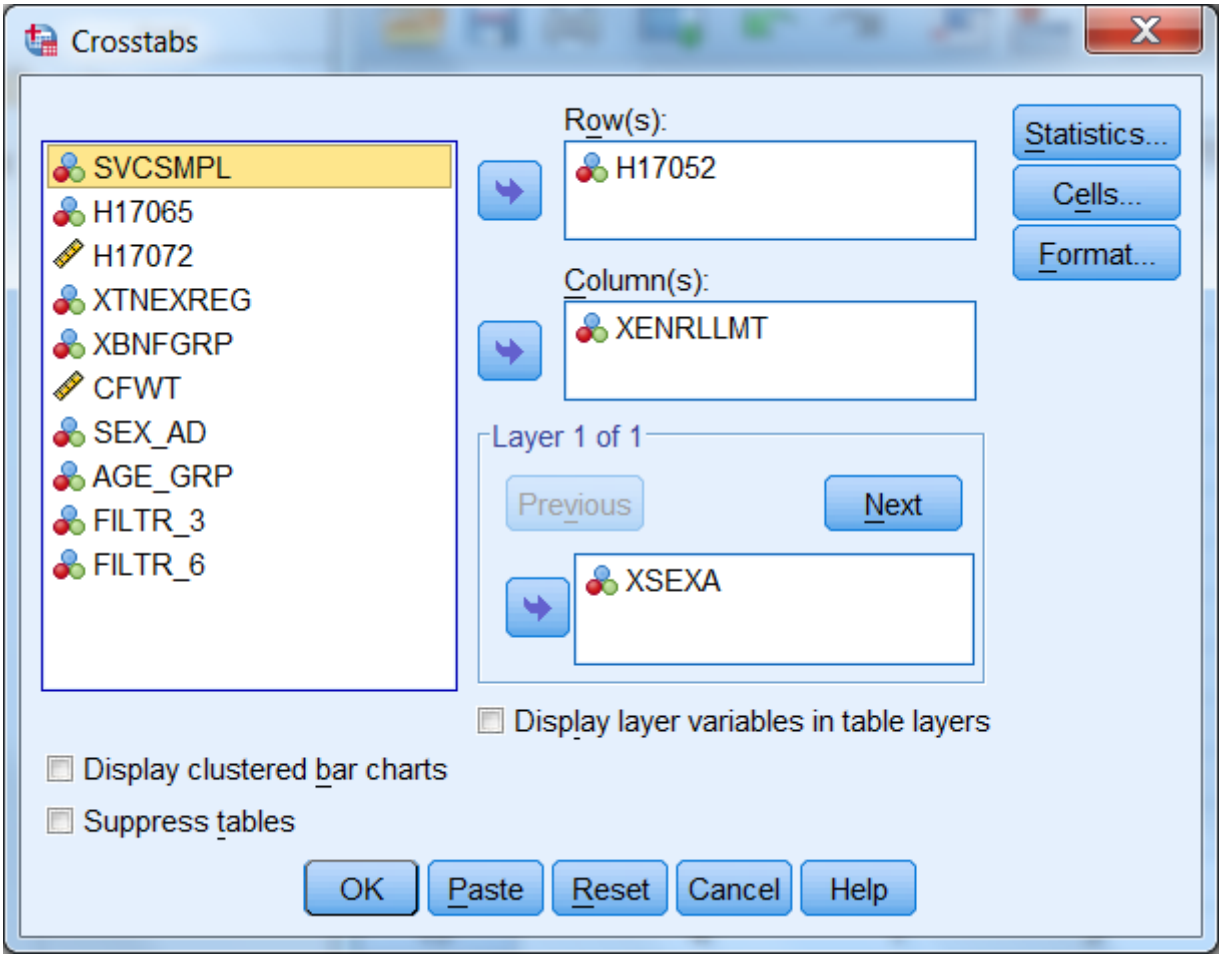
	Branch of Service												
	Army		Navy		Marine Corps		Air Force		Coast Guard		Other/Unknown		To
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count
Yes	327349	36.1%	151653	39.3%	42087	40.3%	257641	37.0%	22127	42.4%	404	8.5%	801261
No	579427	63.9%	234273	60.7%	62450	59.7%	438125	63.0%	30096	57.6%	4365	91.5%	1348736
Total	906776	100.0%	385926	100.0%	104537	100.0%	695766	100.0%	52223	100.0%	4769	100.0%	2149997

Check **Print Preview** to see if the table is acceptable.

The last example shows you how to add a **Layer** dimension to a **Crosstabs** analysis. Using the same row variable, **H17052**, suppose you want to look at the percentage of people by their enrollment status in TRICARE Prime, **xenrllmt**, who smoked at least 100 cigarettes in their lifetime. Suppose you are also interested in sex differences, **xsexa**, among the groupings. **Xsexa** is the **Layer** variable. You want to remain in the South region, using **filtr_6** as the filter variable. The cases will be weighted by **CFWT**.

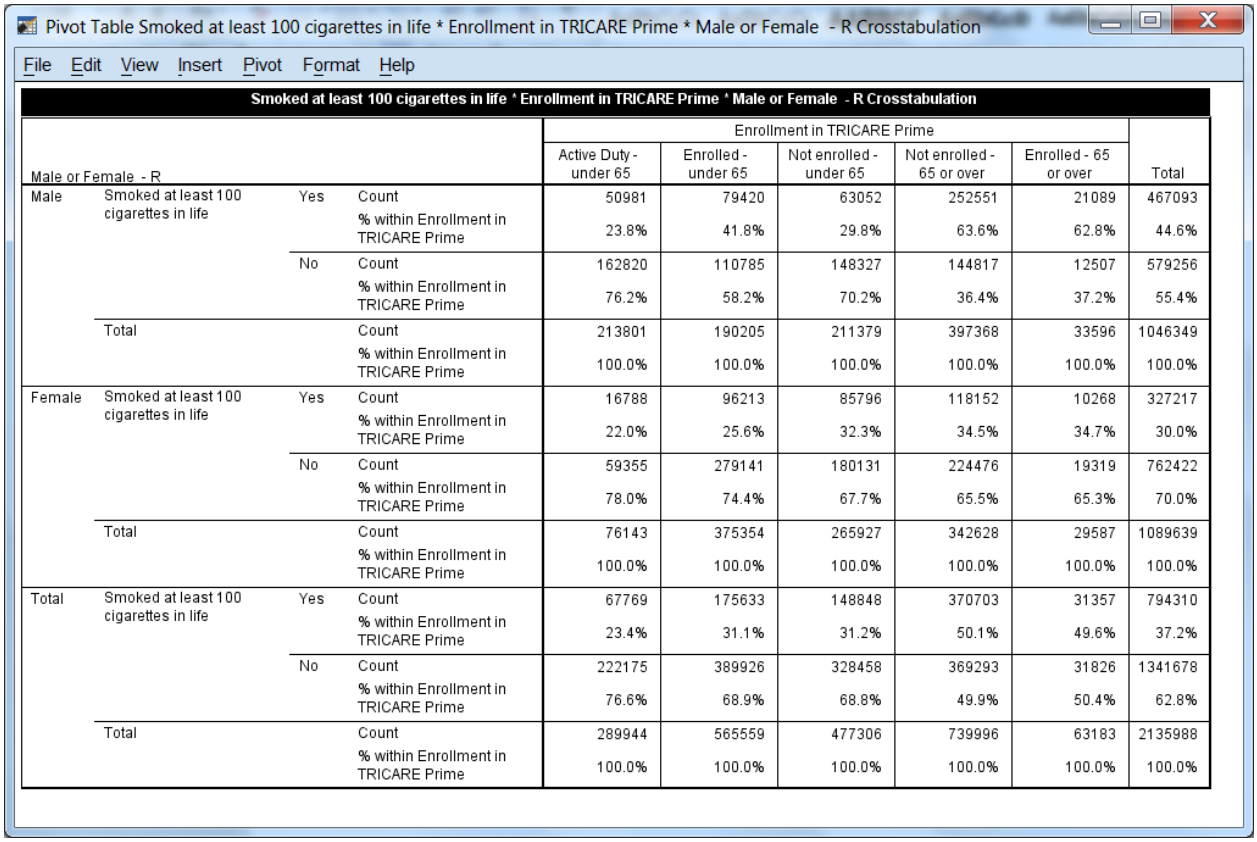
The status line indicates **Weight On** and **Filter On**. Verify that both the weight and the filter variables are appropriate.

Once more, open the **Crosstabs** dialog box, enter the analysis variables, and set the **Cells** options, checking **Column** under **Percentages** until the dialog box looks like the following:



Do the following:

- Run Crosstabs.
- Edit the **Title** element in the **Output Navigator**.
- Examine **Notes** and the **Case Processing Summary** to verify that the crosstab ran as expected.
- Open the table as an **SPSS Pivot Table Object,** and the following will appear:



Pivot Table Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R Crosstabulation

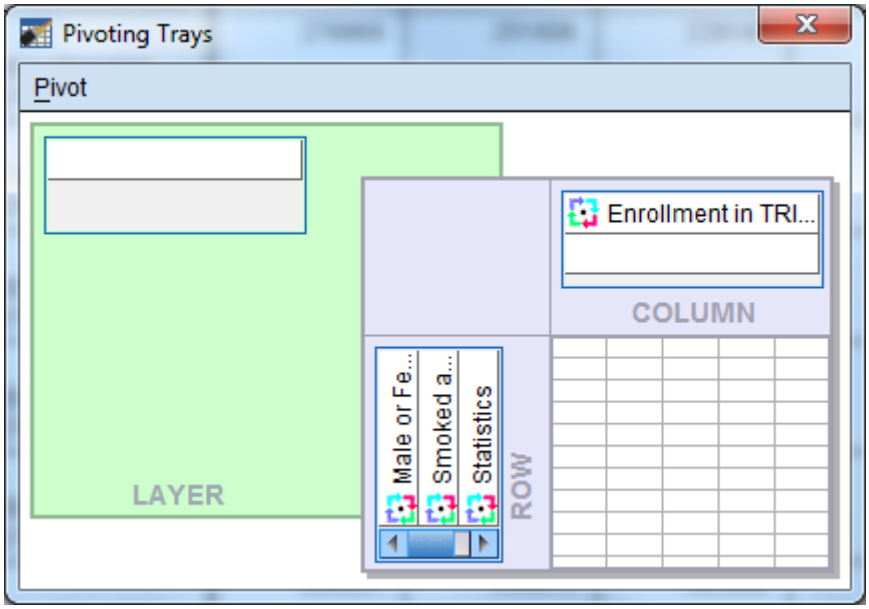
File Edit View Insert Pivot Format Help

Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R Crosstabulation

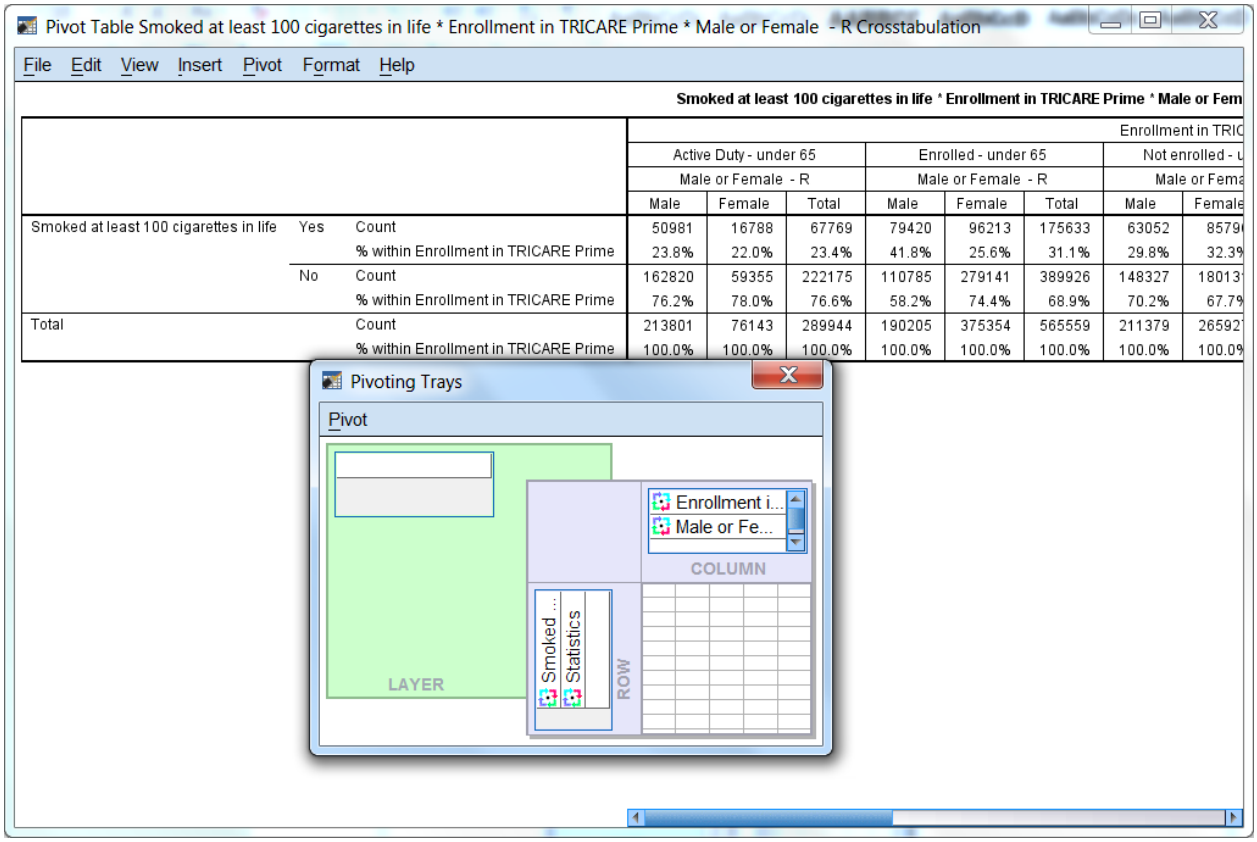
Male or Female - R				Enrollment in TRICARE Prime: Active Duty - under 65	Enrollment in TRICARE Prime: Enrolled - under 65	Enrollment in TRICARE Prime: Not enrolled - under 65	Enrollment in TRICARE Prime: Not enrolled - 65 or over	Enrollment in TRICARE Prime: Enrolled - 65 or over	Total
Male	Smoked at least 100 cigarettes in life	Yes	Count	50981	79420	63052	252551	21089	467093
			% within Enrollment in TRICARE Prime	23.8%	41.8%	29.8%	63.6%	62.8%	44.6%
		No	Count	162820	110785	148327	144817	12507	579256
			% within Enrollment in TRICARE Prime	76.2%	58.2%	70.2%	36.4%	37.2%	55.4%
	Total		Count	213801	190205	211379	397368	33596	1046349
			% within Enrollment in TRICARE Prime	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Female	Smoked at least 100 cigarettes in life	Yes	Count	16788	96213	85796	118152	10268	327217
			% within Enrollment in TRICARE Prime	22.0%	25.6%	32.3%	34.5%	34.7%	30.0%
		No	Count	59355	279141	180131	224476	19319	762422
			% within Enrollment in TRICARE Prime	78.0%	74.4%	67.7%	65.5%	65.3%	70.0%
	Total		Count	76143	375354	265927	342628	29587	1089639
			% within Enrollment in TRICARE Prime	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Total	Smoked at least 100 cigarettes in life	Yes	Count	67769	175633	148848	370703	31357	794310
			% within Enrollment in TRICARE Prime	23.4%	31.1%	31.2%	50.1%	49.6%	37.2%
		No	Count	222175	389926	328458	369293	31826	1341678
			% within Enrollment in TRICARE Prime	76.6%	68.9%	68.8%	49.9%	50.4%	62.8%
	Total		Count	289944	565559	477306	739996	63183	2135988
			% within Enrollment in TRICARE Prime	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

The table is difficult to read, but you can improve it by doing the following.

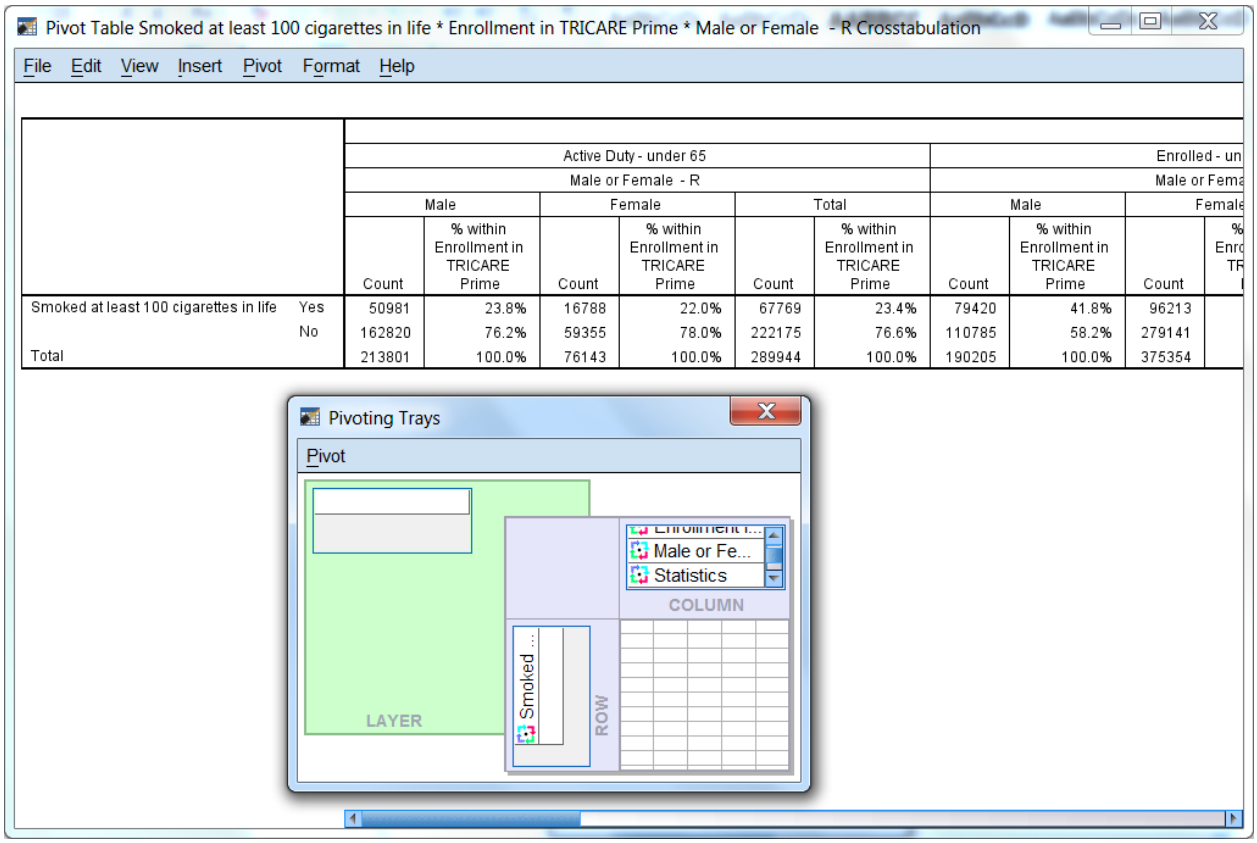
Select the **Pivot** menu to activate the **Pivoting Trays**. The table structure is reproduced in the tool as follows:



Place the mouse pointer on each small icon to find the second grouping variable, labeled **Male or Female - R**, in the ROW dimension. Move it to the COLUMN dimension, and the table changes to the following:

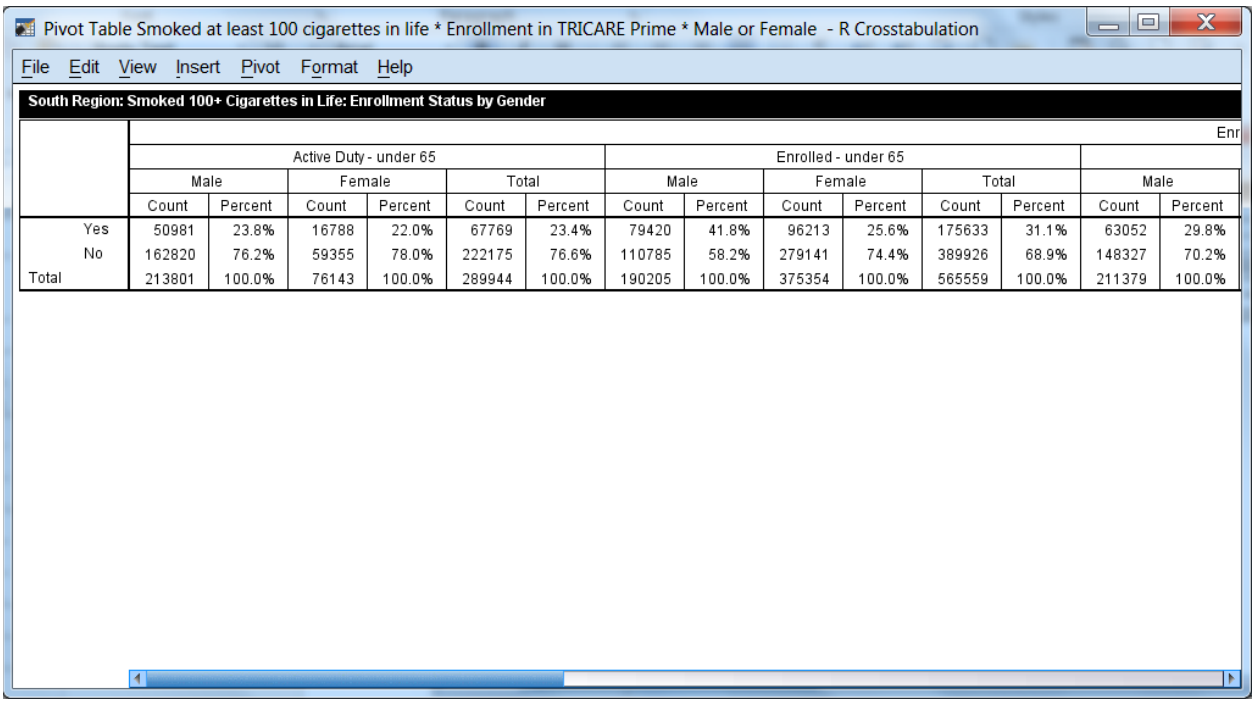


Then drag the **Statistics** icon to the COLUMN dimension to produce the following change:



Close the **Pivoting Trays** and hide the dimension label, **Male or Female - R**, in the table. Then, change the percent label to "Percent" and delete the label for **H17052** in the row dimension. Last, revise the label above the table to make it more informative.

The resulting table is both clear and informative.



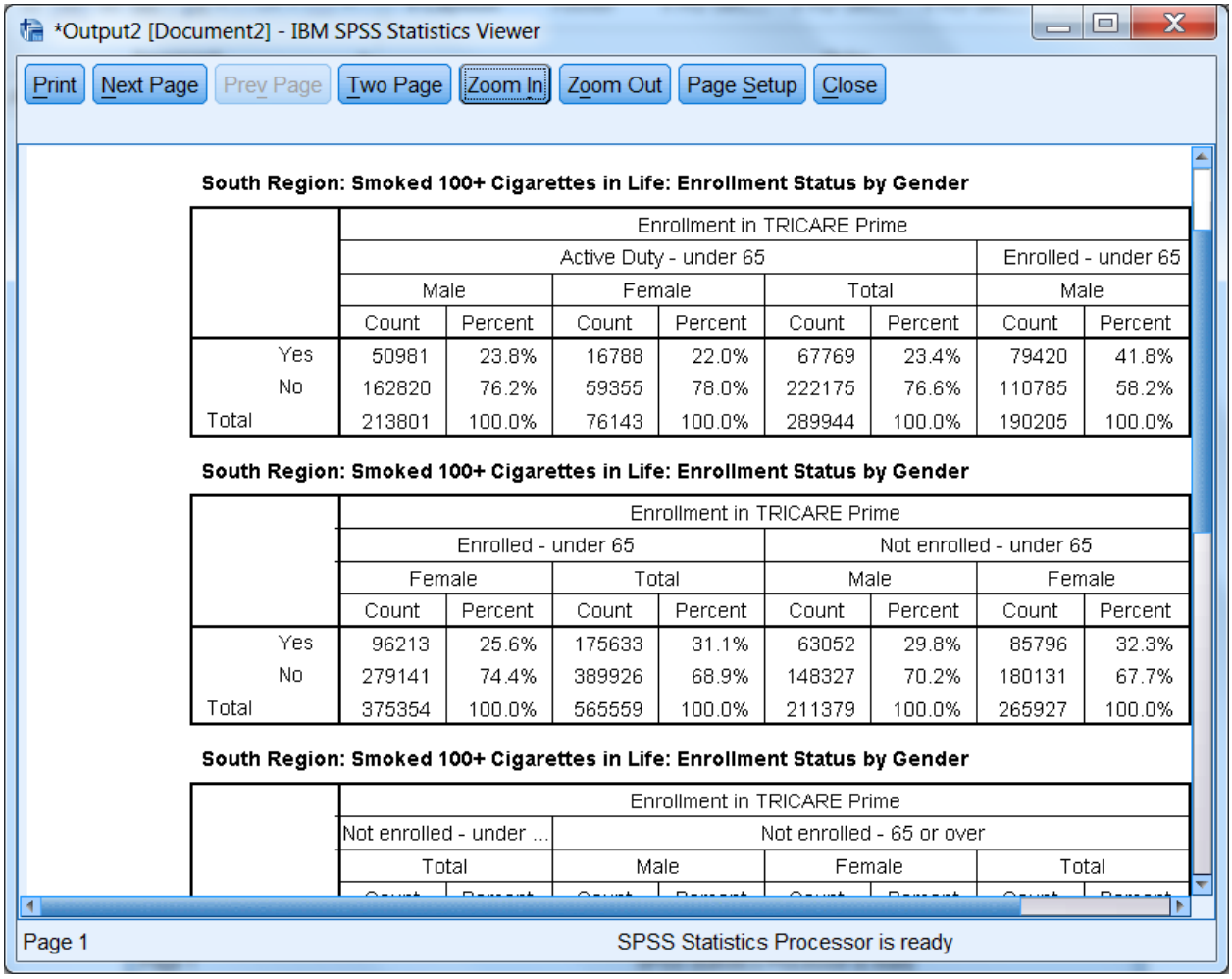
Pivot Table Smoked at least 100 cigarettes in life * Enrollment in TRICARE Prime * Male or Female - R Crosstabulation

File Edit View Insert Pivot Format Help

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Active Duty - under 65						Enrolled - under 65						Enr	
	Male		Female		Total		Male		Female		Total		Male	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Yes	50981	23.8%	16788	22.0%	67769	23.4%	79420	41.8%	96213	25.6%	175633	31.1%	63052	29.8%
No	162820	76.2%	59355	78.0%	222175	76.6%	110785	58.2%	279141	74.4%	389926	68.9%	148327	70.2%
Total	213801	100.0%	76143	100.0%	289944	100.0%	190205	100.0%	375354	100.0%	565559	100.0%	211379	100.0%

The Print Preview, as in the view below, shows how the report will print.



*Output2 [Document2] - IBM SPSS Statistics Viewer

Print | Next Page | Prev Page | Two Page | Zoom In | Zoom Out | Page Setup | Close

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment in TRICARE Prime							
	Active Duty - under 65						Enrolled - under 65	
	Male		Female		Total		Male	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Yes	50981	23.8%	16788	22.0%	67769	23.4%	79420	41.8%
No	162820	76.2%	59355	78.0%	222175	76.6%	110785	58.2%
Total	213801	100.0%	76143	100.0%	289944	100.0%	190205	100.0%

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment in TRICARE Prime							
	Enrolled - under 65				Not enrolled - under 65			
	Female		Total		Male		Female	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Yes	96213	25.6%	175633	31.1%	63052	29.8%	85796	32.3%
No	279141	74.4%	389926	68.9%	148327	70.2%	180131	67.7%
Total	375354	100.0%	565559	100.0%	211379	100.0%	265927	100.0%

South Region: Smoked 100+ Cigarettes in Life: Enrollment Status by Gender

	Enrollment in TRICARE Prime							
	Not enrolled - under ...		Not enrolled - 65 or over					
	Total		Male		Female		Total	

Page 1 SPSS Statistics Processor is ready

CALCULATING VARIANCES OF ESTIMATES

Sampling error occurs when estimates are derived from a sample rather than a complete census of the population. The sample used for a particular survey is only one of a large number of possible samples of the same size and design that could have been selected. Even if the same questionnaire and instructions were used, the estimates from each sample would differ from the others. The standard error (or square root of the variance) indicates the magnitude of the sampling error and thus measures the precision expected from a particular sample.

It is desirable to assess the accuracy of an estimate. The standard error of a survey estimate measures the precision with which an estimate from one sample approximates the true population value. The standard error can be used to construct confidence intervals for survey parameters, within which the true parameter lies within a measurable degree of certainty.

This section explains how to estimate standard errors or variances for estimators computed from the 2017 Adult HCSDB. For a full discussion of variance estimation methods, see Wolter (1985) and references cited therein.

Variance Estimation Methods

To account for complex estimators for the sample design[2], it is customary to use either Taylor series linearization or a resampling method for variance estimation. Neither variance estimation method is, in general, better so the choice of one or the other is largely a matter of convenience. To help users to estimate standard errors using Taylor series linearization or Jackknife replication, the public release files for the 2017 Adult HCSDB include the following variables:

- The stratum variable (STRATUM) for the Taylor series linearization method
- Quarterly final weight (FWRWT) and jackknife replicate weights (FWRWT1 to FWRWT60)
- Annual final weight (CFWT) and annual jackknife replicate weights for the jackknife replication method (CFWT1 to CFWT180)

Three popular software packages are available for performing Taylor series linearization method: SAS/STAT version 8.0 or higher, SUDAAN (Research Triangle Institute, 2001) and WesVarPC (Brick et al. 1996), respectively. The last two software packages can be used for replication methods including Jackknife variance estimation. The discussion below explains how SUDAAN and SAS are used to calculate variance estimates using Taylor series linearization method, and how SUDAAN and WesVarPC are used to calculate variance estimates using Jackknife replication method.

Taylor Series Linearization Method

For most sample designs (including the 2017 Adult HCSDB), design-based variance estimates for linear estimators of totals or means can be obtained with explicit formulas. However, nonlinear functions such as ratios do not have exact expressions for the variance. The Taylor series linearization method approximates the variance of a nonlinear estimator with the variances of the linear terms from the Taylor series expansion. Woodruff (1971) presented applications of this technique to sample surveys. Details on this method can also be found in "The 2017 Health Care Survey of DoD Beneficiaries: Adult Technical Manual".

To calculate variance estimates based on the Taylor series linearization method with HCSDB's stratified sampling design, both the stratum variable (STRATUM) and the final weight (CFWT) specified for each data record are needed.

SUDAAN

SUDAAN incorporates the final analysis weight and the survey design to obtain estimates and their sampling errors. With a small overall sampling rate of about 1 percent, you can use the with-replacement design procedure (STRWR) in calculating standard errors.

All SUDAAN procedures require the following:

- The specification of sampling design. The terminology for the stratified with-replacement sample design is DESIGN = STRWR.
- The data file sorted by the variable specified in the NEST statement. For the 2017 Adult HCSDB, the data file for adults must be sorted by STRATUM before using any SUDAAN procedure.
- A FILE TYPE appropriate for SUDAAN, if you use a stand-alone SUDAAN program. For example, some SUDAAN PC versions under Windows or MS-DOS accept only V6.02 through V6.04 SAS

[2]The 2017 HCSDB uses a stratified sampling design. For details, see "Health Care Survey of DoD Beneficiaries: 2017 Adult Sampling Report." Washington, DC: Mathematica Policy Research, October 2016.

files, and FILE TYPE must be specified as SAS. SAS-callable SUDAAN is also available and can be invoked directly in a SAS program with any available SAS file as input; FILE TYPE is not needed here.

- The WEIGHT variable is CFWT.

The following program is an example of how to use SUDAAN to calculate variance estimates for a mean statistic. Suppose you want to estimate:

- The rating of a specialist (H17031), among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H17052=1) for each TNEX region (XTNEXREG)

```
PROC DESCRIPT DATA=HCSDB /*FILETYPE=SAS*/ DESIGN=STRWR;
WEIGHT      CFWT;
NEST        STRATUM;
SUBPOPN     H17052=1;
SUBGROUP    XTNEXREG;
LEVELS      4;
VAR         H17031;
RUN;
```

The following program is an example of how to use SUDAAN to calculate variance estimates for column percentages or row percentages. Suppose you want to estimate:

- A cross tabulation of respondents in TNEX region 3 who last had a blood pressure reading less than 12 months ago, 1 to 2 years ago, and more than 2 years ago (H17049) by TRICARE enrollment (XENRLLMT).

```
PROC CROSSTAB DATA=HCSDB /*FILETYPE=SAS*/ DESIGN=STRWR;
  WEIGHT      CFWT;
  NEST        STRATUM;
  SUBPOPN     XTNEXREG = 3;
  SUBGROUP    H17049 XENRLLMT;
  LEVELS      3 5;
  TABLES      H17049 *XENRLLMT;
  RUN;
```

From the above examples, users should note that:

- PROC DESCRIPT can be used to compute estimates of means and the corresponding standard errors.

- PROC CROSSTAB can be used to compute estimates of proportions and the corresponding standard errors.

For a more detailed and complete discussion of how to use SUDAAN, see Research Triangle Institute (2001).

SAS

SAS/STAT version 8.0 and higher provide procedures for survey sampling. These procedures can be used to analyze data from a stratified random sampling. These procedures include:

- PROC SURVEYMEANS: for estimating population means, totals, and proportions, including domain (subpopulation) estimates

- PROC SURVEYREG: for performing linear regression model fitting.

The following procedures were added to SAS/STAT version 9.0:

- PROC SURVEYFREQ: for constructing one-way frequency tables, two-way and multiway crosstabulation tables, and estimating population totals and proportions

- PROC SURVEYLOGISTIC: for performing cumulative logit regression model fitting, logit, complementary log-log, and probit link functions, and generalized logit regression model fitting.

The above procedures currently provide only the Taylor series linearization method to estimate standard error or variance of the estimate.

The following program is an example of how to use SAS/STAT to calculate variance estimates for a mean statistic. Suppose you want to estimate:

- The rating of a specialist (H17031), among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H17052=1) for each TNEX region (XTNEXREG)

```
PROC SURVEYMEANS DATA=HCSDB;
WEIGHT          CFWT;
STRATA          STRATUM;
DOMAIN          H17052 * XTNEXREG;
VAR             H17031;
RUN;
```

The above codes will provide output for H17052=1 and 2. User only needs to use output from H17052=1.

The following program is an example of how to use SAS/STAT to calculate variance estimates for column percentages or row percentages. Suppose you want to estimate:

- A cross tabulation of respondents in each TNEX region who last had a blood pressure reading less than 12 months ago, 1 to 2 years ago, and more than 2 years ago (H17049) by TRICARE enrollment (XENRLLMT).

```
PROC SURVEYFREQ DATA=HCSDB;
WEIGHT          CFWT;
STRATA          STRATUM;
TABLES          XTNEXREG * H17049 * XENRLLMT;
RUN;
```

For a more detailed and complete discussion of how to use SAS/STAT, see SAS Institute Inc. (1999) and SAS Institute Inc. (2004).

Jackknife Replication Method

Another popular way to estimate the variance is to use a resampling method such as Jackknife replication, balanced repeated replication, random groups, or the bootstrap method. Like other replication methods, Jackknife replication constructs a number of subsamples (replicates) from the full sample and computes the statistics of interest for each replicate (with the same formula as the full sample estimate). The mean square error of the replicate estimates around their corresponding full estimate provides an estimate of the sampling variance of the statistic of interest regardless of the functional form of the statistic.

There are 180 replicate weights (CFWT01-CFWT180) for the 2017 Adult HCSDB file. Construction of these weights is described in the "2017 Health Care Survey of DoD Beneficiaries: Adult Technical Manual". With the replicate weights, you can produce Jackknife standard errors using in-house or custom-written software, or you can use a publicly available software package such as WesVarPC or SUDAAN 8. Because WesVarPC 2.02 is available as freeware on the World Wide Web (http://www.westat.com/wesvar/demo/index.html), the example below explains how it is used to produce Jackknife variance estimates for statistics from the 2017 Adult HCSDB.

Suppose you want to estimate the mean rating of the specialist seen most often (H17031) among all beneficiaries who smoked at least 100 cigarettes in their lifetime (H17052=1) for each region (XTNEXREG). You would use SUDAAN or WesVarPC as follows.

SUDAAN

```
PROC DESCRIPT DATA=HCSDB DESIGN=JACKKNIFE;
WEIGHT      CFWT ;
JACKWGTS    CFWT1-CFWT180 / ADJJACK=1 ;
SUBPOPN     H17052=1;
SUBGROUP    XTNEXREG;
LEVELS      4;
VAR         H17031 ;
OUTPUT      NSUM MEAN SEMEAN / TABLECELL=DEFAULT FILENAME=OUT1 ;
RUN;
```

WESVARPC

- **Create a SAS V6.04 file, SAS Transport file, or ASCII file.** WesVarPC has a restriction for the input data format. All files must be converted to one of these three types of files before being imported to WesVarPC.

- **Create a WesVarPC data file.** From the ***Prep*** menu, choose the ***Import Data Files*** screen and import all variables for the analysis. For this example, input H17052, H17031, and XTNEXREG into the ***Variables*** box, CFWT1-CFWT180 into the ***Replicates*** box, and MPRID into the ***ID*** box. Also specify the replication method as JK1 on this screen.

- **Create a data file for the subpopulation**. Specify the subpopulation by choosing the *Subpop WesVarPC Data File* from the *Prep* menu: H17052=1.

- **Calculate estimates.** From the ***Tables*** menu, choose ***New*** and select the file created from the above procedure. Then, from the ***Table Request*** screen, specify H17031 as the ***Analysis*** variable, MEAN (H17031) as the ***Compute Statistics***, and XTNEXREG as the ***Table***.

The above steps can also be followed to produce standard errors. The WesVarPC user's manual (Brick et al. 1996) provides other possible methods for producing standard errors. The latest WesVarPC 4.0 is no longer freeware and can be purchased from Westat.

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Chapter 5

Codebook

This chapter describes every variable in the database. This codebook will also be helpful in identifying which data are available for various analyses, and what, if any, recoding of variables will meet your needs. It may also be useful in reviewing output.

The codebook contains frequency distributions combining observations for three quarters of 2017 and the HEDIS survey. It also contains frequencies broken down by the quarter in which the survey was fielded. Annual frequencies for all variables are shown first followed by all quarterly frequencies. Frequencies for the replicate weights (FWRWT1-FWRWT60 and CFWT1-CFWT180) are not shown.

The variables are in order based on their order in the database. An alphabetical listing (see Table of Contents) is provided to assist in locating variables.

The codebook contains frequency distributions for both discrete and continuous variables. A discrete variable is one that has only a few values. A continuous variable may have many possible values.

Some questions are asked in only one quarter of 2017. For these supplementary questions, analysts should use the quarter indicator (Quarter) variable, the indicator variables for whether the survey was HCSDB or HEDIS (INHCSDB, INHEDIS) and the appropriate quarterly weight (FWRWT).

Below are two examples of the presentation of variables in the codebook. For each variable, we include the variable name, definition, weighted and unweighted frequency distributions, and the format value for each value. The first example contains a frequency distribution for a discrete variable.

H17005
In last year: facility used most for health care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,855	24.55	534,044	7.26	Did not answer
1	19,191	43.40	2,226,095	30.25	A military facility
2	11,766	26.61	3,982,525	54.11	A civilian facility
3	140	0.32	50,389	0.68	Uniformed Services Fam Hlth Plan facility
4	1,234	2.79	363,863	4.94	Veterans Affairs (VA) clinic or hospital
5	1,032	2.33	202,876	2.76	Went to none of listed types of facility

The table below contains an example of a frequency distribution for a continuous variable: age. The frequency does not list every possible value of age individually but instead shows several age ranges that together cover all possible values of age. You will notice that the second to last range representing ages "75 years to 85" includes 777 respondents aged 75 to 85.

RDAGEQY
Age at time of sample preparation-Capped (18 and below, 86 and above)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
18	371	0.84	91,598	1.24	18 and younger
19 -- 34	11,817	26.72	2,045,151	27.79	19--34
35 -- 44	8,334	18.85	873,492	11.87	35--44
45 -- 54	8,818	19.94	718,820	9.77	45--54
55 -- 64	12,843	29.04	1,424,210	19.35	55--64
65 -- 74	1,109	2.51	1,248,638	16.97	65--74
75 -- 85	777	1.76	813,560	11.05	75--85
86	149	0.34	144,323	1.96	86 and older

ANNUAL FREQUENCIES

MPRID -
Unique MPR identifier

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
00000018 -- 17035026	44,218	100.00	7,359,792	100.00	00000001--99999999

SVCSMPL -
Branch of service sampling variable

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	13,543	30.63	2,867,029	38.96	Army
2	8,559	19.36	1,567,756	21.30	Navy
3	2,634	5.96	569,882	7.74	Marine Corps
4	17,846	40.36	2,082,152	28.29	Air Force
5	1,282	2.90	222,285	3.02	Coast Guard
6	354	0.80	50,688	0.69	Other/Unknown

SEXSMPL -
Sex sampling variable

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	23,477	53.09	3,629,040	49.31	Male
2	20,741	46.91	3,730,752	50.69	Female

STRATUM -
Sampling stratum

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0999911	333	0.75	234,321	3.18	0999911
1000103	106	0.24	1,994	0.03	1000103
1000106	108	0.24	7,993	0.11	1000106
1000301	43	0.10	2,239	0.03	1000301
1000303	77	0.17	3,856	0.05	1000303
1000306	62	0.14	6,608	0.09	1000306
1000401	85	0.19	4,599	0.06	1000401
1000403	257	0.58	6,265	0.09	1000403
1000501	38	0.09	8,695	0.12	1000501
1000503	28	0.06	5,078	0.07	1000503
1000506	36	0.08	4,016	0.05	1000506
1000601	176	0.40	9,999	0.14	1000601
1000603	75	0.17	3,870	0.05	1000603
1000606	163	0.37	5,725	0.08	1000606
1000801	61	0.14	2,523	0.03	1000801
1000803	238	0.54	4,983	0.07	1000803
1000901	112	0.25	6,419	0.09	1000901

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1000903	37	0.08	1,376	0.02	1000903
1000906	203	0.46	9,834	0.13	1000906
1001001	197	0.45	9,488	0.13	1001001
1001003	50	0.11	1,626	0.02	1001003
1001006	97	0.22	2,509	0.03	1001006
1001301	79	0.18	6,047	0.08	1001301
1001303	37	0.08	1,613	0.02	1001303
1001306	35	0.08	2,280	0.03	1001306
1001401	181	0.41	11,039	0.15	1001401
1001403	48	0.11	1,872	0.03	1001403
1001406	151	0.34	6,937	0.09	1001406
1001801	128	0.29	3,241	0.04	1001801
1001803	131	0.30	1,696	0.02	1001803
1001901	113	0.26	3,308	0.04	1001901
1001903	144	0.33	1,834	0.02	1001903
1002401	77	0.17	33,538	0.46	1002401
1002403	46	0.10	13,697	0.19	1002403
1002406	69	0.16	10,003	0.14	1002406
1002601	56	0.13	2,286	0.03	1002601
1002603	138	0.31	3,251	0.04	1002603
1002801	42	0.09	5,741	0.08	1002801
1002803	43	0.10	4,652	0.06	1002803
1002806	38	0.09	2,862	0.04	1002806
1002901	97	0.22	38,910	0.53	1002901
1002903	40	0.09	7,446	0.10	1002903
1002906	89	0.20	21,623	0.29	1002906
1003001	44	0.10	11,502	0.16	1003001
1003003	41	0.09	3,900	0.05	1003003
1003006	36	0.08	1,990	0.03	1003006
1003201	56	0.13	12,469	0.17	1003201
1003203	26	0.06	15,046	0.20	1003203
1003206	96	0.22	19,788	0.27	1003206
1003301	151	0.34	11,388	0.15	1003301
1003303	82	0.19	1,369	0.02	1003303
1003306	246	0.56	4,703	0.06	1003306
1003801	107	0.24	20,861	0.28	1003801
1003803	34	0.08	6,715	0.09	1003803
1003806	149	0.34	14,460	0.20	1003806
1003901	63	0.14	14,516	0.20	1003901
1003903	41	0.09	9,635	0.13	1003903
1003906	146	0.33	22,511	0.31	1003906
1004201	135	0.31	10,083	0.14	1004201
1004203	62	0.14	2,695	0.04	1004203
1004206	221	0.50	9,971	0.14	1004206
1004301	88	0.20	4,657	0.06	1004301
1004303	234	0.53	4,844	0.07	1004303
1004501	103	0.23	8,007	0.11	1004501

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1004503	63	0.14	3,290	0.04	1004503
1004506	193	0.44	15,564	0.21	1004506
1004601	67	0.15	2,290	0.03	1004601
1004603	326	0.74	8,067	0.11	1004603
1004701	109	0.25	13,893	0.19	1004701
1004703	66	0.15	7,976	0.11	1004703
1004706	173	0.39	11,419	0.16	1004706
1004801	74	0.17	12,065	0.16	1004801
1004803	65	0.15	11,822	0.16	1004803
1004806	148	0.33	15,535	0.21	1004806
1004901	72	0.16	13,513	0.18	1004901
1004903	46	0.10	10,512	0.14	1004903
1004906	105	0.24	14,213	0.19	1004906
1005101	164	0.37	6,549	0.09	1005101
1005103	43	0.10	1,274	0.02	1005103
1005106	103	0.23	2,555	0.03	1005106
1005201	105	0.24	23,883	0.32	1005201
1005203	86	0.19	15,532	0.21	1005203
1005206	120	0.27	12,821	0.17	1005206
1005301	113	0.26	4,370	0.06	1005301
1005303	143	0.32	2,253	0.03	1005303
1005501	165	0.37	8,360	0.11	1005501
1005503	60	0.14	2,217	0.03	1005503
1005506	138	0.31	4,556	0.06	1005506
1005601	36	0.08	10,683	0.15	1005601
1005603	59	0.13	5,039	0.07	1005603
1005606	21	0.05	2,715	0.04	1005606
1005701	74	0.17	5,458	0.07	1005701
1005703	70	0.16	10,963	0.15	1005703
1005706	118	0.27	7,856	0.11	1005706
1005801	65	0.15	3,673	0.05	1005801
1005803	63	0.14	2,824	0.04	1005803
1005806	57	0.13	4,949	0.07	1005806
1006001	66	0.15	20,227	0.27	1006001
1006003	60	0.14	15,760	0.21	1006003
1006006	97	0.22	13,610	0.18	1006006
1006101	135	0.31	4,678	0.06	1006101
1006103	71	0.16	2,756	0.04	1006103
1006106	204	0.46	9,915	0.13	1006106
1006201	114	0.26	7,492	0.10	1006201
1006203	40	0.09	1,689	0.02	1006203
1006206	34	0.08	2,435	0.03	1006206
1006401	26	0.06	4,832	0.07	1006401
1006403	47	0.11	4,787	0.07	1006403
1006406	51	0.12	4,804	0.07	1006406
1006601	191	0.43	8,550	0.12	1006601
1006603	61	0.14	2,533	0.03	1006603

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1006606	165	0.37	7,476	0.10	1006606
1006701	287	0.65	18,264	0.25	1006701
1006703	81	0.18	4,604	0.06	1006703
1006706	167	0.38	10,233	0.14	1006706
1006801	63	0.14	3,599	0.05	1006801
1006803	51	0.12	1,773	0.02	1006803
1006806	55	0.12	5,153	0.07	1006806
1006901	158	0.36	20,139	0.27	1006901
1006903	88	0.20	9,687	0.13	1006903
1006906	145	0.33	16,347	0.22	1006906
1007301	65	0.15	10,402	0.14	1007301
1007303	31	0.07	1,221	0.02	1007303
1007306	58	0.13	4,479	0.06	1007306
1007403	322	0.73	3,097	0.04	1007403
1007501	25	0.06	6,079	0.08	1007501
1007503	51	0.12	6,125	0.08	1007503
1007506	42	0.09	5,790	0.08	1007506
1007601	91	0.21	5,193	0.07	1007601
1007603	144	0.33	2,931	0.04	1007603
1007701	86	0.19	3,884	0.05	1007701
1007703	162	0.37	3,071	0.04	1007703
1007801	161	0.36	8,740	0.12	1007801
1007803	74	0.17	2,817	0.04	1007803
1007806	191	0.43	6,222	0.08	1007806
1007901	147	0.33	13,228	0.18	1007901
1007903	57	0.13	4,279	0.06	1007903
1007906	208	0.47	13,329	0.18	1007906
1008301	103	0.23	4,986	0.07	1008301
1008303	234	0.53	4,664	0.06	1008303
1008601	59	0.13	7,901	0.11	1008601
1008603	118	0.27	3,317	0.05	1008603
1008901	96	0.22	43,183	0.59	1008901
1008903	58	0.13	23,323	0.32	1008903
1008906	86	0.19	20,027	0.27	1008906
1009101	97	0.22	39,178	0.53	1009101
1009103	49	0.11	12,503	0.17	1009103
1009106	76	0.17	7,924	0.11	1009106
1009201	59	0.13	9,713	0.13	1009201
1009203	31	0.07	1,786	0.02	1009203
1009206	36	0.08	3,293	0.04	1009206
1009401	138	0.31	7,701	0.10	1009401
1009403	83	0.19	1,476	0.02	1009403
1009501	168	0.38	7,989	0.11	1009501
1009503	97	0.22	3,109	0.04	1009503
1009506	266	0.60	11,488	0.16	1009506
1009601	150	0.34	7,248	0.10	1009601
1009603	47	0.11	2,135	0.03	1009603

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1009606	98	0.22	4,488	0.06	1009606
1009801	94	0.21	6,851	0.09	1009801
1009803	51	0.12	4,106	0.06	1009803
1009806	143	0.32	9,290	0.13	1009806
1010001	150	0.34	9,220	0.13	1010001
1010003	73	0.17	4,567	0.06	1010003
1010006	113	0.26	4,478	0.06	1010006
1010101	112	0.25	6,480	0.09	1010101
1010103	64	0.14	1,778	0.02	1010103
1010106	27	0.06	1,255	0.02	1010106
1010301	29	0.07	4,507	0.06	1010301
1010303	105	0.24	6,693	0.09	1010303
1010306	8	0.02	1,512	0.02	1010306
1010401	34	0.08	8,619	0.12	1010401
1010403	36	0.08	2,553	0.03	1010403
1010406	41	0.09	3,020	0.04	1010406
1010501	88	0.20	6,849	0.09	1010501
1010503	77	0.17	4,556	0.06	1010503
1010506	159	0.36	8,100	0.11	1010506
1010801	83	0.19	15,819	0.21	1010801
1010803	63	0.14	15,918	0.22	1010803
1010806	104	0.24	15,894	0.22	1010806
1010901	92	0.21	19,973	0.27	1010901
1010903	60	0.14	6,651	0.09	1010903
1010906	212	0.48	29,497	0.40	1010906
1011001	64	0.14	26,603	0.36	1011001
1011003	38	0.09	15,201	0.21	1011003
1011006	80	0.18	29,343	0.40	1011006
1011201	118	0.27	6,187	0.08	1011201
1011203	93	0.21	1,587	0.02	1011203
1011301	98	0.22	7,084	0.10	1011301
1011303	98	0.22	1,648	0.02	1011303
1011701	119	0.27	11,414	0.16	1011701
1011703	40	0.09	5,369	0.07	1011703
1011706	149	0.34	16,018	0.22	1011706
1011801	115	0.26	5,453	0.07	1011801
1011803	178	0.40	5,088	0.07	1011803
1011901	98	0.22	7,246	0.10	1011901
1011903	32	0.07	1,825	0.02	1011903
1011906	41	0.09	2,796	0.04	1011906
1012001	151	0.34	12,594	0.17	1012001
1012003	70	0.16	4,607	0.06	1012003
1012006	174	0.39	7,139	0.10	1012006
1012101	75	0.17	4,045	0.05	1012101
1012103	50	0.11	3,449	0.05	1012103
1012106	186	0.42	8,683	0.12	1012106
1012201	115	0.26	4,982	0.07	1012201

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1012203	58	0.13	2,588	0.04	1012203
1012206	166	0.38	7,197	0.10	1012206
1012301	96	0.22	12,459	0.17	1012301
1012303	98	0.22	16,127	0.22	1012303
1012306	234	0.53	29,563	0.40	1012306
1012401	49	0.11	33,809	0.46	1012401
1012403	60	0.14	21,185	0.29	1012403
1012406	70	0.16	24,526	0.33	1012406
1012501	75	0.17	24,123	0.33	1012501
1012503	44	0.10	13,349	0.18	1012503
1012506	149	0.34	34,058	0.46	1012506
1012601	62	0.14	11,828	0.16	1012601
1012603	45	0.10	7,768	0.11	1012603
1012606	122	0.28	12,785	0.17	1012606
1012701	58	0.13	7,620	0.10	1012701
1012703	33	0.07	2,930	0.04	1012703
1012706	46	0.10	4,389	0.06	1012706
1012801	92	0.21	4,631	0.06	1012801
1012803	203	0.46	3,081	0.04	1012803
1012901	97	0.22	4,169	0.06	1012901
1012903	149	0.34	2,597	0.04	1012903
1013101	54	0.12	3,588	0.05	1013101
1013103	71	0.16	3,306	0.04	1013103
1023101	86	0.19	9,136	0.12	1023101
1023103	51	0.12	2,703	0.04	1023103
1023106	21	0.05	1,332	0.02	1023106
1024801	104	0.24	3,168	0.04	1024801
1024803	116	0.26	2,884	0.04	1024803
1025201	198	0.45	9,357	0.13	1025201
1025203	65	0.15	3,014	0.04	1025203
1025206	161	0.36	5,099	0.07	1025206
1028001	173	0.39	11,285	0.15	1028001
1028003	124	0.28	8,111	0.11	1028003
1028006	18	0.04	230	0.00	1028006
1030601	132	0.30	11,193	0.15	1030601
1030603	83	0.19	971	0.01	1030603
1031001	114	0.26	3,065	0.04	1031001
1031003	101	0.23	1,392	0.02	1031003
1033001	93	0.21	13,233	0.18	1033001
1033003	75	0.17	7,375	0.10	1033003
1033006	15	0.03	626	0.01	1033006
1036401	85	0.19	5,726	0.08	1036401
1036403	92	0.21	1,411	0.02	1036403
1036601	125	0.28	6,050	0.08	1036601
1036603	59	0.13	3,067	0.04	1036603
1036606	116	0.26	7,179	0.10	1036606
1037801	47	0.11	5,799	0.08	1037801

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1037803	42	0.09	4,269	0.06	1037803
1037806	70	0.16	5,305	0.07	1037806
1038501	199	0.45	9,558	0.13	1038501
1038503	88	0.20	3,671	0.05	1038503
1038506	105	0.24	3,723	0.05	1038506
1038701	41	0.09	3,956	0.05	1038701
1038703	30	0.07	1,634	0.02	1038703
1038706	62	0.14	4,532	0.06	1038706
1040501	68	0.15	4,985	0.07	1040501
1040503	33	0.07	2,728	0.04	1040503
1040506	73	0.17	4,876	0.07	1040506
1040701	47	0.11	3,907	0.05	1040701
1040703	37	0.08	3,756	0.05	1040703
1040706	41	0.09	3,286	0.04	1040706
1050801	131	0.30	12,327	0.17	1050801
1050803	66	0.15	4,715	0.06	1050803
1060701	55	0.12	14,836	0.20	1060701
1060703	21	0.05	5,455	0.07	1060703
1060706	37	0.08	7,171	0.10	1060706
1060901	60	0.14	12,638	0.17	1060901
1060903	27	0.06	6,960	0.09	1060903
1060906	44	0.10	5,060	0.07	1060906
1061201	76	0.17	21,054	0.29	1061201
1061203	28	0.06	2,321	0.03	1061203
1061206	32	0.07	2,886	0.04	1061206
1062001	69	0.16	4,638	0.06	1062001
1062003	94	0.21	3,770	0.05	1062003
1062101	85	0.19	21,290	0.29	1062101
1062103	29	0.07	2,920	0.04	1062103
1062201	81	0.18	19,031	0.26	1062201
1062203	34	0.08	4,795	0.07	1062203
1063301	156	0.35	10,308	0.14	1063301
1063303	32	0.07	1,743	0.02	1063303
1080401	135	0.31	9,678	0.13	1080401
1080403	21	0.05	978	0.01	1080403
1080503	349	0.79	4,635	0.06	1080503
1080601	192	0.43	11,307	0.15	1080601
1080603	31	0.07	1,862	0.03	1080603
1621501	1	0.00	146	0.00	1621501
1621503	308	0.70	5,127	0.07	1621503
1621506	11	0.02	224	0.00	1621506
1713901	97	0.22	8,559	0.12	1713901
1713903	42	0.09	1,833	0.02	1713903
1713906	53	0.12	1,784	0.02	1713906
1900101	934	2.11	110,204	1.50	1900101
1900103	61	0.14	6,855	0.09	1900103
1900106	96	0.22	5,510	0.07	1900106

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1900201	663	1.50	68,039	0.92	1900201
1900203	50	0.11	5,211	0.07	1900203
1900206	68	0.15	6,143	0.08	1900206
1900301	853	1.93	103,218	1.40	1900301
1900303	88	0.20	10,047	0.14	1900303
1900306	104	0.24	12,113	0.16	1900306
1900401	809	1.83	52,582	0.71	1900401
1900403	61	0.14	4,765	0.06	1900403
1900406	32	0.07	2,507	0.03	1900406
2900102	276	0.62	57,984	0.79	2900102
2900105	1,254	2.84	190,016	2.58	2900105
2900202	139	0.31	39,848	0.54	2900202
2900205	1,435	3.25	262,547	3.57	2900205
2900302	316	0.71	49,750	0.68	2900302
2900305	1,128	2.55	146,067	1.98	2900305
2900405	1	0.00	145	0.00	2900405
3900104	613	1.39	69,579	0.95	3900104
3900107	973	2.20	469,899	6.38	3900107
3900204	571	1.29	53,113	0.72	3900204
3900207	812	1.84	386,421	5.25	3900207
3900304	577	1.30	58,068	0.79	3900304
3900307	904	2.04	320,279	4.35	3900307
3900404	1,094	2.47	48,218	0.66	3900404
6900199	706	1.60	694,035	9.43	6900199
6900299	665	1.50	842,940	11.45	6900299
6900399	661	1.49	668,467	9.08	6900399

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Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	33,472	75.70	6,851,536	93.09	
00060201	98	0.22	2,608	0.04	00060201
00060202	24	0.05	701	0.01	00060202
00060203	111	0.25	1,915	0.03	00060203
00090104	99	0.22	2,089	0.03	00090104
00090201	48	0.11	1,403	0.02	00090201
00090202	12	0.03	384	0.01	00090202
00090203	124	0.28	2,416	0.03	00090203
00100104	116	0.26	2,088	0.03	00100104
00100201	82	0.19	1,602	0.02	00100201
00100202	20	0.05	501	0.01	00100202
00100203	60	0.14	1,021	0.01	00100203
00140104	48	0.11	1,110	0.02	00140104
00140201	86	0.19	2,502	0.03	00140201
00140202	10	0.02	223	0.00	00140202
00140203	94	0.21	1,903	0.03	00140203

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
00240104	46	0.10	3,985	0.05	00240104
00240201	53	0.12	8,324	0.11	00240201
00240202	13	0.03	2,168	0.03	00240202
00240203	38	0.09	2,972	0.04	00240203
00290104	30	0.07	4,443	0.06	00290104
00290201	66	0.15	12,228	0.17	00290201
00290203	53	0.12	4,696	0.06	00290203
00320201	38	0.09	4,821	0.07	00320201
00320202	1	0.00	82	0.00	00320202
00320203	75	0.17	5,171	0.07	00320203
00330201	79	0.18	2,417	0.03	00330201
00330202	20	0.05	301	0.00	00330202
00330203	204	0.46	2,100	0.03	00330203
00380104	45	0.10	2,469	0.03	00380104
00380201	55	0.12	4,807	0.07	00380201
00380203	99	0.22	4,528	0.06	00380203
00390104	34	0.08	2,913	0.04	00390104
00390201	39	0.09	2,893	0.04	00390201
00390203	112	0.25	7,744	0.11	00390203
00420201	74	0.17	2,226	0.03	00420201
00420202	17	0.04	335	0.00	00420202
00420203	163	0.37	3,304	0.04	00420203
00450104	106	0.24	8,009	0.11	00450104
00450201	42	0.09	1,521	0.02	00450201
00450202	13	0.03	649	0.01	00450202
00450203	116	0.26	4,040	0.05	00450203
00470201	52	0.12	2,610	0.04	00470201
00470202	11	0.02	643	0.01	00470202
00470203	147	0.33	5,842	0.08	00470203
00480201	42	0.09	3,351	0.05	00480201
00480202	19	0.04	1,931	0.03	00480202
00480203	125	0.28	6,552	0.09	00480203
00490104	31	0.07	2,452	0.03	00490104
00490201	40	0.09	3,262	0.04	00490201
00490202	21	0.05	2,733	0.04	00490202
00490203	62	0.14	2,946	0.04	00490203
00510104	113	0.26	3,558	0.05	00510104
00510201	68	0.15	1,453	0.02	00510201
00510203	61	0.14	940	0.01	00510203
00520201	54	0.12	5,016	0.07	00520201
00520202	32	0.07	3,937	0.05	00520202
00520203	61	0.14	2,825	0.04	00520203
00550104	140	0.32	2,711	0.04	00550104
00550201	76	0.17	1,875	0.03	00550201
00550202	15	0.03	386	0.01	00550202
00550203	87	0.20	1,693	0.02	00550203
00570201	50	0.11	2,219	0.03	00570201

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
00570202	20	0.05	996	0.01	00570202
00570203	74	0.17	2,187	0.03	00570203
00600104	19	0.04	2,088	0.03	00600104
00600201	38	0.09	5,608	0.08	00600201
00600202	21	0.05	3,252	0.04	00600202
00600203	51	0.12	4,009	0.05	00600203
00610104	66	0.15	1,222	0.02	00610104
00610201	71	0.16	1,339	0.02	00610201
00610202	13	0.03	388	0.01	00610202
00610203	130	0.29	2,551	0.03	00610203
00660201	105	0.24	1,828	0.02	00660201
00660202	19	0.04	462	0.01	00660202
00660203	134	0.30	2,793	0.04	00660203
00670201	177	0.40	4,666	0.06	00670201
00670202	20	0.05	490	0.01	00670202
00670203	122	0.28	2,985	0.04	00670203
00690201	91	0.21	5,523	0.08	00690201
00690202	30	0.07	2,046	0.03	00690202
00690203	96	0.22	3,461	0.05	00690203
00780104	39	0.09	522	0.01	00780104
00780201	91	0.21	2,181	0.03	00780201
00780202	22	0.05	482	0.01	00780202
00780203	120	0.27	1,675	0.02	00780203
00790201	86	0.19	3,372	0.05	00790201
00790202	18	0.04	831	0.01	00790202
00790203	175	0.40	4,892	0.07	00790203
00890104	39	0.09	3,743	0.05	00890104
00890201	56	0.13	12,094	0.16	00890201
00890202	11	0.02	1,884	0.03	00890202
00890203	51	0.12	6,580	0.09	00890203
00910104	19	0.04	1,657	0.02	00910104
00910201	67	0.15	9,933	0.13	00910201
00910202	19	0.04	2,815	0.04	00910202
00910203	37	0.08	2,784	0.04	00910203
00950201	85	0.19	1,628	0.02	00950201
00950202	21	0.05	483	0.01	00950202
00950203	213	0.48	4,669	0.06	00950203
00960104	121	0.27	5,441	0.07	00960104
00960201	74	0.17	1,852	0.03	00960201
00960202	18	0.04	575	0.01	00960202
00960203	50	0.11	737	0.01	00960203
00980201	50	0.11	2,162	0.03	00980201
00980202	14	0.03	811	0.01	00980202
00980203	126	0.28	3,518	0.05	00980203
01000104	44	0.10	662	0.01	01000104
01000201	79	0.18	2,290	0.03	01000201
01000202	24	0.05	869	0.01	01000202

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
01000203	70	0.16	1,189	0.02	01000203
01050104	56	0.13	2,337	0.03	01050104
01050201	39	0.09	1,410	0.02	01050201
01050202	20	0.05	859	0.01	01050202
01050203	114	0.26	2,532	0.03	01050203
01080201	56	0.13	6,054	0.08	01080201
01080202	26	0.06	3,588	0.05	01080202
01080203	64	0.14	3,414	0.05	01080203
01090201	50	0.11	4,453	0.06	01090201
01090202	16	0.04	1,652	0.02	01090202
01090203	181	0.41	11,107	0.15	01090203
01100104	48	0.11	6,320	0.09	01100104
01100201	31	0.07	7,048	0.10	01100201
01100202	16	0.04	4,891	0.07	01100202
01100203	48	0.11	5,903	0.08	01100203
01170201	82	0.19	3,979	0.05	01170201
01170203	158	0.36	8,060	0.11	01170203
01200201	79	0.18	2,669	0.04	01200201
01200202	28	0.06	1,268	0.02	01200202
01200203	135	0.31	2,835	0.04	01200203
01210201	36	0.08	1,102	0.01	01210201
01210202	19	0.04	764	0.01	01210202
01210203	133	0.30	2,883	0.04	01210203
01220104	51	0.12	904	0.01	01220104
01220201	57	0.13	1,516	0.02	01220201
01220202	12	0.03	478	0.01	01220202
01220203	113	0.26	2,085	0.03	01220203
01230104	35	0.08	2,836	0.04	01230104
01230201	39	0.09	2,020	0.03	01230201
01230202	31	0.07	3,139	0.04	01230202
01230203	170	0.38	10,009	0.14	01230203
01240104	30	0.07	5,122	0.07	01240104
01240201	50	0.11	10,051	0.14	01240201
01240202	12	0.03	2,957	0.04	01240202
01240203	43	0.10	6,001	0.08	01240203
01250201	37	0.08	5,514	0.07	01250201
01250202	14	0.03	2,873	0.04	01250202
01250203	111	0.25	9,817	0.13	01250203
01260104	56	0.13	1,871	0.03	01260104
01260201	41	0.09	2,975	0.04	01260201
01260202	12	0.03	1,298	0.02	01260202
01260203	82	0.19	3,610	0.05	01260203
02520201	102	0.23	1,905	0.03	02520201
02520202	23	0.05	678	0.01	02520202
02520203	145	0.33	2,190	0.03	02520203
02800201	106	0.24	5,043	0.07	02800201
02800202	45	0.10	1,519	0.02	02800202

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
03260104	80	0.18	1,229	0.02	03260104
03260201	93	0.21	519	0.01	03260201
03260202	11	0.02	205	0.00	03260202
03260203	39	0.09	606	0.01	03260203
03300201	52	0.12	3,620	0.05	03300201
03300202	16	0.04	1,281	0.02	03300202
03300203	28	0.06	1,253	0.02	03300203
03700104	220	0.50	11,085	0.15	03700104
03700201	23	0.05	422	0.01	03700201
03850104	47	0.11	1,283	0.02	03850104
03850201	108	0.24	2,909	0.04	03850201
03850202	25	0.06	856	0.01	03850202
03850203	46	0.10	680	0.01	03850203

ENBGSMPL -
Enrollment by beneficiary category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
01	14,468	32.72	1,462,754	19.87	Active Duty
02	733	1.66	149,809	2.04	Active Duty fam,Prime,civ PCM
03	5,008	11.33	514,894	7.00	Active Duty fam,Prime,mil PCM
04	1,800	4.07	184,667	2.51	Active Duty fam,non-enrollee
05	3,816	8.63	596,548	8.11	Retired,<65,civ PCM
06	12,285	27.78	791,879	10.76	Retired,<65,mil PCM
07	3,745	8.47	1,221,600	16.60	Retired,<65,non-enrollee
08	42	0.09	52,815	0.72	Retired,65+,civ PCM
09	164	0.37	210,014	2.85	Retired,65+,mil PCM
10	1,824	4.13	1,940,492	26.37	Retired,65+,non-enrollee
11	333	0.75	234,321	3.18	TRICARE Reserve Select

MPCSMPL -
Military personnel category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	29,901	67.62	5,281,366	71.76	Enlisted/Unknown
2	12,972	29.34	1,843,598	25.05	Officer
3	1,345	3.04	234,828	3.19	Warrant officer

NHFF -
Stratum sample size

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
74 -- 4577	44,218	100.00	7,359,792	100.00	0--9999

QUARTER -
Survey quarter

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
Q1FY2017	9,210	20.83	2,458,889	33.41	Q1FY2017
Q2FY2017	23,317	52.73	2,450,665	33.30	Q2FY2017
Q3FY2017	11,691	26.44	2,450,238	33.29	Q3FY2017

D_HEALTH -
Health service region

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
00	458	1.04	50,736	0.69	No region
13	1,600	3.62	130,114	1.77	Europe
14	1,299	2.94	133,665	1.82	Pacific
15	433	0.98	33,760	0.46	Latin America & Canada
17	12,142	27.46	2,322,257	31.55	TNEX Region North
18	13,358	30.21	2,453,412	33.34	TNEX Region South
19	14,928	33.76	2,235,848	30.38	TNEX Region West

TNEXREG -
TRICARE next generation of contracts region grouping

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
N	12,425	28.10	2,398,876	32.59	North
O	3,702	8.37	313,023	4.25	Other
S	13,084	29.59	2,395,313	32.55	South
W	15,007	33.94	2,252,579	30.61	West

SERVAFF -
Service affiliation

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	43	0.10	18,655	0.25	Missing/unknown
A	8,367	18.92	1,460,314	19.84	Army
C	419	0.95	59,547	0.81	Coast Guard
F	16,269	36.79	1,146,825	15.58	Air Force
J	5	0.01	973	0.01	Administrative
M	6,615	14.96	1,448,462	19.68	Support Contractor
N	7,314	16.54	1,124,703	15.28	Navy
P	1,241	2.81	224,271	3.05	National Capital Region Medical Directorate
S	3,576	8.09	1,729,833	23.50	Noncatchment
T	369	0.83	146,209	1.99	Uniformed Services Family Health Plan

RACEETHN -
Race/Ethnic code

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	13,723	31.03	3,173,686	43.12	Missing
A	259	0.59	39,553	0.54	American Indian or Alaskan Native
B	1,803	4.08	213,061	2.89	Asian or Pacific Islander
C	3,884	8.78	495,880	6.74	Black(not Hispanic)
D	18,578	42.01	2,370,106	32.20	White(not Hispanic)
E	2,485	5.62	306,093	4.16	Hispanic
X	636	1.44	67,271	0.91	Other
Z	2,850	6.45	694,142	9.43	Unknown

PNSEXCD -
Person gender

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
F	20,741	46.91	3,730,752	50.69	Female
M	23,477	53.09	3,629,040	49.31	Male

RDAGEQY -
Age at time of sample preparation-Capped (18 and below, 86 and above)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
18	371	0.84	91,598	1.24	18 and younger
19 -- 34	11,817	26.72	2,045,151	27.79	19--34
35 -- 44	8,334	18.85	873,492	11.87	35--44
45 -- 54	8,818	19.94	718,820	9.77	45--54
55 -- 64	12,843	29.04	1,424,210	19.35	55--64
65 -- 74	1,109	2.51	1,248,638	16.97	65--74
75 -- 85	777	1.76	813,560	11.05	75--85
86	149	0.34	144,323	1.96	86 and older

RFLDAGE -
Age at start of fielding period-Capped (18 and below, 86 and above)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
18	293	0.66	70,423	0.96	18 and younger
19 -- 34	11,699	26.46	2,034,362	27.64	19--34
35 -- 44	8,379	18.95	880,861	11.97	35--44
45 -- 54	8,782	19.86	724,563	9.84	45--54
55 -- 64	12,819	28.99	1,402,539	19.06	55--64
65 -- 74	1,307	2.96	1,277,827	17.36	65--74
75 -- 85	779	1.76	814,736	11.07	75--85
86	160	0.36	154,482	2.10	86 and older

PCM -
Primary manager code (civilian or military)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	7,833	17.71	3,597,123	48.88	Missing/Unknown/NA
CIV	5,654	12.79	902,757	12.27	TRICARE enrollee w/civ PCM
MTF	30,731	69.50	2,859,912	38.86	TRICARE enrollee w/mil PCM

ACV -
Alternate care value

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
A	11,411	25.81	1,062,550	14.44	Active Duty Prime
B	133	0.30	10,103	0.14	TRICARE Global Remote Overseas Prime Active Duty
E	20,972	47.43	1,927,362	26.19	Non-Active Duty Prime
F	2	0.00	2,227	0.03	TRICARE Global Remote Overseas Prime ADFM
G	479	1.08	231,441	3.14	TRICARE Plus (CHAMPUS/TFL Eligible)
H	1,853	4.19	167,723	2.28	TRICARE Overseas Prime AD
J	241	0.55	30,308	0.41	TRICARE Overseas Prime ADFM
L	20	0.05	3,870	0.05	TRICARE Plus (w/o civilian healthcare)
M	524	1.19	95,044	1.29	AD not reported as enrolled
Q	379	0.86	106,397	1.45	Active Duty enrolled to Op Forces
R	333	0.75	234,321	3.18	TRICARE Reserve Select
U	317	0.72	119,293	1.62	USFHP/USTF
V	54	0.12	6,352	0.09	TRICARE Retired Reserve
Z	7,500	16.96	3,362,802	45.69	Not enrolled in TRICARE Prime or USFHP

DBENCAT -
Beneficiary category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
ACT	12,388	28.02	1,292,820	17.57	Active Duty
DA	6,413	14.50	723,671	9.83	Dependent of Active Duty
DGR	943	2.13	107,822	1.47	Dependent of Guard/Reserve
DR	8,963	20.27	1,996,488	27.13	Dependent of Retiree
DS	901	2.04	430,480	5.85	Survivor
GRD	1,920	4.34	154,164	2.09	Guard/Reserve
IDG	292	0.66	126,147	1.71	Dependent of Inactive Guard
IGR	385	0.87	141,469	1.92	Inactive Guard/Reserve
OTH	43	0.10	14,224	0.19	Other
RET	11,970	27.07	2,372,509	32.24	Retiree

DSPONSVC -
Derived sponsor branch of service

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
A	13,543	30.63	2,867,029	38.96	Army
C	1,282	2.90	222,285	3.02	Coast Guard
F	17,846	40.36	2,082,152	28.29	Air Force
M	2,634	5.96	569,882	7.74	Marine Corps
N	7,479	16.91	1,401,879	19.05	Navy
V	1,080	2.44	165,877	2.25	Navy Afloat
X	354	0.80	50,688	0.69	Other

PATCAT -
Aggregated beneficiary category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
ACTDTY	14,693	33.23	1,588,453	21.58	Active Duty and Guard/Reserve
DEPACT	7,648	17.30	957,640	13.01	Dependent of Active Duty & Guard/Reserve
NADD65+	2,030	4.59	2,203,320	29.94	Retiree/Depend of Retir/Surviv/Other 65+
NADD<65	19,847	44.88	2,610,379	35.47	Retiree/Depend of Retir/Surviv/Other <65

PNTYPCD -
Person type code

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
D	17,476	39.52	3,363,260	45.70	Dependent
S	26,742	60.48	3,996,532	54.30	Sponsor

H17001 -
Are you the person listed on the cover letter

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,186	25.30	659,135	8.96	Did not answer
1	32,977	74.58	6,683,354	90.81	Yes
2	55	0.12	17,303	0.24	No

H17002A -
Health plan(s) covered: TRICARE Prime

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	24,255	54.85	2,885,608	39.21	Marked
2	9,217	20.84	3,965,928	53.89	Not marked

H17002C -
Health plan(s) covered: TRICARE Extra/Standard

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	3,645	8.24	946,130	12.86	Marked
2	29,827	67.45	5,905,406	80.24	Not marked

H17002N -
Health plan(s) covered: TRICARE Plus

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	288	0.65	54,652	0.74	Marked
2	33,184	75.05	6,796,884	92.35	Not marked

H17002O -
Health plan(s) covered: TRICARE For Life

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	3,386	7.66	2,300,916	31.26	Marked
2	30,086	68.04	4,550,620	61.83	Not marked

H17002P -
Health plan(s) covered: TRICARE Supplemental Insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	115	0.26	38,500	0.52	Marked
2	33,357	75.44	6,813,035	92.57	Not marked

H17002Q -
Health plan(s) covered: TRICARE Reserve Select

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	556	1.26	236,390	3.21	Marked
2	32,916	74.44	6,615,146	89.88	Not marked

H17002S -
Health plan(s) covered: TRICARE Retired Reserve

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	458	1.04	118,638	1.61	Marked
2	33,014	74.66	6,732,898	91.48	Not marked

H17002T -
Health plan(s) covered: TRICARE Young Adult Prime

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	83	0.19	23,418	0.32	Marked
2	33,389	75.51	6,828,117	92.78	Not marked

H17002V -
Health plan(s) covered: TRICARE Young Adult Extra or Standard

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	102	0.23	46,671	0.63	Marked
2	33,370	75.47	6,804,865	92.46	Not marked

H17002K -
Health plan(s) covered: Uniformed Services Family Health Plan (USFHP)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	286	0.65	96,292	1.31	Marked
2	33,186	75.05	6,755,244	91.79	Not marked

H17002U -
Health plan(s) covered: Continued Health Care Benefit Program (CHCBP)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	24	0.05	4,128	0.06	Marked
2	33,448	75.64	6,847,407	93.04	Not marked

H17002F -
Health plan(s) covered: Medicare

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	3,035	6.86	2,305,181	31.32	Marked
2	30,437	68.83	4,546,355	61.77	Not marked

H17002G -
Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	615	1.39	162,534	2.21	Marked
2	32,857	74.31	6,689,002	90.89	Not marked

H17002H -
Health plan(s) covered: Medicaid

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	122	0.28	60,611	0.82	Marked
2	33,350	75.42	6,790,925	92.27	Not marked

H17002I -
Health plan(s) covered: civilian HMO

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	291	0.66	101,682	1.38	Marked
2	33,181	75.04	6,749,853	91.71	Not marked

H17002J -
Health plan(s) covered: other civilian health insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	1,699	3.84	495,970	6.74	Marked
2	31,773	71.86	6,355,566	86.36	Not marked

H17002M -
Health plan(s) covered: Veterans Administration (VA)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	2,632	5.95	609,760	8.29	Marked
2	30,840	69.75	6,241,775	84.81	Not marked

H17002R -
Health plan(s) covered: other Non-US government health insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	169	0.38	16,209	0.22	Marked
2	33,303	75.32	6,835,326	92.87	Not marked

H17002L -
Health plan(s) covered: not sure

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	1,881	4.25	360,095	4.89	Marked
2	31,591	71.44	6,491,441	88.20	Not marked

H17003 -
Which health plan did you use most in the past 12 months?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,863	24.57	548,982	7.46	Did not answer
D	624	1.41	164,049	2.23	Not sure
N	514	1.16	76,713	1.04	Didn't use any health plan in past year
1	23,011	52.04	2,704,860	36.75	TRICARE Prime
3	2,667	6.03	668,819	9.09	TRICARE Extra or Standard (CHAMPUS)
4	2,176	4.92	1,876,903	25.50	Medicare
5	434	0.98	103,722	1.41	Federal Employees Health Benefit Program
6	51	0.12	27,274	0.37	Medicaid
7	220	0.50	77,341	1.05	A civilian HMO
8	1,299	2.94	352,999	4.80	Other civilian health insurance
9	232	0.52	85,598	1.16	Uniformed Services Family Health Plan
10	938	2.12	267,225	3.63	The Veterans Administration
11	216	0.49	50,156	0.68	TRICARE Plus
12	446	1.01	212,095	2.88	TRICARE Reserve Select
13	138	0.31	12,309	0.17	Govmnt health insrnc frm Non-US cntry
14	274	0.62	74,236	1.01	TRICARE Retired Reserve
15	48	0.11	18,337	0.25	TRICARE Young Adult Prime
16	8	0.02	2,805	0.04	Continued Health Care Benefit Program
17	59	0.13	35,369	0.48	TRICARE Young Adult Extra or Standard

H17004 -
Months or years in a row with health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,931	24.72	564,157	7.67	Did not answer
C	50	0.11	14,712	0.20	Should be skipped
N	1,088	2.46	226,050	3.07	Valid skip
1	406	0.92	76,122	1.03	Less than 6 months
2	1,300	2.94	280,352	3.81	6 up to 12 months
3	2,207	4.99	515,769	7.01	12 up to 24 months
4	5,021	11.36	1,244,482	16.91	2 up to 5 years
5	6,165	13.94	1,394,290	18.94	5 up to 10 years
6	17,050	38.56	3,043,859	41.36	10 or more years

H17005 -
In last year: facility used most for health care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,855	24.55	534,044	7.26	Did not answer
1	19,191	43.40	2,226,095	30.25	A military facility
2	11,766	26.61	3,982,525	54.11	A civilian facility
3	140	0.32	50,389	0.68	Uniformed Services Fam Hlth Plan facility
4	1,234	2.79	363,863	4.94	Veterans Affairs (VA) clinic or hospital
5	1,032	2.33	202,876	2.76	Went to none of listed types of facility

H17006 -
In last year: have illness/injury/condition that needed care right away

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	43	0.10	21,559	0.29	Did not answer
1	21,595	48.84	3,371,065	45.80	Yes
2	22,580	51.07	3,967,168	53.90	No

H17007 -
In last year: how often got care as soon as you needed it

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	2,666	6.03	166,387	2.26	Did not answer
C	759	1.72	200,478	2.72	Should be skipped
N	21,821	49.35	3,766,690	51.18	Didn't need care right away in past year
1	651	1.47	65,402	0.89	Never
2	2,548	5.76	313,859	4.26	Sometimes
3	4,521	10.22	677,525	9.21	Usually
4	11,252	25.45	2,169,450	29.48	Always

H17008 -
In last year: wait between trying to get care and actually seeing a provider for an illness or injury

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	585	1.32	72,310	0.98	Did not answer
C	3,828	8.66	337,808	4.59	Should be skipped
N	18,752	42.41	3,629,360	49.31	Didn't need care right away in past year
1	10,321	23.34	2,049,408	27.85	Same day
2	3,514	7.95	467,496	6.35	1 day
3	2,632	5.95	255,916	3.48	2 days
4	1,500	3.39	145,948	1.98	3 days
5	2,041	4.62	222,189	3.02	4 to 7 days
6	532	1.20	86,076	1.17	8 to 14 days
7	513	1.16	93,281	1.27	15 days or longer

H17009 -
In last year: made appointments for non-urgent health care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	25	0.06	11,192	0.15	Did not answer
1	38,598	87.29	6,507,529	88.42	Yes
2	5,595	12.65	841,071	11.43	No

H17010 -
In last year: how often got appointments for non-urgent health care as soon as you wanted

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,132	2.56	100,420	1.36	Did not answer
C	223	0.50	51,543	0.70	Should be skipped
N	5,372	12.15	789,528	10.73	Didn't have appointment in past year
1	1,556	3.52	185,250	2.52	Never
2	7,798	17.64	1,008,290	13.70	Sometimes
3	11,618	26.27	1,764,448	23.97	Usually
4	16,519	37.36	3,460,314	47.02	Always

H17011 -
In last year: days between making an appointment for regular or routine care and actually seeing a provider

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	696	1.57	114,946	1.56	Did not answer
C	1,056	2.39	97,924	1.33	Should be skipped
N	4,539	10.27	743,147	10.10	Didn't have an appointment in past year
1	2,541	5.75	565,162	7.68	Same day
2	3,032	6.86	621,415	8.44	1 day
3	8,001	18.09	1,436,233	19.51	2 to 3 days
4	9,129	20.65	1,477,293	20.07	4 to 7 days
5	7,837	17.72	1,167,431	15.86	8 to 14 days
6	5,501	12.44	762,754	10.36	15 to 30 days
7	1,886	4.27	373,486	5.07	31 days or longer

H17012 -
In last year: times went to an emergency room for yourself

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,870	24.58	540,444	7.34	Did not answer
1	24,662	55.77	4,919,115	66.84	None
2	5,790	13.09	1,239,041	16.84	1 time
3	1,800	4.07	413,441	5.62	2 times
4	640	1.45	155,806	2.12	3 times
5	242	0.55	43,407	0.59	4 times
6	177	0.40	39,024	0.53	5 to 9 times
7	37	0.08	9,513	0.13	10 or more times

H17013 -
In last year: times went to a doctor's office or clinic for yourself (not counting times went to an emergency room)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	106	0.24	36,177	0.49	Did not answer
1	5,672	12.83	812,090	11.03	None
2	5,177	11.71	808,002	10.98	1 time
3	8,079	18.27	1,280,027	17.39	2 times
4	7,205	16.29	1,156,405	15.71	3 times
5	6,037	13.65	1,062,031	14.43	4 times
6	8,196	18.54	1,480,743	20.12	5 to 9 times
7	3,746	8.47	724,316	9.84	10 or more times

H17014 -
In last year: how often talk to doctor or other health care provider about illness prevention

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,110	25.13	607,175	8.25	Did not answer
C	215	0.49	51,384	0.70	Should be skipped
N	4,458	10.08	703,939	9.56	Valid skip
1	4,231	9.57	751,509	10.21	Never
2	7,677	17.36	1,514,125	20.57	Sometimes
3	8,086	18.29	1,775,400	24.12	Usually
4	8,441	19.09	1,956,260	26.58	Always

H17015 -
In last year: doctor or other health care provider talked about more than 1 choice for treatment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,926	24.71	577,255	7.84	Did not answer
C	201	0.45	49,030	0.67	Should be skipped
N	4,472	10.11	706,293	9.60	Valid skip
1	16,797	37.99	3,630,740	49.33	Yes
2	11,822	26.74	2,396,474	32.56	No

H17016 -
In last year: doctor talked about pros/cons of each treatment/health care choice

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,042	24.97	597,646	8.12	Did not answer
C	353	0.80	92,383	1.26	Should be skipped
N	16,142	36.51	3,059,414	41.57	Valid skip
1	11,132	25.18	2,516,263	34.19	Definitely yes
2	4,701	10.63	934,835	12.70	Somewhat yes
3	592	1.34	109,602	1.49	Somewhat no
4	256	0.58	49,649	0.67	Definitely no

H17017 -
In last year: doctor/health care provider asked which treatment option you thought was best for you when there was more than one choice of treatment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,055	25.00	610,776	8.30	Did not answer
C	322	0.73	86,145	1.17	Should be skipped
N	16,173	36.58	3,065,652	41.65	Valid skip
1	9,818	22.20	2,195,261	29.83	Definitely yes
2	5,092	11.52	1,076,807	14.63	Somewhat yes
3	1,119	2.53	194,988	2.65	Somewhat no
4	639	1.45	130,164	1.77	Definitely no

H17018 -
Rating of all health care in last year

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	309	0.70	78,967	1.07	Did not answer
C	265	0.60	56,235	0.76	Should be skipped
N	5,407	12.23	755,854	10.27	I had no visits in the last 12 months
0	186	0.42	19,071	0.26	0
1	187	0.42	25,817	0.35	1
2	409	0.92	58,769	0.80	2
3	693	1.57	86,703	1.18	3
4	950	2.15	120,001	1.63	4
5	2,382	5.39	325,310	4.42	5
6	2,407	5.44	294,868	4.01	6
7	5,366	12.14	718,197	9.76	7
8	8,707	19.69	1,329,722	18.07	8
9	7,705	17.43	1,372,948	18.65	9
10	9,245	20.91	2,117,330	28.77	10

H17019 -
Have one person you think of as your personal doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39	0.09	8,798	0.12	Did not answer
1	32,541	73.59	5,880,389	79.90	Yes
2	11,638	26.32	1,470,605	19.98	No

H17020 -
In last year: number of times visited personal doctor for care for self

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	220	0.50	41,043	0.56	Did not answer
C	117	0.26	22,368	0.30	Should be skipped
N	11,521	26.06	1,448,238	19.68	Valid skip
0	3,211	7.26	442,324	6.01	None
1	6,676	15.10	1,120,659	15.23	1
2	8,033	18.17	1,506,342	20.47	2
3	5,687	12.86	1,091,264	14.83	3
4	4,138	9.36	810,139	11.01	4
5	3,799	8.59	699,849	9.51	5 to 9
6	816	1.85	177,567	2.41	10 or more

H17021 -
In last year: how often personal doctor listened carefully to you

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,248	2.82	129,161	1.75	Did not answer
C	1,861	4.21	120,669	1.64	Should be skipped
N	13,839	31.30	1,820,202	24.73	I had no visits in the last 12 months
1	356	0.81	54,457	0.74	Never
2	1,861	4.21	289,337	3.93	Sometimes
3	5,408	12.23	913,703	12.41	Usually
4	19,645	44.43	4,032,262	54.79	Always

H17022 -
In last year: how often personal doctor explained things in a way that was easy to understand

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,274	2.88	143,126	1.94	Did not answer
C	1,845	4.17	118,650	1.61	Should be skipped
N	13,855	31.33	1,822,222	24.76	I had no visits in the last 12 months
1	246	0.56	42,898	0.58	Never
2	1,231	2.78	205,080	2.79	Sometimes
3	5,363	12.13	934,021	12.69	Usually
4	20,404	46.14	4,093,794	55.62	Always

H17023 -
In last year: how often your personal doctor showed respect for what you have to say

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,292	2.92	141,591	1.92	Did not answer
C	1,843	4.17	118,637	1.61	Should be skipped
N	13,857	31.34	1,822,235	24.76	I had no visits in the last 12 months
1	355	0.80	55,788	0.76	Never
2	1,397	3.16	215,762	2.93	Sometimes
3	4,192	9.48	735,948	10.00	Usually
4	21,282	48.13	4,269,831	58.02	Always

H17024 -
In last year: how often your personal doctor spent enough time with you

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,290	2.92	139,772	1.90	Did not answer
C	1,850	4.18	118,579	1.61	Should be skipped
N	13,850	31.32	1,822,293	24.76	I had no visits in the last 12 months
1	614	1.39	95,945	1.30	Never
2	2,265	5.12	335,983	4.57	Sometimes
3	6,826	15.44	1,232,594	16.75	Usually
4	17,523	39.63	3,614,628	49.11	Always

H17025 -
In last year: got care from doctor or other health provider other than personal doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,018	2.30	68,101	0.93	Did not answer
C	4,131	9.34	485,953	6.60	Should be skipped
N	11,569	26.16	1,454,918	19.77	Valid skip
1	20,542	46.46	4,079,487	55.43	Yes
2	6,958	15.74	1,271,333	17.27	No

H17026 -
In last year: how often personal doctor seemed informed and up-to-date about care received from other doctors

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,237	2.80	108,701	1.48	Did not answer
C	2,308	5.22	264,445	3.59	Should be skipped
N	20,350	46.02	2,947,759	40.05	Valid skip
1	1,958	4.43	299,073	4.06	Never
2	3,412	7.72	523,136	7.11	Sometimes
3	6,633	15.00	1,287,263	17.49	Usually
4	8,320	18.82	1,929,414	26.22	Always

H17027 -
Rating of your personal doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	649	1.47	73,398	1.00	Did not answer
C	86	0.19	17,217	0.23	Should be skipped
N	11,552	26.13	1,453,388	19.75	Don't have a personal doctor
0	235	0.53	31,869	0.43	0
1	195	0.44	30,132	0.41	1
2	308	0.70	42,990	0.58	2
3	394	0.89	53,117	0.72	3
4	518	1.17	66,427	0.90	4
5	1,700	3.84	242,684	3.30	5
6	1,336	3.02	188,036	2.55	6
7	3,041	6.88	434,648	5.91	7
8	5,719	12.93	911,331	12.38	8
9	7,461	16.87	1,332,581	18.11	9
10	11,024	24.93	2,481,975	33.72	10

H17028 -
In last year: tried to make appointment to see a specialist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	27	0.06	4,694	0.06	Did not answer
1	26,839	60.70	4,700,444	63.87	Yes
2	17,352	39.24	2,654,654	36.07	No

H17029 -
In last year: how often it was easy to get appointments with specialists

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	240	0.54	55,008	0.75	Did not answer
C	290	0.66	85,015	1.16	Should be skipped
N	17,062	38.59	2,569,639	34.91	Didn't need a specialist
1	1,706	3.86	221,976	3.02	Never
2	4,435	10.03	635,332	8.63	Sometimes
3	8,282	18.73	1,338,398	18.19	Usually
4	12,203	27.60	2,454,424	33.35	Always

H17030 -
In last year: how many specialists seen

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	142	0.32	24,263	0.33	Did not answer
C	298	0.67	85,852	1.17	Should be skipped
N	17,054	38.57	2,568,802	34.90	Valid skip
0	850	1.92	136,842	1.86	None
1	11,337	25.64	1,816,643	24.68	1 specialist
2	8,346	18.87	1,467,799	19.94	2
3	3,844	8.69	780,434	10.60	3
4	1,435	3.25	287,359	3.90	4
5	912	2.06	191,798	2.61	5 or more specialists

H17031 -
Rating of specialist seen most often in last year

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	259	0.59	54,999	0.75	Did not answer
C	273	0.62	83,510	1.13	Should be skipped
N	17,929	40.55	2,707,986	36.79	Didn't see specialist in last 12 months
0	130	0.29	16,378	0.22	0
1	106	0.24	14,251	0.19	1
2	181	0.41	22,588	0.31	2
3	297	0.67	40,229	0.55	3
4	381	0.86	57,523	0.78	4
5	909	2.06	131,009	1.78	5
6	974	2.20	139,234	1.89	6
7	2,355	5.33	349,147	4.74	7
8	4,775	10.80	747,156	10.15	8
9	6,465	14.62	1,083,452	14.72	9
10	9,184	20.77	1,912,332	25.98	10

H17032 -
In last year: tried to get care, tests, or treatment through health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,084	79.34	4,927,761	66.96	Did not answer
1	6,471	14.63	1,867,225	25.37	Yes
2	2,663	6.02	564,806	7.67	No

H17033 -
In last year: how often easy to get care, tests, or treatment you thought you needed through health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	353	0.80	98,710	1.34	Did not answer
C	268	0.61	57,102	0.78	Should be skipped
N	6,833	15.45	1,078,077	14.65	Didn't need care/tests/treatment
1	970	2.19	115,313	1.57	Never
2	5,923	13.39	685,258	9.31	Sometimes
3	13,759	31.12	2,014,076	27.37	Usually
4	16,112	36.44	3,311,255	44.99	Always

H17034 -
In last year: looked for information in written material or on the Internet about how health plan works

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	282	0.64	57,887	0.79	Did not answer
1	13,973	31.60	2,247,583	30.54	Yes
2	29,963	67.76	5,054,322	68.67	No

H17035 -
In last year: how often written material/Internet provide information you needed about how your plan works

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	340	0.77	66,278	0.90	Did not answer
C	769	1.74	242,518	3.30	Should be skipped
N	29,194	66.02	4,811,804	65.38	Didn't look for information
1	873	1.97	146,027	1.98	Never
2	4,418	9.99	650,473	8.84	Sometimes
3	5,915	13.38	945,973	12.85	Usually
4	2,709	6.13	496,719	6.75	Always

H17036 -
In last year: looked for information from health plan on cost of health care service or equipment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	338	0.76	64,777	0.88	Did not answer
1	7,711	17.44	1,438,546	19.55	Yes
2	36,169	81.80	5,856,469	79.57	No

H17037 -
In last year: how often able to find out from health plan cost of health care service or equipment

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	393	0.89	71,936	0.98	Did not answer
C	868	1.96	256,145	3.48	Should be skipped
N	35,301	79.83	5,600,325	76.09	Didn't need hlth care service/equipmnt
1	1,669	3.77	338,468	4.60	Never
2	1,935	4.38	320,971	4.36	Sometimes
3	2,162	4.89	385,861	5.24	Usually
4	1,890	4.27	386,087	5.25	Always

H17038 -
In last year: looked for information from health plan on cost of prescription medications

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	358	0.81	73,130	0.99	Did not answer
1	7,314	16.54	1,617,930	21.98	Yes
2	36,546	82.65	5,668,732	77.02	No

H17039 -
In last year: how often able to find out cost of prescription medications

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	403	0.91	85,153	1.16	Did not answer
C	314	0.71	73,621	1.00	Should be skipped
N	36,232	81.94	5,595,112	76.02	Didn't need prescription meds/no info
1	1,367	3.09	281,564	3.83	Never
2	1,639	3.71	315,803	4.29	Sometimes
3	2,069	4.68	450,788	6.13	Usually
4	2,194	4.96	557,752	7.58	Always

H17040 -
In last year: tried to get information or help from health plan's customer service

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	371	0.84	70,857	0.96	Did not answer
1	11,820	26.73	1,943,548	26.41	Yes
2	32,027	72.43	5,345,387	72.63	No

H17041 -
In last year: how often did customer service give needed information or help

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	559	1.26	114,976	1.56	Did not answer
C	615	1.39	200,521	2.72	Should be skipped
N	31,412	71.04	5,144,865	69.91	Didn't call hlth plan's customer service
1	754	1.71	130,071	1.77	Never
2	2,445	5.53	343,606	4.67	Sometimes
3	3,571	8.08	581,455	7.90	Usually
4	4,862	11.00	844,299	11.47	Always

H17042 -
In last year: how often did customer service treat with courtesy and respect

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	572	1.29	110,244	1.50	Did not answer
C	591	1.34	190,988	2.60	Should be skipped
N	31,436	71.09	5,154,398	70.03	Didn't call hlth plan's customer service
1	228	0.52	33,267	0.45	Never
2	952	2.15	127,381	1.73	Sometimes
3	2,736	6.19	426,558	5.80	Usually
4	7,703	17.42	1,316,956	17.89	Always

H17043 -
In last year: health plan gave forms to fill out

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	345	0.78	71,657	0.97	Did not answer
1	11,076	25.05	1,705,973	23.18	Yes
2	32,797	74.17	5,582,162	75.85	No

H17044 -
In last year: how often forms from health plan were easy to fill out

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	415	0.94	85,485	1.16	Did not answer
C	845	1.91	285,295	3.88	Should be skipped
N	31,952	72.26	5,296,866	71.97	Didn't have experience with paperwork
1	396	0.90	64,545	0.88	Never
2	1,365	3.09	206,273	2.80	Sometimes
3	4,855	10.98	782,405	10.63	Usually
4	4,390	9.93	638,922	8.68	Always

H17045 -
In last year: sent in any claims to your health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	340	0.77	66,380	0.90	Did not answer
D	9,130	20.65	1,292,343	17.56	Don't know
1	17,150	38.79	3,634,169	49.38	Yes
2	17,598	39.80	2,366,899	32.16	No

H17046 -
In last year: how often health plan handled claims quickly

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	512	1.16	110,160	1.50	Did not answer
C	635	1.44	164,399	2.23	Should be skipped
D	2,460	5.56	488,849	6.64	Don't know
N	26,093	59.01	3,494,844	47.49	No claims sent for me in past year
1	633	1.43	92,755	1.26	Never
2	1,415	3.20	231,925	3.15	Sometimes
3	4,859	10.99	1,055,217	14.34	Usually
4	7,611	17.21	1,721,645	23.39	Always

H17047 -
In last year: how often health plan handled claims correctly

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	449	1.02	95,698	1.30	Did not answer
C	674	1.52	169,983	2.31	Should be skipped
D	2,352	5.32	453,159	6.16	Don't know
N	26,054	58.92	3,489,259	47.41	No claims sent for me in past year
1	367	0.83	54,031	0.73	Never
2	1,390	3.14	208,953	2.84	Sometimes
3	4,502	10.18	907,277	12.33	Usually
4	8,430	19.06	1,981,432	26.92	Always

H17048 -
Rating of all experience with health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	562	1.27	113,924	1.55	Did not answer
0	253	0.57	32,453	0.44	0
1	202	0.46	34,895	0.47	1
2	331	0.75	43,040	0.58	2
3	656	1.48	88,831	1.21	3
4	770	1.74	111,936	1.52	4
5	3,062	6.92	420,283	5.71	5
6	2,789	6.31	390,178	5.30	6
7	6,179	13.97	865,203	11.76	7
8	9,236	20.89	1,327,710	18.04	8
9	9,030	20.42	1,525,458	20.73	9
10	11,148	25.21	2,405,881	32.69	10

H17049 -
Blood pressure: when last reading

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,189	25.30	617,423	8.39	Did not answer
1	581	1.31	112,874	1.53	More than 2 years ago
2	1,619	3.66	267,246	3.63	1 to 2 years ago
3	30,829	69.72	6,362,250	86.45	Less than 12 months ago

H17050 -
Blood pressure: know if blood pressure is too high or not

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,180	25.28	617,908	8.40	Did not answer
1	4,929	11.15	1,166,158	15.84	Yes, it's too high
2	26,455	59.83	5,250,745	71.34	No, it's not too high
3	1,654	3.74	324,982	4.42	Don't know

H17051 -
When did you last have a flu shot

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,188	25.30	615,051	8.36	Did not answer
1	2,322	5.25	527,703	7.17	Never had a flu shot
2	3,842	8.69	741,779	10.08	More than 2 years ago
3	3,568	8.07	758,858	10.31	1 to 2 years ago
4	23,298	52.69	4,716,401	64.08	Less than 12 months ago

H17052 -
Smoked at least 100 cigarettes in life

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,225	25.39	617,803	8.39	Did not answer
D	554	1.25	109,988	1.49	Don't know
1	10,123	22.89	2,356,516	32.02	Yes
2	22,316	50.47	4,275,485	58.09	No

H17053 -
Smoke or use tobacco every day, some days, or not at all

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	541	1.22	137,780	1.87	Did not answer
D	361	0.82	38,894	0.53	Don't know
2	38,384	86.81	6,385,411	86.76	Not at all
3	2,110	4.77	338,801	4.60	Some days
4	2,822	6.38	458,905	6.24	Every day

H17054 -
Last year: how often advised by doctor to quit smoking or use tobacco

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	633	1.43	108,037	1.47	Did not answer
C	1,588	3.59	394,495	5.36	Should be skipped
N	36,963	83.59	6,018,603	81.78	Valid skip
1	996	2.25	192,452	2.61	Never
2	1,078	2.44	177,814	2.42	Sometimes
3	1,207	2.73	205,579	2.79	Usually
4	1,753	3.96	262,812	3.57	Always

H17055 -
Last year: how often medication was recommended or discussed by doctor to assist with quitting smoking or using tobacco

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	639	1.45	104,547	1.42	Did not answer
C	1,175	2.66	311,826	4.24	Should be skipped
N	37,376	84.53	6,101,273	82.90	Valid skip
1	2,372	5.36	424,000	5.76	Never
2	1,149	2.60	193,076	2.62	Sometimes
3	741	1.68	122,104	1.66	Usually
4	766	1.73	102,966	1.40	Always

H17056 -
Last year: how often doctor recommended or discussed methods and strategies to assist quitting smoking or using tobacco

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	633	1.43	104,509	1.42	Did not answer
C	915	2.07	259,239	3.52	Should be skipped
N	37,636	85.11	6,153,859	83.61	Valid skip
1	2,319	5.24	448,178	6.09	Never
2	1,213	2.74	190,028	2.58	Sometimes
3	779	1.76	115,212	1.57	Usually
4	723	1.64	88,767	1.21	Always

H17057A -
Do you smoke or use: cigarettes

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
C	4	0.01	1,984	0.03	Should be skipped
N	29,203	66.04	5,979,688	81.25	Valid skip
1	3,452	7.81	592,502	8.05	Marked
2	11,559	26.14	785,618	10.67	Not marked

H17057B -
Do you smoke or use: dip, chewing tobacco, snuff, or snus

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
N	29,207	66.05	5,981,673	81.28	Valid skip
1	1,247	2.82	188,139	2.56	Marked
2	13,764	31.13	1,189,981	16.17	Not marked

H17057C -
Do you smoke or use: cigars

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
N	29,207	66.05	5,981,673	81.28	Valid skip
1	771	1.74	116,836	1.59	Marked
2	14,240	32.20	1,261,283	17.14	Not marked

H17057D -
Do you smoke or use: pipes, bidis, or kreteks

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
C	1	0.00	38	0.00	Should be skipped
N	29,206	66.05	5,981,635	81.27	Valid skip
1	210	0.47	43,790	0.59	Marked
2	14,801	33.47	1,334,330	18.13	Not marked

H17057E -
I do not smoke/use tobacco products

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	8,920	20.17	411,948	5.60	Marked
2	1,826	4.13	96,309	1.31	Not marked

H17058 -
Are you male or female

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	501	1.13	99,530	1.35	Did not answer
1	23,211	52.49	3,615,538	49.13	Male
2	20,506	46.37	3,644,723	49.52	Female

H17059B -
Female: last have a Pap smear test

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,965	24.80	564,381	7.67	Did not answer
C	75	0.17	27,951	0.38	Should be skipped
N	17,533	39.65	3,367,550	45.76	Valid skip
1	543	1.23	167,823	2.28	Never had a Pap smear test
2	1,522	3.44	599,468	8.15	5 or more years ago
3	1,237	2.80	278,725	3.79	More than 3 but less than 5 years ago
4	1,765	3.99	348,687	4.74	More than 2 but less than 3 years ago
5	4,511	10.20	861,800	11.71	1 to 2 years ago
6	6,067	13.72	1,143,406	15.54	Within the last 12 months

H17060 -
Female: are you under age 40

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
C	112	0.25	48,554	0.66	Should be skipped
N	17,496	39.57	3,346,947	45.48	Valid skip
1	6,440	14.56	1,182,030	16.06	Yes
2	9,424	21.31	2,274,005	30.90	No

H17061 -
Female: last time breasts checked by mammography

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,857	24.55	540,306	7.34	Did not answer
C	471	1.07	134,478	1.83	Should be skipped
N	23,577	53.32	4,443,053	60.37	Valid skip
1	493	1.11	92,245	1.25	Never had a mammogram
2	372	0.84	135,964	1.85	5 or more years ago
3	739	1.67	174,848	2.38	More than 2 less than 5 years ago
4	1,950	4.41	447,557	6.08	1 to 2 years ago
5	5,759	13.02	1,391,341	18.90	Within the last 12 months

H17062 -
Female: been pregnant in last year or pregnant now

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,937	24.73	570,921	7.76	Did not answer
C	34	0.08	10,683	0.15	Should be skipped
N	17,574	39.74	3,384,817	45.99	Valid skip
1	505	1.14	82,712	1.12	Yes, currently pregnant
2	1,005	2.27	176,015	2.39	No, not currently pregnant but have been
3	14,163	32.03	3,134,643	42.59	No, not currently pregnant/have not been

H17063 -
Female: in what trimester is your pregnancy

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,938	24.74	571,029	7.76	Did not answer
C	14	0.03	2,930	0.04	Should be skipped
N	32,762	74.09	6,703,229	91.08	Valid skip
1	126	0.28	18,443	0.25	First trimester
2	198	0.45	37,385	0.51	Second trimester
3	180	0.41	26,776	0.36	Third trimester

H17064 -
Female: trimester first received prenatal care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,963	24.79	580,889	7.89	Did not answer
C	76	0.17	19,983	0.27	Should be skipped
N	31,821	71.96	6,528,605	88.71	Valid skip
1	53	0.12	7,512	0.10	Did not receive prenatal care
2	8	0.02	1,402	0.02	Third trimester
3	71	0.16	14,977	0.20	Second trimester
4	1,226	2.77	206,425	2.80	First trimester

H17065 -
In general how would you rate your overall health

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	640	1.45	129,468	1.76	Did not answer
1	540	1.22	110,955	1.51	Poor
2	3,755	8.49	741,118	10.07	Fair
3	13,920	31.48	2,292,194	31.14	Good
4	17,666	39.95	2,846,203	38.67	Very Good
5	7,697	17.41	1,239,854	16.85	Excellent

H17066 -
Limited in any way in any activities because of any impairment or health problem

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,508	26.03	689,343	9.37	Did not answer
1	10,431	23.59	2,343,479	31.84	Yes
2	22,279	50.38	4,326,970	58.79	No

H17067 -
In last year: seen doctor or other health provider 3 or more times for same condition or problem

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	704	1.59	145,470	1.98	Did not answer
1	17,381	39.31	3,115,211	42.33	Yes
2	26,133	59.10	4,099,111	55.70	No

H17068 -
Condition lasted for at least 3 months

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	849	1.92	179,177	2.43	Did not answer
N	26,133	59.10	4,099,111	55.70	Valid skip
1	14,673	33.18	2,609,378	35.45	Yes
2	2,563	5.80	472,126	6.41	No

H17069 -
Need to take medicine prescribed by a doctor

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	670	1.52	146,396	1.99	Did not answer
1	26,281	59.44	4,822,003	65.52	Yes
2	17,267	39.05	2,391,394	32.49	No

H17070 -
Medicine to treat condition that has lasted for at least 3 months

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	959	2.17	197,711	2.69	Did not answer
N	17,267	39.05	2,391,394	32.49	Valid skip
1	24,021	54.32	4,461,595	60.62	Yes
2	1,971	4.46	309,092	4.20	No

H17071F -
Feet portion of height without shoes

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,592	26.22	691,137	9.39	Did not answer
O	808	1.83	175,071	2.38	Out of range error
4	273	0.62	71,779	0.98	4
5	26,371	59.64	5,503,310	74.78	5
6	5,174	11.70	918,495	12.48	6

H17071I -
Inches portion of height without shoes

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,592	26.22	691,137	9.39	Did not answer
O	808	1.83	175,071	2.38	Out of range error
0	2,653	6.00	536,801	7.29	0
1	2,125	4.81	422,277	5.74	1
2	2,935	6.64	642,631	8.73	2
3	2,492	5.64	519,226	7.05	3
4	2,974	6.73	618,118	8.40	4
5	2,263	5.12	494,910	6.72	5
6	2,892	6.54	592,384	8.05	6
7	2,762	6.25	568,715	7.73	7
8	2,613	5.91	519,399	7.06	8
9	2,764	6.25	509,086	6.92	9
10	2,873	6.50	593,584	8.07	10
11	2,469	5.58	476,126	6.47	11
12	3	0.01	327	0.00	12

H17072 -
Weight without shoes in pounds

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,786	26.65	723,016	9.82	Did not answer
O	584	1.32	155,616	2.11	Out of range error
100	48	0.11	13,190	0.18	100
101	10	0.02	2,277	0.03	101
102	22	0.05	9,267	0.13	102
103	29	0.07	8,518	0.12	103
104	20	0.05	4,202	0.06	104
105	89	0.20	16,196	0.22	105
106	30	0.07	11,742	0.16	106
107	47	0.11	11,495	0.16	107
108	60	0.14	18,868	0.26	108
109	24	0.05	7,837	0.11	109
110	227	0.51	42,818	0.58	110
111	17	0.04	6,552	0.09	111
112	91	0.21	19,680	0.27	112
113	50	0.11	11,407	0.15	113
114	51	0.12	15,976	0.22	114
115	279	0.63	59,978	0.81	115
116	63	0.14	16,185	0.22	116
117	65	0.15	12,128	0.16	117
118	107	0.24	29,160	0.40	118
119	61	0.14	9,220	0.13	119
120	418	0.95	90,289	1.23	120
121	53	0.12	9,041	0.12	121
122	79	0.18	13,828	0.19	122
123	94	0.21	16,864	0.23	123
124	71	0.16	19,469	0.26	124
125	406	0.92	81,982	1.11	125
126	104	0.24	25,711	0.35	126
127	101	0.23	22,934	0.31	127
128	207	0.47	44,766	0.61	128
129	63	0.14	22,099	0.30	129
130	687	1.55	129,811	1.76	130
131	50	0.11	12,898	0.18	131
132	137	0.31	27,701	0.38	132
133	89	0.20	20,982	0.29	133
134	92	0.21	29,158	0.40	134
135	593	1.34	130,351	1.77	135
136	112	0.25	30,454	0.41	136
137	128	0.29	25,719	0.35	137
138	246	0.56	53,857	0.73	138
139	73	0.17	18,036	0.25	139
140	844	1.91	174,389	2.37	140
141	58	0.13	11,483	0.16	141

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
142	174	0.39	45,197	0.61	142
143	122	0.28	31,810	0.43	143
144	87	0.20	18,529	0.25	144
145	749	1.69	156,633	2.13	145
146	82	0.19	24,763	0.34	146
147	128	0.29	25,755	0.35	147
148	210	0.47	42,001	0.57	148
149	93	0.21	25,566	0.35	149
150	933	2.11	192,276	2.61	150
151	81	0.18	18,838	0.26	151
152	152	0.34	38,860	0.53	152
153	143	0.32	40,889	0.56	153
154	135	0.31	35,754	0.49	154
155	690	1.56	148,570	2.02	155
156	144	0.33	25,147	0.34	156
157	113	0.26	29,589	0.40	157
158	202	0.46	45,328	0.62	158
159	83	0.19	20,422	0.28	159
160	1,118	2.53	217,008	2.95	160
161	62	0.14	17,068	0.23	161
162	183	0.41	41,470	0.56	162
163	163	0.37	29,349	0.40	163
164	104	0.24	26,041	0.35	164
165	922	2.09	167,506	2.28	165
166	78	0.18	23,023	0.31	166
167	111	0.25	22,384	0.30	167
168	254	0.57	51,866	0.70	168
169	109	0.25	24,702	0.34	169
170	1,037	2.35	185,478	2.52	170
171	58	0.13	11,985	0.16	171
172	225	0.51	49,377	0.67	172
173	152	0.34	39,527	0.54	173
174	137	0.31	31,896	0.43	174
175	976	2.21	186,407	2.53	175
176	147	0.33	37,816	0.51	176
177	103	0.23	22,966	0.31	177
178	262	0.59	58,783	0.80	178
179	103	0.23	27,500	0.37	179
180	1,236	2.80	248,366	3.37	180
181	62	0.14	15,414	0.21	181
182	178	0.40	36,054	0.49	182
183	133	0.30	27,138	0.37	183
184	138	0.31	28,573	0.39	184
185	1,044	2.36	190,664	2.59	185
186	143	0.32	26,383	0.36	186
187	120	0.27	26,881	0.37	187
188	170	0.38	31,294	0.43	188

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
189	147	0.33	30,292	0.41	189
190	1,053	2.38	184,986	2.51	190
191	74	0.17	15,570	0.21	191
192	169	0.38	34,298	0.47	192
193	133	0.30	19,528	0.27	193
194	111	0.25	20,719	0.28	194
195	733	1.66	133,065	1.81	195
196	101	0.23	22,607	0.31	196
197	116	0.26	27,532	0.37	197
198	243	0.55	50,878	0.69	198
199	72	0.16	13,629	0.19	199
200	1,101	2.49	178,566	2.43	200
201	73	0.17	14,946	0.20	201
202	96	0.22	24,030	0.33	202
203	90	0.20	15,686	0.21	203
204	88	0.20	18,714	0.25	204
205	607	1.37	119,782	1.63	205
206	65	0.15	17,243	0.23	206
207	87	0.20	19,146	0.26	207
208	120	0.27	24,725	0.34	208
209	74	0.17	13,771	0.19	209
210	750	1.70	124,454	1.69	210
211	41	0.09	9,798	0.13	211
212	131	0.30	27,373	0.37	212
213	71	0.16	15,395	0.21	213
214	68	0.15	24,457	0.33	214
215	530	1.20	101,659	1.38	215
216	53	0.12	10,342	0.14	216
217	63	0.14	8,792	0.12	217
218	106	0.24	24,098	0.33	218
219	51	0.12	11,894	0.16	219
220	705	1.59	125,860	1.71	220
221	32	0.07	6,465	0.09	221
222	45	0.10	5,589	0.08	222
223	50	0.11	10,773	0.15	223
224	45	0.10	12,864	0.17	224
225	460	1.04	76,858	1.04	225
226	36	0.08	9,103	0.12	226
227	36	0.08	5,261	0.07	227
228	70	0.16	9,849	0.13	228
229	33	0.07	8,577	0.12	229
230	487	1.10	90,959	1.24	230
231	14	0.03	3,487	0.05	231
232	53	0.12	16,189	0.22	232
233	28	0.06	5,612	0.08	233
234	32	0.07	6,303	0.09	234
235	314	0.71	55,167	0.75	235

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
236	32	0.07	6,013	0.08	236
237	18	0.04	3,011	0.04	237
238	47	0.11	10,319	0.14	238
239	18	0.04	1,858	0.03	239
240	428	0.97	87,063	1.18	240
241	10	0.02	3,048	0.04	241
242	36	0.08	5,684	0.08	242
243	25	0.06	4,826	0.07	243
244	14	0.03	2,752	0.04	244
245	189	0.43	32,857	0.45	245
246	17	0.04	6,950	0.09	246
247	23	0.05	4,019	0.05	247
248	38	0.09	8,023	0.11	248
249	19	0.04	2,166	0.03	249
250	353	0.80	71,983	0.98	250
251	12	0.03	2,269	0.03	251
252	24	0.05	3,065	0.04	252
253	13	0.03	2,656	0.04	253
254	16	0.04	2,358	0.03	254
255	95	0.21	24,336	0.33	255
256	19	0.04	4,773	0.06	256
257	13	0.03	6,127	0.08	257
258	19	0.04	3,133	0.04	258
259	6	0.01	2,713	0.04	259
260	178	0.40	41,526	0.56	260
261	10	0.02	955	0.01	261
262	9	0.02	1,421	0.02	262
263	9	0.02	2,845	0.04	263
264	14	0.03	2,631	0.04	264
265	98	0.22	20,624	0.28	265
266	8	0.02	5,563	0.08	266
267	7	0.02	544	0.01	267
268	12	0.03	2,017	0.03	268
269	11	0.02	1,979	0.03	269
270	106	0.24	19,556	0.27	270
271	6	0.01	3,104	0.04	271
272	8	0.02	1,542	0.02	272
273	5	0.01	1,152	0.02	273
274	6	0.01	1,212	0.02	274
275	57	0.13	9,351	0.13	275
276	8	0.02	2,476	0.03	276
277	2	0.00	708	0.01	277
278	2	0.00	56	0.00	278
279	5	0.01	518	0.01	279
280	62	0.14	11,284	0.15	280
281	2	0.00	692	0.01	281
282	5	0.01	791	0.01	282

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
283	6	0.01	1,735	0.02	283
284	1	0.00	2,165	0.03	284
285	34	0.08	4,876	0.07	285
287	3	0.01	181	0.00	287
288	2	0.00	428	0.01	288
289	2	0.00	30	0.00	289
290	41	0.09	11,679	0.16	290
292	2	0.00	599	0.01	292
293	2	0.00	100	0.00	293
294	3	0.01	222	0.00	294
295	19	0.04	4,770	0.06	295
296	5	0.01	3,586	0.05	296
297	7	0.02	1,066	0.01	297
298	2	0.00	30	0.00	298
299	4	0.01	887	0.01	299

SREDA -
Highest grade completed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	813	1.84	159,329	2.16	Did not answer
1	125	0.28	35,240	0.48	8th grade or less
2	343	0.78	112,050	1.52	Some high school, but did not graduate
3	5,399	12.21	1,332,068	18.10	High school graduate or GED
4	16,800	37.99	2,843,950	38.64	Some college or 2-year degree
5	8,911	20.15	1,296,681	17.62	4-year college graduate
6	11,827	26.75	1,580,472	21.47	More than 4-year college degree

H17073 -
Are you Spanish, Hispanic, or Latino

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,486	3.36	301,204	4.09	Did not answer
1	29,648	67.05	5,994,328	81.45	No, Not Spanish, Hispanic, or Latino
2	10,843	24.52	709,308	9.64	Yes, Mexican, Mexican American, Chicano
3	1,012	2.29	130,531	1.77	Yes, Puerto Rican
4	86	0.19	16,666	0.23	Yes, Cuban
5	1,143	2.58	207,755	2.82	Yes, Other Spanish, Hispanic, or Latino

H17073A -
No, not Spanish, Hispanic, or Latino

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	28,561	64.59	5,932,138	80.60	Marked
2	4,911	11.11	919,398	12.49	Not marked

H17073B -
Yes, Mexican, Mexican American, Chicano

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	1,454	3.29	279,806	3.80	Marked
2	32,018	72.41	6,571,730	89.29	Not marked

H17073C -
Yes, Puerto Rican

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	1,081	2.44	141,604	1.92	Marked
2	32,391	73.25	6,709,932	91.17	Not marked

H17073D -
Yes, Cuban

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	122	0.28	21,763	0.30	Marked
2	33,350	75.42	6,829,773	92.80	Not marked

H17073E -
Yes, other Spanish, Hispanic, or Latino

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Did not answer
1	1,253	2.83	227,064	3.09	Marked
2	32,219	72.86	6,624,472	90.01	Not marked

SRRACEA -
Race: White

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	33,208	75.10	5,740,080	77.99	Marked
2	11,010	24.90	1,619,712	22.01	Not marked

SRRACEB -
Race: Black or African American

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	5,372	12.15	839,482	11.41	Marked
2	38,846	87.85	6,520,310	88.59	Not marked

SRRACEC -
Race: American Indian or Alaska native

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	1,125	2.54	191,381	2.60	Marked
2	43,093	97.46	7,168,411	97.40	Not marked

SRRACED -
Race: Asian

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	3,394	7.68	482,117	6.55	Marked
2	40,824	92.32	6,877,675	93.45	Not marked

SRRACEE -
Race: Native Hawaiian/other Pacific Islander

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	618	1.40	76,884	1.04	Marked
2	43,600	98.60	7,282,908	98.96	Not marked

SRRACEF -
Race: other

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	671	1.52	38,660	0.53	Marked
2	10,075	22.78	469,597	6.38	Not marked

SRAGE -
What is your age now?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	786	1.78	156,004	2.12	Did not answer
1	3,325	7.52	831,766	11.30	18 to 24
2	8,107	18.33	1,158,557	15.74	25 to 34
3	8,254	18.67	858,255	11.66	35 to 44
4	8,595	19.44	723,649	9.83	45 to 54
5	12,641	28.59	1,382,255	18.78	55 to 64
6	1,558	3.52	1,285,857	17.47	65 to 74
7	952	2.15	963,451	13.09	75 or older

H17074 -
Currently covered by Medicare

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,246	25.43	615,088	8.36	Did not answer
D	2,970	6.72	495,266	6.73	Don't know
1	3,569	8.07	2,464,850	33.49	Yes
2	26,433	59.78	3,784,588	51.42	No

H17075 -
Currently covered by Medicare part A

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,315	25.59	679,062	9.23	Missing/Unknown
C	2,000	4.52	392,359	5.33	Should be skipped
N	27,403	61.97	3,887,495	52.82	Valid skip
1	3,058	6.92	2,269,896	30.84	Yes, covered Medicare Part A
2	442	1.00	130,980	1.78	No, not covered Medicare Part A

H17076 -
Currently covered by Medicare part B

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,330	25.62	678,956	9.23	Missing/Unknown
C	1,774	4.01	343,493	4.67	Should be skipped
N	27,629	62.48	3,936,361	53.48	Valid skip
1	2,926	6.62	2,197,160	29.85	Yes, covered Medicare Part B
2	559	1.26	203,821	2.77	No, not covered Medicare Part B

H17077 -
Enrolled in a Medicare Advantage plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,305	25.57	662,848	9.01	Did not answer
C	1,661	3.76	323,079	4.39	Should be skipped
D	677	1.53	348,427	4.73	Don't know
N	27,742	62.74	3,956,775	53.76	Valid skip
1	140	0.32	85,034	1.16	Yes
2	2,693	6.09	1,983,628	26.95	No

H17078 -
Currently covered Medicare supplemental

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,352	25.67	691,266	9.39	Missing/Unknown
C	1,647	3.72	320,936	4.36	Should be skipped
N	27,756	62.77	3,958,919	53.79	Valid skip
1	505	1.14	347,139	4.72	Yes, covered Medicare supplemental
2	2,958	6.69	2,041,533	27.74	No, not covered Medicare supplemental

H17079 -
Enrolled in Medicare Part D

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,280	25.51	639,140	8.68	Did not answer
C	1,748	3.95	351,929	4.78	Should be skipped
D	516	1.17	240,233	3.26	Don't know
N	27,655	62.54	3,927,925	53.37	Valid skip
1	348	0.79	255,968	3.48	Yes
2	2,671	6.04	1,944,596	26.42	No

S17009 -
Had the same personal doctor or nurse before joining this health plan

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,875	24.59	551,170	7.49	Did not answer
C	82	0.19	17,126	0.23	Should be skipped
N	8,999	20.35	1,314,849	17.87	Valid skip
1	4,721	10.68	1,769,394	24.04	Yes
2	19,541	44.19	3,707,253	50.37	No

S17010 -
Since joined health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,236	25.41	603,242	8.20	Did not answer
C	662	1.50	304,329	4.14	Should be skipped
N	4,059	9.18	1,465,065	19.91	Valid skip
1	4,023	9.10	596,413	8.10	A big problem
2	6,921	15.65	1,113,387	15.13	A small problem
3	17,317	39.16	3,277,355	44.53	Not a problem

S17011 -
Agree/disagree: Able to see provider when needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	815	1.84	153,888	2.09	Did not answer
1	2,385	5.39	387,138	5.26	Strongly disagree
2	2,895	6.55	313,601	4.26	Disagree
3	5,218	11.80	706,595	9.60	Neither agree nor disagree
4	19,250	43.53	3,001,618	40.78	Agree
5	13,655	30.88	2,796,953	38.00	Strongly agree

S17014 -
How satisfied with health care during last visit

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	791	1.79	148,435	2.02	Did not answer
1	1,429	3.23	237,066	3.22	Completely dissatisfied
2	2,190	4.95	286,975	3.90	Somewhat dissatisfied
3	3,695	8.36	484,251	6.58	Neither satisfied nor dissatisfied
4	13,074	29.57	1,758,345	23.89	Somewhat satisfied
5	23,039	52.10	4,444,720	60.39	Completely satisfied

S17B01 -
Self rating of overall mental/emotional health

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	244	0.55	44,227	0.60	Did not answer
1	17,297	39.12	2,912,009	39.57	Excellent
2	14,418	32.61	2,335,344	31.73	Very good
3	8,588	19.42	1,410,491	19.16	Good
4	2,989	6.76	529,089	7.19	Fair
5	682	1.54	128,633	1.75	Poor

S17B02 -
Last year: needed treatment/counseling for personal/family problem

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,782	24.38	517,196	7.03	Did not answer
1	5,136	11.62	1,113,824	15.13	Yes
2	28,300	64.00	5,728,773	77.84	No

S17B03 -
Last year: problem getting needed treatment/counseling

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,860	24.56	537,493	7.30	Did not answer
N	28,300	64.00	5,728,773	77.84	Valid skip
1	682	1.54	128,800	1.75	A big problem
2	957	2.16	179,559	2.44	A small problem
3	3,419	7.73	785,168	10.67	Not a problem

S17B04 -
Last year: rating of treatment/counseling received

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,484	25.97	686,638	9.33	Did not answer
C	60	0.14	19,106	0.26	Should be skipped
N	28,240	63.87	5,709,667	77.58	No treatmnt/counselng in lst 12 mnths
0	123	0.28	20,493	0.28	0
1	55	0.12	10,923	0.15	1
2	94	0.21	12,262	0.17	2
3	122	0.28	21,795	0.30	3
4	123	0.28	28,244	0.38	4
5	331	0.75	63,391	0.86	5
6	246	0.56	53,429	0.73	6
7	497	1.12	105,050	1.43	7
8	788	1.78	154,788	2.10	8
9	847	1.92	196,302	2.67	9
10	1,208	2.73	277,704	3.77	10

S17BI01 -
In last 6 mos, did you need care right away in an urgent care center, ER, or doctor's office?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,010	79.18	4,901,396	66.60	Did not answer
1	2,724	6.16	786,487	10.69	Yes
2	6,484	14.66	1,671,909	22.72	No

S17BI02A -
In last 6 mos, when you needed care right away, did you go to an urgent care center?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Did not answer
C	6,484	14.66	1,671,909	22.72	Should be skipped
1	1,031	2.33	298,291	4.05	Marked
2	1,695	3.83	488,690	6.64	Not marked

S17BI02B -
In last 6 mos, when you needed care right away, did you go to a hospital ER?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Did not answer
C	6,484	14.66	1,671,909	22.72	Should be skipped
1	1,316	2.98	368,819	5.01	Marked
2	1,410	3.19	418,161	5.68	Not marked

S17BI02C -
In last 6 mos, when you needed care right away, did you go to a doctor's office?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Did not answer
C	6,484	14.66	1,671,909	22.72	Should be skipped
1	797	1.80	241,383	3.28	Marked
2	1,929	4.36	545,597	7.41	Not marked

S17BI02D -
In last 6 mos, when you needed care right away, did you go someplace else?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Did not answer
C	6,484	14.66	1,671,909	22.72	Should be skipped
1	101	0.23	28,108	0.38	Marked
2	2,625	5.94	758,872	10.31	Not marked

S17BI02E -
In last 6 mos, I didn't need care right away for an illness, injury, or condition

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Did not answer
1	76	0.17	18,420	0.25	Marked
2	9,134	20.66	2,440,470	33.16	Not marked

S17BI03 -
Urgent care center: Location is more convenient than my normal place of care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,073	79.32	4,918,725	66.83	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	348	0.79	94,540	1.28	Strongly agree
2	314	0.71	93,231	1.27	Agree
3	227	0.51	73,683	1.00	Disagree
4	85	0.19	20,635	0.28	Strongly disagree

S17BI04 -
Urgent care center: Urgent care was low cost or no cost to me

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,072	79.32	4,920,501	66.86	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	496	1.12	123,696	1.68	Strongly agree
2	328	0.74	105,274	1.43	Agree
3	104	0.24	36,477	0.50	Disagree
4	47	0.11	14,866	0.20	Strongly disagree

S17BI05 -
Urgent care center: Urgent care was faster than making an appt with my primary care provider

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,073	79.32	4,919,906	66.85	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	563	1.27	145,657	1.98	Strongly agree
2	307	0.69	99,531	1.35	Agree
3	68	0.15	23,638	0.32	Disagree
4	36	0.08	12,083	0.16	Strongly disagree

S17BI06 -
Urgent care center: I could just walk in for care without an appt

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,075	79.32	4,920,911	66.86	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	529	1.20	160,876	2.19	Strongly agree
2	298	0.67	95,001	1.29	Agree
3	91	0.21	11,857	0.16	Disagree
4	54	0.12	12,170	0.17	Strongly disagree

S17BI07 -
Urgent care center: I trust the urgent care center provider(s)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,080	79.33	4,925,268	66.92	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	303	0.69	91,598	1.24	Strongly agree
2	541	1.22	152,836	2.08	Agree
3	90	0.20	18,638	0.25	Disagree
4	33	0.07	12,474	0.17	Strongly disagree

S17BI08 -
Urgent care center: The urgent care center would process my TRICARE claim without problems

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,095	79.37	4,923,650	66.90	Did not answer
C	3	0.01	2,367	0.03	Should be skipped
N	8,168	18.47	2,156,611	29.30	Valid skip
1	443	1.00	131,865	1.79	Strongly agree
2	391	0.88	111,902	1.52	Agree
3	65	0.15	16,229	0.22	Disagree
4	53	0.12	17,168	0.23	Strongly disagree

S17BI09 -
Urgent care center: Would have used appt with regular provider if had been available

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,082	79.34	4,923,126	66.89	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	510	1.15	138,616	1.88	Strongly agree
2	265	0.60	79,597	1.08	Agree
3	125	0.28	43,254	0.59	Disagree
4	65	0.15	16,221	0.22	Strongly disagree

S17BI10 -
Urgent care center: I wanted to avoid the wait at a hospital ER

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,095	79.37	4,928,868	66.97	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	389	0.88	123,474	1.68	Strongly agree
2	248	0.56	73,006	0.99	Agree
3	187	0.42	41,124	0.56	Disagree
4	128	0.29	34,342	0.47	Strongly disagree

S17BI11 -
Urgent care center: The location is more convenient than the hospital ER

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,097	79.37	4,925,931	66.93	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	369	0.83	114,507	1.56	Strongly agree
2	277	0.63	78,744	1.07	Agree
3	218	0.49	59,233	0.80	Disagree
4	86	0.19	22,399	0.30	Strongly disagree

S17BI12 -
Urgent care center: My condition was not a medical emergency requiring a hospital ER

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,090	79.36	4,923,116	66.89	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	489	1.11	153,820	2.09	Strongly agree
2	277	0.63	73,346	1.00	Agree
3	124	0.28	30,316	0.41	Disagree
4	67	0.15	20,217	0.27	Strongly disagree

S17BI13 -
Urgent care center: Normal place of care was not open

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,102	79.38	4,932,899	67.02	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	333	0.75	91,014	1.24	Strongly agree
2	237	0.54	71,688	0.97	Agree
3	242	0.55	64,559	0.88	Disagree
4	133	0.30	40,654	0.55	Strongly disagree

S17BI14 -
Urgent care center: I thought it would take less time than at my usual place of care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,096	79.37	4,926,220	66.93	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	300	0.68	85,105	1.16	Strongly agree
2	275	0.62	86,022	1.17	Agree
3	248	0.56	64,902	0.88	Disagree
4	128	0.29	38,566	0.52	Strongly disagree

S17BI15 -
Urgent care center: did you or someone else call a nurse advice line before going to urgent care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,074	79.32	4,917,424	66.81	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
D	67	0.15	29,069	0.39	Don't know
N	8,167	18.47	2,156,575	29.30	Valid skip
1	338	0.76	52,560	0.71	Yes, I called a nurse line and spoke with a nurse
2	41	0.09	10,181	0.14	Yes, I called a nurse line, but did not speak with a nurse
3	451	1.02	148,357	2.02	No, I did not call my health plan's nurse advice line
4	76	0.17	43,223	0.59	No, my health plan does not have a nurse advice line

S17BI16 -
Did the nurse advise you to seek urgent care?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,075	79.32	4,918,320	66.83	Did not answer
C	82	0.19	17,009	0.23	Should be skipped
D	1	0.00	92	0.00	Don't know
N	8,724	19.73	2,372,799	32.24	Valid skip
1	320	0.72	46,568	0.63	Yes
2	16	0.04	5,005	0.07	No

S17BI17 -
Urgent care center: did the health care providers advise you to seek care in a hospital ER?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,074	79.32	4,917,806	66.82	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
D	35	0.08	7,575	0.10	Don't know
N	8,167	18.47	2,156,575	29.30	Valid skip
1	125	0.28	30,731	0.42	Yes
2	813	1.84	244,703	3.32	No

S17BI18 -
Did you seek care at a hospital ER?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,068	79.31	4,915,939	66.79	Did not answer
C	138	0.31	29,148	0.40	Should be skipped
D	2	0.00	608	0.01	Don't know
N	8,881	20.08	2,382,108	32.37	Valid skip
1	96	0.22	23,450	0.32	Yes
2	33	0.07	8,539	0.12	No

S17BI19 -
On most recent visit to urgent care center, what was the main reason you went?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,061	79.29	4,913,500	66.76	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Valid skip
1	222	0.50	65,476	0.89	An accident or injury
2	473	1.07	121,702	1.65	A new health problem
3	147	0.33	49,080	0.67	An ongoing health condition or concern
4	26	0.06	8,025	0.11	Routine care, such as a flu shot or health screening
5	118	0.27	43,032	0.58	Some other reason

S17BI20 -
What number would you use to rate your care during this urgent care center visit?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,080	79.33	4,919,578	66.84	Did not answer
C	4	0.01	2,403	0.03	Should be skipped
N	8,167	18.47	2,156,575	29.30	Didn't have urgent care
0	6	0.01	5,772	0.08	0
1	5	0.01	504	0.01	1
2	11	0.02	1,897	0.03	2
3	13	0.03	1,806	0.02	3
4	21	0.05	4,811	0.07	4
5	67	0.15	19,519	0.27	5
6	70	0.16	16,551	0.22	6
7	117	0.26	32,850	0.45	7
8	226	0.51	64,613	0.88	8
9	195	0.44	63,541	0.86	9
10	236	0.53	69,373	0.94	10

S17BF1 -
Have you heard of e-cigarettes before today

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,817	71.95	5,454,915	74.12	Did not answer
D	58	0.13	12,884	0.18	Don't know
1	9,404	21.27	1,494,676	20.31	Yes
2	2,939	6.65	397,316	5.40	No

S17BF2 -
Have you ever used an e-cigarette

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,802	71.92	5,445,036	73.98	Did not answer
C	147	0.33	58,535	0.80	Should be skipped
D	15	0.03	1,176	0.02	Don't know
N	2,850	6.45	351,666	4.78	Valid skip
1	1,420	3.21	194,861	2.65	Yes
2	7,984	18.06	1,308,518	17.78	No

S17BF3 -
How many times in your life have you used an e-cigarette

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,803	71.92	5,445,151	73.99	Did not answer
C	64	0.14	22,209	0.30	Should be skipped
D	49	0.11	7,074	0.10	Don't know
N	10,932	24.72	1,697,685	23.07	Valid skip
1	590	1.33	85,687	1.16	1-10
2	185	0.42	26,229	0.36	11-20
3	166	0.38	18,832	0.26	21-50
4	429	0.97	56,925	0.77	Over 50 times

S17BF4 -
How often do you use e-cigarettes

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	20,307	45.92	3,051,452	41.46	Did not answer
C	171	0.39	82,168	1.12	Should be skipped
D	42	0.09	6,340	0.09	Don't know
N	10,825	24.48	1,637,726	22.25	Valid skip
1	318	0.72	52,721	0.72	Every day
2	452	1.02	75,549	1.03	Some days
3	12,103	27.37	2,453,835	33.34	Not at all

S17BF5 -
Did you use flavored e-cigarettes in the past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,795	71.91	5,441,578	73.94	Did not answer
C	261	0.59	90,844	1.23	Should be skipped
D	8	0.02	1,851	0.03	Don't know
N	11,809	26.71	1,777,307	24.15	I didn't use any electronic cigarettes in the past 30 days/valid skip
1	282	0.64	39,399	0.54	Yes
2	63	0.14	8,813	0.12	No

S17BF6 -
Did you completely switch to e-cigarettes in the past 12 months

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,795	71.91	5,441,677	73.94	Did not answer
C	253	0.57	81,616	1.11	Should be skipped
N	11,790	26.66	1,780,389	24.19	Valid skip
1	169	0.38	26,278	0.36	Yes
2	211	0.48	29,833	0.41	No

S17BC01A -
Past 12 months: did you try making appt at MTF? Yes, by calling

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	5,978	13.52	430,323	5.85	Marked
2	6,593	14.91	1,512,086	20.55	Not marked

S17BC01B -
Past 12 months: did you try making appt at MTF? Yes, online or secure messaging

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	1,453	3.29	88,525	1.20	Marked
2	11,118	25.14	1,853,884	25.19	Not marked

S17BC01C -
Past 12 months: did you try making appt at MTF? Yes, in person

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	945	2.14	107,093	1.46	Marked
2	11,626	26.29	1,835,316	24.94	Not marked

S17BC01D -
Past 12 months: did you try making appt at MTF? No

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	5,216	11.80	1,367,429	18.58	Marked
2	7,355	16.63	574,980	7.81	Not marked

S17BC02A -
Why make appt at MTF? New illness, condition, or injury

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	37	0.08	13,860	0.19	Should be skipped
N	5,179	11.71	1,353,569	18.39	Valid skip
1	4,101	9.27	279,013	3.79	Marked
2	3,254	7.36	295,967	4.02	Not marked

S17BC02B -
Why make appt at MTF? I was referred for specialist care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	36	0.08	12,902	0.18	Should be skipped
N	5,180	11.71	1,354,527	18.40	Valid skip
1	2,135	4.83	136,552	1.86	Marked
2	5,220	11.81	438,428	5.96	Not marked

S17BC02C -
Why make appt at MTF? Routine wellness

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	37	0.08	16,607	0.23	Should be skipped
N	5,179	11.71	1,350,822	18.35	Valid skip
1	3,315	7.50	257,439	3.50	Marked
2	4,040	9.14	317,541	4.31	Not marked

