Ready Reliable Care (RRC)
Safety Communication Bundle

Standardize 6 Measurable Practices to Improve Patient Safety

1. **Leader Daily Safety Briefs**
   Leaders at all levels identify and discuss issues that have occurred or are likely to occur.

2. **Safety Leadership Rounds (WalkRounds™)**
   Leaders conduct informal conversations with staff about safety issues, including factors related to patient safety and staff well-being.

3. **Unit-Based Huddles**
   Multi-disciplinary teams huddle at the beginning of the day, shift, or event of care to review the plan and resources, address questions, elevate issues to leadership, and reduce burnout factors.

4. **I-PASS**
   - During each handoff, systematically share the I-PASS information.

5. **Surgical Briefs and Debriefs**
   - Before surgery, work as a team to review the plan.
   - After the surgery, review the case and team actions, then discuss opportunities for improvement.

6. **Universal Protocol**
   - Check that you have the right person, procedure, and site.
   - Mark the surgical site.
   - Conduct a time-out before the surgery starts.

DHA Patient Safety Program
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**Military Treatment Facilities**

1. Implement the 6 Safety Communication Bundle practices.
2. Distribute job aids.
3. Measure practice compliance.
4. Submit data quarterly.
5. Participate in Quarterly Safety Forums.

**Market and HQ Leads**

1. Mitigate barriers to implementation of the Communication Bundle.
2. Support data collection and submission.
3. Review data and identify trends in quarterly report.
4. Develop improvement strategies to address patient safety issues.
5. Participate in Quarterly Safety Forums.

Learn More Online
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