S17BC02D -
Why make appt at MTF? Follow-up on illness, condition, or injury

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	38	0.09	14,253	0.19	Should be skipped
N	5,178	11.71	1,353,176	18.39	Valid skip
1	2,984	6.75	214,941	2.92	Marked
2	4,371	9.89	360,039	4.89	Not marked

S17BC03A -
True when you tried to make appt at MTF: no appts available

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	32	0.07	7,854	0.11	Should be skipped
N	5,184	11.72	1,359,575	18.47	Valid skip
1	433	0.98	35,453	0.48	Marked
2	6,922	15.65	539,527	7.33	Not marked

S17BC03B -
True when you tried to make appt at MTF: appt too far in future

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	32	0.07	8,345	0.11	Should be skipped
N	5,184	11.72	1,359,084	18.47	Valid skip
1	338	0.76	26,719	0.36	Marked
2	7,017	15.87	548,261	7.45	Not marked

S17BC03C -
True when you tried to make appt at MTF: no convenient times

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	20	0.05	3,796	0.05	Should be skipped
N	5,196	11.75	1,363,633	18.53	Valid skip
1	187	0.42	17,683	0.24	Marked
2	7,168	16.21	557,297	7.57	Not marked

S17BC03D -
True when you tried to make appt at MTF: time not convenient

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	7	0.02	677	0.01	Should be skipped
N	5,209	11.78	1,366,752	18.57	Valid skip
1	1,792	4.05	123,733	1.68	Marked
2	5,563	12.58	451,247	6.13	Not marked

S17BC03E -
True when you tried to make appt at MTF: always able to make appt

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	28	0.06	10,432	0.14	Should be skipped
N	5,188	11.73	1,356,997	18.44	Valid skip
1	4,607	10.42	351,935	4.78	Marked
2	2,748	6.21	223,045	3.03	Not marked

S17BC04A -
Reasons did not try to make MTF appointment: didn't need healthcare

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	29	0.07	7,405	0.10	Should be skipped
N	7,326	16.57	567,575	7.71	Valid skip
1	908	2.05	128,294	1.74	Marked
2	4,308	9.74	1,239,135	16.84	Not marked

S17BC04B -
Reasons did not try to make MTF appointment: would not get when needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	55	0.12	7,703	0.10	Should be skipped
N	7,300	16.51	567,277	7.71	Valid skip
1	419	0.95	91,469	1.24	Marked
2	4,797	10.85	1,275,959	17.34	Not marked

S17BC04C -
Reasons did not try to make MTF appointment: would not get convenient time

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	36	0.08	5,930	0.08	Should be skipped
N	7,319	16.55	569,051	7.73	Valid skip
1	232	0.52	45,637	0.62	Marked
2	4,984	11.27	1,321,792	17.96	Not marked

S17BC04D -
Reasons did not try to make MTF appointment: did not have needed referral for specialist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	27	0.06	7,366	0.10	Should be skipped
N	7,328	16.57	567,615	7.71	Valid skip
1	317	0.72	82,750	1.12	Marked
2	4,899	11.08	1,284,679	17.46	Not marked

S17BC04E -
Reasons did not try to make MTF appointment: inconvenient MTF location

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	25	0.06	6,899	0.09	Should be skipped
N	7,330	16.58	568,081	7.72	Valid skip
1	1,931	4.37	554,402	7.53	Marked
2	3,285	7.43	813,027	11.05	Not marked

S17BC04F -
Reasons did not try to make MTF appointment: only use civilian providers

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	4	0.01	1,621	0.02	Should be skipped
N	7,351	16.62	573,359	7.79	Valid skip
1	1,472	3.33	461,039	6.26	Marked
2	3,744	8.47	906,390	12.32	Not marked

S17BC04G -
Reasons did not try to make MTF appointment: prefer civilian providers

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	17	0.04	5,119	0.07	Should be skipped
N	7,338	16.60	569,861	7.74	Valid skip
1	1,230	2.78	348,408	4.73	Marked
2	3,986	9.01	1,019,021	13.85	Not marked

S17BC05A -
Past 12 months: did you try making appt with civilian provider? Yes, by calling

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	6,363	14.39	1,297,752	17.63	Marked
2	6,208	14.04	644,657	8.76	Not marked

S17BC05B -
Past 12 months: did you try making appt with civilian provider? Yes, online

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	467	1.06	98,808	1.34	Marked
2	12,104	27.37	1,843,601	25.05	Not marked

S17BC05C -
Past 12 months: did you try making appt with civilian provider? Yes, in person

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	855	1.93	179,715	2.44	Marked
2	11,716	26.50	1,762,694	23.95	Not marked

S17BC05D -
Past 12 months: did you try making appt with civilian provider? No

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
1	5,557	12.57	504,666	6.86	Marked
2	7,014	15.86	1,437,743	19.54	Not marked

S17BC06A -
Why make appt with civilian provider? New illness, condition, or injury

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	35	0.08	5,708	0.08	Should be skipped
N	5,522	12.49	498,958	6.78	Valid skip
1	2,486	5.62	538,851	7.32	Marked
2	4,528	10.24	898,892	12.21	Not marked

S17BC06B -
Why make appt with civilian provider? I was referred for specialist care

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	54	0.12	13,079	0.18	Should be skipped
N	5,503	12.45	491,587	6.68	Valid skip
1	3,160	7.15	494,876	6.72	Marked
2	3,854	8.72	942,867	12.81	Not marked

S17BC06C -
Why make appt with civilian provider? For a routine wellness visit

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	22	0.05	7,211	0.10	Should be skipped
N	5,535	12.52	497,455	6.76	Valid skip
1	2,914	6.59	770,280	10.47	Marked
2	4,100	9.27	667,463	9.07	Not marked

S17BC06D -
Why make appt with civilian provider? Follow-up on illness, condition, or injury

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	36	0.08	9,114	0.12	Should be skipped
N	5,521	12.49	495,552	6.73	Valid skip
1	2,831	6.40	670,336	9.11	Marked
2	4,183	9.46	767,407	10.43	Not marked

S17BC07A -
True when you tried to make appt with civilian provider: no appts available

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	19	0.04	3,604	0.05	Should be skipped
N	5,538	12.52	501,062	6.81	Valid skip
1	93	0.21	15,075	0.20	Marked
2	6,921	15.65	1,422,668	19.33	Not marked

S17BC07B -
True when you tried to make appt with civilian provider: appt too far in future

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	14	0.03	4,164	0.06	Should be skipped
N	5,543	12.54	500,502	6.80	Valid skip
1	98	0.22	20,354	0.28	Marked
2	6,916	15.64	1,417,389	19.26	Not marked

S17BC07C -
True when you tried to make appt with civilian provider: no convenient times available

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	12	0.03	1,979	0.03	Should be skipped
N	5,545	12.54	502,687	6.83	Valid skip
1	63	0.14	13,814	0.19	Marked
2	6,951	15.72	1,423,929	19.35	Not marked

S17BC07D -
True when you tried to make appt with civilian provider: time not convenient

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	15	0.03	5,353	0.07	Should be skipped
N	5,542	12.53	499,313	6.78	Valid skip
1	875	1.98	114,170	1.55	Marked
2	6,139	13.88	1,323,573	17.98	Not marked

S17BC07E -
True when you tried to make appt with civilian provider: always able to make appt

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	65	0.15	13,934	0.19	Should be skipped
N	5,492	12.42	490,732	6.67	Valid skip
1	5,665	12.81	1,224,956	16.64	Marked
2	1,349	3.05	212,787	2.89	Not marked

S17BC08A -
Reasons did not try to make appointment with civilian provider: didn't need healthcare

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	19	0.04	6,295	0.09	Should be skipped
N	6,995	15.82	1,431,448	19.45	Valid skip
1	1,361	3.08	162,572	2.21	Marked
2	4,196	9.49	342,094	4.65	Not marked

S17BC08B -
Reasons did not try to make appointment with civilian provider: get all health care from MTF

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	43	0.10	5,866	0.08	Should be skipped
N	6,971	15.77	1,431,877	19.46	Valid skip
1	3,318	7.50	246,220	3.35	Marked
2	2,239	5.06	258,446	3.51	Not marked

S17BC08C -
Reasons did not try to make appointment with civilian provider: would not have gotten when needed

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	19	0.04	6,507	0.09	Should be skipped
N	6,995	15.82	1,431,236	19.45	Valid skip
1	111	0.25	12,649	0.17	Marked
2	5,446	12.32	492,017	6.69	Not marked

S17BC08D -
Reasons did not try to make appointment with civilian provider: would not have gotten convenient time

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	13	0.03	3,924	0.05	Should be skipped
N	7,001	15.83	1,433,819	19.48	Valid skip
1	73	0.17	7,730	0.11	Marked
2	5,484	12.40	496,936	6.75	Not marked

S17BC08E -
Reasons did not try to make appointment with civilian provider: did not have needed referral for specialist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	30	0.07	5,879	0.08	Should be skipped
N	6,984	15.79	1,431,864	19.46	Valid skip
1	934	2.11	70,099	0.95	Marked
2	4,623	10.46	434,567	5.90	Not marked

S17BC08F -
Reasons did not try to make appointment with civilian provider: inconvenient location

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Did not answer
C	11	0.02	5,015	0.07	Should be skipped
N	7,003	15.84	1,432,728	19.47	Valid skip
1	201	0.45	23,645	0.32	Marked
2	5,356	12.11	481,021	6.54	Not marked

S17BC09 -
Were you asked to call back at a future date when appts might be available [MTF]

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,861	72.05	5,454,973	74.12	Did not answer
C	517	1.17	50,319	0.68	Should be skipped
N	11,098	25.10	1,792,778	24.36	Valid skip
1	424	0.96	31,910	0.43	Yes
2	318	0.72	29,812	0.41	No

S17BC10 -
Were you asked to call back at a future date when appts might be available [Civilian]

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,893	72.13	5,475,295	74.39	Did not answer
C	184	0.42	41,589	0.57	Should be skipped
N	11,913	26.94	1,802,203	24.49	Valid skip
1	95	0.21	15,964	0.22	Yes
2	133	0.30	24,741	0.34	No

S17BG01 -
How many days was physical health not good in past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,807	74.19	4,982,737	67.70	.
O	47	0.11	23,065	0.31	Out of range
0	5,527	12.50	1,213,014	16.48	None
1	602	1.36	103,401	1.40	1
2	913	2.06	162,239	2.20	2
3	584	1.32	100,363	1.36	3
4	316	0.71	56,545	0.77	4
5	806	1.82	152,305	2.07	5
6	100	0.23	18,835	0.26	6
7	301	0.68	53,416	0.73	7
8	87	0.20	16,392	0.22	8
9	19	0.04	2,277	0.03	9
10	501	1.13	103,845	1.41	10
11	10	0.02	1,959	0.03	11
12	52	0.12	10,225	0.14	12
13	6	0.01	724	0.01	13
14	136	0.31	37,228	0.51	14
15	315	0.71	56,459	0.77	15
16	14	0.03	2,536	0.03	16
17	8	0.02	1,774	0.02	17
18	14	0.03	5,916	0.08	18
19	3	0.01	991	0.01	19
20	214	0.48	43,556	0.59	20
21	18	0.04	5,507	0.07	21
22	8	0.02	2,159	0.03	22
23	9	0.02	1,457	0.02	23
24	11	0.02	2,286	0.03	24
25	75	0.17	18,752	0.25	25
26	5	0.01	917	0.01	26
27	13	0.03	1,757	0.02	27
28	32	0.07	16,537	0.22	28
29	16	0.04	1,997	0.03	29
30	649	1.47	158,622	2.16	30

S17BG02 -
How many days was mental health not good in past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,829	74.24	4,980,014	67.67	.
O	19	0.04	8,663	0.12	Out of range
0	7,615	17.22	1,641,669	22.31	None
1	429	0.97	81,754	1.11	1
2	550	1.24	104,003	1.41	2
3	325	0.73	49,501	0.67	3
4	145	0.33	31,859	0.43	4
5	494	1.12	86,034	1.17	5
6	57	0.13	13,160	0.18	6
7	125	0.28	27,737	0.38	7
8	58	0.13	13,533	0.18	8
9	18	0.04	3,616	0.05	9
10	402	0.91	73,514	1.00	10
11	6	0.01	1,817	0.02	11
12	35	0.08	7,808	0.11	12
13	4	0.01	549	0.01	13
14	30	0.07	8,304	0.11	14
15	270	0.61	56,511	0.77	15
16	13	0.03	5,304	0.07	16
17	5	0.01	678	0.01	17
18	9	0.02	1,259	0.02	18
19	3	0.01	627	0.01	19
20	209	0.47	39,264	0.53	20
21	12	0.03	1,044	0.01	21
22	5	0.01	502	0.01	22
23	5	0.01	1,948	0.03	23
24	4	0.01	384	0.01	24
25	91	0.21	16,912	0.23	25
26	5	0.01	1,301	0.02	26
27	3	0.01	534	0.01	27
28	19	0.04	3,954	0.05	28
29	8	0.02	1,383	0.02	29
30	416	0.94	94,654	1.29	30

S17BG03 -
How many days did poor health stop usual activities in past 30 days

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,814	74.21	4,978,967	67.65	.
O	19	0.04	10,839	0.15	Out of range
0	7,717	17.45	1,639,278	22.27	None
1	486	1.10	90,843	1.23	1
2	525	1.19	78,738	1.07	2
3	339	0.77	73,055	0.99	3
4	147	0.33	28,411	0.39	4
5	466	1.05	80,886	1.10	5
6	68	0.15	14,663	0.20	6
7	155	0.35	30,474	0.41	7
8	58	0.13	10,814	0.15	8
9	16	0.04	4,987	0.07	9
10	322	0.73	64,096	0.87	10
11	10	0.02	1,049	0.01	11
12	27	0.06	7,563	0.10	12
13	4	0.01	2,468	0.03	13
14	60	0.14	12,934	0.18	14
15	252	0.57	53,650	0.73	15
16	6	0.01	1,095	0.01	16
17	9	0.02	1,480	0.02	17
18	14	0.03	3,812	0.05	18
19	2	0.00	117	0.00	19
20	173	0.39	36,210	0.49	20
21	12	0.03	3,160	0.04	21
22	6	0.01	2,284	0.03	22
23	1	0.00	12	0.00	23
24	11	0.02	731	0.01	24
25	67	0.15	9,713	0.13	25
26	5	0.01	688	0.01	26
27	6	0.01	330	0.00	27
28	18	0.04	6,955	0.09	28
29	7	0.02	1,522	0.02	29
30	396	0.90	107,965	1.47	30

S17BE01A -
Has a doctor told you you have conditions: heart attack

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	257	0.58	107,146	1.46	Marked
2	11,434	25.86	2,343,092	31.84	Not marked

S17BE01B -
Has a doctor told you you have conditions: angina or coronary heart disease

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	296	0.67	121,451	1.65	Marked
2	11,395	25.77	2,328,786	31.64	Not marked

S17BE01C -
Has a doctor told you you have conditions: stroke

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	168	0.38	57,880	0.79	Marked
2	11,523	26.06	2,392,358	32.51	Not marked

S17BE01D -
Has a doctor told you you have conditions: diabetes or high blood sugar

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	1,200	2.71	351,488	4.78	Marked
2	10,491	23.73	2,098,749	28.52	Not marked

S17BE01E -
Has a doctor told you you have conditions: high cholesterol

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	2,829	6.40	713,966	9.70	Marked
2	8,862	20.04	1,736,271	23.59	Not marked

S17BE01F -
Has a doctor told you you have conditions: asthma, COPD, emphysema

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	873	1.97	259,274	3.52	Marked
2	10,818	24.47	2,190,963	29.77	Not marked

S17BE01G -
Has a doctor told you you have conditions: cancer

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	713	1.61	233,923	3.18	Marked
2	10,978	24.83	2,216,315	30.11	Not marked

S17BE01H -
Has a doctor told you you have conditions: osteoporosis

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	352	0.80	131,043	1.78	Marked
2	11,339	25.64	2,319,194	31.51	Not marked

S17BE01I -
Has a doctor told you you have conditions: depression or anxiety

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	1,759	3.98	424,020	5.76	Marked
2	9,932	22.46	2,026,218	27.53	Not marked

S17BE01J -
Has a doctor told you you have conditions: autoimmune disease

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	567	1.28	152,808	2.08	Marked
2	11,124	25.16	2,297,429	31.22	Not marked

S17BE01K -
Has a doctor told you you have conditions: none of these

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Did not answer
1	5,931	13.41	1,021,483	13.88	Marked
2	5,760	13.03	1,428,755	19.41	Not marked

S17BJ01 -
How often over the last two weeks have you felt anxious, nervous, or on edge

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,865	74.32	5,012,014	68.10	Did not answer
1	8,214	18.58	1,682,900	22.87	1: Not at all
2	2,302	5.21	479,427	6.51	2: Several days
3	510	1.15	107,458	1.46	3: More than half the days
4	327	0.74	77,993	1.06	4: Nearly every day

S17BJ02 -
How often over the last two weeks have you felt unable to stop or control worrying

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,901	74.41	5,022,192	68.24	Did not answer
1	8,942	20.22	1,823,340	24.77	1: Not at all
2	1,633	3.69	342,494	4.65	2: Several days
3	450	1.02	107,405	1.46	3: More than half the days
4	292	0.66	64,361	0.87	4: Nearly every day

S17BJ03 -
How often over the last two weeks have you felt little interest or pleasure in doing things

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,885	74.37	5,016,291	68.16	Did not answer
1	9,008	20.37	1,840,846	25.01	1: Not at all
2	1,626	3.68	334,163	4.54	2: Several days
3	427	0.97	99,383	1.35	3: More than half the days
4	272	0.62	69,109	0.94	4: Nearly every day

S17BJ04 -
How often over the last two weeks have you felt down, depressed, or hopeless

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,882	74.36	5,019,538	68.20	Did not answer
1	9,159	20.71	1,874,988	25.48	1: Not at all
2	1,571	3.55	309,346	4.20	2: Several days
3	374	0.85	97,560	1.33	3: More than half the days
4	232	0.52	58,360	0.79	4: Nearly every day

S17BN01 -
HEDIS only-Record shows you are in TRICARE Prime. Is that right?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,545	75.86	6,854,956	93.14	Did not answer
1	10,417	23.56	492,820	6.70	Yes
2	256	0.58	12,015	0.16	No

S17BN01F -
HEDIS only-Our records show that you are now in TRICARE Prime. Is that right?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	43,743	98.93	7,337,998	99.70	Did not answer
1	243	0.55	11,553	0.16	Yes
2	232	0.52	10,241	0.14	No

S17BN02 -
What is the name of your health plan?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	43,742	98.92	7,337,692	99.70	
1. BLUE CROSS BLUE SHIELD GA P	1	0.00	31	0.00	1. BLUE CROSS BLUE SHIELD GA PPO 2. TRICARE PRIME
@@@	2	0.00	245	0.00	@@@
ADULT PRIMARY CARE CLINIC, TRI	1	0.00	41	0.00	ADULT PRIMARY CARE CLINIC, TRICARE PRIME
AETNA	2	0.00	157	0.00	AETNA
AETNA- MEDICARE 100% DISABLED	1	0.00	17	0.00	AETNA- MEDICARE 100% DISABLED VETERAN
ALEXIS GASKIN	1	0.00	238	0.00	ALEXIS GASKIN
ALSO HAVE MEDICARE PART A AND	1	0.00	14	0.00	ALSO HAVE MEDICARE PART A AND B.
ALSO UNDER AETNA	1	0.00	68	0.00	ALSO UNDER AETNA
AS OF 2017,TRICARE FOR LIFE, M	1	0.00	25	0.00	AS OF 2017,TRICARE FOR LIFE, MEDICARE.
BC/BS	1	0.00	12	0.00	BC/BS
BLUE CROSS BLUE SHIELD	2	0.00	33	0.00	BLUE CROSS BLUE SHIELD
BLUE CROSS BLUE SHIELD FEP PRI	1	0.00	14	0.00	BLUE CROSS BLUE SHIELD FEP PRIMARY
BLUE CROSS/BLUE SHIELD	2	0.00	37	0.00	BLUE CROSS/BLUE SHIELD
BLUECROSS BLUESHIELD	1	0.00	322	0.00	BLUECROSS BLUESHIELD
BLUECROSS/BLUESHIELD	1	0.00	12	0.00	BLUECROSS/BLUESHIELD
BRION OCKENFELS	1	0.00	38	0.00	BRION OCKENFELS
CONTINUING BENEFITS PROGRAM	1	0.00	207	0.00	CONTINUING BENEFITS PROGRAM
CURRENTLY TRICARE STANDARD; SU	1	0.00	44	0.00	CURRENTLY TRICARE STANDARD; SURVEY ANSWERS BASED OFF OF PREVIOUS PRIME
DAVID MARSHALL HARTEN	1	0.00	46	0.00	DAVID MARSHALL HARTEN
DO NOT KNOW.	1	0.00	94	0.00	DO NOT KNOW.
DON'T KNOW	1	0.00	41	0.00	DON'T KNOW
DUAL ELIGIBILITY TRI CARE FOR	1	0.00	61	0.00	DUAL ELIGIBILITY TRI CARE FOR LIFE
FAMILY HEALTHY	1	0.00	18	0.00	FAMILY HEALTHY
FAMILY TRICARE PRIME RETIRED.	1	0.00	18	0.00	FAMILY TRICARE PRIME RETIRED.
FOR LIFE	1	0.00	13	0.00	FOR LIFE
FSB	1	0.00	145	0.00	FSB
GARNER	1	0.00	20	0.00	GARNER
GEHA	1	0.00	15	0.00	GEHA

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
HCSDB	1	0.00	150	0.00	HCSDB
HE TRICARE PRIME	1	0.00	17	0.00	HE TRICARE PRIME
HEALTHNET	1	0.00	11	0.00	HEALTHNET
HEALTHNET FEDERAL SERVICES	1	0.00	10	0.00	HEALTHNET FEDERAL SERVICES
HMSA	1	0.00	138	0.00	HMSA
HUMANA	3	0.01	125	0.00	HUMANA
HUMANA MILITARY HEALTHCARE SER	1	0.00	61	0.00	HUMANA MILITARY HEALTHCARE SERVICES INC.
HUMANA SOUTH	3	0.01	166	0.00	HUMANA SOUTH
HUMANA TRICARE PRIME?	1	0.00	242	0.00	HUMANA TRICARE PRIME?
I ALSO HAVE MY PRIMARY HEALTHC	1	0.00	74	0.00	I ALSO HAVE MY PRIMARY HEALTHCARE THROUGH MY HUSBAND'S WORK. (UNITED H
I AM IN TFL. MY WIFE/DAUGHTER	1	0.00	19	0.00	I AM IN TFL. MY WIFE/DAUGHTER ARE IN PRIME.
I AM ON MEDICARE AS OF FEB 2,	1	0.00	24	0.00	I AM ON MEDICARE AS OF FEB 2, 2017 AND SO I AM NOW ON TRICARE FOR LIFE
I DO NOT KNOW	2	0.00	99	0.00	I DO NOT KNOW
I DON'T KNOW	2	0.00	65	0.00	I DON'T KNOW
I DON'T KNOW.	1	0.00	18	0.00	I DON'T KNOW.
I HAVE PRIVATE INSURANCE THROU	1	0.00	256	0.00	I HAVE PRIVATE INSURANCE THROUGH MY EMPLOYER. I HAVEN'T BEEN ENTITLED
I WAS ON PRIME WHILE I WAS ON	1	0.00	25	0.00	I WAS ON PRIME WHILE I WAS ON ACTIVE DUTY ORDERS BUT MY ORDERS ENDED O
IDK	1	0.00	212	0.00	IDK
INDIVIDUAL COVERAGE FOR ACTIVE	1	0.00	237	0.00	INDIVIDUAL COVERAGE FOR ACTIVE DUTY SPONSOR
INTERNAL MEDICINE	1	0.00	29	0.00	INTERNAL MEDICINE
JOHNATHAN L ALLEN	1	0.00	60	0.00	JOHNATHAN L ALLEN
JOHNS HOPKINS FAMILY	1	0.00	138	0.00	JOHNS HOPKINS FAMILY
JOHNS HOPKINS FAMILY HEALTH PL	1	0.00	55	0.00	JOHNS HOPKINS FAMILY HEALTH PLAN
KAISER PERMANENTE	1	0.00	14	0.00	KAISER PERMANENTE
MEDICA	1	0.00	98	0.00	MEDICA
MEDICAID	1	0.00	32	0.00	MEDICAID
MEDICARE	6	0.01	209	0.00	MEDICARE
MEDICARE TRICARE FOR LIFE	1	0.00	41	0.00	MEDICARE TRICARE FOR LIFE

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
MEDICARE - TRICARE FOR LIFE, A	1	0.00	68	0.00	MEDICARE - TRICARE FOR LIFE, AS OF @@@
MEDICARE A&B/ TRICARE FOR LIFE	1	0.00	17	0.00	MEDICARE A&B/ TRICARE FOR LIFE
MEDICARE AND TRICARE FOR LIFE	5	0.01	181	0.00	MEDICARE AND TRICARE FOR LIFE
MEDICARE AND TRICARE LIFE	1	0.00	15	0.00	MEDICARE AND TRICARE LIFE
MEDICARE AS OF 01 MAR 17	1	0.00	26	0.00	MEDICARE AS OF 01 MAR 17
MEDICARE AS OF JAN 2017 AND TR	1	0.00	16	0.00	MEDICARE AS OF JAN 2017 AND TRICARE FOR LIFE
MEDICARE CARE, TRICARE FOR LIF	1	0.00	44	0.00	MEDICARE CARE, TRICARE FOR LIFE
MEDICARE DUE TO SOCIAL SECURIT	1	0.00	14	0.00	MEDICARE DUE TO SOCIAL SECURITY. DISABILITY DUE TO MS. SECONDARY, TRIC
MEDICARE TRICARE	1	0.00	34	0.00	MEDICARE TRICARE
MEDICARE TRICARE FOR LIFE	2	0.00	62	0.00	MEDICARE TRICARE FOR LIFE
MEDICARE, BLUE CROSS BLUE SHIE	1	0.00	17	0.00	MEDICARE, BLUE CROSS BLUE SHIELD
MEDICARE, TRICARE FOR LIFE	1	0.00	14	0.00	MEDICARE, TRICARE FOR LIFE
MEDICARE- TRICARE FOR LIFE	1	0.00	10	0.00	MEDICARE- TRICARE FOR LIFE
MEDICARE/ TRICARE FOR LIFE	1	0.00	41	0.00	MEDICARE/ TRICARE FOR LIFE
MEDICARE/ TRICARE PRIME LIFE	1	0.00	31	0.00	MEDICARE/ TRICARE PRIME LIFE
MEDICARE/TRICARE FOR LIFE	2	0.00	59	0.00	MEDICARE/TRICARE FOR LIFE
MEDICARE/TRICARE FOR LIFE AS O	1	0.00	31	0.00	MEDICARE/TRICARE FOR LIFE AS OF 02/01/2017
N/A	1	0.00	31	0.00	N/A
NONE	1	0.00	18	0.00	NONE
NOT SURE	2	0.00	280	0.00	NOT SURE
P.S. BUT, ONLY USE VA HOSPITAL	1	0.00	13	0.00	P.S. BUT, ONLY USE VA HOSPITAL
PREMIER HEALTH	1	0.00	37	0.00	PREMIER HEALTH
PRIMARY BLUECROSS/BLUE SHIELD	1	0.00	61	0.00	PRIMARY BLUECROSS/BLUE SHIELD BECAUSE NAS JACKSONVILLE IS THE WORST DO
PRIME	7	0.02	332	0.00	PRIME
PRIME - REMOTE	1	0.00	9	0.00	PRIME - REMOTE
PRIME TRICARE	1	0.00	29	0.00	PRIME TRICARE
REGENCE/ PREMERA	1	0.00	27	0.00	REGENCE/ PREMERA

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
REGULAR PLAN	1	0.00	94	0.00	REGULAR PLAN
RENEE CRAWFORD	1	0.00	41	0.00	RENEE CRAWFORD
RETIREE, TRICARE	1	0.00	18	0.00	RETIREE, TRICARE
ROBERTO RAMOS JR.	1	0.00	26	0.00	ROBERTO RAMOS JR.
SS/ TRICARE FOR LIFE	1	0.00	22	0.00	SS/ TRICARE FOR LIFE
STANDARD	7	0.02	443	0.01	STANDARD
STANDARD?	1	0.00	19	0.00	STANDARD?
T	1	0.00	265	0.00	T
TEAM INTEGRITY	1	0.00	95	0.00	TEAM INTEGRITY
TERRY L. DANIEL	1	0.00	265	0.00	TERRY L. DANIEL
TFL WITH MEDICARE PART A&B.	1	0.00	62	0.00	TFL WITH MEDICARE PART A&B.
TPR HEALTH NET	1	0.00	12	0.00	TPR HEALTH NET
TRADITIONAL TRICARE	1	0.00	41	0.00	TRADITIONAL TRICARE
TRI WEST	1	0.00	63	0.00	TRI WEST
TRICARE	26	0.06	1,742	0.02	TRICARE
TRICARE FOR LIFE	76	0.17	2,259	0.03	TRICARE FOR LIFE
TRICARE FOR LIFE (DEPENDENT OF	1	0.00	102	0.00	TRICARE FOR LIFE (DEPENDENT OF RETIREE)
TRICARE FOR LIFE (I THINK). IS	1	0.00	21	0.00	TRICARE FOR LIFE (I THINK). IS THERE A DIFFERENCE, WHAT IS THE DIFFERE
TRICARE FOR LIFE (SPONSOR)	1	0.00	52	0.00	TRICARE FOR LIFE (SPONSOR)
TRICARE FOR LIFE / TRICARE PRI	1	0.00	52	0.00	TRICARE FOR LIFE / TRICARE PRIME PER MY SPOUSE
TRICARE FOR LIFE ALSO.	1	0.00	141	0.00	TRICARE FOR LIFE ALSO.
TRICARE FOR LIFE PLUS	1	0.00	18	0.00	TRICARE FOR LIFE PLUS
TRICARE FOR LIFE.	2	0.00	41	0.00	TRICARE FOR LIFE.
TRICARE FOR LIFE/ MEDICARE	1	0.00	18	0.00	TRICARE FOR LIFE/ MEDICARE
TRICARE FOR LIFE/ VA	1	0.00	77	0.00	TRICARE FOR LIFE/ VA
TRICARE FOR LIFE/MEDICARE	2	0.00	42	0.00	TRICARE FOR LIFE/MEDICARE
TRICARE FOR LIFE; MEDICARE	1	0.00	44	0.00	TRICARE FOR LIFE; MEDICARE
TRICARE FOR LIFE?	1	0.00	24	0.00	TRICARE FOR LIFE?
TRICARE FOR RETIREES	2	0.00	74	0.00	TRICARE FOR RETIREES
TRICARE LIFE	1	0.00	177	0.00	TRICARE LIFE
TRICARE NORTH	1	0.00	13	0.00	TRICARE NORTH
TRICARE NORTH REGION	1	0.00	14	0.00	TRICARE NORTH REGION
TRICARE PLUS	2	0.00	27	0.00	TRICARE PLUS
TRICARE PRIME	105	0.24	4,497	0.06	TRICARE PRIME

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
TRICARE PRIME (2)	1	0.00	17	0.00	TRICARE PRIME (2)
TRICARE PRIME (ACTIVE DUTY).	1	0.00	57	0.00	TRICARE PRIME (ACTIVE DUTY).
TRICARE PRIME (RETIRED)	1	0.00	13	0.00	TRICARE PRIME (RETIRED)
TRICARE PRIME (UNITED HEALTH).	1	0.00	26	0.00	TRICARE PRIME (UNITED HEALTH).
TRICARE PRIME ACTIVE DUTY	1	0.00	186	0.00	TRICARE PRIME ACTIVE DUTY
TRICARE PRIME FAMILY	1	0.00	32	0.00	TRICARE PRIME FAMILY
TRICARE PRIME FOR LIFE NOW FEB	1	0.00	61	0.00	TRICARE PRIME FOR LIFE NOW FEB 2017 AGE 65.
TRICARE PRIME FOR RETIREES	1	0.00	11	0.00	TRICARE PRIME FOR RETIREES
TRICARE PRIME FOR RETIREES & D	1	0.00	24	0.00	TRICARE PRIME FOR RETIREES & DEP.
TRICARE PRIME FOR RETIREES.	1	0.00	24	0.00	TRICARE PRIME FOR RETIREES.
TRICARE PRIME HUMANA	1	0.00	141	0.00	TRICARE PRIME HUMANA
TRICARE PRIME ONLY	1	0.00	36	0.00	TRICARE PRIME ONLY
TRICARE PRIME OVERSEAS	1	0.00	15	0.00	TRICARE PRIME OVERSEAS
TRICARE PRIME REMOTE	3	0.01	11	0.00	TRICARE PRIME REMOTE
TRICARE PRIME RETIRED	3	0.01	60	0.00	TRICARE PRIME RETIRED
TRICARE PRIME RETIREE	7	0.02	272	0.00	TRICARE PRIME RETIREE
TRICARE PRIME SOUTH	1	0.00	31	0.00	TRICARE PRIME SOUTH
TRICARE PRIME WILL BE EFFECTIV	1	0.00	38	0.00	TRICARE PRIME WILL BE EFFECTIVE ON APRIL 1, 2017
TRICARE PRIME WRNMMC	1	0.00	18	0.00	TRICARE PRIME WRNMMC
TRICARE PRIME, PREMIER HEALTH	1	0.00	16	0.00	TRICARE PRIME, PREMIER HEALTH
TRICARE PRIME, UNITED MEDICAL	1	0.00	145	0.00	TRICARE PRIME, UNITED MEDICAL
TRICARE PRIME-HEALTHNET (VIRG	1	0.00	70	0.00	TRICARE PRIME-HEALTHNET (VIRGINIA)?
TRICARE PRIME-RETIRED	1	0.00	53	0.00	TRICARE PRIME- RETIRED
TRICARE PRIME.	2	0.00	270	0.00	TRICARE PRIME.
TRICARE PRIME/ MEDI- PLUS	1	0.00	52	0.00	TRICARE PRIME/ MEDI-PLUS
TRICARE PRIME/HUMANA MILITARY	1	0.00	19	0.00	TRICARE PRIME/HUMANA MILITARY

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
TRICARE PRIME?	2	0.00	87	0.00	TRICARE PRIME?
TRICARE REMOTE	1	0.00	5	0.00	TRICARE REMOTE
TRICARE RESERVE	1	0.00	13	0.00	TRICARE RESERVE
TRICARE RESERVE SELECT	3	0.01	99	0.00	TRICARE RESERVE SELECT
TRICARE RETIRED	3	0.01	68	0.00	TRICARE RETIRED
TRICARE RETIREE	1	0.00	30	0.00	TRICARE RETIREE
TRICARE SELECT-NORTH REGION	1	0.00	20	0.00	TRICARE SELECT- NORTH REGION
TRICARE SOUTH	1	0.00	31	0.00	TRICARE SOUTH
TRICARE SOUTH REGION HUMANA MI	1	0.00	21	0.00	TRICARE SOUTH REGION HUMANA MILITARY
TRICARE SOUTH TEXAS	1	0.00	41	0.00	TRICARE SOUTH TEXAS
TRICARE STANDARD	25	0.06	1,292	0.02	TRICARE STANDARD
TRICARE STANDARD (NOT TOO SURE	1	0.00	56	0.00	TRICARE STANDARD (NOT TOO SURE THOUGH).
TRICARE STANDARD AND EXTRA	1	0.00	25	0.00	TRICARE STANDARD AND EXTRA
TRICARE STANDARD AS OF 1 JAN 2	1	0.00	11	0.00	TRICARE STANDARD AS OF 1 JAN 2017. TRICARE PRIME BEFORE THAT. I WILL
TRICARE STANDARD UHC	1	0.00	22	0.00	TRICARE STANDARD UHC
TRICARE UNITED	1	0.00	11	0.00	TRICARE UNITED
TRICARE WEST	4	0.01	85	0.00	TRICARE WEST
TRICARE WEST-UNITED HEALTHCAR	1	0.00	31	0.00	TRICARE WEST- UNITED HEALTHCARE
TRICARE YA STANDARD	1	0.00	30	0.00	TRICARE YA STANDARD
TRICARE YOUNG ADULT	2	0.00	67	0.00	TRICARE YOUNG ADULT
TRICARE YOUNG ADULT PRIME	1	0.00	239	0.00	TRICARE YOUNG ADULT PRIME
TRICARE- NORTH	1	0.00	46	0.00	TRICARE- NORTH
TURNED 65 YRS OLD IN DEC 16- N	1	0.00	52	0.00	TURNED 65 YRS OLD IN DEC 16- NOW ON MEDICARE AND TRICARE FOR LIFE
TURNED 65. NOW ON TRICARE FOR	1	0.00	14	0.00	TURNED 65. NOW ON TRICARE FOR LIFE.
UFSFHR YOUNG ADULT.	1	0.00	37	0.00	UFSFHR YOUNG ADULT.
UHCMV	1	0.00	56	0.00	UHCMV
UNITED	2	0.00	106	0.00	UNITED
UNITED HEALTH CARE	3	0.01	65	0.00	UNITED HEALTH CARE
UNITED HEALTHCARE	4	0.01	87	0.00	UNITED HEALTHCARE
UNITED MILITARY WEST	1	0.00	17	0.00	UNITED MILITARY WEST

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
UNKNOWN	1	0.00	25	0.00	UNKNOWN
US FAMILY HEALTH PLAN	2	0.00	43	0.00	US FAMILY HEALTH PLAN
US FAMILY HEALTH PLAN SINCE @@	1	0.00	17	0.00	US FAMILY HEALTH PLAN SINCE @@@
US FAMILY HEALTH PLAN WILL BE	1	0.00	107	0.00	US FAMILY HEALTH PLAN WILL BE EFFECTIVE @@@
USAA	1	0.00	13	0.00	USAA
USFHP	1	0.00	57	0.00	USFHP
VA SERVICE CONNECTED BC/BS.	1	0.00	50	0.00	VA SERVICE CONNECTED BC/BS.
VA ST. AUGUSTINE GAINESVILLE H	1	0.00	46	0.00	VA ST. AUGUSTINE GAINESVILLE HAVE MAJOR ISSUES.
WE WEREN'T TOLD WE HAD PRIME.	1	0.00	10	0.00	WE WEREN'T TOLD WE HAD PRIME.
YOUNG ADULT	1	0.00	206	0.00	YOUNG ADULT

S17BK01 -
Past 12 months: did you talk about starting or stopping a prescription medicine with dr?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,552	75.88	6,854,869	93.14	Did not answer
C	54	0.12	3,528	0.05	Should be skipped
N	945	2.14	53,239	0.72	Valid skip
1	5,551	12.55	242,938	3.30	Yes
2	4,116	9.31	205,218	2.79	No

S17BK02 -
Past 12 months: talk about the reasons you might want to take a medicine?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	37,451	84.70	7,050,901	95.80	Did not answer
C	117	0.26	6,356	0.09	Should be skipped
N	1,011	2.29	56,368	0.77	Valid skip
1	5,334	12.06	232,018	3.15	Yes
2	305	0.69	14,150	0.19	No

S17BK03 -
Past 12 months: talk about the reasons you might not want to take a medicine?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	37,446	84.68	7,050,701	95.80	Did not answer
C	122	0.28	6,660	0.09	Should be skipped
N	1,006	2.28	56,063	0.76	Valid skip
1	4,123	9.32	180,177	2.45	Yes
2	1,521	3.44	66,190	0.90	No

S17BK04 -
When starting/stopping a prescription med, did dr ask what you thought was best for you?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	37,484	84.77	7,051,907	95.82	Did not answer
C	124	0.28	6,829	0.09	Should be skipped
N	1,004	2.27	55,894	0.76	Valid skip
1	4,208	9.52	184,639	2.51	Yes
2	1,398	3.16	60,524	0.82	No

S17BL01 -
Do you take aspirin daily or every other day?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,586	75.96	6,857,405	93.17	Did not answer
D	28	0.06	992	0.01	Don't know
1	2,323	5.25	82,391	1.12	Yes
2	8,281	18.73	419,005	5.69	No

S17BL02 -
Do you have a health problem or take medication that makes taking aspirin unsafe for you?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,575	75.93	6,857,219	93.17	Did not answer
D	667	1.51	28,277	0.38	Don't know
1	583	1.32	23,716	0.32	Yes
2	9,393	21.24	450,580	6.12	No

S17BL03 -
Has doctor ever discussed the risks/benefits of aspirin to prevent heart attack/stroke?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,584	75.95	6,858,020	93.18	Did not answer
1	3,708	8.39	138,701	1.88	Yes
2	6,926	15.66	363,071	4.93	No

S17BL04A -
Have following condition: high cholesterol

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	3,040	6.88	108,970	1.48	Marked
2	7,706	17.43	399,287	5.43	Not marked

S17BL04B -
Have following condition: high blood pressure

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	3,113	7.04	118,118	1.60	Marked
2	7,633	17.26	390,138	5.30	Not marked

S17BL04C -
Have following condition: parent/sibling heart attack before age 60

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	1,506	3.41	63,809	0.87	Marked
2	9,240	20.90	444,447	6.04	Not marked

S17BL05A -
Has doctor ever told you that you have: heart attack

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	206	0.47	7,083	0.10	Marked
2	10,540	23.84	501,173	6.81	Not marked

S17BL05B -
Has doctor ever told you that you have: angina/coronary heart disease

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	283	0.64	9,246	0.13	Marked
2	10,463	23.66	499,010	6.78	Not marked

S17BL05C -
Has doctor ever told you that you have: stroke

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	165	0.37	5,617	0.08	Marked
2	10,581	23.93	502,639	6.83	Not marked

S17BL05D -
Has doctor ever told you that you have: diabetes or high blood sugar

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
1	1,447	3.27	58,079	0.79	Marked
2	9,299	21.03	450,178	6.12	Not marked

S17BM01 -
Did someone help you complete this survey?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,559	75.89	6,856,632	93.16	Did not answer
1	290	0.66	17,254	0.23	Yes
2	10,369	23.45	485,907	6.60	No

S17BM02A -
How did person help you? Read questions to me

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
N	10,369	23.45	485,907	6.60	Valid skip
1	92	0.21	4,506	0.06	Marked
2	285	0.64	17,844	0.24	Not marked

S17BM02B -
How did person help you? Wrote down answers I gave

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
N	10,369	23.45	485,907	6.60	Valid skip
1	71	0.16	2,872	0.04	Marked
2	306	0.69	19,478	0.26	Not marked

S17BM02C -
How did person help you? Answered questions for me

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
N	10,369	23.45	485,907	6.60	Valid skip
1	107	0.24	6,502	0.09	Marked
2	270	0.61	15,848	0.22	Not marked

S17BM02D -
How did person help you? Translated questions into my language

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
N	10,369	23.45	485,907	6.60	Valid skip
1	15	0.03	673	0.01	Marked
2	362	0.82	21,677	0.29	Not marked

S17BM02E -
How did person help you? Helped in some other way

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Did not answer
N	10,369	23.45	485,907	6.60	Valid skip
1	69	0.16	5,517	0.07	Marked
2	308	0.70	16,833	0.23	Not marked

S17BM05 -
Past 12 months: did you need to visit doctor's office/clinic after regular office hours?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,654	76.11	6,860,955	93.22	Did not answer
1	2,265	5.12	103,112	1.40	Yes
2	8,299	18.77	395,725	5.38	No

S17BM06 -
Past 12 months: how often able to get care from doctors office/clinic after regular office hours?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,673	76.15	6,861,466	93.23	Did not answer
N	8,299	18.77	395,725	5.38	Valid skip
1	629	1.42	28,639	0.39	Never
2	290	0.66	14,043	0.19	Sometimes
3	461	1.04	23,406	0.32	Usually
4	866	1.96	36,512	0.50	Always

S17BM07 -
Past 12 months: did you need care during evenings, weekends, or holidays?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,645	76.09	6,860,636	93.22	Did not answer
1	2,685	6.07	127,061	1.73	Yes
2	7,888	17.84	372,095	5.06	No

S17BM08 -
Past 12 months: how often able to get care from doctors office/clinic during evenings/weekends/holidays?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,673	76.15	6,862,135	93.24	Did not answer
N	7,888	17.84	372,095	5.06	Valid skip
1	916	2.07	44,724	0.61	Never
2	325	0.73	17,485	0.24	Sometimes
3	468	1.06	21,651	0.29	Usually
4	948	2.14	41,703	0.57	Always

S17BO01 -
When did you lst have a flu shot

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,594	75.97	6,857,698	93.18	Did not answer
D	103	0.23	6,426	0.09	Don't know
1	7,059	15.96	331,624	4.51	Yes
2	3,462	7.83	164,044	2.23	No

S17BP01 -
Past 12 mth: how often talk to doctor about illness prvntn

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,551	75.88	6,854,503	93.13	Did not answer
C	57	0.13	3,509	0.05	Should be skipped
N	942	2.13	53,258	0.72	Valid skip
1	7,305	16.52	327,774	4.45	Yes
2	2,363	5.34	120,749	1.64	No

X17003 -
Which health plan did you use for all or most of your healthcare in the last 12 months?

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,587	75.96	6,858,011	93.18	Did not answer
D	8	0.02	545	0.01	Not sure
1	10,418	23.56	492,830	6.70	TRICARE Prime
3	37	0.08	1,912	0.03	TRICARE Extra or Standard (CHAMPUS)
4	128	0.29	4,166	0.06	Medicare
6	1	0.00	32	0.00	Medicaid
7	2	0.00	29	0.00	A civilian HMO
8	17	0.04	1,234	0.02	Other civilian health insurance
9	5	0.01	223	0.00	Uniformed Services Family Health Plan
10	1	0.00	46	0.00	The Veterans Administration
11	2	0.00	27	0.00	TRICARE Plus
12	4	0.01	118	0.00	TRICARE Reserve Select
14	6	0.01	172	0.00	TRICARE Retired Reserve
15	1	0.00	239	0.00	TRICARE Young Adult Prime
16	1	0.00	207	0.00	Continued Health Care Benefit Program

INHCSDB -
1 if in HCSDB sample, 0 if in HEDIS sample

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	10,746	24.30	508,256	6.91	Not in HCSDB sample
1	33,472	75.70	6,851,536	93.09	In HCSDB sample

INHEDIS -
1 if in HEDIS sample, 0 if in HCSDB sample

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	33,472	75.70	6,851,536	93.09	Not in HEDIS sample
1	10,746	24.30	508,256	6.91	In HEDIS sample

ONTIME -
Responded within 8 weeks of mail-out

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
NO	206	0.47	44,555	0.61	No
YES	44,012	99.53	7,315,237	99.39	Yes

FLAG_FIN -
Final disposition

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	44,218	100.00	7,359,792	100.00	Returned survey

DUPFLAG -
Multiple response indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
NO	43,810	99.08	7,308,296	99.30	No
YES	408	0.92	51,496	0.70	Yes

FNSTATUS -
Final status

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
11	44,218	100.00	7,359,792	100.00	Elig, return complete

KEYCOUNT -
Number of key questions answered

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10	78	0.18	24,576	0.33	10
11	148	0.33	26,123	0.35	11
12	26	0.06	6,493	0.09	12
13	29	0.07	5,289	0.07	13
14	112	0.25	21,073	0.29	14
15	54	0.12	14,904	0.20	15
16	241	0.55	45,684	0.62	16
17	277	0.63	60,097	0.82	17
18	724	1.64	121,162	1.65	18
19	3,495	7.90	521,953	7.09	19
20	39,034	88.28	6,512,438	88.49	20

WEB -
Web survey indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	12,902	29.18	2,519,006	34.23	No
1	31,316	70.82	4,840,786	65.77	Yes

EMAILRES -
Email response

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	40,283	91.10	6,792,474	92.29	No email information
YES	3,935	8.90	567,318	7.71	YES

SURVTYPE -
Web or Mail Survey

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
2	31,316	70.82	4,840,786	65.77	Web survey
8	12,902	29.18	2,519,006	34.23	Mail survey

N1 -
Coding Scheme Note 1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	32,217	72.86	6,570,048	89.27	1
2	50	0.11	14,712	0.20	2
3	1,088	2.46	226,050	3.07	3
4	117	0.26	40,725	0.55	4

N2 -
Coding Scheme Note 2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	17	0.04	5,053	0.07	1
2	97	0.22	21,422	0.29	2
3	462	1.04	38,297	0.52	3
4	18,265	41.31	3,088,655	41.97	4
5	149	0.34	33,393	0.45	5
6	2,851	6.45	239,060	3.25	6
7	22,334	50.51	3,912,353	53.16	7
8	43	0.10	21,559	0.29	8

N3 -
Coding Scheme Note 3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	28	0.06	7,667	0.10	1
2	108	0.24	18,446	0.25	2
3	612	1.38	58,411	0.79	3
4	37,115	83.94	6,339,627	86.14	4
5	52	0.12	7,842	0.11	5
6	843	1.91	101,824	1.38	6
7	5,435	12.29	814,783	11.07	7
8	25	0.06	11,192	0.15	8

N3_BC1 -
Coding Scheme Note 3_BC1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	7,259	16.42	555,315	7.55	1
2	5,216	11.80	1,367,429	18.58	2
3	96	0.22	19,666	0.27	3

N3_BC2 -
Coding Scheme Note 3_BC2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	7,355	16.63	574,980	7.81	1
2	5,216	11.80	1,367,429	18.58	2

N3_BC3 -
Coding Scheme Note 3_BC3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	4,607	10.42	351,935	4.78	1
2	7,964	18.01	1,590,474	21.61	2

N3_BC4 -
Coding Scheme Note 3_BC4

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	5,216	11.80	1,367,429	18.58	1
2	734	1.66	59,349	0.81	2
3	6,399	14.47	475,668	6.46	3
4	222	0.50	39,963	0.54	4

N3_BC5 -
Coding Scheme Note 3_BC5

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	6,894	15.59	1,410,193	19.16	1
2	5,557	12.57	504,666	6.86	2
4	120	0.27	27,550	0.37	4

N3_BC6 -
Coding Scheme Note 3_BC6

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	7,014	15.86	1,437,743	19.54	1
2	5,557	12.57	504,666	6.86	2

N3_BC7 -
Coding Scheme Note 3_BC7

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	5,665	12.81	1,224,956	16.64	1
2	6,906	15.62	717,453	9.75	2

N3_BC8 -
Coding Scheme Note 3_BC8

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	5,557	12.57	504,666	6.86	1
2	217	0.49	35,236	0.48	2
3	6,540	14.79	1,339,126	18.20	3
4	257	0.58	63,381	0.86	4

N4 -
Coding Scheme Note 4

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	4,672	10.57	755,060	10.26	1
2	1	0.00	264	0.00	2
3	28,728	64.97	6,061,300	82.36	3
4	15	0.03	8,253	0.11	4
5	56	0.13	26,660	0.36	5

N4H -
Coding Scheme Note 4H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	999	2.26	56,766	0.77	1
2	9,712	21.96	450,225	6.12	2
3	35	0.08	1,265	0.02	3

N5 -
Coding Scheme Note 5

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	4,673	10.57	755,323	10.26	1
2	16,429	37.15	3,489,899	47.42	2
3	315	0.71	123,581	1.68	3
4	53	0.12	17,260	0.23	4
5	11,822	26.74	2,396,474	32.56	5
6	180	0.41	68,998	0.94	6

N5_BI1 -
Coding Scheme Note 5_BI1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Not Applicable
1	2,641	5.97	764,412	10.39	1
2	22	0.05	4,796	0.07	2
3	6,462	14.61	1,667,113	22.65	3
4	78	0.18	20,733	0.28	4
5	5	0.01	1,342	0.02	5
6	2	0.00	493	0.01	6

N5_BI2 -
Coding Scheme Note 5_BI2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Not Applicable
1	6,484	14.66	1,671,909	22.72	1
2	872	1.97	257,625	3.50	2
3	2	0.00	607	0.01	3
5	159	0.36	40,666	0.55	5
6	6	0.01	1,013	0.01	6
7	1,687	3.82	487,069	6.62	7

N5_BI3 -
Coding Scheme Note 5_BI3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Not Applicable
1	8,171	18.48	2,158,978	29.33	1
2	338	0.76	52,560	0.71	2
3	635	1.44	230,830	3.14	3
5	66	0.15	16,521	0.22	5

N5_BI4 -
Coding Scheme Note 5_BI4

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Not Applicable
1	8,171	18.48	2,158,978	29.33	1
2	122	0.28	30,096	0.41	2
3	848	1.92	252,278	3.43	3
4	3	0.01	635	0.01	4
5	66	0.15	16,903	0.23	5

N5H -
Coding Scheme Note 5H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	999	2.26	56,766	0.77	1
2	5,402	12.22	237,126	3.22	2
3	129	0.29	5,957	0.08	3
4	127	0.29	5,223	0.07	4
5	4,067	9.20	202,595	2.75	5
6	22	0.05	590	0.01	6

N6 -
Coding Scheme Note 6

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	24,182	54.69	5,470,145	74.32	1
2	165	0.37	39,403	0.54	2
3	15	0.03	1,660	0.02	3
4	21	0.05	4,528	0.06	4
5	9,058	20.48	1,326,924	18.03	5
6	2	0.00	522	0.01	6
7	29	0.07	8,353	0.11	7

N6H -
Coding Scheme Note 6H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	8,105	18.33	365,169	4.96	1
2	61	0.14	3,535	0.05	2
3	13	0.03	476	0.01	3
4	2,557	5.78	138,630	1.88	4
5	10	0.02	445	0.01	5

N7 -
Coding Scheme Note 7

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	9,081	20.54	1,331,975	18.10	1
2	2,384	5.39	397,974	5.41	2
3	7	0.02	748	0.01	3
4	22,000	49.75	5,120,838	69.58	4

N7H -
Coding Scheme Note 7H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	34,292	77.55	6,895,137	93.69	Not Applicable
1	2,557	5.78	138,630	1.88	1
2	1,671	3.78	71,544	0.97	2
3	5,698	12.89	254,481	3.46	3

N8 -
Coding Scheme Note 8

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	15,700	35.51	1,940,872	26.37	1
2	20,081	45.41	3,957,555	53.77	2
3	461	1.04	121,932	1.66	3
4	6,958	15.74	1,271,333	17.27	4
5	1,018	2.30	68,101	0.93	5

N8_01 -
Coding Scheme Note 8_01

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	9,081	20.54	1,331,975	18.10	1
2	4,721	10.68	1,769,394	24.04	2
3	19,541	44.19	3,707,253	50.37	3
4	129	0.29	42,914	0.58	4

N9 -
Coding Scheme Note 9

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	19,910	45.03	4,336,052	58.92	1
2	214	0.48	78,276	1.06	2
3	13,321	30.13	2,429,846	33.02	3
4	8	0.02	3,009	0.04	4
5	19	0.04	4,354	0.06	5

N9H -
Coding Scheme Note 9H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	6,615	14.96	281,963	3.83	1
2	100	0.23	4,153	0.06	2
3	4,022	9.10	221,787	3.01	3
4	1	0.00	12	0.00	4
5	8	0.02	341	0.00	5

N10 -
Coding Scheme Note 10

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	13,329	30.14	2,432,854	33.06	1
2	19,376	43.82	4,267,524	57.98	2
3	20	0.05	3,556	0.05	3
4	684	1.55	126,771	1.72	4
5	63	0.14	20,830	0.28	5

N10_B1 -
Coding Scheme Note 10_B1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	4,274	9.67	833,535	11.33	1
2	862	1.95	280,288	3.81	2
3	28,297	63.99	5,728,560	77.84	3
4	3	0.01	213	0.00	4
5	36	0.08	8,939	0.12	5

N10H -
Coding Scheme Note 10H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	4,023	9.10	221,799	3.01	1
2	6,498	14.70	276,510	3.76	2
3	146	0.33	6,514	0.09	3
4	79	0.18	3,433	0.05	4

N11 -
Coding Scheme Note 11

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,008	79.17	4,900,903	66.59	Not Applicable
1	6,413	14.50	1,852,238	25.17	1
2	12	0.03	4,356	0.06	2
3	58	0.13	14,987	0.20	3
4	2,651	6.00	560,450	7.62	4
5	76	0.17	26,858	0.36	5

N12 -
Coding Scheme Note 12

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	10,219	23.11	1,967,894	26.74	1
2	77	0.17	16,199	0.22	2
3	430	0.97	130,327	1.77	3
4	22,524	50.94	4,682,857	63.63	4
5	222	0.50	54,259	0.74	5

N12H -
Coding Scheme Note 12H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	3,167	7.16	142,525	1.94	1
2	157	0.36	6,837	0.09	2
3	7,362	16.65	355,266	4.83	3
4	60	0.14	3,628	0.05	4

N13 -
Coding Scheme Note 13

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	4,805	10.87	1,024,515	13.92	1
2	107	0.24	32,970	0.45	2
3	932	2.11	325,741	4.43	3
4	27,393	61.95	5,410,304	73.51	4
5	235	0.53	58,006	0.79	5

N13H -
Coding Scheme Note 13H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	1,505	3.40	67,603	0.92	1
2	469	1.06	20,686	0.28	2
3	8,669	19.61	413,195	5.61	3
4	103	0.23	6,771	0.09	4

N14 -
Coding Scheme Note 14

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	4,766	10.78	1,229,018	16.70	1
2	41	0.09	8,286	0.11	2
3	927	2.10	316,803	4.30	3
4	27,490	62.17	5,230,684	71.07	4
5	248	0.56	66,744	0.91	5

N14H -
Coding Scheme Note 14H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	1,353	3.06	60,524	0.82	1
2	268	0.61	11,585	0.16	2
3	9,015	20.39	429,762	5.84	3
4	110	0.25	6,386	0.09	4

N15 -
Coding Scheme Note 15

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	8,538	19.31	1,664,792	22.62	1
2	32	0.07	6,526	0.09	2
3	410	0.93	154,334	2.10	3
4	24,247	54.84	4,963,334	67.44	4
5	245	0.55	62,549	0.85	5

N15H -
Coding Scheme Note 15H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	2,669	6.04	115,697	1.57	1
2	203	0.46	8,726	0.12	2
3	7,748	17.52	375,526	5.10	3
4	126	0.28	8,308	0.11	4

N16 -
Coding Scheme Note 16

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	8,282	18.73	1,503,340	20.43	1
2	63	0.14	17,845	0.24	2
3	246	0.56	82,272	1.12	3
4	24,626	55.69	5,182,079	70.41	4
5	255	0.58	66,000	0.90	5

N16H -
Coding Scheme Note 16H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	2,380	5.38	112,490	1.53	1
2	168	0.38	7,871	0.11	2
3	8,108	18.34	382,238	5.19	3
4	90	0.20	5,657	0.08	4

N17 -
Coding Scheme Note 17

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	12,986	29.37	3,299,533	44.83	1
2	101	0.23	29,096	0.40	2
3	498	1.13	193,604	2.63	3
4	12,938	29.26	2,113,567	28.72	4
5	6,705	15.16	1,154,680	15.69	5
6	244	0.55	61,056	0.83	6

N17H -
Coding Scheme Note 17H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	3,484	7.88	133,401	1.81	1
2	182	0.41	7,631	0.10	2
3	4,559	10.31	224,236	3.05	3
4	2,425	5.48	137,664	1.87	4
5	96	0.22	5,324	0.07	5

N18 -
Coding Scheme Note 18

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	4,134	9.35	816,962	11.10	1
2	29,202	66.04	5,979,650	81.25	2
3	131	0.30	52,901	0.72	3
4	5	0.01	2,022	0.03	4

N18H -
Coding Scheme Note 18H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	1,137	2.57	61,022	0.83	1
2	50	0.11	2,432	0.03	2
3	71	0.16	4,602	0.06	3
4	9,284	21.00	428,197	5.82	4
5	9	0.02	531	0.01	5
6	185	0.42	10,676	0.15	6
7	10	0.02	796	0.01	7

N18_BF1 -
Coding Scheme Note 18_BF1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	1,418	3.21	194,775	2.65	1
2	7,999	18.09	1,309,694	17.80	2
4	4	0.01	746	0.01	4
5	2,997	6.78	410,201	5.57	5
6	2	0.00	86	0.00	6
8	151	0.34	26,907	0.37	8

N18_BF2 -
Coding Scheme Note 18_BF2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	31,647	71.57	5,417,383	73.61	Not Applicable
1	528	1.19	80,404	1.09	1
2	1,047	2.37	142,110	1.93	2
3	10,996	24.87	1,719,895	23.37	3

N19A -
Coding Scheme Note 19A

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	33	0.07	15,058	0.20	1
2	134	0.30	32,100	0.44	2
3	1	0.00	712	0.01	3
4	192	0.43	44,904	0.61	4
8	17,287	39.09	3,296,101	44.79	8
9	17	0.04	3,858	0.05	9
10	127	0.29	53,765	0.73	10
11	15,678	35.46	3,403,258	46.24	11
12	1	0.00	18	0.00	12
13	2	0.00	1,760	0.02	13

N19B -
Coding Scheme Note 19B

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	17,480	39.53	3,341,024	45.40	1
2	128	0.29	54,477	0.74	2
3	15,864	35.88	3,456,035	46.96	3

N19H -
Coding Scheme Note 19H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	55	0.12	2,219	0.03	1
2	86	0.19	4,536	0.06	2
4	135	0.31	5,363	0.07	4
5	5,645	12.77	256,450	3.48	5
6	249	0.56	12,736	0.17	6
7	4,576	10.35	226,952	3.08	7

N20 -
Coding Scheme Note 20

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	17,608	39.82	3,395,501	46.14	1
2	9,332	21.10	2,244,485	30.50	2
3	6,367	14.40	1,164,103	15.82	3
4	23	0.05	10,505	0.14	4
5	73	0.17	17,927	0.24	5
6	69	0.16	19,015	0.26	6

N21 -
Coding Scheme Note 21

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	17,608	39.82	3,395,501	46.14	1
2	126	0.28	18,443	0.25	2
4	198	0.45	37,385	0.51	4
5	180	0.41	26,799	0.36	5
6	1,005	2.27	176,015	2.39	6
7	14,163	32.03	3,134,643	42.59	7
11	1	0.00	85	0.00	11
12	191	0.43	62,665	0.85	12

N21_BG1 -
Coding Scheme Note 21_BG1

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Not Applicable
1	11,644	26.33	2,427,173	32.98	1
3	47	0.11	23,065	0.31	3

N21_BG2 -
Coding Scheme Note 21_BG2

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Not Applicable
1	11,671	26.39	2,439,979	33.15	1
2	1	0.00	1,596	0.02	2
3	19	0.04	8,663	0.12	3

N21_BG3 -
Coding Scheme Note 21_BG3

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Not Applicable
1	11,671	26.39	2,438,658	33.13	1
2	1	0.00	740	0.01	2
3	19	0.04	10,839	0.15	3

N22 -
Coding Scheme Note 22

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	16,455	37.21	2,889,453	39.26	1
2	926	2.09	225,758	3.07	2
3	26,133	59.10	4,099,111	55.70	3
4	704	1.59	145,470	1.98	4

N23 -
Coding Scheme Note 23

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	25,901	58.58	4,747,887	64.51	1
2	380	0.86	74,115	1.01	2
3	17,267	39.05	2,391,394	32.49	3
4	670	1.52	146,396	1.99	4

N23_BE -
Coding Scheme Note 23_BE

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	32,527	73.56	4,909,555	66.71	Not Applicable
1	13	0.03	1,645	0.02	1
2	5,358	12.12	1,343,556	18.26	2
3	6,320	14.29	1,105,037	15.01	3

N23_HT -
Coding Scheme Note 23_HT

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	32,664	73.87	6,676,465	90.72	1
2	808	1.83	175,071	2.38	2

N23_WT -
Coding Scheme Note 23_WT

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	32,888	74.38	6,695,919	90.98	1
2	584	1.32	155,616	2.11	2

N24 -
Coding Scheme Note 24

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	1,454	3.29	279,806	3.80	1
2	1,143	2.58	207,755	2.82	2
3	1,012	2.29	130,531	1.77	3
4	86	0.19	16,666	0.23	4
5	28,539	64.54	5,926,952	80.53	5
6	1,238	2.80	289,826	3.94	6

N24H -
Coding Scheme Note 24H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	275	0.62	16,485	0.22	1
2	15	0.03	769	0.01	2
3	10,369	23.45	485,907	6.60	3
4	87	0.20	5,096	0.07	4

N25 -
Coding Scheme Note 25

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Not Applicable
1	3,538	8.00	2,450,306	33.29	1
2	29,403	66.50	4,279,854	58.15	2
3	31	0.07	14,544	0.20	3
4	500	1.13	106,832	1.45	4

N25H -
Coding Scheme Note 25H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	1,806	4.08	82,816	1.13	1
2	459	1.04	20,296	0.28	2
3	8,299	18.77	395,725	5.38	3
4	182	0.41	9,419	0.13	4

N26H -
Coding Scheme Note 26H

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	33,472	75.70	6,851,536	93.09	Not Applicable
1	2,307	5.22	109,425	1.49	1
2	378	0.85	17,636	0.24	2
3	7,888	17.84	372,095	5.06	3
4	173	0.39	9,100	0.12	4

MISS_1 -
Count of original survey responses (pre-cleaning): violates skip pattern

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	44,218	100.00	7,359,792	100.00	0 times

MISS_4 -
Count of original survey responses (pre-cleaning): incomplete grid error

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	44,218	100.00	7,359,792	100.00	0 times

MISS_5 -
Count of original survey responses (pre-cleaning): scalable response of don't know

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	28,187	63.75	4,556,033	61.90	0 times
1	11,489	25.98	1,884,747	25.61	1 time
2	3,754	8.49	708,370	9.62	2 times
3	644	1.46	167,854	2.28	3 times
4	110	0.25	33,782	0.46	4 times
5	25	0.06	7,254	0.10	5 times
6	5	0.01	1,235	0.02	6 times
7	2	0.00	248	0.00	7 times
8	2	0.00	270	0.00	8 times

MISS_6 -
Count of original survey responses (pre-cleaning): not applicable - valid skip

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	35,777	80.91	6,024,034	81.85	0 times
1	5,462	12.35	678,067	9.21	1 time
2	1,854	4.19	320,541	4.36	2 times
3	410	0.93	124,433	1.69	3 times
4	253	0.57	74,087	1.01	4 times
5	180	0.41	55,797	0.76	5 times
6	94	0.21	23,022	0.31	6 times
7	63	0.14	20,536	0.28	7 times
8	38	0.09	8,090	0.11	8 times
9	33	0.07	12,463	0.17	9 times
10	23	0.05	7,152	0.10	10 times
11	12	0.03	5,430	0.07	11 times
12	6	0.01	2,889	0.04	12 times
13	4	0.01	753	0.01	13 times
14	5	0.01	862	0.01	14 times
15	1	0.00	721	0.01	15 times
16	1	0.00	264	0.00	16 times
18	1	0.00	264	0.00	18 times
20	1	0.00	388	0.01	20 times

MISS_7 -
Count of original survey responses (pre-cleaning): out-of-range error

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	44,218	100.00	7,359,792	100.00	0 times

MISS_9 -
Count of original survey responses (pre-cleaning): no response - invalid skip

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	31,319	70.83	4,841,018	65.78	0 times
1	4	0.01	1,898	0.03	1 time
2	7	0.02	4,037	0.05	2 times
3	4	0.01	958	0.01	3 times
4	8	0.02	732	0.01	4 times
5	9	0.02	2,009	0.03	5 times
6	25	0.06	7,089	0.10	6 times
7	15	0.03	4,356	0.06	7 times
8	30	0.07	6,372	0.09	8 times
9	50	0.11	13,089	0.18	9 times
10	69	0.16	14,370	0.20	10 times
11	79	0.18	18,151	0.25	11 times
12	87	0.20	20,359	0.28	12 times
13	133	0.30	27,469	0.37	13 times
14	155	0.35	27,511	0.37	14 times
15	192	0.43	34,243	0.47	15 times
16	242	0.55	37,370	0.51	16 times
17	308	0.70	63,079	0.86	17 times
18	300	0.68	53,297	0.72	18 times
19	342	0.77	58,321	0.79	19 times
20	373	0.84	72,086	0.98	20 times
21	360	0.81	63,205	0.86	21 times
22	425	0.96	74,349	1.01	22 times
23	400	0.90	54,576	0.74	23 times
24	424	0.96	66,821	0.91	24 times
25	435	0.98	76,823	1.04	25 times
26	396	0.90	63,800	0.87	26 times
27	364	0.82	61,154	0.83	27 times
28	355	0.80	66,381	0.90	28 times
29	307	0.69	54,696	0.74	29 times
30	329	0.74	56,342	0.77	30 times
31	303	0.69	46,920	0.64	31 times
32	292	0.66	54,356	0.74	32 times
33	281	0.64	48,843	0.66	33 times
34	246	0.56	52,626	0.72	34 times
35	257	0.58	58,358	0.79	35 times
36	262	0.59	57,233	0.78	36 times
37	239	0.54	53,111	0.72	37 times
38	251	0.57	53,191	0.72	38 times
39	268	0.61	71,798	0.98	39 times
40 -- 101	4,273	9.66	917,394	12.46	40 or more times

MISS_TOT -
Total number of missing responses (pre-cleaning)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	17,321	39.17	2,815,707	38.26	0 times
1	9,272	20.97	1,312,567	17.83	1 time
2	3,783	8.56	556,597	7.56	2 times
3	780	1.76	126,826	1.72	3 times
4	132	0.30	23,166	0.31	4 times
5	33	0.07	6,296	0.09	5 times
6	16	0.04	2,648	0.04	6 times
7	16	0.04	4,191	0.06	7 times
8	15	0.03	4,276	0.06	8 times
9	32	0.07	7,395	0.10	9 times
10	40	0.09	6,330	0.09	10 times
11	65	0.15	14,252	0.19	11 times
12	75	0.17	15,233	0.21	12 times
13	97	0.22	17,052	0.23	13 times
14	126	0.28	21,169	0.29	14 times
15	165	0.37	31,521	0.43	15 times
16	199	0.45	31,272	0.42	16 times
17	272	0.62	50,839	0.69	17 times
18	281	0.64	51,690	0.70	18 times
19	307	0.69	47,995	0.65	19 times
20	307	0.69	55,655	0.76	20 times
21	382	0.86	68,022	0.92	21 times
22	380	0.86	72,167	0.98	22 times
23	410	0.93	69,939	0.95	23 times
24	423	0.96	64,922	0.88	24 times
25	452	1.02	72,980	0.99	25 times
26	391	0.88	74,322	1.01	26 times
27	364	0.82	56,145	0.76	27 times
28	345	0.78	51,997	0.71	28 times
29	346	0.78	62,640	0.85	29 times
30	332	0.75	61,084	0.83	30 times
31	309	0.70	54,816	0.74	31 times
32	332	0.75	55,547	0.75	32 times
33	275	0.62	49,876	0.68	33 times
34	267	0.60	50,478	0.69	34 times
35	237	0.54	43,690	0.59	35 times
36	265	0.60	51,819	0.70	36 times
37	220	0.50	47,093	0.64	37 times
38	262	0.59	60,671	0.82	38 times
39	281	0.64	69,902	0.95	39 times
40 -- 102	4,611	10.43	1,019,005	13.85	40 or more times

JSFLAG -
Joint Service Flag

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	42,696	96.56	7,074,859	96.13	Not Joint Service
1	1,522	3.44	284,934	3.87	Joint Service

XENRLLMT -
Enrollment in TRICARE prime

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	216	0.49	43,724	0.59	Missing/Unknown
1	14,467	32.72	1,462,627	19.87	Active Duty - under 65
2	21,741	49.17	2,042,977	27.76	Enrolled - under 65
3	5,764	13.04	1,607,144	21.84	Not enrolled - under 65
4	1,824	4.13	1,940,492	26.37	Not enrolled - 65 or over
5	206	0.47	262,829	3.57	Enrolled - 65 or over

XENR_PCM -
Enrollment by PCM type

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	216	0.49	43,724	0.59	Missing/Unknown
1	14,467	32.72	1,462,627	19.87	Active Duty - under 65
2	17,216	38.93	1,300,063	17.66	Enrolled - under 65, Mil PCM
3	4,525	10.23	742,913	10.09	Enrolled - under 65, Civ PCM
4	5,764	13.04	1,607,144	21.84	Not enrolled - under 65
5	1,824	4.13	1,940,492	26.37	Not enrolled - 65 or over
6	164	0.37	210,014	2.85	Enrolled - 65 or over,Mil PCM
7	42	0.09	52,815	0.72	Enrolled - 65 or over,Civ PCM

XINS_COV -
Insurance coverage

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	999	2.26	186,434	2.53	Missing/Unknown
1	14,467	32.72	1,462,627	19.87	Prime-under 65 Active Duty
2	19,675	44.50	1,812,306	24.62	Prime-under 65 Non-active Duty
3	2,583	5.84	654,019	8.89	Standard/Extra
4	2,434	5.50	1,956,029	26.58	Medicare
5	2,202	4.98	634,709	8.62	Other civilian insurance
6	14	0.03	19,034	0.26	Prime,65 or over
7	202	0.46	45,875	0.62	TRICARE Plus
8	913	2.06	263,820	3.58	Veterans Administration (VA)
9	374	0.85	201,642	2.74	TRICARE Reserve Select
10	276	0.62	74,255	1.01	TRICARE Retired Reserve
12	9	0.02	3,013	0.04	Continued Health Care Benefit Program
13	39	0.09	17,494	0.24	TRICARE Young Adult Prime
14	31	0.07	28,534	0.39	TRICARE Young Adult Standard/Extra

XBENCAT -
Beneficiary category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	43	0.10	14,224	0.19	Missing/Other
1	12,388	28.02	1,292,820	17.57	Active Duty
2	6,413	14.50	723,671	9.83	Dependent of Active Duty
3	1,920	4.34	154,164	2.09	Active Reservist
4	943	2.13	107,822	1.47	Dependent of Active Reservist
5	385	0.87	141,469	1.92	Inactive Reservist
6	292	0.66	126,147	1.71	Dependent of Inactive Reservist
7	19,594	44.31	2,555,748	34.73	Retired or dependent<65
8	2,240	5.07	2,243,728	30.49	Retired or dependent>65

XENR_RSV -
Enrollment by PCM type - reservist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	216	0.49	43,724	0.59	Missing/Unknown
1	12,386	28.01	1,290,747	17.54	Active Duty - under 65
2	17,216	38.93	1,300,063	17.66	Enrolled - under 65, Mil PCM
3	4,525	10.23	742,913	10.09	Enrolled - under 65, Civ PCM
4	5,764	13.04	1,607,144	21.84	Not enrolled - under 65
5	1,824	4.13	1,940,492	26.37	Not enrolled - 65 or over
6	164	0.37	210,014	2.85	Enrolled - 65 or over,Mil PCM
7	42	0.09	52,815	0.72	Enrolled - 65 or over,Civ PCM
8	2,081	4.71	171,880	2.34	Reservists - under 65

XINS_RSV -
Insurance coverage - reservist

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	999	2.26	186,434	2.53	Missing/Unknown
1	12,386	28.01	1,290,747	17.54	Prime-under 65 Active Duty
2	19,675	44.50	1,812,306	24.62	Prime-under 65 Non-active Duty
3	2,583	5.84	654,019	8.89	Standard/Extra
4	2,434	5.50	1,956,029	26.58	Medicare
5	2,202	4.98	634,709	8.62	Other civilian insurance
6	14	0.03	19,034	0.26	Prime,65 or over
7	202	0.46	45,875	0.62	TRICARE Plus
8	913	2.06	263,820	3.58	Veterans Administration (VA)
9	374	0.85	201,642	2.74	TRICARE Reserve Select
10	2,081	4.71	171,880	2.34	Prime-under 65 Reservists
11	276	0.62	74,255	1.01	TRICARE Retired Reserve
13	9	0.02	3,013	0.04	Continued Health Care Benefit Program
14	39	0.09	17,494	0.24	TRICARE Young Adult Prime
15	31	0.07	28,534	0.39	TRICARE Young Adult Standard/Extra

XREGION -
Region

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	829	1.87	111,717	1.52	Missing data
1	5,896	13.33	1,012,886	13.76	Northeast
2	3,473	7.85	743,407	10.10	Mid-Atlantic
3	4,942	11.18	924,244	12.56	Southeast
4	3,392	7.67	582,489	7.91	Gulfsouth
5	2,965	6.71	593,762	8.07	Heartland
6	4,493	10.16	860,675	11.69	Southwest
7	2,867	6.48	359,860	4.89	Central 7
8	5,157	11.66	733,474	9.97	Central 8
9	2,881	6.52	431,575	5.86	Southern California
10	1,017	2.30	168,718	2.29	Golden Gate
11	1,608	3.64	364,923	4.96	Northwest
12	774	1.75	120,403	1.64	Hawaii
13	1,579	3.57	128,707	1.75	Europe
14	1,299	2.94	133,665	1.82	Western Pacific Command
15	423	0.96	32,618	0.44	TRICARE Latin America
16	623	1.41	56,669	0.77	Alaska

XTNEXREG -
TRICARE next generation of contracts region grouping

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	12,447	28.15	2,404,239	32.67	North
2	13,092	29.61	2,392,613	32.51	South
3	14,942	33.79	2,244,296	30.49	West
4	3,737	8.45	318,645	4.33	Overseas

USA -
CONUS/OCONUS indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	829	1.87	111,717	1.52	Invalid/Missing
0	3,301	7.47	294,991	4.01	Not in USA
1	40,088	90.66	6,953,085	94.47	In USA

XOCONUS -
Overseas Europe/Pacific/Latin indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	40,917	92.53	7,064,802	95.99	In Conus/Missing Region
1	1,579	3.57	128,707	1.75	Europe
2	1,299	2.94	133,665	1.82	Western Pacific
3	423	0.96	32,618	0.44	Latin America

OUTCATCH -
Out of catchment area indicator

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
0	35,457	80.19	4,040,318	54.90	Catchment areas
1	8,761	19.81	3,319,474	45.10	Out of catchment areas

XSEXA -
Male or female (recode)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	23,588	53.34	3,669,223	49.85	Male
2	20,630	46.66	3,690,569	50.15	Female

XBMI -
Body mass index

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	13,130	29.69	1,051,092	14.28	Not applicable
15.200 -- 22.100	3,934	8.90	823,121	11.18	Minimum to 10th Percentile
22.200 -- 24.400	5,218	11.80	1,082,145	14.70	>10th to 25th Percentile
24.500 -- 27.100	7,321	16.56	1,446,302	19.65	>25th to 50th Percentile
27.200 -- 30.400	7,649	17.30	1,448,300	19.68	>50th to 75th Percentile
30.500 -- 34.000	4,320	9.77	889,623	12.09	>75th to 90th Percentile
34.100 -- 52.300	2,646	5.98	619,209	8.41	>90th to 100th Percentile

XBMICAT -
Body mass index category

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	13,130	29.69	1,051,092	14.28	Missing data
1	205	0.46	54,302	0.74	Underweight
2	9,793	22.15	2,033,724	27.63	Normal weight
3	13,128	29.69	2,530,757	34.39	Overweight
4	7,524	17.02	1,571,627	21.35	Obese
5	438	0.99	118,290	1.61	Morbidly obese

XBNFGRP -
Constructed beneficiary group

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	337	0.76	236,684	3.22	TRS/Missing/Unknown
1	14,467	32.72	1,462,627	19.87	Active Duty <65
2	7,538	17.05	847,133	11.51	Family of Active <65
3	19,846	44.88	2,610,027	35.46	Ret/Surv/Fam <65
4	2,030	4.59	2,203,320	29.94	Ret/Surv/Fam 65+

XSERVAFF -
Service affiliation

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	8,367	18.92	1,460,314	19.84	Army
2	16,269	36.79	1,146,825	15.58	Air Force
3	7,314	16.54	1,124,703	15.28	Navy
4	11,027	24.94	3,403,680	46.25	Other
5	1,241	2.81	224,271	3.05	Joint Service

KMILOPQY -
Outpatient visits to military facility

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,880	24.61	538,414	7.32	No response
1	17,139	38.76	4,974,222	67.59	None
2	2,385	5.39	265,774	3.61	1 visit
3	3,639	8.23	412,226	5.60	2 visits
4	3,203	7.24	345,712	4.70	3 visits
5	2,545	5.76	299,879	4.07	4 visits
6	3,155	7.14	374,114	5.08	5 to 9 visits
7	1,272	2.88	149,451	2.03	10 or more visits

KCIVOPQY -
Outpatient visits to civilian facility

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,894	24.64	560,944	7.62	No response
1	21,105	47.73	2,669,961	36.28	None
2	1,444	3.27	455,468	6.19	1 visit
3	2,266	5.12	753,360	10.24	2 visits
4	2,070	4.68	710,437	9.65	3 visits
5	1,957	4.43	684,936	9.31	4 visits
6	2,859	6.47	992,060	13.48	5 to 9 visits
7	1,623	3.67	532,626	7.24	10 or more visits

KCIVINS -
Beneficiary covered by civilian insurance

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	10,746	24.30	508,256	6.91	Unknown
1	2,561	5.79	744,293	10.11	Yes
2	30,911	69.91	6,107,243	82.98	No

HP_PRNTL -
Pregnant in last year received care in 1st trimester

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	25,253	57.11	3,736,191	50.76	Missing/Unknown/3 mnths prg now/not prg past yr
N	17,608	39.82	3,395,501	46.14	NA - male
1	1,225	2.77	204,209	2.77	Yes
2	132	0.30	23,891	0.32	No

HP_MAMOG -
Women age 40 and over: mammography in past 2 years

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	35,090	79.36	5,157,567	70.08	Missing/Unknown/NA
1	7,651	17.30	1,824,522	24.79	Yes
2	1,477	3.34	377,702	5.13	No

HP_MAM50 -
Women age 50 and over: mammography in past 2 years

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	37,745	85.36	5,502,116	74.76	Missing/Unknown/NA
1	5,610	12.69	1,577,339	21.43	Yes
2	863	1.95	280,337	3.81	No

HP_PAP -
All women: pap smear in last 3 years

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	28,573	64.62	3,959,882	53.80	Missing/Unknown/NA
1	12,343	27.91	2,353,893	31.98	Yes
2	3,302	7.47	1,046,017	14.21	No

HP_BP -
Blood pressure check in last 2 years and know results

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	11,275	25.50	641,869	8.72	Unknown
1	30,979	70.06	6,333,314	86.05	Yes
2	1,964	4.44	384,610	5.23	No

HP_FLU -
Age 65 and older: flu shot in last 12 months

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	42,020	95.03	5,138,377	69.82	Missing/Unknown/NA
1	1,691	3.82	1,694,169	23.02	Yes
2	507	1.15	527,246	7.16	No

HP_FLU_H -
Age 65 and older: flu shot in last 12 months HEDIS

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	44,193	99.94	7,359,224	99.99	Missing/Unknown/NA
1	17	0.04	361	0.00	Yes
2	8	0.02	207	0.00	No

HP_OBESE -
Obese or morbidly obese

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	13,130	29.69	1,051,092	14.28	Missing/Unknown/NA
1	7,962	18.01	1,689,917	22.96	Yes
2	23,126	52.30	4,618,783	62.76	No

HP_SMOKE -
Advised to quit smoking in last 12 months

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39,184	88.62	6,521,135	88.60	Missing/Unknown/NA
1	4,038	9.13	646,205	8.78	Yes
2	996	2.25	192,452	2.61	No

HP_SMKH3
Smoker under HEDIS definition (modified)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	1,193	2.70	263,425	3.58	Missing/Unknown/NA
1	3,130	7.08	501,763	6.82	Yes
2	39,895	90.22	6,594,605	89.60	No

HP_CESH3
Had smoking cessation counseling - HEDIS (modified)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39,315	88.91	6,567,070	89.23	Missing/Unknown/NA
1	3,993	9.03	635,171	8.63	Yes
2	910	2.06	157,550	2.14	No

XCATCH
XCATCH - Catchment area (reporting)

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1	214	0.48	9,987	0.14	Fox AHC-Redstone Arsenal
3	183	0.41	14,840	0.20	Lyster AHC-Ft. Rucker
4	342	0.77	10,864	0.15	42nd Medical Group-Maxwell
5	111	0.25	19,711	0.27	Bassett ACH-Ft. Wainwright
6	438	0.99	27,694	0.38	3rd Med Grp-Elmendorf
8	299	0.68	7,506	0.10	R W Bliss AHC-Ft. Huachuca
9	449	1.02	19,706	0.27	56th Med Grp-Luke
10	457	1.03	15,707	0.21	355th Med Grp-Davis Monthan
13	151	0.34	9,940	0.14	19th Medical Group-Little Rock
14	504	1.14	55,875	0.76	60th Med Grp-Travis
15	55	0.12	5,796	0.08	9th Med Grp-Beale
18	260	0.59	5,650	0.08	30th Med Grp-Vandenberg
19	258	0.58	5,855	0.08	95th Med Grp-Edwards
24	367	0.83	104,873	1.42	NH Camp Pendleton
26	194	0.44	5,538	0.08	NBHC Port Hueneme
28	127	0.29	14,768	0.20	NH LeMoore
29	506	1.14	147,314	2.00	NMC San Diego
30	135	0.31	25,087	0.34	NH Twentynine Palms
32	291	0.66	96,123	1.31	Evans ACH-Ft. Carson
33	504	1.14	20,066	0.27	10th Med Group-USAF Academy CO
36	51	0.12	6,408	0.09	436th Med Grp-Dover
38	398	0.90	83,794	1.14	NH Pensacola
39	452	1.02	111,821	1.52	NH Jacksonville
42	504	1.14	66,021	0.90	96th Med Grp-Eglin

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
43	322	0.73	9,502	0.13	325th Med Grp-Tyndall
45	466	1.05	36,638	0.50	6th Med Grp-MacDill
46	393	0.89	10,357	0.14	45th Med Grp-Patrick
47	415	0.94	67,476	0.92	Eisenhower AMC-Ft. Gordon
48	329	0.74	49,744	0.68	Martin ACH-Ft. Benning
49	300	0.68	62,251	0.85	Winn ACH-Ft. Stewart
50	80	0.18	9,300	0.13	23rd Med Grp-Moody
51	423	0.96	13,936	0.19	78th Med Grp-Robins
52	412	0.93	93,833	1.27	Tripler AMC-Ft. Shafter
53	262	0.59	7,735	0.11	366th Med Grp-Mountain Home
55	500	1.13	18,529	0.25	375th Med Grp-Scott
56	153	0.35	38,114	0.52	FHCC-Formerly NHC Great Lakes
57	293	0.66	32,145	0.44	Irwin ACH-Ft. Riley
58	185	0.42	11,445	0.16	Munson AHC-Ft. Leavenworth
59	67	0.15	8,428	0.11	22nd Med Grp-McConnell
60	288	0.65	73,493	1.00	Blanchfield ACH-Ft. Campbell
61	503	1.14	32,858	0.45	Ireland ACH-Ft. Knox
62	188	0.43	11,616	0.16	2nd Med Grp-Barksdale
64	130	0.29	19,735	0.27	Bayne-Jones ACH-Ft. Polk
66	430	0.97	20,986	0.29	779th Med Grp-Andrews
67	754	1.71	119,118	1.62	Walter Reed Natl Mil Med Cntr
68	170	0.38	11,246	0.15	NHC Patuxent River
69	412	0.93	52,095	0.71	Kimbrough Amb Car Cen-Ft Meade
73	191	0.43	30,893	0.42	81st Med Grp-Keesler
74	322	0.73	3,097	0.04	14th Med Grp-Columbus
75	133	0.30	25,586	0.35	L. Wood ACH-Ft. Leonard Wood
76	235	0.53	8,124	0.11	509th Med Grp-Whiteman
77	248	0.56	6,956	0.09	341st Med Grp-Malmstrom
78	466	1.05	18,986	0.26	55th Med Grp-Offutt
79	499	1.13	63,688	0.87	99th Med Grp-O'Callaghan Hosp
83	337	0.76	9,650	0.13	377th Med Grp-Kirtland
84	56	0.13	7,230	0.10	49th Med Grp-Holloman
85	59	0.13	8,447	0.11	27th Spec Ops Med Grp-Cannon
86	215	0.49	25,670	0.35	Keller ACH-West Point
89	399	0.90	132,622	1.80	Womack AMC-Ft. Bragg
90	60	0.14	9,548	0.13	4th Med Grp-Seymour Johnson
91	331	0.75	91,465	1.24	NH Camp Lejeune

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
92	126	0.28	14,791	0.20	NHC Cherry Point
93	28	0.06	3,726	0.05	319th Med Grp-Grand Forks
94	221	0.50	9,177	0.12	5th Med Grp-Minot
95	608	1.38	47,870	0.65	88th Med Grp-Wright-Patterson
96	416	0.94	19,313	0.26	72nd Med Grp-Tinker
97	35	0.08	3,517	0.05	97th Med Grp-Altus
98	322	0.73	29,621	0.40	Reynolds ACH-Ft. Sill
100	382	0.86	20,571	0.28	Naval Hlth Clinic New England
101	204	0.46	11,556	0.16	20th Med Grp-Shaw
103	142	0.32	12,712	0.17	Naval Health Clinic Charleston
104	132	0.30	18,394	0.25	NH Beaufort
105	413	0.93	38,757	0.53	Moncrief ACH-Ft. Jackson
106	80	0.18	10,211	0.14	28th Med Grp-Ellsworth
108	298	0.67	64,256	0.87	William Beaumont AMC-Ft. Bliss
109	516	1.17	147,780	2.01	Brooke AMC-Ft. Sam Houston
110	301	0.68	121,728	1.65	Darnall ACH-Ft. Hood
112	211	0.48	7,774	0.11	7th Med Grp-Dyess
113	196	0.44	8,732	0.12	82nd Med Grp-Sheppard
114	32	0.07	2,671	0.04	47th Med Grp-Laughlin
117	400	0.90	47,667	0.65	59th Med Wing-Lackland
118	293	0.66	10,541	0.14	NHC Corpus Christi
119	171	0.39	11,867	0.16	75th Med Grp-Hill
120	474	1.07	55,697	0.76	633rd Med Grp Langley-Eustis
121	332	0.75	25,811	0.35	McDonald AHC-Ft. Eustis
122	390	0.88	15,670	0.21	Kenner AHC-Ft. Lee
123	715	1.62	160,421	2.18	Ft Belvoir Community Hosp-FBCH
124	491	1.11	177,372	2.41	NMC Portsmouth
125	411	0.93	137,299	1.87	Madigan AMC-Ft. Lewis
126	328	0.74	45,310	0.62	NH Bremerton
127	149	0.34	19,479	0.26	NH Oak Harbor
128	296	0.67	9,348	0.13	92nd Med Grp-Fairchild
129	246	0.56	6,766	0.09	90th Med Grp-F.E. Warren
131	127	0.29	7,275	0.10	Weed ACH-Ft. Irwin
203	28	0.06	2,978	0.04	354th Med Grp-Eielson
231	147	0.33	13,983	0.19	NBHC NAS North Island
248	220	0.50	6,052	0.08	61st Med Group-Los Angeles
252	450	1.02	17,846	0.24	21st Med Grp-Peterson
280	347	0.78	21,745	0.30	NHC Hawaii
287	87	0.20	9,209	0.13	15th Med Grp-Hickam
306	215	0.49	12,164	0.17	NHC Annapolis

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
310	215	0.49	4,457	0.06	66th Med Grp-Hanscom
326	314	0.71	13,730	0.19	87th Med Grp-McGuire
330	196	0.44	21,861	0.30	Guthrie AHC-Ft. Drum
338	32	0.07	3,607	0.05	71st Med Grp-Vance
356	78	0.18	7,608	0.10	628th Med Grp-Charleston
364	177	0.40	7,137	0.10	17th Med Grp-Goodfellow
366	235	0.53	14,957	0.20	359th Med Grp-Randolph
370	214	0.48	11,063	0.15	NBHC Fort Worth
378	139	0.31	13,113	0.18	NBHC Little Creek
385	439	0.99	18,235	0.25	NHC Quantico
387	130	0.29	9,315	0.13	NBHC Oceana
395	45	0.10	7,721	0.10	62nd Med Squad-McChord
405	132	0.30	10,147	0.14	NBHC Mayport
407	116	0.26	11,936	0.16	NBHC NTC San Diego
413	57	0.13	5,433	0.07	579th Med Group-Bolling
416	21	0.05	1,895	0.03	USCG Clinic Mobile
420	43	0.10	4,434	0.06	USCG Clinic District of Columb
423	24	0.05	2,365	0.03	USCG Clinic New Orleans
426	21	0.05	3,106	0.04	USCG Clinic Boston
428	23	0.05	5,774	0.08	USCG Clinic Cape May
432	25	0.06	3,699	0.05	USCG Clinic Portsmouth
435	20	0.05	2,409	0.03	USCG Clinic Seattle
508	181	0.41	15,056	0.20	NBHC Navsta Sewells
607	140	0.32	31,854	0.43	Landstuhl Regional Medcen
609	132	0.30	26,356	0.36	Bavaria Meddac
610	20	0.05	1,930	0.03	BG Crawford Sams AHC-Camp Zama
612	152	0.34	27,131	0.37	Brian Allgood ACH-Seoul
617	49	0.11	2,797	0.04	NH Naples
618	41	0.09	2,057	0.03	NH Rota
620	168	0.38	9,837	0.13	NH Guam-Agana
621	118	0.27	24,504	0.33	NH Okinawa
622	135	0.31	24,901	0.34	NH Yokosuka
624	73	0.17	4,618	0.06	NH Sigonella
633	198	0.45	12,473	0.17	48th Med Grp-Lakenheath
635	30	0.07	2,605	0.04	39th Med Group-Incirlik
637	46	0.10	3,215	0.04	8th Med Grp-Kunsan AB
638	147	0.33	9,756	0.13	51st Med Grp-Osan AB
639	60	0.14	4,160	0.06	35th Med Grp-Misawa
640	93	0.21	6,071	0.08	374th Med Grp-Yokota AB
799	21	0.05	1,407	0.02	470 Med Flt-Geilenkirchen
802	66	0.15	4,716	0.06	36th Med Grp-Andersen
804	156	0.35	10,656	0.14	18th Med Grp-Kadena AB
805	349	0.79	4,635	0.06	52nd Med Group-Spangdahlem

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
806	223	0.50	13,169	0.18	86th Medical Group-Ramstein
808	102	0.23	7,343	0.10	31st Med Grp-Aviano
814	20	0.05	1,100	0.01	423RD ABS OL-A-RAF Upwood
6215	308	0.70	5,127	0.07	TRICARE Outpatient-Chula Vista
7139	192	0.43	12,176	0.17	1st Spec Ops Med Grp-Hurlburt
7200	46	0.10	4,381	0.06	460th MED Grp-Buckley AFB
9104	75	0.17	12,149	0.17	North Region-Other
9204	47	0.11	5,063	0.07	South Region-Other
9304	78	0.18	10,387	0.14	West Region-Other
9402	5	0.01	416	0.01	Europe-Air force
9603	14	0.03	1,671	0.02	Latin America-Navy
9604	20	0.05	1,461	0.02	Latin America-Other
9901	2,574	5.82	1,103,033	14.99	Out of Catchment North Region
9902	2,511	5.68	1,192,304	16.20	Out of Catchment South Region
9903	2,474	5.60	917,842	12.47	Out of Catchment West Region
9904	1,202	2.72	106,295	1.44	Out of Catchment OCONUS Region

FLTYPE
Experimental cover letter group

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39,699	89.78	6,116,526	83.11	Did not answer
1	2,416	5.46	862,895	11.72	1:Other
2	350	0.79	53,693	0.73	2:Exp Service Member letter
3	329	0.74	63,292	0.86	3:Exp Service Member dependent letter
4	713	1.61	123,217	1.67	4:Control Service Member letter
5	711	1.61	140,168	1.90	5:Control Service Member dependent letter

DOM_INTL
Domestic or international address

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
	39,699	89.78	6,116,526	83.11	Missing
D	4,391	9.93	1,232,297	16.74	Domestic
I	128	0.29	10,969	0.15	International

LTR_TYPE -
Letter group for this participant

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39,699	89.78	6,116,526	83.11	Did not answer
1	3,825	8.65	1,124,944	15.28	1:Letter group 1
2	367	0.83	55,060	0.75	2:Letter group 2
3	327	0.74	63,263	0.86	3:Letter group 3

RMDR_FLG -
Reminder letter for this participant

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39,815	90.04	6,140,449	83.43	Did not answer
1	2,231	5.05	451,730	6.14	Control group with questionnaire
2	1,497	3.39	650,707	8.84	Control group without questionnaire
3	394	0.89	61,266	0.83	Experiment group without questionnaire
4	281	0.64	55,640	0.76	Experiment group with questionnaire

QAIRE -
Paper survey or letter only

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
.	39,815	90.04	6,140,449	83.43	Did not answer
1	2,512	5.68	507,370	6.89	1:Paper survey
2	1,891	4.28	711,973	9.67	2:Letter only

POSTCELL -
Poststratification cell for new weights

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
09999	333	0.75	234,321	3.18	09999
10001	214	0.48	9,987	0.14	10001
10003	182	0.41	12,703	0.17	10003
10004	342	0.77	10,864	0.15	10004
10005	102	0.23	17,789	0.24	10005
10006	413	0.93	19,593	0.27	10006
10008	299	0.68	7,506	0.10	10008
10009	349	0.79	17,610	0.24	10009
10010	341	0.77	13,619	0.19	10010
10013	151	0.34	9,940	0.14	10013
10014	377	0.85	19,837	0.27	10014
10018	259	0.59	4,938	0.07	10018
10019	257	0.58	5,142	0.07	10019
10024	196	0.44	58,287	0.79	10024
10026	194	0.44	5,538	0.08	10026
10028	123	0.28	13,254	0.18	10028
10029	245	0.55	70,689	0.96	10029
10030	121	0.27	17,392	0.24	10030
10032	180	0.41	47,808	0.65	10032
10033	479	1.08	17,460	0.24	10033
10038	292	0.66	42,207	0.57	10038
10039	257	0.58	47,517	0.65	10039
10042	418	0.95	22,750	0.31	10042
10043	322	0.73	9,502	0.13	10043
10045	358	0.81	26,846	0.36	10045
10046	393	0.89	10,357	0.14	10046
10047	348	0.79	33,288	0.45	10047
10048	286	0.65	39,416	0.54	10048
10049	223	0.50	38,238	0.52	10049
10051	310	0.70	10,378	0.14	10051
10052	346	0.78	54,667	0.74	10052
10053	256	0.58	6,624	0.09	10053
10055	358	0.81	15,069	0.20	10055
10056	116	0.26	18,437	0.25	10056
10057	262	0.59	24,277	0.33	10057
10058	185	0.42	11,445	0.16	10058
10060	222	0.50	49,584	0.67	10060
10061	408	0.92	17,320	0.24	10061
10062	188	0.43	11,616	0.16	10062
10064	124	0.28	14,423	0.20	10064
10066	417	0.94	18,558	0.25	10066
10067	536	1.21	33,138	0.45	10067
10068	169	0.38	10,525	0.14	10068
10069	390	0.88	46,103	0.63	10069
10073	154	0.35	16,103	0.22	10073
10074	322	0.73	3,097	0.04	10074

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10075	118	0.27	17,995	0.24	10075
10076	235	0.53	8,124	0.11	10076
10077	248	0.56	6,956	0.09	10077
10078	426	0.96	17,779	0.24	10078
10079	412	0.93	30,836	0.42	10079
10083	337	0.76	9,650	0.13	10083
10086	177	0.40	11,218	0.15	10086
10089	239	0.54	86,455	1.17	10089
10091	238	0.54	62,150	0.84	10091
10092	126	0.28	14,791	0.20	10092
10094	221	0.50	9,177	0.12	10094
10095	530	1.20	22,583	0.31	10095
10096	294	0.66	13,804	0.19	10096
10098	288	0.65	20,246	0.28	10098
10100	330	0.75	18,187	0.25	10100
10101	203	0.46	9,513	0.13	10101
10103	142	0.32	12,712	0.17	10103
10104	111	0.25	14,193	0.19	10104
10105	324	0.73	19,505	0.27	10105
10108	250	0.57	47,630	0.65	10108
10109	366	0.83	56,478	0.77	10109
10110	179	0.40	71,019	0.96	10110
10112	211	0.48	7,774	0.11	10112
10113	196	0.44	8,732	0.12	10113
10117	308	0.70	32,801	0.45	10117
10118	287	0.65	10,519	0.14	10118
10119	171	0.39	11,867	0.16	10119
10120	396	0.90	24,554	0.33	10120
10121	311	0.70	16,176	0.22	10121
10122	339	0.77	14,766	0.20	10122
10123	429	0.97	58,218	0.79	10123
10124	205	0.46	85,161	1.16	10124
10125	268	0.61	71,530	0.97	10125
10126	233	0.53	32,736	0.44	10126
10127	137	0.31	14,939	0.20	10127
10128	295	0.67	7,712	0.10	10128
10129	246	0.56	6,766	0.09	10129
10131	125	0.28	6,893	0.09	10131
10231	158	0.36	13,170	0.18	10231
10248	220	0.50	6,052	0.08	10248
10252	424	0.96	17,470	0.24	10252
10280	308	0.70	19,205	0.26	10280
10306	215	0.49	12,164	0.17	10306
10310	215	0.49	4,457	0.06	10310
10330	183	0.41	21,234	0.29	10330
10364	177	0.40	7,137	0.10	10364
10366	299	0.68	16,072	0.22	10366

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
10378	156	0.35	14,206	0.19	10378
10385	392	0.89	16,952	0.23	10385
10387	130	0.29	9,315	0.13	10387
10405	166	0.38	11,676	0.16	10405
10407	125	0.28	10,949	0.15	10407
10508	194	0.44	15,868	0.22	10508
10607	113	0.26	27,462	0.37	10607
10609	131	0.30	24,659	0.34	10609
10612	136	0.31	26,261	0.36	10612
10620	163	0.37	8,408	0.11	10620
10621	114	0.26	24,211	0.33	10621
10622	115	0.26	23,826	0.32	10622
10633	188	0.43	12,051	0.16	10633
10804	156	0.35	10,656	0.14	10804
10805	349	0.79	4,635	0.06	10805
10806	223	0.50	13,169	0.18	10806
16215	319	0.72	5,350	0.07	16215
17139	192	0.43	12,176	0.17	17139
19001	1,073	2.43	117,551	1.60	19001
19002	789	1.78	79,312	1.08	19002
19003	1,000	2.26	118,998	1.62	19003
19004	902	2.04	59,854	0.81	19004
29001	1,530	3.46	248,000	3.37	29001
29002	1,575	3.56	302,540	4.11	29002
29003	1,444	3.27	195,817	2.66	29003
39001	1,586	3.59	539,478	7.33	39001
39002	1,383	3.13	439,535	5.97	39002
39003	1,481	3.35	378,348	5.14	39003
39004	1,094	2.47	48,218	0.66	39004
69001	706	1.60	694,035	9.43	69001
69002	665	1.50	842,940	11.45	69002
69003	661	1.49	668,467	9.08	69003

BWT -
Basic sampling weight

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
4.009 -- 11.149	5,326	12.04	172,621	2.35	Minimum to 10th Percentile
11.172 -- 15.488	5,860	13.25	236,889	3.22	>10th to 25th Percentile
15.505 -- 30.346	11,158	25.23	597,924	8.12	>25th to 50th Percentile
30.388 -- 68.481	10,748	24.31	1,247,104	16.94	>50th to 75th Percentile
68.674 -- 199.682	6,851	15.49	1,833,224	24.91	>75th to 90th Percentile
200.217 -- 1353.285	4,275	9.67	3,272,030	44.46	>90th to 100th Percentile

FWRWT -
Final quarterly weight

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
3.471 -- 34.573	4,557	10.31	35,824	0.49	Minimum to 10th Percentile
34.642 -- 61.303	6,484	14.66	103,110	1.40	>10th to 25th Percentile
61.511 -- 162.400	11,223	25.38	394,578	5.36	>25th to 50th Percentile
162.564 -- 507.008	11,175	25.27	1,081,350	14.69	>50th to 75th Percentile
507.828 -- 1231.554	6,359	14.38	1,623,198	22.05	>75th to 90th Percentile
1232.740 -- 11161.96	4,420	10.00	4,121,732	56.00	>90th to 100th Percentile

CFWT -
Combined Annual NEW Weight

Value	Unweighted Count	Unweighted Percent	Weighted Count	Weighted Percent	Formatted Value
1.157 -- 11.859	4,788	10.83	38,524	0.52	Minimum to 10th Percentile
11.864 -- 20.434	6,253	14.14	100,410	1.36	>10th to 25th Percentile
20.504 -- 54.440	11,262	25.47	396,698	5.39	>25th to 50th Percentile
54.544 -- 169.276	11,138	25.19	1,079,569	14.67	>50th to 75th Percentile
169.514 -- 410.913	6,358	14.38	1,623,270	22.06	>75th to 90th Percentile
411.960 -- 3720.654	4,419	9.99	4,121,321	56.00	>90th to 100th Percentile

QUARTERLY FREQUENCIES

MPRID -
Unique MPR identifier

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
00024493 -- 17035026	00000001--99999999	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
00024493 -- 17035026	00000001--99999999	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

SVCSMPL -
Branch of service sampling variable

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Army	2,609	28.33	3,725	29.63	3,802	35.38	3,407	29.14
2	Navy	1,825	19.82	2,564	20.40	1,863	17.34	2,307	19.73
3	Marine Corps	527	5.72	708	5.63	732	6.81	667	5.71
4	Air Force	3,853	41.83	5,050	40.17	4,112	38.27	4,831	41.32
5	Coast Guard	311	3.38	414	3.29	166	1.54	391	3.34
6	Other/Unknown	85	0.92	110	0.88	71	0.66	88	0.75

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Army	2,912,853	39.49	2,193,394	37.64	670,566	43.98	2,824,275	38.42
2	Navy	1,468,482	19.91	1,350,983	23.18	332,147	21.78	1,551,657	21.11
3	Marine Corps	632,280	8.57	366,273	6.29	163,058	10.69	548,035	7.46
4	Air Force	2,120,358	28.74	1,650,409	28.32	332,000	21.77	2,143,688	29.16
5	Coast Guard	178,005	2.41	228,125	3.91	22,421	1.47	238,305	3.24
6	Other/Unknown	64,690	0.88	38,043	0.65	4,578	0.30	44,753	0.61

SEXSMPL -
Sex sampling variable

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Male	4,942	53.66	6,447	51.28	5,980	55.65	6,108	52.25
2	Female	4,268	46.34	6,124	48.72	4,766	44.35	5,583	47.75

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Male	3,592,535	48.70	2,818,502	48.37	821,166	53.86	3,654,917	49.72
2	Female	3,784,133	51.30	3,008,725	51.63	703,604	46.14	3,695,796	50.28

STRATUM -
Sampling stratum

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0999911	0999911	74	0.80	132	1.05	.	.	127	1.09
1000103	1000103	32	0.35	36	0.29	.	.	38	0.33
1000106	1000106	30	0.33	41	0.33	.	.	37	0.32
1000301	1000301	14	0.15	13	0.10	.	.	16	0.14
1000303	1000303	23	0.25	28	0.22	.	.	26	0.22
1000306	1000306	18	0.20	24	0.19	.	.	20	0.17
1000401	1000401	20	0.22	36	0.29	.	.	29	0.25
1000403	1000403	82	0.89	97	0.77	.	.	78	0.67
1000501	1000501	13	0.14	17	0.14	.	.	8	0.07
1000503	1000503	11	0.12	11	0.09	.	.	6	0.05
1000506	1000506	3	0.03	16	0.13	.	.	17	0.15
1000601	1000601	26	0.28	27	0.21	98	0.91	25	0.21
1000603	1000603	13	0.14	20	0.16	24	0.22	18	0.15
1000606	1000606	24	0.26	14	0.11	109	1.01	16	0.14
1000801	1000801	19	0.21	21	0.17	.	.	21	0.18
1000803	1000803	76	0.83	80	0.64	.	.	82	0.70

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1000901	1000901	21	0.23	22	0.18	50	0.47	19	0.16
1000903	1000903	9	0.10	10	0.08	12	0.11	6	0.05
1000906	1000906	26	0.28	27	0.21	124	1.15	26	0.22
1001001	1001001	23	0.25	47	0.37	85	0.79	42	0.36
1001003	1001003	9	0.10	15	0.12	20	0.19	6	0.05
1001006	1001006	9	0.10	14	0.11	60	0.56	14	0.12
1001301	1001301	27	0.29	27	0.21	.	.	25	0.21
1001303	1001303	13	0.14	9	0.07	.	.	15	0.13
1001306	1001306	13	0.14	14	0.11	.	.	8	0.07
1001401	1001401	31	0.34	30	0.24	92	0.86	28	0.24
1001403	1001403	8	0.09	18	0.14	10	0.09	12	0.10
1001406	1001406	15	0.16	21	0.17	94	0.87	21	0.18
1001801	1001801	43	0.47	36	0.29	.	.	49	0.42
1001803	1001803	38	0.41	54	0.43	.	.	39	0.33
1001901	1001901	31	0.34	34	0.27	.	.	48	0.41
1001903	1001903	43	0.47	50	0.40	.	.	51	0.44
1002401	1002401	9	0.10	13	0.10	42	0.39	13	0.11
1002403	1002403	12	0.13	11	0.09	13	0.12	10	0.09
1002406	1002406	7	0.08	8	0.06	38	0.35	16	0.14
1002601	1002601	15	0.16	20	0.16	.	.	21	0.18
1002603	1002603	38	0.41	44	0.35	.	.	56	0.48
1002801	1002801	12	0.13	15	0.12	.	.	15	0.13
1002803	1002803	20	0.22	14	0.11	.	.	9	0.08
1002806	1002806	13	0.14	13	0.10	.	.	12	0.10
1002901	1002901	15	0.16	23	0.18	39	0.36	20	0.17
1002903	1002903	16	0.17	10	0.08	.	.	14	0.12
1002906	1002906	19	0.21	22	0.18	32	0.30	16	0.14
1003001	1003001	16	0.17	12	0.10	.	.	16	0.14
1003003	1003003	12	0.13	12	0.10	.	.	17	0.15
1003006	1003006	9	0.10	10	0.08	.	.	17	0.15
1003201	1003201	3	0.03	11	0.09	37	0.34	5	0.04
1003203	1003203	9	0.10	10	0.08	.	.	7	0.06
1003206	1003206	10	0.11	10	0.08	64	0.60	12	0.10
1003301	1003301	28	0.30	21	0.17	79	0.74	23	0.20
1003303	1003303	28	0.30	15	0.12	20	0.19	19	0.16
1003306	1003306	16	0.17	25	0.20	181	1.68	24	0.21
1003801	1003801	16	0.17	23	0.18	53	0.49	15	0.13
1003803	1003803	11	0.12	10	0.08	.	.	13	0.11
1003806	1003806	17	0.18	20	0.16	99	0.92	13	0.11
1003901	1003901	9	0.10	19	0.15	21	0.20	14	0.12
1003903	1003903	10	0.11	16	0.13	.	.	15	0.13
1003906	1003906	12	0.13	21	0.17	89	0.83	24	0.21
1004201	1004201	12	0.13	23	0.18	74	0.69	26	0.22
1004203	1004203	10	0.11	24	0.19	17	0.16	11	0.09
1004206	1004206	18	0.20	24	0.19	158	1.47	21	0.18
1004301	1004301	21	0.23	34	0.27	.	.	33	0.28
1004303	1004303	75	0.81	67	0.53	.	.	92	0.79
1004501	1004501	14	0.15	25	0.20	42	0.39	22	0.19
1004503	1004503	13	0.14	17	0.14	13	0.12	20	0.17
1004506	1004506	23	0.25	30	0.24	116	1.08	24	0.21
1004601	1004601	27	0.29	18	0.14	.	.	22	0.19
1004603	1004603	88	0.96	116	0.92	.	.	122	1.04
1004701	1004701	22	0.24	16	0.13	52	0.48	19	0.16
1004703	1004703	18	0.20	19	0.15	11	0.10	18	0.15
1004706	1004706	16	0.17	24	0.19	127	1.18	6	0.05
1004801	1004801	8	0.09	14	0.11	42	0.39	10	0.09
1004803	1004803	9	0.10	16	0.13	17	0.16	23	0.20
1004806	1004806	11	0.12	17	0.14	111	1.03	9	0.08
1004901	1004901	7	0.08	14	0.11	40	0.37	11	0.09
1004903	1004903	10	0.11	7	0.06	21	0.20	8	0.07
1004906	1004906	11	0.12	15	0.12	62	0.58	17	0.15
1005101	1005101	32	0.35	22	0.18	68	0.63	42	0.36
1005103	1005103	13	0.14	20	0.16	.	.	10	0.09
1005106	1005106	15	0.16	15	0.12	61	0.57	12	0.10

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1005201	1005201	19	0.21	16	0.13	54	0.50	16	0.14
1005203	1005203	18	0.20	17	0.14	32	0.30	19	0.16
1005206	1005206	22	0.24	19	0.15	60	0.56	19	0.16
1005301	1005301	35	0.38	36	0.29	.	.	42	0.36
1005303	1005303	44	0.48	49	0.39	.	.	50	0.43
1005501	1005501	23	0.25	33	0.26	80	0.74	29	0.25
1005503	1005503	15	0.16	13	0.10	15	0.14	17	0.15
1005506	1005506	11	0.12	17	0.14	87	0.81	23	0.20
1005601	1005601	9	0.10	12	0.10	.	.	15	0.13
1005603	1005603	5	0.05	43	0.34	.	.	11	0.09
1005606	1005606	7	0.08	.	.	.	.	14	0.12
1005701	1005701	7	0.08	10	0.08	50	0.47	7	0.06
1005703	1005703	11	0.12	21	0.17	19	0.18	19	0.16
1005706	1005706	17	0.18	19	0.15	67	0.62	15	0.13
1005801	1005801	20	0.22	24	0.19	.	.	21	0.18
1005803	1005803	14	0.15	28	0.22	.	.	21	0.18
1005806	1005806	18	0.20	20	0.16	.	.	19	0.16
1006001	1006001	8	0.09	7	0.06	39	0.36	12	0.10
1006003	1006003	15	0.16	12	0.10	21	0.20	12	0.10
1006006	1006006	15	0.16	13	0.10	51	0.47	18	0.15
1006101	1006101	17	0.18	23	0.18	74	0.69	21	0.18
1006103	1006103	16	0.17	19	0.15	13	0.12	23	0.20
1006106	1006106	22	0.24	26	0.21	130	1.21	26	0.22
1006201	1006201	29	0.31	43	0.34	.	.	42	0.36
1006203	1006203	9	0.10	14	0.11	.	.	17	0.15
1006206	1006206	9	0.10	10	0.08	.	.	15	0.13
1006401	1006401	8	0.09	8	0.06	.	.	10	0.09
1006403	1006403	14	0.15	17	0.14	.	.	16	0.14
1006406	1006406	13	0.14	17	0.14	.	.	21	0.18
1006601	1006601	27	0.29	34	0.27	105	0.98	25	0.21
1006603	1006603	13	0.14	17	0.14	19	0.18	12	0.10
1006606	1006606	12	0.13	15	0.12	123	1.14	15	0.13
1006701	1006701	29	0.31	47	0.37	177	1.65	34	0.29
1006703	1006703	15	0.16	31	0.25	19	0.18	16	0.14
1006706	1006706	14	0.15	23	0.18	115	1.07	15	0.13
1006801	1006801	19	0.21	20	0.16	.	.	24	0.21
1006803	1006803	15	0.16	23	0.18	.	.	13	0.11
1006806	1006806	12	0.13	25	0.20	.	.	18	0.15
1006901	1006901	22	0.24	24	0.19	91	0.85	21	0.18
1006903	1006903	22	0.24	18	0.14	28	0.26	20	0.17
1006906	1006906	19	0.21	25	0.20	81	0.75	20	0.17
1007301	1007301	18	0.20	22	0.18	.	.	25	0.21
1007303	1007303	6	0.07	15	0.12	.	.	10	0.09
1007306	1007306	18	0.20	24	0.19	.	.	16	0.14
1007403	1007403	87	0.94	118	0.94	.	.	117	1.00
1007501	1007501	8	0.09	9	0.07	.	.	8	0.07
1007503	1007503	13	0.14	17	0.14	.	.	21	0.18
1007506	1007506	14	0.15	12	0.10	.	.	16	0.14
1007601	1007601	27	0.29	27	0.21	.	.	37	0.32
1007603	1007603	35	0.38	55	0.44	.	.	54	0.46
1007701	1007701	24	0.26	31	0.25	.	.	31	0.27
1007703	1007703	52	0.56	59	0.47	.	.	51	0.44
1007801	1007801	19	0.21	21	0.17	91	0.85	30	0.26
1007803	1007803	17	0.18	24	0.19	22	0.20	11	0.09
1007806	1007806	18	0.20	32	0.25	120	1.12	21	0.18
1007901	1007901	12	0.13	27	0.21	86	0.80	22	0.19
1007903	1007903	15	0.16	12	0.10	17	0.16	13	0.11
1007906	1007906	20	0.22	22	0.18	152	1.41	14	0.12
1008301	1008301	24	0.26	36	0.29	.	.	43	0.37
1008303	1008303	70	0.76	96	0.76	.	.	68	0.58
1008601	1008601	24	0.26	20	0.16	.	.	15	0.13
1008603	1008603	31	0.34	38	0.30	.	.	49	0.42
1008901	1008901	14	0.15	14	0.11	57	0.53	11	0.09
1008903	1008903	20	0.22	16	0.13	11	0.10	11	0.09

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1008906	1008906	13	0.14	16	0.13	51	0.47	6	0.05
1009101	1009101	16	0.17	16	0.13	51	0.47	14	0.12
1009103	1009103	7	0.08	10	0.08	19	0.18	13	0.11
1009106	1009106	11	0.12	15	0.12	37	0.34	13	0.11
1009201	1009201	20	0.22	23	0.18	.	.	16	0.14
1009203	1009203	6	0.07	11	0.09	.	.	14	0.12
1009206	1009206	7	0.08	12	0.10	.	.	17	0.15
1009401	1009401	40	0.43	52	0.41	.	.	46	0.39
1009403	1009403	27	0.29	23	0.18	.	.	33	0.28
1009501	1009501	25	0.27	33	0.26	85	0.79	25	0.21
1009503	1009503	24	0.26	24	0.19	21	0.20	28	0.24
1009506	1009506	25	0.27	33	0.26	180	1.68	28	0.24
1009601	1009601	23	0.25	30	0.24	74	0.69	23	0.20
1009603	1009603	9	0.10	10	0.08	18	0.17	10	0.09
1009606	1009606	16	0.17	19	0.15	50	0.47	13	0.11
1009801	1009801	8	0.09	17	0.14	50	0.47	19	0.16
1009803	1009803	10	0.11	10	0.08	14	0.13	17	0.15
1009806	1009806	12	0.13	15	0.12	104	0.97	12	0.10
1010001	1010001	19	0.21	24	0.19	78	0.73	29	0.25
1010003	1010003	15	0.16	22	0.18	24	0.22	12	0.10
1010006	1010006	14	0.15	18	0.14	70	0.65	11	0.09
1010101	1010101	30	0.33	43	0.34	.	.	39	0.33
1010103	1010103	11	0.12	43	0.34	.	.	10	0.09
1010106	1010106	12	0.13	.	.	.	.	15	0.13
1010301	1010301	7	0.08	11	0.09	.	.	11	0.09
1010303	1010303	11	0.12	45	0.36	.	.	49	0.42
1010306	1010306	8	0.09	.	.	.	.	.	.
1010401	1010401	5	0.05	15	0.12	.	.	14	0.12
1010403	1010403	11	0.12	15	0.12	.	.	10	0.09
1010406	1010406	14	0.15	15	0.12	.	.	12	0.10
1010501	1010501	14	0.15	17	0.14	39	0.36	18	0.15
1010503	1010503	13	0.14	27	0.21	20	0.19	17	0.15
1010506	1010506	10	0.11	15	0.12	114	1.06	20	0.17
1010801	1010801	7	0.08	10	0.08	56	0.52	10	0.09
1010803	1010803	13	0.14	11	0.09	25	0.23	14	0.12
1010806	1010806	16	0.17	14	0.11	56	0.52	18	0.15
1010901	1010901	9	0.10	18	0.14	50	0.47	15	0.13
1010903	1010903	12	0.13	16	0.13	16	0.15	16	0.14
1010906	1010906	17	0.18	17	0.14	155	1.44	23	0.20
1011001	1011001	16	0.17	8	0.06	34	0.32	6	0.05
1011003	1011003	11	0.12	8	0.06	16	0.15	3	0.03
1011006	1011006	10	0.11	12	0.10	48	0.45	10	0.09
1011201	1011201	37	0.40	33	0.26	.	.	48	0.41
1011203	1011203	34	0.37	32	0.25	.	.	27	0.23
1011301	1011301	22	0.24	40	0.32	.	.	36	0.31
1011303	1011303	33	0.36	25	0.20	.	.	40	0.34
1011701	1011701	11	0.12	24	0.19	59	0.55	25	0.21
1011703	1011703	9	0.10	17	0.14	.	.	14	0.12
1011706	1011706	18	0.20	14	0.11	96	0.89	21	0.18
1011801	1011801	24	0.26	28	0.22	29	0.27	34	0.29
1011803	1011803	55	0.60	60	0.48	.	.	63	0.54
1011901	1011901	25	0.27	39	0.31	.	.	34	0.29
1011903	1011903	7	0.08	13	0.10	.	.	12	0.10
1011906	1011906	14	0.15	13	0.10	.	.	14	0.12
1012001	1012001	19	0.21	23	0.18	79	0.74	30	0.26
1012003	1012003	13	0.14	14	0.11	28	0.26	15	0.13
1012006	1012006	16	0.17	20	0.16	127	1.18	11	0.09
1012101	1012101	13	0.14	14	0.11	36	0.34	12	0.10
1012103	1012103	14	0.15	9	0.07	18	0.17	9	0.08
1012106	1012106	19	0.21	21	0.17	120	1.12	26	0.22
1012201	1012201	15	0.16	18	0.14	57	0.53	25	0.21
1012203	1012203	14	0.15	15	0.12	12	0.11	17	0.15
1012206	1012206	14	0.15	19	0.15	113	1.05	20	0.17
1012301	1012301	12	0.13	27	0.21	38	0.35	19	0.16

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1012303	1012303	18	0.20	25	0.20	31	0.29	24	0.21
1012306	1012306	16	0.17	27	0.21	170	1.58	21	0.18
1012401	1012401	7	0.08	15	0.12	12	0.11	15	0.13
1012403	1012403	18	0.20	19	0.15	12	0.11	11	0.09
1012406	1012406	18	0.20	8	0.06	26	0.24	18	0.15
1012501	1012501	8	0.09	14	0.11	37	0.34	16	0.14
1012503	1012503	12	0.13	10	0.08	14	0.13	8	0.07
1012506	1012506	16	0.17	18	0.14	96	0.89	19	0.16
1012601	1012601	7	0.08	9	0.07	31	0.29	15	0.13
1012603	1012603	11	0.12	13	0.10	12	0.11	9	0.08
1012606	1012606	9	0.10	21	0.17	82	0.76	10	0.09
1012701	1012701	21	0.23	19	0.15	.	.	18	0.15
1012703	1012703	14	0.15	9	0.07	.	.	10	0.09
1012706	1012706	19	0.21	17	0.14	.	.	10	0.09
1012801	1012801	28	0.30	36	0.29	.	.	28	0.24
1012803	1012803	56	0.61	84	0.67	.	.	63	0.54
1012901	1012901	33	0.36	25	0.20	.	.	39	0.33
1012903	1012903	46	0.50	50	0.40	.	.	53	0.45
1013101	1013101	23	0.25	12	0.10	.	.	19	0.16
1013103	1013103	20	0.22	28	0.22	.	.	23	0.20
1023101	1023101	27	0.29	23	0.18	12	0.11	24	0.21
1023103	1023103	27	0.29	13	0.10	.	.	11	0.09
1023106	1023106	.	.	9	0.07	.	.	12	0.10
1024801	1024801	33	0.36	42	0.33	.	.	29	0.25
1024803	1024803	36	0.39	40	0.32	.	.	40	0.34
1025201	1025201	26	0.28	34	0.27	102	0.95	36	0.31
1025203	1025203	8	0.09	18	0.14	23	0.21	16	0.14
1025206	1025206	12	0.13	19	0.15	119	1.11	11	0.09
1028001	1028001	23	0.25	40	0.32	79	0.74	31	0.27
1028003	1028003	27	0.29	38	0.30	22	0.20	37	0.32
1028006	1028006	.	.	.	.	18	0.17	.	.
1030601	1030601	35	0.38	49	0.39	.	.	48	0.41
1030603	1030603	26	0.28	26	0.21	.	.	31	0.27
1031001	1031001	27	0.29	43	0.34	.	.	44	0.38
1031003	1031003	38	0.41	37	0.29	.	.	26	0.22
1033001	1033001	14	0.15	11	0.09	52	0.48	16	0.14
1033003	1033003	20	0.22	24	0.19	16	0.15	15	0.13
1033006	1033006	.	.	.	.	15	0.14	.	.
1036401	1036401	21	0.23	29	0.23	.	.	35	0.30
1036403	1036403	34	0.37	29	0.23	.	.	29	0.25
1036601	1036601	30	0.33	31	0.25	23	0.21	41	0.35
1036603	1036603	23	0.25	23	0.18	.	.	13	0.11
1036606	1036606	16	0.17	34	0.27	44	0.41	22	0.19
1037801	1037801	14	0.15	17	0.14	3	0.03	13	0.11
1037803	1037803	17	0.18	17	0.14	.	.	8	0.07
1037806	1037806	16	0.17	19	0.15	17	0.16	18	0.15
1038501	1038501	23	0.25	40	0.32	108	1.01	28	0.24
1038503	1038503	23	0.25	23	0.18	25	0.23	17	0.15
1038506	1038506	21	0.23	19	0.15	46	0.43	19	0.16
1038701	1038701	12	0.13	13	0.10	3	0.03	13	0.11
1038703	1038703	16	0.17	9	0.07	.	.	5	0.04
1038706	1038706	22	0.24	18	0.14	.	.	22	0.19
1040501	1040501	12	0.13	14	0.11	19	0.18	23	0.20
1040503	1040503	12	0.13	15	0.12	.	.	6	0.05
1040506	1040506	14	0.15	13	0.10	23	0.21	23	0.20
1040701	1040701	14	0.15	20	0.16	.	.	13	0.11
1040703	1040703	8	0.09	16	0.13	.	.	13	0.11
1040706	1040706	10	0.11	11	0.09	10	0.09	10	0.09
1050801	1050801	33	0.36	49	0.39	16	0.15	33	0.28
1050803	1050803	19	0.21	25	0.20	.	.	22	0.19
1060701	1060701	16	0.17	22	0.18	.	.	17	0.15
1060703	1060703	12	0.13	4	0.03	.	.	5	0.04
1060706	1060706	10	0.11	13	0.10	.	.	14	0.12
1060901	1060901	16	0.17	17	0.14	.	.	27	0.23

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1060903	1060903	11	0.12	9	0.07	.	.	7	0.06
1060906	1060906	9	0.10	14	0.11	.	.	21	0.18
1061201	1061201	24	0.26	31	0.25	.	.	21	0.18
1061203	1061203	3	0.03	13	0.10	.	.	12	0.10
1061206	1061206	7	0.08	13	0.10	.	.	12	0.10
1062001	1062001	20	0.22	29	0.23	.	.	20	0.17
1062003	1062003	26	0.28	36	0.29	.	.	32	0.27
1062101	1062101	23	0.25	29	0.23	.	.	33	0.28
1062103	1062103	6	0.07	10	0.08	.	.	13	0.11
1062201	1062201	23	0.25	32	0.25	.	.	26	0.22
1062203	1062203	10	0.11	12	0.10	.	.	12	0.10
1063301	1063301	48	0.52	51	0.41	.	.	57	0.49
1063303	1063303	12	0.13	11	0.09	.	.	9	0.08
1080401	1080401	45	0.49	46	0.37	.	.	44	0.38
1080403	1080403	7	0.08	8	0.06	.	.	6	0.05
1080503	1080503	98	1.06	118	0.94	.	.	133	1.14
1080601	1080601	57	0.62	70	0.56	.	.	65	0.56
1080603	1080603	4	0.04	13	0.10	.	.	14	0.12
1621501	1621501	.	.	.	.	1	0.01	.	.
1621503	1621503	109	1.18	103	0.82	.	.	96	0.82
1621506	1621506	.	.	.	.	11	0.10	.	.
1713901	1713901	27	0.29	32	0.25	.	.	38	0.33
1713903	1713903	12	0.13	17	0.14	.	.	13	0.11
1713906	1713906	21	0.23	18	0.14	.	.	14	0.12
1900101	1900101	231	2.51	304	2.42	139	1.29	260	2.22
1900103	1900103	13	0.14	14	0.11	11	0.10	23	0.20
1900106	1900106	15	0.16	17	0.14	39	0.36	25	0.21
1900201	1900201	186	2.02	248	1.97	6	0.06	223	1.91
1900203	1900203	18	0.20	18	0.14	.	.	14	0.12
1900206	1900206	23	0.25	22	0.18	.	.	23	0.20
1900301	1900301	231	2.51	286	2.28	65	0.60	271	2.32
1900303	1900303	31	0.34	28	0.22	.	.	29	0.25
1900306	1900306	29	0.31	36	0.29	.	.	39	0.33
1900401	1900401	237	2.57	290	2.31	.	.	282	2.41
1900403	1900403	16	0.17	29	0.23	.	.	16	0.14
1900406	1900406	14	0.15	12	0.10	.	.	6	0.05
2900102	2900102	63	0.68	94	0.75	31	0.29	88	0.75
2900105	2900105	196	2.13	249	1.98	616	5.73	193	1.65
2900202	2900202	37	0.40	38	0.30	28	0.26	36	0.31
2900205	2900205	179	1.94	217	1.73	843	7.84	196	1.68
2900302	2900302	82	0.89	108	0.86	32	0.30	94	0.80
2900305	2900305	184	2.00	234	1.86	515	4.79	195	1.67
2900405	2900405	.	.	.	.	1	0.01	.	.
3900104	3900104	127	1.38	264	2.10	.	.	222	1.90
3900107	3900107	200	2.17	428	3.40	.	.	345	2.95
3900204	3900204	129	1.40	220	1.75	.	.	222	1.90
3900207	3900207	159	1.73	325	2.59	.	.	328	2.81
3900304	3900304	117	1.27	248	1.97	.	.	212	1.81
3900307	3900307	187	2.03	402	3.20	.	.	315	2.69
3900404	3900404	280	3.04	427	3.40	.	.	387	3.31
6900199	6900199	137	1.49	285	2.27	.	.	284	2.43
6900299	6900299	123	1.34	275	2.19	.	.	267	2.28
6900399	6900399	112	1.22	281	2.24	.	.	268	2.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0999911	0999911	231,538	3.14	232,839	4.00	.	.	238,585	3.25
1000103	1000103	1,931	0.03	1,311	0.02	.	.	2,740	0.04
1000106	1000106	8,215	0.11	8,551	0.15	.	.	7,213	0.10
1000301	1000301	2,404	0.03	1,370	0.02	.	.	2,943	0.04
1000303	1000303	4,268	0.06	2,911	0.05	.	.	4,389	0.06
1000306	1000306	6,254	0.08	8,387	0.14	.	.	5,182	0.07
1000401	1000401	3,503	0.05	4,848	0.08	.	.	5,448	0.07
1000403	1000403	7,440	0.10	5,981	0.10	.	.	5,374	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1000501	1000501	9,571	0.13	11,093	0.19	.	.	5,420	0.07
1000503	1000503	6,847	0.09	3,491	0.06	.	.	4,897	0.07
1000506	1000506	1,523	0.02	3,184	0.05	.	.	7,341	0.10
1000601	1000601	8,321	0.11	1,927	0.03	7,825	0.51	11,923	0.16
1000603	1000603	3,128	0.04	2,002	0.03	2,103	0.14	4,378	0.06
1000606	1000606	7,971	0.11	205	0.00	5,615	0.37	3,383	0.05
1000801	1000801	1,841	0.02	3,298	0.06	.	.	2,430	0.03
1000803	1000803	5,464	0.07	4,351	0.07	.	.	5,134	0.07
1000901	1000901	5,600	0.08	2,850	0.05	4,245	0.28	6,564	0.09
1000903	1000903	1,460	0.02	349	0.01	1,151	0.08	1,166	0.02
1000906	1000906	10,598	0.14	1,731	0.03	7,247	0.48	9,927	0.14
1001001	1001001	9,799	0.13	3,269	0.06	4,818	0.32	10,577	0.14
1001003	1001003	1,931	0.03	731	0.01	1,502	0.10	714	0.01
1001006	1001006	1,944	0.03	165	0.00	3,062	0.20	2,357	0.03
1001301	1001301	5,282	0.07	5,561	0.10	.	.	7,297	0.10
1001303	1001303	1,806	0.02	1,910	0.03	.	.	1,122	0.02
1001306	1001306	2,986	0.04	2,515	0.04	.	.	1,339	0.02
1001401	1001401	11,961	0.16	2,955	0.05	8,008	0.53	10,192	0.14
1001403	1001403	1,152	0.02	1,703	0.03	670	0.04	2,091	0.03
1001406	1001406	7,083	0.10	656	0.01	5,710	0.37	7,361	0.10
1001801	1001801	3,422	0.05	2,731	0.05	.	.	3,571	0.05
1001803	1001803	1,574	0.02	2,174	0.04	.	.	1,342	0.02
1001901	1001901	3,180	0.04	2,833	0.05	.	.	3,911	0.05
1001903	1001903	1,896	0.03	2,323	0.04	.	.	1,284	0.02
1002401	1002401	35,723	0.48	11,111	0.19	21,407	1.40	32,374	0.44
1002403	1002403	15,379	0.21	5,004	0.09	6,504	0.43	14,205	0.19
1002406	1002406	6,943	0.09	2,606	0.04	8,915	0.58	11,546	0.16
1002601	1002601	2,058	0.03	2,496	0.04	.	.	2,304	0.03
1002603	1002603	3,578	0.05	3,014	0.05	.	.	3,162	0.04
1002801	1002801	4,103	0.06	6,498	0.11	.	.	6,621	0.09
1002803	1002803	6,014	0.08	4,662	0.08	.	.	3,280	0.04
1002806	1002806	3,778	0.05	1,856	0.03	.	.	2,951	0.04
1002901	1002901	33,678	0.46	11,341	0.19	25,396	1.67	46,316	0.63
1002903	1002903	8,622	0.12	5,078	0.09	.	.	8,637	0.12
1002906	1002906	29,079	0.39	9,418	0.16	11,460	0.75	14,913	0.20
1003001	1003001	11,379	0.15	11,337	0.19	.	.	11,788	0.16
1003003	1003003	4,133	0.06	3,607	0.06	.	.	3,961	0.05
1003006	1003006	1,816	0.02	1,522	0.03	.	.	2,633	0.04
1003201	1003201	6,728	0.09	3,812	0.07	14,355	0.94	12,513	0.17
1003203	1003203	18,788	0.25	12,886	0.22	.	.	13,463	0.18
1003206	1003206	22,508	0.31	1,767	0.03	13,013	0.85	22,075	0.30
1003301	1003301	13,699	0.19	2,347	0.04	7,251	0.48	10,865	0.15
1003303	1003303	1,362	0.02	458	0.01	903	0.06	1,385	0.02
1003306	1003306	2,886	0.04	682	0.01	5,537	0.36	5,005	0.07
1003801	1003801	20,477	0.28	6,535	0.11	14,003	0.92	21,567	0.29
1003803	1003803	6,144	0.08	5,278	0.09	.	.	8,724	0.12
1003806	1003806	16,383	0.22	1,987	0.03	13,583	0.89	11,426	0.16
1003901	1003901	13,486	0.18	8,374	0.14	3,790	0.25	17,897	0.24
1003903	1003903	10,587	0.14	9,315	0.16	.	.	9,004	0.12
1003906	1003906	23,822	0.32	2,362	0.04	20,632	1.35	20,718	0.28
1004201	1004201	9,880	0.13	1,872	0.03	6,679	0.44	11,819	0.16
1004203	1004203	2,705	0.04	2,842	0.05	1,005	0.07	1,534	0.02
1004206	1004206	10,470	0.14	508	0.01	9,480	0.62	9,455	0.13
1004301	1004301	2,893	0.04	6,232	0.11	.	.	4,847	0.07
1004303	1004303	6,674	0.09	3,254	0.06	.	.	4,605	0.06
1004501	1004501	6,734	0.09	2,519	0.04	4,562	0.30	10,206	0.14
1004503	1004503	2,625	0.04	2,627	0.05	1,946	0.13	2,671	0.04
1004506	1004506	17,823	0.24	2,917	0.05	12,120	0.79	13,832	0.19
1004601	1004601	2,426	0.03	1,904	0.03	.	.	2,540	0.03
1004603	1004603	8,163	0.11	8,356	0.14	.	.	7,681	0.10
1004701	1004701	12,622	0.17	2,746	0.05	7,830	0.51	18,480	0.25
1004703	1004703	7,115	0.10	3,663	0.06	1,930	0.13	11,220	0.15
1004706	1004706	13,424	0.18	4,002	0.07	12,839	0.84	3,993	0.05

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1004801	1004801	10,751	0.15	2,842	0.05	10,052	0.66	12,549	0.17
1004803	1004803	9,127	0.12	3,766	0.06	5,225	0.34	17,348	0.24
1004806	1004806	19,491	0.26	2,224	0.04	16,333	1.07	8,556	0.12
1004901	1004901	9,007	0.12	4,529	0.08	9,787	0.64	17,215	0.23
1004903	1004903	14,409	0.20	1,729	0.03	8,198	0.54	7,199	0.10
1004906	1004906	15,431	0.21	3,946	0.07	8,837	0.58	14,426	0.20
1005101	1005101	5,707	0.08	842	0.01	4,359	0.29	8,738	0.12
1005103	1005103	1,368	0.02	1,930	0.03	.	.	524	0.01
1005106	1005106	3,220	0.04	400	0.01	2,820	0.18	1,225	0.02
1005201	1005201	27,723	0.38	3,346	0.06	15,049	0.99	25,531	0.35
1005203	1005203	16,114	0.22	5,534	0.09	11,811	0.77	13,139	0.18
1005206	1005206	10,928	0.15	3,166	0.05	8,350	0.55	16,020	0.22
1005301	1005301	4,200	0.06	4,619	0.08	.	.	4,292	0.06
1005303	1005303	2,439	0.03	2,015	0.03	.	.	2,306	0.03
1005501	1005501	8,930	0.12	2,310	0.04	5,732	0.38	8,109	0.11
1005503	1005503	2,324	0.03	555	0.01	1,158	0.08	2,612	0.04
1005506	1005506	3,875	0.05	377	0.01	5,078	0.33	4,340	0.06
1005601	1005601	14,305	0.19	4,818	0.08	.	.	12,927	0.18
1005603	1005603	1,478	0.02	11,799	0.20	.	.	1,839	0.03
1005606	1005606	3,640	0.05	.	.	.	.	4,505	0.06
1005701	1005701	4,308	0.06	648	0.01	6,658	0.44	4,761	0.06
1005703	1005703	11,959	0.16	5,816	0.10	2,898	0.19	12,216	0.17
1005706	1005706	10,698	0.15	1,464	0.03	5,668	0.37	5,736	0.08
1005801	1005801	3,985	0.05	3,850	0.07	.	.	3,183	0.04
1005803	1005803	1,689	0.02	4,057	0.07	.	.	2,726	0.04
1005806	1005806	5,899	0.08	3,422	0.06	.	.	5,525	0.08
1006001	1006001	13,971	0.19	1,402	0.02	16,864	1.11	28,444	0.39
1006003	1006003	21,012	0.28	6,702	0.12	9,756	0.64	9,809	0.13
1006006	1006006	15,034	0.20	2,397	0.04	12,027	0.79	11,372	0.15
1006101	1006101	5,348	0.07	1,106	0.02	4,145	0.27	3,436	0.05
1006103	1006103	2,430	0.03	963	0.02	1,163	0.08	3,714	0.05
1006106	1006106	11,143	0.15	1,485	0.03	7,654	0.50	9,463	0.13
1006201	1006201	7,427	0.10	7,397	0.13	.	.	7,652	0.10
1006203	1006203	1,602	0.02	1,996	0.03	.	.	1,470	0.02
1006206	1006206	2,626	0.04	2,180	0.04	.	.	2,499	0.03
1006401	1006401	5,340	0.07	4,770	0.08	.	.	4,387	0.06
1006403	1006403	5,537	0.08	4,908	0.08	.	.	3,915	0.05
1006406	1006406	3,794	0.05	4,635	0.08	.	.	5,983	0.08
1006601	1006601	9,011	0.12	2,227	0.04	5,484	0.36	8,927	0.12
1006603	1006603	2,463	0.03	1,269	0.02	1,386	0.09	2,480	0.03
1006606	1006606	7,192	0.10	347	0.01	7,734	0.51	7,153	0.10
1006701	1006701	20,968	0.28	3,347	0.06	13,999	0.92	16,476	0.22
1006703	1006703	3,546	0.05	4,605	0.08	1,432	0.09	4,228	0.06
1006706	1006706	8,597	0.12	1,072	0.02	8,472	0.56	12,559	0.17
1006801	1006801	4,680	0.06	2,719	0.05	.	.	3,397	0.05
1006803	1006803	2,427	0.03	1,783	0.03	.	.	1,107	0.02
1006806	1006806	3,249	0.04	6,053	0.10	.	.	6,158	0.08
1006901	1006901	18,347	0.25	4,502	0.08	16,569	1.09	20,997	0.29
1006903	1006903	9,503	0.13	3,961	0.07	5,979	0.39	9,618	0.13
1006906	1006906	18,344	0.25	5,728	0.10	9,329	0.61	15,640	0.21
1007301	1007301	8,990	0.12	9,596	0.16	.	.	12,620	0.17
1007303	1007303	574	0.01	2,139	0.04	.	.	952	0.01
1007306	1007306	6,794	0.09	4,149	0.07	.	.	2,494	0.03
1007403	1007403	3,133	0.04	3,110	0.05	.	.	3,049	0.04
1007501	1007501	6,053	0.08	4,628	0.08	.	.	7,558	0.10
1007503	1007503	4,597	0.06	7,817	0.13	.	.	5,962	0.08
1007506	1007506	7,301	0.10	5,753	0.10	.	.	4,315	0.06
1007601	1007601	5,239	0.07	4,082	0.07	.	.	6,257	0.09
1007603	1007603	2,913	0.04	4,005	0.07	.	.	1,877	0.03
1007701	1007701	3,349	0.05	3,417	0.06	.	.	4,886	0.07
1007703	1007703	3,656	0.05	3,520	0.06	.	.	2,038	0.03
1007801	1007801	8,523	0.12	1,292	0.02	6,542	0.43	9,863	0.13
1007803	1007803	2,816	0.04	2,028	0.03	1,447	0.09	2,160	0.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1007806	1007806	6,415	0.09	1,416	0.02	5,026	0.33	5,808	0.08
1007901	1007901	9,722	0.13	3,118	0.05	10,116	0.66	16,729	0.23
1007903	1007903	5,081	0.07	888	0.02	2,453	0.16	4,416	0.06
1007906	1007906	16,095	0.22	1,364	0.02	12,811	0.84	9,716	0.13
1008301	1008301	3,667	0.05	4,486	0.08	.	.	6,804	0.09
1008303	1008303	6,222	0.08	5,090	0.09	.	.	2,682	0.04
1008601	1008601	8,662	0.12	7,915	0.14	.	.	7,127	0.10
1008603	1008603	2,786	0.04	3,247	0.06	.	.	3,917	0.05
1008901	1008901	34,779	0.47	5,259	0.09	36,515	2.39	52,997	0.72
1008903	1008903	30,610	0.41	15,034	0.26	5,653	0.37	18,670	0.25
1008906	1008906	21,278	0.29	4,049	0.07	19,741	1.29	15,014	0.20
1009101	1009101	47,049	0.64	8,934	0.15	23,242	1.52	38,308	0.52
1009103	1009103	7,996	0.11	4,600	0.08	8,446	0.55	16,466	0.22
1009106	1009106	6,595	0.09	1,415	0.02	8,352	0.55	7,410	0.10
1009201	1009201	9,881	0.13	11,513	0.20	.	.	7,743	0.11
1009203	1009203	1,119	0.02	1,842	0.03	.	.	2,396	0.03
1009206	1009206	3,897	0.05	1,418	0.02	.	.	4,564	0.06
1009401	1009401	7,290	0.10	8,447	0.14	.	.	7,366	0.10
1009403	1009403	1,911	0.03	700	0.01	.	.	1,817	0.02
1009501	1009501	8,929	0.12	2,038	0.03	4,884	0.32	8,118	0.11
1009503	1009503	2,827	0.04	1,168	0.02	1,449	0.10	3,882	0.05
1009506	1009506	10,825	0.15	903	0.02	12,071	0.79	10,665	0.15
1009601	1009601	4,854	0.07	2,240	0.04	5,556	0.36	9,096	0.12
1009603	1009603	1,995	0.03	1,135	0.02	1,724	0.11	1,551	0.02
1009606	1009606	7,054	0.10	1,076	0.02	2,212	0.15	3,122	0.04
1009801	1009801	4,506	0.06	1,995	0.03	6,486	0.43	7,566	0.10
1009803	1009803	5,071	0.07	1,099	0.02	2,433	0.16	3,714	0.05
1009806	1009806	11,768	0.16	1,655	0.03	8,363	0.55	6,083	0.08
1010001	1010001	6,741	0.09	2,017	0.03	6,724	0.44	12,178	0.17
1010003	1010003	5,088	0.07	3,200	0.05	2,606	0.17	2,806	0.04
1010006	1010006	6,104	0.08	519	0.01	3,567	0.23	3,244	0.04
1010101	1010101	6,123	0.08	6,154	0.11	.	.	7,164	0.10
1010103	1010103	1,314	0.02	3,072	0.05	.	.	947	0.01
1010106	1010106	2,323	0.03	.	.	.	.	1,442	0.02
1010301	1010301	4,395	0.06	5,890	0.10	.	.	3,235	0.04
1010303	1010303	3,798	0.05	6,838	0.12	.	.	9,441	0.13
1010306	1010306	4,537	0.06	.	.	.	.	.	.
1010401	1010401	6,556	0.09	10,704	0.18	.	.	8,598	0.12
1010403	1010403	3,149	0.04	2,263	0.04	.	.	2,248	0.03
1010406	1010406	4,495	0.06	1,826	0.03	.	.	2,741	0.04
1010501	1010501	6,826	0.09	2,740	0.05	4,230	0.28	6,751	0.09
1010503	1010503	4,991	0.07	3,138	0.05	2,576	0.17	2,963	0.04
1010506	1010506	9,015	0.12	1,317	0.02	7,597	0.50	6,370	0.09
1010801	1010801	11,102	0.15	3,040	0.05	18,162	1.19	15,153	0.21
1010803	1010803	16,731	0.23	2,615	0.04	10,684	0.70	17,722	0.24
1010806	1010806	20,448	0.28	3,580	0.06	9,156	0.60	14,498	0.20
1010901	1010901	12,503	0.17	4,854	0.08	13,358	0.88	29,205	0.40
1010903	1010903	3,735	0.05	2,778	0.05	4,955	0.32	8,486	0.12
1010906	1010906	38,582	0.52	1,916	0.03	27,246	1.79	20,746	0.28
1011001	1011001	23,834	0.32	4,672	0.08	21,530	1.41	29,773	0.41
1011003	1011003	19,568	0.27	6,368	0.11	14,672	0.96	4,996	0.07
1011006	1011006	25,920	0.35	7,121	0.12	17,710	1.16	37,278	0.51
1011201	1011201	5,732	0.08	6,264	0.11	.	.	6,567	0.09
1011203	1011203	2,027	0.03	1,502	0.03	.	.	1,231	0.02
1011301	1011301	6,740	0.09	7,016	0.12	.	.	7,496	0.10
1011303	1011303	1,760	0.02	1,377	0.02	.	.	1,806	0.02
1011701	1011701	6,670	0.09	3,698	0.06	9,203	0.60	14,670	0.20
1011703	1011703	5,063	0.07	4,962	0.09	.	.	6,082	0.08
1011706	1011706	21,244	0.29	625	0.01	14,173	0.93	12,013	0.16
1011801	1011801	5,533	0.08	2,548	0.04	1,330	0.09	6,949	0.09
1011803	1011803	4,957	0.07	6,707	0.12	.	.	3,599	0.05
1011901	1011901	6,039	0.08	7,146	0.12	.	.	8,552	0.12
1011903	1011903	1,382	0.02	2,227	0.04	.	.	1,865	0.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1011906	1011906	4,494	0.06	2,398	0.04	.	.	1,496	0.02
1012001	1012001	9,744	0.13	2,601	0.04	8,008	0.53	17,429	0.24
1012003	1012003	5,418	0.07	1,005	0.02	3,804	0.25	3,592	0.05
1012006	1012006	9,412	0.13	568	0.01	8,010	0.53	3,427	0.05
1012101	1012101	4,075	0.06	954	0.02	3,306	0.22	3,798	0.05
1012103	1012103	3,495	0.05	761	0.01	2,257	0.15	3,834	0.05
1012106	1012106	8,808	0.12	1,012	0.02	7,763	0.51	8,465	0.12
1012201	1012201	4,285	0.06	899	0.02	4,549	0.30	5,213	0.07
1012203	1012203	2,859	0.04	945	0.02	1,433	0.09	2,527	0.03
1012206	1012206	7,648	0.10	743	0.01	6,254	0.41	6,944	0.09
1012301	1012301	12,820	0.17	6,099	0.10	5,947	0.39	12,511	0.17
1012303	1012303	13,389	0.18	3,911	0.07	9,417	0.62	21,665	0.29
1012306	1012306	32,233	0.44	2,373	0.04	30,027	1.97	24,055	0.33
1012401	1012401	24,452	0.33	22,840	0.39	8,816	0.58	45,319	0.62
1012403	1012403	31,006	0.42	11,362	0.19	8,871	0.58	12,315	0.17
1012406	1012406	31,413	0.43	1,629	0.03	14,724	0.97	25,811	0.35
1012501	1012501	14,307	0.19	8,293	0.14	16,541	1.08	33,226	0.45
1012503	1012503	17,841	0.24	5,166	0.09	8,618	0.57	8,424	0.11
1012506	1012506	40,202	0.54	6,115	0.10	26,377	1.73	29,482	0.40
1012601	1012601	7,090	0.10	2,682	0.05	7,740	0.51	17,972	0.24
1012603	1012603	9,432	0.13	3,008	0.05	3,894	0.26	6,971	0.09
1012606	1012606	15,993	0.22	3,764	0.06	10,829	0.71	7,771	0.11
1012701	1012701	6,424	0.09	8,037	0.14	.	.	8,399	0.11
1012703	1012703	3,386	0.05	2,292	0.04	.	.	3,111	0.04
1012706	1012706	4,913	0.07	4,684	0.08	.	.	3,569	0.05
1012801	1012801	4,204	0.06	4,526	0.08	.	.	5,165	0.07
1012803	1012803	3,437	0.05	3,248	0.06	.	.	2,557	0.03
1012901	1012901	4,316	0.06	3,302	0.06	.	.	4,890	0.07
1012903	1012903	2,483	0.03	3,402	0.06	.	.	1,904	0.03
1013101	1013101	4,717	0.06	1,948	0.03	.	.	4,098	0.06
1013103	1013103	2,232	0.03	4,922	0.08	.	.	2,764	0.04
1023101	1023101	9,561	0.13	5,876	0.10	2,480	0.16	9,490	0.13
1023103	1023103	3,486	0.05	3,007	0.05	.	.	1,615	0.02
1023106	1023106	.	.	1,862	0.03	.	.	2,135	0.03
1024801	1024801	3,130	0.04	3,572	0.06	.	.	2,803	0.04
1024803	1024803	2,874	0.04	2,496	0.04	.	.	3,282	0.04
1025201	1025201	9,168	0.12	1,847	0.03	5,716	0.37	11,342	0.15
1025203	1025203	2,181	0.03	1,726	0.03	2,034	0.13	3,100	0.04
1025206	1025206	6,216	0.08	715	0.01	5,444	0.36	2,923	0.04
1028001	1028001	9,770	0.13	4,001	0.07	9,341	0.61	10,742	0.15
1028003	1028003	9,415	0.13	3,231	0.06	3,299	0.22	8,388	0.11
1028006	1028006	.	.	.	.	689	0.05	.	.
1030601	1030601	11,154	0.15	11,412	0.20	.	.	11,012	0.15
1030603	1030603	1,303	0.02	639	0.01	.	.	972	0.01
1031001	1031001	2,478	0.03	3,276	0.06	.	.	3,442	0.05
1031003	1031003	1,957	0.03	1,143	0.02	.	.	1,076	0.01
1033001	1033001	10,376	0.14	1,800	0.03	10,860	0.71	16,662	0.23
1033003	1033003	11,023	0.15	2,600	0.04	3,844	0.25	4,658	0.06
1033006	1033006	.	.	.	.	1,879	0.12	.	.
1036401	1036401	5,478	0.07	5,676	0.10	.	.	6,024	0.08
1036403	1036403	1,615	0.02	1,615	0.03	.	.	1,002	0.01
1036601	1036601	4,141	0.06	2,347	0.04	2,734	0.18	8,927	0.12
1036603	1036603	3,291	0.04	3,482	0.06	.	.	2,428	0.03
1036606	1036606	8,472	0.11	2,441	0.04	5,722	0.38	4,902	0.07
1037801	1037801	3,538	0.05	4,901	0.08	3,502	0.23	5,455	0.07
1037803	1037803	5,854	0.08	3,837	0.07	.	.	3,116	0.04
1037806	1037806	4,501	0.06	2,388	0.04	3,278	0.22	5,749	0.08
1038501	1038501	7,787	0.11	2,553	0.04	8,726	0.57	9,609	0.13
1038503	1038503	4,582	0.06	830	0.01	2,568	0.17	3,034	0.04
1038506	1038506	4,445	0.06	292	0.01	2,039	0.13	4,391	0.06
1038701	1038701	1,844	0.02	3,674	0.06	2,422	0.16	3,928	0.05
1038703	1038703	3,050	0.04	924	0.02	.	.	928	0.01
1038706	1038706	4,408	0.06	4,747	0.08	.	.	4,441	0.06

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1040501	1040501	3,147	0.04	2,215	0.04	4,727	0.31	4,865	0.07
1040503	1040503	2,860	0.04	3,737	0.06	.	.	1,588	0.02
1040506	1040506	5,673	0.08	1,085	0.02	2,599	0.17	5,270	0.07
1040701	1040701	4,183	0.06	4,367	0.07	.	.	3,171	0.04
1040703	1040703	2,430	0.03	3,655	0.06	.	.	5,183	0.07
1040706	1040706	4,306	0.06	923	0.02	1,956	0.13	2,674	0.04
1050801	1050801	10,779	0.15	9,404	0.16	5,959	0.39	10,838	0.15
1050803	1050803	4,849	0.07	4,045	0.07	.	.	5,253	0.07
1060701	1060701	12,896	0.17	13,596	0.23	.	.	18,016	0.25
1060703	1060703	10,743	0.15	3,017	0.05	.	.	2,604	0.04
1060706	1060706	4,294	0.06	10,646	0.18	.	.	6,574	0.09
1060901	1060901	11,205	0.15	8,899	0.15	.	.	17,811	0.24
1060903	1060903	10,495	0.14	7,864	0.13	.	.	2,521	0.03
1060906	1060906	3,103	0.04	7,739	0.13	.	.	4,339	0.06
1061201	1061201	24,674	0.33	19,179	0.33	.	.	19,308	0.26
1061203	1061203	1,262	0.02	2,927	0.05	.	.	2,775	0.04
1061206	1061206	1,391	0.02	3,905	0.07	.	.	3,363	0.05
1062001	1062001	5,035	0.07	4,239	0.07	.	.	4,640	0.06
1062003	1062003	3,436	0.05	4,190	0.07	.	.	3,684	0.05
1062101	1062101	22,474	0.30	19,550	0.34	.	.	21,846	0.30
1062103	1062103	1,607	0.02	4,572	0.08	.	.	2,582	0.04
1062201	1062201	18,150	0.25	18,787	0.32	.	.	20,154	0.27
1062203	1062203	5,579	0.08	4,928	0.08	.	.	3,880	0.05
1063301	1063301	10,321	0.14	9,892	0.17	.	.	10,712	0.15
1063303	1063303	1,651	0.02	2,213	0.04	.	.	1,366	0.02
1080401	1080401	9,756	0.13	9,719	0.17	.	.	9,559	0.13
1080403	1080403	844	0.01	949	0.02	.	.	1,141	0.02
1080503	1080503	4,664	0.06	4,637	0.08	.	.	4,605	0.06
1080601	1080601	12,413	0.17	10,747	0.18	.	.	10,762	0.15
1080603	1080603	829	0.01	2,349	0.04	.	.	2,407	0.03
1621501	1621501	.	.	.	.	438	0.03	.	.
1621503	1621503	5,353	0.07	4,676	0.08	.	.	5,351	0.07
1621506	1621506	.	.	.	.	671	0.04	.	.
1713901	1713901	8,481	0.11	7,577	0.13	.	.	9,621	0.13
1713903	1713903	1,349	0.02	2,894	0.05	.	.	1,255	0.02
1713906	1713906	2,388	0.03	1,729	0.03	.	.	1,233	0.02
1900101	1900101	104,647	1.42	103,879	1.78	17,928	1.18	104,159	1.42
1900103	1900103	6,902	0.09	4,840	0.08	616	0.04	8,206	0.11
1900106	1900106	7,300	0.10	1,616	0.03	1,819	0.12	5,796	0.08
1900201	1900201	62,035	0.84	65,258	1.12	497	0.03	76,326	1.04
1900203	1900203	6,966	0.09	5,234	0.09	.	.	3,433	0.05
1900206	1900206	9,186	0.12	4,620	0.08	.	.	4,623	0.06
1900301	1900301	96,957	1.31	93,215	1.60	19,432	1.27	100,048	1.36
1900303	1900303	10,316	0.14	10,708	0.18	.	.	9,116	0.12
1900306	1900306	13,244	0.18	13,941	0.24	.	.	9,154	0.12
1900401	1900401	53,547	0.73	49,460	0.85	.	.	54,739	0.74
1900403	1900403	4,389	0.06	6,445	0.11	.	.	3,462	0.05
1900406	1900406	2,302	0.03	3,844	0.07	.	.	1,374	0.02
2900102	2900102	39,529	0.54	62,894	1.08	4,796	0.31	66,734	0.91
2900105	2900105	211,876	2.87	107,109	1.84	71,493	4.69	179,569	2.44
2900202	2900202	40,099	0.54	35,029	0.60	8,978	0.59	35,438	0.48
2900205	2900205	262,887	3.56	110,731	1.90	146,107	9.58	267,915	3.64
2900302	2900302	37,126	0.50	55,678	0.96	4,148	0.27	52,300	0.71
2900305	2900305	161,590	2.19	77,930	1.34	56,306	3.69	142,376	1.94
2900405	2900405	.	.	.	.	436	0.03	.	.
3900104	3900104	62,295	0.84	69,124	1.19	.	.	77,318	1.05
3900107	3900107	477,151	6.47	474,334	8.14	.	.	458,213	6.23
3900204	3900204	56,375	0.76	52,747	0.91	.	.	50,219	0.68
3900207	3900207	385,837	5.23	390,155	6.70	.	.	383,271	5.21
3900304	3900304	53,434	0.72	54,361	0.93	.	.	66,409	0.90
3900307	3900307	331,032	4.49	325,552	5.59	.	.	304,254	4.14
3900404	3900404	48,943	0.66	48,242	0.83	.	.	47,470	0.65
6900199	6900199	693,011	9.39	691,910	11.87	.	.	697,185	9.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
6900299	6900299	831,422	11.27	849,414	14.58	.	.	847,982	11.54
6900399	6900399	666,971	9.04	666,874	11.44	.	.	671,555	9.14

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Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
		9,210	100.00	12,571	100.00	.	.	11,691	100.00
00060201	00060201	.	.	.	.	98	0.91	.	.
00060202	00060202	.	.	.	.	24	0.22	.	.
00060203	00060203	.	.	.	.	111	1.03	.	.
00090104	00090104	.	.	.	.	99	0.92	.	.
00090201	00090201	.	.	.	.	48	0.45	.	.
00090202	00090202	.	.	.	.	12	0.11	.	.
00090203	00090203	.	.	.	.	124	1.15	.	.
00100104	00100104	.	.	.	.	116	1.08	.	.
00100201	00100201	.	.	.	.	82	0.76	.	.
00100202	00100202	.	.	.	.	20	0.19	.	.
00100203	00100203	.	.	.	.	60	0.56	.	.
00140104	00140104	.	.	.	.	48	0.45	.	.
00140201	00140201	.	.	.	.	86	0.80	.	.
00140202	00140202	.	.	.	.	10	0.09	.	.
00140203	00140203	.	.	.	.	94	0.87	.	.
00240104	00240104	.	.	.	.	46	0.43	.	.
00240201	00240201	.	.	.	.	53	0.49	.	.
00240202	00240202	.	.	.	.	13	0.12	.	.
00240203	00240203	.	.	.	.	38	0.35	.	.
00290104	00290104	.	.	.	.	30	0.28	.	.
00290201	00290201	.	.	.	.	66	0.61	.	.
00290203	00290203	.	.	.	.	53	0.49	.	.
00320201	00320201	.	.	.	.	38	0.35	.	.
00320202	00320202	.	.	.	.	1	0.01	.	.
00320203	00320203	.	.	.	.	75	0.70	.	.
00330201	00330201	.	.	.	.	79	0.74	.	.
00330202	00330202	.	.	.	.	20	0.19	.	.
00330203	00330203	.	.	.	.	204	1.90	.	.
00380104	00380104	.	.	.	.	45	0.42	.	.
00380201	00380201	.	.	.	.	55	0.51	.	.
00380203	00380203	.	.	.	.	99	0.92	.	.
00390104	00390104	.	.	.	.	34	0.32	.	.
00390201	00390201	.	.	.	.	39	0.36	.	.
00390203	00390203	.	.	.	.	112	1.04	.	.
00420201	00420201	.	.	.	.	74	0.69	.	.
00420202	00420202	.	.	.	.	17	0.16	.	.
00420203	00420203	.	.	.	.	163	1.52	.	.
00450104	00450104	.	.	.	.	106	0.99	.	.
00450201	00450201	.	.	.	.	42	0.39	.	.
00450202	00450202	.	.	.	.	13	0.12	.	.
00450203	00450203	.	.	.	.	116	1.08	.	.
00470201	00470201	.	.	.	.	52	0.48	.	.
00470202	00470202	.	.	.	.	11	0.10	.	.
00470203	00470203	.	.	.	.	147	1.37	.	.
00480201	00480201	.	.	.	.	42	0.39	.	.
00480202	00480202	.	.	.	.	19	0.18	.	.
00480203	00480203	.	.	.	.	125	1.16	.	.
00490104	00490104	.	.	.	.	31	0.29	.	.
00490201	00490201	.	.	.	.	40	0.37	.	.
00490202	00490202	.	.	.	.	21	0.20	.	.
00490203	00490203	.	.	.	.	62	0.58	.	.
00510104	00510104	.	.	.	.	113	1.05	.	.
00510201	00510201	.	.	.	.	68	0.63	.	.
00510203	00510203	.	.	.	.	61	0.57	.	.
00520201	00520201	.	.	.	.	54	0.50	.	.

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
00520202	00520202	.	.	.	.	32	0.30	.	.
00520203	00520203	.	.	.	.	61	0.57	.	.
00550104	00550104	.	.	.	.	140	1.30	.	.
00550201	00550201	.	.	.	.	76	0.71	.	.
00550202	00550202	.	.	.	.	15	0.14	.	.
00550203	00550203	.	.	.	.	87	0.81	.	.
00570201	00570201	.	.	.	.	50	0.47	.	.
00570202	00570202	.	.	.	.	20	0.19	.	.
00570203	00570203	.	.	.	.	74	0.69	.	.
00600104	00600104	.	.	.	.	19	0.18	.	.
00600201	00600201	.	.	.	.	38	0.35	.	.
00600202	00600202	.	.	.	.	21	0.20	.	.
00600203	00600203	.	.	.	.	51	0.47	.	.
00610104	00610104	.	.	.	.	66	0.61	.	.
00610201	00610201	.	.	.	.	71	0.66	.	.
00610202	00610202	.	.	.	.	13	0.12	.	.
00610203	00610203	.	.	.	.	130	1.21	.	.
00660201	00660201	.	.	.	.	105	0.98	.	.
00660202	00660202	.	.	.	.	19	0.18	.	.
00660203	00660203	.	.	.	.	134	1.25	.	.
00670201	00670201	.	.	.	.	177	1.65	.	.
00670202	00670202	.	.	.	.	20	0.19	.	.
00670203	00670203	.	.	.	.	122	1.14	.	.
00690201	00690201	.	.	.	.	91	0.85	.	.
00690202	00690202	.	.	.	.	30	0.28	.	.
00690203	00690203	.	.	.	.	96	0.89	.	.
00780104	00780104	.	.	.	.	39	0.36	.	.
00780201	00780201	.	.	.	.	91	0.85	.	.
00780202	00780202	.	.	.	.	22	0.20	.	.
00780203	00780203	.	.	.	.	120	1.12	.	.
00790201	00790201	.	.	.	.	86	0.80	.	.
00790202	00790202	.	.	.	.	18	0.17	.	.
00790203	00790203	.	.	.	.	175	1.63	.	.
00890104	00890104	.	.	.	.	39	0.36	.	.
00890201	00890201	.	.	.	.	56	0.52	.	.
00890202	00890202	.	.	.	.	11	0.10	.	.
00890203	00890203	.	.	.	.	51	0.47	.	.
00910104	00910104	.	.	.	.	19	0.18	.	.
00910201	00910201	.	.	.	.	67	0.62	.	.
00910202	00910202	.	.	.	.	19	0.18	.	.
00910203	00910203	.	.	.	.	37	0.34	.	.
00950201	00950201	.	.	.	.	85	0.79	.	.
00950202	00950202	.	.	.	.	21	0.20	.	.
00950203	00950203	.	.	.	.	213	1.98	.	.
00960104	00960104	.	.	.	.	121	1.13	.	.
00960201	00960201	.	.	.	.	74	0.69	.	.
00960202	00960202	.	.	.	.	18	0.17	.	.
00960203	00960203	.	.	.	.	50	0.47	.	.
00980201	00980201	.	.	.	.	50	0.47	.	.
00980202	00980202	.	.	.	.	14	0.13	.	.
00980203	00980203	.	.	.	.	126	1.17	.	.
01000104	01000104	.	.	.	.	44	0.41	.	.
01000201	01000201	.	.	.	.	79	0.74	.	.
01000202	01000202	.	.	.	.	24	0.22	.	.
01000203	01000203	.	.	.	.	70	0.65	.	.
01050104	01050104	.	.	.	.	56	0.52	.	.
01050201	01050201	.	.	.	.	39	0.36	.	.
01050202	01050202	.	.	.	.	20	0.19	.	.
01050203	01050203	.	.	.	.	114	1.06	.	.
01080201	01080201	.	.	.	.	56	0.52	.	.
01080202	01080202	.	.	.	.	26	0.24	.	.
01080203	01080203	.	.	.	.	64	0.60	.	.
01090201	01090201	.	.	.	.	50	0.47	.	.
01090202	01090202	.	.	.	.	16	0.15	.	.

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
01090203	01090203	.	.	.	.	181	1.68	.	.
01100104	01100104	.	.	.	.	48	0.45	.	.
01100201	01100201	.	.	.	.	31	0.29	.	.
01100202	01100202	.	.	.	.	16	0.15	.	.
01100203	01100203	.	.	.	.	48	0.45	.	.
01170201	01170201	.	.	.	.	82	0.76	.	.
01170203	01170203	.	.	.	.	158	1.47	.	.
01200201	01200201	.	.	.	.	79	0.74	.	.
01200202	01200202	.	.	.	.	28	0.26	.	.
01200203	01200203	.	.	.	.	135	1.26	.	.
01210201	01210201	.	.	.	.	36	0.34	.	.
01210202	01210202	.	.	.	.	19	0.18	.	.
01210203	01210203	.	.	.	.	133	1.24	.	.
01220104	01220104	.	.	.	.	51	0.47	.	.
01220201	01220201	.	.	.	.	57	0.53	.	.
01220202	01220202	.	.	.	.	12	0.11	.	.
01220203	01220203	.	.	.	.	113	1.05	.	.
01230104	01230104	.	.	.	.	35	0.33	.	.
01230201	01230201	.	.	.	.	39	0.36	.	.
01230202	01230202	.	.	.	.	31	0.29	.	.
01230203	01230203	.	.	.	.	170	1.58	.	.
01240104	01240104	.	.	.	.	30	0.28	.	.
01240201	01240201	.	.	.	.	50	0.47	.	.
01240202	01240202	.	.	.	.	12	0.11	.	.
01240203	01240203	.	.	.	.	43	0.40	.	.
01250201	01250201	.	.	.	.	37	0.34	.	.
01250202	01250202	.	.	.	.	14	0.13	.	.
01250203	01250203	.	.	.	.	111	1.03	.	.
01260104	01260104	.	.	.	.	56	0.52	.	.
01260201	01260201	.	.	.	.	41	0.38	.	.
01260202	01260202	.	.	.	.	12	0.11	.	.
01260203	01260203	.	.	.	.	82	0.76	.	.
02520201	02520201	.	.	.	.	102	0.95	.	.
02520202	02520202	.	.	.	.	23	0.21	.	.
02520203	02520203	.	.	.	.	145	1.35	.	.
02800201	02800201	.	.	.	.	106	0.99	.	.
02800202	02800202	.	.	.	.	45	0.42	.	.
03260104	03260104	.	.	.	.	80	0.74	.	.
03260201	03260201	.	.	.	.	93	0.87	.	.
03260202	03260202	.	.	.	.	11	0.10	.	.
03260203	03260203	.	.	.	.	39	0.36	.	.
03300201	03300201	.	.	.	.	52	0.48	.	.
03300202	03300202	.	.	.	.	16	0.15	.	.
03300203	03300203	.	.	.	.	28	0.26	.	.
03700104	03700104	.	.	.	.	220	2.05	.	.
03700201	03700201	.	.	.	.	23	0.21	.	.
03850104	03850104	.	.	.	.	47	0.44	.	.
03850201	03850201	.	.	.	.	108	1.01	.	.
03850202	03850202	.	.	.	.	25	0.23	.	.
03850203	03850203	.	.	.	.	46	0.43	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
		7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
00060201	00060201	.	.	.	.	7,825	0.51	.	.
00060202	00060202	.	.	.	.	2,103	0.14	.	.
00060203	00060203	.	.	.	.	5,744	0.38	.	.
00090104	00090104	.	.	.	.	6,266	0.41	.	.
00090201	00090201	.	.	.	.	4,208	0.28	.	.
00090202	00090202	.	.	.	.	1,151	0.08	.	.
00090203	00090203	.	.	.	.	7,247	0.48	.	.
00100104	00100104	.	.	.	.	6,264	0.41	.	.
00100201	00100201	.	.	.	.	4,806	0.32	.	.
00100202	00100202	.	.	.	.	1,502	0.10	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
00100203	00100203	.	.	.	.	3,062	0.20	.	.
00140104	00140104	.	.	.	.	3,329	0.22	.	.
00140201	00140201	.	.	.	.	7,505	0.49	.	.
00140202	00140202	.	.	.	.	670	0.04	.	.
00140203	00140203	.	.	.	.	5,710	0.37	.	.
00240104	00240104	.	.	.	.	11,956	0.78	.	.
00240201	00240201	.	.	.	.	24,972	1.64	.	.
00240202	00240202	.	.	.	.	6,504	0.43	.	.
00240203	00240203	.	.	.	.	8,915	0.58	.	.
00290104	00290104	.	.	.	.	13,330	0.87	.	.
00290201	00290201	.	.	.	.	36,684	2.41	.	.
00290203	00290203	.	.	.	.	14,087	0.92	.	.
00320201	00320201	.	.	.	.	14,463	0.95	.	.
00320202	00320202	.	.	.	.	246	0.02	.	.
00320203	00320203	.	.	.	.	15,514	1.02	.	.
00330201	00330201	.	.	.	.	7,251	0.48	.	.
00330202	00330202	.	.	.	.	903	0.06	.	.
00330203	00330203	.	.	.	.	6,301	0.41	.	.
00380104	00380104	.	.	.	.	7,407	0.49	.	.
00380201	00380201	.	.	.	.	14,422	0.95	.	.
00380203	00380203	.	.	.	.	13,583	0.89	.	.
00390104	00390104	.	.	.	.	8,738	0.57	.	.
00390201	00390201	.	.	.	.	8,680	0.57	.	.
00390203	00390203	.	.	.	.	23,231	1.52	.	.
00420201	00420201	.	.	.	.	6,679	0.44	.	.
00420202	00420202	.	.	.	.	1,005	0.07	.	.
00420203	00420203	.	.	.	.	9,912	0.65	.	.
00450104	00450104	.	.	.	.	24,027	1.58	.	.
00450201	00450201	.	.	.	.	4,562	0.30	.	.
00450202	00450202	.	.	.	.	1,946	0.13	.	.
00450203	00450203	.	.	.	.	12,120	0.79	.	.
00470201	00470201	.	.	.	.	7,830	0.51	.	.
00470202	00470202	.	.	.	.	1,930	0.13	.	.
00470203	00470203	.	.	.	.	17,525	1.15	.	.
00480201	00480201	.	.	.	.	10,052	0.66	.	.
00480202	00480202	.	.	.	.	5,793	0.38	.	.
00480203	00480203	.	.	.	.	19,657	1.29	.	.
00490104	00490104	.	.	.	.	7,356	0.48	.	.
00490201	00490201	.	.	.	.	9,787	0.64	.	.
00490202	00490202	.	.	.	.	8,198	0.54	.	.
00490203	00490203	.	.	.	.	8,837	0.58	.	.
00510104	00510104	.	.	.	.	10,674	0.70	.	.
00510201	00510201	.	.	.	.	4,359	0.29	.	.
00510203	00510203	.	.	.	.	2,820	0.18	.	.
00520201	00520201	.	.	.	.	15,049	0.99	.	.
00520202	00520202	.	.	.	.	11,811	0.77	.	.
00520203	00520203	.	.	.	.	8,475	0.56	.	.
00550104	00550104	.	.	.	.	8,132	0.53	.	.
00550201	00550201	.	.	.	.	5,624	0.37	.	.
00550202	00550202	.	.	.	.	1,158	0.08	.	.
00550203	00550203	.	.	.	.	5,078	0.33	.	.
00570201	00570201	.	.	.	.	6,658	0.44	.	.
00570202	00570202	.	.	.	.	2,988	0.20	.	.
00570203	00570203	.	.	.	.	6,562	0.43	.	.
00600104	00600104	.	.	.	.	6,263	0.41	.	.
00600201	00600201	.	.	.	.	16,824	1.10	.	.
00600202	00600202	.	.	.	.	9,756	0.64	.	.
00600203	00600203	.	.	.	.	12,027	0.79	.	.
00610104	00610104	.	.	.	.	3,666	0.24	.	.
00610201	00610201	.	.	.	.	4,018	0.26	.	.
00610202	00610202	.	.	.	.	1,163	0.08	.	.
00610203	00610203	.	.	.	.	7,654	0.50	.	.
00660201	00660201	.	.	.	.	5,484	0.36	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
00660202	00660202	.	.	.	.	1,386	0.09	.	.
00660203	00660203	.	.	.	.	8,379	0.55	.	.
00670201	00670201	.	.	.	.	13,999	0.92	.	.
00670202	00670202	.	.	.	.	1,470	0.10	.	.
00670203	00670203	.	.	.	.	8,956	0.59	.	.
00690201	00690201	.	.	.	.	16,569	1.09	.	.
00690202	00690202	.	.	.	.	6,137	0.40	.	.
00690203	00690203	.	.	.	.	10,383	0.68	.	.
00780104	00780104	.	.	.	.	1,565	0.10	.	.
00780201	00780201	.	.	.	.	6,542	0.43	.	.
00780202	00780202	.	.	.	.	1,447	0.09	.	.
00780203	00780203	.	.	.	.	5,026	0.33	.	.
00790201	00790201	.	.	.	.	10,116	0.66	.	.
00790202	00790202	.	.	.	.	2,494	0.16	.	.
00790203	00790203	.	.	.	.	14,676	0.96	.	.
00890104	00890104	.	.	.	.	11,228	0.74	.	.
00890201	00890201	.	.	.	.	36,281	2.38	.	.
00890202	00890202	.	.	.	.	5,653	0.37	.	.
00890203	00890203	.	.	.	.	19,741	1.29	.	.
00910104	00910104	.	.	.	.	4,970	0.33	.	.
00910201	00910201	.	.	.	.	29,800	1.95	.	.
00910202	00910202	.	.	.	.	8,446	0.55	.	.
00910203	00910203	.	.	.	.	8,352	0.55	.	.
00950201	00950201	.	.	.	.	4,884	0.32	.	.
00950202	00950202	.	.	.	.	1,449	0.10	.	.
00950203	00950203	.	.	.	.	14,008	0.92	.	.
00960104	00960104	.	.	.	.	16,324	1.07	.	.
00960201	00960201	.	.	.	.	5,556	0.36	.	.
00960202	00960202	.	.	.	.	1,724	0.11	.	.
00960203	00960203	.	.	.	.	2,212	0.15	.	.
00980201	00980201	.	.	.	.	6,486	0.43	.	.
00980202	00980202	.	.	.	.	2,433	0.16	.	.
00980203	00980203	.	.	.	.	10,555	0.69	.	.
01000104	01000104	.	.	.	.	1,986	0.13	.	.
01000201	01000201	.	.	.	.	6,869	0.45	.	.
01000202	01000202	.	.	.	.	2,606	0.17	.	.
01000203	01000203	.	.	.	.	3,567	0.23	.	.
01050104	01050104	.	.	.	.	7,011	0.46	.	.
01050201	01050201	.	.	.	.	4,230	0.28	.	.
01050202	01050202	.	.	.	.	2,576	0.17	.	.
01050203	01050203	.	.	.	.	7,597	0.50	.	.
01080201	01080201	.	.	.	.	18,162	1.19	.	.
01080202	01080202	.	.	.	.	10,764	0.71	.	.
01080203	01080203	.	.	.	.	10,243	0.67	.	.
01090201	01090201	.	.	.	.	13,358	0.88	.	.
01090202	01090202	.	.	.	.	4,955	0.32	.	.
01090203	01090203	.	.	.	.	33,321	2.19	.	.
01100104	01100104	.	.	.	.	18,961	1.24	.	.
01100201	01100201	.	.	.	.	21,144	1.39	.	.
01100202	01100202	.	.	.	.	14,672	0.96	.	.
01100203	01100203	.	.	.	.	17,710	1.16	.	.
01170201	01170201	.	.	.	.	11,936	0.78	.	.
01170203	01170203	.	.	.	.	24,179	1.59	.	.
01200201	01200201	.	.	.	.	8,008	0.53	.	.
01200202	01200202	.	.	.	.	3,804	0.25	.	.
01200203	01200203	.	.	.	.	8,504	0.56	.	.
01210201	01210201	.	.	.	.	3,306	0.22	.	.
01210202	01210202	.	.	.	.	2,292	0.15	.	.
01210203	01210203	.	.	.	.	8,648	0.57	.	.
01220104	01220104	.	.	.	.	2,711	0.18	.	.
01220201	01220201	.	.	.	.	4,549	0.30	.	.
01220202	01220202	.	.	.	.	1,433	0.09	.	.
01220203	01220203	.	.	.	.	6,254	0.41	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
01230104	01230104	.	.	.	.	8,507	0.56	.	.
01230201	01230201	.	.	.	.	6,059	0.40	.	.
01230202	01230202	.	.	.	.	9,417	0.62	.	.
01230203	01230203	.	.	.	.	30,027	1.97	.	.
01240104	01240104	.	.	.	.	15,367	1.01	.	.
01240201	01240201	.	.	.	.	30,153	1.98	.	.
01240202	01240202	.	.	.	.	8,871	0.58	.	.
01240203	01240203	.	.	.	.	18,002	1.18	.	.
01250201	01250201	.	.	.	.	16,541	1.08	.	.
01250202	01250202	.	.	.	.	8,618	0.57	.	.
01250203	01250203	.	.	.	.	29,451	1.93	.	.
01260104	01260104	.	.	.	.	5,614	0.37	.	.
01260201	01260201	.	.	.	.	8,926	0.59	.	.
01260202	01260202	.	.	.	.	3,894	0.26	.	.
01260203	01260203	.	.	.	.	10,829	0.71	.	.
02520201	02520201	.	.	.	.	5,716	0.37	.	.
02520202	02520202	.	.	.	.	2,034	0.13	.	.
02520203	02520203	.	.	.	.	6,571	0.43	.	.
02800201	02800201	.	.	.	.	15,130	0.99	.	.
02800202	02800202	.	.	.	.	4,558	0.30	.	.
03260104	03260104	.	.	.	.	3,687	0.24	.	.
03260201	03260201	.	.	.	.	1,558	0.10	.	.
03260202	03260202	.	.	.	.	616	0.04	.	.
03260203	03260203	.	.	.	.	1,819	0.12	.	.
03300201	03300201	.	.	.	.	10,860	0.71	.	.
03300202	03300202	.	.	.	.	3,844	0.25	.	.
03300203	03300203	.	.	.	.	3,759	0.25	.	.
03700104	03700104	.	.	.	.	33,255	2.18	.	.
03700201	03700201	.	.	.	.	1,266	0.08	.	.
03850104	03850104	.	.	.	.	3,849	0.25	.	.
03850201	03850201	.	.	.	.	8,726	0.57	.	.
03850202	03850202	.	.	.	.	2,568	0.17	.	.
03850203	03850203	.	.	.	.	2,039	0.13	.	.

ENBGSMPL -
Enrollment by beneficiary category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
01	Active Duty	3,208	34.83	4,011	31.91	3,341	31.09	3,908	33.43
02	Active Duty fam,Prime,civ PCM	183	1.99	241	1.92	91	0.85	218	1.86
03	Active Duty fam,Prime,mil PCM	1,312	14.25	1,551	12.34	791	7.36	1,354	11.58
04	Active Duty fam,non-enrollee	381	4.14	744	5.92	.	.	675	5.77
05	Retired,<65,civ PCM	558	6.06	699	5.56	1,975	18.38	584	5.00
06	Retired,<65,mil PCM	2,304	25.02	2,783	22.14	4,548	42.32	2,650	22.67
07	Retired,<65,non-enrollee	818	8.88	1,570	12.49	.	.	1,357	11.61
08	Retired,65+,civ PCM	8	0.09	20	0.16	.	.	14	0.12
09	Retired,65+,mil PCM	35	0.38	62	0.49	.	.	67	0.57
10	Retired,65+,non-enrollee	329	3.57	758	6.03	.	.	737	6.30
11	TRICARE Reserve Select	74	0.80	132	1.05	.	.	127	1.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
01	Active Duty	1,347,332	18.26	892,405	15.31	556,414	36.49	1,592,110	21.66
02	Active Duty fam,Prime,civ PCM	121,642	1.65	155,392	2.67	17,921	1.18	154,471	2.10
03	Active Duty fam,Prime,mil PCM	559,712	7.59	342,459	5.88	176,469	11.57	466,040	6.34
04	Active Duty fam,non-enrollee	174,862	2.37	179,189	3.08	.	.	199,951	2.72
05	Retired,<65,civ PCM	631,465	8.56	293,978	5.04	274,342	17.99	589,861	8.02
06	Retired,<65,mil PCM	878,507	11.91	291,739	5.01	499,623	32.77	705,768	9.60

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
07	Retired,<65,non-enrollee	1,240,203	16.81	1,235,326	21.20	.	.	1,189,271	16.18
08	Retired,65+,civ PCM	41,138	0.56	63,371	1.09	.	.	53,936	0.73
09	Retired,65+,mil PCM	186,398	2.53	180,854	3.10	.	.	262,789	3.58
10	Retired,65+,non-enrollee	1,963,868	26.62	1,959,676	33.63	.	.	1,897,931	25.82
11	TRICARE Reserve Select	231,538	3.14	232,839	4.00	.	.	238,585	3.25

MPCSMPL -
Military personnel category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Enlisted/Unknown	6,172	67.01	8,492	67.55	7,274	67.69	7,963	68.11
2	Officer	2,763	30.00	3,697	29.41	3,127	29.10	3,385	28.95
3	Warrant officer	275	2.99	382	3.04	345	3.21	343	2.93

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Enlisted/Unknown	5,171,524	70.11	4,199,131	72.06	1,172,743	76.91	5,300,701	72.11
2	Officer	1,962,994	26.61	1,439,948	24.71	304,513	19.97	1,823,338	24.80
3	Warrant officer	242,149	3.28	188,148	3.23	47,513	3.12	226,674	3.08

NHFF -
Stratum sample size

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
74 -- 4577	0--9999	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
74 -- 4577	0--9999	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

QUARTER -
Survey quarter

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
Q1FY2017	Q1FY2017	9,210	100.00	.	.	.	.	.	.
Q2FY2017	Q2FY2017	.	.	12,571	100.00	10,746	100.00	.	.
Q3FY2017	Q3FY2017	.	.	.	.	.	.	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
Q1FY2017	Q1FY2017	7,376,667	100.00	.	.	.	.	.	.
Q2FY2017	Q2FY2017	.	.	5,827,227	100.00	1,524,769	100.00	.	.
Q3FY2017	Q3FY2017	.	.	.	.	.	.	7,350,713	100.00

D_HEALTH -
Health service region

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
00	No region	103	1.12	185	1.47	.	.	170	1.45
13	Europe	461	5.01	557	4.43	.	.	582	4.98
14	Pacific	372	4.04	490	3.90	.	.	437	3.74
15	Latin America & Canada	116	1.26	178	1.42	.	.	139	1.19
17	TNEX Region North	2,238	24.30	3,220	25.61	3,845	35.78	2,839	24.28
18	TNEX Region South	2,705	29.37	3,676	29.24	3,391	31.56	3,586	30.67
19	TNEX Region West	3,215	34.91	4,265	33.93	3,510	32.66	3,938	33.68

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
00	No region	34,441	0.47	65,585	1.13	.	.	52,182	0.71
13	Europe	131,518	1.78	140,228	2.41	.	.	118,596	1.61
14	Pacific	136,793	1.85	132,810	2.28	.	.	131,392	1.79
15	Latin America & Canada	30,367	0.41	30,821	0.53	.	.	40,092	0.55
17	TNEX Region North	2,353,242	31.90	1,806,570	31.00	488,332	32.03	2,318,628	31.54
18	TNEX Region South	2,447,156	33.17	1,884,208	32.33	557,463	36.56	2,471,407	33.62
19	TNEX Region West	2,243,150	30.41	1,767,004	30.32	478,974	31.41	2,218,416	30.18

TNEXREG -
TRICARE next generation of contracts region grouping

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
N	North	2,299	24.96	3,272	26.03	3,942	36.68	2,912	24.91
O	Other	1,025	11.13	1,375	10.94	14	0.13	1,288	11.02
S	South	2,652	28.79	3,622	28.81	3,275	30.48	3,535	30.24
W	West	3,234	35.11	4,302	34.22	3,515	32.71	3,956	33.84

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
N	North	2,430,027	32.94	1,845,782	31.68	531,467	34.86	2,389,353	32.51
O	Other	306,470	4.15	316,076	5.42	1,605	0.11	314,918	4.28
S	South	2,385,416	32.34	1,870,310	32.10	512,266	33.60	2,417,948	32.89
W	West	2,254,754	30.57	1,795,059	30.80	479,431	31.44	2,228,494	30.32

SERVAFF -
Service affiliation

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	Missing/unknown	9	0.10	21	0.17	.	.	13	0.11
A	Army	1,587	17.23	1,996	15.88	2,882	26.82	1,902	16.27
C	Coast Guard	133	1.44	151	1.20	.	.	135	1.15
F	Air Force	3,617	39.27	4,517	35.93	3,771	35.09	4,364	37.33
J	Administrative	.	.	3	0.02	.	.	2	0.02
M	Support Contractor	1,166	12.66	1,809	14.39	2,119	19.72	1,521	13.01
N	Navy	1,656	17.98	2,196	17.47	1,423	13.24	2,039	17.44
P	National Capital Region Medical Directorate	170	1.85	289	2.30	550	5.12	232	1.98
S	Noncatchment	764	8.30	1,449	11.53	.	.	1,363	11.66
T	Uniformed Services Family Health Plan	108	1.17	140	1.11	1	0.01	120	1.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	Missing/unknown	20,447	0.28	24,736	0.42	.	.	10,781	0.15
A	Army	1,506,276	20.42	894,492	15.35	565,622	37.10	1,414,551	19.24
C	Coast Guard	61,019	0.83	67,261	1.15	.	.	50,361	0.69
F	Air Force	1,122,764	15.22	866,856	14.88	268,489	17.61	1,182,367	16.09
J	Administrative	.	.	1,036	0.02	.	.	1,883	0.03
M	Support Contractor	1,358,852	18.42	1,226,550	21.05	294,439	19.31	1,465,547	19.94
N	Navy	1,100,390	14.92	794,891	13.64	326,814	21.43	1,152,014	15.67
P	National Capital Region Medical Directorate	242,785	3.29	149,873	2.57	69,293	4.54	210,861	2.87

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
S	Noncatchment	1,815,907	24.62	1,659,535	28.48	.	.	1,714,059	23.32
T	Uniformed Services Family Health Plan	148,229	2.01	141,998	2.44	112	0.01	148,289	2.02

RACEETHN -
Race/Ethnic code

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	Missing	2,817	30.59	4,128	32.84	3,032	28.22	3,746	32.04
A	American Indian or Alaskan Native	55	0.60	60	0.48	75	0.70	69	0.59
B	Asian or Pacific Islander	407	4.42	505	4.02	414	3.85	477	4.08
C	Black(not Hispanic)	734	7.97	990	7.88	1,226	11.41	934	7.99
D	White(not Hispanic)	3,981	43.22	5,121	40.74	4,674	43.50	4,802	41.07
E	Hispanic	509	5.53	714	5.68	603	5.61	659	5.64
X	Other	146	1.59	168	1.34	175	1.63	147	1.26
Z	Unknown	561	6.09	885	7.04	547	5.09	857	7.33

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	Missing	3,216,066	43.60	2,782,263	47.75	444,562	29.16	3,078,168	41.88
A	American Indian or Alaskan Native	51,948	0.70	21,764	0.37	9,968	0.65	34,977	0.48
B	Asian or Pacific Islander	201,243	2.73	146,781	2.52	73,785	4.84	217,373	2.96
C	Black(not Hispanic)	527,041	7.14	283,110	4.86	171,637	11.26	505,854	6.88
D	White(not Hispanic)	2,395,640	32.48	1,735,799	29.79	598,992	39.28	2,379,888	32.38
E	Hispanic	257,311	3.49	196,477	3.37	112,922	7.41	351,570	4.78
X	Other	68,638	0.93	49,827	0.86	24,549	1.61	58,798	0.80
Z	Unknown	658,781	8.93	611,206	10.49	88,354	5.79	724,084	9.85

PNSEXCD -
Person gender

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
F	Female	4,268	46.34	6,124	48.72	4,766	44.35	5,583	47.75
M	Male	4,942	53.66	6,447	51.28	5,980	55.65	6,108	52.25

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
F	Female	3,784,133	51.30	3,008,725	51.63	703,604	46.14	3,695,796	50.28
M	Male	3,592,535	48.70	2,818,502	48.37	821,166	53.86	3,654,917	49.72

RDAGEQY -
Age at time of sample preparation-Capped (18 and below, 86 and above)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
18	18 and younger	66	0.72	110	0.88	91	0.85	104	0.89
19 -- 34	19--34	2,707	29.39	3,490	27.76	2,244	20.88	3,376	28.88
35 -- 44	35--44	1,854	20.13	2,489	19.80	1,845	17.17	2,146	18.36
45 -- 54	45--54	1,781	19.34	2,319	18.45	2,597	24.17	2,121	18.14
55 -- 64	55--64	2,430	26.38	3,321	26.42	3,969	36.93	3,123	26.71
65 -- 74	65--74	234	2.54	459	3.65	.	.	416	3.56
75 -- 85	75--85	122	1.32	310	2.47	.	.	345	2.95
86	86 and older	16	0.17	73	0.58	.	.	60	0.51

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
18	18 and younger	93,730	1.27	57,573	0.99	27,981	1.84	95,509	1.30
19 -- 34	19--34	1,989,707	26.97	1,489,364	25.56	604,701	39.66	2,051,680	27.91
35 -- 44	35--44	741,987	10.06	626,195	10.75	308,984	20.26	943,312	12.83
45 -- 54	45--54	760,267	10.31	472,649	8.11	223,931	14.69	699,612	9.52
55 -- 64	55--64	1,599,573	21.68	970,765	16.66	359,172	23.56	1,343,121	18.27
65 -- 74	65--74	1,391,703	18.87	1,227,241	21.06	.	.	1,126,972	15.33
75 -- 85	75--85	709,582	9.62	796,972	13.68	.	.	934,126	12.71
86	86 and older	90,119	1.22	186,469	3.20	.	.	156,382	2.13

RFLDAGE -
Age at start of fielding period-Capped (18 and below, 86 and above)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
18	18 and younger	56	0.61	92	0.73	71	0.66	74	0.63
19 -- 34	19--34	2,676	29.06	3,456	27.49	2,237	20.82	3,330	28.48
35 -- 44	35--44	1,860	20.20	2,507	19.94	1,829	17.02	2,183	18.67
45 -- 54	45--54	1,772	19.24	2,311	18.38	2,585	24.06	2,114	18.08
55 -- 64	55--64	2,430	26.38	3,290	26.17	3,999	37.21	3,100	26.52
65 -- 74	65--74	278	3.02	527	4.19	25	0.23	477	4.08
75 -- 85	75--85	120	1.30	313	2.49	.	.	346	2.96
86	86 and older	18	0.20	75	0.60	.	.	67	0.57

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
18	18 and younger	88,459	1.20	44,954	0.77	21,960	1.44	55,896	0.76
19 -- 34	19--34	1,972,222	26.74	1,487,340	25.52	606,645	39.79	2,036,879	27.71
35 -- 44	35--44	746,708	10.12	619,530	10.63	302,993	19.87	973,352	13.24
45 -- 54	45--54	751,440	10.19	485,510	8.33	229,264	15.04	707,475	9.62
55 -- 64	55--64	1,581,751	21.44	949,094	16.29	362,204	23.75	1,314,567	17.88
65 -- 74	65--74	1,436,386	19.47	1,242,655	21.32	1,703	0.11	1,152,736	15.68
75 -- 85	75--85	698,478	9.47	806,870	13.85	.	.	938,860	12.77
86	86 and older	101,224	1.37	191,274	3.28	.	.	170,948	2.33

PCM -
Primary manager code (civilian or military)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	Missing/Unknown/NA	1,634	17.74	3,258	25.92	.	.	2,941	25.16
CIV	TRICARE enrollee w/civ PCM	1,029	11.17	1,363	10.84	2,120	19.73	1,142	9.77
MTF	TRICARE enrollee w/mil PCM	6,547	71.09	7,950	63.24	8,626	80.27	7,608	65.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	Missing/Unknown/NA	3,640,751	49.35	3,616,176	62.06	.	.	3,534,441	48.08
CIV	TRICARE enrollee w/civ PCM	865,304	11.73	619,865	10.64	294,551	19.32	928,551	12.63
MTF	TRICARE enrollee w/mil PCM	2,870,613	38.91	1,591,185	27.31	1,230,218	80.68	2,887,721	39.28

ACV -
Alternate care value

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
A	Active Duty Prime	2,386	25.91	2,952	23.48	3,153	29.34	2,920	24.98
B	TRICARE Global Remote Overseas Prime Active Duty	39	0.42	53	0.42	.	.	41	0.35
E	Non-Active Duty Prime	4,097	44.48	4,949	39.37	7,410	68.96	4,516	38.63
F	TRICARE Global Remote Overseas Prime ADFM	1	0.01	1	0.01	.	.	.	.
G	TRICARE Plus (CHAMPUS/TFL Eligible)	120	1.30	174	1.38	.	.	185	1.58
H	TRICARE Overseas Prime AD	540	5.86	649	5.16	1	0.01	663	5.67
J	TRICARE Overseas Prime ADFM	71	0.77	98	0.78	.	.	72	0.62
L	TRICARE Plus (w/o civilian healthcare)	4	0.04	5	0.04	.	.	11	0.09
M	AD not reported as enrolled	142	1.54	225	1.79	.	.	157	1.34
Q	Active Duty enrolled to Op Forces	61	0.66	70	0.56	182	1.69	66	0.56
R	TRICARE Reserve Select	74	0.80	132	1.05	.	.	127	1.09
U	USFHP/USTF	98	1.06	119	0.95	.	.	100	0.86
V	TRICARE Retired Reserve	17	0.18	18	0.14	.	.	19	0.16
Z	Not enrolled in TRICARE Prime or USFHP	1,560	16.94	3,126	24.87	.	.	2,814	24.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
A	Active Duty Prime	927,286	12.57	598,931	10.28	484,226	31.76	1,177,207	16.01
B	TRICARE Global Remote Overseas Prime Active Duty	5,675	0.08	11,016	0.19	.	.	13,617	0.19
E	Non-Active Duty Prime	2,040,993	27.67	974,727	16.73	969,041	63.55	1,797,326	24.45
F	TRICARE Global Remote Overseas Prime ADFM	4,888	0.07	1,792	0.03	.	.	.	.
G	TRICARE Plus (CHAMPUS/TFL Eligible)	197,703	2.68	211,179	3.62	.	.	285,442	3.88
H	TRICARE Overseas Prime AD	173,154	2.35	149,700	2.57	438	0.03	179,876	2.45
J	TRICARE Overseas Prime ADFM	37,077	0.50	33,296	0.57	.	.	20,552	0.28
L	TRICARE Plus (w/o civilian healthcare)	6,256	0.08	2,827	0.05	.	.	2,527	0.03
M	AD not reported as enrolled	110,401	1.50	71,242	1.22	.	.	103,488	1.41
Q	Active Duty enrolled to Op Forces	93,770	1.27	49,117	0.84	71,065	4.66	105,240	1.43
R	TRICARE Reserve Select	231,538	3.14	232,839	4.00	.	.	238,585	3.25
U	USFHP/USTF	131,920	1.79	100,293	1.72	.	.	125,665	1.71
V	TRICARE Retired Reserve	6,794	0.09	6,930	0.12	.	.	5,332	0.07
Z	Not enrolled in TRICARE Prime or USFHP	3,409,213	46.22	3,383,337	58.06	.	.	3,295,856	44.84

DBENCAT -
Beneficiary category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
ACT	Active Duty	2,731	29.65	3,362	26.74	2,966	27.60	3,329	28.47
DA	Dependent of Active Duty	1,622	17.61	2,121	16.87	807	7.51	1,863	15.94
DGR	Dependent of Guard/Reserve	230	2.50	337	2.68	70	0.65	306	2.62
DR	Dependent of Retiree	1,543	16.75	2,425	19.29	2,805	26.10	2,190	18.73
DS	Survivor	143	1.55	279	2.22	183	1.70	296	2.53
GRD	Guard/Reserve	442	4.80	586	4.66	373	3.47	519	4.44
IDG	Dependent of Inactive Guard	47	0.51	124	0.99	5	0.05	116	0.99
IGR	Inactive Guard/Reserve	86	0.93	148	1.18	2	0.02	149	1.27
OTH	Other	10	0.11	11	0.09	10	0.09	12	0.10
RET	Retiree	2,356	25.58	3,178	25.28	3,525	32.80	2,911	24.90

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
ACT	Active Duty	1,160,233	15.73	774,238	13.29	520,871	34.16	1,423,118	19.36
DA	Dependent of Active Duty	739,163	10.02	566,481	9.72	181,714	11.92	683,653	9.30
DGR	Dependent of Guard/Reserve	103,988	1.41	95,563	1.64	12,315	0.81	111,599	1.52
DR	Dependent of Retiree	2,023,447	27.43	1,671,232	28.68	386,638	25.36	1,908,147	25.96
DS	Survivor	365,064	4.95	403,828	6.93	25,359	1.66	497,188	6.76
GRD	Guard/Reserve	159,716	2.17	109,926	1.89	35,386	2.32	157,464	2.14
IDG	Dependent of Inactive Guard	104,220	1.41	144,822	2.49	361	0.02	129,039	1.76
IGR	Inactive Guard/Reserve	167,766	2.27	110,198	1.89	157	0.01	146,285	1.99
OTH	Other	12,522	0.17	5,130	0.09	2,725	0.18	22,294	0.30
RET	Retiree	2,540,548	34.44	1,945,809	33.39	359,243	23.56	2,271,926	30.91

DSPONSVC -
Derived sponsor branch of service

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
A	Army	2,609	28.33	3,725	29.63	3,802	35.38	3,407	29.14
C	Coast Guard	311	3.38	414	3.29	166	1.54	391	3.34
F	Air Force	3,853	41.83	5,050	40.17	4,112	38.27	4,831	41.32
M	Marine Corps	527	5.72	708	5.63	732	6.81	667	5.71
N	Navy	1,562	16.96	2,220	17.66	1,690	15.73	2,007	17.17
V	Navy Afloat	263	2.86	344	2.74	173	1.61	300	2.57
X	Other	85	0.92	110	0.88	71	0.66	88	0.75

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
A	Army	2,912,853	39.49	2,193,394	37.64	670,566	43.98	2,824,275	38.42
C	Coast Guard	178,005	2.41	228,125	3.91	22,421	1.47	238,305	3.24
F	Air Force	2,120,358	28.74	1,650,409	28.32	332,000	21.77	2,143,688	29.16
M	Marine Corps	632,280	8.57	366,273	6.29	163,058	10.69	548,035	7.46
N	Navy	1,327,665	18.00	1,226,069	21.04	273,785	17.96	1,378,117	18.75
V	Navy Afloat	140,817	1.91	124,914	2.14	58,362	3.83	173,539	2.36
X	Other	64,690	0.88	38,043	0.65	4,578	0.30	44,753	0.61

PATCAT -
Aggregated beneficiary category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
ACTDTY	Active Duty and Guard/Reserve	3,259	35.39	4,096	32.58	3,341	31.09	3,997	34.19
DEPACT	Dependent of Active Duty & Guard/Reserve	1,899	20.62	2,582	20.54	882	8.21	2,285	19.54
NADD65+	Retiree/Depend of Retir/Surviv/Other 65+	372	4.04	840	6.68	.	.	818	7.00
NADD<65	Retiree/Depend of Retir/Surviv/Other <65	3,680	39.96	5,053	40.20	6,523	60.70	4,591	39.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
ACTDTY	Active Duty and Guard/Reserve	1,487,716	20.17	994,362	17.06	556,414	36.49	1,726,866	23.49
DEPACT	Dependent of Active Duty & Guard/Reserve	947,371	12.84	806,866	13.85	194,390	12.75	924,291	12.57
NADD65+	Retiree/Depend of Retir/Surviv/Other 65+	2,191,404	29.71	2,203,900	37.82	.	.	2,214,656	30.13
NADD<65	Retiree/Depend of Retir/Surviv/Other <65	2,750,176	37.28	1,822,099	31.27	773,965	50.76	2,484,899	33.80

PNTYPCD -
Person type code

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
D	Dependent	3,581	38.88	5,272	41.94	3,863	35.95	4,760	40.72
S	Sponsor	5,629	61.12	7,299	58.06	6,883	64.05	6,931	59.28

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
D	Dependent	3,322,444	45.04	2,848,587	48.88	608,000	39.87	3,310,750	45.04
S	Sponsor	4,054,224	54.96	2,978,640	51.12	916,769	60.13	4,039,963	54.96

H17001 -
Are you the person listed on the cover letter

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	112	1.22	176	1.40	10,746	100.00	152	1.30
1	Yes	9,084	98.63	12,372	98.42	.	.	11,521	98.55
2	No	14	0.15	23	0.18	.	.	18	0.15

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	82,833	1.12	170,081	2.92	1,524,769	100.00	199,722	2.72
1	Yes	7,281,323	98.71	5,645,541	96.88	.	.	7,123,198	96.90
2	No	12,512	0.17	11,605	0.20	.	.	27,793	0.38

H17002A -
Health plan(s) covered: TRICARE Prime

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	7,049	76.54	8,914	70.91	.	.	8,292	70.93
2	Not marked	2,161	23.46	3,657	29.09	.	.	3,399	29.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	3,289,628	44.60	2,007,499	34.45	.	.	3,359,697	45.71
2	Not marked	4,087,040	55.40	3,819,728	65.55	.	.	3,991,015	54.29

H17002C -
Health plan(s) covered: TRICARE Extra/Standard

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	842	9.14	1,426	11.34	.	.	1,377	11.78
2	Not marked	8,368	90.86	11,145	88.66	.	.	10,314	88.22

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	935,355	12.68	879,950	15.10	.	.	1,023,084	13.92
2	Not marked	6,441,312	87.32	4,947,277	84.90	.	.	6,327,629	86.08

H17002N -
Health plan(s) covered: TRICARE Plus

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	79	0.86	106	0.84	.	.	103	0.88
2	Not marked	9,131	99.14	12,465	99.16	.	.	11,588	99.12

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	61,240	0.83	48,969	0.84	.	.	53,746	0.73
2	Not marked	7,315,427	99.17	5,778,258	99.16	.	.	7,296,967	99.27

H17002O -
Health plan(s) covered: TRICARE For Life

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	754	8.19	1,374	10.93	.	.	1,258	10.76
2	Not marked	8,456	91.81	11,197	89.07	.	.	10,433	89.24

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	2,409,464	32.66	2,216,735	38.04	.	.	2,276,549	30.97
2	Not marked	4,967,204	67.34	3,610,492	61.96	.	.	5,074,164	69.03

H17002P -
Health plan(s) covered: TRICARE Supplemental Insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	37	0.40	46	0.37	.	.	32	0.27
2	Not marked	9,173	99.60	12,525	99.63	.	.	11,659	99.73

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	37,521	0.51	50,904	0.87	.	.	27,076	0.37
2	Not marked	7,339,147	99.49	5,776,323	99.13	.	.	7,323,636	99.63

H17002Q -
Health plan(s) covered: TRICARE Reserve Select

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	133	1.44	218	1.73	.	.	205	1.75
2	Not marked	9,077	98.56	12,353	98.27	.	.	11,486	98.25

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	238,936	3.24	221,203	3.80	.	.	249,030	3.39
2	Not marked	7,137,731	96.76	5,606,024	96.20	.	.	7,101,682	96.61

H17002S -
Health plan(s) covered: TRICARE Retired Reserve

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	116	1.26	186	1.48	.	.	156	1.33
2	Not marked	9,094	98.74	12,385	98.52	.	.	11,535	98.67

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	126,579	1.72	126,065	2.16	.	.	103,270	1.40
2	Not marked	7,250,088	98.28	5,701,162	97.84	.	.	7,247,442	98.60

H17002T -
Health plan(s) covered: TRICARE Young Adult Prime

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	17	0.18	30	0.24	.	.	36	0.31
2	Not marked	9,193	99.82	12,541	99.76	.	.	11,655	99.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	25,530	0.35	28,451	0.49	.	.	16,274	0.22
2	Not marked	7,351,137	99.65	5,798,777	99.51	.	.	7,334,438	99.78

H17002V -
Health plan(s) covered: TRICARE Young Adult Extra or Standard

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	27	0.29	37	0.29	.	.	38	0.33
2	Not marked	9,183	99.71	12,534	99.71	.	.	11,653	99.67

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	59,665	0.81	43,685	0.75	.	.	36,662	0.50
2	Not marked	7,317,003	99.19	5,783,542	99.25	.	.	7,314,050	99.50

H17002K -
Health plan(s) covered: Uniformed Services Family Health Plan (USFHP)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	80	0.87	114	0.91	.	.	92	0.79
2	Not marked	9,130	99.13	12,457	99.09	.	.	11,599	99.21

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	91,781	1.24	95,395	1.64	.	.	101,700	1.38
2	Not marked	7,284,886	98.76	5,731,832	98.36	.	.	7,249,013	98.62

H17002U -
Health plan(s) covered: Continued Health Care Benefit Program (CHCBP)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	6	0.07	4	0.03	.	.	14	0.12
2	Not marked	9,204	99.93	12,567	99.97	.	.	11,677	99.88

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	3,753	0.05	539	0.01	.	.	8,093	0.11
2	Not marked	7,372,914	99.95	5,826,688	99.99	.	.	7,342,620	99.89

H17002F -
Health plan(s) covered: Medicare

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	655	7.11	1,239	9.86	.	.	1,141	9.76
2	Not marked	8,555	92.89	11,332	90.14	.	.	10,550	90.24

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	2,348,205	31.83	2,260,489	38.79	.	.	2,306,850	31.38
2	Not marked	5,028,463	68.17	3,566,738	61.21	.	.	5,043,863	68.62

H17002G -
Health plan(s) covered: Federal Employees Health Benefit Program (FEHBP)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	147	1.60	266	2.12	.	.	202	1.73
2	Not marked	9,063	98.40	12,305	97.88	.	.	11,489	98.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	175,843	2.38	159,831	2.74	.	.	151,928	2.07
2	Not marked	7,200,825	97.62	5,667,396	97.26	.	.	7,198,784	97.93

H17002H -
Health plan(s) covered: Medicaid

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	24	0.26	52	0.41	.	.	46	0.39
2	Not marked	9,186	99.74	12,519	99.59	.	.	11,645	99.61

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	36,041	0.49	64,520	1.11	.	.	81,271	1.11
2	Not marked	7,340,627	99.51	5,762,707	98.89	.	.	7,269,441	98.89

H17002I -
Health plan(s) covered: civilian HMO

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	77	0.84	124	0.99	.	.	90	0.77
2	Not marked	9,133	99.16	12,447	99.01	.	.	11,601	99.23

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	118,676	1.61	99,236	1.70	.	.	87,135	1.19
2	Not marked	7,257,991	98.39	5,727,991	98.30	.	.	7,263,578	98.81

H17002J -
Health plan(s) covered: other civilian health insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	420	4.56	690	5.49	.	.	589	5.04
2	Not marked	8,790	95.44	11,881	94.51	.	.	11,102	94.96

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	520,580	7.06	454,804	7.80	.	.	512,527	6.97
2	Not marked	6,856,088	92.94	5,372,423	92.20	.	.	6,838,186	93.03

H17002M -
Health plan(s) covered: Veterans Administration (VA)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	693	7.52	1,033	8.22	.	.	906	7.75
2	Not marked	8,517	92.48	11,538	91.78	.	.	10,785	92.25

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	587,688	7.97	538,740	9.25	.	.	702,854	9.56
2	Not marked	6,788,980	92.03	5,288,487	90.75	.	.	6,647,859	90.44

H17002R -
Health plan(s) covered: other Non-US government health insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	40	0.43	66	0.53	.	.	63	0.54
2	Not marked	9,170	99.57	12,505	99.47	.	.	11,628	99.46

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	13,481	0.18	20,981	0.36	.	.	14,165	0.19
2	Not marked	7,363,186	99.82	5,806,246	99.64	.	.	7,336,547	99.81

H17002L -
Health plan(s) covered: not sure

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	544	5.91	668	5.31	.	.	669	5.72
2	Not marked	8,666	94.09	11,903	94.69	.	.	11,022	94.28

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	410,366	5.56	279,246	4.79	.	.	390,673	5.31
2	Not marked	6,966,301	94.44	5,547,981	95.21	.	.	6,960,040	94.69

H17003 -
Which health plan did you use most in the past 12 months?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	27	0.29	49	0.39	10,746	100.00	41	0.35
D	Not sure	172	1.87	226	1.80	.	.	226	1.93
N	Didn't use any health plan in past year	144	1.56	170	1.35	.	.	200	1.71
1	TRICARE Prime	6,699	72.74	8,451	67.23	.	.	7,861	67.24
3	TRICARE Extra or Standard (CHAMPUS)	589	6.40	1,050	8.35	.	.	1,028	8.79
4	Medicare	462	5.02	878	6.98	.	.	836	7.15
5	Federal Employees Health Benefit Program	106	1.15	192	1.53	.	.	136	1.16
6	Medicaid	9	0.10	21	0.17	.	.	21	0.18
7	A civilian HMO	50	0.54	92	0.73	.	.	78	0.67
8	Other civilian health insurance	328	3.56	527	4.19	.	.	444	3.80
9	Uniformed Services Family Health Plan	66	0.72	92	0.73	.	.	74	0.63
10	The Veterans Administration	256	2.78	370	2.94	.	.	312	2.67
11	TRICARE Plus	59	0.64	81	0.64	.	.	76	0.65
12	TRICARE Reserve Select	109	1.18	174	1.38	.	.	163	1.39
13	Govmnt health insrnc frm Non-US cntry	32	0.35	53	0.42	.	.	53	0.45
14	TRICARE Retired Reserve	71	0.77	103	0.82	.	.	100	0.86
15	TRICARE Young Adult Prime	13	0.14	16	0.13	.	.	19	0.16
16	Continued Health Care Benefit Program	2	0.02	4	0.03	.	.	2	0.02
17	TRICARE Young Adult Extra or Standard	16	0.17	22	0.18	.	.	21	0.18

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	22,157	0.30	39,638	0.68	1,524,769	100.00	60,382	0.82
D	Not sure	172,369	2.34	130,140	2.23	.	.	189,640	2.58
N	Didn't use any health plan in past year	73,371	0.99	66,702	1.14	.	.	90,065	1.23
1	TRICARE Prime	3,041,031	41.23	1,903,677	32.67	.	.	3,169,873	43.12
3	TRICARE Extra or Standard (CHAMPUS)	663,082	8.99	639,737	10.98	.	.	703,638	9.57
4	Medicare	1,981,858	26.87	1,819,537	31.22	.	.	1,829,315	24.89
5	Federal Employees Health Benefit Program	97,066	1.32	112,900	1.94	.	.	101,200	1.38
6	Medicaid	25,983	0.35	22,655	0.39	.	.	33,183	0.45
7	A civilian HMO	84,022	1.14	74,587	1.28	.	.	73,414	1.00
8	Other civilian health insurance	398,627	5.40	331,117	5.68	.	.	329,253	4.48
9	Uniformed Services Family Health Plan	82,106	1.11	80,444	1.38	.	.	94,244	1.28
10	The Veterans Administration	278,227	3.77	229,154	3.93	.	.	294,294	4.00
11	TRICARE Plus	58,809	0.80	37,936	0.65	.	.	53,723	0.73
12	TRICARE Reserve Select	226,349	3.07	205,639	3.53	.	.	204,297	2.78
13	Govmnt health insrnc frm Non-US cntry	12,002	0.16	17,670	0.30	.	.	7,255	0.10
14	TRICARE Retired Reserve	85,493	1.16	62,513	1.07	.	.	74,701	1.02
15	TRICARE Young Adult Prime	25,359	0.34	19,541	0.34	.	.	10,113	0.14
16	Continued Health Care Benefit Program	6,778	0.09	1,416	0.02	.	.	223	0.00
17	TRICARE Young Adult Extra or Standard	41,981	0.57	32,225	0.55	.	.	31,901	0.43

H17004 -
Months or years in a row with health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	44	0.48	80	0.64	10,746	100.00	61	0.52
C	Should be skipped	9	0.10	17	0.14	.	.	24	0.21
N	Valid skip	307	3.33	379	3.01	.	.	402	3.44
1	Less than 6 months	107	1.16	155	1.23	.	.	144	1.23
2	6 up to 12 months	331	3.59	481	3.83	.	.	488	4.17
3	12 up to 24 months	650	7.06	765	6.09	.	.	792	6.77
4	2 up to 5 years	1,389	15.08	1,876	14.92	.	.	1,756	15.02
5	5 up to 10 years	1,704	18.50	2,336	18.58	.	.	2,125	18.18
6	10 or more years	4,669	50.69	6,482	51.56	.	.	5,899	50.46

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	33,618	0.46	76,095	1.31	1,524,769	100.00	57,988	0.79
C	Should be skipped	4,825	0.07	15,924	0.27	.	.	23,387	0.32
N	Valid skip	240,914	3.27	180,917	3.10	.	.	256,318	3.49
1	Less than 6 months	88,864	1.20	54,085	0.93	.	.	85,418	1.16
2	6 up to 12 months	312,512	4.24	214,481	3.68	.	.	314,062	4.27
3	12 up to 24 months	606,763	8.23	394,375	6.77	.	.	546,169	7.43
4	2 up to 5 years	1,393,986	18.90	1,058,577	18.17	.	.	1,280,884	17.43
5	5 up to 10 years	1,540,072	20.88	1,200,533	20.60	.	.	1,442,264	19.62
6	10 or more years	3,155,114	42.77	2,632,240	45.17	.	.	3,344,223	45.50

H17005 -
In last year: facility used most for health care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	30	0.33	47	0.37	10,746	100.00	32	0.27
1	A military facility	5,645	61.29	6,920	55.05	.	.	6,626	56.68
2	A civilian facility	2,908	31.57	4,652	37.01	.	.	4,206	35.98
3	Uniformed Services Fam Hlth Plan facility	40	0.43	61	0.49	.	.	39	0.33
4	Veterans Affairs (VA) clinic or hospital	324	3.52	488	3.88	.	.	422	3.61
5	Went to none of listed types of facility	263	2.86	403	3.21	.	.	366	3.13

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	20,351	0.28	19,832	0.34	1,524,769	100.00	37,181	0.51
1	A military facility	2,552,862	34.61	1,466,988	25.17	.	.	2,658,435	36.17
2	A civilian facility	4,199,669	56.93	3,745,027	64.27	.	.	4,002,880	54.46
3	Uniformed Services Fam Hlth Plan facility	43,348	0.59	51,374	0.88	.	.	56,444	0.77
4	Veterans Affairs (VA) clinic or hospital	379,354	5.14	340,089	5.84	.	.	372,146	5.06
5	Went to none of listed types of facility	181,084	2.45	203,917	3.50	.	.	223,626	3.04

H17006 -
In last year: have illness/injury/condition that needed care right away

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	3	0.03	24	0.19	3	0.03	13	0.11
1	Yes	3,875	42.07	5,270	41.92	7,582	70.56	4,868	41.64
2	No	5,332	57.89	7,277	57.89	3,161	29.42	6,810	58.25

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	3,500	0.05	31,565	0.54	157	0.01	29,456	0.40
1	Yes	3,229,717	43.78	2,500,379	42.91	1,084,140	71.10	3,298,958	44.88
2	No	4,143,450	56.17	3,295,284	56.55	440,472	28.89	4,022,298	54.72

H17007 -
In last year: how often got care as soon as you needed it

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	38	0.41	73	0.58	2,510	23.36	45	0.38
C	Should be skipped	187	2.03	270	2.15	51	0.47	251	2.15
N	Didn't need care right away in past year	5,145	55.86	7,007	55.74	3,110	28.94	6,559	56.10
1	Never	113	1.23	154	1.23	211	1.96	173	1.48
2	Sometimes	523	5.68	670	5.33	775	7.21	580	4.96
3	Usually	899	9.76	1,164	9.26	1,354	12.60	1,104	9.44
4	Always	2,305	25.03	3,233	25.72	2,735	25.45	2,979	25.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	28,609	0.39	57,223	0.98	358,715	23.53	54,616	0.74
C	Should be skipped	116,880	1.58	216,818	3.72	7,114	0.47	260,621	3.55
N	Didn't need care right away in past year	4,026,571	54.59	3,078,465	52.83	433,358	28.42	3,761,677	51.17
1	Never	53,250	0.72	51,897	0.89	30,692	2.01	60,365	0.82
2	Sometimes	279,899	3.79	225,963	3.88	119,896	7.86	315,820	4.30
3	Usually	691,742	9.38	467,819	8.03	193,361	12.68	679,654	9.25
4	Always	2,179,717	29.55	1,729,041	29.67	381,633	25.03	2,217,960	30.17

H17008 -
In last year: wait between trying to get care and actually seeing a provider for an illness or injury

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	50	0.54	74	0.59	404	3.76	57	0.49
C	Should be skipped	188	2.04	255	2.03	3,140	29.22	245	2.10
N	Didn't need care right away in past year	5,144	55.85	7,022	55.86	21	0.20	6,565	56.15
1	Same day	2,181	23.68	3,024	24.06	2,313	21.52	2,803	23.98
2	1 day	568	6.17	787	6.26	1,449	13.48	710	6.07
3	2 days	319	3.46	408	3.25	1,531	14.25	374	3.20
4	3 days	177	1.92	241	1.92	860	8.00	222	1.90
5	4 to 7 days	282	3.06	374	2.98	1,028	9.57	357	3.05
6	8 to 14 days	155	1.68	193	1.54	.	.	184	1.57
7	15 days or longer	146	1.59	193	1.54	.	.	174	1.49

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	47,386	0.64	56,288	0.97	61,026	4.00	52,230	0.71
C	Should be skipped	115,164	1.56	209,181	3.59	438,204	28.74	250,876	3.41
N	Didn't need care right away in past year	4,028,286	54.61	3,086,103	52.96	2,268	0.15	3,771,422	51.31
1	Same day	2,081,198	28.21	1,617,517	27.76	334,419	21.93	2,115,091	28.77
2	1 day	439,807	5.96	339,139	5.82	196,586	12.89	426,955	5.81
3	2 days	178,221	2.42	148,652	2.55	208,427	13.67	232,449	3.16
4	3 days	106,406	1.44	86,604	1.49	130,571	8.56	114,262	1.55
5	4 to 7 days	193,470	2.62	134,299	2.30	153,267	10.05	185,530	2.52
6	8 to 14 days	92,533	1.25	60,029	1.03	.	.	105,667	1.44
7	15 days or longer	94,196	1.28	89,416	1.53	.	.	96,230	1.31

H17009 -
In last year: made appointments for non-urgent health care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	2	0.02	15	0.12	1	0.01	7	0.06
1	Yes	7,905	85.83	10,804	85.94	9,891	92.04	9,998	85.52
2	No	1,303	14.15	1,752	13.94	854	7.95	1,686	14.42

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	2,386	0.03	15,005	0.26	43	0.00	16,141	0.22
1	Yes	6,561,638	88.95	5,185,062	88.98	1,384,433	90.80	6,391,455	86.95
2	No	812,644	11.02	627,160	10.76	140,293	9.20	943,116	12.83

H17010 -
In last year: how often got appointments for non-urgent health care as soon as you wanted

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	67	0.73	87	0.69	882	8.21	96	0.82
C	Should be skipped	53	0.58	73	0.58	19	0.18	78	0.67
N	Didn't have appointment in past year	1,250	13.57	1,679	13.36	835	7.77	1,608	13.75
1	Never	347	3.77	470	3.74	302	2.81	437	3.74
2	Sometimes	1,686	18.31	2,200	17.50	1,962	18.26	1,950	16.68
3	Usually	2,375	25.79	3,301	26.26	2,905	27.03	3,037	25.98
4	Always	3,432	37.26	4,761	37.87	3,841	35.74	4,485	38.36

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	47,266	0.64	45,391	0.78	139,369	9.14	69,233	0.94
C	Should be skipped	33,929	0.46	44,702	0.77	2,770	0.18	73,228	1.00
N	Didn't have appointment in past year	778,714	10.56	582,458	10.00	137,523	9.02	869,888	11.83
1	Never	193,874	2.63	125,370	2.15	45,759	3.00	190,747	2.59
2	Sometimes	984,132	13.34	739,694	12.69	302,436	19.83	998,607	13.59
3	Usually	1,759,645	23.85	1,398,848	24.01	385,983	25.31	1,748,866	23.79
4	Always	3,579,107	48.52	2,890,764	49.61	510,929	33.51	3,400,143	46.26

H17011 -
In last year: days between making an appointment for regular or routine care and actually seeing a provider

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	70	0.76	105	0.84	437	4.07	84	0.72
C	Should be skipped	53	0.58	76	0.60	845	7.86	82	0.70
N	Didn't have an appointment in past year	1,250	13.57	1,676	13.33	9	0.08	1,604	13.72
1	Same day	453	4.92	720	5.73	683	6.36	685	5.86
2	1 day	646	7.01	891	7.09	639	5.95	856	7.32
3	2 to 3 days	1,693	18.38	2,297	18.27	1,829	17.02	2,182	18.66
4	4 to 7 days	1,923	20.88	2,592	20.62	2,327	21.65	2,287	19.56
5	8 to 14 days	1,642	17.83	2,170	17.26	1,967	18.30	2,058	17.60
6	15 to 30 days	1,110	12.05	1,511	12.02	1,495	13.91	1,385	11.85
7	31 days or longer	370	4.02	533	4.24	515	4.79	468	4.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	84,201	1.14	85,455	1.47	70,985	4.66	104,196	1.42
C	Should be skipped	34,317	0.47	43,492	0.75	139,001	9.12	76,962	1.05
N	Didn't have an appointment in past year	778,326	10.55	583,668	10.02	1,292	0.08	866,154	11.78
1	Same day	542,300	7.35	470,672	8.08	107,522	7.05	574,993	7.82
2	1 day	635,952	8.62	500,337	8.59	101,940	6.69	626,016	8.52
3	2 to 3 days	1,414,368	19.17	1,164,676	19.99	269,664	17.69	1,459,991	19.86
4	4 to 7 days	1,523,321	20.65	1,160,571	19.92	327,729	21.49	1,420,258	19.32
5	8 to 14 days	1,236,996	16.77	897,580	15.40	248,880	16.32	1,118,839	15.22
6	15 to 30 days	752,813	10.21	592,920	10.17	187,098	12.27	755,431	10.28
7	31 days or longer	374,073	5.07	327,857	5.63	70,657	4.63	347,872	4.73

H17012 -
In last year: times went to an emergency room for yourself

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	31	0.34	65	0.52	10,746	100.00	28	0.24
1	None	6,757	73.37	9,189	73.10	.	.	8,716	74.55
2	1 time	1,622	17.61	2,221	17.67	.	.	1,947	16.65
3	2 times	514	5.58	656	5.22	.	.	630	5.39
4	3 times	177	1.92	251	2.00	.	.	212	1.81
5	4 times	61	0.66	103	0.82	.	.	78	0.67
6	5 to 9 times	43	0.47	74	0.59	.	.	60	0.51
7	10 or more times	5	0.05	12	0.10	.	.	20	0.17

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	35,504	0.48	35,561	0.61	1,524,769	100.00	25,499	0.35
1	None	5,338,341	72.37	4,173,514	71.62	.	.	5,245,491	71.36
2	1 time	1,333,141	18.07	1,065,542	18.29	.	.	1,318,442	17.94
3	2 times	437,266	5.93	338,146	5.80	.	.	464,912	6.32
4	3 times	164,524	2.23	123,750	2.12	.	.	179,144	2.44
5	4 times	38,190	0.52	45,757	0.79	.	.	46,274	0.63
6	5 to 9 times	28,146	0.38	38,680	0.66	.	.	50,244	0.68
7	10 or more times	1,556	0.02	6,277	0.11	.	.	20,706	0.28

H17013 -
In last year: times went to a doctor's office or clinic for yourself (not counting times went to an emergency room)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10	0.11	36	0.29	35	0.33	25	0.21
1	None	1,234	13.40	1,853	14.74	999	9.30	1,586	13.57
2	1 time	1,051	11.41	1,408	11.20	1,282	11.93	1,436	12.28
3	2 times	1,721	18.69	2,106	16.75	2,108	19.62	2,144	18.34
4	3 times	1,447	15.71	1,970	15.67	1,877	17.47	1,911	16.35
5	4 times	1,276	13.85	1,716	13.65	1,493	13.89	1,552	13.28
6	5 to 9 times	1,670	18.13	2,338	18.60	2,126	19.78	2,062	17.64
7	10 or more times	801	8.70	1,144	9.10	826	7.69	975	8.34

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	9,252	0.13	59,112	1.01	3,795	0.25	36,373	0.49
1	None	725,147	9.83	662,598	11.37	170,299	11.17	878,224	11.95
2	1 time	732,512	9.93	661,670	11.35	189,218	12.41	840,606	11.44
3	2 times	1,321,476	17.91	938,803	16.11	309,019	20.27	1,270,784	17.29
4	3 times	1,196,741	16.22	834,344	14.32	257,509	16.89	1,180,622	16.06
5	4 times	1,119,359	15.17	824,015	14.14	197,156	12.93	1,045,563	14.22
6	5 to 9 times	1,528,050	20.71	1,245,201	21.37	282,776	18.55	1,386,201	18.86
7	10 or more times	744,130	10.09	601,484	10.32	114,996	7.54	712,339	9.69

H17014 -
In last year: how often talk to doctor or other health care provider about illness prevention

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	57	0.62	104	0.83	10,746	100.00	203	1.74
C	Should be skipped	35	0.38	102	0.81	.	.	78	0.67
N	Valid skip	1,199	13.02	1,751	13.93	.	.	1,508	12.90
1	Never	1,245	13.52	1,481	11.78	.	.	1,505	12.87
2	Sometimes	2,131	23.14	2,822	22.45	.	.	2,724	23.30
3	Usually	2,258	24.52	3,065	24.38	.	.	2,763	23.63
4	Always	2,285	24.81	3,246	25.82	.	.	2,910	24.89

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	44,592	0.60	60,257	1.03	1,524,769	100.00	191,906	2.61
C	Should be skipped	16,784	0.23	74,635	1.28	.	.	62,734	0.85
N	Valid skip	708,363	9.60	587,963	10.09	.	.	815,490	11.09
1	Never	814,478	11.04	574,675	9.86	.	.	865,373	11.77
2	Sometimes	1,694,408	22.97	1,256,646	21.57	.	.	1,591,322	21.65
3	Usually	1,981,800	26.87	1,517,229	26.04	.	.	1,827,171	24.86
4	Always	2,116,243	28.69	1,755,823	30.13	.	.	1,996,716	27.16

H17015 -
In last year: doctor or other health care provider talked about more than 1 choice for treatment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	12	0.13	41	0.33	10,746	100.00	127	1.09
C	Should be skipped	32	0.35	93	0.74	.	.	76	0.65
N	Valid skip	1,202	13.05	1,760	14.00	.	.	1,510	12.92
1	Yes	4,615	50.11	6,220	49.48	.	.	5,962	51.00
2	No	3,349	36.36	4,457	35.45	.	.	4,016	34.35

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,308	0.10	51,126	0.88	1,524,769	100.00	148,560	2.02
C	Should be skipped	16,345	0.22	69,115	1.19	.	.	61,631	0.84
N	Valid skip	708,803	9.61	593,483	10.18	.	.	816,593	11.11
1	Yes	4,021,894	54.52	3,039,531	52.16	.	.	3,830,796	52.11
2	No	2,622,317	35.55	2,073,971	35.59	.	.	2,493,133	33.92

H17016 -
In last year: doctor talked about pros/cons of each treatment/health care choice

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	34	0.37	94	0.75	10,746	100.00	168	1.44
C	Should be skipped	88	0.96	148	1.18	.	.	117	1.00
N	Valid skip	4,495	48.81	6,162	49.02	.	.	5,485	46.92
1	Definitely yes	3,037	32.98	4,210	33.49	.	.	3,885	33.23
2	Somewhat yes	1,319	14.32	1,653	13.15	.	.	1,729	14.79
3	Somewhat no	160	1.74	219	1.74	.	.	213	1.82
4	Definitely no	77	0.84	85	0.68	.	.	94	0.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	17,014	0.23	77,104	1.32	1,524,769	100.00	174,050	2.37
C	Should be skipped	42,334	0.57	115,861	1.99	.	.	118,954	1.62
N	Valid skip	3,305,131	44.81	2,620,709	44.97	.	.	3,252,403	44.25
1	Definitely yes	2,825,960	38.31	2,143,240	36.78	.	.	2,579,589	35.09
2	Somewhat yes	1,015,719	13.77	718,924	12.34	.	.	1,069,863	14.55
3	Somewhat no	123,594	1.68	110,064	1.89	.	.	95,149	1.29
4	Definitely no	46,916	0.64	41,326	0.71	.	.	60,705	0.83

H17017 -
In last year: doctor/health care provider asked which treatment option you thought was best for you when there was more than one choice of treatment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	40	0.43	101	0.80	10,746	100.00	168	1.44
C	Should be skipped	84	0.91	129	1.03	.	.	109	0.93
N	Valid skip	4,499	48.85	6,181	49.17	.	.	5,493	46.98
1	Definitely yes	2,705	29.37	3,667	29.17	.	.	3,446	29.48
2	Somewhat yes	1,400	15.20	1,848	14.70	.	.	1,844	15.77
3	Somewhat no	302	3.28	399	3.17	.	.	418	3.58
4	Definitely no	180	1.95	246	1.96	.	.	213	1.82

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	26,175	0.35	98,875	1.70	1,524,769	100.00	182,507	2.48
C	Should be skipped	39,047	0.53	102,241	1.75	.	.	117,148	1.59
N	Valid skip	3,308,418	44.85	2,634,329	45.21	.	.	3,254,209	44.27
1	Definitely yes	2,434,927	33.01	1,897,613	32.56	.	.	2,253,243	30.65
2	Somewhat yes	1,231,222	16.69	823,220	14.13	.	.	1,175,978	16.00
3	Somewhat no	210,520	2.85	155,204	2.66	.	.	219,240	2.98
4	Definitely no	126,358	1.71	115,745	1.99	.	.	148,387	2.02

H17018 -
Rating of all health care in last year

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	33	0.36	66	0.53	55	0.51	155	1.33
C	Should be skipped	38	0.41	98	0.78	51	0.47	78	0.67
N	I had no visits in the last 12 months	1,196	12.99	1,755	13.96	948	8.82	1,508	12.90
0	0	44	0.48	49	0.39	47	0.44	46	0.39
1	1	46	0.50	57	0.45	35	0.33	49	0.42
2	2	95	1.03	103	0.82	98	0.91	113	0.97
3	3	154	1.67	186	1.48	169	1.57	184	1.57
4	4	215	2.33	265	2.11	202	1.88	268	2.29
5	5	536	5.82	615	4.89	571	5.31	660	5.65
6	6	485	5.27	684	5.44	601	5.59	637	5.45
7	7	1,119	12.15	1,515	12.05	1,360	12.66	1,372	11.74
8	8	1,841	19.99	2,361	18.78	2,341	21.78	2,164	18.51
9	9	1,569	17.04	2,134	16.98	2,023	18.83	1,979	16.93
10	10	1,839	19.97	2,683	21.34	2,245	20.89	2,478	21.20

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	18,364	0.25	49,868	0.86	7,317	0.48	161,352	2.20
C	Should be skipped	19,775	0.27	75,723	1.30	8,978	0.59	64,231	0.87
N	I had no visits in the last 12 months	705,373	9.56	586,875	10.07	161,321	10.58	813,993	11.07
0	0	16,550	0.22	15,060	0.26	8,017	0.53	17,586	0.24
1	1	32,535	0.44	14,153	0.24	6,200	0.41	24,562	0.33
2	2	55,565	0.75	26,217	0.45	22,085	1.45	72,439	0.99
3	3	93,157	1.26	66,259	1.14	30,486	2.00	70,207	0.96
4	4	130,649	1.77	77,800	1.34	35,931	2.36	115,623	1.57
5	5	333,298	4.52	219,355	3.76	89,929	5.90	333,348	4.53
6	6	246,093	3.34	234,552	4.03	87,593	5.74	316,366	4.30
7	7	720,279	9.76	552,862	9.49	182,580	11.97	698,870	9.51
8	8	1,374,003	18.63	1,020,539	17.51	313,044	20.53	1,281,581	17.43
9	9	1,443,286	19.57	1,061,196	18.21	267,877	17.57	1,346,484	18.32
10	10	2,187,742	29.66	1,826,769	31.35	303,412	19.90	2,034,068	27.67

H17019 -
Have one person you think of as your personal doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	1	0.01	17	0.14	10	0.09	11	0.09
1	Yes	6,749	73.28	9,059	72.06	8,179	76.11	8,554	73.17
2	No	2,460	26.71	3,495	27.80	2,557	23.79	3,126	26.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	386	0.01	14,996	0.26	1,336	0.09	9,676	0.13
1	Yes	5,969,185	80.92	4,760,847	81.70	1,107,542	72.64	5,803,592	78.95
2	No	1,407,097	19.07	1,051,385	18.04	415,891	27.28	1,537,444	20.92

H17020 -
In last year: number of times visited personal doctor for care for self

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	12	0.13	38	0.30	133	1.24	37	0.32
C	Should be skipped	30	0.33	35	0.28	12	0.11	40	0.34
N	Valid skip	2,430	26.38	3,460	27.52	2,545	23.68	3,086	26.40
0	None	695	7.55	884	7.03	820	7.63	812	6.95
1	1	1,368	14.85	1,852	14.73	1,671	15.55	1,785	15.27
2	2	1,676	18.20	2,195	17.46	2,004	18.65	2,158	18.46
3	3	1,202	13.05	1,568	12.47	1,435	13.35	1,482	12.68
4	4	841	9.13	1,179	9.38	1,012	9.42	1,106	9.46
5	5 to 9	763	8.28	1,109	8.82	957	8.91	970	8.30
6	10 or more	193	2.10	251	2.00	157	1.46	215	1.84

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	8,087	0.11	44,930	0.77	14,512	0.95	55,598	0.76
C	Should be skipped	14,085	0.19	18,137	0.31	1,658	0.11	33,223	0.45
N	Valid skip	1,393,011	18.88	1,033,248	17.73	414,232	27.17	1,504,221	20.46
0	None	397,038	5.38	380,438	6.53	130,803	8.58	418,692	5.70
1	1	1,157,317	15.69	862,169	14.80	214,632	14.08	1,127,858	15.34
2	2	1,591,427	21.57	1,175,311	20.17	264,698	17.36	1,487,590	20.24
3	3	1,146,510	15.54	847,257	14.54	187,366	12.29	1,092,660	14.86
4	4	826,947	11.21	686,725	11.78	139,114	9.12	777,632	10.58
5	5 to 9	670,130	9.08	624,960	10.72	132,404	8.68	672,053	9.14
6	10 or more	172,116	2.33	154,052	2.64	25,349	1.66	181,186	2.46

H17021 -
In last year: how often personal doctor listened carefully to you

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	103	1.12	60	0.48	946	8.80	139	1.19
C	Should be skipped	32	0.35	84	0.67	1,655	15.40	90	0.77
N	I had no visits in the last 12 months	3,123	33.91	4,295	34.17	2,573	23.94	3,848	32.91
1	Never	88	0.96	85	0.68	83	0.77	100	0.86
2	Sometimes	440	4.78	527	4.19	387	3.60	507	4.34
3	Usually	1,101	11.95	1,602	12.74	1,249	11.62	1,456	12.45
4	Always	4,323	46.94	5,918	47.08	3,853	35.86	5,551	47.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	57,684	0.78	43,541	0.75	140,494	9.21	145,765	1.98
C	Should be skipped	15,830	0.21	65,303	1.12	212,254	13.92	68,621	0.93
N	I had no visits in the last 12 months	1,788,304	24.24	1,366,519	23.45	418,269	27.43	1,887,515	25.68
1	Never	53,844	0.73	29,997	0.51	17,466	1.15	62,064	0.84
2	Sometimes	301,961	4.09	213,674	3.67	63,291	4.15	289,085	3.93
3	Usually	908,896	12.32	766,341	13.15	164,138	10.76	901,733	12.27
4	Always	4,250,148	57.62	3,341,852	57.35	508,857	33.37	3,995,929	54.36

H17022 -
In last year: how often personal doctor explained things in a way that was easy to understand

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	108	1.17	68	0.54	952	8.86	146	1.25
C	Should be skipped	30	0.33	81	0.64	1,648	15.34	86	0.74
N	I had no visits in the last 12 months	3,125	33.93	4,298	34.19	2,580	24.01	3,852	32.95
1	Never	56	0.61	60	0.48	60	0.56	70	0.60
2	Sometimes	283	3.07	370	2.94	248	2.31	330	2.82
3	Usually	1,141	12.39	1,535	12.21	1,258	11.71	1,429	12.22
4	Always	4,467	48.50	6,159	48.99	4,000	37.22	5,778	49.42

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	77,228	1.05	47,255	0.81	141,170	9.26	163,726	2.23
C	Should be skipped	15,125	0.21	63,519	1.09	211,021	13.84	66,285	0.90
N	I had no visits in the last 12 months	1,789,009	24.25	1,368,303	23.48	419,501	27.51	1,889,851	25.71
1	Never	49,757	0.67	19,036	0.33	11,414	0.75	48,487	0.66
2	Sometimes	201,016	2.73	166,881	2.86	42,233	2.77	205,111	2.79
3	Usually	939,639	12.74	751,414	12.89	177,746	11.66	933,265	12.70
4	Always	4,304,892	58.36	3,410,819	58.53	521,683	34.21	4,043,988	55.01

H17023 -
In last year: how often your personal doctor showed respect for what you have to say

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	107	1.16	69	0.55	968	9.01	148	1.27
C	Should be skipped	29	0.31	79	0.63	1,648	15.34	87	0.74
N	I had no visits in the last 12 months	3,126	33.94	4,300	34.21	2,580	24.01	3,851	32.94
1	Never	75	0.81	93	0.74	75	0.70	112	0.96
2	Sometimes	337	3.66	406	3.23	295	2.75	359	3.07
3	Usually	891	9.67	1,189	9.46	967	9.00	1,145	9.79
4	Always	4,645	50.43	6,435	51.19	4,213	39.21	5,989	51.23

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	69,647	0.94	44,023	0.76	144,294	9.46	166,810	2.27
C	Should be skipped	14,913	0.20	62,221	1.07	211,013	13.84	67,764	0.92
N	I had no visits in the last 12 months	1,789,222	24.26	1,369,601	23.50	419,509	27.51	1,888,372	25.69
1	Never	50,766	0.69	30,136	0.52	15,833	1.04	70,628	0.96
2	Sometimes	239,325	3.24	163,654	2.81	49,048	3.22	195,260	2.66
3	Usually	698,027	9.46	600,088	10.30	129,206	8.47	780,521	10.62
4	Always	4,514,768	61.20	3,557,504	61.05	555,865	36.46	4,181,357	56.88

H17024 -
In last year: how often your personal doctor spent enough time with you

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	109	1.18	83	0.66	954	8.88	144	1.23
C	Should be skipped	29	0.31	82	0.65	1,653	15.38	86	0.74
N	I had no visits in the last 12 months	3,126	33.94	4,297	34.18	2,575	23.96	3,852	32.95
1	Never	140	1.52	177	1.41	123	1.14	174	1.49
2	Sometimes	515	5.59	653	5.19	476	4.43	621	5.31
3	Usually	1,488	16.16	1,959	15.58	1,494	13.90	1,885	16.12
4	Always	3,803	41.29	5,320	42.32	3,471	32.30	4,929	42.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	63,888	0.87	51,743	0.89	142,921	9.37	160,763	2.19
C	Should be skipped	14,913	0.20	63,029	1.08	212,088	13.91	65,707	0.89
N	I had no visits in the last 12 months	1,789,222	24.26	1,368,793	23.49	418,434	27.44	1,890,429	25.72
1	Never	92,716	1.26	77,037	1.32	21,142	1.39	96,940	1.32
2	Sometimes	342,223	4.64	224,654	3.86	68,553	4.50	372,518	5.07
3	Usually	1,215,275	16.47	1,038,620	17.82	199,286	13.07	1,244,599	16.93
4	Always	3,858,431	52.31	3,003,352	51.54	462,344	30.32	3,519,756	47.88

H17025 -
In last year: got care from doctor or other health provider other than personal doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	13	0.14	38	0.30	949	8.83	18	0.15
C	Should be skipped	719	7.81	910	7.24	1,654	15.39	848	7.25
N	Valid skip	2,436	26.45	3,469	27.60	2,574	23.95	3,090	26.43
1	Yes	4,311	46.81	6,078	48.35	4,350	40.48	5,803	49.64
2	No	1,731	18.79	2,076	16.51	1,219	11.34	1,932	16.53

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,103	0.10	39,448	0.68	141,511	9.28	16,241	0.22
C	Should be skipped	403,917	5.48	396,170	6.80	211,777	13.89	445,996	6.07
N	Valid skip	1,400,218	18.98	1,035,652	17.77	418,745	27.46	1,510,140	20.54
1	Yes	4,094,867	55.51	3,432,309	58.90	568,201	37.26	4,143,084	56.36
2	No	1,470,564	19.94	923,648	15.85	184,535	12.10	1,235,252	16.80

H17026 -
In last year: how often personal doctor seemed informed and up-to-date about care received from other doctors

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	60	0.65	96	0.76	1,009	9.39	72	0.62
C	Should be skipped	362	3.93	472	3.75	1,044	9.72	430	3.68
N	Valid skip	4,524	49.12	5,983	47.59	4,403	40.97	5,440	46.53
1	Never	436	4.73	576	4.58	372	3.46	574	4.91
2	Sometimes	784	8.51	968	7.70	693	6.45	967	8.27
3	Usually	1,318	14.31	1,967	15.65	1,448	13.47	1,900	16.25
4	Always	1,726	18.74	2,509	19.96	1,777	16.54	2,308	19.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	46,728	0.63	71,606	1.23	148,979	9.77	58,791	0.80
C	Should be skipped	203,151	2.75	215,774	3.70	129,852	8.52	244,558	3.33
N	Valid skip	3,071,547	41.64	2,139,696	36.72	685,205	44.94	2,946,829	40.09
1	Never	317,089	4.30	215,638	3.70	55,217	3.62	309,276	4.21
2	Sometimes	521,150	7.06	406,695	6.98	99,270	6.51	542,295	7.38
3	Usually	1,275,744	17.29	1,079,152	18.52	181,493	11.90	1,325,399	18.03
4	Always	1,941,259	26.32	1,698,666	29.15	224,753	14.74	1,923,564	26.17

H17027 -
Rating of your personal doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	102	1.11	185	1.47	231	2.15	131	1.12
C	Should be skipped	24	0.26	26	0.21	.	.	36	0.31
N	Don't have a personal doctor	2,436	26.45	3,469	27.60	2,557	23.79	3,090	26.43
0	0	50	0.54	71	0.56	56	0.52	58	0.50
1	1	46	0.50	39	0.31	56	0.52	54	0.46
2	2	65	0.71	87	0.69	71	0.66	85	0.73
3	3	94	1.02	113	0.90	73	0.68	114	0.98
4	4	113	1.23	158	1.26	118	1.10	129	1.10
5	5	376	4.08	417	3.32	448	4.17	459	3.93
6	6	284	3.08	352	2.80	342	3.18	358	3.06
7	7	644	6.99	884	7.03	731	6.80	782	6.69
8	8	1,267	13.76	1,544	12.28	1,425	13.26	1,483	12.68
9	9	1,510	16.40	2,091	16.63	1,891	17.60	1,969	16.84
10	10	2,199	23.88	3,135	24.94	2,747	25.56	2,943	25.17

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	40,777	0.55	77,966	1.34	29,558	1.94	71,894	0.98
C	Should be skipped	7,975	0.11	17,078	0.29	.	.	26,599	0.36
N	Don't have a personal doctor	1,399,122	18.97	1,034,307	17.75	415,891	27.28	1,510,845	20.55
0	0	36,557	0.50	20,714	0.36	11,265	0.74	27,072	0.37
1	1	24,233	0.33	13,590	0.23	10,647	0.70	41,925	0.57
2	2	39,096	0.53	36,679	0.63	12,191	0.80	41,003	0.56
3	3	62,343	0.85	35,033	0.60	11,324	0.74	50,650	0.69
4	4	52,569	0.71	60,351	1.04	17,268	1.13	69,093	0.94
5	5	208,232	2.82	161,189	2.77	70,133	4.60	288,496	3.92
6	6	197,439	2.68	127,067	2.18	50,117	3.29	189,484	2.58
7	7	446,011	6.05	357,933	6.14	97,845	6.42	402,155	5.47
8	8	915,021	12.40	749,392	12.86	184,604	12.11	884,975	12.04
9	9	1,377,099	18.67	1,072,250	18.40	247,443	16.23	1,300,952	17.70
10	10	2,570,194	34.84	2,063,680	35.41	366,484	24.04	2,445,569	33.27

H17028 -
In last year: tried to make appointment to see a specialist

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	4	0.04	13	0.10	8	0.07	2	0.02
1	Yes	5,415	58.79	7,644	60.81	6,715	62.49	7,065	60.43
2	No	3,791	41.16	4,914	39.09	4,023	37.44	4,624	39.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	2,266	0.03	9,379	0.16	1,023	0.07	1,415	0.02
1	Yes	4,751,902	64.42	3,804,621	65.29	858,349	56.29	4,686,460	63.76
2	No	2,622,499	35.55	2,013,227	34.55	665,397	43.64	2,662,837	36.23

H17029 -
In last year: how often it was easy to get appointments with specialists

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	28	0.30	74	0.59	85	0.79	53	0.45
C	Should be skipped	64	0.69	121	0.96	.	.	105	0.90
N	Didn't need a specialist	3,727	40.47	4,793	38.13	4,023	37.44	4,519	38.65
1	Never	409	4.44	465	3.70	380	3.54	452	3.87
2	Sometimes	994	10.79	1,157	9.20	1,065	9.91	1,219	10.43
3	Usually	1,651	17.93	2,218	17.64	2,246	20.90	2,167	18.54
4	Always	2,337	25.37	3,743	29.77	2,947	27.42	3,176	27.17

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	28,385	0.38	65,822	1.13	9,952	0.65	60,866	0.83
C	Should be skipped	40,347	0.55	113,482	1.95	.	.	101,215	1.38
N	Didn't need a specialist	2,582,152	35.00	1,899,745	32.60	665,397	43.64	2,561,622	34.85
1	Never	206,564	2.80	159,983	2.75	52,914	3.47	246,468	3.35
2	Sometimes	692,709	9.39	422,582	7.25	152,495	10.00	638,209	8.68
3	Usually	1,299,973	17.62	1,065,058	18.28	291,461	19.12	1,358,702	18.48
4	Always	2,526,537	34.25	2,100,554	36.05	352,552	23.12	2,383,631	32.43

H17030 -
In last year: how many specialists seen

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9	0.10	27	0.21	79	0.74	27	0.23
C	Should be skipped	66	0.72	119	0.95	12	0.11	101	0.86
N	Valid skip	3,725	40.45	4,795	38.14	4,011	37.33	4,523	38.69
0	None	183	1.99	241	1.92	146	1.36	280	2.40
1	1 specialist	2,320	25.19	3,214	25.57	2,827	26.31	2,976	25.46
2	2	1,675	18.19	2,350	18.69	2,131	19.83	2,190	18.73
3	3	807	8.76	1,123	8.93	914	8.51	1,000	8.55
4	4	260	2.82	426	3.39	375	3.49	374	3.20
5	5 or more specialists	165	1.79	276	2.20	251	2.34	220	1.88

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,110	0.10	24,622	0.42	10,298	0.68	30,759	0.42
C	Should be skipped	43,252	0.59	109,852	1.89	1,695	0.11	102,756	1.40
N	Valid skip	2,579,247	34.96	1,903,375	32.66	663,702	43.53	2,560,081	34.83
0	None	115,288	1.56	106,443	1.83	19,543	1.28	169,251	2.30
1	1 specialist	1,840,904	24.96	1,443,307	24.77	388,207	25.46	1,777,512	24.18
2	2	1,558,555	21.13	1,111,692	19.08	255,735	16.77	1,477,416	20.10
3	3	797,975	10.82	666,402	11.44	110,384	7.24	766,542	10.43
4	4	252,755	3.43	285,742	4.90	46,103	3.02	277,478	3.77
5	5 or more specialists	181,582	2.46	175,792	3.02	29,102	1.91	188,917	2.57

H17031 -
Rating of specialist seen most often in last year

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	23	0.25	43	0.34	94	0.87	99	0.85
C	Should be skipped	30	0.33	109	0.87	15	0.14	119	1.02
N	Didn't see specialist in last 12 months	3,944	42.82	5,046	40.14	4,154	38.66	4,785	40.93
0	0	31	0.34	42	0.33	34	0.32	23	0.20
1	1	18	0.20	29	0.23	30	0.28	29	0.25
2	2	47	0.51	53	0.42	39	0.36	42	0.36
3	3	63	0.68	78	0.62	76	0.71	80	0.68
4	4	82	0.89	89	0.71	93	0.87	117	1.00
5	5	187	2.03	232	1.85	235	2.19	255	2.18
6	6	201	2.18	288	2.29	223	2.08	262	2.24
7	7	479	5.20	694	5.52	585	5.44	597	5.11
8	8	1,037	11.26	1,351	10.75	1,161	10.80	1,226	10.49
9	9	1,264	13.72	1,788	14.22	1,713	15.94	1,700	14.54
10	10	1,804	19.59	2,729	21.71	2,294	21.35	2,357	20.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	14,892	0.20	27,070	0.46	12,136	0.80	110,899	1.51
C	Should be skipped	17,848	0.24	115,188	1.98	1,391	0.09	116,102	1.58
N	Didn't see specialist in last 12 months	2,719,940	36.87	2,004,482	34.40	683,549	44.83	2,715,986	36.95
0	0	14,832	0.20	13,296	0.23	6,674	0.44	14,331	0.19
1	1	9,045	0.12	11,435	0.20	6,100	0.40	16,171	0.22
2	2	19,830	0.27	24,093	0.41	6,915	0.45	16,928	0.23
3	3	40,279	0.55	30,549	0.52	13,766	0.90	36,092	0.49
4	4	43,558	0.59	41,990	0.72	17,192	1.13	69,829	0.95
5	5	130,757	1.77	70,221	1.21	32,740	2.15	159,310	2.17
6	6	119,077	1.61	136,698	2.35	33,184	2.18	128,743	1.75
7	7	323,184	4.38	305,929	5.25	78,136	5.12	340,191	4.63
8	8	833,634	11.30	569,180	9.77	141,346	9.27	697,309	9.49
9	9	1,102,051	14.94	841,438	14.44	210,094	13.78	1,096,772	14.92
10	10	1,987,740	26.95	1,635,658	28.07	281,546	18.46	1,832,050	24.92

H17032 -
In last year: tried to get care, tests, or treatment through health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	76	0.83	12,571	100.00	10,746	100.00	11,691	100.00
1	Yes	6,471	70.26	.	.	.	.	.	.
2	No	2,663	28.91	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	80,574	1.09	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	Yes	5,601,676	75.94	.	.	.	.	.	.
2	No	1,694,418	22.97	.	.	.	.	.	.

H17033 -
In last year: how often easy to get care, tests, or treatment you thought you needed through health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	91	0.99	49	0.39	65	0.60	148	1.27
C	Should be skipped	54	0.59	92	0.73	52	0.48	70	0.60
N	Didn't need care/tests/treatment	2,609	28.33	1,761	14.01	947	8.81	1,516	12.97
1	Never	243	2.64	255	2.03	233	2.17	239	2.04
2	Sometimes	878	9.53	1,724	13.71	1,602	14.91	1,719	14.70
3	Usually	1,961	21.29	4,089	32.53	3,850	35.83	3,859	33.01
4	Always	3,374	36.63	4,601	36.60	3,997	37.20	4,140	35.41

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	90,738	1.23	40,072	0.69	8,743	0.57	156,578	2.13
C	Should be skipped	33,645	0.46	70,402	1.21	9,179	0.60	58,082	0.79
N	Didn't need care/tests/treatment	1,660,773	22.51	592,196	10.16	161,120	10.57	820,142	11.16
1	Never	129,673	1.76	71,536	1.23	43,494	2.85	101,236	1.38
2	Sometimes	510,493	6.92	541,491	9.29	247,930	16.26	755,859	10.28
3	Usually	1,484,848	20.13	1,681,033	28.85	523,103	34.31	2,353,245	32.01
4	Always	3,466,498	46.99	2,830,497	48.57	531,200	34.84	3,105,570	42.25

H17034 -
In last year: looked for information in written material or on the Internet about how health plan works

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	72	0.78	86	0.68	60	0.56	64	0.55
1	Yes	2,919	31.69	4,096	32.58	3,324	30.93	3,634	31.08
2	No	6,219	67.52	8,389	66.73	7,362	68.51	7,993	68.37

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	73,614	1.00	39,622	0.68	10,885	0.71	49,540	0.67
1	Yes	2,302,468	31.21	1,888,904	32.42	448,085	29.39	2,103,292	28.61
2	No	5,000,585	67.79	3,898,701	66.90	1,065,799	69.90	5,197,880	70.71

H17035 -
In last year: how often written material/Internet provide information you needed about how your plan works

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	78	0.85	104	0.83	79	0.74	79	0.68
C	Should be skipped	216	2.35	283	2.25	.	.	270	2.31
N	Didn't look for information	6,003	65.18	8,106	64.48	7,362	68.51	7,723	66.06
1	Never	202	2.19	240	1.91	204	1.90	227	1.94
2	Sometimes	940	10.21	1,247	9.92	1,055	9.82	1,176	10.06
3	Usually	1,176	12.77	1,770	14.08	1,467	13.65	1,502	12.85
4	Always	595	6.46	821	6.53	579	5.39	714	6.11

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	82,072	1.11	46,945	0.81	13,624	0.89	56,194	0.76
C	Should be skipped	154,331	2.09	267,086	4.58	.	.	306,136	4.16
N	Didn't look for information	4,846,254	65.70	3,631,615	62.32	1,065,799	69.90	4,891,744	66.55
1	Never	149,624	2.03	120,584	2.07	30,275	1.99	137,599	1.87
2	Sometimes	694,793	9.42	497,583	8.54	146,925	9.64	612,117	8.33
3	Usually	918,467	12.45	820,230	14.08	184,037	12.07	915,184	12.45
4	Always	531,126	7.20	443,184	7.61	84,109	5.52	431,738	5.87

H17036 -
In last year: looked for information from health plan on cost of health care service or equipment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	80	0.87	88	0.70	103	0.96	67	0.57
1	Yes	1,405	15.26	2,325	18.49	1,974	18.37	2,007	17.17
2	No	7,725	83.88	10,158	80.81	8,669	80.67	9,617	82.26

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	78,751	1.07	43,274	0.74	20,313	1.33	51,993	0.71
1	Yes	1,196,856	16.22	1,355,414	23.26	264,869	17.37	1,498,498	20.39
2	No	6,101,061	82.71	4,428,539	76.00	1,239,586	81.30	5,800,222	78.91

H17037 -
In last year: how often able to find out from health plan cost of health care service or equipment

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	90	0.98	99	0.79	121	1.13	83	0.71
C	Should be skipped	154	1.67	417	3.32	.	.	297	2.54
N	Didn't need hlth care service/equipmnt	7,571	82.20	9,741	77.49	8,669	80.67	9,320	79.72
1	Never	276	3.00	506	4.03	482	4.49	405	3.46
2	Sometimes	351	3.81	583	4.64	491	4.57	510	4.36
3	Usually	393	4.27	650	5.17	542	5.04	577	4.94
4	Always	375	4.07	575	4.57	441	4.10	499	4.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	85,393	1.16	48,888	0.84	22,766	1.49	58,760	0.80
C	Should be skipped	113,966	1.54	362,722	6.22	.	.	291,746	3.97
N	Didn't need hlth care service/equipmnt	5,987,096	81.16	4,065,817	69.77	1,239,586	81.30	5,508,475	74.94
1	Never	211,989	2.87	365,366	6.27	63,174	4.14	374,874	5.10
2	Sometimes	293,924	3.98	263,297	4.52	67,463	4.42	338,229	4.60
3	Usually	334,510	4.53	350,482	6.01	74,958	4.92	397,634	5.41
4	Always	349,790	4.74	370,655	6.36	56,822	3.73	380,994	5.18

H17038 -
In last year: looked for information from health plan on cost of prescription medications

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	77	0.84	100	0.80	110	1.02	71	0.61
1	Yes	1,495	16.23	2,181	17.35	1,621	15.08	2,017	17.25
2	No	7,638	82.93	10,290	81.86	9,015	83.89	9,603	82.14

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	77,505	1.05	58,588	1.01	19,159	1.26	64,138	0.87
1	Yes	1,565,504	21.22	1,439,829	24.71	216,325	14.19	1,632,132	22.20
2	No	5,733,659	77.73	4,328,810	74.29	1,289,285	84.56	5,654,443	76.92

H17039 -
In last year: how often able to find out cost of prescription medications

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	85	0.92	112	0.89	123	1.14	83	0.71
C	Should be skipped	100	1.09	112	0.89	.	.	102	0.87
N	Didn't need prescription meds/no info	7,538	81.85	10,178	80.96	9,015	83.89	9,501	81.27
1	Never	260	2.82	396	3.15	336	3.13	375	3.21
2	Sometimes	319	3.46	502	3.99	374	3.48	444	3.80
3	Usually	432	4.69	609	4.84	477	4.44	551	4.71
4	Always	476	5.17	662	5.27	421	3.92	635	5.43

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	93,091	1.26	62,868	1.08	21,388	1.40	78,111	1.06
C	Should be skipped	68,072	0.92	78,565	1.35	.	.	74,225	1.01
N	Didn't need prescription meds/no info	5,665,586	76.80	4,250,245	72.94	1,289,285	84.56	5,580,218	75.91
1	Never	167,025	2.26	283,512	4.87	43,463	2.85	350,692	4.77
2	Sometimes	332,607	4.51	246,331	4.23	50,908	3.34	317,562	4.32
3	Usually	459,592	6.23	396,007	6.80	63,277	4.15	433,488	5.90
4	Always	590,693	8.01	509,699	8.75	56,449	3.70	516,416	7.03

H17040 -
In last year: tried to get information or help from health plan's customer service

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	77	0.84	102	0.81	126	1.17	66	0.56
1	Yes	2,431	26.40	3,355	26.69	2,872	26.73	3,162	27.05
2	No	6,702	72.77	9,114	72.50	7,748	72.10	8,463	72.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	74,328	1.01	65,418	1.12	24,923	1.63	47,903	0.65
1	Yes	1,936,103	26.25	1,573,090	27.00	373,268	24.48	1,948,185	26.50
2	No	5,366,237	72.75	4,188,719	71.88	1,126,579	73.89	5,354,625	72.84

H17041 -
In last year: how often did customer service give needed information or help

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	97	1.05	165	1.31	187	1.74	110	0.94
C	Should be skipped	133	1.44	244	1.94	.	.	238	2.04
N	Didn't call hlth plan's customer service	6,569	71.32	8,870	70.56	7,748	72.10	8,225	70.35
1	Never	179	1.94	199	1.58	143	1.33	233	1.99
2	Sometimes	534	5.80	757	6.02	475	4.42	679	5.81
3	Usually	721	7.83	985	7.84	948	8.82	917	7.84
4	Always	977	10.61	1,351	10.75	1,245	11.59	1,289	11.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	90,353	1.22	119,689	2.05	32,191	2.11	102,694	1.40
C	Should be skipped	80,173	1.09	255,206	4.38	.	.	266,185	3.62
N	Didn't call hlth plan's customer service	5,286,064	71.66	3,933,513	67.50	1,126,579	73.89	5,088,440	69.22
1	Never	135,453	1.84	93,516	1.60	16,148	1.06	145,094	1.97
2	Sometimes	337,797	4.58	290,864	4.99	60,234	3.95	341,922	4.65
3	Usually	568,633	7.71	435,030	7.47	122,484	8.03	618,219	8.41
4	Always	878,193	11.91	699,410	12.00	167,133	10.96	788,159	10.72

H17042 -
In last year: how often did customer service treat with courtesy and respect

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	110	1.19	160	1.27	175	1.63	127	1.09
C	Should be skipped	125	1.36	236	1.88	.	.	230	1.97
N	Didn't call hlth plan's customer service	6,577	71.41	8,878	70.62	7,748	72.10	8,233	70.42
1	Never	50	0.54	65	0.52	59	0.55	54	0.46
2	Sometimes	234	2.54	298	2.37	173	1.61	247	2.11
3	Usually	542	5.88	805	6.40	631	5.87	758	6.48
4	Always	1,572	17.07	2,129	16.94	1,960	18.24	2,042	17.47

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	100,617	1.36	102,851	1.77	31,434	2.06	95,831	1.30
C	Should be skipped	73,732	1.00	243,480	4.18	.	.	255,753	3.48
N	Didn't call hlth plan's customer service	5,292,505	71.75	3,945,239	67.70	1,126,579	73.89	5,098,872	69.37
1	Never	25,235	0.34	30,468	0.52	8,084	0.53	36,015	0.49
2	Sometimes	136,762	1.85	110,404	1.89	26,556	1.74	108,419	1.47
3	Usually	392,477	5.32	328,138	5.63	77,512	5.08	481,548	6.55
4	Always	1,355,339	18.37	1,066,647	18.30	254,606	16.70	1,274,275	17.34

H17043 -
In last year: health plan gave forms to fill out

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	82	0.89	106	0.84	90	0.84	67	0.57
1	Yes	2,457	26.68	3,086	24.55	2,548	23.71	2,985	25.53
2	No	6,671	72.43	9,379	74.61	8,108	75.45	8,639	73.89

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	80,087	1.09	68,753	1.18	16,972	1.11	49,160	0.67
1	Yes	1,701,364	23.06	1,359,782	23.33	361,083	23.68	1,695,690	23.07
2	No	5,595,217	75.85	4,398,692	75.49	1,146,714	75.21	5,605,863	76.26

H17044 -
In last year: how often forms from health plan were easy to fill out

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	94	1.02	129	1.03	113	1.05	79	0.68
C	Should be skipped	165	1.79	341	2.71	.	.	339	2.90
N	Didn't have experience with paperwork	6,506	70.64	9,038	71.90	8,108	75.45	8,300	70.99
1	Never	82	0.89	114	0.91	106	0.99	94	0.80
2	Sometimes	314	3.41	417	3.32	286	2.66	348	2.98
3	Usually	1,051	11.41	1,353	10.76	1,146	10.66	1,305	11.16
4	Always	998	10.84	1,179	9.38	987	9.18	1,226	10.49

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	95,067	1.29	80,736	1.39	19,005	1.25	61,646	0.84
C	Should be skipped	114,120	1.55	360,955	6.19	.	.	380,811	5.18
N	Didn't have experience with paperwork	5,481,097	74.30	4,037,737	69.29	1,146,714	75.21	5,225,051	71.08
1	Never	38,131	0.52	65,198	1.12	16,245	1.07	74,060	1.01
2	Sometimes	205,309	2.78	182,845	3.14	41,539	2.72	189,128	2.57
3	Usually	793,922	10.76	621,502	10.67	158,327	10.38	773,466	10.52
4	Always	649,022	8.80	478,254	8.21	142,940	9.37	646,550	8.80

H17045 -
In last year: sent in any claims to your health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	81	0.88	99	0.79	96	0.89	64	0.55
D	Don't know	1,852	20.11	2,523	20.07	2,425	22.57	2,330	19.93
1	Yes	3,639	39.51	5,006	39.82	3,666	34.12	4,839	41.39
2	No	3,638	39.50	4,943	39.32	4,559	42.43	4,458	38.13

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	77,050	1.04	56,341	0.97	15,973	1.05	49,777	0.68
D	Don't know	1,209,783	16.40	940,143	16.13	412,991	27.09	1,314,112	17.88
1	Yes	3,792,845	51.42	3,072,768	52.73	423,096	27.75	3,613,798	49.16
2	No	2,296,989	31.14	1,757,975	30.17	672,709	44.12	2,373,025	32.28

H17046 -
In last year: how often health plan handled claims quickly

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	95	1.03	122	0.97	156	1.45	139	1.19
C	Should be skipped	123	1.34	210	1.67	74	0.69	228	1.95
D	Don't know	464	5.04	726	5.78	625	5.82	645	5.52
N	No claims sent for me in past year	5,367	58.27	7,256	57.72	6,910	64.30	6,560	56.11
1	Never	138	1.50	197	1.57	122	1.14	176	1.51
2	Sometimes	323	3.51	406	3.23	269	2.50	417	3.57
3	Usually	1,022	11.10	1,443	11.48	938	8.73	1,456	12.45
4	Always	1,678	18.22	2,211	17.59	1,652	15.37	2,070	17.71

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	86,064	1.17	67,265	1.15	24,665	1.62	152,485	2.07
C	Should be skipped	95,461	1.29	186,470	3.20	10,130	0.66	201,135	2.74
D	Don't know	495,372	6.72	440,742	7.56	71,826	4.71	458,607	6.24
N	No claims sent for me in past year	3,411,312	46.24	2,511,648	43.10	1,075,570	70.54	3,486,002	47.42
1	Never	83,246	1.13	82,895	1.42	17,671	1.16	94,452	1.28
2	Sometimes	245,457	3.33	190,671	3.27	32,605	2.14	227,041	3.09
3	Usually	1,061,378	14.39	892,710	15.32	102,471	6.72	1,109,092	15.09
4	Always	1,898,378	25.73	1,454,827	24.97	189,831	12.45	1,621,898	22.06

H17047 -
In last year: how often health plan handled claims correctly

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	94	1.02	124	0.99	123	1.14	108	0.92
C	Should be skipped	115	1.25	206	1.64	99	0.92	254	2.17
D	Don't know	457	4.96	674	5.36	585	5.44	636	5.44
N	No claims sent for me in past year	5,375	58.36	7,260	57.75	6,885	64.07	6,534	55.89
1	Never	72	0.78	105	0.84	85	0.79	105	0.90
2	Sometimes	322	3.50	397	3.16	291	2.71	380	3.25
3	Usually	977	10.61	1,358	10.80	889	8.27	1,278	10.93
4	Always	1,798	19.52	2,447	19.47	1,789	16.65	2,396	20.49

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	95,143	1.29	77,793	1.33	19,182	1.26	94,975	1.29
C	Should be skipped	94,529	1.28	180,176	3.09	13,427	0.88	221,818	3.02
D	Don't know	473,132	6.41	391,722	6.72	68,505	4.49	426,118	5.80
N	No claims sent for me in past year	3,412,243	46.26	2,517,942	43.21	1,072,273	70.32	3,465,319	47.14
1	Never	41,071	0.56	42,330	0.73	12,129	0.80	66,563	0.91
2	Sometimes	201,900	2.74	170,814	2.93	40,251	2.64	213,893	2.91
3	Usually	965,359	13.09	763,591	13.10	98,395	6.45	894,487	12.17
4	Always	2,093,290	28.38	1,682,860	28.88	200,608	13.16	1,967,539	26.77

H17048 -
Rating of all experience with health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	130	1.41	178	1.42	125	1.16	129	1.10
0	0	57	0.62	78	0.62	61	0.57	57	0.49
1	1	56	0.61	54	0.43	42	0.39	50	0.43
2	2	79	0.86	103	0.82	66	0.61	83	0.71
3	3	164	1.78	202	1.61	123	1.14	167	1.43
4	4	178	1.93	213	1.69	167	1.55	212	1.81
5	5	668	7.25	892	7.10	675	6.28	827	7.07
6	6	629	6.83	819	6.51	575	5.35	766	6.55
7	7	1,321	14.34	1,735	13.80	1,435	13.35	1,688	14.44
8	8	1,909	20.73	2,696	21.45	2,228	20.73	2,403	20.55
9	9	1,791	19.45	2,553	20.31	2,315	21.54	2,371	20.28
10	10	2,228	24.19	3,048	24.25	2,934	27.30	2,938	25.13

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	119,663	1.62	105,252	1.81	19,772	1.30	97,083	1.32
0	0	30,336	0.41	28,837	0.49	15,192	1.00	22,994	0.31
1	1	48,879	0.66	18,251	0.31	6,044	0.40	31,511	0.43
2	2	41,254	0.56	47,240	0.81	10,226	0.67	30,400	0.41
3	3	90,231	1.22	67,750	1.16	19,248	1.26	89,264	1.21
4	4	125,932	1.71	72,038	1.24	25,776	1.69	112,062	1.52
5	5	399,007	5.41	332,248	5.70	106,320	6.97	423,275	5.76
6	6	383,449	5.20	306,037	5.25	90,063	5.91	390,985	5.32
7	7	852,936	11.56	616,969	10.59	215,281	14.12	910,423	12.39
8	8	1,342,655	18.20	1,050,473	18.03	309,722	20.31	1,280,279	17.42
9	9	1,479,099	20.05	1,250,802	21.46	298,451	19.57	1,548,023	21.06
10	10	2,463,227	33.39	1,931,331	33.14	408,675	26.80	2,414,412	32.85

H17049 -
Blood pressure: when last reading

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	151	1.64	164	1.30	10,746	100.00	128	1.09
1	More than 2 years ago	143	1.55	207	1.65	.	.	231	1.98
2	1 to 2 years ago	402	4.36	619	4.92	.	.	598	5.12
3	Less than 12 months ago	8,514	92.44	11,581	92.12	.	.	10,734	91.81

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	164,628	2.23	65,943	1.13	1,524,769	100.00	96,928	1.32
1	More than 2 years ago	110,108	1.49	90,621	1.56	.	.	137,893	1.88
2	1 to 2 years ago	244,133	3.31	241,684	4.15	.	.	315,920	4.30
3	Less than 12 months ago	6,857,799	92.97	5,428,979	93.17	.	.	6,799,971	92.51

H17050 -
Blood pressure: know if blood pressure is too high or not

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	142	1.54	165	1.31	10,746	100.00	127	1.09
1	Yes, it's too high	1,321	14.34	1,879	14.95	.	.	1,729	14.79
2	No, it's not too high	7,288	79.13	9,963	79.25	.	.	9,204	78.73
3	Don't know	459	4.98	564	4.49	.	.	631	5.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	152,671	2.07	64,359	1.10	1,524,769	100.00	111,924	1.52
1	Yes, it's too high	1,224,435	16.60	1,082,975	18.58	.	.	1,191,063	16.20
2	No, it's not too high	5,705,337	77.34	4,408,791	75.66	.	.	5,638,107	76.70
3	Don't know	294,224	3.99	271,103	4.65	.	.	409,618	5.57

H17051 -
When did you last have a flu shot

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	138	1.50	170	1.35	10,746	100.00	134	1.15
1	Never had a flu shot	579	6.29	904	7.19	.	.	839	7.18
2	More than 2 years ago	1,020	11.07	1,443	11.48	.	.	1,379	11.80
3	1 to 2 years ago	1,255	13.63	1,212	9.64	.	.	1,101	9.42
4	Less than 12 months ago	6,218	67.51	8,842	70.34	.	.	8,238	70.46

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	147,300	2.00	73,208	1.26	1,524,769	100.00	99,875	1.36
1	Never had a flu shot	520,322	7.05	485,196	8.33	.	.	577,592	7.86
2	More than 2 years ago	779,983	10.57	674,041	11.57	.	.	771,312	10.49
3	1 to 2 years ago	968,506	13.13	602,739	10.34	.	.	705,330	9.60
4	Less than 12 months ago	4,960,557	67.25	3,992,043	68.51	.	.	5,196,603	70.70

H17052 -
Smoked at least 100 cigarettes in life

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	146	1.59	186	1.48	10,746	100.00	147	1.26
D	Don't know	160	1.74	202	1.61	.	.	192	1.64
1	Yes	2,662	28.90	3,869	30.78	.	.	3,592	30.72
2	No	6,242	67.77	8,314	66.14	.	.	7,760	66.38

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	136,496	1.85	78,869	1.35	1,524,769	100.00	113,276	1.54
D	Don't know	120,093	1.63	75,407	1.29	.	.	134,463	1.83
1	Yes	2,382,810	32.30	2,189,714	37.58	.	.	2,497,025	33.97
2	No	4,737,269	64.22	3,483,237	59.78	.	.	4,605,949	62.66

H17053 -
Smoke or use tobacco every day, some days, or not at all

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	130	1.41	181	1.44	65	0.60	165	1.41
D	Don't know	46	0.50	43	0.34	227	2.11	45	0.38
2	Not at all	8,017	87.05	10,922	86.88	9,311	86.65	10,134	86.68
3	Some days	457	4.96	587	4.67	477	4.44	589	5.04
4	Every day	560	6.08	838	6.67	666	6.20	758	6.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	129,335	1.75	112,527	1.93	12,543	0.82	158,937	2.16
D	Don't know	33,547	0.45	16,453	0.28	40,429	2.65	26,251	0.36
2	Not at all	6,523,518	88.43	5,054,107	86.73	1,287,469	84.44	6,291,140	85.59
3	Some days	299,992	4.07	240,764	4.13	82,047	5.38	393,601	5.35
4	Every day	390,275	5.29	403,376	6.92	102,280	6.71	480,783	6.54

H17054 -
Last year: how often advised by doctor to quit smoking or use tobacco

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	119	1.29	140	1.11	257	2.39	117	1.00
C	Should be skipped	283	3.07	461	3.67	378	3.52	466	3.99
N	Valid skip	7,780	84.47	10,504	83.56	8,966	83.44	9,713	83.08
1	Never	202	2.19	305	2.43	209	1.94	280	2.40
2	Sometimes	219	2.38	321	2.55	240	2.23	298	2.55
3	Usually	267	2.90	355	2.82	257	2.39	328	2.81
4	Always	340	3.69	485	3.86	439	4.09	489	4.18

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	127,577	1.73	68,711	1.18	45,739	3.00	82,084	1.12
C	Should be skipped	183,388	2.49	429,115	7.36	56,218	3.69	514,766	7.00
N	Valid skip	6,373,678	86.40	4,641,446	79.65	1,238,060	81.20	5,802,626	78.94
1	Never	169,225	2.29	155,671	2.67	36,105	2.37	216,353	2.94
2	Sometimes	144,468	1.96	149,363	2.56	45,892	3.01	193,719	2.64
3	Usually	175,246	2.38	176,858	3.04	41,953	2.75	222,680	3.03
4	Always	203,085	2.75	206,063	3.54	60,803	3.99	318,485	4.33

H17055 -
Last year: how often medication was recommended or discussed by doctor to assist with quitting smoking or using tobacco

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	118	1.28	148	1.18	258	2.40	115	0.98
C	Should be skipped	206	2.24	355	2.82	270	2.51	344	2.94
N	Valid skip	7,857	85.31	10,610	84.40	9,074	84.44	9,835	84.12
1	Never	506	5.49	693	5.51	527	4.90	646	5.53
2	Sometimes	234	2.54	347	2.76	236	2.20	332	2.84
3	Usually	151	1.64	197	1.57	187	1.74	206	1.76
4	Always	138	1.50	221	1.76	194	1.81	213	1.82

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	124,135	1.68	59,112	1.01	46,263	3.03	84,132	1.14
C	Should be skipped	141,033	1.91	356,859	6.12	37,126	2.43	400,459	5.45
N	Valid skip	6,416,033	86.98	4,713,702	80.89	1,257,151	82.45	5,916,932	80.49
1	Never	373,086	5.06	338,739	5.81	92,400	6.06	467,775	6.36
2	Sometimes	133,446	1.81	177,718	3.05	38,613	2.53	229,451	3.12
3	Usually	114,571	1.55	89,970	1.54	28,040	1.84	133,731	1.82
4	Always	74,363	1.01	91,127	1.56	25,176	1.65	118,232	1.61

H17056 -
Last year: how often doctor recommended or discussed methods and strategies to assist quitting smoking or using tobacco

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	120	1.30	142	1.13	259	2.41	112	0.96
C	Should be skipped	165	1.79	278	2.21	201	1.87	271	2.32
N	Valid skip	7,898	85.75	10,687	85.01	9,143	85.08	9,908	84.75
1	Never	471	5.11	681	5.42	512	4.76	655	5.60
2	Sometimes	257	2.79	364	2.90	265	2.47	327	2.80
3	Usually	159	1.73	211	1.68	180	1.68	229	1.96
4	Always	140	1.52	208	1.65	186	1.73	189	1.62

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	127,642	1.73	57,616	0.99	46,504	3.05	81,764	1.11
C	Should be skipped	121,181	1.64	289,213	4.96	26,277	1.72	341,046	4.64
N	Valid skip	6,435,885	87.25	4,781,347	82.05	1,268,000	83.16	5,976,345	81.30
1	Never	378,252	5.13	368,869	6.33	90,801	5.96	506,612	6.89
2	Sometimes	152,167	2.06	167,406	2.87	41,232	2.70	209,278	2.85
3	Usually	94,074	1.28	84,774	1.45	28,101	1.84	138,687	1.89
4	Always	67,466	0.91	78,002	1.34	23,853	1.56	96,980	1.32

H17057A -
Do you smoke or use: cigarettes

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
C	Should be skipped	3	0.03	.	.	.	.	1	0.01
N	Valid skip	8,060	87.51	10,965	87.22	.	.	10,178	87.06
1	Marked	669	7.26	1,004	7.99	835	7.77	944	8.07
2	Not marked	478	5.19	602	4.79	9,911	92.23	568	4.86

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
C	Should be skipped	3,949	0.05	.	.	.	.	2,004	0.03
N	Valid skip	6,553,116	88.84	5,070,561	87.01	.	.	6,315,388	85.92
1	Marked	470,743	6.38	505,704	8.68	132,163	8.67	668,895	9.10
2	Not marked	348,859	4.73	250,962	4.31	1,392,606	91.33	364,426	4.96

H17057B -
Do you smoke or use: dip, chewing tobacco, snuff, or snus

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
N	Valid skip	8,063	87.55	10,965	87.22	.	.	10,179	87.07
1	Marked	274	2.98	333	2.65	287	2.67	353	3.02
2	Not marked	873	9.48	1,273	10.13	10,459	97.33	1,159	9.91

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
N	Valid skip	6,557,066	88.89	5,070,561	87.01	.	.	6,317,391	85.94
1	Marked	170,865	2.32	137,683	2.36	53,950	3.54	201,918	2.75
2	Not marked	648,737	8.79	618,983	10.62	1,470,819	96.46	831,403	11.31

H17057C -
Do you smoke or use: cigars

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
N	Valid skip	8,063	87.55	10,965	87.22	.	.	10,179	87.07
1	Marked	147	1.60	165	1.31	258	2.40	201	1.72
2	Not marked	1,000	10.86	1,441	11.46	10,488	97.60	1,311	11.21

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
N	Valid skip	6,557,066	88.89	5,070,561	87.01	.	.	6,317,391	85.94
1	Marked	106,176	1.44	64,500	1.11	45,766	3.00	134,065	1.82
2	Not marked	713,426	9.67	692,166	11.88	1,479,003	97.00	899,256	12.23

H17057D -
Do you smoke or use: pipes, bidis, or kreteks

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
C	Should be skipped	.	.	1	0.01	.	.	.	.
N	Valid skip	8,063	87.55	10,964	87.22	.	.	10,179	87.07
1	Marked	53	0.58	65	0.52	47	0.44	45	0.38
2	Not marked	1,094	11.88	1,541	12.26	10,699	99.56	1,467	12.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
C	Should be skipped	.	.	114	0.00	.	.	.	.
N	Valid skip	6,557,066	88.89	5,070,447	87.01	.	.	6,317,391	85.94
1	Marked	51,518	0.70	34,169	0.59	13,534	0.89	32,148	0.44
2	Not marked	768,084	10.41	722,497	12.40	1,511,235	99.11	1,001,173	13.62

H17057E -
I do not smoke/use tobacco products

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	8,920	83.01	.	.
2	Not marked	.	.	.	.	1,826	16.99	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	1,235,843	81.05	.	.
2	Not marked	.	.	.	.	288,926	18.95	.	.

H17058 -
Are you male or female

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	115	1.25	143	1.14	141	1.31	102	0.87
1	Male	4,901	53.21	6,433	51.17	5,780	53.79	6,097	52.15
2	Female	4,194	45.54	5,995	47.69	4,825	44.90	5,492	46.98

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	121,655	1.65	75,529	1.30	20,267	1.33	81,140	1.10
1	Male	3,557,383	48.22	2,837,565	48.69	785,441	51.51	3,666,226	49.88
2	Female	3,697,630	50.13	2,914,133	50.01	719,062	47.16	3,603,346	49.02

H17059B -
Female: last have a Pap smear test

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	63	0.68	95	0.76	10,746	100.00	61	0.52
C	Should be skipped	17	0.18	34	0.27	.	.	24	0.21
N	Valid skip	4,943	53.67	6,463	51.41	.	.	6,127	52.41
1	Never had a Pap smear test	153	1.66	176	1.40	.	.	214	1.83
2	5 or more years ago	368	4.00	584	4.65	.	.	570	4.88
3	More than 3 but less than 5 years ago	313	3.40	482	3.83	.	.	442	3.78
4	More than 2 but less than 3 years ago	476	5.17	681	5.42	.	.	608	5.20
5	1 to 2 years ago	1,263	13.71	1,717	13.66	.	.	1,531	13.10
6	Within the last 12 months	1,614	17.52	2,339	18.61	.	.	2,114	18.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	61,098	0.83	58,775	1.01	1,524,769	100.00	48,501	0.66
C	Should be skipped	5,114	0.07	44,138	0.76	.	.	34,601	0.47
N	Valid skip	3,608,767	48.92	2,819,917	48.39	.	.	3,673,965	49.98
1	Never had a Pap smear test	212,579	2.88	111,115	1.91	.	.	179,776	2.45
2	5 or more years ago	627,303	8.50	500,429	8.59	.	.	670,672	9.12
3	More than 3 but less than 5 years ago	274,849	3.73	266,983	4.58	.	.	294,343	4.00
4	More than 2 but less than 3 years ago	401,824	5.45	286,972	4.92	.	.	357,265	4.86
5	1 to 2 years ago	983,356	13.33	733,867	12.59	.	.	868,179	11.81
6	Within the last 12 months	1,201,776	16.29	1,005,030	17.25	.	.	1,223,412	16.64

H17060 -
Female: are you under age 40

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
C	Should be skipped	27	0.29	51	0.41	.	.	34	0.29
N	Valid skip	4,933	53.56	6,446	51.28	.	.	6,117	52.32
1	Yes	1,807	19.62	2,450	19.49	.	.	2,183	18.67
2	No	2,443	26.53	3,624	28.83	.	.	3,357	28.71

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
C	Should be skipped	10,148	0.14	74,288	1.27	.	.	61,226	0.83
N	Valid skip	3,603,733	48.85	2,789,767	47.87	.	.	3,647,340	49.62
1	Yes	1,351,971	18.33	949,971	16.30	.	.	1,244,148	16.93
2	No	2,410,815	32.68	2,013,201	34.55	.	.	2,397,999	32.62

H17061 -
Female: last time breasts checked by mammography

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	32	0.35	48	0.38	10,746	100.00	31	0.27
C	Should be skipped	132	1.43	194	1.54	.	.	145	1.24
N	Valid skip	6,635	72.04	8,753	69.63	.	.	8,189	70.05
1	Never had a mammogram	122	1.32	188	1.50	.	.	183	1.57
2	5 or more years ago	95	1.03	130	1.03	.	.	147	1.26
3	More than 2 less than 5 years ago	173	1.88	275	2.19	.	.	291	2.49
4	1 to 2 years ago	507	5.50	746	5.93	.	.	697	5.96
5	Within the last 12 months	1,514	16.44	2,237	17.79	.	.	2,008	17.18

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	25,215	0.34	39,857	0.68	1,524,769	100.00	31,076	0.42
C	Should be skipped	122,085	1.66	135,466	2.32	.	.	145,883	1.98
N	Valid skip	4,843,768	65.66	3,678,560	63.13	.	.	4,806,831	65.39
1	Never had a mammogram	75,409	1.02	104,174	1.79	.	.	97,152	1.32
2	5 or more years ago	141,298	1.92	108,660	1.86	.	.	157,934	2.15
3	More than 2 less than 5 years ago	165,178	2.24	155,245	2.66	.	.	204,123	2.78
4	1 to 2 years ago	476,926	6.47	377,144	6.47	.	.	488,601	6.65
5	Within the last 12 months	1,526,789	20.70	1,228,121	21.08	.	.	1,419,113	19.31

H17062 -
Female: been pregnant in last year or pregnant now

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	53	0.58	80	0.64	10,746	100.00	58	0.50
C	Should be skipped	9	0.10	14	0.11	.	.	11	0.09
N	Valid skip	4,951	53.76	6,483	51.57	.	.	6,140	52.52
1	Yes, currently pregnant	143	1.55	179	1.42	.	.	183	1.57
2	No, not currently pregnant but have been	295	3.20	383	3.05	.	.	327	2.80
3	No, not currently pregnant/have not been	3,759	40.81	5,432	43.21	.	.	4,972	42.53

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	62,026	0.84	66,338	1.14	1,524,769	100.00	59,630	0.81
C	Should be skipped	2,583	0.04	17,021	0.29	.	.	12,446	0.17
N	Valid skip	3,611,298	48.96	2,847,034	48.86	.	.	3,696,120	50.28
1	Yes, currently pregnant	87,963	1.19	65,129	1.12	.	.	95,043	1.29
2	No, not currently pregnant but have been	199,738	2.71	169,106	2.90	.	.	159,202	2.17
3	No, not currently pregnant/have not been	3,413,059	46.27	2,662,599	45.69	.	.	3,328,272	45.28

H17063 -
Female: in what trimester is your pregnancy

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	53	0.58	81	0.64	10,746	100.00	58	0.50
C	Should be skipped	2	0.02	6	0.05	.	.	6	0.05
N	Valid skip	9,012	97.85	12,306	97.89	.	.	11,444	97.89
1	First trimester	31	0.34	53	0.42	.	.	42	0.36
2	Second trimester	60	0.65	67	0.53	.	.	71	0.61
3	Third trimester	52	0.56	58	0.46	.	.	70	0.60

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	62,026	0.84	66,660	1.14	1,524,769	100.00	59,630	0.81
C	Should be skipped	627	0.01	4,278	0.07	.	.	3,886	0.05
N	Valid skip	7,226,051	97.96	5,691,482	97.67	.	.	7,192,154	97.84
1	First trimester	16,906	0.23	19,055	0.33	.	.	19,369	0.26
2	Second trimester	40,896	0.55	20,440	0.35	.	.	50,818	0.69
3	Third trimester	30,161	0.41	25,312	0.43	.	.	24,856	0.34

H17064 -
Female: trimester first received prenatal care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	60	0.65	89	0.71	10,746	100.00	68	0.58
C	Should be skipped	8	0.09	27	0.21	.	.	41	0.35
N	Valid skip	8,742	94.92	11,955	95.10	.	.	11,124	95.15
1	Did not receive prenatal care	14	0.15	23	0.18	.	.	16	0.14
2	Third trimester	2	0.02	5	0.04	.	.	1	0.01
3	Second trimester	21	0.23	19	0.15	.	.	31	0.27
4	First trimester	363	3.94	453	3.60	.	.	410	3.51

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	75,608	1.02	76,653	1.32	1,524,769	100.00	65,637	0.89
C	Should be skipped	5,471	0.07	16,370	0.28	.	.	38,108	0.52
N	Valid skip	7,038,375	95.41	5,529,339	94.89	.	.	7,018,099	95.48
1	Did not receive prenatal care	11,986	0.16	5,822	0.10	.	.	4,729	0.06
2	Third trimester	960	0.01	2,826	0.05	.	.	420	0.01
3	Second trimester	24,584	0.33	4,763	0.08	.	.	15,583	0.21
4	First trimester	219,683	2.98	191,455	3.29	.	.	208,136	2.83

H17065 -
In general how would you rate your overall health

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	155	1.68	212	1.69	80	0.74	193	1.65
1	Poor	100	1.09	135	1.07	143	1.33	162	1.39
2	Fair	737	8.00	1,066	8.48	976	9.08	976	8.35
3	Good	2,772	30.10	3,850	30.63	3,726	34.67	3,572	30.55
4	Very Good	3,702	40.20	5,059	40.24	4,248	39.53	4,657	39.83
5	Excellent	1,744	18.94	2,249	17.89	1,573	14.64	2,131	18.23

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	151,333	2.05	89,472	1.54	13,539	0.89	134,060	1.82
1	Poor	69,941	0.95	98,904	1.70	24,289	1.59	139,732	1.90
2	Fair	662,477	8.98	630,663	10.82	131,358	8.61	798,854	10.87
3	Good	2,231,181	30.25	1,851,727	31.78	506,717	33.23	2,286,958	31.11
4	Very Good	2,982,058	40.43	2,200,014	37.75	604,734	39.66	2,751,804	37.44
5	Excellent	1,279,678	17.35	956,447	16.41	244,133	16.01	1,239,305	16.86

H17066 -
Limited in any way in any activities because of any impairment or health problem

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	188	2.04	261	2.08	10,746	100.00	313	2.68
1	Yes	2,977	32.32	4,162	33.11	.	.	3,292	28.16
2	No	6,045	65.64	8,148	64.82	.	.	8,086	69.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	189,058	2.56	113,209	1.94	1,524,769	100.00	240,993	3.28
1	Yes	2,587,925	35.08	2,091,963	35.90	.	.	2,350,550	31.98
2	No	4,599,684	62.35	3,622,055	62.16	.	.	4,759,170	64.74

H17067 -
In last year: seen doctor or other health provider 3 or more times for same condition or problem

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	131	1.42	192	1.53	178	1.66	203	1.74
1	Yes	3,683	39.99	5,249	41.75	3,944	36.70	4,505	38.53
2	No	5,396	58.59	7,130	56.72	6,624	61.64	6,983	59.73

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	136,084	1.84	96,624	1.66	29,746	1.95	173,956	2.37
1	Yes	3,087,694	41.86	2,644,010	45.37	539,329	35.37	3,074,600	41.83
2	No	4,152,890	56.30	3,086,593	52.97	955,694	62.68	4,102,157	55.81

H17068 -
Condition lasted for at least 3 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	147	1.60	236	1.88	227	2.11	239	2.04
N	Valid skip	5,396	58.59	7,130	56.72	6,624	61.64	6,983	59.73
1	Yes	3,169	34.41	4,479	35.63	3,338	31.06	3,687	31.54
2	No	498	5.41	726	5.78	557	5.18	782	6.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	150,357	2.04	136,680	2.35	37,083	2.43	213,409	2.90
N	Valid skip	4,152,890	56.30	3,086,593	52.97	955,694	62.68	4,102,157	55.81
1	Yes	2,712,214	36.77	2,192,844	37.63	452,795	29.70	2,470,282	33.61
2	No	361,206	4.90	411,110	7.05	79,198	5.19	564,864	7.68

H17069 -
Need to take medicine prescribed by a doctor

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	135	1.47	196	1.56	135	1.26	204	1.74
1	Yes	5,235	56.84	7,373	58.65	6,967	64.83	6,706	57.36
2	No	3,840	41.69	5,002	39.79	3,644	33.91	4,781	40.89

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	129,767	1.76	105,555	1.81	21,862	1.43	182,005	2.48
1	Yes	4,881,392	66.17	4,011,518	68.84	856,079	56.14	4,717,018	64.17
2	No	2,365,509	32.07	1,710,154	29.35	646,829	42.42	2,451,690	33.35

H17070 -
Medicine to treat condition that has lasted for at least 3 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	192	2.08	272	2.16	240	2.23	255	2.18
N	Valid skip	3,840	41.69	5,002	39.79	3,644	33.91	4,781	40.89
1	Yes	4,794	52.05	6,783	53.96	6,377	59.34	6,067	51.89
2	No	384	4.17	514	4.09	485	4.51	588	5.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	184,198	2.50	146,139	2.51	33,914	2.22	228,883	3.11
N	Valid skip	2,365,509	32.07	1,710,154	29.35	646,829	42.42	2,451,690	33.35
1	Yes	4,561,609	61.84	3,733,406	64.07	763,356	50.06	4,326,413	58.86
2	No	265,351	3.60	237,528	4.08	80,670	5.29	343,726	4.68

H17071F -
Feet portion of height without shoes

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	245	2.66	318	2.53	10,746	100.00	283	2.42
O	Out of range error	214	2.32	296	2.35	.	.	298	2.55
4	4	75	0.81	106	0.84	.	.	92	0.79
5	5	7,217	78.36	9,996	79.52	.	.	9,158	78.33
6	6	1,459	15.84	1,855	14.76	.	.	1,860	15.91

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	216,955	2.94	139,707	2.40	1,524,769	100.00	191,979	2.61
O	Out of range error	152,213	2.06	165,841	2.85	.	.	207,160	2.82
4	4	70,222	0.95	65,940	1.13	.	.	79,174	1.08
5	5	5,970,245	80.93	4,675,136	80.23	.	.	5,864,550	79.78
6	6	967,033	13.11	780,603	13.40	.	.	1,007,849	13.71

H17071I -
Inches portion of height without shoes

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	245	2.66	318	2.53	10,746	100.00	283	2.42
O	Out of range error	214	2.32	296	2.35	.	.	298	2.55
0	0	755	8.20	929	7.39	.	.	969	8.29
1	1	613	6.66	769	6.12	.	.	743	6.36
2	2	770	8.36	1,088	8.65	.	.	1,077	9.21
3	3	684	7.43	975	7.76	.	.	833	7.13
4	4	807	8.76	1,132	9.00	.	.	1,035	8.85
5	5	581	6.31	908	7.22	.	.	774	6.62
6	6	774	8.40	1,105	8.79	.	.	1,013	8.66
7	7	788	8.56	1,049	8.34	.	.	925	7.91
8	8	720	7.82	1,005	7.99	.	.	888	7.60
9	9	766	8.32	1,022	8.13	.	.	976	8.35
10	10	807	8.76	1,058	8.42	.	.	1,008	8.62
11	11	684	7.43	916	7.29	.	.	869	7.43
12	12	2	0.02	1	0.01	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	216,955	2.94	139,707	2.40	1,524,769	100.00	191,979	2.61
O	Out of range error	152,213	2.06	165,841	2.85	.	.	207,160	2.82
0	0	555,004	7.52	443,740	7.61	.	.	611,658	8.32
1	1	456,307	6.19	363,268	6.23	.	.	447,257	6.08
2	2	708,012	9.60	507,664	8.71	.	.	712,215	9.69
3	3	599,627	8.13	440,903	7.57	.	.	517,148	7.04
4	4	652,415	8.84	533,038	9.15	.	.	668,901	9.10
5	5	519,759	7.05	481,700	8.27	.	.	483,272	6.57
6	6	621,971	8.43	534,204	9.17	.	.	620,976	8.45
7	7	664,955	9.01	437,674	7.51	.	.	603,517	8.21
8	8	572,040	7.75	469,706	8.06	.	.	516,451	7.03

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
9	9	535,966	7.27	397,405	6.82	.	.	593,887	8.08
10	10	602,235	8.16	516,872	8.87	.	.	661,647	9.00
11	11	518,739	7.03	394,993	6.78	.	.	514,645	7.00
12	12	469	0.01	512	0.01	.	.	.	.

H17072 -
Weight without shoes in pounds

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	298	3.24	405	3.22	10,746	100.00	337	2.88
O	Out of range error	174	1.89	213	1.69	.	.	197	1.69
100	100	19	0.21	22	0.18	.	.	7	0.06
101	101	4	0.04	3	0.02	.	.	3	0.03
102	102	6	0.07	8	0.06	.	.	8	0.07
103	103	7	0.08	16	0.13	.	.	6	0.05
104	104	5	0.05	6	0.05	.	.	9	0.08
105	105	22	0.24	43	0.34	.	.	24	0.21
106	106	7	0.08	11	0.09	.	.	12	0.10
107	107	14	0.15	15	0.12	.	.	18	0.15
108	108	19	0.21	19	0.15	.	.	22	0.19
109	109	8	0.09	10	0.08	.	.	6	0.05
110	110	63	0.68	86	0.68	.	.	78	0.67
111	111	6	0.07	5	0.04	.	.	6	0.05
112	112	19	0.21	40	0.32	.	.	32	0.27
113	113	11	0.12	21	0.17	.	.	18	0.15
114	114	11	0.12	14	0.11	.	.	26	0.22
115	115	85	0.92	112	0.89	.	.	82	0.70
116	116	17	0.18	25	0.20	.	.	21	0.18
117	117	14	0.15	29	0.23	.	.	22	0.19
118	118	37	0.40	39	0.31	.	.	31	0.27
119	119	17	0.18	21	0.17	.	.	23	0.20
120	120	126	1.37	168	1.34	.	.	124	1.06
121	121	13	0.14	19	0.15	.	.	21	0.18
122	122	30	0.33	24	0.19	.	.	25	0.21
123	123	29	0.31	27	0.21	.	.	38	0.33
124	124	25	0.27	20	0.16	.	.	26	0.22
125	125	109	1.18	161	1.28	.	.	136	1.16
126	126	30	0.33	41	0.33	.	.	33	0.28
127	127	25	0.27	47	0.37	.	.	29	0.25
128	128	57	0.62	74	0.59	.	.	76	0.65
129	129	15	0.16	21	0.17	.	.	27	0.23
130	130	180	1.95	275	2.19	.	.	232	1.98
131	131	14	0.15	15	0.12	.	.	21	0.18
132	132	43	0.47	53	0.42	.	.	41	0.35
133	133	36	0.39	25	0.20	.	.	28	0.24
134	134	22	0.24	37	0.29	.	.	33	0.28
135	135	163	1.77	233	1.85	.	.	197	1.69
136	136	28	0.30	45	0.36	.	.	39	0.33
137	137	35	0.38	48	0.38	.	.	45	0.38
138	138	60	0.65	89	0.71	.	.	97	0.83
139	139	21	0.23	26	0.21	.	.	26	0.22
140	140	237	2.57	299	2.38	.	.	308	2.63
141	141	15	0.16	27	0.21	.	.	16	0.14
142	142	46	0.50	65	0.52	.	.	63	0.54
143	143	29	0.31	42	0.33	.	.	51	0.44
144	144	21	0.23	35	0.28	.	.	31	0.27
145	145	215	2.33	269	2.14	.	.	265	2.27
146	146	15	0.16	31	0.25	.	.	36	0.31
147	147	32	0.35	46	0.37	.	.	50	0.43
148	148	48	0.52	100	0.80	.	.	62	0.53
149	149	27	0.29	37	0.29	.	.	29	0.25
150	150	234	2.54	359	2.86	.	.	340	2.91
151	151	17	0.18	23	0.18	.	.	41	0.35

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
152	152	50	0.54	55	0.44	.	.	47	0.40
153	153	44	0.48	53	0.42	.	.	46	0.39
154	154	29	0.31	51	0.41	.	.	55	0.47
155	155	194	2.11	247	1.96	.	.	249	2.13
156	156	43	0.47	45	0.36	.	.	56	0.48
157	157	20	0.22	46	0.37	.	.	47	0.40
158	158	58	0.63	83	0.66	.	.	61	0.52
159	159	19	0.21	26	0.21	.	.	38	0.33
160	160	311	3.38	432	3.44	.	.	375	3.21
161	161	18	0.20	21	0.17	.	.	23	0.20
162	162	46	0.50	78	0.62	.	.	59	0.50
163	163	42	0.46	65	0.52	.	.	56	0.48
164	164	28	0.30	45	0.36	.	.	31	0.27
165	165	259	2.81	369	2.94	.	.	294	2.51
166	166	20	0.22	31	0.25	.	.	27	0.23
167	167	27	0.29	47	0.37	.	.	37	0.32
168	168	63	0.68	103	0.82	.	.	88	0.75
169	169	26	0.28	45	0.36	.	.	38	0.33
170	170	268	2.91	397	3.16	.	.	372	3.18
171	171	12	0.13	23	0.18	.	.	23	0.20
172	172	76	0.83	70	0.56	.	.	79	0.68
173	173	49	0.53	49	0.39	.	.	54	0.46
174	174	37	0.40	55	0.44	.	.	45	0.38
175	175	281	3.05	360	2.86	.	.	335	2.87
176	176	46	0.50	53	0.42	.	.	48	0.41
177	177	31	0.34	41	0.33	.	.	31	0.27
178	178	70	0.76	101	0.80	.	.	91	0.78
179	179	25	0.27	43	0.34	.	.	35	0.30
180	180	343	3.72	453	3.60	.	.	440	3.76
181	181	17	0.18	19	0.15	.	.	26	0.22
182	182	54	0.59	60	0.48	.	.	64	0.55
183	183	32	0.35	51	0.41	.	.	50	0.43
184	184	35	0.38	53	0.42	.	.	50	0.43
185	185	283	3.07	411	3.27	.	.	350	2.99
186	186	44	0.48	45	0.36	.	.	54	0.46
187	187	23	0.25	46	0.37	.	.	51	0.44
188	188	55	0.60	60	0.48	.	.	55	0.47
189	189	35	0.38	58	0.46	.	.	54	0.46
190	190	293	3.18	397	3.16	.	.	363	3.10
191	191	25	0.27	22	0.18	.	.	27	0.23
192	192	45	0.49	54	0.43	.	.	70	0.60
193	193	40	0.43	42	0.33	.	.	51	0.44
194	194	36	0.39	34	0.27	.	.	41	0.35
195	195	215	2.33	255	2.03	.	.	263	2.25
196	196	31	0.34	37	0.29	.	.	33	0.28
197	197	25	0.27	46	0.37	.	.	45	0.38
198	198	61	0.66	84	0.67	.	.	98	0.84
199	199	21	0.23	20	0.16	.	.	31	0.27
200	200	321	3.49	429	3.41	.	.	351	3.00
201	201	21	0.23	28	0.22	.	.	24	0.21
202	202	21	0.23	39	0.31	.	.	36	0.31
203	203	22	0.24	38	0.30	.	.	30	0.26
204	204	19	0.21	33	0.26	.	.	36	0.31
205	205	172	1.87	231	1.84	.	.	204	1.74
206	206	16	0.17	23	0.18	.	.	26	0.22
207	207	27	0.29	30	0.24	.	.	30	0.26
208	208	36	0.39	34	0.27	.	.	50	0.43
209	209	20	0.22	30	0.24	.	.	24	0.21
210	210	192	2.08	291	2.31	.	.	267	2.28
211	211	10	0.11	15	0.12	.	.	16	0.14
212	212	37	0.40	46	0.37	.	.	48	0.41
213	213	26	0.28	22	0.18	.	.	23	0.20
214	214	22	0.24	19	0.15	.	.	27	0.23
215	215	143	1.55	194	1.54	.	.	193	1.65

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
216	216	12	0.13	19	0.15	.	.	22	0.19
217	217	16	0.17	26	0.21	.	.	21	0.18
218	218	33	0.36	38	0.30	.	.	35	0.30
219	219	14	0.15	18	0.14	.	.	19	0.16
220	220	181	1.97	264	2.10	.	.	260	2.22
221	221	5	0.05	12	0.10	.	.	15	0.13
222	222	11	0.12	14	0.11	.	.	20	0.17
223	223	12	0.13	19	0.15	.	.	19	0.16
224	224	16	0.17	14	0.11	.	.	15	0.13
225	225	134	1.45	184	1.46	.	.	142	1.21
226	226	6	0.07	14	0.11	.	.	16	0.14
227	227	8	0.09	14	0.11	.	.	14	0.12
228	228	20	0.22	27	0.21	.	.	23	0.20
229	229	6	0.07	9	0.07	.	.	18	0.15
230	230	145	1.57	184	1.46	.	.	158	1.35
231	231	5	0.05	5	0.04	.	.	4	0.03
232	232	12	0.13	21	0.17	.	.	20	0.17
233	233	10	0.11	9	0.07	.	.	9	0.08
234	234	8	0.09	10	0.08	.	.	14	0.12
235	235	76	0.83	115	0.91	.	.	123	1.05
236	236	11	0.12	13	0.10	.	.	8	0.07
237	237	5	0.05	4	0.03	.	.	9	0.08
238	238	13	0.14	11	0.09	.	.	23	0.20
239	239	5	0.05	5	0.04	.	.	8	0.07
240	240	125	1.36	157	1.25	.	.	146	1.25
241	241	3	0.03	4	0.03	.	.	3	0.03
242	242	10	0.11	13	0.10	.	.	13	0.11
243	243	8	0.09	6	0.05	.	.	11	0.09
244	244	4	0.04	2	0.02	.	.	8	0.07
245	245	52	0.56	70	0.56	.	.	67	0.57
246	246	3	0.03	5	0.04	.	.	9	0.08
247	247	8	0.09	9	0.07	.	.	6	0.05
248	248	12	0.13	11	0.09	.	.	15	0.13
249	249	3	0.03	9	0.07	.	.	7	0.06
250	250	94	1.02	138	1.10	.	.	121	1.03
251	251	1	0.01	1	0.01	.	.	10	0.09
252	252	7	0.08	9	0.07	.	.	8	0.07
253	253	1	0.01	6	0.05	.	.	6	0.05
254	254	5	0.05	4	0.03	.	.	7	0.06
255	255	24	0.26	33	0.26	.	.	38	0.33
256	256	7	0.08	5	0.04	.	.	7	0.06
257	257	5	0.05	5	0.04	.	.	3	0.03
258	258	2	0.02	11	0.09	.	.	6	0.05
259	259	1	0.01	4	0.03	.	.	1	0.01
260	260	43	0.47	71	0.56	.	.	64	0.55
261	261	3	0.03	3	0.02	.	.	4	0.03
262	262	.	.	6	0.05	.	.	3	0.03
263	263	1	0.01	3	0.02	.	.	5	0.04
264	264	4	0.04	6	0.05	.	.	4	0.03
265	265	28	0.30	41	0.33	.	.	29	0.25
266	266	5	0.05	.	.	.	.	3	0.03
267	267	.	.	4	0.03	.	.	3	0.03
268	268	3	0.03	2	0.02	.	.	7	0.06
269	269	1	0.01	4	0.03	.	.	6	0.05
270	270	27	0.29	33	0.26	.	.	46	0.39
271	271	4	0.04	2	0.02	.	.	.	.
272	272	1	0.01	4	0.03	.	.	3	0.03
273	273	2	0.02	2	0.02	.	.	1	0.01
274	274	1	0.01	3	0.02	.	.	2	0.02
275	275	15	0.16	23	0.18	.	.	19	0.16
276	276	3	0.03	2	0.02	.	.	3	0.03
277	277	1	0.01	.	.	.	.	1	0.01
278	278	.	.	2	0.02	.	.	.	.
279	279	2	0.02	1	0.01	.	.	2	0.02

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
280	280	19	0.21	22	0.18	.	.	21	0.18
281	281	.	.	.	.	.	.	2	0.02
282	282	1	0.01	4	0.03	.	.	.	.
283	283	1	0.01	4	0.03	.	.	1	0.01
284	284	1	0.01	.	.	.	.	.	.
285	285	5	0.05	16	0.13	.	.	13	0.11
287	287	1	0.01	1	0.01	.	.	1	0.01
288	288	2	0.02	.	.	.	.	.	.
289	289	.	.	1	0.01	.	.	1	0.01
290	290	11	0.12	17	0.14	.	.	13	0.11
292	292	2	0.02	.	.	.	.	.	.
293	293	2	0.02	.	.	.	.	.	.
294	294	2	0.02	1	0.01	.	.	.	.
295	295	4	0.04	7	0.06	.	.	8	0.07
296	296	3	0.03	1	0.01	.	.	1	0.01
297	297	.	.	6	0.05	.	.	1	0.01
298	298	1	0.01	1	0.01	.	.	.	.
299	299	2	0.02	.	.	.	.	2	0.02

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	249,006	3.38	176,665	3.03	1,524,769	100.00	218,606	2.97
O	Out of range error	173,267	2.35	131,315	2.25	.	.	162,267	2.21
100	100	22,891	0.31	15,446	0.27	.	.	1,232	0.02
101	101	1,375	0.02	3,132	0.05	.	.	2,324	0.03
102	102	9,677	0.13	5,233	0.09	.	.	12,890	0.18
103	103	11,827	0.16	7,299	0.13	.	.	6,426	0.09
104	104	3,469	0.05	934	0.02	.	.	8,205	0.11
105	105	14,697	0.20	22,321	0.38	.	.	11,569	0.16
106	106	19,595	0.27	9,561	0.16	.	.	6,071	0.08
107	107	7,959	0.11	8,599	0.15	.	.	17,926	0.24
108	108	18,415	0.25	15,003	0.26	.	.	23,188	0.32
109	109	16,695	0.23	4,166	0.07	.	.	2,650	0.04
110	110	45,927	0.62	37,737	0.65	.	.	44,791	0.61
111	111	2,736	0.04	1,451	0.02	.	.	15,469	0.21
112	112	15,586	0.21	22,517	0.39	.	.	20,938	0.28
113	113	7,296	0.10	17,156	0.29	.	.	9,769	0.13
114	114	11,286	0.15	11,186	0.19	.	.	25,456	0.35
115	115	74,849	1.01	58,648	1.01	.	.	46,438	0.63
116	116	9,498	0.13	22,337	0.38	.	.	16,720	0.23
117	117	13,445	0.18	12,963	0.22	.	.	9,978	0.14
118	118	30,603	0.41	28,702	0.49	.	.	28,176	0.38
119	119	4,611	0.06	10,253	0.18	.	.	12,796	0.17
120	120	109,208	1.48	66,733	1.15	.	.	94,925	1.29
121	121	9,459	0.13	9,095	0.16	.	.	8,568	0.12
122	122	20,729	0.28	7,348	0.13	.	.	13,405	0.18
123	123	15,695	0.21	10,921	0.19	.	.	23,976	0.33
124	124	19,270	0.26	9,591	0.16	.	.	29,546	0.40
125	125	94,350	1.28	66,214	1.14	.	.	85,382	1.16
126	126	16,521	0.22	38,347	0.66	.	.	22,265	0.30
127	127	23,130	0.31	26,139	0.45	.	.	19,532	0.27
128	128	44,944	0.61	43,166	0.74	.	.	46,189	0.63
129	129	15,223	0.21	16,234	0.28	.	.	34,841	0.47
130	130	133,602	1.81	116,917	2.01	.	.	138,916	1.89
131	131	16,747	0.23	12,111	0.21	.	.	9,835	0.13
132	132	28,623	0.39	25,431	0.44	.	.	29,049	0.40
133	133	38,031	0.52	15,091	0.26	.	.	9,824	0.13
134	134	20,182	0.27	30,650	0.53	.	.	36,643	0.50
135	135	133,803	1.81	128,146	2.20	.	.	129,102	1.76
136	136	35,217	0.48	28,229	0.48	.	.	27,915	0.38
137	137	16,341	0.22	30,970	0.53	.	.	29,846	0.41
138	138	46,606	0.63	43,227	0.74	.	.	71,738	0.98
139	139	35,092	0.48	7,911	0.14	.	.	11,106	0.15
140	140	190,681	2.58	121,257	2.08	.	.	211,229	2.87

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
141	141	9,367	0.13	14,055	0.24	.	.	11,029	0.15
142	142	59,308	0.80	30,155	0.52	.	.	46,129	0.63
143	143	25,409	0.34	16,776	0.29	.	.	53,245	0.72
144	144	15,425	0.21	20,043	0.34	.	.	20,118	0.27
145	145	228,419	3.10	116,366	2.00	.	.	125,113	1.70
146	146	21,976	0.30	18,311	0.31	.	.	34,002	0.46
147	147	12,736	0.17	28,400	0.49	.	.	36,128	0.49
148	148	43,360	0.59	48,526	0.83	.	.	34,117	0.46
149	149	42,162	0.57	16,824	0.29	.	.	17,712	0.24
150	150	214,708	2.91	148,851	2.55	.	.	213,269	2.90
151	151	14,138	0.19	7,443	0.13	.	.	34,932	0.48
152	152	62,944	0.85	23,004	0.39	.	.	30,633	0.42
153	153	43,686	0.59	35,141	0.60	.	.	43,839	0.60
154	154	28,565	0.39	31,790	0.55	.	.	46,906	0.64
155	155	169,408	2.30	122,423	2.10	.	.	153,881	2.09
156	156	33,410	0.45	12,638	0.22	.	.	29,393	0.40
157	157	20,179	0.27	38,985	0.67	.	.	29,603	0.40
158	158	55,262	0.75	36,139	0.62	.	.	44,582	0.61
159	159	12,528	0.17	8,387	0.14	.	.	40,351	0.55
160	160	219,138	2.97	190,193	3.26	.	.	241,692	3.29
161	161	7,542	0.10	19,472	0.33	.	.	24,189	0.33
162	162	39,456	0.53	39,158	0.67	.	.	45,796	0.62
163	163	26,721	0.36	20,409	0.35	.	.	40,917	0.56
164	164	26,871	0.36	20,671	0.35	.	.	30,581	0.42
165	165	156,907	2.13	172,774	2.96	.	.	172,836	2.35
166	166	16,472	0.22	23,519	0.40	.	.	29,077	0.40
167	167	23,489	0.32	17,435	0.30	.	.	26,229	0.36
168	168	48,689	0.66	49,172	0.84	.	.	57,737	0.79
169	169	24,765	0.34	30,787	0.53	.	.	18,553	0.25
170	170	217,077	2.94	152,255	2.61	.	.	187,102	2.55
171	171	9,779	0.13	12,423	0.21	.	.	13,754	0.19
172	172	79,634	1.08	25,530	0.44	.	.	42,967	0.58
173	173	43,379	0.59	33,305	0.57	.	.	41,896	0.57
174	174	28,657	0.39	35,832	0.61	.	.	31,199	0.42
175	175	234,322	3.18	137,170	2.35	.	.	187,729	2.55
176	176	36,703	0.50	34,059	0.58	.	.	42,688	0.58
177	177	29,956	0.41	11,415	0.20	.	.	27,526	0.37
178	178	74,411	1.01	39,478	0.68	.	.	62,461	0.85
179	179	16,532	0.22	39,391	0.68	.	.	26,577	0.36
180	180	266,196	3.61	199,785	3.43	.	.	279,117	3.80
181	181	17,114	0.23	9,196	0.16	.	.	19,931	0.27
182	182	47,210	0.64	29,094	0.50	.	.	31,859	0.43
183	183	27,868	0.38	19,939	0.34	.	.	33,609	0.46
184	184	38,844	0.53	20,238	0.35	.	.	26,639	0.36
185	185	204,993	2.78	157,229	2.70	.	.	209,771	2.85
186	186	37,621	0.51	15,367	0.26	.	.	26,160	0.36
187	187	19,406	0.26	25,678	0.44	.	.	35,559	0.48
188	188	45,396	0.62	19,297	0.33	.	.	29,190	0.40
189	189	23,461	0.32	39,090	0.67	.	.	28,326	0.39
190	190	205,581	2.79	175,523	3.01	.	.	173,853	2.37
191	191	21,573	0.29	10,820	0.19	.	.	14,318	0.19
192	192	33,118	0.45	30,585	0.52	.	.	39,191	0.53
193	193	15,110	0.20	16,292	0.28	.	.	27,183	0.37
194	194	20,584	0.28	15,109	0.26	.	.	26,464	0.36
195	195	132,929	1.80	87,750	1.51	.	.	178,515	2.43
196	196	21,149	0.29	20,283	0.35	.	.	26,388	0.36
197	197	25,206	0.34	26,299	0.45	.	.	31,092	0.42
198	198	48,856	0.66	34,611	0.59	.	.	69,168	0.94
199	199	15,210	0.21	7,411	0.13	.	.	18,267	0.25
200	200	178,458	2.42	181,421	3.11	.	.	175,820	2.39
201	201	18,036	0.24	19,149	0.33	.	.	7,653	0.10
202	202	19,782	0.27	32,444	0.56	.	.	19,866	0.27
203	203	17,753	0.24	14,756	0.25	.	.	14,551	0.20

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
204	204	15,144	0.21	14,200	0.24	.	.	26,799	0.36
205	205	131,222	1.78	112,667	1.93	.	.	115,457	1.57
206	206	14,721	0.20	12,633	0.22	.	.	24,377	0.33
207	207	19,528	0.26	22,764	0.39	.	.	15,146	0.21
208	208	31,588	0.43	11,426	0.20	.	.	31,160	0.42
209	209	7,354	0.10	20,341	0.35	.	.	13,617	0.19
210	210	135,905	1.84	106,391	1.83	.	.	131,065	1.78
211	211	14,433	0.20	4,695	0.08	.	.	10,265	0.14
212	212	32,356	0.44	21,315	0.37	.	.	28,449	0.39
213	213	25,591	0.35	7,786	0.13	.	.	12,808	0.17
214	214	41,047	0.56	10,497	0.18	.	.	21,826	0.30
215	215	117,789	1.60	82,391	1.41	.	.	104,796	1.43
216	216	16,414	0.22	6,973	0.12	.	.	7,640	0.10
217	217	7,947	0.11	5,633	0.10	.	.	12,797	0.17
218	218	18,756	0.25	19,246	0.33	.	.	34,291	0.47
219	219	10,788	0.15	8,191	0.14	.	.	16,705	0.23
220	220	133,333	1.81	102,079	1.75	.	.	142,169	1.93
221	221	2,606	0.04	11,714	0.20	.	.	5,075	0.07
222	222	5,524	0.07	4,496	0.08	.	.	6,746	0.09
223	223	11,902	0.16	11,253	0.19	.	.	9,164	0.12
224	224	13,098	0.18	5,211	0.09	.	.	20,282	0.28
225	225	84,309	1.14	76,793	1.32	.	.	69,471	0.95
226	226	4,224	0.06	12,400	0.21	.	.	10,685	0.15
227	227	4,944	0.07	3,257	0.06	.	.	7,581	0.10
228	228	5,697	0.08	4,926	0.08	.	.	18,924	0.26
229	229	2,659	0.04	3,175	0.05	.	.	19,896	0.27
230	230	81,178	1.10	84,087	1.44	.	.	107,614	1.46
231	231	1,911	0.03	6,899	0.12	.	.	1,652	0.02
232	232	18,390	0.25	14,823	0.25	.	.	15,354	0.21
233	233	4,598	0.06	5,870	0.10	.	.	6,367	0.09
234	234	9,788	0.13	3,664	0.06	.	.	5,457	0.07
235	235	41,298	0.56	46,998	0.81	.	.	77,206	1.05
236	236	11,339	0.15	3,734	0.06	.	.	2,965	0.04
237	237	4,854	0.07	468	0.01	.	.	3,712	0.05
238	238	6,907	0.09	2,839	0.05	.	.	21,212	0.29
239	239	1,236	0.02	860	0.01	.	.	3,479	0.05
240	240	99,887	1.35	90,110	1.55	.	.	71,191	0.97
241	241	1,237	0.02	1,428	0.02	.	.	6,480	0.09
242	242	3,545	0.05	2,307	0.04	.	.	11,199	0.15
243	243	3,866	0.05	2,028	0.03	.	.	8,584	0.12
244	244	7,073	0.10	280	0.00	.	.	902	0.01
245	245	37,716	0.51	31,200	0.54	.	.	29,656	0.40
246	246	8,526	0.12	3,001	0.05	.	.	9,322	0.13
247	247	7,379	0.10	2,206	0.04	.	.	2,473	0.03
248	248	11,498	0.16	6,216	0.11	.	.	6,355	0.09
249	249	1,122	0.02	3,578	0.06	.	.	1,799	0.02
250	250	85,991	1.17	67,212	1.15	.	.	62,746	0.85
251	251	496	0.01	491	0.01	.	.	5,821	0.08
252	252	2,019	0.03	2,301	0.04	.	.	4,874	0.07
253	253	566	0.01	2,835	0.05	.	.	4,567	0.06
254	254	940	0.01	4,284	0.07	.	.	1,852	0.03
255	255	23,261	0.32	19,282	0.33	.	.	30,464	0.41
256	256	2,888	0.04	318	0.01	.	.	11,112	0.15
257	257	11,286	0.15	2,957	0.05	.	.	4,139	0.06
258	258	1,891	0.03	3,776	0.06	.	.	3,731	0.05
259	259	526	0.01	7,223	0.12	.	.	389	0.01
260	260	43,753	0.59	29,643	0.51	.	.	51,182	0.70
261	261	1,333	0.02	413	0.01	.	.	1,119	0.02
262	262	.	.	3,463	0.06	.	.	800	0.01
263	263	3,409	0.05	1,713	0.03	.	.	3,413	0.05
264	264	3,344	0.05	1,875	0.03	.	.	2,676	0.04
265	265	15,334	0.21	20,872	0.36	.	.	25,666	0.35
266	266	16,255	0.22	.	.	.	.	434	0.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
267	267	.	.	764	0.01	.	.	869	0.01
268	268	592	0.01	160	0.00	.	.	5,298	0.07
269	269	95	0.00	1,846	0.03	.	.	3,994	0.05
270	270	19,528	0.26	14,858	0.25	.	.	24,283	0.33
271	271	8,492	0.12	820	0.01	.	.	.	.
272	272	1,352	0.02	2,982	0.05	.	.	291	0.00
273	273	166	0.00	2,606	0.04	.	.	683	0.01
274	274	611	0.01	2,938	0.05	.	.	87	0.00
275	275	7,224	0.10	10,544	0.18	.	.	10,284	0.14
276	276	1,034	0.01	5,144	0.09	.	.	1,250	0.02
277	277	860	0.01	.	.	.	.	1,264	0.02
278	278	.	.	169	0.00	.	.	.	.
279	279	204	0.00	162	0.00	.	.	1,189	0.02
280	280	12,378	0.17	7,186	0.12	.	.	14,287	0.19
281	281	.	.	.	.	.	.	2,075	0.03
282	282	57	0.00	2,317	0.04	.	.	.	.
283	283	2,301	0.03	2,859	0.05	.	.	46	0.00
284	284	6,494	0.09	.	.	.	.	.	.
285	285	1,318	0.02	5,643	0.10	.	.	7,667	0.10
287	287	146	0.00	277	0.00	.	.	119	0.00
288	288	1,284	0.02	.	.	.	.	.	.
289	289	.	.	25	0.00	.	.	66	0.00
290	290	8,461	0.11	14,441	0.25	.	.	12,136	0.17
292	292	1,797	0.02	.	.	.	.	.	.
293	293	300	0.00	.	.	.	.	.	.
294	294	554	0.01	111	0.00	.	.	.	.
295	295	1,036	0.01	2,072	0.04	.	.	11,203	0.15
296	296	10,436	0.14	220	0.00	.	.	104	0.00
297	297	.	.	2,931	0.05	.	.	268	0.00
298	298	70	0.00	20	0.00	.	.	.	.
299	299	1,252	0.02	.	.	.	.	1,409	0.02

SREDA -
Highest grade completed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	194	2.11	262	2.08	101	0.94	256	2.19
1	8th grade or less	26	0.28	47	0.37	19	0.18	33	0.28
2	Some high school, but did not graduate	56	0.61	113	0.90	75	0.70	99	0.85
3	High school graduate or GED	1,083	11.76	1,577	12.54	1,213	11.29	1,526	13.05
4	Some college or 2-year degree	3,553	38.58	4,696	37.36	4,073	37.90	4,478	38.30
5	4-year college graduate	1,799	19.53	2,634	20.95	2,193	20.41	2,285	19.54
6	More than 4-year college degree	2,499	27.13	3,242	25.79	3,072	28.59	3,014	25.78

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	169,749	2.30	116,723	2.00	16,205	1.06	175,310	2.38
1	8th grade or less	25,269	0.34	48,489	0.83	2,730	0.18	29,233	0.40
2	Some high school, but did not graduate	89,600	1.21	97,464	1.67	10,657	0.70	138,430	1.88
3	High school graduate or GED	1,207,899	16.37	1,158,808	19.89	225,779	14.81	1,403,720	19.10
4	Some college or 2-year degree	2,845,669	38.58	2,269,441	38.95	645,585	42.34	2,771,155	37.70
5	4-year college graduate	1,328,478	18.01	959,508	16.47	313,811	20.58	1,288,248	17.53
6	More than 4-year college degree	1,710,003	23.18	1,176,794	20.19	310,003	20.33	1,544,617	21.01

H17073 -
Are you Spanish, Hispanic, or Latino

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	336	3.65	437	3.48	248	2.31	465	3.98
1	No, Not Spanish, Hispanic, or Latino	7,830	85.02	10,723	85.30	1,109	10.32	9,986	85.42
2	Yes, Mexican, Mexican American, Chicano	406	4.41	541	4.30	9,389	87.37	507	4.34
3	Yes, Puerto Rican	290	3.15	399	3.17	.	.	323	2.76
4	Yes, Cuban	22	0.24	36	0.29	.	.	28	0.24
5	Yes, Other Spanish, Hispanic, or Latino	326	3.54	435	3.46	.	.	382	3.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	279,727	3.79	227,432	3.90	34,135	2.24	362,320	4.93
1	No, Not Spanish, Hispanic, or Latino	6,410,230	86.90	5,092,878	87.40	202,127	13.26	6,277,749	85.40
2	Yes, Mexican, Mexican American, Chicano	296,928	4.03	223,637	3.84	1,288,507	84.51	318,852	4.34
3	Yes, Puerto Rican	132,559	1.80	112,764	1.94	.	.	146,271	1.99
4	Yes, Cuban	16,998	0.23	12,771	0.22	.	.	20,228	0.28
5	Yes, Other Spanish, Hispanic, or Latino	240,225	3.26	157,745	2.71	.	.	225,294	3.06

H17073A -
No, not Spanish, Hispanic, or Latino

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	7,831	85.03	10,729	85.35	.	.	10,001	85.54
2	Not marked	1,379	14.97	1,842	14.65	.	.	1,690	14.46

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	6,410,525	86.90	5,095,041	87.44	.	.	6,290,847	85.58
2	Not marked	966,142	13.10	732,186	12.56	.	.	1,059,865	14.42

H17073B -
Yes, Mexican, Mexican American, Chicano

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	406	4.41	541	4.30	.	.	507	4.34
2	Not marked	8,804	95.59	12,030	95.70	.	.	11,184	95.66

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	296,928	4.03	223,637	3.84	.	.	318,852	4.34
2	Not marked	7,079,740	95.97	5,603,590	96.16	.	.	7,031,861	95.66

H17073C -
Yes, Puerto Rican

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	305	3.31	420	3.34	.	.	356	3.05
2	Not marked	8,905	96.69	12,151	96.66	.	.	11,335	96.95

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	138,602	1.88	121,579	2.09	.	.	164,631	2.24
2	Not marked	7,238,065	98.12	5,705,648	97.91	.	.	7,186,082	97.76

H17073D -
Yes, Cuban

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	29	0.31	47	0.37	.	.	46	0.39
2	Not marked	9,181	99.69	12,524	99.63	.	.	11,645	99.61

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	20,004	0.27	15,434	0.26	.	.	29,850	0.41
2	Not marked	7,356,663	99.73	5,811,793	99.74	.	.	7,320,863	99.59

H17073E -
Yes, other Spanish, Hispanic, or Latino

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	.	.	10,746	100.00	.	.
1	Marked	350	3.80	477	3.79	.	.	426	3.64
2	Not marked	8,860	96.20	12,094	96.21	.	.	11,265	96.36

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	.	.	1,524,769	100.00	.	.
1	Marked	257,602	3.49	169,050	2.90	.	.	254,538	3.46
2	Not marked	7,119,065	96.51	5,658,177	97.10	.	.	7,096,174	96.54

SRRACEA -
Race: White

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	7,007	76.08	9,695	77.12	7,584	70.58	8,922	76.32
2	Not marked	2,203	23.92	2,876	22.88	3,162	29.42	2,769	23.68

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	5,733,514	77.72	4,720,586	81.01	1,035,242	67.89	5,730,899	77.96
2	Not marked	1,643,153	22.28	1,106,641	18.99	489,528	32.11	1,619,813	22.04

SRRACEB -
Race: Black or African American

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	1,037	11.26	1,381	10.99	1,648	15.34	1,306	11.17
2	Not marked	8,173	88.74	11,190	89.01	9,098	84.66	10,385	88.83

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	866,873	11.75	553,105	9.49	245,730	16.12	852,738	11.60
2	Not marked	6,509,794	88.25	5,274,122	90.51	1,279,040	83.88	6,497,975	88.40

SRRACEC -
Race: American Indian or Alaska native

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	250	2.71	328	2.61	226	2.10	321	2.75
2	Not marked	8,960	97.29	12,243	97.39	10,520	97.90	11,370	97.25

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	182,114	2.47	133,600	2.29	42,436	2.78	215,992	2.94
2	Not marked	7,194,553	97.53	5,693,627	97.71	1,482,334	97.22	7,134,720	97.06

SRRACED -
Race: Asian

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	766	8.32	979	7.79	699	6.50	950	8.13
2	Not marked	8,444	91.68	11,592	92.21	10,047	93.50	10,741	91.87

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	483,969	6.56	365,314	6.27	120,056	7.87	477,012	6.49
2	Not marked	6,892,699	93.44	5,461,913	93.73	1,404,713	92.13	6,873,700	93.51

SRRACEE -
Race: Native Hawaiian/other Pacific Islander

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Marked	121	1.31	174	1.38	175	1.63	148	1.27
2	Not marked	9,089	98.69	12,397	98.62	10,571	98.37	11,543	98.73

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Marked	59,818	0.81	58,843	1.01	32,221	2.11	79,771	1.09
2	Not marked	7,316,849	99.19	5,768,384	98.99	1,492,549	97.89	7,270,942	98.91

SRRACEF -
Race: other

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	671	6.24	.	.
2	Not marked	.	.	.	.	10,075	93.76	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	115,980	7.61	.	.
2	Not marked	.	.	.	.	1,408,790	92.39	.	.

SRAGE -
What is your age now?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	188	2.04	263	2.09	80	0.74	255	2.18
1	18 to 24	719	7.81	917	7.29	706	6.57	983	8.41
2	25 to 34	1,873	20.34	2,460	19.57	1,483	13.80	2,291	19.60
3	35 to 44	1,830	19.87	2,466	19.62	1,829	17.02	2,129	18.21
4	45 to 54	1,730	18.78	2,250	17.90	2,541	23.65	2,074	17.74
5	55 to 64	2,397	26.03	3,221	25.62	3,972	36.96	3,051	26.10
6	65 to 74	329	3.57	602	4.79	127	1.18	500	4.28
7	75 or older	144	1.56	392	3.12	8	0.07	408	3.49

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	161,114	2.18	111,340	1.91	15,728	1.03	179,829	2.45
1	18 to 24	845,866	11.47	559,270	9.60	225,839	14.81	864,322	11.76
2	25 to 34	1,107,112	15.01	876,653	15.04	367,219	24.08	1,124,687	15.30
3	35 to 44	720,106	9.76	608,652	10.44	303,158	19.88	942,848	12.83
4	45 to 54	751,930	10.19	483,694	8.30	235,467	15.44	699,855	9.52
5	55 to 64	1,553,121	21.05	923,285	15.84	364,486	23.90	1,305,872	17.77
6	65 to 74	1,429,979	19.39	1,266,888	21.74	11,601	0.76	1,149,104	15.63
7	75 or older	807,440	10.95	997,445	17.12	1,273	0.08	1,084,195	14.75

H17074 -
Currently covered by Medicare

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	137	1.49	175	1.39	10,746	100.00	188	1.61
D	Don't know	843	9.15	1,060	8.43	.	.	1,067	9.13
1	Yes	793	8.61	1,436	11.42	.	.	1,340	11.46
2	No	7,437	80.75	9,900	78.75	.	.	9,096	77.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	130,632	1.77	66,949	1.15	1,524,769	100.00	122,914	1.67
D	Don't know	521,356	7.07	366,941	6.30	.	.	597,502	8.13
1	Yes	2,486,243	33.70	2,408,082	41.32	.	.	2,500,224	34.01
2	No	4,238,436	57.46	2,985,254	51.23	.	.	4,130,073	56.19

H17075 -
Currently covered by Medicare part A

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	151	1.64	208	1.65	10,746	100.00	210	1.80
C	Should be skipped	571	6.20	813	6.47	.	.	616	5.27
N	Valid skip	7,709	83.70	10,147	80.72	.	.	9,547	81.66
1	Yes, covered Medicare Part A	669	7.26	1,244	9.90	.	.	1,145	9.79
2	No, not covered Medicare Part A	110	1.19	159	1.26	.	.	173	1.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	196,480	2.66	127,575	2.19	1,524,769	100.00	188,362	2.56
C	Should be skipped	348,280	4.72	403,617	6.93	.	.	425,181	5.78
N	Valid skip	4,411,513	59.80	2,948,579	50.60	.	.	4,302,394	58.53
1	Yes, covered Medicare Part A	2,290,310	31.05	2,232,297	38.31	.	.	2,287,081	31.11
2	No, not covered Medicare Part A	130,085	1.76	115,160	1.98	.	.	147,695	2.01

H17076 -
Currently covered by Medicare part B

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	150	1.63	205	1.63	10,746	100.00	229	1.96
C	Should be skipped	534	5.80	698	5.55	.	.	542	4.64
N	Valid skip	7,746	84.10	10,262	81.63	.	.	9,621	82.29
1	Yes, covered Medicare Part B	636	6.91	1,189	9.46	.	.	1,101	9.42
2	No, not covered Medicare Part B	144	1.56	217	1.73	.	.	198	1.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	167,681	2.27	132,757	2.28	1,524,769	100.00	211,662	2.88
C	Should be skipped	319,905	4.34	349,989	6.01	.	.	360,586	4.91
N	Valid skip	4,439,888	60.19	3,002,207	51.52	.	.	4,366,988	59.41
1	Yes, covered Medicare Part B	2,215,933	30.04	2,161,777	37.10	.	.	2,213,771	30.12
2	No, not covered Medicare Part B	233,261	3.16	180,498	3.10	.	.	197,705	2.69

H17077 -
Enrolled in a Medicare Advantage plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	145	1.57	198	1.58	10,746	100.00	216	1.85
C	Should be skipped	500	5.43	656	5.22	.	.	505	4.32
D	Don't know	159	1.73	255	2.03	.	.	263	2.25
N	Valid skip	7,780	84.47	10,304	81.97	.	.	9,658	82.61
1	Yes	22	0.24	68	0.54	.	.	50	0.43
2	No	604	6.56	1,090	8.67	.	.	999	8.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	160,087	2.17	115,232	1.98	1,524,769	100.00	188,457	2.56
C	Should be skipped	305,933	4.15	321,557	5.52	.	.	341,746	4.65
D	Don't know	306,514	4.16	336,367	5.77	.	.	402,401	5.47
N	Valid skip	4,453,860	60.38	3,030,638	52.01	.	.	4,385,828	59.67
1	Yes	69,640	0.94	113,988	1.96	.	.	71,474	0.97
2	No	2,080,633	28.21	1,909,445	32.77	.	.	1,960,807	26.68

H17078 -
Currently covered Medicare supplemental

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	151	1.64	219	1.74	10,746	100.00	236	2.02
C	Should be skipped	496	5.39	653	5.19	.	.	498	4.26
N	Valid skip	7,784	84.52	10,307	81.99	.	.	9,665	82.67
1	Yes, covered Medicare supplemental	100	1.09	207	1.65	.	.	198	1.69
2	No, not covered Medicare supplemental	679	7.37	1,185	9.43	.	.	1,094	9.36

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	170,999	2.32	149,671	2.57	1,524,769	100.00	228,358	3.11
C	Should be skipped	302,551	4.10	328,190	5.63	.	.	332,066	4.52
N	Valid skip	4,457,241	60.42	3,024,006	51.89	.	.	4,395,509	59.80
1	Yes, covered Medicare supplemental	298,879	4.05	379,485	6.51	.	.	363,054	4.94
2	No, not covered Medicare supplemental	2,146,997	29.11	1,945,876	33.39	.	.	2,031,726	27.64

H17079 -
Enrolled in Medicare Part D

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	142	1.54	196	1.56	10,746	100.00	196	1.68
C	Should be skipped	494	5.36	662	5.27	.	.	592	5.06
D	Don't know	122	1.32	196	1.56	.	.	198	1.69
N	Valid skip	7,786	84.54	10,298	81.92	.	.	9,571	81.87
1	Yes	67	0.73	142	1.13	.	.	139	1.19
2	No	599	6.50	1,077	8.57	.	.	995	8.51

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	146,049	1.98	102,306	1.76	1,524,769	100.00	144,297	1.96
C	Should be skipped	313,151	4.25	332,505	5.71	.	.	410,131	5.58
D	Don't know	221,506	3.00	250,396	4.30	.	.	248,796	3.38
N	Valid skip	4,446,641	60.28	3,019,691	51.82	.	.	4,317,443	58.74
1	Yes	227,195	3.08	258,927	4.44	.	.	281,784	3.83
2	No	2,022,125	27.41	1,863,403	31.98	.	.	1,948,260	26.50

S17009 -
Had the same personal doctor or nurse before joining this health plan

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	21	0.23	60	0.48	10,746	100.00	48	0.41
C	Should be skipped	22	0.24	25	0.20	.	.	35	0.30
N	Valid skip	2,438	26.47	3,470	27.60	.	.	3,091	26.44
1	Yes	1,130	12.27	1,930	15.35	.	.	1,661	14.21
2	No	5,599	60.79	7,086	56.37	.	.	6,856	58.64

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	14,021	0.19	67,072	1.15	1,524,769	100.00	47,647	0.65
C	Should be skipped	7,622	0.10	16,610	0.29	.	.	27,146	0.37
N	Valid skip	1,399,475	18.97	1,034,775	17.76	.	.	1,510,298	20.55
1	Yes	1,855,466	25.15	1,794,458	30.79	.	.	1,658,258	22.56
2	No	4,100,083	55.58	2,914,312	50.01	.	.	4,107,364	55.88

S17010 -
Since joined health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	127	1.38	192	1.53	10,746	100.00	171	1.46
C	Should be skipped	86	0.93	273	2.17	.	.	303	2.59
N	Valid skip	1,044	11.34	1,657	13.18	.	.	1,358	11.62
1	A big problem	1,129	12.26	1,542	12.27	.	.	1,352	11.56
2	A small problem	1,985	21.55	2,507	19.94	.	.	2,429	20.78
3	Not a problem	4,839	52.54	6,400	50.91	.	.	6,078	51.99

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	75,140	1.02	103,904	1.78	1,524,769	100.00	105,914	1.44
C	Should be skipped	61,648	0.84	392,880	6.74	.	.	458,460	6.24
N	Valid skip	1,793,819	24.32	1,401,578	24.05	.	.	1,199,797	16.32
1	A big problem	641,808	8.70	467,311	8.02	.	.	680,122	9.25
2	A small problem	1,217,552	16.51	874,547	15.01	.	.	1,248,064	16.98
3	Not a problem	3,586,702	48.62	2,587,008	44.40	.	.	3,658,355	49.77

S17011 -
Agree/disagree: Able to see provider when needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	199	2.16	240	1.91	129	1.20	247	2.11
1	Strongly disagree	533	5.79	672	5.35	559	5.20	621	5.31
2	Disagree	625	6.79	730	5.81	829	7.71	711	6.08
3	Neither agree nor disagree	1,040	11.29	1,372	10.91	1,526	14.20	1,280	10.95
4	Agree	4,068	44.17	5,367	42.69	4,789	44.57	5,026	42.99
5	Strongly agree	2,745	29.80	4,190	33.33	2,914	27.12	3,806	32.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	177,197	2.40	106,083	1.82	23,529	1.54	154,855	2.11
1	Strongly disagree	410,416	5.56	292,601	5.02	85,260	5.59	373,136	5.08
2	Disagree	342,051	4.64	186,848	3.21	113,204	7.42	298,700	4.06
3	Neither agree nor disagree	677,063	9.18	501,396	8.60	234,944	15.41	706,382	9.61
4	Agree	2,952,160	40.02	2,369,023	40.65	667,382	43.77	3,016,289	41.03
5	Strongly agree	2,817,781	38.20	2,371,275	40.69	400,452	26.26	2,801,350	38.11

S17014 -
How satisfied with health care during last visit

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	191	2.07	241	1.92	122	1.14	237	2.03
1	Completely dissatisfied	331	3.59	438	3.48	263	2.45	397	3.40
2	Somewhat dissatisfied	499	5.42	665	5.29	449	4.18	577	4.94
3	Neither satisfied nor dissatisfied	753	8.18	964	7.67	1,028	9.57	950	8.13
4	Somewhat satisfied	2,601	28.24	3,397	27.02	3,829	35.63	3,247	27.77
5	Completely satisfied	4,835	52.50	6,866	54.62	5,055	47.04	6,283	53.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	180,058	2.44	92,980	1.60	21,550	1.41	150,718	2.05
1	Completely dissatisfied	194,585	2.64	221,515	3.80	44,814	2.94	250,285	3.40
2	Somewhat dissatisfied	306,170	4.15	214,759	3.69	68,497	4.49	271,500	3.69
3	Neither satisfied nor dissatisfied	454,751	6.16	318,532	5.47	176,704	11.59	502,765	6.84
4	Somewhat satisfied	1,627,497	22.06	1,333,791	22.89	531,082	34.83	1,782,664	24.25
5	Completely satisfied	4,613,607	62.54	3,645,651	62.56	682,123	44.74	4,392,779	59.76

S17B01 -
Self rating of overall mental/emotional health

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	44	0.48	61	0.49	89	0.83	50	0.43
1	Excellent	3,861	41.92	5,096	40.54	3,585	33.36	4,755	40.67
2	Very good	2,870	31.16	4,037	32.11	3,797	35.33	3,714	31.77
3	Good	1,713	18.60	2,363	18.80	2,302	21.42	2,210	18.90
4	Fair	570	6.19	822	6.54	813	7.57	784	6.71
5	Poor	152	1.65	192	1.53	160	1.49	178	1.52

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	43,925	0.60	36,916	0.63	15,674	1.03	36,167	0.49
1	Excellent	3,099,914	42.02	2,312,842	39.69	486,648	31.92	2,836,623	38.59
2	Very good	2,225,368	30.17	1,871,681	32.12	537,189	35.23	2,371,795	32.27
3	Good	1,375,017	18.64	1,108,518	19.02	330,318	21.66	1,417,618	19.29
4	Fair	502,615	6.81	407,794	7.00	126,117	8.27	550,740	7.49
5	Poor	129,828	1.76	89,477	1.54	28,823	1.89	137,770	1.87

S17B02 -
Last year: needed treatment/counseling for personal/family problem

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	10	0.11	18	0.14	10,746	100.00	8	0.07
1	Yes	1,351	14.67	1,950	15.51	.	.	1,835	15.70
2	No	7,849	85.22	10,603	84.34	.	.	9,848	84.24

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	9,717	0.13	12,834	0.22	1,524,769	100.00	4,268	0.06
1	Yes	984,737	13.35	1,025,378	17.60	.	.	1,331,356	18.11
2	No	6,382,213	86.52	4,789,015	82.18	.	.	6,015,089	81.83

S17B03 -
Last year: problem getting needed treatment/counseling

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	24	0.26	58	0.46	10,746	100.00	32	0.27
N	Valid skip	7,849	85.22	10,603	84.34	.	.	9,848	84.24
1	A big problem	191	2.07	246	1.96	.	.	245	2.10
2	A small problem	245	2.66	369	2.94	.	.	343	2.93
3	Not a problem	901	9.78	1,295	10.30	.	.	1,223	10.46

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	27,966	0.38	40,033	0.69	1,524,769	100.00	19,711	0.27
N	Valid skip	6,382,213	86.52	4,789,015	82.18	.	.	6,015,089	81.83
1	A big problem	147,546	2.00	92,866	1.59	.	.	145,988	1.99
2	A small problem	178,256	2.42	140,079	2.40	.	.	220,341	3.00
3	Not a problem	640,687	8.69	765,234	13.13	.	.	949,583	12.92

S17B04 -
Last year: rating of treatment/counseling received

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	185	2.01	304	2.42	10,746	100.00	249	2.13
C	Should be skipped	5	0.05	34	0.27	.	.	21	0.18
N	No treatmnt/counselng in lst 12 mnths	7,844	85.17	10,569	84.07	.	.	9,827	84.06
0	0	34	0.37	40	0.32	.	.	49	0.42
1	1	10	0.11	23	0.18	.	.	22	0.19
2	2	22	0.24	36	0.29	.	.	36	0.31
3	3	26	0.28	53	0.42	.	.	43	0.37
4	4	39	0.42	41	0.33	.	.	43	0.37
5	5	91	0.99	120	0.95	.	.	120	1.03
6	6	65	0.71	70	0.56	.	.	111	0.95
7	7	144	1.56	186	1.48	.	.	167	1.43
8	8	228	2.48	284	2.26	.	.	276	2.36
9	9	225	2.44	339	2.70	.	.	283	2.42
10	10	292	3.17	472	3.75	.	.	444	3.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	132,925	1.80	197,862	3.40	1,524,769	100.00	204,359	2.78
C	Should be skipped	2,898	0.04	36,486	0.63	.	.	17,933	0.24
N	No treatmnt/counselng in lst 12 mnths	6,379,315	86.48	4,752,529	81.56	.	.	5,997,156	81.59
0	0	14,992	0.20	15,960	0.27	.	.	30,526	0.42
1	1	6,369	0.09	5,562	0.10	.	.	20,838	0.28
2	2	12,838	0.17	10,163	0.17	.	.	13,786	0.19
3	3	9,238	0.13	16,428	0.28	.	.	39,719	0.54
4	4	39,034	0.53	21,721	0.37	.	.	23,978	0.33
5	5	53,577	0.73	55,980	0.96	.	.	80,617	1.10
6	6	34,688	0.47	30,722	0.53	.	.	94,878	1.29
7	7	117,068	1.59	100,828	1.73	.	.	97,253	1.32
8	8	169,598	2.30	136,718	2.35	.	.	158,048	2.15
9	9	175,667	2.38	185,144	3.18	.	.	228,094	3.10
10	10	228,461	3.10	261,123	4.48	.	.	343,528	4.67

S17BI01 -
In last 6 mos, did you need care right away in an urgent care center, ER, or doctor's office?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	2	0.02	12,571	100.00	10,746	100.00	11,691	100.00
1	Yes	2,724	29.58	.	.	.	.	.	.
2	No	6,484	70.40	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	1,480	0.02	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	Yes	2,359,462	31.99	.	.	.	.	.	.
2	No	5,015,726	67.99	.	.	.	.	.	.

S17BI02A -
In last 6 mos, when you needed care right away, did you go to an urgent care center?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	6,484	70.40	.	.	.	.	.	.
1	Marked	1,031	11.19	.	.	.	.	.	.
2	Not marked	1,695	18.40	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	5,015,726	67.99	.	.	.	.	.	.
1	Marked	894,873	12.13	.	.	.	.	.	.
2	Not marked	1,466,069	19.87	.	.	.	.	.	.

S17BI02B -
In last 6 mos, when you needed care right away, did you go to a hospital ER?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	6,484	70.40	.	.	.	.	.	.
1	Marked	1,316	14.29	.	.	.	.	.	.
2	Not marked	1,410	15.31	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	5,015,726	67.99	.	.	.	.	.	.
1	Marked	1,106,458	15.00	.	.	.	.	.	.
2	Not marked	1,254,483	17.01	.	.	.	.	.	.

S17BI02C -
In last 6 mos, when you needed care right away, did you go to a doctor's office?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	6,484	70.40	.	.	.	.	.	.
1	Marked	797	8.65	.	.	.	.	.	.
2	Not marked	1,929	20.94	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	5,015,726	67.99	.	.	.	.	.	.
1	Marked	724,149	9.82	.	.	.	.	.	.
2	Not marked	1,636,792	22.19	.	.	.	.	.	.

S17BI02D -
In last 6 mos, when you needed care right away, did you go someplace else?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	6,484	70.40	.	.	.	.	.	.
1	Marked	101	1.10	.	.	.	.	.	.
2	Not marked	2,625	28.50	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	5,015,726	67.99	.	.	.	.	.	.
1	Marked	84,325	1.14	.	.	.	.	.	.
2	Not marked	2,276,617	30.86	.	.	.	.	.	.

S17BI02E -
In last 6 mos, I didn't need care right away for an illness, injury, or condition

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	.	.	12,571	100.00	10,746	100.00	11,691	100.00
1	Marked	76	0.83	.	.	.	.	.	.
2	Not marked	9,134	99.17	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	Marked	55,259	0.75	.	.	.	.	.	.
2	Not marked	7,321,409	99.25	.	.	.	.	.	.

S17BI03 -
Urgent care center: Location is more convenient than my normal place of care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	65	0.71	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	348	3.78	.	.	.	.	.	.
2	Agree	314	3.41	.	.	.	.	.	.
3	Disagree	227	2.46	.	.	.	.	.	.
4	Strongly disagree	85	0.92	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	53,467	0.72	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	283,619	3.84	.	.	.	.	.	.
2	Agree	279,694	3.79	.	.	.	.	.	.
3	Disagree	221,049	3.00	.	.	.	.	.	.
4	Strongly disagree	61,905	0.84	.	.	.	.	.	.

S17BI04 -
Urgent care center: Urgent care was low cost or no cost to me

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	64	0.69	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	496	5.39	.	.	.	.	.	.
2	Agree	328	3.56	.	.	.	.	.	.
3	Disagree	104	1.13	.	.	.	.	.	.
4	Strongly disagree	47	0.51	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	58,795	0.80	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	371,089	5.03	.	.	.	.	.	.
2	Agree	315,821	4.28	.	.	.	.	.	.
3	Disagree	109,430	1.48	.	.	.	.	.	.
4	Strongly disagree	44,598	0.60	.	.	.	.	.	.

S17BI05 -
Urgent care center: Urgent care was faster than making an appt with my primary care provider

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	65	0.71	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	563	6.11	.	.	.	.	.	.
2	Agree	307	3.33	.	.	.	.	.	.
3	Disagree	68	0.74	.	.	.	.	.	.
4	Strongly disagree	36	0.39	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	57,009	0.77	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	436,970	5.92	.	.	.	.	.	.
2	Agree	298,592	4.05	.	.	.	.	.	.
3	Disagree	70,914	0.96	.	.	.	.	.	.
4	Strongly disagree	36,248	0.49	.	.	.	.	.	.

S17BI06 -
Urgent care center: I could just walk in for care without an appt

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	67	0.73	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	529	5.74	.	.	.	.	.	.
2	Agree	298	3.24	.	.	.	.	.	.
3	Disagree	91	0.99	.	.	.	.	.	.
4	Strongly disagree	54	0.59	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	60,024	0.81	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	482,628	6.54	.	.	.	.	.	.
2	Agree	285,003	3.86	.	.	.	.	.	.
3	Disagree	35,570	0.48	.	.	.	.	.	.
4	Strongly disagree	36,509	0.49	.	.	.	.	.	.

S17BI07 -
Urgent care center: I trust the urgent care center provider(s)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	72	0.78	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	303	3.29	.	.	.	.	.	.
2	Agree	541	5.87	.	.	.	.	.	.
3	Disagree	90	0.98	.	.	.	.	.	.
4	Strongly disagree	33	0.36	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	73,096	0.99	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	274,794	3.73	.	.	.	.	.	.
2	Agree	458,507	6.22	.	.	.	.	.	.
3	Disagree	55,914	0.76	.	.	.	.	.	.
4	Strongly disagree	37,423	0.51	.	.	.	.	.	.

S17BI08 -
Urgent care center: The urgent care center would process my TRICARE claim without problems

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	87	0.94	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	3	0.03	.	.	.	.	.	.
N	Valid skip	8,168	88.69	.	.	.	.	.	.
1	Strongly agree	443	4.81	.	.	.	.	.	.
2	Agree	391	4.25	.	.	.	.	.	.
3	Disagree	65	0.71	.	.	.	.	.	.
4	Strongly disagree	53	0.58	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	68,241	0.93	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,101	0.10	.	.	.	.	.	.
N	Valid skip	6,469,833	87.71	.	.	.	.	.	.
1	Strongly agree	395,596	5.36	.	.	.	.	.	.
2	Agree	335,706	4.55	.	.	.	.	.	.
3	Disagree	48,687	0.66	.	.	.	.	.	.
4	Strongly disagree	51,505	0.70	.	.	.	.	.	.

S17BI09 -
Urgent care center: Would have used appt with regular provider if had been available

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	74	0.80	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	510	5.54	.	.	.	.	.	.
2	Agree	265	2.88	.	.	.	.	.	.
3	Disagree	125	1.36	.	.	.	.	.	.
4	Strongly disagree	65	0.71	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	66,670	0.90	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	415,848	5.64	.	.	.	.	.	.
2	Agree	238,790	3.24	.	.	.	.	.	.
3	Disagree	129,763	1.76	.	.	.	.	.	.
4	Strongly disagree	48,664	0.66	.	.	.	.	.	.

S17BI10 -
Urgent care center: I wanted to avoid the wait at a hospital ER

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	87	0.94	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	389	4.22	.	.	.	.	.	.
2	Agree	248	2.69	.	.	.	.	.	.
3	Disagree	187	2.03	.	.	.	.	.	.
4	Strongly disagree	128	1.39	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	83,896	1.14	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	370,423	5.02	.	.	.	.	.	.
2	Agree	219,018	2.97	.	.	.	.	.	.
3	Disagree	123,371	1.67	.	.	.	.	.	.
4	Strongly disagree	103,026	1.40	.	.	.	.	.	.

S17BI11 -
Urgent care center: The location is more convenient than the hospital ER

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	89	0.97	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	369	4.01	.	.	.	.	.	.
2	Agree	277	3.01	.	.	.	.	.	.
3	Disagree	218	2.37	.	.	.	.	.	.
4	Strongly disagree	86	0.93	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	75,085	1.02	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	343,521	4.66	.	.	.	.	.	.
2	Agree	236,232	3.20	.	.	.	.	.	.
3	Disagree	177,698	2.41	.	.	.	.	.	.
4	Strongly disagree	67,198	0.91	.	.	.	.	.	.

S17BI12 -
Urgent care center: My condition was not a medical emergency requiring a hospital ER

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	82	0.89	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	489	5.31	.	.	.	.	.	.
2	Agree	277	3.01	.	.	.	.	.	.
3	Disagree	124	1.35	.	.	.	.	.	.
4	Strongly disagree	67	0.73	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	66,639	0.90	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	461,459	6.26	.	.	.	.	.	.
2	Agree	220,039	2.98	.	.	.	.	.	.
3	Disagree	90,947	1.23	.	.	.	.	.	.
4	Strongly disagree	60,650	0.82	.	.	.	.	.	.

S17BI13 -
Urgent care center: Normal place of care was not open

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	94	1.02	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	333	3.62	.	.	.	.	.	.
2	Agree	237	2.57	.	.	.	.	.	.
3	Disagree	242	2.63	.	.	.	.	.	.
4	Strongly disagree	133	1.44	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	95,987	1.30	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	273,043	3.70	.	.	.	.	.	.
2	Agree	215,065	2.92	.	.	.	.	.	.
3	Disagree	193,677	2.63	.	.	.	.	.	.
4	Strongly disagree	121,962	1.65	.	.	.	.	.	.

S17BI14 -
Urgent care center: I thought it would take less time than at my usual place of care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	88	0.96	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Strongly agree	300	3.26	.	.	.	.	.	.
2	Agree	275	2.99	.	.	.	.	.	.
3	Disagree	248	2.69	.	.	.	.	.	.
4	Strongly disagree	128	1.39	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	75,951	1.03	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Strongly agree	255,314	3.46	.	.	.	.	.	.
2	Agree	258,065	3.50	.	.	.	.	.	.
3	Disagree	194,706	2.64	.	.	.	.	.	.
4	Strongly disagree	115,698	1.57	.	.	.	.	.	.

S17BI15 -
Urgent care center: did you or someone else call a nurse advice line before going to urgent care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	66	0.72	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
D	Don't know	67	0.73	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Yes, I called a nurse line and spoke with a nurse	338	3.67	.	.	.	.	.	.
2	Yes, I called a nurse line, but did not speak with a nurse	41	0.45	.	.	.	.	.	.
3	No, I did not call my health plan's nurse advice line	451	4.90	.	.	.	.	.	.
4	No, my health plan does not have a nurse advice line	76	0.83	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	49,563	0.67	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
D	Don't know	87,207	1.18	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Yes, I called a nurse line and spoke with a nurse	157,680	2.14	.	.	.	.	.	.
2	Yes, I called a nurse line, but did not speak with a nurse	30,544	0.41	.	.	.	.	.	.
3	No, I did not call my health plan's nurse advice line	445,072	6.03	.	.	.	.	.	.
4	No, my health plan does not have a nurse advice line	129,669	1.76	.	.	.	.	.	.

S17BI16 -
Did the nurse advise you to seek urgent care?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	67	0.73	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	82	0.89	.	.	.	.	.	.
D	Don't know	1	0.01	.	.	.	.	.	.
N	Valid skip	8,724	94.72	.	.	.	.	.	.
1	Yes	320	3.47	.	.	.	.	.	.
2	No	16	0.17	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	52,251	0.71	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	51,028	0.69	.	.	.	.	.	.
D	Don't know	275	0.00	.	.	.	.	.	.
N	Valid skip	7,118,396	96.50	.	.	.	.	.	.
1	Yes	139,703	1.89	.	.	.	.	.	.
2	No	15,014	0.20	.	.	.	.	.	.

S17BI17 -
Urgent care center: did the health care providers advise you to seek care in a hospital ER?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	66	0.72	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
D	Don't know	35	0.38	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	Yes	125	1.36	.	.	.	.	.	.
2	No	813	8.83	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	50,709	0.69	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
D	Don't know	22,726	0.31	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	Yes	92,192	1.25	.	.	.	.	.	.
2	No	734,108	9.95	.	.	.	.	.	.

S17BI18 -
Did you seek care at a hospital ER?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	60	0.65	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	138	1.50	.	.	.	.	.	.
D	Don't know	2	0.02	.	.	.	.	.	.
N	Valid skip	8,881	96.43	.	.	.	.	.	.
1	Yes	96	1.04	.	.	.	.	.	.
2	No	33	0.36	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	45,108	0.61	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	87,444	1.19	.	.	.	.	.	.
D	Don't know	1,825	0.02	.	.	.	.	.	.
N	Valid skip	7,146,323	96.88	.	.	.	.	.	.
1	Yes	70,350	0.95	.	.	.	.	.	.
2	No	25,617	0.35	.	.	.	.	.	.

S17BI19 -
On most recent visit to urgent care center, what was the main reason you went?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	53	0.58	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Valid skip	8,167	88.68	.	.	.	.	.	.
1	An accident or injury	222	2.41	.	.	.	.	.	.
2	A new health problem	473	5.14	.	.	.	.	.	.
3	An ongoing health condition or concern	147	1.60	.	.	.	.	.	.
4	Routine care, such as a flu shot or health screening	26	0.28	.	.	.	.	.	.
5	Some other reason	118	1.28	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	37,790	0.51	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Valid skip	6,469,724	87.71	.	.	.	.	.	.
1	An accident or injury	196,428	2.66	.	.	.	.	.	.
2	A new health problem	365,106	4.95	.	.	.	.	.	.
3	An ongoing health condition or concern	147,239	2.00	.	.	.	.	.	.
4	Routine care, such as a flu shot or health screening	24,074	0.33	.	.	.	.	.	.
5	Some other reason	129,097	1.75	.	.	.	.	.	.

S17BI20 -
What number would you use to rate your care during this urgent care center visit?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	72	0.78	12,571	100.00	10,746	100.00	11,691	100.00
C	Should be skipped	4	0.04	.	.	.	.	.	.
N	Didn't have urgent care	8,167	88.68	.	.	.	.	.	.
0	0	6	0.07	.	.	.	.	.	.
1	1	5	0.05	.	.	.	.	.	.
2	2	11	0.12	.	.	.	.	.	.
3	3	13	0.14	.	.	.	.	.	.
4	4	21	0.23	.	.	.	.	.	.
5	5	67	0.73	.	.	.	.	.	.
6	6	70	0.76	.	.	.	.	.	.
7	7	117	1.27	.	.	.	.	.	.
8	8	226	2.45	.	.	.	.	.	.
9	9	195	2.12	.	.	.	.	.	.
10	10	236	2.56	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	56,026	0.76	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	7,210	0.10	.	.	.	.	.	.
N	Didn't have urgent care	6,469,724	87.71	.	.	.	.	.	.
0	0	17,315	0.23	.	.	.	.	.	.
1	1	1,512	0.02	.	.	.	.	.	.
2	2	5,690	0.08	.	.	.	.	.	.
3	3	5,418	0.07	.	.	.	.	.	.
4	4	14,433	0.20	.	.	.	.	.	.
5	5	58,557	0.79	.	.	.	.	.	.
6	6	49,654	0.67	.	.	.	.	.	.
7	7	98,549	1.34	.	.	.	.	.	.
8	8	193,839	2.63	.	.	.	.	.	.
9	9	190,622	2.58	.	.	.	.	.	.
10	10	208,119	2.82	.	.	.	.	.	.

S17BF1 -
Have you heard of e-cigarettes before today

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	170	1.35	10,746	100.00	11,691	100.00
D	Don't know	.	.	58	0.46	.	.	.	.
1	Yes	.	.	9,404	74.81	.	.	.	.
2	No	.	.	2,939	23.38	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	112,596	1.93	1,524,769	100.00	7,350,713	100.00
D	Don't know	.	.	38,653	0.66	.	.	.	.
1	Yes	.	.	4,484,029	76.95	.	.	.	.
2	No	.	.	1,191,949	20.45	.	.	.	.

S17BF2 -
Have you ever used an e-cigarette

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	155	1.23	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	147	1.17	.	.	.	.
D	Don't know	.	.	15	0.12	.	.	.	.
N	Valid skip	.	.	2,850	22.67	.	.	.	.
1	Yes	.	.	1,420	11.30	.	.	.	.
2	No	.	.	7,984	63.51	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	82,960	1.42	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	175,605	3.01	.	.	.	.
D	Don't know	.	.	3,528	0.06	.	.	.	.
N	Valid skip	.	.	1,054,998	18.10	.	.	.	.
1	Yes	.	.	584,583	10.03	.	.	.	.
2	No	.	.	3,925,553	67.37	.	.	.	.

S17BF3 -
How many times in your life have you used an e-cigarette

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	156	1.24	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	64	0.51	.	.	.	.
D	Don't know	.	.	49	0.39	.	.	.	.
N	Valid skip	.	.	10,932	86.96	.	.	.	.
1	1-10	.	.	590	4.69	.	.	.	.
2	11-20	.	.	185	1.47	.	.	.	.
3	21-50	.	.	166	1.32	.	.	.	.
4	Over 50 times	.	.	429	3.41	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	83,303	1.43	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	66,628	1.14	.	.	.	.
D	Don't know	.	.	21,221	0.36	.	.	.	.
N	Valid skip	.	.	5,093,056	87.40	.	.	.	.
1	1-10	.	.	257,060	4.41	.	.	.	.
2	11-20	.	.	78,687	1.35	.	.	.	.
3	21-50	.	.	56,497	0.97	.	.	.	.
4	Over 50 times	.	.	170,775	2.93	.	.	.	.

S17BF4 -
How often do you use e-cigarettes

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	153	1.22	10,746	100.00	198	1.69
C	Should be skipped	.	.	171	1.36	.	.	.	.
D	Don't know	.	.	2	0.02	.	.	40	0.34
N	Valid skip	.	.	10,825	86.11	.	.	.	.
1	Every day	.	.	154	1.23	.	.	164	1.40
2	Some days	.	.	221	1.76	.	.	231	1.98
3	Not at all	.	.	1,045	8.31	.	.	11,058	94.59

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	82,893	1.42	1,524,769	100.00	170,026	2.31
C	Should be skipped	.	.	246,505	4.23	.	.	.	.
D	Don't know	.	.	167	0.00	.	.	18,853	0.26
N	Valid skip	.	.	4,913,178	84.31	.	.	.	.
1	Every day	.	.	64,598	1.11	.	.	93,567	1.27
2	Some days	.	.	93,721	1.61	.	.	132,926	1.81
3	Not at all	.	.	426,164	7.31	.	.	6,935,340	94.35

S17BF5 -
Did you use flavored e-cigarettes in the past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	148	1.18	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	261	2.08	.	.	.	.
D	Don't know	.	.	8	0.06	.	.	.	.
N	I didn't use any electronic cigarettes in the past 30 days/v	.	.	11,809	93.94	.	.	.	.
1	Yes	.	.	282	2.24	.	.	.	.
2	No	.	.	63	0.50	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	72,583	1.25	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	272,533	4.68	.	.	.	.
D	Don't know	.	.	5,553	0.10	.	.	.	.
N	I didn't use any electronic cigarettes in the past 30 days/v	.	.	5,331,922	91.50	.	.	.	.
1	Yes	.	.	118,197	2.03	.	.	.	.
2	No	.	.	26,439	0.45	.	.	.	.

S17BF6 -
Did you completely switch to e-cigarettes in the past 12 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	148	1.18	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	253	2.01	.	.	.	.
N	Valid skip	.	.	11,790	93.79	.	.	.	.
1	Yes	.	.	169	1.34	.	.	.	.
2	No	.	.	211	1.68	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	72,881	1.25	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	244,847	4.20	.	.	.	.
N	Valid skip	.	.	5,341,168	91.66	.	.	.	.
1	Yes	.	.	78,833	1.35	.	.	.	.
2	No	.	.	89,499	1.54	.	.	.	.

S17BC01A -
Past 12 months: did you try making appt at MTF? Yes, by calling

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	5,978	47.55	.	.	.	.
2	Not marked	.	.	6,593	52.45	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	1,290,968	22.15	.	.	.	.
2	Not marked	.	.	4,536,259	77.85	.	.	.	.

S17BC01B -
Past 12 months: did you try making appt at MTF? Yes, online or secure messaging

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	1,453	11.56	.	.	.	.
2	Not marked	.	.	11,118	88.44	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	265,576	4.56	.	.	.	.
2	Not marked	.	.	5,561,651	95.44	.	.	.	.

S17BC01C -
Past 12 months: did you try making appt at MTF? Yes, in person

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	945	7.52	.	.	.	.
2	Not marked	.	.	11,626	92.48	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	321,280	5.51	.	.	.	.
2	Not marked	.	.	5,505,947	94.49	.	.	.	.

S17BC01D -
Past 12 months: did you try making appt at MTF? No

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	5,216	41.49	.	.	.	.
2	Not marked	.	.	7,355	58.51	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	4,102,287	70.40	.	.	.	.
2	Not marked	.	.	1,724,940	29.60	.	.	.	.

S17BC02A -
Why make appt at MTF? New illness, condition, or injury

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	37	0.29	.	.	.	.
N	Valid skip	.	.	5,179	41.20	.	.	.	.
1	Marked	.	.	4,101	32.62	.	.	.	.
2	Not marked	.	.	3,254	25.88	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	41,581	0.71	.	.	.	.
N	Valid skip	.	.	4,060,706	69.69	.	.	.	.
1	Marked	.	.	837,039	14.36	.	.	.	.
2	Not marked	.	.	887,902	15.24	.	.	.	.

S17BC02B -
Why make appt at MTF? I was referred for specialist care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	36	0.29	.	.	.	.
N	Valid skip	.	.	5,180	41.21	.	.	.	.
1	Marked	.	.	2,135	16.98	.	.	.	.
2	Not marked	.	.	5,220	41.52	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	38,707	0.66	.	.	.	.
N	Valid skip	.	.	4,063,580	69.73	.	.	.	.
1	Marked	.	.	409,655	7.03	.	.	.	.
2	Not marked	.	.	1,315,285	22.57	.	.	.	.

S17BC02C -
Why make appt at MTF? Routine wellness

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	37	0.29	.	.	.	.
N	Valid skip	.	.	5,179	41.20	.	.	.	.
1	Marked	.	.	3,315	26.37	.	.	.	.
2	Not marked	.	.	4,040	32.14	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	49,821	0.85	.	.	.	.
N	Valid skip	.	.	4,052,465	69.54	.	.	.	.
1	Marked	.	.	772,316	13.25	.	.	.	.
2	Not marked	.	.	952,624	16.35	.	.	.	.

S17BC02D -
Why make appt at MTF? Follow-up on illness, condition, or injury

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	38	0.30	.	.	.	.
N	Valid skip	.	.	5,178	41.19	.	.	.	.
1	Marked	.	.	2,984	23.74	.	.	.	.
2	Not marked	.	.	4,371	34.77	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	42,759	0.73	.	.	.	.
N	Valid skip	.	.	4,059,527	69.66	.	.	.	.
1	Marked	.	.	644,822	11.07	.	.	.	.
2	Not marked	.	.	1,080,118	18.54	.	.	.	.

S17BC03A -
True when you tried to make appt at MTF: no appts available

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	32	0.25	.	.	.	.
N	Valid skip	.	.	5,184	41.24	.	.	.	.
1	Marked	.	.	433	3.44	.	.	.	.
2	Not marked	.	.	6,922	55.06	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	23,561	0.40	.	.	.	.
N	Valid skip	.	.	4,078,726	69.99	.	.	.	.
1	Marked	.	.	106,358	1.83	.	.	.	.
2	Not marked	.	.	1,618,582	27.78	.	.	.	.

S17BC03B -
True when you tried to make appt at MTF: appt too far in future

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	32	0.25	.	.	.	.
N	Valid skip	.	.	5,184	41.24	.	.	.	.
1	Marked	.	.	338	2.69	.	.	.	.
2	Not marked	.	.	7,017	55.82	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	25,036	0.43	.	.	.	.
N	Valid skip	.	.	4,077,251	69.97	.	.	.	.
1	Marked	.	.	80,157	1.38	.	.	.	.
2	Not marked	.	.	1,644,783	28.23	.	.	.	.

S17BC03C -
True when you tried to make appt at MTF: no convenient times

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	20	0.16	.	.	.	.
N	Valid skip	.	.	5,196	41.33	.	.	.	.
1	Marked	.	.	187	1.49	.	.	.	.
2	Not marked	.	.	7,168	57.02	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	11,389	0.20	.	.	.	.
N	Valid skip	.	.	4,090,898	70.20	.	.	.	.
1	Marked	.	.	53,049	0.91	.	.	.	.
2	Not marked	.	.	1,671,891	28.69	.	.	.	.

S17BC03D -
True when you tried to make appt at MTF: time not convenient

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	7	0.06	.	.	.	.
N	Valid skip	.	.	5,209	41.44	.	.	.	.
1	Marked	.	.	1,792	14.26	.	.	.	.
2	Not marked	.	.	5,563	44.25	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	2,030	0.03	.	.	.	.
N	Valid skip	.	.	4,100,257	70.36	.	.	.	.
1	Marked	.	.	371,198	6.37	.	.	.	.
2	Not marked	.	.	1,353,742	23.23	.	.	.	.

S17BC03E -
True when you tried to make appt at MTF: always able to make appt

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	28	0.22	.	.	.	.
N	Valid skip	.	.	5,188	41.27	.	.	.	.
1	Marked	.	.	4,607	36.65	.	.	.	.
2	Not marked	.	.	2,748	21.86	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	31,297	0.54	.	.	.	.
N	Valid skip	.	.	4,070,990	69.86	.	.	.	.
1	Marked	.	.	1,055,805	18.12	.	.	.	.
2	Not marked	.	.	669,135	11.48	.	.	.	.

S17BC04A -
Reasons did not try to make MTF appointment: didn't need healthcare

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	29	0.23	.	.	.	.
N	Valid skip	.	.	7,326	58.28	.	.	.	.
1	Marked	.	.	908	7.22	.	.	.	.
2	Not marked	.	.	4,308	34.27	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	22,215	0.38	.	.	.	.
N	Valid skip	.	.	1,702,725	29.22	.	.	.	.
1	Marked	.	.	384,881	6.60	.	.	.	.
2	Not marked	.	.	3,717,406	63.79	.	.	.	.

S17BC04B -
Reasons did not try to make MTF appointment: would not get when needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	55	0.44	.	.	.	.
N	Valid skip	.	.	7,300	58.07	.	.	.	.
1	Marked	.	.	419	3.33	.	.	.	.
2	Not marked	.	.	4,797	38.16	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	23,109	0.40	.	.	.	.
N	Valid skip	.	.	1,701,831	29.20	.	.	.	.
1	Marked	.	.	274,408	4.71	.	.	.	.
2	Not marked	.	.	3,827,878	65.69	.	.	.	.

S17BC04C -
Reasons did not try to make MTF appointment: would not get convenient time

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	36	0.29	.	.	.	.
N	Valid skip	.	.	7,319	58.22	.	.	.	.
1	Marked	.	.	232	1.85	.	.	.	.
2	Not marked	.	.	4,984	39.65	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	17,789	0.31	.	.	.	.
N	Valid skip	.	.	1,707,152	29.30	.	.	.	.
1	Marked	.	.	136,912	2.35	.	.	.	.
2	Not marked	.	.	3,965,375	68.05	.	.	.	.

S17BC04D -
Reasons did not try to make MTF appointment: did not have needed referral for specialist

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	27	0.21	.	.	.	.
N	Valid skip	.	.	7,328	58.29	.	.	.	.
1	Marked	.	.	317	2.52	.	.	.	.
2	Not marked	.	.	4,899	38.97	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	22,097	0.38	.	.	.	.
N	Valid skip	.	.	1,702,844	29.22	.	.	.	.
1	Marked	.	.	248,250	4.26	.	.	.	.
2	Not marked	.	.	3,854,037	66.14	.	.	.	.

S17BC04E -
Reasons did not try to make MTF appointment: inconvenient MTF location

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	25	0.20	.	.	.	.
N	Valid skip	.	.	7,330	58.31	.	.	.	.
1	Marked	.	.	1,931	15.36	.	.	.	.
2	Not marked	.	.	3,285	26.13	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	20,698	0.36	.	.	.	.
N	Valid skip	.	.	1,704,242	29.25	.	.	.	.
1	Marked	.	.	1,663,205	28.54	.	.	.	.
2	Not marked	.	.	2,439,081	41.86	.	.	.	.

S17BC04F -
Reasons did not try to make MTF appointment: only use civilian providers

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	4	0.03	.	.	.	.
N	Valid skip	.	.	7,351	58.48	.	.	.	.
1	Marked	.	.	1,472	11.71	.	.	.	.
2	Not marked	.	.	3,744	29.78	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	4,863	0.08	.	.	.	.
N	Valid skip	.	.	1,720,078	29.52	.	.	.	.
1	Marked	.	.	1,383,116	23.74	.	.	.	.
2	Not marked	.	.	2,719,171	46.66	.	.	.	.

S17BC04G -
Reasons did not try to make MTF appointment: prefer civilian providers

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	17	0.14	.	.	.	.
N	Valid skip	.	.	7,338	58.37	.	.	.	.
1	Marked	.	.	1,230	9.78	.	.	.	.
2	Not marked	.	.	3,986	31.71	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	15,357	0.26	.	.	.	.
N	Valid skip	.	.	1,709,584	29.34	.	.	.	.
1	Marked	.	.	1,045,223	17.94	.	.	.	.
2	Not marked	.	.	3,057,064	52.46	.	.	.	.

S17BC05A -
Past 12 months: did you try making appt with civilian provider? Yes, by calling

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	6,363	50.62	.	.	.	.
2	Not marked	.	.	6,208	49.38	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	3,893,256	66.81	.	.	.	.
2	Not marked	.	.	1,933,971	33.19	.	.	.	.

S17BC05B -
Past 12 months: did you try making appt with civilian provider? Yes, online

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	467	3.71	.	.	.	.
2	Not marked	.	.	12,104	96.29	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	296,423	5.09	.	.	.	.
2	Not marked	.	.	5,530,804	94.91	.	.	.	.

S17BC05C -
Past 12 months: did you try making appt with civilian provider? Yes, in person

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	855	6.80	.	.	.	.
2	Not marked	.	.	11,716	93.20	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	539,144	9.25	.	.	.	.
2	Not marked	.	.	5,288,083	90.75	.	.	.	.

S17BC05D -
Past 12 months: did you try making appt with civilian provider? No

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	Marked	.	.	5,557	44.20	.	.	.	.
2	Not marked	.	.	7,014	55.80	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	Marked	.	.	1,513,998	25.98	.	.	.	.
2	Not marked	.	.	4,313,229	74.02	.	.	.	.

S17BC06A -
Why make appt with civilian provider? New illness, condition, or injury

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	35	0.28	.	.	.	.
N	Valid skip	.	.	5,522	43.93	.	.	.	.
1	Marked	.	.	2,486	19.78	.	.	.	.
2	Not marked	.	.	4,528	36.02	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	17,124	0.29	.	.	.	.
N	Valid skip	.	.	1,496,874	25.69	.	.	.	.
1	Marked	.	.	1,616,554	27.74	.	.	.	.
2	Not marked	.	.	2,696,675	46.28	.	.	.	.

S17BC06B -
Why make appt with civilian provider? I was referred for specialist care

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	54	0.43	.	.	.	.
N	Valid skip	.	.	5,503	43.78	.	.	.	.
1	Marked	.	.	3,160	25.14	.	.	.	.
2	Not marked	.	.	3,854	30.66	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	39,236	0.67	.	.	.	.
N	Valid skip	.	.	1,474,762	25.31	.	.	.	.
1	Marked	.	.	1,484,628	25.48	.	.	.	.
2	Not marked	.	.	2,828,601	48.54	.	.	.	.

S17BC06C -
Why make appt with civilian provider? For a routine wellness visit

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	22	0.18	.	.	.	.
N	Valid skip	.	.	5,535	44.03	.	.	.	.
1	Marked	.	.	2,914	23.18	.	.	.	.
2	Not marked	.	.	4,100	32.61	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	21,633	0.37	.	.	.	.
N	Valid skip	.	.	1,492,365	25.61	.	.	.	.
1	Marked	.	.	2,310,840	39.66	.	.	.	.
2	Not marked	.	.	2,002,389	34.36	.	.	.	.

S17BC06D -
Why make appt with civilian provider? Follow-up on illness, condition, or injury

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	36	0.29	.	.	.	.
N	Valid skip	.	.	5,521	43.92	.	.	.	.
1	Marked	.	.	2,831	22.52	.	.	.	.
2	Not marked	.	.	4,183	33.27	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	27,341	0.47	.	.	.	.
N	Valid skip	.	.	1,486,657	25.51	.	.	.	.
1	Marked	.	.	2,011,007	34.51	.	.	.	.
2	Not marked	.	.	2,302,222	39.51	.	.	.	.

S17BC07A -
True when you tried to make appt with civilian provider: no appts available

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	19	0.15	.	.	.	.
N	Valid skip	.	.	5,538	44.05	.	.	.	.
1	Marked	.	.	93	0.74	.	.	.	.
2	Not marked	.	.	6,921	55.06	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	10,811	0.19	.	.	.	.
N	Valid skip	.	.	1,503,187	25.80	.	.	.	.
1	Marked	.	.	45,225	0.78	.	.	.	.
2	Not marked	.	.	4,268,005	73.24	.	.	.	.

S17BC07B -
True when you tried to make appt with civilian provider: appt too far in future

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	14	0.11	.	.	.	.
N	Valid skip	.	.	5,543	44.09	.	.	.	.
1	Marked	.	.	98	0.78	.	.	.	.
2	Not marked	.	.	6,916	55.02	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	12,493	0.21	.	.	.	.
N	Valid skip	.	.	1,501,505	25.77	.	.	.	.
1	Marked	.	.	61,063	1.05	.	.	.	.
2	Not marked	.	.	4,252,166	72.97	.	.	.	.

S17BC07C -
True when you tried to make appt with civilian provider: no convenient times available

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	12	0.10	.	.	.	.
N	Valid skip	.	.	5,545	44.11	.	.	.	.
1	Marked	.	.	63	0.50	.	.	.	.
2	Not marked	.	.	6,951	55.29	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	5,938	0.10	.	.	.	.
N	Valid skip	.	.	1,508,060	25.88	.	.	.	.
1	Marked	.	.	41,442	0.71	.	.	.	.
2	Not marked	.	.	4,271,787	73.31	.	.	.	.

S17BC07D -
True when you tried to make appt with civilian provider: time not convenient

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	15	0.12	.	.	.	.
N	Valid skip	.	.	5,542	44.09	.	.	.	.
1	Marked	.	.	875	6.96	.	.	.	.
2	Not marked	.	.	6,139	48.83	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	16,058	0.28	.	.	.	.
N	Valid skip	.	.	1,497,940	25.71	.	.	.	.
1	Marked	.	.	342,510	5.88	.	.	.	.
2	Not marked	.	.	3,970,719	68.14	.	.	.	.

S17BC07E -
True when you tried to make appt with civilian provider: always able to make appt

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	65	0.52	.	.	.	.
N	Valid skip	.	.	5,492	43.69	.	.	.	.
1	Marked	.	.	5,665	45.06	.	.	.	.
2	Not marked	.	.	1,349	10.73	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	41,801	0.72	.	.	.	.
N	Valid skip	.	.	1,472,197	25.26	.	.	.	.
1	Marked	.	.	3,674,868	63.06	.	.	.	.
2	Not marked	.	.	638,361	10.95	.	.	.	.

S17BC08A -
Reasons did not try to make appointment with civilian provider: didn't need healthcare

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	19	0.15	.	.	.	.
N	Valid skip	.	.	6,995	55.64	.	.	.	.
1	Marked	.	.	1,361	10.83	.	.	.	.
2	Not marked	.	.	4,196	33.38	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	18,885	0.32	.	.	.	.
N	Valid skip	.	.	4,294,344	73.69	.	.	.	.
1	Marked	.	.	487,715	8.37	.	.	.	.
2	Not marked	.	.	1,026,283	17.61	.	.	.	.

S17BC08B -
Reasons did not try to make appointment with civilian provider: get all health care from MTF

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	43	0.34	.	.	.	.
N	Valid skip	.	.	6,971	55.45	.	.	.	.
1	Marked	.	.	3,318	26.39	.	.	.	.
2	Not marked	.	.	2,239	17.81	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	17,597	0.30	.	.	.	.
N	Valid skip	.	.	4,295,632	73.72	.	.	.	.
1	Marked	.	.	738,661	12.68	.	.	.	.
2	Not marked	.	.	775,337	13.31	.	.	.	.

S17BC08C -
Reasons did not try to make appointment with civilian provider: would not have gotten when needed

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	19	0.15	.	.	.	.
N	Valid skip	.	.	6,995	55.64	.	.	.	.
1	Marked	.	.	111	0.88	.	.	.	.
2	Not marked	.	.	5,446	43.32	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	19,520	0.33	.	.	.	.
N	Valid skip	.	.	4,293,709	73.68	.	.	.	.
1	Marked	.	.	37,946	0.65	.	.	.	.
2	Not marked	.	.	1,476,052	25.33	.	.	.	.

S17BC08D -
Reasons did not try to make appointment with civilian provider: would not have gotten convenient time

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	13	0.10	.	.	.	.
N	Valid skip	.	.	7,001	55.69	.	.	.	.
1	Marked	.	.	73	0.58	.	.	.	.
2	Not marked	.	.	5,484	43.62	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	11,772	0.20	.	.	.	.
N	Valid skip	.	.	4,301,457	73.82	.	.	.	.
1	Marked	.	.	23,190	0.40	.	.	.	.
2	Not marked	.	.	1,490,807	25.58	.	.	.	.

S17BC08E -
Reasons did not try to make appointment with civilian provider: did not have needed referral for specialist

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	30	0.24	.	.	.	.
N	Valid skip	.	.	6,984	55.56	.	.	.	.
1	Marked	.	.	934	7.43	.	.	.	.
2	Not marked	.	.	4,623	36.78	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	17,637	0.30	.	.	.	.
N	Valid skip	.	.	4,295,593	73.72	.	.	.	.
1	Marked	.	.	210,297	3.61	.	.	.	.
2	Not marked	.	.	1,303,701	22.37	.	.	.	.

S17BC08F -
Reasons did not try to make appointment with civilian provider: inconvenient location

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	.	.	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	11	0.09	.	.	.	.
N	Valid skip	.	.	7,003	55.71	.	.	.	.
1	Marked	.	.	201	1.60	.	.	.	.
2	Not marked	.	.	5,356	42.61	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	15,044	0.26	.	.	.	.
N	Valid skip	.	.	4,298,185	73.76	.	.	.	.
1	Marked	.	.	70,935	1.22	.	.	.	.
2	Not marked	.	.	1,443,063	24.76	.	.	.	.

S17BC09 -
Were you asked to call back at a future date when appts might be available [MTF]

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	214	1.70	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	517	4.11	.	.	.	.
N	Valid skip	.	.	11,098	88.28	.	.	.	.
1	Yes	.	.	424	3.37	.	.	.	.
2	No	.	.	318	2.53	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	112,769	1.94	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	150,957	2.59	.	.	.	.
N	Valid skip	.	.	5,378,333	92.30	.	.	.	.
1	Yes	.	.	95,731	1.64	.	.	.	.
2	No	.	.	89,437	1.53	.	.	.	.

S17BC10 -
Were you asked to call back at a future date when appts might be available [Civilian]

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	246	1.96	10,746	100.00	11,691	100.00
C	Should be skipped	.	.	184	1.46	.	.	.	.
N	Valid skip	.	.	11,913	94.77	.	.	.	.
1	Yes	.	.	95	0.76	.	.	.	.
2	No	.	.	133	1.06	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	173,736	2.98	1,524,769	100.00	7,350,713	100.00
C	Should be skipped	.	.	124,768	2.14	.	.	.	.
N	Valid skip	.	.	5,406,608	92.78	.	.	.	.
1	Yes	.	.	47,892	0.82	.	.	.	.
2	No	.	.	74,223	1.27	.	.	.	.

S17BG01 -
How many days was physical health not good in past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	.	9,210	100.00	12,571	100.00	10,746	100.00	280	2.40
O	Out of range	.	.	.	.	.	.	47	0.40
0	None	.	.	.	.	.	.	5,527	47.28
1	1	.	.	.	.	.	.	602	5.15
2	2	.	.	.	.	.	.	913	7.81
3	3	.	.	.	.	.	.	584	5.00
4	4	.	.	.	.	.	.	316	2.70
5	5	.	.	.	.	.	.	806	6.89
6	6	.	.	.	.	.	.	100	0.86
7	7	.	.	.	.	.	.	301	2.57
8	8	.	.	.	.	.	.	87	0.74
9	9	.	.	.	.	.	.	19	0.16
10	10	.	.	.	.	.	.	501	4.29
11	11	.	.	.	.	.	.	10	0.09
12	12	.	.	.	.	.	.	52	0.44
13	13	.	.	.	.	.	.	6	0.05
14	14	.	.	.	.	.	.	136	1.16
15	15	.	.	.	.	.	.	315	2.69
16	16	.	.	.	.	.	.	14	0.12
17	17	.	.	.	.	.	.	8	0.07
18	18	.	.	.	.	.	.	14	0.12
19	19	.	.	.	.	.	.	3	0.03
20	20	.	.	.	.	.	.	214	1.83
21	21	.	.	.	.	.	.	18	0.15
22	22	.	.	.	.	.	.	8	0.07
23	23	.	.	.	.	.	.	9	0.08
24	24	.	.	.	.	.	.	11	0.09
25	25	.	.	.	.	.	.	75	0.64
26	26	.	.	.	.	.	.	5	0.04
27	27	.	.	.	.	.	.	13	0.11
28	28	.	.	.	.	.	.	32	0.27
29	29	.	.	.	.	.	.	16	0.14
30	30	.	.	.	.	.	.	649	5.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	.	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	219,546	2.99
O	Out of range	.	.	.	.	.	.	69,194	0.94
0	None	.	.	.	.	.	.	3,639,043	49.51
1	1	.	.	.	.	.	.	310,202	4.22
2	2	.	.	.	.	.	.	486,716	6.62
3	3	.	.	.	.	.	.	301,088	4.10
4	4	.	.	.	.	.	.	169,635	2.31
5	5	.	.	.	.	.	.	456,915	6.22
6	6	.	.	.	.	.	.	56,506	0.77
7	7	.	.	.	.	.	.	160,249	2.18
8	8	.	.	.	.	.	.	49,176	0.67
9	9	.	.	.	.	.	.	6,830	0.09
10	10	.	.	.	.	.	.	311,536	4.24
11	11	.	.	.	.	.	.	5,876	0.08
12	12	.	.	.	.	.	.	30,674	0.42
13	13	.	.	.	.	.	.	2,173	0.03
14	14	.	.	.	.	.	.	111,684	1.52
15	15	.	.	.	.	.	.	169,376	2.30
16	16	.	.	.	.	.	.	7,608	0.10
17	17	.	.	.	.	.	.	5,323	0.07
18	18	.	.	.	.	.	.	17,748	0.24
19	19	.	.	.	.	.	.	2,973	0.04
20	20	.	.	.	.	.	.	130,669	1.78
21	21	.	.	.	.	.	.	16,520	0.22
22	22	.	.	.	.	.	.	6,476	0.09
23	23	.	.	.	.	.	.	4,372	0.06
24	24	.	.	.	.	.	.	6,859	0.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
25	25	.	.	.	.	.	.	56,255	0.77
26	26	.	.	.	.	.	.	2,750	0.04
27	27	.	.	.	.	.	.	5,272	0.07
28	28	.	.	.	.	.	.	49,611	0.67
29	29	.	.	.	.	.	.	5,991	0.08
30	30	.	.	.	.	.	.	475,867	6.47

S17BG02 -
How many days was mental health not good in past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	.	9,210	100.00	12,571	100.00	10,746	100.00	302	2.58
O	Out of range	.	.	.	.	.	.	19	0.16
0	None	.	.	.	.	.	.	7,615	65.14
1	1	.	.	.	.	.	.	429	3.67
2	2	.	.	.	.	.	.	550	4.70
3	3	.	.	.	.	.	.	325	2.78
4	4	.	.	.	.	.	.	145	1.24
5	5	.	.	.	.	.	.	494	4.23
6	6	.	.	.	.	.	.	57	0.49
7	7	.	.	.	.	.	.	125	1.07
8	8	.	.	.	.	.	.	58	0.50
9	9	.	.	.	.	.	.	18	0.15
10	10	.	.	.	.	.	.	402	3.44
11	11	.	.	.	.	.	.	6	0.05
12	12	.	.	.	.	.	.	35	0.30
13	13	.	.	.	.	.	.	4	0.03
14	14	.	.	.	.	.	.	30	0.26
15	15	.	.	.	.	.	.	270	2.31
16	16	.	.	.	.	.	.	13	0.11
17	17	.	.	.	.	.	.	5	0.04
18	18	.	.	.	.	.	.	9	0.08
19	19	.	.	.	.	.	.	3	0.03
20	20	.	.	.	.	.	.	209	1.79
21	21	.	.	.	.	.	.	12	0.10
22	22	.	.	.	.	.	.	5	0.04
23	23	.	.	.	.	.	.	5	0.04
24	24	.	.	.	.	.	.	4	0.03
25	25	.	.	.	.	.	.	91	0.78
26	26	.	.	.	.	.	.	5	0.04
27	27	.	.	.	.	.	.	3	0.03
28	28	.	.	.	.	.	.	19	0.16
29	29	.	.	.	.	.	.	8	0.07
30	30	.	.	.	.	.	.	416	3.56

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	.	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	211,378	2.88
O	Out of range	.	.	.	.	.	.	25,988	0.35
0	None	.	.	.	.	.	.	4,925,006	67.00
1	1	.	.	.	.	.	.	245,262	3.34
2	2	.	.	.	.	.	.	312,009	4.24
3	3	.	.	.	.	.	.	148,503	2.02
4	4	.	.	.	.	.	.	95,576	1.30
5	5	.	.	.	.	.	.	258,102	3.51
6	6	.	.	.	.	.	.	39,480	0.54
7	7	.	.	.	.	.	.	83,211	1.13
8	8	.	.	.	.	.	.	40,600	0.55
9	9	.	.	.	.	.	.	10,847	0.15
10	10	.	.	.	.	.	.	220,541	3.00
11	11	.	.	.	.	.	.	5,450	0.07
12	12	.	.	.	.	.	.	23,425	0.32
13	13	.	.	.	.	.	.	1,647	0.02
14	14	.	.	.	.	.	.	24,911	0.34

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
15	15	.	.	.	.	.	.	169,533	2.31
16	16	.	.	.	.	.	.	15,913	0.22
17	17	.	.	.	.	.	.	2,034	0.03
18	18	.	.	.	.	.	.	3,777	0.05
19	19	.	.	.	.	.	.	1,882	0.03
20	20	.	.	.	.	.	.	117,792	1.60
21	21	.	.	.	.	.	.	3,131	0.04
22	22	.	.	.	.	.	.	1,506	0.02
23	23	.	.	.	.	.	.	5,844	0.08
24	24	.	.	.	.	.	.	1,151	0.02
25	25	.	.	.	.	.	.	50,737	0.69
26	26	.	.	.	.	.	.	3,902	0.05
27	27	.	.	.	.	.	.	1,602	0.02
28	28	.	.	.	.	.	.	11,863	0.16
29	29	.	.	.	.	.	.	4,148	0.06
30	30	.	.	.	.	.	.	283,962	3.86

S17BG03 -
How many days did poor health stop usual activities in past 30 days

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	.	9,210	100.00	12,571	100.00	10,746	100.00	287	2.45
O	Out of range	.	.	.	.	.	.	19	0.16
0	None	.	.	.	.	.	.	7,717	66.01
1	1	.	.	.	.	.	.	486	4.16
2	2	.	.	.	.	.	.	525	4.49
3	3	.	.	.	.	.	.	339	2.90
4	4	.	.	.	.	.	.	147	1.26
5	5	.	.	.	.	.	.	466	3.99
6	6	.	.	.	.	.	.	68	0.58
7	7	.	.	.	.	.	.	155	1.33
8	8	.	.	.	.	.	.	58	0.50
9	9	.	.	.	.	.	.	16	0.14
10	10	.	.	.	.	.	.	322	2.75
11	11	.	.	.	.	.	.	10	0.09
12	12	.	.	.	.	.	.	27	0.23
13	13	.	.	.	.	.	.	4	0.03
14	14	.	.	.	.	.	.	60	0.51
15	15	.	.	.	.	.	.	252	2.16
16	16	.	.	.	.	.	.	6	0.05
17	17	.	.	.	.	.	.	9	0.08
18	18	.	.	.	.	.	.	14	0.12
19	19	.	.	.	.	.	.	2	0.02
20	20	.	.	.	.	.	.	173	1.48
21	21	.	.	.	.	.	.	12	0.10
22	22	.	.	.	.	.	.	6	0.05
23	23	.	.	.	.	.	.	1	0.01
24	24	.	.	.	.	.	.	11	0.09
25	25	.	.	.	.	.	.	67	0.57
26	26	.	.	.	.	.	.	5	0.04
27	27	.	.	.	.	.	.	6	0.05
28	28	.	.	.	.	.	.	18	0.15
29	29	.	.	.	.	.	.	7	0.06
30	30	.	.	.	.	.	.	396	3.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	.	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	208,238	2.83
O	Out of range	.	.	.	.	.	.	32,518	0.44
0	None	.	.	.	.	.	.	4,917,833	66.90
1	1	.	.	.	.	.	.	272,528	3.71
2	2	.	.	.	.	.	.	236,214	3.21
3	3	.	.	.	.	.	.	219,166	2.98
4	4	.	.	.	.	.	.	85,234	1.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
5	5	.	.	.	.	.	.	242,657	3.30
6	6	.	.	.	.	.	.	43,988	0.60
7	7	.	.	.	.	.	.	91,422	1.24
8	8	.	.	.	.	.	.	32,442	0.44
9	9	.	.	.	.	.	.	14,962	0.20
10	10	.	.	.	.	.	.	192,289	2.62
11	11	.	.	.	.	.	.	3,148	0.04
12	12	.	.	.	.	.	.	22,690	0.31
13	13	.	.	.	.	.	.	7,403	0.10
14	14	.	.	.	.	.	.	38,803	0.53
15	15	.	.	.	.	.	.	160,949	2.19
16	16	.	.	.	.	.	.	3,286	0.04
17	17	.	.	.	.	.	.	4,441	0.06
18	18	.	.	.	.	.	.	11,437	0.16
19	19	.	.	.	.	.	.	350	0.00
20	20	.	.	.	.	.	.	108,630	1.48
21	21	.	.	.	.	.	.	9,481	0.13
22	22	.	.	.	.	.	.	6,853	0.09
23	23	.	.	.	.	.	.	36	0.00
24	24	.	.	.	.	.	.	2,194	0.03
25	25	.	.	.	.	.	.	29,140	0.40
26	26	.	.	.	.	.	.	2,064	0.03
27	27	.	.	.	.	.	.	989	0.01
28	28	.	.	.	.	.	.	20,865	0.28
29	29	.	.	.	.	.	.	4,567	0.06
30	30	.	.	.	.	.	.	323,896	4.41

S17BE01A -
Has a doctor told you you have conditions: heart attack

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	257	2.20
2	Not marked	.	.	.	.	.	.	11,434	97.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	321,437	4.37
2	Not marked	.	.	.	.	.	.	7,029,276	95.63

S17BE01B -
Has a doctor told you you have conditions: angina or coronary heart disease

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	296	2.53
2	Not marked	.	.	.	.	.	.	11,395	97.47

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	364,354	4.96
2	Not marked	.	.	.	.	.	.	6,986,358	95.04

S17BE01C -
Has a doctor told you you have conditions: stroke

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	168	1.44
2	Not marked	.	.	.	.	.	.	11,523	98.56

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	173,639	2.36
2	Not marked	.	.	.	.	.	.	7,177,074	97.64

S17BE01D -
Has a doctor told you you have conditions: diabetes or high blood sugar

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	1,200	10.26
2	Not marked	.	.	.	.	.	.	10,491	89.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	1,054,465	14.35
2	Not marked	.	.	.	.	.	.	6,296,247	85.65

S17BE01E -
Has a doctor told you you have conditions: high cholesterol

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	2,829	24.20
2	Not marked	.	.	.	.	.	.	8,862	75.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	2,141,899	29.14
2	Not marked	.	.	.	.	.	.	5,208,814	70.86

S17BE01F -
Has a doctor told you you have conditions: asthma, COPD, emphysema

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	873	7.47
2	Not marked	.	.	.	.	.	.	10,818	92.53

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	777,823	10.58
2	Not marked	.	.	.	.	.	.	6,572,890	89.42

S17BE01G -
Has a doctor told you you have conditions: cancer

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	713	6.10
2	Not marked	.	.	.	.	.	.	10,978	93.90

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	701,769	9.55
2	Not marked	.	.	.	.	.	.	6,648,944	90.45

S17BE01H -
Has a doctor told you you have conditions: osteoporosis

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	352	3.01
2	Not marked	.	.	.	.	.	.	11,339	96.99

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	393,130	5.35
2	Not marked	.	.	.	.	.	.	6,957,583	94.65

S17BE01I -
Has a doctor told you you have conditions: depression or anxiety

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	1,759	15.05
2	Not marked	.	.	.	.	.	.	9,932	84.95

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	1,272,059	17.31
2	Not marked	.	.	.	.	.	.	6,078,653	82.69

S17BE01J -
Has a doctor told you you have conditions: autoimmune disease

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	567	4.85
2	Not marked	.	.	.	.	.	.	11,124	95.15

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	458,425	6.24
2	Not marked	.	.	.	.	.	.	6,892,287	93.76

S17BE01K -
Has a doctor told you you have conditions: none of these

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	Marked	.	.	.	.	.	.	5,931	50.73
2	Not marked	.	.	.	.	.	.	5,760	49.27

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	Marked	.	.	.	.	.	.	3,064,449	41.69
2	Not marked	.	.	.	.	.	.	4,286,264	58.31

S17BJ01 -
How often over the last two weeks have you felt anxious, nervous, or on edge

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	338	2.89
1	1: Not at all	.	.	.	.	.	.	8,214	70.26
2	2: Several days	.	.	.	.	.	.	2,302	19.69
3	3: More than half the days	.	.	.	.	.	.	510	4.36
4	4: Nearly every day	.	.	.	.	.	.	327	2.80

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	307,379	4.18
1	1: Not at all	.	.	.	.	.	.	5,048,699	68.68
2	2: Several days	.	.	.	.	.	.	1,438,281	19.57
3	3: More than half the days	.	.	.	.	.	.	322,373	4.39
4	4: Nearly every day	.	.	.	.	.	.	233,980	3.18

S17BJ02 -
How often over the last two weeks have you felt unable to stop or control worrying

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	374	3.20
1	1: Not at all	.	.	.	.	.	.	8,942	76.49
2	2: Several days	.	.	.	.	.	.	1,633	13.97
3	3: More than half the days	.	.	.	.	.	.	450	3.85
4	4: Nearly every day	.	.	.	.	.	.	292	2.50

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	337,913	4.60
1	1: Not at all	.	.	.	.	.	.	5,470,021	74.41
2	2: Several days	.	.	.	.	.	.	1,027,481	13.98
3	3: More than half the days	.	.	.	.	.	.	322,215	4.38
4	4: Nearly every day	.	.	.	.	.	.	193,083	2.63

S17BJ03 -
How often over the last two weeks have you felt little interest or pleasure in doing things

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	358	3.06
1	1: Not at all	.	.	.	.	.	.	9,008	77.05
2	2: Several days	.	.	.	.	.	.	1,626	13.91
3	3: More than half the days	.	.	.	.	.	.	427	3.65
4	4: Nearly every day	.	.	.	.	.	.	272	2.33

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	320,208	4.36
1	1: Not at all	.	.	.	.	.	.	5,522,538	75.13
2	2: Several days	.	.	.	.	.	.	1,002,490	13.64
3	3: More than half the days	.	.	.	.	.	.	298,149	4.06
4	4: Nearly every day	.	.	.	.	.	.	207,327	2.82

S17BJ04 -
How often over the last two weeks have you felt down, depressed, or hopeless

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,746	100.00	355	3.04
1	1: Not at all	.	.	.	.	.	.	9,159	78.34
2	2: Several days	.	.	.	.	.	.	1,571	13.44
3	3: More than half the days	.	.	.	.	.	.	374	3.20
4	4: Nearly every day	.	.	.	.	.	.	232	1.98

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	329,949	4.49
1	1: Not at all	.	.	.	.	.	.	5,624,964	76.52
2	2: Several days	.	.	.	.	.	.	928,037	12.63
3	3: More than half the days	.	.	.	.	.	.	292,681	3.98
4	4: Nearly every day	.	.	.	.	.	.	175,081	2.38

S17BN01 -
HEDIS only-Record shows you are in TRICARE Prime. Is that right?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	73	0.68	11,691	100.00
1	Yes	.	.	.	.	10,417	96.94	.	.
2	No	.	.	.	.	256	2.38	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	10,262	0.67	7,350,713	100.00
1	Yes	.	.	.	.	1,478,461	96.96	.	.
2	No	.	.	.	.	36,046	2.36	.	.

S17BN01F -
HEDIS only-Our records show that you are now in TRICARE Prime. Is that right?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	10,271	95.58	11,691	100.00
1	Yes	.	.	.	.	243	2.26	.	.
2	No	.	.	.	.	232	2.16	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	1,459,388	95.71	7,350,713	100.00
1	Yes	.	.	.	.	34,660	2.27	.	.
2	No	.	.	.	.	30,722	2.01	.	.

S17BN02 -
What is the name of your health plan?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
		9,210	100.00	12,571	100.00	10,270	95.57	11,691	100.00
1. BLUE CROSS BLUE SHIELD GA P	1. BLUE CROSS BLUE SHIELD GA PPO 2. TRICARE PRIME	.	.	.	.	1	0.01	.	.
@@@	@@@	.	.	.	.	2	0.02	.	.
ADULT PRIMARY CARE CLINIC, TRI	ADULT PRIMARY CARE CLINIC, TRICARE PRIME	.	.	.	.	1	0.01	.	.
AETNA	AETNA	.	.	.	.	2	0.02	.	.
AETNA- MEDICARE 100% DISABLED	AETNA- MEDICARE 100% DISABLED VETERAN	.	.	.	.	1	0.01	.	.
ALEXIS GASKIN	ALEXIS GASKIN	.	.	.	.	1	0.01	.	.
ALSO HAVE MEDICARE PART A AND	ALSO HAVE MEDICARE PART A AND B.	.	.	.	.	1	0.01	.	.
ALSO UNDER AETNA	ALSO UNDER AETNA	.	.	.	.	1	0.01	.	.
AS OF 2017,TRICARE FOR LIFE, M	AS OF 2017,TRICARE FOR LIFE, MEDICARE.	.	.	.	.	1	0.01	.	.
BC/BS	BC/BS	.	.	.	.	1	0.01	.	.
BLUE CROSS BLUE SHIELD	BLUE CROSS BLUE SHIELD	.	.	.	.	2	0.02	.	.
BLUE CROSS BLUE SHIELD FEP PRI	BLUE CROSS BLUE SHIELD FEP PRIMARY	.	.	.	.	1	0.01	.	.
BLUE CROSS/BLUE SHIELD	BLUE CROSS/BLUE SHIELD	.	.	.	.	2	0.02	.	.
BLUECROSS BLUESHIELD	BLUECROSS BLUESHIELD	.	.	.	.	1	0.01	.	.
BLUECROSS/BLUESHIELD	BLUECROSS/BLUESHIELD	.	.	.	.	1	0.01	.	.
BRION OCKENFELS	BRION OCKENFELS	.	.	.	.	1	0.01	.	.
CONTINUING BENEFITS PROGRAM	CONTINUING BENEFITS PROGRAM	.	.	.	.	1	0.01	.	.
CURRENTLY TRICARE STANDARD; SU	CURRENTLY TRICARE STANDARD; SURVEY ANSWERS BASED OFF OF PREV	.	.	.	.	1	0.01	.	.
DAVID MARSHALL HARTEN	DAVID MARSHALL HARTEN	.	.	.	.	1	0.01	.	.
DO NOT KNOW.	DO NOT KNOW.	.	.	.	.	1	0.01	.	.
DON'T KNOW	DON'T KNOW	.	.	.	.	1	0.01	.	.
DUAL ELIGIBILITY TRI CARE FOR	DUAL ELIGIBILITY TRI CARE FOR LIFE	.	.	.	.	1	0.01	.	.
FAMILY HEALTHY	FAMILY HEALTHY	.	.	.	.	1	0.01	.	.
FAMILY TRICARE PRIME RETIRED.	FAMILY TRICARE PRIME RETIRED.	.	.	.	.	1	0.01	.	.
FOR LIFE	FOR LIFE	.	.	.	.	1	0.01	.	.
FSB	FSB	.	.	.	.	1	0.01	.	.
GARNER	GARNER	.	.	.	.	1	0.01	.	.
GEHA	GEHA	.	.	.	.	1	0.01	.	.
HCSDB	HCSDB	.	.	.	.	1	0.01	.	.
HE TRICARE PRIME	HE TRICARE PRIME	.	.	.	.	1	0.01	.	.
HEALTHNET	HEALTHNET	.	.	.	.	1	0.01	.	.
HEALTHNET FEDERAL SERVICES	HEALTHNET FEDERAL SERVICES	.	.	.	.	1	0.01	.	.
HMSA	HMSA	.	.	.	.	1	0.01	.	.
HUMANA	HUMANA	.	.	.	.	3	0.03	.	.
HUMANA MILITARY HEALTHCARE SER	HUMANA MILITARY HEALTHCARE SERVICES INC.	.	.	.	.	1	0.01	.	.
HUMANA SOUTH	HUMANA SOUTH	.	.	.	.	3	0.03	.	.
HUMANA TRICARE PRIME?	HUMANA TRICARE PRIME?	.	.	.	.	1	0.01	.	.

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
I ALSO HAVE MY PRIMARY HEALTHC	I ALSO HAVE MY PRIMARY HEALTHCARE THROUGH MY HUSBAND'S WORK.	.	.	.	.	1	0.01	.	.
I AM IN TFL. MY WIFE/DAUGHTER	I AM IN TFL. MY WIFE/DAUGHTER ARE IN PRIME.	.	.	.	.	1	0.01	.	.
I AM ON MEDICARE AS OF FEB 2,	I AM ON MEDICARE AS OF FEB 2, 2017 AND SO I AM NOW ON TRICAR	.	.	.	.	1	0.01	.	.
I DO NOT KNOW	I DO NOT KNOW	.	.	.	.	2	0.02	.	.
I DON'T KNOW	I DON'T KNOW	.	.	.	.	2	0.02	.	.
I DON'T KNOW.	I DON'T KNOW.	.	.	.	.	1	0.01	.	.
I HAVE PRIVATE INSURANCE THROU	I HAVE PRIVATE INSURANCE THROUGH MY EMPLOYER. I HAVEN'T BEEN	.	.	.	.	1	0.01	.	.
I WAS ON PRIME WHILE I WAS ON	I WAS ON PRIME WHILE I WAS ON ACTIVE DUTY ORDERS BUT MY ORDE	.	.	.	.	1	0.01	.	.
IDK	IDK	.	.	.	.	1	0.01	.	.
INDIVIDUAL COVERAGE FOR ACTIVE	INDIVIDUAL COVERAGE FOR ACTIVE DUTY SPONSOR	.	.	.	.	1	0.01	.	.
INTERNAL MEDICINE	INTERNAL MEDICINE	.	.	.	.	1	0.01	.	.
JOHNATHAN L ALLEN	JOHNATHAN L ALLEN	.	.	.	.	1	0.01	.	.
JOHNS HOPKINS FAMILY	JOHNS HOPKINS FAMILY	.	.	.	.	1	0.01	.	.
JOHNS HOPKINS FAMILY HEALTH PL	JOHNS HOPKINS FAMILY HEALTH PLAN	.	.	.	.	1	0.01	.	.
KAISER PERMANENTE	KAISER PERMANENTE	.	.	.	.	1	0.01	.	.
MEDICA	MEDICA	.	.	.	.	1	0.01	.	.
MEDICAID	MEDICAID	.	.	.	.	1	0.01	.	.
MEDICARE	MEDICARE	.	.	.	.	6	0.06	.	.
MEDICARE TRICARE FOR LIFE	MEDICARE TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
MEDICARE - TRICARE FOR LIFE, A	MEDICARE - TRICARE FOR LIFE, AS OF @@@	.	.	.	.	1	0.01	.	.
MEDICARE A&B/ TRICARE FOR LIFE	MEDICARE A&B/ TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
MEDICARE AND TRICARE FOR LIFE	MEDICARE AND TRICARE FOR LIFE	.	.	.	.	5	0.05	.	.
MEDICARE AND TRICARE LIFE	MEDICARE AND TRICARE LIFE	.	.	.	.	1	0.01	.	.
MEDICARE AS OF 01 MAR 17	MEDICARE AS OF 01 MAR 17	.	.	.	.	1	0.01	.	.
MEDICARE AS OF JAN 2017 AND TR	MEDICARE AS OF JAN 2017 AND TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
MEDICARE CARE, TRICARE FOR LIF	MEDICARE CARE, TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
MEDICARE DUE TO SOCIAL SECURIT	MEDICARE DUE TO SOCIAL SECURITY. DISABILITY DUE TO MS. SECON	.	.	.	.	1	0.01	.	.
MEDICARE TRICARE	MEDICARE TRICARE	.	.	.	.	1	0.01	.	.
MEDICARE TRICARE FOR LIFE	MEDICARE TRICARE FOR LIFE	.	.	.	.	2	0.02	.	.
MEDICARE, BLUE CROSS BLUE SHIE	MEDICARE, BLUE CROSS BLUE SHIELD	.	.	.	.	1	0.01	.	.
MEDICARE, TRICARE FOR LIFE	MEDICARE, TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
MEDICARE- TRICARE FOR LIFE	MEDICARE- TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
MEDICARE/ TRICARE FOR LIFE	MEDICARE/ TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
MEDICARE/ TRICARE PRIME LIFE	MEDICARE/ TRICARE PRIME LIFE	.	.	.	.	1	0.01	.	.
MEDICARE/TRICARE FOR LIFE	MEDICARE/TRICARE FOR LIFE	.	.	.	.	2	0.02	.	.
MEDICARE/TRICARE FOR LIFE AS O	MEDICARE/TRICARE FOR LIFE AS OF 02/01/2017	.	.	.	.	1	0.01	.	.
N/A	N/A	.	.	.	.	1	0.01	.	.
NONE	NONE	.	.	.	.	1	0.01	.	.
NOT SURE	NOT SURE	.	.	.	.	2	0.02	.	.
P.S. BUT, ONLY USE VA HOSPITAL	P.S. BUT, ONLY USE VA HOSPITAL	.	.	.	.	1	0.01	.	.
PREMIER HEALTH	PREMIER HEALTH	.	.	.	.	1	0.01	.	.
PRIMARY BLUECROSS/BLUE SHIELD	PRIMARY BLUECROSS/BLUE SHIELD BECAUSE NAS JACKSONVILLE IS TH	.	.	.	.	1	0.01	.	.
PRIME	PRIME	.	.	.	.	7	0.07	.	.
PRIME - REMOTE	PRIME - REMOTE	.	.	.	.	1	0.01	.	.
PRIME TRICARE	PRIME TRICARE	.	.	.	.	1	0.01	.	.
REGENCE/ PREMERA	REGENCE/ PREMERA	.	.	.	.	1	0.01	.	.
REGULAR PLAN	REGULAR PLAN	.	.	.	.	1	0.01	.	.
RENEE CRAWFORD	RENEE CRAWFORD	.	.	.	.	1	0.01	.	.
RETIREE, TRICARE	RETIREE, TRICARE	.	.	.	.	1	0.01	.	.
ROBERTO RAMOS JR.	ROBERTO RAMOS JR.	.	.	.	.	1	0.01	.	.
SS/ TRICARE FOR LIFE	SS/ TRICARE FOR LIFE	.	.	.	.	1	0.01	.	.
STANDARD	STANDARD	.	.	.	.	7	0.07	.	.
STANDARD?	STANDARD?	.	.	.	.	1	0.01	.	.
T	T	.	.	.	.	1	0.01	.	.
TEAM INTEGRITY	TEAM INTEGRITY	.	.	.	.	1	0.01	.	.
TERRY L. DANIEL	TERRY L. DANIEL	.	.	.	.	1	0.01	.	.
TFL WITH MEDICARE PART A&B.	TFL WITH MEDICARE PART A&B.	.	.	.	.	1	0.01	.	.
TPR HEALTH NET	TPR HEALTH NET	.	.	.	.	1	0.01	.	.
TRADITIONAL TRICARE	TRADITIONAL TRICARE	.	.	.	.	1	0.01	.	.
TRI WEST	TRI WEST	.	.	.	.	1	0.01	.	.
TRICARE	TRICARE	.	.	.	.	26	0.24	.	.
TRICARE FOR LIFE	TRICARE FOR LIFE	.	.	.	.	76	0.71	.	.
TRICARE FOR LIFE (DEPENDENT OF	TRICARE FOR LIFE (DEPENDENT OF RETIREE)	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE (I THINK). IS	TRICARE FOR LIFE (I THINK). IS THERE A DIFFERENCE, WHAT IS T	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE (SPONSOR)	TRICARE FOR LIFE (SPONSOR)	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE / TRICARE PRI	TRICARE FOR LIFE / TRICARE PRIME PER MY SPOUSE	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE ALSO.	TRICARE FOR LIFE ALSO.	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE PLUS	TRICARE FOR LIFE PLUS	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE.	TRICARE FOR LIFE.	.	.	.	.	2	0.02	.	.
TRICARE FOR LIFE/ MEDICARE	TRICARE FOR LIFE/ MEDICARE	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE/ VA	TRICARE FOR LIFE/ VA	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE/MEDICARE	TRICARE FOR LIFE/MEDICARE	.	.	.	.	2	0.02	.	.
TRICARE FOR LIFE; MEDICARE	TRICARE FOR LIFE; MEDICARE	.	.	.	.	1	0.01	.	.
TRICARE FOR LIFE?	TRICARE FOR LIFE?	.	.	.	.	1	0.01	.	.
TRICARE FOR RETIREES	TRICARE FOR RETIREES	.	.	.	.	2	0.02	.	.

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
TRICARE LIFE	TRICARE LIFE	.	.	.	.	1	0.01	.	.
TRICARE NORTH	TRICARE NORTH	.	.	.	.	1	0.01	.	.
TRICARE NORTH REGION	TRICARE NORTH REGION	.	.	.	.	1	0.01	.	.
TRICARE PLUS	TRICARE PLUS	.	.	.	.	2	0.02	.	.
TRICARE PRIME	TRICARE PRIME	.	.	.	.	105	0.98	.	.
TRICARE PRIME (2)	TRICARE PRIME (2)	.	.	.	.	1	0.01	.	.
TRICARE PRIME (ACTIVE DUTY).	TRICARE PRIME (ACTIVE DUTY).	.	.	.	.	1	0.01	.	.
TRICARE PRIME (RETIRED)	TRICARE PRIME (RETIRED)	.	.	.	.	1	0.01	.	.
TRICARE PRIME (UNITED HEALTH).	TRICARE PRIME (UNITED HEALTH).	.	.	.	.	1	0.01	.	.
TRICARE PRIME ACTIVE DUTY	TRICARE PRIME ACTIVE DUTY	.	.	.	.	1	0.01	.	.
TRICARE PRIME FAMILY	TRICARE PRIME FAMILY	.	.	.	.	1	0.01	.	.
TRICARE PRIME FOR LIFE NOW FEB	TRICARE PRIME FOR LIFE NOW FEB 2017 AGE 65.	.	.	.	.	1	0.01	.	.
TRICARE PRIME FOR RETIREES	TRICARE PRIME FOR RETIREES	.	.	.	.	1	0.01	.	.
TRICARE PRIME FOR RETIREES & D	TRICARE PRIME FOR RETIREES & DEP.	.	.	.	.	1	0.01	.	.
TRICARE PRIME FOR RETIREES.	TRICARE PRIME FOR RETIREES.	.	.	.	.	1	0.01	.	.
TRICARE PRIME HUMANA	TRICARE PRIME HUMANA	.	.	.	.	1	0.01	.	.
TRICARE PRIME ONLY	TRICARE PRIME ONLY	.	.	.	.	1	0.01	.	.
TRICARE PRIME OVERSEAS	TRICARE PRIME OVERSEAS	.	.	.	.	1	0.01	.	.
TRICARE PRIME REMOTE	TRICARE PRIME REMOTE	.	.	.	.	3	0.03	.	.
TRICARE PRIME RETIRED	TRICARE PRIME RETIRED	.	.	.	.	3	0.03	.	.
TRICARE PRIME RETIREE	TRICARE PRIME RETIREE	.	.	.	.	7	0.07	.	.
TRICARE PRIME SOUTH	TRICARE PRIME SOUTH	.	.	.	.	1	0.01	.	.
TRICARE PRIME WILL BE EFFECTIV	TRICARE PRIME WILL BE EFFECTIVE ON APRIL 1, 2017	.	.	.	.	1	0.01	.	.
TRICARE PRIME WRNMMC	TRICARE PRIME WRNMMC	.	.	.	.	1	0.01	.	.
TRICARE PRIME, PREMIER HEALTH	TRICARE PRIME, PREMIER HEALTH	.	.	.	.	1	0.01	.	.
TRICARE PRIME, UNITED MEDICAL	TRICARE PRIME, UNITED MEDICAL	.	.	.	.	1	0.01	.	.
TRICARE PRIME-HEALTHNET (VIRG	TRICARE PRIME-HEALTHNET (VIRGINIA)?	.	.	.	.	1	0.01	.	.
TRICARE PRIME-RETIRED	TRICARE PRIME-RETIRED	.	.	.	.	1	0.01	.	.
TRICARE PRIME.	TRICARE PRIME.	.	.	.	.	2	0.02	.	.
TRICARE PRIME/ MEDI-PLUS	TRICARE PRIME/ MEDI- PLUS	.	.	.	.	1	0.01	.	.
TRICARE PRIME/HUMANA MILITARY	TRICARE PRIME/HUMANA MILITARY	.	.	.	.	1	0.01	.	.
TRICARE PRIME?	TRICARE PRIME?	.	.	.	.	2	0.02	.	.
TRICARE REMOTE	TRICARE REMOTE	.	.	.	.	1	0.01	.	.
TRICARE RESERVE	TRICARE RESERVE	.	.	.	.	1	0.01	.	.
TRICARE RESERVE SELECT	TRICARE RESERVE SELECT	.	.	.	.	3	0.03	.	.
TRICARE RETIRED	TRICARE RETIRED	.	.	.	.	3	0.03	.	.
TRICARE RETIREE	TRICARE RETIREE	.	.	.	.	1	0.01	.	.
TRICARE SELECT-NORTH REGION	TRICARE SELECT-NORTH REGION	.	.	.	.	1	0.01	.	.
TRICARE SOUTH	TRICARE SOUTH	.	.	.	.	1	0.01	.	.

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
TRICARE SOUTH REGION HUMANA MI	TRICARE SOUTH REGION HUMANA MILITARY	.	.	.	.	1	0.01	.	.
TRICARE SOUTH TEXAS	TRICARE SOUTH TEXAS	.	.	.	.	1	0.01	.	.
TRICARE STANDARD	TRICARE STANDARD	.	.	.	.	25	0.23	.	.
TRICARE STANDARD (NOT TOO SURE	TRICARE STANDARD (NOT TOO SURE THOUGH).	.	.	.	.	1	0.01	.	.
TRICARE STANDARD AND EXTRA	TRICARE STANDARD AND EXTRA	.	.	.	.	1	0.01	.	.
TRICARE STANDARD AS OF 1 JAN 2	TRICARE STANDARD AS OF 1 JAN 2017. TRICARE PRIME BEFORE THA	.	.	.	.	1	0.01	.	.
TRICARE STANDARD UHC	TRICARE STANDARD UHC	.	.	.	.	1	0.01	.	.
TRICARE UNITED	TRICARE UNITED	.	.	.	.	1	0.01	.	.
TRICARE WEST	TRICARE WEST	.	.	.	.	4	0.04	.	.
TRICARE WEST- UNITED HEALTHCAR	TRICARE WEST- UNITED HEALTHCARE	.	.	.	.	1	0.01	.	.
TRICARE YA STANDARD	TRICARE YA STANDARD	.	.	.	.	1	0.01	.	.
TRICARE YOUNG ADULT	TRICARE YOUNG ADULT	.	.	.	.	2	0.02	.	.
TRICARE YOUNG ADULT PRIME	TRICARE YOUNG ADULT PRIME	.	.	.	.	1	0.01	.	.
TRICARE- NORTH	TRICARE- NORTH	.	.	.	.	1	0.01	.	.
TURNED 65 YRS OLD IN DEC 16- N	TURNED 65 YRS OLD IN DEC 16- NOW ON MEDICARE AND TRICARE FOR	.	.	.	.	1	0.01	.	.
TURNED 65. NOW ON TRICARE FOR	TURNED 65. NOW ON TRICARE FOR LIFE.	.	.	.	.	1	0.01	.	.
UFSFHR YOUNG ADULT.	UFSFHR YOUNG ADULT.	.	.	.	.	1	0.01	.	.
UHCMV	UHCMV	.	.	.	.	1	0.01	.	.
UNITED	UNITED	.	.	.	.	2	0.02	.	.
UNITED HEALTH CARE	UNITED HEALTH CARE	.	.	.	.	3	0.03	.	.
UNITED HEALTHCARE	UNITED HEALTHCARE	.	.	.	.	4	0.04	.	.
UNITED MILITARY WEST	UNITED MILITARY WEST	.	.	.	.	1	0.01	.	.
UNKNOWN	UNKNOWN	.	.	.	.	1	0.01	.	.
US FAMILY HEALTH PLAN	US FAMILY HEALTH PLAN	.	.	.	.	2	0.02	.	.
US FAMILY HEALTH PLAN SINCE @@	US FAMILY HEALTH PLAN SINCE @@@	.	.	.	.	1	0.01	.	.
US FAMILY HEALTH PLAN WILL BE	US FAMILY HEALTH PLAN WILL BE EFFECTIVE @@@	.	.	.	.	1	0.01	.	.
USAA	USAA	.	.	.	.	1	0.01	.	.
USFHP	USFHP	.	.	.	.	1	0.01	.	.
VA SERVICE CONNECTED BC/BS.	VA SERVICE CONNECTED BC/BS.	.	.	.	.	1	0.01	.	.
VA ST. AUGUSTINE GAINESVILLE H	VA ST. AUGUSTINE GAINESVILLE HAVE MAJOR ISSUES.	.	.	.	.	1	0.01	.	.
WE WEREN'T TOLD WE HAD PRIME.	WE WEREN'T TOLD WE HAD PRIME.	.	.	.	.	1	0.01	.	.
YOUNG ADULT	YOUNG ADULT	.	.	.	.	1	0.01	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
		7,376,667	100.00	5,827,227	100.00	1,458,469	95.65	7,350,713	100.00
1. BLUE CROSS BLUE SHIELD GA P	1. BLUE CROSS BLUE SHIELD GA PPO 2. TRICARE PRIME	.	.	.	.	94	0.01	.	.
@@@	@@@	.	.	.	.	734	0.05	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
ADULT PRIMARY CARE CLINIC, TRI	ADULT PRIMARY CARE CLINIC, TRICARE PRIME	.	.	.	.	123	0.01	.	.
AETNA	AETNA	.	.	.	.	471	0.03	.	.
AETNA- MEDICARE 100% DISABLED	AETNA- MEDICARE 100% DISABLED VETERAN	.	.	.	.	51	0.00	.	.
ALEXIS GASKIN	ALEXIS GASKIN	.	.	.	.	715	0.05	.	.
ALSO HAVE MEDICARE PART A AND	ALSO HAVE MEDICARE PART A AND B.	.	.	.	.	43	0.00	.	.
ALSO UNDER AETNA	ALSO UNDER AETNA	.	.	.	.	203	0.01	.	.
AS OF 2017,TRICARE FOR LIFE, M	AS OF 2017,TRICARE FOR LIFE, MEDICARE.	.	.	.	.	74	0.00	.	.
BC/BS	BC/BS	.	.	.	.	35	0.00	.	.
BLUE CROSS BLUE SHIELD	BLUE CROSS BLUE SHIELD	.	.	.	.	98	0.01	.	.
BLUE CROSS BLUE SHIELD FEP PRI	BLUE CROSS BLUE SHIELD FEP PRIMARY	.	.	.	.	41	0.00	.	.
BLUE CROSS/BLUE SHIELD	BLUE CROSS/BLUE SHIELD	.	.	.	.	111	0.01	.	.
BLUECROSS BLUESHIELD	BLUECROSS BLUESHIELD	.	.	.	.	965	0.06	.	.
BLUECROSS/BLUESHIELD	BLUECROSS/BLUESHIELD	.	.	.	.	37	0.00	.	.
BRION OCKENFELS	BRION OCKENFELS	.	.	.	.	113	0.01	.	.
CONTINUING BENEFITS PROGRAM	CONTINUING BENEFITS PROGRAM	.	.	.	.	621	0.04	.	.
CURRENTLY TRICARE STANDARD; SU	CURRENTLY TRICARE STANDARD; SURVEY ANSWERS BASED OFF OF PREV	.	.	.	.	132	0.01	.	.
DAVID MARSHALL HARTEN	DAVID MARSHALL HARTEN	.	.	.	.	139	0.01	.	.
DO NOT KNOW.	DO NOT KNOW.	.	.	.	.	282	0.02	.	.
DON'T KNOW	DON'T KNOW	.	.	.	.	123	0.01	.	.
DUAL ELIGIBILITY TRI CARE FOR	DUAL ELIGIBILITY TRI CARE FOR LIFE	.	.	.	.	182	0.01	.	.
FAMILY HEALTHY	FAMILY HEALTHY	.	.	.	.	55	0.00	.	.
FAMILY TRICARE PRIME RETIRED.	FAMILY TRICARE PRIME RETIRED.	.	.	.	.	54	0.00	.	.
FOR LIFE	FOR LIFE	.	.	.	.	38	0.00	.	.
FSB	FSB	.	.	.	.	436	0.03	.	.
GARNER	GARNER	.	.	.	.	61	0.00	.	.
GEHA	GEHA	.	.	.	.	44	0.00	.	.
HCSDB	HCSDB	.	.	.	.	450	0.03	.	.
HE TRICARE PRIME	HE TRICARE PRIME	.	.	.	.	52	0.00	.	.
HEALTHNET	HEALTHNET	.	.	.	.	32	0.00	.	.
HEALTHNET FEDERAL SERVICES	HEALTHNET FEDERAL SERVICES	.	.	.	.	31	0.00	.	.
HMSA	HMSA	.	.	.	.	413	0.03	.	.
HUMANA	HUMANA	.	.	.	.	376	0.02	.	.
HUMANA MILITARY HEALTHCARE SER	HUMANA MILITARY HEALTHCARE SERVICES INC.	.	.	.	.	182	0.01	.	.
HUMANA SOUTH	HUMANA SOUTH	.	.	.	.	498	0.03	.	.
HUMANA TRICARE PRIME?	HUMANA TRICARE PRIME?	.	.	.	.	725	0.05	.	.
I ALSO HAVE MY PRIMARY HEALTHC	I ALSO HAVE MY PRIMARY HEALTHCARE THROUGH MY HUSBAND'S WORK.	.	.	.	.	221	0.01	.	.
I AM IN TFL. MY WIFE/DAUGHTER	I AM IN TFL. MY WIFE/DAUGHTER ARE IN PRIME.	.	.	.	.	57	0.00	.	.
I AM ON MEDICARE AS OF FEB 2,	I AM ON MEDICARE AS OF FEB 2, 2017 AND SO I AM NOW ON TRICAR	.	.	.	.	71	0.00	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
I DO NOT KNOW	I DO NOT KNOW	.	.	.	.	296	0.02	.	.
I DON'T KNOW	I DON'T KNOW	.	.	.	.	196	0.01	.	.
I DON'T KNOW.	I DON'T KNOW.	.	.	.	.	55	0.00	.	.
I HAVE PRIVATE INSURANCE THROU	I HAVE PRIVATE INSURANCE THROUGH MY EMPLOYER. I HAVEN'T BEEN	.	.	.	.	768	0.05	.	.
I WAS ON PRIME WHILE I WAS ON	I WAS ON PRIME WHILE I WAS ON ACTIVE DUTY ORDERS BUT MY ORDE	.	.	.	.	74	0.00	.	.
IDK	IDK	.	.	.	.	636	0.04	.	.
INDIVIDUAL COVERAGE FOR ACTIVE	INDIVIDUAL COVERAGE FOR ACTIVE DUTY SPONSOR	.	.	.	.	710	0.05	.	.
INTERNAL MEDICINE	INTERNAL MEDICINE	.	.	.	.	86	0.01	.	.
JOHNATHAN L ALLEN	JOHNATHAN L ALLEN	.	.	.	.	180	0.01	.	.
JOHNS HOPKINS FAMILY	JOHNS HOPKINS FAMILY	.	.	.	.	415	0.03	.	.
JOHNS HOPKINS FAMILY HEALTH PL	JOHNS HOPKINS FAMILY HEALTH PLAN	.	.	.	.	165	0.01	.	.
KAISER PERMANENTE	KAISER PERMANENTE	.	.	.	.	42	0.00	.	.
MEDICA	MEDICA	.	.	.	.	294	0.02	.	.
MEDICAID	MEDICAID	.	.	.	.	96	0.01	.	.
MEDICARE	MEDICARE	.	.	.	.	627	0.04	.	.
MEDICARE TRICARE FOR LIFE	MEDICARE TRICARE FOR LIFE	.	.	.	.	123	0.01	.	.
MEDICARE - TRICARE FOR LIFE, A	MEDICARE - TRICARE FOR LIFE, AS OF @@@	.	.	.	.	205	0.01	.	.
MEDICARE A&B/ TRICARE FOR LIFE	MEDICARE A&B/ TRICARE FOR LIFE	.	.	.	.	52	0.00	.	.
MEDICARE AND TRICARE FOR LIFE	MEDICARE AND TRICARE FOR LIFE	.	.	.	.	543	0.04	.	.
MEDICARE AND TRICARE LIFE	MEDICARE AND TRICARE LIFE	.	.	.	.	46	0.00	.	.
MEDICARE AS OF 01 MAR 17	MEDICARE AS OF 01 MAR 17	.	.	.	.	79	0.01	.	.
MEDICARE AS OF JAN 2017 AND TR	MEDICARE AS OF JAN 2017 AND TRICARE FOR LIFE	.	.	.	.	47	0.00	.	.
MEDICARE CARE, TRICARE FOR LIF	MEDICARE CARE, TRICARE FOR LIFE	.	.	.	.	131	0.01	.	.
MEDICARE DUE TO SOCIAL SECURIT	MEDICARE DUE TO SOCIAL SECURITY. DISABILITY DUE TO MS. SECON	.	.	.	.	43	0.00	.	.
MEDICARE TRICARE	MEDICARE TRICARE	.	.	.	.	103	0.01	.	.
MEDICARE TRICARE FOR LIFE	MEDICARE TRICARE FOR LIFE	.	.	.	.	185	0.01	.	.
MEDICARE, BLUE CROSS BLUE SHIE	MEDICARE, BLUE CROSS BLUE SHIELD	.	.	.	.	50	0.00	.	.
MEDICARE, TRICARE FOR LIFE	MEDICARE, TRICARE FOR LIFE	.	.	.	.	41	0.00	.	.
MEDICARE- TRICARE FOR LIFE	MEDICARE- TRICARE FOR LIFE	.	.	.	.	30	0.00	.	.
MEDICARE/ TRICARE FOR LIFE	MEDICARE/ TRICARE FOR LIFE	.	.	.	.	123	0.01	.	.
MEDICARE/ TRICARE PRIME LIFE	MEDICARE/ TRICARE PRIME LIFE	.	.	.	.	93	0.01	.	.
MEDICARE/TRICARE FOR LIFE	MEDICARE/TRICARE FOR LIFE	.	.	.	.	178	0.01	.	.
MEDICARE/TRICARE FOR LIFE AS O	MEDICARE/TRICARE FOR LIFE AS OF 02/01/2017	.	.	.	.	93	0.01	.	.
N/A	N/A	.	.	.	.	92	0.01	.	.
NONE	NONE	.	.	.	.	54	0.00	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
NOT SURE	NOT SURE	.	.	.	.	840	0.06	.	.
P.S. BUT, ONLY USE VA HOSPITAL	P.S. BUT, ONLY USE VA HOSPITAL	.	.	.	.	40	0.00	.	.
PREMIER HEALTH	PREMIER HEALTH	.	.	.	.	111	0.01	.	.
PRIMARY BLUECROSS/BLUE SHIELD	PRIMARY BLUECROSS/BLUE SHIELD BECAUSE NAS JACKSONVILLE IS TH	.	.	.	.	182	0.01	.	.
PRIME	PRIME	.	.	.	.	996	0.07	.	.
PRIME - REMOTE	PRIME - REMOTE	.	.	.	.	28	0.00	.	.
PRIME TRICARE	PRIME TRICARE	.	.	.	.	86	0.01	.	.
REGENCE/ PREMERA	REGENCE/ PREMERA	.	.	.	.	82	0.01	.	.
REGULAR PLAN	REGULAR PLAN	.	.	.	.	281	0.02	.	.
RENEE CRAWFORD	RENEE CRAWFORD	.	.	.	.	122	0.01	.	.
RETIREE, TRICARE	RETIREE, TRICARE	.	.	.	.	54	0.00	.	.
ROBERTO RAMOS JR.	ROBERTO RAMOS JR.	.	.	.	.	79	0.01	.	.
SS/ TRICARE FOR LIFE	SS/ TRICARE FOR LIFE	.	.	.	.	65	0.00	.	.
STANDARD	STANDARD	.	.	.	.	1,329	0.09	.	.
STANDARD?	STANDARD?	.	.	.	.	57	0.00	.	.
T	T	.	.	.	.	795	0.05	.	.
TEAM INTEGRITY	TEAM INTEGRITY	.	.	.	.	286	0.02	.	.
TERRY L. DANIEL	TERRY L. DANIEL	.	.	.	.	795	0.05	.	.
TFL WITH MEDICARE PART A&B.	TFL WITH MEDICARE PART A&B.	.	.	.	.	185	0.01	.	.
TPR HEALTH NET	TPR HEALTH NET	.	.	.	.	37	0.00	.	.
TRADITIONAL TRICARE	TRADITIONAL TRICARE	.	.	.	.	123	0.01	.	.
TRI WEST	TRI WEST	.	.	.	.	189	0.01	.	.
TRICARE	TRICARE	.	.	.	.	5,225	0.34	.	.
TRICARE FOR LIFE	TRICARE FOR LIFE	.	.	.	.	6,777	0.44	.	.
TRICARE FOR LIFE (DEPENDENT OF	TRICARE FOR LIFE (DEPENDENT OF RETIREE)	.	.	.	.	307	0.02	.	.
TRICARE FOR LIFE (I THINK). IS	TRICARE FOR LIFE (I THINK). IS THERE A DIFFERENCE, WHAT IS T	.	.	.	.	62	0.00	.	.
TRICARE FOR LIFE (SPONSOR)	TRICARE FOR LIFE (SPONSOR)	.	.	.	.	155	0.01	.	.
TRICARE FOR LIFE / TRICARE PRI	TRICARE FOR LIFE / TRICARE PRIME PER MY SPOUSE	.	.	.	.	157	0.01	.	.
TRICARE FOR LIFE ALSO.	TRICARE FOR LIFE ALSO.	.	.	.	.	423	0.03	.	.
TRICARE FOR LIFE PLUS	TRICARE FOR LIFE PLUS	.	.	.	.	54	0.00	.	.
TRICARE FOR LIFE.	TRICARE FOR LIFE.	.	.	.	.	122	0.01	.	.
TRICARE FOR LIFE/ MEDICARE	TRICARE FOR LIFE/ MEDICARE	.	.	.	.	54	0.00	.	.
TRICARE FOR LIFE/ VA	TRICARE FOR LIFE/ VA	.	.	.	.	232	0.02	.	.
TRICARE FOR LIFE/MEDICARE	TRICARE FOR LIFE/MEDICARE	.	.	.	.	125	0.01	.	.
TRICARE FOR LIFE; MEDICARE	TRICARE FOR LIFE; MEDICARE	.	.	.	.	131	0.01	.	.
TRICARE FOR LIFE?	TRICARE FOR LIFE?	.	.	.	.	73	0.00	.	.
TRICARE FOR RETIREES	TRICARE FOR RETIREES	.	.	.	.	222	0.01	.	.
TRICARE LIFE	TRICARE LIFE	.	.	.	.	530	0.03	.	.
TRICARE NORTH	TRICARE NORTH	.	.	.	.	40	0.00	.	.
TRICARE NORTH REGION	TRICARE NORTH REGION	.	.	.	.	41	0.00	.	.
TRICARE PLUS	TRICARE PLUS	.	.	.	.	82	0.01	.	.
TRICARE PRIME	TRICARE PRIME	.	.	.	.	13,492	0.88	.	.
TRICARE PRIME (2)	TRICARE PRIME (2)	.	.	.	.	50	0.00	.	.
TRICARE PRIME (ACTIVE DUTY).	TRICARE PRIME (ACTIVE DUTY).	.	.	.	.	170	0.01	.	.
TRICARE PRIME (RETIRED)	TRICARE PRIME (RETIRED)	.	.	.	.	38	0.00	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
TRICARE PRIME (UNITED HEALTH).	TRICARE PRIME (UNITED HEALTH).	.	.	.	.	79	0.01	.	.
TRICARE PRIME ACTIVE DUTY	TRICARE PRIME ACTIVE DUTY	.	.	.	.	559	0.04	.	.
TRICARE PRIME FAMILY	TRICARE PRIME FAMILY	.	.	.	.	97	0.01	.	.
TRICARE PRIME FOR LIFE NOW FEB	TRICARE PRIME FOR LIFE NOW FEB 2017 AGE 65.	.	.	.	.	183	0.01	.	.
TRICARE PRIME FOR RETIREES	TRICARE PRIME FOR RETIREES	.	.	.	.	33	0.00	.	.
TRICARE PRIME FOR RETIREES & D	TRICARE PRIME FOR RETIREES & DEP.	.	.	.	.	72	0.00	.	.
TRICARE PRIME FOR RETIREES.	TRICARE PRIME FOR RETIREES.	.	.	.	.	71	0.00	.	.
TRICARE PRIME HUMANA	TRICARE PRIME HUMANA	.	.	.	.	423	0.03	.	.
TRICARE PRIME ONLY	TRICARE PRIME ONLY	.	.	.	.	108	0.01	.	.
TRICARE PRIME OVERSEAS	TRICARE PRIME OVERSEAS	.	.	.	.	45	0.00	.	.
TRICARE PRIME REMOTE	TRICARE PRIME REMOTE	.	.	.	.	32	0.00	.	.
TRICARE PRIME RETIRED	TRICARE PRIME RETIRED	.	.	.	.	181	0.01	.	.
TRICARE PRIME RETIREE	TRICARE PRIME RETIREE	.	.	.	.	816	0.05	.	.
TRICARE PRIME SOUTH	TRICARE PRIME SOUTH	.	.	.	.	93	0.01	.	.
TRICARE PRIME WILL BE EFFECTIV	TRICARE PRIME WILL BE EFFECTIVE ON APRIL 1, 2017	.	.	.	.	113	0.01	.	.
TRICARE PRIME WRNMMC	TRICARE PRIME WRNMMC	.	.	.	.	55	0.00	.	.
TRICARE PRIME, PREMIER HEALTH	TRICARE PRIME, PREMIER HEALTH	.	.	.	.	47	0.00	.	.
TRICARE PRIME, UNITED MEDICAL	TRICARE PRIME, UNITED MEDICAL	.	.	.	.	435	0.03	.	.
TRICARE PRIME-HEALTHNET (VIRG	TRICARE PRIME-HEALTHNET (VIRGINIA)?	.	.	.	.	211	0.01	.	.
TRICARE PRIME-RETIRED	TRICARE PRIME-RETIRED	.	.	.	.	159	0.01	.	.
TRICARE PRIME.	TRICARE PRIME.	.	.	.	.	809	0.05	.	.
TRICARE PRIME/ MEDI-PLUS	TRICARE PRIME/ MEDI- PLUS	.	.	.	.	155	0.01	.	.
TRICARE PRIME/HUMANA MILITARY	TRICARE PRIME/HUMANA MILITARY	.	.	.	.	57	0.00	.	.
TRICARE PRIME?	TRICARE PRIME?	.	.	.	.	262	0.02	.	.
TRICARE REMOTE	TRICARE REMOTE	.	.	.	.	15	0.00	.	.
TRICARE RESERVE	TRICARE RESERVE	.	.	.	.	38	0.00	.	.
TRICARE RESERVE SELECT	TRICARE RESERVE SELECT	.	.	.	.	296	0.02	.	.
TRICARE RETIRED	TRICARE RETIRED	.	.	.	.	204	0.01	.	.
TRICARE RETIREE	TRICARE RETIREE	.	.	.	.	91	0.01	.	.
TRICARE SELECT-NORTH REGION	TRICARE SELECT-NORTH REGION	.	.	.	.	59	0.00	.	.
TRICARE SOUTH	TRICARE SOUTH	.	.	.	.	93	0.01	.	.
TRICARE SOUTH REGION HUMANA MI	TRICARE SOUTH REGION HUMANA MILITARY	.	.	.	.	62	0.00	.	.
TRICARE SOUTH TEXAS	TRICARE SOUTH TEXAS	.	.	.	.	122	0.01	.	.
TRICARE STANDARD	TRICARE STANDARD	.	.	.	.	3,876	0.25	.	.
TRICARE STANDARD (NOT TOO SURE	TRICARE STANDARD (NOT TOO SURE THOUGH).	.	.	.	.	168	0.01	.	.
TRICARE STANDARD AND EXTRA	TRICARE STANDARD AND EXTRA	.	.	.	.	75	0.00	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
TRICARE STANDARD AS OF 1 JAN 2	TRICARE STANDARD AS OF 1 JAN 2017. TRICARE PRIME BEFORE THA	.	.	.	.	32	0.00	.	.
TRICARE STANDARD UHC	TRICARE STANDARD UHC	.	.	.	.	66	0.00	.	.
TRICARE UNITED	TRICARE UNITED	.	.	.	.	32	0.00	.	.
TRICARE WEST	TRICARE WEST	.	.	.	.	254	0.02	.	.
TRICARE WEST-UNITED HEALTHCAR	TRICARE WEST-UNITED HEALTHCARE	.	.	.	.	94	0.01	.	.
TRICARE YA STANDARD	TRICARE YA STANDARD	.	.	.	.	90	0.01	.	.
TRICARE YOUNG ADULT	TRICARE YOUNG ADULT	.	.	.	.	200	0.01	.	.
TRICARE YOUNG ADULT PRIME	TRICARE YOUNG ADULT PRIME	.	.	.	.	717	0.05	.	.
TRICARE- NORTH	TRICARE- NORTH	.	.	.	.	139	0.01	.	.
TURNED 65 YRS OLD IN DEC 16- N	TURNED 65 YRS OLD IN DEC 16- NOW ON MEDICARE AND TRICARE FOR	.	.	.	.	156	0.01	.	.
TURNED 65. NOW ON TRICARE FOR	TURNED 65. NOW ON TRICARE FOR LIFE.	.	.	.	.	42	0.00	.	.
UFSFHR YOUNG ADULT.	UFSFHR YOUNG ADULT.	.	.	.	.	112	0.01	.	.
UHCMV	UHCMV	.	.	.	.	168	0.01	.	.
UNITED	UNITED	.	.	.	.	319	0.02	.	.
UNITED HEALTH CARE	UNITED HEALTH CARE	.	.	.	.	195	0.01	.	.
UNITED HEALTHCARE	UNITED HEALTHCARE	.	.	.	.	261	0.02	.	.
UNITED MILITARY WEST	UNITED MILITARY WEST	.	.	.	.	51	0.00	.	.
UNKNOWN	UNKNOWN	.	.	.	.	74	0.00	.	.
US FAMILY HEALTH PLAN	US FAMILY HEALTH PLAN	.	.	.	.	128	0.01	.	.
US FAMILY HEALTH PLAN SINCE @@	US FAMILY HEALTH PLAN SINCE @@@	.	.	.	.	51	0.00	.	.
US FAMILY HEALTH PLAN WILL BE	US FAMILY HEALTH PLAN WILL BE EFFECTIVE @@@	.	.	.	.	320	0.02	.	.
USAA	USAA	.	.	.	.	40	0.00	.	.
USFHP	USFHP	.	.	.	.	170	0.01	.	.
VA SERVICE CONNECTED BC/BS.	VA SERVICE CONNECTED BC/BS.	.	.	.	.	150	0.01	.	.
VA ST. AUGUSTINE GAINESVILLE H	VA ST. AUGUSTINE GAINESVILLE HAVE MAJOR ISSUES.	.	.	.	.	139	0.01	.	.
WE WEREN'T TOLD WE HAD PRIME.	WE WEREN'T TOLD WE HAD PRIME.	.	.	.	.	31	0.00	.	.
YOUNG ADULT	YOUNG ADULT	.	.	.	.	619	0.04	.	.

S17BK01 -
Past 12 months: did you talk about starting or stopping a prescription medicine with dr?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	80	0.74	11,691	100.00
C	Should be skipped	.	.	.	.	54	0.50	.	.
N	Valid skip	.	.	.	.	945	8.79	.	.
1	Yes	.	.	.	.	5,551	51.66	.	.
2	No	.	.	.	.	4,116	38.30	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	10,000	0.66	7,350,713	100.00
C	Should be skipped	.	.	.	.	10,583	0.69	.	.
N	Valid skip	.	.	.	.	159,716	10.47	.	.
1	Yes	.	.	.	.	728,815	47.80	.	.
2	No	.	.	.	.	615,655	40.38	.	.

S17BK02 -
Past 12 months: talk about the reasons you might want to take a medicine?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	3,979	37.03	11,691	100.00
C	Should be skipped	.	.	.	.	117	1.09	.	.
N	Valid skip	.	.	.	.	1,011	9.41	.	.
1	Yes	.	.	.	.	5,334	49.64	.	.
2	No	.	.	.	.	305	2.84	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	598,095	39.23	7,350,713	100.00
C	Should be skipped	.	.	.	.	19,067	1.25	.	.
N	Valid skip	.	.	.	.	169,104	11.09	.	.
1	Yes	.	.	.	.	696,054	45.65	.	.
2	No	.	.	.	.	42,450	2.78	.	.

S17BK03 -
Past 12 months: talk about the reasons you might not want to take a medicine?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	3,974	36.98	11,691	100.00
C	Should be skipped	.	.	.	.	122	1.14	.	.
N	Valid skip	.	.	.	.	1,006	9.36	.	.
1	Yes	.	.	.	.	4,123	38.37	.	.
2	No	.	.	.	.	1,521	14.15	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	597,496	39.19	7,350,713	100.00
C	Should be skipped	.	.	.	.	19,981	1.31	.	.
N	Valid skip	.	.	.	.	168,189	11.03	.	.
1	Yes	.	.	.	.	540,532	35.45	.	.
2	No	.	.	.	.	198,571	13.02	.	.

S17BK04 -
When starting/stopping a prescription med, did dr ask what you thought was best for you?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	4,012	37.33	11,691	100.00
C	Should be skipped	.	.	.	.	124	1.15	.	.
N	Valid skip	.	.	.	.	1,004	9.34	.	.
1	Yes	.	.	.	.	4,208	39.16	.	.
2	No	.	.	.	.	1,398	13.01	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	601,113	39.42	7,350,713	100.00
C	Should be skipped	.	.	.	.	20,488	1.34	.	.
N	Valid skip	.	.	.	.	167,682	11.00	.	.
1	Yes	.	.	.	.	553,916	36.33	.	.
2	No	.	.	.	.	181,571	11.91	.	.

S17BL01 -
Do you take aspirin daily or every other day?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	114	1.06	11,691	100.00
D	Don't know	.	.	.	.	28	0.26	.	.
1	Yes	.	.	.	.	2,323	21.62	.	.
2	No	.	.	.	.	8,281	77.06	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	17,606	1.15	7,350,713	100.00
D	Don't know	.	.	.	.	2,977	0.20	.	.
1	Yes	.	.	.	.	247,172	16.21	.	.
2	No	.	.	.	.	1,257,014	82.44	.	.

S17BL02 -
Do you have a health problem or take medication that makes taking aspirin unsafe for you?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	103	0.96	11,691	100.00
D	Don't know	.	.	.	.	667	6.21	.	.
1	Yes	.	.	.	.	583	5.43	.	.
2	No	.	.	.	.	9,393	87.41	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	17,049	1.12	7,350,713	100.00
D	Don't know	.	.	.	.	84,832	5.56	.	.
1	Yes	.	.	.	.	71,148	4.67	.	.
2	No	.	.	.	.	1,351,741	88.65	.	.

S17BL03 -
Has doctor ever discussed the risks/benefits of aspirin to prevent heart attack/stroke?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	112	1.04	11,691	100.00
1	Yes	.	.	.	.	3,708	34.51	.	.
2	No	.	.	.	.	6,926	64.45	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	19,453	1.28	7,350,713	100.00
1	Yes	.	.	.	.	416,103	27.29	.	.
2	No	.	.	.	.	1,089,213	71.43	.	.

S17BL04A -
Have following condition: high cholesterol

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	3,040	28.29	.	.
2	Not marked	.	.	.	.	7,706	71.71	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	326,909	21.44	.	.
2	Not marked	.	.	.	.	1,197,860	78.56	.	.

S17BL04B -
Have following condition: high blood pressure

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	3,113	28.97	.	.
2	Not marked	.	.	.	.	7,633	71.03	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	354,355	23.24	.	.
2	Not marked	.	.	.	.	1,170,414	76.76	.	.

S17BL04C -
Have following condition: parent/sibling heart attack before age 60

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	1,506	14.01	.	.
2	Not marked	.	.	.	.	9,240	85.99	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	191,427	12.55	.	.
2	Not marked	.	.	.	.	1,333,342	87.45	.	.

S17BL05A -
Has doctor ever told you that you have: heart attack

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	206	1.92	.	.
2	Not marked	.	.	.	.	10,540	98.08	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	21,250	1.39	.	.
2	Not marked	.	.	.	.	1,503,519	98.61	.	.

S17BL05B -
Has doctor ever told you that you have: angina/coronary heart disease

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	283	2.63	.	.
2	Not marked	.	.	.	.	10,463	97.37	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	27,738	1.82	.	.
2	Not marked	.	.	.	.	1,497,031	98.18	.	.

S17BL05C -
Has doctor ever told you that you have: stroke

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	165	1.54	.	.
2	Not marked	.	.	.	.	10,581	98.46	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	16,851	1.11	.	.
2	Not marked	.	.	.	.	1,507,918	98.89	.	.

S17BL05D -
Has doctor ever told you that you have: diabetes or high blood sugar

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	Marked	.	.	.	.	1,447	13.47	.	.
2	Not marked	.	.	.	.	9,299	86.53	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	Marked	.	.	.	.	174,236	11.43	.	.
2	Not marked	.	.	.	.	1,350,533	88.57	.	.

S17BM01 -
Did someone help you complete this survey?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	87	0.81	11,691	100.00
1	Yes	.	.	.	.	290	2.70	.	.
2	No	.	.	.	.	10,369	96.49	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	15,289	1.00	7,350,713	100.00
1	Yes	.	.	.	.	51,761	3.39	.	.
2	No	.	.	.	.	1,457,720	95.60	.	.

S17BM02A -
How did person help you? Read questions to me

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
N	Valid skip	.	.	.	.	10,369	96.49	.	.
1	Marked	.	.	.	.	92	0.86	.	.
2	Not marked	.	.	.	.	285	2.65	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
N	Valid skip	.	.	.	.	1,457,720	95.60	.	.
1	Marked	.	.	.	.	13,518	0.89	.	.
2	Not marked	.	.	.	.	53,532	3.51	.	.

S17BM02B -
How did person help you? Wrote down answers I gave

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
N	Valid skip	.	.	.	.	10,369	96.49	.	.
1	Marked	.	.	.	.	71	0.66	.	.
2	Not marked	.	.	.	.	306	2.85	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
N	Valid skip	.	.	.	.	1,457,720	95.60	.	.
1	Marked	.	.	.	.	8,616	0.57	.	.
2	Not marked	.	.	.	.	58,433	3.83	.	.

S17BM02C -
How did person help you? Answered questions for me

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
N	Valid skip	.	.	.	.	10,369	96.49	.	.
1	Marked	.	.	.	.	107	1.00	.	.
2	Not marked	.	.	.	.	270	2.51	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
N	Valid skip	.	.	.	.	1,457,720	95.60	.	.
1	Marked	.	.	.	.	19,506	1.28	.	.
2	Not marked	.	.	.	.	47,543	3.12	.	.

S17BM02D -
How did person help you? Translated questions into my language

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
N	Valid skip	.	.	.	.	10,369	96.49	.	.
1	Marked	.	.	.	.	15	0.14	.	.
2	Not marked	.	.	.	.	362	3.37	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
N	Valid skip	.	.	.	.	1,457,720	95.60	.	.
1	Marked	.	.	.	.	2,018	0.13	.	.
2	Not marked	.	.	.	.	65,031	4.27	.	.

S17BM02E -
How did person help you? Helped in some other way

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	.	.	11,691	100.00
N	Valid skip	.	.	.	.	10,369	96.49	.	.
1	Marked	.	.	.	.	69	0.64	.	.
2	Not marked	.	.	.	.	308	2.87	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
N	Valid skip	.	.	.	.	1,457,720	95.60	.	.
1	Marked	.	.	.	.	16,551	1.09	.	.
2	Not marked	.	.	.	.	50,499	3.31	.	.

S17BM05 -
Past 12 months: did you need to visit doctor's office/clinic after regular office hours?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	182	1.69	11,691	100.00
1	Yes	.	.	.	.	2,265	21.08	.	.
2	No	.	.	.	.	8,299	77.23	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	28,258	1.85	7,350,713	100.00
1	Yes	.	.	.	.	309,336	20.29	.	.
2	No	.	.	.	.	1,187,176	77.86	.	.

S17BM06 -
Past 12 months: how often able to get care from doctors office/clinic after regular office hours?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	201	1.87	11,691	100.00
N	Valid skip	.	.	.	.	8,299	77.23	.	.
1	Never	.	.	.	.	629	5.85	.	.
2	Sometimes	.	.	.	.	290	2.70	.	.
3	Usually	.	.	.	.	461	4.29	.	.
4	Always	.	.	.	.	866	8.06	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	29,792	1.95	7,350,713	100.00
N	Valid skip	.	.	.	.	1,187,176	77.86	.	.
1	Never	.	.	.	.	85,917	5.63	.	.
2	Sometimes	.	.	.	.	42,129	2.76	.	.
3	Usually	.	.	.	.	70,219	4.61	.	.
4	Always	.	.	.	.	109,537	7.18	.	.

S17BM07 -
Past 12 months: did you need care during evenings, weekends, or holidays?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	173	1.61	11,691	100.00
1	Yes	.	.	.	.	2,685	24.99	.	.
2	No	.	.	.	.	7,888	73.40	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	27,301	1.79	7,350,713	100.00
1	Yes	.	.	.	.	381,183	25.00	.	.
2	No	.	.	.	.	1,116,285	73.21	.	.

S17BM08 -
Past 12 months: how often able to get care from doctors office/clinic during evenings/weekends/holidays?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	201	1.87	11,691	100.00
N	Valid skip	.	.	.	.	7,888	73.40	.	.
1	Never	.	.	.	.	916	8.52	.	.
2	Sometimes	.	.	.	.	325	3.02	.	.
3	Usually	.	.	.	.	468	4.36	.	.
4	Always	.	.	.	.	948	8.82	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	31,799	2.09	7,350,713	100.00
N	Valid skip	.	.	.	.	1,116,285	73.21	.	.
1	Never	.	.	.	.	134,171	8.80	.	.
2	Sometimes	.	.	.	.	52,454	3.44	.	.
3	Usually	.	.	.	.	64,953	4.26	.	.
4	Always	.	.	.	.	125,108	8.21	.	.

S17BO01 -
When did you lst have a flu shot

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	122	1.14	11,691	100.00
D	Don't know	.	.	.	.	103	0.96	.	.
1	Yes	.	.	.	.	7,059	65.69	.	.
2	No	.	.	.	.	3,462	32.22	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	18,486	1.21	7,350,713	100.00
D	Don't know	.	.	.	.	19,279	1.26	.	.
1	Yes	.	.	.	.	994,871	65.25	.	.
2	No	.	.	.	.	492,133	32.28	.	.

S17BP01 -
Past 12 mth: how often talk to doctor about illness prvntn

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	79	0.74	11,691	100.00
C	Should be skipped	.	.	.	.	57	0.53	.	.
N	Valid skip	.	.	.	.	942	8.77	.	.
1	Yes	.	.	.	.	7,305	67.98	.	.
2	No	.	.	.	.	2,363	21.99	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	8,900	0.58	7,350,713	100.00
C	Should be skipped	.	.	.	.	10,526	0.69	.	.
N	Valid skip	.	.	.	.	159,774	10.48	.	.
1	Yes	.	.	.	.	983,323	64.49	.	.
2	No	.	.	.	.	362,247	23.76	.	.

X17003 -
Which health plan did you use for all or most of your healthcare in the last 12 months?

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	9,210	100.00	12,571	100.00	115	1.07	11,691	100.00
D	Not sure	.	.	.	.	8	0.07	.	.
1	TRICARE Prime	.	.	.	.	10,418	96.95	.	.
3	TRICARE Extra or Standard (CHAMPUS)	.	.	.	.	37	0.34	.	.
4	Medicare	.	.	.	.	128	1.19	.	.
6	Medicaid	.	.	.	.	1	0.01	.	.
7	A civilian HMO	.	.	.	.	2	0.02	.	.
8	Other civilian health insurance	.	.	.	.	17	0.16	.	.
9	Uniformed Services Family Health Plan	.	.	.	.	5	0.05	.	.
10	The Veterans Administration	.	.	.	.	1	0.01	.	.
11	TRICARE Plus	.	.	.	.	2	0.02	.	.
12	TRICARE Reserve Select	.	.	.	.	4	0.04	.	.
14	TRICARE Retired Reserve	.	.	.	.	6	0.06	.	.
15	TRICARE Young Adult Prime	.	.	.	.	1	0.01	.	.
16	Continued Health Care Benefit Program	.	.	.	.	1	0.01	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	7,376,667	100.00	5,827,227	100.00	19,427	1.27	7,350,713	100.00
D	Not sure	.	.	.	.	1,635	0.11	.	.
1	TRICARE Prime	.	.	.	.	1,478,489	96.96	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
3	TRICARE Extra or Standard (CHAMPUS)	.	.	.	.	5,736	0.38	.	.
4	Medicare	.	.	.	.	12,497	0.82	.	.
6	Medicaid	.	.	.	.	96	0.01	.	.
7	A civilian HMO	.	.	.	.	86	0.01	.	.
8	Other civilian health insurance	.	.	.	.	3,703	0.24	.	.
9	Uniformed Services Family Health Plan	.	.	.	.	669	0.04	.	.
10	The Veterans Administration	.	.	.	.	139	0.01	.	.
11	TRICARE Plus	.	.	.	.	82	0.01	.	.
12	TRICARE Reserve Select	.	.	.	.	355	0.02	.	.
14	TRICARE Retired Reserve	.	.	.	.	517	0.03	.	.
15	TRICARE Young Adult Prime	.	.	.	.	717	0.05	.	.
16	Continued Health Care Benefit Program	.	.	.	.	621	0.04	.	.

INHCSDB -
1 if in HCSDB sample, 0 if in HEDIS sample

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Not in HCSDB sample	.	.	.	.	10,746	100.00	.	.
1	In HCSDB sample	9,210	100.00	12,571	100.00	.	.	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Not in HCSDB sample	.	.	.	.	1,524,769	100.00	.	.
1	In HCSDB sample	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00

INHEDIS -
1 if in HEDIS sample, 0 if in HCSDB sample

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Not in HEDIS sample	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	In HEDIS sample	.	.	.	.	10,746	100.00	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Not in HEDIS sample	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	In HEDIS sample	.	.	.	.	1,524,769	100.00	.	.

ONTIME -
Responded within 8 weeks of mail-out

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
NO	No	90	0.98	116	0.92	.	.	.	.
YES	Yes	9,120	99.02	12,455	99.08	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
NO	No	61,895	0.84	71,770	1.23	.	.	.	.
YES	Yes	7,314,772	99.16	5,755,457	98.77	1,524,769	100.00	7,350,713	100.00

FLAG_FIN -
Final disposition

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Returned survey	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Returned survey	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

DUPFLAG -
Multiple response indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
NO	No	9,178	99.65	12,497	99.41	10,503	97.74	11,632	99.50
YES	Yes	32	0.35	74	0.59	243	2.26	59	0.50

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
NO	No	7,355,845	99.72	5,777,295	99.14	1,494,183	97.99	7,297,565	99.28
YES	Yes	20,823	0.28	49,932	0.86	30,587	2.01	53,147	0.72

FNSTATUS -
Final status

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
11	Elig, return complete	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
11	Elig, return complete	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

KEYCOUNT -
Number of key questions answered

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
10	10	66	0.72	8	0.06	.	.	4	0.03
11	11	5	0.05	71	0.56	16	0.15	56	0.48
12	12	4	0.04	6	0.05	10	0.09	6	0.05
13	13	4	0.04	10	0.08	12	0.11	3	0.03
14	14	30	0.33	45	0.36	10	0.09	27	0.23
15	15	7	0.08	19	0.15	19	0.18	9	0.08
16	16	36	0.39	74	0.59	35	0.33	96	0.82
17	17	48	0.52	61	0.49	72	0.67	96	0.82
18	18	116	1.26	165	1.31	209	1.94	234	2.00
19	19	585	6.35	831	6.61	1,286	11.97	793	6.78
20	20	8,309	90.22	11,281	89.74	9,077	84.47	10,367	88.68

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
10	10	70,914	0.96	1,479	0.03	.	.	1,336	0.02
11	11	4,003	0.05	28,765	0.49	4,553	0.30	41,049	0.56
12	12	7,643	0.10	1,843	0.03	1,736	0.11	8,256	0.11
13	13	1,365	0.02	5,958	0.10	1,981	0.13	6,562	0.09
14	14	33,146	0.45	16,955	0.29	1,811	0.12	11,308	0.15
15	15	8,184	0.11	26,357	0.45	2,616	0.17	7,555	0.10
16	16	19,759	0.27	49,455	0.85	3,364	0.22	64,473	0.88
17	17	25,574	0.35	39,961	0.69	8,145	0.53	106,612	1.45
18	18	72,856	0.99	75,787	1.30	33,935	2.23	180,907	2.46
19	19	369,396	5.01	424,597	7.29	186,065	12.20	585,802	7.97
20	20	6,763,828	91.69	5,156,071	88.48	1,280,563	83.98	6,336,852	86.21

WEB -
Web survey indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	No	1,895	20.58	3,212	25.55	4,795	44.62	3,000	25.66
1	Yes	7,315	79.42	9,359	74.45	5,951	55.38	8,691	74.34

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	No	1,160,978	15.74	2,575,862	44.20	641,249	42.06	3,178,930	43.25
1	Yes	6,215,689	84.26	3,251,365	55.80	883,520	57.94	4,171,783	56.75

EMAILRES -
Email response

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	No email information	9,210	100.00	12,571	100.00	10,746	100.00	7,756	66.34
YES	YES	.	.	.	.	.	.	3,935	33.66

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	No email information	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	5,648,757	76.85
YES	YES	.	.	.	.	.	.	1,701,955	23.15

SURVTYPE -
Web or Mail Survey

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
2	Web survey	7,315	79.42	9,359	74.45	5,951	55.38	8,691	74.34
8	Mail survey	1,895	20.58	3,212	25.55	4,795	44.62	3,000	25.66

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
2	Web survey	6,215,689	84.26	3,251,365	55.80	883,520	57.94	4,171,783	56.75
8	Mail survey	1,160,978	15.74	2,575,862	44.20	641,249	42.06	3,178,930	43.25

N1 -
Coding Scheme Note 1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	8,867	96.28	12,126	96.46	.	.	11,224	96.01
2	2	9	0.10	17	0.14	.	.	24	0.21
3	3	307	3.33	379	3.01	.	.	402	3.44
4	4	27	0.29	49	0.39	.	.	41	0.35

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	7,108,771	96.37	5,590,747	95.94	.	.	7,010,626	95.37
2	2	4,825	0.07	15,924	0.27	.	.	23,387	0.32
3	3	240,914	3.27	180,917	3.10	.	.	256,318	3.49
4	4	22,157	0.30	39,638	0.68	.	.	60,382	0.82

N2 -
Coding Scheme Note 2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3	0.03	8	0.06	.	.	6	0.05
2	2	16	0.17	23	0.18	31	0.29	27	0.23
3	3	31	0.34	37	0.29	366	3.41	28	0.24
4	4	3,729	40.49	5,088	40.47	4,734	44.05	4,714	40.32
5	5	27	0.29	37	0.29	51	0.47	34	0.29
6	6	112	1.22	137	1.09	2,482	23.10	120	1.03
7	7	5,289	57.43	7,217	57.41	3,079	28.65	6,749	57.73
8	8	3	0.03	24	0.19	3	0.03	13	0.11

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	2,006	0.03	8,698	0.15	.	.	4,455	0.06
2	2	18,944	0.26	17,274	0.30	4,086	0.27	23,962	0.33
3	3	36,651	0.50	7,446	0.13	54,818	3.60	15,977	0.22
4	4	3,097,052	41.98	2,357,757	40.46	667,119	43.75	3,144,037	42.77
5	5	20,386	0.28	38,821	0.67	7,114	0.47	33,857	0.46
6	6	94,008	1.27	126,478	2.17	362,203	23.75	134,490	1.83
7	7	4,104,120	55.64	3,239,189	55.59	429,272	28.15	3,964,479	53.93
8	8	3,500	0.05	31,565	0.54	157	0.01	29,456	0.40

N3 -
Coding Scheme Note 3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	9	0.10	5	0.04	3	0.03	11	0.09
2	2	31	0.34	23	0.18	20	0.19	34	0.29
3	3	65	0.71	83	0.66	394	3.67	70	0.60
4	4	7,788	84.56	10,641	84.65	8,850	82.36	9,836	84.13
5	5	7	0.08	14	0.11	19	0.18	12	0.10
6	6	43	0.47	75	0.60	644	5.99	81	0.69
7	7	1,265	13.74	1,715	13.64	815	7.58	1,640	14.03
8	8	2	0.02	15	0.12	1	0.01	7	0.06

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,847	0.03	3,125	0.05	271	0.02	17,759	0.24
2	2	23,271	0.32	15,912	0.27	2,644	0.17	13,512	0.18
3	3	49,048	0.66	27,902	0.48	65,395	4.29	32,889	0.45
4	4	6,487,821	87.95	5,075,199	87.09	1,205,867	79.09	6,249,995	85.03
5	5	1,887	0.03	7,822	0.13	2,770	0.18	11,046	0.15
6	6	22,922	0.31	78,835	1.35	112,901	7.40	90,813	1.24
7	7	787,486	10.68	603,426	10.36	134,879	8.85	918,559	12.50
8	8	2,386	0.03	15,005	0.26	43	0.00	16,141	0.22

N3_BC1 -
Coding Scheme Note 3_BC1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	7,259	57.74	.	.	.	.
2	2	.	.	5,216	41.49	.	.	.	.
3	3	.	.	96	0.76	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	1,665,944	28.59	.	.	.	.
2	2	.	.	4,102,287	70.40	.	.	.	.
3	3	.	.	58,997	1.01	.	.	.	.

N3_BC2 -
Coding Scheme Note 3_BC2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	7,355	58.51	.	.	.	.
2	2	.	.	5,216	41.49	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	1,724,940	29.60	.	.	.	.
2	2	.	.	4,102,287	70.40	.	.	.	.

N3_BC3 -
Coding Scheme Note 3_BC3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	4,607	36.65	.	.	.	.
2	2	.	.	7,964	63.35	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	1,055,805	18.12	.	.	.	.
2	2	.	.	4,771,422	81.88	.	.	.	.

N3_BC4 -
Coding Scheme Note 3_BC4

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	5,216	41.49	.	.	.	.
2	2	.	.	734	5.84	.	.	.	.
3	3	.	.	6,399	50.90	.	.	.	.
4	4	.	.	222	1.77	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	4,102,287	70.40	.	.	.	.
2	2	.	.	178,047	3.06	.	.	.	.
3	3	.	.	1,427,004	24.49	.	.	.	.
4	4	.	.	119,889	2.06	.	.	.	.

N3_BC5 -
Coding Scheme Note 3_BC5

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	6,894	54.84	.	.	.	.
2	2	.	.	5,557	44.20	.	.	.	.
4	4	.	.	120	0.95	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	4,230,578	72.60	.	.	.	.
2	2	.	.	1,513,998	25.98	.	.	.	.
4	4	.	.	82,651	1.42	.	.	.	.

N3_BC6 -
Coding Scheme Note 3_BC6

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	7,014	55.80	.	.	.	.
2	2	.	.	5,557	44.20	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	4,313,229	74.02	.	.	.	.
2	2	.	.	1,513,998	25.98	.	.	.	.

N3_BC7 -
Coding Scheme Note 3_BC7

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	5,665	45.06	.	.	.	.
2	2	.	.	6,906	54.94	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	3,674,868	63.06	.	.	.	.
2	2	.	.	2,152,359	36.94	.	.	.	.

N3_BC8 -
Coding Scheme Note 3_BC8

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	5,557	44.20	.	.	.	.
2	2	.	.	217	1.73	.	.	.	.
3	3	.	.	6,540	52.02	.	.	.	.
4	4	.	.	257	2.04	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	1,513,998	25.98	.	.	.	.
2	2	.	.	105,708	1.81	.	.	.	.
3	3	.	.	4,017,378	68.94	.	.	.	.
4	4	.	.	190,143	3.26	.	.	.	.

N4 -
Coding Scheme Note 4

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	1,234	13.40	1,852	14.73	.	.	1,586	13.57
2	2	.	.	1	0.01	.	.	.	.
3	3	7,966	86.49	10,682	84.97	.	.	10,080	86.22
4	4	2	0.02	10	0.08	.	.	3	0.03
5	5	8	0.09	26	0.21	.	.	22	0.19

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	725,147	9.83	661,807	11.36	.	.	878,224	11.95
2	2	.	.	791	0.01	.	.	.	.
3	3	6,642,268	90.04	5,105,517	87.61	.	.	6,436,115	87.56
4	4	3,172	0.04	18,604	0.32	.	.	2,982	0.04
5	5	6,080	0.08	40,508	0.70	.	.	33,391	0.45

N4H -
Coding Scheme Note 4H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	999	9.30	.	.
2	2	.	.	.	.	9,712	90.38	.	.
3	3	.	.	.	.	35	0.33	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	170,299	11.17	.	.
2	2	.	.	.	.	1,350,675	88.58	.	.
3	3	.	.	.	.	3,795	0.25	.	.

N5 -
Coding Scheme Note 5

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	1,234	13.40	1,853	14.74	.	.	1,586	13.57
2	2	4,533	49.22	6,067	48.26	.	.	5,829	49.86
3	3	66	0.72	131	1.04	.	.	118	1.01
4	4	16	0.17	22	0.18	.	.	15	0.13
5	5	3,349	36.36	4,457	35.45	.	.	4,016	34.35
6	6	12	0.13	41	0.33	.	.	127	1.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	725,147	9.83	662,598	11.37	.	.	878,224	11.95
2	2	3,975,676	53.90	2,844,627	48.82	.	.	3,649,395	49.65
3	3	36,095	0.49	166,581	2.86	.	.	168,067	2.29
4	4	10,124	0.14	28,323	0.49	.	.	13,334	0.18
5	5	2,622,317	35.55	2,073,971	35.59	.	.	2,493,133	33.92
6	6	7,308	0.10	51,126	0.88	.	.	148,560	2.02

N5_BI1 -
Coding Scheme Note 5_BI1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,571	100.00	10,746	100.00	11,691	100.00
1	1	2,641	28.68	.	.	.	.	.	.
2	2	22	0.24	.	.	.	.	.	.
3	3	6,462	70.16	.	.	.	.	.	.
4	4	78	0.85	.	.	.	.	.	.
5	5	5	0.05	.	.	.	.	.	.
6	6	2	0.02	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	1	2,293,236	31.09	.	.	.	.	.	.
2	2	14,387	0.20	.	.	.	.	.	.
3	3	5,001,338	67.80	.	.	.	.	.	.
4	4	62,199	0.84	.	.	.	.	.	.
5	5	4,027	0.05	.	.	.	.	.	.
6	6	1,480	0.02	.	.	.	.	.	.

N5_BI2 -
Coding Scheme Note 5_BI2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,571	100.00	10,746	100.00	11,691	100.00
1	1	6,484	70.40	.	.	.	.	.	.
2	2	872	9.47	.	.	.	.	.	.
3	3	2	0.02	.	.	.	.	.	.
5	5	159	1.73	.	.	.	.	.	.
6	6	6	0.07	.	.	.	.	.	.
7	7	1,687	18.32	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	1	5,015,726	67.99	.	.	.	.	.	.
2	2	772,876	10.48	.	.	.	.	.	.
3	3	1,822	0.02	.	.	.	.	.	.
5	5	121,997	1.65	.	.	.	.	.	.
6	6	3,039	0.04	.	.	.	.	.	.
7	7	1,461,208	19.81	.	.	.	.	.	.

N5_BI3 -
Coding Scheme Note 5_BI3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,571	100.00	10,746	100.00	11,691	100.00
1	1	8,171	88.72	.	.	.	.	.	.
2	2	338	3.67	.	.	.	.	.	.
3	3	635	6.89	.	.	.	.	.	.
5	5	66	0.72	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	1	6,476,934	87.80	.	.	.	.	.	.
2	2	157,680	2.14	.	.	.	.	.	.
3	3	692,491	9.39	.	.	.	.	.	.
5	5	49,563	0.67	.	.	.	.	.	.

N5_BI4 -
Coding Scheme Note 5_BI4

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,571	100.00	10,746	100.00	11,691	100.00
1	1	8,171	88.72	.	.	.	.	.	.
2	2	122	1.32	.	.	.	.	.	.
3	3	848	9.21	.	.	.	.	.	.
4	4	3	0.03	.	.	.	.	.	.
5	5	66	0.72	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	1	6,476,934	87.80	.	.	.	.	.	.
2	2	90,288	1.22	.	.	.	.	.	.
3	3	756,833	10.26	.	.	.	.	.	.
4	4	1,904	0.03	.	.	.	.	.	.
5	5	50,709	0.69	.	.	.	.	.	.

N5H -
Coding Scheme Note 5H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	999	9.30	.	.
2	2	.	.	.	.	5,402	50.27	.	.
3	3	.	.	.	.	129	1.20	.	.
4	4	.	.	.	.	127	1.18	.	.
5	5	.	.	.	.	4,067	37.85	.	.
6	6	.	.	.	.	22	0.20	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	170,299	11.17	.	.
2	2	.	.	.	.	711,377	46.65	.	.
3	3	.	.	.	.	17,871	1.17	.	.
4	4	.	.	.	.	15,669	1.03	.	.
5	5	.	.	.	.	607,784	39.86	.	.
6	6	.	.	.	.	1,769	0.12	.	.

N6 -
Coding Scheme Note 6

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	6,702	72.77	8,989	71.51	.	.	8,491	72.63
2	2	41	0.45	64	0.51	.	.	60	0.51
3	3	6	0.07	6	0.05	.	.	3	0.03
4	4	5	0.05	3	0.02	.	.	13	0.11
5	5	2,454	26.64	3,492	27.78	.	.	3,112	26.62
6	6	1	0.01	.	.	.	.	1	0.01
7	7	1	0.01	17	0.14	.	.	11	0.09

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	5,946,069	80.61	4,724,905	81.08	.	.	5,739,462	78.08
2	2	21,130	0.29	33,689	0.58	.	.	63,391	0.86
3	3	1,986	0.03	2,253	0.04	.	.	739	0.01
4	4	954	0.01	3,910	0.07	.	.	8,720	0.12
5	5	1,405,154	19.05	1,047,474	17.98	.	.	1,528,145	20.79
6	6	989	0.01	.	.	.	.	579	0.01
7	7	386	0.01	14,996	0.26	.	.	9,676	0.13

N6H -
Coding Scheme Note 6H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	8,105	75.42	.	.
2	2	.	.	.	.	61	0.57	.	.
3	3	.	.	.	.	13	0.12	.	.
4	4	.	.	.	.	2,557	23.79	.	.
5	5	.	.	.	.	10	0.09	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	1,095,507	71.85	.	.
2	2	.	.	.	.	10,606	0.70	.	.
3	3	.	.	.	.	1,429	0.09	.	.
4	4	.	.	.	.	415,891	27.28	.	.
5	5	.	.	.	.	1,336	0.09	.	.

N7 -
Coding Scheme Note 7

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	2,460	26.71	3,495	27.80	.	.	3,126	26.74
2	2	693	7.52	881	7.01	.	.	810	6.93
3	3	2	0.02	3	0.02	.	.	2	0.02
4	4	6,055	65.74	8,192	65.17	.	.	7,753	66.32

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	1,407,097	19.07	1,051,385	18.04	.	.	1,537,444	20.92
2	2	396,177	5.37	379,438	6.51	.	.	418,307	5.69
3	3	861	0.01	999	0.02	.	.	385	0.01
4	4	5,572,533	75.54	4,395,405	75.43	.	.	5,394,577	73.39

N7H -
Coding Scheme Note 7H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	820	7.63	11,691	100.00
1	1	.	.	.	.	2,557	23.79	.	.
2	2	.	.	.	.	1,671	15.55	.	.
3	3	.	.	.	.	5,698	53.02	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	130,803	8.58	7,350,713	100.00
1	1	.	.	.	.	415,891	27.28	.	.
2	2	.	.	.	.	214,632	14.08	.	.
3	3	.	.	.	.	763,443	50.07	.	.

N8 -
Coding Scheme Note 8

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3,155	34.26	4,379	34.83	4,228	39.34	3,938	33.68
2	2	4,229	45.92	5,926	47.14	4,267	39.71	5,659	48.40
3	3	82	0.89	152	1.21	83	0.77	144	1.23
4	4	1,731	18.79	2,076	16.51	1,219	11.34	1,932	16.53
5	5	13	0.14	38	0.30	949	8.83	18	0.15

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	1,804,134	24.46	1,431,822	24.57	630,523	41.35	1,956,136	26.61
2	2	4,046,349	54.85	3,271,749	56.15	554,844	36.39	3,999,723	54.41
3	3	48,518	0.66	160,559	2.76	13,357	0.88	143,361	1.95
4	4	1,470,564	19.94	923,648	15.85	184,535	12.10	1,235,252	16.80
5	5	7,103	0.10	39,448	0.68	141,511	9.28	16,241	0.22

N8_01 -
Coding Scheme Note 8_01

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	2,460	26.71	3,495	27.80	.	.	3,126	26.74
2	2	1,130	12.27	1,930	15.35	.	.	1,661	14.21
3	3	5,599	60.79	7,086	56.37	.	.	6,856	58.64
4	4	21	0.23	60	0.48	.	.	48	0.41

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	1,407,097	19.07	1,051,385	18.04	.	.	1,537,444	20.92
2	2	1,855,466	25.15	1,794,458	30.79	.	.	1,658,258	22.56
3	3	4,100,083	55.58	2,914,312	50.01	.	.	4,107,364	55.88
4	4	14,021	0.19	67,072	1.15	.	.	47,647	0.65

N9 -
Coding Scheme Note 9

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	5,389	58.51	7,553	60.08	.	.	6,968	59.60
2	2	26	0.28	91	0.72	.	.	97	0.83
3	3	3,789	41.14	4,910	39.06	.	.	4,622	39.53
4	4	2	0.02	4	0.03	.	.	2	0.02
5	5	4	0.04	13	0.10	.	.	2	0.02

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	4,733,523	64.17	3,700,361	63.50	.	.	4,574,271	62.23
2	2	18,379	0.25	104,259	1.79	.	.	112,189	1.53
3	3	2,622,096	35.55	2,006,100	34.43	.	.	2,661,342	36.21
4	4	403	0.01	7,127	0.12	.	.	1,495	0.02
5	5	2,266	0.03	9,379	0.16	.	.	1,415	0.02

N9H -
Coding Scheme Note 9H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	6,615	61.56	.	.
2	2	.	.	.	.	100	0.93	.	.
3	3	.	.	.	.	4,022	37.43	.	.
4	4	.	.	.	.	1	0.01	.	.
5	5	.	.	.	.	8	0.07	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	845,890	55.48	.	.
2	2	.	.	.	.	12,460	0.82	.	.
3	3	.	.	.	.	665,362	43.64	.	.
4	4	.	.	.	.	35	0.00	.	.
5	5	.	.	.	.	1,023	0.07	.	.

N10 -
Coding Scheme Note 10

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	3,791	41.16	4,914	39.09	.	.	4,624	39.55
2	2	5,227	56.75	7,389	58.78	.	.	6,760	57.82
3	3	5	0.05	7	0.06	.	.	8	0.07
4	4	178	1.93	234	1.86	.	.	272	2.33
5	5	9	0.10	27	0.21	.	.	27	0.23

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	2,622,499	35.55	2,013,227	34.55	.	.	2,662,837	36.23
2	2	4,631,770	62.79	3,682,935	63.20	.	.	4,487,865	61.05
3	3	921	0.01	1,528	0.03	.	.	8,219	0.11
4	4	114,367	1.55	104,915	1.80	.	.	161,032	2.19
5	5	7,110	0.10	24,622	0.42	.	.	30,759	0.42

N10_B1 -
Coding Scheme Note 10_B1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	1,169	12.69	1,606	12.78	.	.	1,499	12.82
2	2	182	1.98	344	2.74	.	.	336	2.87
3	3	7,848	85.21	10,602	84.34	.	.	9,847	84.23
4	4	1	0.01	1	0.01	.	.	1	0.01
5	5	10	0.11	18	0.14	.	.	8	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	875,186	11.86	663,791	11.39	.	.	961,630	13.08
2	2	109,552	1.49	361,587	6.21	.	.	369,726	5.03
3	3	6,382,044	86.52	4,788,794	82.18	.	.	6,014,842	81.83
4	4	169	0.00	222	0.00	.	.	247	0.00
5	5	9,717	0.13	12,834	0.22	.	.	4,268	0.06

N10H -
Coding Scheme Note 10H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	4,023	37.44	.	.
2	2	.	.	.	.	6,498	60.47	.	.
3	3	.	.	.	.	146	1.36	.	.
4	4	.	.	.	.	79	0.74	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	665,397	43.64	.	.
2	2	.	.	.	.	829,531	54.40	.	.
3	3	.	.	.	.	19,543	1.28	.	.
4	4	.	.	.	.	10,298	0.68	.	.

N11 -
Coding Scheme Note 11

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	12,571	100.00	10,746	100.00	11,691	100.00
1	1	6,413	69.63	.	.	.	.	.	.
2	2	12	0.13	.	.	.	.	.	.
3	3	58	0.63	.	.	.	.	.	.
4	4	2,651	28.78	.	.	.	.	.	.
5	5	76	0.83	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	1	5,556,715	75.33	.	.	.	.	.	.
2	2	13,067	0.18	.	.	.	.	.	.
3	3	44,961	0.61	.	.	.	.	.	.
4	4	1,681,351	22.79	.	.	.	.	.	.
5	5	80,574	1.09	.	.	.	.	.	.

N12 -
Coding Scheme Note 12

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	2,779	30.17	3,951	31.43	.	.	3,489	29.84
2	2	18	0.20	28	0.22	.	.	31	0.27
3	3	140	1.52	145	1.15	.	.	145	1.24
4	4	6,201	67.33	8,361	66.51	.	.	7,962	68.10
5	5	72	0.78	86	0.68	.	.	64	0.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	2,210,624	29.97	1,756,511	30.14	.	.	1,936,548	26.35
2	2	11,792	0.16	15,575	0.27	.	.	21,229	0.29
3	3	91,844	1.25	132,393	2.27	.	.	166,744	2.27
4	4	4,988,793	67.63	3,883,127	66.64	.	.	5,176,651	70.42
5	5	73,614	1.00	39,622	0.68	.	.	49,540	0.67

N12H -
Coding Scheme Note 12H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	3,167	29.47	.	.
2	2	.	.	.	.	157	1.46	.	.
3	3	.	.	.	.	7,362	68.51	.	.
4	4	.	.	.	.	60	0.56	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	427,575	28.04	.	.
2	2	.	.	.	.	20,510	1.35	.	.
3	3	.	.	.	.	1,065,799	69.90	.	.
4	4	.	.	.	.	10,885	0.71	.	.

N13 -
Coding Scheme Note 13

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	1,262	13.70	1,856	14.76	.	.	1,687	14.43
2	2	26	0.28	47	0.37	.	.	34	0.29
3	3	143	1.55	469	3.73	.	.	320	2.74
4	4	7,699	83.59	10,111	80.43	.	.	9,583	81.97
5	5	80	0.87	88	0.70	.	.	67	0.57

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	1,115,267	15.12	889,378	15.26	.	.	1,068,899	14.54
2	2	30,543	0.41	35,633	0.61	.	.	32,734	0.45
3	3	81,588	1.11	466,036	8.00	.	.	429,600	5.84
4	4	6,070,518	82.29	4,392,906	75.39	.	.	5,767,488	78.46
5	5	78,751	1.07	43,274	0.74	.	.	51,993	0.71

N13H -
Coding Scheme Note 13H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	1,505	14.01	.	.
2	2	.	.	.	.	469	4.36	.	.
3	3	.	.	.	.	8,669	80.67	.	.
4	4	.	.	.	.	103	0.96	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	202,810	13.30	.	.
2	2	.	.	.	.	62,059	4.07	.	.
3	3	.	.	.	.	1,239,586	81.30	.	.
4	4	.	.	.	.	20,313	1.33	.	.

N14 -
Coding Scheme Note 14

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	1,273	13.82	1,820	14.48	.	.	1,673	14.31
2	2	11	0.12	12	0.10	.	.	18	0.15
3	3	222	2.41	361	2.87	.	.	344	2.94
4	4	7,627	82.81	10,278	81.76	.	.	9,585	81.99
5	5	77	0.84	100	0.80	.	.	71	0.61

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	1,435,843	19.46	1,056,113	18.12	.	.	1,195,099	16.26
2	2	9,737	0.13	9,448	0.16	.	.	5,674	0.08
3	3	129,661	1.76	383,716	6.58	.	.	437,033	5.95
4	4	5,723,922	77.59	4,319,363	74.12	.	.	5,648,768	76.85
5	5	77,505	1.05	58,588	1.01	.	.	64,138	0.87

N14H -
Coding Scheme Note 14H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	1,353	12.59	.	.
2	2	.	.	.	.	268	2.49	.	.
3	3	.	.	.	.	9,015	83.89	.	.
4	4	.	.	.	.	110	1.02	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	181,571	11.91	.	.
2	2	.	.	.	.	34,754	2.28	.	.
3	3	.	.	.	.	1,289,285	84.56	.	.
4	4	.	.	.	.	19,159	1.26	.	.

N15 -
Coding Scheme Note 15

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	2,345	25.46	3,201	25.46	.	.	2,992	25.59
2	2	9	0.10	9	0.07	.	.	14	0.12
3	3	86	0.93	154	1.23	.	.	170	1.45
4	4	6,693	72.67	9,105	72.43	.	.	8,449	72.27
5	5	77	0.84	102	0.81	.	.	66	0.56

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	1,888,609	25.60	1,394,419	23.93	.	.	1,711,348	23.28
2	2	3,428	0.05	6,122	0.11	.	.	10,029	0.14
3	3	47,494	0.64	178,671	3.07	.	.	236,836	3.22
4	4	5,362,809	72.70	4,182,597	71.78	.	.	5,344,596	72.71
5	5	74,328	1.01	65,418	1.12	.	.	47,903	0.65

N15H -
Coding Scheme Note 15H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	2,669	24.84	.	.
2	2	.	.	.	.	203	1.89	.	.
3	3	.	.	.	.	7,748	72.10	.	.
4	4	.	.	.	.	126	1.17	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	347,091	22.76	.	.
2	2	.	.	.	.	26,177	1.72	.	.
3	3	.	.	.	.	1,126,579	73.89	.	.
4	4	.	.	.	.	24,923	1.63	.	.

N16 -
Coding Scheme Note 16

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	2,402	26.08	2,985	23.75	.	.	2,895	24.76
2	2	14	0.15	25	0.20	.	.	24	0.21
3	3	55	0.60	101	0.80	.	.	90	0.77
4	4	6,657	72.28	9,354	74.41	.	.	8,615	73.69
5	5	82	0.89	106	0.84	.	.	67	0.57

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	1,676,816	22.73	1,247,171	21.40	.	.	1,586,033	21.58
2	2	14,136	0.19	23,476	0.40	.	.	15,923	0.22
3	3	24,548	0.33	112,611	1.93	.	.	109,656	1.49
4	4	5,581,081	75.66	4,375,216	75.08	.	.	5,589,939	76.05
5	5	80,087	1.09	68,753	1.18	.	.	49,160	0.67

N16H -
Coding Scheme Note 16H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	2,380	22.15	.	.
2	2	.	.	.	.	168	1.56	.	.
3	3	.	.	.	.	8,108	75.45	.	.
4	4	.	.	.	.	90	0.84	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	337,471	22.13	.	.
2	2	.	.	.	.	23,612	1.55	.	.
3	3	.	.	.	.	1,146,714	75.21	.	.
4	4	.	.	.	.	16,972	1.11	.	.

N17 -
Coding Scheme Note 17

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	3,549	38.53	4,847	38.56	.	.	4,590	39.26
2	2	17	0.18	29	0.23	.	.	55	0.47
3	3	90	0.98	159	1.26	.	.	249	2.13
4	4	3,621	39.32	4,914	39.09	.	.	4,403	37.66
5	5	1,852	20.11	2,523	20.07	.	.	2,330	19.93
6	6	81	0.88	99	0.79	.	.	64	0.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	3,738,500	50.68	2,895,849	49.70	.	.	3,264,249	44.41
2	2	13,863	0.19	26,931	0.46	.	.	46,494	0.63
3	3	54,345	0.74	176,919	3.04	.	.	349,548	4.76
4	4	2,283,127	30.95	1,731,044	29.71	.	.	2,326,531	31.65
5	5	1,209,783	16.40	940,143	16.13	.	.	1,314,112	17.88
6	6	77,050	1.04	56,341	0.97	.	.	49,777	0.68

N17H -
Coding Scheme Note 17H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	3,484	32.42	.	.
2	2	.	.	.	.	182	1.69	.	.
3	3	.	.	.	.	4,559	42.43	.	.
4	4	.	.	.	.	2,425	22.57	.	.
5	5	.	.	.	.	96	0.89	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	400,202	26.25	.	.
2	2	.	.	.	.	22,894	1.50	.	.
3	3	.	.	.	.	672,709	44.12	.	.
4	4	.	.	.	.	412,991	27.09	.	.
5	5	.	.	.	.	15,973	1.05	.	.

N18 -
Coding Scheme Note 18

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	1,126	12.23	1,559	12.40	.	.	1,449	12.39
2	2	8,060	87.51	10,964	87.22	.	.	10,178	87.06
3	3	21	0.23	47	0.37	.	.	63	0.54
4	4	3	0.03	1	0.01	.	.	1	0.01

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	802,956	10.89	701,091	12.03	.	.	946,840	12.88
2	2	6,553,116	88.84	5,070,447	87.01	.	.	6,315,388	85.92
3	3	16,646	0.23	55,576	0.95	.	.	86,481	1.18
4	4	3,949	0.05	114	0.00	.	.	2,004	0.03

N18_BF1 -
Coding Scheme Note 18_BF1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	1,418	11.28	.	.	.	.
2	2	.	.	7,999	63.63	.	.	.	.
4	4	.	.	4	0.03	.	.	.	.
5	5	.	.	2,997	23.84	.	.	.	.
6	6	.	.	2	0.02	.	.	.	.
8	8	.	.	151	1.20	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	584,324	10.03	.	.	.	.
2	2	.	.	3,929,081	67.43	.	.	.	.
4	4	.	.	2,237	0.04	.	.	.	.
5	5	.	.	1,230,602	21.12	.	.	.	.
6	6	.	.	259	0.00	.	.	.	.
8	8	.	.	80,722	1.39	.	.	.	.

N18_BF2 -
Coding Scheme Note 18_BF2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	.	.	10,746	100.00	11,691	100.00
1	1	.	.	528	4.20	.	.	.	.
2	2	.	.	1,047	8.33	.	.	.	.
3	3	.	.	10,996	87.47	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	.	.	1,524,769	100.00	7,350,713	100.00
1	1	.	.	241,212	4.14	.	.	.	.
2	2	.	.	426,331	7.32	.	.	.	.
3	3	.	.	5,159,684	88.54	.	.	.	.

N18H -
Coding Scheme Note 18H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	1,137	10.58	.	.
2	2	.	.	.	.	50	0.47	.	.
3	3	.	.	.	.	71	0.66	.	.
4	4	.	.	.	.	9,284	86.39	.	.
5	5	.	.	.	.	9	0.08	.	.
6	6	.	.	.	.	185	1.72	.	.
7	7	.	.	.	.	10	0.09	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	183,065	12.01	.	.
2	2	.	.	.	.	7,296	0.48	.	.
3	3	.	.	.	.	13,806	0.91	.	.
4	4	.	.	.	.	1,284,592	84.25	.	.
5	5	.	.	.	.	1,592	0.10	.	.
6	6	.	.	.	.	32,029	2.10	.	.
7	7	.	.	.	.	2,389	0.16	.	.

N19A -
Coding Scheme Note 19A

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	9	0.10	11	0.09	.	.	13	0.11
2	2	47	0.51	58	0.46	.	.	29	0.25
3	3	.	.	1	0.01	.	.	.	.
4	4	59	0.64	73	0.58	.	.	60	0.51
8	8	4,871	52.89	6,365	50.63	.	.	6,051	51.76
9	9	1	0.01	10	0.08	.	.	6	0.05
10	10	29	0.31	58	0.46	.	.	40	0.34
11	11	4,193	45.53	5,993	47.67	.	.	5,492	46.98
12	12	1	0.01	.	.	.	.	.	.
13	13	.	.	2	0.02	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	10,958	0.15	14,221	0.24	.	.	19,995	0.27
2	2	53,966	0.73	29,280	0.50	.	.	13,054	0.18
3	3	.	.	2,137	0.04	.	.	.	.
4	4	56,730	0.77	29,892	0.51	.	.	48,091	0.65
8	8	3,546,224	48.07	2,751,791	47.22	.	.	3,590,290	48.84
9	9	285	0.00	5,539	0.10	.	.	5,751	0.08
10	10	10,874	0.15	80,236	1.38	.	.	70,185	0.95
11	11	3,697,576	50.13	2,908,853	49.92	.	.	3,603,346	49.02
12	12	54	0.00	.	.	.	.	.	.
13	13	.	.	5,280	0.09	.	.	.	.

N19B -
Coding Scheme Note 19B

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	4,931	53.54	6,438	51.21	.	.	6,111	52.27
2	2	29	0.31	59	0.47	.	.	40	0.34
3	3	4,250	46.15	6,074	48.32	.	.	5,540	47.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	3,603,007	48.84	2,781,683	47.74	.	.	3,638,381	49.50
2	2	10,874	0.15	82,372	1.41	.	.	70,185	0.95
3	3	3,762,786	51.01	2,963,172	50.85	.	.	3,642,147	49.55

N19H -
Coding Scheme Note 19H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	55	0.51	.	.
2	2	.	.	.	.	86	0.80	.	.
4	4	.	.	.	.	135	1.26	.	.
5	5	.	.	.	.	5,645	52.53	.	.
6	6	.	.	.	.	249	2.32	.	.
7	7	.	.	.	.	4,576	42.58	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	6,658	0.44	.	.
2	2	.	.	.	.	13,609	0.89	.	.
4	4	.	.	.	.	16,090	1.06	.	.
5	5	.	.	.	.	769,350	50.46	.	.
6	6	.	.	.	.	38,207	2.51	.	.
7	7	.	.	.	.	680,855	44.65	.	.

N20 -
Coding Scheme Note 20

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	4,960	53.85	6,497	51.68	.	.	6,151	52.61
2	2	2,419	26.26	3,582	28.49	.	.	3,331	28.49
3	3	1,779	19.32	2,423	19.27	.	.	2,165	18.52
4	4	4	0.04	8	0.06	.	.	11	0.09
5	5	28	0.30	27	0.21	.	.	18	0.15
6	6	20	0.22	34	0.27	.	.	15	0.13

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	3,613,882	48.99	2,864,055	49.15	.	.	3,708,566	50.45
2	2	2,389,305	32.39	1,962,786	33.68	.	.	2,381,363	32.40
3	3	1,317,919	17.87	938,779	16.11	.	.	1,235,611	16.81
4	4	748	0.01	22,140	0.38	.	.	8,628	0.12
5	5	34,052	0.46	11,192	0.19	.	.	8,537	0.12
6	6	20,762	0.28	28,275	0.49	.	.	8,008	0.11

N21 -
Coding Scheme Note 21

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	4,960	53.85	6,497	51.68	.	.	6,151	52.61
2	2	31	0.34	53	0.42	.	.	42	0.36
4	4	60	0.65	67	0.53	.	.	71	0.61
5	5	52	0.56	59	0.47	.	.	69	0.59
6	6	295	3.20	383	3.05	.	.	327	2.80
7	7	3,759	40.81	5,432	43.21	.	.	4,972	42.53
11	11	.	.	.	.	.	.	1	0.01
12	12	53	0.58	80	0.64	.	.	58	0.50

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	3,613,882	48.99	2,864,055	49.15	.	.	3,708,566	50.45
2	2	16,906	0.23	19,055	0.33	.	.	19,369	0.26
4	4	40,896	0.55	20,440	0.35	.	.	50,818	0.69
5	5	30,161	0.41	25,634	0.44	.	.	24,602	0.33
6	6	199,738	2.71	169,106	2.90	.	.	159,202	2.17
7	7	3,413,059	46.27	2,662,599	45.69	.	.	3,328,272	45.28
11	11	.	.	.	.	.	.	254	0.00
12	12	62,026	0.84	66,338	1.14	.	.	59,630	0.81

N21_BG1 -
Coding Scheme Note 21_BG1

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	1	.	.	.	.	.	.	11,644	99.60
3	3	.	.	.	.	.	.	47	0.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	1	.	.	.	.	.	.	7,281,518	99.06
3	3	.	.	.	.	.	.	69,194	0.94

N21_BG2 -
Coding Scheme Note 21_BG2

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	1	.	.	.	.	.	.	11,671	99.83
2	2	.	.	.	.	.	.	1	0.01
3	3	.	.	.	.	.	.	19	0.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	1	.	.	.	.	.	.	7,319,937	99.58
2	2	.	.	.	.	.	.	4,788	0.07
3	3	.	.	.	.	.	.	25,988	0.35

N21_BG3 -
Coding Scheme Note 21_BG3

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	1	.	.	.	.	.	.	11,671	99.83
2	2	.	.	.	.	.	.	1	0.01
3	3	.	.	.	.	.	.	19	0.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	1	.	.	.	.	.	.	7,315,974	99.53
2	2	.	.	.	.	.	.	2,220	0.03
3	3	.	.	.	.	.	.	32,518	0.44

N22 -
Coding Scheme Note 22

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	3,504	38.05	4,986	39.66	3,764	35.03	4,201	35.93
2	2	179	1.94	263	2.09	180	1.68	304	2.60
3	3	5,396	58.59	7,130	56.72	6,624	61.64	6,983	59.73
4	4	131	1.42	192	1.53	178	1.66	203	1.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	2,989,344	40.52	2,411,883	41.39	515,564	33.81	2,751,568	37.43
2	2	98,350	1.33	232,127	3.98	23,766	1.56	323,031	4.39
3	3	4,152,890	56.30	3,086,593	52.97	955,694	62.68	4,102,157	55.81
4	4	136,084	1.84	96,624	1.66	29,746	1.95	173,956	2.37

N23 -
Coding Scheme Note 23

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	1	5,160	56.03	7,280	57.91	6,879	64.01	6,582	56.30
2	2	75	0.81	93	0.74	88	0.82	124	1.06
3	3	3,840	41.69	5,002	39.79	3,644	33.91	4,781	40.89
4	4	135	1.47	196	1.56	135	1.26	204	1.74

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	1	4,851,556	65.77	3,951,082	67.80	836,747	54.88	4,604,278	62.64
2	2	29,836	0.40	60,437	1.04	19,332	1.27	112,740	1.53
3	3	2,365,509	32.07	1,710,154	29.35	646,829	42.42	2,451,690	33.35
4	4	129,767	1.76	105,555	1.81	21,862	1.43	182,005	2.48

N23_BE -
Coding Scheme Note 23_BE

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	10,746	100.00	.	.
1	1	.	.	.	.	.	.	13	0.11
2	2	.	.	.	.	.	.	5,358	45.83
3	3	.	.	.	.	.	.	6,320	54.06

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	.	.
1	1	.	.	.	.	.	.	4,934	0.07
2	2	.	.	.	.	.	.	4,030,668	54.83
3	3	.	.	.	.	.	.	3,315,110	45.10

N23_HT -
Coding Scheme Note 23_HT

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	8,996	97.68	12,275	97.65	.	.	11,393	97.45
2	2	214	2.32	296	2.35	.	.	298	2.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	7,224,455	97.94	5,661,386	97.15	.	.	7,143,553	97.18
2	2	152,213	2.06	165,841	2.85	.	.	207,160	2.82

N23_WT -
Coding Scheme Note 23_WT

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	9,036	98.11	12,358	98.31	.	.	11,494	98.31
2	2	174	1.89	213	1.69	.	.	197	1.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	7,203,401	97.65	5,695,912	97.75	.	.	7,188,445	97.79
2	2	173,267	2.35	131,315	2.25	.	.	162,267	2.21

N24 -
Coding Scheme Note 24

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	406	4.41	541	4.30	.	.	507	4.34
2	2	326	3.54	435	3.46	.	.	382	3.27
3	3	290	3.15	399	3.17	.	.	323	2.76
4	4	22	0.24	36	0.29	.	.	28	0.24
5	5	7,830	85.02	10,723	85.30	.	.	9,986	85.42
6	6	336	3.65	437	3.48	.	.	465	3.98

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	296,928	4.03	223,637	3.84	.	.	318,852	4.34
2	2	240,225	3.26	157,745	2.71	.	.	225,294	3.06
3	3	132,559	1.80	112,764	1.94	.	.	146,271	1.99
4	4	16,998	0.23	12,771	0.22	.	.	20,228	0.28
5	5	6,410,230	86.90	5,092,878	87.40	.	.	6,277,749	85.40
6	6	279,727	3.79	227,432	3.90	.	.	362,320	4.93

N24H -
Coding Scheme Note 24H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	275	2.56	.	.
2	2	.	.	.	.	15	0.14	.	.
3	3	.	.	.	.	10,369	96.49	.	.
4	4	.	.	.	.	87	0.81	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	49,454	3.24	.	.
2	2	.	.	.	.	2,307	0.15	.	.
3	3	.	.	.	.	1,457,720	95.60	.	.
4	4	.	.	.	.	15,289	1.00	.	.

N25 -
Coding Scheme Note 25

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	.	.	.	.	10,746	100.00	.	.
1	1	789	8.57	1,425	11.34	.	.	1,324	11.32
2	2	8,280	89.90	10,960	87.18	.	.	10,163	86.93
3	3	4	0.04	11	0.09	.	.	16	0.14
4	4	137	1.49	175	1.39	.	.	188	1.61

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	.	.	.	.	1,524,769	100.00	.	.
1	1	2,485,801	33.70	2,390,182	41.02	.	.	2,474,935	33.67
2	2	4,759,792	64.52	3,352,195	57.53	.	.	4,727,575	64.31
3	3	442	0.01	17,900	0.31	.	.	25,289	0.34
4	4	130,632	1.77	66,949	1.15	.	.	122,914	1.67

N25H -
Coding Scheme Note 25H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	1,806	16.81	.	.
2	2	.	.	.	.	459	4.27	.	.
3	3	.	.	.	.	8,299	77.23	.	.
4	4	.	.	.	.	182	1.69	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	248,448	16.29	.	.
2	2	.	.	.	.	60,888	3.99	.	.
3	3	.	.	.	.	1,187,176	77.86	.	.
4	4	.	.	.	.	28,258	1.85	.	.

N26H -
Coding Scheme Note 26H

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Not Applicable	9,210	100.00	12,571	100.00	.	.	11,691	100.00
1	1	.	.	.	.	2,307	21.47	.	.
2	2	.	.	.	.	378	3.52	.	.
3	3	.	.	.	.	7,888	73.40	.	.
4	4	.	.	.	.	173	1.61	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Not Applicable	7,376,667	100.00	5,827,227	100.00	.	.	7,350,713	100.00
1	1	.	.	.	.	328,276	21.53	.	.
2	2	.	.	.	.	52,907	3.47	.	.
3	3	.	.	.	.	1,116,285	73.21	.	.
4	4	.	.	.	.	27,301	1.79	.	.

MISS_1 -
Count of original survey responses (pre-cleaning): violates skip pattern

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

MISS_4 -
Count of original survey responses (pre-cleaning): incomplete grid error

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

MISS_5 -
Count of original survey responses (pre-cleaning): scalable response of don't know

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	5,877	63.81	7,970	63.40	7,002	65.16	7,338	62.77
1	1 time	2,328	25.28	3,200	25.46	2,909	27.07	3,052	26.11
2	2 times	818	8.88	1,137	9.04	738	6.87	1,061	9.08
3	3 times	150	1.63	215	1.71	83	0.77	196	1.68
4	4 times	26	0.28	33	0.26	13	0.12	38	0.33
5	5 times	7	0.08	12	0.10	1	0.01	5	0.04
6	6 times	2	0.02	2	0.02	.	.	1	0.01
7	7 times	1	0.01	1	0.01	.	.	.	.
8	8 times	1	0.01	1	0.01	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	4,667,234	63.27	3,622,464	62.16	950,834	62.36	4,427,568	60.23
1	1 time	1,838,631	24.92	1,391,757	23.88	463,376	30.39	1,960,476	26.67
2	2 times	682,874	9.26	595,520	10.22	98,055	6.43	748,662	10.18
3	3 times	133,556	1.81	191,415	3.28	10,913	0.72	167,678	2.28
4	4 times	39,217	0.53	17,809	0.31	1,549	0.10	42,770	0.58
5	5 times	11,796	0.16	6,513	0.11	43	0.00	3,410	0.05
6	6 times	2,704	0.04	852	0.01	.	.	149	0.00
7	7 times	630	0.01	114	0.00	.	.	.	.
8	8 times	27	0.00	782	0.01	.	.	.	.

MISS_6 -
Count of original survey responses (pre-cleaning): not applicable - valid skip

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	8,097	87.92	10,718	85.26	6,859	63.83	10,103	86.42
1	1 time	614	6.67	1,010	8.03	3,024	28.14	814	6.96
2	2 times	264	2.87	376	2.99	863	8.03	351	3.00
3	3 times	95	1.03	162	1.29	.	.	153	1.31
4	4 times	48	0.52	112	0.89	.	.	93	0.80
5	5 times	41	0.45	86	0.68	.	.	53	0.45
6	6 times	18	0.20	44	0.35	.	.	32	0.27
7	7 times	10	0.11	24	0.19	.	.	29	0.25
8	8 times	6	0.07	10	0.08	.	.	22	0.19
9	9 times	6	0.07	12	0.10	.	.	15	0.13
10	10 times	6	0.07	5	0.04	.	.	12	0.10
11	11 times	4	0.04	2	0.02	.	.	6	0.05
12	12 times	1	0.01	2	0.02	.	.	3	0.03
13	13 times	.	.	4	0.03	.	.	.	.
14	14 times	.	.	.	.	.	.	5	0.04
15	15 times	.	.	1	0.01	.	.	.	.
16	16 times	.	.	1	0.01	.	.	.	.
18	18 times	.	.	1	0.01	.	.	.	.
20	20 times	.	.	1	0.01	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	6,636,713	89.97	4,487,453	77.01	971,164	63.69	5,976,770	81.31
1	1 time	433,898	5.88	585,824	10.05	408,959	26.82	605,519	8.24
2	2 times	159,505	2.16	345,920	5.94	144,646	9.49	311,551	4.24
3	3 times	49,874	0.68	143,256	2.46	.	.	180,170	2.45
4	4 times	32,645	0.44	76,236	1.31	.	.	113,381	1.54

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
5	5 times	33,328	0.45	77,424	1.33	.	.	56,639	0.77
6	6 times	9,592	0.13	40,280	0.69	.	.	19,196	0.26
7	7 times	5,282	0.07	29,562	0.51	.	.	26,764	0.36
8	8 times	2,949	0.04	5,499	0.09	.	.	15,821	0.22
9	9 times	4,279	0.06	15,294	0.26	.	.	17,814	0.24
10	10 times	1,588	0.02	6,959	0.12	.	.	12,909	0.18
11	11 times	6,565	0.09	156	0.00	.	.	9,570	0.13
12	12 times	449	0.01	6,195	0.11	.	.	2,023	0.03
13	13 times	.	.	2,258	0.04	.	.	.	.
14	14 times	.	.	.	.	.	.	2,585	0.04
15	15 times	.	.	2,164	0.04	.	.	.	.
16	16 times	.	.	791	0.01	.	.	.	.
18	18 times	.	.	791	0.01	.	.	.	.
20	20 times	.	.	1,165	0.02	.	.	.	.

MISS_7 -
Count of original survey responses (pre-cleaning): out-of-range error

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	9,210	100.00	12,571	100.00	10,746	100.00	11,691	100.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	7,376,667	100.00	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00

MISS_9 -
Count of original survey responses (pre-cleaning): no response - invalid skip

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	7,315	79.42	9,360	74.46	5,953	55.40	8,691	74.34
1	1 time	.	.	.	.	3	0.03	1	0.01
2	2 times	.	.	1	0.01	.	.	6	0.05
3	3 times	.	.	2	0.02	.	.	2	0.02
4	4 times	1	0.01	.	.	5	0.05	2	0.02
5	5 times	3	0.03	.	.	4	0.04	2	0.02
6	6 times	6	0.07	2	0.02	4	0.04	13	0.11
7	7 times	3	0.03	1	0.01	2	0.02	9	0.08
8	8 times	4	0.04	1	0.01	14	0.13	11	0.09
9	9 times	8	0.09	1	0.01	18	0.17	23	0.20
10	10 times	3	0.03	2	0.02	28	0.26	36	0.31
11	11 times	12	0.13	3	0.02	35	0.33	29	0.25
12	12 times	4	0.04	2	0.02	46	0.43	35	0.30
13	13 times	16	0.17	4	0.03	68	0.63	45	0.38
14	14 times	12	0.13	4	0.03	86	0.80	53	0.45
15	15 times	9	0.10	1	0.01	120	1.12	62	0.53
16	16 times	10	0.11	1	0.01	154	1.43	77	0.66
17	17 times	12	0.13	2	0.02	180	1.68	114	0.98
18	18 times	11	0.12	7	0.06	178	1.66	104	0.89
19	19 times	15	0.16	5	0.04	193	1.80	129	1.10
20	20 times	5	0.05	2	0.02	234	2.18	132	1.13
21	21 times	11	0.12	6	0.05	218	2.03	125	1.07
22	22 times	20	0.22	14	0.11	254	2.36	137	1.17
23	23 times	18	0.20	6	0.05	244	2.27	132	1.13
24	24 times	13	0.14	14	0.11	236	2.20	161	1.38
25	25 times	14	0.15	17	0.14	227	2.11	177	1.51
26	26 times	27	0.29	10	0.08	226	2.10	133	1.14
27	27 times	13	0.14	34	0.27	199	1.85	118	1.01
28	28 times	12	0.13	29	0.23	182	1.69	132	1.13
29	29 times	10	0.11	25	0.20	162	1.51	110	0.94
30	30 times	24	0.26	34	0.27	166	1.54	105	0.90
31	31 times	9	0.10	39	0.31	177	1.65	78	0.67
32	32 times	25	0.27	54	0.43	127	1.18	86	0.74
33	33 times	17	0.18	62	0.49	121	1.13	81	0.69
34	34 times	22	0.24	60	0.48	106	0.99	58	0.50

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
35	35 times	31	0.34	79	0.63	89	0.83	58	0.50
36	36 times	25	0.27	94	0.75	90	0.84	53	0.45
37	37 times	29	0.31	95	0.76	73	0.68	42	0.36
38	38 times	51	0.55	94	0.75	67	0.62	39	0.33
39	39 times	49	0.53	121	0.96	58	0.54	40	0.34
40 -- 82	40 or more times	1,341	14.56	2,283	18.16	399	3.71	250	2.14

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	6,215,689	84.26	3,251,555	55.80	884,027	57.98	4,171,783	56.75
1	1 time	.	.	.	.	391	0.03	5,304	0.07
2	2 times	.	.	39	0.00	.	.	12,070	0.16
3	3 times	.	.	2,184	0.04	.	.	690	0.01
4	4 times	521	0.01	.	.	486	0.03	1,189	0.02
5	5 times	719	0.01	.	.	406	0.03	4,902	0.07
6	6 times	4,123	0.06	597	0.01	259	0.02	16,288	0.22
7	7 times	1,305	0.02	80	0.00	272	0.02	11,411	0.16
8	8 times	4,604	0.06	372	0.01	1,250	0.08	12,889	0.18
9	9 times	6,799	0.09	221	0.00	1,668	0.11	30,578	0.42
10	10 times	1,174	0.02	361	0.01	3,768	0.25	37,806	0.51
11	11 times	11,427	0.15	4,024	0.07	3,406	0.22	35,596	0.48
12	12 times	4,923	0.07	8,295	0.14	5,112	0.34	42,747	0.58
13	13 times	16,600	0.23	2,956	0.05	8,272	0.54	54,580	0.74
14	14 times	8,086	0.11	2,764	0.05	9,204	0.60	62,479	0.85
15	15 times	2,192	0.03	42	0.00	15,253	1.00	85,242	1.16
16	16 times	6,668	0.09	55	0.00	20,293	1.33	85,093	1.16
17	17 times	13,143	0.18	3,460	0.06	20,032	1.31	152,604	2.08
18	18 times	5,433	0.07	4,881	0.08	20,722	1.36	128,855	1.75
19	19 times	8,831	0.12	3,299	0.06	24,739	1.62	138,094	1.88
20	20 times	7,777	0.11	6,271	0.11	25,115	1.65	177,097	2.41
21	21 times	4,866	0.07	6,160	0.11	29,834	1.96	148,754	2.02
22	22 times	11,364	0.15	8,129	0.14	34,466	2.26	169,087	2.30
23	23 times	11,304	0.15	8,219	0.14	31,426	2.06	112,781	1.53
24	24 times	4,148	0.06	9,518	0.16	24,412	1.60	162,383	2.21
25	25 times	7,481	0.10	10,779	0.18	29,755	1.95	182,454	2.48
26	26 times	16,010	0.22	5,068	0.09	29,053	1.91	141,269	1.92
27	27 times	9,043	0.12	31,885	0.55	28,127	1.84	114,408	1.56
28	28 times	10,256	0.14	30,628	0.53	24,830	1.63	133,430	1.82
29	29 times	4,794	0.06	21,106	0.36	25,168	1.65	113,019	1.54
30	30 times	18,745	0.25	35,799	0.61	22,053	1.45	92,427	1.26
31	31 times	8,645	0.12	41,211	0.71	26,402	1.73	64,501	0.88
32	32 times	16,831	0.23	46,102	0.79	20,602	1.35	79,534	1.08
33	33 times	14,978	0.20	49,325	0.85	17,810	1.17	64,415	0.88
34	34 times	13,900	0.19	66,395	1.14	15,181	1.00	62,402	0.85
35	35 times	18,617	0.25	85,673	1.47	15,713	1.03	55,072	0.75
36	36 times	20,084	0.27	94,889	1.63	14,903	0.98	41,824	0.57
37	37 times	21,336	0.29	98,112	1.68	9,764	0.64	30,121	0.41
38	38 times	30,789	0.42	89,197	1.53	8,781	0.58	30,807	0.42
39	39 times	40,522	0.55	117,772	2.02	12,862	0.84	44,239	0.60
40 -- 82	40 or more times	772,936	10.48	1,679,804	28.83	58,954	3.87	240,490	3.27

MISS_TOT -
Total number of missing responses (pre-cleaning)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	0 times	4,401	47.79	5,559	44.22	2,229	20.74	5,132	43.90
1	1 time	1,991	21.62	2,596	20.65	2,266	21.09	2,419	20.69
2	2 times	727	7.89	980	7.80	1,163	10.82	913	7.81
3	3 times	155	1.68	176	1.40	267	2.48	182	1.56
4	4 times	28	0.30	37	0.29	32	0.30	35	0.30
5	5 times	10	0.11	7	0.06	6	0.06	10	0.09
6	6 times	1	0.01	7	0.06	3	0.03	5	0.04
7	7 times	5	0.05	.	.	5	0.05	6	0.05
8	8 times	1	0.01	1	0.01	7	0.07	6	0.05
9	9 times	4	0.04	.	.	14	0.13	14	0.12
10	10 times	2	0.02	1	0.01	21	0.20	16	0.14
11	11 times	6	0.07	3	0.02	33	0.31	23	0.20
12	12 times	3	0.03	1	0.01	37	0.34	34	0.29
13	13 times	13	0.14	1	0.01	57	0.53	26	0.22
14	14 times	13	0.14	1	0.01	76	0.71	36	0.31
15	15 times	8	0.09	4	0.03	104	0.97	49	0.42
16	16 times	9	0.10	1	0.01	132	1.23	57	0.49
17	17 times	19	0.21	4	0.03	161	1.50	88	0.75
18	18 times	13	0.14	2	0.02	160	1.49	106	0.91
19	19 times	10	0.11	2	0.02	198	1.84	97	0.83
20	20 times	6	0.07	3	0.02	185	1.72	113	0.97
21	21 times	16	0.17	3	0.02	229	2.13	134	1.15
22	22 times	22	0.24	5	0.04	217	2.02	136	1.16
23	23 times	14	0.15	6	0.05	240	2.23	150	1.28
24	24 times	18	0.20	11	0.09	241	2.24	153	1.31
25	25 times	15	0.16	11	0.09	263	2.45	163	1.39
26	26 times	19	0.21	12	0.10	214	1.99	146	1.25
27	27 times	14	0.15	9	0.07	214	1.99	127	1.09
28	28 times	11	0.12	14	0.11	191	1.78	129	1.10
29	29 times	10	0.11	29	0.23	177	1.65	130	1.11
30	30 times	17	0.18	34	0.27	166	1.54	115	0.98
31	31 times	13	0.14	27	0.21	153	1.42	116	0.99
32	32 times	25	0.27	43	0.34	174	1.62	90	0.77
33	33 times	14	0.15	43	0.34	131	1.22	87	0.74
34	34 times	19	0.21	58	0.46	118	1.10	72	0.62
35	35 times	23	0.25	61	0.49	83	0.77	70	0.60
36	36 times	29	0.31	90	0.72	91	0.85	55	0.47
37	37 times	20	0.22	76	0.60	81	0.75	43	0.37
38	38 times	38	0.41	84	0.67	79	0.74	61	0.52
39	39 times	46	0.50	117	0.93	74	0.69	44	0.38
40 -- 83	40 or more times	1,402	15.22	2,452	19.51	454	4.22	303	2.59

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	0 times	3,784,726	51.31	1,946,774	33.41	309,126	20.27	2,406,494	32.74
1	1 time	1,617,702	21.93	844,450	14.49	342,885	22.49	1,132,665	15.41
2	2 times	616,877	8.36	352,327	6.05	181,833	11.93	518,756	7.06
3	3 times	156,706	2.12	89,058	1.53	42,236	2.77	92,480	1.26
4	4 times	27,234	0.37	15,280	0.26	8,090	0.53	18,894	0.26
5	5 times	11,512	0.16	1,943	0.03	872	0.06	4,562	0.06
6	6 times	152	0.00	1,814	0.03	207	0.01	5,772	0.08
7	7 times	1,447	0.02	.	.	593	0.04	10,534	0.14
8	8 times	55	0.00	2,137	0.04	488	0.03	10,148	0.14
9	9 times	5,083	0.07	.	.	1,400	0.09	15,701	0.21
10	10 times	212	0.00	80	0.00	2,634	0.17	16,063	0.22
11	11 times	2,508	0.03	2,228	0.04	3,407	0.22	34,613	0.47
12	12 times	1,808	0.02	277	0.00	4,263	0.28	39,350	0.54
13	13 times	8,631	0.12	553	0.01	5,812	0.38	36,161	0.49
14	14 times	15,323	0.21	221	0.00	8,891	0.58	39,072	0.53
15	15 times	3,016	0.04	2,786	0.05	12,989	0.85	75,773	1.03
16	16 times	5,652	0.08	111	0.00	17,658	1.16	70,395	0.96
17	17 times	16,822	0.23	2,898	0.05	18,600	1.22	114,196	1.55
18	18 times	9,877	0.13	4,328	0.07	19,038	1.25	121,826	1.66

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
19	19 times	5,311	0.07	332	0.01	23,386	1.53	114,957	1.56
20	20 times	4,013	0.05	1,091	0.02	21,970	1.44	139,889	1.90
21	21 times	16,565	0.22	1,626	0.03	27,337	1.79	158,539	2.16
22	22 times	12,197	0.17	2,117	0.04	31,387	2.06	170,799	2.32
23	23 times	13,392	0.18	5,734	0.10	28,407	1.86	162,285	2.21
24	24 times	6,665	0.09	7,466	0.13	27,069	1.78	153,565	2.09
25	25 times	8,653	0.12	7,022	0.12	34,281	2.25	168,985	2.30
26	26 times	7,547	0.10	15,052	0.26	27,422	1.80	172,945	2.35
27	27 times	10,044	0.14	5,839	0.10	28,408	1.86	124,144	1.69
28	28 times	9,252	0.13	13,204	0.23	27,539	1.81	105,995	1.44
29	29 times	6,112	0.08	25,381	0.44	25,253	1.66	131,173	1.78
30	30 times	10,012	0.14	35,433	0.61	23,689	1.55	114,117	1.55
31	31 times	4,580	0.06	29,370	0.50	19,444	1.28	111,056	1.51
32	32 times	22,619	0.31	43,224	0.74	25,484	1.67	75,313	1.02
33	33 times	9,626	0.13	28,635	0.49	21,465	1.41	89,903	1.22
34	34 times	14,483	0.20	52,550	0.90	16,859	1.11	67,543	0.92
35	35 times	12,428	0.17	54,342	0.93	13,282	0.87	51,019	0.69
36	36 times	24,895	0.34	79,080	1.36	13,851	0.91	37,631	0.51
37	37 times	12,094	0.16	72,960	1.25	12,734	0.84	43,490	0.59
38	38 times	27,147	0.37	83,997	1.44	12,532	0.82	58,338	0.79
39	39 times	35,764	0.48	120,879	2.07	15,454	1.01	37,608	0.51
40 -- 83	40 or more times	817,928	11.09	1,874,628	32.17	66,495	4.36	297,963	4.05

JSFLAG -
Joint Service Flag

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Not Joint Service	8,983	97.54	12,188	96.95	10,152	94.47	11,373	97.28
1	Joint Service	227	2.46	383	3.05	594	5.53	318	2.72

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Not Joint Service	7,088,104	96.09	5,626,160	96.55	1,446,335	94.86	7,063,977	96.10
1	Joint Service	288,564	3.91	201,067	3.45	78,435	5.14	286,736	3.90

XENRLLMT -
Enrollment in TRICARE prime

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	44	0.48	75	0.60	25	0.23	72	0.62
1	Active Duty - under 65	3,208	34.83	4,011	31.91	3,341	31.09	3,907	33.42
2	Enrolled - under 65	4,339	47.11	5,245	41.72	7,380	68.68	4,777	40.86
3	Not enrolled - under 65	1,247	13.54	2,400	19.09	.	.	2,117	18.11
4	Not enrolled - 65 or over	329	3.57	758	6.03	.	.	737	6.30
5	Enrolled - 65 or over	43	0.47	82	0.65	.	.	81	0.69

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	44,683	0.61	36,899	0.63	1,703	0.11	47,888	0.65
1	Active Duty - under 65	1,347,332	18.26	892,405	15.31	556,414	36.49	1,591,729	21.65
2	Enrolled - under 65	2,185,356	29.63	1,075,324	18.45	966,652	63.40	1,901,597	25.87
3	Not enrolled - under 65	1,607,891	21.80	1,618,699	27.78	.	.	1,594,842	21.70
4	Not enrolled - 65 or over	1,963,868	26.62	1,959,676	33.63	.	.	1,897,931	25.82
5	Enrolled - 65 or over	227,536	3.08	244,224	4.19	.	.	316,725	4.31

XENR_PCM -
Enrollment by PCM type

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	44	0.48	75	0.60	25	0.23	72	0.62
1	Active Duty - under 65	3,208	34.83	4,011	31.91	3,341	31.09	3,907	33.42
2	Enrolled - under 65, Mil PCM	3,601	39.10	4,312	34.30	5,322	49.53	3,981	34.05
3	Enrolled - under 65, Civ PCM	738	8.01	933	7.42	2,058	19.15	796	6.81
4	Not enrolled - under 65	1,247	13.54	2,400	19.09	.	.	2,117	18.11
5	Not enrolled - 65 or over	329	3.57	758	6.03	.	.	737	6.30
6	Enrolled - 65 or over,Mil PCM	35	0.38	62	0.49	.	.	67	0.57
7	Enrolled - 65 or over,Civ PCM	8	0.09	20	0.16	.	.	14	0.12

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	44,683	0.61	36,899	0.63	1,703	0.11	47,888	0.65
1	Active Duty - under 65	1,347,332	18.26	892,405	15.31	556,414	36.49	1,591,729	21.65
2	Enrolled - under 65, Mil PCM	1,434,600	19.45	628,270	10.78	674,920	44.26	1,162,400	15.81
3	Enrolled - under 65, Civ PCM	750,756	10.18	447,054	7.67	291,732	19.13	739,197	10.06
4	Not enrolled - under 65	1,607,891	21.80	1,618,699	27.78	.	.	1,594,842	21.70
5	Not enrolled - 65 or over	1,963,868	26.62	1,959,676	33.63	.	.	1,897,931	25.82
6	Enrolled - 65 or over,Mil PCM	186,398	2.53	180,854	3.10	.	.	262,789	3.58
7	Enrolled - 65 or over,Civ PCM	41,138	0.56	63,371	1.09	.	.	53,936	0.73

XINS_COV -
Insurance coverage

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	237	2.57	325	2.59	106	0.99	331	2.83
1	Prime-under 65 Active Duty	3,208	34.83	4,011	31.91	3,341	31.09	3,907	33.42
2	Prime-under 65 Non-active Duty	3,709	40.27	4,667	37.13	7,122	66.28	4,177	35.73
3	Standard/Extra	563	6.11	1,014	8.07	18	0.17	988	8.45
4	Medicare	478	5.19	934	7.43	128	1.19	894	7.65
5	Other civilian insurance	525	5.70	909	7.23	17	0.16	751	6.42
6	Prime,65 or over	3	0.03	5	0.04	.	.	6	0.05
7	TRICARE Plus	53	0.58	76	0.60	2	0.02	71	0.61
8	Veterans Administration (VA)	247	2.68	358	2.85	1	0.01	307	2.63
9	TRICARE Reserve Select	90	0.98	146	1.16	3	0.03	135	1.15
10	TRICARE Retired Reserve	71	0.77	100	0.80	6	0.06	99	0.85
12	Continued Health Care Benefit Program	2	0.02	4	0.03	1	0.01	2	0.02
13	TRICARE Young Adult Prime	12	0.13	11	0.09	1	0.01	15	0.13
14	TRICARE Young Adult Standard/Extra	12	0.13	11	0.09	.	.	8	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	173,251	2.35	161,094	2.76	14,237	0.93	210,721	2.87
1	Prime-under 65 Active Duty	1,347,332	18.26	892,405	15.31	556,414	36.49	1,591,729	21.65
2	Prime-under 65 Non-active Duty	1,823,293	24.72	1,022,714	17.55	933,269	61.21	1,657,643	22.55
3	Standard/Extra	645,838	8.76	630,729	10.82	2,269	0.15	683,221	9.29
4	Medicare	2,008,902	27.23	1,904,638	32.69	12,497	0.82	1,942,048	26.42
5	Other civilian insurance	664,439	9.01	622,544	10.68	3,684	0.24	613,460	8.35
6	Prime,65 or over	15,504	0.21	20,310	0.35	.	.	21,290	0.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
7	TRICARE Plus	55,501	0.75	36,706	0.63	82	0.01	45,336	0.62
8	Veterans Administration (VA)	272,326	3.69	226,844	3.89	139	0.01	292,151	3.97
9	TRICARE Reserve Select	215,610	2.92	199,958	3.43	323	0.02	189,035	2.57
10	TRICARE Retired Reserve	85,493	1.16	62,147	1.07	517	0.03	74,607	1.01
12	Continued Health Care Benefit Program	6,778	0.09	1,416	0.02	621	0.04	223	0.00
13	TRICARE Young Adult Prime	25,327	0.34	18,472	0.32	717	0.05	7,968	0.11
14	TRICARE Young Adult Standard/Extra	37,072	0.50	27,251	0.47	.	.	21,280	0.29

XBENCAT -
Beneficiary category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Other	10	0.11	11	0.09	10	0.09	12	0.10
1	Active Duty	2,731	29.65	3,362	26.74	2,966	27.60	3,329	28.47
2	Dependent of Active Duty	1,622	17.61	2,121	16.87	807	7.51	1,863	15.94
3	Active Reservist	442	4.80	586	4.66	373	3.47	519	4.44
4	Dependent of Active Reservist	230	2.50	337	2.68	70	0.65	306	2.62
5	Inactive Reservist	86	0.93	148	1.18	2	0.02	149	1.27
6	Dependent of Inactive Reservist	47	0.51	124	0.99	5	0.05	116	0.99
7	Retired or dependent<65	3,627	39.38	4,969	39.53	6,488	60.38	4,510	38.58
8	Retired or dependent>65	415	4.51	913	7.26	25	0.23	887	7.59

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Other	12,522	0.17	5,130	0.09	2,725	0.18	22,294	0.30
1	Active Duty	1,160,233	15.73	774,238	13.29	520,871	34.16	1,423,118	19.36
2	Dependent of Active Duty	739,163	10.02	566,481	9.72	181,714	11.92	683,653	9.30
3	Active Reservist	159,716	2.17	109,926	1.89	35,386	2.32	157,464	2.14
4	Dependent of Active Reservist	103,988	1.41	95,563	1.64	12,315	0.81	111,599	1.52
5	Inactive Reservist	167,766	2.27	110,198	1.89	157	0.01	146,285	1.99
6	Dependent of Inactive Reservist	104,220	1.41	144,822	2.49	361	0.02	129,039	1.76
7	Retired or dependent<65	2,693,317	36.51	1,786,850	30.66	769,536	50.47	2,417,541	32.89
8	Retired or dependent>65	2,235,742	30.31	2,234,018	38.34	1,703	0.11	2,259,721	30.74

XENR_RSV -
Enrollment by PCM type - reservist

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	44	0.48	75	0.60	25	0.23	72	0.62
1	Active Duty - under 65	2,730	29.64	3,362	26.74	2,966	27.60	3,328	28.47
2	Enrolled - under 65, Mil PCM	3,601	39.10	4,312	34.30	5,322	49.53	3,981	34.05
3	Enrolled - under 65, Civ PCM	738	8.01	933	7.42	2,058	19.15	796	6.81
4	Not enrolled - under 65	1,247	13.54	2,400	19.09	.	.	2,117	18.11
5	Not enrolled - 65 or over	329	3.57	758	6.03	.	.	737	6.30
6	Enrolled - 65 or over,Mil PCM	35	0.38	62	0.49	.	.	67	0.57
7	Enrolled - 65 or over,Civ PCM	8	0.09	20	0.16	.	.	14	0.12
8	Reservists - under 65	478	5.19	649	5.16	375	3.49	579	4.95

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	44,683	0.61	36,899	0.63	1,703	0.11	47,888	0.65
1	Active Duty - under 65	1,154,396	15.65	774,238	13.29	520,871	34.16	1,422,737	19.36
2	Enrolled - under 65, Mil PCM	1,434,600	19.45	628,270	10.78	674,920	44.26	1,162,400	15.81
3	Enrolled - under 65, Civ PCM	750,756	10.18	447,054	7.67	291,732	19.13	739,197	10.06
4	Not enrolled - under 65	1,607,891	21.80	1,618,699	27.78	.	.	1,594,842	21.70
5	Not enrolled - 65 or over	1,963,868	26.62	1,959,676	33.63	.	.	1,897,931	25.82
6	Enrolled - 65 or over,Mil PCM	186,398	2.53	180,854	3.10	.	.	262,789	3.58
7	Enrolled - 65 or over,Civ PCM	41,138	0.56	63,371	1.09	.	.	53,936	0.73
8	Reservists - under 65	192,936	2.62	118,167	2.03	35,544	2.33	168,992	2.30

XINS_RSV -
Insurance coverage - reservist

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown	237	2.57	325	2.59	106	0.99	331	2.83
1	Prime-under 65 Active Duty	2,730	29.64	3,362	26.74	2,966	27.60	3,328	28.47
2	Prime-under 65 Non-active Duty	3,709	40.27	4,667	37.13	7,122	66.28	4,177	35.73
3	Standard/Extra	563	6.11	1,014	8.07	18	0.17	988	8.45
4	Medicare	478	5.19	934	7.43	128	1.19	894	7.65
5	Other civilian insurance	525	5.70	909	7.23	17	0.16	751	6.42
6	Prime,65 or over	3	0.03	5	0.04	.	.	6	0.05
7	TRICARE Plus	53	0.58	76	0.60	2	0.02	71	0.61
8	Veterans Administration (VA)	247	2.68	358	2.85	1	0.01	307	2.63
9	TRICARE Reserve Select	90	0.98	146	1.16	3	0.03	135	1.15
10	Prime-under 65 Reservists	478	5.19	649	5.16	375	3.49	579	4.95
11	TRICARE Retired Reserve	71	0.77	100	0.80	6	0.06	99	0.85
13	Continued Health Care Benefit Program	2	0.02	4	0.03	1	0.01	2	0.02
14	TRICARE Young Adult Prime	12	0.13	11	0.09	1	0.01	15	0.13
15	TRICARE Young Adult Standard/Extra	12	0.13	11	0.09	.	.	8	0.07

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown	173,251	2.35	161,094	2.76	14,237	0.93	210,721	2.87
1	Prime-under 65 Active Duty	1,154,396	15.65	774,238	13.29	520,871	34.16	1,422,737	19.36
2	Prime-under 65 Non-active Duty	1,823,293	24.72	1,022,714	17.55	933,269	61.21	1,657,643	22.55
3	Standard/Extra	645,838	8.76	630,729	10.82	2,269	0.15	683,221	9.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
4	Medicare	2,008,902	27.23	1,904,638	32.69	12,497	0.82	1,942,048	26.42
5	Other civilian insurance	664,439	9.01	622,544	10.68	3,684	0.24	613,460	8.35
6	Prime,65 or over	15,504	0.21	20,310	0.35	.	.	21,290	0.29
7	TRICARE Plus	55,501	0.75	36,706	0.63	82	0.01	45,336	0.62
8	Veterans Administration (VA)	272,326	3.69	226,844	3.89	139	0.01	292,151	3.97
9	TRICARE Reserve Select	215,610	2.92	199,958	3.43	323	0.02	189,035	2.57
10	Prime-under 65 Reservists	192,936	2.62	118,167	2.03	35,544	2.33	168,992	2.30
11	TRICARE Retired Reserve	85,493	1.16	62,147	1.07	517	0.03	74,607	1.01
13	Continued Health Care Benefit Program	6,778	0.09	1,416	0.02	621	0.04	223	0.00
14	TRICARE Young Adult Prime	25,327	0.34	18,472	0.32	717	0.05	7,968	0.11
15	TRICARE Young Adult Standard/Extra	37,072	0.50	27,251	0.47	.	.	21,280	0.29

XREGION - Region

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing data	127	1.38	243	1.93	237	2.21	222	1.90
1	Northeast	1,111	12.06	1,559	12.40	1,831	17.04	1,395	11.93
2	Mid-Atlantic	678	7.36	909	7.23	1,097	10.21	789	6.75
3	Southeast	891	9.67	1,318	10.48	1,483	13.80	1,250	10.69
4	Gulfsouth	809	8.78	1,091	8.68	453	4.22	1,039	8.89
5	Heartland	479	5.20	764	6.08	1,046	9.73	676	5.78
6	Southwest	954	10.36	1,214	9.66	1,089	10.13	1,236	10.57
7	Central 7	517	5.61	723	5.75	986	9.18	641	5.48
8	Central 8	1,104	11.99	1,524	12.12	1,103	10.26	1,426	12.20
9	Southern California	771	8.37	915	7.28	299	2.78	896	7.66
10	Golden Gate	229	2.49	291	2.31	238	2.21	259	2.22
11	Northwest	328	3.56	501	3.99	353	3.28	426	3.64
12	Hawaii	138	1.50	174	1.38	298	2.77	164	1.40
13	Europe	460	4.99	545	4.34	.	.	574	4.91
14	Western Pacific Command	372	4.04	490	3.90	.	.	437	3.74
15	TRICARE Latin America	115	1.25	173	1.38	.	.	135	1.15
16	Alaska	127	1.38	137	1.09	233	2.17	126	1.08

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing data	63,744	0.86	110,307	1.89	34,456	2.26	126,643	1.72
1	Northeast	1,081,343	14.66	783,392	13.44	185,127	12.14	988,797	13.45
2	Mid-Atlantic	739,401	10.02	519,223	8.91	246,373	16.16	725,224	9.87
3	Southeast	910,062	12.34	730,468	12.54	219,537	14.40	912,666	12.42
4	Gulfsouth	607,383	8.23	492,576	8.45	53,008	3.48	594,499	8.09
5	Heartland	575,316	7.80	493,822	8.47	101,703	6.67	610,446	8.30
6	Southwest	858,859	11.64	629,518	10.80	205,591	13.48	888,055	12.08
7	Central 7	344,469	4.67	282,828	4.85	100,960	6.62	351,324	4.78
8	Central 8	769,550	10.43	640,785	11.00	89,786	5.89	700,300	9.53
9	Southern California	435,305	5.90	311,916	5.35	116,448	7.64	431,056	5.86
10	Golden Gate	171,591	2.33	143,295	2.46	17,214	1.13	174,056	2.37
11	Northwest	326,789	4.43	296,534	5.09	83,872	5.50	387,575	5.27
12	Hawaii	130,750	1.77	54,794	0.94	55,023	3.61	120,642	1.64
13	Europe	131,243	1.78	137,887	2.37	.	.	116,992	1.59
14	Western Pacific Command	136,793	1.85	132,810	2.28	.	.	131,392	1.79
15	TRICARE Latin America	30,052	0.41	30,220	0.52	.	.	37,584	0.51
16	Alaska	64,018	0.87	36,853	0.63	15,671	1.03	53,463	0.73

XTNEXREG -
TRICARE next generation of contracts region grouping

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	North	2,289	24.85	3,281	26.10	3,975	36.99	2,902	24.82
2	South	2,660	28.88	3,635	28.92	3,261	30.35	3,536	30.25
3	West	3,217	34.93	4,273	33.99	3,510	32.66	3,942	33.72
4	Overseas	1,044	11.34	1,382	10.99	.	.	1,311	11.21

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	North	2,429,051	32.93	1,849,894	31.75	533,320	34.98	2,400,451	32.66
2	South	2,387,679	32.37	1,866,244	32.03	512,475	33.61	2,411,440	32.81
3	West	2,244,856	30.43	1,781,708	30.58	478,974	31.41	2,227,351	30.30
4	Overseas	315,082	4.27	329,382	5.65	.	.	311,471	4.24

XCATCH -
XCATCH - Catchment area (reporting)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Fox AHC-Redstone Arsenal	62	0.67	77	0.61	.	.	75	0.64
3	Lyster AHC-Ft. Rucker	56	0.61	65	0.52	.	.	62	0.53
4	42nd Medical Group-Maxwell	102	1.11	133	1.06	.	.	107	0.92
5	Bassett ACH-Ft. Wainwright	30	0.33	46	0.37	.	.	35	0.30
6	3rd Med Grp-Elmendorf	71	0.77	68	0.54	233	2.17	66	0.56
8	R W Bliss AHC-Ft. Huachuca	95	1.03	101	0.80	.	.	103	0.88
9	56th Med Grp-Luke	56	0.61	59	0.47	283	2.63	51	0.44
10	355th Med Grp-Davis Monthan	41	0.45	76	0.60	278	2.59	62	0.53
13	19th Medical Group-Little Rock	53	0.58	50	0.40	.	.	48	0.41
14	60th Med Grp-Travis	74	0.80	101	0.80	238	2.21	91	0.78
15	9th Med Grp-Beale	18	0.20	19	0.15	.	.	18	0.15
18	30th Med Grp-Vandenberg	81	0.88	91	0.72	.	.	88	0.75
19	95th Med Grp-Edwards	74	0.80	85	0.68	.	.	99	0.85
24	NH Camp Pendleton	58	0.63	81	0.64	150	1.40	78	0.67
26	NBHC Port Hueneme	53	0.58	64	0.51	.	.	77	0.66
28	NH LeMoore	49	0.53	42	0.33	.	.	36	0.31
29	NMC San Diego	92	1.00	140	1.11	149	1.39	125	1.07
30	NH Twentynine Palms	43	0.47	37	0.29	.	.	55	0.47
32	Evans ACH-Ft. Carson	42	0.46	76	0.60	114	1.06	59	0.50
33	10th Med Group-USAF Academy CO	72	0.78	62	0.49	303	2.82	67	0.57
36	436th Med Grp-Dover	15	0.16	16	0.13	.	.	20	0.17
38	NH Pensacola	62	0.67	75	0.60	199	1.85	62	0.53
39	NH Jacksonville	59	0.64	100	0.80	185	1.72	108	0.92
42	96th Med Grp-Eglin	61	0.66	103	0.82	254	2.36	86	0.74
43	325th Med Grp-Tyndall	96	1.04	101	0.80	.	.	125	1.07
45	6th Med Grp-MacDill	50	0.54	72	0.57	277	2.58	67	0.57
46	45th Med Grp-Patrick	115	1.25	134	1.07	.	.	144	1.23
47	Eisenhower AMC-Ft. Gordon	68	0.74	77	0.61	210	1.95	60	0.51
48	Martin ACH-Ft. Benning	30	0.33	60	0.48	186	1.73	53	0.45
49	Winn ACH-Ft. Stewart	37	0.40	59	0.47	154	1.43	50	0.43
50	23rd Med Grp-Moody	25	0.27	26	0.21	.	.	29	0.25
51	78th Med Grp-Robins	60	0.65	57	0.45	242	2.25	64	0.55
52	Tripler AMC-Ft. Shafter	84	0.91	90	0.72	147	1.37	91	0.78
53	366th Med Grp-Mountain Home	79	0.86	88	0.70	.	.	95	0.81
55	375th Med Grp-Scott	49	0.53	64	0.51	318	2.96	69	0.59
56	FHCC-Formerly NHC Great Lakes	29	0.31	68	0.54	.	.	56	0.48
57	Irwin ACH-Ft. Riley	41	0.45	54	0.43	144	1.34	54	0.46

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
58	Munson AHC-Ft. Leavenworth	52	0.56	72	0.57	.	.	61	0.52
59	22nd Med Grp-McConnell	17	0.18	23	0.18	.	.	27	0.23
60	Blanchfield ACH-Ft. Campbell	48	0.52	51	0.41	129	1.20	60	0.51
61	Ireland ACH-Ft. Knox	65	0.71	87	0.69	280	2.61	71	0.61
62	2nd Med Grp-Barksdale	47	0.51	67	0.53	.	.	74	0.63
64	Bayne-Jones ACH-Ft. Polk	38	0.41	44	0.35	.	.	48	0.41
66	779th Med Grp-Andrews	53	0.58	66	0.53	258	2.40	53	0.45
67	Walter Reed Natl Mil Med Cntr	102	1.11	187	1.49	319	2.97	146	1.25
68	NHC Patuxent River	46	0.50	69	0.55	.	.	55	0.47
69	Kimbrough Amb Car Cen-Ft Meade	64	0.69	69	0.55	217	2.02	62	0.53
73	81st Med Grp-Keesler	47	0.51	75	0.60	.	.	69	0.59
74	14th Med Grp-Columbus	87	0.94	118	0.94	.	.	117	1.00
75	L. Wood ACH-Ft. Leonard Wood	38	0.41	46	0.37	.	.	49	0.42
76	509th Med Grp-Whiteman	62	0.67	82	0.65	.	.	91	0.78
77	341st Med Grp-Malmstrom	76	0.83	90	0.72	.	.	82	0.70
78	55th Med Grp-Offutt	54	0.59	77	0.61	272	2.53	63	0.54
79	99th Med Grp-O'Callaghan Hosp	59	0.64	85	0.68	279	2.60	76	0.65
83	377th Med Grp-Kirtland	94	1.02	132	1.05	.	.	111	0.95
84	49th Med Grp-Holloman	15	0.16	20	0.16	.	.	21	0.18
85	27th Spec Ops Med Grp-Cannon	16	0.17	21	0.17	.	.	22	0.19
86	Keller ACH-West Point	61	0.66	69	0.55	.	.	85	0.73
89	Womack AMC-Ft. Bragg	82	0.89	97	0.77	157	1.46	63	0.54
90	4th Med Grp-Seymour Johnson	24	0.26	17	0.14	.	.	19	0.16
91	NH Camp Lejeune	51	0.55	73	0.58	142	1.32	65	0.56
92	NHC Cherry Point	33	0.36	46	0.37	.	.	47	0.40
93	319th Med Grp-Grand Forks	10	0.11	11	0.09	.	.	7	0.06
94	5th Med Grp-Minot	67	0.73	75	0.60	.	.	79	0.68
95	88th Med Grp-Wright-Patterson	86	0.93	103	0.82	319	2.97	100	0.86
96	72nd Med Grp-Tinker	48	0.52	59	0.47	263	2.45	46	0.39
97	97th Med Grp-Altus	11	0.12	16	0.13	.	.	8	0.07
98	Reynolds ACH-Ft. Sill	36	0.39	48	0.38	190	1.77	48	0.41
100	Naval Hlth Clinic New England	48	0.52	64	0.51	217	2.02	53	0.45
101	20th Med Grp-Shaw	53	0.58	87	0.69	.	.	64	0.55
103	Naval Health Clinic Charleston	26	0.28	56	0.45	.	.	60	0.51
104	NH Beaufort	34	0.37	52	0.41	.	.	46	0.39
105	Moncrief ACH-Ft. Jackson	45	0.49	84	0.67	229	2.13	55	0.47
106	28th Med Grp-Ellsworth	22	0.24	29	0.23	.	.	29	0.25
108	William Beaumont AMC-Ft. Bliss	44	0.48	50	0.40	146	1.36	58	0.50
109	Brooke AMC-Ft. Sam Houston	72	0.78	98	0.78	247	2.30	99	0.85
110	Darnall ACH-Ft. Hood	61	0.66	56	0.45	143	1.33	41	0.35
112	7th Med Grp-Dyess	71	0.77	65	0.52	.	.	75	0.64
113	82nd Med Grp-Sheppard	55	0.60	65	0.52	.	.	76	0.65
114	47th Med Grp-Laughlin	12	0.13	9	0.07	.	.	11	0.09
117	59th Med Wing-Lackland	38	0.41	57	0.45	240	2.23	65	0.56
118	NHC Corpus Christi	79	0.86	88	0.70	29	0.27	97	0.83
119	75th Med Grp-Hill	46	0.50	65	0.52	.	.	60	0.51
120	633rd Med Grp Langley-Eustis	65	0.71	85	0.68	242	2.25	82	0.70

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
121	McDonald AHC-Ft. Eustis	49	0.53	47	0.37	188	1.75	48	0.41
122	Kenner AHC-Ft. Lee	43	0.47	52	0.41	233	2.17	62	0.53
123	Ft Belvoir Community Hosp-FBCH	108	1.17	176	1.40	275	2.56	156	1.33
124	NMC Portsmouth	93	1.01	146	1.16	135	1.26	117	1.00
125	Madigan AMC-Ft. Lewis	56	0.61	96	0.76	162	1.51	97	0.83
126	NH Bremerton	31	0.34	63	0.50	191	1.78	43	0.37
127	NH Oak Harbor	56	0.61	50	0.40	.	.	43	0.37
128	92nd Med Grp-Fairchild	84	0.91	121	0.96	.	.	91	0.78
129	90th Med Grp-F.E. Warren	79	0.86	75	0.60	.	.	92	0.79
131	Weed ACH-Ft. Irwin	44	0.48	41	0.33	.	.	42	0.36
203	354th Med Grp-Eielson	9	0.10	7	0.06	.	.	12	0.10
231	NBHC NAS North Island	54	0.59	45	0.36	.	.	48	0.41
248	61st Med Group-Los Angeles	69	0.75	82	0.65	.	.	69	0.59
252	21st Med Grp-Peterson	46	0.50	71	0.56	270	2.51	63	0.54
280	NHC Hawaii	50	0.54	78	0.62	151	1.41	68	0.58
287	15th Med Grp-Hickam	27	0.29	37	0.29	.	.	23	0.20
306	NHC Annapolis	61	0.66	75	0.60	.	.	79	0.68
310	66th Med Grp-Hanscom	65	0.71	80	0.64	.	.	70	0.60
326	87th Med Grp-McGuire	31	0.34	26	0.21	223	2.08	34	0.29
330	Guthrie AHC-Ft. Drum	34	0.37	35	0.28	96	0.89	31	0.27
338	71st Med Grp-Vance	11	0.12	8	0.06	.	.	13	0.11
356	628th Med Grp-Charleston	25	0.27	35	0.28	.	.	18	0.15
364	17th Med Grp-Goodfellow	55	0.60	58	0.46	.	.	64	0.55
366	359th Med Grp-Randolph	69	0.75	88	0.70	.	.	78	0.67
370	NBHC Fort Worth	.	.	.	.	214	1.99	.	.
378	NBHC Little Creek	47	0.51	53	0.42	.	.	39	0.33
385	NHC Quantico	67	0.73	82	0.65	226	2.10	64	0.55
387	NBHC Oceana	50	0.54	40	0.32	.	.	40	0.34
395	62nd Med Squad-McChord	14	0.15	14	0.11	.	.	17	0.15
405	NBHC Mayport	38	0.41	42	0.33	.	.	52	0.44
407	NBHC NTC San Diego	32	0.35	47	0.37	.	.	37	0.32
413	579th Med Group-Bolling	13	0.14	19	0.15	.	.	25	0.21
416	USCG Clinic Mobile	5	0.05	9	0.07	.	.	7	0.06
420	USCG Clinic District of Columb	13	0.14	15	0.12	.	.	15	0.13
423	USCG Clinic New Orleans	7	0.08	10	0.08	.	.	7	0.06
426	USCG Clinic Boston	6	0.07	6	0.05	.	.	9	0.08
428	USCG Clinic Cape May	7	0.08	5	0.04	.	.	11	0.09
432	USCG Clinic Portsmouth	10	0.11	6	0.05	.	.	9	0.08
435	USCG Clinic Seattle	7	0.08	8	0.06	.	.	5	0.04
508	NBHC Navsta Sewells	52	0.56	74	0.59	.	.	55	0.47
607	Landstuhl Regional Medcen	45	0.49	48	0.38	.	.	47	0.40
609	Bavaria Meddac	37	0.40	40	0.32	.	.	55	0.47
610	BG Crawford Sams AHC-Camp Zama	5	0.05	7	0.06	.	.	8	0.07
612	Brian Allgood ACH-Seoul	38	0.41	63	0.50	.	.	51	0.44
617	NH Naples	11	0.12	19	0.15	.	.	19	0.16
618	NH Rota	8	0.09	19	0.15	.	.	14	0.12
620	NH Guam-Agana	47	0.51	66	0.53	.	.	55	0.47
621	NH Okinawa	30	0.33	40	0.32	.	.	48	0.41
622	NH Yokosuka	40	0.43	53	0.42	.	.	42	0.36
624	NH Sigonella	25	0.27	25	0.20	.	.	23	0.20
633	48th Med Grp-Lakenheath	63	0.68	67	0.53	.	.	68	0.58
635	39th Med Group-Incirlik	8	0.09	10	0.08	.	.	12	0.10
637	8th Med Grp-Kunsan AB	16	0.17	16	0.13	.	.	14	0.12
638	51st Med Grp-Osan AB	40	0.43	53	0.42	.	.	54	0.46

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
639	35th Med Grp-Misawa	23	0.25	26	0.21	.	.	11	0.09
640	374th Med Grp-Yokota AB	25	0.27	35	0.28	.	.	33	0.28
799	470 Med Flt-Geilenkirchen	1	0.01	12	0.10	.	.	8	0.07
802	36th Med Grp-Andersen	19	0.21	18	0.14	.	.	29	0.25
804	18th Med Grp-Kadena AB	52	0.56	54	0.43	.	.	50	0.43
805	52nd Med Group-Spangdahlem	98	1.06	118	0.94	.	.	133	1.14
806	86th Medical Group-Ramstein	61	0.66	83	0.66	.	.	79	0.68
808	31st Med Grp-Aviano	27	0.29	26	0.21	.	.	49	0.42
814	423RD ABS OL-A-RAF Upwood	6	0.07	12	0.10	.	.	2	0.02
6215	TRICARE Outpatient-Chula Vista	109	1.18	103	0.82	.	.	96	0.82
7139	1st Spec Ops Med Grp-Hurlburt	60	0.65	67	0.53	.	.	65	0.56
7200	460th MED Grp-Buckley AFB	15	0.16	13	0.10	.	.	18	0.15
9104	North Region-Other	21	0.23	34	0.27	.	.	20	0.17
9204	South Region-Other	16	0.17	15	0.12	.	.	16	0.14
9304	West Region-Other	26	0.28	30	0.24	.	.	22	0.19
9402	Europe-Air force	3	0.03	2	0.02	.	.	.	.
9603	Latin America-Navy	3	0.03	7	0.06	.	.	4	0.03
9604	Latin America-Other	7	0.08	6	0.05	.	.	7	0.06
9901	Out of Catchment North Region	596	6.47	1,069	8.50	.	.	909	7.78
9902	Out of Catchment South Region	575	6.24	965	7.68	.	.	971	8.31
9903	Out of Catchment West Region	582	6.32	1,026	8.16	.	.	866	7.41
9904	Out of Catchment OCONUS Region	313	3.40	480	3.82	.	.	409	3.50

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Fox AHC-Redstone Arsenal	10,146	0.14	9,862	0.17	.	.	9,953	0.14
3	Lyster AHC-Ft. Rucker	19,340	0.26	12,668	0.22	.	.	12,514	0.17
4	42nd Medical Group-Maxwell	10,942	0.15	10,829	0.19	.	.	10,822	0.15
5	Bassett ACH-Ft. Wainwright	21,356	0.29	18,317	0.31	.	.	19,462	0.26
6	3rd Med Grp-Elmendorf	35,327	0.48	8,003	0.14	15,671	1.03	24,082	0.33
8	R W Bliss AHC-Ft. Huachuca	7,304	0.10	7,649	0.13	.	.	7,564	0.10
9	56th Med Grp-Luke	17,658	0.24	4,930	0.08	18,872	1.24	17,657	0.24
10	355th Med Grp-Davis Monthan	13,674	0.19	4,166	0.07	15,634	1.03	13,648	0.19
13	19th Medical Group-Little Rock	10,075	0.14	9,986	0.17	.	.	9,758	0.13
14	60th Med Grp-Travis	53,817	0.73	40,285	0.69	17,214	1.13	56,309	0.77
15	9th Med Grp-Beale	7,434	0.10	5,821	0.10	.	.	4,133	0.06
18	30th Med Grp-Vandenberg	4,996	0.07	7,042	0.12	.	.	4,913	0.07
19	95th Med Grp-Edwards	5,076	0.07	7,292	0.13	.	.	5,195	0.07
24	NH Camp Pendleton	107,587	1.46	50,190	0.86	52,347	3.43	104,496	1.42
26	NBHC Port Hueneme	5,637	0.08	5,510	0.09	.	.	5,466	0.07
28	NH LeMoore	18,435	0.25	13,016	0.22	.	.	12,852	0.17
29	NMC San Diego	128,201	1.74	110,050	1.89	64,101	4.20	139,590	1.90
30	NH Twentynine Palms	30,846	0.42	17,673	0.30	.	.	26,742	0.36
32	Evans ACH-Ft. Carson	98,252	1.33	64,520	1.11	30,223	1.98	95,373	1.30
33	10th Med Group-USAF Academy CO	17,948	0.24	5,624	0.10	14,455	0.95	22,172	0.30
36	436th Med Grp-Dover	8,808	0.12	3,174	0.05	.	.	7,240	0.10
38	NH Pensacola	85,075	1.15	61,847	1.06	35,413	2.32	69,047	0.94

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
39	NH Jacksonville	114,188	1.55	61,654	1.06	40,649	2.67	118,971	1.62
42	96th Med Grp-Eglin	72,563	0.98	43,636	0.75	17,596	1.15	64,270	0.87
43	325th Med Grp-Tyndall	9,567	0.13	9,486	0.16	.	.	9,452	0.13
45	6th Med Grp-MacDill	27,181	0.37	8,063	0.14	42,655	2.80	32,013	0.44
46	45th Med Grp-Patrick	10,589	0.14	10,260	0.18	.	.	10,221	0.14
47	Eisenhower AMC-Ft. Gordon	79,467	1.08	35,324	0.61	27,285	1.79	60,352	0.82
48	Martin ACH-Ft. Benning	40,601	0.55	23,087	0.40	35,502	2.33	50,043	0.68
49	Winn ACH-Ft. Stewart	58,092	0.79	41,675	0.72	34,179	2.24	52,805	0.72
50	23rd Med Grp-Moody	10,047	0.14	6,362	0.11	.	.	11,492	0.16
51	78th Med Grp-Robins	10,295	0.14	3,173	0.05	17,853	1.17	10,487	0.14
52	Tripler AMC-Ft. Shafter	108,695	1.47	41,807	0.72	35,335	2.32	95,661	1.30
53	366th Med Grp-Mountain Home	6,639	0.09	7,266	0.12	.	.	9,300	0.13
55	375th Med Grp-Scott	15,129	0.21	5,405	0.09	19,992	1.31	15,061	0.20
56	FHCC-Formerly NHC Great Lakes	33,817	0.46	36,522	0.63	.	.	44,003	0.60
57	Irwin ACH-Ft. Riley	31,218	0.42	9,741	0.17	16,208	1.06	39,266	0.53
58	Munson AHC-Ft. Leavenworth	11,573	0.16	11,329	0.19	.	.	11,434	0.16
59	22nd Med Grp-McConnell	6,950	0.09	9,463	0.16	.	.	8,872	0.12
60	Blanchfield ACH-Ft. Campbell	69,808	0.95	29,103	0.50	44,870	2.94	76,698	1.04
61	Ireland ACH-Ft. Knox	38,758	0.53	21,915	0.38	16,500	1.08	21,401	0.29
62	2nd Med Grp-Barksdale	11,655	0.16	11,573	0.20	.	.	11,621	0.16
64	Bayne-Jones ACH-Ft. Polk	30,044	0.41	14,839	0.25	.	.	14,322	0.19
66	779th Med Grp-Andrews	23,300	0.32	3,844	0.07	15,249	1.00	20,564	0.28
67	Walter Reed Natl Mil Med Cntr	95,962	1.30	102,748	1.76	24,425	1.60	134,220	1.83
68	NHC Patuxent River	10,357	0.14	12,720	0.22	.	.	10,662	0.15
69	Kimbrough Amb Car Cen-Ft Meade	50,828	0.69	21,326	0.37	33,089	2.17	51,043	0.69
73	81st Med Grp-Keesler	20,682	0.28	36,133	0.62	.	.	35,864	0.49
74	14th Med Grp-Columbus	3,133	0.04	3,110	0.05	.	.	3,049	0.04
75	L. Wood ACH-Ft. Leonard Wood	21,497	0.29	34,820	0.60	.	.	20,439	0.28
76	509th Med Grp-Whiteman	8,153	0.11	8,087	0.14	.	.	8,134	0.11
77	341st Med Grp-Malmstrom	7,006	0.09	6,937	0.12	.	.	6,924	0.09
78	55th Med Grp-Offutt	17,754	0.24	4,736	0.08	14,579	0.96	19,889	0.27
79	99th Med Grp-O'Callaghan Hosp	47,306	0.64	46,308	0.79	27,286	1.79	70,163	0.95
83	377th Med Grp-Kirtland	9,889	0.13	9,576	0.16	.	.	9,485	0.13
84	49th Med Grp-Holloman	6,583	0.09	7,556	0.13	.	.	7,549	0.10
85	27th Spec Ops Med Grp-Cannon	9,164	0.12	5,353	0.09	.	.	10,823	0.15
86	Keller ACH-West Point	26,113	0.35	20,286	0.35	.	.	30,612	0.42
89	Womack AMC-Ft. Bragg	143,332	1.94	64,504	1.11	72,903	4.78	117,128	1.59
90	4th Med Grp-Seymour Johnson	12,417	0.17	5,890	0.10	.	.	10,336	0.14
91	NH Camp Lejeune	95,896	1.30	40,413	0.69	51,568	3.38	86,518	1.18
92	NHC Cherry Point	14,897	0.20	14,773	0.25	.	.	14,704	0.20
93	319th Med Grp-Grand Forks	6,261	0.08	3,577	0.06	.	.	1,340	0.02
94	5th Med Grp-Minot	9,201	0.12	9,147	0.16	.	.	9,183	0.12
95	88th Med Grp-Wright-Patterson	49,679	0.67	16,311	0.28	20,341	1.33	57,278	0.78
96	72nd Med Grp-Tinker	13,902	0.19	4,451	0.08	25,815	1.69	13,769	0.19
97	97th Med Grp-Altus	4,659	0.06	4,065	0.07	.	.	1,827	0.02
98	Reynolds ACH-Ft. Sill	31,858	0.43	20,169	0.35	19,474	1.28	17,363	0.24
100	Naval Hlth Clinic New England	17,933	0.24	5,735	0.10	15,029	0.99	23,016	0.31
101	20th Med Grp-Shaw	9,760	0.13	15,357	0.26	.	.	9,552	0.13

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
103	Naval Health Clinic Charleston	12,730	0.17	12,729	0.22	.	.	12,677	0.17
104	NH Beaufort	15,699	0.21	18,016	0.31	.	.	21,466	0.29
105	Moncrief ACH-Ft. Jackson	38,370	0.52	40,403	0.69	21,414	1.40	16,084	0.22
106	28th Med Grp-Ellsworth	8,737	0.12	9,410	0.16	.	.	12,486	0.17
108	William Beaumont AMC-Ft. Bliss	69,026	0.94	21,023	0.36	39,169	2.57	63,550	0.86
109	Brooke AMC-Ft. Sam Houston	155,812	2.11	74,405	1.28	51,634	3.39	161,488	2.20
110	Darnall ACH-Ft. Hood	119,857	1.62	61,814	1.06	72,488	4.75	111,025	1.51
112	7th Med Grp-Dyess	7,759	0.11	7,765	0.13	.	.	7,797	0.11
113	82nd Med Grp-Sheppard	8,500	0.12	8,393	0.14	.	.	9,302	0.13
114	47th Med Grp-Laughlin	3,527	0.05	2,345	0.04	.	.	2,141	0.03
117	59th Med Wing-Lackland	32,976	0.45	14,624	0.25	36,116	2.37	59,285	0.81
118	NHC Corpus Christi	10,490	0.14	9,255	0.16	1,330	0.09	10,548	0.14
119	75th Med Grp-Hill	11,915	0.16	11,772	0.20	.	.	11,914	0.16
120	633rd Med Grp Langley-Eustis	54,007	0.73	33,218	0.57	20,316	1.33	59,550	0.81
121	McDonald AHC-Ft. Eustis	30,277	0.41	12,027	0.21	14,245	0.93	20,885	0.28
122	Kenner AHC-Ft. Lee	14,792	0.20	2,587	0.04	14,947	0.98	14,684	0.20
123	Ft Belvoir Community Hosp-FBCH	187,932	2.55	91,799	1.58	54,010	3.54	147,524	2.01
124	NMC Portsmouth	168,453	2.28	124,433	2.14	72,393	4.75	166,837	2.27
125	Madigan AMC-Ft. Lewis	108,930	1.48	90,073	1.55	54,609	3.58	158,284	2.15
126	NH Bremerton	40,060	0.54	25,387	0.44	29,262	1.92	41,220	0.56
127	NH Oak Harbor	21,310	0.29	18,438	0.32	.	.	18,688	0.25
128	92nd Med Grp-Fairchild	7,641	0.10	12,681	0.22	.	.	7,722	0.11
129	90th Med Grp-F.E. Warren	6,799	0.09	6,704	0.12	.	.	6,794	0.09
131	Weed ACH-Ft. Irwin	7,557	0.10	7,406	0.13	.	.	6,862	0.09
203	354th Med Grp-Eielson	3,086	0.04	1,658	0.03	.	.	4,192	0.06
231	NBHC NAS North Island	13,046	0.18	10,745	0.18	.	.	18,157	0.25
248	61st Med Group-Los Angeles	6,004	0.08	6,068	0.10	.	.	6,085	0.08
252	21st Med Grp-Peterson	17,565	0.24	4,288	0.07	14,321	0.94	17,365	0.24
280	NHC Hawaii	19,185	0.26	7,232	0.12	19,688	1.29	19,129	0.26
287	15th Med Grp-Hickam	9,150	0.12	10,832	0.19	.	.	7,645	0.10
306	NHC Annapolis	12,458	0.17	12,051	0.21	.	.	11,983	0.16
310	66th Med Grp-Hanscom	4,434	0.06	4,419	0.08	.	.	4,518	0.06
326	87th Med Grp-McGuire	15,843	0.21	7,495	0.13	7,680	0.50	10,172	0.14
330	Guthrie AHC-Ft. Drum	21,399	0.29	4,399	0.08	18,463	1.21	21,321	0.29
338	71st Med Grp-Vance	3,822	0.05	1,795	0.03	.	.	5,204	0.07
356	628th Med Grp-Charleston	10,351	0.14	7,957	0.14	.	.	4,517	0.06
364	17th Med Grp-Goodfellow	7,093	0.10	7,291	0.13	.	.	7,025	0.10
366	359th Med Grp-Randolph	15,904	0.22	8,270	0.14	.	.	20,698	0.28
370	NBHC Fort Worth	.	.	.	.	33,190	2.18	.	.
378	NBHC Little Creek	13,893	0.19	11,126	0.19	.	.	14,320	0.19
385	NHC Quantico	16,814	0.23	3,674	0.06	17,182	1.13	17,035	0.23
387	NBHC Oceana	9,302	0.13	9,345	0.16	.	.	9,297	0.13
395	62nd Med Squad-McChord	8,653	0.12	4,489	0.08	.	.	10,022	0.14
405	NBHC Mayport	11,680	0.16	7,037	0.12	.	.	11,723	0.16
407	NBHC NTC San Diego	10,919	0.15	8,945	0.15	.	.	15,945	0.22
413	579th Med Group-Bolling	4,261	0.06	4,104	0.07	.	.	7,935	0.11
416	USCG Clinic Mobile	1,025	0.01	2,480	0.04	.	.	2,178	0.03
420	USCG Clinic District of Columb	3,729	0.05	4,676	0.08	.	.	4,898	0.07
423	USCG Clinic New Orleans	2,458	0.03	2,887	0.05	.	.	1,749	0.02
426	USCG Clinic Boston	2,195	0.03	4,223	0.07	.	.	2,901	0.04
428	USCG Clinic Cape May	6,241	0.08	3,968	0.07	.	.	7,114	0.10
432	USCG Clinic Portsmouth	5,772	0.08	2,495	0.04	.	.	2,830	0.04

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
435	USCG Clinic Seattle	2,981	0.04	2,650	0.05	.	.	1,596	0.02
508	NBHC Navsta Sewells	15,628	0.21	13,448	0.23	.	.	16,091	0.22
607	Landstuhl Regional Medcen	34,113	0.46	32,992	0.57	.	.	28,458	0.39
609	Bavaria Meddac	29,896	0.41	24,502	0.42	.	.	24,671	0.34
610	BG Crawford Sams AHC-Camp Zama	864	0.01	2,467	0.04	.	.	2,460	0.03
612	Brian Allgood ACH-Seoul	28,317	0.38	27,039	0.46	.	.	26,036	0.35
617	NH Naples	2,018	0.03	3,676	0.06	.	.	2,698	0.04
618	NH Rota	1,432	0.02	2,688	0.05	.	.	2,051	0.03
620	NH Guam-Agana	8,623	0.12	9,152	0.16	.	.	11,736	0.16
621	NH Okinawa	24,427	0.33	24,368	0.42	.	.	24,718	0.34
622	NH Yokosuka	25,358	0.34	24,882	0.43	.	.	24,464	0.33
624	NH Sigonella	4,917	0.07	3,661	0.06	.	.	5,276	0.07
633	48th Med Grp-Lakenheath	12,411	0.17	12,788	0.22	.	.	12,218	0.17
635	39th Med Group-Incirlik	2,454	0.03	2,782	0.05	.	.	2,578	0.04
637	8th Med Grp-Kunsan AB	4,026	0.05	2,167	0.04	.	.	3,451	0.05
638	51st Med Grp-Osan AB	11,040	0.15	10,012	0.17	.	.	8,215	0.11
639	35th Med Grp-Misawa	6,363	0.09	3,868	0.07	.	.	2,249	0.03
640	374th Med Grp-Yokota AB	6,112	0.08	7,146	0.12	.	.	4,957	0.07
799	470 Med Flt-Geilenkirchen	275	0.00	2,341	0.04	.	.	1,604	0.02
802	36th Med Grp-Andersen	4,496	0.06	3,827	0.07	.	.	5,823	0.08
804	18th Med Grp-Kadena AB	10,599	0.14	10,668	0.18	.	.	10,700	0.15
805	52nd Med Group-Spangdahlem	4,664	0.06	4,637	0.08	.	.	4,605	0.06
806	86th Medical Group-Ramstein	13,242	0.18	13,096	0.22	.	.	13,169	0.18
808	31st Med Grp-Aviano	8,187	0.11	4,615	0.08	.	.	9,226	0.13
814	423RD ABS OL-A-RAF Upwood	919	0.01	2,141	0.04	.	.	238	0.00
6215	TRICARE Outpatient-Chula Vista	5,353	0.07	4,676	0.08	.	.	5,351	0.07
7139	1st Spec Ops Med Grp-Hurlburt	12,218	0.17	12,200	0.21	.	.	12,109	0.16
7200	460th MED Grp-Buckley AFB	6,143	0.08	3,019	0.05	.	.	3,980	0.05
9104	North Region-Other	8,938	0.12	19,811	0.34	.	.	7,697	0.10
9204	South Region-Other	4,943	0.07	5,665	0.10	.	.	4,579	0.06
9304	West Region-Other	9,421	0.13	13,349	0.23	.	.	8,390	0.11
9402	Europe-Air force	574	0.01	675	0.01	.	.	.	.
9603	Latin America-Navy	1,753	0.02	1,471	0.03	.	.	1,790	0.02
9604	Latin America-Other	1,429	0.02	662	0.01	.	.	2,290	0.03
9901	Out of Catchment North Region	1,120,146	15.18	1,061,704	18.22	.	.	1,127,249	15.34
9902	Out of Catchment South Region	1,208,092	16.38	1,092,764	18.75	.	.	1,276,055	17.36
9903	Out of Catchment West Region	968,231	13.13	900,368	15.45	.	.	884,926	12.04
9904	Out of Catchment OCONUS Region	84,294	1.14	130,520	2.24	.	.	104,073	1.42

USA -
CONUS/OCONUS indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Invalid/Missing	127	1.38	243	1.93	237	2.21	222	1.90
0	Not in USA	947	10.28	1,208	9.61	.	.	1,146	9.80
1	In USA	8,136	88.34	11,120	88.46	10,509	97.79	10,323	88.30

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Invalid/Missing	63,744	0.86	110,307	1.89	34,456	2.26	126,643	1.72
0	Not in USA	298,087	4.04	300,917	5.16	.	.	285,967	3.89
1	In USA	7,014,836	95.09	5,416,003	92.94	1,490,313	97.74	6,938,102	94.39

XOCONUS -
Overseas Europe/Pacific/Latin indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	In Conus/Missing Region	8,263	89.72	11,363	90.39	10,746	100.00	10,545	90.20
1	Europe	460	4.99	545	4.34	.	.	574	4.91
2	Western Pacific	372	4.04	490	3.90	.	.	437	3.74
3	Latin America	115	1.25	173	1.38	.	.	135	1.15

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	In Conus/Missing Region	7,078,580	95.96	5,526,310	94.84	1,524,769	100.00	7,064,745	96.11
1	Europe	131,243	1.78	137,887	2.37	.	.	116,992	1.59
2	Western Pacific	136,793	1.85	132,810	2.28	.	.	131,392	1.79
3	Latin America	30,052	0.41	30,220	0.52	.	.	37,584	0.51

OUTCATCH -
Out of catchment area indicator

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
0	Catchment areas	7,144	77.57	9,031	71.84	10,746	100.00	8,536	73.01
1	Out of catchment areas	2,066	22.43	3,540	28.16	.	.	3,155	26.99

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
0	Catchment areas	3,995,905	54.17	2,641,871	45.34	1,524,769	100.00	3,958,410	53.85
1	Out of catchment areas	3,380,762	45.83	3,185,356	54.66	.	.	3,392,303	46.15

XSEXA -
Male or female (recode)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Male	4,960	53.85	6,497	51.68	5,980	55.65	6,151	52.61
2	Female	4,250	46.15	6,074	48.32	4,766	44.35	5,540	47.39

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Male	3,613,882	48.99	2,864,055	49.15	821,166	53.86	3,708,566	50.45
2	Female	3,762,786	51.01	2,963,172	50.85	703,604	46.14	3,642,147	49.55

XBMI -
Body mass index

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
22.200 -- 24.400	>10th to 25th Percentile	1,435	15.58	1,950	15.51	.	.	1,833	15.68
24.500 -- 27.100	>25th to 50th Percentile	2,075	22.53	2,718	21.62	.	.	2,528	21.62
27.200 -- 30.400	>50th to 75th Percentile	2,065	22.42	2,885	22.95	.	.	2,699	23.09
30.500 -- 34.000	>75th to 90th Percentile	1,169	12.69	1,592	12.66	.	.	1,559	13.34
34.100 -- 52.300	>90th to 100th Percentile	689	7.48	1,012	8.05	.	.	945	8.08
15.200 -- 22.100	Minimum to 10th Percentile	1,109	12.04	1,513	12.04	.	.	1,312	11.22
.	Missing	668	7.25	901	7.17	10,746	100.00	815	6.97

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
22.200 -- 24.400	>10th to 25th Percentile	1,166,293	15.81	888,734	15.25	.	.	1,191,408	16.21
24.500 -- 27.100	>25th to 50th Percentile	1,635,268	22.17	1,207,735	20.73	.	.	1,495,903	20.35
27.200 -- 30.400	>50th to 75th Percentile	1,526,854	20.70	1,221,171	20.96	.	.	1,596,875	21.72
30.500 -- 34.000	>75th to 90th Percentile	952,016	12.91	721,259	12.38	.	.	995,594	13.54
34.100 -- 52.300	>90th to 100th Percentile	635,518	8.62	561,880	9.64	.	.	660,230	8.98
15.200 -- 22.100	Minimum to 10th Percentile	882,084	11.96	761,323	13.06	.	.	825,958	11.24
.	Missing	578,636	7.84	465,126	7.98	1,524,769	100.00	584,745	7.95

XBMICAT -
Body mass index category

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing data	668	7.25	901	7.17	10,746	100.00	815	6.97
1	Underweight	55	0.60	89	0.71	.	.	61	0.52
2	Normal weight	2,703	29.35	3,692	29.37	.	.	3,398	29.07
3	Overweight	3,669	39.84	4,919	39.13	.	.	4,540	38.83
4	Obese	2,002	21.74	2,788	22.18	.	.	2,734	23.39
5	Morbidly obese	113	1.23	182	1.45	.	.	143	1.22

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing data	578,636	7.84	465,126	7.98	1,524,769	100.00	584,745	7.95
1	Underweight	45,050	0.61	71,954	1.23	.	.	45,902	0.62
2	Normal weight	2,180,965	29.57	1,722,923	29.57	.	.	2,197,284	29.89
3	Overweight	2,782,254	37.72	2,132,941	36.60	.	.	2,677,076	36.42
4	Obese	1,649,800	22.37	1,339,803	22.99	.	.	1,725,278	23.47
5	Morbidly obese	139,962	1.90	94,480	1.62	.	.	120,428	1.64

XBNFGRP -
Constructed beneficiary group

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	TRS/Missing/Unknown	75	0.81	133	1.06	.	.	129	1.10
1	Active Duty <65	3,208	34.83	4,011	31.91	3,341	31.09	3,907	33.42
2	Family of Active <65	1,875	20.36	2,535	20.17	882	8.21	2,246	19.21
3	Ret/Surv/Fam <65	3,680	39.96	5,052	40.19	6,523	60.70	4,591	39.27
4	Ret/Surv/Fam 65+	372	4.04	840	6.68	.	.	818	7.00

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	TRS/Missing/Unknown	231,884	3.14	237,137	4.07	.	.	241,033	3.28
1	Active Duty <65	1,347,332	18.26	892,405	15.31	556,414	36.49	1,591,729	21.65
2	Family of Active <65	855,871	11.60	672,743	11.54	194,390	12.75	818,395	11.13
3	Ret/Surv/Fam <65	2,750,176	37.28	1,821,042	31.25	773,965	50.76	2,484,899	33.80
4	Ret/Surv/Fam 65+	2,191,404	29.71	2,203,900	37.82	.	.	2,214,656	30.13

XSERVAFF -
Service affiliation

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
1	Army	1,587	17.23	1,996	15.88	2,882	26.82	1,902	16.27
2	Air Force	3,617	39.27	4,517	35.93	3,771	35.09	4,364	37.33
3	Navy	1,656	17.98	2,196	17.47	1,423	13.24	2,039	17.44
4	Other	2,180	23.67	3,573	28.42	2,120	19.73	3,154	26.98
5	Joint Service	170	1.85	289	2.30	550	5.12	232	1.98

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
1	Army	1,506,276	20.42	894,492	15.35	565,622	37.10	1,414,551	19.24
2	Air Force	1,122,764	15.22	866,856	14.88	268,489	17.61	1,182,367	16.09
3	Navy	1,100,390	14.92	794,891	13.64	326,814	21.43	1,152,014	15.67
4	Other	3,404,453	46.15	3,121,116	53.56	294,551	19.32	3,390,919	46.13
5	Joint Service	242,785	3.29	149,873	2.57	69,293	4.54	210,861	2.87

KMILOPQY -
Outpatient visits to military facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	No response	33	0.36	58	0.46	10,746	100.00	43	0.37
1	None	4,334	47.06	6,798	54.08	.	.	6,007	51.38
2	1 visit	698	7.58	794	6.32	.	.	893	7.64
3	2 visits	1,127	12.24	1,210	9.63	.	.	1,302	11.14
4	3 visits	948	10.29	1,107	8.81	.	.	1,148	9.82
5	4 visits	782	8.49	929	7.39	.	.	834	7.13
6	5 to 9 visits	913	9.91	1,181	9.39	.	.	1,061	9.08
7	10 or more visits	375	4.07	494	3.93	.	.	403	3.45

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	No response	22,170	0.30	25,266	0.43	1,524,769	100.00	43,037	0.59
1	None	5,176,526	70.17	4,658,851	79.95	.	.	5,087,288	69.21
2	1 visit	268,995	3.65	183,341	3.15	.	.	344,985	4.69
3	2 visits	499,815	6.78	246,006	4.22	.	.	490,857	6.68
4	3 visits	411,068	5.57	193,267	3.32	.	.	432,801	5.89
5	4 visits	369,955	5.02	181,435	3.11	.	.	348,248	4.74
6	5 to 9 visits	441,399	5.98	236,482	4.06	.	.	444,462	6.05
7	10 or more visits	186,739	2.53	102,579	1.76	.	.	159,034	2.16

KCIVOPQY -
Outpatient visits to civilian facility

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	No response	33	0.36	71	0.56	10,746	100.00	44	0.38
1	None	6,129	66.55	7,668	61.00	.	.	7,308	62.51
2	1 visit	337	3.66	592	4.71	.	.	515	4.41
3	2 visits	580	6.30	866	6.89	.	.	820	7.01
4	3 visits	486	5.28	835	6.64	.	.	749	6.41
5	4 visits	481	5.22	769	6.12	.	.	707	6.05
6	5 to 9 visits	743	8.07	1,130	8.99	.	.	986	8.43
7	10 or more visits	421	4.57	640	5.09	.	.	562	4.81

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	No response	23,366	0.32	70,840	1.22	1,524,769	100.00	63,858	0.87
1	None	2,958,402	40.10	1,893,592	32.50	.	.	3,157,889	42.96
2	1 visit	439,717	5.96	455,567	7.82	.	.	471,121	6.41
3	2 visits	811,536	11.00	682,393	11.71	.	.	766,151	10.42
4	3 visits	764,745	10.37	626,396	10.75	.	.	740,170	10.07
5	4 visits	742,626	10.07	631,185	10.83	.	.	680,996	9.26
6	5 to 9 visits	1,079,559	14.63	971,256	16.67	.	.	925,364	12.59
7	10 or more visits	556,717	7.55	495,999	8.51	.	.	545,164	7.42

KCIVINS -
Beneficiary covered by civilian insurance

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Unknown	.	.	.	.	10,746	100.00	.	.
1	Yes	635	6.89	1,060	8.43	.	.	866	7.41
2	No	8,575	93.11	11,511	91.57	.	.	10,825	92.59

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Unknown	.	.	.	.	1,524,769	100.00	.	.
1	Yes	802,890	10.88	697,944	11.98	.	.	732,044	9.96
2	No	6,573,778	89.12	5,129,283	88.02	.	.	6,618,668	90.04

HP_PRNTL -
Pregnant in last year received care in 1st trimester

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/3 mnths prg now/not prg past yr	3,850	41.80	5,574	44.34	10,746	100.00	5,083	43.48
N	NA - male	4,960	53.85	6,497	51.68	.	.	6,151	52.61
1	Yes	363	3.94	453	3.60	.	.	409	3.50
2	No	37	0.40	47	0.37	.	.	48	0.41

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/3 mnths prg now/not prg past yr	3,505,573	47.52	2,758,307	47.33	1,524,769	100.00	3,419,925	46.53
N	NA - male	3,613,882	48.99	2,864,055	49.15	.	.	3,708,566	50.45
1	Yes	219,683	2.98	191,455	3.29	.	.	201,489	2.74
2	No	37,530	0.51	13,410	0.23	.	.	20,732	0.28

HP_MAMOG -
Women age 40 and over: mammography in past 2 years

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	6,855	74.43	9,067	72.13	10,746	100.00	8,422	72.04
1	Yes	1,998	21.69	2,964	23.58	.	.	2,689	23.00
2	No	357	3.88	540	4.30	.	.	580	4.96

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	5,025,043	68.12	3,899,181	66.91	1,524,769	100.00	5,023,709	68.34
1	Yes	1,985,811	26.92	1,596,255	27.39	.	.	1,891,502	25.73
2	No	365,813	4.96	331,791	5.69	.	.	435,502	5.92

HP_MAM50 -
Women age 50 and over: mammography in past 2 years

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	7,572	82.21	10,089	80.26	10,746	100.00	9,338	79.87
1	Yes	1,437	15.60	2,164	17.21	.	.	2,009	17.18
2	No	201	2.18	318	2.53	.	.	344	2.94

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	5,364,326	72.72	4,172,188	71.60	1,524,769	100.00	5,445,065	74.08
1	Yes	1,740,161	23.59	1,390,987	23.87	.	.	1,600,869	21.78
2	No	272,181	3.69	264,052	4.53	.	.	304,779	4.15

HP_PAP -
All women: pap smear in last 3 years

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	5,023	54.54	6,592	52.44	10,746	100.00	6,212	53.13
1	Yes	3,353	36.41	4,737	37.68	.	.	4,253	36.38
2	No	834	9.06	1,242	9.88	.	.	1,226	10.49

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	3,674,980	49.82	2,922,830	50.16	1,524,769	100.00	3,757,067	51.11
1	Yes	2,586,955	35.07	2,025,870	34.77	.	.	2,448,855	33.31
2	No	1,114,732	15.11	878,527	15.08	.	.	1,144,791	15.57

HP_BP -
Blood pressure check in last 2 years and know results

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Unknown	180	1.95	196	1.56	10,746	100.00	153	1.31
1	Yes	8,500	92.29	11,699	93.06	.	.	10,780	92.21
2	No	530	5.75	676	5.38	.	.	758	6.48

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Unknown	196,271	2.66	76,749	1.32	1,524,769	100.00	127,816	1.74
1	Yes	6,822,964	92.49	5,430,058	93.18	.	.	6,746,919	91.79
2	No	357,432	4.85	320,420	5.50	.	.	475,977	6.48

HP_FLU -
Age 65 and older: flu shot in last 12 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	8,801	95.56	11,666	92.80	10,746	100.00	10,807	92.44
1	Yes	308	3.34	678	5.39	.	.	705	6.03
2	No	101	1.10	227	1.81	.	.	179	1.53

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	5,178,849	70.21	3,607,698	61.91	1,524,769	100.00	5,103,815	69.43
1	Yes	1,641,883	22.26	1,652,736	28.36	.	.	1,787,888	24.32
2	No	555,935	7.54	566,793	9.73	.	.	459,009	6.24

HP_FLU_H -
Age 65 and older: flu shot in last 12 months HEDIS

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	9,210	100.00	12,571	100.00	10,721	99.77	11,691	100.00
1	Yes	.	.	.	.	17	0.16	.	.
2	No	.	.	.	.	8	0.07	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	7,376,667	100.00	5,827,227	100.00	1,523,066	99.89	7,350,713	100.00
1	Yes	.	.	.	.	1,083	0.07	.	.
2	No	.	.	.	.	620	0.04	.	.

HP_OBESE -
Obese or morbidly obese

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	668	7.25	901	7.17	10,746	100.00	815	6.97
1	Yes	2,115	22.96	2,970	23.63	.	.	2,877	24.61
2	No	6,427	69.78	8,700	69.21	.	.	7,999	68.42

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	578,636	7.84	465,126	7.98	1,524,769	100.00	584,745	7.95
1	Yes	1,789,762	24.26	1,434,284	24.61	.	.	1,845,706	25.11
2	No	5,008,269	67.89	3,927,818	67.40	.	.	4,920,262	66.94

HP_SMOKE -
Advised to quit smoking in last 12 months

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	8,182	88.84	11,105	88.34	9,601	89.34	10,296	88.07
1	Yes	826	8.97	1,161	9.24	936	8.71	1,115	9.54
2	No	202	2.19	305	2.43	209	1.94	280	2.40

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	6,684,643	90.62	5,139,271	88.19	1,340,016	87.88	6,399,475	87.06
1	Yes	522,800	7.09	532,285	9.13	148,648	9.75	734,884	10.00
2	No	169,225	2.29	155,671	2.67	36,105	2.37	216,353	2.94

HP_SMKH3 -
Smoker under HEDIS definition (modified)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	319	3.46	426	3.39	60	0.56	388	3.32
1	Yes	607	6.59	914	7.27	775	7.21	834	7.13
2	No	8,284	89.95	11,231	89.34	9,911	92.23	10,469	89.55

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	269,097	3.65	204,352	3.51	8,566	0.56	308,259	4.19
1	Yes	415,989	5.64	435,940	7.48	123,597	8.11	529,762	7.21
2	No	6,691,582	90.71	5,186,935	89.01	1,392,606	91.33	6,512,691	88.60

HP_CESH3 -
Had smoking cessation counseling - HEDIS (modified)

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Missing/Unknown/NA	8,201	89.04	11,152	88.71	9,610	89.43	10,352	88.55
1	Yes	818	8.88	1,142	9.08	933	8.68	1,100	9.41
2	No	191	2.07	277	2.20	203	1.89	239	2.04

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Missing/Unknown/NA	6,696,626	90.78	5,185,708	88.99	1,341,246	87.96	6,477,631	88.12
1	Yes	519,974	7.05	516,272	8.86	148,510	9.74	720,757	9.81
2	No	160,067	2.17	125,247	2.15	35,012	2.30	152,325	2.07

FLTYPE -
Experimental cover letter group

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	4,807	52.19	12,455	99.08	10,746	100.00	11,691	100.00
1	1:Other	2,304	25.02	112	0.89	.	.	.	.
2	2:Exp Service Member letter	348	3.78	2	0.02	.	.	.	.
3	3:Exp Service Member dependent letter	327	3.55	2	0.02	.	.	.	.
4	4:Control Service Member letter	713	7.74	.	.	.	.	.	.
5	5:Control Service Member dependent letter	711	7.72	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	3,718,638	50.41	5,755,457	98.77	1,524,769	100.00	7,350,713	100.00
1	1:Other	2,517,154	34.12	71,531	1.23	.	.	.	.
2	2:Exp Service Member letter	160,930	2.18	150	0.00	.	.	.	.
3	3:Exp Service Member dependent letter	189,788	2.57	89	0.00	.	.	.	.
4	4:Control Service Member letter	369,652	5.01	.	.	.	.	.	.
5	5:Control Service Member dependent letter	420,505	5.70	.	.	.	.	.	.

DOM_INTL -
Domestic or international address

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
	Missing	4,807	52.19	12,455	99.08	10,746	100.00	11,691	100.00
D	Domestic	4,279	46.46	112	0.89	.	.	.	.
I	International	124	1.35	4	0.03	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
	Missing	3,718,638	50.41	5,755,457	98.77	1,524,769	100.00	7,350,713	100.00
D	Domestic	3,625,361	49.15	71,531	1.23	.	.	.	.
I	International	32,669	0.44	239	0.00	.	.	.	.

LTR_TYPE -
Letter group for this participant

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	4,807	52.19	12,455	99.08	10,746	100.00	11,691	100.00
1	1:Letter group 1	3,728	40.48	97	0.77	.	.	.	.
2	2:Letter group 2	348	3.78	19	0.15	.	.	.	.
3	3:Letter group 3	327	3.55	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	3,718,638	50.41	5,755,457	98.77	1,524,769	100.00	7,350,713	100.00
1	1:Letter group 1	3,307,311	44.83	67,521	1.16	.	.	.	.
2	2:Letter group 2	160,930	2.18	4,249	0.07	.	.	.	.
3	3:Letter group 3	189,788	2.57	.	.	.	.	.	.

RMDR_FLG -
Reminder letter for this participant

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	4,807	52.19	12,571	100.00	10,746	100.00	11,691	100.00
1	Control group with questionnaire	2,231	24.22	.	.	.	.	.	.
2	Control group without questionnaire	1,497	16.25	.	.	.	.	.	.
3	Experiment group without questionnaire	394	4.28	.	.	.	.	.	.
4	Experiment group with questionnaire	281	3.05	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	3,718,638	50.41	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	Control group with questionnaire	1,355,190	18.37	.	.	.	.	.	.
2	Control group without questionnaire	1,952,121	26.46	.	.	.	.	.	.
3	Experiment group without questionnaire	183,798	2.49	.	.	.	.	.	.
4	Experiment group with questionnaire	166,920	2.26	.	.	.	.	.	.

QAIRE -
Paper survey or letter only

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
.	Did not answer	4,807	52.19	12,571	100.00	10,746	100.00	11,691	100.00
1	1:Paper survey	2,512	27.27	.	.	.	.	.	.
2	2:Letter only	1,891	20.53	.	.	.	.	.	.

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
.	Did not answer	3,718,638	50.41	5,827,227	100.00	1,524,769	100.00	7,350,713	100.00
1	1:Paper survey	1,522,111	20.63	.	.	.	.	.	.
2	2:Letter only	2,135,919	28.96	.	.	.	.	.	.

POSTCELL -
Poststratification cell for new weights

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
09999	09999	74	0.80	132	1.05	.	.	127	1.09
10001	10001	62	0.67	77	0.61	.	.	75	0.64
10003	10003	55	0.60	65	0.52	.	.	62	0.53
10004	10004	102	1.11	133	1.06	.	.	107	0.92
10005	10005	27	0.29	44	0.35	.	.	31	0.27
10006	10006	63	0.68	61	0.49	230	2.14	59	0.50
10008	10008	95	1.03	101	0.80	.	.	103	0.88
10009	10009	56	0.61	59	0.47	183	1.70	51	0.44
10010	10010	41	0.45	76	0.60	162	1.51	62	0.53
10013	10013	53	0.58	50	0.40	.	.	48	0.41
10014	10014	54	0.59	69	0.55	193	1.80	61	0.52
10018	10018	81	0.88	90	0.72	.	.	88	0.75
10019	10019	74	0.80	84	0.67	.	.	99	0.85
10024	10024	28	0.30	32	0.25	97	0.90	39	0.33
10026	10026	53	0.58	64	0.51	.	.	77	0.66
10028	10028	45	0.49	42	0.33	.	.	36	0.31
10029	10029	50	0.54	55	0.44	90	0.84	50	0.43
10030	10030	37	0.40	34	0.27	.	.	50	0.43
10032	10032	22	0.24	31	0.25	103	0.96	24	0.21
10033	10033	72	0.78	61	0.49	280	2.61	66	0.56
10038	10038	44	0.48	53	0.42	154	1.43	41	0.35
10039	10039	31	0.34	56	0.45	117	1.09	53	0.45
10042	10042	40	0.43	71	0.56	249	2.32	58	0.50
10043	10043	96	1.04	101	0.80	.	.	125	1.07
10045	10045	50	0.54	72	0.57	170	1.58	66	0.56
10046	10046	115	1.25	134	1.07	.	.	144	1.23
10047	10047	56	0.61	59	0.47	190	1.77	43	0.37
10048	10048	28	0.30	47	0.37	169	1.57	42	0.36
10049	10049	28	0.30	36	0.29	123	1.14	36	0.31
10051	10051	60	0.65	57	0.45	129	1.20	64	0.55
10052	10052	59	0.64	52	0.41	181	1.68	54	0.46
10053	10053	79	0.86	85	0.68	.	.	92	0.79
10055	10055	49	0.53	63	0.50	177	1.65	69	0.59
10056	10056	21	0.23	55	0.44	.	.	40	0.34
10057	10057	35	0.38	50	0.40	136	1.27	41	0.35
10058	10058	52	0.56	72	0.57	.	.	61	0.52
10060	10060	38	0.41	32	0.25	110	1.02	42	0.36
10061	10061	55	0.60	68	0.54	215	2.00	70	0.60
10062	10062	47	0.51	67	0.53	.	.	74	0.63
10064	10064	35	0.38	42	0.33	.	.	47	0.40
10066	10066	52	0.56	66	0.53	247	2.30	52	0.44
10067	10067	58	0.63	101	0.80	312	2.90	65	0.56
10068	10068	46	0.50	68	0.54	.	.	55	0.47
10069	10069	63	0.68	67	0.53	199	1.85	61	0.52
10073	10073	42	0.46	61	0.49	.	.	51	0.44
10074	10074	87	0.94	118	0.94	.	.	117	1.00
10075	10075	35	0.38	38	0.30	.	.	45	0.38

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
10076	10076	62	0.67	82	0.65	.	.	91	0.78
10077	10077	76	0.83	90	0.72	.	.	82	0.70
10078	10078	54	0.59	77	0.61	233	2.17	62	0.53
10079	10079	47	0.51	61	0.49	255	2.37	49	0.42
10083	10083	94	1.02	132	1.05	.	.	111	0.95
10086	10086	55	0.60	58	0.46	.	.	64	0.55
10089	10089	47	0.51	46	0.37	118	1.10	28	0.24
10091	10091	34	0.37	41	0.33	123	1.14	40	0.34
10092	10092	33	0.36	46	0.37	.	.	47	0.40
10094	10094	67	0.73	75	0.60	.	.	79	0.68
10095	10095	74	0.80	90	0.72	285	2.65	81	0.69
10096	10096	48	0.52	59	0.47	141	1.31	46	0.39
10098	10098	30	0.33	42	0.33	168	1.56	48	0.41
10100	10100	48	0.52	64	0.51	166	1.54	52	0.44
10101	10101	53	0.58	86	0.68	.	.	64	0.55
10103	10103	26	0.28	56	0.45	.	.	60	0.51
10104	10104	30	0.33	45	0.36	.	.	36	0.31
10105	10105	37	0.40	59	0.47	173	1.61	55	0.47
10108	10108	36	0.39	35	0.28	137	1.27	42	0.36
10109	10109	38	0.41	51	0.41	223	2.08	54	0.46
10110	10110	37	0.40	28	0.22	95	0.88	19	0.16
10112	10112	71	0.77	65	0.52	.	.	75	0.64
10113	10113	55	0.60	65	0.52	.	.	76	0.65
10117	10117	38	0.41	55	0.44	155	1.44	60	0.51
10118	10118	79	0.86	88	0.70	23	0.21	97	0.83
10119	10119	46	0.50	65	0.52	.	.	60	0.51
10120	10120	48	0.52	57	0.45	235	2.19	56	0.48
10121	10121	46	0.50	44	0.35	174	1.62	47	0.40
10122	10122	43	0.47	52	0.41	182	1.69	62	0.53
10123	10123	46	0.50	79	0.63	240	2.23	64	0.55
10124	10124	43	0.47	42	0.33	76	0.71	44	0.38
10125	10125	36	0.39	42	0.33	147	1.37	43	0.37
10126	10126	27	0.29	43	0.34	129	1.20	34	0.29
10127	10127	54	0.59	45	0.36	.	.	38	0.33
10128	10128	84	0.91	120	0.95	.	.	91	0.78
10129	10129	79	0.86	75	0.60	.	.	92	0.79
10131	10131	43	0.47	40	0.32	.	.	42	0.36
10231	10231	54	0.59	45	0.36	12	0.11	47	0.40
10248	10248	69	0.75	82	0.65	.	.	69	0.59
10252	10252	46	0.50	71	0.56	244	2.27	63	0.54
10280	10280	50	0.54	78	0.62	112	1.04	68	0.58
10306	10306	61	0.66	75	0.60	.	.	79	0.68
10310	10310	65	0.71	80	0.64	.	.	70	0.60
10330	10330	34	0.37	35	0.28	83	0.77	31	0.27
10364	10364	55	0.60	58	0.46	.	.	64	0.55
10366	10366	69	0.75	88	0.70	66	0.61	76	0.65
10378	10378	47	0.51	53	0.42	17	0.16	39	0.33
10385	10385	67	0.73	82	0.65	179	1.67	64	0.55
10387	10387	50	0.54	40	0.32	.	.	40	0.34
10405	10405	38	0.41	42	0.33	34	0.32	52	0.44
10407	10407	32	0.35	47	0.37	10	0.09	36	0.31
10508	10508	52	0.56	74	0.59	13	0.12	55	0.47
10607	10607	38	0.41	39	0.31	.	.	36	0.31
10609	10609	36	0.39	40	0.32	.	.	55	0.47
10612	10612	34	0.37	57	0.45	.	.	45	0.38
10620	10620	46	0.50	65	0.52	.	.	52	0.44
10621	10621	29	0.31	39	0.31	.	.	46	0.39
10622	10622	33	0.36	44	0.35	.	.	38	0.33
10633	10633	60	0.65	62	0.49	.	.	66	0.56
10804	10804	52	0.56	54	0.43	.	.	50	0.43
10805	10805	98	1.06	118	0.94	.	.	133	1.14
10806	10806	61	0.66	83	0.66	.	.	79	0.68

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
16215	16215	109	1.18	103	0.82	11	0.10	96	0.82
17139	17139	60	0.65	67	0.53	.	.	65	0.56
19001	19001	259	2.81	335	2.66	171	1.59	308	2.63
19002	19002	227	2.46	288	2.29	14	0.13	260	2.22
19003	19003	291	3.16	350	2.78	20	0.19	339	2.90
19004	19004	267	2.90	331	2.63	.	.	304	2.60
29001	29001	259	2.81	343	2.73	647	6.02	281	2.40
29002	29002	216	2.35	255	2.03	872	8.11	232	1.98
29003	29003	266	2.89	342	2.72	547	5.09	289	2.47
39001	39001	327	3.55	692	5.50	.	.	567	4.85
39002	39002	288	3.13	545	4.34	.	.	550	4.70
39003	39003	304	3.30	650	5.17	.	.	527	4.51
39004	39004	280	3.04	427	3.40	.	.	387	3.31
69001	69001	137	1.49	285	2.27	.	.	284	2.43
69002	69002	123	1.34	275	2.19	.	.	267	2.28
69003	69003	112	1.22	281	2.24	.	.	268	2.29

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
09999	09999	231,538	3.14	232,839	4.00	.	.	238,585	3.25
10001	10001	10,146	0.14	9,862	0.17	.	.	9,953	0.14
10003	10003	12,927	0.18	12,668	0.22	.	.	12,514	0.17
10004	10004	10,942	0.15	10,829	0.19	.	.	10,822	0.15
10005	10005	17,942	0.24	17,768	0.30	.	.	17,658	0.24
10006	10006	19,420	0.26	4,134	0.07	15,539	1.02	19,685	0.27
10008	10008	7,304	0.10	7,649	0.13	.	.	7,564	0.10
10009	10009	17,658	0.24	4,930	0.08	12,583	0.83	17,657	0.24
10010	10010	13,674	0.19	4,166	0.07	9,370	0.61	13,648	0.19
10013	10013	10,075	0.14	9,986	0.17	.	.	9,758	0.13
10014	10014	20,196	0.27	5,315	0.09	14,357	0.94	19,644	0.27
10018	10018	4,996	0.07	4,905	0.08	.	.	4,913	0.07
10019	10019	5,076	0.07	5,156	0.09	.	.	5,195	0.07
10024	10024	58,045	0.79	18,721	0.32	39,969	2.62	58,126	0.79
10026	10026	5,637	0.08	5,510	0.09	.	.	5,466	0.07
10028	10028	13,895	0.19	13,016	0.22	.	.	12,852	0.17
10029	10029	71,380	0.97	25,838	0.44	44,986	2.95	69,865	0.95
10030	10030	17,329	0.23	16,467	0.28	.	.	18,381	0.25
10032	10032	48,024	0.65	18,465	0.32	28,882	1.89	48,051	0.65
10033	10033	17,948	0.24	3,487	0.06	13,691	0.90	17,255	0.23
10038	10038	43,004	0.58	13,800	0.24	28,101	1.84	41,717	0.57
10039	10039	47,895	0.65	20,051	0.34	26,985	1.77	47,618	0.65
10042	10042	23,055	0.31	5,222	0.09	17,164	1.13	22,809	0.31
10043	10043	9,567	0.13	9,486	0.16	.	.	9,452	0.13
10045	10045	27,181	0.37	8,063	0.14	18,584	1.22	26,709	0.36
10046	10046	10,589	0.14	10,260	0.18	.	.	10,221	0.14
10047	10047	33,161	0.45	10,410	0.18	22,599	1.48	33,693	0.46
10048	10048	39,369	0.53	8,832	0.15	31,594	2.07	38,453	0.52
10049	10049	38,847	0.53	10,204	0.18	26,823	1.76	38,840	0.53
10051	10051	10,295	0.14	3,173	0.05	7,179	0.47	10,487	0.14
10052	10052	54,764	0.74	12,045	0.21	42,504	2.79	54,689	0.74
10053	10053	6,639	0.09	6,633	0.11	.	.	6,598	0.09
10055	10055	15,129	0.21	3,241	0.06	11,775	0.77	15,061	0.20
10056	10056	19,423	0.26	16,617	0.29	.	.	19,272	0.26
10057	10057	26,966	0.37	7,928	0.14	15,224	1.00	22,713	0.31
10058	10058	11,573	0.16	11,329	0.19	.	.	11,434	0.16
10060	10060	50,018	0.68	10,501	0.18	38,607	2.53	49,625	0.68
10061	10061	18,921	0.26	3,554	0.06	12,872	0.84	16,613	0.23
10062	10062	11,655	0.16	11,573	0.20	.	.	11,621	0.16
10064	10064	14,672	0.20	14,313	0.25	.	.	14,285	0.19
10066	10066	18,666	0.25	3,844	0.07	14,604	0.96	18,560	0.25
10067	10067	33,111	0.45	9,025	0.15	24,015	1.57	33,263	0.45
10068	10068	10,357	0.14	10,555	0.18	.	.	10,662	0.15
10069	10069	46,195	0.63	14,191	0.24	31,669	2.08	46,256	0.63

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
10073	10073	16,358	0.22	15,884	0.27	.	.	16,066	0.22
10074	10074	3,133	0.04	3,110	0.05	.	.	3,049	0.04
10075	10075	17,951	0.24	18,198	0.31	.	.	17,835	0.24
10076	10076	8,153	0.11	8,087	0.14	.	.	8,134	0.11
10077	10077	7,006	0.09	6,937	0.12	.	.	6,924	0.09
10078	10078	17,754	0.24	4,736	0.08	13,014	0.85	17,831	0.24
10079	10079	30,898	0.42	5,370	0.09	25,380	1.66	30,861	0.42
10083	10083	9,889	0.13	9,576	0.16	.	.	9,485	0.13
10086	10086	11,448	0.16	11,162	0.19	.	.	11,044	0.15
10089	10089	86,666	1.17	24,342	0.42	61,675	4.04	86,682	1.18
10091	10091	61,640	0.84	14,950	0.26	47,678	3.13	62,183	0.85
10092	10092	14,897	0.20	14,773	0.25	.	.	14,704	0.20
10094	10094	9,201	0.12	9,147	0.16	.	.	9,183	0.12
10095	10095	22,581	0.31	4,109	0.07	18,394	1.21	22,664	0.31
10096	10096	13,902	0.19	4,451	0.08	9,289	0.61	13,769	0.19
10098	10098	21,345	0.29	4,749	0.08	17,282	1.13	17,363	0.24
10100	10100	17,933	0.24	5,735	0.10	12,664	0.83	18,229	0.25
10101	10101	9,760	0.13	9,226	0.16	.	.	9,552	0.13
10103	10103	12,730	0.17	12,729	0.22	.	.	12,677	0.17
10104	10104	14,200	0.19	14,793	0.25	.	.	13,587	0.18
10105	10105	20,832	0.28	7,195	0.12	14,403	0.94	16,084	0.22
10108	10108	48,281	0.65	9,235	0.16	38,002	2.49	47,373	0.64
10109	10109	54,820	0.74	9,548	0.16	46,630	3.06	58,436	0.79
10110	10110	69,322	0.94	18,161	0.31	53,527	3.51	72,047	0.98
10112	10112	7,759	0.11	7,765	0.13	.	.	7,797	0.11
10113	10113	8,500	0.12	8,393	0.14	.	.	9,302	0.13
10117	10117	32,976	0.45	9,286	0.16	23,376	1.53	32,765	0.45
10118	10118	10,490	0.14	9,255	0.16	1,266	0.08	10,548	0.14
10119	10119	11,915	0.16	11,772	0.20	.	.	11,914	0.16
10120	10120	24,575	0.33	4,174	0.07	20,465	1.34	24,448	0.33
10121	10121	16,378	0.22	2,727	0.05	13,326	0.87	16,097	0.22
10122	10122	14,792	0.20	2,587	0.04	12,236	0.80	14,684	0.20
10123	10123	58,442	0.79	12,383	0.21	45,599	2.99	58,231	0.79
10124	10124	86,871	1.18	35,832	0.61	49,333	3.24	83,445	1.14
10125	10125	72,350	0.98	19,574	0.34	51,535	3.38	71,132	0.97
10126	10126	32,514	0.44	9,454	0.16	23,527	1.54	32,714	0.45
10127	10127	14,723	0.20	15,013	0.26	.	.	15,080	0.21
10128	10128	7,641	0.10	7,774	0.13	.	.	7,722	0.11
10129	10129	6,799	0.09	6,704	0.12	.	.	6,794	0.09
10131	10131	6,948	0.09	6,870	0.12	.	.	6,862	0.09
10231	10231	13,046	0.18	10,745	0.18	2,480	0.16	13,240	0.18
10248	10248	6,004	0.08	6,068	0.10	.	.	6,085	0.08
10252	10252	17,565	0.24	4,288	0.07	13,194	0.87	17,365	0.24
10280	10280	19,185	0.26	7,232	0.12	12,068	0.79	19,129	0.26
10306	10306	12,458	0.17	12,051	0.21	.	.	11,983	0.16
10310	10310	4,434	0.06	4,419	0.08	.	.	4,518	0.06
10330	10330	21,399	0.29	4,399	0.08	16,583	1.09	21,321	0.29
10364	10364	7,093	0.10	7,291	0.13	.	.	7,025	0.10
10366	10366	15,904	0.22	8,270	0.14	7,784	0.51	16,258	0.22
10378	10378	13,893	0.19	11,126	0.19	3,278	0.22	14,320	0.19
10385	10385	16,814	0.23	3,674	0.06	13,333	0.87	17,035	0.23
10387	10387	9,302	0.13	9,345	0.16	.	.	9,297	0.13
10405	10405	11,680	0.16	7,037	0.12	4,588	0.30	11,723	0.16
10407	10407	10,919	0.15	8,945	0.15	1,956	0.13	11,028	0.15
10508	10508	15,628	0.21	13,448	0.23	2,438	0.16	16,091	0.22
10607	10607	27,933	0.38	27,258	0.47	.	.	27,195	0.37
10609	10609	24,803	0.34	24,502	0.42	.	.	24,671	0.34
10612	10612	27,327	0.37	26,011	0.45	.	.	25,446	0.35
10620	10620	8,471	0.11	8,429	0.14	.	.	8,324	0.11
10621	10621	24,081	0.33	24,122	0.41	.	.	24,429	0.33
10622	10622	23,729	0.32	23,715	0.41	.	.	24,034	0.33
10633	10633	11,972	0.16	12,105	0.21	.	.	12,077	0.16

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
10804	10804	10,599	0.14	10,668	0.18	.	.	10,700	0.15
10805	10805	4,664	0.06	4,637	0.08	.	.	4,605	0.06
10806	10806	13,242	0.18	13,096	0.22	.	.	13,169	0.18
16215	16215	5,353	0.07	4,676	0.08	671	0.04	5,351	0.07
17139	17139	12,218	0.17	12,200	0.21	.	.	12,109	0.16
19001	19001	118,849	1.61	110,335	1.89	5,308	0.35	118,160	1.61
19002	19002	78,188	1.06	75,112	1.29	253	0.02	84,382	1.15
19003	19003	120,518	1.63	117,863	2.02	296	0.02	118,318	1.61
19004	19004	60,238	0.82	59,750	1.03	.	.	59,575	0.81
29001	29001	251,406	3.41	170,003	2.92	76,289	5.00	246,303	3.35
29002	29002	302,986	4.11	145,760	2.50	155,521	10.20	303,353	4.13
29003	29003	198,715	2.69	133,607	2.29	60,454	3.96	194,676	2.65
39001	39001	539,446	7.31	543,457	9.33	.	.	535,531	7.29
39002	39002	442,212	5.99	442,902	7.60	.	.	433,490	5.90
39003	39003	384,465	5.21	379,914	6.52	.	.	370,664	5.04
39004	39004	48,943	0.66	48,242	0.83	.	.	47,470	0.65
69001	69001	693,011	9.39	691,910	11.87	.	.	697,185	9.48
69002	69002	831,422	11.27	849,414	14.58	.	.	847,982	11.54
69003	69003	666,971	9.04	666,874	11.44	.	.	671,555	9.14

BWT -
Basic sampling weight

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
4.009 -- 11.112	Minimum to 10th Percentile	1,596	17.33	1,834	14.59	.	.	1,896	16.22
11.272 -- 15.420	>10th to 25th Percentile	1,037	11.26	1,536	12.22	2,008	18.69	1,279	10.94
15.564 -- 30.054	>25th to 50th Percentile	1,429	15.52	2,005	15.95	5,786	53.84	1,938	16.58
30.388 -- 67.051	>50th to 75th Percentile	2,523	27.39	3,022	24.04	2,368	22.04	2,835	24.25
68.674 -- 199.385	>75th to 90th Percentile	1,552	16.85	2,503	19.91	584	5.43	2,212	18.92
203.794 -- 1353.285	>90th to 100th Percentile	1,073	11.65	1,671	13.29	.	.	1,531	13.10

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
4.009 -- 11.112	Minimum to 10th Percentile	198,092	2.69	142,088	2.44	.	.	177,683	2.42
11.272 -- 15.420	>10th to 25th Percentile	183,969	2.49	216,772	3.72	124,878	8.19	185,048	2.52
15.564 -- 30.054	>25th to 50th Percentile	399,441	5.41	378,667	6.50	550,642	36.11	465,023	6.33
30.388 -- 67.051	>50th to 75th Percentile	1,164,787	15.79	845,596	14.51	567,364	37.21	1,163,564	15.83
68.674 -- 199.385	>75th to 90th Percentile	1,781,666	24.15	1,374,500	23.59	281,885	18.49	2,061,620	28.05
203.794 -- 1353.285	>90th to 100th Percentile	3,648,711	49.46	2,869,604	49.24	.	.	3,297,774	44.86

FWRWT -
Final quarterly weight

Value	Formatted Value	Q1 Count Unweighted	Q1 Percent	Q2 Count Unweighted	Q2 Percent	HEDIS Count Unweighted	HEDIS Percent	Q3 Count Unweighted	Q3 Percent
6.596 -- 34.419	Minimum to 10th Percentile	529	5.74	1,952	15.53	902	8.39	1,174	10.04
34.752 -- 61.085	>10th to 25th Percentile	694	7.54	1,459	11.61	3,344	31.12	987	8.44
61.511 -- 162.400	>25th to 50th Percentile	1,773	19.25	3,156	25.11	3,791	35.28	2,503	21.41
163.321 -- 504.742	>50th to 75th Percentile	2,870	31.16	3,143	25.00	2,181	20.30	2,981	25.50
508.543 -- 1227.102	>75th to 90th Percentile	1,805	19.60	1,652	13.14	475	4.42	2,427	20.76
	>90th to 100th Percentile	1,539	16.71	1,209	9.62	53	0.49	1,619	13.85

Value	Formatted Value	Q1 Count Weighted	Q1 Percent	Q2 Count Weighted	Q2 Percent	HEDIS Count Weighted	HEDIS Percent	Q3 Count Weighted	Q3 Percent
6.596 -- 34.419	Minimum to 10th Percentile	14,165	0.19	42,995	0.74	24,501	1.61	25,811	0.35
34.752 -- 61.085	>10th to 25th Percentile	33,805	0.46	67,983	1.17	161,239	10.57	46,304	0.63
61.511 -- 162.400	>25th to 50th Percentile	201,490	2.73	330,647	5.67	383,138	25.13	268,460	3.65
163.321 -- 504.742	>50th to 75th Percentile	825,224	11.19	976,159	16.75	552,505	36.24	890,161	12.11
508.543 -- 1227.102	>75th to 90th Percentile	1,424,213	19.31	1,267,748	21.76	329,828	21.63	1,847,803	25.14
1241.705 -- 8836.122	>90th to 100th Percentile	4,877,770	66.12	3,141,695	53.91	73,558	4.82	4,272,173	58.12

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APPENDIX A

ANNOTATED QUESTIONNAIRE – QUARTER I

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Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries eligible for health care coverage through the military health system

October 2016

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Military Health Care Survey:

Adult Questionnaire

October 2016

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?
Variable name: H17001
Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.8%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.2%

Question 2: By which of the following health plans are you currently covered?
MARK ALL THAT APPLY
Variable names: H17002A, H17002C, H17002F-H17002V
Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H17002A	44.6%
TRICARE Extra or Standard (CHAMPUS)	H17002C	12.9%
TRICARE Plus	H17002N	0.8%
TRICARE for Life	H17002O	32.8%
TRICARE Supplemental Insurance	H17002P	0.5%
TRICARE Reserve Select	H17002Q	3.1%
TRICARE Retired Reserve	H17002S	1.7%
TRICARE Young Adult Prime	H17002T	0.3%
TRICARE Young Adult Extra or Standard	H17002V	0.7%
Uniformed Services Family Health Plan (USFHP)	H17002K	1.2%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H17002U	0.0%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H17002F	32.1%
Federal Employees Health Benefit Program (FEHBP)	H17002G	2.5%
Medicaid	H17002H	0.6%
A civilian HMO (such as Kaiser)	H17002I	1.6%
Other civilian health insurance (such as Blue Cross)	H17002J	7.0%
The Veterans Administration (VA)	H17002M	7.8%
Government health insurance from a country other than the U.S.	H17002R	0.1%
Not sure	H17002L	5.6%

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months? MARK ONLY ONE
Variable name: H17003
Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	41.8%
TRICARE Extra or Standard (CHAMPUS)		3	9.0%
TRICARE Plus		11	27.6%
TRICARE Reserve Select		12	1.5%
TRICARE Retired Reserve		14	0.4%
TRICARE Young Adult Prime		15	1.1%
TRICARE Young Adult Extra or Standard		17	5.5%
Uniformed Services Family Health Plan (USFHP)		9	1.1%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	3.5%
Medicare (may include TRICARE for Life)		4	0.8%
Federal Employees Health Benefit Program (FEHBP)		5	3.0%
Medicaid		6	0.1%
A civilian HMO (such as Kaiser)		7	1.2%
Other civilian health insurance (such as Blue Cross)		8	0.3%
The Veterans Administration (VA)		10	0.1%
Government health insurance from a country other than the U.S.		13	0.5%
Not sure	Go to Question 5	-5	2.4%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term health plan refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?
Variable name: H17004
Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.2%
At least 6 months but less than 12 months	2	4.2%
At least 12 months but less than 24 months	3	8.5%
At least 2 years but less than 5 years	4	19.6%
At least 5 years but less than 10 years	5	21.9%
10 or more years	6	44.7%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, where did you go most often for your health care?
MARK ONLY ONE
Variable name: H17005
Editing notes: None

Response	Value	Percent
A military facility – This includes: Military clinic Military hospital PRIMUS clinic NAVCARE clinic	1	34.6%
A civilian facility – This includes: Doctor's office Clinic Hospital Civilian TRICARE contractor	2	57.3%
Uniformed Services Family Health Plan facility (USFHP)	3	0.6%
Veterans Affairs (VA) clinic or hospital	4	4.8%
I went to none of the listed types of facilities in the last 12 months	5	2.7%

Question 6: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?
Variable name: H17006
Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	44.0%
No	Go to Question 9	2	56.0%

Question 7: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?
Variable name: H17007
Editing notes: See Note 2

Response	Value	Percent
Never	1	1.5%
Sometimes	2	8.4%
Usually	3	20.7%
Always	4	69.4%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 8: In the last 12 months, when you <u>needed care right away</u> for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?
Variable name: H17008
Editing notes: See Note 2

Response	Value	Percent
Same day	1	65.7%
1 day	2	13.6%
2 days	3	5.6%
3 days	4	3.4%
4-7 days	5	5.8%
8-14 days	6	3.1%
15 days or longer	7	2.8%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 9: In the last 12 months, not counting the times you needed health care right away, did you make any <u>appointments</u> for your health care at a doctor's office or clinic?
Variable name: H17009
Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	88.5%
No	Go to Question 12	2	11.5%

Question 10: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?
Variable name: H17010
Editing notes: See Note 3

Response	Value	Percent
Never	1	2.9%
Sometimes	2	14.7%
Usually	3	26.6%
Always	4	55.7%
I had no appointments in the last 12 months	-6	

Question 11: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?
Variable name: H17011
Editing notes: See Note 3

Response	Value	Percent
Same day	1	8.4%
1 day	2	10.0%
2-3 days	3	21.7%
4-7 days	4	23.9%
8-14 days	5	18.9%
15-30 days	6	11.4%
31 days or longer	7	5.8%
I had no appointments in the last 12 months	-6	

Question 12: In the last 12 months, how many times did you go to an emergency room to get care for yourself?
Variable name: H17012
Editing notes: None

Response	Value	Percent
None	1	72.3%
1	2	18.3%
2	3	6.1%
3	4	2.4%
4	5	0.5%
5 to 9	6	0.4%
10 or more	7	0.0%

Question 13: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?
Variable name: H17013
Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 19	1	10.1%
1		2	9.8%
2		3	17.8%
3		4	15.7%
4		5	15.1%
5 to 9		6	21.3%
10 or more		7	10.1%

Question 14: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?
Variable name: H17014
Editing notes: See Note 4

Response	Value	Percent
Never	1	12.2%
Sometimes	2	25.3%
Usually	3	30.3%
Always	4	32.2%

Question 15: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?
Variable name: H17015
Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes		1	60.5%
No	Go to Question 18	2	39.5%

Question 16: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?
Variable name: H17016
Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	70.9%
Somewhat yes	2	25.0%
Somewhat no	3	2.8%
Definitely no	4	1.2%

Question 17: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?
Variable name: H17017
Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	61.1%
Somewhat yes	2	30.5%
Somewhat no	3	5.1%
Definitely no	4	3.3%

Question 18: Using <u>any number from 0 to 10</u>, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?
Variable name: H17018
Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.3%
1	1	0.6%
2	2	0.7%
3	3	1.4%
4	4	1.9%
5	5	4.9%
6	6	3.4%
7	7	10.9%
8	8	20.8%
9	9	21.7%
10 – Best health care possible	10	33.3%
I had no visits in the last 12 months	-6	

YOUR URGENT HEALTH CARE IN THE LAST 6 MONTHS

Question 19: In the last 6 months, did you have an illness, injury, or condition that needed care right away in an urgent care center, emergency room, or doctor's office?
Variable name: S17BI01
Editing notes: See Note 5_BI1

Response	Directions	Value	Percent
Yes		1	31.7%
No	Go to Question 28	2	68.3%

Question 20: In the last 6 months, when you needed care right away, did you seek care in an urgent care center, a hospital emergency room (ER), a doctor's office, or someplace else?

Urgent care centers, (also called walk-in care, immediate care, and convenient care) are free-standing, walk-in healthcare facilities. They generally do not require appointments and have extended evening and weekend hours of service.

MARK ALL THAT APPLY
Variable names: S17BI02A-S17BI02E
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Directions	Variable Name	Percent Marked
Urgent care center		S17BI02A	37.3%
Hospital emergency room (ER)	Go to Question 28	S17BI02B	47.9%
Doctor's office	Go to Question 28	S17BI02C	30.4%
Someplace else	Go to Question 28	S17BI02D	3.8%
I didn't need care right away for an illness, injury, or condition in the last 6 months	Go to Question 28	S17BI02E	0.7%

Question 21: Thinking about your most recent visit to an urgent care center, what was the main reason why you went to urgent care?
Variable name: S17BI19
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
An accident or injury	1	22.1%
A new health problem	2	43.9%
An ongoing health condition or concern	3	17.3%
Routine care, such as a flu shot or health screening	4	2.5%
Some other reason	5	14.1%

Question 22: Thinking about your <u>most recent visit</u> to an urgent care center, tell us if you strongly agree, agree, disagree, or strongly disagree with each statement.

The location is more convenient than my normal place of care.

Variable name: S17BI03
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	34.3%
Agree	2	32.3%
Disagree	3	26.6%
Strongly disagree	4	6.9%

Urgent care was low cost or no cost to me.

Variable name: S17BI04
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	45.5%
Agree	2	37.4%
Disagree	3	12.3%
Strongly disagree	4	4.8%

Urgent care was faster than making an appointment with my primary care provider.

Variable name: S17BI05
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	51.2%
Agree	2	35.6%
Disagree	3	8.8%
Strongly disagree	4	4.5%

I could just walk in for care without an appointment.

Variable name: S17BI06
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	57.9%
Agree	2	33.1%
Disagree	3	4.3%
Strongly disagree	4	4.6%

I trust the urgent care center provider(s).

Variable name: S17BI07
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	35.0%
Agree	2	54.2%
Disagree	3	7.2%
Strongly disagree	4	3.6%

The urgent care center would process my TRICARE claim without problems.

Variable name: S17BI08
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	49.0%
Agree	2	39.2%
Disagree	3	6.5%
Strongly disagree	4	5.2%

If an appointment with my regular provider had been available, I would have used it instead of the urgent care clinic.

Variable name: S17BI09
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	49.4%
Agree	2	28.2%
Disagree	3	16.3%
Strongly disagree	4	6.1%

I wanted to avoid the wait at a hospital emergency room.

Variable name: S17BI10
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	43.5%
Agree	2	27.0%
Disagree	3	16.6%
Strongly disagree	4	12.9%

The location is more convenient than the hospital emergency room.

Variable name: S17BI11
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	41.5%
Agree	2	28.2%
Disagree	3	21.5%
Strongly disagree	4	8.8%

My condition was not a medical emergency requiring a hospital emergency room.

Variable name: S17BI12
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	54.6%
Agree	2	27.0%
Disagree	3	11.4%
Strongly disagree	4	6.9%

My normal place of care was not open.

Variable name: S17BI13
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	32.9%
Agree	2	26.5%
Disagree	3	25.1%
Strongly disagree	4	15.6%

I thought it would take less time to be seen and treated than at my usual place of care.

Variable name: S17BI14
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
Strongly agree	1	30.9%
Agree	2	30.4%
Disagree	3	24.2%
Strongly disagree	4	14.4%

Question 23: Thinking about your <u>most recent visit</u> to an urgent care center, did you or someone else call a nurse advice line before going to urgent care?
Variable name: S17BI15
Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI3

Response	Directions	Value	Percent
Yes, I called a nurse line and spoke with a nurse		1	19.0%
Yes, I called a nurse line, but did not speak with a nurse	Go to Question 25	2	2.5%
No, I did not call my health plan's nurse advice line	Go to Question 25	3	52.6%
No, my health plan does not have a nurse advice line	Go to Question 25	4	15.0%
Don't know	Go to Question 25	-5	10.8%

Question 24: Did the nurse advise you to seek urgent care?
Variable name: S17BI16
Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI3

Response	Value	Percent
Yes	1	90.3%
No	2	9.6%
Don't know	-5	0.2%

Question 25: Thinking about your <u>most recent visit</u> to an urgent care center, did the health care providers advise you to seek care in a hospital emergency room (ER)?
Variable name: S17BI17
Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI4

Response	Directions	Value	Percent
Yes		1	10.5%
No	Go to Question 27	2	86.7%
Don't know	Go to Question 27	-5	2.8%

Question 26: Did you seek care at a hospital emergency room (ER)?
Variable name: S17BI18
Editing notes: See Notes 5_BI1, 5_BI2, and 5_BI4

Response	Value	Percent
Yes	1	66.4%
No	2	31.8%
Don't know	-5	1.8%

Question 27: Using any number from 0 to 10, where 0 is the worst care possible and 10 is the best care possible, what number would you use to rate your care during this urgent care center visit?
Variable name: S17BI20
Editing notes: See Notes 5_BI1 and 5_BI2

Response	Value	Percent
0 – Worst care possible	0	1.3%
1	1	0.3%
2	2	0.9%
3	3	0.8%
4	4	1.7%
5	5	5.8%
6	6	5.1%
7	7	11.6%
8	8	22.6%
9	9	23.5%
10 – Best care possible	10	26.4%

YOUR PERSONAL DOCTOR

Question 28: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?
Variable name: H17019
Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	81.3%
No	Go to Question 38	2	18.7%

Question 29: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?
Variable name: H17020
Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 34	0	6.9%
1		1	18.9%
2		2	26.0%
3		3	19.3%
4		4	14.2%
5 to 9		5	11.6%
10 or more		6	3.0%

Question 30: In the last 12 months, how often did your personal doctor listen carefully to you?
Variable name: H17021
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	5.6%
Usually	3	16.7%
Always	4	76.8%
I had no visits in the last 12 months	-6	

Question 31: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?
Variable name: H17022
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.8%
Sometimes	2	3.7%
Usually	3	17.3%
Always	4	78.2%
I had no visits in the last 12 months	-6	

Question 32: In the last 12 months, how often did your personal doctor show respect for what you had to say?
Variable name: H17023
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	4.5%
Usually	3	12.8%
Always	4	81.9%
I had no visits in the last 12 months	-6	

Question 33: In the last 12 months, how often did your personal doctor spend enough time with you?
Variable name: H17024
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.6%
Sometimes	2	6.2%
Usually	3	22.5%
Always	4	69.8%
I had no visits in the last 12 months	-6	

Question 34: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?
Variable name: H17025
Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	73.6%
No	Go to Question 36	2	26.4%

Question 35: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?
Variable name: H17026
Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	7.7%
Sometimes	2	12.5%
Usually	3	31.4%
Always	4	48.3%

Question 36: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?
Variable name: H17027
Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	0.6%
1	1	0.4%
2	2	0.7%
3	3	1.0%
4	4	0.8%
5	5	3.8%
6	6	3.2%
7	7	7.6%
8	8	15.3%
9	9	23.0%
10 – Best personal doctor possible	10	43.6%
I don't have a personal doctor	-6	

Question 37: Did you have the same personal doctor <u>before</u> you joined this health plan?
Variable name: S17009
Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 39	1	31.2%
No		2	68.8%

Question 38: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?
Variable name: S17010
Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	11.7%
A small problem	2	21.9%
Not a problem	3	66.4%

GETTING HEALTH CARE FROM A SPECIALIST

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 39: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?
Variable name: H17028
Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	63.9%
No	Go to Question 43	2	36.1%

Question 40: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?
Variable name: H17029
Editing notes: See Note 9

Response	Value	Percent
Never	1	4.6%
Sometimes	2	14.6%
Usually	3	27.5%
Always	4	53.3%
I didn't need a specialist in the last 12 months	-6	

Question 41: How many specialists have you seen in the last 12 months?
Variable name: H17030
Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 43	0	2.5%
1 specialist		1	38.4%
2		2	32.8%
3		3	17.2%
4		4	5.3%
5 or more specialists		5	3.7%

Question 42: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?
Variable name: H17031
Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.4%
1	1	0.2%
2	2	0.5%
3	3	0.8%
4	4	1.0%
5	5	2.7%
6	6	2.7%
7	7	6.8%
8	8	18.1%
9	9	24.1%
10 – Best specialist possible	10	42.8%
I didn't see a specialist in the last 12 months	-6	

Question 43: In general, how would you rate your overall mental or emotional health?
Variable name: S17B01
Editing notes: None

Response	Value	Percent
Excellent	1	41.9%
Very good	2	30.5%
Good	3	19.0%
Fair	4	6.9%
Poor	5	1.7%

Question 44: In the last 12 months, did you need any treatment or counseling for a personal or family problem?
Variable name: S17B02
Editing notes: See Note 10_B1

Response	Directions	Value	Percent
Yes		1	13.3%
No	Go to Question 47	2	86.7%

Question 45: In the last 12 months, how much of a problem, if any, was it to get the treatment or counseling you needed through your health plan?
Variable name: S17B03
Editing notes: See Note 10_B1

Response	Value	Percent
A big problem	1	14.6%
A small problem	2	18.8%
Not a problem	3	66.7%

Question 46: Using <u>any number from 0 to 10</u> where 0 is the worst treatment or counseling possible and 10 is the best treatment or counseling possible, what number would you use to rate your treatment or counseling in the last 12 months?
Variable name: S17B04
Editing notes: See Note 10_B1

Response	Value	Percent
0 – Worst treatment or counseling possible	0	1.5%
1	1	0.8%
2	2	1.5%
3	3	1.1%
4	4	3.6%
5	5	6.6%
6	6	4.1%
7	7	12.9%
8	8	21.1%
9	9	20.2%
10 – Best treatment or counseling possible	10	26.7%
I had no treatment or counseling in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with <u>your health plan</u>. By your health plan, we mean the health plan you marked in Question 3.

Question 47: In the last 12 months, did you try to get any kind of care, tests, or treatment through your health plan?
Variable name: H17032
Editing notes: See Note 11

Response	Directions	Value	Percent
Yes		1	76.7%
No	Go to Question 49	2	23.3%

Question 48: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?
Variable name: H17033
Editing notes: See Note 11

Response	Value	Percent
Never	1	2.2%
Sometimes	2	8.8%
Usually	3	26.3%
Always	4	62.7%
I didn't need care, tests, or treatment through my health plan in the last 12 months	-6	

Question 49: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?
Variable name: H17034
Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	30.7%
No	Go to Question 51	2	69.3%

Question 50: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?
Variable name: H17035
Editing notes: See Note 12

Response	Value	Percent
Never	1	6.2%
Sometimes	2	29.9%
Usually	3	39.7%
Always	4	24.2%
I didn't look for information from my health plan in the last 12 months	-6	

Question 51: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?
Variable name: H17036
Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	16.1%
No	Go to Question 53	2	83.9%

Question 52: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?
Variable name: H17037
Editing notes: See Note 13

Response	Value	Percent
Never	1	17.4%
Sometimes	2	24.3%
Usually	3	27.4%
Always	4	30.9%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Question 53: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?
Variable name: H17038
Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	21.1%
No	Go to Question 55	2	78.9%

Question 54: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?
Variable name: H17039
Editing notes: See Note 14

Response	Value	Percent
Never	1	11.6%
Sometimes	2	20.6%
Usually	3	29.7%
Always	4	38.1%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 55: In the last 12 months, did you try to get information or help from your health plan's customer service?
Variable name: H17040
Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	25.7%
No	Go to Question 58	2	74.3%

Question 56: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?
Variable name: H17041
Editing notes: See Note 15

Response	Value	Percent
Never	1	6.2%
Sometimes	2	18.4%
Usually	3	28.9%
Always	4	46.4%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 57: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?
Variable name: H17042
Editing notes: See Note 15

Response	Value	Percent
Never	1	1.0%
Sometimes	2	7.5%
Usually	3	20.4%
Always	4	71.2%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 58: In the last 12 months, did your health plan give you any forms to fill out?
Variable name: H17043
Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	23.3%
No	Go to Question 60	2	76.7%

Question 59: In the last 12 months, how often were the forms from your health plan easy to fill out?
Variable name: H17044
Editing notes: See Note 16

Response	Value	Percent
Never	1	1.9%
Sometimes	2	12.1%
Usually	3	46.9%
Always	4	39.0%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 60: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?
Variable name: H17045
Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	52.1%
No	Go to Question 63	2	31.3%
Don't know	Go to Question 63	-5	16.7%

Question 61: In the last 12 months, how often did your health plan handle your claims quickly?
Variable name: H17046
Editing notes: See Note 17

Response	Value	Percent
Never	1	2.1%
Sometimes	2	6.4%
Usually	3	28.2%
Always	4	50.6%
Don't know	-5	12.8%
No claims were sent for me in the last 12 months	-6	

Question 62: In the last 12 months, how often did your health plan handle your claims correctly?
Variable name: H17047
Editing notes: See Note 17

Response	Value	Percent
Never	1	1.1%
Sometimes	2	5.0%
Usually	3	25.6%
Always	4	56.2%
Don't know	-5	12.1%
No claims were sent for me in the last 12 months	-6	

Question 63: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?
Variable name: H17048
Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.3%
1	1	0.5%
2	2	0.6%
3	3	1.2%
4	4	1.7%
5	5	5.6%
6	6	5.0%
7	7	11.8%
8	8	18.7%
9	9	20.4%
10 – Best health plan possible	10	34.2%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 64: When did you last have a blood pressure reading?
Variable name: H17049
Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	95.1%
1 to 2 years ago	2	3.5%
More than 2 years ago	1	1.4%

Question 65: Do you know if your blood pressure is too high?
Variable name: H17050
Editing notes: None

Response	Value	Percent
Yes, it is too high	1	17.4%
No, it is not too high	2	78.4%
Don't know	3	4.2%

Question 66: When did you last have a flu shot?
Variable name: H17051
Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	68.5%
1 to 2 years ago	3	13.3%
More than 2 years ago	2	10.9%
Never had a flu shot	1	7.3%

Question 67: Have you ever <u>smoked</u> at least 100 cigarettes in your entire life?
Variable name: H17052
Editing notes: None

Response	Value	Percent
Yes	1	33.2%
No	2	65.2%
Don't know	-5	1.6%

Question 68: Do you now smoke cigarettes or use tobacco every day, some days or not at all?
Variable name: H17053
Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	5.6%
Some days		3	4.2%
Not at all	Go to Question 73	2	89.8%
Don't know	Go to Question 73	-5	0.4%

Question 69: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?
Variable name: H17054
Editing notes: See Note 18

Response	Value	Percent
Never	1	24.3%
Sometimes	2	20.0%
Usually	3	25.5%
Always	4	30.3%

Question 70: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.
Variable name: H17055
Editing notes: See Note 18

Response	Value	Percent
Never	1	53.3%
Sometimes	2	19.3%
Usually	3	16.3%
Always	4	11.1%

Question 71: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.
Variable name: H17056
Editing notes: See Note 18

Response	Value	Percent
Never	1	54.4%
Sometimes	2	22.4%
Usually	3	12.9%
Always	4	10.4%

Question 72: On the days you smoke or use tobacco products, what type of product do you smoke or use?
MARK ALL THAT APPLY
Variable names: H17057A-H17057D
Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H17057A	58.4%
Dip, chewing tobacco, snuff or snus	H17057B	22.2%
Cigars	H17057C	13.5%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H17057D	7.6%

Question 73: Are you male or female?
Variable name: H17058
Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 80	1	48.9%
Female		2	51.1%

Question 74: When did you last have a Pap smear test?
Variable name: H17059B
Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	32.2%
1 to 2 years ago	5	26.6%
More than 2 but less than 3 years ago	4	10.7%
More than 3 but less than 5 years ago	3	7.8%
5 or more years ago	2	17.6%
Never had a pap smear test	1	5.0%

Question 75: Are you under age 40?
Variable name: H17060
Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 77	1	31.1%
No		2	68.9%

Question 76: When was the last time your breasts were checked by mammography?
Variable name: H17061
Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	64.6%
1 to 2 years ago	4	19.6%
More than 2 but less than 5 years ago	3	6.9%
5 or more years ago	2	5.8%
Never had a mammogram	1	3.1%

Question 77: Have you been pregnant in the last 12 months or are you pregnant now?
Variable name: H17062
Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	1.9%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 79	2	4.6%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 80	3	93.4%

Question 78: In what trimester is your pregnancy?
Variable name: H17063
Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1st day of last period)	Go to Question 80	1	17.9%
Second trimester (13th through 27th week)		2	48.8%
Third trimester (28th week until delivery)		3	33.2%

Question 79: In which trimester did you first receive prenatal care?
Variable name: H17064
Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1st day of last period)	4	88.6%
Second trimester (13th through 27th week)	3	8.0%
Third trimester (28th week until delivery)	2	0.5%
Did not receive prenatal care	1	3.0%

ABOUT YOU

Question 80: In general, how would you rate <u>your overall health</u>?
Variable name: H17065
Editing notes: None

Response	Value	Percent
Excellent	5	17.5%
Very good	4	40.8%
Good	3	31.4%
Fair	2	9.3%
Poor	1	1.0%

Question 81: Are you limited in any way in any activities because of any impairment or health problem?
Variable name: H17066
Editing notes: None

Response	Value	Percent
Yes	1	35.8%
No	2	64.2%

Question 82: In the last 12 months, did you get health care 3 or more times for the same condition or problem?
Variable name: H17067
Editing notes: See Note 22

Response	Directions	Value	Percent
Yes		1	42.6%
No	Go to Question 84	2	57.4%

Question 83: Is this a condition or problem that has lasted for at least 3 months? Do <u>not</u> include pregnancy or menopause.
Variable name: H17068
Editing notes: See Note 22

Response	Value	Percent
Yes	1	88.4%
No	2	11.6%

Question 84: Do you now need or take medicine prescribed by a doctor? Do <u>not</u> include birth control.
Variable name: H17069
Editing notes: See Note 23

Response	Directions	Value	Percent
Yes		1	67.5%
No	Go to Question 86	2	32.5%

Question 85: Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.
Variable name: H17070
Editing notes: See Note 23

Response	Value	Percent
Yes	1	94.6%
No	2	5.4%

Question 86: How tall are you without your shoes on? Please give your answer in feet and inches.
Variable name: H17071F, H17071I
Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	95.4%

Question 87: How much do you weigh without your shoes on? Please give your answer in pounds.
Variable name: H17072
Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	94.3%

Question 88: What is the highest grade or level of school that you have completed?
Variable name: SREDA
Editing notes: None

Response	Value	Percent
8th grade or less	1	0.4%
Some high school, but did not graduate	2	1.2%
High school graduate or GED	3	17.3%
Some college or 2-year degree	4	40.1%
4-year college graduate	5	18.2%
More than 4-year college degree	6	22.9%

Question 89: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)
MARK ALL THAT APPLY
Variable names: H17073A-H17073E, H17073
Editing notes: See Note 24

Response	Variable Name	H17073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H17073A	1	87.2%
Yes, Mexican, Mexican American, Chicano	H17073B	2	4.1%
Yes, Puerto Rican	H17073C	3	1.9%
Yes, Cuban	H17073D	4	0.3%
Yes, other Spanish, Hispanic, or Latino	H17073E	5	3.4%

Question 90: What is your race?
MARK ALL THAT APPLY
Variable names: SRRACEA-SRRACEE
Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	78.2%
Black or African American	SRRACEB	11.6%
American Indian or Alaska Native	SRRACEC	2.4%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	6.5%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	0.8%

Question 91: What is your age now?
Variable name: SRAGE
Editing notes: None

Response	Value	Percent
18 to 24	1	11.4%
25 to 34	2	14.7%
35 to 44	3	10.2%
45 to 54	4	10.9%
55 to 64	5	21.9%
65 to 74	6	19.5%
75 or older	7	11.4%

Question 92: Are you currently covered by Medicare?
Variable name: H17074
Editing notes: See Note 25

Response	Directions	Value	Percent
Yes		1	34.5%
No	Go to Question 98	2	58.3%
Don't know	Go to Question 98	-5	7.2%

Question 93: Currently, are you covered by Medicare Part A? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part A helps pay for inpatient hospital care.
Variable name: H17075
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part A	1	94.5%
No, I am not covered by Medicare Part A	2	5.5%

Question 94: Currently, are you covered by Medicare Part B? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part B helps pay for doctor's services, outpatient hospital services, and certain other services.
Variable name: H17076
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part B	1	90.8%
No, I am not covered by Medicare Part B	2	9.2%

Question 95: Medicare Advantage is the name for Medicare Plus Choice plans. Are you enrolled in a Medicare Advantage Plan? This plan is also sometimes known as Medicare Part C.
Variable name: H17077
Editing notes: See Note 25

Response	Value	Percent
Yes	1	2.8%
No	2	84.7%
Don' t know	-5	12.5%

Question 96: Currently, are you covered by Medicare supplemental insurance? Medicare supplemental insurance, also called Medigap or MediSup, is usually obtained from private insurance companies and covers some of the costs not paid for by Medicare.
Variable name: H17078
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare supplemental insurance	1	11.8%
No, I am not covered by Medicare supplemental insurance	2	88.2%

Question 97: Are you enrolled in Medicare Part D, also known as the Medicare Prescription Drug Plan?
Variable name: H17079
Editing notes: See Note 25

Response	Value	Percent
Yes	1	9.1%
No	2	82.0%
Don' t know	-5	8.9%

Question 98: Using a scale of 1 to 5, with 1 being "strongly disagree" and 5 being "strongly agree", how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?
Variable name: S17011
Editing notes: None

Response	Value	Percent
Strongly disagree	1	5.6%
Disagree	2	4.6%
Neither agree nor disagree	3	9.3%
Agree	4	40.9%
Strongly agree	5	39.6%

Question 99: Using a scale of 1 to 5, with 1 being "completely dissatisfied" and 5 being "completely satisfied", how satisfied are you, overall, with the health care you received during your last visit?
Variable name: S17014
Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	2.8%
Somewhat dissatisfied	2	4.1%
Neither satisfied nor dissatisfied	3	6.4%
Somewhat satisfied	4	22.2%
Completely satisfied	5	64.5%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.

APPENDIX A

ANNOTATED QUESTIONNAIRE – QUARTER II

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Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries eligible for health care coverage through the military health system

January 2017

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Military Health Care Survey:

Adult Questionnaire

January 2017

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?
Variable name: H17001
Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.8%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.2%

Question 2: By which of the following health plans are you currently covered?
MARK ALL THAT APPLY
Variable names: H17002A, H17002C, H17002F-H17002V
Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H17002A	45.8%
TRICARE Extra or Standard (CHAMPUS)	H17002C	12.4%
TRICARE Plus	H17002N	0.9%
TRICARE for Life	H17002O	31.1%
TRICARE Supplemental Insurance	H17002P	0.7%
TRICARE Reserve Select	H17002Q	3.0%
TRICARE Retired Reserve	H17002S	1.9%
TRICARE Young Adult Prime	H17002T	0.5%
TRICARE Young Adult Extra or Standard	H17002V	0.6%
Uniformed Services Family Health Plan (USFHP)	H17002K	1.6%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H17002U	0.0%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H17002F	31.6%
Federal Employees Health Benefit Program (FEHBP)	H17002G	2.5%
Medicaid	H17002H	1.0%
A civilian HMO (such as Kaiser)	H17002I	1.4%
Other civilian health insurance (such as Blue Cross)	H17002J	6.8%
The Veterans Administration (VA)	H17002M	9.0%
Government health insurance from a country other than the U.S.	H17002R	0.3%
Not sure	H17002L	5.2%

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months? MARK ONLY ONE
Variable name: H17003
Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	44.2%
TRICARE Extra or Standard (CHAMPUS)		3	9.2%
TRICARE Plus		11	0.7%
TRICARE Reserve Select		12	2.8%
TRICARE Retired Reserve		14	1.1%
TRICARE Young Adult Prime		15	0.3%
TRICARE Young Adult Extra or Standard		17	0.5%
Uniformed Services Family Health Plan (USFHP)		9	1.3%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	0.1%
Medicare (may include TRICARE for Life)		4	25.5%
Federal Employees Health Benefit Program (FEHBP)		5	1.8%
Medicaid		6	0.3%
A civilian HMO (such as Kaiser)		7	1.0%
Other civilian health insurance (such as Blue Cross)		8	5.1%
The Veterans Administration (VA)		10	3.6%
Government health insurance from a country other than the U.S.		13	0.2%
Not sure	Go to Question 5	-5	2.3%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term <u>health plan</u> refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?
Variable name: H17004
Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.0%
At least 6 months but less than 12 months	2	4.0%
At least 12 months but less than 24 months	3	6.8%
At least 2 years but less than 5 years	4	19.2%
At least 5 years but less than 10 years	5	21.1%
10 or more years	6	47.9%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, where did you go most often for your health care?
MARK ONLY ONE
Variable name: H17005
Editing notes: None

Response	Value	Percent
A military facility – This includes: Military clinic Military hospital PRIMUS clinic NAVCARE clinic	1	34.5%
A civilian facility – This includes: Doctor's office Clinic Hospital Civilian TRICARE contractor	2	56.2%
Uniformed Services Family Health Plan facility (USFHP)	3	0.9%
Veterans Affairs (VA) clinic or hospital	4	5.1%
I went to none of the listed types of facilities in the last 12 months	5	3.3%

Question 6: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?
Variable name: H17006
Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	43.7%
No	Go to Question 9	2	56.3%

Question 7: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?
Variable name: H17007
Editing notes: See Note 2

Response	Value	Percent
Never	1	2.1%
Sometimes	2	11.0%
Usually	3	20.2%
Always	4	66.7%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 8: In the last 12 months, when you <u>needed care right away</u> for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?
Variable name: H17008
Editing notes: See Note 2

Response	Value	Percent
Same day	1	63.0%
1 day	2	14.1%
2 days	3	6.2%
3 days	4	3.5%
4-7 days	5	6.4%
8-14 days	6	3.2%
15 days or longer	7	3.5%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 9: In the last 12 months, not counting the times you needed health care right away, did you make any <u>appointments</u> for your health care at a doctor's office or clinic?
Variable name: H17009
Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	88.3%
No	Go to Question 12	2	11.7%

Question 10: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?
Variable name: H17010
Editing notes: See Note 3

Response	Value	Percent
Never	1	3.0%
Sometimes	2	16.1%
Usually	3	27.6%
Always	4	53.3%
I had no appointments in the last 12 months	-6	

Question 11: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?
Variable name: H17011
Editing notes: See Note 3

Response	Value	Percent
Same day	1	8.5%
1 day	2	9.4%
2-3 days	3	22.8%
4-7 days	4	22.6%
8-14 days	5	18.7%
15-30 days	6	12.2%
31 days or longer	7	5.8%
I had no appointments in the last 12 months	-6	

Question 12: In the last 12 months, not counting the times you needed health care right away, did you try to make an appointment with a health care provider at a military treatment facility (MTF)?
MARK ALL THAT APPLY
Variable names: S17BC01A-S17BC01D
Editing notes: See Note 3_BC1 and Note 3_BC2

Response	Directions	Variable Name	Percent Marked
Yes, I called the MTF	Go to Question 14	S17BC01A	28.6%
Yes, I used TRICARE Online or secure messaging (i.e. "Relay Health")	Go to Question 14	S17BC01B	6.5%
Yes, I made an appointment in person by walking in	Go to Question 14	S17BC01C	6.8%
No, I did not try to make an appointment at an MTF		S17BC01D	62.4%

Question 13: What are the reasons why you did not try to make an appointment at an MTF?
MARK ALL THAT APPLY
Variable names: S17BC04A-S17BC04G
Editing notes: See Note 3_BC1, Note 3_BC2, and Note 3_BC4

Response	Directions	Variable Name	Percent Marked
I didn't need health care in the last 12 months	Go to Question 17	S17BC04A	11.5%
I would not have been able to get an appointment when I needed care	Go to Question 17	S17BC04B	7.2%
I would not have been able to schedule the appointment at a convenient time	Go to Question 17	S17BC04C	3.8%
I did not have the referral needed to make an appointment with a specialist at the MTF	Go to Question 17	S17BC04D	6.3%
The MTF location is inconvenient	Go to Question 17	S17BC04E	39.8%
I only use civilian providers	Go to Question 17	S17BC04F	32.0%
I prefer to receive health care from a civilian provider	Go to Question 17	S17BC04G	24.5%

Question 14: Why did you try to make the appointment(s) at an MTF?
MARK ALL THAT APPLY
Variable names: S17BC02A-S17BC02D
Editing notes: See Note 3_BC2

Response	Variable Name	Percent Marked
I needed primary care for a new illness, condition, or injury (e.g. family practice, general medicine, internal medicine, aerospace/flight/submarine medicine)	S17BC02A	51.4%
My primary care provider referred me for specialist care (e.g. specialty clinic, physical therapy, occupational therapy)	S17BC02B	26.2%
For a routine wellness visit (e.g. routine physical exam, routine eye exam, mammography, pap smear, prostate exam)	S17BC02C	44.2%
For follow-up care of an illness, condition, or injury (e.g. follow up visit for a previously diagnosed medical condition, prescription renewal, prenatal care)	S17BC02D	38.3%

Question 15: Which of the following were true about the time(s) you <u>tried</u> to make an appointment at an MTF in the last 12 months?
MARK ALL THAT APPLY
Variable names: S17BC03A-S17BC03E
Editing notes: See Note 3_BC2, Note 3_BC3, and Note 3_BC4

Response	Directions	Variable Name	Percent Marked
I did not make an appointment because no appointments were available		S17BC03A	6.1%
I did not make an appointment because the only appointments available were too far in the future		S17BC03B	4.8%
I did not make an appointment because no convenient appointment times were available		S17BC03C	2.4%
I made an appointment for a time that was not convenient for me	Go to Question 17	S17BC03D	23.3%
I was always able to make an appointment at a time that was convenient for me	Go to Question 17	S17BC03E	61.3%

Question 16: Were you asked to call back at a future date when appointments might be available?
Variable name: S17BC09
Editing notes: See Note 3_BC2 and Note 3_BC4

Response	Value	Percent
Yes	1	54.8%
No	2	45.2%

Question 17: In the last 12 months, not counting the times you needed health care right away, did you try to make an appointment with a civilian health care provider?
MARK ALL THAT APPLY
Variable names: S17BC05A-S17BC05D
Editing notes: See Note 3_BC5 and Note 3_BC6

Response	Directions	Variable Name	Percent Marked
Yes, by phone	Go to Question 19	S17BC05A	60.9%
Yes, online	Go to Question 19	S17BC05B	4.8%
Yes, in person by walking in	Go to Question 19	S17BC05C	8.6%
No, I did not try to make an appointment with a civilian health provider		S17BC05D	32.2%

Question 18: What are the reasons why you did not try to make an appointment with a civilian health care provider?
MARK ALL THAT APPLY
Variable names: S17BC08A-S17BC08F
Editing notes: See Note 3_BC5, Note 3_BC6, and Note 3_BC8

Response	Directions	Variable Name	Percent Marked
I didn't need health care in the last 12 months	Go to Question 22	S17BC08A	28.9%
I receive all my health care from an MTF	Go to Question 22	S17BC08B	53.5%
I would not have been able to get an appointment when I needed care	Go to Question 22	S17BC08C	2.3%
I would not have been able to schedule the appointment at a convenient time	Go to Question 22	S17BC08D	1.4%
I did not have the referral needed to make an appointment with a specialist	Go to Question 22	S17BC08E	15.3%
The location of the civilian health care provider is inconvenient	Go to Question 22	S17BC08F	4.1%

Question 19: Why did you try to make the appointment(s) with a civilian health care provider?
MARK ALL THAT APPLY
Variable names: S17BC06A-S17BC06D
Editing notes: See Note 3_BC6

Response	Variable Name	Percent Marked
I needed primary care for a new illness, condition, or injury (e.g. family practice, general medicine, internal medicine)	S17BC06A	37.5%
My primary care provider referred me for specialist care (e.g. specialty clinic, physical therapy, occupational therapy)	S17BC06B	36.0%
For a routine wellness visit (e.g. routine physical exam, routine eye exam, mammography, pap smear, prostate exam)	S17BC06C	50.7%
For follow-up care of an illness, condition, or injury (e.g. follow up visit for a previously diagnosed medical condition, prescription renewal, prenatal care)	S17BC06D	45.2%

Question 20: Which of the following were true about the time(s) you tried to make an appointment with a civilian health care provider in the last 12 months?
MARK ALL THAT APPLY
Variable names: S17BC07A-S17BC07E
Editing notes: See Note 3_BC6, Note 3_BC7 and Note 3_BC8

Response	Directions	Variable Name	Percent Marked
I did not make an appointment because no appointments were available		S17BC07A	1.2%
I did not make an appointment because the only appointments available were too far in the future		S17BC07B	1.5%
I did not make an appointment because no convenient appointment times were available		S17BC07C	0.9%
I made an appointment for a time that was not convenient for me	Go to Question 22	S17BC07D	8.6%
I was always able to make an appointment at a time that was convenient for me	Go to Question 22	S17BC07E	84.1%

Question 21: Were you asked to call back at a future date when appointments might be available?
Variable name: S17BC10
Editing notes: See Note 3_BC6 and Note 3_BC8

Response	Value	Percent
Yes	1	37.8%
No	2	62.2%

Question 22: In the last 12 months, how many times did you go to an <u>emergency room</u> to get care for yourself?
Variable name: H17012
Editing notes: None

Response	Value	Percent
None	1	70.8%
1	2	18.7%
2	3	6.3%
3	4	2.4%
4	5	0.9%
5 to 9	6	0.7%
10 or more	7	0.2%

Question 23: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?
Variable name: H17013
Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 30	1	12.4%
1		2	11.2%
2		3	16.3%
3		4	14.8%
4		5	14.2%
5 to 9		6	21.0%
10 or more		7	10.1%

Question 24: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?
Variable name: H17014
Editing notes: See Note 4

Response	Value	Percent
Never	1	11.8%
Sometimes	2	25.0%
Usually	3	29.8%
Always	4	33.4%

Question 25: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?
Variable name: H17015
Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes		1	59.4%
No	Go to Question 28	2	40.6%

Question 26: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?
Variable name: H17016
Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	70.3%
Somewhat yes	2	24.7%
Somewhat no	3	3.7%
Definitely no	4	1.3%

Question 27: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?
Variable name: H17017
Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	62.7%
Somewhat yes	2	27.4%
Somewhat no	3	5.8%
Definitely no	4	4.0%

Question 28: Using <u>any number from 0 to 10</u>, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?
Variable name: H17018
Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.3%
1	1	0.3%
2	2	0.7%
3	3	1.7%
4	4	1.8%
5	5	4.6%
6	6	5.3%
7	7	11.8%
8	8	20.2%
9	9	20.2%
10 – Best health care possible	10	33.0%
I had no visits in the last 12 months	-6	

Question 29: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?
Variable name: H17033
Editing notes: See Note 4

Response	Value	Percent
Never	1	1.8%
Sometimes	2	12.7%
Usually	3	33.6%
Always	4	51.9%

YOUR PERSONAL DOCTOR

Question 30: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?
Variable name: H17019
Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	79.0%
No	Go to Question 40	2	21.0%

Question 31: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?
Variable name: H17020
Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 36	0	8.4%
1		1	18.1%
2		2	24.3%
3		3	18.3%
4		4	14.4%
5 to 9		5	13.2%
10 or more		6	3.2%

Question 32: In the last 12 months, how often did your personal doctor listen carefully to you?
Variable name: H17021
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.8%
Sometimes	2	5.7%
Usually	3	17.8%
Always	4	75.7%
I had no visits in the last 12 months	-6	

Question 33: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?
Variable name: H17022
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.5%
Sometimes	2	4.3%
Usually	3	17.6%
Always	4	77.6%
I had no visits in the last 12 months	-6	

Question 34: In the last 12 months, how often did your personal doctor show respect for what you had to say?
Variable name: H17023
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.0%
Sometimes	2	4.2%
Usually	3	14.0%
Always	4	80.8%
I had no visits in the last 12 months	-6	

Question 35: In the last 12 months, how often did your personal doctor spend enough time with you?
Variable name: H17024
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	2.0%
Sometimes	2	5.8%
Usually	3	24.5%
Always	4	67.8%
I had no visits in the last 12 months	-6	

Question 36: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?
Variable name: H17025
Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	78.4%
No	Go to Question 38	2	21.6%

Question 37: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?
Variable name: H17026
Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	7.2%
Sometimes	2	13.3%
Usually	3	31.2%
Always	4	48.3%

Question 38: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?
Variable name: H17027
Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	0.6%
1	1	0.3%
2	2	1.0%
3	3	0.9%
4	4	1.4%
5	5	3.8%
6	6	2.8%
7	7	8.4%
8	8	16.1%
9	9	22.4%
10 – Best personal doctor possible	10	42.3%
I don't have a personal doctor	-6	

Question 39: Did you have the same personal doctor <u>before</u> you joined this health plan?
Variable name: S17009
Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 41	1	33.4%
No		2	66.6%

Question 40: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?
Variable name: S17010
Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	13.1%
A small problem	2	22.3%
Not a problem	3	64.6%

GETTING HEALTH CARE FROM A SPECIALIST

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 41: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?
Variable name: H17028
Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	64.2%
No	Go to Question 45	2	35.8%

Question 42: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?
Variable name: H17029
Editing notes: See Note 9

Response	Value	Percent
Never	1	5.3%
Sometimes	2	12.8%
Usually	3	28.0%
Always	4	53.8%
I didn't need a specialist in the last 12 months	-6	

Question 43: How many specialists have you seen in the last 12 months?
Variable name: H17030
Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 45	0	3.5%
1 specialist		1	38.6%
2		2	29.0%
3		3	16.9%
4		4	7.5%
5 or more specialists		5	4.5%

Question 44: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?
Variable name: H17031
Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.4%
1	1	0.4%
2	2	0.7%
3	3	0.8%
4	4	1.1%
5	5	2.3%
6	6	4.0%
7	7	8.3%
8	8	16.1%
9	9	23.2%
10 – Best specialist possible	10	42.7%
I didn't see a specialist in the last 12 months	-6	

Question 45: In general, how would you rate your overall mental or emotional health?
Variable name: S17B01
Editing notes: None

Response	Value	Percent
Excellent	1	39.4%
Very good	2	31.8%
Good	3	19.7%
Fair	4	7.5%
Poor	5	1.7%

Question 46: In the last 12 months, did you need any treatment or counseling for a personal or family problem?
Variable name: S17B02
Editing notes: See Note 10_B1

Response	Directions	Value	Percent
Yes		1	17.7%
No	Go to Question 49	2	82.3%

Question 47: In the last 12 months, how much of a problem, if any, was it to get the treatment or counseling you needed through your health plan?
Variable name: S17B03
Editing notes: See Note 10_B1

Response	Value	Percent
A big problem	1	9.4%
A small problem	2	15.8%
Not a problem	3	74.8%

Question 48: Using <u>any number from 0 to 10</u> where 0 is the worst treatment or counseling possible and 10 is the best treatment or counseling possible, what number would you use to rate your treatment or counseling in the last 12 months?
Variable name: S17B04
Editing notes: See Note 10_B1

Response	Value	Percent
0 – Worst treatment or counseling possible	0	1.9%
1	1	0.7%
2	2	1.5%
3	3	2.0%
4	4	3.0%
5	5	7.7%
6	6	4.0%
7	7	11.5%
8	8	15.5%
9	9	21.9%
10 – Best treatment or counseling possible	10	30.2%
I had no treatment or counseling in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with <u>your health plan</u>. By your health plan, we mean the health plan you marked in Question 3.

Question 49: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?
Variable name: H17034
Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	32.1%
No	Go to Question 51	2	67.9%

Question 50: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?
Variable name: H17035
Editing notes: See Note 12

Response	Value	Percent
Never	1	6.4%
Sometimes	2	27.1%
Usually	3	43.0%
Always	4	23.5%
I didn't look for information from my health plan in the last 12 months	-6	

Question 51: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?
Variable name: H17036
Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	22.4%
No	Go to Question 53	2	77.6%

Question 52: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?
Variable name: H17037
Editing notes: See Note 13

Response	Value	Percent
Never	1	25.7%
Sometimes	2	20.5%
Usually	3	26.8%
Always	4	27.0%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Question 53: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?
Variable name: H17038
Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	22.9%
No	Go to Question 55	2	77.1%

Question 54: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?
Variable name: H17039
Editing notes: See Note 14

Response	Value	Percent
Never	1	19.7%
Sometimes	2	16.8%
Usually	3	28.4%
Always	4	35.1%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 55: In the last 12 months, did you try to get information or help from your health plan's customer service?
Variable name: H17040
Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	26.8%
No	Go to Question 58	2	73.2%

Question 56: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?
Variable name: H17041
Editing notes: See Note 15

Response	Value	Percent
Never	1	6.8%
Sometimes	2	19.3%
Usually	3	28.8%
Always	4	45.2%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 57: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?
Variable name: H17042
Editing notes: See Note 15

Response	Value	Percent
Never	1	2.0%
Sometimes	2	7.7%
Usually	3	21.6%
Always	4	68.6%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 58: In the last 12 months, did your health plan give you any forms to fill out?
Variable name: H17043
Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	23.6%
No	Go to Question 60	2	76.4%

Question 59: In the last 12 months, how often were the forms from your health plan easy to fill out?
Variable name: H17044
Editing notes: See Note 16

Response	Value	Percent
Never	1	4.5%
Sometimes	2	13.0%
Usually	3	45.9%
Always	4	36.6%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 60: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?
Variable name: H17045
Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	48.1%
No	Go to Question 63	2	33.2%
Don't know	Go to Question 63	-5	18.6%

Question 61: In the last 12 months, how often did your health plan handle your claims quickly?
Variable name: H17046
Editing notes: See Note 17

Response	Value	Percent
Never	1	2.8%
Sometimes	2	6.6%
Usually	3	28.8%
Always	4	47.4%
Don't know	-5	14.4%
No claims were sent for me in the last 12 months	-6	

Question 62: In the last 12 months, how often did your health plan handle your claims correctly?
Variable name: H17047
Editing notes: See Note 17

Response	Value	Percent
Never	1	1.5%
Sometimes	2	6.0%
Usually	3	25.3%
Always	4	54.2%
Don't know	-5	12.9%
No claims were sent for me in the last 12 months	-6	

Question 63: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?
Variable name: H17048
Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.6%
1	1	0.3%
2	2	0.9%
3	3	1.2%
4	4	1.5%
5	5	6.0%
6	6	5.7%
7	7	11.4%
8	8	19.0%
9	9	21.2%
10 – Best health plan possible	10	32.2%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 64: When did you last have a blood pressure reading?
Variable name: H17049
Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	94.1%
1 to 2 years ago	2	4.3%
More than 2 years ago	1	1.6%

Question 65: Do you know if your blood pressure is too high?
Variable name: H17050
Editing notes: None

Response	Value	Percent
Yes, it is too high	1	18.0%
No, it is not too high	2	77.1%
Don't know	3	5.0%

Question 66: When did you last have a flu shot?
Variable name: H17051
Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	69.2%
1 to 2 years ago	3	10.6%
More than 2 years ago	2	11.7%
Never had a flu shot	1	8.5%

Question 67: Have you ever <u>smoked</u> at least 100 cigarettes in your entire life?
Variable name: H17052
Editing notes: None

Response	Value	Percent
Yes	1	35.8%
No	2	62.8%
Don't know	-5	1.4%

Question 68: Do you now smoke cigarettes or use tobacco every day, some days or not at all?
Variable name: H17053
Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	6.7%
Some days		3	4.6%
Not at all	Go to Question 73	2	88.4%
Don't know	Go to Question 73	-5	0.3%

Question 69: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?
Variable name: H17054
Editing notes: See Note 18

Response	Value	Percent
Never	1	22.3%
Sometimes	2	21.5%
Usually	3	25.7%
Always	4	30.5%

Question 70: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.
Variable name: H17055
Editing notes: See Note 18

Response	Value	Percent
Never	1	48.2%
Sometimes	2	26.1%
Usually	3	12.6%
Always	4	13.1%

Question 71: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.
Variable name: H17056
Editing notes: See Note 18

Response	Value	Percent
Never	1	51.6%
Sometimes	2	24.6%
Usually	3	12.6%
Always	4	11.1%

Question 72: On the days you smoke or use tobacco products, what type of product do you smoke or use?
MARK ALL THAT APPLY
Variable names: H17057A-H17057D
Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H17057A	64.7%
Dip, chewing tobacco, snuff or snus	H17057B	18.5%
Cigars	H17057C	9.6%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H17057D	5.0%

Question 73: Electronic cigarettes, or e-cigarettes as they are often called, are battery-operated devices that simulate smoking a cigarette, but do not involve the burning of tobacco. The heated vapor produced by an e-cigarette often contains nicotine. Before today, had you ever heard of electronic cigarettes or e-cigarettes?
Variable name: S17BF1
Editing notes: See Note 18_BF1

Response	Directions	Value	Percent
Yes		1	77.3%
No	Go to Question 79	2	22.1%
Don't know	Go to Question 79	-5	0.6%

Question 74: Have you ever used an electronic cigarette, even just one time in your entire life?
Variable name: S17BF2
Editing notes: See Note 18_BF1

Response	Directions	Value	Percent
Yes		1	13.9%
No	Go to Question 79	2	86.0%
Don't know	Go to Question 79	-5	0.1%

Question 75: How many times in total do you think you have used an electronic cigarette during your lifetime?
Variable name: S17BF3
Editing notes: See Note 18_BF1

Response	Value	Percent
1 - 10	1	42.8%
11 – 20	2	13.7%
21 – 50	3	10.3%
Over 50 times	4	29.9%
Don't know	-5	3.2%

Question 76: Do you now use electronic cigarettes every day, some days, or not at all?
Variable name: S17BF4
Editing notes: See Notes 18_BF1 and 18_BF2

Response	Directions	Value	Percent
Every day		1	11.0%
Some days		2	17.6%
Not at all	Go to Question 79	3	71.3%
Don't know	Go to Question 79	-5	0.0%

Question 77: Were any of the electronic cigarettes that you used in the past 30 days flavored to taste like menthol, mint, clove, spice, candy, fruit, chocolate, or other sweets?
Variable name: S17BF5
Editing notes: See Notes 18_BF1 and 18_BF2

Response	Value	Percent
Yes	1	83.2%
No	2	14.4%
Don't know	-5	2.4%
I didn't use any electronic cigarettes in the past 30 days	-6	

Question 78: At any time during the past 12 months, did you completely switch from smoking traditional cigarettes to using electronic or e-cigarettes?
Variable name: S17BF6
Editing notes: See Notes 18_BF1 and 18_BF2

Response	Value	Percent
Yes	1	47.2%
No	2	52.8%

Question 79: Are you male or female?
Variable name: H17058
Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 86	1	49.8%
Female		2	50.2%

Question 80: When did you last have a Pap smear test?
Variable name: H17059B
Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	36.1%
1 to 2 years ago	5	25.8%
More than 2 but less than 3 years ago	4	10.5%
More than 3 but less than 5 years ago	3	8.7%
5 or more years ago	2	15.0%
Never had a pap smear test	1	3.9%

Question 81: Are you under age 40?
Variable name: H17060
Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 83	1	35.9%
No		2	64.1%

Question 82: When was the last time your breasts were checked by mammography?
Variable name: H17061
Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	62.6%
1 to 2 years ago	4	19.6%
More than 2 but less than 5 years ago	3	7.6%
5 or more years ago	2	5.0%
Never had a mammogram	1	5.2%

Question 83: Have you been pregnant in the last 12 months or are you pregnant now?
Variable name: H17062
Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	2.5%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 85	2	6.0%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 86	3	91.6%

Question 84: In what trimester is your pregnancy?
Variable name: H17063
Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1st day of last period)	Go to Question 86	1	31.5%
Second trimester (13th through 27th week)		2	30.8%
Third trimester (28th week until delivery)		3	37.7%

Question 85: In which trimester did you first receive prenatal care?
Variable name: H17064
Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1st day of last period)	4	92.7%
Second trimester (13th through 27th week)	3	3.1%
Third trimester (28th week until delivery)	2	1.0%
Did not receive prenatal care	1	3.1%

ABOUT YOU

Question 86: In general, how would you rate <u>your overall health</u>?
Variable name: H17065
Editing notes: None

Response	Value	Percent
Excellent	5	16.7%
Very good	4	38.8%
Good	3	32.0%
Fair	2	10.8%
Poor	1	1.7%

Question 87: Are you limited in any way in any activities because of any impairment or health problem?
Variable name: H17066
Editing notes: None

Response	Value	Percent
Yes	1	36.1%
No	2	63.9%

Question 88: In the last 12 months, did you get health care 3 or more times for the same condition or problem?
Variable name: H17067
Editing notes: See Note 22

Response	Directions	Value	Percent
Yes		1	45.6%
No	Go to Question 90	2	54.4%

Question 89: Is this a condition or problem that has lasted for at least 3 months? Do <u>not</u> include pregnancy or menopause.
Variable name: H17068
Editing notes: See Note 22

Response	Value	Percent
Yes	1	84.4%
No	2	15.6%

Question 90: Do you now need or take medicine prescribed by a doctor? Do <u>not</u> include birth control.
Variable name: H17069
Editing notes: See Note 23

Response	Directions	Value	Percent
Yes		1	67.2%
No	Go to Question 92	2	32.8%

Question 91: Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.
Variable name: H17070
Editing notes: See Note 23

Response	Value	Percent
Yes	1	93.5%
No	2	6.5%

Question 92: How tall are you without your shoes on? Please give your answer in feet and inches.
Variable name: H17071F, H17071I
Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	94.7%

Question 93: How much do you weigh without your shoes on? Please give your answer in pounds.
Variable name: H17072
Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	94.5%

Question 94: What is the highest grade or level of school that you have completed?
Variable name: SREDA
Editing notes: None

Response	Value	Percent
8th grade or less	1	0.8%
Some high school, but did not graduate	2	1.5%
High school graduate or GED	3	19.3%
Some college or 2-year degree	4	40.0%
4-year college graduate	5	17.9%
More than 4-year college degree	6	20.4%

Question 95: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)
MARK ALL THAT APPLY
Variable names: H17073A-H17073E, H17073
Editing notes: See Note 24

Response	Variable Name	H17073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H17073A	1	85.9%
Yes, Mexican, Mexican American, Chicano	H17073B	2	4.5%
Yes, Puerto Rican	H17073C	3	2.5%
Yes, Cuban	H17073D	4	0.3%
Yes, other Spanish, Hispanic, or Latino	H17073E	5	3.3%

Question 96: What is your race?
MARK ALL THAT APPLY
Variable names: SRRACEA-SRRACEE
Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	78.9%
Black or African American	SRRACEB	10.9%
American Indian or Alaska Native	SRRACEC	2.3%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	6.8%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	0.9%

Question 97: What is your age now?
Variable name: SRAGE
Editing notes: None

Response	Value	Percent
18 to 24	1	11.9%
25 to 34	2	16.2%
35 to 44	3	12.6%
45 to 54	4	9.7%
55 to 64	5	17.9%
65 to 74	6	17.8%
75 or older	7	13.9%

Question 98: Are you currently covered by Medicare?
Variable name: H17074
Editing notes: See Note 25

Response	Directions	Value	Percent
Yes		1	34.3%
No	Go to Question 104	2	58.1%
Don't know	Go to Question 104	-5	7.6%

Question 99: Currently, are you covered by Medicare Part A? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part A helps pay for inpatient hospital care.
Variable name: H17075
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part A	1	94.5%
No, I am not covered by Medicare Part A	2	5.5%

Question 100: Currently, are you covered by Medicare Part B? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part B helps pay for doctor's services, outpatient hospital services, and certain other services.
Variable name: H17076
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part B	1	92.0%
No, I am not covered by Medicare Part B	2	8.0%

Question 101: Medicare Advantage is the name for Medicare Plus Choice plans. Are you enrolled in a Medicare Advantage Plan? This plan is also sometimes known as Medicare Part C.
Variable name: H17077
Editing notes: See Note 25

Response	Value	Percent
Yes	1	4.7%
No	2	80.0%
Don' t know	-5	15.3%

Question 102: Currently, are you covered by Medicare supplemental insurance? Medicare supplemental insurance, also called Medigap or MediSup, is usually obtained from private insurance companies and covers some of the costs not paid for by Medicare.
Variable name: H17078
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare supplemental insurance	1	16.2%
No, I am not covered by Medicare supplemental insurance	2	83.8%

Question 103: Are you enrolled in Medicare Part D, also known as the Medicare Prescription Drug Plan?
Variable name: H17079
Editing notes: See Note 25

Response	Value	Percent
Yes	1	10.9%
No	2	78.0%
Don' t know	-5	11.1%

Question 104: Using a scale of 1 to 5, with 1 being "strongly disagree" and 5 being "strongly agree", how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?
Variable name: S17011
Editing notes: None

Response	Value	Percent
Strongly disagree	1	5.2%
Disagree	2	3.9%
Neither agree nor disagree	3	9.8%
Agree	4	41.8%
Strongly agree	5	39.3%

Question 105: Using a scale of 1 to 5, with 1 being "completely dissatisfied" and 5 being "completely satisfied", how satisfied are you, overall, with the health care you received during your last visit?
Variable name: S17014
Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	3.9%
Somewhat dissatisfied	2	4.5%
Neither satisfied nor dissatisfied	3	6.2%
Somewhat satisfied	4	24.3%
Completely satisfied	5	61.1%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.

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APPENDIX A

ANNOTATED QUESTIONNAIRE – QUARTER III

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RCS: DD-HA(A) 1942



Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries eligible for health care coverage through the military health system

April 2017

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Military Health Care Survey:

Adult Questionnaire

April 2017

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Are you the person whose name appears on the cover letter?
Variable name: H17001
Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 2	1	99.6%
No	Please give this questionnaire to the person addressed on the cover letter.	2	0.4%

Question 2: By which of the following health plans are you currently covered?
MARK ALL THAT APPLY
Variable names: H17002A, H17002C, H17002F-H17002V
Editing notes: None

Military Health Plans

Response	Variable Name	Percent Marked
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)	H17002A	45.7%
TRICARE Extra or Standard (CHAMPUS)	H17002C	13.9%
TRICARE Plus	H17002N	0.7%
TRICARE for Life	H17002O	31.0%
TRICARE Supplemental Insurance	H17002P	0.4%
TRICARE Reserve Select	H17002Q	3.4%
TRICARE Retired Reserve	H17002S	1.4%
TRICARE Young Adult Prime	H17002T	0.2%
TRICARE Young Adult Extra or Standard	H17002V	0.5%
Uniformed Services Family Health Plan (USFHP)	H17002K	1.4%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)	H17002U	0.1%

Other Health Plans

Response	Variable Name	Percent Marked
Medicare	H17002F	31.4%
Federal Employees Health Benefit Program (FEHBP)	H17002G	2.1%
Medicaid	H17002H	1.1%
A civilian HMO (such as Kaiser)	H17002I	1.2%
Other civilian health insurance (such as Blue Cross)	H17002J	7.0%
The Veterans Administration (VA)	H17002M	9.6%
Government health insurance from a country other than the U.S.	H17002R	0.2%
Not sure	H17002L	5.3%

Question 3: Which health plan did you use for all or most of your healthcare in the last 12 months? MARK ONLY ONE
Variable name: H17003
Editing notes: See Note 1

Response	Directions	Value	Percent
TRICARE Prime (including most Active Duty, TRICARE Prime Remote, and TRICARE Overseas)		1	44.0%
TRICARE Extra or Standard (CHAMPUS)		3	9.8%
TRICARE Plus		11	0.7%
TRICARE Reserve Select		12	2.8%
TRICARE Retired Reserve		14	1.0%
TRICARE Young Adult Prime		15	0.1%
TRICARE Young Adult Extra or Standard		17	0.4%
Uniformed Services Family Health Plan (USFHP)		9	1.3%
Continued Health Care Benefit Program (CHCBP) (a COBRA-like premium-based health care program)		16	0.0%
Medicare (may include TRICARE for Life)		4	25.4%
Federal Employees Health Benefit Program (FEHBP)		5	1.4%
Medicaid		6	0.5%
A civilian HMO (such as Kaiser)		7	1.0%
Other civilian health insurance (such as Blue Cross)		8	4.6%
The Veterans Administration (VA)		10	4.1%
Government health insurance from a country other than the U.S.		13	0.1%
Not sure	Go to Question 5	-5	2.6%
Did not use any health plan in the last 12 months	Go to Question 5	-6	

For the remainder of this questionnaire, the term <u>health plan</u> refers to the plan you indicated in Question 3.

Question 4: How many months or years in a row have you been in this health plan?
Variable name: H17004
Editing notes: See Note 1

Response	Value	Percent
Less than 6 months	1	1.2%
At least 6 months but less than 12 months	2	4.5%
At least 12 months but less than 24 months	3	7.8%
At least 2 years but less than 5 years	4	18.3%
At least 5 years but less than 10 years	5	20.6%
10 or more years	6	47.7%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 5: In the last 12 months, where did you go most often for your health care?
MARK ONLY ONE
Variable name: H17005
Editing notes: None

Response	Value	Percent
A military facility – This includes: Military clinic Military hospital PRIMUS clinic NAVCARE clinic	1	36.3%
A civilian facility – This includes: Doctor's office Clinic Hospital Civilian TRICARE contractor	2	54.7%
Uniformed Services Family Health Plan facility (USFHP)	3	0.8%
Veterans Affairs (VA) clinic or hospital	4	5.1%
I went to none of the listed types of facilities in the last 12 months	5	3.1%

Question 6: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?
Variable name: H17006
Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	45.1%
No	Go to Question 9	2	54.9%

Question 7: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?
Variable name: H17007
Editing notes: See Note 2

Response	Value	Percent
Never	1	1.8%
Sometimes	2	9.6%
Usually	3	20.8%
Always	4	67.7%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 8: In the last 12 months, when you <u>needed care right away</u> for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?
Variable name: H17008
Editing notes: See Note 2

Response	Value	Percent
Same day	1	64.6%
1 day	2	13.0%
2 days	3	7.1%
3 days	4	3.5%
4-7 days	5	5.7%
8-14 days	6	3.2%
15 days or longer	7	2.9%
I didn't need care right away for an illness, injury or condition in the last 12 months	-6	

Question 9: In the last 12 months, not counting the times you needed health care right away, did you make any <u>appointments</u> for your health care at a doctor's office or clinic?
Variable name: H17009
Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	87.1%
No	Go to Question 12	2	12.9%

Question 10: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?
Variable name: H17010
Editing notes: See Note 3

Response	Value	Percent
Never	1	3.0%
Sometimes	2	15.8%
Usually	3	27.6%
Always	4	53.6%
I had no appointments in the last 12 months	-6	

Question 11: In the last 12 months, not counting the times you needed health care right away, how many days did you usually have to wait between making an appointment and actually seeing a provider?
Variable name: H17011
Editing notes: See Note 3

Response	Value	Percent
Same day	1	9.1%
1 day	2	9.9%
2-3 days	3	23.2%
4-7 days	4	22.5%
8-14 days	5	17.7%
15-30 days	6	12.0%
31 days or longer	7	5.5%
I had no appointments in the last 12 months	-6	

Question 12: In the last 12 months, how many times did you go to an emergency room to get care for yourself?
Variable name: H17012
Editing notes: None

Response	Value	Percent
None	1	71.6%
1	2	18.0%
2	3	6.3%
3	4	2.4%
4	5	0.6%
5 to 9	6	0.7%
10 or more	7	0.3%

Question 13: In the last 12 months (not counting times you went to an emergency room), how many times did you go to a doctor's office or clinic to get health care for yourself?
Variable name: H17013
Editing notes: See Note 4

Response	Directions	Value	Percent
None	Go to Question 20	1	12.0%
1		2	11.5%
2		3	17.4%
3		4	16.1%
4		5	14.3%
5 to 9		6	19.0%
10 or more		7	9.7%

Question 14: In the last 12 months, how often did you and a doctor or other health provider talk about specific things you could do to prevent illness?
Variable name: H17014
Editing notes: See Note 4

Response	Value	Percent
Never	1	13.8%
Sometimes	2	25.3%
Usually	3	29.1%
Always	4	31.8%

Question 15: Choices for your treatment or health care can include choices about medicine, surgery, or other treatment. In the last 12 months, did a doctor or other health provider tell you there was more than one choice for your treatment or health care?
Variable name: H17015
Editing notes: See Notes 4 and 5

Response	Directions	Value	Percent
Yes		1	60.6%
No	Go to Question 18	2	39.4%

Question 16: In the last 12 months, did a doctor or other health provider talk with you about the pros and cons of each choice for your treatment or health care?
Variable name: H17016
Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	67.8%
Somewhat yes	2	28.1%
Somewhat no	3	2.5%
Definitely no	4	1.6%

Question 17: In the last 12 months, when there was more than one choice for your treatment or health care, did a doctor or other health provider ask which choice you thought was best for you?
Variable name: H17017
Editing notes: See Notes 4 and 5

Response	Value	Percent
Definitely yes	1	59.3%
Somewhat yes	2	31.0%
Somewhat no	3	5.8%
Definitely no	4	3.9%

Question 18: Using <u>any number from 0 to 10</u>, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?
Variable name: H17018
Editing notes: See Note 4

Response	Value	Percent
0 – Worst health care possible	0	0.3%
1	1	0.4%
2	2	1.1%
3	3	1.1%
4	4	1.8%
5	5	5.3%
6	6	5.0%
7	7	11.1%
8	8	20.3%
9	9	21.3%
10 – Best health care possible	10	32.2%
I had no visits in the last 12 months	-6	

Question 19: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?
Variable name: H17033
Editing notes: See Note 4

Response	Value	Percent
Never	1	1.6%
Sometimes	2	12.0%
Usually	3	37.3%
Always	4	49.2%

YOUR PERSONAL DOCTOR

Question 20: A personal doctor is the one you would see if you need a checkup, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?
Variable name: H17019
Editing notes: See Note 6

Response	Directions	Value	Percent
Yes		1	79.1%
No	Go to Question 30	2	20.9%

Question 21: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?
Variable name: H17020
Editing notes: See Notes 6 and 7

Response	Directions	Value	Percent
None	Go to Question 26	0	7.3%
1		1	19.6%
2		2	25.8%
3		3	19.0%
4		4	13.5%
5 to 9		5	11.7%
10 or more		6	3.1%

Question 22: In the last 12 months, how often did your personal doctor listen carefully to you?
Variable name: H17021
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.2%
Sometimes	2	5.5%
Usually	3	17.2%
Always	4	76.1%
I had no visits in the last 12 months	-6	

Question 23: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?
Variable name: H17022
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	0.9%
Sometimes	2	3.9%
Usually	3	17.8%
Always	4	77.3%
I had no visits in the last 12 months	-6	

Question 24: In the last 12 months, how often did your personal doctor show respect for what you had to say?
Variable name: H17023
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.4%
Sometimes	2	3.7%
Usually	3	14.9%
Always	4	80.0%
I had no visits in the last 12 months	-6	

Question 25: In the last 12 months, how often did your personal doctor spend enough time with you?
Variable name: H17024
Editing notes: See Notes 6 and 7

Response	Value	Percent
Never	1	1.9%
Sometimes	2	7.1%
Usually	3	23.8%
Always	4	67.3%
I had no visits in the last 12 months	-6	

Question 26: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?
Variable name: H17025
Editing notes: See Notes 6, 7, and 8

Response	Directions	Value	Percent
Yes		1	77.0%
No	Go to Question 28	2	23.0%

Question 27: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?
Variable name: H17026
Editing notes: See Notes 6, 7, and 8

Response	Value	Percent
Never	1	7.5%
Sometimes	2	13.2%
Usually	3	32.3%
Always	4	46.9%

Question 28: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?
Variable name: H17027
Editing notes: See Note 6

Response	Value	Percent
0 – Worst personal doctor possible	0	0.5%
1	1	0.7%
2	2	0.7%
3	3	0.9%
4	4	1.2%
5	5	5.0%
6	6	3.3%
7	7	7.0%
8	8	15.4%
9	9	22.7%
10 – Best personal doctor possible	10	42.6%
I don't have a personal doctor	-6	

Question 29: Did you have the same personal doctor <u>before</u> you joined this health plan?
Variable name: S17009
Editing notes: See Notes 6 and 8_01

Response	Directions	Value	Percent
Yes	Go to Question 31	1	28.8%
No		2	71.2%

Question 30: Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor you are happy with?
Variable name: S17010
Editing notes: See Note 8_01

Response	Value	Percent
A big problem	1	12.2%
A small problem	2	22.3%
Not a problem	3	65.5%

GETTING HEALTH CARE FROM A SPECIALIST

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 31: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?
Variable name: H17028
Editing notes: See Note 9

Response	Directions	Value	Percent
Yes		1	63.8%
No	Go to Question 35	2	36.2%

Question 32: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?
Variable name: H17029
Editing notes: See Note 9

Response	Value	Percent
Never	1	5.3%
Sometimes	2	13.8%
Usually	3	29.4%
Always	4	51.5%
I didn't need a specialist in the last 12 months	-6	

Question 33: How many specialists have you seen in the last 12 months?
Variable name: H17030
Editing notes: See Notes 9 and 10

Response	Directions	Value	Percent
None	Go to Question 35	0	3.6%
1 specialist		1	38.2%
2		2	31.7%
3		3	16.5%
4		4	6.0%
5 or more specialists		5	4.1%

Question 34: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?
Variable name: H17031
Editing notes: See Notes 9 and 10

Response	Value	Percent
0 – Worst specialist possible	0	0.3%
1	1	0.4%
2	2	0.4%
3	3	0.8%
4	4	1.6%
5	5	3.6%
6	6	2.9%
7	7	7.7%
8	8	15.8%
9	9	24.9%
10 – Best specialist possible	10	41.6%
I didn't see a specialist in the last 12 months	-6	

Question 35: In general, how would you rate your overall mental or emotional health?
Variable name: S17B01
Editing notes: None

Response	Value	Percent
Excellent	1	38.8%
Very good	2	32.4%
Good	3	19.4%
Fair	4	7.5%
Poor	5	1.9%

Question 36: In the last 12 months, did you need any treatment or counseling for a personal or family problem?
Variable name: S17B02
Editing notes: See Note 10_B1

Response	Directions	Value	Percent
Yes		1	18.1%
No	Go to Question 39	2	81.9%

Question 37: In the last 12 months, how much of a problem, if any, was it to get the treatment or counseling you needed through your health plan?
Variable name: S17B03
Editing notes: See Note 10_B1

Response	Value	Percent
A big problem	1	11.1%
A small problem	2	16.7%
Not a problem	3	72.2%

Question 38: Using <u>any number from 0 to 10</u> where 0 is the worst treatment or counseling possible and 10 is the best treatment or counseling possible, what number would you use to rate your treatment or counseling in the last 12 months?
Variable name: S17B04
Editing notes: See Note 10_B1

Response	Value	Percent
0 – Worst treatment or counseling possible	0	2.7%
1	1	1.8%
2	2	1.2%
3	3	3.5%
4	4	2.1%
5	5	7.1%
6	6	8.4%
7	7	8.6%
8	8	14.0%
9	9	20.2%
10 – Best treatment or counseling possible	10	30.4%
I had no treatment or counseling in the last 12 months	-6	

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan. By your health plan, we mean the health plan you marked in Question 3.

Question 39: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?
Variable name: H17034
Editing notes: See Note 12

Response	Directions	Value	Percent
Yes		1	28.8%
No	Go to Question 41	2	71.2%

Question 40: In the last 12 months, how often did the written material or the Internet provide the information you needed about how your plan works?
Variable name: H17035
Editing notes: See Note 12

Response	Value	Percent
Never	1	6.6%
Sometimes	2	29.2%
Usually	3	43.7%
Always	4	20.6%
I didn't look for information from my health plan in the last 12 months	-6	

Question 41: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?
Variable name: H17036
Editing notes: See Note 13

Response	Directions	Value	Percent
Yes		1	20.5%
No	Go to Question 43	2	79.5%

Question 42: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?
Variable name: H17037
Editing notes: See Note 13

Response	Value	Percent
Never	1	25.1%
Sometimes	2	22.7%
Usually	3	26.7%
Always	4	25.5%
I didn't need a health care service or equipment from my health plan in the last 12 months	-6	

Question 43: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?
Variable name: H17038
Editing notes: See Note 14

Response	Directions	Value	Percent
Yes		1	22.4%
No	Go to Question 45	2	77.6%

Question 44: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?
Variable name: H17039
Editing notes: See Note 14

Response	Value	Percent
Never	1	21.7%
Sometimes	2	19.6%
Usually	3	26.8%
Always	4	31.9%
I didn't need prescription medications from my health plan in the last 12 months	-6	

Question 45: In the last 12 months, did you try to get information or help from your health plan's customer service?
Variable name: H17040
Editing notes: See Note 15

Response	Directions	Value	Percent
Yes		1	26.7%
No	Go to Question 48	2	73.3%

Question 46: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?
Variable name: H17041
Editing notes: See Note 15

Response	Value	Percent
Never	1	7.7%
Sometimes	2	18.1%
Usually	3	32.7%
Always	4	41.6%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 47: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?
Variable name: H17042
Editing notes: See Note 15

Response	Value	Percent
Never	1	1.9%
Sometimes	2	5.7%
Usually	3	25.3%
Always	4	67.1%
I didn't call my health plan's customer service in the last 12 months	-6	

Question 48: In the last 12 months, did your health plan give you any forms to fill out?
Variable name: H17043
Editing notes: See Note 16

Response	Directions	Value	Percent
Yes		1	23.2%
No	Go to Question 50	2	76.8%

Question 49: In the last 12 months, how often were the forms from your health plan easy to fill out?
Variable name: H17044
Editing notes: See Note 16

Response	Value	Percent
Never	1	4.4%
Sometimes	2	11.2%
Usually	3	46.0%
Always	4	38.4%
I didn't have any experiences with paperwork for my health plan in the last 12 months	-6	

Question 50: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?
Variable name: H17045
Editing notes: See Note 17

Response	Directions	Value	Percent
Yes		1	49.5%
No	Go to Question 53	2	32.5%
Don't know	Go to Question 53	-5	18.0%

Question 51: In the last 12 months, how often did your health plan handle your claims quickly?
Variable name: H17046
Editing notes: See Note 17

Response	Value	Percent
Never	1	2.7%
Sometimes	2	6.5%
Usually	3	31.6%
Always	4	46.2%
Don't know	-5	13.1%
No claims were sent for me in the last 12 months	-6	

Question 52: In the last 12 months, how often did your health plan handle your claims correctly?
Variable name: H17047
Editing notes: See Note 17

Response	Value	Percent
Never	1	1.9%
Sometimes	2	6.0%
Usually	3	25.1%
Always	4	55.1%
Don't know	-5	11.9%
No claims were sent for me in the last 12 months	-6	

Question 53: Using any number from 0 to 10 where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?
Variable name: H17048
Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	0.3%
1	1	0.4%
2	2	0.4%
3	3	1.2%
4	4	1.5%
5	5	5.8%
6	6	5.4%
7	7	12.6%
8	8	17.7%
9	9	21.3%
10 – Best health plan possible	10	33.3%

PREVENTIVE CARE

Preventive care is medical care you receive that is intended to maintain your good health or prevent a future medical problem. A physical or blood pressure screening are examples of preventive care.

Question 54: When did you last have a blood pressure reading?
Variable name: H17049
Editing notes: None

Response	Value	Percent
Less than 12 months ago	3	93.7%
1 to 2 years ago	2	4.4%
More than 2 years ago	1	1.9%

Question 55: Do you know if your blood pressure is too high?
Variable name: H17050
Editing notes: None

Response	Value	Percent
Yes, it is too high	1	16.5%
No, it is not too high	2	77.9%
Don't know	3	5.7%

Question 56: When did you last have a flu shot?
Variable name: H17051
Editing notes: None

Response	Value	Percent
Less than 12 months ago	4	71.7%
1 to 2 years ago	3	9.7%
More than 2 years ago	2	10.6%
Never had a flu shot	1	8%

Question 57: Have you ever <u>smoked</u> at least 100 cigarettes in your entire life?
Variable name: H17052
Editing notes: None

Response	Value	Percent
Yes	1	34.5%
No	2	63.6%
Don't know	-5	1.9%

Question 58: Do you now smoke cigarettes or use tobacco every day, some days or not at all?
Variable name: H17053
Editing notes: See Note 18

Response	Directions	Value	Percent
Every day		4	6.7%
Some days		3	5.5%
Not at all	Go to Question 63	2	87.5%
Don't know	Go to Question 63	-5	0.4%

Question 59: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?
Variable name: H17054
Editing notes: See Note 18

Response	Value	Percent
Never	1	22.7%
Sometimes	2	20.4%
Usually	3	23.4%
Always	4	33.5%

Question 60: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.
Variable name: H17055
Editing notes: See Note 18

Response	Value	Percent
Never	1	49.3%
Sometimes	2	24.2%
Usually	3	14.1%
Always	4	12.5%

Question 61: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.
Variable name: H17056
Editing notes: See Note 18

Response	Value	Percent
Never	1	53.2%
Sometimes	2	22.0%
Usually	3	14.6%
Always	4	10.2%

Question 62: On the days you smoke or use tobacco products, what type of product do you smoke or use?
MARK ALL THAT APPLY
Variable names: H17057A-H17057D
Editing notes: See Note 18

Response	Variable Name	Percent Marked
Cigarettes	H17057A	64.7%
Dip, chewing tobacco, snuff or snus	H17057B	19.5%
Cigars	H17057C	13.0%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H17057D	3.1%

Question 63: Do you now use electronic cigarettes every day, some days, or not at all?
Variable name: S17BF4
Editing notes: None

Response	Value	Percent
Every day	1	1.3%
Some days	2	1.9%
Not at all	3	96.6%
Don't know	-5	0.3%

Question 64: Are you male or female?
Variable name: H17058
Editing notes: See Note 19A

Response	Directions	Value	Percent
Male	Go to Question 71	1	50.4%
Female		2	49.6%

Question 65: When did you last have a Pap smear test?
Variable name: H17059B
Editing notes: See Notes 19A and 19B

Response	Value	Percent
Within the last 12 months	6	34.0%
1 to 2 years ago	5	24.2%
More than 2 but less than 3 years ago	4	9.9%
More than 3 but less than 5 years ago	3	8.2%
5 or more years ago	2	18.7%
Never had a pap smear test	1	5.0%

Question 66: Are you under age 40?
Variable name: H17060
Editing notes: See Notes 19A, 19B, and 20

Response	Directions	Value	Percent
Yes	Go to Question 68	1	34.2%
No		2	65.8%

Question 67: When was the last time your breasts were checked by mammography?
Variable name: H17061
Editing notes: See Notes 19A, 19B, and 20

Response	Value	Percent
Within the last 12 months	5	60.0%
1 to 2 years ago	4	20.6%
More than 2 but less than 5 years ago	3	8.6%
5 or more years ago	2	6.7%
Never had a mammogram	1	4.1%

Question 68: Have you been pregnant in the last 12 months or are you pregnant now?
Variable name: H17062
Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
Yes, I am currently pregnant		1	2.7%
No, I am not currently pregnant, but have been pregnant in the past 12 months	Go to Question 70	2	4.4%
No, I am not currently pregnant, and have not been pregnant in the past 12 months	Go to Question 71	3	92.9%

Question 69: In what trimester is your pregnancy?
Variable name: H17063
Editing notes: See Notes 19A, 19B, and 21

Response	Directions	Value	Percent
First trimester (up to 12 weeks after 1st day of last period)	Go to Question 71	1	20.4%
Second trimester (13th through 27th week)		2	53.5%
Third trimester (28th week until delivery)		3	26.2%

Question 70: In which trimester did you first receive prenatal care?
Variable name: H17064
Editing notes: See Notes 19A, 19B, and 21

Response	Value	Percent
First trimester (up to 12 weeks after 1st day of last period)	4	90.9%
Second trimester (13th through 27th week)	3	6.8%
Third trimester (28th week until delivery)	2	0.2%
Did not receive prenatal care	1	2.1%

ABOUT YOU

Question 71: Would you say that in general your health is excellent, very good, good, fair, or poor?
Variable name: H17065
Editing notes: None

Response	Value	Percent
Excellent	5	17.2%
Very good	4	38.1%
Good	3	31.7%
Fair	2	11.1%
Poor	1	1.9%

Question 72: Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?
Variable name: S17BG01
Editing notes: See Notes 21_BG1 and 21_BG3

Response	Value	Percent
Number of days	1-30	46.6%
None	0	53.4%

Question 73: Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?
Variable name: S17BG02
Editing notes: See Notes 21_BG2 and 21_BG3

Response	Value	Percent
Number of days	1-30	29.8%
None	0	70.2%

Question 74: During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?
Variable name: S17BG03
Editing notes: See Notes 21_BG3

Response	Value	Percent
Number of days	1-30	29.8%
None	0	70.2%

Question 75: Are you limited in any way in any activities because of any impairment or health problem?
Variable name: H17066
Editing notes: None

Response	Value	Percent
Yes	1	33.1%
No	2	66.9%

Question 76: In the last 12 months, did you get health care 3 or more times for the same condition or problem?
Variable name: H17067
Editing notes: See Note 22

Response	Directions	Value	Percent
Yes		1	42.8%
No	Go to Question 78	2	57.2%

Question 77: Is this a condition or problem that has lasted for at least 3 months? Do not include pregnancy or menopause.
Variable name: H17068
Editing notes: See Note 22

Response	Value	Percent
Yes	1	81.4%
No	2	18.6%

Question 78: Do you now need or take medicine prescribed by a doctor? Do not include birth control.
Variable name: H17069
Editing notes: See Note 23

Response	Directions	Value	Percent
Yes		1	65.8%
No	Go to Question 80	2	34.2%

Question 79: Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.
Variable name: H17070
Editing notes: See Note 23

Response	Value	Percent
Yes	1	92.6%
No	2	7.4%

Question 80: Has a doctor ever told you that you have or have had any of the following conditions? MARK ALL THAT APPLY
Variable names: S17BE01A-S17BE01K
Editing notes: See Note 23_BE

Response	Variable Name	Percent Marked
A heart attack	S17BE01A	4.4%
Angina or coronary heart disease	S17BE01B	5.0%
A stroke	S17BE01C	2.4%
Any kind of diabetes or high blood sugar	S17BE01D	14.3%
High cholesterol	S17BE01E	29.1%
Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema	S17BE01F	10.6%
Cancer	S17BE01G	9.5%
Osteoporosis	S17BE01H	5.3%
Depression or Anxiety	S17BE01I	17.3%
An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis)	S17BE01J	6.2%
None of these	S17BE01K	41.7%

Question 81: Over the last 2 weeks, how often have you been bothered by the following problems?
Variable names: S17BJ01-S17BJ04
Editing notes: None

Response	Variable Name	Value Not at all	Value Several days	Value More than half the days	Value Nearly every day	Percent Not at all	Percent Several days	Percent More than half the days	Percent Nearly every day
Feeling nervous, anxious, or on edge	S17BJ01	1	2	3	4	71.7%	20.4%	4.6%	3.3%
Not being able to stop or control worrying	S17BJ02	1	2	3	4	78.0%	14.7%	4.6%	2.8%
Little interest or pleasure in doing things	S17BJ03	1	2	3	4	78.6%	14.3%	4.2%	2.9%
Feeling down, depressed, or hopeless	S17BJ04	1	2	3	4	80.1%	13.2%	4.2%	2.5%

Question 82: How tall are you without your shoes on? Please give your answer in feet and inches.
Variable name: H17071F, H17071I
Editing notes: See Note 23_HT

Response	Example feet	Example inches	Percent of responses
Please give your answer in feet and inches. Please write one number in each box.	5	06	94.6%

Question 83: How much do you weigh without your shoes on? Please give your answer in pounds.
Variable name: H17072
Editing notes: See Note 23_WT

Response	Example pounds	Percent of responses
Please give your answer in pounds. Please write one number in each box.	152	94.8%

Question 84: What is the highest grade or level of school that you have completed?
Variable name: SREDA
Editing notes: None

Response	Value	Percent
8th grade or less	1	0.4%
Some high school, but did not graduate	2	1.9%
High school graduate or GED	3	19.6%
Some college or 2-year degree	4	38.6%
4-year college graduate	5	18.0%
More than 4-year college degree	6	21.5%

Question 85: Are you of Hispanic or Latino origin or descent? (Mark "NO" if not Spanish/Hispanic/Latino.)
MARK ALL THAT APPLY
Variable names: H17073A-H17073E, H17073
Editing notes: See Note 24

Response	Variable Name	H17073 Value	Percent Marked
No, not Spanish, Hispanic, or Latino	H17073A	1	85.6%
Yes, Mexican, Mexican American, Chicano	H17073B	2	4.3%
Yes, Puerto Rican	H17073C	3	2.2%
Yes, Cuban	H17073D	4	0.4%
Yes, other Spanish, Hispanic, or Latino	H17073E	5	3.5%

Question 86: What is your race?
MARK ALL THAT APPLY
Variable names: SRRACEA-SRRACEE
Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	78.0%
Black or African American	SRRACEB	11.6%
American Indian or Alaska Native	SRRACEC	2.9%
Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)	SRRACED	6.5%
Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian or Chamorro)	SRRACEE	1.1%

Question 87: What is your age now?
Variable name: SRAGE
Editing notes: None

Response	Value	Percent
18 to 24	1	12.1%
25 to 34	2	15.7%
35 to 44	3	13.1%
45 to 54	4	9.8%
55 to 64	5	18.2%
65 to 74	6	16.0%
75 or older	7	15.1%

Question 88: Are you currently covered by Medicare?
Variable name: H17074
Editing notes: See Note 25

Response	Directions	Value	Percent
Yes		1	34.6%
No	Go to Question 94	2	57.1%
Don't know	Go to Question 94	-5	8.3%

Question 89: Currently, are you covered by Medicare Part A? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part A helps pay for inpatient hospital care.
Variable name: H17075
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part A	1	93.9%
No, I am not covered by Medicare Part A	2	6.1%

Question 90: Currently, are you covered by Medicare Part B? Medicare is the federal health insurance program for people aged 65 or older and for certain persons with disabilities. Medicare Part B helps pay for doctor's services, outpatient hospital services, and certain other services.
Variable name: H17076
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare Part B	1	91.8%
No, I am not covered by Medicare Part B	2	8.2%

Question 91: Medicare Advantage is the name for Medicare Plus Choice plans. Are you enrolled in a Medicare Advantage Plan? This plan is also sometimes known as Medicare Part C.
Variable name: H17077
Editing notes: See Note 25

Response	Value	Percent
Yes	1	2.9%
No	2	80.5%
Don' t know	-5	16.5%

Question 92: Currently, are you covered by Medicare supplemental insurance? Medicare supplemental insurance, also called Medigap or MediSup, is usually obtained from private insurance companies and covers some of the costs not paid for by Medicare.
Variable name: H17078
Editing notes: See Note 25

Response	Value	Percent
Yes, I am now covered by Medicare supplemental insurance	1	15.2%
No, I am not covered by Medicare supplemental insurance	2	84.8%

Question 93: Are you enrolled in Medicare Part D, also known as the Medicare Prescription Drug Plan?
Variable name: H17079
Editing notes: See Note 25

Response	Value	Percent
Yes	1	11.4%
No	2	78.6%
Don' t know	-5	10.0%

Question 94: Using a scale of 1 to 5, with 1 being "strongly disagree" and 5 being "strongly agree", how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?
Variable name: S17011
Editing notes: None

Response	Value	Percent
Strongly disagree	1	5.2%
Disagree	2	4.2%
Neither agree nor disagree	3	9.8%
Agree	4	41.9%
Strongly agree	5	38.9%

Question 95: Using a scale of 1 to 5, with 1 being "completely dissatisfied" and 5 being "completely satisfied", how satisfied are you, overall, with the health care you received during your last visit?
Variable name: S17014
Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	3.5%
Somewhat dissatisfied	2	3.8%
Neither satisfied nor dissatisfied	3	7.0%
Somewhat satisfied	4	24.8%
Completely satisfied	5	61.0%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.

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APPENDIX A

ANNOTATED QUESTIONNAIRE – HEDIS

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RCS: DD-HA(A) 1942



Health Care Survey of DoD Beneficiaries

A world-wide survey of beneficiaries eligible for health care coverage through the military health system

February 2017

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Military Health Care Survey:

HEDIS Questionnaire

February 2017

Privacy Advisory

Providing information in this Survey is voluntary. There is no penalty nor will your benefits be affected if you choose not to respond, although maximum participation is encouraged so that the data will be complete and representative.

The Survey was written so that answers should not require you to provide any personally identifiable information (PII), but please be assured that any PII provided will be treated as confidential. Your responses are collected via a secure system which does not collect any information that could be used to determine your identity.

Answering the questions is voluntary; you may stop the Survey at any time.

According to the Privacy Act of 1974 (5 U.S.C. §552a), the Department of Defense is required to inform you of the purposes and use of this survey. Please read it carefully.

Authority: 10 U.S.C. §1074 (Medical and Dental Care for Members and Certain Former Members, as amended by National Defense Authorization Act of 1993, Public Law 102-484, §706); 10 U.S.C. §1074f (Medical Tracking System for Members Deployed Overseas); 32 C.F.R. §199.17 (TRICARE Program); 45 C.F.R. Part 160 Subparts A and E of Part 164 (Health Insurance Portability and Accountability Act of 1996, Privacy Rule); DoD 6025.18-R (Department of Defense Health Information Privacy Regulation); DoD 6025.13-R (Military Health System Clinical Quality Assurance Program Regulation); 64 FR 22837 (DHA 08 – Health Affairs Survey Data Base, April 28, 1999); and, E.O. 9397 (as amended, November 20, 2008, for SSN collection).

Purpose: This survey helps health policy makers gauge beneficiary satisfaction with the current military health care system and provides valuable input from beneficiaries that will be used to improve the Military Health System.

Routine Uses: None.

Disclosure: Participation is voluntary. Failure to respond will not result in any penalty to the respondent; however maximum participation is encouraged so that data will be as complete and representative as possible.

SURVEY INSTRUCTIONS

Thank you for taking the time to participate in this online survey.

Please note, if the survey is idle for more than 5 minutes, you will be logged out automatically to protect your privacy. If that happens, simply wait 15 minutes and log back in. Please keep your password because you may need it later.

During the survey, please do not use your browser's FORWARD and BACK buttons. Instead, please always use the buttons below to move backward and forward through the survey.

To begin, just click on the "Next" button below. This will take you right into the survey.

SURVEY STARTS HERE

As an eligible TRICARE beneficiary, please complete this survey even if you did not receive your health care from a military facility.

Please recognize that some specific questions about TRICARE benefits may not apply to you, depending on your entitlement and particular TRICARE program.

This survey is about the health care of the person whose name appears on the cover letter. The questionnaire should be completed by that person. If you are not the addressee, please give this survey to that person.

Question 1: Our records show that you are now in TRICARE Prime. Is that right?
Variable name: S17BN01
Editing notes: None

Response	Directions	Value	Percent
Yes	Go to Question 3	1	97.5%
No		2	2.5%

Question 2: What is the name of your health plan? (Please print)
Variable name: S17BN02
Editing notes: None

Response	Percent of responses
(printed name of health plan)	4.3%

YOUR HEALTH CARE IN THE LAST 12 MONTHS

These questions ask about your own health care. Do not include care you got when you stayed overnight in a hospital. Do not include the times you went for dental care visits.

Question 3: In the last 12 months, did you have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?
Variable name: H17006
Editing notes: See Note 2

Response	Directions	Value	Percent
Yes		1	71.2%
No	Go to Question 5	2	28.8%

Question 4: In the last 12 months, when you needed care right away, how often did you get care as soon as you needed?
Variable name: H17007
Editing notes: See Note 2

Response	Value	Percent
Never	1	4.4%
Sometimes	2	17.2%
Usually	3	26.8%
Always	4	51.5%

Question 5: In the last 12 months, did you make any appointments for a check-up or routine care at a doctor's office or clinic?
Variable name: H17009
Editing notes: See Note 3

Response	Directions	Value	Percent
Yes		1	90.4%
No	Go to Question 7	2	9.6%

Question 6: In the last 12 months, how often did you get an appointment for a check-up or routine care at a doctor's office or clinic as soon as you needed?
Variable name: H17010
Editing notes: See Note 3

Response	Value	Percent
Never	1	4.0%
Sometimes	2	25.8%
Usually	3	31.4%
Always	4	38.8%

Question 7: In the last 12 months, not counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself?
Variable name: H17013
Editing notes: See Note 4H

Response	Directions	Value	Percent
None	Go to Question 15	1	11.5%
1		2	12.9%
2		3	20.7%
3		4	16.9%
4		5	12.6%
5 to 9		6	18.0%
10 or more		7	7.4%

Question 8: In the last 12 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?
Variable name: S17BP01
Editing notes: See Note 4H

Response	Value	Percent
Yes	1	71.3%
No	2	28.7%

Question 9: In the last 12 months, did you and a doctor or other health provider talk about starting or stopping a prescription medicine?
Variable name: S17BK01
Editing notes: See Notes 4H and 5H

Response	Directions	Value	Percent
Yes		1	53.4%
No	Go to Question 13	2	46.6%

Question 10: Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?
Variable name: S17BK02
Editing notes: See Notes 4H and 5H

Response	Value	Percent
Yes	1	94.2%
No	2	5.8%

Question 11: Did you and a doctor or other health provider talk about the reasons you might not want to take a medicine?
Variable name: S17BK03
Editing notes: See Notes 4H and 5H

Response	Value	Percent
Yes	1	73.1%
No	2	26.9%

Question 12: When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?
Variable name: S17BK04
Editing notes: See Notes 4H and 5H

Response	Value	Percent
Yes	1	75.0%
No	2	25.0%

Question 13: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?
Variable name: H17018
Editing notes: See Note 4H

Response	Value	Percent
0 – Worst health care possible	0	0.7%
1	1	0.5%
2	2	1.8%
3	3	2.3%
4	4	2.9%
5	5	6.8%
6	6	6.9%
7	7	14.2%
8	8	23.2%
9	9	19.9%
10 – Best health care possible	10	20.9%

Question 14: In the last 12 months, how often was it easy to get the care, tests, or treatment you needed?
Variable name: H17033
Editing notes: See Note 4H

Response	Value	Percent
Never	1	3.5%
Sometimes	2	19.6%
Usually	3	39.4%
Always	4	37.6%

YOUR PERSONAL DOCTOR

Question 15: A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?
Variable name: H17019
Editing notes: See Note 6H

Response	Directions	Value	Percent
Yes		1	71.2%
No	Go to Question 24	2	28.8%

Question 16: In the last 12 months, how many times did you visit your personal doctor to get care for yourself?
Variable name: H17020
Editing notes: See Notes 6H and 7H

Response	Directions	Value	Percent
None	Go to Question 23	0	12.3%
1		1	20.5%
2		2	24.2%
3		3	16.8%
4		4	12.1%
5 to 9		5	11.7%
10 or more		6	2.4%

Question 17: In the last 12 months, how often did your personal doctor explain things in a way that was easy to understand?
Variable name: H17022
Editing notes: See Notes 6H and 7H

Response	Value	Percent
Never	1	1.6%
Sometimes	2	6.0%
Usually	3	24.1%
Always	4	68.2%

Question 18: In the last 12 months, how often did your personal doctor listen carefully to you?
Variable name: H17021
Editing notes: See Notes 6H and 7H

Response	Value	Percent
Never	1	2.5%
Sometimes	2	8.8%
Usually	3	22.1%
Always	4	66.5%

Question 19: In the last 12 months, how often did your personal doctor show respect for what you had to say?
Variable name: H17023
Editing notes: See Notes 6H and 7H

Response	Value	Percent
Never	1	2.2%
Sometimes	2	7.2%
Usually	3	16.8%
Always	4	73.8%

Question 20: In the last 12 months, how often did your personal doctor spend enough time with you?
Variable name: H17024
Editing notes: See Notes 6H and 7H

Response	Value	Percent
Never	1	3.1%
Sometimes	2	9.5%
Usually	3	26.8%
Always	4	60.5%

Question 21: In the last 12 months, did you get care from a doctor or other health provider besides your personal doctor?
Variable name: H17025
Editing notes: See Notes 6H, 7H, and 8

Response	Directions	Value	Percent
Yes		1	74.3%
No	Go to Question 23	2	25.7%

Question 22: In the last 12 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?
Variable name: H17026
Editing notes: See Notes 6H, 7H, and 8H

Response	Value	Percent
Never	1	10.0%
Sometimes	2	18.8%
Usually	3	32.3%
Always	4	38.9%

Question 23: Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?
Variable name: H17027
Editing notes: See Note 6H

Response	Value	Percent
0 – Worst personal doctor possible	0	1.3%
1	1	1.0%
2	2	1.2%
3	3	1.1%
4	4	1.7%
5	5	6.8%
6	6	5.1%
7	7	9.4%
8	8	17.2%
9	9	22.6%
10 – Best personal doctor possible	10	32.7%

GETTING HEALTH CARE FROM A SPECIALIST

When you answer the next questions, do not include dental visits or care you got when you stayed overnight in a hospital.

Question 24: Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did you try to make any appointments to see a specialist?
Variable name: H17028
Editing notes: See Note 9H

Response	Directions	Value	Percent
Yes		1	55.3%
No	Go to Question 28	2	44.7%

Question 25: In the last 12 months, how often did you get an appointment to see a specialist as soon as you needed?
Variable name: H17029
Editing notes: See Note 9H

Response	Value	Percent
Never	1	6.6%
Sometimes	2	18.8%
Usually	3	34.2%
Always	4	40.4%

Question 26: How many specialists have you seen in the last 12 months?
Variable name: H17030
Editing notes: See Notes 9H and 10H

Response	Directions	Value	Percent
None	Go to Question 28	0	2.3%
1 specialist		1	46.1%
2		2	30.5%
3		3	12.5%
4		4	5.3%
5 or more specialists		5	3.3%

Question 27: We want to know your rating of the specialist you saw most often in the last 12 months. Using any number from 0 to 10 where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?
Variable name: H17031
Editing notes: See Notes 9H and 10Ha

Response	Value	Percent
0 – Worst specialist possible	0	0.7%
1	1	0.8%
2	2	0.9%
3	3	1.8%
4	4	2.3%
5	5	4.1%
6	6	3.9%
7	7	9.7%
8	8	17.6%
9	9	25.5%
10 – Best specialist possible	10	33.0%

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan.

Question 28: In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?
Variable name: H17034
Editing notes: See Note 12H

Response	Directions	Value	Percent
Yes		1	30.1%
No	Go to Question 30	2	69.9%

Question 29: In the last 12 months, how often did the written materials or the Internet provide the information you needed about how your health plan works?
Variable name: H17035
Editing notes: See Note 12H

Response	Value	Percent
Never	1	6.9%
Sometimes	2	34.7%
Usually	3	40.9%
Always	4	17.5%

Question 30: Sometimes people need services or equipment beyond what is provided in a regular or routine office visit, such as care from a specialist, physical therapy, a hearing aid, or oxygen. In the last 12 months, did you look for information from your health plan on how much you would have to pay for a health care service or equipment?
Variable name: H17036
Editing notes: See Note 13H

Response	Directions	Value	Percent
Yes		1	17.1%
No	Go to Question 32	2	82.9%

Question 31: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment?
Variable name: H17037
Editing notes: See Note 13H

Response	Value	Percent
Never	1	23.9%
Sometimes	2	27.4%
Usually	3	27.4%
Always	4	21.2%

Question 32: In some health plans, the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy. In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?
Variable name: H17038
Editing notes: See Note 14H

Response	Directions	Value	Percent
Yes		1	13.6%
No	Go to Question 34	2	86.4%

Question 33: In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medications?
Variable name: H17039
Editing notes: See Note 14H

Response	Value	Percent
Never	1	22.4%
Sometimes	2	24.0%
Usually	3	28.3%
Always	4	25.4%

Question 34: In the last 12 months, did you try to get information or help from your health plan's customer service?
Variable name: H17040
Editing notes: See Note 15H

Response	Directions	Value	Percent
Yes		1	24.9%
No	Go to Question 37	2	75.1%

Question 35: In the last 12 months, how often did your health plan's customer service give you the information or help you needed?
Variable name: H17041
Editing notes: See Note 15H

Response	Value	Percent
Never	1	4.5%
Sometimes	2	17.0%
Usually	3	34.4%
Always	4	44.2%

Question 36: In the last 12 months, how often did your health plan's customer service staff treat you with courtesy and respect?
Variable name: H17042
Editing notes: See Note 15H

Response	Value	Percent
Never	1	2.2%
Sometimes	2	7.4%
Usually	3	22.3%
Always	4	68.1%

Question 37: In the last 12 months, did your health plan give you any forms to fill out?
Variable name: H17043
Editing notes: See Note 16H

Response	Directions	Value	Percent
Yes		1	24.4%
No	Go to Question 39	2	75.6%

Question 38: In the last 12 months, how often were the forms from your health plan easy to fill out?
Variable name: H17044
Editing notes: See Note 16H

Response	Value	Percent
Never	1	4.1%
Sometimes	2	12.0%
Usually	3	43.8%
Always	4	40.0%

Question 39: Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else send in any claims to your health plan?
Variable name: H17045
Editing notes: See Note 17H

Response	Directions	Value	Percent
Yes		1	26.6%
No	Go to Question 42	2	45.1%
Don't know	Go to Question 42	-5	28.3%

Question 40: In the last 12 months, how often did your health plan handle your claims quickly?
Variable name: H17046
Editing notes: See Note 17H

Response	Value	Percent
Never	1	4.7%
Sometimes	2	8.2%
Usually	3	25.3%
Always	4	44.7%
Don't know	-5	17.1%

Question 41: In the last 12 months, how often did your health plan handle your claims correctly?
Variable name: H17047
Editing notes: See Note 17H

Response	Value	Percent
Never	1	3.2%
Sometimes	2	10.0%
Usually	3	23.2%
Always	4	47.1%
Don't know	-5	16.5%

Question 42: Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?
Variable name: H17048
Editing notes: None

Response	Value	Percent
0 – Worst health plan possible	0	1.1%
1	1	0.4%
2	2	0.7%
3	3	1.3%
4	4	1.7%
5	5	7.5%
6	6	6.2%
7	7	15.0%
8	8	20.6%
9	9	19.8%
10 – Best health plan possible	10	25.7%

ABOUT YOU

Question 43: In general, how would you rate your overall health?
Variable name: H17065
Editing notes: None

Response	Value	Percent
Excellent	5	16.6%
Very good	4	40.4%
Good	3	33.2%
Fair	2	8.3%
Poor	1	1.5%

Question 44: In general, how would you rate your overall mental or emotional health?
Variable name: S17B01
Editing notes: None

Response	Value	Percent
Excellent	1	31.8%
Very good	2	36.0%
Good	3	22.1%
Fair	4	8.4%
Poor	5	1.7%

Question 45: Have you had either a flu shot or flu spray in the nose since July 1, 2016?
Variable name: S17BO01
Editing notes: None

Response	Value	Percent
Yes	1	66.5%
No	2	32.1%
Don't know	-5	1.4%

Question 46: Do you now smoke cigarettes or use tobacco every day, some days or not at all?
Variable name: H17053
Editing notes: See Note 18H

Response	Directions	Value	Percent
Every day		4	6.6%
Some days		3	5.3%
Not at all	Go to Question 50	2	85.3%
Don't know	Go to Question 50	-5	2.8%

Question 47: In the last 12 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?
Variable name: H17054
Editing notes: See Note 18H

Response	Value	Percent
Never	1	20.3%
Sometimes	2	25.6%
Usually	3	22.6%
Always	4	31.4%

Question 48: In the last 12 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.
Variable name: H17055
Editing notes: See Note 18H

Response	Value	Percent
Never	1	51.2%
Sometimes	2	21.1%
Usually	3	14.7%
Always	4	13.0%

Question 49: In the last 12 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.
Variable name: H17056
Editing notes: See Note 18H

Response	Value	Percent
Never	1	49.7%
Sometimes	2	22.0%
Usually	3	15.6%
Always	4	12.7%

Question 50: Do you take aspirin daily or every other day?
Variable name: S17BL01
Editing notes: None

Response	Value	Percent
Yes	1	14.6%
No	2	85.2%
Don’t know	-5	0.2%

Question 51: Do you have a health problem or take medication that makes taking aspirin unsafe for you?
Variable name: S17BL02
Editing notes: None

Response	Value	Percent
Yes	1	4.5%
No	2	90.1%
Don't know	-5	5.4%

Question 52: Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?
Variable name: S17BL03
Editing notes: None

Response	Value	Percent
Yes	1	25.4%
No	2	74.6%

Question 53: Are you aware that you have any of the following conditions?
MARK ONE OR MORE
Variable names: S17BL04A-S17BL04C
Editing notes: None

Response	Variable Name	Percent Marked
High cholesterol	S17BL04A	19.5%
High blood pressure	S17BL04B	21.6%
Parent or sibling with heart attack before the age of 60	S17BL04C	12.2%

Question 54: Has a doctor ever told you that you have any of the following conditions?
MARK ONE OR MORE
Variable names: S17BL05A-S17BL05D
Editing notes: None

Response	Variable Name	Percent Marked
A heart attack	S17BL05A	1.2%
Angina or coronary heart disease	S17BL05B	1.5%
A stroke	S17BL05C	1.0%
Any kind of diabetes or high blood sugar	S17BL05D	10.5%

Question 55: In the last 12 months, did you get health care 3 or more times for the same condition or problem?
Variable name: H17067
Editing notes: See Note 22

Response	Directions	Value	Percent
Yes		1	35.8%
No	Go to Question 57	2	64.2%

Question 56: Is this a condition or problem that has lasted for at least 3 months? Do not include pregnancy or menopause.
Variable name: H17068
Editing notes: See Note 22

Response	Value	Percent
Yes	1	84.6%
No	2	15.4%

Question 57: Do you now need or take medicine prescribed by a doctor? Do not include birth control.
Variable name: H17069
Editing notes: See Note 23

Response	Directions	Value	Percent
Yes		1	54.4%
No	Go to Question 59	2	45.6%

Question 58: Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.
Variable name: H17070
Editing notes: See Note 23

Response	Value	Percent
Yes	1	89.7%
No	2	10.3%

Question 59: What is your age?
Variable name: SRAGE
Editing notes: None

Response	Value	Percent
18 to 24	1	15.2%
25 to 34	2	27.7%
35 to 44	3	21.5%
45 to 54	4	14.3%
55 to 64	5	20.6%
65 to 74	6	0.6%
75 or older	7	0.1%

Question 60: Are you male or female?
Variable name: H17058
Editing notes: See Note 19H

Response	Value	Percent
Male	1	51.0%
Female	2	49.0%

Question 61: What is the highest grade or level of school that you have completed?
Variable name: SREDA
Editing notes: None

Response	Value	Percent
8th grade or less	1	0.1%
Some high school, but did not graduate	2	0.7%
High school graduate or GED	3	14.4%
Some college or 2-year degree	4	43.3%
4-year college graduate	5	21.1%
More than 4-year college degree	6	20.5%

Question 62: Are you of Hispanic or Latino origin or descent?
Variable names: H17073
Editing notes: None

Response	Value	Percent
Yes, Hispanic or Latino	1	13.7%
No, not Hispanic or Latino	2	86.3%

Question 63: What is your race?
MARK ONE OR MORE
Variable names: SRRACEA-SRRACEF
Editing notes: None

Response	Variable Name	Percent Marked
White	SRRACEA	67.9%
Black or African American	SRRACEB	15.7%
Asian	SRRACED	8.3%
Native Hawaiian or other Pacific Islander	SRRACEE	2.3%
American Indian or Alaska Native	SRRACEC	3.0%
Other	SRRACEF	7.8%

Question 64: Did someone help you complete this survey?
Variable name: S17BM01
Editing notes: See Note 24H

Response	Directions	Value	Percent
Yes		1	3.0%
No	Go to Question 66	2	97.0%

Question 65: How did that person help you?
MARK ONE OR MORE
Variable names: S17BM02A-S17BM02E
Editing notes: See Note 24H

Response	Variable Name	Percent Marked
Read the questions to me	S17BM02A	19.0%
Wrote down the answers I gave	S17BM02B	13.4%
Answered the questions for me	S17BM02C	27.8%
Translated the questions into my language	S17BM02D	2.9%
Helped in some other way	S17BM02E	23.9%

Now we would like to ask you a few more questions about your health care and health plan.

Question 66: On the days you smoke or use tobacco products, what type of product do you smoke or use?
MARK ONE OR MORE
Variable names: H17057A-H17057E
Editing notes: See Note 18H

Response	Variable Name	Percent Marked
I do not smoke or use tobacco products at all	H17057E	81.3%
Cigarettes	H17057A	8.4%
Dip, chewing tobacco, snuff or snus	H17057B	3.7%
Cigars	H17057C	3.0%
Pipes, bidis, or kreteks (Pipes include hookahs. Bidis are small, brown, hand-rolled cigarettes from India and other Southeast Asian countries. Kreteks are clove cigarettes made in Indonesia that contain clove extract and tobacco.)	H17057D	1.0%

Question 67: In the last 12 months, how many days did you usually have to wait for an appointment when you <u>needed care right away</u>?
Variable name: H17008
Editing notes: See Note 2

Response	Value	Percent
Same day	1	31.7%
1 day	2	19.1%
2-3 days	3	20.2%
4-7 days	4	13.4%
More than 7 days	5	15.6%
I did not need care right away in the last 12 months	-6	

Question 68: In the last 12 months, how many days did you usually have to wait for an appointment for a <u>check-up or routine care</u>?
Variable name: H17011
Editing notes: See Note 3

Response	Value	Percent
Same day	1	7.5%
1 day	2	7.3%
2-3 days	3	20.0%
4-7 days	4	25.3%
8-14 days	5	19.9%
15-30 days	6	14.6%
More than 30 days	7	5.3%
I did not need a check-up or routine care in the last 12 months	-6	

Question 69: In the last 12 months, did you need to visit a doctor's office or clinic after regular office hours?
Variable name: S17BM05
Editing notes: See Note 25H

Response	Directions	Value	Percent
Yes		1	20.5%
No	Go to Question 71	2	79.5%

Question 70: In the last 12 months, how often were you able to get the care you needed from a doctor's office or clinic after regular office hours?
Variable name: S17BM06
Editing notes: See Note 25H

Response	Value	Percent
Never	1	27.6%
Sometimes	2	14.5%
Usually	3	23.3%
Always	4	34.7%

Question 71: In the last 12 months, did you need care for yourself during evenings, weekends, or holidays?
Variable name: S17BM07
Editing notes: See Note 26H

Response	Directions	Value	Percent
Yes		1	25.8%
No	Go to Question 73	2	74.2%

Question 72: In the last 12 months, how often were you able to get the care you needed from a doctor's office or clinic during evenings, weekends, or holidays?
Variable name: S17BM08
Editing notes: See Note 26H

Response	Value	Percent
Never	1	35.6%
Sometimes	2	14.9%
Usually	3	17.8%
Always	4	31.7%

Question 73: Using a scale of 1 to 5, with 1 being "strongly disagree" and 5 being "strongly agree", how much do you agree with the following statement: In general, I am able to see my provider(s) when needed?
Variable name: S17011
Editing notes: None

Response	Value	Percent
Strongly disagree	1	5.7%
Disagree	2	8.0%
Neither agree nor disagree	3	16.7%
Agree	4	44.6%
Strongly agree	5	25.0%

Question 74: Using a scale of 1 to 5, with 1 being "completely dissatisfied" and 5 being "completely satisfied", how satisfied are you, overall, with the health care you received during your last visit?
Variable name: S17014
Editing notes: None

Response	Value	Percent
Completely dissatisfied	1	3.1%
Somewhat dissatisfied	2	4.6%
Neither satisfied nor dissatisfied	3	12.6%
Somewhat satisfied	4	36.2%
Completely satisfied	5	43.5%

THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY!

Your generous contribution will greatly aid efforts to improve the health of our military community.

APPENDIX B

SURVEY FIELDING LETTERS – QUARTERS I-III AND HEDIS

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SAMPLE INVITATION LETTER, CONTROL GROUP - Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

12 October 2016

1234567890 16013166 7102 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

We at the Department of Defense (DoD) invite you to participate in the **October 2017 Health Care Survey of Department of Defense Beneficiaries.** We would very much appreciate your opinions by completing a brief online survey. Your feedback will benefit not only you and your family, but also other fellow military families. This survey is not about a particular health care visit, but about your health care experiences overall. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. DoD takes this survey very seriously and your input is truly critical to our efforts.

The survey web site is below. Please complete it **before 15 December 2016**. If you are an active duty service member, we will also send you a digitally signed email to your military email address with an attachment. The attachment contains the link to the survey web site.

Web site: **http://www.health.mil/healthsurveys**
Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)
Your password: **5654321**

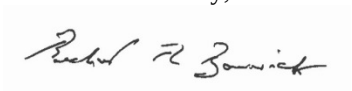
Be sure to enter the web address into the address box of your internet browser, **not a search engine** (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere. For more help, please look on the other side of this letter.

The purpose of this survey is to examine the health care experiences of our 9.5 million military health system beneficiaries. The results of the survey will be used to evaluate the care that members of the military and their families receive either through TRICARE or any other program. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences. Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits. The survey takes about 15 minutes to complete.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to **dod.health@ipsos-research.com**; by calling **800-864-7540**; or sending a fax to **877-648-9563**. For prompt assistance, please include your ID number, **1234567890**. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,



Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to the Health.mil web site noted above, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE INVITATION LETTER, ACTIVE DUTY
EXPERIMENTAL GROUP - Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

12 October 2016

1234567890 16013166 7102 2001
XXXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXXX:

You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **As a military Service Member, you deserve quality health care. Even if you do not regularly use TRICARE, your response to this 15 minute survey will help us identify how to serve you better.**

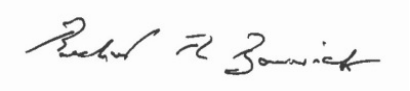
Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: **5654321**

- **Reply Online by 12/15/2016**
- **See the back page of this letter for more information about this survey**
- **We need your response to help families like yours get the best care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,



Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE INVITATION LETTER, EXPERIMENTAL GROUP DEPENDENTS - Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

12 October 2016

1234567890 16013166 7102 2001
XXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXX:

You have been selected to participate in the October 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15 minute survey will help ensure quality health care for you and your loved ones. Please help and respond today!**

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: **5654321**

- **Reply Online by 12/15/2016**
- **See the back page of this letter for more information about this survey**
- **We need your response to help families like yours get the best care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER, CONTROL GROUP WITH QUESTIONNAIRE - Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

06 December 2016

1234567890 1601316601 7112 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

Recently, we sent you an invitation to complete a survey for the **Health Care Survey of Department of Defense Beneficiaries.** This is your opportunity to play an active role in improving the military health care system by providing your thoughts about your health care experiences. If you have already responded, thank you; otherwise, please consider setting aside a few minutes to complete the enclosed survey, which will benefit you and your family as well as other military families.

Please complete the enclosed survey and return it in the postage-paid envelope. Or, to complete the survey online, please go to the website:

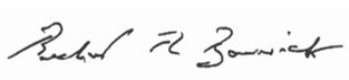
Web site: **http://www.health.mil/healthsurveys**
Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)
Your password: **4455678**

To access the online survey, use your Subject ID number, located below the barcode on this letter. Be sure to enter the address into the address box of your internet browser, **not a search engine** (e.g., Google or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere. For more help, please look on the other side of this letter.

Remember, even if you are retired or no longer in the military, your participation is essential! Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences. Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits. The survey takes about 15 minutes to complete

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to **dod.health@ipsos-research.com**; by calling **1-800-864-7540**; or sending a fax to **1-877-648-9563**. For prompt assistance, please include your ID number, **1234567890**. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the north region call 877-874-2273, south 800-444-5445, or west 888-874-9378.

Thank you. Your response would be greatly appreciated!



Sincerely,
Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to the Health.mil web site noted above, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER, CONTROL GROUP WITHOUT QUESTIONNAIRE - Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

06 December 2016

1234567890 1601316601 7102 1001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

Your input is critical to the success of the **October 2016 Health Care Survey of Department of Defense Beneficiaries.** Approximately a month ago, we sent you an invitation to take the survey. If you already completed the survey online, I thank you for your participation.

If you have not completed the survey, please log on at the web site below to complete it **before 3 January 2017.**

Web site: **http://www.health.mil/healthsurveys**
Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)
Your password: **4455678**

Be sure to enter the address into the address box of your internet browser, **not a search engine** (e.g., Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere. For more help, please look on the other side of this letter.

The purpose of this survey is to examine the health care experiences of our 9.5 million military health system beneficiaries. The results of the survey will be used to evaluate the care that members of the military and their families receive either through TRICARE or any other program. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences. Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits. The survey takes about 15 minutes to complete.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to **dod.health@ipsos-research.com**; by calling **1-800-864-7540**; or sending a fax to **877-648-9563**. For prompt assistance, please include your ID number, 1234567890. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you. Your response would be greatly appreciated!

Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to the Health.mil web site noted above, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER, ACTIVE DUTY
EXPERIMENTAL GROUP - Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

6 December 2016

1234567890 1601316601 7112 1003
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help! Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, 15 minute survey online:

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: **5654321**

- **Please Reply by 3 January 2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response would be greatly appreciated! Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER, EXPERIMENTAL GROUP
DEPENDENTS- Quarter I

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

06 December 2016

1234567890 1504465701 5102 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help! **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

1. Complete the enclosed survey and return it in the postage-paid envelope.

   OR

2. Complete the survey online:

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: **5654321**

- **Please Reply by 3 January 2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response would be greatly appreciated! Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

Access the survey in 4 easy steps

1

Please open a web browser. Here are some common browser icons:

MICROSOFT INTERNET EXPLORER



GOOGLE CHROME



APPLE SAFARI

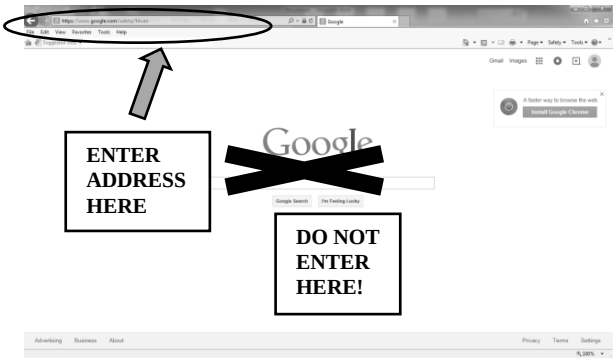


MOZILLA FIREFOX



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows. http://www.health.mil/healthsurveys**



3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the "**Select Survey #1**" in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need <u>your</u> responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to **dod.health@ipsos-research.com**; or please call **1-800-864-7540**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

SAMPLE EMAIL 1, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

It is vitally important that military members have access to comprehensive, affordable, and high-quality health care. Please join the effort to improve the military health care system by participating in the DoD's October 2016 Health Care Survey of Department of Defense Beneficiaries (HCSDB). The purpose of the Health Care Survey of DoD Beneficiaries is to examine the health care experiences of our 9.5 million military health system beneficiaries. This survey asks about your overall health care experiences. Your feedback will help the DoD understand the improvements that must be made to the health care system in order to benefit military members and their families nationwide.

Please complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

The survey takes about 15 minutes to complete. Be sure to enter the web address into the address box of your internet browser, not a search engine (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere.

Your answers will be kept confidential, and the survey vendor that DoD has contracted with to field this survey will not share any information that could identify you. Your answers will not affect your benefits.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 1, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

You have been selected to participate in the October 2016 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing. Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.
Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 2, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Your input is vital in helping the DoD improve the military health care system, and will benefit military members nationwide. The Health Care Survey of Department of Defense Beneficiaries will ask about your overall health care experiences, not about a particular health care visit. If you have already responded, thank you for your feedback! Otherwise, please take a few moments to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

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If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 2, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I sent a message to you on 21/10/16 inviting you to participate in the October 2016 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.
Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 3, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

As a reminder, your participation is requested for the Department of Defense's October 2016 Health Care Survey of Department of Defense Beneficiaries. Please take this opportunity to play an active role in improving the health care system shared by military members and their families. The survey will ask questions about your overall health care experiences. If you have already responded, thank you!

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

The survey takes about 15 minutes to complete. Be sure to enter the web address into the address box of your internet browser, not a search engine (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere.

Your answers will be kept confidential, and the survey vendor that DoD has contracted with to field this survey will not share any information that could identify you. Your answers will not affect your benefits.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 3, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The October 2016 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 4, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

The Department of Defense has recently been in contact with you about completing the October 2016 Health Care Survey of Department of Defense Beneficiaries. The goal of the survey is to provide the DoD with information they can use to improve the healthcare experience of all military members and their families. If you have already completed the survey, thank you for your support! If not, please take a few moments to submit your responses by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

The survey takes about 15 minutes to complete. Be sure to enter the web address into the address box of your internet browser, not a search engine (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere.

Your answers will be kept confidential, and the survey vendor that DoD has contracted with to field this survey will not share any information that could identify you. Your answers will not affect your benefits.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 4, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I have to admit that we really need your help. It's critical that we hear from you to evaluate and improve the quality of health care delivered to dedicated Service Members like yourself.

I know your time is valuable. Please take 15 minutes to complete the October 2016 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. I am not kidding when I say YOUR RESPONSE TRULY COUNTS!

Please complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 5, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

Please take this opportunity to provide feedback about your healthcare experiences. Doing so will help the DoD improve the military healthcare system, benefitting service members and their families. Complete the survey at the URL below in order to avoid future reminders. Thanks for your support!

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

The survey takes about 15 minutes to complete. Be sure to enter the web address into the address box of your internet browser, not a search engine (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere.

Your answers will be kept confidential, and the survey vendor that DoD has contracted with to field this survey will not share any information that could identify you. Your answers will not affect your benefits.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 1-877-236-2390; or sending a fax to 1-800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 5, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish? The October 2016 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 6, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

You have been selected to provide feedback on your experiences with the military healthcare system. The survey will take about 15 minutes, and your responses are confidential. Your feedback will help us to improve the quality of care for military personnel.

Please complete the survey by visiting this web site: http://www.health.mil/healthsurveys and following the instructions below. Doing so will prevent future email reminders. Thank you!

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

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If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

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Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 6, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

Many of your fellow Service members have already responded to this survey, but we need more responses from members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond. The results of our survey inform DoD, Congress and other Government agencies – so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

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Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

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SAMPLE EMAIL 7, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

We need to hear from you in order to make improvements to the quality of healthcare for military members nationwide. Sharing your experiences will take only about 15 minutes, and will have a tangible benefit on your healthcare system.

Please complete the survey by visiting this web site: http://www.health.mil/healthsurveys and following the instructions below. Doing so will prevent future email reminders. Thank you!

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

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Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 7, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

Many of your fellow Service members have already responded to this survey, but we need more responses from members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond. The results of our survey inform DoD, Congress and other Government agencies – so let your voice be heard!

Please take 15 minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 8, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

This is your last chance tell us about your healthcare experiences. We urgently need your feedback. Please complete the survey at the website below before June 15th. Thanks for your support!

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

The survey takes about 15 minutes to complete. Be sure to enter the web address into the address box of your internet browser, not a search engine (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere.

Your answers will be kept confidential, and the survey vendor that DoD has contracted with to field this survey will not share any information that could identify you. Your answers will not affect your benefits.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 8, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Donâ€™t let others speak for you â€“ as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 9, CONTROL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

Dear [RANKCD] [PN1STNM] [PNLSTNM]:

This is your last chance tell us about your healthcare experiences. We urgently need your feedback. Please complete the survey by visiting this web site: http://www.health.mil/healthsurveys and following the instructions below. Thanks for your support!

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

For security purposes the link may be blocked. The email system may have inserted "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" into your browser's address bar.

For your convenience, the attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

The survey takes about 15 minutes to complete. Be sure to enter the web address into the address box of your internet browser, not a search engine (please DO NOT USE Google, Bing or Yahoo). The site can be accessed from any computer with internet access, at home or elsewhere.

Your answers will be kept confidential, and the survey vendor that DoD has contracted with to field this survey will not share any information that could identify you. Your answers will not affect your benefits.

If you have questions about the survey or don't want to participate, please contact the Survey Processing Center by sending an email to dod.health@ipsos-research.com; by calling 800-864-7540; or sending a fax to 800-409-7681. For prompt assistance, please include your ID number, [SYNOVATEID]. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 9, EXPERIMENTAL GROUP - Quarter I

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Donâ€™t let others speak for you â€“ as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE INVITATION LETTER - Quarter II

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

9 January 2017

1234567890 16013166 7102 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You have been selected to participate in the January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Reply Online by 3/15/2017**
- **See the back page of this letter for more information about this survey**
- **We need your response to help families like yours get the best care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys, and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER, NO QUESTIONNAIRE - Quarter II

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

14 February 2017

1234567890 1601316601 7202 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, 15 minute survey online:

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply by 3/24/2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,

Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER, WITH QUESTIONNAIRE - Quarter II

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

14 February 2017

1234567890 1601316601 7212 2001
SSGT JANE DOE
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear SSGT JANE DOE:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

3. Complete the enclosed survey and return it in the postage-paid envelope.

   OR

4. Complete the survey online:

Web site: http://www.health.mil/healthsurveys

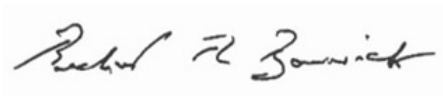
Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

Please Reply by 3/24/2017

- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,



Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE INSTRUCTIONS AND FREQUENTLY ASKED QUESTIONS - Quarter II

Access the survey in 4 easy steps

1

Please open a web browser. Here are some common browser icons:

MICROSOFT INTERNET EXPLORER

GOOGLE CHROME

APPLE SAFARI

MOZILLA FIREFOX

2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows. http://www.health.mil/healthsurveys**



3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the "**Select Survey #1**" in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need <u>your</u> responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to **dod.health@ipsos-research.com**; or please call **1-800-864-7540**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

[#DATE#]

SAMPLE EMAIL 1 - Quarter II

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

You have been selected to participate in the January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing. Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.
Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 2 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I sent a message to you last week inviting you to participate in the January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.
Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 3 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 4 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I have to admit that we really need your help. It's critical that we hear from you to evaluate and improve the quality of health care delivered to dedicated Service Members like yourself.

I know your time is valuable. Please take 15 minutes to complete the January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. I am not kidding when I say YOUR RESPONSE TRULY COUNTS!

Please complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 5 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish? The January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 6 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish? The January 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 7 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond. The results of our survey inform DoD, Congress and other Government agencies – so let your voice be heard!

Please take a few minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 8 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 9 - Quarter II

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don't let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE INVITATION LETTER - Quarter III

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE HEALTH AGENCY

1 March 2017

1234567890 1504465701 5102 2001
XXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXX:

You have been selected to participate in the April 2017 Health Care Survey of DoD Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: **http://www.health.mil/healthsurveys**

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply Online by 5/01/2017**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph.D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER – NO QUESTIONNAIRE Quarter III

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

DD Mmmmm YYYY

1234567890 1504465701 5102 2001
XXXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXXX:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the April Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. Please consider setting aside a few minutes to complete the survey. **Your response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

It's easy to respond to this important, 15 minute survey online:

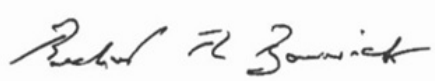
Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: **5654321**

- **Please Reply by 5/01/2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,



Richard R. Bannick, Ph.D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER – WITH QUESTIONNAIRE Quarter III

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

DD Mmmmm YYYY

1234567890 1504465701 5102 2001
XXXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXXX:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the April Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

5. Complete the enclosed survey and return it in the postage-paid envelope.

   OR

6. Complete the survey online:

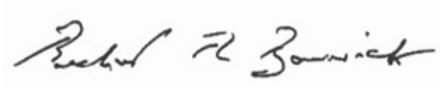
Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: **5654321**

- **Please Reply by 5/01/2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,



Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

Access the survey in 4 easy steps

1

Please open a web browser. Here are some common browser icons:

MICROSOFT INTERNET EXPLORER



GOOGLE CHROME



APPLE SAFARI

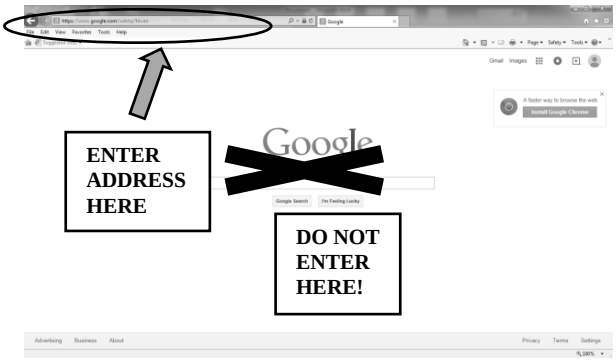


MOZILLA FIREFOX



2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows. http://www.health.mil/healthsurveys**



3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the "**Select Survey #1**" in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need <u>your</u> responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to **dod.health@ipsos-research.com**; or please call **1-800-864-7540**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

SAMPLE EMAIL 1 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

You have been selected to participate in the April 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. This is an important survey and YOUR RESPONSE TRULY COUNTS!

As a serving member of the U.S. Military, you deserve the highest quality of health care. It is my job to help make sure you get it, and we need to hear from you on how we're doing. Even if you do not regularly use TRICARE, your response to this survey will help us identify how to serve you better.

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.
Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 2 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I sent a message to you last week inviting you to participate in the April 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. We have not heard from you, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.
Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 3 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable. I hope you will help me with an equally valuable effort to make sure YOU get great health care. The April 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, is happening now, and YOUR RESPONSE TRULY COUNTS!

Please complete this 15 minute survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 4 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I have to admit that we really need your help. It’s critical that we hear from you to evaluate and improve the quality of health care delivered to dedicated Service Members like yourself.

I know your time is valuable. Please take 15 minutes to complete the April 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB. I am not kidding when I say YOUR RESPONSE TRULY COUNTS!

Please complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 5 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish? The April 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 6 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

I know your time is valuable, and you may have several other requests to complete surveys. The question is: what do those surveys seek to accomplish? The April 2017 Health Care Survey of Department of Defense Beneficiaries, or HCSDB, will guide changes to improve health care for Service Members and their families. If there's something we could do better to serve you, we need to hear it from you.

Please take 15 minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 7 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

Many of your fellow Service members have already responded to this survey, but we need more responses from Service Members like you! Don't let your own experiences with TRICARE be overshadowed by the beneficiaries who do respond. The results of our survey inform DoD, Congress and other Government agencies – so let your voice be heard!

Please take a few minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 8 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

The HCSDB survey is almost out of time. We still need to hear about your health care experiences. Will you aid our cause of evaluating the TRICARE program? The results of the survey can influence change, but ONLY if enough individuals respond. Please take just a few minutes to complete the survey by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE EMAIL 9 - Quarter III

[#DATE#]

[SYNOVATEID]

The following e-mail and its contents have been approved by the Department of Defense. DoD RCS License Number - RCS# DD-HA(A) 1942. This e-mail was sent to you by an approved government contractor on behalf of the DoD.

Dear [RANKCD] [PN1STNM] [PNLSTNM],

The end of our survey field period is almost here. This is a great opportunity for individuals like you to submit important and influential feedback on TRICARE. Don’t let others speak for you – as a member of the United States military, your opinions on TRICARE should be heard.

Please take just a few minutes to complete the by visiting the link below.

Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Your password: [PASSWORD]

Security protocols have altered this message to insert "Caution-" in front of the link. To access this survey please copy the text AFTER "Caution-" and paste into your browser's address bar.

The attached survey invitation letter contains an active link to the Health Survey Portal at Health.mil, the official website of the Military Health System and the Defense Health Agency. If you need help accessing the survey, the second page of the letter provides straightforward instructions.

Thank you for your time!

Sincerely,

RICHARD R. BANNICK, Ph. D., FACHE
Branch Chief, Decision Support Division
Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Health-Care-Program-Evaluation/MHS-Patient-Satisfaction-Surveys.

SAMPLE INVITATION LETTER - HEDIS

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

6 February 2017

1234567890 1504465701 5102 2001
XXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXX:

You have been selected to participate in the February 2017 Health Care Survey of DoD Beneficiaries, or HCSDB. **We survey fewer than 1% of all TRICARE beneficiaries, so your response matters!**

We at the DoD are working hard to make sure TRICARE beneficiaries get access to the quality health care they deserve, but we can't do it without your help. **Even if you do not regularly use TRICARE, your response to this 15-minute survey will help ensure quality health care for you and others in the TRICARE community. Please help and respond today!**

Web site: **http://www.health.mil/healthsurveys**

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **1234567890** Your password: **5654321**

- **Please Reply Online by 3/15/2017**
- **See the back page of this letter for more information about this survey**
- **We need your response to help Service members, retirees, and families get the best health care**

Thank you for your valuable time. It is greatly appreciated. Sincerely,

Richard R. Bannick, Ph.D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER 1 - HEDIS

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

21 February 2017

1234567890 1504465701 5102 2001
XXXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXXX:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

7. Complete the paper survey sent to you a week or so ago and return it in the postage-paid envelope. A second envelope is enclosed for your convenience.

   OR

8. Complete the survey online:

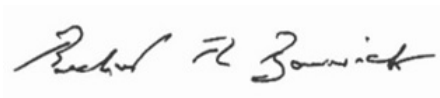
Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **"1234567890"** Your password: **"5654321"**

- **Please Reply by 3/15/2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,



Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

SAMPLE REMINDER LETTER 2 - HEDIS

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
7700 ARLINGTON BOULEVARD, SUITE 5101
FALLS CHURCH, VIRGINIA 22042-5101

DEFENSE
HEALTH AGENCY

13 March 2017

1234567890 1504465701 5102 2001
XXXXXXXXXXXXXXX
222 S. RIVERSIDE DRIVE
CHICAGO, IL 60606-5809

Dear XXXXXXXXXXXXXX:

You are not just a number – we really want to know your opinions on your TRICARE health plan. Recently, we sent you an invitation to complete the Health Care Survey of DoD Beneficiaries**.** If you have already responded, we sincerely thank you! If you have not responded, you still have time to help. **Your survey response will benefit you and your family as well as other military families.**

Retired? No longer in the military? Don't use TRICARE? **We still want to hear from you!**

There are two easy ways to respond to this important 15 minute survey:

9. Complete the paper survey sent to you a month or so ago and return it in the postage-paid envelope.

   OR

10. Complete the survey online:

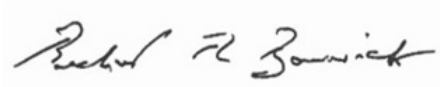
Web site: http://www.health.mil/healthsurveys

Select Survey #1: Health Care Survey of DoD Beneficiaries (HCSDB)

Survey ID: **"1234567890"** Your password: **"5654321"**

- **Please Reply by 4/14/2017**
- **Your answers will be kept confidential**
- **See the back page of this letter for more information about this survey**

Thank you. Your response is greatly appreciated. Sincerely,



Richard R. Bannick, Ph. D., FACHE
Decision Support Division/Defense Health Agency
Office of the Assistant Secretary of Defense (Health Affairs)

To verify the legitimacy of this survey, please go to http://www.health.mil/healthsurveys and click on "Current Active Surveys". You can locate the survey by name or by its DoD RCS License Number - RCS# DD-HA(A) 1942.

Access the survey in 4 easy steps

1

Please open a web browser. Here are some common browser icons:

MICROSOFT INTERNET EXPLORER

GOOGLE CHROME

APPLE SAFARI

MOZILLA FIREFOX

2

Locate the browser's address box, which is at the top of the window, and **type the web address as follows. http://www.health.mil/healthsurveys**



3

Press the Enter key on your keyboard and you will go to the Health Survey Portal. Click the "**Select Survey #1**" in the left box, Survey #1: Health Care Surveys of DoD Beneficiaries (HCSDB).



4

This will take you to the survey home page, which looks like the image below. Once there, **enter your password** to begin the survey.



Frequently Asked Questions

What is this survey about?

This survey is not about a particular health care visit, but about your health care experiences overall. Even if you don't use TRICARE now, either on a military installation or in a civilian provider's office, we still want to understand your health care experiences.

Why should I respond to this Survey?

We need <u>your</u> responses, not just responses from other people. The results are used to evaluate the services you have received in meeting your health care needs either through TRICARE or any other health insurance plan. Your feedback will benefit not only you and your family, but also other fellow military families. DoD takes this survey very seriously and your input is truly critical to our efforts.

What happens to my answers?

Your answers will be kept confidential, and the survey vendor DoD has contracted with to field this survey will not share any information that could identify you. Your participation is voluntary and will not affect your health benefits.

Who do I contact if I want more information before responding?

If you have questions about the survey or don't want to participate, please send an email to **dod.health@ipsos-research.com**; or please call **1-800-864-7540**; or send a fax to **1-877-648-9563**. For prompt assistance, please include your survey ID number. For questions related to TRICARE, please go to www.tricare.mil/contactus, or for the North Region call 877-874-2273, South Region call 800-444-5445, or West Region call 877-988-9378.

APPENDIX C

CROSSWALK BETWEEN 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, AND 2017 QUESTIONS FOR ADULT HCSDB – QUARTERS I - III AND HEDIS

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CROSSWALK BETWEEN 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016 and 2017 ADULT SURVEY QUESTIONS

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
H17001		Q.01	Q.01	Q.01	T	H16001	H15001 R	H14001 Q	H13001 P	H12001 o	H11001 N	H10001 M	H09001 L	
H17002A, H17002C, H17002F-H17002V		Q.02	Q.02	Q.02	T	H16002A, H16002C, H16002F-H16002V	H15002A, H15002C, H15002F-H15002V R	H14002A-H14002V Q	H13002A-H13002U	H12002A-H12002U o	H11002A-H11002R	H10002A-H10002R M	H09002A-H09002R L	
H17003		Q.03	Q.03	Q.03	T	H16003	H15003 R	H14003 Q	H13003	H12003	H11003	H10003 M	H09003 L	
H17004		Q.04	Q.04	Q.04		H16004	H15004 R	H14004 Q	H13004	H12004	H11004 N	H10004 M	H09004 L	ADDED "AT LEAST" AND "BUT LESS THAN" TO THE ANSWER CHOICES
H17005		Q.05	Q.05	Q.05	T	H16005	H15005 R	H14005 Q	H13005	H12005	H11005 N	H10005 M	H09005 L	
H17006	Q.03	Q.06	Q.06	Q.06	T	H16006	H15006 R	H14006 Q	H13006 P	H12006 o	H11006 N	H10006 M	H09006 L	REMOVED 008 FROM NOTE
H17007	Q.04	Q.07	Q.07	Q.07	T	H16007	H15007 R	H14007 Q	H13007	H12007 o	H11007 N	H10007 M	H09007 L	MISSING -6: I DIDN'T NEED CARE RIGHT AWAY
H17008		Q.08	Q.08	Q.08	T	H16008	H15008 R	H14008 Q	H13008 P	H12008 o	H11008 N	H10008 M	H09008 L	
H17009	Q.05	Q.09	Q.09	Q.09	T	H16009	H15009 R	H14009 Q	H13009 P	H12009 o	H11009 N	H10009 M	H09009 L	REMOVE 011 FROM NOTE. ASKS ABOUT "CHECKUP OR ROUTINE CARE".
H17010	Q.06	Q.10	Q.10	Q.10	T	H16010	H15010 R	H14010 Q	H13010	H12010 o	H11010 N	H10010 M	H09010 L	MISSING -6: I HAD NO APPOINTMENTS
H17011		Q.11	Q.11	Q.11	T	H16011	H15011 R	H14011 Q	H13011 P	H12011 o	H11011 N	H10011 M	H09011 L	
H17012		Q.12	Q.22	Q.12	T	H16012	H15012 R	H14012 Q	H13012 P	H12012 o	H11012 N	H10012 M	H09012 L	
H17013	Q.07	Q.13	Q.23	Q.13	T	H16013	H15013 R	H14013 Q	H13013 P	H12013 o	H11013 N	H10013 M	H09013 L	ANSWERS 0-6 INSTEAD OF 1-7
H17014	Q.08	Q.14	Q.24	Q.14	T	H16014	H15014 R	H14014 Q	H13014 P	H12014 o	H11014 N	H10014 M	H09014 L	
H17015		Q.15	Q.25	Q.15	T	H16015	H15015 R	H14015 Q	H13015 P	H12015 o	H11015 N	H10015 M	H09015 L	
H17016		Q.16	Q.26	Q.16	T	H16016	H15016 R	H14016 Q	H13016 P	H12016 o	H11016 N	H10016 M	H09016 L	
H17017		Q.17	Q.27	Q.17	T	H16017	H15017 R	H14017 Q	H13017 P	H12017 o	H11017 N	H10017 M	H09017 L	
H17018	Q.13	Q.18	Q.28	Q.18	T	H16018	H15018 R	H14018 Q	H13018 P	H12018 o	H11018 N	H10018 M	H09018 L	MISSING -6: I HAD NO VISITS
H17019	Q.15	Q.20	Q.30	Q.28	T	H16019	H15019 R	H14019 Q	H13019 P	H12019 o	H11019 N	H10019 M	H09019 L	REMOVE 019 FROM NOTE

L Identical to 2010 M Identical to 2011 N Identical to 2012 o Identical to 2013
P Identical to 2014 Q Identical to 2015 R Identical to 2016

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
H17020	Q.16	Q.21	Q.31	Q.29	T	H16020	H15020 R	H14020 Q	H13020 P	H12020 o	H11020 N	H10020 M	H09020 L	
H17021	Q.18	Q.22	Q.32	Q.30	T	H16021	H15021 R	H14021 Q	H13021 P	H12021 o	H11021 N	H10021 M	H09021 L	MISSING -6: I HAD NO VISITS
H17022	Q.17	Q.23	Q.33	Q.31	T	H16022	H15022 R	H14022 Q	H13022 P	H12022 o	H11022 N	H10022 M	H09022 L	MISSING -6: I HAD NO VISITS
H17023	Q.19	Q.24	Q.34	Q.32	T	H16023	H15023 R	H14023 Q	H13023 P	H12023 o	H11023 N	H10023 M	H09023 L	MISSING -6: I HAD NO VISITS
H17024	Q.20	Q.25	Q.35	Q.33	T	H16024	H15024 R	H14024 Q	H13024 P	H12024 o	H11024 N	H10024 M	H09024 L	MISSING -6: I HAD NO VISITS
H17025	Q.21	Q.26	Q.36	Q.34	T	H16025	H15025 R	H14025 Q	H13025 P	H12025 o	H11025 N	H10025 M	H09025 L	
H17026	Q.22	Q.27	Q.37	Q.35	T	H16026	H15026 R	H14026 Q	H13026 P	H12026 o	H11026 N	H10026 M	H09026 L	
H17027	Q.23	Q.28	Q.38	Q.36	T	H16027	H15027 R	H14027 Q	H13027 P	H12027 o	H11027 N	H10027 M	H09027 L	MISSING -6: I DON'T HAVE A PERSONAL DOCTOR
H17028	Q.24	Q.31	Q.41	Q.39	T	H16028	H15028 R	H14028 Q	H13028 P	H12028 o	H11028 N	H10028 M	H09028 L	ASKS "DID YOU MAKE" INSTEAD OF "DID YOU TRY TO MAKE"
H17029	Q.25	Q.32	Q.42	Q.40		H16029	H15029 R	H14029 Q	H13029	H12029 o	H11029 N	H10029 M	H09029 L	MISSING -6: I DIDN'T NEED A SPECIALIST
H17030	Q.26	Q.33	Q.43	Q.41	T	H16030	H15030 R	H14030 Q	H13030 P	H12030 o	H11030 N	H10030 M	H09030 L	
H17031	Q.27	Q.34	Q.44	Q.42	T	H16031	H15031 R	H14031 Q	H13031 P	H12031 o	H11031 N	H10031 M	H09031 L	MISSING -6: I DIDN'T SEE A SPECIALIST
H17032				Q.47	T	H16032	H15032 R	H14032 Q	H13032 P	H12032 o	H11032 N	H10032 M	H09032 L	
H17033	Q.14	Q.19	Q.29	Q.48		H16033	H15033 R	H14033 Q	H13033 P	H12033 o	H11033 N	H10033 M	H09033 L	MISSING -6: I DIDN'T NEED CARE
H17034	Q.28	Q.39	Q.49	Q.49	T	H16034	H15034 R	H14034 Q	H13034 P	H12034 o	H11034 N	H10034B M	H09034B L	
H17035	Q.29	Q.40	Q.50	Q.50	T	H16035	H15035 R	H14035 Q	H13035 P	H12035 o	H11035 N	H10034 M	H09034 L	MISSING -6: I DIDN'T LOOK FOR INFORMATION; "HEALTH PLAN" INSTEAD OF "PLAN"
H17036	Q.30	Q.41	Q.51	Q.51	T	H16036	H15036 R	H14036 Q	H13036 P	H12036 o	H11036 N	H10035 M	H09035 L	

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2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
H17037	Q.31	Q.42	Q.52	Q.52	T	H16037	H15037 R	H14037 Q	H13037 P	H12037 o	H11037 N	H10036 M	H09036 L	MISSING -6: I DIDN'T NEED A HEALTH CARE SERVICE
H17038	Q.32	Q.43	Q.53	Q.53	T	H16038	H15038 R	H14038 Q	H13038	H12038	H11038	H10037 M	H09037 L	
H17039	Q.33	Q.44	Q.54	Q.54	T	H16039	H15039 R	H14039 Q	H13039 P	H12039 o	H11039 N	H10038 M	H09038 L	MISSING -6: I DIDN'T NEED PRESCRIPTION MEDICATIONS
H17040	Q.34	Q.45	Q.55	Q.55	T	H16040	H15040 R	H14040 Q	H13040 P	H12040 o	H11040 N	H10039 M	H09039 L	
H17041	Q.35	Q.46	Q.56	Q.56	T	H16041	H15041 R	H14041 Q	H13041 P	H12041 o	H11041 N	H10040 M	H09040 L	MISSING -6: I DIDN'T CALL CUSTOMER SERVICE
H17042	Q.36	Q.47	Q.57	Q.57	T	H16042	H15042 R	H14042 Q	H13042 P	H12042 o	H11042 N	H10041 M	H09041 L	MISSING -6: I DIDN'T CALL CUSTOMER SERVICE
H17043	Q.37	Q.48	Q.58	Q.58	T	H16043	H15043 R	H14043 Q	H13043 P	H12043 o	H11043 N	H10042 M	H09042 L	
H17044	Q.38	Q.49	Q.59	Q.59	T	H16044	H15044 R	H14044 Q	H13044 P	H12044 o	H11044 N	H10043 M	H09043 L	MISSING -6: I DIDN'T HAVE ANY EXPERIENCES WITH PAPERWORK
H17045	Q.39	Q.50	Q.60	Q.60	T	H16045	H15045 R	H14045 Q	H13045 P	H12045 o	H11045 N	H10044 M	H09044 L	DON'T KNOW IS 3 INSTEAD OF -5. "ANY CLAIMS FOR YOUR CARE" INSTEAD OF "ANY CLAIMS"
H17046	Q.40	Q.51	Q.61	Q.61	T	H16046	H15046 R	H14046 Q	H13046 P	H12046 o	H11046 N	H10045 M	H09045 L	DON'T KNOW IS 5 INSTEAD OF -5. MISSING -6: NO CLAIMS WERE SENT FOR ME
H17047	Q.41	Q.52	Q.62	Q.62	T	H16047	H15047 R	H14047 Q	H13047 P	H12047 o	H11047 N	H10046 M	H09046 L	DON'T KNOW IS 5 INSTEAD OF -5. MISSING -6: NO CLAIMS WERE SENT FOR ME
H17048	Q.42	Q.53	Q.63	Q.63	T	H16048	H15048 R	H14048 Q	H13048 P	H12048 o	H11048 N	H10047 M	H09047 L	
H17049		Q.54	Q.64	Q.64	T	H16049	H15049 R	H14049 Q	H13049 P	H12049 o	H11049 N	H10048 M	H09048 L	
H17050		Q.55	Q.65	Q.65	T	H16050	H15050 R	H14050 Q	H13050 P	H12050 o	H11050 N	H10049 M	H09049 L	
H17051	Q.45	Q.56	Q.66	Q.66	T	H16051	H15051 R	H14051 Q	H13051 P	H12051 o	H11051 N	H10050 M	H09050 L	
H17052		Q.57	Q.67	Q.67	T	H16052	H15052 R	H14052 Q	H13052 P	H12052 o	H11052 N	H10051	H09051 L	

L Identical to 2010 M Identical to 2011 N Identical to 2012 o Identical to 2013
P Identical to 2014 Q Identical to 2015 R Identical to 2016

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
H17053	Q.46	Q.58	Q.68	Q.68	T	H16053	H15053	H14053 Q	H13053 P	H12053 o	H11053 N	H10052	H09052 L	DON'T KNOW IS 4 INSTEAD OF -5.
H17054	Q.47	Q.59	Q.69	Q.69	T	H16054	H15054 R	H14054 Q	H13054 P	H12054 o	H11054 N	H10053	H09053 L	
H17055	Q.48	Q.60	Q.70	Q.70	T	H16055	H15055 R	H14055 Q	H13055	H12055 o	H11055	H10054	H09054 L	
H17056	Q.49	Q.61	Q.71	Q.71	T	H16056	H15056 R	H14056 Q	H13056	H12056 o	H11056	H10055	H09055 L	
H17057A-H17057D	Q.66	Q.62	Q.72	Q.72	T	H16057A-H16057D	H15057A-H15057D R	H14057A-H14057D Q	H13057A-H13057D P	H12057A - H12057D o	H11057A-H11057D N			ADDED H17057E: I DO NOT SMOKE AT ALL.
H17058	Q.60	Q.64	Q.79	Q.73	T	H16058	H15058	H14058 Q	H13058	H12058	H11058 N	H10056 M	H09056 L	
H17059B		Q.65	Q.80	Q.74	T	H16059B	H15059B R	H14059B Q	H13059B P	H12059B o	H11059	H10057	H09057 L	
H17060		Q.66	Q.81	Q.75	T	H16060	H15060	H14060 Q	H13060 P	H12060 o	H11060 N	H10058 M	H09058 L	
H17061		Q.67	Q.82	Q.76	T	H16061	H15061 R	H14061 Q	H13061 P	H12061 o	H11061 N	H10059 M	H09059 L	
H17062		Q.68	Q.83	Q.77	T	H16062	H15062	H14062 Q	H13062 P	H12062 o	H11062 N	H10060 M	H09060 L	
H17063		Q.69	Q.84	Q.78	T	H16063	H15063	H14063 Q	H13063 P	H12063 o	H11063 N	H10061 M	H09061 L	
H17064		Q.70	Q.85	Q.79	T	H16064	H15064 R	H14064 Q	H13064 P	H12064 o	H11064 N	H10062 M	H09062 L	
H17065	Q.43	Q.71	Q.86	Q.80	T	H16065	H15065 R	H14065 Q	H13065 P	H12065 o	H11065 N	H10063 M	H09063	NUMBER SCALE IS REVERSED
H17066		Q.75	Q.87	Q.81	T	H16066	H15066 R	H14066 Q	H13066 P	H12066 o	H11066 N	H10064 M	H09064 L	
H17067	Q.55	Q.76	Q.88	Q.82	T	H16067	H15067	H14067 Q	H13067	H12067	H11067	H10065 M	H09065 L	
H17068	Q.56	Q.77	Q.89	Q.83	T	H16068	H15068 R	H14068 Q	H13068 P	H12068 o	H11068 N	H10066 M	H09066 L	
H17069	Q.57	Q.78	Q.90	Q.84	T	H16069	H15069	H14069 Q	H13069 P	H12069 o	H11069 N	H10067 M	H09067 L	
H17070	Q.58	Q.79	Q.91	Q.85	T	H16070	H15070 R	H14070 Q	H13070 P	H12070 o	H11070 N	H10068 M	H09068 L	
H17071F		Q.82	Q.92	Q.86	T	H16071F	H15071F R	H14071F Q	H13071F P	H12071F	H11071F N	H10069F M	H09069F L	
H17071I		Q.82	Q.92	Q.86	T	H16071I	H15071I R	H14071I Q	H13071I P	H12071I	H11071I N	H10069I M	H09069I L	
H17072		Q.83	Q.93	Q.87	T	H16072	H15072 R	H14072 Q	H13072 P	H12072	H11072 N	H10070 M	H09070 L	
SREDA	Q.61	Q.84	Q.94	Q.88	T	SREDA	SREDA R	SREDA Q	SREDA P	SREDA o	SREDA N	SREDA M	SREDA L	

L Identical to 2010 M Identical to 2011 N Identical to 2012 o Identical to 2013
P Identical to 2014 Q Identical to 2015 R Identical to 2016

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
H17073, H17073A-H17073E	Q.62	Q.85	Q.95	Q.89	T	H16073, H16073A-H16073E	H15073, H15073A-H15073E [R]	H14073, H14073A-H14073E [Q]	H13073, H13073A-H13073E [P]	H12073, H12073A-H12073E [o]	H11073, H11073A-H11073E [N]	H10071, H10071A-H10071E [M]	H09071, H09071A-H09071E [L]	H17073 ONLY; ASKS FOR HISPANIC/NON-HISPANIC, RATHER THAN SPECIFIC ORIGIN
SRRACEA-SRRACEE	Q.63	Q.86	Q.96	Q.90	T	SRRACEA-SRRACEE	SRRACEA-SRRACEE [R]	SRRACEA-SRRACEE [Q]	SRRACEA-SRRACEE [P]	SRRACEA-SRRACEE [o]	SRRACEA-SRRACEE [N]	SRRACEA-SRRACEE [M]	SRRACEA-SRRACEE [L]	ASIAN IS C, NATIVE HAWAIIAN IS D, AND AMERICNA INDIAN IS E. INCLUDES F: OTHER
SRAGE	Q.59	Q.87	Q.97	Q.91	T	SRAGE	SRAGE [R]	SRAGE [Q]	SRAGE [P]	SRAGE [o]	SRAGE [N]	SRAGE [M]	SRAGE [L]	
H17074		Q.88	Q.98	Q.92	T	H16074	H15074	H14074 [Q]	H13074 [P]	H12074 [o]	H11074 [N]			
H17075		Q.89	Q.99	Q.93	T	H16075	H15075 [R]	H14075 [Q]	H13075 [P]	H12075 [o]	H11075 [N]	H10072 [M]	H09072 [L]	
H17076		Q.90	Q.100	Q.94	T	H16076	H15076 [R]	H14076 [Q]	H13076 [P]	H12076 [o]	H11076	H10073	H09073 [L]	
H17077		Q.91	Q.101	Q.95	T	H16077	H15077 [R]	H14077 [Q]	H13077 [P]	H12077 [o]	H11077 [N]			
H17078		Q.92	Q.102	Q.96	T	H16078	H15078 [R]	H14078 [Q]	H13078 [P]	H12078 [o]	H11078 [N]	H10074 [M]	H09074 [L]	
H17079		Q.93	Q.103	Q.97	T	H16079	H15079 [R]	H14079 [Q]	H13079 [P]	H12079 [o]	H11079 [N]			
S17009		Q.29	Q.39	Q.37	T	S16009	S15009 [R]	S14009 [Q]	S13009 [P]	S12009	S11009 [N]	S10009 [M]	S09009 [L]	
S17010		Q.30	Q.40	Q.38	T	S16010	S15010 [R]	S14010 [Q]	S13010 [P]	S12010	S11010 [N]	S10010 [M]	S09010 [L]	
S17011	Q.73	Q.94	Q.104	Q.98	T	S16011	S15011 [R]	S14011 [Q]	S13011 [P]	S12011 [o]	S11011 [N]	S10011 [M]	S09011	
S17014	Q.74	Q.95	Q.105	Q.99	T	S16014	S15014 [R]	S14014 [Q]	S13014 [P]	S12014 [o]	S11014 [N]	S10014 [M]	S09014	
S17B01	Q.44	Q.35	Q.45	Q.43	T	S16B01	S15B01 [R]	S14B01 [Q]	S13B01 [P]	S12B01 [o]	S11B01 [N]	S10B01 [M]	S09B01	
S17B02		Q.36	Q.46	Q.44	T	S16B02	S15B02 [R]	S14B02 [Q]	S13B02 [P]	S12B02 [o]	S11B02 [N]	S10B02 [M]	S09B02 [L]	
S17B03		Q.37	Q.47	Q.45	T	S16B03	S15B03 [R]	S14B03 [Q]	S13B03 [P]	S12B03 [o]	S11B03 [N]	S10B03 [M]	S09B03 [L]	
S17B04		Q.38	Q.48	Q.46	T	S16B04	S15B04 [R]	S14B04 [Q]	S13B04 [P]	S12B04 [o]	S11B04 [N]	S10B04 [M]	S09B04 [L]	
S17BE01A-S17BE01K		Q.80			T	S16BE01A-S16BE01K	S15BE01A-S15BE01D							
S17BG01		Q.72			T	S16BG01								
S17BG02		Q.73			T	S16BG02								
S17BG03		Q.74			T	S16BG03								

[L] Identical to 2010 [M] Identical to 2011 [N] Identical to 2012 [o] Identical to 2013
[P] Identical to 2014 [Q] Identical to 2015 [R] Identical to 2016

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
S17BJ01		Q.81a												NEW QUESTION STARTING IN Q3 2017
S17BJ02		Q.81b												NEW QUESTION STARTING IN Q3 2017
S17BJ03		Q.81c												NEW QUESTION STARTING IN Q3 2017
S17BJ04		Q.81d												NEW QUESTION STARTING IN Q3 2017
S17BF4		Q.63	Q.76			S16BF4								REPHRASED SLIGHTLY WITH ADDITION OF ", OR E-CIGARETTES AS THEY ARE OFTEN CALLED, "
S17BF1			Q.73		T	S16BF1								
S17BF2			Q.74		T	S16BF2								
S17BF3			Q.75		T	S16BF3								
S17BF5			Q.77		T	S16BF5								
S17BF6			Q.78		T	S16BF6								
S17BC01A-S17BC01D			Q.12		T	S16BC01A-S16BC01D	S15BC01A-S15BC01D	S14BC01A-S14BC01D						
S17BC02A-S17BC02D			Q.14		T	S16BC02A-S16BC02D	S15BC02A-S15BC02D [R]	S14BC02A-S14BC02D [Q]						
S17BC03A-S17BC03E			Q.15		T	S16BC03A-S16BC03E	S15BC03A-S15BC03E [R]	S14BC03A-S14BC03D						
S17BC04A-S17BC04G			Q.13		T	S16BC04A-S16BC04G	S15BC04A-S15BC04G [R]	S14BC04A-S14BC04G						
S17BC05A-S17BC05D			Q.17		T	S16BC05A-S16BC05D	S15BC05A-S15BC05D [R]	S14BC05A-S14BC05D						
S17BC06A-S17BC06D			Q.19		T	S16BC06A-S16BC06D	S15BC06A-S15BC06D	S14BC08A-S14BC08D						
S17BC07A-S17BC07E			Q.20		T	S16BC07A-S16BC07E	S15BC07A-S15BC07E [R]	S14BC07A-S14BC07D						
S17BC08A-S17BC08F			Q.18		T	S16BC08A-S16BC08F	S15BC08A-S15BC08F	S14BC06A-S14BC06F						

[L] Identical to 2010 [M] Identical to 2011 [N] Identical to 2012 [o] Identical to 2013
[P] Identical to 2014 [Q] Identical to 2015 [R] Identical to 2016

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
S17BC09			Q.16		T	S16BC09	S15BC09 [R]							
S17BC10			Q.21		T	S16BC10	S15BC10 [R]							
S17BI01				Q.19										NEW QUESTION STARTING IN Q1 2017
S17BI02A- S17BI02E				Q.20										NEW QUESTION STARTING IN Q1 2017
S17BI03				Q.22a										NEW QUESTION STARTING IN Q1 2017
S17BI04				Q.22b										NEW QUESTION STARTING IN Q1 2017
S17BI05				Q.22c										NEW QUESTION STARTING IN Q1 2017
S17BI06				Q.22d										NEW QUESTION STARTING IN Q1 2017
S17BI07				Q.22e										NEW QUESTION STARTING IN Q1 2017
S17BI08				Q.22f										NEW QUESTION STARTING IN Q1 2017
S17BI09				Q.22g										NEW QUESTION STARTING IN Q1 2017
S17BI10				Q.22h										NEW QUESTION STARTING IN Q1 2017
S17BI11				Q.22i										NEW QUESTION STARTING IN Q1 2017
S17BI12				Q.22j										NEW QUESTION STARTING IN Q1 2017
S17BI13				Q.22k										NEW QUESTION STARTING IN Q1 2017
S17BI14				Q.22l										NEW QUESTION STARTING IN Q1 2017
S17BI15				Q.23										NEW QUESTION STARTING IN Q1 2017
S17BI16				Q.24										NEW QUESTION STARTING IN Q1 2017
S17BI17				Q.25										NEW QUESTION STARTING IN Q1 2017
S17BI18				Q.26										NEW QUESTION STARTING IN Q1 2017
S17BI19				Q.21										NEW QUESTION STARTING IN Q1 2017
S17BI20				Q.27										NEW QUESTION STARTING IN Q1 2017
S17BN01	Q.01													HEDIS-specific
S17BN02	Q.02													HEDIS-specific

[L] Identical to 2010 [M] Identical to 2011 [N] Identical to 2012 [O] Identical to 2013
[P] Identical to 2014 [Q] Identical to 2015 [R] Identical to 2016

2017 Variable Name	2017 HEDIS Question Number	2017 Quarter 3 Question Number	2017 Quarter 2 Question Number	2017 Quarter 1 Question Number	Identical to 2016	Variable Name in 2016 Survey	Variable Name in 2015 Survey	Variable Name in 2014 Survey	Variable Name in 2013 Survey	Variable Name in 2012 Survey	Variable Name in 2011 Survey	Variable Name in 2010 Survey	Variable Name in 2009 Survey	Comments
S17BO01	Q.08													HEDIS-SPECIFIC. SIMILAR TO H17051; ANSWER CHOICES YES/NO INSTEAD OF HOW OFTEN
S17BK01	Q.09													HEDIS-specific
S17BK02	Q.10													HEDIS-specific
S17BK03	Q.11													HEDIS-specific
S17BK04	Q.12													HEDIS-specific
S17BP01	Q.45													HEDIS-SPECIFIC. SIMILAR TO H17014; DON'T KNOW IS 3 INSTEAD OF -5. ASKS HAVE YOU HAD A SHOT SINCE JULY 1, INSTEAD OF WHEN DID YOU LAST HAVE A FLU SHOT
S17BL01	Q.50													HEDIS-specific
S17BL02	Q.51													HEDIS-specific
S17BL03	Q.52													HEDIS-specific
S17BL04	Q.53													HEDIS-specific
S17BL05	Q.54													HEDIS-specific
S17BM01	Q.64													HEDIS-specific
S17BM02	Q.65													HEDIS-specific
S17BM03	Q.67													HEDIS-specific
S17BM04	Q.68													HEDIS-specific
S17BM05	Q.69													HEDIS-specific
S17BM06	Q.70													HEDIS-specific
S17BM07	Q.71													HEDIS-specific
S17BM08	Q.72													HEDIS-specific

[L] Identical to 2010 [M] Identical to 2011 [N] Identical to 2012 [O] Identical to 2013
[P] Identical to 2014 [Q] Identical to 2015 [R] Identical to 2016

APPENDIX D

CODING SCHEME AND CODING TABLES – QUARTER I

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BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS Numeric	ASCII/EBCDIC Numeric	Description
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

Coding Table for Note 1:
H17003, H17004

N1	H17003 is:	H17004 is:	H17003 is coded as:	H17004 is coded as:	*
1	1-17: Health plan	Marked or missing response	Stands as original value	Stands as original value	
2	-6: No usage in past 12 months or -5: not sure	Marked response	Stands as original value	.C: Question should be skipped	F
3	-6: No usage in past 12 months or -5: not sure	Missing response	Stands as original value	.N: Valid skip	F
4	Missing response	Marked or missing response	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 2:
H17006, H17007, H17008

N2	H17006 is:	H17007-H17008 are:	H17006 is coded as:	H17007-H17008 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:
Responses to H17007-H17008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:
All of the following are true: H17007-H17008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:
H17007-H17008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 3:
H17009, H17010, H17011

N3	H17009 is:	H17010-H17011 are:	H17009 is coded as:	H17010-H17011 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 3:
Responses to H17010-H17011 are all missing.

Definition of "blank or NA" in Coding Table for Note 3:
All of the following are true: H17010-H17011 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 3:
H17010-H17011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 3:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 4:
H17013, H17014-H17018

N4	H17013 is:	H17014-H17018 are:	H17013 is coded as:	H17014-H17018 are coded as:	*
1	1: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	2-7: Visits, or .: missing	"Blank or NA"	1: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2-7: Visits	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	.: Missing	"All are blank"	Stands as original value	Stand as original value	
5	.: Missing	At least one is "marked"	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4:
Responses to H17014-H17018 are all missing.

Definition of "blank or NA" in Coding Table for Note 4:
All of the following are true: H17014-H17018 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 4:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 5:
H17015, H17016-H17017

N5	H17015 is:	H17016 is:	H17017 is:	H17015 is coded as:	H17016 is coded as:	H17017 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
3	2: No or .: missing	1: Definitely yes 2: somewhat yes	Any value	1: Yes	Stands as original value	Stands as original value	B
4	2: No or .: missing	3: Somewhat no, 4: definitely no, or .: missing	1: Definitely yes 2: somewhat yes	1: Yes	Stands as original value	Stands as original value	B
5	2: No	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 5_BI1:
S17BI01-S17BI20

N5_BI1	S17BI01 is:	S17BI02-S17BI20 are:	S17BI01 is coded as:	S17BI02-S17BI20 are coded as:	*
1	1: Yes	S17BI02E is not marked, the rest are any value	Stands as original value	Stands as original value	F
2	1: Yes or .: missing	S17BI02E is marked	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	
3	2: No	"Blank or NA" or "all are blank"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	2: No	At least one is "marked"	1: Yes	Stands as original value	F
5	.: Missing	At least one is "marked"	1: Yes	Stand as original value otherwise	
6	.: Missing	"All are blank"	Stands as original value	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 5_BI1:
Responses to S17BI02-S17BI20 are all missing.

Definition of "blank or NA" in Coding Table for Note 5_BI1:
All of the following are true: S17BI02-S17BI20 are a combination of not applicable (-6), missing, or S17BI02E=1.

Definition of "marked" in Coding Table for Note 5_BI1:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 5_BI2:
S17BI02-S17BI20

N5_ BI2	S17BI02A is:	S17BI02B-S17BI02D are:	S17BI02E is:	S17BI03-S17BI20 are:	S17BI02A is coded as:	S17BI02E is coded as:	S17BI03-S17BI20 are coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	
2	Marked	Any value	Any value	At least one is "marked"	Stands as original value	Unmarked	Stands as original value	F
3	Marked	At least one is "marked"	Any value	"All are blank" or "blank or don't know"	Unmarked	Unmarked	Stands as original value	F
4	Marked	"All are blank"	Any value	"All are blank" or "blank or don't know"	Unmarked	Stands as original value	Stands as original value	F
5	Unmarked or .: missing	Any value	Any value	At least one is "marked"	Marked	Unmarked	Stands as original value	F
6	Unmarked or .: missing	"All are blank"	Any value	"All are blank" or "blank or don't know"	Stands as original value	Stands as original value	Stands as original value	B F
7	Unmarked or .: missing	At least one is "marked"	Any value	"All are blank" or "blank or don't know"	Stands as original value	Unmarked	.N: Valid skip if missing; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 5_BI2:
Responses to S17BI02B-S17BI02E or S17BI03-S17BI20 are all missing.

Definition of "blank or don't know" in Coding Table for Note 5_BI2:
All of the following are true: S17BI03-S17BI20 are a combination of don't know (-5) or missing.

Definition of "marked" in Coding Table for Note 5_BI2:
Any pattern of marks outside the definitions "all are blank" and "blank or don't know".

Coding Table for Note 5_BI3:
S17BI15-S17BI16

N5_BI3	S17BI15 is:	S17BI16 is:	S17BI15 is coded as:	S17BI16 is coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	
2	1: Yes I spoke with a nurse	Any value	Stands as original value	Stands as original value	F
3	2-4, -5: Did not speak with nurse	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	.: Missing	1-2	1: Yes I spoke with a nurse	Stand as original value	B
5	.: Missing	-5 or missing	Stands as original value	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 5_BI4:
S17BI17-S17BI18

N5_BI4	S17BI17 is:	S17BI18 is:	S17BI17 is coded as:	S17BI18 is coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	
2	1: Yes	Any value	Stands as original value	Stands as original value	F
3	2: No or -5: don’t know	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	.: Missing	1: Yes	1: Yes	Stand as original value	B
5	.: Missing	2: No, -5: don’t know or .: missing	Stands as original value	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 6:
H17019, H17020-H17027, S17009

N6	H17019 is:	H17020-H17024 are:	H17025-H17026, S17009 are:	H17027 is:	H17019 is coded as:	H17020-H17026, S17009 are coded as:	H17027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	.: Missing if –6; stands as original value otherwise	F
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is “marked”	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	At least one is “marked”	Any value	-6: No personal doctor	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	F
5	2: No	“Blank or NA”	Any value	-6: No personal doctor or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	Any value	Any value	-6: No personal doctor	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	B F
7	.: Missing	“Blank or NA”	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:
All of the following are true: H17020 is either 0: None or missing and H17021-H17024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:
Any pattern of marks for H17020-H17024 outside the definition “blank or NA”.

Coding Table for Note 7:
H17020, H17021-H17026

N7	H17020 is:	H17021-H17026 are:	H17020 is coded as:	H17021-H17026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	"Blank or NA"	0: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	1-6: Visits, or .: missing	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 7:
Responses to H17021-H17026 are all missing.

Definition of "blank or NA" in Coding Table for Note 7:
Responses to H17021-H17026 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 7:
Any pattern of marks for H17021-H17024 outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 8:
H17025, H17026

N8	H17025 is:	H17026 is:	H17025 is coded as:	H17026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 8_01:
S17009, S17010

N8_01	S17009 is:	S17010 is:	S17009 is coded as:	S17010 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No	Any value	Stands as original value	Stands as original value	
4	.: Missing	Any value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 9:
H17028, H17029-H17031

N9	H17028 is:	H17029-H17031 are:	H17028 is coded as:	H17029 is coded as:	H17030-H17031 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if –6; stands as original value otherwise	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stands as original value otherwise	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:
Responses to H17029-H17031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:
All of the following are true: H17029 and H17031 are a combination of not applicable (-6) or missing. H17030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 10:
H17030, H17031

N10	H17030 is:	H17031 is:	H17030 is coded as:	H17031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	1-5: Specialists or .: missing	-6: Didn't see a specialist in the last 12 months	0: None	.C: Question should be skipped	B F
4	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 10_B1:
S17B02, S17B03-S17B04

N10_B1	S17B02 is:	S17B03-S17B04 are:	S17B02 is coded as:	S17B03-S17B04 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 10_B1:
Responses to S17B03-S17B04 are all missing.

Definition of "blank or NA" in Coding Table for Note 10_B1:
All of the following are true: S17B03-S17B04 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 10_B1:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 11:
H17032, H17033

N11	H17032 is:	H17033 is:	H17032 is coded as:	H17033 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need care, tests, or treatment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	–6: Didn't need care, tests, or treatment or .: missing	Stands as original value	.N: Valid skip if missing; .C: Question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 12:
H17034, H17035

N12	H17034 is:	H17035 is:	H17034 is coded as:	H17035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't look for information	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't look for information or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 13:
H17036, H17037

N13	H17036 is:	H17037 is:	H17036 is coded as:	H17037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need service or equipment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need service or equipment or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 14:
H17038, H17039

N14	H17038 is:	H17039 is:	H17038 is coded as:	H17039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need prescription meds	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need prescription meds or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 15:
H17040, H17041-H17042

N15	H17040 is:	H17041-H17042 are:	H17040 is coded as:	H17041-H17042 are coded as:	*
1	1: Yes	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
4	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 15:
Responses to H17041-H17042 are all missing.

Definition of "blank or NA" in Coding Table for Note 15:
All of the following are true: H17041-H17042 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 15:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 16:
H17043, H17044

N16	H17043 is:	H17044 is:	H17043 is coded as:	H17044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't receive forms to fill out	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't receive forms to fill out or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 17:
H17045, H17046-H17047

N17	H17045 is:	H17046-H17047 are:	H17045 is coded as:	H17046-H17047 are coded as:	*
1	1: Yes	At least one is "marked", "all are blank" or "blank or don't know"	Stands as original value	.: Missing if –6; stands as original value otherwise	F
2	1: Yes, -5: don't know or .: missing	"Blank or NA" or "NA or don't know"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No, -5: don't know or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stands as original value otherwise	B F
4	2: No	None are "marked"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	-5: Don't know	"Blank or don't know" or "all are blank"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	"Blank or don't know" or "all are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 17:
Responses to H17046-H17047 are all missing.

Definition of "blank or NA" in Coding Table for Note 17:
Responses to H17046-H17047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of "blank or don't know" in Coding Table for Note 17:
Responses to H17046-H17047 are either all don't know (-5) or a combination of missing and don't know (-5).

Definition of "NA or don't know" in Coding Table for Note 17:
Responses to H17046-H17047 are a combination of not applicable (-6) and don't know (-5).

Definition of "marked" in Coding Table for Note 17:
Any pattern of marks outside the definitions "all are blank," "blank or NA," "blank or don't know," or "NA or don't know".

Coding Table for Note 18:
H17053, H17054-H17056, H17057A-H17057D

N18	H17053 is:	H17054-H17056 are:	H17057A-H17057D are:	H17053 is coded as:	H17054- H17056, H17057A-H17057D are coded as:	*
1	3: Some days, 4: every day, or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	2: Not at all or -5: don't know	Any value	"All are unmarked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	2: Not at all	Any value	At least one is "marked"	.: Missing	Stand as original value	B
4	-5: Don't know	Any value	At least one is "marked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:
Responses to H17057A-H17057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:
Any pattern of marks outside the definition "all are unmarked"

Coding Table for Note 19:

Note 19 (Part A)
H17058, H17059B, H17060-H17064, SEX, XSEXA

N19A	H17058 is:	SEX is:	H17059B--H17064 are:	XSEXA is coded as:
1	.: Missing	F	Any marked	2: Female
2	.: Missing	F	All missing	2: Female
3	.: Missing	M	Any marked	1: Male
4	.: Missing	M	All missing	1: Male
5	.: Missing	Z or .: missing	Any marked	2: Female
6	.: Missing	Z	All missing	.: Missing
7	.: Missing	.: Missing	All missing	.: Missing
8	1: Male	Any value	All missing	1: Male
9	1: Male	F	Any marked	2: Female
10	1: Male	M, Z, or .: missing	Any marked	1: Male
11	2: Female	Any value	Any marked	2: Female
12	2: Female	M	All missing	1: Male
13	2: Female	F, Z, or .: missing	All missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEXA is the recoded gender variable after taking into account the self-reported response (H17058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

Note 19 (Part B):
XSEXA, H17059B, H17060-H17064

N19B	XSEXA is:	H17059B--H17064 are:	H17059B--H17064 are coded as:	*
1	1: Male	"All are blank"	.N: Valid skip	F
2	1: Male	At least one is "marked"	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	"All are blank" or at least one is "marked"	Stand as original value	
4	.: Missing	"All are blank" or at least one is "marked"	Missing value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:
All variables H17059B--H17064 are missing.

Definition of "marked" in Coding Table for Note 19b:
Any pattern of marks outside the definition "all are blank".

Coding Table for Note 20
XSEXA, AGE, H17060, H17061

N20	XSEXA is:	AGE is:	H17060 is:	H17061 is:	H17060 is coded as:	H17061 is coded as:	*
1	1: Male	Any value	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	2: Female	Any value	2: 40 or over	Any value	Stands as original value	Stands as original value	
3	2: Female	Any value	1: Under 40	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	2: Female	Any value	.: Missing	Marked	2: >= 40	Stands as original value	B
5	2: Female	< 40	.: Missing	.: Missing	1: < 40	.N: Valid skip	F B
6	2: Female	>=40	.: Missing	.: Missing	2: >= 40	Stands as original value	B
7	2: Female	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	
8	.: Missing	Any value	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

Coding Table for Note 21:
XSEXA, H17062-H17064

N21	XSEXA is:	H17062 is:	H17063 is:	H17064 is:	H17062 is coded as:	H17063 is coded as:	H17064 is coded as:	*
1	1: Male	Any value	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
2	2: Female	1: Pregnant now	1: First trimester	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	1: Pregnant now	2: Second trimester	2: Third trimester	Stands as original value	Stands as original value	.: Missing	F
4	2: Female	1: Pregnant now	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	Stands as original value	Stands as original value	Stands as original value	
5	2: Female	1: Pregnant now	3: Third trimester or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	
6	2: Female	2: Pregnant in last 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	F
7	2: Female	3: Not pregnant in past 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	2: Female	.: Missing	1: First trimester	Any value	1: Pregnant now	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
9	2: Female	.: Missing	2: Second trimester	2: Third trimester	1: Pregnant now	Stands as original value	.: Missing	B F
10	2: Female	.: Missing	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	1: Pregnant now	Stands as original value	Stands as original value	B
11	2: Female	.: Missing	3: Third trimester	Any value	1: Pregnant now	Stands as original value	Stands as original value	B
12	2: Female	.: Missing	.: Missing	Any value	Stands as original value	Stands as original value	Stands as original value	F
13	.: Missing	.: Missing	Marked or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F)

Coding Table for Note 22:
H17067, H17068

N22	H17067 is:	H17068 is:	H17067 is coded as:	H17068 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23:
H17069, H17070

N23	H17069 is:	H17070 is:	H17069 is coded as:	H17070 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23_HT:
XSEXA, H17071F, H17071I

N23_HT	XSEXA is:	H17071F and H17071I are:	H17071F and H17071I are coded as:	*
1	1: Male or 2: female	"Height within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Height out of range for gender"	.O: Out of range	F
3	.: Missing	"Height within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Height out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Height within range for gender" in Coding Table for Note 23_HT:
From 2006 NHIS, height for men is 63"-76" (5'3"-6'4"), height for woman is 59"-70" (4'11"-5'10").

Definition of "Height out of range for gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for gender".

Definition of "Height within range for either gender" in Coding Table for Note 23_HT:
Use lowest and highest height from either gender to set range: 59"-76" (4'11"- 6'4").

Definition of "Height out of range for either gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for either gender".

Coding Table for Note 23_WT:
XSEXA, H17072

N23_WT	XSEXA is:	H17072 is:	H17072 is coded as:	*
1	1: Male or 2: female	"Weight within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Weight out of range for gender"	.O: Out of range	F
3	.: Missing	"Weight within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Weight out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Weight within range for gender" in Coding Table for Note 23_WT:
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of "Weight out of range for gender" in Coding Table for Note 23_WT:
Any height outside the definition of "Weight within range for gender".

Definition of "Weight within range for either gender" in Coding Table for Note 23_WT:
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of "Weight out of range for either gender" in Coding Table for Note 23_WT:
Any height outside the definition of "Weight within range for either gender".

Coding Table for Note 24:
H17073, H17073A-H17073E

N24	H17073A is:	H17073B is:	H17073C is:	H17073D is:	H17073E is:	H17073 is coded as:	H17073A-E are coded as:	*
1	Any value	1: Marked	Any value	Any value	Any value	2: Yes, Mexican, Mexican American, Chicano	Stand as original value	F
2	Any value	2: Unmarked	Any value	Any value	1: Marked	5: Yes, other Spanish, Hispanic, or Latino	Stand as original value	F
3	Any value	2: Unmarked	1: Marked	Any value	2: Unmarked	3: Yes, Puerto Rican	Stand as original value	F
4	Any value	2: Unmarked	2: Unmarked	1: Marked	2: Unmarked	4: Yes, Cuban	Stand as original value	F
5	1: Marked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	1: No, not Spanish, Hispanic, or Latino	Stand as original value	F
6	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	.: Missing	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 25:
H17074, H17075-H17079

N25	H17074 is:	H17075-H17079 are:	H17074 is coded as:	H17075-H17079 are coded as:	*
1	1: Yes	Any value	Stands as original value	Stand as original value	
2	2: No or -5: don't know	"All are uncovered/unknown"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No, -5: don't know, or .: missing	At least one is "covered"	1: Yes	Stand as original value	B
4	.: Missing	"All are uncovered/unknown"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are uncovered/unknown" in Coding Table for Note 25:
Responses to H17075-H17079 are all 2: no, -5: don't know, or missing.

Definition of "covered" in Coding Table for Note 25:
Any pattern of marks outside the definition "all are uncovered/unknown".

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APPENDIX D

CODING SCHEME AND CODING TABLES – QUARTER II

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BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS Numeric	ASCII/EBCDIC Numeric	Description
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

Coding Table for Note 1:
H17003, H17004

N1	H17003 is:	H17004 is:	H17003 is coded as:	H17004 is coded as:	*
1	1-17: Health plan	Marked or missing response	Stands as original value	Stands as original value	
2	-6: No usage in past 12 months or -5: not sure	Marked response	Stands as original value	.C: Question should be skipped	F
3	-6: No usage in past 12 months or -5: not sure	Missing response	Stands as original value	.N: Valid skip	F
4	Missing response	Marked or missing response	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 2:
H17006, H17007, H17008

N2	H17006 is:	H17007-H17008 are:	H17006 is coded as:	H17007-H17008 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:
Responses to H17007-H17008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:
All of the following are true: H17007-H17008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:
H17007-H17008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 3:
H17009, H17010, H17011

N3	H17009 is:	H17010-H17011 are:	H17009 is coded as:	H17010-H17011 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 3:
Responses to H17010-H17011 are all missing.

Definition of "blank or NA" in Coding Table for Note 3:
All of the following are true: H17010-H17011 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 3:
H17010-H17011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 3:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 3_BC1:
S16BC01A- S16BC01D, S16BC04A- S16BC04G

N3_BC1	S16BC01A-S16BC01C are:	S16BC01D is:	S16BC04A-S16BC04G are:	S16BC01A-S16BC01C are coded as:	S16BC01D is coded as:	S16BC04A-S16BC04G is coded as:	*
1	At least one is 1: marked	Any value	Any value	Stand as original	2: Unmarked	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
2	All are 2: unmarked	1: Marked	Any value	Stand as original	Stands as original	Stand as original	
3	All are 2: unmarked	2: Unmarked	None are marked	Stand as original	Stands as original	.N: Valid skip if missing or unmarked	
4	All are 2: unmarked	2: Unmarked	At least one is 1: marked	Stand as original	1: Marked	Stand as original	B

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC2:
S16BC01D, S16BC02A- S16BC02D, S16BC03A- S16BC03E, S16BC04A- S16BC04G, S16BC09

N3_BC2	S16BC01D is:	S16BC04A-S16BC04G are:	S16BC02A-D, S16BC03A-E and S16BC09 are:	S16BC01D is coded as:	S16BC04A-S16BC04G are coded as:	S16BC02A-D, S16BC03A-E and S16BC09 are coded as:	*
1	2: Unmarked	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original	Stand as original	Stand as original	
2	1: Marked	Any value	Any value	Stands as original	Stand as original	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC3:
S16BC03D- S16BC03E

N3_BC3	S16BC03D is:	S16BC03E is:	S16BC03D is coded as:	S16BC03E is coded as:	*
1	Any value	1: Marked	2: Unmarked	Stands as original	B
2	1: Marked	2: Unmarked	Stands as original	Stands as original	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC4:
S16BC03A- S16BC03E, S16BC04A- S16BC04G, S16BC09

N3_BC4	S16BC03A-S16BC03C are:	S16BC03D-S16BC03E are:	S16BC09 are:	S16BC03A-S16BC03C are coded as:	S16BC03D-S16BC03E are coded as:	S16BC09 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stand as original	Stand as original	Stands as original	
2	At least one is 1: marked	All are 2: unmarked	Any value	Stand as original	Stand as original	Stands as original	
3	Any pattern of 1: marked or 2: unmarked	At least one is 1: marked	Any value	2: Unmarked	Stand as original	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	B F
4	All are 2: unmarked	All are 2: unmarked	Any value	Stand as original	Stand as original	Stands as original	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC5:
S16BC05A- S16BC05D, S16BC08A- S16BC08F

N3_BC5	S16BC05A-S16BC05C are:	S16BC05D is:	S16BC08A-S16BC08F are:	S16BC05A-S16BC05C are coded as:	S16BC05D is coded as:	S16BC08A-S16BC08F are coded as:	*
1	At least one is 1: marked	Any value	Any value	Stand as original	2: Unmarked	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
2	All are 2: unmarked	1: Marked	Any value	Stand as original	Stands as original	Stand as original	
3	All are 2: unmarked	2: Unmarked	All are 2: unmarked	Stand as original	Stands as original	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	
4	All are 2: unmarked	2: Unmarked	At least one is 1: marked	Stand as original	1: Marked	Stand as original	B

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC6:
S16BC05D, S16BC06A- S16BC06D, S16BC07A- S16BC07E, S16BC08A- S16BC08F, S16BC10

N3_BC6	S16BC05D is:	S16BC08A-S16BC08F are:	S16BC06A-S16BC06D, S16BC07A-S16BC07E and S16BC10 are:	S16BC05D is coded as:	S16BC08A-S16BC08F are coded as:	S16BC06A-S16BC06D, S16BC07A-S16BC07E and S16BC10 are coded as:	*
1	2: Unmarked	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original	Stand as original	Stand as original	
2	1: Marked	Any value	Any value	Stands as original	Stand as original	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC7:
S16BC07D- S16BC07E

N3_BC7	S16BC07D is:	S16BC07E is:	S16BC07D is coded as:	S16BC07E is coded as:	*
1	Any value	1: Marked	2: Unmarked	Stands as original	B
2	1: Marked	2: Unmarked	Stands as original	Stands as original	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 3_BC8:
S16BC07A- S16BC07E, S16BC08A- S16BC08F, S16BC10

N3_BC8	S16BC07A-S16BC07C are:	S16BC07D-S16BC07E are:	S16BC10 is:	S16BC07A-S16BC07C are coded as:	S16BC07D-S16BC07E is coded as:	S16BC10 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stand as original	Stand as original	Stands as original	
2	At least one is 1: marked	All are 2: unmarked	Any value	Stand as original	Stand as original	Stands as original	
3	Any pattern of 1: marked or 2: unmarked	At least one is 1: marked	Any value	2: Unmarked	Stand as original	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	B F
4	All are 2: unmarked	All are 2: unmarked	Any value	Stand as original	Stand as original	Stands as original	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 4:
H17013, H17014-H17018, H17033

N4	H17013 is:	H17014-H17018, H17033 are:	H17013 is coded as:	H17014-H17018, H17033 are coded as:	*
1	1: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	2-7: Visits, or .: missing	"Blank or NA"	1: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2-7: Visits	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	.: Missing	"All are blank"	Stands as original value	Stand as original value	
5	.: Missing	At least one is "marked"	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4:
Responses to H17014-H17018 are all missing.

Definition of "blank or NA" in Coding Table for Note 4:
All of the following are true: H17014-H17018 and H17033 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 4:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 5:
H17015, H17016-H17017

N5	H17015 is:	H17016 is:	H17017 is:	H17015 is coded as:	H17016 is coded as:	H17017 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
3	2: No or .: missing	1: Definitely yes 2: somewhat yes	Any value	1: Yes	Stands as original value	Stands as original value	B
4	2: No or .: missing	3: Somewhat no, 4: definitely no, or .: missing	1: Definitely yes 2: somewhat yes	1: Yes	Stands as original value	Stands as original value	B
5	2: No	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 6:
H17019, H17020-H17027, S17009

N6	H17019 is:	H17020-H17024 are:	H17025-H17026, S17009 are:	H17027 is:	H17019 is coded as:	H17020-H17026, S17009 are coded as:	H17027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	.: Missing if –6; stands as original value otherwise	F
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is “marked”	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	At least one is “marked”	Any value	-6: No personal doctor	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	F
5	2: No	“Blank or NA”	Any value	-6: No personal doctor or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	Any value	Any value	-6: No personal doctor	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	B F
7	.: Missing	“Blank or NA”	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:
All of the following are true: H17020 is either 0: None or missing and H17021-H17024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:
Any pattern of marks for H17020-H17024 outside the definition “blank or NA”.

Coding Table for Note 7:
H17020, H17021-H17026

N7	H17020 is:	H17021-H17026 are:	H17020 is coded as:	H17021-H17026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	"Blank or NA"	0: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	1-6: Visits, or .: missing	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 7:
Responses to H17021-H17026 are all missing.

Definition of "blank or NA" in Coding Table for Note 7:
Responses to H17021-H17026 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 7:
Any pattern of marks for H17021-H17024 outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 8:
H17025, H17026

N8	H17025 is:	H17026 is:	H17025 is coded as:	H17026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 8_01:
S17009, S17010

N8_01	S17009 is:	S17010 is:	S17009 is coded as:	S17010 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No	Any value	Stands as original value	Stands as original value	
4	.: Missing	Any value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 9:
H17028, H17029-H17031

N9	H17028 is:	H17029-H17031 are:	H17028 is coded as:	H17029 is coded as:	H17030-H17031 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if –6; stands as original value otherwise	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stands as original value otherwise	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:
Responses to H17029-H17031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:
All of the following are true: H17029 and H17031 are a combination of not applicable (-6) or missing. H17030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 10:
H17030, H17031

N10	H17030 is:	H17031 is:	H17030 is coded as:	H17031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	1-5: Specialists or .: missing	-6: Didn't see a specialist in the last 12 months	0: None	.C: Question should be skipped	B F
4	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 10_B1:
S17B02, S17B03-S17B04

N10_B1	S17B02 is:	S17B03-S17B04 are:	S17B02 is coded as:	S17B03-S17B04 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 10_B1:
Responses to S17B03-S17B04 are all missing.

Definition of "blank or NA" in Coding Table for Note 10_B1:
All of the following are true: S17B03-S17B04 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 10_B1:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 12:
H17034, H17035

N12	H17034 is:	H17035 is:	H17034 is coded as:	H17035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't look for information	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't look for information or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 13:
H17036, H17037

N13	H17036 is:	H17037 is:	H17036 is coded as:	H17037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need service or equipment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need service or equipment or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 14:
H17038, H17039

N14	H17038 is:	H17039 is:	H17038 is coded as:	H17039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need prescription meds	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need prescription meds or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 15:
H17040, H17041-H17042

N15	H17040 is:	H17041-H17042 are:	H17040 is coded as:	H17041-H17042 are coded as:	*
1	1: Yes	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
4	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 15:
Responses to H17041-H17042 are all missing.

Definition of "blank or NA" in Coding Table for Note 15:
All of the following are true: H17041-H17042 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 15:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 16:
H17043, H17044

N16	H17043 is:	H17044 is:	H17043 is coded as:	H17044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't receive forms to fill out	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't receive forms to fill out or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 17:
H17045, H17046-H17047

N17	H17045 is:	H17046-H17047 are:	H17045 is coded as:	H17046-H17047 are coded as:	*
1	1: Yes	At least one is "marked", "all are blank" or "blank or don't know"	Stands as original value	.: Missing if –6; stands as original value otherwise	F
2	1: Yes, -5: don't know or .: missing	"Blank or NA" or "NA or don't know"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No, -5: don't know or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stands as original value otherwise	B F
4	2: No	None are "marked"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	-5: Don't know	"Blank or don't know" or "all are blank"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	"Blank or don't know" or "all are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 17:
Responses to H17046-H17047 are all missing.

Definition of "blank or NA" in Coding Table for Note 17:
Responses to H17046-H17047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of "blank or don't know" in Coding Table for Note 17:
Responses to H17046-H17047 are either all don't know (-5) or a combination of missing and don't know (-5).

Definition of "NA or don't know" in Coding Table for Note 17:
Responses to H17046-H17047 are a combination of not applicable (-6) and don't know (-5).

Definition of "marked" in Coding Table for Note 17:
Any pattern of marks outside the definitions "all are blank," "blank or NA," "blank or don't know," or "NA or don't know".

Coding Table for Note 18:
H17053, H17054-H17056, H17057A-H17057D

N18	H17053 is:	H17054-H17056 are:	H17057A-H17057D are:	H17053 is coded as:	H17054- H17056, H17057A-H17057D are coded as:	*
1	3: Some days, 4: every day, or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	2: Not at all or -5: don't know	Any value	"All are unmarked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	2: Not at all	Any value	At least one is "marked"	.: Missing	Stand as original value	B
4	-5: Don't know	Any value	At least one is "marked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:
Responses to H17057A-H17057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:
Any pattern of marks outside the definition "all are unmarked"

Coding Table for Note 18_BF1:
S17BF1, S17BF2, S17BF3-S17BF6

N18_BF1	S17BF1 is:	S17BF2 is:	S17BF3-S17BF6 are:	S17BF1 is coded as:	S17BF2 is coded as:	S17BF3-S17BF6 are coded as:	*
1	1: Yes	1: Yes	Any value	Stands as original value	Stands as original value	Stand as original value	
2	1: Yes or .: missing	2: No or -5: don't know	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	1: Yes	.: Missing	Any "affirmative" value	Stands as original value	1: Yes	Stand as original value	B
4	1: Yes	.: Missing	No "affirmative" values	Stands as original value	Stands as original value	Stand as original value	
5	2: No or -5: don't know	Any value	Any value	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
6	.: Missing	1: Yes	Any value	1: Yes	Stands as original value	Stand as original value	B
7	.: Missing	.: Missing	Any "affirmative" value	1: Yes	1: Yes	Stand as original value	B
8	.: Missing	.: Missing	No "affirmative" values	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "affirmative" in Coding Table for Note 18_BF1:
Response to S17BF3 is 1-4, or response to S17BF4 is 1: every day or 2: some days, or response to S17BF5 is 1: yes, or response to S17BF6 is 1: yes.

Coding Table for Note 18_BF2:
S17BF4, S17BF5-S17BF6

N18_BF2	S17BF4 is:	S17BF5 is:	S17BF6 is:	S17BF4 is coded as:	S17BF5-S17BF6 are coded as:	*
1	1: Every day, 2: some days or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	3: Not at all or -5: don't know	Any value	Any value	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 19:

Note 19 (Part A)
H17058, H17059B, H17060-H17064, SEX, XSEXA

N19A	H17058 is:	SEX is:	H17059B--H17064 are:	XSEXA is coded as:
1	.: Missing	F	Any marked	2: Female
2	.: Missing	F	All missing	2: Female
3	.: Missing	M	Any marked	1: Male
4	.: Missing	M	All missing	1: Male
5	.: Missing	Z or .: missing	Any marked	2: Female
6	.: Missing	Z	All missing	.: Missing
7	.: Missing	.: Missing	All missing	.: Missing
8	1: Male	Any value	All missing	1: Male
9	1: Male	F	Any marked	2: Female
10	1: Male	M, Z, or .: missing	Any marked	1: Male
11	2: Female	Any value	Any marked	2: Female
12	2: Female	M	All missing	1: Male
13	2: Female	F, Z, or .: missing	All missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEXA is the recoded gender variable after taking into account the self-reported response (H17058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

Note 19 (Part B):
XSEXA, H17059B, H17060-H17064

N19B	XSEXA is:	H17059B--H17064 are:	H17059B--H17064 are coded as:	*
1	1: Male	"All are blank"	.N: Valid skip	F
2	1: Male	At least one is "marked"	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	"All are blank" or at least one is "marked"	Stand as original value	
4	.: Missing	"All are blank" or at least one is "marked"	Missing value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:
All variables H17059B--H17064 are missing.

Definition of "marked" in Coding Table for Note 19b:
Any pattern of marks outside the definition "all are blank".

Coding Table for Note 20
XSEXA, AGE, H17060, H17061

N20	XSEXA is:	AGE is:	H17060 is:	H17061 is:	H17060 is coded as:	H17061 is coded as:	*
1	1: Male	Any value	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	2: Female	Any value	2: 40 or over	Any value	Stands as original value	Stands as original value	
3	2: Female	Any value	1: Under 40	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	2: Female	Any value	.: Missing	Marked	2: >= 40	Stands as original value	B
5	2: Female	< 40	.: Missing	.: Missing	1: < 40	.N: Valid skip	F B
6	2: Female	>=40	.: Missing	.: Missing	2: >= 40	Stands as original value	B
7	2: Female	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	
8	.: Missing	Any value	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

Coding Table for Note 21:
XSEXA, H17062-H17064

N21	XSEXA is:	H17062 is:	H17063 is:	H17064 is:	H17062 is coded as:	H17063 is coded as:	H17064 is coded as:	*
1	1: Male	Any value	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
2	2: Female	1: Pregnant now	1: First trimester	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	1: Pregnant now	2: Second trimester	2: Third trimester	Stands as original value	Stands as original value	.: Missing	F
4	2: Female	1: Pregnant now	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	Stands as original value	Stands as original value	Stands as original value	
5	2: Female	1: Pregnant now	3: Third trimester or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	
6	2: Female	2: Pregnant in last 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	F
7	2: Female	3: Not pregnant in past 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	2: Female	.: Missing	1: First trimester	Any value	1: Pregnant now	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
9	2: Female	.: Missing	2: Second trimester	2: Third trimester	1: Pregnant now	Stands as original value	.: Missing	B F
10	2: Female	.: Missing	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	1: Pregnant now	Stands as original value	Stands as original value	B
11	2: Female	.: Missing	3: Third trimester	Any value	1: Pregnant now	Stands as original value	Stands as original value	B
12	2: Female	.: Missing	.: Missing	Any value	Stands as original value	Stands as original value	Stands as original value	F
13	.: Missing	.: Missing	Marked or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F)

Coding Table for Note 22:
H17067, H17068

N22	H17067 is:	H17068 is:	H17067 is coded as:	H17068 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23:
H17069, H17070

N23	H17069 is:	H17070 is:	H17069 is coded as:	H17070 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23_HT:
XSEXA, H17071F, H17071I

N23_HT	XSEXA is:	H17071F and H17071I is:	H17071F and H17071I are coded as:	*
1	1: Male or 2: female	"Height within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Height out of range for gender"	.O: Out of range	F
3	.: Missing	"Height within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Height out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Height within range for gender" in Coding Table for Note 23_HT:
From 2006 NHIS, height for men is 63"-76" (5'3"-6'4"), height for woman is 59"-70" (4'11"-5'10").

Definition of "Height out of range for gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for gender".

Definition of "Height within range for either gender" in Coding Table for Note 23_HT:
Use lowest and highest height from either gender to set range: 59"-76" (4'11"- 6'4").

Definition of "Height out of range for either gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for either gender".

Coding Table for Note 23_WT:
XSEXA, H17072

N23_WT	XSEXA is:	H17072 is:	H17072 is coded as:	*
1	1: Male or 2: female	"Weight within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Weight out of range for gender"	.O: Out of range	F
3	.: Missing	"Weight within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Weight out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Weight within range for gender" in Coding Table for Note 23_WT:
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of "Weight out of range for gender" in Coding Table for Note 23_WT:
Any height outside the definition of "Weight within range for gender".

Definition of "Weight within range for either gender" in Coding Table for Note 23_WT:
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of "Weight out of range for either gender" in Coding Table for Note 23_WT:
Any height outside the definition of "Weight within range for either gender".

Coding Table for Note 24:
H17073, H17073A-H17073E

N24	H17073A is:	H17073B is:	H17073C is:	H17073D is:	H17073E is:	H17073 is coded as:	H17073A-E are coded as:	*
1	Any value	1: Marked	Any value	Any value	Any value	2: Yes, Mexican, Mexican American, Chicano	Stand as original value	F
2	Any value	2: Unmarked	Any value	Any value	1: Marked	5: Yes, other Spanish, Hispanic, or Latino	Stand as original value	F
3	Any value	2: Unmarked	1: Marked	Any value	2: Unmarked	3: Yes, Puerto Rican	Stand as original value	F
4	Any value	2: Unmarked	2: Unmarked	1: Marked	2: Unmarked	4: Yes, Cuban	Stand as original value	F
5	1: Marked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	1: No, not Spanish, Hispanic, or Latino	Stand as original value	F
6	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	.: Missing	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 25:
H17074, H17075-H17079

N25	H17074 is:	H17075-H17079 are:	H17074 is coded as:	H17075-H17079 are coded as:	*
1	1: Yes	Any value	Stands as original value	Stand as original value	
2	2: No or -5: don't know	"All are uncovered/unknown"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No, -5: don't know, or .: missing	At least one is "covered"	1: Yes	Stand as original value	B
4	.: Missing	"All are uncovered/unknown"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are uncovered/unknown" in Coding Table for Note 25:
Responses to H17075-H17079 are all 2: no, -5: don't know, or missing.

Definition of "covered" in Coding Table for Note 25:
Any pattern of marks outside the definition "all are uncovered/unknown".

APPENDIX D

CODING SCHEME AND CODING TABLES – QUARTER III

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BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS Numeric	ASCII/EBCDIC Numeric	Description
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

Coding Table for Note 1:
H17003, H17004

N1	H17003 is:	H17004 is:	H17003 is coded as:	H17004 is coded as:	*
1	1-17: Health plan	Marked or missing response	Stands as original value	Stands as original value	
2	-6: No usage in past 12 months or -5: not sure	Marked response	Stands as original value	.C: Question should be skipped	F
3	-6: No usage in past 12 months or -5: not sure	Missing response	Stands as original value	.N: Valid skip	F
4	Missing response	Marked or missing response	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 2:
H17006, H17007, H17008

N2	H17006 is:	H17007-H17008 are:	H17006 is coded as:	H17007-H17008 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:
Responses to H17007-H17008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:
All of the following are true: H17007-H17008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:
H17007-H17008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 3:
H17009, H17010, H17011

N3	H17009 is:	H17010-H17011 are:	H17009 is coded as:	H17010-H17011 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 3:
Responses to H17010-H17011 are all missing.

Definition of "blank or NA" in Coding Table for Note 3:
All of the following are true: H17010-H17011 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 3:
H17010-H17011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 3:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 4:
H17013, H17014-H17018, H17033

N4	H17013 is:	H17014-H17018, H17033 are:	H17013 is coded as:	H17014-H17018, H17033 are coded as:	*
1	1: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	2-7: Visits, or .: missing	"Blank or NA"	1: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2-7: Visits	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	.: Missing	"All are blank"	Stands as original value	Stand as original value	
5	.: Missing	At least one is "marked"	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4:
Responses to H17014-H17018 are all missing.

Definition of "blank or NA" in Coding Table for Note 4:
All of the following are true: H17014-H17018 and H17033 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 4:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 5:
H17015, H17016-H17017

N5	H17015 is:	H17016 is:	H17017 is:	H17015 is coded as:	H17016 is coded as:	H17017 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
3	2: No or .: missing	1: Definitely yes 2: somewhat yes	Any value	1: Yes	Stands as original value	Stands as original value	B
4	2: No or .: missing	3: Somewhat no, 4: definitely no, or .: missing	1: Definitely yes 2: somewhat yes	1: Yes	Stands as original value	Stands as original value	B
5	2: No	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	3: Somewhat no, 4: definitely no, or .: missing	3: Somewhat no, 4: definitely no, or .: missing	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 6:
H17019, H17020-H17027, S17009

N6	H17019 is:	H17020-H17024 are:	H17025-H17026, S17009 are:	H17027 is:	H17019 is coded as:	H17020-H17026, S17009 are coded as:	H17027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	.: Missing if –6; stands as original value otherwise	F
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is “marked”	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	At least one is “marked”	Any value	-6: No personal doctor	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	F
5	2: No	“Blank or NA”	Any value	-6: No personal doctor or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	Any value	Any value	-6: No personal doctor	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.C: Question should be skipped	B F
7	.: Missing	“Blank or NA”	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “blank or NA” in Coding Table for Note 6:
All of the following are true: H17020 is either 0: None or missing and H17021-H17024 are either not applicable (-6) or missing.

Definition of “marked” in Coding Table for Note 6:
Any pattern of marks for H17020-H17024 outside the definition “blank or NA”.

Coding Table for Note 7:
H17020, H17021-H17026

N7	H17020 is:	H17021-H17026 are:	H17020 is coded as:	H17021-H17026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	"Blank or NA"	0: None	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	1-6: Visits, or .: missing	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 7:
Responses to H17021-H17026 are all missing.

Definition of "blank or NA" in Coding Table for Note 7:
Responses to H17021-H17026 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 7:
Any pattern of marks for H17021-H17024 outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 8:
H17025, H17026

N8	H17025 is:	H17026 is:	H17025 is coded as:	H17026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 8_01:
S17009, S17010

N8_01	S17009 is:	S17010 is:	S17009 is coded as:	S17010 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	Any value	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No	Any value	Stands as original value	Stands as original value	
4	.: Missing	Any value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 9:
H17028, H17029-H17031

N9	H17028 is:	H17029-H17031 are:	H17028 is coded as:	H17029 is coded as:	H17030-H17031 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if –6; stands as original value otherwise	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stands as original value otherwise	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9:
Responses to H17029-H17031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9:
All of the following are true: H17029 and H17031 are a combination of not applicable (-6) or missing. H17030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 10:
H17030, H17031

N10	H17030 is:	H17031 is:	H17030 is coded as:	H17031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	1-5: Specialists or .: missing	-6: Didn't see a specialist in the last 12 months	0: None	.C: Question should be skipped	B F
4	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 10_B1:
S17B02, S17B03-S17B04

N10_B1	S17B02 is:	S17B03-S17B04 are:	S17B02 is coded as:	S17B03-S17B04 are coded as:	*
1	1: Yes	Any value	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 10_B1:
Responses to S17B03-S17B04 are all missing.

Definition of "blank or NA" in Coding Table for Note 10_B1:
All of the following are true: S17B03-S17B04 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 10_B1:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 12:
H17034, H17035

N12	H17034 is:	H17035 is:	H17034 is coded as:	H17035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't look for information	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't look for information or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 13:
H17036, H17037

N13	H17036 is:	H17037 is:	H17036 is coded as:	H17037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need service or equipment	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need service or equipment or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 14:
H17038, H17039

N14	H17038 is:	H17039 is:	H17038 is coded as:	H17039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't need prescription meds	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't need prescription meds or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 15:
H17040, H17041-H17042

N15	H17040 is:	H17041-H17042 are:	H17040 is coded as:	H17041-H17042 are coded as:	*
1	1: Yes	At least one is "marked" or "all are blank"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
4	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 15:
Responses to H17041-H17042 are all missing.

Definition of "blank or NA" in Coding Table for Note 15:
All of the following are true: H17041-H17042 are a combination of not applicable (-6) or missing.

Definition of "marked" in Coding Table for Note 15:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 16:
H17043, H17044

N16	H17043 is:	H17044 is:	H17043 is coded as:	H17044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	1: Yes or .: missing	-6: Didn't receive forms to fill out	2: No	.C: Question should be skipped	B F
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	-6: Didn't receive forms to fill out or .: missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 17:
H17045, H17046-H17047

N17	H17045 is:	H17046-H17047 are:	H17045 is coded as:	H17046-H17047 are coded as:	*
1	1: Yes	At least one is "marked", "all are blank" or "blank or don't know"	Stands as original value	.: Missing if –6; stands as original value otherwise	F
2	1: Yes, -5: don't know or .: missing	"Blank or NA" or "NA or don't know"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	2: No, -5: don't know or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stands as original value otherwise	B F
4	2: No	None are "marked"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	-5: Don't know	"Blank or don't know" or "all are blank"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
6	.: Missing	"Blank or don't know" or "all are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 17:
Responses to H17046-H17047 are all missing.

Definition of "blank or NA" in Coding Table for Note 17:
Responses to H17046-H17047 are either all not applicable (-6) or a combination of missing and not applicable (-6).

Definition of "blank or don't know" in Coding Table for Note 17:
Responses to H17046-H17047 are either all don't know (-5) or a combination of missing and don't know (-5).

Definition of "NA or don't know" in Coding Table for Note 17:
Responses to H17046-H17047 are a combination of not applicable (-6) and don't know (-5).

Definition of "marked" in Coding Table for Note 17:
Any pattern of marks outside the definitions "all are blank," "blank or NA," "blank or don't know," or "NA or don't know".

Coding Table for Note 18:
H17053, H17054-H17056, H17057A-H17057D

N18	H17053 is:	H17054-H17056 are:	H17057A-H17057D are:	H17053 is coded as:	H17054- H17056, H17057A-H17057D are coded as:	*
1	3: Some days, 4: every day, or .: missing	Any value	Any value	Stands as original value	Stand as original value	
2	2: Not at all or -5: don't know	Any value	"All are unmarked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F
3	2: Not at all	Any value	At least one is "marked"	.: Missing	Stand as original value	B
4	-5: Don't know	Any value	At least one is "marked"	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18:
Responses to H17057A-H17057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18:
Any pattern of marks outside the definition "all are unmarked"

Coding Table for Note 19:

Note 19 (Part A)
H17058, H17059B, H17060-H17064, SEX, XSEXA

N19A	H17058 is:	SEX is:	H17059B--H17064 are:	XSEXA is coded as:
1	.: Missing	F	Any marked	2: Female
2	.: Missing	F	All missing	2: Female
3	.: Missing	M	Any marked	1: Male
4	.: Missing	M	All missing	1: Male
5	.: Missing	Z or .: missing	Any marked	2: Female
6	.: Missing	Z	All missing	.: Missing
7	.: Missing	.: Missing	All missing	.: Missing
8	1: Male	Any value	All missing	1: Male
9	1: Male	F	Any marked	2: Female
10	1: Male	M, Z, or .: missing	Any marked	1: Male
11	2: Female	Any value	Any marked	2: Female
12	2: Female	M	All missing	1: Male
13	2: Female	F, Z, or .: missing	All missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEXA is the recoded gender variable after taking into account the self-reported response (H17058), any responses to gender-specific questions, and the gender of the sample beneficiary from DEERS.

Note 19 (Part B):
XSEXA, H17059B, H17060-H17064

N19B	XSEXA is:	H17059B--H16064 are:	H17059B--H17064 are coded as:	*
1	1: Male	"All are blank"	.N: Valid skip	F
2	1: Male	At least one is "marked"	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	"All are blank" or at least one is "marked"	Stand as original value	
4	.: Missing	"All are blank" or at least one is "marked"	Missing value	F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 19b:
All variables H16059B--H16064 are missing.

Definition of "marked" in Coding Table for Note 19b:
Any pattern of marks outside the definition "all are blank".

Coding Table for Note 20
XSEXA, AGE, H17060, H17061

N20	XSEXA is:	AGE is:	H17060 is:	H17061 is:	H17060 is coded as:	H17061 is coded as:	*
1	1: Male	Any value	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	2: Female	Any value	2: 40 or over	Any value	Stands as original value	Stands as original value	
3	2: Female	Any value	1: Under 40	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	2: Female	Any value	.: Missing	Marked	2: >= 40	Stands as original value	B
5	2: Female	< 40	.: Missing	.: Missing	1: < 40	.N: Valid skip	F B
6	2: Female	>=40	.: Missing	.: Missing	2: >= 40	Stands as original value	B
7	2: Female	.: Missing	.: Missing	.: Missing	Stands as original value	Stands as original value	
8	.: Missing	Any value	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

AGE (DAGEQY) is from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

Coding Table for Note 21:
XSEXA, H17062-H17064

N21	XSEXA is:	H17062 is:	H17063 is:	H17064 is:	H17062 is coded as:	H17063 is coded as:	H17064 is coded as:	*
1	1: Male	Any value	Any value	Any value	Stands as original value	Stands as original value	Stands as original value	
2	2: Female	1: Pregnant now	1: First trimester	Any value	Stands as original value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: Female	1: Pregnant now	2: Second trimester	2: Third trimester	Stands as original value	Stands as original value	.: Missing	F
4	2: Female	1: Pregnant now	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	Stands as original value	Stands as original value	Stands as original value	
5	2: Female	1: Pregnant now	3: Third trimester or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	
6	2: Female	2: Pregnant in last 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	F
7	2: Female	3: Not pregnant in past 12 months	Any value	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	2: Female	.: Missing	1: First trimester	Any value	1: Pregnant now	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	B F
9	2: Female	.: Missing	2: Second trimester	2: Third trimester	1: Pregnant now	Stands as original value	.: Missing	B F
10	2: Female	.: Missing	2: Second trimester	4: First trimester, 3: second trimester, 1: did not receive prenatal care, or .: missing	1: Pregnant now	Stands as original value	Stands as original value	B
11	2: Female	.: Missing	3: Third trimester	Any value	1: Pregnant now	Stands as original value	Stands as original value	B
12	2: Female	.: Missing	.: Missing	Any value	Stands as original value	Stands as original value	Stands as original value	F
13	.: Missing	.: Missing	Marked or .: missing	Any value	Stands as original value	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F)

Coding Table for Note 21_BG1:
S17BG01

N21_BG1	S17BG01 is:	S17BG01 is coded as:	*
1	"Number within range"	Stands as original value	
2	88	0	F
3	"Number out of range"	.O	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Number within range" in Coding Table for Note 21_BG1:Any value not greater than 30.

Definition of "Number out of range" in Coding Table for Note 21_BG1:
Any value greater than 30 except 88.

Coding Table for Note 21_BG2:
S17BG02

N21_BG2	S17BG02 is:	S17BG02 is coded as:	*
1	"Number within range"	Stands as original value	
2	88	0	F
3	"Number out of range"	.O	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Number within range" in Coding Table for Note 22_BG2:
Any value not greater than 30.

Definition of "Number out of range" in Coding Table for Note 22_BG2:
Any value greater than 30 except 88.

Coding Table for Note 21_BG3:
S17BG01, S17BG02, S17BG03

N21_BG3	S17BG01 is:	S17BG02 is:	S17BG03 is:	S17BG03 is coded as:	*
1	0	0	.: Missing	0	
2	Any nonzero value	Any nonzero value	"Number within range"	Stands as original value	
3	Any nonzero value	Any nonzero value	88	0	F
4	Any nonzero value	Any nonzero value	"Number out of range"	.O	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Number within range" in Coding Table for Note 23_BG3:
Any value not greater than 30.

Definition of "Number out of range" in Coding Table for Note 23_BG3:
Any value greater than 30 except 88.

Coding Table for Note 22:
H17067, H17068

N22	H17067 is:	H17068 is:	H17067 is coded as:	H17068 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23:
H17069, H17070

N23	H17069 is:	H17070 is:	H17069 is coded as:	H17070 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23_BE:
S17BE01A-S17BE01K

N23_BE	S17BE02A-J are:	S17BE02K is:	S17BE02A-J are coded as:	S17BE02K is coded as:	*
1	Marked	Marked	Not marked	Stands as original value	B
2	Marked	Not Marked	Stand as original value	Stands as original value	
3	Not Marked	Any value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23_HT:
XSEXA, H17071F, H17071I

N23_HT	XSEXA is:	H17071F and H17071I is:	H17071F and H17071I are coded as:	*
1	1: Male or 2: female	"Height within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Height out of range for gender"	.O: Out of range	F
3	.: Missing	"Height within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Height out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Height within range for gender" in Coding Table for Note 23_HT:
From 2006 NHIS, height for men is 63"-76" (5'3"-6'4"), height for woman is 59"-70" (4'11"-5'10").

Definition of "Height out of range for gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for gender".

Definition of "Height within range for either gender" in Coding Table for Note 23_HT:
Use lowest and highest height from either gender to set range: 59"-76" (4'11"- 6'4").

Definition of "Height out of range for either gender" in Coding Table for Note 23_HT:
Any height outside the definition of "Height within range for either gender".

Coding Table for Note 23_WT:
XSEXA, H17072

N23_WT	XSEXA is:	H17072 is:	H17072 is coded as:	*
1	1: Male or 2: female	"Weight within range for gender" or .: missing	Stands as original value	
2	1: Male or 2: female	"Weight out of range for gender"	.O: Out of range	F
3	.: Missing	"Weight within range for either gender" or .: missing	Stands as original value	
4	.: Missing	"Weight out of range for either gender"	.O: Out of range	F

* Indication of backward coding (B) or forward coding (F).

Definition of "Weight within range for gender" in Coding Table for Note 23_WT:
From 2006 NHIS, weight for men is 126-299 pounds, weight for woman is 100-274 pounds.

Definition of "Weight out of range for gender" in Coding Table for Note 23_WT:
Any height outside the definition of "Weight within range for gender".

Definition of "Weight within range for either gender" in Coding Table for Note 23_WT:
Use lowest and highest weight from either gender to set range: 100-299 pounds.

Definition of "Weight out of range for either gender" in Coding Table for Note 23_WT:
Any height outside the definition of "Weight within range for either gender".

Coding Table for Note 24:
H17073, H17073A-H17073E

N24	H17073A is:	H17073B is:	H17073C is:	H17073D is:	H17073E is:	H17073 is coded as:	H17073A-E are coded as:	*
1	Any value	1: Marked	Any value	Any value	Any value	2: Yes, Mexican, Mexican American, Chicano	Stand as original value	F
2	Any value	2: Unmarked	Any value	Any value	1: Marked	5: Yes, other Spanish, Hispanic, or Latino	Stand as original value	F
3	Any value	2: Unmarked	1: Marked	Any value	2: Unmarked	3: Yes, Puerto Rican	Stand as original value	F
4	Any value	2: Unmarked	2: Unmarked	1: Marked	2: Unmarked	4: Yes, Cuban	Stand as original value	F
5	1: Marked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	1: No, not Spanish, Hispanic, or Latino	Stand as original value	F
6	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	2: Unmarked	.: Missing	Stand as original value	F

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 25:
H17074, H17075-H17079

N25	H17074 is:	H17075-H17079 are:	H17074 is coded as:	H17075-H17079 are coded as:	*
1	1: Yes	Any value	Stands as original value	Stand as original value	
2	2: No or -5: don't know	"All are uncovered/unknown"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	2: No, -5: don't know, or .: missing	At least one is "covered"	1: Yes	Stand as original value	B
4	.: Missing	"All are uncovered/unknown"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are uncovered/unknown" in Coding Table for Note 25:
Responses to H17075-H17079 are all 2: no, -5: don't know, or missing.

Definition of "covered" in Coding Table for Note 25:
Any pattern of marks outside the definition "all are uncovered/unknown".

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APPENDIX D

CODING SCHEME AND CODING TABLES – HEDIS

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BASIC SAS AND ASCII/EBCDIC MISSING DATA AND NOT APPLICABLE CODES

SAS Numeric	ASCII/EBCDIC Numeric	Description
.	-9	No response
.O	-7	Out of range error
.N	-6	Not applicable or valid skip
.D	-5	Scalable response of “don’t know” or “not sure”
.I	-4	Incomplete grid error
.C	-1	Question should have been skipped

Missing values ‘.’ and incomplete grids ‘.I’ are encoded prior to implementation of the Coding Scheme Notes (see below).

Coding Table for Note 2:
H17006, H17007, H17008

N2	H17006 is:	H17007-H17008 are:	H17006 is coded as:	H17007-H17008 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 2:
Responses to H17007-H17008 are all missing.

Definition of "blank or NA" in Coding Table for Note 2:
All of the following are true: H17007-H17008 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 2:
H17007-H17008 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 2:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 3:
H17009, H17010, H17011

N3	H17009 is:	H17010-H17011 are:	H17009 is coded as:	H17010-H17011 are coded as:	*
1	1: Yes	"All are blank"	Stands as original value	Stand as original value	
2	1: Yes or .: missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
3	1: Yes	"One marked and one NA"	Stands as original value	.: Missing if –6; stand as original value otherwise	F
4	1: Yes	At least one is "marked"	Stands as original value	Stand as original value	
5	2: No	"One marked and one NA"	Stands as original value	.C: Question should be skipped	F
6	2: No or .: missing	At least one is "marked"	1: Yes	.: Missing if –6; stand as original value otherwise	B F
7	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
8	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 3:
Responses to H17010-H17011 are all missing.

Definition of "blank or NA" in Coding Table for Note 3:
All of the following are true: H17010-H17011 are a combination of not applicable (-6) or missing.

Definition of "one marked and one NA" in Coding Table for Note 3:
H17010-H17011 have one response marked not applicable (-6) and one marked response (other than not applicable).

Definition of "marked" in Coding Table for Note 3:
Any pattern of marks outside the definitions "all are blank", "one marked and one NA", and "blank or NA".

Coding Table for Note 4H:
H17013, S17BP01, H17018, H17033, S17BK01-04

N4H	H17013 is:	S17BP01, H17018, H17033, S17BK01-04 are:	H17013 is coded as:	S17BP01, H17018, H17033, S17BK01-04 are coded as:	*
1	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
2	1-6: Visits	Any value	Stands as original value	Stand as original value	
3	.: Missing	Any value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 5H:
S17BK01-S17BK04

N5H	S17BK01 is:	S17BK02-S17BK04 are:	S17BK01 is coded as:	S17BK02-S17BK04 are coded as:	*
1	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	Stands as original value	Stands as original value	
2	1: Yes	At least one is "marked"	Stands as original value	Stands as original value	
3	1: Yes	"All are blank"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	B F
4	2: No	At least one is "marked"	1: Yes	Stands as original value	B
5	2: No or .: missing	"All are blank"	Stands as original value	Stands as original value	
6	.: Missing	At least one is "marked"	1: Yes	Stands as original value	B

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 4H:
Responses to S17BK02-S17BK04 are all missing.

Definition of "marked" in Coding Table for Note 4H:
Any pattern of marks outside the definitions "all are blank".

Coding Table for Note 6H:
H17019-H17027

N6H	H17019 is:	H17020-H17024 are:	H17025-H17026 are:	H17027 is:	H17019 is coded as:	H17020-H17026 are coded as:	H17027 is coded as:	*
1	1: Yes	Any value	Any value	Any value	Stands as original value	Stand as original value	Stand as original value	
2	2: No or .: missing	Any value	Any value	0-10	1: Yes	Stand as original value	Stands as original value	B
3	2: No or .: missing	At least one is "marked"	Any value	.: Missing	1: Yes	Stand as original value	Stands as original value	B
4	2: No	"All are blank"	Any value	.: Missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	"All are blank"	Any value	.: Missing	Stands as original value	Stand as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all or blank" in Coding Table for Note 6H:
Responses to H17020-H17024 are all missing.

Definition of "marked" in Coding Table for Note 6H:
Any pattern of marks for H17020-H17024 outside the definition "blank or NA".

Coding Table for Note 7H:
H17020-H17026

N7H	H17020 is:	H17021-H17026 are:	H17020 is coded as:	H17021-H17026 are coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stand as original value	
2	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
3	1-6: Visits, or .: missing	At least one is "marked" or "all are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 7H:
Responses to H17021-H17026 are all missing.

Definition of "marked" in Coding Table for Note 7H:
Any pattern of marks for H17021-H17026 outside the definition "all are blank".

Coding Table for Note 8:
H17025, H17026

N8	H17025 is:	H17026 is:	H17025 is coded as:	H17026 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1: Yes	Any value	Stands as original value	Stands as original value	
3	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
4	2: No	.: Missing	Stands as original value	.N: Valid skip	F
5	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 9H:
H17028-H17031

N9H	H17028 is:	H17029-H17031 are:	H17028 is coded as:	H17029 is coded as:	H17030-H17031 are coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	Stand as original value	F
2	2: No or .: missing	At least one is "marked"	1: Yes	Stands as original value	Stand as original value	B
3	2: No	"All are blank" or "blank or NA"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"Blank or NA"	2: No	.N: Valid skip if missing; .C: question should be skipped if marked	.N: Valid skip if missing; .C: question should be skipped if marked	B F
5	.: Missing	"All are blank"	Stands as original value	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 9H:
Responses to H17029-H17031 are all missing.

Definition of "blank or NA" in Coding Table for Note 9H:
All of the following are true: H17029 and H17031 are missing. H17030 is either missing or 0: None.

Definition of "marked" in Coding Table for Note 9H:
Any pattern of marks outside the definitions "all are blank" and "blank or NA".

Coding Table for Note 10H:
H17030, H17031

N10H	H17030 is:	H17031 is:	H17030 is coded as:	H17031 is coded as:	*
1	.N: Valid skip, or .C: question should be skipped	.N: Valid skip, or .C: question should be skipped	Stands as original value	Stands as original value	
2	1-5: Specialists	0-10 or .: missing	Stands as original value	Stands as original value	
3	0: None	Any value	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	0-10 or .: missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 12H:
H17034, H17035

N12H	H17034 is:	H17035 is:	H17034 is coded as:	H17035 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 13H:
H17036, H17037

N13H	H17036 is:	H17037 is:	H17036 is coded as:	H17037 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 14H:
H17038, H17039

N14H	H17038 is:	H17039 is:	H17038 is coded as:	H17039 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 15H:
H17040, H17041-H17042

N15H	H17040 is:	H17041-H17042 are:	H17040 is coded as:	H17041-H17042 are coded as:	*
1	1: Yes	At least one is "marked" or "all are blank"	Stands as original value	Stands as original value	
2	2: No or .: missing	At least one is "marked"	1: Yes	Stands as original value	B
3	2: No	"All are blank"	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	"All are blank"	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of "all are blank" in Coding Table for Note 15H:
Responses to H17041-H17042 are all missing.

Definition of "marked" in Coding Table for Note 15H:
Any pattern of marks outside the definition "all are blank".

Coding Table for Note 16H:
H17043, H17044

N16H	H17043 is:	H17044 is:	H17043 is coded as:	H17044 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 17H:
H17045, H17046-H17047

N17H	H17045 is:	H17046-H17047 are:	H17045 is coded as:	H17046-H17047 are coded as:	*
1	1: Yes	At least one is “marked”, “all are blank” or “blank or don’t know”	Stands as original value	Stand as original value	
2	2: No, -5: don’t know or .: missing	At least one is “marked”	1: Yes	Stand as original value	B
3	2: No	None are “marked”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
4	-5: Don’t know	“Blank or don’t know” or “all are blank”	Stands as original value	.N: Valid skip if missing; .C: question should be skipped if marked	F
5	.: Missing	“Blank or don’t know” or “all are blank”	Stands as original value	Stand as original value	

* Indication of backward coding (B) or forward coding (F).

Definition of “all are blank” in Coding Table for Note 17H:
Responses to H17046-H17047 are all missing.

Definition of “blank or don’t know” in Coding Table for Note 17H:
Responses to H17046-H17047 are either all don’t know (-5) or a combination of missing and don’t know (-5).

Definition of “marked” in Coding Table for Note 17H:
Any pattern of marks outside the definitions “all are blank,” “blank or NA,” “blank or don’t know,” or “NA or don’t know”.

Coding Table for Note 18H:
H17053, H17054-H17056, H17057A-H17057E

N18H	H17053 is:	H17054-H17056 are:	H17057E is:	H17057A-H17057D are:	H17053 is coded as:	H17054-H17056, are coded as:	H17057A-D are coded as:	H17057E is coded as:	*
1	1: Some days, 2: every day, or .: missing	Any value	Any value	At least one is marked	Stands as original value	Stand as original value	Stand as original value	Unmarked	F
2	1: Some days, 2: every day, or .: missing	Any value	Marked	None are marked	3: Not at all	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	Stand as original value	Stands as original value	B F
3	1: Some days, 2: every day, or .: missing	Any value	Unmarked	None are marked	Stands as original value	Stands as original value	Stand as original value	Stands as original value	
4	3: Not at all, -5: Don't know	Any value	Any value	None are marked	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	Stand as original value	Marked	B F
5	3: Not at all	Any value	Marked	At least one is marked	Stands as original value	Stands as original value	Unmarked	Stands as original value	F
6	3: Not at all	Any value	Unmarked	At least one is marked	.D: Don't know	Stands as original value	Stand as original value	Stands as original value	B
7	-5: Don't know	Any value	Any value	At least one is marked	Stands as original value	.N: Valid skip if missing or unmarked; .C: question should be skipped if marked	Stand as original value	Stands as original value	B F

* Indication of backward coding (B) or forward coding (F).

Definition of "all are unmarked" in Coding Table for Note 18H:
Responses to H17057A-H17057D are all missing or unmarked.

Definition of "marked" in Coding Table for Note 18H:
Any pattern of marks outside the definition "all are unmarked"

Note 19H
H17058, SEX, XSEXA

N19H	H17058 is:	SEX is:	XSEXA is coded as:
1	.: Missing	F	2: Female
2	.: Missing	M	1: Male
3	.: Missing	Z, .: missing	.: Missing
4	1: Male	F	2: Female
5	1: Male	M, Z, or .: missing	1: Male
6	2: Female	M	1: Male
7	2: Female	F, Z, or .: missing	2: Female

SEX (PNSEXCD) is the gender from the DEERS file. This variable is not used to override questionnaire responses, but to clear up any omissions or discrepancies in the responses.

XSEXA is the recoded gender variable after taking into account the self-reported response (H16058), and the gender of the sample beneficiary from DEERS.

Coding Table for Note 22:
H17067, H17068

N22	H17067 is:	H17068 is:	H17067 is coded as:	H17068 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 23:
H17069, H17070

N23	H17069 is:	H17070 is:	H17069 is coded as:	H17070 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	1: Yes or 2: no	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 24H:
S17BM01, S17BM02A-S17BM02E

N24H	S17BM01 is:	S17BM02A-S17BM02E are:	S17BM01 is coded as:	S17BM02 is coded as:	*
1	1: Yes	Any value	Stands as original value	Stands as original value	
2	2: No or .: missing	Marked	1: Yes	Stands as original value	B
3	2: No	Unmarked	Stands as original value	.N: Valid skip if missing;	F
4	.: Missing	Unmarked	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 25H:
S17BM05, S17BM06

N25H	S17BM05 is:	S17BM06 is:	S17BM05 is coded as:	S17BM06 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip if missing	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

Coding Table for Note 26H:
S17BM07, S17BM08

N26H	S17BM07 is:	S17BM08 is:	S17BM07 is coded as:	S17BM08 is coded as:	*
1	1: Yes	1-4: How often or .: missing	Stands as original value	Stands as original value	
2	2: No or .: missing	1-4: How often	1: Yes	Stands as original value	B
3	2: No	.: Missing	Stands as original value	.N: Valid skip if missing	F
4	.: Missing	.: Missing	Stands as original value	Stands as original value	

* Indication of backward coding (B) or forward coding (F).

APPENDIX E

SAS PROC CONTENTS—ALPHABETICAL 2017 ADULT HCSDB

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The CONTENTS Procedure

Data Set Name	IN.HCS17A_1	Observations	44218
Member Type	DATA	Variables	627
Engine	V9	Indexes	0
Created	09/25/2017 09:57:11	Observation Length	4125
Last Modified	09/25/2017 09:57:11	Deleted Observations	0
Protection		Compressed	CHAR
Data Set Type		Reuse Space	NO
Label		Point to Observations	YES
Data Representation	WINDOWS_64	Sorted	NO
Encoding	wlatin1 Western (Windows)		

Engine/Host Dependent Information

Data Set Page Size	167936
Number of Data Set Pages	907
Number of Data Set Repairs	0
ExtendObsCounter	YES
Filename	/sasdata/Projects/40309_HCS/DATA/HCSDB/2017/Data/hcs17a_1.sas7bdat
Release Created	9.0401M0
Host Created	X64_7PRO
Inode Number	1226586040
Access Permission	rwxrwx---
Owner Name	root
File Size	145MB
File Size (bytes)	152485888

Alphabetic List of Variables and Attributes

#	Variable	Type	Len	Format	Informat	Label
18	ACV	Char	1	$ACV2_.		Alternate Care Value
385	BWT	Num	8			BWT - Basic Sampling Weight
386	CFWT	Num	8			Combined Annual NEW Weight
387	CFWT1	Num	8			Combined Replicated NEW Weight 1
388	CFWT2	Num	8			Combined Replicated NEW Weight 2
389	CFWT3	Num	8			Combined Replicated NEW Weight 3
390	CFWT4	Num	8			Combined Replicated NEW Weight 4
391	CFWT5	Num	8			Combined Replicated NEW Weight 5
392	CFWT6	Num	8			Combined Replicated NEW Weight 6
393	CFWT7	Num	8			Combined Replicated NEW Weight 7
394	CFWT8	Num	8			Combined Replicated NEW Weight 8
395	CFWT9	Num	8			Combined Replicated NEW Weight 9
396	CFWT10	Num	8			Combined Replicated NEW Weight 10
397	CFWT11	Num	8			Combined Replicated NEW Weight 11
398	CFWT12	Num	8			Combined Replicated NEW Weight 12
399	CFWT13	Num	8			Combined Replicated NEW Weight 13
400	CFWT14	Num	8			Combined Replicated NEW Weight 14
401	CFWT15	Num	8			Combined Replicated NEW Weight 15
402	CFWT16	Num	8			Combined Replicated NEW Weight 16
403	CFWT17	Num	8			Combined Replicated NEW Weight 17
404	CFWT18	Num	8			Combined Replicated NEW Weight 18
405	CFWT19	Num	8			Combined Replicated NEW Weight 19
406	CFWT20	Num	8			Combined Replicated NEW Weight 20
407	CFWT21	Num	8			Combined Replicated NEW Weight 21
408	CFWT22	Num	8			Combined Replicated NEW Weight 22
409	CFWT23	Num	8			Combined Replicated NEW Weight 23
410	CFWT24	Num	8			Combined Replicated NEW Weight 24
411	CFWT25	Num	8			Combined Replicated NEW Weight 25
412	CFWT26	Num	8			Combined Replicated NEW Weight 26
413	CFWT27	Num	8			Combined Replicated NEW Weight 27
414	CFWT28	Num	8			Combined Replicated NEW Weight 28
415	CFWT29	Num	8			Combined Replicated NEW Weight 29
416	CFWT30	Num	8			Combined Replicated NEW Weight 30
417	CFWT31	Num	8			Combined Replicated NEW Weight 31
418	CFWT32	Num	8			Combined Replicated NEW Weight 32
419	CFWT33	Num	8			Combined Replicated NEW Weight 33
420	CFWT34	Num	8			Combined Replicated NEW Weight 34
421	CFWT35	Num	8			Combined Replicated NEW Weight 35
422	CFWT36	Num	8			Combined Replicated NEW Weight 36
423	CFWT37	Num	8			Combined Replicated NEW Weight 37

424	CFWT38	Num	8	Combined Replicated NEW Weight 38
425	CFWT39	Num	8	Combined Replicated NEW Weight 39
426	CFWT40	Num	8	Combined Replicated NEW Weight 40
427	CFWT41	Num	8	Combined Replicated NEW Weight 41
428	CFWT42	Num	8	Combined Replicated NEW Weight 42
429	CFWT43	Num	8	Combined Replicated NEW Weight 43
430	CFWT44	Num	8	Combined Replicated NEW Weight 44
431	CFWT45	Num	8	Combined Replicated NEW Weight 45
432	CFWT46	Num	8	Combined Replicated NEW Weight 46
433	CFWT47	Num	8	Combined Replicated NEW Weight 47
434	CFWT48	Num	8	Combined Replicated NEW Weight 48
435	CFWT49	Num	8	Combined Replicated NEW Weight 49
436	CFWT50	Num	8	Combined Replicated NEW Weight 50
437	CFWT51	Num	8	Combined Replicated NEW Weight 51
438	CFWT52	Num	8	Combined Replicated NEW Weight 52
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443	CFWT57	Num	8	Combined Replicated NEW Weight 57
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463	CFWT77	Num	8	Combined Replicated NEW Weight 77
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465	CFWT79	Num	8	Combined Replicated NEW Weight 79
466	CFWT80	Num	8	Combined Replicated NEW Weight 80
467	CFWT81	Num	8	Combined Replicated NEW Weight 81
468	CFWT82	Num	8	Combined Replicated NEW Weight 82
469	CFWT83	Num	8	Combined Replicated NEW Weight 83
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471	CFWT85	Num	8	Combined Replicated NEW Weight 85
472	CFWT86	Num	8	Combined Replicated NEW Weight 86
473	CFWT87	Num	8	Combined Replicated NEW Weight 87
474	CFWT88	Num	8	Combined Replicated NEW Weight 88
475	CFWT89	Num	8	Combined Replicated NEW Weight 89
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477	CFWT91	Num	8	Combined Replicated NEW Weight 91
478	CFWT92	Num	8	Combined Replicated NEW Weight 92
479	CFWT93	Num	8	Combined Replicated NEW Weight 93
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484	CFWT98	Num	8	Combined Replicated NEW Weight 98
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486	CFWT100	Num	8	Combined Replicated NEW Weight 100
487	CFWT101	Num	8	Combined Replicated NEW Weight 101
488	CFWT102	Num	8	Combined Replicated NEW Weight 102
489	CFWT103	Num	8	Combined Replicated NEW Weight 103
490	CFWT104	Num	8	Combined Replicated NEW Weight 104
491	CFWT105	Num	8	Combined Replicated NEW Weight 105
492	CFWT106	Num	8	Combined Replicated NEW Weight 106
493	CFWT107	Num	8	Combined Replicated NEW Weight 107
494	CFWT108	Num	8	Combined Replicated NEW Weight 108
495	CFWT109	Num	8	Combined Replicated NEW Weight 109
496	CFWT110	Num	8	Combined Replicated NEW Weight 110
497	CFWT111	Num	8	Combined Replicated NEW Weight 111

498	CFWT112	Num	8		Combined Replicated NEW Weight 112
499	CFWT113	Num	8		Combined Replicated NEW Weight 113
500	CFWT114	Num	8		Combined Replicated NEW Weight 114
501	CFWT115	Num	8		Combined Replicated NEW Weight 115
502	CFWT116	Num	8		Combined Replicated NEW Weight 116
503	CFWT117	Num	8		Combined Replicated NEW Weight 117
504	CFWT118	Num	8		Combined Replicated NEW Weight 118
505	CFWT119	Num	8		Combined Replicated NEW Weight 119
506	CFWT120	Num	8		Combined Replicated NEW Weight 120
507	CFWT121	Num	8		Combined Replicated NEW Weight 121
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509	CFWT123	Num	8		Combined Replicated NEW Weight 123
510	CFWT124	Num	8		Combined Replicated NEW Weight 124
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521	CFWT135	Num	8		Combined Replicated NEW Weight 135
522	CFWT136	Num	8		Combined Replicated NEW Weight 136
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524	CFWT138	Num	8		Combined Replicated NEW Weight 138
525	CFWT139	Num	8		Combined Replicated NEW Weight 139
526	CFWT140	Num	8		Combined Replicated NEW Weight 140
527	CFWT141	Num	8		Combined Replicated NEW Weight 141
528	CFWT142	Num	8		Combined Replicated NEW Weight 142
529	CFWT143	Num	8		Combined Replicated NEW Weight 143
530	CFWT144	Num	8		Combined Replicated NEW Weight 144
531	CFWT145	Num	8		Combined Replicated NEW Weight 145
532	CFWT146	Num	8		Combined Replicated NEW Weight 146
533	CFWT147	Num	8		Combined Replicated NEW Weight 147
534	CFWT148	Num	8		Combined Replicated NEW Weight 148
535	CFWT149	Num	8		Combined Replicated NEW Weight 149
536	CFWT150	Num	8		Combined Replicated NEW Weight 150
537	CFWT151	Num	8		Combined Replicated NEW Weight 151
538	CFWT152	Num	8		Combined Replicated NEW Weight 152
539	CFWT153	Num	8		Combined Replicated NEW Weight 153
540	CFWT154	Num	8		Combined Replicated NEW Weight 154
541	CFWT155	Num	8		Combined Replicated NEW Weight 155
542	CFWT156	Num	8		Combined Replicated NEW Weight 156
543	CFWT157	Num	8		Combined Replicated NEW Weight 157
544	CFWT158	Num	8		Combined Replicated NEW Weight 158
545	CFWT159	Num	8		Combined Replicated NEW Weight 159
546	CFWT160	Num	8		Combined Replicated NEW Weight 160
547	CFWT161	Num	8		Combined Replicated NEW Weight 161
548	CFWT162	Num	8		Combined Replicated NEW Weight 162
549	CFWT163	Num	8		Combined Replicated NEW Weight 163
550	CFWT164	Num	8		Combined Replicated NEW Weight 164
551	CFWT165	Num	8		Combined Replicated NEW Weight 165
552	CFWT166	Num	8		Combined Replicated NEW Weight 166
553	CFWT167	Num	8		Combined Replicated NEW Weight 167
554	CFWT168	Num	8		Combined Replicated NEW Weight 168
555	CFWT169	Num	8		Combined Replicated NEW Weight 169
556	CFWT170	Num	8		Combined Replicated NEW Weight 170
557	CFWT171	Num	8		Combined Replicated NEW Weight 171
558	CFWT172	Num	8		Combined Replicated NEW Weight 172
559	CFWT173	Num	8		Combined Replicated NEW Weight 173
560	CFWT174	Num	8		Combined Replicated NEW Weight 174
561	CFWT175	Num	8		Combined Replicated NEW Weight 175
562	CFWT176	Num	8		Combined Replicated NEW Weight 176
563	CFWT177	Num	8		Combined Replicated NEW Weight 177
564	CFWT178	Num	8		Combined Replicated NEW Weight 178
565	CFWT179	Num	8		Combined Replicated NEW Weight 179
566	CFWT180	Num	8		Combined Replicated NEW Weight 180
10	D_HEALTH	Char	2	$DHEALTH.	Health Service Region
19	DBENCAT	Char	3	$BENCAT.	Beneficiary Category
380	DOM_INTL	Char	1	$DOM_INT. $1.	Domestic or international address
20	DSPONSVC	Char	1	$SPONSVC.	Derived Sponsor Branch of Service
269	DUPFLAG	Char	3		Multiple Response Indicator

273	EMAILRES	Char	25	$EMAILR.	$100.	Email response
6	ENBGSMPL	Char	2	$ENBGS.		Enrollment by beneficiary category
268	FLAG_FIN	Char	5	$FINAL.		Final Disposition
379	FLTYPE	Num	8	FL_TYPE.	8.	Experimental cover letter group
270	FNSTATUS	Num	8	FNSTATS.		Final Status
627	FWRWT	Num	8			Final NEW Weight
567	FWRWT1	Num	8			Replicated/JackKnife NEW Weight 1
568	FWRWT2	Num	8			Replicated/JackKnife NEW Weight 2
569	FWRWT3	Num	8			Replicated/JackKnife NEW Weight 3
570	FWRWT4	Num	8			Replicated/JackKnife NEW Weight 4
571	FWRWT5	Num	8			Replicated/JackKnife NEW Weight 5
572	FWRWT6	Num	8			Replicated/JackKnife NEW Weight 6
573	FWRWT7	Num	8			Replicated/JackKnife NEW Weight 7
574	FWRWT8	Num	8			Replicated/JackKnife NEW Weight 8
575	FWRWT9	Num	8			Replicated/JackKnife NEW Weight 9
576	FWRWT10	Num	8			Replicated/JackKnife NEW Weight 10
577	FWRWT11	Num	8			Replicated/JackKnife NEW Weight 11
578	FWRWT12	Num	8			Replicated/JackKnife NEW Weight 12
579	FWRWT13	Num	8			Replicated/JackKnife NEW Weight 13
580	FWRWT14	Num	8			Replicated/JackKnife NEW Weight 14
581	FWRWT15	Num	8			Replicated/JackKnife NEW Weight 15
582	FWRWT16	Num	8			Replicated/JackKnife NEW Weight 16
583	FWRWT17	Num	8			Replicated/JackKnife NEW Weight 17
584	FWRWT18	Num	8			Replicated/JackKnife NEW Weight 18
585	FWRWT19	Num	8			Replicated/JackKnife NEW Weight 19
586	FWRWT20	Num	8			Replicated/JackKnife NEW Weight 20
587	FWRWT21	Num	8			Replicated/JackKnife NEW Weight 21
588	FWRWT22	Num	8			Replicated/JackKnife NEW Weight 22
589	FWRWT23	Num	8			Replicated/JackKnife NEW Weight 23
590	FWRWT24	Num	8			Replicated/JackKnife NEW Weight 24
591	FWRWT25	Num	8			Replicated/JackKnife NEW Weight 25
592	FWRWT26	Num	8			Replicated/JackKnife NEW Weight 26
593	FWRWT27	Num	8			Replicated/JackKnife NEW Weight 27
594	FWRWT28	Num	8			Replicated/JackKnife NEW Weight 28
595	FWRWT29	Num	8			Replicated/JackKnife NEW Weight 29
596	FWRWT30	Num	8			Replicated/JackKnife NEW Weight 30
597	FWRWT31	Num	8			Replicated/JackKnife NEW Weight 31
598	FWRWT32	Num	8			Replicated/JackKnife NEW Weight 32
599	FWRWT33	Num	8			Replicated/JackKnife NEW Weight 33
600	FWRWT34	Num	8			Replicated/JackKnife NEW Weight 34
601	FWRWT35	Num	8			Replicated/JackKnife NEW Weight 35
602	FWRWT36	Num	8			Replicated/JackKnife NEW Weight 36
603	FWRWT37	Num	8			Replicated/JackKnife NEW Weight 37
604	FWRWT38	Num	8			Replicated/JackKnife NEW Weight 38
605	FWRWT39	Num	8			Replicated/JackKnife NEW Weight 39
606	FWRWT40	Num	8			Replicated/JackKnife NEW Weight 40
607	FWRWT41	Num	8			Replicated/JackKnife NEW Weight 41
608	FWRWT42	Num	8			Replicated/JackKnife NEW Weight 42
609	FWRWT43	Num	8			Replicated/JackKnife NEW Weight 43
610	FWRWT44	Num	8			Replicated/JackKnife NEW Weight 44
611	FWRWT45	Num	8			Replicated/JackKnife NEW Weight 45
612	FWRWT46	Num	8			Replicated/JackKnife NEW Weight 46
613	FWRWT47	Num	8			Replicated/JackKnife NEW Weight 47
614	FWRWT48	Num	8			Replicated/JackKnife NEW Weight 48
615	FWRWT49	Num	8			Replicated/JackKnife NEW Weight 49
616	FWRWT50	Num	8			Replicated/JackKnife NEW Weight 50
617	FWRWT51	Num	8			Replicated/JackKnife NEW Weight 51
618	FWRWT52	Num	8			Replicated/JackKnife NEW Weight 52
619	FWRWT53	Num	8			Replicated/JackKnife NEW Weight 53
620	FWRWT54	Num	8			Replicated/JackKnife NEW Weight 54
621	FWRWT55	Num	8			Replicated/JackKnife NEW Weight 55
622	FWRWT56	Num	8			Replicated/JackKnife NEW Weight 56
623	FWRWT57	Num	8			Replicated/JackKnife NEW Weight 57
624	FWRWT58	Num	8			Replicated/JackKnife NEW Weight 58
625	FWRWT59	Num	8			Replicated/JackKnife NEW Weight 59
626	FWRWT60	Num	8			Replicated/JackKnife NEW Weight 60
23	H17001	Num	4	YN.		Are you the person listed on envelope
43	H17003	Num	4	HPLAN1_.		Which health plan did you use most
44	H17004	Num	4	HPTIME.		Yrs in a row with health plan
45	H17005	Num	4	PLACE.		In lst yr:fclty use most for health care
46	H17006	Num	4	YN.		In lst yr:ill/injry/cond care right away
47	H17007	Num	4	OFTEN2_.		In lst yr:get urgnt care as soon as wntd
48	H17008	Num	4	TIME1_.		In lst yr:wait btwn try get care,see prv
49	H17009	Num	4	YN.		In lst yr:make appts non-urgnt hlth care

50	H17010	Num	4	OFTEN3_.	In lst yr:non-urg hlth cre appt whn wntd
51	H17011	Num	4	TIME2_.	In lst yr:days btwn appt & see prvder
52	H17012	Num	4	OFTEN4_.	In lst yr:go to emrgncy rm for own care
53	H17013	Num	4	OFTEN4_.	In lst yr:go to Dr office/clinic for care
54	H17014	Num	4	OFTEN8_.	Lst yr: how often talk to doctor about illness prvntn
55	H17015	Num	4	YN.	Lst yr: did doctor tell you more than 1 choice for trtmnt
56	H17016	Num	4	YNDEF.	Lst yr: did talk to doctor about pros/cons of trtmnt
57	H17017	Num	4	YNDEF.	Lst yr: did doctor ask which trtmnt option best for you
58	H17018	Num	4	RATE3_.	Rating of all health care in lst yr
59	H17019	Num	4	YN.	Have one person think of as personal Dr
60	H17020	Num	4	OFTEN10_.	Lst yr: how often visit prsnl doctor for care for yourself
61	H17021	Num	4	OFTEN5_.	Lst yr: how oftn Drs listen to you
62	H17022	Num	4	OFTEN5_.	Lst yr: how oftn Drs explain things
63	H17023	Num	4	OFTEN5_.	Lst yr: how oftn Drs show respect
64	H17024	Num	4	OFTEN5_.	Lst yr: how oftn Drs spend enough time
65	H17025	Num	4	YN.	Lst yr: did get care from doctor other than prsnl doctor
66	H17026	Num	4	OFTEN8_.	Lst yr: how often prsnl doctor seemed infrmd of care from other doctors
67	H17027	Num	4	RATE6_.	Rating of your personal Dr
68	H17028	Num	4	YN.	Lst yr: did make any appointments to see spclst
69	H17029	Num	4	OFTEN9_.	Lst yr: how often easy to get appointments with spclsts
70	H17030	Num	4	SPCLST.	Lst yr: how many spclsts seen
71	H17031	Num	4	RATE2_.	Rating of specialist seen in lst yr
72	H17032	Num	4	YN.	Lst yr: did try to get care, test, or trtmnt through health plan
73	H17033	Num	4	OFTEN11_.	Lst yr: how often easy to get care, test, or trtmnt
74	H17034	Num	4	YN.	Lst yr: did look for info from written material/Internet
75	H17035	Num	4	OFTEN12_.	Lst yr: how often written material/Internet provide needed info
76	H17036	Num	4	YN.	Lst yr: did look for info from health plan on cost of service/equipment
77	H17037	Num	4	OFTEN13_.	Lst yr: how often able to find out cost of service/equipment
78	H17038	Num	4	YN.	Lst yr: did look for info from health plan on cost of prescription meds
79	H17039	Num	4	OFTEN14_.	Lst yr: how often able to find out cost of prescription meds
80	H17040	Num	4	YN.	Lst yr: did try to get info/help from health plan's cstmr service
81	H17041	Num	4	OFTEN15_.	Lst yr: how often did cstmr service give needed info/help
82	H17042	Num	4	OFTEN15_.	Lst yr: how often did cstmr service treat with courtesy/respect
83	H17043	Num	4	YN.	Lst yr: did health plan give any forms to fill out
84	H17044	Num	4	OFTEN16_.	Lst yr: how often were forms easy to fill out
85	H17045	Num	4	YNDNK.	Lst yr: send in any claims
86	H17046	Num	4	OFTEN6_.	Lst yr: how often did health plan handle claims quickly
87	H17047	Num	4	OFTEN6_.	Lst yr: how oftn handle claims correctly
88	H17048	Num	4	RATE4_.	Rating of all experience with hlth plan
89	H17049	Num	4	TIME5_.	Blood pressure: when lst reading
90	H17050	Num	4	YNBP_.	Blood pressure: know if too high or not
91	H17051	Num	4	TIME7_.	When did you lst have a flu shot
92	H17052	Num	4	YNDNK.	Smoked at least 100 cigarettes in life
93	H17053	Num	4	TIME8_.	Smoke or use tobacco everyday, some days or not at all
94	H17054	Num	4	OFTEN8_.	Lst yr: how often advised to quit smoking or use tobacco
95	H17055	Num	4	OFTEN8_.	Lst yr: how often recom medic assist quit smoking or using tobacco
96	H17056	Num	4	OFTEN8_.	Lst yr: how often discu meth/strag asst quit smoking or using tobacco
102	H17058	Num	4	SEX.	Are you male or female
104	H17060	Num	4	YN.	Are you under age 40
105	H17061	Num	4	TIME12_.	Lst time: breasts checked mammography
106	H17062	Num	4	YNPREG.	Been pregnant in lst yr or pregnant now
107	H17063	Num	4	PREG1_.	In what trimester is your pregnancy
108	H17064	Num	4	PREG2_.	Trimester first received prenatal care
109	H17065	Num	4	HEALTH.	In gnrl, how would you rate ovrall hlth
110	H17066	Num	4	YN.	Impairment/Hlth prblm limit activities
111	H17067	Num	4	YN.	Lst yr: have seen doctor 3 or more times for same condition
112	H17068	Num	4	YN.	Has condition lasted for at least 3 months
113	H17069	Num	4	YN.	Need to take medicine prescribed by a doctor

114	H17070	Num	4	YN.	Medicine to treat condition that has lasted for at least 3 months
117	H17072	Num	4	TIME14_.	Weight without shoes
118	H17073	Num	4	HISP.	Are you Spanish/Hispanic/Latino
124	H17074	Num	4	YNDNK.	Currently Covered Medicare
125	H17075	Num	4	MEDA.	Currently Covered Medicare Part A
126	H17076	Num	4	MEDB.	Currently Covered Medicare Part B
127	H17077	Num	4	YNDNK.	Enrolled Medicare Advantage
128	H17078	Num	4	MEDSUPP.	Currently Covered Medicare Supplemental
129	H17079	Num	4	YNDNK.	Enrolled Medicare Part D
24	H17002A	Num	4	MARKED.	Health plan(s) covered: TRICARE Prime
25	H17002C	Num	4	MARKED.	Health plan(s) covered: TRICARE Ext/Stnd
35	H17002F	Num	4	MARKED.	Health plan(s) covered: Medicare
36	H17002G	Num	4	MARKED.	Health plan(s) covered: FEHBP
37	H17002H	Num	4	MARKED.	Health plan(s) covered: Medicaid
38	H17002I	Num	4	MARKED.	Health plan(s) covered: civilian HMO
39	H17002J	Num	4	MARKED.	Health plan(s) covered: other civilian
33	H17002K	Num	4	MARKED.	Health plan(s) covered: USFHP
42	H17002L	Num	4	MARKED.	Health plan(s) covered: not sure
40	H17002M	Num	4	MARKED.	Health plan(s) covered: veterans
26	H17002N	Num	4	MARKED.	Health plan(s) covered: TRICARE Plus
27	H17002O	Num	4	MARKED.	Health plan(s) covered: TRICARE For Life
28	H17002P	Num	4	MARKED.	Health plan(s) covered: TRICARE Supplmntl Ins
29	H17002Q	Num	4	MARKED.	Health plan(s) covered: TRICARE Reserve Select
41	H17002R	Num	4	MARKED.	Health plan(s) covered: gov hlth ins-other cntry
30	H17002S	Num	4	MARKED.	Health plan(s) covered: TRICARE Retired Reserve
31	H17002T	Num	4	MARKED.	Health plan(s) covered: TRICARE Young Adult Prime
34	H17002U	Num	4	MARKED.	Health plan(s) covered: CHCBP
32	H17002V	Num	4	MARKED.	Health plan(s) covered: TRICARE Young Adult Ex or Standard
97	H17057A	Num	4	MARKED.	Do you smoke or use: cigarettes
98	H17057B	Num	4	MARKED.	Do you smoke or use: dip, chewing tobacco, snuff, or snus
99	H17057C	Num	4	MARKED.	Do you smoke or use: cigars
100	H17057D	Num	4	MARKED.	Do you smoke or use: pipes, bidis, or kreteks
101	H17057E	Num	4	MARKED.	I do not smoke/use tobacco products
103	H17059B	Num	4	TIME16_.	Lst have a Pap smear test
115	H17071F	Num	4	TIME14_.	Height without shoes (feet)
116	H17071I	Num	4	TIME14_.	Height without shoes (inches)
119	H17073A	Num	4	MARKED.	Not Spanish/Hispanic/Latino
120	H17073B	Num	4	MARKED.	Mexican, Mexican American, Chicano
121	H17073C	Num	4	MARKED.	Puerto Rican
122	H17073D	Num	4	MARKED.	Cuban
123	H17073E	Num	4	MARKED.	Other Spanish, Hispanic, or Latino
372	HP_BP	Num	8	HAYNN2_.	Bld prsre chck in last 2 yrs,know rslts
378	HP_CESH3	Num	8	SMOKE.	Had smoking cessation counseling - HEDIS (modified)
373	HP_FLU	Num	8	HAYNN.	65 and older, flu shot in last 12 mnths
374	HP_FLU_H	Num	8	HAYNN.	65 and older, flu shot in last 12 mnths
370	HP_MAM50	Num	8	HAYNN.	Women 50>=, mammography in pst 2 yrs
369	HP_MAMOG	Num	8	HAYNN.	Women 40>=, mammography in pst 2 yrs
375	HP_OBESE	Num	8	HAYNN.	Obese/Morbidly obese
371	HP_PAP	Num	8	HAYNN.	All women, Pap smear in last 3 yrs
368	HP_PRNTL	Num	8	PRNTL.	Prgnt in lst yr, receivd cre 1st trimstr
377	HP_SMKH3	Num	8	SMOKE.	Smoker under HEDIS definition (modified)
376	HP_SMOKE	Num	8	HAYNN.	Advised to quit smoking in last 12 mnths
265	INHCSDB	Num	8	INHCSDB.	1 if in HCSDB sample, 0 if HEDIS
266	INHEDIS	Num	8	INHEDIS.	1 if in HEDIS sample, 0 if HCSDB
347	JSFLAG	Num	8	JSFLAG.	Joint Service Flag
367	KCIVINS	Num	8	HAYNN2_.	Beneficiary coverd by civilian insurance
366	KCIVOPQY	Num	8	HAGRID.	Outpat. visits-use Civilian fclty most
271	KEYCOUNT	Num	8		# Key Questions Answered
365	KMILOPQY	Num	8	HAGRID.	Outpat. visits-use Military fclty most
381	LTR_TYPE	Num	8	LET_TYPE. 8.	Letter group for this participant
340	MISS_1	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): violates skip pattern
341	MISS_4	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): incomplete grid error
342	MISS_5	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): scalable reponse of don't know
343	MISS_6	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): not applicable - valid skip
344	MISS_7	Num	8	HAMISS.	Count of original survey responses (pre-cleaning): out-of-range error

345	MISS_9	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): no response - invalid skip
346	MISS_TOT	Num	8	HAMISS.		Total number of missing responses (pre-cleaning)
7	MPCSMPL	Num	8	MPCSMPL.		MPCSMPL - Military Personnel Category
1	MPRID	Char	8	$8.	$8.	Unique MPR Identifier
275	N1	Num	8	NOTES.		Coding Scheme Note 1
276	N2	Num	8	NOTES.		Coding Scheme Note 2
277	N3	Num	8	NOTES.		Coding Scheme Note 3
286	N4	Num	8	NOTES.		Coding Scheme Note 4
288	N5	Num	8	NOTES.		Coding Scheme Note 5
294	N6	Num	8	NOTES.		Coding Scheme Note 6
296	N7	Num	8	NOTES.		Coding Scheme Note 7
298	N8	Num	8	NOTES.		Coding Scheme Note 8
300	N9	Num	8	NOTES.		Coding Scheme Note 9
302	N10	Num	8	NOTES.		Coding Scheme Note 10
305	N11	Num	8	NOTES.		Coding Scheme Note 11
306	N12	Num	8	NOTES.		Coding Scheme Note 12
308	N13	Num	8	NOTES.		Coding Scheme Note 13
310	N14	Num	8	NOTES.		Coding Scheme Note 14
312	N15	Num	8	NOTES.		Coding Scheme Note 15
314	N16	Num	8	NOTES.		Coding Scheme Note 16
316	N17	Num	8	NOTES.		Coding Scheme Note 17
318	N18	Num	8	NOTES.		Coding Scheme Note 18
325	N20	Num	8	NOTES.		Coding Scheme Note 20
326	N21	Num	8	NOTES.		Coding Scheme Note 21
330	N22	Num	8	NOTES.		Coding Scheme Note 22
331	N23	Num	8	NOTES.		Coding Scheme Note 23
335	N24	Num	8	NOTES.		Coding Scheme Note 24
337	N25	Num	8	NOTES.		Coding Scheme Note 25
303	N10_B1	Num	8	NOTES.		Coding Scheme Note 10_B1
304	N10H	Num	8	NOTES.		Coding Scheme Note 10H
307	N12H	Num	8	NOTES.		Coding Scheme Note 12H
309	N13H	Num	8	NOTES.		Coding Scheme Note 13H
311	N14H	Num	8	NOTES.		Coding Scheme Note 14H
313	N15H	Num	8	NOTES.		Coding Scheme Note 15H
315	N16H	Num	8	NOTES.		Coding Scheme Note 16H
317	N17H	Num	8	NOTES.		Coding Scheme Note 17H
319	N18_BF1	Num	8	NOTES.		Coding Scheme Note 18_BF1
320	N18_BF2	Num	8	NOTES.		Coding Scheme Note 18_BF2
321	N18H	Num	8	NOTES.		Coding Scheme Note 18H
322	N19A	Num	8	NOTES.		Coding Scheme Note 19A
323	N19B	Num	8	NOTES.		Coding Scheme Note 19B
324	N19H	Num	8	NOTES.		Coding Scheme Note 19H
327	N21_BG1	Num	8	NOTES.		Coding Scheme Note 21_BG1
328	N21_BG2	Num	8	NOTES.		Coding Scheme Note 21_BG2
329	N21_BG3	Num	8	NOTES.		Coding Scheme Note 21_BG3
332	N23_BE	Num	8	NOTES.		Coding Scheme Note 23_BE
333	N23_HT	Num	8	NOTES.		Coding Scheme Note 23_HT
334	N23_WT	Num	8	NOTES.		Coding Scheme Note 23_WT
336	N24H	Num	8	NOTES.		Coding Scheme Note 24H
338	N25H	Num	8	NOTES.		Coding Scheme Note 25H
339	N26H	Num	8	NOTES.		Coding Scheme Note 26H
278	N3_BC1	Num	8	NOTES.		Coding Scheme Note 3_BC1
279	N3_BC2	Num	8	NOTES.		Coding Scheme Note 3_BC2
280	N3_BC3	Num	8	NOTES.		Coding Scheme Note 3_BC3
281	N3_BC4	Num	8	NOTES.		Coding Scheme Note 3_BC4
282	N3_BC5	Num	8	NOTES.		Coding Scheme Note 3_BC5
283	N3_BC6	Num	8	NOTES.		Coding Scheme Note 3_BC6
284	N3_BC7	Num	8	NOTES.		Coding Scheme Note 3_BC7
285	N3_BC8	Num	8	NOTES.		Coding Scheme Note 3_BC8
287	N4H	Num	8	NOTES.		Coding Scheme Note 4H
289	N5_BI1	Num	8	NOTES.		Coding Scheme Note 5_BI1
290	N5_BI2	Num	8	NOTES.		Coding Scheme Note 5_BI2
291	N5_BI3	Num	8	NOTES.		Coding Scheme Note 5_BI3
292	N5_BI4	Num	8	NOTES.		Coding Scheme Note 5_BI4
293	N5H	Num	8	NOTES.		Coding Scheme Note 5H
295	N6H	Num	8	NOTES.		Coding Scheme Note 6H
297	N7H	Num	8	NOTES.		Coding Scheme Note 7H
299	N8_01	Num	8	NOTES.		Coding Scheme Note 8_01
301	N9H	Num	8	NOTES.		Coding Scheme Note 9H
8	NHFF	Num	8			NHFF - Stratum Sample Size
267	ONTIME	Char	3			Responded Within 8 weeks of Mail-Out
359	OUTCATCH	Num	8	OCATCH.		Out of catchment area indicator
21	PATCAT	Char	7	$AGGBCAT.		Aggregated Beneficiary Category

17	PCM	Char	3	$PCM.	Primary Manager Code (CIV or MIL)
14	PNSEXCD	Char	1	$SEXCD.	Person Gender
22	PNTYPCD	Char	1	$PNTYPCD.	Person Type Code
384	POSTCELL	Char	5		ps cell for new wts - for all 3 quarters
383	QAIRE	Num	8	QAIRE. 8.	Paper survey or letter only
9	QUARTER	Char	8		Survey Quarter
13	RACEETHN	Char	1	$RACECD.	Race/Ethnic Code
15	RDAGEQY	Num	3	AGE_R.	Age at sampling-Capped(18 and below, 86 and above)
16	RFLDAGE	Num	3	AGE_R.	Age at fielding-Capped(18 and below, 86 and above)
382	RMDR_FLG	Num	8	REMINDER. 8.	Reminder letter for this participant
138	S17009	Num	4	YN.	Same prsnl doctor/nurse before this hlth plan
139	S17010	Num	4	PROB1_.	Prblm getting prsnl doctor/nurse you are happy with
140	S17011	Num	4	AGREE2_.	Agree/disagree: able to see provider when needed
141	S17014	Num	4	SATISFY.	How satisfied with health care during last visit
142	S17B01	Num	4	MNTLHLTH.	Self rate of overall mental/emotional health
143	S17B02	Num	4	YN.	Lst yr: needed treatmnt/cnslng-prsnl prob
144	S17B03	Num	4	PROB1_.	Lst yr: prblm gttng needed treatmnt/cnslng
145	S17B04	Num	4	RATE5_.	Lst yr: rate of treatmnt/cnslng received
215	S17BC09	Num	4	YN.	Were you asked to call back at a future date when appts might be available [MTF]
216	S17BC10	Num	4	YN.	Were you asked to call back at a future date when appts might be available [Civilian]
176	S17BC01A	Num	4	MARKED.	Past 12 mth: did you try making appt at MTF? Yes, by calling
177	S17BC01B	Num	4	MARKED.	Past 12 mth: did you try making appt at MTF? Yes, online
178	S17BC01C	Num	4	MARKED.	Past 12 mth: did you try making appt at MTF? Yes, in person
179	S17BC01D	Num	4	MARKED.	Past 12 mth: did you try making appt at MTF? No
180	S17BC02A	Num	4	MARKED.	Why make appt at MTF? New illness, condition, or injury
181	S17BC02B	Num	4	MARKED.	Why make appt at MTF? I was referred for specialist care
182	S17BC02C	Num	4	MARKED.	Why make appt at MTF? Routine wellness
183	S17BC02D	Num	4	MARKED.	Why make appt at MTF? Follow-up on illness, condition, or injury
184	S17BC03A	Num	4	MARKED.	True when you tried to make appt at MTF: No appts available
185	S17BC03B	Num	4	MARKED.	True when you tried to make appt at MTF: Appt too far in future
186	S17BC03C	Num	4	MARKED.	True when you tried to make appt at MTF: No convenient times
187	S17BC03D	Num	4	MARKED.	True when you tried to make appt at MTF: Time not convenient
188	S17BC03E	Num	4	MARKED.	True when you tried to make appt at MTF: Always able to make appt
189	S17BC04A	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Did not need health care
190	S17BC04B	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Would not have been able to get appt when needed
191	S17BC04C	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Would not have gotten appt at good time
192	S17BC04D	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Did not have referral needed for specialist
193	S17BC04E	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Inconvenient MTF location
194	S17BC04F	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Only use civilian providers
195	S17BC04G	Num	4	MARKED.	Reasons why did not try to make appt at MTF? Prefer civilian providers
196	S17BC05A	Num	4	MARKED.	Past 12 mth: did you try making appt at civ provider? Yes, by calling
197	S17BC05B	Num	4	MARKED.	Past 12 mth: did you try making appt at civ provider? Yes, online
198	S17BC05C	Num	4	MARKED.	Past 12 mth: did you try making appt at civ provider? Yes, in person
199	S17BC05D	Num	4	MARKED.	Past 12 mth: did you try making appt at civ provider? No
200	S17BC06A	Num	4	MARKED.	Why make appt with civilian provider: New illness, condition, or injury
201	S17BC06B	Num	4	MARKED.	Why make appt with civilian provider: I was referred for specialist care
202	S17BC06C	Num	4	MARKED.	Why make appt with civilian provider: Routine wellness
203	S17BC06D	Num	4	MARKED.	Why make appt with civilian provider: Follow-up on illness, condition, or injury
204	S17BC07A	Num	4	MARKED.	True when you tried to make appt at civ provider: No appts available

205	S17BC07B	Num	4	MARKED.	True when you tried to make appt at civ provider: Appt too far in future
206	S17BC07C	Num	4	MARKED.	True when you tried to make appt at civ provider: No convenient times
207	S17BC07D	Num	4	MARKED.	True when you tried to make appt at civ provider: Time not convenient
208	S17BC07E	Num	4	MARKED.	True when you tried to make appt at civ provider: Always able to make appt
209	S17BC08A	Num	4	MARKED.	Reasons why did not try to make appt at civ provider? Did not need health care
210	S17BC08B	Num	4	MARKED.	Reasons why did not try to make appt at civ provider? Get all health care from MTF
211	S17BC08C	Num	4	MARKED.	Reasons why did not try to make appt at civ provider? Would not have been able to get appt when needed
212	S17BC08D	Num	4	MARKED.	Reasons why did not try to make appt at civ provider? Would not have gotten appt at good time
213	S17BC08E	Num	4	MARKED.	Reasons why did not try to make appt at civ provider? Did not have needed referral for specialist
214	S17BC08F	Num	4	MARKED.	Reasons why did not try to make appt at civ provider? Inconvenient location
220	S17BE01A	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - A heart attack
221	S17BE01B	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Angina or coronary heart disease
222	S17BE01C	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - A stroke
223	S17BE01D	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Any kind of diabetes or high blood sugar
224	S17BE01E	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - High cholesterol
225	S17BE01F	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema
226	S17BE01G	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Cancer
227	S17BE01H	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Osteoporosis
228	S17BE01I	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - Depression or Anxiety
229	S17BE01J	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis)
230	S17BE01K	Num	4	MARKED.	Has a doctor ever told you that you that you have/had condition - None of these
170	S17BF1	Num	4	YNDNK.	Have you heard of e-cigarettes before today
171	S17BF2	Num	4	YNDNK.	Have you ever used an e-cigarette
172	S17BF3	Num	4	S17BF3_.	How many times in your life have you used an e-cigarette
173	S17BF4	Num	4	TIME15_.	Often do you use e-cigarettes
174	S17BF5	Num	4	S17BF5_.	Did you use flavored e-cigarettes in the past 30 days
175	S17BF6	Num	4	YN.	Did you completely switch to e-cigarettes in the past 12 months
217	S17BG01	Num	4	NUM_NONE.	How many days was phys health not good in past 30 days
218	S17BG02	Num	4	NUM_NONE.	How many days was mental health not good in past 30 days
219	S17BG03	Num	4	NUM_NONE.	How many days did poor health stop usual activities in past 30 days
146	S17BI01	Num	4	YN.	In last 6 mos, did you need care right away in an urgent care center, ER, or doctor’s office?
152	S17BI03	Num	4	DSAGR4_.	Urgent care center: Location is more convenient than my normal place of care
153	S17BI04	Num	4	DSAGR4_.	Urgent care center: Urgent care was low cost or no cost to me
154	S17BI05	Num	4	DSAGR4_.	Urgent care center: Urgent care was faster than making an appt with my primary care provider
155	S17BI06	Num	4	DSAGR4_.	Urgent care center: I could just walk in for care without an appt
156	S17BI07	Num	4	DSAGR4_.	Urgent care center: I trust the urgent care center provider(s)
157	S17BI08	Num	4	DSAGR4_.	Urgent care center: The urgent care center would process my TRICARE claim without problems
158	S17BI09	Num	4	DSAGR4_.	Urgent care center: Would have used appt with regular provider if had been available
159	S17BI10	Num	4	DSAGR4_.	Urgent care center: I wanted to avoid the wait at a hospital ER

160	S17BI11	Num	4	DSAGR4_.	Urgent care center: The location is more convenient than the hospital ER
161	S17BI12	Num	4	DSAGR4_.	Urgent care center: My condition was not a medical emergency requiring a hospital ER
162	S17BI13	Num	4	DSAGR4_.	Urgent care center: Normal place of care was not open
163	S17BI14	Num	4	DSAGR4_.	Urgent care center: I thought it would take less time than at my usual place of care
164	S17BI15	Num	4	S17BI15_.	Urgent care center, did you or someone else call a nurse advice line before going to urgent care
165	S17BI16	Num	4	YNDNK.	Did the nurse advise you to seek urgent care?
166	S17BI17	Num	4	YNDNK.	Urgent care center, did the health care providers advise you to seek care in a hospital ER?
167	S17BI18	Num	4	YNDNK.	Did you seek care at a hospital ER?
168	S17BI19	Num	4	S17BI19_.	On most recent visit to urgent care center, what was the main reason you went?
169	S17BI20	Num	4	RATE_URG.	What number would you use to rate your care during this urgent care center visit?
147	S17BI02A	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to an urgent care center?
148	S17BI02B	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a hospital ER?
149	S17BI02C	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a doctor’s office?
150	S17BI02D	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go someplace else?
151	S17BI02E	Num	4	MARKED.	In last 6 mos, I didn’t need care right away for an illness, injury, or condition
231	S17BJ01	Num	4	S_17BJ_.	How often over the last two weeks have you felt anxious, nervous, or on edge
232	S17BJ02	Num	4	S_17BJ_.	How often over the last two weeks have you felt unable to stop or control worrying
233	S17BJ03	Num	4	S_17BJ_.	How often over the last two weeks have you felt little interest or pleasure in doing things
234	S17BJ04	Num	4	S_17BJ_.	How often over the last two weeks have you felt down, depressed, or hopeless
238	S17BK01	Num	4	YN.	Past 12 mth: did you talk about starting or stopping a prescription medicine with dr?
239	S17BK02	Num	4	YN.	Past 12 mth: talk about the reasons you might want to take a medicine?
240	S17BK03	Num	4	YN.	Past 12 mth: talk about the reasons you might not want to take a medicine?
241	S17BK04	Num	4	YN.	When starting/stopping a prescription med, did dr ask what you thought was best for you?
242	S17BL01	Num	4	YNDNK.	Do you take aspirin daily or every other day?
243	S17BL02	Num	4	YNDNK.	Do you have a health problem or take medication that makes taking aspirin unsafe for you?
244	S17BL03	Num	4	YNDNK.	Has dr ever discussed the risks/benefits of aspirin to prevent heart attack/stroke?
245	S17BL04A	Num	4	MARKED.	Have following condition: High cholesterol
246	S17BL04B	Num	4	MARKED.	Have following condition: High blood pressure
247	S17BL04C	Num	4	MARKED.	Have following condition: Parent/Sibling heart attack before age 60
248	S17BL05A	Num	4	MARKED.	Has dr ever told you that you have: Heart attack
249	S17BL05B	Num	4	MARKED.	Has dr ever told you that you have: Angina/coronary heart disease
250	S17BL05C	Num	4	MARKED.	Has dr ever told you that you have: Stroke
251	S17BL05D	Num	4	MARKED.	Has dr ever told you that you have: Diabetes or high blood sugar
252	S17BM01	Num	4	YN.	Did someone help you complete this survey?
258	S17BM05	Num	4	YN.	Past 12 mth: did you need to visit Dr. office/clinic after regular office hrs?
259	S17BM06	Num	4	OFTEN8_.	Past 12 mth: how often able to get care from Dr. office/clinic after regular office hrs?
260	S17BM07	Num	4	YN.	Past 12 mth: did you need care during evenings, weekends, or holidays?
261	S17BM08	Num	4	OFTEN8_.	Past 12 mth: how often able to get care from Dr. office/clinic during evenings/weekends/holidays?
253	S17BM02A	Num	4	MARKED.	How did person help you? Read questions to me
254	S17BM02B	Num	4	MARKED.	How did person help you? Wrote down answers I gave
255	S17BM02C	Num	4	MARKED.	How did person help you? Answered questions for me
256	S17BM02D	Num	4	MARKED.	How did person help you? Translated questions into my language
257	S17BM02E	Num	4	MARKED.	How did person help you? Helped in some other way
235	S17BN01	Num	4	YN.	Record shows you are in TRICARE Prime. Is that right?

237	S17BN02	Char	200	$167.	$167.	What is the name of your health plan?
236	S17BN01F	Num	4	YN.		[HEDIS only] Our records show that you are now in TRICARE Prime. Is that right?
262	S17BO01	Num	4	YNDNK.		When did you lst have a flu shot
263	S17BP01	Num	4	YN.		Past 12 mth: how often talk to doctor about illness prvntn
12	SERVAFF	Char	1	$SERVAFF.	$1.	Service Affiliation
3	SEXSMPL	Num	8	SEX.		SEXSMPL - Sex
137	SRAGE	Num	4	AGEGRP.		What is your age now
130	SREDA	Num	4	EDUC.		Highest grade completed
131	SRRACEA	Num	4	MARKED.		Race: White
132	SRRACEB	Num	4	MARKED.		Race: Black or African American
133	SRRACEC	Num	4	MARKED.		Race: American Indian or Alaska Native
134	SRRACED	Num	4	MARKED.		Race: Asian
135	SRRACEE	Num	4	MARKED.		Race: Native Hawaiian/other Pacific Isl.
136	SRRACEF	Num	4	MARKED.		Race: Other
4	STRATUM	Char	7			Sampling STRATUM
5	STRATUMH	Char	8			Stratum
274	SURVTYPE	Num	8	SURVTYPE.		Web or Mail Survey
2	SVCSMPL	Num	8	SVCSMPL.		SVCSMPL - Branch of Service
11	TNEXREG	Char	1	$TNEXREG.		TNEX Region - Based on Address
357	USA	Num	3	USAMHS.		USA - USA/OCONUS Indicator
272	WEB	Num	8	WEB.		Web survey indicator
264	X17003	Num	4	HPLAN1_.		Which health plan did you use for all or most of your healthcare in the last 12 months?
351	XBENCAT	Num	8	XBENCAT.		Beneficiary Category
361	XBMI	Num	8	XBMI.		Body Mass Index
362	XBMICAT	Num	3	XBMICAT.		Body Mass Index Category
363	XBNFGRP	Num	8	XBGC_S.		Beneficiary Group
356	XCATCH	Num	8	CACR.		XCATCH - Catchment Area (Reporting)
349	XENR_PCM	Num	8	PCM.		Enrollment by PCM type
352	XENR_RSV	Num	8	XENRRSV.		Enrollment by PCM type - Reservist
348	XENRLLMT	Num	8	ENROLL.		Enrollment in TRICARE Prime
350	XINS_COV	Num	8	INSURE.		Insurance Coverage
353	XINS_RSV	Num	8	XINSRSV.		Insurance Coverage - Reservist
358	XOCONUS	Num	3	XOCONUS.		Overseas Europe/Pacific/Latin Indicator
354	XREGION	Num	3	CREG.		XREGION - Region
364	XSERVAFF	Num	3	XSERVAFF.		Service Affiliation
360	XSEXA	Num	8	HASEX.		Male or Female - R
355	XTNEXREG	Num	3	TNEX.		TNEX Region - Based on Location of Health Services

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APPENDIX F

SAS PROC CONTENTS—CREATION ORDER 2017 ADULT HCSDB

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The CONTENTS Procedure

Data Set Name	IN.HCS17A_1	Observations	44218
Member Type	DATA	Variables	627
Engine	V9	Indexes	0
Created	09/25/2017 09:57:11	Observation Length	4125
Last Modified	09/25/2017 09:57:11	Deleted Observations	0
Protection		Compressed	CHAR
Data Set Type		Reuse Space	NO
Label		Point to Observations	YES
Data Representation	WINDOWS_64	Sorted	NO
Encoding	wlatin1 Western (Windows)		

Engine/Host Dependent Information

Data Set Page Size	167936
Number of Data Set Pages	907
Number of Data Set Repairs	0
ExtendObsCounter	YES
Filename	/sasdata/Projects/40309_HCS/DATA/HCSDB/2017/Data/hcs17a_1.sas7bdat
Release Created	9.0401M0
Host Created	X64_7PRO
Inode Number	1226586040
Access Permission	rwxrwx---
Owner Name	root
File Size	145MB
File Size (bytes)	152485888

The CONTENTS Procedure

Variables in Creation Order

#	Variable	Type	Len	Format	Informat	Label
1	MPRID	Char	8	$8.	$8.	Unique MPR Identifier
2	SVCSMPL	Num	8	SVCSMPL.		SVCSMPL - Branch of Service
3	SEXSMPL	Num	8	SEX.		SEXSMPL - Sex
4	STRATUM	Char	7			Sampling STRATUM
5	STRATUMH	Char	8			Stratum
6	ENBGSMPL	Char	2	$ENBGS.		Enrollment by beneficiary category
7	MPCSMPL	Num	8	MPCSMPL.		MPCSMPL - Military Personnel Category
8	NHFF	Num	8			NHFF - Stratum Sample Size
9	QUARTER	Char	8			Survey Quarter
10	D_HEALTH	Char	2	$DHEALTH.		Health Service Region
11	TNEXREG	Char	1	$TNEXREG.		TNEX Region - Based on Address
12	SERVAFF	Char	1	$SERVAFF.	$1.	Service Affiliation
13	RACEETHN	Char	1	$RACECD.		Race/Ethnic Code
14	PNSEXCD	Char	1	$SEXCD.		Person Gender
15	RDAGEQY	Num	3	AGE_R.		Age at sampling-Capped(18 and below, 86 and above)
16	RFLDAGE	Num	3	AGE_R.		Age at fielding-Capped(18 and below, 86 and above)
17	PCM	Char	3	$PCM.		Primary Manager Code (CIV or MIL)
18	ACV	Char	1	$ACV2_.		Alternate Care Value
19	DBENCAT	Char	3	$BENCAT.		Beneficiary Category
20	DSPONSVC	Char	1	$SPONSVC.		Derived Sponsor Branch of Service
21	PATCAT	Char	7	$AGGBCAT.		Aggregated Beneficiary Category
22	PNTYPCD	Char	1	$PNTYPCD.		Person Type Code
23	H17001	Num	4	YN.		Are you the person listed on envelope
24	H17002A	Num	4	MARKED.		Health plan(s) covered: TRICARE Prime
25	H17002C	Num	4	MARKED.		Health plan(s) covered: TRICARE Ext/Stnd
26	H17002N	Num	4	MARKED.		Health plan(s) covered: TRICARE Plus
27	H17002O	Num	4	MARKED.		Health plan(s) covered: TRICARE For Life
28	H17002P	Num	4	MARKED.		Health plan(s) covered: TRICARE Supplmntl Ins
29	H17002Q	Num	4	MARKED.		Health plan(s) covered: TRICARE Reserve Select
30	H17002S	Num	4	MARKED.		Health plan(s) covered: TRICARE Retired Reserve
31	H17002T	Num	4	MARKED.		Health plan(s) covered: TRICARE Young Adult Prime
32	H17002V	Num	4	MARKED.		Health plan(s) covered: TRICARE Young Adult Ex or Standard
33	H17002K	Num	4	MARKED.		Health plan(s) covered: USFHP
34	H17002U	Num	4	MARKED.		Health plan(s) covered: CHCBP
35	H17002F	Num	4	MARKED.		Health plan(s) covered: Medicare
36	H17002G	Num	4	MARKED.		Health plan(s) covered: FEHBP
37	H17002H	Num	4	MARKED.		Health plan(s) covered: Medicaid
38	H17002I	Num	4	MARKED.		Health plan(s) covered: civilian HMO
39	H17002J	Num	4	MARKED.		Health plan(s) covered: other civilian
40	H17002M	Num	4	MARKED.		Health plan(s) covered: veterans
41	H17002R	Num	4	MARKED.		Health plan(s) covered: gov hlth ins-other cntry
42	H17002L	Num	4	MARKED.		Health plan(s) covered: not sure
43	H17003	Num	4	HPLAN1_.		Which health plan did you use most
44	H17004	Num	4	HPTIME.		Yrs in a row with health plan
45	H17005	Num	4	PLACE.		In lst yr:fclty use most for health care
46	H17006	Num	4	YN.		In lst yr:ill/injry/cond care right away
47	H17007	Num	4	OFTEN2_.		In lst yr:get urgnt care as soon as wntd
48	H17008	Num	4	TIME1_.		In lst yr:wait btwn try get care,see prv
49	H17009	Num	4	YN.		In lst yr:make appts non-urgnt hlth care
50	H17010	Num	4	OFTEN3_.		In lst yr:non-urg hlth cre appt whn wntd
51	H17011	Num	4	TIME2_.		In lst yr:days btwn appt & see prvder
52	H17012	Num	4	OFTEN4_.		In lst yr:go to emrgncy rm for own care
53	H17013	Num	4	OFTEN4_.		In lst yr:go to Dr office/clinic for care
54	H17014	Num	4	OFTEN8_.		Lst yr: how often talk to doctor about illness prvntn
55	H17015	Num	4	YN.		Lst yr: did doctor tell you more than 1 choice for trtmnt
56	H17016	Num	4	YNDEF.		Lst yr: did talk to doctor about pros/cons of trtmnt
57	H17017	Num	4	YNDEF.		Lst yr: did doctor ask which trtmnt option best for you
58	H17018	Num	4	RATE3_.		Rating of all health care in lst yr
59	H17019	Num	4	YN.		Have one person think of as personal Dr
60	H17020	Num	4	OFTEN10_.		Lst yr: how often visit prsnl doctor for care for yourself
61	H17021	Num	4	OFTEN5_.		Lst yr: how oftn Drs listen to you
62	H17022	Num	4	OFTEN5_.		Lst yr: how oftn Drs explain things
63	H17023	Num	4	OFTEN5_.		Lst yr: how oftn Drs show respect
64	H17024	Num	4	OFTEN5_.		Lst yr: how oftn Drs spend enough time

65	H17025	Num	4	YN.	Lst yr: did get care from doctor other than prsnl doctor
66	H17026	Num	4	OFTEN8_.	Lst yr: how often prsnl doctor seemed infrmd of care from other doctors
67	H17027	Num	4	RATE6_.	Rating of your personal Dr
68	H17028	Num	4	YN.	Lst yr: did make any appointments to see spclst
69	H17029	Num	4	OFTEN9_.	Lst yr: how often easy to get appointments with spclsts
70	H17030	Num	4	SPCLST.	Lst yr: how many spclsts seen
71	H17031	Num	4	RATE2_.	Rating of specialist seen in lst yr
72	H17032	Num	4	YN.	Lst yr: did try to get care, test, or trtmnt through health plan
73	H17033	Num	4	OFTEN11_.	Lst yr: how often easy to get care, test, or trtmnt
74	H17034	Num	4	YN.	Lst yr: did look for info from written material/Internet
75	H17035	Num	4	OFTEN12_.	Lst yr: how often written material/Internet provide needed info
76	H17036	Num	4	YN.	Lst yr: did look for info from health plan on cost of service/equipment
77	H17037	Num	4	OFTEN13_.	Lst yr: how often able to find out cost of service/equipment
78	H17038	Num	4	YN.	Lst yr: did look for info from health plan on cost of prescription meds
79	H17039	Num	4	OFTEN14_.	Lst yr: how often able to find out cost of prescription meds
80	H17040	Num	4	YN.	Lst yr: did try to get info/help from health plan's cstmr service
81	H17041	Num	4	OFTEN15_.	Lst yr: how often did cstmr service give needed info/help
82	H17042	Num	4	OFTEN15_.	Lst yr: how often did cstmr service treat with courtesy/respect
83	H17043	Num	4	YN.	Lst yr: did health plan give any forms to fill out
84	H17044	Num	4	OFTEN16_.	Lst yr: how often were forms easy to fill out
85	H17045	Num	4	YNDNK.	Lst yr: send in any claims
86	H17046	Num	4	OFTEN6_.	Lst yr: how often did health plan handle claims quickly
87	H17047	Num	4	OFTEN6_.	Lst yr: how oftn handle claims correctly
88	H17048	Num	4	RATE4_.	Rating of all experience with hlth plan
89	H17049	Num	4	TIME5_.	Blood pressure: when lst reading
90	H17050	Num	4	YNBP_.	Blood pressure: know if too high or not
91	H17051	Num	4	TIME7_.	When did you lst have a flu shot
92	H17052	Num	4	YNDNK.	Smoked at least 100 cigarettes in life
93	H17053	Num	4	TIME8_.	Smoke or use tobacco everyday, some days or not at all
94	H17054	Num	4	OFTEN8_.	Lst yr: how often advised to quit smoking or use tobacco
95	H17055	Num	4	OFTEN8_.	Lst yr: how often recom medic assist quit smoking or using tobacco
96	H17056	Num	4	OFTEN8_.	Lst yr: how often discu meth/strag asst quit smoking or using tobacco
97	H17057A	Num	4	MARKED.	Do you smoke or use: cigarettes
98	H17057B	Num	4	MARKED.	Do you smoke or use: dip, chewing tobacco, snuff, or snus
99	H17057C	Num	4	MARKED.	Do you smoke or use: cigars
100	H17057D	Num	4	MARKED.	Do you smoke or use: pipes, bidis, or kreteks
101	H17057E	Num	4	MARKED.	I do not smoke/use tobacco products
102	H17058	Num	4	SEX.	Are you male or female
103	H17059B	Num	4	TIME16_.	Lst have a Pap smear test
104	H17060	Num	4	YN.	Are you under age 40
105	H17061	Num	4	TIME12_.	Lst time: breasts checked mammography
106	H17062	Num	4	YNPREG.	Been pregnant in lst yr or pregnant now
107	H17063	Num	4	PREG1_.	In what trimester is your pregnancy
108	H17064	Num	4	PREG2_.	Trimester first received prenatal care
109	H17065	Num	4	HEALTH.	In gnrl, how would you rate ovrall hlth
110	H17066	Num	4	YN.	Impairment/Hlth prblm limit activities
111	H17067	Num	4	YN.	Lst yr: have seen doctor 3 or more times for same condition
112	H17068	Num	4	YN.	Has condition lasted for at least 3 months
113	H17069	Num	4	YN.	Need to take medicine prescribed by a doctor
114	H17070	Num	4	YN.	Medicine to treat condition that has lasted for at least months
115	H17071F	Num	4	TIME14_.	Height without shoes (feet)
116	H17071I	Num	4	TIME14_.	Height without shoes (inches)
117	H17072	Num	4	TIME14_.	Weight without shoes
118	H17073	Num	4	HISP.	Are you Spanish/Hispanic/Latino
119	H17073A	Num	4	MARKED.	Not Spanish/Hispanic/Latino
120	H17073B	Num	4	MARKED.	Mexican, Mexican American, Chicano
121	H17073C	Num	4	MARKED.	Puerto Rican
122	H17073D	Num	4	MARKED.	Cuban

123	H17073E	Num	4	MARKED.	Other Spanish, Hispanic, or Latino
124	H17074	Num	4	YNDNK.	Currently Covered Medicare
125	H17075	Num	4	MEDA.	Currently Covered Medicare Part A
126	H17076	Num	4	MEDB.	Currently Covered Medicare Part B
127	H17077	Num	4	YNDNK.	Enrolled Medicare Advantage
128	H17078	Num	4	MEDSUPP.	Currently Covered Medicare Supplemental
129	H17079	Num	4	YNDNK.	Enrolled Medicare Part D
130	SREDA	Num	4	EDUC.	Highest grade completed
131	SRRACEA	Num	4	MARKED.	Race: White
132	SRRACEB	Num	4	MARKED.	Race: Black or African American
133	SRRACEC	Num	4	MARKED.	Race: American Indian or Alaska Native
134	SRRACED	Num	4	MARKED.	Race: Asian
135	SRRACEE	Num	4	MARKED.	Race: Native Hawaiian/other Pacific Isl.
136	SRRACEF	Num	4	MARKED.	Race: Other
137	SRAGE	Num	4	AGEGRP.	What is your age now
138	S17009	Num	4	YN.	Same prsnl doctor/nurse before this hlth plan
139	S17010	Num	4	PROB1_.	Prblm getting prsnl doctor/nurse you are happy with
140	S17011	Num	4	AGREE2_.	Agree/disagree: able to see provider when needed
141	S17014	Num	4	SATISFY.	How satisfied with health care during last visit
142	S17B01	Num	4	MNTLHLTH.	Self rate of overall mental/emotional health
143	S17B02	Num	4	YN.	Lst yr: needed treatmnt/cnslng-prsnl prob
144	S17B03	Num	4	PROB1_.	Lst yr: prblm gttng needed treatmnt/cnslng
145	S17B04	Num	4	RATE5_.	Lst yr: rate of treatmnt/cnslng received
146	S17BI01	Num	4	YN.	In last 6 mos, did you need care right away in an urgent care center, ER, or doctor’s office?
147	S17BI02A	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to an urgent care center?
148	S17BI02B	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a hospital ER?
149	S17BI02C	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go to a doctor’s office?
150	S17BI02D	Num	4	MARKED.	In last 6 mos, when you needed care right away, did you go someplace else?
151	S17BI02E	Num	4	MARKED.	In last 6 mos, I didn’t need care right away for an illness, injury, or condition
152	S17BI03	Num	4	DSAGR4_.	Urgent care center: Location is more convenient than my normal place of care
153	S17BI04	Num	4	DSAGR4_.	Urgent care center: Urgent care was low cost or no cost to me
154	S17BI05	Num	4	DSAGR4_.	Urgent care center: Urgent care was faster than making an appt with my primary care provider
155	S17BI06	Num	4	DSAGR4_.	Urgent care center: I could just walk in for care without an appt
156	S17BI07	Num	4	DSAGR4_.	Urgent care center: I trust the urgent care center provider(s)
157	S17BI08	Num	4	DSAGR4_.	Urgent care center: The urgent care center would process my TRICARE claim without problems
158	S17BI09	Num	4	DSAGR4_.	Urgent care center: Would have used appt with regular provider if had been available
159	S17BI10	Num	4	DSAGR4_.	Urgent care center: I wanted to avoid the wait at a hospital ER
160	S17BI11	Num	4	DSAGR4_.	Urgent care center: The location is more convenient than the hospital ER
161	S17BI12	Num	4	DSAGR4_.	Urgent care center: My condition was not a medical emergency requiring a hospital ER
162	S17BI13	Num	4	DSAGR4_.	Urgent care center: Normal place of care was not open
163	S17BI14	Num	4	DSAGR4_.	Urgent care center: I thought it would take less time than at my usual place of care
164	S17BI15	Num	4	S17BI15_.	Urgent care center, did you or someone else call a nurse advice line before going to urgent care
165	S17BI16	Num	4	YNDNK.	Did the nurse advise you to seek urgent care?
166	S17BI17	Num	4	YNDNK.	Urgent care center, did the health care providers advise you to seek care in a hospital ER?
167	S17BI18	Num	4	YNDNK.	Did you seek care at a hospital ER?
168	S17BI19	Num	4	S17BI19_.	On most recent visit to urgent care center, what was the main reason you went?
169	S17BI20	Num	4	RATE_URG.	What number would you use to rate your care during this urgent care center visit?
170	S17BF1	Num	4	YNDNK.	Have you heard of e-cigarettes before today
171	S17BF2	Num	4	YNDNK.	Have you ever used an e-cigarette
172	S17BF3	Num	4	S17BF3_.	How many times in your life have you used an e-cigarette
173	S17BF4	Num	4	TIME15_.	Often do you use e-cigarettes
174	S17BF5	Num	4	S17BF5_.	Did you use flavored e-cigarettes in the past 30 days

175	S17BF6	Num	4	YN. Did you completely switch to e-cigarettes in the past 12 months
176	S17BC01A	Num	4	MARKED. Past 12 mth: did you try making appt at MTF? Yes, by calling
177	S17BC01B	Num	4	MARKED. Past 12 mth: did you try making appt at MTF? Yes, online
178	S17BC01C	Num	4	MARKED. Past 12 mth: did you try making appt at MTF? Yes, in person
179	S17BC01D	Num	4	MARKED. Past 12 mth: did you try making appt at MTF? No
180	S17BC02A	Num	4	MARKED. Why make appt at MTF? New illness, condition, or injury
181	S17BC02B	Num	4	MARKED. Why make appt at MTF? I was referred for specialist care
182	S17BC02C	Num	4	MARKED. Why make appt at MTF? Routine wellness
183	S17BC02D	Num	4	MARKED. Why make appt at MTF? Follow-up on illness, condition, or injury
184	S17BC03A	Num	4	MARKED. True when you tried to make appt at MTF: No appts available
185	S17BC03B	Num	4	MARKED. True when you tried to make appt at MTF: Appt too far in future
186	S17BC03C	Num	4	MARKED. True when you tried to make appt at MTF: No convenient times
187	S17BC03D	Num	4	MARKED. True when you tried to make appt at MTF: Time not convenient
188	S17BC03E	Num	4	MARKED. True when you tried to make appt at MTF: Always able to make appt
189	S17BC04A	Num	4	MARKED. Reasons why did not try to make appt at MTF? Did not need health care
190	S17BC04B	Num	4	MARKED. Reasons why did not try to make appt at MTF? Would not have been able to get appt when needed
191	S17BC04C	Num	4	MARKED. Reasons why did not try to make appt at MTF? Would not have gotten appt at good time
192	S17BC04D	Num	4	MARKED. Reasons why did not try to make appt at MTF? Did not have referral needed for specialist
193	S17BC04E	Num	4	MARKED. Reasons why did not try to make appt at MTF? Inconvenient MTF location
194	S17BC04F	Num	4	MARKED. Reasons why did not try to make appt at MTF? Only use civilian providers
195	S17BC04G	Num	4	MARKED. Reasons why did not try to make appt at MTF? Prefer civilian providers
196	S17BC05A	Num	4	MARKED. Past 12 mth: did you try making appt at civ provider? Yes, by calling
197	S17BC05B	Num	4	MARKED. Past 12 mth: did you try making appt at civ provider? Yes, online
198	S17BC05C	Num	4	MARKED. Past 12 mth: did you try making appt at civ provider? Yes, in person
199	S17BC05D	Num	4	MARKED. Past 12 mth: did you try making appt at civ provider? No
200	S17BC06A	Num	4	MARKED. Why make appt with civilian provider: New illness, condition, or injury
201	S17BC06B	Num	4	MARKED. Why make appt with civilian provider: I was referred for specialist care
202	S17BC06C	Num	4	MARKED. Why make appt with civilian provider: Routine wellness
203	S17BC06D	Num	4	MARKED. Why make appt with civilian provider: Follow-up on illness, condition, or injury
204	S17BC07A	Num	4	MARKED. True when you tried to make appt at civ provider: No appts available
205	S17BC07B	Num	4	MARKED. True when you tried to make appt at civ provider: Appt too far in future
206	S17BC07C	Num	4	MARKED. True when you tried to make appt at civ provider: No convenient times
207	S17BC07D	Num	4	MARKED. True when you tried to make appt at civ provider: Time not convenient
208	S17BC07E	Num	4	MARKED. True when you tried to make appt at civ provider: Always able to make appt
209	S17BC08A	Num	4	MARKED. Reasons why did not try to make appt at civ provider? Did not need health care
210	S17BC08B	Num	4	MARKED. Reasons why did not try to make appt at civ provider? Get all health care from MTF
211	S17BC08C	Num	4	MARKED. Reasons why did not try to make appt at civ provider? Would not have been able to get appt when needed
212	S17BC08D	Num	4	MARKED. Reasons why did not try to make appt at civ provider? Would not have gotten appt at good time
213	S17BC08E	Num	4	MARKED. Reasons why did not try to make appt at civ provider? Did not have needed referral for specialist
214	S17BC08F	Num	4	MARKED. Reasons why did not try to make appt at civ provider? Inconvenient location

215	S17BC09	Num	4	YN.		Were you asked to call back at a future date when appts might be available [MTF]
216	S17BC10	Num	4	YN.		Were you asked to call back at a future date when appts might be available [Civilian]
217	S17BG01	Num	4	NUM_NONE.		How many days was phys health not good in past 30 days
218	S17BG02	Num	4	NUM_NONE.		How many days was mental health not good in past 30 days
219	S17BG03	Num	4	NUM_NONE.		How many days did poor health stop usual activities in past 30 days
220	S17BE01A	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - A heart attack
221	S17BE01B	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - Angina or coronary heart disease
222	S17BE01C	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - A stroke
223	S17BE01D	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - Any kind of diabetes or high blood sugar
224	S17BE01E	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - High cholesterol
225	S17BE01F	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - Asthma, Chronic obstructive pulmonary disease (COPD), or Emphysema
226	S17BE01G	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - Cancer
227	S17BE01H	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - Osteoporosis
228	S17BE01I	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - Depression or Anxiety
229	S17BE01J	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - An autoimmune disease (e.g., Lupus, Celiac disease, Rheumatoid arthritis)
230	S17BE01K	Num	4	MARKED.		Has a doctor ever told you that you that you have/had condition - None of these
231	S17BJ01	Num	4	S_17BJ_.		How often over the last two weeks have you felt anxious, nervous, or on edge
232	S17BJ02	Num	4	S_17BJ_.		How often over the last two weeks have you felt unable to stop or control worrying
233	S17BJ03	Num	4	S_17BJ_.		How often over the last two weeks have you felt little interest or pleasure in doing things
234	S17BJ04	Num	4	S_17BJ_.		How often over the last two weeks have you felt down, depressed, or hopeless
235	S17BN01	Num	4	YN.		Record shows you are in TRICARE Prime. Is that right?
236	S17BN01F	Num	4	YN.		[HEDIS only] Our records show that you are now in TRICARE Prime. Is that right?
237	S17BN02	Char	200	$167.	$167.	What is the name of your health plan?
238	S17BK01	Num	4	YN.		Past 12 mth: did you talk about starting or stopping a prescription medicine with dr?
239	S17BK02	Num	4	YN.		Past 12 mth: talk about the reasons you might want to take a medicine?
240	S17BK03	Num	4	YN.		Past 12 mth: talk about the reasons you might not want to take a medicine?
241	S17BK04	Num	4	YN.		When starting/stopping a prescription med, did dr ask what you thought was best for you?
242	S17BL01	Num	4	YNDNK.		Do you take aspirin daily or every other day?
243	S17BL02	Num	4	YNDNK.		Do you have a health problem or take medication that makes taking aspirin unsafe for you?
244	S17BL03	Num	4	YNDNK.		Has dr ever discussed the risks/benefits of aspirin to prevent heart attack/stroke?
245	S17BL04A	Num	4	MARKED.		Have following condition: High cholesterol
246	S17BL04B	Num	4	MARKED.		Have following condition: High blood pressure
247	S17BL04C	Num	4	MARKED.		Have following condition: Parent/Sibling heart attack before age 60
248	S17BL05A	Num	4	MARKED.		Has dr ever told you that you have: Heart attack
249	S17BL05B	Num	4	MARKED.		Has dr ever told you that you have: Angina/coronary heart disease
250	S17BL05C	Num	4	MARKED.		Has dr ever told you that you have: Stroke
251	S17BL05D	Num	4	MARKED.		Has dr ever told you that you have: Diabetes or high blood sugar
252	S17BM01	Num	4	YN.		Did someone help you complete this survey?
253	S17BM02A	Num	4	MARKED.		How did person help you? Read questions to me
254	S17BM02B	Num	4	MARKED.		How did person help you? Wrote down answers I gave
255	S17BM02C	Num	4	MARKED.		How did person help you? Answered questions for me

256	S17BM02D	Num	4	MARKED.		How did person help you? Translated questions into my language
257	S17BM02E	Num	4	MARKED.		How did person help you? Helped in some other way
258	S17BM05	Num	4	YN.		Past 12 mth: did you need to visit Dr. office/clinic after regular office hrs?
259	S17BM06	Num	4	OFTEN8_.		Past 12 mth: how often able to get care from Dr. office/clinic after regular office hrs?
260	S17BM07	Num	4	YN.		Past 12 mth: did you need care during evenings, weekends, or holidays?
261	S17BM08	Num	4	OFTEN8_.		Past 12 mth: how often able to get care from Dr. office/clinic during evenings/weekends/holidays?
262	S17BO01	Num	4	YNDNK.		When did you lst have a flu shot
263	S17BP01	Num	4	YN.		Past 12 mth: how often talk to doctor about illness prvntn
264	X17003	Num	4	HPLAN1_.		Which health plan did you use for all or most of your healthcare in the last 12 months?
265	INHCSDB	Num	8	INHCSDB.		1 if in HCSDB sample, 0 if HEDIS
266	INHEDIS	Num	8	INHEDIS.		1 if in HEDIS sample, 0 if HCSDB
267	ONTIME	Char	3			Responded Within 8 weeks of Mail-Out
268	FLAG_FIN	Char	5	$FINAL.		Final Disposition
269	DUPFLAG	Char	3			Multiple Response Indicator
270	FNSTATUS	Num	8	FNSTATS.		Final Status
271	KEYCOUNT	Num	8			# Key Questions Answered
272	WEB	Num	8	WEB.		Web survey indicator
273	EMAILRES	Char	25	$EMAILR.	$100.	Email response
274	SURVTYPE	Num	8	SURVTYPE.		Web or Mail Survey
275	N1	Num	8	NOTES.		Coding Scheme Note 1
276	N2	Num	8	NOTES.		Coding Scheme Note 2
277	N3	Num	8	NOTES.		Coding Scheme Note 3
278	N3_BC1	Num	8	NOTES.		Coding Scheme Note 3_BC1
279	N3_BC2	Num	8	NOTES.		Coding Scheme Note 3_BC2
280	N3_BC3	Num	8	NOTES.		Coding Scheme Note 3_BC3
281	N3_BC4	Num	8	NOTES.		Coding Scheme Note 3_BC4
282	N3_BC5	Num	8	NOTES.		Coding Scheme Note 3_BC5
283	N3_BC6	Num	8	NOTES.		Coding Scheme Note 3_BC6
284	N3_BC7	Num	8	NOTES.		Coding Scheme Note 3_BC7
285	N3_BC8	Num	8	NOTES.		Coding Scheme Note 3_BC8
286	N4	Num	8	NOTES.		Coding Scheme Note 4
287	N4H	Num	8	NOTES		Coding Scheme Note 4H
288	N5	Num	8	NOTES.		Coding Scheme Note 5
289	N5_BI1	Num	8	NOTES.		Coding Scheme Note 5_BI1
290	N5_BI2	Num	8	NOTES.		Coding Scheme Note 5_BI2
291	N5_BI3	Num	8	NOTES.		Coding Scheme Note 5_BI3
292	N5_BI4	Num	8	NOTES.		Coding Scheme Note 5_BI4
293	N5H	Num	8	NOTES.		Coding Scheme Note 5H
294	N6	Num	8	NOTES.		Coding Scheme Note 6
295	N6H	Num	8	NOTES		Coding Scheme Note 6H
296	N7	Num	8	NOTES.		Coding Scheme Note 7
297	N7H	Num	8	NOTES		Coding Scheme Note 7H
298	N8	Num	8	NOTES.		Coding Scheme Note 8
299	N8_01	Num	8	NOTES.		Coding Scheme Note 8_01
300	N9	Num	8	NOTES.		Coding Scheme Note 9
301	N9H	Num	8	NOTES		Coding Scheme Note 9H
302	N10	Num	8	NOTES.		Coding Scheme Note 10
303	N10_B1	Num	8	NOTES.		Coding Scheme Note 10_B1
304	N10H	Num	8	NOTES		Coding Scheme Note 10H
305	N11	Num	8	NOTES.		Coding Scheme Note 11
306	N12	Num	8	NOTES.		Coding Scheme Note 12
307	N12H	Num	8	NOTES		Coding Scheme Note 12H
308	N13	Num	8	NOTES.		Coding Scheme Note 13
309	N13H	Num	8	NOTES		Coding Scheme Note 13H
310	N14	Num	8	NOTES.		Coding Scheme Note 14
311	N14H	Num	8	NOTES		Coding Scheme Note 14H
312	N15	Num	8	NOTES.		Coding Scheme Note 15
313	N15H	Num	8	NOTES		Coding Scheme Note 15H
314	N16	Num	8	NOTES.		Coding Scheme Note 16
315	N16H	Num	8	NOTES		Coding Scheme Note 16H
316	N17	Num	8	NOTES.		Coding Scheme Note 17
317	N17H	Num	8	NOTES		Coding Scheme Note 17H
318	N18	Num	8	NOTES.		Coding Scheme Note 18
319	N18_BF1	Num	8	NOTES.		Coding Scheme Note 18_BF1
320	N18_BF2	Num	8	NOTES.		Coding Scheme Note 18_BF2
321	N18H	Num	8	NOTES		Coding Scheme Note 18H

322	N19A	Num	8	NOTES.		Coding Scheme Note 19A
323	N19B	Num	8	NOTES.		Coding Scheme Note 19B
324	N19H	Num	8	NOTES.		Coding Scheme Note 19H
325	N20	Num	8	NOTES.		Coding Scheme Note 20
326	N21	Num	8	NOTES.		Coding Scheme Note 21
327	N21_BG1	Num	8	NOTES.		Coding Scheme Note 21_BG1
328	N21_BG2	Num	8	NOTES.		Coding Scheme Note 21_BG2
329	N21_BG3	Num	8	NOTES.		Coding Scheme Note 21_BG3
330	N22	Num	8	NOTES.		Coding Scheme Note 22
331	N23	Num	8	NOTES.		Coding Scheme Note 23
332	N23_BE	Num	8	NOTES.		Coding Scheme Note 23_BE
333	N23_HT	Num	8	NOTES.		Coding Scheme Note 23_HT
334	N23_WT	Num	8	NOTES.		Coding Scheme Note 23_WT
335	N24	Num	8	NOTES.		Coding Scheme Note 24
336	N24H	Num	8	NOTES.		Coding Scheme Note 24H
337	N25	Num	8	NOTES.		Coding Scheme Note 25
338	N25H	Num	8	NOTES.		Coding Scheme Note 25H
339	N26H	Num	8	NOTES.		Coding Scheme Note 26H
340	MISS_1	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): violates skip pattern
341	MISS_4	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): incomplete grid error
342	MISS_5	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): scalable reponse of don't know
343	MISS_6	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): not applicable - valid skip
344	MISS_7	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): out-of-range error
345	MISS_9	Num	8	HAMISS.		Count of original survey responses (pre-cleaning): no response - invalid skip
346	MISS_TOT	Num	8	HAMISS.		Total number of missing responses (pre-cleaning)
347	JSFLAG	Num	8	JSFLAG.		Joint Service Flag
348	XENRLLMT	Num	8	ENROLL.		Enrollment in TRICARE Prime
349	XENR_PCM	Num	8	PCM.		Enrollment by PCM type
350	XINS_COV	Num	8	INSURE.		Insurance Coverage
351	XBENCAT	Num	8	XBENCAT.		Beneficiary Category
352	XENR_RSV	Num	8	XENRRSV.		Enrollment by PCM type - Reservist
353	XINS_RSV	Num	8	XINSRSV.		Insurance Coverage - Reservist
354	XREGION	Num	3	CREG.		XREGION - Region
355	XTNEXREG	Num	3	TNEX.		TNEX Region - Based on Location of Health Services
356	XCATCH	Num	8	CACR.		XCATCH - Catchment Area (Reporting)
357	USA	Num	3	USAMHS.		USA - USA/OCONUS Indicator
358	XOCONUS	Num	3	XOCONUS.		Overseas Europe/Pacific/Latin Indicator
359	OUTCATCH	Num	8	OCATCH.		Out of catchment area indicator
360	XSEXA	Num	8	HASEX.		Male or Female - R
361	XBMI	Num	8	XBMI.		Body Mass Index
362	XBMICAT	Num	3	XBMICAT.		Body Mass Index Category
363	XBNFGRP	Num	8	XBGC_S.		Beneficiary Group
364	XSERVAFF	Num	3	XSERVAFF.		Service Affiliation
365	KMILOPQY	Num	8	HAGRID.		Outpat. visits-use Military fclty most
366	KCIVOPQY	Num	8	HAGRID.		Outpat. visits-use Civilian fclty most
367	KCIVINS	Num	8	HAYNN2_.		Beneficiary coverd by civilian insurance
368	HP_PRNTL	Num	8	PRNTL.		Prgnt in lst yr, receivd cre 1st trimstr
369	HP_MAMOG	Num	8	HAYNN.		Women 40>=, mammography in pst 2 yrs
370	HP_MAM50	Num	8	HAYNN.		Women 50>=, mammography in pst 2 yrs
371	HP_PAP	Num	8	HAYNN.		All women, Pap smear in last 3 yrs
372	HP_BP	Num	8	HAYNN2_.		Bld prsre chck in last 2 yrs,know rslts
373	HP_FLU	Num	8	HAYNN.		65 and older, flu shot in last 12 mnths
374	HP_FLU_H	Num	8	HAYNN.		65 and older, flu shot in last 12 mnths
375	HP_OBESE	Num	8	HAYNN.		Obese/Morbidly obese
376	HP_SMOKE	Num	8	HAYNN.		Advised to quit smoking in last 12 mnths
377	HP_SMKH3	Num	8	SMOKE.		Smoker under HEDIS definition (modified)
378	HP_CESH3	Num	8	SMOKE.		Had smoking cessation counseling - HEDIS (modified)
379	FLTYPE	Num	8	FL_TYPE.	8.	Experimental cover letter group
380	DOM_INTL	Char	1	$DOM_INT.	$1.	Domestic or international address
381	LTR_TYPE	Num	8	LET_TYPE.	8.	Letter group for this participant
382	RMDR_FLG	Num	8	REMINDER.	8.	Reminder letter for this participant
383	QAIRE	Num	8	QAIRE.	8.	Paper survey or letter only
384	POSTCELL	Char	5			ps cell for new wts - for all 3 quarters
385	BWT	Num	8			BWT - Basic Sampling Weight
386	CFWT	Num	8			Combined Annual NEW Weight
387	CFWT1	Num	8			Combined Replicated NEW Weight 1
388	CFWT2	Num	8			Combined Replicated NEW Weight 2

389	CFWT3	Num	8	Combined Replicated NEW Weight 3
390	CFWT4	Num	8	Combined Replicated NEW Weight 4
391	CFWT5	Num	8	Combined Replicated NEW Weight 5
392	CFWT6	Num	8	Combined Replicated NEW Weight 6
393	CFWT7	Num	8	Combined Replicated NEW Weight 7
394	CFWT8	Num	8	Combined Replicated NEW Weight 8
395	CFWT9	Num	8	Combined Replicated NEW Weight 9
396	CFWT10	Num	8	Combined Replicated NEW Weight 10
397	CFWT11	Num	8	Combined Replicated NEW Weight 11
398	CFWT12	Num	8	Combined Replicated NEW Weight 12
399	CFWT13	Num	8	Combined Replicated NEW Weight 13
400	CFWT14	Num	8	Combined Replicated NEW Weight 14
401	CFWT15	Num	8	Combined Replicated NEW Weight 15
402	CFWT16	Num	8	Combined Replicated NEW Weight 16
403	CFWT17	Num	8	Combined Replicated NEW Weight 17
404	CFWT18	Num	8	Combined Replicated NEW Weight 18
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406	CFWT20	Num	8	Combined Replicated NEW Weight 20
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535	CFWT149	Num	8	Combined Replicated NEW Weight 149
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565	CFWT179	Num	8	Combined Replicated NEW Weight 179
566	CFWT180	Num	8	Combined Replicated NEW Weight 180
567	FWRWT1	Num	8	Replicated/JackKnife NEW Weight 1
568	FWRWT2	Num	8	Replicated/JackKnife NEW Weight 2
569	FWRWT3	Num	8	Replicated/JackKnife NEW Weight 3
570	FWRWT4	Num	8	Replicated/JackKnife NEW Weight 4
571	FWRWT5	Num	8	Replicated/JackKnife NEW Weight 5
572	FWRWT6	Num	8	Replicated/JackKnife NEW Weight 6
573	FWRWT7	Num	8	Replicated/JackKnife NEW Weight 7
574	FWRWT8	Num	8	Replicated/JackKnife NEW Weight 8
575	FWRWT9	Num	8	Replicated/JackKnife NEW Weight 9
576	FWRWT10	Num	8	Replicated/JackKnife NEW Weight 10
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579	FWRWT13	Num	8	Replicated/JackKnife NEW Weight 13
580	FWRWT14	Num	8	Replicated/JackKnife NEW Weight 14
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582	FWRWT16	Num	8	Replicated/JackKnife NEW Weight 16
583	FWRWT17	Num	8	Replicated/JackKnife NEW Weight 17
584	FWRWT18	Num	8	Replicated/JackKnife NEW Weight 18
585	FWRWT19	Num	8	Replicated/JackKnife NEW Weight 19
586	FWRWT20	Num	8	Replicated/JackKnife NEW Weight 20
587	FWRWT21	Num	8	Replicated/JackKnife NEW Weight 21
588	FWRWT22	Num	8	Replicated/JackKnife NEW Weight 22
589	FWRWT23	Num	8	Replicated/JackKnife NEW Weight 23
590	FWRWT24	Num	8	Replicated/JackKnife NEW Weight 24
591	FWRWT25	Num	8	Replicated/JackKnife NEW Weight 25
592	FWRWT26	Num	8	Replicated/JackKnife NEW Weight 26
593	FWRWT27	Num	8	Replicated/JackKnife NEW Weight 27
594	FWRWT28	Num	8	Replicated/JackKnife NEW Weight 28
595	FWRWT29	Num	8	Replicated/JackKnife NEW Weight 29
596	FWRWT30	Num	8	Replicated/JackKnife NEW Weight 30
597	FWRWT31	Num	8	Replicated/JackKnife NEW Weight 31
598	FWRWT32	Num	8	Replicated/JackKnife NEW Weight 32
599	FWRWT33	Num	8	Replicated/JackKnife NEW Weight 33
600	FWRWT34	Num	8	Replicated/JackKnife NEW Weight 34
601	FWRWT35	Num	8	Replicated/JackKnife NEW Weight 35
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605	FWRWT39	Num	8	Replicated/JackKnife NEW Weight 39
606	FWRWT40	Num	8	Replicated/JackKnife NEW Weight 40
607	FWRWT41	Num	8	Replicated/JackKnife NEW Weight 41

608	FWRWT42	Num	8	Replicated/JackKnife NEW Weight 42
609	FWRWT43	Num	8	Replicated/JackKnife NEW Weight 43
610	FWRWT44	Num	8	Replicated/JackKnife NEW Weight 44
611	FWRWT45	Num	8	Replicated/JackKnife NEW Weight 45
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613	FWRWT47	Num	8	Replicated/JackKnife NEW Weight 47
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618	FWRWT52	Num	8	Replicated/JackKnife NEW Weight 52
619	FWRWT53	Num	8	Replicated/JackKnife NEW Weight 53
620	FWRWT54	Num	8	Replicated/JackKnife NEW Weight 54
621	FWRWT55	Num	8	Replicated/JackKnife NEW Weight 55
622	FWRWT56	Num	8	Replicated/JackKnife NEW Weight 56
623	FWRWT57	Num	8	Replicated/JackKnife NEW Weight 57
624	FWRWT58	Num	8	Replicated/JackKnife NEW Weight 58
625	FWRWT59	Num	8	Replicated/JackKnife NEW Weight 59
626	FWRWT60	Num	8	Replicated/JackKnife NEW Weight 60
627	FWRWT	Num	8	Final NEW Weight

APPENDIX G

RESPONSE RATE TABLES – QUARTERS I-III AND HEDIS

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TABLE G.1

RESPONSE RATES BY ENROLLMENT AND BENEFICIARY

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty	11.9	9.8	14.7	12.5	14.5	11.8	15.0	13.1	14.0	11.6
Active Duty fam, Prime, civ PCM	5.0	4.9	6.7	6.6	6.1	5.9	7.0	7.5	6.1	5.9
Active Duty fam, Prime, mil PCM	5.3	5.5	6.4	6.4	5.5	5.5	8.4	7.9	6.1	6.1
Active Duty fam, non-enrollee	2.6	2.6	5.1	5.2	4.7	5.2	.	.	4.1	4.3
Retired,<65, civ PCM	17.4	17.3	21.7	21.4	18.2	18.0	25.7	24.4	22.0	19.5
Retired,<65, mil PCM	16.3	16.9	19.1	20.3	18.3	18.6	24.8	24.4	20.0	19.7
Retired,<65, non-enrollee	8.5	9.3	16.3	19.5	14.0	16.6	.	.	13.0	15.1
Retired,65+, enrolled	22.4	22.7	47.1	47.3	50.6	50.6	.	.	39.2	39.4
Retired,65+, non-enrollee	20.3	20.2	46.1	45.9	44.6	44.5	.	.	37.1	37.0
TRICARE Reserve Select	5.8	5.8	10.4	10.4	10.0	10.0	.	.	8.7	8.8

TABLE G.2

RESPONSE RATES BY XOCONUS

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Europe	9.6	11.9	11.2	15.4	11.7	11.7	.	.	10.8	13.0
In Conus/Missing Region	9.3	13.6	12.7	24.9	11.8	23.5	18.1	16.6	12.5	20.3
Latin America	7.7	12.8	11.4	14.0	8.9	17.5	.	.	9.4	14.7
Western Pacific	8.2	8.8	10.7	12.0	9.7	10.6	50.0	80.3	9.5	10.4

TABLE G.3

RESPONSE RATES BY SEX

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Female	7.4	11.7	10.7	23.5	9.7	21.8	17.8	16.7	10.4	18.8
Male	11.7	15.2	15.0	25.3	14.4	24.1	18.3	16.6	14.7	21.1

TABLE G.4

RESPONSE RATES BY USA/OVERSEAS INDICATOR

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
In USA	9.4	13.7	12.8	24.9	11.9	23.6	18.3	16.9	12.6	20.4
Invalid/Missing	5.7	6.5	10.9	24.2	9.3	17.9	9.1	9.2	10.3	16.7
Not in USA	8.7	10.6	11.0	13.7	10.5	11.9	25.0	47.5	10.1	12.1

TABLE G.5

RESPONSE RATES BY BENEFICIARY CATEGORY

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty and Guard/Reserve	11.8	9.6	14.6	12.3	14.4	11.8	15.0	13.1	13.9	11.5
Dependent of Active Duty & Guard/Reserve	4.4	4.7	6.0	6.4	5.3	5.7	8.2	7.8	5.5	5.9
Retiree/Dependant of Retiree/Survivor/Other 65+	20.5	20.5	46.2	46.1	45.1	45.0	.	.	37.3	37.2
Retiree/Dependant of Retiree/Survivor/Other <65	13.7	13.3	18.4	20.2	16.8	17.5	25.1	24.4	18.4	17.7

TABLE G.6

RESPONSE RATES BY CATCHMENT AREA

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
10th Med Group-USAF Academy CO	14.8	14.4	12.7	22.3	13.7	22.6	25.3	25.3	18.9	21.0
18th Med Grp-Kadena AB	10.3	12.6	10.4	12.7	9.7	12.0	.	.	10.1	12.4
20th Med Grp-Shaw	10.9	12.3	15.7	27.1	13.1	17.6	.	.	13.4	18.9
21st Med Grp-Peterson	10.1	13.1	15.4	19.0	13.7	16.1	22.5	22.5	17.4	17.8
2nd Med Grp-Barksdale	10.0	12.9	14.0	17.4	15.6	19.6	.	.	13.2	16.6
325th Med Grp-Tyndall	13.8	14.7	14.6	16.2	16.6	18.0	.	.	15.0	16.3
355th Med Grp-Davis Monthan	8.6	8.9	15.9	20.3	13.0	18.0	23.2	23.2	17.4	17.7
366th Med Grp-Mountain Home	13.4	12.6	14.9	17.3	16.0	26.3	.	.	14.8	19.1
374th Med Grp-Yokota AB	11.6	12.7	14.8	21.1	13.5	16.1	.	.	13.3	16.6
375th Med Grp-Scott	10.5	10.9	13.7	23.4	14.8	19.3	26.5	26.5	19.2	20.5
377th Med Grp-Kirtland	14.0	13.2	19.9	18.6	16.9	17.6	.	.	16.9	16.4
3rd Med Grp-Elmendorf	12.3	19.4	12.2	14.6	11.9	14.9	19.4	19.4	15.2	16.9
422 ABS Med Flt-Croughton	10.3	12.4	7.1	3.0	.	.	.	.	6.0	4.4
42nd Medical Group-Maxwell	15.8	15.8	20.1	21.5	16.2	17.3	.	.	17.4	18.2
45th Med Grp-Patrick	16.7	16.9	19.4	17.3	20.8	20.7	.	.	19.0	18.3
470 Med Flt-Geilenkirchen	2.5	1.7	20.0	21.3	13.8	14.6	.	.	13.3	13.9
48th Med Grp-Lakenheath	10.6	13.4	11.5	14.2	11.6	15.2	.	.	11.2	14.3
52nd Med Group-Spangdahlem	12.4	13.6	15.4	18.3	16.3	18.0	.	.	14.7	16.6
55th Med Grp-Offutt	11.8	13.8	16.1	19.6	14.1	21.9	22.7	22.7	17.4	19.4
56th Med Grp-Luke	11.9	17.7	12.4	18.2	10.7	16.8	23.5	23.5	17.1	19.5
59th Med Wing-Lackland	11.8	12.0	15.1	20.9	15.2	30.3	21.1	21.1	16.0	21.3
60th Med Grp-Travis	11.4	14.1	14.7	23.6	12.3	21.1	19.9	19.9	14.7	19.5
633rd Med Grp Langley-Eustis	10.8	14.6	12.6	23.9	12.2	23.7	20.1	20.1	14.3	20.6
6th Med Grp-MacDill	10.7	15.1	15.2	20.8	14.2	21.7	23.1	23.1	17.8	20.5
72nd Med Grp-Tinker	10.6	14.1	11.3	15.8	9.8	12.3	21.9	21.9	13.9	16.0
75th Med Grp-Hill	11.7	13.5	14.7	16.7	13.4	15.7	.	.	13.3	15.3
779th Med Grp-Andrews	11.0	13.7	12.1	13.3	13.3	17.3	20.2	20.2	15.5	15.8
78th Med Grp-Robins	12.9	16.6	12.2	14.2	13.6	17.6	20.9	20.9	16.6	17.8
7th Med Grp-Dyess	11.8	12.0	11.4	11.8	12.8	14.3	.	.	12.0	12.7
81st Med Grp-Keesler	7.6	6.8	12.6	21.6	11.2	24.9	.	.	10.5	18.0
82nd Med Grp-Sheppard	10.0	8.6	12.8	13.4	14.2	14.4	.	.	12.3	12.0
88th Med Grp-Wright-Patterson	14.6	21.1	17.3	22.8	17.1	31.9	26.6	26.6	20.5	25.6
90th Med Grp-F.E. Warren	13.1	14.0	13.8	17.1	15.1	16.6	.	.	14.0	15.9

TABLE G.6 (continued)

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
92nd Med Grp-Fairchild	13.6	12.4	19.4	29.5	14.9	16.4	.	.	16.0	19.7
95th Med Grp-Edwards	12.8	14.3	14.5	26.0	14.4	16.1	.	.	13.9	19.1
96th Med Grp-Eglin	8.2	17.3	13.7	25.7	11.6	32.0	21.1	21.1	14.6	24.3
99th Med Grp-O'Callaghan Hosp	8.9	8.1	12.7	30.6	11.1	18.6	23.2	23.2	15.5	19.9
Bassett ACH-Ft. Wainwright	7.2	9.3	9.4	11.3	7.8	9.7	.	.	8.1	10.1
Bavaria Meddac	8.6	12.4	9.0	9.2	12.8	12.9	.	.	10.2	11.6
Bayne-Jones ACH-Ft. Polk	8.0	14.5	9.3	9.7	9.9	10.1	.	.	9.0	11.5
Blanchfield ACH-Ft. Campbell	6.3	8.6	6.7	15.0	7.8	14.1	10.8	10.8	8.3	12.2
Brian Allgood ACH-Seoul	5.9	8.0	9.9	10.3	8.0	8.2	.	.	8.0	8.9
Brooke AMC-Ft. Sam Houston	8.3	16.6	11.0	24.6	11.3	25.6	20.6	20.6	13.4	22.1
Darnall ACH-Ft. Hood	6.7	12.4	6.2	12.3	4.7	15.6	11.9	11.9	7.7	13.1
Eisenhower AMC-Ft. Gordon	11.2	22.2	12.3	23.6	9.2	20.3	17.5	17.5	13.4	21.3
Evans ACH-Ft. Carson	4.7	10.2	8.2	20.3	6.5	17.5	10.2	10.2	7.6	15.2
FHCC-Formerly NHC Great Lakes	4.1	6.8	10.2	16.3	8.2	21.1	.	.	7.5	14.7
Fox AHC-Redstone Arsenal	12.9	15.5	17.2	20.5	16.5	17.0	.	.	15.5	17.6
Ft Belvoir Community Hosp-FBCH	9.8	19.7	16.1	25.2	13.8	22.8	22.9	22.9	15.8	22.5
Guthrie AHC-Ft. Drum	6.8	6.2	6.9	5.7	6.2	6.0	8.1	8.1	7.3	6.5
Ireland ACH-Ft. Knox	10.7	13.1	13.7	19.8	15.2	24.1	23.4	23.4	17.3	18.6
Irwin ACH-Ft. Riley	6.4	6.6	8.7	10.0	8.8	14.4	12.1	12.1	9.5	10.6
Keller ACH-West Point	10.4	11.4	11.5	16.3	13.2	17.5	.	.	11.7	15.2
Kenner AHC-Ft. Lee	9.2	9.9	11.1	14.3	13.3	16.9	19.5	19.5	15.0	15.2
Kimbrough Amb Car Cen-Ft Meade	12.7	15.5	14.5	20.5	14.3	17.7	18.1	18.1	15.1	17.9
L. Wood ACH-Ft. Leonard Wood	7.0	7.6	8.0	15.9	9.1	12.7	.	.	8.1	12.2
Landstuhl Regional Medcen	7.5	12.8	7.5	16.0	7.6	8.7	.	.	7.5	12.6
Lyster AHC-Ft. Rucker	11.9	21.8	13.7	16.1	13.2	15.2	.	.	12.9	17.9
Madigan AMC-Ft. Lewis	7.1	9.9	11.1	26.8	11.3	23.7	13.5	13.5	10.9	19.3
Martin ACH-Ft. Benning	4.7	5.5	9.1	14.3	8.0	11.9	15.5	15.5	10.4	11.4
McDonald AHC-Ft. Eustis	10.7	28.3	10.1	27.3	10.5	21.0	15.6	15.6	12.8	23.5
Moncrief ACH-Ft. Jackson	6.8	9.5	12.0	25.6	11.9	14.9	19.1	19.1	13.7	18.0
Munson AHC-Ft. Leavenworth	10.9	12.7	14.5	15.3	14.3	16.1	.	.	13.2	14.6
NBHC Fort Worth	.	.	.	.	.	.	20.1	20.1	20.1	20.1
NBHC Little Creek	10.0	12.3	11.3	13.9	8.4	11.6	.	.	9.9	12.6
NBHC Mayport	8.4	10.6	9.2	10.7	11.3	16.7	.	.	9.6	12.7
NBHC NAS North Island	10.8	10.4	8.4	9.7	9.0	17.6	.	.	9.4	12.7
NBHC NTC San Diego	7.0	7.9	10.2	10.5	8.0	17.4	.	.	8.4	12.0
NBHC Navsta Sewells	10.2	11.0	14.5	15.9	10.8	11.2	.	.	11.8	12.7

TABLE G.6 (continued)

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
NBHC Oceana	11.1	14.3	8.8	11.8	8.9	13.1	.	.	9.6	13.1
NBHC Port Hueneme	8.5	8.8	10.1	10.7	12.2	12.6	.	.	10.3	10.7
NBHC Portsmouth	12.7	14.8	14.6	18.1	13.8	22.0	.	.	13.7	18.1
NH Beaufort	5.6	4.7	8.7	12.8	7.7	18.4	.	.	7.3	12.1
NH Bremerton	6.0	9.5	10.5	21.6	7.4	13.5	15.9	15.9	11.0	15.4
NH Camp Lejeune	5.9	12.1	8.2	10.4	7.2	12.5	11.9	11.9	8.6	11.7
NH Camp Pendleton	5.4	9.1	7.4	11.5	6.8	13.8	12.5	12.5	8.1	11.6
NH Guam-Agana	7.7	9.1	9.9	11.7	9.6	13.1	.	.	9.1	11.3
NH Guantanamo Bay	8.8	8.3	11.3	11.3	9.2	9.1	.	.	9.8	9.6
NH Jacksonville	7.3	9.8	10.9	19.8	11.6	26.2	16.2	16.2	11.5	18.3
NH LeMoore	8.4	7.7	8.5	9.8	7.3	9.1	.	.	8.1	8.7
NH Naples	6.7	7.9	9.3	9.1	8.5	9.4	.	.	8.2	8.8
NH Oak Harbor	10.2	15.4	9.2	15.1	7.6	10.4	.	.	9.0	13.7
NH Okinawa	4.9	6.3	6.6	8.1	8.2	10.0	.	.	6.5	8.1
NH Pensacola	9.1	16.3	11.4	29.7	9.5	17.6	17.4	17.4	12.7	20.7
NH Twentynine Palms	7.4	15.3	6.5	6.6	9.2	17.0	.	.	7.7	13.3
NH Yokosuka	6.6	7.3	8.7	9.8	6.7	8.0	.	.	7.3	8.4
NHC Cherry Point	6.9	8.5	9.4	12.0	9.7	12.0	.	.	8.7	10.8
NHC Corpus Christi	13.5	13.4	14.7	14.8	16.2	16.7	26.1	26.1	15.0	15.1
NHC Hawaii	9.1	9.4	13.9	15.0	12.1	12.6	12.6	12.6	12.1	12.4
NHC Patuxent River	9.8	11.9	14.6	26.3	11.7	15.5	.	.	12.0	18.2
NHC Quantico	13.0	13.7	15.8	18.5	12.3	14.3	18.9	18.9	16.0	16.5
NMC Portsmouth	6.0	8.8	9.5	17.9	7.8	14.0	13.3	13.3	8.9	13.4
NMC San Diego	6.4	10.6	9.2	20.1	8.6	15.9	14.1	14.1	9.3	15.2
Naval Health Care New England	10.4	12.5	13.5	15.7	11.1	18.1	18.1	18.1	14.5	16.1
Naval Health Clinic Charleston	6.6	7.7	11.4	11.2	10.3	9.4	.	.	9.5	9.4
Out of Catchment North Region	8.7	15.7	15.7	32.4	13.2	30.2	.	.	12.5	26.2
Out of Catchment OCONUS Region	7.0	7.4	10.7	20.2	9.1	13.2	.	.	8.9	13.7
Out of Catchment South Region	7.4	14.4	12.4	29.2	11.9	27.2	.	.	10.6	23.7
Out of Catchment West Region	9.1	15.4	16.2	32.7	13.6	31.2	.	.	12.9	26.4
R W Bliss AHC-Ft. Huachuca	15.4	11.4	15.8	15.6	16.0	12.3	.	.	15.7	12.9
RAF Upwood	14.0	18.3	18.2	23.2	4.3	5.5	.	.	12.9	16.9
Reynolds ACH-Ft. Sill	8.1	8.8	9.9	16.9	11.0	12.6	15.9	15.9	11.9	13.3
TRICARE Outpatient-Chula Vista	14.2	11.8	13.2	13.2	12.3	12.3	.	.	13.2	12.4
Tripler AMC-Ft. Shafter	8.4	16.4	9.5	18.6	9.4	19.2	12.2	12.2	10.0	17.3
USCG Clinic Detroit	.	.	33.3	33.3	60.0	60.0	.	.	35.3	35.3

TABLE G.6 (continued)

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
USCG Clinic Key West	15.4	16.4	18.2	16.6	29.4	29.4	.	.	20.4	20.6
Walter Reed AMC-Washington DC	37.1	36.9	42.9	42.7	36.6	37.1	.	.	38.7	38.8
Walter Reed Natl Mil Med Cntr	9.8	15.5	17.5	35.2	13.1	27.4	26.6	26.6	17.0	26.4
Weed ACH-Ft. Irwin	8.2	7.9	7.4	5.9	7.6	6.6	.	.	7.7	6.9
William Beaumont AMC-Ft. Bliss	6.8	11.0	8.1	12.6	9.6	12.3	12.2	12.2	9.4	12.0
Winn ACH-Ft. Stewart	5.0	9.6	7.3	15.3	6.6	13.6	1.3	1.3	8.6	12.9
Womack AMC-Ft. Bragg	7.7	12.3	8.9	13.2	6.2	8.1	13.1	13.1	9.1	11.6

TABLE G.7

RESPONSE RATES BY SERVICE AFFILIATION

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Administrative	.	.	17.6	10.1	18.2	72.3	.	.	13.2	26.8
Air Force	11.5	13.6	14.3	22.5	13.8	22.4	21.6	21.6	14.5	19.7
Army	7.8	11.8	9.6	16.9	9.3	15.5	14.1	13.1	10.2	14.5
Coast Guard	22.2	24.2	24.7	25.1	22.9	23.5	.	.	23.3	24.3
Missing/unknown	10.6	12.9	9.8	35.1	9.6	19.4	.	.	9.6	23.7
National Capital Region Medical Director	10.1	19.3	17.2	31.5	13.7	26.2	25.2	24.6	17.1	25.5
Navy	7.7	10.0	10.1	15.9	9.3	15.0	14.2	13.6	9.8	13.6
Noncatchment	6.6	15.0	13.5	34.1	12.0	33.6	.	.	10.6	27.5
Support Contractor	10.0	14.4	15.1	26.1	13.0	22.9	23.0	21.6	14.9	21.3
Uniformed Services Family Health Plan	14.4	19.7	17.9	35.6	14.9	28.2	10.0	10.4	15.7	28.0

TABLE G.8

RESPONSE RATES BY BRANCH OF SERVICE

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Air Force	11.7	15.9	15.3	30.7	14.6	27.4	23.1	23.2	15.3	24.6
Army	7.6	12.2	10.7	21.9	9.9	20.5	15.3	14.3	10.5	17.8
Coast Guard	13.7	13.4	17.5	26.4	16.9	27.9	19.6	18.7	16.4	22.6
Marine Corps	6.9	11.9	9.2	15.4	8.5	17.3	15.3	14.2	9.4	14.8
Navy	8.5	12.9	11.7	23.6	10.6	23.0	17.0	15.7	11.3	19.5
Other/Unknown	15.7	25.8	23.1	40.4	19.4	46.0	30.0	31.5	20.7	36.3

TABLE G.9

RESPONSE RATES BY TRICARE NEXT GENERATION OF CONTRACTS REGION GROUPING

	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
North	9.2	14.3	13.2	25.5	11.7	23.7	18.5	16.7	13.0	20.8
Overseas	8.3	9.7	10.9	13.6	10.3	11.6	5.9	8.3	9.8	11.7
South	9.2	13.6	12.5	24.8	12.2	24.0	18.5	17.8	12.5	20.6
West	9.7	13.0	12.8	24.6	11.8	22.8	17.4	15.6	12.4	19.7

TABLE G.10

RESPONSE RATES BY COMBINED GEOGRAPHIC AREA

TNEX Reg	Catchment	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
North	375th Med Grp-Scott	10.5	10.9	13.7	23.4	14.8	19.3	26.5	26.5	19.2	20.5
North	633rd Med Grp Langley-Eustis	10.8	14.6	12.6	23.9	12.2	23.7	20.1	20.1	14.3	20.6
North	779th Med Grp-Andrews	11.0	13.7	12.1	13.3	13.3	17.3	20.2	20.2	15.5	15.8
North	88th Med Grp-Wright-Patterson	14.6	21.1	17.3	22.8	17.1	31.9	26.6	26.6	20.5	25.6
North	Blanchfield ACH-Ft. Campbell	6.3	8.6	6.7	15.0	7.8	14.1	10.8	10.8	8.3	12.2
North	FHCC-Formerly NHC Great Lakes	4.1	6.8	10.2	16.3	8.2	21.1	.	.	7.5	14.7
North	Ft Belvoir Community Hosp-FBCH	9.8	19.7	16.1	25.2	13.8	22.8	22.9	22.9	15.8	22.5
North	Guthrie AHC-Ft. Drum	6.8	6.2	6.9	5.7	6.2	6.0	8.1	8.1	7.3	6.5
North	Ireland ACH-Ft. Knox	10.7	13.1	13.7	19.8	15.2	24.1	23.4	23.4	17.3	18.6
North	Keller ACH-West Point	10.4	11.4	11.5	16.3	13.2	17.5	.	.	11.7	15.2
North	Kenner AHC-Ft. Lee	9.2	9.9	11.1	14.3	13.3	16.9	19.5	19.5	15.0	15.2
North	Kimbrough Amb Car Cen-Ft Meade	12.7	15.5	14.5	20.5	14.3	17.7	18.1	18.1	15.1	17.9
North	McDonald AHC-Ft. Eustis	10.7	28.3	10.1	27.3	10.5	21.0	15.6	15.6	12.8	23.5
North	NBHC Fort Worth	.	.	.	.	.	.	1.0	1.0	10.0	10.0
North	NBHC Little Creek	10.0	12.3	11.3	13.9	8.4	11.6	.	.	9.9	12.6
North	NBHC Navsta Sewells	10.2	11.0	14.5	15.9	10.8	11.2	.	.	11.8	12.7
North	NBHC Oceana	11.1	14.3	8.8	11.8	8.9	13.1	.	.	9.6	13.1
North	NBHC Portsmouth	12.7	14.8	14.6	18.1	13.8	22.0	.	.	13.7	18.1
North	NH Camp Lejeune	5.9	12.1	8.2	10.4	7.2	12.5	11.9	11.9	8.6	11.7
North	NHC Cherry Point	6.9	8.5	9.4	12.0	9.7	12.0	.	.	8.7	10.8
North	NHC Patuxent River	9.8	11.9	14.6	26.3	11.7	15.5	.	.	12.0	18.2
North	NHC Quantico	13.0	13.7	15.8	18.5	12.3	14.3	18.9	18.9	16.0	16.5
North	NMC Portsmouth	6.0	8.8	9.5	17.9	7.8	14.0	13.3	13.3	8.9	13.4
North	Naval Health Care New England	10.4	12.5	13.5	15.7	11.1	18.1	18.1	18.1	14.5	16.1

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
North	Out of Catchment North Region	8.7	15.7	15.7	32.4	13.2	30.2	.	.	12.5	26.2
North	Out of Catchment OCONUS Region	2.7	7.2	8.8	26.4	3.3	17.4	.	.	4.5	16.8
North	Out of Catchment South Region	.	.	19.2	18.0	.	.	.	.	9.4	9.9
North	USCG Clinic Detroit	.	.	33.3	33.3	60.0	60.0	.	.	35.3	35.3
North	USCG Clinic Key West	50.0	50.0	.	.	.	.	.	.	25.0	25.3
North	Walter Reed AMC-Washington DC	37.1	36.9	42.9	42.7	36.6	37.1	.	.	38.7	38.8
North	Walter Reed Natl Mil Med Cntr	9.8	15.5	17.5	35.2	13.1	27.4	26.6	26.6	17.0	26.4
North	Womack AMC-Ft. Bragg	7.7	12.3	8.9	13.2	6.2	8.1	13.1	13.1	9.1	11.6
Overseas	18th Med Grp-Kadena AB	10.3	12.6	10.4	12.7	9.7	12.0	.	.	10.1	12.4
Overseas	374th Med Grp-Yokota AB	11.6	12.7	14.8	21.1	13.5	16.1	.	.	13.3	16.6
Overseas	422 ABS Med Flt-Croughton	10.3	12.4	7.1	3.0	.	.	.	.	6.0	4.4
Overseas	470 Med Flt-Geilenkirchen	2.6	1.8	19.6	20.3	12.3	12.0	.	.	12.5	12.3
Overseas	48th Med Grp-Lakenheath	10.6	13.4	11.5	14.2	11.6	15.2	.	.	11.2	14.3
Overseas	52nd Med Group-Spangdahlem	12.4	13.6	15.4	18.3	16.3	18.0	.	.	14.7	16.6
Overseas	Bavaria Meddac	8.6	12.4	9.0	9.2	12.8	12.9	.	.	10.2	11.6
Overseas	Brian Allgood ACH-Seoul	5.9	8.0	9.9	10.3	8.0	8.2	.	.	8.0	8.9
Overseas	Landstuhl Regional Medcen	7.5	12.8	7.5	16.0	7.6	8.7	.	.	7.5	12.6
Overseas	NH Guam-Agana	7.7	9.1	9.9	11.7	9.6	13.1	.	.	9.1	11.3
Overseas	NH Guantanamo Bay	8.8	8.3	11.3	11.3	9.2	9.1	.	.	9.8	9.6
Overseas	NH Naples	6.7	7.9	9.3	9.1	8.5	9.4	.	.	8.2	8.8
Overseas	NH Okinawa	4.9	6.3	6.6	8.1	8.2	10.0	.	.	6.5	8.1
Overseas	NH Yokosuka	6.6	7.3	8.7	9.8	6.7	8.0	.	.	7.3	8.4
Overseas	Out of Catchment OCONUS Region	7.3	7.9	10.8	16.5	9.4	12.2	.	.	9.2	12.3
Overseas	RAF Upwood	14.0	18.3	18.2	23.2	4.3	5.5	.	.	12.9	16.9

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
South	20th Med Grp-Shaw	10.9	12.3	15.7	27.1	13.1	17.6	.	.	13.4	18.9
South	2nd Med Grp-Barksdale	10.0	12.9	14.0	17.4	15.6	19.6	.	.	13.2	16.6
South	325th Med Grp-Tyndall	13.8	14.7	14.6	16.2	16.6	18.0	.	.	15.0	16.3
South	42nd Medical Group-Maxwell	15.8	15.8	20.1	21.5	16.2	17.3	.	.	17.4	18.2
South	45th Med Grp-Patrick	16.7	16.9	19.4	17.3	20.8	20.7	.	.	19.0	18.3
South	470 Med Flt-Geilenkirchen	.	.	33.3	40.0	100.0	100.0	.	.	50.0	58.6
South	59th Med Wing-Lackland	11.8	12.0	15.1	20.9	15.2	30.3	21.1	21.1	16.0	21.3
South	6th Med Grp-MacDill	10.7	15.1	15.2	20.8	14.2	21.7	23.1	23.1	17.8	20.5
South	72nd Med Grp-Tinker	10.6	14.1	11.3	15.8	9.8	12.3	21.9	21.9	13.9	16.0
South	78th Med Grp-Robins	12.9	16.6	12.2	14.2	13.6	17.6	20.9	20.9	16.6	17.8
South	7th Med Grp-Dyess	11.8	12.0	11.4	11.8	12.8	14.3	.	.	12.0	12.7
South	81st Med Grp-Keesler	7.6	6.8	12.6	21.6	11.2	24.9	.	.	10.5	18.0
South	82nd Med Grp-Sheppard	10.0	8.6	12.8	13.4	14.2	14.4	.	.	12.3	12.0
South	96th Med Grp-Eglin	8.2	17.3	13.7	25.7	11.6	32.0	21.1	21.1	14.6	24.3
South	Bayne-Jones ACH-Ft. Polk	8.0	14.5	9.3	9.7	9.9	10.1	.	.	9.0	11.5
South	Brooke AMC-Ft. Sam Houston	8.3	16.6	11.0	24.6	11.3	25.6	20.6	20.6	13.4	22.1
South	Darnall ACH-Ft. Hood	6.7	12.4	6.2	12.3	4.7	15.6	11.9	11.9	7.7	13.1
South	Eisenhower AMC-Ft. Gordon	11.2	22.2	12.3	23.6	9.2	20.3	17.5	17.5	13.4	21.3
South	Fox AHC-Redstone Arsenal	12.9	15.5	17.2	20.5	16.5	17.0	.	.	15.5	17.6
South	Lyster AHC-Ft. Rucker	11.9	21.8	13.7	16.1	13.2	15.2	.	.	12.9	17.9
South	Martin ACH-Ft. Benning	4.7	5.5	9.1	14.3	8.0	11.9	15.5	15.5	10.4	11.4
South	Moncrief ACH-Ft. Jackson	6.8	9.5	12.0	25.6	11.9	14.9	19.1	19.1	13.7	18.0
South	NBHC Fort Worth	.	.	.	.	.	.	20.3	20.3	20.3	20.3
South	NBHC Mayport	8.4	10.6	9.2	10.7	11.3	16.7	.	.	9.6	12.7
South	NH Beaufort	5.6	4.7	8.7	12.8	7.7	18.4	.	.	7.3	12.1

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
South	NH Jacksonville	7.3	9.8	10.9	19.8	11.6	26.2	16.2	16.2	11.5	18.3
South	NH Pensacola	9.1	16.3	11.4	29.7	9.5	17.6	17.4	17.4	12.7	20.7
South	NHC Corpus Christi	13.5	13.4	14.7	14.8	16.2	16.7	26.1	26.1	15.0	15.1
South	Naval Health Clinic Charleston	6.6	7.7	11.4	11.2	10.3	9.4	.	.	9.5	9.4
South	Out of Catchment OCONUS Region	3.3	8.7	11.0	24.8	5.6	14.3	.	.	6.5	16.2
South	Out of Catchment South Region	7.4	14.4	12.4	29.2	11.9	27.3	.	.	10.6	23.7
South	Reynolds ACH-Ft. Sill	8.1	8.8	9.9	16.9	11.0	12.6	15.9	15.9	11.9	13.3
South	USCG Clinic Key West	13.0	13.0	22.2	22.2	29.4	29.4	.	.	20.4	20.7
South	Winn ACH-Ft. Stewart	5.0	9.6	7.3	15.3	6.6	13.6	1.3	1.3	8.6	12.9
West	10th Med Group-USAF Academy CO	14.8	14.4	12.7	22.3	13.7	22.6	25.3	25.3	18.9	21.0
West	21st Med Grp-Peterson	10.1	13.1	15.4	19.0	13.7	16.1	22.5	22.5	17.4	17.8
West	355th Med Grp-Davis Monthan	8.6	8.9	15.9	20.3	13.0	18.0	23.2	23.2	17.4	17.7
West	366th Med Grp-Mountain Home	13.4	12.6	14.9	17.3	16.0	26.3	.	.	14.8	19.1
West	377th Med Grp-Kirtland	14.0	13.2	19.9	18.6	16.9	17.6	.	.	16.9	16.4
West	3rd Med Grp-Elmendorf	12.3	19.4	12.2	14.6	11.9	14.9	19.4	19.4	15.2	16.9
West	55th Med Grp-Offutt	11.8	13.8	16.1	19.6	14.1	21.9	22.7	22.7	17.4	19.4
West	56th Med Grp-Luke	11.9	17.7	12.4	18.2	10.7	16.8	23.5	23.5	17.1	19.5
West	60th Med Grp-Travis	11.4	14.1	14.7	23.6	12.3	21.1	19.9	19.9	14.7	19.5
West	75th Med Grp-Hill	11.7	13.5	14.7	16.7	13.4	15.7	.	.	13.3	15.3
West	90th Med Grp-F.E. Warren	13.1	14.0	13.8	17.1	15.1	16.6	.	.	14.0	15.9
West	92nd Med Grp-Fairchild	13.6	12.4	19.4	29.5	14.9	16.4	.	.	16.0	19.7
West	95th Med Grp-Edwards	12.8	14.3	14.5	26.0	14.4	16.1	.	.	13.9	19.1
West	99th Med Grp-O'Callaghan Hosp	8.9	8.1	12.7	30.6	11.1	18.6	23.2	23.2	15.5	19.9
West	Bassett ACH-Ft. Wainwright	7.2	9.3	9.4	11.3	7.8	9.7	.	.	8.1	10.1

TABLE G.10 (continued)

TNEX Reg	Catchment	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
West	Evans ACH-Ft. Carson	4.7	10.2	8.2	20.3	6.5	17.5	10.2	10.2	7.6	15.2
West	Irwin ACH-Ft. Riley	6.4	6.6	8.7	10.0	8.8	14.4	12.1	12.1	9.5	10.6
West	L. Wood ACH-Ft. Leonard Wood	7.0	7.6	8.0	15.9	9.1	12.7	.	.	8.1	12.2
West	Madigan AMC-Ft. Lewis	7.1	9.9	11.1	26.8	11.3	23.7	13.5	13.5	10.9	19.3
West	Munson AHC-Ft. Leavenworth	10.9	12.7	14.5	15.3	14.3	16.1	.	.	13.2	14.6
West	NBHC NAS North Island	10.8	10.4	8.4	9.7	9.0	17.6	.	.	9.4	12.7
West	NBHC NTC San Diego	7.0	7.9	10.2	10.5	8.0	17.4	.	.	8.4	12.0
West	NBHC Port Hueneme	8.5	8.8	10.1	10.7	12.2	12.6	.	.	10.3	10.7
West	NH Bremerton	6.0	9.5	10.5	21.6	7.4	13.5	15.9	15.9	11.0	15.4
West	NH Camp Pendleton	5.4	9.1	7.4	11.5	6.8	13.8	12.5	12.5	8.1	11.6
West	NH LeMoore	8.4	7.7	8.5	9.8	7.3	9.1	.	.	8.1	8.7
West	NH Oak Harbor	10.2	15.4	9.2	15.1	7.6	10.4	.	.	9.0	13.7
West	NH Twentynine Palms	7.4	15.3	6.5	6.6	9.2	17.0	.	.	7.7	13.3
West	NHC Hawaii	9.1	9.4	13.9	15.0	12.1	12.6	12.6	12.6	12.1	12.4
West	NMC San Diego	6.4	10.6	9.2	20.1	8.6	15.9	14.1	14.1	9.3	15.2
West	Out of Catchment OCONUS Region	2.4	1.6	9.1	28.4	3.8	13.2	.	.	5.1	15.4
West	Out of Catchment West Region	9.1	15.4	16.2	32.7	13.6	31.2	.	.	12.9	26.4
West	R W Bliss AHC-Ft. Huachuca	15.4	11.4	15.8	15.6	16.0	12.3	.	.	15.7	12.9
West	TRICARE Outpatient-Chula Vista	14.2	11.8	13.2	13.2	12.3	12.3	.	.	13.2	12.4
West	Tripler AMC-Ft. Shafter	8.4	16.4	9.5	18.6	9.4	19.2	12.2	12.2	10.0	17.3
West	Weed ACH-Ft. Irwin	8.2	7.9	7.4	5.9	7.6	6.6	.	.	7.7	6.9
West	William Beaumont AMC-Ft. Bliss	6.8	11.0	8.1	12.6	9.6	12.3	12.2	12.2	9.4	12.0

TABLE G.11

RESPONSE RATES BY BENEFICIARY CATEGORY AND SEX

Beneficiary Category	Sex	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty and Guard/Reserve	Female	13.9	11.7	18.3	17.0	17.9	15.5	18.8	16.7	17.2	15.0
Active Duty and Guard/Reserve	Male	11.4	9.1	13.8	11.4	13.7	11.0	14.2	12.3	13.2	10.7
Dependent of Active Duty & Guard/Reserve	Female	4.6	5.0	6.4	6.8	5.6	5.9	8.6	8.2	5.8	6.2
Dependent of Active Duty & Guard/Reserve	Male	2.7	2.7	3.6	3.9	3.5	4.0	5.9	5.5	3.5	3.8
Retiree/Dependant of Retiree/Survivor/Other 65+	Female	15.8	15.7	41.5	41.3	39.7	39.6	.	.	32.2	32.1
Retiree/Dependant of Retiree/Survivor/Other 65+	Male	26.2	26.2	51.4	51.2	51.5	51.3	.	.	43.2	43.1
Retiree/Dependant of Retiree/Survivor/Other <65	Female	12.3	12.3	17.3	19.6	15.8	16.9	24.4	24.0	17.3	16.9
Retiree/Dependant of Retiree/Survivor/Other <65	Male	15.2	14.4	19.7	20.8	17.8	18.2	25.7	24.7	19.6	18.5

TABLE G.12

RESPONSE RATES BY BENEFICIARY CATEGORY AND SERVICE

Beneficiary Category	Service	Q1 2017 Unweighted	Q1 2017 Weighted	Q2 2017 Unweighted	Q2 2017 Weighted	Q3 2017 Unweighted	Q3 2017 Weighted	HEDIS Unweighted	HEDIS Weighted	COMBINED Unweighted	COMBINED Weighted
Active Duty and Guard/Reserve	Air Force	16.7	16.2	20.0	19.8	21.2	20.4	23.7	24.0	20.0	19.3
	Army	7.8	7.0	9.9	8.9	9.4	8.4	10.8	9.9	9.5	8.3
	Coast Guard	22.3	21.7	25.1	24.5	22.0	21.6	24.4	22.4	23.2	22.6
	Marine Corps	7.1	7.0	9.2	8.0	8.2	7.3	12.1	11.4	9.2	7.9
	Navy	8.4	6.9	11.3	10.7	10.2	9.4	12.8	11.6	10.6	9.4
	Other/Unknown	32.9	33.0	42.6	43.5	33.9	33.5	38.7	42.4	37.0	37.5
Dependent of Active Duty & Guard/Reserve	Air Force	4.8	4.8	6.3	6.4	5.5	6.0	10.0	10.3	5.8	6.1
	Army	4.2	4.8	5.8	6.1	5.2	5.5	7.3	7.2	5.3	5.7
	Coast Guard	6.2	5.7	6.7	8.0	8.4	7.7	11.8	12.8	7.5	7.7
	Marine Corps	3.4	3.7	5.2	5.0	4.7	4.6	7.6	7.4	4.7	4.8
	Navy	4.3	4.6	6.0	6.9	4.9	5.8	7.6	7.0	5.2	5.9
	Other/Unknown	7.4	8.4	12.8	27.3	9.3	8.7	11.3	11.7	10.0	15.3
Retiree/Dependant of Retiree/Survivor/Other 65+	Air Force	20.7	20.8	51.6	51.3	45.2	45.2	.	.	39.1	39.0
	Army	20.5	20.4	44.6	44.3	43.3	43.3	.	.	36.0	35.9
	Coast Guard	5.7	6.0	40.0	39.9	55.9	54.6	.	.	33.9	33.6
	Marine Corps	25.8	25.8	35.6	35.7	43.7	43.8	.	.	35.3	35.4
	Navy	19.4	19.5	43.5	43.5	46.5	46.2	.	.	36.7	36.7
	Other/Unknown	66.7	66.5	54.5	54.3	87.5	87.6	.	.	68.0	67.8
Retiree/Dependant of Retiree/Survivor/Other <65	Air Force	14.8	14.3	19.6	22.5	17.5	19.6	26.8	26.6	19.6	19.5
	Army	12.2	12.1	17.3	18.9	15.7	16.0	24.1	23.4	17.4	16.4
	Coast Guard	15.5	16.5	24.0	24.8	22.0	22.7	23.3	21.5	21.4	21.6
	Marine Corps	13.2	12.3	16.5	16.3	15.6	15.9	23.9	23.5	17.3	15.5
	Navy	14.2	14.2	18.3	20.3	17.1	17.4	24.3	23.7	18.2	17.9
	Other/Unknown	11.3	12.1	18.6	21.1	27.1	33.8	41.5	39.0	20.3	19.2